

# FY 2021 Guinea-Bissau Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



November 2021



## Acknowledgements

The Guinea-Bissau Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, Nan Lin, and Aditi Routh oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Guinea-Bissau country team and from Luís Augusto Cordeiro Vaz Martins, an independent consultant. In particular, Strategic Insights Group is grateful for the support from Sonia Sanchez Moreno (Operations Officer) and Ramatulay Heloysa Barbosa (Executive Assistant), who coordinated the survey related activities from Bissau, Guinea-Bissau.



CountryOpinionSurveys  
THE WORLD BANK GROUP



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## GUINEA-BISSAU





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Guinea-Bissau perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Guinea-Bissau*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From March to May 2021, 350 stakeholders of the WBG in Guinea-Bissau were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 204 stakeholders participated in the survey (58% response rate). Respondents completed the questionnaire in person, with a local consultant, or they completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 78%, N=227). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'18 COS report and the non-weighted data presented in appendices A, B, C and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 75).

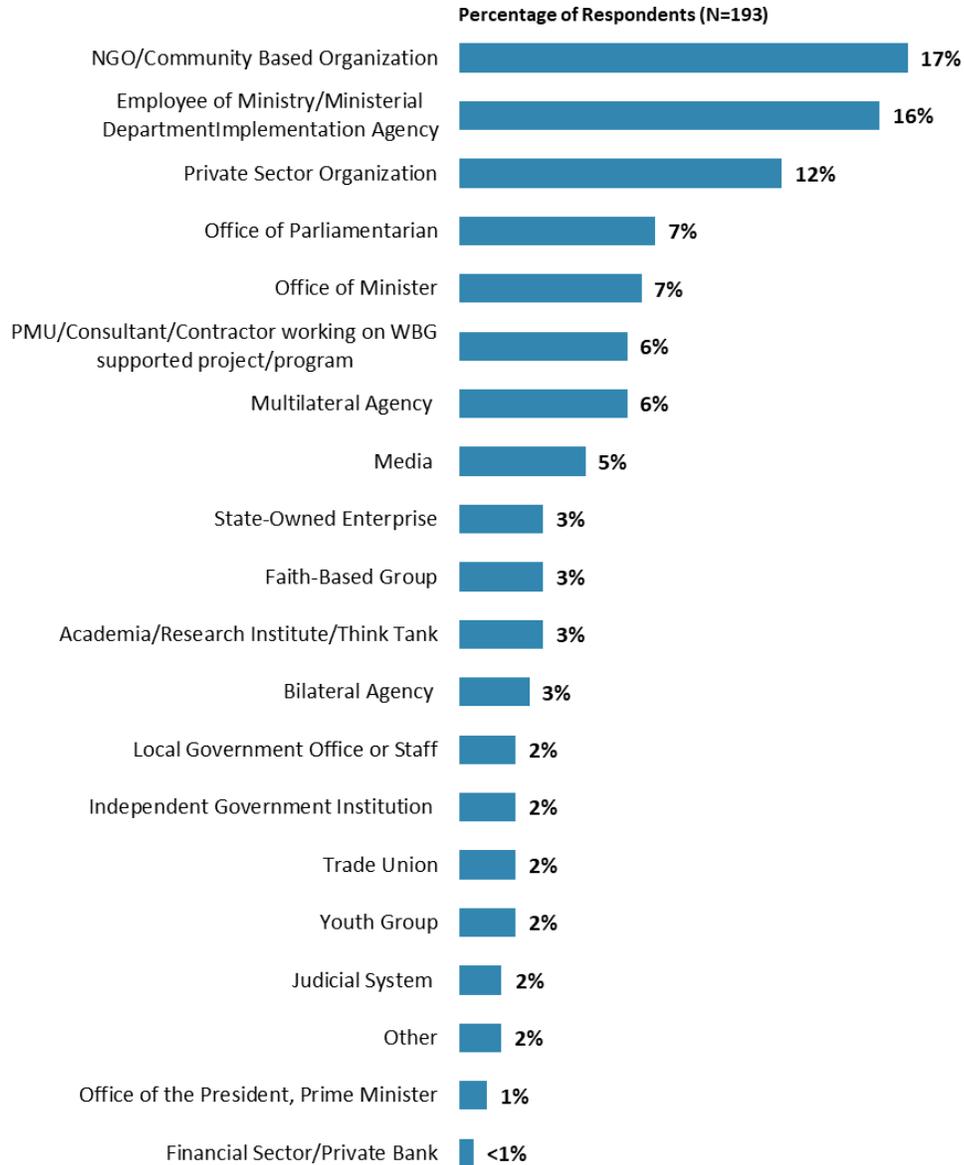
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



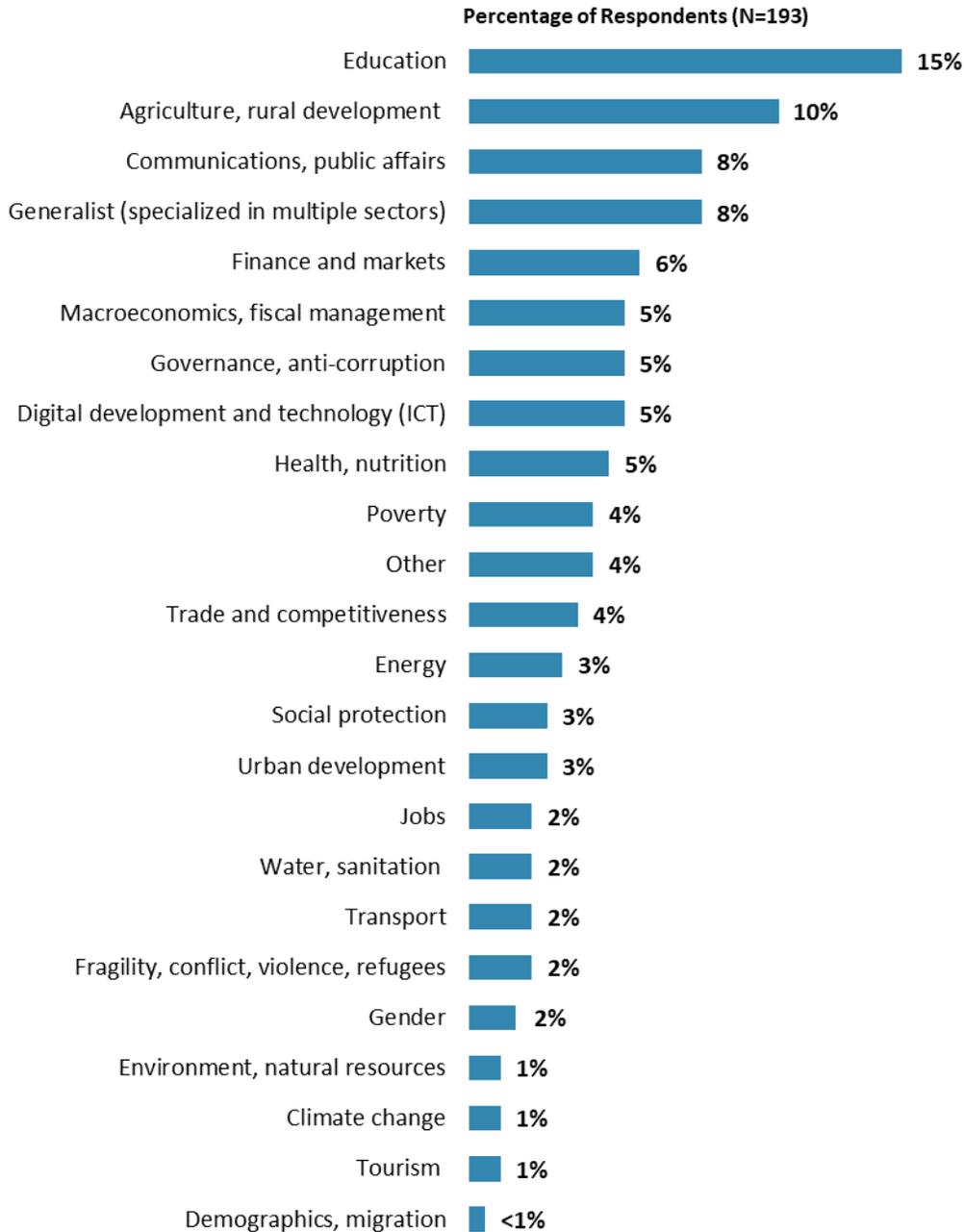
**“Which of the following best describes your current affiliation?”**  
(Respondents chose from a list.)

<sup>1</sup> Respondents from the office of the President, Prime Minister were combined with the respondents from the office of a minister; respondents from PMUs/consultants/contractors working on WBG supported projects, from local governments, from independent government institutions, the judicial system, and state-owned enterprises were combined into the “Other Government Organizations” category; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from trade unions, faith-based groups, and youth groups were combined into the “Other CSOs” category. The small number of the respondents from the academia were included in the “Other” category. There were no respondents from private foundations.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

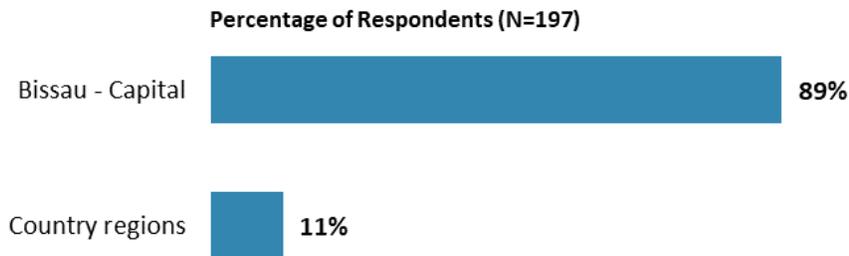


**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)



### III. Demographics of the Sample (continued)

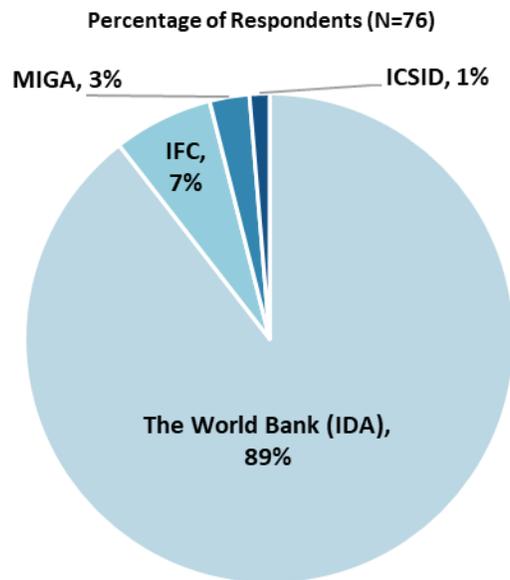
#### Geographic Locations



**"Which best represents your geographic location?"**  
(Respondents chose from a list.)

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#### Exposure to Agencies within the World Bank Group



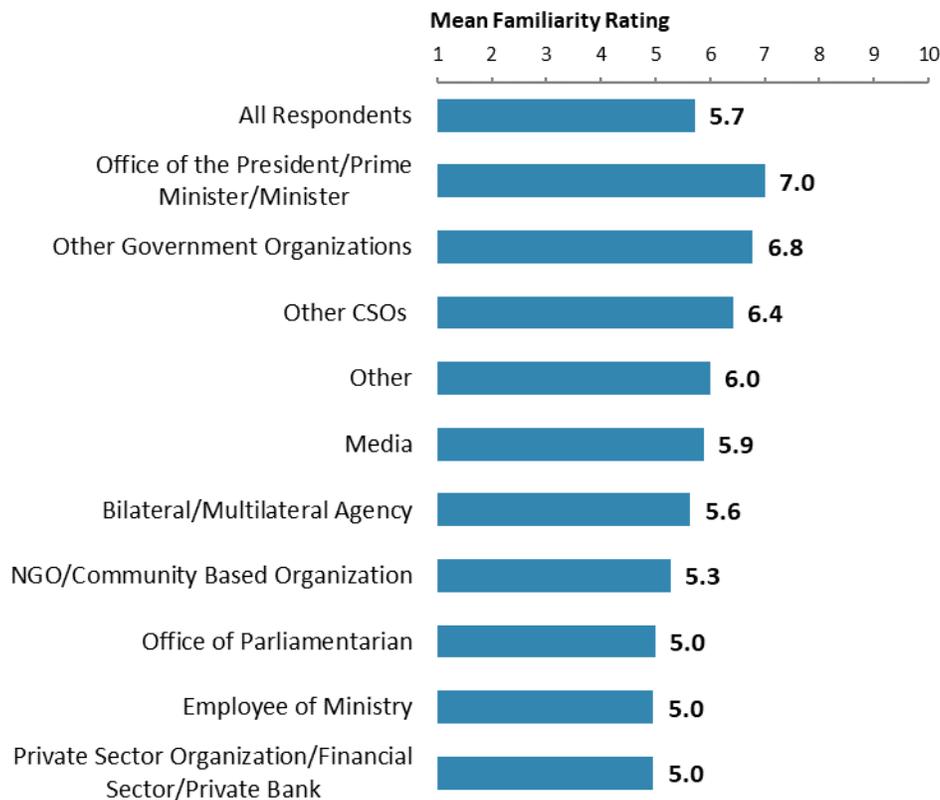
**"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Guinea-Bissau?"**  
(Respondents chose from a list.)



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WBG compared to respondents in the FY'18 Country Survey (weighted mean in FY'21 = 5.8; weighted mean in FY'18 = 5.2)<sup>2</sup>.
- **Impact of familiarity:** Respondents' ratings of familiarity<sup>3</sup> with the WBG were significantly, strongly correlated with their ratings for the WBG's overall effectiveness<sup>4</sup> in Guinea-Bissau and with their agreement that the WBG plays a relevant role in Guinea-Bissau's development, and significantly, moderately correlated with their ratings of the extent to which the WBG's work helps achieve development results in Guinea-Bissau.



**"How familiar are you with the work of the World Bank (IDA) in Guinea-Bissau?"**  
(1-"Not familiar at all", 10-"Extremely familiar")

<sup>2</sup> The means in the chart were calculated based on un-weighted data. Please refer to Appendix D (page 75) for more details on weighting.

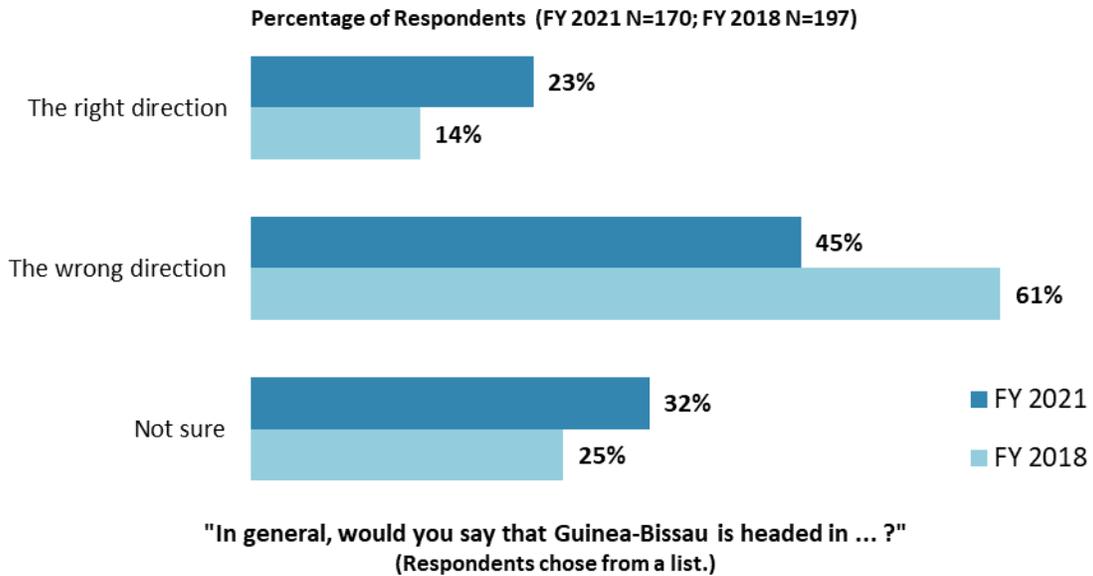
<sup>3</sup> In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1\_1 and B1\_2). Only variable B1\_1 (World Bank) was used in this calculation and in the chart on this page.

<sup>4</sup> In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4\_1 and B4\_2). Only variable B4\_1 (World Bank) was used in this calculation.

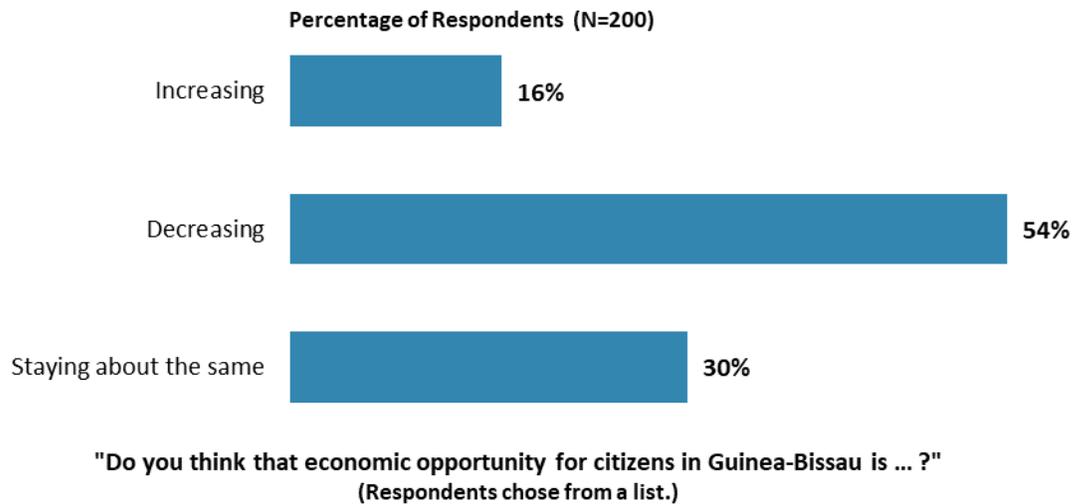


## IV. Overall Context

### Headed in the Right Direction<sup>5</sup>



### Perceptions of Economic Opportunity



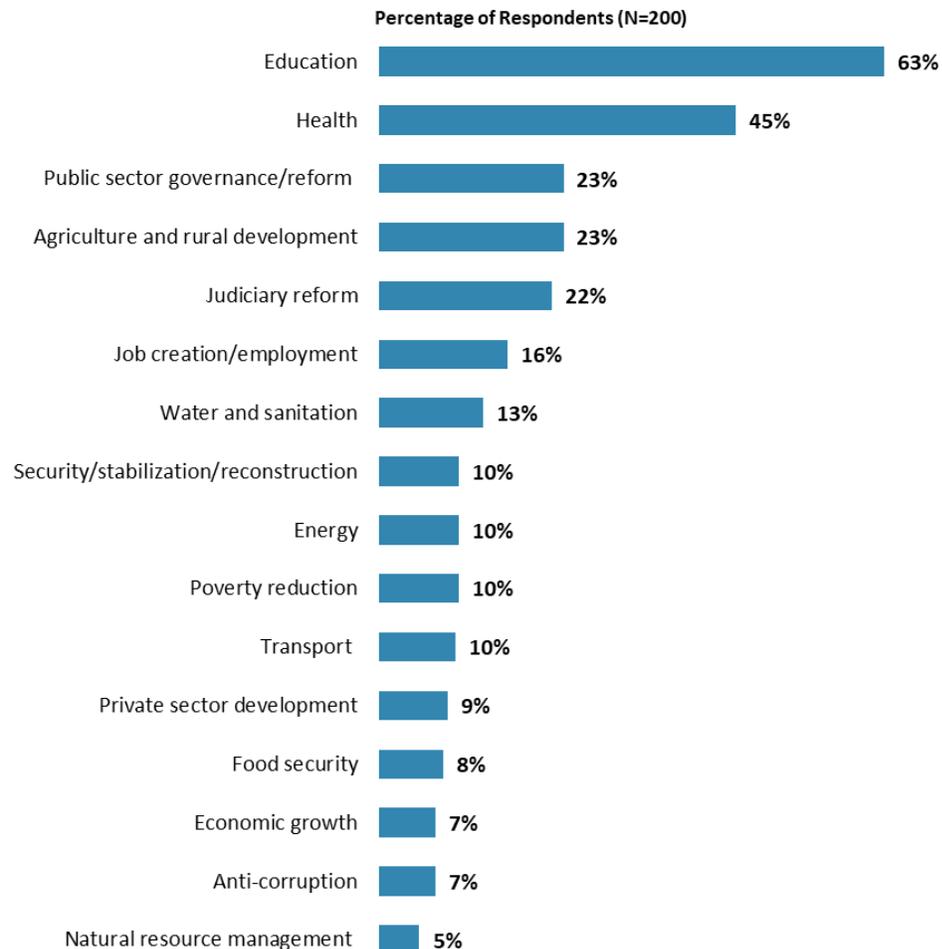
<sup>5</sup> Percentages presented in this chart were calculated based on weighted data.



## IV. Overall Context (continued)

### Development Priority

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the most important development priorities in Guinea-Bissau were “*agriculture and rural development*” (43%), “*education*” (38%), “*energy supply and distribution*” (34%), “*public sector governance/reform*” (31%), “*job creation/employment*” (31%), and “*private sector development*” (29%). In FY21, “*health*” emerged among the top development priorities, with notable increase from 10% in FY18 to 45% in FY21.
- Specialization:** Respondents who identified their primary specialization of work as “*education*” (15% of the sample) were significantly *more* likely to indicate that “*education*” was the most important development priority in Guinea-Bissau, compared to the rest of the respondents (education specialists = 89%; others = 60%).<sup>6</sup>



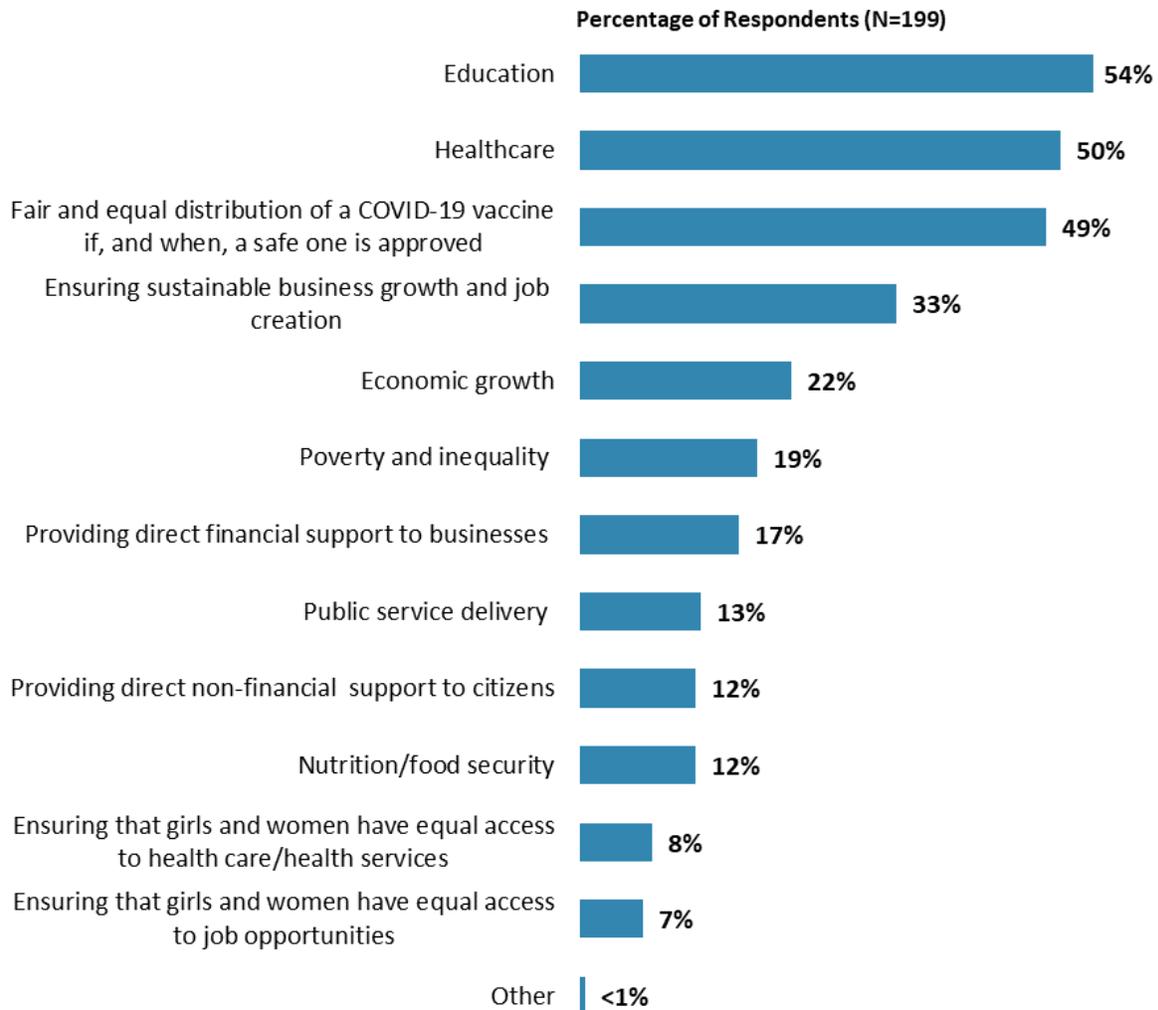
**"Listed below are a number of development priorities in Guinea-Bissau. Please identify which of the following you consider the most important development priorities in Guinea-Bissau. (Choose no more than THREE)"**  
 (Respondents chose from a list. Responses combined. Top 16 of 26 response options shown)

<sup>6</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the development priorities in the country.



## IV. Overall Context (continued)

### COVID-19 Pandemic: Where the Government of Guinea-Bissau Should Focus Efforts

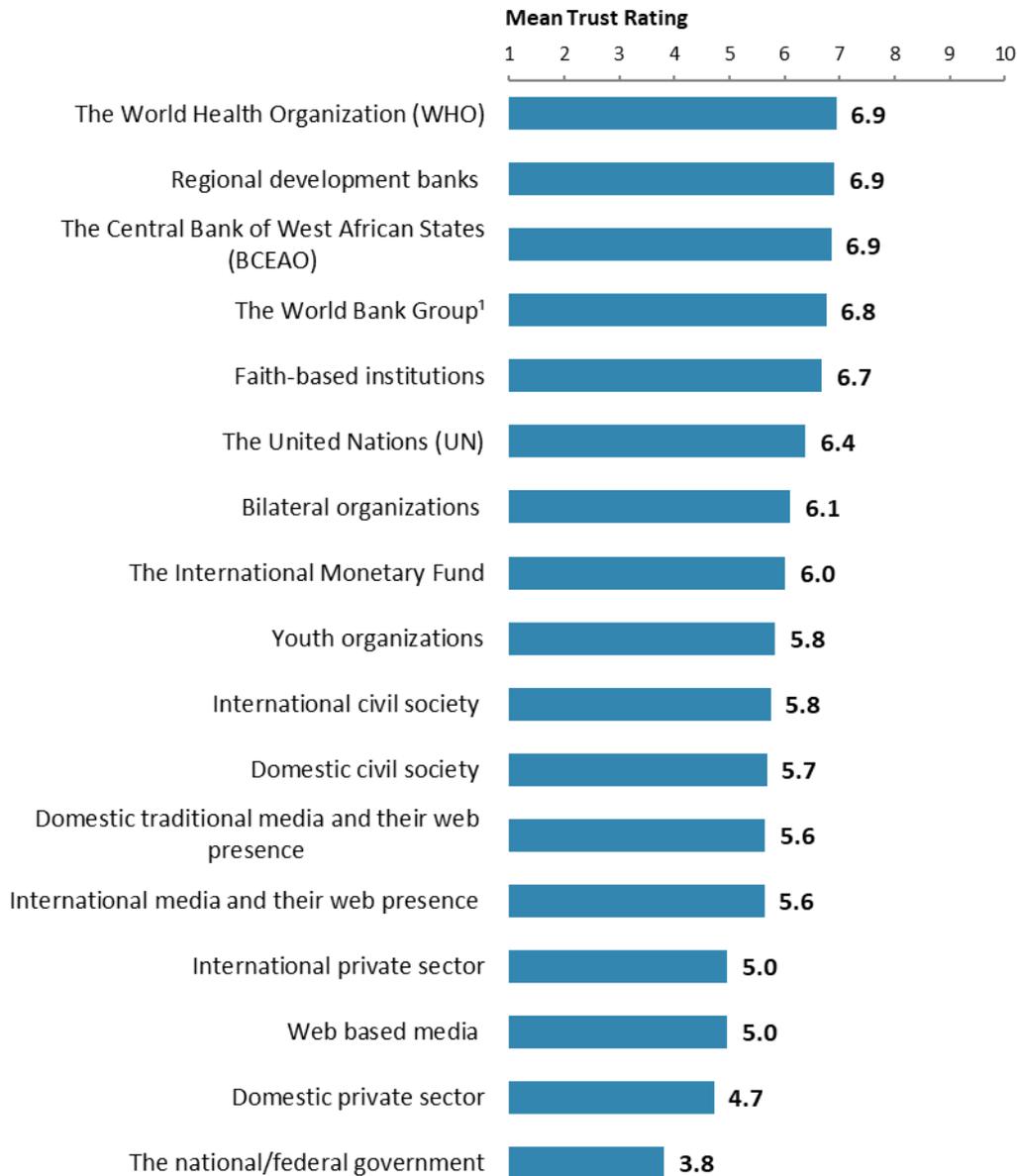


**"The COVID-19 pandemic has stressed many aspects of Guinea-Bissau's growth and development. In which areas would you like to see the Guinea-Bissau government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)**



## IV. Overall Context (continued)

### Trust in Institutions



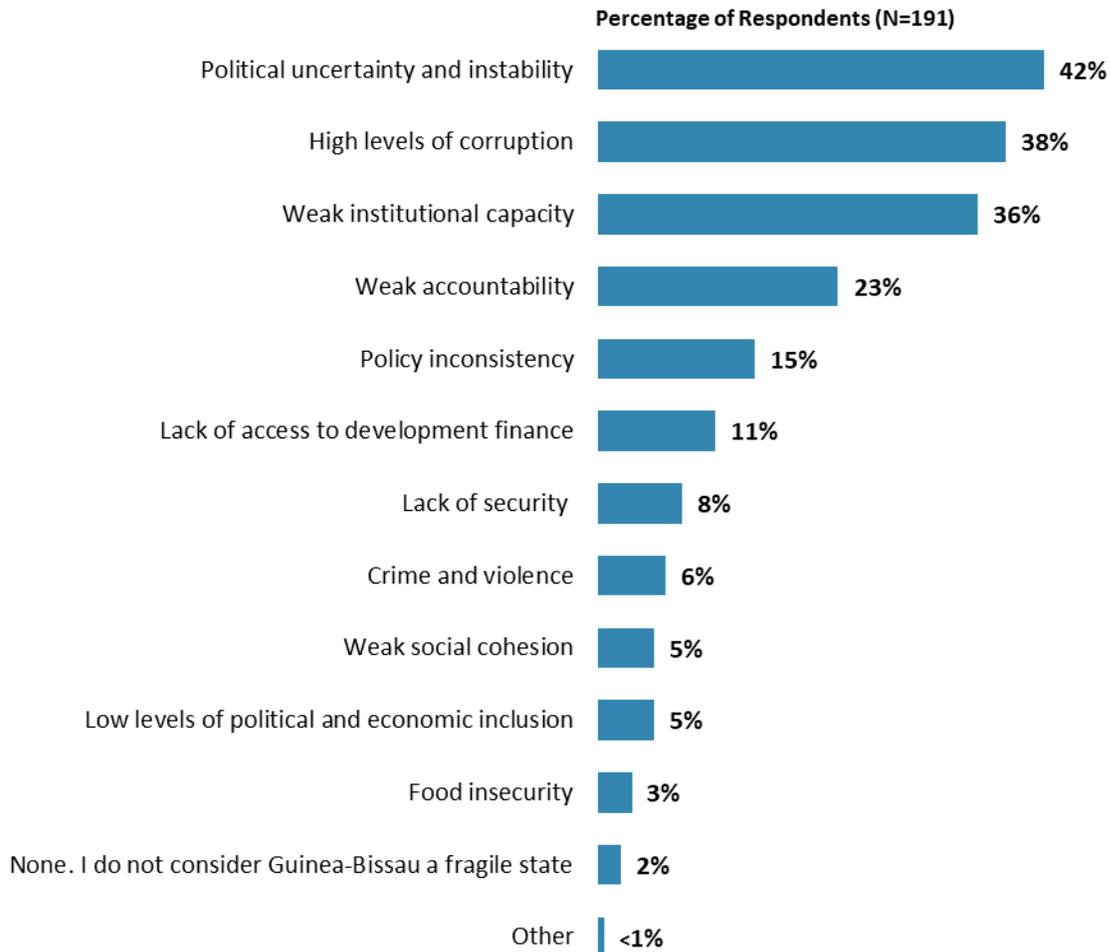
**"To what extent do you trust each of the following groups to do what is right?"**  
(1-"To no degree at all", 10-"To a very significant degree")

<sup>1</sup>Indicator Question



## IV. Overall Context (continued)

### Guinea-Bissau as a Fragile State

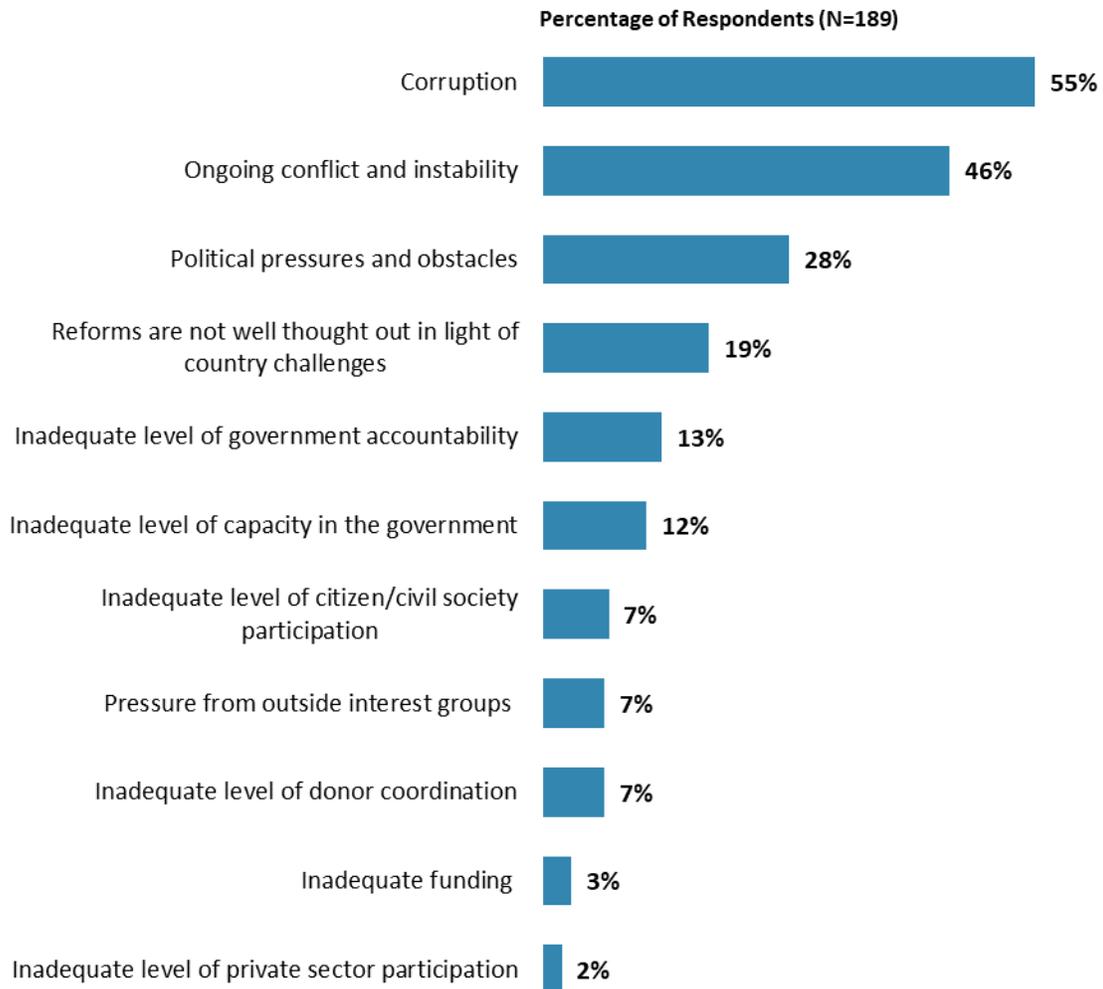


**"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Guinea-Bissau. (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IV. Overall Context (continued)

### Attributions for Slow/Failed Reform Efforts

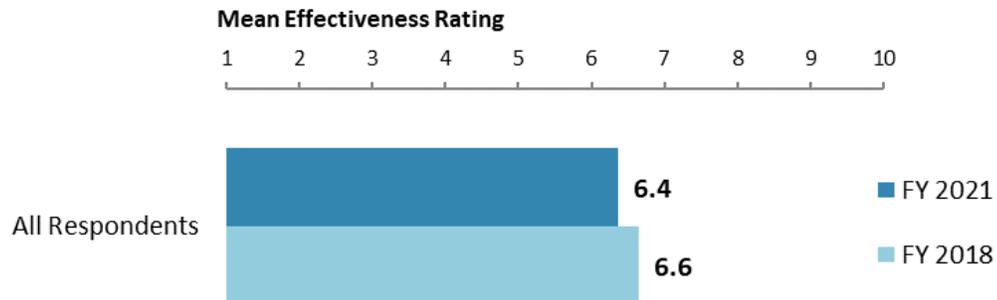


**"When economic and/or social reform efforts fail or are slow to take place in Guinea-Bissau, which of the following would you attribute this to?  
(Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)**



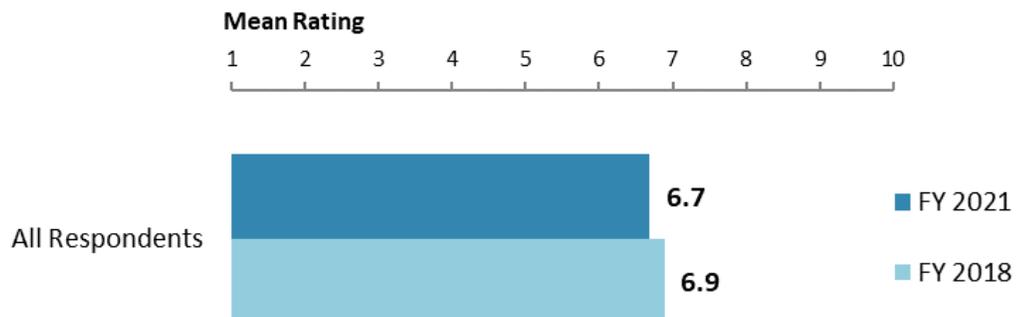
## V. Overall Attitudes toward the World Bank Group

### The World Bank Group's Overall Effectiveness<sup>7</sup> (Indicator Question)



"Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau." (1-"Not effective at all", 10-"Very effective")

### Achieving Development Results (Indicator Question)



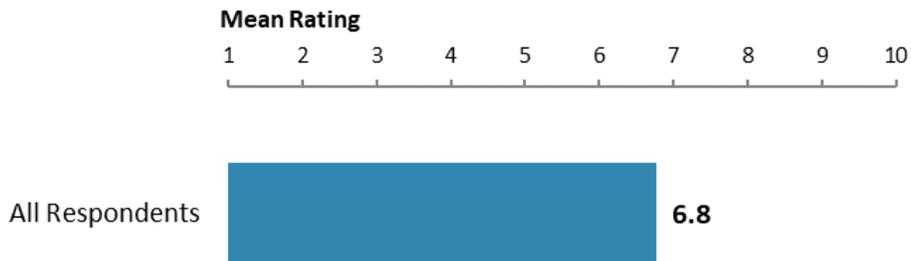
"To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?" (1-"To no degree at all", 10-"To a very significant degree")

<sup>7</sup> Means in the charts on this page were calculated based on weighted data.



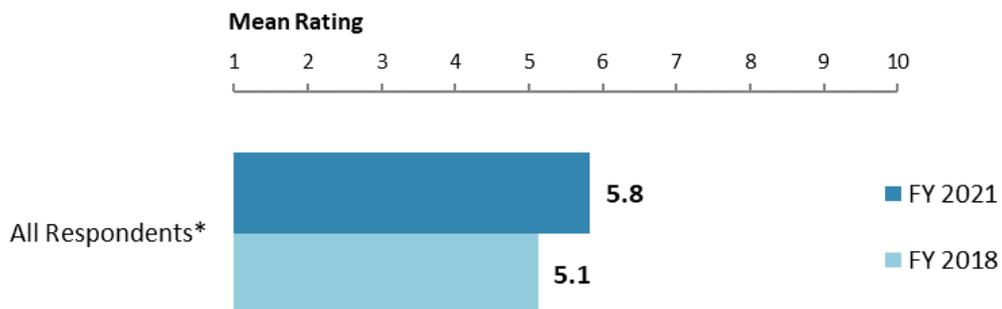
## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Guinea-Bissau's Development Agenda (Indicator Question)



**"To what extent does the World Bank Group influence the development agenda in Guinea-Bissau?" (1-"To no degree at all", 10-"To a very significant degree")**

### WBG Staffing in Guinea-Bissau<sup>8</sup>



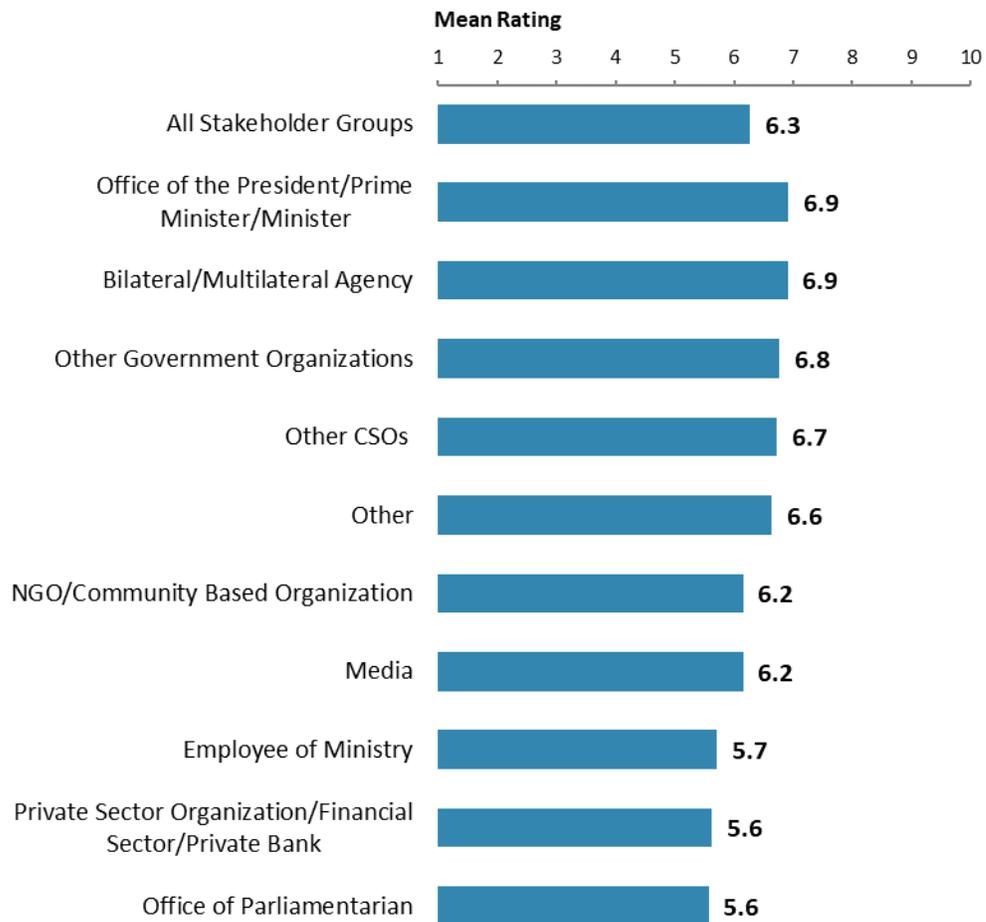
**"To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?" (1-"To no degree at all", 10-"To a very significant degree")**  
*(\*Significantly different between FY 2021 and FY 2018)*

<sup>8</sup> Means in this chart were calculated based on weighted data.



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups



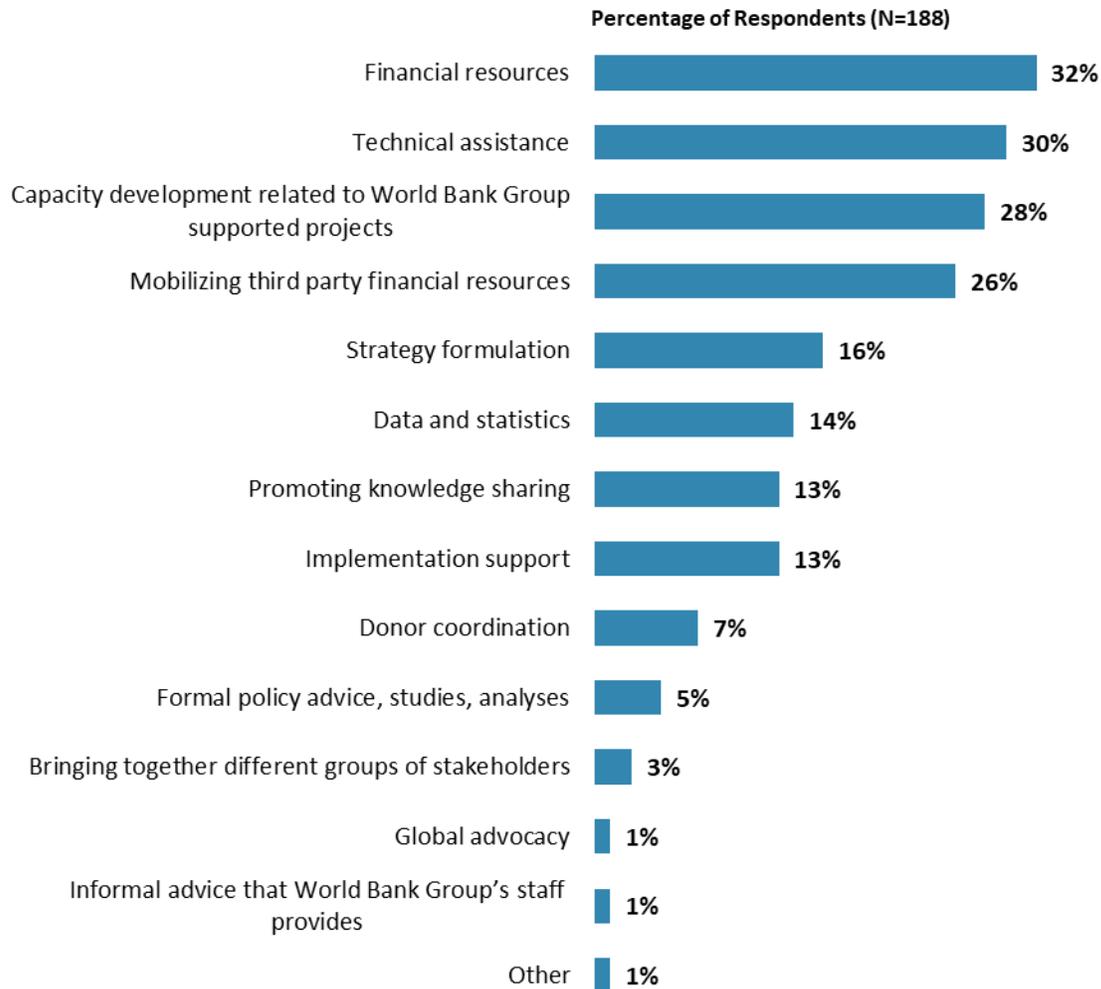
**Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10**



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest values to Guinea-Bissau were "*strategy formulation*" (44%), "*capacity development related to World Bank Group supported projects*" (43%), "*financial resources*" (28%), and "*mobilizing third party financial resources*" (28%).



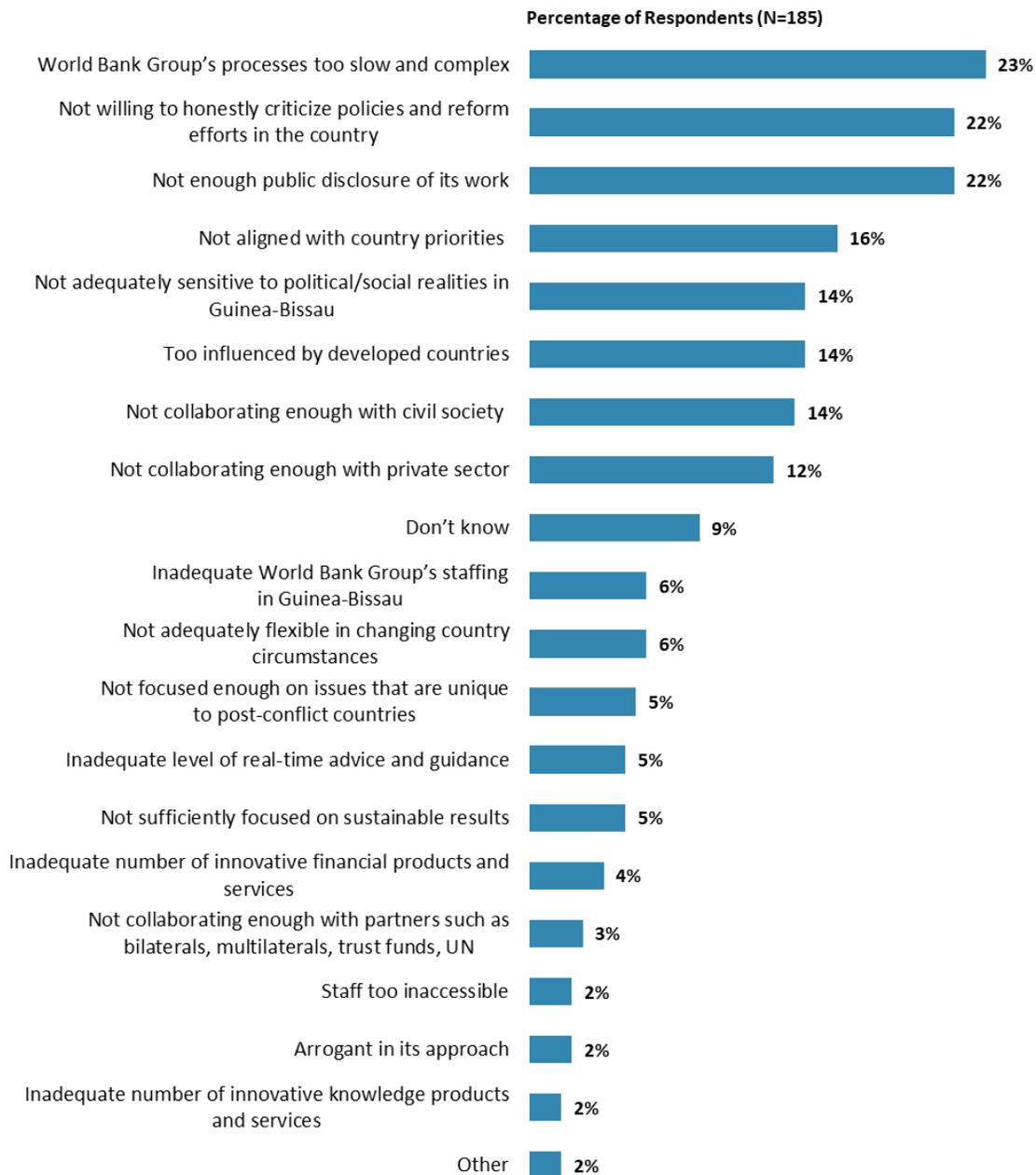
**"When thinking about the World Bank Group's role in Guinea-Bissau, which activity do you VALUE the most? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest weaknesses in its work in Guinea-Bissau were "World Bank Group's processes too complex" (39%) and "World Bank Group's processes too slow" (36%).

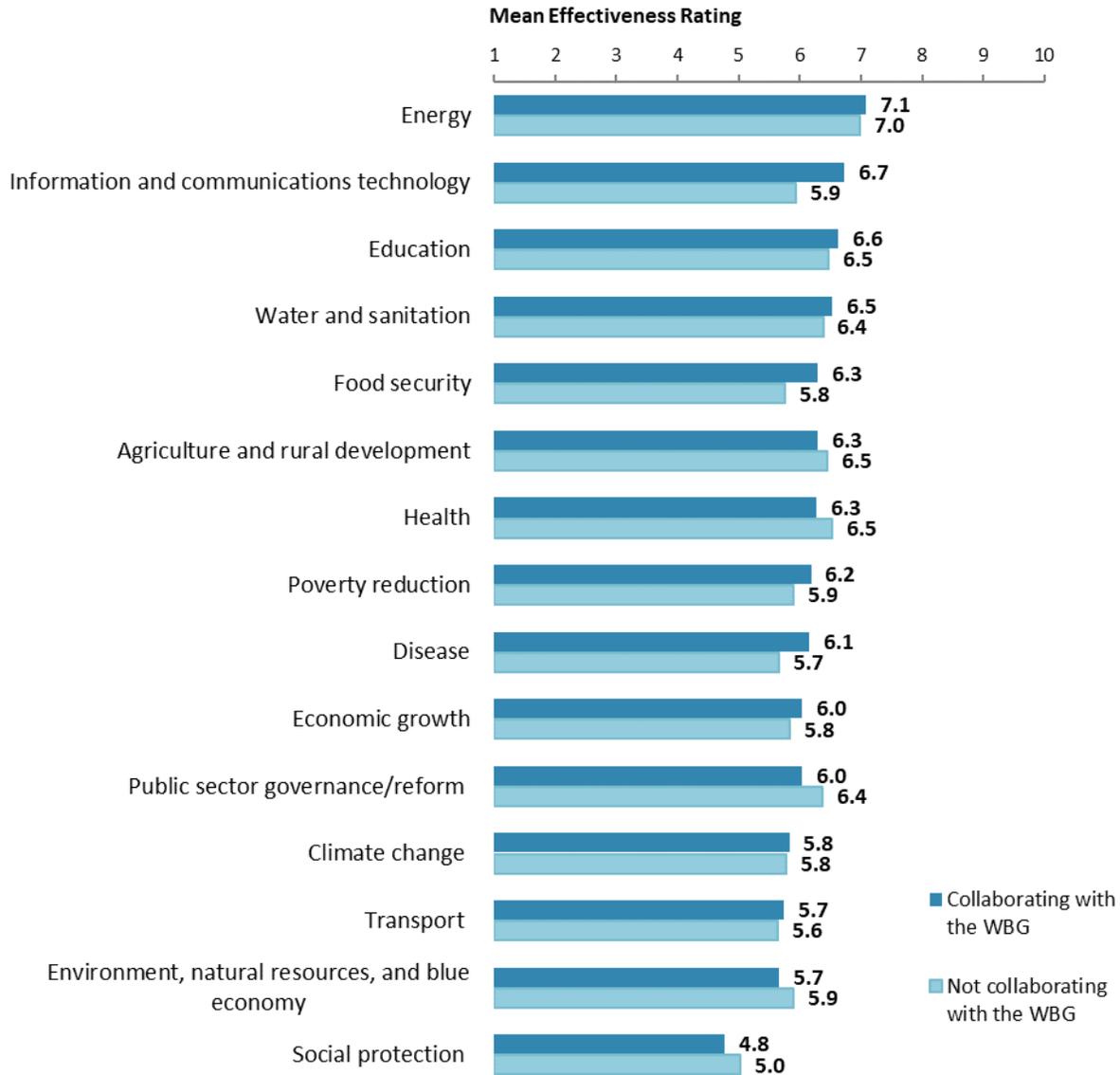


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## VI. WBG’s Support in Development Areas

### Effectiveness of WBG’s Support in Sectoral Areas: Collaboration<sup>9</sup>



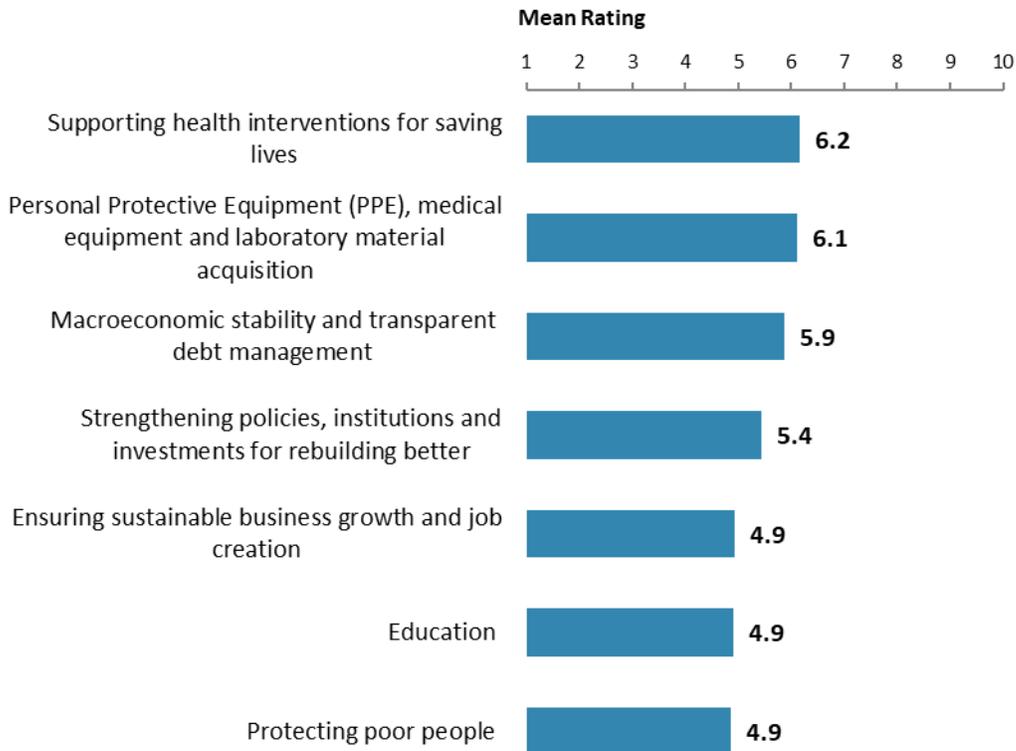
**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guinea-Bissau?"**  
*(1-"Not effective at all", 10-"Very effective")*

<sup>9</sup> Note in the Appendix on the sectoral effectiveness (Appendix A, page 36) that primarily informed stakeholders responded to this question. Respondents were given the option of “don’t know” if they did not have exposure to the WBG’s work in certain development areas.



## VI. WBG's Support in Development Areas (continued)

### Support related to COVID-19 outbreak

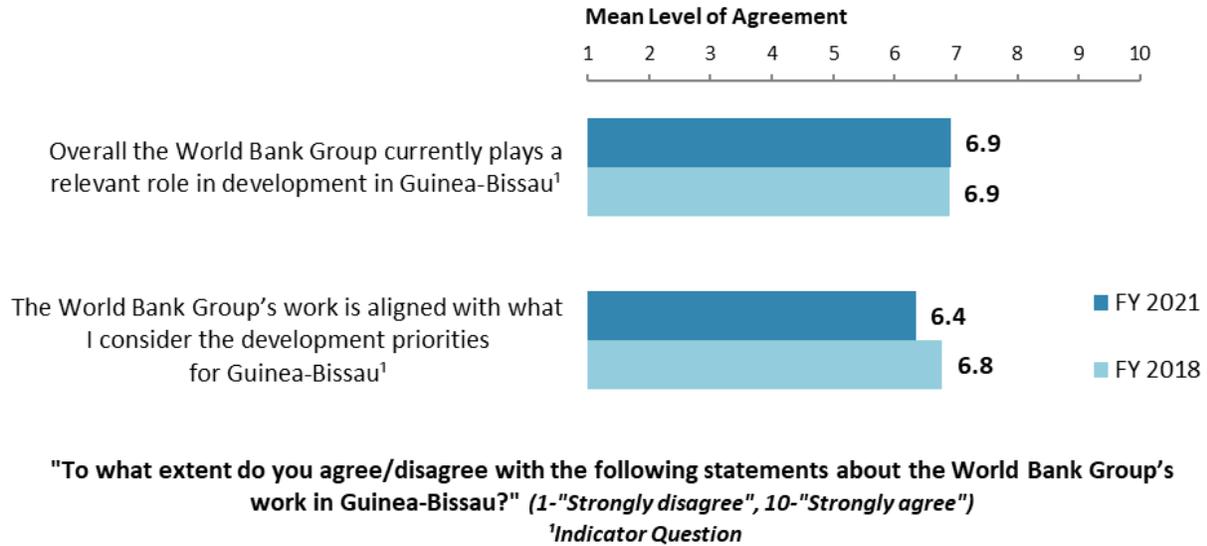


**"The World Bank Group has provided fast track support to Guinea-Bissau related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:"**  
*(1 - "Not effective at all", 10 - "Very effective")*

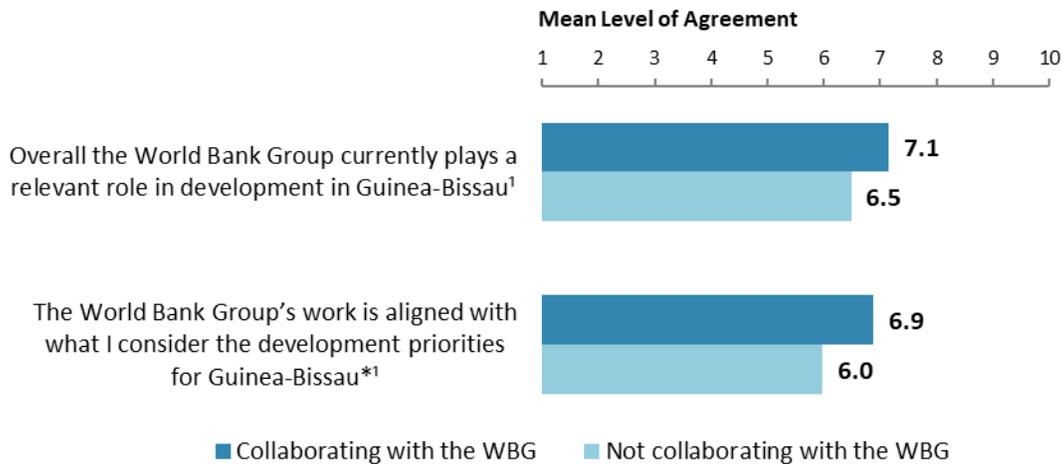


## VII. World Bank Group’s Work and Engagement on the Ground

### The World Bank Group’s Work in Guinea-Bissau: Year Comparison<sup>10</sup>



### The World Bank Group’s Work in Guinea-Bissau: Collaboration



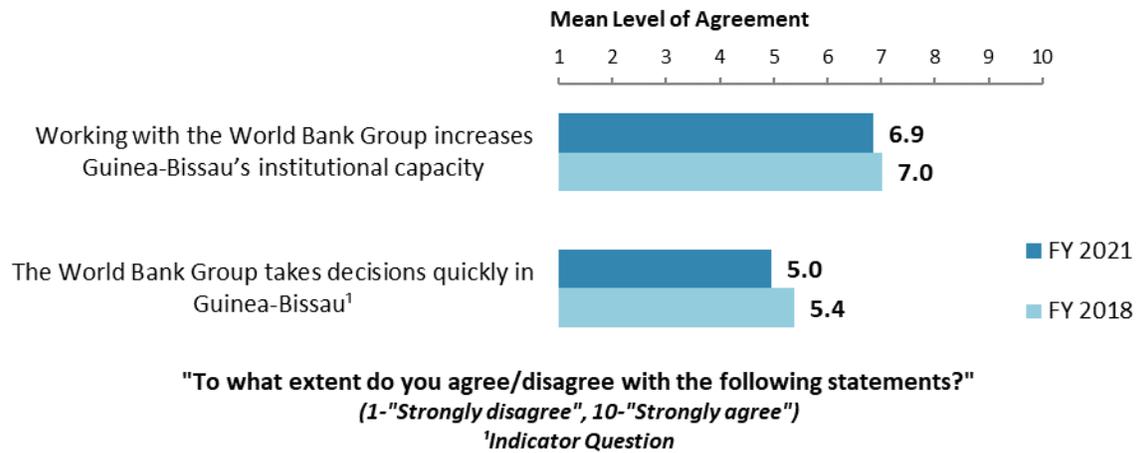
**"To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Guinea-Bissau?" (1-"Strongly disagree", 10-"Strongly agree")**  
*(\*Significantly different between collaborators and non-collaborators)*  
*<sup>1</sup>Indicator Question*

<sup>10</sup> Means in this chart were calculated based on weighted data.

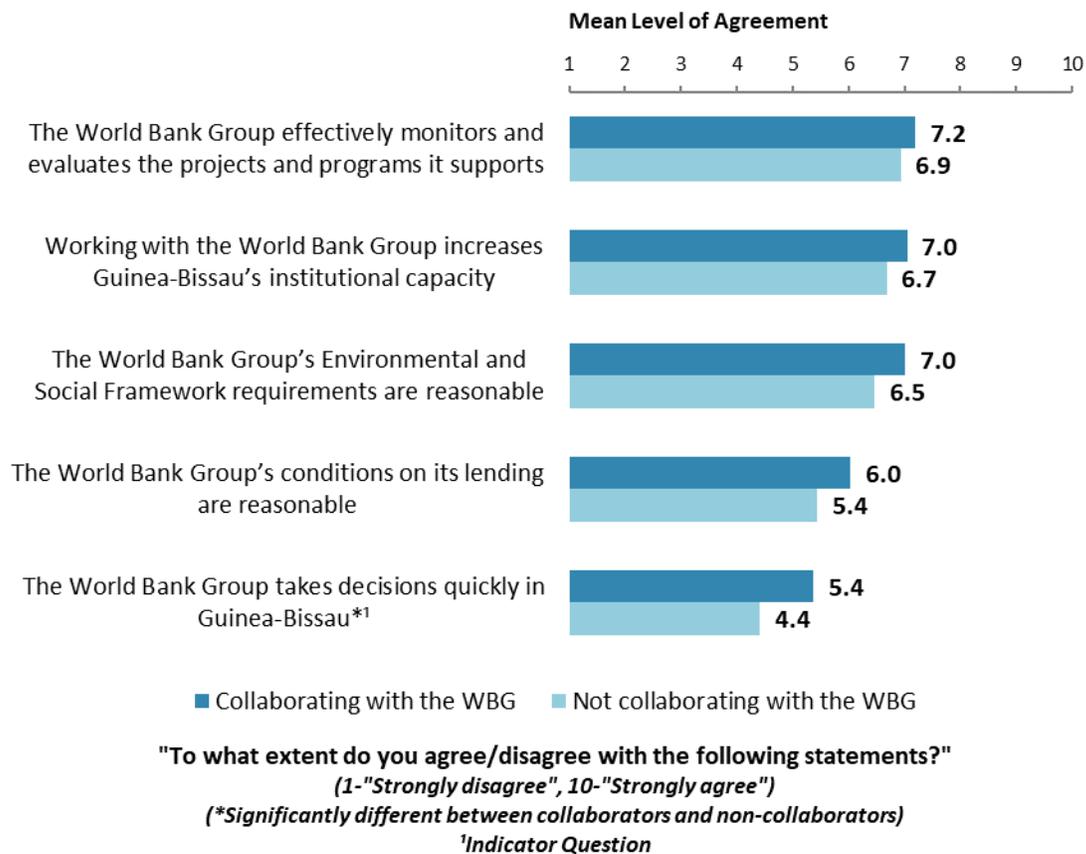


## VII. WBG's Work and Engagement on the Ground (continued)

### Overall Perceptions: Year Comparison<sup>11</sup>



### Overall Perceptions: Collaboration

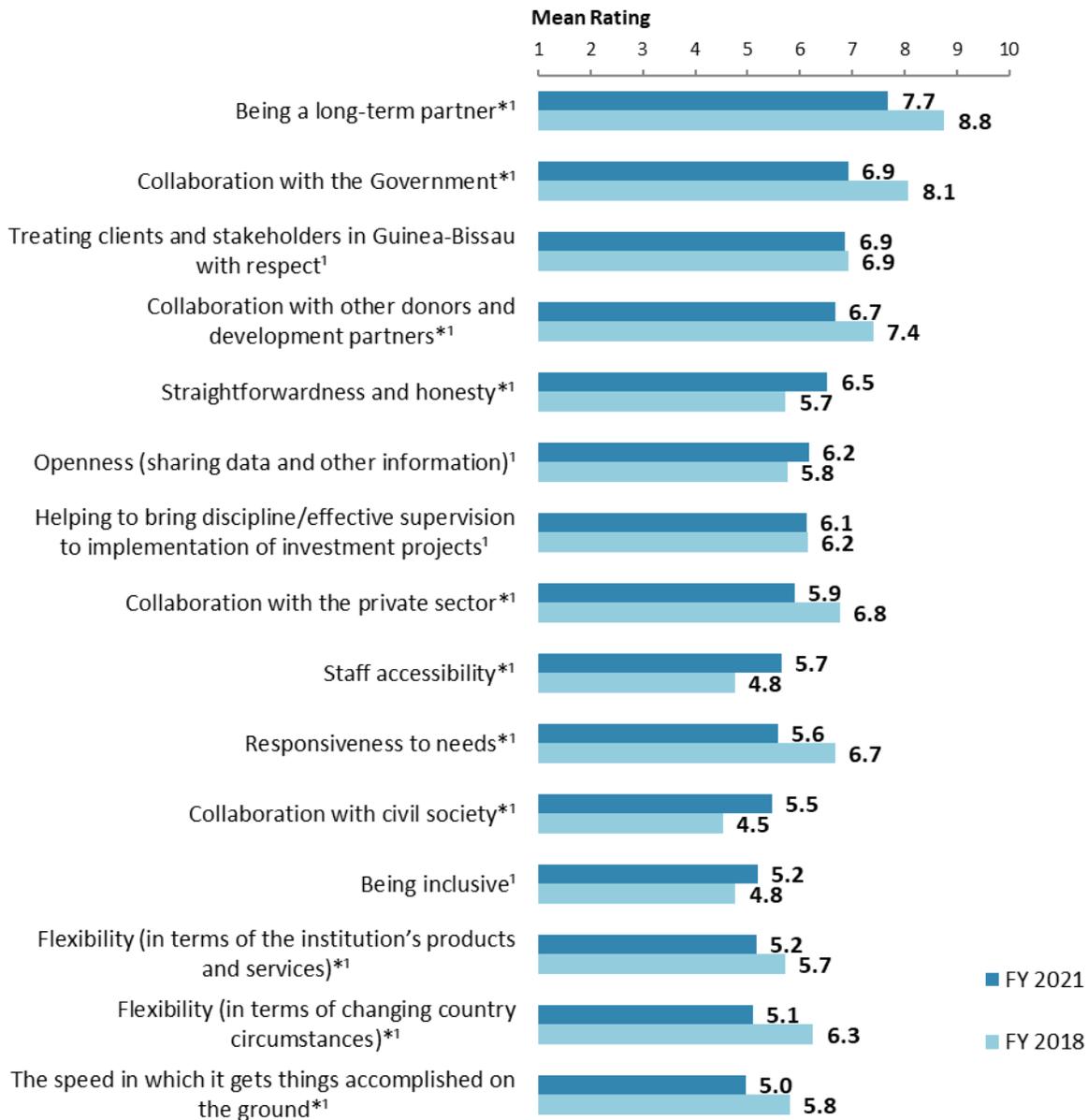


<sup>11</sup> Means in this chart were calculated based on weighted data. Only those questions asked both in FY18 and FY21 were included.



## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner: Year Comparison<sup>12</sup>



**"To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

(\*Significantly different between FY 2021 and FY 2018)

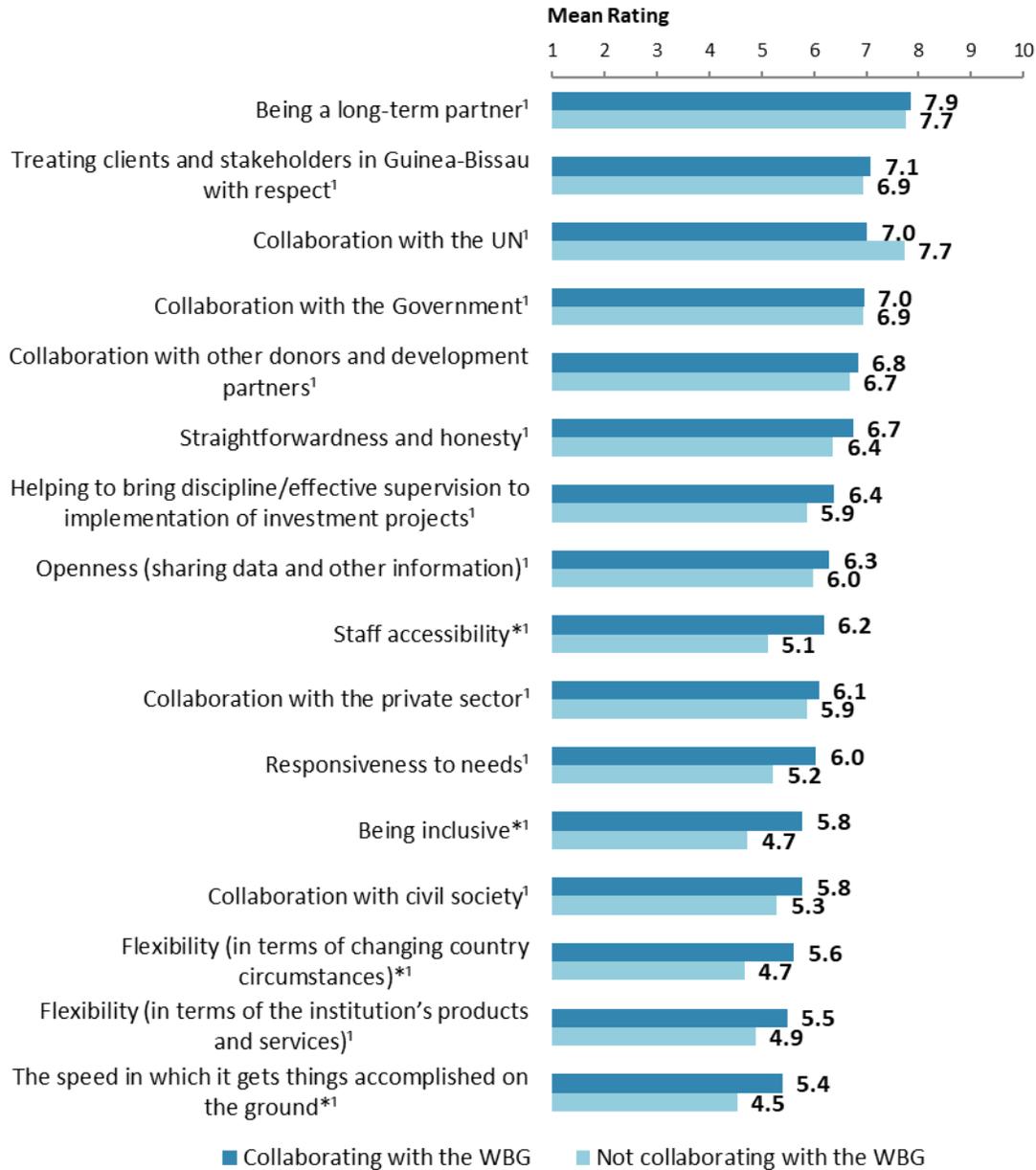
<sup>1</sup>Indicator Question

<sup>12</sup> Means in this chart were calculated based on weighted data. Only those questions asked both in FY18 and FY21 were included.



## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

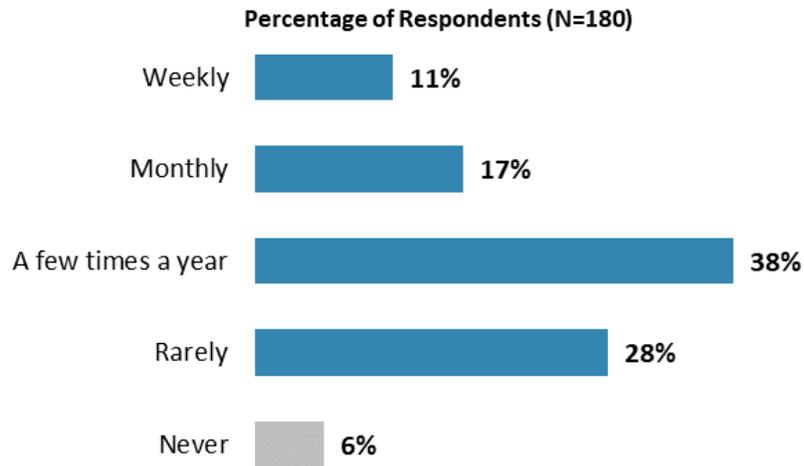
(\*Significantly different between collaborators and non-collaborators)

<sup>1</sup>Indicator Question



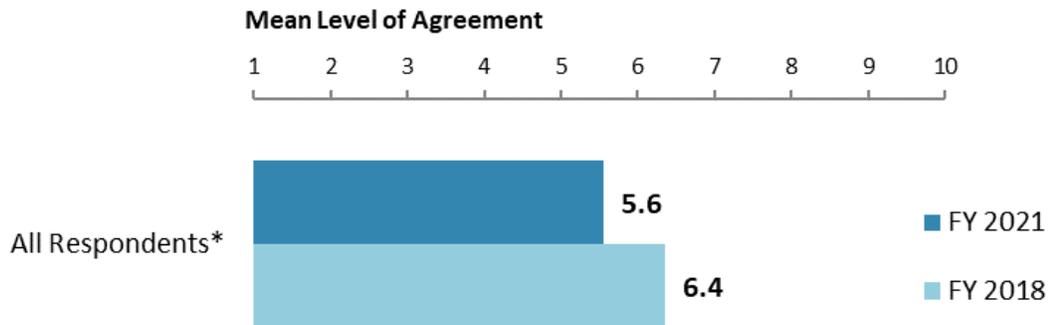
## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"  
(Respondents chose from a list.)

### Meeting Guinea-Bissau's Knowledge Needs<sup>13</sup> (Indicator Question)



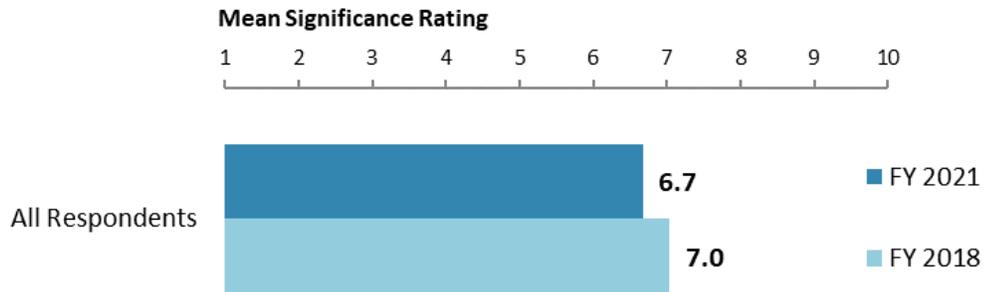
"The World Bank Group meets Guinea-Bissau's needs for knowledge services (e.g., research, analysis, data, technical assistance)"  
(1-"Strongly disagree", 10-"Strongly agree")  
(\*Significantly different between FY 2021 and FY 2018)

<sup>13</sup> Means in the charts on this page were calculated based on weighted data.



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"  
(1-"Not significant at all", 10-"Very significant")

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### Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"  
(1-"Very low technical quality", 10-"Very high technical quality")



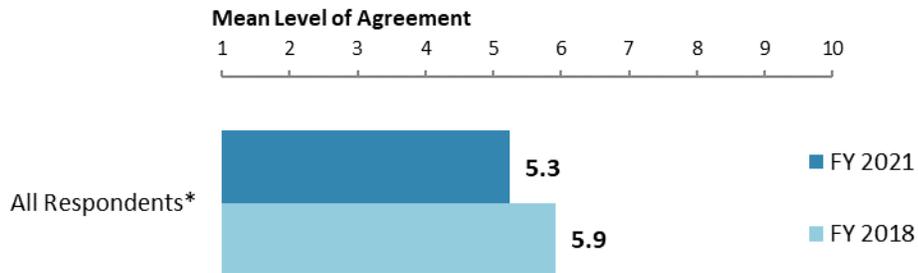
## VIII. World Bank Group’s Knowledge and Instruments (continued)

### Qualities of the WBG’s Knowledge Work and Activities<sup>14</sup>



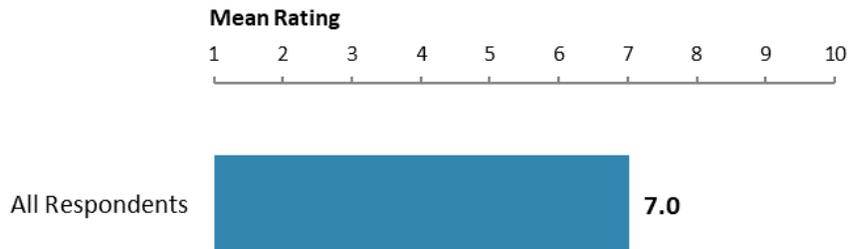
"In Guinea-Bissau, to what extent do you believe that the World Bank Group’s knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")  
 (\*Significantly different between FY 2021 and FY 2018)  
<sup>1</sup>Indicator Question

### Meeting Guinea-Bissau’s Needs for Financial Instruments<sup>15</sup> (Indicator Question)



"The World Bank Group’s financial instruments (i.e., Investment Project Financing, etc.) meet the needs of Guinea-Bissau" (1-"Strongly disagree", 10-"Strongly agree")  
 (\*Significantly different between FY 2021 and FY 2018)

### WBG’s Global Advocacy Role (Indicator Question)



"How important is the World Bank Group’s global advocacy role in areas such as climate, health, gender, and debt?"  
 (1-"Not important at all", 10-"Very important")

<sup>14</sup> Means in this chart were calculated based on weighted data. Only those questions asked both in FY18 and FY21 were included.

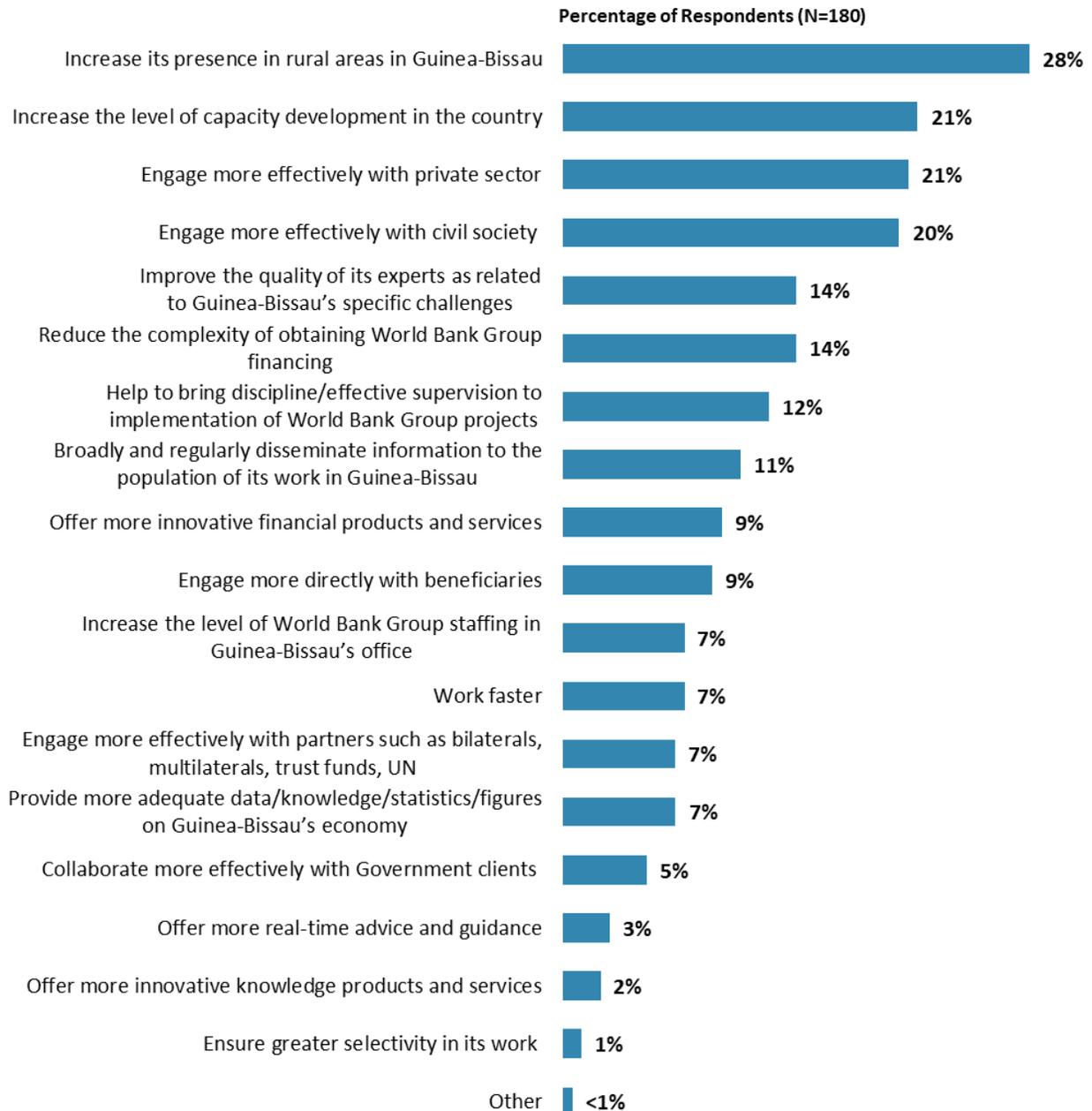
<sup>15</sup> Means in this chart were calculated based on weighted data.



## IX. The Future Role of the World Bank Group in Guinea-Bissau

### Making the World Bank Group of Greater Value

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should “*offer more innovative knowledge services*” (36%), “*reduce the complexity of obtaining World Bank Group financing*” (26%), and “*reach out more to groups outside of Government*” (25%) to make itself of greater value in Guinea-Bissau.



**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)"**

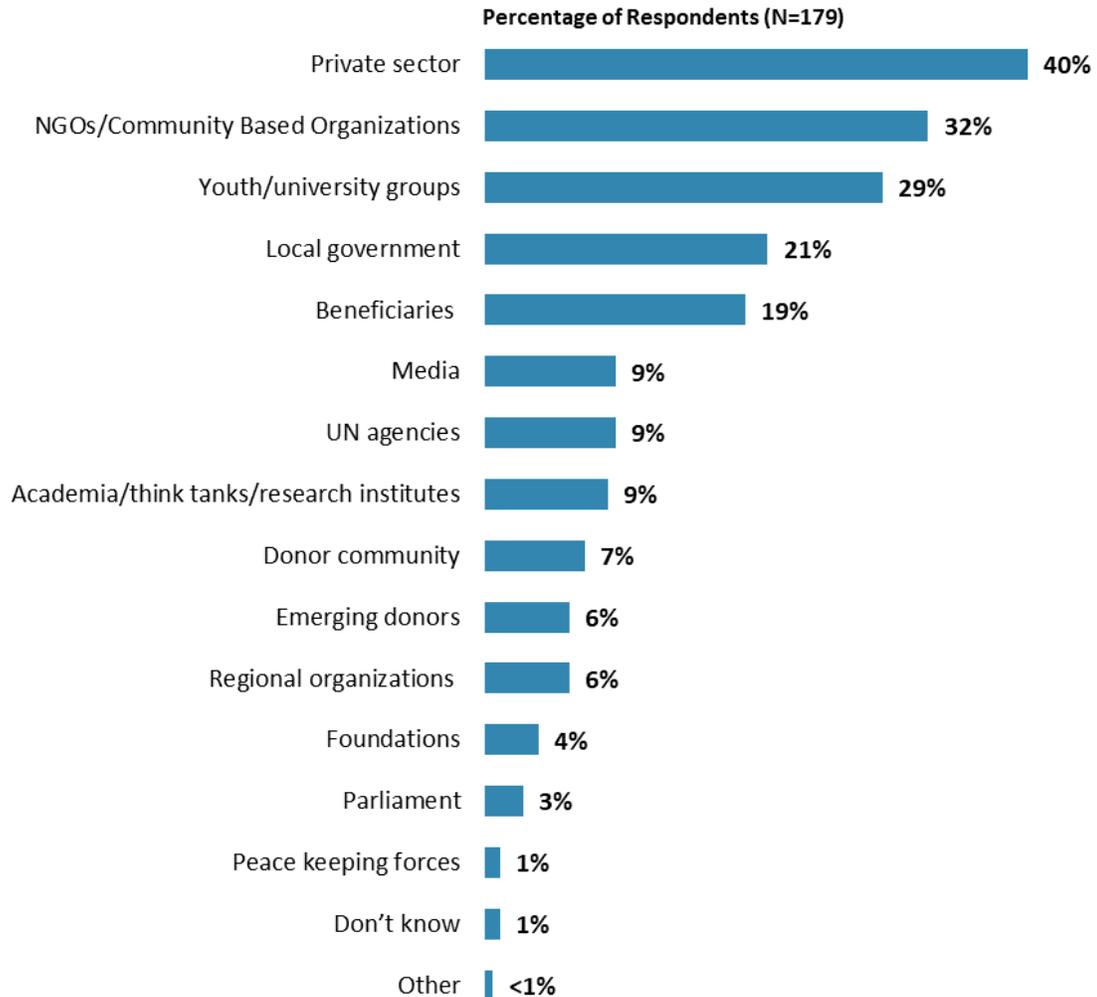
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Guinea-Bissau (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'18 Country Survey indicated that the WBG should collaborate more with “*NGOs/community-based organizations*” (50%) to ensure better development results in Guinea-Bissau.



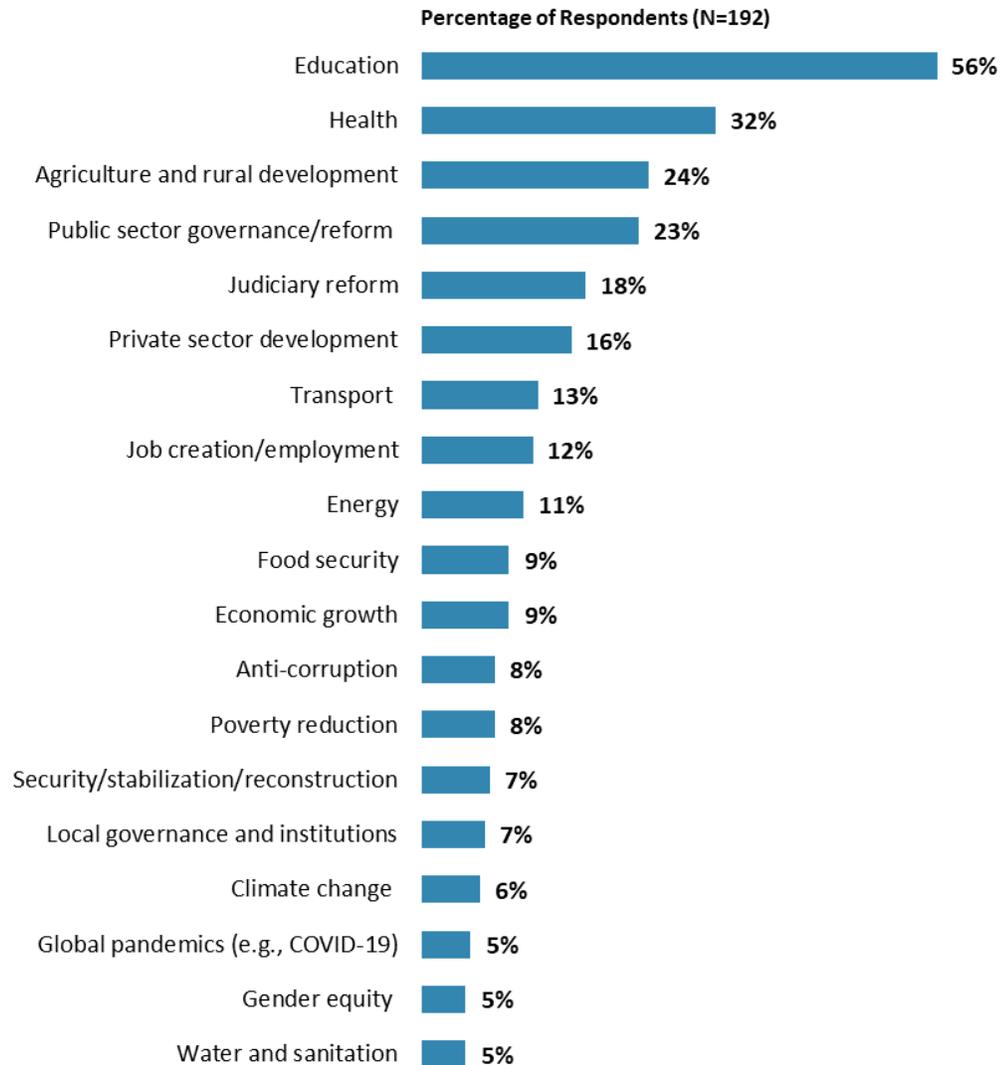
**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Guinea-Bissau (continued)

### Where the World Bank Group Should Focus its Resources

- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (15% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*”, compared to the rest of respondents (education specialists = 85%; others = 50%).<sup>16</sup>



**“When thinking about how the World Bank Group can have the most impact on development results in Guinea-Bissau, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guinea-Bissau? (Choose no more than THREE)”**

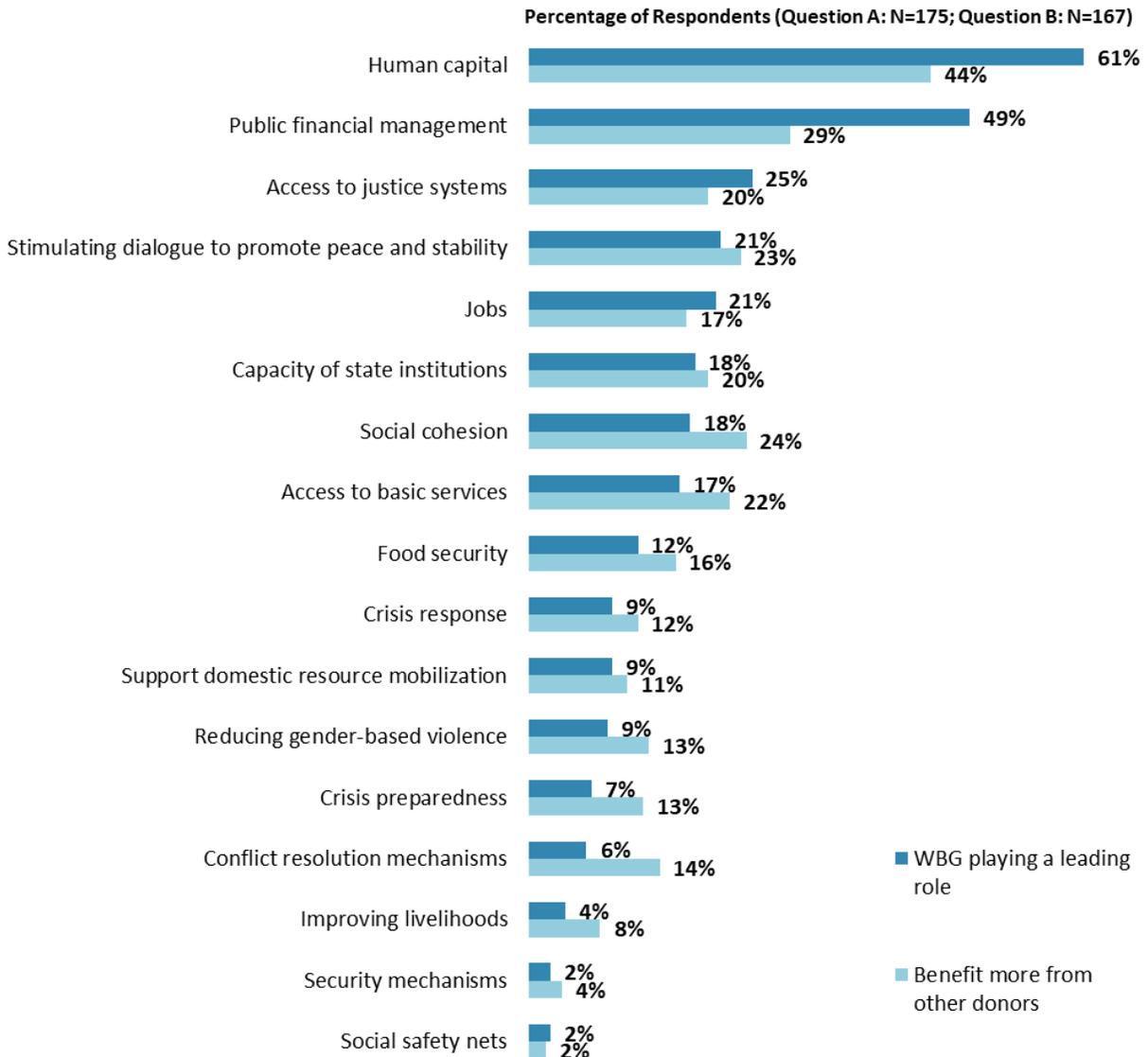
**(Respondents chose from a list. Responses combined. Top 19 of 26 response options shown)**

<sup>16</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.



## IX. The Future Role of the WBG in Guinea-Bissau (continued)

### The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

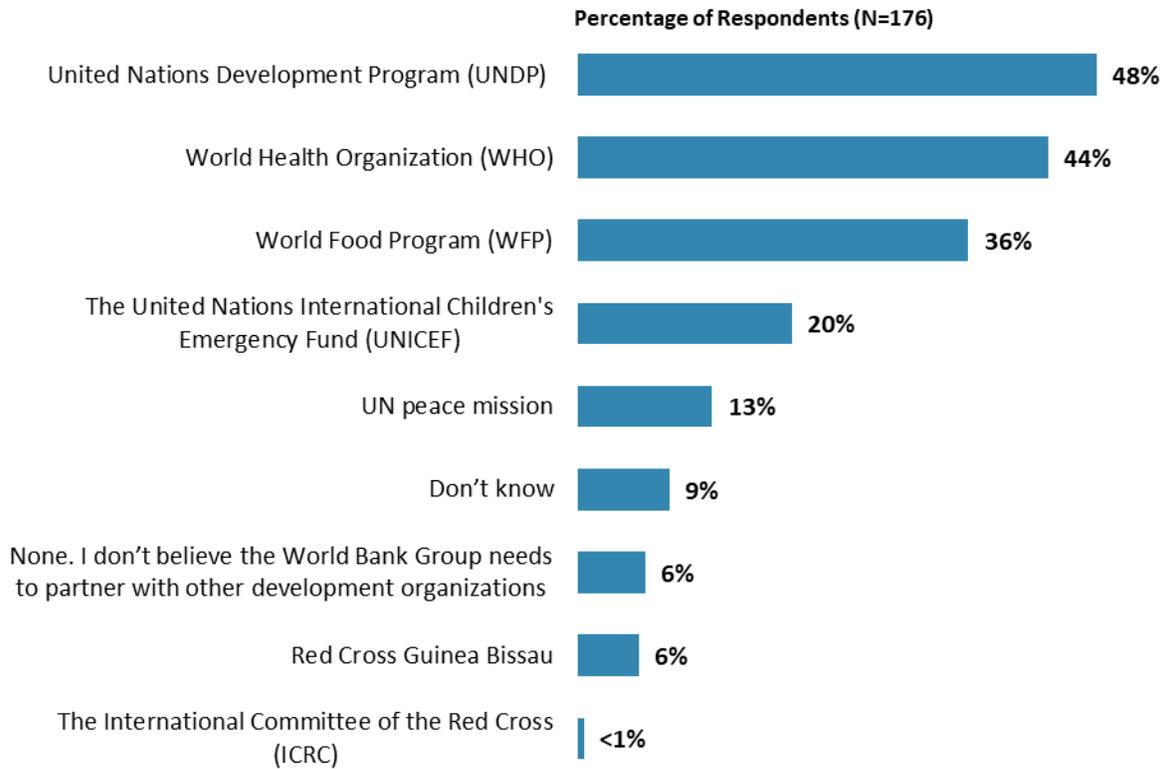
A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Guinea-Bissau?

B. Which THREE areas below would benefit most from other donors in Guinea-Bissau?"  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Guinea-Bissau (continued)

### Partnering with Other Organizations



**"Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Guinea-Bissau? (Select no more than TWO)"**  
(Respondents chose from a list. Responses combined.)

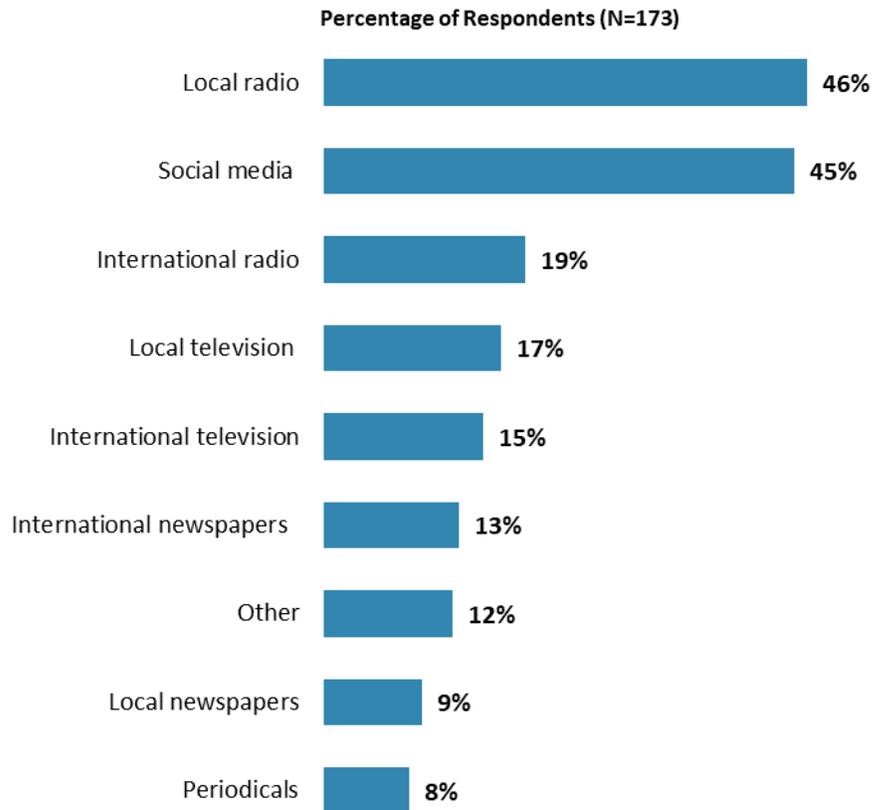


## X. Communication and Outreach

*Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 52) for selected responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the previous FY’18 Country Survey indicated that they got most of their information about economic and social development issues in Guinea-Bissau from “*local radio/community radio*” (67%), the “*Internet*” (39%), and from “*local television*” (38%).



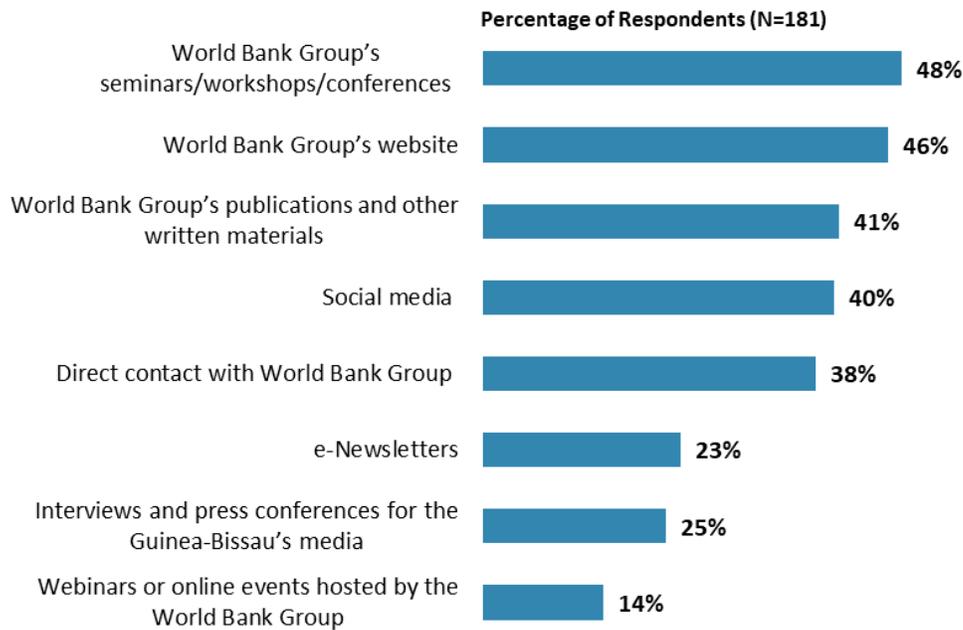
**"How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

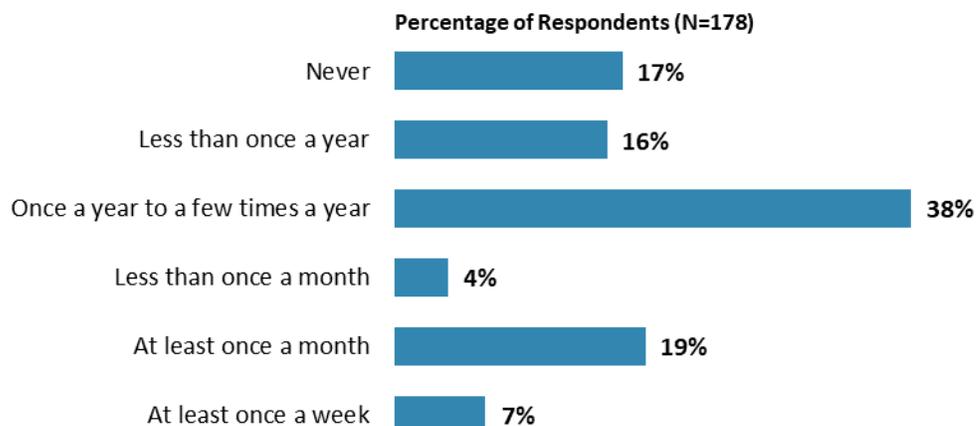
### Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that they would prefer to receive information from the WBG through “WBG’s seminars/workshops/conferences” (74%) and through “WBG’s publications and other written materials” (59%).



**"How would you prefer to receive information from the World Bank Group?  
(Choose no more than THREE)"  
(Respondents chose from a list. Responses combined.)**

### WBG Interaction Frequency



**"How frequently do you interact with the World Bank Group now in Guinea-Bissau?"  
(Respondents chose from a list.)**



## XI. Appendices

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### GUINEA-BISSAU





## Appendix A: Responses to All Questions across All Respondents (N=204)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. Overall Context

<b>1. In general, would you say that Guinea-Bissau is headed in ... ?</b>	<b>Percentage of Respondents (N=196)</b>
The right direction	23.5%
The wrong direction	46.9%
Not sure	29.6%

<b>2. Do you think that economic opportunity for citizens in Guinea-Bissau is ... ?</b>	<b>Percentage of Respondents (N=200)</b>
Increasing	16.0%
Decreasing	54.0%
Staying about the same	30.0%

**A. Overall Context (continued)**

<b>3. Listed below are a number of development priorities in Guinea-Bissau. Please identify which of the following you consider the most important development priorities in Guinea-Bissau. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=200)</b>
Education	63.0%
Health	44.5%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23.0%
Agriculture and rural development	23.0%
Judiciary reform	21.5%
Job creation/employment	16.0%
Water and sanitation	13.0%
Security/stabilization/reconstruction	10.0%
Energy	10.0%
Poverty reduction	10.0%
Transport (e.g., roads, bridges, transportation)	9.5%
Private sector development	8.5%
Food security	8.0%
Economic growth	7.0%
Anti-corruption	7.0%
Natural resource management (e.g., forestry, fisheries, and mining)	5.0%
Global pandemics (e.g., COVID-19)	4.0%
Gender equity (closing the gap between women and men, and boys and girls)	3.5%
Local governance and institutions	3.5%
Gender based violence	1.0%
Social protection (e.g., pensions, targeted social assistance)	1.0%
Information and communications technology	1.0%
Climate change (e.g., mitigation, adaptation)	1.0%
Urban development	0.5%
Disease (e.g., surveillance, epidemic preparedness)	0.0%
National debt	0.0%

**A. Overall Context (continued)**

<b>4. The COVID-19 pandemic has stressed many aspects of Guinea-Bissau's growth and development. In which areas would you like to see the Guinea-Bissau government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=199)</b>
Education	53.8%
Healthcare	50.3%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	48.7%
Ensuring sustainable business growth and job creation	33.2%
Economic growth	22.1%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	18.6%
Providing direct financial support to businesses (business support packages)	16.6%
Public service delivery (e.g., strengthening policies, institutions)	12.6%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	12.1%
Nutrition/food security	12.1%
Ensuring that girls and women have equal access to health care/health services	7.5%
Ensuring that girls and women have equal access to job opportunities	6.5%
Other	0.5%

<b>5. When economic and/or social reform efforts fail or are slow to take place in Guinea-Bissau, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=189)</b>
Corruption	55.0%
Ongoing conflict and instability	45.5%
Political pressures and obstacles	27.5%
Reforms are not well thought out in light of country challenges	18.5%
Inadequate level of government accountability	13.2%
Inadequate level of capacity in the government	11.6%
Inadequate level of citizen/civil society participation	7.4%
Pressure from outside interest groups (e.g., private sector, unions)	6.9%
Inadequate level of donor coordination	6.9%
Inadequate funding	3.2%
Inadequate level of private sector participation	2.1%
Other	0.0%

**A. Overall Context (continued)**

6. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national/federal government	158	18	3.81	2.81
2. Bilateral organizations (e.g., Camões Institute, CPLP, UE)	154	16	6.10	2.59
3. The World Bank Group*	157	16	6.76	2.53
4. The International Monetary Fund	150	14	6.01	2.60
5. The United Nations (UN)	164	4	6.38	2.72
6. The World Health Organization (WHO)	159	7	6.94	2.46
7. Regional development banks (e.g., AfDB, WADB, BADEA)	158	8	6.91	2.57
8. The Central Bank of West African States (BCEAO)	156	9	6.85	2.48
9. International private sector	143	20	4.96	2.49
10. Domestic private sector	148	10	4.72	2.69
11. International civil society (e.g., NGOs, CBOs)	151	7	5.75	2.75
12. Domestic civil society (e.g., NGOs, CBOs)	157	8	5.68	2.83
13. Youth organizations	158	6	5.83	2.70
14. Faith-based institutions	154	6	6.68	2.74
15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	162	5	5.64	2.69
16. International media and their web presence	156	9	5.63	2.58
17. Web based media (i.e., blogs, social media, other web-based news and information sources)	163	4	4.96	2.67

7. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Guinea-Bissau. (Choose no more than TWO)	Percentage of Respondents (N=191)
Political uncertainty and instability	41.9%
High levels of corruption	38.2%
Weak institutional capacity	35.6%
Weak accountability	22.5%
Policy inconsistency	14.7%
Lack of access to development finance	11.0%
Lack of security (i.e., conflict and violence)	7.9%
Crime and violence	6.3%
Weak social cohesion	5.2%
Low levels of political and economic inclusion	5.2%
Food insecurity	3.1%
None. I do not consider Guinea-Bissau a fragile state.	2.1%
Other	0.5%
High influx of refugees/migrants	0.0%

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Guinea-Bissau? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	183	n/a	5.67	3.01
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	172	n/a	4.33	2.87

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guinea-Bissau? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau*	169	20	6.84	2.79
3. The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau*	159	19	6.42	2.77

4. Overall, please rate your impression of the effectiveness of these organizations in Guinea-Bissau. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
3. The World Bank (IDA)*	165	20	6.32	2.73
4. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	133	40	5.47	2.64

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?* (1-To no degree at all, 10-To a very significant degree)	168	18	6.71	2.67

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Guinea-Bissau?* (1-To no degree at all, 10-To a very significant degree)	165	19	6.77	2.65

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Guinea-Bissau? (Select only ONE response)	Percentage of Respondents (N=189)
To a fully sufficient degree	17.5%
To a somewhat sufficient degree	29.6%
To a somewhat insufficient degree	30.2%
To a very insufficient degree	12.2%
Don't know	10.6%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>8. When thinking about the World Bank Group's role in Guinea-Bissau, which activity do you VALUE the most? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=188)</b>
Financial resources	31.9%
Technical assistance	29.8%
Capacity development related to World Bank Group supported projects	28.2%
Mobilizing third party financial resources	26.1%
Strategy formulation	16.5%
Data and statistics	14.4%
Promoting knowledge sharing	13.3%
Implementation support	13.3%
Donor coordination	7.4%
Formal policy advice, studies, analyses	4.8%
Bringing together different groups of stakeholders	2.7%
Global advocacy	1.1%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	1.1%
Other	1.1%

<b>9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=185)</b>
World Bank Group's processes too slow and complex	23.2%
Not willing to honestly criticize policies and reform efforts in the country	21.6%
Not enough public disclosure of its work	21.6%
Not aligned with country priorities	15.7%
Not adequately sensitive to political/social realities in Guinea-Bissau	14.1%
Too influenced by developed countries	14.1%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	13.5%
Not collaborating enough with private sector	12.4%
Don't know	8.6%
Inadequate World Bank Group's staffing in Guinea-Bissau	5.9%
Not adequately flexible in changing country circumstances	5.9%
Not focused enough on issues that are unique to post-conflict countries	5.4%
Inadequate level of real-time advice and guidance	4.9%
Not sufficiently focused on sustainable results	4.9%
Inadequate number of innovative financial products and services	3.8%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	2.7%
Staff too inaccessible	2.2%
Arrogant in its approach	2.2%
Inadequate number of innovative knowledge products and services	1.6%
Other	1.6%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. When thinking about how the World Bank Group can have the most impact on development results in Guinea-Bissau, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guinea-Bissau? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=192)</b>
Education	55.7%
Health	31.8%
Agriculture and rural development	24.5%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23.4%
Judiciary reform	17.7%
Private sector development	16.1%
Transport (e.g., roads, bridges, transportation)	12.5%
Job creation/employment	12.0%
Energy	10.9%
Food security	9.4%
Economic growth	9.4%
Anti-corruption	7.8%
Poverty reduction	7.8%
Security/stabilization/reconstruction	7.3%
Local governance and institutions	6.8%
Climate change (e.g., mitigation, adaptation)	6.3%
Global pandemics (e.g., COVID-19)	5.2%
Gender equity (closing the gap between women and men, and boys and girls)	4.7%
Water and sanitation	4.7%
Natural resource management (e.g., forestry, fisheries, and mining)	2.6%
Social protection (e.g., pensions, targeted social assistance)	2.1%
Urban development	2.1%
Information and communications technology	1.6%
National debt	1.0%
Gender based violence	1.0%
Disease (e.g., surveillance, epidemic preparedness)	0.5%

<b>11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=186)</b>
Multi-lateral financial institution	41.4%
Development institution	30.1%
World Bank	30.1%
Private Sector Solutions	25.3%
Public-private partnerships	24.2%
Investment Bank	21.0%
Do not have enough information to say	17.7%
Financial Advisory Solutions	17.2%
Innovation and Entrepreneurship	15.1%
Asset Manager	4.8%
Venture Capital	4.3%
Thought leader	2.7%
Impact Investor	2.7%
Other	1.6%
None of these	1.1%

**C. World Bank Group's Work and Engagement on the Ground**

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Guinea-Bissau solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	153	32	7.09	2.56

<b>Staffing adequacy</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau? (1-To no degree at all, 10-To a very significant degree)	125	53	5.82	2.60

<b>To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. Responsiveness to needs*	149	17	5.62	2.70
4. Flexibility (in terms of the institution's products and services)*	129	25	5.24	2.35
5. Flexibility (in terms of changing country circumstances)*	136	21	5.09	2.37
6. Being inclusive*	134	22	5.26	2.57
7. Openness (sharing data and other information)*	140	19	6.15	2.56
8. Collaboration with the Government*	147	16	6.97	2.49
9. The speed in which it gets things accomplished on the ground*	139	19	4.99	2.49
10. Helping to bring discipline/effective supervision to implementation of investment projects*	141	18	6.17	2.58
11. Collaboration with civil society*	132	28	5.55	2.47
12. Staff accessibility*	131	20	5.67	2.53
13. Collaboration with other donors and development partners*	119	38	6.76	2.48
14. Collaboration with the private sector*	124	32	6.02	2.48
15. Collaboration with the UN*	120	36	7.41	2.31
16. Straightforwardness and honesty*	126	29	6.60	2.72
17. Treating clients and stakeholders in Guinea-Bissau with respect*	129	27	7.00	2.57
18. Being a long-term partner*	141	18	7.79	2.35

<b>To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
19. The World Bank Group effectively monitors and evaluates the projects and programs it supports	143	36	7.09	2.67
20. The World Bank Group's Environmental and Social Framework requirements are reasonable	125	39	6.78	2.46
21. The World Bank Group's conditions on its lending are reasonable	111	58	5.79	2.52
22. The World Bank Group takes decisions quickly in Guinea-Bissau*	141	26	4.91	2.72
23. Working with the World Bank Group increases Guinea-Bissau's institutional capacity	152	18	6.84	2.78

<b>To what extent do you agree/disagree with the following statements about the World Bank Group in Guinea-Bissau? (1-Strongly disagree, 10-Strongly agree)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
24. The World Bank Group's financial instruments (i.e., Investment Project Financing, etc.) meet the needs of Guinea-Bissau*	142	40	5.26	2.71
25. The World Bank Group meets Guinea-Bissau's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	142	29	5.58	2.69

**C. World Bank Group's Work and Engagement on the Ground (continued)**

<b>Global role of advocacy</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
26. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?* (1-Not important at all, 10-Very important)	132	39	7.02	2.54

<b>How effectively does the World Bank Group support Guinea-Bissau's efforts ... ?</b> (1-Not effectively at all, 10-Very effectively)	<b>Effectiveness</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
27. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	137	39	5.98	2.69
28. To develop better and stronger data collection/analytics systems within the Government	128	38	5.92	2.71
29. To strengthen the country's crisis preparedness	131	32	6.08	2.71
30. To strengthen basic service delivery (health, education, water, and electricity)	152	14	6.80	2.61
31. To promote digital inclusion (e.g., submarine cable, national fiber optic backbone)	135	33	7.13	2.80

**D. World Bank Group's Support in Development Areas**

<b>1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guinea-Bissau? (1-Not effective at all, 10-Very effective)</b>	<b>Effectiveness</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. Social protection (e.g., pensions, targeted social assistance)	70	97	4.94	2.70
2. Education	125	33	6.57	2.58
3. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	117	45	6.28	2.63
4. Food security	116	41	6.05	2.56
5. Energy	127	34	7.06	2.63
6. Water and sanitation	122	39	6.48	2.73
7. Health	119	39	6.43	2.70
8. Transport (e.g., roads, bridges, transportation)	105	56	5.77	2.78
9. Agriculture and rural development	114	45	6.44	2.66
10. Environment, natural resources, and blue economy	100	56	5.86	2.60
11. Climate change (e.g., mitigation, adaptation)	104	53	5.85	2.73
12. Poverty reduction	123	34	6.05	2.76
13. Economic growth	120	36	5.93	2.62
14. Disease (e.g., surveillance, epidemic preparedness)	105	51	5.90	2.58
15. Information and communications technology	114	43	6.26	2.74

**D. World Bank Group's Support in Development Areas (continued)**

2. The World Bank Group has provided fast track support to Guinea-Bissau related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	121	1	47	6.16	2.92
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	108	4	48	4.91	3.01
3. Protecting poor people (social assistance/ social safety nets)	102	4	53	4.87	2.82
4. Ensuring sustainable business growth and job creation	103	3	53	4.93	2.72
5. Strengthening policies, institutions and investments for rebuilding better	105	4	48	5.44	2.68
6. Macroeconomic stability and transparent debt management	100	6	52	5.86	2.76
7. Personal Protective Equipment (PPE), medical equipment and laboratory material acquisition	101	5	56	6.11	2.62

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=180)
Weekly	11.1%
Monthly	16.7%
A few times a year	38.3%
Rarely	28.3%
Never	5.6%

In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	131	36	5.58	2.59
3. Include appropriate level of stakeholder involvement during preparation	121	36	5.81	2.52
4. Lead to practical solutions	127	31	5.79	2.61
5. Are source of relevant information on global good practices	137	22	6.44	2.66
6. Are adequately disseminated	124	32	5.56	2.75
7. Are translated enough into local language	123	32	4.76	2.76
8. Are adaptable to Guinea-Bissau's specific development challenges and country circumstances*	134	26	5.60	2.61

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	159	13	6.74	2.53
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	152	18	7.07	2.28

**F. The Future Role of the World Bank Group in Guinea-Bissau**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=180)</b>
Increase its presence in rural areas in Guinea-Bissau	27.8%
Increase the level of capacity development in the country	21.1%
Engage more effectively with private sector	20.6%
Engage more effectively with civil society (e.g., NGOs, CBOs)	20.0%
Improve the quality of its experts as related to Guinea-Bissau's specific challenges	13.9%
Reduce the complexity of obtaining World Bank Group financing	13.9%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	12.2%
Broadly and regularly disseminate information to the population of its work in Guinea-Bissau	10.6%
Offer more innovative financial products and services	9.4%
Engage more directly with beneficiaries	8.9%
Increase the level of World Bank Group staffing in Guinea-Bissau's office	7.2%
Work faster	7.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	6.7%
Provide more adequate data/knowledge/statistics/figures on Guinea-Bissau's economy	6.7%
Collaborate more effectively with Government clients (e.g., national, state, local)	5.0%
Offer more real-time advice and guidance	2.8%
Offer more innovative knowledge products and services	2.2%
Ensure greater selectivity in its work	1.1%
Other	0.6%

<b>2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=179)</b>
Private sector	39.7%
NGOs/Community Based Organizations	32.4%
Youth/university groups	29.1%
Local government	20.7%
Beneficiaries	19.0%
Media	9.5%
UN agencies	9.5%
Academia/think tanks/research institutes	8.9%
Donor community	7.3%
Emerging donors	6.1%
Regional organizations (e.g., ECOWAS, African Union)	6.1%
Foundations	3.9%
Parliament	2.8%
Peace keeping forces	1.1%
Don't know	1.1%
Other	0.6%

**F. The Future Role of the World Bank Group in Guinea-Bissau (continued)**

<b>3A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Guinea-Bissau? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=175)</b>
Human capital (education, health, social protection)	61.1%
Public financial management	48.6%
Access to justice systems	24.6%
Stimulating dialogue to promote peace and stability	21.1%
Jobs	20.6%
Capacity of state institutions	18.3%
Social cohesion	17.7%
Access to basic services	16.6%
Food security	12.0%
Crisis response	9.1%
Support domestic resource mobilization	9.1%
Reducing gender-based violence	8.6%
Crisis preparedness	6.9%
Conflict resolution mechanisms	6.3%
Improving livelihoods	4.0%
Security mechanisms	2.3%
Social safety nets	2.3%

<b>3B. Which THREE areas below would benefit most from other donors in Guinea-Bissau? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=167)</b>
Human capital (education, health, social protection)	44.3%
Public financial management	28.7%
Social cohesion	24.0%
Stimulating dialogue to promote peace and stability	23.4%
Access to basic services	22.2%
Access to justice systems	19.8%
Capacity of state institutions	19.8%
Jobs	17.4%
Food security	16.2%
Conflict resolution mechanisms	14.4%
Reducing gender-based violence	13.2%
Crisis preparedness	12.6%
Crisis response	12.0%
Support domestic resource mobilization	10.8%
Improving livelihoods	7.8%
Security mechanisms	3.6%
Social safety nets	1.8%

**F. The Future Role of the World Bank Group in Guinea-Bissau (continued)**

<b>4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Guinea-Bissau? (Select no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=176)</b>
United Nations Development Program (UNDP)	48.3%
World Health Organization (WHO)	43.8%
World Food Program (WFP)	36.4%
The United Nations International Children's Emergency Fund (UNICEF)	19.9%
UN peace mission	12.5%
Don't know	8.5%
None. I don't believe the World Bank Group needs to partner with other development organizations.	6.3%
Red Cross Guinea Bissau	5.7%
The International Committee of the Red Cross (ICRC)	0.6%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Guinea-Bissau?</b>	<b>Percentage of Respondents (N=178)</b>
Never	16.9%
Less than once a year	15.7%
Once a year to a few times a year	38.2%
Less than once a month	3.9%
At least once a month	18.5%
At least once a week	6.7%

<b>2. How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=173)</b>
Local radio	45.7%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	44.5%
International radio	19.1%
Local television	16.8%
International television	15.0%
International newspapers	12.7%
Other	12.1%
Local newspapers	9.2%
Periodicals	8.1%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=181)</b>
World Bank Group's seminars/workshops/conferences	48.1%
World Bank Group's website	46.4%
World Bank Group's publications and other written materials	40.9%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	40.3%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	38.1%
e-Newsletters	22.7%
Interviews and press conferences for the Guinea-Bissau's media	21.0%
Webinars or online events hosted by the World Bank Group	13.8%



## H. Background Information

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=193)
NGO/Community Based Organization	16.6%
Employee of Ministry, Ministerial Department, Implementation Agency	15.5%
Private Sector Organization	11.9%
Office of Parliamentarian	7.3%
Office of Minister	6.7%
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	6.2%
Multilateral Agency (UN, regional development bank)	6.2%
Media (press, radio, TV, web, etc.)	4.7%
State-Owned Enterprise	3.1%
Faith-Based Group	3.1%
Academia/Research Institute/Think Tank	3.1%
Bilateral Agency (e.g., embassy, diplomatic, military)	2.6%
Local Government Office or Staff	2.1%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	2.1%
Trade Union	2.1%
Youth Group	2.1%
Judicial System (e.g., courts)	1.6%
Other	1.6%
Office of the President, Prime Minister	1.0%
Financial Sector/Private Bank	0.5%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%

**H. Background Information (continued)**

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=193)</b>
Education	14.5%
Agriculture, rural development	10.4%
Communications, public affairs	7.8%
Generalist (specialized in multiple sectors)	7.8%
Finance and markets	5.7%
Macroeconomics, fiscal management	5.2%
Governance, anti-corruption	5.2%
Digital development and technology (ICT)	5.2%
Health, nutrition	4.7%
Poverty	4.1%
Other	4.1%
Trade and competitiveness	3.6%
Energy	3.1%
Social protection	2.6%
Urban development	2.6%
Jobs	2.1%
Water, sanitation	2.1%
Transport	2.1%
Fragility, conflict, violence, refugees	2.1%
Gender	1.6%
Environment, natural resources	1.0%
Climate change	1.0%
Tourism	1.0%
Demographics, migration	0.5%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Guinea-Bissau?</b>	<b>Percentage of Respondents (N=190)</b>
Yes	43.2%
No	56.8%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Guinea-Bissau? (Select only ONE response)</b>	<b>Percentage of Respondents (N=76)</b>
The World Bank (IDA)	89.5%
The International Finance Corporation (IFC)	6.6%
International Centre for Settlement of Investment Disputes (ICSID)	2.6%
The Multilateral Investment Guarantee Agency (MIGA)	1.3%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=99)</b>
Yes	48.5%
No	51.5%

**H. Background Information (continued)**

<b>6. Which of the following describes most of your exposure to the World Bank Group in Guinea-Bissau? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=183)</b>
Collaborate as part of my professional duties	44.8%
Use World Bank Group reports/data	31.1%
Engage in World Bank Group related/sponsored events/activities	30.6%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	30.1%
Use World Bank Group website for information, data, research, etc.	20.2%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=194)</b>
Female	22.2%
Male	77.8%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=197)</b>
25 and under	0.0%
26-35	9.6%
36-45	33.0%
46-55	25.9%
56 and above	31.5%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=197)</b>
Bissau - Capital	88.8%
Country regions	11.2%
Islands (Archipelago Bijagós)	0.0%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>17</sup>

- Office of President/Prime Minister/Minister N=15   ● Office of Parliamentarian N=14   ● Employee of a Ministry N=30   ● Other Government Organizations<sup>18</sup> N=29
- Bilateral/Multilateral Agency N=17   ● Private Sector/Financial Sector/Private Bank (Private Sector) N=24   ● NGO/Community Based Organization (NGO) N=32
- Other Civil society Organizations (Other CSOs)<sup>19</sup> N=14   ● Media N=9   ● Other<sup>20</sup> N=9

### A. Overall Context

In general, would you say that Guinea-Bissau is headed in ... ?

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
The right direction	35.7%	14.3%	22.2%	24.1%	29.4%	16.7%	26.7%	15.4%	22.2%	22.2%
The wrong direction*	35.7%	71.4%	33.3%	48.3%	23.5%	66.7%	40.0%	53.8%	77.8%	33.3%
Not sure	28.6%	14.3%	44.4%	27.6%	47.1%	16.7%	33.3%	30.8%	0.0%	44.4%

\*Significantly different between stakeholder groups

<sup>17</sup> Only 193 respondents provided information about their current position. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>18</sup> Includes the following categories: PMU/Consultant/Contractor working on WBG supported project/program (N=12), State-Owned Enterprise (N=6), Independent Government Institution (N=4), Judicial System (N=3), and Local Government Office or Staff (N=4).

<sup>19</sup> Includes the following categories: Faith-Based Group (N=6), Trade Union (N=4), and Youth Group (N=4).

<sup>20</sup> Includes the following categories: Academia/Research Institute/Think Tank (N=6), and Other (N=3). There were no respondents from private foundations.

**A. Overall Context (continued)**

Listed below are a number of development priorities in Guinea-Bissau. Please identify which of the following you consider the most important development priorities in Guinea-Bissau. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Water and sanitation	21.4%	7.1%	6.7%	14.3%	17.6%	8.3%	12.9%	21.4%	22.2%	0.0%
Job creation/employment	7.1%	28.6%	10.0%	10.7%	5.9%	25.0%	19.4%	28.6%	11.1%	12.5%
Health*	50.0%	21.4%	50.0%	35.7%	29.4%	50.0%	51.6%	85.7%	44.4%	25.0%
Gender based violence	0.0%	7.1%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%
Social protection	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%
Gender equity*	0.0%	7.1%	0.0%	3.6%	0.0%	0.0%	6.5%	0.0%	11.1%	25.0%
Private sector development	21.4%	7.1%	3.3%	3.6%	23.5%	16.7%	3.2%	0.0%	22.2%	0.0%
Education	64.3%	42.9%	66.7%	60.7%	47.1%	70.8%	61.3%	85.7%	66.7%	75.0%
Security/stabilization/reconstruction	21.4%	7.1%	3.3%	14.3%	17.6%	8.3%	6.5%	7.1%	11.1%	12.5%
Public sector governance/reform	21.4%	35.7%	26.7%	28.6%	23.5%	33.3%	9.7%	14.3%	11.1%	25.0%
Food security	0.0%	0.0%	6.7%	7.1%	11.8%	8.3%	9.7%	14.3%	0.0%	12.5%
Urban development	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Energy	21.4%	14.3%	16.7%	7.1%	17.6%	4.2%	9.7%	0.0%	0.0%	12.5%
Judiciary reform	14.3%	14.3%	23.3%	35.7%	11.8%	25.0%	25.8%	7.1%	44.4%	0.0%
Economic growth	7.1%	0.0%	13.3%	14.3%	5.9%	0.0%	6.5%	0.0%	0.0%	12.5%
Local governance and institutions	7.1%	0.0%	6.7%	3.6%	5.9%	0.0%	3.2%	0.0%	0.0%	12.5%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	3.2%	0.0%	0.0%	0.0%
Transport	0.0%	14.3%	13.3%	14.3%	17.6%	4.2%	12.9%	7.1%	0.0%	0.0%
Agriculture and rural development	21.4%	7.1%	36.7%	25.0%	17.6%	16.7%	29.0%	21.4%	0.0%	0.0%
Global pandemics (e.g., COVID-19)	0.0%	14.3%	3.3%	3.6%	5.9%	0.0%	0.0%	0.0%	11.1%	0.0%
Disease	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
National debt	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	7.1%	7.1%	6.7%	0.0%	0.0%	4.2%	9.7%	0.0%	11.1%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	12.5%
Poverty reduction*	0.0%	28.6%	6.7%	10.7%	23.5%	4.2%	0.0%	0.0%	11.1%	37.5%
Anti-corruption	7.1%	7.1%	0.0%	7.1%	11.8%	8.3%	6.5%	0.0%	22.2%	0.0%

\*Significantly different between stakeholder groups

**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in Guinea-Bissau, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Pressure from outside interest groups	6.7%	0.0%	3.4%	10.3%	12.5%	4.8%	3.3%	15.4%	14.3%	14.3%
Ongoing conflict and instability	40.0%	64.3%	48.3%	37.9%	37.5%	61.9%	40.0%	61.5%	28.6%	28.6%
Inadequate funding	6.7%	0.0%	10.3%	3.4%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%
Corruption	33.3%	50.0%	37.9%	65.5%	50.0%	61.9%	56.7%	76.9%	85.7%	42.9%
Political pressures and obstacles	20.0%	28.6%	34.5%	41.4%	18.8%	19.0%	26.7%	23.1%	14.3%	28.6%
Inadequate level of private sector participation	0.0%	7.1%	3.4%	0.0%	6.3%	4.8%	0.0%	0.0%	0.0%	0.0%
Inadequate level of citizen/civil society participation	0.0%	7.1%	6.9%	3.4%	18.8%	4.8%	10.0%	0.0%	14.3%	14.3%
Inadequate level of donor coordination	13.3%	0.0%	10.3%	6.9%	12.5%	4.8%	6.7%	0.0%	0.0%	14.3%
Reforms are not well thought out in light of country challenges	46.7%	7.1%	27.6%	10.3%	18.8%	4.8%	16.7%	15.4%	28.6%	14.3%
Inadequate level of government accountability	6.7%	21.4%	0.0%	20.7%	6.3%	19.0%	26.7%	0.0%	0.0%	14.3%
Inadequate level of capacity in the government	26.7%	7.1%	17.2%	0.0%	18.8%	9.5%	10.0%	0.0%	14.3%	14.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%


**A. Overall Context (continued)**

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	11	6.82	7	5.43	22	6.36	22	7.68	13	7.38	20	5.90	13	7.46	24	6.29	8	6.25	8	7.75

(1-To no degree at all, 10-To a very significant degree)

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Guinea-Bissau. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
None. I do not consider Guinea-Bissau a fragile state.	6.7%	7.7%	3.4%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%
Crime and violence	6.7%	7.7%	6.9%	18.5%	0.0%	9.1%	0.0%	0.0%	11.1%	0.0%
High influx of refugees/migrants	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Lack of access to development finance	6.7%	0.0%	10.3%	22.2%	0.0%	18.2%	12.9%	21.4%	0.0%	0.0%
Policy inconsistency	13.3%	7.7%	17.2%	18.5%	6.3%	13.6%	6.5%	21.4%	33.3%	14.3%
Weak social cohesion	6.7%	0.0%	10.3%	3.7%	0.0%	0.0%	0.0%	21.4%	11.1%	0.0%
Weak institutional capacity	46.7%	23.1%	34.5%	33.3%	25.0%	31.8%	35.5%	35.7%	44.4%	42.9%
Food insecurity	0.0%	0.0%	3.4%	0.0%	0.0%	9.1%	6.5%	7.1%	0.0%	0.0%
High levels of corruption	26.7%	30.8%	17.2%	40.7%	43.8%	54.5%	41.9%	42.9%	55.6%	57.1%
Weak accountability	20.0%	15.4%	20.7%	14.8%	31.3%	27.3%	29.0%	14.3%	33.3%	14.3%
Lack of security	13.3%	15.4%	13.8%	11.1%	6.3%	0.0%	9.7%	0.0%	0.0%	0.0%
Political uncertainty and instability*	26.7%	76.9%	51.7%	33.3%	62.5%	27.3%	45.2%	28.6%	11.1%	57.1%
Low levels of political and economic inclusion	13.3%	0.0%	3.4%	3.7%	18.8%	4.5%	6.5%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



**B. Overall Attitudes Toward the World Bank Group**

**How familiar are you with the work of these organizations in Guinea-Bissau? (1-Not familiar at all, 10-Extremely familiar)**

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)	15	7.00	11	5.00	27	4.96	27	6.78	14	5.64	23	4.96	12	6.42	30	5.27	9	5.89	8	6.00
The International Finance Corporation (IFC), the World Bank Group's private sector arm	12	5.00	8	3.38	27	3.96	24	5.25	13	3.92	22	4.09	13	5.15	29	3.83	8	5.25	8	4.63

**To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guinea-Bissau? (1-Strongly disagree, 10-Strongly agree)**

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	15	7.47	10	4.90	26	6.27	25	7.60	15	7.27	20	5.80	11	7.91	23	7.09	9	7.22	9	7.33
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau*	12	6.50	10	3.20	24	5.67	24	7.33	13	6.62	17	5.88	12	6.50	25	6.72	8	7.88	9	7.33

\*Significantly different between stakeholder groups

**Overall, please rate your impression of the effectiveness of these organizations in Guinea-Bissau. (1-Not effective at all, 10-Very effective)**

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	15	7.27	9	3.44	24	5.38	23	7.39	13	7.15	22	5.68	10	7.30	24	6.33	9	6.33	9	6.56
The International Finance Corporation (IFC), the World Bank Group's private sector arm	12	5.67	6	3.17	21	4.57	18	5.67	8	6.25	17	4.41	9	6.67	23	5.57	7	6.86	7	6.43

\*Significantly different between stakeholder groups



**B. Overall Attitudes Toward the World Bank Group (continued)**

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?*	12	7.00	10	5.40	27	5.89	26	7.69	15	7.13	19	5.53	12	8.08	23	6.43	9	7.44	9	7.00

*(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups*

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Guinea-Bissau?*	14	7.36	10	4.60	26	6.19	24	7.63	15	7.13	17	5.71	12	8.25	26	6.42	8	7.25	7	7.29

*(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups*


**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Guinea-Bissau, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guinea-Bissau? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Gender equity	0.0%	0.0%	3.4%	3.6%	0.0%	4.3%	6.5%	7.1%	22.2%	12.5%
Private sector development	26.7%	9.1%	6.9%	21.4%	25.0%	30.4%	12.9%	14.3%	0.0%	0.0%
Education	40.0%	54.5%	58.6%	60.7%	37.5%	60.9%	45.2%	57.1%	88.9%	87.5%
Public sector governance/reform	33.3%	36.4%	24.1%	25.0%	18.8%	17.4%	25.8%	42.9%	11.1%	0.0%
Energy	6.7%	9.1%	10.3%	7.1%	12.5%	17.4%	6.5%	28.6%	11.1%	0.0%
Global pandemics	0.0%	27.3%	3.4%	3.6%	0.0%	4.3%	9.7%	0.0%	0.0%	12.5%
Water and sanitation	0.0%	0.0%	3.4%	3.6%	12.5%	4.3%	6.5%	0.0%	0.0%	0.0%
Job creation/employment	0.0%	27.3%	0.0%	10.7%	18.8%	13.0%	16.1%	21.4%	0.0%	12.5%
Health	33.3%	18.2%	55.2%	21.4%	37.5%	17.4%	29.0%	35.7%	44.4%	37.5%
Social protection	0.0%	0.0%	0.0%	3.6%	6.3%	0.0%	3.2%	7.1%	0.0%	0.0%
Security/stabilization/ reconstruction	0.0%	18.2%	0.0%	10.7%	6.3%	17.4%	12.9%	0.0%	0.0%	0.0%
Food security	6.7%	0.0%	10.3%	3.6%	18.8%	4.3%	12.9%	14.3%	0.0%	0.0%
Urban development	0.0%	0.0%	3.4%	0.0%	6.3%	0.0%	0.0%	7.1%	11.1%	0.0%
Local governance and institutions	20.0%	0.0%	6.9%	0.0%	6.3%	8.7%	6.5%	14.3%	0.0%	12.5%
Information and communications technology	0.0%	0.0%	3.4%	3.6%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%
Transport	13.3%	0.0%	24.1%	28.6%	6.3%	8.7%	9.7%	7.1%	0.0%	0.0%
Natural resource management	6.7%	0.0%	0.0%	7.1%	0.0%	4.3%	0.0%	7.1%	0.0%	0.0%
Judiciary reform	20.0%	18.2%	17.2%	21.4%	12.5%	26.1%	16.1%	7.1%	22.2%	0.0%
National debt*	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%
Economic growth	26.7%	18.2%	6.9%	3.6%	12.5%	4.3%	9.7%	0.0%	0.0%	12.5%
Gender based violence*	13.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti-corruption	0.0%	9.1%	10.3%	7.1%	18.8%	8.7%	3.2%	0.0%	0.0%	25.0%
Disease	0.0%	0.0%	3.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agriculture and rural development	20.0%	9.1%	37.9%	21.4%	6.3%	26.1%	38.7%	14.3%	11.1%	12.5%
Climate change	6.7%	0.0%	0.0%	7.1%	12.5%	0.0%	12.9%	0.0%	11.1%	12.5%
Poverty reduction	6.7%	18.2%	3.4%	14.3%	6.3%	0.0%	6.5%	0.0%	22.2%	12.5%

\*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground**

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs	12	5.83	7	4.71	21	5.05	20	6.25	12	6.42	13	4.62	9	5.33	24	5.04	5	6.60	8	6.88
Flexibility (in terms of the institution's products and services)	11	4.73	7	4.43	21	4.90	19	6.21	14	6.29	13	4.38	8	5.13	19	4.74	6	5.17	6	5.50
Flexibility (in terms of changing country circumstances)	11	5.09	7	4.29	21	4.95	21	6.24	13	5.85	15	3.93	9	4.89	22	4.68	5	4.80	7	5.14
Being inclusive	10	4.80	5	5.20	22	4.91	22	6.50	12	6.17	14	4.36	9	5.33	22	4.27	5	5.00	8	6.13
Openness (sharing data and other information)	10	6.40	7	6.71	23	5.70	21	6.86	13	6.31	14	5.36	9	6.22	24	6.08	4	7.00	9	6.44
Collaboration with the Government	12	6.83	8	6.63	24	6.38	22	7.64	14	7.07	17	5.47	12	7.33	19	7.53	6	8.00	9	7.56
The speed in which it gets things accomplished on the ground*	11	5.45	8	3.13	21	4.52	20	6.00	13	5.46	15	3.60	11	5.55	21	4.67	5	4.20	8	5.88
Helping to bring discipline/effective supervision to implementation of investment projects	12	6.42	8	5.75	23	5.74	19	6.84	13	5.77	18	5.28	11	6.64	20	6.25	4	6.50	8	6.38
Collaboration with civil society	11	5.55	6	6.33	19	5.16	18	5.83	12	5.75	15	4.67	11	6.09	23	5.13	4	4.50	8	6.63
Staff accessibility	11	5.64	6	5.33	22	5.59	18	5.94	13	6.77	15	5.47	9	5.78	21	5.14	5	4.20	8	6.13
Collaboration with other donors and development partners	11	6.36	6	6.50	17	5.71	20	7.50	12	6.50	13	6.15	6	6.33	19	7.11	6	7.00	5	8.00
Collaboration with the private sector	11	5.45	6	4.83	19	5.68	21	6.19	8	6.25	15	5.00	8	6.88	21	6.14	4	6.00	7	7.57
Collaboration with the UN	11	6.91	6	8.00	18	6.44	20	8.25	12	6.83	12	6.67	8	8.00	20	7.40	4	7.25	6	9.00
Straightforwardness and honesty	10	6.20	7	6.00	17	6.47	18	7.67	13	6.77	16	5.56	8	6.00	21	6.67	4	7.25	8	6.38
Treating clients and stakeholders in Guinea-Bissau with respect	11	6.82	7	7.29	19	6.47	19	7.74	12	7.08	14	6.93	9	6.67	22	6.36	5	7.80	6	7.50
Being a long-term partner	11	7.45	9	8.22	21	7.76	21	7.76	13	7.46	15	6.93	10	8.30	23	7.70	5	9.40	8	8.38

\*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Guinea-Bissau*	12	5.17	7	3.00	23	4.30	19	6.11	13	6.46	15	3.67	10	5.50	23	4.78	5	3.60	8	5.13

\*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group in Guinea-Bissau? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Guinea-Bissau	14	5.71	9	4.33	22	4.68	22	5.41	11	6.73	12	4.25	12	6.00	20	5.20	7	5.00	8	5.50
The World Bank Group meets Guinea-Bissau's needs for knowledge services	12	5.83	9	4.00	21	5.10	22	5.95	13	6.85	15	4.93	11	6.73	20	5.35	5	6.40	8	5.00

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	12	7.42	9	7.56	19	5.74	19	7.53	12	7.33	13	6.23	8	7.50	21	6.90	6	7.00	8	7.63

(1- Not important at all, 10- Very important)



### E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Weekly*	40.0%	0.0%	11.1%	19.2%	12.5%	0.0%	6.7%	7.7%	12.5%	0.0%
Monthly	13.3%	0.0%	11.1%	23.1%	25.0%	20.0%	13.3%	30.8%	12.5%	11.1%
A few times a year	33.3%	55.6%	44.4%	46.2%	43.8%	40.0%	30.0%	15.4%	37.5%	33.3%
Rarely	13.3%	44.4%	29.6%	11.5%	18.8%	30.0%	36.7%	23.1%	37.5%	55.6%
Never	0.0%	0.0%	3.7%	0.0%	0.0%	10.0%	13.3%	23.1%	0.0%	0.0%

\*Significantly different between stakeholder groups

In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities:

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Guinea-Bissau's specific development challenges and country circumstances	11	6.18	7	4.71	20	4.90	23	5.91	11	6.36	16	4.75	8	6.75	18	5.61	5	5.20	9	5.67

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/ PM/Minister		Office of Parliamentarian		Employee of a Ministry		Other Gov-t Organizations		Bilateral/ Multilateral Agency		Private Sector		NGO		Other CSOs		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	13	6.92	9	6.00	24	6.33	25	6.84	12	7.08	18	6.44	13	7.23	25	6.60	6	7.33	9	7.00
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	13	7.08	8	6.75	23	6.70	23	7.35	13	7.54	17	6.65	13	7.62	22	6.86	6	6.33	9	7.56

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)



**F. The Future Role of The World Bank Group in Guinea-Bissau**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Improve the quality of its experts as related to Guinea-Bissau's specific challenges	26.7%	11.1%	7.4%	23.1%	0.0%	15.0%	6.7%	23.1%	0.0%	22.2%
Engage more effectively with private sector*	33.3%	22.2%	7.4%	11.5%	6.3%	45.0%	16.7%	38.5%	25.0%	11.1%
Increase the level of World Bank Group staffing in Guinea-Bissau's office	6.7%	11.1%	14.8%	7.7%	12.5%	5.0%	3.3%	0.0%	12.5%	0.0%
Broadly and regularly disseminate information to the population of its work in Guinea-Bissau	13.3%	11.1%	18.5%	11.5%	12.5%	5.0%	3.3%	15.4%	25.0%	0.0%
Increase its presence in rural areas in Guinea-Bissau	26.7%	33.3%	11.1%	30.8%	12.5%	35.0%	36.7%	23.1%	62.5%	22.2%
Offer more innovative knowledge products and services	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	3.3%	0.0%	0.0%	11.1%
Collaborate more effectively with Government clients	6.7%	0.0%	11.1%	3.8%	0.0%	0.0%	3.3%	0.0%	0.0%	22.2%
Work faster	13.3%	0.0%	18.5%	7.7%	0.0%	0.0%	3.3%	7.7%	12.5%	11.1%
Reduce the complexity of obtaining World Bank Group financing	13.3%	11.1%	22.2%	23.1%	6.3%	5.0%	16.7%	15.4%	12.5%	0.0%
Offer more real-time advice and guidance	0.0%	0.0%	3.7%	3.8%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%
Help to bring discipline/ effective supervision to implementation of World Bank Group projects	20.0%	11.1%	22.2%	19.2%	6.3%	15.0%	6.7%	0.0%	0.0%	11.1%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	0.0%	0.0%	11.1%	0.0%	31.3%	5.0%	0.0%	7.7%	0.0%	0.0%
Offer more innovative financial products and services*	6.7%	11.1%	3.7%	11.5%	25.0%	25.0%	0.0%	0.0%	12.5%	0.0%
Ensure greater selectivity in its work	0.0%	0.0%	3.7%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Guinea-Bissau (continued)***Continued from previous page*

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Provide more adequate data/knowledge/statistics/figures on Guinea-Bissau's economy	6.7%	0.0%	11.1%	3.8%	12.5%	10.0%	0.0%	3.3%	12.5%	11.1%
Engage more effectively with civil society*	6.7%	11.1%	0.0%	15.4%	12.5%	10.0%	23.1%	70.0%	0.0%	11.1%
Increase the level of capacity development in the country	20.0%	55.6%	29.6%	15.4%	25.0%	5.0%	23.1%	16.7%	12.5%	33.3%
Engage more directly with beneficiaries	0.0%	0.0%	3.7%	11.5%	6.3%	15.0%	15.4%	10.0%	12.5%	22.2%
Other	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Beneficiaries	6.7%	22.2%	29.6%	24.0%	0.0%	15.0%	23.3%	28.6%	0.0%	33.3%
Youth/university groups	13.3%	22.2%	25.9%	28.0%	20.0%	35.0%	30.0%	42.9%	37.5%	44.4%
Private sector*	53.3%	55.6%	44.4%	44.0%	13.3%	55.0%	16.7%	50.0%	37.5%	22.2%
Local government*	53.3%	11.1%	22.2%	32.0%	6.7%	10.0%	13.3%	7.1%	25.0%	22.2%
Donor community*	13.3%	33.3%	14.8%	0.0%	13.3%	0.0%	0.0%	7.1%	0.0%	0.0%
NGOs/Community Based Organizations*	20.0%	0.0%	22.2%	40.0%	20.0%	25.0%	76.7%	35.7%	12.5%	11.1%
Academia/think tanks/research institutes	6.7%	11.1%	7.4%	8.0%	20.0%	10.0%	3.3%	7.1%	0.0%	33.3%
Parliament*	6.7%	22.2%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%
Foundations	0.0%	11.1%	3.7%	8.0%	0.0%	10.0%	0.0%	0.0%	0.0%	11.1%
Media*	6.7%	0.0%	0.0%	8.0%	0.0%	10.0%	16.7%	0.0%	75.0%	11.1%
Peace keeping forces	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	7.1%	0.0%	0.0%
Emerging donors	6.7%	11.1%	11.1%	0.0%	20.0%	5.0%	0.0%	0.0%	0.0%	0.0%
UN agencies*	6.7%	0.0%	11.1%	4.0%	40.0%	5.0%	13.3%	0.0%	12.5%	0.0%
Regional organizations*	0.0%	0.0%	7.4%	0.0%	33.3%	5.0%	3.3%	7.1%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	6.7%	5.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Guinea-Bissau (continued)**

Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Guinea-Bissau? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
World Food Program (WFP)	40.0%	55.6%	25.9%	41.7%	26.7%	30.0%	36.7%	50.0%	25.0%	33.3%
World Health Organization (WHO)	46.7%	66.7%	51.9%	25.0%	53.3%	40.0%	33.3%	58.3%	37.5%	55.6%
United Nations Development Program (UNDP)*	26.7%	33.3%	63.0%	66.7%	40.0%	35.0%	43.3%	25.0%	75.0%	66.7%
UN peace mission	13.3%	22.2%	11.1%	8.3%	0.0%	5.0%	13.3%	25.0%	25.0%	11.1%
Red Cross Guinea Bissau	0.0%	0.0%	3.7%	8.3%	0.0%	0.0%	13.3%	8.3%	12.5%	11.1%
The United Nations International Children's Emergency Fund (UNICEF)	20.0%	0.0%	22.2%	20.8%	26.7%	30.0%	30.0%	0.0%	25.0%	0.0%
The International Committee of the Red Cross (ICRC)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
None. I don't believe the World Bank Group needs to partner with other development organizations.	13.3%	11.1%	3.7%	8.3%	0.0%	15.0%	3.3%	8.3%	0.0%	0.0%
Don't know	13.3%	0.0%	7.4%	4.2%	26.7%	15.0%	6.7%	8.3%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

How frequently do you interact with the World Bank Group now in Guinea-Bissau?

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Never	6.7%	11.1%	25.9%	7.7%	0.0%	21.1%	21.4%	16.7%	37.5%	37.5%
Less than once a year	0.0%	33.3%	7.4%	11.5%	7.1%	15.8%	35.7%	20.0%	25.0%	12.5%
Once a year to a few times a year	26.7%	55.6%	40.7%	30.8%	28.6%	47.4%	28.6%	50.0%	25.0%	37.5%
Less than once a month	6.7%	0.0%	0.0%	7.7%	0.0%	5.3%	7.1%	3.3%	0.0%	0.0%
At least once a month*	40.0%	0.0%	22.2%	15.4%	64.3%	10.5%	7.1%	10.0%	0.0%	12.5%
At least once a week*	20.0%	0.0%	3.7%	26.9%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (Continued)****How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Local radio	42.9%	33.3%	40.7%	37.0%	14.3%	47.4%	58.6%	76.9%	42.9%	50.0%
International radio	28.6%	11.1%	25.9%	22.2%	7.1%	15.8%	6.9%	30.8%	14.3%	12.5%
Local newspapers*	0.0%	0.0%	11.1%	3.7%	7.1%	21.1%	6.9%	15.4%	42.9%	0.0%
International newspapers	0.0%	11.1%	11.1%	18.5%	35.7%	21.1%	3.4%	7.7%	28.6%	0.0%
Local television	21.4%	22.2%	22.2%	22.2%	0.0%	0.0%	31.0%	15.4%	0.0%	0.0%
International television	21.4%	44.4%	11.1%	14.8%	14.3%	10.5%	13.8%	15.4%	14.3%	0.0%
Periodicals	7.1%	11.1%	18.5%	3.7%	7.1%	10.5%	6.9%	0.0%	0.0%	12.5%
Social media	50.0%	33.3%	33.3%	37.0%	57.1%	63.2%	55.2%	30.8%	28.6%	37.5%
Other	7.1%	22.2%	14.8%	22.2%	14.3%	5.3%	3.4%	7.7%	14.3%	25.0%

*\*Significantly different between stakeholder groups***How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
World Bank Group's publications and other written materials	46.7%	44.4%	48.1%	37.0%	40.0%	35.0%	36.7%	35.7%	37.5%	66.7%
e-Newsletters	6.7%	22.2%	22.2%	14.8%	40.0%	40.0%	20.0%	28.6%	12.5%	33.3%
World Bank Group's seminars/workshops/conferences	46.7%	44.4%	44.4%	55.6%	26.7%	30.0%	56.7%	42.9%	75.0%	66.7%
Social media	26.7%	77.8%	40.7%	40.7%	33.3%	45.0%	36.7%	57.1%	12.5%	22.2%
Direct contact with World Bank Group	53.3%	11.1%	33.3%	48.1%	33.3%	25.0%	36.7%	42.9%	37.5%	44.4%
World Bank Group's website	66.7%	22.2%	63.0%	40.7%	40.0%	55.0%	40.0%	42.9%	25.0%	22.2%
Webinars or online events hosted by the World Bank Group	13.3%	11.1%	11.1%	18.5%	20.0%	15.0%	16.7%	14.3%	0.0%	0.0%
Interviews and press conferences for the Guinea-Bissau's media*	6.7%	33.3%	25.9%	14.8%	0.0%	30.0%	26.7%	14.3%	62.5%	11.1%

*\*Significantly different between stakeholder groups*

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Guinea-Bissau?\*

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Yes	73.3%	0.0%	70.0%	58.6%	58.8%	40.9%	16.7%	33.3%	11.1%	25.0%
No	26.7%	100.0%	30.0%	41.4%	41.2%	59.1%	83.3%	66.7%	88.9%	75.0%

\*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Guinea-Bissau?\* (Select only ONE response)

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
IDA	90.9%	0.0%	85.0%	93.8%	100.0%	75.0%	100.0%	100.0%	100.0%	50.0%
IFC	0.0%	0.0%	15.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%
MIGA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%
ICSID	9.1%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Guinea-Bissau? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry	Other Gov-t Organizations	Bilateral/ Multilateral Agency	Private Sector	NGO	Other CSOs	Media	Other
Observer	13.3%	50.0%	23.3%	19.2%	17.6%	43.5%	33.3%	50.0%	37.5%	12.5%
Use World Bank Group reports/data	60.0%	16.7%	33.3%	15.4%	23.5%	21.7%	33.3%	33.3%	50.0%	50.0%
Engage in World Bank Group related/sponsored events/activities	40.0%	16.7%	40.0%	38.5%	41.2%	13.0%	33.3%	16.7%	12.5%	50.0%
Collaborate as part of my professional duties*	60.0%	25.0%	50.0%	57.7%	70.6%	39.1%	25.9%	41.7%	25.0%	25.0%
Use World Bank Group website for information, data, research, etc.	6.7%	16.7%	6.7%	42.3%	5.9%	30.4%	25.9%	25.0%	37.5%	0.0%

\*Significantly different between stakeholder groups



## Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group<sup>21</sup>

*Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY21 Guinea-Bissau COS questionnaire: All 10-point scale questions and questions B7, B9, B10, and F1.*

- Collaborating with the WBG, FY21 N=82
- Not collaborating with the WBG, FY21 N=108

### A. Overall Context

To what extent do you trust each of the following groups to do what is right?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national/federal government*	64	4.47	2.94	88	3.32	2.60
Bilateral organizations	66	6.06	2.69	82	6.12	2.54
The World Bank Group	67	7.09	2.55	82	6.43	2.51
The International Monetary Fund	66	6.21	2.53	78	5.79	2.69
The United Nations (UN)	67	6.30	2.67	90	6.39	2.80
The World Health Organization (WHO)	67	6.76	2.54	86	7.09	2.47
Regional development banks	68	6.53	2.66	84	7.24	2.49
The Central Bank of West African States	67	6.75	2.52	83	6.92	2.46
International private sector	62	5.05	2.47	74	4.89	2.55
Domestic private sector	64	4.67	2.46	78	4.86	2.83
International civil society (e.g., NGOs, CBOs)*	62	5.24	2.70	82	6.21	2.72
Domestic civil society (e.g., NGOs, CBOs)*	70	5.30	2.95	89	6.49	2.88
Youth organizations	67	5.46	2.52	83	6.17	2.72
Faith-based institutions*	63	6.08	2.70	84	6.98	2.76
Domestic traditional media and their web presence	67	5.46	2.66	88	5.60	2.68
International media and their web presence	64	5.25	2.45	86	5.80	2.63
Web based media	67	4.90	2.72	89	4.85	2.55

\*Significantly different between collaborators and non-collaborators

### B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Guinea-Bissau?

(1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)*	74	6.82	2.79	101	4.85	2.93
The International Finance Corporation (IFC), the World Bank Group's private sector arm	70	4.67	3.02	94	4.04	2.77

\*Significantly different between collaborators and non-collaborators

<sup>21</sup> Only 190 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes Toward the World Bank Group (continued)**

**To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guinea-Bissau?**  
(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	77	7.14	2.77	85	6.48	2.86
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau*	70	6.89	2.75	82	5.98	2.80

\*Significantly different between collaborators and non-collaborators

**Overall, please rate your impression of the effectiveness of these organizations in Guinea-Bissau.**

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)	74	6.65	2.61	84	5.90	2.83
The International Finance Corporation (IFC), the World Bank Group's private sector arm	58	5.76	2.68	69	5.28	2.62

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?	74	6.85	2.68	88	6.48	2.69

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Guinea-Bissau?	71	6.99	2.56	87	6.51	2.76

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you believe that the World Bank Group's work and support help the poorest in Guinea-Bissau?\***  
(Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	26.9%	9.8%
To a somewhat sufficient degree	34.6%	26.5%
To a somewhat insufficient degree	24.4%	33.3%
To a very insufficient degree	9.0%	15.7%
Don't know	5.1%	14.7%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes Toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Inadequate World Bank Group's staffing in Guinea-Bissau	6.4%	5.0%
Inadequate level of real-time advice and guidance	3.8%	5.0%
Inadequate number of innovative knowledge products and services*	3.8%	0.0%
Inadequate number of innovative financial products and services	3.8%	4.0%
Not focused enough on issues that are unique to post-conflict countries	5.1%	6.0%
Not willing to honestly criticize policies and reform efforts in the country	23.1%	21.0%
Staff too inaccessible	1.3%	3.0%
Not collaborating enough with private sector	11.5%	12.0%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	1.3%	4.0%
Not aligned with country priorities	11.5%	19.0%
Not adequately sensitive to political/social realities in Guinea-Bissau	12.8%	15.0%
Too influenced by developed countries	11.5%	16.0%
World Bank Group's processes too slow and complex*	37.2%	14.0%
Not adequately flexible in changing country circumstances	5.1%	7.0%
Not sufficiently focused on sustainable results	2.6%	7.0%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	9.0%	17.0%
Not enough public disclosure of its work	24.4%	18.0%
Arrogant in its approach	1.3%	3.0%
Other	1.3%	2.0%
Don't know	9.0%	8.0%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Guinea-Bissau, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guinea-Bissau? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Gender equity	3.7%	4.9%
Private sector development	21.0%	13.7%
Education*	45.7%	63.7%
Public sector governance/reform	29.6%	19.6%
Energy	11.1%	11.8%
Global pandemics (e.g., COVID-19)	2.5%	6.9%
Water and sanitation	2.5%	5.9%
Job creation/employment*	4.9%	15.7%
Health	32.1%	30.4%
Social protection (e.g., pensions, targeted social assistance)	2.5%	2.0%
Security/stabilization/reconstruction*	2.5%	10.8%
Food security	9.9%	7.8%
Urban development	0.0%	3.9%
Local governance and institutions	6.2%	6.9%
Information and communications technology	2.5%	1.0%
Transport (e.g., roads, bridges, transportation)*	19.8%	7.8%
Natural resource management	4.9%	1.0%
Judiciary reform	13.6%	21.6%
National debt	0.0%	2.0%
Economic growth	11.1%	7.8%
Gender based violence	1.2%	1.0%
Anti-corruption	7.4%	7.8%
Disease (e.g., surveillance, epidemic preparedness)	1.2%	0.0%
Agriculture and rural development	28.4%	21.6%
Climate change (e.g., mitigation, adaptation)	6.2%	5.9%
Poverty reduction	8.6%	7.8%

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Guinea-Bissau solve its most complicated development challenges?	69	6.97	2.57	78	7.10	2.58

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?	58	5.74	2.40	63	5.79	2.82

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	63	6.03	2.71	81	5.22	2.69
Flexibility (in terms of the institution's products and services)	55	5.49	2.35	69	4.88	2.31
Flexibility (in terms of changing country circumstances)*	57	5.61	2.49	73	4.67	2.21
Being inclusive*	60	5.78	2.66	69	4.72	2.44
Openness (sharing data and other information)	62	6.29	2.64	72	5.97	2.56
Collaboration with the Government	66	6.95	2.63	75	6.93	2.43
The speed in which it gets things accomplished on the ground*	60	5.40	2.51	74	4.53	2.42
Helping to bring discipline/effective supervision to implementation of investment projects	59	6.39	2.77	74	5.86	2.45
Collaboration with civil society	54	5.78	2.34	72	5.29	2.59
Staff accessibility*	58	6.19	2.72	68	5.12	2.30
Collaboration with other donors and development partners	55	6.84	2.69	59	6.68	2.22
Collaboration with the private sector	56	6.09	2.43	64	5.86	2.58
Collaboration with the UN	54	7.02	2.55	62	7.73	2.11
Straightforwardness and honesty	58	6.74	2.81	63	6.37	2.70
Treating clients and stakeholders in Guinea-Bissau with respect	58	7.09	2.71	66	6.94	2.54
Being a long-term partner	60	7.85	2.48	75	7.75	2.29

\*Significantly different between collaborators and non-collaborators

To what extent do you agree/disagree with the following statements?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group effectively monitors and evaluates the projects and programs it supports	61	7.20	2.74	76	6.93	2.67
The World Bank Group's Environmental and Social Framework requirements are reasonable	58	7.02	2.65	63	6.46	2.29
The World Bank Group's conditions on its lending are reasonable	49	6.04	2.57	58	5.43	2.46
The World Bank Group takes decisions quickly in Guinea-Bissau*	61	5.36	2.73	74	4.42	2.63
Working with the World Bank Group increases Guinea-Bissau's institutional capacity	64	7.05	2.62	82	6.68	2.88

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground (continued)****To what extent do you agree/disagree with the following statements about the World Bank Group in Guinea-Bissau?***(1- Strongly disagree, 10- Strongly agree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Guinea-Bissau	59	5.61	2.70	78	4.96	2.74
The World Bank Group meets Guinea-Bissau's needs for knowledge services	61	5.97	2.66	76	5.25	2.69

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	55	7.20	2.53	71	6.79	2.55

*(1- Not important at all, 10-Very important)***How effectively does the World Bank Group support Guinea-Bissau's efforts ... ?***(1- Not effectively at all, 10-Very effectively)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	59	6.36	2.85	73	5.55	2.49
To develop better and stronger data collection/analytics systems within the Government	55	6.00	2.87	66	5.59	2.40
To strengthen the country's crisis preparedness	57	6.35	2.69	67	5.70	2.71
To strengthen basic service delivery	66	7.09	2.59	79	6.44	2.67
To promote digital inclusion	60	7.12	2.81	68	6.93	2.77

**D. World Bank Group's Support in Development Areas****How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guinea-Bissau?** *(1-Not effective at all, 10-Very effective)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	34	4.76	3.06	35	5.03	2.33
Education	56	6.63	2.67	65	6.48	2.56
Public sector governance/reform	54	6.04	2.93	58	6.36	2.36
Food security	52	6.29	2.85	60	5.75	2.32
Energy	59	7.08	2.78	62	6.98	2.58
Water and sanitation	60	6.53	2.79	58	6.38	2.76
Health	54	6.28	2.90	61	6.52	2.57
Transport (e.g., roads, bridges, transportation)	50	5.74	2.78	50	5.64	2.88
Agriculture and rural development	56	6.29	2.75	53	6.45	2.62
Environment, natural resources, and blue economy	45	5.67	2.80	51	5.90	2.48
Climate change (e.g., mitigation, adaptation)	46	5.83	2.87	54	5.78	2.69
Poverty reduction	55	6.18	2.99	63	5.89	2.65
Economic growth	53	6.04	2.92	62	5.84	2.41
Disease (e.g., surveillance, epidemic preparedness)	48	6.15	2.74	53	5.66	2.46
Information and communications technology	52	6.73	2.79	57	5.93	2.64

**D. World Bank Group's Support in Development Areas (continued)**

The World Bank Group has provided fast track support to Guinea-Bissau related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Supporting health interventions for saving lives	54	6.31	2.96	61	5.72	2.85
Education *	41	5.59	2.93	63	4.35	3.04
Protecting poor people *	42	5.74	2.95	58	4.17	2.57
Ensuring sustainable business growth and job creation*	41	5.59	2.90	57	4.28	2.43
Strengthening policies, institutions and investments for rebuilding better	42	6.02	2.79	59	4.98	2.57
Macroeconomic stability and transparent debt management	42	6.36	2.84	53	5.30	2.66
Personal Protective Equipment (PPE), medical equipment and laboratory material acquisition	45	6.44	2.56	52	5.67	2.66

\*Significantly different between collaborators and non-collaborators

**E. World Bank Group's Knowledge Work and Activities**

In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1- To no degree at all, 10- To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely*	59	6.19	2.69	67	4.91	2.39
Include appropriate level of stakeholder involvement during preparation*	55	6.36	2.63	62	5.23	2.34
Lead to practical solutions*	57	6.39	2.65	64	5.22	2.47
Are source of relevant information on global good practices	61	6.62	2.92	70	6.19	2.45
Are adequately disseminated	55	5.85	2.86	63	5.14	2.66
Are translated enough into local language	51	5.06	2.71	66	4.39	2.80
Are adaptable to Guinea-Bissau's specific development challenges and country circumstances*	59	6.03	2.61	68	5.06	2.47

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	68	7.07	2.58	84	6.44	2.50

(1- Not significant at all, 10- Very significant)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	64	7.27	2.30	81	6.86	2.30

(1- Very low technical quality, 10- Very high technical quality)

**F. The future role of the World Bank Group in Guinea-Bissau**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Improve the quality of its experts as related to Guinea-Bissau's specific challenges	12.0%	14.4%
Engage more effectively with private sector	18.7%	22.7%
Increase the level of World Bank Group staffing in Guinea-Bissau's office	8.0%	7.2%
Broadly and regularly disseminate information to the population of its work in Guinea-Bissau	10.7%	10.3%
Increase its presence in rural areas in Guinea-Bissau	26.7%	29.9%
Offer more innovative knowledge products and services	0.0%	4.1%
Collaborate more effectively with Government clients	6.7%	3.1%
Work faster	10.7%	4.1%
Reduce the complexity of obtaining World Bank Group financing	18.7%	10.3%
Offer more real-time advice and guidance	1.3%	3.1%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	12.0%	12.4%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	9.3%	5.2%
Offer more innovative financial products and services	12.0%	6.2%
Ensure greater selectivity in its work	2.7%	0.0%
Provide more adequate data/knowledge/statistics/figures on Guinea-Bissau's economy	6.7%	7.2%
Engage more effectively with civil society (e.g., NGOs, CBOs)*	9.3%	28.9%
Increase the level of capacity development in the country	22.7%	19.6%
Engage more directly with beneficiaries	9.3%	8.2%
Other	1.3%	0.0%

\*Significantly different between collaborators and non-collaborators



## Appendix D: Responses to Selected Questions by Year<sup>22</sup>

All data presented in this appendix are weighted. As a result, means of the FY 2021 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2018 respondents and the total number of respondents indicated may differ from those reported in the FY 2018 COS report.

- FY 2018 Number of comparable respondents = 289
- FY 2021 Number of comparable respondents = 304

By weighting, the FY 2018 and FY 2021 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2018	FY 2021
Office of the President/Prime Minister/Minister	11.0%	11.0%
Office of Parliamentarian	4.5%	4.5%
Government Institutions	34.0%	34.0%
Local Government	2.0%	2.0%
Bilateral/Multilateral Agency	5.5%	5.5%
Civil Society	24.0%	24.0%
Private Sector	10.0%	10.0%
Academia/Research Institute/Think Tank	5.0%	5.0%
Media	4.0%	4.0%

### A. Overall Context

In general, would you say that Guinea-Bissau is headed in ... ?\*

Percentage of Respondents	FY 2018	FY 2021
The right direction	13.7%	22.9%
The wrong direction	60.9%	44.7%
Not sure	25.4%	32.4%

\*Significantly different between FY2018 and FY2021

### B. Overall Attitudes toward the World Bank Group

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Guinea-Bissau? <sup>i</sup>	191	5.18	2.36	164	5.77	3.05

(1-Not familiar at all, 10-Extremely familiar)

\*Significantly different between FY2018 and FY2021

<sup>i</sup> In FY 2021, this question was asked separately about the World Bank and the IFC (B1\_1 and B1\_2). For this calculation, question B1\_1 that refers to the World Bank was compared to question B1 from FY 2018 – “How familiar are you with the work of the World Bank Group in Guinea-Bissau?”.

<sup>22</sup> Only those questions that were asked both in FY 2018 and FY 2021 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guinea-Bissau?  
(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	171	6.90	2.07	150	6.91	2.80
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	166	6.78	2.13	142	6.35	2.83

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau. <sup>i</sup>	182	6.64	2.18	145	6.37	2.71

(1-Not effective at all, 10-Very effective)

\*Significantly different between FY2018 and FY2021

<sup>i</sup> In FY 2021, this question was asked separately about the World Bank and the IFC (B4\_1 and B4\_2). For this calculation, question B4\_1 that refers to the World Bank was compared to question B2 from FY 2018 – "Overall, please rate your impression of the World Bank Group's effectiveness in Guinea-Bissau."

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?	188	6.89	2.17	148	6.68	2.77

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground**

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?*	162	5.12	1.81	115	5.82	2.59

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between FY2018 and FY2021

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	158	6.68	2.00	133	5.58	2.71
Flexibility (in terms of the institution's products and services)*	152	5.71	1.77	115	5.17	2.40
Flexibility (in terms of changing country circumstances)*	153	6.25	1.79	123	5.10	2.41
Being inclusive	150	4.77	1.86	121	5.19	2.61
Openness (sharing data and other information)	149	5.77	2.10	126	6.17	2.55
Collaboration with the Government*	162	8.08	1.74	133	6.92	2.55
The speed in which it gets things accomplished on the ground*	147	5.81	1.66	123	4.96	2.45
Helping to bring discipline/effective supervision to implementation of investment projects	153	6.15	1.88	127	6.13	2.59
Collaboration with civil society*	155	4.53	2.11	119	5.46	2.47
Staff accessibility*	144	4.76	1.92	119	5.65	2.58
Collaboration with other donors and development partners*	150	7.41	1.80	107	6.68	2.50
Collaboration with the private sector*	148	6.77	1.65	114	5.90	2.46
Collaboration with the UN <sup>i</sup>				111	7.35	2.33
Straightforwardness and honesty*	103	5.73	2.37	112	6.53	2.73
Treating clients and stakeholders in Guinea-Bissau with respect	124	6.93	1.94	115	6.87	2.62
Being a long-term partner*	165	8.76	1.67	126	7.69	2.43

\* Significantly different between FY2018 and FY2021

<sup>i</sup> Only FY21 questionnaire had this response option

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group effectively monitors and evaluates the projects and programs it supports <sup>i</sup>				129	7.18	2.71
The World Bank Group's Environmental and Social Framework requirements are reasonable <sup>i</sup>				115	6.76	2.50
The World Bank Group's conditions on its lending are reasonable <sup>i</sup>				104	5.92	2.48
The World Bank Group takes decisions quickly in Guinea-Bissau	175	5.38	2.20	127	4.96	2.68
Working with the World Bank Group increases Guinea-Bissau's institutional capacity	186	7.03	1.92	137	6.86	2.79

<sup>i</sup> Only FY21 questionnaire had this response option

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Guinea-Bissau?  
(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Guinea-Bissau*	169	5.92	1.92	128	5.25	2.76
The World Bank Group meets Guinea-Bissau's needs for knowledge services*	165	6.36	1.95	128	5.56	2.69

\* Significantly different between FY2018 and FY2021

**E. The World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\*

Percentage of Respondents	FY 2018	FY 2021
Weekly	2.6%	13.6%
Monthly	11.9%	17.3%
A few times a year	61.9%	37.7%
Rarely	18.0%	25.3%
Never	5.7%	6.2%

\*Significantly different between FY2018 and FY2021

In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Are timely <sup>i</sup>				120	5.54	2.65
Include appropriate level of stakeholder involvement during preparation <sup>i</sup>				109	5.84	2.52
Lead to practical solutions <sup>i</sup>				115	5.78	2.65
Are source of relevant information on global good practices <sup>i</sup>				122	6.42	2.72
Are adequately disseminated <sup>i</sup>				112	5.55	2.77
Are translated enough into local language <sup>i</sup>				110	4.65	2.75
Are adaptable to Guinea-Bissau's specific development challenges and country circumstances*	187	6.94	2.01	120	5.57	2.64

\*Significantly different between FY2018 and FY2021

<sup>i</sup> Only FY21 questionnaire had this response option

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	189	7.04	2.02	145	6.67	2.58
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	186	7.05	1.73	138	7.04	2.29

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)



### G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Guinea-Bissau?\*

Percentage of Respondents	FY 2018	FY 2021
Never	13.9%	15.0%
Less than once a year	13.9%	13.8%
Once a year to a few times a year	58.8%	38.8%
Less than once a month	3.6%	4.4%
At least once a month	5.7%	20.0%
At least once a week	4.1%	8.1%

\*Significantly different between FY2018 and FY2021



## Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.43	7.09
Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	6.48	7.14
The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	5.98	6.89
Overall, please rate your impression of the World Bank's effectiveness in Guinea-Bissau	5.90	6.65
Overall, please rate your impression of the IFC's effectiveness in Guinea-Bissau	5.28	5.76
To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?	6.48	6.85
To what extent does the World Bank Group influence the development agenda in Guinea-Bissau?	6.51	6.99
Responsiveness to needs	5.22	6.03
Flexibility (in terms of the institution's products and services)	4.88	5.49
Flexibility (in terms of changing country circumstances)	4.67	5.61
Being inclusive	4.72	5.78
Openness (sharing data and other information)	5.97	6.29
Collaboration with the Government	6.93	6.95
The speed in which it gets things accomplished on the ground	4.53	5.40
Helping to bring discipline/effective supervision to implementation of investment projects	5.86	6.39
Collaboration with civil society	5.29	5.78
Staff accessibility	5.12	6.19
Collaboration with other donors and development partners	6.68	6.84
Collaboration with the private sector	5.86	6.09
Collaboration with the UN	7.73	7.02
Straightforwardness and honesty	6.37	6.74
Treating clients and stakeholders in Guinea-Bissau with respect	6.94	7.09
Being a long-term partner	7.75	7.85
The World Bank Group takes decisions quickly in Guinea-Bissau	4.42	5.36
The World Bank Group's financial instruments meet the needs of Guinea-Bissau	4.96	5.61
The World Bank Group meets Guinea-Bissau's needs for knowledge services	5.25	5.97
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	6.79	7.20
In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Guinea-Bissau's specific development challenges and country circumstances	5.06	6.03
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.44	7.07
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.86	7.27

Yellow highlight indicates significant difference between Yes and No means.



## Appendix F: Guinea-Bissau FY21 COS Questionnaire



### **World Bank Group Country Survey FY 2021 – Guinea-Bissau**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Guinea-Bissau or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Guinea-Bissau, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Guinea-Bissau.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: OVERALL CONTEXT**

<b>A1. In general, would you say that Guinea-Bissau is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Do you think that economic opportunity for citizens in Guinea-Bissau is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Listed below are a number of development priorities in Guinea-Bissau.</b>			
<b>Please identify which of the following you consider the most important development priorities in Guinea-Bissau. (Choose no more than THREE)</b>			
1	Water and sanitation	14	Judiciary reform
2	Job creation/employment	15	Economic growth
3	Health	16	Local governance and institutions
4	Gender based violence	17	Information and communications technology
5	Social protection (e.g., pensions, targeted social assistance)	18	Transport (e.g., roads, bridges, transportation)
6	Gender equity (closing the gap between women and men, and boys and girls)	19	Agriculture and rural development
7	Private sector development	20	Global pandemics (e.g., COVID-19)
8	Education	21	Disease (e.g., surveillance, epidemic preparedness)
9	Security/stabilization/reconstruction	22	National debt
10	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Natural resource management (e.g., forestry, fisheries, and mining)
11	Food security	24	Climate change (e.g., mitigation, adaptation)
12	Urban development	25	Poverty reduction
13	Energy	26	Anti-corruption

**SECTION A: OVERALL CONTEXT**

**A4. The COVID-19 pandemic has stressed many aspects of Guinea-Bissau's growth and development. In which areas would you like to see the Guinea-Bissau government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)**

1	Ensuring that girls and women have equal access to health care/health services
2	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
3	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
4	Economic growth
5	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
6	Healthcare
7	Nutrition/food security
8	Education
9	Public service delivery (e.g., strengthening policies, institutions)
10	Ensuring sustainable business growth and job creation
11	Ensuring that girls and women have equal access to job opportunities
12	Providing direct financial support to businesses (business support packages)
13	Other (please specify): _____

**A5. When economic and/or social reform efforts fail or are slow to take place in Guinea-Bissau, which of the following would you attribute this to? (Choose no more than TWO)**

1	Pressure from outside interest groups (e.g., private sector, unions)
2	Ongoing conflict and instability
3	Inadequate funding
4	Corruption
5	Political pressures and obstacles
6	Inadequate level of private sector participation
7	Inadequate level of citizen/civil society participation
8	Inadequate level of donor coordination
9	Reforms are not well thought out in light of country challenges
10	Inadequate level of government accountability
11	Inadequate level of capacity in the government
12	Other (please specify): _____

**SECTION A: OVERALL CONTEXT**

<b>A6. To what extent do you trust each of the following groups to do what is right?</b>												
		To no degree at all					To a very significant degree					Don't know
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., Camões Institute, CPLP, UE)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks (e.g., AfDB, WADB, BADEA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	The Central Bank of West African States (BCEAO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**A7. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Guinea-Bissau. (Choose no more than TWO)**

1	None. I do not consider Guinea-Bissau a fragile state.
2	Crime and violence
3	High influx of refugees/migrants
4	Lack of access to development finance
5	Policy inconsistency
6	Weak social cohesion
7	Weak institutional capacity
8	Food insecurity
9	High levels of corruption
10	Weak accountability
11	Lack of security (i.e., conflict and violence)
12	Political uncertainty and instability
13	Low levels of political and economic inclusion
14	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of these organizations in Guinea-Bissau?</b>											
		Not familiar at all								Extremely familiar	
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guinea-Bissau?</b>												
		Strongly disagree								Strongly agree		Don't know
<b>B2</b>	Overall the World Bank Group currently plays a relevant role in development in Guinea-Bissau	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B3</b>	The World Bank Group's work is aligned with what I consider the development priorities for Guinea-Bissau	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the effectiveness of these organizations in Guinea-Bissau.</b>												
		Not effective at all								Very effective		Don't know
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Guinea-Bissau?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree			Don't know

<b>B6. To what extent does the World Bank Group influence the development agenda in Guinea-Bissau?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree			Don't know

<b>B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Guinea-Bissau? (Select only ONE response)</b>											
1	To a fully sufficient degree										
2	To a somewhat sufficient degree										
3	To a somewhat insufficient degree										
4	To a very insufficient degree										
5	Don't know										

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B8. When thinking about the World Bank Group's role in Guinea-Bissau, which activity do you VALUE the most? (Choose no more than TWO)**

1	Global advocacy
2	Strategy formulation
3	Financial resources
4	Data and statistics
5	Bringing together different groups of stakeholders
6	Capacity development related to World Bank Group supported projects
7	Technical assistance
8	Formal policy advice, studies, analyses
9	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
10	Promoting knowledge sharing
11	Implementation support
12	Mobilizing third party financial resources
13	Donor coordination
14	Other (please specify): _____

**B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guinea-Bissau? (Choose no more than TWO)**

1	Inadequate World Bank Group's staffing in Guinea-Bissau
2	Inadequate level of real-time advice and guidance
3	Inadequate number of innovative knowledge products and services
4	Inadequate number of innovative financial products and services
5	Not focused enough on issues that are unique to post-conflict countries
6	Not willing to honestly criticize policies and reform efforts in the country
7	Staff too inaccessible
8	Not collaborating enough with private sector
9	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
10	Not aligned with country priorities
11	Not adequately sensitive to political/social realities in Guinea-Bissau
12	Too influenced by developed countries
13	World Bank Group's processes too slow and complex
14	Not adequately flexible in changing country circumstances
15	Not sufficiently focused on sustainable results
16	Not collaborating enough with civil society (e.g., NGOs, CBOs)
17	Not enough public disclosure of its work
18	Arrogant in its approach
19	Other (please specify): _____
20	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B10. When thinking about how the World Bank Group can have the most impact on development results in Guinea-Bissau, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guinea-Bissau? (Choose no more than THREE)**

1	Gender equity (closing the gap between women and men, and boys and girls)	14	Local governance and institutions
2	Private sector development	15	Information and communications technology
3	Education	16	Transport (e.g., roads, bridges, transportation)
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Natural resource management (e.g., forestry, fisheries, and mining)
5	Energy	18	Judiciary reform
6	Global pandemics (e.g., COVID-19)	19	National debt
7	Water and sanitation	20	Economic growth
8	Job creation/employment	21	Gender based violence
9	Health	22	Anti-corruption
10	Social protection (e.g., pensions, targeted social assistance)	23	Disease (e.g., surveillance, epidemic preparedness)
11	Security/stabilization/reconstruction	24	Agriculture and rural development
12	Food security	25	Climate change (e.g., mitigation, adaptation)
13	Urban development	26	Poverty reduction

**B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)**

1	Development institution	9	Impact Investor
2	Investment Bank	10	Venture Capital
3	Asset Manager	11	Innovation and Entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private Sector Solutions	13	None of these
6	World Bank	14	Other (please specify): _____
7	Financial Advisory Solutions	15	Do not have enough information to say
8	Thought leader		

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Guinea-Bissau solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Guinea-Bissau?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>To what extent is the World Bank Group an effective development partner in Guinea-Bissau, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
<b>C3</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	Treating clients and stakeholders in Guinea-Bissau with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
<b>C19</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C21</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C22</b>	The World Bank Group takes decisions quickly in Guinea-Bissau	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C23</b>	Working with the World Bank Group increases Guinea-Bissau's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Guinea-Bissau?												
		Strongly disagree								Strongly agree		Don't know
<b>C24</b>	The World Bank Group's financial instruments (i.e., Investment Project Financing, etc.) meet the needs of Guinea-Bissau	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C25</b>	The World Bank Group meets Guinea-Bissau's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C26. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all									Very important		Don't know	

How effectively does the World Bank Group support Guinea-Bissau's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
<b>C27</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C28</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C29</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C30</b>	To strengthen basic service delivery (health, education, water, and electricity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C31</b>	To promote digital inclusion (e.g., submarine cable, national fiber optic backbone)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

**D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guinea-Bissau? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")**

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
2	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
3	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
4	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
5	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
6	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
7	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
8	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
9	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
10	Environment, natural resources, and blue economy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
11	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
12	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
13	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
14	Disease (e.g., surveillance, epidemic preparedness)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
15	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

**D2. The World Bank Group has provided fast track support to Guinea-Bissau related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:**

		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Protecting poor people (social assistance/social safety nets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Personal Protective Equipment (PPE), medical equipment and laboratory material acquisition	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Guinea-Bissau, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>												
		To no degree at all					To a very significant degree					Don't know
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E8</b>	Are adaptable to Guinea-Bissau's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all								Very significant		Don't know	

<b>E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Very low technical quality								Very high technical quality		Don't know	

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN GUINEA-BISSAU**

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Guinea-Bissau? (Choose no more than TWO)</b>	
1	Improve the quality of its experts as related to Guinea-Bissau's specific challenges
2	Engage more effectively with private sector
3	Increase the level of World Bank Group staffing in Guinea-Bissau's office
4	Broadly and regularly disseminate information to the population of its work in Guinea-Bissau
5	Increase its presence in rural areas in Guinea-Bissau
6	Offer more innovative knowledge products and services
7	Collaborate more effectively with Government clients (e.g., national, state, local)
8	Work faster
9	Reduce the complexity of obtaining World Bank Group financing
10	Offer more real-time advice and guidance
11	Help to bring discipline/effective supervision to implementation of World Bank Group projects
12	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
13	Offer more innovative financial products and services
14	Ensure greater selectivity in its work
15	Provide more adequate data/knowledge/statistics/figures on Guinea-Bissau's economy
16	Engage more effectively with civil society (e.g., NGOs, CBOs)
17	Increase the level of capacity development in the country
18	Engage more directly with beneficiaries
19	Other (please specify): _____

<b>F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>			
1	Beneficiaries	9	Foundations
2	Youth/university groups	10	Media
3	Private sector	11	Peace keeping forces
4	Local government	12	Emerging donors
5	Donor community	13	UN agencies
6	NGOs/Community Based Organizations	14	Regional organizations (e.g., ECOWAS, African Union)
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN GUINEA-BISSAU**

<b>F3. Please answer the following questions: (Choose no more than THREE for each column)</b>			
		<b>A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Guinea-Bissau?</b>	<b>B. Which THREE areas below would benefit most from other donors in Guinea-Bissau?</b>
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender-based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Human capital (education, health, social protection)	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
6	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
8	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
10	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
11	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
12	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
13	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
14	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
15	Food security	<input type="checkbox"/>	<input type="checkbox"/>
16	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
17	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

<b>F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Guinea-Bissau? (Select no more than TWO)</b>	
1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	UN peace mission
5	Red Cross Guinea Bissau
6	The United Nations International Children's Emergency Fund (UNICEF)
7	The International Committee of the Red Cross (ICRC)
8	None. I don't believe the World Bank Group needs to partner with other development organizations.
9	Don't know

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G1. How frequently do you interact with the World Bank Group now in Guinea-Bissau?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Guinea-Bissau? (Choose no more than TWO)</b>			
1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)</b>			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Guinea-Bissau's media

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Guinea-Bissau? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

<b>H5. Do your projects involve both the World Bank and the IFC?</b>	
1	Yes
2	No

<b>H6. Which of the following describes most of your exposure to the World Bank Group in Guinea-Bissau? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H7. What's your gender?</b>	
1	Female
2	Male

<b>H8. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H9. Which best represents your geographic location?</b>	
1	Bissau - Capital
2	Country regions
3	Islands (Archipelago Bijagós)

**Thank you for completing the survey!**