



World Bank Group Country Survey FY 2021 – Saint Lucia

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Saint Lucia or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Saint Lucia, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Saint Lucia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Saint Lucia is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Saint Lucia is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Saint Lucia.

Please identify which of the following you consider the most important development priorities in Saint Lucia. (Choose no more than THREE)

1	Social assistance	12	Transport and connectivity
2	Gender equality	13	Agriculture
3	Private sector growth	14	Trade and exports
4	Education	15	Tourism development
5	Government effectiveness and transparency	16	Climate change
6	Regional integration	17	Poverty reduction
7	Urban development	18	Economic growth
8	Energy	19	Disaster risk preparedness and management
9	Water and sanitation	20	Digital technology
10	Jobs/employment	21	Global pandemics (e.g., COVID-19)
11	Health	22	Environment protection and natural resource management

A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Saint Lucia? (Choose no more than THREE)

1	Economic growth	11	Water and sanitation
2	Disaster risk preparedness and management	12	Jobs/employment
3	Digital technology	13	Health
4	Environment protection and natural resource management	14	Government effectiveness and transparency
5	Agriculture	15	Gender equality
6	Trade and exports	16	Private sector growth
7	Climate change	17	Education
8	Transport and connectivity	18	Social assistance
9	Energy	19	Urban development
10	Tourism development	20	Regional integration

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Saint Lucia's growth and development. In which areas would you like to see the Saint Lucia's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

1	Education
2	Healthcare
3	Economic growth
4	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
5	Nutrition/food security
6	Public service delivery (e.g., strengthening policies, institutions)
7	Ensuring sustainable business growth and job creation
8	Providing direct financial support to businesses (business support packages)
9	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
10	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
11	Other (please specify): _____

A6. When economic and/or social reform efforts fail or are slow to take place in Saint Lucia, which of the following would you attribute this to? (Choose no more than TWO)

1	Political pressures and obstacles
2	Inadequate level of private sector participation
3	Inadequate level of citizen/civil society participation
4	Inadequate level of development partners' coordination
5	Reforms are not well thought out in light of country challenges and capacity
6	Inadequate level of government accountability
7	Inadequate level of capacity in the government
8	Absence of regional focus
9	Corruption
10	Pressure from outside interest groups (e.g., private sector, unions)
11	Other (please specify): _____

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	The Inter-American Development Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	European Union (EU)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Department for International Development (DFID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Canada's bilateral assistance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	The Eastern Caribbean Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Saint Lucia?

		Not familiar at all										Extremely familiar
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10	
2	The International Finance Corporation (IFC)	1	2	3	4	5	6	7	8	9	10	
3	The Multilateral Investment Guarantee Agency (MIGA)	1	2	3	4	5	6	7	8	9	10	
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	
5	The Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10	
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	
7	European Union (EU)	1	2	3	4	5	6	7	8	9	10	
8	Department for International Development (DFID)	1	2	3	4	5	6	7	8	9	10	
9	Canada's bilateral assistance	1	2	3	4	5	6	7	8	9	10	

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Saint Lucia?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B2	Overall the World Bank Group currently plays a relevant role in development in Saint Lucia	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Saint Lucia	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Saint Lucia.

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The International Finance Corporation (IFC)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	The Multilateral Investment Guarantee Agency (MIGA)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	The Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	European Union (EU)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Department for International Development (DFID)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Canada's bilateral assistance	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Saint Lucia?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. To what extent does the World Bank Group influence the development agenda in Saint Lucia?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B7. To what extent do you believe that the World Bank Group's work and support help the most vulnerable in Saint Lucia? (Select only ONE response)	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. When thinking about the World Bank Group's role in Saint Lucia, which activity do you VALUE the most? (Choose no more than TWO)	
1	Bringing together different groups of stakeholders
2	Capacity development related to World Bank Group supported projects
3	Technical assistance
4	Formal policy advice, studies, analyses
5	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
6	Global advocacy
7	Financial resources
8	Data and statistics
9	Global knowledge sharing
10	Implementation support
11	Mobilizing third party financial resources
12	Development partners' coordination
13	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Saint Lucia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Saint Lucia? (Choose no more than THREE)

1	Energy	12	Tourism development
2	Water and sanitation	13	Economic growth
3	Jobs/employment	14	Disaster risk preparedness and management
4	Health	15	Digital technology
5	Social assistance	16	Transport and connectivity
6	Gender equality	17	Agriculture
7	Private sector growth	18	Trade and exports
8	Education	19	Poverty reduction
9	Government effectiveness and transparency	20	Global pandemics (e.g., COVID-19)
10	Regional integration	21	Climate change
11	Urban development	22	Environment protection and natural resource management

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Saint Lucia solve its most complicated development challenges?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

To what extent is the World Bank Group an effective development partner in Saint Lucia, in terms of each of the following?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C2	Responsiveness to needs											<input type="checkbox"/>
C3	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
C4	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
C5	Being inclusive											<input type="checkbox"/>
C6	Openness (sharing data and other information)											<input type="checkbox"/>
C7	Collaboration with the Government											<input type="checkbox"/>
C8	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
C9	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
C10	Collaboration with civil society											<input type="checkbox"/>
C11	Staff accessibility											<input type="checkbox"/>
C12	Collaboration with other development partners											<input type="checkbox"/>
C13	Collaboration with the private sector											<input type="checkbox"/>
C14	Straightforwardness and honesty											<input type="checkbox"/>
C15	Treating clients and stakeholders in Saint Lucia with respect											<input type="checkbox"/>
C16	Being a long-term partner											<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
C17	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C21	The World Bank Group's lending policies and regulations are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C22	The World Bank Group takes decisions quickly in Saint Lucia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C23	Working with the World Bank Group increases Saint Lucia's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C24	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Saint Lucia?												
		Strongly disagree								Strongly agree		Don't know
C25	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Saint Lucia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C26	The World Bank Group meets Saint Lucia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C27. How would you rate the usefulness of the World Bank Group's COVID-19 related informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Saint Lucia government's efforts to support citizens throughout this crisis?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not useful at all									Very useful		Don't know	

C28. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all									Very important		Don't know	

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

How effectively does the World Bank Group support Saint Lucia's efforts ... ?													
		Not effectively at all										Very effectively	Don't know
		1	2	3	4	5	6	7	8	9	10		
C29	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)											<input type="checkbox"/>	
C30	To develop better and stronger data collection/analytics systems within the Government											<input type="checkbox"/>	
C31	To strengthen the country's crisis and disaster preparedness											<input type="checkbox"/>	

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Saint Lucia? *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Social assistance	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Gender equality	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Government effectiveness and transparency	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Jobs/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Transport and connectivity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Agriculture	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Environment protection and natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Climate change	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Disaster risk preparedness and management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Digital technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Tourism development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

D2. The World Bank Group has provided fast track support to Saint Lucia related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

		Not effective at all										Very effective	N/A	Don't know
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Saint Lucia, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Are adaptable to Saint Lucia's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SAINT LUCIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Saint Lucia? (Choose no more than TWO)

1	Offer more innovative knowledge products and services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of World Bank Group projects
6	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
7	Ensure greater selectivity in its work
8	Provide more adequate data/knowledge/statistics/figures on Saint Lucia's economy
9	Engage more effectively with civil society (e.g., NGOs, CBOs)
10	Increase the level of capacity development in the country
11	Engage more directly with beneficiaries
12	Engage more effectively with private sector
13	Other (please specify): _____

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Beneficiaries	8	Academia/think tanks/research institutes
2	Youth/university groups	9	Parliament
3	Private sector	10	Foundations
4	Local government	11	Media
5	Development partners' community	12	Other (please specify): _____
6	NGOs/Community Based Organizations		
7	Regional organizations	13	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Saint Lucia?

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Saint Lucia? (Choose no more than TWO)

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	World Bank Group's website		

G4. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Saint Lucia? (Select only ONE response)	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION H: BACKGROUND INFORMATION

**H5. Which of the following describes most of your exposure to the World Bank Group in Saint Lucia?
(Choose no more than TWO)**

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H6. What's your gender?

1	Female
2	Male

H7. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

Thank you for completing the survey!