

FY 2022 Tajikistan Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



June 2022



Acknowledgements

The Tajikistan Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, and Nan Lin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Tajikistan country team and independent fielding agency, Tahlil va Mashvarat, LDA. In particular, SI is grateful for the support from Nigina Alieva (External Affairs Officer), who coordinated the survey related activities from Dushanbe, Tajikistan.



CountryOpinionSurveys
THE WORLD BANK GROUP



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I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Tajikistan perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Tajikistan*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From April to May 2022, 786 stakeholders of the WBG in Tajikistan were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the offices of the President and Prime Minister, offices of Ministers; offices of Parliamentarians; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector and private banks; local and international civil society organizations; academia/research institutes/think tanks; and the media.

A total of 466 stakeholders participated in the survey (59% response rate). Respondents completed the questionnaire with a representative of the fielding agency, or they received the questionnaire via courier and returned it accordingly, or they completed the questionnaire via the online platform (Qualtrics).

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



II. Methodology (continued)

The results of this year's Country Survey were compared to those in the Country Survey conducted in FY '17 (response rate was 68%, N=362). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY '17 and FY '22 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings and percentages of respondents in both years are slightly different from those of the original data reported in the FY'17 COS report and the non-weighted data presented in this report.

| Percentage of Respondents | Original Distribution | |
|---|-----------------------|------------|
| | FY17 | FY22 |
| Office of the President, Prime Minister, Minister | 8.1% | 5.1% |
| Government Institutions (includes offices of Parliamentarians, employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, and state-owned enterprises) | 43.4% | 38.4% |
| Bilateral/Multilateral Agencies | 5.7% | 2.2% |
| Private Sector (includes financial sector/private banks) | 16.2% | 13.0% |
| Academia | 3.6% | 8.4% |
| Media | 4.8% | 10.2% |
| Civil Society | 12.9% | 9.9% |
| Local Government | 5.4% | 12.8% |
| Total Number of Respondents (Un-Weighted) | 334 | 453 |

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options and respondents who did not answer the stakeholder group question were not included in these comparisons.)

The weighted stakeholder breakdown is presented below:

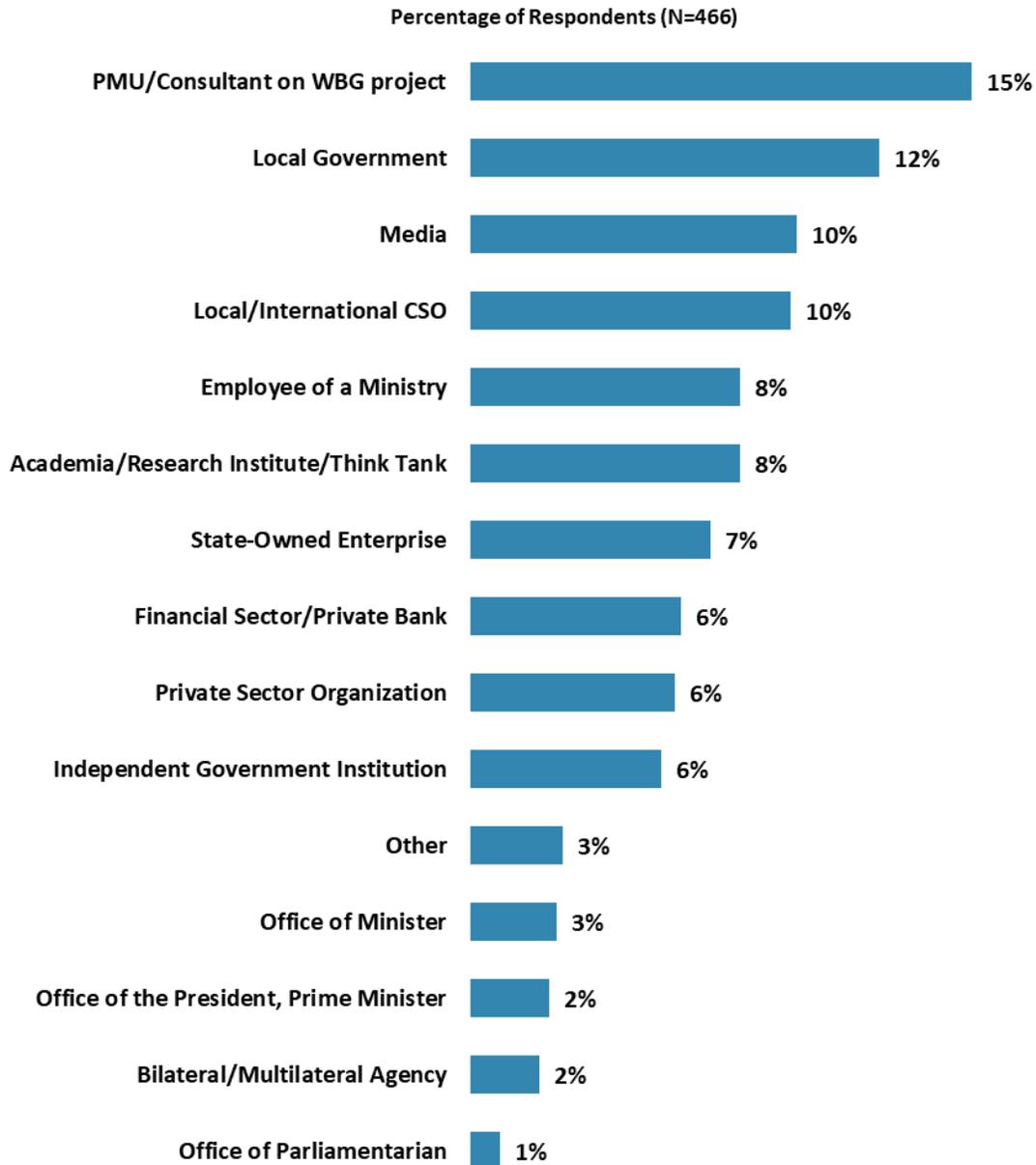
| Percentage of Respondents | Weighted Distribution | |
|---|-----------------------|------------|
| | FY17 | FY22 |
| Office of the President, Prime Minister, Minister | 6.6% | 6.6% |
| Government Institutions | 41.0% | 40.8% |
| Bilateral/Multilateral Agencies | 3.9% | 4.0% |
| Private Sector | 14.7% | 14.6% |
| Academia | 6.0% | 6.0% |
| Media | 7.5% | 7.5% |
| Civil Society | 11.4% | 11.5% |
| Local Government | 9.0% | 9.1% |
| Total Number of Respondents (Weighted) | 334 | 453 |



III. Demographics of the Sample

Current Position

- Note that for subsequent analyses, some respondent groups were combined¹.



“Which of the following best describes your current affiliation? (Select only ONE response)”
(Respondents chose from a list.)

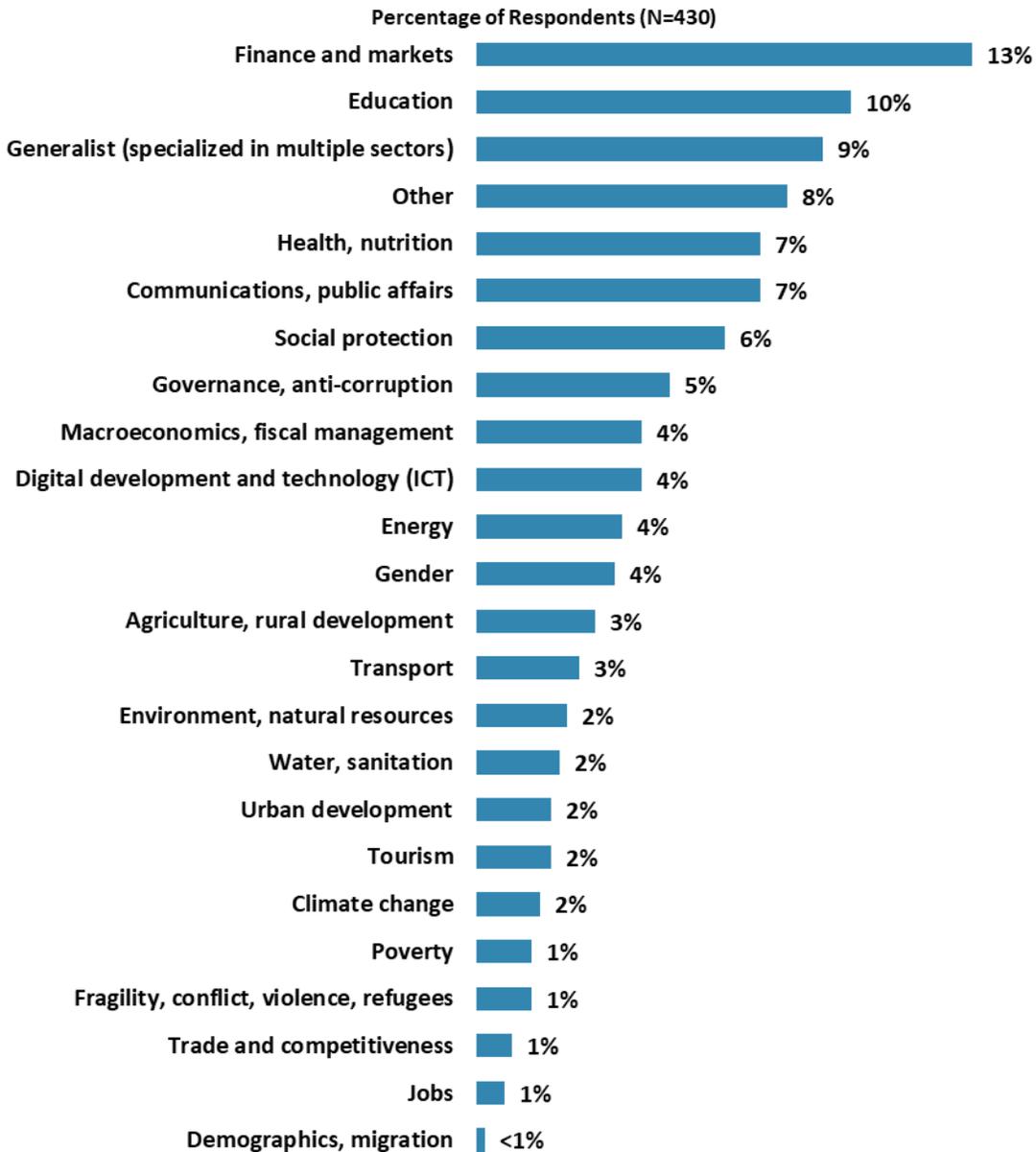
¹ Respondents from the office of a Minister were combined with those from the office of the President/Prime Minister. The few respondents from Parliament were included in the “Other” category.



III. Demographics of the Sample (continued)

Area of Primary Specialization

- Note, when more than 10% of the sample are respondents from a particular sector, these respondents' views about development priorities and areas in which the WBG should focus its resources are compared to the views of respondents from other sectors.

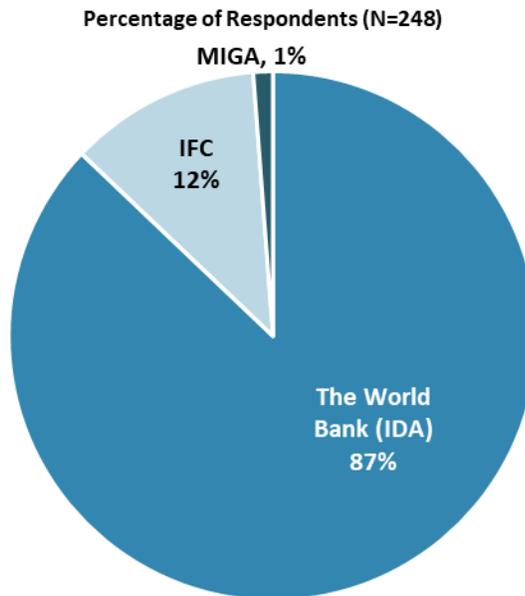


“Please identify the primary specialization of your work. (Select only ONE response)”
(Respondents chose from a list.)



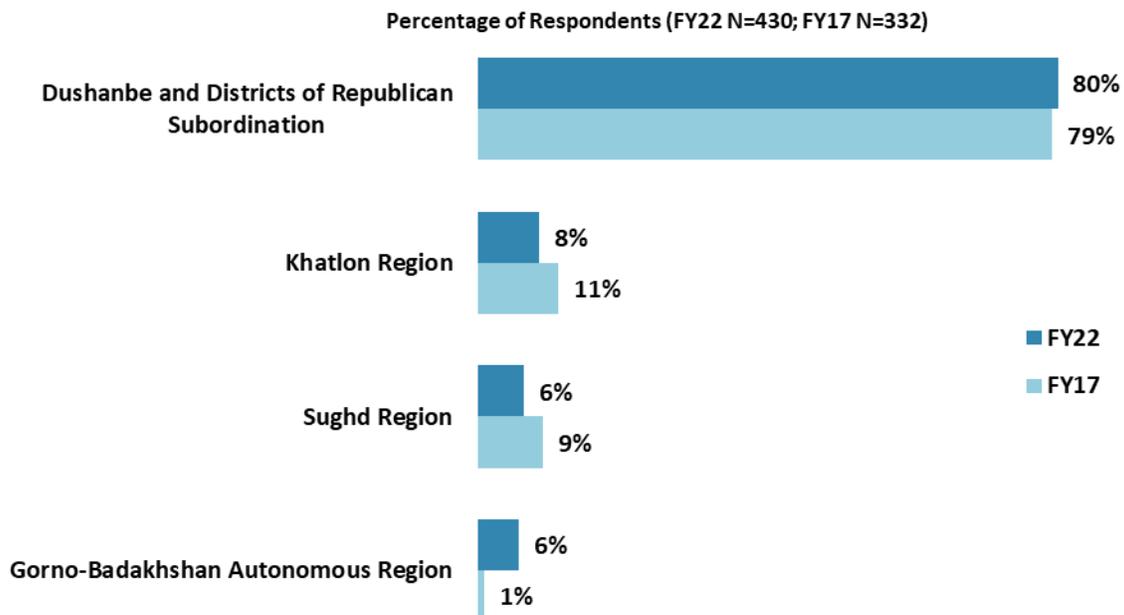
III. Demographics of the Sample (continued)

Exposure to Agencies within the World Bank Group



"If yes [professionally collaborate with the WBG], which of the following agencies of the WBG do you primarily collaborate/work with in Tajikistan? (Select only ONE response)"
(Respondents chose from a list.)

Geographic Location



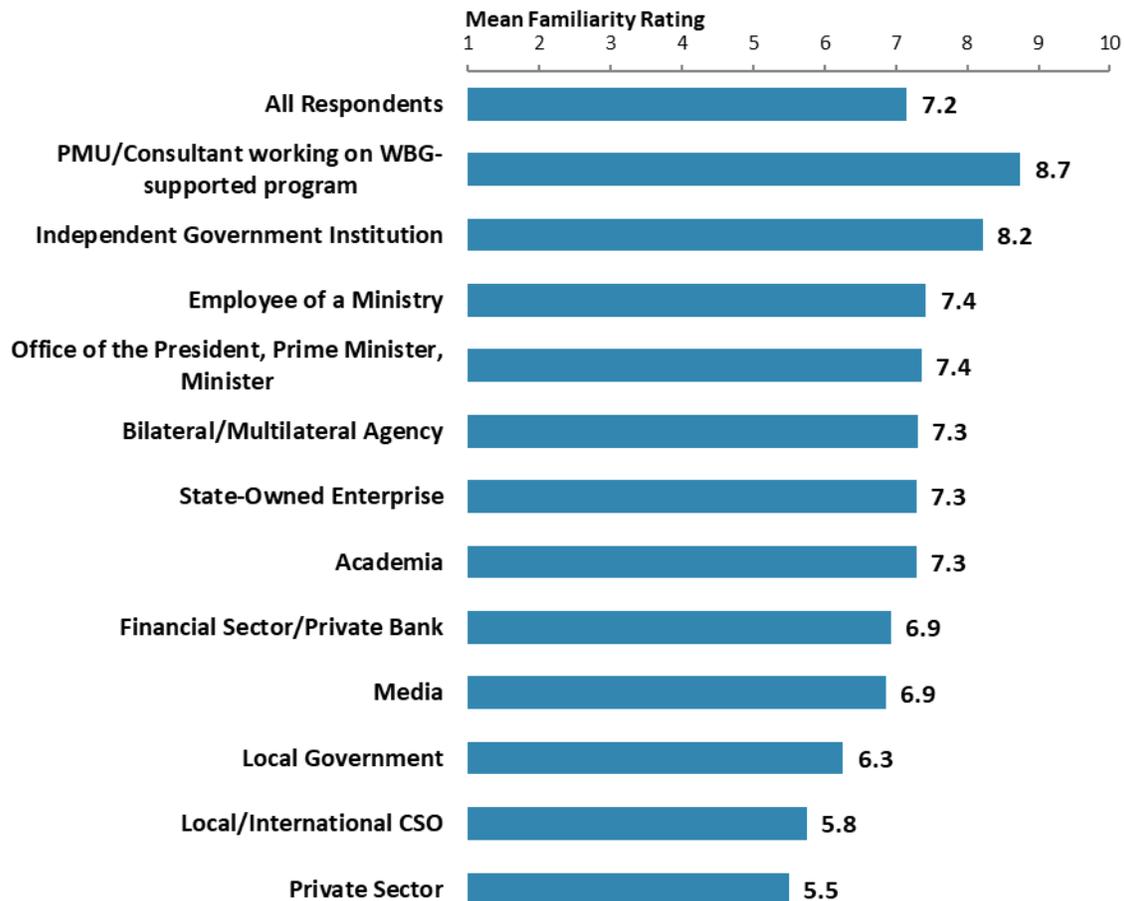
"Which best represents your geographic location?" (Respondents chose from a list.)
Percentages based on weighted data. Significantly different between FY22 and FY17.



III. Demographics of the Sample (continued)

Familiarity with the World Bank²

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of familiarity with the World Bank compared to respondents in the FY '17 Country Survey (weighted mean in FY '22 = 7.2; weighted mean in FY '17 = 6.8).
- **Collaboration:** Respondents who reported that they collaborate with the WBG had significantly higher levels of familiarity with the World Bank (mean rating = 8.1) compared to respondents who do not collaborate (mean rating = 6.0).
- **Impact of familiarity:** Respondents' ratings of familiarity with the World Bank were significantly, moderately correlated with their ratings for the World Bank's overall effectiveness in Tajikistan, their agreement that the WBG plays a relevant role in Tajikistan's development, and with their ratings of the extent to which the WBG's work helps achieve development results in Tajikistan.



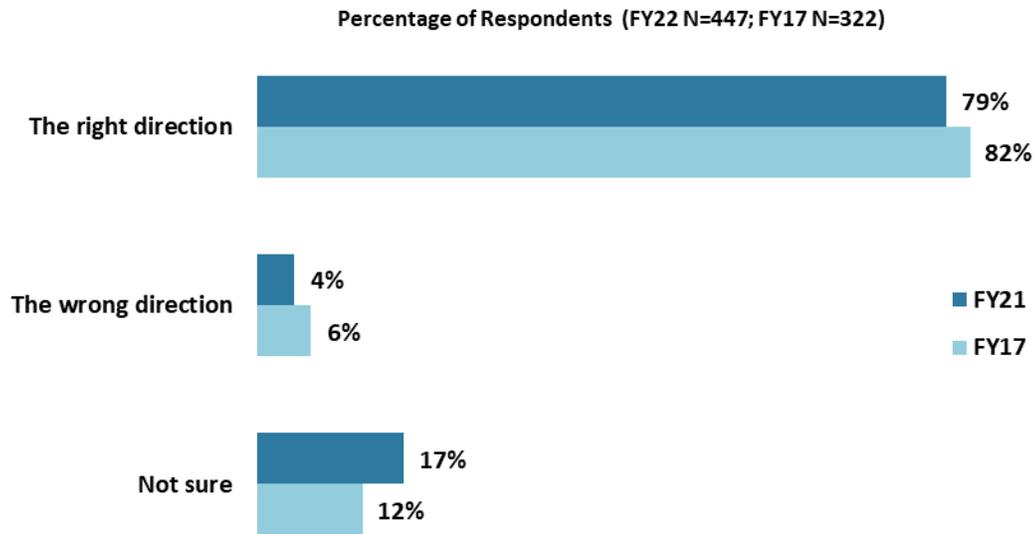
"How familiar are you with the work of these organizations in Tajikistan: The World Bank (IDA)?"
(1 - "Not familiar at all", 10 - "Extremely familiar") Significantly different between stakeholder groups.

² In FY '22 the questions regarding familiarity and overall effectiveness were asked separately for the World Bank (IDA), IFC, and MIGA. These analyses compare ratings for the World Bank (IDA) and the FY '17 ratings that referenced the World Bank Group.



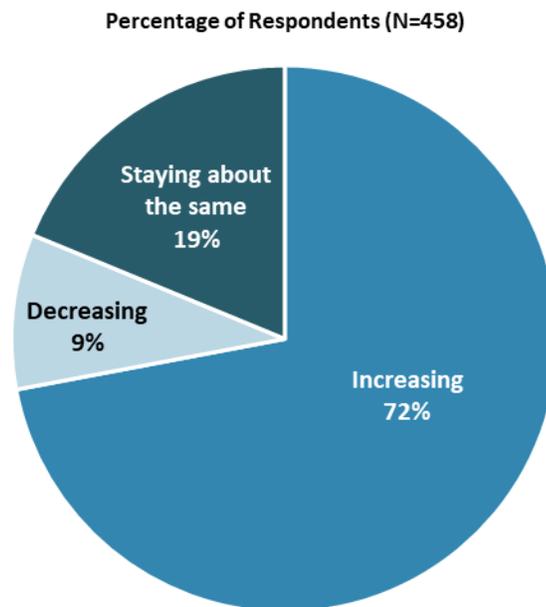
IV. Overall Context

Headed in the Right Direction



"In general, would you say that Tajikistan is headed in ... ?" (Respondents chose from a list.)
Percentages based on weighted data. Statistically similar between FY22 and FY17.

Economic Opportunity



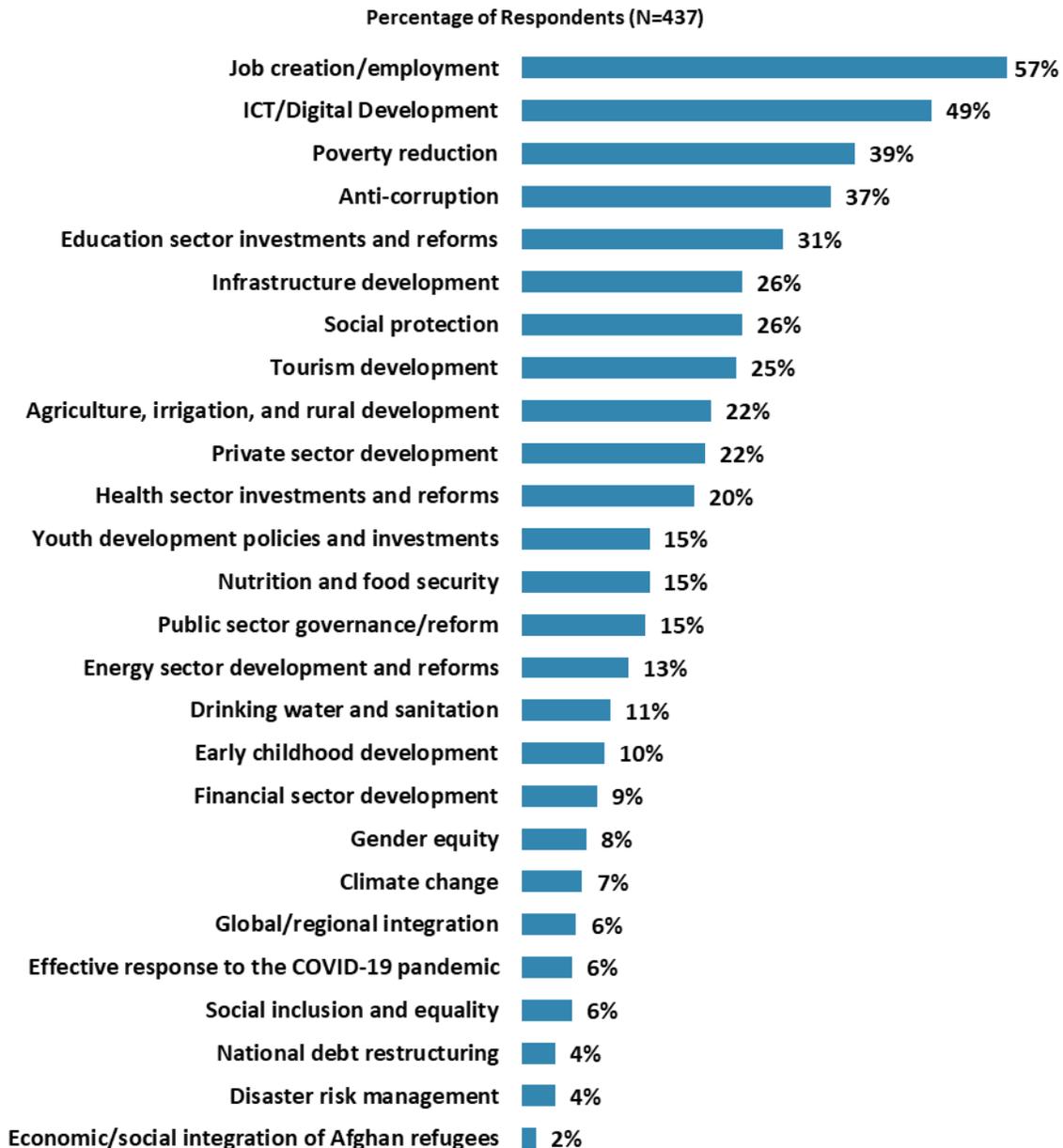
"Do you think that economic opportunity for citizens in Tajikistan is ... ?"
(Respondents chose from a list.)



IV. Overall Context (continued)

Development Priority

- Year comparison:** Respondents in the FY '17 Country Survey indicated that the most important development priorities in Tajikistan were “*private sector development*” (42%), “*energy sector development*” (31%), “*job creation/employment*” (31%), “*public sector governance/reform*” (29%), and “*education*” (28%). Of note, “*poverty reduction*” and “*anti-corruption*” were much more likely to be considered priorities in FY '22 (39% and 37%, respectively) compared to respondents in FY '17 (15% and 15%, respectively). The #2 development priority “*ICT/digital development*” was not asked in the FY '17 COS.



"Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5)" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions

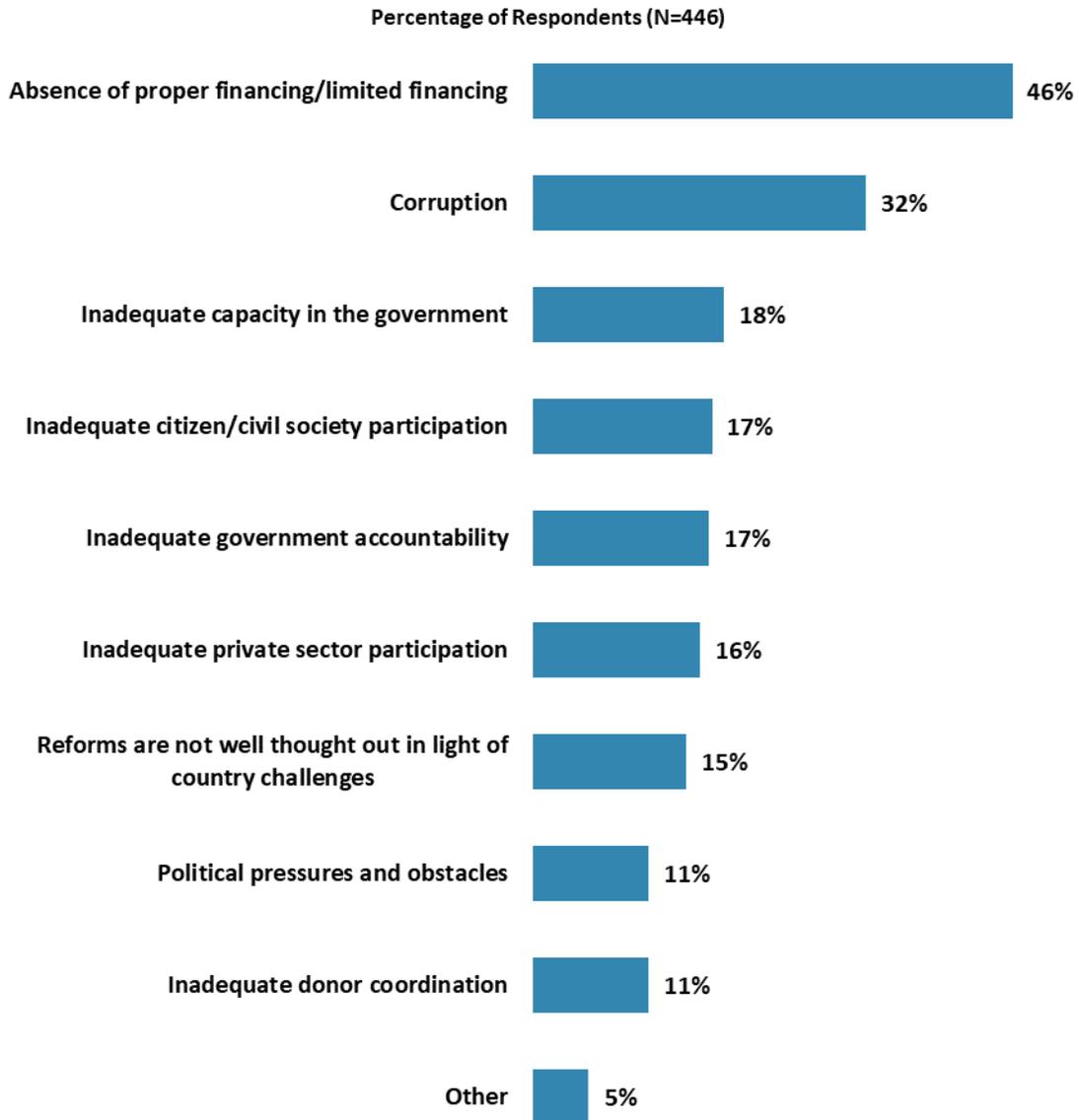


"To what extent do you trust each of the following groups to do what is right?"
(1-"To no degree at all", 10-"To a very significant degree")



IV. Overall Context (continued)

Attributing Failed/Slow Reform Efforts



"When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

The World Bank’s Overall Effectiveness³ (Indicator Question)



"Overall, please rate your impression of the effectiveness of these organizations in Tajikistan: The World Bank (IDA)." (1 - "Not effective at all", 10 - "Very effective")
 Means based on weighted data. Significantly different between FY22 and FY17

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group’s work help to achieve development results in Tajikistan?" (1 - "To no degree at all", 10 - "To a very significant degree")
 Means based on weighted data. Significantly between FY22 and FY17

Influence on Tajikistan’s Development Agenda (Indicator Question)



"To what extent does the World Bank Group influence the development agenda in Tajikistan?" (1 - "To no degree at all", 10 - "To a very significant degree")

³ In FY '22 the questions regarding familiarity and overall effectiveness were asked separately for the World Bank (IDA), IFC, and MIGA. These analyses compare ratings for the World Bank (IDA) and the FY '17 ratings that referenced the World Bank Group.



V. Overall Attitudes toward the World Bank Group (continued)

WBG Staff Preparedness



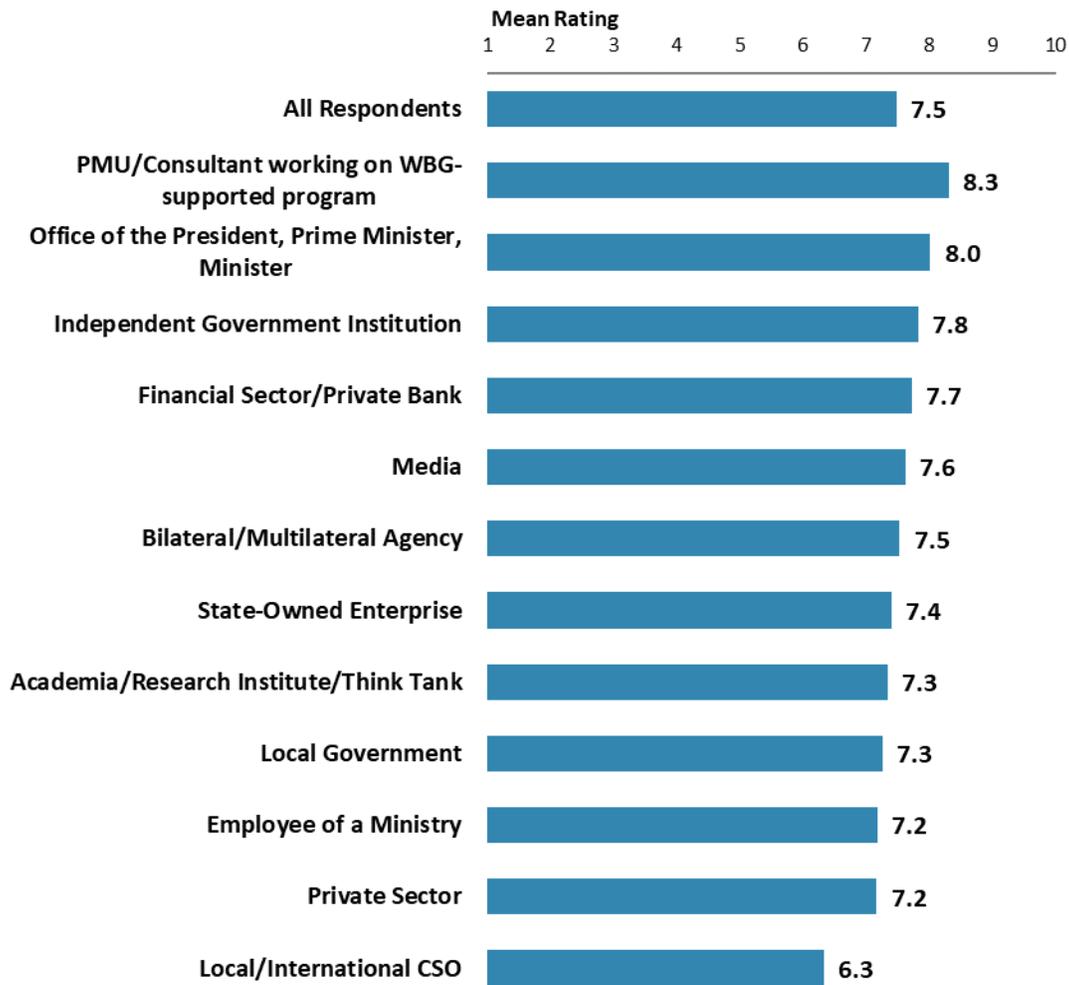
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Tajikistan solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")
Means based on weighted data. Significantly different between FY22 and FY17



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions

- **Collaboration:** Respondents who reported that they collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-four COS indicator questions (mean rating = 7.8) compared to respondents who reported that they do not collaborate with the WBG (mean rating = 7.0). Responses for individual indicator questions by collaboration with the WBG can be found in Appendix C (page 56).
- **Stakeholder groups:** Respondents from PMUs/Consultants on WBG-supported projects and from the office of the President/Prime Minister/Minister had the highest mean ratings for the aggregated responses to the twenty-four COS indicator questions whereas respondents from local or international CSOs had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 44).



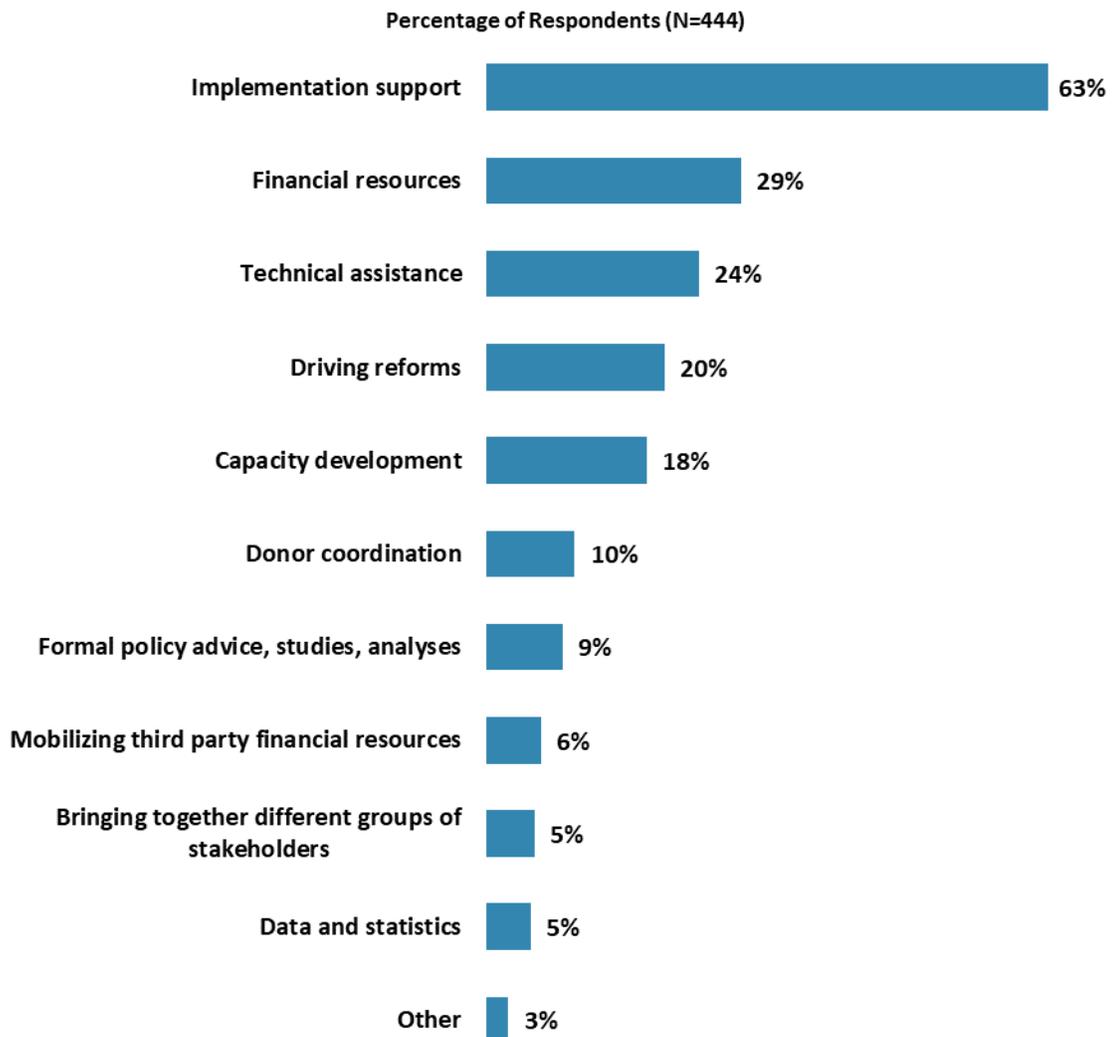
Mean Ratings for All Indicator Questions by Collaboration on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG's greatest values to Tajikistan were "*implementation support*" (37%), "*capacity development related to WBG supported projects*" (34%), "*technical assistance*" (34%), and "*financial resources*" (23%). Of note, "*implementation support*" was considered one of the WBG's greatest values by nearly twice as many respondents in this year's survey (65%) compared to the FY '17 Survey (37%).

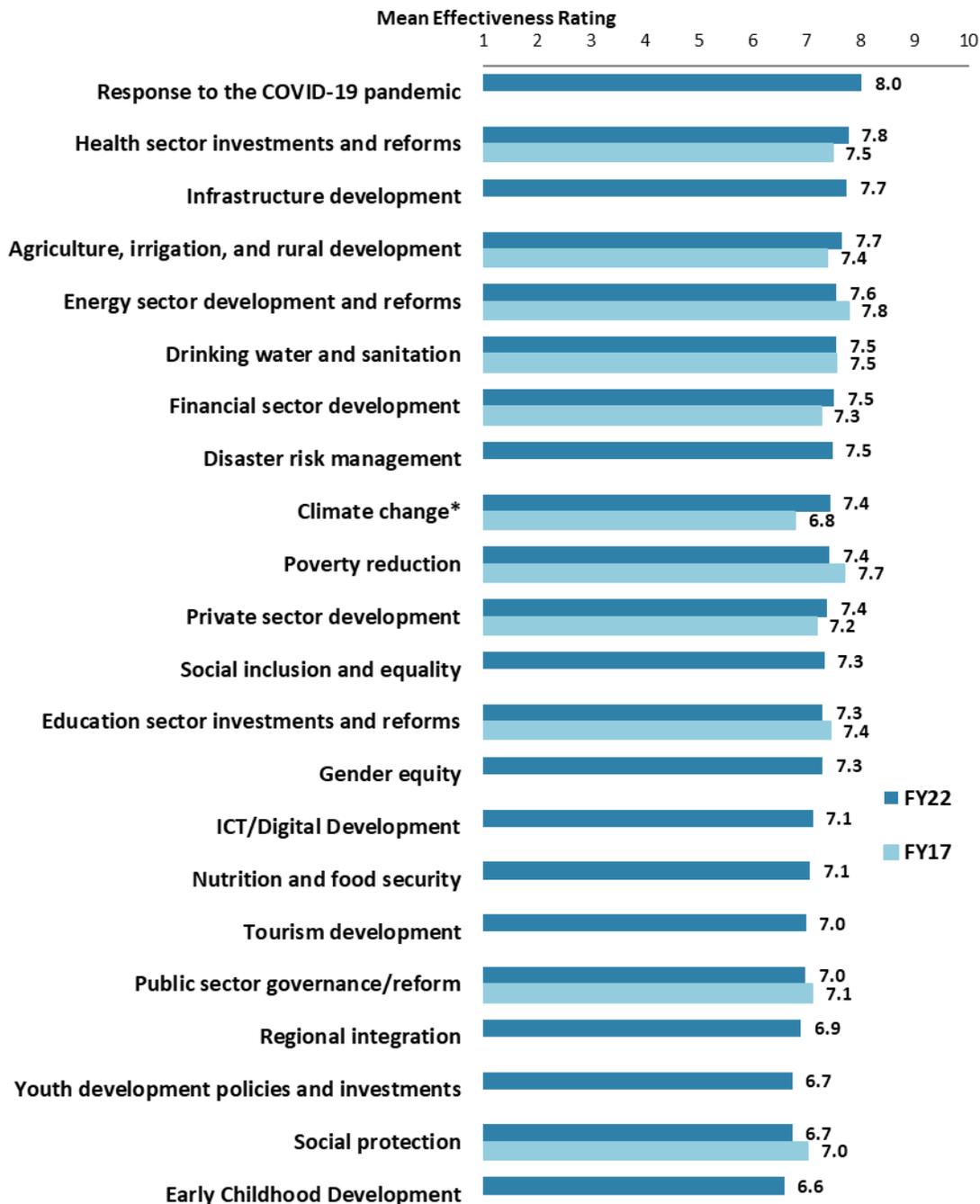


"When thinking about the World Bank Group's role in Tajikistan, which activity do you VALUE the most? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. WBG's Support in Development Areas

Effectiveness of WBG's Support in Sectoral Areas⁴



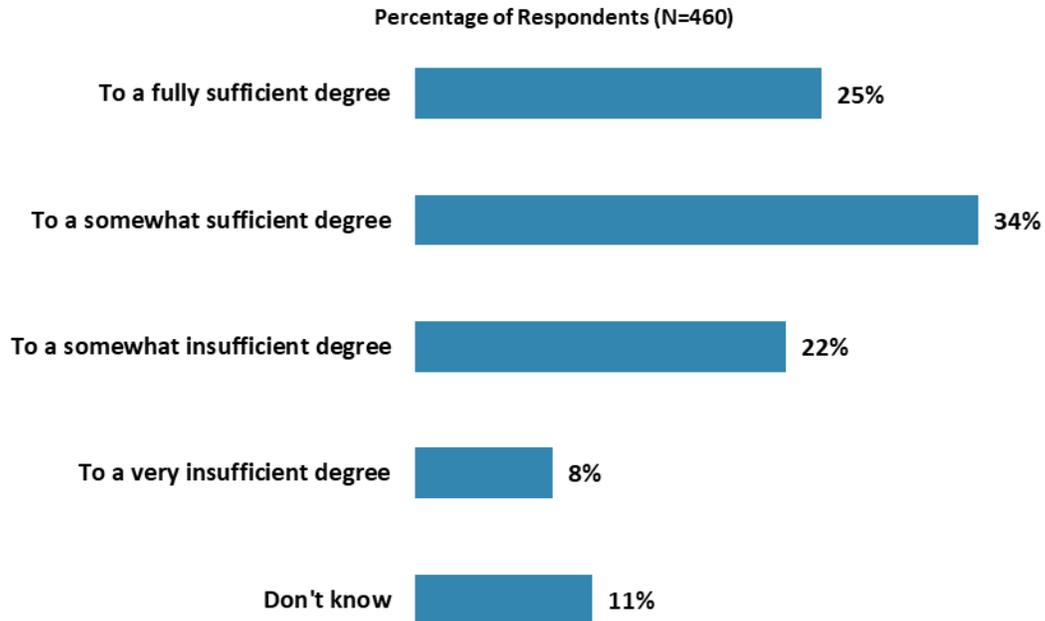
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Tajikistan?" (1-"Not effective at all", 10-"Very effective")
Means calculated using weighted data. *Significantly different between FY22 and FY17

⁴ Note, informed stakeholders primarily responded to this question. Respondents were given the option of "Don't Know" if they did not have exposure to the WBG's work in certain development areas (see Appendix A, page 33). In addition, responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



VI. WBG's Support in Development Areas (continued)

Helping the Poorest

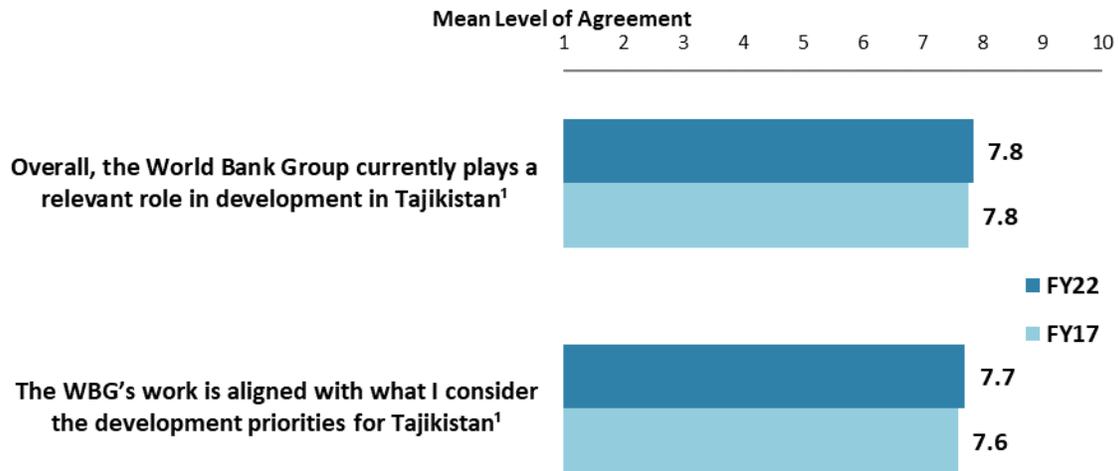


“To what extent do you believe that the World Bank Group's work and support help the poorest in Tajikistan? (Select only ONE response)” (Respondents chose from a list.)



VII. World Bank Group's Work and Engagement on the Ground

The World Bank Group's Work in Tajikistan

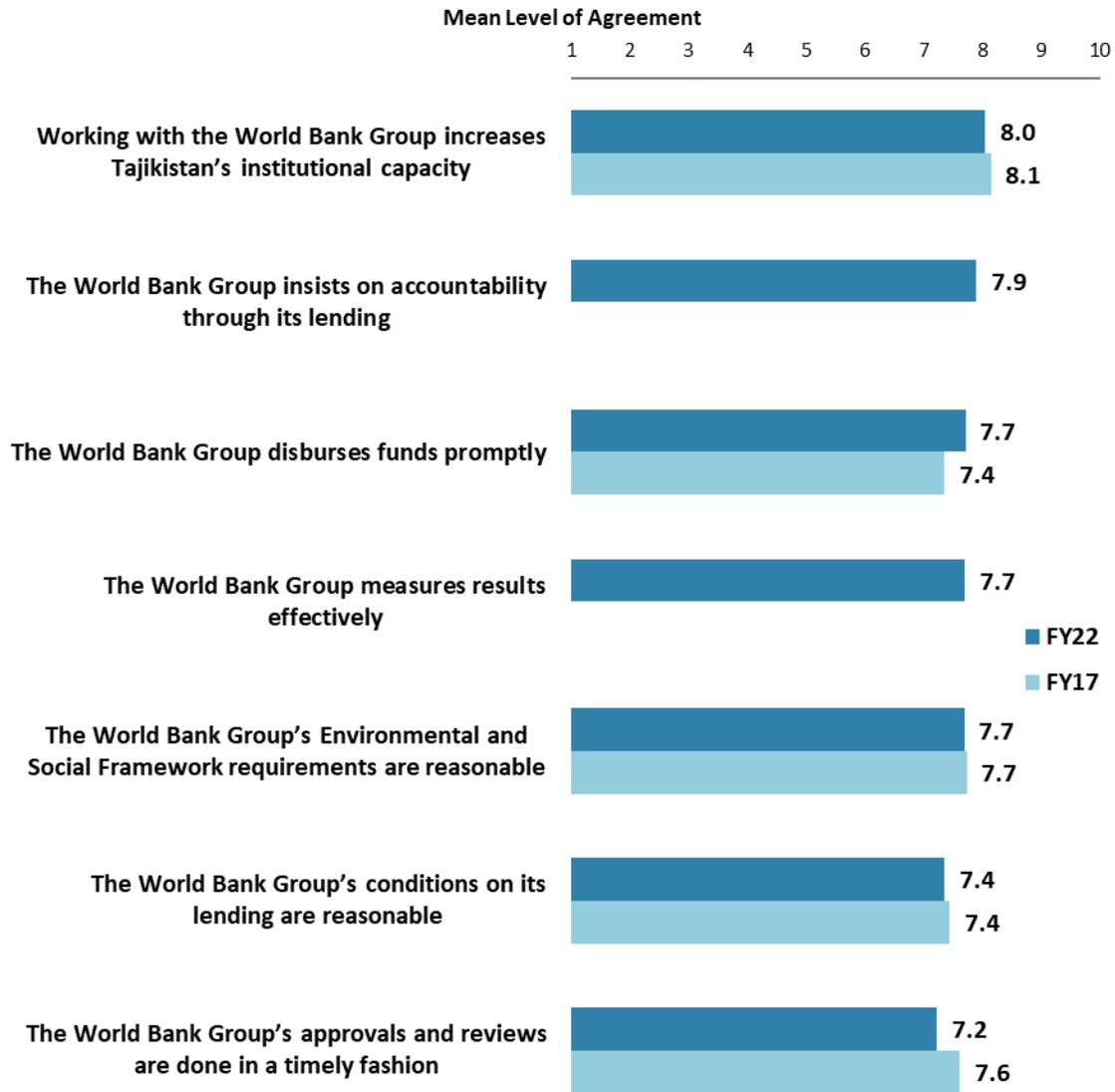


"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan?" (1-"Strongly disagree", 10-"Strongly agree")
Means based on weighted data. Statistically similar between FY22 and FY17 ¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions⁵



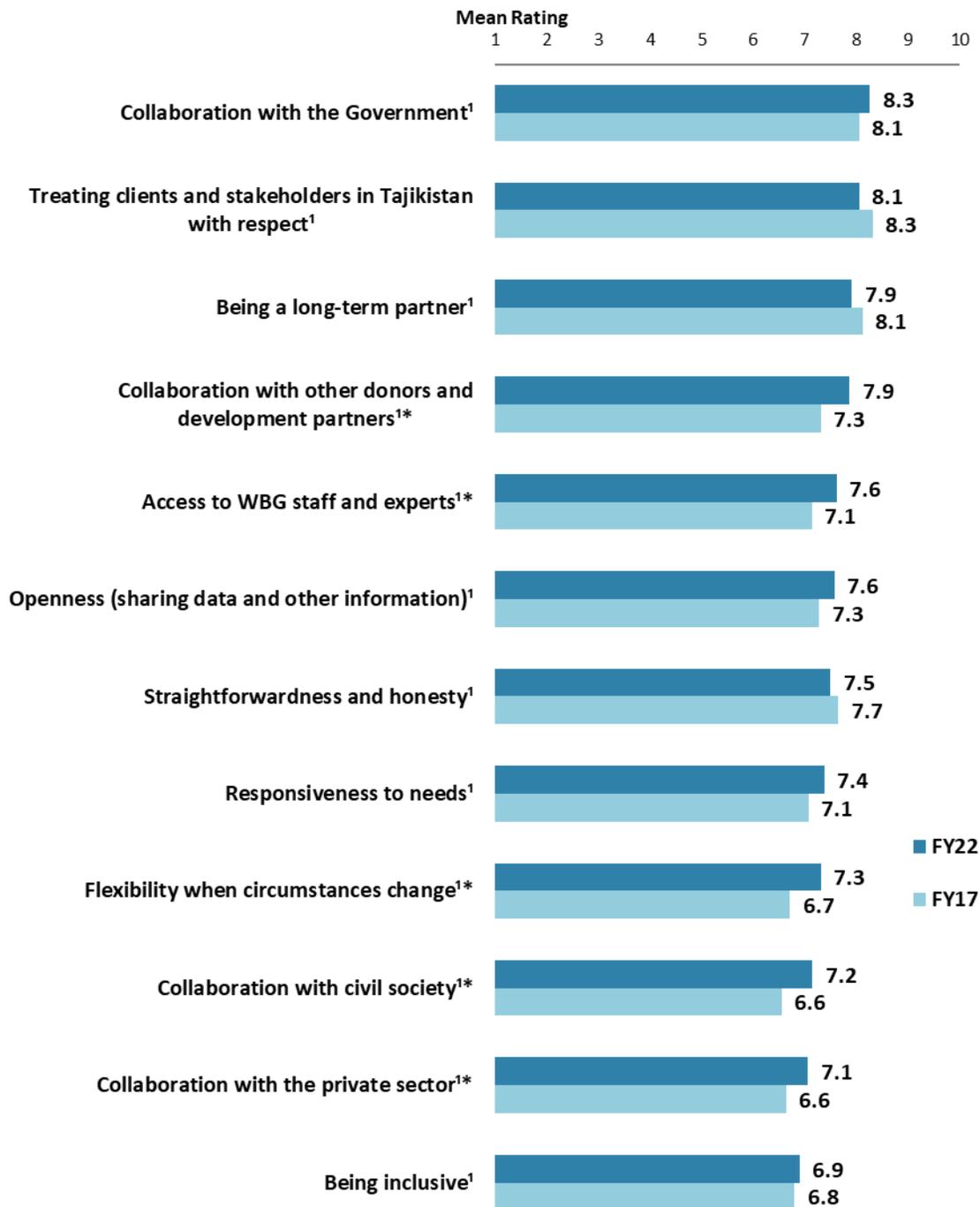
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree") 'Indicator Question
Means based on weighted data. Statistically similar between FY22 and FY17

⁵ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner⁶



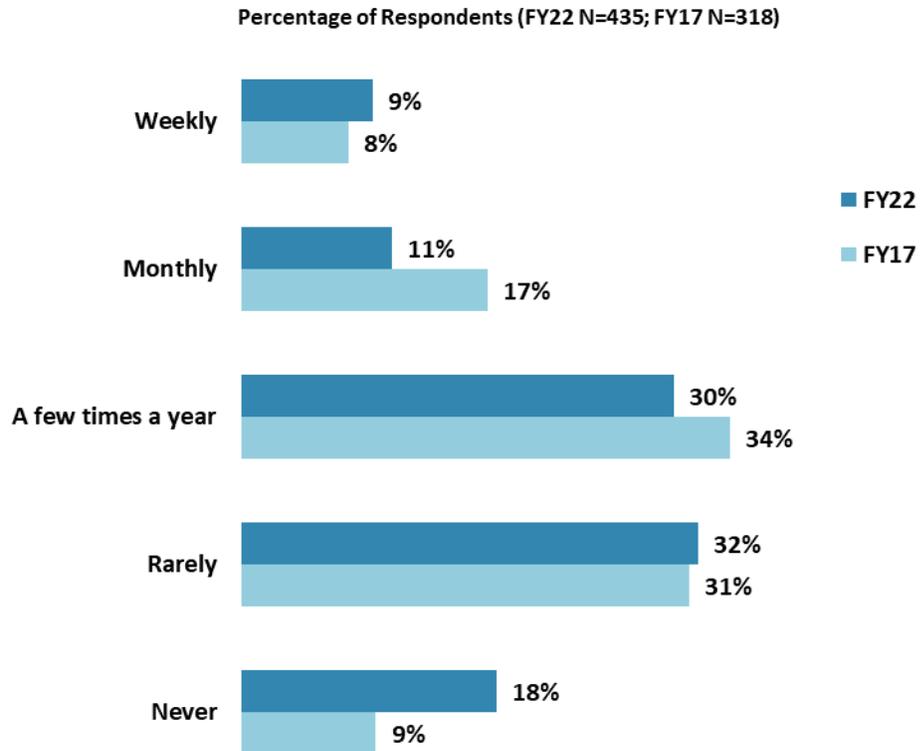
"To what extent is the World Bank Group an effective development partner in Tajikistan, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") Means based on weighted data. *Significantly different between FY22 and FY17 ¹Indicator Question

⁶ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

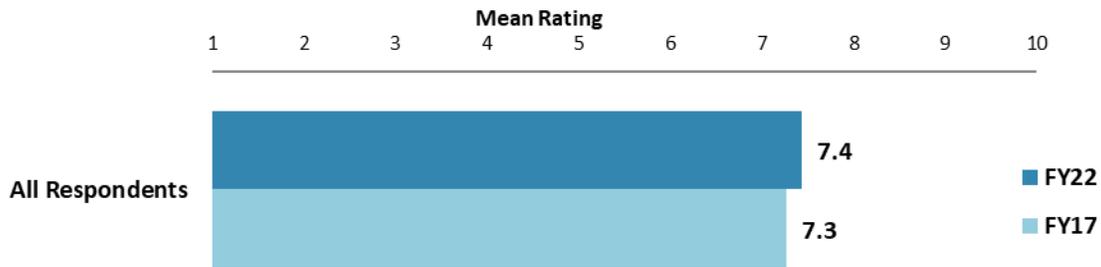


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" Percentages based on weighted data. Significantly different between FY22 and FY17



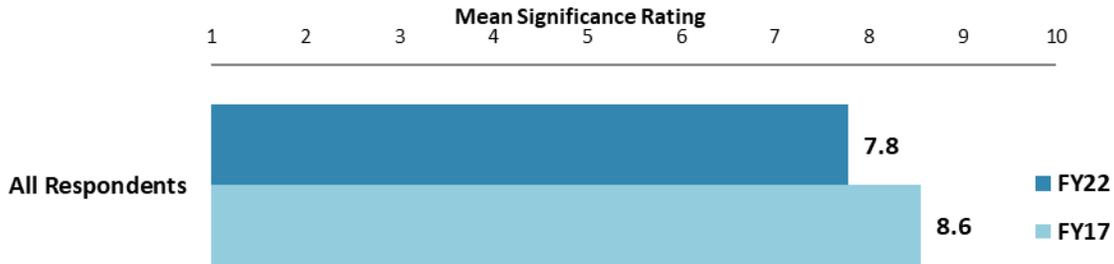
VIII. World Bank Group’s Knowledge and Instruments (continued)

Meeting Tajikistan’s Knowledge Needs⁷ (Indicator Question)



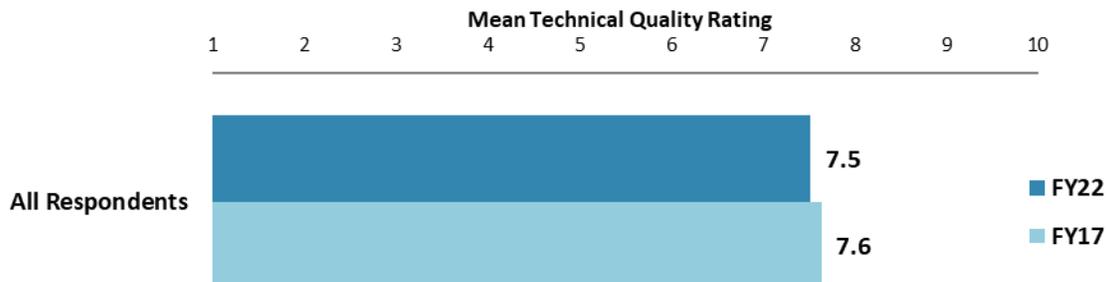
"The World Bank Group meets Tajikistan's needs for knowledge services."
 (1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data.
 Statistically similar between FY22 and FY17

Contribution of the WBG’s Knowledge Work and Activities⁸ (Indicator Question)



"Overall, how significant a contribution do you believe the WBG’s knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")
 Means based on weighted data. Significantly between FY22 and FY17

Technical Quality of the WBG’s Knowledge Work and Activities⁸ (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")
 Means based on weighted data. Statistically similar between FY22 and FY17

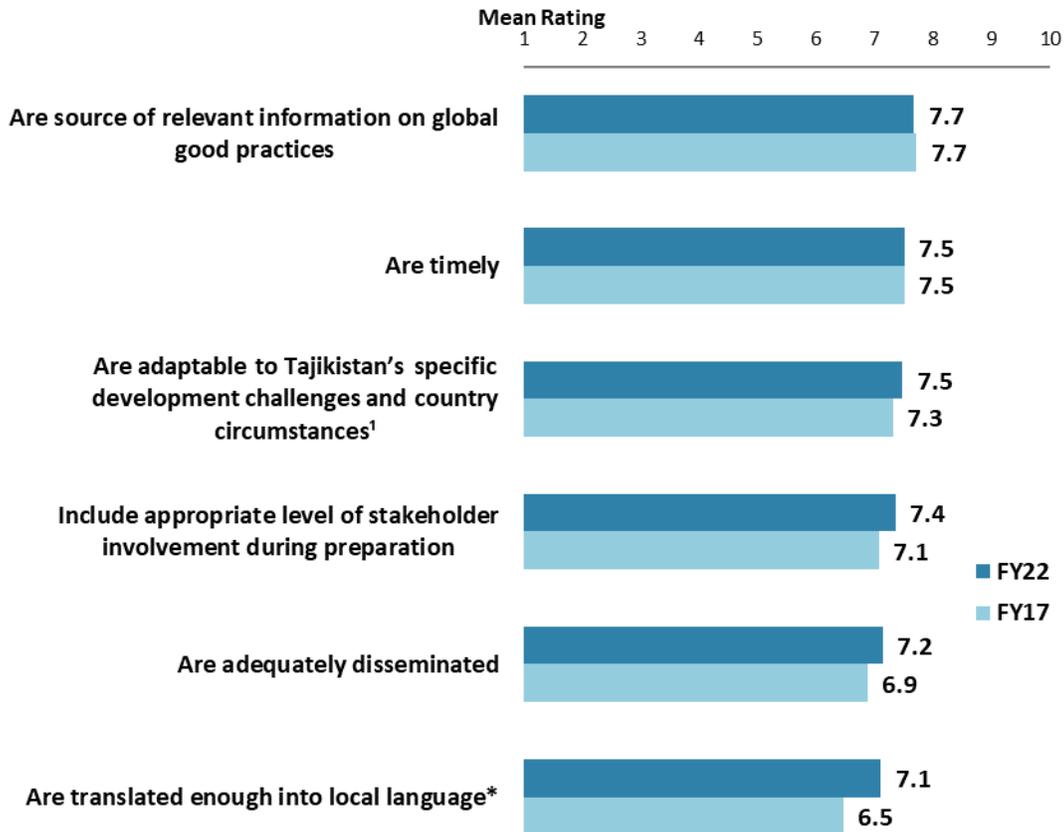
⁷ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.

⁸ Responses from respondents who indicated that they "Never" consulted the WBG’s knowledge work were not included in the analyses.



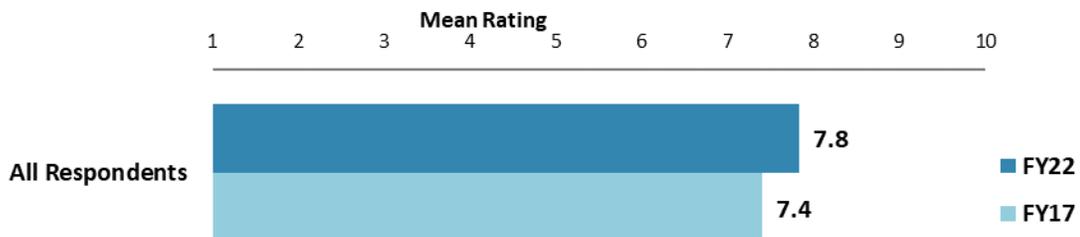
VIII. World Bank Group’s Knowledge and Instruments (continued)

Qualities of the WBG’s Knowledge Work and Activities⁹



"In Tajikistan, to what extent do you believe that the World Bank Group’s knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree") Means based on weighted data. *Significantly between FY22 and FY17 ¹Indicator Question

Meeting Tajikistan’s Needs for Financial Instruments¹⁰ (Indicator Question)



"The World Bank Group’s financial instruments meet the needs of Tajikistan." (1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data. Significantly different between FY22 and FY17

⁹ Responses from respondents who indicated that they "Never" consulted the WBG’s knowledge work were not included in the analyses.

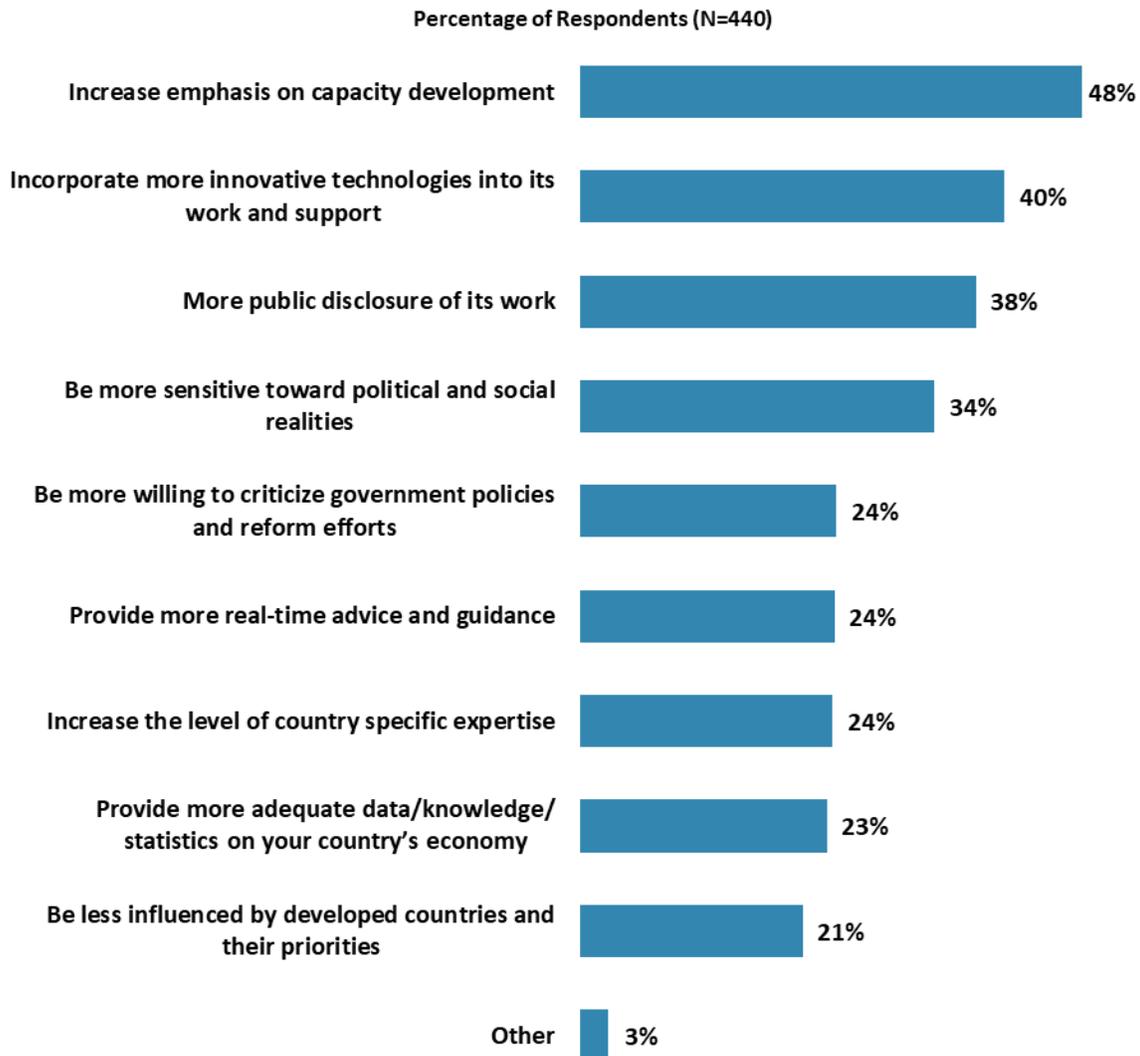
¹⁰ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



IX. The Future Role of the World Bank Group in Tajikistan

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG should “*reduce the complexity of obtaining WBG financing*” (29%), “*increase the level of capacity development in the country*” (29%), “*collaborate more effectively with Government clients*” (24%), “*offer more innovative knowledge services*” (23%), and “*reach out more to groups outside of Government*” (20%) to make itself of greater value in Tajikistan.



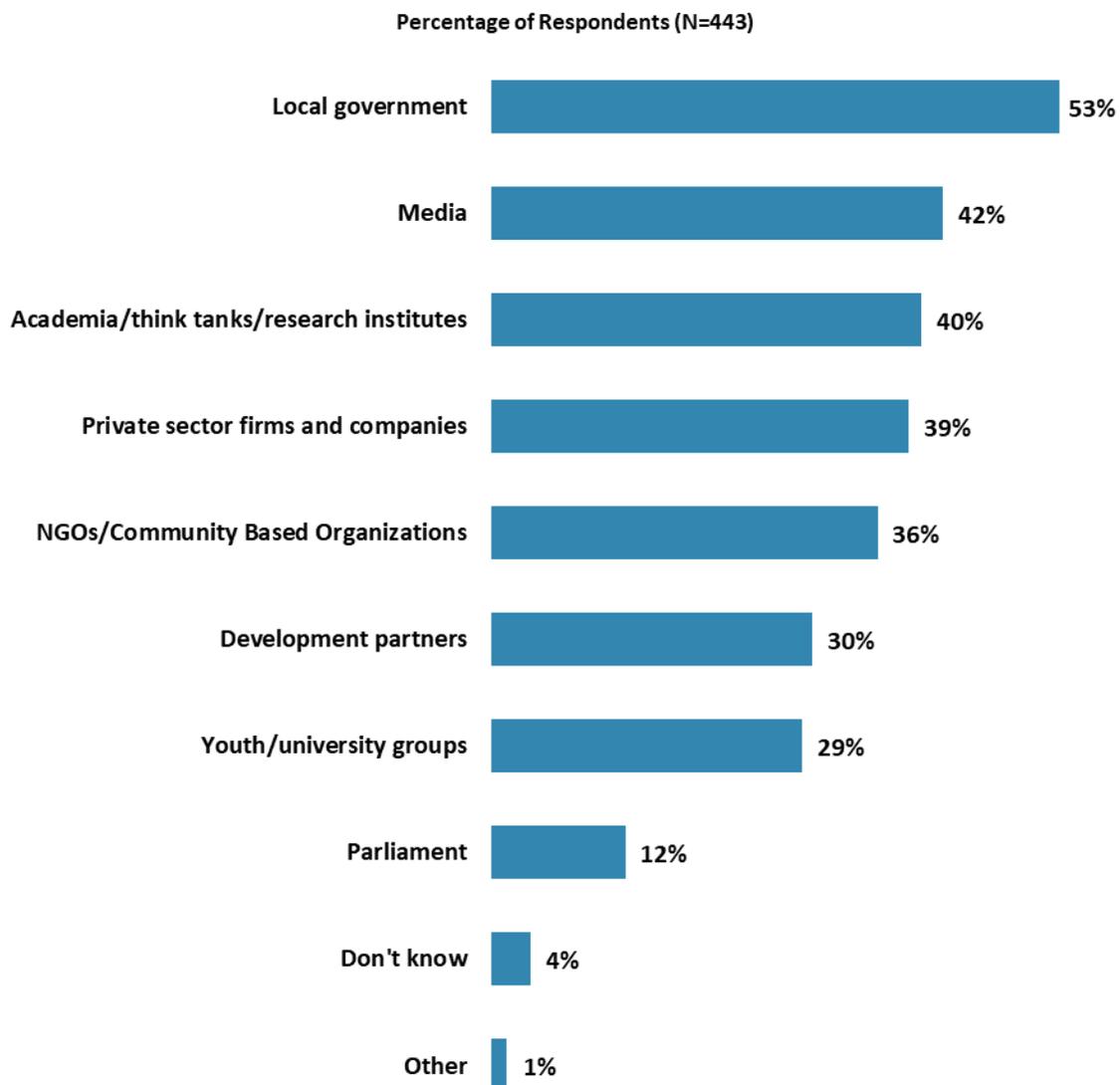
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Tajikistan? (Choose no more than 3)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Tajikistan (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG should collaborate more with “*private sector*” (52%), followed by “*civil society organizations*” (30%), “*beneficiaries*” (27%), “*local government*” (26%), and “*academia/think tanks/research institutes*” (20%) to ensure better development results in Tajikistan. Of note, “*local government*”, “*media*”, and “*academia*” were identified as top areas with whom the WBG should collaborate more by nearly twice as many respondents in this year’s survey (53%, 42%, and 40%, respectively) compared to the FY '17 Survey (26%, 12%, and 20%, respectively).



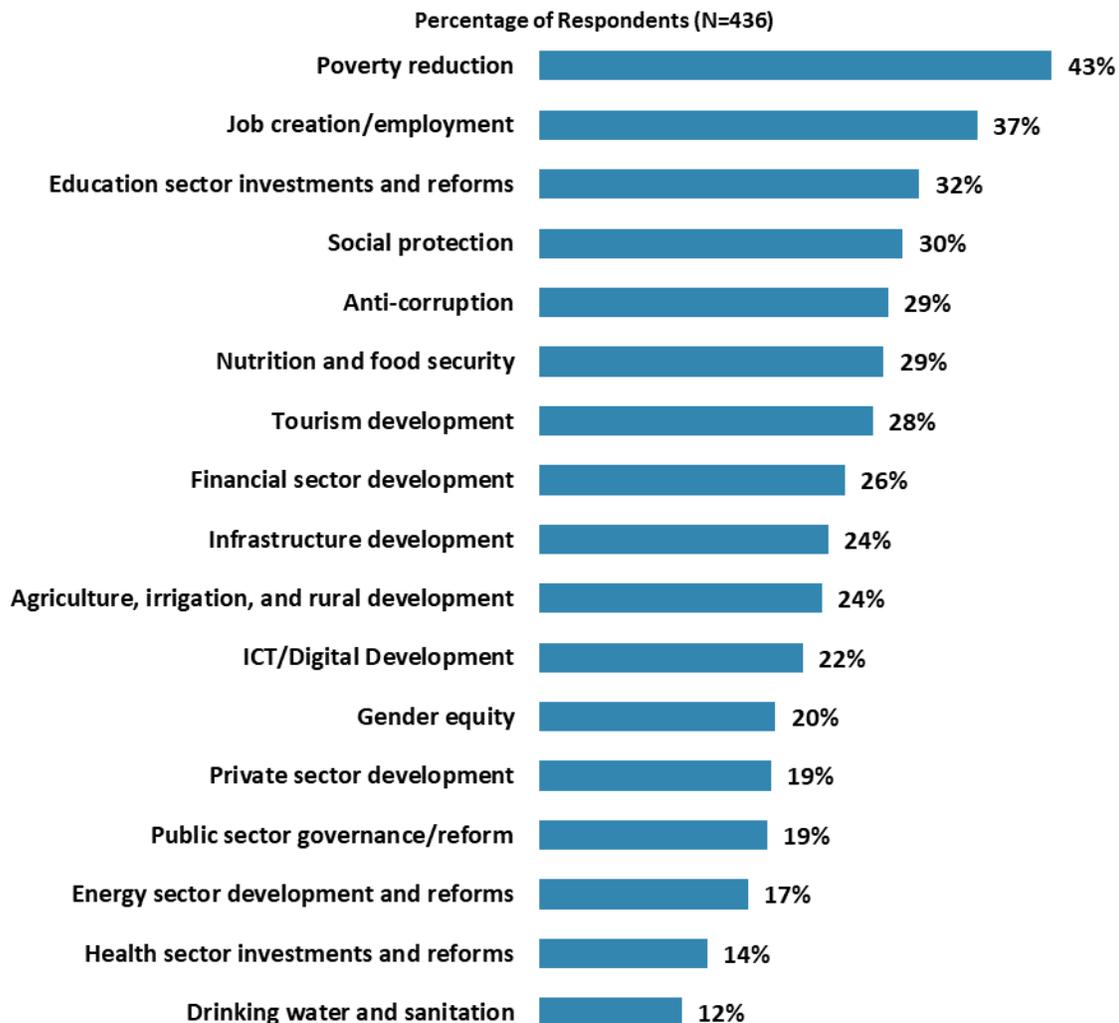
"In addition to the regular relations with the national government, which THREE of the following should the World Bank Group collaborate with more in Tajikistan? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Tajikistan (continued)

Where the World Bank Group Should Focus its Resources

- Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG should focus its resources on “*private sector development*” (41%), “*job creation/employment*” (32%), “*education*” (31%), “*public sector governance/reform*” (27%), and “*energy sector development*” (24%). Of note, “*poverty reduction*”, “*social protection*”, “*anti-corruption*”, and “*nutrition and food security*” were selected much more often by respondents in FY '22 (43%, 30%, 29%, and 29%, respectively) compared to respondents in FY '17 (17%, 13%, 15%, and 8%, respectively).
- Specialization:** Respondents who identified their primary specialization of work as “*finance and markets*” (13% of the sample) were significantly *more* likely to say that the WBG should focus on “*financial sector development*” and “*job creation/employment*” (44% and 50%, respectively) compared to other respondents (22% and 35%, respectively).

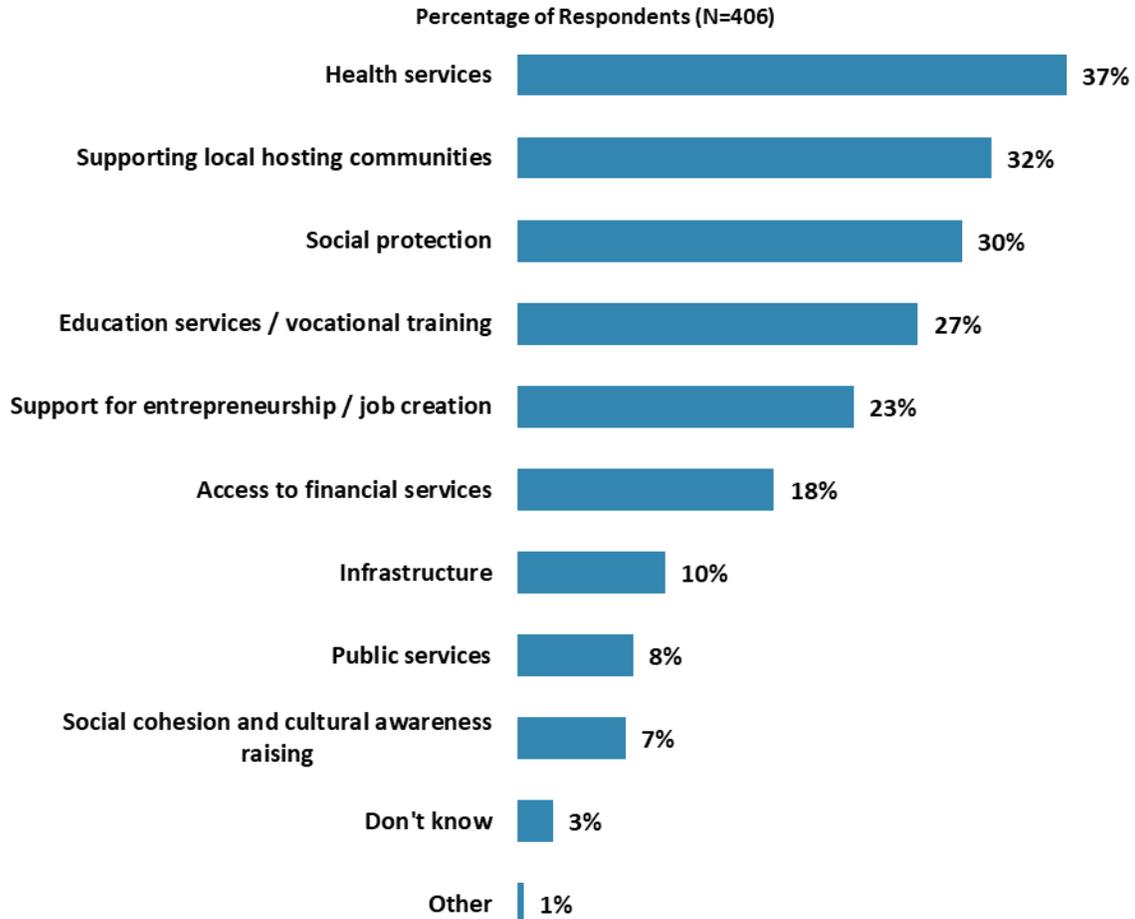


“When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined. Top 17 of 26 shown.)



IX. The Future Role of the WBG in Tajikistan (continued)

The WBG's Support to the Refugee Crisis in Tajikistan

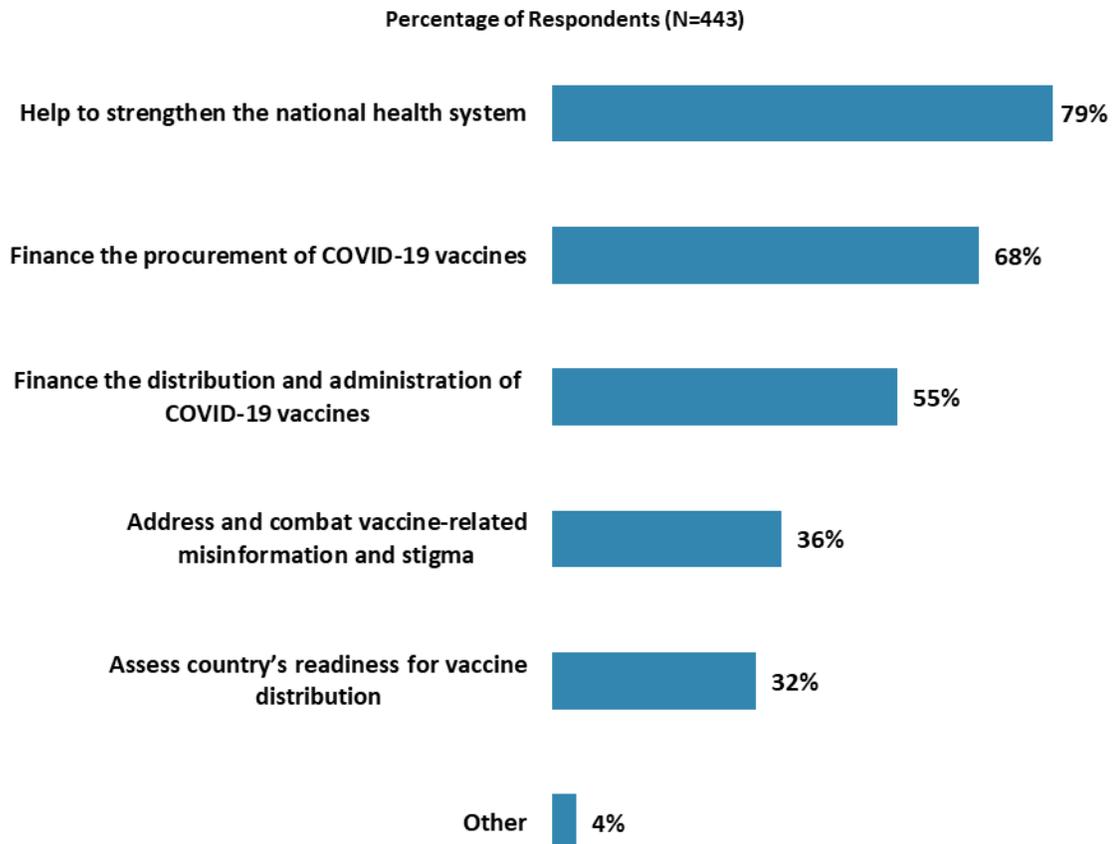


"Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Tajikistan (continued)

The WBG's Support for COVID-19 Vaccines



"Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Tajikistan has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)

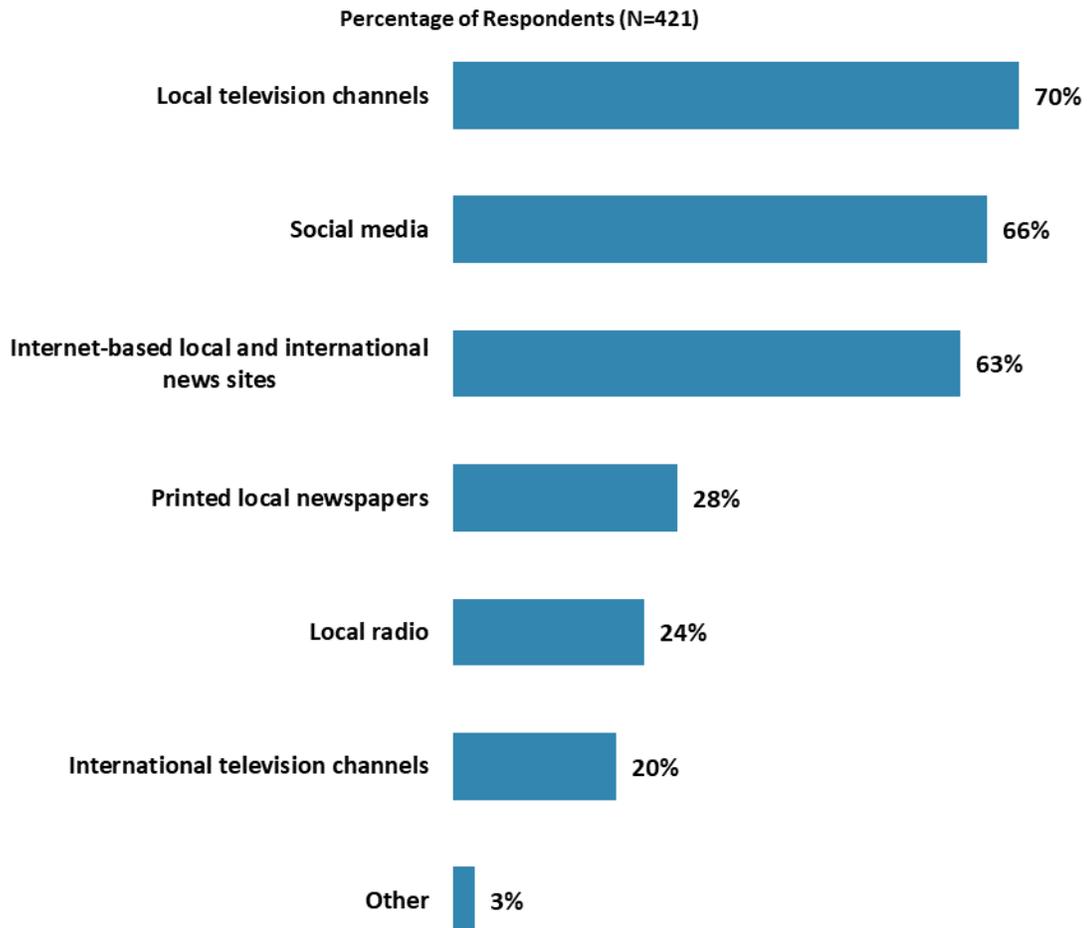


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 44) for selected responses by stakeholder groups.

Information Sources for Economic and Social Development Issues

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that they got most of their information about economic and social development issues from the “Internet” (81%), followed by “local television” (38%), “social media” (29%), and “local newspapers” (21%).



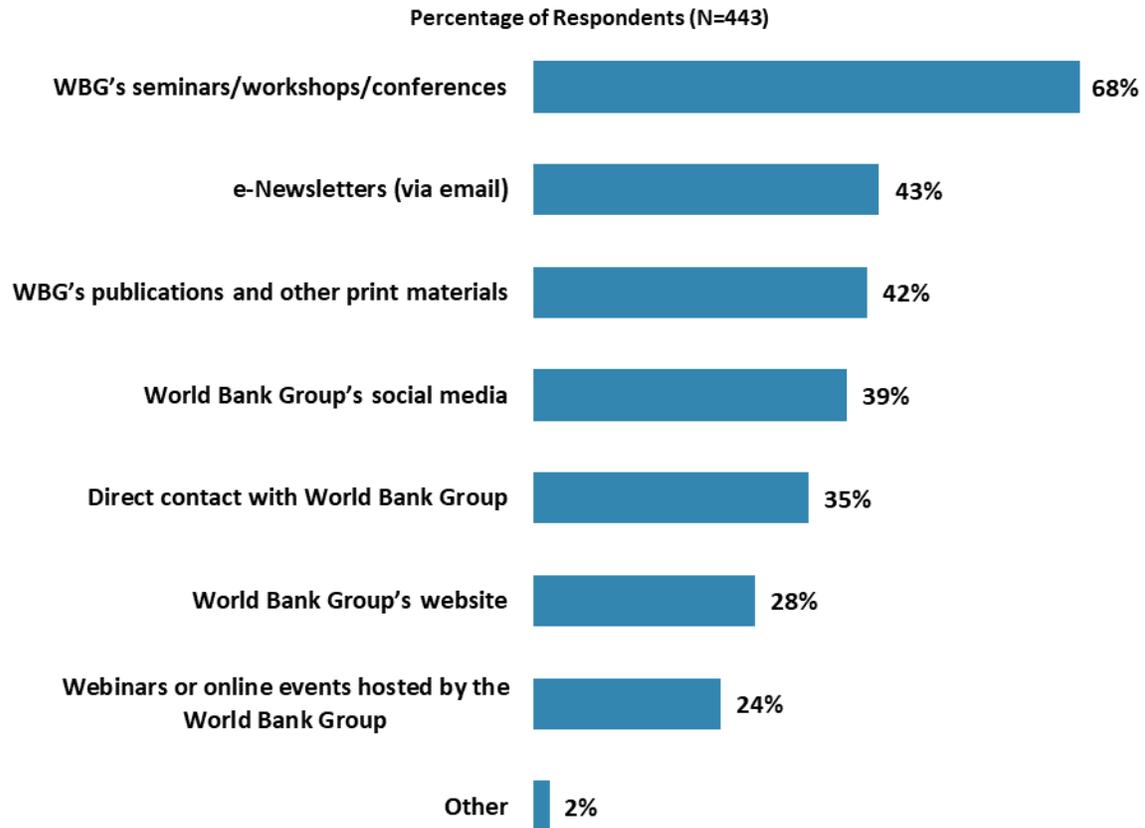
"Which would you say are your MAIN sources of news about economic and social development issues in Tajikistan? (Choose no more than 3)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

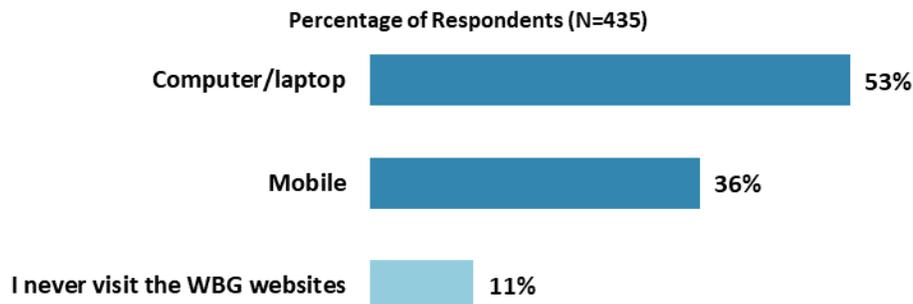
Preferred Information Sources

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that they would prefer to receive information from the WBG through “*direct contact with WBG*” (41%), “*WBG’s website*” (33%), “*WBG’s publications and other written materials*” (24%), “*e-Newsletters*” (19%), “*social media*” (14%).



"How would you prefer to obtain information about the World Bank Group and its work?
(Choose no more than 3)" (Respondents chose from a list. Responses combined.)

Devices used to access WBG website



"What do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)



XI. Appendices

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Appendix A: Responses to All Questions across All Respondents (N=466)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. Overall Context

| 1. In general, would you say that Tajikistan is headed in ... ? | Percentage of Respondents (N=459) |
|---|-----------------------------------|
| The right direction | 80.2% |
| The wrong direction | 4.1% |
| Not sure | 15.7% |

| 2. Do you think that economic opportunity for citizens in Tajikistan is ... ? | Percentage of Respondents (N=458) |
|---|-----------------------------------|
| Increasing | 72.1% |
| Decreasing | 9.2% |
| Staying about the same | 18.8% |

| 3. Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5) | Percentage of Respondents (Responses Combined; N=437) |
|---|---|
| Job creation/employment | 57.4% |
| Information and Communications Technology/Digital Development | 48.5% |
| Poverty reduction | 39.4% |
| Anti-corruption | 36.6% |
| Education sector investments and reforms | 30.9% |
| Infrastructure development (e.g., roads, bridges, transportation) | 26.1% |
| Social protection (e.g., pensions, targeted social assistance) | 26.1% |
| Tourism development | 25.4% |
| Agriculture, irrigation, and rural development | 22.4% |
| Private sector development (including business environment, trade, and exports) | 21.7% |
| Health sector investments and reforms | 20.4% |
| Youth development policies and investments | 15.1% |
| Nutrition and food security | 15.1% |
| Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 14.6% |
| Energy sector development and reforms | 12.6% |
| Drinking water and sanitation | 10.5% |
| Early childhood development | 9.8% |
| Financial sector development | 8.9% |
| Gender equity (closing the gap between women and men, and boys and girls) | 7.6% |
| Climate change (e.g., mitigation, adaptation) | 7.1% |
| Global/regional integration | 6.4% |
| Effective response to the COVID-19 pandemic | 5.9% |
| Social inclusion and equality | 5.9% |
| National debt restructuring | 3.9% |
| Disaster risk management | 3.9% |
| Economic and social integration of the Afghan refugees | 1.6% |

**A. Overall Context (continued)**

| 4. When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=446) |
|--|--|
| Absence of proper financing/limited financing | 46.2% |
| Corruption | 32.1% |
| Inadequate capacity in the government | 18.4% |
| Inadequate citizen/civil society participation | 17.3% |
| Inadequate government accountability | 17.0% |
| Inadequate private sector participation | 16.1% |
| Reforms are not well thought out in light of country challenges | 14.8% |
| Political pressures and obstacles | 11.2% |
| Inadequate donor coordination | 11.2% |
| Other | 5.4% |

| 5. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|--|---------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 1. The Government (national, regional, local) | 415 | 23 | 6.87 | 2.66 |
| 2. Parliament | 385 | 39 | 6.48 | 2.70 |
| 3. National Bank of Tajikistan | 387 | 37 | 6.60 | 2.46 |
| 4. The World Bank Group | 387 | 39 | 7.59 | 2.21 |
| 5. The International Monetary Fund | 322 | 97 | 6.58 | 2.34 |
| 6. The United Nations (UN) | 355 | 64 | 6.65 | 2.45 |
| 7. Other bilateral and multilateral agencies | 313 | 95 | 6.16 | 2.31 |
| 8. Private sector (firms, banks, etc.) | 380 | 38 | 6.58 | 2.23 |
| 9. International civil society organizations | 354 | 70 | 6.42 | 2.31 |
| 10. Local civil society organizations and think tanks | 360 | 62 | 6.19 | 2.37 |
| 11. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio) | 391 | 33 | 6.12 | 2.54 |
| 12. International media and their web presence | 376 | 51 | 6.41 | 2.51 |

**B. Overall Attitudes toward the World Bank Group**

| 1. How familiar are you with the work of these organizations in Tajikistan? <i>(1-Not familiar at all, 10-Extremely familiar)</i> | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 1. The World Bank (IDA) | 451 | n/a | 7.15 | 2.72 |
| 2. The International Finance Corporation (IFC), the World Bank Group's private sector arm | 435 | n/a | 5.54 | 2.95 |
| 3. The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group | 424 | n/a | 4.48 | 2.89 |

| To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan? <i>(1-Strongly disagree, 10-Strongly agree)</i> | Level of Agreement | | | |
|--|---------------------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 2. Overall, the World Bank Group currently plays a relevant role in development in Tajikistan* | 407 | 43 | 7.82 | 2.28 |
| 3. The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan* | 396 | 51 | 7.67 | 2.22 |

| 4. Overall, please rate your impression of the effectiveness of these organizations in Tajikistan.* <i>(1-Not effective at all, 10-Very effective)</i> | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 1. The World Bank (IDA) | 420 | 34 | 7.87 | 2.22 |
| 2. The International Finance Corporation (IFC), the World Bank Group's private sector arm | 345 | 98 | 6.85 | 2.42 |
| 3. The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group | 309 | 121 | 6.22 | 2.70 |

| Achieving Development Results | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 5. To what extent does the World Bank Group's work help to achieve development results in Tajikistan?* <i>(1-To no degree at all, 10-To a very significant degree)</i> | 409 | 51 | 8.05 | 2.13 |

| Influencing the Development Agenda | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 6. To what extent does the World Bank Group influence the development agenda in Tajikistan?* <i>(1-To no degree at all, 10-To a very significant degree)</i> | 396 | 58 | 7.97 | 2.10 |

| 7. To what extent do you believe that the World Bank Group's work and support help the poorest in Tajikistan? (Select only 1 response) | Percentage of Respondents (N=460) |
|---|--|
| To a fully sufficient degree | 24.6% |
| To a somewhat sufficient degree | 34.1% |
| To a somewhat insufficient degree | 22.4% |
| To a very insufficient degree | 8.3% |
| Don't know | 10.7% |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 8. When thinking about the World Bank Group's role in Tajikistan, which activity do you VALUE the most? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=444) |
|--|--|
| Implementation support | 63.1% |
| Financial resources | 28.6% |
| Technical assistance | 23.9% |
| Driving reforms | 20.0% |
| Capacity development | 18.0% |
| Donor coordination | 9.9% |
| Formal policy advice, studies, analyses | 8.6% |
| Mobilizing third party financial resources | 6.1% |
| Bringing together different groups of stakeholders | 5.4% |
| Data and statistics | 5.0% |
| Other | 2.5% |

| 9. When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than 5) | Percentage of Respondents (Responses Combined; N=436) |
|--|--|
| Poverty reduction | 42.7% |
| Job creation/employment | 36.5% |
| Education sector investments and reforms | 31.7% |
| Social protection (e.g., pensions, targeted social assistance) | 30.3% |
| Anti-corruption | 29.1% |
| Nutrition and food security | 28.7% |
| Tourism development | 27.8% |
| Financial sector development | 25.5% |
| Infrastructure development (e.g., roads, bridges, transportation) | 24.1% |
| Agriculture, irrigation, and rural development | 23.6% |
| Information and Communications Technology/Digital Development | 22.0% |
| Gender equity (closing the gap between women and men, and boys and girls) | 19.7% |
| Private sector development (including business environment, trade, and exports) | 19.3% |
| Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 19.0% |
| Energy sector development and reforms | 17.4% |
| Health sector investments and reforms | 14.0% |
| Drinking water and sanitation | 11.9% |
| Youth development policies and investments | 9.2% |
| Climate change (e.g., mitigation, adaptation) | 9.2% |
| Early childhood development | 8.5% |
| National debt restructuring | 7.8% |
| Social inclusion and equality | 7.6% |
| Effective response to the COVID-19 pandemic | 7.1% |
| Disaster risk management | 6.4% |
| Global/regional integration | 3.9% |
| Economic and social integration of the Afghan refugees | 2.1% |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 10. What do you immediately think of when you hear about the IFC? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=449) |
|--|--|
| World Bank | 48.8% |
| Financial sector development | 32.5% |
| Multi-lateral financial institution | 30.7% |
| Innovation and entrepreneurship | 28.7% |
| Development institution | 24.3% |
| Private sector solutions | 16.7% |
| Digital financial services and inclusion | 15.4% |
| Financial advisory solutions | 14.9% |
| Private sector reforms | 13.1% |
| Public-private partnerships | 12.0% |
| Abolishing regulatory barriers and simplification of permissions and licenses | 9.1% |
| Corporate governance | 6.0% |
| None of the above | 3.6% |
| Don't know | 6.9% |
| Other | 1.1% |

C. World Bank Group's Work and Engagement on the Ground

| Staffing | N | DK | Mean | SD |
|---|-----|----|------|------|
| 1. To what extent do you believe the WBG's staff is well prepared (e.g., skills mix and knowledge) to help Tajikistan solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree) | 343 | 71 | 8.01 | 1.99 |

| To what extent is the WBG an effective development partner in Tajikistan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|--------|----|------|------|
| | N | DK | Mean | SD |
| 2. Collaboration with the private sector* | 336 | 61 | 7.08 | 2.13 |
| 3. Being inclusive* | 301 | 84 | 6.89 | 2.03 |
| 4. Straightforwardness and honesty* | 340 | 51 | 7.48 | 2.19 |
| 5. Access to WBG staff and experts* | 347 | 45 | 7.56 | 2.21 |
| 6. Being a long-term partner* | 351 | 39 | 7.87 | 1.95 |
| 7. Responsiveness to needs* | 329 | 57 | 7.35 | 2.05 |
| 8. Collaboration with the Government* | 351 | 42 | 8.24 | 1.84 |
| 9. Flexibility when circumstances change* | 300 | 86 | 7.30 | 2.02 |
| 10. Collaboration with civil society* | 336 | 58 | 7.18 | 2.26 |
| 11. Treating clients and stakeholders in Tajikistan with respect* | 341 | 48 | 8.02 | 1.88 |
| 12. Openness (sharing data and other information)* | 330 | 60 | 7.56 | 2.08 |
| 13. Collaboration with other donors and development partners* | 326 | 70 | 7.87 | 1.95 |

**C. World Bank Group's Work and Engagement on the Ground (continued)**

| To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree) | Degree | | | |
|--|--------|----|------|------|
| | N | DK | Mean | SD |
| 14. The World Bank Group takes decisions quickly* | 326 | 74 | 7.14 | 2.39 |
| 15. The World Bank Group's approvals and reviews are done in a timely fashion | 327 | 74 | 7.24 | 2.29 |
| 16. The World Bank Group's conditions on its lending are reasonable | 316 | 81 | 7.34 | 2.27 |
| 17. The World Bank Group disburses funds promptly | 309 | 92 | 7.72 | 2.17 |
| 18. The World Bank Group's Environmental and Social Framework requirements are reasonable | 321 | 79 | 7.67 | 2.04 |
| 19. The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results) | 329 | 69 | 7.87 | 2.11 |
| 20. The World Bank Group measures results effectively | 340 | 63 | 7.70 | 2.13 |
| 21. Working with the World Bank Group increases Tajikistan's institutional capacity | 357 | 48 | 8.06 | 2.01 |

| To what extent do you agree/disagree with the following statements about the World Bank Group in Tajikistan? (1-Strongly disagree, 10-Strongly agree) | N | DK | Mean | SD |
|---|-----|----|------|------|
| 22. The World Bank Group's financial instruments (i.e., grants and credit, Trust Funds, Program-for-Results) meet the needs of Tajikistan* | 352 | 61 | 7.79 | 2.03 |
| 23. The World Bank Group meets Tajikistan's needs for knowledge services (e.g., research, analysis, data, technical assistance)* | 343 | 55 | 7.43 | 2.31 |

| 24. Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=406) |
|---|--|
| Health services | 37.4% |
| Supporting local hosting communities | 32.3% |
| Social protection | 30.3% |
| Education services / vocational training | 27.3% |
| Support for entrepreneurship / job creation | 22.9% |
| Access to financial services (e.g., bank accounts, money transfers) | 17.5% |
| Infrastructure | 10.1% |
| Public services | 7.9% |
| Social cohesion and cultural awareness raising | 7.4% |
| Don't know | 2.5% |
| Other | 0.5% |

**D. World Bank Group's Support in Development Areas**

| 1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Tajikistan? (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|--|---------------|-----|------|------|
| | N | DK | Mean | SD |
| 1. Response to the COVID-19 pandemic | 309 | 87 | 8.04 | 2.05 |
| 2. Infrastructure development (e.g., roads, bridges, transportation) | 323 | 77 | 7.74 | 1.99 |
| 3. Private sector development (including business environment, trade, and exports) | 296 | 100 | 7.40 | 2.10 |
| 4. Energy sector development and reforms | 317 | 79 | 7.55 | 2.10 |
| 5. Youth development policies and investments | 249 | 137 | 6.76 | 2.44 |
| 6. Regional integration | 252 | 137 | 6.88 | 2.24 |
| 7. Poverty reduction | 321 | 76 | 7.40 | 2.21 |
| 8. Health sector investments and reforms | 303 | 91 | 7.72 | 2.10 |
| 9. Social inclusion and equality | 262 | 129 | 7.35 | 2.17 |
| 10. Agriculture, irrigation, and rural development | 318 | 83 | 7.60 | 1.99 |
| 11. Climate change (e.g., mitigation, adaptation) | 276 | 118 | 7.43 | 2.10 |
| 12. Nutrition and food security | 293 | 100 | 7.06 | 2.31 |
| 13. Drinking water and sanitation | 304 | 91 | 7.50 | 2.15 |
| 14. Education sector investments and reforms | 303 | 90 | 7.29 | 2.21 |
| 15. Information and Communications Technology/Digital Development | 282 | 111 | 7.13 | 2.42 |
| 16. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 277 | 117 | 6.98 | 2.37 |
| 17. Social protection (e.g., pensions, targeted social assistance) | 269 | 126 | 6.70 | 2.53 |
| 18. Gender equity (closing the gap between women and men, and boys and girls) | 292 | 99 | 7.28 | 2.26 |
| 19. Disaster risk management | 286 | 107 | 7.43 | 2.22 |
| 20. Financial sector development | 303 | 89 | 7.50 | 2.17 |
| 21. Tourism development | 279 | 118 | 7.00 | 2.46 |
| 22. Early Childhood Development | 276 | 117 | 6.62 | 2.73 |

E. World Bank Group's Knowledge Work and Activities

| 1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | Percentage of Respondents (N=449) |
|---|-----------------------------------|
| Weekly | 8.7% |
| Monthly | 9.6% |
| A few times a year | 29.6% |
| Rarely | 33.9% |
| Never | 18.3% |

**E. World Bank Group's Knowledge Work and Activities (continued)**

| In Tajikistan, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|--|--------|----|------|------|
| | N | DK | Mean | SD |
| 2. Are timely | 300 | 49 | 7.52 | 2.17 |
| 3. Include appropriate level of stakeholder involvement during preparation | 285 | 62 | 7.34 | 2.13 |
| 4. Are source of relevant information on global good practices | 304 | 50 | 7.67 | 2.05 |
| 5. Are adequately disseminated | 300 | 44 | 7.14 | 2.24 |
| 6. Are translated enough into local language | 300 | 47 | 7.10 | 2.35 |
| 7. Are adaptable to Tajikistan's specific development challenges and country circumstances* | 304 | 49 | 7.47 | 2.16 |

| Overall Evaluations | N | DK | Mean | SD |
|---|-----|----|------|------|
| 8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*(1-Not significant at all, 10-Very significant) | 330 | 37 | 7.81 | 2.13 |
| 9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*(1-Very low technical quality, 10-Very high technical quality) | 319 | 46 | 7.53 | 2.20 |

F. The Future Role of the World Bank Group in Tajikistan

| 1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Tajikistan? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=440) |
|---|---|
| Increase emphasis on capacity development | 47.5% |
| Incorporate more innovative technologies into its work and support | 40.2% |
| More public disclosure of its work | 37.5% |
| Be more sensitive toward political and social realities | 33.6% |
| Be more willing to criticize government policies and reform efforts | 24.3% |
| Provide more real-time advice and guidance | 24.1% |
| Increase the level of country specific expertise | 23.9% |
| Provide more adequate data/knowledge/statistics on your country's economy | 23.4% |
| Be less influenced by developed countries and their priorities | 21.1% |
| Other | 2.7% |

| 2. In addition to the regular relations with the national government, which THREE of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=443) |
|--|---|
| Local government | 52.8% |
| Media | 42.0% |
| Academia/think tanks/research institutes | 40.0% |
| Private sector firms and companies | 38.8% |
| NGOs/Community Based Organizations | 35.9% |
| Development partners | 29.8% |
| Youth/university groups | 28.9% |
| Parliament | 12.4% |
| Other | 1.4% |
| Don't know | 3.6% |

**F. The Future Role of the World Bank Group in Tajikistan (continued)**

| 3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Tajikistan has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=443) |
|---|--|
| Help to strengthen the national health system | 79.2% |
| Finance the procurement of COVID-19 vaccines | 67.5% |
| Finance the distribution and administration of COVID-19 vaccines (e.g., cold chain, support for health workers) | 54.6% |
| Address and combat vaccine-related misinformation and stigma | 36.3% |
| Assess country's readiness for vaccine distribution | 32.3% |
| Other | 3.8% |

G. Communication and Information Sharing

| 1. Which would you say are your MAIN sources of news about economic and social development issues in Tajikistan? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=441) |
|---|--|
| Local television channels | 70.3% |
| Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok) | 66.4% |
| Internet-based local and international news sites | 63.0% |
| Printed local newspapers | 27.9% |
| Local radio | 23.8% |
| International television channels | 20.2% |
| Other | 2.7% |

| 2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=443) |
|---|--|
| World Bank Group's seminars/workshops/ conferences | 68.4% |
| e-Newsletters (via email) | 43.3% |
| World Bank Group's publications and other print materials | 41.8% |
| World Bank Group's social media (Facebook, Twitter) | 39.3% |
| Direct contact with World Bank Group (i.e., face to face meetings/discussions) | 34.5% |
| World Bank Group's website | 27.8% |
| Webinars or online events hosted by the World Bank Group | 23.5% |
| Other | 2.0% |

| 3. What do you use primarily when visiting a World Bank Group website? (Select only 1 response) | Percentage of Respondents (N=435) |
|--|--|
| Computer/laptop | 52.6% |
| Mobile | 36.1% |
| I never visit the WBG websites | 11.3% |

**H. Background Information**

| 1. Which of the following best describes your current affiliation? (Select only 1 response) | Percentage of Respondents (N=466) |
|--|--|
| PMU overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program | 15.2% |
| Local Government Office or Staff | 12.4% |
| Media | 9.9% |
| Local or international civil society organization | 9.7% |
| Employee of a Ministry, Ministerial Department or Implementation Agency | 8.2% |
| Academia/Research Institute/Think Tank | 8.2% |
| State-Owned Enterprise | 7.3% |
| Financial Sector/Private Bank | 6.4% |
| Private Sector Organization | 6.2% |
| Independent Government Institution | 5.8% |
| Other | 2.8% |
| Office of Minister | 2.6% |
| Office of the President, Prime Minister | 2.4% |
| Bilateral/Multilateral Agency | 2.1% |
| Office of Parliamentarian | 0.9% |

| 2. Please identify the primary specialization of your work. (Select only 1 response) | Percentage of Respondents (N=430) |
|---|--|
| Finance and markets | 12.6% |
| Education | 9.5% |
| Generalist (specialized in multiple sectors) | 8.8% |
| Other | 7.9% |
| Health, nutrition | 7.2% |
| Communications, public affairs | 7.2% |
| Social protection | 6.3% |
| Governance, anti-corruption | 4.9% |
| Macroeconomics, fiscal management | 4.2% |
| Digital development and technology (ICT) | 4.2% |
| Energy | 3.7% |
| Gender | 3.5% |
| Agriculture, rural development | 3.0% |
| Transport | 2.6% |
| Environment, natural resources | 2.3% |
| Water, sanitation | 2.1% |
| Urban development | 1.9% |
| Tourism | 1.9% |
| Climate change | 1.6% |
| Poverty | 1.4% |
| Fragility, conflict, violence, refugees | 1.4% |
| Trade and competitiveness | 0.9% |
| Jobs | 0.7% |
| Demographics, migration | 0.2% |

**H. Background Information (continued)**

| 3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA) in your country? | Percentage of Respondents (N=459) |
|---|--|
| Yes | 56.2% |
| No | 43.8% |

| 4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Tajikistan? (Select only 1 response) | Percentage of Respondents (N=248) |
|--|--|
| The World Bank (IDA) | 87.1% |
| The International Finance Corporation (IFC) | 11.7% |
| The Multilateral Investment Guarantee Agency (MIGA) | 1.2% |

| 5. What's your gender? | Percentage of Respondents (N=442) |
|-------------------------------|--|
| Female | 36.9% |
| Male | 63.1% |

| 6. Which best represents your geographic location? | Percentage of Respondents (N=441) |
|---|--|
| Dushanbe and Districts of Republican Subordination | 78.9% |
| Khatlon Region | 8.6% |
| Sughd Region | 6.6% |
| Gorno-Badakhshan Autonomous Region | 5.9% |



Appendix B: Responses to Selected Questions by Stakeholder Groups

- Office of the President/Prime Minister/Minister N=23 ● Employee of a Ministry N=38 ● PMU/Consultant on WBG Project N=71
- Local Government N=58 ● Independent Government Institution N=27 ● State-Owned Enterprise N=34 ● Bilateral or Multilateral Agency N=10
- Private Sector N=29 ● Financial Sector/Private Bank N=30 ● Local/International CSO N=45 ● Academia N=38 ● Media N=46

A. Overall Context

In general, would you say that Tajikistan is headed in ... ?*

| Percentage of Respondents | Office or President/PM/Minister | Employee of Ministry | PMU/Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/Multilateral Agency | Private Sector | Financial Sector/Bank | Civil Society | Academia | Media |
|---------------------------|---------------------------------|----------------------|----------------|------------------|------------------------------------|------------------------|-------------------------------|----------------|-----------------------|---------------|----------|-------|
| The right direction | 100.0% | 97.3% | 90.1% | 90.9% | 96.2% | 91.2% | 50.0% | 51.7% | 80.0% | 40.9% | 78.4% | 71.7% |
| The wrong direction | | | | 1.8% | 3.8% | | 20.0% | 3.4% | 3.3% | 13.6% | 8.1% | 4.3% |
| Not sure | | 2.7% | 9.9% | 7.3% | | 8.8% | 30.0% | 44.8% | 16.7% | 45.5% | 13.5% | 23.9% |

*Significantly different between stakeholder groups

Do you think that economic opportunity for citizens in Tajikistan is ... ?*

| Percentage of Respondents | Office or President/PM/Minister | Employee of Ministry | PMU/Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/Multilateral Agency | Private Sector | Financial Sector/Bank | Civil Society | Academia | Media |
|---------------------------|---------------------------------|----------------------|----------------|------------------|------------------------------------|------------------------|-------------------------------|----------------|-----------------------|---------------|----------|-------|
| Increasing | 95.7% | 75.7% | 78.9% | 87.5% | 88.5% | 84.8% | 30.0% | 40.7% | 70.0% | 40.0% | 73.0% | 63.0% |
| Decreasing | | 5.4% | 2.8% | 3.6% | 7.7% | 6.1% | 20.0% | 22.2% | 10.0% | 26.7% | 13.5% | 8.7% |
| Staying about the same | 4.3% | 18.9% | 18.3% | 8.9% | 3.8% | 9.1% | 50.0% | 37.0% | 20.0% | 33.3% | 13.5% | 28.3% |

*Significantly different between stakeholder groups

**A. Overall Context (continued)**

Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5)

| Percentage of Respondents | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|--|----------------------------------|----------------------|-----------------|------------------|------------------------------------|------------------------|--------------------------------|----------------|------------------------|---------------|----------|-------|
| ICT/Digital Development | 47.1% | 58.8% | 49.3% | 45.6% | 38.5% | 47.1% | 40.0% | 38.5% | 55.2% | 53.8% | 47.1% | 53.3% |
| Poverty reduction | 58.8% | 38.2% | 33.3% | 50.9% | 38.5% | 23.5% | 50.0% | 34.6% | 48.3% | 25.6% | 41.2% | 44.4% |
| Infrastructure development* | 29.4% | 35.3% | 39.1% | 36.8% | 15.4% | 26.5% | 10.0% | 7.7% | 20.7% | 5.1% | 17.6% | 28.9% |
| Social protection | 23.5% | 35.3% | 27.5% | 33.3% | 30.8% | 26.5% | 20.0% | 26.9% | 6.9% | 23.1% | 32.4% | 15.6% |
| Job creation/employment | 52.9% | 50.0% | 63.8% | 59.6% | 61.5% | 38.2% | 80.0% | 57.7% | 62.1% | 53.8% | 55.9% | 64.4% |
| Youth development policies & investments* | 17.6% | 17.6% | 7.2% | 26.3% | 3.8% | 32.4% | 0.0% | 15.4% | 20.7% | 15.4% | 11.8% | 11.1% |
| Global/regional integration | 5.9% | 8.8% | 2.9% | 7.0% | 7.7% | 8.8% | 0.0% | 0.0% | 10.3% | 7.7% | 5.9% | 6.7% |
| Agriculture, irrigation, & rural development | 17.6% | 14.7% | 23.2% | 21.1% | 30.8% | 14.7% | 20.0% | 34.6% | 10.3% | 25.6% | 38.2% | 17.8% |
| National debt restructuring | 0.0% | 0.0% | 2.9% | 5.3% | 0.0% | 8.8% | 0.0% | 0.0% | 10.3% | 0.0% | 5.9% | 2.2% |
| Effective response to COVID-19 pandemic* | 0.0% | 0.0% | 4.3% | 10.5% | 7.7% | 32.4% | 0.0% | 7.7% | 0.0% | 0.0% | 5.9% | 0.0% |
| Economic/social integration of Afghan refugees | 0.0% | 2.9% | 1.4% | 0.0% | 0.0% | 5.9% | 10.0% | 0.0% | 0.0% | 2.6% | 2.9% | 0.0% |
| Social inclusion and equality | 0.0% | 5.9% | 4.3% | 3.5% | 19.2% | 5.9% | 10.0% | 3.8% | 10.3% | 7.7% | 5.9% | 2.2% |
| Energy sector development and reforms | 17.6% | 17.6% | 7.2% | 10.5% | 26.9% | 17.6% | 30.0% | 19.2% | 6.9% | 2.6% | 5.9% | 15.6% |
| Tourism development | 11.8% | 20.6% | 20.3% | 31.6% | 23.1% | 26.5% | 10.0% | 42.3% | 31.0% | 12.8% | 26.5% | 26.7% |
| Early childhood development | 5.9% | 11.8% | 13.0% | 7.0% | 15.4% | 5.9% | 10.0% | 11.5% | 13.8% | 5.1% | 5.9% | 15.6% |
| Climate change* | 0.0% | 5.9% | 8.7% | 1.8% | 3.8% | 0.0% | 10.0% | 15.4% | 3.4% | 23.1% | 2.9% | 2.2% |
| Health sector investments and reforms* | 23.5% | 23.5% | 26.1% | 24.6% | 30.8% | 38.2% | 40.0% | 7.7% | 20.7% | 7.7% | 8.8% | 13.3% |
| Education sector investments and reforms | 35.3% | 44.1% | 36.2% | 24.6% | 30.8% | 20.6% | 10.0% | 30.8% | 17.2% | 43.6% | 26.5% | 31.1% |
| Nutrition and food security | 11.8% | 17.6% | 13.0% | 12.3% | 7.7% | 29.4% | 40.0% | 19.2% | 24.1% | 7.7% | 11.8% | 13.3% |
| Public sector governance/reform* | 5.9% | 26.5% | 8.7% | 8.8% | 3.8% | 11.8% | 40.0% | 23.1% | 13.8% | 33.3% | 17.6% | 6.7% |
| Financial sector development* | 17.6% | 11.8% | 4.3% | 1.8% | 11.5% | 2.9% | 10.0% | 3.8% | 34.5% | 2.6% | 8.8% | 15.6% |
| Disaster risk management* | 0.0% | 5.9% | 13.0% | 0.0% | 0.0% | 0.0% | 0.0% | 3.8% | 3.4% | 2.6% | 5.9% | 0.0% |
| Anti-corruption | 23.5% | 35.3% | 37.7% | 28.1% | 26.9% | 38.2% | 30.0% | 38.5% | 31.0% | 59.0% | 29.4% | 44.4% |
| Gender equity* | 11.8% | 0.0% | 5.8% | 1.8% | 23.1% | 5.9% | 0.0% | 0.0% | 6.9% | 23.1% | 2.9% | 6.7% |
| Private sector development | 17.6% | 8.8% | 23.2% | 19.3% | 11.5% | 11.8% | 20.0% | 34.6% | 27.6% | 20.5% | 38.2% | 26.7% |
| Drinking water and sanitation* | 5.9% | 2.9% | 15.9% | 14.0% | 30.8% | 5.9% | 0.0% | 3.8% | 6.9% | 10.3% | 8.8% | 11.1% |

*Significantly different between stakeholder groups



A. Overall Context (continued)

When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to?
(Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State- Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|---|--|-------------------------|--------------------|---------------------|--|-------------------------------|--------------------------------------|-------------------|------------------------------|------------------|----------|-------|
| Absence of proper financing/limited financing* | 69.6% | 69.4% | 53.5% | 45.6% | 57.7% | 48.5% | 22.2% | 42.3% | 48.3% | 24.4% | 44.1% | 27.3% |
| Inadequate government accountability* | 0.0% | 13.9% | 19.7% | 10.5% | 3.8% | 15.2% | 11.1% | 15.4% | 24.1% | 24.4% | 17.6% | 38.6% |
| Reforms are not well thought out in light of country challenges | 17.4% | 25.0% | 14.1% | 21.1% | 30.8% | 15.2% | 11.1% | 7.7% | 6.9% | 7.3% | 11.8% | 11.4% |
| Inadequate capacity in the government | 13.0% | 27.8% | 18.3% | 12.3% | 7.7% | 24.2% | 33.3% | 11.5% | 10.3% | 24.4% | 20.6% | 20.5% |
| Inadequate citizen/civil society participation* | 13.0% | 2.8% | 31.0% | 17.5% | 3.8% | 9.1% | 22.2% | 23.1% | 20.7% | 29.3% | 5.9% | 11.4% |
| Political pressures and obstacles* | 4.3% | 8.3% | 7.0% | 7.0% | 3.8% | 9.1% | 44.4% | 23.1% | 10.3% | 17.1% | 14.7% | 13.6% |
| Inadequate private sector participation* | 4.3% | 19.4% | 7.0% | 29.8% | 3.8% | 18.2% | 11.1% | 23.1% | 13.8% | 2.4% | 23.5% | 20.5% |
| Inadequate donor coordination | 30.4% | 11.1% | 12.7% | 5.3% | 11.5% | 9.1% | 0.0% | 11.5% | 13.8% | 7.3% | 17.6% | 2.3% |
| Corruption* | 21.7% | 16.7% | 23.9% | 33.3% | 57.7% | 33.3% | 44.4% | 30.8% | 24.1% | 43.9% | 35.3% | 36.4% |
| Other | 0.0% | 0.0% | 5.6% | 12.3% | 0.0% | 6.1% | 0.0% | 7.7% | 13.8% | 9.8% | 0.0% | 2.3% |

*Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--|------|-------------------------|------|--------------------|------|---------------------|------|--|------|---------------------------|------|--------------------------------------|------|----------------|------|--------------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent do you trust the World Bank Group to do what is right?* | 18 | 8.28 | 36 | 7.50 | 65 | 8.22 | 51 | 7.29 | 24 | 8.42 | 29 | 7.69 | 9 | 8.11 | 23 | 7.17 | 24 | 7.79 | 35 | 6.66 | 26 | 7.73 | 33 | 6.58 |

(1-To no degree at all, 10-To a very significant degree)



B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Tajikistan?

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank (IDA)* | 22 | 7.36 | 36 | 7.42 | 70 | 8.74 | 57 | 6.26 | 27 | 8.22 | 34 | 7.29 | 10 | 7.30 | 28 | 5.50 | 30 | 6.93 | 44 | 5.75 | 35 | 7.29 | 43 | 6.86 |
| The International Finance Corporation (IFC), the WBG's private sector arm* | 23 | 6.57 | 35 | 5.17 | 61 | 5.20 | 57 | 5.51 | 27 | 7.04 | 34 | 5.82 | 10 | 4.90 | 28 | 5.79 | 30 | 6.50 | 44 | 4.02 | 32 | 5.63 | 39 | 5.23 |
| The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group* | 22 | 5.73 | 34 | 3.79 | 60 | 4.03 | 55 | 5.22 | 25 | 5.72 | 34 | 5.15 | 10 | 3.80 | 27 | 4.44 | 30 | 4.50 | 44 | 3.41 | 30 | 4.47 | 38 | 4.00 |

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan? (1-Strongly disagree, 10-Strongly agree)

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, the WBG currently plays a relevant role in development in Tajikistan* | 22 | 8.23 | 36 | 7.58 | 65 | 8.75 | 47 | 7.66 | 25 | 8.08 | 28 | 7.50 | 10 | 8.20 | 25 | 7.76 | 27 | 7.93 | 40 | 6.50 | 32 | 7.47 | 36 | 7.97 |
| The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan* | 22 | 7.86 | 33 | 7.52 | 65 | 8.55 | 49 | 7.47 | 25 | 8.44 | 28 | 7.54 | 10 | 7.70 | 21 | 6.90 | 25 | 7.60 | 40 | 6.72 | 31 | 7.29 | 33 | 7.88 |

*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

Overall, please rate your impression of the effectiveness of these organizations in Tajikistan. (1-Not effective at all, 10-Very effective)

| | Office of the President/PM/Minister | | Employee of Ministry | | PMU/Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/Multilateral Agency | | Private Sector | | Financial Sector/Private Bank | | Civil Society | | Academia | | Media | |
|---|-------------------------------------|------|----------------------|------|----------------|------|------------------|------|------------------------------------|------|------------------------|------|-------------------------------|------|----------------|------|-------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank (IDA)* | 23 | 8.17 | 35 | 7.77 | 69 | 8.84 | 53 | 7.40 | 27 | 8.15 | 30 | 7.60 | 9 | 7.11 | 25 | 7.48 | 25 | 7.92 | 38 | 6.55 | 32 | 8.00 | 38 | 7.95 |
| The International Finance Corporation (IFC), the WBG's private sector arm* | 19 | 6.58 | 27 | 6.22 | 42 | 6.90 | 49 | 7.20 | 26 | 7.31 | 26 | 7.04 | 8 | 5.63 | 21 | 6.90 | 24 | 7.71 | 35 | 5.40 | 28 | 7.11 | 30 | 7.03 |
| The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group | 15 | 6.53 | 24 | 5.33 | 39 | 6.44 | 48 | 6.96 | 22 | 6.86 | 27 | 5.93 | 7 | 5.57 | 18 | 5.50 | 16 | 6.69 | 31 | 4.77 | 25 | 6.48 | 27 | 6.26 |

*Significantly different between stakeholder groups

| | Office of the President/PM/Minister | | Employee of Ministry | | PMU/Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/Multilateral Agency | | Private Sector | | Financial Sector/Private Bank | | Civil Society | | Academia | | Media | |
|---|-------------------------------------|------|----------------------|------|----------------|------|------------------|------|------------------------------------|------|------------------------|------|-------------------------------|------|----------------|------|-------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent does the World Bank Group's work help to achieve development results in Tajikistan?* | 22 | 8.77 | 35 | 7.86 | 66 | 8.76 | 48 | 7.65 | 27 | 8.59 | 29 | 7.86 | 9 | 7.33 | 26 | 7.46 | 24 | 8.00 | 36 | 6.94 | 32 | 8.06 | 40 | 8.80 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

| | Office of the President/PM/Minister | | Employee of Ministry | | PMU/Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/Multilateral Agency | | Private Sector | | Financial Sector/Private Bank | | Civil Society | | Academia | | Media | |
|---|-------------------------------------|------|----------------------|------|----------------|------|------------------|------|------------------------------------|------|------------------------|------|-------------------------------|------|----------------|------|-------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent does the World Bank Group influence the development agenda in Tajikistan?* | 22 | 8.05 | 34 | 7.59 | 62 | 8.50 | 47 | 8.00 | 26 | 8.23 | 27 | 8.00 | 9 | 6.89 | 24 | 7.58 | 25 | 7.92 | 35 | 6.80 | 32 | 7.97 | 40 | 8.65 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than 5) **Significantly different between stakeholder groups*

| Percentage of Respondents (Responses combined) | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|--|----------------------------------|----------------------|-----------------|------------------|------------------------------------|------------------------|--------------------------------|----------------|------------------------|---------------|----------|-------|
| Gender equity* | 20.0% | 3.0% | 17.6% | 32.8% | 29.6% | 18.2% | 0.0% | 6.9% | 34.5% | 30.0% | 18.8% | 7.1% |
| Financial sector development | 20.0% | 27.3% | 25.0% | 25.9% | 37.0% | 33.3% | 33.3% | 37.9% | 34.5% | 10.0% | 21.9% | 14.3% |
| Social protection* | 25.0% | 30.3% | 25.0% | 50.0% | 51.9% | 27.3% | 33.3% | 17.2% | 31.0% | 30.0% | 15.6% | 21.4% |
| Energy sector development and reforms* | 25.0% | 21.2% | 19.1% | 19.0% | 3.7% | 27.3% | 33.3% | 31.0% | 0.0% | 2.5% | 12.5% | 23.8% |
| Nutrition and food security | 25.0% | 27.3% | 26.5% | 34.5% | 40.7% | 27.3% | 44.4% | 37.9% | 24.1% | 17.5% | 31.2% | 26.2% |
| Tourism development* | 30.0% | 21.2% | 19.1% | 39.7% | 33.3% | 33.3% | 22.2% | 41.4% | 37.9% | 10.0% | 40.6% | 9.5% |
| Public sector governance/reform* | 0.0% | 18.2% | 5.9% | 24.1% | 11.1% | 27.3% | 44.4% | 17.2% | 24.1% | 37.5% | 18.8% | 21.4% |
| Global/regional integration | 0.0% | 6.1% | 2.9% | 8.6% | 0.0% | 9.1% | 0.0% | 0.0% | 3.4% | 2.5% | 3.1% | 4.8% |
| Poverty reduction | 35.0% | 36.4% | 38.2% | 44.8% | 48.1% | 30.3% | 44.4% | 51.7% | 48.3% | 40.0% | 46.9% | 45.2% |
| National debt restructuring* | 25.0% | 3.0% | 2.9% | 6.9% | 11.1% | 15.2% | 11.1% | 0.0% | 3.4% | 2.5% | 12.5% | 11.9% |
| Infrastructure development | 15.0% | 30.3% | 39.7% | 20.7% | 14.8% | 15.2% | 11.1% | 17.2% | 20.7% | 20.0% | 12.5% | 31.0% |
| Effective response to COVID-19 pandemic* | 10.0% | 6.1% | 4.4% | 12.1% | 3.7% | 30.3% | 0.0% | 0.0% | 6.9% | 0.0% | 9.4% | 2.4% |
| Agriculture, irrigation, & rural development* | 40.0% | 36.4% | 32.4% | 6.9% | 29.6% | 18.2% | 11.1% | 13.8% | 17.2% | 12.5% | 31.3% | 28.6% |
| Disaster risk management | 10.0% | 15.2% | 8.8% | 0.0% | 7.4% | 0.0% | 0.0% | 6.9% | 6.9% | 5.0% | 9.4% | 4.8% |
| Anti-corruption* | 20.0% | 21.2% | 26.5% | 25.9% | 18.5% | 30.3% | 22.2% | 24.1% | 31.0% | 55.0% | 21.9% | 42.9% |
| Economic/social integration of Afghan refugees | 0.0% | 3.0% | 1.5% | 1.7% | 0.0% | 0.0% | 11.1% | 0.0% | 0.0% | 5.0% | 3.1% | 2.4% |
| Drinking water and sanitation* | 30.0% | 15.2% | 14.7% | 5.2% | 3.7% | 9.1% | 0.0% | 3.4% | 3.4% | 12.5% | 15.6% | 23.8% |
| Education sector investments and reforms* | 30.0% | 42.4% | 38.2% | 24.1% | 48.1% | 24.2% | 0.0% | 27.6% | 24.1% | 47.5% | 31.3% | 21.4% |
| Social inclusion and equality | 0.0% | 9.1% | 4.4% | 5.2% | 11.1% | 12.1% | 22.2% | 0.0% | 10.3% | 5.0% | 9.4% | 9.5% |
| ICT/Digital Development | 10.0% | 33.3% | 25.0% | 17.2% | 7.4% | 24.2% | 33.3% | 20.7% | 20.7% | 27.5% | 15.6% | 23.8% |
| Job creation/employment | 40.0% | 48.5% | 41.2% | 31.0% | 29.6% | 18.2% | 44.4% | 48.3% | 41.4% | 45.0% | 18.8% | 38.1% |
| Early childhood development | 5.0% | 9.1% | 10.3% | 8.6% | 7.4% | 6.1% | 11.1% | 17.2% | 3.4% | 2.5% | 9.4% | 14.3% |
| Youth development policies and investments | 5.0% | 9.1% | 8.8% | 10.3% | 7.4% | 15.2% | 11.1% | 17.2% | 10.3% | 7.5% | 9.4% | 4.8% |
| Private sector development | 20.0% | 6.1% | 20.6% | 19.0% | 7.4% | 18.2% | 11.1% | 17.2% | 27.6% | 30.0% | 21.9% | 23.8% |
| Climate change* | 0.0% | 6.1% | 14.7% | 1.7% | 3.7% | 6.1% | 0.0% | 6.9% | 3.4% | 15.0% | 21.9% | 9.5% |
| Health sector investments and reforms | 10.0% | 12.1% | 20.6% | 15.5% | 25.9% | 18.2% | 11.1% | 13.8% | 24.1% | 10.0% | 3.1% | 4.8% |

**C. World Bank Group's Work and Engagement on the Ground**

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent do you believe the World Bank Group's staff is well prepared to help Tajikistan solve its most complicated development challenges?* | 17 | 8.65 | 34 | 7.59 | 64 | 8.50 | 44 | 8.23 | 22 | 9.05 | 27 | 8.07 | 7 | 7.00 | 19 | 7.32 | 22 | 8.23 | 24 | 7.29 | 24 | 7.29 | 27 | 8.07 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

To what extent is the World Bank Group an effective development partner in Tajikistan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Collaboration with the private sector* | 17 | 7.29 | 31 | 6.03 | 47 | 7.36 | 46 | 7.24 | 22 | 8.18 | 24 | 7.33 | 7 | 6.14 | 18 | 7.33 | 24 | 7.58 | 29 | 5.93 | 27 | 6.96 | 32 | 7.25 |
| Being inclusive* | 17 | 7.53 | 29 | 6.17 | 46 | 7.43 | 46 | 7.13 | 19 | 7.11 | 22 | 6.64 | 6 | 6.83 | 13 | 6.23 | 20 | 7.65 | 28 | 6.18 | 19 | 6.11 | 25 | 7.00 |
| Straightforwardness and honesty* | 18 | 7.94 | 30 | 7.33 | 53 | 8.17 | 47 | 7.79 | 24 | 7.83 | 24 | 7.12 | 7 | 7.29 | 17 | 7.29 | 24 | 7.88 | 29 | 6.34 | 25 | 6.96 | 31 | 6.90 |
| Access to WBG staff and experts* | 18 | 7.89 | 29 | 7.07 | 58 | 8.62 | 47 | 7.66 | 24 | 8.21 | 25 | 7.84 | 7 | 7.86 | 19 | 7.00 | 25 | 8.16 | 27 | 6.07 | 25 | 6.52 | 32 | 6.94 |
| Being a long-term partner | 17 | 8.24 | 31 | 7.77 | 59 | 8.66 | 44 | 7.64 | 24 | 8.08 | 27 | 7.48 | 6 | 7.50 | 20 | 7.90 | 23 | 8.00 | 30 | 7.30 | 26 | 7.46 | 33 | 7.85 |
| Responsiveness to needs* | 17 | 8.00 | 29 | 6.55 | 56 | 8.14 | 41 | 7.39 | 21 | 7.62 | 27 | 7.19 | 8 | 7.25 | 18 | 7.22 | 23 | 7.39 | 26 | 6.42 | 25 | 7.12 | 27 | 7.41 |
| Collaboration with the Government* | 18 | 8.33 | 29 | 8.17 | 62 | 8.94 | 44 | 7.89 | 24 | 8.79 | 26 | 8.27 | 9 | 7.78 | 20 | 7.35 | 22 | 8.27 | 29 | 7.86 | 27 | 7.85 | 29 | 8.24 |
| Flexibility when circumstances change* | 17 | 7.35 | 26 | 6.54 | 53 | 8.15 | 43 | 7.51 | 23 | 7.26 | 22 | 7.86 | 6 | 6.50 | 14 | 7.14 | 18 | 7.83 | 22 | 6.14 | 22 | 6.91 | 25 | 6.68 |
| Collaboration with civil society* | 18 | 7.28 | 27 | 6.37 | 55 | 8.11 | 45 | 7.76 | 23 | 7.52 | 21 | 7.86 | 4 | 6.25 | 18 | 6.61 | 25 | 7.28 | 31 | 5.16 | 26 | 7.23 | 33 | 7.21 |
| Treating clients and stakeholders in Tajikistan with respect | 18 | 8.22 | 29 | 7.76 | 54 | 8.81 | 45 | 7.69 | 24 | 8.13 | 25 | 8.28 | 9 | 7.89 | 19 | 8.00 | 25 | 8.16 | 29 | 7.17 | 26 | 7.73 | 28 | 7.93 |
| Openness (sharing data and other information) | 18 | 7.39 | 27 | 7.74 | 55 | 8.07 | 45 | 7.44 | 23 | 7.83 | 23 | 7.78 | 7 | 7.14 | 19 | 7.79 | 23 | 8.22 | 30 | 6.57 | 23 | 7.13 | 26 | 7.23 |
| Collaboration with other donors and development partners* | 17 | 8.35 | 27 | 7.85 | 54 | 8.69 | 44 | 8.05 | 24 | 7.54 | 26 | 7.58 | 8 | 7.50 | 17 | 8.06 | 20 | 8.15 | 30 | 6.50 | 24 | 7.13 | 25 | 8.36 |

*Significantly different between stakeholder groups



C. World Bank Group's Work and Engagement on the Ground (continued)

To what extent do you agree/disagree with the following statements? (1- Strongly disagree, 10- Strongly agree) *Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The WBG takes decisions quickly in Tajikistan* | 19 | 7.32 | 32 | 6.84 | 53 | 7.94 | 45 | 7.20 | 22 | 7.95 | 26 | 7.12 | 8 | 6.88 | 15 | 7.20 | 20 | 7.05 | 22 | 5.64 | 27 | 6.89 | 25 | 6.60 |

To what extent do you agree/disagree with the following statements about the World Bank Group in Tajikistan? (1- Strongly disagree, 10- Strongly agree)

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank Group's financial instruments meet the needs of Tajikistan* | 19 | 8.58 | 33 | 7.27 | 59 | 8.39 | 45 | 7.64 | 24 | 8.83 | 26 | 8.12 | 8 | 7.75 | 17 | 7.41 | 22 | 7.91 | 30 | 6.97 | 25 | 7.80 | 31 | 6.65 |
| The World Bank Group meets Tajikistan's needs for knowledge services | 18 | 8.22 | 30 | 7.03 | 53 | 8.02 | 44 | 7.32 | 24 | 8.00 | 26 | 7.65 | 7 | 6.71 | 19 | 7.00 | 23 | 7.78 | 30 | 6.83 | 26 | 7.27 | 32 | 6.59 |

*Significantly different between stakeholder groups

Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2) *Significantly different between stakeholder groups

| Percentage of Respondents (Responses combined) | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|--|----------------------------------|----------------------|-----------------|------------------|------------------------------------|------------------------|--------------------------------|----------------|------------------------|---------------|----------|-------|
| Access to financial services | 30.0% | 20.6% | 13.6% | 17.6% | 19.2% | 13.3% | 12.5% | 16.0% | 23.1% | 17.6% | 12.1% | 22.5% |
| Health services | 50.0% | 41.2% | 47.0% | 39.2% | 34.6% | 26.7% | 25.0% | 52.0% | 42.3% | 20.6% | 24.2% | 40.0% |
| Social protection | 25.0% | 38.2% | 18.2% | 27.5% | 23.1% | 43.3% | 12.5% | 28.0% | 26.9% | 35.3% | 42.4% | 37.5% |
| Education services / vocational training* | 20.0% | 17.6% | 15.2% | 33.3% | 65.4% | 23.3% | 12.5% | 32.0% | 34.6% | 17.6% | 39.4% | 20.0% |
| Supporting local hosting communities* | 20.0% | 29.4% | 50.0% | 15.7% | 26.9% | 30.0% | 0.0% | 20.0% | 30.8% | 47.1% | 30.3% | 37.5% |
| Public services* | 15.0% | 14.7% | 1.5% | 13.7% | 0.0% | 13.3% | 25.0% | 4.0% | 3.8% | 11.8% | 0.0% | 10.0% |
| Support for entrepreneurship / job creation | 30.0% | 11.8% | 24.2% | 23.5% | 19.2% | 16.7% | 37.5% | 16.0% | 34.6% | 32.4% | 30.3% | 15.0% |
| Infrastructure* | 0.0% | 11.8% | 13.6% | 11.8% | 3.8% | 16.7% | 50.0% | 4.0% | 0.0% | 2.9% | 9.1% | 12.5% |
| Social cohesion/cultural awareness raising | 0.0% | 5.9% | 7.6% | 5.9% | 0.0% | 3.3% | 12.5% | 8.0% | 3.8% | 17.6% | 12.1% | 10.0% |
| Other | 0.0% | 2.9% | 0.0% | 0.0% | 0.0% | 3.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Don't know | 0.0% | 2.9% | 4.5% | 2.0% | 3.8% | 0.0% | 0.0% | 8.0% | 0.0% | 0.0% | 0.0% | 0.0% |



E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

| Percentage of Respondents | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|---------------------------|----------------------------------|----------------------|-----------------|------------------|------------------------------------|------------------------|--------------------------------|----------------|------------------------|---------------|----------|-------|
| Weekly | 14.3% | 8.3% | 19.7% | 5.2% | 14.8% | 3.0% | 20.0% | 0.0% | 10.0% | 2.4% | 5.3% | 6.8% |
| Monthly | 9.5% | 16.7% | 18.2% | 10.3% | 7.4% | 3.0% | 40.0% | 17.9% | 3.3% | 0.0% | 5.3% | 4.5% |
| A few times a year | 47.6% | 41.7% | 28.8% | 27.6% | 40.7% | 18.2% | 20.0% | 32.1% | 30.0% | 23.8% | 34.2% | 22.7% |
| Rarely | 19.0% | 25.0% | 24.2% | 36.2% | 29.6% | 51.5% | 10.0% | 21.4% | 36.7% | 45.2% | 36.8% | 40.9% |
| Never | 9.5% | 8.3% | 9.1% | 20.7% | 7.4% | 24.2% | 10.0% | 28.6% | 20.0% | 28.6% | 18.4% | 25.0% |

*Significantly different between stakeholder groups

In Tajikistan, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Are adaptable to Tajikistan's specific development challenges and country circumstances* | 20 | 7.30 | 28 | 6.89 | 51 | 7.82 | 42 | 7.57 | 22 | 8.41 | 18 | 8.50 | 8 | 7.75 | 15 | 7.13 | 19 | 7.95 | 25 | 6.28 | 24 | 7.13 | 24 | 6.88 |

*Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of Ministry | | PMU/ Consultant | | Local Government | | Independent Government Institution | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | Financial Sector/ Private Bank | | Civil Society | | Academia | | Media | |
|--|--------------------------------------|------|----------------------|------|-----------------|------|------------------|------|------------------------------------|------|------------------------|------|--------------------------------|------|----------------|------|--------------------------------|------|---------------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country?* | 21 | 7.52 | 29 | 7.31 | 53 | 8.51 | 40 | 7.73 | 22 | 8.59 | 21 | 8.00 | 8 | 6.50 | 18 | 8.06 | 21 | 7.95 | 28 | 6.89 | 26 | 7.81 | 32 | 7.63 |
| Overall, how would you rate the technical quality of the WBG's knowledge work and activities?* | 21 | 7.33 | 29 | 7.10 | 53 | 8.30 | 40 | 6.93 | 24 | 7.04 | 21 | 8.43 | 8 | 6.38 | 17 | 7.71 | 18 | 8.28 | 25 | 6.60 | 26 | 7.77 | 27 | 7.63 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Tajikistan**

Which of the following SHOULD the WBG do to improve its advice and guidance in Tajikistan? (Choose no more than 3)

| Percentage of Respondents (Responses combined) | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State- Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|--|--|-------------------------|--------------------|---------------------|--|-------------------------------|--------------------------------------|-------------------|------------------------------|------------------|----------|-------|
| Be less influenced by developed countries and their priorities | 13.0% | 27.8% | 15.4% | 26.3% | 14.8% | 21.9% | 20.0% | 19.2% | 26.7% | 21.4% | 17.1% | 26.2% |
| Provide more real-time advice and guidance | 39.1% | 30.6% | 32.3% | 22.8% | 11.1% | 25.0% | 20.0% | 15.4% | 20.0% | 14.3% | 20.0% | 23.8% |
| Be more sensitive toward political and social realities | 21.7% | 33.3% | 35.4% | 33.3% | 25.9% | 40.6% | 20.0% | 50.0% | 30.0% | 40.5% | 17.1% | 35.7% |
| Increase the level of country specific expertise* | 13.0% | 19.4% | 16.9% | 36.8% | 40.7% | 31.3% | 20.0% | 15.4% | 40.0% | 21.4% | 25.7% | 11.9% |
| More public disclosure of its work | 34.8% | 33.3% | 29.2% | 35.1% | 37.0% | 21.9% | 10.0% | 53.8% | 40.0% | 52.4% | 40.0% | 45.2% |
| Be more willing to criticize government policies and reform efforts* | 13.0% | 16.7% | 24.6% | 14.0% | 14.8% | 15.6% | 60.0% | 38.5% | 16.7% | 45.2% | 34.3% | 23.8% |
| Provide more adequate data/knowledge/statistics on your country's economy* | 8.7% | 41.7% | 29.2% | 17.5% | 7.4% | 37.5% | 40.0% | 11.5% | 6.7% | 19.0% | 28.6% | 28.6% |
| Increase emphasis on capacity development* | 43.5% | 33.3% | 61.5% | 54.4% | 74.1% | 56.3% | 30.0% | 42.3% | 60.0% | 35.7% | 31.4% | 35.7% |
| Incorporate more innovative technologies into its work and support* | 52.2% | 52.8% | 33.8% | 43.9% | 51.9% | 28.1% | 40.0% | 15.4% | 50.0% | 26.2% | 51.4% | 35.7% |
| Other | 4.3% | 0.0% | 1.5% | 3.5% | 0.0% | 0.0% | 0.0% | 7.7% | 0.0% | 7.1% | 5.7% | 2.4% |

*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Tajikistan (continued)**

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more Tajikistan? (Choose no more than 3)

| Percentage of Respondents (Responses combined) | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State- Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|---|--|-------------------------|--------------------|---------------------|--|-------------------------------|--------------------------------------|-------------------|------------------------------|------------------|----------|-------|
| Media* | 38.1% | 36.1% | 34.4% | 48.3% | 42.3% | 45.5% | 10.0% | 25.0% | 46.7% | 34.1% | 34.2% | 86.0% |
| NGOs/Community-Based Organizations* | 4.8% | 33.3% | 31.3% | 43.1% | 19.2% | 15.2% | 40.0% | 35.7% | 23.3% | 87.8% | 47.4% | 23.3% |
| Private sector firms and companies | 23.8% | 36.1% | 34.4% | 36.2% | 34.6% | 60.6% | 70.0% | 46.4% | 46.7% | 36.6% | 28.9% | 44.2% |
| Local government* | 76.2% | 63.9% | 53.1% | 75.9% | 76.9% | 57.6% | 40.0% | 35.7% | 43.3% | 41.5% | 31.6% | 30.2% |
| Parliament* | 9.5% | 11.1% | 18.8% | 20.7% | 3.8% | 27.3% | 20.0% | 0.0% | 3.3% | 7.3% | 10.5% | 2.3% |
| Academia/think tanks/research institutes* | 47.6% | 44.4% | 46.9% | 24.1% | 53.8% | 39.4% | 30.0% | 32.1% | 36.7% | 22.0% | 52.6% | 46.5% |
| Youth/university groups | 33.3% | 36.1% | 31.3% | 20.7% | 26.9% | 42.4% | 0.0% | 39.3% | 20.0% | 26.8% | 28.9% | 30.2% |
| Development partners* | 23.8% | 25.0% | 34.4% | 22.4% | 19.2% | 9.1% | 80.0% | 35.7% | 53.3% | 36.6% | 44.7% | 18.6% |
| Other* | 0.0% | 0.0% | 0.0% | 0.0% | 3.8% | 0.0% | 0.0% | 7.1% | 0.0% | 0.0% | 0.0% | 0.0% |
| Don't know* | 19.0% | 0.0% | 3.1% | 1.7% | 3.8% | 0.0% | 0.0% | 7.1% | 3.3% | 0.0% | 7.9% | 0.0% |

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How would you prefer to receive information from the World Bank Group? (Choose no more than 3) *Significantly different between stakeholder groups

| Percentage of Respondents (Responses combined) | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State- Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|--|--|-------------------------|--------------------|---------------------|--|-------------------------------|--------------------------------------|-------------------|------------------------------|------------------|----------|-------|
| Local television channels* | 90.5% | 72.2% | 78.5% | 80.7% | 74.1% | 93.9% | 50.0% | 63.0% | 56.7% | 42.9% | 69.4% | 57.1% |
| International television channels | 9.5% | 30.6% | 15.4% | 22.8% | 18.5% | 24.2% | 10.0% | 18.5% | 23.3% | 16.7% | 22.2% | 21.4% |
| Local radio* | 28.6% | 27.8% | 23.1% | 40.4% | 11.1% | 36.4% | 10.0% | 25.9% | 16.7% | 7.1% | 27.8% | 14.3% |
| Internet-based local and international news sites* | 47.6% | 58.3% | 69.2% | 45.6% | 77.8% | 45.5% | 70.0% | 59.3% | 66.7% | 83.3% | 58.3% | 73.8% |
| Printed local newspapers | 38.1% | 33.3% | 23.1% | 38.6% | 25.9% | 36.4% | 30.0% | 18.5% | 30.0% | 11.9% | 25.0% | 23.8% |
| Social media | 66.7% | 58.3% | 66.2% | 57.9% | 88.9% | 54.5% | 90.0% | 63.0% | 60.0% | 81.0% | 61.1% | 71.4% |
| Other | 0.0% | 2.8% | 1.5% | 5.3% | 0.0% | 0.0% | 0.0% | 7.4% | 6.7% | 4.8% | 0.0% | 2.4% |

**G. Communication and Information Sharing (continued)**

How would you prefer to receive information from the World Bank Group? (Choose no more than 3) *Significantly different between stakeholder groups

| Percentage of Respondents (Responses combined) | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|---|----------------------------------|----------------------|-----------------|------------------|------------------------------------|------------------------|--------------------------------|----------------|------------------------|---------------|----------|-------|
| World Bank Group's publications and other print materials | 59.1% | 36.1% | 36.9% | 50.0% | 22.2% | 42.4% | 40.0% | 50.0% | 40.0% | 29.3% | 45.9% | 46.5% |
| e-Newsletters (via email) | 50.0% | 38.9% | 38.5% | 37.9% | 44.4% | 36.4% | 60.0% | 38.5% | 36.7% | 68.3% | 45.9% | 37.2% |
| WBG's seminars/workshops/ conferences | 68.2% | 83.3% | 70.8% | 75.9% | 66.7% | 72.7% | 40.0% | 50.0% | 60.0% | 63.4% | 70.3% | 65.1% |
| World Bank Group's social media* | 22.7% | 22.2% | 36.9% | 48.3% | 66.7% | 36.4% | 30.0% | 42.3% | 33.3% | 36.6% | 35.1% | 51.2% |
| Direct contact with World Bank Group | 50.0% | 30.6% | 33.8% | 32.8% | 25.9% | 42.4% | 40.0% | 42.3% | 30.0% | 41.5% | 40.5% | 18.6% |
| World Bank Group's website | 13.6% | 33.3% | 36.9% | 22.4% | 33.3% | 27.3% | 50.0% | 15.4% | 30.0% | 14.6% | 24.3% | 37.2% |
| Webinars or online events hosted by the World Bank Group | 9.1% | 38.9% | 27.7% | 15.5% | 25.9% | 27.3% | 40.0% | 11.5% | 33.3% | 22.0% | 27.0% | 18.6% |
| Other | 0.0% | 2.8% | 1.5% | 5.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 4.9% | 2.7% | 0.0% |

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA) in your country?*

| Percentage of Respondents | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|---------------------------|----------------------------------|----------------------|-----------------|------------------|------------------------------------|------------------------|--------------------------------|----------------|------------------------|---------------|----------|-------|
| Yes | 100.0% | 65.8% | 93.0% | 28.1% | 73.1% | 38.2% | 80.0% | 55.2% | 46.7% | 35.6% | 50.0% | 34.1% |
| No | | 34.2% | 7.0% | 71.9% | 26.9% | 61.8% | 20.0% | 44.8% | 53.3% | 64.4% | 50.0% | 65.9% |

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Tajikistan?* (Select only 1 response)

| Percentage of Respondents | Office or President/ PM/Minister | Employee of Ministry | PMU/ Consultant | Local Government | Independent Government Institution | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | Financial Sector/ Bank | Civil Society | Academia | Media |
|---------------------------|----------------------------------|----------------------|-----------------|------------------|------------------------------------|------------------------|--------------------------------|----------------|------------------------|---------------|----------|-------|
| The World Bank (IDA) | 89.5% | 92.3% | 93.9% | 75.0% | 60.0% | 92.9% | 100.0% | 62.5% | 76.9% | 93.8% | 100.0% | 92.9% |
| IFC | 10.5% | 7.7% | 4.5% | 18.8% | 40.0% | 7.1% | | 31.3% | 23.1% | 6.3% | | 7.1% |
| MIGA | | | 1.5% | 6.3% | | | | 6.3% | | | | |

*Significantly different between stakeholder groups



Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

| Indicator Question | Currently, do you professionally collaborate/ work with the WBG in your country? | |
|---|---|---|
| | Not Collaborating with the WBG | Currently Collaborating with the WBG |
| To what extent do you trust the World Bank Group to do what is right? | 7.07 | 7.90 |
| Overall the WBG currently plays a relevant role in development in Tajikistan | 7.34 | 8.12 |
| The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan | 7.30 | 7.89 |
| Overall, please rate your impression of the WB's effectiveness in Tajikistan. | 7.35 | 8.20 |
| To what extent does the World Bank Group's work help to achieve development results in Tajikistan? | 7.68 | 8.26 |
| To what extent does the WBG influence the development agenda in Tajikistan? | 7.82 | 8.06 |
| Collaboration with the private sector | 6.62 | 7.39 |
| Being inclusive | 6.38 | 7.23 |
| Straightforwardness and honesty | 6.90 | 7.82 |
| Access to WBG staff and experts | 6.94 | 7.95 |
| Being a long-term partner | 7.55 | 8.07 |
| Responsiveness to needs | 6.85 | 7.65 |
| Collaboration with the Government | 7.94 | 8.39 |
| Flexibility when circumstances change | 6.95 | 7.49 |
| Collaboration with civil society | 6.74 | 7.48 |
| Treating clients and stakeholders in Tajikistan with respect | 7.54 | 8.35 |
| Openness (sharing data and other information) | 6.98 | 7.92 |
| Collaboration with other donors and development partners | 7.43 | 8.16 |
| The World Bank Group takes decisions quickly | 6.68 | 7.40 |
| The World Bank Group's financial instruments meet the needs of Tajikistan | 7.52 | 7.92 |
| The World Bank Group meets Tajikistan's needs for knowledge services | 7.13 | 7.60 |
| Are adaptable to Tajikistan's specific development challenges and country circumstances | 7.31 | 7.55 |
| Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country? | 7.63 | 7.90 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 7.21 | 7.66 |

Yellow highlight indicates significant difference between Yes and No means.



Appendix D: Tajikistan FY22 COS Questionnaire



World Bank Group Country Survey FY 2022 – Tajikistan

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Tajikistan or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Tajikistan, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Tajikistan.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES, THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**BACKGROUND INFORMATION**

| Which of the following best describes your current affiliation? (Select only 1 response) | | | |
|---|---|----|---|
| 1 | Office of the President, Prime Minister | 9 | Bilateral/Multilateral Agency |
| 2 | Office of a Minister | 10 | Private Sector Organization |
| 3 | Parliament | 11 | Financial Sector/Private Bank |
| 4 | Employee of Ministry, Ministerial Department, Implementation Agency | 12 | Local or international civil society organization |
| 5 | Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program | 13 | Academia/Research Institute/Think Tank |
| 6 | Local Government Office or Staff | 14 | Media (press, radio, TV, web, etc.) |
| 7 | Independent Government Institution (i.e., regulatory agency, central bank/oversight institution) | 15 | Other (please specify): _____ |
| 8 | State-Owned Enterprise | | |

| Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA) in your country? (If you answered NO to this question, please proceed to the next page) | |
|---|-----|
| 1 | Yes |
| 2 | No |

| If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Tajikistan? (Select only 1 response) | |
|---|---|
| 1 | The World Bank (IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |

**SECTION A: OVERALL CONTEXT**

| A1. In general, would you say that Tajikistan is headed in ... ? | |
|---|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

| A2. Do you think that economic opportunity for citizens in Tajikistan is ... ? | |
|---|------------------------|
| 1 | Increasing |
| 2 | Decreasing |
| 3 | Staying about the same |

| A3. Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5) | | | |
|---|---|----|---|
| 1 | Information and Communications Technology/Digital Development | 14 | Tourism development |
| 2 | Poverty reduction | 15 | Early childhood development |
| 3 | Infrastructure development (e.g., roads, bridges, transportation) | 16 | Climate change (e.g., mitigation, adaptation) |
| 4 | Social protection (e.g., pensions, targeted social assistance) | 17 | Health sector investments and reforms |
| 5 | Job creation/employment | 18 | Education sector investments and reforms |
| 6 | Youth development policies and investments | 19 | Nutrition and food security |
| 7 | Global/regional integration | 20 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 8 | Agriculture, irrigation, and rural development | 21 | Financial sector development |
| 9 | National debt restructuring | 22 | Disaster risk management |
| 10 | Effective response to the COVID-19 pandemic | 23 | Anti-corruption |
| 11 | Economic and social integration of the Afghan refugees | 24 | Gender equity (closing the gap between women and men, and boys and girls) |
| 12 | Social inclusion and equality | 25 | Private sector development (including business environment, trade, and exports) |
| 13 | Energy sector development and reforms | 26 | Drinking water and sanitation |

**SECTION A: OVERALL CONTEXT**

| A4. When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to? (Choose no more than 2) | |
|---|---|
| 1 | Absence of proper financing/limited financing |
| 2 | Inadequate government accountability |
| 4 | Reforms are not well thought out in light of country challenges |
| 5 | Inadequate capacity in the government |
| 6 | Inadequate citizen/civil society participation |
| 7 | Political pressures and obstacles |
| 8 | Inadequate private sector participation |
| 9 | Inadequate donor coordination |
| 10 | Corruption |
| 11 | Other (please specify): _____ |

| A5. To what extent, do you trust each of the following groups to do what is right? | | | | | | | | | | | | Don't know |
|---|--|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | To no degree at all | | | | | To a very significant degree | | | | | |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | The Government (national, regional, local) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Parliament | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | National Bank of Tajikistan | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | The World Bank Group | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | The International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | The United Nations (UN) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | Other bilateral and multilateral agencies | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | Private sector (firms, banks, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | International civil society organizations | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | Local civil society organizations and think tanks | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | International media and their web presence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

| B1. How familiar are you with the work of these organizations in Tajikistan? | | | | | | | | | | | |
|---|--|---------------------|---|---|---|---|---|---|---|--------------------|----|
| | | Not familiar at all | | | | | | | | Extremely familiar | |
| 1 | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1 | The World Bank (IDA) | | | | | | | | | | |
| 2 | The International Finance Corporation (IFC), the World Bank Group's private sector arm | | | | | | | | | | |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group | | | | | | | | | | |

| To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan? | | | | | | | | | | | | |
|--|---|-------------------|---|---|---|---|---|---|---|----------------|----|--------------------------|
| | | Strongly disagree | | | | | | | | Strongly agree | | Don't know |
| B2 | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B2 | Overall, the World Bank Group currently plays a relevant role in development in Tajikistan | | | | | | | | | | | <input type="checkbox"/> |
| B3 | The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan | | | | | | | | | | | <input type="checkbox"/> |

| B4. Overall, please rate your impression of the effectiveness of these organizations in Tajikistan. | | | | | | | | | | | | |
|--|--|----------------------|---|---|---|---|---|---|---|----------------|----|--------------------------|
| | | Not effective at all | | | | | | | | Very effective | | Don't know |
| 1 | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 1 | The World Bank (IDA) | | | | | | | | | | | <input type="checkbox"/> |
| 2 | The International Finance Corporation (IFC), the World Bank Group's private sector arm | | | | | | | | | | | <input type="checkbox"/> |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group | | | | | | | | | | | <input type="checkbox"/> |

| B5. To what extent does the World Bank Group's work help to achieve development results in Tajikistan? | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know | |
| | | | | | | | | | | | | |

| B6. To what extent does the World Bank Group influence the development agenda in Tajikistan? | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know | |
| | | | | | | | | | | | | |



SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group’s work and support help the poorest in Tajikistan? (Select only 1 response)

| | |
|---|-----------------------------------|
| 1 | To a fully sufficient degree |
| 2 | To a somewhat sufficient degree |
| 3 | To a somewhat insufficient degree |
| 4 | To a very insufficient degree |
| 5 | Don’t know |

B8. When thinking about the World Bank Group’s role in Tajikistan, which activity do you VALUE the most? (Choose no more than 2)

| | |
|----|--|
| 1 | Implementation support |
| 2 | Technical assistance |
| 3 | Financial resources |
| 4 | Mobilizing third party financial resources |
| 5 | Formal policy advice, studies, analyses |
| 6 | Donor coordination |
| 7 | Driving reforms |
| 8 | Data and statistics |
| 9 | Capacity development |
| 10 | Bringing together different groups of stakeholders |
| 11 | Other (please specify): _____ |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B9. When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than 5)

| | | | |
|----|---|----|---|
| 1 | Gender equity (closing the gap between women and men, and boys and girls) | 14 | Disaster risk management |
| 2 | Financial sector development | 15 | Anti-corruption |
| 3 | Social protection (e.g., pensions, targeted social assistance) | 16 | Economic and social integration of the Afghan refugees |
| 4 | Energy sector development and reforms | 17 | Drinking water and sanitation |
| 5 | Nutrition and food security | 18 | Education sector investments and reforms |
| 6 | Tourism development | 19 | Social inclusion and equality |
| 7 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 20 | Information and Communications Technology/Digital Development |
| 8 | Global/regional integration | 21 | Job creation/employment |
| 9 | Poverty reduction | 22 | Early childhood development |
| 10 | National debt restructuring | 23 | Youth development policies and investments |
| 11 | Infrastructure development (e.g., roads, bridges, transportation) | 24 | Private sector development (including business environment, trade, and exports) |
| 12 | Effective response to the COVID-19 pandemic | 25 | Climate change (e.g., mitigation, adaptation) |
| 13 | Agriculture, irrigation, and rural development | 26 | Health sector investments and reforms |

B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)

| | | | |
|---|--|----|---|
| 1 | Innovation and entrepreneurship | 9 | Abolishing regulatory barriers and simplification of permissions and licenses |
| 2 | World Bank | 10 | Multi-lateral financial institution |
| 3 | Public-private partnerships | 11 | Financial advisory solutions |
| 4 | Development institution | 12 | Corporate governance |
| 5 | Financial sector development | 13 | None of the above |
| 6 | Private sector solutions | 14 | Don't know |
| 7 | Digital financial services and inclusion | 15 | Other (please specify): _____ |
| 8 | Private sector reforms | | |



SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|--|
| C1. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help Tajikistan solve its most complicated development challenges? | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know | |

| To what extent is the World Bank Group an effective development partner in Tajikistan, in terms of each of the following? | | | | | | | | | | | | |
|--|--|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
| C2 | Collaboration with the private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C3 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C4 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C5 | Access to WBG staff and experts | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C6 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C7 | Responsiveness to needs | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C8 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C9 | Flexibility when circumstances change | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C10 | Collaboration with civil society | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C11 | Treating clients and stakeholders in Tajikistan with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C12 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C13 | Collaboration with other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | |
|--|--|-------------------|---|---|---|---|----------------|---|---|---|----|--------------------------|
| | | Strongly disagree | | | | | Strongly agree | | | | | Don't know |
| C14 | The World Bank Group takes decisions quickly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C15 | The World Bank Group’s approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C16 | The World Bank Group’s conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C17 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C18 | The World Bank Group’s Environmental and Social Framework requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C19 | The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C20 | The World Bank Group measures results effectively | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C21 | Working with the World Bank Group increases Tajikistan’s institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

| To what extent do you agree/disagree with the following statements about the World Bank Group in Tajikistan? | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
|---|---|--------------------------|---|---|---|---|---|---|---|---|----|-----------------------|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C22 | The World Bank Group's financial instruments (i.e., grants and credit, Trust Funds, Program-for-Results) meet the needs of Tajikistan | | | | | | | | | | | | <input type="checkbox"/> |
| C23 | The World Bank Group meets Tajikistan's needs for knowledge services (e.g., research, analysis, data, technical assistance) | | | | | | | | | | | | <input type="checkbox"/> |

C24. Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2)

| | |
|----|---|
| 1 | Access to financial services (e.g., bank accounts, money transfers) |
| 2 | Health services |
| 3 | Social protection |
| 4 | Education services / vocational training |
| 5 | Supporting local hosting communities |
| 6 | Public services |
| 7 | Support for entrepreneurship / job creation |
| 8 | Infrastructure |
| 9 | Social cohesion and cultural awareness raising |
| 10 | Other (please specify): _____ |
| 11 | Don't know |

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

| D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Tajikistan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|--|---|-----------------------------|---|---|---|---|---|---|---|---|----|--------------------------|-------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 1 | Response to the COVID-19 pandemic | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 2 | Infrastructure development (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 3 | Private sector development (including business environment, trade, and exports) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 4 | Energy sector development and reforms | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 5 | Youth development policies and investments | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 6 | Regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 7 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 8 | Health sector investments and reforms | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 9 | Social inclusion and equality | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 10 | Agriculture, irrigation, and rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 11 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 12 | Nutrition and food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 13 | Drinking water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 14 | Education sector investments and reforms | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 15 | Information and Communications Technology/Digital Development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 16 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 17 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 18 | Gender equity (closing the gap between women and men, and boys and girls) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 19 | Disaster risk management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 20 | Financial sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 21 | Tourism development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 22 | Early Childhood Development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |



SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

| E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
|---|--------------------|
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| In Tajikistan, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
| E2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E4 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E5 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E6 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E7 | Are adaptable to Tajikistan's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Tajikistan? | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------|--|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| Not significant at all | | | | | | | | | Very significant | | Don't know |

| E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|-----------------------------|--|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| Very low technical quality | | | | | | | | | Very high technical quality | | Don't know |

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN TAJIKISTAN**

| F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Tajikistan? (Choose no more than 3) | |
|---|---|
| 1 | Be less influenced by developed countries and their priorities |
| 2 | Provide more real-time advice and guidance |
| 3 | Be more sensitive toward political and social realities |
| 4 | Increase the level of country specific expertise |
| 5 | More public disclosure of its work |
| 6 | Be more willing to criticize government policies and reform efforts |
| 7 | Provide more adequate data/knowledge/statistics on your country's economy |
| 8 | Increase emphasis on capacity development |
| 9 | Incorporate more innovative technologies into its work and support |
| 10 | Other (please specify): _____ |

| F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Tajikistan? (Choose no more than 3) | | | |
|--|------------------------------------|----|--|
| 1 | Media | 6 | Academia/think tanks/research institutes |
| 2 | NGOs/Community Based Organizations | 7 | Youth/university groups |
| 3 | Private sector firms and companies | 8 | Development partners |
| 4 | Local government | 9 | Other (please specify): _____ |
| 5 | Parliament | 10 | Don't know |

| F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Tajikistan has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3) | |
|--|---|
| 1 | Finance the procurement of COVID-19 vaccines |
| 2 | Finance the distribution and administration of COVID-19 vaccines (e.g., cold chain, support for health workers) |
| 3 | Help to strengthen the national health system |
| 4 | Address and combat vaccine-related misinformation and stigma |
| 5 | Assess country's readiness for vaccine distribution |
| 6 | Other (please specify): _____ |

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

| G1. Which would you say are your MAIN sources of news about economic and social development issues in Tajikistan? (Choose no more than 3) | |
|--|---|
| 1 | Local television channels |
| 2 | International television channels |
| 3 | Local radio |
| 4 | Internet-based local and international news sites |
| 5 | Printed local newspapers |
| 6 | Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok) |
| 7 | Other (please specify): _____ |

| G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3) | | | |
|--|---|---|--|
| 1 | World Bank Group's publications and other print materials | 5 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 2 | e-Newsletters (via email) | 6 | World Bank Group's website |
| 3 | World Bank Group's seminars/workshops/conferences | 7 | Webinars or online events hosted by the World Bank Group |
| 4 | World Bank Group's social media (Facebook, Twitter) | 8 | Other (please specify): _____ |

| G3. What do you use primarily when visiting a World Bank Group website? (Select only 1 response) | |
|---|--------------------------------|
| 1 | Mobile |
| 2 | Computer/laptop |
| 3 | I never visit the WBG websites |

**SECTION H: BACKGROUND INFORMATION**

| H1. Please identify the primary specialization of your work. (Select only 1 response) | | | |
|--|-----------------------------------|----|--|
| 1 | Poverty | 13 | Agriculture, rural development |
| 2 | Macroeconomics, fiscal management | 14 | Urban development |
| 3 | Governance, anti-corruption | 15 | Transport |
| 4 | Education | 16 | Digital development and technology (ICT) |
| 5 | Health, nutrition | 17 | Tourism |
| 6 | Social protection | 18 | Fragility, conflict, violence, refugees |
| 7 | Jobs | 19 | Demographics, migration |
| 8 | Energy | 20 | Trade and competitiveness |
| 9 | Environment, natural resources | 21 | Finance and markets |
| 10 | Climate change | 22 | Communications, public affairs |
| 11 | Water, sanitation | 23 | Generalist (specialized in multiple sectors) |
| 12 | Gender | 24 | Other (please specify): _____ |

| H2. What's your gender? | |
|--------------------------------|--------|
| 1 | Female |
| 2 | Male |

| H3. Which best represents your geographic location? | |
|--|--|
| 1 | Dushanbe and Districts of Republican Subordination |
| 2 | Khatlon Region |
| 3 | Sughd Region |
| 4 | Gorno-Badakhshan Autonomous Region |

Thank you for completing the survey!