



World Bank Group Country Survey FY 2023 – C.A.R

The World Bank Group is interested in gauging your views as someone involved in development in C.A.R. The following survey will give us greater insight into how the Bank’s work is perceived by its clients, partners, opinion leaders, and decision makers in C.A.R.

The survey is short and should take about 10 minutes, **so we ask you to please answer all questions**. If you feel that you do not have enough information on a subject to answer a question, please select “Don’t know”. Your responses will be anonymous, with only the aggregate results reported. None of the results will be attributable to a specific individual. We hope you’ll be candid.

If you have any questions about this survey, please contact us at:
countrysurveys@worldbankgroup.org

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

1. Which of the following best describes your current affiliation? (Select only 1 response)	
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (National Assembly, Legislative body)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia/Research Institute/Think Tank
9	Media
10	Other (please specify): _____

2. How familiar are you with the work of the World Bank Group in C.A.R?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No (<i>Skip to the question 5</i>)

4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in C.A.R? (Select only 1 response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

5. What's your gender?	
1	Female
2	Male

OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN C.A.R

A1. To what extent, do you trust each of the following groups to do what is right?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	The national/local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Bank of Central African States (BEAC)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Regional development banks (BGFI-Bank, BSIC, ECOBANK, BPMC, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Faith-based institution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Private Foundations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Bilateral organizations (e.g., AFD, ADB, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Local collectives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A2. How effective has the World Bank Group been in achieving development results in C.A.R?													
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effective at all		Very effective										Don't know	

To what extent do you agree/disagree with the following statements about the World Bank Group's work in C.A.R?													
		Strongly disagree					Strongly agree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
A3	The World Bank Group currently plays a relevant role in development in C.A.R.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A4	The World Bank Group's work is well aligned with what I consider the development priorities for C.A.R.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A5	The World Bank Group's work helps end extreme poverty in C.A.R.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN C.A.R

A6. To what extent does the World Bank Group influence the development agenda in C.A.R?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

A7. How significant a contribution do you believe the World Bank Group's <u>knowledge work and activities</u> make to development results in C.A.R?										
<i>Knowledge work and activities include analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. This may be delivered as part of ongoing WBG operations or through Reimbursable Advisory Services (RAS).</i>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN C.A.R

To what extent is the WBG an effective development partner in C.A.R, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
B1	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	Collaboration with the national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B4	Collaboration with private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B5	Collaboration with civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B6	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B7	Collaboration with Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B8	Collaboration with Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B9	Collaboration with Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B10	Collaboration with Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B11	Collaboration with Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN C.A.R

Listed below are development areas where the World Bank Group is engaged in C.A.R, divided by major themes. Please tell us how effective you think the World Bank Group has been at achieving development results in each of these areas.

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **human development** in C.A.R?
(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")

B12. Human Development:		Not effective at all										Very effective	Don't know
1	Education: more resilient and equitable education systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Social protection: pensions, social assistance, social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **infrastructure** in C.A.R?
(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

B13. Infrastructure:		Not effective at all										Very effective	Don't know
1	Transport: roads, bridges, sustainable transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Water supply and sanitation infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Digital Development: digital infrastructure, digital services, digital skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Urban development: urban planning, services, and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **finance/institutions/economic growth** in C.A.R?

(If you have **NO** exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

B14. Finance / Institutions / Economic growth:		Not effective at all										Very effective	Don't know
1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Debt sustainability: management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Trade: access to markets, tariffs, customs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Private sector development: business regulation, access to finance, improved competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Job creation / employment: labor policies, skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Regional integration: promote common physical and institutional infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Crime and violence: violence prevention and law enforcement	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **environmental sustainability** in C.A.R?

(If you have **NO** exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

B15. Environmental Sustainability:		Not effective at all										Very effective	Don't know
1	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Climate change: transition to low-carbon economy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN C.A.R

B16. What is your level of concern for each of the potential impacts of climate change as it affects your country?		Not concerned at all	A little concerned	Somewhat concerned	Very concerned
1	Forest fires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Decreased crop yields/food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	More frequent and severe droughts / heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Effects on public health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Air pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Extinction of plant/animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Land and forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Increase in natural disasters (for example, cyclones or sea-level surges)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Increase erosion of shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Unsafe drinking water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Diminished water supply for people and the economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

GOING FORWARD

C1. Which areas should the World Bank Group prioritize in its work in C.A.R to have the most impact on development results in the country? (Choose no more than 5)	
1	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency
2	Water supply and sanitation infrastructure
3	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases
4	Transport: roads, bridges, sustainable transportation
5	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources
6	Public sector governance: efficiency, effectiveness, accountability, and transparency of government institutions
7	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems
8	Education: more resilient and equitable education systems
9	Climate change: mitigation, adaptation, and transition to a low-carbon economy
10	Digital Development: digital infrastructure, digital services, digital skills development
11	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy
12	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society
13	Crime and violence: violence prevention and law enforcement
14	Private sector development: business regulation, access to finance, improved competitiveness
15	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity
16	Urban development: urban planning, services, and institutions
17	Trade: access to markets, tariffs, customs
18	Social protection: pensions, social assistance, social safety nets
19	Job creation / employment: labor policies, skills development
20	Regional integration: promote common physical and institutional infrastructure
21	Debt sustainability: management, relief, financing, and transparency
22	Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction
23	Judiciary reform: efficient and fair justice institutions
24	Tourism development: product and market diversification, improved local linkages, higher value
25	Youth development
26	Financial markets development: equity market, mortgage market, foreign-exchange market, derivative market

27 Other (please specify): _____

GOING FORWARD

C2. Which THREE of the following groups should the WBG collaborate with more in C.A.R? (Choose no more than 3)

1	The national/local government
2	Local collectives
3	Parliament/legislative branch
4	Regional development banks (BGFI-Bank, BSIC, ECOBANK, BPMC, etc.)
5	Private sector
6	Civil society (e.g., NGOs, CBOs)
7	Other donors and development partners
8	Academia/think tanks/research institutions
9	Media
10	Faith-based institution
11	Bilateral organizations (e.g., AFD, ADB, JICA, GIZ, USAID)
12	Peace keeping forces
13	The International Monetary Fund
14	The United Nations (UN)
15	Bank of Central African States (BEAC)
16	Other (please specify): _____

COMMUNICATION PREFERENCES

D1. Do you recall seeing or hearing anything about the WBG in the last 30 days?

1	Yes
2	No (<i>skip to D5</i>)

D2. Where do you recall seeing or hearing this information? (Check all that apply)

1	Television (TV)
2	Radio
3	Newspapers (Print or online)
4	Event / conference / seminar (in person or online)
5	WBG Website
6	Social media
7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)
8	Blogs
9	Podcasts
10	e-Newsletters
11	Direct messaging (e.g., WhatsApp, Telegram, Viber)
12	Other (please specify): _____

Ask only if "Social media" is selected in D2

D3. On what social media platforms do you recall seeing this information? (Check all that apply)

1	Facebook
2	Instagram
3	Twitter
4	LinkedIn
5	YouTube
6	WhatsApp
7	Other (please specify): _____

COMMUNICATION PREFERENCES

D4. What topics were included in what you saw or heard? (Check all that apply)	
1	WBG work or research on climate change (mitigation, adaptation)
2	WBG work or research on food insecurity
3	WBG work to provide debt relief for developing countries
4	WBG global economic forecasts
5	WBG work to help alleviate the impacts of the COVID-19 pandemic
6	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)
7	WBG work to create more and better jobs
8	WBG work or research on rebuilding trust between citizens and the state to create a new social contract in C.A.R
9	WBG work to strengthen human capital through improving health care, nutrition, education, jobs, and skills
10	WBG work to improve gender equity and empower women and girls
11	WBG work to help reduce regional security threats
12	Other (please specify): _____

D5. To what extent do you agree with the following statements:

		To no degree at all					To a very significant degree					Don't know
1	The WBG helps address the current food crisis and enables greater preparedness to future food security crises	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The WBG helps C.A.R boost climate resilience and mitigate the effects of climate challenges.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The WBG helps create more and better jobs in C.A.R.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The WBG is committed to comprehensive debt solutions that bring real benefits to people in poor countries.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The WBG is working with governments, the private sector, and other partners to support critical facilities during the COVID-19 pandemic , while increasing vaccinations and reducing health impacts .	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The WBG helps strengthen human capital in C.A.R through improving health care, nutrition, education, jobs, and skills.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	The WBG helps C.A.R rebuild trust between citizens and the state to create a new social contract.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	The WBG helps improve gender equity and empower women and girls in C.A.R.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

Thank you for completing this survey!