

SOUTH AFRICAN SOCIAL ATTITUDES SURVEY
Questionnaire 2: July 2005



HSRC

RESPONDENTS AGED 16 YEARS +

Good (morning/afternoon/evening), I'm _____ and we are conducting a survey for the Human Sciences Research Council (HSRC). The HSRC regularly conducts surveys of opinion amongst the South African population. Topics include a wide range of social matters such as communications, politics, education, unemployment, the problems of the aged and inter-group relations. As a follow-up to this earlier work, we would like to ask you questions on a variety of subjects that are of national importance. To obtain reliable, scientific information we request that you answer the questions that follow as honestly as possible. Your opinion is important in this research. The area in which you live and you yourself have been selected randomly for the purpose of this survey. The fact that you have been chosen is thus quite coincidental. The information you give to us will be kept confidential. You and your household members will not be identified by name or address in any of the reports we plan to write.

PARTICULARS OF VISITS

	DAY	MONTH	TIME STARTED		TIME COMPLETED		**RESPONSE	
			HR	MIN	HR	MIN		
First visit	/	/	2005					
Second visit	/	/	2005					
Third visit	/	/	2005					

**RESPONSE CODES	
Completed questionnaire	= 01
Partially completed questionnaire (specify reason)	= 02
<u>Revisit</u>	
Appointment made	= 03
Selected respondent not at home	= 04
No one home	= 05
<u>Do not qualify</u>	
Vacant house/flat/stand/not a house or flat/demolished	= 06
No person qualifies according to the survey specifications	= 07
Respondent cannot communicate with interviewer because of language	= 08
Respondent is physically/mentally not fit to be interviewed	= 09
<u>Refusals</u>	
Contact person refused	= 10
Interview refused by selected respondent	= 11
Interview refused by parent	= 12
Interview refused by other household member	= 13
<u>OFFICE USE</u>	= 14

STRICTLY CONFIDENTIAL

Name of Interviewer

Number of interviewer

Checked by

Signature of supervisor _____

FIELDWORK CONTROL

CONTROL	YES	NO	REMARKS
Personal	1	2	
Telephonic	1	2	
Name	SIGNATURE		
.....	DATE/...../.....2005		

RESPONDENT SELECTION PROCEDURE

Number of households at visiting point

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Number of persons 16 years and older at visiting point

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Please list all persons at the visiting point/on the stand who are 16 years and older and were resident 15 out of the past 30 days. Once this is completed, use the Kish grid on next page to determine which person is to be interviewed.

Names of Persons Aged 16 and Older	
	01
	02
	03
	04
	05
	06
	07
	08
	09
	10
	11
	12
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	18
	19
	20
	21
	22
	23
	24
	25

NAME OF RESPONDENT:
ADDRESS OF RESPONDENT:
.....
.....
TEL NO.:

GRID TO SELECT RESPONDENT

NUMBER OF QUESTION-NAIRE				NUMBER OF PERSONS FROM WHICH RESPONDENT MUST BE DRAWN																								
				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
1	26	51	76	1	1	1	3	2	4	1	3	5	8	6	5	12	10	1	6	8	7	19	19	13	21	13	24	25
2	27	52	77	1	2	3	4	3	1	2	2	3	4	8	3	7	2	5	14	4	15	4	8	6	16	14	22	19
3	28	53	78	1	1	2	1	4	2	7	6	9	3	5	11	2	1	3	11	7	10	16	16	10	5	2	2	3
4	29	54	79	1	2	3	2	1	3	5	8	6	2	4	2	4	8	11	10	16	6	9	10	15	11	12	11	18
5	30	55	80	1	1	1	4	5	6	3	5	7	5	9	8	14	3	2	13	5	18	1	4	1	20	11	5	24
6	31	56	81	1	2	2	2	3	5	7	7	8	7	1	4	9	14	8	2	17	17	14	12	14	22	10	3	14
7	32	57	82	1	2	1	1	4	1	4	1	4	6	3	6	5	7	13	9	2	3	13	14	8	2	7	20	4
8	33	58	83	1	1	2	3	2	5	1	4	2	1	7	10	6	5	4	15	10	5	2	13	4	17	5	17	8
9	34	59	84	1	1	3	2	5	6	2	2	1	9	10	1	10	4	6	6	1	9	10	1	5	6	9	1	12
10	35	60	85	1	2	2	4	1	3	3	6	9	10	11	12	3	9	15	7	8	11	6	3	9	4	3	10	1
11	36	61	86	1	1	1	3	1	4	5	3	1	6	2	9	13	11	14	4	11	4	15	15	17	1	1	23	2
12	37	62	87	1	2	3	1	3	2	7	5	6	5	7	7	8	6	10	3	3	1	12	20	7	13	22	12	16
13	38	63	88	1	1	2	1	5	3	6	4	3	4	6	2	11	13	12	1	15	8	7	2	12	15	21	13	7
14	39	64	89	1	2	3	2	4	1	4	7	8	2	5	6	11	12	9	16	13	16	11	18	18	14	16	18	23
15	40	65	90	1	2	1	4	2	4	3	8	7	7	11	1	3	5	7	12	14	13	8	17	20	19	20	19	11
16	41	66	91	1	1	3	3	1	6	5	1	5	9	10	3	2	11	13	8	12	12	5	6	21	8	8	4	15
17	42	67	92	1	1	2	2	3	4	2	6	2	3	2	12	5	2	10	13	5	8	18	9	16	10	17	16	20
18	43	68	93	1	2	1	4	2	6	4	1	4	8	9	10	7	9	3	12	12	9	7	20	19	9	19	21	13
19	44	69	94	1	2	2	1	3	5	2	8	9	10	4	9	8	13	1	1	14	10	19	10	11	18	15	7	6
20	45	70	95	1	1	3	2	5	4	1	3	8	1	3	8	6	6	9	5	7	13	4	15	1	7	22	15	21
21	46	71	96	1	1	1	2	5	1	7	2	3	2	1	11	4	7	5	3	2	1	3	12	18	5	19	14	9
22	47	72	97	1	2	1	3	1	3	2	6	2	1	8	7	1	4	2	11	8	2	17	4	17	21	16	3	5
23	48	73	98	1	2	3	4	2	2	6	7	7	8	3	4	9	3	6	2	11	11	16	2	8	11	23	6	22
24	49	74	99	1	1	2	1	4	6	3	5	5	3	1	5	13	1	14	8	14	6	15	9	14	3	6	9	17
25	50	75	100	1	1	2	3	3	2	4	6	4	7	5	3	12	12	12	4	6	2	17	11	2	12	4	8	10

SASAS QUESTIONNAIRE 2: 2005

Number of persons in this household

Number of persons 16 years and older in this household

INTERVIEWER: PLEASE CIRCLE APPROPRIATE CODES

Household schedule	Write in from oldest (top) to youngest (bottom)	Age in completed years	Sex M=1 F=2	Race Group	Relationship to respondent
<p><i>Please list all persons in the household who eat from the same cooking pot and who were resident 15 out of the past 30 days</i></p> <p><i>Note: Circle the number next to the name of the household head.</i></p>	01				
	02				
	03				
	04				
	05				
	06				
	07				
	08				
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	21				
	22				
	23				
	24				
	25				

Race Group codes
1 = African/Black
2 = Coloured
3 = Indian/Asian
4 = White
5 = Other

Relationship to respondent codes
1 = Respondent
2 = Wife or husband or partner
3 = Son or daughter
4 = Father or mother
5 = Brother or sister
6 = Grandchild
7 = Grandparent
8 = Mother- or father-in-law
9 = Son- or daughter-in-law
10 = Brother- or sister-in-law
11 = Other relation
12 = Non-relation

DEMOCRACY & GOVERNANCE

1. Please tell me what you think are the 3 most important challenges facing South Africa today?

Fieldworker: Do NOT read out

HIV/AIDS	01
Unemployment	02
Racism	03
Xenophobia	04
Crime and safety	05
Service provision/delivery	06
Affordable housing	07
Land reform issues	08
Human rights	09
Education	10
Economic and financial issues	11
Work-related issues	12
Family and youth issues	13
Religion and culture issues	14
Environmental issues	15
Political issues	16
Corruption	17
Poverty	18
Other (specify)	19
(Do not know)	98

In the last 5 years, has life improved, stayed the same or gotten worse for...?

	Improved	Stayed the same	Gotten worse	(Do not know)
2. Most people in South Africa	1	2	3	8
3. People like you	1	2	3	8

Do you think that life will improve, stay the same or get worse in the next 5 years for ...?

	Improve	Stay the same	Get worse	(Do not know)
4. Most people in South Africa	1	2	3	8
5. People like you	1	2	3	8

6. How satisfied or dissatisfied are you with the way democracy is working in South Africa?
[Showcard 1]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

Indicate the extent to which you trust or distrust the following institutions in South Africa at present. [*Showcard 2*]

	Institutions	Strongly trust	Trust	Neither trust nor distrust	Distrust	Strongly distrust	(Do not know)
7.	National government	1	2	3	4	5	8
8.	Courts	1	2	3	4	5	8
9.	The Independent Electoral Commission (IEC)	1	2	3	4	5	8
10.	Your provincial government	1	2	3	4	5	8
11.	The SABC	1	2	3	4	5	8
12.	Parliament	1	2	3	4	5	8
13.	The police	1	2	3	4	5	8
14.	Defence force	1	2	3	4	5	8
15.	Big business	1	2	3	4	5	8
16.	Your local government	1	2	3	4	5	8
17.	Churches	1	2	3	4	5	8
18.	Traditional authorities/leaders	1	2	3	4	5	8
19.	Political parties	1	2	3	4	5	8

How satisfied or dissatisfied are you with the way that the government is handling the following matters in your neighbourhood? [*Showcard 1*]

		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	(Do not know)
20.	Supply of water and sanitation	1	2	3	4	5	8
21.	Providing electricity	1	2	3	4	5	8
22.	Removal of refuse	1	2	3	4	5	8
23.	Affordable housing	1	2	3	4	5	8
24.	Access to health care	1	2	3	4	5	8
25.	Treatment for sexually transmitted infections (STIs), including HIV/AIDS	1	2	3	4	5	8
26.	Cutting crime	1	2	3	4	5	8
27.	Creating jobs	1	2	3	4	5	8
28.	Land reform	1	2	3	4	5	8
29.	Providing social grants (e.g. child support grant, old age pension, etc)	1	2	3	4	5	8

30. How often do you talk about politics?

Very often	1
Often	2
Occasionally	3
Very seldom	4
Never	5

To what extent do you agree or disagree with the following statements?

[*Showcard 3*]

	Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
31. Whether I vote or not makes no difference	1	2	3	4	5	8
32. After being elected all parties are the same, so voting is pointless	1	2	3	4	5	8
33. It is the duty of all citizens to vote	1	2	3	4	5	8
34. Voting is meaningless because no politician can be trusted	1	2	3	4	5	8
35. Politics is too complicated these days for people like me to understand	1	2	3	4	5	8

The next few questions are about your views on how the country is governed. To what extent do you agree or disagree with the following statements? [*Showcard 3*]

	Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
36. Politicians found guilty of bribery or corruption should resign from public office immediately	1	2	3	4	5	8
37. Elected politicians should resign from office when they change to another political party	1	2	3	4	5	8
38. The government should have the authority to prevent citizens from criticising it	1	2	3	4	5	8
39. Citizens should have the right to form or join organisations freely, such as political parties, business associations, trade unions and other interest groups	1	2	3	4	5	8
40. The government should be in control of what information is given to the public	1	2	3	4	5	8
41. Mass action is an acceptable way for people to express their views in a democracy	1	2	3	4	5	8

LOCAL GOVERNMENT

42. Do you know of an Integrated Development Plan (IDP) for your municipal area?

Yes	1
No	2

43. Do you know a Councillor in your local municipality/council?

Yes	1
No	2

44. Did you participate in the formulation of the IDP for your municipal area in any way?

Yes	1
No	2

45. Do you agree or disagree that your local municipality / council takes too many decisions in secret? [*Showcard 3*]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

46. Do you have a ward committee in your neighbourhood? *Fieldworker: Do NOT read out options.*

Yes	1
No	2
(Do not know)	8
(Never heard of a ward committee)	9

NATIONAL IDENTITY

To what extent do you feel attached to the following types of people? [*Showcard 4*]

		Very attached	Slightly attached	Not very attached	Not at all attached	(Do not know)
47.	Those who speak the same language as you?	1	2	3	4	8
48.	Those who belong to the same race group as you?	1	2	3	4	8
49.	Those who are in the same financial position as you?	1	2	3	4	8
50.	Those who live in your neighbourhood?	1	2	3	4	8

To what extent are the following statements true for you? [*Showcard 3*]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
51.	It makes me feel proud to be called a South African	1	2	3	4	5	8
52.	Being a South African is an important part of how I see myself	1	2	3	4	5	8

How much do you agree or disagree with the following statements? (Please, circle one box on each line) [*Showcard 3*]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
53.	I would rather be a citizen of South Africa than of any other country in the world.	1	2	3	4	5	8
54.	The world would be a better place if people from other countries were more like the South Africans.	1	2	3	4	5	8
55.	Generally speaking, South Africa is a better country than most other countries.	1	2	3	4	5	8

INTERGROUP RELATIONS

To what extent do you agree or disagree with the following statements? [*Showcard 3*]

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
56. People of different racial groups do not really trust or like each other	1	2	3	4	5	8
57. People of different racial groups will never really trust or like each other	1	2	3	4	5	8

58. How about you? Are there any racial groups in South Africa that you do not trust or like?

Fieldworker: Do NOT read out options.

Yes	1
No	2
(Refused to answer)	7
(Do not know)	8

59. Would you describe yourself as being a member of a group that is discriminated against in this country?

Fieldworker: Do NOT read out options.

Yes	1	→	Skip to Q.62
No	2	→	Skip to Q.62
(Do not know)	8	→	Skip to Q.62

On what grounds is your group discriminated against? PROBE: 'What other grounds'? (Circle two options – one per column)

Fieldworker: Do NOT read out options.

	60. Option 1	61. Option 2
Colour or race	01	01
Nationality	02	02
Religion	03	03
Language	04	04
Age	05	05
Gender	06	06
Sexual preference	07	07
Education	08	08
Disability	09	09
Unemployed	10	10
Region or province	11	11
Other (specify)	12	12
(Do not know)	98	98

62. South Africa used to have apartheid by law between white, black, coloured and Indian/Asian. Since 1994, do you think that race relations in the country have improved, remained the same, or deteriorated?

Improved	1
Stayed the same	2
Got worse	3
(Do not know)	8

63. How often do you feel racially discriminated against?

Fieldworker: Read out options.

Always	1	
Often	2	
Sometimes	3	
Not at all	4	→ Skip to Q. 65
(Do not know)	8	→ Skip to Q. 65

64. Where has this racial discrimination happened to you most recently? (Only 1 answer)

Fieldworker: Do NOT read out options.

At work	01
At an educational institution	02
In shops	03
On the roads or on the streets	04
When applying for a job	05
In a government department	06
In social clubs	07
In theatres	08
In restaurants	09
In sport	10
Elsewhere	11
Everywhere	12
(Not applicable)	99

Here are some statements about racism in South Africa. Please tell me how much you agree or disagree with each. [Showcard 3]

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
65. Most Whites in South Africa have racist attitudes	1	2	3	4	5	8
66. Most Coloured people in South Africa have racist attitudes	1	2	3	4	5	8
67. Most Black African people in South Africa have racist attitudes	1	2	3	4	5	8
68. Most Indian people in South Africa have racist attitudes	1	2	3	4	5	8

To what extent do you agree or disagree that government should ... [Showcard 3]

	Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
69. Give preferential contracts and tax breaks to black businesses.	1	2	3	4	5	8
70. Redistribute land to black South Africans.	1	2	3	4	5	8
71. Pay money to the victims of apartheid as reparation for the history of discrimination.	1	2	3	4	5	8

To what extent do you agree or disagree that there should be...? [*Showcard 3*]

	Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
72. Racial quotas in national sports teams.	1	2	3	4	5	8
73. Preferential hiring and promotion of black South Africans in employment.	1	2	3	4	5	8
74. Preferential hiring and promotion of women in employment.	1	2	3	4	5	8

SOCCER WORLD CUP

75. Have you heard that South Africa is going to host the FIFA Soccer World Cup?

Yes	1
No	2

→ Skip to Q.92

76. In which year will the FIFA Soccer World Cup take place in South Africa?

Correct answer	1
Incorrect answer	2
(Do not know)	8

77. What do you think will be the main benefit for South Africa of hosting the 2010 FIFA Soccer World Cup?
78. And for *your city or area*, what do you think will be the main benefit of South Africa hosting the 2010 FIFA Soccer World Cup?
79. And for *your neighbourhood*, what do you think will be the main benefit of South Africa hosting the 2010 FIFA Soccer World Cup?
80. And for *you*, what do you think will be the main benefit of South Africa hosting the 2010 FIFA Soccer World Cup?

Fieldworker: Do NOT read out options.

Benefits	77. For South Africa	78. Your city or area	79. Your neighbourhood	80. For you
Putting South Africa/city or area on the international map	1	1	1	1
Job creation /job opportunities	2	2	2	2
Economic growth	3	3	3	3
National unity	4	4	4	4
Sports development	5	5	5	5
Increased business opportunities	6	6	6	6
Improved service delivery - for example water, electricity	7	7	7	7
Improved roads	8	8	8	8
Improvements in public transport	9	9	9	9
Crime reduction/ improved policing	10	10	10	10
Increased tourism	11	11	11	11
Upgrading of run-down areas and buildings	12	12	12	12
New entertainment and recreation facilities	13	13	13	13
Increased investment in property	14	14	14	14
Improve the image of my area	15	15	15	15
Improved urban environment (more trees, better signposting, buildings and cleaner streets)	16	16	16	16
Improved property value	17	17	17	17
More vibrant and exciting city	18	18	18	18
Other (specify)	19	19	19	19
None	20	20	20	20

81. Will these benefits be lasting or short term?

Lasting	1
Short term	2
(Do not know)	8

To what extent do you agree or disagree with the following statements? [*Showcard 3*]

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
82. South Africa will be ready to host the FIFA World Cup in 2010	1	2	3	4	5	8
83. The local government in this area will be able to meet the needs of the FIFA World Cup in 2010	1	2	3	4	5	8
84. The FIFA World Cup will delay the provision of necessary basic services to poor areas in South Africa	1	2	3	4	5	8
85. Small businesses will benefit from the FIFA World Cup	1	2	3	4	5	8
86. The FIFA World Cup will improve black economic empowerment (BEE)	1	2	3	4	5	8
87. The hosting of the World Cup in South Africa will help upgrade run-down parts of this area	1	2	3	4	5	8
88. The hosting of the World Cup in South Africa will make our cities more competitive internationally	1	2	3	4	5	8

89. Which *area* in South Africa do you think will benefit the most from the 2010 FIFA Soccer World Cup? [*Fieldworker: Do NOT read out options. Please circle one option only*]

Gauteng	1
Johannesburg	2
Pretoria (Tshwane)	3
Cape Town	4
Durban (eThekweni)	5
Tourist areas	6
None	7
Other (specify)	8

90. Which one of the following do you think will benefit the most from the 2010 FIFA Soccer World Cup? [*Fieldworker: Please circle one option only*]

Poor and disadvantaged	1
The wealthy /rich in society	2
Businesses	3
People living in towns and cities	4
People living in the rural areas	5
Other (specify)	6
None	7

91. What do you think will be the main disadvantage of South Africa hosting the 2010 Soccer World Cup? *Fieldworker: Do NOT read out options.*

Increase in prices	1
Congestion / blocking of the roads	2
Increase in crime	3
Pollution	4
Cost of hosting the event	5
Limited long-term benefits	6
Expense of maintaining new infrastructure and facilities	7
Neglect of the needs of the poor	8
Neglect of South Africa's priorities	9
Other (specify)	10
None	11
(Refused to answer)	97
(Do not know)	98

MORAL ISSUES

	Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	(Do not know)
92. Do you think it is wrong or not wrong if a man and a woman have sexual relations before marriage?	1	2	3	4	8
93. Do you think it is wrong or not wrong for a married person to have sexual relations with someone to whom he or she is not married?	1	2	3	4	8
94. Do you think it is wrong or not wrong for two adults of the same sex to have sexual relations?	1	2	3	4	8

95. People convicted of murder should be subject to the death penalty. Do you...
[Showcard 3]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

Do you personally think it is wrong or not wrong for a woman to have an abortion...?

	Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	(Do not know)
96. If there is a strong chance of serious defect in the baby	1	2	3	4	8
97. If the family has a low income and cannot afford any more children	1	2	3	4	8

ISSP 2005 - WORK ORIENTATION

Suppose you could change the way you spend your time, spending more time on some things and less time on others. Which of the things on the following list would you like to spend more time on, which would you like to spend less time on and which would you like to spend the same amount of time on as now?

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	Much more time	A bit more time	Same time as now	A bit less time	Much less time	Can't choose	Doesn't Apply
98.	1	2	3	4	5	8	9
99.	1	2	3	4	5	8	9
100.	1	2	3	4	5	8	9
101.	1	2	3	4	5	8	9
102.	1	2	3	4	5	8	9

How much do you agree or disagree with the following statements, thinking of work in general? [*Showcard 3*]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Can't Choose
103.	1	2	3	4	5	8
104.	1	2	3	4	5	8

How important do you personally think each of the following is in a job? [*Showcard 5*]

How important is...	Very important	Important	Neither important nor not important	Not Important	Not important at all	Can't Choose
105.	1	2	3	4	5	8
106.	1	2	3	4	5	8
107.	1	2	3	4	5	8
108.	1	2	3	4	5	8
109.	1	2	3	4	5	8
110.	1	2	3	4	5	8
111.	1	2	3	4	5	8
112.	1	2	3	4	5	8

113. Suppose you were working and could choose between different kinds of jobs. Which of the following would you personally choose?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

a. I would choose...

... being an employee	1
... being self employed	2
Can't choose	8

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

b. I would choose...

... working in a small firm	1
... working in a large firm	2
Can't choose	8

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

c. I would choose...

... working in a private business	1
... working for the government/civil service	2
Can't choose	8

To what extent do you agree or disagree with the following statements? [Showcard 3]

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't Choose
114. Employees have more job security than the self- employed	1	2	3	4	5	8
115. Being an employee interferes more with family life than self-employment does	1	2	3	4	5	8

To what extent do you agree or disagree with the following statements? [Showcard 3]

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't Choose
116. Trade unions are very important for the job security of employees	1	2	3	4	5	8
117. Without trade unions the working conditions of employees would be much worse than they are	1	2	3	4	5	8

118. Suppose you could decide on your work situation at present. Which of the following would you prefer?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

A full time job [40 hours or more per week]	1
A part-time job [10-39 hours per week]	2
A job with less than [10] hours a week	3
No paid job at all	4
Can't choose	8

119. Are you currently working for pay?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Yes	1
No	2

**Please answer questions 120 to 155
Please go to question 156**

**IF YOU ARE CURRENTLY WORKING FOR PAY:
PLEASE ANSWER QUESTIONS 120 - 155 ABOUT YOUR MAIN JOB**

120. Think of the number of hours you work, and the money you earn in your main job, including any regular overtime. If you had only one of these three choices, which of the following would you prefer?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Work longer hours and earn more money	1
Work the same number of hours and earn the same money	2
Work fewer hours and earn less money	3
Can't choose	8

For each of these statements about your (main) job, please tick one box to show how much you agree or disagree that it applies to your job. [Showcard 3]

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE.

NOTE: THE QUESTION REFERS TO ONE'S MAIN JOB IF HE OR SHE HAS MULTIPLE JOBS

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't Choose
121.	My job is secure	1	2	3	4	5	8
122.	My income is high	1	2	3	4	5	8
123.	My opportunities for advancement are high	1	2	3	4	5	8
124.	My job is interesting	1	2	3	4	5	8
125.	I can work independently	1	2	3	4	5	8
126.	In my job I can help other people	1	2	3	4	5	8
127.	My job is useful to society	1	2	3	4	5	8
128.	My job gives me a chance to improve my skills.	1	2	3	4	5	8

Now some more questions about your working conditions.

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	How often...	Always	Often	Sometimes	Hardly ever	Never	Can't Choose
129.	... do you come home from work exhausted?	1	2	3	4	5	8
130.	... do you have to do hard physical work?	1	2	3	4	5	8
131.	... do you find your work stressful?	1	2	3	4	5	8
132.	... do you work in dangerous conditions?	1	2	3	4	5	8

133. Which of the following statements best describes how your working hours are decided? (By working hours we mean here the times you start and finish work, and not the total hours you work per week or month.)

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Starting and finishing times are decided by my employer and I cannot change them on my own	1
I can decide the time I start and finish work, within certain limits	2
I am entirely free to decide when I start and finish work	3

134. Which of the following statements best describes how your daily work is organized?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

I am free to decide how my daily work is organized	1
I can decide how my daily work is organized, within certain limits	2
I am not free to decide how my daily work is organized	3
Can't choose	8

135. How difficult would it be for you to take an hour or two off during working hours, to take care of personal or family matters?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Not difficult at all	1
Not too difficult	2
Somewhat difficult	3
Very difficult	4
Can't choose	8

How often do you feel that ...

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	Always	Often	Sometimes	Hardly ever	Never	Can't Choose
136. ...the demands of your job interfere with your family life?	1	2	3	4	5	8
137. ...the demands of your family life interfere with your job?	1	2	3	4	5	8

138. How much of your past work experience and /or job skills can you make use of in your present job?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Almost none	1
A little	2
A lot	3
Almost all	4
Can't choose	8

139. If you were to look for a new job, how helpful would your present work experience and/or job skills be?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Very helpful	1
Quite helpful	2
Not so helpful	3
Not helpful at all	4
Can't choose	8

140. Over the past 12 months, have you had any training to improve your job skills, either at the workplace or somewhere else?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Yes	1
No	2
Can't choose	8

In general, how would you describe relations at your workplace...

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	Very good	Quite good	Neither good nor bad	Quite bad	Very bad	Can't Choose
141. ... between management and employees?	1	2	3	4	5	8
142. ... between workmates/colleagues?	1	2	3	4	5	8

143. How satisfied are you in your (main) job?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY
NOTE: THE QUESTION REFERS TO ONE'S MAIN JOB IF HE OR SHE HAS MULTIPLE JOBS

Completely satisfied	1
Very satisfied	2
Fairly satisfied	3
Neither satisfied nor dissatisfied	4
Very dissatisfied	5
Completely dissatisfied	6
Can't choose	8

To what extent do you agree or disagree with each of the following statements? [*Showcard 3*]

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't Choose
144. I am willing to work harder than I have to in order to help the firm or organization I work for succeed	1	2	3	4	5	8
145. I am proud to be working for my firm or organization	1	2	3	4	5	8
146. I would turn down another job that offered quite a bit more pay in order to stay with this organization	1	2	3	4	5	8

147. How difficult or easy do you think it would be for you to find a job at least as good as your current one?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Very easy	1
Fairly easy	2
Neither easy nor difficult	3
Fairly difficult	4
Very difficult	5
Can't choose	8

148. How difficult or easy do you think it would be for your firm or organization to replace you if you left?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Very easy	1
Fairly easy	2
Neither easy nor difficult	3
Fairly difficult	4
Very difficult	5
Can't choose	8

149. All in all, how likely is it that you will try to find a job with another firm or organization within the next 12 months?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Very likely	1
Likely	2
Unlikely	3
Very unlikely	4
Can't choose	8

150. To what extent, if at all, do you worry about the possibility of losing your job?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

I worry a great deal	1
I worry to some extent	2
I worry a little	3
I don't worry at all	8

To what extent do you agree or disagree with the following statements? [*Showcard 3*]

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	In order to avoid unemployment I would be willing ...	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't Choose
151.	to accept a job that requires new skills.	1	2	3	4	5	8
152.	to accept a position with lower pay.	1	2	3	4	5	8
153.	to accept temporary employment.	1	2	3	4	5	8
154.	to travel longer to get to work	1	2	3	4	5	8

155. In addition to your main job, do you do any other work for additional income?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

No	1
Yes, mostly as an employee for another organisation	2
Yes, mostly on a self-employed basis	3
Yes, other	4

FIELDWORKER: SKIP TO Q.170 FOR THOSE THAT ANSWERED Q.120-155

PLEASE ANSWER QUESTIONS 156 - 169 IF YOU ARE NOT CURRENTLY WORKING FOR PAY

156. Have you ever had a paid job for one year or more?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Yes	1	→	Answer Q.157 to Q.169 Skip to Q.159
No	2	→	

157. When did your last paid job end?

In _____(year)

158. What was the main reason that your job ended?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

I reached retirement age	1
I retired early, by choice	2
I retired early, not by choice	3
I became (permanently) disabled	4
My place of work shut down	5
I was dismissed	6
My term of employment/contract ended	7
Family responsibilities	8
I got married	9
Other	10

159. Would you like to have a paid job, either now or in the future?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Yes	1
No	2

160. How likely do you think it is that you would find a job?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Very likely	1
Likely	2
Unlikely	3
Very unlikely	4
Can't choose	8

161. Are you currently looking for a job?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Yes	1
No	2

Thinking about the last 12 months, have you done any of the following in order to find a job?

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ON EACH LINE

	No	Yes, once or twice	Yes, more than once
162. Registered at a public labour centre	1	2	3
163. Registered at a private employment agency?	1	2	3
164. Answered advertisements for jobs?	1	2	3
165. Advertised for a job in newspaper or journals?	1	2	3
166. Applied directly to employers?	1	2	3
167. Asked relatives, friends, or colleagues to help you find a job?	1	2	3

168. Over the past 12 months, have you had any training to improve your job skills?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

Yes	1
No	2
Can't choose	8

169. What is your main source of economic support?

FIELDWORKER: PLEASE CIRCLE ONE OPTION ONLY

NOTE: "ECONOMIC SUPPORT" IS NOT JUST FINANCIAL SUPPORT. IT INCLUDES SUCH THINGS AS FOOD, CLOTHING, AND ACCOMODATION

Pension (private or state)	1
Unemployment benefits (Unemployment Insurance Fund)	2
Spouse/partner	3
Other family members	4
Social grant(s) [i.e. child support, care dependency, foster care, disability, old age, war veterans or grant in aid]	5
Occasional work	6
Other	7

CRIME AND SAFETY

170. How safe or unsafe do you feel personally on most days?

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
(Do not know)	8

171. How safe or unsafe do you feel walking alone in this area during the day?

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

172. How safe or unsafe do you feel walking alone in this area after dark?

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

173. Have you ever moved house or thought about moving house because you or your family were worried about crime?

Yes, moved house	1
Yes, thought about moving house	2
No	3
(Do not know)	8

174. How often do you worry about the possibility that you or someone else who lives with you might be the victim of crime?

Very often	1
Often	2
Sometimes	3
Almost never	4
Never	5
(Do not know)	8

VOTING

175. For which party did you vote in the last municipal elections, which were held in 2000?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)		01
African National Congress (ANC; incl. SACP and COSATU)		02
Azanian People's Organisation (AZAPO)		03
Democratic Party / Alliance (DP/DA)		04
Freedom Front Plus/ Vryheidsfront Plus (FF+/VF+)		05
Inkatha Freedom Party (IFP)	Skip to Q.177	06
Minority Front (MF)		07
New National Party (NNP)		08
Pan-Africanist Congress (PAC)		09
United Christian Democratic Party (UCDP)		11
United Democratic Movement (UDM)		12
Other (specify)		13
Did not vote		14
Uncertain		15
(Refuse to answer)		97
(Don't know)		98

176. If you did not vote in the 2000 municipal elections, please state the main reason for your not voting.

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

177. If there were a municipal election tomorrow, for which party would you vote?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)		01
African National Congress (ANC; incl. SACP and COSATU)		02
Azanian People's Organisation (AZAPO)		03
Democratic Party / Alliance (DA/DP)		04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)		05
Independent Democrats (ID)		06
Inkatha Freedom Party (IFP)	Skip to Q.179	07
Minority Front (MF)		08
New National Party (NNP)		09
Pan-Africanist Congress (PAC)		10
United Christian Democratic Party (UCDP)		11
United Democratic Movement (UDM)		12
Other (specify)		13
Will not vote		14
Uncertain		15
(Refuse to answer)		97
(Do not know)		98

178. If answered 14 in Q.177: What is your main reason for thinking that you would not vote if a municipal election were held tomorrow?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

179. If 1 to 13 in Q.177: To which other party do you feel close?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.
NOTE: THIS SHOULD NOT BE THE SAME PARTY AS MENTIONED IN Q.177

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

180. If 14 to 98 in Q.177: To which party do you feel most close?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

181. For which party did you vote in the last national election, which was held in 2004?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)	}	01	
African National Congress (ANC; incl. SACP and COSATU)		02	
Azanian People's Organisation (AZAPO)		03	
Democratic Party / Alliance (DP/DA)		04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)		05	
Independent Democrats (ID)		06	
Inkatha Freedom Party (IFP)		Skip to Q.183	07
Minority Front (MF)			08
New National Party (NNP)			09
Pan-Africanist Congress (PAC)			10
United Christian Democratic Party (UCDP)			11
United Democratic Movement (UDM)			12
Other (specify)			13
Did not vote			14
Uncertain		15	
(Refuse to answer)		97	
(Do not know)		98	

182. If you did not vote in the 2004 election, please state the main reason for your not voting.

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

183. If there were a national election tomorrow, for which party would you vote?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)	}	01	
African National Congress (ANC)		02	
Azanian People's Organisation (AZAPO)		03	
Democratic Party / Alliance (DA/DP)		04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)		05	
Independent Democrats (ID)		06	
Inkatha Freedom Party (IFP)		Skip to Q.185	07
Minority Front (MF)			08
New National Party (NNP)			09
Pan-Africanist Congress (PAC)			10
United Christian Democratic Party (UCDP)			11
United Democratic Movement (UDM)			12
Other (specify)			13
Will not vote			14
Uncertain		15	
(Refuse to answer)		97	
(Do not know)		98	

184. If answered 14 in Q.183: What is your main reason for thinking that you would not vote if a national election were held tomorrow?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

185. If 1 to 13 in Q.183: To which other party do you feel close?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.
NOTE: THIS SHOULD NOT BE THE SAME PARTY AS MENTIONED IN Q.183

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

186. If 14 to 98 in Q.183: To which party do you feel most close?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
South African Communist Party (SACP)	11
United Christian Democratic Party (UCDP)	12
United Democratic Movement (UDM)	13
Other (specify)	14
No other party	15
(Refuse to answer)	97

WATER

187. Where did your household get water from yesterday?
(Interviewer: Choose only one option)

Piped tap water in dwelling-metered	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap – Free	06
Public/communal tap – Paid	07
Neighbour – Free	08
Neighbour – Paid for	09
Water carrier/tanker	10
Water carrier/tanker off site / communal	11
Borehole on site	12
Borehole off site/communal	13
Rainwater tank on site	14
Flowing river/stream	15
Dam/pool	16
Stagnant pond	17
Well	18
Spring	19
Other, specify	20

188. What is the most often used source of water by this household?
(Interviewer: Choose only one option)

Piped tap water in dwelling-metered	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap – Free	06
Public/communal tap – Paid	07
Neighbour – Free	08
Neighbour – Paid for	09
Water carrier/tanker on site	10
Water carrier/tanker off site / communal	11
Borehole on site	12
Borehole off site/communal	13
Rainwater tank on site	14
Flowing river/stream	15
Dam/pool	16
Stagnant pond	17
Well	18
Spring	19
Other, specify	20

189. Does the household get water from a source less than 200m away?
*(Interviewer: 200 meters is about equal to the length of two football fields.
 Interviewer: Circle not applicable if the respondent has a tap in the house or on the household's site)*

Yes	1
No	2
Not applicable	9

190. How much water does your household use each day for all purposes?
(Interviewer: Ask only for those who do not have a tap in house or on household's site AND circle not applicable if the household does have a tap in house or on household's site)

Less than 25 litres (one container)	1
25 to 100 litres (1 to 4 containers)	2
101 to 200 litres (4 to 8 containers / ½ to 1 drum)	3
201 to 400 litres (8 to 16 containers / 1 to 2 drums)	4
401 to 600 litres (16 to 24 containers / 2 to 3 drums)	5
More than 600 litres / more than 3 drums	6
Do not know	8
Not applicable, household does have a tap in house or on its site	9

191. How long does it take members of this household to get to the water source?
(Interviewer: Circle not applicable if the respondent has a tap in house or on household's site)

0 to 5 minutes	1
6 to 14 minutes	2
15 to 29 minutes	3
30 to 44 minutes	4
45 to 59 minutes	5
More than 60 minutes	6
Don't know	8
Not applicable, household does have a tap in house or on its site	9

192. How long does the household member have to queue at the water source?
(Interviewer: Circle not applicable if the respondent has a tap in house or on household's site)

0 to 5 minutes	1
6 to 10 minutes	2
11 to 15 minutes	3
16 minutes or more	4
Not applicable, household does have a tap in house or on its site	9

193. Who normally fetches the water? (who did it most of the time this week)
(Interviewer: Circle not applicable if the respondent has a tap in house or on household's site AND choose only one option)

Adult female 65 years or older	1
Adult female younger than 65 years	2
Adult male 65 year or older	3
Adult male younger than 65 years	4
Child female (less than 16 years old)	5
Child male (less than 16 years old)	6
All fetch water, not one person more often than another	7
Not a member of the household	8
Not applicable, household does have a tap in house or on its site	9

PAYMENT

194. Does the household pay for the water it uses?

Yes	1
No → Skip to Q.198	2

195. When do you pay for the water that the household uses?

Daily	1
Weekly	2
Monthly	3
Per container	4
Flat monthly rate	5
Water cost is included in rent	6
Other specify	7

196. If you pay for buckets or containers of water, how much does a bucket or container of water cost?

(Interviewer: This question is not about mineral water bought in shops)

Do not pay	1
Less than 10 cents	2
10-20 cents	3
More than 20 cents	4

197. If you pay for water monthly or weekly, how much do you pay for water every month?

(Interviewer: If available check the monthly water account)

Less than R20	1
R21-R50	2
R51-R99	3
R100-R200	4
R201-R500	5
More than R500	6
Do not know	8
Not applicable (Do not pay)	9

198. If you get water from the municipality, how often do you receive a bill?

(Interviewer: choose only one option)

More often than once a month	1
Once every month	2
Less often than once every month	3
Never →Skip to Q. 201	4
Do not know →Skip to Q. 201	8
Do not get water from municipality →Skip to Q.201	9

199. In what language is the bill?

English plus an African language	01
Afrikaans plus and African language	02
Sesotho	03
Setswana	04
Sepedi	05
Siswati	06
IsiNdebele	07
IsiXhosa	08
IsiZulu	09
Xitsonga	10
Tshivenda/Lemba	11
Afrikaans	12
English	13
Other (specify)	14
Do not know	98

200. Do you understand the bill?

Yes	1
No	2

201. Do you receive a basic amount of water free every month?
(Interviewer: If available check the monthly water account)

Yes	1
No	2
Do not know	8

202. Do you pay for sanitation / waste water removal?
(Interviewer: If available check the monthly water account)

Yes	1
No	2
Do not know	8

203. Do you receive a bill for sanitation / waste water removal?
(Interviewer: If available check the monthly water account)

Yes	1
No	2

INTERRUPTION OF SERVICES

204. In the past year, how often did you experience interruptions of longer than one day to your water service?
(Interviewer: *choose only one option*)

Never	1
Once or twice this past year	2
Monthly	3
More often than monthly	4

205. In the past 12 months, what was the longest interruption you experienced?
(Interviewer: *Choose only one option*)

Few hours or less	1
Few hours to 1 day	2
1 day to 2 days	3
3 to 6 days	4
1 week (7 days)	5
More than one week	6
Cannot remember	7

206. If you experienced water interruptions in the past year: What do you think was the main reason for these water interruptions? (Interviewer: *choose only one option*)

Burst pipes	01
Pump not working	02
General maintenance/repairs to the supply system	03
Not enough water (demand too high)	04
Water only available at certain times	05
Drought	06
Vandalism	07
Cut off –Due to non payment for service	08
Other, specify	09
Don't know	98

207. If your household does not pay for water, what is the main reason for not paying?
 (Interviewer: Ask this question only for those who indicated “non-payment for services” in Q.194
 Interviewer: Do not read out the options)

Source of water is free (there is no billing system)	01
Billing is irregular	02
Bill is incorrect	03
Can't afford to pay for water	04
Unhappy with the source of water provided	05
Unhappy with the quality of service provided	06
The government should supply free water	07
Others do not pay	08
The household only uses the free basic amount	09
The cost of water is included in the rent / levy	10
Other, specify	11

Have you experienced the following as a consequence of non-payment for water services in the last 12 months?
 (Interviewer: Ask this question only for those who indicated “non-payment for services” in Q.194).

	Yes	No
208. Threats of legal action by the municipality	1	2
209. Legal action by the municipality	1	2
210. Cut off	1	2
211. Eviction from your home	1	2
212. Attachment of goods (sheriff)	1	2
213. Other, specify.....	1	2

CURRENT QUALITY AND SAFETY OF WATER SERVICES AND HYGIENE

214. Do you treat (sterilise or clean) the water you use for drinking and food preparation?

Yes, always	1
Yes, sometimes	2
No, never – it has already been treated → Skip Q.216	3
No, never – it has not been treated → Skip to Q.216	4

215. Which method do you use to treat (sterilise or clean) the water?

Boiling	1
Filtering	2
Chemical (bleach, chlorine)	3
Other, specify	4

Is the water you use:

	Yes	No
216. Safe to drink?	1	2
217. Clear?	1	2
218. Good in taste?	1	2
219. Free from odours?	1	2

SANITATION

220. What type of toilet facility is available for this household?

(Interviewer: Mark only one, the main toilet)

Flush toilet connected to a municipal sewage system	01
Flush toilet connected to a septic tank	02
Chemical toilet	03
Pit latrine with ventilation pipe (long drop)	04
Pit latrine without ventilation pipe (long drop)	05
Bucket toilet	06
Other, specify	07
None → Skip to Q.226	08
Do not know	98

221. If the household has a bucket system how often is the waste removed?

(Interviewer: Circle not applicable if the household does not use a bucket toilet)

Once a week	1
About every two weeks	2
Once a month	3
Less often than once a month	4
Do not know	8
Not applicable, no bucket toilet	9

222. Where is this toilet facility located?

In dwelling	1
On site (In yard)	2
Off site (out side yard)	3

223. Is the toilet facility shared with other households or people from outside your household?

Yes	1
No	2

224. How safe do you think is it for children to use the toilet facility?

(Interviewer: choose only one option)

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
Don't know	8

225. How safe do you think is it for the elderly to use the toilet facility?

(Interviewer: choose only one option)

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
Don't know	8

226. If the household does not have access to a toilet what alternative method is used?
(Interviewer: Circle not applicable if the household does have access to a toilet facility)

Veld	1
Plastic bags	2
Chamber pot (potty)	3
Alternative facilities (Place of work, school)	4
Other, specify	5
Not applicable, do have access to toilet	9

227. After using the toilet (or alternative method), what do you use to clean yourself?

Toilet paper	1
Newspaper	2
Grass / leaves	3
Stones / corn cobs	4
Other, specify	5

228. After using the toilet (or alternative method), do you clean your hands?

Yes	1
No → Skip to Q.231	2

229. If yes, how?

Water from a source near the toilet	1
Water from a nearby communal standpipe	2
Water from a nearby stream, pond or dam	3
No water but some cleaning material → Skip to Q. 231	4
Nothing → Skip to Q. 231	5

230. When you wash your hands do you use soap?

Yes	1
No	2

231. Have you received any hygiene education?

Yes	1
No	2
Cannot remember	3

232. How would you rate the condition of your toilet?

(Interviewer: Circle not applicable if the household does not have access to a toilet facility)

Good (clean, no leaks or smell)	1
Acceptable (fairly clean, sometimes smelly)	2
Poor (dirty, leaking, overflows)	3
Very poor (out of order)	4
Not applicable, do not have access to toilet	9

233. Do you pay for using the toilet facility?

Yes	1
No → Skip to Q.235	2

234. If yes, whom do you pay to? (Choose only one option)

Municipality	1
Business	2
Landlord	3
Employer	4
Neighbour	5
Other specify	6

COMMUNICATION AND PARTICIPATION, CUSTOMER SATISFACTION

235. Do you know what or whom to contact if you have a water and or sanitation service problem?

Yes	1
No	2

236. If you wanted general information about water and sanitation, what would you do? (Interviewer: Do not read out the answer options AND circle only one option)

Visit your municipality	1
Call your municipality	2
Visit the website of the municipality	3
Ask your local councillor	4
Ask your local traditional leader	5
Ask a neighbourhood / civic / ratepayers' organization	6
Ask the corporate body of the building / flat	7
Ask a landlord	8
Ask my employer	9
Ask a family member or friend	10
Other, specify	11
Do not know	98

237. When was the last time you contacted a municipal office about water and / or sanitation?

Within past 3 months	1
Within past year	2
Longer than 1 year ago	3
Never	4
Cannot remember	5

238. Have you attended a public meeting during the last year where water or sanitation issues have been discussed?

Yes	1
No	2

How satisfied or dissatisfied are you with the following (Interviewer: ASK ALL, even if services are not available to household)

		Satis- -fied	Neither satisfied nor dissatisfied	Dis- satis- fied	Do not know
239.	The access to municipal officials	1	2	3	8
240.	The helpfulness of municipal officials	1	2	3	8
241.	The ability of the municipality to respond to complaints	1	2	3	8
242.	The ability of the municipality to rectify problems	1	2	3	8
243.	The quantity/amount of the water available to your household	1	2	3	8
244.	The safeness of the water for drinking	1	2	3	8
245.	The billing system that is in place	1	2	3	8
246.	The cost of water and sanitation services	1	2	3	8
247.	The provision of Free Basic Services	1	2	3	8
248.	The type of toilet facility provided by the municipality	1	2	3	8
249.	The safety/health risk of the toilet available to your household?	1	2	3	8
250.	The way that the municipality provides for disposal of waste water	1	2	3	8

RESPONDENT CHARACTERISTICS

251. Sex of respondent [copy from contact sheet]

Male	1
Female	2

252. Race of respondent [copy from contact sheet]

Black African	1
Coloured	2
Indian/Asian	3
White	4
Other	5

253. Age of respondent in completed years [copy from contact sheet]

			years
--	--	--	-------

254. What is your current marital status?

Married	1
Widower/widow	2
Divorced	3
Separated	4
Never married	5

→ Skip to Q. 256

255. Do you live together with a partner?

Yes	1
No	2
(Not applicable - living together with spouse)	9

256. What is the highest level of education that you have ever completed?

No schooling	00
Grade 0/Grade R	01
Sub A/Grade 1	02
Sub B/Grade 2	03
Grade 3/Standard 1	04
Grade 4/Standard 2	05
Grade 5/Standard 3	06
Grade 6/Standard 4	07
Grade 7/Standard 5	08
Grade 8/Standard 6/Form 1	09
Grade 9/Standard 7/Form 2	10
Grade 10/Standard 8/Form 3	11
Grade 11/Standard 9/Form 4	12
Grade 12/Standard 10/Form 5/Matric	13
NTC I	14
NTC II	15
NTC III	16
Diploma/certificate with less than Grade 12/Std 10	17
Diploma/certificate with Grade 12/Std 10	18
Degree	19
Postgraduate degree or diploma	20
Other, specify	21
(Do not know)	98

257. How many years of full time schooling have you completed?

			years
--	--	--	-------

258. Are you a citizen of South Africa?

Yes	1
No	2

259. Are you registered as a voter of South Africa?

Yes	1
No	2
(Do not know)	8

260. What language do you speak mostly at home?

261. What is your mother tongue?

	260. Mostly spoken at home	261. Mother tongue
Sesotho	01	01
Setswana	02	02
Sepedi	03	03
Siswati	04	04
IsiNdebele	05	05
IsiXhosa	06	06
IsiZulu	07	07
Xitsonga	08	08
Tshivenda/Lemba	09	09
Afrikaans	10	10
English	11	11
Other African language	12	12
European language	13	13
Indian language	14	14
Other (specify)	15	15

262. What is your current employment status? (WHICH OF THE FOLLOWING BEST DESCRIBES YOUR PRESENT WORK SITUATION?)

Unemployed, not looking for work	01
Unemployed, looking for work	02
Pensioner (aged/retired)	03
Temporarily sick	04
Permanently disabled	05
Housewife, not working at all, not looking for work	06
Housewife, looking for work	07
Student/learner	08
Self-employed - full time	09
Self-employed - part time	10
Employed part time (if none of the above)	11
Employed full time	12
Other (specify)	13

263. If you are married or have a partner, what is his/her employment status?

Unemployed, not looking for work	01
Unemployed, looking for work	02
Pensioner (aged/retired)	03
Temporarily sick	04
Permanently disabled	05
Housewife, not working at all, not looking for work	06
Housewife, looking for work	07
Student/learner	08
Self-employed - full time	09
Self-employed - part time	10
Employed part time (if none of the above)	11
Employed full time	12
Other (specify)	13

264. What is your current occupation? [WRITE DOWN THE RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT OCCUPATION]

265. If your spouse or partner is employed, what is his/her current occupation? [WRITE DOWN THE RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT OCCUPATION]

266. Who is your employer for this work?

267. Who is your spouse or partner's employer?

Fieldworker: Read out options.

[CIRCLE ONE RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB]

	266. Respondent	267. Spouse/ partner
The government, public sector or army	1	1
A government owned enterprise	2	2
A private company, enterprise or cooperative	3	3
Self employed	4	4
Other (specify)	5	5

268. If self-employed, how many employees do you have working for you?

			employees
--	--	--	-----------

Not applicable (not currently in labour force)	99
--	----

269. How many hours do/did you normally work a week (in your main job)?

		hours
--	--	-------

(Refused to answer)	97
(Do not know)	98
(Not applicable - not currently in labour force)	99

270. Do you supervise the work of any other people?

[IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB]

Yes	1
No	2
(Refused to answer)	7
(Don't know)	8
(Not applicable - never had a job)	9

271. Are you a paid-up member of a Trade Union?

Yes, I am currently a member	1
Was once a member, but not now	2
Never a member	3

272. Do you consider yourself as belonging to any religion?

Yes	1
No	2

→ Skip to Q.275

273. If answer is yes, which one? Please specify denomination

Christian (without specification)	01
African Evangelical Church	02
Anglican	03
Assemblies of God	04
Apostle Twelve	05
Baptist	06
Dutch Reformed	07
Full Gospel Church of God	08
Faith Mission	09
Church of God and Saints of Christ	10
Jehovah's Witness	11
Lutheran	12
Methodist	13
Pentecostal Holiness Church	14
Roman Catholic	15
Salvation Army	16
Seventh Day Adventist	17
St John's Apostolic	18
United Congregation Church	19
Universal Church of God	20
Nazareth	21
Zionist Christian Church	22
Other Christian	23
Islam / Muslim	24
Judaism / Jewish	25
Hinduism / Hindu	26
Buddhism / Buddhist	27
Other (specify)	28
Refused	29
Don't know	30

274. Apart from special occasions such as weddings, funerals and baptisms, how often do you attend services or meetings connected with your religion?

Several times a week	01
Once a week	02
2 or 3 times a month	03
Once a month	04
Several times a year	05
Once a year	06
Less often	07
Never	08
(Refused)	97
(Do not know)	98
(No answer)	99

275. In our society there are groups which tend to be towards the top and groups which tend to be towards the bottom. Where would you put yourself on a scale of 1 to 10, where 10 is the top and 1 the bottom?

Highest	10
	9
	8
	7
	6
	5
	4
	3
	2
Lowest	1

276. How would you rate your health at present?

Very poor	1
Poor	2
Average	3
Good	4
Excellent	5

HOUSEHOLD CHARACTERISTICS

277. Indicate the type of main dwelling that the household occupies?

Dwelling/House or brick structure on a separate stand or yard or on farm	01
Traditional dwelling/ Hut/ Structure made of traditional materials	02
Flat or apartment in a block of flats	03
Town/cluster/semi-detached house (simplex, duplex or triplex)	04
Unit in retirement village	05
Dwelling/House/Flat/room in backyard	06
Informal dwelling/Shack in backyard	07
Informal dwelling/Shack not in backyard, e.g. in an informal/squatter settlement or on farm	08
Room/Flatlet	09
Caravan/Tent	10
Other, <i>specify</i>	11

Interviewer: Record one main material used for the roof and walls of the dwelling. [PERSONAL OBSERVATION]

Type of Material	278. Roof	279. Walls
Bricks	01	01
Cement block/concrete	02	02
Corrugated iron/zinc	03	03
Wood	04	04
Plastic	05	05
Cardboard	06	06
Mixture of mud and cement	07	07
Wattle and daub	08	08
Tile	09	09
Mud	10	10
Thatching	11	11
Asbestos	12	12

280. Does this household have a connection to the MAINS electricity supply?

Yes	1
No	2

281. Do you have a working landline telephone in your dwelling?

Yes	1
No	2

282. Do you have access to a computer?

Yes, at home	1
Yes, at work/educational institution	2
Yes, both at home and work	3
None	4

283. Do you have access to the Internet?

Yes, at home	1
Yes, at work/educational institution	2
Yes, both at home and work	3
Yes, at an internet cafe	4
Yes, at a community centre	5
None	6

→ Skip to Q. 285

284. If you have access to the Internet, what do you use it for? [Multiple response]

Entertainment	Business	Banking	Information	Other	All of the above
1	2	3	4	5	6

285. Do you personally have a cell phone for personal or business use?

Personal use	Business use	Both	None
1	2	3	4

Which of the following does your household have?

[Fieldworker: appliances should be in working order]

	Yes	No
286. Hot running water	1	2
287. Fridge/freezer	1	2
288. Microwave oven (in working order)	1	2
289. Full-time domestic worker	1	2
290. VCR/DVD in household	1	2
291. Vacuum cleaner/floor polisher	1	2
292. Cellphone in household	1	2
293. A washing machine	1	2
294. An electric stove	1	2
295. A television	1	2
296. A tumble dryer	1	2
297. A radio	1	2
298. More than one radio	1	2
299. Hi-fi or music centre (radio excluded)	1	2
300. Built-in kitchen sink	1	2
301. Home security service	1	2
302. A deep freezer (in working order)	1	2
303. M-Net and or DSTv subscription	1	2
304. A dishwashing machine	1	2
305. A sewing machine	1	2
306. One or more motor vehicles	1	2

307. In the past year, was there ever a time when children under 7 years of age in your household went hungry because there was not enough money to buy food?

Yes	1
No	2
(Do not know)	8
(Not applicable – no children under 7 years of age)	9

308. In the past year, was there ever a time when other members of the household went hungry because there was not enough money to buy food?

Yes	1
No	2
(Do not know)	8
(Not applicable – no other household members)	9

PERSONAL AND HOUSEHOLD INCOME

SHOWCARD G2

309. Please give me the letter that best describes the **TOTAL MONTHLY HOUSEHOLD INCOME** of all the people in your household before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

310. Please give me the letter that best describes your **PERSONAL TOTAL MONTHLY INCOME** before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

		309. Household	310. Personal
	No income	01	01
K	R1 – R500	02	02
L	R501 –R750	03	03
M	R751 – R1 000	04	04
N	R1 001-R1 500	05	05
O	R1 501 – R2 000	06	06
P	R2 001 – R3 000	07	07
Q	R3 001 – R5 000	08	08
R	R5 001 – R7 500	09	09
S	R7 501 – R10 000	10	10
T	R10 001 – R15 000	11	11
U	R15 001 – R20 000	12	12
V	R20 001 – R30 000	13	13
W	R30 000 +	14	14
	(Refuse to answer)	97	97
	(Uncertain/Don't know)	98	98

311. What monthly income level do you consider to be minimal for your household, i.e. your household could not make ends meet with less?

R _____

(Don't know = 98)

312. Would you say that you and your family are...

Fieldworker: Read out options.

Wealthy	1
Very comfortable	2
Reasonably comfortable	3
Just getting along	4
Poor	5
Very poor	6

313. How satisfied are you with your life as a whole these days? [***Showcard 3***]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

314. Now consider today and the last few days. Would you say that you are...?

In a better mood than usual	1
Normal	2
In a worse mood than usual	3
(Do not know)	8

THANK YOU FOR YOUR COOPERATION