

**CONSENT TO PARTICIPATE IN NON-BIOMEDICAL RESEARCH**

**Social Economic Survey of Indonesian Household**

Oral informed consent form for adult participating in household survey - English

My name is \_\_\_\_\_, and I am a surveyor with the Social Economic Study of Indonesian Household. This research is being conducted by Survey Meter working in cooperation with the Indonesian Government's Central Statistics Bureau.

As part of this research, we would like to conduct an interview with you. You were selected for this interview based on a random lottery. This interview is not compulsory, and if you choose to continue with the interview, you can choose not to respond to any or all of the questions we ask. All of your responses will be used for research purposes only, and are guaranteed to be kept confidential. Your name and your answers will not be disclosed to anyone.

The length of this interview is approximately two hours. We apologize for the time it will take and for any interruption this may cause. As compensation, we will give you a gift at the completion of the interview. To the best of our knowledge, there are no risks to you associated with participating in this research. Other than the gift, you will not receive any other personal benefits from participation in the survey, although the results of this research will be used to help improve statistical research throughout Indonesia.

Do you understand this explanation? If so, may we continue the interview?

If you feel you have been treated unfairly, or you have questions or concerns you may contact Survey Meter, Jln. Babadan gg. Kartika VII no 99 Yogyakarta.

**ORAL CONSENT OF RESEARCH SUBJECT OR LEGAL REPRESENTATIVE**

I understand the procedures described above. My questions have been answered to my satisfaction, and I agree to participate in this study. I have been given a copy of this form.

\_\_\_\_\_ Oral consent 1. Yes 2. No (circle the answer that applies)

Name of Subject

**SIGNATURE OF INVESTIGATOR**

In my judgment the subject is voluntarily and knowingly giving informed consent and possesses the legal capacity to give informed consent to participate in this research study.

\_\_\_\_\_  
Signature of Investigator

\_\_\_\_\_  
Date

## HOUSEHOLD SOCIO-ECONOMIC STUDY

	<b>BOOK 1A</b> <b>HOUSEHOLD</b>	<b>ENUMERATION AREA</b> _____ <b>HOUSEHOLD ID</b> _____ . _____
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COV1. TARGET RESPONDENT 1. M    3. F

COV2. NAME OF PRINCIPAL RESPONDENT : _____ HH Member No.: _____	COV3. Principal Respondent is 1. Target Respondent 3. Not the Target Respondent, reason _____
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COV4. Respondent is : 1. Household Head 2. Spouse of Household Head 3. Another Household Member over 18 years old	COV5. Household Category 1. Original Household                      2. Substitute Household for HHID _____ . _____
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### ENUMERATOR, EDITOR AND SUPERVISOR

	Enumerator	Editor	Supervisor
Name and code	_____ _____	_____ _____	_____ _____

### NUMBER OF VISITS \_\_\_\_\_

	First Visit	Second Visit	Third Visit
Date	_____ / _____ / L2L0L1L Date / Month	_____ / _____ / L2L0L1L Date / Month	_____ / _____ / L2L0L1L Date / Month
Time started	____ / ____ Hour : Minute	____ : ____ Hour : Minute	____ : ____ Hour : Minute
Time completed	____ / ____ Hour : Minute	____ : ____ Hour : Minute	____ : ____ Hour : Minute

### RESULTS OF INSPECTIONS

COV6. RESULT OF VISIT	COV7. REASON FOR ANSWERING "2" OR "3" IN COV6	COV8. CHECK UP BY EDITOR	COV9. MONITORING BY SUPERVISOR	
1. Completed → COV8	1. Respondent terminally ill	1. Entry made, without error	Yes	No
2. Partly completed	2. Respondent declined	2. Entry made, with correction	a. Observed      1	3
3. Not completed	3. Respondent was not at home/ could not be found	3. Edit manual without CAFE	b. Checked up    1	3
	5. Others _____	4. Entry made without correction	c. Verified        1	3

**LK. RESPONDENT'S LOCATION**

LK01	Province	16. SOUTH SUMATERA	18. LAMPUNG	33. CENTRAL JAVA	
LK02	District/city	_____			CODE: <input type="text"/>
LK03	Subdistrict	_____			CODE: <input type="text"/>
LK04	Village/Ward	_____			CODE: <input type="text"/>
LK04a	Village/ Ward Classification	1. Urban	2. Rural		
LK05	Hamlet/Neighbourhood/RW/RT	1. Hamlet/Neighborhood/RW: _____			
		3. RT: _____			
LK06	Address (THE ROAD, ALLEY, HOUSE NUMBER)	_____ _____			
LK07	Postal code	<input type="text"/>			
LK08	Home number	1. <input type="text"/>	6. NOT APPLICABLE	8. DON'T KNOW	
LK09	Cell phone number	1. <input type="text"/> owned by _____	6. NOT APPLICABLE	8. DON'T KNOW	

**RP. REPEAT MODULES**

RP01	How much is the net income (money and in-kind) this household receives in a month from its main occupation?	Rp <input type="text"/> . <input type="text"/> . <input type="text"/>
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The following questions are about types of food/goods consumed by all household members during last week.

RP1TYPE	RP02
During <u>last week</u> what was the value of [...] <b>food consumed</b> , not only food purchased, but also that of own production and received from other sources?	
1. <b>Grains</b>	
a. Rice	Rp. <input type="text"/> . <input type="text"/>
b. Others (maize, wheat flour, rice flour, corn flour, etc.)	Rp. <input type="text"/> . <input type="text"/>
2. <b>Tubers</b> (Cassava, sweet potato, potato, dried cassava, taro, sago, etc.)	Rp. <input type="text"/> . <input type="text"/>
3. <b>Fish/shrimp/squid/oyster</b> (Fresh/preserved/salted fish, shrimp, etc.)	
a. Fresh	Rp. <input type="text"/> . <input type="text"/>
b. Salted	Rp. <input type="text"/> . <input type="text"/>

4. <b>Meats</b> (Beef/buffalo/goat/sheep meats/pork/chicken, intestines, liver, spleen, fibred meat, dried meat, etc.)	Rp. _____ . _____
5. <b>Egg and milk</b> (Chicken/duck/quail, fresh milk, condensed milk, powdered milk, etc.)	
a. Chicken/duck/quail eggs	Rp. _____ . _____
b. Fresh milk, condensed milk, powdered milk, etc	Rp. _____ . _____
6. <b>Vegetables</b> (Spinach, swamp cabbage, cucumber, carrot, cowpea, kidney bean, onion, chili, tomato, cassava's leaves, papaya's leaves, etc.)	Rp. _____ . _____
7. <b>Legumes</b> (Ground/green nuts/soybean/redbean/cashew nut, tofu, soybean cake, bean paste, fermented soybean, etc.)	Rp. _____ . _____
8. <b>Fruits</b> (orange, mango, apple, durian, rambutan, salak, duku, pineapple, water melon, banana, papaya, etc.)	Rp. _____ . _____
9. <b>Oil and fat</b> (coconut/cooking oil, coconut, butter, etc.)	Rp. _____ . _____
10. <b>Beverages</b> (Refined/red sugar, tea, coffee, chocolate, syrup, etc.)	Rp. _____ . _____
11. <b>Spices</b> (Salt, candle nut, coriander, pepper, shrimp paste, ketchup, MSG, etc.)	Rp. _____ . _____
12. <b>Other consumption</b>	
a. Instant noodle, wet noodle, rice noodle, macaroni/dry noodle, etc	Rp. _____ . _____
b. Others (chips, mlinjo chip, etc)	Rp. _____ . _____
13. <b>Ready meals and beverages</b>	
a. Ready meal (bread, biscuits, cake, porridge, meatball, gado-gado, rice with mixed dishes, etc)	Rp. _____ . _____
b. Non Alcohol beverage (soft drink, syrup ice, lemonade, mineral water, etc.)	Rp. _____ . _____
c. Alcoholic beverages (Beer, wine, and other alcoholic beverages)	Rp. _____ . _____
14. <b>Tobacco and beetel vine</b> (Clove/white cigarettes, cigar, tobacco, betel vine, betel, etc.)	
a. Cigarette (clove cigarette, white cigarette, cigar)	Rp. _____ . _____
b. Other (betel leaf, areca nut, tobacco, and others)	Rp. _____ . _____

<b>RP03</b> Where did you buy your grocery/food in the last week? <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b>	A. Supermarket	C. Food stall	V. Other	Z. Never bought grocery/food
	B. Traditional market	D. Pushcart	W. DON'T KNOW	

Next, we would like to ask you about how much all household members spend on non-food purchases during the last 12 months.

RP2TYPE	RP04	RP05
Non-food Goods	How much was spent for [...]by all household members last <u>month</u> ?	How much was spent for [...] by all household member in the last <u>12 months</u> ?
<b>15. Housing and household facilities</b>		
a. Lease, rent, estimates for house rent (own house, free of charge, official house, etc.)	Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>	
b. House maintenance and light repairs		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
c. Electricity, telephone, gas, kerosene, water, fire wood, etc.	Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>	
d. Phone and cell phone bills, public phone, telecommunication kiosk, postal expense, etc.	Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>	
<b>16. Miscellaneous goods and services</b> (soap, beauty products, transport, reading materials, ID/driving license fee, recreation, telephone card, stamps, etc.)		
a. Soap/detergent, cosmetics, hair/facial treatment, tissues, etc.	Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>	
b. Medical cost (hospital, community health center, doctor's practice, practical healer, medicines and other).		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
c. Education cost (registration fee, SPP, POMG/BP3, admission fee/readmission fee, scout, prevocational, course and other)		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
d. Transportation, gasoline, diesel fuel, lubricant	Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>	
e. Other services (salary for driver, maid, hotel, etc)	Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>	
<b>17. Clothings, shoes and head gear</b> (clothing material, ready-made clothes, shoes, hat, etc.)		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
<b>18. Durable goods and household equipment</b> (household appliances, equipment, kitchen utensils, recreational equipment, sports equipment, expensive/imitation jewelry, vehicle, umbrella, watch, camera, telephone installation, eletricity installation, etc.)		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
<b>19. Tax, levy and duty (Total)</b>		
a. Tax ( <i>Land and Building tax and motor vehicle tax</i> )		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
b. Levies/duties		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
c. Health Insurance		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
d. Others (Other insurance, Income tax, traffic tickets, etc)		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
<b>20. Feast and rituals</b> (wedding, circumcision, birthday, religious commemoration, customary rituals, etc.)		Rp. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>

RP3TYPE	RP06	RP07
Type of Economic Difficulty	Has this household ever experienced [...] that cause financial difficulties during the last 6 months?	When did this [...] happen? (Month/Year)
A. Death of head of household/main income earner	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
B. Death of other household member	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
C. Grave illness of head of household or main income earner who required hospitalisation or continuous medical treatment?	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
D. Grave illness of other household member who required hospitalisation or continuous medical treatment?	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
E. Lost of employment of business failure among household members?	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
F. Losses due to fire, earthquake, or other disasters	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
G. Harvest failure due to _____	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
H. Reduction in household income due to very low harvest/production	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year
V. Other _____	1. Yes                      3. No ↓	1. <input type="text"/> / <input type="text"/> 8. DO NOT KNOW month / year

**SC. SOCIALIZATION**

SC01	Have you ever heard about Program Keluarga Harapan?	1. Yes 3. No → SC04
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<p>SC02</p>	<p>What is Program Keluarga Harapan?</p> <p><b>DO NOT READ THE OPTIONS</b>  <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. AID FOR VERY POOR HOUSEHOLDS  B. AID FOR POOR HOUSEHOLDS  C. AID FOR PREGNANT WOMEN  D. AID FOR CHILDREN UNDER 6 YEARS OLD  E. AID FOR ELEMENTARY SCHOOL STUDENTS  F. AID FOR JUNIOR HIGH SCHOOL STUDENTS  G. AID FOR SENIOR HIGH SCHOOL STUDENTS  H. AID FOR WHOEVER NEEDS IT  I. AID FOR ALL HOUSEHOLDS IN THIS VILLAGE  J. AID FOR THOSE THE VILLAGE LEADERS DEEM NEED IT  V. OTHERS.....  Y. DO NOT KNOW</p>
<p>SC03</p>	<p>Where did you receive information/hear about Program Keluarga Harapan?</p> <p><b>DO NOT READ THE OPTIONS</b>  <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. COMMUNITY MEETING IN RT OR RW  B. RT/RW/SUB-VILLAGE HEAD  C. VILLAGE HEAD  D. NEIGHBOR IN THIS RT  E. PKH FACILITATOR  V. OTHERS.....  Y. DO NOT REMEMBER</p>
<p>SC04</p>	<p>In your knowledge, how can one become a recipient of Program Keluarga Harapan?</p> <p><b>DO NOT READ THE OPTIONS</b>  <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. INVITED TO GO SIGN UP BY THE RT HEAD/OTHER VILLAGE ELITES  B. GO TO THE SIGN UP SITE ON SIGN UP DAYS  C. BRING SPOUSE (HUSBAND OR WIFE) TO THE SIGN UP SITE  D. OBTAIN LETTER OF EXCUSE IF SPOUSE CANNOT ATTEND  E. HAVE ONE'S NAME SUGGESTED DURING COMMUNITY MEETING  F. HAVE ONE'S NAME SUGGESTED IN AN ELITE MEETING  G. HAVE ONE'S NAME SUGGESTED BY THE RT HEAD, RW HEAD, OR DUSUN HEAD  H. BE VISITED BY A FIELD SURVEY TEAM  V. OTHERS_____  Y. DO NOT KNOW</p>

SC09	<p>Did anyone stop by your house and advise you to <b>join the application process</b> for PKH?</p> <p><b>DO NOT READ THE OPTIONS</b> <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. VILLAGE HEAD B. VILLAGE OFFICIAL/STAFF C. PLKB D. VILLAGE MIDWIFE E. PUSKESMAS STAFF F. COMMUNITY FIGURE G. ACTIVIST H. PKK</p>	<p>I. NGO J. LKMD K. HEAD OF RT/RW L. CONSULTANT M. CENTRAL GOVERNMENT N. NEIGHBOR/COMMUNITY MEMBERS V. OTHER _____ W. NO ONE STOPPED BY Y. DO NOT KNOW</p>
SC10	<p>Did anyone give you any letter to <b>join the application process</b> for PKH?</p> <p><b>DO NOT READ THE OPTIONS</b> <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. VILLAGE HEAD B. VILLAGE OFFICIAL/STAFF C. PLKB D. VILLAGE MIDWIFE E. PUSKESMAS STAFF F. COMMUNITY FIGURE G. ACTIVIST H. PKK</p>	<p>I. NGO J. LKMD K. HEAD OF RT/RW L. CONSULTANT M. CENTRAL GOVERNMENT N. NEIGHBOR/COMMUNITY MEMBERS V. Other _____ W. NO LETTER WAS GIVEN → SECTION AP Y. DON'T KNOW → SECTION AP</p>
SC11	<p>What did the letter say?</p> <p><b>DO NOT READ THE OPTIONS</b> <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. THAT PKH IS FOR VERY POOR HOUSEHOLD B. THAT PKH IS FOR POOR HOUSEHOLD C. THAT PKH IS FOR HOUSEHOLDS WITH PREGNANT WOMEN D. THAT PKH IS FOR HOUSEHOLDS WITH CHILDREN UNDER 6 YEARS OLD E. THAT PKH IS FOR HOUSEHOLDS WITH CHILDREN IN ELEMENTARY SCHOOL F. THAT PKH IS FOR HOUSEHOLDS WITH CHILDREN IN JUNIOR HIGH SCHOOL G. THAT PKH IS FOR HOUSEHOLDS WITH CHILDREN IN SENIOR HIGH SCHOOL H. THAT MY HOUSEHOLD SHOULD APPLY TO THE PROGRAM I. THAT ALL HOUSEHOLDS SHOULD APPLY TO THE PROGRAM J. TIME AND DATE OF INTERVIEW K. IT EXCUSES THE SPOUSE WHO CAN NOT ATTEND THE SIGN UP L. IT DECLARES THAT THIS HOUSEHOLD IS INDEED A MEMBER OF THIS RT/RW/DUSUN M. IT CERTIFIES A RECENT CHANGE YET TO BE REFLECTED IN THE FAMILY CARD W. DO NOT KNOW/DO NOT REMEMBER V. OTHERS _____</p>	

AP. APPLICATION PROCESS

AP01	<p>Did you or members of your household ever try to sign up for PKH?</p> <p><b>INTERVIEWER'S NOTES: "EVER TRY" REFERS TO HAVING EVER SHOWED UP IN THE SIGN UP SITE AND ATTEMPTED TO SIGN UP AT LEAST ONCE.</b></p>	<p>1. Yes → AP03 3. No</p>
AP02	<p>Why not?</p> <p><b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. We do not fulfill the PKH criteria (no pregnant woman or children of schooling age)            B. We need the aid, but no household member was able to sign up            C. We need the aid, but the sign up site was too far            D. We need the aid, but the sign up process required too much effort            E. We thought about signing up, but we never did because we were busy/we forgot/there was no chance to go            F. My husband or wife could not come to interview with me and I did not want to ask for a letter of excuse from the RT head            G. My husband or wife could not come to interview with me and I did not have time to ask for a letter of excuse from the RT head            H. My husband or wife could not come to interview with me and the RT head refused to give me a letter of excuse            I. My husband or wife refused to come to interview with me            J. We did not receive the invitation letter from RT/RW/Dusun head            K. We are not very poor/we are not that poor            L. There are other households that are poorer, so we should not sign up            M. We do not want to be considered very poor by other households            N. We are very poor, but we are embarrassed to admit our status as a very poor household            O. We are not very poor, so we are embarrassed to claim that we are very poor            P. We do not have the documents we need to bring (such as KTP or family card)            Q. We did not know when to sign up            R. We did not know where the sign up site was for this village            S. We did not know about Program Keluarga Harapan            V. Others.....</p>
AP03	<p><b>CHECK THE <u>TREATMENT LIST</u>: WHAT IS THE TREATMENT ASSIGNED TO THIS VILLAGE?</b></p>	<p>1. PMT → SECTION SF ..... 2. SELF-TARGETING</p>

AP04	Who went to sign your household up for PKH?  <b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b>	A. Head of household B. Spouse of head of household C. Child in the household D. Grandchild in the household E. Other family members F. A relative who is not part of the household G. Neighbor/friend of the household V. Others.....
AP05	The first time your household tried to sign up, what time did the representative of your household arrive in the interview site?	____ : ____ (HOUR : MINUTE)
AP06	Did the representative of your household have to be interviewed the next day because the line was too long?	1. Yes 3. No
AP07	During the interview process, did the representative of your household go home and come back to check the length of queue?	1. Yes 3. No
AP08	In total, how long did the representative of your household waited/lined up for the interview?  <b>INTERVIEWER INSTRUCTION:</b> - IF THE REPRESENTATIVE HAD TO WAIT FOR MORE THAN ONE DAY, CALCULATE THE TOTAL WAITING TIME - RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER - FILL THE WAITING TIME FOR ALL ANSWERS CHOSEN	A. Head of household, for ____ : ____ (HOUR : MINUTE) B. Spouse of head of household, for ____ : ____ C. Child in the household, for ____ : ____ D. Grandchild in the household, for ____ : ____ E. Other family members, for ____ : ____ F. A relative who is not part of the household, for ____ : ____ G. Neighbor/friend of the household, for ____ : ____ V. Others....., for ____ : ____

AP09	On the sign up day, did your household successfully sign up?	1. Yes → SECTION SF 3. No
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<p>AP10</p>	<p>Why did your household not successfully sign up?</p> <p><b>RESPONDENT CAN CHOOSE MORE THAN ONE ANSWER</b></p>	<p>A. It turned out my household did not fulfill the PKH criteria (no pregnant women or children of schooling age)</p> <p>B. The line was too long and I decided to go home</p> <p>C. Too many were signing up when I came and I could not be registered/interviewed that day, and then I never came back</p> <p>D. The explanation during the community meeting was too long and I decided to go home, so I did not know how to apply</p> <p>E. I could not make it to any of the interview days</p> <p>F. My husband or wife could not come back to interview with me and I did not want to ask for a letter of excuse from the RT head</p> <p>G. My husband or wife could not come back to interview with me and I did not have time to ask for a letter of excuse from the RT head</p> <p>H. My husband or wife could not come back to interview with me and the RT head refused to give me a letter of excuse</p> <p>I. My husband or wife refused to come back to interview with me</p> <p>J. I was asked by the RT/RW/Dusun/Village head or other village staff not to sign up because I was not very poor/ because there are other poorer households</p> <p>K. I decided to go home after I was advised by the sign up staff to not sign up because I was not very poor</p> <p>L. I decided to go home when I realized that the program was for very poor households, while I was not very poor</p> <p>M. I saw that there were other poorer households that were trying to sign up, so I should not sign up</p> <p>N. We are a very poor household, but I was embarrassed to be seen by other households for signing up, so I went home</p> <p>O. We are not a very poor household, so I was embarrassed to be seen by other households for signing up and I went home</p> <p>P. It turns out we did not have the documents required to sign up (like KTP and Family Card)</p> <p>Q. When we went to the sign up site, it was closed/there were no more staff members</p> <p>R. We went to the wrong place to sign up</p> <p>V. Others.....</p>
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**SF. SATISFACTION**

<p>SF01</p>	<p>In your opinion, how was the application process for PKH?</p>	<p>1. Not smooth</p> <p>2. Not too smooth</p> <p>8. DO NOT KNOW</p>	<p>3. Pretty smooth</p> <p>4. Very smooth</p>
<p>SF02</p>	<p>How efficient was the PKH staff in your village?</p>	<p>1. Not smooth</p> <p>2. Not too smooth</p> <p>8. DO NOT KNOW</p>	<p>3. Pretty smooth</p> <p>4. Very smooth</p>

