

Appendix E: Afghanistan FY 2012 Questionnaire



World Bank Client Survey FY12 – Afghanistan

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Afghanistan or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Afghanistan, more in-depth insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Afghanistan during the transition period and beyond. The World Bank commissioned an independent firm to oversee the logistics of this effort in Afghanistan. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle the number that most accurately reflects your answer. **If you prefer not to answer a question, please leave it blank.**

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING AFGHANISTAN

A1. Please indicate your perspective on the transition process in Afghanistan, on a ten point scale (1 meaning very pessimistic, 10 meaning very optimistic).									
1	2	3	4	5	6	7	8	9	10
Very pessimistic					Very optimistic				

SECTION A: GENERAL ISSUES

A2. When considering development priorities, which ONE development priority below is the most important in Afghanistan? Which ONE is the second most important priority? Which ONE is the third most important priority?

Choose only ONE for each column		FIRST priority (Choose only ONE)	SECOND priority (Choose only ONE)	THIRD priority (Choose only ONE)
1	Rural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Social protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Transport (e.g., roads, bridges, transportation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Security/stabilization/reconstruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Poverty reduction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Public sector reform	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Regional integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Gender	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Domestic private sector development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Foreign direct investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Water and sanitation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Monitoring and evaluation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Public financial management (e.g., public expenditure, fiscal system reform)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	Job creation/employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	Governance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	Financial markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Urban development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	Environmental sustainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21	Equality of opportunity (i.e., equity)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22	Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23	Food security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Climate change (e.g., mitigation, adaptation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26	Agricultural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27	Trade and exports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28	Economic growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29	Law and justice (e.g., judicial system)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
30	Regulatory framework	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
31	Communicable/non-communicable disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
32	Basic infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33	Local governance and institutions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
34	Natural resource management (e.g., oil, gas, ore)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35	Anti corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
36	Disaster management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
37	Global information and communications technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION A: GENERAL ISSUES

When thinking about the ongoing transition in Afghanistan, to what extent do you believe the transition related activities will ...												
		To no degree at all								To a very significant degree		Don't know
A3	Lead to stability and lasting peace in Afghanistan, on a ten point scale?	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
A4	Lead to sustainable economic growth in Afghanistan, on a ten point scale?	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES

A5. Poverty reduction is a broad term that encompasses work in many different areas.	
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Afghanistan? (Choose no more than THREE)	
1	Water and sanitation
2	Equality of opportunity (i.e., equity)
3	Economic growth
4	Climate change (e.g., mitigation, adaptation)
5	Disaster management
6	Regional integration
7	Gender
8	Rural development
9	Urban development
10	Education
11	Regulatory framework
12	Local governance and institutions
13	Basic infrastructure
14	Social protection
15	Law and justice (e.g., judicial system)
16	Transport (e.g., roads, bridges, transportation)
17	Communicable/non-communicable disease
18	Security/stabilization/reconstruction
19	Global information and communications technology
20	Public sector reform
21	Domestic private sector development
22	Foreign direct investment
23	Energy
24	Food security
25	Monitoring and evaluation
26	Governance
27	Social cohesion
28	Natural resource management (e.g., oil, gas, ore)
29	Environmental sustainability
30	Health
31	Public financial management (e.g., public expenditure, fiscal system reform)
32	Agricultural development
33	Job creation/employment
34	Financial markets
35	Trade and exports
36	Anti corruption

SECTION A: GENERAL ISSUES

A6. Economic growth can be driven by a number of factors.	
Which THREE areas below do you believe would contribute most to generating economic growth in Afghanistan? (Choose no more than THREE)	
1	Energy
2	Equality of opportunity (i.e., equity)
3	Social protection
4	Climate change (e.g., mitigation, adaptation)
5	Anti corruption
6	Disaster management
7	Rural development
8	Foreign direct investment
9	Urban development
10	Water and sanitation
11	Education
12	Global information and communications technology
13	Regulatory framework
14	Communicable/non-communicable disease
15	Trade and exports
16	Social cohesion
17	Public sector reform
18	Regional integration
19	Domestic private sector development
20	Job creation/employment
21	Agricultural development
22	Food security
23	Governance
24	Transport (e.g., roads, bridges, transportation)
25	Security/stabilization/reconstruction
26	Monitoring and evaluation
27	Gender
28	Natural resource management (e.g., oil, gas, ore)
29	Environmental sustainability
30	Health
31	Basic infrastructure
32	Law and justice (e.g., judicial system)
33	Local governance and institutions
34	Public financial management (e.g., public expenditure, fiscal system reform)
35	Financial markets

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B1. How familiar are you with the work of the World Bank in Afghanistan, on a ten point scale?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank's effectiveness in Afghanistan, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

To what extent do you agree with the following statements about the World Bank in Afghanistan, on a ten point scale?																					
											Strongly disagree			Strongly agree	Don't know						
B3	The World Bank's staff is well prepared (e.g., skills and knowledge) to help Afghanistan solve its most complicated development challenges										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B4	The World Bank's financial instruments (i.e. investment lending, Development Policy Grant, Trust Fund, Program 4 Result, etc.) meet the needs of Afghanistan										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B5	The World Bank meets Afghanistan's needs for knowledge services (e.g., research, analysis, technical assistance)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B6. When thinking about how the World Bank can have the most impact on development results during the transition period in Afghanistan, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Afghanistan? (Choose no more than THREE)	
1	Rural development
2	Education
3	Governance
4	Security/stabilization/reconstruction
5	Social protection
6	Transport (e.g., roads, bridges, transportation)
7	Poverty reduction
8	Public sector reform
9	Regional integration
10	Gender
11	Domestic private sector development
12	Foreign direct investment
13	Water and sanitation
14	Energy
15	Monitoring and evaluation
16	Social cohesion
17	Public financial management (e.g., public expenditure, fiscal system reform)
18	Job creation/employment
19	Financial markets
20	Urban development
21	Environmental sustainability
22	Equality of opportunity (i.e., equity)
23	Health
24	Food security
25	Climate change (e.g., mitigation, adaptation)
26	Agricultural development
27	Trade and exports
28	Economic growth
29	Law and justice (e.g., judicial system)
30	Local governance and institutions
31	Regulatory framework
32	Communicable/non-communicable disease
33	Basic infrastructure
34	Natural resource management (e.g., oil, gas, ore)
35	Anti corruption
36	Disaster management
37	Global information and communications technology

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B7. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Afghanistan?		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
2	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
5	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
6	Data	<input type="checkbox"/>	<input type="checkbox"/>
7	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
8	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
9	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
10	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
11	Strategy formulation (e.g., ANDS assistance)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B8. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Afghanistan? (Choose no more than TWO)	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Not enough public disclosure of its work
11	World Bank processes too slow and complex
12	Not aligned with country priorities
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B9. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Afghanistan? (Choose no more than TWO)	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Analytical work (studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience)
6	Trust Fund management
7	Co-financing arrangements (i.e., with other donors)
8	Don't know

B10. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Afghanistan? (Choose no more than TWO)	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Analytical work (studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience)
6	Trust Fund management
7	Co-financing arrangements (i.e., with other donors)
8	Don't know

To what extent do you believe ...													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B11	The World Bank SHOULD seek to influence the global development agenda, on a ten point scale?											<input type="checkbox"/>	
B12	The World Bank DOES seek to influence the global development agenda, on a ten point scale?											<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B13. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Development Councils (CDCs)
6	Donor community
7	Foundations
8	Academia/think tanks/research institutes
9	Parliament
10	Media
11	Emerging donors
12	UN agencies
13	International Security Assistance Force (ISAF)
14	Regional organizations (e.g., SAARC, ECO)
15	Other (please specify): _____

To what extent do you agree with the following statements about the World Bank's work in Afghanistan, on a ten point scale?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B14	Overall the World Bank currently plays a relevant role in development in Afghanistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B15	The World Bank's work is aligned with what I consider the development priorities for this country	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B16	The World Bank supports programs and strategies that are realistic for Afghanistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B17	The World Bank treats clients and stakeholders in Afghanistan with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent is the World Bank an effective development partner in Afghanistan in terms of ..., on a ten point scale?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B18	Follow up and follow through	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B25	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B26	Collaboration with groups outside of the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B27	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B28	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B29. When World Bank assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	Ongoing conflict and instability
10	Inadequate funding
11	Other (please specify): _____

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C1. To what degree does the World Bank's work help achieve sustainable development results in Afghanistan, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

		How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Afghanistan, on a ten point scale?										Don't know
		Not effective at all										
		1	2	3	4	5	6	7	8	9	10	
C2	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Global information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Communicable/non-communicable disease	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C21	Monitoring and evaluation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C22	Public financial management (e.g., public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C23	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C24	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C25	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C26	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C27	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C28	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C29	Governance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C30	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C31	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C32	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C33	Social protection	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C34	Public sector reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C35	Regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C36	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C37	Natural resource management (e.g., oil, gas, ore)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION D: THE AFGHANISTAN RECONSTRUCTION TRUST FUND (ARTF)

The multi-lateral Afghanistan Reconstruction Trust Fund (ARTF) was set up in May 2002 to provide support to Afghanistan in two areas: costs of the Government and Government's priority investment projects including capacity building, rural development, infrastructure, and education.

D1. How familiar are you with the work of the ARTF in Afghanistan, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not familiar at all									Very familiar		Don't know

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
D2	The ARTF priorities are aligned with the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D3	The ARTF distributes resources fairly and equally throughout the country.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	The ARTF's efforts are leading to sustainable results on the ground.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6	The ARTF collaborates well with the Afghanistan Government.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	The World Bank collaborates well with other ARTF donors.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8	There should be more oversight of how ARTF resources are spent.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	There should be more public information available about the work of the ARTF.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D10	The ARTF is flexible and responds to changing conditions in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION E: THE WORLD BANK'S KNOWLEDGE

E1. How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

SECTION E: THE WORLD BANK'S KNOWLEDGE

E2. When thinking about the development challenges in Afghanistan, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)	
1	Public sector reform
2	Gender
3	Social cohesion
4	Education
5	Domestic private sector development
6	Foreign direct investment
7	Water and sanitation
8	Trade and exports
9	Economic growth
10	Energy
11	Disaster management
12	Monitoring and evaluation
13	Governance
14	Social protection
15	Climate change (e.g., mitigation, adaptation)
16	Poverty reduction
17	Law and justice (e.g., judicial system)
18	Security/stabilization/reconstruction
19	Anti corruption
20	Financial markets
21	Equality of opportunity (i.e., equity)
22	Urban development
23	Regional integration
24	Global information and communications technology
25	Local governance and institutions
26	Transport (e.g., roads, bridges, transportation)
27	Agricultural development
28	Natural resource management (e.g., oil, gas, ore)
29	Public financial management (e.g., public expenditure, fiscal system reform)
30	Job creation/employment
31	Health
32	Rural development
33	Food security
34	Environmental sustainability
35	Regulatory framework
36	Basic infrastructure
37	Communicable/non-communicable disease

SECTION E: THE WORLD BANK'S KNOWLEDGE

How effective do you believe the World Bank's knowledge and research are at ... in Afghanistan?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
E3	Raising your awareness of the particular topic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	Stimulating public debate/dialogue	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent do you believe that the World Bank's knowledge and research ... in Afghanistan?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E8	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	Are relevant to Afghanistan's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E11	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E12	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E13	A source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E14	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E15	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E16	Are adaptable to Afghanistan's development challenges	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E17. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

E18. Overall, how would you rate the technical quality of the World Bank's knowledge/ research, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

SECTION F: WORKING WITH THE WORLD BANK

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
F1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F4	The World Bank's safeguard policy requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F5	Working with the World Bank increases Afghanistan's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F6	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F7	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
F9	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

F10. To what extent do you believe the World Bank is adequately staffed in Afghanistan, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

SECTION G: THE FUTURE ROLE OF THE WORLD BANK IN AFGHANISTAN

G1. How significant a role do you believe the World Bank SHOULD play in Afghanistan's development throughout the transition period, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

G2. Which of the following SHOULD the World Bank do to make itself of greater value in Afghanistan? (Choose no more than TWO)	
1	Improve the quality of its experts as related to Afghanistan's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Ensure that aid is distributed fairly and equally throughout the country
4	Focus primarily on advocacy issues
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on Afghanistan's economy
7	Offer more innovative financial products
8	Offer more innovative knowledge services
9	Work faster
10	Increase the level of World Bank staffing in Afghanistan's office
11	Others (please specify): _____

SECTION H: COMMUNICATION AND INFORMATION SHARING

H1. Where do you get most of your information about economic and social development issues in Afghanistan? (Choose no more than TWO)	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Blogs
10	Mobile phones
11	Instant messaging
12	Other (please specify): _____

H2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	Quarterly Country Update
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank Development Information Corners
7	World Bank publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Others (please specify): _____

H3	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
H4	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
H5	Were you able to obtain this information?	Yes	No
H6	Do you have access to the Internet?	Yes	No
H7	Do you use/have you used the World Bank website?	Yes	No

SECTION H: COMMUNICATION AND INFORMATION SHARING

H8. Which do you primarily use?	
1	The World Bank's country website (www.worldbank.org.af)
2	The World Bank's main website (www.worldbank.org)

H9. Do you use/have you used the World Bank's Public Information Centers (PICs) in Afghanistan?	
1	Yes
2	No
3	I don't know what PIC is

Please rate how much you agree with the following statements, on a ten point scale.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
H10	I use more data from the World Bank as a result of the organization's Open Data policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
H11	The World Bank's PIC is a valuable source of information related to development in Afghanistan. <i>(Only answer if you have used the PIC)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
H12	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
H13	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
H14	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
H15	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION I: BACKGROUND INFORMATION

11. Which of the following best describes your current position? (Please mark only ONE response)	
1	Office of the President
2	Office of Minister
3	National Assembly
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Development Councils (CDCs)
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Academia/Research Institute/Think Tank
19	Judiciary Branch
20	Other (please specify): _____

SECTION I: BACKGROUND INFORMATION

I2. Please identify the primary specialization of your work. (Please mark only ONE response)	
1	Agricultural development
2	Anti corruption
3	Basic infrastructure
4	Climate change (e.g., mitigation, adaptation)
5	Communicable/non-communicable disease
6	Disaster management
7	Domestic private sector development
8	Economic growth
9	Education
10	Energy
11	Environmental sustainability
12	Equality of opportunity (i.e., equity)
13	Financial markets
14	Food security
15	Foreign direct investment
16	Gender
17	Global information and communications technology
18	Governance
19	Health
20	Job creation/employment
21	Law and justice (e.g., judicial system)
22	Local governance and institutions
23	Monitoring and evaluation
24	Natural resource management (e.g., oil, gas, ore)
25	Poverty reduction
26	Public financial management (e.g., public expenditure, fiscal system reform)
27	Public sector reform
28	Regional integration
29	Regulatory framework
30	Rural development
31	Security/stabilization/reconstruction
32	Social cohesion
33	Social protection
34	Trade and exports
35	Transport (e.g., roads, bridges, transportation)
36	Urban development
37	Water and sanitation
38	Other (please specify): _____

SECTION I: BACKGROUND INFORMATION

I3. Currently, do you professionally collaborate/work with the World Bank in your country?	
1	Yes
2	No

I4. Which of the following describes most of your exposure to the World Bank in Afghanistan? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

I5. Which best represents your geographic location?	
1	Kabul
2	Outside Kabul

Thank you for completing the survey!