

## Appendix F: Argentina FY 2012 Questionnaire



### **World Bank Country Survey FY12 – ARGENTINA**

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Argentina or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Argentina, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Argentina. The World Bank commissioned an independent firm to oversee the logistics of this effort in Argentina. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING ARGENTINA**

<b>A1. In general would you say that ARGENTINA is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES FACING ARGENTINA (CONT...)**

**A2. When considering development priorities, which ONE development priority below is the most important in ARGENTINA? Which ONE is the second most important priority? Which ONE is the third most important priority?**

<b>Choose only ONE for each column</b>		<b>FIRST priority (Choose only ONE)</b>	<b>SECOND priority (Choose only ONE)</b>	<b>THIRD priority (Choose only ONE)</b>
1	Environmental sustainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Equality of opportunity (i.e., equity)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Climate change (e.g., mitigation, adaptation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Poverty reduction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Public sector reform	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Regional integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Gender	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Crime and violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Domestic private sector development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Foreign direct investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Agricultural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Trade and exports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Economic growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Regulatory framework	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	Basic infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	Natural resource management (e.g., oil, gas, mining)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	Anti corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Disaster management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	Rural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21	Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22	Social protection (e.g., pensions, targeted social assistance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23	Governance (i.e., government effectiveness)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24	Transport (e.g., roads, bridges, transportation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Water and sanitation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26	Energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27	Public financial management (e.g., public expenditure, fiscal system reform)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28	Job creation/employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29	Financial markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
30	Urban development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION A: GENERAL ISSUES FACING ARGENTINA (CONT...)**

<b>A 3. Poverty reduction is a broad term that encompasses work in many different areas.</b>	
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in ARGENTINA? (Choose no more than THREE)</b>	
1	Agricultural development
2	Trade and exports
3	Economic growth
4	Regulatory framework
5	Basic infrastructure
6	Natural resource management (e.g., oil, gas, mining)
7	Anti corruption
8	Disaster management
9	Rural development
10	Education
11	Social protection (e.g., pensions, targeted social assistance)
12	Governance (i.e., government effectiveness)
13	Transport (e.g., roads, bridges, transportation)
14	Water and sanitation
15	Energy
16	Public financial management (e.g., public expenditure, fiscal system reform)
17	Job creation/employment
18	Financial markets
19	Urban development
20	Environmental sustainability
21	Equality of opportunity (i.e., equity)
22	Health
23	Climate change (e.g., mitigation, adaptation)
24	Public sector reform
25	Regional integration
26	Gender
27	Crime and violence
28	Domestic private sector development
29	Foreign direct investment

**SECTION A: GENERAL ISSUES FACING ARGENTINA (CONT...)**

<b>A4. Economic growth can be driven by a number of factors.</b>	
<b>Which THREE areas below do you believe would contribute most to generating economic growth in ARGENTINA? (Choose no more than THREE)</b>	
1	Water and sanitation
2	Energy
3	Public financial management (e.g., public expenditure, fiscal system reform)
4	Job creation/employment
5	Financial markets
6	Urban development
7	Environmental sustainability
8	Equality of opportunity (i.e., equity)
9	Health
10	Climate change (e.g., mitigation, adaptation)
11	Agricultural development
12	Trade and exports
13	Regulatory framework
14	Basic infrastructure
15	Natural resource management (e.g., oil, gas, mining)
16	Anti corruption
17	Disaster management
18	Rural development
19	Education
20	Social protection (e.g., pensions, targeted social assistance)
21	Governance (i.e., government effectiveness)
22	Transport (e.g., roads, bridges, transportation)
23	Poverty reduction
24	Public sector reform
25	Regional integration
26	Gender
27	Crime and violence
28	Domestic private sector development
29	Foreign direct investment

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B1. How familiar are you with the work of the World Bank in ARGENTINA, on a ten point scale?</b>									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Extremely familiar

<b>B2. Overall, please rate your impression of the World Bank's effectiveness in ARGENTINA, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

<b>B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help ARGENTINA solve its most complicated development challenges, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

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**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)**

**B4. When thinking about how the World Bank can have the most impact on development results in ARGENTINA, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in ARGENTINA? (Choose no more than THREE)**

1	Rural development
2	Education
3	Social protection (e.g., pensions, targeted social assistance)
4	Governance (i.e., government effectiveness)
5	Transport (e.g., roads, bridges, transportation)
6	Poverty reduction
7	Public sector reform
8	Regional integration
9	Gender
10	Crime and violence
11	Domestic private sector development
12	Foreign direct investment
13	Water and sanitation
14	Energy
15	Public financial management (e.g., public expenditure, fiscal system reform)
16	Job creation/employment
17	Financial markets
18	Urban development
19	Environmental sustainability
20	Equality of opportunity (i.e., equity)
21	Health
22	Climate change (e.g., mitigation, adaptation)
23	Agricultural development
24	Trade and exports
25	Economic growth
26	Regulatory framework
27	Basic infrastructure
28	Natural resource management (e.g., oil, gas, mining)
29	Anti corruption
30	Disaster management

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)**

<b>B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in ARGENTINA?</b>		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
2	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
3	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
4	Data	<input type="checkbox"/>	<input type="checkbox"/>
5	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
6	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
7	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
8	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
9	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in ARGENTINA? (Choose no more than TWO)</b>	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Staff too inaccessible
4	Arrogant in its approach
5	Not willing to honestly criticize policies and reform efforts in the country
6	Too influenced by developed countries
7	Not enough public disclosure of its work
8	World Bank processes too slow and complex
9	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)**

<b>B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in ARGENTINA? (Choose no more than TWO)</b>	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

<b>B8. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in ARGENTINA? (Choose no more than TWO)</b>	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)**

<b>B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)</b>	
1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
8	Academia/think tanks/research institutes
9	Parliament
10	Media
12	Other (please specify): _____

<b>To what extent do you agree with the following statements about the World Bank's work in Argentina, on a ten point scale?</b>												
		<b>Strongly disagree</b>								<b>Strongly agree</b>		<b>Don't know</b>
<b>B10</b>	Overall the World Bank currently plays a relevant role in development in Argentina	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B11</b>	The World Bank's work is aligned with what I consider the development priorities for this country	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B12</b>	The World Bank treats clients and stakeholders in Argentina with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

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**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)**

To what extent is the World Bank an effective development partner in Argentina, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B13</b>	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B14</b>	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B15</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B16</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B17</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B18</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B19</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B20</b>	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B21</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B22</b>	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B23</b>	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS**

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in ARGENTINA, on a ten point scale?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>C1</b>	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C2</b>	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C3</b>	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C4</b>	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C5</b>	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C6</b>	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C7</b>	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C8</b>	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C9</b>	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C10</b>	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C11</b>	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C12</b>	Public financial management (e.g., public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C13</b>	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C14</b>	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C15</b>	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C16</b>	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C17</b>	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C18</b>	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C19</b>	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C20</b>	Public sector reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C21</b>	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C22</b>	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS (CONT...)**

<b>C23. To what extent does the World Bank's work help to achieve development results in ARGENTINA, on a ten point scale?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank in ARGENTINA, on a ten point scale?</b>												
		Strongly disagree					Strongly agree					Don't know
<b>C24</b>	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of ARGENTINA	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C25</b>	The World Bank meets ARGENTINA's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

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**SECTION D: THE WORLD BANK'S KNOWLEDGE**

<b>D1. When thinking about the development challenges in ARGENTINA, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)</b>	
1	Transport (e.g., roads, bridges, transportation)
2	Poverty reduction
3	Public sector reform
4	Regional integration
5	Gender
6	Crime and violence
7	Rural development
8	Education
9	Social protection (e.g., pensions, targeted social assistance)
10	Governance (i.e., government effectiveness)
11	Domestic private sector development
12	Foreign direct investment
13	Water and sanitation
14	Health
15	Climate change (e.g., mitigation, adaptation)
16	Agricultural development
17	Trade and exports
18	Economic growth
19	Regulatory framework
20	Basic infrastructure
21	Natural resource management (e.g., oil, gas, mining)
22	Anti corruption
23	Disaster management
24	Energy
25	Public financial management (e.g., public expenditure, fiscal system reform)
26	Job creation/employment
27	Financial markets
28	Urban development
29	Environmental sustainability
30	Equality of opportunity (i.e., equity)

**SECTION D: THE WORLD BANK'S KNOWLEDGE (CONT...)**

<b>How effective do you believe the World Bank's knowledge and research are at ... in ARGENTINA?</b>													
		Not effective at all										Very effective	Don't know
<b>D2</b>	Raising your awareness of the particular topic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D3</b>	Stimulating public debate/dialogue	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D4</b>	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D5</b>	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D6</b>	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>To what extent do you believe that the World Bank's knowledge and research ... in ARGENTINA?</b>													
		To no degree at all										To a very significant degree	Don't know
<b>D7</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D8</b>	Are relevant to ARGENTINA's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D9</b>	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D10</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D11</b>	A source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D12</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D13</b>	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D14</b>	Are adaptable to ARGENTINA's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>D15. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale?</b>													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Not significant at all									Very significant	Don't know			

**SECTION D: THE WORLD BANK'S KNOWLEDGE (CONT...)**

<b>D16. Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>Very low technical quality</b>									<b>Very high technical quality</b>	Don't know

**SECTION E: WORKING WITH THE WORLD BANK**

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>E1</b>	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E2</b>	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	Working with the World Bank increases Argentina's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E9</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E10</b>	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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**SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN ARGENTINA**

<b>F1. Which of the following SHOULD the World Bank do to make itself of greater value in ARGENTINA? (Choose no more than TWO)</b>	
1	Improve the quality of its experts as related to ARGENTINA's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on ARGENTINA's economy
7	Offer more innovative financial products
8	Offer more innovative knowledge services
9	Increase availability of Fee-Based services
10	Work faster
11	Others (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G1. How do you get most of your information about economic and social development issues in ARGENTINA? (Choose no more than TWO)</b>	
1	Local newspapers
2	International newspapers
3	Local radio
4	Local television
5	International television
6	Internet
7	Social media (Facebook, Twitter, Youtube)
8	Blogs
9	Other (please specify): _____

<b>G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)</b>	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank Public Information Center
7	World Bank publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Others (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING (CONT...)**

<b>G3. Which do you primarily use?</b>	
1	The World Bank's country website (www.bancomundial.org.ar)
2	The World Bank's main website (www.worldbank.org)

<b>Please rate how much you agree with the following statements, on a ten point scale.</b>														
		<b>Strongly disagree</b>										<b>Strongly agree</b>		<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>G4</b>	I use more data from the World Bank as a result of the organization's Open Data policy	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>G5</b>	The World Bank's PIC is a valuable source of information related to development in Argentina <i>(Only answer if you have used the PIC)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>G6</b>	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>G7</b>	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>G8</b>	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>G9</b>	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current position? (Please mark only ONE response)</b>	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Academia/Research Institute/Think Tank
19	Judiciary Branch
20	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION (CONT...)**

<b>H2. Please identify the primary specialization of your work. (Please mark only ONE response)</b>	
1	Agricultural development
2	Anti corruption
3	Basic infrastructure
4	Climate change (e.g., mitigation, adaptation)
5	Communicable/non-communicable diseases
6	Crime and violence
7	Disaster management
8	Domestic private sector development
9	Economic growth
10	Education
11	Energy
12	Environmental sustainability
13	Equality of opportunity (i.e., equity)
14	Financial markets
15	Food security
16	Foreign direct investment
17	Gender
18	Global integration
19	Governance (i.e., government effectiveness)
20	Health
21	Information and communications technology
22	Job creation/employment
23	Law and justice (e.g., judicial system)
24	Monitoring and evaluation
25	Natural resource management (e.g., oil, gas, mining)
26	Poverty reduction
27	Public financial management (e.g., public expenditure, fiscal system reform)
28	Public sector reform
29	Regional integration
30	Regulatory framework
31	Rural development
32	Social protection (e.g., pensions, targeted social assistance)
33	Trade and exports
34	Transport (e.g., roads, bridges, transportation)
35	Urban development
36	Water and sanitation
37	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION (CONT...)**

<b>H3. Currently, do you professionally collaborate/work with the World Bank in your country?</b>	
1	Yes
2	No

<b>H4. Which of the following describes most of your exposure to the World Bank in Argentina? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

<b>H5. Which best represents your geographic location?</b>	
1	Ciudad de Buenos Aires
2	Provincias

**Thank you for completing the survey!**