

## Appendix F: Burkina Faso FY 2013 Questionnaire



### **World Bank Country Survey FY13 – BURKINA FASO**

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Burkina Faso or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Burkina Faso, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Burkina Faso. The World Bank commissioned an independent firm to oversee the logistics of this effort in Burkina Faso. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING BURKINA FASO**

<b>A1. In general would you say that Burkina Faso is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES**

<b>A2. Listed below are a number of development priorities in Burkina Faso.</b>			
<b>Please identify which of the following you consider the most important development priorities in Burkina Faso? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	18	Poverty reduction
2	Transport (e.g., roads, bridges, transportation)	19	Energy
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20	Food security
4	Global/regional integration	21	Climate change (e.g., mitigation, adaptation)
5	Gender	22	Agricultural development
6	Domestic private sector development (e.g., development of small and medium size enterprises/ industries)	23	Trade and exports
7	Foreign direct investment	24	Crime and violence (i.e., insecurity)
8	Water and sanitation	25	Economic growth
9	Fight against corruption	26	Law and justice (e.g., judicial system)
10	Job creation/employment	27	Regulatory framework
11	Rural development	28	Communicable/non-communicable diseases
12	Financial markets	29	Basic infrastructure
13	Urban development (e.g., urban transport)	30	Natural resource management (e.g., mining)
14	Environmental sustainability	31	Disaster management
15	Equality of opportunity (i.e., equity)	32	Information and communications technology
16	Health	33	Cotton sector
17	Education	34	Social cohesion

**SECTION A: GENERAL ISSUES**

<b>A3. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Burkina Faso? (Choose no more than THREE)</b>			
1	Water and sanitation	18	Fight against corruption
2	Equality of opportunity (i.e., equity)	19	Domestic private sector development (e.g., development of small and medium size enterprises/ industries)
3	Economic growth	20	Foreign direct investment
4	Climate change (e.g., mitigation, adaptation)	21	Education
5	Global/regional integration	22	Energy
6	Gender	23	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Rural development	24	Natural resource management (e.g., mining)
8	Urban development (e.g., urban transport)	25	Environmental sustainability
9	Regulatory framework	26	Disaster management
10	Basic infrastructure	27	Health
11	Social protection (e.g., pensions, targeted social assistance)	28	Agricultural development
12	Law and justice (e.g., judicial system)	29	Job creation/employment
13	Social cohesion	30	Cotton sector
14	Transport (e.g., roads, bridges, transportation)	31	Financial markets
15	Crime and violence (i.e., insecurity)	32	Trade and exports
16	Communicable/non-communicable diseases	33	Food security
17	Information and communications technology		

**SECTION A: GENERAL ISSUES**

<b>A4. Economic growth can be driven by a number of factors.</b>			
<b>Which THREE areas below do you believe would contribute most to generating economic growth in Burkina Faso? (Choose no more than THREE)</b>			
1	Energy	17	Communicable/non-communicable diseases
2	Gender	18	Trade and exports
3	Equality of opportunity (i.e., equity)	19	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Social protection (e.g., pensions, targeted social assistance)	20	Domestic private sector development (e.g., development of small and medium size enterprises/ industries)
5	Global/regional integration	21	Job creation/employment
6	Climate change (e.g., mitigation, adaptation)	22	Agricultural development
7	Fight against corruption	23	Food security
8	Cotton sector	24	Social cohesion
9	Disaster management	25	Transport (e.g., roads, bridges, transportation)
10	Rural development	26	Natural resource management (e.g., mining)
11	Foreign direct investment	27	Environmental sustainability
12	Urban development (e.g., urban transport)	28	Health
13	Water and sanitation	29	Basic infrastructure
14	Education	30	Law and justice (e.g., judicial system)
15	Information and communications technology	31	Crime and violence (i.e., insecurity)
16	Regulatory framework	32	Financial markets

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

**B1. How familiar are you with the work of the World Bank in Burkina Faso, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

**B2. Overall, please rate your impression of the World Bank's effectiveness in Burkina Faso, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

**B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Burkina Faso solve its most complicated development challenges, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**B4. When thinking about how the World Bank can have the most impact on development results in Burkina Faso, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Burkina Faso? (Choose no more than THREE)**

1	Social protection (e.g., pensions, targeted social assistance)	18	Equality of opportunity (i.e., equity)
2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Health
3	Transport (e.g., roads, bridges, transportation)	20	Education
4	Poverty reduction	21	Food security
5	Global/regional integration	22	Climate change (e.g., mitigation, adaptation)
6	Gender	23	Agricultural development
7	Social cohesion	24	Cotton sector
8	Crime and violence (i.e., insecurity)	25	Trade and exports
9	Domestic private sector development (e.g., development of small and medium size enterprises/ industries)	26	Economic growth
10	Rural development	27	Law and justice (e.g., judicial system)
11	Foreign direct investment	28	Regulatory framework
12	Water and sanitation	29	Communicable/non-communicable diseases
13	Energy	30	Basic infrastructure
14	Job creation/employment	31	Natural resource management (e.g., mining)
15	Financial markets	32	Fight against corruption
16	Urban development (e.g., urban transport)	33	Information and communications technology
17	Environmental sustainability	34	Disaster management

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Burkina Faso?</b>		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
4	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
5	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
6	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
7	Data	<input type="checkbox"/>	<input type="checkbox"/>
8	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
9	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
10	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
11	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
12	Country Partnership Strategy formulation (aligned with the Country's Development Strategy - SCADD)	<input type="checkbox"/>	<input type="checkbox"/>
13	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Burkina Faso? (Choose no more than TWO)</b>	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Not enough public disclosure of its work
11	World Bank processes too slow and complex
12	Not aligned with country priorities
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Not adequately sensitive to political/social realities in Burkina Faso
16	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

**B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Burkina Faso? (Choose no more than TWO)**

1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Co-financing arrangements (i.e., with other donors)
7	Trust Fund management
8	Other (please specify): _____
9	Don't know

**B8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)**

1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Donor community
7	Foundations
8	Academia/think tanks/research institutes
9	Parliament
10	Media
11	Faith based organizations
12	Emerging donors
13	UN agencies
14	Regional organizations (e.g., West African Economic and Monetary union (WAEMU), African Union)
15	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>To what extent do you agree with the following statements about the World Bank's work in Burkina Faso, on a ten point scale?</b>													
		Strongly disagree								Strongly agree		Don't know	
<b>B10</b>	Overall the World Bank currently plays a relevant role in development in Burkina Faso	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B11</b>	The World Bank's work is aligned with what I consider the development priorities for Burkina Faso	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B12</b>	The World Bank supports programs and strategies that are realistic for Burkina Faso	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B13</b>	The World Bank treats clients and stakeholders in Burkina Faso with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>To what extent is the World Bank an effective development partner in Burkina Faso, in terms of each of the following?</b>													
		To no degree at all								To a very significant degree		Don't know	
<b>B14</b>	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B15</b>	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B16</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B17</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B18</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B19</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B20</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B21</b>	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B22</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B23</b>	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B24</b>	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B25. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Inadequate funding
11	Other (please specify): _____

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Burkina Faso, on a ten point scale?		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
C1	Fight against corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Crime and violence (i.e., insecurity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Urban development (e.g., urban transport)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Cotton sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Domestic private sector development (e.g., development of small and medium size enterprises/ industries)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C28	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C30	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C31	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C32	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C33	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C34	Natural resource management (e.g., mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS**

<b>C35. To what extent does the World Bank's work help to achieve development results in Burkina Faso, on a ten point scale?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank in Burkina Faso, on a ten point scale?</b>																								
												Strongly disagree											Strongly agree	Don't know
<b>C36</b>	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Burkina Faso											1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C37</b>	The World Bank meets Burkina Faso's needs for knowledge services (e.g., research, analysis, data, technical assistance)											1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

<b>D1. How frequently do you consult World Bank knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>D2. When thinking about the development challenges in Burkina Faso, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)</b>			
1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Crime and violence (i.e., insecurity)
2	Gender	19	Education
3	Social cohesion	20	Cotton sector
4	Domestic private sector development (e.g., development of small and medium size enterprises/ industries)	21	Global/regional integration
5	Foreign direct investment	22	Information and communications technology
6	Water and sanitation	23	Transport (e.g., roads, bridges, transportation)
7	Trade and exports	24	Agricultural development
8	Energy	25	Natural resource management (e.g., mining)
9	Disaster management	26	Job creation/employment
10	Social protection (e.g., pensions, targeted social assistance)	27	Health
11	Climate change (e.g., mitigation, adaptation)	28	Economic growth
12	Poverty reduction	29	Rural development
13	Law and justice (e.g., judicial system)	30	Food security
14	Fight against corruption	31	Environmental sustainability
15	Financial markets	32	Regulatory framework
16	Equality of opportunity (i.e., equity)	33	Basic infrastructure
17	Urban development (e.g., urban transport)	34	Communicable/non-communicable diseases

## SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Burkina Faso, how effective do you believe the World Bank's knowledge work and activities:													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>D3</b>	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D4</b>	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D5</b>	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D6</b>	Raising your awareness of the particular topic	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

In Burkina Faso, to what extent do you believe that the World Bank's knowledge work and activities:													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>D7</b>	Are timely	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D8</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D9</b>	Are relevant to Burkina Faso's development priorities	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D10</b>	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D11</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D12</b>	Are source of relevant information on global good practices.	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D13</b>	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D14</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D15</b>	Are appropriately translated	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>D16</b>	Are adaptable to Burkina Faso's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

<b>D17. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?</b>													
		1	2	3	4	5	6	7	8	9	10		
Not significant at all											Very significant	Don't know	

**SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)**

<b>D18. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

**SECTION E: WORKING WITH THE WORLD BANK**

To what extent do you agree/disagree with the following statements, on a ten point scale?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>E1</b>	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E2</b>	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Working with the World Bank increases Burkina Faso's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E8</b>	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E9</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E10</b>	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN BURKINA FASO**

<b>F1. How significant a role do you believe the World Bank SHOULD play in Burkina Faso's development in the near future, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

<b>F2. Which of the following SHOULD the World Bank do to make itself of greater value in Burkina Faso? (Choose no more than TWO)</b>	
1	Improve the quality of its experts as related to Burkina Faso's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Reach out more to groups outside of government
6	Ensure greater selectivity in its work
7	Provide more adequate data/knowledge/statistics/figures on Burkina Faso's economy
8	Offer more innovative financial products
9	Offer more innovative knowledge services
10	Work faster
11	Other (please specify): _____

## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G1. How do you get most of your information about economic and social development issues in Burkina Faso? (Choose no more than TWO)</b>	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

<b>G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)</b>	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank Public Information Center
7	World Bank publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Other (please specify): _____

<b>G3</b>	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>G4</b>	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	<b>Yes</b>	<b>No</b>
<b>G5</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>G6</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you use/have you used the World Bank website?	<b>Yes</b>	<b>No</b>

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G8. Which do you primarily use? (Please mark only ONE response)</b>	
1	The World Bank's country website ( www.worldbank.org/burkina)
2	The World Bank's main website (www.worldbank.org)

<b>G9. Which Internet connection do you use primarily when visiting a World Bank website?</b>	
1	High speed
2	Dial-up

<b>G10. Do you use/have you used the World Bank's Public Information Centers (PICs) in Burkina Faso?</b>	
1	Yes
2	No
3	I don't know what PIC is

<b>Please rate how much you agree with the following statements, on a ten point scale.</b>														
		<b>Strongly disagree</b>										<b>Strongly agree</b>		<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10	1	2	Don't know
<b>G11</b>	I use/consult World Bank data more currently than I did a few years ago	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
<b>G12</b>	The World Bank's PIC is a valuable source of information related to development in Burkina Faso. <i>(Only answer if you have used the PIC)</i>	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
<b>G13</b>	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
<b>G14</b>	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
<b>G15</b>	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
<b>G16</b>	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current position? (Please mark only ONE response)</b>	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

<b>H2. Please identify the primary specialization of your work. (Please mark only ONE response)</b>			
1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development (e.g., urban transport)
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION**

<b>H3. Currently, do you professionally collaborate/work with the World Bank in your country?</b>	
1	Yes
2	No

<b>H4. Which of the following describes most of your exposure to the World Bank in Burkina Faso? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

<b>H5. Which best represents your geographic location?</b>	
1	Ouagadougou city
2	East Region
3	North Region
4	Center-South Region
5	High Basins Region
6	Center-West Region
7	South-West Region
8	Center Region (other than Ouagadougou city)
9	Sahel Region
10	Central Plateau Region
11	Center-East Region
12	Cascades Region
13	Center-North Region
14	Mouhoun Buckle Region

**Thank you for completing the survey!**