

Appendix H: Brazil FY 2013 Questionnaire



World Bank Group Country Survey FY13 – Brazil

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Brazil or who observe activities related to social and economic development. The following survey is meant to give the World Bank Group's team that works in Brazil, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its critical stakeholders. With this understanding, the World Bank Group hopes to develop more effective strategies, outreach and programs that support development in Brazil at the federal/state/municipal level. The World Bank Group commissioned an independent firm to oversee the logistics of this effort in Brazil. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

IN ADDITION, PLEASE RESPOND TO TH QUESTIONS FROM YOUR PERSPECTIVE AT THE FEDERAL, STATE, AND/OR MUNICIPAL LEVEL (WHERE YOU HAVE THE MOST EXPERIENCE/EXPOSURE).

IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING BRAZIL

A1. In general would you say that Brazil is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Brazil.			
Please identify which of the following you consider the most important development priorities in Brazil at the federal, state, and/or municipal level? (Choose no more than THREE)			
1	Social protection (e.g., en familia, pensions, targeted social assistance)	17	Education
2	Transport (e.g., roads, bridges, transportation)	18	Poverty reduction
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Energy
4	Global/regional integration	20	Food security
5	Gender equity	21	Climate change (e.g., mitigation, adaptation)
6	Domestic private sector development	22	Agricultural development
7	Foreign direct investment	23	Trade and exports
8	Water and sanitation	24	Crime and violence
9	Anti-corruption	25	Economic growth
10	Job creation/employment	26	Law and justice (e.g., judicial system)
11	Rural development	27	Regulatory framework
12	Financial markets	28	Communicable/non-communicable diseases
13	Urban development	29	Basic infrastructure
14	Environmental sustainability	30	Natural resource management (e.g., oil, gas, mining)
15	Equality of opportunity (i.e., equity)	31	Disaster management
16	Health	32	Information and communications technology

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Brazil at the federal, state, and/or municipal level? (Choose no more than THREE)

1	Food security	17	Anti corruption
2	Equality of opportunity (i.e., equity)	18	Domestic private sector development
3	Economic growth	19	Foreign direct investment
4	Climate change (e.g., mitigation, adaptation)	20	Education
5	Global/regional integration	21	Energy
6	Gender equity	22	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Rural development	23	Natural resource management (e.g., oil, gas, mining)
8	Urban development	24	Environmental sustainability
9	Regulatory framework	25	Disaster management
10	Basic infrastructure	26	Health
11	Social protection (e.g., en familia, pensions, targeted social assistance)	27	Agricultural development
12	Law and justice (e.g., judicial system)	28	Job creation/employment
13	Transport (e.g., roads, bridges, transportation)	29	Financial markets
14	Crime and violence	30	Trade and exports
15	Communicable/non-communicable diseases	31	Water and sanitation
16	Information and communications technology		

SECTION A: GENERAL ISSUES

A4. Economic growth can be driven by a number of factors.

Which **THREE** areas below do you believe would contribute most to generating economic growth in Brazil at the federal, state, and/or municipal level? **(Choose no more than THREE)**

1	Global/regional integration	16	Communicable/non-communicable diseases
2	Gender equity	17	Trade and exports
3	Equality of opportunity (i.e., equity)	18	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Social protection (e.g., en familia, pensions, targeted social assistance)	19	Domestic private sector development
5	Energy	20	Job creation/employment
6	Climate change (e.g., mitigation, adaptation)	21	Agricultural development
7	Anti corruption	22	Food security
8	Disaster management	23	Transport (e.g., roads, bridges, transportation)
9	Rural development	24	Natural resource management (e.g., oil, gas, mining)
10	Foreign direct investment	25	Environmental sustainability
11	Urban development	26	Health
12	Water and sanitation	27	Basic infrastructure
13	Education	28	Law and justice (e.g., judicial system)
14	Information and communications technology	29	Crime and violence
15	Regulatory framework	30	Financial markets

A5. When thinking about the idea of “shared prosperity” in your country, which of the following **TWO** best illustrate how this would be achieved in Brazil at the federal, state, and/or municipal level? **(Choose no more than TWO)**

1	Better employment opportunities for young people
2	Better employment opportunities for women
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Consistent economic growth
11	More effective risk management
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

How familiar are you with the work of these organizations in Brazil at the federal, state, and/or municipal level?												
		Not familiar at all								Extremely familiar		Don't know
		1	2	3	4	5	6	7	8	9	10	
B1	World Bank (WB/BM)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B4	International Finance Corporation (IFC)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B5. Do you believe the World Bank Group works mostly in Brazil at the: (Please mark only ONE response)	
1	Federal level
2	State level
3	Municipal level
4	Don't know
5	Prefer not to answer

Overall, please rate your impression of the effectiveness of these organizations in Brazil at the federal, state, and/or municipal level.												
		Not effective at all								Extremely effective		Don't know
		1	2	3	4	5	6	7	8	9	10	
B6	World Bank (WB/BM)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B7	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B8	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B9	International Finance Corporation (IFC)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B10. Currently, which of the following organizations do you work with the most in Brazil at the federal, state, and/or municipal level? (Please mark only ONE response)	
1	World Bank (WB/BM)
2	Inter-American Development Bank (IDB/BID)
3	Latin American Development Bank (CAF)
4	International Finance Corporation (IFC)
5	I don't collaborate/work with any of them

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B11. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help solve its most complicated development challenges at the federal, state, and/or municipal level?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B12. When thinking about the way in which the the World Bank Group works in different sectoral areas in Brazil, which of the following best represents your view of how the World Bank Group can be most effective at the federal, state, and/or municipal level? (Please mark only ONE response)

1	The World Bank Group is most effective when it works in one sector at a time.
2	The World Bank Group is most effective when it works multi-sectorally
3	A combination of approaches is most effective depending on the particular challenge
4	Don't know

B13. When thinking about how the World Bank Group can have the most impact on development results in Brazil at the federal, state, and/or municipal level, in which sectoral areas do you believe the World Bank Group should focus most of its attention and resources in Brazil? (Choose no more than THREE)

1	Basic infrastructure	17	Equality of opportunity (i.e., equity)
2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Health
3	Transport (e.g., roads, bridges, transportation)	19	Education
4	Poverty reduction	20	Food security
5	Global/regional integration	21	Climate change (e.g., mitigation, adaptation)
6	Gender equity	22	Agricultural development
7	Crime and violence	23	Trade and exports
8	Domestic private sector development	24	Economic growth
9	Rural development	25	Law and justice (e.g., judicial system)
10	Foreign direct investment	26	Regulatory framework
11	Water and sanitation	27	Communicable/non-communicable diseases
12	Energy	28	Social protection (e.g., en familia, pensions, targeted social assistance)
13	Job creation/employment	29	Natural resource management (e.g., oil, gas, mining)
14	Financial markets	30	Anti corruption
15	Urban development	31	Information and communications technology
16	Environmental sustainability	32	Disaster management

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B14. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Brazil at the federal, state, and/or municipal level?

		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
4	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
5	International knowledge exchange	<input type="checkbox"/>	<input type="checkbox"/>
6	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
7	Data	<input type="checkbox"/>	<input type="checkbox"/>
8	Training/capacity building (i.e., local implementation training)	<input type="checkbox"/>	<input type="checkbox"/>
9	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
10	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
11	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B15. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Brazil at the federal, state, and/or municipal level? (Choose no more than TWO)

1	Not aligned with country priorities
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Brazil at the federal, state, and/or municipal level
4	Not enough public disclosure of its work
5	Arrogant in its approach
6	Staff too inaccessible
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Imposing technocratic solutions without regard to political realities
11	World Bank Group processes too slow and complex
12	Too bureaucratic in its operational policies and procedures
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Not client focused
16	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B16. Which World Bank Group instruments do you believe are the MOST effective in reducing poverty in Brazil at the federal, state, and/or municipal level? (Choose no more than TWO)

1	Technical assistance (advice, best practice, international experience, etc.)
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Capacity development
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

B17. To what extent do you believe the World Bank Group SHOULD seek to influence the global development agenda as related to global issues (e.g., climate change, communicable diseases, international financial systems, trade, etc.)?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent do you agree with the following statements about the World Bank Group's work in Brazil at the federal, state, and/or municipal level?													
		Strongly disagree										Strongly agree	Don't know
B18	Overall the World Bank Group currently plays a relevant role in development in Brazil at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B19	The World Bank Group's work is aligned with what I consider the development priorities for Brazil at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B20	The World Bank Group supports Brazil to reduce social exclusion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B21	The World Bank Group supports programs and strategies that are realistic for Brazil at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B22	The World Bank Group treats clients and stakeholders in Brazil at the federal, state, and/or municipal level with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B23	The World Bank Group is an organization that does not represent a particular ideological perspective in Brazil	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B24	The World Bank Group is an organization that is not overly influenced by any particular country	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B25	The World Bank Group respects the positions, views and demands of the government of Brazil at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B26	The World Bank Group listens and takes into account your views	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B27. When considering the national development needs in , to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Brazil meet the national development needs of Brazil at the federal, state, and/or municipal level?												
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent is the World Bank Group an effective development partner in Brazil at the federal, state, and/or municipal level?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B28	Responsiveness											<input type="checkbox"/>	
B29	Flexibility (in terms of the World Bank Group's products and services)											<input type="checkbox"/>	
B30	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>	
B31	Being inclusive											<input type="checkbox"/>	
B32	Openness (sharing data and other information)											<input type="checkbox"/>	
B33	Staff accessibility											<input type="checkbox"/>	
B34	Straightforwardness and honesty											<input type="checkbox"/>	
B35	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)											<input type="checkbox"/>	
B36	Collaboration with the Government											<input type="checkbox"/>	
B37	Collaboration with other donors [ONLY REQUIRED IF RELEVANT TO COUNTRY CIRCUMSTANCES]											<input type="checkbox"/>	
B38	Follow through over time											<input type="checkbox"/>	

B39. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	Political pressures and obstacles
2	The World Bank Group does not do adequate follow through/follow-up
3	There is not an adequate level of citizen/civil society participation
4	The Government works inefficiently
5	Lack of/inadequate levels of capacity in Government
6	The World Bank Group works too slowly
7	Reforms are not well thought out in light of country challenges
8	The World Bank Group is not sensitive enough to political/social realities on the ground
9	Other (please specify): _____

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION C: WORLD BANK GROUP EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank Group is in terms of the work it does in the following areas of development in Brazil at the federal, state, and/or municipal level?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
C1	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C28	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	Social protection (e.g., en familia, pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C30	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C31	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C32	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP EFFECTIVENESS AND RESULTS

C33. To what extent does the World Bank Group's work help to achieve development results in Brazil at the federal, state, and/or municipal level?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

To what extent do you agree with the following statements about the World Bank Group in Brazil at the federal, state, and/or municipal level?														
		Strongly disagree										Strongly agree		Don't know
C34	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Brazil at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
C35	The World Bank Group meets Brazil's needs for knowledge services (e.g., research, analysis, data, technical assistance) at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

C36. To what extent do you believe that Brazil receives value for money from the World Bank Group's fee-based products/services at the federal, state, and/or municipal level? [Please do not respond if you do not have familiarity with the World Bank Group's fee-based products/services]												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

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SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in Brazil at the federal, state, and/or municipal level, where do you believe it would be most valuable for the World Bank Group to focus its knowledge work and activities in the next few years? (Choose no more than THREE)			
1	Crime and violence	17	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
2	Gender equity	18	Education
3	Domestic private sector development	19	Global/regional integration
4	Foreign direct investment	20	Information and communications technology
5	Water and sanitation	21	Transport (e.g., roads, bridges, transportation)
6	Trade and exports	22	Agricultural development
7	Energy	23	Natural resource management (e.g., oil, gas, mining)
8	Disaster management	24	Job creation/employment
9	Social protection (e.g., en familia, pensions, targeted social assistance)	25	Health
10	Climate change (e.g., mitigation, adaptation)	26	Economic growth
11	Poverty reduction	27	Rural development
12	Law and justice (e.g., judicial system)	28	Food security
13	Anti corruption	29	Environmental sustainability
14	Financial markets	30	Regulatory framework
15	Equality of opportunity (i.e., equity)	31	Basic infrastructure
16	Urban development	32	Communicable/non-communicable diseases

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGEWORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Brazil, how effective do you believe the World Bank Group's knowledge work and activities:													
		Not effective at all										Very effective	Don't know
D3	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

In Brazil, to what extent do you believe that the World Bank Group's knowledge work and activities:													
		To no degree at all										To a very significant degree	Don't know
D6	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	Are relevant to Brazil's development priorities at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D10	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D11	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D12	Are adaptable to Brazil's specific development challenges and country circumstances at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D13. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country at the federal, state, and/or municipal level?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all										Very significant	Don't know	

D14. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality										Very high technical quality	Don't know	

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGEWORK AND ACTIVITIES (I.E., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D15	Have you read/consulted the most recent LAC Flagship Report: <i>Economic Mobility and the Rise of the Latin American Middle Class?</i> (If YES please go to D16; if NO please go to E1)	Yes	No
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D16. To what extent do you believe this Flagship Report raised substantive new information and insight that you were not aware of prior to reading?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree	Don't know	

D17. To what extent do you believe this Flagship Report provided you with useful information in terms of the work you do?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree	Don't know	

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Working with the World Bank Group increases Brazil's institutional capacity at the federal, state, and/or municipal level	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	The World Bank Group ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	The World Bank Group's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E10	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION F: RECENT TRENDS AND THE FUTURE ROLE OF THE WORLD BANK IN BRAZIL

F1. In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Brazil at the federal, state, and/or municipal level?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

F2. How significant a role do you believe that international development cooperation (e.g. Range of donors and partners) SHOULD play in Brazil's development in the near future at the federal, state, and/or municipal level?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F3. How significant a role do you believe the World Bank Group SHOULD play in Brazil's development in the near future at the federal, state, and/or municipal level?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

SECTION F: RECENT TRENDS AND THE FUTURE ROLE OF THE WORLD BANK IN Brazil

F4. Which of the following SHOULD the World Bank Group do to make itself of greater value in Brazil at the federal, state, and/or municipal level? (Choose no more than TWO)	
1	Improve the quality of its experts as related to Brazil's specific challenges at the federal, state, and/or municipal level
2	Reduce the complexity of obtaining World Bank Group financing
3	Focus primarily on advocacy issues
4	Increase international knowledge exchange
5	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
6	Reach out more to groups outside of government
7	Increase local implementation training
8	Ensure greater selectivity in its work
9	Provide more adequate data/knowledge/statistics/figures on Brazil's economy
10	Offer more innovative financial products
11	Offer more innovative knowledge services
12	Increase availability of Fee-Based services
13	Provide more convening opportunities
14	Work faster
15	Other (please specify): _____

F5. When considering the combination of services that the World Bank Group offers in Brazil at the federal, state, and/or municipal level, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Brazil? (Please mark only ONE response)	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Brazil

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Brazil at the federal, state, and/or municipal level? (Choose no more than TWO)

1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group website
2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank Group seminars/workshops/conferences
6	World Bank Group Public Information Center
7	World Bank Group publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Do you use/have you used the World Bank Group website?	Yes	No
G5	Do you access or follow the World Bank Group's social media channels?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

**G6. Which of the following World Bank e-services are you currently subscribed to?
(Choose all that apply)**

1	World Bank E-newsletter
2	World Bank Blogs
3	World Bank Social media channels (including Facebook, Twitter, YouTube, Flickr)
4	Other (please specify): _____

Please rate how much you agree with the following statements.

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G7	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)												<input type="checkbox"/>
G8	The World Bank Group is responsive to my information requests and inquiries												<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Do you primarily work at the...? (Please mark only ONE response)	
1	Federal level
2	State level
3	Municipal level

H2. Which of the following best describes your current position? (Please mark only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank Group supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	State Government Office or Staff
8	Municipal Government Office or Staff
9	Bilateral Agency
10	Multilateral Agency
11	Private Sector Organization
12	Private Foundation
13	Financial Sector/Private Bank
14	NGO
15	Community Based Organization
16	Media (Press, Radio, TV, Web, etc.)
17	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
18	Trade Union
19	Faith-Based Group
20	Academia/Research Institute/Think Tank
21	Judiciary Branch
22	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION**H3. Please identify the primary specialization of your work. (Please mark only ONE response)**

1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender equity / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

H4. Currently, do you professionally collaborate/work with the World Bank Group in your country?

1	Yes
2	No

H5. Do you work/Have you worked with the International Finance Corporation in Brazil at the federal, state, and/or municipal level?

1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Brazil at the federal, state, and/or municipal level? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. Which best represents your geographic location?

1	North
2	South
3	Southeast
4	Northeast
5	Center-West

Thank you for completing the survey!