



Republic of Djibouti

The World Bank
Country Survey FY 2012

Report of Findings
November 2012

Table of Contents

I. Objectives	3
II. Methodology.....	3
III. Demographics of the Sample.....	5
IV. General Issues Facing Djibouti.....	10
V. Overall Attitudes toward the World Bank	14
VI. Sectoral Effectiveness.....	21
VII. World Bank Knowledge and Instruments	23
VIII. How the World Bank Operates	33
IX. The Future Role of the World Bank in Djibouti	36
X. Communication and Openness.....	40
XI. Appendices.....	44



I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank in gaining a better understanding of how stakeholders in Djibouti perceive the Bank;
- Obtain systematic feedback from stakeholders in Djibouti regarding:
 - Their views regarding the general environment in Djibouti;
 - Their overall attitudes toward the World Bank in Djibouti;
 - Overall impressions of the World Bank's effectiveness and results, knowledge and research, and communication and information sharing in Djibouti; and
 - Perceptions of the World Bank's future role in Djibouti.
- Use data to help inform the Djibouti country team's strategy.

II. Methodology

In June-July 2012, 220 stakeholders of the World Bank in Djibouti were invited to provide their opinions on the World Bank's assistance to the country by participating in a country survey. Participants in the survey were drawn from among the office of the President and the office of the Prime Minister; the office of a Minister; the office of a Parliamentarian; employees of a ministry, ministerial department, or implementation agency; consultants/contractors working on World Bank-supported projects/programs; project management units (PMUs) overseeing implementation of a project; local government officials or staff; bilateral agencies; multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community-based organizations (CBOs); the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; and the judiciary branch. A total of 118 stakeholders participated in the country survey (54%).

Respondents received questionnaires via post or courier and returned them accordingly, or completed questionnaires with a representative of the fielding agency. Respondents were asked about: general issues facing Djibouti; their overall attitudes toward the World Bank; the World Bank's effectiveness and results; the World Bank's knowledge; working with the World Bank; the World Bank's future role in Djibouti; and the World Bank's communication and information sharing in Djibouti.

Every country that engages in the Country Survey must include specific indicator questions that will be aggregated for the Bank's annual Corporate Scorecard. These questions are identified throughout the survey report.

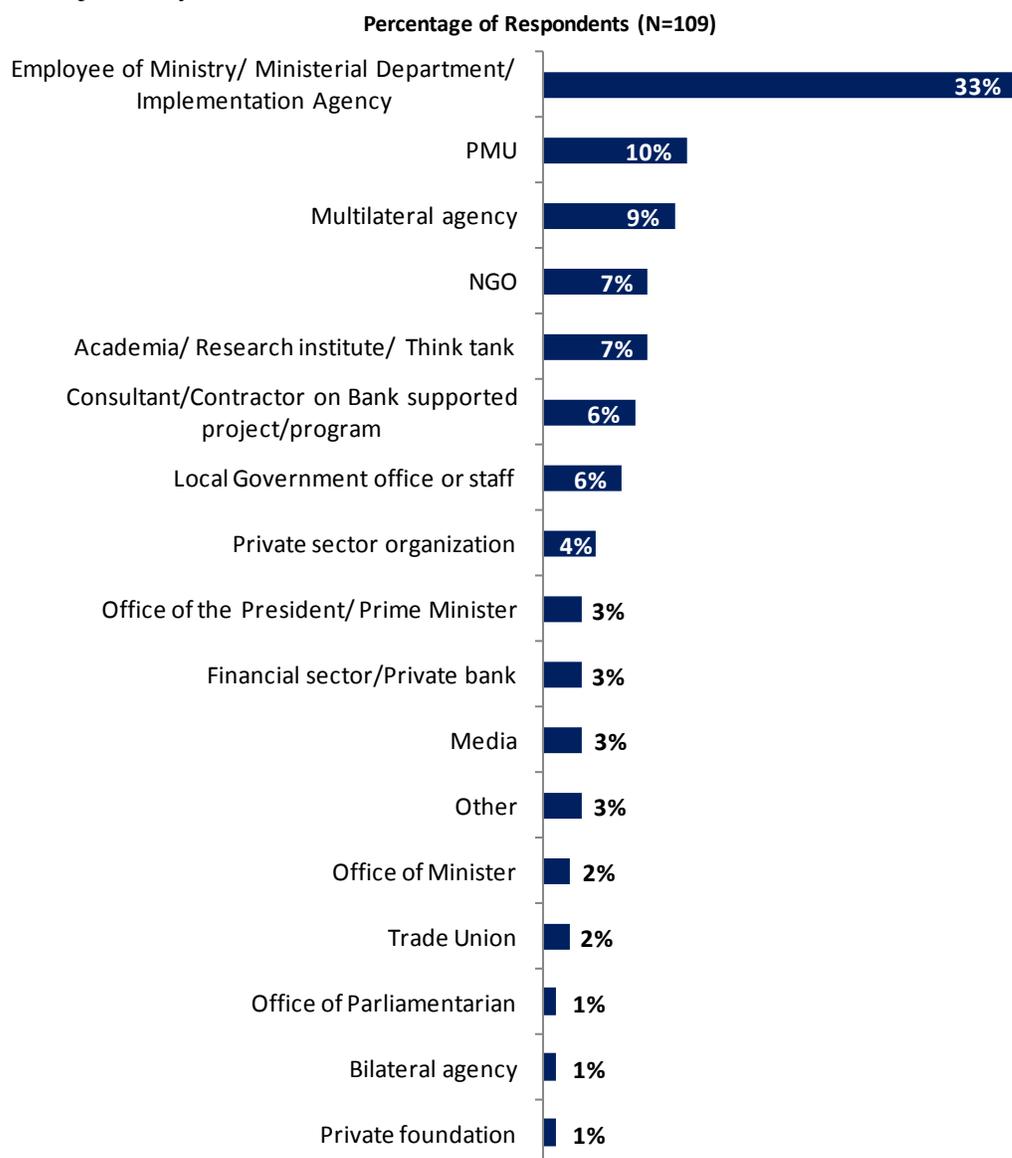
II. Methodology (continued)

- A. General Issues facing Djibouti: Respondents were asked to indicate whether Djibouti is headed in the right direction, what they thought were the top three most important development priorities, and which areas would contribute most to reducing poverty and generating economic growth in Djibouti.
- B. Overall Attitudes toward the World Bank: Respondents were asked to rate their familiarity with the World Bank, the Bank's effectiveness in Djibouti, Bank staff preparedness, the extent to which the Bank should seek to influence the global development agenda, their agreement with various statements regarding the Bank's work, and the extent to which the Bank is an effective development partner. Respondents were also asked to indicate the sectoral areas on which it would be most productive for the Bank to focus its resources, the Bank's greatest values and greatest weaknesses in its work, the most and least effective instruments in helping to reduce poverty in Djibouti, with which groups the Bank should work more, and to what reasons respondents attributed failed or slow reform efforts.
- C. World Bank Effectiveness and Results: Respondents were asked to rate the extent to which the Bank's work helps achieve development results in Djibouti, the extent to which the Bank meets Djibouti's need for knowledge services and financial instruments, and the Bank's level of effectiveness across twenty-seven development areas, such as economic growth, governance, public financial management, food security, health, energy, and others.
- D. The World Bank's Knowledge: Respondents were asked to indicate how frequently they consult Bank knowledge/research, the areas on which the Bank should focus its research efforts, and to rate the effectiveness and quality of the Bank's knowledge/research, including how significant of a contribution it makes to development results, its technical quality, and the Bank's effectiveness at providing linkage to non-Bank expertise.
- E. Working with the World Bank: Respondents were asked to rate their level of agreement with a series of statements regarding working with the Bank, such as the World Bank's "Safeguard Policy" requirements being reasonable, the Bank imposing reasonable conditions on its lending, disbursing funds promptly, increasing Djibouti's institutional capacity, and providing effective implementation support.
- F. The Future Role of the World Bank in Djibouti: Respondents were asked to rate how significant a role the Bank should play in Djibouti's development in the near future and to indicate what the Bank should do to make itself of greater value in Djibouti.
- G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the Bank, their access to the Internet, and their usage and evaluation of the Bank's website. Respondents were asked about their awareness of the Bank's Access to Information policy, past information requests from the Bank, and their level of agreement that they use more data from the World Bank as a result of the Bank's Open Data policy. Respondents were also asked their level of agreement that they know how to find information from the Bank and that the Bank is responsive to information requests.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the World Bank, their exposure to the Bank in Djibouti, and their geographic location.

III. Demographics of the Sample

Current Position

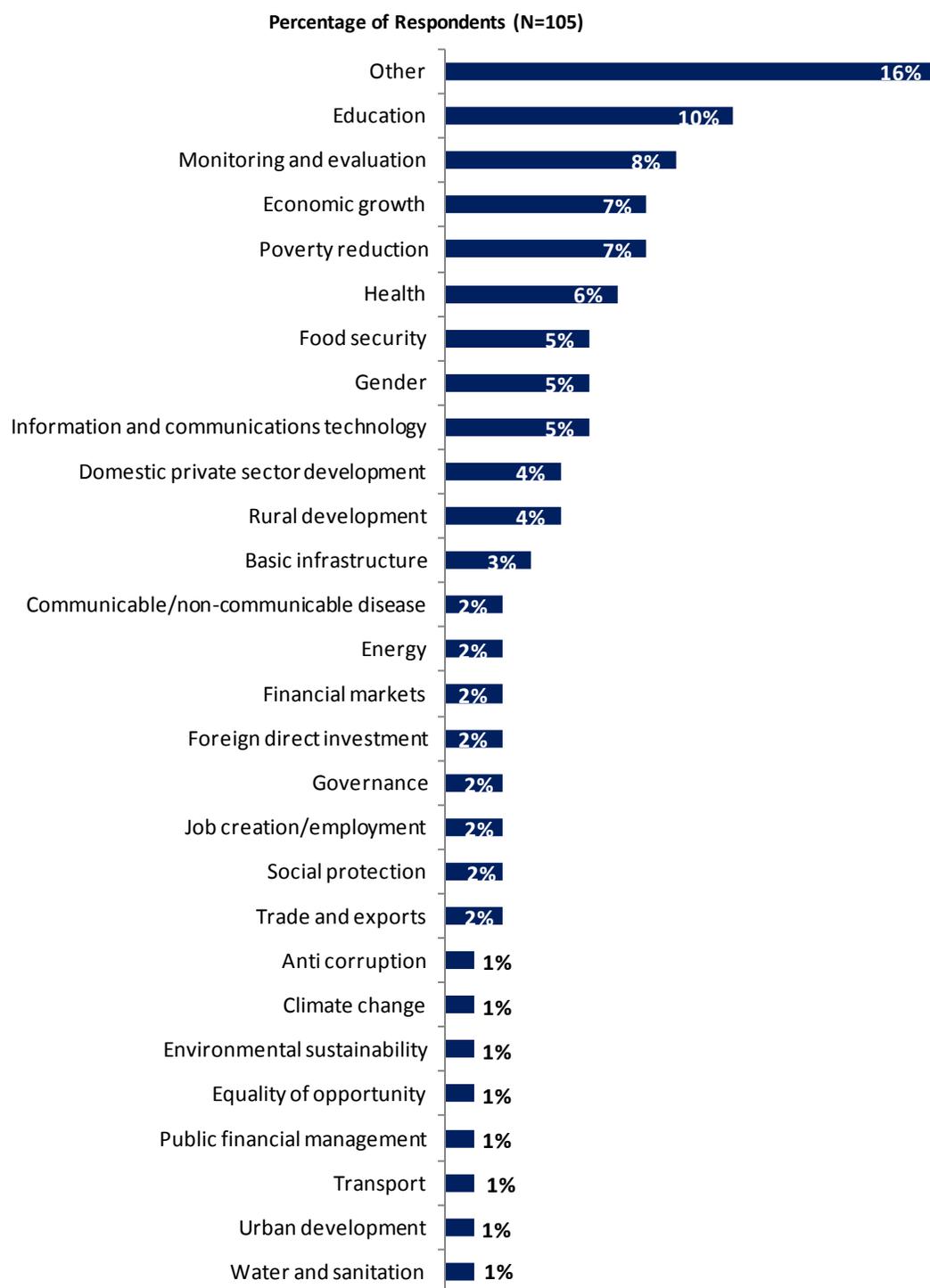
- For further analyses, the small number of respondents from the office of a Minister were combined with those from the office of the President and the office of the Prime Minister; consultants working on Bank-supported projects were combined with respondents from PMUs; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from private foundations and trade unions were combined with those from NGOs; and the few respondents from the office of a Parliamentarian were included in the “Other” category. Note that there were no respondents from independent government institutions, CBOs, faith-based groups, and the judiciary branch.



“Which of the following best describes your current position?” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Area of Primary Specialization

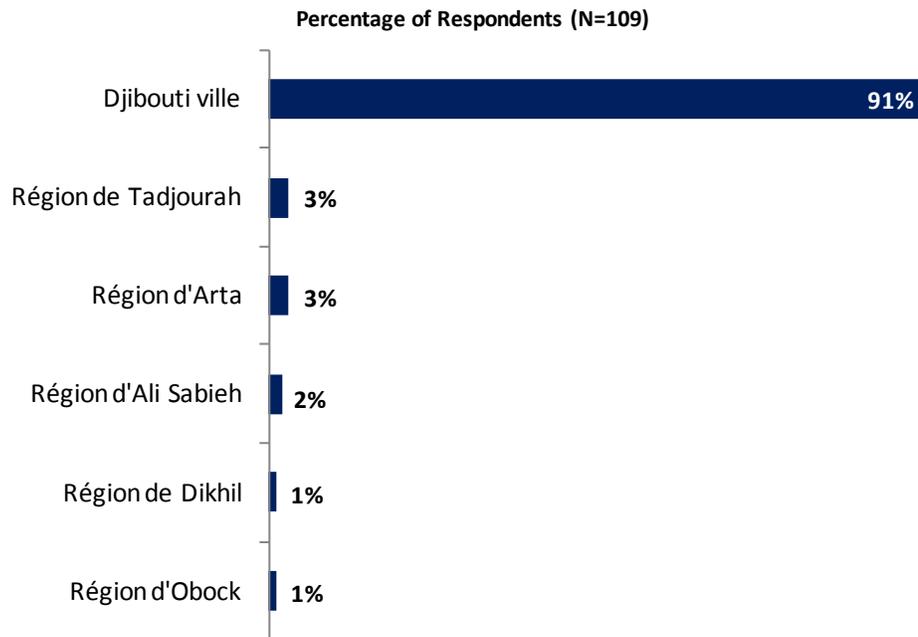


“Please identify the primary specialization of your work.” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Geographic Location

- The vast majority of respondents indicated that they were located in Djibouti ville. Because of the small number of respondents from other areas, these locations were included in the “Other” category for all further analyses.
- Responses across geographic locations for all country survey questions can be found in the Appendix C (see page 83). Only significant differences between geographic locations in response to indicator questions will be discussed in the body of this report.

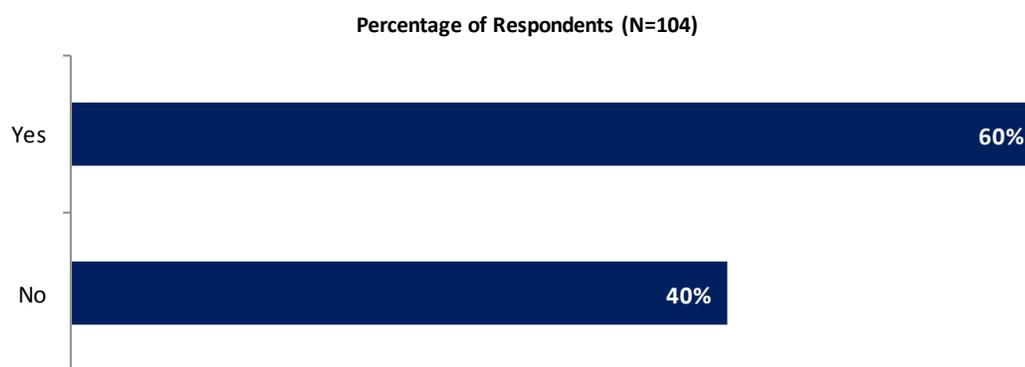


“Which best represents your geographic location?” (Respondents chose from a list.)

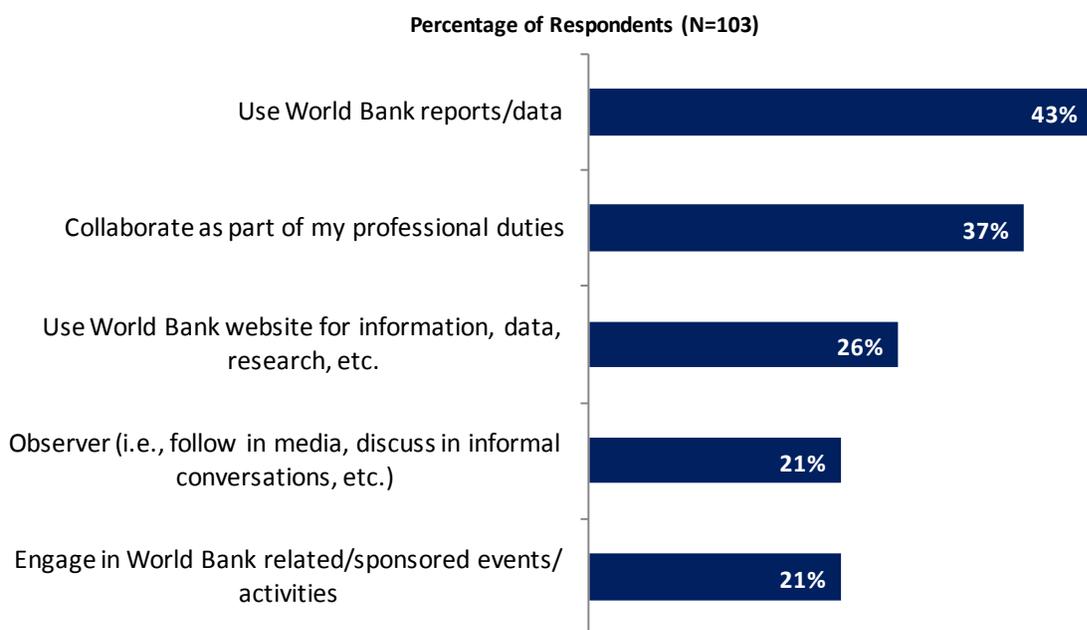
III. Demographics of the Sample (continued)

Collaboration with and Exposure to the World Bank

- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank in Djibouti, can be found in the Appendix D (see page 96). Please note that where these two factors appear to have a significant relationship with overall views of the Bank, it is highlighted in yellow in that table.



"Currently, do you professionally collaborate/work with the World Bank in your country?"

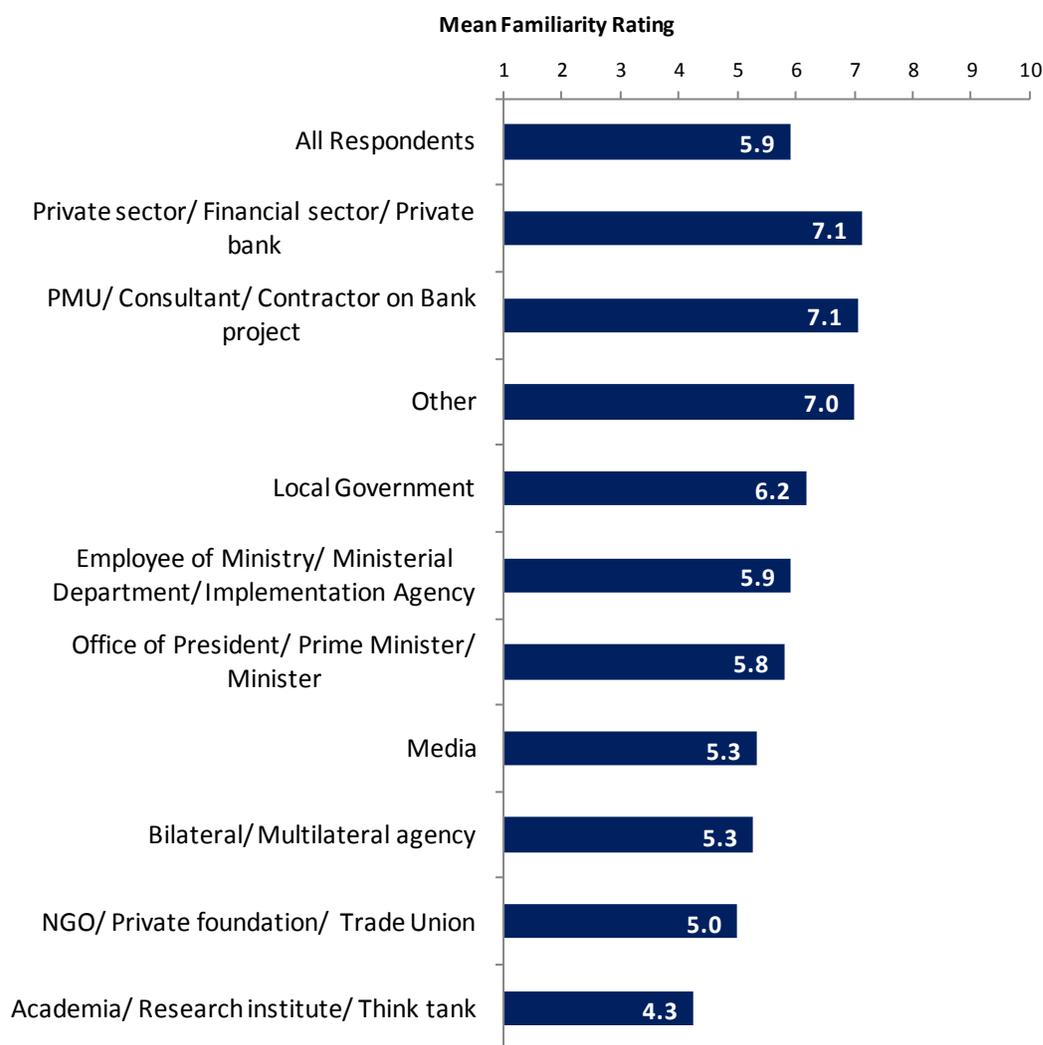


"Which of the following describes most of your exposure to the World Bank in Djibouti? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

III. Demographics of the Sample (continued)

Familiarity with the World Bank

- It should be noted that respondents' ratings of familiarity with the World Bank were significantly, strongly correlated with their perceptions of the Bank's overall effectiveness in Djibouti, the Bank's ability to help achieve development results, and the Bank's relevance to Djibouti's development.

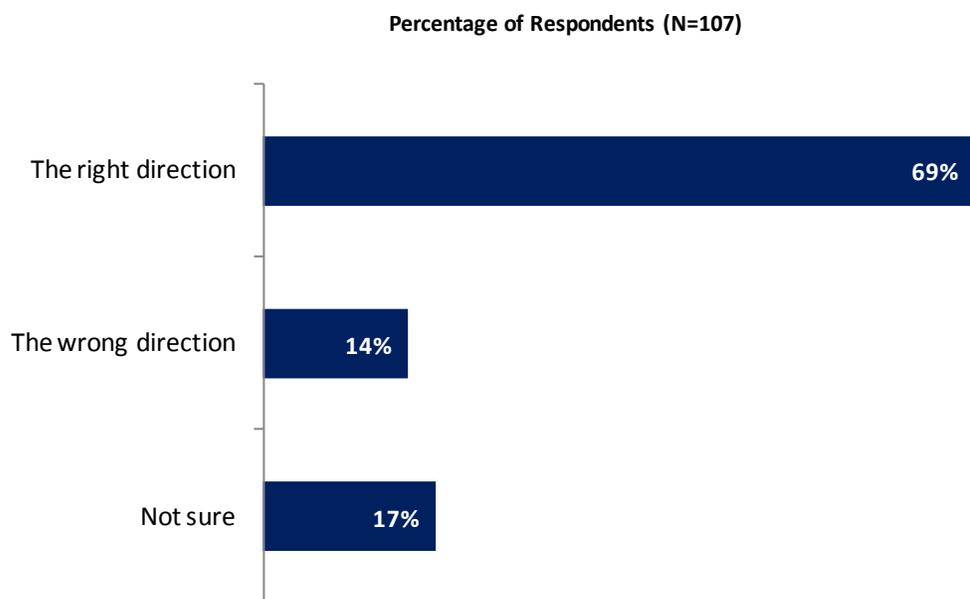


"How familiar are you with the work of the World Bank in Djibouti, on a ten-point scale?"
 (1 - "Not familiar at all", 10 - "Extremely familiar")

IV. General Issues Facing Djibouti

Headed in the Right Direction

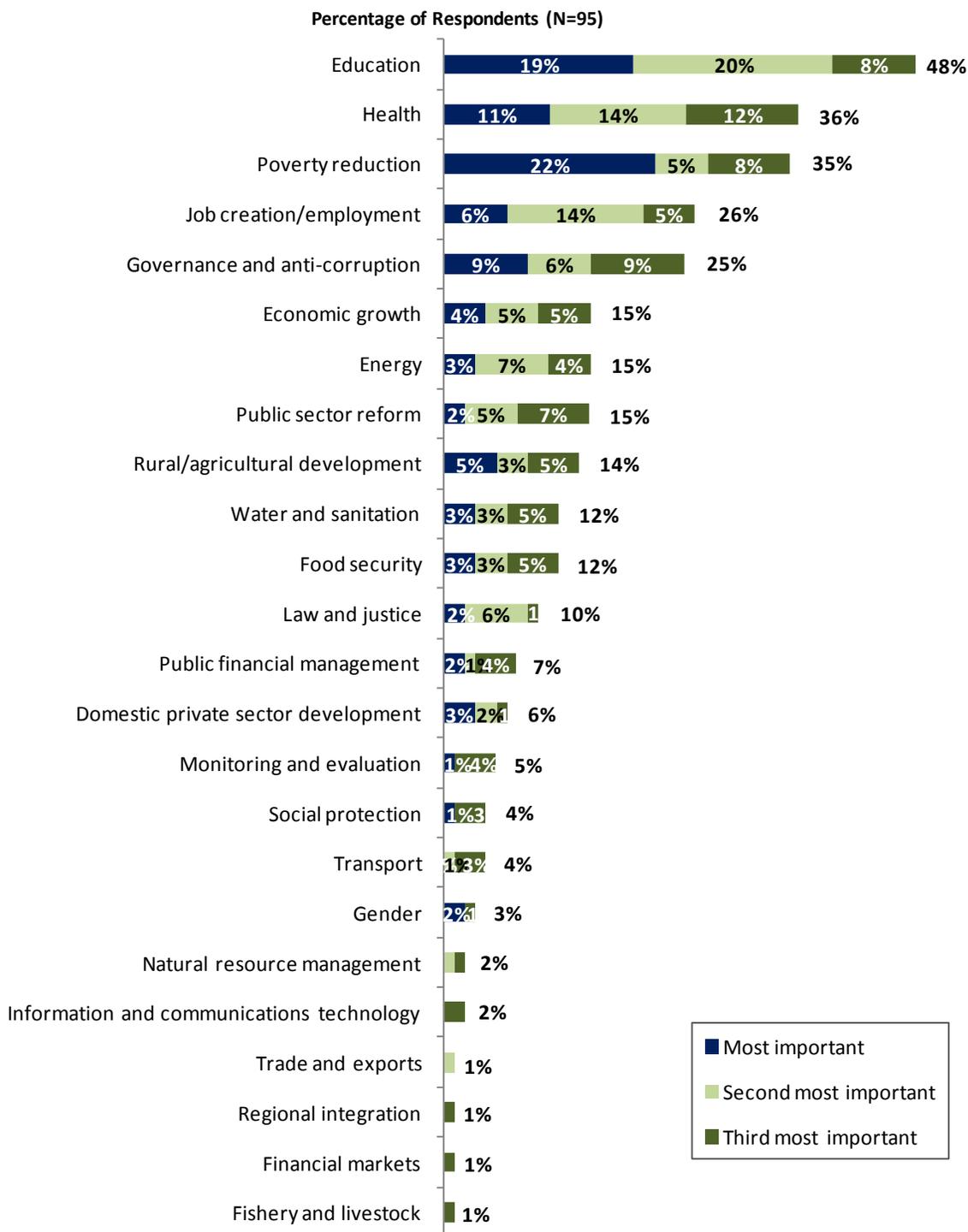
- A majority of respondents across most stakeholder groups indicated that Djibouti was headed in the right direction, except respondents from private sector organizations/ financial sector/private banks who tended to indicate that they were not sure whether Djibouti was headed in the right or wrong direction.



"In general would you say that Djibouti is headed in ... ?" (Respondents chose from a list.)

IV. General Issues Facing Djibouti (continued)

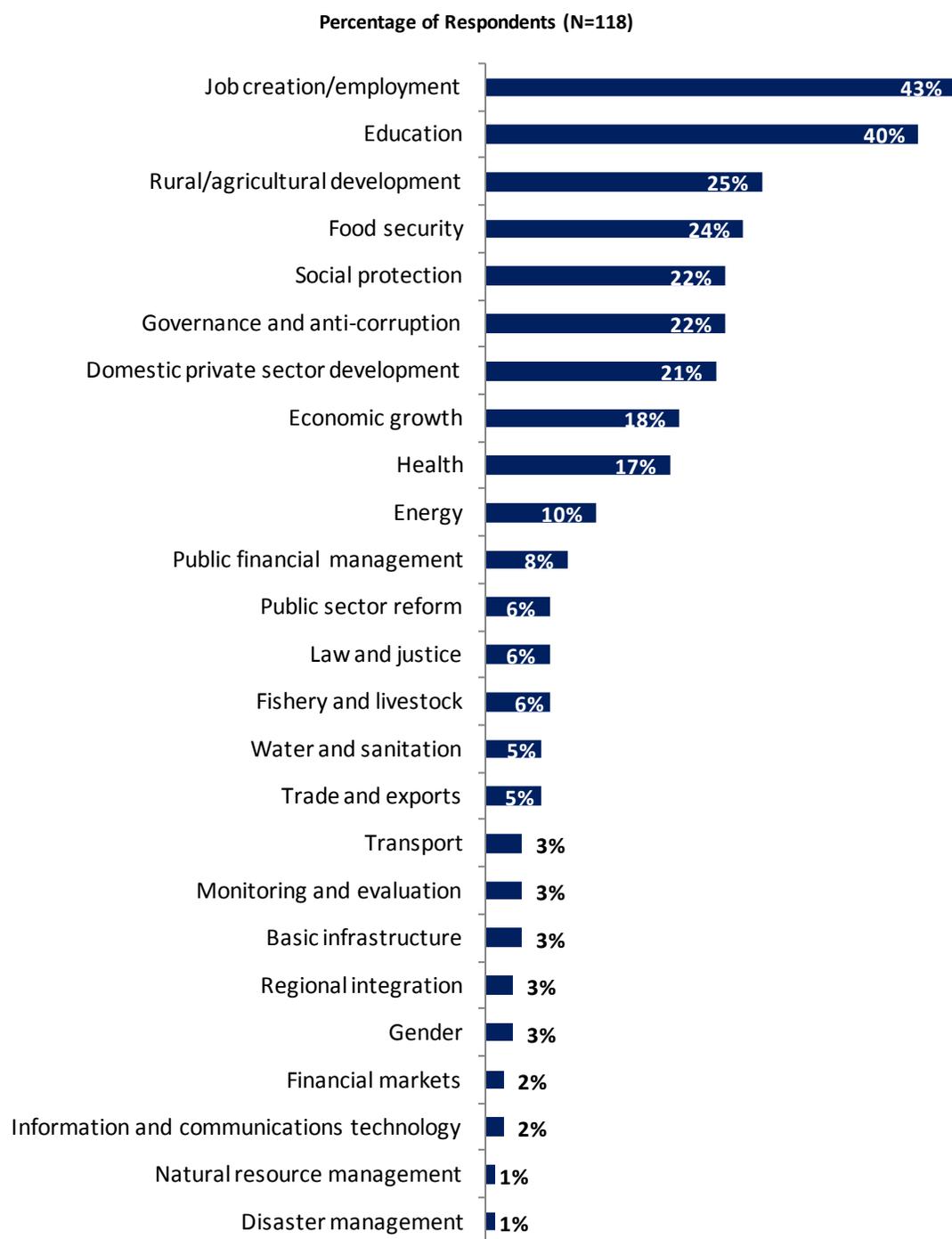
Development Priority



When considering development priorities, which ONE development priority below is the most important in Djibouti? Which ONE is the second most important priority? Which ONE is the third most important priority? (Respondents chose from a list.)

IV. General Issues Facing Djibouti (continued)

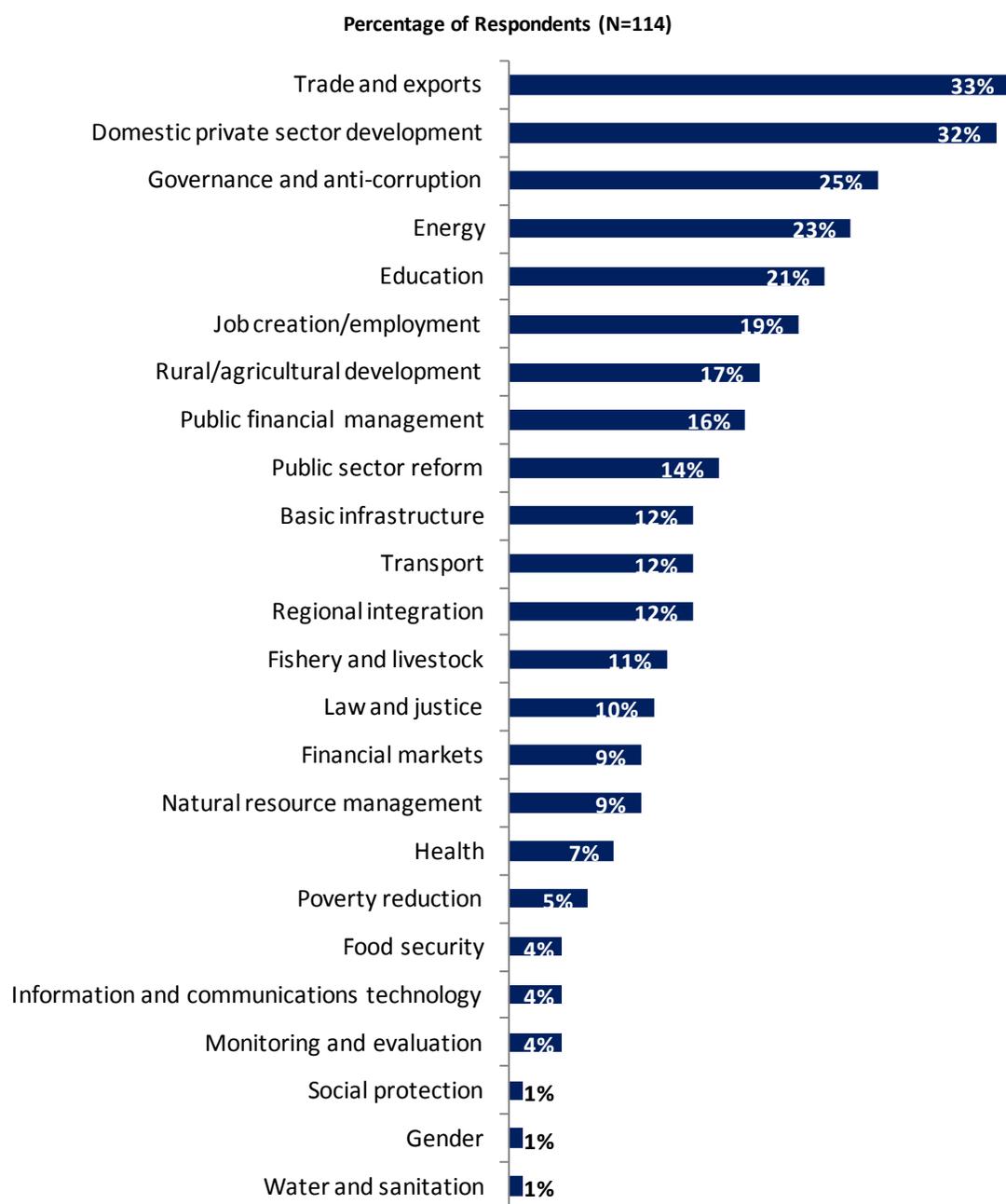
What Would Contribute Most to Reducing Poverty



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Djibouti? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined.)

IV. General Issues Facing Djibouti (continued)

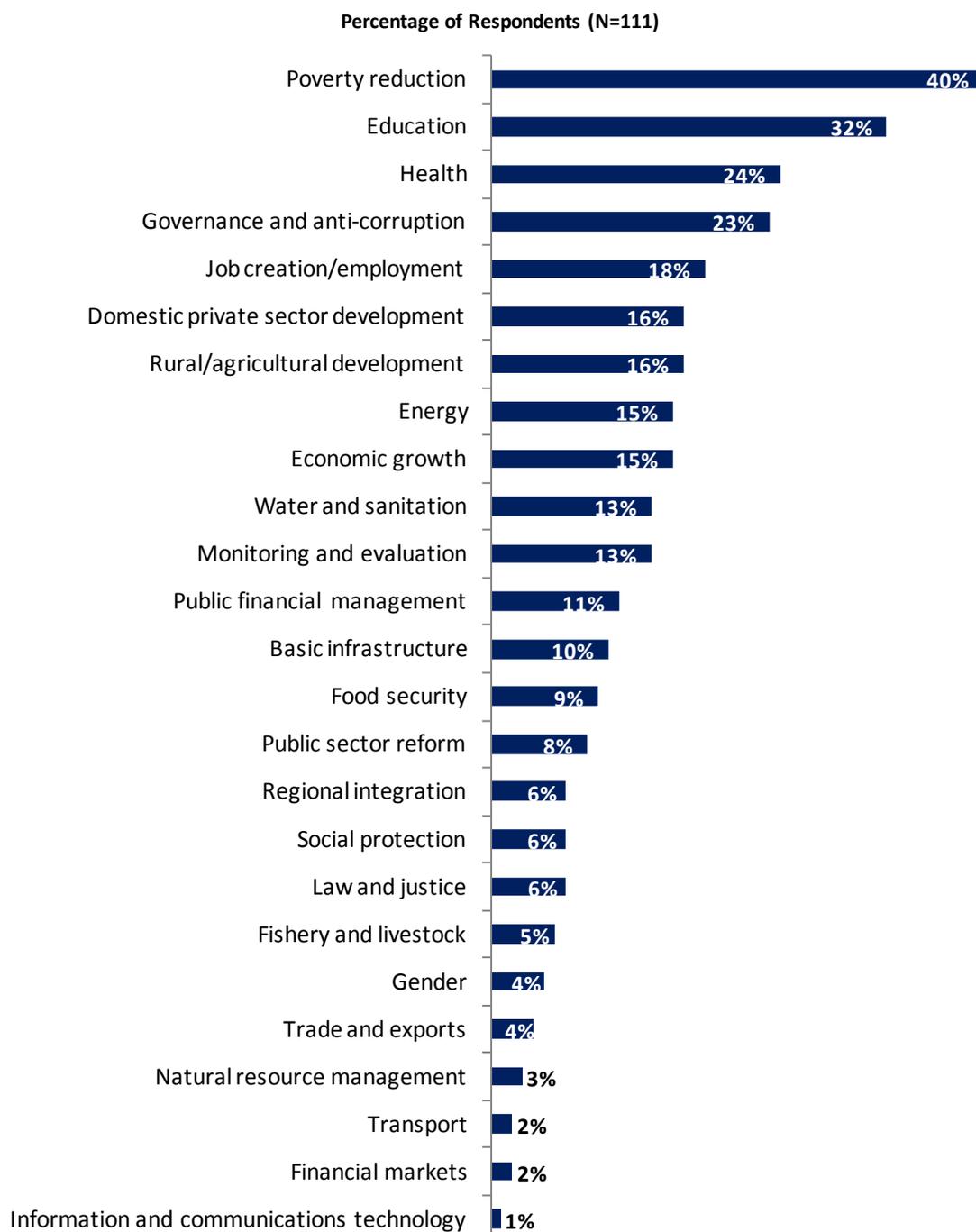
What Would Contribute Most to Generating Economic Growth



“Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Djibouti? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank

Where the World Bank Should Focus its Resources



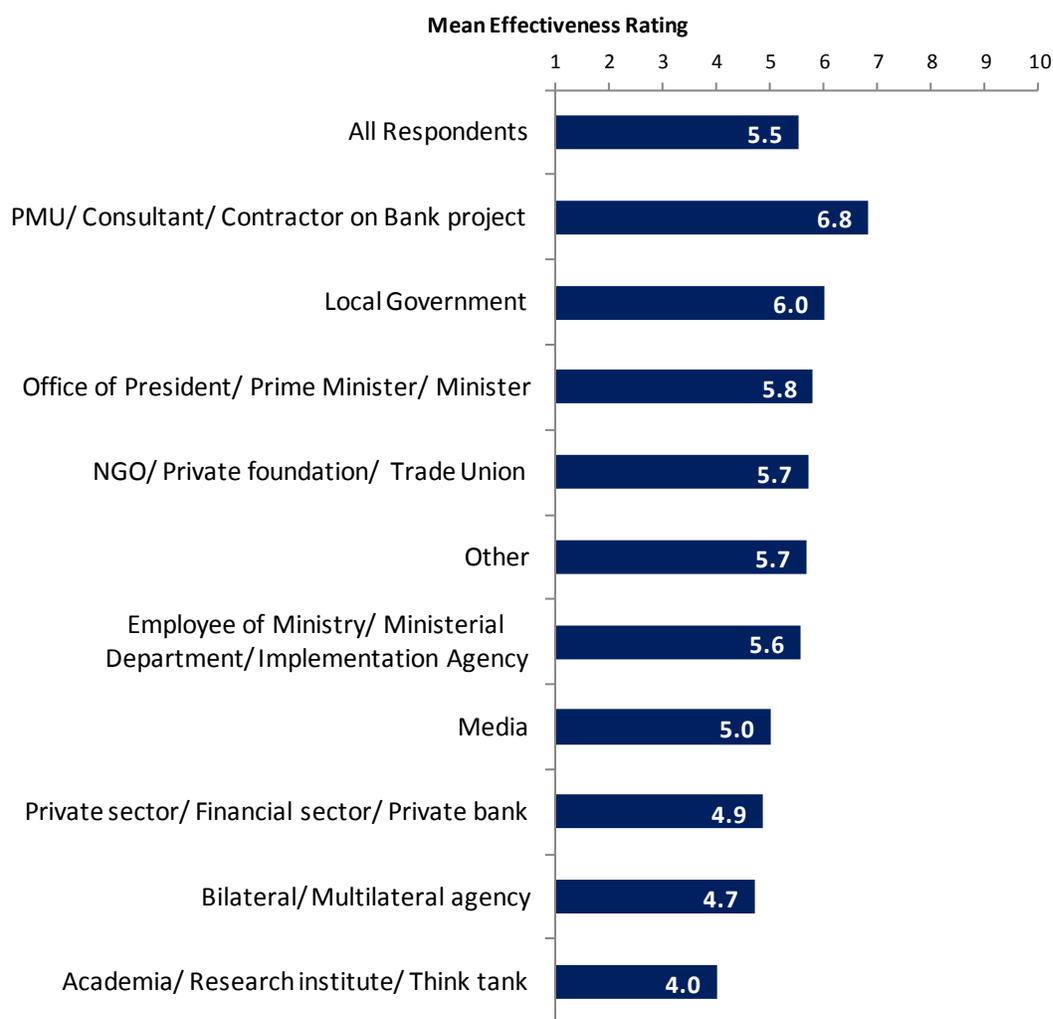
“When thinking about how the World Bank can have the most impact on development results in Djibouti, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Djibouti? (Choose no more than THREE)” (Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank (continued)

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Survey. These will be aggregated for the Bank’s annual Corporate Scorecard.

The World Bank’s Overall Effectiveness (*Indicator Question*)

- Respondents across all stakeholder groups and geographic locations gave statistically similar ratings for the World Bank’s overall effectiveness in Djibouti.

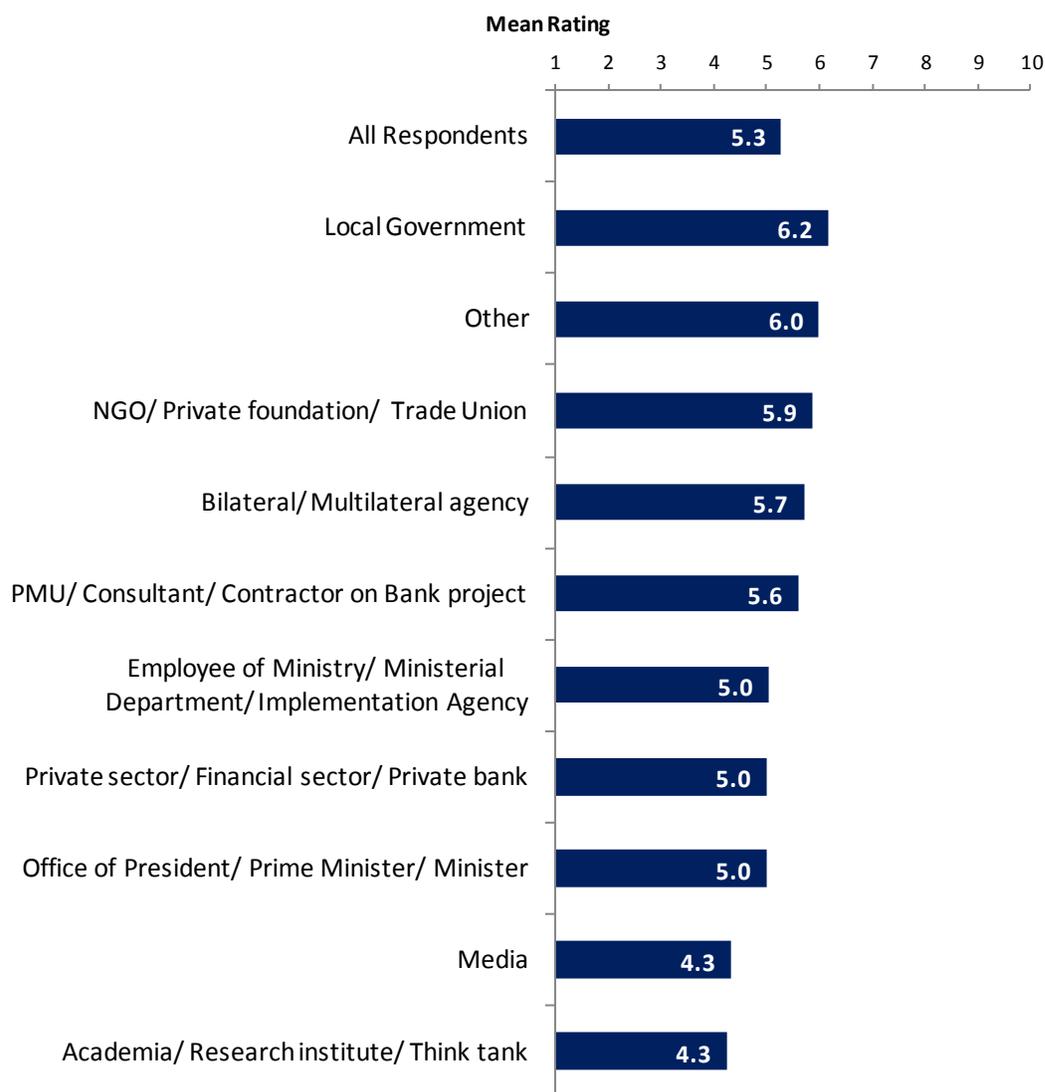


“Overall, please rate your impression of the World Bank’s effectiveness in Djibouti, on a ten point scale.” (1-“Not effective at all”, 10-“Very effective”)

V. Overall Attitudes toward the World Bank (continued)

Achieving Development Results (*Indicator Question*)

- Respondents across all stakeholder groups and geographic locations gave statistically similar ratings for the World Bank helping achieve development results in Djibouti.

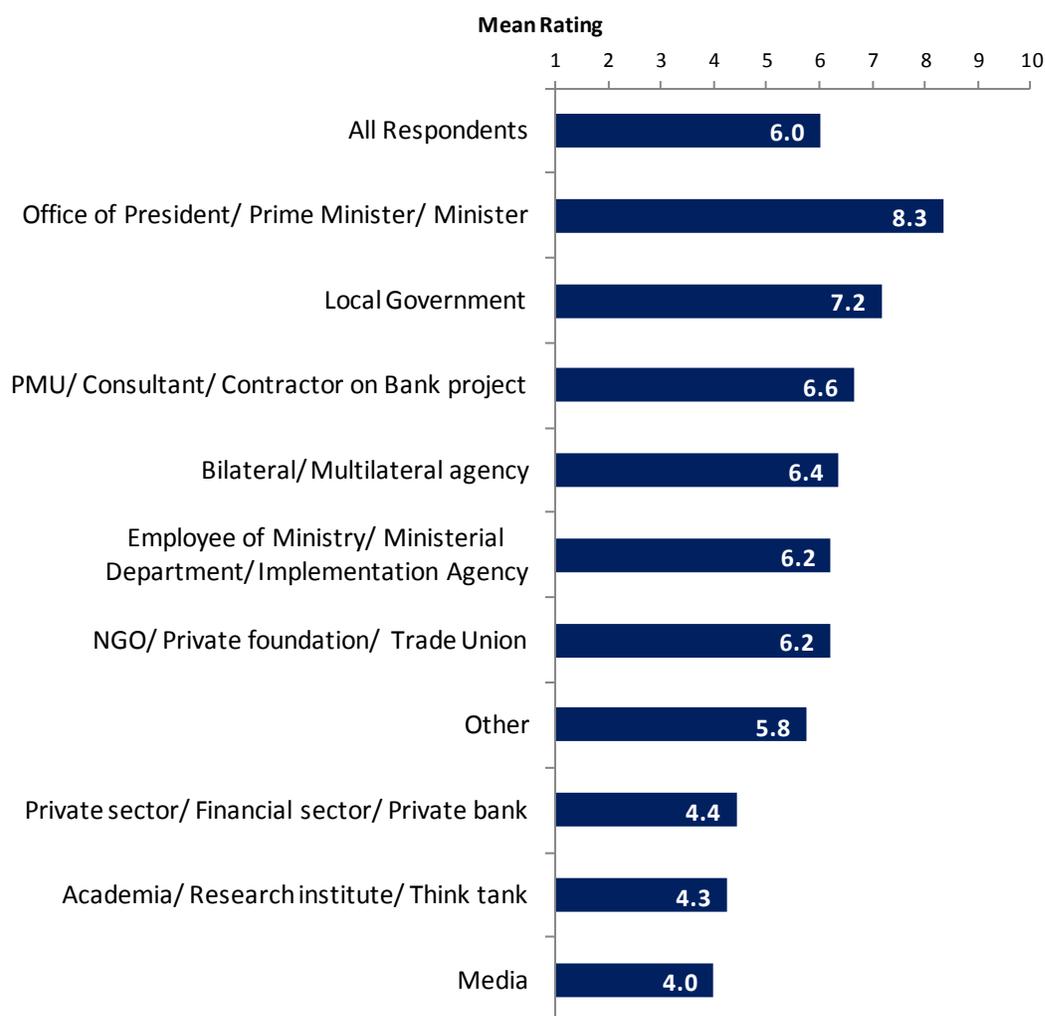


"To what extent does the World Bank's work help to achieve development results in Djibouti, on a ten point scale?" (1-"To no degree at all", 10-"To a very significant degree")

V. Overall Attitudes toward the World Bank (continued)

Staff Preparedness (*Indicator Question*)

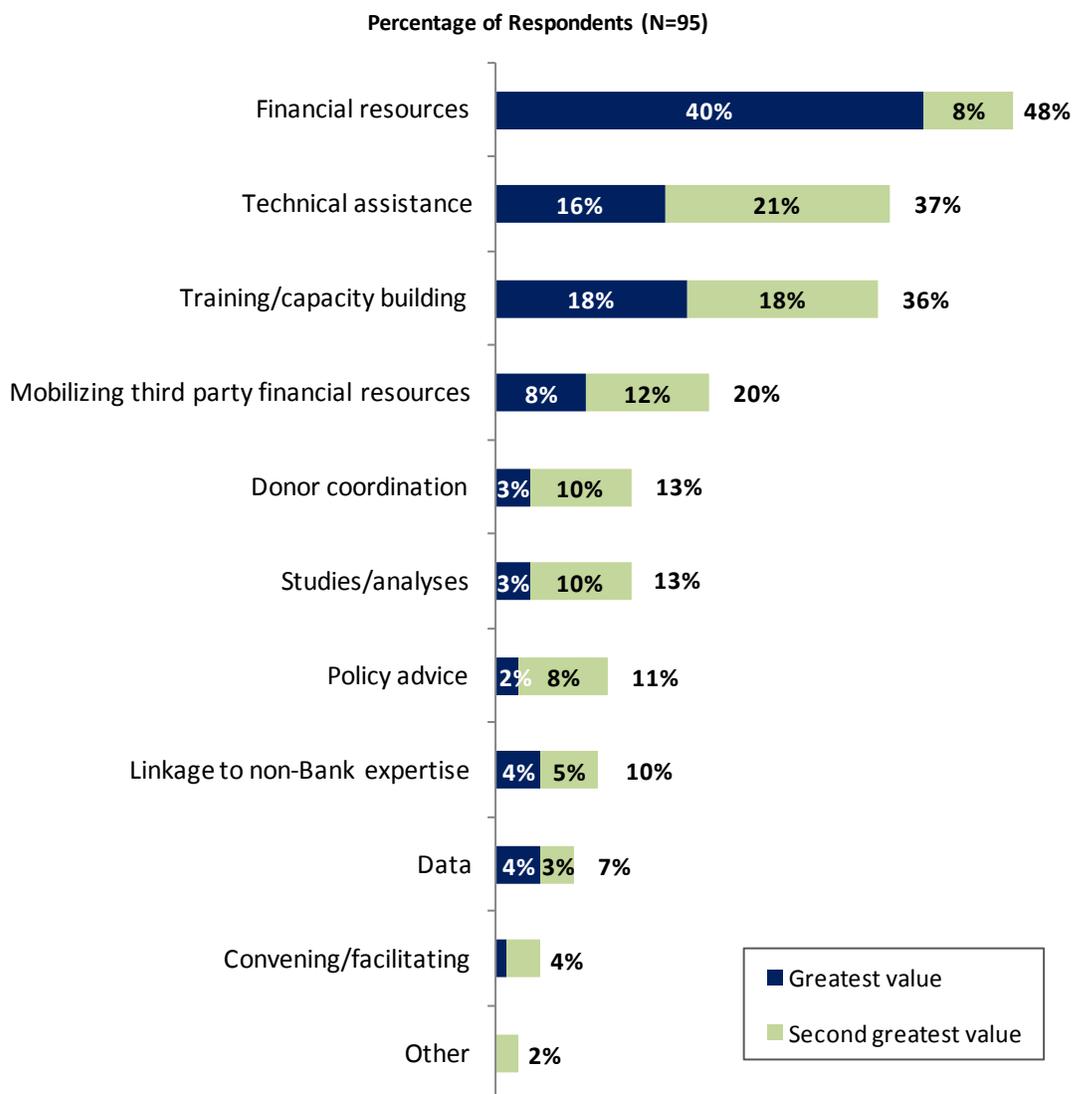
- Respondents from the office of the President/Prime Minister/Minister gave the highest ratings for the World Bank's staff being well prepared to help Djibouti solve its most complicated development challenges whereas respondents from the media, academia/research institutes/think tanks, and private sector organizations/financial sector/private banks gave significantly lower ratings.
- Respondents from Djibouti ville gave significantly lower ratings for the Bank's staff preparedness than respondents from other geographic locations.



"To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Djibouti solve its most complicated development challenges, on a ten point scale?"
(1-"To no degree at all", 10-"To a very significant degree")

V. Overall Attitudes toward the World Bank (continued)

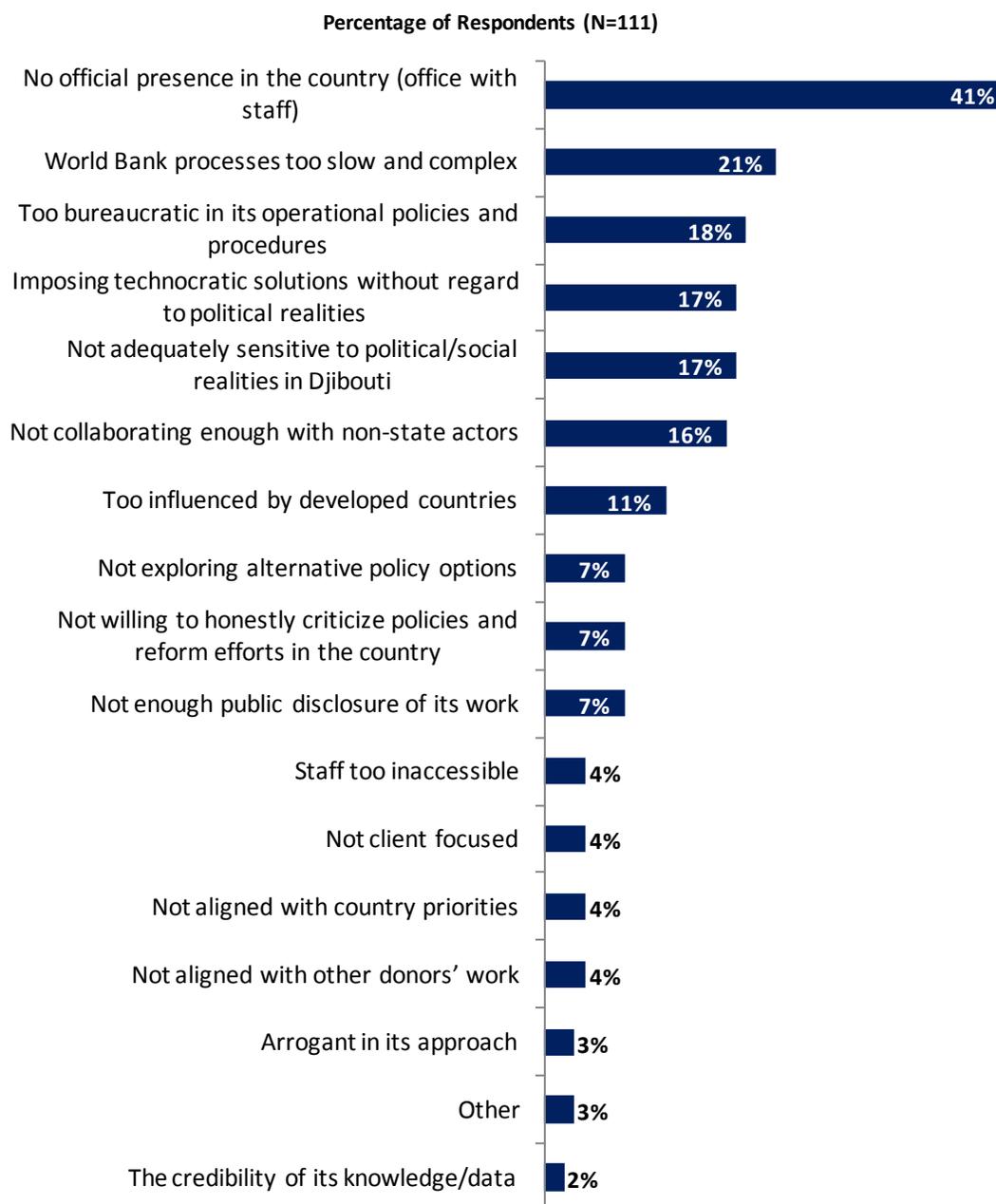
Greatest Value



“When thinking about the World Bank’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?” (Respondents chose from a list.)

V. Overall Attitudes toward the World Bank (continued)

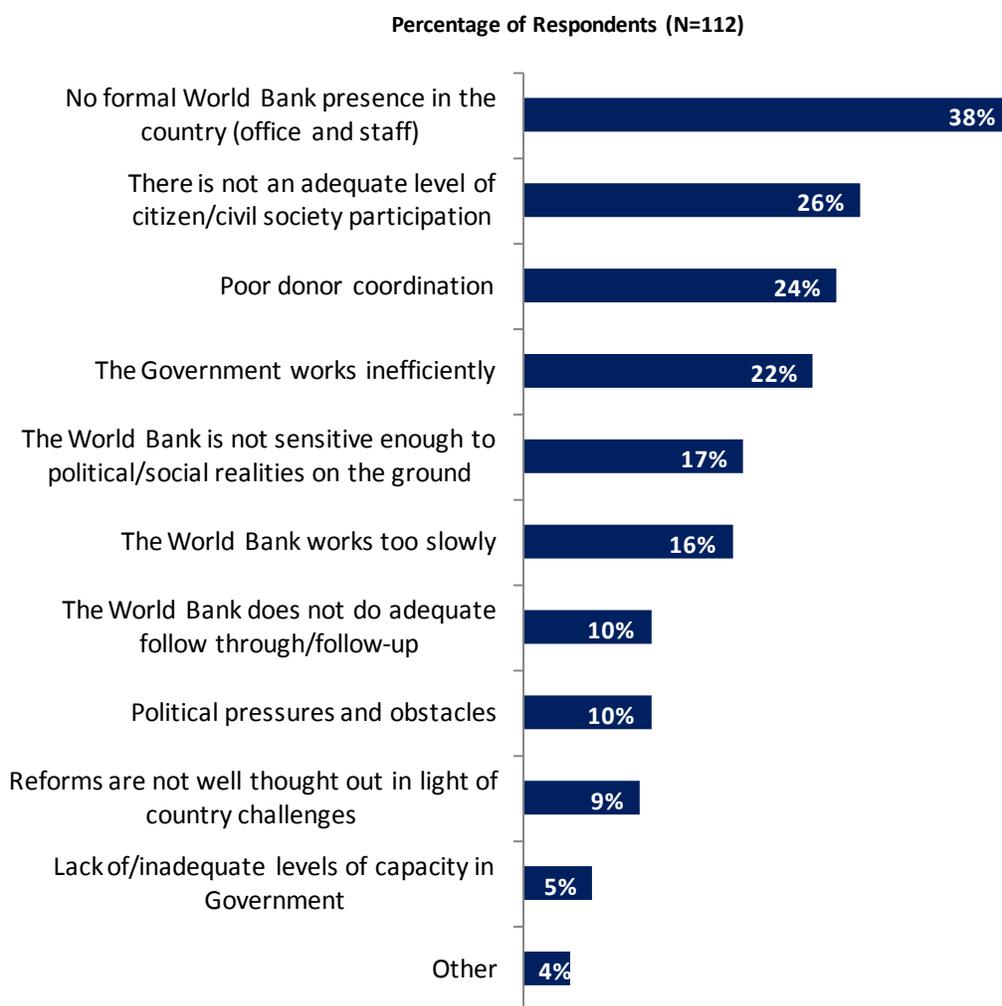
Greatest Weakness



“Which of the following do you identify as the World Bank’s greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank (continued)

Attributing Slow or Failed Reform Efforts

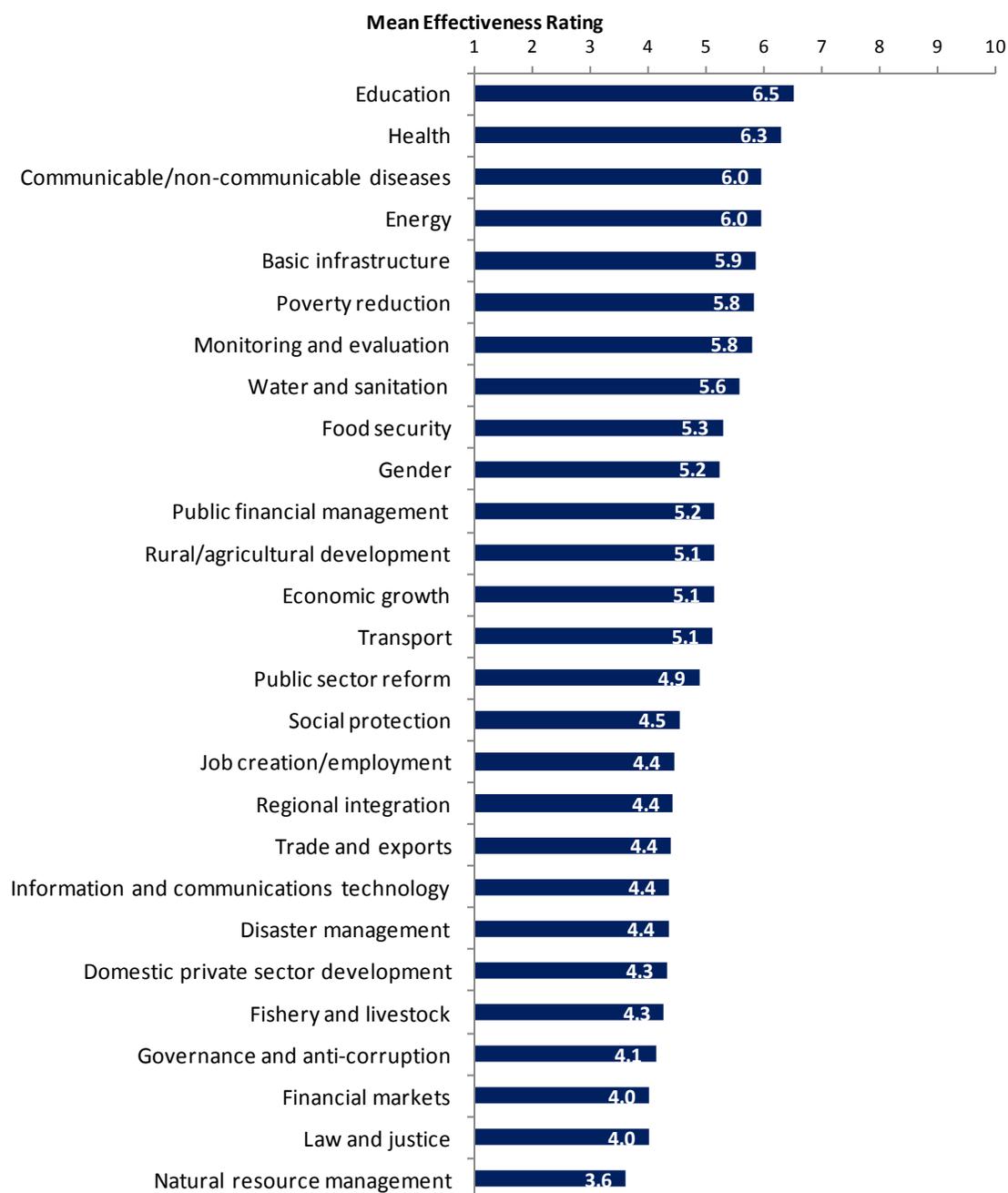


"When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

VI. Sectoral Effectiveness

Specific Areas of Effectiveness

- There were significant stakeholder group differences in their ratings of the World Bank's effectiveness across two of these twenty-seven areas of development: energy and poverty reduction. Respondents from the office of the President/Prime Minister/Minister, local government, and NGOs/private foundations/trade unions tended to have the highest ratings for the Bank's effectiveness in these areas whereas respondents from the media and academia/research institutes/think tanks tended to have significantly lower ratings.



(1-"Not effective at all", 10-"Very effective")

VI. Sectoral Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the Bank's overall effectiveness and ratings of its ability to help achieve development results in Djibouti, bivariate correlational analyses were conducted using respondents' ratings of the twenty-seven specific areas of effectiveness.

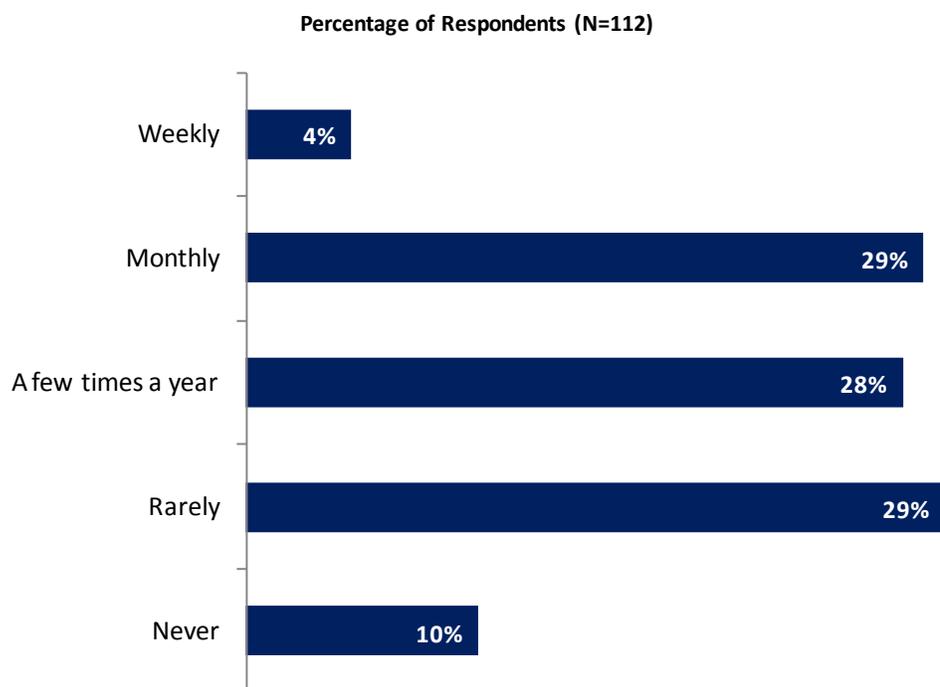
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the Bank's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the Bank's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank's overall effectiveness or perceptions of the Bank's ability to help achieve development results.

- **Overall Effectiveness:** Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's overall effectiveness in Djibouti. The areas determined to be key drivers from these analyses were:
 - The Bank's effectiveness at energy;
 - The Bank's effectiveness at communicable/non-communicable diseases;
 - The Bank's effectiveness at education;
 - The Bank's effectiveness at basic infrastructure;
 - The Bank's effectiveness at job creation/employment; and
 - The Bank's effectiveness at poverty reduction.

- **Achieving Development Results:** Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's ability to help achieve development results in Djibouti, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - The Bank's effectiveness at rural/agricultural development;
 - The Bank's effectiveness at monitoring and evaluation;
 - The Bank's effectiveness at poverty reduction; and
 - The Bank's effectiveness at energy.

VII. World Bank Knowledge and Instruments

Knowledge: Frequency of Use

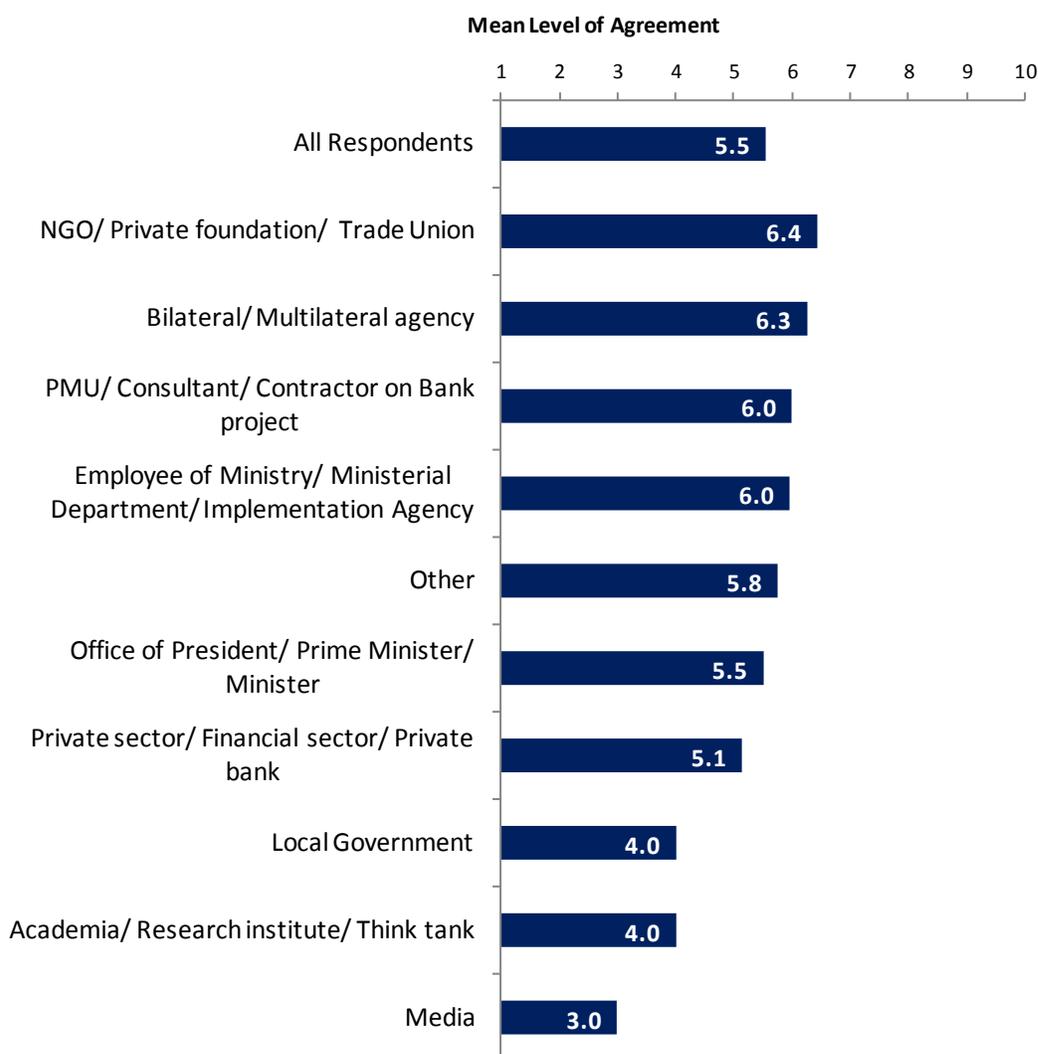


"How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?" (Respondents chose from a list.)

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Meeting Djibouti's Knowledge Needs (*Indicator Question*)

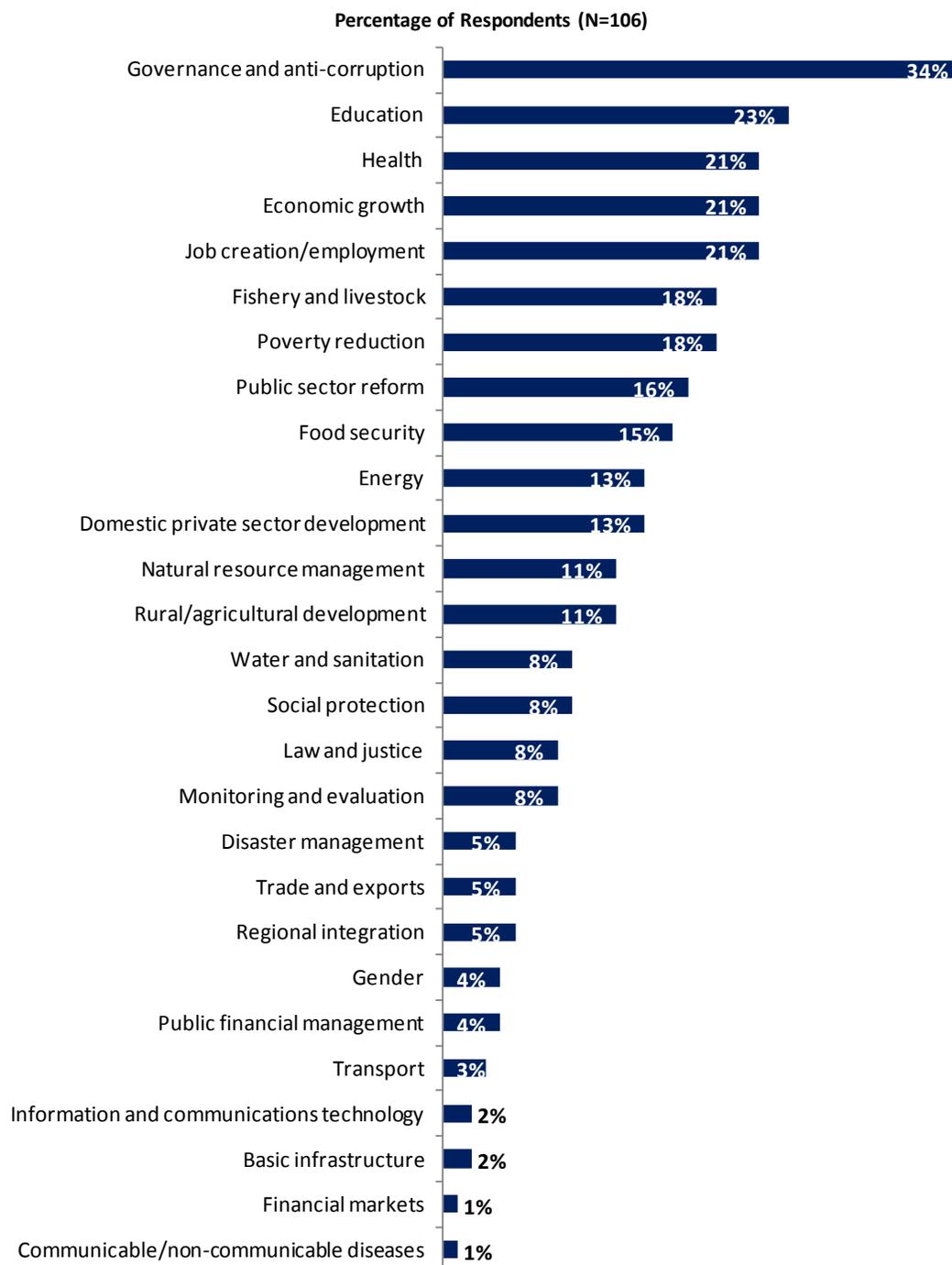
- Respondents from NGOs/private foundations/trade unions and bilateral/multilateral agencies had the highest levels of agreement that the World Bank meets Djibouti's needs for knowledge services whereas respondents from the media, academia/research institutes/think tanks, and local government had significantly lower levels of agreement.
- Respondents across both geographic locations had statistically similar levels of agreement.



"The World Bank meets Djibouti's needs for knowledge services (e.g., research, analysis, data, technical assistance), on a ten point scale." (1-"Strongly disagree", 10-"Strongly agree")

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Focusing Bank Research

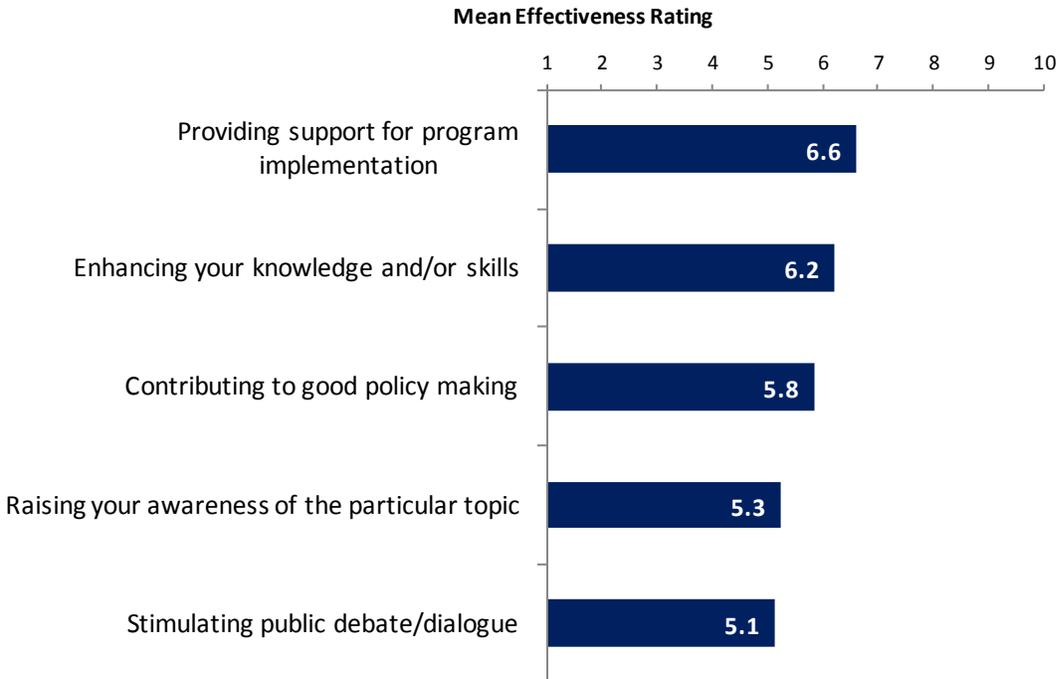


“When thinking about the development challenges in Djibouti, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined.)

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Effectiveness

- There were significant stakeholder group differences in their ratings of the World Bank's knowledge and research effectiveness in terms of contributing to good policy making. Employees of ministries/ministerial departments/implementation agencies, respondents from NGOs/private foundations/trade unions and local government had the highest ratings whereas respondents from the media and private sector organizations/financial sector/private banks had significantly lower ratings.

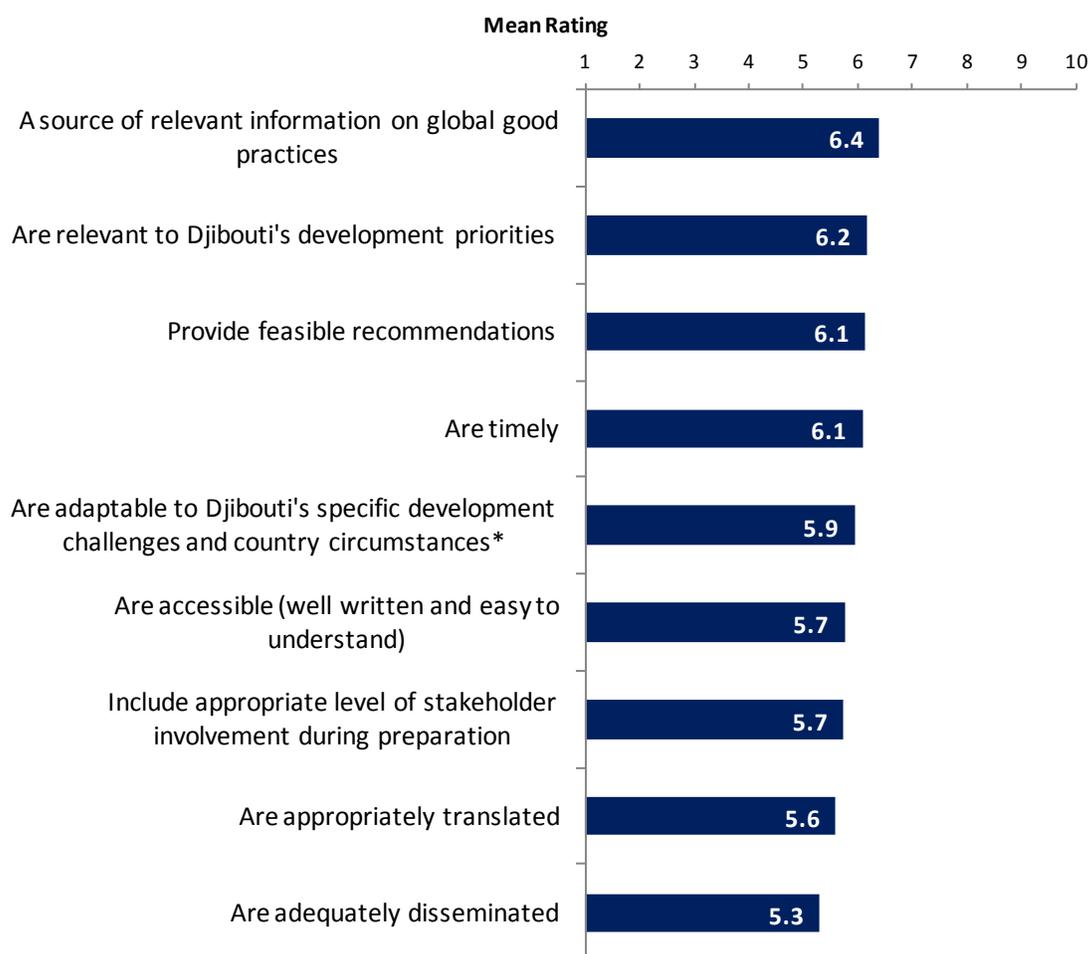


"How effective do you believe the World Bank's knowledge and research are at ... in Djibouti?"
 (1-"Not effective at all", 10-"Very effective")

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Qualities

- There were significant stakeholder group differences in their ratings of the World Bank's knowledge and research quality in terms of accessibility (well written and easy to understand). Employees of ministries/ministerial departments/implementation agencies, respondents from PMUs/consultants on Bank supported projects and bilateral/multilateral agencies had the highest ratings whereas respondents from the media and academia/research institutes/think tanks had significantly lower ratings.

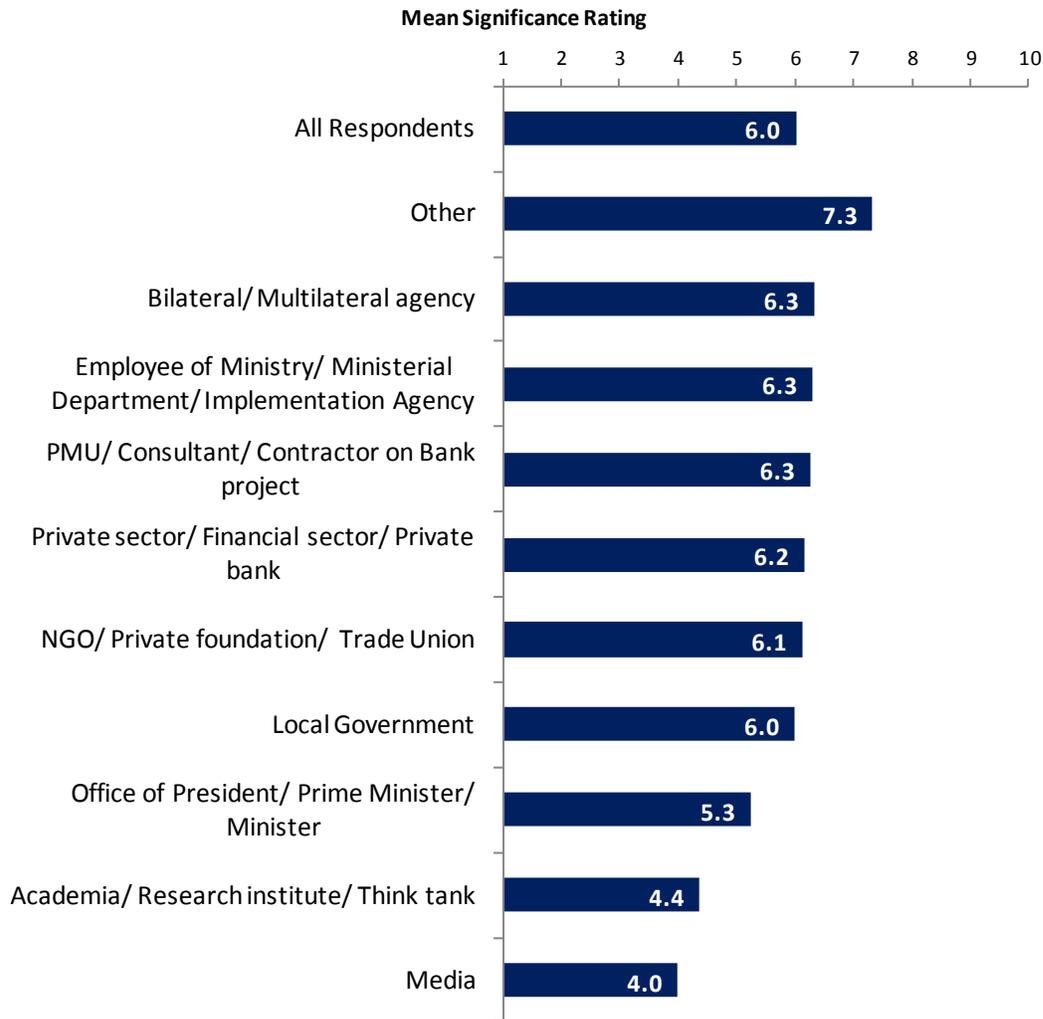


"To what extent do you believe that the World Bank's knowledge and research ... in Djibouti?"
 (1-"To no degree at all", 10-"To a very significant degree") *Indicator Question

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Contribution (*Indicator Question*)

- Respondents across all stakeholder groups and geographic locations gave statistically similar ratings for the significance of the contribution that the World Bank's knowledge and research make to development results in Djibouti.



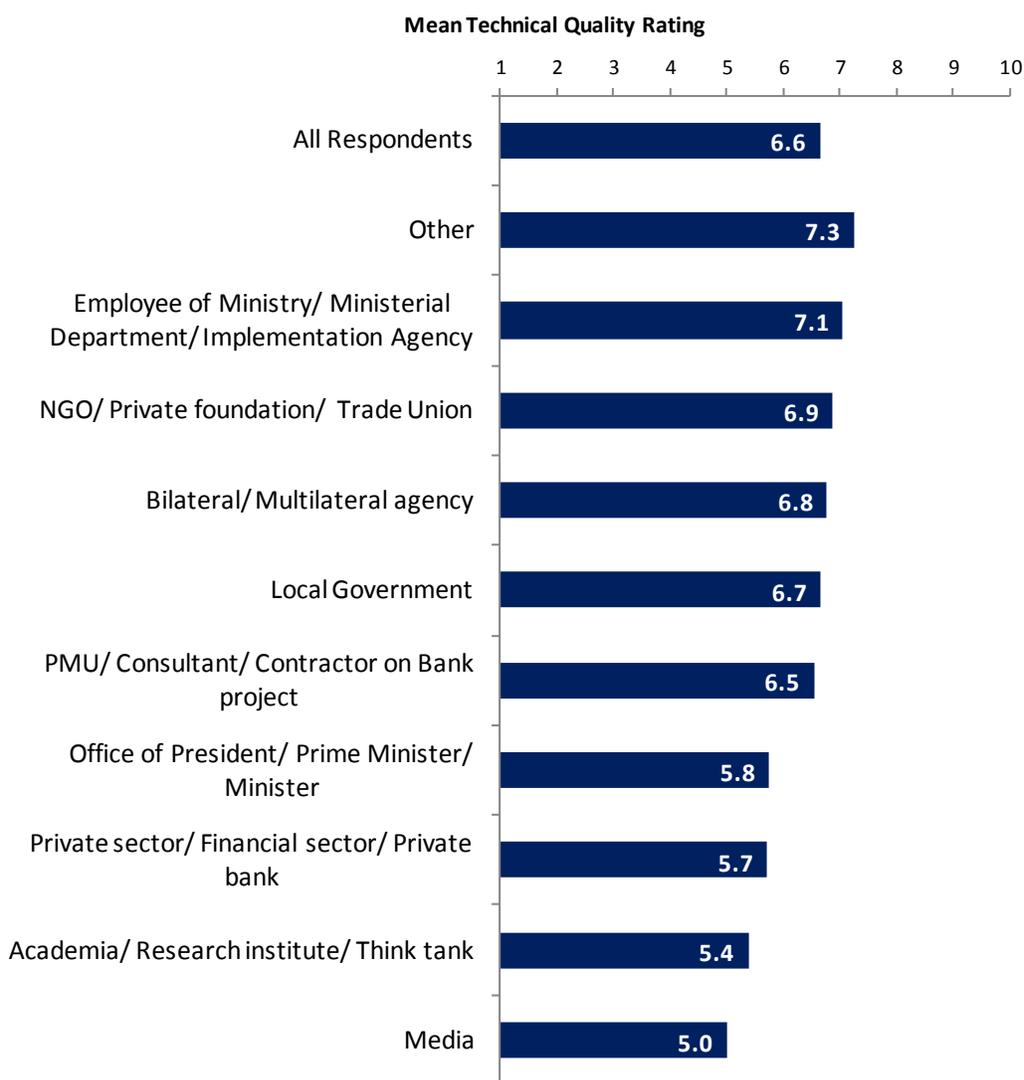
“Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale?

(1-“Not significant at all”, 10-“Very significant”)

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Technical Quality (*Indicator Question*)

- Respondents across all stakeholder groups and geographic locations gave statistically similar ratings for the technical quality of the World Bank's knowledge and research.

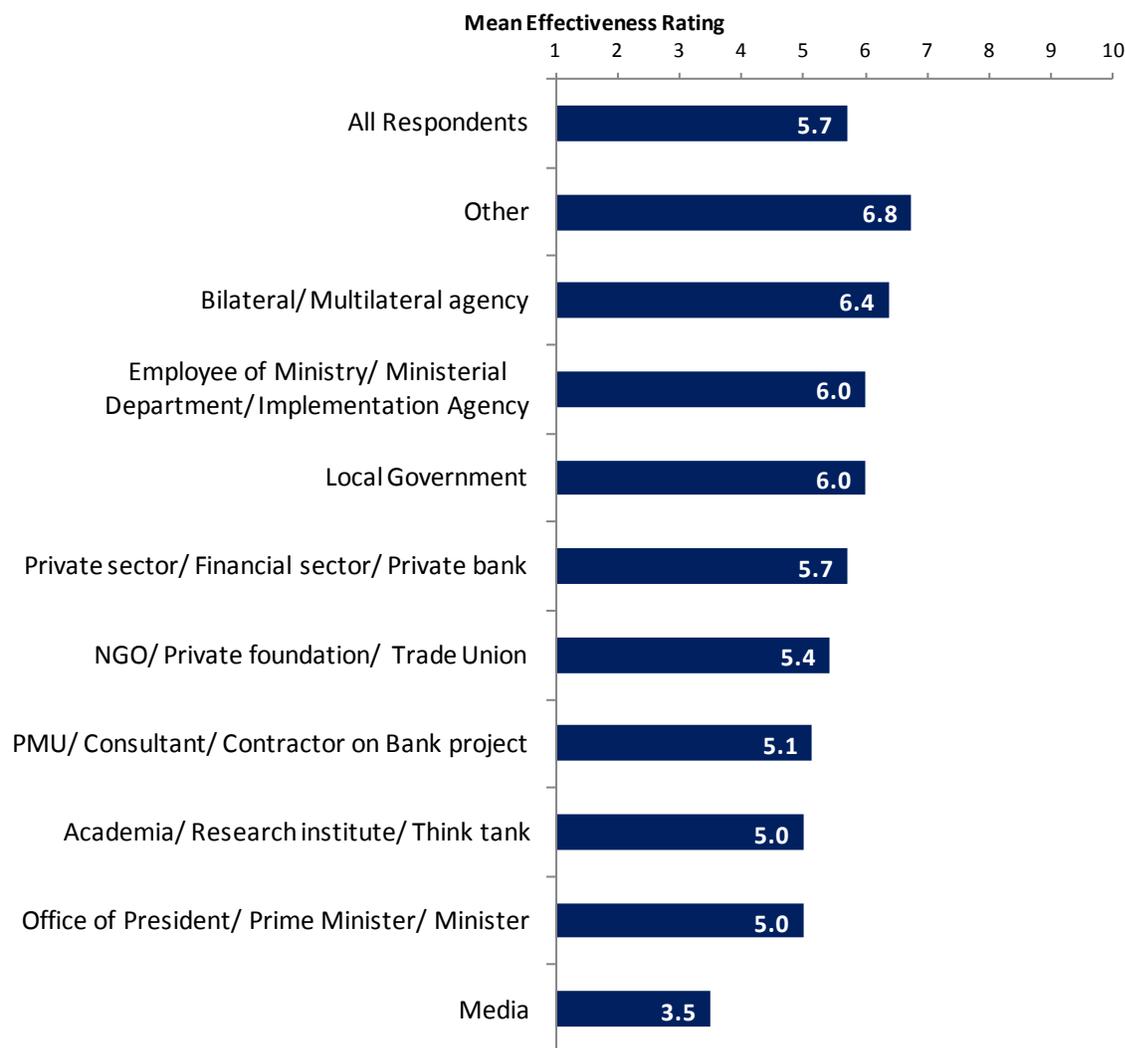


"Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale?" (1-"Very low technical quality", 10-"Very high technical quality")

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Linkage to Non-Bank Expertise

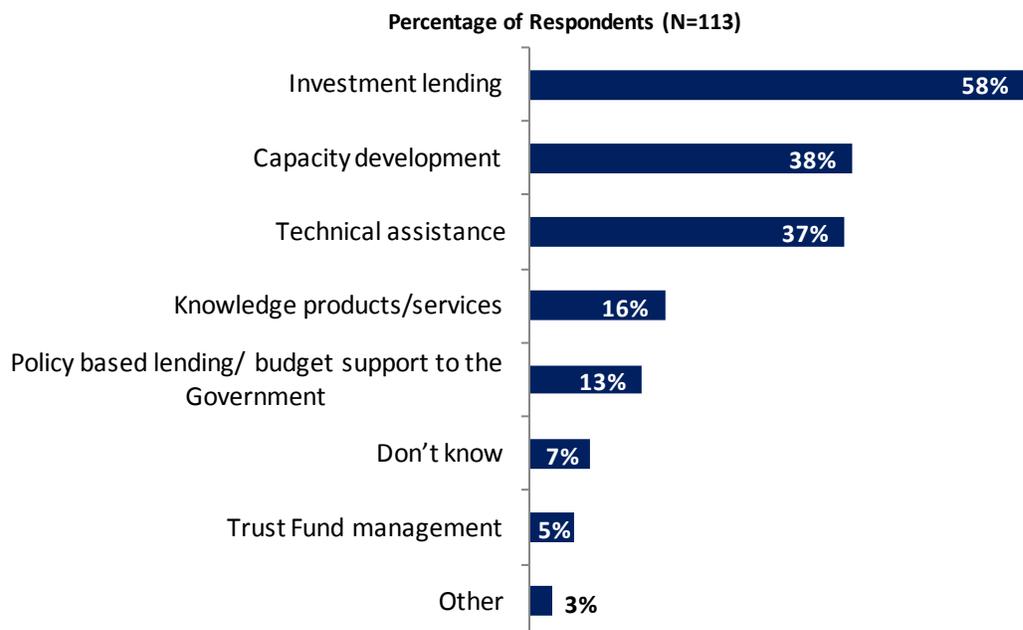
- Respondents across all stakeholder groups and geographic locations gave statistically similar ratings for the World Bank's effectiveness at providing linkage to non-Bank expertise.



"Overall, how effective is the World Bank at providing linkage to non-Bank expertise, on a ten point scale?" (1-"Not effective at all", 10-"Very effective")

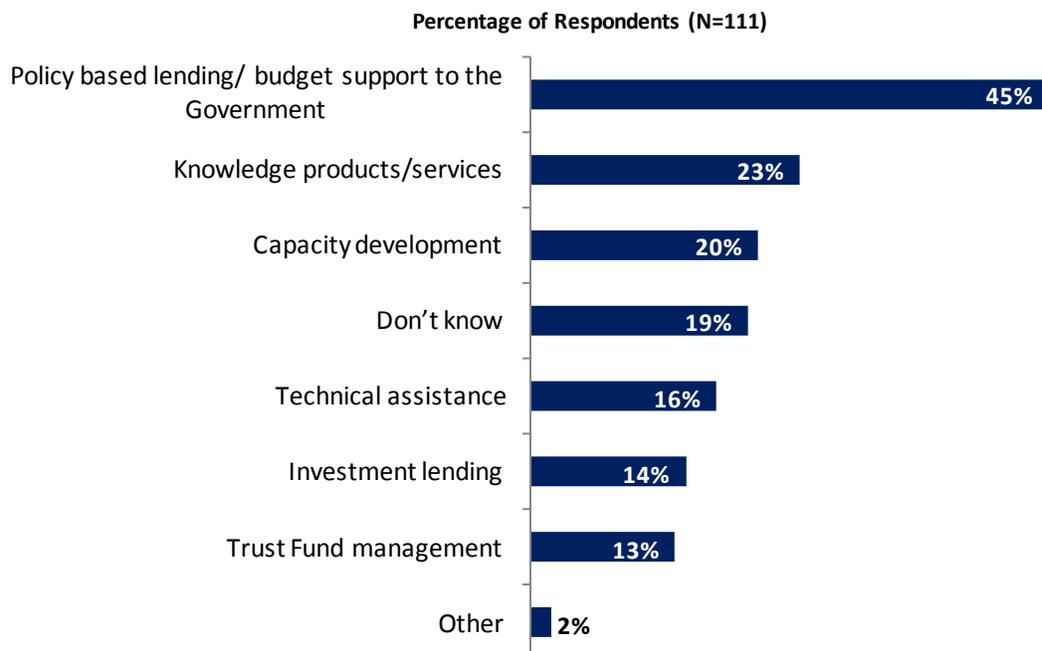
VII. World Bank Knowledge and Instruments (continued)

Instruments: Most Effective



“Which World Bank instruments do you believe are the MOST effective in reducing poverty in Djibouti? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

Instruments: Least Effective

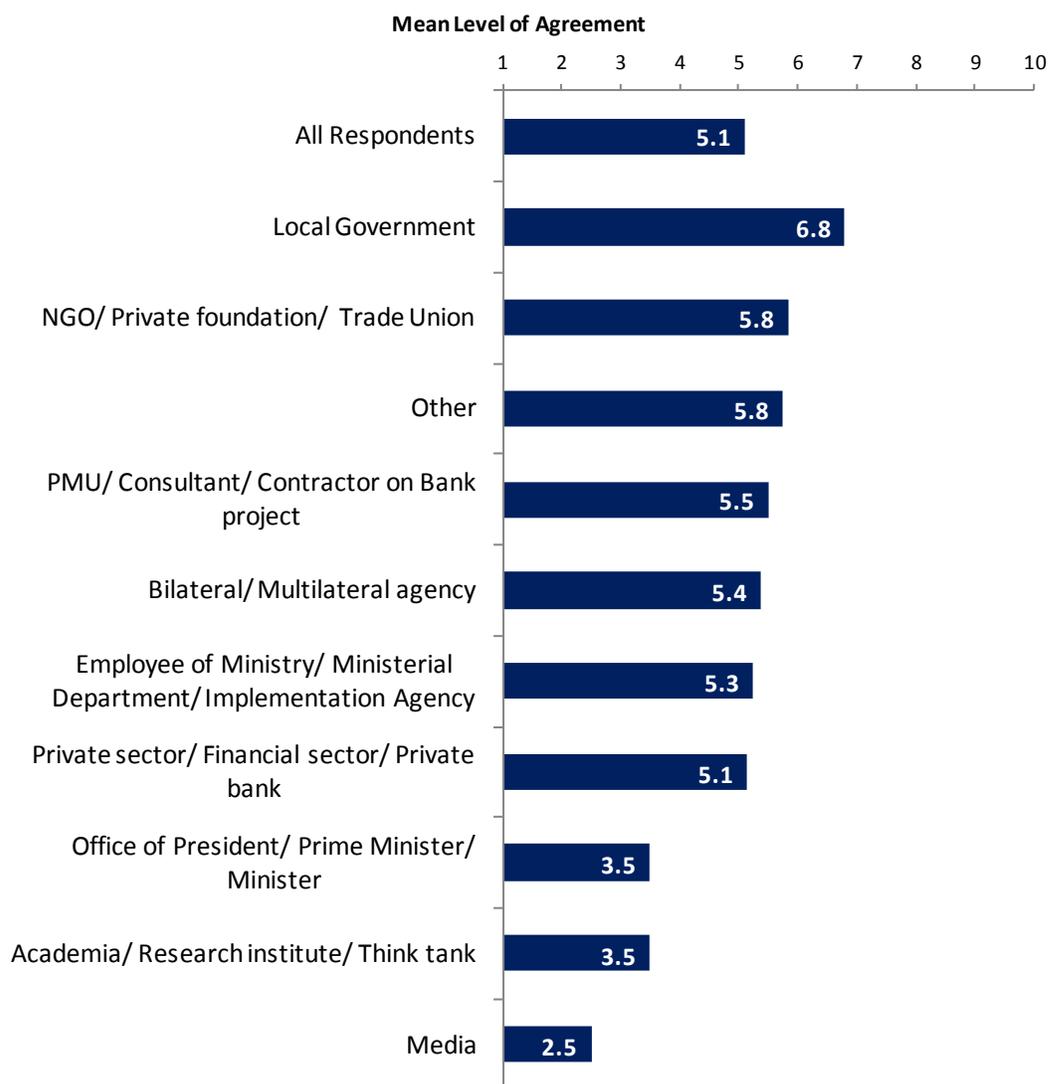


“Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Djibouti? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

VII. World Bank Knowledge and Instruments (continued)

Financial Instruments: Meeting Djibouti's Needs (*Indicator Question*)

- Respondents across all stakeholder groups and geographic locations had statistically similar levels of agreement that the Bank's financial instruments meet Djibouti's needs.

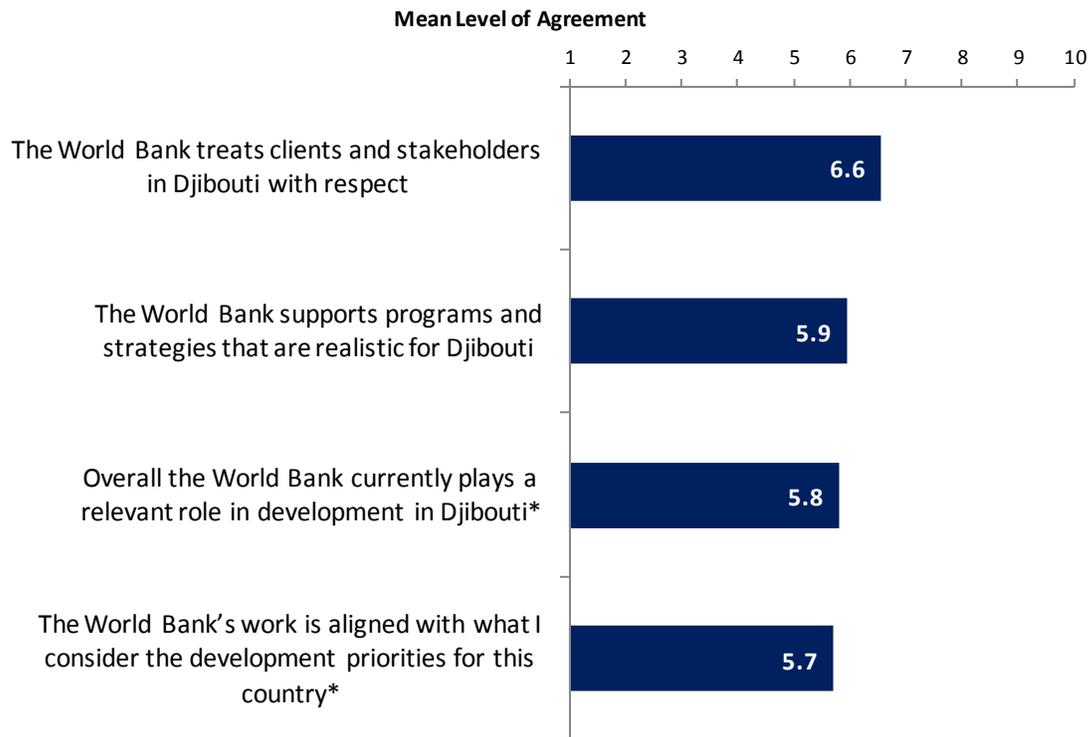


"The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Results, etc.) meet the needs of Djibouti, on a ten point scale."
 (1-"Strongly disagree", 10-"Strongly agree")

VIII. How the World Bank Operates

The World Bank's Work in Djibouti

- Respondents from the office of the President/Prime Minister/Minister and NGOs/private foundations/trade unions had the highest levels of agreement that the World Bank treats clients and stakeholders in Djibouti with respect whereas respondents from academia/research institutes/think tanks had significantly lower levels of agreement.
- Respondents from Djibouti ville had significantly lower levels of agreement that the Bank treats clients and stakeholders in Djibouti with respect than respondents from other geographic locations.

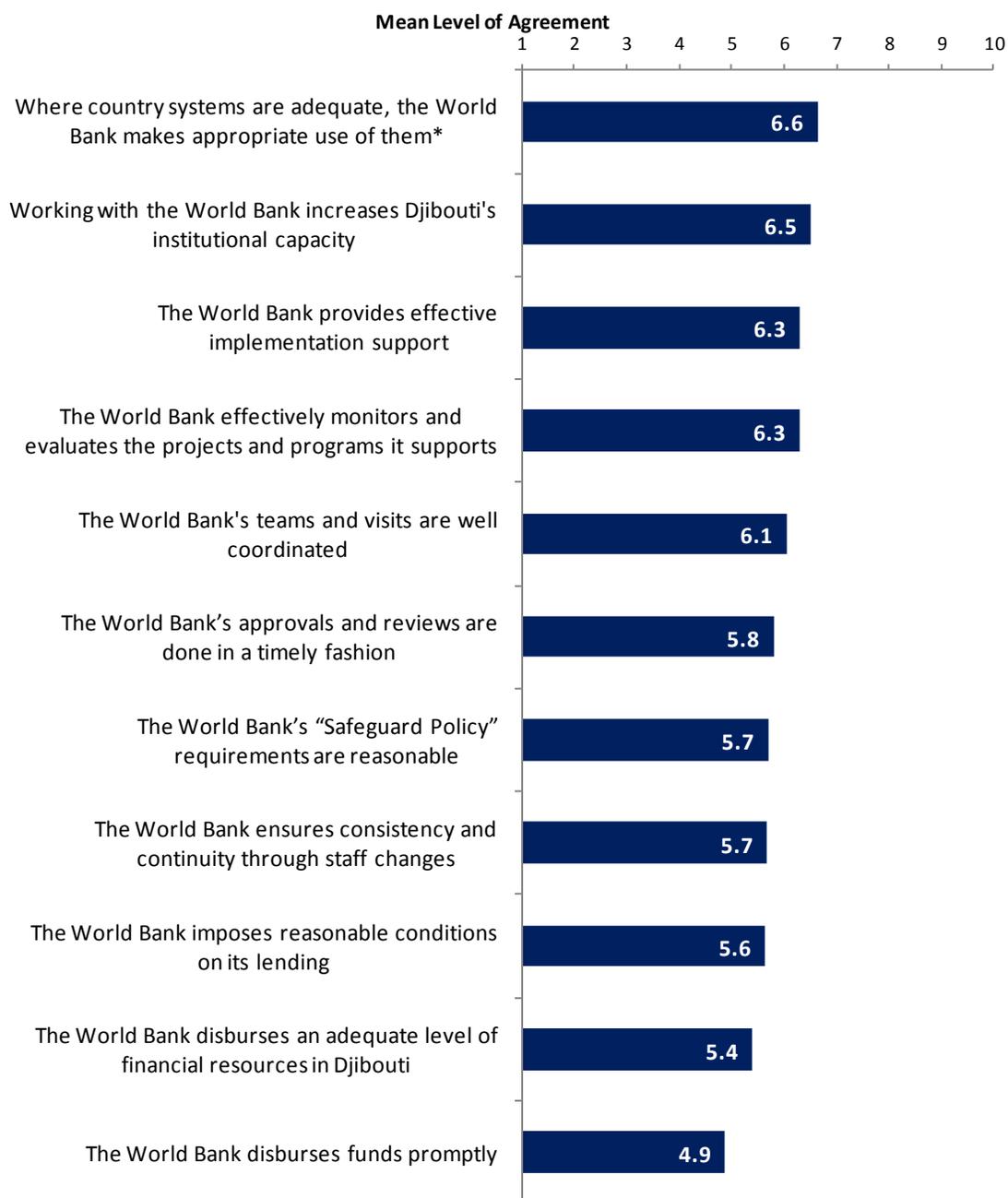


"To what extent do you agree with the following statements about the World Bank's work in Djibouti, on a ten point scale?" (1-"Strongly disagree", 10-"Strongly agree") ***Indicator Question**

VIII. How the World Bank Operates (continued)

Overall Perceptions

- Respondents from PMUs/consultants on Bank supported projects and NGOs/private foundations/trade unions had the highest levels of agreement that the World Bank effectively monitors and evaluates projects and programs it supports whereas respondents from academia/research institutes/think tanks had significantly lower levels of agreement.

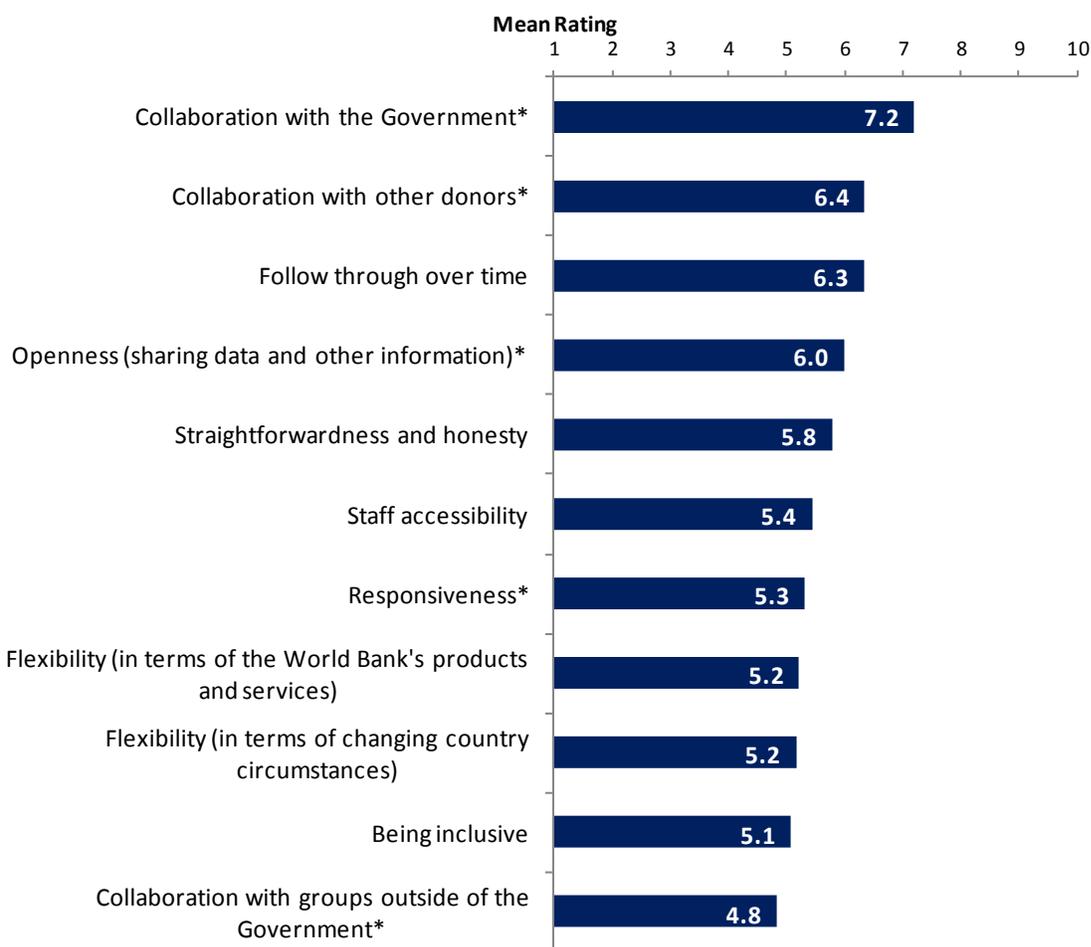


"To what extent do you agree/disagree with the following statements, on a ten point scale?"
 (1-"Strongly disagree", 10-"Strongly agree") *Indicator Question

VIII. How the World Bank Operates (continued)

The World Bank as an Effective Development Partner

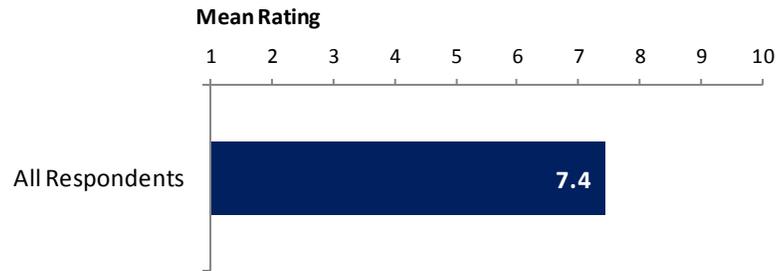
- Respondents from NGOs/private foundations/trade unions and the media gave the highest ratings for the extent to which the World Bank follows through over time whereas respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings.
- Respondents from PMUs/consultants on Bank supported projects and local government tended to give the highest ratings regarding the Bank's openness (sharing data and other information), straightforwardness and honesty, and staff accessibility whereas respondents from academia/research institutes/think tanks and the office of the President/Prime Minister/Minister tended to give significantly lower ratings.
- Respondents from Djibouti ville gave significantly higher ratings regarding the Bank staff accessibility than respondents from other geographic locations.



"To what extent is the World Bank an effective development partner in Djibouti in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") ***Indicator Question**

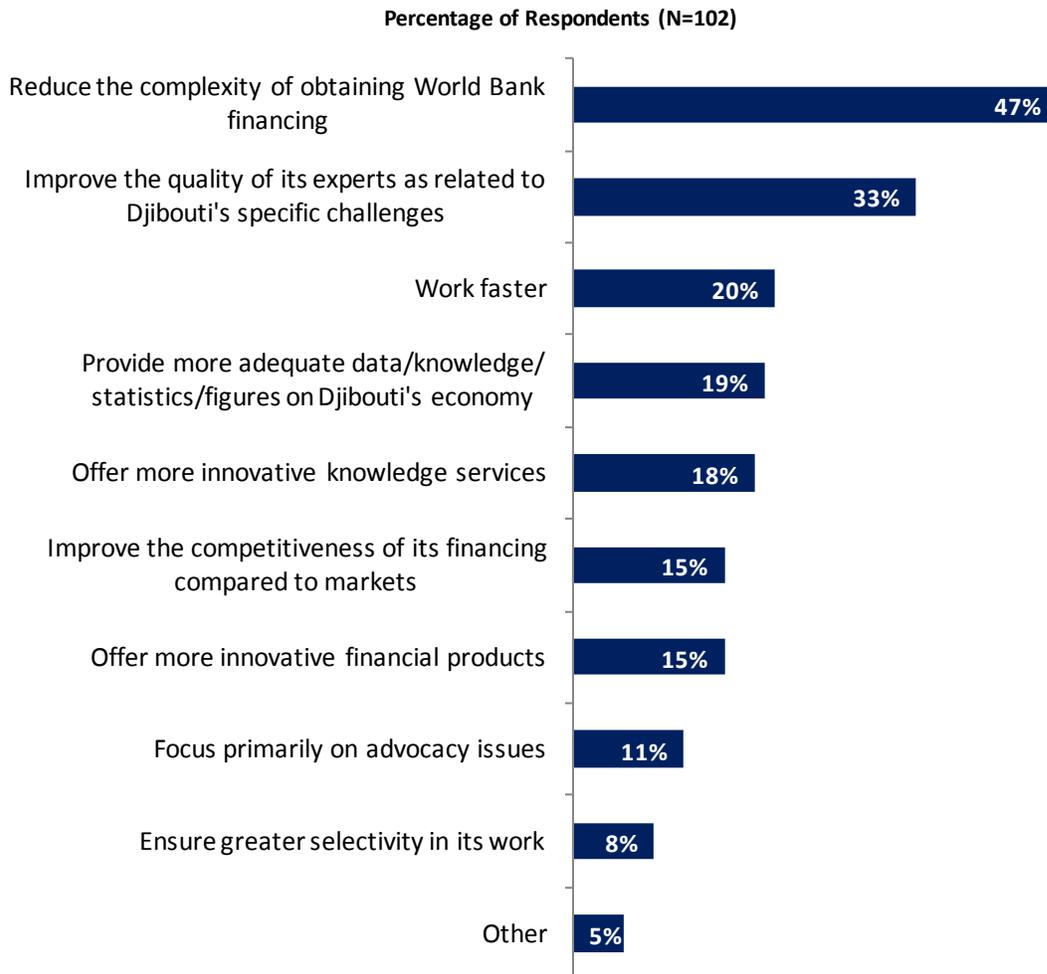
IX. The Future Role of the World Bank in Djibouti

Role Significance



“How significant a role do you believe the Bank SHOULD play in Djibouti’s development in the near future, on a ten point scale?” (1-“Not significant at all”, 10-“Very significant role”)

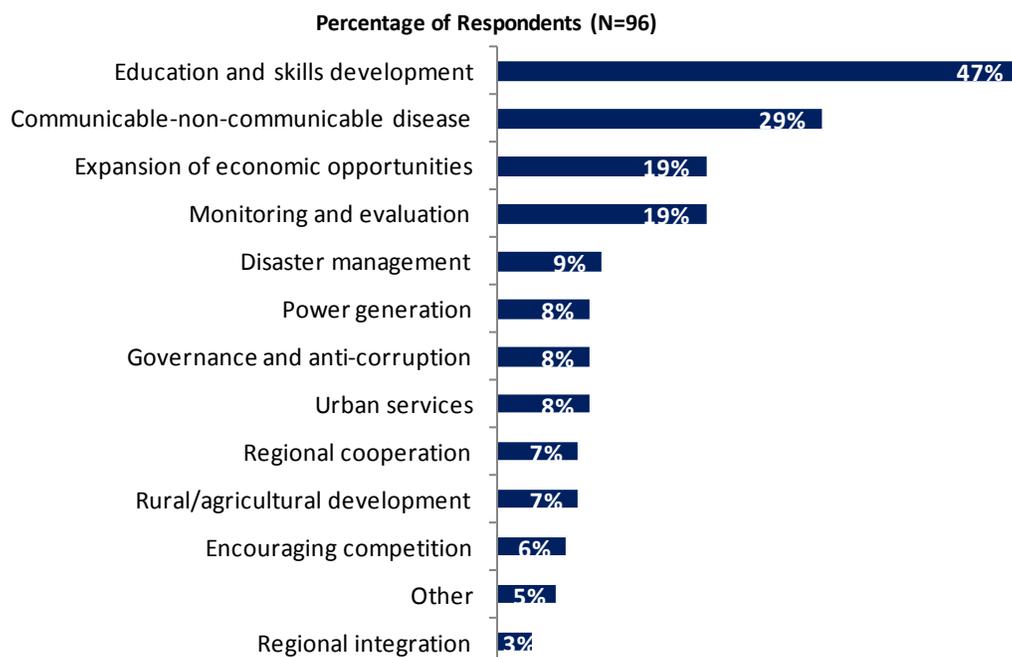
Making the World Bank of Greater Value



“Which of the following SHOULD the World Bank do to make itself of greater value in Djibouti? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

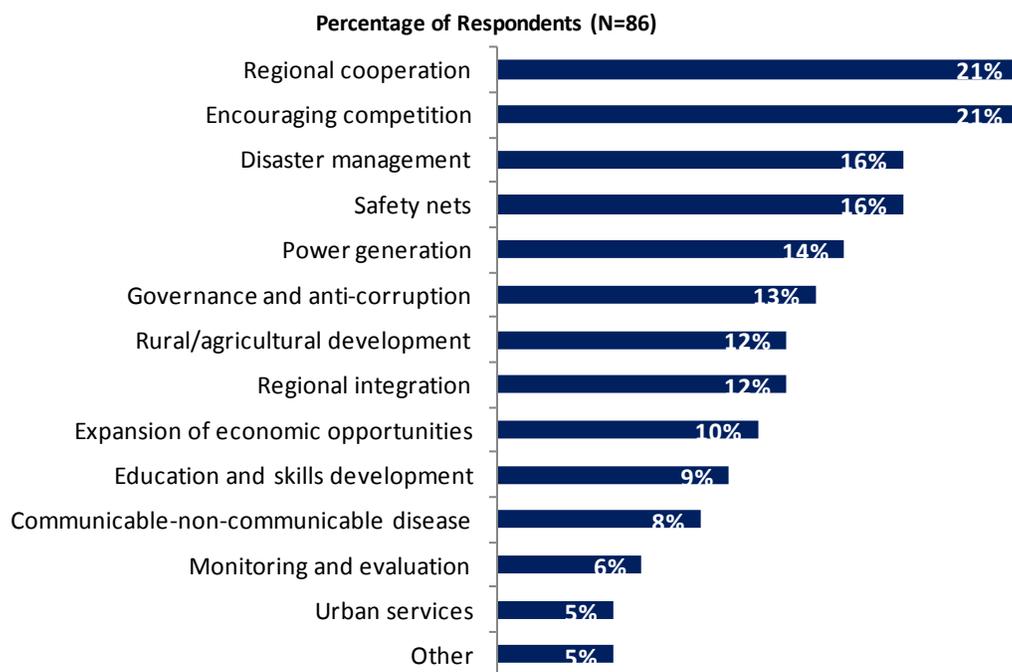
IX. The Future Role of the World Bank in Djibouti (continued)

The World Bank's Role among International Partners



“Which development areas below would benefit most from the World Bank playing a leading role among international partners in Djibouti? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)

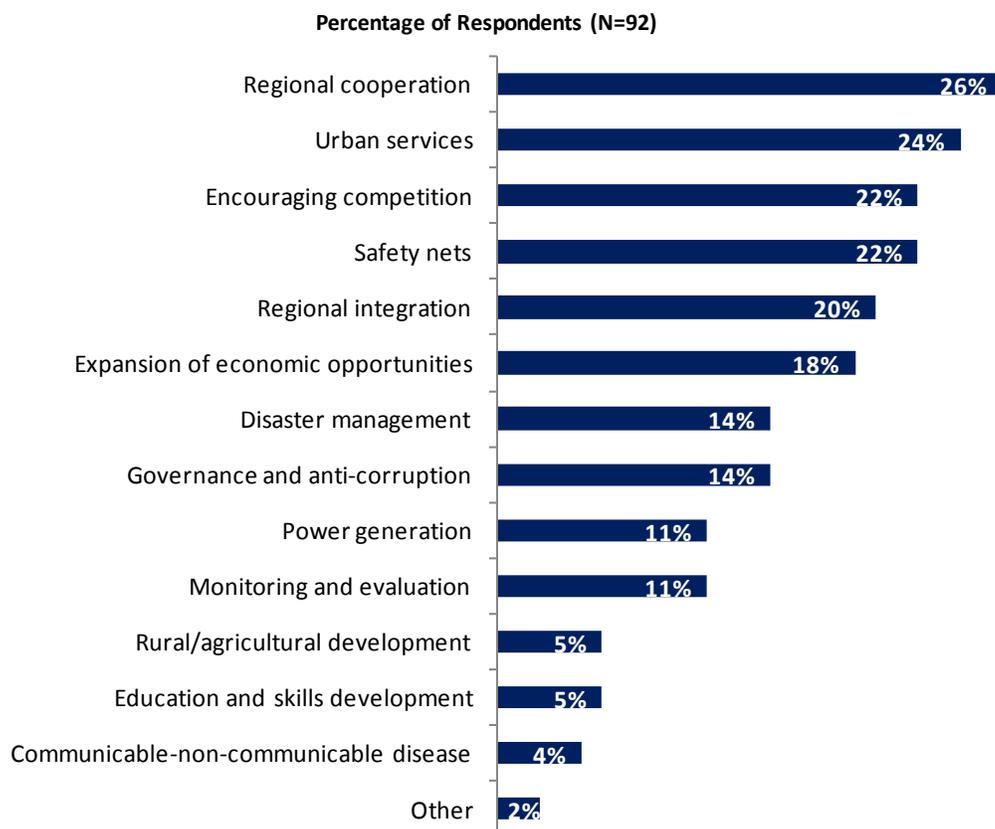
Receiving Less Support from the World Bank



“Which of the following should receive little or no resources from the World Bank in Djibouti? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank in Djibouti (continued)

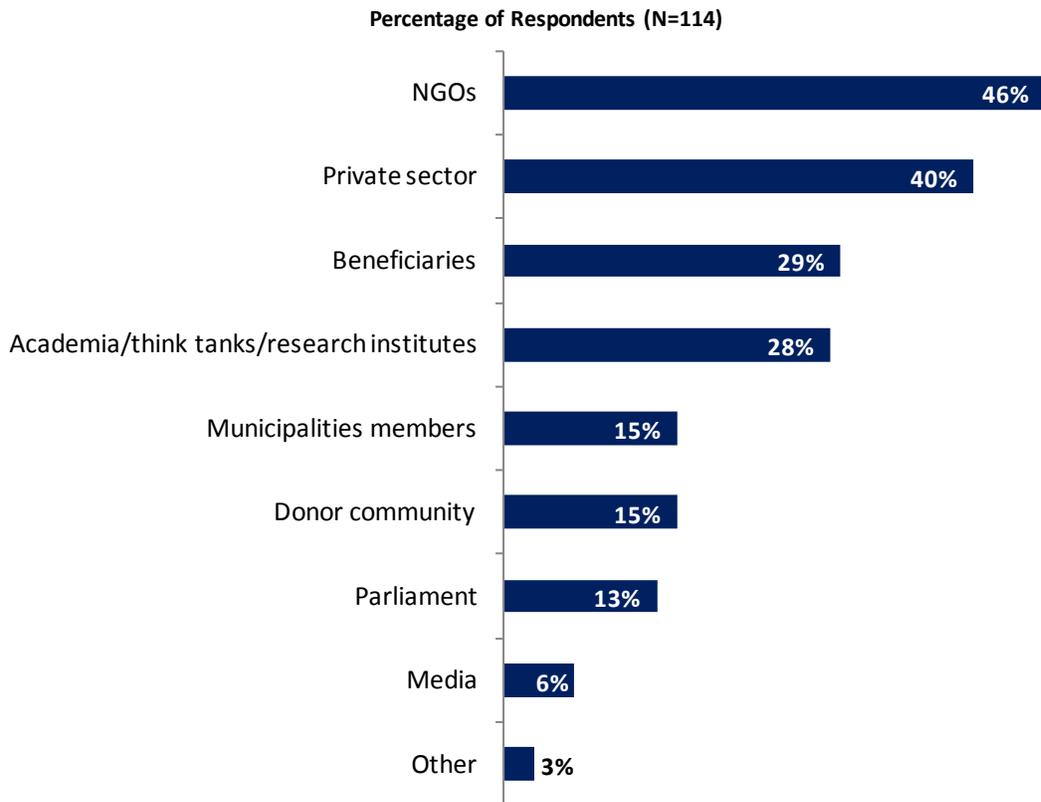
Managing Development Issues without World Bank Support



“Which of the following should be left to the Government to manage without World Bank support?
(Choose no more than THREE)” (Respondents chose from a list. Responses combined.)

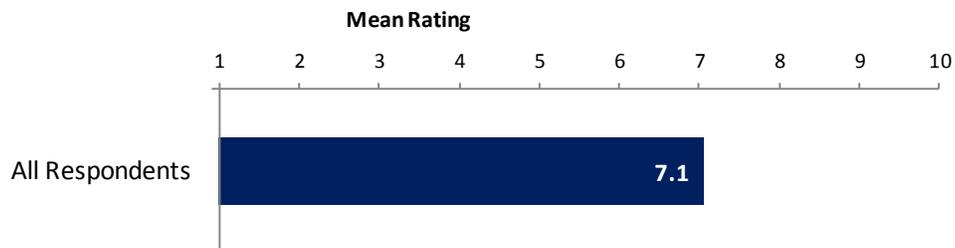
IX. The Future Role of the World Bank in Djibouti (continued)

Collaborating with Stakeholders in Djibouti



“In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)”
 (Respondents chose from a list. Responses combined.)

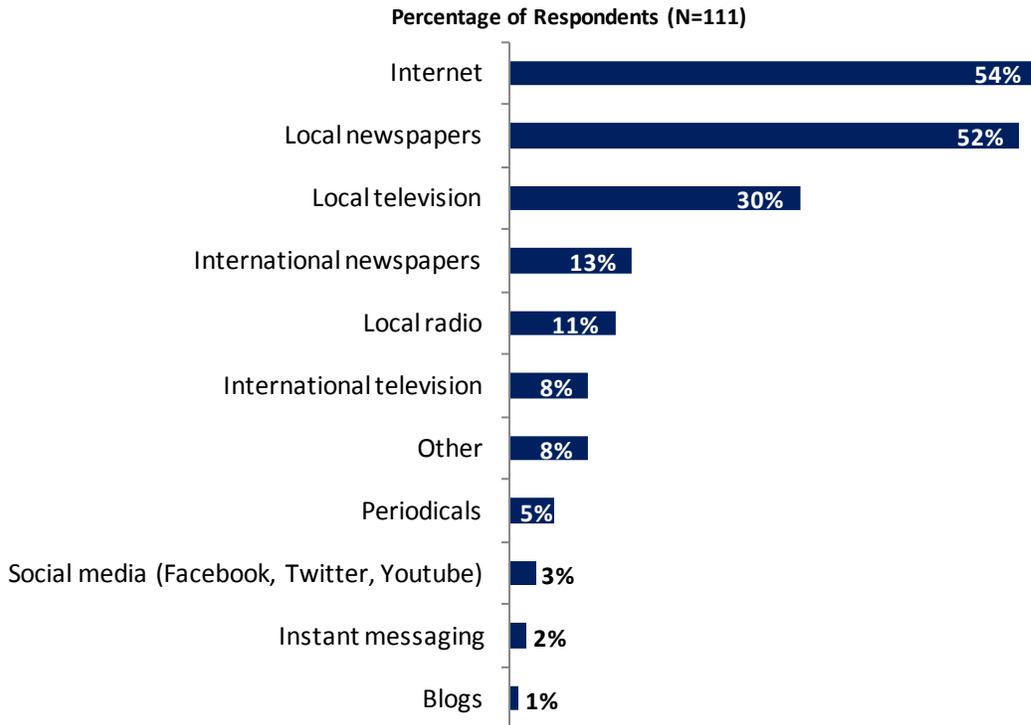
Influencing the Global Development Agenda



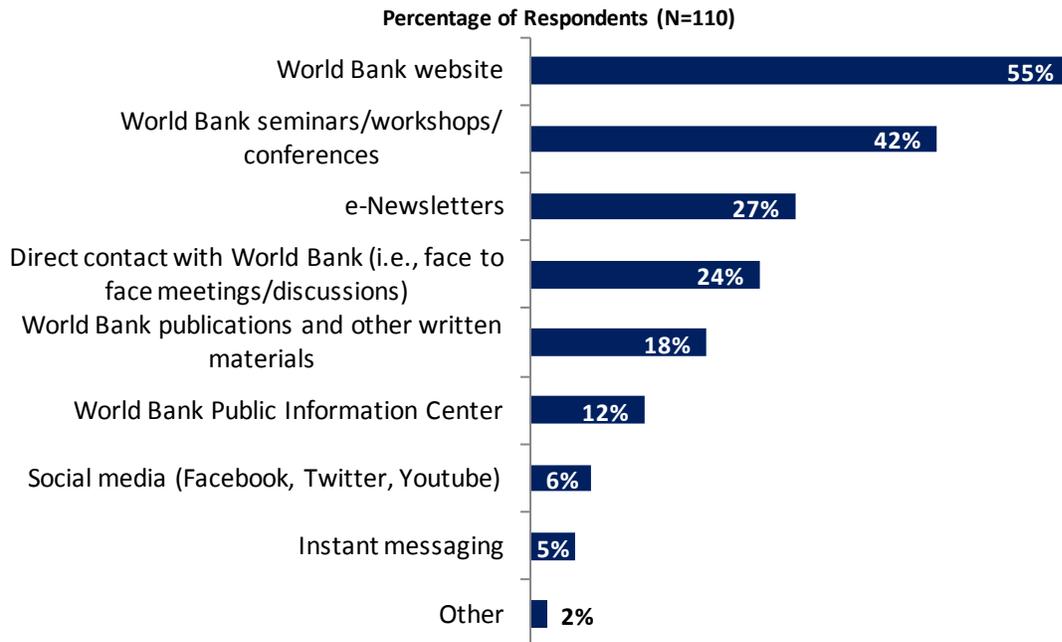
“To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?”
 (1 - “To no degree at all”, 10 - “To a very significant degree”)

X. Communication and Openness

Information Sources



“How do you get most of your information about economic and social development issues in Djibouti? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

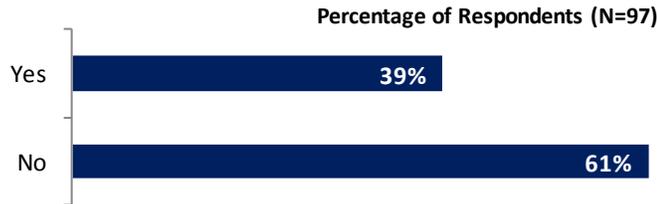


“How would you prefer to receive information from the World Bank? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

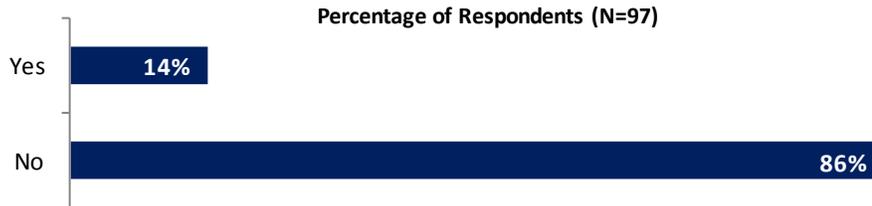
X. Communication and Openness (continued)

Access to Information

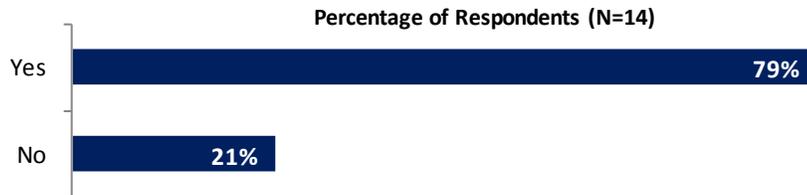
- Respondents from the media, PMUs/consultants on Bank supported projects, and local government had significantly higher levels of awareness of the World Bank’s Access to Information policy compared to respondents from other stakeholder groups.



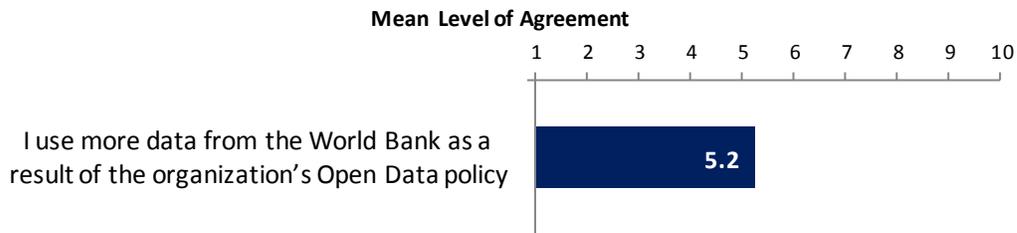
“Are you aware of the World Bank’s Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?”



“Have you requested information from the World Bank on its activities in the past year?”



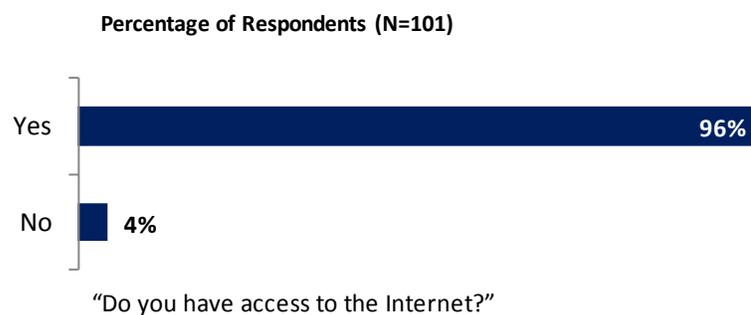
“Were you able to obtain this information?”



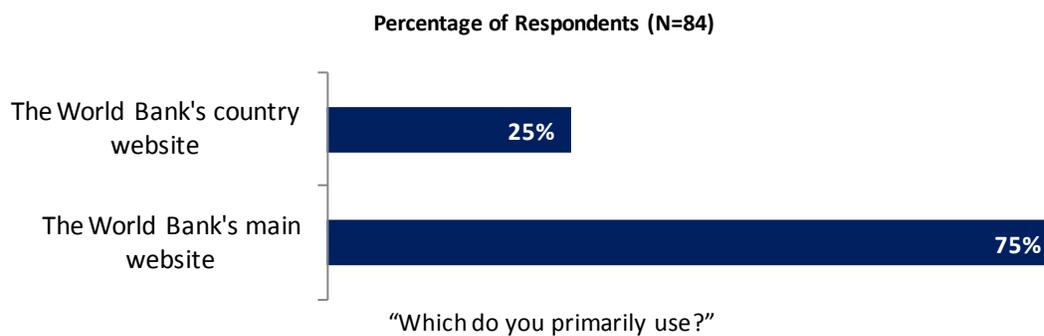
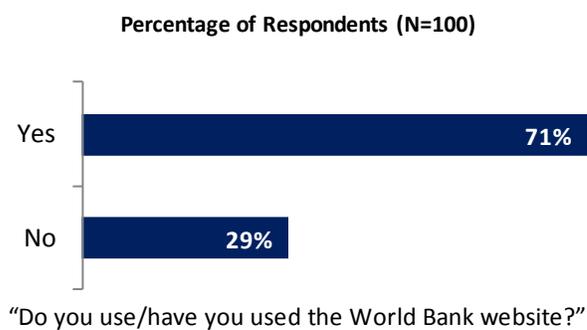
“Please rate how much you agree with the following statements, on a ten point scale.”
 (1-“Strongly disagree”, 10-“Strongly agree”)

X. Communication and Openness (continued)

Internet Access



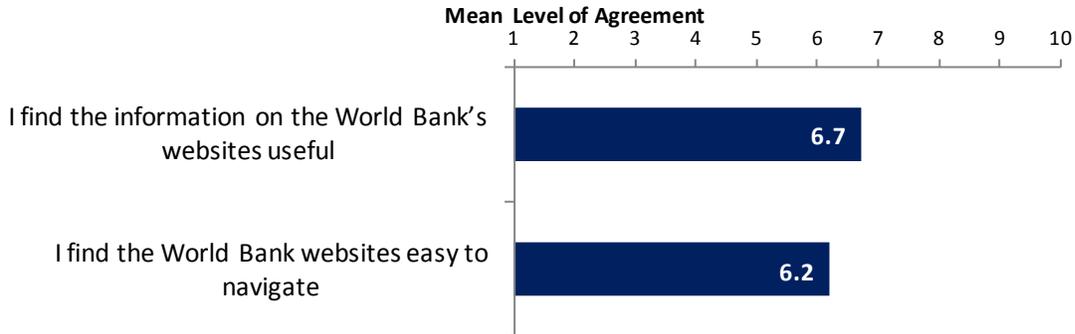
Website Usage



X. Communication and Openness (continued)

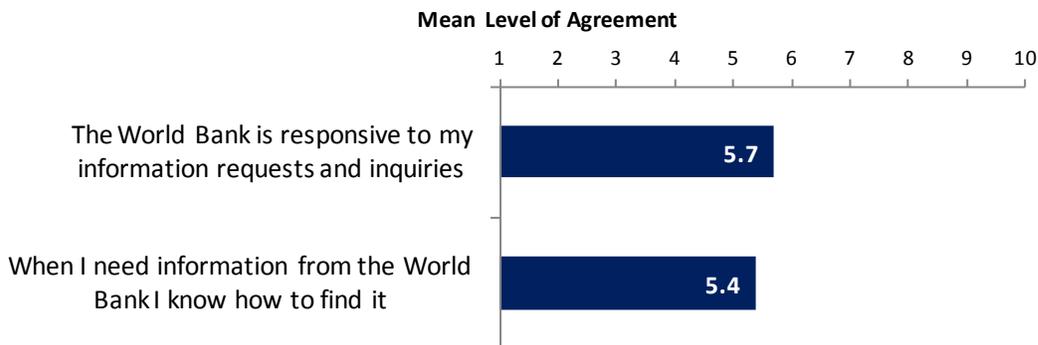
Website Evaluation

- Respondents from NGOs/private foundations/trade unions, local government, and bilateral/multilateral agencies had the highest levels of agreement that the World Bank websites are easy to navigate whereas respondents from the media and academia/research institutes/think tanks had significantly lower levels of agreement.



"Please rate how much you agree with the following statements, on a ten point scale."
 (1-"Strongly disagree", 10-"Strongly agree")

Information Sharing



"Please rate how much you agree with the following statements, on a ten point scale."
 (1-"Strongly disagree", 10-"Strongly agree")

XI. Appendices

A. Responses to All Questions across All Respondents	45
B. Responses to All Questions by Stakeholder Groups	60
C. Responses to All Questions by Geographic Location	80
D. Indicator Questions as a Function of Exposure to the Bank.....	93
E. World Bank Country Survey 2012 – Djibouti Questionnaire	94

REPUBLIC OF DJIBOUTI



Appendix A: Responses to All Questions across All Respondents (N=118)

A. General Issues facing Djibouti

1. In general, would you say that Djibouti is headed in...?	Percentage of Respondents (N=107)
The right direction	69.2%
The wrong direction	14.0%
Not sure	16.8%

2. When considering development priorities, which ONE development priority below is the most important in Djibouti? Which ONE is the second most important priority? Which ONE is the third most important priority?	Percentage of Respondents (N=95)			
	<i>Most Important</i>	<i>2nd Most Important</i>	<i>3rd Most Important</i>	<i>Combined</i>
Education	19.4%	20.2%	8.4%	48.0%
Health	10.8%	13.8%	11.6%	36.2%
Poverty reduction	21.5%	5.3%	8.4%	35.2%
Job creation/employment	6.5%	13.8%	5.3%	25.5%
Governance and anti-corruption	8.6%	6.4%	9.5%	24.5%
Economic growth	4.3%	5.3%	5.3%	14.9%
Energy	3.2%	7.4%	4.2%	14.9%
Public sector reform	2.2%	5.3%	7.4%	14.8%
Rural/agricultural development	5.4%	3.2%	5.3%	13.8%
Water and sanitation	3.2%	3.2%	5.3%	11.7%
Food security	3.2%	3.2%	5.3%	11.7%
Law and justice	2.2%	6.4%	1.1%	9.6%
Public financial management	2.2%	1.1%	4.2%	7.4%
Domestic private sector development	3.2%	2.1%	1.1%	6.4%
Monitoring and evaluation	1.1%	0.0%	4.2%	5.3%
Social protection	1.1%	0.0%	3.2%	4.2%
Transport	0.0%	1.1%	3.2%	4.2%
Gender	2.2%	0.0%	1.1%	3.2%
Natural resource management	0.0%	1.1%	1.1%	2.1%
Information and communications technology	0.0%	0.0%	2.1%	2.1%
Trade and exports	0.0%	1.1%	0.0%	1.1%
Regional integration	0.0%	0.0%	1.1%	1.1%
Financial markets	0.0%	0.0%	1.1%	1.1%
Fishery and livestock	0.0%	0.0%	1.1%	1.1%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%

A. General Issues facing Djibouti (continued)

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=118)
Job creation/employment	43.2%
Education	39.8%
Rural/agricultural development	25.4%
Food security	23.7%
Social protection	22.0%
Governance and anti-corruption	22.0%
Domestic private sector development	21.2%
Economic growth	17.8%
Health	16.9%
Energy	10.2%
Public financial management	7.6%
Public sector reform	5.9%
Law and justice	5.9%
Fishery and livestock	5.9%
Water and sanitation	5.1%
Trade and exports	5.1%
Transport	3.4%
Monitoring and evaluation	3.4%
Basic infrastructure	3.4%
Regional integration	2.5%
Gender	2.5%
Financial markets	1.7%
Information and communications technology	1.7%
Natural resource management	0.8%
Disaster management	0.8%
Communicable/non-communicable diseases	0.0%

A. General Issues facing Djibouti (continued)

4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=114)
Trade and exports	33.3%
Domestic private sector development	32.5%
Governance and anti-corruption	24.6%
Energy	22.8%
Education	21.1%
Job creation/employment	19.3%
Rural/agricultural development	16.7%
Public financial management	15.8%
Public sector reform	14.0%
Basic infrastructure	12.3%
Transport	12.3%
Regional integration	12.3%
Fishery and livestock	10.5%
Law and justice	9.6%
Financial markets	8.8%
Natural resource management	8.8%
Health	7.0%
Poverty reduction	5.3%
Food security	3.5%
Information and communications technology	3.5%
Monitoring and evaluation	3.5%
Social protection	0.9%
Gender	0.9%
Water and sanitation	0.9%
Communicable/non-communicable diseases	0.0%
Disaster management	0.0%

B. Overall Attitudes toward the World Bank

Familiarity	N	Mean	SD
1. How familiar are you with the work of the World Bank in Djibouti, on a ten-point scale? (1-Not familiar at all, 10-Extremely familiar)	118	5.91	2.23

Overall Effectiveness	N	Mean	SD
2. Overall, please rate your impression of the World Bank's effectiveness in Djibouti, on a ten-point scale. (1-Not effective at all, 10-Very effective)	110	5.52	1.97

Staff Preparedness	N	Mean	SD
3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Djibouti solve its most complicated development challenges, on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	105	6.02	2.05

B. Overall Attitudes toward the World Bank (continued)

4. When thinking about how the World Bank can have the most impact on development results in Djibouti, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=114)
Poverty reduction	40.4%
Education	32.5%
Health	23.7%
Governance and anti-corruption	22.8%
Job creation/employment	17.5%
Domestic private sector development	15.8%
Rural/agricultural development	15.8%
Energy	14.9%
Economic growth	14.9%
Water and sanitation	13.2%
Monitoring and evaluation	13.2%
Public financial management	10.5%
Basic infrastructure	9.6%
Food security	8.8%
Public sector reform	7.9%
Regional integration	6.1%
Social protection	6.1%
Law and justice	6.1%
Fishery and livestock	5.3%
Gender	4.4%
Trade and exports	3.5%
Natural resource management	2.6%
Transport	1.8%
Financial markets	1.8%
Information and communications technology	0.9%
Communicable/non-communicable diseases	0.0%
Disaster management	0.0%

5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?	Percentage of Respondents (N=95)		
	Greatest Value	2nd Greatest Value	Combined
Financial resources	40.0%	8.4%	48.4%
Technical assistance	15.8%	21.1%	36.8%
Training/capacity building	17.9%	17.9%	35.8%
Mobilizing third party financial resources	8.4%	11.6%	20.0%
Donor coordination	3.2%	9.5%	12.6%
Studies/analyses	3.2%	9.5%	12.6%
Policy advice	2.1%	8.4%	10.5%
Linkage to non-Bank expertise	4.2%	5.3%	9.5%
Data	4.2%	3.2%	7.4%
Convening/facilitating	1.1%	3.2%	4.2%
Other	0.0%	2.1%	2.1%

B. Overall Attitudes toward the World Bank (continued)

6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=111)
No official presence in the country (office with staff)	41.4%
World Bank processes too slow and complex	20.7%
Too bureaucratic in its operational policies and procedures	18.0%
Imposing technocratic solutions without regard to political realities	17.1%
Not adequately sensitive to political/social realities in Djibouti	17.1%
Not collaborating enough with non-state actors	16.2%
Too influenced by developed countries	10.8%
Not exploring alternative policy options	7.2%
Not willing to honestly criticize policies and reform efforts in the country	7.2%
Not enough public disclosure of its work	7.2%
Staff too inaccessible	3.6%
Not client focused	3.6%
Not aligned with country priorities	3.6%
Not aligned with other donors' work	3.6%
Arrogant in its approach	2.7%
Other	2.7%
The credibility of its knowledge/data	1.8%

7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=113)
Investment lending	58.4%
Capacity development	38.1%
Technical assistance	37.2%
Knowledge products/services	15.9%
Policy based lending/ budget support to the Government	13.3%
Don't know	7.1%
Trust Fund management	5.3%
Other	2.7%

8. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=111)
Policy based lending/ budget support to the Government	45.0%
Knowledge products/services	23.4%
Capacity development	19.8%
Don't know	18.9%
Technical assistance	16.2%
Investment lending	13.5%
Trust Fund management	12.6%
Other	1.8%

Global Development Agenda	N	Mean	SD
9. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods" (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	104	7.06	2.26

B. Overall Attitudes toward the World Bank (continued)

10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=114)
NGOs	46.5%
Private sector	40.4%
Beneficiaries	28.9%
Academia/think tanks/research institutes	28.1%
Municipalities members	14.9%
Donor community	14.9%
Parliament	13.2%
Media	6.1%
Other	2.6%

To what extent do you agree with the following statements about the World Bank's work in Djibouti, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement		
	N	Mean	SD
11. Overall the World Bank currently plays a relevant role in development in Djibouti	111	5.80	2.37
12. The World Bank's work is aligned with what I consider the development priorities for this country	105	5.70	2.01
13. The World Bank supports programs and strategies that are realistic for Djibouti	107	5.94	2.18
14. The World Bank treats clients and stakeholders in Djibouti with respect	98	6.55	2.27

To what extent is the World Bank an effective development partner in Djibouti in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree		
	N	Mean	SD
15. Responsiveness	88	5.32	2.23
16. Flexibility (in terms of the World Bank's products and services)	85	5.22	2.08
17. Flexibility (in terms of changing country circumstances)	82	5.16	2.17
18. Being inclusive	86	5.08	1.97
19. Openness (sharing data and other information)	88	5.99	2.48
20. Staff accessibility	88	5.43	2.58
21. Straightforwardness and honesty	78	5.78	2.26
22. Collaboration with groups outside of the Government	85	4.84	2.16
23. Collaboration with the Government	98	7.20	1.89
24. Collaboration with other donors	85	6.35	2.02
25. Follow through over time	87	6.33	2.14

B. Overall Attitudes toward the World Bank (continued)

26. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=112)
No formal World Bank presence in the country (office and staff)	37.5%
There is not an adequate level of citizen/civil society participation	25.9%
Poor donor coordination	24.1%
The Government works inefficiently	22.3%
The World Bank is not sensitive enough to political/social realities on the ground	17.0%
The World Bank works too slowly	16.1%
The World Bank does not do adequate follow through/follow-up	9.8%
Political pressures and obstacles	9.8%
Reforms are not well thought out in light of country challenges	8.9%
Lack of/inadequate levels of capacity in Government	5.4%
Other	3.6%

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Djibouti, on a ten point scale? <i>(1-Not effective at all, 10-Very effective)</i>	Effectiveness		
	N	Mean	SD
1. Regional integration	67	4.43	1.85
2. Gender	67	5.24	1.94
3. Domestic private sector development	67	4.33	2.29
4. Water and sanitation	65	5.58	1.98
5. Monitoring and evaluation	70	5.79	1.91
6. Public financial management	70	5.16	2.16
7. Job creation/employment	74	4.45	2.01
8. Communicable/non-communicable diseases	70	5.97	2.33
9. Basic infrastructure	75	5.85	1.99
10. Rural/agricultural development	67	5.15	2.05
11. Education	83	6.51	2.13
12. Social protection	66	4.55	2.40
13. Transport	61	5.11	2.22
14. Poverty reduction	75	5.83	2.00
15. Natural resource management	54	3.61	2.13
16. Fishery and livestock	57	4.28	2.23
17. Disaster management	60	4.35	2.09
18. Information and communications technology	57	4.37	2.05
19. Governance and anti-corruption	62	4.13	2.43
20. Public sector reform	67	4.88	2.32
21. Financial markets	54	4.02	2.21
22. Health	84	6.30	2.15
23. Energy	65	5.95	2.18
24. Food security	67	5.28	2.00
25. Trade and exports	55	4.40	2.30
26. Economic growth	66	5.14	2.24
27. Law and justice	59	4.02	2.33

C. World Bank Effectiveness and Results (continued)

Achieving Development Results	N	Mean	SD
28. To what extent does the World Bank's work help to achieve development results in Djibouti, on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	98	5.29	1.89

To what extent do you agree with the following statements about the World Bank in Djibouti, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)	N	Mean	SD
29. The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Djibouti	91	5.11	2.08
30. The World Bank meets Djibouti's needs for knowledge services (e.g., research, analysis, technical assistance)	92	5.54	1.90

D. The World Bank's Knowledge

1. How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?	Percentage of Respondents (N=112)
Weekly	4.5%
Monthly	28.6%
A few times a year	27.7%
Rarely	29.5%
Never	9.8%

D. The World Bank's Knowledge (continued)

2. When thinking about the development challenges in Djibouti, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=106)
Governance and anti-corruption	34.0%
Education	22.6%
Health	20.8%
Economic growth	20.8%
Job creation/employment	20.8%
Fishery and livestock	17.9%
Poverty reduction	17.9%
Public sector reform	16.0%
Food security	15.1%
Energy	13.2%
Domestic private sector development	13.2%
Natural resource management	11.3%
Rural/agricultural development	11.3%
Water and sanitation	8.5%
Social protection	8.5%
Law and justice	7.5%
Monitoring and evaluation	7.5%
Disaster management	4.7%
Trade and exports	4.7%
Regional integration	4.7%
Gender	3.8%
Public financial management	3.8%
Transport	2.8%
Information and communications technology	1.9%
Basic infrastructure	1.9%
Financial markets	0.9%
Communicable/non-communicable diseases	0.9%

How effective do you believe the World Bank's knowledge and research are at ... in Djibouti? (1-Not effective at all, 10-Very effective)	Level of Effectiveness		
	N	Mean	SD
3. Raising your awareness of the particular topic	80	5.25	1.90
4. Stimulating public debate/dialogue	78	5.14	2.27
5. Enhancing your knowledge and/or skills	90	6.22	2.02
6. Contributing to good policy making	83	5.84	2.13
7. Providing support for program implementation	93	6.61	1.84

D. The World Bank's Knowledge (continued)

To what extent do you believe that the World Bank's knowledge and research ... in Djibouti? (1-To no degree at all, 10-To a very significant degree)	Degree		
	N	Mean	SD
8. Are timely	80	6.08	1.98
9. Include appropriate level of stakeholder involvement during preparation	80	5.74	1.71
10. Are relevant to Djibouti's development priorities	90	6.16	2.00
11. Provide feasible recommendations	85	6.13	1.70
12. Are accessible (well written and easy to understand)	83	5.75	2.09
13. A source of relevant information on global good practices	85	6.40	1.85
14. Are adequately disseminated	81	5.30	1.90
15. Are appropriately translated	84	5.60	2.08
16. Are adaptable to Djibouti's specific development challenges and country circumstances	86	5.93	2.00

Overall Evaluations	N	Mean	SD
17. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale? (1-Not significant at all, 10-Very significant)	99	6.01	1.85
18. Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale? (1-Very low technical quality, 10-Very high technical quality)	103	6.64	1.92
19. Overall, how effective is the World Bank at providing linkage to non-Bank expertise (i.e., South-South knowledge sharing, etc.)? (1-Not effective at all, 10-Very effective)	99	5.70	2.01

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement		
	N	Mean	SD
1. The World Bank disburses funds promptly	86	4.88	2.12
2. The World Bank effectively monitors and evaluates the projects and programs it supports	95	6.31	2.05
3. The World Bank's approvals and reviews are done in a timely fashion	81	5.80	1.69
4. The World Bank's "Safeguard Policy" requirements are reasonable	80	5.70	2.10
5. The World Bank imposes reasonable conditions on its lending	85	5.65	2.23
6. The World Bank disburses an adequate level of financial resources in Djibouti	80	5.40	2.24
7. Working with the World Bank increases Djibouti's institutional capacity	97	6.52	2.03
8. The World Bank ensures consistency and continuity through staff changes	86	5.69	2.18
9. The World Bank's teams and visits are well coordinated	90	6.06	2.02
10. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	77	6.64	1.86
11. The World Bank provides effective implementation support (i.e., supervision of projects)	90	6.31	2.01

F. The Future Role of the World Bank in Djibouti

The World Bank's Role	N	Mean	SD
1. How significant a role do you believe the Bank SHOULD play in Djibouti's development in the near future, on a ten point scale? (1-Not a significant role at all, 10-Very significant role)	103	7.45	1.93

2. Which of the following SHOULD the World Bank do to make itself of greater value in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=102)
Reduce the complexity of obtaining World Bank financing	47.1%
Improve the quality of its experts as related to Djibouti's specific challenges	33.3%
Work faster	19.6%
Provide more adequate data/knowledge/statistics/figures on Djibouti's economy	18.6%
Offer more innovative knowledge services	17.6%
Improve the competitiveness of its financing compared to markets	14.7%
Offer more innovative financial products	14.7%
Focus primarily on advocacy issues	10.8%
Ensure greater selectivity in its work	7.8%
Other	4.9%
Increase availability of Fee-Based services	0.0%

3. Which development areas below would benefit most from the World Bank playing a leading role among international partners in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=96)
Education and skills development	46.9%
Communicable-non-communicable disease	29.2%
Expansion of economic opportunities	18.8%
Monitoring and evaluation	18.8%
Disaster management	9.4%
Power generation	8.3%
Governance and anti-corruption	8.3%
Urban services	8.3%
Regional cooperation	7.3%
Rural/agricultural development	7.3%
Encouraging competition	6.3%
Other	5.2%
Regional integration	3.1%
Safety nets	0.0%

F. The Future Role of the World Bank in Djibouti (continued)

4. Which of the following should receive little or no resources from the World Bank in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=86)
Regional cooperation	20.9%
Encouraging competition	20.9%
Disaster management	16.3%
Safety nets	16.3%
Power generation	14.0%
Governance and anti-corruption	12.8%
Rural/agricultural development	11.6%
Regional integration	11.6%
Expansion of economic opportunities	10.5%
Education and skills development	9.3%
Communicable-non-communicable disease	8.1%
Monitoring and evaluation	5.8%
Urban services	4.7%
Other	4.7%

5. Which of the following should be left to the Government to manage without World Bank support? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=92)
Regional cooperation	26.1%
Urban services	23.9%
Encouraging competition	21.7%
Safety nets	21.7%
Regional integration	19.6%
Expansion of economic opportunities	18.5%
Disaster management	14.1%
Governance and anti-corruption	14.1%
Power generation	10.9%
Monitoring and evaluation	10.9%
Rural/agricultural development	5.4%
Education and skills development	5.4%
Communicable-non-communicable disease	4.3%
Other	2.2%

G. Communication and Information Sharing

1. How do you get most of your information about economic and social development issues in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=111)
Internet	54.1%
Local newspapers	52.3%
Local television	29.7%
International newspapers	12.6%
Local radio	10.8%
International television	8.1%
Other	8.1%
Periodicals	4.5%
Social media (Facebook, Twitter, Youtube)	2.7%
Instant messaging	1.8%
Blogs	0.9%
International radio	0.0%
Mobile phones	0.0%

2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=110)
World Bank website	55.5%
World Bank seminars/workshops/conferences	41.8%
e-Newsletters	27.3%
Direct contact with World Bank (i.e., face to face meetings/discussions)	23.6%
World Bank publications and other written materials	18.2%
World Bank Public Information Center	11.8%
Social media (Facebook, Twitter, Youtube)	6.4%
Instant messaging	4.5%
Other	1.8%
Mobile phones	0.0%
Blogs	0.0%

3. Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?	Percentage of Respondents (N=97)
Yes	39.2%
No	60.8%

4. Have you requested information from the World Bank on its activities in the past year?	Percentage of Respondents (N=97)
Yes	14.4%
No	85.6%

5. Were you able to obtain this information?	Percentage of Respondents (N=14)
Yes	78.6%
No	21.4%

6. Do you have access to the Internet?	Percentage of Respondents (N=101)
Yes	96.0%
No	4.0%

G. Communication and Information Sharing (continued)

7. Do you use/have used the World Bank website?	Percentage of Respondents (N=100)
Yes	71.0%
No	29.0%

8. Which do you primarily use?	Percentage of Respondents (N=84)
The World Bank's country website (www.worldbank.org/djibouti)	25.0%
The World Bank's main website (www.worldbank.org)	75.0%

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement		
	N	Mean	SD
9. I use more data from the World Bank as a result of the organization's Open Data policy	91	5.24	2.22
10. I find the World Bank websites easy to navigate	90	6.20	1.97
11. I find the information on the World Bank's websites useful	86	6.72	1.99
12. When I need information from the World Bank I know how to find it	93	5.39	2.27
13. The World Bank is responsive to my information requests and inquiries	69	5.70	2.35

H. Background Information

1. Which of the following best describes your current position? (Please mark only ONE response)	Percentage of Respondents (N=109)
Employee of a Ministry, Ministerial Department or Implementation Agency	33.0%
Project Management Unit (PMU) overseeing implementation of project	10.1%
Multilateral agency	9.2%
NGO	7.3%
Academia/Research institute/Think tank	7.3%
Consultant/Contractor working on World Bank supported project/program	6.4%
Local Government office or staff	5.5%
Private sector organization	3.7%
Office of the President, Prime Minister	2.8%
Financial sector/Private bank	2.8%
Media	2.8%
Other	2.8%
Office of Minister	1.8%
Trade Union	1.8%
Office of Parliamentarian	0.9%
Bilateral agency	0.9%
Private foundation	0.9%

H. Background Information (continued)

2. Please identify the primary specialization of your work. (Please mark only ONE response)	Percentage of Respondents (N=105)
Other	16.2%
Education	9.5%
Monitoring and evaluation	7.6%
Economic growth	6.7%
Poverty reduction	6.7%
Health	5.7%
Food security	4.8%
Gender	4.8%
Information and communications technology	4.8%
Domestic private sector development	3.8%
Rural development	3.8%
Basic infrastructure	2.9%
Communicable/non-communicable disease	1.9%
Energy	1.9%
Financial markets	1.9%
Foreign direct investment	1.9%
Governance	1.9%
Job creation/employment	1.9%
Social protection	1.9%
Trade and exports	1.9%
Anti corruption	1.0%
Climate change	1.0%
Environmental sustainability	1.0%
Equality of opportunity	1.0%
Public financial management	1.0%
Transport	1.0%
Urban development	1.0%
Water and sanitation	1.0%

3. Currently, do you professionally collaborate/work with the World Bank in your country?	Percentage of Respondents (N=104)
Yes	59.6%
No	40.4%

4. Which of the following describes most of your exposure to the World Bank in the Republic of Djibouti? (Choose no more than TWO)	Percentage of Respondents (N=103)
Use World Bank reports/data	42.7%
Collaborate as part of my professional duties	36.9%
Use World Bank website for information, data, research, etc.	26.2%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	21.4%
Engage in World Bank related/sponsored events/activities	21.4%

5. Which best represents your geographic location?	Percentage of Respondents (N=109)
Djibouti ville	90.8%
Région de Tadjourah	2.8%
Région d'Arta	2.8%
Région d'Ali Sabieh	1.8%
Région de Dikhil	0.9%
Région d'Obock	0.9%

Appendix B: Responses to All Questions by Stakeholder Groups

A. General Issues facing Djibouti

In general, would you say that Djibouti is headed in...?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
The right direction	100.0%	66.7%	82.4%	50.0%	81.8%	28.6%	66.7%	66.7%	75.0%	75.0%
The wrong direction	0.0%	13.3%	11.8%	16.7%	0.0%	28.6%	11.1%	33.3%	25.0%	25.0%
Not sure	0.0%	20.0%	5.9%	33.3%	18.2%	42.9%	22.2%	0.0%	0.0%	0.0%

When considering development priorities, which ONE development priority below is the most important in Djibouti? Which ONE is the second most important priority? Which ONE is the third most important priority?

1 st Most Important Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Rural/agricultural development	33.3%	6.7%	5.9%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Education	0.0%	23.3%	23.5%	16.7%	14.3%	0.0%	22.2%	0.0%	25.0%	0.0%
Social protection	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	33.3%	13.3%	29.4%	0.0%	14.3%	14.3%	33.3%	0.0%	25.0%	66.7%
Public sector reform*	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	25.0%	0.0%
Regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Domestic private sector development	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Water and sanitation	0.0%	3.3%	5.9%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Monitoring and evaluation	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Public financial management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	0.0%	6.7%	0.0%	33.3%	0.0%	14.3%	11.1%	0.0%	0.0%	0.0%
Governance and anti-corruption	33.3%	6.7%	0.0%	0.0%	28.6%	28.6%	11.1%	0.0%	0.0%	0.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	6.7%	23.5%	16.7%	0.0%	28.6%	0.0%	0.0%	0.0%	0.0%
Energy	0.0%	6.7%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security*	0.0%	0.0%	0.0%	0.0%	28.6%	0.0%	11.1%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	33.3%
Law and justice	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fishery and livestock	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

A. General Issues facing Djibouti (continued)

When considering development priorities, which ONE development priority below is the most important in Djibouti? Which ONE is the second most important priority? Which ONE is the third most important priority?

2 nd Most Important	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Rural/agricultural development	0.0%	0.0%	5.9%	0.0%	12.5%	14.3%	0.0%	0.0%	0.0%	0.0%
Education	33.3%	12.9%	23.5%	16.7%	12.5%	28.6%	22.2%	0.0%	25.0%	33.3%
Social protection	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	0.0%	9.7%	0.0%	16.7%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%
Public sector reform*	33.3%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	66.7%
Regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Domestic private sector development	0.0%	6.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Water and sanitation	0.0%	3.2%	5.9%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Monitoring and evaluation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Public financial management	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	0.0%	16.1%	17.6%	0.0%	0.0%	0.0%	11.1%	0.0%	25.0%	0.0%
Governance and anti-corruption	0.0%	6.5%	0.0%	0.0%	25.0%	0.0%	22.2%	0.0%	0.0%	0.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	9.7%	23.5%	0.0%	25.0%	0.0%	33.3%	0.0%	25.0%	0.0%
Energy	0.0%	16.1%	0.0%	16.7%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%
Food security	33.3%	3.2%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	3.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	0.0%	6.5%	11.8%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%
Law and justice	0.0%	6.5%	5.9%	16.7%	0.0%	28.6%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%
Fishery and livestock	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

A. General Issues facing Djibouti (continued)

When considering development priorities, which ONE development priority below is the most important in Djibouti? Which ONE is the second most important priority? Which ONE is the third most important priority?

3rd Most Important	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Rural/agricultural development	0.0%	0.0%	6.3%	0.0%	12.5%	0.0%	11.1%	0.0%	20.0%	0.0%
Education	33.3%	3.3%	18.8%	0.0%	12.5%	0.0%	22.2%	0.0%	0.0%	0.0%
Social protection	0.0%	0.0%	6.3%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	0.0%	3.3%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	0.0%	16.7%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Public sector reform	0.0%	0.0%	6.3%	16.7%	25.0%	0.0%	11.1%	0.0%	20.0%	0.0%
Regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%
Gender*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%
Domestic private sector development	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Water and sanitation	33.3%	3.3%	6.3%	0.0%	12.5%	14.3%	0.0%	0.0%	0.0%	0.0%
Monitoring and evaluation	0.0%	3.3%	0.0%	0.0%	12.5%	28.6%	0.0%	0.0%	0.0%	0.0%
Public financial management	0.0%	6.7%	0.0%	0.0%	0.0%	14.3%	11.1%	0.0%	0.0%	0.0%
Job creation/employment	0.0%	13.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%
Governance and anti-corruption*	0.0%	6.7%	25.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	66.7%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	13.3%	0.0%	33.3%	12.5%	28.6%	22.2%	0.0%	0.0%	0.0%
Energy	0.0%	3.3%	12.5%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security	0.0%	3.3%	0.0%	16.7%	0.0%	14.3%	11.1%	0.0%	0.0%	33.3%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	33.3%	10.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Law and justice	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fishery and livestock	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%

*Significantly different between stakeholder groups

A. General Issues facing Djibouti (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Rural/agricultural development	40.0%	16.7%	27.8%	16.7%	45.5%	14.3%	45.5%	33.3%	12.5%	50.0%
Education	0.0%	33.3%	61.1%	16.7%	36.4%	42.9%	45.5%	33.3%	62.5%	50.0%
Social protection	20.0%	16.7%	22.2%	0.0%	36.4%	28.6%	27.3%	33.3%	12.5%	0.0%
Transport	0.0%	2.8%	5.6%	0.0%	0.0%	28.6%	0.0%	0.0%	0.0%	0.0%
Public sector reform	20.0%	5.6%	5.6%	16.7%	0.0%	0.0%	9.1%	33.3%	0.0%	0.0%
Regional integration	0.0%	2.8%	5.6%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%
Gender	20.0%	5.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Domestic private sector development	40.0%	30.6%	11.1%	0.0%	18.2%	28.6%	9.1%	0.0%	12.5%	75.0%
Water and sanitation	20.0%	2.8%	0.0%	16.7%	9.1%	0.0%	0.0%	0.0%	0.0%	25.0%
Monitoring and evaluation	0.0%	2.8%	5.6%	0.0%	9.1%	14.3%	0.0%	0.0%	0.0%	0.0%
Public financial management	20.0%	5.6%	5.6%	0.0%	9.1%	14.3%	9.1%	0.0%	0.0%	0.0%
Job creation/employment	40.0%	47.2%	55.6%	33.3%	18.2%	14.3%	54.5%	33.3%	37.5%	50.0%
Governance and anti-corruption	20.0%	19.4%	27.8%	16.7%	36.4%	14.3%	27.3%	33.3%	12.5%	0.0%
Financial markets	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%
Health	0.0%	22.2%	5.6%	0.0%	18.2%	28.6%	18.2%	33.3%	37.5%	0.0%
Energy	0.0%	8.3%	16.7%	16.7%	0.0%	14.3%	0.0%	66.7%	12.5%	0.0%
Food security*	20.0%	16.7%	11.1%	83.3%	36.4%	28.6%	18.2%	0.0%	25.0%	50.0%
Trade and exports	20.0%	8.3%	5.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	20.0%	22.2%	16.7%	16.7%	9.1%	14.3%	9.1%	0.0%	37.5%	0.0%
Law and justice	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	12.5%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	0.0%	2.8%	5.6%	16.7%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	2.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fishery and livestock	0.0%	8.3%	5.6%	16.7%	9.1%	0.0%	9.1%	0.0%	0.0%	0.0%
Disaster management	0.0%	2.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%

*Significantly different between stakeholder groups

A. General Issues facing Djibouti (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Local Govt.			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Trade Union			Academia/ Research Institute/ Think Tank			Other						
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD				
Financial markets*				60.0%			5.7%			5.6%			0.0%			0.0%			0.0%			20.0%			0.0%			0.0%			25.0%
Health				0.0%			5.7%			5.6%			16.7%			9.1%			16.7%			10.0%			0.0%			0.0%			0.0%
Energy				0.0%			22.9%			27.8%			16.7%			18.2%			50.0%			30.0%			33.3%			14.3%			25.0%
Food security				20.0%			5.7%			0.0%			0.0%			9.1%			0.0%			0.0%			0.0%			0.0%			0.0%
Trade and exports				40.0%			34.3%			50.0%			33.3%			18.2%			33.3%			20.0%			0.0%			42.9%			50.0%
Law and justice				0.0%			11.4%			11.1%			16.7%			0.0%			0.0%			20.0%			0.0%			14.3%			0.0%
Communicable/non-communicable diseases				0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Basic infrastructure				40.0%			8.6%			22.2%			16.7%			0.0%			33.3%			0.0%			0.0%			14.3%			0.0%
Natural resource management*				0.0%			8.6%			5.6%			0.0%			9.1%			0.0%			0.0%			66.7%			28.6%			0.0%
Fishery and livestock				0.0%			17.1%			11.1%			0.0%			9.1%			0.0%			0.0%			0.0%			0.0%			25.0%
Disaster management				0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Information and communications technology				0.0%			11.4%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Governance and anti-corruption				20.0%			20.0%			22.2%			0.0%			36.4%			50.0%			40.0%			33.3%			42.9%			0.0%
Rural/agricultural development*				60.0%			17.1%			0.0%			16.7%			45.5%			0.0%			10.0%			66.7%			0.0%			0.0%
Education				20.0%			25.7%			5.6%			16.7%			18.2%			50.0%			20.0%			0.0%			14.3%			0.0%
Social protection				0.0%			0.0%			5.6%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Transport				0.0%			11.4%			16.7%			16.7%			0.0%			16.7%			10.0%			0.0%			42.9%			0.0%
Poverty reduction				0.0%			2.9%			5.6%			0.0%			0.0%			0.0%			20.0%			0.0%			0.0%			25.0%
Public sector reform				0.0%			8.6%			22.2%			33.3%			27.3%			16.7%			10.0%			0.0%			28.6%			0.0%
Regional integration				0.0%			5.7%			11.1%			16.7%			18.2%			0.0%			20.0%			33.3%			14.3%			50.0%
Gender				0.0%			2.9%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Domestic private sector development				0.0%			40.0%			27.8%			16.7%			45.5%			33.3%			20.0%			33.3%			14.3%			100.0%
Water and sanitation*				20.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Monitoring and evaluation				20.0%			2.9%			5.6%			16.7%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Public financial management				0.0%			8.6%			27.8%			33.3%			9.1%			0.0%			20.0%			0.0%			14.3%			0.0%
Job creation/employment				0.0%			22.9%			11.1%			33.3%			27.3%			0.0%			30.0%			33.3%			14.3%			0.0%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank in Djibouti?	5	5.80	3.11	36	5.92	2.48	18	7.06	2.01	6	6.17	1.47	11	5.27	1.85	7	7.14	1.46	11	5.00	2.10	3	5.33	1.15	8	4.25	1.75	4	7.00	2.45

(1-Not familiar at all, 10-Extremely familiar)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank's effectiveness in Djibouti.	5	5.80	2.68	34	5.56	2.08	16	6.81	1.42	6	6.00	1.41	10	4.70	1.77	7	4.86	2.27	10	5.70	2.31	3	5.00	1.00	8	4.00	2.14	3	5.67	.58

(1-Not effective at all, 10-Very effective)

B. Overall Attitudes toward the World Bank (continued)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank's staff is well prepared to help Djibouti solve its most complicated development challenges?*	3	8.33	2.08	31	6.23	2.09	17	6.65	1.58	6	7.17	1.72	8	6.38	2.56	7	4.43	1.90	10	6.20	1.87	3	4.00	1.00	8	4.25	2.05	4	5.75	.50

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

When thinking about how the World Bank can have the most impact on development results in Djibouti, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Regional integration	0.0%	2.9%	5.6%	16.7%	20.0%	0.0%	0.0%	0.0%	25.0%	0.0%
Gender	0.0%	8.6%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Domestic private sector development	20.0%	28.6%	5.6%	0.0%	0.0%	14.3%	9.1%	0.0%	25.0%	33.3%
Water and sanitation	0.0%	8.6%	27.8%	33.3%	20.0%	14.3%	2.0%	0.0%	12.5%	33.3%
Monitoring and evaluation	20.0%	8.6%	16.7%	0.0%	10.0%	28.6%	27.3%	0.0%	12.5%	0.0%
Public financial management*	60.0%	8.6%	5.6%	0.0%	0.0%	14.3%	0.0%	33.3%	12.5%	0.0%
Job creation/employment	20.0%	17.1%	16.7%	16.7%	20.0%	0.0%	27.3%	33.3%	12.5%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	0.0%	8.6%	11.1%	0.0%	20.0%	14.3%	18.2%	0.0%	0.0%	0.0%
Rural/agricultural development	0.0%	22.9%	16.7%	0.0%	40.0%	0.0%	27.3%	0.0%	0.0%	0.0%
Education	0.0%	25.7%	50.0%	50.0%	30.0%	42.9%	45.5%	0.0%	37.5%	0.0%
Social protection	0.0%	5.7%	5.6%	16.7%	10.0%	14.3%	0.0%	0.0%	0.0%	0.0%
Transport	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%
Poverty reduction*	80.0%	31.4%	55.6%	33.3%	30.0%	14.3%	54.5%	66.7%	0.0%	66.7%
Natural resource management*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	66.7%	12.5%	0.0%
Fishery and livestock	0.0%	11.4%	0.0%	16.7%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%
Governance and anti-corruption	20.0%	20.0%	11.1%	33.3%	20.0%	28.6%	9.1%	33.3%	62.5%	66.7%
Public sector reform	20.0%	5.7%	0.0%	33.3%	20.0%	0.0%	0.0%	0.0%	12.5%	0.0%
Financial markets*	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	17.1%	44.4%	16.7%	30.0%	42.9%	18.2%	0.0%	25.0%	0.0%
Energy	0.0%	22.9%	5.6%	33.3%	0.0%	28.6%	18.2%	0.0%	0.0%	0.0%
Food security	0.0%	5.7%	11.1%	0.0%	10.0%	14.3%	9.1%	0.0%	12.5%	66.7%
Trade and exports	0.0%	8.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%
Economic growth	40.0%	20.0%	5.6%	0.0%	10.0%	28.6%	18.2%	0.0%	0.0%	33.3%
Law and justice	0.0%	11.4%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	25.0%	0.0%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?

Greatest Value	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Financial resources	50.0%	46.9%	37.5%	60.0%	16.7%	57.1%	40.0%	0.0%	0.0%	100.0%
Mobilizing third party financial resources*	50.0%	3.1%	6.3%	20.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%
Technical assistance	0.0%	25.0%	18.8%	20.0%	16.7%	14.3%	0.0%	0.0%	16.7%	0.0%
Policy advice	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%
Donor coordination	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%
Data	0.0%	6.3%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%
Training/capacity building	0.0%	12.5%	31.3%	0.0%	50.0%	14.3%	20.0%	0.0%	16.7%	0.0%
Studies/analyses*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%
Convening/facilitating	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%
Linkage to non-Bank expertise*	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?

2nd Greatest Value	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Financial resources	0.0%	6.7%	20.0%	0.0%	0.0%	0.0%	10.0%	0.0%	28.6%	0.0%
Mobilizing third party financial resources	25.0%	10.0%	26.7%	0.0%	0.0%	14.3%	10.0%	0.0%	0.0%	0.0%
Technical assistance	0.0%	23.3%	6.7%	50.0%	16.7%	14.3%	20.0%	0.0%	42.9%	33.3%
Policy advice	0.0%	10.0%	6.7%	0.0%	16.7%	14.3%	0.0%	0.0%	0.0%	0.0%
Donor coordination	25.0%	3.3%	6.7%	0.0%	16.7%	14.3%	20.0%	0.0%	28.6%	0.0%
Data	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%
Training/capacity building	0.0%	13.3%	20.0%	50.0%	16.7%	28.6%	10.0%	0.0%	0.0%	66.7%
Studies/analyses	25.0%	13.3%	6.7%	0.0%	16.7%	14.3%	10.0%	0.0%	0.0%	0.0%
Convening/facilitating	0.0%	6.7%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Linkage to non-Bank expertise	25.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	10.0%	0.0%	0.0%	0.0%

B. Overall Attitudes toward the World Bank (continued)

Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Imposing technocratic solutions without regard to political realities*	20.0%	5.9%	6.3%	16.7%	36.4%	33.3%	18.2%	66.7%	37.5%	0.0%
Not exploring alternative policy options	0.0%	2.9%	6.3%	0.0%	18.2%	33.3%	0.0%	0.0%	12.5%	25.0%
Too bureaucratic in its operational policies and procedures	20.0%	17.6%	12.5%	33.3%	27.3%	16.7%	18.2%	0.0%	12.5%	0.0%
Staff too inaccessible*	20.0%	0.0%	0.0%	0.0%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Arrogant in its approach*	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%	12.5%	0.0%
Not client focused	20.0%	2.9%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	25.0%
The credibility of its knowledge/data	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%
No official presence in the country (office with staff)	20.0%	38.2%	56.3%	50.0%	63.6%	50.0%	36.4%	0.0%	37.5%	50.0%
Not willing to honestly criticize policies and reform efforts in the country	20.0%	8.8%	12.5%	16.7%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%
Too influenced by developed countries	0.0%	17.6%	12.5%	0.0%	0.0%	0.0%	18.2%	33.3%	0.0%	0.0%
Not enough public disclosure of its work	0.0%	8.8%	6.3%	16.7%	0.0%	0.0%	0.0%	0.0%	12.5%	25.0%
World Bank processes too slow and complex*	40.0%	2.9%	50.0%	33.3%	27.3%	0.0%	9.1%	33.3%	25.0%	0.0%
Not aligned with country priorities	0.0%	2.9%	6.3%	0.0%	0.0%	0.0%	9.1%	0.0%	12.5%	0.0%
Not aligned with other donors' work	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	12.5%	0.0%
Not collaborating enough with non-state actors	40.0%	35.3%	0.0%	0.0%	0.0%	0.0%	36.4%	0.0%	0.0%	0.0%
Not adequately sensitive to political/social realities in Djibouti	0.0%	23.5%	6.3%	0.0%	9.1%	33.3%	0.0%	33.3%	25.0%	50.0%
Other	0.0%	2.9%	6.3%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%

*Significantly different between stakeholder groups

Which World Bank instruments do you believe are the MOST effective in reducing poverty in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Investment lending	60.0%	57.1%	55.6%	66.7%	45.5%	66.7%	63.6%	100.0%	37.5%	100.0%
Capacity development	20.0%	34.3%	50.0%	33.3%	45.5%	50.0%	18.2%	33.3%	62.5%	66.7%
Policy based lending/ budget support to the Government	40.0%	14.3%	0.0%	16.7%	9.1%	33.3%	18.2%	0.0%	12.5%	0.0%
Knowledge products/services	20.0%	17.1%	11.1%	16.7%	18.2%	33.3%	9.1%	0.0%	12.5%	33.3%
Technical assistance	20.0%	40.0%	50.0%	33.3%	45.5%	16.7%	36.4%	33.3%	25.0%	0.0%
Trust Fund management	20.0%	8.6%	5.6%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%
Other	0.0%	5.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%
Don't know	0.0%	2.9%	0.0%	0.0%	18.2%	0.0%	18.2%	0.0%	12.5%	0.0%

Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Investment lending	20.0%	9.1%	11.8%	0.0%	36.4%	33.3%	9.1%	0.0%	28.6%	0.0%
Capacity development	40.0%	18.2%	17.6%	33.3%	9.1%	0.0%	18.2%	0.0%	28.6%	25.0%
Policy based lending/ budget support to the Government*	0.0%	48.5%	52.9%	66.7%	36.4%	83.3%	27.3%	100.0%	28.6%	0.0%
Knowledge products/services	20.0%	18.2%	11.8%	33.3%	27.3%	16.7%	18.2%	33.3%	42.9%	50.0%
Technical assistance	20.0%	21.2%	11.8%	16.7%	9.1%	50.0%	9.1%	0.0%	28.6%	0.0%
Trust Fund management	20.0%	9.1%	17.6%	16.7%	18.2%	0.0%	18.2%	0.0%	14.3%	25.0%
Other*	40.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	20.0%	15.2%	23.5%	0.0%	27.3%	16.7%	36.4%	0.0%	0.0%	25.0%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods"?	5	6.60	2.70	34	6.88	2.58	15	7.00	1.69	5	7.60	1.14	10	6.90	2.88	6	8.17	1.72	7	7.43	2.64	3	6.00	2.65	8	6.75	2.38	4	7.75	2.06

(1-To no degree at all, 10-To a very significant degree)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
NGOs	40.0%	50.0%	35.3%	33.3%	45.5%	42.9%	81.8%	0.0%	37.5%	75.0%
Municipalities members	0.0%	16.7%	11.8%	0.0%	18.2%	0.0%	9.1%	0.0%	37.5%	0.0%
Beneficiaries	40.0%	22.2%	35.3%	16.7%	54.5%	0.0%	36.4%	66.7%	12.5%	50.0%
Private sector	60.0%	38.9%	52.9%	50.0%	27.3%	85.7%	9.1%	33.3%	37.5%	25.0%
Donor community	0.0%	8.3%	11.8%	16.7%	18.2%	14.3%	36.4%	33.3%	0.0%	25.0%
Academia/think tanks/research institutes	40.0%	30.6%	29.4%	33.3%	0.0%	57.1%	18.2%	33.3%	37.5%	25.0%
Parliament	0.0%	19.4%	11.8%	33.3%	9.1%	0.0%	9.1%	0.0%	25.0%	0.0%
Media	20.0%	8.3%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%
Other*	0.0%	0.0%	0.0%	0.0%	27.3%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank's work in Djibouti, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank currently plays a relevant role in development in Djibouti	5	5.80	2.68	34	6.03	2.53	18	6.17	2.09	5	7.00	2.00	11	5.45	2.58	7	5.00	2.31	9	6.89	2.85	3	3.33	1.53	8	4.00	1.85	4	6.00	.82
The World Bank's work is aligned with what I consider the development priorities for this country	4	5.00	.00	32	6.16	2.14	17	5.76	2.05	5	6.80	1.79	11	5.36	1.96	6	5.00	1.67	9	6.56	2.01	3	3.67	1.53	7	4.00	2.45	4	6.00	.82
The World Bank supports programs and strategies that are realistic for Djibouti	5	7.80	2.17	32	5.94	2.24	17	6.41	2.03	5	6.00	1.58	11	5.45	2.11	6	5.17	1.83	10	6.70	2.67	3	4.33	1.53	7	4.43	2.30	4	6.00	.82
The World Bank treats clients and stakeholders in Djibouti with respect	4	8.50	1.91	29	6.59	2.16	15	7.27	2.37	5	5.40	1.52	10	6.30	1.34	5	5.40	2.97	10	8.00	2.45	3	5.33	2.08	7	4.71	2.43	4	6.75	2.22

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

To what extent is the World Bank an effective development partner in Djibouti in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness	3	3.67	2.08	27	6.00	2.24	14	5.64	1.98	5	6.80	1.92	10	4.70	1.49	5	5.20	2.95	6	5.67	2.66	3	4.33	3.21	6	3.17	1.94	4	5.25	.50
Flexibility (in terms of the World Bank's products and services)	3	4.00	3.46	25	5.64	2.23	16	5.44	1.79	6	6.67	1.97	9	4.78	1.86	3	4.67	1.53	5	5.60	3.29	3	4.00	1.00	6	4.00	1.79	4	5.00	2.00
Flexibility (in terms of changing country circumstances)	5	4.40	2.30	24	5.42	2.06	13	4.85	2.12	6	6.17	2.32	9	4.89	1.69	4	3.50	1.91	7	6.86	3.13	3	3.33	1.53	5	4.20	1.64	1	6.00	
Being inclusive	5	3.40	2.30	24	5.50	2.13	15	5.47	1.60	6	5.83	2.14	9	4.44	.88	5	4.60	2.30	5	6.00	2.92	3	5.33	1.53	5	2.80	1.48	3	6.00	.00
Openness (sharing data and other information)*	5	2.60	1.82	30	7.07	2.39	16	6.69	1.70	5	6.60	2.19	9	5.89	1.54	3	3.33	2.31	5	5.80	2.68	3	4.67	4.04	5	4.00	2.92	2	5.00	1.41
Staff accessibility*	5	3.40	2.07	28	5.36	2.60	16	6.69	2.27	6	6.67	2.58	9	5.00	2.78	3	5.00	2.65	5	5.60	3.29	2	2.00	.00	6	3.50	1.76	3	7.33	1.15
Straightforwardness and honesty*	4	3.75	1.71	23	5.78	1.91	15	7.73	1.58	5	6.80	1.92	8	5.25	1.49	3	4.67	1.53	5	5.60	3.13	3	4.67	2.52	6	3.17	2.32	1	7.00	
Collaboration with groups outside of the Government	4	5.75	3.40	27	4.56	2.04	13	5.31	2.10	6	5.50	1.76	10	5.00	1.63	3	4.33	2.89	4	4.50	3.32	3	4.67	3.79	6	3.83	2.32	4	6.00	1.41
Collaboration with the Government	5	5.80	2.95	31	7.23	2.04	16	7.25	1.48	6	7.50	1.38	8	6.75	1.67	6	7.00	1.41	7	7.71	2.98	3	7.67	2.52	6	7.00	1.79	4	8.50	.58
Collaboration with other donors	4	6.00	3.37	29	6.79	1.80	13	6.85	1.82	5	6.80	2.17	9	5.78	2.05	3	7.00	2.00	4	5.75	2.22	3	7.33	3.06	6	4.67	2.34	4	5.75	.96
Follow through over time*	4	3.25	1.50	30	6.83	1.88	14	6.57	1.55	6	6.83	1.94	7	6.14	2.19	4	5.50	3.11	4	7.75	2.22	3	7.67	3.21	5	4.20	1.79	4	6.50	.58

*Significantly different between stakeholder groups

When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
The World Bank works too slowly	20.0%	8.6%	17.6%	33.3%	40.0%	14.3%	9.1%	0.0%	12.5%	0.0%
The Government works inefficiently	40.0%	20.0%	17.6%	16.7%	30.0%	42.9%	0.0%	33.3%	37.5%	0.0%
There is not an adequate level of citizen/civil society participation*	40.0%	34.3%	5.9%	33.3%	20.0%	28.6%	54.5%	66.7%	0.0%	0.0%
Poor donor coordination	20.0%	28.6%	23.5%	16.7%	20.0%	14.3%	36.4%	0.0%	12.5%	50.0%
The World Bank does not do adequate follow through/follow-up	40.0%	8.6%	5.9%	0.0%	30.0%	14.3%	0.0%	0.0%	12.5%	0.0%
No formal World Bank presence in the country (office and staff)	20.0%	31.4%	52.9%	33.3%	30.0%	42.9%	36.4%	0.0%	75.0%	25.0%
Lack of/inadequate levels of capacity in Government	0.0%	2.9%	0.0%	16.7%	0.0%	14.3%	0.0%	0.0%	12.5%	25.0%
Political pressures and obstacles	0.0%	14.3%	5.9%	33.3%	0.0%	0.0%	9.1%	33.3%	12.5%	0.0%
Reforms are not well thought out in light of country challenges	0.0%	11.4%	29.4%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%
The World Bank is not sensitive enough to political/social realities on the ground	20.0%	11.4%	23.5%	16.7%	0.0%	28.6%	18.2%	66.7%	0.0%	25.0%
Other	0.0%	5.7%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Djibouti, on a ten point scale? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Regional integration	3	4.00	0.00	19	4.74	1.88	10	3.70	1.89	6	4.50	1.76	6	5.00	1.67	5	5.00	2.55	5	5.60	1.67	3	4.00	3.00	7	3.43	1.51	1	5.00	
Gender	4	5.50	1.91	19	5.32	2.11	10	5.30	1.42	5	4.00	2.00	7	5.43	1.27	3	5.33	3.21	5	6.00	2.00	3	5.33	2.52	7	4.43	2.64	1	5.00	
Domestic private sector development	2	5.00	4.24	21	4.33	1.98	10	3.80	1.69	5	4.80	2.39	5	6.60	1.52	5	3.60	2.51	5	5.40	2.97	3	3.00	2.00	6	2.50	1.76	2	3.00	1.41
Water and sanitation	4	4.75	2.36	21	5.95	2.01	10	5.40	1.43	5	6.00	2.00	5	6.60	2.30	4	6.50	1.29	4	5.25	2.22	3	2.67	1.53	6	4.67	1.97	1	6.00	
Monitoring and evaluation	4	6.75	0.96	20	5.25	1.52	12	6.08	1.83	5	5.80	1.79	7	6.57	1.90	5	4.60	2.88	6	6.50	2.07	3	5.33	2.08	3	4.67	3.21	2	5.00	0.00
Public financial management	3	6.00	2.00	22	5.32	2.03	12	4.75	1.96	5	6.20	2.17	6	6.00	2.10	5	4.60	2.41	6	5.83	2.32	3	3.00	1.73	5	3.20	2.28	1	5.00	
Job creation/employment	4	4.75	3.10	22	4.27	1.88	12	4.25	1.66	6	5.17	1.94	5	5.80	1.64	5	3.20	2.28	6	5.67	1.97	3	4.00	2.65	6	3.33	2.25	1	5.00	
Communicable/non-communicable diseases	4	5.50	2.38	19	6.32	1.80	12	6.83	2.21	5	6.80	2.49	6	4.67	2.42	4	5.25	3.30	6	5.00	3.10	3	6.00	2.65	6	5.00	2.68	4	6.25	2.36
Basic infrastructure	4	6.25	1.50	20	5.95	1.85	13	6.08	1.50	5	7.00	1.87	8	5.88	2.23	6	6.00	2.76	5	5.80	2.49	3	3.33	2.52	6	5.00	2.53	2	6.00	1.41
Rural/agricultural development	3	4.33	2.08	17	5.47	1.55	13	4.85	1.77	5	5.80	2.77	7	6.29	2.14	5	4.40	2.88	5	5.40	2.41	3	3.67	1.15	6	4.17	2.64	2	5.00	1.41
Education	4	5.50	2.08	22	6.86	1.64	16	6.75	2.27	6	7.00	2.10	6	6.50	2.26	6	6.17	2.04	8	6.75	2.76	3	4.67	1.53	6	5.00	2.90	4	7.00	1.41
Social protection	4	4.00	2.16	17	4.94	1.82	8	3.75	2.19	6	5.33	3.01	8	6.13	1.73	5	4.60	3.05	5	4.60	3.29	3	1.00	0.00	6	3.50	2.95	2	3.50	0.71
Transport	4	6.00	1.15	17	5.82	2.19	8	4.63	2.13	5	5.00	2.45	5	5.60	1.52	5	5.80	2.77	5	6.00	2.74	3	1.33	0.58	6	3.83	1.47	2	5.00	0.00
Poverty reduction*	4	7.00	1.41	22	6.27	1.80	13	5.62	1.98	5	6.20	1.64	5	5.20	1.92	5	6.40	1.52	6	6.33	2.07	3	2.33	1.53	6	4.33	2.34	2	6.00	0.00
Natural resource management	2	3.00	2.83	15	4.33	2.41	8	2.88	1.96	6	4.00	1.79	3	4.33	2.08	5	3.20	2.86	5	3.60	1.67	1	2.00		5	2.20	1.79	2	6.00	0.00
Fishery and livestock	3	4.33	2.08	18	5.00	2.25	7	3.86	2.34	5	3.20	1.79	3	4.33	2.08	5	5.00	1.87	5	4.00	3.16	3	3.67	3.06	4	2.75	1.71	1	3.00	
Disaster management	3	5.67	2.08	17	4.35	2.12	9	4.44	1.74	5	5.00	2.35	5	4.80	2.17	5	4.00	2.65	4	3.00	1.41	3	2.33	1.53	5	4.60	2.70	1	6.00	
Information and communications technology	4	4.50	1.00	17	5.35	1.80	7	4.71	2.06	5	3.60	2.07	3	4.67	1.15	4	3.50	3.11	5	4.80	2.59	3	3.33	2.08	5	2.40	2.07	2	4.50	.71
Governance and anti-corruption	4	4.50	1.91	20	4.85	2.68	7	4.00	2.38	5	4.40	2.70	4	4.25	1.71	4	3.00	2.16	5	3.20	1.79	3	2.33	2.31	6	3.17	3.37	2	5.50	.71
Public sector reform	4	4.75	2.22	18	5.22	2.05	10	4.30	2.06	5	5.40	2.97	5	5.20	1.30	4	3.50	1.73	6	6.00	3.22	3	4.00	3.61	6	3.50	3.21	2	4.50	.71
Financial markets	2	5.00	2.83	16	4.50	2.03	8	3.25	2.43	5	3.60	1.67	4	4.75	1.26	4	2.50	1.73	4	4.25	2.22	2	7.00	2.83	5	2.80	2.49	2	3.00	2.83
Health	4	5.50	2.38	22	6.55	1.92	17	6.94	2.51	6	7.33	1.37	8	5.50	1.31	6	5.50	2.07	6	6.17	2.56	3	3.67	2.08	6	5.67	3.08	4	7.50	.58
Energy*	3	6.67	2.52	19	5.79	1.78	11	7.00	1.26	5	7.60	1.52	4	5.25	1.71	4	5.25	2.87	5	6.60	2.88	3	1.67	0.58	5	4.40	2.97	4	6.75	.50
Food security	4	5.25	2.06	19	5.53	1.81	8	5.75	1.83	5	4.80	2.17	7	5.71	1.38	6	5.50	2.66	6	6.00	2.00	3	3.67	2.89	6	4.50	2.66	1	3.00	
Trade and exports	3	6.00	1.00	17	5.12	2.03	6	4.50	2.59	5	3.80	2.59	3	5.67	1.53	4	5.25	3.10	4	3.50	3.00	3	2.33	0.58	6	2.67	2.25	2	4.00	1.41
Economic growth	4	5.75	2.06	21	5.90	1.92	9	4.00	2.12	4	7.00	1.41	6	5.83	1.17	5	4.40	2.79	4	3.75	2.22	3	4.33	2.52	6	3.33	3.14	2	6.00	1.41
Law and justice	3	5.00	3.00	20	4.25	2.12	5	2.00	1.73	5	5.20	2.59	4	5.75	0.96	5	3.00	2.92	4	3.25	2.63	3	4.00	3.46	6	4.00	2.68	2	4.00	1.41

*Significantly different between stakeholder groups

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank's work help to achieve development results in Djibouti? (1-To no degree at all, 10-To a very significant degree)	4	5.00	2.16	28	5.04	1.91	15	5.60	2.06	6	6.17	1.17	10	5.70	2.26	7	5.00	2.08	8	5.88	2.10	3	4.33	1.53	8	4.25	1.75	4	6.00	.82

C. World Bank Effectiveness and Results (continued)

To what extent do you agree with the following statements about the World Bank in Djibouti, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank's financial instruments meet the needs of Djibouti	4	3.50	1.29	28	5.25	2.29	14	5.50	1.99	5	6.80	2.17	8	5.38	.92	7	5.14	2.61	6	5.83	1.94	2	2.50	.71	8	3.50	1.93	4	5.75	.50
The World Bank meets Djibouti's needs for knowledge services*	4	5.50	2.65	27	5.96	1.70	15	6.00	1.36	5	4.00	2.12	8	6.25	1.16	7	5.14	3.08	7	6.43	1.90	2	3.00	.00	8	4.00	1.93	4	5.75	.50

*Significantly different between stakeholder groups

D. The World Bank's Knowledge

How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Weekly	0.0%	8.6%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%
Monthly	40.0%	34.3%	33.3%	33.3%	18.2%	42.9%	20.0%	0.0%	12.5%	0.0%
A few times a year	0.0%	25.7%	27.8%	33.3%	27.3%	28.6%	30.0%	0.0%	62.5%	25.0%
Rarely	60.0%	20.0%	33.3%	16.7%	45.5%	14.3%	20.0%	50.0%	25.0%	50.0%
Never	0.0%	11.4%	5.6%	0.0%	9.1%	14.3%	30.0%	50.0%	0.0%	0.0%

D. The World Bank's Knowledge (continued)

When thinking about the development challenges in Djibouti, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years?
(Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Natural resource management	0.0%	14.3%	6.3%	0.0%	9.1%	14.3%	0.0%	50.0%	14.3%	0.0%
Fishery and livestock	20.0%	20.0%	12.5%	16.7%	27.3%	14.3%	0.0%	100.0%	14.3%	0.0%
Disaster management	20.0%	2.9%	0.0%	0.0%	0.0%	14.3%	11.1%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%
Governance and anti-corruption	20.0%	22.9%	31.3%	50.0%	45.5%	42.9%	11.1%	100.0%	57.1%	100.0%
Public sector reform*	0.0%	5.7%	12.5%	33.3%	27.3%	28.6%	11.1%	50.0%	28.6%	100.0%
Financial markets*	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	20.0%	17.1%	18.8%	16.7%	27.3%	28.6%	33.3%	0.0%	28.6%	0.0%
Energy	0.0%	25.7%	0.0%	0.0%	18.2%	14.3%	11.1%	0.0%	0.0%	0.0%
Food security	40.0%	5.7%	12.5%	33.3%	9.1%	14.3%	33.3%	0.0%	28.6%	0.0%
Trade and exports	20.0%	8.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%
Economic growth	20.0%	34.3%	25.0%	16.7%	0.0%	0.0%	11.1%	0.0%	14.3%	0.0%
Law and justice	0.0%	11.4%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	28.6%	0.0%
Regional integration	0.0%	5.7%	12.5%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender	0.0%	8.6%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%
Domestic private sector development	0.0%	22.9%	12.5%	0.0%	18.2%	14.3%	12.5%	0.0%	0.0%	0.0%
Water and sanitation	20.0%	11.4%	12.5%	0.0%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Monitoring and evaluation*	20.0%	0.0%	12.5%	50.0%	9.1%	14.3%	0.0%	0.0%	0.0%	0.0%
Public financial management	0.0%	2.9%	0.0%	0.0%	0.0%	14.3%	11.1%	0.0%	0.0%	0.0%
Job creation/employment	20.0%	22.9%	18.8%	16.7%	9.1%	0.0%	44.4%	0.0%	28.6%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	0.0%	0.0%	0.0%	0.0%	9.1%	14.3%	0.0%	0.0%	0.0%	0.0%
Rural/agricultural development	20.0%	14.3%	25.0%	16.7%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Education	0.0%	14.3%	31.3%	16.7%	27.3%	42.9%	55.6%	0.0%	14.3%	0.0%
Social protection	40.0%	5.7%	0.0%	0.0%	27.3%	14.3%	0.0%	0.0%	14.3%	0.0%
Transport	0.0%	8.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction*	0.0%	8.6%	43.8%	16.7%	9.1%	0.0%	44.4%	0.0%	0.0%	100.0%

*Significantly different between stakeholder groups

How effective do you believe the World Bank's knowledge and research are at ... in Djibouti? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Raising your awareness of the particular topic	3	5.33	2.08	23	5.09	1.73	14	5.43	1.60	4	4.25	2.22	8	5.50	1.31	4	4.50	2.38	6	6.33	2.16	2	1.00	.00	8	5.88	2.36	4	5.50	.58
Stimulating public debate/dialogue	4	5.00	3.16	22	5.36	2.38	15	5.07	2.15	3	5.33	2.08	9	5.67	1.00	3	1.67	.58	4	6.00	2.45	2	1.00	.00	8	5.38	2.56	4	5.00	1.15
Enhancing your knowledge and/or skills	3	7.33	1.15	30	6.40	2.04	14	6.36	1.91	3	5.67	1.15	9	5.56	1.33	5	5.40	2.70	7	6.29	2.14	2	4.00	2.83	8	6.00	2.83	4	6.50	.58
Contributing to good policy making*	4	5.50	2.89	26	6.58	1.96	15	5.60	1.35	3	6.33	.58	9	6.00	1.00	3	3.00	2.65	7	6.29	2.43	2	1.00	.00	8	5.13	2.75	2	6.50	.71
Providing support for program implementation	4	5.50	3.32	29	7.24	1.72	15	6.60	1.50	3	6.33	.58	9	5.44	1.24	4	7.25	.96	9	7.11	1.90	2	5.50	2.12	8	5.88	2.70	4	6.25	.50

*Significantly different between stakeholder groups

D. The World Bank's Knowledge (continued)

To what extent do you believe that the World Bank's knowledge and research ... in Djibouti? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	4	4.75	0.96	24	5.83	2.14	15	6.27	1.71	3	6.33	1.53	8	6.13	1.46	5	6.80	2.77	4	6.50	1.73	2	6.00	4.24	7	6.57	2.57	2	5.50	2.12
Include appropriate level of stakeholder involvement during preparation	4	5.50	1.29	25	5.68	1.84	15	5.73	1.49	3	5.00	1.00	7	6.00	1.15	5	5.40	3.29	5	5.80	1.10	1	3.00		7	6.43	1.62	2	5.00	0.00
Are relevant to Djibouti's development priorities	5	5.20	1.79	27	6.48	1.81	16	6.38	1.96	3	5.67	1.15	8	5.88	1.36	5	6.80	2.28	8	6.25	2.31	2	5.00	4.24	8	5.38	2.62	2	6.00	1.41
Provide feasible recommendations	3	6.33	1.53	27	6.26	1.85	16	6.13	1.02	3	6.00	2.00	9	5.89	1.05	4	5.75	3.40	7	7.14	1.07	2	5.50	2.12	7	5.43	2.51	1	8.00	
Are accessible (well written and easy to understand)*	5	4.60	2.19	26	6.62	2.00	14	6.36	1.60	3	5.67	0.58	9	6.44	1.67	4	4.75	3.10	5	5.60	1.67	2	2.50	2.12	8	3.88	1.96	2	5.50	0.71
A source of relevant information on global good practices	5	5.40	2.07	24	6.58	1.79	15	6.53	1.41	4	6.75	0.96	9	6.56	1.33	3	8.00	1.00	7	6.29	0.76	2	4.50	4.95	8	6.25	3.20	2	6.00	2.83
Are adequately disseminated	4	6.00	1.41	23	5.48	1.68	14	5.71	1.82	4	4.00	1.15	8	5.63	1.19	4	5.00	2.94	6	6.00	2.00	2	3.50	2.12	8	4.00	2.51	2	6.50	2.12
Are appropriately translated	5	5.80	1.10	25	6.32	1.82	15	5.47	2.17	4	5.00	1.41	8	6.25	0.89	4	5.00	3.56	5	5.80	2.28	2	5.00	5.66	8	4.25	2.31	2	4.50	0.71
Are adaptable to Djibouti's specific development challenges and country circumstances	5	5.20	1.92	24	6.29	2.07	16	5.50	2.13	4	5.00	0.00	9	6.22	1.30	4	7.50	1.29	6	5.83	2.71	2	5.00	2.83	8	5.13	2.47	2	8.00	0.00

*Significantly different between stakeholder groups

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country?	4	5.25	.96	33	6.30	1.99	15	6.27	1.49	5	6.00	2.12	9	6.33	1.22	6	6.17	2.86	8	6.13	2.03	2	4.00	.00	8	4.38	1.69	3	7.33	.58
Overall, how would you rate the technical quality of the World Bank's knowledge/research?	4	5.75	2.63	35	7.06	2.03	15	6.53	1.64	6	6.67	.82	9	6.78	1.39	7	5.71	2.93	8	6.88	1.46	2	5.00	.00	8	5.38	2.33	4	7.25	2.06
Overall, how effective is the World Bank at providing linkage to non-Bank expertise?	5	5.00	1.87	33	6.00	1.94	14	5.14	1.46	6	6.00	1.10	8	6.38	1.51	7	5.71	3.04	7	5.43	1.90	2	3.50	.71	8	5.00	2.62	4	6.75	2.22

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality; 1-Not effective at all, 10-Very effective)

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank disburses funds promptly	4	4.75	1.89	22	4.91	2.16	16	5.19	1.91	6	5.00	2.90	7	4.43	1.81	6	5.00	2.45	8	5.13	2.90	2	6.00	1.41	8	3.13	1.55	3	7.00	0.00
The World Bank effectively monitors and evaluates the projects and programs it supports*	3	6.67	1.15	27	6.30	1.77	18	7.11	1.68	6	6.83	2.23	8	6.25	2.25	6	5.50	3.21	9	7.22	1.56	2	5.50	0.71	7	3.57	1.99	4	6.50	1.00
The World Bank's approvals and reviews are done in a timely fashion	1	4.00		23	5.70	2.05	15	6.40	0.91	6	5.50	1.38	8	6.00	1.41	4	5.50	1.73	7	6.14	1.95	1	4.00		8	4.63	2.07	4	6.00	0.82
The World Bank's "Safeguard Policy" requirements are reasonable	3	5.00	1.73	22	5.64	1.92	15	7.00	1.93	5	6.40	1.67	7	5.14	1.57	4	5.75	2.99	8	5.50	2.07	2	5.50	3.54	8	4.13	2.30	2	6.00	1.41
The World Bank imposes reasonable conditions on its lending	4	5.50	1.91	25	4.88	2.40	15	6.07	2.02	6	7.00	1.90	8	6.25	2.12	4	7.00	2.00	7	5.29	2.69	2	5.50	3.54	8	5.00	2.20	2	6.50	2.12
The World Bank disburses an adequate level of financial resources in Djibouti	3	5.67	3.06	20	5.00	2.10	14	6.36	1.98	6	5.83	2.48	9	5.89	1.90	5	4.40	2.30	7	6.14	2.79	2	2.50	0.71	8	4.13	2.53	2	7.00	1.41
Working with the World Bank increases Djibouti's institutional capacity	4	7.00	2.58	28	6.57	1.91	18	7.06	1.59	6	6.83	1.72	9	6.44	2.07	5	7.00	2.74	9	7.00	2.24	2	5.00	2.83	8	4.75	2.49	4	6.25	1.26
The World Bank ensures consistency and continuity through staff changes	3	4.67	1.15	24	5.79	2.15	15	6.00	1.89	6	5.17	3.06	8	6.50	1.77	5	4.60	2.70	9	6.67	2.18	2	3.00	1.41	8	4.38	2.39	2	6.00	1.41
The World Bank's teams and visits are well coordinated	3	6.33	1.15	25	6.48	1.71	17	6.65	2.15	5	6.40	2.70	8	6.25	1.75	5	5.60	2.07	9	6.56	1.74	2	5.00	1.41	8	3.75	2.31	4	5.50	0.58
Where country systems are adequate, the World Bank makes appropriate use of them	3	5.00	2.00	22	6.64	1.94	13	6.85	0.99	4	7.50	1.73	8	5.75	2.12	4	6.75	1.26	8	7.38	1.85	2	6.00	2.83	7	6.57	2.57	2	7.50	3.54
The World Bank provides effective implementation support	4	6.00	1.41	24	6.21	1.74	17	7.35	1.69	6	6.83	1.72	9	6.22	2.11	5	5.80	2.77	7	7.00	1.63	2	5.00	1.41	8	4.50	2.78	4	6.50	1.00

*Significantly different between stakeholder groups

The Future Role of the World Bank in Djibouti

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank SHOULD play in Djibouti's development in the near future?	5	7.20	1.64	34	7.53	1.91	15	7.87	1.77	6	7.83	1.33	9	7.22	1.99	7	7.57	1.90	9	7.11	2.71	2	7.50	3.54	8	6.25	2.60	3	8.67	1.15

(1-Not a significant role at all, 10-Very significant role)

F. The Future Role of the World Bank in Djibouti (continued)

Which of the following SHOULD the World Bank do to make itself of greater value in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Improve the quality of its experts as related to Djibouti's specific challenges	20.0%	36.4%	33.3%	50.0%	30.0%	33.3%	22.2%	100.0%	14.3%	100.0%
Reduce the complexity of obtaining World Bank financing	0.0%	42.4%	61.1%	66.7%	40.0%	50.0%	55.6%	0.0%	42.9%	66.7%
Focus primarily on advocacy issues	20.0%	21.2%	0.0%	0.0%	20.0%	0.0%	11.1%	0.0%	0.0%	0.0%
Improve the competitiveness of its financing compared to markets	20.0%	12.1%	5.6%	0.0%	10.0%	16.7%	33.3%	0.0%	28.6%	0.0%
Ensure greater selectivity in its work	20.0%	12.1%	0.0%	0.0%	20.0%	0.0%	11.1%	0.0%	0.0%	0.0%
Provide more adequate data/knowledge/statistics/figures on Djibouti's economy	0.0%	15.2%	22.2%	33.3%	0.0%	33.3%	22.2%	100.0%	28.6%	0.0%
Offer more innovative financial products	20.0%	12.1%	27.8%	0.0%	0.0%	16.7%	11.1%	0.0%	28.6%	0.0%
Offer more innovative knowledge services	0.0%	24.2%	22.2%	33.3%	10.0%	0.0%	0.0%	0.0%	28.6%	0.0%
Increase availability of Fee-Based services	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Work faster	40.0%	15.2%	5.6%	16.7%	40.0%	50.0%	11.1%	0.0%	28.6%	0.0%
Other	20.0%	3.0%	5.6%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Which development areas below would benefit most from the World Bank playing a leading role among international partners in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Disaster management	0.0%	9.1%	11.8%	25.0%	0.0%	0.0%	11.1%	0.0%	28.6%	0.0%
Regional cooperation	0.0%	3.0%	0.0%	0.0%	16.7%	20.0%	22.2%	0.0%	14.3%	25.0%
Expansion of economic opportunities	20.0%	21.2%	23.5%	50.0%	16.7%	20.0%	11.1%	0.0%	0.0%	25.0%
Encouraging competition	20.0%	3.0%	5.9%	0.0%	16.7%	0.0%	0.0%	0.0%	14.3%	0.0%
Communicable-non-communicable disease	40.0%	33.3%	35.3%	0.0%	0.0%	20.0%	11.1%	50.0%	28.6%	50.0%
Rural/agricultural development	20.0%	9.1%	0.0%	25.0%	0.0%	0.0%	11.1%	0.0%	14.3%	0.0%
Safety nets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Power generation	0.0%	18.2%	5.9%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%
Regional integration	0.0%	3.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%
Governance and anti-corruption	0.0%	3.0%	17.6%	0.0%	0.0%	40.0%	0.0%	50.0%	14.3%	0.0%
Urban services	40.0%	6.1%	5.9%	0.0%	0.0%	20.0%	0.0%	0.0%	14.3%	25.0%
Monitoring and evaluation	20.0%	21.2%	11.8%	50.0%	50.0%	40.0%	0.0%	50.0%	0.0%	0.0%
Education and skills development	20.0%	42.4%	52.9%	50.0%	83.3%	40.0%	55.6%	50.0%	28.6%	75.0%
Other	0.0%	6.1%	5.9%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%

F. The Future Role of the World Bank in Djibouti (continued)

Which of the following should receive little or no resources from the World Bank in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank		Other
									Think Tank	Other	
Disaster management	0.0%	17.9%	13.3%	0.0%	14.3%	20.0%	22.2%	50.0%	20.0%	0.0%	
Regional cooperation	0.0%	28.6%	26.7%	25.0%	28.6%	40.0%	11.1%	0.0%	0.0%	0.0%	
Expansion of economic opportunities	50.0%	7.1%	6.7%	0.0%	14.3%	0.0%	0.0%	50.0%	20.0%	25.0%	
Encouraging competition	0.0%	14.3%	33.3%	25.0%	57.1%	0.0%	33.3%	0.0%	0.0%	25.0%	
Communicable-non-communicable disease	25.0%	3.6%	0.0%	0.0%	14.3%	20.0%	11.1%	0.0%	20.0%	25.0%	
Rural/agricultural development	50.0%	7.1%	6.7%	25.0%	42.9%	20.0%	0.0%	0.0%	0.0%	0.0%	
Safety nets	0.0%	7.1%	13.3%	50.0%	14.3%	40.0%	22.2%	50.0%	20.0%	0.0%	
Power generation	0.0%	14.3%	26.7%	0.0%	0.0%	0.0%	44.4%	0.0%	0.0%	0.0%	
Regional integration	25.0%	21.4%	13.3%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	
Governance and anti-corruption*	25.0%	14.3%	6.7%	25.0%	0.0%	0.0%	0.0%	0.0%	80.0%	0.0%	
Urban services	0.0%	3.6%	13.3%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Monitoring and evaluation*	25.0%	3.6%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	
Education and skills development	0.0%	14.3%	0.0%	25.0%	0.0%	20.0%	0.0%	0.0%	0.0%	25.0%	
Other	0.0%	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	

*Significantly different between stakeholder groups

Which of the following should be left to the Government to manage without World Bank support? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank		Other
									Think Tank	Other	
Disaster management	50.0%	12.1%	7.1%	16.7%	14.3%	20.0%	37.5%	0.0%	0.0%	0.0%	
Regional cooperation	25.0%	24.2%	35.7%	83.3%	28.6%	20.0%	0.0%	0.0%	28.6%	0.0%	
Expansion of economic opportunities	25.0%	21.2%	21.4%	33.3%	0.0%	0.0%	25.0%	0.0%	14.3%	0.0%	
Encouraging competition	0.0%	21.2%	21.4%	16.7%	28.6%	60.0%	12.5%	50.0%	14.3%	50.0%	
Communicable-non-communicable disease	0.0%	6.1%	7.1%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	
Rural/agricultural development*	0.0%	0.0%	0.0%	16.7%	14.3%	0.0%	0.0%	50.0%	0.0%	100.0%	
Safety nets	25.0%	24.2%	21.4%	16.7%	14.3%	40.0%	25.0%	0.0%	14.3%	0.0%	
Power generation	25.0%	9.1%	0.0%	0.0%	42.9%	0.0%	12.5%	0.0%	0.0%	50.0%	
Regional integration	0.0%	12.1%	35.7%	16.7%	28.6%	20.0%	12.5%	50.0%	42.9%	0.0%	
Governance and anti-corruption	50.0%	18.2%	21.4%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	
Urban services	0.0%	27.3%	28.6%	16.7%	0.0%	60.0%	25.0%	0.0%	28.6%	0.0%	
Monitoring and evaluation	0.0%	15.2%	7.1%	16.7%	14.3%	0.0%	0.0%	50.0%	0.0%	0.0%	
Education and skills development	0.0%	6.1%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	28.6%	0.0%	
Other	0.0%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Local newspapers	60.0%	54.3%	55.6%	33.3%	36.4%	57.1%	81.8%	50.0%	57.1%	50.0%
International newspapers	0.0%	8.6%	22.2%	0.0%	36.4%	14.3%	0.0%	0.0%	0.0%	25.0%
Local radio	40.0%	11.4%	0.0%	33.3%	9.1%	0.0%	9.1%	50.0%	0.0%	25.0%
International radio	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local television	20.0%	34.3%	38.9%	16.7%	9.1%	14.3%	27.3%	100.0%	42.9%	25.0%
International television	20.0%	8.6%	5.6%	16.7%	0.0%	14.3%	0.0%	0.0%	14.3%	25.0%
Periodicals	0.0%	5.7%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	14.3%	25.0%
Internet*	0.0%	48.6%	61.1%	83.3%	72.7%	57.1%	54.5%	0.0%	57.1%	0.0%
Social media (Facebook, Twitter, Youtube)	0.0%	2.9%	0.0%	0.0%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Blogs*	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mobile phones	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Instant messaging	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%
Other	20.0%	11.4%	5.6%	0.0%	18.2%	14.3%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
World Bank website	60.0%	51.4%	44.4%	83.3%	60.0%	100.0%	27.3%	50.0%	62.5%	100.0%
Direct contact with World Bank (i.e., face to face meetings/ discussions)	0.0%	17.1%	38.9%	0.0%	60.0%	28.6%	27.3%	0.0%	12.5%	33.3%
e-Newsletters	40.0%	25.7%	27.8%	16.7%	20.0%	0.0%	54.5%	0.0%	25.0%	0.0%
Instant messaging	20.0%	0.0%	0.0%	16.7%	0.0%	0.0%	9.1%	0.0%	12.5%	0.0%
World Bank seminars/workshops/conferences	20.0%	45.7%	61.1%	50.0%	30.0%	42.9%	36.4%	100.0%	0.0%	66.7%
World Bank Public Information Center	0.0%	8.6%	5.6%	16.7%	20.0%	14.3%	9.1%	0.0%	50.0%	0.0%
World Bank publications and other written materials	20.0%	28.6%	16.7%	16.7%	0.0%	14.3%	9.1%	0.0%	25.0%	0.0%
Mobile phones	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social media (Facebook, Twitter, Youtube)	20.0%	8.6%	5.6%	0.0%	10.0%	0.0%	9.1%	0.0%	0.0%	0.0%
Blogs	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	50.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?*

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Yes	0.0%	35.7%	66.7%	66.7%	22.2%	50.0%	25.0%	100.0%	14.3%	33.3%
No	100.0%	64.3%	33.3%	33.3%	77.8%	50.0%	75.0%	0.0%	85.7%	66.7%

*Significantly different between stakeholder groups

Have you requested information from the World Bank on its activities in the past year?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Yes	20.0%	14.3%	0.0%	16.7%	10.0%	0.0%	44.4%	0.0%	28.6%	0.0%
No	80.0%	85.7%	100.0%	83.3%	90.0%	100.0%	55.6%	100.0%	71.4%	100.0%

G. Communication and Information Sharing (continued)

Were you able to obtain this information?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Yes	100.0%	100.0%	100.0%	100.0%	100.0%	0.0%	75.0%	0.0%	50.0%	0.0%
No	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	50.0%	0.0%

Do you have access to the Internet?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Yes	100.0%	100.0%	94.4%	100.0%	90.0%	100.0%	77.8%	100.0%	100.0%	100.0%
No	0.0%	0.0%	5.6%	0.0%	10.0%	0.0%	22.2%	0.0%	0.0%	0.0%

Do you use/have used the World Bank website?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Yes	40.0%	69.0%	72.2%	100.0%	80.0%	66.7%	40.0%	0.0%	100.0%	100.0%
No	60.0%	31.0%	27.8%	0.0%	20.0%	33.3%	60.0%	100.0%	0.0%	0.0%

Which do you primarily use?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
The World Bank's country website	0.0%	14.3%	25.0%	66.7%	25.0%	20.0%	60.0%	100.0%	28.6%	0.0%
The World Bank's main website	100.0%	85.7%	75.0%	33.3%	75.0%	80.0%	40.0%	0.0%	71.4%	100.0%

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																													
	Office of President/ Prime Minister/ Minister			Employee of Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on Bank project			Local Government			Bilateral/ Multilateral agency			Private sector/ Financial sector/ Private bank			NGO/ Private foundation/ Trade Union			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I use more data from the World Bank as a result of the organization's Open Data policy	4	4.25	2.63	29	5.28	2.23	16	5.88	1.59	6	6.17	1.94	8	5.75	1.28	6	4.00	2.83	6	5.50	2.35	2	2.50	2.12	8	4.38	2.92	2	5.50	.71
I find the World Bank websites easy to navigate*	4	5.00	1.41	25	6.44	2.18	15	5.53	1.55	6	7.33	1.86	10	7.10	1.60	6	6.67	2.07	6	7.67	.82	2	3.50	2.12	8	4.75	1.98	4	6.75	1.26
I find the information on the World Bank's websites useful	4	5.50	2.38	24	6.96	1.99	14	7.00	1.96	6	7.17	1.94	9	7.11	1.36	6	5.83	2.71	5	7.60	1.67	2	4.00	1.41	8	6.25	2.43	4	6.50	1.73
When I need information from the World Bank I know how to find it	5	5.40	2.79	27	5.67	2.20	15	5.07	2.63	6	6.50	2.74	10	5.40	1.96	6	4.67	2.80	6	5.33	.52	2	3.00	1.41	8	5.25	3.06	4	5.75	.50
The World Bank is responsive to my information requests and inquiries	3	4.67	2.89	24	5.58	2.19	8	6.25	2.25	5	6.80	2.59	5	6.60	1.34	4	3.50	3.11	5	7.00	1.87	2	3.50	2.12	7	5.00	3.06	2	5.50	.71

*Significantly different between stakeholder groups

H. Background Information

Currently, do you professionally collaborate/work with the World Bank in your country?*

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Yes	100.0%	54.5%	100.0%	75.0%	63.6%	71.4%	36.4%	0.0%	42.9%	25.0%
No	0.0%	45.5%	0.0%	25.0%	36.4%	28.6%	63.6%	100.0%	57.1%	75.0%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Local Govt.	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Trade Union	Media	Academia/ Research Institute/ Think Tank	Other
Observer (i.e., follow in media, discuss in informal conversations, etc.)*	40.0%	15.6%	0.0%	0.0%	18.2%	42.9%	55.6%	100.0%	14.3%	0.0%
Use World Bank reports/data*	60.0%	46.9%	25.0%	20.0%	63.6%	14.3%	22.2%	0.0%	85.7%	66.7%
Engage in World Bank related/sponsored events/activities	40.0%	15.6%	37.5%	20.0%	18.2%	14.3%	11.1%	0.0%	28.6%	33.3%
Collaborate as part of my professional duties	20.0%	40.6%	50.0%	80.0%	36.4%	57.1%	22.2%	0.0%	14.3%	33.3%
Use World Bank website for information, data, research, etc.	40.0%	25.0%	25.0%	40.0%	18.2%	14.3%	22.2%	0.0%	28.6%	66.7%

*Significantly different between stakeholder groups

Appendix C: Responses to All Questions by Geographic Location

A. General Issues facing Djibouti

In general, would you say that Djibouti is headed in...?

Percentage of Respondents	Djibouti ville	Other
The right direction	71.1%	66.7%
The wrong direction	14.4%	11.1%
Not sure	14.4%	22.2%

When considering development priorities, which ONE development priority below is the most important in Djibouti? Which ONE is the second most important priority? Which ONE is the third most important priority?

1st Most Important		
Percentage of Respondents	Djibouti ville	Other
Rural/agricultural development	3.8%	16.7%
Education	19.0%	50.0%
Social protection	1.3%	0.0%
Transport	0.0%	0.0%
Poverty reduction	20.3%	0.0%
Public sector reform	2.5%	0.0%
Regional integration	0.0%	0.0%
Gender	2.5%	0.0%
Domestic private sector development	3.8%	0.0%
Water and sanitation	3.8%	0.0%
Monitoring and evaluation	1.3%	0.0%
Public financial management*	0.0%	16.7%
Job creation/employment	7.6%	0.0%
Governance and anti-corruption	8.9%	16.7%
Financial markets	0.0%	0.0%
Health	10.1%	0.0%
Energy	3.8%	0.0%
Food security	3.8%	0.0%
Trade and exports	0.0%	0.0%
Economic growth	5.1%	0.0%
Law and justice	2.5%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Basic infrastructure	0.0%	0.0%
Natural resource management	0.0%	0.0%
Fishery and livestock	0.0%	0.0%
Disaster management	0.0%	0.0%
Information and communications technology	0.0%	0.0%

*Significantly different between locations

A. General Issues facing Djibouti (continued)

When considering development priorities, which ONE development priority below is the most important in Djibouti? Which ONE is the second most important priority? Which ONE is the third most important priority?

2nd Most Important		
Percentage of Respondents	Djibouti ville	Other
Rural/agricultural development	2.5%	0.0%
Education	17.7%	28.6%
Social protection	0.0%	0.0%
Transport	1.3%	0.0%
Poverty reduction	6.3%	0.0%
Public sector reform	3.8%	14.3%
Regional integration	0.0%	0.0%
Gender	0.0%	0.0%
Domestic private sector development*	1.3%	14.3%
Water and sanitation	3.8%	0.0%
Monitoring and evaluation	0.0%	0.0%
Public financial management	1.3%	0.0%
Job creation/employment	13.9%	14.3%
Governance and anti-corruption	7.6%	0.0%
Financial markets	0.0%	0.0%
Health	15.2%	14.3%
Energy	7.6%	14.3%
Food security	1.3%	0.0%
Trade and exports	1.3%	0.0%
Economic growth	6.3%	0.0%
Law and justice	7.6%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Basic infrastructure	0.0%	0.0%
Natural resource management	1.3%	0.0%
Fishery and livestock	0.0%	0.0%
Disaster management	0.0%	0.0%
Information and communications technology	0.0%	0.0%

*Significantly different between locations

3rd Most Important		
Percentage of Respondents	Djibouti ville	Other
Rural/agricultural development	5.0%	16.7%
Education	8.8%	16.7%
Social protection	2.5%	0.0%
Transport	1.3%	0.0%
Poverty reduction	7.5%	16.7%
Public sector reform	8.8%	0.0%
Regional integration	1.3%	0.0%
Gender	1.3%	0.0%
Domestic private sector development	1.3%	0.0%
Water and sanitation	3.8%	0.0%
Monitoring and evaluation	5.0%	0.0%
Public financial management	5.0%	0.0%
Job creation/employment	6.3%	0.0%
Governance and anti-corruption	8.8%	33.3%
Financial markets	0.0%	0.0%
Health	12.5%	0.0%
Energy	5.0%	0.0%
Food security	6.3%	0.0%
Trade and exports	0.0%	0.0%
Economic growth	5.0%	16.7%
Law and justice	1.3%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Basic infrastructure	0.0%	0.0%
Natural resource management	1.3%	0.0%
Fishery and livestock	0.0%	0.0%
Disaster management	0.0%	0.0%
Information and communications technology	2.5%	0.0%

A. General Issues facing Djibouti (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Rural/agricultural development	24.2%	40.0%
Education	43.4%	20.0%
Social protection	21.2%	20.0%
Transport	4.0%	0.0%
Public sector reform	6.1%	10.0%
Regional integration	3.0%	0.0%
Gender	3.0%	0.0%
Domestic private sector development	23.2%	0.0%
Water and sanitation	4.0%	10.0%
Monitoring and evaluation	4.0%	0.0%
Public financial management*	6.1%	30.0%
Job creation/employment	42.4%	40.0%
Governance and anti-corruption	23.2%	10.0%
Financial markets	1.0%	0.0%
Health	16.2%	30.0%
Energy	10.1%	20.0%
Food security	21.2%	20.0%
Trade and exports	4.0%	10.0%
Economic growth	18.2%	30.0%
Law and justice	7.1%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Basic infrastructure	4.0%	0.0%
Natural resource management	1.0%	0.0%
Fishery and livestock	5.1%	10.0%
Disaster management	1.0%	0.0%
Information and communications technology	1.0%	0.0%

*Significantly different between locations

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Financial markets*	7.4%	30.0%
Health	7.4%	0.0%
Energy	26.3%	10.0%
Food security	3.2%	10.0%
Trade and exports	33.7%	40.0%
Law and justice	9.5%	20.0%
Communicable/non-communicable diseases	0.0%	0.0%
Basic infrastructure	10.5%	20.0%
Natural resource management	9.5%	10.0%
Fishery and livestock	8.4%	0.0%
Disaster management	0.0%	0.0%
Information and communications technology	4.2%	0.0%
Governance and anti-corruption	25.3%	20.0%
Rural/agricultural development*	12.6%	50.0%
Education	20.0%	10.0%
Social protection	1.1%	0.0%
Transport	14.7%	0.0%
Poverty reduction	5.3%	0.0%
Public sector reform	16.8%	0.0%
Regional integration	11.6%	20.0%
Gender	1.1%	0.0%
Domestic private sector development	33.7%	10.0%
Water and sanitation*	0.0%	10.0%
Monitoring and evaluation	4.2%	0.0%
Public financial management	12.6%	30.0%
Job creation/employment	21.1%	10.0%

*Significantly different between locations

B. Overall Attitudes toward the World Bank

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank in Djibouti?	99	5.92	2.17	10	6.30	2.87

(1-Not familiar at all, 10-Extremely familiar)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank's effectiveness in Djibouti.	92	5.45	1.97	10	5.80	2.39

(1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank's staff is well prepared to help Djibouti solve its most complicated development challenges?*	87	5.85	2.00	9	7.33	2.29

(1-To no degree at all, 10-To a very significant degree) *Significantly different between locations

When thinking about how the World Bank can have the most impact on development results in Djibouti, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Which best represents your geographic location?	
	Djibouti ville	Other
Regional integration	7.3%	0.0%
Gender	5.2%	0.0%
Domestic private sector development	17.7%	10.0%
Water and sanitation	11.5%	10.0%
Monitoring and evaluation	14.6%	0.0%
Public financial management*	7.3%	40.0%
Job creation/employment	16.7%	10.0%
Communicable/non-communicable diseases	0.0%	0.0%
Basic infrastructure	10.4%	10.0%
Rural/agricultural development	13.5%	30.0%
Education	33.3%	40.0%
Social protection	6.3%	10.0%
Transport	2.1%	0.0%
Poverty reduction	36.5%	60.0%
Natural resource management	3.1%	0.0%
Fishery and livestock*	3.1%	20.0%
Disaster management	0.0%	0.0%
Information and communications technology	1.0%	0.0%
Governance and anti-corruption	24.0%	10.0%
Public sector reform	8.3%	0.0%
Financial markets*	1.0%	10.0%
Health	25.0%	0.0%
Energy	15.6%	10.0%
Food security	9.4%	10.0%
Trade and exports	4.2%	0.0%
Economic growth	15.6%	20.0%
Law and justice	7.3%	0.0%

*Significantly different between locations

B. Overall Attitudes toward the World Bank (continued)

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?

Greatest Value		
Percentage of Respondents	Djibouti ville	Other
Financial resources	41.5%	22.2%
Mobilizing third party financial resources	7.3%	22.2%
Technical assistance	18.3%	0.0%
Policy advice	1.2%	0.0%
Donor coordination	2.4%	11.1%
Data	4.9%	0.0%
Training/capacity building*	15.9%	44.4%
Studies/analyses	2.4%	0.0%
Convening/facilitating	1.2%	0.0%
Linkage to non-Bank expertise	4.9%	0.0%
Other	0.0%	0.0%

*Significantly different between locations

2 nd Greatest Value		
Percentage of Respondents	Djibouti ville	Other
Financial resources*	6.3%	33.3%
Mobilizing third party financial resources	11.3%	0.0%
Technical assistance	25.0%	0.0%
Policy advice	5.0%	22.2%
Donor coordination	10.0%	11.1%
Data	2.5%	11.1%
Training/capacity building	18.8%	11.1%
Studies/analyses	11.3%	0.0%
Convening/facilitating	3.8%	0.0%
Linkage to non-Bank expertise	3.8%	11.1%
Other	2.5%	0.0%

*Significantly different between locations

Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Imposing technocratic solutions without regard to political realities	16.0%	30.0%
Not exploring alternative policy options	7.4%	0.0%
Too bureaucratic in its operational policies and procedures	17.0%	10.0%
Staff too inaccessible	2.1%	10.0%
Arrogant in its approach	3.2%	0.0%
Not client focused	3.2%	10.0%
The credibility of its knowledge/data	2.1%	0.0%
No official presence in the country (office with staff)	44.7%	20.0%
Not willing to honestly criticize policies and reform efforts in the country	7.4%	10.0%
Too influenced by developed countries	12.8%	0.0%
Not enough public disclosure of its work	5.3%	20.0%
World Bank processes too slow and complex	19.1%	20.0%
Not aligned with country priorities	4.3%	0.0%
Not aligned with other donors' work	3.2%	10.0%
Not collaborating enough with non-state actors	16.0%	20.0%
Not adequately sensitive to political/social realities in Djibouti	18.1%	20.0%
Other	3.2%	0.0%

Which World Bank instruments do you believe are the MOST effective in reducing poverty in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Investment lending	57.3%	50.0%
Capacity development	39.6%	40.0%
Policy based lending/ budget support to the Government	14.6%	10.0%
Knowledge products/services	16.7%	10.0%
Technical assistance	38.5%	30.0%
Trust Fund management	5.2%	10.0%
Other	3.1%	0.0%
Don't know	5.2%	10.0%

B. Overall Attitudes toward the World Bank (continued)

Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville		Other
Investment lending	15.1%		10.0%
Capacity development*	16.1%		50.0%
Policy based lending/ budget support to the Government	41.9%		50.0%
Knowledge products/services	25.8%		10.0%
Technical assistance	17.2%		10.0%
Trust Fund management	14.0%		10.0%
Other	2.2%		0.0%
Don't know	19.4%		10.0%

*Significantly different between locations

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods"?	87	7.03	2.28	10	8.00	1.76

(1-To no degree at all, 10-To a very significant degree)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville		Other
NGOs	46.9%		40.0%
Municipalities members	15.3%		10.0%
Beneficiaries	26.5%		30.0%
Private sector	41.8%		50.0%
Donor community	14.3%		10.0%
Academia/think tanks/research institutes	28.6%		40.0%
Parliament	13.3%		0.0%
Media	6.1%		10.0%
Other	3.1%		0.0%

To what extent do you agree with the following statements about the World Bank's work in Djibouti, on a ten point scale?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
Overall the World Bank currently plays a relevant role in development in Djibouti	95	5.76	2.36	9	6.11	2.71
The World Bank's work is aligned with what I consider the development priorities for this country	90	5.58	2.01	8	6.13	2.23
The World Bank supports programs and strategies that are realistic for Djibouti	92	5.87	2.20	8	6.25	2.49
The World Bank treats clients and stakeholders in Djibouti with respect*	87	6.40	2.29	5	8.60	1.14

*Significantly different between locations

B. Overall Attitudes toward the World Bank (continued)

To what extent is the World Bank an effective development partner in Djibouti in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
Responsiveness	77	5.22	2.27	6	5.50	1.87
Flexibility (in terms of the World Bank's products and services)	76	5.16	2.03	5	5.00	2.55
Flexibility (in terms of changing country circumstances)	71	5.06	2.18	7	5.29	1.80
Being inclusive	76	5.01	1.95	6	5.00	1.90
Openness (sharing data and other information)	77	5.95	2.40	7	5.29	3.40
Staff accessibility*	78	5.51	2.55	6	3.17	1.60
Straightforwardness and honesty	69	5.71	2.22	5	4.60	2.19
Collaboration with groups outside of the Government	75	4.79	2.16	6	4.67	2.25
Collaboration with the Government	84	7.24	1.83	8	6.38	2.62
Collaboration with other donors	75	6.28	1.91	6	5.83	3.19
Follow through over time	75	6.33	2.06	8	5.38	2.72

*Significantly different between locations

When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

(Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
The World Bank works too slowly	16.7%	10.0%
The Government works inefficiently	21.9%	30.0%
There is not an adequate level of citizen/civil society participation	27.1%	10.0%
Poor donor coordination	27.1%	10.0%
The World Bank does not do adequate follow through/follow-up	8.3%	20.0%
No formal World Bank presence in the country (office and staff)	36.5%	40.0%
Lack of/inadequate levels of capacity in Government	5.2%	0.0%
Political pressures and obstacles	11.5%	0.0%
Reforms are not well thought out in light of country challenges	6.3%	20.0%
The World Bank is not sensitive enough to political/social realities on the ground	15.6%	30.0%
Other	3.1%	10.0%

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Djibouti, on a ten point scale? (1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
Regional integration	58	4.57	1.86	6	3.83	1.60
Gender	58	5.33	1.97	6	5.00	1.26
Domestic private sector development	59	4.36	2.32	5	4.80	2.17
Water and sanitation	56	5.64	2.03	5	4.80	1.10
Monitoring and evaluation	62	5.77	2.00	4	6.00	0.82
Public financial management	63	5.14	2.20	3	5.33	0.58
Job creation/employment	64	4.42	1.97	5	4.20	2.77
Communicable/non-communicable diseases	64	5.95	2.28	3	5.67	2.08
Basic infrastructure	66	5.88	1.96	5	5.00	1.87
Rural/agricultural development	59	5.15	2.03	4	4.25	1.71
Education	72	6.61	2.11	6	5.17	1.94
Social protection	59	4.51	2.40	4	4.00	1.83
Transport	55	5.15	2.16	3	5.67	1.15
Poverty reduction	65	5.75	1.98	6	6.50	1.64
Natural resource management	49	3.61	2.16	3	3.67	1.53
Fishery and livestock	50	4.20	2.19	5	5.00	1.87
Disaster management	53	4.23	1.98	4	5.25	2.50
Information and communications technology	51	4.43	2.05	4	3.75	1.26
Governance and anti-corruption	55	3.93	2.35	5	5.80	2.68
Public sector reform	59	4.66	2.35	5	6.00	1.41
Financial markets	49	3.98	2.21	3	5.33	2.08
Health	74	6.50	2.06	5	5.00	1.87
Energy	58	5.86	2.16	4	6.75	1.71
Food security	60	5.35	1.93	4	5.50	2.38
Trade and exports	49	4.35	2.27	4	5.25	2.36
Economic growth	60	5.15	2.25	4	5.00	1.83
Law and justice	54	3.93	2.28	3	5.67	2.52

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank's work help to achieve development results in Djibouti?	85	5.19	1.95	7	5.86	.90

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank in Djibouti, on a ten point scale?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
The World Bank's financial instruments meet the needs of Djibouti	78	4.96	2.07	7	5.57	2.07
The World Bank meets Djibouti's needs for knowledge services	80	5.55	1.93	7	6.14	1.35

D. The World Bank's Knowledge

How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?

Percentage of Respondents	Djibouti ville	Other
Weekly	4.1%	0.0%
Monthly	27.8%	44.4%
A few times a year	29.9%	0.0%
Rarely	27.8%	55.6%
Never	10.3%	0.0%

When thinking about the development challenges in Djibouti, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Natural resource management	12.2%	10.0%
Fishery and livestock	16.7%	20.0%
Disaster management	4.4%	10.0%
Information and communications technology	2.2%	0.0%
Governance and anti-corruption	37.8%	20.0%
Public sector reform	18.9%	0.0%
Financial markets*	0.0%	10.0%
Health	21.1%	20.0%
Energy	14.4%	10.0%
Food security	12.2%	20.0%
Trade and exports*	3.3%	20.0%
Economic growth	21.1%	20.0%
Law and justice	8.9%	0.0%
Regional integration	3.3%	0.0%
Gender	3.3%	10.0%
Domestic private sector development	14.4%	10.0%
Water and sanitation*	4.4%	30.0%
Monitoring and evaluation	7.8%	0.0%
Public financial management	3.3%	10.0%
Job creation/employment	23.3%	0.0%
Communicable/non-communicable diseases	1.1%	0.0%
Basic infrastructure	2.2%	0.0%
Rural/agricultural development*	8.9%	30.0%
Education	23.3%	20.0%
Social protection	8.9%	10.0%
Transport	2.2%	0.0%
Poverty reduction	16.7%	20.0%

*Significantly different between locations

How effective do you believe the World Bank's knowledge and research are at ... in Djibouti? (1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
Raising your awareness of the particular topic	73	5.21	1.93	4	6.25	1.50
Stimulating public debate/dialogue	71	5.08	2.26	5	6.00	2.65
Enhancing your knowledge and/or skills	82	6.21	2.05	4	7.50	0.58
Contributing to good policy making	75	5.87	2.18	5	5.20	1.92
Providing support for program implementation	81	6.64	1.81	8	6.13	2.47

D. The World Bank's Knowledge (continued)

To what extent do you believe that the World Bank's knowledge and research ... in Djibouti? (1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
Are timely	69	6.13	2.04	7	5.29	1.38
Include appropriate level of stakeholder involvement during preparation	71	5.69	1.76	5	5.80	0.84
Are relevant to Djibouti's development priorities	77	6.14	2.05	9	5.78	1.86
Provide feasible recommendations	76	6.16	1.76	5	5.40	1.14
Are accessible (well written and easy to understand)	72	5.75	2.11	7	5.14	1.95
A source of relevant information on global good practices	74	6.42	1.86	7	5.57	1.90
Are adequately disseminated	72	5.21	1.95	6	5.67	1.21
Are appropriately translated	73	5.64	2.16	7	5.43	1.27
Are adaptable to Djibouti's specific development challenges and country circumstances	75	5.95	2.05	7	5.00	1.63

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country?	83	5.92	1.87	10	6.20	1.75
Overall, how would you rate the technical quality of the World Bank's knowledge/research?	88	6.52	1.90	9	7.00	2.40
Overall, how effective is the World Bank at providing linkage to non-Bank expertise?	84	5.63	2.05	10	6.00	2.05

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality; 1-Not effective at all, 10-Very effective)

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
The World Bank disburses funds promptly	75	4.75	2.14	7	5.71	1.25
The World Bank effectively monitors and evaluates the projects and programs it supports	82	6.12	2.05	7	7.57	1.72
The World Bank's approvals and reviews are done in a timely fashion	72	5.78	1.75	5	5.80	1.30
The World Bank's "Safeguard Policy" requirements are reasonable	70	5.59	2.09	6	6.33	2.25
The World Bank imposes reasonable conditions on its lending	72	5.56	2.25	8	6.00	2.45
The World Bank disburses an adequate level of financial resources in Djibouti	71	5.27	2.26	6	6.00	1.79
Working with the World Bank increases Djibouti's institutional capacity	85	6.42	2.06	7	7.14	2.19
The World Bank ensures consistency and continuity through staff changes	77	5.70	2.21	6	4.50	1.05
The World Bank's teams and visits are well coordinated	80	5.93	2.05	6	6.50	1.38
Where country systems are adequate, the World Bank makes appropriate use of them	67	6.63	1.87	5	5.60	1.95
The World Bank provides effective implementation support	78	6.26	2.04	7	6.57	1.27

F. The Future Role of the World Bank in Djibouti

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank SHOULD play in Djibouti's development in the near future?	89	7.35	1.95	9	7.89	2.09

(1-Not a significant role at all, 10-Very significant role)

Which of the following SHOULD the World Bank do to make itself of greater value in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Improve the quality of its experts as related to Djibouti's specific challenges	35.6%	22.2%
Reduce the complexity of obtaining World Bank financing	46.0%	44.4%
Focus primarily on advocacy issues	10.3%	11.1%
Improve the competitiveness of its financing compared to markets	14.9%	22.2%
Ensure greater selectivity in its work	9.2%	0.0%
Provide more adequate data/knowledge/statistics/figures on Djibouti's economy	17.2%	33.3%
Offer more innovative financial products	13.8%	11.1%
Offer more innovative knowledge services	17.2%	22.2%
Increase availability of Fee-Based services	0.0%	0.0%
Work faster	19.5%	11.1%
Other	4.6%	11.1%

Which development areas below would benefit most from the World Bank playing a leading role among international partners in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Disaster management	10.8%	0.0%
Regional cooperation	8.4%	0.0%
Expansion of economic opportunities	16.9%	22.2%
Encouraging competition	7.2%	0.0%
Communicable-non-communicable disease	30.1%	22.2%
Rural/agricultural development	6.0%	22.2%
Safety nets	0.0%	0.0%
Power generation	6.0%	22.2%
Regional integration	2.4%	11.1%
Governance and anti-corruption	8.4%	0.0%
Urban services*	6.0%	33.3%
Monitoring and evaluation	19.3%	11.1%
Education and skills development*	51.8%	11.1%
Other	4.8%	11.1%

*Significantly different between locations

Which of the following should receive little or no resources from the World Bank in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Disaster management	17.3%	0.0%
Regional cooperation	22.7%	14.3%
Expansion of economic opportunities	9.3%	28.6%
Encouraging competition	22.7%	14.3%
Communicable-non-communicable disease	8.0%	14.3%
Rural/agricultural development	12.0%	14.3%
Safety nets	18.7%	0.0%
Power generation	12.0%	28.6%
Regional integration	9.3%	14.3%
Governance and anti-corruption	14.7%	0.0%
Urban services	4.0%	0.0%
Monitoring and evaluation	4.0%	14.3%
Education and skills development	8.0%	14.3%
Other	4.0%	14.3%

F. The Future Role of the World Bank in Djibouti (continued)

Which of the following should be left to the Government to manage without World Bank support? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Disaster management	13.9%	12.5%
Regional cooperation	25.3%	12.5%
Expansion of economic opportunities*	15.2%	50.0%
Encouraging competition	24.1%	0.0%
Communicable-non-communicable disease	3.8%	0.0%
Rural/agricultural development	6.3%	0.0%
Safety nets	22.8%	12.5%
Power generation	12.7%	0.0%
Regional integration	21.5%	12.5%
Governance and anti-corruption	12.7%	37.5%
Urban services	25.3%	25.0%
Monitoring and evaluation	11.4%	0.0%
Education and skills development	6.3%	0.0%
Other*	1.3%	12.5%

*Significantly different between locations

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Local newspapers	52.1%	60.0%
International newspapers	13.5%	10.0%
Local radio	10.4%	10.0%
International radio	0.0%	0.0%
Local television	29.2%	30.0%
International television	7.3%	10.0%
Periodicals	5.2%	0.0%
Internet	53.1%	50.0%
Social media (Facebook, Twitter, Youtube)	2.1%	10.0%
Blogs*	0.0%	10.0%
Mobile phones	0.0%	0.0%
Instant messaging	2.1%	0.0%
Other	9.4%	0.0%

*Significantly different between locations

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
World Bank website	58.9%	30.0%
Direct contact with World Bank (i.e., face to face meetings/discussions)	25.3%	10.0%
e-Newsletters	26.3%	40.0%
Instant messaging	4.2%	10.0%
World Bank seminars/workshops/conferences	38.9%	50.0%
World Bank Public Information Center	12.6%	10.0%
World Bank publications and other written materials	16.8%	20.0%
Mobile phones	0.0%	0.0%
Social media (Facebook, Twitter, Youtube)	6.3%	10.0%
Blogs	0.0%	0.0%
Other	2.1%	0.0%

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Djibouti ville	Other
Yes	40.5%	22.2%
No	59.5%	77.8%

Have you requested information from the World Bank on its activities in the past year?

Percentage of Respondents	Djibouti ville	Other
Yes	15.3%	0.0%
No	84.7%	100.0%

G. Communication and Information Sharing (continued)

Were you able to obtain this information?

Percentage of Respondents	Djibouti ville	Other
Yes	76.9%	0.0%
No	23.1%	0.0%

Do you have access to the Internet?

Percentage of Respondents	Djibouti ville	Other
Yes	95.5%	100.0%
No	4.5%	0.0%

Do you use/have used the World Bank website?

Percentage of Respondents	Djibouti ville	Other
Yes	73.6%	50.0%
No	26.4%	50.0%

Which do you primarily use?

Percentage of Respondents	Djibouti ville	Other
The World Bank's country website	23.7%	40.0%
The World Bank's main website	76.3%	60.0%

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Djibouti ville			Other		
	N	Mean	SD	N	Mean	SD
I use more data from the World Bank as a result of the organization's Open Data policy	83	5.08	2.19	5	6.60	1.95
I find the World Bank websites easy to navigate	83	6.22	1.96	4	5.25	1.26
I find the information on the World Bank's websites useful	79	6.78	1.97	4	5.50	1.29
When I need information from the World Bank I know how to find it	84	5.45	2.19	6	4.83	2.23
The World Bank is responsive to my information requests and inquiries	62	5.61	2.30	5	6.00	2.92

H. Background Information

Currently, do you professionally collaborate/work with the World Bank in your country?

Percentage of Respondents	Djibouti ville	Other
Yes	59.1%	62.5%
No	40.9%	37.5%

Which of the following describes most of your exposure to the World Bank in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Djibouti ville	Other
Observer (i.e., follow in media, discuss in informal conversations, etc.)	21.1%	30.0%
Use World Bank reports/data	42.2%	40.0%
Engage in World Bank related/sponsored events/activities	18.9%	40.0%
Collaborate as part of my professional duties	38.9%	20.0%
Use World Bank website for information, data, research, etc.	27.8%	20.0%

Appendix D: Indicator Questions as a Function of Exposure to the Bank

Indicator Question	Currently, do you professionally collaborate/work with the World Bank in your country?		Which of the following describes most of your exposure to the World Bank in Djibouti? (Choose no more than TWO)									
	No Mean	Yes Mean	Observer		Use WB reports/data		Engage in WB activities		Collaborate		Use WB website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank's effectiveness in Djibouti.	5.22	5.69	5.66	5.24	5.62	5.50	5.55	5.64	5.12	6.29	5.55	5.64
To what extent do you believe the World Bank's staff is well prepared to help Djibouti solve its most complicated development challenges?	5.38	6.47	6.19	5.63	6.23	5.83	6.08	6.05	5.61	6.74	6.00	6.30
Overall the World Bank currently plays a relevant role in development in Djibouti	5.38	6.00	5.76	5.75	6.13	5.28	5.95	5.05	5.08	6.86	5.73	5.81
The World Bank's work is aligned with what I consider the development priorities for this country	5.44	5.97	5.64	6.00	6.11	5.16	5.83	5.33	5.36	6.31	5.69	5.80
Responsiveness	4.81	5.60	5.15	5.47	5.50	4.77	5.40	4.53	4.59	6.23	5.45	4.65
Openness (sharing data and other information)	5.45	6.54	6.11	5.59	6.27	5.59	5.98	6.05	5.63	6.68	6.16	5.59
Collaboration with groups outside of the Government	4.22	5.22	4.68	5.25	4.85	4.72	4.93	4.33	4.44	5.37	4.82	4.73
Collaboration with the Government	7.45	7.15	7.16	6.72	6.98	7.19	7.26	6.37	6.76	7.58	7.05	7.13
Collaboration with other donors	6.00	6.53	6.20	6.44	6.47	5.97	6.35	5.80	5.72	7.07	6.50	5.57
To what extent does the World Bank's work help to achieve development results in Djibouti?	4.85	5.63	5.25	5.47	5.44	5.11	5.31	5.26	4.96	5.88	5.41	5.00
The World Bank's financial instruments meet the needs of Djibouti	4.88	5.33	5.21	4.59	5.18	4.94	5.03	5.22	4.47	6.14	5.28	4.57
The World Bank meets Djibouti's needs for knowledge services	5.53	5.72	5.51	6.06	5.83	5.36	5.71	5.32	5.42	5.97	5.66	5.52
The World Bank's knowledge and research are adaptable to Djibouti's specific development challenges and country circumstances	6.00	6.08	5.87	6.36	6.06	5.80	6.20	5.33	5.71	6.38	5.88	6.20
Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country?	5.47	6.46	6.00	6.28	6.25	5.79	6.06	6.05	5.71	6.60	6.19	5.64
Overall, how would you rate the technical quality of the World Bank's knowledge/research?	6.20	6.96	6.70	6.50	6.62	6.73	6.66	6.68	6.42	7.09	6.79	6.32
Where country systems are adequate, the World Bank makes appropriate use of them	6.08	6.91	6.61	6.29	6.79	6.21	6.46	6.81	6.30	6.96	6.57	6.47

Yellow highlight indicates significant difference between Yes and No mean.

Appendix E: Djibouti FY 2012 Questionnaire



World Bank Country Survey FY12 – Djibouti

The World Bank is interested in gauging the views of clients and partners who are either involved in development in DJIBOUTI or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in DJIBOUTI, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in DJIBOUTI. The World Bank commissioned an independent firm to oversee the logistics of this effort in DJIBOUTI. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING DJIBOUTI

A1. In general would you say that DJIBOUTI is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. When considering development priorities, which ONE development priority below is the most important in DJIBOUTI? Which ONE is the second most important priority? Which ONE is the third most important priority?

Choose only ONE for each column		FIRST priority (Choose only ONE)	SECOND priority (Choose only ONE)	THIRD priority (Choose only ONE)
1	Rural/agricultural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Social protection (e.g., pensions, targeted social assistance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Transport (e.g., roads, bridges, transportation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Poverty reduction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Public sector reform (i.e. government effectiveness)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Regional integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Gender	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Domestic private sector development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Water and sanitation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Monitoring and evaluation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Public financial management (e.g., public expenditure, fiscal system reform)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Job creation/employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Governance and anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Financial markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	Energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	Food security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Trade and exports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	Economic growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21	Law and justice (e.g., judicial system)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22	Communicable/non-communicable diseases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23	Basic infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24	Natural resource management (e.g., oil, gas, mining)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Fishery and livestock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26	Disaster management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27	Information and communications technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in DJIBOUTI? (Choose no more than THREE)			
1	Rural/agricultural development	14	Financial markets
2	Education	15	Health
3	Social protection (e.g., pensions, targeted social assistance)	16	Energy
4	Transport (e.g., roads, bridges, transportation)	17	Food security
5	Public sector reform (i.e. government effectiveness)	18	Trade and exports
6	Regional integration	19	Economic growth
7	Gender	20	Law and justice (e.g., judicial system)
8	Domestic private sector development	21	Communicable/non-communicable diseases
9	Water and sanitation	22	Basic infrastructure
10	Monitoring and evaluation	23	Natural resource management (e.g., oil, gas, mining)
11	Public financial management (e.g., public expenditure, fiscal system reform)	24	Fishery and livestock
12	Job creation/employment	25	Disaster management
13	Governance and anti-corruption	26	Information and communications technology

A4. Economic growth can be driven by a number of factors.			
Which THREE areas below do you believe would contribute most to generating economic growth in DJIBOUTI? (Choose no more than THREE)			
1	Financial markets	14	Rural/agricultural development
2	Health	15	Education
3	Energy	16	Social protection (e.g., pensions, targeted social assistance)
4	Food security	17	Transport (e.g., roads, bridges, transportation)
5	Trade and exports	18	Poverty reduction
6	Law and justice (e.g., judicial system)	19	Public sector reform (i.e. government effectiveness)
7	Communicable/non-communicable diseases	20	Regional integration
8	Basic infrastructure	21	Gender
9	Natural resource management (e.g., oil, gas, mining)	22	Domestic private sector development
10	Fishery and livestock	23	Water and sanitation
11	Disaster management	24	Monitoring and evaluation
12	Information and communications technology	25	Public financial management (e.g., public expenditure, fiscal system reform)
13	Governance and anti-corruption	26	Job creation/employment

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B1. How familiar are you with the work of the World Bank in DJIBOUTI, on a ten point scale?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank's effectiveness in DJIBOUTI, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help DJIBOUTI solve its most complicated development challenges, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

B4. When thinking about how the World Bank can have the most impact on development results in DJIBOUTI, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in DJIBOUTI? (Choose no more than THREE)			
1	Regional integration	15	Natural resource management (e.g., oil, gas, mining)
2	Gender	16	Fishery and livestock
3	Domestic private sector development	17	Disaster management
4	Water and sanitation	18	Information and communications technology
5	Monitoring and evaluation	19	Governance and anti-corruption
6	Public financial management (e.g., public expenditure, fiscal system reform)	20	Public sector reform (i.e. government effectiveness)
7	Job creation/employment	21	Financial markets
8	Communicable/non-communicable diseases	22	Health
9	Basic infrastructure	23	Energy
10	Rural/agricultural development	24	Food security
11	Education	25	Trade and exports
12	Social protection (e.g., pensions, targeted social assistance)	26	Economic growth
13	Transport (e.g., roads, bridges, transportation)	27	Law and justice (e.g., judicial system)
14	Poverty reduction		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in DJIBOUTI?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
2	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
5	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
6	Data	<input type="checkbox"/>	<input type="checkbox"/>
7	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
8	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
9	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
10	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in DJIBOUTI? (Choose no more than TWO)	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	No official presence in the country (office with staff)
9	Not willing to honestly criticize policies and reform efforts in the country
10	Too influenced by developed countries
11	Not enough public disclosure of its work
12	World Bank processes too slow and complex
13	Not aligned with country priorities
14	Not aligned with other donors' work
15	Not collaborating enough with non-state actors
16	Not adequately sensitive to political/social realities in DJIBOUTI
17	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in DJIBOUTI? (Choose no more than TWO)	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

B8. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in DJIBOUTI? (Choose no more than TWO)	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

B9. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods" (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1	NGOs
2	Municipalities members
3	Beneficiaries
4	Private sector
5	Donor community
6	Academia/think tanks/research institutes
7	Parliament
8	Media
9	Other (please specify): _____

To what extent do you agree with the following statements about the World Bank's work in DJIBOUTI, on a ten point scale?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B11	Overall the World Bank currently plays a relevant role in development in DJIBOUTI	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B12	The World Bank's work is aligned with what I consider the development priorities for this country	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B13	The World Bank supports programs and strategies that are realistic for DJIBOUTI	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B14	The World Bank treats clients and stakeholders in DJIBOUTI with respect	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent is the World Bank an effective development partner in DJIBOUTI, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B15	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B16	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B17	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B18	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B19	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B20	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B21	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B22	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B23	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B24	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B25	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B26. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	No formal World Bank presence in the country (office and staff)
7	Lack of/inadequate levels of capacity in Government
8	Political pressures and obstacles
9	Reforms are not well thought out in light of country challenges
10	The World Bank is not sensitive enough to political/social realities on the ground
11	Other (please specify): _____

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in DJIBOUTI, on a ten point scale?		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
C1	Regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Monitoring and evaluation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Public financial management (e.g., public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Rural/agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Fishery and livestock	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Governance and anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Public sector reform (i.e. government effectiveness)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C28. To what extent does the World Bank's work help to achieve development results in DJIBOUTI, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank in DJIBOUTI, on a ten point scale?																				
										Strongly disagree		Strongly agree		Don't know						
C29	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of DJIBOUTI									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C30	The World Bank meets DJIBOUTI's needs for knowledge services (e.g., research, analysis, data, technical assistance)									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION D: THE WORLD BANK'S KNOWLEDGE

D1. How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in DJIBOUTI, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)

1	Natural resource management (e.g., oil, gas, mining)
2	Fishery and livestock
3	Disaster management
4	Information and communications technology
5	Governance and anti-corruption
6	Public sector reform (i.e. government effectiveness)
7	Financial markets
8	Health
9	Energy
10	Food security
11	Trade and exports
12	Economic growth
13	Law and justice (e.g., judicial system)
14	Regional integration
15	Gender
16	Domestic private sector development
17	Water and sanitation
18	Monitoring and evaluation
19	Public financial management (e.g., public expenditure, fiscal system reform)
20	Job creation/employment
21	Communicable/non-communicable diseases
22	Basic infrastructure
23	Rural/agricultural development
24	Education
25	Social protection (e.g., pensions, targeted social assistance)
26	Transport (e.g., roads, bridges, transportation)
27	Poverty reduction

SECTION D: THE WORLD BANK'S KNOWLEDGE

How effective do you believe the World Bank's knowledge and research are at ... in DJIBOUTI?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
D3	Raising your awareness of the particular topic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	Stimulating public debate/dialogue	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent do you believe that the World Bank's knowledge and research ... in DJIBOUTI?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
D8	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D10	Are relevant to DJIBOUTI's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D11	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D12	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D13	A source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D14	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D15	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D16	Are adaptable to DJIBOUTI's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D17. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

SECTION D: THE WORLD BANK'S KNOWLEDGE

D18. Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

D19. Overall, how effective is the World Bank at providing linkage to non-Bank expertise (i.e., South-South knowledge sharing, etc.)?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

SECTION E: WORKING WITH THE WORLD BANK

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank disburses an adequate level of financial resources in DJIBOUTI	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Working with the World Bank increases DJIBOUTI's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E11	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN DJIBOUTI

F1. How significant a role do you believe the World Bank SHOULD play in DJIBOUTI's development in the near future, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F2. Which of the following SHOULD the World Bank do to make itself of greater value in DJIBOUTI? (Choose no more than TWO)	
1	Improve the quality of its experts as related to DJIBOUTI's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on DJIBOUTI's economy
7	Offer more innovative financial products
8	Offer more innovative knowledge services
9	Increase availability of Fee-Based services
10	Work faster
11	Others (please specify): _____

SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN DJIBOUTI

Please choose responses for each question provided in the columns.		F3. Which development areas below would benefit most from the World Bank playing a leading role among international partners in DJIBOUTI? (Choose no more than TWO)	F4. Which of the following should receive little or no resources from the World Bank in DJIBOUTI? (Choose no more than TWO)	F5. Which of the following should be left to the government to manage without World Bank support. (Choose no more than THREE)
1	Disaster management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Regional cooperation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Expansion of economic opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Encouraging competition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Communicable-non-communicable disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Rural/agricultural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Safety nets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Power generation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Regional integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Governance and anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Urban services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Monitoring and evaluation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Education and skills development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in DJIBOUTI? (Choose no more than TWO)	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank Public Information Center
7	World Bank publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Others (please specify): _____

G3	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

G8. Which do you primarily use?	
1	The World Bank's country website (www.worldbank.org/djibouti)
2	The World Bank's main website (www.worldbank.org)

Please rate how much you agree with the following statements, on a ten point scale.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G9	I use more data from the World Bank as a result of the organization's Open Data policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G10	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G11	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G12	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G13	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Please mark only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H2. Please identify the primary specialization of your work. (Please mark only ONE response)	
1	Agricultural development
2	Anti corruption
3	Basic infrastructure
4	Climate change (e.g., mitigation, adaptation)
5	Communicable/non-communicable diseases
6	Crime and violence
7	Disaster management
8	Domestic private sector development
9	Economic growth
10	Education
11	Energy
12	Environmental sustainability
13	Equality of opportunity (i.e., equity)
14	Financial markets
15	Food security
16	Foreign direct investment
17	Gender
18	Global integration
19	Governance (i.e., government effectiveness)
20	Health
21	Information and communications technology
22	Job creation/employment
23	Law and justice (e.g., judicial system)
24	Monitoring and evaluation
25	Natural resource management (e.g., oil, gas, mining)
26	Poverty reduction
27	Public financial management (e.g., public expenditure, fiscal system reform)
28	Public sector reform
29	Regional integration
30	Regulatory framework
31	Rural development
32	Social protection (e.g., pensions, targeted social assistance)
33	Trade and exports
34	Transport (e.g., roads, bridges, transportation)
35	Urban development
36	Water and sanitation
37	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank in your country?	
1	Yes
2	No

H4. Which of the following describes most of your exposure to the World Bank in DJIBOUTI? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

H5. Which best represents your geographic location?	
1	Djibouti ville
2	Région d'Ali Sabieh
3	Région de Dikhil
4	Région de Tadjourah
5	Région d'Obock
6	Région d'Arta

Thank you for completing the survey!