

Appendix F: Dominican Republic FY 2013 Questionnaire



World Bank Country Survey FY13 – The Dominican Republic

The World Bank is interested in gauging the views of clients and partners who are either involved in development in the Dominican Republic or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in the Dominican Republic, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in the Dominican Republic. The World Bank commissioned an independent firm to oversee the logistics of this effort in the Dominican Republic. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING THE DOMINICAN REPUBLIC

A1. In general would you say that the Dominican Republic is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in the Dominican Republic.			
Please identify which of the following you consider the most important development priorities in the Dominican Republic? (Choose no more than THREE)			
1	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Tourism
2	Global/regional integration	18	Energy (e.g., electricity, renewable energy)
3	Anti corruption	19	Infrastructure (e.g., roads, bridges, highways, ports)
4	Financial markets (e.g., soundness, access, microfinance)	20	Mining and extractive industries
5	Trade and exports	21	Information and communications technology
6	Economic growth	22	Social protection (e.g., pensions, social programs)
7	Law and justice (e.g., judicial system)	23	Gender
8	Transportation	24	Equality of opportunity (i.e., equity)
9	Investment climate/competitiveness (incl. foreign direct investment)	25	Health
10	Water and sanitation	26	Education
11	Job creation/employment	27	Poverty reduction
12	Rural development	28	Food security and nutrition
13	Urban development	29	Climate change (e.g., mitigation, adaptation)
14	Environment	30	Crime and violence
15	Skills and productivity	31	Communicable/non-communicable diseases
16	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)	32	Disaster management

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in the Dominican Republic? (Choose no more than THREE)

1	Water and sanitation	17	Anti corruption
2	Equality of opportunity (i.e., equity)	18	Skills and productivity
3	Economic growth	19	Investment climate/competitiveness (incl. foreign direct investment)
4	Climate change (e.g., mitigation, adaptation)	20	Education
5	Global/regional integration	21	Energy (e.g., electricity, renewable energy)
6	Gender	22	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Rural development	23	Mining and extractive industries
8	Urban development	24	Environment
9	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)	25	Disaster management
10	Infrastructure (e.g., roads, bridges, highways, ports)	26	Health
11	Social protection (e.g., pensions, social programs)	27	Tourism
12	Law and justice (e.g., judicial system)	28	Job creation/employment
13	Transportation	29	Financial markets (e.g., soundness, access, microfinance)
14	Crime and violence	30	Trade and exports
15	Communicable/non-communicable diseases	31	Food security and nutrition
16	Information and communications technology		

SECTION A: GENERAL ISSUES

A4. Economic growth can be driven by a number of factors.			
Which THREE areas below do you believe would contribute most to generating economic growth in the Dominican Republic? (Choose no more than THREE)			
1	Energy (e.g., electricity, renewable energy)	16	Communicable/non-communicable diseases
2	Gender	17	Trade and exports
3	Equality of opportunity (i.e., equity)	18	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Social protection (e.g., pensions, social programs)	19	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)
5	Global/regional integration	20	Job creation/employment
6	Climate change (e.g., mitigation, adaptation)	21	Tourism
7	Anti corruption	22	Food security and nutrition
8	Disaster management	23	Transportation
9	Rural development	24	Mining and extractive industries
10	Investment climate/competitiveness (incl. foreign direct investment)	25	Environment
11	Urban development	26	Health
12	Water and sanitation	27	Infrastructure (e.g., roads, bridges, highways, ports)
13	Education	28	Law and justice (e.g., judicial system)
14	Information and communications technology	29	Crime and violence
15	Skills and productivity	30	Financial markets (e.g., soundness, access, microfinance)

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SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B1. How familiar are you with the work of the World Bank in the Dominican Republic, on a ten point scale?

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank's effectiveness in the Dominican Republic, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help the Dominican Republic solve its most complicated development challenges, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B4. When thinking about how the World Bank can have the most impact on development results in the Dominican Republic, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in the Dominican Republic? (Choose no more than THREE)

1	Social protection (e.g., pensions, social programs)	17	Equality of opportunity (i.e., equity)
2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Health
3	Transportation	19	Education
4	Poverty reduction	20	Food security and nutrition
5	Global/regional integration	21	Climate change (e.g., mitigation, adaptation)
6	Gender	22	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)
7	Crime and violence	23	Trade and exports
8	Tourism	24	Economic growth
9	Rural development	25	Law and justice (e.g., judicial system)
10	Investment climate/competitiveness (incl. foreign direct investment)	26	Skills and productivity
11	Water and sanitation	27	Communicable/non-communicable diseases
12	Energy (e.g., electricity, renewable energy)	28	Infrastructure (e.g., roads, bridges, highways, ports)
13	Job creation/employment	29	Mining and extractive industries
14	Financial markets (e.g., soundness, access, microfinance)	30	Anti corruption
15	Urban development	31	Information and communications technology
16	Environment	32	Disaster management

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in the Dominican Republic?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Mobilizing financial resources for the Dominican Republic from non-Bank sources	<input type="checkbox"/>	<input type="checkbox"/>
4	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
5	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
6	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
7	Data	<input type="checkbox"/>	<input type="checkbox"/>
8	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
9	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
10	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
11	Knowledge sharing exchanges of non-Bank expertise	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in the Dominican Republic? (Choose no more than THREE)	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Not enough public disclosure of its work
11	World Bank processes too slow and complex
12	Not aligned with country priorities
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Not adequately sensitive to political/social realities in the Dominican Republic
16	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in the Dominican Republic? (Choose no more than TWO)

1	Policy based lending / budget support to the Government
2	Investment lending (financing specific projects)
3	Managing grants and non-World Bank funds
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, capacity development, etc.)
6	Other (please specify): _____
7	Don't know

B8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial stability, education, clean environment, etc.), on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all										To a very significant degree	Don't know

B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Donor community
7	Foundations
8	Academia/think tanks/research institutes
9	Congress
10	Media
11	Faith based organizations
12	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent do you agree with the following statements about the World Bank's work in the Dominican Republic, on a ten point scale?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B10	Overall the World Bank currently plays a relevant role in development in the Dominican Republic											<input type="checkbox"/>
B11	The World Bank's work is aligned with what I consider the development priorities for the Dominican Republic											<input type="checkbox"/>
B12	The World Bank supports programs and strategies that are realistic for the Dominican Republic											<input type="checkbox"/>
B13	The World Bank treats clients and stakeholders in the Dominican Republic with respect											<input type="checkbox"/>

To what extent is the World Bank an effective development partner in the Dominican Republic, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B14	Responsiveness											<input type="checkbox"/>
B15	Flexibility (in terms of the World Bank's products and services)											<input type="checkbox"/>
B16	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
B17	Being inclusive											<input type="checkbox"/>
B18	Openness (sharing data and other information)											<input type="checkbox"/>
B19	Staff accessibility											<input type="checkbox"/>
B20	Straightforwardness and honesty											<input type="checkbox"/>
B21	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)											<input type="checkbox"/>
B22	Collaboration with the Government											<input type="checkbox"/>
B23	Collaboration with other donors											<input type="checkbox"/>
B24	Follow through over time											<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B25. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Other (please specify): _____

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SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in the Dominican Republic, on a ten point scale?													
		Not effective at all										Very effective	Don't know
C1	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Environment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Skills and productivity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Infrastructure (e.g., roads, bridges, highways, ports)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Tourism	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Investment climate/competitiveness (incl. foreign direct investment)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Energy (e.g., electricity, renewable energy)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Financial markets (e.g., soundness, access, microfinance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Food security and nutrition	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C28	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	Social protection (e.g., pensions, social programs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C30	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C31	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C32	Mining and extractive industries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C33. To what extent does the World Bank's work help to achieve development results in the Dominican Republic, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank in the Dominican Republic, on a ten point scale?												
		Strongly disagree								Strongly agree		Don't know
C34	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of the Dominican Republic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C35	The World Bank meets the Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

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SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in the Dominican Republic, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)

1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Crime and violence
2	Gender	18	Education
3	Tourism	19	Global/regional integration
4	Investment climate/competitiveness (incl. foreign direct investment)	20	Information and communications technology
5	Water and sanitation	21	Transportation
6	Trade and exports	22	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)
7	Energy (e.g., electricity, renewable energy)	23	Mining and extractive industries
8	Disaster management	24	Job creation/employment
9	Social protection (e.g., pensions, social programs)	25	Health
10	Climate change (e.g., mitigation, adaptation)	26	Economic growth
11	Poverty reduction	27	Rural development
12	Law and justice (e.g., judicial system)	28	Food security and nutrition
13	Anti corruption	29	Environment
14	Financial markets (e.g., soundness, access, microfinance)	30	Skills and productivity
15	Equality of opportunity (i.e., equity)	31	Infrastructure (e.g., roads, bridges, highways, ports)
16	Urban development	32	Communicable/non-communicable diseases

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In the Dominican Republic, how effective do you believe the World Bank's knowledge work and activities are in:													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
D3	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

In the Dominican Republic, to what extent do you believe that the World Bank's knowledge work and activities:													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
D6	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8	Are relevant to the Dominican Republic's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D10	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D11	Are source of relevant information on global good practices.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D12	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D13	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D14	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D15	Are adaptable to the Dominican Republic's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D16. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?													
1	2	3	4	5	6	7	8	9	10				
Not significant at all									Very significant	<input type="checkbox"/> Don't know			

D17. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?													
1	2	3	4	5	6	7	8	9	10				
Very low technical quality									Very high technical quality	<input type="checkbox"/> Don't know			

SECTION E: WORKING WITH THE WORLD BANK

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Working with the World Bank increases the Dominican Republic's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN THE DOMINICAN REPUBLIC

F1. How significant a role do you believe the World Bank SHOULD play in the Dominican Republic's development in the near future, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F2. Which of the following SHOULD the World Bank do to make itself of greater value in the Dominican Republic? (Choose no more than TWO)

1	Reduce the complexity of obtaining World Bank financing
2	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
3	Improve the quality of its experts as related to the Dominican Republic's specific challenges
4	Ensure greater selectivity in its work
5	Provide more adequate data/knowledge/statistics/figures on the Dominican Republic's economy
6	Focus primarily on advocacy issues
7	Reach out more to groups outside of the Government
8	Offer more innovative financial products
9	Offer more innovative knowledge services
10	Increase availability of Fee-Based services
11	Work faster
12	Other (please specify): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING**G1. How do you get most of your information about economic and social development issues in the Dominican Republic? (Choose no more than TWO)**

1	Local radio
2	International radio
3	Local television
4	International television
5	Local newspapers (print)
6	Local newspapers (digital)
7	Periodicals
8	Social media (Facebook, Twitter, Youtube)
9	Blogs
10	Mobile phones
11	Instant messaging platforms (e.g., SMS)
12	Other web-based sources
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)

1	World Bank website (Dominican Republic)
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-Newsletters
4	Instant messaging platforms (e.g., SMS)
5	World Bank seminars/workshops/conferences
6	World Bank publications and other written materials
7	Cell phone
8	Social media (Facebook, Twitter, Youtube)
9	Blogs
10	Other (please specify): _____

G3	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G4; if NO please go to G5)	Yes	No
G4	Were you able to obtain this information?	Yes	No
G5	Are you aware of the World Bank's Access to Information Policy (under which the Bank now discloses any information in its possession that is not on a list of exceptions)?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

G8. Which do you primarily use? (Please mark only ONE response)	
1	The World Bank's country website (www.bancomundial.org.do)
2	The World Bank's main website (www.bancomundial.org)

G9. Where do you access the Internet primarily when visiting a World Bank website?	
1	Home Computer
2	Work Computer
3	Smartphone
4	Other (please specify): _____

Please rate how much you agree with the following statements, on a ten point scale.													
		Strongly disagree								Strongly agree		Don't know	
		1	2	3	4	5	6	7	8	9	10		
G10	I use/consult World Bank data more currently than I did a few years ago											<input type="checkbox"/>	
G11	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>											<input type="checkbox"/>	
G12	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>											<input type="checkbox"/>	
G13	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)											<input type="checkbox"/>	
G14	The World Bank is responsive to my information requests and inquiries											<input type="checkbox"/>	

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION**H1. Which of the following best describes your current position? (Please mark only ONE response)**

1	Office of the President
2	Office of the Vice President
3	Office of Minister
4	Office of the Congress
5	Judiciary Branch
6	Employee of a Ministry, Ministerial Department or Implementation Agency
7	Local Government Office or Staff
8	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
9	Consultant/Contractor working on World Bank supported project/program
10	Project Management Unit (PMU) overseeing implementation of project
11	Private Sector Organization
12	Private Foundation
13	Financial Sector/Private Bank
14	Media (Press, Radio, TV, Web, etc.)
15	NGO
16	Community Based Organization
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Bilateral Agency
21	Multilateral Agency
22	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Please mark only ONE response)

1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank in your country?	
1	Yes
2	No

H4. Which of the following describes most of your exposure to the World Bank in the Dominican Republic? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

H5. Which best represents your geographic location?	
1	Santo Domingo
2	North/Cibao
3	South/Southwest
4	East

Thank you for completing the survey!