



Honduras

The World Bank Country Survey FY 2013

Report of Findings
July 2013



CountryOpinionSurveys
THE WORLD BANK GROUP

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I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank in gaining a better understanding of how stakeholders in Honduras perceive the Bank;
- Obtain systematic feedback from stakeholders in Honduras regarding:
 - Their views regarding the general environment in Honduras;
 - Their overall attitudes toward the World Bank in Honduras;
 - Overall impressions of the World Bank's effectiveness and results, knowledge and research, and communication and information sharing in Honduras;
 - Perceptions of the World Bank's future role in Honduras.
- Use data to help inform Honduras country team's strategy.

II. Methodology

In May-June 2013, 300 stakeholders of the World Bank in Honduras were invited to provide their opinions on the Bank's assistance to the country by participating in a country survey. Participants in the survey were drawn from the office of a minister; office of a Parliamentarian; employees of a ministry, ministerial department, or implementation agency; consultants/contractors working on World Bank-supported projects/programs; project management units (PMUs) overseeing implementation of a project; local government officials or staff; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community-based organizations; the media; independent government institutions; trade unions; academia/research institutes/think tanks; and other organizations. A total of 130 stakeholders participated in the survey (43% response rate).

Respondents received questionnaires via courier and returned them accordingly. Respondents were asked about: general issues facing Honduras; their overall attitudes toward the Bank; the World Bank's effectiveness and results; the Bank's knowledge and research; working with the World Bank; the Bank's future role in Honduras; and the Bank's communication and information sharing in Honduras.

Every country that engages in the Country Survey must include specific indicator questions that will be aggregated for the World Bank's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues Facing Honduras: Respondents were asked to indicate whether Honduras is headed in the right direction, what they thought were the top three most important development priorities in the country, and whether they think the Bank is effectively investing to support these priorities.
- B. Overall Attitudes toward the World Bank: Respondents were asked to rate their familiarity with the World Bank, the Bank's effectiveness in Honduras, Bank staff preparedness to help Honduras solve its development challenges, their agreement with various statements regarding the Bank's work, and the extent to which the Bank is an effective development partner. Respondents were asked to indicate the Bank's greatest values, the most effective instruments in helping to reduce poverty in Honduras, with which stakeholder groups the Bank should collaborate more, and to what reasons respondents attributed failed or slow reform efforts.

II. Methodology (continued)

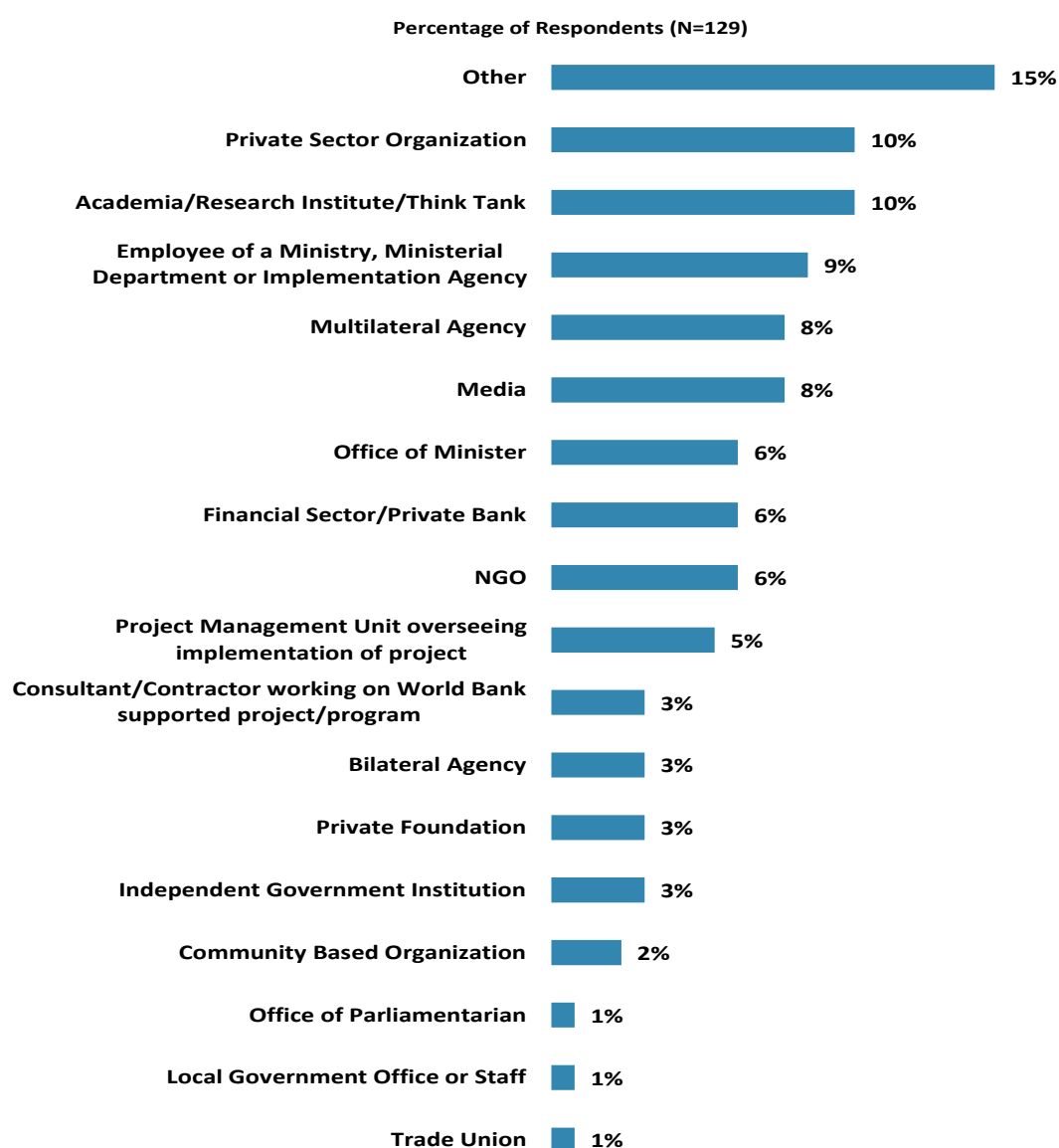
- C. World Bank Effectiveness and Results: Respondents were asked to rate the extent to which the Bank's work helps achieve development results in Honduras, the extent to which the Bank meets Honduras's needs for knowledge services and financial instruments, and the Bank's level of effectiveness across sixteen development areas, such as education, anti-corruption, job creation/employment, and crime and violence.
- D. The World Bank's Knowledge: Respondents were asked to indicate how frequently they consult Bank knowledge and research, to rate the effectiveness and quality of the Bank's knowledge and research, including how significant of a contribution it makes to development results and its technical quality, and to rate how effective the Bank is at providing linkage to non-Bank expertise.
- E. Working with the World Bank: Respondents were asked to rate their level of agreement with a series of statements regarding working with the Bank, such as the World Bank's "Safeguard Policy" requirements being reasonable, the Bank imposing reasonable conditions on its lending, disbursing funds promptly, increasing Honduras's institutional capacity, and providing effective implementation support.
- F. The Future Role of the World Bank in Honduras: Respondents were asked to indicate what the Bank should do to make itself of greater value, what would be the most valuable ways the Bank could support Honduras's efforts to see through pro poor growth, and what would be the most valuable ways the Bank could support the country's efforts to decrease the levels of crime and violence in Honduras.
- G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the Bank, and their usage and evaluation of the Bank's websites. Respondents were asked about their awareness of the Bank's Access to Information policy, past information requests from the Bank, and their level of agreement that they use more data from the World Bank as a result of the Bank's Open Data policy. Respondents were also asked about their level of agreement that they know how to find information from the Bank, that the Bank's websites are easy to navigate and useful, and that the Bank is responsive to information requests. Respondents were also asked to indicate what connection they primarily use when visiting a Bank website, whether they use/have used the Bank's Public Information Centers (PICs) in Honduras, and whether they find the Bank's PIC a valuable source of information related to the development in Honduras.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the World Bank, their exposure to the Bank in Honduras, and their geographic location.

When possible, responses from respondents completing this year's country survey were compared to responses from the 138 respondents (46% response rate) who completed the survey in FY 2004. Notations and/or charts are included when these comparisons were possible.

III. Demographics of the Sample

Current Position

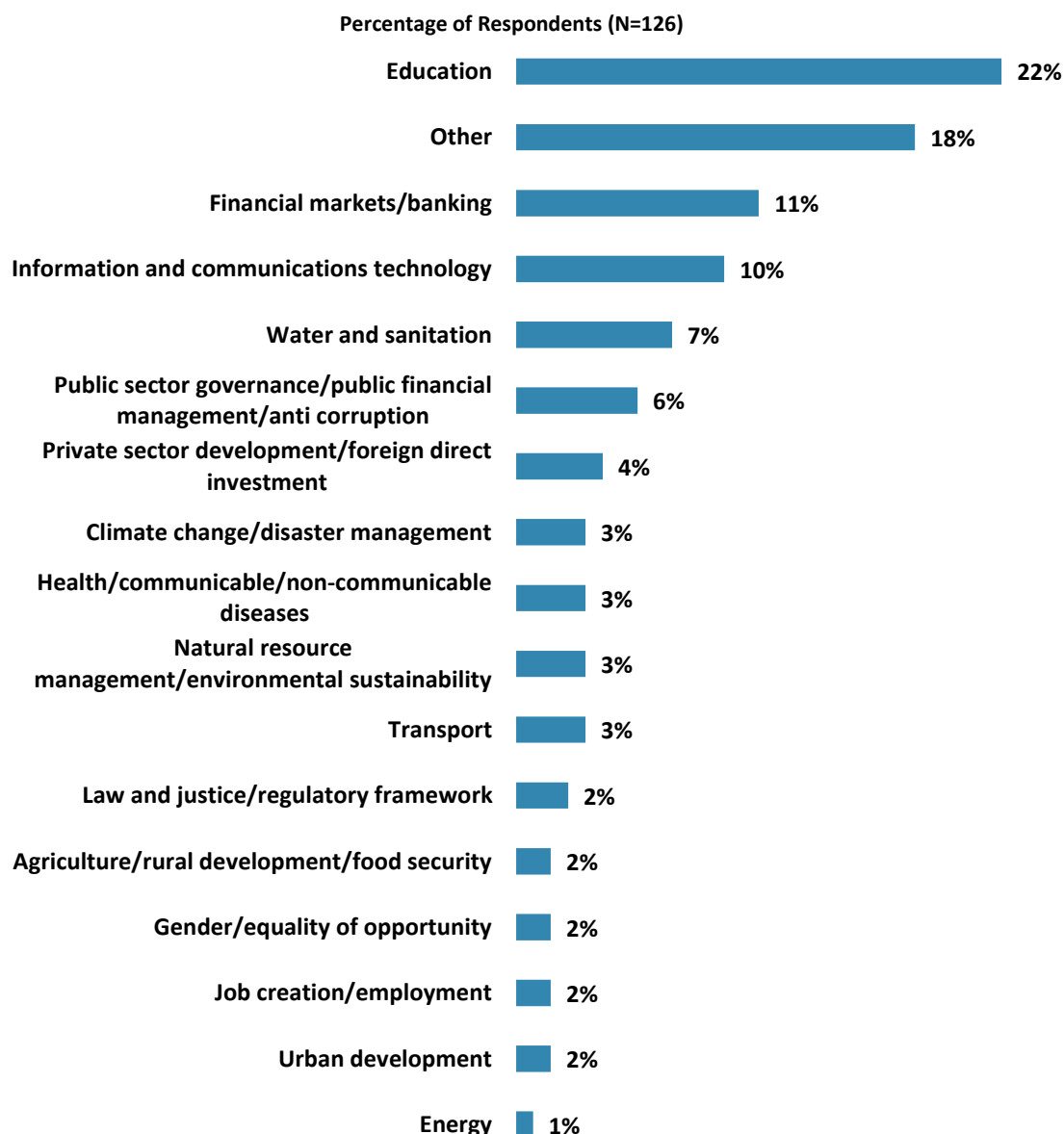
- For further analyses, respondents from bilateral agencies and multilateral agencies were combined; respondents from PMUs were combined with consultants/contractors working on Bank-supported projects; respondents from the financial sector/private banks were combined with those from the private sector; respondents from private foundations, NGOs, community-based organizations (CBOs), and trade unions were combined into a new category “CSO”; and the few respondents from the office of a parliamentarian, local government offices, independent government institutions and other organizations were included in the “Other” category. There were no respondents from the Office of the President, Prime Minister, faith-based groups, or judiciary branches.



“Which of the following best describes your current position?” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Area of Primary Specialization

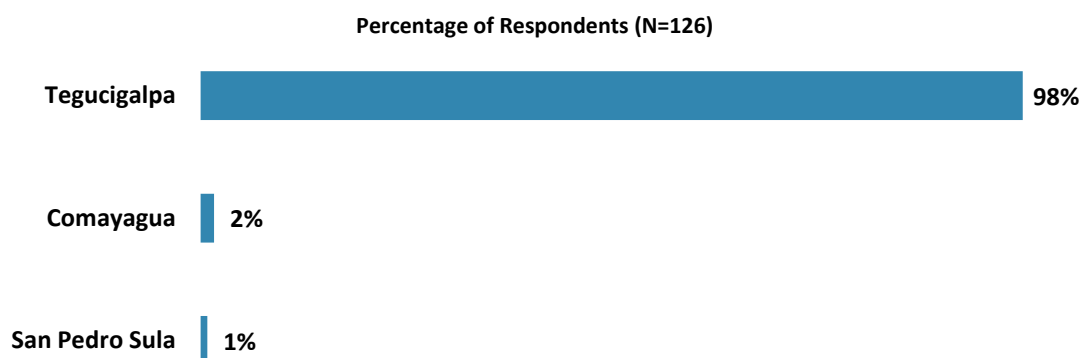


“Please identify the primary specialization of your work.” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Geographic Location

- Nearly all respondents indicated that they were located in Tegucigalpa. Because of the small number of respondents from San Pedro Sula, Comayagua, and La Ceiba, statistical comparisons across geographic locations were not possible.



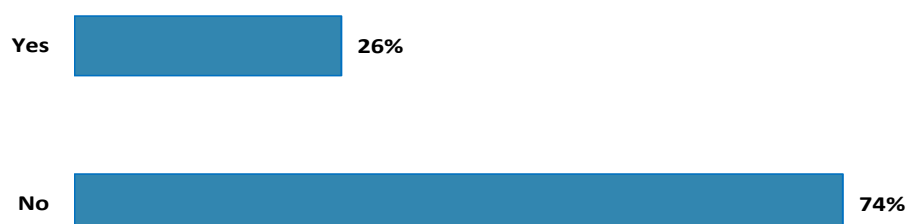
“Which best represents your geographic location?” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Collaboration with and Exposure to the World Bank

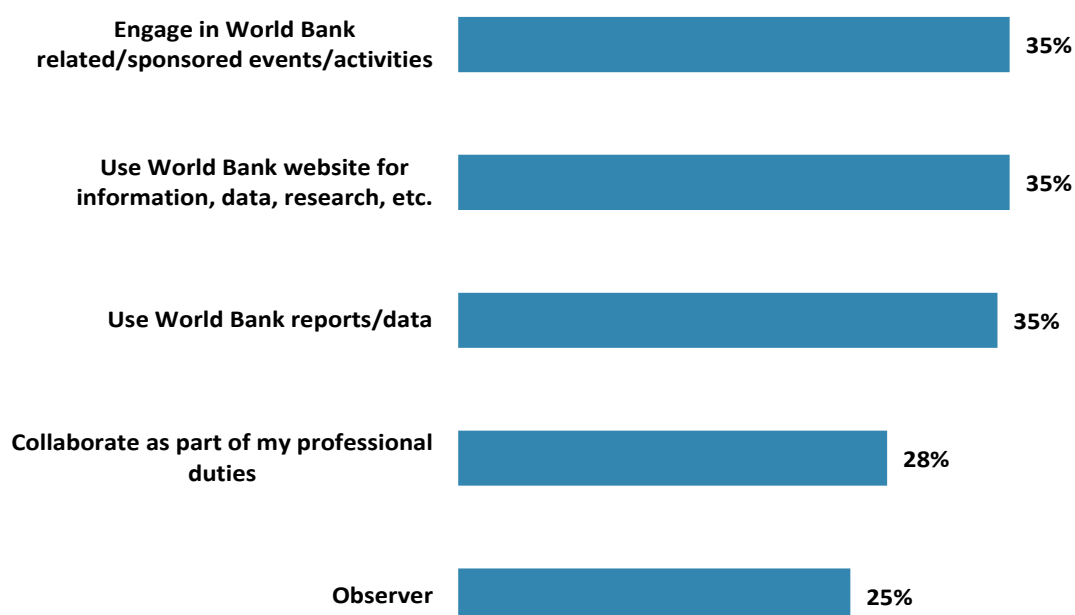
- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank in Honduras, can be found in Appendix D (see page 71). Please note that where these two factors appear to have a significant relationship with overall views of the Bank, it is highlighted in yellow in that table.

Percentage of Respondents (N=128)



"Currently, do you professionally collaborate/work with the World Bank in your country?"

Percentage of Respondents (N=127)

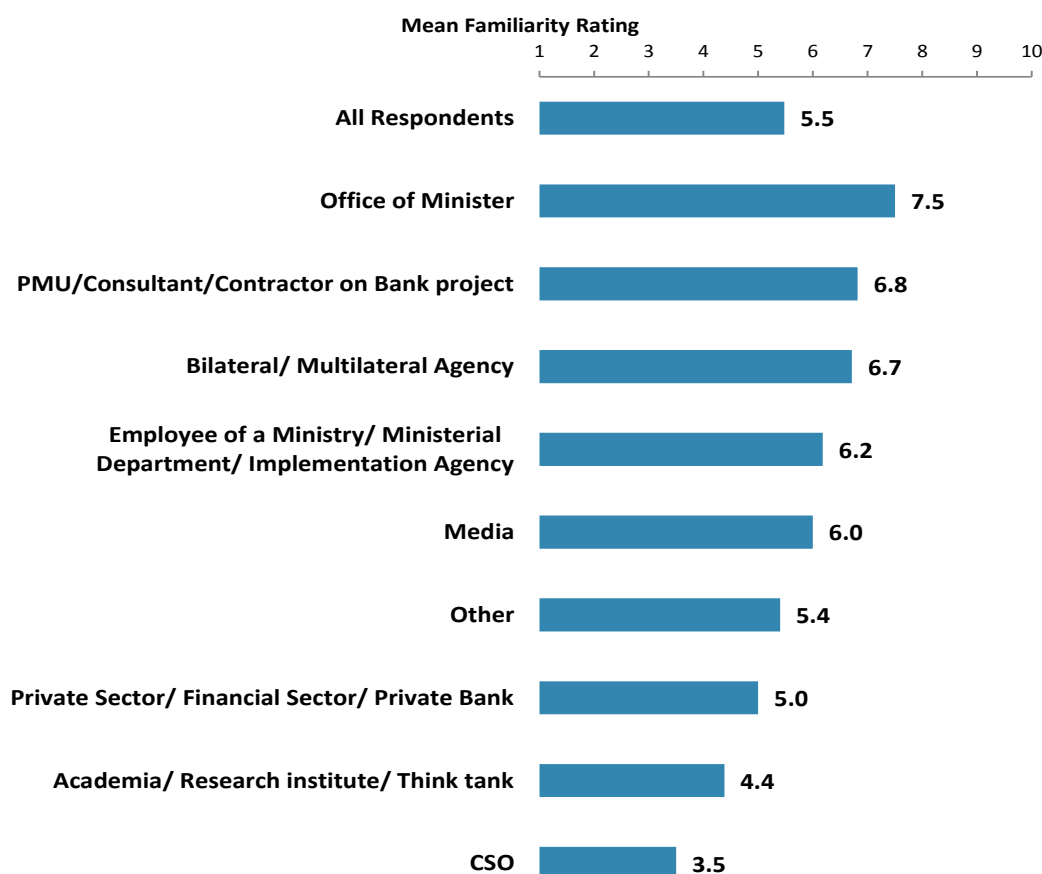


"Which of the following describes most of your exposure to the World Bank in Honduras? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

III. Demographics of the Sample (continued)

Familiarity with the World Bank

- Familiarity with the World Bank in Honduras received a mean rating of 5.5 across all respondents, which is significantly *lower* than the mean level of familiarity received in the FY '04 country survey (6.6).
- Employees of the Office of Minister had the highest levels of familiarity with the Bank whereas respondents from CSOs and academia/research institutes/think tanks had significantly *lower* levels of familiarity.
- Respondents' ratings of familiarity with the Bank were significantly, strongly correlated with their perceptions of the Bank's overall effectiveness in Honduras and significantly, moderately correlated with perceptions of the Bank's relevance to Honduras's development and the Bank's ability to help achieve development results in Honduras.

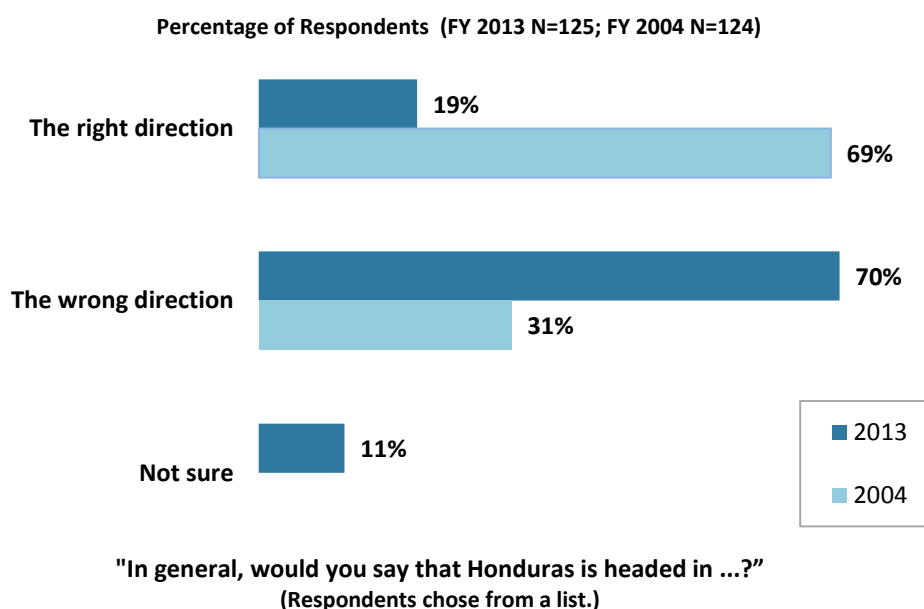


"How familiar are you with the work of the World Bank in Honduras?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

IV. General Issues Facing Honduras

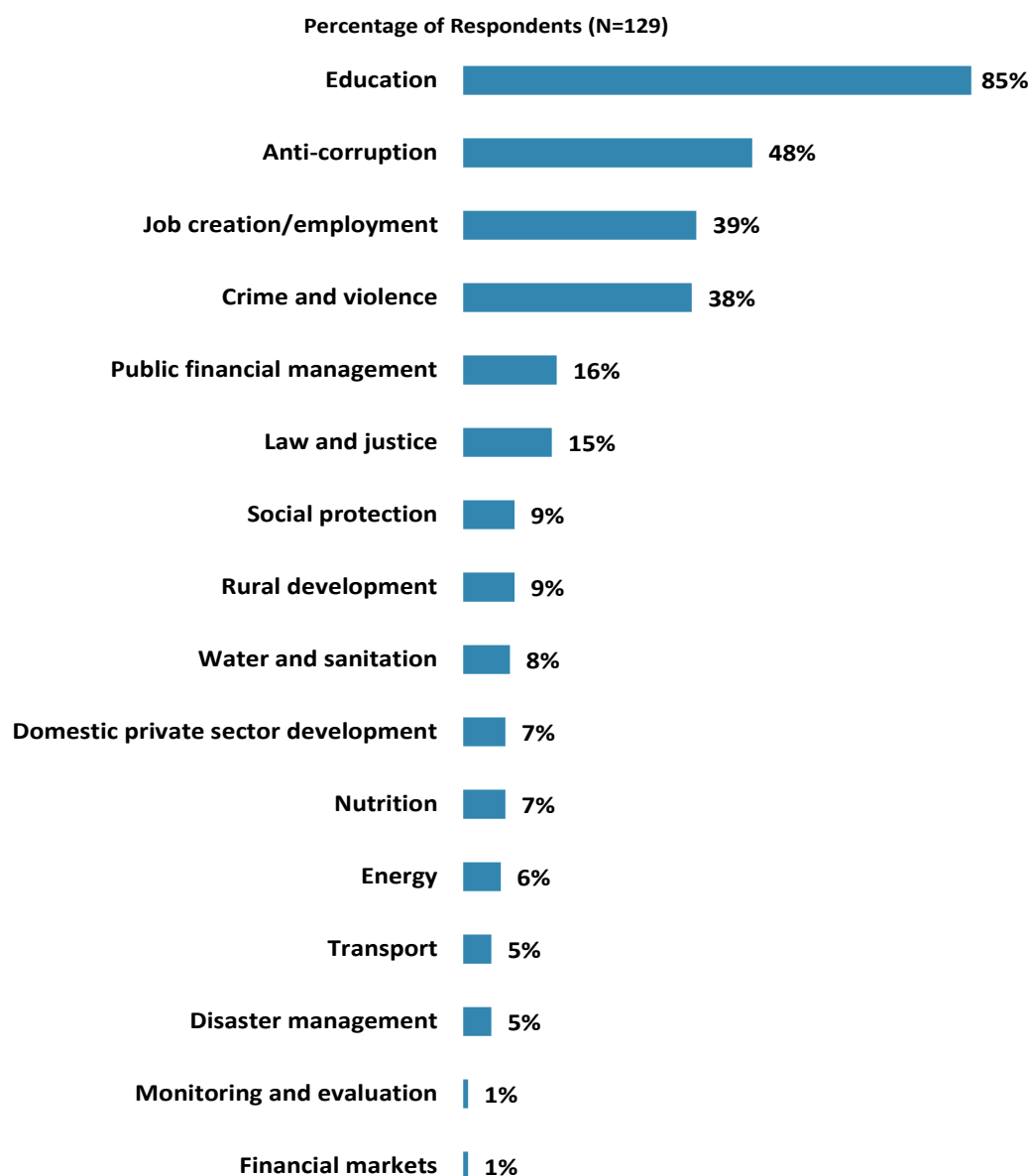
Headed in the Right Direction

- Respondents in this year's country survey were significantly *less* likely to indicate that Honduras is headed in the right direction compared to respondents from the FY'04 country survey.
- A majority of respondents across most stakeholder groups indicated that Honduras was headed in the wrong direction, except respondents from the office of minister and employees of a ministry/ministerial department/implementation agency who were significantly *more* likely to indicate that Honduras was headed in the right direction.



IV. General Issues Facing Honduras (continued)

Development Priority



“Listed below are a number of development priorities in Honduras. Please identify which of the following you consider the most important development priorities in Honduras. (Choose no more than THREE)” (Respondents chose from a list. Responses combined.)

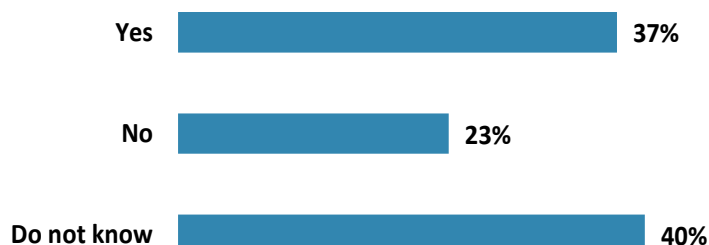
V. Overall Attitudes toward the World Bank

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Survey. These will be aggregated for the Bank’s annual Corporate Scorecard.

Effectiveness in Supporting Development Priorities

- Respondents from the office of minister, bilateral/multilateral agencies, PMUs, and consultants/contractors working on Bank projects were significantly *more* likely to indicate that the World Bank is effectively investing to support the priorities listed above than respondents from CSOs and academia/research institutes/think tanks.

Percentage of Respondents (N=129)

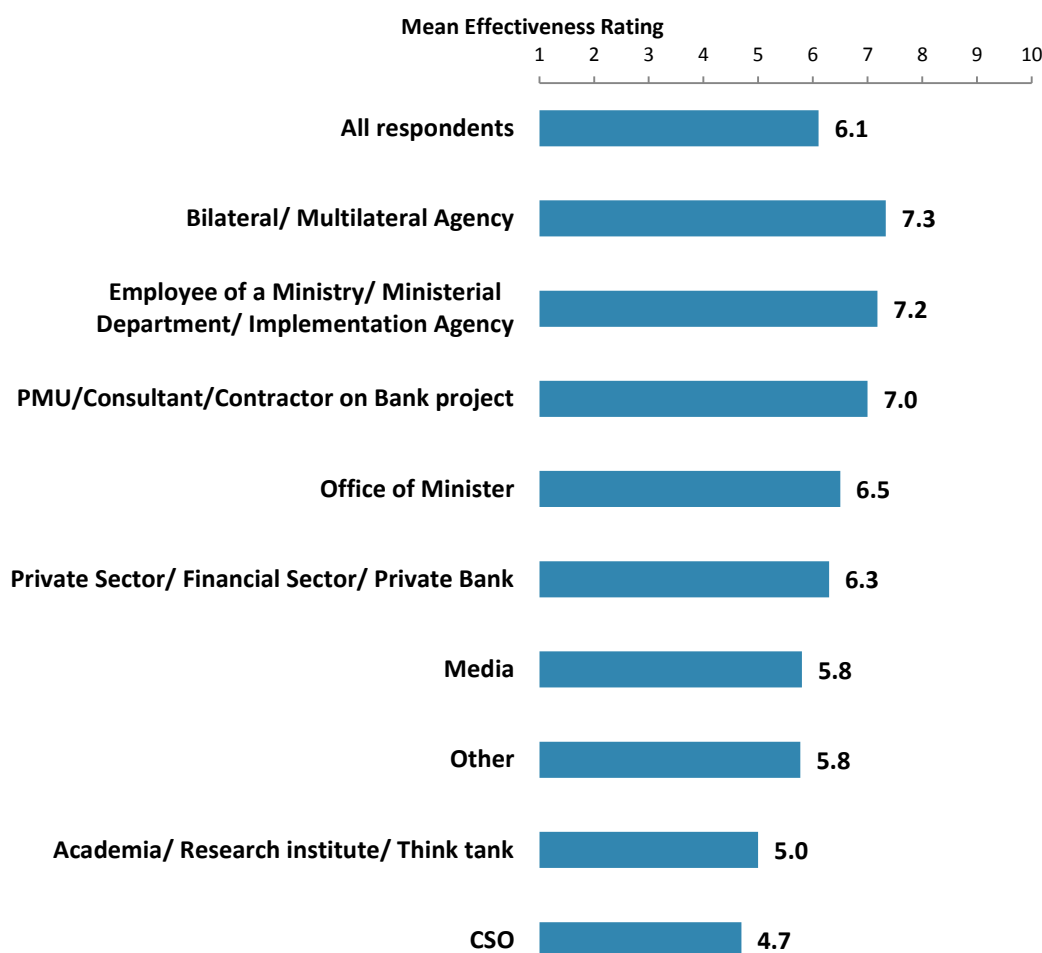


"Do you think the Bank is effectively investing to support the priorities listed above?"
(Respondents chose from a list.)

V. Overall Attitudes toward the World Bank (continued)

The World Bank's Overall Effectiveness (*Indicator Question*)

- Across all respondents, ratings of the World Bank's overall effectiveness in Honduras received a mean rating of 6.1. This was significantly *lower* than the mean rating received in the FY '04 country survey (6.7).
- There were significant differences across stakeholder groups in their ratings for the overall effectiveness of the Bank. Respondents from bilateral/multilateral agencies had the highest ratings whereas respondents from academia/research institutes/think tanks and CSOs tended to give significantly *lower* ratings.

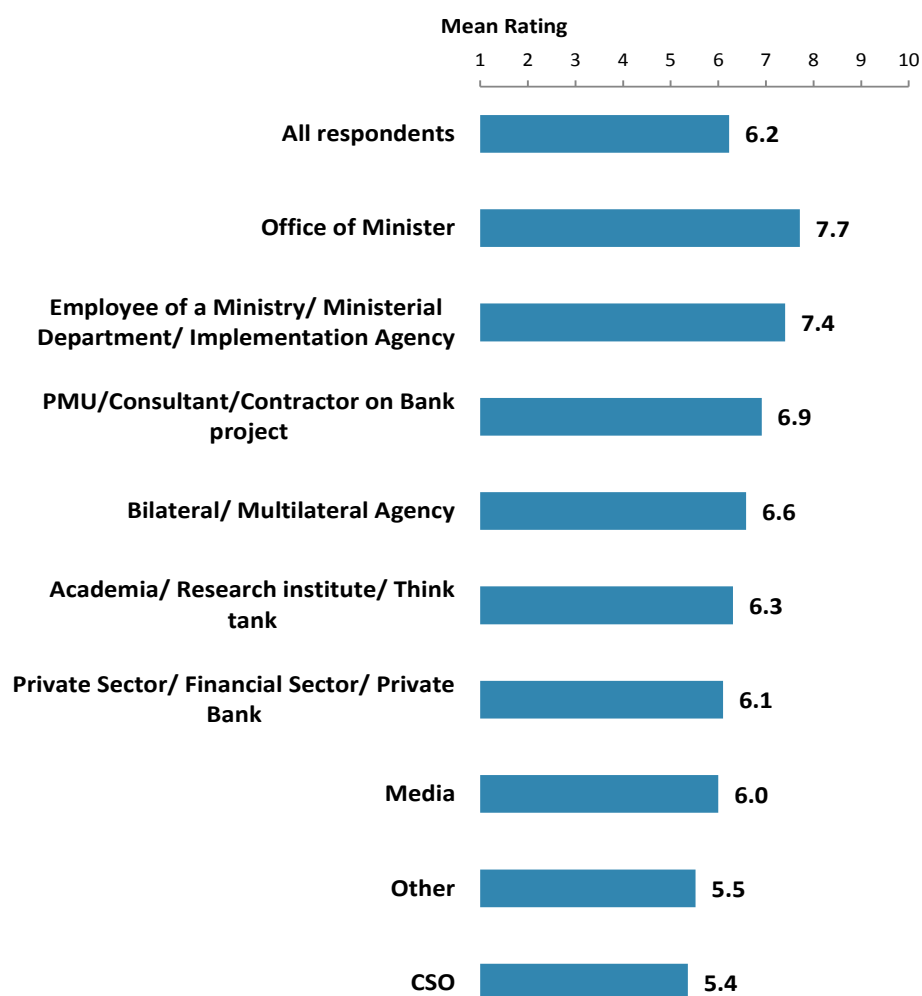


"Overall, please rate your impression of the World Bank's effectiveness in Honduras?"
 (1 - "Not effective at all", 10 - "Very effective")

V. Overall Attitudes toward the World Bank (continued)

Achieving Development Results (*Indicator Question*)

- Respondents across stakeholder groups gave statistically similar ratings for the World Bank helping achieve development results in Honduras.



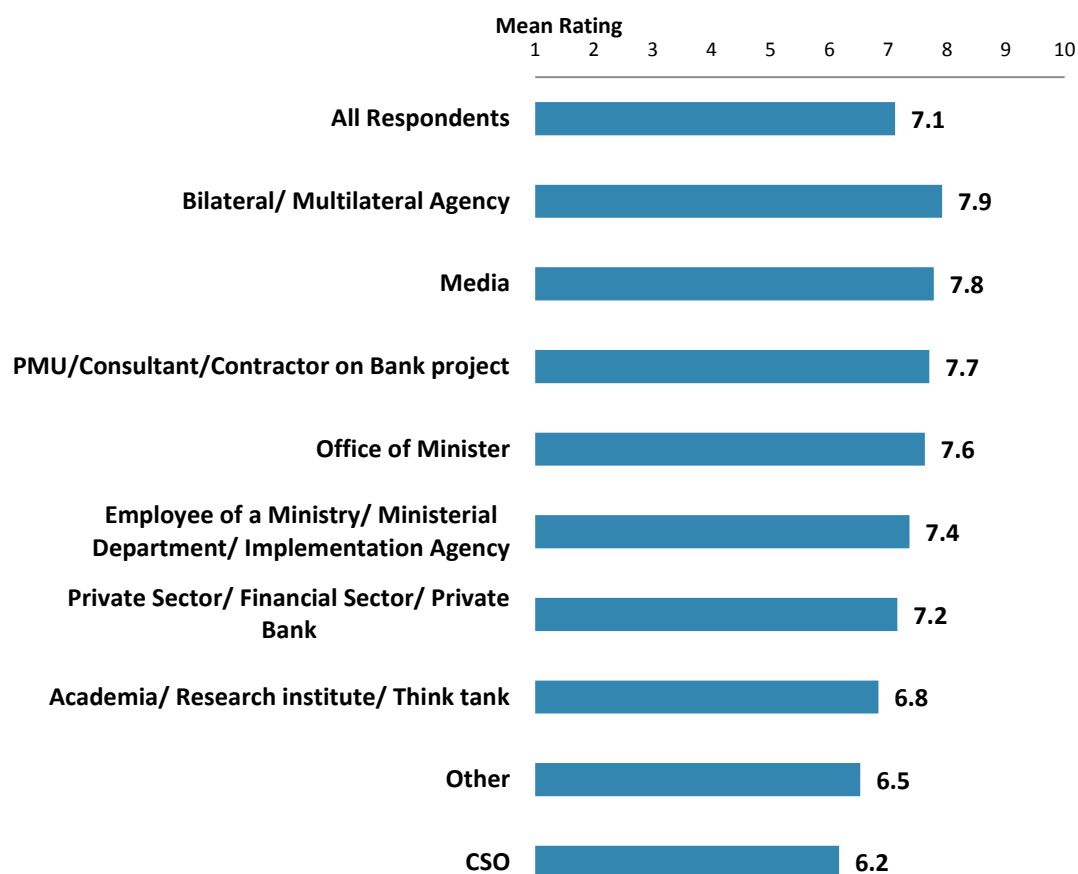
"To what extent does the World Bank's work help to achieve development results in Honduras?"

(1 - "To no degree at all", 10 - "To a very significant degree")

V. Overall Attitudes toward the World Bank (continued)

Staff Preparedness (*Indicator Question*)

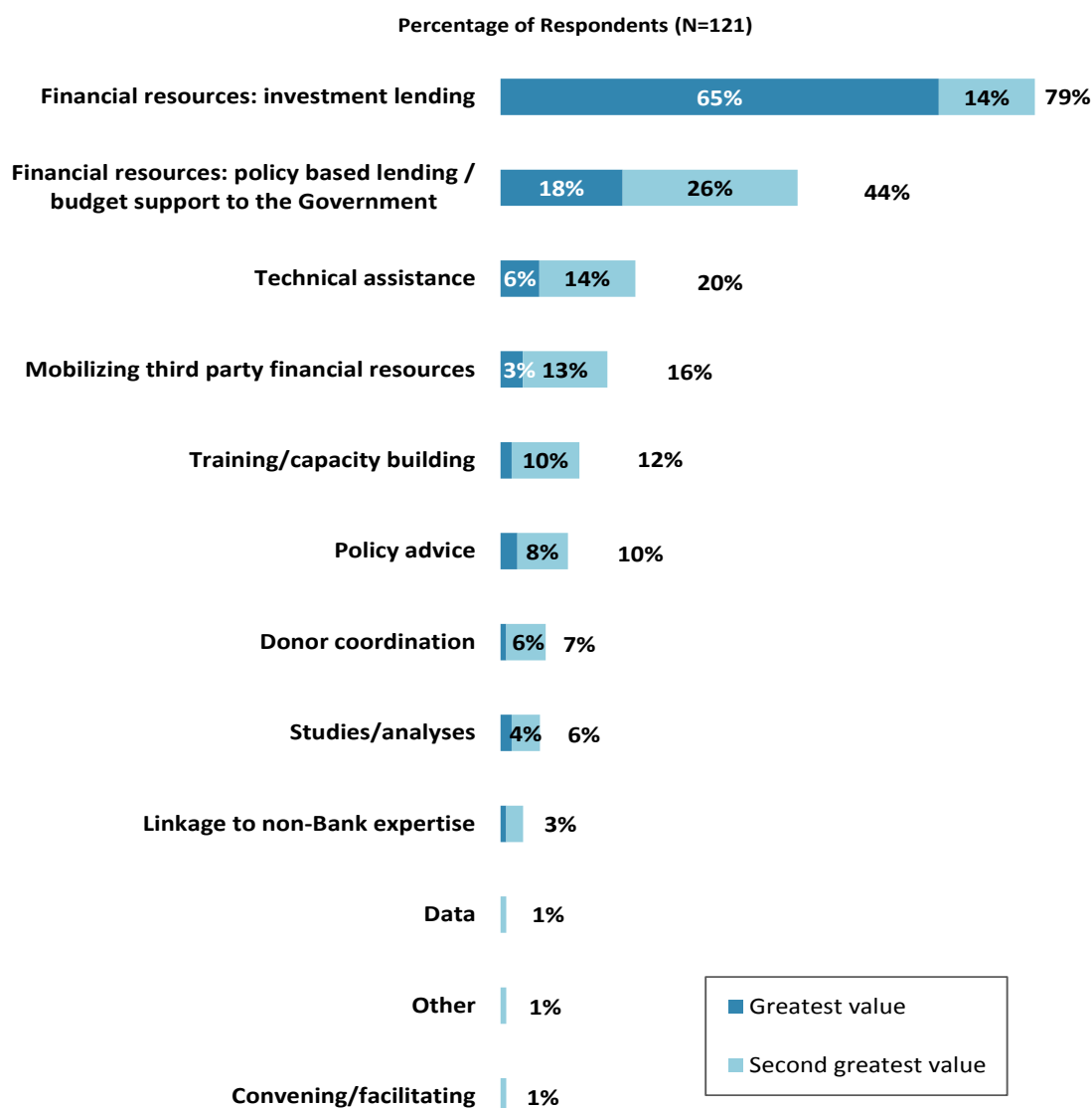
- Respondents across all stakeholder groups gave statistically similar ratings for the extent to which the Bank's staff is well prepared to help Honduras solve its most complicated development challenges.



"To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Honduras solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")

V. Overall Attitudes toward the World Bank (continued)

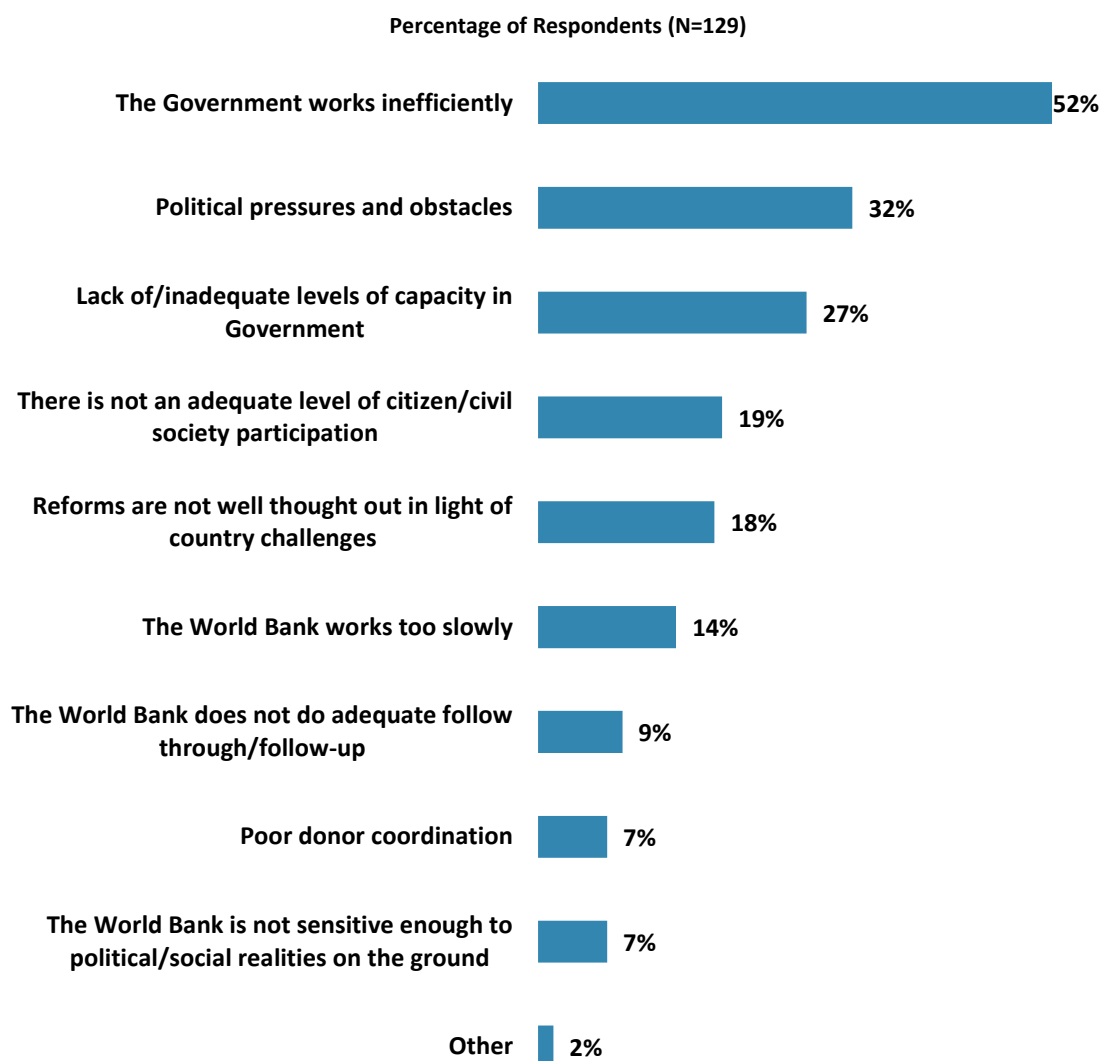
Greatest Value



“When thinking about the World Bank’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Honduras?”
(Respondents chose from a list.)

V. Overall Attitudes toward the World Bank (continued)

Attributing Slow or Failed Reform Efforts

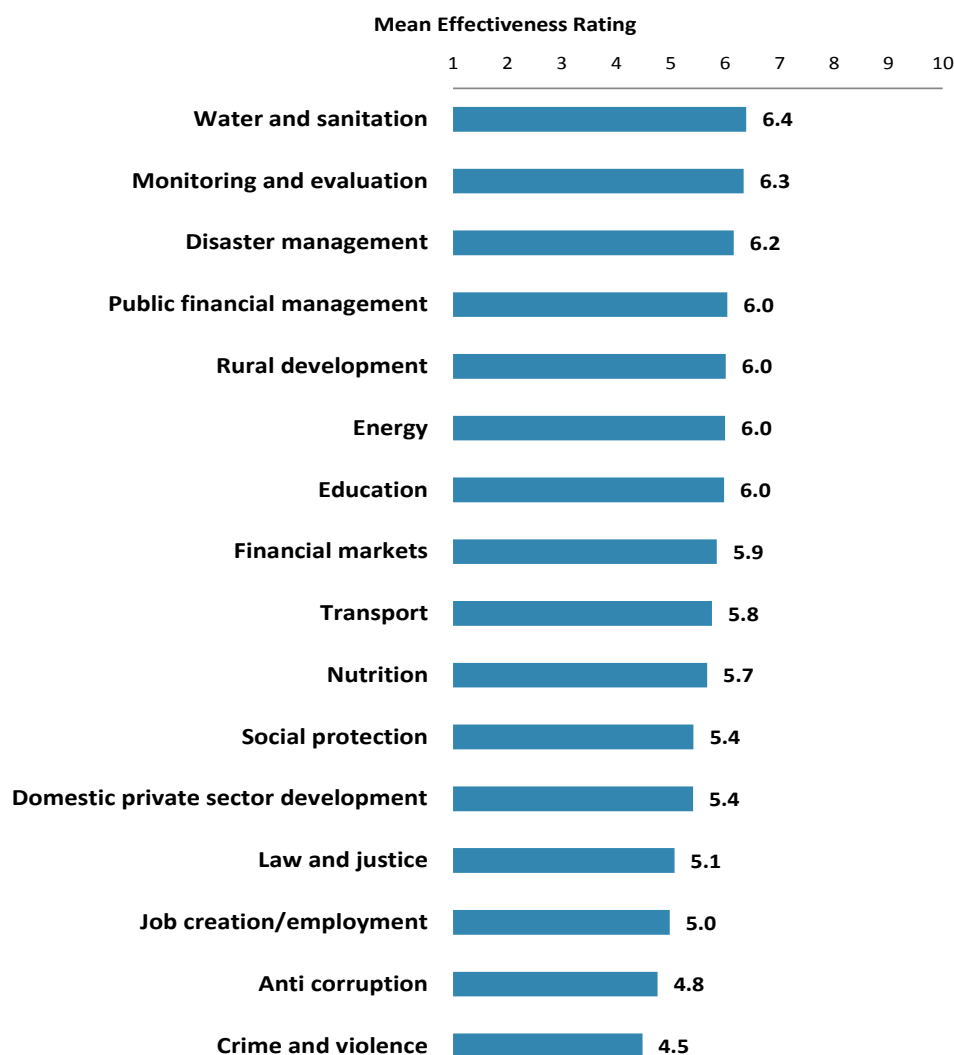


"When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

VI. Sectoral Effectiveness

Specific Areas of Effectiveness

- There were two instances in which there were statistically significant stakeholder group differences across sixteen areas of development. Respondents from the office of minister, PMUs, and consultants/contractors working on Bank projects gave the highest ratings for the Bank's effectiveness at "anti-corruption" and "transport," whereas respondents from the CSOs and academia/research institutes/think tanks gave significantly lower effectiveness ratings.

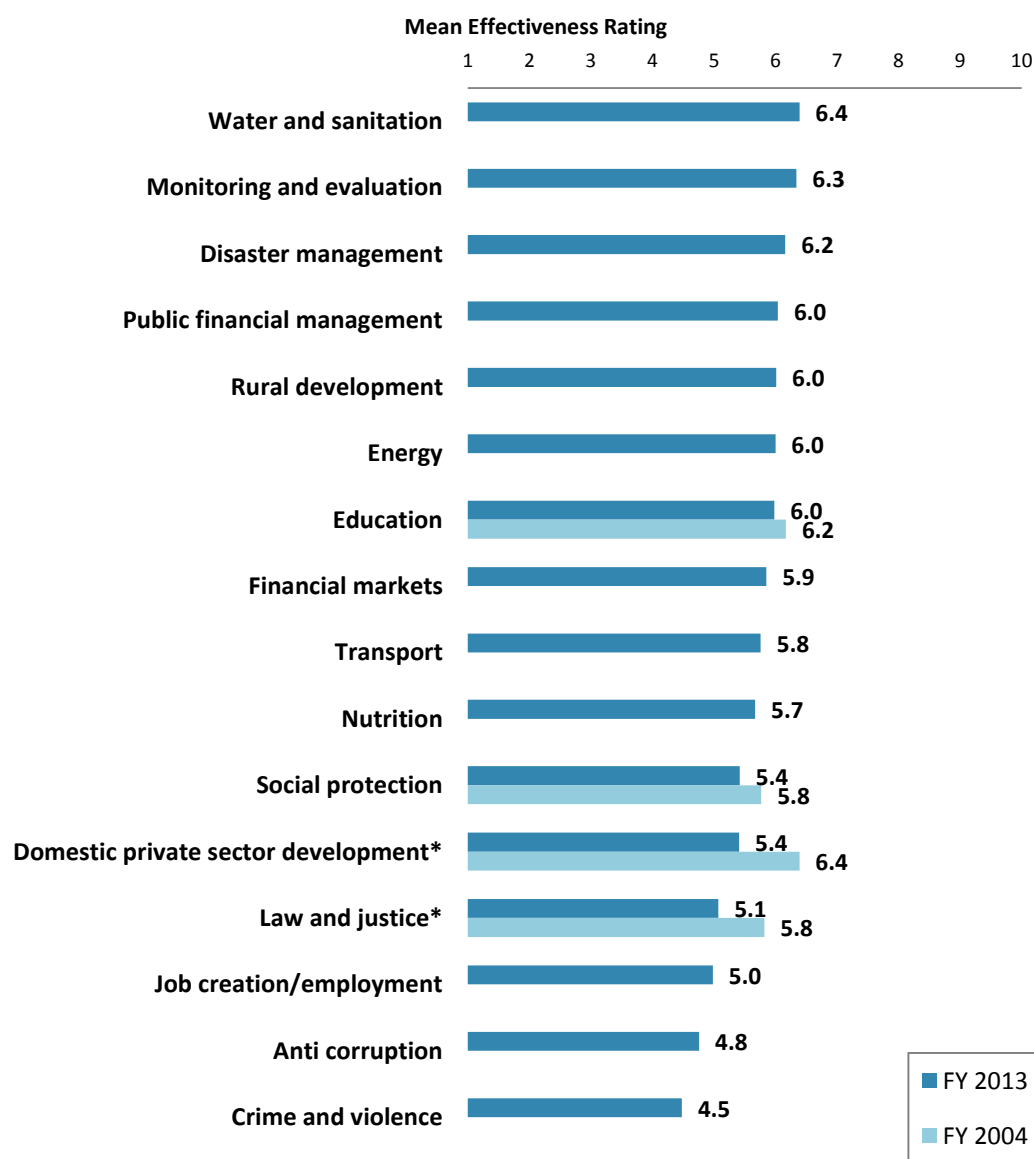


(1-"Not effective at all", 10-"Very effective")

VI. Sectoral Effectiveness (continued)

Specific Areas of Effectiveness (continued)

- Respondents in this year's country survey gave significantly *lower* ratings for the Bank's effectiveness in domestic private sector development and law and justice compared to respondents in the FY'04 country survey.



(*Significantly different between FY 2013 and FY 2004)

VI. Sectoral Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the Bank's overall effectiveness and ratings of its ability to help achieve development results in Honduras, bivariate correlational analyses were conducted using respondents' ratings of the thirty-four specific areas of effectiveness.

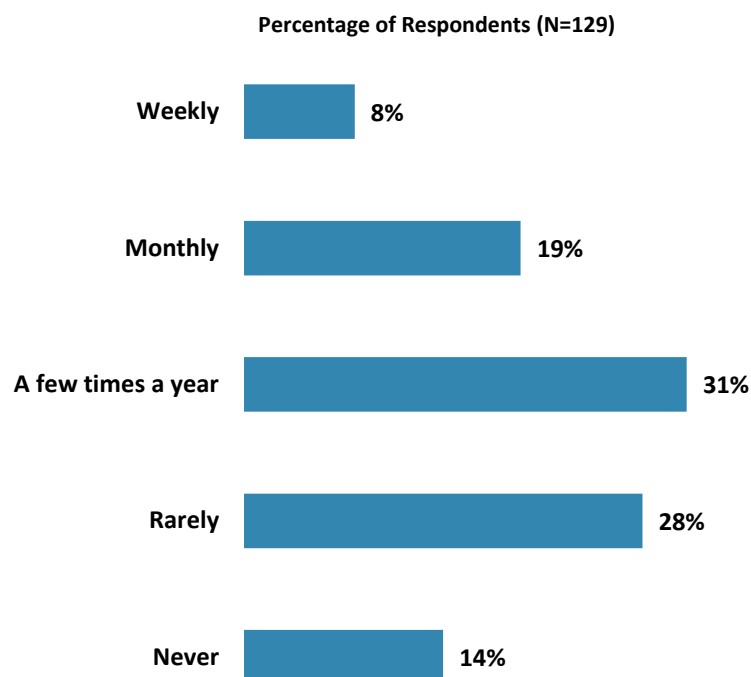
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the Bank's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the Bank's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank's overall effectiveness or perceptions of the Bank's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's overall effectiveness in Honduras. The areas determined to be key drivers from these analyses were:
 - The Bank's effectiveness at rural development;
 - The Bank's effectiveness at monitoring and evaluation;
 - The Bank's effectiveness at transport;
 - The Bank's effectiveness at energy; and
 - The Bank's effectiveness at public financial management.
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's ability to help achieve development results in Honduras, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - The Bank's effectiveness at nutrition;
 - The Bank's effectiveness at education;
 - The Bank's effectiveness at transport;
 - The Bank's effectiveness at social protection; and
 - The Bank's effectiveness at rural development.

VII. World Bank Knowledge and Instruments

Frequency of Consulting Bank Knowledge and Research

- Consultants on Bank-supported projects, employees of ministries/implementation agencies, and respondents from bilateral/multilateral agencies, the media, and the office of minister indicated the most frequent usage of the World Bank's knowledge and research, whereas respondents from CSOs and academia/research institutes/think tanks indicated significantly *less* frequent usage.

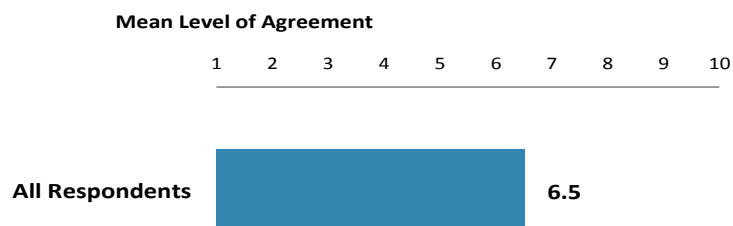


"How frequently do you consult World Bank knowledge and research in the work you do?"
(Respondents chose from a list.)

VII. World Bank Knowledge and Instruments (continued)

Meeting Honduras's Knowledge Needs (*Indicator Question*)

- Respondents across all stakeholder groups had statistically similar levels of agreement that the Bank meets Honduras's needs for knowledge services.

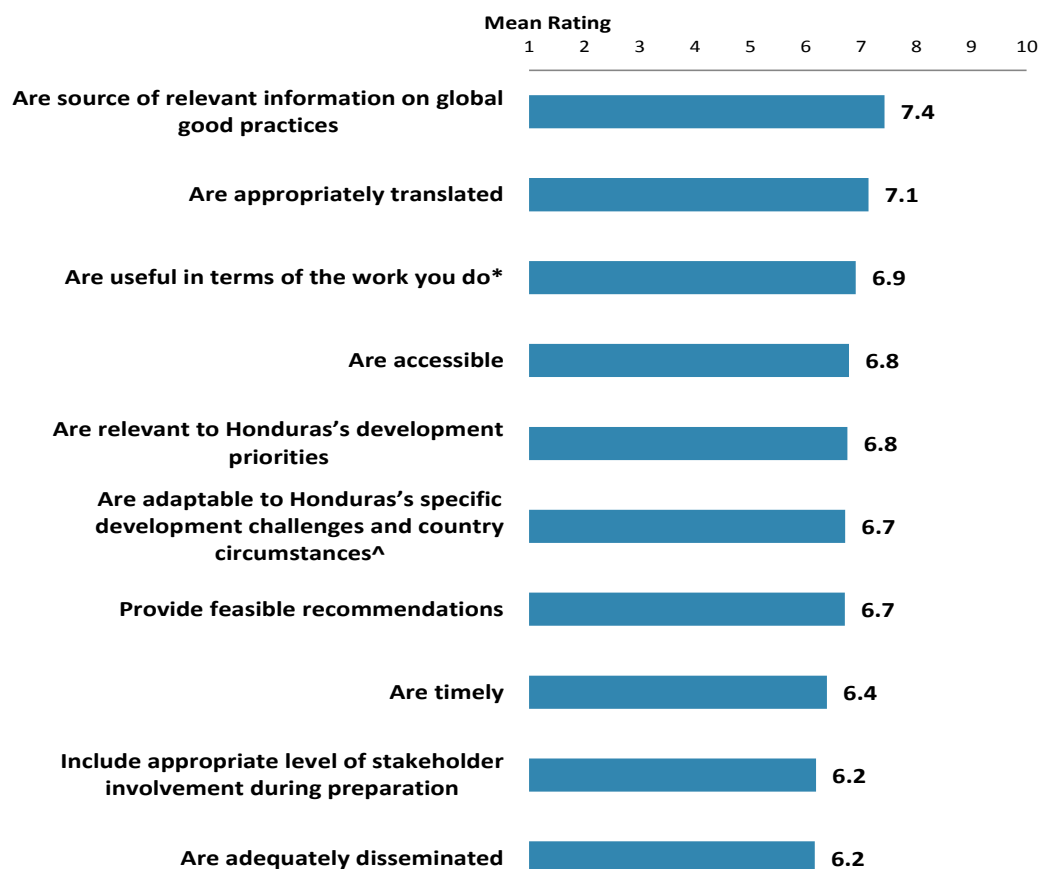


"The World Bank meets Honduras's needs for knowledge services"
(1-"Strongly disagree", 10-"Strongly agree")

VII. World Bank Knowledge and Instruments (continued)

Qualities of the Bank's Knowledge and Research

- Respondents in this year's country survey had significantly *lower* ratings that the Bank's knowledge and research "are useful in terms of the work you do" compared to respondents from the FY '04 country survey (8.0).
- Respondents in this year's country survey had statistically similar ratings that the Bank's knowledge and research "are adaptable to Honduras's specific development challenges and country circumstances compared to respondents from the FY '04 survey (6.4).
- Employees of ministries/implementation agencies and respondents from bilateral/multilateral agencies, the office of minister gave the highest ratings that the Bank's knowledge and research "are useful in terms of the work you do," "are adequately disseminated," and "are adaptable to Honduras' specific development challenges and country circumstances," whereas respondents from CSOs and academia/research institutes/think tanks tended to give significantly *lower* ratings.



"In Honduras, to what extent do you believe that the World Bank's knowledge and research:"

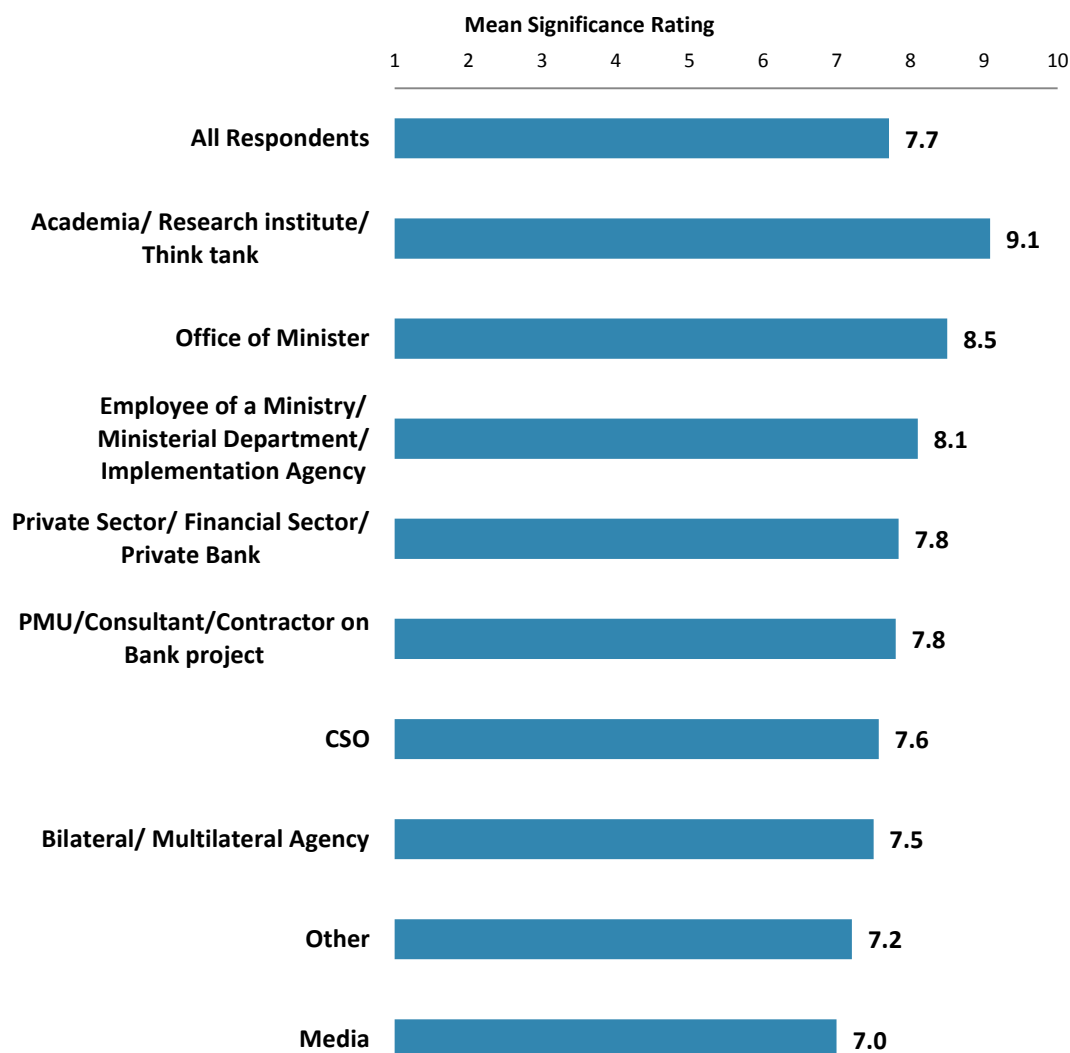
(1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2013 and FY 2004) ^Indicator Question

VII. World Bank Knowledge and Instruments (continued)

Contribution of the Bank's Knowledge and Research (*Indicator Question*)

- Respondents across all stakeholder groups gave statistically similar ratings for the significance of the contribution that the World Bank's knowledge and research make to development results in Honduras.

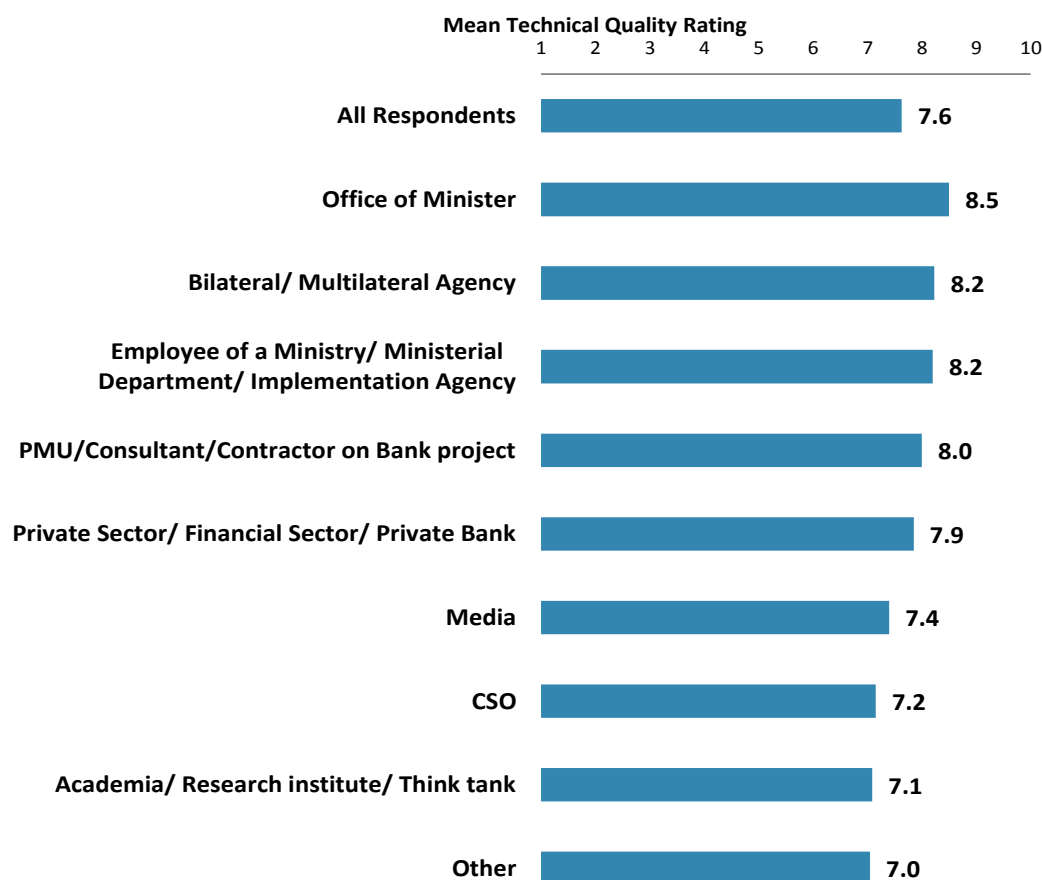


"Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country?"
(1-"Not significant at all", 10-"Very significant")

VII. World Bank Knowledge and Instruments (continued)

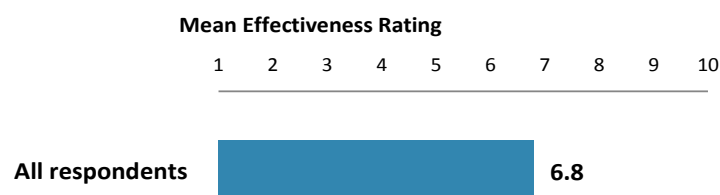
Technical Quality of the Bank's Knowledge and Research *(Indicator Question)*

- Respondents across stakeholder groups gave statistically similar ratings for the technical quality of the World Bank's knowledge/research.



"Overall, how would you rate the technical quality of the World Bank's knowledge/research?"
(1-"Very low technical quality", 10-"Very high technical quality")

Bank's Effectiveness at Providing Linkage to Non-Bank Expertise

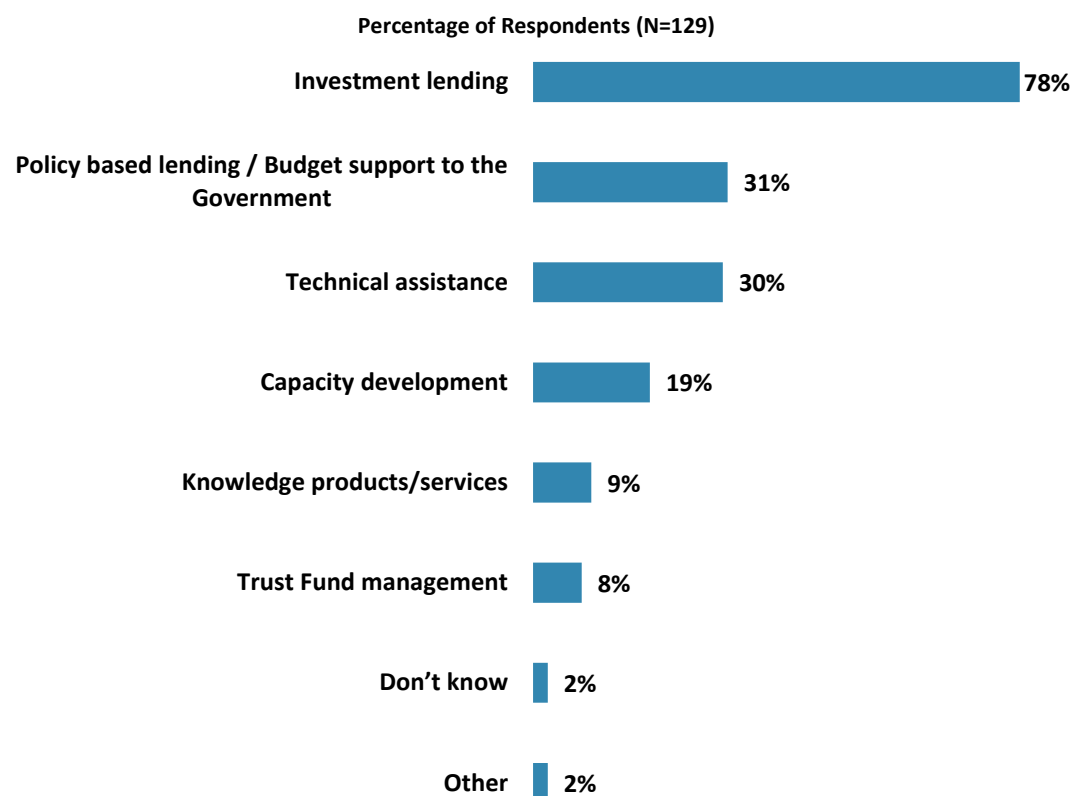


"Overall, how effective is the World Bank at providing linkage to non-Bank expertise?"
(1-"Not effective at all", 10-"Very effective")

VII. World Bank Knowledge and Instruments (continued)

Most Effective Instruments

- Respondents from CSOs and PMUs and consultants/contractors working on Bank projects were the most likely to indicate that “capacity development” was the most effective instrument in reducing poverty in Honduras, whereas respondents from the office of minister and bilateral/multilateral agencies were significantly *less* likely to indicate “capacity development” as the most effective instrument in reducing poverty.

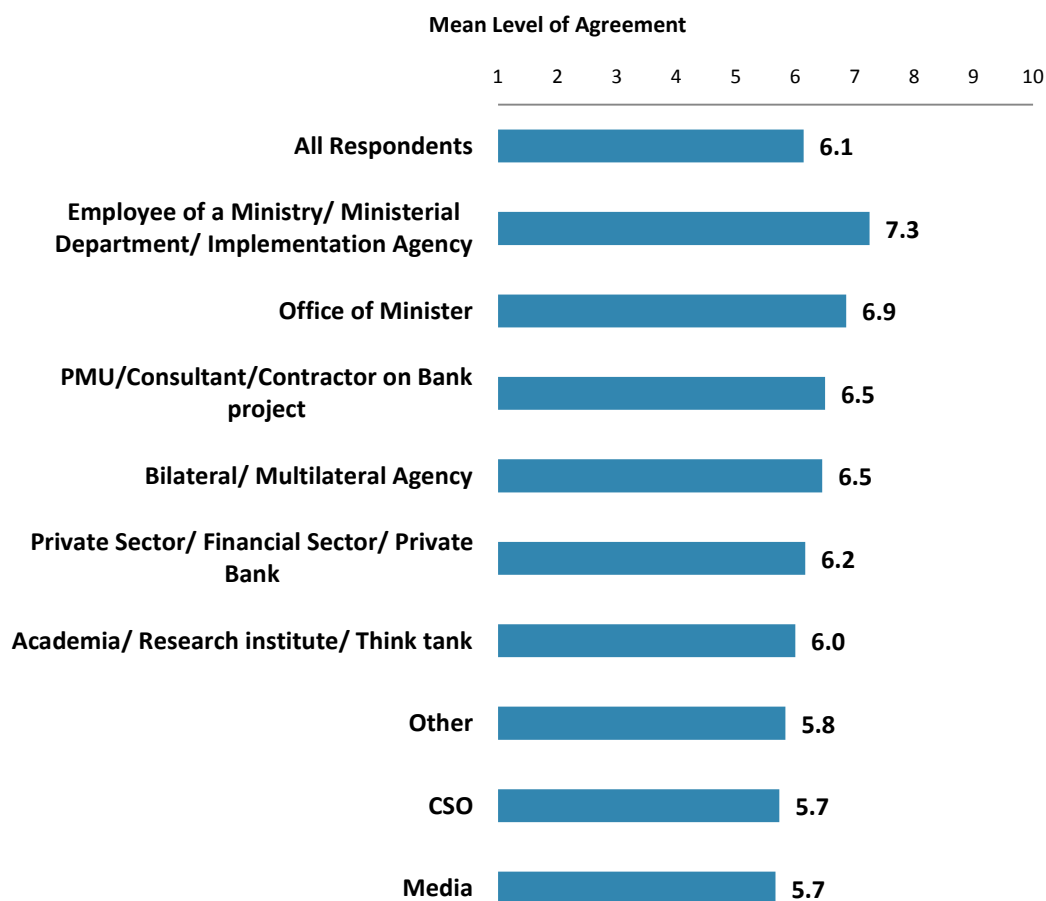


“Which World Bank instruments do you believe are the MOST effective in reducing poverty in Honduras? (Choose no more than TWO)”
 (Respondents chose from a list. Responses combined.)

VII. World Bank Knowledge and Instruments (continued)

Meeting Honduras's Needs for Financial Instruments (*Indicator Question*)

- Respondents across all stakeholder groups had statistically similar levels of agreement that the Bank's financial instruments meet Honduras's needs.

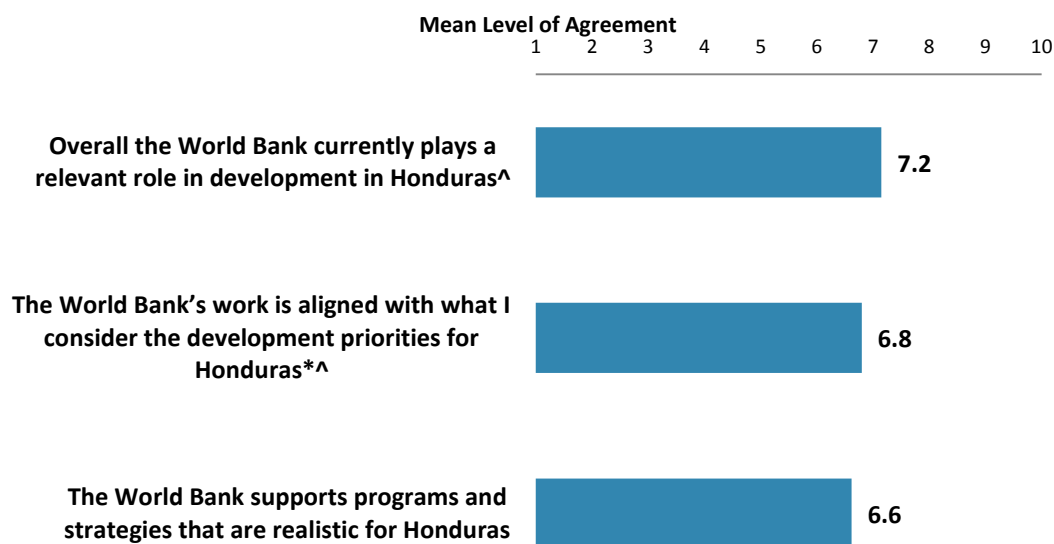


"The World Bank's financial instruments meet the needs of Honduras"
 (1-"Strongly disagree", 10-"Strongly agree")

VIII. How the World Bank Operates

The World Bank's Work in Honduras

- Respondents in this year's country survey had significantly *higher* levels of agreement that "the World Bank's work is aligned with what I consider the development priorities for Honduras" compared to respondents from the FY '04 country survey (6.2).
- Respondents in this year's country survey had statistically similar levels of agreement that "overall the World Bank currently plays a relevant role in development in Honduras" compared to respondents from the FY '04 country survey (6.8).
- Employees of ministries/ministerial departments/implementation agencies and respondents from the office of minister and bilateral/multilateral agencies had the highest levels of agreement that "overall the World Bank currently plays a relevant role in development in Honduras," whereas respondents from CSOs, the media, and academia/research institutes/think tanks had significantly *lower* levels of agreement.
- Respondents across all stakeholder groups gave statistically similar ratings for the indicator question that "the World Bank's work is aligned with what I consider the development priorities for Honduras."

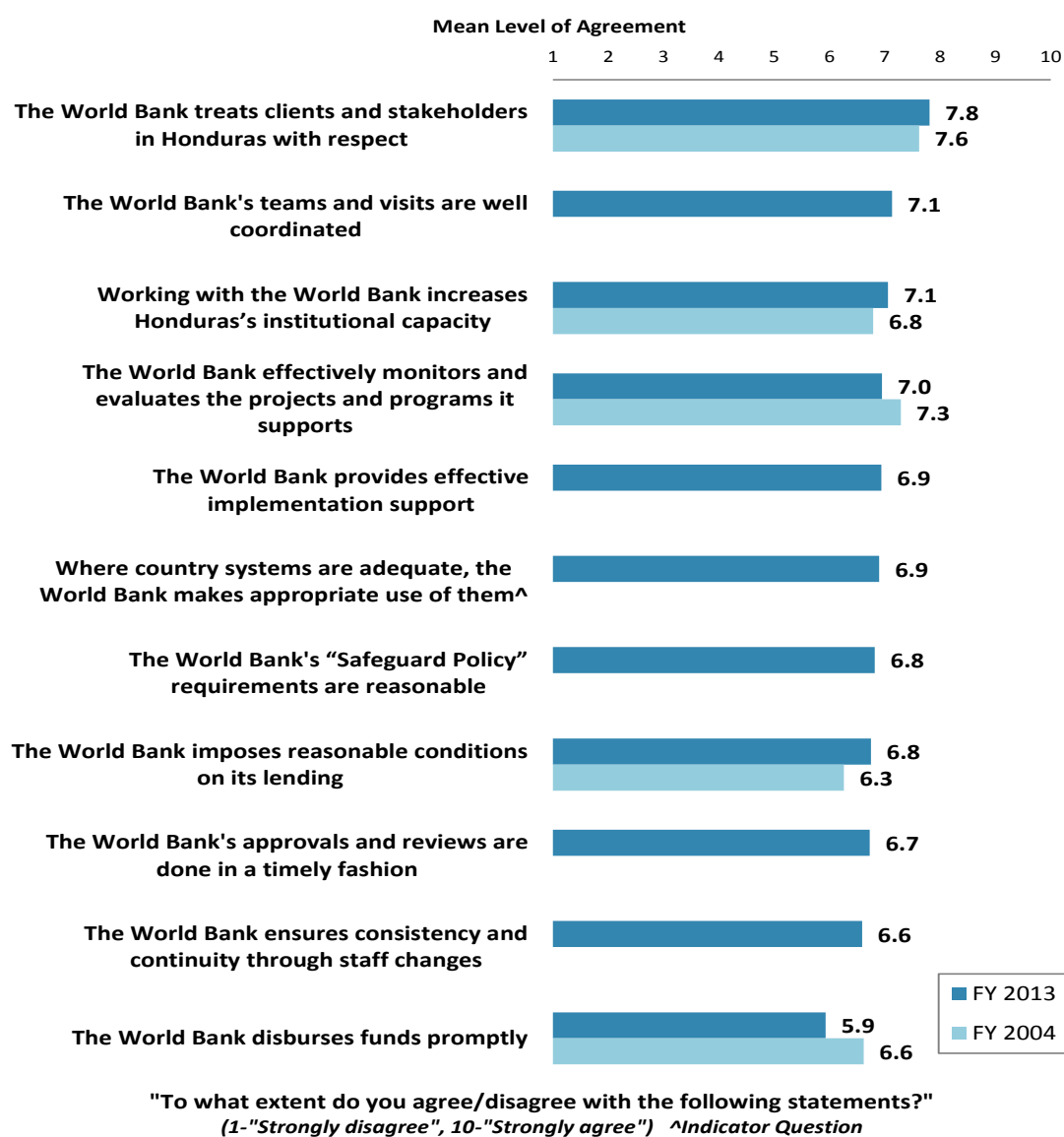


"To what extent do you agree with the following statements about the World Bank's work in Honduras?" (1-"Strongly disagree", 10-"Strongly agree")
 (*Significantly different between FY 2013 and FY 2004) [^]Indicator Question

VIII. How the World Bank Operates (continued)

Overall Perceptions

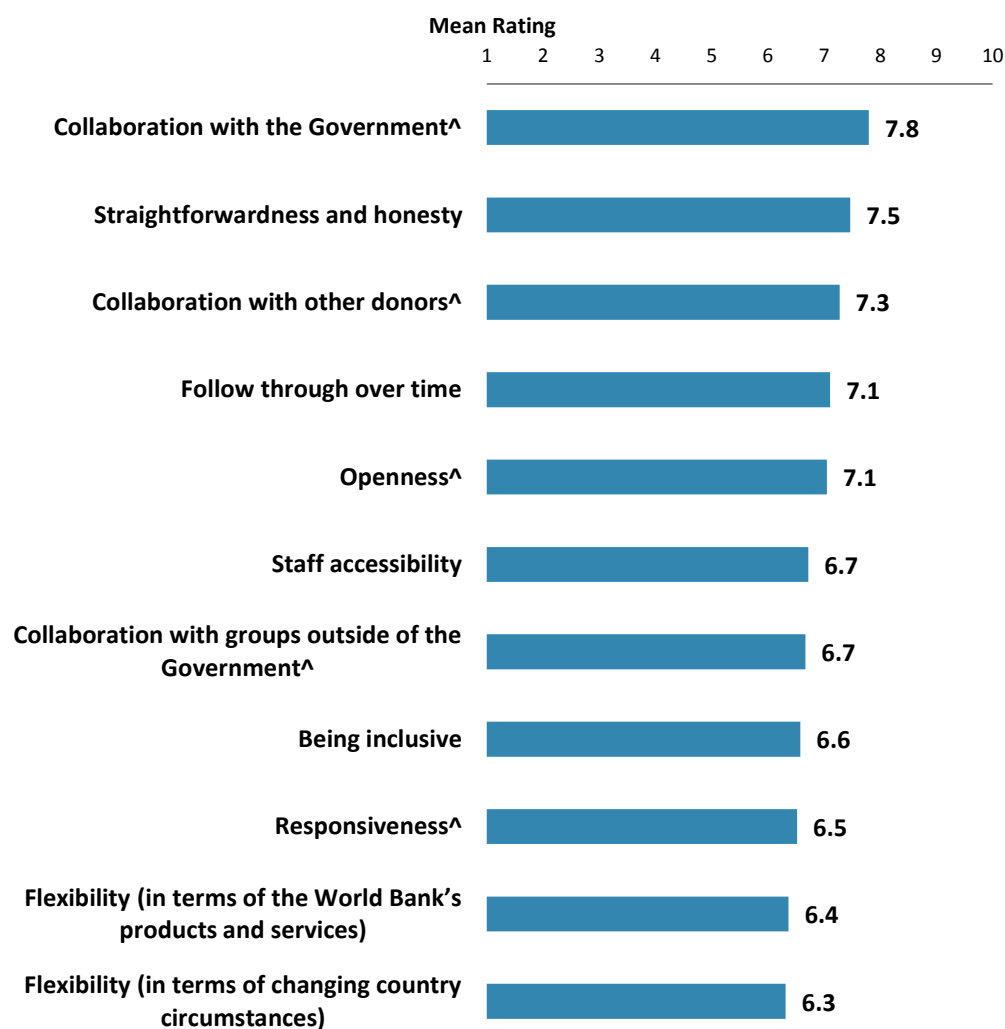
- Employees of ministries/ministerial departments/implementation agencies and respondents from the office of minister indicated the highest levels of agreement that the “World Bank’s approval and reviews are done in a timely fashion” and that “the World Bank’s ‘Safeguard Policy’ requirements are reasonable,” whereas respondents from CSOs and the media indicated significantly *lower* levels of agreement.
- Respondents across all stakeholder groups gave statistically similar ratings for the indicator question that “where country systems are adequate, the World Bank makes appropriate use of them”.



VIII. How the World Bank Operates (continued)

The World Bank as an Effective Development Partner

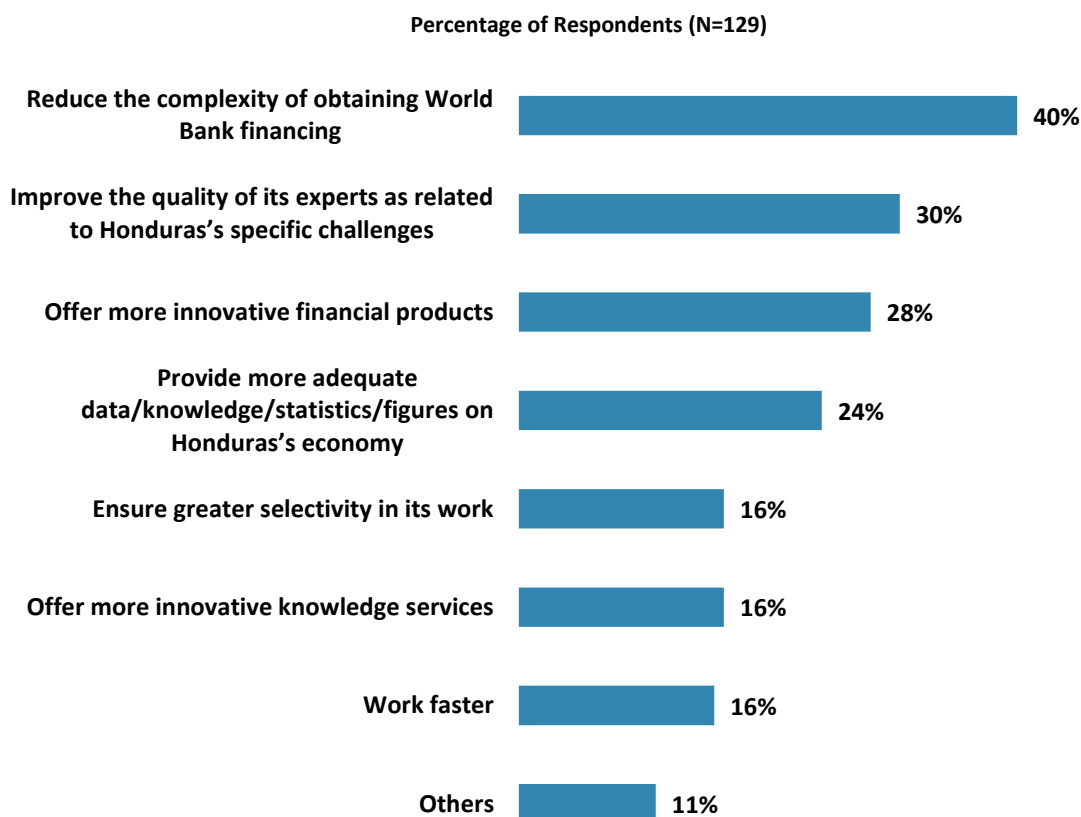
- Respondents from the office of minister and employees from ministries/ministerial departments/implementation agencies gave the highest ratings for the Bank's "openness" and "straightforwardness and honesty" as an effective development partner in Honduras, whereas respondents from CSOs and academia/research institutes/think tanks gave significantly *lower* ratings.
- Respondents across stakeholder groups gave statistically similar ratings for the Bank's "collaboration with the government", "with other donors", and "with groups outside the government" and Bank's "responsiveness" as an effective development partner in Honduras.



"To what extent is the World Bank an effective development partner in Honduras?"
 (1-"To no degree at all", 10-"To a very significant degree") ^Indicator Question

IX. The Future Role of the World Bank in Honduras

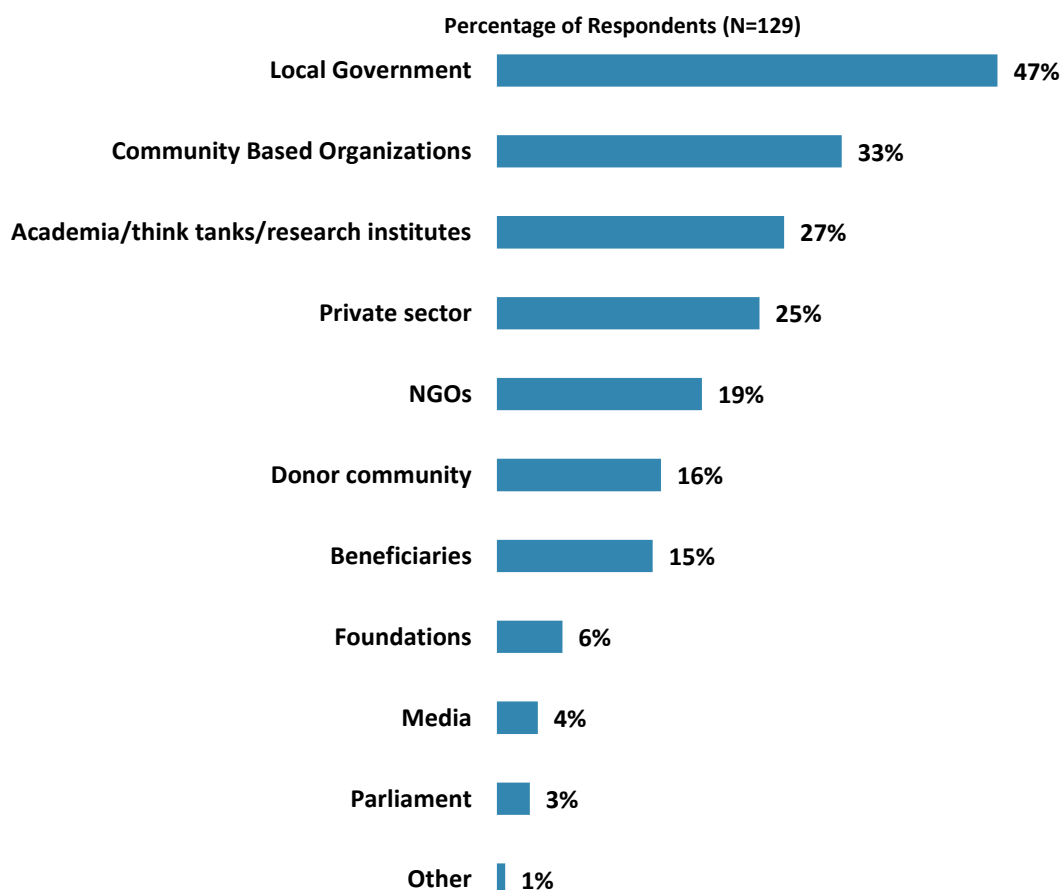
Making the World Bank of Greater Value



"Which of the following SHOULD the World Bank do to make itself of greater value in Honduras? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank in Honduras (continued)

Collaborating with Stakeholders in Honduras

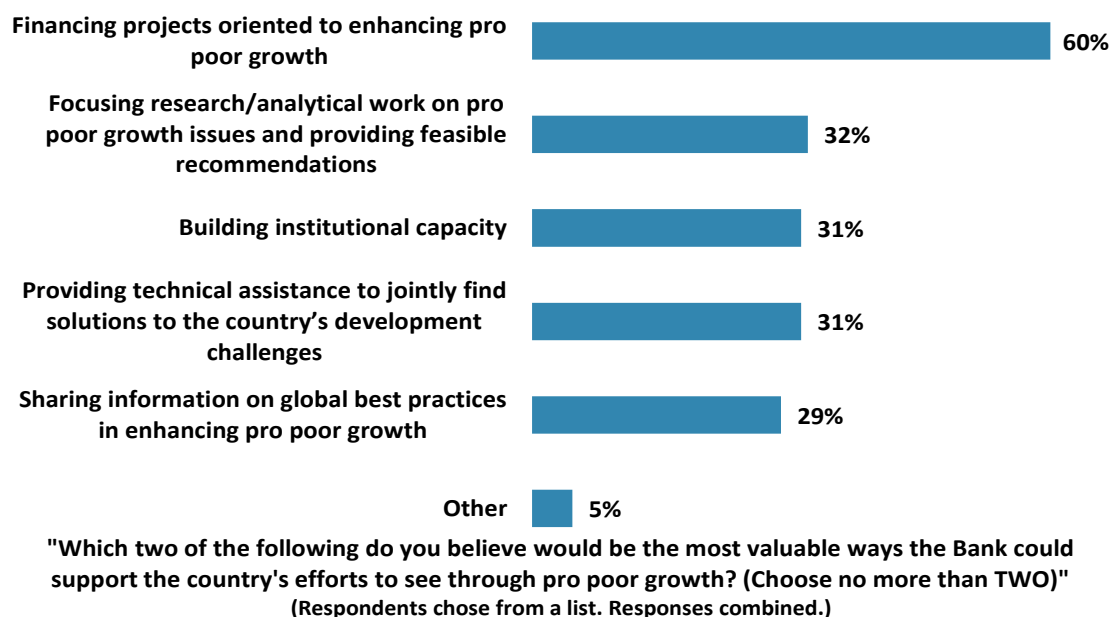


“In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there?” (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank in Honduras (continued)

Supporting the Country's Efforts to See through Pro Poor Growth

Percentage of Respondents (N=129)



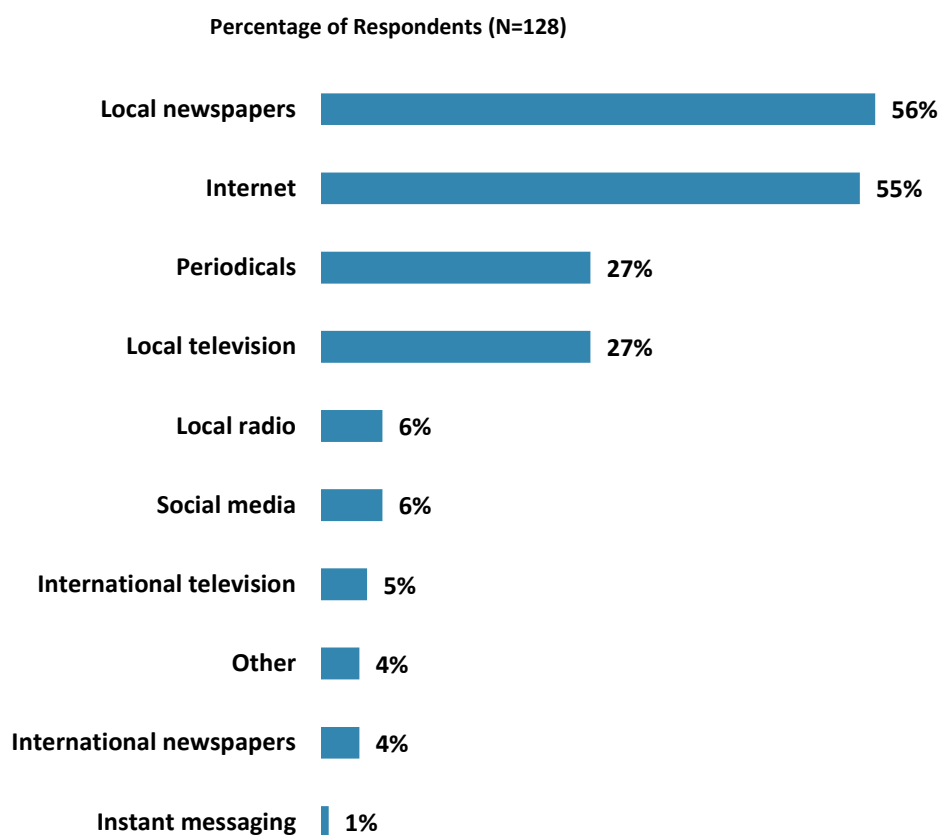
Supporting the Country's Efforts to Reduce Crime and Violence

Percentage of Respondents (N=130)



X. Communication and Openness

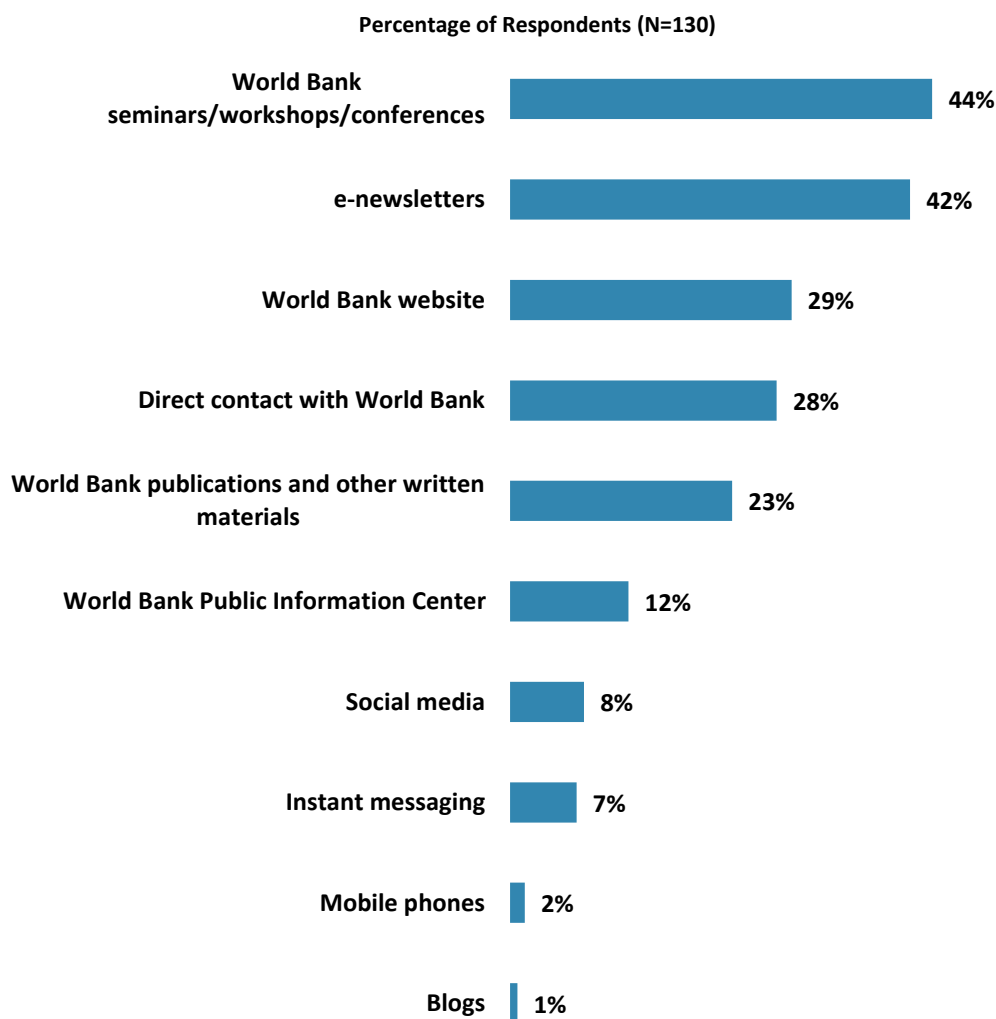
Information Sources



“How do you get most of your information about economic and social development issues in Honduras? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)

X. Communication and Openness (continued)

Preferred Information Sources

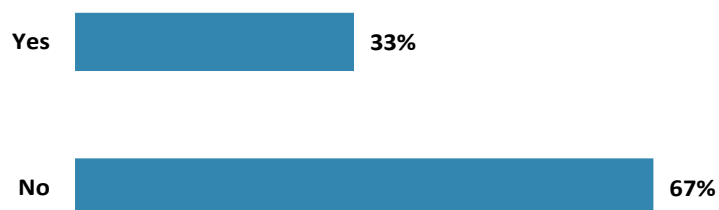


"How would you prefer to receive information from the World Bank?
(Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

X. Communication and Openness (continued)

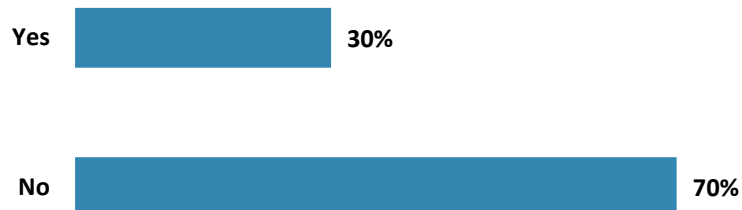
Access to Information

Percentage of Respondents (N=126)



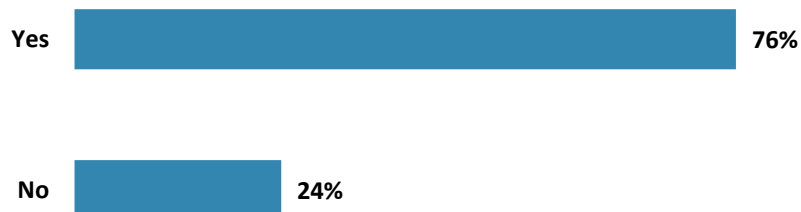
"Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?"

Percentage of Respondents (N=124)



"Have you requested information from the World Bank on its activities in the past year?"

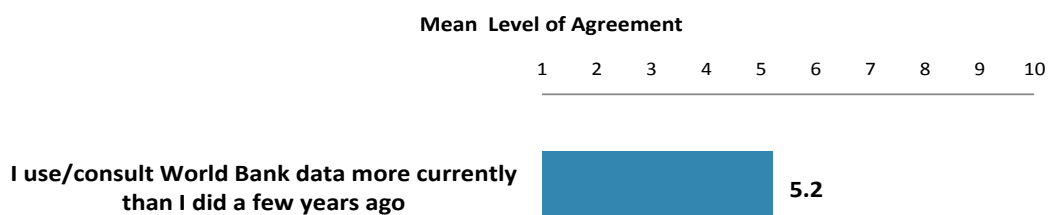
Percentage of Respondents (N=42)



"Were you able to obtain this information?"

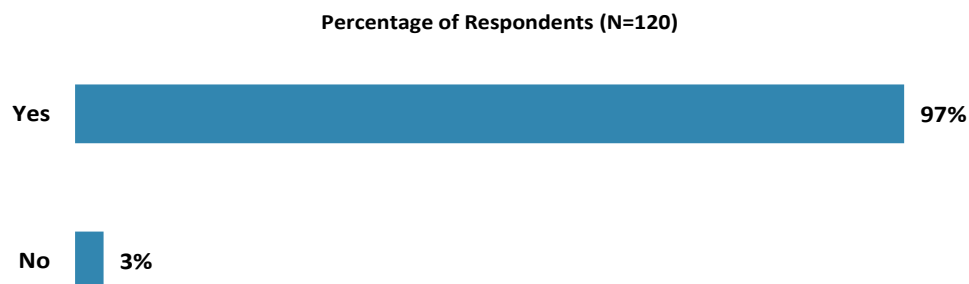
X. Communication and Openness (continued)

Access to Information (continued)

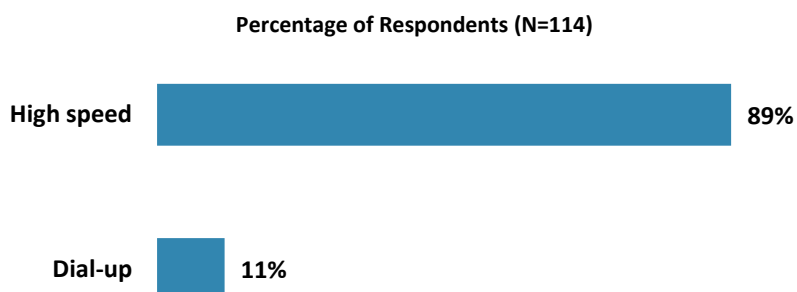


"Please rate how much you agree with the following statements"
(1-"Strongly disagree", 10-"Strongly agree")

Internet Access



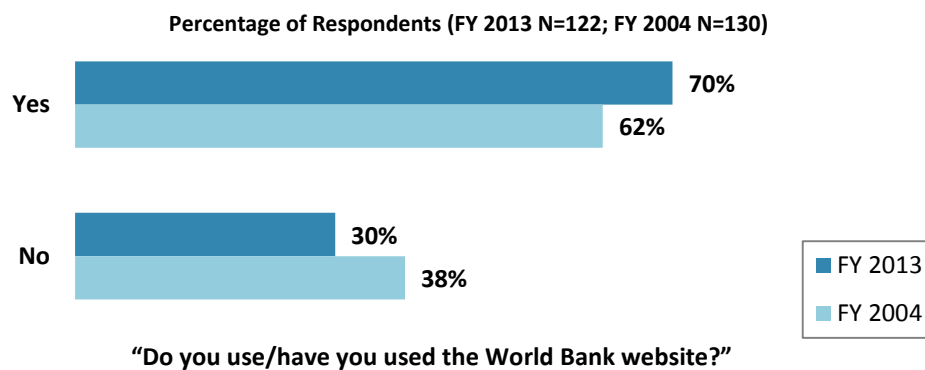
"Do you have access to the Internet:"



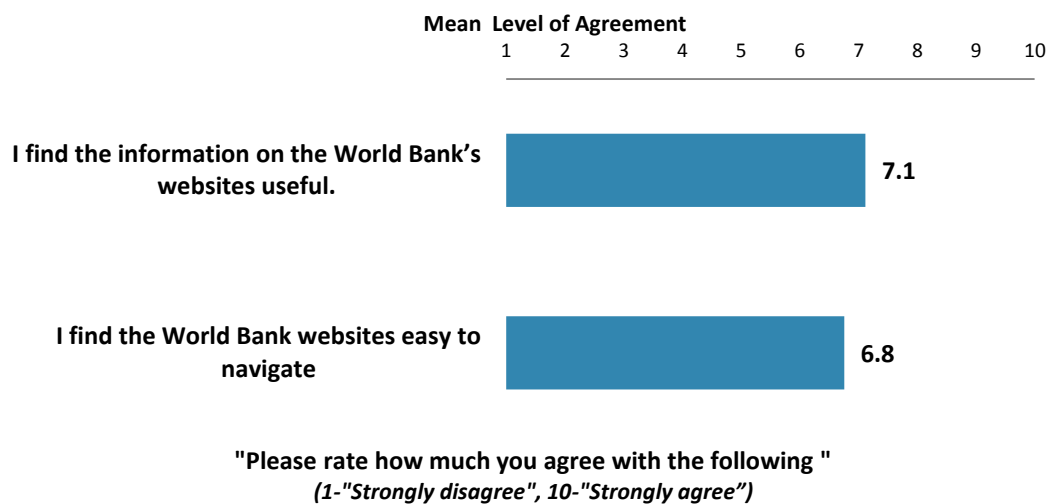
"Which Internet connection do you use primarily when visiting a World Bank website?"
(Respondents chose from a list.)

X. Communication and Openness (continued)

Website Usage



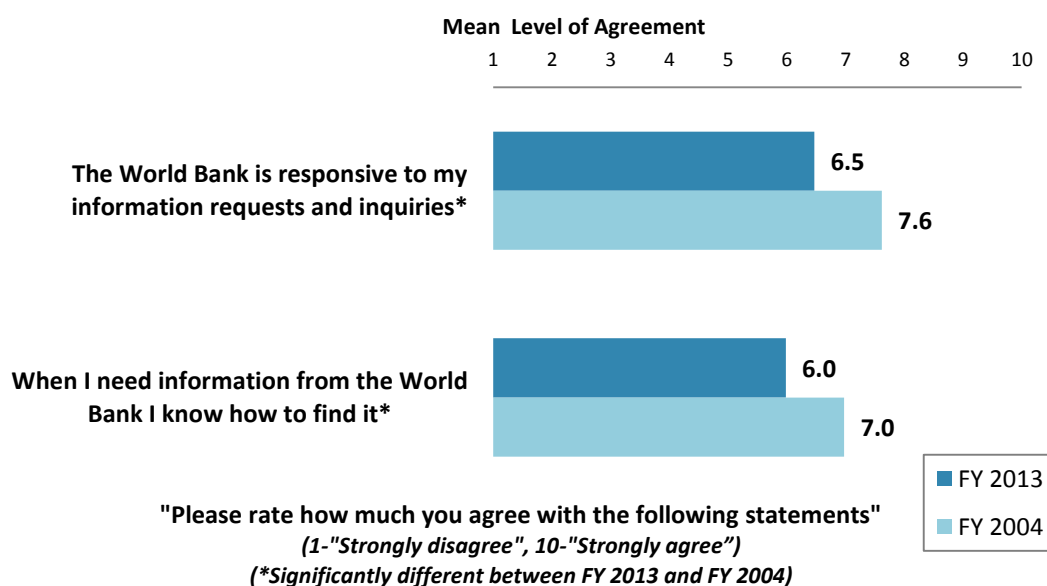
Website Evaluation



X. Communication and Openness (continued)

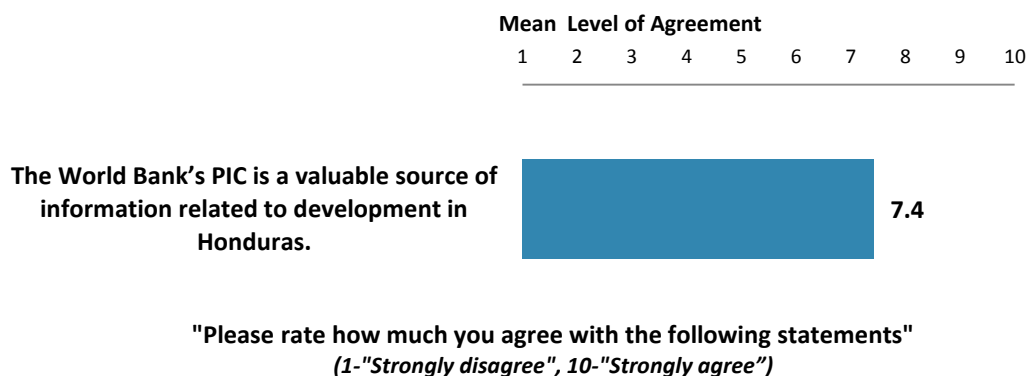
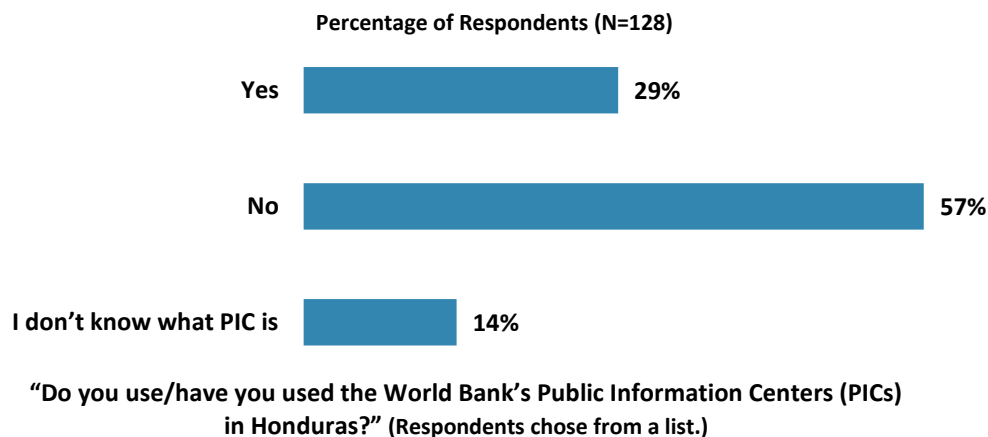
Information Sharing

- Respondents from this year's country survey indicated significant *lower* levels of agreement that "the Bank is responsive to my information requests and inquiries" and "when I need information from the Bank I know how to find it" compared to respondents in the FY'04 country survey.
- Respondents from the office of minister and bilateral/multilateral agencies tended to indicate the highest levels of agreement that "the Bank is responsive to my information requests and inquiries" and "when I need information from the Bank I know how to find it", whereas respondents from CSOs, the media, and other organizations tended to indicate significantly *lower* levels of agreement.



X. Communication and Openness (continued)

Public Information Services



XI. Appendices

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Appendix A: Responses to All Questions across All Respondents (N=130)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Honduras

| 1. In general would you say that Honduras is headed in ... ? | Percentage of Respondents (N=125) |
|--|-----------------------------------|
| The right direction | 19.2% |
| The wrong direction | 70.4% |
| Not sure | 10.4% |

| 2. Listed below are a number of development priorities in Honduras. Please identify which of the following you consider the most important development priorities in Honduras? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=129) |
|--|---|
| Education | 84.5% |
| Anti-corruption | 48.1% |
| Job creation/employment | 38.8% |
| Crime and violence | 38.0% |
| Public financial management | 15.5% |
| Law and justice | 14.7% |
| Social protection | 8.5% |
| Rural development | 8.5% |
| Water and sanitation | 7.8% |
| Domestic private sector development | 7.0% |
| Nutrition | 7.0% |
| Energy | 6.2% |
| Transport | 4.7% |
| Disaster management | 4.7% |
| Monitoring and evaluation | 0.8% |
| Financial markets | 0.8% |

| 3. Do you think the Bank is effectively investing to support the priorities listed above? | Percentage of Respondents (N=126) |
|---|-----------------------------------|
| Yes | 37.3% |
| No | 23.0% |
| Do not know | 39.7% |

B. Overall Attitudes toward the World Bank

| Familiarity | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 1. How familiar are you with the work of the World Bank in Honduras? (1-Not familiar at all, 10-Extremely familiar) | 130 | 0 | 5.48 | 2.47 |

| Overall Effectiveness* | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 2. Overall, please rate your impression of the World Bank's effectiveness in Honduras? (1-Not effective at all, 10-Very effective) | 115 | 15 | 6.10 | 2.21 |

| Staff Preparedness* | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 3. To what extent do you believe the World Bank's staff is well prepared to help Honduras solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree) | 113 | 17 | 7.12 | 2.19 |

| 4. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Honduras? | Percentage of Respondents (N=121) | | |
|--|-----------------------------------|--------------------------------|----------|
| | Greatest Value | 2 nd Greatest Value | Combined |
| Financial resources: investment lending | 65.3% | 14.3% | 79.6% |
| Financial resources: policy based lending / budget support to the Government | 18.2% | 26.1% | 44.2% |
| Technical assistance | 5.8% | 14.3% | 20.1% |
| Mobilizing third party financial resources | 3.3% | 12.6% | 15.9% |
| Training/capacity building | 1.7% | 10.1% | 11.7% |
| Policy advice | 2.5% | 7.6% | 10.0% |
| Donor coordination | 0.8% | 5.9% | 6.7% |
| Studies/analyses | 1.7% | 4.2% | 5.9% |
| Linkage to non-Bank expertise | 0.8% | 2.5% | 3.3% |
| Data | 0.0% | 0.8% | 0.8% |
| Other | 0.0% | 0.8% | 0.8% |
| Convening/facilitating | 0.0% | 0.8% | 0.8% |

| 5. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Honduras? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=129) |
|--|---|
| Investment lending | 77.5% |
| Policy based lending / Budget support to the Government | 31.0% |
| Technical assistance | 30.2% |
| Capacity development | 18.6% |
| Knowledge products/services | 9.3% |
| Trust Fund management | 7.8% |
| Don't know | 2.3% |
| Other | 2.3% |

B. Overall Attitudes toward the World Bank (continued)

| 6. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=129) |
|---|--|
| Local Government | 47.3% |
| Community Based Organizations | 32.6% |
| Academia/think tanks/research institutes | 27.1% |
| Private sector | 24.8% |
| NGOs | 19.4% |
| Donor community | 15.5% |
| Beneficiaries | 14.7% |
| Foundations | 6.2% |
| Media | 3.9% |
| Parliament | 3.1% |
| Other | 0.8% |
| Faith based organizations | 0.0% |

| To what extent do you agree with the following statements about the World Bank's work in Honduras? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|---------------------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 7. Overall the World Bank currently plays a relevant role in development in Honduras* | 122 | 6 | 7.15 | 2.18 |
| 8. The World Bank's work is aligned with what I consider the development priorities for Honduras* | 115 | 11 | 6.80 | 2.16 |
| 9. The World Bank supports programs and strategies that are realistic for Honduras | 121 | 7 | 6.62 | 2.27 |
| 10. The World Bank treats clients and stakeholders in Honduras with respect | 108 | 18 | 7.81 | 2.10 |

B. Overall Attitudes toward the World Bank (continued)

| To what extent is the World Bank an effective development partner in Honduras, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|--------|----|------|------|
| | N | DK | Mean | SD |
| 11. Responsiveness* | 111 | 14 | 6.52 | 2.02 |
| 12. Flexibility (in terms of the World Bank's products and services) | 111 | 14 | 6.37 | 2.03 |
| 13. Flexibility (in terms of changing country circumstances) | 110 | 14 | 6.32 | 2.06 |
| 14. Being inclusive | 98 | 24 | 6.58 | 2.21 |
| 15. Openness (sharing data and other information)* | 108 | 17 | 7.05 | 2.04 |
| 16. Staff accessibility | 110 | 15 | 6.72 | 2.47 |
| 17. Straightforwardness and honesty | 113 | 12 | 7.47 | 2.25 |
| 18. Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)* | 103 | 21 | 6.67 | 2.26 |
| 19. Collaboration with the Government* | 119 | 8 | 7.80 | 2.12 |
| 20. Collaboration with other donors* | 109 | 16 | 7.28 | 2.05 |
| 21. Follow through over time | 102 | 23 | 7.11 | 2.13 |

| 22. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=129) |
|---|--|
| The Government works inefficiently | 51.9% |
| Political pressures and obstacles | 31.8% |
| Lack of/inadequate levels of capacity in Government | 27.1% |
| There is not an adequate level of citizen/civil society participation | 18.6% |
| Reforms are not well thought out in light of country challenges | 17.8% |
| The World Bank works too slowly | 14.0% |
| The World Bank does not do adequate follow through/follow-up | 8.5% |
| Poor donor coordination | 7.0% |
| The World Bank is not sensitive enough to political/social realities on the ground | 7.0% |
| Other | 1.6% |

C. World Bank Effectiveness and Results

| How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Honduras? (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|---|---------------|----|------|------|
| | N | DK | Mean | SD |
| 1. Anti corruption | 115 | 14 | 4.76 | 2.53 |
| 2. Transport | 119 | 9 | 5.76 | 2.34 |
| 3. Crime and violence | 112 | 16 | 4.48 | 2.31 |
| 4. Law and justice | 106 | 20 | 5.07 | 2.25 |
| 5. Domestic private sector development | 107 | 20 | 5.41 | 2.16 |
| 6. Water and sanitation | 114 | 13 | 6.39 | 2.10 |
| 7. Energy | 108 | 20 | 6.00 | 2.25 |
| 8. Disaster management | 106 | 19 | 6.16 | 2.31 |
| 9. Monitoring and evaluation | 106 | 20 | 6.34 | 2.25 |
| 10. Public financial management | 107 | 20 | 6.04 | 2.22 |
| 11. Job creation/employment | 106 | 19 | 4.98 | 2.25 |
| 12. Financial markets | 94 | 30 | 5.85 | 2.35 |
| 13. Rural development | 113 | 14 | 6.01 | 2.32 |
| 14. Education | 118 | 9 | 5.98 | 2.39 |
| 15. Social protection | 105 | 21 | 5.42 | 2.49 |
| 16. Nutrition | 104 | 23 | 5.67 | 2.66 |

| Achieving Development Results | N | DK | Mean | SD |
|--|-----|----|------|------|
| 17. To what extent does the World Bank's work help to achieve development results in Honduras?* (1-To no degree at all, 10-To a very significant degree) | 121 | 8 | 6.23 | 1.97 |

| To what extent do you agree with the following statements about the World Bank in Honduras? (1-Strongly disagree, 10-Strongly agree) | N | DK | Mean | SD |
|--|-----|----|------|------|
| 18. The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Results, etc.) meet the needs of Honduras* | 115 | 13 | 6.14 | 2.09 |
| 19. The World Bank meets Honduras's needs for knowledge services (e.g., research, analysis, data, technical assistance)* | 117 | 12 | 6.53 | 2.01 |

D. The World Bank's Knowledge and Research
(i.e., Analysis, Studies, Research, Data, Reports, Conferences)

| 1. How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do? | Percentage of Respondents (N=129) |
|--|-----------------------------------|
| Weekly | 7.8% |
| Monthly | 19.4% |
| A few times a year | 31.0% |
| Rarely | 27.9% |
| Never | 14.0% |

| In Honduras, to what extent do you believe that the World Bank's knowledge and research: <i>(1-To no degree at all, 10-To a very significant degree)</i> | Degree | | | |
|--|--------|----|------|------|
| | N | DK | Mean | SD |
| 2. Are timely | 117 | 11 | 6.39 | 2.22 |
| 3. Include appropriate level of stakeholder involvement during preparation | 110 | 19 | 6.19 | 2.12 |
| 4. Are relevant to Honduras's development priorities | 119 | 9 | 6.76 | 2.12 |
| 5. Provide feasible recommendations | 119 | 9 | 6.71 | 2.12 |
| 6. Are accessible (well written and easy to understand) | 117 | 10 | 6.79 | 2.23 |
| 7. Are source of relevant information on global good practices | 115 | 12 | 7.43 | 2.03 |
| 8. Are useful in terms of the work you do | 115 | 10 | 6.91 | 2.39 |
| 9. Are adequately disseminated | 119 | 10 | 6.17 | 2.42 |
| 10. Are appropriately translated | 111 | 16 | 7.14 | 2.27 |
| 11. Are adaptable to Honduras's specific development challenges and country circumstances* | 116 | 10 | 6.72 | 2.12 |

| Overall Evaluations | N | DK | Mean | SD |
|---|-----|----|------|------|
| 12. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country?* <i>(1-Not significant at all, 10-Very significant)</i> | 118 | 10 | 7.71 | 1.91 |
| 13. Overall, how would you rate the technical quality of the World Bank's knowledge/research?* <i>(1-Very low technical quality, 10-Very high technical quality)</i> | 116 | 14 | 7.63 | 1.88 |
| 14. Overall, how effective is the World Bank at providing linkage to non-Bank expertise (i.e., South-South knowledge sharing, etc.)? <i>(1-Not effective at all, 10-Very effective)</i> | 94 | 35 | 6.80 | 1.99 |

E. Working with the World Bank

| To what extent do you agree/disagree with the following statements, on a ten-point scale? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 1. The World Bank disburses funds promptly | 100 | 30 | 5.93 | 2.33 |
| 2. The World Bank effectively monitors and evaluates the projects and programs it supports | 118 | 11 | 6.95 | 2.06 |
| 3. The World Bank's approvals and reviews are done in a timely fashion | 105 | 23 | 6.73 | 2.16 |
| 4. The World Bank's "Safeguard Policy" requirements are reasonable | 106 | 23 | 6.82 | 2.17 |
| 5. The World Bank imposes reasonable conditions on its lending | 114 | 15 | 6.75 | 2.18 |
| 6. Working with the World Bank increases Honduras's institutional capacity | 121 | 8 | 7.06 | 2.29 |
| 7. The World Bank ensures consistency and continuity through staff changes | 105 | 22 | 6.59 | 2.48 |
| 8. The World Bank's teams and visits are well coordinated | 104 | 24 | 7.13 | 2.17 |
| 9. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them* | 104 | 25 | 6.90 | 2.20 |
| 10. The World Bank provides effective implementation support (i.e., supervision of projects) | 115 | 13 | 6.94 | 2.34 |

F. The Future Role of the World Bank in Honduras

| 1. Which of the following SHOULD the World Bank do to make itself of greater value in Honduras? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=129) |
|---|---|
| Reduce the complexity of obtaining World Bank financing | 39.5% |
| Improve the quality of its experts as related to Honduras's specific challenges | 30.2% |
| Offer more innovative financial products | 27.9% |
| Provide more adequate data/knowledge/statistics/figures on Honduras's economy | 24.0% |
| Ensure greater selectivity in its work | 16.3% |
| Offer more innovative knowledge services | 16.3% |
| Work faster | 15.5% |
| Others | 10.9% |

| 2. Which two of the following do you believe would be the most valuable ways the Bank could support the country's efforts to see through pro poor growth? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=129) |
|---|---|
| Financing projects oriented to enhancing pro poor growth | 59.7% |
| Focusing research/analytical work on pro poor growth issues and providing feasible recommendations | 31.8% |
| Building institutional capacity | 31.0% |
| Providing technical assistance to jointly find solutions to the country's development challenges | 31.0% |
| Sharing information on global best practices in enhancing pro poor growth | 28.7% |
| Other | 4.7% |

F. The Future Role of the World Bank in Honduras (continued)

| 3. Which two of the following do you believe would be the most valuable ways the Bank could support the country's efforts to decrease the levels of crime and violence in the country? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=130) |
|---|--|
| Financing projects geared towards vulnerable populations | 59.2% |
| Building capacity within institutions dealing with prevention of crime and violence | 53.8% |
| Focusing research/analytical work on vulnerable groups and crime/violence issues and providing feasible recommendations | 31.5% |
| Stimulating public debate/dialogue on vulnerable groups and crime/violence issues in the country | 19.2% |
| Sharing information on global best practices in prevention of crime and violence | 17.7% |
| Other | 6.9% |

G. Communication and Information Sharing

| 1. How do you get most of your information about economic and social development issues in Honduras? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=128) |
|---|--|
| Local newspapers | 56.3% |
| Internet | 54.7% |
| Periodicals | 27.3% |
| Local television | 27.3% |
| Local radio | 6.3% |
| Social media | 6.3% |
| International television | 4.7% |
| Other | 3.9% |
| International newspapers | 3.9% |
| Instant messaging | 0.8% |
| Blogs | 0.0% |
| Mobile phones | 0.0% |

| 2. How would you prefer to receive information from the World Bank? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=130) |
|--|--|
| World Bank seminars/workshops/conferences | 43.8% |
| e-newsletters | 41.5% |
| World Bank website | 29.2% |
| Direct contact with World Bank | 27.7% |
| World Bank publications and other written materials | 23.1% |
| World Bank Public Information Center | 12.3% |
| Social media | 7.7% |
| Instant messaging | 6.9% |
| Mobile phones | 1.5% |
| Blogs | 0.8% |
| Others | 0.0% |

G. Communication and Information Sharing (continued)

| 3. Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions? | Percentage of Respondents (N=126) |
|--|-----------------------------------|
| Yes | 32.5% |
| No | 67.5% |

| 4. Have you requested information from the World Bank on its activities in the past year? | Percentage of Respondents (N=124) |
|---|-----------------------------------|
| Yes | 29.8% |
| No | 70.2% |

| 5. Were you able to obtain this information? | Percentage of Respondents (N=42) |
|--|----------------------------------|
| Yes | 76.2% |
| No | 23.8% |

| 6. Do you have access to the Internet? | Percentage of Respondents (N=120) |
|--|-----------------------------------|
| Yes | 96.7% |
| No | 3.3% |

| 7. Do you use/have used the World Bank website? | Percentage of Respondents (N=122) |
|---|-----------------------------------|
| Yes | 69.7% |
| No | 30.3% |

| 8. Which Internet connection do you use primarily when visiting a World Bank website? | Percentage of Respondents (N=114) |
|---|-----------------------------------|
| High speed | 89.5% |
| Dial-up | 10.5% |

| 9. Do you use/have you used the World Bank's Public Information Centers (PICs) in Honduras? | Percentage of Respondents (N=128) |
|---|-----------------------------------|
| Yes | 28.9% |
| No | 57.0% |
| I don't know what PIC is | 14.1% |

| Please rate how much you agree with the following statements, on a ten-point scale. (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 10. I use/consult World Bank data more currently than I did a few years ago. | 124 | 4 | 5.23 | 2.68 |
| 11. The World Bank's PIC is a valuable source of information related to development in Honduras. | 51 | 26 | 7.43 | 2.14 |
| 12. I find the World Bank websites easy to navigate. | 91 | 4 | 6.76 | 2.44 |
| 13. I find the information on the World Bank's websites useful. | 92 | 4 | 7.12 | 2.27 |
| 14. When I need information from the World Bank I know how to find it. | 114 | 9 | 5.98 | 2.96 |
| 15. The World Bank is responsive to my information requests and inquiries | 96 | 24 | 6.47 | 2.64 |

H. Background Information

| 1. Which of the following best describes your current position? (Please mark only ONE response) | Percentage of Respondents (N=129) |
|--|--|
| Other | 14.7% |
| Private Sector Organization | 10.1% |
| Academia/Research Institute/Think Tank | 10.1% |
| Employee of a Ministry, Ministerial Department or Implementation Agency | 8.5% |
| Multilateral Agency | 7.8% |
| Media | 7.8% |
| Office of Minister | 6.2% |
| Financial Sector/Private Bank | 6.2% |
| NGO | 6.2% |
| Project Management Unit overseeing implementation of project | 5.4% |
| Consultant/Contractor working on World Bank supported project/program | 3.1% |
| Bilateral Agency | 3.1% |
| Private Foundation | 3.1% |
| Independent Government Institution | 3.1% |
| Community Based Organization | 2.3% |
| Office of Parliamentarian | 0.8% |
| Local Government Office or Staff | 0.8% |
| Trade Union | 0.8% |

| 2. Please identify the primary specialization of your work. (Please mark only ONE response) | Percentage of Respondents (N=126) |
|--|--|
| Education | 22.2% |
| Other | 18.3% |
| Financial markets/banking | 11.1% |
| Information and communications technology | 9.5% |
| Water and sanitation | 7.1% |
| Public sector governance/public financial management/anti corruption | 5.6% |
| Private sector development/foreign direct investment | 4.0% |
| Climate change/disaster management | 3.2% |
| Health/communicable/non-communicable diseases | 3.2% |
| Natural resource management/environmental sustainability | 3.2% |
| Transport | 3.2% |
| Law and justice/regulatory framework | 2.4% |
| Agriculture/rural development/food security | 1.6% |
| Gender/equality of opportunity | 1.6% |
| Job creation/employment | 1.6% |
| Urban development | 1.6% |
| Energy | 0.8% |

| 3. Currently, do you professionally collaborate/work with the World Bank in your country? | Percentage of Respondents (N=128) |
|--|--|
| Yes | 25.8% |
| No | 74.2% |

H. Background Information (continued)

| 4. Which of the following describes most of your exposure to the World Bank in Honduras? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=127) |
|---|--|
| Engage in World Bank related/sponsored events/activities | 35.4% |
| Use World Bank website for information, data, research, etc. | 35.4% |
| Use World Bank reports/data | 34.6% |
| Collaborate as part of my professional duties | 27.6% |
| Observer | 25.2% |

| 5. Which best represents your geographic location? | Percentage of Respondents (N=126) |
|---|--|
| Tegucigalpa | 97.6% |
| Comayagua | 1.6% |
| San Pedro Sula | 0.8% |

Appendix B: Responses to All Questions by Stakeholder Groups

A. General Issues facing Honduras

In general would you say that Honduras is headed in ... ? *

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|--------|-------|--|-------|
| The right direction | 87.5% | 55.6% | 20.0% | 7.7% | 9.5% | 0.0% | 10.0% | 7.7% | 20.8% |
| The wrong direction | 12.5% | 44.4% | 50.0% | 61.5% | 90.5% | 100.0% | 70.0% | 76.9% | 70.8% |
| Not sure | 0.0% | 0.0% | 30.0% | 30.8% | 0.0% | 0.0% | 20.0% | 15.4% | 8.3% |

*Significantly different between stakeholder groups

Listed below are a number of development priorities in Honduras. Please identify which of the following you consider the most important development priorities in Honduras? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Rural development* | 25.0% | 0.0% | 0.0% | 0.0% | 0.0% | 25.0% | 0.0% | 0.0% | 16.0% |
| Education | 75.0% | 90.9% | 100.0% | 78.6% | 81.0% | 93.8% | 70.0% | 76.9% | 88.0% |
| Social protection | 12.5% | 18.2% | 20.0% | 14.3% | 0.0% | 0.0% | 0.0% | 7.7% | 8.0% |
| Transport* | 25.0% | 27.3% | 0.0% | 0.0% | 0.0% | 6.3% | 0.0% | 0.0% | 0.0% |
| Water and sanitation | 12.5% | 18.2% | 20.0% | 14.3% | 0.0% | 6.3% | 0.0% | 7.7% | 4.0% |
| Anti-corruption | 12.5% | 27.3% | 20.0% | 42.9% | 61.9% | 62.5% | 60.0% | 46.2% | 60.0% |
| Monitoring and evaluation | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 4.0% |
| Public financial management | 12.5% | 9.1% | 20.0% | 35.7% | 19.0% | 0.0% | 10.0% | 7.7% | 20.0% |
| Job creation/employment* | 62.5% | 9.1% | 40.0% | 28.6% | 42.9% | 25.0% | 60.0% | 76.9% | 28.0% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 4.0% |
| Energy | 12.5% | 18.2% | 10.0% | 7.1% | 9.5% | 0.0% | 0.0% | 7.7% | 0.0% |
| Crime and violence | 12.5% | 18.2% | 50.0% | 42.9% | 28.6% | 50.0% | 30.0% | 53.8% | 44.0% |
| Law and justice | 12.5% | 27.3% | 0.0% | 14.3% | 23.8% | 12.5% | 30.0% | 7.7% | 8.0% |
| Disaster management* | 12.5% | 36.4% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 4.0% |
| Nutrition | 12.5% | 0.0% | 20.0% | 21.4% | 0.0% | 6.3% | 0.0% | 0.0% | 8.0% |
| Domestic private sector development* | 0.0% | 0.0% | 0.0% | 0.0% | 33.3% | 0.0% | 0.0% | 7.7% | 4.0% |

*Significantly different between stakeholder groups

Do you think the Bank is effectively investing to support the priorities listed above?*

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Yes | 62.5% | 54.5% | 77.8% | 64.3% | 25.0% | 12.5% | 44.4% | 23.1% | 24.0% |
| No | 25.0% | 18.2% | 0.0% | 0.0% | 30.0% | 37.5% | 44.4% | 15.4% | 28.0% |
| Do not know | 12.5% | 27.3% | 22.2% | 35.7% | 45.0% | 50.0% | 11.1% | 61.5% | 48.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | | | | | | | Academia/ Research institute/ Think tank | | | | | |
| | Office of Minister | | | | | | | | | | | | | | | CSO | | | Media | | | | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank in Honduras?* | 8 | 7.50 | 2.45 | 11 | 6.18 | 2.48 | 11 | 6.82 | 2.09 | 14 | 6.71 | 1.90 | 21 | 5.00 | 1.97 | 16 | 3.50 | 1.83 | 10 | 6.00 | 2.21 | 13 | 4.38 | 2.60 | 25 | 5.40 | 2.63 |

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank's effectiveness in Honduras?* | 8 | 6.50 | 2.56 | 11 | 7.18 | 2.48 | 10 | 7.00 | 1.63 | 12 | 7.33 | 1.07 | 17 | 6.29 | 2.08 | 13 | 4.69 | 1.80 | 10 | 5.80 | 2.04 | 11 | 5.00 | 2.32 | 22 | 5.77 | 2.47 |

(1-Not effective at all, 10-Very effective) *Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank's staff is well prepared to help Honduras solve its most complicated development challenges? | 8 | 7.63 | 2.50 | 11 | 7.36 | 2.66 | 10 | 7.70 | 1.42 | 12 | 7.92 | 1.51 | 19 | 7.16 | 2.19 | 12 | 6.17 | 2.62 | 9 | 7.78 | 1.64 | 12 | 6.83 | 2.21 | 19 | 6.53 | 2.37 |

(1-To no degree at all, 10-To a very significant degree)

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Honduras?

| Greatest Value | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|--|--|--|--------------------------------------|--|-------|-------|--|-------|
| Percentage of Respondents | Office of Minister | Implementation Agency | Bank project | Private Bank | CSO | Media | Think tank | Other |
| Financial resources: investment lending | 71.4% | 66.7% | 54.5% | 50.0% | 61.9% | 64.3% | 84.6% | 76.0% |
| Financial resources: policy based lending / budget support to the Government | 14.3% | 16.7% | 18.2% | 14.3% | 23.8% | 21.4% | 7.7% | 20.0% |
| Mobilizing third party financial resources | 14.3% | 0.0% | 0.0% | 0.0% | 4.8% | 7.1% | 0.0% | 0.0% |
| Technical assistance | 0.0% | 0.0% | 9.1% | 7.1% | 9.5% | 7.1% | 7.7% | 4.0% |
| Policy advice* | 0.0% | 0.0% | 0.0% | 21.4% | 0.0% | 0.0% | 0.0% | 0.0% |
| Donor coordination | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Data | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Training/capacity building | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% | 11.1% | 0.0% | 0.0% |
| Studies/analyses | 0.0% | 16.7% | 0.0% | 7.1% | 0.0% | 0.0% | 0.0% | 0.0% |
| Convening/facilitating | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Linkage to non-Bank expertise | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

| 2 nd Greatest Value | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other | |
|--|--|--|--------------------------------------|--|-------|-------|--|-------|-------|
| Percentage of Respondents | Office of Minister | | | | | | | | |
| Financial resources: investment lending | 0.0% | 0.0% | 27.3% | 21.4% | 25.0% | 7.1% | 12.5% | 7.7% | 12.0% |
| Financial resources: policy based lending / budget support to the Government | 57.1% | 16.7% | 9.1% | 21.4% | 25.0% | 28.6% | 37.5% | 30.8% | 24.0% |
| Mobilizing third party financial resources | 0.0% | 0.0% | 18.2% | 7.1% | 15.0% | 21.4% | 12.5% | 30.8% | 4.0% |
| Technical assistance | 14.3% | 16.7% | 9.1% | 28.6% | 15.0% | 7.1% | 0.0% | 7.7% | 20.0% |
| Policy advice | 14.3% | 16.7% | 0.0% | 0.0% | 10.0% | 14.3% | 12.5% | 0.0% | 8.0% |
| Donor coordination | 0.0% | 16.7% | 9.1% | 0.0% | 5.0% | 7.1% | 25.0% | 0.0% | 0.0% |
| Data | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 7.7% | 0.0% |
| Training/capacity building | 0.0% | 33.3% | 27.3% | 0.0% | 0.0% | 7.1% | 0.0% | 15.4% | 16.0% |
| Studies/analyses | 14.3% | 0.0% | 0.0% | 14.3% | 0.0% | 0.0% | 0.0% | 0.0% | 8.0% |
| Convening/facilitating | 0.0% | 0.0% | 0.0% | 7.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Linkage to non-Bank expertise | 0.0% | 0.0% | 0.0% | 0.0% | 5.0% | 7.1% | 0.0% | 0.0% | 4.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 4.0% |

Which World Bank instruments do you believe are the MOST effective in reducing poverty in Honduras? (Choose no more than TWO)

| Which World Bank instruments do you believe are the MOST effective in reducing poverty in Honduras? (Choose no more than TWO) | | | | | | | | | |
|---|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
| Investment lending | 87.5% | 100.0% | 81.8% | 71.4% | 85.7% | 56.3% | 88.9% | 84.6% | 68.0% |
| Capacity development* | 0.0% | 9.1% | 54.5% | 0.0% | 9.5% | 43.8% | 22.2% | 15.4% | 16.0% |
| Policy based lending / Budget support to the Government | 75.0% | 27.3% | 18.2% | 50.0% | 28.6% | 25.0% | 11.1% | 23.1% | 32.0% |
| Knowledge products/services | 12.5% | 0.0% | 9.1% | 7.1% | 9.5% | 25.0% | 0.0% | 7.7% | 8.0% |
| Technical assistance | 25.0% | 45.5% | 18.2% | 42.9% | 38.1% | 6.3% | 22.2% | 38.5% | 32.0% |
| Trust Fund management | 0.0% | 0.0% | 0.0% | 0.0% | 14.3% | 12.5% | 0.0% | 15.4% | 12.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 8.0% |
| Don't know | 0.0% | 0.0% | 9.1% | 7.1% | 0.0% | 0.0% | 0.0% | 0.0% | 4.0% |

*Significantly different between stakeholder groups

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| NGOs | 0.0% | 9.1% | 9.1% | 23.1% | 9.5% | 25.0% | 20.0% | 30.8% | 32.0% |
| Local Government* | 100.0% | 36.4% | 81.8% | 38.5% | 23.8% | 75.0% | 50.0% | 23.1% | 40.0% |
| Beneficiaries | 12.5% | 27.3% | 18.2% | 30.8% | 14.3% | 6.3% | 20.0% | 0.0% | 12.0% |
| Private sector* | 25.0% | 18.2% | 0.0% | 23.1% | 71.4% | 6.3% | 20.0% | 15.4% | 20.0% |
| Community Based Organizations | 12.5% | 54.5% | 18.2% | 15.4% | 23.8% | 37.5% | 60.0% | 30.8% | 36.0% |
| Donor community | 25.0% | 9.1% | 18.2% | 30.8% | 14.3% | 12.5% | 0.0% | 7.7% | 20.0% |
| Foundations | 0.0% | 9.1% | 9.1% | 0.0% | 9.5% | 0.0% | 0.0% | 23.1% | 4.0% |
| Academia/think tanks/research institutes | 25.0% | 36.4% | 27.3% | 23.1% | 19.0% | 25.0% | 10.0% | 53.8% | 28.0% |
| Parliament | 0.0% | 0.0% | 18.2% | 7.7% | 0.0% | 6.3% | 0.0% | 0.0% | 0.0% |
| Media | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 20.0% | 0.0% | 8.0% |
| Faith based organizations | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 4.8% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

To what extent do you agree with the following statements about the World Bank's work in Honduras? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall the World Bank currently plays a relevant role in development in Honduras* | 8 | 8.38 | 1.77 | 11 | 8.00 | 2.19 | 11 | 7.91 | 1.87 | 12 | 8.00 | 1.28 | 20 | 7.00 | 2.18 | 14 | 6.64 | 1.55 | 10 | 5.60 | 2.12 | 13 | 6.00 | 2.48 | 22 | 7.36 | 2.52 |
| The World Bank's work is aligned with what I consider the development priorities for Honduras | 8 | 8.13 | 1.64 | 11 | 7.27 | 2.41 | 11 | 7.36 | 1.43 | 13 | 7.85 | 1.46 | 19 | 7.11 | 1.91 | 13 | 5.85 | 2.23 | 8 | 6.00 | 2.39 | 12 | 5.92 | 2.27 | 19 | 6.37 | 2.43 |
| The World Bank supports programs and strategies that are realistic for Honduras | 8 | 7.38 | 2.13 | 11 | 7.45 | 2.58 | 11 | 7.73 | 1.74 | 12 | 7.67 | 1.61 | 20 | 6.40 | 2.11 | 14 | 5.64 | 2.06 | 10 | 6.00 | 2.05 | 13 | 6.00 | 2.20 | 21 | 6.43 | 2.75 |
| The World Bank treats clients and stakeholders in Honduras with respect | 7 | 8.86 | 1.46 | 10 | 8.20 | 1.62 | 10 | 8.30 | 1.64 | 11 | 8.00 | 1.67 | 19 | 8.21 | 2.18 | 12 | 6.75 | 1.82 | 8 | 7.38 | 2.72 | 11 | 7.00 | 2.79 | 19 | 7.74 | 2.26 |

*Significantly different between stakeholder groups

To what extent is the World Bank an effective development partner in Honduras, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Responsiveness | 7 | 7.00 | 1.91 | 11 | 8.00 | 1.79 | 11 | 6.45 | 1.44 | 12 | 7.08 | 1.08 | 19 | 6.58 | 1.35 | 12 | 5.50 | 1.62 | 8 | 6.00 | 3.12 | 12 | 5.67 | 2.77 | 19 | 6.53 | 2.27 |
| Flexibility (in terms of the World Bank's products and services) | 7 | 6.43 | 1.62 | 10 | 7.60 | 1.78 | 11 | 6.36 | 1.36 | 11 | 6.55 | 1.69 | 19 | 6.32 | 1.70 | 11 | 5.64 | 2.38 | 8 | 5.50 | 2.39 | 13 | 5.85 | 2.54 | 20 | 6.80 | 2.31 |
| Flexibility (in terms of changing country circumstances) | 7 | 6.43 | 2.07 | 11 | 7.82 | 1.54 | 10 | 6.50 | 1.43 | 12 | 6.92 | 1.24 | 18 | 6.11 | 1.78 | 10 | 5.20 | 1.62 | 8 | 5.38 | 2.62 | 13 | 5.54 | 2.47 | 20 | 6.80 | 2.35 |
| Being inclusive | 6 | 7.33 | 1.51 | 11 | 8.27 | 1.42 | 10 | 6.60 | 1.58 | 10 | 6.80 | 1.40 | 16 | 7.06 | 1.84 | 9 | 5.56 | 2.01 | 7 | 6.43 | 2.64 | 11 | 5.18 | 2.27 | 17 | 6.35 | 2.96 |
| Openness* | 6 | 8.00 | 1.55 | 11 | 8.36 | 1.43 | 11 | 7.00 | 1.48 | 13 | 7.92 | 1.93 | 17 | 6.82 | 1.13 | 12 | 6.08 | 1.93 | 7 | 7.14 | 2.97 | 11 | 5.64 | 2.58 | 19 | 7.21 | 2.10 |
| Staff accessibility | 7 | 7.14 | 2.27 | 10 | 8.40 | 1.65 | 11 | 6.91 | 1.70 | 12 | 7.67 | 2.10 | 18 | 6.72 | 2.47 | 11 | 5.55 | 2.42 | 8 | 6.88 | 2.80 | 12 | 5.83 | 2.66 | 20 | 6.35 | 2.87 |
| Straightforwardness and honesty* | 7 | 8.86 | 1.07 | 10 | 8.80 | 1.23 | 11 | 7.73 | 1.74 | 12 | 8.08 | 1.51 | 18 | 8.06 | 1.73 | 12 | 6.25 | 1.82 | 9 | 6.78 | 2.64 | 13 | 6.46 | 2.82 | 20 | 7.15 | 2.92 |
| Collaboration with groups outside of the Government | 6 | 8.17 | 1.17 | 8 | 7.25 | 1.91 | 11 | 6.64 | 1.50 | 10 | 6.80 | 2.25 | 19 | 6.74 | 2.08 | 13 | 6.38 | 2.18 | 7 | 6.71 | 2.98 | 12 | 5.42 | 2.84 | 16 | 6.94 | 2.59 |
| Collaboration with the Government | 8 | 8.75 | 1.75 | 11 | 9.09 | 1.04 | 11 | 7.91 | 1.38 | 12 | 8.42 | 1.44 | 19 | 7.89 | 2.21 | 13 | 6.69 | 2.39 | 9 | 8.33 | 1.66 | 13 | 7.46 | 2.85 | 22 | 7.09 | 2.29 |
| Collaboration with other donors | 6 | 8.33 | 1.03 | 8 | 8.00 | 1.60 | 11 | 7.64 | 1.80 | 14 | 8.00 | 1.57 | 18 | 7.06 | 1.83 | 11 | 6.45 | 2.25 | 9 | 7.56 | 1.51 | 12 | 6.83 | 2.72 | 19 | 6.74 | 2.58 |
| Follow through over time | 7 | 7.86 | 2.34 | 9 | 7.89 | 1.62 | 11 | 7.64 | 1.36 | 9 | 6.89 | 1.36 | 18 | 7.94 | 1.66 | 10 | 5.80 | 1.75 | 8 | 6.88 | 3.48 | 12 | 6.17 | 2.55 | 17 | 6.94 | 2.28 |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|--|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| The World Bank works too slowly | 12.5% | 18.2% | 36.4% | 14.3% | 19.0% | 6.3% | 0.0% | 0.0% | 16.0% |
| The Government works inefficiently | 0.0% | 27.3% | 54.5% | 57.1% | 66.7% | 56.3% | 55.6% | 61.5% | 56.0% |
| There is not an adequate level of citizen/civil society participation | 25.0% | 18.2% | 27.3% | 14.3% | 14.3% | 12.5% | 11.1% | 23.1% | 20.0% |
| Poor donor coordination* | 37.5% | 0.0% | 0.0% | 7.1% | 0.0% | 12.5% | 0.0% | 0.0% | 12.0% |
| The World Bank does not do adequate follow through/follow-up* | 12.5% | 36.4% | 0.0% | 0.0% | 14.3% | 6.3% | 0.0% | 7.7% | 4.0% |
| Lack of/inadequate levels of capacity in Government | 0.0% | 27.3% | 0.0% | 28.6% | 33.3% | 43.8% | 33.3% | 38.5% | 24.0% |
| Political pressures and obstacles | 50.0% | 36.4% | 45.5% | 35.7% | 23.8% | 18.8% | 33.3% | 15.4% | 40.0% |
| Reforms are not well thought out in light of country challenges | 25.0% | 18.2% | 0.0% | 14.3% | 19.0% | 25.0% | 22.2% | 23.1% | 16.0% |
| The World Bank is not sensitive enough to political/social realities on the ground | 12.5% | 0.0% | 27.3% | 0.0% | 0.0% | 6.3% | 22.2% | 7.7% | 4.0% |
| Other | 0.0% | 0.0% | 0.0% | 7.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Honduras? (1-Not effective at all, 10-Very effective)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Anti corruption* | 6 | 7.50 | 2.07 | 10 | 5.90 | 2.85 | 11 | 6.73 | 1.79 | 11 | 5.18 | 1.89 | 20 | 4.20 | 2.44 | 12 | 3.50 | 2.43 | 9 | 5.00 | 2.78 | 12 | 3.83 | 2.04 | 23 | 3.87 | 2.38 |
| Transport* | 7 | 7.00 | 2.16 | 10 | 7.00 | 2.94 | 11 | 6.82 | 1.94 | 12 | 7.00 | 1.95 | 21 | 5.86 | 2.39 | 14 | 5.14 | 1.96 | 9 | 5.11 | 2.62 | 12 | 4.67 | 2.19 | 22 | 4.91 | 2.00 |
| Crime and violence | 5 | 6.60 | 1.34 | 9 | 5.56 | 2.65 | 11 | 5.91 | 1.76 | 10 | 4.30 | 1.57 | 19 | 4.11 | 2.77 | 13 | 3.38 | 1.80 | 9 | 4.56 | 2.40 | 12 | 4.25 | 2.01 | 23 | 4.13 | 2.38 |
| Law and justice | 6 | 6.67 | 1.97 | 9 | 5.89 | 2.32 | 9 | 6.00 | 1.50 | 9 | 4.33 | 1.80 | 19 | 4.63 | 1.92 | 12 | 4.00 | 2.45 | 9 | 6.00 | 2.55 | 10 | 4.70 | 2.36 | 22 | 4.95 | 2.48 |
| Domestic private sector development | 6 | 6.33 | 1.21 | 7 | 6.43 | 2.44 | 10 | 5.30 | 2.11 | 8 | 6.38 | 2.26 | 21 | 4.57 | 2.20 | 14 | 5.14 | 1.70 | 9 | 5.22 | 2.49 | 10 | 4.90 | 2.38 | 22 | 5.82 | 2.17 |
| Water and sanitation | 7 | 7.71 | 1.25 | 9 | 6.89 | 1.96 | 11 | 6.73 | 1.79 | 11 | 7.82 | 1.25 | 20 | 6.05 | 2.19 | 14 | 5.71 | 1.98 | 9 | 6.11 | 2.52 | 12 | 5.17 | 2.59 | 20 | 6.35 | 2.01 |
| Energy | 7 | 6.43 | 1.72 | 10 | 7.10 | 2.18 | 10 | 6.90 | 2.02 | 8 | 6.25 | 1.98 | 18 | 5.78 | 2.37 | 13 | 5.38 | 2.06 | 9 | 5.67 | 2.74 | 11 | 4.82 | 2.52 | 21 | 6.19 | 2.25 |
| Disaster management | 6 | 6.83 | 1.17 | 10 | 7.60 | 2.37 | 11 | 6.55 | 2.11 | 9 | 6.00 | 2.24 | 19 | 6.32 | 2.19 | 12 | 6.33 | 2.53 | 9 | 6.67 | 2.45 | 10 | 4.90 | 2.47 | 19 | 5.32 | 2.31 |
| Monitoring and evaluation | 7 | 7.57 | 1.51 | 7 | 7.71 | 1.98 | 10 | 6.50 | 1.78 | 11 | 7.09 | 2.17 | 17 | 6.71 | 1.90 | 13 | 6.00 | 1.91 | 7 | 5.29 | 2.75 | 12 | 5.17 | 2.59 | 21 | 6.00 | 2.59 |
| Public financial management | 7 | 6.86 | 1.77 | 8 | 6.50 | 1.85 | 10 | 6.60 | 1.65 | 9 | 7.00 | 1.50 | 17 | 6.35 | 2.32 | 12 | 5.58 | 2.23 | 9 | 6.67 | 1.58 | 11 | 5.00 | 2.32 | 23 | 5.26 | 2.80 |
| Job creation/employment* | 7 | 6.43 | .98 | 8 | 6.13 | 2.90 | 10 | 5.70 | 1.49 | 10 | 6.40 | 2.46 | 17 | 4.76 | 2.08 | 14 | 3.79 | 1.89 | 9 | 4.78 | 1.92 | 11 | 4.36 | 1.86 | 19 | 4.42 | 2.69 |
| Financial markets | 5 | 7.80 | .84 | 6 | 6.17 | 2.14 | 7 | 6.43 | 1.90 | 7 | 6.14 | 1.35 | 16 | 6.44 | 2.58 | 14 | 5.64 | 2.24 | 9 | 5.56 | 2.83 | 11 | 5.27 | 2.69 | 19 | 5.05 | 2.46 |
| Rural development | 7 | 7.57 | .79 | 9 | 6.78 | 2.49 | 11 | 6.64 | 1.75 | 10 | 6.30 | 2.31 | 20 | 6.30 | 1.95 | 14 | 5.07 | 2.56 | 10 | 6.60 | 2.88 | 11 | 4.91 | 2.55 | 20 | 5.45 | 2.33 |
| Education | 7 | 7.43 | 1.99 | 9 | 6.78 | 2.54 | 11 | 6.82 | 1.89 | 12 | 6.42 | 2.43 | 20 | 5.90 | 2.31 | 15 | 5.00 | 1.69 | 8 | 6.13 | 2.42 | 13 | 5.23 | 3.03 | 22 | 5.77 | 2.58 |
| Social protection | 7 | 6.43 | 1.51 | 8 | 6.63 | 3.29 | 9 | 6.11 | 2.62 | 10 | 6.70 | 2.67 | 17 | 5.41 | 2.24 | 13 | 4.23 | 1.24 | 9 | 5.33 | 2.35 | 12 | 4.42 | 2.35 | 19 | 5.11 | 2.98 |
| Nutrition | 7 | 7.00 | 2.00 | 9 | 6.67 | 2.96 | 7 | 5.43 | 2.37 | 9 | 6.56 | 1.67 | 20 | 5.90 | 2.75 | 13 | 5.08 | 2.63 | 9 | 6.11 | 2.89 | 11 | 4.73 | 3.07 | 18 | 5.00 | 2.77 |

*Significantly different between stakeholder groups

C. World Bank Effectiveness and Results (continued)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank's work help to achieve development results in Honduras | 7 | 7.71 | 1.38 | 10 | 7.40 | 2.41 | 11 | 6.91 | 1.30 | 12 | 6.58 | 1.00 | 20 | 6.10 | 1.74 | 14 | 5.36 | 1.91 | 10 | 6.00 | 2.26 | 13 | 6.31 | 2.10 | 23 | 5.52 | 2.23 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank in Honduras? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| The World Bank's financial instruments meet the needs of Honduras | 7 | 6.86 | 1.35 | 8 | 7.25 | 1.98 | 10 | 6.50 | 1.72 | 11 | 6.45 | 1.44 | 18 | 6.17 | 2.26 | 15 | 5.73 | 2.02 | 9 | 5.67 | 2.65 | 12 | 6.00 | 2.45 | 24 | 5.83 | 2.28 |
| The World Bank meets Honduras's needs for knowledge services | 6 | 7.50 | .84 | 9 | 7.78 | 1.92 | 10 | 6.30 | 1.34 | 13 | 7.46 | 1.27 | 18 | 6.00 | 2.14 | 15 | 6.47 | 1.77 | 10 | 6.90 | 1.73 | 12 | 5.83 | 2.72 | 23 | 6.13 | 2.30 |

D. The World Bank's Knowledge

How frequently do you consult World Bank knowledge and research in the work you do?*

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Weekly | 25.0% | 10.0% | 9.1% | 7.1% | 4.8% | 0.0% | 30.0% | 0.0% | 4.0% |
| Monthly | 37.5% | 30.0% | 45.5% | 35.7% | 4.8% | 18.8% | 20.0% | 7.7% | 8.0% |
| A few times a year | 25.0% | 30.0% | 36.4% | 35.7% | 42.9% | 18.8% | 20.0% | 15.4% | 40.0% |
| Rarely | 0.0% | 20.0% | 9.1% | 14.3% | 28.6% | 43.8% | 30.0% | 38.5% | 36.0% |
| Never | 12.5% | 10.0% | 0.0% | 7.1% | 19.0% | 18.8% | 0.0% | 38.5% | 12.0% |

*Significantly different between stakeholder groups

D. The World Bank's Knowledge (continued)

In Honduras, to what extent do you believe that the World Bank's knowledge and research: (1-To no degree at all, 10-To a very significant degree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Are timely | 6 | 7.50 | 1.38 | 9 | 7.44 | 2.74 | 11 | 7.09 | 2.07 | 12 | 6.75 | 1.76 | 19 | 6.42 | 2.12 | 13 | 5.38 | 2.10 | 10 | 6.30 | 2.75 | 13 | 5.38 | 2.02 | 23 | 6.48 | 2.23 |
| Include appropriate level of stakeholder involvement during preparation | 6 | 7.33 | 1.75 | 9 | 8.22 | 1.64 | 11 | 6.73 | 2.05 | 9 | 6.00 | 1.73 | 19 | 6.32 | 1.89 | 12 | 5.33 | 2.06 | 9 | 5.78 | 2.22 | 13 | 5.69 | 2.29 | 21 | 5.81 | 2.20 |
| Are relevant to Honduras's development priorities | 6 | 8.00 | 1.10 | 8 | 7.88 | 1.81 | 11 | 7.36 | 1.36 | 13 | 7.46 | 1.51 | 21 | 6.62 | 1.60 | 13 | 5.85 | 2.34 | 9 | 6.78 | 2.95 | 13 | 6.31 | 2.29 | 24 | 6.42 | 2.54 |
| Provide feasible recommendations | 6 | 8.00 | 1.79 | 10 | 7.90 | 2.18 | 11 | 7.09 | 1.45 | 13 | 7.38 | 1.56 | 20 | 6.70 | 1.72 | 14 | 6.00 | 2.08 | 9 | 6.33 | 2.65 | 12 | 6.08 | 2.43 | 23 | 6.35 | 2.48 |
| Are accessible | 6 | 8.00 | 1.55 | 9 | 8.00 | 1.73 | 11 | 6.64 | 2.11 | 13 | 7.38 | 2.06 | 20 | 6.95 | 1.88 | 14 | 6.50 | 2.18 | 9 | 6.44 | 2.70 | 13 | 6.38 | 2.84 | 21 | 6.14 | 2.46 |
| Are source of relevant information on global good practices | 6 | 8.17 | 1.33 | 7 | 9.14 | 1.46 | 10 | 7.20 | 1.69 | 13 | 8.23 | 1.69 | 21 | 7.57 | 1.69 | 14 | 6.43 | 1.91 | 9 | 7.22 | 2.77 | 12 | 7.08 | 2.02 | 22 | 7.27 | 2.35 |
| Are useful in terms of the work you do* | 6 | 8.50 | 1.05 | 8 | 8.75 | 1.49 | 11 | 7.91 | 1.38 | 13 | 8.08 | 1.55 | 20 | 6.30 | 2.08 | 15 | 6.33 | 2.50 | 9 | 7.11 | 2.93 | 10 | 5.30 | 1.70 | 22 | 6.36 | 3.05 |
| Are adequately disseminated* | 6 | 7.33 | 1.37 | 8 | 7.88 | 1.89 | 11 | 7.27 | 1.56 | 12 | 7.33 | 1.78 | 20 | 5.75 | 2.31 | 15 | 4.93 | 2.40 | 9 | 5.67 | 2.96 | 13 | 5.69 | 2.32 | 24 | 5.88 | 2.80 |
| Are appropriately translated | 6 | 8.17 | 1.72 | 8 | 8.25 | 2.49 | 11 | 7.09 | 1.58 | 10 | 7.50 | 1.84 | 18 | 8.00 | 1.57 | 14 | 6.36 | 2.73 | 9 | 6.89 | 2.57 | 13 | 6.62 | 2.18 | 21 | 6.48 | 2.75 |
| Are adaptable to Honduras's specific development challenges and country circumstances* | 6 | 8.17 | 1.47 | 8 | 8.00 | 1.31 | 11 | 7.55 | 1.44 | 12 | 7.67 | 1.61 | 19 | 7.16 | 1.38 | 14 | 5.57 | 1.95 | 9 | 5.89 | 2.52 | 13 | 6.08 | 2.66 | 24 | 6.08 | 2.43 |

*Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country? | 6 | 8.50 | 1.52 | 10 | 8.10 | 1.60 | 10 | 7.80 | 1.14 | 12 | 7.50 | 1.45 | 19 | 7.84 | 1.95 | 14 | 7.57 | 1.79 | 10 | 7.00 | 2.49 | 12 | 9.08 | 1.31 | 24 | 7.21 | 2.19 |
| Overall, how would you rate the technical quality of the World Bank's knowledge/research? | 6 | 8.50 | 1.22 | 10 | 8.20 | 1.87 | 10 | 8.00 | 1.05 | 13 | 8.23 | 1.01 | 20 | 7.85 | 2.01 | 13 | 7.15 | 1.82 | 10 | 7.40 | 2.12 | 11 | 7.09 | 2.91 | 22 | 7.05 | 1.89 |
| Overall, how effective is the World Bank at providing linkage to non-Bank expertise? | 6 | 7.83 | .75 | 4 | 6.25 | 1.89 | 11 | 6.82 | 1.78 | 12 | 7.00 | 1.41 | 16 | 7.38 | 2.33 | 12 | 6.58 | 2.11 | 9 | 6.00 | 2.24 | 7 | 6.71 | 1.38 | 16 | 6.56 | 2.50 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality; 1-Not effective at all, 10-Very effective)

E. Working with the World Bank

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank disburses funds promptly | 7 | 6.43 | 1.99 | 8 | 7.25 | 2.92 | 11 | 6.73 | 2.28 | 9 | 6.00 | 1.50 | 18 | 6.06 | 2.01 | 13 | 5.08 | 2.43 | 8 | 4.25 | 2.66 | 8 | 6.13 | 3.00 | 17 | 5.88 | 2.15 |
| The World Bank effectively monitors and evaluates the projects and programs it supports | 7 | 8.00 | 1.63 | 11 | 7.73 | 2.00 | 11 | 7.00 | 1.34 | 11 | 7.09 | 1.70 | 21 | 6.90 | 2.12 | 13 | 6.15 | 2.15 | 8 | 6.00 | 2.20 | 12 | 7.33 | 2.15 | 23 | 6.91 | 2.35 |
| The World Bank's approvals and reviews are done in a timely fashion* | 7 | 7.86 | 1.57 | 8 | 8.50 | 1.69 | 11 | 6.18 | 1.17 | 10 | 6.60 | 1.78 | 19 | 6.89 | 1.70 | 14 | 6.07 | 2.09 | 7 | 4.71 | 2.43 | 10 | 7.30 | 2.79 | 18 | 6.83 | 2.62 |
| The World Bank's "Safeguard Policy" requirements are reasonable* | 7 | 7.86 | 1.35 | 10 | 8.10 | 1.52 | 11 | 6.91 | 1.22 | 10 | 7.10 | 1.66 | 18 | 7.39 | 1.61 | 13 | 5.23 | 2.24 | 8 | 5.88 | 3.00 | 10 | 7.20 | 2.49 | 18 | 6.50 | 2.55 |
| The World Bank imposes reasonable conditions on its lending | 7 | 7.86 | 1.07 | 9 | 7.89 | 1.45 | 11 | 6.55 | 1.69 | 12 | 7.33 | 1.61 | 21 | 7.00 | 2.05 | 13 | 6.31 | 2.50 | 9 | 6.11 | 3.10 | 10 | 7.00 | 2.26 | 21 | 5.95 | 2.46 |
| Working with the World Bank increases Honduras's institutional capacity | 7 | 8.43 | 1.40 | 10 | 8.30 | 2.26 | 11 | 7.64 | 1.43 | 13 | 6.85 | 1.57 | 21 | 7.48 | 1.69 | 14 | 6.21 | 2.22 | 9 | 6.78 | 3.11 | 12 | 6.67 | 2.71 | 23 | 6.48 | 2.87 |
| The World Bank ensures consistency and continuity through staff changes | 7 | 7.29 | 2.56 | 9 | 7.67 | 2.00 | 10 | 6.70 | 1.49 | 11 | 7.09 | 2.02 | 17 | 7.76 | 2.31 | 13 | 5.08 | 2.33 | 7 | 7.00 | 2.65 | 11 | 6.09 | 2.51 | 19 | 5.63 | 2.99 |
| The World Bank's teams and visits are well coordinated | 7 | 8.71 | 1.11 | 7 | 8.57 | 1.27 | 10 | 6.90 | 1.91 | 10 | 7.40 | 2.01 | 15 | 7.27 | 2.19 | 13 | 6.38 | 2.02 | 7 | 7.71 | 1.38 | 12 | 6.25 | 2.67 | 22 | 6.91 | 2.52 |
| Where country systems are adequate, the World Bank makes appropriate use of them | 6 | 7.67 | 1.51 | 8 | 8.00 | .76 | 9 | 7.78 | 1.30 | 10 | 7.70 | 1.64 | 16 | 6.94 | 2.24 | 13 | 5.77 | 2.39 | 8 | 6.13 | 1.81 | 11 | 6.82 | 2.36 | 22 | 6.68 | 2.82 |
| The World Bank provides effective implementation support | 7 | 8.43 | 1.40 | 10 | 7.00 | 3.02 | 10 | 7.50 | 1.27 | 12 | 7.17 | 2.04 | 19 | 6.74 | 2.31 | 15 | 6.80 | 2.43 | 7 | 6.29 | 2.43 | 12 | 7.33 | 2.23 | 22 | 6.45 | 2.81 |

*Significantly different between stakeholder groups

F. The Future Role of the World Bank in Honduras

Which of the following SHOULD the World Bank do to make itself of greater value in Honduras? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|--|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Improve the quality of its experts as related to Honduras's specific challenges* | 12.5% | 27.3% | 36.4% | 21.4% | 4.8% | 25.0% | 60.0% | 53.8% | 41.7% |
| Reduce the complexity of obtaining World Bank financing* | 75.0% | 45.5% | 54.5% | 21.4% | 57.1% | 43.8% | 10.0% | 30.8% | 25.0% |
| Ensure greater selectivity in its work | 12.5% | 27.3% | 0.0% | 35.7% | 14.3% | 12.5% | 20.0% | 0.0% | 20.8% |
| Provide more adequate data/knowledge/statistics/figures on Honduras's economy | 37.5% | 45.5% | 9.1% | 7.1% | 33.3% | 25.0% | 40.0% | 15.4% | 16.7% |
| Offer more innovative financial products | 37.5% | 9.1% | 27.3% | 28.6% | 47.6% | 12.5% | 30.0% | 30.8% | 25.0% |
| Offer more innovative knowledge services | 0.0% | 9.1% | 0.0% | 14.3% | 19.0% | 25.0% | 0.0% | 38.5% | 20.8% |
| Work faster | 12.5% | 18.2% | 45.5% | 14.3% | 14.3% | 18.8% | 10.0% | 0.0% | 12.5% |
| Others | 0.0% | 9.1% | 18.2% | 14.3% | 0.0% | 0.0% | 20.0% | 15.4% | 16.7% |

*Significantly different between stakeholder groups

Which two of the following do you believe would be the most valuable ways the Bank could support the country's efforts to see through pro poor growth? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|--|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Financing projects oriented to enhancing pro poor growth | 50.0% | 72.7% | 54.5% | 42.9% | 65.0% | 62.5% | 60.0% | 53.8% | 64.0% |
| Providing technical assistance to jointly find solutions to the country's development challenges | 12.5% | 36.4% | 27.3% | 28.6% | 25.0% | 18.8% | 20.0% | 61.5% | 40.0% |
| Building institutional capacity | 62.5% | 36.4% | 36.4% | 42.9% | 25.0% | 37.5% | 30.0% | 7.7% | 24.0% |
| Focusing research/analytical work on pro poor growth issues and providing feasible recommendations | 50.0% | 27.3% | 18.2% | 57.1% | 20.0% | 25.0% | 50.0% | 15.4% | 36.0% |
| Sharing information on global best practices in enhancing pro poor growth | 25.0% | 9.1% | 45.5% | 28.6% | 40.0% | 31.3% | 30.0% | 38.5% | 16.0% |
| Other | 0.0% | 0.0% | 9.1% | 0.0% | 10.0% | 0.0% | 0.0% | 0.0% | 8.0% |

F. The Future Role of the World Bank in Honduras (continued)

Which two of the following do you believe would be the most valuable ways the Bank could support the country's efforts to decrease the levels of crime and violence in the country? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Financing projects geared towards vulnerable populations | 62.5% | 63.6% | 72.7% | 64.3% | 52.4% | 50.0% | 80.0% | 38.5% | 64.0% |
| Building capacity within institutions dealing with prevention of crime and violence | 62.5% | 54.5% | 36.4% | 71.4% | 61.9% | 68.8% | 30.0% | 53.8% | 44.0% |
| Focusing research/analytical work on vulnerable groups and crime/violence issues and providing feasible recommendations | 62.5% | 45.5% | 27.3% | 14.3% | 28.6% | 25.0% | 20.0% | 30.8% | 36.0% |
| Sharing information on global best practices in prevention of crime and violence | 12.5% | 9.1% | 18.2% | 14.3% | 14.3% | 18.8% | 10.0% | 46.2% | 16.0% |
| Stimulating public debate/dialogue on vulnerable groups and crime/violence issues in the country | 0.0% | 18.2% | 45.5% | 28.6% | 19.0% | 6.3% | 10.0% | 15.4% | 24.0% |
| Other | 0.0% | 0.0% | 0.0% | 7.1% | 9.5% | 6.3% | 30.0% | 0.0% | 4.0% |

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Honduras? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Local newspapers | 75.0% | 60.0% | 36.4% | 71.4% | 42.9% | 62.5% | 60.0% | 53.8% | 58.3% |
| International newspapers | 0.0% | 20.0% | 9.1% | 0.0% | 4.8% | 0.0% | 0.0% | 0.0% | 4.2% |
| Local radio | 25.0% | 10.0% | 0.0% | 0.0% | 4.8% | 12.5% | 0.0% | 0.0% | 8.3% |
| Local television | 37.5% | 10.0% | 27.3% | 7.1% | 33.3% | 43.8% | 10.0% | 30.8% | 33.3% |
| International television | 12.5% | 0.0% | 0.0% | 0.0% | 9.5% | 6.3% | 0.0% | 7.7% | 4.2% |
| Periodicals | 12.5% | 40.0% | 36.4% | 35.7% | 38.1% | 12.5% | 30.0% | 7.7% | 25.0% |
| Internet | 37.5% | 50.0% | 72.7% | 85.7% | 42.9% | 43.8% | 40.0% | 69.2% | 54.2% |
| Social media | 0.0% | 10.0% | 9.1% | 0.0% | 4.8% | 12.5% | 10.0% | 7.7% | 4.2% |
| Blogs | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Mobile phones | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Instant messaging | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 9.5% | 0.0% | 10.0% | 0.0% | 4.2% |

G. Communication and Information Sharing (continued)

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| World Bank website | 37.5% | 18.2% | 27.3% | 28.6% | 14.3% | 25.0% | 30.0% | 23.1% | 52.0% |
| Direct contact with World Bank | 37.5% | 9.1% | 27.3% | 35.7% | 19.0% | 25.0% | 60.0% | 30.8% | 20.0% |
| e-newsletters | 37.5% | 45.5% | 54.5% | 42.9% | 42.9% | 31.3% | 30.0% | 30.8% | 52.0% |
| Instant messaging | 12.5% | 9.1% | 0.0% | 7.1% | 9.5% | 12.5% | 10.0% | 0.0% | 4.0% |
| World Bank seminars/workshops/conferences | 50.0% | 54.5% | 54.5% | 50.0% | 42.9% | 37.5% | 40.0% | 30.8% | 40.0% |
| World Bank Public Information Center | 12.5% | 36.4% | 9.1% | 14.3% | 9.5% | 18.8% | 0.0% | 23.1% | 0.0% |
| World Bank publications and other written materials | 12.5% | 27.3% | 9.1% | 21.4% | 38.1% | 18.8% | 20.0% | 38.5% | 16.0% |
| Mobile phones | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 6.3% | 0.0% | 0.0% | 4.0% |
| Social media | 0.0% | 0.0% | 18.2% | 0.0% | 14.3% | 6.3% | 0.0% | 15.4% | 8.0% |
| Blogs | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 6.3% | 0.0% | 0.0% | 0.0% |
| Others | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Yes | 28.6% | 27.3% | 54.5% | 35.7% | 47.6% | 46.7% | 33.3% | 0.0% | 20.0% |
| No | 71.4% | 72.7% | 45.5% | 64.3% | 52.4% | 53.3% | 66.7% | 100.0% | 80.0% |

Have you requested information from the World Bank on its activities in the past year?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Yes | 50.0% | 18.2% | 50.0% | 42.9% | 38.1% | 20.0% | 25.0% | 30.8% | 16.0% |
| No | 50.0% | 81.8% | 50.0% | 57.1% | 61.9% | 80.0% | 75.0% | 69.2% | 84.0% |

Were you able to obtain this information?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Yes | 100.0% | 66.7% | 75.0% | 100.0% | 85.7% | 75.0% | 50.0% | 75.0% | 57.1% |
| No | 0.0% | 33.3% | 25.0% | 0.0% | 14.3% | 25.0% | 50.0% | 25.0% | 42.9% |

Do you have access to the Internet?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|--------|--|--------|
| Yes | 100.0% | 100.0% | 90.0% | 91.7% | 95.2% | 93.8% | 100.0% | 100.0% | 100.0% |
| No | 0.0% | 0.0% | 10.0% | 8.3% | 4.8% | 6.3% | 0.0% | 0.0% | 0.0% |

Do you use/have you used the World Bank website?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Yes | 100.0% | 70.0% | 90.0% | 76.9% | 57.1% | 56.3% | 77.8% | 61.5% | 69.6% |
| No | 0.0% | 30.0% | 10.0% | 23.1% | 42.9% | 43.8% | 22.2% | 38.5% | 30.4% |

G. Communication and Information Sharing (continued)

Which Internet connection do you use primarily when visiting a World Bank website?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| High speed | 100.0% | 90.9% | 81.8% | 100.0% | 94.4% | 85.7% | 77.8% | 90.0% | 85.7% |
| Dial-up | 0.0% | 9.1% | 18.2% | 0.0% | 5.6% | 14.3% | 22.2% | 10.0% | 14.3% |

Do you use/have you used the World Bank's Public Information Centers (PICs) in Honduras?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Yes | 37.5% | 18.2% | 54.5% | 35.7% | 19.0% | 12.5% | 40.0% | 53.8% | 16.7% |
| No | 50.0% | 72.7% | 36.4% | 50.0% | 66.7% | 62.5% | 50.0% | 23.1% | 75.0% |
| I don't know what PIC is | 12.5% | 9.1% | 9.1% | 14.3% | 14.3% | 25.0% | 10.0% | 23.1% | 8.3% |

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|--|------|------|--------------------------------------|------|------|--|------|------|-----|------|------|-------|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | | | PMU/Consultant/ Contractor on Bank project | | | Bilateral/ Multilateral Agency | | | Private Sector/ Financial Sector/ Private Bank | | | CSO | | | Media | | | Academia/ Research institute/ Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| I use/consult World Bank data more currently than I did a few years ago | 8 | 6.13 | 3.04 | 11 | 5.91 | 2.88 | 11 | 6.55 | 2.07 | 14 | 6.00 | 2.35 | 18 | 4.44 | 3.03 | 15 | 4.53 | 2.29 | 10 | 5.30 | 2.91 | 13 | 4.38 | 1.85 | 24 | 5.00 | 2.98 |
| The World Bank's PIC is a valuable source of information related to development in Honduras. | 4 | 8.75 | .96 | 3 | 6.67 | 2.31 | 6 | 6.83 | 1.72 | 9 | 8.11 | 1.83 | 5 | 8.20 | 1.30 | 4 | 7.25 | 1.50 | 6 | 6.83 | 2.93 | 6 | 7.00 | 2.53 | 8 | 7.13 | 3.00 |
| I find the World Bank websites easy to navigate | 8 | 7.38 | 1.77 | 9 | 7.78 | 1.86 | 9 | 6.67 | 2.18 | 11 | 7.82 | 1.08 | 12 | 6.58 | 2.27 | 11 | 4.91 | 3.05 | 7 | 6.43 | 2.99 | 8 | 6.25 | 2.92 | 16 | 7.00 | 2.66 |
| I find the information on the World Bank's websites useful. | 8 | 6.63 | 2.92 | 9 | 8.33 | 1.22 | 10 | 7.10 | 2.13 | 11 | 8.27 | 1.49 | 12 | 7.33 | 1.72 | 11 | 6.27 | 2.15 | 7 | 6.71 | 3.40 | 8 | 6.63 | 2.13 | 16 | 6.75 | 2.70 |
| When I need information from the World Bank I know how to find it* | 8 | 7.75 | 2.92 | 10 | 6.60 | 3.50 | 11 | 7.64 | 1.43 | 14 | 7.57 | 2.03 | 16 | 4.44 | 3.01 | 14 | 5.00 | 2.54 | 8 | 5.38 | 3.66 | 11 | 6.09 | 2.12 | 22 | 5.14 | 3.26 |
| The World Bank is responsive to my information requests and inquiries* | 7 | 8.14 | 1.57 | 9 | 7.56 | 2.19 | 10 | 7.40 | 1.71 | 12 | 7.92 | 1.78 | 11 | 6.18 | 2.52 | 11 | 4.73 | 2.94 | 7 | 5.86 | 3.18 | 11 | 6.18 | 1.89 | 18 | 5.44 | 3.26 |

*Significantly different between stakeholder groups

H. Background Information

Currently, do you professionally collaborate/work with the World Bank in your country?

| Percentage of Respondents | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Yes | 50.0% | 27.3% | 54.5% | 46.2% | 14.3% | 18.8% | 10.0% | 7.7% | 24.0% |
| No | 50.0% | 72.7% | 45.5% | 53.8% | 85.7% | 81.3% | 90.0% | 92.3% | 76.0% |

Which of the following describes most of your exposure to the World Bank in Honduras? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of a Ministry/ Ministerial Dep/ Implementation Agency | PMU/Consultant/ Contractor on Bank project | Bilateral/ Multilateral Agency | Private Sector/ Financial Sector/ Private Bank | CSO | Media | Academia/ Research institute/ Think tank | Other |
|---|--------------------|--|--|--------------------------------------|--|-------|-------|--|-------|
| Observer* | 0.0% | 45.5% | 0.0% | 7.1% | 40.0% | 37.5% | 20.0% | 38.5% | 20.8% |
| Use World Bank reports/data | 50.0% | 9.1% | 36.4% | 35.7% | 50.0% | 18.8% | 60.0% | 30.8% | 29.2% |
| Engage in World Bank related/sponsored events/activities | 50.0% | 27.3% | 45.5% | 57.1% | 25.0% | 43.8% | 10.0% | 23.1% | 37.5% |
| Collaborate as part of my professional duties | 25.0% | 27.3% | 63.6% | 35.7% | 20.0% | 31.3% | 20.0% | 23.1% | 16.7% |
| Use World Bank website for information, data, research, etc. | 37.5% | 54.5% | 27.3% | 28.6% | 25.0% | 25.0% | 60.0% | 38.5% | 37.5% |

*Significantly different between stakeholder groups

Appendix C: Responses to All Questions by Year¹

FY '04 Response Number = 138 • FY '13 Response Number = 130

A. General Issues Facing Honduras

In general would you say that Honduras is headed in...?*

| Percentage of Respondents | 2004 | 2013 |
|---------------------------|-------|-------|
| The right direction | 69.4% | 19.2% |
| The wrong direction | 30.6% | 70.4% |
| Not sure | 0.0% | 10.4% |

*Significantly different between FY13 and FY04 country surveys.

B. Overall Attitudes toward the World Bank

| | year | | | | | |
|--|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank in Honduras?* | 135 | 6.62 | 2.15 | 130 | 5.48 | 2.47 |

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between FY13 and FY04 country surveys.

| | year | | | | | |
|--|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank's effectiveness in Honduras?* | 130 | 6.68 | 2.15 | 115 | 6.10 | 2.21 |

(1-Not effective at all, 10-Very effective) *Significantly different between FY13 and FY04 country surveys.

To what extent do you agree with the following statements about the World Bank's work in Honduras?

(1-Strongly disagree, 10-Strongly agree)

| | year | | | | | |
|--|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank currently plays a relevant role in development in Honduras | 133 | 6.78 | 2.29 | 122 | 7.15 | 2.18 |
| The World Bank's work is aligned with what I consider the development priorities for Honduras* | 133 | 6.15 | 2.39 | 115 | 6.80 | 2.16 |
| The World Bank treats clients and stakeholders in Honduras with respect | 115 | 7.62 | 2.21 | 108 | 7.81 | 2.10 |

*Significantly different between FY13 and FY04 country surveys.

¹ Only those questions that were asked in the FY '04 and FY '13 country surveys, with similar response scales/options, are presented.

B. Overall Attitudes toward the World Bank (continued)

To what extent is the World Bank an effective development partner in Honduras, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

| | year | | | | | |
|--|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| Flexibility (in terms of changing country circumstances) | 62 | 6.00 | 2.25 | 110 | 6.32 | 2.06 |
| Staff accessibility | 119 | 6.89 | 1.90 | 110 | 6.72 | 2.47 |
| Straightforwardness and honesty | 111 | 7.15 | 2.15 | 113 | 7.47 | 2.25 |

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Honduras?

(1-Not effective at all, 10-Very effective)

| | year | | | | | |
|--------------------------------------|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| Law and justice* | 110 | 5.82 | 2.26 | 106 | 5.07 | 2.25 |
| Domestic private sector development* | 116 | 6.39 | 2.02 | 107 | 5.41 | 2.16 |
| Education | 114 | 6.17 | 1.97 | 118 | 5.98 | 2.39 |
| Social protection | 113 | 5.77 | 2.11 | 105 | 5.42 | 2.49 |

*significantly different between FY13 and FY04 country surveys

D. The World Bank's Knowledge/Research

In Honduras, to what extent do you believe that the World Bank's knowledge and research:

(1-To no degree at all, 10-To a very significant degree)

| | year | | | | | |
|---|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| Are useful in terms of the work you do* | 126 | 7.96 | 2.06 | 115 | 6.91 | 2.39 |
| Are adaptable to Honduras's specific development challenges and country circumstances | 127 | 6.35 | 2.22 | 116 | 6.72 | 2.12 |

*Significantly different between FY13 and FY04 country surveys.

E. Working with the World Bank

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | year | | | | | |
|---|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| The World Bank disburses funds promptly | 53 | 6.62 | 2.43 | 100 | 5.93 | 2.33 |
| The World Bank effectively monitors and evaluates the projects and programs it supports | 59 | 7.29 | 2.13 | 118 | 6.95 | 2.06 |
| The World Bank imposes reasonable conditions on its lending | 128 | 6.26 | 2.63 | 114 | 6.75 | 2.18 |
| Working with the World Bank increases Honduras's institutional capacity | 67 | 6.79 | 2.08 | 121 | 7.06 | 2.29 |

G. Communication and Information Sharing

Do you use/have you used the World Bank website?

| Percentage of Respondents | 2004 | 2013 |
|---------------------------|-------|-------|
| Yes | 61.5% | 69.7% |
| No | 38.5% | 30.3% |

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)

| | year | | | | | |
|--|------|------|------|------|------|------|
| | 2004 | | | 2013 | | |
| | N | Mean | SD | N | Mean | SD |
| When I need information from the World Bank I know how to find it* | 124 | 6.98 | 2.58 | 114 | 5.98 | 2.96 |
| The World Bank is responsive to my information requests and inquiries* | 106 | 7.62 | 2.52 | 96 | 6.47 | 2.64 |

*Significantly different between FY13 and FY04 country surveys.

Appendix D: Indicator Questions as a Function of Exposure to the Bank

| Indicator Question | Currently, do you professionally collaborate/work with the World Bank in your country? | | Which of the following describes most of your exposure to the World Bank in Honduras? (Choose no more than TWO) | | | | | | | | | |
|---|--|----------|---|----------|---------------------|----------|-------------------------|----------|-------------|----------|----------------|----------|
| | No Mean | Yes Mean | Observer | | Use WB reports/data | | Engage in WB activities | | Collaborate | | Use WB website | |
| | | | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean |
| Overall, please rate your impression of the World Bank's effectiveness in Honduras? | 5.70 | 7.27 | 6.51 | 5.00 | 5.93 | 6.50 | 5.87 | 6.57 | 5.96 | 6.62 | 5.81 | 6.74 |
| To what extent do you believe the World Bank's staff is well prepared to help Honduras solve its most complicated development challenges? | 6.84 | 7.97 | 7.52 | 6.11 | 7.01 | 7.41 | 6.92 | 7.62 | 7.05 | 7.47 | 6.80 | 7.82 |
| Overall the World Bank currently plays a relevant role in development in Honduras | 6.89 | 7.94 | 7.52 | 6.34 | 7.31 | 7.11 | 7.01 | 7.64 | 7.00 | 7.82 | 7.21 | 7.28 |
| The World Bank's work is aligned with what I consider the development priorities for Honduras | 6.46 | 7.78 | 7.16 | 6.00 | 6.96 | 6.74 | 6.57 | 7.40 | 6.63 | 7.48 | 6.89 | 6.88 |
| Responsiveness | 6.35 | 7.00 | 6.78 | 5.83 | 6.49 | 6.59 | 6.47 | 6.63 | 6.54 | 6.50 | 6.26 | 6.95 |
| Openness | 6.87 | 7.63 | 7.25 | 6.54 | 7.03 | 7.15 | 6.93 | 7.33 | 6.99 | 7.33 | 7.02 | 7.18 |
| Collaboration with groups outside of the Government | 6.61 | 6.92 | 6.86 | 6.31 | 6.83 | 6.54 | 6.70 | 6.76 | 6.63 | 7.00 | 6.61 | 6.92 |
| Collaboration with the Government | 7.70 | 8.17 | 8.11 | 7.00 | 7.58 | 8.29 | 7.69 | 8.10 | 7.71 | 8.19 | 7.73 | 8.02 |
| Collaboration with other donors | 7.03 | 8.04 | 7.49 | 6.59 | 7.22 | 7.33 | 7.11 | 7.51 | 7.14 | 7.63 | 7.20 | 7.38 |
| To what extent does the World Bank's work help to achieve development results in Honduras | 5.96 | 7.06 | 6.47 | 5.70 | 6.16 | 6.48 | 6.18 | 6.43 | 6.13 | 6.68 | 6.04 | 6.67 |
| The World Bank's financial instruments meet the needs of Honduras | 5.95 | 6.71 | 6.31 | 5.78 | 6.18 | 6.17 | 6.10 | 6.33 | 6.15 | 6.27 | 5.96 | 6.53 |
| The World Bank meets Honduras's needs for knowledge services | 6.38 | 7.03 | 6.76 | 6.07 | 6.57 | 6.60 | 6.32 | 7.05 | 6.52 | 6.76 | 6.54 | 6.64 |
| The World Bank's knowledge and research are adaptable to Honduras's specific development challenges and country circumstances | 6.43 | 7.62 | 7.08 | 5.69 | 6.71 | 6.76 | 6.44 | 7.24 | 6.57 | 7.21 | 6.59 | 6.95 |
| Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country? | 7.72 | 7.86 | 7.73 | 7.83 | 7.91 | 7.49 | 7.71 | 7.85 | 7.78 | 7.70 | 7.46 | 8.23 |
| Overall, how would you rate the technical quality of the World Bank's knowledge/research? | 7.59 | 7.72 | 7.92 | 6.76 | 7.49 | 7.83 | 7.39 | 8.00 | 7.58 | 7.73 | 7.31 | 8.17 |
| Where country systems are adequate, the World Bank makes appropriate use of them | 6.62 | 7.81 | 7.20 | 6.08 | 7.11 | 6.59 | 6.61 | 7.49 | 6.79 | 7.27 | 6.58 | 7.49 |

Yellow highlight indicates significant difference between Yes and No mean.

Appendix E: Honduras FY 2013 Questionnaire



World Bank Country Survey FY13 – Honduras

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Honduras or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Honduras, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Honduras. The World Bank commissioned an independent firm to oversee the logistics of this effort in Honduras. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING HONDURAS

| A1. In general would you say that Honduras is headed in ... ? | |
|--|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

SECTION A: GENERAL ISSUES

| | |
|---|--|
| A2. Listed below are a number of development priorities in Honduras. | |
| Please identify which of the following you consider the most important development priorities in Honduras? (Choose no more than THREE) | |
| 1 | Rural development |
| 2 | Education |
| 3 | Social protection (e.g., pensions, targeted social assistance) |
| 4 | Transport (e.g., roads, bridges, transportation) |
| 5 | Water and sanitation |
| 6 | Anti-corruption |
| 7 | Monitoring and evaluation |
| 8 | Public financial management (e.g., public expenditure, fiscal system reform) |
| 9 | Job creation/employment |
| 10 | Financial markets |
| 11 | Energy |
| 12 | Crime and violence |
| 13 | Law and justice (e.g., judicial system) |
| 14 | Disaster management |
| 15 | Nutrition |
| 16 | Domestic private sector development |

| | |
|---|-------------|
| A3. Do you think the Bank is effectively investing to support the priorities listed above? | |
| (Please mark only ONE response) | |
| 1 | Yes |
| 2 | No |
| 3 | Do not know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

| | | | | | | | | | |
|--|---|---|---|---|---|---|---|--------------------|----|
| B1. How familiar are you with the work of the World Bank in Honduras, on a ten point scale? | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Not familiar at all | | | | | | | | Extremely familiar | |

| | | | | | | | | | | |
|--|---|---|---|---|---|---|---|----------------|----|--------------------------|
| B2. Overall, please rate your impression of the World Bank's effectiveness in Honduras, on a ten point scale? | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not effective at all | | | | | | | | Very effective | | Don't know |

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|------------------------------|----|--------------------------|
| B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Honduras solve its most complicated development challenges, on a ten point scale? | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | To a very significant degree | | Don't know |

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SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

| B4. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Honduras? | | | |
|--|--|---|--|
| | | Greatest Value (Choose only ONE) | Second Greatest Value (Choose only ONE) |
| 1 | Financial resources: investment lending | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Financial resources: policy based lending / budget support to the Government | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Mobilizing third party financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Technical assistance | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Policy advice | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Donor coordination | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Data | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Training/capacity building | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Studies/analyses | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Convening/facilitating | <input type="checkbox"/> | <input type="checkbox"/> |
| 11 | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | <input type="checkbox"/> | <input type="checkbox"/> |
| 12 | Other (please specify): _____ | <input type="checkbox"/> | <input type="checkbox"/> |

| B5. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Honduras? (Choose no more than TWO) | |
|--|--|
| 1 | Investment lending (financing specific projects) |
| 2 | Capacity development |
| 3 | Policy based lending / Budget support to the Government |
| 4 | Knowledge products/services (analytical work, studies, surveys, etc.) |
| 5 | Technical assistance (advice, best practice, international experience, etc.) |
| 6 | Trust Fund management |
| 7 | Other (please specify): _____ |
| 8 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B6. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| | |
|----|--|
| 1 | NGOs |
| 2 | Local Government |
| 3 | Beneficiaries |
| 4 | Private sector |
| 5 | Community Based Organizations (CBOs) |
| 6 | Donor community |
| 7 | Foundations |
| 8 | Academia/think tanks/research institutes |
| 9 | Parliament |
| 10 | Media |
| 11 | Faith based organizations |
| 12 | Other (please specify): _____ |

To what extent do you agree with the following statements about the World Bank's work in Honduras, on a ten point scale?

| | | Strongly disagree | | | | | | | | | | Strongly agree | | Don't know |
|------------|---|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|------------|
| B7 | Overall the World Bank currently plays a relevant role in development in Honduras | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | |
| B8 | The World Bank's work is aligned with what I consider the development priorities for Honduras | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | |
| B9 | The World Bank supports programs and strategies that are realistic for Honduras | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | |
| B10 | The World Bank treats clients and stakeholders in Honduras with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | |

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SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent is the World Bank an effective development partner in Honduras, in terms of each of the following?

| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
|------------|--|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| B11 | Responsiveness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B12 | Flexibility (in terms of the World Bank's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B13 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B14 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B15 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B16 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B17 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B18 | Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B19 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B20 | Collaboration with other donors | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B21 | Follow through over time | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

B22. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

| | |
|----|--|
| 1 | The World Bank works too slowly |
| 2 | The Government works inefficiently |
| 3 | There is not an adequate level of citizen/civil society participation |
| 4 | Poor donor coordination |
| 5 | The World Bank does not do adequate follow through/follow-up |
| 6 | Lack of/inadequate levels of capacity in Government |
| 7 | Political pressures and obstacles |
| 8 | Reforms are not well thought out in light of country challenges |
| 9 | The World Bank is not sensitive enough to political/social realities on the ground |
| 10 | Other (please specify): _____ |

B23. When considering the level of World Bank support for some key areas in Honduras, how would you characterize the Bank's support in relation to the following?

| | | Not enough support | Just the right level of support | Excessive level of support |
|---|--------------------------------|--------------------------|---------------------------------|----------------------------|
| 1 | Security | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Pro poor growth | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Economic and fiscal governance | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Honduras, on a ten point scale?

| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|------------|--|----------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C1 | Anti corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C2 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C3 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C4 | Law and justice (e.g., judicial system) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C5 | Domestic private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C6 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C7 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C8 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C9 | Monitoring and evaluation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C10 | Public financial management (e.g., public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C11 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C12 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C13 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C14 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C15 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C16 | Nutrition | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

C17. To what extent does the World Bank's work help to achieve development results in Honduras, on a ten point scale?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

To what extent do you agree with the following statements about the World Bank in Honduras, on a ten point scale?

| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
|------------|--|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C18 | The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Honduras | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C19 | The World Bank meets Honduras's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

SECTION D: THE WORLD BANK'S KNOWLEDGE

D1. How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do? (Please mark only ONE response)

| | |
|---|--------------------|
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

In Honduras, to what extent do you believe that the World Bank's knowledge and research:

| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
|-----|---|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|--------------------------|
| D2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D4 | Are relevant to Honduras's development priorities | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D5 | Provide feasible recommendations | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D6 | Are accessible (well written and easy to understand) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D7 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D8 | Are useful in terms of the work you do | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D9 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D10 | Are appropriately translated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D11 | Are adaptable to Honduras's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

D12. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale?

| | | | | | | | | | | |
|------------------------|---|---|---|---|---|---|---|---|------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not significant at all | | | | | | | | | Very significant | Don't know |

D13. Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale?

| | | | | | | | | | | |
|----------------------------|---|---|---|---|---|---|---|---|-----------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Very low technical quality | | | | | | | | | Very high technical quality | Don't know |

D14. Overall, how effective is the World Bank at providing linkage to non-Bank expertise (i.e., South-South knowledge sharing, etc.)?

| | | | | | | | | | | |
|----------------------|---|---|---|---|---|---|---|---|----------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not effective at all | | | | | | | | | Very effective | Don't know |

SECTION E: WORKING WITH THE WORLD BANK

| To what extent do you agree/disagree with the following statements, on a ten point scale? | | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| E1 | The World Bank disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E2 | The World Bank effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | The World Bank's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | The World Bank's "Safeguard Policy" requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E5 | The World Bank imposes reasonable conditions on its lending | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | Working with the World Bank increases Honduras's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | The World Bank ensures consistency and continuity through staff changes | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | The World Bank's teams and visits are well coordinated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E9 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E10 | The World Bank provides effective implementation support (i.e., supervision of projects) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

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SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN HONDURAS

F1. Which of the following SHOULD the World Bank do to make itself of greater value in Honduras? (Choose no more than TWO)

| | |
|---|---|
| 1 | Improve the quality of its experts as related to Honduras's specific challenges |
| 2 | Reduce the complexity of obtaining World Bank financing |
| 3 | Ensure greater selectivity in its work |
| 4 | Provide more adequate data/knowledge/statistics/figures on Honduras's economy |
| 5 | Offer more innovative financial products |
| 6 | Offer more innovative knowledge services |
| 7 | Work faster |
| 8 | Others (please specify): _____ |

F2. Which two of the following do you believe would be the most valuable ways the Bank could support the country's efforts to see through pro poor growth? (Choose no more than TWO)

| | |
|---|--|
| 1 | Financing projects oriented to enhancing pro poor growth |
| 2 | Providing technical assistance to jointly find solutions to the country's development challenges |
| 3 | Building institutional capacity |
| 4 | Focusing research/analytical work on pro poor growth issues and providing feasible recommendations |
| 5 | Sharing information on global best practices in enhancing pro poor growth |
| 6 | Other (please specify): _____ |

F3. Which two of the following do you believe would be the most valuable ways the Bank could support the country's efforts to decrease the levels of crime and violence in the country? (Choose no more than TWO)

| | |
|---|---|
| 1 | Financing projects geared towards vulnerable populations |
| 2 | Building capacity within institutions dealing with prevention of crime and violence |
| 3 | Focusing research/analytical work on vulnerable groups and crime/violence issues and providing feasible recommendations |
| 4 | Sharing information on global best practices in prevention of crime and violence |
| 5 | Stimulating public debate/dialogue on vulnerable groups and crime/violence issues in the country |
| 6 | Other (please specify): _____ |

F4. When considering the following issues, do you believe the World Bank SHOULD provide ... ?

| | | Less support | The current amount of support | More support |
|---|--------------------------------|--------------------------|-------------------------------|--------------------------|
| 1 | Security | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Pro poor growth | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Economic and fiscal governance | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Honduras? (Choose no more than TWO)

| | |
|----|---|
| 1 | Local newspapers |
| 2 | International newspapers |
| 3 | Local radio |
| 4 | Local television |
| 5 | International television |
| 6 | Periodicals |
| 7 | Internet |
| 8 | Social media (Facebook, Twitter, Youtube) |
| 9 | Blogs |
| 10 | Mobile phones |
| 11 | Instant messaging |
| 12 | Other (please specify): _____ |

G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)

| | |
|----|--|
| 1 | World Bank website |
| 2 | Direct contact with World Bank (i.e., face to face meetings/discussions) |
| 3 | e-newsletters |
| 4 | Instant messaging |
| 5 | World Bank seminars/workshops/conferences |
| 6 | World Bank Public Information Center |
| 7 | World Bank publications and other written materials |
| 8 | Mobile phones |
| 9 | Social media (Facebook, Twitter, Youtube) |
| 10 | Blogs |
| 11 | Others (please specify): _____ |

| | | | |
|-----------|--|------------|-----------|
| G3 | Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? | Yes | No |
| G4 | Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6) | Yes | No |
| G5 | Were you able to obtain this information? | Yes | No |
| G6 | Do you have access to the Internet? | Yes | No |
| G7 | Do you use/have you used the World Bank website? | Yes | No |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| G8. Which Internet connection do you use primarily when visiting a World Bank website? | |
|---|------------|
| 1 | High speed |
| 2 | Dial-up |

| G9. Do you use/have you used the World Bank's Public Information Centers (PICs) in Honduras? | |
|---|--------------------------|
| 1 | Yes |
| 2 | No |
| 3 | I don't know what PIC is |

| Please rate how much you agree with the following statements, on a ten point scale. | | | | | | | | | | | | | |
|--|---|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| G10 | I use/consult World Bank data more currently than I did a few years ago | | | | | | | | | | | | <input type="checkbox"/> |
| G11 | The World Bank's PIC is a valuable source of information related to development in Honduras. | | | | | | | | | | | | <input type="checkbox"/> |
| G12 | I find the World Bank websites easy to navigate. | | | | | | | | | | | | <input type="checkbox"/> |
| G13 | I find the information on the World Bank's websites useful. | | | | | | | | | | | | <input type="checkbox"/> |
| G14 | When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.) | | | | | | | | | | | | <input type="checkbox"/> |
| G15 | The World Bank is responsive to my information requests and inquiries | | | | | | | | | | | | <input type="checkbox"/> |

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SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current position? (Please mark only ONE response) | |
|---|--|
| 1 | Office of the President, Prime Minister |
| 2 | Office of Minister |
| 3 | Office of Parliamentarian |
| 4 | Employee of a Ministry, Ministerial Department or Implementation Agency |
| 5 | Consultant/Contractor working on World Bank supported Project/Program |
| 6 | Project Management Unit (PMU) overseeing implementation of project |
| 7 | Local Government Office or Staff |
| 8 | Bilateral Agency |
| 9 | Multilateral Agency |
| 10 | Private Sector Organization |
| 11 | Private Foundation |
| 12 | Financial Sector/Private Bank |
| 13 | NGO |
| 14 | Community Based Organization |
| 15 | Media (Press, Radio, TV, Web, etc.) |
| 16 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 17 | Trade Union |
| 18 | Faith-Based Group |
| 19 | Academia/Research Institute/Think Tank |
| 20 | Judiciary Branch |
| 21 | Other (please specify): _____ |

| H2. Please identify the primary specialization of your work. (Please mark only ONE response) | | | |
|---|---|----|--|
| 1 | Agriculture/ rural development / food security | 10 | Law and justice / regulatory framework |
| 2 | Climate change / disaster management | 11 | Natural resource management / environmental sustainability |
| 3 | Education | 12 | Private sector development / foreign direct investment |
| 4 | Energy | 13 | Public sector governance / public financial management / anti corruption |
| 5 | Financial markets / banking | 14 | Social protection |
| 6 | Gender / equality of opportunity | 15 | Transport |
| 7 | Health / communicable/non-communicable diseases | 16 | Urban development |
| 8 | Information and communications technology | 17 | Water and sanitation |
| 9 | Job creation/employment | 18 | Other (please specify): _____ |

SECTION H: BACKGROUND INFORMATION

| | |
|---|-----|
| H3. Currently, do you professionally collaborate/work with the World Bank in your country? | |
| 1 | Yes |
| 2 | No |

| | |
|--|---|
| H4. Which of the following describes most of your exposure to the World Bank in Honduras? (Choose no more than TWO) | |
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank reports/data |
| 3 | Engage in World Bank related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank website for information, data, research, etc. |

| | |
|--|----------------|
| H5. Which best represents your geographic location? | |
| 1 | Tegucigalpa |
| 2 | San Pedro Sula |
| 3 | Comayagua |
| 4 | La Ceiba |

Thank you for completing the survey!