

## Appendix E: Namibia FY 2013 Questionnaire



### **World Bank Country Survey FY13 – Namibia**

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Namibia or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Namibia, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Namibia. The World Bank commissioned an independent firm to oversee the logistics of this effort in Namibia. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING NAMIBIA**

<b>A1. In general would you say that Namibia is headed in 2013 in ...?</b>	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES**

<b>A2. Listed below are a number of development priorities in Namibia.</b>			
<b>Please identify which of the following you consider the most important development priorities in Namibia? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	17	Education and skills
2	Transport (e.g., roads, ports, rail, bridges)	18	Poverty reduction
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Energy
4	Global/regional integration	20	Food security
5	Gender (e.g., achieve equity, reduce gender-based violence)	21	Land reform
6	Industrial development	22	Agricultural development
7	Foreign direct investment	23	International trade competitiveness
8	Water and sanitation	24	Crime and violence
9	Anti corruption	25	Economic growth
10	Job creation/employment	26	Law and justice (e.g., judicial system)
11	Rural development	27	Regulatory framework
12	Financial markets (e.g., resilience, competition, financial inclusion)	28	Affordable housing
13	Urban development	29	State-owned enterprise governance
14	Environmental sustainability and climate change	30	Mining, oil, gas, and natural resource management
15	Reduce inequality	31	Disaster management
16	Health (e.g., HIV/AIDS, non-communicable diseases, health care financing)	32	Information and communications technology

**SECTION A: GENERAL ISSUES**

<b>A3. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Namibia? (Choose no more than THREE)</b>			
1	Water and sanitation	17	Anti corruption
2	Reduce inequality	18	Industrial development
3	Economic growth	19	Foreign direct investment
4	Land reform	20	Education and skills
5	Global/regional integration	21	Energy
6	Gender (e.g., achieve equity, reduce gender-based violence)	22	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Rural development	23	Mining, oil, gas, and natural resource management
8	Urban development	24	Environmental sustainability and climate change
9	Regulatory framework	25	Disaster management
10	State-owned enterprise governance	26	Health (e.g., HIV/AIDS, non-communicable diseases, health care financing)
11	Social protection (e.g., pensions, targeted social assistance)	27	Agricultural development
12	Law and justice (e.g., judicial system)	28	Job creation/employment
13	Transport (e.g., roads, ports, rail, bridges)	29	Financial markets (e.g., resilience, competition, financial inclusion)
14	Crime and violence	30	International trade competitiveness
15	Affordable housing	31	Food security
16	Information and communications technology		

**SECTION A: GENERAL ISSUES**

<b>A4. Economic growth can be driven by a number of factors.</b>			
<b>Which THREE areas below do you believe would contribute most to generating economic growth in Namibia? (Choose no more than THREE)</b>			
1	Energy	16	Affordable housing
2	Gender (e.g., achieve equity, reduce gender-based violence)	17	International trade competitiveness
3	Reduce inequality	18	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Social protection (e.g., pensions, targeted social assistance)	19	Industrial development
5	Global/regional integration	20	Job creation/employment
6	Land reform	21	Agricultural development
7	Anti corruption	22	Food security
8	Disaster management	23	Transport (e.g., roads, ports, rail, bridges)
9	Rural development	24	Mining, oil, gas, and natural resource management
10	Foreign direct investment	25	Environmental sustainability and climate change
11	Urban development	26	Health (e.g., HIV/AIDS, non-communicable diseases, health care financing)
12	Water and sanitation	27	State-owned enterprise governance
13	Education and skills	28	Law and justice (e.g., judicial system)
14	Information and communications technology	29	Crime and violence
15	Regulatory framework	30	Financial markets (e.g., resilience, competition, financial inclusion)

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## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

**B1. How familiar are you with the work of the World Bank in Namibia, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

**B2. Overall, please rate your impression of the World Bank's effectiveness in Namibia, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

**B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Namibia solve its most complicated development challenges, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**B4. When thinking about how the World Bank can have the most impact on development results in Namibia, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Namibia? (Choose no more than THREE)**

1	Social protection (e.g., pensions, targeted social assistance)	17	Reduce inequality
2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Health (e.g., HIV/AIDS, non-communicable diseases, health care financing)
3	Transport (e.g., roads, ports, rail, bridges)	19	Education and skills
4	Poverty reduction	20	Food security
5	Global/regional integration	21	Land reform
6	Gender (e.g., achieve equity, reduce gender-based violence)	22	Agricultural development
7	Crime and violence	23	International trade competitiveness
8	Industrial development	24	Economic growth
9	Rural development	25	Law and justice (e.g., judicial system)
10	Foreign direct investment	26	Regulatory framework
11	Water and sanitation	27	Affordable housing
12	Energy	28	State-owned enterprise governance
13	Job creation/employment	29	Mining, oil, gas, and natural resource management
14	Financial markets (e.g., resilience, competition, financial inclusion)	30	Anti corruption
15	Urban development	31	Information and communications technology
16	Environmental sustainability and climate change	32	Disaster management

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Namibia?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
4	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
5	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
6	Development partner coordination	<input type="checkbox"/>	<input type="checkbox"/>
7	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
8	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
9	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
10	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
11	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Namibia? (Choose no more than TWO)</b>	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Lack of credibility of its knowledge/data
7	Not willing to honestly criticize policies and reform efforts in the country
8	Too influenced by developed countries
9	Not enough public disclosure of its work
10	World Bank processes too slow and complex
11	Not aligned with country priorities
12	Not aligned with other development partners' work
13	Not collaborating enough with the private sector, civil society, and other non-state actors
14	Not adequately sensitive to political/social realities in Namibia
15	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

**B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Namibia? (Choose no more than TWO)**

1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	South-South knowledge exchange (i.e., facilitating peer learning between Namibia and other developing countries)
8	Other (please specify): _____
9	Don't know

**B8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)**

1	Non-governmental organizations (NGOs)
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Development partner community
7	Foundations
8	Academia/think tanks/research institutes
9	Parliament
10	Media
11	Faith-based organizations
12	Regional organizations (e.g., SADC, SACU, AU)
13	Other (please specify): _____

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent do you agree with the following statements about the World Bank's work in Namibia, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B10</b>	Overall the World Bank currently plays a relevant role in development in Namibia											<input type="checkbox"/>	
<b>B11</b>	The World Bank's work is aligned with what I consider the development priorities for Namibia											<input type="checkbox"/>	
<b>B12</b>	The World Bank programs and strategies are aligned with Namibia's Government plans and strategies											<input type="checkbox"/>	
<b>B13</b>	The World Bank treats clients and stakeholders in Namibia with respect											<input type="checkbox"/>	

To what extent is the World Bank an effective development partner in Namibia, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B14</b>	Responsiveness											<input type="checkbox"/>	
<b>B15</b>	Flexibility (in terms of the World Bank's products and services)											<input type="checkbox"/>	
<b>B16</b>	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>	
<b>B17</b>	Being inclusive											<input type="checkbox"/>	
<b>B18</b>	Openness (sharing data and other information)											<input type="checkbox"/>	
<b>B19</b>	Adequate in-country representation and accessibility of non-resident World Bank staff											<input type="checkbox"/>	
<b>B20</b>	Straightforwardness and honesty											<input type="checkbox"/>	
<b>B21</b>	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)											<input type="checkbox"/>	
<b>B22</b>	Collaboration with the Government											<input type="checkbox"/>	
<b>B23</b>	Collaboration with other development partners											<input type="checkbox"/>	
<b>B24</b>	Follow through over time											<input type="checkbox"/>	



**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B25. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor coordination among development partners
5	The World Bank does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Other (please specify): _____

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## SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Namibia, on a ten point scale?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
C1	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Transport (e.g., roads, ports, rail, bridges)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Environmental sustainability and climate change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	State-owned enterprise governance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Affordable housing	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Gender (e.g., achieve equity, reduce gender-based violence)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Industrial development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	International trade competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Financial markets (e.g., resilience, competition, financial inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Reduce inequality	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Health (e.g., HIV/AIDS, non-communicable diseases, health care financing)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C28	Education and skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C30	Land reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C31	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C32	Mining, oil, gas, and natural resource management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS**

<b>C33. To what extent does the World Bank's work help to achieve development results in Namibia, on a ten point scale?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank in Namibia, on a ten point scale?</b>														
		Strongly disagree										Strongly agree		Don't know
<b>C34</b>	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Namibia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C35</b>	The World Bank meets Namibia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

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## SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

<b>D1. How frequently do you consult World Bank knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>D2. When thinking about the development challenges in Namibia, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)</b>			
1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Crime and violence
2	Gender (e.g., achieve equity, reduce gender-based violence)	18	Education and skills
3	Industrial development	19	Global/regional integration
4	Foreign direct investment	20	Information and communications technology
5	Water and sanitation	21	Transport (e.g., roads, ports, rail, bridges)
6	International trade competitiveness	22	Agricultural development
7	Energy	23	Mining, oil, gas, and natural resource management
8	Disaster management	24	Job creation/employment
9	Social protection (e.g., pensions, targeted social assistance)	25	Health (e.g., HIV/AIDS, non-communicable diseases, health care financing)
10	Land reform	26	Economic growth
11	Poverty reduction	27	Rural development
12	Law and justice (e.g., judicial system)	28	Food security
13	Anti corruption	29	Environmental sustainability and climate change
14	Financial markets (e.g., resilience, competition, financial inclusion)	30	Regulatory framework
15	Reduce inequality	31	State-owned enterprise governance
16	Urban development	32	Affordable housing

## SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Namibia, how effective do you believe the World Bank's knowledge work and activities:												
		Not effective at all									Very effective	Don't know
D3	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Supporting implementation of Government programs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Assisting Namibia in finding solutions to its development challenges	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Assisting the Government in implementing policies, projects, and programs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Helping Namibians learn from counterparts in other countries and share Namibia's successes with the world	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

In Namibia, to what extent do you believe that the World Bank's knowledge work and activities:												
		To no degree at all									To a very significant degree	Don't know
D8	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D10	Are relevant to Namibia's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D11	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D12	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D13	Are source of relevant information on global good practices.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D14	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D15	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D16	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D17	Are adaptable to Namibia's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D18. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

D19. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

**SECTION E: WORKING WITH THE WORLD BANK**

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
<b>E1</b>	World Bank loans and guarantees are useful instruments for supporting Government policies, programs, and projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E2</b>	The World Bank effectively monitors and evaluates the support it provides	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	The World Bank provides practical solutions to Namibia's development challenges	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	Working with the World Bank increases Namibia's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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## SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN NAMIBIA

<b>F1. How significant a role do you believe the World Bank SHOULD play in Namibia's development in the near future, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

<b>F2. Which of the following SHOULD the World Bank do to make itself of greater value in Namibia? (Choose no more than TWO)</b>	
1	Improve the quality of its experts as related to Namibia's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Reach out more to groups outside of government
6	Ensure greater selectivity in its work
7	Provide more adequate data/knowledge/statistics/figures on Namibia's economy
8	Offer more innovative financial products
9	Offer more innovative knowledge services
10	Increase availability of fee-based/reimbursable advisory services
11	Work faster
12	Other (please specify): _____

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN NAMIBIA

<b>F3. Below is a list of priorities in National Development Plan IV. Please answer the following questions:</b>				
<b>Choose no more than TWO for each column</b>		<b>Which TWO areas below would benefit most from the World Bank playing a leading role among international partners in Namibia?</b>	<b>Which TWO areas below should receive little or no support from the World Bank in Namibia?</b>	<b>Please check TWO areas below that you believe should be left to the Government to manage without World Bank support.</b>
1	Develop Namibia as a logistics hub	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Make Namibia the most competitive tourism destination in sub-Saharan Africa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Increase the size and scope of Namibia's manufacturing sector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Increase growth of the agricultural sector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Reduce the incidence of severe poverty	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Ensure that Namibia has the most competitive economy in SADC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Raise the quality of education and skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Ensure that all Namibians have access to affordable and high-quality health care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Improve the extent and quality of public infrastructure (transportation, energy, water and sanitation, housing, and information and communications technology)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How do you get most of your information about economic and social development issues in Namibia? (Choose no more than TWO)

1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

### G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)

1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	Namibia Development Information Centre at the Polytechnic
7	World Bank publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Other (please specify): _____

<b>G3</b>	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>G4</b>	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	<b>Yes</b>	<b>No</b>
<b>G5</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>G6</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you use/have you used the World Bank website?	<b>Yes</b>	<b>No</b>

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G8. Which do you primarily use? (Please mark only ONE response)</b>	
1	The World Bank's country website (www.worldbank.org/namibia)
2	The World Bank's main website (www.worldbank.org)

<b>G9. Which Internet connection do you use primarily when visiting a World Bank website?</b>	
1	High speed
2	Dial-up

<b>G10. Do you use/have you used the World Bank's Development Information Centre at the Polytechnic in Namibia?</b>	
1	Yes
2	No
3	I don't know what Development Information Centre is

Please rate how much you agree with the following statements, on a ten point scale.													
		Strongly disagree								Strongly agree		Don't know	
G11	I use/consult World Bank data more currently than I did a few years ago	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G12	The World Bank-supported Namibia Development Information Centre is a valuable source of information related to development in Namibia. <i>(Only answer if you have used the NDIC)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G13	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G14	I find the information on the World Bank’s websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G15	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G16	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current position? (Please mark only ONE response)</b>	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization/Firm
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

<b>H2. Please identify the primary specialization of your work. (Please mark only ONE response)</b>			
1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION**

<b>H3. Currently, do you professionally collaborate/work with the World Bank in your country?</b>	
1	Yes
2	No

<b>H4. Which of the following describes most of your exposure to the World Bank in Namibia? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

<b>H5. Which best represents your geographic location?</b>	
1	City of Windhoek
2	Northern Namibia
3	Central Namibia (other than Windhoek)
4	Southern Namibia

**Thank you for completing the survey!**