

Honduras Questionnaire – Initial Face-to-Face

QUESTIONNAIRE No.

| | |
|--|--|
| | |
|--|--|

Sa. COUNTRY: HONDURAS

| A.- GEOGRAPHIC IDENTIFICATION | | B.- SAMPLE IDENTIFICATION | | C.- CONTROL DATA | |
|--|----------|---|--|--|--|
| 0.- Country | HONDURAS | 5.- Socio-economic status | | | |
| 1.- Department | | 6.- PSU/Segment | | 10.- Total number of people in household | |
| 2.- Municipality | | 7.- Residence | | 11.- Number of residents 15 and over | |
| 3.- City | | 8.- Area: Urban....1 Rural.....2 | | | |
| 4.- District or Estate | | 9. Region: Tegucigalpa...1 San Pedro Sula...2 City of 10 or more...3 Other...4 | | Interviewer: | |
| D. DATE OF INTERVIEW | | E. RESULT OF INTERVIEW | | Supervisor: | |
| 1st Visit: ___ / ___ /2012 2nd Visit: ___ / ___ /2012 | | 1. Completes survey and agrees to be part of the panel 2. Completes survey and refuses to be part of the panel 3. Incomplete 4. Replaced 5. Other: - _____ | | Coder: | |
| | | | | Data entry clerk: | |
| Name of respondent: | | | | | |
| Address: | | | | | |

| | | |
|----------------|----------|-------------------|
| INCECON | 1 | GROUP A: ZERO |
| | 2 | GROUP B: 20 Lps. |
| | 3 | GROUP C: 100 Lps. |

| | | |
|----------------------------------|------------------------|---------|
| Date | Day/Month/Year: | |
| Start Time (Hour/Minute): | Hour: | Minute: |

Good morning/afternoon/evening, my name is _____ and I work for CID-Gallup, an internationally renowned opinion polling company. Would it be possible to speak to the head of the household?

IF THE HEAD OF THE HOUSEHOLD IS NOT AVAILABLE: Would you be able to tell me when I could return in order to speak with the head of the household?

Note the day and time and return: _____

IF ON THE SECOND VISIT, IT IS NOT POSSIBLE TO SPEAK TO THE HEAD OF THE HOUSEHOLD, ASK: Would it be possible to speak to someone 15 and over who is a permanent resident at this house?

- 1 Yes (Continue)
- 2 No (Ask when a suitable person will be available. If this is within a reasonable amount of time, wait. Otherwise record as "no one available at the household" on the route sheet and continue the route to visit another house.)

IF SEVERAL PEOPLE 15 AND OVER ARE AVAILABLE, ASK FOR WHOEVER WILL CELEBRATE THEIR BIRTHDAY NEXT AND READ THE INTRODUCTION.

Now with THE RESPONDENT

Introduction:

Good morning/afternoon, my name is _____ and I work for CID-Gallup, an internationally renowned opinion polling company. The World Bank has contacted us to complete an interesting survey on social and economic issues, in particular, the situation of households in Honduras. This study is being conducted in several countries throughout Latin America, and your answers will help us to understand more about the opinions and living conditions of Hondurans.

Your participation is extremely important to the success of this study. All your responses will be treated with the utmost confidentiality. They will only be analyzed anonymously together with those of hundreds of other people.

Would you be available to offer me a few minutes of your time? I really appreciate your assistance. Thank you.

- 1 Yes **(Continue)**
- 2 No (Ask for another member of the household 15 or over that is available to speak to us – Repeat introduction. If the head of the household is unwilling for anyone else to participate, record the refusal on the route sheet and continue with the route)

S1. Could you tell me whether you have participated in any surveys that have been carried out at your household in the last 6 months?

1 Yes **(Continue)**

2 No **(Go to H1)**

S2. Have you responded regularly to surveys in the last 6 months, or was it an isolated survey (only once)?

1 Regular surveys **(Thank and End Interview)**

2 Isolated Survey – Once **(Continue)**

S3. Can you remember the type of questions they asked you in this isolated survey? **(READ 1 – 6)**

1 Political issues

2 Social issues

3 Brands or products that you use

4 Satisfaction with services you receive (Bank, Telephone, etc.)

5 General aspects of the country and community in which you live

6 Other: _____ (Specify)

7 Does not remember

H1. Are you the head of the household?

1 Yes

2 No

H2. Including yourself, how many people currently reside in this household? Please only count those that live in **Honduras**. **(Code exact number)**

_____ Total number of persons in household

00 None

98 (Not known)

99 (No response)

H3. Could you tell me how many children under the age of 15 currently reside in this household? **(Code exact number)**

_____ Total number of children in household

00 None

98 (Not known)

99 (No response)

H4. Could you tell me how many people in total have slept and eaten here in the last 6 months?

_____ Total

00 None

98 (Not known)

99 (No response)

| | NAME AND SURNAME (H5) | RELATIONSHIP TO HEAD OF HOUSEHOLD (H6) | VAL. 1 SEX (H7) | VAL. 2 AGE (H8) | CURRENT MARITAL STATUS (H9) | Does this person know how to read and write? (H10) | What is the highest level of education this person has attained? (H11) | Is this person employed? (H12) |
|---|--|--|------------------------------|---|---|--|--|---|
| | Record the names and surnames of the people who regularly reside in this household, in the following order: 1. Head of the Household 2. Spouse (or partner) 3. Children from oldest to youngest 4. Step-children from oldest to youngest 5. Parents 6. Siblings 7. Sons-in-law and daughters-in-law 8. Other relatives (grandchildren, grandparents, uncles and aunts, nieces and nephews, cousins, etc.) 9. Other non-relatives (mothers/fathers-in-law, brothers/sisters-in-law, guests, friends, etc.) 10. Domestic staff 11. External contributor | Relation of each person to the head of the household (NOTE: Use codes from H5 to identify the relationship of the person to the head of the household) | 1. Male 2. Female CODE | What is this person's date of birth? (dd-mm-yy) | 1. Married 2. Widowed 3. Divorced 4. Separated 5. Single 6. Cohabiting CODE | 1 Yes 2 No | 1. Literacy program 2. Pre-primary (1-3) 3. Primary (1-9) 4. Secondary (1-3) 5. Upper secondary (1-4) 6. Higher technical education (1-3) 7. Non-university higher education (1-4) 8. University (1-8) 9. Postgraduate (1-5) 99 Not known/No response 88- None | 1 Yes 2 No |
| 1 | | | | | | | | |
| 2 | | | | | | | | |
| 3 | | | | | | | | |
| 4 | | | | | | | | |
| 5 | | | | | | | | |
| 6 | | | | | | | | |

| | | | | | | | | | |
|----|--|--|--|--|--|--|--|--|--|
| 7 | | | | | | | | | |
| 8 | | | | | | | | | |
| 9 | | | | | | | | | |
| 10 | | | | | | | | | |
| 11 | | | | | | | | | |
| 12 | | | | | | | | | |

INTERVIEWER: RECORD THE ANSWERS TO THE FOLLOWING QUESTIONS IN THE TABLE BELOW (FROM H5 TO H12).

H13. Of those living in this household aged 15 or over, could you tell me which of them own a cell phone?

(INTERVIEWER: RECORD THE NAMES OF THOSE AGED 15 OR OVER AGAIN AND ASK WHETHER THEY OWN A CELL PHONE)

| Name of members of the household aged 15 or over | DO THEY HAVE A CELL PHONE? 1- Yes 2- No 3- None |
|--|--|
| 1 | |
| 2 | |
| 3 | |
| 4 | |
| 5 | |
| 6 | |
| 7 | |
| 8 | |
| 9 | |
| 10 | |

I'd like you to imagine a scale from zero to ten, where zero is the lowest and ten is the highest.
Now, for the following questions, please imagine that ten represents the highest quality of life possible for you, and zero represents the lowest quality of life possible for you.

READ FROM "1.A" TO "1.B"

[WP16]

H14. Again, if 10 is the highest and 0 is the lowest, which number would you say corresponds to your current situation? **(SPONTANEOUS)**

| | | | | | | | | | | | | | |
|----|----|----|----|----|----|----|----|----|----|----|--|-------------|---------------|
| | | | | | | | | | | | | (Not known) | (No Response) |
| 00 | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | | 98 | 99 |

[WP18]

H15. Estimating as best you can, where on the scale do you expect to be in 5 years? **(SPONTANEOUS)**

| | | | | | | | | | | | | | |
|----|----|----|----|----|----|----|----|----|----|----|--|-------------|---------------|
| | | | | | | | | | | | | (Not known) | (No Response) |
| 00 | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | | 98 | 99 |

[WP17]

H16. Where on the scale would you say corresponds to the situation you were in 5 years ago? **(SPONTANEOUS)**

| | | | | | | | | | | | | | |
|----|----|----|----|----|----|----|----|----|----|----|--|-------------|---------------|
| | | | | | | | | | | | | (Not known) | (No Response) |
| 00 | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | | 98 | 99 |

H16a. And where on the scale would you place your parents when you were 15 years old?

(SPONTANEOUS)

| | | | | | | | | | | | | | |
|----|----|----|----|----|----|----|----|----|----|----|--|-------------|---------------|
| | | | | | | | | | | | | (Not known) | (No Response) |
| 00 | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | | 98 | 99 |

[ENAH0 612]

Now I'd like to ask you a few questions about whether or not you have certain items in your home.

[ROTATE THE QUESTIONS AND OPTIONS][Include broken equipment as household appliances, only if it is due to be repaired in the short term, with respective comments] [If there are any

electrical appliances in the household that do not belong to the household, regardless of whether they are used or not, they should not be included in the response to this question].

| | H16. Does your home currently have: | | Q17. Going back five years, did your home have (READ EACH OF THE ARTICLES) : | |
|--------------------------------------|-------------------------------------|-----------------------------|---|------------------------------|
| | Yes/No | P16a. How many do you have? | Yes/No | P17a. How many did you have? |
| A. Fridge? | 1. Yes 2. No | | 1. Yes 2. No | |
| B. 4 Burner stove? | 1. Yes 2. No | | 1. Yes 2. No | |
| C. Television? | 1. Yes 2. No | | 1. Yes 2. No | |
| D. Cable television? | 1. Yes 2. No | | 1. Yes 2. No | |
| E. Radio or radio cassette recorder? | 1. Yes 2. No | | 1. Yes 2. No | |
| F. Sound system? | 1. Yes 2. No | | 1. Yes 2. No | |
| G. Landline (HONDUTEL)? | 1. Yes 2. No | | 1. Yes 2. No | |
| H. Landline (Other provider)? | 1. Yes 2. No | | 1. Yes 2. No | |
| I. Car for household use? | 1. Yes 2. No | | 1. Yes 2. No | |
| J. Car for business purposes? | 1. Yes 2. No | | 1. Yes 2. No | |
| K. Motorbike for household use? | 1. Yes 2. No | | 1. Yes 2. No | |
| L. Motorbike for business use? | 1. Yes 2. No | | 1. Yes 2. No | |
| M. Bicycle? | 1. Yes 2. No | | 1. Yes 2. No | |
| N. Computer? | 1. Yes 2. No | | 1. Yes 2. No | |
| O. Home Internet? | 1. Yes 2. No | | 1. Yes 2. No | |
| P. Air conditioning? | 1. Yes 2. No | | 1. Yes 2. No | |

H18. Type of house (through observation)

1. Detached home
2. House built with natural material (Hut)
3. Makeshift home (Scrap)
4. Apartment
5. Room at lodging house or inn
6. Raised hut
7. Place built for other use but used as housing

98 (Not known)

99 (No response)

H19. What is the main material used to build the walls? (READ 1-8)

1. Clay brick
2. Quarry stone
3. Cement block
4. Adobe
5. Wood
6. Wattle-and-daub, straw or canes
7. Prefabricated material
8. Scrap material
10. Other:_____ (Specify)

98 (Not known)

99 (No response)

H20. What is the main material used for the floor? (READ 1-7)

1. Ceramic tiles
2. Cement bricks
3. Granite bricks
4. Clay bricks
5. Concrete slabs
6. Wood
7. Earth
8. Other:_____ (Specify)

98 (Not known)

99 (No response)

H21. What is the main material used to construct the roof? (READ 1-7)

1. Clay tiles
2. Asbestos panels
3. Zinc panels
4. Concrete
5. Wood
6. Straw, palms or similar
7. Scrap material
8. Other:_____ (Specify)

98 (Not known)

99 (No response)

H22. Is the property or house equipped with plumbing for water?

- 1. Yes
- 2. No
- 98 (Not known)
- 99 (No response)

H23. How is the water used in the property obtained? (READ 1-8)

- 1. Public system
- 2. Private system
- 3. Winch operated well
- 4. Pump operated well
- 5. River, stream, spring, water hole, etc.
- 6. Tanker truck
- 7. Pick-up with drums or barrels
- 8. Communal water supply
- 10. Other:_____ (Specify)
- 98 (Not known)
- 99 (No response)

H24. What is the status of the water supply? (READ 1-2)

- 1. Permanent
- 2. Irregular
- 98 (Not known)
- 99 (No response)

H25. Where is the water obtained? (READ 1-4)

- 1. Within the house
- 2. Outside the house but within the property
- 3. Less than 100 meters from the property
- 4. More than 100 meters from the property
- 5. Other:_____ (Specify)
- 98 (Not known)
- 99 (No response)

H27. What is the tenancy status of this property? (READ 1-7)

- 1. Rented
- 2. Owned with outstanding mortgage
- 3. Fully owned
- 4. Occupied property, ownership legalized
- 5. Occupied property, ownership not legalized
- 6. Transferred without payment
- 7. Received for work purposes
- 8. Other:_____ (Specify)
- 98 (Not known)
- 99 (No response)

H28. What is the main source of energy used for cooking in this household? (READ 1-5)

1. Wood
2. Gas (Kerosene)
3. Gas LPG (Bottled Gas)
4. Electricity
5. Crop waste
6. Other: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H29. Are there any sanitary facilities at this property?

1. Yes
2. No
- 98 (Not known)
- 99 (No response)

H30. What type of sanitary facilities are there? (READ 1-8)

1. Toilet connected to the sewage network
2. Toilet connected to a septic tank
3. Toilet discharged into river, lake or sea
4. Latrine discharged into river, lake or sea
5. Pour-flush latrine
6. Latrine with septic tank
7. Latrine with cesspit
8. Composting latrine
9. Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

Q31. Is the use of the sanitary facilities: (READ 1-3)

1. Exclusive to the household?
2. Shared with other homes?
3. Shared with other properties?
- 98 (Not known)
- 99 (No response)

H32. What is the main type of lighting used in this household? (READ 1-7)

1. Public electricity network
2. Collective private electricity network
3. Own electricity generator or plant
4. Solar energy
5. Candle
6. Gas lamp
7. Firewood
8. Other type: _____ (Specify)
9. Not used
- 98 (Not known)
- 99 (No response)

For the following questions, please think about the characteristics of your property five years ago

H33. Five years ago, what was the main material used to build the walls? (READ 1-8)

- 1 Clay brick
- 2 Quarry stone
- 3 Cement block
- 4 Adobe
- 5 Wood
- 6 Wattle-and-daub, straw or canes
- 7 Prefabricated material
- 8 Scrap material
- 10 Other: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H34. Five years ago, what was the main material used for the floor? (READ 1 – 7)

- 1. Ceramic tiles
- 2. Cement bricks
- 3. Granite bricks
- 4. Clay bricks
- 5. Concrete slabs
- 6. Wood
- 7. Earth
- 8. Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H35. Five years ago, what was the main material used for the roof? (READ 1-7)

- 1. Clay tiles
- 2. Asbestos panels
- 3. Zinc panels
- 4. Concrete
- 5. Wood
- 6. Straw, palms or similar
- 7. Scrap material
- 10 Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H36. Five years ago, was the house or the property equipped with plumbing for water?

- 1. Yes
- 2. No
- 98 (Not known)
- 99 (No response)

H37.Five years ago, how was the water used in the property obtained? (READ 1-8)

1. Public system
2. Private system
3. Winch operated well
4. Pump operated well
5. River, stream, spring, water hole, etc.
6. Tanker truck
7. Pick-up with drums or barrels
8. Communal or public water supply
10. Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H38.Five years ago, what was the status of the water supply? (READ 1 – 2)

1. Permanent
2. Irregular
- 98 (Not known)
- 99 (No response)

Q39.Five years ago, where was the water obtained? (READ 1 – 4)

1. Within the house
2. Outside the house but within the property
3. Less than 100 meters from the property
4. More than 100 meters from the property
5. Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H41.Five years ago, what was the tenancy status of this property? (READ 1 – 7)

1. Rented
2. Owned with outstanding mortgage
3. Fully owned
4. Occupied property, ownership legalized
5. Occupied property, ownership not legalized
6. Transferred without payment
7. Received for work purposes
8. Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H42.Five years ago, what was the main source of energy used for cooking in this household? (READ 1 – 5)

1. Wood
2. Gas (Kerosene)
3. Gas LPG (Bottled Gas)
4. Electricity
5. Crop waste
6. Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H43.Five years ago, were there any sanitary facilities?

- 1. Yes
- 2. No
- 98 (Not known)
- 99 (No response)

H44.Five years ago, what type of sanitary facilities were there? (READ 1 – 8)

- 1. Toilet connected to the sewage network
- 2. Toilet connected to a septic tank
- 3. Toilet discharged into river, lake or sea
- 4. Latrine discharged into river, lake or sea
- 5. Pour-flush latrine
- 6. Latrine with septic tank
- 7. Latrine with cesspit
- 8. Composting latrine
- 9. Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H45.Five years ago, was the use of the sanitary facilities:

- 1. Exclusive to the household?
- 2. Shared with other homes?
- 3. Shared with other properties?
- 98 (Not known)
- 99 (No response)

H46.Five years ago, what was the main type of lighting used in this household? (READ 1 – 7)

- 1. Public electricity network
- 2. Collective private electricity network
- 3. Own electricity generator or plant
- 4. Solar energy
- 5. Candle
- 6. Gas lamp
- 7. Firewood
- 8. Other type: _____ (Specify)
- 9. Not used
- 98 (Not known)
- 99 (No response)

ASK ALL

HEAD OF THE HOUSEHOLD

[ENAH0 300A]

H47. Which mother tongue did the head of the household learn during childhood?

- 1 Spanish?
- 2 English?
- 3 English creole?
- 3 Garifuna?
- 4 Misquito?
- 5 Tawahka?

- 6 Pech?
- 7 Tol?
- 8 Is deaf-mute?
- 9 Other type: _____ (Specify)
- 98 (Not known)
- 99 (No response)

H48. What was the highest level of education attained by the father of the head of the household?(**Spontaneous**)

- 1 Literacy program
- 2 Pre-primary (1-3)
- 3 Primary (1-9)
- 4 Secondary (1-3)
- 5 Upper secondary (1-4)
- 6 Higher technical education (1-3)
- 7 Non-university higher education (1-4)
- 8 University (1-8)
- 9 Postgraduate (1-5)
- 98 (Not known)
- 99 (No response)

H48. What was the highest level of education attained by the mother of the head of the household?

- 1 Literacy program
- 2 Pre-primary (1-3)
- 3 Primary (1-9)
- 4 Secondary (1-3)
- 5 Upper secondary (1-4)
- 6 Higher technical education (1-3)
- 7 Non-university higher education (1-4)
- 8 University (1-8)
- 9 Postgraduate (1-5)
- 98 (Not known)
- 99 (No response)

ASK ALL

PARTNER OF THE HEAD OF THE HOUSEHOLD

[ENAH0 300A-2]

H50. Which mother tongue did the head of the household's partner learn during childhood?

- 1 Spanish?
- 2 English?
- 3 English creole?
- 4 Garifuna?
- 5 Misquito?
- 6 Tawahka?
- 7 Pech?
- 8 Tol?
- 9 Is deaf-mute?
- 10 Other? _____ (Specify)
- 98 (Not known)
- 99 (No response)

H51. What was the highest level of education attained by the father of the head of the household's partner?

- 1 Literacy program
- 2 Pre-primary (1-3)
- 3 Primary (1-9)
- 4 Secondary (1-3)Upper secondary (1-4)
- 5 Higher technical education (1-3)
- 6 Non-university higher education (1-4)
- 7 University (1-8)
- 8 Postgraduate (1-5)
- 98 (Not known)
- 99 (No response)

H48. What was the highest level of education attained by the mother of the head of the household's partner?

- 1 Literacy program
- 2 Pre-primary (1-3)
- 3 Primary (1-9)
- 4 Secondary (1-3)
- 5 Upper secondary (1-4)
- 6 Higher technical education (1-3)
- 7 Non-university higher education (1-4)
- 8 University (1-8)
- 9 Postgraduate (1-5)
- 98 (Not known)
- 99 (No response)

ASK ALL (EMPLOYMENT SECTION)

[ENAH0 501]

Q53. Think back to last week, from ___ to ___ **(INTERVIEWER TO INDICATE THE LAST 7 DAYS)** During the past week, did you spend at least one hour working, even if it was unpaid work (Except household work) **(Last Week is the calendar week prior to the day of the interview, comprising Sunday to Saturday, Unless the interview is held on a Saturday after midday, in which case the week should be considered as the one that ends today, Saturday.)**

- 1 Yes **(GO TO QUESTION H57)**
- 2 No **(CONTINUE)**
- 98 (Not known)
- 99 (No response)

[ENAH0 502]

H54. Although you didn't work last week, do you have a job, business or a farm that you will be returning to shortly?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

Q55. Although you didn't work last week, could you tell me whether: **(READ 1-4)**

- 1 You helped with a family business?
- 2 You helped with a family farm?
- 3 You helped as an unpaid apprentice?

- 4 You sold items in the street or cleaned cars?
 98 (Not known)
 99 (No response)

[ENAH0 504]

H56. Last week, did you perform any activity for at least an hour to obtain income in cash or in kind, such as: **(READ 1 - 10; MULTIPLE CHOICE)**

- 1 Working for your own business, or a family business?
 2 Offering a service?
 3 Making something at home to sell?
 4 Selling beauty products, clothing, jewelry, etc.?
 5 Creating artisan products?
 6 Doing a paid internship at an employment center?
 7 Working at a private house?
 8 Making a product?
 9 Carrying out paid work at a farm or caring for animals
 10 Helping a relative without payment?
 11 Other? _____ (Specify)
 12 NONE
 98 (Not known)
 99 (No response)

(INTERVIEWER: IF THE RESPONDENT DOES NOT WORK (COD 2. H53), DOES NOT HAVE OWN BUSINESS (COD. 2 H54) AND DID NOT PERFORM ANY ACTIVITIES IN H56 (COD.12), GO TO H61. OTHERWISE, CONTINUE.

H57. Taking into account all your occupations (Main and Secondary), how many hours did you work in total last week?

[Specify the exact amount of hours]: _____

- 98 (Not known)
 99 (No response)

[ENAH0 505]

H58. What was the main occupation that you performed last week?**(USE CODE LIST FROM NATIONAL STATISTICS INSTITUTE TO CODE)(CODING WILL BE DONE IN OFFICE, JUST NOTE OCCUPATION)**

[Specify]: _____

- 98 (Not known)
 99 (No response)

[ENAH0 506]

H59. What does the business, organization or company in which you carried out your main occupation last week do?**(USE CODE LIST FROM NATIONAL STATISTICS INSTITUTE TO CODE)(CODING WILL BE DONE IN OFFICE, JUST NOTE RESPONDENT'S ANSWER)**

[Specify]: _____

- 98 (Not known)
 99 (No response)

H60. Thinking about the work you carried out last week, what would you say was your occupational category? **(READ 1 – 13)**

- 1 Public sector worker or employee
- 2 Private sector worker or employee
- 3 Domestic employee
- Self-Employed Agricultural Workers**
- 4 Member of agricultural cooperative, group or settlement
- 5 Self-employed agricultural worker who does not employ temporary labor
- 6 Self-employed agricultural worker who employs temporary labor
- 7 Farm owner or part-owner
- Self-Employed Non-Agricultural Workers**
- 8 Member of agricultural cooperative, group or settlement
- 9 Self-employed worker who does not employ temporary labor
- 10 Self-employed worker who employs temporary labor
- 11 Employer or active partner
- 12 Non-paid family worker
- 13 Non-paid worker
- 98 (Not known)
- 99 (No response)

ASK ALL

[Labor1]

H61. In the last month, have you or any member of the household lost their job?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

[Labor2]

H62. In the last month, have you or any member of the household got a new job?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

Now, let's change the topic.

H63. Thinking back over the past month, **could** you tell me whether the household has received remittances from family members or friends that live outside the city or country?

- 1 Yes **(CONTINUE)**
- 2 No **(GO TO H68)**
- 98 (Not known) **(GO TO H68)**
- 99 (No response) **(GO TO H68)**

Q64. With regard to the remittances received, were they mainly from people living in another city or living outside Honduras?

- 1 Another city in Honduras
- 2 Outside Honduras
- 98 (Not known)

99 (No response)

H65. What is the approximate value of the remittances received by this household in a month? Please respond in Lempiras. **(INTERVIEWER, HELP THE RESPONDENT ESTIMATE THE MONTHLY AMOUNT RECEIVED, IF NECESSARY)**

[Specify]: _____

98 (Not known)

99 (No response)

H66. Could you tell me approximately what percentage the remittances represent of the total monthly income of the household? Would you say they represent: **(READ 1-4)**

1 From 0 to 10 percent

2 Over 10 to 25 percent

3 Over 25 to 50 percent

4 More than 50 percent

98 (Not known)

99 (No response)

[NOCHILDREN1]

H67. With regard to the last month, did the household receive more, less or the same amount of remittances in comparison to the previous month, or were no remittances received whatsoever?

1 More

2 Less

3 Same amount

4 None received

98 (Not known)

99 (No response)

ASK ALL

[EDUCATION1]

H68. With regard to the last month, has any member of your household missed school due to lack of money?

1 Yes

2 No

98 (Not known)

99 (No response)

[EDUCATION2]

H69. In the last month, has any member of your household missed school due to an illness?

1 Yes

2 No

98 (Not known)

99 (No response)

[NO CHILDREN2]

H70. In the last month, has any member of your household received less income due to an illness?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

[SECURITY1]

H71. In the last month, did any member of the household suffer a personal accident that resulted in expenditure exceeding 20 percent of the household's monthly income?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

[SECURITY2]

H72. In the last month, was any member of your household robbed?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

[ECO1]

H73. In the last month, would you say your household income was more than, less than, or equal to the previous month?

- 1 More
- 2 Less
- 3 Same amount
- 98 (Not known)
- 99 (No Response)

[FOOD2]

H74. Now I'd like you to think about the last 3 months. At any stage has there been a shortage of food in your household due to lack of money or other resources?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

H75. I'd now like you to think about the last 5 years. Has your family experienced any of the following events over the last five years? **(ACCEPT ONE OR MORE OPTIONS) (READ 1-6)**

- 1 The death of a family member?
- 2 Someone in the household losing their job?
- 3 A natural disaster (hurricane, earthquake, flood, etc.)?
- 4 Victim of a robbery?
- 5 A serious illness?
- 6 A serious accident?
- 7 NONE (Do not read)
- 98 (Not known)
- 99 (No response)

H76.in the last 5 years, that is from 2007 to 2012, have you moved from a different municipality? If the response is yes, where did you live previously?

- 1 Yes → place: _____
- 2 No

H77.Now thinking about the future, do you believe that you will move house in the next 6 months?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

Now, let's talk about something else...

[Poverty1]

H78.Do you consider yourself poor?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

H79.Five years ago, did you consider yourself poor?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

[Poverty2]

H80.When you were 15 years old, did you consider you and your parents poor?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

[Internet]

[WP11265]

H81. Do you have access to the Internet anywhere outside your home, for example, work, school, Internet café, library, etc.?

- 1 Yes
- 2 No
- 98 (Not known)
- 99 (No response)

[Access]

[WP11266]

H81a. In the last 30 days, have you been able to access the Internet from any computer at your disposal? Do you have access to the Internet anywhere outside your home, for example, work, school, Internet café, library, etc.?

- 1 Yes
- 2 No
- 98 (Not known)

99 (No response)

[WP11268]

H82. In the last 30 days, have you personally had access to the Internet through your cell phone?

- 1 Yes
- 2 No
- 3 (Not known)
- 4 (No response)

[WP11269]

H83. Taking into account the Internet connections at your disposal, including any shared computer or any cell phones, approximately how often do you use the Internet? **(SPONTANEOUS)**

- 1 At least once a day
- 2 From 2 to 6 times a week
- 3 Once a week to once a month
- 4 Less than once a month
- 5 Almost never
- 6 Never (skip to H89)
- 7 (Not known)
- 8 (No response)

**(If code 6 in H83/WP11269, Go to H89;
Otherwise, continue.)**

H84. I am now going to read a series of activities for which people use the Internet. For each activity I read, please could you tell me whether you use the Internet for this purpose frequently, sometimes or never **(READ ROTATING ORDER A-K)**

| | | Frequently | Sometimes | Never | (Not known) | (No Response) |
|-----------------|--|------------|-----------|-------|-------------|---------------|
| A. [WP11270] | Finding out about international news | 1 | 2 | 3 | 4 | 5 |
| B. [WP11271] | Finding out about national news | 1 | 2 | 3 | 4 | 5 |
| C. [WP11272] | Reading or participating in blogs | 1 | 2 | 3 | 4 | 5 |
| D. [WP11273] | Instant messaging or chat | 1 | 2 | 3 | 4 | 5 |
| E. [WP11274] | Online shopping | 1 | 2 | 3 | 4 | 5 |
| F. [WP11275] | Entertainment (games, video or music) | 1 | 2 | 3 | 4 | 5 |
| G. [WP11276] | Social networking/connecting with other people | 1 | 2 | 3 | 4 | 5 |
| H. [WP11277] | Sending and receiving e-mail | 1 | 2 | 3 | 4 | 5 |
| I. [WP11278] | Studying/learning | 1 | 2 | 3 | 4 | 5 |
| J. [WP11279] | Working, selling or making money | 1 | 2 | 3 | 4 | 5 |
| K. [WP11280] | Carrying out bank transactions | 1 | 2 | 3 | 4 | 5 |

[WP9715]

H85. Are you currently a member of a social network on the Internet, such as Facebook(**read:feisbuk**), Twitter, MySpace (**read:maispeis**), Orkut, Hi5, LinkedIn, etc.?(PRONUNCIATION INSTRUCTIONS)

- 1 Yes
- 2 No (skip to H89)
- 3 (Not known)
- 4 (No response)

**(If code 1 in H85/WP9715, Continue;
Otherwise, go to H89)**

H86. Of which of the following are you a member: (**Read A-F**)

| | | Yes | No | (Not known) | (No Response) |
|--------------|----------------------------------|-----|----|-------------|---------------|
| A. [WP9716] | Facebook (read:feisbuk) | 1 | 2 | 3 | 4 |
| B. [WP9717] | Twitter (read:tuiter) | 1 | 2 | 3 | 4 |
| C. [WP9718] | MySpace (read:maispeis) | 1 | 2 | 3 | 4 |
| D. [WP9719] | LinkedIn (read:lint-in) | 1 | 2 | 3 | 4 |
| E. [WP10162] | Orkut (read:orkut) | 1 | 2 | 3 | 4 |
| F. [WP11216] | Hi5 (read:jaifaif) | 1 | 2 | 3 | 4 |

(INTERVIEWER READ:) With regard to your main social network, or the one you use most frequently...

[WP11281]

H87. Approximately how many people do you have as direct contacts on this social network?
(SPONTANEOUS)

-
- 0000 (None) (skip to H89)
 - 9998 (Not known)
 - 9999 (No response)

**(If code 0000 in H87/WP11282, Go to H89;
Otherwise, continue.)**

[WP11282]

H88. Thinking about the direct contacts you have on that social network, would you say they are:

- 1 Mostly people that live in this country
- 2 Mostly people that live in other countries
- 3 (Both equally)(**DO NOT READ**)
- 4 (Not known)
- 5 (No response)

READ: We're now reaching the end of the survey.

H89. Please forgive me if I have already asked you this question: do you have a cell phone?

- 1 Yes → H89a. How many? _____
- 2 No → Skip to question **H93**

H90. Is it a pre-paid or contract phone?

- 1 Pre-paid
- 2 Contract → **Ask:** H90a. What type of contract?
- 3 Controlled
- 4 Unlimited
- 98 (Not known)
- 99 (No response)

H91. Approximately how much do you spend each month on your cell phone(s)?
[Specify amount]:

- LEMPIRAS:
- 1. Up to 10 Lempiras
 - 2. From 11 to 40 Lempiras
 - 3. From 41 to 100 Lempiras
 - 4. From 101 to 150 Lempiras
 - 5. From 151 to 300 Lempiras
 - 4. From 301 to 600 Lempiras
 - 5. From 601 to 1000 Lempiras
 - 5. More than 1000 Lempiras

H92. Could you tell me which is operator or company provides the service for your cell phone?
(SPONTANEOUS)

- 1 Tigo
- 2 Claro
- 3 Digicel
- 4 Hondutel
- 98 (Not known)
- 99 (No response)

H93. Could you tell me how many cell phones there are in this household?

[Specify amount]:

- 97 None (**Skip to question H97**)
- 98 (Not known)
- 99 (No response)

(I: ASK H94 TO THOSE THAT HAVE A CELL PHONE)

H94. Is there a cell phone at this household that uses a different phone operator from the one you use?
(SPONTANEOUS)

- 1 Yes → H94a. Which?
 - 1 Tigo
 - 2 Claro
 - 3 Digicel
 - 4 Hondutel
- 2 No
- 98 (Not known)
- 99 (No response)

(I: ASK H65B TO THOSE THAT DO NOT HAVE A CELL PHONE)

H95. Which operator do the other members of the household use? (SPONTANEOUS, MULTIPLE CHOICE)

- 1 Tigo
- 2 Claro
- 3 Digicel
- 4 Hondutel
- 98 (Not known)
- 99 (No response)

H96. In your opinion, is the cost of a text message (READ 1 – 5):

- 1 Very low
- 2 Low
- 3 Fair
- 4 High
- 5 Very high
- 98 (Not known)
- 99 (No response)

H97. Do you know how to send and receive text messages?

- 1 Yes **(CONTINUE)**
- 2 No **(GO TO QUESTION H100)**
- 98 (Not known)
- 99 (No response)

H98. How often would you say you send text messages? Would you say you send text messages **(READ 1-6)**

- 1 Various times a day
- 2 At least once a day
- 3 From 2 to 6 times a week
- 4 Once a week to twice a month
- 5 Once a month
- 6 Less frequently/Almost never
- 7 Never
- 98 (Not known)
- 99 (No response)

H99. If I wanted to contact you by text message, when would you be most likely to read the message and immediately respond? **(READ 1 - 6)**

- 1 Early morning, between 6 a.m. and 8 a.m.
- 2 Between 8 a.m. and 11 a.m.
- 2 Around midday
- 3 Early afternoon (1 p.m. - 3 p.m.)
- 4 Late afternoon (between 3 p.m. and 6 p.m.)
- 5 Between 6 in the evening and 9 at night
- 6 Late at night (after 9 p.m.)
- 7 Any time **(DO NOT READ)**

H100. Is there anyone else in the household 15 or over that can send and receive text messages (with any phone in the household)?

- 1 Yes
- 2 No

H101. Do you have an e-mail address?

1 Yes

[Specify]:

H101a. Could you please tell me what it is?:

2 No

98 (Not known)

99 (No response)

NOTE: IF THE RESPONDENT HAS A CELL PHONE (SEE H13), CONTINUE, FOR OTHERWISE GO TO H103

H5. Could you possibly tell me your cell phone number?

1 Yes

[Specify] :

[][][][][][][][][][]

2 No

[Specify Reason]: _____

98 (Not known)

99 (No response)

H103. Record the name and numbers of other household members, both cell phones and landlines where applicable (**NOTE: Indicate whether the number is a cell phone or landline**)

| NAMES | Telephone (Cell/Landline) |
|-------|------------------------------|
| 1. | |
| 2. | |
| 3. | |
| 4. | |
| 5. | |
| 6. | |
| 7. | |
| 8. | |

INVITATION TO FORM PART OF THE PANEL

Mr./Ms. _____ on behalf of the World Bank, CID-Gallup and myself, I would like to sincerely thank you for the time you have offered us and for the valuable information that you have shared with us.

I would like to remind you that this information will be treated completely confidentially.

The World Bank and CID-Gallup would now like to invite you to form part of a second phase in this important project, which we have called, “Listening to Latin America”. The purpose of this phase is to help world leaders get in touch with Latin America and understand the realities, specific situations and living conditions of people from Honduras.

By participating in this project, you will be representing people from Honduras in this large-scale effort and you will help to make Honduras heard worldwide. By participating, you will be representing hundreds of thousands of your countrymen and women.

I'd like to share with you a little more about this second phase and why it is important:

- It consists of short surveys that we will send via text message to your cell or carry out by calling your cell.
- Each survey will last approximately 5 minutes.
- This phase of the project will run for 5 months in total. During this period, we will send you various short surveys.
- No more than 3 surveys will be sent per month.
- Participation in this important project does NOT entail any additional costs. In other words, it is completely FREE.
- You will not be charged for any of the messages we send, or any of the responses you send back to us. We are covering these costs.
- You do not need any credit to respond to the survey.

NOTE TO:

(INTERVIEWER: CHECK H89 and H93, IF THE RESPONDENT HAS A CELL PHONE. IF NOT, CONTINUE. OTHERWISE, SKIP TO NOTE B)

INTERVIEWER: ONLY FOR HOUSEHOLDS THAT HAVE NO CELL PHONE:

- You mentioned that there was no cell phone in this household. The objective of this project is to listen to all households in Honduras; to this end, the World Bank would provide you with a cell phone, which we would use to send you the monthly surveys and which you would be able to use to respond to us. We will cover the cost of sending and receiving the surveys.
- Later I will explain in more detail the instructions and conditions for using the cell phone I will be giving to you.
(SKIP TO NOTE C: ALL)

NOTE B:

(INTERVIEWER: CHECK QUESTION H64, IF THE HOUSEHOLD ONLY USES HONDUTEL OR DIGICEL AND NO OTHER OPERATOR, CONTINUE. OTHERWISE SKIP TO NOTE C MARKED “ALL”)

INTERVIEWER: ONLY HOUSEHOLDS USING NEXTEL:

- You mentioned that this household only uses **(INSERT EITHER HONDUTEL OR DIGICEL)**. For this project, we will be contacting households that use Tigo or Claro. The objective of this project is to listen to all households in Honduras; to this end, the World Bank would offer you a pre-paid Tigo or Claro cell phone, which we would use to send you the monthly surveys and which you would be able to use to respond to us. We will cover the cost of sending and receiving the surveys.
- Later I will explain in more detail the instructions and conditions for using the cell phone I will be giving to you.

NOTE C: “ALL”

- As mentioned earlier, the surveys will be carried out in different ways.
- You may receive the surveys in the following ways:
 - A representative of CID-Gallup may visit your house, as I have done today.
 - You may receive a text message to your cell phone
 - You may receive a call to your cell phone, where you will be asked questions through a pre-recorded message
 - A representative of CID-Gallup may call you on your cell phone
- **How will you receive the Surveys by Text Message?**
 - During this 5-month period, we will send text messages to your cell phone containing questions to which you should respond immediately
 - Each message will contain one question. You should respond to this message, and then we will send you the following question. You should proceed in this way until the last question.
 - No survey will contain more than 10 questions, and the majority of questions will require a “Yes” or “No” answer.
 - You will first receive an introduction message, through which you will be able to identify that the survey is from the World Bank and Gallup. You will then be sent some short instructions and the questions.
 - You will be able to receive messages and respond even when you do not have any credit.
 - The messages we will send and the responses you will send back are pre-paid, therefore there is no additional cost involved in participating in this important project.
- **How will you receive Pre-Recorded Surveys?**
 - For the pre-recorded surveys, we will contact you using Gallup's automated survey center. You will receive a call and a pre-recorded message will welcome you to the survey. The questions are recorded and all you need to do is provide your response using your cell phone's keypad.
 - Each survey will contain up to 10 questions, to which you should respond by following the instructions provided each time you receive a survey.
 - Each message will contain one question. You should respond to this question, and then the system will move on to the following question.
 - No survey will contain more than 10 questions, and the majority of questions will require a “Yes” or “No” answer.
 - Receiving and responding to the survey in this way does not entail any additional cost as your responses are pre-paid.

- **Another way you may be contacted to participate in a short survey is via a phone call by a representative of CID-Gallup.**
 - o In such instances, a member of my team will call your cell phone.
 - o This person will ask for your name, and will identify his or herself as a representative of CID-Gallup.
 - o They may call several times over the course of the next 5 months to carry out short surveys.
 - o The duration of each survey will be approximately 5 minutes.
 - o If you have any questions regarding the project, the person carrying out the survey will be able to help you.
 - o No survey will contain more than 10 questions, and the majority of questions will require a “Yes” or “No” answer.

FINAL INVITATION (FOR ALL)

Mr./Ms./ _____ as you can see, this is a very serious and important project. We would really like you to form part of this landmark project and represent people from Honduras. Are you willing to participate voluntarily in this phase of the project by responding to the surveys that we will send you over the next 5 months?

- | | | |
|---|-----|---|
| 1 | Yes | (CONTINUE) |
| 2 | No | (ASK FOR REASONS AND RECORD ON ROUTE SHEET): |

INTERVIEWER NOTE: If the respondent states they will NOT participate as they have no cell reception, ask:

Sir/Madam, during the course of a normal week, how often do you visit places with cell phone reception?

1. **FAIRLY FREQUENTLY (INVITE THEM TO PARTICIPATE AGAIN, STATING THAT THEY CAN RESPOND TO THE SURVEY WHEN THEY VISIT THE PLACES WITH CELL RECEPTION)**
 1. Accepts
 2. Doesn't Accept **(RECORD ADDITIONAL REASONS AND GO TO FAREWELL STATEMENT)**
2. **NEVER (IF THE RESPONDENT SAYS NEVER, GO TO FAREWELL STATEMENT)**

INTERVIEWER: RECORD PARTICIPATION SUMMARY:

- 1 **WILLING TO PARTICIPATE**
 - a. HAS A CELL PHONE
 - b. DOES NOT HAVE A CELL PHONE (PHONE TO BE PROVIDED)
 - c. HAS NO RECEPTION AT HOME AND WITH VISITS PLACES WITH RECEPTION FAIRLY FREQUENTLY

- d. HAS A CELL PHONE, BUT WITH **HONDUTEL OR DIGICEL** ONLY, AND ACCEPTS THE CELL PHONE OFFERED TO PARTICIPATE IN THE SURVEY

2 NOT WILLING TO PARTICIPATE

- a. DOES NOT WISH TO PARTICIPATE
- b. HAS NO RECEPTION AT HOME AND NEVER VISITS PLACES WITH RECEPTION
- c. HAS NO RECEPTION AT HOME AND WITH VISITS PLACES WITH RECEPTION FAIRLY FREQUENTLY. BUT DOES NOT WISH TO PARTICIPATE.
- d. HAS A CELL PHONE, BUT WITH **HONDUTEL OR DIGICEL** ONLY, AND DOES NOT ACCEPT THE CELL PHONE OFFERED TO PARTICIPATE IN THE SURVEY

THOSE WHO DO NOT WISH TO PARTICIPATE IN PANEL: FAREWELL STATEMENT

We very much appreciate the time and information you have given us. Your opinions are very important. Thank you so much!

NOTE: INTERVIEWER. If the respondent does NOT wish to participate as they have no cell reception at home and they do not visit places with reception (Code 2b in the participation summary table) offer **THANK YOU GIFT**. To all others that do NOT wish to participate, thank them, read farewell statement and **RECORD** on route sheet (**DO NOT OFFER THANK YOU GIFT TO THIS GROUP**).

INTERVIEWER: ONLY TO Group 2b IN THE SUMMARY TABLE

We would like to offer you this (**OFFER THANK YOU GIFT**) as a token of our appreciation for the time you have given us today and the valuable information you have shared with us. Thank you!

INTERVIEWER ONLY TO PARTICIPANTS: ALL THOSE THAT WISH TO PARTICIPATE IN THE PANEL (CODE 1 IN SUMMARY TABLE –a/b/c/d-)

We really appreciate your collaboration!!! It is vital to the success of this project. In the event that we are unable to contact you on your cell phone, please could you provide your home phone number, or the cell phone number of another member of the household?

Record home phone number and any other cell phone number that can be used to contact participant:

I would now like to explain the project to you in more detail and give you the following items.

INTERVIEWER NOTE: PRESENT THE INFORMATION IN THE FOLLOWING ORDER DEPENDING ON THE CORRESPONDING HOUSEHOLD GROUP (SEE TABLE OF GROUPS ON THE COVER OF THE QUESTIONNAIRE):

- **(INTERVIEWER: GIVE CELL PHONE AND TECHNICAL MANUAL ONLY TO HOUSEHOLDS WITH NO CELL PHONE OR WITH A UNICODE HONDUTEL OR DIGITEL SERVICE AND WHO WISH TO PARTICIPATE. EXPLAIN HOW TO USE THE CELL PHONE, IN ADDITION TO THE TEXT MESSAGING SERVICE)**
- **Authorization Sheets (ASK PARTICIPANT(S) TO SIGN AGREEMENT SHEET(S). ALL PARTICIPANTS MUST SIGN AGREEMENT SHEET #1. THOSE WHO HAVE BEEN GIVEN A CELL PHONE MUST ALSO SIGN AGREEMENT #2. EACH INTERVIEWER MUST HAVE TWO COPIES OF EACH OF THESE AUTHORIZATION SHEETS. THE RESPONDENT MUST SIGN BOTH. THE INTERVIEWER MUST GIVE ONE TO THE RESPONDENT AND RETAIN THE SECOND COPY.**
- **Brief instructions on how to respond to the surveys (HAND OVER AND CAREFULLY READ THE INSTRUCTIONS CORRESPONDING TO THE GROUP TO WHICH THE PARTICIPANT BELONGS, ACCORDING TO ICECON). READ INSTRUCTIONS WITH PARTICIPANT AND LEAVE IT IN THEIR POSSESSION.**
- **Carry out the DEMO (ONLY FOR SMS AND IVR METHODS)**
- **Estimated calendar of dates and times when surveys will be carried out**
- **Contact details of the project leader in case you have a question or comment that you would like to share with us (INTERVIEWER HAND OVER CARD WITH CONTACT DETAILS)**
- **(THE INTERVIEWER WILL DIAL THE NUMBER PROVIDED BY THE RESPONDENT USING THEIR CELL PHONE TO CONFIRM THAT THE NUMBER HAS BEEN RECORDED CORRECTLY.)**

NOTE: HAVING READ THE DOCUMENT AND ONCE THE PARTICIPANT HAS SIGNED THE AGREEMENT SHEET(S), SKIP TO THE FINAL PART OF THIS DOCUMENT, “INCECON”. READ INSTRUCTIONS CORRESPONDING TO THE INCECON GROUP INDICATED AT THE TOP OF THE QUESTIONNAIRE.

INCECON

DEPENDING ON GROUP

- **ONLY FOR QUESTIONNAIRES IDENTIFIED AS: GROUP A (Zero):** Skip directly to **CLOSE AND FAREWELL STATEMENT** section.
- **ONLY FOR QUESTIONNAIRES IDENTIFIED AS: GROUP B (20.00 Lps):**
 - To express our appreciation for your participation, 20.00 Lps worth of minutes will be added to your cell phone account for each survey that you complete. Remember that each survey will contain a maximum of 10 questions. After responding to all questions for the month, we will add minutes to the value of 20.00 Lps to your account.
 - The corresponding amount of minutes will be available on your cell phone on the Friday following the last question answered that month.

- For this amount to be credited, you must answer all the questions received.
 - This amount is only offered as a gesture of appreciation for your participation, and in no way constitutes payment.
 - **INTERVIEWER: GO TO CLOSE AND FAREWELL STATEMENT**
- **ONLY FOR QUESTIONNAIRES IDENTIFIED AS: GROUP C (100.00 Lps):**
- To express our appreciation for your involvement, 100.00 Lps worth of minutes will be added to your cell phone account for each survey that you complete. Remember that each survey will contain a maximum of 10 questions. After responding to all questions for the month, we will add minutes to the value of 100.00 Lps to your account.
 - The corresponding amount of minutes will be available on your cell phone on the Friday following the last question answered that month.
 - For this amount to be credited, you must answer all the questions received.
 - This amount is only offered as a gesture of appreciation for your participation, and in no way constitutes payment.
 - **INTERVIEWER: GO TO CLOSE AND FAREWELL STATEMENT**

CLOSE AND FAREWELL STATEMENT

Mr./Ms. _____ (Full name).

We would once again like to thank you for your valuable participation in this very important project. Please remember that we will be in contact again in approximately one week. THANK YOU, YOUR PARTICIPATION IS VERY IMPORTANT