



World Bank Group Country Survey FY15 – China

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in China or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in China, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in China.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. For the purpose of the survey, the World Bank Group consists of IBRD, IDA, and IFC. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING CHINA

A1. On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Extremely pessimistic									Extremely optimistic	Don't know

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in China.
Please identify which of the following you consider the most important development priorities in China? (Choose no more than THREE)

1	Government effectiveness/governance	17	Basic infrastructure
2	Communicable and non-communicable diseases	18	Fiscal system reform
3	Economic growth	19	Environmental improvement and sustainability
4	Anti Corruption	20	Energy efficiency
5	SOE reform	21	Natural resource management
6	Completing the transition to a market economy	22	Employment/ income generating opportunities
7	Improving the investment climate	23	Private sector growth/investment
8	Social stability	24	Rural and agricultural development
9	Reducing Inequality	25	Regulatory framework
10	Access to quality education	26	Air pollution
11	Access to quality health services	27	Food safety
12	Urban development	28	Financial sector reform
13	Innovation	29	Social protection
14	Poverty	30	Conservation and management of water resources
15	Effectiveness of law and justice system	31	Climate change (mitigation and adaptation)
16	Quality of Growth	32	Other (please specify): _____

A3. The World Bank Group has committed itself to Twin Goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas.
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in China? (Choose no more than THREE)

1	Improving agriculture development	8	Sustaining economic growth
2	Reducing corruption	9	Increasing access to quality health services
3	Reforming the Hukou system	10	Protecting the environment and natural resources
4	Enhancing the opportunity for private sector growth/investment	11	Increasing income generating activities/ employment
5	Improving infrastructure development	12	Improving vocational education and training
6	Increasing access to quality education	13	Strengthening social protection
7	Reducing inequality	14	Other (please specify): _____

SECTION A: GENERAL ISSUES

A4. As one of the World Bank Group’s Twin Goals, “Shared Prosperity” captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in China?

(Choose no more than TWO)

1	Increasing agricultural productivity
2	Reducing corruption
3	Reforming the Hukou System
4	Enhancing the opportunity for private sector growth/investment
5	Infrastructure development
6	Improving access to and/or quality of education
7	Improving access to and/or quality of health care
8	Facilitating entrepreneurship (i.e., supporting the start-up of small- and medium-sized businesses)
9	Improving vocational education and training
10	Improving trade and exports
11	Other (please specify): _____

A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China? (Select only ONE response)

1	A very big problem
2	A moderately big problem
3	A small problem
4	Not a problem at all
5	Don’t know

A6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)

1	A very serious problem
2	A somewhat serious problem
3	Not too serious problem
4	Not a problem
5	Don’t know

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SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank Group in China?										
1	2	3	4	5	6	7	8	9	10	
Not familiar at all									Extremely familiar	

B2. Overall, please rate your impression of the World Bank Group's effectiveness in China.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)										
1	Poverty reduction				15	Basic infrastructure				
2	Reducing inequality				16	Regulatory framework				
3	Economic growth				17	Communicable and non-communicable diseases				
4	Climate change (e.g., mitigation, adaptation)				18	Government effectiveness/governance				
5	MSE (Micro and Small enterprise) development and access to finance				19	Social protection				
6	Access to quality education				20	Fiscal system reform				
7	Renewable energy and improving energy efficiency				21	Technical and vocational education				
8	Conservation and management of water resources				22	Transport (i.e., urban transport and rural roads)				
9	Effectiveness of law and justice system				23	Conservation of cultural heritage				
10	Opportunity for private sector growth/Investment				24	Agriculture development and food safety				
11	Air pollution				25	Financial sector reform				
12	Access to quality health services				26	Urban development				
13	Employment/income generating opportunities				27	Modern and integrated railway				
14	Environmental improvement and natural resource management				28	Other (please specify): _____				

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China?

		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Pilot innovation that can be scaled up if successful	<input type="checkbox"/>	<input type="checkbox"/>
2	Policy and economic advice	<input type="checkbox"/>	<input type="checkbox"/>
3	Convener/facilitator	<input type="checkbox"/>	<input type="checkbox"/>
4	Transfer of international best practices (e.g., From OECD and/or other middle income countries)	<input type="checkbox"/>	<input type="checkbox"/>
5	Technical advice	<input type="checkbox"/>	<input type="checkbox"/>
6	New concepts and innovation	<input type="checkbox"/>	<input type="checkbox"/>
7	Ability to build institutional capacity	<input type="checkbox"/>	<input type="checkbox"/>
8	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
9	Ability to mobilize resources (from private sector, government, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
10	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in China? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
B6	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B7	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B8	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

When thinking about how to improve capacity building in China to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

		Not important at all										Very important	Don't know
B9	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B10	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B11	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B12. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)

1	Not client focused
2	Not exploring alternative policy options
3	Not collaborating enough with stakeholders outside the Government
4	Its advice and strategies do not lend themselves to practical problem solving
5	Not enough public disclosure of its work
6	Arrogant in its approach
7	Staff too inaccessible
8	The credibility of its knowledge/data
9	World Bank Group's processes too complex
10	Not willing to honestly criticize policies and reform efforts in the country
11	Too influenced by developed countries
12	Imposing technocratic solutions without regard to political realities
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
14	Not aligned with other donors' work
15	Not aligned with country priorities
16	Not adequately sensitive to political/social realities in China
17	Other (please specify): _____
18	Don't know

B13. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B14. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Academia/think tanks/research institutes	6	Youth/university groups
2	Media	7	Beneficiaries
3	Local Government	8	Other (please specify): _____
4	Private sector	9	Don't know
5	NGOs		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in China?													
		Strongly disagree										Strongly agree	Don't know
B15	Overall the World Bank Group currently plays a relevant role in development in China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B16	The World Bank Group's work is aligned with what I consider the development priorities for China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B17	The World Bank Group supports programs and strategies that are realistic for China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B18	The World Bank Group treats clients and stakeholders in China with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
B19	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B20	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B21	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B22	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B23	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B24	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B25	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B26	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B27	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B28	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B29	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B30	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B31	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B32. To be a more effective development partner in China, do you believe that the World Bank Group should have... ? (Select only ONE response)			
<input type="checkbox"/> More local presence	<input type="checkbox"/> The current level of local presence is adequate	<input type="checkbox"/> Less local presence	<input type="checkbox"/> Don't know

B33. In your opinion, what should be the level of involvement of the World Bank Group in China's development strategies?	
1	The WBG should be more involved
2	The WBG is currently involved at an optimum level
3	The WBG should be less involved
4	The WBG shouldn't be involved at all
5	Don't know

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China												
		Not important at all									Very important	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Government effectiveness/governance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Communicable and non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Anti Corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	SOE reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Completing the transition to a market economy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Improving the investment climate	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Social stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Reducing inequality	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Access to quality education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Access to quality health services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Innovation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Poverty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Effectiveness of law and justice system	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Quality of Growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Fiscal system reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Environmental improvement and sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Energy efficiency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Natural resource management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Employment/ income generating opportunities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Private sector growth/investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Rural and agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
25	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
26	Air pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
27	Food safety	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
28	Financial sector reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
29	Social protection	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
30	Conservation and management of water resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
31	Climate change (mitigation and adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
32	Other (please specify): _____	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												
		Not effective at all								Very effective		Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Urban development and urban environmental services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Urban transport	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Railway	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Sustainable and renewable energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Technical and vocational education and training	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
25	Sustainable agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
26	Natural resource management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C3. To what extent does the World Bank Group's work help to achieve development results in China?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in China?																					
										Strongly disagree		Strongly agree		Don't know							
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
	C5	The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10

C6. To what extent do you believe the World Bank Group measures and corrects its work in real time in China?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

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SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to China's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	The World Bank Group takes decisions quickly in China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Working with the World Bank Group increases China's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E9	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in China?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree		Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHINA

F1. How significant a role do you believe the World Bank Group should play in China's development in the next five years?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F2. Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)	
1	Improve the quality of its experts as related to China's specific challenges
2	Focus primarily on advice and advocacy issues
3	Improve the competitiveness of its financing (e.g., cost, timeliness and other terms) compared to markets
4	Greater collaboration within the World Bank Group (IBRD and IFC)
5	Offer more innovative financial products
6	Offer more innovative knowledge services
7	Other (please specify): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in China? (Choose no more than TWO)

1	Periodicals	6	International television
2	International newspapers	7	Local newspapers
3	Local radio	8	Internet
4	International radio	9	Social media
5	Local television	10	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	5	World Bank Group's website
2	e-Newsletters	6	Social media
3	World Bank Group's seminars/workshops/conferences	7	Mobile phones
4	World Bank Group's publications and other written materials	8	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank Group website?	Yes	No
G8	Do you currently consult the World Bank Group social media sites (e.g., blogs, microblogs, etc.)	Yes	No

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?

1	High speed/WiFi
2	Dial-up

Please rate how much you agree with the following statements.

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G10	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G11	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G12	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G13	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G14	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Employee of a Ministry, Ministerial Department of Central government	9	State owned enterprise
2	Local Government Official or Staff	10	Bilateral or Multilateral Agency
3	Project Management Office (central level)	11	Private Sector Organization
4	Project Management Office (local level)	12	Consultant/Contractor working on World Bank Group supported Project/Program
5	Central Bank	13	Media (Press, Radio, TV, Web etc.)
6	Financial sector/bank	14	Academia/Research Institute/Think tank
7	NGO	15	Other (please specify): _____
8	Regulatory Agency		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	11	Gender
2	Social protection and labor	12	Transport and ICT
3	Environment and natural resources	13	Urban development
4	Public-private partnerships	14	Rural development
5	Education	15	Poverty
6	Health, nutrition, and population	16	Jobs
7	Energy and extractives	17	Agriculture
8	Macroeconomics and fiscal management	18	Climate Change
9	Trade and competitiveness	19	Generalist (specialized in multiple sectors)
10	Finance and markets	20	Other (please specify): _____

H3. Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response)	
1	I currently collaborate with the World Bank Group
2	I have previously collaborated with the World Bank Group
3	Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)
4	I have never collaborated with the World Bank Group

H4. How long have you been involved with (or a close observer of) the World Bank Group's activities?	
1	Less than one year
2	One to three years
3	More than three years

H5. Which of the following agencies of the World Bank Group do you primarily engage with in China? (Select only ONE response)	
1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H6. Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?	
1	Female
2	Male

H8. Which best represents your geographic location?	
1	Beijing
2	Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei
3	Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang
4	Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi

Thank you for completing the survey!