



World Bank Group Country Survey FY15 – China 世界银行集团 2015 财年客户调查问卷—中国

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in China or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in China, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in China.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. For the purpose of the survey, the World Bank Group consists of IBRD, IDA, and IFC. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

世界银行希望了解参与或关注中国经济社会发展的客户和合作伙伴的意见，此次客户调查的目的是帮助世行中国团队更好地了解有关人士对世行工作的看法。世行借助客户调查的工具，评估主要利益相关方的意见，帮助世行制定更有效的战略支持中国的发展。世界银行委托第三方进行此次客户调查，调查是匿名和保密的，希望您能坦诚地表明意见。最后，调查内容是关于世界银行集团的工作的，世界银行集团包括国际复兴开发银行（IBRD）、国际开发协会（IDA）和国际金融公司（IFC）。在填写调查问卷时，请考虑有关世界银行集团您最熟悉的领域。

在填写调查问卷时，请选择您认为最能准确反映您的意见的答案。如果您不想回答某个问题，请留空白。如果您觉得您对某个问题不掌握充分的信息，请选择“不知道”。

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

注：在有些题目里，调查表会要求选择特定数量的答案，选择时请不要超过要求的数量，否则数据无法纳入分析。

SECTION A: GENERAL ISSUES FACING CHINA 中国面临的一般问题

A1. On a scale of 1-10, 1 meaning "extremely pessimistic", 10 meaning "extremely optimistic", please indicate your perspective on the future of the next generation in China. 请说明您对中国下一代的未来前景的看法，请按照 1—10 打分，1 表示非常悲观，10 表示非常乐观										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Extremely 非常 pessimistic 悲观									Extremely 非常 optimistic 乐观	Don't know 不知道

SECTION A: GENERAL ISSUES 一般问题

A2. Listed below are a number of development priorities in China. 以下列出的是中国的一些发展优先重点.
Please identify which of the following you consider the most important development priorities in China? (Choose no more than THREE) 请说明您认为中国目前最重要的发展优先重点是什么? (请选择不超过三项)

1	Government effectiveness/governance 政府的有效性/治理	17	Basic infrastructure 基本的基础设施
2	Communicable and non-communicable diseases 传染病和慢性病	18	Fiscal system reform 财政体制改革
3	Economic growth 经济增长	19	Environmental improvement and sustainability 环境改善与可持续性
4	Anti Corruption 反腐败	20	Energy efficiency 能源效率
5	SOE reform 国企改革	21	Natural resource management 自然资源管理
6	Completing the transition to a market economy 完成市场经济转型	22	Employment/ income generating opportunities 就业/创收机会
7	Improving the investment climate 改善投资环境	23	Private sector growth/investment 私营部门成长/投资
8	Social stability 社会稳定	24	Rural and agricultural development 农村和农业发展
9	Reducing Inequality 减少不平等	25	Regulatory framework 监管框架
10	Access to quality education 普及优质教育	26	Air pollution 治理空气污染
11	Access to quality health services 普及优质医疗服务	27	Food safety 粮食安全
12	Urban development 城市发展	28	Financial sector reform 金融部门改革
13	Innovation 创新	29	Social protection 社会保护
14	Poverty 扶贫	30	Conservation and management of water resources 节水与水资源管理
15	Effectiveness of law and justice system 法律与司法体系的有效性	31	Climate change (mitigation and adaptation) 气候变化 (减缓与适应)
16	Quality of Growth 增长的质量	32	Other (please specify) 其他 (请具体说明): _____

A3. The World Bank Group has committed itself to Twin Goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. 世界银行集团致力于实现两大目标: 到 2030 年消除极度贫困和促进共享繁荣。减少贫困是一个宽泛的概念, 涉及在许多不同领域的工作。

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in China? (Choose no more than THREE) 请说明您认为以下列出的哪三个发展领域最有助于中国减少贫困? (请选择不超过三项)

1	Improving agriculture development 促进农业发展	8	Sustaining economic growth 保持经济增长
2	Reducing corruption 减少腐败	9	Increasing access to quality health services 普及优质医疗服务
3	Reforming the Hukou system 改革户籍制度	10	Protecting the environment and natural resources 保护 环境和自然资源
4	Enhancing the opportunity for private sector growth/investment 增加私营部门成长机会/投资	11	Increasing income generating activities/ employment 增加创收活动/就业
5	Improving infrastructure development 改善基础设施建设	12	Improving vocational education and training 改善职业教育培训
6	Increasing access to quality education 普及优质教育	13	Strengthening social protection 加强社会保护
7	Reducing inequality 减少不平等	14	Other (please specify) 其他 (请具体说明): _____

SECTION A: GENERAL ISSUES 一般问题

A4. As one of the World Bank Group's Twin Goals, "Shared Prosperity" captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in China? (Choose no more than TWO) “共享繁荣”是世界银行集团两大目标之一，它包括两个关键要素—经济增长与公平，寻求促进一个国家底层 40% 人口的收入增长。提升“共享繁荣”指标“需要经济增长和收入较低人口的福祉。在思考“共享繁荣”时，以下哪两项最能说明在中国如何实现这一目标？（请选择不超过两项）

1	Increasing agricultural productivity 提高农业生产率
2	Reducing corruption 减少腐败
3	Reforming the Hukou System 改革户籍制度
4	Enhancing the opportunity for private sector growth/investment 增加私营部门的成长机会/投资
5	Infrastructure development 基础设施建设
6	Improving access to and/or quality of education 提高教育服务的可及性及质量
7	Improving access to and/or quality of health care 提高医疗服务的可及性及质量
8	Facilitating entrepreneurship (i.e., supporting the start-up of small- and medium-sized businesses) 促进创业（比如支持开办中小企业等）
9	Improving vocational education and training 改善职业教育培训
10	Improving trade and exports 改善贸易和出口
11	Other (please specify) 其他（请具体说明）：_____

A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China? (Select only ONE response)

您认为贫富差距在中国是一个非常大的问题、较大的问题、新问题还是根本不是问题？（请选择一项）

1	A very big problem 一个非常大的问题
2	A moderately big problem 一个较大的问题
3	A small problem 一个小问题
4	Not a problem at all 根本不是问题
5	Don't know 不知道

A6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)

在您看来，全球气候变化是一个非常严重的问题、有些严重的问题、不太严重的问题还是不成问题？（请选择一个答案）

1	A very serious problem 一个非常严重的问题
2	A somewhat serious problem 一个有些严重的问题
3	Not too serious problem 不太严重的问题
4	Not a problem 不是问题
5	Don't know 不知道

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP 对世界银行集团总体态度

B1. How familiar are you with the work of the World Bank Group in China?
您对世界银行集团在中国的工作熟悉到什么程度？

1	2	3	4	5	6	7	8	9	10
Not familiar at all 完全不熟悉									Extremely familiar 极其熟悉

B2. Overall, please rate your impression of the World Bank Group's effectiveness in China.
请您对世界银行集团在华工作成效的总体印象打分。

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all 完全无效									Very effective 非常有效	Don't know 不知道

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges?
您认为世界银行集团的员工在多大程度上准备好（比如在技能和知识方面）帮助中国解决最复杂的发展挑战？

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all 完全无准备									To a very significant degree 很大程度上准备充分	Don't know 不知道

B4. When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)
从世界银行集团怎样才能对中国的发展成效产生最大影响的角度考虑，您认为世行集团应当把资源（资金和知识服务）集中到中国的哪些部门领域？（请选择不超过三项）

1	Poverty reduction 减少贫困	15	Basic infrastructure 基本的基础设施建设
2	Reducing inequality 减少不平等	16	Regulatory framework 监管框架
3	Economic growth 经济增长	17	Communicable and non-communicable diseases 传染病和慢性病
4	Climate change (e.g., mitigation, adaptation) 气候变化（如减缓、适应）	18	Government effectiveness/governance 政府的有效性/治理
5	MSE (Micro and Small enterprise) development and access to finance 小微企业发展和融资渠道	19	Social protection 社会保护
6	Access to quality education 普及优质教育	20	Fiscal system reform 财政体制改革
7	Renewable energy and improving energy efficiency 发展可再生能源和提高能效	21	Technical and vocational education 技术与职业教育
8	Conservation and management of water resources 节水和水资源管理	22	Transport (i.e., urban transport and rural roads) 交通（如，城市交通和农村道路建设）
9	Effectiveness of law and justice system 法律和司法体系的有效性	23	Conservation of cultural heritage 文化遗产保护
10	Opportunity for private sector growth/Investment 私营部门的成长机会/投资	24	Agriculture development and food safety 农业发展和粮食安全
11	Air pollution 治理空气污染	25	Financial sector reform 金融部门改革
12	Access to quality health services 普及优质医疗服务	26	Urban development 城市发展
13	Employment/income generating opportunities 就业/创收机会	27	Modern and integrated railway 现代化铁路系统
14	Environmental improvement and natural resource management 环境改善和自然资源管理	28	Other (please specify) 其他（请具体说明）：_____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP 对世界银行集团总体态度

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China? 从世界银行集团的作用来看, 您认为哪项活动对中国“最有价值”? 哪项活动“第二有价值”?

		Greatest Value (Choose only ONE) 最有价值 (请选择一项)	2nd Greatest Value (Choose only ONE) 第二有价值 (请选择一项)
1	Pilot innovation that can be scaled up if successful 进行创新试点成功后可加以推广	<input type="checkbox"/>	<input type="checkbox"/>
2	Policy and economic advice 经济和政策建议	<input type="checkbox"/>	<input type="checkbox"/>
3	Convener/facilitator 召集/促进作用	<input type="checkbox"/>	<input type="checkbox"/>
4	Transfer of international best practices (e.g., From OECD and/or other middle income countries) 引进国际最佳实践 (比如从发达国家/其他中等收入国家引进)	<input type="checkbox"/>	<input type="checkbox"/>
5	Technical advice 技术建议	<input type="checkbox"/>	<input type="checkbox"/>
6	New concepts and innovation 新的理念/创新	<input type="checkbox"/>	<input type="checkbox"/>
7	Ability to build institutional capacity 制度能力建设	<input type="checkbox"/>	<input type="checkbox"/>
8	Financial resources 提供资金	<input type="checkbox"/>	<input type="checkbox"/>
9	Ability to mobilize resources (from private sector, government, etc.) 动员资源的能力 (从私营部门、政府等渠道)	<input type="checkbox"/>	<input type="checkbox"/>
10	Other (please specify) 其他 (请具体说明): _____	<input type="checkbox"/>	<input type="checkbox"/>

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in China? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") 您认为世界银行集团在中国以下领域所做的能力建设工作是否有效? (如果您对以下任何领域没有接触或者没有工作经历, 请选择“不知道”)

		Not effective at all 完全无效										Very effective 非常有效		Don't know 不知道
		1	2	3	4	5	6	7	8	9	10			
B6	Project implementation (or other organizational strengthening) 项目实施 (或者其他组织机构加强工作)	<input type="checkbox"/>											<input type="checkbox"/>	
B7	Citizen engagement (incorporating citizens' voices into development) 公民参与 (将公民的意见纳入发展之中)	<input type="checkbox"/>											<input type="checkbox"/>	
B8	Policy design (for clarity and better incentives to achieve development goals) 政策设计 (为了明晰和更好地激励实现发展目标)	<input type="checkbox"/>											<input type="checkbox"/>	

When thinking about how to improve capacity building in China to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") 从如何加强中国的能力建设以取得更好的发展成效的角度考虑, 展望未来, 世界银行集团参与以下方面的能力建设的重要性有多大? (如果您对以下任何领域没有接触或没有工作经历, 请选择“不知道”)

		Not important at all 完全不重要										Very important 非常重要		Don't know 不知道
		1	2	3	4	5	6	7	8	9	10			
B9	Project implementation (or other organizational strengthening) 项目实施 (或者其他组织机构能力加强)	<input type="checkbox"/>											<input type="checkbox"/>	
B10	Citizen engagement (incorporating citizens' voices into development) 公民参与 (将公民的意见纳入发展之中)	<input type="checkbox"/>											<input type="checkbox"/>	
B11	Policy design (for clarity and better incentives to achieve development goals) 政策设计 (为了明晰和更好地激励实现发展目标)	<input type="checkbox"/>											<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP 对世界银行集团的总体态度

B12. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)
您认为世界银行集团在中国的工作中最大的弱项是什么？（请选择不超过两项）

1	Not client focused 不重视客户
2	Not exploring alternative policy options 不愿意探讨不同的政策选择
3	Not collaborating enough with stakeholders outside the Government 与政府以外的利益相关方合作不够
4	Its advice and strategies do not lend themselves to practical problem solving 其咨询建议和战略不解决实际问题
5	Not enough public disclosure of its work 工作信息公开披露不够
6	Arrogant in its approach 态度傲慢
7	Staff too inaccessible 员工不平易近人
8	The credibility of its knowledge/data 其知识/数据的可信度
9	World Bank Group's processes too complex 世界银行集团的程序过于复杂
10	Not willing to honestly criticize policies and reform efforts in the country 不愿意开诚布公地批评国内的政策和改革努力
11	Too influenced by developed countries 受发达国家的影响太大
12	Imposing technocratic solutions without regard to political realities 无视当地实际情况而将技术专家的解决方案强加于人
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures) 世界银行集团的手续太慢（比如业务政策和程序太官僚）
14	Not aligned with other donors' work 与其他援助机构的工作不一致
15	Not aligned with country priorities 与国家的优先重点不一致
16	Not adequately sensitive to political/social realities in China 对中国的政治/社会现实不够敏感
17	Other (please specify) 其他（请具体说明）：_____
18	Don't know 不知道

B13. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response)
您认为世界银行集团的工作和支持在多大程度上帮助了中国最贫困人群？（请选择一项）

1	To a fully sufficient degree 完全能够
2	To a somewhat sufficient degree 差不多能够
3	To a somewhat insufficient degree 有些不够
4	To a very insufficient degree 很不够
5	Don't know 不知道

B14. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) 除了与中央政府的常规关系外，您认为在贵国世界银行集团应当加强与以下哪两个群体的合作？（请选择不超过两项）

1	Academia/think tanks/research institutes 学术界/智库/研究所	6	Youth/university groups 青年/大学生团体
2	Media 媒体	7	Beneficiaries 受益人
3	Local Government 地方政府	8	Other (please specify) 其他（请具体说明）：_____
4	Private sector 私营部门	9	Don't know 不知道
5	NGOs 民间社团		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP 对世界银行集团的总体态度

To what extent do you agree with the following statements about the World Bank Group's work in China? 您在多大程度上同意以下关于世界银行在华工作的说法?		Strongly disagree 非常不同意						Strongly agree 非常同意				Don't know 不知道
B15	Overall the World Bank Group currently plays a relevant role in development in China 总的来说世界银行集团目前在中国的发展中起着相关的作用	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	The World Bank Group's work is aligned with what I consider the development priorities for China 世界银行集团的工作与我认为中国的发展重点是一致的	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	The World Bank Group supports programs and strategies that are realistic for China 世界银行集团支持的项目和战略对中国是有现实意义的	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	The World Bank Group treats clients and stakeholders in China with respect 世界银行集团对待中国的客户和利益相关方是尊重的	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? 就以下各项而言，世界银行集团在多大程度上是中国有效的发展伙伴?		To no degree at all 完全不是						To a very significant degree 在很大程度上是				Don't know 不知道
B19	Responsiveness 反应速度	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Flexibility (in terms of the institution's products and services) 灵活性（从世行的产品和服务的而言）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Flexibility (in terms of changing country circumstances) 灵活性（从适应不断变化的国情而言）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Being inclusive 具有包容性	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Openness (sharing data and other information) 公开（分享数据及其他信息）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Staff accessibility 员工是否平易近人	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B25	Straightforwardness and honesty 坦率诚实	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B26	Ease of access to the people at the World Bank Group who are making decisions important to my work 与我工作相关的世行人员容易接触	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B27	Collaboration with civil society 与民间社团合作	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B28	Collaboration with the Government 与政府合作	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B29	Collaboration with the private sector 与私营部门合作	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B30	The speed in which it gets things accomplished on the ground 实地完成工作的速度	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B31	Being a long-term partner 作为长期合作伙伴	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B32. To be a more effective development partner in China, do you believe that the World Bank Group should have...? (Select only ONE response) 要想成为中国更有效的发展伙伴，世界银行集团应当具备哪些条件？（请选择一个答案）			
<input type="checkbox"/> More local presence 增加在本地的业务	<input type="checkbox"/> The current level of local presence is adequate 目前在本地的业务量适当	<input type="checkbox"/> Less local presence 减少在本地的业务	<input type="checkbox"/> Don't know 不知道

B33. In your opinion, what should be the level of involvement of the World Bank Group in China's development strategies? 您认为世界银行集团应当在多大程度上涉入中国的发展战略？（请选择一项）	
1	The WBG should be more involved 世行集团应当更多地涉入
2	The WBG is currently involved at an optimum level 世行集团目前的涉入程度已达到最优
3	The WBG should be less involved 世行集团应当减少涉入
4	The WBG shouldn't be involved at all 世行集团完全不应涉入
5	Don't know 不知道

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS 世界银行集团的有效性成果

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China 您认为世界银行集团参与中国在以下发展领域的工作有多重要?														
		Not important at all 完全不重要						Very important 非常重要						Don't know 不知道
		1	2	3	4	5	6	7	8	9	10			
1	Government effectiveness/governance 政府有效性/治理	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
2	Communicable and non-communicable diseases 传染病和慢性病	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
3	Economic growth 经济增长	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
4	Anti Corruption 反腐败	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
5	SOE reform 国企改革	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
6	Completing the transition to a market economy 完成市场经济转型	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
7	Improving the investment climate 改善投资环境	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
8	Social stability 社会稳定	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
9	Reducing inequality 减少不平等	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
10	Access to quality education 提供优质的教育	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
11	Access to quality health services 提供优质的医疗服务	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
12	Urban development 城市发展	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
13	Innovation 创新	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
14	Poverty 扶贫	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
15	Effectiveness of law and justice system 法律和司法体系的有效性	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
16	Quality of Growth 增长的质量	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
17	Basic infrastructure 基本的基础设施建设	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
18	Fiscal system reform 财政体制改革	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
19	Environmental improvement and sustainability 环境改善及可持续性	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
20	Energy efficiency 提高能源效率	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
21	Natural resource management 自然资源管理	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
22	Employment/ income generating opportunities 就业/创收机会	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
23	Private sector growth/investment 私营部门成长/投资	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
24	Rural and agricultural development 农村和农业发展	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
25	Regulatory framework 监管框架	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
26	Air pollution 治理空气污染	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
27	Food safety 食品安全	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
28	Financial sector reform 金融部门改革	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
29	Social protection 社会保护	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
30	Conservation and management of water resources 节水和水资源管理	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
31	Climate change (mitigation and adaptation) 气候变化 (减缓和适应)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
32	Other (please specify) 其他 (请具体说明): _____	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS 世界银行集团的有效性和成果

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")
 您认为世界银行集团在以下发展领域中所作的工作是否有效（如果您对以下任何领域没有接触/没有工作经历，请选择“不知道”）

		Not effective at all 完全无效						Very effective 非常有效				Don't know 不知道
		1	2	3	4	5	6	7	8	9	10	
1	Urban development and urban environmental services 城市发展和城市环境服务	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Urban transport 城市交通	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Railway 铁路	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Anti corruption 反腐败	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Environmental sustainability 环境可持续性	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Regulatory framework 监管框架	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Communicable/non-communicable diseases 传染病/慢性病	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Poverty reduction 扶贫	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Gender equity 性别平等	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Private sector development 私营部门成长	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Water and sanitation 供水和环境卫生	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Economic growth 经济增长	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Sustainable and renewable energy 可持续和可再生能源	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Disaster management 自然灾害管理	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) 公共部门治理/改革（比如政府有效性、公共财政管理、公共支出、财政体制改革等）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Job creation/employment 创造就业	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Financial markets 金融市场	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Equality of opportunity (i.e., equity) 机会均等化（比如公平性）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Health 医疗卫生	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Rural development 农村发展	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Technical and vocational education and training 技术职业教育培训	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Education 教育	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Social protection (e.g., pensions, targeted social assistance) 社会保护（比如养老金、有针对性的社会救助等）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Climate change (e.g., mitigation, adaptation) 气候变化（比如减缓、适应等）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
25	Sustainable agricultural development 可持续农业发展	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
26	Natural resource management 自然资源管理	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS 世界银行集团的有效性和成果

C3. To what extent does the World Bank Group's work help to achieve development results in China? 世界银行集团的工作在多大程度上能够帮助中国实现其发展成效?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all 完全不能						To a very significant degree 很大程度上能				Don't know 不知道	

To what extent do you agree with the following statements about the World Bank Group in China? 您在多大程度上同意以下关于世界银行集团在华工作的评价?												
		Strongly disagree 非常不同意					Strongly agree 非常同意					Don't know 不知道
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China 世界银行集团的金融工具（如投资贷款、发展政策贷款、信托基金、结果导向贷款等）能够满足中国的需求	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance) 世界银行集团能够满足中国对知识服务的需求（如研究、分析、数据、技术援助等）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C6. To what extent do you believe the World Bank Group measures and corrects its work in real time in China? 您认为世界银行集团在多大程度上能够及时评估和调整其工作?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all 完全不能						To a very significant degree 在很大程度上能				Don't know 不知道	

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

世界银行集团的知识工作及活动（比如分析、调研、数据、报告、会议等）

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? 您在工作中多长时间查阅一次世行集团的知识工作及活动的成果？

1	Weekly 每周
2	Monthly 每月
3	A few times a year 一年几次
4	Rarely 很少
5	Never 从来没有

In China, to what extent do you believe that the World Bank Group's knowledge work and activities: 您认为在中国世界银行集团的知识工作及活动是否符合以下评价？

		To no degree at all 完全不符合					To a very significant degree 在很大程度上符合					Don't know 不知道
D2	Are timely 是及时的	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation 在准备过程中利益相关方有适当的参与	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions 带来切实可行的解决方案	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are accessible (well written and easy to understand) 清楚易懂	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are source of relevant information on global good practices 提供了全球良好实践的相关信息	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated 进行了广泛传播	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language 大量内容译成中文	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to China's specific development challenges and country circumstances 适应中国特殊的发展挑战与国情	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? 总体来说，您认为世界银行集团的知识工作及活动对贵国的发展成效贡献有多重要？

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all 完全不重要									Very significant 非常重要	Don't know 不知道

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? 总体来看，您如何评估世界银行集团的知识工作及活动的技术质量？

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality 技术质量很低									Very high technical quality 技术质量很高	Don't know 不知道

SECTION E: WORKING WITH THE WORLD BANK GROUP 与世界银行集团合作

To what extent do you agree/disagree with the following statements? 您在多大程度上同意/不同意以下的说法?												
		Strongly disagree 非常不同意					Strongly agree 非常同意					Don't know 不知道
		1	2	3	4	5	6	7	8	9	10	
E1	The World Bank Group disburses funds promptly 世界银行集团支付资金很及时	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports 世行集团对其支持的项目和规划进行了有效的监测和评价	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion 世行集团的审批和检查很及时	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable 世行集团的“安全保障政策”要求是合理的	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable 世行集团的贷款条件是合理的	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	The World Bank Group takes decisions quickly in China 世行集团在华决策速度快	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Working with the World Bank Group increases China's institutional capacity 与世行集团合作提升了中国的机构能力	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them 在借款国相关制度（比如采购、财务管理等）完善的情况下，世行集团适当地采用了借款国制度	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E9	The World Bank Group provides effective implementation support (i.e., supervision of projects) 世行集团提供了有效的项目实施支持（比如项目督导等）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in China? 您认为世界银行集团的工作在多大程度上有助于找到促进中国利用公私合作模式的解决方案?											
1	2	3	4	5	6	7	8	9	10		
To no degree at all 完全无帮助									To a very significant degree 很大程度上有帮助		Don't know 不知道

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHINA

世界银行集团在中国未来的作用

F1. How significant a role do you believe the World Bank Group should play in China's development in the next five years? 您认为世界银行集团未来五年在中国应当发挥多大作用?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all 无须发挥很大作用									Very significant role 发挥很大作用	Don't know 不知道

F2. Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO) 您认为世界银行集团在中国须在以下哪方面提升自身价值? (请选不超过两项)	
1	Improve the quality of its experts as related to China's specific challenges 提高专家素质使其符合协助中国应对具体挑战的要求
2	Focus primarily on advice and advocacy issues 把重点放在咨询建议上
3	Improve the competitiveness of its financing (e.g., cost, timeliness and other terms) compared to markets 提高其资金的市场竞争力 (如成本、时效性和其他条件)
4	Greater collaboration within the World Bank Group (IBRD and IFC) 加强世界银行集团内部协作 (IBRD 和 IFC)
5	Offer more innovative financial products 提高金融产品的创新性
6	Offer more innovative knowledge services 提供更具创新性的知识服务
7	Other (please specify) 其他 (请具体说明): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING 信息传播与分享

G1. How do you get most of your information about economic and social development issues in China? (Choose no more than TWO) 您在中国主要通过哪些渠道获得经济社会发展信息？（请选择不超过两项）

1	Periodicals 期刊杂志	6	International television 外国电视
2	International newspapers 外国报纸	7	Local newspapers 本地报纸
3	Local radio 本地广播	8	Internet 互联网
4	International radio 国际广播	9	Social media 社交媒体
5	Local television 本地电视	10	Other (please specify) 其他（请具体说明）：_____

G2. How would you prefer to receive information from the World Bank Group?

(Choose no more than TWO) 您主要从哪些渠道获得世界银行集团的信息？（请选择不超过两项）

1	Direct contact with World Bank Group (i.e., face to face meetings/discussions) 与世界银行集团的直接接触（如开会、研讨等）	5	World Bank Group's website 世界银行集团的网站
2	e-Newsletters 电子刊物	6	Social media 社交媒体
3	World Bank Group's seminars/workshops/conferences 世界银行集团的会议、研讨会等	7	Mobile phones 手机
4	World Bank Group's publications and other written materials 世界银行集团出版物及其他书面资料	8	Other (please specify) 其他（请具体说明）：_____

G3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? 您是否了解世界银行集团的信息公开政策（即，世行公开除例外清单外的任何信息）？	Yes 是	No 否
G4	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6) 您过去曾经向世界银行集团索取过有关其活动的信息吗？（如回答“是”，请去 G5；如回答“否”，请去 G6）	Yes 是	No 否
G5	Were you able to obtain this information? 您得到了您所索取的信息吗？	Yes 是	No 否
G6	Do you have access to the Internet? 您能上网吗？	Yes 是	No 否
G7	Do you use/have you used the World Bank Group website? 您使用世界银行集团的网站吗？	Yes 是	No 否
G8	Do you currently consult the World Bank Group social media sites (e.g., blogs, microblogs, etc.) 您目前是否关注世界银行集团的社交媒体站点（比如博客、微博等）	Yes 是	No 否

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?

您在访问世界银行集团的网站时采用何种上网方式？

1	High speed/WiFi 高速/WiFi
2	Dial-up 拨号

Please rate how much you agree with the following statements. 您在多大程度上同意以下说法？

		Strongly disagree 非常不同意					Strongly agree 非常同意					Don't know 不知道
G10	I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website) 我感觉世行集团的网站容易查找信息（如未登录过世行网站无须回答）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
G11	I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website) 我感觉世行网站上的信息很有用（如未登录过世行网站无须回答）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
G12	The World Bank Group's social media channels (e.g., blogs, microblog etc) are valuable sources of information about the institution 世行集团的社交媒体渠道（如博客、微博等）是有用的信息来源	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
G13	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) 我需要世行集团的信息时知道怎样查找（比如给谁打电话、如何找到等）	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
G14	The World Bank Group is responsive to my information requests and inquiries 世界银行集团对我的信息查询要求是有回应的	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION 背景信息

H1. Which of the following best describes your current position?

(Select only ONE response) 您目前的单位/职业（请选择一项）

1	Employee of a Ministry, Ministerial Department of Central government 中央部委的官员/工作人员	9	State owned enterprise 国有企业
2	Local Government Official or Staff 地方政府的官员/工作人员	10	Bilateral or Multilateral Agency 双边或多部机构
3	Project Management Office (central level) 中央项目办	11	Private Sector Organization 私营/民营企业
4	Project Management Office (local level) 地方项目办	12	Consultant/Contractor working on World Bank Group supported Project/Program 世行项目咨询顾问/承包商
5	Central Bank 中央银行	13	Media (Press, Radio, TV, Web etc.) 新闻媒体（报刊杂志/广播电台/电视台/网站等）
6	Financial sector/bank 金融部门/银行	14	Academia/Research Institute/Think tank 学校/研究机构/智库
7	NGO 民间社团	15	Other (please specify) 其他（请具体说明）：_____
8	Regulatory Agency 监管机构		

H2. Please identify the primary specialization of your work. (Select only ONE response)

请说明您的主要专业领域（请选择一项）

1	Water 水务	11	Gender 社会性别
2	Social protection and labor 社会保护和劳动	12	Transport and ICT 交通和信息通信业
3	Environment and natural resources 环境和自然资源	13	Urban development 城市发展
4	Public-private partnerships 公私合作	14	Rural development 农村发展
5	Education 教育	15	Poverty 扶贫
6	Health, nutrition, and population 卫生、营养与人口	16	Jobs 就业
7	Energy and extractives 能源和矿业	17	Agriculture 农业
8	Macroeconomics and fiscal management 宏观经济和财政管理	18	Climate Change 气候变化
9	Trade and competitiveness 贸易与竞争力	19	Generalist (specialized in multiple sectors) 跨专业
10	Finance and markets 金融和市场	20	Other (please specify) 其他（请具体说明）：_____

H3. Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response)

以下哪一种说法最能准确地说明您与世界银行集团（IBRD/IDA、IFC、MIGA）打交道的情况？（请选择一项）

1	I currently collaborate with the World Bank Group 我目前在与世界银行集团合作
2	I have previously collaborated with the World Bank Group 我过去曾与世界银行集团合作
3	Both of the above (I currently collaborate and previously have collaborated with the World Bank Group) 以上两条都符合
4	I have never collaborated with the World Bank Group 我从来没有与世界银行合作过

H4. How long have you been involved with (or a close observer of) the World Bank Group's activities?

您参与或者密切关注世行的活动有多长时间了？

1	Less than one year 不到 1 年
2	One to three years 1-3 年
3	More than three years 3 年以上

H5. Which of the following agencies of the World Bank Group do you primarily engage with in China? (Select only ONE response) 您主要与哪个世界银行集团的驻华机构联系？（请选择一项）

1	The World Bank (IBRD) 世界银行（国际复兴开发银行）
2	The International Finance Corporation (IFC) 国际金融公司
3	Other (please specify) 其他（请具体说明）：_____

SECTION H: BACKGROUND INFORMATION 背景信息

H6. Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO) 以下哪一项最能准确地说明您与世界银行集团在华机构的接触? (请选择不超过两项)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.) 观察者 (比如关注有关媒体报道、私下议论等)
2	Use World Bank Group reports/data 使用世界银行集团的报告/数据
3	Engage in World Bank Group related/sponsored events/activities 参与世界银行集团相关/主办的会议/活动
4	Collaborate as part of my professional duties 在本职工作中合作
5	Use World Bank Group website for information, data, research, etc. 利用世界银行网站查找信息、数据、研究报告等

H7. What's your gender? 您的性别?	
1	Female 女
2	Male 男

H8. Which best represents your geographic location? 您所在的省/市/自治区:	
1	Beijing 北京
2	Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei 天津/上海/广东/福建/浙江/江苏/山东/河北
3	Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang 河南/湖南/湖北/安徽/江西/辽宁/吉林/黑龙江
4	Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi 重庆/新疆/西藏/青海/甘肃/内蒙古/宁夏/陕西/山西/四川/云南/贵州/广西

Thank you for completing the survey!
谢谢您完成调查表!