

FY15 China Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



November 2015



Acknowledgements

The China Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG) team led by Sharon Felzer (Senior Communications Officer, Head of PORG), Jing Guo, Svetlana Markova, and Jessica Cameron. Calita Woods and Dania Mendoza provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the China country team and the local fielding agency China Statistical Information and Consultancy Center. In particular, PORG is grateful for the support from Li Li (Senior External Affairs Officer) who coordinated the survey related activities from Beijing, China.



Country Opinion Surveys
THE WORLD BANK GROUP



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I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in China perceive the WBG. The survey explored:

- *General Issues Facing China*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in China*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From May to July 2015, 570 stakeholders of the WBG in China were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from ministries/ministerial departments; local governments, Project Management Units (PMUs) at both the central and local levels; the Central Bank; financial sector/banks; private sector organizations; NGOs; the regulatory agency; state-owned enterprises; bilateral/multilateral agencies; consultants/contractors working on WBG-supported projects/ programs; the media; academia/research institutes/think tanks; and other organizations. A total of 184 stakeholders participated in the survey (32% response rate).

Some respondents received and returned the questionnaires via courier. Some others completed the questionnaires online. Respondents were asked about: general issues facing China; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in China; and the WBG's communication and information sharing.

Every country that engages in the Country Opinion Survey must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

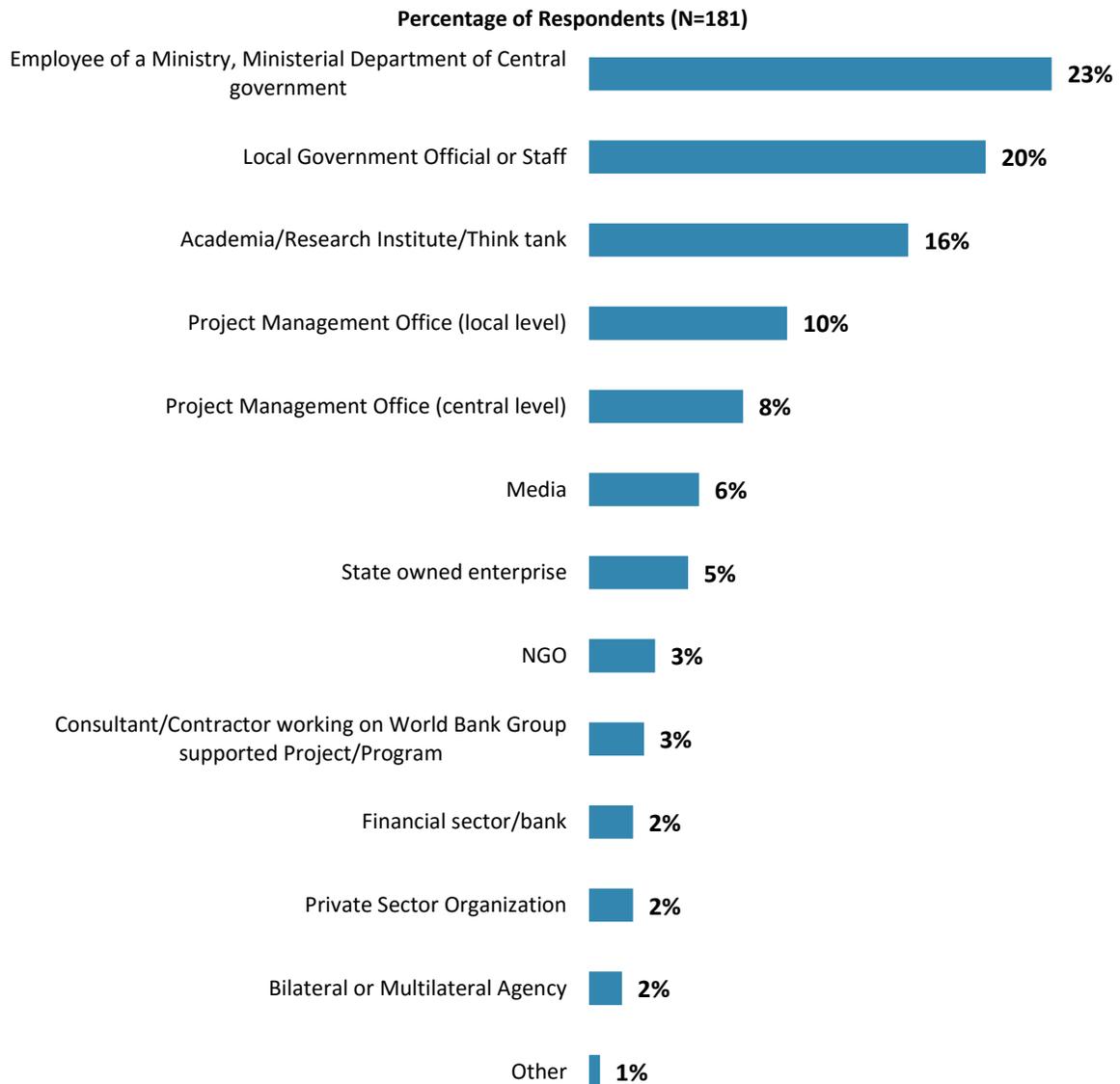
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'12 (response rate is 40%, N=207). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. As a result, means of the FY'15 data and the total number of respondents in both years are slightly different from those of the original data reported in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please see appendix E (page 90).



III. Demographics of the Sample

Current Position

- For further analyses, respondents from ministries/ ministerial departments/implementation agencies, PMUs at the central and local levels, and consultants working on WBG projects were combined. Few respondents from the financial sector, banks, private sector organizations, NGOs, state-owned enterprises, bilateral/multilateral agencies were included in the “Other” category. There were no respondents from the Central Bank or the regulatory agency.

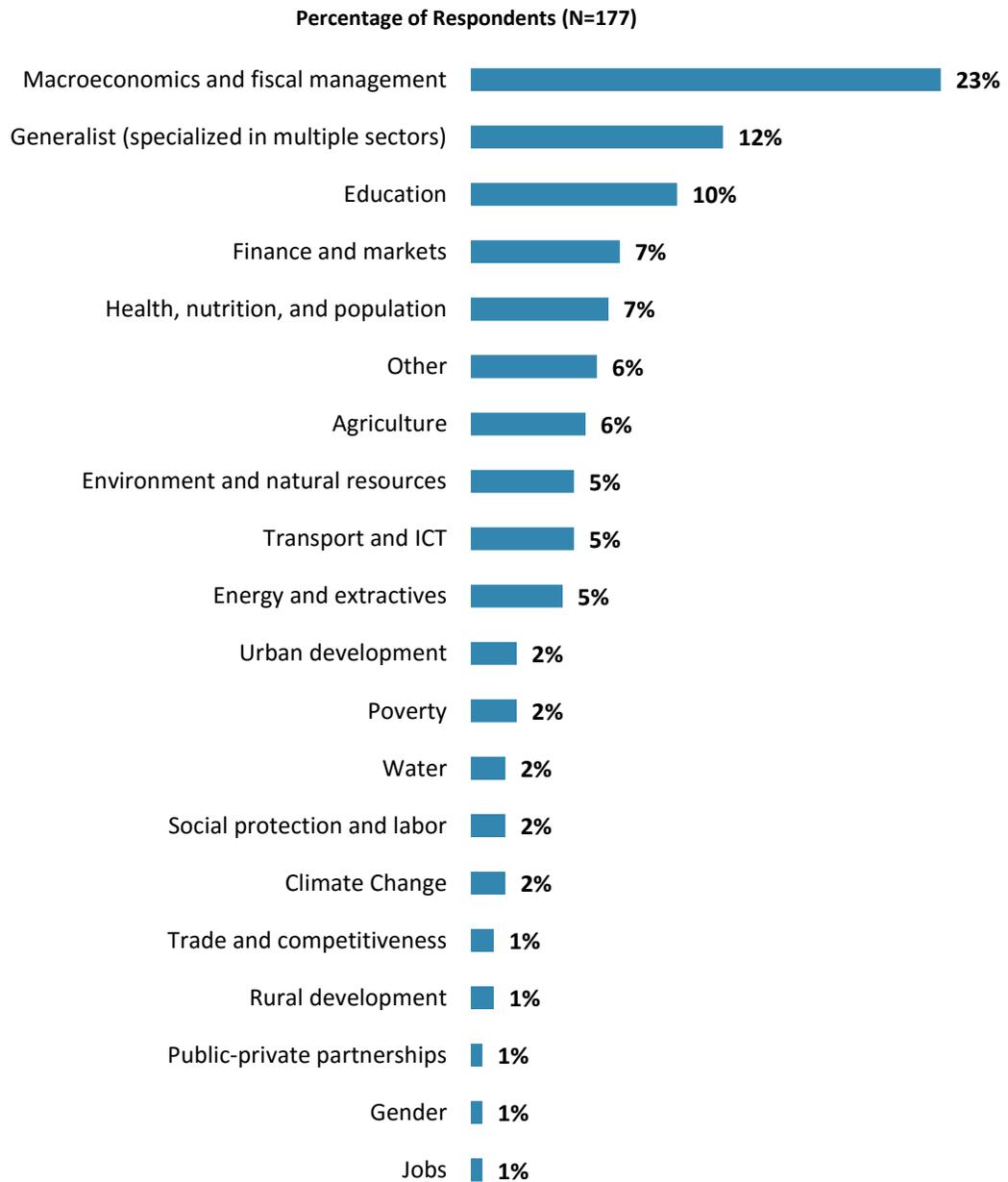


“Which of the following best describes your current position?” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization



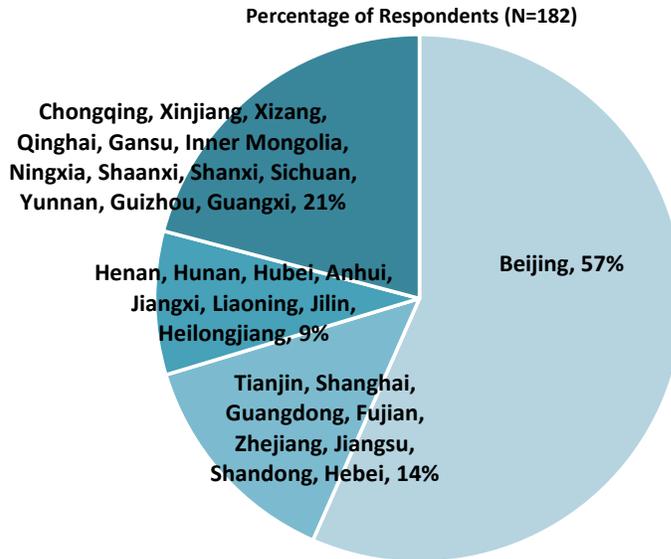
“Please identify the primary specialization of your work.” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

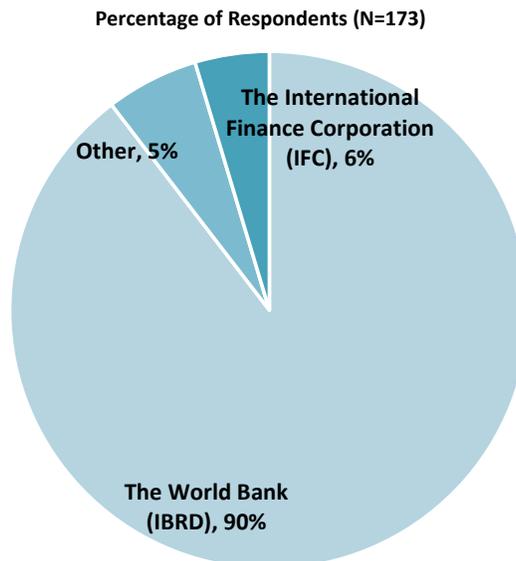
Geographic locations

- For more details of the comparison between geographic locations, please go to appendix C (page 81).



"Which best represents your geographic location?"
(Respondents chose from a list.) (Note: percentages may not total 100 due to rounding)

Exposure to Agencies within the World Bank Group

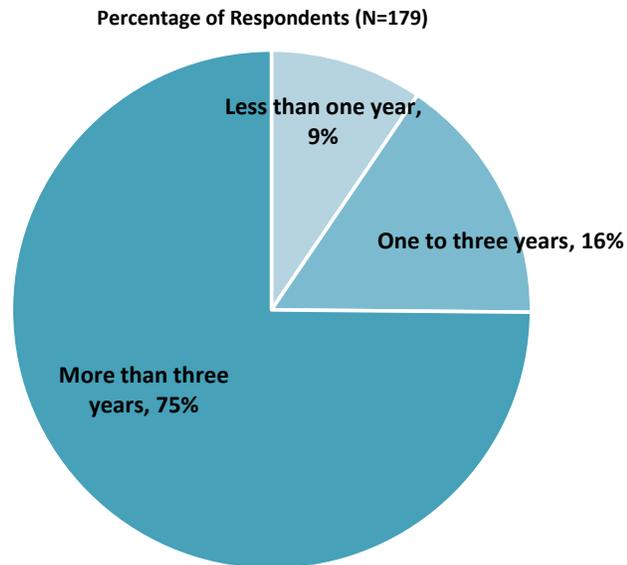


"Which of the following agencies of the World Bank Group do you primarily engage with in China?"
(Respondents chose from a list.) (Note: percentages may not total 100 due to rounding)



III. Demographics of the Sample (continued)

Experience of Working with the World Bank Group



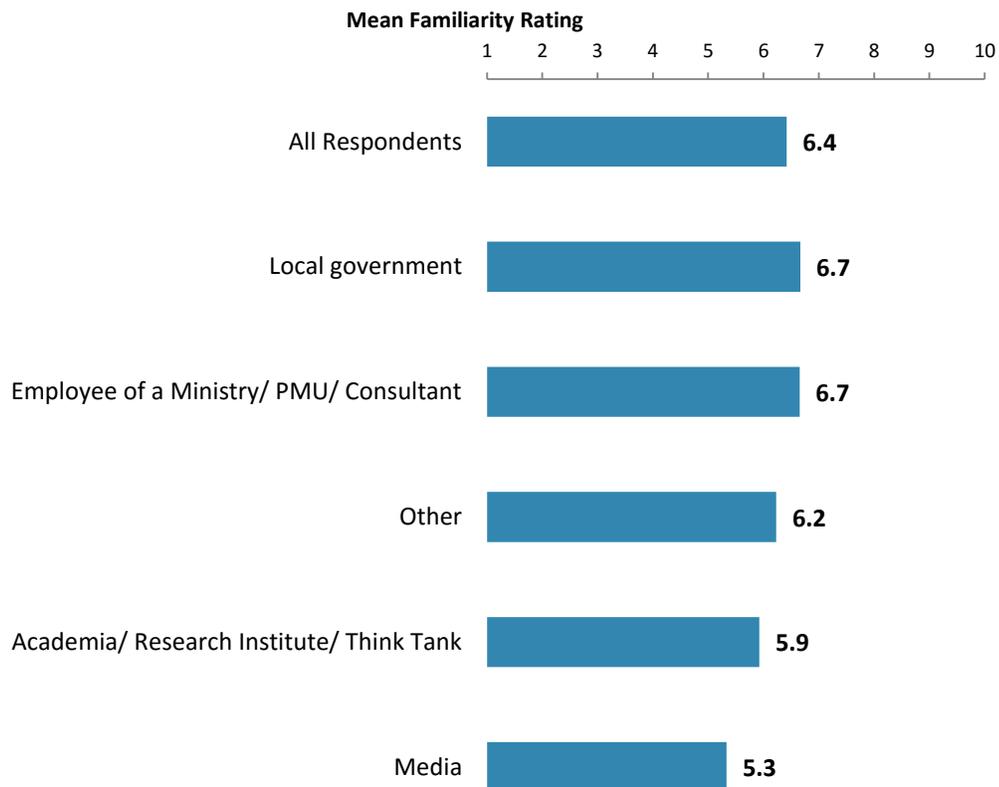
"How long have you been involved in (or a close observer of) the World Bank Group's activities?"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's country survey (weighted mean in FY'15 = 6.4) had significantly lower levels of familiarity with the WBG compared to respondents in the FY12 country survey (weighted mean in FY'12 = 7.0)¹.
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in China, and significantly, moderately correlated with the extent to which the WBG plays a relevant role in development and its work helps to achieve development results in China.



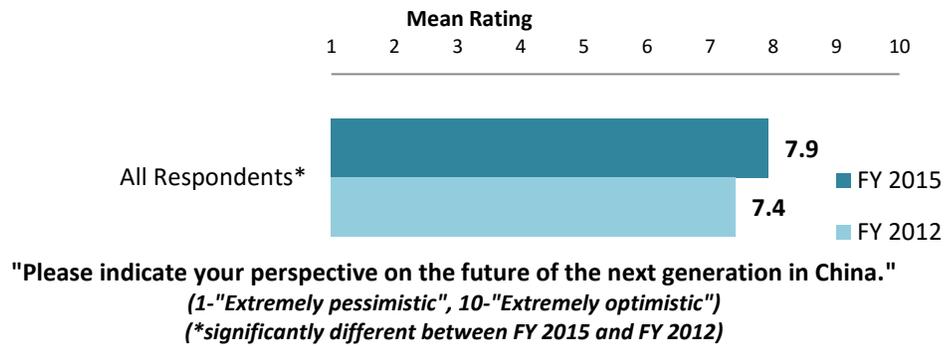
"How familiar are you with the work of the World Bank Group in China?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

¹ Please refer to Appendix E (page 90) for more details on weighting. The means in the chart were calculated based on un-weighted data.



IV. General Issues Facing China

Future of the Next Generation in China²



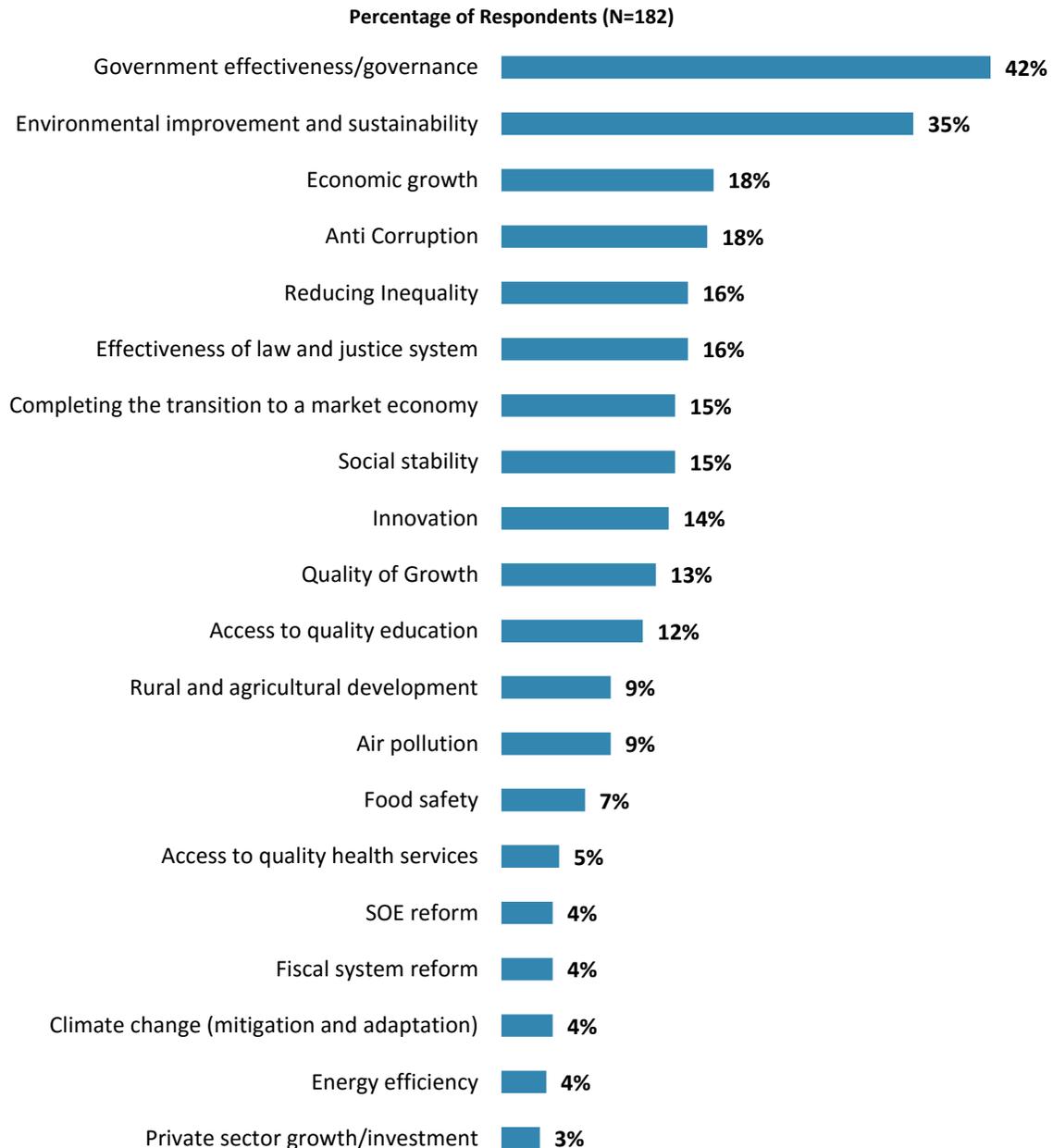
²All means presented in the chart were calculated based on weighted data from FY 2015 and FY 2012 country surveys. Please refer to Appendix E for more details on weighting.



IV. General Issues Facing China (continued)

Development Priority

- **Year comparison:** Respondents in the FY'12 Country Survey indicated that the most important development priorities in China were “*government effectiveness/governance*” (37%), “*inequality*” (22%), and “*social stability*” (16%).



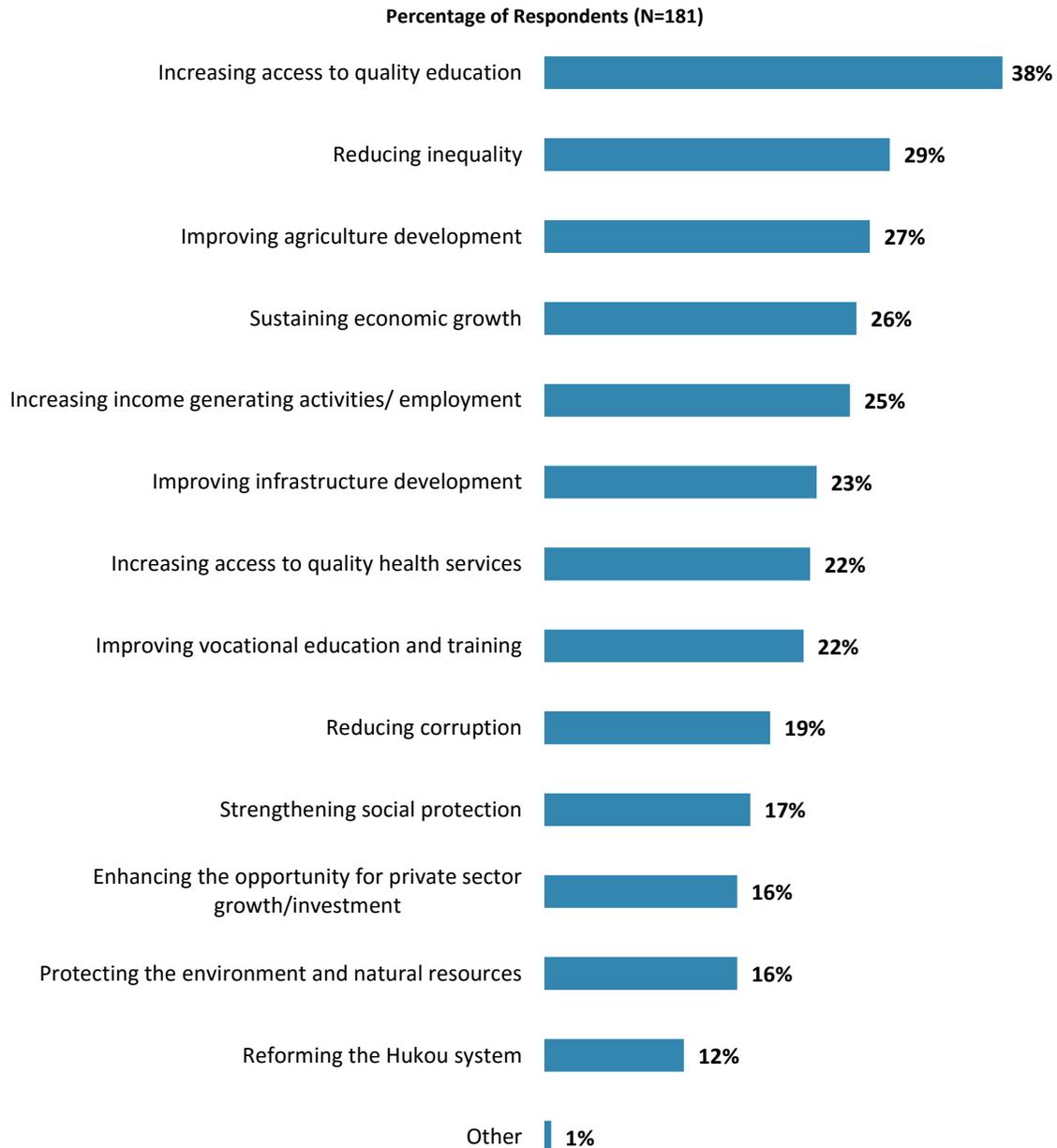
"Listed below are a number of development priorities in China. Please identify which of the following you consider the most important development priorities in China. (Choose no more than THREE)"
 (Respondents chose from a list. Responses combined. Top 20 of 32 response options shown.)



IV. General Issues Facing China (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** In the FY'12 Country Survey, respondents indicated that the greatest contributors to poverty reduction in China were “*strengthening social protection*” (37%), “*reducing inequality*” (31%), and “*increasing access to quality education*” (22%).

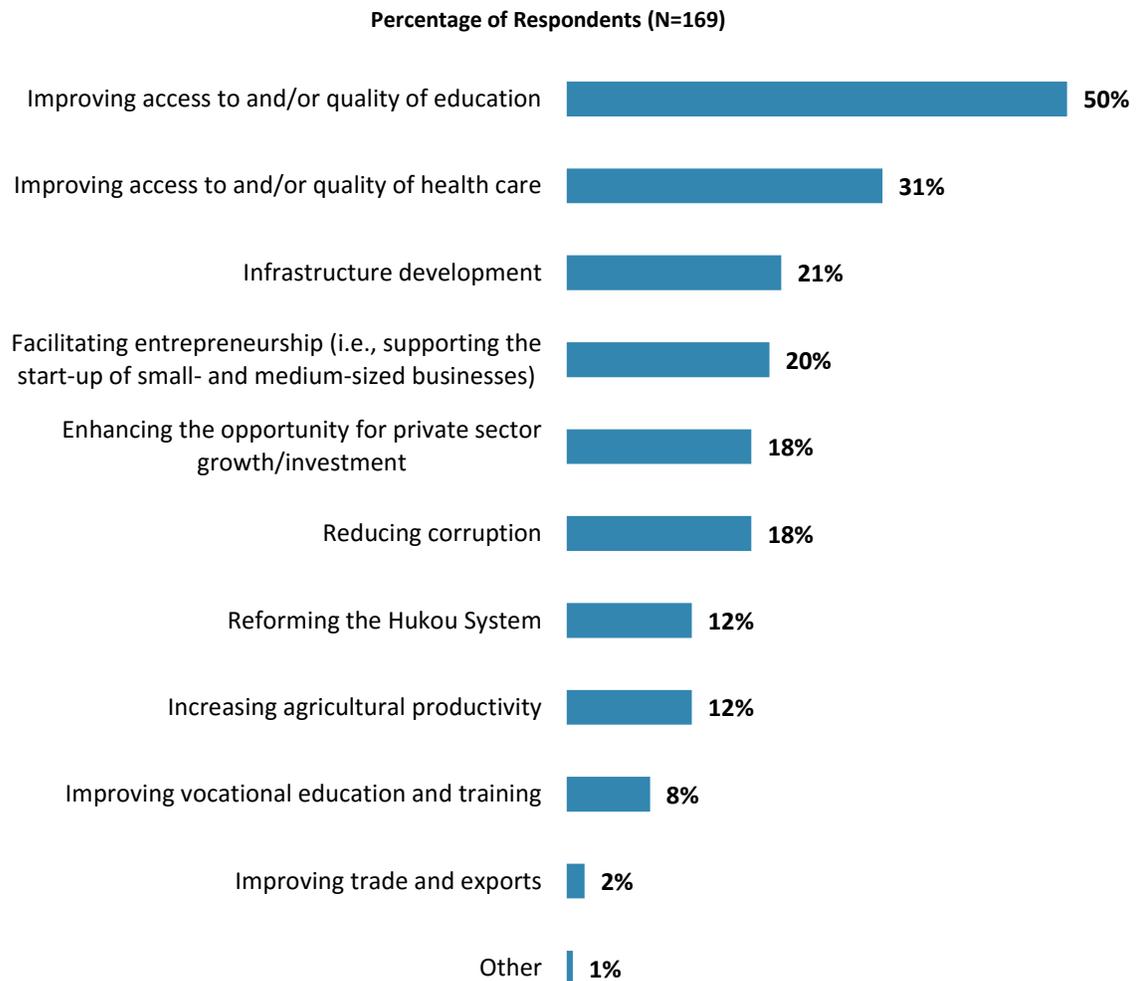


"The World Bank Group has committed itself to Twin Goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in China? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



IV. General Issues Facing China (continued)

Factors Contributing to “Shared Prosperity”

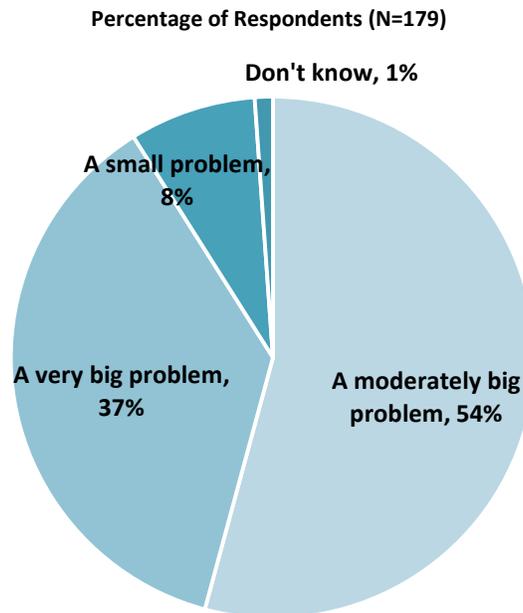


"As one of the World Bank Group's Twin Goals, "Shared Prosperity" captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in China? (Choose no more than TWO)"



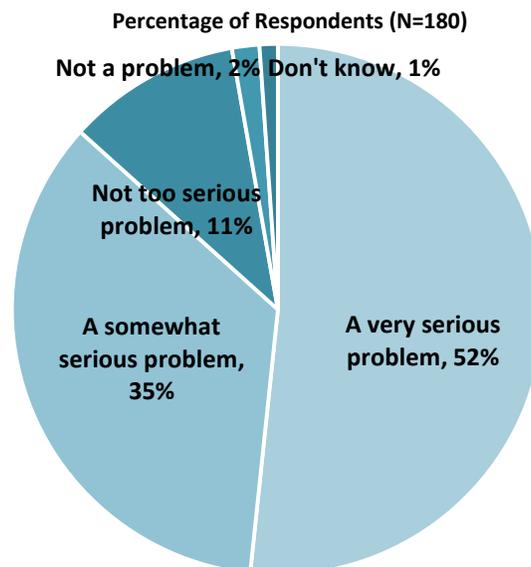
IV. General Issues Facing China (continued)

Gap between the Rich and Poor



"Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China?" (Respondents chose from a list.)

Views on Climate Change



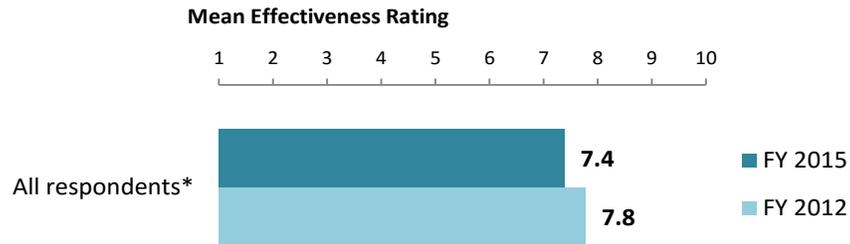
"In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem?" (Respondents chose from a list.) (Note: percentages may not total 100 due to rounding)



V. Overall Attitudes toward the World Bank Group

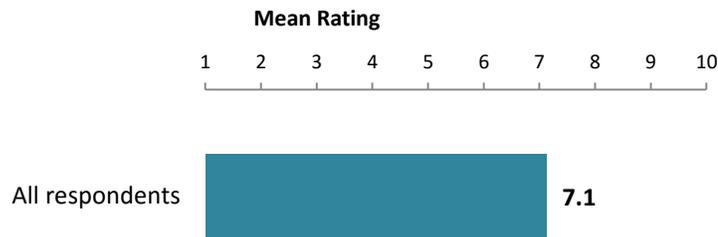
As noted in the "Methodology" section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group's annual Corporate Scorecard.

The World Bank Group's Overall Effectiveness³ (Indicator Question)



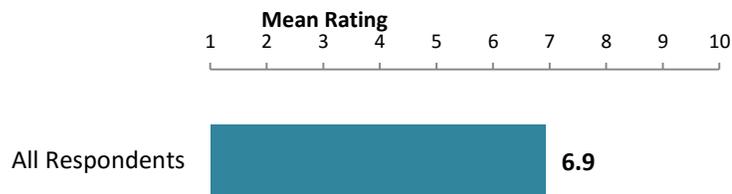
**"Overall, please rate your impression of the World Bank Group's effectiveness in China."
(1 - "Not effective at all", 10 - "Very effective")
(*Significantly different between FY 2015 and FY 2012)**

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in China?" (1-"To no degree at all", 10-"To a very significant degree")

WBG Staff Preparedness



**"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")**

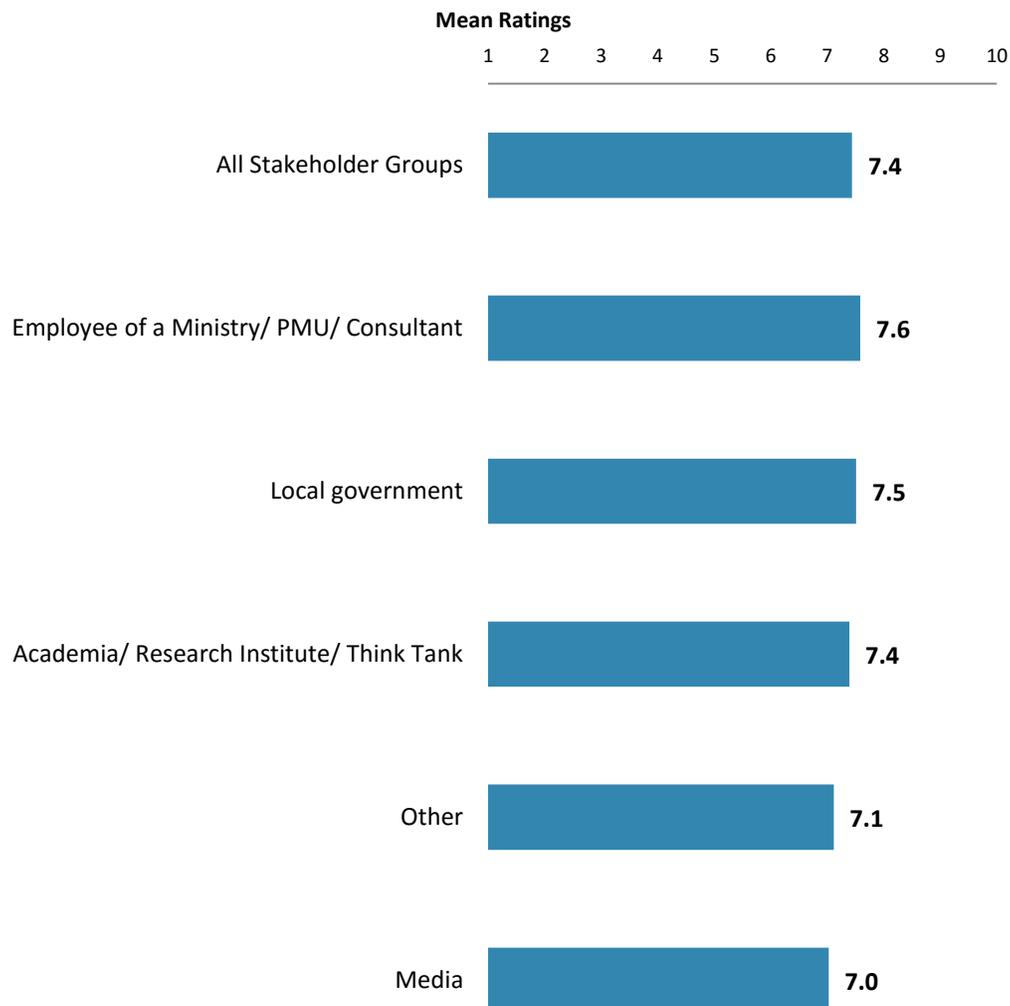
³All means presented in this chart were calculated based on weighted data from FY'15 and FY'12.



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups⁴

- **Stakeholder groups:** respondents across stakeholder groups gave statistically similar overall ratings for the twenty four indicator questions.



Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10

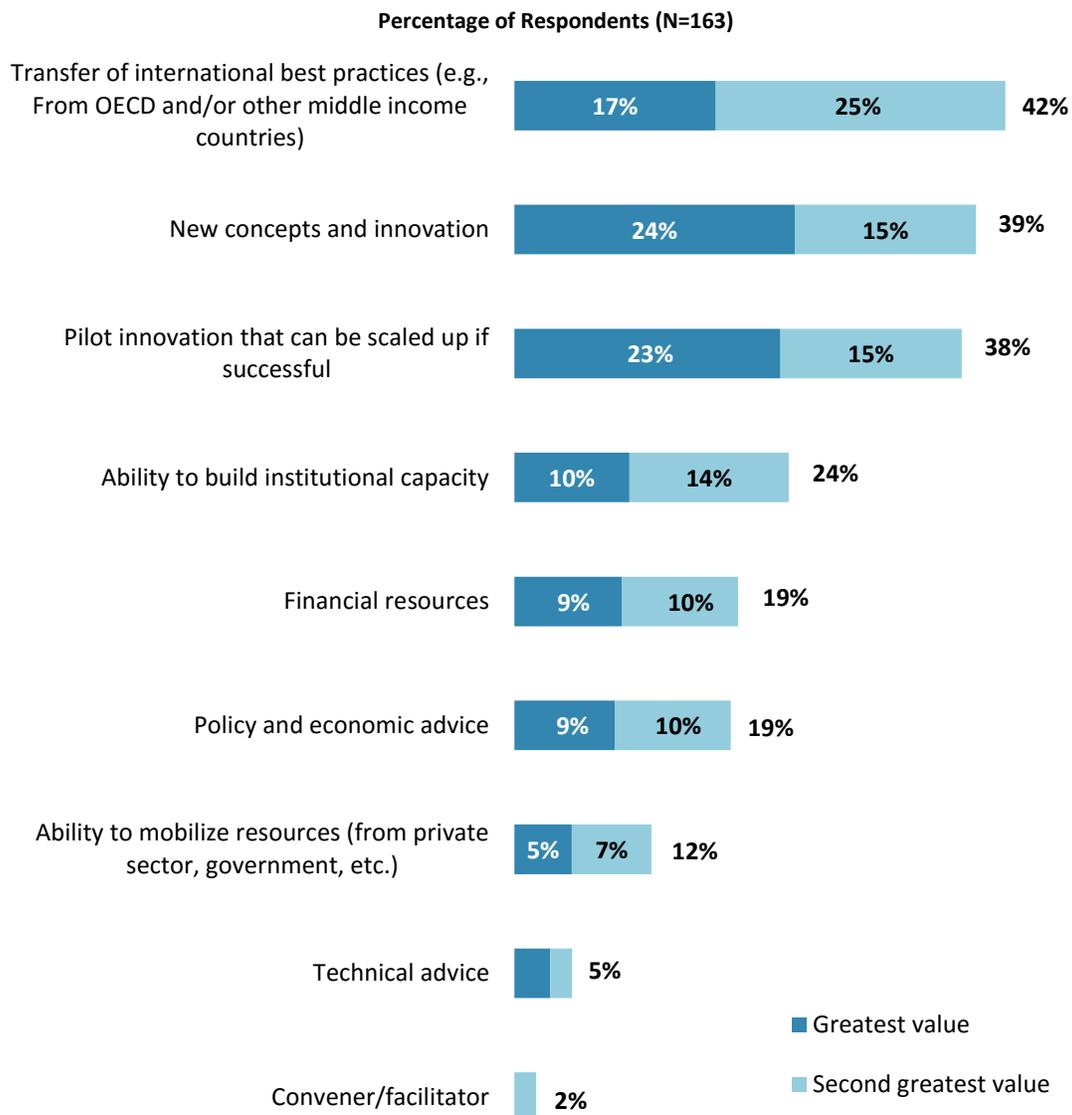
⁴ Responses to all twenty four indicator questions by stakeholder levels of collaboration with the WBG can be found in Appendix F (page 96).



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the FY'12 Country Survey indicated that the World Bank's greatest values to China were its "*new concepts and innovation*" (43%) and "*transferring of international best practices*" (42%).

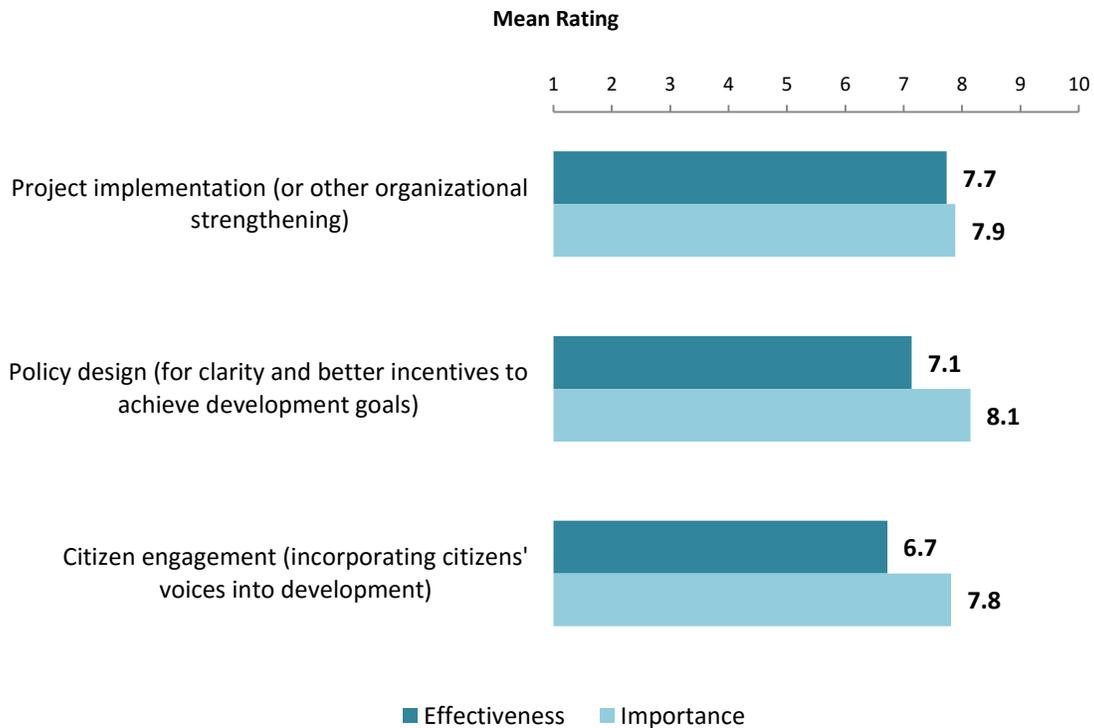


"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Importance and Effectiveness of WBG's Capacity Building Work



"How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in China?"
(1 - "Not effective at all", 10 - "Very effective")

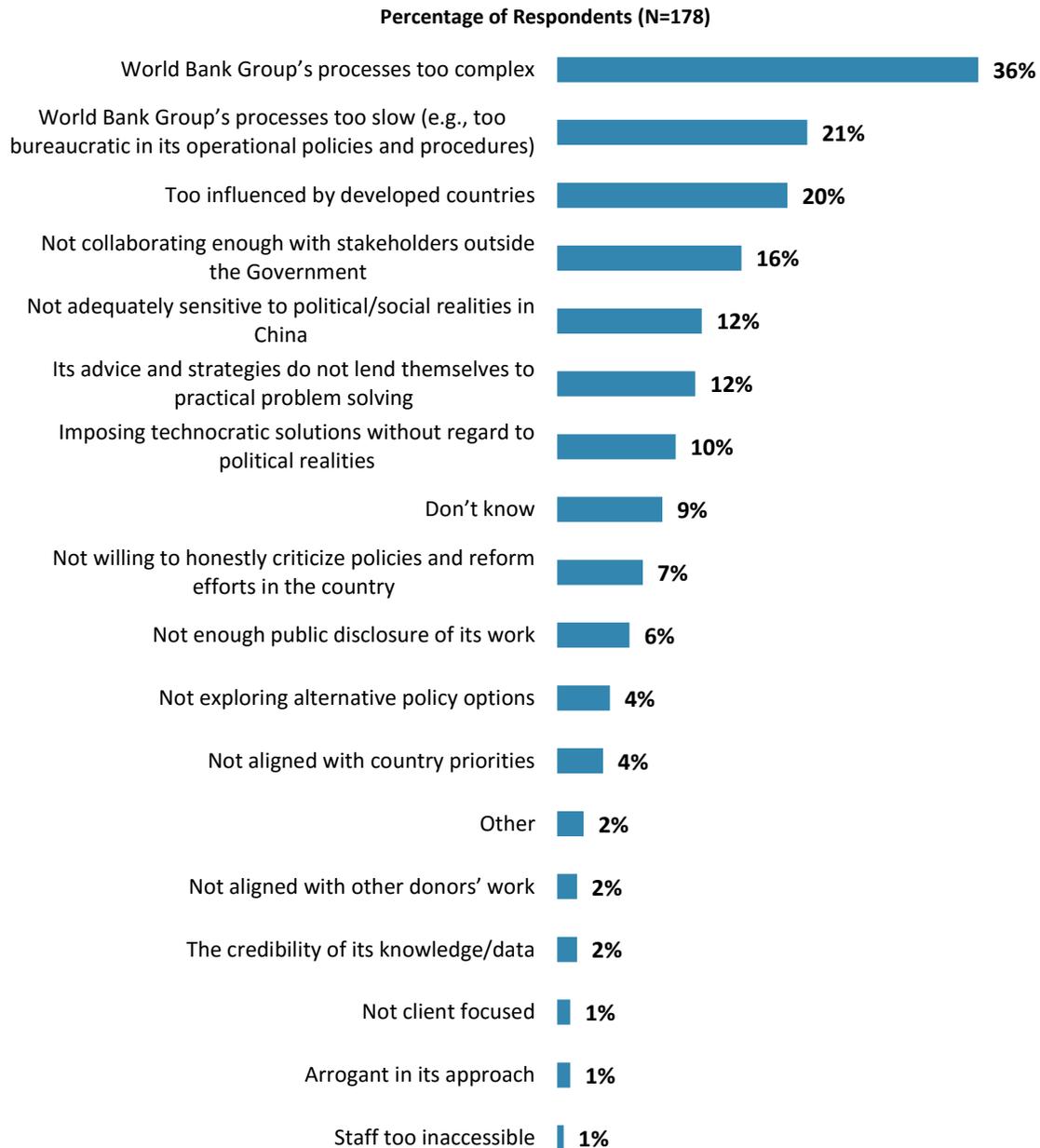
"When thinking about how to improve capacity building in China to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building?"
(1 - "Not important at all", 10 - "Very important")



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the FY'12 Country Survey indicated that the World Bank's greatest weaknesses in its work in China were "*its processes being too slow and complex*" (55%) and "*failing to adapt global knowledge to local conditions*" (27%).



"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Importance and Effectiveness

Importance of WBG's Support in Sectoral Areas: Year Comparison⁵



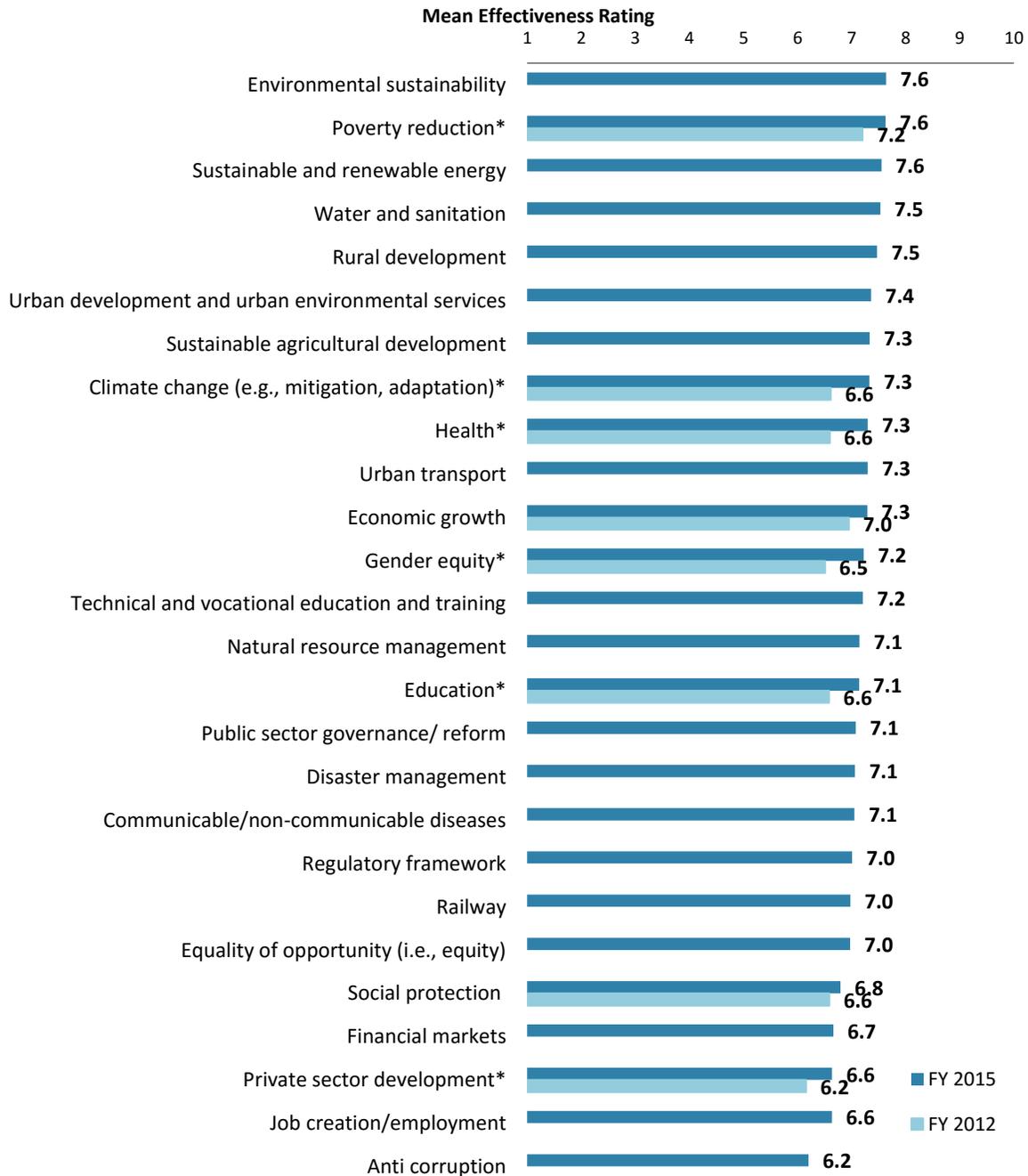
"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China?" (1-"Not important at all", 10-"important")
 (*Significantly different between FY 2015 and FY 2012)

⁵ All means presented in this chart are calculated based on weighted data. See Appendix E for details.



VI. Sectoral Importance and Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁶



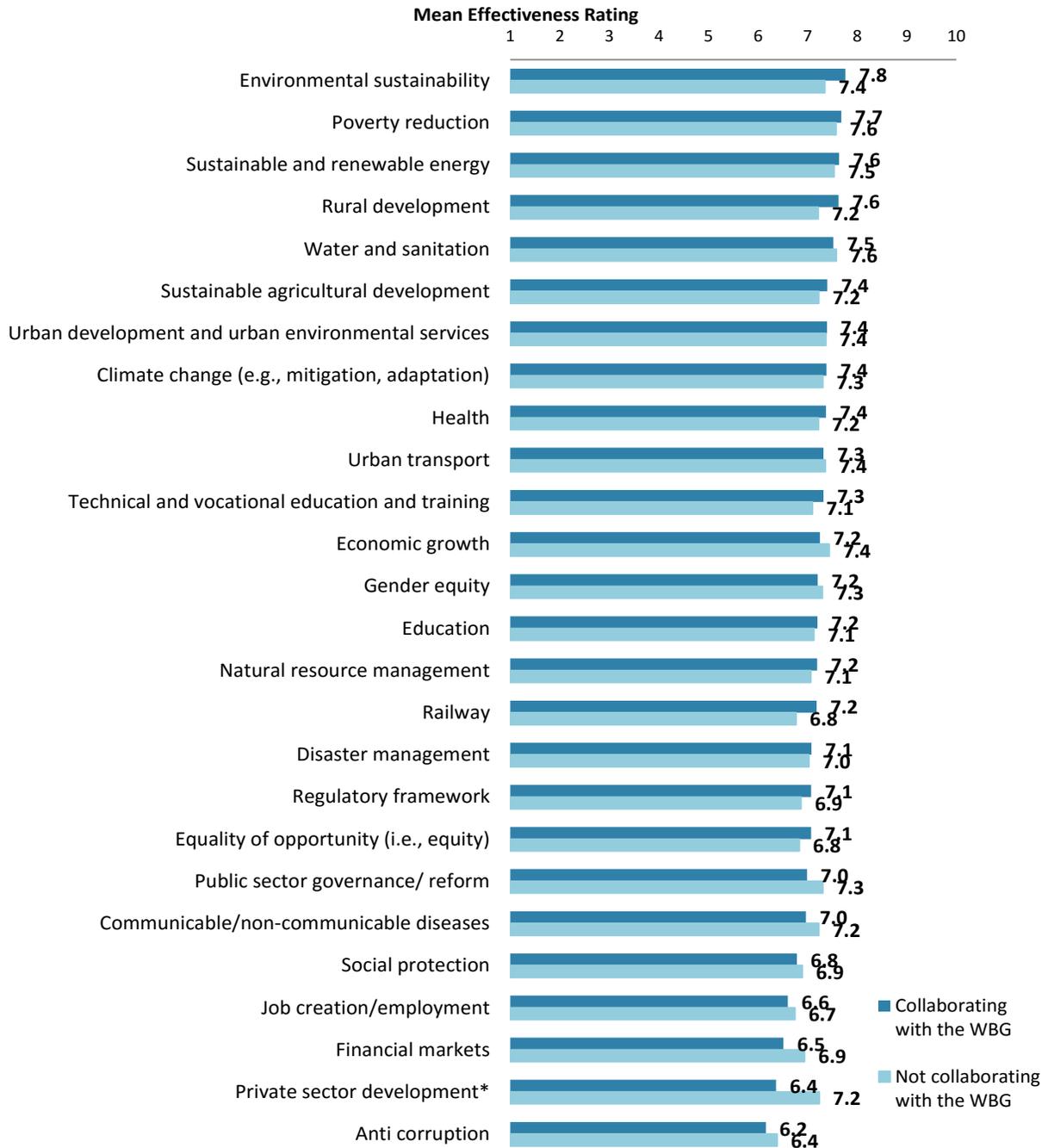
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China?" (1-"Not effective at all", 10-"Very effective")
 (*Significantly different between FY 2015 and FY 2012)

⁶All means presented in this chart are calculated based on weighted data. See Appendix E for details.



VI. Sectoral Importance and Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁷



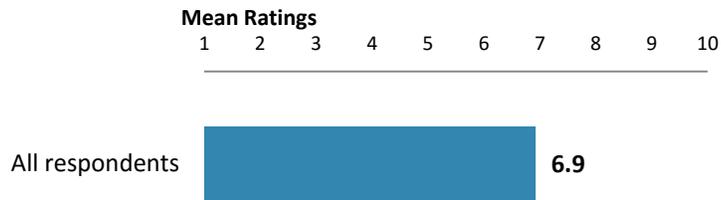
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China?" (1-"Not effective at all", 10-"Very effective")
*(*Significantly different between collaborators and non-collaborators with the WBG)*

⁷ Note in the Appendix on the sectoral effectiveness (Appendix A, page 50) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



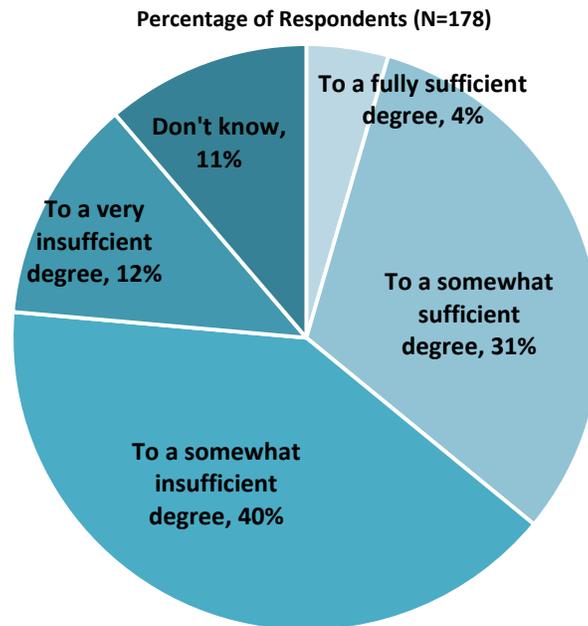
VI. Sectoral Importance and Effectiveness (continued)

The WBG Promoting Private Public Partnerships



"To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in China?"
(1-"to no degree at all", 10-"To a very significant degree")

Helping the Poorest



"To what extent do you believe that the World Bank Group's work and support help the poorest in China?" (Respondents chose from a list.)
(Note: percentages may not total 100 due to rounding)



VI. Sectoral Importance and Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in China, bivariate correlational analyses were conducted using respondents' ratings of the twenty six specific areas of effectiveness.

Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank Group's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in China. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at regulatory framework;
 - The WBG's effectiveness at railway;
 - The WBG's effectiveness at communicable/non-communicable diseases; and
 - The WBG's effectiveness at environmental sustainability.

- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in China, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at job creation/employment;
 - The WBG's effectiveness at communicable/non-communicable diseases;
 - The WBG's effectiveness at health; and
 - The WBG's effectiveness at social protection.



VII. How the World Bank Group Operates

The World Bank Group’s Work in China: Year Comparison⁸

- **Year comparison:** This year’s respondents and the respondents in the FY’12 Country Survey had statistically similar levels of agreement with the two indicator statements below.



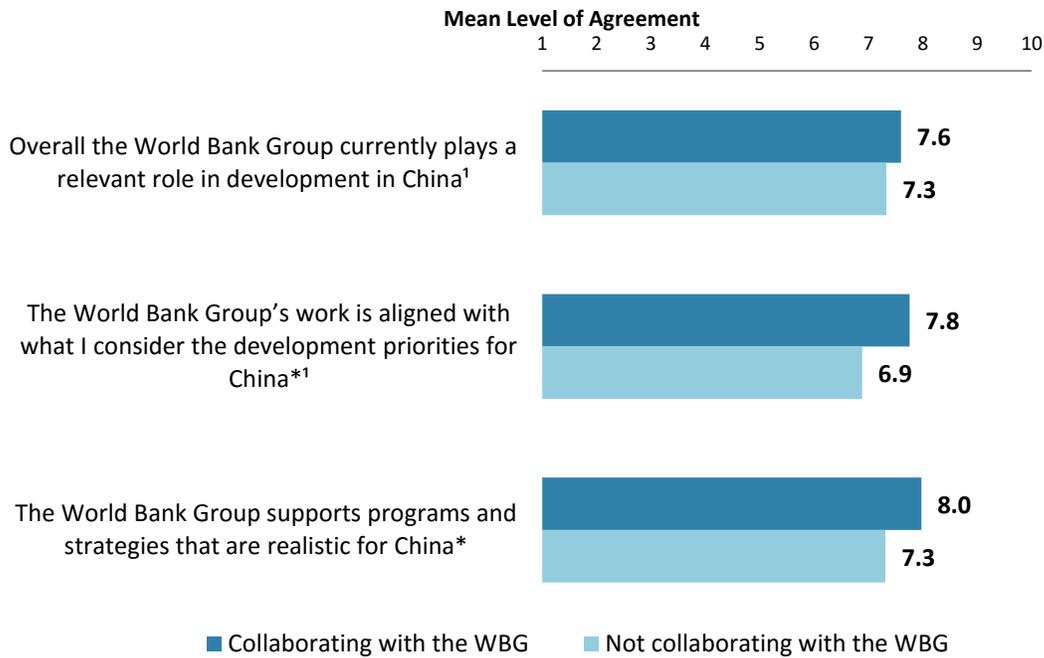
"To what extent do you agree with the following statements about the World Bank Group’s work in China?" (1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question

⁸ Means in the chart were calculated based on weighted data. For more information about weighting, please see Appendix E.



VII. How the World Bank Group Operates (continued)

The World Bank Group's Work in China: Collaboration



"To what extent do you agree with the following statements about the World Bank Group's work in China?" (1-"Strongly disagree", 10-"Strongly agree")

(*Significantly different between collaborators and non-collaborators with the WBG)

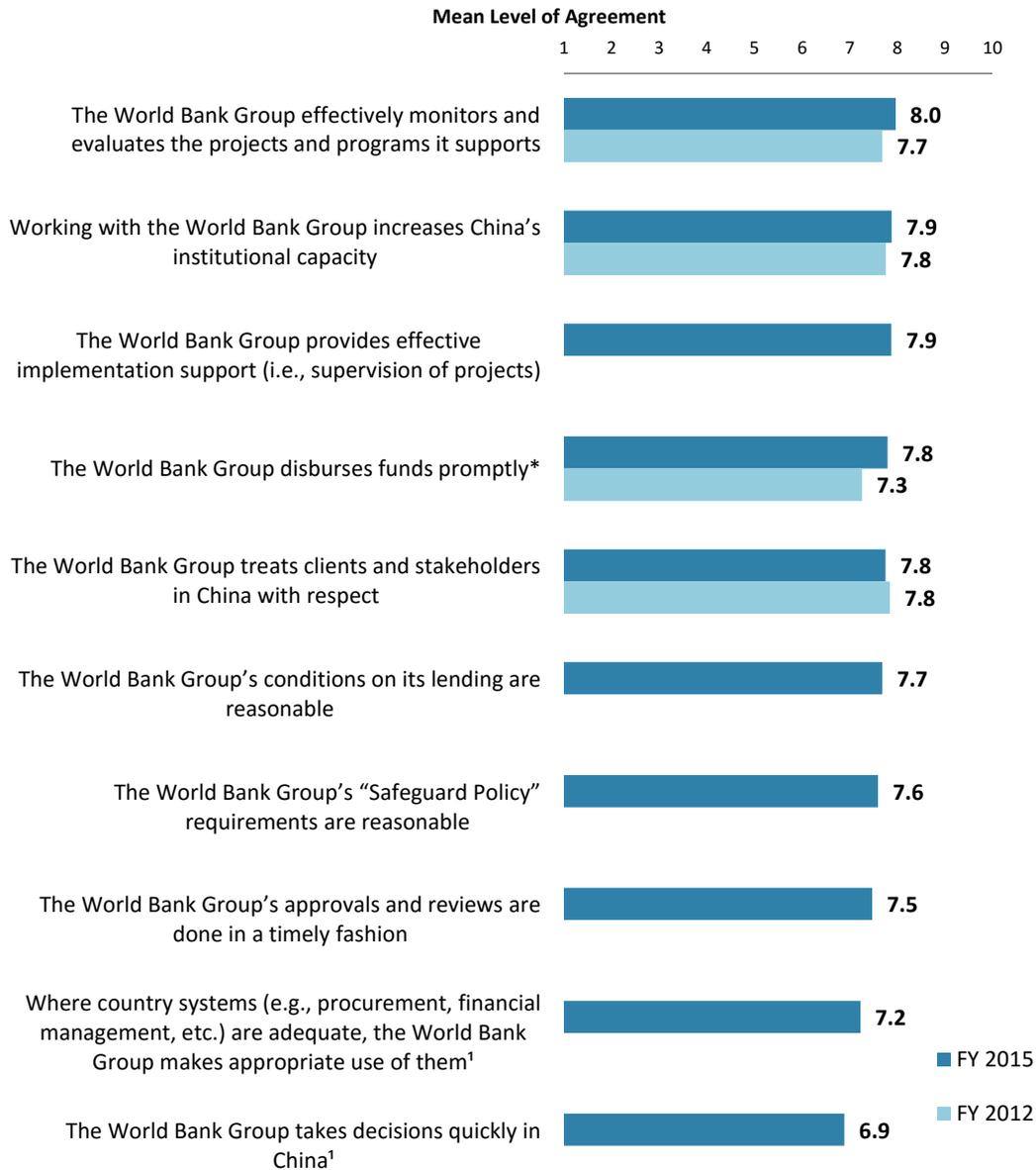
¹Indicator Question



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁹

- **Year comparison:** As indicated in the chart below, respondents in this year's Country Survey had significantly higher levels of agreement with the statement that "*the WBG disburses funds promptly,*" compared to respondents in the FY'12 Country Survey.



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

(*Significantly different between FY 2015 and FY 2012)

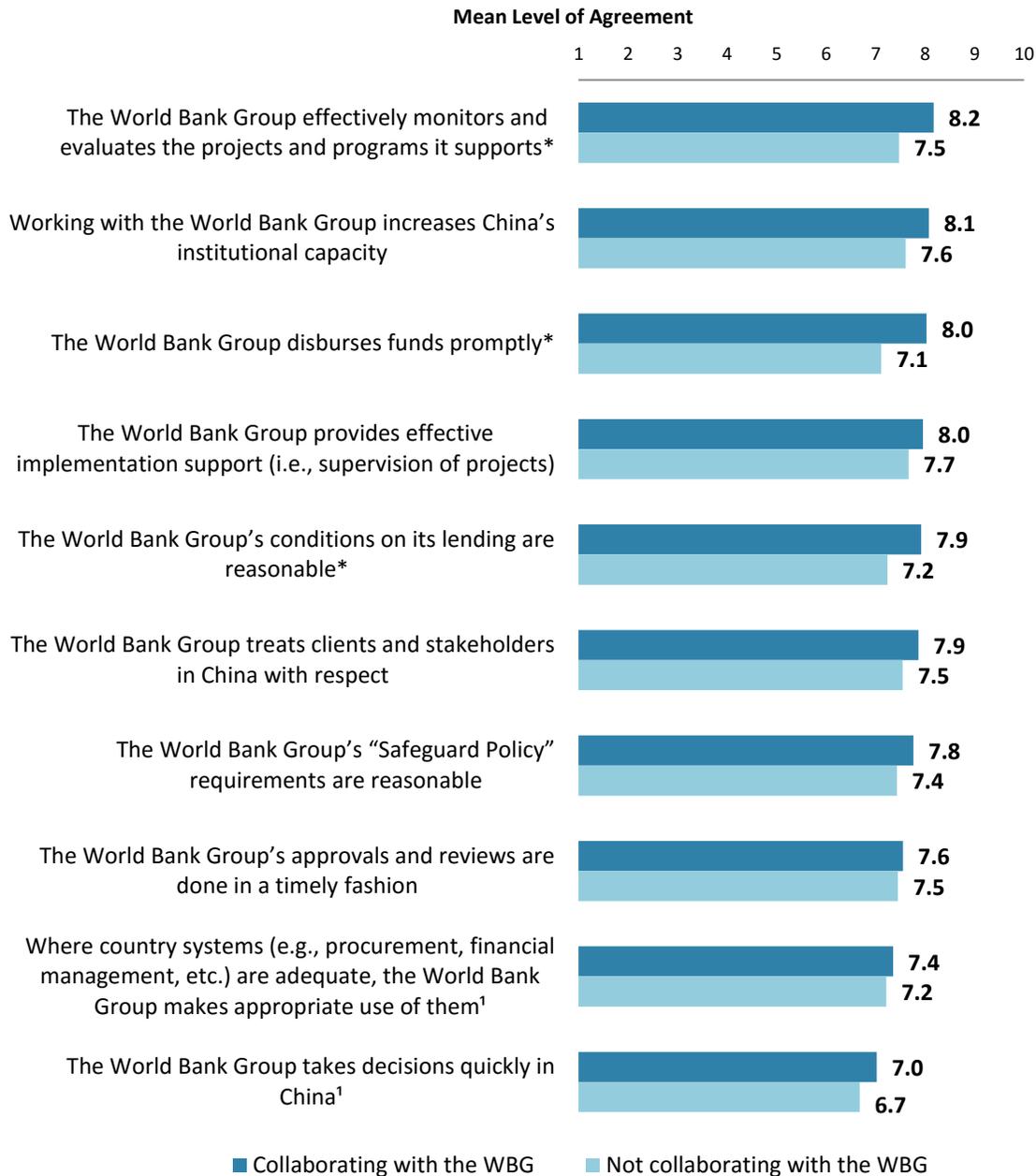
¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration



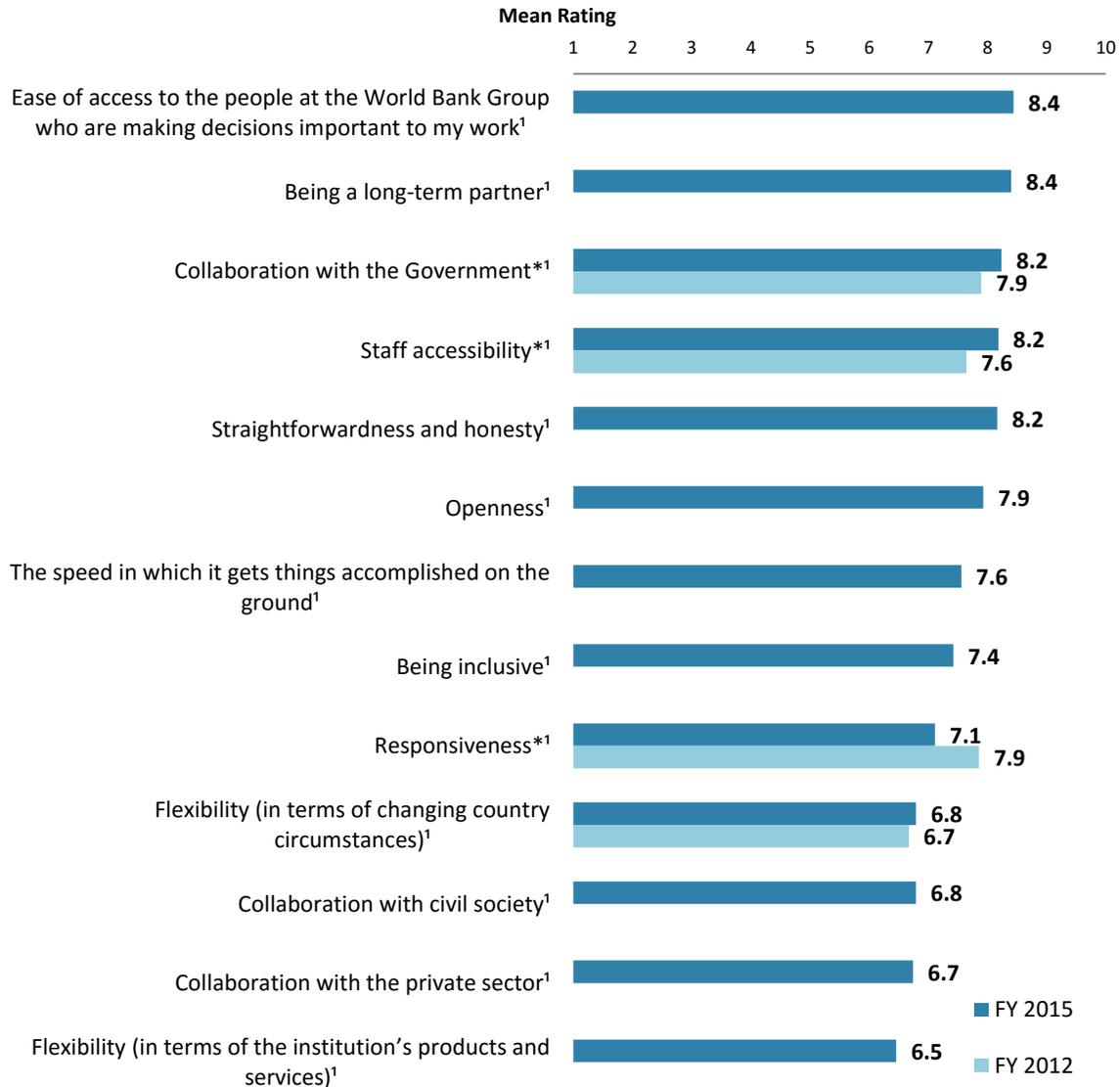
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
*(*Significantly different between collaborators and non-collaborators with the WBG)*
¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison¹⁰

- Year comparison:** As indicated in the chart below, respondents in this year's Country Survey gave significantly higher ratings for the WBG's "collaboration with the government" and its "staff accessibility," compared to respondents in the FY'12 Country Survey. However, this year's respondents gave significantly lower ratings for the WBG's "responsiveness" than respondents in the FY'12.



"To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY2015 and FY2012)

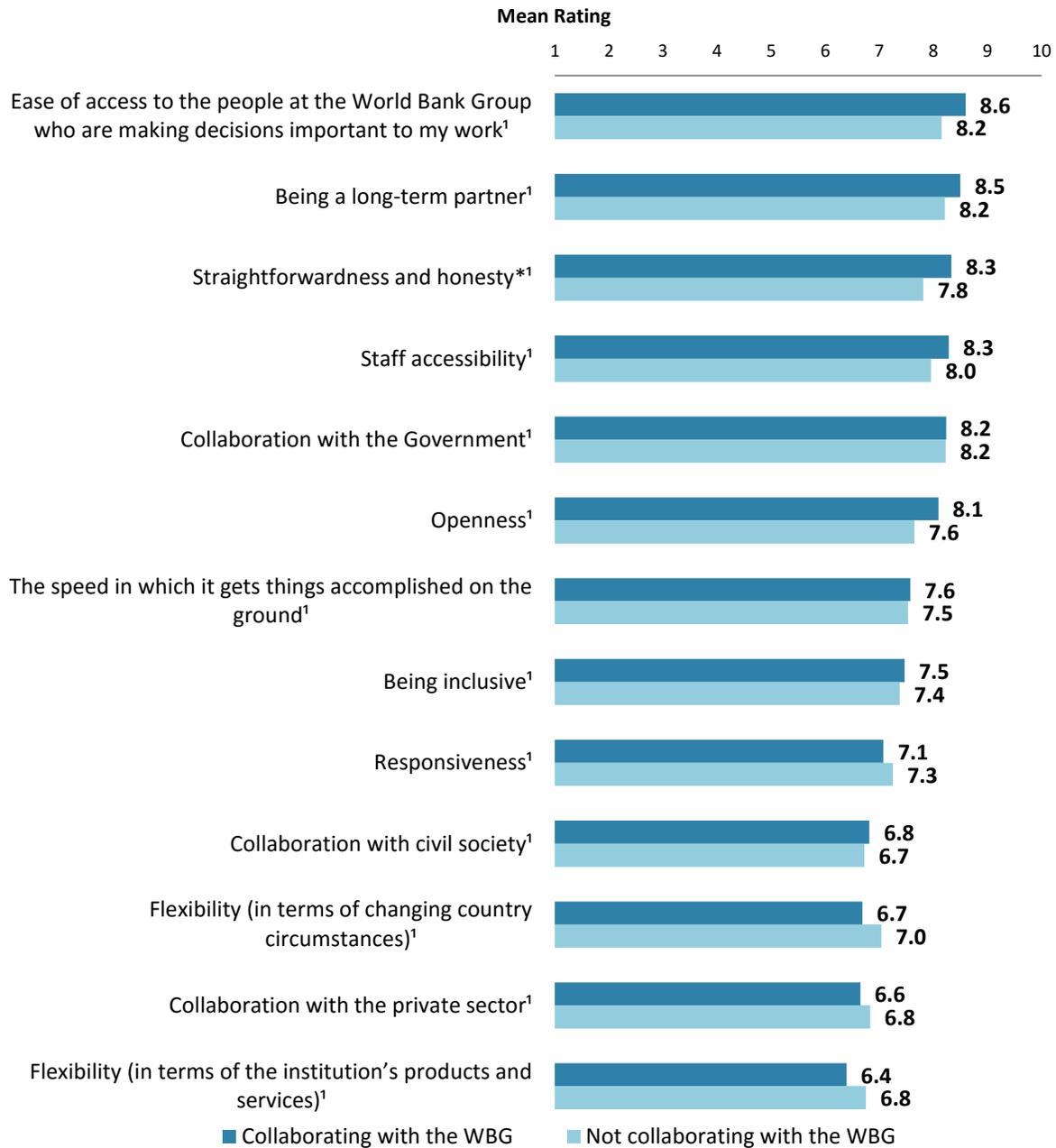
¹Indicator Question

¹⁰ All means in this chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between collaborators and non-collaborators with the WBG)

¹Indicator Question



VII. How the World Bank Group Operates (continued)

Internal Measuring and Monitoring

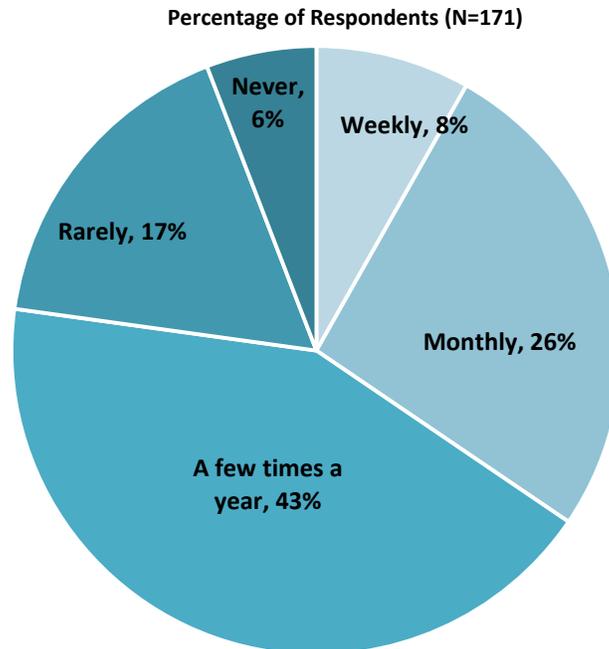


"To what extent do you believe the World Bank Group measures and corrects its work in real time in China?" (1-"To no degree at all", 10-"To a very significant degree")



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

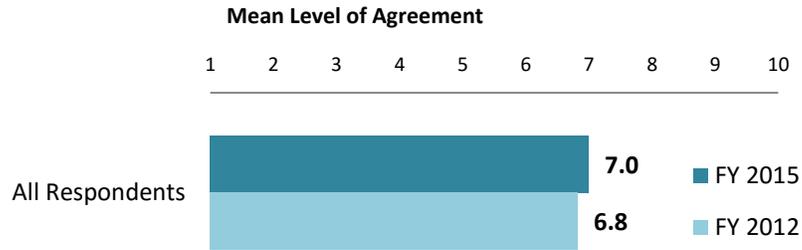


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)



VIII. World Bank Group’s Knowledge and Instruments (continued)

Meeting China’s Knowledge Needs¹¹ (Indicator Question)



"The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)." (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG’s Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG’s Knowledge Work and Activities (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

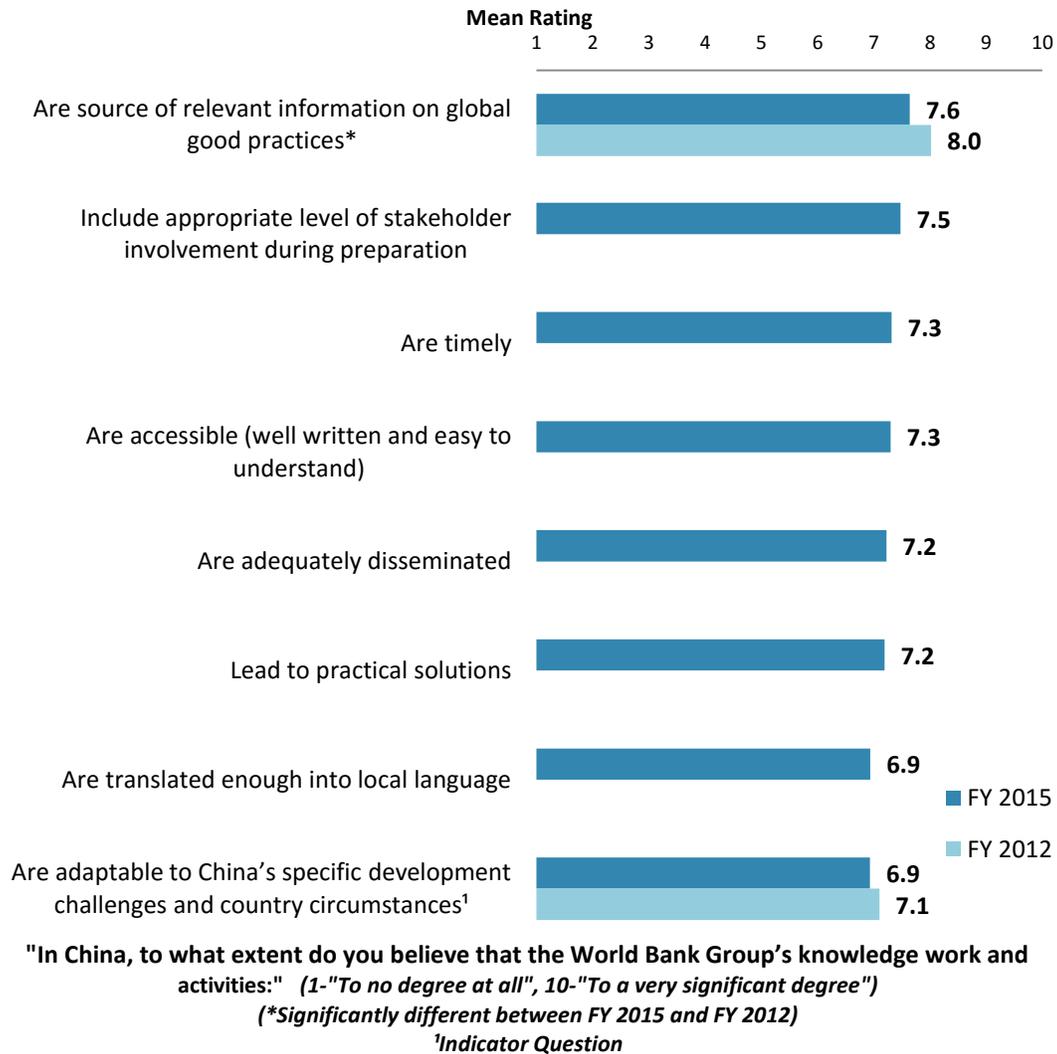
¹¹All means in this chart were calculated based on weighted data.



VIII. World Bank Group’s Knowledge and Instruments (continued)

Qualities of the WBG’s Knowledge Work and Activities¹²

- **Year comparison:** As indicated in the chart below, respondents in this year’s Country Survey gave significantly lower ratings for the WBG’s knowledge work and activities “being a source of relevant information on global good practices,” compared to respondents in the FY’12 Country Survey.

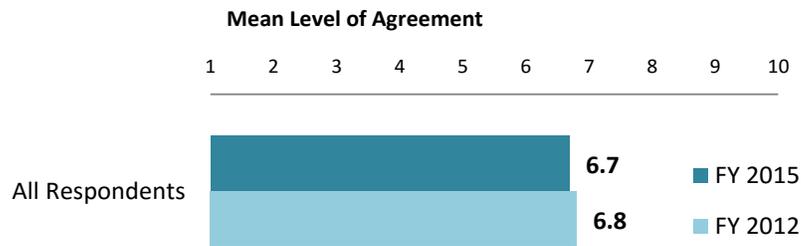


¹² All means in this chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting China's Needs for Financial Instruments¹³ (*Indicator Question*)



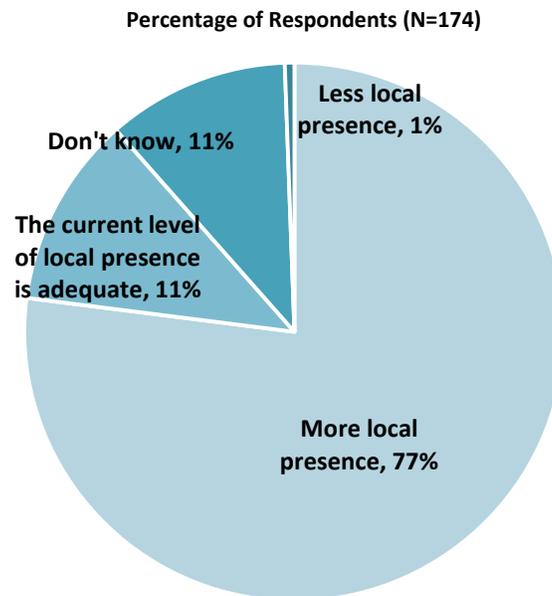
"The World Bank Group's financial instruments meet the needs of China.
(1-"Strongly disagree", 10-"Strongly agree")

¹³ Means in this chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in China

The World Bank Group's Local Presence in China



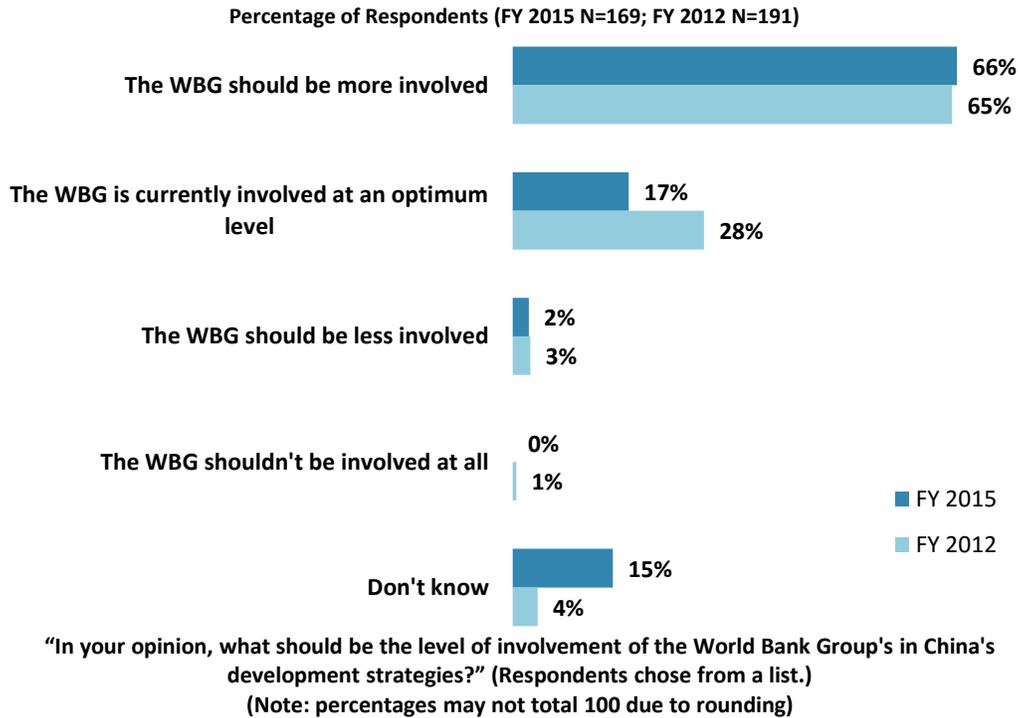
“To be a more effective development partner in China, do you believe that the World Bank Group should have...?” (Respondents chose from a list.)



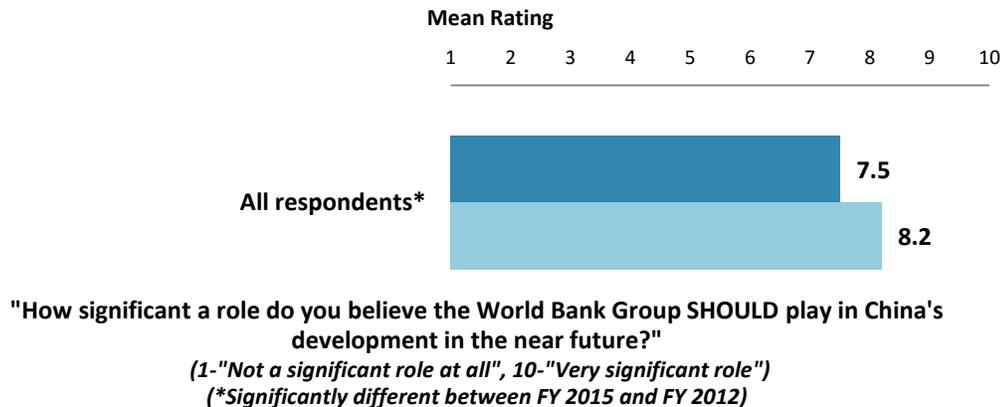
IX. The Future Role of the World Bank Group in China (continued)

The World Bank Group's Involvement in China's Development Strategies

- **Year comparison:** This year's respondents were significantly less likely to indicate that "the WBG is currently involved at an optimum level" in China's development strategies, compared to respondents in FY'12.



The World Bank Group's Role in China's Development in the Next Five Years

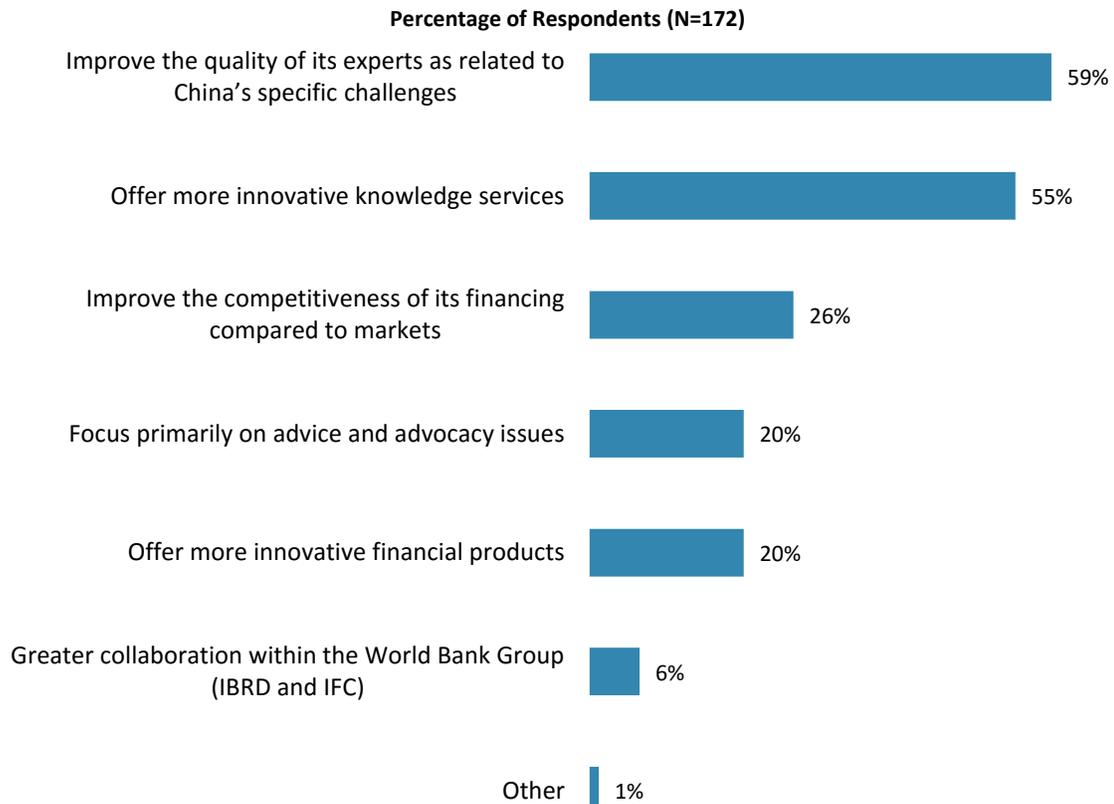




IX. The Future Role of the WBG in China (continued)

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the FY'12 Country Survey indicated that the World Bank should “*improve the quality of its experts as related to China’s specific challenges*” (38%) and “*offer more innovative knowledge services*” (30%) to make itself of greater value in China.



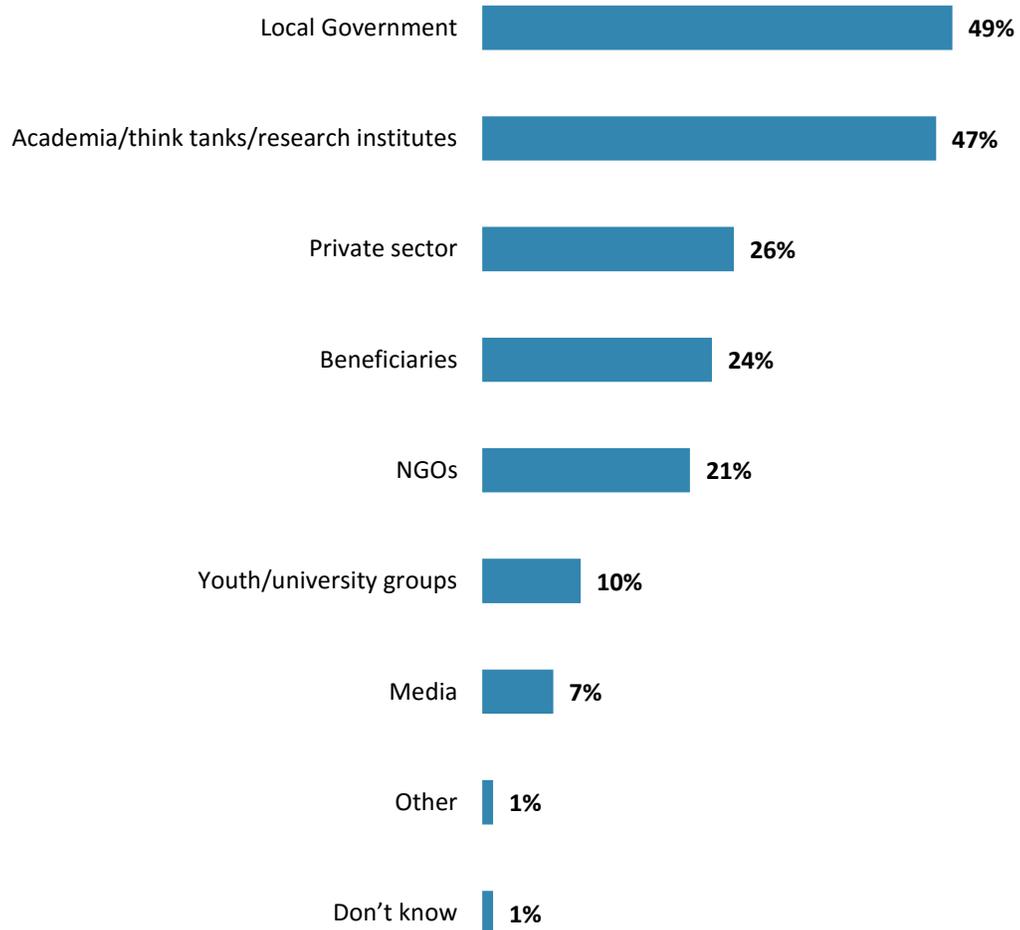
"Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in China (continued)

The World Bank Group Should Collaborate More with ...

Percentage of Respondents (N=177)



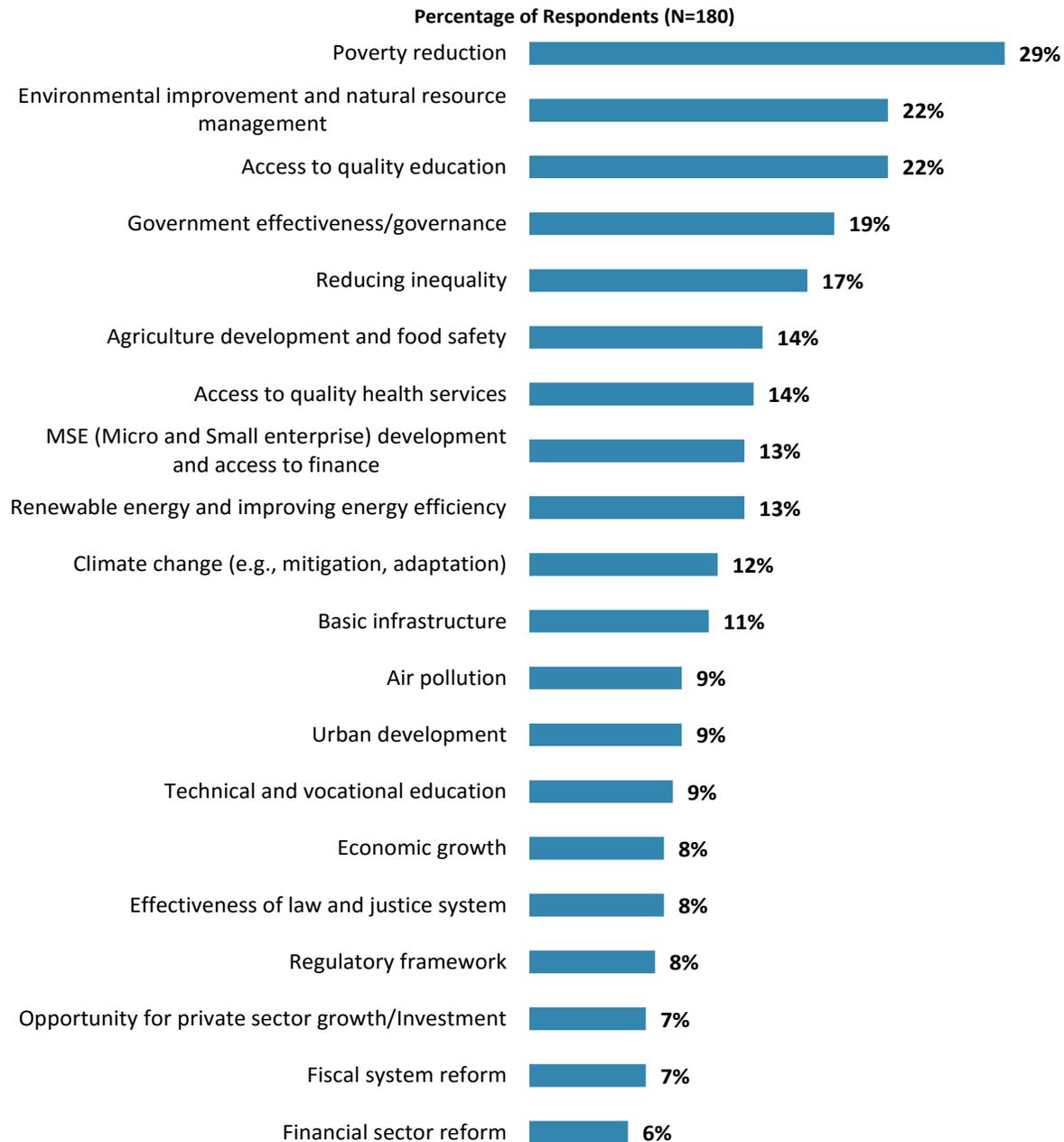
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in China (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY'12 Country Survey indicated that the World Bank should focus its resources on “*poverty reduction*” (40%) and “*environmental improvement and natural resource management*” (31%).



“When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the WBG should focus most of its resources in China? (Choose no more than THREE)” (Respondents chose from a list. Responses combined. Top 20 of 28 response options shown.)

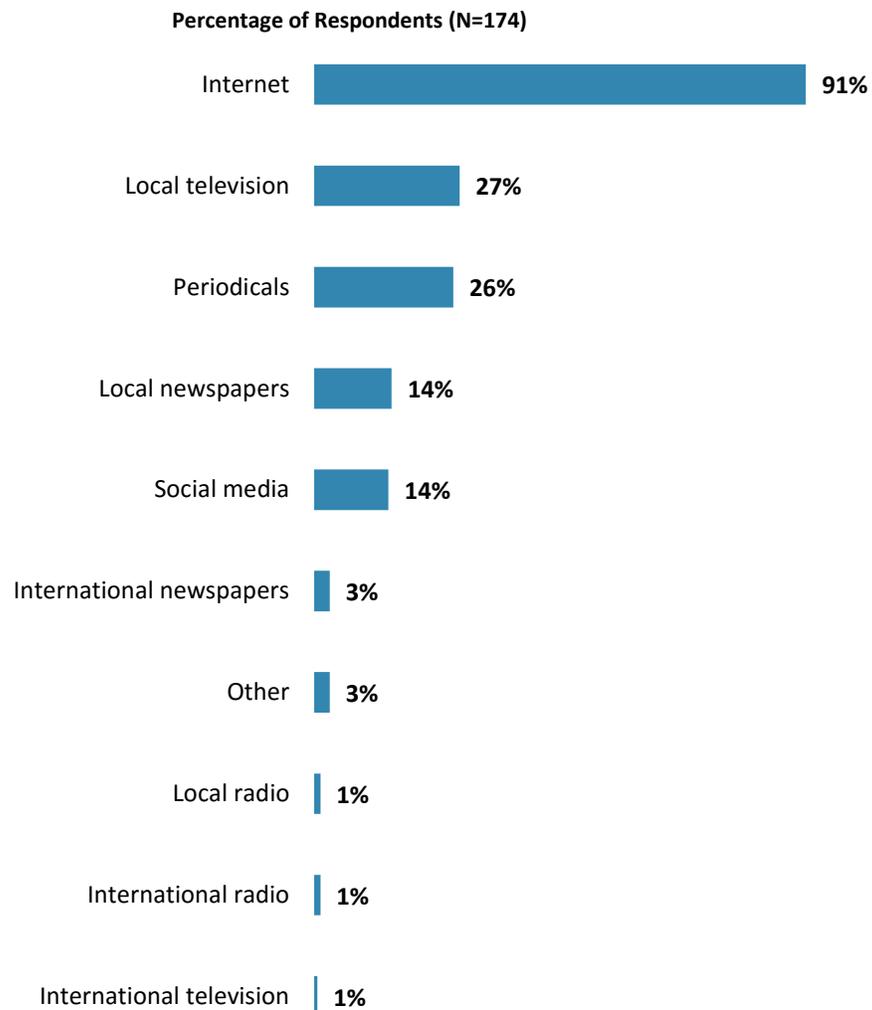


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 63) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the FY'12 Country Survey indicated that they got most of their information about economic and social development issues in China from “the Internet” (79%) and “local newspapers (45%)”.



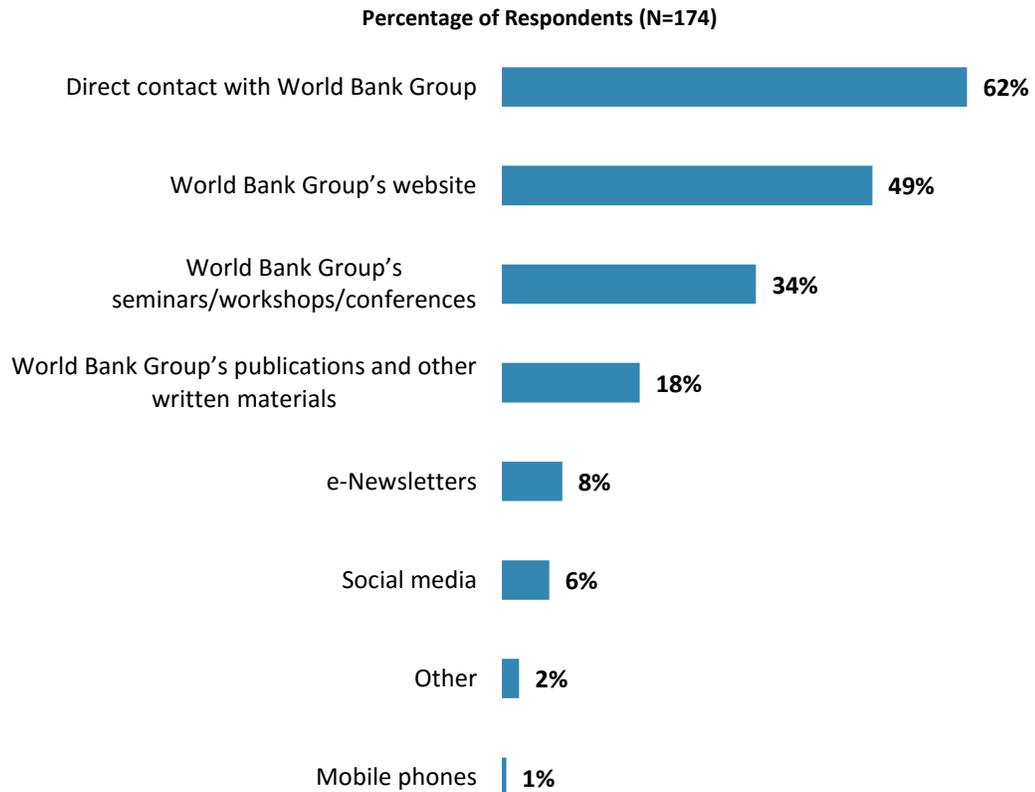
"How do you get most of your information about economic and social development issues in China? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the FY'12 Country Survey indicated that they would prefer to receive information from the World Bank through “workshops/conferences” (52%), “World Bank website (49%),” and “face to face meeting/discussions (39%).”



"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Access to Information

Percentage of Respondents (N=166)



"Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions?"

Percentage of Respondents (N=165)



"Have you requested information from the World Bank Group on its activities in the past year?"

Percentage of Respondents (N=68)

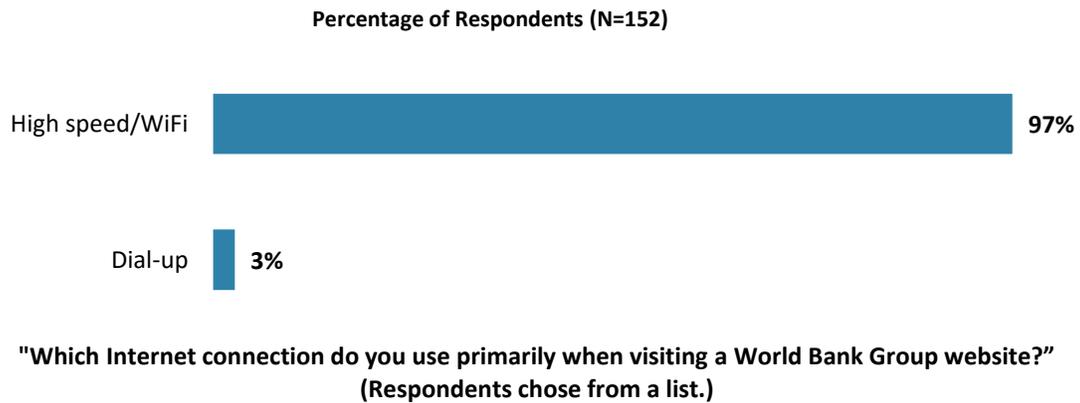
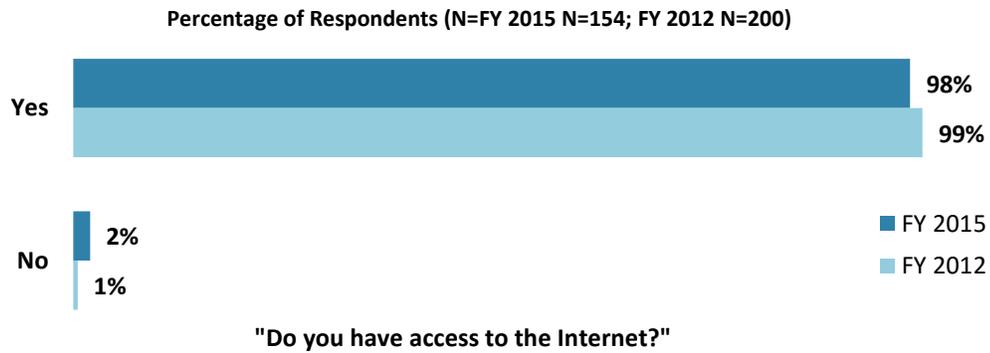


"Were you able to obtain this information?"



X. Communication and Outreach (continued)

Access to the Internet¹⁴

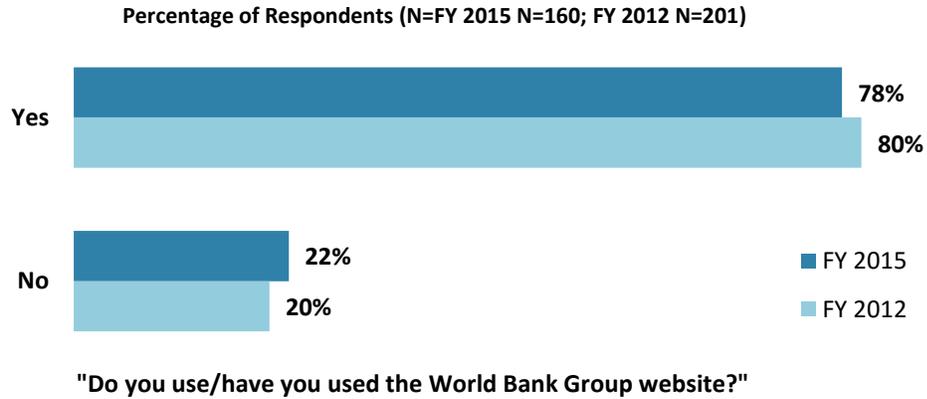


¹⁴ Percentages presented in this chart were calculated based on weighted data.

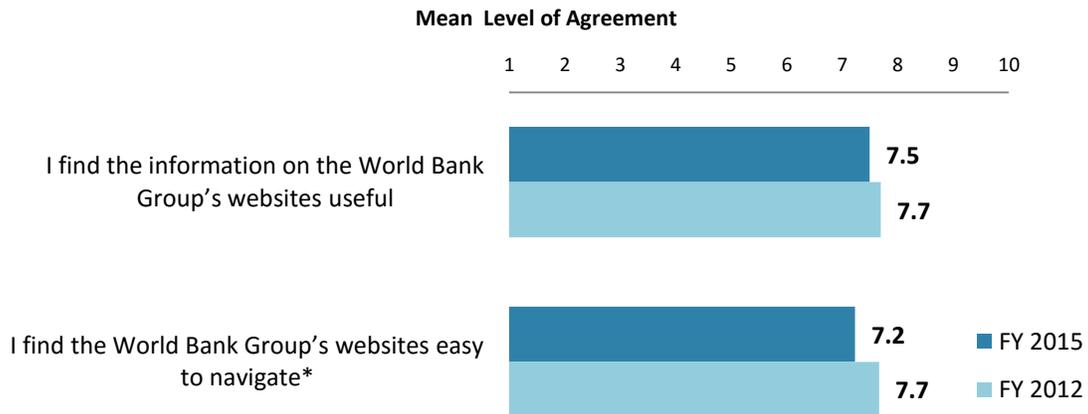


X. Communication and Outreach (continued)

The WBG Website Usage¹⁵



- **Year comparison:** This year's respondents had significantly lower levels of agreement with the statement that "I find the WBG's websites easy to navigate," compared to respondents in the FY'12 Country Survey.



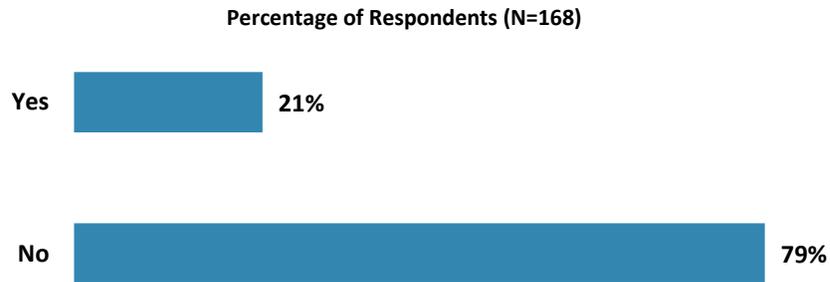
"Please rate how much you agree with the following statements."
 (1-"Strongly disagree", 10-"Strongly agree")
 (*Significantly different between FY 2015 and FY 2012)

¹⁵ All percentages and means presented in the charts on this page were calculated based on weighted data.



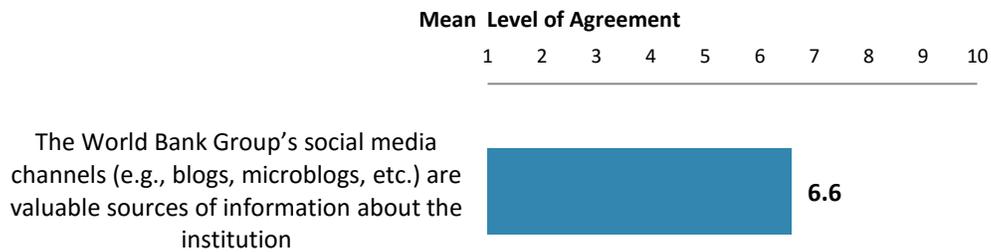
X. Communication and Outreach (continued)

Use of the WBG's Social Media Channels



"Do you currently consult the World Bank Group social media sites (e.g., blogs, microblogs, etc.)?"

Evaluation of the WBG's Social Media Channels

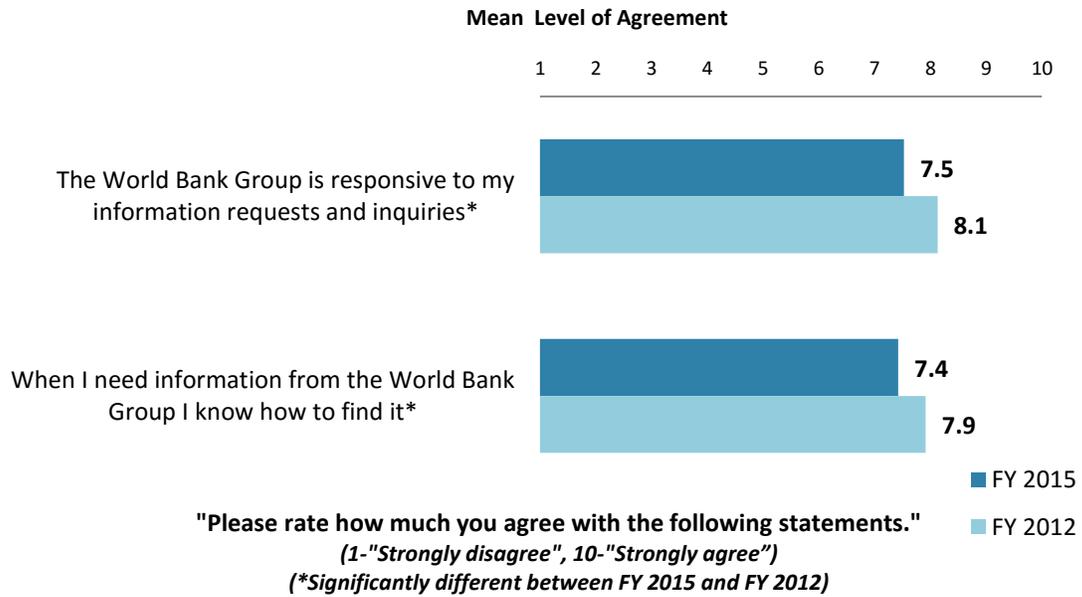


"Please rate how much you agree with the following statements."
(1-"Strongly disagree", 10-"Strongly agree")



X. Communication and Outreach (continued)

Information Sharing¹⁶



¹⁶ Means in the chart were calculated based on weighted data.



XI. Appendices

A. Responses to All Questions across All Respondents.....	48
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China





Appendix A: Responses to All Questions across All Respondents (N=184)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing China

Future of the next generation in China	N	DK	Mean	SD
1. On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China? (1-Extremely pessimistic, 10-Extremely optimistic)	173	2	7.91	1.41

2. Listed below are a number of development priorities in China. Please identify which of the following you consider the most important development priorities in China? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=182)
Government effectiveness/governance	41.8%
Environmental improvement and sustainability	35.2%
Economic growth	18.1%
Anti Corruption	17.6%
Reducing Inequality	15.9%
Effectiveness of law and justice system	15.9%
Completing the transition to a market economy	14.8%
Social stability	14.8%
Innovation	14.3%
Quality of Growth	13.2%
Access to quality education	12.1%
Rural and agricultural development	9.3%
Air pollution	9.3%
Food safety	7.1%
Access to quality health services	4.9%
SOE reform	4.4%
Fiscal system reform	4.4%
Climate change (mitigation and adaptation)	4.4%
Energy efficiency	3.8%
Private sector growth/investment	3.3%
Other	3.3%
Basic infrastructure	3.3%
Improving the investment climate	3.3%
Financial sector reform	2.7%
Social protection	2.7%
Natural resource management	2.7%
Conservation and management of water resources	2.7%
Employment/ income generating opportunities	2.2%
Poverty	1.6%
Urban development	1.1%
Regulatory framework	1.1%
Communicable and non-communicable diseases	1.1%

**A. General Issues Facing China (continued)**

3. The World Bank Group has committed itself to Twin Goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in China? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=181)
Increasing access to quality education	38.1%
Reducing inequality	28.7%
Improving agriculture development	27.1%
Sustaining economic growth	26.0%
Increasing income generating activities/ employment	25.4%
Improving infrastructure development	22.7%
Increasing access to quality health services	22.1%
Improving vocational education and training	21.5%
Reducing corruption	18.8%
Strengthening social protection	17.1%
Enhancing the opportunity for private sector growth/investment	16.0%
Protecting the environment and natural resources	16.0%
Reforming the Hukou system	11.6%
Other	0.6%

4. As one of the World Bank Group's Twin Goals, "Shared Prosperity" captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in China? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=169)
Improving access to and/or quality of education	49.7%
Improving access to and/or quality of health care	31.4%
Infrastructure development	21.3%
Facilitating entrepreneurship (i.e., supporting the start-up of small- and medium-sized businesses)	20.1%
Enhancing the opportunity for private sector growth/investment	18.3%
Reducing corruption	18.3%
Reforming the Hukou System	12.4%
Increasing agricultural productivity	12.4%
Improving vocational education and training	8.3%
Improving trade and exports	1.8%
Other	0.6%

5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China? (Choose only ONE response)	Percentage of Respondents (N=179)
A moderately big problem	54.2%
A very big problem	36.9%
A small problem	7.8%
Don't know	1.1%
Not a problem at all	0.0%

**A. General Issues Facing China (continued)**

6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Choose only ONE response)	Percentage of Respondents (N=180)
A very serious problem	51.7%
A somewhat serious problem	35.0%
Not too serious problem	10.6%
Not a problem	1.7%
Don't know	1.1%

B. Overall Attitudes toward the World Bank Group

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in China? (1-Not familiar at all, 10-Extremely familiar)	177	0	6.42	2.12
Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group's effectiveness in China? (1-Not effective at all, 10-Very effective)	169	9	7.41	1.76
Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	159	17	6.92	1.70

**B. Overall Attitudes toward the World Bank Group (continued)**

4. When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=180)
Poverty reduction	29.4%
Environmental improvement and natural resource management	22.2%
Access to quality education	22.2%
Government effectiveness/governance	18.9%
Reducing inequality	17.2%
Agriculture development and food safety	14.4%
Access to quality health services	13.9%
MSE (Micro and Small enterprise) development and access to finance	13.3%
Renewable energy and improving energy efficiency	13.3%
Climate change (e.g., mitigation, adaptation)	11.7%
Basic infrastructure	11.1%
Air pollution	9.4%
Urban development	9.4%
Technical and vocational education	8.9%
Economic growth	8.3%
Effectiveness of law and justice system	8.3%
Regulatory framework	7.8%
Opportunity for private sector growth/Investment	7.2%
Fiscal system reform	7.2%
Financial sector reform	6.1%
Conservation and management of water resources	5.6%
Transport (i.e., urban transport and rural roads)	5.6%
Employment/income generating opportunities	5.0%
Social protection	5.0%
Communicable and non-communicable diseases	2.2%
Conservation of cultural heritage	1.1%
Modern and integrated railway	1.1%
Other	1.1%

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China?	Percentage of Respondents (N=163)		
	Greatest Value	2nd Greatest Value	Combined
Transfer of international best practices (e.g., From OECD and/or other middle income countries)	17.2%	24.7%	41.9%
New concepts and innovation	23.9%	15.4%	39.4%
Pilot innovation that can be scaled up if successful	22.7%	15.4%	38.1%
Ability to build institutional capacity	9.8%	13.6%	23.4%
Financial resources	9.2%	9.9%	19.1%
Policy and economic advice	8.6%	9.9%	18.5%
Ability to mobilize resources (from private sector, government, etc.)	4.9%	6.8%	11.7%
Technical advice	3.1%	1.9%	4.9%
Convener/facilitator	0.0%	1.9%	1.9%
Other	0.0%	0.0%	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in China? <i>(1-Not effective at all, 10-Very effective)</i>	Effectiveness			
	N	DK	Mean	SD
6. Project implementation (or other organizational strengthening)	156	22	7.74	1.43
7. Citizen engagement (incorporating citizens' voices into development)	118	58	6.72	1.94
8. Policy design (for clarity and better incentives to achieve development goals)	139	37	7.14	1.65

When thinking about how to improve capacity building in China to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? <i>(1-Not important at all, 10-Very important)</i>	Importance			
	N	DK	Mean	SD
9. Project implementation (or other organizational strengthening)	159	19	7.89	1.66
10. Citizen engagement (incorporating citizens' voices into development)	133	42	7.81	1.71
11. Policy design (for clarity and better incentives to achieve development goals)	146	30	8.14	1.42

12. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=178)
World Bank Group's processes too complex	36.0%
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	21.3%
Too influenced by developed countries	19.7%
Not collaborating enough with stakeholders outside the Government	15.7%
Not adequately sensitive to political/social realities in China	12.4%
Its advice and strategies do not lend themselves to practical problem solving	11.8%
Imposing technocratic solutions without regard to political realities	10.1%
Don't know	9.0%
Not willing to honestly criticize policies and reform efforts in the country	7.3%
Not enough public disclosure of its work	6.2%
Not exploring alternative policy options	4.5%
Not aligned with country priorities	3.9%
Other	2.2%
Not aligned with other donors' work	1.7%
The credibility of its knowledge/data	1.7%
Not client focused	1.1%
Arrogant in its approach	1.1%
Staff too inaccessible	0.6%

13. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Choose only ONE response)	Percentage of Respondents (N=178)
To a fully sufficient degree	4.5%
To a somewhat sufficient degree	31.5%
To a somewhat insufficient degree	40.4%
To a very insufficient degree	12.4%
Don't know	11.2%

**B. Overall Attitudes toward the World Bank Group (continued)**

14. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=177)
Local Government	48.6%
Academia/think tanks/research institutes	46.9%
Private sector	26.0%
Beneficiaries	23.7%
NGOs	21.5%
Youth/university groups	10.2%
Media	7.3%
Other	1.1%
Don't know	1.1%

To what extent do you agree with the following statements about the World Bank Group's work in China? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
15. Overall the World Bank Group currently plays a relevant role in development in China*	172	5	7.52	1.65
16. The World Bank Group's work is aligned with what I consider the development priorities for China*	166	11	7.48	1.65
17. The World Bank Group supports programs and strategies that are realistic for China	171	4	7.77	1.57
18. The World Bank Group treats clients and stakeholders in China with respect	165	12	7.77	1.61

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
19. Responsiveness*	153	19	7.15	1.58
20. Flexibility (in terms of the institution's products and services)*	157	18	6.52	1.81
21. Flexibility (in terms of changing country circumstances)*	156	16	6.82	1.70
22. Being inclusive*	158	13	7.44	1.55
23. Openness*	164	11	7.95	1.52
24. Staff accessibility*	164	12	8.20	1.50
25. Straightforwardness and honesty*	162	13	8.19	1.54
26. Ease of access to the people at the World Bank Group who are making decisions important to my work*	167	10	8.46	1.41
27. Collaboration with civil society*	117	56	6.79	1.88
28. Collaboration with the Government*	160	12	8.24	1.27
29. Collaboration with the private sector*	114	58	6.73	1.68
30. The speed in which it gets things accomplished on the ground*	151	20	7.56	1.56
31. Being a long-term partner*	165	9	8.41	1.32

32. To be a more effective development partner in China, do you believe that the World Bank Group should have...? (Select only ONE response)	Percentage of Respondents (N=174)
More local presence	77.0%
The current level of local presence is adequate	11.5%
Don't know	10.9%
Less local presence	.6%

**B. Overall Attitudes toward the World Bank Group (continued)**

33. In your opinion, what should be the level of involvement of the World Bank Group in China's development strategies?	Percentage of Respondents (Responses Combined; N=175)
The WBG should be more involved	65.1%
The WBG is currently involved at an optimum level	17.1%
Don't know	15.4%
The WBG should be less involved	2.3%
The WBG shouldn't be involved at all	0.0%

C. World Bank Group's Effectiveness and Results

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China? <i>(1-Not important at all, 10-Very important)</i>	Importance			
	N	DK	Mean	SD
1. Government effectiveness/governance	161	11	7.16	1.93
2. Communicable and non-communicable diseases	155	16	7.20	2.01
3. Economic growth	167	6	7.15	1.87
4. Anti Corruption	157	15	6.39	2.26
5. SOE reform	151	19	6.41	2.26
6. Completing the transition to a market economy	159	12	7.30	1.91
7. Improving the investment climate	159	13	7.54	1.63
8. Social stability	156	14	6.55	2.10
9. Reducing inequality	165	5	7.61	1.89
10. Access to quality education	165	6	7.76	1.73
11. Access to quality health services	160	11	7.59	1.85
12. Urban development	166	5	7.51	1.65
13. Innovation	165	5	7.87	1.76
14. Poverty	166	4	7.98	1.72
15. Effectiveness of law and justice system	148	21	6.66	2.11
16. Quality of Growth	155	14	7.67	1.65
17. Basic infrastructure	162	8	7.51	1.84
18. Fiscal system reform	157	13	7.10	2.07
19. Environmental improvement and sustainability	166	6	8.19	1.50
20. Energy efficiency	158	11	8.03	1.65
21. Natural resource management	160	10	7.78	1.78
22. Employment/ income generating opportunities	161	10	7.26	1.69
23. Private sector growth/investment	156	15	7.17	1.84
24. Rural and agricultural development	162	7	7.78	1.63
25. Regulatory framework	154	14	7.37	1.87
26. Air pollution	161	8	7.74	1.77
27. Food safety	157	13	7.55	1.98
28. Financial sector reform	159	11	6.96	1.90
29. Social protection	156	14	7.08	1.98
30. Conservation and management of water resources	164	7	7.68	1.72
31. Climate change (mitigation and adaptation)	163	9	7.56	1.96
32. Other	14	14	7.64	2.34

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Urban development and urban environmental services	115	57	7.41	1.70
2. Urban transport	111	62	7.35	1.85
3. Railway	89	82	7.04	2.01
4. Anti corruption	92	78	6.23	2.09
5. Environmental sustainability	128	39	7.65	1.63
6. Regulatory framework	108	59	7.01	1.90
7. Communicable/non-communicable diseases	98	72	7.06	1.87
8. Poverty reduction	136	34	7.65	1.63
9. Gender equity	120	48	7.25	1.87
10. Private sector development	102	68	6.67	1.88
11. Water and sanitation	121	51	7.54	1.49
12. Economic growth	124	45	7.31	1.62
13. Sustainable and renewable energy	118	52	7.59	1.67
14. Disaster management	99	68	7.08	1.84
15. Public sector governance/ reform	121	48	7.10	1.87
16. Job creation/employment	115	54	6.65	1.85
17. Financial markets	102	65	6.67	1.95
18. Equality of opportunity (i.e., equity)	110	59	6.99	2.00
19. Health	121	50	7.32	1.69
20. Rural development	127	44	7.50	1.66
21. Technical and vocational education and training	111	60	7.25	1.72
22. Education	121	49	7.18	1.86
23. Social protection (e.g., pensions, targeted social assistance)	109	60	6.83	2.07
24. Climate change (e.g., mitigation, adaptation)	122	47	7.35	1.80
25. Sustainable agricultural development	112	58	7.35	1.81
26. Natural resource management	105	62	7.16	1.88

Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in China? (1-To no degree at all, 10-To a very significant degree)	156	8	7.12	1.59

To what extent do you agree with the following statements about the World Bank Group in China? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China*	149	24	6.72	2.04
5. The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	161	11	7.02	1.82

Measuring and Correcting Work	N	DK	Mean	SD
6. To what extent do you believe the World Bank Group measures and corrects its work in real time in China? (1-To no degree at all, 10-To a very significant degree)	151	20	6.97	1.73

**D. The World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=171)
Weekly	8.2%
Monthly	26.3%
A few times a year	42.7%
Rarely	17.0%
Never	5.8%

In China, to what extent do you believe that the World Bank Group's knowledge work and activities: <i>(1-To no degree at all, 10-To a very significant degree)</i>	Degree			
	N	DK	Mean	SD
2. Are timely	141	23	7.36	1.58
3. Include appropriate level of stakeholder involvement during preparation	151	18	7.50	1.68
4. Lead to practical solutions	154	13	7.21	1.62
5. Are accessible (well written and easy to understand)	157	12	7.32	1.60
6. Are source of relevant information on global good practices	159	10	7.64	1.59
7. Are adequately disseminated	153	15	7.22	1.73
8. Are translated enough into local language	156	12	6.92	1.91
9. Are adaptable to China's specific development challenges and country circumstances*	155	15	6.93	1.71

Overall Evaluations	N	DK	Mean	SD
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* <i>(1-Not significant at all, 10-Very significant)</i>	164	7	7.38	1.65
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* <i>(1-Very low technical quality, 10-Very high technical quality)</i>	161	11	7.75	1.42

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	123	47	7.77	1.93
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	151	20	7.97	1.67
3. The World Bank Group's approvals and reviews are done in a timely fashion	131	39	7.47	1.82
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	123	45	7.63	1.71
5. The World Bank Group's conditions on its lending are reasonable	118	51	7.71	1.60
6. The World Bank Group takes decisions quickly in China*	123	44	6.89	1.73
7. Working with the World Bank Group increases China's institutional capacity	154	15	7.89	1.73
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	110	58	7.26	1.83
9. The World Bank Group provides effective implementation support (i.e., supervision of projects)	145	23	7.90	1.48

WBG Promoting PPP in China	N	DK	Mean	SD
10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in China? <i>(1-To no degree at all, 10-To a very significant degree)</i>	124	47	6.92	1.78

**F. The Future Role of the World Bank Group in China**

Role of WBG in China	N	DK	Mean	SD
1. How significant a role do you believe the World Bank Group should play in China's development in the next five years? (1-To no degree at all, 10-To a very significant degree)	164	7	7.52	1.70

2. Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=172)
Improve the quality of its experts as related to China's specific challenges	59.3%
Offer more innovative knowledge services	54.7%
Improve the competitiveness of its financing compared to markets	26.2%
Focus primarily on advice and advocacy issues	19.8%
Offer more innovative financial products	19.8%
Greater collaboration within the World Bank Group (IBRD and IFC)	6.4%
Other	1.2%

G. Communication and Information Sharing

1. How do you get most of your information about economic and social development issues in China? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=174)
Internet	91.4%
Local television	27.0%
Periodicals	25.9%
Local newspapers	14.4%
Social media	13.8%
International newspapers	2.9%
Other	2.9%
Local radio	1.1%
International radio	1.1%
International television	0.6%

2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=174)
Direct contact with World Bank Group	62.1%
World Bank Group's website	49.4%
World Bank Group's seminars/workshops/conferences	33.9%
World Bank Group's publications and other written materials	18.4%
e-Newsletters	8.0%
Social media	6.3%
Other	2.3%
Mobile phones	0.6%

3. Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=166)
Yes	47.0%
No	53.0%

4. Have you requested information from the World Bank Group on its activities in the past year?	Percentage of Respondents (N=165)
Yes	43.0%
No	57.0%

**G. Communication and Information Sharing (continued)**

5. Were you able to obtain this information?	Percentage of Respondents (N=68)
Yes	95.6%
No	4.4%

6. Do you have access to the Internet?	Percentage of Respondents (N=160)
Yes	98.1%
No	1.9%

7. Do you use/have you used the World Bank Group website?	Percentage of Respondents (N=166)
Yes	78.3%
No	21.7%

8. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, Flickr)?	Percentage of Respondents (N=168)
Yes	21.4%
No	78.6%

9. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=152)
High speed/WiFi	97.4%
Dial-up	2.6%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. I find the World Bank Group's websites easy to navigate	142	15	7.25	1.61
11. I find the information on the World Bank Group's websites useful	142	14	7.53	1.52
12. The World Bank Group's social media channels are valuable sources of information about the institution	78	82	6.59	2.12
13. When I need information from the World Bank Group I know how to find it	141	22	7.44	2.12
14. The World Bank Group is responsive to my information requests and inquiries	121	42	7.52	1.99

**H. Background Information**

1. Which of the following best describes your current position? (Please mark only ONE response)	Percentage of Respondents (N=181)
Employee of a Ministry, Ministerial Department of Central government	23.2%
Local Government Official or Staff	19.9%
Academia/Research Institute/Think tank	16.0%
Project Management Office (local level)	9.9%
Project Management Office (central level)	7.7%
Media	5.5%
State owned enterprise	5.0%
NGO	3.3%
Consultant/Contractor working on World Bank Group supported Project/Program	2.8%
Financial sector/bank	2.2%
Private Sector Organization	2.2%
Bilateral or Multilateral Agency	1.7%
Other	.6%

2. Please identify the primary specialization of your work. (Please mark only ONE response)	Percentage of Respondents (N=177)
Macroeconomics and fiscal management	23.2%
Generalist (specialized in multiple sectors)	12.4%
Education	10.2%
Finance and markets	7.3%
Health, nutrition, and population	6.8%
Other	6.2%
Agriculture	5.6%
Environment and natural resources	5.1%
Transport and ICT	5.1%
Energy and extractives	4.5%
Urban development	2.3%
Poverty	2.3%
Water	1.7%
Social protection and labor	1.7%
Climate Change	1.7%
Trade and competitiveness	1.1%
Rural development	1.1%
Public-private partnerships	.6%
Gender	.6%
Jobs	.6%

3. Which one of the following best describes your level of interaction with the World Bank Group in your country? (Select only ONE response)	Percentage of Respondents (N=178)
I currently collaborate with the World Bank Group	41.6%
I have previously collaborated with the World Bank Group	24.2%
Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)	25.3%
I have never collaborated with the World Bank Group	9.0%

**H. Background Information (continued)**

4. How long have you been involved with (or a close observer of) the World Bank Group's activities? (Select only ONE response)	Percentage of Respondents (N=179)
Less than one year	9.5%
One to three years	15.6%
More than three years	74.9%

5. Which of the following agencies of the World Bank Group do you primarily engage with in China? (Select only ONE response)	Percentage of Respondents (N=173)
The World Bank (IBRD)	89.6%
The International Finance Corporation (IFC)	5.8%
Other	4.6%

6. Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=181)
Collaborate as part of my professional duties	69.6%
Engage in World Bank Group related/sponsored events/activities	48.6%
Use World Bank Group website for information, data, research, etc.	13.8%
Use World Bank Group reports/data	12.2%
Observer	4.4%

7. What's your gender?	Percentage of Respondents (N=182)
Female	36.8%
Male	63.2%

8. Which best represents your geographic location?	Percentage of Respondents (N=182)
Beijing	56.6%
Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei	13.7%
Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang	8.8%
Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi	20.9%



Appendix B: Responses to All Questions by Stakeholder Groups¹⁷

Employee of a Ministry/PMU/Consultant on WBG-supported Project N=79 ● Local government N=36
 ● Media N=10 ● Academia/Research Institute/Think Tank N=29 ● Other N=27

A. General Issues facing China

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Please indicate your perspective on the future of the next generation in China.	78	7.82	1.37	34	8.12	1.53	9	7.56	1.74	28	8.39	1.03	22	7.36	1.47

(1-extremely pessimistic, 10-Extremely optimistic)

¹⁷ Only 181 respondents provided the information about their current positions. Thus, only these respondents were included in the across-stakeholder analysis presented in this appendix.

**A. General Issues facing China (continued)**

Listed below are a number of development priorities in China. Please identify which of the following you consider the most important development priorities in China?
(Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Government effectiveness/governance*	38.0%	55.6%	44.4%	58.6%	18.5%
Communicable and non-communicable diseases	1.3%	0.0%	11.1%	0.0%	0.0%
Economic growth	25.3%	11.1%	22.2%	13.8%	7.4%
Anti Corruption	17.7%	13.9%	22.2%	24.1%	14.8%
SOE reform	3.8%	0.0%	0.0%	6.9%	11.1%
Completing the transition to a market economy	19.0%	16.7%	11.1%	10.3%	7.4%
Improving the investment climate	3.8%	0.0%	0.0%	3.4%	7.4%
Social stability	8.9%	25.0%	22.2%	17.2%	14.8%
Reducing Inequality	16.5%	13.9%	22.2%	13.8%	18.5%
Access to quality education	13.9%	13.9%	11.1%	6.9%	11.1%
Access to quality health services	3.8%	8.3%	11.1%	6.9%	0.0%
Urban development	0.0%	2.8%	0.0%	3.4%	0.0%
Innovation	15.2%	13.9%	11.1%	13.8%	11.1%
Poverty	2.5%	0.0%	11.1%	0.0%	0.0%
Effectiveness of law and justice system*	13.9%	11.1%	22.2%	34.5%	7.4%
Quality of Growth	12.7%	16.7%	22.2%	13.8%	7.4%
Basic infrastructure	5.1%	2.8%	0.0%	3.4%	0.0%
Fiscal system reform	5.1%	0.0%	0.0%	3.4%	11.1%
Environmental improvement and sustainability*	34.2%	41.7%	11.1%	20.7%	55.6%
Energy efficiency*	1.3%	5.6%	0.0%	0.0%	14.8%
Natural resource management	2.5%	5.6%	0.0%	0.0%	3.7%
Employment/ income generating opportunities	1.3%	5.6%	11.1%	0.0%	0.0%
Private sector growth/investment	3.8%	2.8%	11.1%	3.4%	0.0%
Rural and agricultural development	11.4%	8.3%	0.0%	6.9%	11.1%
Regulatory framework	0.0%	0.0%	0.0%	3.4%	3.7%
Air pollution	12.7%	5.6%	0.0%	3.4%	14.8%
Food safety	6.3%	2.8%	0.0%	10.3%	14.8%
Financial sector reform	5.1%	2.8%	0.0%	0.0%	0.0%
Social protection	3.8%	2.8%	0.0%	3.4%	0.0%
Conservation and management of water resources	1.3%	5.6%	0.0%	0.0%	7.4%
Climate change (mitigation and adaptation)*	5.1%	0.0%	0.0%	0.0%	14.8%
Other	2.5%	2.8%	0.0%	3.4%	7.4%

*Significantly different between stakeholder groups

**A. General Issues facing China (continued)**

The World Bank Group has committed itself to Twin Goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in China? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Improving agriculture development	29.5%	36.1%	33.3%	13.8%	22.2%
Reducing corruption	12.8%	19.4%	0.0%	27.6%	33.3%
Reforming the Hukou system	5.1%	8.3%	11.1%	24.1%	22.2%
Enhancing the opportunity for private sector growth/investment	20.5%	11.1%	0.0%	20.7%	11.1%
Improving infrastructure development	21.8%	27.8%	22.2%	13.8%	25.9%
Increasing access to quality education	32.1%	55.6%	44.4%	44.8%	25.9%
Reducing inequality	32.1%	19.4%	33.3%	24.1%	33.3%
Sustaining economic growth	26.9%	27.8%	44.4%	24.1%	18.5%
Increasing access to quality health services	17.9%	30.6%	0.0%	24.1%	29.6%
Protecting the environment and natural resources	16.7%	16.7%	11.1%	17.2%	14.8%
Increasing income generating activities/ employment	25.6%	30.6%	33.3%	20.7%	22.2%
Improving vocational education and training*	25.6%	2.8%	22.2%	31.0%	22.2%
Strengthening social protection*	26.9%	8.3%	22.2%	6.9%	11.1%
Other	0.0%	0.0%	0.0%	0.0%	3.7%

*Significantly different between stakeholder groups

As one of the World Bank Group's Twin Goals, "Shared Prosperity" captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in China? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Increasing agricultural productivity	13.7%	19.4%	22.2%	0.0%	8.3%
Reducing corruption	20.5%	8.3%	22.2%	28.0%	16.7%
Reforming the Hukou System	12.3%	5.6%	22.2%	12.0%	20.8%
Enhancing the opportunity for private sector growth/investment	21.9%	11.1%	11.1%	12.0%	29.2%
Infrastructure development	24.7%	19.4%	22.2%	20.0%	16.7%
Improving access to and/or quality of education	45.2%	55.6%	55.6%	52.0%	50.0%
Improving access to and/or quality of health care*	24.7%	47.2%	11.1%	44.0%	20.8%
Facilitating entrepreneurship (i.e., supporting the start-up of small- and medium-sized businesses)	20.5%	22.2%	11.1%	16.0%	25.0%
Improving vocational education and training	13.7%	5.6%	0.0%	0.0%	8.3%
Improving trade and exports	0.0%	0.0%	11.1%	4.0%	4.2%
Other	1.4%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



A. General Issues facing China (continued)

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China?
(Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
A very big problem	35.9%	40.0%	66.7%	34.5%	29.6%
A moderately big problem	51.3%	57.1%	22.2%	62.1%	59.3%
A small problem	11.5%	2.9%	11.1%	3.4%	7.4%
Not a problem at all	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	1.3%	0.0%	0.0%	0.0%	3.7%

In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem?
(Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
A very serious problem	37.2%	66.7%	66.7%	58.6%	63.0%
A somewhat serious problem	44.9%	25.0%	22.2%	31.0%	25.9%
Not too serious problem	12.8%	8.3%	11.1%	10.3%	7.4%
Not a problem	3.8%	0.0%	0.0%	0.0%	0.0%
Don't know	1.3%	0.0%	0.0%	0.0%	3.7%

B. Overall Attitudes toward the World Bank Group

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in China? <i>(1-Not familiar at all, 10-Extremely familiar)</i>	78	6.65	2.02	36	6.67	2.12	9	5.33	2.06	27	5.93	2.06	26	6.23	2.42

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in China.*	75	7.80	1.39	33	7.64	1.88	9	6.44	1.24	25	7.16	1.68	26	6.54	2.37

*(1-Not effective at all, 10-Very effective) *Significantly different between stakeholder groups*

**B. Overall Attitudes toward the World Bank Group (continued)**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges?	67	7.13	1.48	33	7.30	1.83	8	6.13	1.55	25	6.72	1.57	25	6.32	2.14

(1-To no degree at all, 10-To a very significant degree)

When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Poverty reduction	35.9%	33.3%	22.2%	14.3%	22.2%
Reducing inequality	20.5%	16.7%	22.2%	21.4%	3.7%
Economic growth	7.7%	11.1%	22.2%	7.1%	3.7%
Climate change (e.g., mitigation, adaptation)	16.7%	11.1%	0.0%	0.0%	14.8%
MSE (Micro and Small enterprise) development and access to finance	14.1%	5.6%	11.1%	10.7%	25.9%
Access to quality education	23.1%	30.6%	0.0%	21.4%	18.5%
Renewable energy and improving energy efficiency	14.1%	13.9%	0.0%	21.4%	7.4%
Conservation and management of water resources	5.1%	8.3%	11.1%	0.0%	7.4%
Effectiveness of law and justice system*	5.1%	5.6%	22.2%	21.4%	3.7%
Opportunity for private sector growth/Investment	9.0%	5.6%	11.1%	7.1%	3.7%
Air pollution	7.7%	11.1%	11.1%	10.7%	11.1%
Access to quality health services	6.4%	16.7%	11.1%	21.4%	25.9%
Employment/income generating opportunities	2.6%	8.3%	22.2%	7.1%	0.0%
Environmental improvement and natural resource management*	16.7%	38.9%	11.1%	14.3%	29.6%
Basic infrastructure	15.4%	11.1%	0.0%	7.1%	7.4%
Regulatory framework	7.7%	8.3%	0.0%	14.3%	3.7%
Communicable and non-communicable diseases	2.6%	0.0%	0.0%	7.1%	0.0%
Government effectiveness/governance	24.4%	8.3%	22.2%	28.6%	7.4%
Social protection	9.0%	0.0%	11.1%	3.6%	0.0%
Fiscal system reform	10.3%	2.8%	0.0%	7.1%	7.4%
Technical and vocational education	6.4%	2.8%	11.1%	14.3%	14.8%
Transport (i.e., urban transport and rural roads)	2.6%	13.9%	0.0%	0.0%	7.4%
Conservation of cultural heritage	0.0%	2.8%	0.0%	0.0%	3.7%
Agriculture development and food safety	15.4%	11.1%	0.0%	10.7%	25.9%
Financial sector reform	5.1%	0.0%	22.2%	7.1%	11.1%
Urban development	6.4%	13.9%	11.1%	14.3%	7.4%
Modern and integrated railway	0.0%	2.8%	0.0%	0.0%	3.7%
Other	0.0%	0.0%	0.0%	3.6%	3.7%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China?

Greatest Value Percentage of Respondents	Employee of a Ministry/PMU/ Consultant			Local government		Media		Academia/ Research/ Think tank		Other	
Pilot innovation that can be scaled up if successful	25.0%			21.2%			50.0%			17.4%	16.0%
Policy and economic advice	11.1%			3.0%			0.0%			13.0%	8.0%
Convener/facilitator	0.0%			0.0%			0.0%			0.0%	0.0%
Transfer of international best practices (e.g., From OECD and/or other middle income countries)	13.9%			18.2%			12.5%			21.7%	24.0%
Technical advice	4.2%			3.0%			0.0%			0.0%	4.0%
New concepts and innovation	26.4%			33.3%			0.0%			30.4%	8.0%
Ability to build institutional capacity	9.7%			6.1%			37.5%			13.0%	4.0%
Financial resources	8.3%			9.1%			0.0%			4.3%	16.0%
Ability to mobilize resources (from private sector, government, etc.)*	1.4%			6.1%			0.0%			0.0%	20.0%
Other	0.0%			0.0%			0.0%			0.0%	0.0%

*Significantly different between stakeholder groups

2 nd Greatest Value Percentage of Respondents	Employee of a Ministry/PMU/ Consultant			Local government		Media		Academia/ Research/ Think tank		Other	
Pilot innovation that can be scaled up if successful	15.5%			21.2%			0.0%			26.1%	4.0%
Policy and economic advice*	7.0%			9.1%			50.0%			8.7%	8.0%
Convener/facilitator	2.8%			0.0%			0.0%			0.0%	4.0%
Transfer of international best practices (e.g., From OECD and/or other middle income countries)	33.8%			18.2%			0.0%			17.4%	20.0%
Technical advice	1.4%			3.0%			0.0%			4.3%	0.0%
New concepts and innovation*	14.1%			9.1%			25.0%			4.3%	36.0%
Ability to build institutional capacity	12.7%			15.2%			12.5%			21.7%	8.0%
Financial resources	7.0%			15.2%			12.5%			8.7%	12.0%
Ability to mobilize resources (from private sector, government, etc.)	5.6%			9.1%			0.0%			8.7%	8.0%
Other	0.0%			0.0%			0.0%			0.0%	0.0%

*Significantly different between stakeholder groups

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in China? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	69	7.86	1.36	33	8.03	1.63	8	7.50	2.14	22	7.59	1.05	23	7.17	1.34
Citizen engagement (incorporating citizens' voices into development)	50	6.88	1.84	29	7.31	2.02	4	5.50	1.73	15	6.53	1.77	20	5.85	2.01
Policy design (for clarity and better incentives to achieve development goals)	60	7.33	1.70	29	6.90	1.84	9	7.11	1.90	19	6.95	1.58	22	7.09	1.23



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how to improve capacity building in China to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	72	7.81	1.69	33	8.03	1.79	8	8.00	1.93	22	7.82	1.76	23	7.96	1.30
Citizen engagement (incorporating citizens' voices into development)	57	7.98	1.54	30	7.63	2.09	6	8.00	1.90	18	8.06	1.70	22	7.36	1.53
Policy design (for clarity and better incentives to achieve development goals)	62	8.29	1.35	31	7.90	1.72	9	7.89	1.36	20	8.30	1.13	24	8.04	1.46

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Not client focused	1.3%	2.8%	0.0%	0.0%	0.0%
Not exploring alternative policy options	6.6%	5.6%	0.0%	0.0%	3.7%
Not collaborating enough with stakeholders outside the Government*	7.9%	11.1%	11.1%	32.1%	29.6%
Its advice and strategies do not lend themselves to practical problem solving	14.5%	8.3%	11.1%	10.7%	11.1%
Not enough public disclosure of its work	6.6%	2.8%	11.1%	7.1%	7.4%
Arrogant in its approach	1.3%	0.0%	11.1%	0.0%	0.0%
Staff too inaccessible	1.3%	0.0%	0.0%	0.0%	0.0%
The credibility of its knowledge/data	0.0%	2.8%	0.0%	7.1%	0.0%
World Bank Group's processes too complex	34.2%	50.0%	0.0%	28.6%	40.7%
Not willing to honestly criticize policies and reform efforts in the country*	7.9%	5.6%	33.3%	0.0%	7.4%
Too influenced by developed countries	21.1%	11.1%	22.2%	28.6%	18.5%
Imposing technocratic solutions without regard to political realities	7.9%	16.7%	11.1%	7.1%	11.1%
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	19.7%	36.1%	11.1%	14.3%	14.8%
Not aligned with other donors' work	1.3%	0.0%	0.0%	3.6%	3.7%
Not aligned with country priorities	3.9%	0.0%	11.1%	7.1%	3.7%
Not adequately sensitive to political/social realities in China	18.4%	5.6%	11.1%	3.6%	14.8%
Other	0.0%	2.8%	11.1%	0.0%	7.4%
Don't know	7.9%	5.6%	22.2%	17.9%	3.7%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you believe that the World Bank Group's work and support help the poorest in China?

Percentage of Respondents	Employee of a Ministry/PMU/Consultant	Local government	Media	Academia/Research/Think tank	Other
	To a fully sufficient degree	5.2%	5.6%	0.0%	3.6%
To a somewhat sufficient degree	31.2%	33.3%	33.3%	32.1%	25.9%
To a somewhat insufficient degree	39.0%	38.9%	55.6%	32.1%	51.9%
To a very insufficient degree	11.7%	11.1%	11.1%	17.9%	11.1%
Don't know	13.0%	11.1%	0.0%	14.3%	7.4%

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/Consultant	Local government	Media	Academia/Research/Think tank	Other
Academia/think tanks/research institutes*	49.4%	41.7%	11.1%	77.8%	30.8%
Media*	5.2%	2.8%	33.3%	11.1%	7.7%
Local Government*	45.5%	66.7%	66.7%	48.1%	26.9%
Private sector*	22.1%	30.6%	11.1%	14.8%	50.0%
NGOs	23.4%	11.1%	11.1%	25.9%	30.8%
Youth/university groups	9.1%	8.3%	11.1%	14.8%	11.5%
Beneficiaries	28.6%	22.2%	33.3%	7.4%	23.1%
Other	1.3%	0.0%	0.0%	0.0%	3.8%
Don't know	1.3%	2.8%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in China? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in China	75	7.67	1.50	34	7.94	1.46	9	7.33	1.87	26	7.00	2.00	27	7.15	1.75
The World Bank Group's work is aligned with what I consider the development priorities for China*	73	7.74	1.47	33	8.06	1.37	9	7.33	1.94	24	6.54	1.93	26	6.96	1.71
The World Bank Group supports programs and strategies that are realistic for China	74	7.93	1.44	33	8.15	1.30	9	7.78	1.79	27	7.22	1.83	27	7.41	1.76
The World Bank Group treats clients and stakeholders in China with respect*	73	8.05	1.36	34	7.97	1.66	7	8.00	1.91	23	6.96	1.92	27	7.41	1.62

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness	66	7.20	1.34	32	7.47	1.70	8	7.00	1.85	21	7.19	1.81	25	6.64	1.78
Flexibility (in terms of the institution's products and services)	68	6.63	1.87	34	6.59	1.92	6	6.67	1.86	23	6.52	1.78	25	6.08	1.61
Flexibility (in terms of changing country circumstances)	65	6.88	1.63	34	6.82	2.05	8	7.25	1.83	22	6.86	1.83	26	6.50	1.27
Being inclusive	67	7.49	1.21	32	7.56	1.93	7	7.29	1.98	25	7.64	1.29	26	7.00	1.94
Openness	70	8.06	1.49	33	8.21	1.62	7	7.86	1.77	27	7.59	1.55	26	7.73	1.40
Staff accessibility	71	8.39	1.36	34	8.26	1.50	9	7.89	1.83	23	8.43	1.12	26	7.46	1.88
Straightforwardness and honesty*	70	8.53	1.22	33	8.15	1.58	9	7.00	2.45	23	8.17	1.27	26	7.73	1.87
Ease of access to the people at the World Bank Group who are making decisions important to my work*	74	8.73	1.23	34	8.44	1.31	8	8.25	2.12	25	8.56	1.19	25	7.68	1.80
Collaboration with civil society	49	6.94	1.80	26	6.88	1.88	5	6.20	2.28	15	7.07	1.44	22	6.27	2.25
Collaboration with the Government	70	8.41	1.17	35	8.17	1.52	9	7.89	1.54	22	8.14	1.04	23	8.09	1.31
Collaboration with the private sector	43	6.88	1.78	28	6.43	1.95	7	6.71	2.06	14	6.79	1.25	22	6.77	1.27
The speed in which it gets things accomplished on the ground	67	7.90	1.47	34	7.50	1.80	4	6.75	2.22	21	7.52	.93	24	6.92	1.67
Being a long-term partner	71	8.63	1.12	33	8.42	1.37	8	8.25	1.28	27	8.41	1.37	25	7.80	1.61

*Significantly different between stakeholder groups

To be a more effective development partner in China, do you believe that the World Bank Group should have ... ? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
More local presence	78.9%	80.0%	75.0%	75.0%	69.2%
The current level of local presence is adequate	10.5%	11.4%	25.0%	7.1%	15.4%
Less local presence	0.0%	2.9%	0.0%	0.0%	0.0%
Don't know	10.5%	5.7%	0.0%	17.9%	15.4%

In your opinion, what should be the level of involvement of the World Bank Group in China's development strategies? (Choose only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
The WBG should be more involved	60.5%	68.6%	37.5%	75.0%	70.4%
The WBG is currently involved at an optimum level	19.7%	17.1%	25.0%	7.1%	18.5%
The WBG should be less involved	2.6%	2.9%	12.5%	0.0%	0.0%
The WBG shouldn't be involved at all	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	17.1%	11.4%	25.0%	17.9%	11.1%



C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Government effectiveness/governance	66	7.29	1.84	32	6.78	1.98	8	6.38	2.62	27	7.63	1.96	27	7.00	1.82
Communicable and non-communicable diseases*	63	7.27	2.08	30	6.47	2.10	8	5.75	2.49	27	8.04	1.43	26	7.50	1.70
Economic growth*	72	7.46	1.85	33	6.67	2.06	7	5.57	1.13	27	7.63	1.50	27	6.85	1.92
Anti Corruption	63	6.38	2.37	33	6.12	2.29	7	5.29	2.14	26	6.31	2.38	27	7.07	1.80
SOE reform	63	6.44	2.36	29	6.24	2.18	7	5.14	2.19	26	6.65	2.13	26	6.62	2.26
Completing the transition to a market economy*	65	7.62	1.85	33	6.79	2.03	8	6.00	2.20	25	7.80	1.66	27	7.11	1.83
Improving the investment climate	66	7.74	1.52	33	7.18	1.79	8	6.38	1.92	24	7.58	1.44	27	7.81	1.66
Social stability	65	6.28	2.25	32	6.50	2.03	7	6.57	1.13	24	7.00	2.02	27	6.89	2.12
Reducing inequality	71	7.76	1.87	32	7.06	2.20	7	7.29	1.25	27	7.78	1.76	27	7.74	1.83
Access to quality education	68	7.91	1.82	34	7.32	1.95	7	6.71	1.25	28	8.21	1.42	27	7.74	1.51
Access to quality health services	65	7.49	2.03	33	7.27	1.97	7	6.29	1.50	27	8.19	1.36	27	8.00	1.52
Urban development	69	7.45	1.75	34	7.38	1.83	7	7.00	1.41	28	7.71	1.49	27	7.78	1.37
Innovation	70	8.13	1.75	33	7.73	2.00	7	6.71	1.80	28	8.00	1.52	26	7.50	1.63
Poverty	71	8.13	1.73	33	7.39	2.00	7	8.14	.69	27	8.11	1.78	27	8.15	1.43
Effectiveness of law and justice system	59	6.58	2.05	31	6.39	2.26	7	6.29	2.63	24	7.33	2.20	26	6.69	1.91
Quality of Growth	64	7.97	1.58	32	7.31	2.02	7	7.14	1.07	24	7.88	1.54	27	7.37	1.50
Basic infrastructure	69	7.71	1.79	33	7.27	2.24	6	7.50	1.05	27	7.59	1.72	26	7.19	1.72
Fiscal system reform	66	7.29	2.10	33	6.70	2.11	7	7.57	1.13	24	7.54	1.98	26	6.58	2.21
Environmental improvement and sustainability	70	8.40	1.51	34	8.03	1.59	7	7.86	1.07	28	8.25	1.51	26	7.88	1.48
Energy efficiency	66	8.17	1.71	33	7.76	1.85	7	7.57	1.13	25	8.32	1.44	26	7.88	1.58
Natural resource management	68	7.91	1.79	34	7.76	1.99	7	7.29	1.50	24	7.96	1.60	26	7.42	1.79
Employment/ income generating opportunities	66	7.58	1.60	33	6.91	2.10	8	6.25	1.75	27	7.48	1.40	26	7.00	1.50
Private sector growth/investment*	63	7.59	1.64	32	6.59	2.12	8	5.50	1.93	27	7.44	1.63	25	7.12	1.79
Rural and agricultural development	70	7.90	1.59	32	7.44	2.05	7	7.29	1.11	27	8.07	1.33	25	7.72	1.57
Regulatory framework	65	7.49	1.86	30	7.40	1.61	8	6.50	1.41	24	7.42	2.06	26	7.27	2.20
Air pollution	70	8.03	1.68	34	7.56	1.78	6	6.33	1.97	24	8.00	1.77	26	7.27	1.87
Food safety*	66	7.88	1.68	32	7.47	2.09	8	5.50	2.33	24	7.75	2.13	26	7.23	2.07
Financial sector reform	64	7.22	1.93	34	6.82	2.12	7	6.71	1.38	26	6.73	1.80	27	6.78	1.80
Social protection	64	7.34	1.70	33	6.64	2.28	7	6.43	1.90	24	7.46	2.15	27	6.89	2.06
Conservation and management of water resources	68	7.78	1.88	34	7.71	1.66	7	7.00	1.15	27	7.81	1.80	27	7.44	1.50
Climate change (mitigation and adaptation)	67	7.88	1.94	34	7.68	1.85	8	6.50	1.85	26	7.15	2.19	27	7.33	1.88
Other	3	9.67	.58	5	7.60	2.30				3	7.00	3.61	3	6.33	1.53

*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Urban development and urban environmental services*	43	7.37	1.83	32	8.09	1.61	5	6.20	1.48	13	6.92	1.32	21	7.05	1.56
Urban transport	40	7.25	2.15	31	7.87	1.67	6	5.83	1.72	14	7.36	.93	19	7.21	1.90
Railway*	32	7.25	2.21	22	7.95	1.56	7	5.00	2.00	12	6.58	1.31	15	6.67	1.99
Anti corruption	35	6.40	2.45	24	6.21	2.25	6	5.83	1.17	12	6.50	1.09	14	5.79	1.97
Environmental sustainability	53	7.79	1.70	30	8.00	1.62	4	6.75	.96	17	7.24	1.52	23	7.35	1.64
Regulatory framework	41	7.24	1.88	25	7.16	2.17	5	6.20	1.48	13	6.85	1.41	23	6.70	2.01
Communicable/non-communicable diseases	37	7.35	1.89	25	7.16	2.21	6	5.33	1.21	12	7.42	1.24	17	6.65	1.66
Poverty reduction	61	7.82	1.63	27	7.52	2.01	6	7.33	1.03	20	7.45	1.43	21	7.57	1.50
Gender equity	51	7.37	1.89	26	7.73	1.93	5	6.20	2.05	17	7.18	1.24	20	6.60	2.06
Private sector development	38	6.84	1.92	23	6.43	2.17	6	5.50	1.64	15	6.93	1.33	19	6.74	1.94
Water and sanitation*	48	7.63	1.47	31	8.00	1.51	6	5.83	1.47	16	7.31	1.35	19	7.26	1.37
Economic growth	50	7.52	1.46	29	7.52	1.62	6	6.50	1.64	15	7.67	1.18	23	6.61	2.04
Sustainable and renewable energy*	48	8.02	1.42	29	7.66	1.78	5	6.00	1.58	15	7.47	1.36	20	7.00	2.00
Disaster management	42	7.43	1.65	23	7.26	2.16	5	5.80	2.28	13	6.46	1.51	15	6.73	1.83
Public sector governance/ reform*	47	7.70	1.49	27	6.93	2.29	6	6.17	2.14	19	6.89	1.37	21	6.43	2.13
Job creation/employment	46	6.91	1.98	26	6.54	2.12	5	5.40	1.52	17	6.65	1.32	20	6.50	1.70
Financial markets	38	6.71	2.07	22	6.50	2.15	6	5.83	1.47	16	7.00	1.37	19	6.74	2.13
Equality of opportunity (i.e., equity)	46	7.35	1.97	25	6.96	2.37	5	6.00	1.87	14	6.64	1.28	19	6.74	2.08
Health	49	7.55	1.61	29	7.45	1.90	5	5.80	1.64	17	7.12	1.69	20	7.10	1.52
Rural development	56	7.70	1.55	29	7.59	2.01	5	6.80	1.92	16	7.25	1.13	20	7.25	1.77
Technical and vocational education and training*	42	7.57	1.48	29	7.66	1.90	4	5.50	1.91	18	6.61	1.50	17	6.82	1.81
Education*	47	7.64	1.81	30	7.37	1.97	5	5.40	1.34	19	6.89	1.49	19	6.47	1.90
Social protection (e.g., pensions, targeted social assistance)	45	7.47	1.90	24	6.58	2.30	5	5.20	2.05	16	6.44	1.75	18	6.33	2.17
Climate change (e.g., mitigation, adaptation)*	52	7.75	1.77	29	7.38	1.82	5	5.20	1.64	15	6.93	1.83	20	7.15	1.60
Sustainable agricultural development	46	7.63	1.73	27	7.70	1.86	5	6.20	1.92	15	6.87	1.46	18	6.83	2.09
Natural resource management	42	7.36	1.92	25	7.68	1.63	5	5.40	1.95	15	7.07	1.33	17	6.53	2.27

*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in China? <i>(1-To no degree at all, 10-To a very significant degree)</i>	68	7.32	1.44	32	7.13	1.95	8	5.63	1.60	25	7.28	1.24	22	6.86	1.67

To what extent do you agree with the following statements about the World Bank Group in China? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China	63	6.97	1.94	32	7.03	2.31	8	5.63	1.60	21	5.95	2.01	24	6.67	1.97
The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)	71	7.17	1.68	31	7.10	2.09	8	5.63	1.60	25	6.76	1.85	25	7.24	1.83

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in China? <i>(1-To no degree at all, 10-To a very significant degree)</i>	68	6.96	1.76	31	7.10	1.83	5	6.00	1.22	23	7.17	1.37	23	6.83	2.01

D. The World Bank Group's Knowledge Work and Activities**How frequently do you consult World Bank Group's knowledge work and activities in the work you do? (Select only ONE response)**

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Weekly	13.3%	2.9%	12.5%	0.0%	8.0%
Monthly	22.7%	37.1%	12.5%	33.3%	20.0%
A few times a year	45.3%	31.4%	50.0%	37.0%	52.0%
Rarely	13.3%	20.0%	25.0%	18.5%	20.0%
Never	5.3%	8.6%	0.0%	11.1%	0.0%

**D. The World Bank Group's Knowledge Work and Activities (continued)**

In China, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	60	7.43	1.56	29	7.14	1.79	7	6.86	1.21	21	7.38	1.50	23	7.57	1.62
Include appropriate level of stakeholder involvement during preparation	66	7.82	1.45	32	7.59	1.86	6	6.50	1.05	24	7.00	1.77	22	7.27	1.98
Lead to practical solutions	69	7.38	1.58	32	7.31	1.77	5	7.40	1.14	24	6.79	1.67	23	7.00	1.60
Are accessible (well written and easy to understand)	71	7.27	1.61	32	7.25	1.90	6	7.17	1.47	23	7.35	1.64	24	7.58	1.18
Are source of relevant information on global good practices	70	7.67	1.47	32	7.47	1.78	6	7.83	1.33	25	7.68	1.63	25	7.68	1.80
Are adequately disseminated	65	7.37	1.65	33	7.18	1.98	6	7.33	1.03	24	6.96	1.55	24	7.08	2.00
Are translated enough into local language	69	6.90	1.89	31	6.55	2.16	7	8.00	1.41	24	7.50	1.38	24	6.58	2.15
Are adaptable to China's specific development challenges and country circumstances	65	7.05	1.70	33	6.67	2.07	7	7.00	2.00	25	6.84	1.37	24	7.04	1.57

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	72	7.47	1.63	31	7.19	1.78	8	6.88	.83	27	7.59	1.55	25	7.28	1.90
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	70	7.86	1.38	32	7.69	1.47	8	7.38	1.19	25	7.76	1.45	25	7.64	1.63

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	60	7.58	2.18	32	8.31	1.64	1	8.00		13	7.15	1.57	16	7.94	1.73
The World Bank Group effectively monitors and evaluates the projects and programs it supports	68	8.09	1.56	34	8.15	1.60	5	6.60	1.67	21	7.86	1.62	22	7.77	2.09
The World Bank Group's approvals and reviews are done in a timely fashion	63	7.52	1.90	33	7.42	1.75	2	6.50	2.12	12	7.58	1.88	20	7.45	1.85
The World Bank Group's "Safeguard Policy" requirements are reasonable	51	7.45	1.88	32	7.75	1.57	4	7.50	1.00	13	7.92	1.55	22	7.73	1.80
The World Bank Group's conditions on its lending are reasonable	51	7.67	1.79	33	8.09	1.31	6	6.33	1.63	8	7.25	1.39	19	7.84	1.50
The World Bank Group takes decisions quickly in China	58	6.88	1.85	32	6.94	1.58	2	6.50	.71	11	7.00	1.61	19	6.84	1.89
Working with the World Bank Group increases China's institutional capacity	69	8.00	1.69	33	8.09	1.72	6	7.83	.98	21	7.62	2.06	24	7.58	1.79
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	49	7.20	2.09	31	7.45	1.75	1	7.00		9	6.78	1.86	19	7.37	1.30
The World Bank Group provides effective implementation support (i.e., supervision of projects)	65	8.05	1.47	34	7.97	1.45	6	7.50	1.05	18	7.78	1.48	21	7.52	1.75

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in China?	50	7.04	1.63	28	6.75	2.14	7	6.00	1.53	19	7.47	1.65	20	6.65	1.79

(1-To no degree at all, 10-To a very significant degree)

**F. The Future Role of the World Bank Group in China**

	Which of the following best describes your current position?														
	Employee of a Ministry/ PMU/ Consultant			Local government			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank Group should play in China's development in the next five years?	70	7.59	1.79	33	7.45	1.77	8	7.25	1.75	27	7.74	1.48	25	7.32	1.70

(1-Not a significant role, 10-Very significant role)

Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Improve the quality of its experts as related to China's specific challenges	60.8%	60.0%	37.5%	64.3%	56.0%
Focus primarily on advice and advocacy issues	23.0%	17.1%	12.5%	21.4%	16.0%
Improve the competitiveness of its financing compared to markets	23.0%	28.6%	37.5%	14.3%	44.0%
Greater collaboration within the World Bank Group (IBRD and IFC)	2.7%	8.6%	12.5%	7.1%	12.0%
Offer more innovative financial products	13.5%	37.1%	25.0%	17.9%	16.0%
Offer more innovative knowledge services*	68.9%	40.0%	75.0%	53.6%	28.0%
Other	0.0%	0.0%	0.0%	3.6%	4.0%

*Significantly different between stakeholder groups

G. Communication and Information Sharing**How do you get most of your information about economic and social development issues in China? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Periodicals	25.0%	37.1%	12.5%	35.7%	8.0%
International newspapers*	1.3%	0.0%	12.5%	0.0%	12.0%
Local radio	0.0%	0.0%	0.0%	3.6%	0.0%
International radio*	0.0%	2.9%	12.5%	0.0%	0.0%
Local television	30.3%	25.7%	25.0%	21.4%	28.0%
International television*	0.0%	0.0%	12.5%	0.0%	0.0%
Local newspapers	14.5%	20.0%	12.5%	10.7%	12.0%
Internet	96.1%	85.7%	87.5%	92.9%	88.0%
Social media	15.8%	5.7%	0.0%	17.9%	20.0%
Other*	0.0%	2.9%	0.0%	3.6%	12.0%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Direct contact with World Bank Group	65.8%	65.7%	62.5%	46.4%	64.0%
e-Newsletters	7.9%	0.0%	25.0%	10.7%	8.0%
World Bank Group's seminars/workshops/conferences	34.2%	40.0%	25.0%	21.4%	44.0%
World Bank Group's publications and other written materials	13.2%	17.1%	25.0%	35.7%	16.0%
World Bank Group's website	55.3%	48.6%	37.5%	42.9%	48.0%
Social media	2.6%	5.7%	0.0%	17.9%	8.0%
Mobile phones*	0.0%	0.0%	12.5%	0.0%	0.0%
Other	0.0%	5.7%	0.0%	7.1%	0.0%

*Significantly different between stakeholder groups

Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Yes	51.4%	58.8%	57.1%	24.0%	36.0%
No	48.6%	41.2%	42.9%	76.0%	64.0%

Have you requested information from the World Bank Group on its activities in the past year?*

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Yes	44.6%	45.5%	100.0%	32.0%	32.0%
No	55.4%	54.5%	0.0%	68.0%	68.0%

*Significantly different between stakeholder groups

Were you able to obtain this information?*

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Yes	100.0%	100.0%	100.0%	75.0%	83.3%
No	0.0%	0.0%	0.0%	25.0%	16.7%

*Significantly different between stakeholder groups

Do you have access to the Internet?

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Yes	97.2%	100.0%	100.0%	100.0%	96.0%
No	2.8%	0.0%	0.0%	0.0%	4.0%

**G. Communication and Information Sharing (continued)**

Do you use/have used the World Bank Group website?

Percentage of Respondents	Employee of a Ministry/PMU/Consultant	Local government	Media	Academia/Research/Think tank	Other
Yes	78.4%	80.0%	85.7%	75.0%	80.0%
No	21.6%	20.0%	14.3%	25.0%	20.0%

Do you currently consult the World Bank Group social media sites?

Percentage of Respondents	Employee of a Ministry/PMU/Consultant	Local government	Media	Academia/Research/Think tank	Other
Yes	14.9%	25.7%	28.6%	23.1%	32.0%
No	85.1%	74.3%	71.4%	76.9%	68.0%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Employee of a Ministry/PMU/Consultant	Local government	Media	Academia/Research/Think tank	Other
High speed/WiFi	97.0%	93.1%	100.0%	100.0%	100.0%
Dial-up	3.0%	6.9%	0.0%	0.0%	0.0%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?														
	Employee of a Ministry/PMU/Consultant			Local government			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	64	7.23	1.87	29	7.34	1.26	6	7.17	.75	22	7.45	1.53	21	6.95	1.50
I find the information on the World Bank Group's websites useful	64	7.55	1.69	28	7.50	1.40	7	6.86	1.07	21	7.71	1.23	22	7.55	1.57
The World Bank Group's social media channels are valuable sources of information about the institution	34	6.15	2.30	14	7.00	1.88	4	6.50	1.00	12	7.17	1.75	14	6.79	2.42
When I need information from the World Bank Group I know how to find it	63	7.43	2.18	30	7.70	1.74	7	8.29	1.50	18	7.06	2.55	22	7.05	2.19
The World Bank Group is responsive to my information requests and inquiries	54	7.33	2.19	24	7.75	1.51	8	8.38	1.92	15	7.67	1.54	19	7.16	2.27

**H. Background Information**

Which one of the following best describes your level of interaction with the World Bank Group in your country? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
I currently collaborate with the World Bank Group	44.2%	44.4%	55.6%	31.0%	37.0%
I have previously collaborated with the World Bank Group	22.1%	13.9%	22.2%	41.4%	25.9%
Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)	28.6%	36.1%	22.2%	10.3%	18.5%
I have never collaborated with the World Bank Group	5.2%	5.6%	0.0%	17.2%	18.5%

How long have you been involved with (or a close observer of) the World Bank Group's activities? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Less than one year	6.4%	8.6%	0.0%	13.8%	18.5%
One to three years	12.8%	14.3%	10.0%	13.8%	29.6%
More than three years	80.8%	77.1%	90.0%	72.4%	51.9%

Which of the following agencies of the World Bank Group do you primarily engage with in China?* (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
The World Bank (IBRD)	93.2%	97.1%	100.0%	77.8%	77.8%
The International Finance Corporation (IFC)	2.7%	2.9%	0.0%	3.7%	22.2%
Other	4.1%	0.0%	0.0%	18.5%	0.0%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Observer	1.3%	5.6%	10.0%	6.9%	7.7%
Use World Bank Group reports/data	10.3%	8.3%	30.0%	10.3%	19.2%
Engage in World Bank Group related/sponsored events/activities*	39.7%	47.2%	80.0%	65.5%	46.2%
Collaborate as part of my professional duties*	76.9%	80.6%	40.0%	51.7%	65.4%
Use World Bank Group website for information, data, research, etc.	17.9%	0.0%	20.0%	17.2%	15.4%

*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Employee of a Ministry/PMU/ Consultant	Local government	Media	Academia/ Research/ Think tank	Other
Female	29.1%	47.2%	50.0%	37.9%	40.7%
Male	70.9%	52.8%	50.0%	62.1%	59.3%



Appendix C: Responses to Indicator Questions by Geographic Locations¹⁸

- Beijing N=103 ● Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei N=25
- Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang N=16
- Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi N=38

B. Overall Attitudes toward the World Bank Group

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in China.	97	7.31	1.75	24	7.71	1.85	15	8.13	1.06	33	7.15	1.91

(1-Not effective at all, 10-Very effective)

To what extent do you agree with the following statements about the World Bank Group's work in China?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in China	99	7.52	1.45	24	7.79	1.79	15	8.00	1.46	34	7.15	2.08
The World Bank Group's work is aligned with what I consider the development priorities for China	95	7.37	1.52	24	7.96	1.71	15	8.07	1.10	32	7.19	2.07

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness	89	7.08	1.50	21	7.19	1.99	14	7.71	1.20	29	7.07	1.69
Flexibility (in terms of the institution's products and services)	85	6.48	1.69	24	6.38	2.22	14	7.29	1.33	34	6.41	1.96
Flexibility (in terms of changing country circumstances)	87	6.83	1.54	24	6.63	2.16	13	7.62	1.19	32	6.63	1.86
Being inclusive	89	7.42	1.46	25	7.72	1.57	13	7.77	1.42	31	7.16	1.83
Openness	93	7.94	1.51	24	8.21	1.59	13	8.77	1.01	34	7.50	1.54
Staff accessibility	93	8.06	1.58	24	8.58	1.32	15	8.73	1.16	32	8.03	1.47
Straightforwardness and honesty	92	8.09	1.65	24	8.58	1.25	14	8.71	1.20	32	7.94	1.48
Ease of access to the people at the World Bank Group who are making decisions important to my work	95	8.35	1.55	24	8.88	1.12	15	8.73	1.22	33	8.36	1.25
Collaboration with civil society	66	6.62	1.94	17	7.06	2.16	10	7.20	1.48	24	6.88	1.68
Collaboration with the Government	90	8.32	1.27	24	8.38	1.28	15	8.47	.83	31	7.81	1.40
Collaboration with the private sector	61	6.69	1.56	16	6.94	2.26	12	7.42	1.16	25	6.36	1.73
The speed in which it gets things accomplished on the ground	84	7.44	1.48	24	7.79	1.69	13	7.77	1.30	30	7.63	1.81
Being a long-term partner	93	8.41	1.35	24	8.58	1.14	14	8.64	1.08	34	8.18	1.45

¹⁸ Only 182 respondents provided the information about their geographic locations. Thus, only these respondents were included in the analyses presented in this appendix.



C. World Bank Group's Effectiveness and Results

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in China?*	89	6.97	1.43	21	8.05	1.60	14	7.07	1.38	32	6.97	1.94

(1-To no degree at all, 10-To a very significant degree) *Significantly different between geographic locations

To what extent do you agree with the following statements about the World Bank Group in China?
(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China	84	6.61	1.76	21	7.38	2.16	14	7.14	2.25	30	6.40	2.54
The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)	94	7.11	1.64	21	7.43	1.89	14	7.14	1.51	32	6.44	2.31

D. The World Bank Group's Knowledge Work and Activities

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:
(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are adaptable to China's specific development challenges and country circumstances	86	6.99	1.51	23	7.22	2.11	15	7.07	1.28	31	6.48	2.08

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	94	7.31	1.59	21	8.00	1.58	14	7.64	.93	35	7.09	1.98
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	93	7.70	1.37	21	8.05	1.60	14	8.07	.92	33	7.58	1.62

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?											
	Beijing			Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei			Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang			Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in China*	63	6.60	1.63	21	8.00	1.34	15	7.13	1.36	24	6.54	2.11
Are translated enough into local language	88	7.11	1.80	19	6.79	1.99	15	6.40	1.96	34	6.74	2.14

*Significantly different between geographic locations



Appendix D: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁹

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY15 China COS questionnaire: All 10-point scale questions and question B4 “When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources in China?”

Collaborating with the WBG N=119 ● Not collaborating with the WBG N=59

A. General Issues facing China

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Please indicate your perspective on the future of the next generation in China.	112	7.89	1.46	56	7.88	1.32

(1-extremely pessimistic, 10-Extremely optimistic)

B. Overall Attitudes toward the World Bank Group

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in China?*	114	6.77	1.83	59	5.64	2.46

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in China.	114	7.54	1.62	51	7.02	2.01

(1-Not effective at all, 10-Very effective)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges?	105	7.04	1.68	51	6.63	1.77

(1-To no degree at all, 10-To a very significant degree)

¹⁹ Only 178 respondents provided the information about their levels of collaboration with the World Bank Group (question H3 in the questionnaire). Thus only these respondents were included in the analysis presented in this appendix. Response options “I currently collaborate with the WBG” and “Both of above” were combined as “Collaborating with the WBG” for the comparisons in this appendix. “I have previously collaborated with the WBG,” and “I have never collaborated with the WBG” were combined as “Not collaborating with the WBG”.



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Currently collaborating with the WBG	Not collaborating with the WBG
Poverty reduction	27.6%	32.2%
Reducing inequality	19.8%	13.6%
Economic growth	6.0%	11.9%
Climate change (e.g., mitigation, adaptation)	10.3%	15.3%
MSE (Micro and Small enterprise) development and access to finance	12.1%	15.3%
Access to quality education	23.3%	20.3%
Renewable energy and improving energy efficiency	14.7%	11.9%
Conservation and management of water resources	6.9%	3.4%
Effectiveness of law and justice system	7.8%	8.5%
Opportunity for private sector growth/Investment	7.8%	5.1%
Air pollution	8.6%	11.9%
Access to quality health services	11.2%	20.3%
Employment/income generating opportunities	2.6%	8.5%
Environmental improvement and natural resource management	24.1%	20.3%
Basic infrastructure	13.8%	5.1%
Regulatory framework	6.9%	10.2%
Communicable and non-communicable diseases	2.6%	1.7%
Government effectiveness/governance	23.3%	11.9%
Social protection	6.0%	3.4%
Fiscal system reform	6.9%	8.5%
Technical and vocational education	6.9%	11.9%
Transport (i.e., urban transport and rural roads)	6.0%	3.4%
Conservation of cultural heritage	0.9%	1.7%
Agriculture development and food safety	17.2%	10.2%
Financial sector reform*	2.6%	11.9%
Urban development	9.5%	10.2%
Modern and integrated railway	0.9%	1.7%
Other*	0.0%	3.4%

*Significantly different between collaborators and non-collaborators

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in China? (1-Not effective at all, 10-Very effective)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	107	7.83	1.40	45	7.42	1.48
Citizen engagement (incorporating citizens' voices into development)	81	6.64	1.96	35	6.80	1.94
Policy design (for clarity and better incentives to achieve development goals)	97	7.05	1.68	40	7.25	1.58

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how to improve capacity building in China to help ensure better development results, looking forward, how **IMPORTANT** is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	109	7.86	1.72	46	7.87	1.57
Citizen engagement (incorporating citizens' voices into development)	89	7.76	1.81	42	7.88	1.52
Policy design (for clarity and better incentives to achieve development goals)	100	8.13	1.46	44	8.16	1.36

To what extent do you agree with the following statements about the World Bank Group's work in China?

(1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in China	115	7.60	1.64	54	7.33	1.68
The World Bank Group's work is aligned with what I consider the development priorities for China*	111	7.76	1.60	52	6.88	1.65
The World Bank Group supports programs and strategies that are realistic for China*	114	7.97	1.46	54	7.31	1.72
The World Bank Group treats clients and stakeholders in China with respect	111	7.86	1.58	51	7.55	1.70

*Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness	102	7.08	1.66	48	7.25	1.45
Flexibility (in terms of the institution's products and services)	106	6.40	1.90	49	6.76	1.63
Flexibility (in terms of changing country circumstances)	103	6.69	1.75	50	7.04	1.60
Being inclusive	105	7.47	1.52	50	7.38	1.64
Openness	107	8.09	1.51	54	7.65	1.54
Staff accessibility	111	8.29	1.46	50	7.96	1.60
Straightforwardness and honesty*	110	8.34	1.42	49	7.82	1.76
Ease of access to the people at the World Bank Group who are making decisions important to my work	112	8.60	1.33	52	8.15	1.58
Collaboration with civil society	77	6.82	1.80	40	6.73	2.04
Collaboration with the Government	109	8.24	1.25	48	8.23	1.36
Collaboration with the private sector	77	6.65	1.71	36	6.83	1.59
The speed in which it gets things accomplished on the ground	106	7.58	1.63	43	7.53	1.42
Being a long-term partner	110	8.50	1.21	52	8.21	1.54

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results**

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China? (1-Not important at all, 10-Very important)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Government effectiveness/governance	104	6.98	2.04	55	7.45	1.69
Communicable and non-communicable diseases*	101	6.97	2.09	52	7.65	1.81
Economic growth	109	6.96	1.97	55	7.47	1.63
Anti Corruption	101	6.27	2.35	54	6.59	2.11
SOE reform	100	6.19	2.29	50	6.82	2.16
Completing the transition to a market economy*	103	7.04	2.06	54	7.80	1.50
Improving the investment climate	103	7.37	1.70	54	7.87	1.47
Social stability	101	6.49	2.07	53	6.70	2.20
Reducing inequality	107	7.50	1.97	55	7.75	1.75
Access to quality education	106	7.66	1.80	57	7.95	1.62
Access to quality health services	102	7.46	1.93	56	7.86	1.69
Urban development	107	7.51	1.67	57	7.51	1.63
Innovation	107	7.80	1.81	56	8.00	1.68
Poverty	108	7.82	1.79	56	8.29	1.59
Effectiveness of law and justice system	93	6.46	2.12	53	7.00	2.11
Quality of Growth	100	7.64	1.72	53	7.74	1.56
Basic infrastructure	106	7.57	1.84	53	7.34	1.86
Fiscal system reform	103	6.97	2.09	52	7.33	2.06
Environmental improvement and sustainability	107	8.16	1.59	56	8.23	1.35
Energy efficiency	103	8.06	1.67	53	8.00	1.65
Natural resource management	105	7.79	1.87	53	7.77	1.64
Employment/ income generating opportunities*	104	7.05	1.73	55	7.67	1.59
Private sector growth/investment	101	6.97	1.96	53	7.55	1.56
Rural and agricultural development	105	7.68	1.78	55	7.98	1.31
Regulatory framework	100	7.38	1.78	52	7.37	2.09
Air pollution	106	7.58	1.88	53	8.08	1.54
Food safety	102	7.35	2.12	53	7.92	1.69
Financial sector reform	102	6.79	2.00	55	7.24	1.70
Social protection	101	7.01	2.01	53	7.23	1.95
Conservation and management of water resources	106	7.59	1.79	56	7.84	1.63
Climate change (mitigation and adaptation)	105	7.49	2.02	56	7.70	1.87
Other	10	7.40	2.41	4	8.25	2.36

*Significantly different between collaborators and non-collaborators



C. World Bank Group's Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Urban development and urban environmental services	74	7.39	1.77	38	7.37	1.58
Urban transport	72	7.32	2.01	36	7.36	1.55
Railway	61	7.18	2.19	26	6.77	1.58
Anti corruption	64	6.16	2.25	26	6.38	1.75
Environmental sustainability	85	7.76	1.60	40	7.35	1.70
Regulatory framework	68	7.07	1.96	38	6.87	1.85
Communicable/non-communicable diseases	61	6.97	2.07	35	7.23	1.54
Poverty reduction	87	7.68	1.75	47	7.57	1.43
Gender equity	78	7.21	1.95	40	7.30	1.76
Private sector development*	66	6.36	1.98	34	7.24	1.62
Water and sanitation	81	7.52	1.57	38	7.58	1.37
Economic growth	81	7.25	1.66	41	7.44	1.58
Sustainable and renewable energy	77	7.64	1.63	39	7.54	1.79
Disaster management	63	7.08	2.06	34	7.03	1.42
Public sector governance/ reform	80	6.99	1.98	39	7.31	1.67
Job creation/employment	78	6.60	1.92	35	6.74	1.79
Financial markets	66	6.52	2.05	34	6.94	1.77
Equality of opportunity (i.e., equity)	72	7.07	2.16	36	6.83	1.70
Health	78	7.37	1.77	41	7.22	1.59
Rural development	88	7.63	1.63	37	7.22	1.75
Technical and vocational education and training	69	7.32	1.69	40	7.10	1.81
Education	80	7.20	1.87	39	7.13	1.91
Social protection (e.g., pensions, targeted social assistance)	69	6.78	2.13	38	6.89	2.05
Climate change (e.g., mitigation, adaptation)	81	7.38	1.94	39	7.31	1.56
Sustainable agricultural development	75	7.40	1.87	35	7.23	1.75
Natural resource management	72	7.19	1.96	31	7.06	1.77

*Significantly different between collaborators and non-collaborators

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in China?	103	7.11	1.63	50	7.12	1.56

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in China? (1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China*	99	7.03	1.89	47	6.15	2.12
The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)	106	7.04	1.77	52	7.08	1.78

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in China?	103	7.08	1.59	45	6.67	2.06

(1-To no degree at all, 10-To a very significant degree)

D. The World Bank Group's Knowledge Work and Activities

In China, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	97	7.45	1.58	42	7.12	1.60
Include appropriate level of stakeholder involvement during preparation*	105	7.71	1.65	45	7.02	1.69
Lead to practical solutions	107	7.33	1.59	45	6.93	1.70
Are accessible (well written and easy to understand)	107	7.25	1.67	48	7.44	1.44
Are source of relevant information on global good practices	105	7.65	1.59	52	7.60	1.61
Are adequately disseminated	103	7.21	1.75	48	7.19	1.72
Are translated enough into local language*	103	6.62	1.93	51	7.49	1.77
Are adaptable to China's specific development challenges and country circumstances	105	6.82	1.84	48	7.13	1.41

*Significantly different between collaborators and non-collaborators

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	108	7.35	1.58	53	7.43	1.83
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	106	7.75	1.41	52	7.73	1.48

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	95	8.03	1.88	26	7.12	1.53
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	103	8.17	1.61	46	7.48	1.71
The World Bank Group's approvals and reviews are done in a timely fashion	96	7.55	1.80	33	7.45	1.60
The World Bank Group's "Safeguard Policy" requirements are reasonable	90	7.77	1.61	30	7.43	1.63
The World Bank Group's conditions on its lending are reasonable*	90	7.92	1.46	25	7.24	1.54
The World Bank Group takes decisions quickly in China	93	7.02	1.63	28	6.68	1.74
Working with the World Bank Group increases China's institutional capacity	105	8.08	1.57	46	7.61	1.81
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	85	7.35	1.83	23	7.22	1.38
The World Bank Group provides effective implementation support (i.e., supervision of projects)	100	7.96	1.46	42	7.67	1.54

*Significantly different between collaborators and non-collaborators

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in China?	84	6.80	1.80	39	7.15	1.76

(1-To no degree at all, 10-To a very significant degree)

F. The Future Role of the World Bank Group in China

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank Group should play in China's development in the next five years?	110	7.62	1.64	51	7.43	1.63

(1-Not a significant role, 10-Very significant role)

G. Communication and Information Sharing

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?					
	Currently collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	93	7.17	1.66	46	7.30	1.50
I find the information on the World Bank Group's websites useful	93	7.54	1.52	46	7.43	1.53
The World Bank Group's social media channels are valuable sources of information about the institution	49	6.67	1.92	27	6.59	2.29
When I need information from the World Bank Group I know how to find it*	93	7.70	1.96	44	6.93	2.19
The World Bank Group is responsive to my information requests and inquiries	85	7.73	1.90	32	7.03	1.87

*Significantly different between collaborators and non-collaborators



Appendix E: Responses to Selected Questions by Year²⁰

*All data presented in this appendix are weighted.

FY '12 Number of comparable respondents = 202 • FY '15 Number of comparable respondents = 176

By weighting, the FY 2012 data has the same stakeholder composition as it is in FY 2015. Therefore, the two years are comparable. Respondents from the central bank, regulatory agencies, and respondents who are “consultants/contractors” were not included in the year comparison analysis, because there were no respondents from the central bank or regulatory agencies in FY 2015 and no respondents who were consultants to the Bank in FY 2012. The weighted stakeholder breakdown is presented below:

	FY 2012	FY 2012
Employee of a Ministry, Ministerial Department of Central government	23.9%	23.9%
Local Government Official or Staff	20.5%	20.5%
Project Management Office (central level)	8.0%	8.0%
Project Management Office (local level)	10.2%	10.2%
Financial sector/bank	2.3%	2.3%
NGO	3.4%	3.4%
State owned enterprise	5.1%	5.1%
Bilateral or Multilateral Agency	1.7%	1.7%
Private Sector Organization	2.3%	2.3%
Media	5.7%	5.7%
Academia/Research Institute/Think tank	16.5%	16.5%
Other	.6%	.6%

A. General Issues facing China

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
Please indicate your perspective on the future of the next generation in China.*	194	7.40	1.87	166	7.93	1.40

(1-Extremely pessimistic, 10-Extremely optimistic) *Significantly different between FY2015 and FY2012

B. Overall Attitudes toward the World Bank Group

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in China?*	198	6.97	2.03	171	6.40	2.10

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between FY2015 and FY2012

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in China.*	197	7.78	1.56	163	7.39	1.78

(1-Not effective at all, 10-Very effective) *Significantly different between FY2015 and FY2012

²⁰ Only those questions that were asked in the FY '12 and FY '15 country opinion surveys, with similar response scales/options, are presented.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in China?

(1-Strongly disagree, 10-Strongly agree)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in China	198	7.62	1.92	166	7.49	1.65
The World Bank Group's work is aligned with what I consider the development priorities for China	198	7.57	1.72	160	7.46	1.65
The World Bank Group supports programs and strategies that are realistic for China				165	7.74	1.57
The World Bank Group treats clients and stakeholders in China with respect	198	7.84	1.73	160	7.76	1.62

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
Responsiveness*	193	7.86	1.60	148	7.11	1.59
Flexibility (in terms of the institution's products and services)				151	6.46	1.81
Flexibility (in terms of changing country circumstances)	186	6.67	1.98	150	6.79	1.72
Being inclusive				152	7.42	1.54
Openness				158	7.93	1.53
Staff accessibility*	186	7.64	1.85	158	8.18	1.51
Straightforwardness and honesty				157	8.17	1.55
Ease of access to the people at the World Bank Group who are making decisions important to my work				161	8.44	1.43
Collaboration with civil society				115	6.79	1.89
Collaboration with the Government*	184	7.89	1.62	156	8.24	1.28
Collaboration with the private sector				112	6.74	1.69
The speed in which it gets things accomplished on the ground				145	7.56	1.57
Being a long-term partner				159	8.40	1.32

*Significantly different between FY2015 and FY2012

In your opinion, what should be the level of involvement of the World Bank Group in China's development strategies?*

	FY 2012	FY 2015
The WBG should be more involved	64.9%	65.7%
The WBG is currently involved at an optimum level	28.3%	17.2%
The WBG should be less involved	2.6%	2.4%
The WBG shouldn't be involved at all	.5%	0.0%
Don't know	3.7%	14.8%

*Significantly different between FY2015 and FY2012

**C. World Bank Group's Effectiveness and Results**

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China? (1-Not effective at all, 10-Very effective)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
Government effectiveness/governance				157	7.15	1.92
Communicable and non-communicable diseases				150	7.17	2.01
Economic growth*	193	7.75	1.84	162	7.10	1.87
Anti Corruption				153	6.39	2.26
SOE reform				149	6.39	2.27
Completing the transition to a market economy				156	7.29	1.92
Improving the investment climate				154	7.51	1.64
Social stability				152	6.58	2.09
Reducing inequality	192	7.89	1.92	160	7.59	1.90
Access to quality education	186	8.01	1.69	160	7.73	1.74
Access to quality health services*	186	8.00	1.67	155	7.57	1.86
Urban development				161	7.48	1.64
Innovation				161	7.85	1.77
Poverty	196	8.19	1.83	161	7.95	1.73
Effectiveness of law and justice system				144	6.69	2.09
Quality of Growth				151	7.66	1.66
Basic infrastructure	190	7.79	1.92	157	7.46	1.83
Fiscal system reform				153	7.05	2.07
Environmental improvement and sustainability				161	8.17	1.51
Energy efficiency				153	8.01	1.66
Natural resource management				155	7.75	1.79
Employment/ income generating opportunities				157	7.27	1.70
Private sector growth/investment	176	7.33	2.10	151	7.16	1.87
Rural and agricultural development				157	7.75	1.63
Regulatory framework				149	7.39	1.81
Air pollution				156	7.71	1.78
Food safety				152	7.55	1.99
Financial sector reform				155	6.94	1.91
Social protection*	182	7.93	1.82	152	7.09	1.99
Conservation and management of water resources				159	7.64	1.73
Climate change (mitigation and adaptation)	182	7.64	1.94	158	7.52	1.96
Other				14	7.64	2.34

*Significantly different between FY2015 and FY2012

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
Urban development and urban environmental services				111	7.36	1.69
Urban transport				107	7.30	1.85
Railway				85	6.98	2.00
Anti corruption				89	6.20	2.11
Environmental sustainability				124	7.64	1.65
Regulatory framework				105	7.01	1.92
Communicable/non-communicable diseases				95	7.05	1.90
Poverty reduction*	191	7.20	1.69	132	7.63	1.64
Gender equity*	175	6.51	1.68	117	7.22	1.87
Private sector development*	164	6.16	1.67	99	6.64	1.90
Water and sanitation				117	7.53	1.52
Economic growth	188	6.95	1.62	121	7.29	1.62
Sustainable and renewable energy				114	7.55	1.66
Disaster management				96	7.06	1.86
Public sector governance/ reform				118	7.08	1.87
Job creation/employment				112	6.63	1.87
Financial markets				100	6.66	1.97
Equality of opportunity (i.e., equity)				107	6.97	2.01
Health*	171	6.60	1.73	117	7.30	1.71
Rural development				123	7.47	1.66
Technical and vocational education and training				107	7.21	1.72
Education*	173	6.58	1.77	117	7.14	1.86
Social protection (e.g., pensions, targeted social assistance)	167	6.59	1.55	106	6.79	2.08
Climate change (e.g., mitigation, adaptation)*	168	6.61	1.74	118	7.33	1.82
Sustainable agricultural development				108	7.33	1.84
Natural resource management				102	7.15	1.91

*Significantly different between FY2015 and FY2012

To what extent do you agree with the following statements about the World Bank Group in China?

(1-Strongly disagree, 10-Strongly agree)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China	175	6.81	1.86	145	6.69	2.05
The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)	187	6.82	1.90	156	6.99	1.83

**D. The World Bank Group's Knowledge Work and Activities**

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
Are timely				137	7.32	1.57
Include appropriate level of stakeholder involvement during preparation				146	7.48	1.68
Lead to practical solutions				149	7.19	1.63
Are accessible (well written and easy to understand)				152	7.30	1.61
Are source of relevant information on global good practices*	196	8.03	1.25	155	7.65	1.61
Are adequately disseminated				149	7.23	1.74
Are translated enough into local language				151	6.94	1.87
Are adaptable to China's specific development challenges and country circumstances	193	7.10	1.54	151	6.93	1.69

*Significantly different between FY2015 and FY2012

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	176	7.26	2.05	118	7.80	1.94
The World Bank Group effectively monitors and evaluates the projects and programs it supports	186	7.69	1.63	146	7.97	1.67
The World Bank Group's approvals and reviews are done in a timely fashion				126	7.48	1.84
The World Bank Group's "Safeguard Policy" requirements are reasonable				119	7.60	1.71
The World Bank Group's conditions on its lending are reasonable				114	7.68	1.60
The World Bank Group takes decisions quickly in China				119	6.89	1.75
Working with the World Bank Group increases China's institutional capacity	185	7.76	1.39	149	7.88	1.74
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them				106	7.23	1.82
The World Bank Group provides effective implementation support (i.e., supervision of projects)				140	7.88	1.50

*Significantly different between FY2015 and FY2012

F. The Future Role of the World Bank Group

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank Group should play in China's development in the next five years?*	198	8.20	1.83	159	7.51	1.70

(1-Not a significant role at all, 10-Very significant role) *Significantly different between FY2015 and FY2012

**G. Communication and Information Sharing****Do you have access to the Internet?**

Percentage of Respondents	FY 2012	FY 2015
Yes	99.5%	98.1%
No	.5%	1.9%

Do you use/have used the World Bank Group website?

Percentage of Respondents	FY 2012	FY 2015
Yes	80.1%	78.1%
No	19.9%	21.9%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	year					
	FY 2012			FY 2015		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate*	139	7.66	1.67	137	7.23	1.61
I find the information on the World Bank Group's websites useful	138	7.69	1.54	137	7.50	1.52
When I need information from the World Bank Group I know how to find it*	171	7.92	1.90	135	7.42	2.12
The World Bank Group is responsive to my information requests and inquiries*	126	8.13	1.87	116	7.53	1.97

*Significantly different between FY2015 and FY2012

H. Background Information**How long have you been involved with (or a close observer of) the World Bank Group's activities?***

Percentage of Respondents	FY 2012	FY 2015
Less than one year	3.5%	9.8%
One to three years	17.3%	15.5%
More than three years	79.2%	74.7%

*Significantly different between FY2015 and FY2012

Which best represents your geographic location?

Percentage of Respondents	FY 2012	FY 2015
Beijing	62.2%	55.7%
Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei	14.9%	14.2%
Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang	10.0%	9.1%
Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi	12.9%	21.0%



Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Which one of the following best describes your level of interaction with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in China.	7.02	7.54	7.49	5.43	7.37	7.62	7.36	7.45	6.58	7.75	7.50	6.78
Overall the World Bank Group currently plays a relevant role in development in China	7.33	7.60	7.52	7.29	7.45	7.86	7.61	7.40	7.40	7.55	7.47	7.72
The World Bank Group's work is aligned with what I consider the development priorities for China	6.88	7.76	7.50	6.50	7.47	7.48	7.43	7.50	7.10	7.63	7.51	7.24
Responsiveness	7.25	7.08	7.17	6.75	7.11	7.40	7.26	7.04	6.96	7.24	7.15	7.18
Flexibility (in terms of the institution's products and services)	6.76	6.40	6.50	7.00	6.51	6.58	6.54	6.51	6.63	6.48	6.45	6.95
Flexibility (in terms of changing country circumstances)	7.04	6.69	6.80	7.13	6.77	7.21	6.99	6.66	6.88	6.79	6.72	7.39
Being inclusive	7.38	7.47	7.48	6.71	7.47	7.29	7.41	7.47	7.21	7.54	7.41	7.65
Openness	7.65	8.09	7.99	7.25	7.93	8.10	7.90	8.00	7.76	8.04	7.91	8.16
Staff accessibility	7.96	8.29	8.26	6.71	8.25	7.79	8.12	8.27	7.80	8.35	8.18	8.30
Straightforwardness and honesty	7.82	8.34	8.27	6.29	8.25	7.68	8.28	8.09	7.67	8.38	8.16	8.35
Ease of access to the people at the World Bank Group who are making decisions important to my work	8.15	8.60	8.51	7.29	8.52	8.00	8.32	8.60	8.17	8.58	8.43	8.67
Collaboration with civil society	6.72	6.82	6.80	6.63	6.83	6.46	6.75	6.82	6.84	6.76	6.73	7.11
Collaboration with the Government	8.23	8.24	8.25	7.67	8.21	8.37	8.28	8.19	8.16	8.26	8.17	8.64
Collaboration with the private sector	6.83	6.65	6.73	6.67	6.71	6.85	6.94	6.53	6.70	6.74	6.68	7.07
The speed in which it gets things accomplished on the ground	7.53	7.58	7.59	7.00	7.59	7.38	7.67	7.47	7.38	7.63	7.57	7.50
Being a long-term partner	8.21	8.50	8.44	7.63	8.42	8.21	8.44	8.35	8.15	8.50	8.41	8.33
To what extent does the World Bank Group's work help to achieve development results in China?	7.12	7.11	7.15	6.83	7.19	6.75	7.19	7.09	6.93	7.22	7.18	6.86
The World Bank Group's financial instruments meet the needs of China	6.15	7.03	6.71	7.17	6.89	5.56	6.91	6.55	6.19	6.94	6.79	6.33
The World Bank Group meets China's needs for knowledge services	7.08	7.04	7.01	6.86	7.06	6.68	7.20	6.81	6.80	7.10	6.96	7.25
The World Bank Group's knowledge work and activities are adaptable to China's specific development challenges and country circumstances	7.13	6.82	6.93	7.00	6.98	6.65	7.16	6.73	6.48	7.13	6.88	7.27
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7.43	7.35	7.36	7.00	7.41	6.90	7.43	7.25	7.10	7.45	7.32	7.52
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.73	7.75	7.75	7.50	7.73	7.76	7.80	7.68	7.51	7.84	7.75	7.68
The World Bank Group takes decisions quickly in China	6.68	7.02	6.88	6.33	6.94	6.00	6.88	6.85	6.36	7.02	6.90	6.69
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	7.22	7.35	7.28	6.25	7.26	6.80	7.33	7.14	6.57	7.40	7.28	6.92

Yellow highlight indicates significant difference between Yes and No means.



Appendix G: China FY 2015 Questionnaire



World Bank Group Country Survey FY15 – China

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in China or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in China, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in China.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. For the purpose of the survey, the World Bank Group consists of IBRD, IDA, and IFC. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING CHINA

A1. On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Extremely pessimistic									Extremely optimistic	Don't know

**SECTION A: GENERAL ISSUES****A2. Listed below are a number of development priorities in China.**

Please identify which of the following you consider the most important development priorities in china? (Choose no more than THREE)

1	Government effectiveness/governance	17	Basic infrastructure
2	Communicable and non-communicable diseases	18	Fiscal system reform
3	Economic growth	19	Environmental improvement and sustainability
4	Anti Corruption	20	Energy efficiency
5	SOE reform	21	Natural resource management
6	Completing the transition to a market economy	22	Employment/ income generating opportunities
7	Improving the investment climate	23	Private sector growth/investment
8	Social stability	24	Rural and agricultural development
9	Reducing Inequality	25	Regulatory framework
10	Access to quality education	26	Air pollution
11	Access to quality health services	27	Food safety
12	Urban development	28	Financial sector reform
13	Innovation	29	Social protection
14	Poverty	30	Conservation and management of water resources
15	Effectiveness of law and justice system	31	Climate change (mitigation and adaptation)
16	Quality of Growth	32	Other (please specify): _____

A3. The World Bank Group has committed itself to Twin Goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in China? (Choose no more than THREE)

1	Improving agriculture development	8	Sustaining economic growth
2	Reducing corruption	9	Increasing access to quality health services
3	Reforming the Hukou system	10	Protecting the environment and natural resources
4	Enhancing the opportunity for private sector growth/investment	11	Increasing income generating activities/ employment
5	Improving infrastructure development	12	Improving vocational education and training
6	Increasing access to quality education	13	Strengthening social protection
7	Reducing inequality	14	Other (please specify): _____

**SECTION A: GENERAL ISSUES**

A4. As one of the World Bank Group’s Twin Goals, “Shared Prosperity” captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in China?

(Choose no more than TWO)

1	Increasing agricultural productivity
2	Reducing corruption
3	Reforming the Hukou System
4	Enhancing the opportunity for private sector growth/investment
5	Infrastructure development
6	Improving access to and/or quality of education
7	Improving access to and/or quality of health care
8	Facilitating entrepreneurship (i.e., supporting the start-up of small- and medium-sized businesses)
9	Improving vocational education and training
10	Improving trade and exports
11	Other (please specify): _____

A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China? (Select only ONE response)

1	A very big problem
2	A moderately big problem
3	A small problem
4	Not a problem at all
5	Don’t know

A6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)

1	A very serious problem
2	A somewhat serious problem
3	Not too serious problem
4	Not a problem
5	Don’t know

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.



SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank Group in China?										
1	2	3	4	5	6	7	8	9	10	
Not familiar at all									Extremely familiar	

B2. Overall, please rate your impression of the World Bank Group’s effectiveness in China.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)										
1	Poverty reduction	15	Basic infrastructure							
2	Reducing inequality	16	Regulatory framework							
3	Economic growth	17	Communicable and non-communicable diseases							
4	Climate change (e.g., mitigation, adaptation)	18	Government effectiveness/governance							
5	MSE (Micro and Small enterprise) development and access to finance	19	Social protection							
6	Access to quality education	20	Fiscal system reform							
7	Renewable energy and improving energy efficiency	21	Technical and vocational education							
8	Conservation and management of water resources	22	Transport (i.e., urban transport and rural roads)							
9	Effectiveness of law and justice system	23	Conservation of cultural heritage							
10	Opportunity for private sector growth/Investment	24	Agriculture development and food safety							
11	Air pollution	25	Financial sector reform							
12	Access to quality health services	26	Urban development							
13	Employment/income generating opportunities	27	Modern and integrated railway							
14	Environmental improvement and natural resource management	28	Other (please specify): _____							



SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China?

		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Pilot innovation that can be scaled up if successful	<input type="checkbox"/>	<input type="checkbox"/>
2	Policy and economic advice	<input type="checkbox"/>	<input type="checkbox"/>
3	Convener/facilitator	<input type="checkbox"/>	<input type="checkbox"/>
4	Transfer of international best practices (e.g., From OECD and/or other middle income countries)	<input type="checkbox"/>	<input type="checkbox"/>
5	Technical advice	<input type="checkbox"/>	<input type="checkbox"/>
6	New concepts and innovation	<input type="checkbox"/>	<input type="checkbox"/>
7	Ability to build institutional capacity	<input type="checkbox"/>	<input type="checkbox"/>
8	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
9	Ability to mobilize resources (from private sector, government, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
10	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in China? (If you have NO exposure to/experience in any of the areas listed below, please respond “Don’t know”)

		Not effective at all										Very effective	Don't know
B6	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B7	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B8	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

When thinking about how to improve capacity building in China to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond “Don’t know”)

		Not important at all										Very important	Don't know
B9	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B10	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B11	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B12. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)**

1	Not client focused
2	Not exploring alternative policy options
3	Not collaborating enough with stakeholders outside the Government
4	Its advice and strategies do not lend themselves to practical problem solving
5	Not enough public disclosure of its work
6	Arrogant in its approach
7	Staff too inaccessible
8	The credibility of its knowledge/data
9	World Bank Group's processes too complex
10	Not willing to honestly criticize policies and reform efforts in the country
11	Too influenced by developed countries
12	Imposing technocratic solutions without regard to political realities
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
14	Not aligned with other donors' work
15	Not aligned with country priorities
16	Not adequately sensitive to political/social realities in China
17	Other (please specify): _____
18	Don't know

B13. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B14. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?**(Choose no more than TWO)**

1	Academia/think tanks/research institutes	6	Youth/university groups
2	Media	7	Beneficiaries
3	Local Government	8	Other (please specify): _____
4	Private sector	9	Don't know
5	NGOs		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent do you agree with the following statements about the World Bank Group's work in China?		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B15	Overall the World Bank Group currently plays a relevant role in development in China	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B16	The World Bank Group's work is aligned with what I consider the development priorities for China	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B17	The World Bank Group supports programs and strategies that are realistic for China	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B18	The World Bank Group treats clients and stakeholders in China with respect	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?		To no degree at all										To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B19	Responsiveness	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B20	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B21	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B22	Being inclusive	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B23	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B24	Staff accessibility	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B25	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B26	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B27	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B28	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B29	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B30	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>
B31	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	11	12	<input type="checkbox"/>

B32. To be a more effective development partner in China, do you believe that the World Bank Group should have... ? (Select only ONE response)			
<input type="checkbox"/> More local presence	<input type="checkbox"/> The current level of local presence is adequate	<input type="checkbox"/> Less local presence	<input type="checkbox"/> Don't know

B33. In your opinion, what should be the level of involvement of the World Bank Group in China's development strategies?	
1	The WBG should be more involved
2	The WBG is currently involved at an optimum level
3	The WBG should be less involved
4	The WBG shouldn't be involved at all
5	Don't know

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in China													
		Not important at all										Very important	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Government effectiveness/governance	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Communicable and non-communicable diseases	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Anti Corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	SOE reform	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Completing the transition to a market economy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Improving the investment climate	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Social stability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Reducing inequality	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Access to quality education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Access to quality health services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Innovation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Poverty	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Effectiveness of law and justice system	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Quality of Growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Basic infrastructure	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Fiscal system reform	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Environmental improvement and sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Energy efficiency	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Employment/ income generating opportunities	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Private sector growth/investment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Rural and agricultural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Regulatory framework	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Air pollution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Food safety	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
28	Financial sector reform	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
29	Social protection	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
30	Conservation and management of water resources	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
31	Climate change (mitigation and adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
32	Other (please specify): _____	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												Don't know	
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Urban development and urban environmental services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Urban transport	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Railway	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Anti corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Environmental sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Regulatory framework	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Gender equity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Sustainable and renewable energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Disaster management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Technical and vocational education and training	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Sustainable agricultural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C3. To what extent does the World Bank Group's work help to achieve development results in China?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in China?												
		Strongly disagree								Strongly agree		Don't know
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C6. To what extent do you believe the World Bank Group measures and corrects its work in real time in China?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to China's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

To what extent do you agree/disagree with the following statements?												
		Strongly disagree									Strongly agree	Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	The World Bank Group takes decisions quickly in China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Working with the World Bank Group increases China's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E9	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in China?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHINA**

F1. How significant a role do you believe the World Bank Group should play in China's development in the next five years?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F2. Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)

1	Improve the quality of its experts as related to China's specific challenges
2	Focus primarily on advice and advocacy issues
3	Improve the competitiveness of its financing (e.g., cost, timeliness and other terms) compared to markets
4	Greater collaboration within the World Bank Group (IBRD and IFC)
5	Offer more innovative financial products
6	Offer more innovative knowledge services
7	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How do you get most of your information about economic and social development issues in China? (Choose no more than TWO)**

1	Periodicals	6	International television
2	International newspapers	7	Local newspapers
3	Local radio	8	Internet
4	International radio	9	Social media
5	Local television	10	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	5	World Bank Group's website
2	e-Newsletters	6	Social media
3	World Bank Group's seminars/workshops/conferences	7	Mobile phones
4	World Bank Group's publications and other written materials	8	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank Group website?	Yes	No
G8	Do you currently consult the World Bank Group social media sites (e.g., blogs, microblogs, etc.)	Yes	No

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?

1	High speed/WiFi
2	Dial-up

Please rate how much you agree with the following statements.

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G10	I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G11	I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G12	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G13	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G14	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION H: BACKGROUND INFORMATION****H1. Which of the following best describes your current position?****(Select only ONE response)**

1	Employee of a Ministry, Ministerial Department of Central government	9	State owned enterprise
2	Local Government Official or Staff	10	Bilateral or Multilateral Agency
3	Project Management Office (central level)	11	Private Sector Organization
4	Project Management Office (local level)	12	Consultant/Contractor working on World Bank Group supported Project/Program
5	Central Bank	13	Media (Press, Radio, TV, Web etc.)
6	Financial sector/bank	14	Academia/Research Institute/Think tank
7	NGO	15	Other (please specify): _____
8	Regulatory Agency		

H2. Please identify the primary specialization of your work. (Select only ONE response)

1	Water	11	Gender
2	Social protection and labor	12	Transport and ICT
3	Environment and natural resources	13	Urban development
4	Public-private partnerships	14	Rural development
5	Education	15	Poverty
6	Health, nutrition, and population	16	Jobs
7	Energy and extractives	17	Agriculture
8	Macroeconomics and fiscal management	18	Climate Change
9	Trade and competitiveness	19	Generalist (specialized in multiple sectors)
10	Finance and markets	20	Other (please specify): _____

H3. Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response)

1	I currently collaborate with the World Bank Group
2	I have previously collaborated with the World Bank Group
3	Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)
4	I have never collaborated with the World Bank Group

H4. How long have you been involved with (or a close observer of) the World Bank Group's activities?

1	Less than one year
2	One to three years
3	More than three years

H5. Which of the following agencies of the World Bank Group do you primarily engage with in china? (Select only ONE response)

1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION****H6. Which of the following describes most of your exposure to the World Bank Group in China?
(Choose no more than TWO)**

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?

1	Female
2	Male

H8. Which best represents your geographic location?

1	Beijing
2	Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei
3	Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang
4	Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi

Thank you for completing the survey!