

FY15 Cabo Verde Country Opinion Survey Report

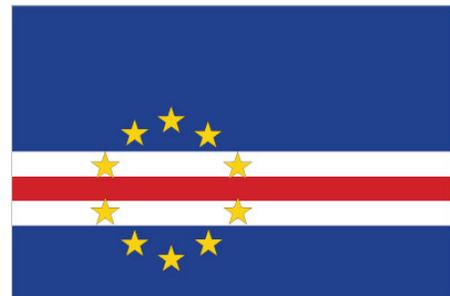
THE WORLD BANK GROUP

Public Opinion Research Group



Acknowledgements

The Cabo Verde Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG) team led by Sharon Felzer (Senior Communications Officer, Head of PORG), Svetlana Markova, Jing Guo, and Jessica Cameron. Calita Woods, Dania Mendoza, and Isabel Tepedino provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the country team and the local fielding agency Afrosondagem. In particular, PORG is grateful for the support from Antonio Baptista (Consultant) who coordinated the survey related activities in Cabo Verde.



Country Opinion Surveys
THE WORLD BANK GROUP



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I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Cabo Verde perceive the WBG. The survey explored:

- *General Issues Facing Cabo Verde*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Cabo Verde*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From June to September 2015, 272 stakeholders of the WBG in Cabo Verde were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the Office of the President/Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/ programs; local governments; bilateral/multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; non-profit organizations/community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations. A total of 107 stakeholders participated in the survey (39% response rate).

Respondents received and completed with the presence of a representative of the independent fielding agency. Respondents were asked about: general issues facing Cabo Verde; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Cabo Verde; and the WBG's communication and information sharing.

Every country that engages in the Country Opinion Survey must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

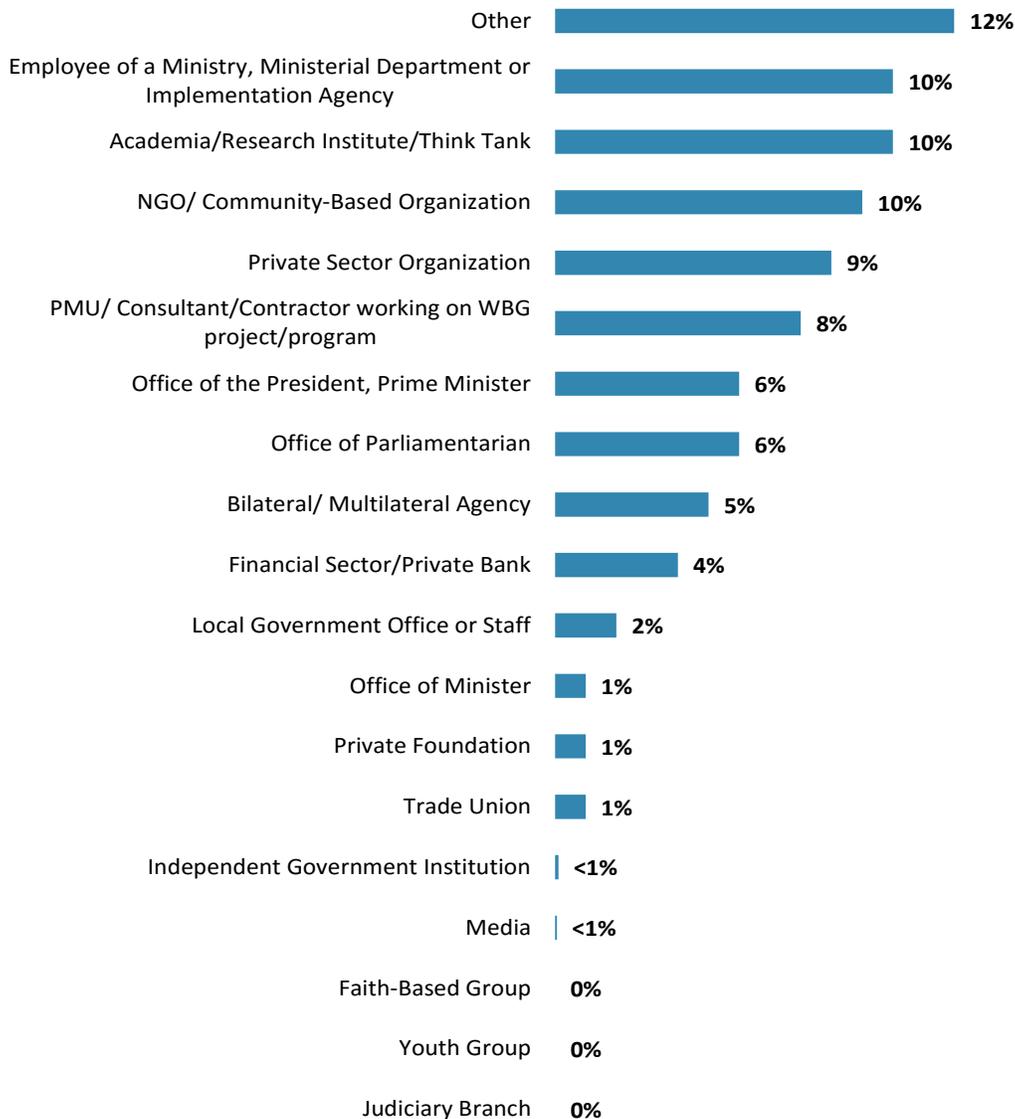


III. Demographics of the Sample

Current Position

- For further analyses, respondents from ministries/ ministerial departments/implementation agencies, PMUs, and consultants working on WBG projects were combined; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGO/community based organizations, private foundations, and trade unions were combined in the “CSO” category. Few respondents from the office of the President, Prime Minister, the office of a Minister, the office of parliamentarian, local governments, bilateral/multilateral agencies, media, and other organizations were included in the “Other” category. There were no respondents from the faith-based groups, youth groups, and the judiciary branch.

Percentage of Respondents (N=105)

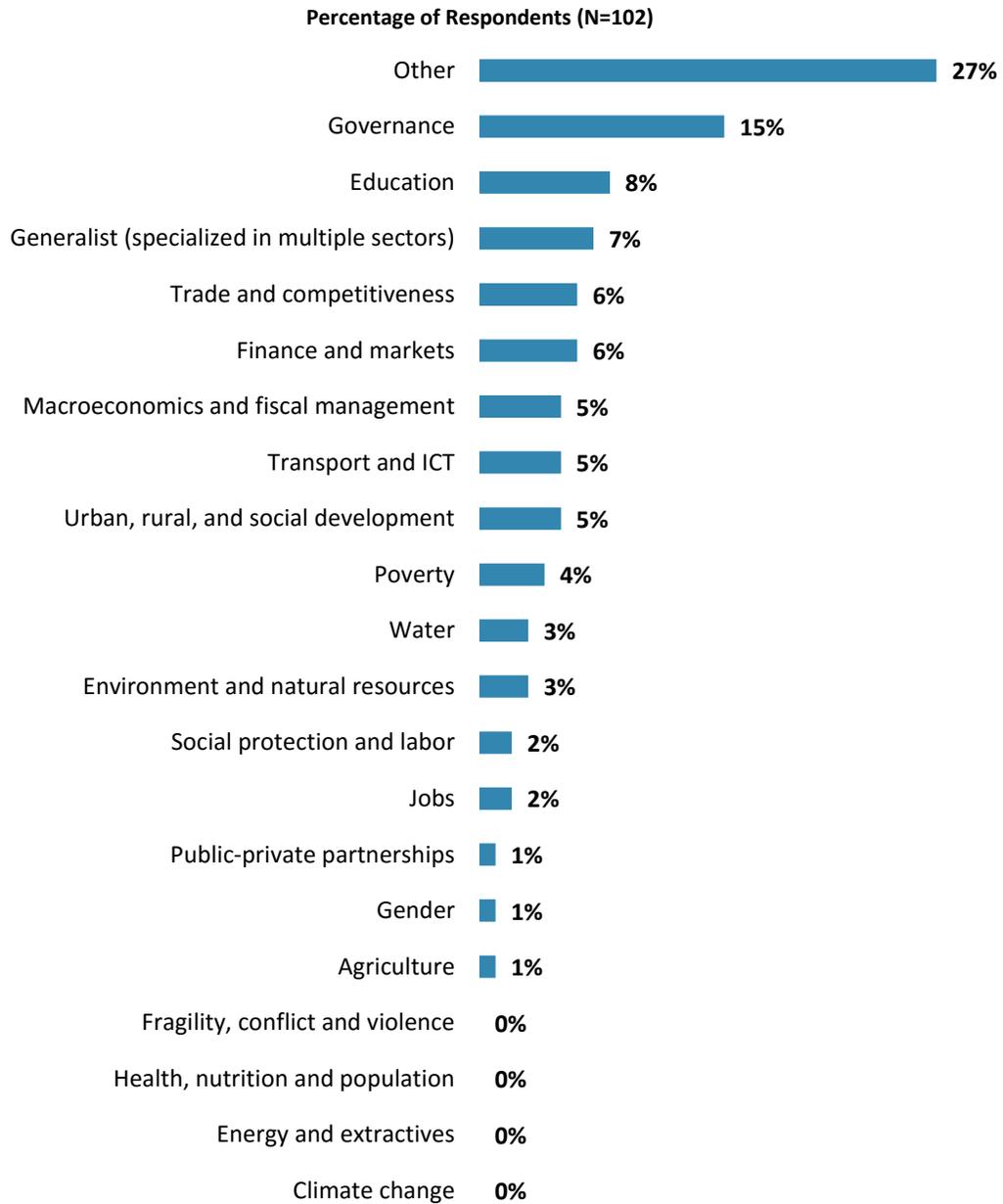


“Which of the following best describes your current position?” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization



“Please identify the primary specialization of your work.” (Respondents chose from a list.)

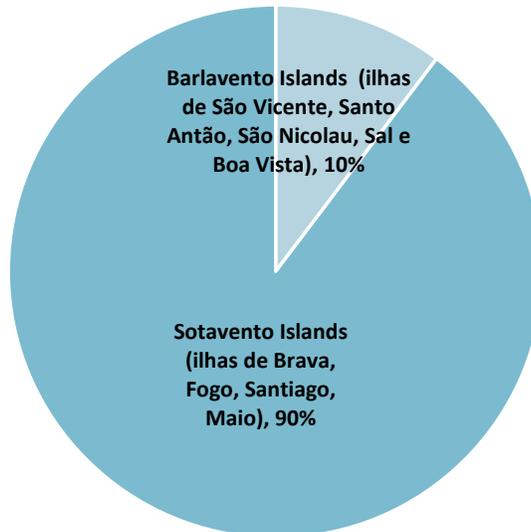


III. Demographics of the Sample (continued)

Geographic locations

- For comparisons between geographic locations, please go to appendix C (page 90).

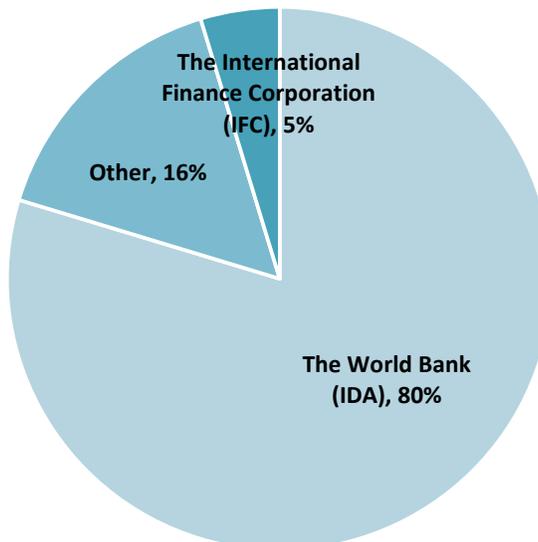
Percentage of Respondents (N=107)



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group

Percentage of Respondents (N=64)



"Which of the following agencies of the World Bank Group do you primarily engage with in Cape Verde?" (Respondents chose from a list.) (Note: percentages may not total 100 due to rounding)
(Note: no respondents chose "the Multilateral Investment Guarantee Agency")



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- Respondents across stakeholder groups had statistically similar levels of familiarity with the work of the WBG in Cabo Verde.
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Cabo Verde, and significantly, moderately correlated with the extent to which they believe the WBG contributes to Cabo Verde's development results.



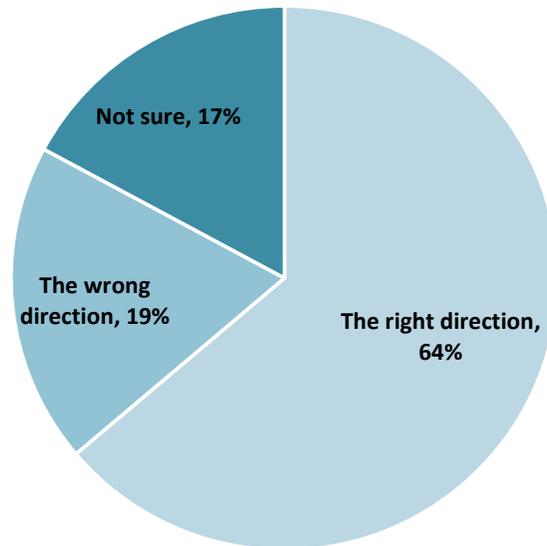
"How familiar are you with the work of the World Bank Group in Cape Verde?"
(1 - "Not familiar at all", 10 - "Extremely familiar")



IV. General Issues Facing Cabo Verde

Headed in the Right Direction

Percentage of Respondents (N=105)



"In general, would you say that Cape Verde is headed in...?"
(Respondents chose from a list.)



IV. General Issues Facing Cabo Verde (continued)

Development Priority

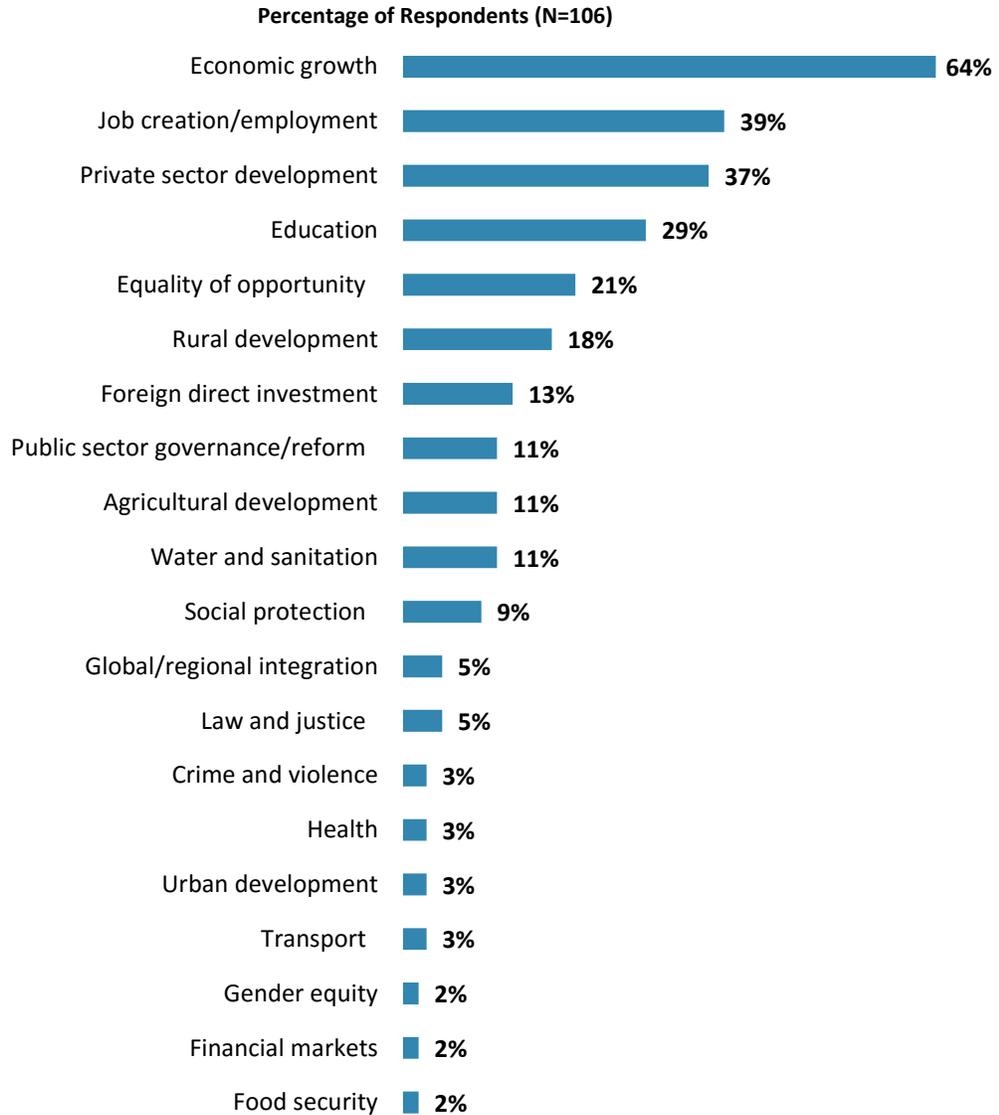


"Listed below are a number of development priorities in Cape Verde. Please identify which of the following you consider the most important development priorities in Cape Verde. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 31 response options shown.)



IV. General Issues Facing Cabo Verde (continued)

What Would Contribute Most to Reducing Poverty



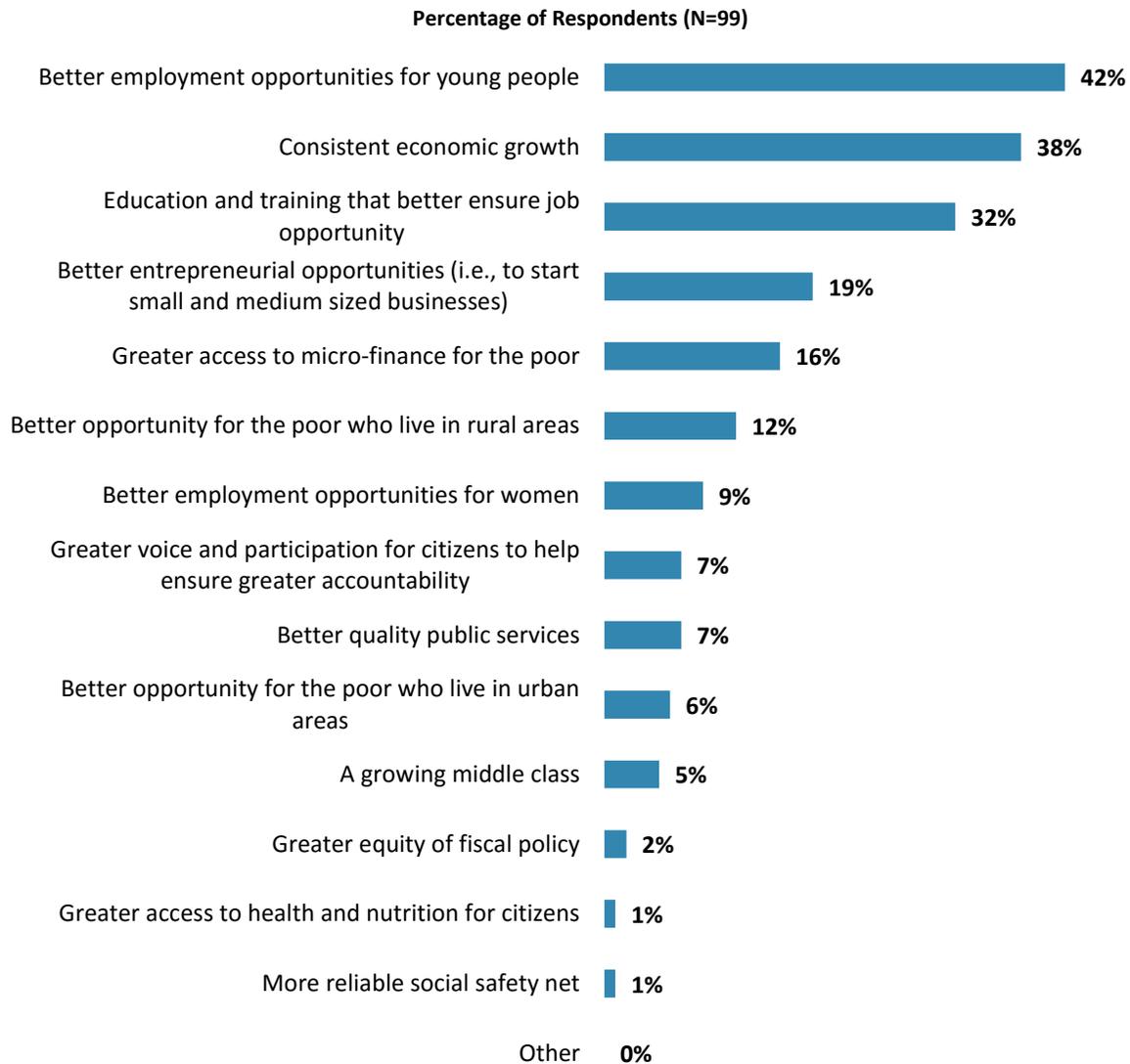
"Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Cape Verde? (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 20 of 30 response options shown.)



IV. General Issues Facing Cabo Verde (continued)

Factors Contributing to “Shared Prosperity”



"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Cape Verde? (Choose no more than TWO)"

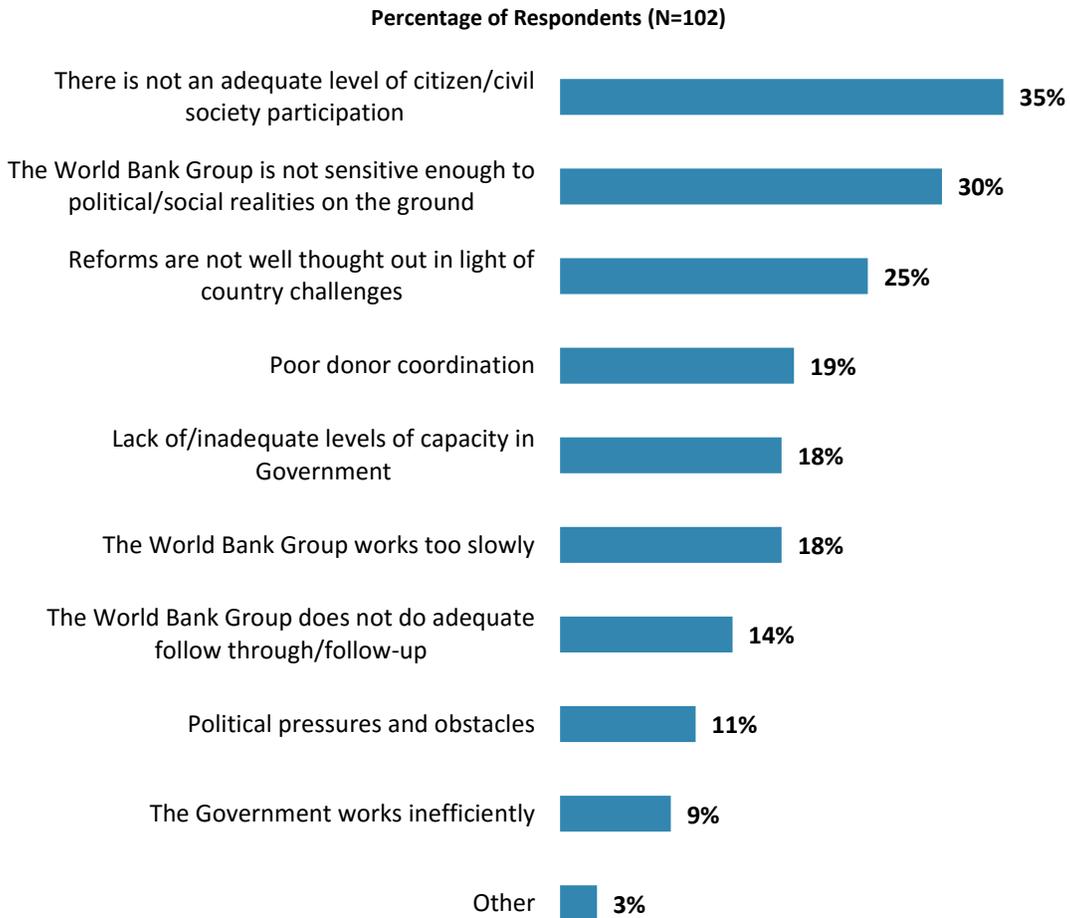
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

Attributing Failed/Slow Reform Efforts

- **Stakeholder groups:** respondents from the CSOs were significantly more likely to attribute failed or slow WBG assisted reform efforts to that “*there is not an adequate level of citizen/civil society participation,*” compared to respondents from other stakeholder groups.



"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

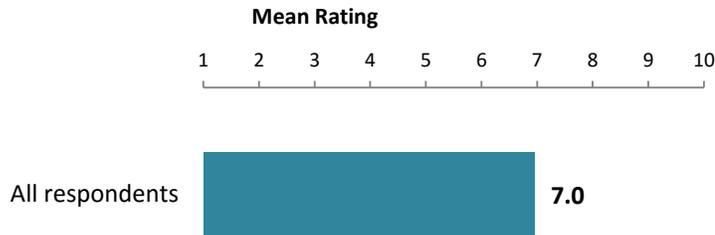
As noted in the "Methodology" section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group's annual Corporate Scorecard.

The World Bank Group's Overall Effectiveness (Indicator Question)



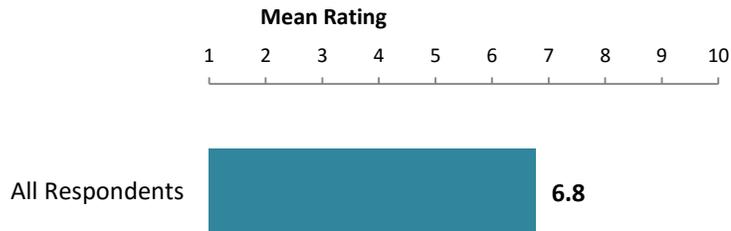
"Overall, please rate your impression of the World Bank Group's effectiveness in Cape Verde."
(1 - "Not effective at all", 10 - "Very effective")

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Cape Verde?" (1-"To no degree at all", 10-"To a very significant degree")

WBG Staff Preparedness



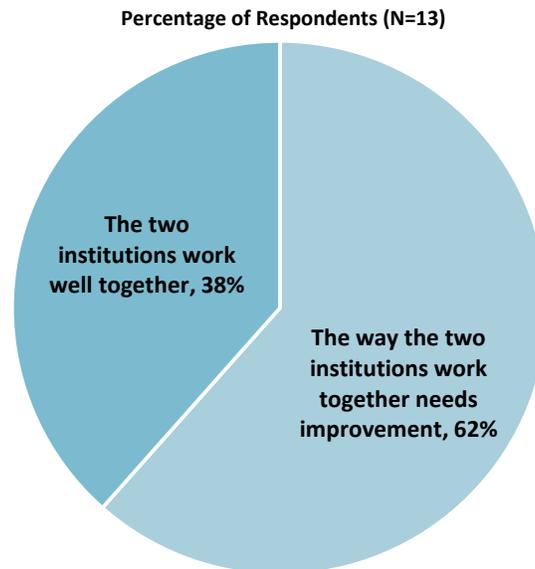
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Cape Verde solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")



V. Overall Attitudes toward the World Bank Group (continued)

The World Bank and the IFC Working Together

- Only those stakeholders who responded “Yes” to the question “*Do your projects involve both the World Bank and the IFC?*” provided their views on the working relationship between the World Bank and the IFC.



“If your projects involved both the World Bank and the IFC, what was your view on the two institutions working together in Cape Verde?” (Respondents chose from a list.)
(Note: no respondents chose “don’t know” or “the two institutions do not work well together”)



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups¹

- **Stakeholder groups:** respondents from CSOs gave significantly higher overall ratings for the twenty five indicator questions than respondents from other stakeholder groups.
- **Collaboration:** collaborators and non-collaborators with the WBG gave statistically similar overall ratings for the twenty five indicator questions.



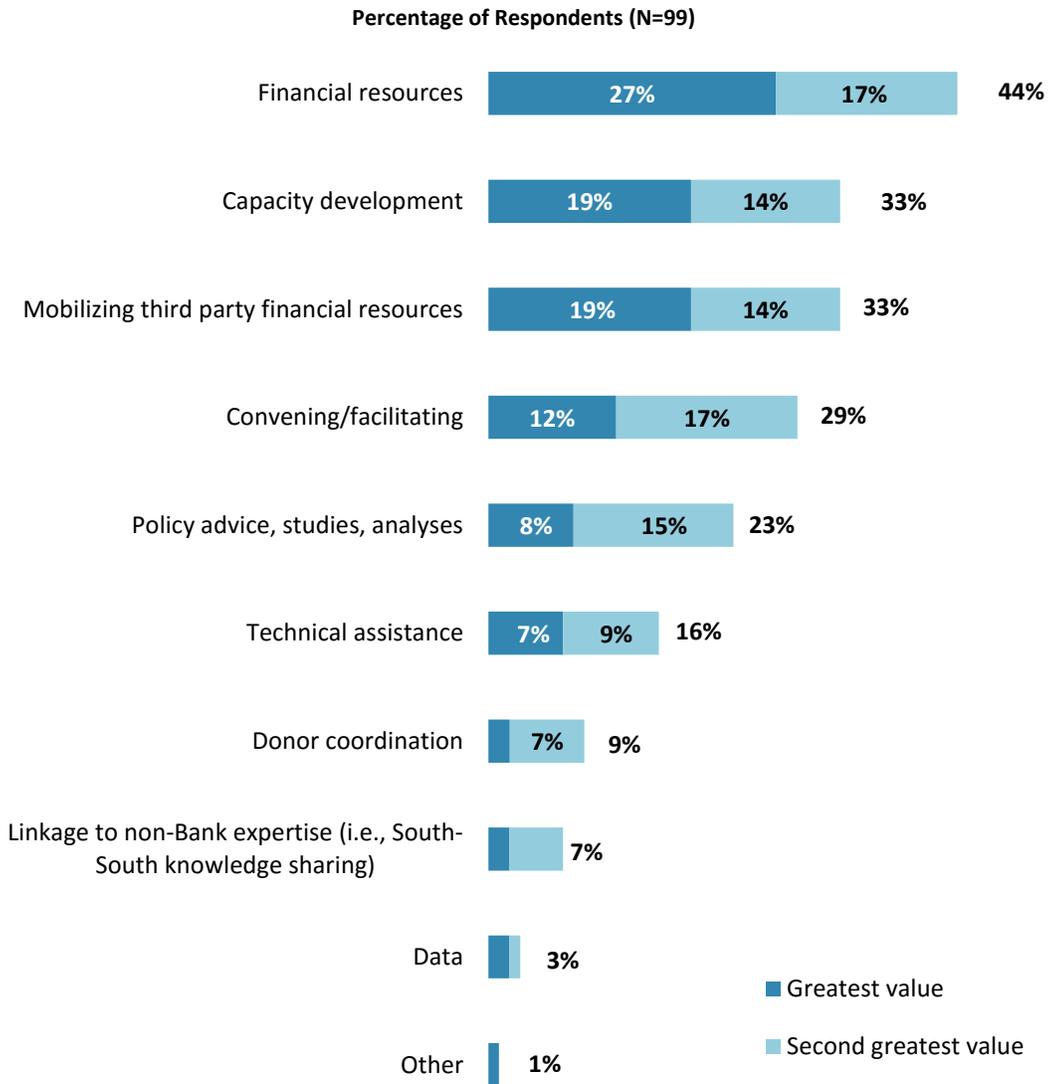
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10

¹ Responses to all twenty five indicator questions by stakeholder levels of collaboration with the WBG can be found in Appendix E (page 102).



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

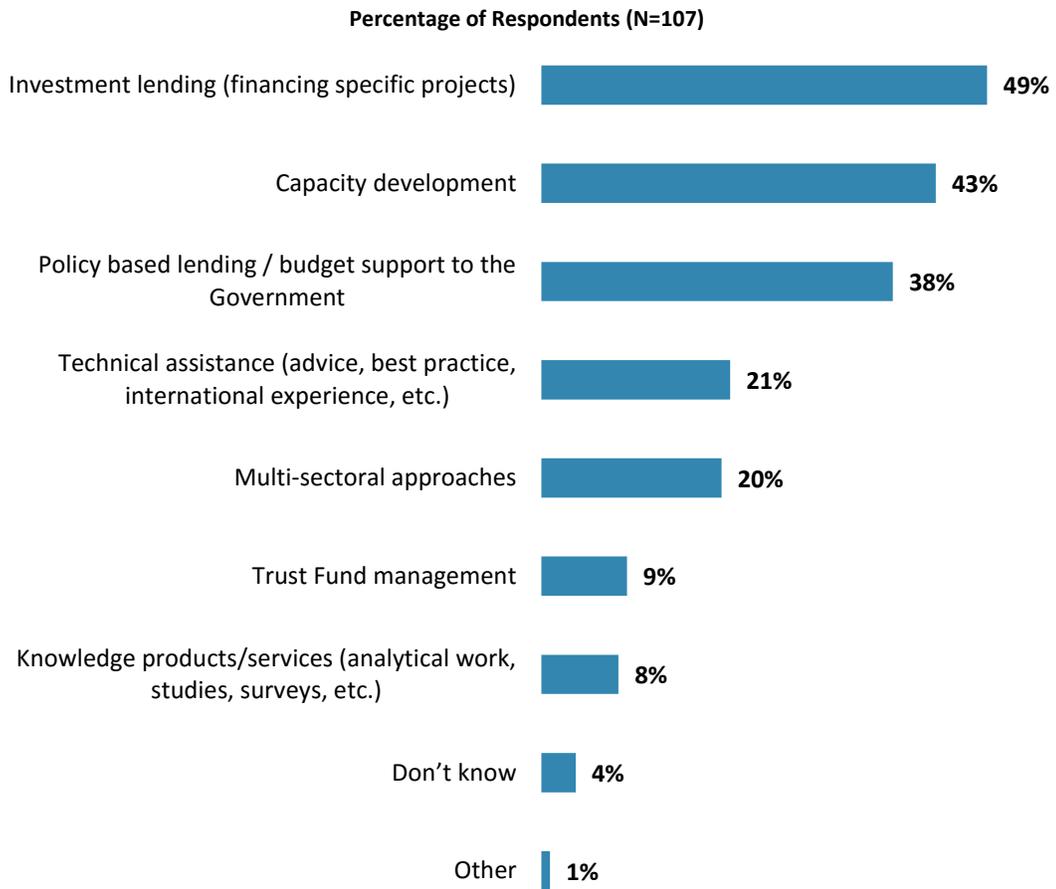


"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Cape Verde?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Most Effective Instruments in Reducing Poverty



“Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Cape Verde? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

Importance and Effectiveness of WBG's Capacity Building Work



"How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Cape Verde?"

(1 - "Not effective at all", 10 - "Very effective")

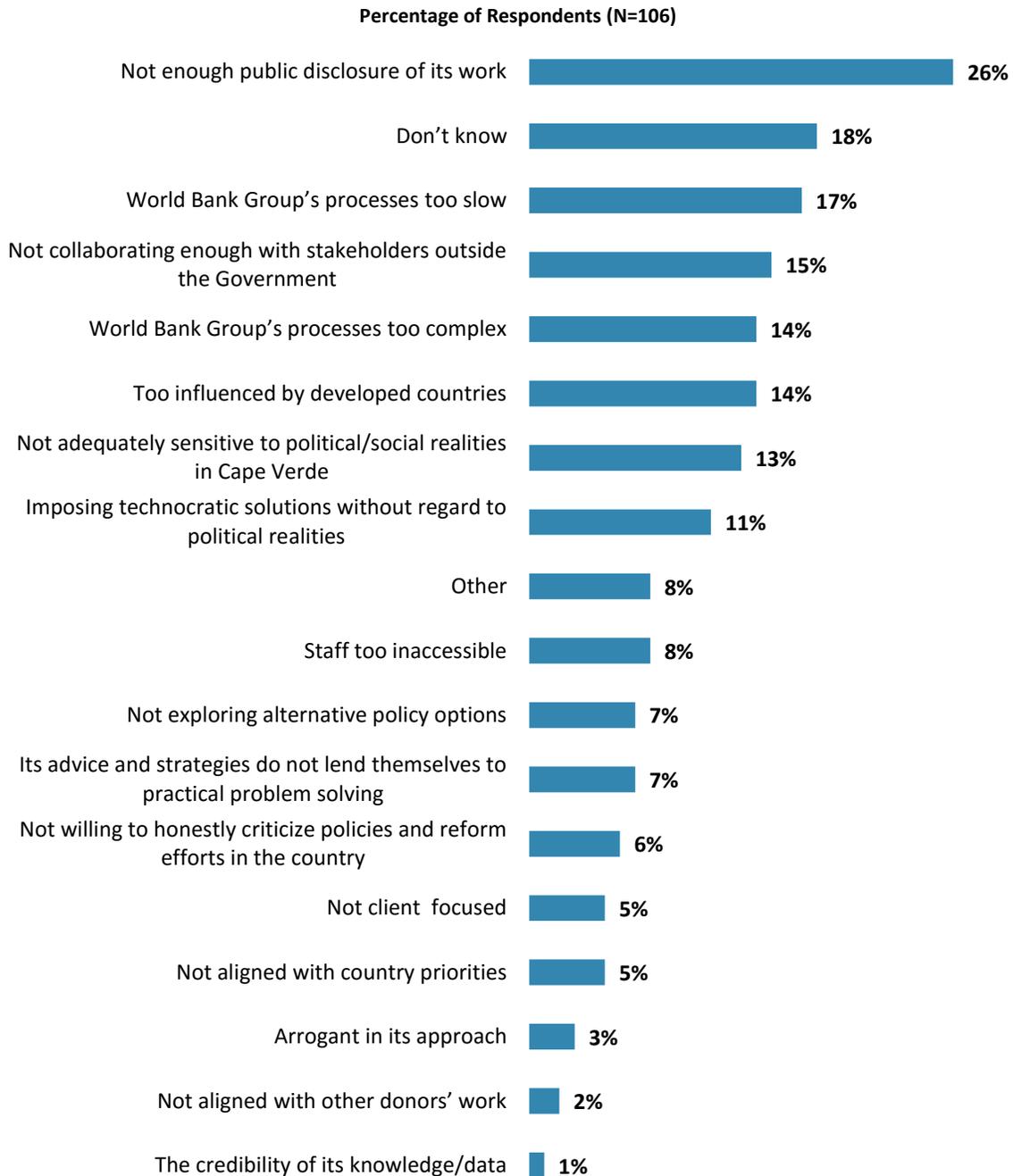
"When thinking about how to improve capacity building in Cape Verde to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building?"

(1 - "Not important at all", 10 - "Very important")



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

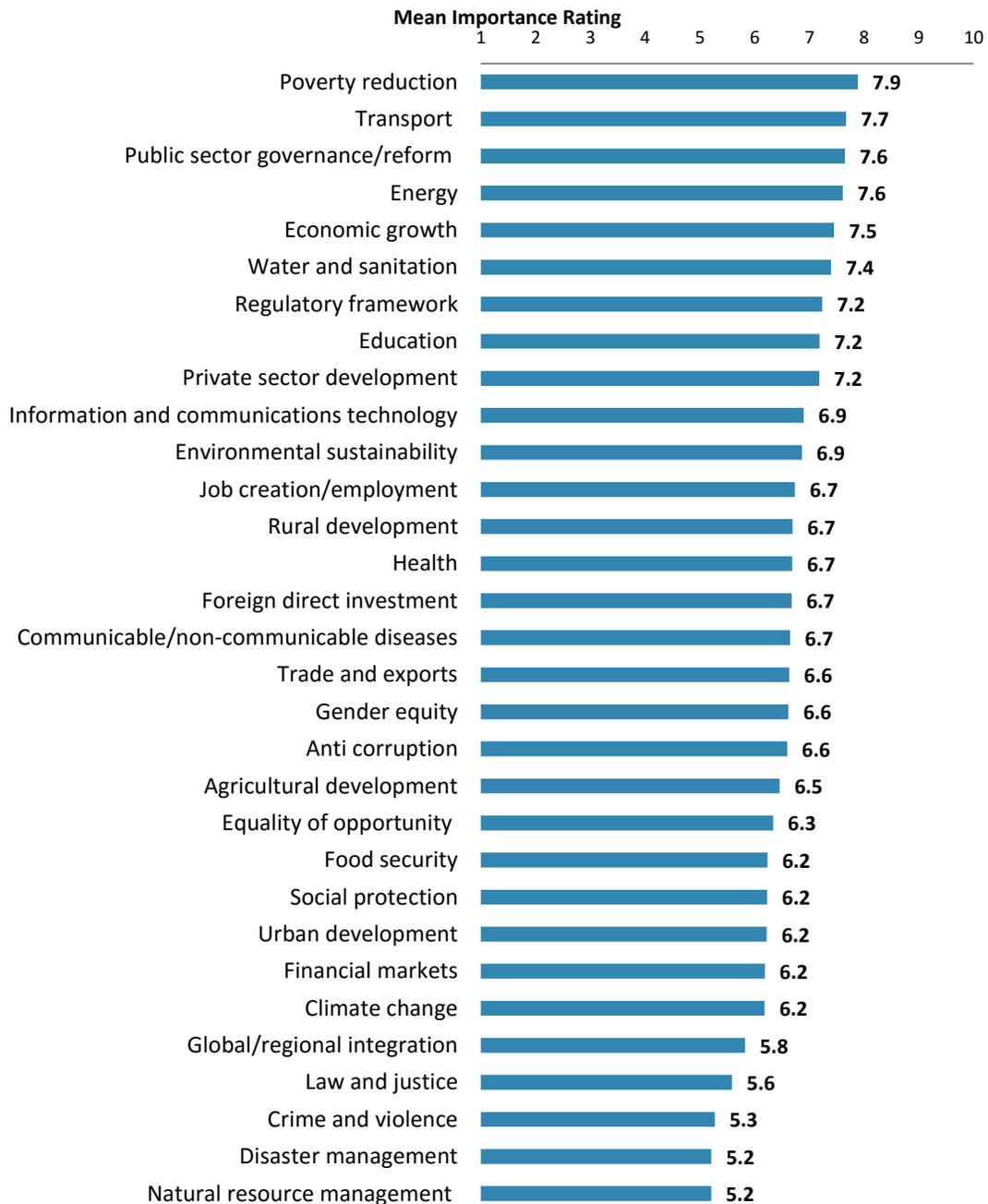


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Cape Verde? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Importance and Effectiveness

Importance of WBG's Support in Sectoral Areas

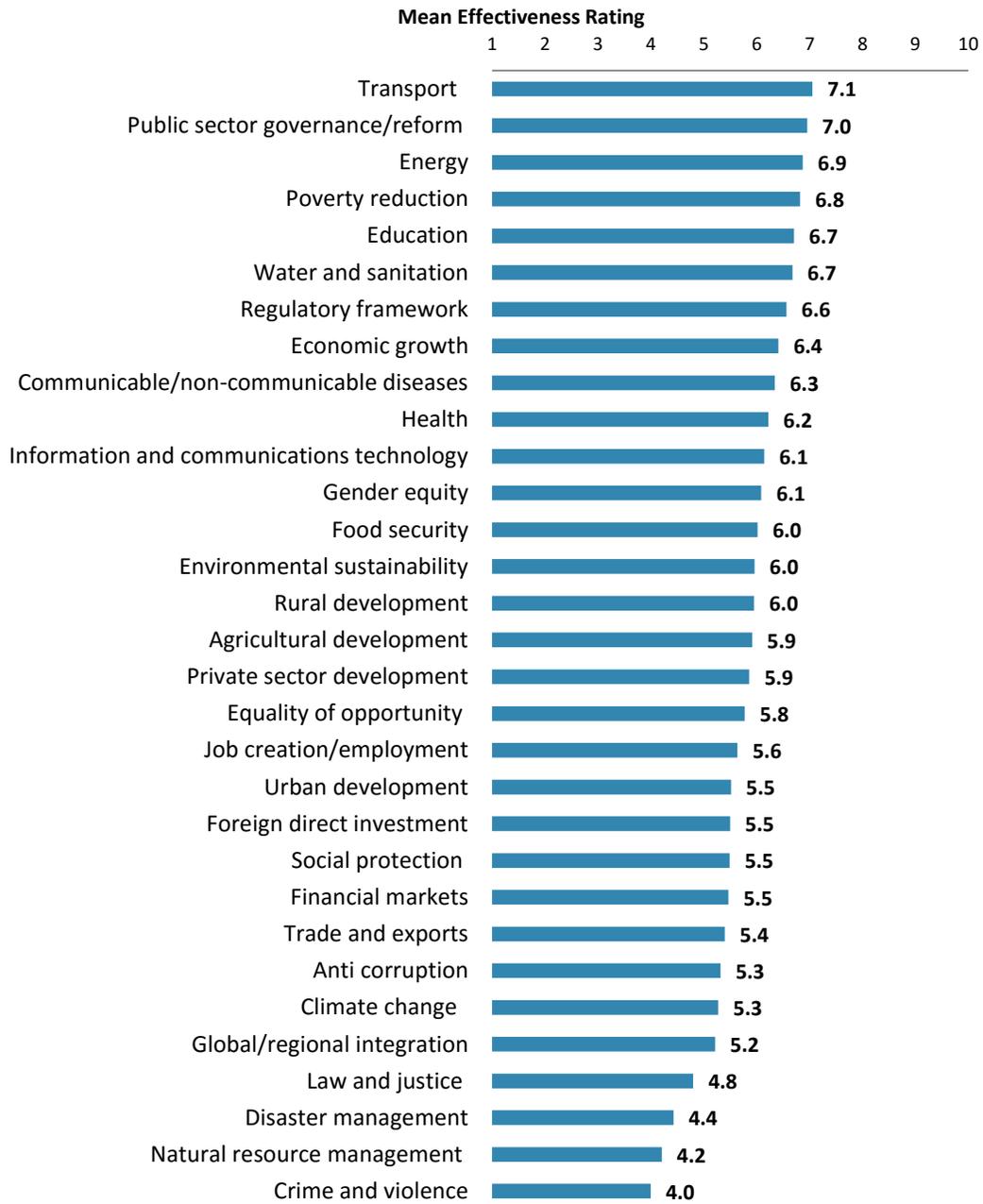


"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Cape Verde?" (1-"Not important at all", 10-"important")



VI. Sectoral Importance and Effectiveness (continued)

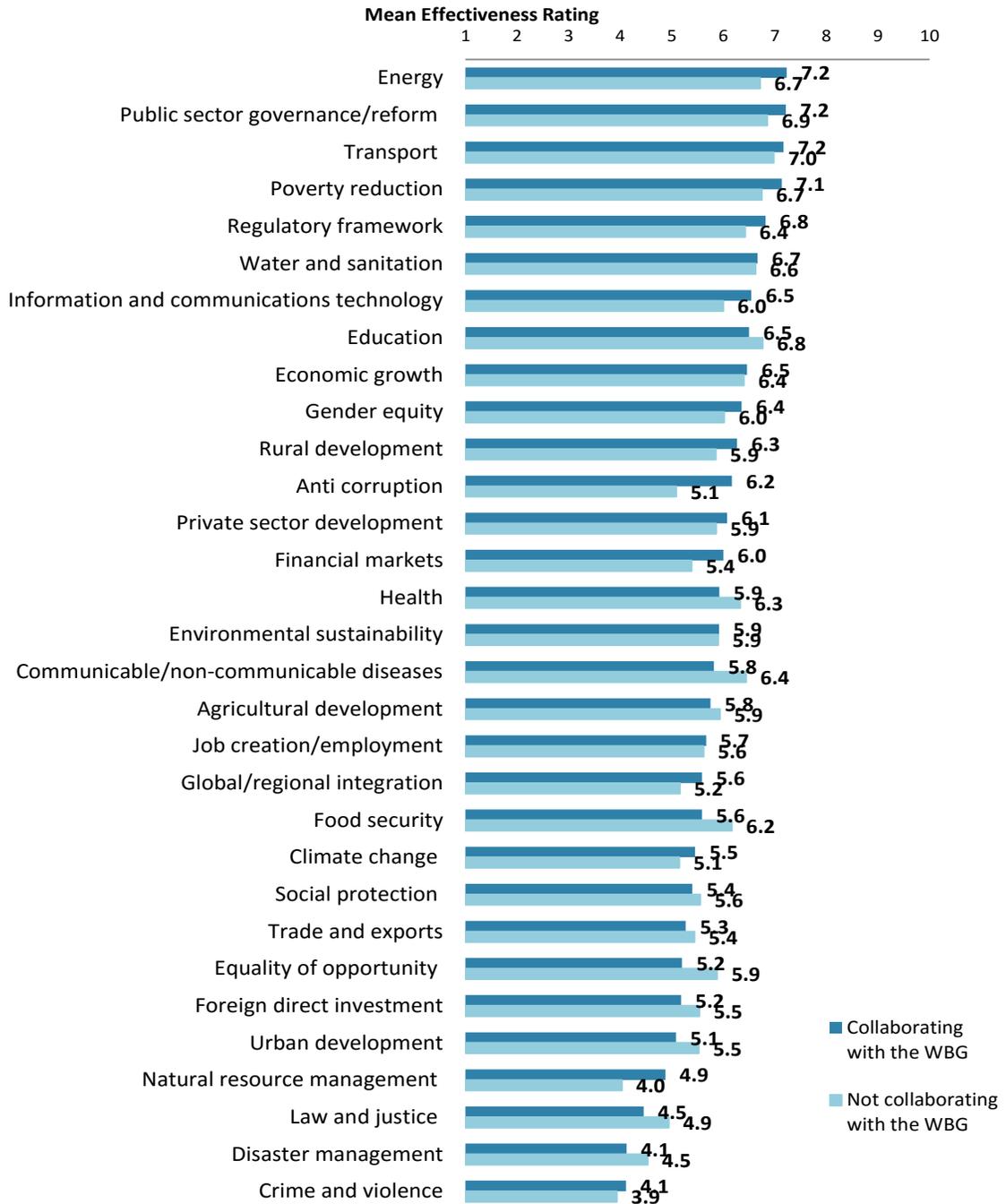
Effectiveness of WBG's Support in Sectoral Areas



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cape Verde?" (1-"Not effective at all", 10-"Very effective")



VI. Sectoral Importance and Effectiveness (continued) Effectiveness of WBG’s Support in Sectoral Areas: Collaboration²



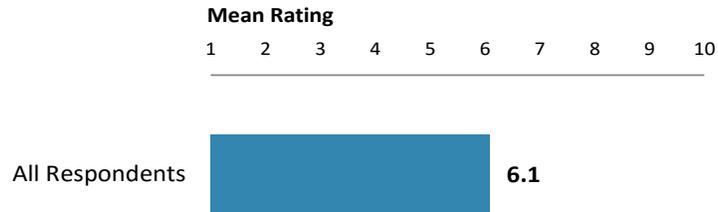
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cape Verde?" (1-"Not effective at all", 10-"Very effective")

² Note in the Appendix on the sectoral effectiveness (Appendix A, page 51) that primarily informed stakeholders responded to this question. Respondents were given the option of “don’t know” if they did not have exposure to the WBG’s work in certain development areas.



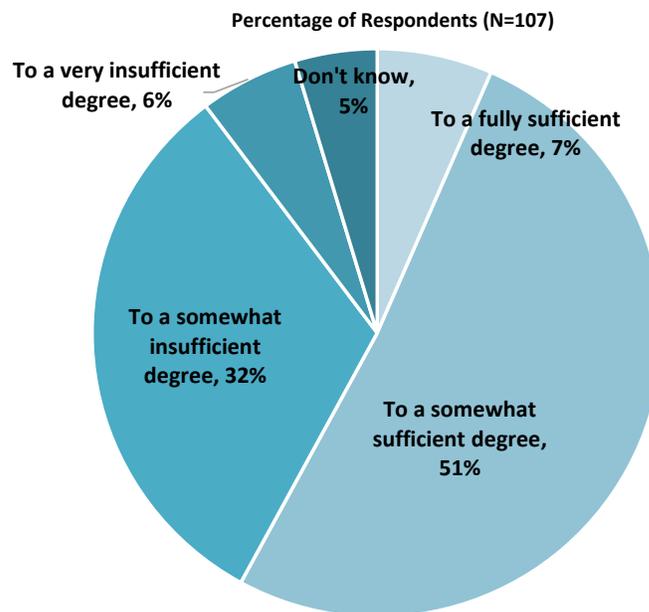
VI. Sectoral Importance and Effectiveness (continued)

The WBG Promoting Private Public Partnerships



“To what extent do you believe that the World Bank Group’s work helps to find solutions that promote private public partnerships in Cape Verde?”
(1 - “To no degree at all”, 10 - “To a very significant degree”)

Helping the Poorest



“To what extent do you believe that the World Bank Group's work and support help the poorest in Cape Verde?” (Respondents chose from a list.)
(Note: percentages may not total 100 due to rounding)



VI. Sectoral Importance and Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Cabo Verde, bivariate correlational analyses were conducted using respondents' ratings of the thirty one specific areas of effectiveness.

Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank Group's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

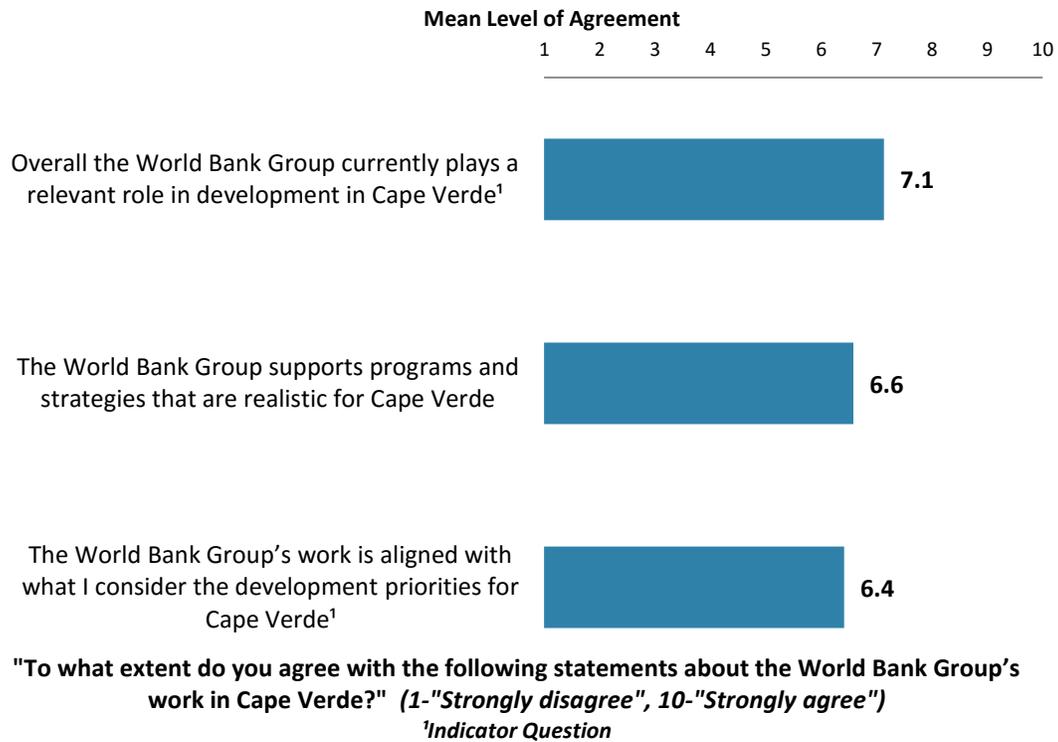
- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in Cabo Verde. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at disaster management;
 - The WBG's effectiveness at agricultural development; and
 - The WBG's effectiveness at education.

- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Cabo Verde, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at agricultural development;
 - The WBG's effectiveness at disaster management; and
 - The WBG's effectiveness at environmental sustainability.



VII. How the World Bank Group Operates

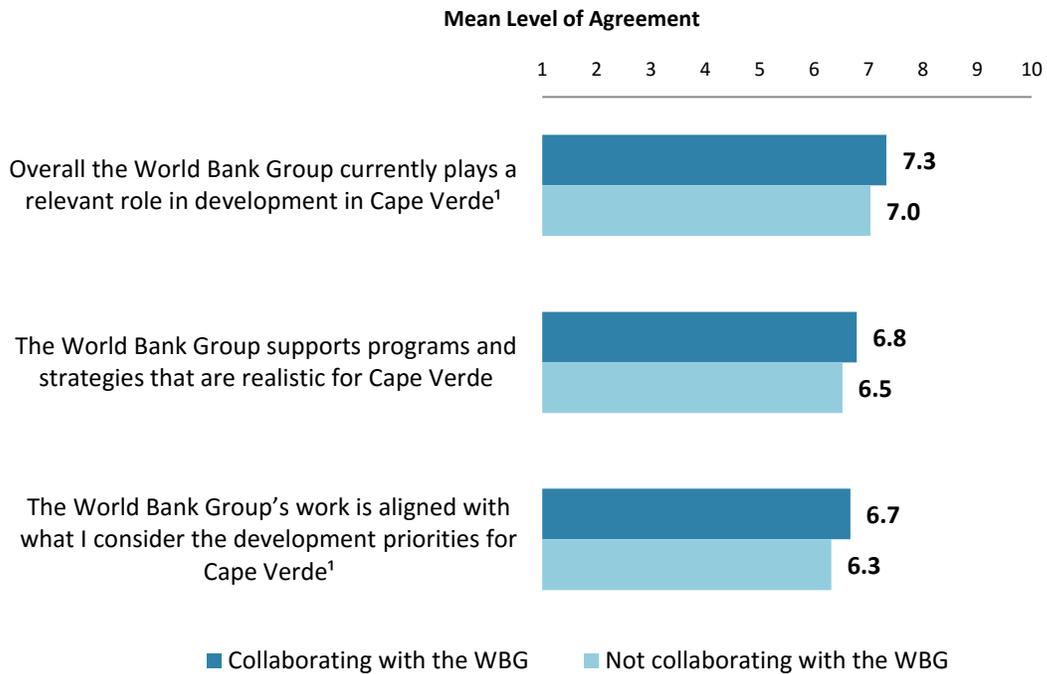
The World Bank Group's Work in Cabo Verde





VII. How the World Bank Group Operates (continued)

The World Bank Group's Work in Cabo Verde: Collaboration

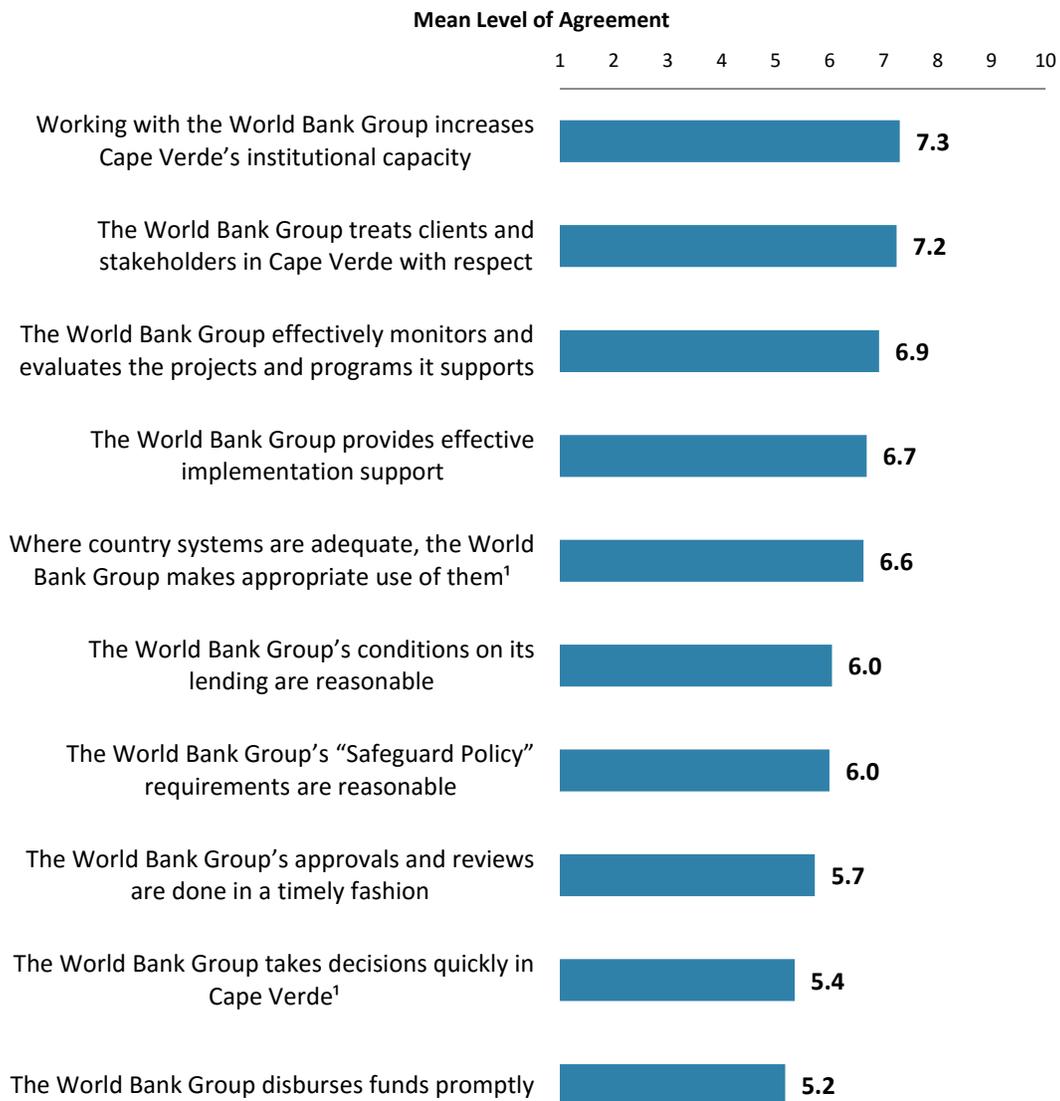


"To what extent do you agree with the following statements about the World Bank Group's work in Cape Verde?" (1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question



VII. How the World Bank Group Operates (continued)

Overall Perceptions



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

¹Indicator Question



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration

- Collaboration:** As indicated in the chart below, respondents who collaborate with the WBG had significantly higher levels of agreement with the statement that “*the WBG’s conditions on its lending are reasonable,*” compared to respondents who do not collaborate with the WBG.

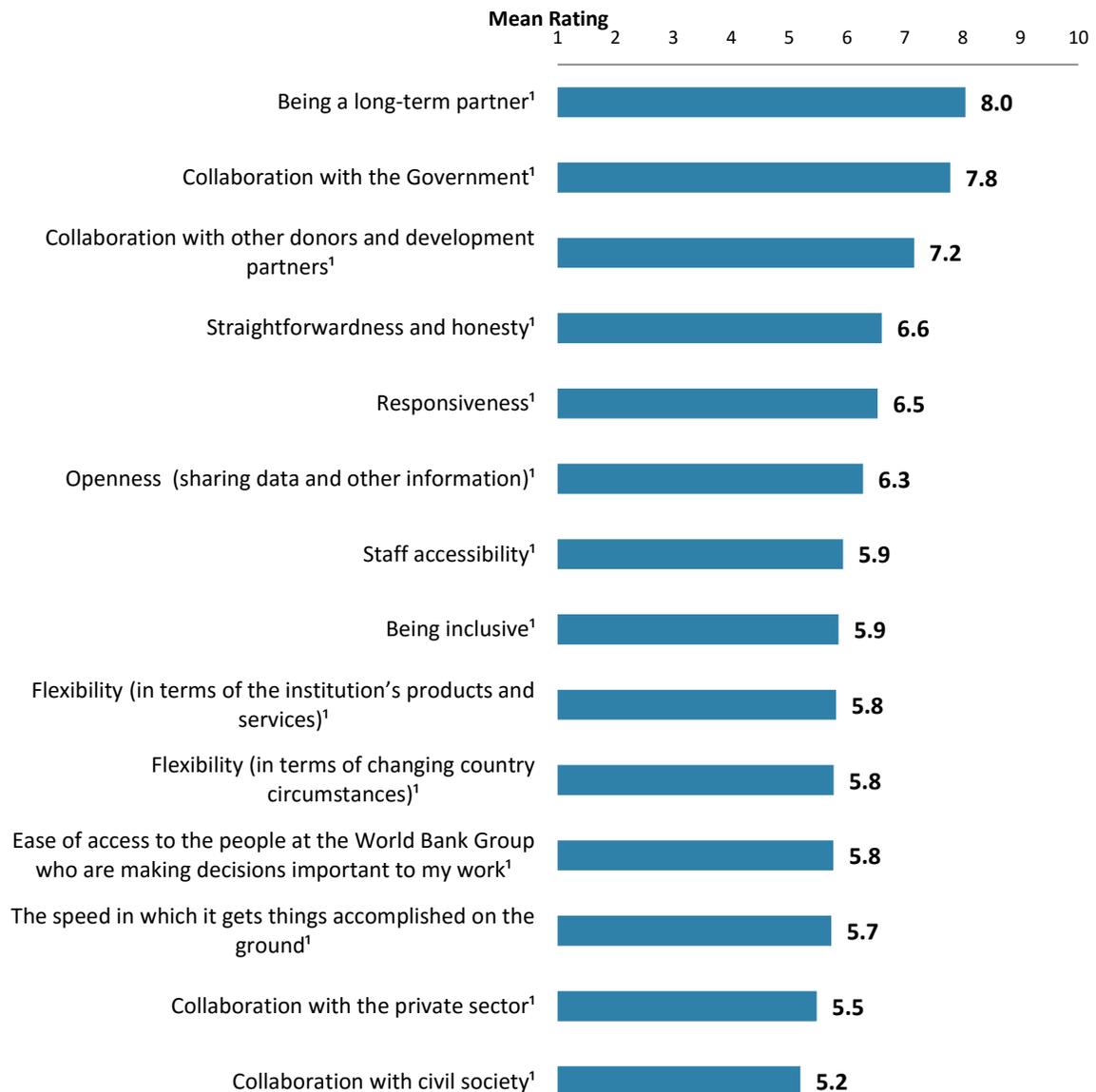


"To what extent do you agree/disagree with the following statements?"
 (1-"Strongly disagree", 10-"Strongly agree")
 (*Significantly different between collaborators and non-collaborators with the WBG)
¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner



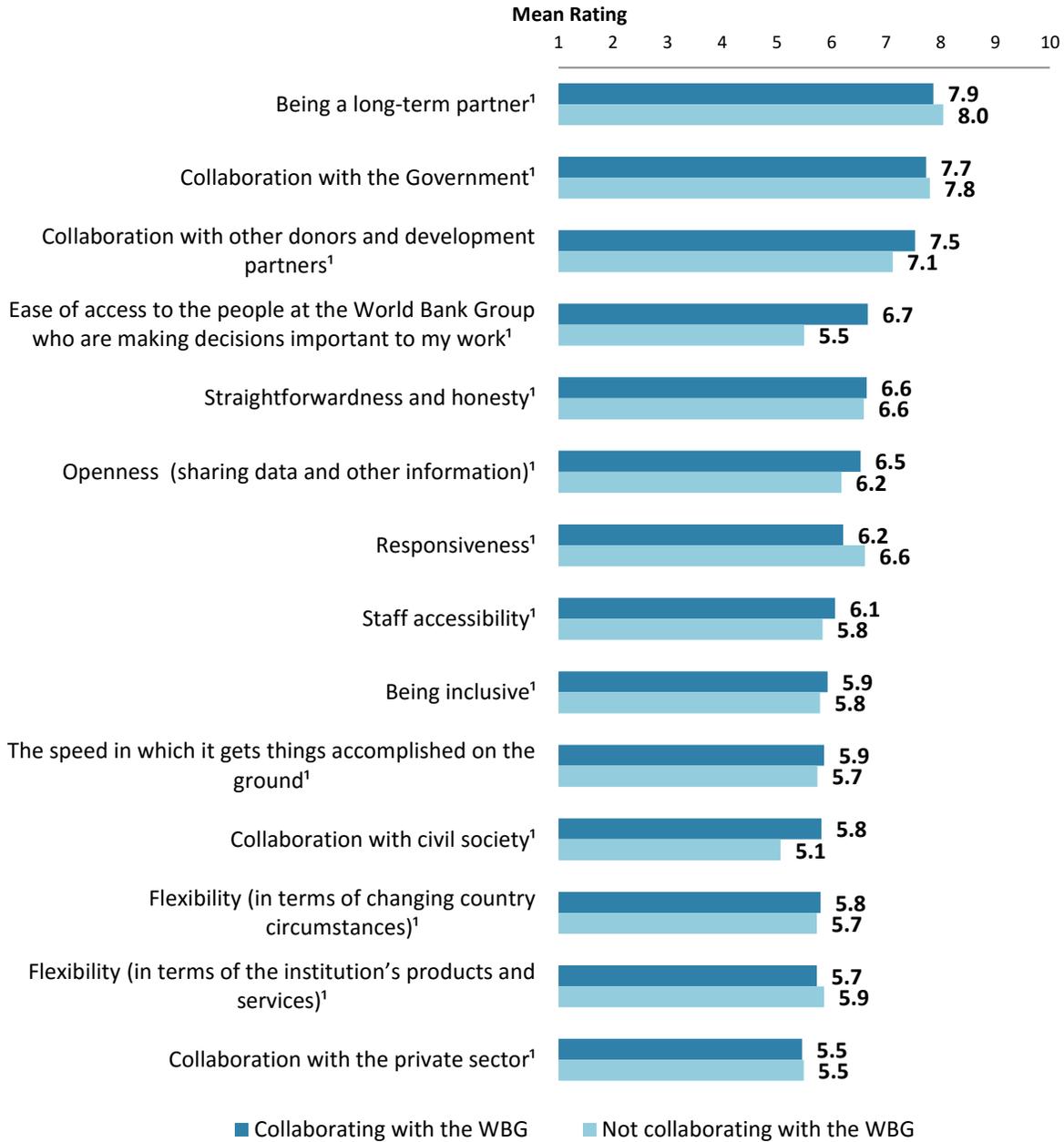
"To what extent is the World Bank Group an effective development partner in Cape Verde, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



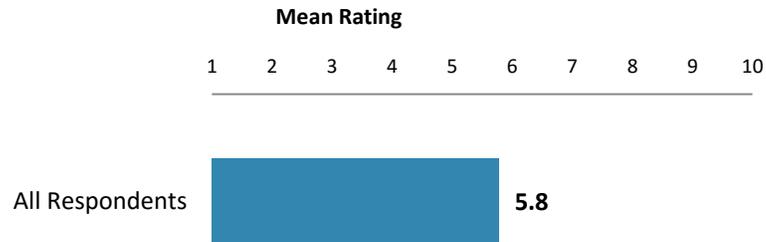
"To what extent is the World Bank Group an effective development partner in Cape Verde, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

¹Indicator Question



VII. How the World Bank Group Operates (continued)

Internal Measuring and Monitoring

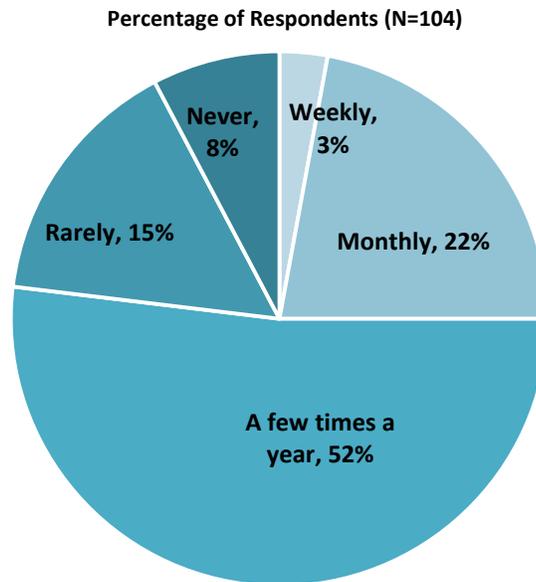


"To what extent do you believe the World Bank Group measures and corrects its work in real time in Cape Verde?" (1-"To no degree at all", 10-"To a very significant degree")



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Cabo Verde's Knowledge Needs (*Indicator Question*)

Mean Level of Agreement
1 2 3 4 5 6 7 8 9 10

All Respondents  5.7

"The World Bank Group meets Cape Verde's needs for knowledge services (e.g., research, analysis, data, technical assistance)." (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)

Mean Significance Rating
1 2 3 4 5 6 7 8 9 10

All Respondents  6.9

"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)

Mean Technical Quality Rating
1 2 3 4 5 6 7 8 9 10

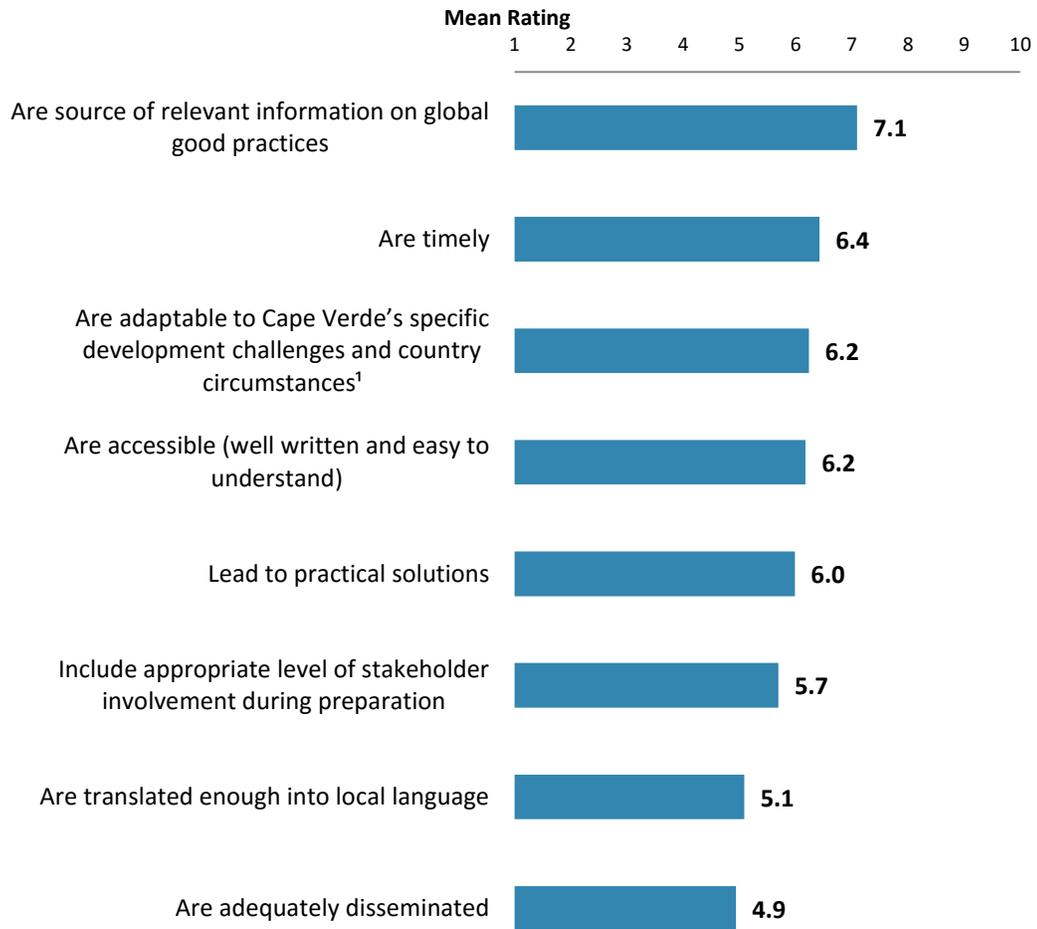
All Respondents  7.4

"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities



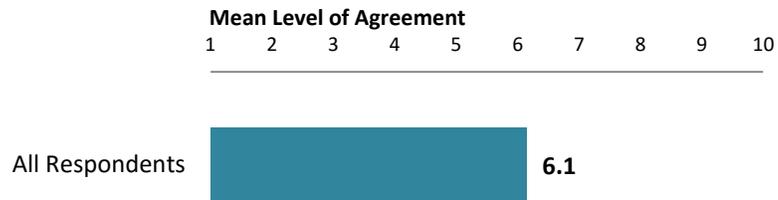
"In Cape Verde, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

Indicator Question



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Cabo Verde's Needs for Financial Instruments (*Indicator Question*)

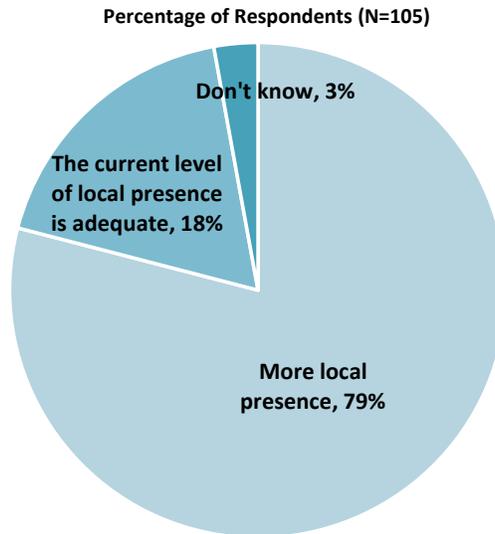


**"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Cape Verde."
(1-"Strongly disagree", 10-"Strongly agree")**



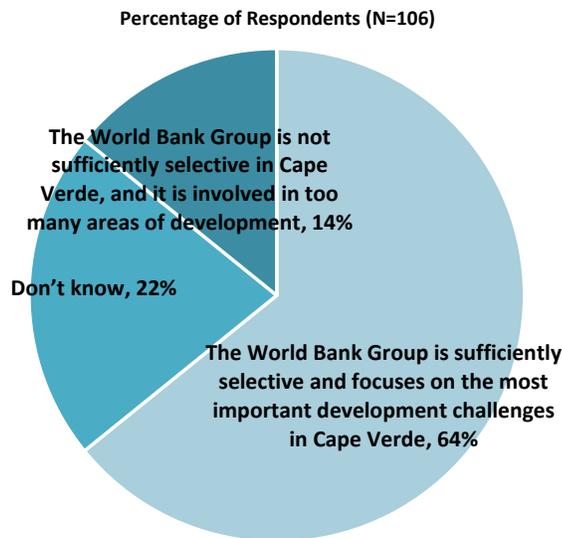
IX. The Future Role of the WBG in Cabo Verde

The World Bank Group's Local Presence in Cabo Verde



“To be a more effective development partner in Cape Verde, do you believe that the World Bank Group should have...?” (Respondents chose from a list.)
(Note: no respondents chose “less local presence.”)

Selectivity of the World Bank Group's Support

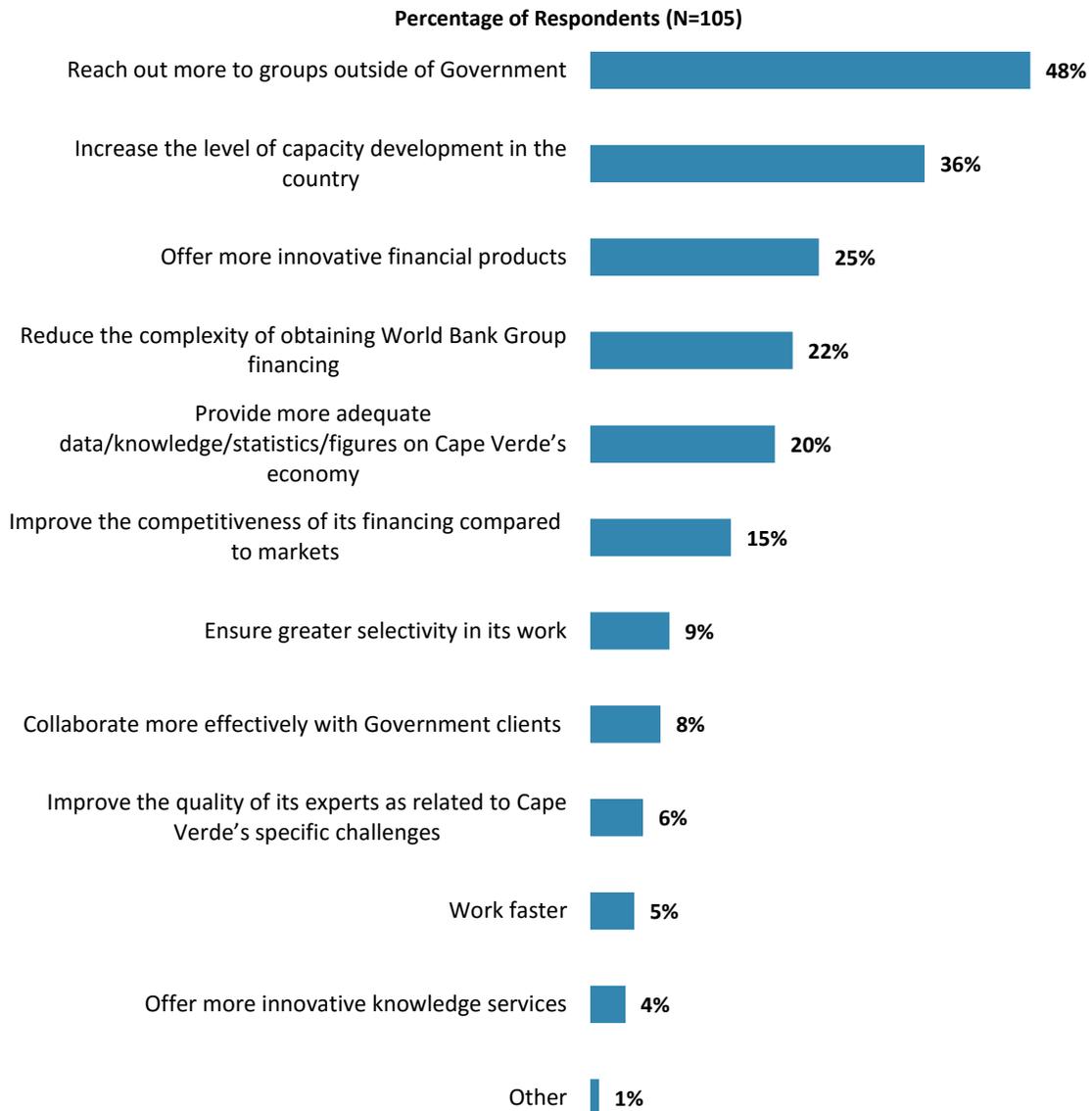


“Which of the following best describes the World Bank Group's support in Cape Verde?”
(Respondents chose from a list.)



IX. The Future Role of the WBG in Cabo Verde (continued)

Making the World Bank Group of Greater Value

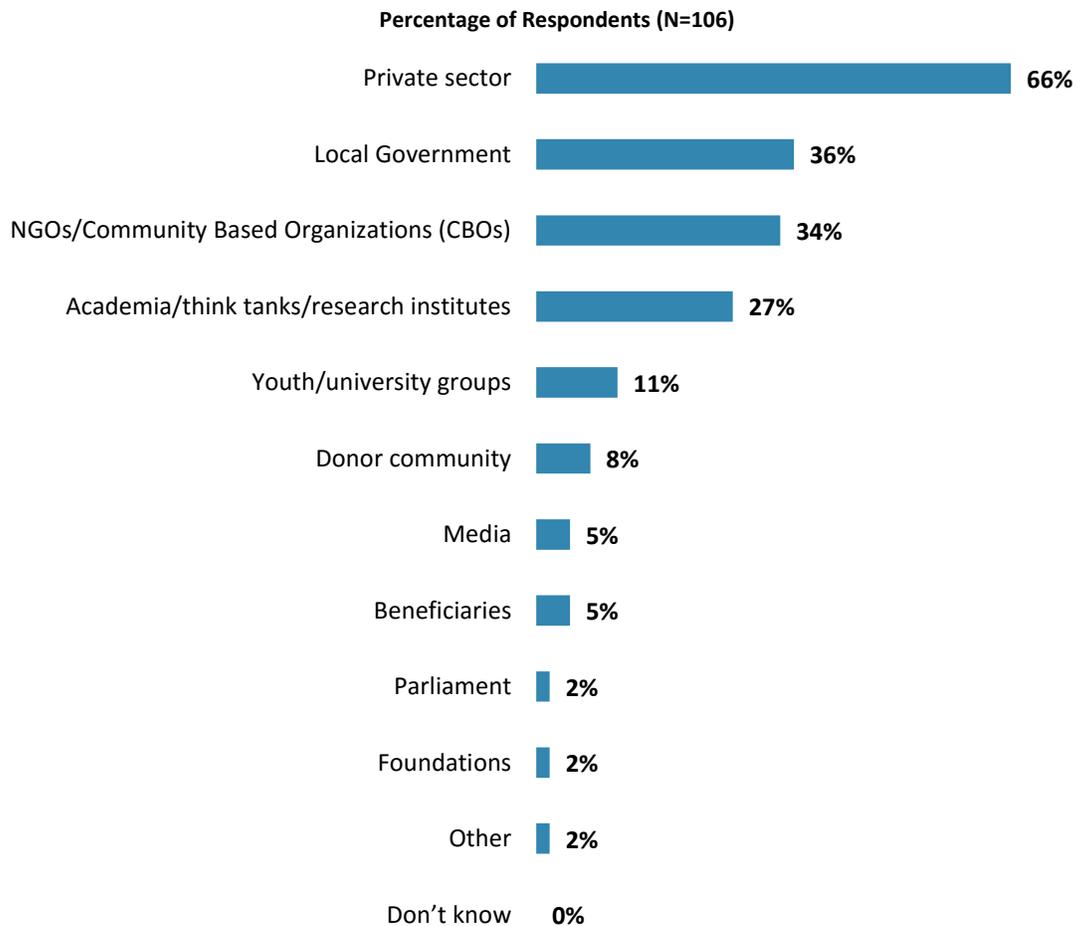


"Which of the following SHOULD the World Bank Group do to make itself of greater value in Cape Verde? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Cabo Verde (continued)

The World Bank Group Should Collaborate More with ...

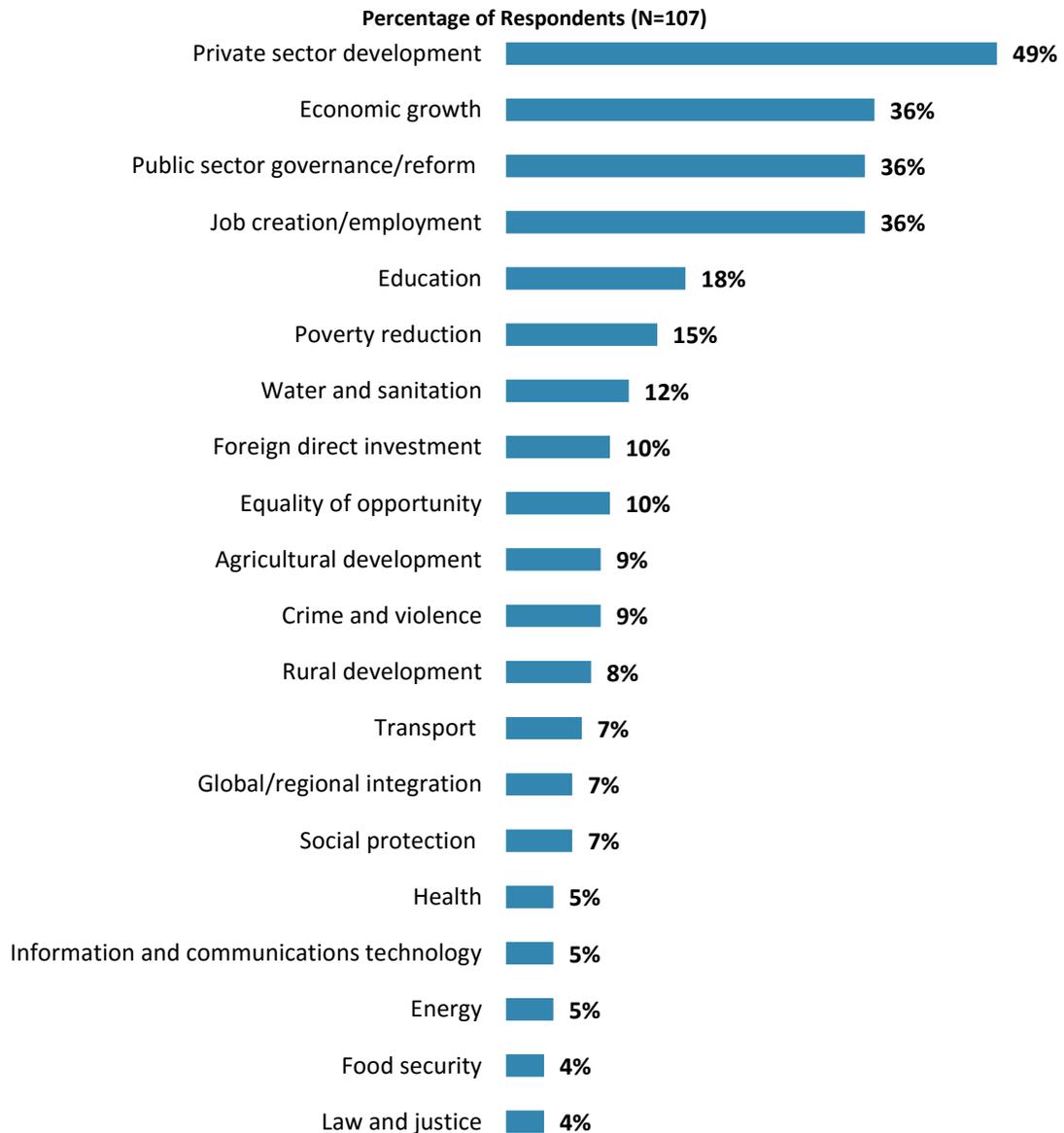


"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Cabo Verde (continued)

Where the World Bank Group Should Focus its Resources



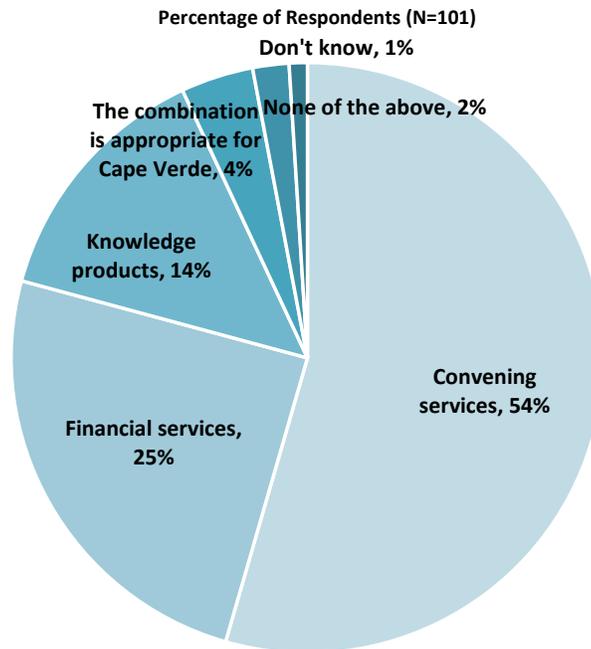
“When thinking about how the World Bank Group can have the most impact on development results in Cape Verde, in which sectoral areas do you believe the WBG should focus most of its resources in Cape Verde? (Choose no more than THREE)”

(Respondents chose from a list. Responses combined. Top 20 of 31 response options shown.)



IX. The Future Role of the WBG in Cabo Verde (continued)

Future Combination of the WBG services



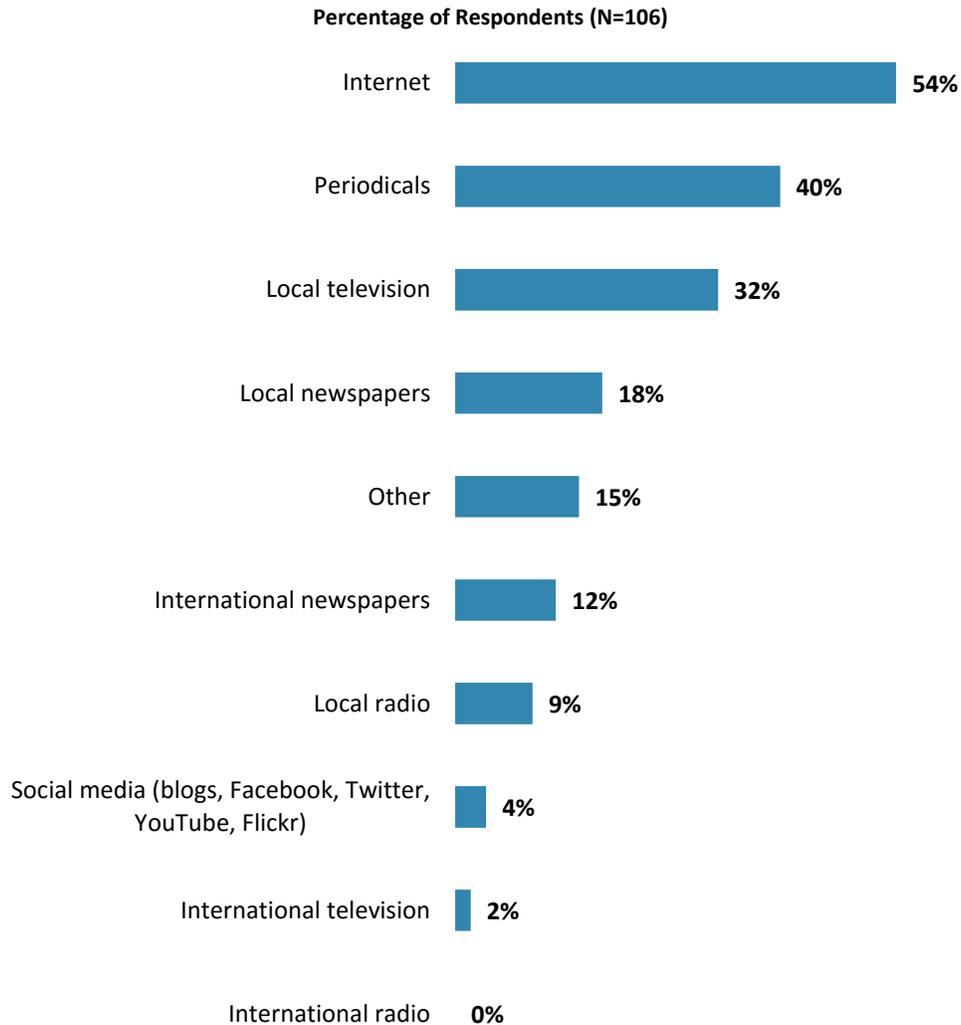
"When considering the combination of services that the World Bank Group offers in Cape Verde, and taking into account its limited level of resources, which ONE of the following do you believe the WBG should offer more of in Cape Verde?" (Respondents chose from a list.)



X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 68) for all responses by stakeholder groups.

General Information Sources

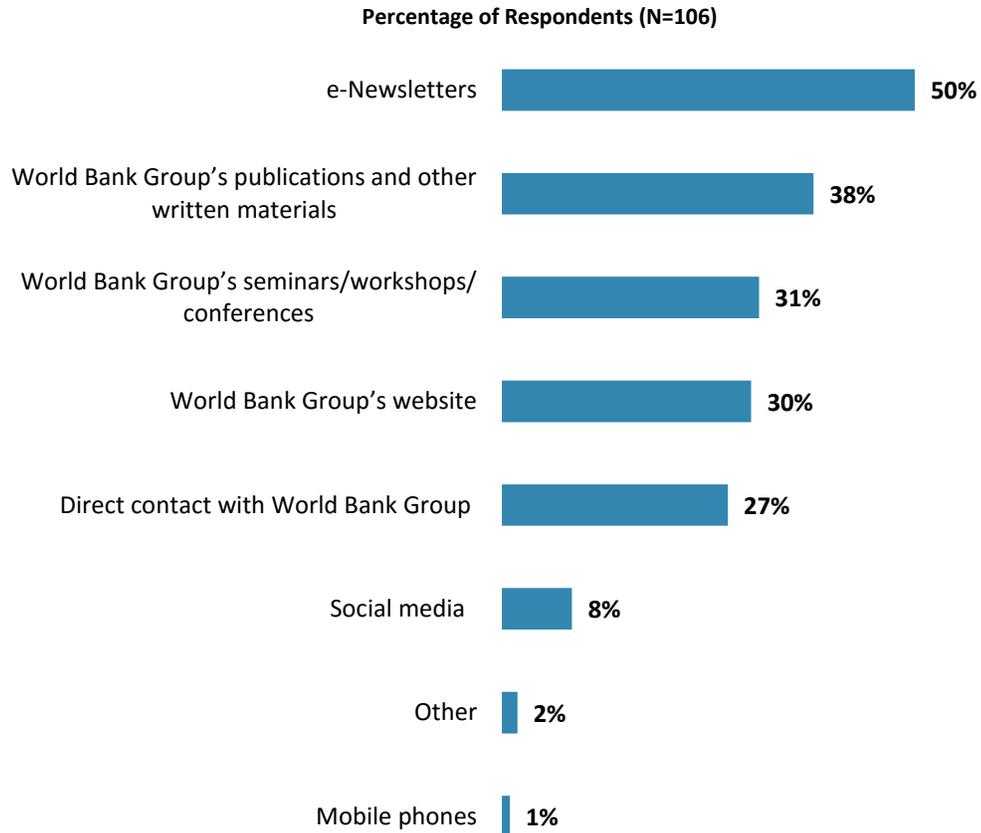


"How do you get most of your information about economic and social development issues in Cape Verde? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources



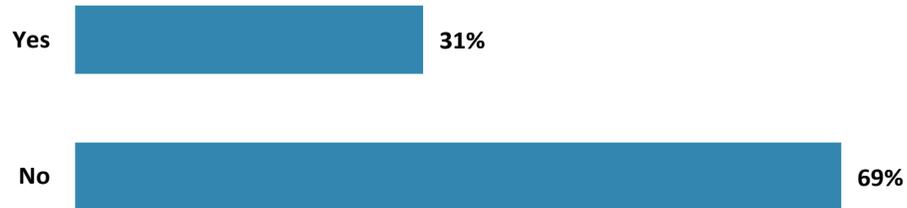
**"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



X. Communication and Outreach (continued)

Access to Information

Percentage of Respondents (N=96)



"Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions?"

Percentage of Respondents (N=88)



"Have you requested information from the World Bank Group on its activities in the past year?"

Percentage of Respondents (N=7)



"Were you able to obtain this information?"



X. Communication and Outreach (continued)

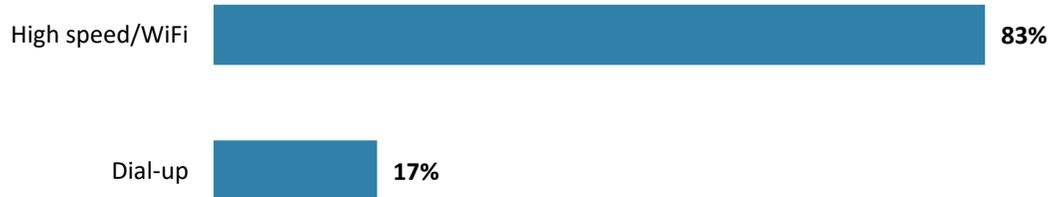
Access to the Internet

Percentage of Respondents (N=102)



"Do you have access to the Internet?"

Percentage of Respondents (N=80)



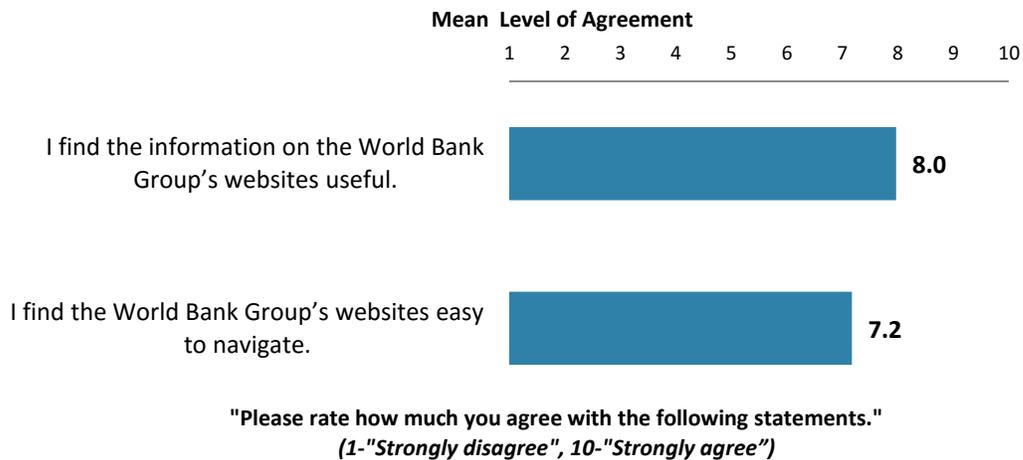
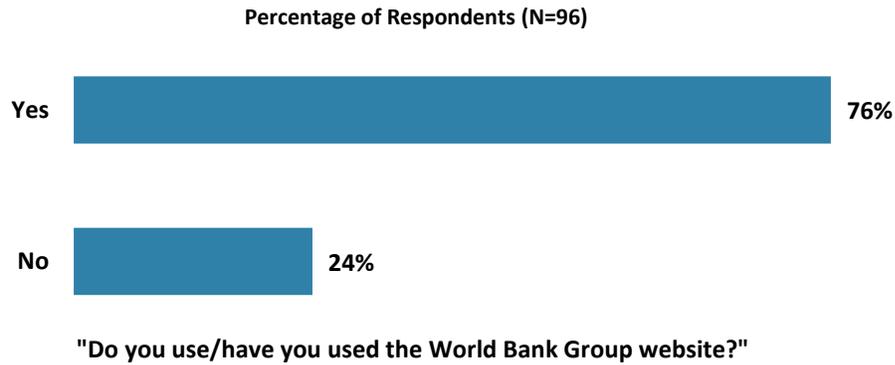
"Which Internet connection do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)



X. Communication and Outreach (continued)

The WBG Website Usage

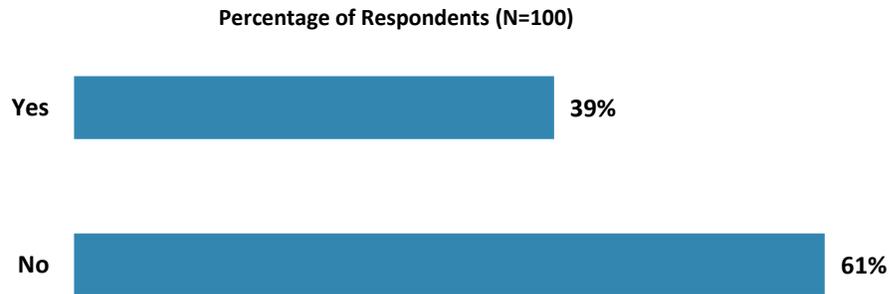
- **Stakeholders:** It is worth pointing out that respondents from CSOs were significantly less likely to have used the WBG website than respondents from other stakeholder groups.





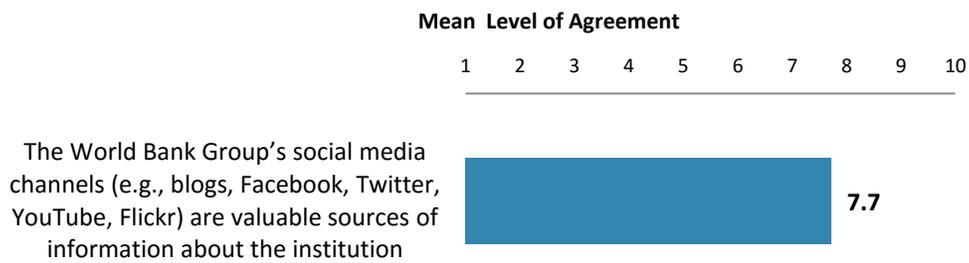
X. Communication and Outreach (continued)

Use of the WBG's Social Media Channels



"Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, Flickr)?"

Evaluation of the WBG's Social Media Channels

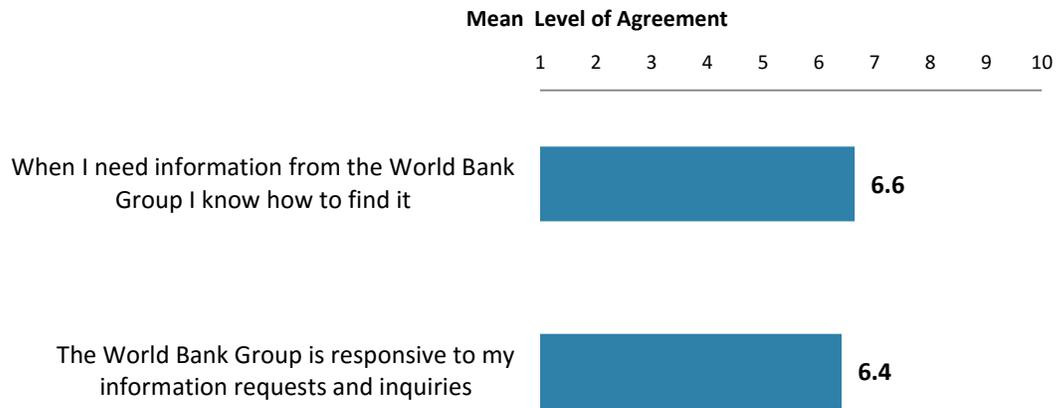


"Please rate how much you agree with the following statements."
(1-"Strongly disagree", 10-"Strongly agree")



X. Communication and Outreach (continued)

Information Sharing



**"Please rate how much you agree with the following statements."
(1-"Strongly disagree", 10-"Strongly agree")**



XI. Appendices

| | |
|---|-----|
| A. Responses to All Questions across All Respondents..... | 49 |
| B. Responses to All Questions by Stakeholder Groups..... | 66 |
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| D. Responses to Selected Questions by Level of Collaboration with the World Bank Group | 91 |
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| F. WBG Country Opinion Survey FY15 – Cabo Verde Questionnaire | 101 |

Cabo Verde





Appendix A: Responses to All Questions across All Respondents (N=107)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Cabo Verde

| 1. In general would you say that Cabo Verde is headed in ... ? | Percentage of Respondents (N=105) |
|---|--|
| The right direction | 63.8% |
| The wrong direction | 19.0% |
| Not sure | 17.1% |

| 2. Listed below are a number of development priorities in Cabo Verde. Please identify which of the following you consider the most important development priorities in Cabo Verde? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=101) |
|---|--|
| Private sector development | 47.5% |
| Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) | 34.7% |
| Job creation/employment | 33.7% |
| Economic growth | 31.7% |
| Poverty reduction | 20.8% |
| Education | 19.8% |
| Foreign direct investment | 13.9% |
| Crime and violence | 11.9% |
| Social protection (e.g., pensions, targeted social assistance) | 9.9% |
| Law and justice (e.g., judicial system) | 8.9% |
| Water and sanitation | 7.9% |
| Equality of opportunity (i.e., equity) | 7.9% |
| Transport (e.g., roads, bridges, transportation) | 5.9% |
| Health | 5.0% |
| Global/regional integration | 5.0% |
| Information and communications technology | 5.0% |
| Food security | 4.0% |
| Agricultural development | 4.0% |
| Trade and exports | 4.0% |
| Environmental sustainability | 3.0% |
| Energy | 3.0% |
| Rural development | 3.0% |
| Anti corruption | 2.0% |
| Urban development | 2.0% |
| Gender equity | 1.0% |
| Financial markets | 0.0% |
| Climate change (e.g., mitigation, adaptation) | 0.0% |
| Regulatory framework | 0.0% |
| Communicable/non-communicable diseases | 0.0% |
| Natural resource management (e.g., oil, gas, mining) | 0.0% |
| Disaster management | 0.0% |

**A. General Issues Facing Cabo Verde (continued)**

| 3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Cabo Verde? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=106) |
|--|--|
| Economic growth | 64.2% |
| Job creation/employment | 38.7% |
| Private sector development | 36.8% |
| Education | 29.2% |
| Equality of opportunity (i.e., equity) | 20.8% |
| Rural development | 17.9% |
| Foreign direct investment | 13.2% |
| Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) | 11.3% |
| Agricultural development | 11.3% |
| Water and sanitation | 11.3% |
| Social protection (e.g., pensions, targeted social assistance) | 9.4% |
| Global/regional integration | 4.7% |
| Law and justice (e.g., judicial system) | 4.7% |
| Crime and violence | 2.8% |
| Health | 2.8% |
| Urban development | 2.8% |
| Transport (e.g., roads, bridges, transportation) | 2.8% |
| Gender equity | 1.9% |
| Financial markets | 1.9% |
| Food security | 1.9% |
| Anti corruption | 1.9% |
| Energy | 1.9% |
| Regulatory framework | 0.9% |
| Trade and exports | 0.9% |
| Climate change (e.g., mitigation, adaptation) | 0.9% |
| Communicable/non-communicable diseases | 0.0% |
| Information and communications technology | 0.0% |
| Natural resource management (e.g., oil, gas, mining) | 0.0% |
| Environmental sustainability | 0.0% |
| Disaster management | 0.0% |

**A. General Issues Facing Cabo Verde (continued)**

| 4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Cabo Verde? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=99) |
|---|--|
| Better employment opportunities for young people | 42.4% |
| Consistent economic growth | 38.4% |
| Education and training that better ensure job opportunity | 32.3% |
| Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) | 19.2% |
| Greater access to micro-finance for the poor | 16.2% |
| Better opportunity for the poor who live in rural areas | 12.1% |
| Better employment opportunities for women | 9.1% |
| Greater voice and participation for citizens to help ensure greater accountability | 7.1% |
| Better quality public services | 7.1% |
| Better opportunity for the poor who live in urban areas | 6.1% |
| A growing middle class | 5.1% |
| Greater equity of fiscal policy | 2.0% |
| Greater access to health and nutrition for citizens | 1.0% |
| More reliable social safety net | 1.0% |
| Other | 0.0% |

B. Overall Attitudes toward the World Bank Group

| Familiarity | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 1. How familiar are you with the work of the World Bank Group in Cabo Verde? (1-Not familiar at all, 10-Extremely familiar) | 107 | 0 | 6.42 | 2.45 |
| Effectiveness* | N | DK | Mean | SD |
| 2. Overall, please rate your impression of the World Bank Group’s effectiveness in Cabo Verde? (1-Not effective at all, 10-Extremely effective) | 92 | 15 | 6.52 | 1.59 |
| Staff Preparedness | N | DK | Mean | SD |
| 3. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help Cabo Verde solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree) | 91 | 16 | 6.77 | 1.68 |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 4. When thinking about how the World Bank Group can have the most impact on development results in Cabo Verde, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Cabo Verde? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=107) |
|--|--|
| Private sector development | 48.6% |
| Economic growth | 36.4% |
| Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) | 35.5% |
| Job creation/employment | 35.5% |
| Education | 17.8% |
| Poverty reduction | 15.0% |
| Water and sanitation | 12.1% |
| Foreign direct investment | 10.3% |
| Equality of opportunity (i.e., equity) | 10.3% |
| Agricultural development | 9.3% |
| Crime and violence | 9.3% |
| Rural development | 8.4% |
| Transport (e.g., roads, bridges, transportation) | 7.5% |
| Global/regional integration | 6.5% |
| Social protection (e.g., pensions, targeted social assistance) | 6.5% |
| Health | 4.7% |
| Information and communications technology | 4.7% |
| Energy | 4.7% |
| Food security | 3.7% |
| Law and justice (e.g., judicial system) | 3.7% |
| Anti corruption | 1.9% |
| Financial markets | 0.9% |
| Climate change (e.g., mitigation, adaptation) | 0.9% |
| Trade and exports | 0.9% |
| Environmental sustainability | 0.9% |
| Gender equity | 0.0% |
| Urban development | 0.0% |
| Regulatory framework | 0.0% |
| Communicable/non-communicable diseases | 0.0% |
| Natural resource management (e.g., oil, gas, mining) | 0.0% |
| Disaster management | 0.0% |



B. Overall Attitudes toward the World Bank Group (continued)

| 5. When thinking about the World Bank Group’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Cabo Verde? | Percentage of Respondents (N=99) | | |
|--|----------------------------------|--------------------------------|----------|
| | Greatest Value | 2 nd Greatest Value | Combined |
| Financial resources | 27.3% | 17.2% | 44.4% |
| Capacity development | 19.2% | 14.1% | 33.3% |
| Mobilizing third party financial resources | 19.2% | 14.1% | 33.3% |
| Convening/facilitating | 12.1% | 17.2% | 29.3% |
| Policy advice, studies, analyses | 8.1% | 15.2% | 23.2% |
| Technical assistance | 7.1% | 9.1% | 16.2% |
| Donor coordination | 2.0% | 7.1% | 9.1% |
| Linkage to non-Bank expertise | 2.0% | 5.1% | 7.1% |
| Data | 2.0% | 1.0% | 3.0% |
| Other | 1.0% | 0.0% | 1.0% |

| How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Cabo Verde? (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|---|---------------|----|------|------|
| | N | DK | Mean | SD |
| 6. Project implementation (or other organizational strengthening) | 78 | 21 | 7.00 | 1.65 |
| 7. Citizen engagement (incorporating citizens' voices into development) | 58 | 33 | 4.67 | 1.93 |
| 8. Policy design (for clarity and better incentives to achieve development goals) | 72 | 24 | 6.50 | 1.88 |

| When thinking about how to improve capacity building in Cabo Verde to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important) | Importance | | | |
|---|------------|----|------|------|
| | N | DK | Mean | SD |
| 9. Project implementation (or other organizational strengthening) | 86 | 11 | 7.81 | 1.85 |
| 10. Citizen engagement (incorporating citizens' voices into development) | 80 | 11 | 7.65 | 2.04 |
| 11. Policy design (for clarity and better incentives to achieve development goals) | 87 | 15 | 8.23 | 1.63 |

| 12. Which of the following do you identify as the World Bank Group’s greatest WEAKNESSES in its work in Cabo Verde? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=106) |
|---|---|
| Not enough public disclosure of its work | 26.4% |
| Don’t know | 17.9% |
| World Bank Group’s processes too slow (e.g., too bureaucratic in its operational policies and procedures) | 17.0% |
| Not collaborating enough with stakeholders outside the Government | 15.1% |
| World Bank Group’s processes too complex | 14.2% |
| Too influenced by developed countries | 14.2% |
| Not adequately sensitive to political/social realities in Cabo Verde | 13.2% |
| Imposing technocratic solutions without regard to political realities | 11.3% |
| Other | 7.5% |
| Staff too inaccessible | 7.5% |
| Not exploring alternative policy options | 6.6% |
| Its advice and strategies do not lend themselves to practical problem solving | 6.6% |
| Not willing to honestly criticize policies and reform efforts in the country | 5.7% |
| Not client focused | 4.7% |
| Not aligned with country priorities | 4.7% |
| Arrogant in its approach | 2.8% |
| Not aligned with other donors’ work | 1.9% |
| The credibility of its knowledge/data | 0.9% |



B. Overall Attitudes toward the World Bank Group (continued)

| 13. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Cabo Verde? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=107) |
|--|--|
| Investment lending (financing specific projects) | 48.6% |
| Capacity development | 43.0% |
| Policy based lending / budget support to the Government | 38.3% |
| Technical assistance (advice, best practice, international experience, etc.) | 20.6% |
| Multi-sectoral approaches | 19.6% |
| Trust Fund management | 9.3% |
| Knowledge products/services (analytical work, studies, surveys, etc.) | 8.4% |
| Don't know | 3.7% |
| Other | 0.9% |

| 14. To what extent do you believe that the World Bank Group's work and support help the poorest in Cabo Verde? (Choose only ONE response) | Percentage of Respondents (N=107) |
|--|--|
| To a fully sufficient degree | 6.5% |
| To a somewhat sufficient degree | 51.4% |
| To a somewhat insufficient degree | 31.8% |
| To a very insufficient degree | 5.6% |
| Don't know | 4.7% |

| 15. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? | Percentage of Respondents (Responses Combined; N=106) |
|--|--|
| Private sector | 66.0% |
| Local Government | 35.8% |
| NGOs/Community Based Organizations (CBOs) | 34.0% |
| Academia/think tanks/research institutes | 27.4% |
| Youth/university groups | 11.3% |
| Donor community | 7.5% |
| Media | 4.7% |
| Beneficiaries | 4.7% |
| Parliament | 1.9% |
| Foundations | 1.9% |
| Other | 1.9% |
| Don't know | 0.0% |

| To what extent do you agree with the following statements about the World Bank Group's work in Cabo Verde? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|---------------------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 16. Overall the World Bank Group currently plays a relevant role in development in Cabo Verde* | 95 | 5 | 7.14 | 2.03 |
| 17. The World Bank Group's work is aligned with what I consider the development priorities for Cabo Verde* | 91 | 8 | 6.42 | 1.83 |
| 18. The World Bank Group supports programs and strategies that are realistic for Cabo Verde | 89 | 8 | 6.58 | 1.81 |
| 19. The World Bank Group treats clients and stakeholders in Cabo Verde with respect | 79 | 19 | 7.24 | 1.87 |

**B. Overall Attitudes toward the World Bank Group (continued)**

| To what extent is the World Bank Group an effective development partner in Cabo Verde, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 20. Responsiveness* | 79 | 19 | 6.53 | 1.56 |
| 21. Flexibility (in terms of the institution's products and services)* | 75 | 9 | 5.81 | 1.59 |
| 22. Flexibility (in terms of changing country circumstances)* | 74 | 23 | 5.77 | 1.56 |
| 23. Being inclusive* | 69 | 23 | 5.86 | 1.77 |
| 24. Openness (sharing data and other information)* | 79 | 21 | 6.28 | 1.75 |
| 25. Staff accessibility* | 73 | 21 | 5.93 | 1.85 |
| 26. Straightforwardness and honesty* | 71 | 21 | 6.61 | 1.90 |
| 27. Ease of access to the people at the World Bank Group who are making decisions important to my work* | 69 | 25 | 5.77 | 2.25 |
| 28. Collaboration with civil society* | 71 | 19 | 5.20 | 2.10 |
| 29. Collaboration with the Government* | 84 | 13 | 7.79 | 1.54 |
| 30. Collaboration with other donors and development partners* | 68 | 25 | 7.16 | 1.55 |
| 31. Collaboration with the private sector* | 67 | 26 | 5.48 | 2.05 |
| 32. The speed in which it gets things accomplished on the ground* | 67 | 27 | 5.73 | 1.72 |
| 33. Being a long-term partner* | 84 | 12 | 8.05 | 1.47 |

| 34. To be a more effective development partner in Cabo Verde, do you believe that the World Bank Group should have...? (Select only ONE response) | Percentage of Respondents (N=105) |
|---|-----------------------------------|
| More local presence | 79.0% |
| The current level of local presence is adequate | 18.1% |
| Don't know | 2.9% |
| Less local presence | 0% |

| 35. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute to? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=102) |
|--|---|
| There is not an adequate level of citizen/civil society participation | 35.3% |
| The World Bank Group is not sensitive enough to political/social realities on the ground | 30.4% |
| Reforms are not well thought out in light of country challenges | 24.5% |
| Poor donor coordination | 18.6% |
| Lack of/inadequate levels of capacity in Government | 17.6% |
| The World Bank Group works too slowly | 17.6% |
| The World Bank Group does not do adequate follow through/follow-up | 13.7% |
| Political pressures and obstacles | 10.8% |
| The Government works inefficiently | 8.8% |
| Other | 2.9% |

**C. World Bank Group's Effectiveness and Results**

| 1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Cabo Verde? (1-Not important at all, 10-Very important) | Importance | | | |
|---|------------|----|------|------|
| | N | DK | Mean | SD |
| Anti corruption | 74 | 21 | 6.59 | 2.68 |
| Information and communications technology | 78 | 18 | 6.90 | 2.29 |
| Transport (e.g., roads, bridges, transportation) | 82 | 10 | 7.67 | 1.83 |
| Crime and violence | 70 | 23 | 5.27 | 2.81 |
| Law and justice (e.g., judicial system) | 75 | 17 | 5.59 | 2.70 |
| Urban development | 81 | 13 | 6.22 | 2.24 |
| Environmental sustainability | 80 | 14 | 6.86 | 2.21 |
| Regulatory framework | 81 | 11 | 7.23 | 1.87 |
| Communicable/non-communicable diseases | 80 | 11 | 6.65 | 2.43 |
| Poverty reduction | 97 | 2 | 7.89 | 1.94 |
| Gender equity | 84 | 12 | 6.62 | 2.30 |
| Private sector development | 88 | 7 | 7.18 | 2.37 |
| Foreign direct investment | 83 | 11 | 6.67 | 2.45 |
| Water and sanitation | 88 | 7 | 7.40 | 2.09 |
| Trade and exports | 74 | 19 | 6.64 | 2.24 |
| Economic growth | 86 | 7 | 7.45 | 2.25 |
| Energy | 85 | 10 | 7.61 | 1.90 |
| Disaster management | 62 | 32 | 5.21 | 2.44 |
| Public sector governance/reform | 91 | 7 | 7.65 | 1.96 |
| Job creation/employment | 84 | 12 | 6.74 | 2.44 |
| Financial markets | 75 | 19 | 6.19 | 2.45 |
| Equality of opportunity (i.e., equity) | 71 | 21 | 6.34 | 2.25 |
| Health | 80 | 13 | 6.69 | 2.17 |
| Rural development | 81 | 13 | 6.69 | 2.39 |
| Global/regional integration | 75 | 21 | 5.83 | 2.46 |
| Food security | 77 | 20 | 6.23 | 2.24 |
| Education | 81 | 14 | 7.19 | 2.10 |
| Social protection (e.g., pensions, targeted social assistance) | 69 | 24 | 6.23 | 2.19 |
| Climate change (e.g., mitigation, adaptation) | 71 | 21 | 6.18 | 2.48 |
| Agricultural development | 83 | 14 | 6.46 | 2.49 |
| Natural resource management (e.g., oil, gas, mining) | 63 | 32 | 5.21 | 2.74 |



C. World Bank Group’s Effectiveness and Results (continued)

| 2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cabo Verde? <i>(1-Not effective at all, 10-Very effective)</i> | Effectiveness | | | |
|---|---------------|----|------|------|
| | N | DK | Mean | SD |
| Anti corruption | 47 | 43 | 5.32 | 2.36 |
| Information and communications technology | 56 | 32 | 6.14 | 2.11 |
| Transport (e.g., roads, bridges, transportation) | 69 | 18 | 7.06 | 2.17 |
| Crime and violence | 42 | 44 | 4.00 | 2.06 |
| Law and justice (e.g., judicial system) | 46 | 40 | 4.80 | 2.33 |
| Urban development | 56 | 28 | 5.52 | 2.10 |
| Environmental sustainability | 55 | 29 | 5.96 | 2.04 |
| Regulatory framework | 60 | 26 | 6.57 | 1.92 |
| Communicable/non-communicable diseases | 58 | 28 | 6.34 | 2.31 |
| Poverty reduction | 80 | 11 | 6.83 | 1.93 |
| Gender equity | 66 | 22 | 6.09 | 1.88 |
| Private sector development | 66 | 23 | 5.86 | 2.21 |
| Foreign direct investment | 56 | 31 | 5.50 | 2.10 |
| Water and sanitation | 62 | 22 | 6.68 | 1.92 |
| Trade and exports | 55 | 33 | 5.40 | 1.92 |
| Economic growth | 70 | 17 | 6.41 | 2.16 |
| Energy | 64 | 24 | 6.88 | 1.95 |
| Disaster management | 37 | 49 | 4.43 | 2.54 |
| Public sector governance/reform | 71 | 16 | 6.96 | 1.79 |
| Job creation/employment | 64 | 23 | 5.64 | 2.17 |
| Financial markets | 47 | 39 | 5.47 | 1.93 |
| Equality of opportunity (i.e., equity) | 54 | 32 | 5.78 | 2.14 |
| Health | 58 | 28 | 6.22 | 1.97 |
| Rural development | 66 | 23 | 5.95 | 2.09 |
| Global/regional integration | 51 | 35 | 5.22 | 1.98 |
| Food security | 55 | 30 | 6.02 | 2.07 |
| Education | 65 | 23 | 6.71 | 2.04 |
| Social protection (e.g., pensions, targeted social assistance) | 49 | 37 | 5.49 | 1.93 |
| Climate change (e.g., mitigation, adaptation) | 47 | 40 | 5.28 | 2.35 |
| Agricultural development | 59 | 29 | 5.92 | 2.22 |
| Natural resource management (e.g., oil, gas, mining) | 38 | 49 | 4.21 | 2.41 |

| 3. Where are the World Bank Group’s decisions made primarily that support the program in Cabo Verde? (Select only ONE response) | Percentage of Respondents (N=103) |
|---|-----------------------------------|
| At the Headquarters (in Washington D.C.) | 63.1% |
| In the country | 7.8% |
| Don't know | 29.1% |

| Achieving Development Results* | N | DK | Mean | SD |
|--|----|----|------|------|
| 4. To what extent does the World Bank Group’s work help to achieve development results in Cabo Verde? (1-To no degree at all, 10-To a very significant degree) | 99 | 6 | 6.96 | 1.76 |

**C. World Bank Group's Effectiveness and Results (continued)**

| To what extent do you agree with the following statements about the World Bank Group in Cabo Verde? <i>(1-Strongly disagree, 10-Strongly agree)</i> | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 5. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Cabo Verde* | 96 | 9 | 6.15 | 2.03 |
| 6. The World Bank Group meets Cabo Verde's needs for knowledge services (e.g., research, analysis, data, technical assistance)* | 93 | 12 | 5.66 | 2.05 |

| Measuring and Correcting Work | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Cabo Verde? <i>(1-To no degree at all, 10-To a very significant degree)</i> | 80 | 24 | 5.78 | 1.88 |

**D. The World Bank Group's Knowledge Work and Activities**

| 1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | Percentage of Respondents (N=104) |
|--|--|
| Weekly | 2.9% |
| Monthly | 22.1% |
| A few times a year | 51.9% |
| Rarely | 15.4% |
| Never | 7.7% |

| In Cabo Verde, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|---------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 2. Are timely | 80 | 17 | 6.43 | 1.63 |
| 3. Include appropriate level of stakeholder involvement during preparation | 72 | 24 | 5.69 | 1.83 |
| 4. Lead to practical solutions | 82 | 14 | 5.99 | 1.77 |
| 5. Are accessible (well written and easy to understand) | 84 | 12 | 6.18 | 1.80 |
| 6. Are source of relevant information on global good practices | 84 | 14 | 7.10 | 1.83 |
| 7. Are adequately disseminated | 82 | 14 | 4.94 | 2.08 |
| 8. Are translated enough into local language | 81 | 14 | 5.09 | 2.45 |
| 9. Are adaptable to Cabo Verde's specific development challenges and country circumstances* | 88 | 12 | 6.24 | 1.89 |

| Overall Evaluations | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant) | 91 | 13 | 6.91 | 1.77 |
| 11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality) | 93 | 14 | 7.43 | 1.57 |



E. Working with the World Bank Group

| To what extent do you agree/disagree with the following statements? <i>(1-Strongly disagree, 10-Strongly agree)</i> | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 1. The World Bank Group disburses funds promptly | 67 | 33 | 5.18 | 1.87 |
| 2. The World Bank Group effectively monitors and evaluates the projects and programs it supports | 87 | 13 | 6.92 | 2.05 |
| 3. The World Bank Group’s approvals and reviews are done in a timely fashion | 70 | 28 | 5.73 | 2.01 |
| 4. The World Bank Group’s “Safeguard Policy” requirements are reasonable | 65 | 33 | 6.00 | 1.84 |
| 5. The World Bank Group’s conditions on its lending are reasonable | 71 | 27 | 6.04 | 2.07 |
| 6. The World Bank Group takes decisions quickly in Cabo Verde* | 71 | 26 | 5.35 | 1.94 |
| 7. Working with the World Bank Group increases Cabo Verde’s institutional capacity | 89 | 11 | 7.30 | 1.93 |
| 8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them* | 70 | 26 | 6.63 | 2.04 |
| 9. The World Bank Group provides effective implementation support (i.e., supervision of projects) | 83 | 16 | 6.69 | 1.96 |

| WBG Promoting PPP in Cabo Verde | N | DK | Mean | SD |
|--|----|----|------|------|
| 10. To what extent do you believe that the World Bank Group’s work helps to find solutions that promote private public partnerships in Cabo Verde? <i>(1-To no degree at all, 10-To a very significant degree)</i> | 91 | 15 | 6.10 | 2.28 |

| 11. Which of the following best describes the way the World Bank Group operates in Cabo Verde? (Select only one response) | Percentage of Respondents (N=106) |
|---|-----------------------------------|
| The World Bank Group’s approach to risk is appropriate | 35.8% |
| Don’t know | 34.0% |
| The World Bank Group does not take enough risk in Cabo Verde | 29.2% |
| The World Bank Group takes too much risk in Cabo Verde | 0.9% |

| 12. Which of the following best describes the World Bank Group’s support in Cabo Verde? (Select only one response) | Percentage of Respondents (N=106) |
|---|-----------------------------------|
| The World Bank Group is sufficiently selective and focuses on the most important development challenges in Cabo Verde | 64.2% |
| Don’t know | 21.7% |
| The World Bank Group is not sufficiently selective in Cabo Verde, and it is involved in too many areas of development | 14.2% |

**F. The Future Role of the World Bank Group in Cabo Verde**

| 1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Cabo Verde? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=105) |
|--|--|
| Reach out more to groups outside of Government | 47.6% |
| Increase the level of capacity development in the country | 36.2% |
| Offer more innovative financial products | 24.8% |
| Reduce the complexity of obtaining World Bank Group financing | 21.9% |
| Provide more adequate data/knowledge/statistics/figures on Cabo Verde's economy | 20.0% |
| Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) | 15.2% |
| Ensure greater selectivity in its work | 8.6% |
| Collaborate more effectively with Government clients (e.g., national, state, local) | 7.6% |
| Improve the quality of its experts as related to Cabo Verde's specific challenges | 5.7% |
| Work faster | 4.8% |
| Offer more innovative knowledge services | 3.8% |
| Other | 1.0% |

| 2. When considering the combination of services that the World Bank Group offers in Cabo Verde, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Cabo Verde? (Select only ONE response) | Percentage of Respondents (N=101) |
|--|--|
| Convening services | 54.5% |
| Financial services | 24.8% |
| Knowledge products | 13.9% |
| The combination is appropriate for Cabo Verde | 4.0% |
| None of the above | 2.0% |
| Don't know | 1.0% |

**G. Communication and Information Sharing**

| 1. How do you get most of your information about economic and social development issues in Cabo Verde? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=106) |
|---|--|
| Internet | 53.8% |
| Periodicals | 39.6% |
| Local television | 32.1% |
| Local newspapers | 17.9% |
| Other | 15.1% |
| International newspapers | 12.3% |
| Local radio | 9.4% |
| Social media (blogs, Facebook, Twitter, YouTube, Flickr) | 3.8% |
| International television | 1.9% |
| International radio | 0.0% |

| 2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=106) |
|--|--|
| e-Newsletters | 50.0% |
| World Bank Group's publications and other written materials | 37.7% |
| World Bank Group's seminars/workshops/ conferences | 31.1% |
| World Bank Group's website | 30.2% |
| Direct contact with World Bank Group (i.e., face to face meetings/discussions) | 27.4% |
| Social media (blogs, Facebook, Twitter, YouTube, Flickr) | 8.5% |
| Other | 1.9% |
| Mobile phones | 0.9% |

| 3. Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions? | Percentage of Respondents (N=96) |
|---|---|
| Yes | 31.3% |
| No | 68.8% |

| 4. Do you use/have you used the World Bank Group website? | Percentage of Respondents (N=88) |
|--|---|
| Yes | 9.1% |
| No | 90.9% |

| 5. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, Flickr)? | Percentage of Respondents (N=7) |
|---|--|
| Yes | 85.7% |
| No | 14.3% |

| 6. Do you have access to the internet? | Percentage of Respondents (N=102) |
|---|--|
| Yes | 96.1% |
| No | 3.9% |

| 7. Do you use/have you used the World Bank Group website? | Percentage of Respondents (N=96) |
|--|---|
| Yes | 76.0% |
| No | 24.0% |

**G. Communication and Information Sharing (continued)**

| 8. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, Flickr)? | Percentage of Respondents (N=100) |
|--|-----------------------------------|
| Yes | 39.0% |
| No | 61.0% |

| 9. Which Internet connection do you use primarily when visiting a World Bank Group website? | Percentage of Respondents (N=80) |
|---|----------------------------------|
| High speed/WiFi | 82.5% |
| Dial-up | 17.5% |

| Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 10. I find the World Bank Group's websites easy to navigate. | 75 | 20 | 7.17 | 1.91 |
| 11. I find the information on the World Bank Group's websites useful. | 73 | 17 | 7.97 | 1.39 |
| 12. The World Bank Group's social media channels are valuable sources of information about the institution | 42 | 49 | 7.71 | 1.63 |
| 13. When I need information from the World Bank Group I know how to find it | 70 | 21 | 6.64 | 2.36 |
| 14. The World Bank Group is responsive to my information requests and inquiries | 44 | 39 | 6.41 | 2.34 |

H. Background Information

| 1. Which of the following best describes your current position? (Please mark only ONE response) | Percentage of Respondents (N=105) |
|---|-----------------------------------|
| Other | 12.4% |
| Employee of a Ministry, Ministerial Department or Implementation Agency | 10.5% |
| Academia/Research Institute/Think Tank | 10.5% |
| NGO/ Community-Based Organization | 9.5% |
| Private Sector Organization | 8.6% |
| PMU overseeing implementation of project/Consultant/Contractor working on WBG supported project/program | 7.6% |
| Office of the President, Prime Minister | 5.7% |
| Office of Parliamentarian | 5.7% |
| Bilateral/ Multilateral Agency | 4.8% |
| Financial Sector/Private Bank | 3.8% |
| Local Government Office or Staff | 1.9% |
| Office of Minister | 1.0% |
| Private Foundation | 1.0% |
| Trade Union | 1.0% |
| Independent Government Institution | 0.1% |
| Media | 0.1% |
| Faith-Based Group | 0.0% |
| Youth Group | 0.0% |
| Judiciary Branch | 0.0% |

**H. Background Information (continued)**

| 2. Please identify the primary specialization of your work. (Please mark only ONE response) | Percentage of Respondents (N=102) |
|--|--|
| Other | 27.5% |
| Governance | 14.7% |
| Education | 7.8% |
| Generalist (specialized in multiple sectors) | 6.9% |
| Trade and competitiveness | 5.9% |
| Finance and markets | 5.9% |
| Macroeconomics and fiscal management | 4.9% |
| Transport and ICT | 4.9% |
| Urban, rural, and social development | 4.9% |
| Poverty | 3.9% |
| Water | 2.9% |
| Environment and natural resources | 2.9% |
| Social protection and labor | 2.0% |
| Jobs | 2.0% |
| Public-private partnerships | 1.0% |
| Gender | 1.0% |
| Agriculture | 1.0% |
| Fragility, conflict and violence | 0.0% |
| Health, nutrition and population | 0.0% |
| Energy and extractives | 0.0% |
| Climate change | 0.0% |

| 3. Which one of the following best describes your level of interaction with the World Bank Group in your country? (Select only ONE response) | Percentage of Respondents (N=103) |
|---|--|
| I have previously collaborated with the World Bank Group | 42.7% |
| I have never collaborated with the World Bank Group | 41.7% |
| Both of the above (I currently collaborate and previously have collaborated with the World Bank Group) | 10.7% |
| I currently collaborate with the World Bank Group | 4.9% |

| 4. Which of the following agencies of the World Bank Group do you primarily engage with in Cabo Verde? (Select only ONE response) | Percentage of Respondents (N=64) |
|--|---|
| The World Bank (IDA) | 79.7% |
| Other | 15.6% |
| The International Finance Corporation (IFC) | 4.7% |
| The Multilateral Investment Guarantee Agency (MIGA) | 0.0% |

| 5. Do your projects involve both the World Bank and the IFC? | Percentage of Respondents (N=86) |
|---|---|
| Yes | 16.3% |
| No | 83.7% |

**H. Background Information (continued)**

| 6. If yes, what was your view of how the two institutions work together in Cabo Verde? (Select only ONE response) | Percentage of Respondents (N=13) |
|--|---|
| The way the two institutions work together needs improvement | 61.5% |
| The two institutions work well together | 38.5% |
| Don't know | 0.00% |
| The two institutions do not work well together | 0.00% |

| 7. Which of the following describes most of your exposure to the World Bank Group in Cabo Verde? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=98) |
|---|---|
| Use World Bank Group reports/data | 44.9% |
| Use World Bank Group website for information, data, research, etc. | 35.7% |
| Observer | 31.6% |
| Collaborate as part of my professional duties | 27.6% |
| Engage in World Bank Group related/sponsored events/activities | 17.3% |

| 8. What's your gender? | Percentage of Respondents (N=106) |
|-------------------------------|--|
| Female | 26.4% |
| Male | 73.6% |

| 9. Which best represents your geographic location? | Percentage of Respondents (N=107) |
|--|--|
| Barlavento Islands (ilhas de São Vicente, Santo Antão, São Nicolau, Sal e Boa Vista) | 10.3% |
| Sotavento Islands (ilhas de Brava, Fogo, Santiago, Maio) | 89.7% |



Appendix B: Responses to All Questions by Stakeholder Groups³

- Employee of a Ministry/ PMU/ Consultant N=19
- Private Sector/Financial Sector/Private Bank N=13
- CSO N=12
- Independent Government Institution N=11
- Academia/Research Institute/Think Tank N=11
- Other N=39

A. General Issues facing Cabo Verde

A1. In general, would you say that Cabo Verde is headed in...?*

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/ Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|---|-------|
| The right direction | 84.2% | 66.7% | 72.7% | 81.8% | 36.4% | 51.3% |
| The wrong direction | 10.5% | 25.0% | 9.1% | 9.1% | 36.4% | 23.1% |
| Not sure | 5.3% | 8.3% | 18.2% | 9.1% | 27.3% | 25.6% |

³ Only 105 respondents provided the information about their current positions. Thus, only these respondents were included in the across-stakeholder analysis presented in this appendix.



A. General Issues facing Cabo Verde (continued)

A2. Listed below are a number of development priorities in Cabo Verde. Please identify which of the following you consider the most important development priorities in Cabo Verde? (Choose no more than THREE)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|--|---|-------|
| Social protection (e.g., pensions, targeted social assistance) | 16.7% | 8.3% | 18.2% | 9.1% | 0.0% | 5.6% |
| Food security* | 0.0% | 0.0% | 18.2% | 0.0% | 18.2% | 0.0% |
| Public sector governance/reform | 55.6% | 25.0% | 27.3% | 36.4% | 54.5% | 25.0% |
| Global/regional integration | 0.0% | 8.3% | 0.0% | 0.0% | 0.0% | 11.1% |
| Gender equity | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% |
| Private sector development | 38.9% | 66.7% | 36.4% | 36.4% | 18.2% | 61.1% |
| Foreign direct investment | 11.1% | 16.7% | 9.1% | 9.1% | 9.1% | 16.7% |
| Water and sanitation | 11.1% | 0.0% | 18.2% | 9.1% | 9.1% | 5.6% |
| Anti corruption | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% | 2.8% |
| Job creation/employment | 38.9% | 33.3% | 36.4% | 18.2% | 36.4% | 36.1% |
| Rural development | 11.1% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 8.3% | 0.0% | 9.1% | 0.0% | 0.0% |
| Environmental sustainability | 5.6% | 0.0% | 9.1% | 0.0% | 0.0% | 2.8% |
| Equality of opportunity (i.e., equity) | 5.6% | 16.7% | 9.1% | 9.1% | 0.0% | 8.3% |
| Health | 11.1% | 0.0% | 0.0% | 18.2% | 9.1% | 0.0% |
| Education* | 5.6% | 0.0% | 0.0% | 36.4% | 36.4% | 25.0% |
| Poverty reduction | 11.1% | 25.0% | 27.3% | 9.1% | 27.3% | 25.0% |
| Energy | 11.1% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% |
| Transport (e.g., roads, bridges, transportation) | 11.1% | 16.7% | 0.0% | 0.0% | 0.0% | 5.6% |
| Climate change (e.g., mitigation, adaptation) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Agricultural development | 5.6% | 0.0% | 0.0% | 0.0% | 9.1% | 5.6% |
| Trade and exports | 0.0% | 8.3% | 9.1% | 0.0% | 0.0% | 5.6% |
| Crime and violence | 11.1% | 16.7% | 27.3% | 27.3% | 9.1% | 2.8% |
| Economic growth | 27.8% | 41.7% | 9.1% | 45.5% | 18.2% | 36.1% |
| Law and justice (e.g., judicial system) | 5.6% | 8.3% | 9.1% | 9.1% | 9.1% | 11.1% |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Natural resource management (e.g., oil, gas, mining) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Information and communications technology | 5.6% | 0.0% | 9.1% | 0.0% | 0.0% | 8.3% |

*Significantly different between stakeholder groups



A. General Issues facing Cabo Verde (continued)

A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Cabo Verde? (Choose no more than THREE)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|--|---|-------|
| Water and sanitation | 5.3% | 8.3% | 16.7% | 0.0% | 27.3% | 12.8% |
| Equality of opportunity (i.e., equity) | 21.1% | 16.7% | 25.0% | 18.2% | 0.0% | 28.2% |
| Economic growth | 68.4% | 83.3% | 41.7% | 63.6% | 72.7% | 61.5% |
| Climate change (e.g., mitigation, adaptation) | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Global/regional integration | 0.0% | 0.0% | 16.7% | 0.0% | 0.0% | 7.7% |
| Gender equity | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 2.6% |
| Rural development | 21.1% | 8.3% | 25.0% | 27.3% | 36.4% | 7.7% |
| Urban development* | 0.0% | 8.3% | 0.0% | 0.0% | 18.2% | 0.0% |
| Regulatory framework | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Social protection (e.g., pensions, targeted social assistance) | 10.5% | 0.0% | 8.3% | 9.1% | 0.0% | 12.8% |
| Law and justice (e.g., judicial system) | 5.3% | 8.3% | 16.7% | 9.1% | 0.0% | 0.0% |
| Transport (e.g., roads, bridges, transportation) | 10.5% | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% |
| Crime and violence | 0.0% | 16.7% | 0.0% | 0.0% | 0.0% | 2.6% |
| Communicable/non-communicable diseases | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Anti corruption | 0.0% | 0.0% | 8.3% | 0.0% | 0.0% | 2.6% |
| Private sector development | 42.1% | 58.3% | 25.0% | 27.3% | 36.4% | 35.9% |
| Foreign direct investment | 15.8% | 8.3% | 16.7% | 9.1% | 9.1% | 10.3% |
| Education | 15.8% | 16.7% | 25.0% | 36.4% | 36.4% | 38.5% |
| Energy* | 0.0% | 0.0% | 0.0% | 0.0% | 18.2% | 0.0% |
| Public sector governance/reform | 10.5% | 16.7% | 8.3% | 18.2% | 18.2% | 7.7% |
| Natural resource management (e.g., oil, gas, mining) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Environmental sustainability | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Health | 0.0% | 0.0% | 0.0% | 9.1% | 9.1% | 2.6% |
| Agricultural development | 10.5% | 16.7% | 8.3% | 9.1% | 0.0% | 15.4% |
| Job creation/employment | 36.8% | 33.3% | 50.0% | 54.5% | 18.2% | 38.5% |
| Financial markets | 10.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Trade and exports | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Food security | 0.0% | 0.0% | 8.3% | 0.0% | 0.0% | 2.6% |

*Significantly different between stakeholder groups



A. General Issues facing Cabo Verde (continued)

A4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Cabo Verde? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|--|---|-------|
| Better employment opportunities for young people | 43.8% | 33.3% | 58.3% | 54.5% | 27.3% | 42.9% |
| Better employment opportunities for women | 6.3% | 0.0% | 8.3% | 27.3% | 9.1% | 8.6% |
| Greater access to micro-finance for the poor | 18.8% | 8.3% | 16.7% | 9.1% | 27.3% | 14.3% |
| Greater voice and participation for citizens to help ensure greater accountability* | 18.8% | 0.0% | 25.0% | 0.0% | 0.0% | 2.9% |
| Greater access to health and nutrition for citizens | 6.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) | 6.3% | 41.7% | 16.7% | 9.1% | 27.3% | 20.0% |
| A growing middle class | 0.0% | 16.7% | 0.0% | 9.1% | 0.0% | 5.7% |
| Better opportunity for the poor who live in rural areas | 18.8% | 16.7% | 25.0% | 9.1% | 9.1% | 5.7% |
| Better opportunity for the poor who live in urban areas | 6.3% | 8.3% | 8.3% | 0.0% | 9.1% | 5.7% |
| Consistent economic growth | 31.3% | 16.7% | 25.0% | 63.6% | 27.3% | 48.6% |
| More reliable social safety net | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Greater equity of fiscal policy | 0.0% | 8.3% | 0.0% | 0.0% | 9.1% | 0.0% |
| Education and training that better ensure job opportunity | 18.8% | 33.3% | 16.7% | 18.2% | 45.5% | 42.9% |
| Better quality public services | 25.0% | 8.3% | 0.0% | 0.0% | 9.1% | 2.9% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Cabo Verde?

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank Group in Cape Verde? | 19 | 7.00 | 2.43 | 13 | 7.15 | 2.48 | 12 | 5.00 | 2.86 | 11 | 5.82 | 2.36 | 11 | 5.82 | 3.03 | 39 | 6.67 | 2.08 |

(1-Not familiar at all, 10-Extremely familiar)

Overall, please rate your impression of the effectiveness of these organizations in Cabo Verde*

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group's effectiveness in Cape Verde.* | 17 | 6.59 | 1.94 | 12 | 6.25 | 1.22 | 8 | 7.88 | 1.25 | 8 | 6.00 | 1.41 | 9 | 7.44 | 1.13 | 36 | 6.22 | 1.53 |

(1-Not effective at all, 10-Very effective) *Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's staff is well prepared to help Cape Verde solve its most complicated development challenges?* | 17 | 7.00 | 1.73 | 13 | 7.23 | 1.30 | 8 | 8.13 | 1.25 | 9 | 6.33 | 1.50 | 7 | 7.00 | 1.63 | 36 | 6.22 | 1.76 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholders groups



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Cabo Verde, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Cabo Verde? (Choose no more than THREE)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|--|---|-------|
| Social protection (e.g., pensions, targeted social assistance) | 10.5% | 7.7% | 0.0% | 0.0% | 9.1% | 7.7% |
| Crime and violence | 10.5% | 15.4% | 16.7% | 9.1% | 9.1% | 5.1% |
| Transport (e.g., roads, bridges, transportation) | 10.5% | 15.4% | 8.3% | 0.0% | 0.0% | 5.1% |
| Agricultural development | 5.3% | 7.7% | 25.0% | 9.1% | 27.3% | 2.6% |
| Global/regional integration | 5.3% | 0.0% | 25.0% | 9.1% | 0.0% | 5.1% |
| Gender equity | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Public sector governance/reform | 52.6% | 38.5% | 8.3% | 45.5% | 27.3% | 33.3% |
| Health | 0.0% | 0.0% | 8.3% | 9.1% | 9.1% | 5.1% |
| Rural development | 5.3% | 0.0% | 0.0% | 0.0% | 27.3% | 12.8% |
| Foreign direct investment | 10.5% | 15.4% | 0.0% | 0.0% | 9.1% | 12.8% |
| Education | 5.3% | 15.4% | 25.0% | 36.4% | 18.2% | 15.4% |
| Energy | 10.5% | 0.0% | 0.0% | 0.0% | 0.0% | 7.7% |
| Job creation/employment | 42.1% | 23.1% | 41.7% | 18.2% | 45.5% | 38.5% |
| Financial markets | 0.0% | 7.7% | 0.0% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Environmental sustainability | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% |
| Equality of opportunity (i.e., equity) | 10.5% | 7.7% | 16.7% | 18.2% | 0.0% | 10.3% |
| Private sector development | 47.4% | 69.2% | 33.3% | 45.5% | 27.3% | 53.8% |
| Water and sanitation | 5.3% | 0.0% | 16.7% | 18.2% | 18.2% | 12.8% |
| Food security | 0.0% | 0.0% | 16.7% | 9.1% | 9.1% | 0.0% |
| Climate change (e.g., mitigation, adaptation) | 0.0% | 0.0% | 8.3% | 0.0% | 0.0% | 0.0% |
| Poverty reduction | 26.3% | 7.7% | 25.0% | 27.3% | 18.2% | 5.1% |
| Trade and exports | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% |
| Economic growth* | 21.1% | 61.5% | 8.3% | 45.5% | 18.2% | 48.7% |
| Law and justice (e.g., judicial system) | 5.3% | 7.7% | 0.0% | 0.0% | 0.0% | 5.1% |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Natural resource management (e.g., oil, gas, mining) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Anti corruption | 5.3% | 0.0% | 8.3% | 0.0% | 0.0% | 0.0% |
| Information and communications technology | 10.5% | 0.0% | 0.0% | 0.0% | 9.1% | 5.1% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Cabo Verde?

| Greatest Value Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|--|---|-------|
| Convening/facilitating | 15.8% | 16.7% | 10.0% | 11.1% | 22.2% | 7.9% |
| Data | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% |
| Policy advice, studies, analyses | 5.3% | 8.3% | 10.0% | 11.1% | 11.1% | 7.9% |
| Financial resources | 26.3% | 33.3% | 30.0% | 33.3% | 11.1% | 26.3% |
| Capacity development | 15.8% | 8.3% | 20.0% | 11.1% | 22.2% | 26.3% |
| Technical assistance | 10.5% | 16.7% | 0.0% | 0.0% | 11.1% | 5.3% |
| Mobilizing third party financial resources | 15.8% | 8.3% | 30.0% | 33.3% | 11.1% | 18.4% |
| Donor coordination | 0.0% | 8.3% | 0.0% | 0.0% | 0.0% | 2.6% |
| Linkage to non-Bank expertise | 0.0% | 0.0% | 0.0% | 0.0% | 11.1% | 2.6% |
| Other | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

| 2 nd Greatest Value Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|--|---|-------|
| Convening/facilitating | 16.7% | 16.7% | 18.2% | 30.0% | 0.0% | 13.5% |
| Data | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% | 0.0% |
| Policy advice, studies, analyses | 11.1% | 33.3% | 9.1% | 10.0% | 11.1% | 16.2% |
| Financial resources* | 5.6% | 0.0% | 18.2% | 10.0% | 55.6% | 21.6% |
| Capacity development | 11.1% | 8.3% | 0.0% | 20.0% | 0.0% | 24.3% |
| Technical assistance | 11.1% | 16.7% | 9.1% | 20.0% | 11.1% | 2.7% |
| Mobilizing third party financial resources | 16.7% | 25.0% | 9.1% | 0.0% | 11.1% | 16.2% |
| Donor coordination | 16.7% | 0.0% | 18.2% | 0.0% | 11.1% | 2.7% |
| Linkage to non-Bank expertise | 11.1% | 0.0% | 18.2% | 0.0% | 0.0% | 2.7% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Cabo Verde? (1-Not effective at all, 10-Very effective)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|--|------|------|---|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 14 | 7.64 | 1.15 | 13 | 7.23 | 1.48 | 5 | 7.20 | 1.79 | 7 | 6.86 | 0.90 | 8 | 8.13 | 0.99 | 30 | 6.37 | 1.94 |
| Citizen engagement (incorporating citizens' voices into development) | 10 | 5.00 | 1.70 | 10 | 4.50 | 1.51 | 3 | 4.67 | 4.04 | 5 | 3.60 | 1.34 | 5 | 5.80 | 2.28 | 24 | 4.63 | 2.00 |
| Policy design (for clarity and better incentives to achieve development goals) | 12 | 6.92 | 1.83 | 13 | 6.69 | 1.60 | 4 | 7.75 | 1.26 | 7 | 6.57 | 1.40 | 6 | 7.50 | 1.05 | 29 | 5.90 | 2.19 |



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how to improve capacity building in Cabo Verde to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 13 | 8.46 | 1.33 | 13 | 8.54 | 1.33 | 5 | 8.00 | 1.87 | 10 | 7.70 | 1.64 | 9 | 7.44 | 1.42 | 34 | 7.35 | 2.28 |
| Citizen engagement (incorporating citizens' voices into development) | 11 | 6.09 | 2.12 | 11 | 8.27 | 1.25 | 6 | 8.83 | 1.60 | 9 | 7.33 | 2.18 | 8 | 7.25 | 2.31 | 33 | 7.88 | 1.96 |
| Policy design (for clarity and better incentives to achieve development goals) | 13 | 8.46 | 1.45 | 13 | 8.92 | 1.32 | 7 | 8.71 | 1.38 | 8 | 8.63 | 0.92 | 9 | 8.22 | 0.67 | 35 | 7.63 | 2.00 |

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Cabo Verde? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| Staff too inaccessible | 5.3% | 7.7% | 9.1% | 0.0% | 9.1% | 10.3% |
| Not exploring alternative policy options | 0.0% | 0.0% | 9.1% | 9.1% | 9.1% | 10.3% |
| Not collaborating enough with stakeholders outside the Government | 15.8% | 23.1% | 18.2% | 9.1% | 9.1% | 15.4% |
| Its advice and strategies do not lend themselves to practical problem solving* | 0.0% | 23.1% | 0.0% | 9.1% | 18.2% | 2.6% |
| Not enough public disclosure of its work | 31.6% | 30.8% | 45.5% | 9.1% | 18.2% | 25.6% |
| Arrogant in its approach | 0.0% | 7.7% | 0.0% | 0.0% | 0.0% | 5.1% |
| Not client focused | 10.5% | 15.4% | 0.0% | 0.0% | 0.0% | 2.6% |
| The credibility of its knowledge/data | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% | 0.0% |
| World Bank Group's processes too complex | 21.1% | 15.4% | 9.1% | 27.3% | 9.1% | 10.3% |
| Not willing to honestly criticize policies and reform efforts in the country | 0.0% | 15.4% | 0.0% | 0.0% | 9.1% | 7.7% |
| Too influenced by developed countries | 5.3% | 30.8% | 0.0% | 27.3% | 9.1% | 15.4% |
| Imposing technocratic solutions without regard to political realities | 5.3% | 7.7% | 9.1% | 18.2% | 9.1% | 15.4% |
| World Bank Group's processes too slow | 36.8% | 15.4% | 9.1% | 9.1% | 9.1% | 12.8% |
| Not aligned with other donors' work | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% |
| Not aligned with country priorities | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 12.8% |
| Not adequately sensitive to political/social realities in Cabo Verde | 15.8% | 0.0% | 9.1% | 9.1% | 18.2% | 15.4% |
| Other | 15.8% | 0.0% | 0.0% | 9.1% | 9.1% | 7.7% |
| Don't know | 15.8% | 7.7% | 36.4% | 27.3% | 27.3% | 10.3% |

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Cabo Verde? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|--|---|-------|
| Trust Fund management | 5.3% | 15.4% | 25.0% | 18.2% | 0.0% | 5.1% |
| Knowledge products/services (analytical work, studies, surveys, etc.) | 15.8% | 0.0% | 8.3% | 0.0% | 18.2% | 7.7% |
| Investment lending (financing specific projects) | 52.6% | 69.2% | 33.3% | 45.5% | 27.3% | 51.3% |
| Technical assistance (advice, best practice, international experience, etc.) | 26.3% | 23.1% | 8.3% | 18.2% | 27.3% | 20.5% |
| Capacity development | 26.3% | 38.5% | 33.3% | 45.5% | 36.4% | 56.4% |
| Policy based lending / budget support to the Government | 52.6% | 46.2% | 41.7% | 27.3% | 36.4% | 33.3% |
| Multi-sectoral approaches | 15.8% | 7.7% | 33.3% | 27.3% | 18.2% | 20.5% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% |
| Don't know | 0.0% | 0.0% | 8.3% | 9.1% | 9.1% | 0.0% |

To what extent do you believe that the World Bank Group's work and support help the poorest in Cabo Verde?

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|--|---|-------|
| To a fully sufficient degree | 5.3% | 15.4% | 0.0% | 18.2% | 9.1% | 2.6% |
| To a somewhat sufficient degree | 68.4% | 30.8% | 58.3% | 45.5% | 45.5% | 51.3% |
| To a somewhat insufficient degree | 26.3% | 38.5% | 33.3% | 18.2% | 36.4% | 35.9% |
| To a very insufficient degree | 0.0% | 7.7% | 0.0% | 9.1% | 0.0% | 10.3% |
| Don't know | 0.0% | 7.7% | 8.3% | 9.1% | 9.1% | 0.0% |

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|--|---|-------|
| Academia/think tanks/research institutes* | 27.8% | 30.8% | 25.0% | 9.1% | 81.8% | 17.9% |
| Donor community | 11.1% | 7.7% | 8.3% | 18.2% | 0.0% | 5.1% |
| Media | 5.6% | 0.0% | 8.3% | 0.0% | 0.0% | 7.7% |
| Local Government | 38.9% | 38.5% | 33.3% | 27.3% | 45.5% | 35.9% |
| Private sector* | 72.2% | 84.6% | 41.7% | 72.7% | 27.3% | 71.8% |
| Parliament | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 2.6% |
| NGOs/Community Based Organizations (CBOs)* | 38.9% | 23.1% | 75.0% | 36.4% | 9.1% | 30.8% |
| Youth/university groups | 0.0% | 7.7% | 8.3% | 0.0% | 27.3% | 12.8% |
| Beneficiaries | 5.6% | 0.0% | 0.0% | 9.1% | 0.0% | 7.7% |
| Foundations | 0.0% | 7.7% | 0.0% | 9.1% | 0.0% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 2.6% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you agree with the following statements about the World Bank Group's work in Cabo Verde? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in Cape Verde* | 19 | 7.74 | 1.59 | 13 | 6.77 | 2.31 | 9 | 8.44 | 1.67 | 11 | 7.55 | 2.11 | 9 | 7.56 | 1.74 | 32 | 6.38 | 1.98 |
| The World Bank Group's work is aligned with what I consider the development priorities for Cape Verde | 17 | 7.00 | 1.70 | 13 | 6.54 | 1.85 | 7 | 7.57 | 1.72 | 11 | 6.82 | 1.40 | 9 | 6.22 | 1.99 | 33 | 5.73 | 1.86 |
| The World Bank Group supports programs and strategies that are realistic for Cape Verde* | 16 | 6.88 | 1.50 | 13 | 7.00 | 1.68 | 9 | 8.22 | 1.86 | 10 | 6.50 | 1.84 | 9 | 5.67 | 1.73 | 32 | 6.09 | 1.77 |
| The World Bank Group treats clients and stakeholders in Cape Verde with respect | 13 | 8.00 | 1.22 | 13 | 7.77 | 1.79 | 6 | 8.17 | 1.60 | 10 | 6.80 | 1.81 | 6 | 7.67 | 1.86 | 30 | 6.53 | 2.05 |

*Significantly different between stakeholder groups

To what extent is the World Bank Group an effective development partner in Cabo Verde, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Responsiveness* | 14 | 6.29 | 1.59 | 13 | 6.00 | 1.87 | 7 | 8.43 | 1.40 | 9 | 6.89 | 0.93 | 6 | 7.83 | 0.41 | 29 | 6.00 | 1.25 |
| Flexibility (in terms of the institution's products and services) | 15 | 5.80 | 1.66 | 13 | 5.62 | 1.66 | 6 | 7.50 | 1.38 | 6 | 6.00 | 1.67 | 5 | 6.40 | 1.14 | 29 | 5.45 | 1.50 |
| Flexibility (in terms of changing country circumstances) | 13 | 5.69 | 1.65 | 10 | 5.50 | 1.65 | 6 | 7.00 | 1.41 | 8 | 6.13 | 1.64 | 6 | 5.83 | 1.17 | 30 | 5.57 | 1.57 |
| Being inclusive | 12 | 6.50 | 1.62 | 11 | 5.36 | 1.21 | 5 | 6.80 | 1.79 | 6 | 6.33 | 1.63 | 6 | 6.67 | 0.82 | 29 | 5.34 | 2.02 |
| Openness (sharing data and other information)* | 14 | 6.29 | 1.54 | 12 | 7.08 | 1.31 | 6 | 7.00 | 2.10 | 9 | 6.11 | 1.17 | 8 | 7.50 | 0.53 | 29 | 5.48 | 2.01 |
| Staff accessibility | 14 | 6.21 | 1.42 | 12 | 6.00 | 1.81 | 5 | 7.00 | 2.00 | 9 | 6.22 | 1.20 | 6 | 7.17 | 1.17 | 26 | 5.19 | 2.17 |
| Straightforwardness and honesty | 14 | 6.93 | 2.13 | 12 | 6.58 | 1.38 | 4 | 7.25 | 2.22 | 9 | 7.22 | 1.56 | 6 | 7.00 | 1.55 | 25 | 6.04 | 2.15 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 13 | 5.69 | 2.10 | 12 | 5.83 | 2.33 | 6 | 6.67 | 2.25 | 8 | 5.25 | 2.31 | 4 | 7.25 | 0.96 | 25 | 5.48 | 2.49 |
| Collaboration with civil society | 15 | 4.67 | 1.84 | 12 | 5.33 | 2.15 | 6 | 5.33 | 3.14 | 8 | 5.63 | 1.85 | 6 | 6.17 | 1.33 | 23 | 5.04 | 2.31 |
| Collaboration with the Government | 16 | 7.94 | 1.39 | 13 | 7.92 | 1.38 | 7 | 8.86 | 0.90 | 8 | 8.00 | 1.41 | 7 | 8.29 | 0.76 | 32 | 7.25 | 1.81 |
| Collaboration with other donors and development partners | 10 | 7.10 | 1.79 | 12 | 7.17 | 1.53 | 4 | 8.00 | 1.63 | 6 | 6.67 | 2.07 | 6 | 8.17 | 1.17 | 29 | 6.97 | 1.45 |
| Collaboration with the private sector* | 10 | 5.70 | 2.00 | 11 | 5.27 | 1.85 | 4 | 6.75 | 2.22 | 6 | 7.33 | 1.97 | 7 | 6.14 | 1.77 | 28 | 4.71 | 1.98 |
| The speed in which it gets things accomplished on the ground | 14 | 5.36 | 1.69 | 10 | 6.20 | 1.81 | 4 | 6.25 | 1.26 | 8 | 6.88 | 1.55 | 5 | 6.60 | 1.14 | 25 | 5.16 | 1.75 |
| Being a long-term partner | 17 | 8.41 | 1.12 | 13 | 8.00 | 2.08 | 8 | 8.63 | 1.60 | 9 | 8.11 | 1.36 | 8 | 8.25 | 1.28 | 28 | 7.61 | 1.40 |

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To be a more effective development partner in Cabo Verde, do you believe that the World Bank Group should have ... ?* (Select only ONE response)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|------------------------------------|--|-------|
| More local presence | 100.0% | 84.6% | 75.0% | 54.5% | 80.0% | 76.3% |
| The current level of local presence is adequate | 0.0% | 15.4% | 8.3% | 45.5% | 20.0% | 21.1% |
| Less local presence | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Don't know | 0.0% | 0.0% | 16.7% | 0.0% | 0.0% | 2.6% |

*Significantly different between stakeholder groups

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| The World Bank Group does not do adequate follow through/follow-up* | 38.9% | 0.0% | 0.0% | 0.0% | 9.1% | 16.7% |
| Poor donor coordination | 16.7% | 30.8% | 16.7% | 0.0% | 36.4% | 16.7% |
| The World Bank Group is not sensitive enough to political/social realities on the ground | 22.2% | 30.8% | 50.0% | 30.0% | 9.1% | 30.6% |
| Lack of/inadequate levels of capacity in Government | 27.8% | 23.1% | 0.0% | 30.0% | 9.1% | 16.7% |
| There is not an adequate level of citizen/civil society participation* | 22.2% | 46.2% | 75.0% | 30.0% | 45.5% | 25.0% |
| The World Bank Group works too slowly | 11.1% | 15.4% | 8.3% | 20.0% | 0.0% | 30.6% |
| The Government works inefficiently | 5.6% | 0.0% | 8.3% | 0.0% | 18.2% | 13.9% |
| Political pressures and obstacles | 16.7% | 7.7% | 8.3% | 20.0% | 18.2% | 5.6% |
| Reforms are not well thought out in light of country challenges | 22.2% | 38.5% | 8.3% | 40.0% | 18.2% | 22.2% |
| Other* | 5.6% | 0.0% | 0.0% | 20.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Cabo Verde? (1-Not important at all, 10-Very important)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Anti corruption | 13 | 6.85 | 2.34 | 9 | 5.89 | 2.42 | 6 | 9.17 | 0.98 | 7 | 7.14 | 2.48 | 5 | 6.60 | 2.70 | 33 | 6.03 | 2.94 |
| Information and communications technology | 16 | 6.88 | 2.58 | 10 | 6.80 | 2.53 | 8 | 8.88 | 1.25 | 5 | 7.60 | 1.34 | 4 | 7.25 | 1.71 | 34 | 6.35 | 2.29 |
| Transport (e.g., roads, bridges, transportation) | 17 | 7.76 | 1.56 | 11 | 8.09 | 1.30 | 7 | 7.86 | 1.77 | 6 | 7.83 | 1.47 | 6 | 8.17 | 1.72 | 34 | 7.26 | 2.18 |
| Crime and violence | 13 | 5.31 | 2.25 | 9 | 5.33 | 2.78 | 5 | 6.80 | 3.56 | 6 | 6.33 | 3.50 | 4 | 6.00 | 2.16 | 32 | 4.75 | 2.93 |
| Law and justice (e.g., judicial system) | 15 | 6.07 | 2.37 | 11 | 6.09 | 2.43 | 6 | 5.50 | 3.83 | 6 | 6.17 | 3.43 | 4 | 6.00 | 0.00 | 32 | 5.09 | 2.84 |
| Urban development | 16 | 6.81 | 2.14 | 11 | 6.45 | 2.46 | 6 | 7.67 | 2.07 | 5 | 6.40 | 1.52 | 8 | 6.50 | 1.60 | 34 | 5.53 | 2.39 |
| Environmental sustainability | 16 | 7.19 | 2.17 | 11 | 7.18 | 1.83 | 7 | 8.29 | 1.89 | 6 | 7.50 | 1.64 | 6 | 7.17 | 1.17 | 33 | 6.15 | 2.53 |
| Regulatory framework | 18 | 7.50 | 1.72 | 11 | 7.55 | 1.57 | 6 | 7.50 | 2.17 | 7 | 6.43 | 2.37 | 7 | 7.43 | 1.13 | 31 | 7.13 | 2.06 |
| Communicable/non-communicable diseases | 14 | 5.57 | 2.41 | 11 | 7.45 | 2.50 | 7 | 8.29 | 1.25 | 9 | 6.67 | 2.29 | 6 | 7.50 | 1.38 | 32 | 6.25 | 2.62 |
| Poverty reduction | 18 | 8.28 | 1.60 | 13 | 8.15 | 1.21 | 9 | 9.22 | 1.39 | 10 | 7.20 | 2.25 | 9 | 7.89 | 1.36 | 37 | 7.43 | 2.29 |
| Gender equity | 16 | 6.50 | 2.19 | 11 | 6.36 | 2.58 | 7 | 8.29 | 1.70 | 8 | 6.50 | 2.33 | 7 | 6.29 | 1.11 | 34 | 6.44 | 2.52 |
| Private sector development | 17 | 7.65 | 1.84 | 12 | 6.83 | 2.92 | 8 | 8.38 | 1.69 | 6 | 7.67 | 1.03 | 9 | 6.56 | 1.81 | 35 | 6.94 | 2.76 |
| Foreign direct investment | 16 | 7.00 | 1.86 | 13 | 7.31 | 2.36 | 5 | 7.20 | 2.28 | 5 | 7.60 | 1.95 | 8 | 5.75 | 2.60 | 35 | 6.34 | 2.78 |
| Water and sanitation | 15 | 7.20 | 2.08 | 12 | 7.83 | 2.08 | 10 | 8.50 | 1.84 | 8 | 7.38 | 1.60 | 7 | 8.14 | 1.57 | 35 | 6.86 | 2.30 |
| Trade and exports | 13 | 7.00 | 2.27 | 10 | 7.10 | 1.85 | 7 | 6.57 | 3.31 | 6 | 7.33 | 1.51 | 6 | 5.67 | 2.16 | 31 | 6.42 | 2.29 |
| Economic growth | 16 | 8.06 | 1.77 | 12 | 7.75 | 1.54 | 8 | 9.00 | 1.07 | 8 | 7.75 | 1.83 | 7 | 7.00 | 2.24 | 34 | 6.79 | 2.73 |
| Energy | 17 | 8.24 | 1.15 | 11 | 7.82 | 1.66 | 8 | 8.75 | 1.16 | 7 | 7.57 | 1.72 | 5 | 7.80 | 1.64 | 36 | 6.97 | 2.30 |
| Disaster management* | 13 | 5.46 | 1.81 | 6 | 4.17 | 1.60 | 4 | 9.00 | 1.41 | 4 | 6.75 | 1.50 | 4 | 5.75 | 1.26 | 30 | 4.57 | 2.66 |
| Public sector governance/reform | 17 | 8.53 | 1.12 | 13 | 7.85 | 1.46 | 7 | 8.57 | 1.81 | 6 | 7.33 | 1.97 | 9 | 7.67 | 1.22 | 38 | 7.08 | 2.41 |
| Job creation/employment | 16 | 7.31 | 1.85 | 13 | 7.00 | 1.96 | 7 | 7.71 | 2.43 | 5 | 7.80 | 2.39 | 7 | 6.00 | 2.52 | 35 | 6.20 | 2.81 |
| Financial markets | 14 | 6.36 | 1.78 | 9 | 6.22 | 2.44 | 7 | 7.43 | 2.23 | 5 | 7.80 | 2.17 | 6 | 5.50 | 1.64 | 33 | 5.67 | 2.81 |
| Equality of opportunity (i.e., equity) | 14 | 6.71 | 1.98 | 9 | 5.67 | 1.58 | 6 | 6.83 | 2.64 | 5 | 7.00 | 1.87 | 4 | 6.00 | 0.82 | 32 | 6.16 | 2.65 |
| Health | 15 | 6.27 | 2.02 | 11 | 7.27 | 2.15 | 6 | 8.33 | 1.51 | 7 | 7.14 | 1.77 | 7 | 7.00 | 1.29 | 33 | 6.24 | 2.49 |
| Rural development | 18 | 6.61 | 2.38 | 10 | 6.80 | 2.39 | 6 | 8.50 | 1.76 | 6 | 7.00 | 2.53 | 7 | 6.71 | 1.89 | 33 | 6.33 | 2.58 |
| Global/regional integration | 15 | 6.27 | 2.34 | 9 | 6.11 | 1.69 | 6 | 7.67 | 2.42 | 5 | 5.40 | 1.82 | 6 | 6.50 | 1.22 | 33 | 5.18 | 2.83 |
| Food security* | 16 | 5.75 | 2.05 | 10 | 5.70 | 2.11 | 8 | 8.75 | 1.67 | 6 | 7.00 | 1.90 | 6 | 6.50 | 1.38 | 30 | 5.80 | 2.38 |
| Education | 16 | 7.19 | 1.87 | 11 | 7.36 | 1.86 | 8 | 8.75 | 1.16 | 7 | 7.29 | 1.60 | 6 | 7.00 | 1.41 | 31 | 6.84 | 2.50 |
| Social protection (e.g., pensions, targeted social assistance) | 13 | 5.69 | 2.14 | 8 | 6.38 | 1.60 | 6 | 8.00 | 2.19 | 5 | 7.00 | 1.58 | 5 | 6.20 | 1.30 | 31 | 6.00 | 2.48 |
| Climate change (e.g., mitigation, adaptation) | 16 | 6.44 | 2.34 | 7 | 6.43 | 2.76 | 6 | 8.33 | 1.86 | 6 | 6.67 | 2.42 | 6 | 5.50 | 0.84 | 29 | 5.62 | 2.73 |
| Agricultural development | 18 | 6.61 | 2.40 | 11 | 6.36 | 1.91 | 7 | 8.71 | 1.80 | 5 | 6.80 | 2.17 | 8 | 6.50 | 2.45 | 33 | 5.91 | 2.75 |
| Natural resource management (e.g., oil, gas, mining) | 13 | 5.31 | 2.63 | 8 | 6.00 | 2.51 | 6 | 7.33 | 2.50 | 4 | 5.50 | 3.11 | 5 | 5.20 | 2.68 | 26 | 4.42 | 2.83 |

*Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cabo Verde? (1-Not effective at all, 10-Very effective)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Anti corruption | 7 | 6.14 | 2.41 | 6 | 5.17 | 2.79 | 3 | 7.33 | 1.15 | 2 | 7.00 | 1.41 | 4 | 6.25 | 2.22 | 24 | 4.50 | 2.27 |
| Information and communications technology | 9 | 6.67 | 2.29 | 8 | 5.63 | 2.33 | 4 | 7.75 | 0.96 | 3 | 7.67 | 1.53 | 4 | 7.25 | 1.26 | 27 | 5.59 | 2.12 |
| Transport (e.g., roads, bridges, transportation)* | 13 | 8.15 | 1.41 | 10 | 7.70 | 1.70 | 6 | 7.17 | 1.60 | 4 | 7.25 | 2.22 | 6 | 7.67 | 1.97 | 29 | 6.07 | 2.42 |
| Crime and violence | 7 | 4.86 | 1.68 | 6 | 4.83 | 2.23 | 3 | 3.67 | 2.31 | 1 | 2.00 | 0.00 | 4 | 5.25 | 1.50 | 20 | 3.35 | 2.13 |
| Law and justice (e.g., judicial system) | 7 | 6.14 | 1.86 | 8 | 6.00 | 2.39 | 3 | 4.33 | 2.89 | 2 | 3.50 | 2.12 | 4 | 6.25 | 1.50 | 21 | 3.81 | 2.23 |
| Urban development | 9 | 6.11 | 1.90 | 8 | 6.13 | 1.81 | 5 | 6.60 | 1.52 | 2 | 5.00 | 0.00 | 6 | 6.00 | 1.79 | 25 | 4.80 | 2.40 |
| Environmental sustainability | 9 | 6.33 | 2.18 | 9 | 6.11 | 1.83 | 5 | 7.60 | 1.34 | 3 | 6.33 | 2.31 | 6 | 5.67 | 0.82 | 22 | 5.41 | 2.34 |
| Regulatory framework | 11 | 7.18 | 1.99 | 9 | 7.44 | 1.42 | 4 | 5.75 | 1.50 | 4 | 6.25 | 1.26 | 5 | 6.80 | 1.48 | 26 | 6.12 | 2.20 |
| Communicable/non-communicable diseases | 10 | 5.90 | 3.07 | 8 | 7.13 | 2.75 | 3 | 7.33 | 0.58 | 4 | 5.00 | 2.45 | 5 | 6.60 | 1.34 | 27 | 6.26 | 2.16 |
| Poverty reduction | 15 | 6.87 | 1.88 | 12 | 7.42 | 1.51 | 5 | 7.60 | 1.34 | 7 | 6.86 | 2.61 | 9 | 7.33 | 2.12 | 31 | 6.26 | 1.97 |
| Gender equity | 10 | 6.30 | 1.06 | 9 | 6.11 | 1.69 | 5 | 6.60 | 0.89 | 6 | 6.17 | 2.56 | 6 | 6.17 | 0.75 | 30 | 5.90 | 2.31 |
| Private sector development | 13 | 5.85 | 2.03 | 8 | 6.38 | 2.20 | 5 | 7.20 | 1.30 | 4 | 7.75 | 1.71 | 7 | 6.14 | 1.46 | 28 | 5.14 | 2.48 |
| Foreign direct investment | 9 | 5.56 | 1.51 | 7 | 6.86 | 1.21 | 4 | 6.25 | 1.71 | 3 | 7.33 | 1.53 | 6 | 6.00 | 2.68 | 26 | 4.69 | 2.20 |
| Water and sanitation | 8 | 7.38 | 1.51 | 10 | 7.20 | 2.10 | 4 | 7.50 | 1.91 | 4 | 6.00 | 2.16 | 8 | 7.38 | 1.19 | 27 | 6.04 | 2.05 |
| Trade and exports | 10 | 5.10 | 1.97 | 8 | 6.13 | 1.36 | 4 | 6.50 | 2.38 | 2 | 6.00 | 0.00 | 5 | 6.80 | 1.30 | 25 | 4.80 | 2.02 |
| Economic growth | 13 | 7.08 | 1.80 | 10 | 6.60 | 1.90 | 5 | 8.00 | 1.41 | 6 | 7.50 | 1.38 | 8 | 6.63 | 2.00 | 27 | 5.48 | 2.42 |
| Energy* | 12 | 7.92 | 1.38 | 8 | 7.75 | 1.49 | 4 | 8.25 | 0.50 | 4 | 7.00 | 1.41 | 5 | 7.20 | 1.79 | 30 | 6.03 | 2.13 |
| Disaster management* | 8 | 4.75 | 2.25 | 6 | 5.33 | 2.94 | 2 | 9.50 | 0.71 | - | - | - | 3 | 5.67 | 0.58 | 17 | 3.12 | 1.96 |
| Public sector governance/reform | 11 | 7.27 | 1.49 | 11 | 7.45 | 1.29 | 4 | 8.50 | 1.29 | 6 | 7.17 | 1.60 | 7 | 7.29 | 1.60 | 31 | 6.32 | 2.04 |
| Job creation/employment | 12 | 6.08 | 2.39 | 9 | 5.78 | 1.39 | 5 | 6.60 | 1.52 | 4 | 6.50 | 1.73 | 6 | 6.33 | 1.86 | 27 | 4.96 | 2.46 |
| Financial markets | 6 | 5.67 | 0.82 | 8 | 5.75 | 1.49 | 3 | 7.33 | 1.53 | 4 | 5.50 | 2.08 | 4 | 5.75 | 0.96 | 21 | 4.90 | 2.36 |
| Equality of opportunity (i.e., equity) | 7 | 6.57 | 1.51 | 6 | 5.33 | 1.37 | 5 | 6.20 | 2.05 | 4 | 7.75 | 1.71 | 5 | 5.60 | 1.14 | 26 | 5.27 | 2.52 |
| Health | 9 | 6.67 | 2.24 | 8 | 6.38 | 2.26 | 2 | 7.50 | 2.12 | 5 | 7.40 | 1.67 | 6 | 6.33 | 0.52 | 27 | 5.74 | 2.05 |
| Rural development | 12 | 5.75 | 2.38 | 10 | 6.40 | 1.78 | 4 | 7.75 | 1.26 | 3 | 6.33 | 1.53 | 7 | 6.29 | 1.80 | 29 | 5.55 | 2.26 |
| Global/regional integration | 9 | 5.33 | 1.87 | 7 | 5.71 | 1.60 | 2 | 7.00 | 1.41 | 4 | 5.25 | 2.06 | 5 | 5.60 | 1.52 | 23 | 4.78 | 2.30 |
| Food security | 8 | 6.00 | 2.07 | 9 | 5.89 | 1.76 | 4 | 7.50 | 2.38 | 4 | 6.25 | 1.26 | 5 | 6.60 | 1.34 | 24 | 5.58 | 2.36 |
| Education | 10 | 7.20 | 2.10 | 10 | 7.40 | 1.71 | 5 | 7.80 | 1.10 | 6 | 7.33 | 1.63 | 6 | 7.50 | 1.05 | 26 | 5.88 | 2.23 |
| Social protection (e.g., pensions, targeted social assistance)* | 8 | 5.63 | 1.41 | 6 | 5.00 | 1.41 | 2 | 8.00 | 0.00 | 5 | 7.40 | 1.67 | 5 | 5.80 | 0.84 | 22 | 4.82 | 2.15 |
| Climate change (e.g., mitigation, adaptation) | 8 | 6.13 | 2.47 | 6 | 5.33 | 2.07 | 2 | 7.50 | 3.54 | 2 | 5.50 | 3.54 | 4 | 5.25 | 0.96 | 24 | 4.79 | 2.47 |
| Agricultural development | 10 | 6.20 | 2.74 | 8 | 6.00 | 1.85 | 5 | 8.00 | 1.22 | 3 | 6.00 | 1.73 | 7 | 6.29 | 2.21 | 25 | 5.24 | 2.20 |
| Natural resource management (e.g., oil, gas, mining) | 6 | 4.00 | 1.79 | 6 | 4.67 | 2.25 | 1 | 9.00 | 0.00 | 2 | 4.50 | 4.95 | 4 | 6.00 | 0.82 | 18 | 3.39 | 2.38 |

*Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results (continued)

Where are the World Bank Group's decisions made primarily that support the program in Cabo Verde? (Select only ONE response)*

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| At the Headquarters (in Washington D.C.) | 55.6% | 83.3% | 25.0% | 63.6% | 36.4% | 78.4% |
| In the country | 0.0% | 0.0% | 16.7% | 9.1% | 9.1% | 10.8% |
| Don't know | 44.4% | 16.7% | 58.3% | 27.3% | 54.5% | 10.8% |

*Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in Cape Verde?* | 18 | 7.39 | 1.46 | 13 | 7.38 | 1.50 | 9 | 7.89 | 1.76 | 11 | 7.36 | 1.91 | 10 | 7.20 | 1.81 | 37 | 6.16 | 1.74 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group in Cabo Verde? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Cape Verde* | 17 | 6.82 | 1.70 | 13 | 5.92 | 1.80 | 9 | 7.56 | 1.88 | 11 | 7.18 | 2.09 | 10 | 6.00 | 2.05 | 35 | 5.31 | 1.95 |
| The World Bank Group meets Cape Verde's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 17 | 6.65 | 1.69 | 13 | 5.92 | 1.71 | 8 | 6.25 | 2.49 | 11 | 6.09 | 2.12 | 9 | 5.44 | 1.74 | 34 | 4.85 | 2.11 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group measures and corrects its work in real time in Cape Verde?* | 15 | 5.87 | 1.60 | 12 | 5.58 | 1.78 | 8 | 7.75 | 1.83 | 6 | 7.00 | 1.79 | 7 | 5.71 | 1.98 | 31 | 5.10 | 1.72 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups



D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do? (Select only ONE response)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|--|-------|
| Weekly | 5.9% | 7.7% | 0.0% | 0.0% | 0.0% | 2.6% |
| Monthly | 23.5% | 38.5% | 16.7% | 9.1% | 27.3% | 20.5% |
| A few times a year | 52.9% | 38.5% | 25.0% | 72.7% | 54.5% | 59.0% |
| Rarely | 17.6% | 15.4% | 16.7% | 9.1% | 18.2% | 12.8% |
| Never | 0.0% | 0.0% | 41.7% | 9.1% | 0.0% | 5.1% |

In Cabo Verde, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Are timely | 14 | 6.64 | 1.39 | 12 | 7.50 | 1.62 | 4 | 5.75 | 0.96 | 8 | 6.88 | 1.64 | 9 | 6.44 | 0.73 | 32 | 5.94 | 1.81 |
| Include appropriate level of stakeholder involvement during preparation | 13 | 5.38 | 1.45 | 11 | 6.91 | 1.76 | 4 | 6.00 | 1.63 | 6 | 6.33 | 2.16 | 8 | 5.75 | 1.58 | 29 | 5.21 | 1.93 |
| Lead to practical solutions | 14 | 6.29 | 1.73 | 13 | 6.23 | 1.59 | 6 | 7.00 | 2.19 | 8 | 6.75 | 1.49 | 7 | 5.71 | 1.25 | 33 | 5.45 | 1.87 |
| Are accessible (well written and easy to understand) | 15 | 5.93 | 1.62 | 13 | 6.54 | 1.85 | 6 | 7.17 | 1.72 | 8 | 6.13 | 1.46 | 8 | 6.50 | 1.41 | 32 | 6.03 | 2.01 |
| Are source of relevant information on global good practices | 15 | 7.13 | 1.81 | 11 | 7.82 | 1.78 | 6 | 7.83 | 1.33 | 8 | 7.50 | 1.60 | 9 | 6.89 | 1.17 | 33 | 6.85 | 2.00 |
| Are adequately disseminated | 13 | 5.23 | 1.92 | 11 | 5.00 | 2.24 | 5 | 6.20 | 2.17 | 8 | 6.00 | 1.93 | 10 | 4.60 | 1.84 | 33 | 4.55 | 2.15 |
| Are translated enough into local language | 14 | 4.36 | 2.34 | 12 | 5.25 | 2.42 | 6 | 6.67 | 2.25 | 8 | 5.88 | 1.46 | 9 | 4.22 | 1.72 | 30 | 5.23 | 2.85 |
| Are adaptable to Cape Verde's specific development challenges and country circumstances* | 17 | 6.71 | 1.76 | 13 | 6.23 | 1.92 | 8 | 8.13 | 1.73 | 8 | 7.25 | 1.04 | 8 | 5.38 | 1.77 | 33 | 5.52 | 1.80 |

*Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* | 17 | 7.59 | 1.54 | 12 | 7.42 | 1.68 | 8 | 8.13 | 1.46 | 9 | 7.44 | 1.42 | 10 | 6.20 | 1.99 | 34 | 6.21 | 1.74 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 17 | 8.00 | 1.41 | 13 | 7.54 | 1.45 | 8 | 8.00 | 1.60 | 10 | 7.70 | 1.49 | 10 | 7.70 | 1.57 | 34 | 6.85 | 1.62 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups



E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly | 12 | 5.50 | 1.98 | 8 | 5.25 | 1.83 | 5 | 6.20 | 1.92 | 9 | 5.33 | 1.50 | 4 | 6.25 | 1.26 | 28 | 4.71 | 1.98 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports | 16 | 7.19 | 2.29 | 13 | 7.38 | 1.56 | 8 | 7.88 | 2.23 | 10 | 7.00 | 1.49 | 6 | 7.17 | 0.75 | 33 | 6.30 | 2.31 |
| The World Bank Group's approvals and reviews are done in a timely fashion | 13 | 5.54 | 2.22 | 9 | 6.00 | 2.18 | 6 | 6.83 | 1.83 | 8 | 6.13 | 1.73 | 5 | 6.20 | 1.30 | 28 | 5.32 | 2.11 |
| The World Bank Group's "Safeguard Policy" requirements are reasonable | 13 | 6.38 | 1.50 | 11 | 5.91 | 1.45 | 4 | 7.25 | 1.89 | 7 | 6.43 | 1.90 | 5 | 6.20 | 0.84 | 24 | 5.54 | 2.23 |
| The World Bank Group's conditions on its lending are reasonable | 12 | 6.42 | 1.88 | 10 | 6.00 | 2.58 | 5 | 6.80 | 2.17 | 6 | 6.50 | 1.76 | 7 | 7.00 | 1.29 | 30 | 5.50 | 2.16 |
| The World Bank Group takes decisions quickly in Cape Verde | 13 | 5.38 | 2.06 | 8 | 4.75 | 1.16 | 6 | 6.67 | 2.07 | 8 | 6.00 | 1.69 | 5 | 6.60 | 0.55 | 30 | 4.87 | 2.11 |
| Working with the World Bank Group increases Cape Verde's institutional capacity | 15 | 7.87 | 1.41 | 13 | 7.38 | 2.02 | 8 | 8.75 | 1.39 | 9 | 7.33 | 0.87 | 9 | 7.56 | 2.01 | 34 | 6.65 | 2.20 |
| Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 13 | 7.15 | 1.99 | 10 | 6.90 | 1.52 | 6 | 8.00 | 1.10 | 8 | 6.88 | 1.25 | 6 | 7.50 | 2.26 | 26 | 5.69 | 2.29 |
| The World Bank Group provides effective implementation support (i.e., supervision of projects) | 14 | 7.29 | 2.05 | 11 | 6.73 | 1.19 | 8 | 8.00 | 1.51 | 9 | 7.11 | 1.05 | 7 | 6.86 | 1.35 | 33 | 5.97 | 2.32 |

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Cape Verde?* | 16 | 6.50 | 1.83 | 13 | 6.00 | 2.16 | 10 | 7.80 | 2.30 | 8 | 7.13 | 2.17 | 9 | 6.44 | 2.35 | 34 | 5.12 | 2.21 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups



E. Working with the World Bank Group (continued)

E11. Which of the following best describes the way the World Bank Group operates in Cabo Verde? (Select only ONE response)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| The World Bank Group takes too much risk in Cabo Verde | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% |
| The World Bank Group does not take enough risk in Cabo Verde | 26.3% | 30.8% | 0.0% | 18.2% | 18.2% | 44.7% |
| The World Bank Group's approach to risk is appropriate | 36.8% | 53.8% | 50.0% | 45.5% | 18.2% | 28.9% |
| Don't know | 36.8% | 15.4% | 50.0% | 36.4% | 63.6% | 23.7% |

E12. Which of the following best describes the World Bank Group's support in Cabo Verde? (Select only ONE response)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|------------------------------------|--|-------|
| The World Bank Group is sufficiently selective and focuses on the most important development challenges in Cabo Verde | 68.4% | 92.3% | 58.3% | 72.7% | 54.5% | 55.3% |
| The World Bank Group is not sufficiently selective in Cabo Verde, and it is involved in too many areas of development | 10.5% | 7.7% | 8.3% | 9.1% | 0.0% | 26.3% |
| Don't know | 21.1% | 0.0% | 33.3% | 18.2% | 45.5% | 18.4% |

F. The Future Role of the World Bank Group in Cabo Verde

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Cabo Verde? (Choose no more than TWO)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| Provide more adequate data/knowledge/statistics/figures on Cabo Verde's economy | 21.1% | 30.8% | 41.7% | 0.0% | 18.2% | 16.2% |
| Ensure greater selectivity in its work | 0.0% | 0.0% | 0.0% | 9.1% | 9.1% | 18.9% |
| Offer more innovative financial products | 15.8% | 23.1% | 8.3% | 27.3% | 18.2% | 35.1% |
| Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) | 10.5% | 30.8% | 33.3% | 0.0% | 0.0% | 16.2% |
| Reach out more to groups outside of Government | 42.1% | 38.5% | 50.0% | 54.5% | 81.8% | 43.2% |
| Work faster | 5.3% | 0.0% | 0.0% | 9.1% | 0.0% | 8.1% |
| Improve the quality of its experts as related to Cabo Verde's specific challenges* | 10.5% | 0.0% | 0.0% | 27.3% | 0.0% | 2.7% |
| Offer more innovative knowledge services | 5.3% | 7.7% | 0.0% | 0.0% | 0.0% | 5.4% |
| Collaborate more effectively with Government clients (e.g., national, state, local) | 21.1% | 0.0% | 0.0% | 0.0% | 0.0% | 10.8% |
| Increase the level of capacity development in the country | 36.8% | 38.5% | 33.3% | 63.6% | 45.5% | 21.6% |
| Reduce the complexity of obtaining World Bank Group financing | 21.1% | 30.8% | 33.3% | 9.1% | 18.2% | 21.6% |
| Other | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Cabo Verde (continued)**

When considering the combination of services that the World Bank Group offers in Cabo Verde, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Cabo Verde? (Select only ONE response)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|------------------------------------|--|-------|
| Financial services | 27.8% | 25.0% | 41.7% | 30.0% | 0.0% | 25.0% |
| Knowledge products | 11.1% | 0.0% | 16.7% | 20.0% | 45.5% | 8.3% |
| Convening services | 44.4% | 66.7% | 41.7% | 50.0% | 54.5% | 58.3% |
| None of the above | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |
| The combination is appropriate for Cabo Verde | 16.7% | 8.3% | 0.0% | 0.0% | 0.0% | 0.0% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 2.8% |

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Cabo Verde? (Choose no more than TWO)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| Periodicals | 36.8% | 30.8% | 45.5% | 45.5% | 45.5% | 41.0% |
| International newspapers | 5.3% | 23.1% | 0.0% | 0.0% | 27.3% | 15.4% |
| Local radio* | 10.5% | 0.0% | 45.5% | 9.1% | 0.0% | 2.6% |
| International radio | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Local television* | 26.3% | 23.1% | 81.8% | 54.5% | 45.5% | 15.4% |
| International television | 5.3% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% |
| Local newspapers | 15.8% | 38.5% | 9.1% | 18.2% | 9.1% | 15.4% |
| Internet | 57.9% | 53.8% | 9.1% | 54.5% | 63.6% | 59.0% |
| Social media (blogs, Facebook, Twitter, YouTube, Flickr) | 10.5% | 0.0% | 0.0% | 0.0% | 0.0% | 5.1% |
| Other | 26.3% | 7.7% | 0.0% | 9.1% | 0.0% | 23.1% |

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| Direct contact with World Bank Group | 10.5% | 23.1% | 33.3% | 18.2% | 45.5% | 28.9% |
| e-Newsletters | 52.6% | 38.5% | 50.0% | 63.6% | 45.5% | 52.6% |
| World Bank Group's seminars/workshops/ conferences | 47.4% | 30.8% | 50.0% | 36.4% | 36.4% | 15.8% |
| World Bank Group's publications and other written materials* | 26.3% | 53.8% | 0.0% | 36.4% | 36.4% | 50.0% |
| World Bank Group's website | 31.6% | 46.2% | 41.7% | 36.4% | 18.2% | 23.7% |
| Social media (blogs, Facebook, Twitter, YouTube, Flickr) | 5.3% | 0.0% | 25.0% | 9.1% | 0.0% | 10.5% |
| Mobile phones | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Other | 5.3% | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% |

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

Are you aware of the World Bank Group's Access to Information Policy under which the WBG will now disclose any information in its possession that is not a list of exceptions?

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|--|-------|
| Yes | 29.4% | 38.5% | 20.0% | 27.3% | 44.4% | 32.4% |
| No | 70.6% | 61.5% | 80.0% | 72.7% | 55.6% | 67.6% |

Have you requested information from the World Bank Group on its activities in the past year?

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|--------|------------------------------------|--|-------|
| Yes | 6.3% | 9.1% | 0.0% | 0.0% | 28.6% | 12.1% |
| No | 93.8% | 90.9% | 100.0% | 100.0% | 71.4% | 87.9% |

Were you able to obtain this information?

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|------|------------------------------------|--|-------|
| Yes | 100.0% | 100.0% | 0.0% | 0.0% | 100.0% | 75.0% |
| No | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 25.0% |

Do you have access to the Internet?

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|--|--------|
| Yes | 88.9% | 100.0% | 91.7% | 90.9% | 100.0% | 100.0% |
| No | 11.1% | 0.0% | 8.3% | 9.1% | 0.0% | 0.0% |

Do you use/have you used the World Bank Group website?*

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|--|-------|
| Yes | 76.5% | 83.3% | 33.3% | 80.0% | 88.9% | 82.4% |
| No | 23.5% | 16.7% | 66.7% | 20.0% | 11.1% | 17.6% |

*Significantly different between stakeholder groups

Do you currently consult the World Bank Group social media sites (e.g., Facebook, blogs, Twitter, YouTube, Flickr)?

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|--|-------|
| Yes | 29.4% | 69.2% | 16.7% | 27.3% | 33.3% | 47.2% |
| No | 70.6% | 30.8% | 83.3% | 72.7% | 66.7% | 52.8% |



G. Communication and Information Sharing (continued)

Which Internet connection do you use primarily when visiting a World Bank Group website?

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|--|-------|
| High speed/WiFi | 66.7% | 91.7% | 66.7% | 100.0% | 83.3% | 83.9% |
| Dial-up | 33.3% | 8.3% | 33.3% | 0.0% | 16.7% | 16.1% |

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|-----|------|------|------------------------------------|------|------|--|------|------|-------|------|------|
| | Employee of a Ministry/ PMU/ Consultant | | | Private Sector/Financial Sector/Private Bank | | | CSO | | | Independent Government Institution | | | Academia/Research Institute/Think Tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| I find the World Bank Group's websites easy to navigate. | 14 | 6.93 | 1.90 | 12 | 7.25 | 1.86 | 3 | 6.33 | 1.53 | 9 | 6.89 | 2.15 | 7 | 8.14 | 1.68 | 29 | 7.17 | 2.04 |
| I find the information on the World Bank Group's websites useful. | 13 | 8.15 | 1.28 | 12 | 8.08 | 1.51 | 4 | 7.75 | 0.96 | 8 | 7.88 | 1.73 | 7 | 8.57 | 0.98 | 28 | 7.75 | 1.51 |
| The World Bank Group's social media channels are valuable sources of information about the institution | 6 | 8.00 | 0.89 | 9 | 7.67 | 1.80 | 3 | 8.67 | 1.53 | 3 | 6.67 | 2.08 | 3 | 8.67 | 1.15 | 18 | 7.50 | 1.76 |
| When I need information from the World Bank Group I know how to find it | 14 | 6.86 | 1.92 | 11 | 5.91 | 2.47 | 5 | 8.40 | 2.07 | 6 | 5.50 | 2.66 | 5 | 8.00 | 2.45 | 27 | 6.44 | 2.42 |
| The World Bank Group is responsive to my information requests and inquiries | 9 | 6.56 | 1.67 | 9 | 6.33 | 2.24 | 4 | 9.25 | 0.96 | 2 | 6.00 | 5.66 | 4 | 6.00 | 2.94 | 16 | 5.81 | 2.20 |

**H. Background Information**

Which one of the following best describes your level of interaction with the World Bank Group in your country? (Select only ONE response)*

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| I currently collaborate with the World Bank Group | 0.0% | 0.0% | 8.3% | 0.0% | 9.1% | 8.1% |
| I have previously collaborated with the World Bank Group | 42.1% | 83.3% | 0.0% | 60.0% | 36.4% | 43.2% |
| Both of the above (I currently collaborate and previously have collaborated with the World Bank Group) | 15.8% | 0.0% | 0.0% | 10.0% | 0.0% | 18.9% |
| I have never collaborated with the World Bank Group | 42.1% | 16.7% | 91.7% | 30.0% | 54.5% | 29.7% |

*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Cabo Verde? (Select only ONE response)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---|---|--|-------|------------------------------------|--|-------|
| The World Bank (IDA) | 75.0% | 88.9% | 57.1% | 75.0% | 100.0% | 83.3% |
| The International Finance Corporation (IFC) | 0.0% | 11.1% | 0.0% | 0.0% | 0.0% | 8.3% |
| Other | 25.0% | 0.0% | 42.9% | 25.0% | 0.0% | 8.3% |

Do your projects involve both the World Bank and the IFC?

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|---------------------------|---|--|-------|------------------------------------|--|-------|
| Yes | 20.0% | 27.3% | 27.3% | 10.0% | 0.0% | 12.1% |
| No | 80.0% | 72.7% | 72.7% | 90.0% | 100.0% | 87.9% |

If yes, what was your view of how the two institutions work together in Cabo Verde? (Select only ONE response)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|--------|------------------------------------|--|-------|
| The two institutions work well together | 33.3% | 0.0% | 100.0% | 0.0% | 0.0% | 25.0% |
| The way the two institutions work together needs improvement | 66.7% | 100.0% | 0.0% | 0.0% | 0.0% | 75.0% |
| The two institutions do not work well together | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Don't know | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

Which of the following describes most of your exposure to the World Bank Group in Cabo Verde? (Choose no more than TWO)

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|--|---|--|-------|------------------------------------|--|-------|
| Observer | 6.3% | 25.0% | 60.0% | 36.4% | 36.4% | 35.1% |
| Use World Bank Group reports/data | 31.3% | 58.3% | 40.0% | 27.3% | 45.5% | 51.4% |
| Engage in World Bank Group related/sponsored events/activities | 18.8% | 25.0% | 20.0% | 18.2% | 27.3% | 10.8% |
| Collaborate as part of my professional duties* | 56.3% | 16.7% | 10.0% | 45.5% | 9.1% | 24.3% |
| Use World Bank Group website for information, data, research, etc. | 37.5% | 58.3% | 20.0% | 18.2% | 54.5% | 32.4% |

*Significantly different between stakeholder groups

**H. Background Information (continued)****What's your gender?**

| Percentage of Respondents | Employee of a Ministry/ PMU/ Consultant | Private Sector/Financial Sector/Private Bank | CSO | Independent Government Institution | Academia/Research Institute/Think Tank | Other |
|----------------------------------|--|---|------------|---|---|--------------|
| Female | 15.8% | 7.7% | 25.0% | 45.5% | 27.3% | 31.6% |
| Male | 84.2% | 92.3% | 75.0% | 54.5% | 72.7% | 68.4% |



Appendix C: Responses to Indicator Questions by Geographic Locations⁴

- Sotavento Islands (ilhas de Brava, Fogo, Santiago, Maio) N=96
- Barlavento Islands (ilhas de São Vicente, Santo Antão, São Nicolau, Sal e Boa Vista) N=11

B. Overall Attitudes toward the World Bank Group

Overall, please rate your impression of the World Bank Group's effectiveness in Cabo Verde

| | Which best represents your geographic location? | | | | | |
|---|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group's effectiveness in Cape Verde. | 9 | 7.22 | 1.48 | 83 | 6.45 | 1.59 |

(1-Not effective at all, 10-Very effective)

To what extent do you agree with the following statements about the World Bank Group's work in Cabo Verde?

(1-Strongly disagree, 10-Strongly agree)

| | Which best represents your geographic location? | | | | | |
|---|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in Cape Verde | 9 | 6.78 | 2.49 | 86 | 7.17 | 2.00 |
| The World Bank Group's work is aligned with what I consider the development priorities for Cape Verde | 9 | 6.11 | 2.42 | 82 | 6.45 | 1.76 |

To what extent is the World Bank Group an effective development partner in Cabo Verde, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| Responsiveness | 8 | 7.13 | 2.03 | 71 | 6.46 | 1.50 |
| Flexibility (in terms of the institution's products and services) | 8 | 6.50 | 1.85 | 67 | 5.73 | 1.55 |
| Flexibility (in terms of changing country circumstances) | 9 | 6.67 | 2.12 | 65 | 5.65 | 1.44 |
| Being inclusive | 7 | 5.29 | 1.80 | 62 | 5.92 | 1.77 |
| Openness (sharing data and other information) | 9 | 6.33 | 2.24 | 70 | 6.27 | 1.70 |
| Staff accessibility | 7 | 5.29 | 2.14 | 66 | 6.00 | 1.82 |
| Straightforwardness and honesty | 8 | 5.75 | 1.75 | 63 | 6.71 | 1.90 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 8 | 5.13 | 2.42 | 61 | 5.85 | 2.23 |
| Collaboration with civil society | 9 | 5.44 | 2.65 | 62 | 5.16 | 2.03 |
| Collaboration with the Government* | 10 | 8.90 | 0.74 | 74 | 7.64 | 1.56 |
| Collaboration with other donors and development partners | 5 | 7.20 | 1.10 | 63 | 7.16 | 1.59 |
| Collaboration with the private sector | 7 | 6.00 | 1.53 | 60 | 5.42 | 2.10 |
| The speed in which it gets things accomplished on the ground | 6 | 5.83 | 1.60 | 61 | 5.72 | 1.74 |
| Being a long-term partner | 9 | 8.22 | 1.92 | 75 | 8.03 | 1.42 |

*Significantly different between geographic locations

⁴ Only 107 respondents provided the information about their geographic locations. Thus, only these respondents were included in the analyses presented in this appendix.



C. World Bank Group’s Effectiveness and Results

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group’s work help to achieve development results in Cape Verde? | 9 | 6.78 | 2.05 | 90 | 6.98 | 1.74 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Cabo Verde?

(1-Strongly disagree, 10-Strongly agree)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Cape Verde | 10 | 6.50 | 1.78 | 86 | 6.10 | 2.06 |
| The World Bank Group meets Cape Verde’s needs for knowledge services (e.g., research, analysis, data, technical assistance) | 9 | 6.56 | 2.13 | 84 | 5.56 | 2.03 |

D. The World Bank Group’s Knowledge Work and Activities

In Cabo Verde, to what extent do you believe that the World Bank Group’s knowledge work and activities: *(1-To no degree at all, 10-To a very significant degree)*

| | Which best represents your geographic location? | | | | | |
|---|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| Are adaptable to Cape Verde’s specific development challenges and country circumstances | 9 | 6.89 | 2.26 | 79 | 6.16 | 1.85 |

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group’s knowledge work and activities make to development results in your country? | 9 | 7.22 | 1.72 | 82 | 6.88 | 1.79 |
| Overall, how would you rate the technical quality of the World Bank Group’s knowledge work and activities? | 8 | 7.50 | 1.41 | 85 | 7.42 | 1.59 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)



E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-------------------|------|------|
| | Barlavento Islands | | | Sotavento Islands | | |
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group takes decisions quickly in Cape Verde | 8 | 6.13 | 2.30 | 63 | 5.25 | 1.89 |
| Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 6 | 7.17 | 2.32 | 64 | 6.58 | 2.02 |



Appendix D: Responses to Selected Questions by Levels of Collaboration with the World Bank Group⁵

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY15 Cabo Verde COS questionnaire: All 10-point scale questions and question B4 “When thinking about how the World Bank Group can have the most impact on development results in Cabo Verde, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Cabo Verde?”

Collaborating with the WBG N=16 ● Not collaborating with the WBG N=87

B. Overall Attitudes toward the World Bank Group

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank Group in Cape Verde?* | 16 | 7.88 | 1.54 | 87 | 6.11 | 2.53 |

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|---|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group's effectiveness in Cape Verde. | 16 | 6.63 | 1.54 | 73 | 6.48 | 1.63 |

(1-Not effective at all, 10-Very effective)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|---|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's staff is well prepared to help Cape Verde solve its most complicated development challenges? | 16 | 6.63 | 1.78 | 72 | 6.81 | 1.70 |

(1-To no degree at all, 10-To a very significant degree)

⁵ Only 103 respondents provided the information about their levels of collaboration with the World Bank Group (question H3 in the questionnaire). Thus only these respondents were included in the analysis presented in this appendix. Response options “I currently collaborate with the WBG” and “Both of above” were combined as “Collaborating with the WBG” for the comparisons in this appendix. “I have previously collaborated with the WBG,” and “I have never collaborated with the WBG” were combined as “Not collaborating with the WBG”.

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Cabo Verde, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Cabo Verde? (Choose no more than THREE)

| Percentage of Respondents (Responses combined) | Collaborating with the WBG | Not collaborating with the WBG |
|---|-------------------------------|-----------------------------------|
| Social protection | 6.3% | 6.9% |
| Crime and violence | 6.3% | 10.3% |
| Transport (e.g., roads, bridges, transportation) | 12.5% | 6.9% |
| Agricultural development | 12.5% | 9.2% |
| Global/regional integration | 6.3% | 6.9% |
| Gender equity | 0.0% | 0.0% |
| Public sector governance/reform | 43.8% | 32.2% |
| Health | 6.3% | 4.6% |
| Rural development* | 25.0% | 4.6% |
| Foreign direct investment | 6.3% | 10.3% |
| Education | 18.8% | 17.2% |
| Energy | 6.3% | 4.6% |
| Job creation/employment | 31.3% | 37.9% |
| Financial markets | 0.0% | 1.1% |
| Urban development | 0.0% | 0.0% |
| Environmental sustainability | 0.0% | 1.1% |
| Equality of opportunity | 12.5% | 10.3% |
| Private sector development | 43.8% | 49.4% |
| Water and sanitation | 12.5% | 11.5% |
| Food security | 6.3% | 3.4% |
| Climate change | 0.0% | 1.1% |
| Poverty reduction | 12.5% | 14.9% |
| Trade and exports | 0.0% | 1.1% |
| Economic growth | 31.3% | 36.8% |
| Law and justice | 0.0% | 4.6% |
| Regulatory framework | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Natural resource management | 0.0% | 0.0% |
| Anti corruption | 0.0% | 2.3% |
| Information and communications technology | 0.0% | 5.7% |
| Disaster management | 0.0% | 0.0% |

*Significantly different between collaborators and non-collaborators



B. Overall Attitudes toward the World Bank Group (continued)

How **EFFECTIVE** do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Cabo Verde? (1-Not effective at all, 10-Very effective)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 16 | 6.88 | 1.75 | 58 | 7.00 | 1.69 |
| Citizen engagement (incorporating citizens' voices into development) | 12 | 5.33 | 2.19 | 42 | 4.43 | 1.85 |
| Policy design (for clarity and better incentives to achieve development goals) | 14 | 6.43 | 1.83 | 54 | 6.50 | 1.97 |

When thinking about how to improve capacity building in Cabo Verde to help ensure better development results, looking forward, how **IMPORTANT** is it for the World Bank Group to be involved in the following aspects of capacity building?

(1-Not important at all, 10-Very important)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 15 | 7.73 | 1.28 | 68 | 7.79 | 1.97 |
| Citizen engagement (incorporating citizens' voices into development) | 14 | 7.29 | 1.54 | 62 | 7.74 | 2.11 |
| Policy design (for clarity and better incentives to achieve development goals) | 16 | 8.06 | 1.24 | 68 | 8.22 | 1.74 |

To what extent do you agree with the following statements about the World Bank Group's work in Cabo Verde?

(1-Strongly disagree, 10-Strongly agree)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|---|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in Cape Verde | 15 | 7.33 | 1.68 | 77 | 7.04 | 2.12 |
| The World Bank Group's work is aligned with what I consider the development priorities for Cape Verde | 15 | 6.67 | 1.68 | 73 | 6.32 | 1.88 |
| The World Bank Group supports programs and strategies that are realistic for Cape Verde | 14 | 6.79 | 1.12 | 71 | 6.52 | 1.96 |
| The World Bank Group treats clients and stakeholders in Cape Verde with respect | 14 | 6.79 | 1.72 | 61 | 7.41 | 1.94 |

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Cabo Verde, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Responsiveness | 14 | 6.21 | 1.37 | 62 | 6.61 | 1.62 |
| Flexibility (in terms of the institution's products and services) | 15 | 5.73 | 1.22 | 58 | 5.86 | 1.66 |
| Flexibility (in terms of changing country circumstances) | 15 | 5.80 | 1.08 | 56 | 5.73 | 1.66 |
| Being inclusive | 14 | 5.93 | 1.49 | 53 | 5.79 | 1.86 |
| Openness (sharing data and other information) | 15 | 6.53 | 1.13 | 61 | 6.18 | 1.90 |
| Staff accessibility | 15 | 6.07 | 1.39 | 55 | 5.84 | 1.99 |
| Straightforwardness and honesty | 14 | 6.64 | 1.50 | 54 | 6.59 | 2.05 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 15 | 6.67 | 1.63 | 52 | 5.50 | 2.36 |
| Collaboration with civil society | 11 | 5.82 | 1.72 | 58 | 5.07 | 2.14 |
| Collaboration with the Government | 15 | 7.73 | 1.33 | 65 | 7.80 | 1.63 |
| Collaboration with other donors and development partners | 15 | 7.53 | 1.25 | 50 | 7.12 | 1.64 |
| Collaboration with the private sector | 13 | 5.46 | 1.98 | 51 | 5.49 | 2.10 |
| The speed in which it gets things accomplished on the ground | 15 | 5.87 | 1.30 | 50 | 5.74 | 1.83 |
| Being a long-term partner | 15 | 7.87 | 1.30 | 66 | 8.05 | 1.52 |

**C. World Bank Group's Effectiveness and Results**

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Cabo Verde?
(1-Not important at all, 10-Very important)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|---|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Anti corruption | 14 | 6.93 | 2.02 | 58 | 6.55 | 2.82 |
| Information and communications technology | 13 | 7.15 | 1.14 | 64 | 6.84 | 2.48 |
| Transport | 13 | 8.23 | 1.01 | 66 | 7.53 | 1.97 |
| Crime and violence | 13 | 5.08 | 1.55 | 55 | 5.33 | 3.04 |
| Law and justice | 13 | 4.77 | 1.24 | 60 | 5.65 | 2.87 |
| Urban development | 15 | 6.13 | 1.81 | 64 | 6.19 | 2.36 |
| Environmental sustainability | 15 | 6.27 | 1.79 | 64 | 6.97 | 2.30 |
| Regulatory framework | 13 | 7.00 | 1.47 | 66 | 7.23 | 1.94 |
| Communicable/non-communicable diseases | 11 | 5.55 | 1.75 | 67 | 6.75 | 2.48 |
| Poverty reduction | 15 | 7.93 | 1.79 | 80 | 7.84 | 1.98 |
| Gender equity | 15 | 6.87 | 1.46 | 67 | 6.51 | 2.46 |
| Private sector development | 16 | 7.06 | 1.81 | 70 | 7.24 | 2.46 |
| Foreign direct investment | 13 | 7.15 | 1.63 | 68 | 6.53 | 2.57 |
| Water and sanitation | 13 | 7.23 | 1.79 | 73 | 7.37 | 2.15 |
| Trade and exports | 12 | 6.67 | 1.56 | 60 | 6.65 | 2.36 |
| Economic growth | 13 | 7.77 | 1.48 | 71 | 7.39 | 2.38 |
| Energy | 14 | 7.79 | 1.12 | 69 | 7.52 | 2.03 |
| Disaster management | 12 | 5.33 | 2.02 | 48 | 5.13 | 2.57 |
| Public sector governance/reform | 16 | 7.56 | 1.41 | 73 | 7.66 | 2.09 |
| Job creation/employment | 14 | 6.00 | 2.25 | 68 | 6.87 | 2.46 |
| Financial markets | 14 | 6.07 | 1.73 | 59 | 6.24 | 2.60 |
| Equality of opportunity | 14 | 5.93 | 1.54 | 55 | 6.40 | 2.41 |
| Health | 14 | 6.36 | 1.82 | 65 | 6.75 | 2.26 |
| Rural development | 14 | 6.71 | 1.73 | 66 | 6.71 | 2.52 |
| Global/regional integration | 14 | 6.00 | 1.96 | 60 | 5.82 | 2.59 |
| Food security | 13 | 6.31 | 1.65 | 63 | 6.25 | 2.36 |
| Education | 13 | 7.15 | 1.91 | 67 | 7.21 | 2.16 |
| Social protection | 12 | 6.08 | 1.38 | 55 | 6.27 | 2.34 |
| Climate change | 14 | 6.29 | 2.23 | 55 | 6.09 | 2.55 |
| Agricultural development | 14 | 6.71 | 1.90 | 68 | 6.43 | 2.61 |
| Natural resource management | 9 | 5.33 | 1.41 | 52 | 5.19 | 2.97 |



C. World Bank Group's Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cabo Verde? (1-Not effective at all, 10-Very effective)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|---|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Anti corruption | 12 | 6.17 | 1.70 | 34 | 5.09 | 2.52 |
| Information and communications technology | 11 | 6.55 | 0.93 | 43 | 6.00 | 2.34 |
| Transport | 12 | 7.17 | 1.34 | 55 | 6.98 | 2.34 |
| Crime and violence | 9 | 4.11 | 0.78 | 32 | 3.94 | 2.33 |
| Law and justice | 11 | 4.45 | 1.29 | 34 | 4.94 | 2.62 |
| Urban development | 12 | 5.08 | 2.11 | 42 | 5.52 | 2.09 |
| Environmental sustainability | 12 | 5.92 | 1.83 | 41 | 5.90 | 2.13 |
| Regulatory framework | 11 | 6.82 | 1.72 | 47 | 6.43 | 1.96 |
| Communicable/non-communicable diseases | 11 | 5.82 | 1.40 | 45 | 6.44 | 2.52 |
| Poverty reduction | 15 | 7.13 | 1.55 | 63 | 6.75 | 2.04 |
| Gender equity | 14 | 6.36 | 1.08 | 50 | 6.02 | 2.05 |
| Private sector development | 14 | 6.07 | 1.82 | 51 | 5.86 | 2.31 |
| Foreign direct investment | 11 | 5.18 | 0.75 | 43 | 5.53 | 2.33 |
| Water and sanitation | 12 | 6.67 | 1.50 | 48 | 6.63 | 2.05 |
| Trade and exports | 11 | 5.27 | 1.01 | 43 | 5.44 | 2.12 |
| Economic growth | 13 | 6.46 | 1.66 | 55 | 6.40 | 2.29 |
| Energy | 13 | 7.23 | 1.36 | 49 | 6.71 | 2.08 |
| Disaster management | 8 | 4.13 | 2.23 | 28 | 4.54 | 2.70 |
| Public sector governance/reform | 14 | 7.21 | 1.31 | 55 | 6.85 | 1.92 |
| Job creation/employment | 12 | 5.67 | 1.97 | 50 | 5.62 | 2.24 |
| Financial markets | 10 | 6.00 | 1.33 | 36 | 5.39 | 2.05 |
| Equality of opportunity | 10 | 5.20 | 0.79 | 42 | 5.88 | 2.36 |
| Health | 13 | 5.92 | 1.38 | 43 | 6.33 | 2.12 |
| Rural development | 15 | 6.27 | 1.75 | 49 | 5.86 | 2.20 |
| Global/regional integration | 12 | 5.58 | 1.56 | 38 | 5.16 | 2.10 |
| Food security | 12 | 5.58 | 1.83 | 42 | 6.17 | 2.15 |
| Education | 12 | 6.50 | 1.68 | 51 | 6.76 | 2.14 |
| Social protection | 10 | 5.40 | 1.65 | 38 | 5.55 | 2.02 |
| Climate change | 11 | 5.45 | 2.30 | 34 | 5.15 | 2.41 |
| Agricultural development | 12 | 5.75 | 1.96 | 45 | 5.93 | 2.32 |
| Natural resource management | 8 | 4.88 | 2.17 | 29 | 4.03 | 2.51 |

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in Cape Verde? | 16 | 7.00 | 1.32 | 79 | 6.92 | 1.88 |

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Cabo Verde?

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Cape Verde | 15 | 6.40 | 1.88 | 77 | 6.09 | 2.10 |
| The World Bank Group meets Cape Verde's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 15 | 6.13 | 1.73 | 75 | 5.60 | 2.12 |

(1-Strongly disagree, 10-Strongly agree)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|---|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group measures and corrects its work in real time in Cape Verde? | 12 | 5.67 | 1.56 | 64 | 5.83 | 1.97 |

(1-To no degree at all, 10-To a very significant degree)



D. The World Bank Group's Knowledge Work and Activities

In Cabo Verde, to what extent do you believe that the World Bank Group's knowledge work and activities:
(1-To no degree at all, 10-To a very significant degree)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|---|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Are timely | 13 | 6.46 | 1.05 | 65 | 6.40 | 1.74 |
| Include appropriate level of stakeholder involvement during preparation | 14 | 6.07 | 1.73 | 56 | 5.55 | 1.86 |
| Lead to practical solutions | 13 | 6.00 | 1.08 | 67 | 5.99 | 1.90 |
| Are accessible (well written and easy to understand) | 13 | 6.77 | 0.93 | 69 | 6.04 | 1.91 |
| Are source of relevant information on global good practices | 15 | 7.40 | 1.24 | 67 | 7.00 | 1.92 |
| Are adequately disseminated | 15 | 5.80 | 1.66 | 65 | 4.74 | 2.15 |
| Are translated enough into local language | 14 | 5.79 | 2.52 | 65 | 4.98 | 2.44 |
| Are adaptable to Cape Verde's specific development challenges and country circumstances | 15 | 6.67 | 1.35 | 71 | 6.18 | 1.97 |

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 16 | 7.13 | 1.45 | 71 | 6.92 | 1.84 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 16 | 7.50 | 1.03 | 74 | 7.41 | 1.70 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly | 13 | 5.15 | 1.77 | 50 | 5.22 | 1.91 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports | 16 | 6.81 | 1.80 | 68 | 6.96 | 2.14 |
| The World Bank Group's approvals and reviews are done in a timely fashion | 13 | 5.38 | 1.80 | 54 | 5.83 | 2.04 |
| The World Bank Group's "Safeguard Policy" requirements are reasonable | 13 | 5.92 | 1.26 | 50 | 6.06 | 1.95 |
| The World Bank Group's conditions on its lending are reasonable* | 14 | 7.00 | 1.41 | 54 | 5.69 | 2.14 |
| The World Bank Group takes decisions quickly in Cape Verde | 13 | 5.23 | 1.42 | 55 | 5.36 | 2.06 |
| Working with the World Bank Group increases Cape Verde's institutional capacity | 16 | 7.44 | 1.09 | 70 | 7.27 | 2.11 |
| Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 14 | 6.64 | 1.98 | 53 | 6.64 | 2.11 |
| The World Bank Group provides effective implementation support (i.e., supervision of projects) | 16 | 6.50 | 1.71 | 64 | 6.78 | 2.05 |

*Significantly different between collaborators and non-collaborators

**E. Working with the World Bank Group (continued)**

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Cape Verde? | 16 | 5.88 | 1.96 | 71 | 6.20 | 2.38 |

*(1-To no degree at all, 10-To a very significant degree)***G. Communication and Information Sharing**Please rate how much you agree with the following statements. *(1-Strongly disagree, 10-Strongly agree)*

| | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | | | | |
|--|--|------|------|--------------------------------|------|------|
| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
| | N | Mean | SD | N | Mean | SD |
| I find the World Bank Group's websites easy to navigate. | 14 | 7.43 | 1.45 | 59 | 7.14 | 2.04 |
| I find the information on the World Bank Group's websites useful. | 14 | 7.64 | 1.39 | 57 | 8.00 | 1.39 |
| The World Bank Group's social media channels are valuable sources of information about the institution | 9 | 7.33 | 1.50 | 33 | 7.82 | 1.67 |
| When I need information from the World Bank Group I know how to find it | 14 | 7.29 | 1.77 | 55 | 6.47 | 2.49 |
| The World Bank Group is responsive to my information requests and inquiries | 12 | 6.83 | 1.70 | 31 | 6.23 | 2.58 |



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

| Indicator Question | Which one of the following best describes your level of interaction with the World Bank Group in your country? | | Which of the following describes most of your exposure to the World Bank Group in Cape Verde? (Choose no more than TWO) | | | | | | | | | |
|--|--|----------------------------|---|----------|----------------------|----------|--------------------------|----------|-------------|----------|-----------------|----------|
| | Not collaborating with the WBG | Collaborating with the WBG | Observer | | Use WBG reports/data | | Engage in WBG activities | | Collaborate | | Use WBG website | |
| | | | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean |
| Overall, please rate your impression of the World Bank Group's effectiveness in Cape Verde. | 6.48 | 6.63 | 6.47 | 6.76 | 6.67 | 6.45 | 6.52 | 6.73 | 6.59 | 6.50 | 6.49 | 6.70 |
| Overall the World Bank Group currently plays a relevant role in development in Cape Verde | 7.04 | 7.33 | 7.08 | 6.96 | 7.30 | 6.76 | 6.85 | 7.94 | 6.87 | 7.46 | 7.30 | 6.59 |
| The World Bank Group's work is aligned with what I consider the development priorities for Cape Verde | 6.32 | 6.67 | 6.43 | 6.20 | 6.45 | 6.27 | 6.19 | 7.13 | 6.25 | 6.67 | 6.60 | 5.97 |
| Responsiveness | 6.61 | 6.21 | 6.40 | 7.00 | 6.76 | 6.32 | 6.47 | 6.80 | 6.61 | 6.38 | 6.73 | 6.19 |
| Flexibility (in terms of the institution's products and services) | 5.86 | 5.73 | 5.79 | 6.07 | 5.83 | 5.86 | 5.79 | 6.07 | 5.93 | 5.68 | 6.04 | 5.43 |
| Flexibility (in terms of changing country circumstances) | 5.73 | 5.80 | 5.84 | 5.47 | 5.50 | 6.03 | 5.61 | 6.25 | 5.87 | 5.56 | 5.84 | 5.57 |
| Being inclusive | 5.79 | 5.93 | 5.90 | 5.65 | 5.47 | 6.17 | 5.73 | 6.33 | 5.84 | 5.82 | 5.91 | 5.70 |
| Openness (sharing data and other information) | 6.18 | 6.53 | 6.32 | 6.06 | 6.16 | 6.35 | 6.12 | 6.75 | 6.25 | 6.26 | 6.02 | 6.67 |
| Staff accessibility | 5.84 | 6.07 | 6.13 | 5.43 | 5.59 | 6.37 | 5.98 | 6.00 | 5.76 | 6.43 | 5.85 | 6.26 |
| Straightforwardness and honesty | 6.59 | 6.64 | 6.71 | 6.20 | 6.18 | 7.03 | 6.49 | 7.00 | 6.56 | 6.68 | 6.63 | 6.54 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 5.50 | 6.67 | 5.85 | 5.57 | 5.53 | 6.06 | 5.72 | 6.07 | 5.81 | 5.75 | 5.81 | 5.75 |
| Collaboration with civil society | 5.07 | 5.82 | 5.46 | 4.40 | 4.94 | 5.52 | 5.02 | 6.00 | 5.35 | 4.95 | 5.17 | 5.31 |
| Collaboration with the Government | 7.80 | 7.73 | 7.72 | 7.91 | 7.85 | 7.68 | 7.67 | 8.20 | 7.75 | 7.83 | 7.76 | 7.79 |
| Collaboration with other donors and development partners | 7.12 | 7.53 | 6.98 | 7.59 | 7.39 | 6.91 | 7.06 | 7.46 | 7.20 | 7.00 | 7.29 | 6.87 |
| Collaboration with the private sector | 5.49 | 5.46 | 5.47 | 5.65 | 5.44 | 5.59 | 5.60 | 5.21 | 5.18 | 6.25 | 5.65 | 5.24 |
| The speed in which it gets things accomplished on the ground | 5.74 | 5.87 | 5.75 | 6.00 | 5.81 | 5.76 | 5.65 | 6.31 | 5.78 | 5.79 | 5.88 | 5.61 |
| Being a long-term partner | 8.05 | 7.87 | 7.95 | 8.24 | 8.10 | 7.95 | 8.03 | 8.00 | 7.96 | 8.16 | 8.06 | 7.96 |
| To what extent does the World Bank Group's work help to achieve development results in Cape Verde? | 6.92 | 7.00 | 7.06 | 6.71 | 6.88 | 7.05 | 6.80 | 7.69 | 6.92 | 7.04 | 7.04 | 6.82 |
| The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Cape Verde | 6.09 | 6.40 | 6.18 | 6.15 | 6.23 | 6.10 | 6.11 | 6.44 | 6.05 | 6.46 | 6.50 | 5.59 |
| The World Bank Group meets Cape Verde's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 5.60 | 6.13 | 5.68 | 5.79 | 5.89 | 5.52 | 5.69 | 5.81 | 5.62 | 5.92 | 5.91 | 5.35 |
| The World Bank Group knowledge work and activities are adaptable to Cape Verde's specific development challenges and country circumstances | 6.18 | 6.67 | 6.23 | 6.41 | 6.51 | 6.05 | 6.06 | 7.19 | 6.17 | 6.54 | 6.56 | 5.75 |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 6.92 | 7.12 | 6.90 | 7.04 | 7.10 | 6.77 | 6.79 | 7.56 | 6.84 | 7.16 | 7.11 | 6.58 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 7.41 | 7.50 | 7.44 | 7.52 | 7.61 | 7.31 | 7.38 | 7.82 | 7.36 | 7.72 | 7.49 | 7.41 |
| The World Bank Group takes decisions quickly in Cape Verde | 5.36 | 5.23 | 5.25 | 5.82 | 5.51 | 5.27 | 5.40 | 5.38 | 5.43 | 5.32 | 5.43 | 5.32 |
| Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 6.64 | 6.64 | 6.71 | 6.44 | 6.57 | 6.72 | 6.52 | 7.07 | 6.60 | 6.71 | 6.54 | 6.89 |

Yellow highlight indicates significant difference between Yes and No means.



Appendix F: Cabo Verde FY 2015 Questionnaire



World Bank Group Country Survey FY15 – Cabo Verde

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Cabo Verde or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Cabo Verde, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Cabo Verde.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of the International Bank for Reconstruction and Development (IBRD), the International Development Association (IDA), the International Finance Corporation (IFC), the Multilateral Investment Guarantee Agency (MIGA), and the International Centre for the Settlement of Investment Disputes (ICSID). When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING CABO VERDE

| | |
|--|---------------------|
| A1. In general would you say that Cabo Verde is headed in ... ? | |
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

**SECTION A: GENERAL ISSUES**

| A2. Listed below are a number of development priorities in Cabo Verde. | | | |
|---|---|----|--|
| Please identify which of the following you consider the most important development priorities in Cabo Verde? (Choose no more than THREE) | | | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | 17 | Education |
| 2 | Food security | 18 | Poverty reduction |
| 3 | Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) | 19 | Energy |
| 4 | Global/regional integration | 20 | Transport (e.g., roads, bridges, transportation) |
| 5 | Gender equity | 21 | Climate change (e.g., mitigation, adaptation) |
| 6 | Private sector development | 22 | Agricultural development |
| 7 | Foreign direct investment | 23 | Trade and exports |
| 8 | Water and sanitation | 24 | Crime and violence |
| 9 | Anti corruption | 25 | Economic growth |
| 10 | Job creation/employment | 26 | Law and justice (e.g., judicial system) |
| 11 | Rural development | 27 | Regulatory framework |
| 12 | Financial markets | 28 | Communicable/non-communicable diseases |
| 13 | Urban development | 29 | Natural resource management (e.g., oil, gas, mining) |
| 14 | Environmental sustainability | 30 | Disaster management |
| 15 | Equality of opportunity (i.e., equity) | 31 | Information and communications technology |
| 16 | Health | | |

| A3. Poverty reduction is a broad term that encompasses work in many different areas. | | | |
|--|--|----|---|
| Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Cabo Verde? (Choose no more than THREE) | | | |
| 1 | Water and sanitation | 16 | Anti corruption |
| 2 | Equality of opportunity (i.e., equity) | 17 | Private sector development |
| 3 | Economic growth | 18 | Foreign direct investment |
| 4 | Climate change (e.g., mitigation, adaptation) | 19 | Education |
| 5 | Global/regional integration | 20 | Energy |
| 6 | Gender equity | 21 | Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) |
| 7 | Rural development | 22 | Natural resource management (e.g., oil, gas, mining) |
| 8 | Urban development | 23 | Environmental sustainability |
| 9 | Regulatory framework | 24 | Disaster management |
| 10 | Social protection (e.g., pensions, targeted social assistance) | 25 | Health |
| 11 | Law and justice (e.g., judicial system) | 26 | Agricultural development |
| 12 | Transport (e.g., roads, bridges, transportation) | 27 | Job creation/employment |
| 13 | Crime and violence | 28 | Financial markets |
| 14 | Communicable/non-communicable diseases | 29 | Trade and exports |
| 15 | Information and communications technology | 30 | Food security |

**SECTION A: GENERAL ISSUES**

A4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Cabo Verde? (Choose no more than TWO)

| | |
|----|---|
| 1 | Better employment opportunities for young people |
| 2 | Better employment opportunities for women |
| 3 | Greater access to micro-finance for the poor |
| 4 | Greater voice and participation for citizens to help ensure greater accountability |
| 5 | Greater access to health and nutrition for citizens |
| 6 | Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) |
| 7 | A growing middle class |
| 8 | Better opportunity for the poor who live in rural areas |
| 9 | Better opportunity for the poor who live in urban areas |
| 10 | Consistent economic growth |
| 11 | More reliable social safety net |
| 12 | Greater equity of fiscal policy |
| 13 | Education and training that better ensure job opportunity |
| 14 | Better quality public services |
| 15 | Other (please specify): _____ |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

| B1. How familiar are you with the work of the World Bank Group in Cabo Verde? | | | | | | | | | |
|--|---|---|---|---|--------------------|---|---|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Not familiar at all | | | | | Extremely familiar | | | | |

| B2. Overall, please rate your impression of the World Bank Group's effectiveness in Cabo Verde. | | | | | | | | | | |
|--|---|---|---|---|---|---|---|----------------|----|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not effective at all | | | | | | | | Very effective | | Don't know |

| B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Cabo Verde solve its most complicated development challenges? | | | | | | | | | | |
|---|---|---|---|---|---|---|---|------------------------------|----|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | To a very significant degree | | Don't know |

| B4. When thinking about how the World Bank Group can have the most impact on development results in Cabo Verde, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Cabo Verde? (Choose no more than THREE) | | | |
|---|---|----|--|
| 1 | Social protection (e.g., pensions, targeted social assistance) | 17 | Equality of opportunity (i.e., equity) |
| 2 | Crime and violence | 18 | Private sector development |
| 3 | Transport (e.g., roads, bridges, transportation) | 19 | Water and sanitation |
| 4 | Agricultural development | 20 | Food security |
| 5 | Global/regional integration | 21 | Climate change (e.g., mitigation, adaptation) |
| 6 | Gender equity | 22 | Poverty reduction |
| 7 | Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) | 23 | Trade and exports |
| 8 | Health | 24 | Economic growth |
| 9 | Rural development | 25 | Law and justice (e.g., judicial system) |
| 10 | Foreign direct investment | 26 | Regulatory framework |
| 11 | Education | 27 | Communicable/non-communicable diseases |
| 12 | Energy | 28 | Natural resource management (e.g., oil, gas, mining) |
| 13 | Job creation/employment | 29 | Anti corruption |
| 14 | Financial markets | 30 | Information and communications technology |
| 15 | Urban development | 31 | Disaster management |
| 16 | Environmental sustainability | | |



SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B5. When thinking about the World Bank Group’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Cabo Verde? | | Greatest Value (Choose only ONE) | Second Greatest Value (Choose only ONE) |
|--|---|---|--|
| 1 | Convening/facilitating | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Data | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Policy advice, studies, analyses | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Capacity development | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Technical assistance | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Mobilizing third party financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Donor coordination | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Other (please specify): _____ | <input type="checkbox"/> | <input type="checkbox"/> |

| How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Cabo Verde? (If you have NO exposure to/experience in any of the areas listed below, please respond “Don’t know”) | | | | | | | | | | | | | |
|--|--|-----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| B6 | Project implementation (or other organizational strengthening) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B7 | Citizen engagement (incorporating citizens' voices into development) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B8 | Policy design (for clarity and better incentives to achieve development goals) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| When thinking about how to improve capacity building in Cabo Verde to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond “Don’t know”) | | | | | | | | | | | | | |
|--|--|-----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | | Not important at all | | | | | | | | | | Very important | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| B9 | Project implementation (or other organizational strengthening) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B10 | Citizen engagement (incorporating citizens' voices into development) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| B11 | Policy design (for clarity and better incentives to achieve development goals) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B12. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Cabo Verde? (Choose no more than TWO)**

| | |
|----|---|
| 1 | Staff too inaccessible |
| 2 | Not exploring alternative policy options |
| 3 | Not collaborating enough with stakeholders outside the Government |
| 4 | Its advice and strategies do not lend themselves to practical problem solving |
| 5 | Not enough public disclosure of its work |
| 6 | Arrogant in its approach |
| 7 | Not client focused |
| 8 | The credibility of its knowledge/data |
| 9 | World Bank Group's processes too complex |
| 10 | Not willing to honestly criticize policies and reform efforts in the country |
| 11 | Too influenced by developed countries |
| 12 | Imposing technocratic solutions without regard to political realities |
| 13 | World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures) |
| 14 | Not aligned with other donors' work |
| 15 | Not aligned with country priorities |
| 16 | Not adequately sensitive to political/social realities in Cabo Verde |
| 17 | Other (please specify): _____ |
| 18 | Don't know |

B13. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Cabo Verde? (Choose no more than TWO)

| | |
|---|--|
| 1 | Trust Fund management |
| 2 | Knowledge products/services (analytical work, studies, surveys, etc.) |
| 3 | Investment lending (financing specific projects) |
| 4 | Technical assistance (advice, best practice, international experience, etc.) |
| 5 | Capacity development |
| 6 | Policy based lending / budget support to the Government |
| 7 | Multi-sectoral approaches |
| 8 | Other (please specify): _____ |
| 9 | Don't know |

B14. To what extent do you believe that the World Bank Group's work and support help the poorest in Cabo Verde? (Select only ONE response)

| | |
|---|-----------------------------------|
| 1 | To a fully sufficient degree |
| 2 | To a somewhat sufficient degree |
| 3 | To a somewhat insufficient degree |
| 4 | To a very insufficient degree |
| 5 | Don't know |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B15. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

| | | | |
|---|--|----|---|
| 1 | Academia/think tanks/research institutes | 7 | NGOs/Community Based Organizations (CBOs) |
| 2 | Donor community | 8 | Youth/university groups |
| 3 | Media | 9 | Beneficiaries |
| 4 | Local Government | 10 | Foundations |
| 5 | Private sector | 11 | Other (please specify): _____ |
| 6 | Parliament | 12 | Don't know |

To what extent do you agree with the following statements about the World Bank Group's work in Cabo Verde?

| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
|------------|---|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| B16 | Overall the World Bank Group currently plays a relevant role in development in Cabo Verde | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B17 | The World Bank Group's work is aligned with what I consider the development priorities for Cabo Verde | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B18 | The World Bank Group supports programs and strategies that are realistic for Cabo Verde | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B19 | The World Bank Group treats clients and stakeholders in Cabo Verde with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

To what extent is the World Bank Group an effective development partner in Cabo Verde, in terms of each of the following?

| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
|------------|--|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| B20 | Responsiveness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B21 | Flexibility (in terms of the institution's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B22 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B23 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B24 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B25 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B26 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B27 | Ease of access to the people at the World Bank Group who are making decisions important to my work | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B28 | Collaboration with civil society | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B29 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B30 | Collaboration with other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B31 | Collaboration with the private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B32 | The speed in which it gets things accomplished on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B33 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B34. To be a more effective development partner in Cabo Verde, do you believe that the World Bank Group should have... ? (Select only ONE response)

More local presence

The current level of local presence is adequate

Less local presence

Don't know

B35. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

1 The World Bank Group does not do adequate follow through/follow-up

2 Poor donor coordination

3 The World Bank Group is not sensitive enough to political/social realities on the ground

4 Lack of/inadequate levels of capacity in Government

5 There is not an adequate level of citizen/civil society participation

6 The World Bank Group works too slowly

7 The Government works inefficiently

8 Political pressures and obstacles

9 Reforms are not well thought out in light of country challenges

10 Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

| C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Cabo Verde? | | | | | | | | | | | | |
|--|---|----------------------|---|---|---|---|---|---|---|---|----------------|--------------------------|
| | | Not important at all | | | | | | | | | Very important | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | Anti corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | Law and justice (e.g., judicial system) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | Regulatory framework | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | Gender equity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | Private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 13 | Foreign direct investment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 14 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 15 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 16 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 17 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 18 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 19 | Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 20 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 21 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 22 | Equality of opportunity (i.e., equity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 23 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 24 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 25 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 26 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 27 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 28 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 29 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 30 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 31 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cabo Verde? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|----|---|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 1 | Anti corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 2 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 3 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 4 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 5 | Law and justice (e.g., judicial system) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 6 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 7 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 8 | Regulatory framework | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 9 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 10 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 11 | Gender equity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 12 | Private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 13 | Foreign direct investment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 14 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 15 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 16 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 17 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 18 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 19 | Public sector governance/reform (i.e., government effectiveness, macro-fiscal stability, public financial management, public expenditure) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 20 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 21 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 22 | Equality of opportunity (i.e., equity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 23 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 24 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 25 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 26 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 27 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 28 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 29 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 30 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 31 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C3. Where are the World Bank Group's decisions made primarily that support the program in Cabo Verde? (Select only ONE response)

| | |
|---|--|
| 1 | At the Headquarters (in Washington D.C.) |
| 2 | In the country |
| 3 | Don't know |

C4. To what extent does the World Bank Group's work help to achieve development results in Cabo Verde?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

To what extent do you agree with the following statements about the World Bank Group in Cabo Verde?

| | | Strongly disagree | | | | | | | | Strongly agree | | Don't know |
|-----------|--|-------------------|---|---|---|---|---|---|---|----------------|----|--------------------------|
| C5 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Cabo Verde | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C6 | The World Bank Group meets Cabo Verde's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

C7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Cabo Verde?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

| | |
|---|--------------------|
| D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| | | | | | | | | | | | | | | |
|--|---|----------------------------|---|---|---|---|---|---|---|---|----|-------------------------------------|--|--------------------------|
| In Cabo Verde, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | | |
| | | To no degree at all | | | | | | | | | | To a very significant degree | | Don't know |
| D2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| D3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| D4 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| D5 | Are accessible (well written and easy to understand) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| D6 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| D7 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| D8 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| D9 | Are adaptable to Cabo Verde's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |

| | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|-------------------------|--|-------------------|--------------------------|
| D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| Not significant at all | | | | | | | | | Very significant | | Don't know | |

| | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------------|--|-------------------|--------------------------|
| D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| Very low technical quality | | | | | | | | | Very high technical quality | | Don't know | |

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E1 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E2 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | The World Bank Group's "Safeguard Policy" requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E5 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | The World Bank Group takes decisions quickly in Cabo Verde | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | Working with the World Bank Group increases Cabo Verde's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E9 | The World Bank Group provides effective implementation support (i.e., supervision of projects) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Cabo Verde? | | | | | | | | | | | | | |
|--|--|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |

| E11. Which of the following best describes the way the World Bank Group operates in Cabo Verde? (Select only one response) | |
|---|--|
| 1 | The World Bank Group takes too much risk in Cabo Verde |
| 2 | The World Bank Group does not take enough risk in Cabo Verde |
| 3 | The World Bank Group's approach to risk is appropriate |
| 4 | Don't know |

| E12. Which of the following best describes the WBG's support in Cabo Verde? (Select only one response) | |
|---|---|
| 1 | The World Bank Group is sufficiently selective and focuses on the most important development challenges in Cabo Verde |
| 2 | The World Bank Group is not sufficiently selective in Cabo Verde, and it is involved in too many areas of development |
| 3 | Don't know |

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CABO VERDE**

| F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Cabo Verde? (Choose no more than TWO) | |
|---|--|
| 1 | Provide more adequate data/knowledge/statistics/figures on Cabo Verde's economy |
| 2 | Ensure greater selectivity in its work |
| 3 | Offer more innovative financial products |
| 4 | Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) |
| 5 | Reach out more to groups outside of Government |
| 6 | Work faster |
| 7 | Improve the quality of its experts as related to Cabo Verde's specific challenges |
| 8 | Offer more innovative knowledge services |
| 9 | Collaborate more effectively with Government clients (e.g., national, state, local) |
| 10 | Increase the level of capacity development in the country |
| 11 | Reduce the complexity of obtaining World Bank Group financing |
| 12 | Other (please specify): _____ |

| F2. When considering the combination of services that the World Bank Group offers in Cabo Verde, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Cabo Verde? (Select only ONE response) | |
|---|--|
| 1 | Financial services |
| 2 | Knowledge products |
| 3 | Convening services (e.g., building partnerships, mobilizing funds) |
| 4 | None of the above |
| 5 | The combination is appropriate for Cabo Verde |
| 6 | Don't know |

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How do you get most of your information about economic and social development issues in Cabo Verde? (Choose no more than TWO)**

| | | | |
|---|--------------------------|----|--|
| 1 | Periodicals | 6 | International television |
| 2 | International newspapers | 7 | Local newspapers |
| 3 | Local radio | 8 | Internet |
| 4 | International radio | 9 | Social media (blogs, Facebook, Twitter, YouTube, Flickr) |
| 5 | Local television | 10 | Other (please specify): _____ |

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| | | | |
|---|--|---|--|
| 1 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) | 5 | World Bank Group's website |
| 2 | e-Newsletters | 6 | Social media (blogs, Facebook, Twitter, YouTube, Flickr) |
| 3 | World Bank Group's seminars/workshops/conferences | 7 | Mobile phones |
| 4 | World Bank Group's publications and other written materials | 8 | Other (please specify): _____ |

| | | | |
|-----------|--|------------|-----------|
| G3 | Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? | Yes | No |
| G4 | Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6) | Yes | No |
| G5 | Were you able to obtain this information? | Yes | No |
| G6 | Do you have access to the Internet? | Yes | No |
| G7 | Do you use/have you used the World Bank Group website? | Yes | No |
| G8 | Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, Flickr)? | Yes | No |

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?

| | |
|---|-----------------|
| 1 | High speed/WiFi |
| 2 | Dial-up |

Please rate how much you agree with the following statements.

| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
|------------|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| G10 | I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G11 | I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G12 | The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G13 | When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G14 | The World Bank Group is responsive to my information requests and inquiries | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

**SECTION H: BACKGROUND INFORMATION**

| H1. Which of the following best describes your current position? (Select only ONE response) | | | |
|--|--|----|--|
| 1 | Office of the President, Prime Minister | 11 | NGO/Community Based Organization |
| 2 | Office of Minister | 12 | Media (press, radio, TV, web, etc.) |
| 3 | Office of Parliamentarian | 13 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 4 | Employee of a Ministry, Ministerial Department or Implementation Agency | 14 | Trade Union |
| 5 | Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program | 15 | Faith-Based Group |
| 6 | Local Government Office or Staff | 16 | Youth Group |
| 7 | Bilateral/Multilateral Agency | 17 | Academia/Research Institute/Think Tank |
| 8 | Private Sector Organization | 18 | Judiciary Branch |
| 9 | Private Foundation | 19 | Other (please specify): _____ |
| 10 | Financial Sector/Private Bank | | |

| H2. Please identify the primary specialization of your work. (Select only ONE response) | | | |
|--|--------------------------------------|----|--|
| 1 | Water | 12 | Gender |
| 2 | Social protection and labor | 13 | Transport and ICT |
| 3 | Fragility, conflict and violence | 14 | Urban, rural, and social development |
| 4 | Environment and natural resources | 15 | Governance |
| 5 | Public-private partnerships | 16 | Poverty |
| 6 | Education | 17 | Jobs |
| 7 | Health, nutrition, and population | 18 | Agriculture |
| 8 | Energy and extractives | 19 | Climate change |
| 9 | Macroeconomics and fiscal management | 20 | Generalist (specialized in multiple sectors) |
| 10 | Trade and competitiveness | 21 | Other (please specify): _____ |
| 11 | Finance and markets | | |

| H3. Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response) | |
|---|--|
| 1 | I currently collaborate with the World Bank Group |
| 2 | I have previously collaborated with the World Bank Group |
| 3 | Both of the above (I currently collaborate and previously have collaborated with the World Bank Group) |
| 4 | I have never collaborated with the World Bank Group |

**SECTION H: BACKGROUND INFORMATION**

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Cabo Verde? (Select only ONE response)

- | | |
|---|---|
| 1 | The World Bank (IBRD/IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | Other (please specify): _____ |

**H5. Do your projects involve both the World Bank and the IFC?
(If YES please go to Question H6; If NO please go to H7)**

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

**H6. If yes, what was your view of how the two institutions work together in Cabo Verde?
(Select only ONE response)**

- | | |
|---|--|
| 1 | The two institutions work well together |
| 2 | The way the two institutions work together needs improvement |
| 3 | The two institutions do not work well together |
| 4 | Don't know |

H7. Which of the following describes most of your exposure to the World Bank Group in Cabo Verde? (Choose no more than TWO)

- | | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

H8. What's your gender?

- | | |
|---|--------|
| 1 | Female |
| 2 | Male |

H9. Which best represents your geographic location?

- | | |
|---|--|
| 1 | Barlavento Islands (ilhas de São Vicente, Santo Antão, São Nicolau, Sal e Boa Vista) |
| 2 | Sotavento Islands (ilhas de Brava, Fogo, Santiago, Maio) |

Thank you for completing the survey!