

FY 2016 Comoros Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



July 2016



Acknowledgements

The Comoros Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG) team led by Sharon Felzer (Senior Communications Officer, Head of PORG), Svetlana Markova, Jessica Cameron, Jing Guo, Calita Woods, and Isabel Tepedino. Dania Mendoza and Noreen Wambui provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the country team and the local fielding agency COFINCO. In particular, PORG is grateful for the support from Erick Rabemananoro (Communications Officer) who coordinated the survey related activities from Antananarivo, Madagascar, and Antoissi Said Ali Said (Operations Analyst) in Moroni, Comoros.



Country Opinion Surveys
THE WORLD BANK GROUP



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I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Comoros perceive the WBG. The survey explored:

- *General Issues Facing Comoros*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Comoros*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From January to March 2016, 160 stakeholders of the WBG in Comoros were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the Office of the President/Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; island governments; bilateral/multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs/community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations. A total of 134 stakeholders participated in the survey (84% response rate).

Some respondents received and returned the questionnaires via post, courier, or email; others completed the questionnaire with the presence of a representative of the independent fielding agency. Respondents were asked about: general issues facing Comoros; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Comoros; and the WBG's communication and information sharing.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

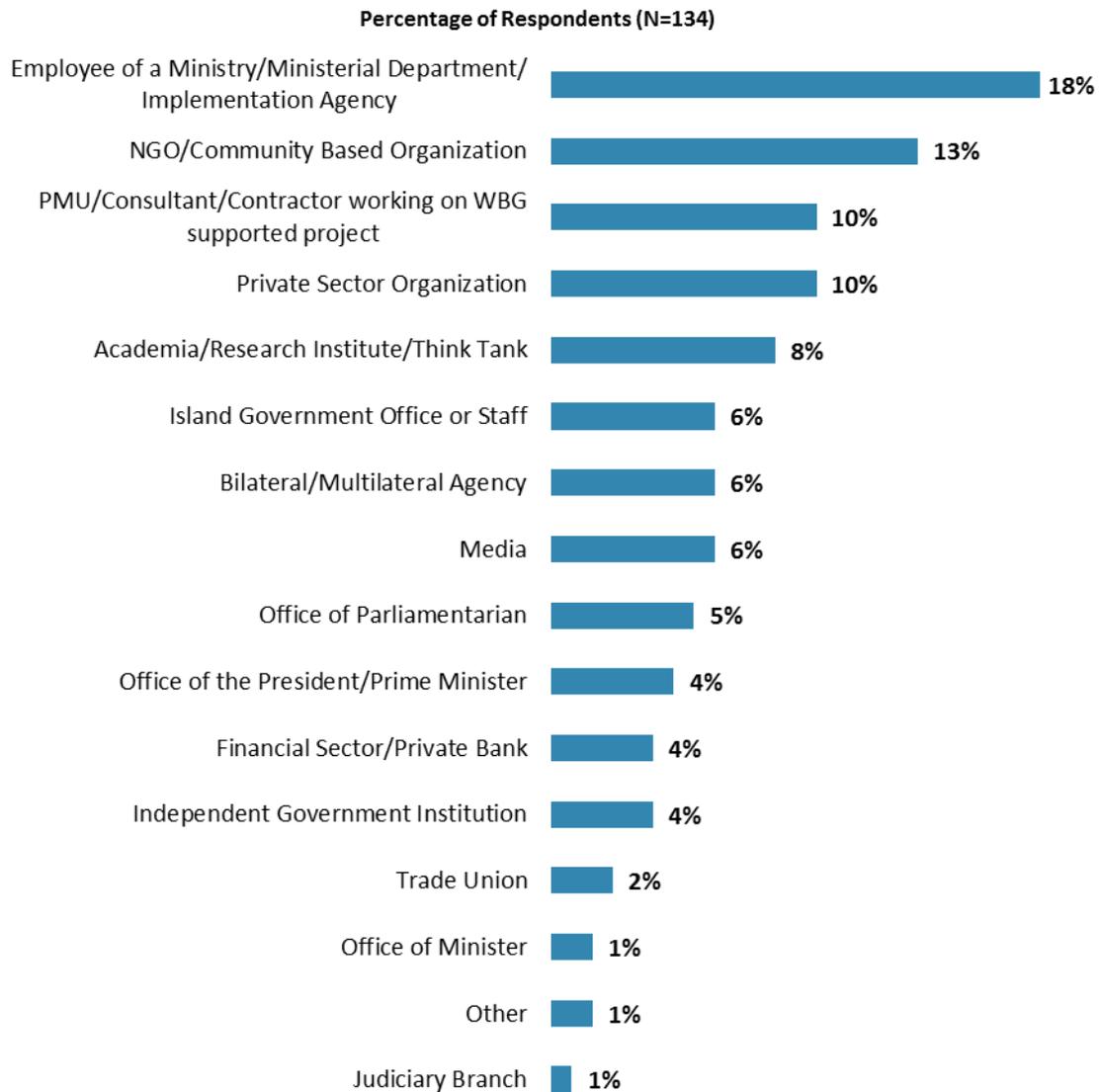
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'13 (response rate is 84%, N=126). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'13 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 99).



III. Demographics of the Sample

Current Position

- For further analyses, the small number of respondents from the office of a minister were combined with respondents from the Office of the President/Prime Minister; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community based organizations and trade unions were combined in the “CSO” category; and the few respondents from independent government institutions and the judiciary branch were included in the “Other” category. There were no respondents from private foundations, youth groups, and faith-based groups.

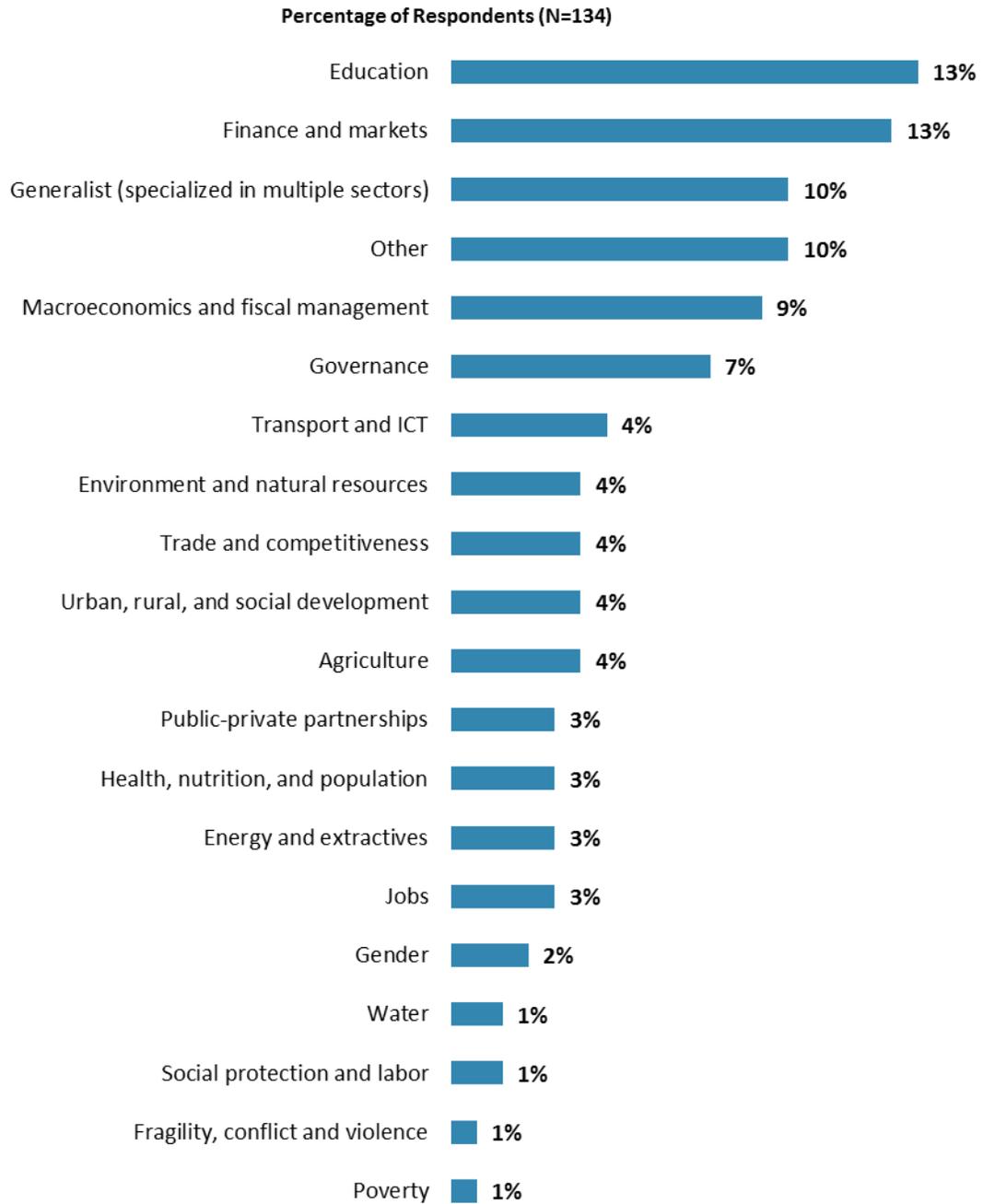


“Which of the following best describes your current position?” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization



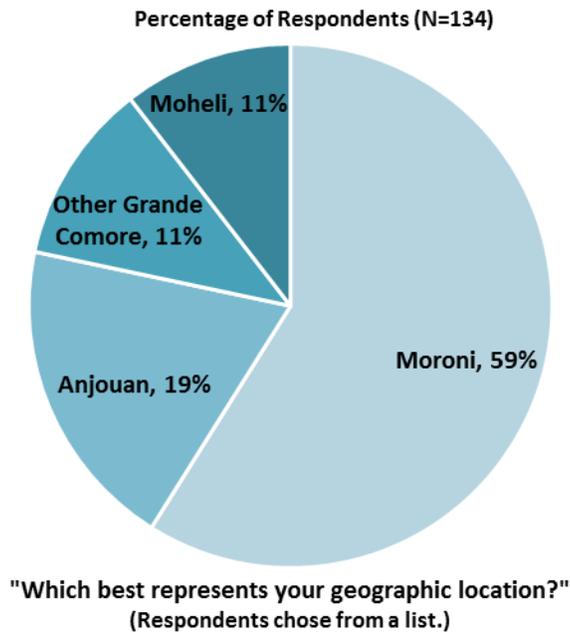
“Please identify the primary specialization of your work.” (Respondents chose from a list.)



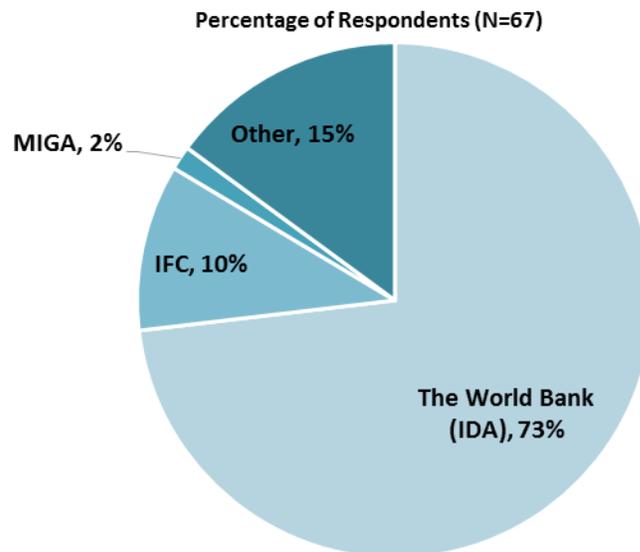
III. Demographics of the Sample (continued)

Geographic Locations

- Geographic location comparisons can be found in Appendix C (page 89).



Exposure to Agencies within the World Bank Group



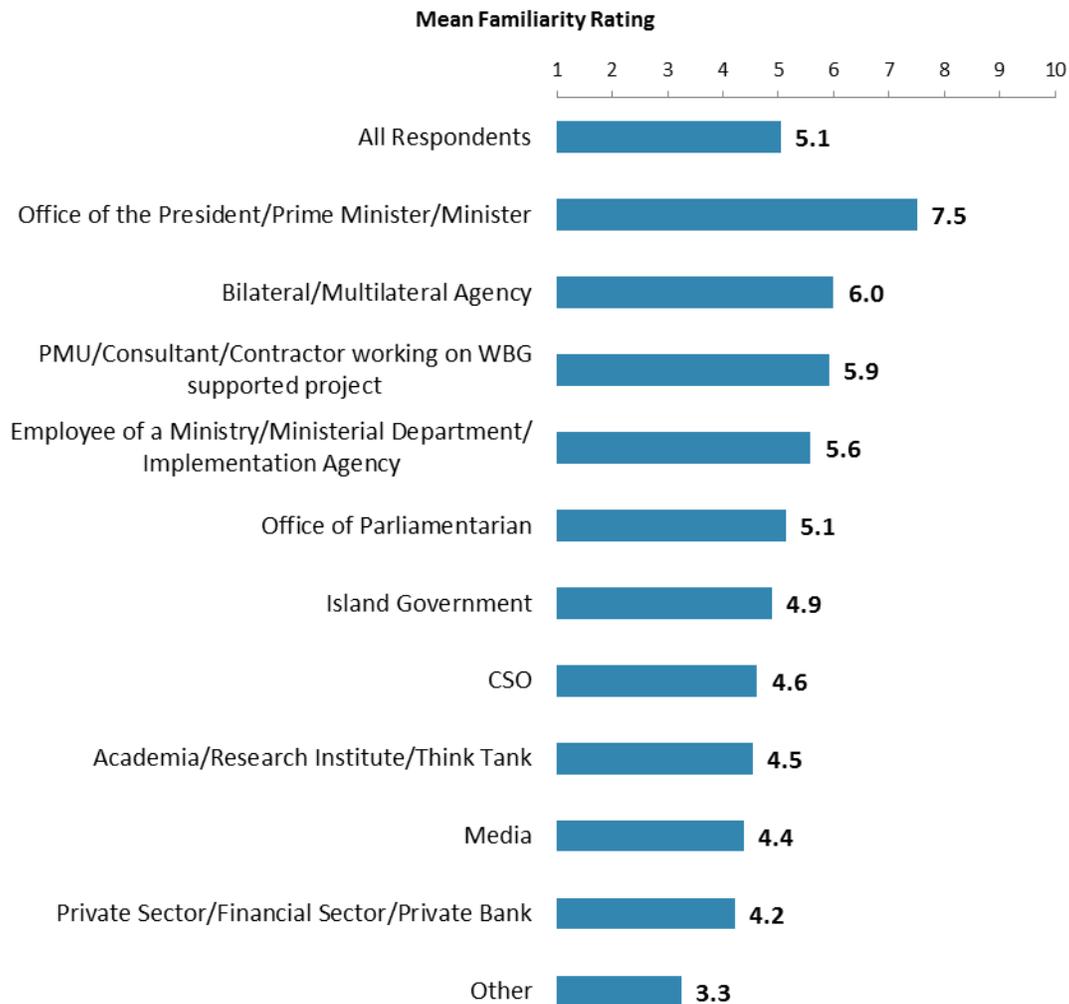
"Which of the following agencies of the World Bank Group do you primarily engage with in Comoros?"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey and the FY'13 Country Survey had statistically similar levels of familiarity with the WBG (weighted mean in FY'16 = 5.2; weighted mean in FY'13 = 5.4)¹.
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Comoros, and significantly, moderately correlated with the extent to which the WBG plays a relevant role in development in Comoros, and the extent to which the WBG contributes to the country's development results.



"How familiar are you with the work of the World Bank Group in Comoros?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

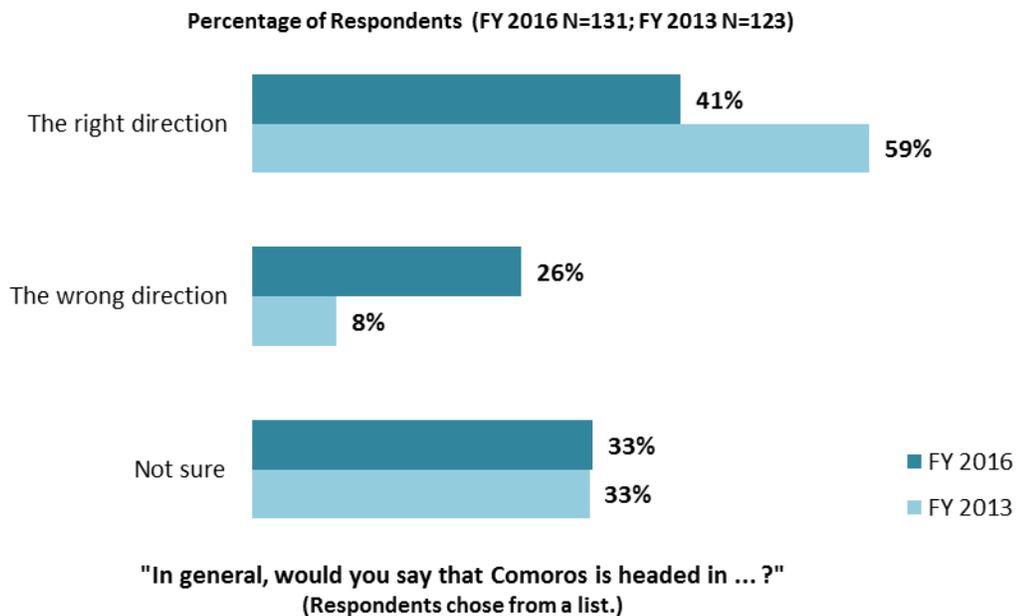
¹ Please refer to Appendix E (page 99) for more details on weighting. The means in the chart were calculated based on un-weighted data.



IV. General Issues Facing Comoros

Headed in the Right Direction²

- **Year comparison:** This year's respondents were significantly less likely to believe that Comoros is headed in the right direction compared to respondents in the FY'13 Country Survey.
- **Stakeholder groups:** In this year's Country Survey, majorities of respondents from the Office of the President/Prime Minister/Minister and employees of ministries/ministerial departments/implementation agencies indicated that Comoros is headed in the right direction, whereas respondents from bilateral/multilateral agencies were least positive about the prospect of Comoros.



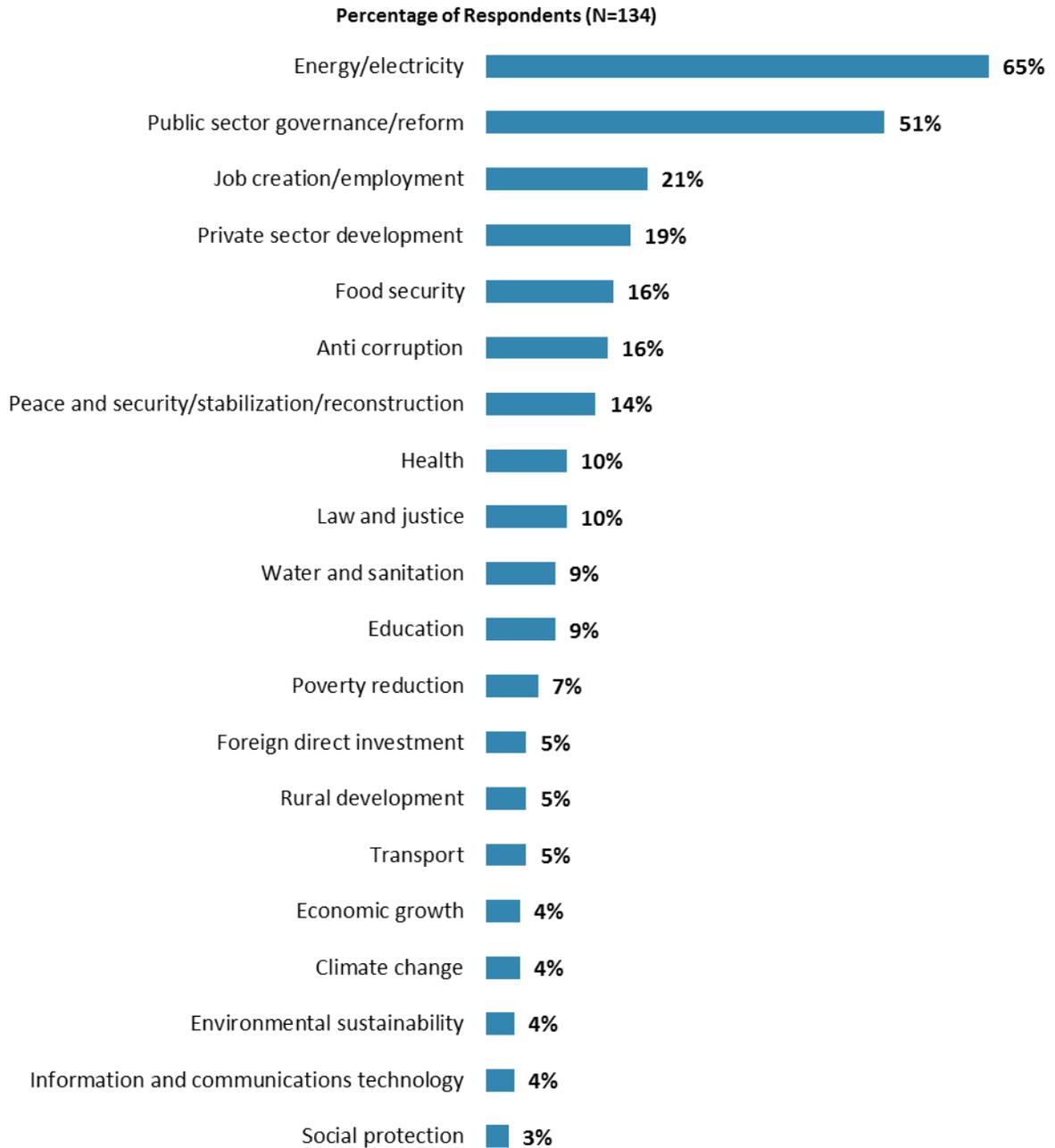
² Percentages presented in the chart were calculated based on weighted data from FY'16 and FY'13.



IV. General Issues Facing Comoros (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the most important development priorities in Comoros were “*public sector governance/reform*” (38%) and “*energy*” (36%).



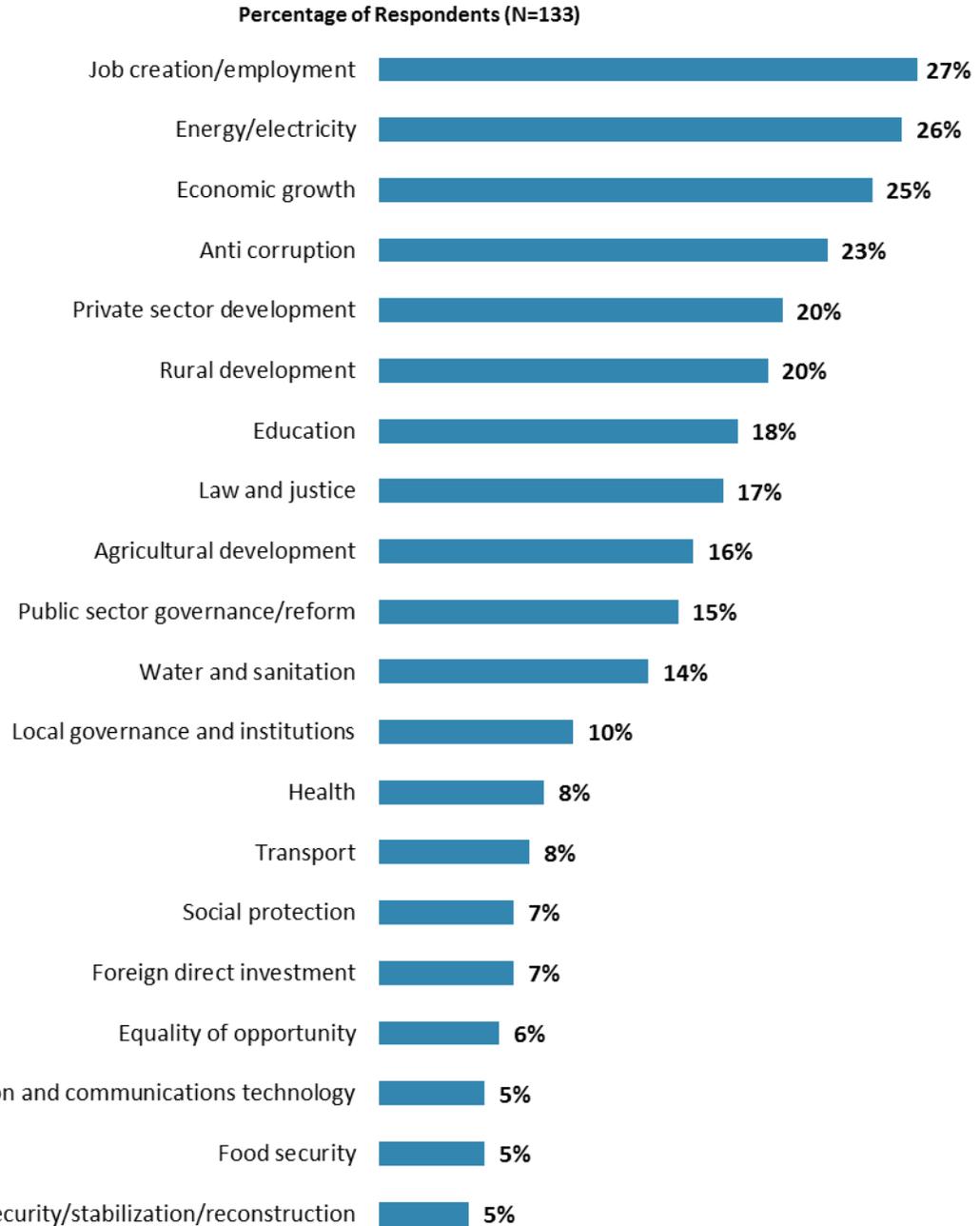
"Listed below are a number of development priorities in Comoros. Please identify which of the following you consider the most important development priorities in Comoros. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 35 response options shown.)



IV. General Issues Facing Comoros (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** In the previous FY'13 Country Survey, respondents indicated that the greatest contributors to poverty reduction in Comoros were “*job creation/employment*” (27%), “*economic growth*” (26%), and “*energy*” (22%).

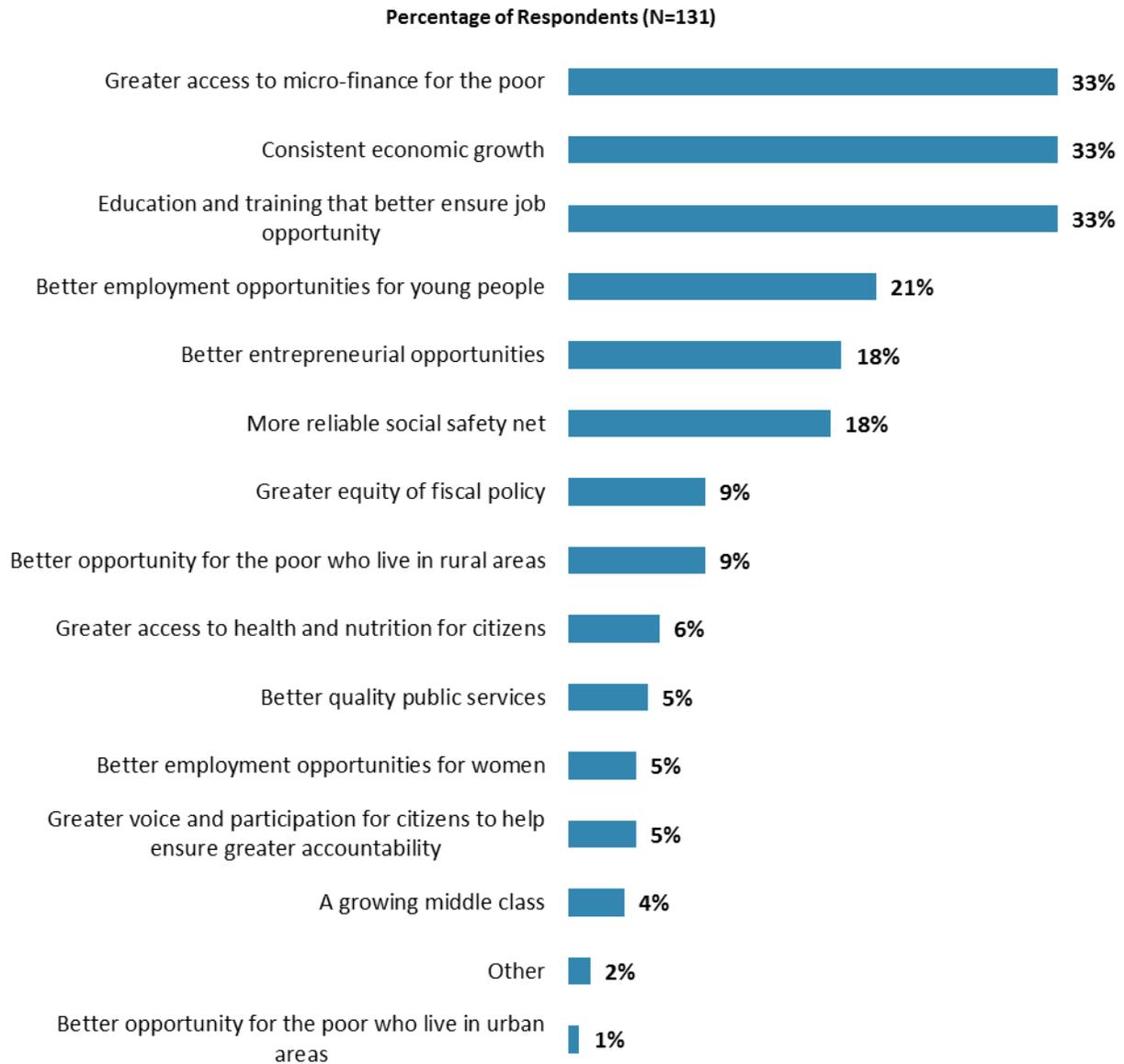


"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Comoros? (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 20 of 34 response options shown.)



IV. General Issues Facing Comoros (continued)

Factors Contributing to “Shared Prosperity”

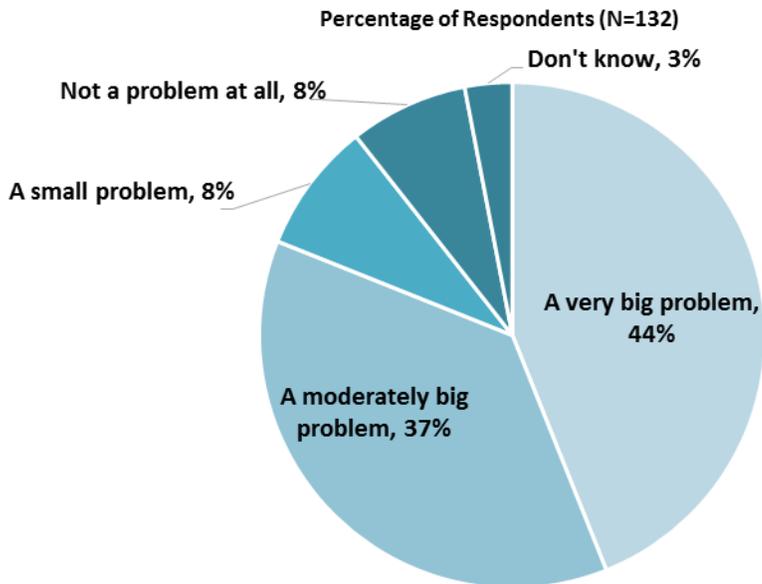


"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Comoros? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



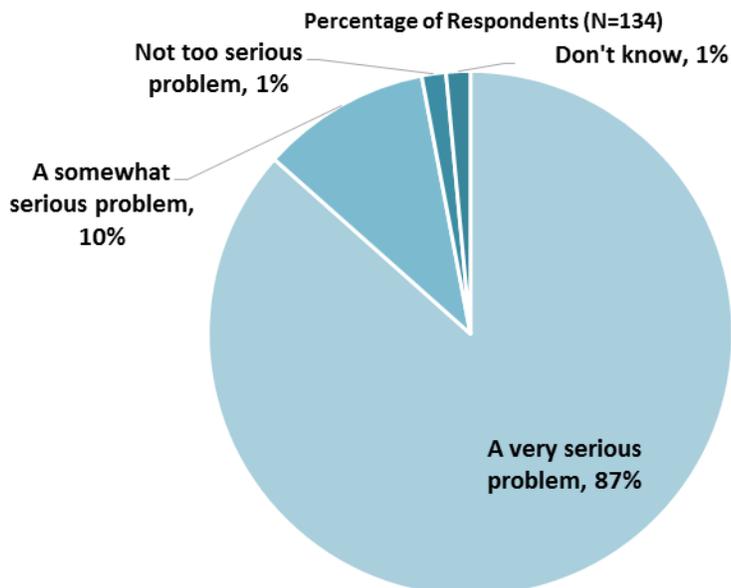
IV. General Issues Facing Comoros (continued)

Gap between the Rich and the Poor



"Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Comoros?" (Respondents chose from a list.)

Global Climate Change



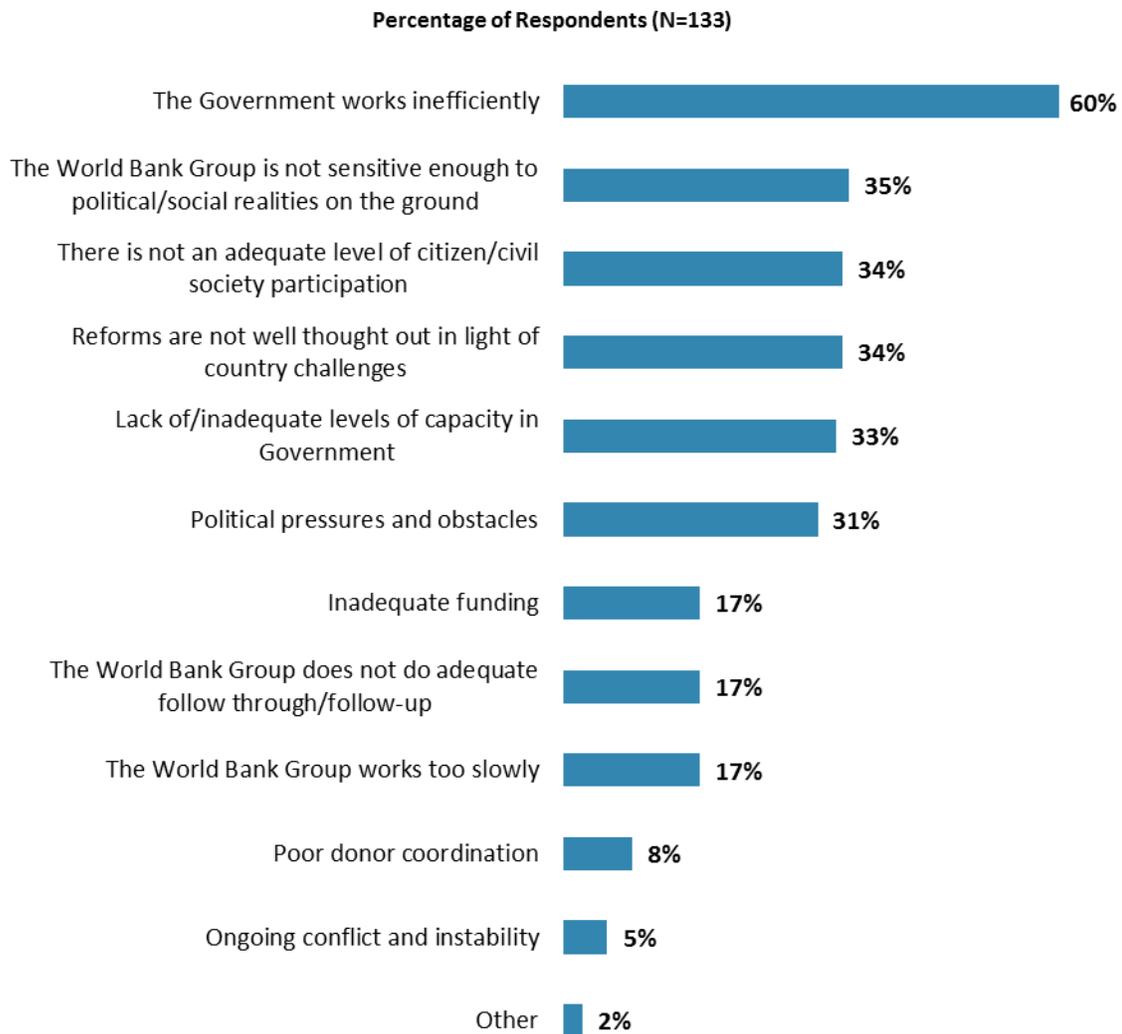
"In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem?" (Respondents chose from a list.) (Note: no respondents chose "Not a problem")



V. Overall Attitudes toward the World Bank Group

Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the previous FY'13 Country Survey most often attributed failed or slow World Bank assisted reform efforts to that “*the Government works inefficiently*” (43%) and “*there is not an adequate level of citizen/civil society participation*” (41%).



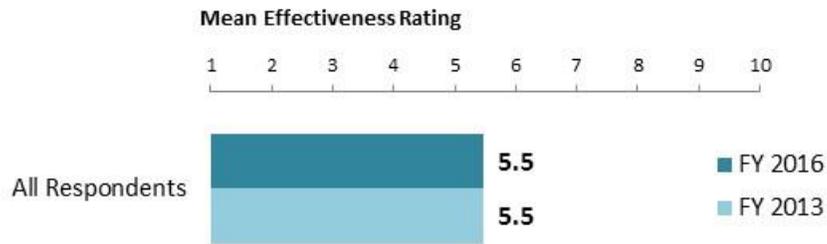
"When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

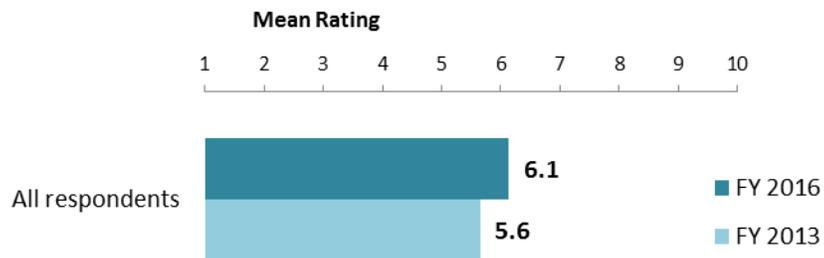
As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

The World Bank Group’s Overall Effectiveness³ (Indicator Question)



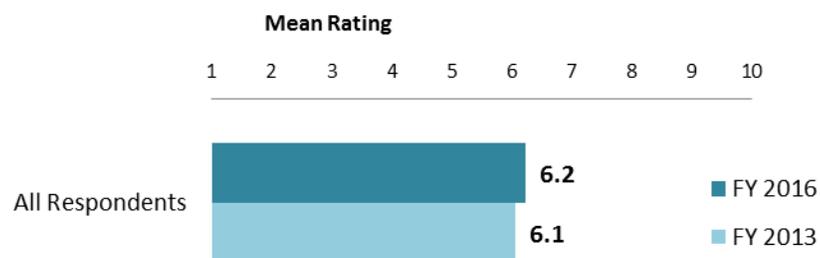
"Overall, please rate your impression of the World Bank Group’s effectiveness in Comoros." (1 - "Not effective at all", 10 - "Very effective")

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group’s work help to achieve development results in Comoros?" (1-"To no degree at all", 10-"To a very significant degree")

Building/Strengthening Existing Country Systems (Indicator Question)



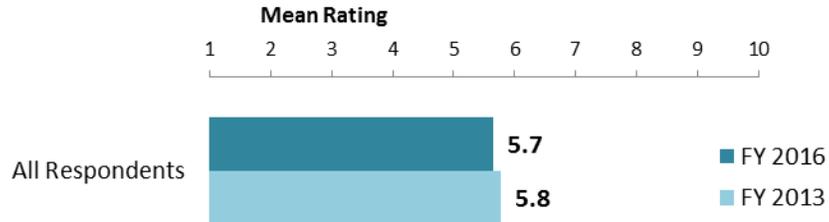
"To what extent does the World Bank Group help to build/strengthen existing country systems in Comoros?" (1-"To no degree at all", 10-"To a very significant degree")

³ Means presented in the charts on this page were calculated based on weighted data from FY’16 and FY’13.



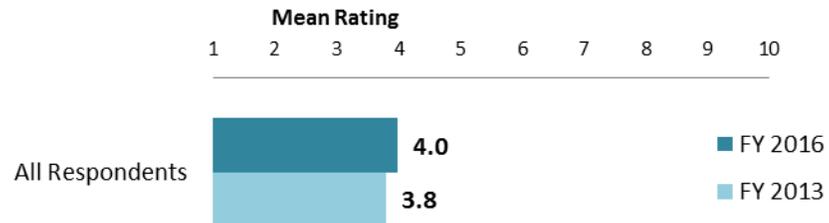
V. Overall Attitudes toward the World Bank Group (continued)

WBG Staff Preparedness⁴



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Comoros solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")

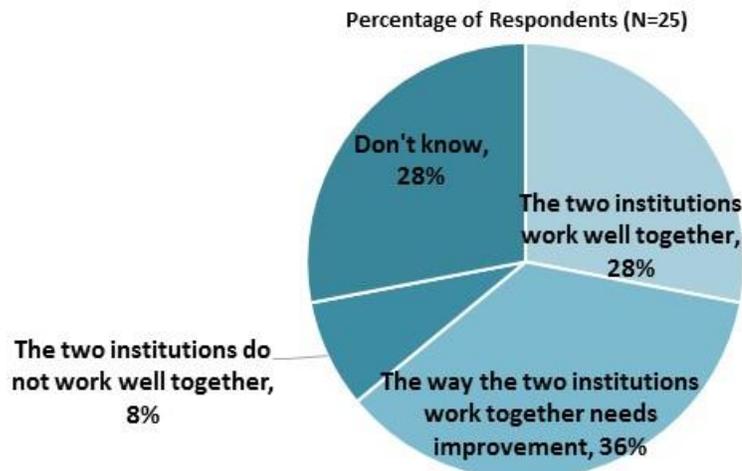
WBG Staffing in Comoros



"To what extent do you believe the World Bank Group is adequately staffed in Comoros?"
(1-"To no degree at all", 10-"To a very significant degree")

The World Bank and the IFC Working Together

- Only those stakeholders who responded "Yes" to the question "Do your projects involve both the World Bank and the IFC?" provided their views on the working relationship between the World Bank and the IFC.



"If your projects involved both the World Bank and the IFC, what was your view on the two institutions working together in Comoros?" (Respondents chose from a list.)

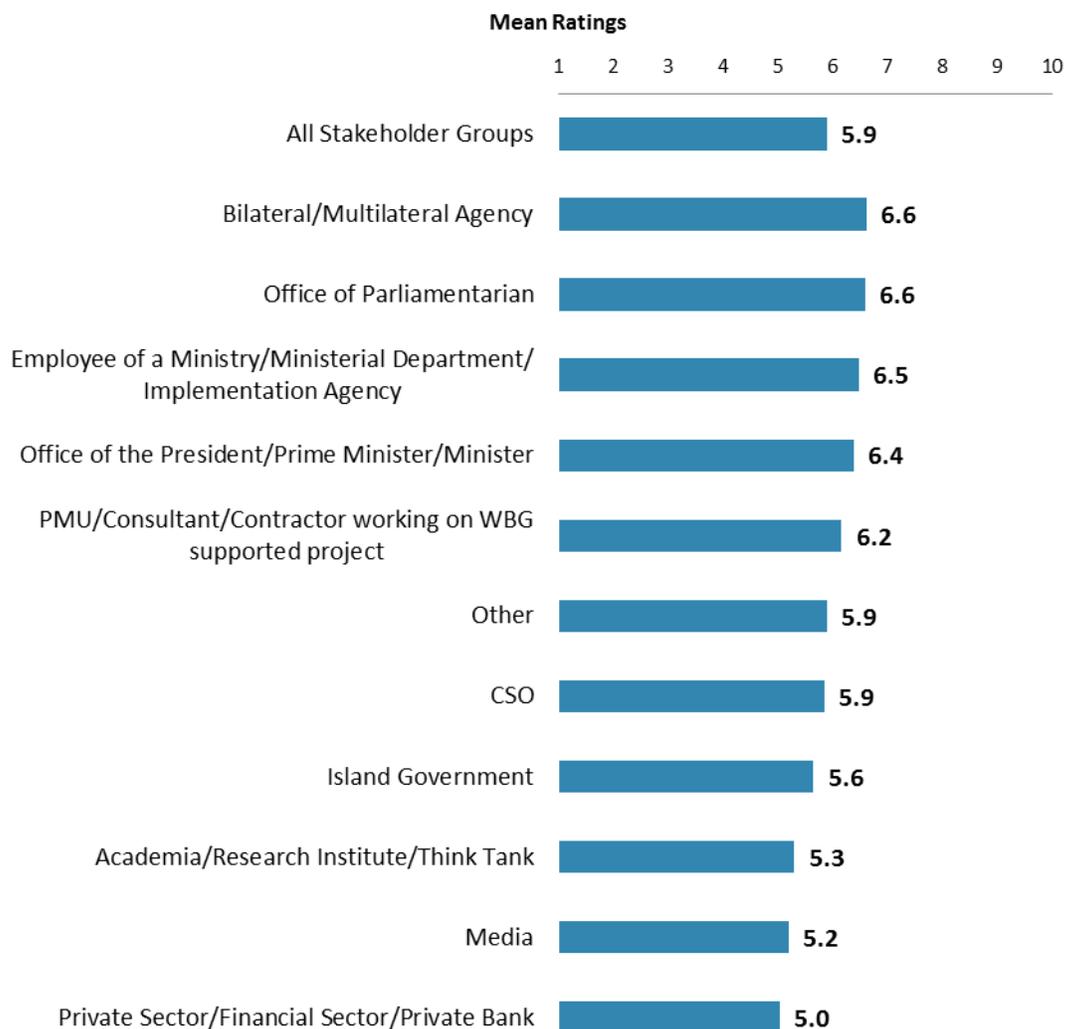
⁴ Means presented in the charts on this page were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents across stakeholder groups gave statistically similar overall ratings for the twenty eight indicator questions. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (see page 64).
- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty eight COS indicator questions (mean rating = 6.7) compared to respondents who do not collaborate with the WBG (mean rating = 5.5). Responses for individual indicator questions by exposure to the WBG can be found in Appendix F (page 105).



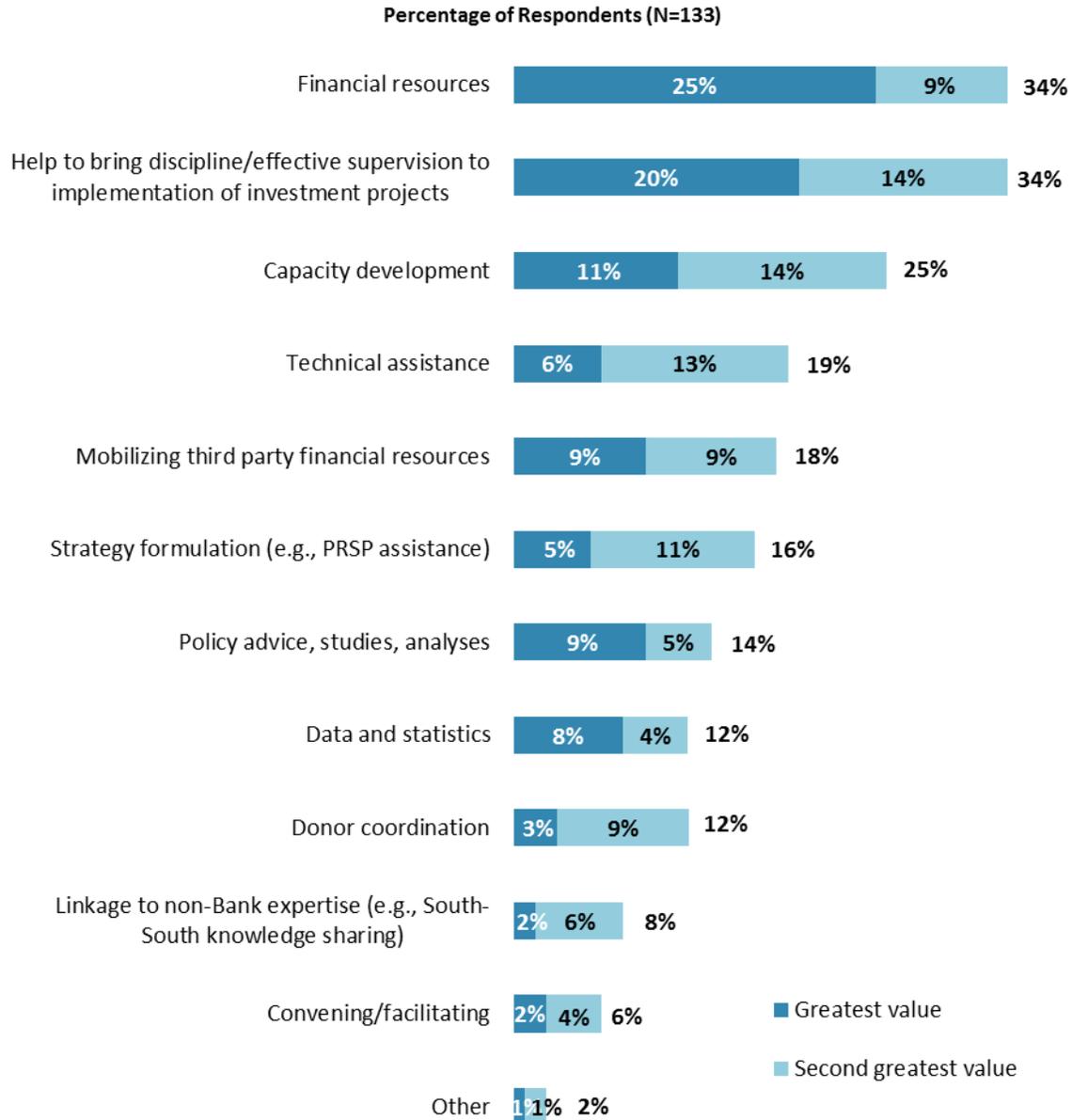
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank's greatest value to Comoros was its "*financial resources: investment lending*" (52%).



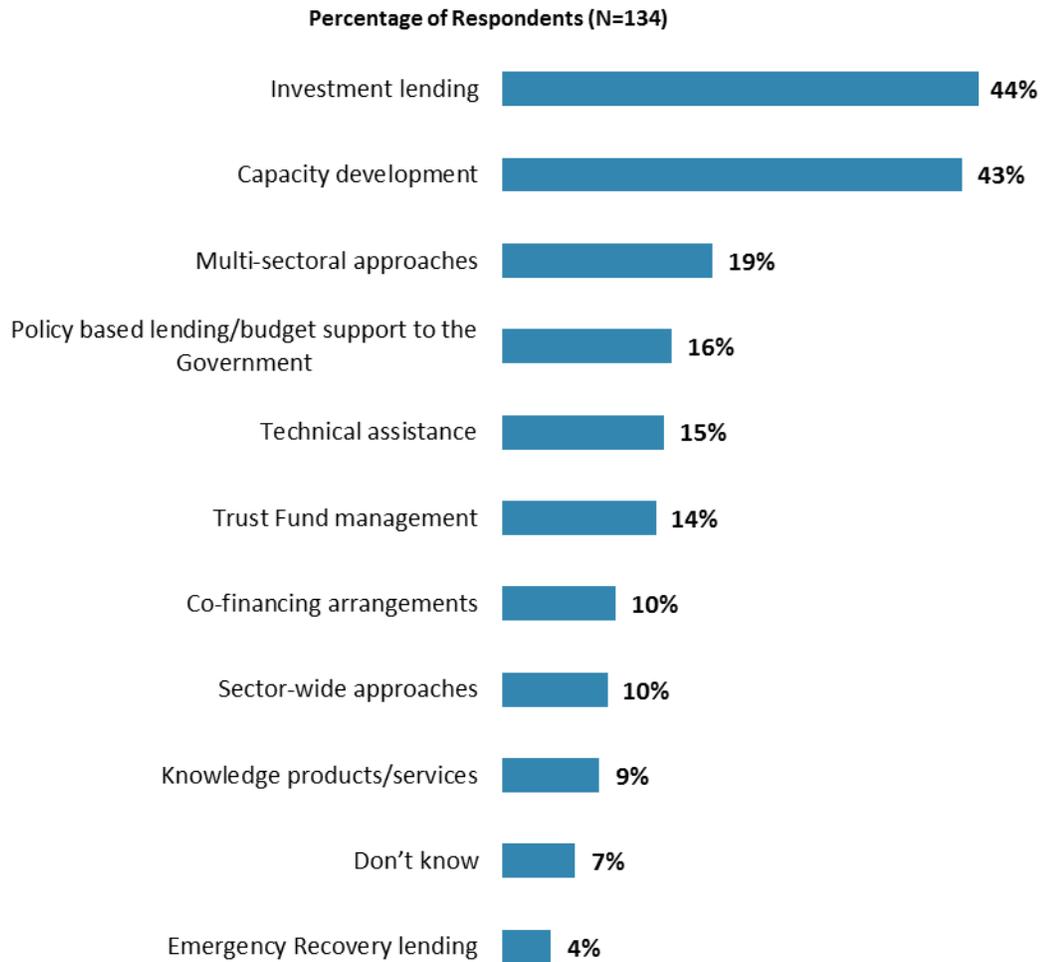
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Comoros?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Most Effective Instruments in Reducing Poverty

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the most effective World Bank's instruments in reducing poverty in Comoros were “investment lending” (57%) and “capacity development” (46%).



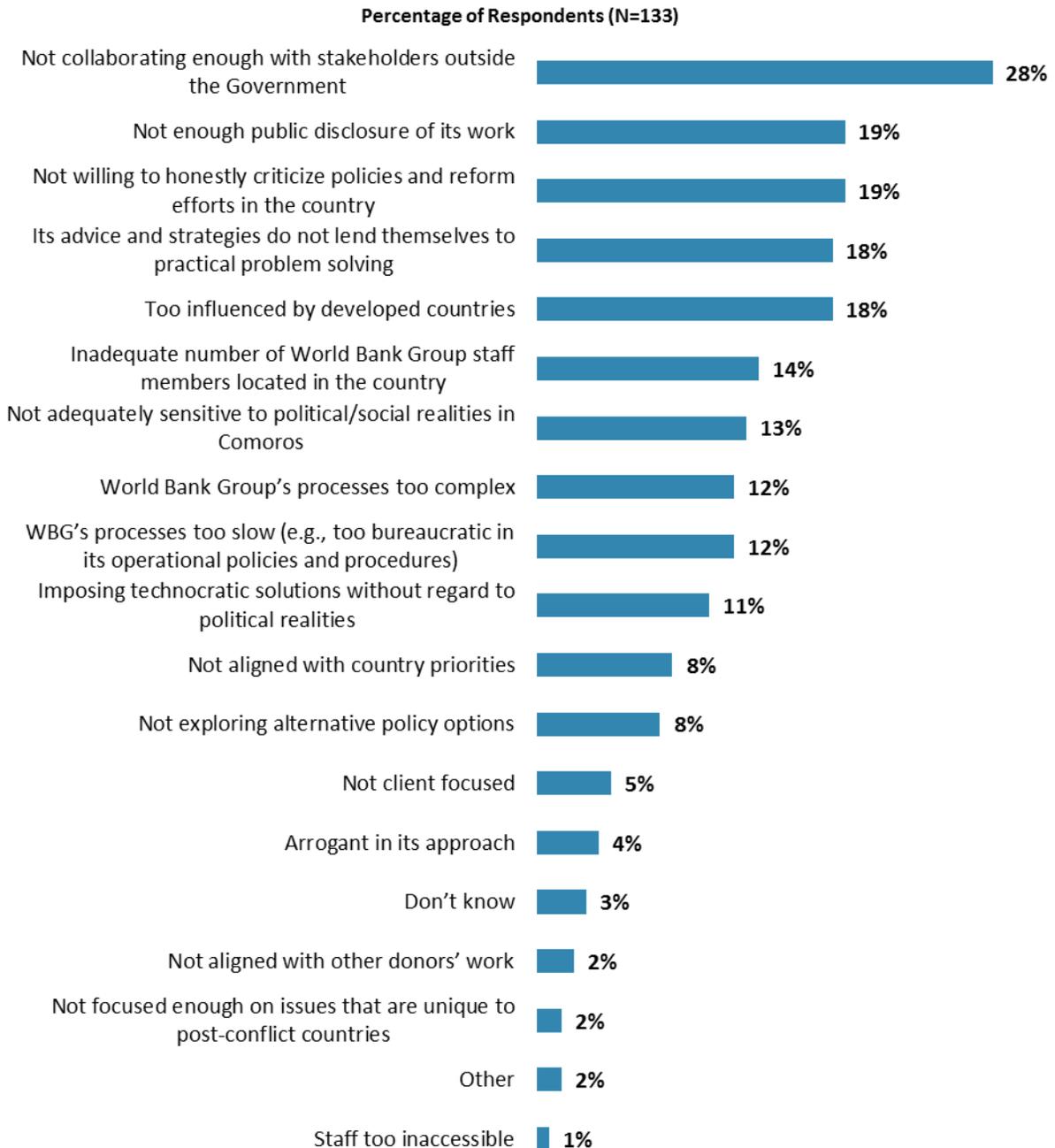
“Which World Bank Group’s instruments do you believe are the MOST effective in reducing poverty in Comoros? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank's greatest weakness in its work in the country was "*not being adequately sensitive to political/social realities in Comoros*" (26%).

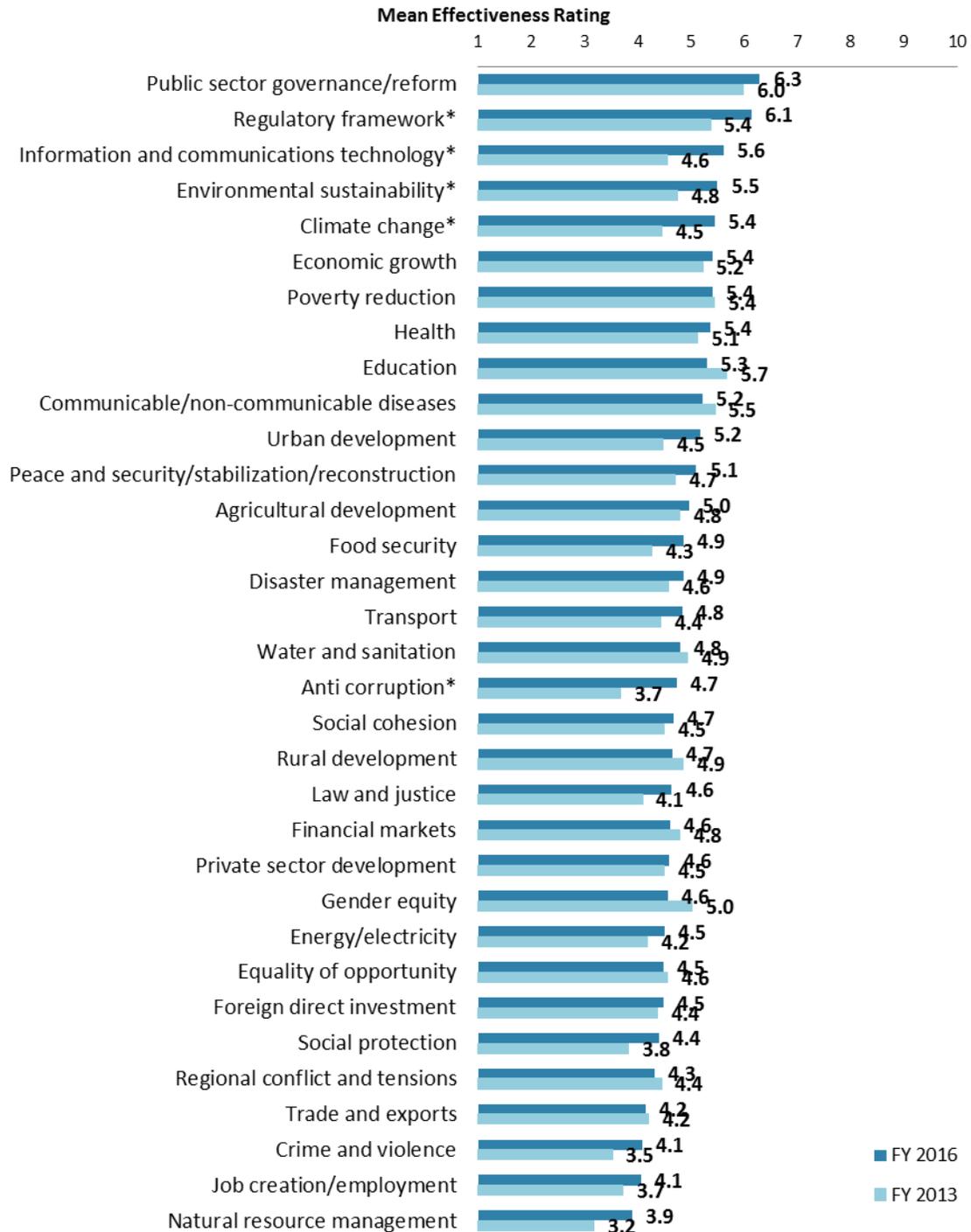


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁵



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros?" (1-"Not effective at all", 10-"Very effective")
(*Significantly different between FY 2016 and FY 2013)

⁵All means presented in this chart are calculated based on weighted data. See Appendix E for details.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁶



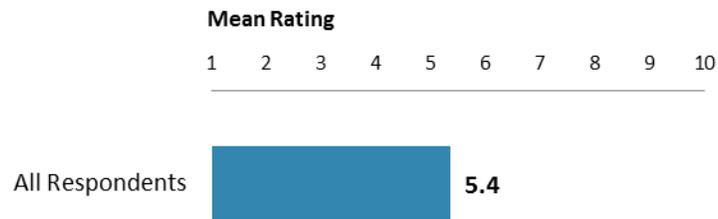
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros?" (1-"Not effective at all", 10-"Very effective")
 (*Significantly different between collaborators and non-collaborators with the WBG)

⁶ Note in the Appendix on the sectoral effectiveness (Appendix A, page 56) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



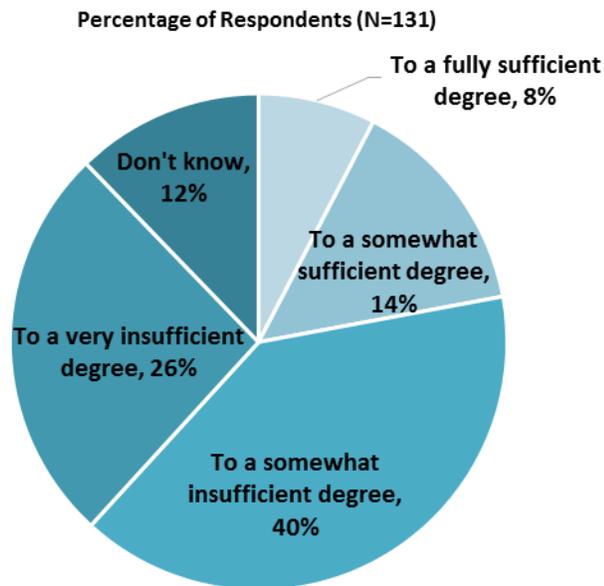
VI. Sectoral Effectiveness (continued)

The WBG Promoting Private Public Partnerships



"To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Comoros?"
(1 - "To no degree at all", 10 - "To a very significant degree")

Helping the Poorest



"To what extent do you believe that the World Bank Group's work and support help the poorest in Comoros?" (Respondents chose from a list.)



VI. Sectoral Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Comoros, bivariate correlational analyses were conducted using respondents' ratings of the thirty four specific areas of effectiveness.

Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank Group's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

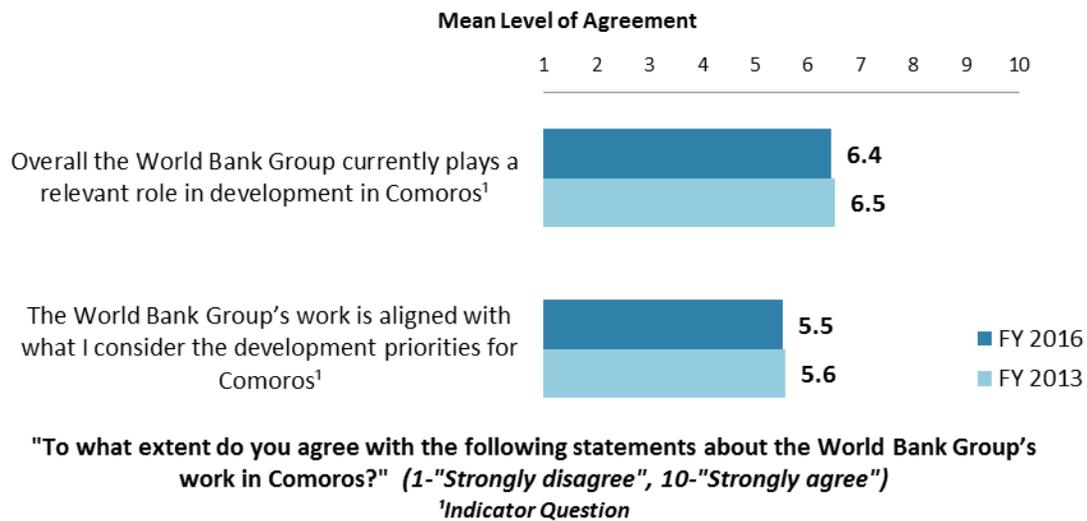
- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in Comoros. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at disaster management;
 - The WBG's effectiveness at agricultural development;
 - The WBG's effectiveness at environmental sustainability;
 - The WBG's effectiveness at energy/electricity; and
 - The WBG's effectiveness at equality of opportunity.

- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Comoros, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The area determined to be key driver from these analyses was:
 - The WBG's effectiveness at crime and violence.

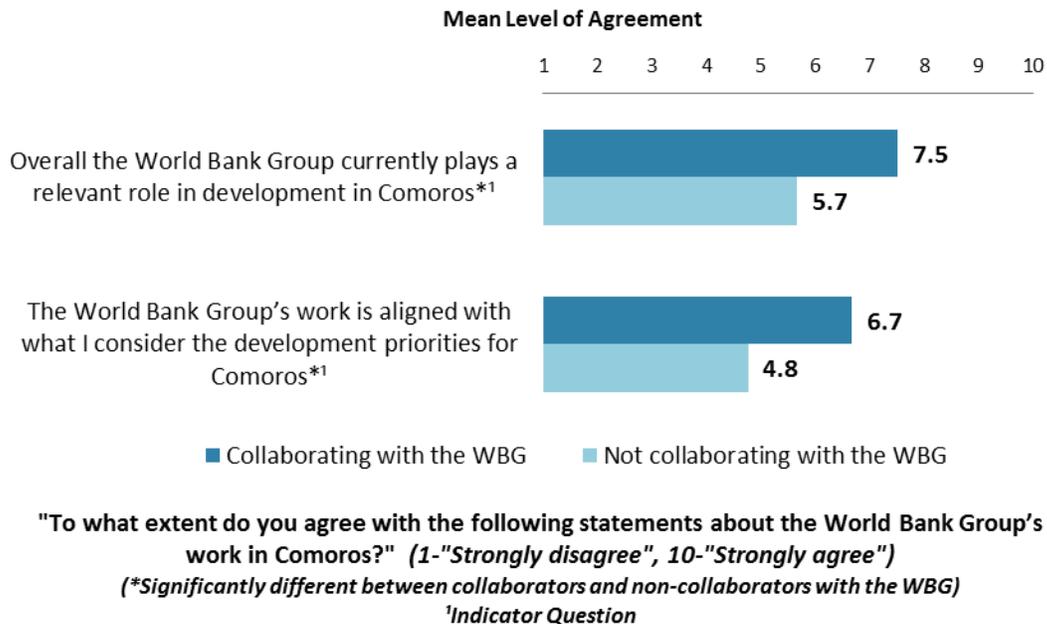


VII. How the World Bank Group Operates

The World Bank Group's Work in Comoros: Year Comparison⁷



The World Bank Group's Work in Comoros: Collaboration

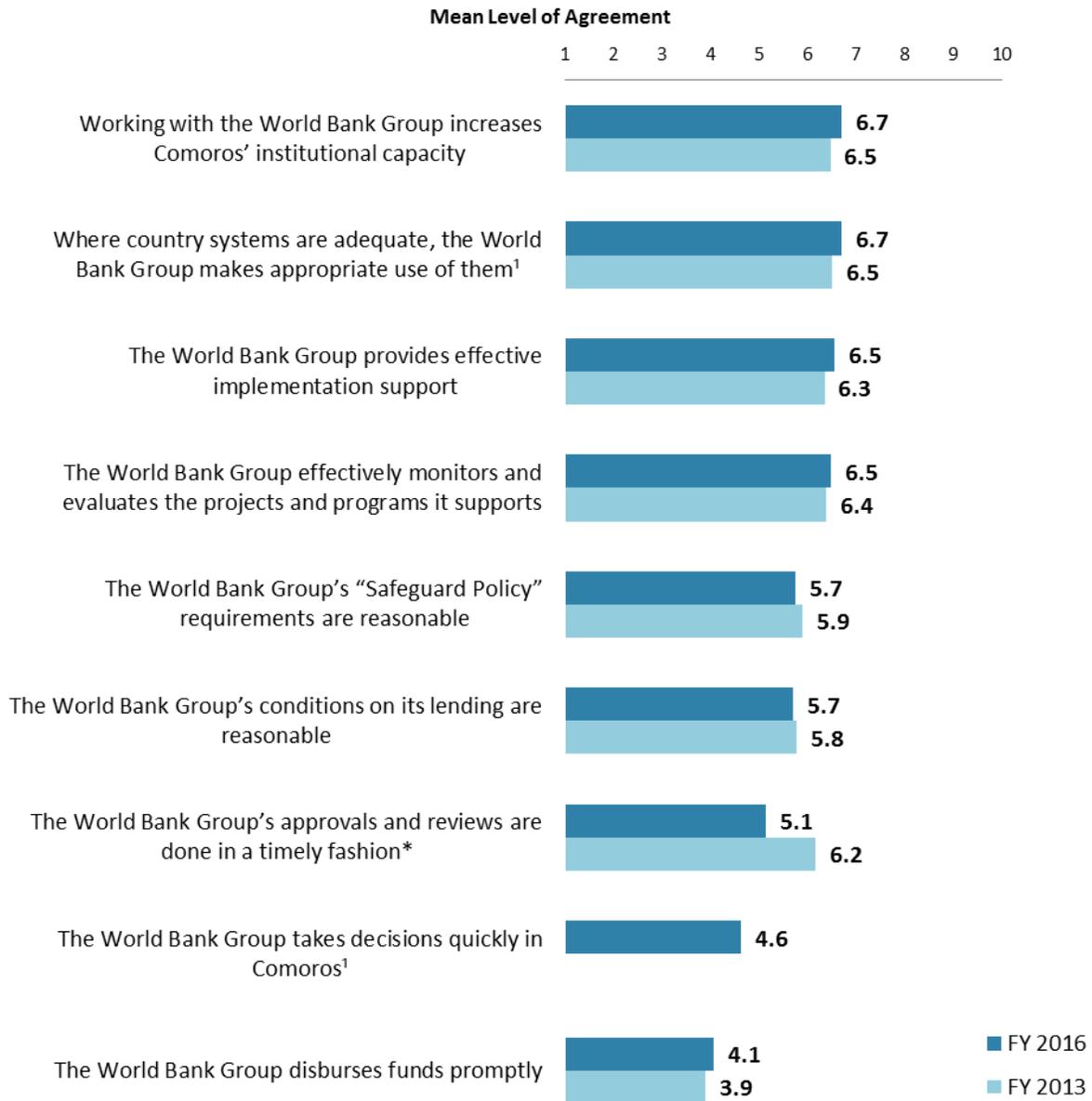


⁷ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁸



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

(*Significantly different between FY 2016 and FY 2013)

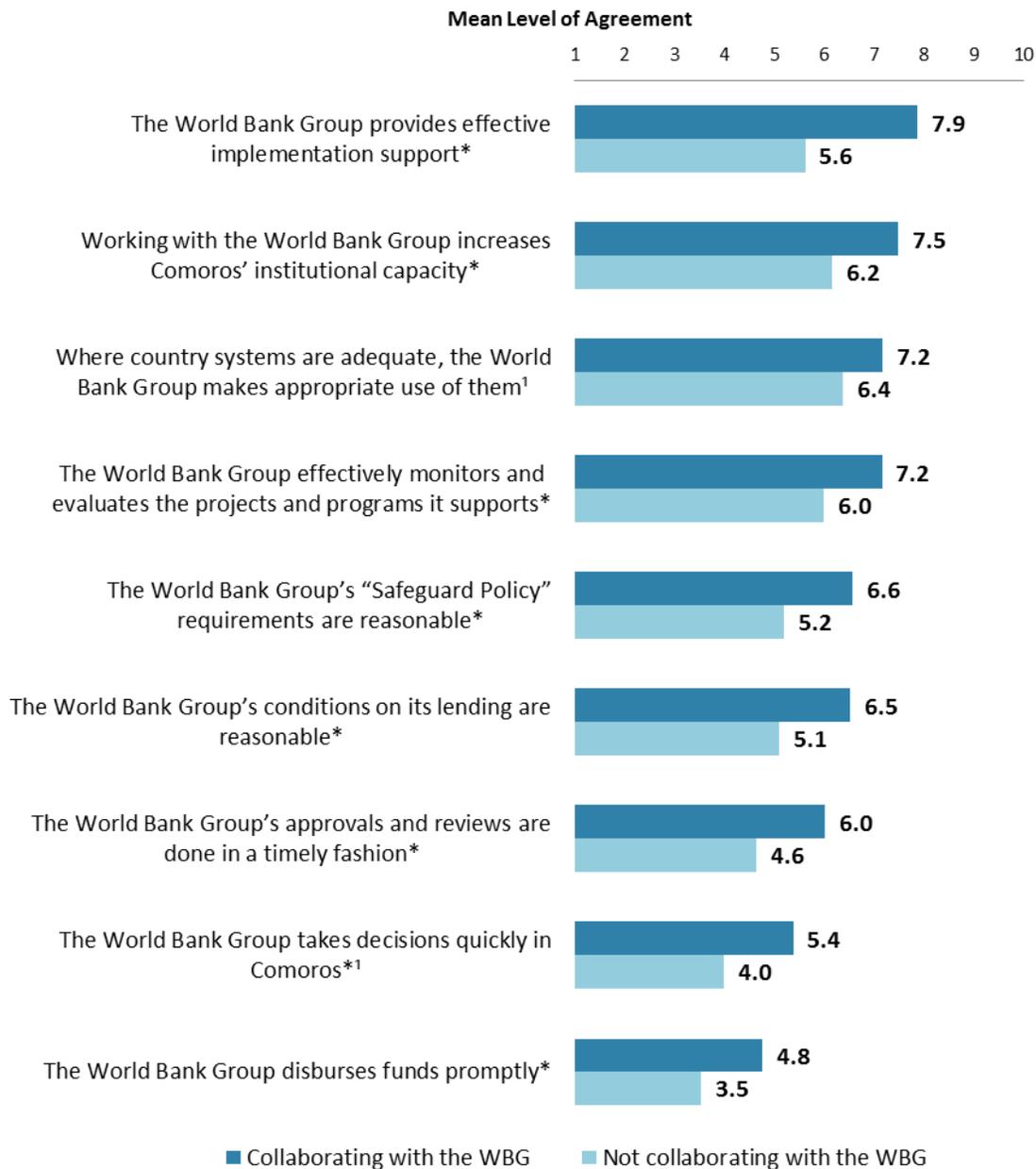
¹Indicator Question

⁸ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration

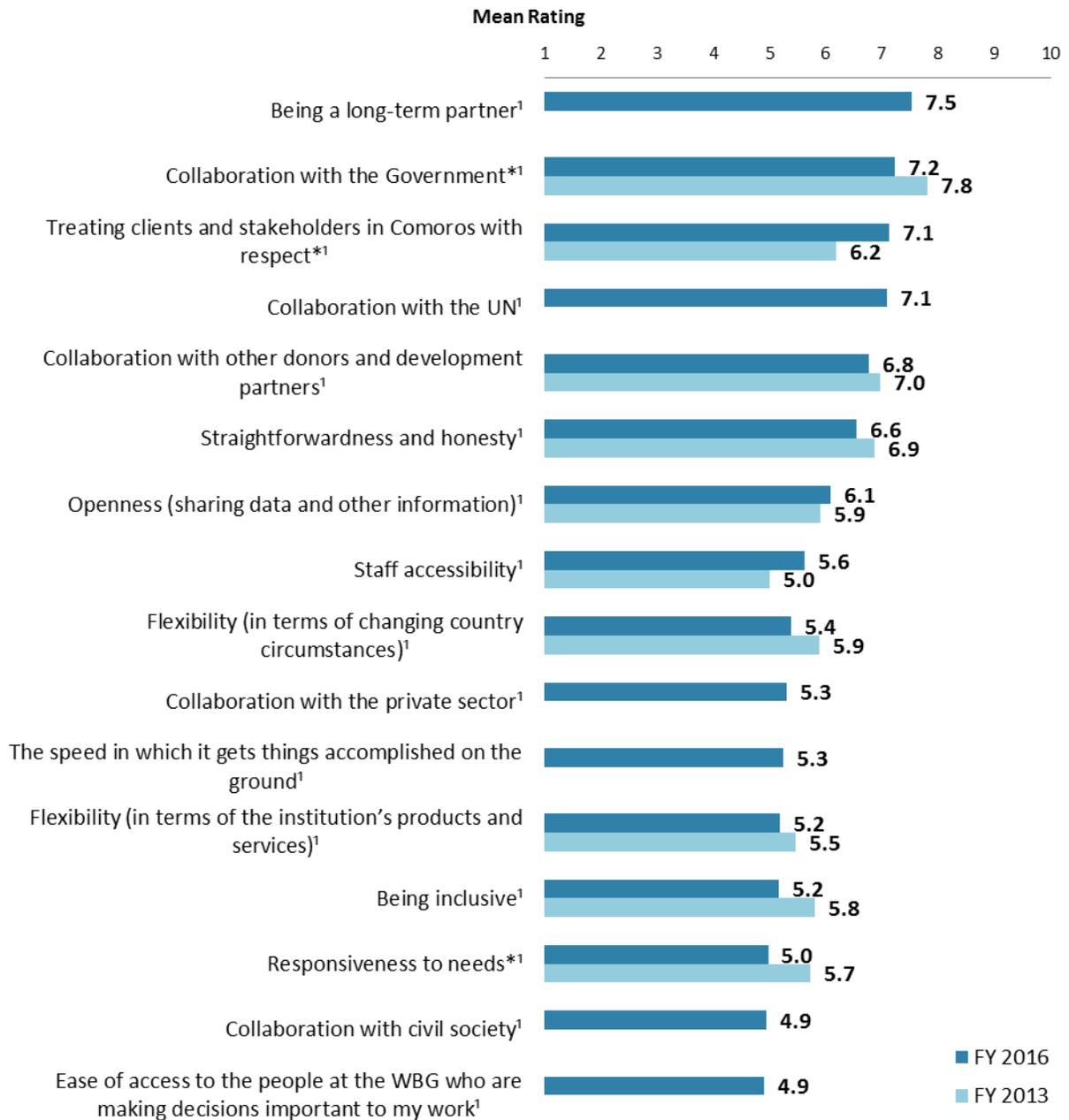


"To what extent do you agree/disagree with the following statements?"
 (1-"Strongly disagree", 10-"Strongly agree")
 (*Significantly different between collaborators and non-collaborators with the WBG)
¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁹



"To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2016 and FY 2013)

¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

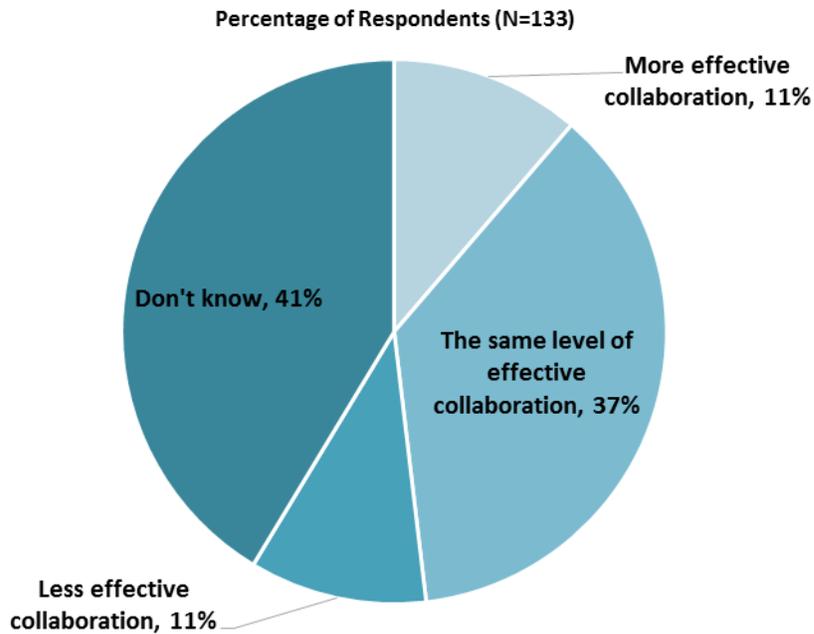
(*Significantly different between collaborators and non-collaborators with the WBG)

¹Indicator Question



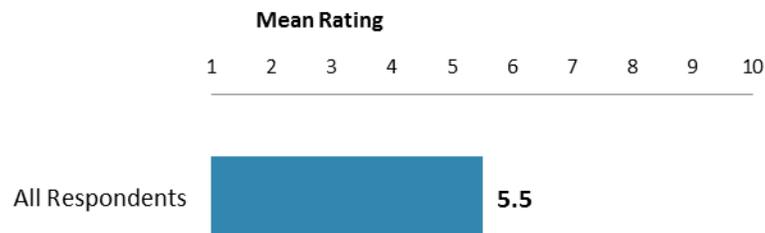
VII. How the World Bank Group Operates (continued)

Collaboration between the UN and the WBG



"In the past year, have you seen more, less, or just about the same level of effective collaboration between the UN and the World Bank Group in your country?"
(Respondents chose from a list.)

Internal Measuring and Monitoring



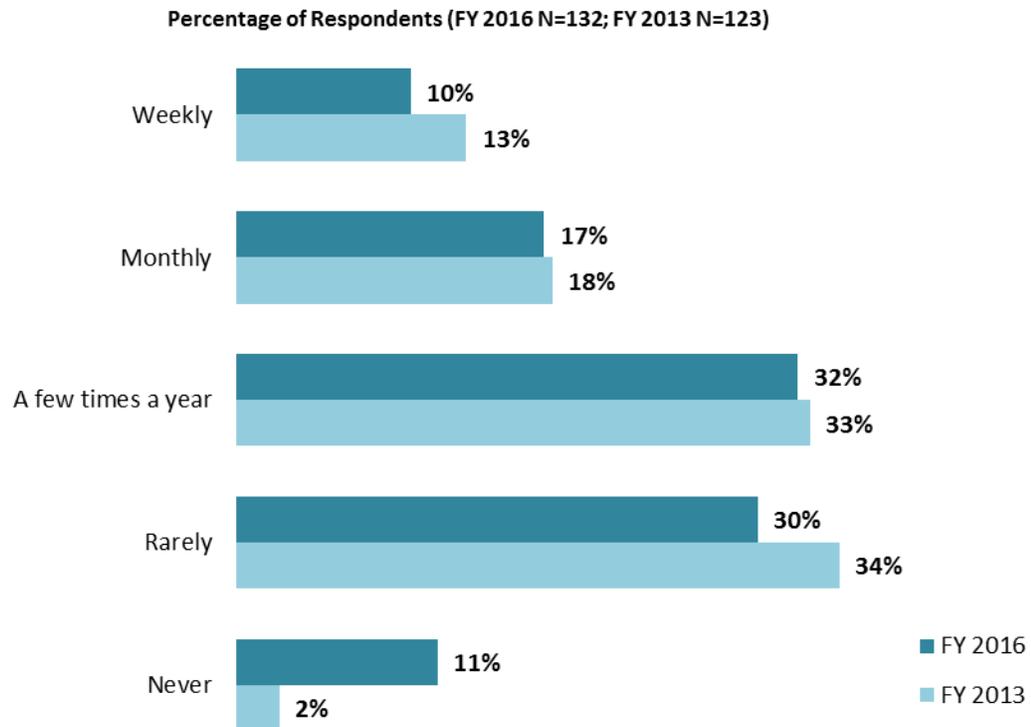
"To what extent do you believe the World Bank Group measures and corrects its work in real time in Comoros?" (1-"To no degree at all", 10-"To a very significant degree")



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities¹⁰

- **Stakeholder groups:** In this year's Country Survey, respondents from the Office of the President/Prime Minister/Minister, PMUs/consultants on WBG-supported projects, and bilateral/multilateral agencies indicated the most frequent usage (*weekly/monthly*) of the WBG's knowledge work and activities compared to respondents from other stakeholder groups.



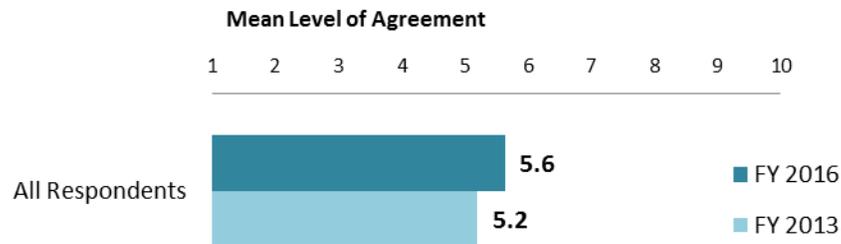
"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"
(Respondents chose from a list.)

¹⁰ Percentages in the chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Comoros' Knowledge Needs¹¹ (Indicator Question)



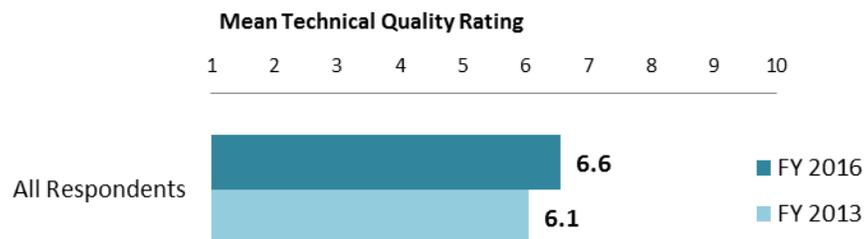
"The World Bank Group meets Comoros' needs for knowledge services (e.g., research, analysis, data, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



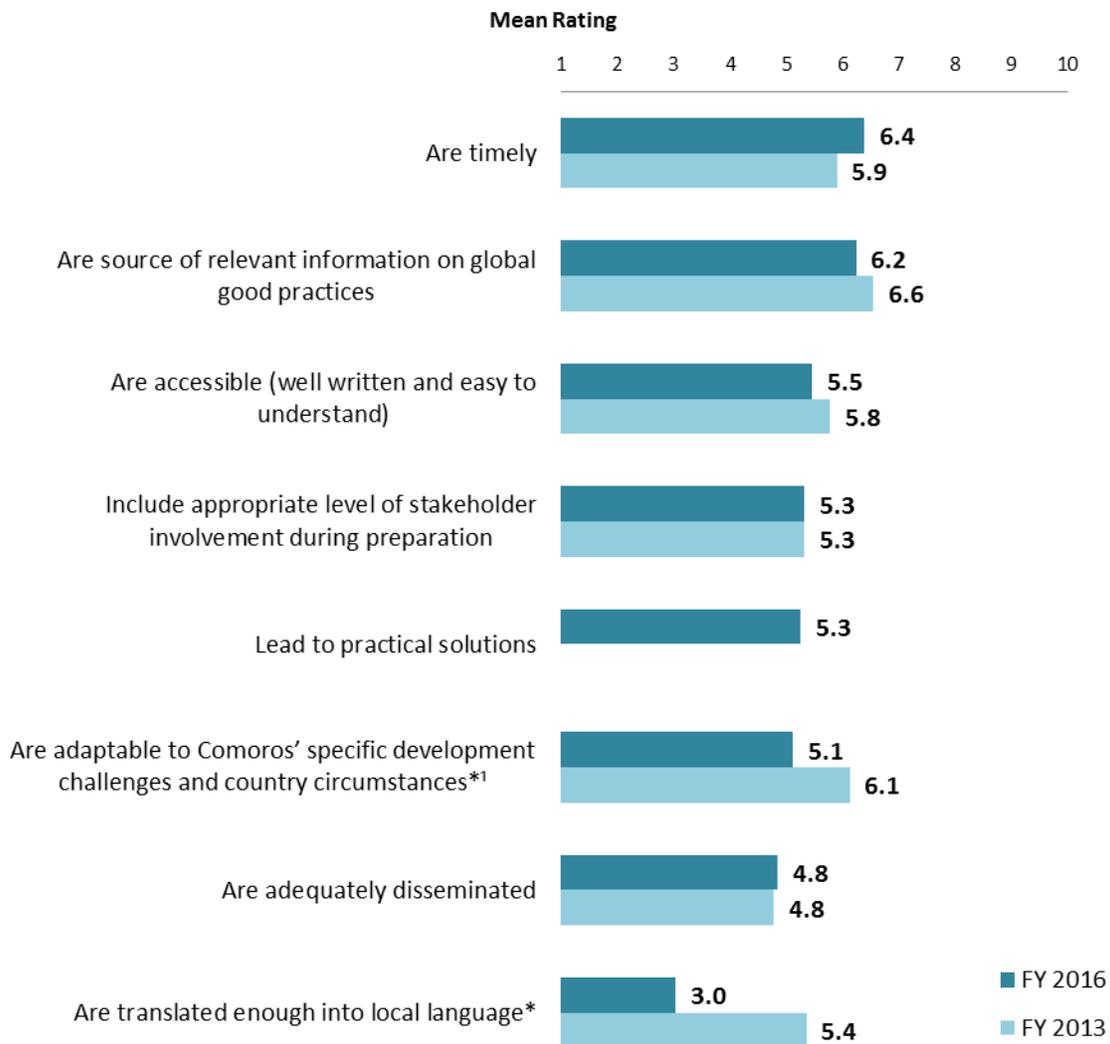
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

¹¹ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹²



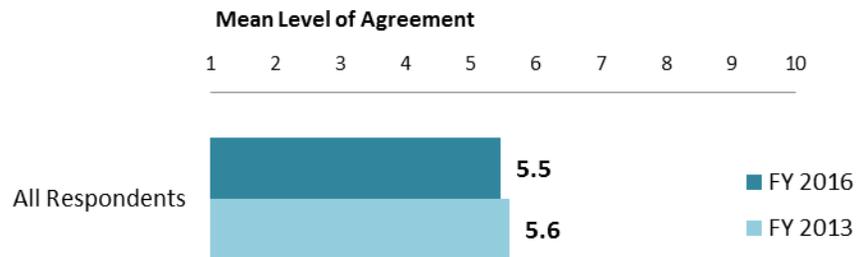
"In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities: ..." (1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2016 and FY 2013)
'Indicator Question

¹² Means in the chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Comoros's Needs for Financial Instruments¹³ (*Indicator Question*)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, etc.) meet the needs of Comoros."
(1-"Strongly disagree", 10-"Strongly agree")

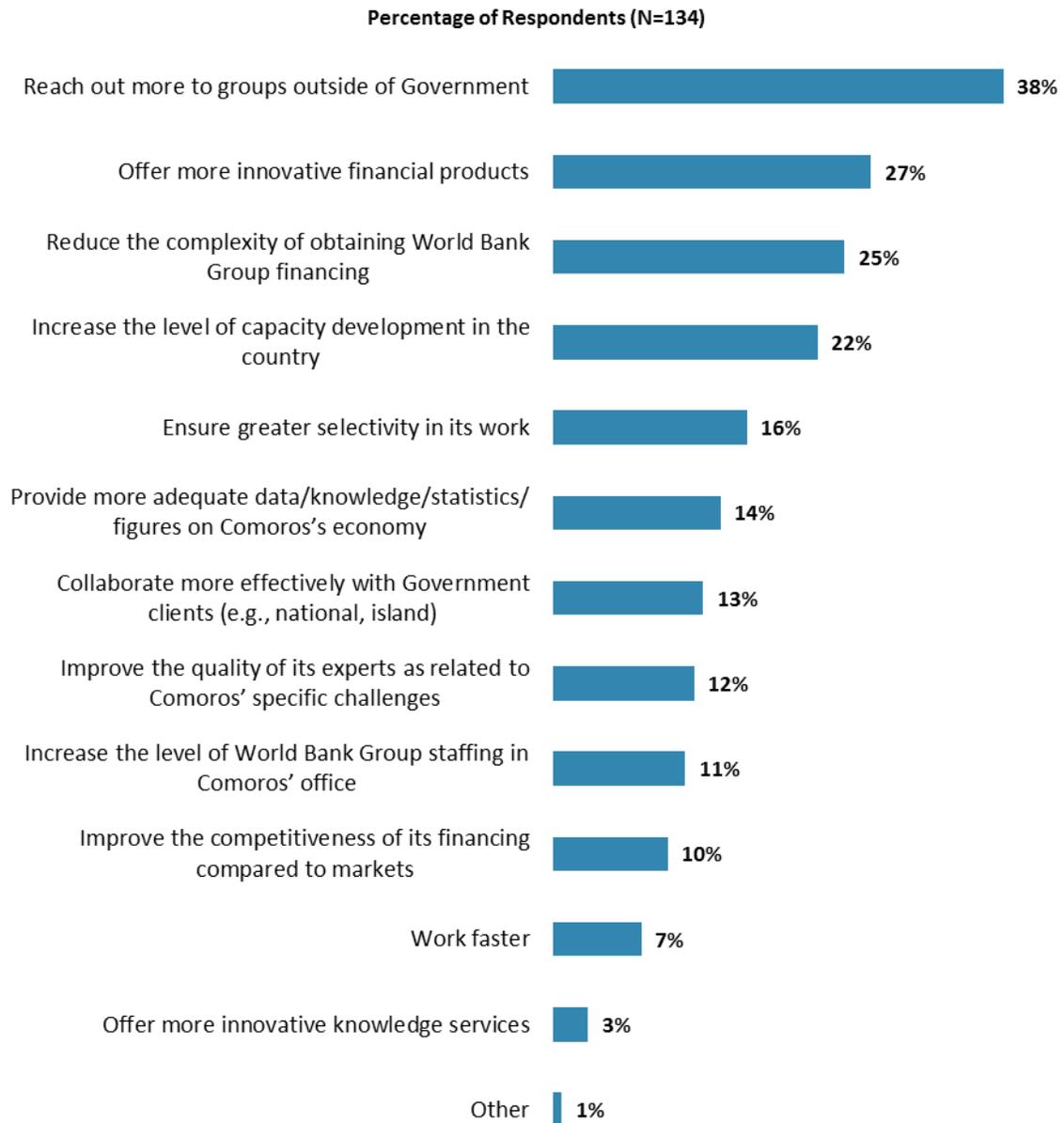
¹³ Means in the chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in Comoros

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank should “*reduce the complexity of obtaining World Bank financing*” (46%) and “*reach out more to groups outside of Government*” (36%) to make itself of greater value in Comoros.



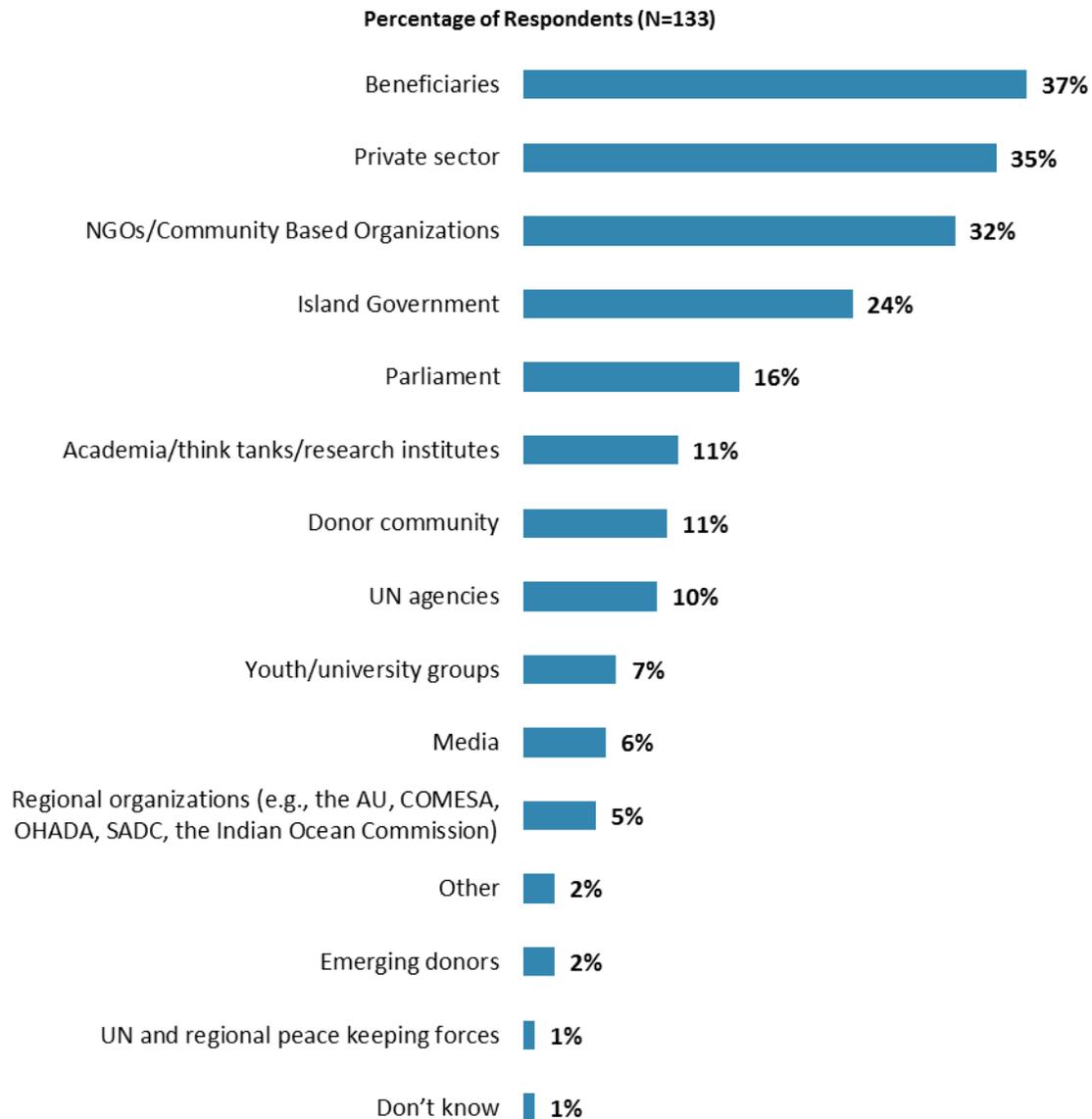
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Comoros (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank should work more with “*community based organizations*” (39%), “*private sector*” (32%), and “*beneficiaries*” (28%) to ensure better development results in Comoros.



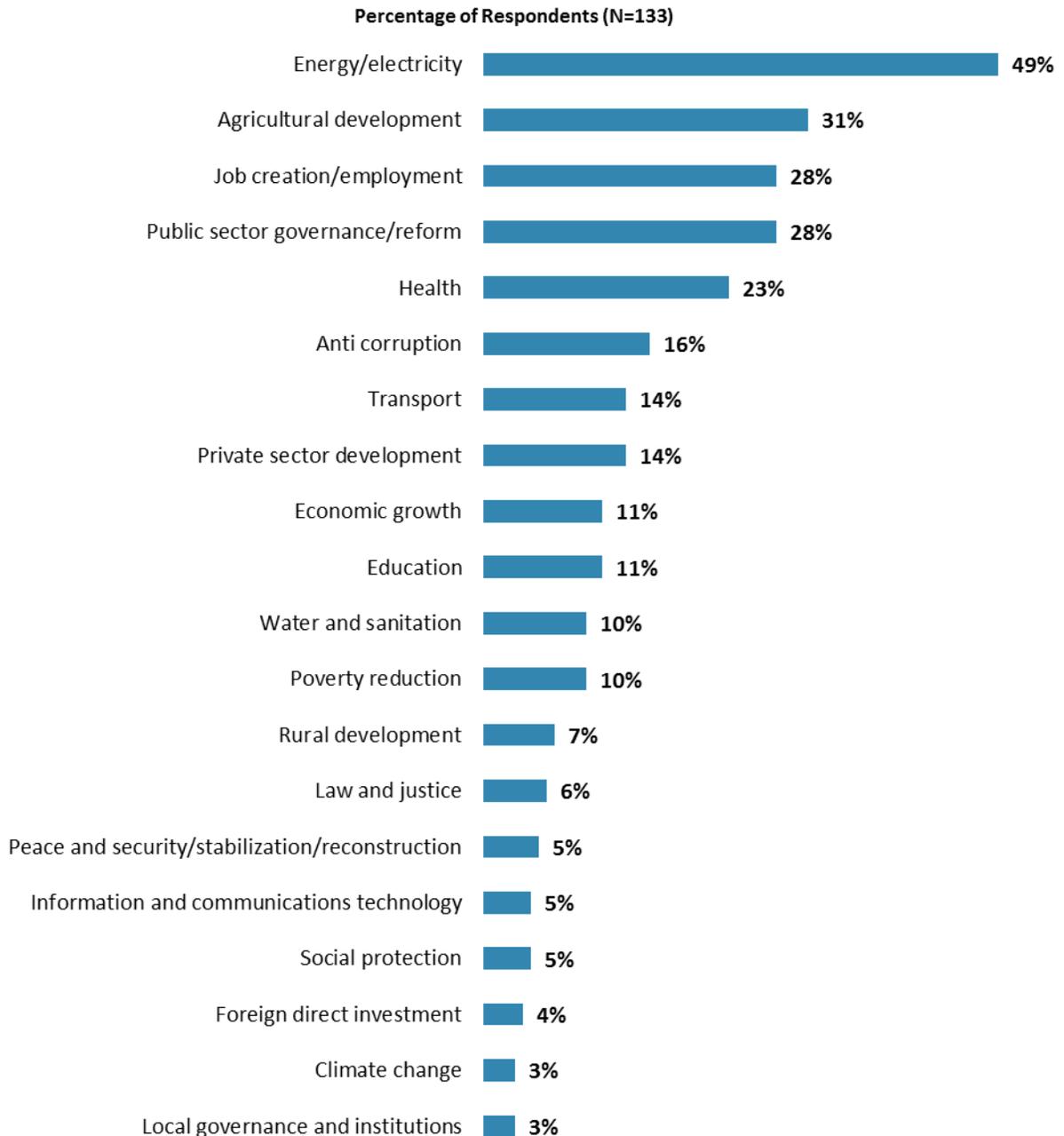
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Comoros (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank should focus its resources on “energy” (35%), “public sector governance/reform” (30%), and “poverty reduction” (26%).

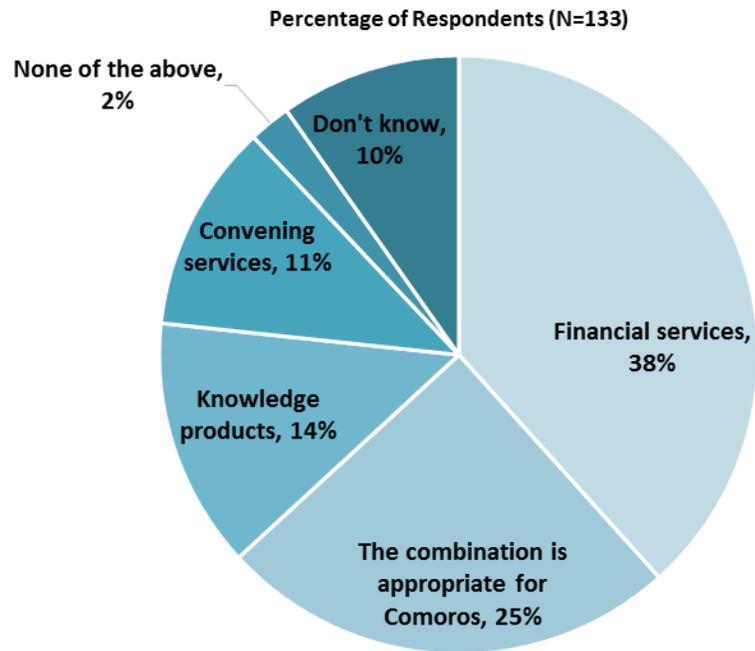


“When thinking about how the World Bank Group can have the most impact on development results in Comoros, in which sectoral areas do you believe the WBG should focus most of its resources in Comoros? (Choose no more than THREE)” (Respondents chose from a list. Responses combined. Top 20 of 35 response options shown.)



IX. The Future Role of the WBG in Comoros (continued)

Future Combination of the WBG Services

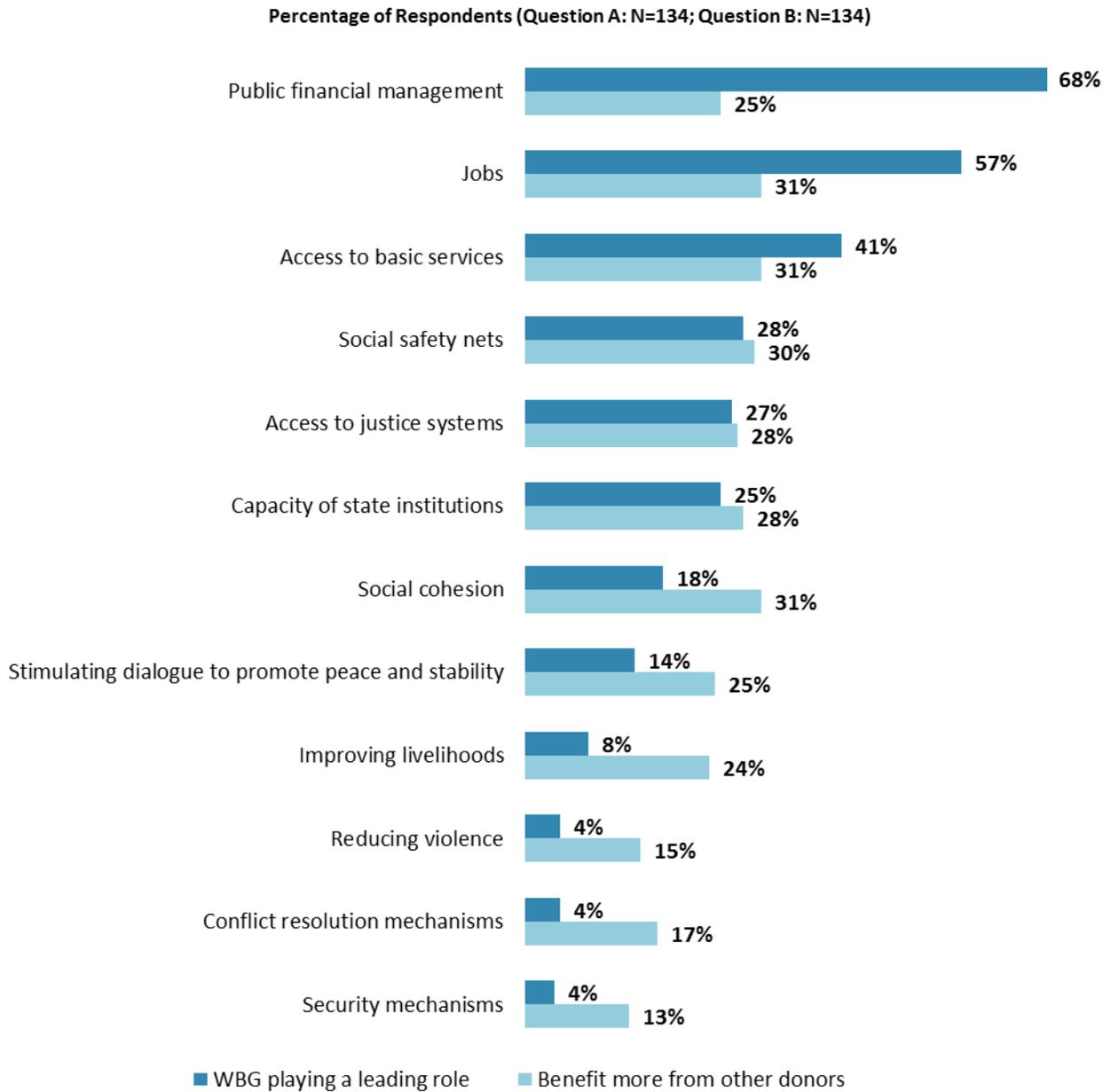


"When considering the combination of services that the World Bank Group offers in Comoros, and taking into account its limited level of resources, which ONE of the following do you believe the WBG should offer more of in Comoros?" (Respondents chose from a list.)



IX. The Future Role of the WBG in Comoros (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Comoros?

B. Which THREE areas below would benefit most from other donors in Comoros?"

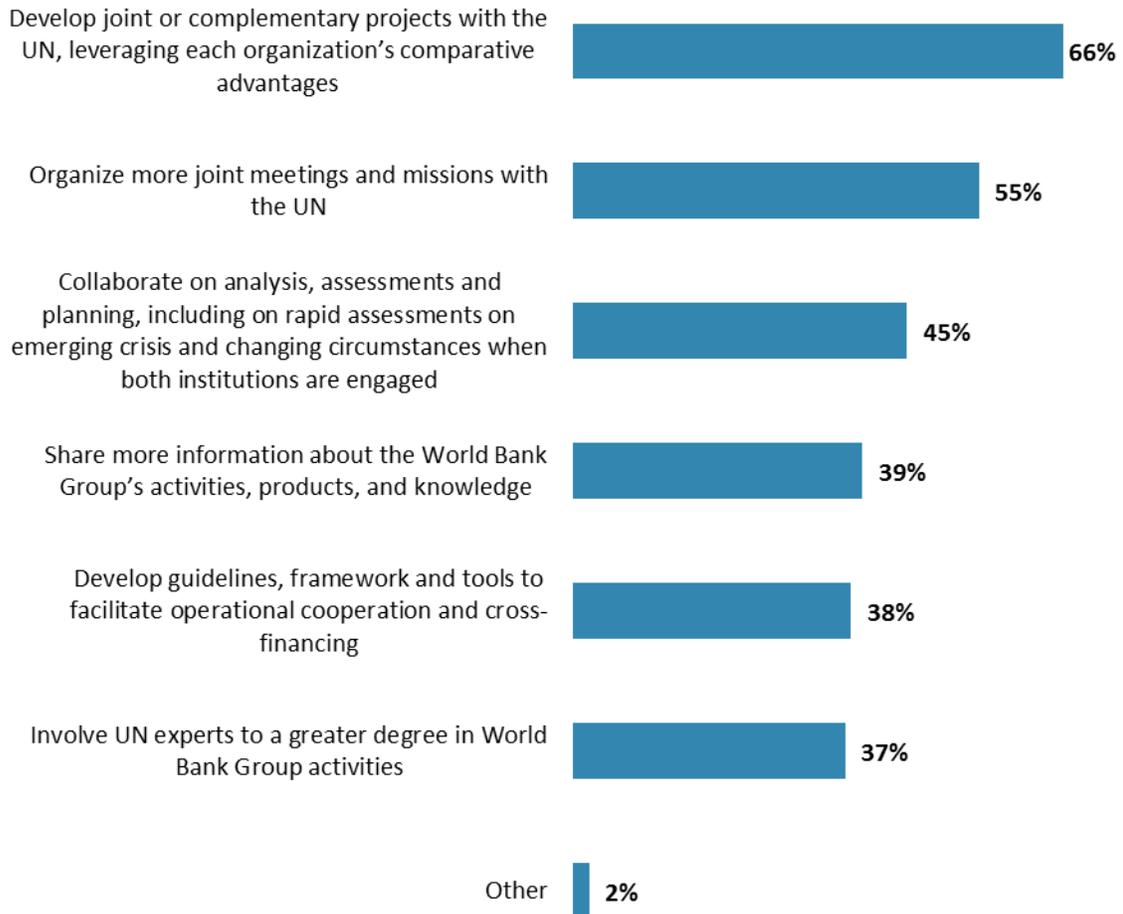
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Comoros (continued)

Future Collaboration between the UN and the WBG

Percentage of Respondents (N=133)



"What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

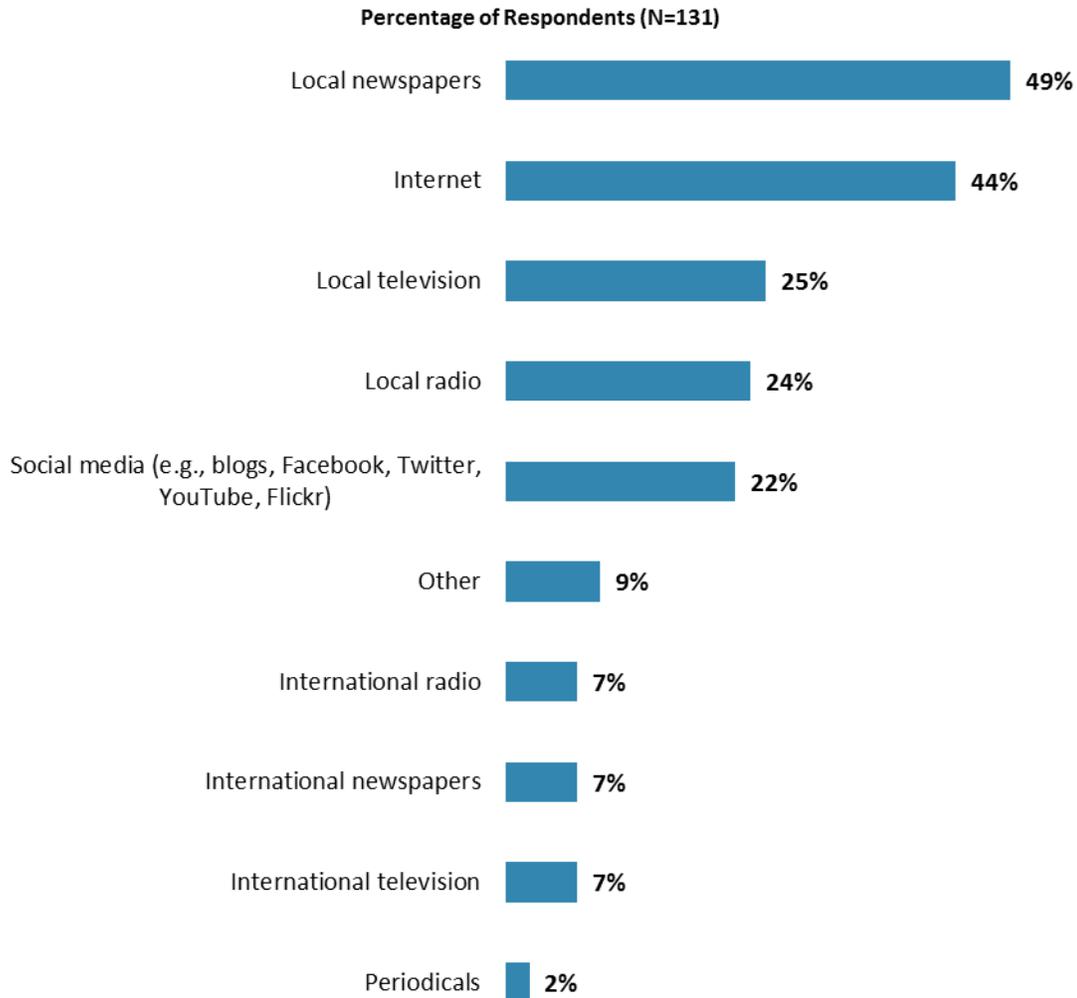


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 64) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY’13 Country Survey indicated that they got most of their information about economic and social development issues in Comoros from “local newspapers” (70%) and “Internet” (46%).



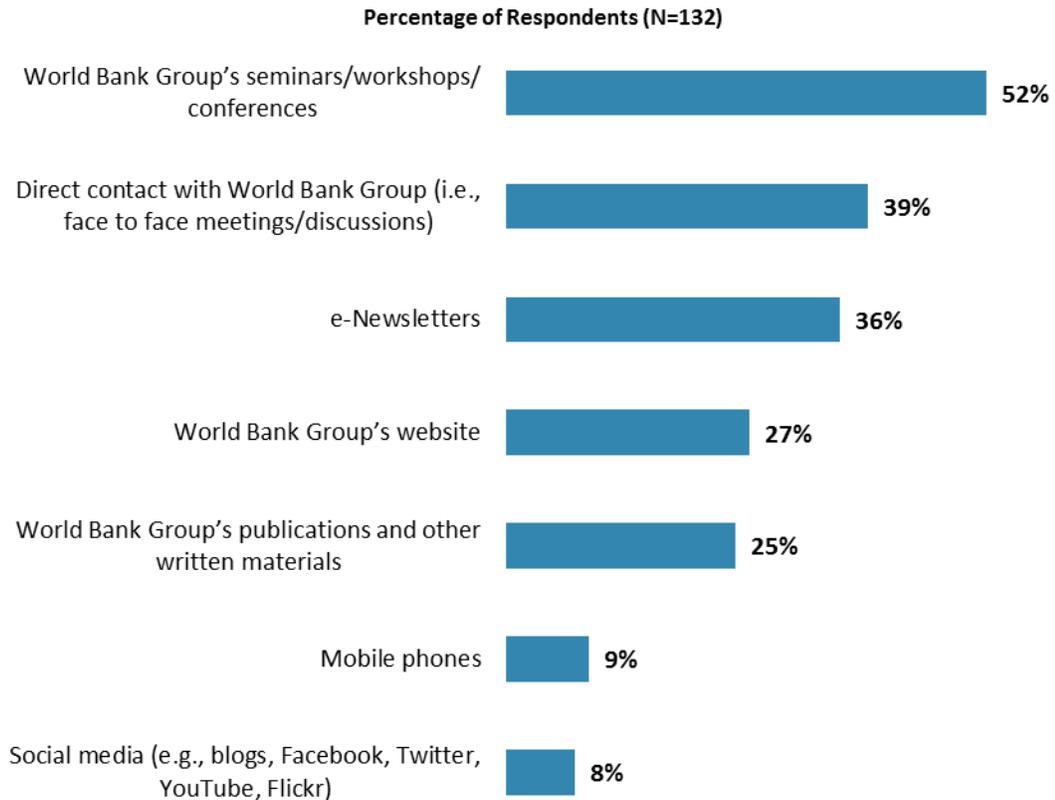
"How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that they would prefer to receive information from the World Bank through “*World Bank seminars/workshops/conferences*” (50%) and “*direct contact with World Bank*” (47%).

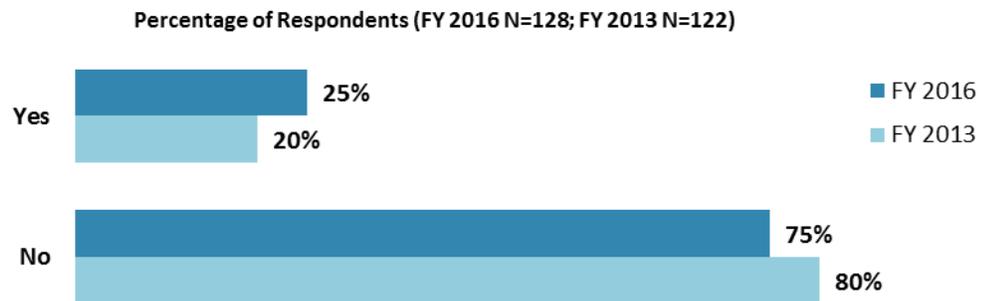


**"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



X. Communication and Outreach (continued)

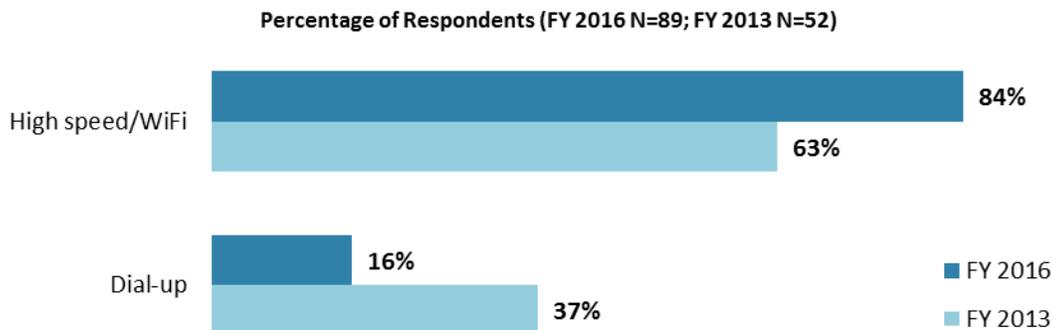
Access to Information¹⁴



"Are you aware of the World Bank Group's Access to Information Policies under which the WBG discloses any information in its possession that is not on a list of exceptions?"

Access to the Internet

- 91 percent of respondents in this year's Country Survey indicated that they had access to the Internet.
- Year comparison:** This year's respondents were significantly *more* likely to use a "*High speed/WiFi*" connection compared to respondents in the FY'13 Country Survey.



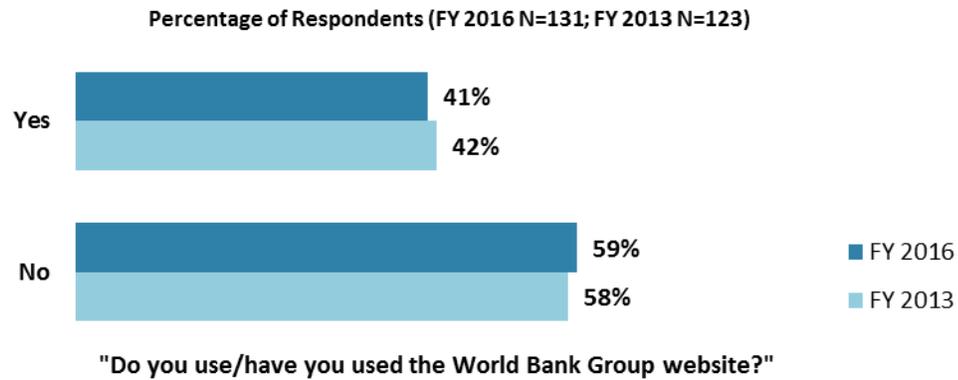
"Which Internet connection do you use primarily when visiting a World Bank Group website?"

¹⁴ Percentages presented in the charts on this page were calculated based on weighted data.

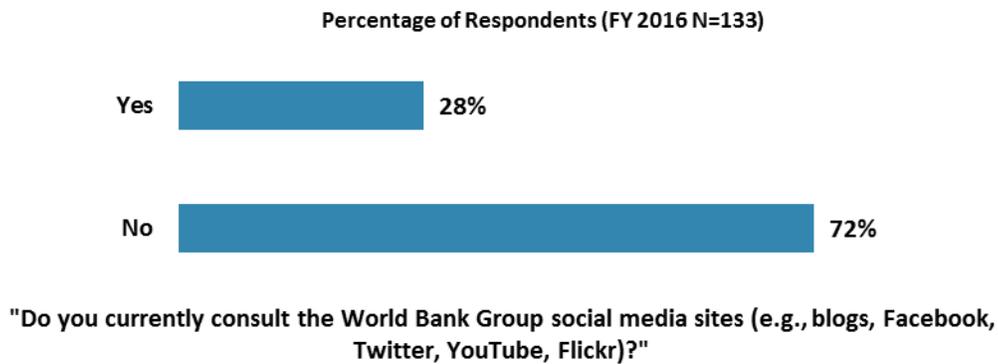


X. Communication and Outreach (continued)

The WBG Website Usage¹⁵



Use of the WBG's Social Media Channels



¹⁵ Percentages presented in the chart were calculated based on weighted data.



XI. Appendices

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Comoros





Appendix A: Responses to All Questions across All Respondents (N=134)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Comoros

1. In general would you say that Comoros is headed in ... ?	Percentage of Respondents (N=133)
The right direction	39.8%
The wrong direction	26.3%
Not sure	33.8%

2. Listed below are a number of development priorities in Comoros. Please identify which of the following you consider the most important development priorities in Comoros? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=134)
Energy/electricity	64.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	51.5%
Job creation/employment	20.9%
Private sector development	18.7%
Food security (i.e., fight against malnutrition)	16.4%
Anti-corruption	15.7%
Peace and security/stabilization/reconstruction	14.2%
Health	10.4%
Law and justice (e.g., judicial system)	10.4%
Water and sanitation	9.0%
Education	9.0%
Poverty reduction	6.7%
Foreign direct investment	5.2%
Rural development	5.2%
Transport (e.g., roads, bridges, transportation)	5.2%
Economic growth	4.5%
Climate change (e.g., mitigation, adaptation)	4.5%
Environmental sustainability	3.7%
Information and communications technology	3.7%
Social protection (e.g., pensions, targeted social assistance)	3.0%
Global/regional integration	2.2%
Social cohesion	2.2%
Local governance and institutions	2.2%
Natural resource management (e.g., oil, gas, mining)	2.2%
Urban development	1.5%
Agricultural development	1.5%
Disaster management	1.5%
Gender equity	0.7%
Regional conflict and tensions	0.7%
Equality of opportunity (i.e., equity)	0.7%
Financial markets	0.0%
Trade and exports	0.0%
Crime and violence	0.0%
Regulatory framework	0.0%
Communicable/non-communicable diseases	0.0%

**A. General Issues Facing Comoros (continued)**

3. The World Bank Group has committed itself to twin goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Comoros? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=133)
Job creation/employment	27.1%
Energy/electricity	26.3%
Economic growth	24.8%
Anti-corruption	22.6%
Private sector development	20.3%
Rural development	19.5%
Education	18.0%
Law and justice (e.g., judicial system)	17.3%
Agricultural development	15.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15.0%
Water and sanitation	13.5%
Local governance and institutions	9.8%
Health	8.3%
Transport (e.g., roads, bridges, transportation)	7.5%
Social protection (e.g., pensions, targeted social assistance)	6.8%
Foreign direct investment	6.8%
Equality of opportunity (i.e., equity)	6.0%
Information and communications technology	5.3%
Food security (i.e., fight against malnutrition)	5.3%
Peace and security/stabilization/reconstruction	4.5%
Social cohesion	3.0%
Natural resource management (e.g., oil, gas, mining)	3.0%
Gender equity	2.3%
Climate change (e.g., mitigation, adaptation)	1.5%
Global/regional integration	1.5%
Trade and exports	1.5%
Urban development	1.5%
Communicable/non-communicable diseases	1.5%
Regional conflict and tensions	0.8%
Environmental sustainability	0.8%
Disaster management	0.8%
Regulatory framework	0.0%
Crime and violence	0.0%
Financial markets	0.0%

**A. General Issues Facing Comoros (continued)**

4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Comoros? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=131)
Greater access to micro-finance for the poor	32.8%
Consistent economic growth	32.8%
Education and training that better ensure job opportunity	32.8%
Better employment opportunities for young people	20.6%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	18.3%
More reliable social safety net (i.e., greater social protection for the poorest/targeted social assistance)	17.6%
Greater equity of fiscal policy	9.2%
Better opportunity for the poor who live in rural areas	9.2%
Greater access to health and nutrition for citizens	6.1%
Better quality public services	5.3%
Better employment opportunities for women	4.6%
Greater voice and participation for citizens to help ensure greater accountability	4.6%
A growing middle class	3.8%
Other	1.5%
Better opportunity for the poor who live in urban areas	0.8%

5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Comoros? (Select only ONE response)	Percentage of Respondents (N=132)
A very big problem	43.9%
A moderately big problem	37.1%
A small problem	8.3%
Not a problem at all	7.6%
Don't know	3.0%

6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)	Percentage of Respondents (N=134)
A very serious problem	86.6%
A somewhat serious problem	10.4%
Not too serious problem	1.5%
Not a problem	0.0%
Don't know	1.5%

**B. Overall Attitudes toward the World Bank Group**

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Comoros? <i>(1-Not familiar at all, 10-Extremely familiar)</i>	133	0	5.05	2.40

Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group's effectiveness in Comoros. <i>(1-Not effective at all, 10-Very effective)</i>	113	18	5.42	2.23

Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Comoros solve its most complicated development challenges? <i>(1-To no degree at all, 10-To a very significant degree)</i>	107	23	5.63	2.34

**B. Overall Attitudes toward the World Bank Group (continued)**

4. When thinking about how the World Bank Group can have the most impact on development results in Comoros, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=133)
Energy/electricity	48.9%
Agricultural development	30.8%
Job creation/employment	27.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	27.8%
Health	23.3%
Anti-corruption	15.8%
Transport (e.g., roads, bridges, transportation)	13.5%
Private sector development	13.5%
Economic growth	11.3%
Education	11.3%
Water and sanitation	9.8%
Poverty reduction	9.8%
Rural development	6.8%
Law and justice (e.g., judicial system)	6.0%
Peace and security/stabilization/reconstruction	5.3%
Information and communications technology	4.5%
Social protection (e.g., pensions, targeted social assistance)	4.5%
Foreign direct investment	3.8%
Climate change (e.g., mitigation, adaptation)	3.0%
Local governance and institutions	3.0%
Urban development	2.3%
Environmental sustainability	2.3%
Food security (i.e., fight against malnutrition)	2.3%
Social cohesion	2.3%
Global/regional integration	1.5%
Financial markets	1.5%
Equality of opportunity (i.e., equity)	1.5%
Disaster management	1.5%
Gender equity	0.8%
Trade and exports	0.8%
Regulatory framework	0.8%
Natural resource management (e.g., oil, gas, mining)	0.8%
Crime and violence	0.0%
Regional conflict and tensions	0.0%
Communicable/non-communicable diseases	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Comoros?	Percentage of Respondents (N=133)		
	Greatest Value	2 nd Greatest Value	Combined
Financial resources	24.8%	9.0%	33.8%
Help to bring discipline/effective supervision to implementation of investment projects	19.5%	14.3%	33.8%
Capacity development	11.3%	14.3%	25.6%
Technical assistance	6.0%	12.8%	18.8%
Mobilizing third party financial resources	9.0%	9.0%	18.0%
Strategy formulation (e.g., PRSP assistance)	5.3%	11.3%	16.5%
Policy advice, studies, analyses	9.0%	4.5%	13.5%
Data and statistics	7.5%	4.5%	12.0%
Donor coordination	3.0%	9.0%	12.0%
Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	1.5%	6.0%	7.5%
Convening/facilitating	2.3%	3.8%	6.0%
Other	0.8%	1.5%	2.3%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=133)
Not collaborating enough with stakeholders outside the Government	27.8%
Not enough public disclosure of its work	18.8%
Not willing to honestly criticize policies and reform efforts in the country	18.8%
Its advice and strategies do not lend themselves to practical problem solving	18.0%
Too influenced by developed countries	18.0%
Inadequate number of World Bank Group staff members located in the country	13.5%
Not adequately sensitive to political/social realities in Comoros	12.8%
World Bank Group's processes too complex	12.0%
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	12.0%
Imposing technocratic solutions without regard to political realities	10.5%
Not aligned with country priorities	8.3%
Not exploring alternative policy options	7.5%
Not client focused	4.5%
Arrogant in its approach	3.8%
Don't know	3.0%
Not aligned with other donors' work	2.3%
Not focused enough on issues that are unique to post-conflict countries	1.5%
Other	1.5%
Staff too inaccessible	0.8%
The credibility of its knowledge/data	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

7. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Comoros? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=134)
Investment lending (financing specific projects)	44.0%
Capacity development	42.5%
Multi-sectoral approaches	19.4%
Policy based lending/budget support to the Government	15.7%
Technical assistance (advice, best practice, international experience, etc.)	14.9%
Trust Fund management	14.2%
Co-financing arrangements (i.e., with other donors)	10.4%
Sector-wide approaches	9.7%
Knowledge products/services (analytical work, studies, surveys, etc.)	9.0%
Don't know	6.7%
Emergency Recovery lending	4.5%
Other	0.0%

8. To what extent do you believe that the World Bank Group's work and support help the poorest in Comoros? (Select only ONE response)	Percentage of Respondents (N=131)
To a fully sufficient degree	7.6%
To a somewhat sufficient degree	14.5%
To a somewhat insufficient degree	39.7%
To a very insufficient degree	26.0%
Don't know	12.2%

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=133)
Beneficiaries	36.8%
Private sector	34.6%
NGOs/Community Based Organizations (CBOs)	31.6%
Island Government	24.1%
Parliament	15.8%
Academia/think tanks/research institutes	11.3%
Donor community	10.5%
UN agencies	9.8%
Youth/university groups	6.8%
Media	6.0%
Regional organizations (e.g., the AU, COMESA, OHADA, SADC, the Indian Ocean Commission)	5.3%
Other	2.3%
Emerging donors	2.3%
UN and regional peace keeping forces	0.8%
Don't know	0.8%
Foundations	0.0%

To what extent do you agree with the following statements about the World Bank Group's work in Comoros? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Comoros*	125	8	6.38	2.36
11. The World Bank Group's work is aligned with what I consider the development priorities for Comoros*	118	15	5.49	2.56



B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	105	26	4.92	2.18
13. Flexibility (in terms of the institution's products and services)*	98	32	5.19	2.03
14. Flexibility (in terms of changing country circumstances)*	101	26	5.38	2.17
15. Being inclusive*	80	45	5.15	2.11
16. Openness (sharing data and other information)*	104	25	6.08	2.39
17. Collaboration with the Government*	116	14	7.21	2.22
18. The speed in which it gets things accomplished on the ground*	99	26	5.19	2.31
19. Ease of access to the people at the World Bank Group who are making decisions important to my work*	108	25	4.82	2.60
20. Collaboration with civil society*	116	13	4.86	2.30
21. Collaboration with the UN*	85	42	7.01	2.30
22. Staff accessibility*	100	31	5.58	2.39
23. Collaboration with other donors and development partners*	97	34	6.71	2.15
24. Collaboration with the private sector*	105	26	5.29	2.19
25. Straightforwardness and honesty*	91	38	6.48	2.30
26. Treating clients and stakeholders in Comoros with respect*	107	25	7.08	2.30
27. Being a long-term partner*	113	18	7.48	2.23

28. In the past year, have you seen more, less, or just about the same level of effective collaboration between the UN and the World Bank Group in your country? (Select only ONE response)	Percentage of Respondents (Responses Combined; N=133)
More effective collaboration	11.3%
The same level of effective collaboration	36.8%
Less effective collaboration	10.5%
Don't know	41.4%

29. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=133)
The Government works inefficiently	60.2%
The World Bank Group is not sensitive enough to political/social realities on the ground	34.6%
There is not an adequate level of citizen/civil society participation	33.8%
Reforms are not well thought out in light of country challenges	33.8%
Lack of/inadequate levels of capacity in Government	33.1%
Political pressures and obstacles	30.8%
Inadequate funding	16.5%
The World Bank Group does not do adequate follow through/follow-up	16.5%
The World Bank Group works too slowly	16.5%
Poor donor coordination	8.3%
Ongoing conflict and instability	5.3%
Other	2.3%

**C. World Bank Group's Effectiveness and Results**

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Comoros? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
1. Crime and violence	105	24	5.10	3.08
2. Financial markets	103	19	6.29	2.83
3. Transport (e.g., roads, bridges, transportation)	119	10	8.50	1.96
4. Anti-corruption	122	6	8.58	2.07
5. Regional conflict and tensions	104	19	5.40	2.80
6. Law and justice (e.g., judicial system)	121	10	8.21	2.22
7. Urban development	119	9	7.34	2.33
8. Environmental sustainability	118	10	7.92	2.18
9. Trade and exports	115	12	6.87	2.50
10. Information and communications technology	121	9	7.91	2.19
11. Poverty reduction	127	4	8.82	1.65
12. Gender equity	115	14	5.96	2.54
13. Private sector development	123	9	8.40	1.79
14. Foreign direct investment	110	18	7.36	2.29
15. Local governance and institutions	119	9	7.52	2.08
16. Water and sanitation	123	7	8.53	1.99
17. Regulatory framework	110	19	7.07	2.26
18. Economic growth	122	8	8.42	1.87
19. Energy/electricity	126	4	9.11	1.79
20. Disaster management	115	11	7.19	2.27
21. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	127	6	8.32	2.09
22. Job creation/employment	125	7	8.62	1.90
23. Social cohesion	107	16	6.68	2.46
24. Communicable/non-communicable diseases	117	12	6.61	2.50
25. Equality of opportunity (i.e., equity)	117	7	6.56	2.52
26. Social protection (e.g., pensions, targeted social assistance)	118	13	7.01	2.60
27. Rural development	125	7	8.12	1.88
28. Global/regional integration	107	22	6.93	2.29
29. Food security (i.e., fight against malnutrition)	121	10	7.75	2.10
30. Natural resource management (e.g., oil, gas, mining)	114	16	7.20	2.74
31. Peace and security/stabilization/reconstruction	117	10	7.21	2.49
32. Health	124	7	8.30	2.06
33. Climate change (e.g., mitigation, adaptation)	123	11	7.80	2.21
34. Agricultural development	126	4	8.55	1.80
35. Education	132	2	8.84	1.65

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Gender equity	68	61	4.56	2.51
2. Information and communications technology	84	47	5.60	2.57
3. Transport (e.g., roads, bridges, transportation)	75	56	4.79	2.61
4. Crime and violence	60	68	4.10	2.28
5. Regional conflict and tensions	57	72	4.25	2.44
6. Law and justice (e.g., judicial system)	71	58	4.70	2.47
7. Urban development	74	58	5.15	2.61
8. Environmental sustainability	81	49	5.43	2.38
9. Regulatory framework	74	57	6.14	2.31
10. Communicable/non-communicable diseases	73	57	5.15	2.51
11. Poverty reduction	111	22	5.40	2.45
12. Anti-corruption	93	39	4.69	2.67
13. Private sector development	94	36	4.60	2.29
14. Foreign direct investment	72	57	4.47	2.28
15. Water and sanitation	89	41	4.76	2.75
16. Trade and exports	73	54	4.16	2.39
17. Economic growth	94	34	5.46	2.32
18. Health	87	43	5.33	2.49
19. Disaster management	69	56	4.83	2.43
20. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	100	33	6.24	2.46
21. Job creation/employment	90	40	3.98	2.48
22. Social cohesion	70	58	4.64	2.29
23. Financial markets	62	65	4.68	2.19
24. Equality of opportunity (i.e., equity)	67	58	4.51	2.23
25. Energy/electricity	103	27	4.46	2.78
26. Rural development	90	39	4.59	2.53
27. Global/regional integration	62	67	5.44	2.38
28. Food security (i.e., fight against malnutrition)	83	49	4.84	2.61
29. Education	91	40	5.24	2.52
30. Peace and security/stabilization/reconstruction	71	56	5.03	2.43
31. Social protection (e.g., pensions, targeted social assistance)	73	58	4.37	2.49
32. Climate change (e.g., mitigation, adaptation)	79	51	5.38	2.66
33. Agricultural development	87	45	4.85	2.77
34. Natural resource management (e.g., oil, gas, mining)	73	60	3.93	2.35

**C. World Bank Group's Effectiveness and Results (continued)**

Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in Comoros? (1-To no degree at all, 10-To a very significant degree)	112	22	6.11	2.06
Building/Strengthening Country Systems	N	DK	Mean	SD
4. To what extent does the World Bank Group's work help to build/strengthen existing country systems (e.g. procurement, financial management, etc.) in Comoros? (1-To no degree at all, 10-To a very significant degree)	106	28	6.22	2.17
To what extent do you agree with the following statements about the World Bank Group in Comoros? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
5. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, etc.) meet the needs of Comoros*	106	27	5.42	2.15
6. The World Bank Group meets Comoros's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	108	23	5.62	2.37
Measuring and Correcting Work	N	DK	Mean	SD
7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Comoros? (1-To no degree at all, 10-To a very significant degree)	95	39	5.52	2.47

D. The World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=133)
Weekly	9.0%
Monthly	16.5%
A few times a year	32.3%
Rarely	30.8%
Never	11.3%

In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	98	29	6.37	2.29
3. Include appropriate level of stakeholder involvement during preparation	99	31	5.29	2.18
4. Lead to practical solutions	104	28	5.20	2.37
5. Are accessible (well written and easy to understand)	109	22	5.42	2.52
6. Are source of relevant information on global good practices	99	31	6.19	2.22
7. Are adequately disseminated	103	22	4.82	2.50
8. Are translated enough into local language	99	30	3.00	2.49
9. Are adaptable to Comoros's specific development challenges and country circumstances*	106	26	5.08	2.43

Overall Evaluations	N	DK	Mean	SD
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	116	18	6.55	2.36
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	108	26	6.57	2.14

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	104	29	3.98	2.55
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	117	16	6.45	2.54
3. The World Bank Group's approvals and reviews are done in a timely fashion	109	24	5.17	2.34
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	87	46	5.74	2.31
5. The World Bank Group's conditions on its lending are reasonable	94	38	5.61	2.46
6. The World Bank Group takes decisions quickly in Comoros*	98	33	4.54	2.42
7. Working with the World Bank Group increases Comoros's institutional capacity	117	15	6.68	2.28
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	92	41	6.67	2.33
9. The World Bank Group provides effective implementation support (i.e., supervision of projects)	103	30	6.47	2.48

WBG Promoting PPP in Comoros	N	DK	Mean	SD
10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Comoros? (1-To no degree at all, 10-To a very significant degree)	107	27	5.36	2.40

11. Which of the following best describes the World Bank Group's support in Comoros? (Select only ONE response)	Percentage of Respondents (N=131)
The World Bank Group is sufficiently selective and focuses on the most important development challenges in Comoros	37.4%
The World Bank Group is not sufficiently selective in Comoros, and it is involved in too many areas of development	32.1%
Don't know	30.5%

WBG Staffing in Comoros	N	DK	Mean	SD
12. To what extent do you believe the World Bank Group is adequately staffed in Comoros? (1-To no degree at all, 10-To a very significant degree)	99	35	3.95	2.60

F. The Future Role of the World Bank Group in Comoros

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=134)
Reach out more to groups outside of Government	38.1%
Offer more innovative financial products	26.9%
Reduce the complexity of obtaining World Bank Group financing	24.6%
Increase the level of capacity development in the country	22.4%
Ensure greater selectivity in its work	16.4%
Provide more adequate data/knowledge/statistics/figures on Comoros's economy	14.2%
Collaborate more effectively with Government clients (e.g., national, island)	12.7%
Improve the quality of its experts as related to Comoros's specific challenges	11.9%
Increase the level of World Bank Group staffing in Comoros's office	11.2%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	9.7%
Work faster	7.5%
Offer more innovative knowledge services	3.0%
Other	0.7%

**F. The Future Role of the World Bank Group in Comoros (continued)**

2. When considering the combination of services that the World Bank Group offers in Comoros, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Comoros? (Select only ONE response)	Percentage of Respondents (N=133)
Financial services	38.3%
The combination is appropriate for Comoros	24.8%
Knowledge products	13.5%
Convening services	11.3%
Don't know	9.8%
None of the above	2.3%

3A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Comoros? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=134)
Public financial management	67.9%
Jobs	56.7%
Access to basic services	41.0%
Social safety nets	28.4%
Access to justice systems	26.9%
Capacity of state institutions	25.4%
Social cohesion	17.9%
Stimulating dialogue to promote peace and stability	14.2%
Improving livelihoods	8.2%
Reducing violence	4.5%
Conflict resolution mechanisms	4.5%
Security mechanisms	3.7%

3B. Which THREE areas below would benefit most from other donors in Comoros? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=134)
Social cohesion	30.6%
Access to basic services	30.6%
Jobs	30.6%
Social safety nets	29.9%
Capacity of state institutions	28.4%
Access to justice systems	27.6%
Public financial management	25.4%
Stimulating dialogue to promote peace and stability	24.6%
Improving livelihoods	23.9%
Conflict resolution mechanisms	17.2%
Reducing violence	14.9%
Security mechanisms	13.4%

**F. The Future Role of the World Bank Group in Comoros (continued)**

4. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)	Percentage of Respondents (N=133)
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	66.2%
Organize more joint meetings and missions with the UN	54.9%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	45.1%
Share more information about the World Bank Group's activities, products, and knowledge	39.1%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	37.6%
Involve UN experts to a greater degree in World Bank Group activities	36.8%
Other	2.3%

G. Communication and Information Sharing

1. How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=131)
Local newspapers	48.9%
Internet	43.5%
Local television	25.2%
Local radio	23.7%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	22.1%
Other	9.2%
International radio	6.9%
International newspapers	6.9%
International television	6.9%
Periodicals	2.3%

2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=132)
World Bank Group's seminars/workshops/conferences	52.3%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	39.4%
e-Newsletters	36.4%
World Bank Group's website	26.5%
World Bank Group's publications and other written materials	25.0%
Mobile phones	9.1%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	7.6%
Other	0.0%

3. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=130)
Yes	23.8%
No	76.2%

**G. Communication and Information Sharing (continued)**

4. If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)	Percentage of Respondents (N=29)
World Bank Group's website	41.4%
World Bank Group's seminars/workshops/conferences	31.0%
Colleagues/Friends/Peer organizations	13.8%
News/Media	6.9%
World Bank Group's e-Newsletters	3.4%
Other	3.4%

5. Have you requested information from the World Bank Group on its activities in the past year?	Percentage of Respondents (N=132)
Yes	18.9%
No	81.1%

6. Were you able to obtain this information?	Percentage of Respondents (N=25)
Yes	80.0%
No	20.0%

7. Do you have access to the Internet?	Percentage of Respondents (N=133)
Yes	91.0%
No	9.0%

8. Do you use/have you used the World Bank Group website?	Percentage of Respondents (N=133)
Yes	40.6%
No	59.4%

9. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, Flickr)?	Percentage of Respondents (N=133)
Yes	27.8%
No	72.2%

10. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=90)
High speed/WiFi	83.3%
Dial-up	16.7%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
11. I find the World Bank Group's websites easy to navigate	44	27	7.09	2.13
12. I find the information on the World Bank Group's websites useful	46	21	7.28	1.94
13. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	53	74	7.32	2.28
14. When I need information from the World Bank Group I know how to find it	74	55	5.81	2.95
15. The World Bank Group is responsive to my information requests and inquiries	51	78	5.57	2.84

**H. Background Information**

1. Which of the following best describes your current position? (Select only ONE response)	Percentage of Respondents (N=134)
Employee of a Ministry, Ministerial Department or Implementation Agency	17.9%
NGO/Community Based Organization	13.4%
Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	9.7%
Private Sector Organization	9.7%
Academia/Research Institute/Think Tank	8.2%
Island Government Office or Staff	6.0%
Bilateral/Multilateral Agency	6.0%
Media (press, radio, TV, web, etc.)	6.0%
Office of Parliamentarian	5.2%
Office of the President, Prime Minister	4.5%
Financial Sector/Private Bank	3.7%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	3.7%
Trade Union	2.2%
Office of Minister	1.5%
Other	1.5%
Judiciary Branch	0.7%

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=134)
Education	13.4%
Finance and markets	12.7%
Generalist (specialized in multiple sectors)	9.7%
Other	9.7%
Macroeconomics and fiscal management	9.0%
Governance	7.5%
Transport and ICT	4.5%
Environment and natural resources	3.7%
Trade and competitiveness	3.7%
Urban, rural, and social development	3.7%
Agriculture	3.7%
Public-private partnerships	3.0%
Health, nutrition, and population	3.0%
Energy and extractives	3.0%
Jobs	3.0%
Gender	2.2%
Water	1.5%
Social protection and labor	1.5%
Fragility, conflict and violence	0.7%
Poverty	0.7%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country? (Select only ONE response)	Percentage of Respondents (N=131)
Yes	35.1%
No	64.9%

**H. Background Information (continued)**

4. Which of the following agencies of the World Bank Group do you primarily engage with in Comoros? (Select only ONE response)	Percentage of Respondents (N=67)
The World Bank (IDA)	73.1%
The International Finance Corporation (IFC)	10.4%
The Multilateral Investment Guarantee Agency (MIGA)	1.5%
Other	14.9%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=125)
Yes	20.0%
No	80.0%

6. If yes, what was your view of how the two institutions work together in Comoros? (Select only ONE response)	Percentage of Respondents (N=25)
The two institutions work well together	28.0%
The way the two institutions work together needs improvement	36.0%
The two institutions do not work well together	8.0%
Don't know	28.0%

7. Which of the following describes most of your exposure to the World Bank Group in Comoros? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=127)
Observer (i.e., follow in media, discuss in informal conversations, etc.)	39.4%
Collaborate as part of my professional duties	38.6%
Use World Bank Group reports/data	30.7%
Engage in World Bank Group related/sponsored events/activities	27.6%
Use World Bank Group website for information, data, research, etc.	12.6%

8. What's your gender?	Percentage of Respondents (N=134)
Female	17.2%
Male	82.8%

9. Which best represents your geographic location?	Percentage of Respondents (N=134)
Moroni	59.0%
Anjouan	19.4%
Other Grande Comore	11.2%
Moheli	10.4%



Appendix B: Responses to All Questions by Stakeholder Groups¹⁶

- Office of the President/Prime Minister/Minister N=8
- Office of Parliamentarian N=7
- Employee of a Ministry N=24
- PMU/Consultant on WBG-supported Project N=13
- Island Government N=8
- Bilateral/Multilateral Agency N=8
- Private Sector/Financial Sector/Private Bank N=18
- CSO N=21
- Media N=8
- Academia/Research Institute/Think Tank N=11
- Other N=8

A. General Issues facing Comoros

In general would you say that Comoros is headed in...?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
The right direction	75.0%	57.1%	66.7%	38.5%	50.0%	14.3%	22.2%	23.8%	25.0%	0.0%	75.0%
The wrong direction	12.5%	28.6%	12.5%	38.5%	0.0%	57.1%	38.9%	33.3%	12.5%	27.3%	25.0%
Not sure	12.5%	14.3%	20.8%	23.1%	50.0%	28.6%	38.9%	42.9%	62.5%	72.7%	0.0%

*Significantly different between stakeholder groups

¹⁶ All 134 respondents provided information about their current positions. All respondents were included in the across-stakeholder analysis presented in this appendix.



A. General Issues facing Comoros (continued)

Listed below are a number of development priorities in Comoros. Please identify which of the following you consider the most important development priorities in Comoros? (Choose no more than THREE)

Percentage of Respondents	Office of the	Office of	Employee of	PMU/	Island	Bilateral/	Private Sector/	Academia/			
	President/Prime Minister/Minister	Parliamentarian	a Ministry	Consultant	Government	Multilateral Agency	Financial Sector/ Private Bank	CSO	Media	Think Tank	Other
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.5%	0.0%	9.1%	0.0%
Food security	25.0%	14.3%	16.7%	15.4%	25.0%	25.0%	16.7%	9.5%	12.5%	18.2%	12.5%
Peace and security/stabilization/reconstruction	12.5%	14.3%	4.2%	30.8%	12.5%	12.5%	11.1%	14.3%	25.0%	18.2%	12.5%
Public sector governance/reform	37.5%	57.1%	45.8%	69.2%	62.5%	62.5%	33.3%	66.7%	50.0%	45.5%	37.5%
Social protection	0.0%	0.0%	4.2%	0.0%	0.0%	12.5%	0.0%	4.8%	0.0%	0.0%	12.5%
Gender equity	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Private sector development	37.5%	28.6%	12.5%	15.4%	12.5%	0.0%	44.4%	14.3%	25.0%	0.0%	12.5%
Foreign direct investment	0.0%	14.3%	4.2%	0.0%	25.0%	0.0%	5.6%	0.0%	12.5%	0.0%	12.5%
Urban development	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.5%	0.0%	0.0%	0.0%
Energy/electricity	100.0%	42.9%	62.5%	84.6%	25.0%	62.5%	77.8%	57.1%	62.5%	63.6%	62.5%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	12.5%	28.6%	29.2%	7.7%	12.5%	0.0%	22.2%	28.6%	12.5%	9.1%	50.0%
Rural development	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	5.6%	14.3%	12.5%	9.1%	0.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Water and sanitation	0.0%	28.6%	16.7%	0.0%	0.0%	12.5%	11.1%	9.5%	12.5%	0.0%	0.0%
Environmental sustainability	0.0%	0.0%	8.3%	0.0%	12.5%	12.5%	0.0%	4.8%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	0.0%	16.7%	15.4%	12.5%	12.5%	11.1%	0.0%	12.5%	9.1%	25.0%
Climate change	12.5%	0.0%	4.2%	0.0%	0.0%	12.5%	0.0%	0.0%	12.5%	18.2%	0.0%
Poverty reduction	0.0%	0.0%	8.3%	7.7%	12.5%	0.0%	11.1%	9.5%	0.0%	9.1%	0.0%
Transport	0.0%	0.0%	0.0%	15.4%	0.0%	25.0%	5.6%	4.8%	0.0%	9.1%	0.0%
Social cohesion	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%
Education	12.5%	0.0%	16.7%	7.7%	12.5%	25.0%	11.1%	0.0%	0.0%	9.1%	0.0%
Agricultural development	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti-corruption	12.5%	42.9%	16.7%	0.0%	25.0%	0.0%	0.0%	19.0%	25.0%	18.2%	37.5%
Law and justice	12.5%	14.3%	4.2%	7.7%	12.5%	0.0%	11.1%	9.5%	25.0%	18.2%	12.5%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	5.6%	4.8%	0.0%	0.0%	0.0%
Natural resource management	0.0%	0.0%	0.0%	7.7%	12.5%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%
Economic growth	12.5%	0.0%	4.2%	0.0%	12.5%	25.0%	0.0%	0.0%	0.0%	0.0%	12.5%
Disaster management	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%
Information and communications technology	12.5%	0.0%	0.0%	7.7%	0.0%	0.0%	5.6%	0.0%	0.0%	18.2%	0.0%



A. General Issues facing Comoros (continued)

The World Bank Group has committed itself to twin goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Comoros? (Choose no more than THREE)

Percentage of Respondents	Office of the	Office of	Employee of	PMU/	Island	Bilateral/	Private Sector/	Academia/			
	President/Prime Minister/Minister	Parliamentarian	a Ministry	Consultant	Government	Multilateral Agency	Financial Sector/ Private Bank	CSO	Media	Think Tank	Other
Water and sanitation	0.0%	28.6%	20.8%	15.4%	0.0%	0.0%	5.6%	14.3%	37.5%	18.2%	0.0%
Equality of opportunity	12.5%	0.0%	8.3%	7.7%	0.0%	14.3%	0.0%	9.5%	0.0%	9.1%	0.0%
Rural development	0.0%	14.3%	20.8%	15.4%	12.5%	0.0%	38.9%	23.8%	12.5%	27.3%	12.5%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	9.1%	0.0%
Regional conflict and tensions	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Global/regional integration	0.0%	0.0%	4.2%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender equity	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	4.8%	12.5%	0.0%	0.0%
Economic growth*	75.0%	0.0%	16.7%	15.4%	25.0%	28.6%	33.3%	42.9%	12.5%	9.1%	0.0%
Urban development	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	14.3%	8.3%	7.7%	0.0%	14.3%	16.7%	9.5%	0.0%	18.2%	12.5%
Social protection	0.0%	0.0%	8.3%	7.7%	0.0%	14.3%	5.6%	9.5%	0.0%	0.0%	25.0%
Law and justice	25.0%	28.6%	20.8%	23.1%	37.5%	14.3%	11.1%	9.5%	0.0%	0.0%	37.5%
Transport	12.5%	0.0%	0.0%	15.4%	25.0%	14.3%	0.0%	9.5%	0.0%	18.2%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	15.4%	0.0%	0.0%	11.1%	4.8%	0.0%	18.2%	0.0%
Peace and security/stabilization/reconstruction	12.5%	14.3%	4.2%	7.7%	0.0%	0.0%	5.6%	4.8%	0.0%	0.0%	0.0%
Anti-corruption	12.5%	28.6%	29.2%	15.4%	12.5%	0.0%	16.7%	23.8%	50.0%	18.2%	37.5%
Education	25.0%	0.0%	8.3%	23.1%	0.0%	28.6%	22.2%	19.0%	25.0%	27.3%	25.0%
Foreign direct investment	0.0%	14.3%	4.2%	0.0%	12.5%	0.0%	22.2%	9.5%	0.0%	0.0%	0.0%
Energy/electricity	25.0%	28.6%	20.8%	46.2%	25.0%	14.3%	16.7%	28.6%	37.5%	27.3%	25.0%
Public sector governance/reform	0.0%	0.0%	20.8%	23.1%	25.0%	28.6%	11.1%	19.0%	12.5%	0.0%	12.5%
Social cohesion	0.0%	0.0%	8.3%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	9.1%	0.0%
Private sector development	37.5%	14.3%	12.5%	15.4%	25.0%	28.6%	33.3%	9.5%	37.5%	18.2%	12.5%
Natural resource management	0.0%	14.3%	4.2%	0.0%	0.0%	14.3%	0.0%	4.8%	0.0%	0.0%	0.0%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%
Health	0.0%	0.0%	0.0%	23.1%	0.0%	14.3%	11.1%	0.0%	25.0%	9.1%	25.0%
Agricultural development	37.5%	28.6%	20.8%	0.0%	25.0%	14.3%	11.1%	9.5%	12.5%	9.1%	25.0%
Disaster management	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	25.0%	57.1%	25.0%	15.4%	37.5%	42.9%	16.7%	14.3%	25.0%	36.4%	50.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%
Food security	0.0%	14.3%	8.3%	7.7%	12.5%	0.0%	0.0%	4.8%	0.0%	9.1%	0.0%

*Significantly different between stakeholder groups



A. General Issues facing Comoros (continued)

The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Comoros? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Consistent economic growth	57.1%	42.9%	34.8%	38.5%	12.5%	25.0%	33.3%	38.1%	14.3%	27.3%	25.0%
More reliable social safety net	28.6%	0.0%	8.7%	38.5%	25.0%	37.5%	11.1%	19.0%	0.0%	9.1%	25.0%
Greater access to micro-finance for the poor	14.3%	28.6%	39.1%	30.8%	37.5%	0.0%	27.8%	23.8%	71.4%	45.5%	50.0%
Greater voice and participation for citizens to help ensure greater accountability	0.0%	14.3%	0.0%	7.7%	12.5%	12.5%	5.6%	4.8%	0.0%	0.0%	0.0%
Greater access to health and nutrition for citizens*	0.0%	0.0%	4.3%	0.0%	0.0%	12.5%	5.6%	0.0%	0.0%	18.2%	37.5%
Better entrepreneurial opportunities	14.3%	57.1%	17.4%	15.4%	0.0%	12.5%	27.8%	23.8%	0.0%	9.1%	12.5%
A growing middle class	14.3%	0.0%	4.3%	0.0%	0.0%	0.0%	11.1%	4.8%	0.0%	0.0%	0.0%
Better opportunity for the poor who live in rural areas	14.3%	0.0%	17.4%	7.7%	12.5%	0.0%	11.1%	9.5%	14.3%	0.0%	0.0%
Better opportunity for the poor who live in urban areas	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%
Better employment opportunities for young people	14.3%	14.3%	13.0%	15.4%	25.0%	37.5%	33.3%	9.5%	28.6%	27.3%	25.0%
Better employment opportunities for women	0.0%	0.0%	4.3%	0.0%	0.0%	25.0%	0.0%	4.8%	14.3%	9.1%	0.0%
Greater equity of fiscal policy	14.3%	14.3%	8.7%	0.0%	12.5%	0.0%	5.6%	14.3%	0.0%	18.2%	12.5%
Education and training that better ensure job opportunity	14.3%	28.6%	34.8%	46.2%	50.0%	25.0%	22.2%	42.9%	42.9%	27.3%	12.5%
Better quality public services	14.3%	0.0%	4.3%	0.0%	12.5%	12.5%	0.0%	4.8%	14.3%	9.1%	0.0%
Other	0.0%	0.0%	8.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Comoros?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
A very big problem	25.0%	28.6%	33.3%	53.8%	37.5%	28.6%	50.0%	70.0%	12.5%	63.6%	37.5%
A moderately big problem	62.5%	57.1%	41.7%	30.8%	12.5%	57.1%	38.9%	30.0%	62.5%	9.1%	25.0%
A small problem	12.5%	0.0%	16.7%	7.7%	25.0%	0.0%	0.0%	0.0%	12.5%	18.2%	0.0%
Not a problem at all	0.0%	14.3%	8.3%	7.7%	25.0%	0.0%	0.0%	0.0%	0.0%	9.1%	37.5%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	11.1%	0.0%	12.5%	0.0%	0.0%

*Significantly different between stakeholder groups



A. General Issues facing Comoros (continued)

In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
A very serious problem	87.5%			100.0%			83.3%			76.9%			87.5%			100.0%			77.8%			95.2%			75.0%			100.0%			75.0%				
A somewhat serious problem	12.5%			0.0%			12.5%			15.4%			12.5%			0.0%			16.7%			0.0%			25.0%			0.0%			25.0%				
Not too serious problem	0.0%			0.0%			0.0%			7.7%			0.0%			0.0%			0.0%			4.8%			0.0%			0.0%			0.0%				
Not a problem	0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%				
Don't know	0.0%			0.0%			4.2%			0.0%			0.0%			0.0%			5.6%			0.0%			0.0%			0.0%			0.0%				

B. Overall Attitudes toward the World Bank Group

	Which of the following best describes your current position?																																		
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
How familiar are you with the work of the World Bank Group in Comoros?*	8	7.50	2.00	7	5.14	1.46	24	5.58	2.52	13	5.92	2.29	8	4.88	2.23	7	6.00	1.73	18	4.22	2.32	21	4.62	2.67	8	4.38	2.39	11	4.55	2.07	8	3.25	1.75		

*(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups*

	Which of the following best describes your current position?																																		
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Comoros.	7	6.57	1.27	6	5.33	2.07	22	6.23	2.29	13	5.85	2.30	8	5.13	2.80	5	6.80	1.48	13	4.00	2.00	16	4.81	2.37	7	5.71	1.38	10	4.40	1.58	6	5.67	2.94		

(1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																																		
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
To what extent do you believe the World Bank Group's staff is well prepared to help Comoros solve its most complicated development challenges?	6	5.33	1.97	7	6.57	1.99	19	6.63	2.69	11	5.18	2.40	6	5.17	3.31	7	6.14	1.57	14	4.50	1.79	16	6.06	2.32	7	5.29	1.50	8	4.88	3.00	6	5.17	2.04		

(1-To no degree at all, 10-To a very significant degree)



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Comoros, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)

Percentage of Respondents	Office of the	Office of	Employee of	PMU/	Island	Bilateral/	Private Sector/	Academia/			
	President/Prime Minister/Minister	Parliamentarian	a Ministry	Consultant	Government	Multilateral Agency	Financial Sector/ Private Bank	CSO	Media	Think Tank	Other
Health	37.5%	14.3%	29.2%	7.7%	37.5%	0.0%	22.2%	38.1%	12.5%	9.1%	25.0%
Peace and security/stabilization/reconstruction	12.5%	14.3%	4.2%	7.7%	0.0%	0.0%	0.0%	4.8%	0.0%	9.1%	12.5%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	12.5%	28.6%	12.5%	15.4%	12.5%	14.3%	5.6%	14.3%	25.0%	18.2%	0.0%
Agricultural development	25.0%	42.9%	45.8%	23.1%	50.0%	14.3%	27.8%	19.0%	37.5%	27.3%	25.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	4.8%	0.0%	0.0%	0.0%
Job creation/employment	12.5%	42.9%	25.0%	30.8%	25.0%	0.0%	38.9%	19.0%	37.5%	27.3%	50.0%
Public sector governance/reform	25.0%	14.3%	25.0%	38.5%	25.0%	57.1%	33.3%	33.3%	12.5%	18.2%	12.5%
Social protection	0.0%	0.0%	4.2%	15.4%	0.0%	28.6%	0.0%	0.0%	0.0%	0.0%	12.5%
Rural development	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	19.0%	12.5%	9.1%	12.5%
Foreign direct investment	0.0%	14.3%	4.2%	0.0%	0.0%	0.0%	11.1%	0.0%	12.5%	0.0%	0.0%
Education	12.5%	0.0%	20.8%	23.1%	12.5%	0.0%	16.7%	9.5%	0.0%	0.0%	0.0%
Energy/electricity	75.0%	42.9%	41.7%	69.2%	50.0%	57.1%	55.6%	23.8%	62.5%	45.5%	50.0%
Social cohesion	0.0%	0.0%	4.2%	0.0%	0.0%	14.3%	0.0%	4.8%	0.0%	0.0%	0.0%
Gender equity*	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial markets	0.0%	0.0%	4.2%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Urban development	0.0%	0.0%	4.2%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	9.1%	0.0%
Environmental sustainability	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	9.1%	0.0%
Economic growth	0.0%	14.3%	4.2%	15.4%	25.0%	28.6%	16.7%	14.3%	0.0%	9.1%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Private sector development	25.0%	14.3%	8.3%	7.7%	0.0%	28.6%	11.1%	23.8%	12.5%	9.1%	12.5%
Water and sanitation	12.5%	28.6%	8.3%	0.0%	0.0%	14.3%	5.6%	14.3%	12.5%	9.1%	12.5%
Food security	12.5%	0.0%	0.0%	7.7%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%
Climate change	12.5%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	9.1%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	15.4%	0.0%	0.0%	5.6%	4.8%	0.0%	9.1%	12.5%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%
Law and justice	12.5%	14.3%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	25.0%	18.2%	12.5%
Local governance and institutions	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	9.5%	0.0%	0.0%	0.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	12.5%	0.0%	4.2%	15.4%	25.0%	0.0%	5.6%	19.0%	0.0%	9.1%	12.5%
Anti-corruption	0.0%	14.3%	25.0%	0.0%	25.0%	0.0%	5.6%	9.5%	25.0%	36.4%	37.5%
Disaster management	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Comoros?

Greatest Value Percentage of Respondents	Office of the	Office of	Employee of	PMU/	Island	Bilateral/	Private Sector/	CSO	Media	Academia/	Other
	President/Prime Minister/Minister	Parliamentarian	a Ministry	Consultant	Government	Multilateral Agency	Financial Sector/ Private Bank			Research Institute/ Think Tank	
Policy advice, studies, analyses	28.6%	14.3%	16.7%	15.4%	0.0%	0.0%	0.0%	4.8%	0.0%	9.1%	12.5%
Data and statistics	0.0%	0.0%	8.3%	15.4%	0.0%	12.5%	5.6%	4.8%	12.5%	9.1%	12.5%
Convening/facilitating	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	5.6%	4.8%	0.0%	0.0%	0.0%
Financial resources	0.0%	28.6%	25.0%	7.7%	37.5%	37.5%	44.4%	28.6%	12.5%	9.1%	25.0%
Capacity development*	28.6%	0.0%	4.2%	0.0%	37.5%	37.5%	5.6%	9.5%	0.0%	9.1%	25.0%
Technical assistance	14.3%	0.0%	8.3%	23.1%	0.0%	0.0%	5.6%	0.0%	0.0%	9.1%	0.0%
Help to bring discipline/effective supervision to implementation of investment projects	14.3%	57.1%	8.3%	23.1%	12.5%	0.0%	5.6%	33.3%	37.5%	27.3%	12.5%
Mobilizing third party financial resources	0.0%	0.0%	12.5%	0.0%	12.5%	12.5%	11.1%	14.3%	12.5%	0.0%	12.5%
Donor coordination	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	5.6%	0.0%	12.5%	9.1%	0.0%
Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%
Strategy formulation (e.g., PRSP assistance)	14.3%	0.0%	8.3%	0.0%	0.0%	0.0%	11.1%	0.0%	12.5%	9.1%	0.0%
Other	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

2 nd Greatest Value Percentage of Respondents	Office of the	Office of	Employee of	PMU/	Island	Bilateral/	Private Sector/	CSO	Media	Academia/	Other
	President/Prime Minister/Minister	Parliamentarian	a Ministry	Consultant	Government	Multilateral Agency	Financial Sector/ Private Bank			Research Institute/ Think Tank	
Policy advice, studies, analyses	0.0%	14.3%	4.2%	0.0%	0.0%	0.0%	5.6%	4.8%	0.0%	18.2%	0.0%
Data and statistics	14.3%	14.3%	0.0%	15.4%	0.0%	12.5%	0.0%	4.8%	0.0%	0.0%	0.0%
Convening/facilitating	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	5.6%	4.8%	25.0%	0.0%	0.0%
Financial resources	14.3%	0.0%	12.5%	15.4%	0.0%	25.0%	5.6%	4.8%	0.0%	0.0%	25.0%
Capacity development	14.3%	0.0%	20.8%	15.4%	25.0%	0.0%	0.0%	14.3%	25.0%	27.3%	12.5%
Technical assistance*	28.6%	0.0%	16.7%	0.0%	25.0%	50.0%	5.6%	14.3%	0.0%	9.1%	0.0%
Help to bring discipline/effective supervision to implementation of investment projects	0.0%	14.3%	12.5%	0.0%	0.0%	0.0%	27.8%	23.8%	12.5%	9.1%	37.5%
Mobilizing third party financial resources	0.0%	28.6%	12.5%	23.1%	12.5%	0.0%	0.0%	4.8%	0.0%	9.1%	12.5%
Donor coordination	14.3%	0.0%	4.2%	0.0%	25.0%	0.0%	22.2%	9.5%	12.5%	9.1%	0.0%
Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	0.0%	14.3%	4.2%	7.7%	0.0%	0.0%	11.1%	4.8%	12.5%	9.1%	0.0%
Strategy formulation (e.g., PRSP assistance)	14.3%	0.0%	8.3%	23.1%	12.5%	0.0%	16.7%	9.5%	12.5%	9.1%	12.5%
Other	0.0%	14.3%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Too influenced by developed countries	42.9%	28.6%	20.8%	0.0%	37.5%	0.0%	5.6%	23.8%	12.5%	18.2%	25.0%
Not exploring alternative policy options	0.0%	0.0%	12.5%	7.7%	12.5%	0.0%	0.0%	9.5%	0.0%	9.1%	25.0%
Not collaborating enough with stakeholders outside the Government*	14.3%	57.1%	8.3%	7.7%	12.5%	0.0%	55.6%	33.3%	75.0%	18.2%	37.5%
Its advice and strategies do not lend themselves to practical problem solving	14.3%	14.3%	20.8%	0.0%	50.0%	12.5%	27.8%	9.5%	12.5%	27.3%	12.5%
Not enough public disclosure of its work	28.6%	28.6%	16.7%	15.4%	0.0%	12.5%	22.2%	33.3%	12.5%	18.2%	0.0%
Arrogant in its approach	0.0%	0.0%	4.2%	7.7%	0.0%	12.5%	0.0%	0.0%	12.5%	9.1%	0.0%
Not client focused	14.3%	14.3%	0.0%	0.0%	12.5%	0.0%	11.1%	0.0%	0.0%	0.0%	12.5%
The credibility of its knowledge/data	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
World Bank Group's processes too complex	28.6%	0.0%	12.5%	30.8%	12.5%	0.0%	11.1%	9.5%	0.0%	9.1%	12.5%
Not willing to honestly criticize policies and reform efforts in the country	0.0%	0.0%	12.5%	30.8%	0.0%	12.5%	27.8%	19.0%	12.5%	45.5%	25.0%
Staff too inaccessible	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%
Imposing technocratic solutions without regard to political realities	14.3%	14.3%	12.5%	7.7%	12.5%	12.5%	5.6%	4.8%	12.5%	9.1%	25.0%
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	0.0%	14.3%	20.8%	30.8%	0.0%	25.0%	5.6%	9.5%	0.0%	9.1%	0.0%
Not aligned with other donors' work	0.0%	0.0%	0.0%	0.0%	12.5%	12.5%	5.6%	0.0%	0.0%	0.0%	0.0%
Not aligned with country priorities	14.3%	0.0%	4.2%	7.7%	12.5%	25.0%	0.0%	14.3%	12.5%	9.1%	0.0%
Not adequately sensitive to political/social realities in Comoros	0.0%	14.3%	12.5%	0.0%	25.0%	0.0%	11.1%	9.5%	37.5%	18.2%	25.0%
Not focused enough on issues that are unique to post-conflict countries	14.3%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Inadequate number of World Bank Group staff members located in the country*	14.3%	14.3%	16.7%	38.5%	0.0%	62.5%	5.6%	4.8%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	4.2%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	5.6%	4.8%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

Which World Bank Group’s instruments do you believe are the MOST effective in reducing poverty in Comoros? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Trust Fund management	0.0%	14.3%	20.8%	15.4%	0.0%	12.5%	5.6%	23.8%	0.0%	18.2%	25.0%
Knowledge products/services	0.0%	0.0%	12.5%	7.7%	0.0%	25.0%	5.6%	9.5%	0.0%	18.2%	12.5%
Capacity development	37.5%	28.6%	45.8%	38.5%	62.5%	75.0%	33.3%	23.8%	62.5%	36.4%	62.5%
Technical assistance	12.5%	28.6%	12.5%	23.1%	37.5%	12.5%	16.7%	0.0%	12.5%	9.1%	25.0%
Investment lending	75.0%	57.1%	37.5%	30.8%	50.0%	37.5%	55.6%	38.1%	62.5%	27.3%	37.5%
Policy based lending/budget support to the Government	25.0%	0.0%	16.7%	30.8%	12.5%	12.5%	16.7%	19.0%	12.5%	9.1%	0.0%
Multi-sectoral approaches	12.5%	28.6%	12.5%	7.7%	37.5%	12.5%	11.1%	42.9%	12.5%	27.3%	0.0%
Co-financing arrangements	12.5%	28.6%	4.2%	15.4%	0.0%	0.0%	22.2%	4.8%	12.5%	9.1%	12.5%
Sector-wide approaches	0.0%	14.3%	12.5%	15.4%	0.0%	12.5%	11.1%	4.8%	0.0%	9.1%	25.0%
Emergency Recovery lending	0.0%	0.0%	12.5%	7.7%	0.0%	0.0%	0.0%	4.8%	12.5%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	12.5%	0.0%	8.3%	0.0%	0.0%	0.0%	11.1%	9.5%	0.0%	18.2%	0.0%

To what extent do you believe that the World Bank Group’s work and support help the poorest in Comoros? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
To a fully sufficient degree	12.5%	16.7%	0.0%	0.0%	37.5%	0.0%	11.8%	9.5%	12.5%	0.0%	0.0%
To a somewhat sufficient degree	12.5%	0.0%	25.0%	0.0%	12.5%	37.5%	5.9%	9.5%	12.5%	9.1%	37.5%
To a somewhat insufficient degree	37.5%	16.7%	37.5%	83.3%	25.0%	37.5%	17.6%	42.9%	50.0%	45.5%	37.5%
To a very insufficient degree	37.5%	50.0%	29.2%	16.7%	12.5%	12.5%	41.2%	19.0%	25.0%	18.2%	25.0%
Don't know	0.0%	16.7%	8.3%	0.0%	12.5%	12.5%	23.5%	19.0%	0.0%	27.3%	0.0%



B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Parliament*	12.5%			57.1%			20.8%			0.0%			25.0%			0.0%			11.1%			14.3%			37.5%			0.0%			12.5%		
Donor community	12.5%			0.0%			8.3%			15.4%			0.0%			28.6%			16.7%			14.3%			0.0%			0.0%			12.5%		
Media*	0.0%			0.0%			0.0%			0.0%			0.0%			28.6%			5.6%			0.0%			50.0%			9.1%			0.0%		
Island Government*	25.0%			28.6%			16.7%			46.2%			75.0%			14.3%			11.1%			23.8%			12.5%			18.2%			12.5%		
Private sector	37.5%			28.6%			29.2%			30.8%			37.5%			28.6%			61.1%			19.0%			50.0%			27.3%			37.5%		
Academia/think tanks/research institutes*	37.5%			0.0%			8.3%			7.7%			0.0%			0.0%			5.6%			0.0%			0.0%			63.6%			12.5%		
NGOs/Community Based Organizations*	12.5%			14.3%			16.7%			46.2%			37.5%			0.0%			22.2%			66.7%			37.5%			18.2%			50.0%		
Youth/university groups	12.5%			0.0%			12.5%			0.0%			0.0%			0.0%			5.6%			9.5%			0.0%			18.2%			0.0%		
Beneficiaries	50.0%			14.3%			54.2%			38.5%			12.5%			28.6%			44.4%			28.6%			12.5%			36.4%			50.0%		
Foundations	0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%		
UN and regional peace keeping forces	0.0%			0.0%			4.2%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%		
Emerging donors	0.0%			14.3%			0.0%			0.0%			0.0%			14.3%			5.6%			0.0%			0.0%			0.0%			0.0%		
UN agencies	0.0%			28.6%			12.5%			15.4%			0.0%			42.9%			5.6%			4.8%			0.0%			0.0%			12.5%		
Regional organizations (e.g., the AU, COMESA, OHADA, SADC, the Indian Ocean Commission)	0.0%			14.3%			4.2%			0.0%			12.5%			0.0%			5.6%			14.3%			0.0%			0.0%			0.0%		
Other	0.0%			0.0%			8.3%			0.0%			0.0%			0.0%			0.0%			4.8%			0.0%			0.0%			0.0%		
Don't know*	0.0%			0.0%			0.0%			0.0%			0.0%			14.3%			0.0%			0.0%			0.0%			0.0%			0.0%		

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Comoros? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																																		
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
Overall the World Bank Group currently plays a relevant role in development in Comoros*	7	7.71	1.98	7	6.29	2.75	22	7.27	2.19	13	6.85	2.19	8	6.25	2.38	7	7.43	1.90	16	4.75	1.91	18	6.17	2.60	8	6.13	2.80	11	4.82	1.99	8	7.38	1.69		
The World Bank Group's work is aligned with what I consider the development priorities for Comoros	7	6.57	2.76	7	5.29	3.20	19	6.42	2.48	13	5.92	2.29	8	5.38	2.92	6	7.17	1.72	13	4.92	2.63	18	5.33	2.74	8	4.25	1.98	11	4.27	2.28	8	4.88	2.47		

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	6	6.17	2.23	7	5.43	3.41	18	5.44	2.20	13	4.85	1.68	5	3.40	0.89	6	6.17	1.60	15	4.40	1.68	15	5.53	2.47	5	4.00	2.00	8	3.13	1.96	7	4.71	1.89
Flexibility (in terms of the institution's products and services)	5	5.40	3.21	7	4.71	2.14	21	5.38	2.01	11	5.45	1.63	4	5.00	1.15	6	5.67	1.51	15	4.73	1.98	11	5.73	2.53	5	4.00	2.12	6	5.17	2.32	7	5.29	2.14
Flexibility (in terms of changing country circumstances)	5	5.40	2.61	7	6.43	2.23	20	5.65	2.23	11	5.82	2.04	5	3.80	0.45	6	6.00	1.79	13	4.54	1.81	14	5.86	2.63	5	4.80	2.59	7	5.14	2.27	8	4.75	2.05
Being inclusive	2	5.50	0.71	6	5.33	1.86	18	5.28	2.44	12	5.33	2.31	2	3.00	1.41	4	5.75	1.71	13	4.08	1.38	11	5.55	2.21	3	7.33	2.52	4	3.50	1.29	5	6.20	1.79
Openness (sharing data and other information)	5	5.00	3.24	7	7.14	2.19	22	6.59	2.22	12	6.67	1.92	5	5.60	2.30	6	6.67	2.50	13	5.23	2.20	14	5.93	2.53	5	6.80	2.39	7	5.00	2.71	8	5.50	3.02
Collaboration with the Government	7	7.14	2.85	6	8.00	2.76	21	7.38	2.29	13	7.69	1.32	7	6.29	2.50	6	8.00	1.67	16	5.94	1.95	17	7.94	2.05	6	8.50	1.52	9	6.00	1.87	8	7.00	3.02
The speed in which it gets things accomplished on the ground	5	5.40	3.05	6	5.67	3.88	18	5.89	2.17	12	6.83	1.80	6	5.00	2.45	6	5.50	1.38	15	3.80	1.74	14	4.93	2.27	4	3.50	1.91	5	4.20	1.79	8	5.13	2.17
Ease of access to the people at the World Bank Group who are making decisions important to my work*	6	4.33	3.27	5	5.60	3.78	22	5.86	2.32	12	6.08	2.23	6	4.67	3.27	6	6.33	2.66	15	4.20	2.08	14	4.29	2.67	7	2.29	1.25	7	2.86	1.68	8	5.00	2.27
Collaboration with civil society	7	5.43	1.72	6	4.50	2.66	22	6.00	2.31	11	5.91	2.21	7	5.43	3.10	6	5.17	2.14	15	4.13	2.26	17	4.47	2.43	8	3.88	0.99	9	3.22	1.64	8	4.38	2.00
Collaboration with the UN	3	8.33	0.58	6	9.33	1.63	16	7.69	2.21	11	6.55	1.92	3	6.33	3.06	5	6.20	0.84	13	6.00	1.78	13	6.46	3.23	3	8.67	2.31	5	6.80	1.79	7	6.86	2.41
Staff accessibility*	5	6.40	3.58	4	6.00	2.71	18	6.56	1.98	12	6.50	1.57	5	5.40	2.30	7	7.29	1.98	13	4.00	1.63	15	5.53	2.20	6	4.17	3.31	7	4.00	2.58	8	5.00	2.51
Collaboration with other donors and development partners	4	8.00	0.82	6	8.83	1.60	18	6.83	1.98	11	7.18	1.66	5	6.60	2.88	6	6.17	2.14	15	5.47	1.77	16	7.00	2.39	4	7.00	2.16	5	6.00	2.35	7	6.00	2.65
Collaboration with the private sector*	7	5.00	2.00	6	6.67	2.66	17	5.88	2.03	11	6.00	1.79	4	4.25	1.89	5	5.40	2.19	16	3.94	1.88	16	6.56	2.66	7	3.43	1.13	8	4.88	1.64	8	4.88	1.46
Straightforwardness and honesty*	5	8.40	1.95	4	8.50	1.73	19	6.89	2.31	11	6.45	2.07	4	7.50	2.38	6	7.17	1.33	13	4.77	2.17	14	6.43	2.47	4	5.25	2.22	3	5.00	1.00	8	6.38	2.39
Treating clients and stakeholders in Comoros with respect	6	7.83	3.43	7	9.29	0.95	20	7.40	2.11	12	7.50	1.88	4	7.25	2.99	6	7.00	2.00	15	5.80	1.97	17	6.47	2.32	6	6.50	2.59	6	7.67	2.16	8	6.88	2.70
Being a long-term partner	6	8.83	0.75	7	8.29	2.36	21	8.00	2.00	12	7.75	1.36	5	6.60	1.34	6	6.83	2.04	16	6.56	1.90	16	7.13	2.96	6	7.67	3.01	10	7.80	2.49	8	7.00	2.93

*Significantly different between stakeholder groups

In the past year, have you seen more, less, or just about the same level of effective collaboration between the UN and the World Bank Group in your country? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
More effective collaboration	0.0%	0.0%	12.5%	23.1%	0.0%	28.6%	0.0%	19.0%	12.5%	0.0%	25.0%
The same level of effective collaboration	50.0%	57.1%	41.7%	46.2%	75.0%	28.6%	22.2%	28.6%	25.0%	18.2%	37.5%
Less effective collaboration	0.0%	14.3%	8.3%	7.7%	0.0%	0.0%	22.2%	23.8%	0.0%	9.1%	0.0%
Don't know	50.0%	28.6%	37.5%	23.1%	25.0%	42.9%	55.6%	28.6%	62.5%	72.7%	37.5%



B. Overall Attitudes toward the World Bank Group (continued)

When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
The Government works inefficiently	50.0%	57.1%	62.5%	46.2%	62.5%	42.9%	72.2%	52.4%	50.0%	81.8%	75.0%
Poor donor coordination	25.0%	0.0%	8.3%	7.7%	0.0%	28.6%	11.1%	9.5%	0.0%	0.0%	0.0%
The World Bank Group is not sensitive enough to political/social realities on the ground	37.5%	57.1%	33.3%	23.1%	50.0%	28.6%	22.2%	28.6%	50.0%	45.5%	37.5%
Lack of/inadequate levels of capacity in Government	25.0%	14.3%	29.2%	30.8%	37.5%	71.4%	33.3%	38.1%	37.5%	27.3%	25.0%
There is not an adequate level of citizen/civil society participation	25.0%	42.9%	29.2%	30.8%	12.5%	14.3%	33.3%	52.4%	50.0%	36.4%	25.0%
The World Bank Group works too slowly	25.0%	28.6%	16.7%	23.1%	25.0%	0.0%	33.3%	4.8%	0.0%	9.1%	12.5%
The World Bank Group does not do adequate follow through/follow-up	12.5%	14.3%	16.7%	30.8%	12.5%	28.6%	16.7%	19.0%	12.5%	0.0%	12.5%
Political pressures and obstacles	37.5%	14.3%	41.7%	23.1%	37.5%	42.9%	16.7%	33.3%	50.0%	27.3%	12.5%
Reforms are not well thought out in light of country challenges	50.0%	28.6%	33.3%	23.1%	37.5%	14.3%	33.3%	28.6%	25.0%	36.4%	75.0%
Ongoing conflict and instability	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	5.6%	4.8%	12.5%	18.2%	12.5%
Inadequate funding	12.5%	42.9%	16.7%	46.2%	0.0%	0.0%	16.7%	9.5%	0.0%	18.2%	12.5%
Other	0.0%	0.0%	0.0%	7.7%	0.0%	14.3%	0.0%	4.8%	0.0%	0.0%	0.0%



C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Comoros? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?																																		
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/ Consultant			Island Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
Crime and violence	6	6.33	2.80	7	4.00	2.77	19	6.37	2.93	11	3.82	2.60	7	3.86	2.61	4	3.50	3.11	13	4.62	3.12	15	5.73	3.13	7	4.86	3.39	8	5.13	3.23	8	5.63	4.03		
Financial markets	7	6.43	3.05	7	7.71	2.43	20	6.15	2.72	10	4.90	2.77	8	6.88	2.75	4	7.50	2.08	12	5.42	2.91	12	7.33	2.06	8	7.13	3.60	9	5.78	3.56	6	5.00	2.68		
Transport	7	9.29	0.95	7	8.86	2.04	23	7.96	2.34	12	7.58	2.68	7	9.14	0.90	5	9.40	1.34	16	8.38	1.20	18	8.67	1.71	8	7.88	3.27	9	9.33	1.41	7	8.86	1.07		
Anti corruption	8	8.75	1.75	7	8.57	3.36	20	8.50	1.99	13	8.31	1.38	8	8.88	1.36	6	9.17	0.98	18	8.33	2.17	17	8.71	2.11	8	8.75	3.15	9	7.89	2.89	8	9.25	1.39		
Regional conflict and tensions	3	5.33	2.52	7	5.00	3.00	20	5.85	2.60	11	5.00	2.49	7	5.00	2.38	4	3.00	1.83	11	4.64	2.01	18	5.39	2.79	8	5.63	3.42	8	6.75	4.27	7	6.43	3.31		
Law and justice	7	9.00	2.24	6	8.00	2.45	21	8.05	2.52	13	7.54	1.27	8	8.75	1.83	4	7.25	2.50	18	8.50	1.65	19	8.47	2.32	8	7.63	2.97	9	7.56	3.50	8	9.25	0.89		
Urban development	7	7.29	2.43	7	8.71	1.89	22	6.95	2.10	12	7.17	2.21	8	8.25	1.28	4	6.75	2.63	15	7.33	2.06	19	6.89	2.79	8	8.25	1.83	9	7.00	3.57	8	7.50	2.51		
Environmental sustainability	7	7.57	2.07	7	9.14	1.21	21	6.95	2.73	13	7.62	1.98	8	8.63	1.85	4	7.25	1.50	16	8.13	1.15	18	8.06	2.53	7	8.29	2.43	9	8.44	2.55	8	8.25	2.25		
Trade and exports	6	6.50	2.17	7	8.00	3.06	20	6.10	2.05	11	6.00	2.72	8	6.88	2.90	4	7.00	1.41	14	8.00	1.96	19	6.74	2.75	8	7.88	2.47	10	6.50	2.99	8	7.00	2.62		
Information and communications technology	8	8.63	1.85	6	7.83	3.49	21	7.33	2.08	12	7.00	2.59	8	8.38	1.77	5	8.00	1.87	18	8.06	1.73	18	7.78	2.46	8	7.38	2.72	9	9.44	0.73	8	8.38	2.33		
Poverty reduction	6	10.00	0.00	7	9.57	0.79	23	8.43	1.90	13	9.08	0.95	8	8.50	1.93	6	9.17	1.33	18	9.17	0.99	20	8.55	2.28	8	9.00	1.51	10	8.20	1.75	8	8.50	2.00		
Gender equity	7	7.00	2.31	6	5.50	1.52	20	6.10	2.53	13	5.54	2.40	8	4.00	1.69	5	6.20	2.86	15	6.47	2.85	17	6.12	2.26	8	5.38	3.07	8	5.25	3.28	8	7.50	2.33		
Private sector development	8	9.13	2.10	7	9.71	0.76	21	7.90	2.07	13	8.08	1.32	7	7.57	1.72	6	9.00	0.89	16	9.06	0.93	20	7.90	2.40	8	8.75	1.83	10	7.90	1.66	7	8.86	1.21		
Foreign direct investment	7	7.14	1.77	7	9.57	1.13	19	6.63	1.92	12	6.75	1.76	7	6.86	2.73	4	7.75	3.20	16	8.31	2.02	14	7.00	2.77	8	8.25	1.67	8	6.25	2.82	8	7.50	2.56		
Local governance and institutions	6	7.50	2.35	7	7.71	1.60	21	7.57	2.01	12	7.25	1.48	7	7.86	1.57	5	6.40	2.88	16	7.63	2.36	20	7.80	2.53	8	6.63	1.69	9	7.00	1.94	8	8.63	2.07		
Water and sanitation	8	9.38	0.74	7	9.29	1.50	20	8.65	2.18	13	7.62	2.36	7	8.14	1.68	6	8.67	2.34	18	8.39	1.85	19	8.42	2.14	8	8.38	3.07	9	8.44	1.81	8	9.25	0.89		
Regulatory framework	6	8.00	1.55	5	8.20	1.30	19	6.68	2.36	13	6.15	2.19	6	6.33	2.94	5	7.20	2.49	14	7.79	1.89	18	7.56	2.20	8	7.00	2.00	9	7.33	2.65	7	5.86	2.79		
Economic growth	8	9.38	0.92	7	9.00	1.00	20	8.30	1.89	12	8.00	2.09	7	8.29	1.98	6	9.00	1.55	18	8.56	1.54	18	8.61	1.42	8	8.13	2.64	10	7.80	2.66	8	7.88	2.70		
Energy/electricity	8	9.50	1.07	7	9.57	0.79	24	8.50	2.47	12	9.25	0.97	7	9.00	1.41	7	9.57	0.79	18	9.39	1.29	18	8.78	2.34	8	8.75	3.15	9	9.67	0.71	8	9.50	0.76		
Disaster management	4	6.25	2.06	6	7.83	1.72	20	7.25	2.45	13	5.62	1.85	8	6.63	2.62	5	8.00	2.92	16	7.13	2.19	19	7.63	2.27	8	6.50	1.77	10	8.80	2.20	6	7.50	1.76		
Public sector governance/reform	7	8.86	1.35	7	8.86	2.19	23	8.00	1.76	13	8.54	1.66	8	8.75	1.58	7	9.29	1.25	17	8.12	2.03	19	7.89	2.79	8	8.75	2.31	10	7.60	2.95	8	8.63	2.26		
Job creation/employment	8	9.63	0.74	7	9.14	1.21	22	8.36	2.44	13	8.08	1.55	8	8.88	1.73	4	9.25	1.50	18	8.72	1.27	20	8.00	2.18	8	8.25	3.24	9	8.89	1.54	8	9.50	1.07		
Social cohesion	6	7.67	1.63	6	7.83	1.60	18	5.89	2.22	9	6.44	2.13	8	5.50	2.56	6	7.50	2.59	15	6.27	2.66	17	7.41	2.09	7	6.71	3.15	8	7.25	3.11	7	6.29	3.25		
Communicable/non-communicable diseases	7	8.43	1.81	6	7.50	1.87	21	6.62	2.29	11	5.64	1.63	8	6.63	2.92	6	7.00	2.53	17	6.35	2.74	17	7.00	2.29	8	5.25	3.01	8	6.88	3.00	8	6.13	3.27		
Equality of opportunity	7	8.29	1.50	7	7.00	2.24	20	6.35	2.16	13	5.92	1.32	8	6.25	2.96	4	5.25	2.75	17	5.82	2.74	18	7.17	2.36	8	6.63	3.54	7	6.71	3.55	8	7.13	3.09		
Social protection	6	8.17	1.60	7	7.14	3.24	21	6.90	2.59	13	6.85	2.58	8	6.13	2.36	6	8.17	2.79	17	7.00	2.26	16	7.63	2.63	8	6.00	2.78	8	6.00	3.38	8	7.38	2.92		
Rural development	7	9.00	1.00	7	9.00	1.15	23	7.70	2.05	12	7.58	1.68	8	8.13	1.81	7	7.86	2.41	16	8.19	1.64	19	8.21	1.93	8	8.38	1.92	10	8.10	2.64	8	8.25	1.98		
Global/regional integration	7	7.29	2.56	5	7.80	1.92	21	6.52	2.20	11	6.00	1.67	4	5.75	2.99	5	5.40	2.30	15	7.00	2.93	15	7.87	1.88	8	7.50	1.85	9	7.11	2.42	7	7.29	2.43		
Food security	7	8.00	1.73	7	8.57	1.90	23	7.48	2.35	12	6.92	1.98	6	8.67	1.97	7	7.71	2.69	17	7.47	2.35	17	7.88	1.93	8	7.63	2.50	9	8.56	1.67	8	7.75	1.67		
Natural resource management	6	8.83	1.60	7	8.00	2.52	21	6.52	2.93	13	6.92	1.75	7	6.29	3.68	6	6.33	3.72	16	7.44	2.73	15	7.33	3.15	7	7.57	3.21	8	7.13	2.90	8	8.00	1.51		
Peace and security/stabilization/reconstruction	7	8.43	2.64	6	9.00	1.55	21	6.81	2.68	12	7.17	1.59	6	7.00	2.83	7	6.57	3.41	15	6.13	2.53	17	7.88	2.47	8	6.63	2.13	10	7.10	2.56	8	7.88	2.30		
Health	8	9.25	1.39	7	8.14	1.95	22	8.91	1.72	12	7.83	1.85	8	7.63	2.56	8	7.13	2.75	18	8.39	1.88	20	8.30	2.00	8	8.00	2.78	7	7.57	2.88	6	9.33	1.03		
Climate change	7	9.00	1.00	6	9.00	1.10	22	7.95	1.76	13	7.00	1.68	7	7.57	2.64	7	7.71	2.69	17	6.94	2.36	19	7.84	2.75	8	8.38	2.20	10	8.50	2.22	7	7.14	2.73		
Agricultural development	7	9.00	1.73	7	9.29	1.50	22	8.36	1.87	13	7.77	1.83	8	9.63	0.52	7	8.43	1.81	18	8.39	1.46	18	8.44	2.20	8	8.13	2.75	10	8.60	1.78	8	9.25	1.16		
Education	8	9.63	0.74	7	9.57	0.79	24	8.29	2.14	13	8.23	1.54	8	9.50	0.53	7	8.29	1.89	18	8.89	1.32	20	9.05	1.61	8	8.50	2.83	11	9.00	1.34	8	9.38	1.06		

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Gender equity	4	4.25	3.20	6	4.00	1.26	12	4.33	2.35	7	5.00	0.58	6	6.17	2.32	4	3.00	1.63	8	2.63	1.92	11	5.73	3.47	3	5.67	3.06	3	4.67	2.52	4	4.50	3.11
Information and communications technology	6	5.50	2.35	7	5.71	2.98	13	5.85	2.38	10	6.50	1.84	6	5.00	2.97	4	5.50	3.00	9	5.67	3.08	11	5.82	2.99	7	6.00	2.77	6	4.17	2.64	5	4.40	2.30
Transport	6	4.83	2.48	7	5.29	2.87	11	5.09	2.51	6	4.33	2.58	6	4.50	2.88	5	4.60	1.67	8	3.63	2.83	11	6.27	2.97	6	5.00	3.10	5	3.00	1.87	4	4.50	1.91
Crime and violence	4	3.25	1.50	7	4.43	2.23	11	4.45	2.16	7	2.86	1.46	4	3.75	2.06	2	2.00	1.41	6	4.33	3.20	7	6.43	2.99	5	3.20	1.30	3	4.67	2.31	4	3.25	0.50
Regional conflict and tensions	3	3.33	2.31	5	5.20	3.19	10	4.50	2.51	7	3.71	1.70	4	5.50	3.70	2	2.00	1.41	6	3.17	1.72	8	5.25	3.01	5	4.80	2.59	2	4.00	2.83	5	3.20	0.84
Law and justice	6	4.50	1.87	4	4.00	1.83	11	4.55	2.54	7	3.86	1.77	5	3.40	2.41	3	4.67	2.89	9	4.44	2.55	11	6.27	2.94	5	5.60	2.19	4	5.25	2.75	6	4.17	3.06
Urban development*	5	3.60	2.79	6	6.33	3.72	13	5.69	2.36	8	4.00	2.07	5	5.20	1.30	2	2.50	0.71	8	3.63	2.20	11	7.73	1.35	5	4.20	1.79	5	4.00	2.12	6	5.50	3.39
Environmental sustainability	4	5.75	2.63	5	4.80	2.17	12	6.33	2.19	11	5.73	2.61	6	6.67	2.34	3	5.00	3.00	11	4.09	1.97	14	6.14	2.66	5	6.00	2.55	4	3.25	0.96	6	4.17	1.33
Regulatory framework	4	7.75	0.50	3	4.33	2.08	13	6.92	1.89	10	6.00	2.31	2	5.00	1.41	4	7.00	1.63	12	4.92	2.87	11	7.45	2.07	6	5.33	1.51	4	5.75	2.87	5	5.20	2.77
Communicable/non-communicable diseases	6	5.67	2.58	5	5.80	3.19	10	5.30	2.79	6	5.17	2.14	6	5.33	2.73	3	4.67	3.51	10	3.90	2.02	10	6.50	2.51	6	4.17	1.94	5	5.00	2.83	6	4.83	2.71
Poverty reduction	7	5.43	1.99	7	5.43	3.36	19	5.79	2.32	12	6.00	3.02	7	5.14	2.12	6	7.00	1.26	16	4.38	2.06	17	6.00	2.47	7	4.43	2.07	6	4.00	1.41	7	5.14	3.58
Anti corruption	7	4.29	2.50	7	5.43	3.26	14	5.64	3.05	11	5.09	2.51	6	4.50	2.95	5	5.60	1.67	13	2.92	1.50	14	5.14	3.28	5	4.60	2.70	5	3.20	1.30	6	4.83	2.71
Private sector development	7	3.00	1.63	5	5.80	3.90	15	5.53	2.56	10	4.80	2.30	6	5.00	2.28	6	5.83	1.47	15	4.13	1.96	11	4.55	2.46	6	3.83	1.47	7	3.43	1.51	6	4.50	2.51
Foreign direct investment	5	4.80	3.03	4	3.75	3.59	13	5.38	2.33	6	3.33	1.21	4	4.50	1.91	4	4.50	0.58	10	3.70	1.89	13	5.00	3.00	5	4.40	1.14	5	3.40	1.34	3	5.33	3.06
Water and sanitation	6	4.17	3.13	6	5.17	3.97	13	5.46	2.76	10	4.90	2.56	7	4.86	3.39	4	5.75	1.71	11	3.55	2.38	13	5.62	2.75	6	4.83	3.06	6	4.33	2.25	7	3.43	2.51
Trade and exports	4	3.50	2.52	5	3.00	2.00	9	5.11	2.52	6	4.50	2.95	6	3.67	1.63	6	5.67	2.07	11	3.36	2.01	10	4.30	3.02	5	3.40	0.89	6	4.33	2.73	5	4.60	3.21
Economic growth	6	6.17	1.33	5	5.40	3.13	14	5.29	2.13	12	6.50	2.47	6	5.50	2.07	5	6.00	1.41	15	4.60	2.10	11	5.09	2.63	6	4.50	1.64	8	5.50	2.78	6	6.33	3.39
Health	6	5.67	1.51	6	4.50	1.87	13	6.00	2.68	7	4.57	2.94	6	6.50	2.26	3	6.00	2.65	10	3.70	2.45	13	5.92	2.56	7	4.57	2.64	9	5.56	2.35	7	5.71	2.87
Disaster management	5	5.20	1.10	6	4.83	2.93	12	5.50	2.50	7	3.71	1.70	5	5.00	1.41	2	3.50	0.71	7	3.57	2.99	12	6.58	2.61	4	3.75	1.50	4	4.50	3.51	5	3.40	1.14
Public sector governance/reform	7	6.57	2.82	5	6.60	2.30	17	6.41	2.53	11	7.00	2.00	7	5.86	3.34	6	7.33	1.03	14	5.57	2.17	14	6.21	2.99	6	5.50	1.64	6	4.67	2.73	7	6.86	2.67
Job creation/employment	7	2.71	1.50	7	5.29	3.95	15	5.13	2.61	10	4.10	2.18	6	4.33	1.86	3	4.33	2.31	10	2.60	1.65	13	4.46	2.82	6	3.17	2.40	7	2.71	1.50	6	3.83	2.40
Social cohesion	5	4.20	2.05	4	4.50	2.08	9	6.33	1.80	7	5.29	1.60	5	5.00	2.24	3	4.67	1.53	9	3.11	2.47	11	5.09	3.02	4	4.75	2.50	7	4.00	2.31	6	3.67	1.63
Financial markets	4	4.50	1.91	5	5.80	3.03	9	4.89	1.69	7	5.43	1.51	3	4.33	1.53	3	5.33	2.08	9	3.78	1.99	8	4.13	2.64	4	4.75	3.30	4	2.75	0.96	6	5.83	2.64
Equality of opportunity	5	3.60	1.52	4	5.00	0.82	12	5.75	2.09	5	5.20	2.39	3	4.33	1.53	3	3.33	1.53	8	3.63	2.26	11	4.82	2.60	4	4.50	3.87	6	3.50	1.87	6	4.17	2.32
Energy/electricity	7	3.71	3.40	6	4.67	4.18	15	5.47	2.85	12	5.17	2.33	6	4.17	2.64	7	5.57	2.44	15	3.40	2.41	14	5.21	3.14	7	4.14	2.79	7	3.43	1.62	7	2.86	2.12
Rural development	6	4.17	2.56	7	5.14	3.80	15	5.33	2.61	7	5.71	2.14	6	4.83	2.86	4	4.75	2.87	11	3.00	2.24	14	5.71	1.82	5	3.40	2.30	9	4.22	2.11	6	2.67	1.63
Global/regional integration	3	5.00	1.00	6	5.33	3.88	10	6.10	1.37	5	6.00	1.58	4	5.75	2.50	3	3.33	1.53	6	3.67	2.73	13	6.31	1.97	4	5.50	2.65	4	4.75	2.22	4	5.25	3.95
Food security	6	3.83	2.14	7	4.71	3.82	13	5.62	2.90	9	5.11	2.32	5	4.00	2.24	3	6.33	1.53	8	3.88	2.23	14	5.21	2.36	6	4.33	3.20	7	4.57	2.30	5	5.20	3.63
Education	6	5.83	2.40	7	6.43	3.41	14	5.93	2.76	8	4.63	2.07	6	4.33	1.63	3	5.67	1.15	12	3.92	2.07	13	6.23	2.35	6	3.83	2.93	9	5.33	2.50	7	5.00	2.83
Peace and security/stabilization/reconstruction	4	4.00	3.16	6	6.50	2.74	13	6.23	1.92	6	4.00	2.00	4	3.75	1.50	3	3.67	1.53	6	3.17	2.14	12	5.50	2.71	6	5.83	1.17	5	4.80	1.79	6	4.50	3.56
Social protection	5	2.40	2.07	4	3.25	1.26	13	4.92	2.43	7	5.29	2.75	6	4.83	2.32	2	6.00	0.00	8	3.25	1.75	12	4.75	2.83	5	4.20	2.17	5	3.20	1.64	6	5.33	3.93
Climate change	3	6.67	0.58	7	6.86	2.61	13	5.77	2.68	9	5.00	3.16	7	5.14	2.34	3	4.67	3.06	9	4.44	1.94	13	6.23	2.83	4	5.00	3.46	6	3.67	1.63	5	4.80	3.63
Agricultural development	6	4.33	2.73	7	5.86	3.44	13	5.92	2.72	7	5.86	2.73	7	5.00	2.65	3	4.67	2.52	12	4.25	2.30	12	5.58	3.12	6	3.00	2.61	8	3.88	1.89	6	3.50	3.39
Natural resource management	6	3.67	1.63	5	5.20	2.95	13	4.62	2.66	7	3.86	1.95	6	3.50	1.38	3	3.00	2.00	8	2.88	1.55	10	4.10	2.42	4	4.50	3.51	6	2.50	1.64	5	5.00	3.81

*Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results (continued)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/ Consultant			Island Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Comoros?	7	6.86	1.86	4	5.50	0.58	19	6.58	1.68	12	5.83	1.27	7	5.86	3.13	6	6.33	1.86	16	5.63	2.42	16	6.38	2.55	8	5.38	1.41	9	5.67	2.78	8	6.75	1.67

(1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/ Consultant			Island Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Comoros?	7	6.57	1.62	6	6.17	2.14	18	6.56	1.79	13	5.54	2.11	6	7.00	2.83	6	6.67	1.37	14	5.64	2.56	14	5.79	2.01	7	5.57	2.07	8	5.63	3.02	7	8.57	1.13

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Comoros? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/ Consultant			Island Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Comoros	7	6.14	1.77	5	5.60	2.61	18	5.94	1.92	12	5.33	1.50	7	4.71	2.63	6	6.00	1.67	16	4.88	2.39	16	5.94	2.46	6	4.50	1.64	7	4.14	1.95	6	5.67	2.94
The World Bank Group meets Comoros's needs for knowledge services	7	5.00	2.16	6	6.50	2.95	19	6.37	2.52	12	4.92	2.31	7	6.57	2.64	6	6.00	2.28	15	4.93	2.05	15	5.87	2.20	6	5.17	2.32	9	5.56	2.79	6	4.67	2.34

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/ Consultant			Island Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Comoros?	6	4.83	2.48	6	6.17	2.40	18	5.50	2.31	12	4.92	1.31	6	6.50	2.35	5	5.60	2.07	12	5.08	2.94	12	7.17	2.29	6	4.00	1.79	6	5.17	3.76	6	5.17	3.31

(1-To no degree at all, 10-To a very significant degree)



D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD		
Weekly		14.3%			14.3%			16.7%			23.1%			12.5%			25.0%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%
Monthly		42.9%			0.0%			12.5%			46.2%			12.5%			12.5%			11.1%			14.3%			12.5%			9.1%			12.5%			
A few times a year		0.0%			28.6%			33.3%			30.8%			62.5%			37.5%			16.7%			42.9%			12.5%			45.5%			37.5%			
Rarely		28.6%			42.9%			29.2%			0.0%			12.5%			25.0%			55.6%			19.0%			62.5%			36.4%			37.5%			
Never		14.3%			14.3%			8.3%			0.0%			0.0%			0.0%			16.7%			23.8%			12.5%			9.1%			12.5%			

In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	6	6.67	2.58	4	6.25	2.63	21	6.67	2.20	12	7.25	2.05	5	6.40	1.14	7	6.57	2.37	9	5.89	1.76	12	6.75	2.83	7	6.00	1.63	8	5.13	2.10	7	5.29	3.55
Include appropriate level of stakeholder involvement during preparation	5	5.80	2.05	6	4.00	1.10	19	5.58	2.17	10	5.20	1.87	6	5.50	1.38	7	5.71	2.29	10	4.60	2.22	14	6.29	2.49	7	4.43	2.07	8	4.63	2.45	7	5.43	2.94
Lead to practical solutions	7	5.71	2.81	5	3.60	1.14	19	5.68	2.43	12	5.50	1.51	7	6.43	2.76	6	5.50	2.59	13	3.69	1.70	13	6.08	2.56	7	5.00	2.00	8	4.00	2.62	7	5.29	2.75
Are accessible (well written and easy to understand)	7	5.43	3.10	6	5.33	3.20	19	6.00	2.31	13	5.77	2.55	6	6.83	2.14	7	6.14	2.27	13	4.46	1.98	16	4.75	2.82	6	4.33	2.42	9	5.22	2.91	7	5.86	2.41
Are source of relevant information on global good practices	4	5.25	1.50	4	6.25	2.87	17	7.59	1.73	11	6.82	1.25	6	6.50	2.07	6	7.00	2.19	12	4.67	1.83	16	5.75	2.49	7	5.71	2.69	9	5.89	2.37	7	5.86	2.73
Are adequately disseminated	4	3.50	1.91	6	4.67	2.88	17	5.00	2.37	12	6.08	2.15	6	6.33	1.63	7	4.43	2.37	13	3.38	1.89	14	4.71	3.12	8	4.13	2.75	9	5.00	2.92	7	5.57	2.15
Are translated enough into local language	6	3.50	3.08	6	2.33	1.03	14	2.07	1.86	11	3.82	2.82	7	4.29	3.04	5	2.00	1.41	11	3.45	2.81	14	3.50	3.06	8	2.50	3.12	10	2.40	1.71	7	2.86	1.95
Are adaptable to Comoros's specific development challenges and country circumstances	5	5.20	2.68	5	3.60	1.14	20	5.80	2.55	12	5.08	1.68	7	4.29	2.43	6	6.00	1.79	11	4.45	2.30	16	5.56	3.22	8	4.13	1.89	9	4.78	2.33	7	5.43	3.05

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7	7.00	1.83	7	7.14	2.41	21	7.14	2.13	12	6.25	2.22	7	5.57	3.10	6	5.83	1.72	14	4.93	2.06	19	6.89	2.96	8	6.25	2.25	8	7.00	1.51	7	8.00	2.00
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6	6.83	1.72	6	7.17	2.14	20	7.15	2.01	13	6.31	2.29	7	5.43	2.57	6	6.67	1.51	13	5.85	2.41	16	6.38	2.47	7	6.29	1.11	8	6.75	2.55	6	7.83	1.33

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)



E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	6	5.00	3.41	5	3.60	1.95	19	4.16	2.87	13	5.23	3.14	8	4.63	3.02	6	5.83	2.14	13	3.23	2.09	14	3.21	1.85	5	2.40	2.07	9	3.11	1.62	6	3.33	2.07
The World Bank Group effectively monitors and evaluates the projects and programs it supports	8	7.50	2.39	6	5.83	2.14	22	7.32	2.50	13	7.08	2.06	8	6.13	3.09	7	6.71	2.29	15	4.67	2.74	15	6.47	2.75	7	5.57	2.23	9	6.56	2.35	7	6.57	2.30
The World Bank Group's approvals and reviews are done in a timely fashion	7	5.00	2.08	5	5.20	2.95	22	6.09	2.51	12	5.75	1.91	8	4.50	2.73	6	6.17	1.60	13	3.92	2.02	14	5.07	2.30	6	5.17	2.14	8	3.88	1.46	8	5.25	3.20
The World Bank Group's "Safeguard Policy" requirements are reasonable	4	6.25	1.26	6	6.33	3.01	15	5.80	2.62	11	6.73	1.74	5	5.60	1.82	4	6.50	1.73	11	4.82	2.36	15	5.73	2.63	5	5.00	2.45	6	5.50	1.87	5	4.80	2.86
The World Bank Group's conditions on its lending are reasonable	6	6.67	1.75	5	5.40	2.97	15	6.00	2.65	7	6.43	2.23	8	6.25	2.66	5	6.00	1.73	12	5.00	2.80	16	5.13	2.39	6	5.33	2.80	7	5.14	2.34	7	5.00	2.89
The World Bank Group takes decisions quickly in Comoros	6	5.17	3.49	5	3.00	1.22	16	5.81	2.90	11	4.91	2.43	7	4.86	2.91	6	5.67	1.75	13	3.69	1.89	15	4.53	2.36	6	3.17	1.83	7	3.57	1.90	6	4.00	1.67
Working with the World Bank Group increases Comoros's institutional capacity	7	7.71	1.70	6	6.50	2.95	22	6.86	2.68	12	7.25	1.86	8	6.13	3.23	7	6.86	1.86	14	5.79	2.33	18	6.56	1.82	6	7.00	2.10	10	6.20	2.44	7	7.29	2.14
Where country systems are adequate, the World Bank Group makes appropriate use of them	4	6.50	1.29	5	7.00	3.32	17	6.29	2.66	10	7.90	1.20	7	7.29	1.98	5	6.60	1.82	12	5.92	2.81	15	6.40	2.23	5	7.60	2.88	5	6.00	2.12	7	6.86	2.48
The World Bank Group provides effective implementation support	6	6.67	3.01	5	6.80	2.95	17	7.29	2.44	12	7.50	1.38	8	6.25	3.20	6	6.33	1.51	12	5.42	2.78	18	6.11	2.83	5	6.00	2.35	7	5.57	2.23	7	6.57	2.15

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Comoros?	7	5.43	1.90	7	4.71	3.82	19	5.79	2.46	9	5.67	2.45	7	6.86	2.73	5	5.20	1.10	14	4.00	2.48	15	5.73	2.46	7	4.71	1.38	9	5.56	1.74	8	5.25	2.38

(1-To no degree at all, 10-To a very significant degree)



E. Working with the World Bank Group (continued)

Which of the following best describes the World Bank Group's support in Comoros? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
The World Bank Group is sufficiently selective and focuses on the most important development challenges in Comoros	57.1%	14.3%	34.8%	84.6%	25.0%	62.5%	23.5%	33.3%	25.0%	27.3%	25.0%
The World Bank Group is not sufficiently selective in Comoros, and it is involved in too many areas of development	28.6%	42.9%	30.4%	7.7%	50.0%	12.5%	47.1%	33.3%	37.5%	27.3%	37.5%
Don't know	14.3%	42.9%	34.8%	7.7%	25.0%	25.0%	29.4%	33.3%	37.5%	45.5%	37.5%

To what extent do you believe the World Bank Group is adequately staffed in Comoros?

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Comoros?	7	4.14	3.02	2	6.00	5.66	16	4.75	2.41	11	4.36	2.84	8	5.25	2.60	7	2.14	1.46	13	3.08	2.33	17	3.29	1.83	7	3.43	2.88	4	5.75	3.40	7	3.71	3.04

(1-To no degree at all, 10-To a very significant degree)



F. The Future Role of the World Bank Group in Comoros

Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Offer more innovative financial products	50.0%	42.9%	16.7%	15.4%	12.5%	0.0%	16.7%	42.9%	37.5%	45.5%	25.0%
Ensure greater selectivity in its work	0.0%	14.3%	12.5%	30.8%	25.0%	12.5%	27.8%	4.8%	0.0%	9.1%	50.0%
Provide more adequate data/knowledge/statistics/figures on Comoros's economy	12.5%	14.3%	16.7%	23.1%	12.5%	25.0%	5.6%	19.0%	0.0%	9.1%	12.5%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	12.5%	14.3%	4.2%	0.0%	37.5%	0.0%	16.7%	9.5%	0.0%	9.1%	12.5%
Reach out more to groups outside of Government	37.5%	57.1%	33.3%	30.8%	25.0%	12.5%	50.0%	42.9%	75.0%	36.4%	12.5%
Increase the level of capacity development in the country*	12.5%	0.0%	33.3%	7.7%	12.5%	62.5%	16.7%	38.1%	0.0%	9.1%	25.0%
Improve the quality of its experts as related to Comoros's specific challenges	12.5%	14.3%	12.5%	15.4%	0.0%	0.0%	5.6%	14.3%	25.0%	27.3%	0.0%
Offer more innovative knowledge services	12.5%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	4.8%	0.0%	0.0%	12.5%
Collaborate more effectively with Government clients (e.g., national, island)*	12.5%	28.6%	25.0%	23.1%	37.5%	0.0%	0.0%	4.8%	0.0%	9.1%	0.0%
Work faster	0.0%	0.0%	20.8%	7.7%	0.0%	0.0%	11.1%	4.8%	0.0%	0.0%	12.5%
Reduce the complexity of obtaining World Bank Group financing	25.0%	14.3%	20.8%	30.8%	37.5%	0.0%	33.3%	9.5%	50.0%	36.4%	25.0%
Increase the level of World Bank Group staffing in Comoros's office*	12.5%	0.0%	4.2%	15.4%	0.0%	75.0%	11.1%	4.8%	12.5%	0.0%	12.5%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%

*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Comoros, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Comoros? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Financial services	50.0%	57.1%	41.7%	15.4%	50.0%	25.0%	38.9%	38.1%	37.5%	30.0%	50.0%
Knowledge products	25.0%	14.3%	8.3%	23.1%	12.5%	12.5%	0.0%	9.5%	0.0%	30.0%	37.5%
Convening services	0.0%	14.3%	8.3%	15.4%	12.5%	0.0%	27.8%	9.5%	12.5%	10.0%	0.0%
None of the above	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	5.6%	4.8%	0.0%	0.0%	0.0%
The combination is appropriate for Comoros	25.0%	14.3%	25.0%	38.5%	12.5%	50.0%	22.2%	23.8%	37.5%	20.0%	0.0%
Don't know	0.0%	0.0%	16.7%	7.7%	0.0%	12.5%	5.6%	14.3%	12.5%	10.0%	12.5%



F. The Future Role of the World Bank Group in Comoros (continued)

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Comoros? (Choose no more than THREE)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Social cohesion	37.5%	0.0%	25.0%	15.4%	25.0%	0.0%	16.7%	19.0%	0.0%	18.2%	25.0%
Public financial management	50.0%	57.1%	75.0%	76.9%	75.0%	50.0%	66.7%	66.7%	75.0%	81.8%	50.0%
Reducing violence	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	5.6%	4.8%	0.0%	9.1%	12.5%
Access to justice systems	37.5%	28.6%	29.2%	30.8%	12.5%	25.0%	16.7%	28.6%	37.5%	18.2%	37.5%
Security mechanisms	0.0%	14.3%	12.5%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%
Conflict resolution mechanisms	0.0%	0.0%	8.3%	0.0%	12.5%	0.0%	5.6%	9.5%	0.0%	0.0%	0.0%
Access to basic services*	62.5%	42.9%	37.5%	46.2%	12.5%	75.0%	38.9%	38.1%	0.0%	72.7%	25.0%
Capacity of state institutions	12.5%	28.6%	16.7%	15.4%	25.0%	50.0%	22.2%	28.6%	50.0%	18.2%	37.5%
Jobs	75.0%	85.7%	37.5%	46.2%	75.0%	37.5%	66.7%	47.6%	75.0%	63.6%	62.5%
Improving livelihoods	0.0%	28.6%	12.5%	7.7%	0.0%	0.0%	5.6%	4.8%	25.0%	0.0%	12.5%
Social safety nets	12.5%	14.3%	25.0%	38.5%	50.0%	50.0%	33.3%	33.3%	12.5%	9.1%	25.0%
Stimulating dialogue to promote peace and stability	12.5%	0.0%	12.5%	23.1%	12.5%	12.5%	22.2%	14.3%	12.5%	9.1%	12.5%

*Significantly different between stakeholder groups

Which THREE areas below would benefit most from other donors in Comoros? (Choose no more than THREE)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Social cohesion	25.0%	28.6%	20.8%	53.8%	37.5%	0.0%	44.4%	28.6%	37.5%	18.2%	37.5%
Public financial management	25.0%	42.9%	29.2%	7.7%	12.5%	25.0%	22.2%	19.0%	37.5%	36.4%	37.5%
Reducing violence	0.0%	28.6%	16.7%	23.1%	37.5%	25.0%	5.6%	14.3%	0.0%	9.1%	12.5%
Access to justice systems*	37.5%	0.0%	25.0%	7.7%	25.0%	62.5%	27.8%	9.5%	25.0%	63.6%	50.0%
Security mechanisms	12.5%	0.0%	25.0%	15.4%	0.0%	0.0%	5.6%	19.0%	12.5%	9.1%	25.0%
Conflict resolution mechanisms	25.0%	28.6%	8.3%	23.1%	12.5%	0.0%	22.2%	19.0%	25.0%	9.1%	25.0%
Access to basic services	37.5%	0.0%	45.8%	30.8%	62.5%	37.5%	27.8%	38.1%	12.5%	9.1%	0.0%
Capacity of state institutions	62.5%	28.6%	37.5%	38.5%	0.0%	25.0%	11.1%	28.6%	12.5%	27.3%	37.5%
Jobs	25.0%	42.9%	29.2%	30.8%	37.5%	37.5%	27.8%	33.3%	25.0%	36.4%	12.5%
Improving livelihoods	25.0%	28.6%	29.2%	15.4%	0.0%	25.0%	22.2%	38.1%	12.5%	27.3%	12.5%
Social safety nets	25.0%	42.9%	20.8%	23.1%	50.0%	37.5%	38.9%	23.8%	50.0%	27.3%	12.5%
Stimulating dialogue to promote peace and stability	0.0%	28.6%	12.5%	30.8%	25.0%	25.0%	33.3%	28.6%	37.5%	18.2%	37.5%

*Significantly different between stakeholder groups



F. The Future Role of the World Bank Group in Comoros (continued)

What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Organize more joint meetings and missions with the UN	28.6%	71.4%	66.7%	69.2%	62.5%	25.0%	44.4%	61.9%	75.0%	45.5%	25.0%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	42.9%	71.4%	50.0%	38.5%	37.5%	37.5%	38.9%	38.1%	12.5%	63.6%	75.0%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	71.4%	42.9%	62.5%	53.8%	37.5%	62.5%	83.3%	71.4%	87.5%	72.7%	62.5%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	57.1%	28.6%	50.0%	23.1%	37.5%	25.0%	50.0%	33.3%	50.0%	27.3%	12.5%
Share more information about the World Bank Group's activities, products, and knowledge	28.6%	28.6%	25.0%	53.8%	25.0%	37.5%	44.4%	57.1%	37.5%	27.3%	50.0%
Involve UN experts to a greater degree in World Bank Group activities	57.1%	42.9%	29.2%	53.8%	25.0%	37.5%	38.9%	19.0%	37.5%	36.4%	62.5%
Other	0.0%	0.0%	4.2%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	9.1%	0.0%

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Social media	37.5%	0.0%	12.5%	30.8%	25.0%	28.6%	33.3%	20.0%	37.5%	10.0%	12.5%
International newspapers	12.5%	14.3%	8.3%	0.0%	12.5%	0.0%	11.1%	0.0%	0.0%	20.0%	0.0%
Local radio	37.5%	28.6%	25.0%	0.0%	50.0%	0.0%	27.8%	30.0%	25.0%	20.0%	12.5%
International radio	0.0%	0.0%	12.5%	15.4%	0.0%	0.0%	16.7%	5.0%	0.0%	0.0%	0.0%
Local television	25.0%	57.1%	25.0%	0.0%	50.0%	0.0%	27.8%	30.0%	25.0%	30.0%	12.5%
International television	0.0%	0.0%	12.5%	15.4%	0.0%	0.0%	0.0%	10.0%	12.5%	10.0%	0.0%
Local newspapers	25.0%	71.4%	50.0%	46.2%	37.5%	57.1%	44.4%	45.0%	50.0%	50.0%	75.0%
Internet	50.0%	28.6%	37.5%	76.9%	12.5%	42.9%	27.8%	50.0%	37.5%	50.0%	62.5%
Periodicals	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	5.6%	5.0%	0.0%	0.0%	0.0%
Other	12.5%	0.0%	12.5%	15.4%	0.0%	42.9%	5.6%	5.0%	12.5%	0.0%	0.0%



G. Communication and Information Sharing (continued)

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Direct contact with World Bank Group	14.3%	42.9%	20.8%	38.5%	25.0%	57.1%	55.6%	42.9%	50.0%	54.5%	37.5%
Mobile phones	0.0%	0.0%	16.7%	0.0%	25.0%	14.3%	5.6%	9.5%	0.0%	9.1%	12.5%
WBG's seminars/workshops/conferences	57.1%	85.7%	50.0%	53.8%	62.5%	42.9%	27.8%	61.9%	37.5%	72.7%	37.5%
WBG's publications and other written materials	28.6%	42.9%	20.8%	30.8%	0.0%	28.6%	33.3%	23.8%	25.0%	27.3%	12.5%
World Bank Group's website	28.6%	14.3%	37.5%	23.1%	50.0%	14.3%	22.2%	14.3%	50.0%	9.1%	37.5%
Social media	14.3%	0.0%	4.2%	7.7%	12.5%	14.3%	5.6%	14.3%	0.0%	0.0%	12.5%
e-Newsletters	57.1%	14.3%	45.8%	46.2%	12.5%	28.6%	38.9%	28.6%	37.5%	27.3%	50.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Are you aware of the World Bank Group's Access to Information Policies under which the WBG discloses any information in its possession that is not a list of exceptions?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Yes	50.0%	28.6%	26.1%	46.2%	12.5%	0.0%	12.5%	23.8%	25.0%	9.1%	25.0%
No	50.0%	71.4%	73.9%	53.8%	87.5%	100.0%	87.5%	76.2%	75.0%	90.9%	75.0%

If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
WBG's seminars/workshops/conferences	50.0%	50.0%	50.0%	0.0%	0.0%	0.0%	0.0%	40.0%	0.0%	0.0%	50.0%
World Bank Group's website	25.0%	50.0%	33.3%	50.0%	0.0%	0.0%	100.0%	20.0%	100.0%	0.0%	50.0%
World Bank Group's e-Newsletters	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
News/Media	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	40.0%	0.0%	0.0%	0.0%
Colleagues/Friends/Peer organizations	0.0%	0.0%	16.7%	33.3%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Have you requested information from the World Bank Group on its activities in the past year?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Yes	12.5%	0.0%	20.8%	41.7%	12.5%	57.1%	0.0%	23.8%	12.5%	9.1%	25.0%
No	87.5%	100.0%	79.2%	58.3%	87.5%	42.9%	100.0%	76.2%	87.5%	90.9%	75.0%

*Significantly different between stakeholder groups

Were you able to obtain this information?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Yes	100.0%	0.0%	100.0%	100.0%	100.0%	75.0%	0.0%	60.0%	100.0%	0.0%	50.0%
No	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	40.0%	0.0%	100.0%	50.0%



G. Communication and Information Sharing (continued)

Do you have access to the Internet?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
	Yes	87.5%	71.4%	95.8%	100.0%	87.5%	85.7%	88.9%	95.2%	100.0%	90.9%
No	12.5%	28.6%	4.2%	0.0%	12.5%	14.3%	11.1%	4.8%	0.0%	9.1%	25.0%

Do you use/have used the World Bank Group website?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
	Yes	37.5%	0.0%	50.0%	84.6%	37.5%	57.1%	33.3%	28.6%	25.0%	36.4%
No	62.5%	100.0%	50.0%	15.4%	62.5%	42.9%	66.7%	71.4%	75.0%	63.6%	62.5%

*Significantly different between stakeholder groups

Do you currently consult the World Bank Group social media sites?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
	Yes	12.5%	0.0%	37.5%	46.2%	25.0%	28.6%	22.2%	28.6%	37.5%	18.2%
No	87.5%	100.0%	62.5%	53.8%	75.0%	71.4%	77.8%	71.4%	62.5%	81.8%	75.0%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
	High speed/Wi-Fi	100.0%	100.0%	72.2%	91.7%	100.0%	100.0%	75.0%	76.9%	80.0%	71.4%
Dial-up	0.0%	0.0%	27.8%	8.3%	0.0%	0.0%	25.0%	23.1%	20.0%	28.6%	0.0%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																																
	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant			Island Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	2	7.50	3.54	0	0	0.00	10	6.00	2.11	10	7.60	1.78	2	10.00	0.00	5	7.20	1.30	4	6.75	2.75	5	5.40	1.67	2	9.00	1.41	3	8.67	2.31	1	7.00	0.00
I find the information on the World Bank Group's websites useful	2	8.50	2.12	0	0	0.00	10	6.60	2.22	10	7.60	1.71	2	10.00	0.00	5	7.00	1.41	5	6.20	2.05	5	6.00	1.22	2	9.50	0.71	4	8.75	1.26	1	6.00	0.00
The World Bank Group's social media channels are valuable sources of information about the institution	1	10.00	0.00	2	9.00	1.41	14	6.86	2.25	8	7.13	1.73	4	8.00	2.45	2	4.50	0.71	4	6.00	3.37	8	7.50	2.62	4	9.75	0.50	5	7.20	1.92	1	7.00	0.00
When I need information from the World Bank Group I know how to find it	4	5.50	3.32	4	4.75	3.86	15	6.93	2.49	11	6.00	2.61	4	6.00	4.08	5	7.80	1.92	7	5.00	3.42	10	4.30	2.83	5	6.60	2.88	5	4.20	3.56	4	6.00	2.94
The World Bank Group is responsive to my information requests and inquiries	2	8.00	0.00	0	0	0.00	13	6.15	2.44	10	6.40	2.76	4	3.50	3.11	3	7.67	1.53	6	3.83	3.06	6	5.00	3.16	3	4.67	3.51	1	2.00	0	3	6.00	3.00



H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?*(Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Yes	50.0%	16.7%	39.1%	69.2%	28.6%	100.0%	27.8%	14.3%	0.0%	9.1%	50.0%
No	50.0%	83.3%	60.9%	30.8%	71.4%	0.0%	72.2%	85.7%	100.0%	90.9%	50.0%

*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Comoros? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
The World Bank (IDA)	83.3%	100.0%	78.6%	72.7%	66.7%	100.0%	42.9%	66.7%	50.0%	33.3%	83.3%
IFC	16.7%	0.0%	7.1%	9.1%	33.3%	0.0%	42.9%	0.0%	0.0%	0.0%	0.0%
MIGA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	14.3%	18.2%	0.0%	0.0%	0.0%	33.3%	50.0%	66.7%	16.7%

Do your projects involve both the World Bank and the IFC?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Yes	20.0%	16.7%	39.1%	33.3%	37.5%	14.3%	22.2%	4.8%	0.0%	0.0%	12.5%
No	80.0%	83.3%	60.9%	66.7%	62.5%	85.7%	77.8%	95.2%	100.0%	100.0%	87.5%

If yes, what was your view of how the two institutions work together in Comoros? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
The two institutions work well together	0.0%	0.0%	22.2%	25.0%	33.3%	0.0%	75.0%	0.0%	0.0%	0.0%	0.0%
The way the two institutions work together needs improvement	100.0%	0.0%	33.3%	50.0%	33.3%	0.0%	25.0%	100.0%	0.0%	0.0%	0.0%
The two institutions do not work well together	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Don't know	0.0%	100.0%	44.4%	0.0%	33.3%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%



H. Background Information (continued)

Which of the following describes most of your exposure to the World Bank Group in Comoros? (Choose no more than TWO)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Observer	25.0%	57.1%	25.0%	23.1%	50.0%	12.5%	50.0%	58.8%	57.1%	50.0%	28.6%
Use World Bank Group reports/data	25.0%	42.9%	16.7%	30.8%	62.5%	25.0%	16.7%	23.5%	42.9%	50.0%	57.1%
Engage in World Bank Group related/sponsored events/activities	50.0%	57.1%	37.5%	23.1%	0.0%	25.0%	22.2%	29.4%	14.3%	10.0%	28.6%
Collaborate as part of my professional duties*	50.0%	0.0%	58.3%	69.2%	37.5%	87.5%	27.8%	17.6%	14.3%	10.0%	28.6%
Use World Bank Group website for information, data, research, etc.	0.0%	0.0%	8.3%	30.8%	12.5%	0.0%	16.7%	5.9%	28.6%	20.0%	14.3%

*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Island Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
Female	12.5%	0.0%	16.7%	15.4%	25.0%	12.5%	22.2%	33.3%	12.5%	9.1%	0.0%
Male	87.5%	100.0%	83.3%	84.6%	75.0%	87.5%	77.8%	66.7%	87.5%	90.9%	100.0%



Appendix C: Responses to Indicator Questions by Geographic Locations¹⁷

● Moroni N=79 ● Other Grande Comore N=15 ● Moheli N=14 ● Anjouan N=26

B. Overall Attitudes toward the World Bank Group

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Comoros.	65	5.35	2.23	14	5.93	2.43	14	5.93	2.23	20	4.95	2.11

(1-Not effective at all, 10-Very effective)

To what extent do you agree with the following statements about the World Bank Group's work in Comoros?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Comoros	77	6.23	2.22	14	6.93	3.08	12	7.25	2.56	22	6.05	2.21
The World Bank Group's work is aligned with what I consider the development priorities for Comoros	72	5.53	2.31	13	5.85	3.24	12	6.50	2.94	21	4.57	2.64

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	61	4.98	1.96	14	5.29	2.13	11	6.36	2.98	19	3.63	1.80
Flexibility (in terms of the institution's products and services)	57	5.26	2.05	12	5.92	2.07	10	5.00	1.56	19	4.63	2.17
Flexibility (in terms of changing country circumstances)	54	5.30	2.11	14	6.29	1.94	11	5.64	2.38	22	4.86	2.29
Being inclusive	51	4.96	2.05	11	5.55	2.77	4	5.50	2.38	14	5.43	1.79
Openness (sharing data and other information)*	62	5.85	2.25	10	8.10	1.52	10	6.70	2.71	22	5.50	2.56
Collaboration with the Government*	67	7.25	1.99	14	7.71	1.94	12	8.33	2.15	23	6.17	2.72
The speed in which it gets things accomplished on the ground*	60	5.13	2.14	11	7.09	1.81	7	6.00	3.65	21	4.10	1.87
Ease of access to the people at the World Bank Group who are making decisions important to my work*	64	4.94	2.49	12	6.58	2.71	11	4.27	2.94	21	3.76	2.26
Collaboration with civil society*	68	4.78	2.11	13	6.54	2.57	11	4.18	2.60	24	4.50	2.27
Collaboration with the UN	49	6.88	2.18	11	8.18	1.47	6	8.17	1.17	19	6.32	2.94
Staff accessibility	62	5.45	2.35	11	7.18	1.33	8	4.75	2.96	19	5.42	2.52
Collaboration with other donors and development partners	56	6.38	2.04	13	6.92	2.36	10	7.70	2.31	18	7.06	2.15
Collaboration with the private sector	61	5.15	2.02	13	5.62	2.50	10	5.80	3.05	21	5.24	2.10
Straightforwardness and honesty	55	6.09	2.07	10	7.10	2.96	8	7.25	2.55	18	7.00	2.43
Treating clients and stakeholders in Comoros with respect	63	7.05	2.03	13	7.23	2.24	10	7.10	3.25	21	7.10	2.74
Being a long-term partner*	68	7.50	2.05	12	8.58	1.16	10	8.30	2.71	23	6.48	2.63

*Significantly different between stakeholder groups

¹⁷ All 134 respondents provided information about their geographic location. All respondents were included in the analysis presented in this appendix.



C. World Bank Group's Effectiveness and Results

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Comoros?*	68	5.84	2.00	13	5.54	1.66	13	7.92	2.10	18	6.22	1.99

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Comoros?	63	5.89	2.08	13	6.23	2.39	11	7.00	2.32	19	6.84	2.17

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Comoros?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Comoros	66	5.21	2.12	12	5.83	1.95	10	6.10	2.42	18	5.50	2.28
The World Bank Group meets Comoros's needs for knowledge services	65	5.46	2.19	13	6.00	2.68	9	6.67	2.35	21	5.43	2.73

D. The World Bank Group's Knowledge Work and Activities

In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are adaptable to Comoros's specific development challenges and country circumstances	64	5.19	2.36	11	5.00	2.19	9	6.56	2.30	22	4.23	2.62

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	72	6.44	2.22	12	7.25	2.09	12	6.83	2.62	20	6.35	2.87
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	66	6.56	2.06	12	6.67	2.61	10	7.60	1.78	20	6.05	2.21

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?											
	Moroni			Other Grande Comore			Moheli			Anjouan		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Comoros	60	4.70	2.28	8	5.38	3.29	10	4.80	3.26	20	3.60	1.88
Where country systems are adequate, the World Bank Group makes appropriate use of them	51	6.35	2.30	12	7.00	2.70	12	7.92	2.15	17	6.53	2.12



Appendix D: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁸

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY16 Comoros COS questionnaire: All 10-point scale questions and question B4 “When thinking about how the World Bank Group can have the most impact on development results in Comoros, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Comoros?”

Collaborating with the WBG N=46 ● Not collaborating with the WBG N=85

B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Comoros?*	45	6.31	2.11	85	4.40	2.33

*(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Comoros*	43	6.56	2.03	67	4.63	2.03

*(1-Not effective at all, 10-Very effective) *Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Comoros solve its most complicated development challenges?*	38	6.34	1.86	67	5.16	2.45

*(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators*

¹⁸ Only 131 respondents provided the information about their levels of collaboration with the World Bank Group (question H3 in the questionnaire). Thus only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Comoros, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Health	13.3%	28.2%
Peace and security/stabilization/reconstruction	2.2%	7.1%
Crime and violence	0.0%	0.0%
Transport	6.7%	17.6%
Agricultural development	33.3%	29.4%
Global/regional integration	2.2%	1.2%
Job creation/employment	22.2%	30.6%
Public sector governance/reform	33.3%	25.9%
Social protection*	11.1%	1.2%
Rural development	4.4%	8.2%
Foreign direct investment	2.2%	4.7%
Education	11.1%	11.8%
Energy/electricity*	64.4%	40.0%
Social cohesion	2.2%	2.4%
Gender equity	2.2%	0.0%
Financial markets	0.0%	2.4%
Urban development	4.4%	1.2%
Environmental sustainability	0.0%	3.5%
Economic growth	11.1%	10.6%
Regional conflict and tensions	0.0%	0.0%
Private sector development	20.0%	10.6%
Water and sanitation	6.7%	10.6%
Food security	2.2%	2.4%
Climate change	2.2%	2.4%
Information and communications technology*	11.1%	1.2%
Trade and exports	0.0%	1.2%
Equality of opportunity	2.2%	1.2%
Law and justice	4.4%	7.1%
Local governance and institutions	4.4%	2.4%
Regulatory framework	0.0%	1.2%
Communicable/non-communicable diseases	0.0%	0.0%
Natural resource management	2.2%	0.0%
Poverty reduction	4.4%	12.9%
Anti-corruption	8.9%	18.8%
Disaster management	0.0%	2.4%

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Comoros?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Comoros*	44	7.52	2.01	78	5.67	2.25
The World Bank Group's work is aligned with what I consider the development priorities for Comoros*	43	6.67	2.30	73	4.77	2.42

*Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	38	5.58	2.02	65	4.51	2.18
Flexibility (in terms of the institution's products and services)*	35	5.80	2.01	61	4.85	2.01
Flexibility (in terms of changing country circumstances)	38	5.71	2.22	62	5.18	2.15
Being inclusive	29	5.17	2.07	49	5.08	2.15
Openness (sharing data and other information)*	36	6.94	2.41	67	5.64	2.27
Collaboration with the Government*	42	8.07	1.79	71	6.75	2.30
The speed in which it gets things accomplished on the ground*	37	6.08	2.19	59	4.59	2.20
Ease of access to the people at the World Bank Group who are making decisions important to my work*	36	6.06	2.39	70	4.13	2.47
Collaboration with civil society*	39	5.69	2.28	74	4.31	2.13
Collaboration with the UN*	30	7.73	1.62	53	6.57	2.53
Staff accessibility*	37	6.81	2.01	60	4.80	2.31
Collaboration with other donors and development partners	36	7.14	1.91	58	6.45	2.27
Collaboration with the private sector	34	5.68	2.13	70	5.13	2.21
Straightforwardness and honesty*	36	7.08	2.21	54	6.04	2.28
Treating clients and stakeholders in Comoros with respect	40	7.58	2.17	65	6.74	2.34
Being a long-term partner	41	7.73	1.92	70	7.26	2.38

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results**

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Comoros? (1-Not important at all, 10-Very important)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Crime and violence	31	4.68	3.32	71	5.23	3.02
Financial markets	32	6.25	2.82	68	6.25	2.90
Transport	38	8.24	2.10	78	8.56	1.90
Anti corruption*	42	9.17	0.99	77	8.21	2.43
Regional conflict and tensions	33	4.76	2.50	68	5.66	2.94
Law and justice	39	8.72	1.50	79	7.96	2.49
Urban development	39	7.36	1.90	77	7.30	2.55
Environmental sustainability	41	7.93	1.74	74	7.84	2.40
Trade and exports	36	6.42	2.31	76	7.04	2.61
Information and communications technology	40	7.98	1.87	78	7.82	2.37
Poverty reduction	43	9.00	1.40	81	8.68	1.78
Gender equity	40	6.25	2.22	72	5.82	2.74
Private sector development	44	8.57	1.30	76	8.29	2.03
Foreign direct investment	38	7.71	2.12	69	7.16	2.35
Local governance and institutions	39	7.95	2.01	77	7.30	2.09
Water and sanitation	41	8.56	2.07	79	8.47	1.99
Regulatory framework	38	7.24	2.26	70	6.94	2.28
Economic growth	43	8.47	1.99	76	8.38	1.85
Energy/electricity	43	9.35	1.27	80	8.95	2.02
Disaster management	37	7.08	2.11	75	7.17	2.37
Public sector governance/reform	44	8.61	1.63	80	8.13	2.32
Job creation/employment	41	8.68	1.69	81	8.58	2.03
Social cohesion	35	6.51	2.50	69	6.75	2.48
Communicable/non-communicable diseases	39	6.46	2.43	75	6.61	2.57
Equality of opportunity	41	6.20	2.38	73	6.68	2.61
Social protection	41	6.71	2.80	74	7.14	2.53
Rural development	41	8.12	1.65	81	8.12	2.01
Global/regional integration	34	6.76	1.95	72	6.96	2.43
Food security	41	7.80	1.82	77	7.65	2.25
Natural resource management	40	7.80	2.43	71	6.76	2.85
Peace and security/stabilization/reconstruction	38	7.13	2.50	77	7.18	2.50
Health	42	8.26	1.96	79	8.28	2.15
Climate change	41	7.71	1.97	80	7.80	2.35
Agricultural development	43	8.47	1.55	80	8.55	1.95
Education	45	8.73	1.50	84	8.87	1.75

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender equity	22	4.68	2.51	44	4.43	2.56
Information and communications technology*	31	6.42	2.26	51	5.02	2.65
Transport	23	4.43	2.00	50	4.96	2.89
Crime and violence	18	3.72	2.19	41	4.29	2.34
Regional conflict and tensions	18	3.83	2.26	38	4.47	2.54
Law and justice	24	4.58	2.26	45	4.78	2.64
Urban development	22	4.73	2.60	50	5.34	2.64
Environmental sustainability	27	5.59	2.55	52	5.35	2.36
Regulatory framework	29	6.41	2.16	45	5.96	2.41
Communicable/non-communicable diseases	20	5.10	2.47	51	5.20	2.55
Poverty reduction*	39	6.36	2.42	70	4.91	2.35
Anti corruption	33	5.36	2.50	58	4.33	2.76
Private sector development	33	4.97	2.20	59	4.37	2.34
Foreign direct investment	25	4.28	1.90	45	4.64	2.47
Water and sanitation	30	4.90	2.72	57	4.75	2.79
Trade and exports	24	4.21	2.23	47	4.17	2.52
Economic growth*	34	6.12	2.04	58	5.09	2.43
Health	25	5.00	2.36	60	5.45	2.57
Disaster management	23	5.04	2.23	44	4.77	2.57
Public sector governance/reform*	37	7.41	1.69	61	5.56	2.62
Job creation/employment	30	4.27	2.20	58	3.88	2.63
Social cohesion	21	4.81	1.99	49	4.57	2.42
Financial markets*	21	5.57	2.06	40	4.15	2.12
Equality of opportunity	20	4.95	2.04	46	4.28	2.32
Energy/electricity*	34	5.29	2.30	67	4.07	2.92
Rural development	27	5.15	2.35	61	4.39	2.58
Global/regional integration	18	5.56	2.20	42	5.50	2.43
Food security	27	5.59	2.29	54	4.50	2.68
Education	27	5.59	2.17	62	5.10	2.69
Peace and security/stabilization/reconstruction	20	5.20	2.53	50	4.98	2.44
Social protection	20	5.15	2.54	51	4.04	2.44
Climate change	27	5.89	2.72	50	5.08	2.65
Agricultural development	28	5.43	2.59	57	4.56	2.88
Natural resource management	23	3.91	2.15	48	3.90	2.50

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Comoros?	41	6.54	1.75	68	5.79	2.22

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Comoros?*	43	7.02	2.01	61	5.66	2.16

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group in Comoros?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Comoros*	39	6.23	1.91	65	4.98	2.17
The World Bank Group meets Comoros's needs for knowledge services	40	6.15	2.30	66	5.36	2.38

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Comoros?	34	6.00	1.98	59	5.17	2.69

(1-To no degree at all, 10-To a very significant degree)

D. The World Bank Group's Knowledge Work and Activities**In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities:**

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely*	37	7.05	2.13	58	5.93	2.32
Include appropriate level of stakeholder involvement during preparation	35	5.51	2.02	61	5.16	2.30
Lead to practical solutions*	38	6.03	2.10	63	4.71	2.41
Are accessible (well written and easy to understand)*	43	6.44	2.17	65	4.77	2.54
Are source of relevant information on global good practices	35	6.71	1.96	61	5.89	2.30
Are adequately disseminated*	39	5.49	2.57	62	4.37	2.36
Are translated enough into local language	34	3.09	2.54	62	2.90	2.45
Are adaptable to Comoros's specific development challenges and country circumstances*	37	5.84	1.97	66	4.65	2.59

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	39	6.79	2.05	74	6.43	2.54
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	40	7.10	1.93	65	6.23	2.22

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between collaborators and non-collaborators

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	38	4.76	2.78	64	3.53	2.35
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	43	7.16	2.38	71	6.00	2.56
The World Bank Group's approvals and reviews are done in a timely fashion*	39	6.03	2.22	67	4.64	2.29
The World Bank Group's "Safeguard Policy" requirements are reasonable*	31	6.58	1.88	53	5.19	2.37
The World Bank Group's conditions on its lending are reasonable*	33	6.52	2.33	59	5.10	2.43
The World Bank Group takes decisions quickly in Comoros*	37	5.38	2.45	59	4.00	2.28
Working with the World Bank Group increases Comoros's institutional capacity*	43	7.49	1.86	71	6.17	2.37
Where country systems are adequate, the World Bank Group makes appropriate use of them	36	7.17	2.22	54	6.37	2.37
The World Bank Group provides effective implementation support*	38	7.87	1.70	63	5.62	2.50

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Comoros?	36	5.78	2.39	68	5.13	2.39

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Comoros?	41	3.68	2.78	56	4.11	2.45

(1-To no degree at all, 10-To a very significant degree)

G. Communication and Information Sharing

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	26	7.00	2.00	18	7.22	2.37
I find the information on the World Bank Group's websites useful	25	7.28	1.59	21	7.29	2.33
The World Bank Group's social media channels are valuable sources of information about the institution	16	6.88	1.78	37	7.51	2.46
When I need information from the World Bank Group I know how to find it*	34	6.59	2.75	40	5.15	2.99
The World Bank Group is responsive to my information requests and inquiries*	28	6.93	2.05	23	3.91	2.81

*Significantly different between collaborators and non-collaborators



Appendix E: Responses to Selected Questions by Year¹⁹

All data presented in this appendix are weighted. As a result, means of the FY 2016 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2013 respondents and the total number of respondents indicated may differ from those reported in the FY 2013 COS report.

FY 2013 Number of comparable respondents = 123 • FY 2016 Number of comparable respondents = 132

By weighting, the FY 2013 and FY 2016 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2013	FY 2016
Office of the President/Prime Minister/Minister	7%	7%
Office of Parliamentarian	6%	6%
Government institutions	35%	35%
Island/Local Government	7%	7%
Bilateral/multilateral agencies	6%	6%
Civil society	15%	15%
Private sector	13%	13%
Academia	6%	6%
Media	5%	5%

A. General Issues facing Comoros

In general, would you say that Comoros is headed in...?*

Percentage of Respondents	FY 2013	FY 2016
The right direction	59.3%	41.2%
The wrong direction	8.1%	26.0%
Not sure	32.5%	32.8%

*Significantly different between FY2016 and FY2013

B. Overall Attitudes toward the World Bank Group

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Comoros?	123	5.43	2.12	131	5.15	2.40

(1-Not familiar at all, 10-Extremely familiar)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Comoros.	113	5.48	1.99	112	5.48	2.26

(1-Not effective at all, 10-Very effective)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Comoros solve its most complicated development challenges?	106	5.78	2.11	106	5.65	2.35

(1-To no degree at all, 10-To a very significant degree)

¹⁹ Only those questions that were asked in the FY '13 and FY '16 country opinion surveys, with similar response scales/options, are presented.

**B. Overall Attitudes toward the World Bank Group (continued)****To what extent do you agree with the following statements about the World Bank Group's work in Comoros?***(1-Strongly disagree, 10-Strongly agree)*

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Comoros	118	6.51	2.45	123	6.45	2.36
The World Bank Group's work is aligned with what I consider the development priorities for Comoros	116	5.58	2.50	116	5.52	2.58

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?*(1-To no degree at all, 10-To a very significant degree)*

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	90	5.73	2.08	104	4.98	2.19
Flexibility (in terms of the institution's products and services)	97	5.47	2.19	97	5.18	2.03
Flexibility (in terms of changing country circumstances)	103	5.88	2.12	100	5.40	2.18
Being inclusive	99	5.80	2.21	80	5.17	2.12
Openness (sharing data and other information)	102	5.90	2.34	103	6.10	2.38
Collaboration with the Government*	107	7.80	1.90	115	7.24	2.23
The speed in which it gets things accomplished on the ground				98	5.25	2.35
Ease of access to the people at the World Bank Group who are making decisions important to my work				107	4.91	2.63
Collaboration with civil society				114	4.94	2.33
Collaboration with the UN				84	7.09	2.30
Staff accessibility	104	5.00	2.35	98	5.63	2.35
Collaboration with other donors and development partners	89	6.97	1.99	96	6.77	2.14
Collaboration with the private sector				103	5.31	2.20
Straightforwardness and honesty	100	6.87	2.31	91	6.56	2.32
Treating clients and stakeholders in Comoros with respect*	97	6.19	2.76	106	7.13	2.31
Being a long-term partner				111	7.53	2.21

**Significantly different between FY2016 and FY2013*

**C. World Bank Group's Effectiveness and Results**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (1-Not effective at all, 10-Very effective)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Gender equity	95	5.03	2.10	69	4.57	2.50
Information and communications technology*	96	4.57	2.17	84	5.62	2.57
Transport	108	4.43	2.62	75	4.84	2.60
Crime and violence	84	3.53	2.48	60	4.09	2.27
Regional conflict and tensions	83	4.45	2.49	56	4.31	2.46
Law and justice	101	4.09	2.40	70	4.64	2.46
Urban development	102	4.48	2.17	73	5.18	2.65
Environmental sustainability*	97	4.76	2.21	80	5.50	2.40
Regulatory framework*	101	5.37	2.35	72	6.14	2.30
Communicable/non-communicable diseases	97	5.46	2.17	71	5.22	2.55
Poverty reduction	110	5.45	2.34	110	5.40	2.45
Anti corruption*	106	3.68	2.62	92	4.74	2.72
Private sector development	101	4.50	2.22	93	4.60	2.31
Foreign direct investment	94	4.38	2.36	71	4.48	2.32
Water and sanitation	105	4.94	2.52	88	4.80	2.80
Trade and exports	95	4.21	2.36	71	4.15	2.39
Economic growth	106	5.23	2.35	92	5.41	2.28
Health	103	5.13	2.27	85	5.36	2.50
Disaster management	96	4.58	2.27	68	4.86	2.42
Public sector governance/reform	116	5.98	2.40	99	6.30	2.45
Job creation/employment	103	3.72	2.40	89	4.07	2.50
Social cohesion	90	4.50	2.22	68	4.67	2.30
Financial markets	86	4.80	2.58	60	4.61	2.09
Equality of opportunity	85	4.56	2.35	65	4.48	2.19
Energy/electricity	108	4.19	2.50	101	4.50	2.80
Rural development	107	4.85	2.39	88	4.66	2.55
Food security	97	4.26	2.29	82	4.86	2.64
Education	108	5.67	2.46	89	5.31	2.52
Peace and security/stabilization/reconstruction	95	4.71	2.35	69	5.11	2.46
Social protection	90	3.83	2.29	72	4.40	2.52
Climate change*	85	4.46	2.24	78	5.45	2.67
Agricultural development	101	4.79	2.42	85	4.96	2.80
Natural resource management	83	3.18	2.41	72	3.90	2.26

*Significantly different between FY2016 and FY2013

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Comoros?	114	5.65	2.02	110	6.14	2.06
To what extent does the World Bank Group help to build/strengthen existing country systems in Comoros?	109	6.06	2.16	104	6.23	2.16

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Comoros?

(1-Strongly disagree, 10-Strongly agree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Comoros	106	5.60	2.36	106	5.46	2.16
The World Bank Group meets Comoros's needs for knowledge services	120	5.20	2.40	107	5.63	2.39

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	FY 2013	FY 2016
Weekly	13.0%	9.8%
Monthly	17.9%	17.4%
A few times a year	32.5%	31.8%
Rarely	34.1%	29.5%
Never	2.4%	11.4%

In Comoros, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Are timely	100	5.91	2.40	96	6.40	2.27
Include appropriate level of stakeholder involvement during preparation	100	5.33	2.10	97	5.33	2.18
Lead to practical solutions				103	5.26	2.39
Are accessible (well written and easy to understand)	112	5.78	2.36	107	5.46	2.53
Are source of relevant information on global good practices	111	6.55	2.10	96	6.24	2.21
Are adequately disseminated	111	4.78	2.22	100	4.85	2.50
Are translated enough into local language*	103	5.36	2.18	96	3.04	2.52
Are adaptable to Comoros's specific development challenges and country circumstances*	105	6.13	2.21	104	5.12	2.44

*Significantly different between FY2016 and FY2013

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	117	6.48	2.21	114	6.51	2.35
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	113	6.05	1.95	106	6.56	2.15

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	105	3.89	2.38	104	4.06	2.60
The World Bank Group effectively monitors and evaluates the projects and programs it supports	117	6.38	2.36	117	6.48	2.55
The World Bank Group's approvals and reviews are done in a timely fashion*	97	6.17	2.19	108	5.13	2.32
The World Bank Group's "Safeguard Policy" requirements are reasonable	92	5.90	2.08	86	5.74	2.31
The World Bank Group's conditions on its lending are reasonable	104	5.76	2.47	92	5.69	2.44
The World Bank Group takes decisions quickly in Comoros				98	4.62	2.45
Working with the World Bank Group increases Comoros's institutional capacity	116	6.46	2.39	115	6.70	2.28
Where country systems are adequate, the World Bank Group makes appropriate use of them	78	6.51	2.46	91	6.69	2.30
The World Bank Group provides effective implementation support	103	6.34	2.40	103	6.54	2.48

*Significantly different between FY2016 and FY2013

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Comoros?	100	3.81	2.19	98	3.99	2.61

(1-To no degree at all, 10-To a very significant degree)

G. Communication and Information Sharing

Are you aware of the World Bank Group's Access to Information Policies under which the WBG will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	FY 2013	FY 2016
Yes	19.7%	25.0%
No	80.3%	75.0%

Have you requested information from the World Bank Group on its activities in the past year?

Percentage of Respondents	FY 2013	FY 2016
Yes	24.6%	18.5%
No	75.4%	81.5%

Were you able to obtain this information?*

Percentage of Respondents	FY 2013	FY 2016
Yes	58.3%	84.0%
No	41.7%	16.0%

*Significantly different between FY2016 and FY2013

Do you have access to the Internet?

Percentage of Respondents	FY 2013	FY 2016
Yes	93.5%	90.8%
No	6.5%	9.2%

Do you use/have used the World Bank Group website?

Percentage of Respondents	FY 2013	FY 2016
Yes	42.3%	41.2%
No	57.7%	58.8%

**G. Communication and Information Sharing (continued)****Which Internet connection do you use primarily when visiting a World Bank Group website?***

Percentage of Respondents	FY 2013	FY 2016
High speed/WiFi	63.5%	84.3%
Dial-up	36.5%	15.7%

*Significantly different between FY2016 and FY2013

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate*	47	6.16	1.96	44	7.07	2.13
I find the information on the World Bank Group's websites useful	46	7.06	1.66	46	7.26	1.95
When I need information from the World Bank Group I know how to find it	85	5.41	2.15	74	5.80	2.92
The World Bank Group is responsive to my information requests and inquiries	77	5.01	2.72	51	5.55	2.81

*Significantly different between FY2016 and FY2013



Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Comoros? (Chose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Comoros.	4.63	6.56	6.04	4.19	5.26	5.70	5.18	5.97	4.77	6.40	5.40	5.50
Overall the World Bank Group currently plays a relevant role in development in Comoros	5.67	7.52	6.95	5.58	6.41	6.38	6.10	7.21	5.97	7.09	6.32	7.00
The World Bank Group's work is aligned with what I consider the development priorities for Comoros	4.77	6.67	5.94	4.87	5.68	5.16	5.21	6.33	5.13	6.09	5.53	5.36
Responsiveness to needs	4.51	5.58	5.00	4.73	4.97	4.74	4.51	5.89	4.79	5.05	5.00	4.23
Flexibility (in terms of the institution's products and services)	4.85	5.80	5.14	5.31	5.48	4.63	4.99	5.80	5.08	5.36	5.32	4.36
Flexibility (in terms of changing country circumstances)	5.18	5.71	5.47	5.22	5.56	5.00	4.97	6.42	5.53	5.17	5.34	5.58
Being inclusive	5.08	5.17	5.25	4.94	4.96	5.52	5.00	5.43	5.05	5.23	5.06	5.56
Openness (sharing data and other information)	5.64	6.94	6.60	5.41	5.97	6.53	5.88	6.89	6.03	6.33	6.07	6.60
Collaboration with the Government	6.75	8.07	7.63	6.65	7.05	7.68	6.86	8.23	7.15	7.38	7.14	8.08
The speed in which it gets things accomplished on the ground	4.59	6.08	5.61	4.68	5.38	4.97	4.97	6.00	4.82	5.85	5.30	4.83
Ease of access to the people at the World Bank Group who are making decisions important to my work	4.13	6.06	5.31	4.30	5.06	4.58	4.58	6.00	4.40	5.56	5.02	4.15
Collaboration with civil society	4.31	5.69	5.29	4.39	5.18	4.40	4.63	5.79	4.48	5.60	4.93	4.92
Collaboration with the UN	6.57	7.73	7.47	6.60	7.28	6.85	6.88	7.86	7.02	7.31	7.07	7.86
Staff accessibility	4.80	6.81	5.95	5.00	5.60	5.64	5.39	6.25	5.19	6.14	5.63	5.46
Collaboration with other donors and development partners	6.45	7.14	7.02	6.26	6.65	6.87	6.43	7.48	6.65	6.83	6.67	7.08
Collaboration with the private sector	5.13	5.68	5.40	5.00	5.17	5.41	5.01	5.82	5.22	5.29	5.27	5.08
Straightforwardness and honesty	6.04	7.08	6.68	6.33	6.57	6.50	6.32	7.17	6.33	6.84	6.72	5.20
Treating clients and stakeholders in Comoros with respect	6.74	7.58	7.43	6.72	7.13	7.19	6.84	8.00	7.05	7.28	7.22	6.67
Being a long-term partner	7.26	7.73	7.55	7.38	7.52	7.39	7.17	8.31	7.48	7.48	7.48	7.46
To what extent does the World Bank Group's work help to achieve development results in Comoros?	5.79	6.54	6.25	5.58	6.01	5.97	5.86	6.37	5.73	6.39	5.95	6.33
To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Comoros	5.66	7.02	6.48	5.71	6.11	6.38	6.00	6.69	5.83	6.68	6.24	5.93
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, etc.) meet the needs of Comoros	4.98	6.23	5.68	4.88	5.44	5.21	4.93	6.43	5.26	5.54	5.34	5.54
The World Bank Group meets Comoros's needs for knowledge services (e.g., research, analysis, data, technical assistance)	5.36	6.15	5.78	5.26	5.49	5.79	5.36	6.17	5.42	5.83	5.56	5.79
The World Bank Group's knowledge work and activities are adaptable to Comoros's specific development challenges and country circumstances	4.65	5.84	5.50	4.41	5.09	5.06	4.67	6.32	5.04	5.14	5.00	5.57
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.43	6.79	6.53	6.38	6.45	6.51	6.25	7.03	6.44	6.51	6.48	6.38
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.23	7.10	6.67	6.42	6.62	6.50	6.47	6.87	6.27	7.02	6.56	6.69
The World Bank Group takes decisions quickly in Comoros	4.00	5.38	5.02	3.84	4.63	4.38	4.12	5.72	4.20	5.08	4.37	5.57
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	6.37	7.17	7.10	6.19	6.63	6.93	6.58	7.13	6.63	6.86	6.51	8.27

Yellow highlight indicates significant difference between Yes and No means.



Appendix G: Comoros FY 2016 Questionnaire



World Bank Group Country Survey FY16 – Comoros

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Comoros or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Comoros, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Comoros.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID.²⁰ When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING COMOROS

A1. In general would you say that Comoros is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

²⁰ IBRD: International Bank for Reconstruction and Development; IDA: International Development Association; IFC: International Finance Corporation; MIGA: Multilateral Investment Guarantee Agency; ICSID: International Center for The Settlement of Investment Disputes.

**SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Comoros.			
Please identify which of the following you consider the most important development priorities in Comoros? (Choose no more than THREE)			
1	Global/regional integration	19	Climate change (e.g., mitigation, adaptation)
2	Food security (i.e., fight against malnutrition)	20	Poverty reduction
3	Peace and security/stabilization/reconstruction	21	Transport (e.g., roads, bridges, transportation)
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Social cohesion
5	Social protection (e.g., pensions, targeted social assistance)	23	Education
6	Gender equity	24	Agricultural development
7	Private sector development	25	Trade and exports
8	Foreign direct investment	26	Crime and violence
9	Urban development	27	Anti-corruption
10	Energy/electricity	28	Law and justice (e.g., judicial system)
11	Regional conflict and tensions	29	Regulatory framework
12	Job creation/employment	30	Communicable/non-communicable diseases
13	Rural development	31	Local governance and institutions
14	Financial markets	32	Natural resource management (e.g., oil, gas, mining)
15	Water and sanitation	33	Economic growth
16	Environmental sustainability	34	Disaster management
17	Equality of opportunity (i.e., equity)	35	Information and communications technology
18	Health		

**SECTION A: GENERAL ISSUES**

A3. The World Bank Group has committed itself to twin goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Comoros? (Choose no more than THREE)			
1	Water and sanitation	18	Peace and security/stabilization/reconstruction
2	Equality of opportunity (i.e., equity)	19	Anti-corruption
3	Rural development	20	Education
4	Climate change (e.g., mitigation, adaptation)	21	Foreign direct investment
5	Regional conflict and tensions	22	Energy/electricity
6	Global/regional integration	23	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Gender equity	24	Social cohesion
8	Economic growth	25	Private sector development
9	Urban development	26	Natural resource management (e.g., oil, gas, mining)
10	Regulatory framework	27	Environmental sustainability
11	Local governance and institutions	28	Health
12	Social protection (e.g., pensions, targeted social assistance)	29	Agricultural development
13	Law and justice (e.g., judicial system)	30	Disaster management
14	Transport (e.g., roads, bridges, transportation)	31	Job creation/employment
15	Crime and violence	32	Financial markets
16	Communicable/non-communicable diseases	33	Trade and exports
17	Information and communications technology	34	Food security (i.e., fight against malnutrition)

**SECTION A: GENERAL ISSUES**

A4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Comoros? (Choose no more than TWO)

1	Consistent economic growth
2	More reliable social safety net (i.e., greater social protection for the poorest/targeted social assistance)
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Better employment opportunities for young people
11	Better employment opportunities for women
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Other (please specify): _____

A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Comoros? (Select only ONE response)

1	A very big problem
2	A moderately big problem
3	A small problem
4	Not a problem at all
5	Don’t know

A6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)

1	A very serious problem
2	A somewhat serious problem
3	Not too serious problem
4	Not a problem
5	Don’t know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of the World Bank Group in Comoros?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Extremely familiar

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Comoros.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Comoros solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in Comoros, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Comoros? (Choose no more than THREE)

1	Health	19	Economic growth
2	Peace and security/stabilization/reconstruction	20	Regional conflict and tensions
3	Crime and violence	21	Private sector development
4	Transport (e.g., roads, bridges, transportation)	22	Water and sanitation
5	Agricultural development	23	Food security (i.e., fight against malnutrition)
6	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
7	Job creation/employment	25	Information and communications technology
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	26	Trade and exports
9	Social protection (e.g., pensions, targeted social assistance)	27	Equality of opportunity (i.e., equity)
10	Rural development	28	Law and justice (e.g., judicial system)
11	Foreign direct investment	29	Local governance and institutions
12	Education	30	Regulatory framework
13	Energy/electricity	31	Communicable/non-communicable diseases
14	Social cohesion	32	Natural resource management (e.g., oil, gas, mining)
15	Gender equity	33	Poverty reduction
16	Financial markets	34	Anti-corruption
17	Urban development	35	Disaster management
18	Environmental sustainability		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Comoros?		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
2	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
3	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Capacity development	<input type="checkbox"/>	<input type="checkbox"/>
6	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
7	Help to bring discipline/effective supervision to implementation of investment projects	<input type="checkbox"/>	<input type="checkbox"/>
8	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
9	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
10	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
11	Strategy formulation (e.g., PRSP assistance)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Comoros? (Choose no more than TWO)	
1	Too influenced by developed countries
2	Not exploring alternative policy options
3	Not collaborating enough with stakeholders outside the Government
4	Its advice and strategies do not lend themselves to practical problem solving
5	Not enough public disclosure of its work
6	Arrogant in its approach
7	Not client focused
8	The credibility of its knowledge/data
9	World Bank Group's processes too complex
10	Not willing to honestly criticize policies and reform efforts in the country
11	Staff too inaccessible
12	Imposing technocratic solutions without regard to political realities
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
14	Not aligned with other donors' work
15	Not aligned with country priorities
16	Not adequately sensitive to political/social realities in Comoros
17	Not focused enough on issues that are unique to post-conflict countries
18	Inadequate number of World Bank Group staff members located in the country
19	Other (please specify): _____
20	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B7. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Comoros? (Choose no more than TWO)**

1	Trust Fund management
2	Knowledge products/services (analytical work, studies, surveys, etc.)
3	Capacity development
4	Technical assistance (advice, best practice, international experience, etc.)
5	Investment lending (financing specific projects)
6	Policy based lending / budget support to the Government
7	Multi-sectoral approaches
8	Co-financing arrangements (i.e., with other donors)
9	Sector-wide approaches
10	Emergency Recovery lending
11	Other (please specify): _____
12	Don't know

B8. To what extent do you believe that the World Bank Group's work and support help the poorest in Comoros? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Parliament	9	Beneficiaries
2	Donor community	10	Foundations
3	Media	11	UN and regional peace keeping forces
4	Island Government	12	Emerging donors
5	Private sector	13	UN agencies
6	Academia/think tanks/research institutes	14	Regional organizations (e.g., the AU, COMESA, OHADA, SADC, the Indian Ocean Commission)
7	NGOs/Community Based Organizations (CBOs)	15	Other (please specify): _____
8	Youth/university groups	16	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent do you agree with the following statements about the World Bank Group's work in Comoros?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B10	Overall the World Bank Group currently plays a relevant role in development in Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B11	The World Bank Group's work is aligned with what I consider the development priorities for Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent is the World Bank Group an effective development partner in Comoros, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B12	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B14	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B15	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B25	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B26	Treating clients and stakeholders in Comoros with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B27	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B28. In the past year, have you seen more, less, or just about the same level of effective collaboration between the UN and the World Bank Group in your country? (Select only ONE response)			
<input type="checkbox"/> More effective collaboration	<input type="checkbox"/> The same level of effective collaboration	<input type="checkbox"/> Less effective collaboration	<input type="checkbox"/> Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B29. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

1	The Government works inefficiently
2	Poor donor coordination
3	The World Bank Group is not sensitive enough to political/social realities on the ground
4	Lack of/inadequate levels of capacity in Government
5	There is not an adequate level of citizen/civil society participation
6	The World Bank Group works too slowly
7	The World Bank Group does not do adequate follow through/follow-up
8	Political pressures and obstacles
9	Reforms are not well thought out in light of country challenges
10	Ongoing conflict and instability
11	Inadequate funding
12	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Comoros?												
		Not important at all									Very important	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Energy/electricity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
25	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
26	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
27	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
28	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
29	Food security (i.e., fight against malnutrition)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
30	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
31	Peace and security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
32	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
33	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
34	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
35	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Comoros? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Gender equity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Crime and violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Environmental sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Regulatory framework	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Disaster management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Social cohesion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Energy/electricity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
28	Food security (i.e., fight against malnutrition)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
29	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
30	Peace and security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
31	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
32	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
33	Agricultural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
34	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>



SECTION C: WORLD BANK GROUP’S EFFECTIVENESS AND RESULTS

C3. To what extent does the World Bank Group’s work help to achieve development results in Comoros?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Comoros?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Comoros?																					
											Strongly disagree	Strongly agree	Don't know								
C5	The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Financing, Trust Funds, etc.) ²¹ meet the needs of Comoros										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
	C6	The World Bank Group meets Comoros’s needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10

C7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Comoros?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

²¹ **Investment Project Financing:** Investment loans, credits and grants provide financing for a wide range of activities aimed at creating the physical and social infrastructure necessary to reduce poverty and create sustainable development. **Development Policy Financing (DPF)** provides rapidly-disbursing financing to help a borrower address actual or anticipated development financing requirements of domestic or external origins. DPF aims to help the borrower achieve sustainable poverty reduction through a program of policy and institutional actions, for example, strengthening public financial management, improving the investment climate, addressing bottlenecks to improve service delivery, and diversifying the economy. **Trust funds (TFs)** administered by IBRD and IDA complement the WBG’s operations. They allow scaling up of activities, notably in fragile and crisis-affected situations; enable the Bank to provide assistance when its own ability to lend is limited; provide immediate assistance in response to natural disasters and other emergencies; and pilot innovations that are later mainstreamed into the Bank’s operations.



SECTION D: THE WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Comoros, to what extent do you believe that the World Bank Group’s knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to Comoros’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group’s knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	



SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank Group takes decisions quickly in Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Working with the World Bank Group increases Comoros's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Comoros?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all											To a very significant degree	Don't know

E11. Which of the following best describes the World Bank Group's support in Comoros? (Select only one response)	
1	The World Bank Group is sufficiently selective and focuses on the most important development challenges in Comoros
2	The World Bank Group is not sufficiently selective in Comoros, and it is involved in too many areas of development
3	Don't know

E12. To what extent do you believe the World Bank Group is adequately staffed in Comoros?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all											To a very significant degree	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN COMOROS**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Comoros? (Choose no more than TWO)	
1	Offer more innovative financial products
2	Ensure greater selectivity in its work
3	Provide more adequate data/knowledge/statistics/figures on Comoros's economy
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
5	Reach out more to groups outside of Government
6	Increase the level of capacity development in the country
7	Improve the quality of its experts as related to Comoros's specific challenges
8	Offer more innovative knowledge services
9	Collaborate more effectively with Government clients (e.g., national, island)
10	Work faster
11	Reduce the complexity of obtaining World Bank Group financing
12	Increase the level of World Bank Group staffing in Comoros's office
13	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Comoros, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Comoros? (Select only ONE response)	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Comoros
6	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN COMOROS**

F3. Please answer the following questions:		(Choose no more than THREE for each column)	
		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Comoros?	B. Which THREE areas below would benefit most from other donors in Comoros?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
5	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
6	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
8	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
9	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
10	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
11	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
12	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

F4. What should the World Bank Group do to improve collaboration with the UN in the field?	
(Choose no more than THREE)	
1	Organize more joint meetings and missions with the UN
2	Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged
3	Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages
4	Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing
5	Share more information about the World Bank Group's activities, products, and knowledge
6	Involve UN experts to a greater degree in World Bank Group activities
7	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G1. How do you get most of your information about economic and social development issues in Comoros? (Choose no more than TWO)			
1	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	6	International television
2	International newspapers	7	Local newspapers
3	Local radio	8	Internet
4	International radio	9	Periodicals
5	Local television	10	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)			
1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	5	World Bank Group's website
2	Mobile phones	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	e-Newsletters
4	World Bank Group's publications and other written materials	8	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions? (If YES please go to Question G4; if NO please go to G5)	Yes	No
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G4. If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)	
1	World Bank Group's seminars/workshops/conferences
2	World Bank Group's website
3	World Bank Group's e-Newsletters
4	News/Media
5	Colleagues/Friends/Peer organizations
6	Other (please specify): _____

G5	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G6; if NO please go to G7)	Yes	No
G6	Were you able to obtain this information?	Yes	No
G7	Do you have access to the Internet?	Yes	No
G8	Do you use/have you used the World Bank Group website?	Yes	No
G9	Do you currently consult the World Bank Group social media sites (e.g., Facebook, blogs, Twitter, YouTube, and Flickr)?	Yes	No

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G10. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed/WiFi
2	Dial-up

Please rate how much you agree with the following statements.														
		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	1	2	Don't know
G11	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
G12	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
G13	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
G14	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>
G15	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	1	2	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Island Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate Change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country? (Select only ONE response)	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Comoros? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION**

H5. Do your projects involve both the World Bank and the IFC? <i>(If YES please go to Question H6; If NO please go to H7)</i>	
1	Yes
2	No

H6. If yes, what was your view of how the two institutions work together in Comoros? (Select only ONE response)	
1	The two institutions work well together
2	The way the two institutions work together needs improvement
3	The two institutions do not work well together
4	Don't know

H7. Which of the following describes most of your exposure to the World Bank Group in Comoros? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H8. What's your gender?	
1	Female
2	Male

H9. Which best represents your geographic location?	
1	Moroni
2	Other Grande Comore
3	Moheli
4	Anjouan

Thank you for completing the survey!