



IDENTIFIER					
HEALTH DISTRICT			HF NUMBER		PATIENT NUMBER

GPS COORDINATES OF HEALTH FACILITY									
LATITUDE (NORTH)				.					
LONGITUDE (EAST)				.					

<div> <div>RESULT OF THE INTERVIEW</div> <div></div> </div>	INTERVIEW DONE	01
	PARTIALLY COMPLETED	02
	PERSON IN CHARGE REFUSED INTERVIEW	03
	PERSON IN CHARGE IS OUT (STAFF THAT IS PRESENT IS NOT AUTHORIZED)	04
	FACILITY IS EMPTY (NO STAFF MEMBERS)	05
	HEALTH FACILITY NOT FOUND	06
	OTHER SPECIFY:	96

VISIT 1	DAY		MONTH		YEAR			
VISIT 2	DAY		MONTH		YEAR			
VISIT 3	DAY		MONTH		YEAR			

LANGUAGE			
LANGUAGE 1	01	TAJIK	04
LANGUAGE 2	02	RUSSIAN	05
LANGUAGE 3	03	OTHER, SPECIFY:	96

INTERVIEW	RESPONDENT	Translator Used?	NEVER
<input type="text"/>	<input type="text"/>	<input type="text"/>	SOMETIMES
			ALWAYS

[illegible]

(1)	Identification		RECORD RESPONSE	
	INTERVIEWER: ASK THE FOLLOWING QUESTIONS TO THE HEALTH WORKER.			
(1.01)	INTERVIEWER: ENTER HEALTH WORKER TRACKING NUMBER.	FROM THE STAFF ROSTER IN FORM F1		
(1.03)	Sex of the health worker	MALE	01	
		FEMALE	02	
	INTERVIEWER: ASK THE FOLLOWING QUESTIONS TO THE PATIENT.			
(1.06)	Is it the first time you visited to this facility for this disease or this purpose of the visit?	YES	1	
		NO	2	
(1.07)	Sex of the patient?	MALE	01	
		FEMALE	02	
(1.08)	How old are you? INTERVIEWER: ENTER COMPLETED YEARS	COMPLETE YEARS		

(1.10)	Can you read and write?	Yes	1	
		No	2	
(1.11)	What is the highest level and grade of education that you completed?	Primary	01	
		Secondary	02	
		Lyceum/College/Special education	03	
		University	04	
		None	98 ▶ (1.12)	
		GRADE / YEARS WITHIN THAT LEVEL		

(3)	Patient travel and expenditure		RECORD RESPONSE												
(3.01)	How far is your household from this health facility in kilometers? <i>IF DON KNOW "-99"</i>	Kilometers													
(3.02)	How long did it take you/the patient to reach this health facility from home today? (<u>One way</u>)	MINUTES													
(3.03)	What was your primary mode of transportation today? (<u>One way</u>)	<table border="1"> <tr><td>By foot</td><td>01</td></tr> <tr><td>Bicycle</td><td>02</td></tr> <tr><td>Animal</td><td>03</td></tr> <tr><td>Private car</td><td>04</td></tr> <tr><td>Public car/bus</td><td>05</td></tr> <tr><td>Other, specify:</td><td>96</td></tr> </table>	By foot	01	Bicycle	02	Animal	03	Private car	04	Public car/bus	05	Other, specify:	96	
By foot	01														
Bicycle	02														
Animal	03														
Private car	04														
Public car/bus	05														
Other, specify:	96														
(3.04)	How much did it cost in Somoni for you to travel to the health facility today? (<u>One way</u>)	Somoni													
(3.05)	How long did you/the patient wait in the health facility before being seen in consultation by the health worker?	MINUTES													
(3.06)	How long did you/the patient spend with the doctor or nurse during the consultation?	MINUTES													
(3.07)	Do you think this was too long?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2</td></tr> </table>	YES	1	NO	2									
YES	1														
NO	2														
(3.08)	Was a registration fee charged?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.10)</td></tr> </table>	YES	1	NO	2 ► (3.10)									
YES	1														
NO	2 ► (3.10)														
(3.09)	How much was paid in Somoni for this?	Somoni													
(3.10)	Was a consultation fee charged?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.12)</td></tr> </table>	YES	1	NO	2 ► (3.12)									
YES	1														
NO	2 ► (3.12)														
(3.11)	How much was paid in Somoni for this?	Somoni													
(3.12)	Did you give any non-monetary gifts to the consultation?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.14)</td></tr> </table>	YES	1	NO	2 ► (3.14)									
YES	1														
NO	2 ► (3.14)														
(3.13)	What was the approximate value of the gift?	Value in Tajik Somoni													
(3.14)	Was a registration doctor fee charged?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.16)</td></tr> </table>	YES	1	NO	2 ► (3.16)									
YES	1														
NO	2 ► (3.16)														
(3.15)	How much was paid in Somoni for this?	Somoni													
(3.16)	Was a consultation doctor fee charged?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.18)</td></tr> </table>	YES	1	NO	2 ► (3.18)									
YES	1														
NO	2 ► (3.18)														
(3.17)	How much was paid in Somoni for this?	Somoni													
(3.18)	Did you give any non-monetary gifts to the consultation?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.20)</td></tr> </table>	YES	1	NO	2 ► (3.20)									
YES	1														
NO	2 ► (3.20)														
(3.19)	What was the approximate value of the gift?	Value in Tajik Somoni													
(3.20)	Was a laboratory test done?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.22)</td></tr> </table>	YES	1	NO	2 ► (3.22)									
YES	1														
NO	2 ► (3.22)														
(3.21)	How much was paid in Somoni for this?	Somoni													
(3.22)	Was an xray done?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.24)</td></tr> </table>	YES	1	NO	2 ► (3.24)									
YES	1														
NO	2 ► (3.24)														
(3.23)	How much was paid for this in Somoni?	Somoni													
(3.24)	Were medicines dispensed to you at the facility?	<table border="1"> <tr><td>YES</td><td>1</td></tr> <tr><td>NO</td><td>2 ► (3.26)</td></tr> </table>	YES	1	NO	2 ► (3.26)									
YES	1														
NO	2 ► (3.26)														
(3.25)	How much was paid in Somoni for this?	Somoni													

(3.26)	How much was spent in total in Somoni at the facility for this visit, not including transportation costs?	Somoni	
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(3.27)	Where did the money come from that was used to pay for health care today? INTERVIEWER: DO NOT READ OPTIONS ALOUD. FOR EACH OPTION, RECORD "1" IF MENTIONED OR "2" IF NOT MENTIONED MENTIONED.....1 NOT MENTIONED..2	a. Savings or regular household budget	
		b. Credit in the Bank	
		c. Selling household possessions	
		d. Mortgaging or selling land	
		e. From a friend or relative	
		f. Borrowed from someone other than friend or	
		g. Other, specify:	

(4)	Patient satisfaction	RECORD RESPONSE																
(4.01)	What was the main reason you chose this health facility today instead of a different source of care? INTERVIEWER: DO NOT READ OPTIONS ALOUD. ONLY ONE ANSWER IS ALLOWED.	<table border="1"> <tr> <td>Location close to home</td> <td>01</td> </tr> <tr> <td>Low cost</td> <td>02</td> </tr> <tr> <td>Trust in providers/ high quality care</td> <td>03</td> </tr> <tr> <td>Availability of drugs</td> <td>04</td> </tr> <tr> <td>Availability of female provider</td> <td>05</td> </tr> <tr> <td>Recommendation or referral</td> <td>06</td> </tr> <tr> <td>Other, specify:</td> <td>96</td> </tr> </table>	Location close to home	01	Low cost	02	Trust in providers/ high quality care	03	Availability of drugs	04	Availability of female provider	05	Recommendation or referral	06	Other, specify:	96		
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Recommendation or referral	06																	
Other, specify:	96																	
(4.02)	What was the next most important reason you chose this health facility today instead of a different source of care? INTERVIEWER: DO NOT READ OPTIONS ALOUD. ONLY ONE ANSWER IS ALLOWED.	<table border="1"> <tr> <td>No other reason</td> <td>01</td> </tr> <tr> <td>Location close to home</td> <td>02</td> </tr> <tr> <td>Low cost</td> <td>03</td> </tr> <tr> <td>Trust in providers/ high quality care</td> <td>04</td> </tr> <tr> <td>Availability of drugs</td> <td>05</td> </tr> <tr> <td>Availability of female provider</td> <td>06</td> </tr> <tr> <td>Recommendation or referral</td> <td>07</td> </tr> <tr> <td>Other, specify:</td> <td>96</td> </tr> </table>	No other reason	01	Location close to home	02	Low cost	03	Trust in providers/ high quality care	04	Availability of drugs	05	Availability of female provider	06	Recommendation or referral	07	Other, specify:	96
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Recommendation or referral	07																	
Other, specify:	96																	

(4) Patient satisfaction (continued)						
I'm going to read you a series of statements regarding this health facility. Please tell me if you agree, neither agree nor disagree or disagree with each statement. Some statements may not apply to your situation. Please let me know if a statement does not apply to you.						
INTERVIEWER: READ EACH STATEMENT TO THE RESPONDENT AND RECORD THE RESPONSE CODE FOR EACH QUESTION. SHOW AND ASK TO PICK OUT THE COLORED AND NUMBERED CARDS WITH RESPONSE CODES.						
		Agree	Neither agree nor disagree	Disagree	Not applicable	RECORD RESPONSE
(4.03)	It is convenient to travel from your house to the health facility.	1	2	3	4	
(4.04)	The health facility is clean.	1	2	3	4	
(4.05)	The health staff are courteous and respectful.	1	2	3	4	
(4.06)	The health workers did a good job of explaining your condition.	1	2	3	4	
(4.07)	It is easy to get medicine that health workers prescribe.	1	2	3	4	
(4.08)	The registration fees of this visit to the health facility were reasonable.	1	2	3	4	
(4.09)	The lab fees of this visit to the health facility were reasonable.	1	2	3	4	
(4.10)	The medication fees of this visit to the health facility were reasonable.	1	2	3	4	
(4.11)	The transport fees for this visit to the health facility were reasonable.	1	2	3	4	
(4.12)	The amount of time you spent waiting to be seen by a health provider was reasonable.	1	2	3	4	
(4.13)	You had enough privacy during your visit.	1	2	3	4	
(4.14)	The health worker spent a sufficient amount of time with you.	1	2	3	4	
(4.15)	The hours the facility is open are adequate to meet your needs.	1	2	3	4	
(4.16)	The overall quality of services provided was satisfactory.	1	2	3	4	

(5) Security and Trust (Change to Safety and Trust)						
I'm going to read you a series of statements regarding security and trust in this health facility. Please respond to the statements as you did above by confirming if you agree, neither agree nor disagree, or disagree with each statement. Some of these statements may not apply to you. Please tell me if any of those statements does not apply to you.						
INTERVIEWER: READ EACH STATEMENT TO THE RESPONDENT AND RECORD THE RESPONSE CODE FOR EACH QUESTION. SHOW AND ASK TO PICK OUT THE COLORED AND NUMBERED CARDS WITH RESPONSE CODES.						
		Agree	Neither agree nor disagree	Disagree	Not applicable	RECORD RESPONSE
(5.01)	The level of security in the health facility area makes it difficult for people in the community to use available health services.	1	2	3	4	
(5.02)	The health workers in this facility are extremely thorough and careful.	1	2	3	4	
(5.03)	You trust in the skills and abilities of the health workers of this facility.	1	2	3	4	
(5.04)	You completely trust the health worker's decisions about medical treatments in this facility.	1	2	3	4	
(5.05)	The health workers in this facility are very friendly and approachable.	1	2	3	4	
(5.06)	The health workers in this facility are easy to make contact with.	1	2	3	4	
(5.07)	The health workers in this facility care about your health just as much or more than you do.	1	2	3	4	
(5.08)	The health workers in this facility act differently toward rich people than toward poor people.	1	2	3	4	
(5.09)	All in all, you trust the health worker completely in this health facility.	1	2	3	4	

(6)	Questions about the household	RECORD RESPONSE
(6.01)	Does your household own any land? (Household Plots, Presidential Land, Dehqan Farm)	<div>YES 1</div> <div>NO 2</div> <div>(6.05)</div>
(6.02)	Describe the your land area	<div>Household Plots 1</div> <div>Presidential Land 2</div> <div>Dehqan Farm 3</div> <div>Rented/leased land 4</div> <div>OTHER, SPECIFY: 5</div>
(6.03)	What is the total area of your land in (ha)? INTERVIEWER SPECIFY THE AREA OF LAND IN HECTARES If there is no such type of land put 0	<div>Household Plots 1</div> <div>Presidential Land 2</div> <div>Dehqan Farm 3</div> <div>Rented/leased land 4</div> <div>OTHER, SPECIFY: 5</div>
(6.04)	If you were to sell the land you own, how much do you think you would receive for it in Somoni?	Somoni
(6.05)	For your home, what is the main material used for the following: Wall, Rooftop and Floor? INTERVIEWER: DO NOT READ OPTIONS ALOUD. RECORD RESPONSE FOR WALL, ROOFTOP AND FLOOR SEPARATELY.	<div>BRICKS OR BLOCKS 01 a. Wall <input type="text"/></div> <div>ASBESTOS 02</div> <div>CORRUGATED IRON / METAL 03</div> <div>PLASTIC 04 b. Rooftop <input type="text"/></div> <div>POLES / REED 05</div> <div>TILES/ SLATES 06</div> <div>THATCH / GRASS 07 c. Floor <input type="text"/></div> <div>WOOD 08</div> <div>EARTH / MUD 09</div> <div>CONCRETE ONLY 10</div> <div>COVERED CONCRETE 11</div> <div>CARDBOARD 12</div> <div>OTHER, SPECIFY: 96</div>
(6.06)	How many rooms does your household have? (Including rooms outside the main dwelling, excluding kitchen and bathrooms)	
(6.07)	How many people live in your household? INTERVIEWER: WRITE THE TOTAL NUMBER IN EACH CATEGORY.	<div>a. Men 18 years and older</div> <div>b. Women 18 years and older</div> <div>c. Children & adolescents between 6 & 17 years</div> <div>d. Children 5 years and below</div> <div>e. TOTAL</div>

(7)	Household assets			
		(7.01)		
	ASSET	How many [ASSET]s does your household own? INTERVIEWER: ONLY INCLUDE FUNCTIONING ASSETS. IF ZERO, RECORD "0".		
a	Bicycle?			
b	Motorbike and/or scooter?			
c	Car?			
d	Truck?			
e	Animal drawn cart?			
f	Agricultural land?			
g	Farm animals (any livestock, herds, other farm animals, beehives or poultry)?			
h	A refrigerator?			
i	An indoor heater (burzhuika)?			
j	A stock of wood or other fuel?			
k	A television?			
l	a DVD player?			
m	a satellite antenna/ dish?			
n	A computer?			
o	A phone (land and/or mobile phone)?			
p	A watch?			
q	An electric oven?			
		(7.02)		
	ANIMAL	How many [ANIMAL]s does your household own? INTERVIEWER: IF ZERO, RECORD "0".		
a	Cattle?			
b	Goats?			
c	Sheep?			
e	Poultry?			
f	Donkey/Horse?			
g	Other, specify:			
		(7.03)		
a	May we call you back?	Yes	1	No 2
b	Could you tell us your phone number			