

# FY 2016 Sierra Leone Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



October 2016



## Acknowledgements

The Sierra Leone Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jing Guo, and Jessica Cameron oversaw design, reporting, and analysis. Calita Woods, Isabel Tepedino, Dania Mendoza, and Noreen Wambui provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the Sierra Leone country team and the local fielding agency the Institute for Governance Reform (IGR). In particular, PORG is grateful for the support from Sheikh Alhaji Yayah Sesay (Operations Officer) and Ahmed Sahid Nasralla (Consultant) who coordinated the survey related activities from Freetown, Sierra Leone.



Country Opinion Surveys  
THE WORLD BANK GROUP



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## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Sierra Leone perceive the WBG. The survey explored:

- *General Issues Facing Sierra Leone*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Sierra Leone*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From May to June 2016, 500 stakeholders of the WBG in Sierra Leone were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the Office of the President/Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral/multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs/community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations. A total of 343 stakeholders participated in the survey (69% response rate).

Respondents completed the questionnaire with a representative from the fielding agency. Respondents were asked about: general issues facing Sierra Leone; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Sierra Leone; and the WBG's communication and information sharing.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

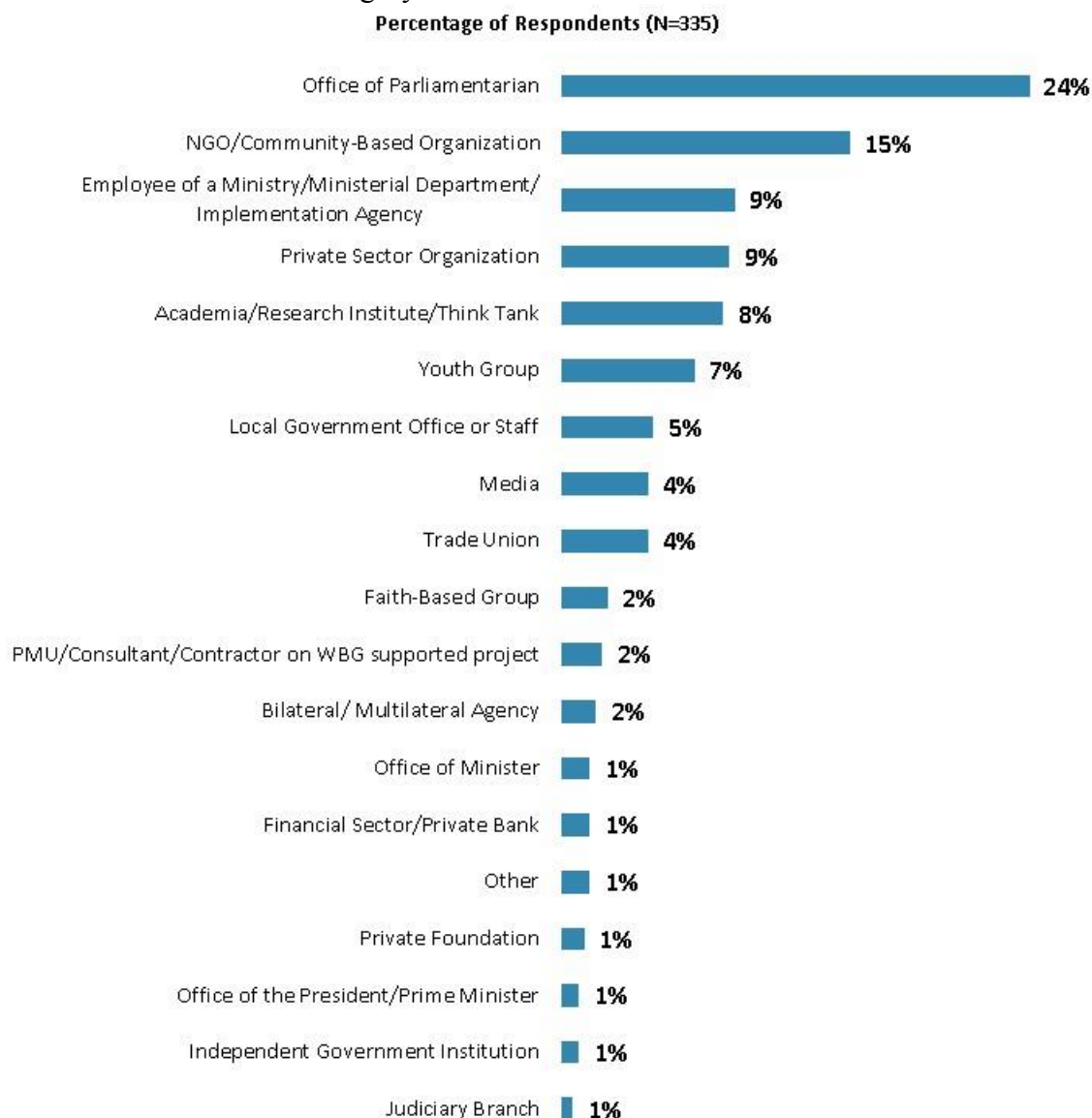
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'13 (response rate was 57%, N=340). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'13 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 101).



### III. Demographics of the Sample

#### Current Position

- For further analyses, respondents from the Office of the President/Prime Minister were combined with respondents from the office of a minister; respondents from PMUs and consultants working on WBG-supported projects were combined with employees of ministries; respondents from financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community based organizations, youth groups, trade unions, faith-based groups, and private foundations were combined in the “CSO” category; and the few respondents from bilateral/multilateral agencies, independent government institutions, and the judiciary branch were included in the “Other” category.



**“Which of the following best describes your current position?” (Respondents chose from a list.)**



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization



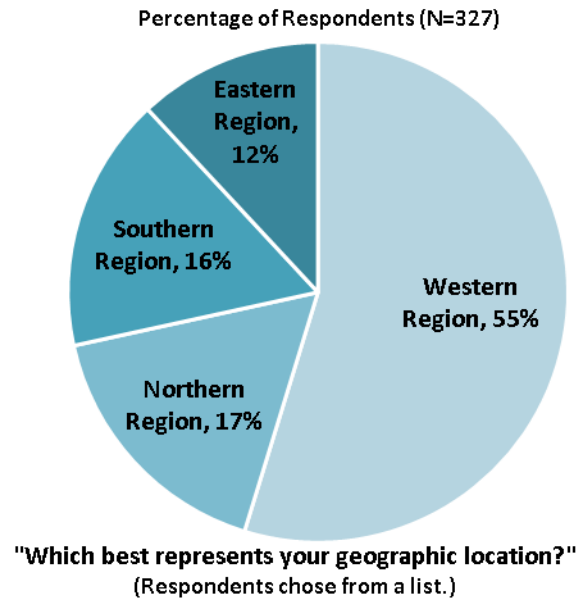
**"Please identify the primary specialization of your work."** (Respondents chose from a list.)



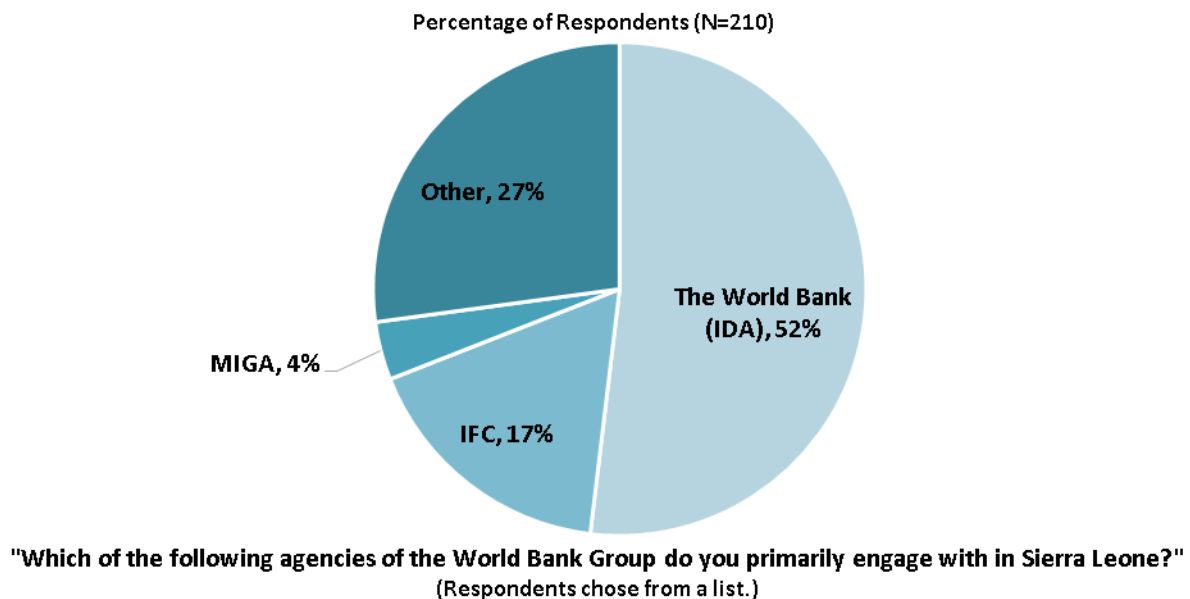
### III. Demographics of the Sample (continued)

#### Geographic Locations

- Geographic location comparisons can be found in Appendix C (page 91).



#### Exposure to Agencies within the World Bank Group

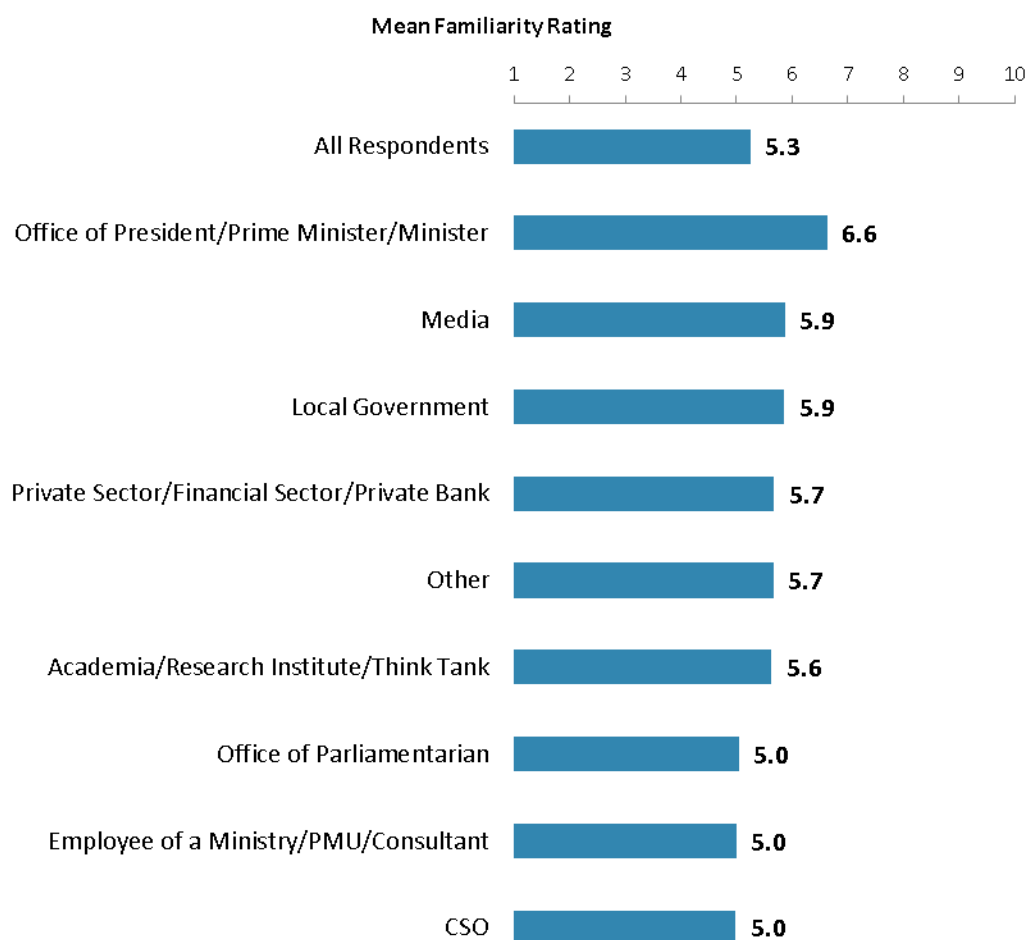




### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey and the FY'13 Country Survey had statistically similar levels of familiarity with the WBG (weighted mean in FY'16 = 5.3; weighted mean in FY'13 = 5.5).<sup>1</sup>
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Sierra Leone, and significantly, moderately correlated with the extent to which the WBG plays a relevant role in development in Sierra Leone, and the extent to which the WBG contributes to the country's development results.



**"How familiar are you with the work of the World Bank Group in Sierra Leone?"**  
(1 - "Not familiar at all", 10 - "Extremely familiar")

<sup>1</sup> Please refer to Appendix E (page 101) for more details on data comparisons across years. The means in the chart were calculated based on un-weighted data.

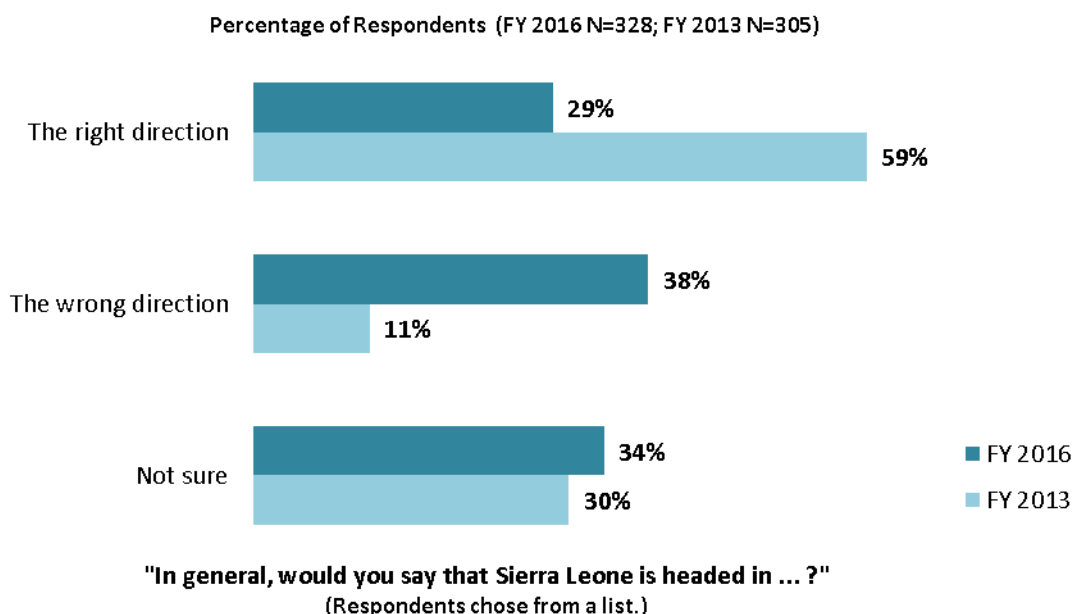




## IV. General Issues Facing Sierra Leone

### Headed in the Right Direction<sup>2</sup>

- **Year comparison:** This year's respondents were significantly less likely to believe that Sierra Leone is headed in the right direction compared to respondents in the FY'13 Country Survey.
- **Stakeholder groups:** In this year's Country Survey, respondents from local governments were more likely to indicate that Sierra Leone is headed in the right direction, whereas respondents from the Office of the President/Prime Minister/Minister were least positive about the prospect of Sierra Leone.



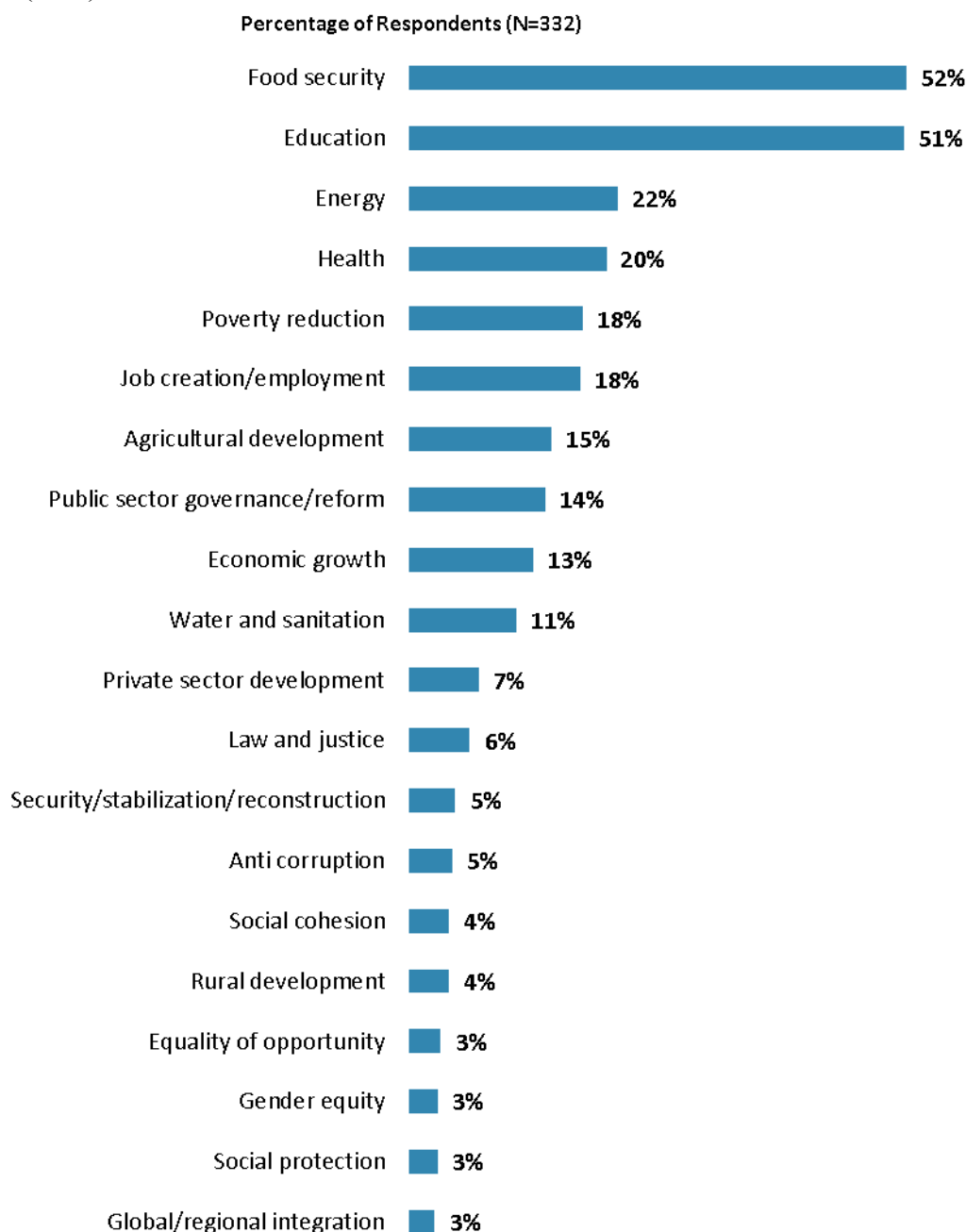
<sup>2</sup> Percentages in the chart were calculated based on weighted data.



## IV. General Issues Facing Sierra Leone (continued)

### Development Priority

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the most important development priorities in Sierra Leone were “*education*” (54%) and “*energy*” (34%).



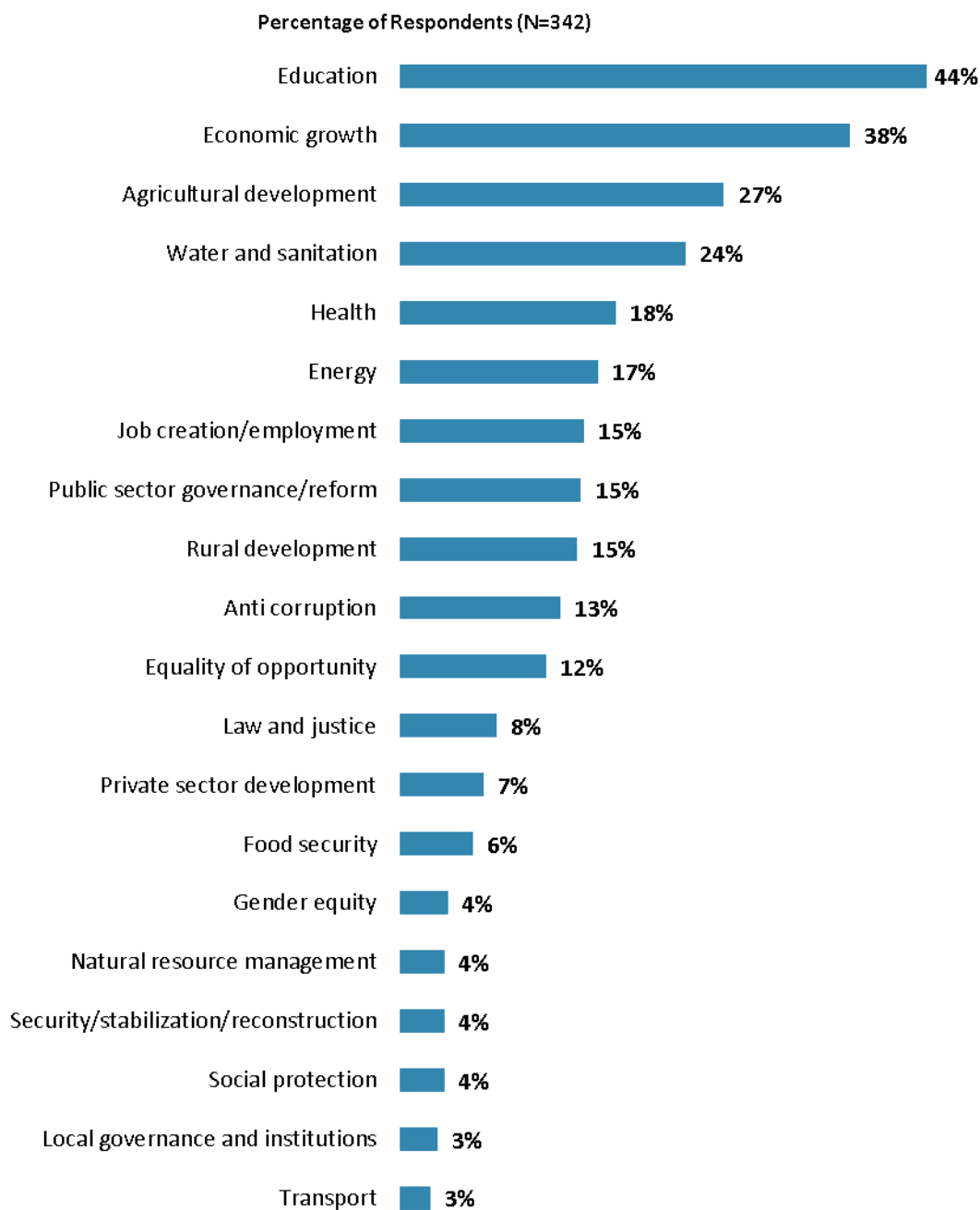
"Listed below are a number of development priorities in Sierra Leone. Please identify which of the following you consider the most important development priorities in Sierra Leone. (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 20 of 35 response options shown.)



## IV. General Issues Facing Sierra Leone (continued)

### What Would Contribute Most to Reducing Poverty

- **Year comparison:** In the previous FY'13 Country Survey, respondents indicated that the greatest contributors to poverty reduction in Sierra Leone were “*education*” (37%), “*economic growth*” (27%), and “*job creation/employment*” (26%).

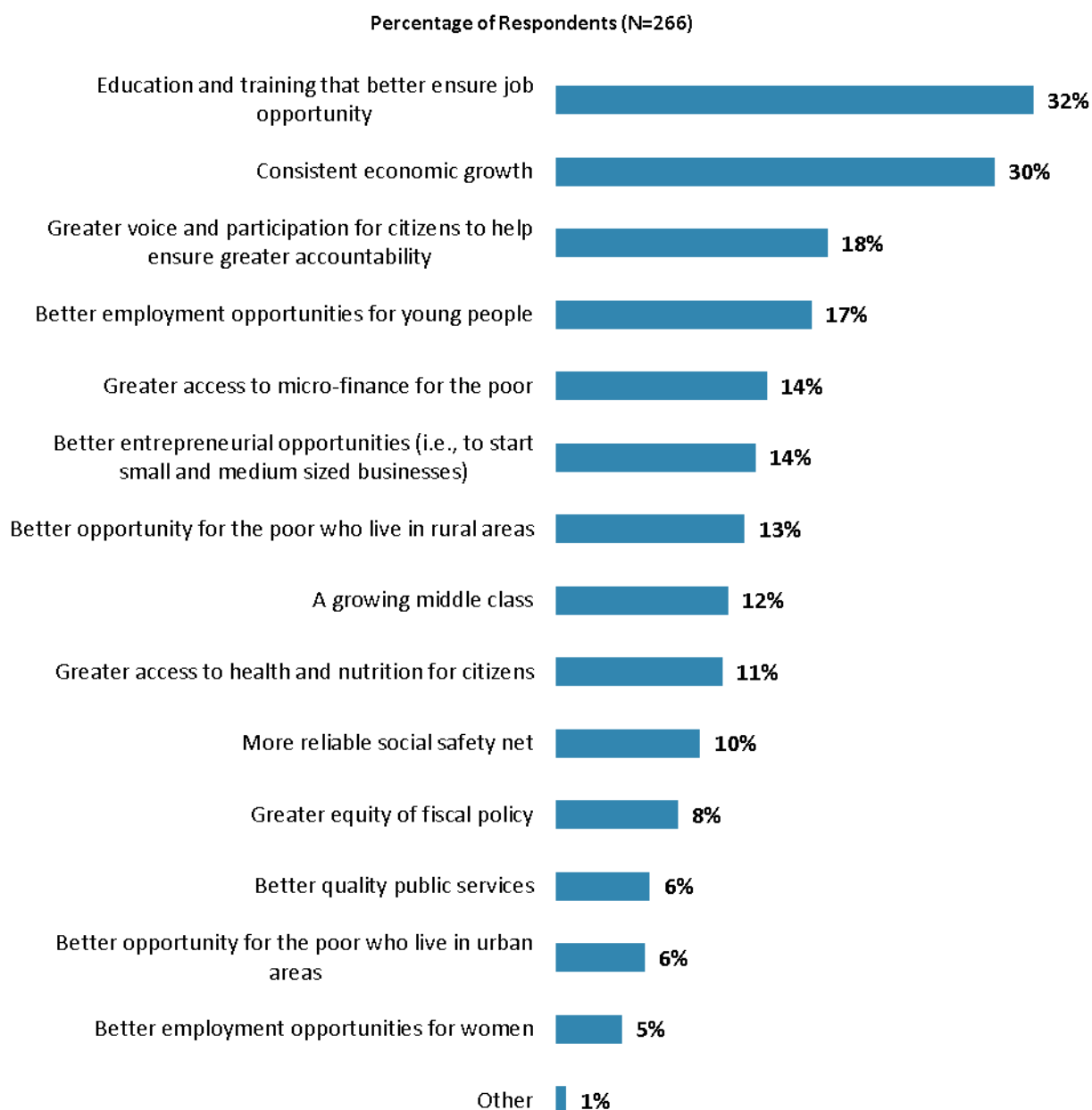


**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Sierra Leone? (Choose no more than THREE)"** (Respondents chose from a list. Responses combined. Top 20 of 34 response options shown.)



## IV. General Issues Facing Sierra Leone (continued)

### Factors Contributing to “Shared Prosperity”

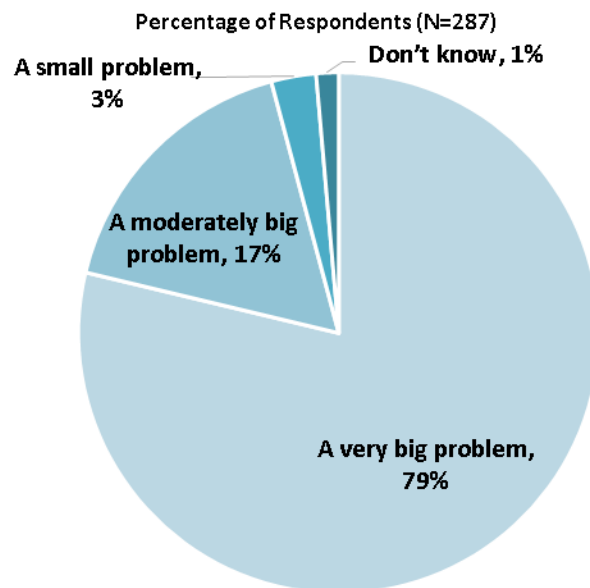


**"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Sierra Leone? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Sierra Leone (continued)

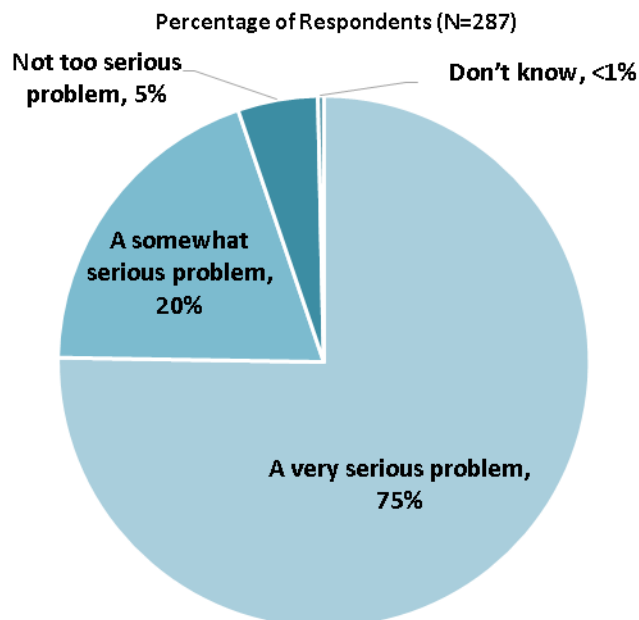
### Gap between the Rich and the Poor



**"Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Sierra Leone?" (Respondents chose from a list.)**  
(Note: no respondents chose "Not a problem at all")

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### Global Climate Change



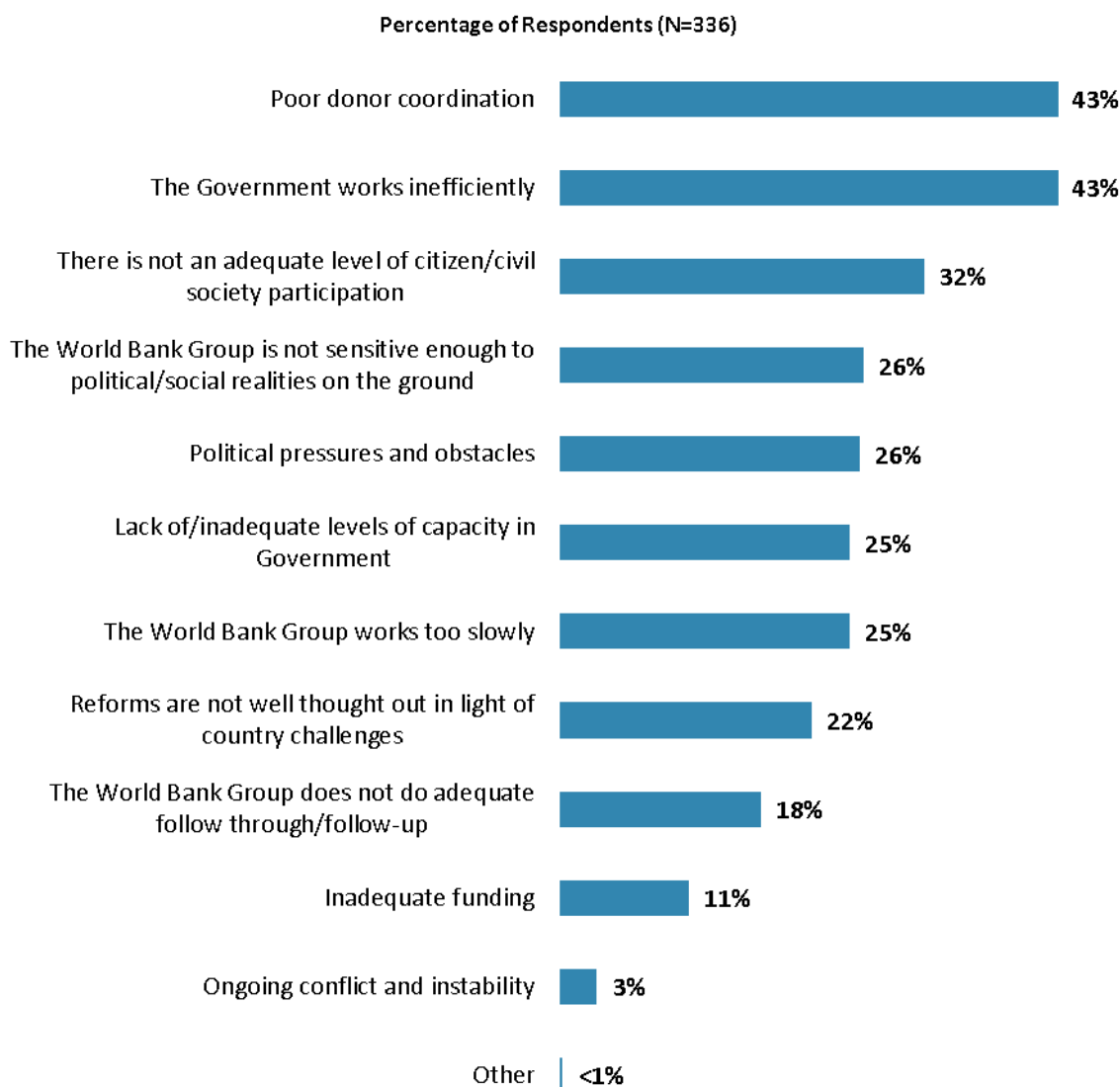
**"In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem?" (Respondents chose from a list.)** (Note: no respondents chose "Not a problem")



## V. Overall Attitudes toward the World Bank Group

### Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the previous FY'13 Country Survey most often attributed failed or slow World Bank assisted reform efforts to that “*the Government works inefficiently*” (40%), “*the World Bank works too slowly*” (38%), and “*there is not an adequate level of citizen/civil society participation*” (36%).



**"When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

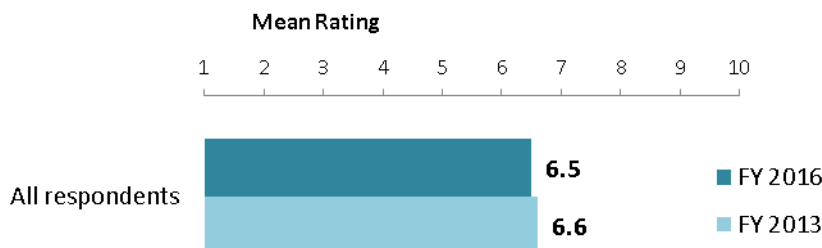
*As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.*

### The World Bank Group’s Overall Effectiveness<sup>3</sup> (Indicator Question)



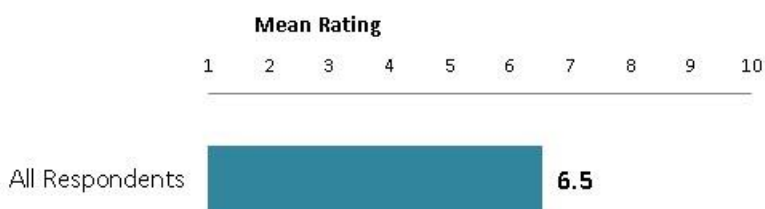
**"Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone." (1 - "Not effective at all", 10 - "Very effective")**

### Achieving Development Results (Indicator Question)



**"To what extent does the World Bank Group’s work help to achieve development results in Sierra Leone?" (1-"To no degree at all", 10-"To a very significant degree")**

### Building/Strengthening Existing Country Systems (Indicator Question)



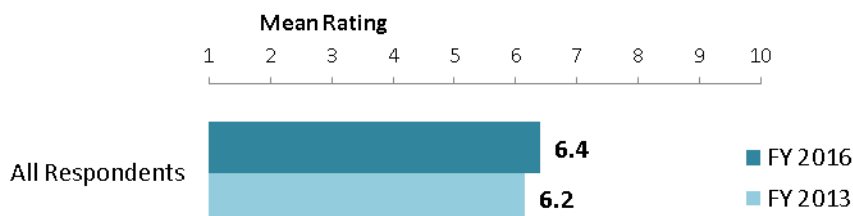
**"To what extent does the World Bank Group help to build/strengthen existing country systems in Sierra Leone?" (1-"To no degree at all", 10-"To a very significant degree")**

<sup>3</sup> Means presented in the first and second charts on this page were calculated based on weighted data from FY'16 and FY'13.



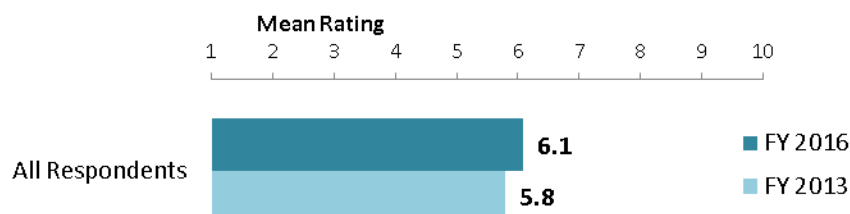
## V. Overall Attitudes toward the World Bank Group (continued)

### WBG Staff Preparedness<sup>4</sup>



**"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Sierra Leone solve its most complicated development challenges?"**  
(1-"To no degree at all", 10-"To a very significant degree")

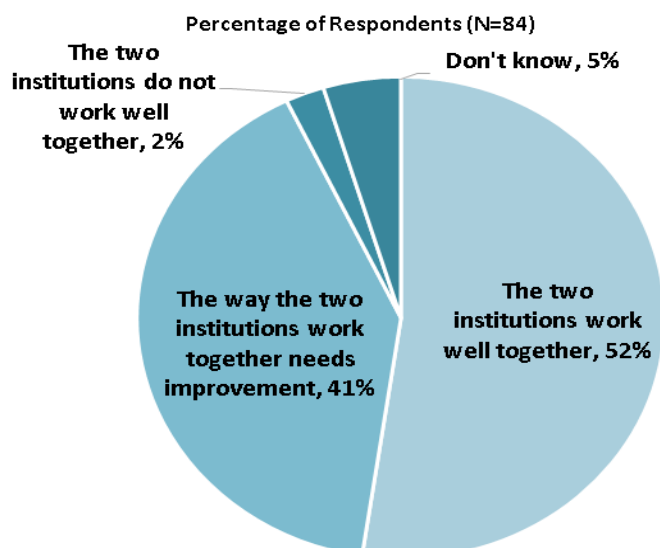
### WBG Staffing in Sierra Leone



**"To what extent do you believe the World Bank Group is adequately staffed in Sierra Leone?"**  
(1-"To no degree at all", 10-"To a very significant degree")

### The World Bank and the IFC Working Together

- Only those stakeholders who responded "Yes" to the question "*Do your projects involve both the World Bank and the IFC?*" provided their views on the working relationship between the World Bank and the IFC.



**"If your projects involved both the World Bank and the IFC, what was your view on the two institutions working together in Sierra Leone?"** (Respondents chose from a list.)

<sup>4</sup> Means presented in the charts on this page were calculated based on weighted data.

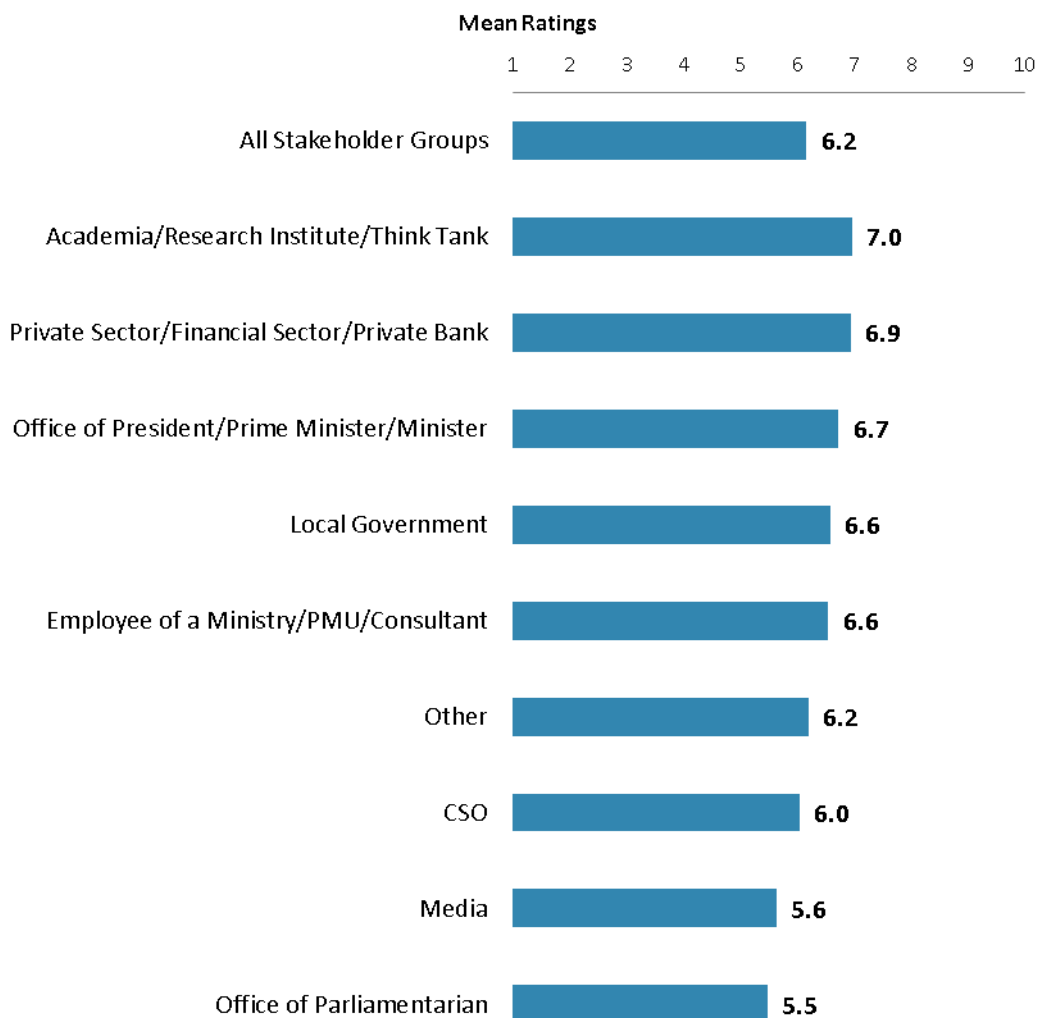




## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from academia and the private sector had the highest mean ratings for the aggregated responses to the twenty eight COS indicator questions, whereas respondents from the office of a parliamentarian and the media had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 65).



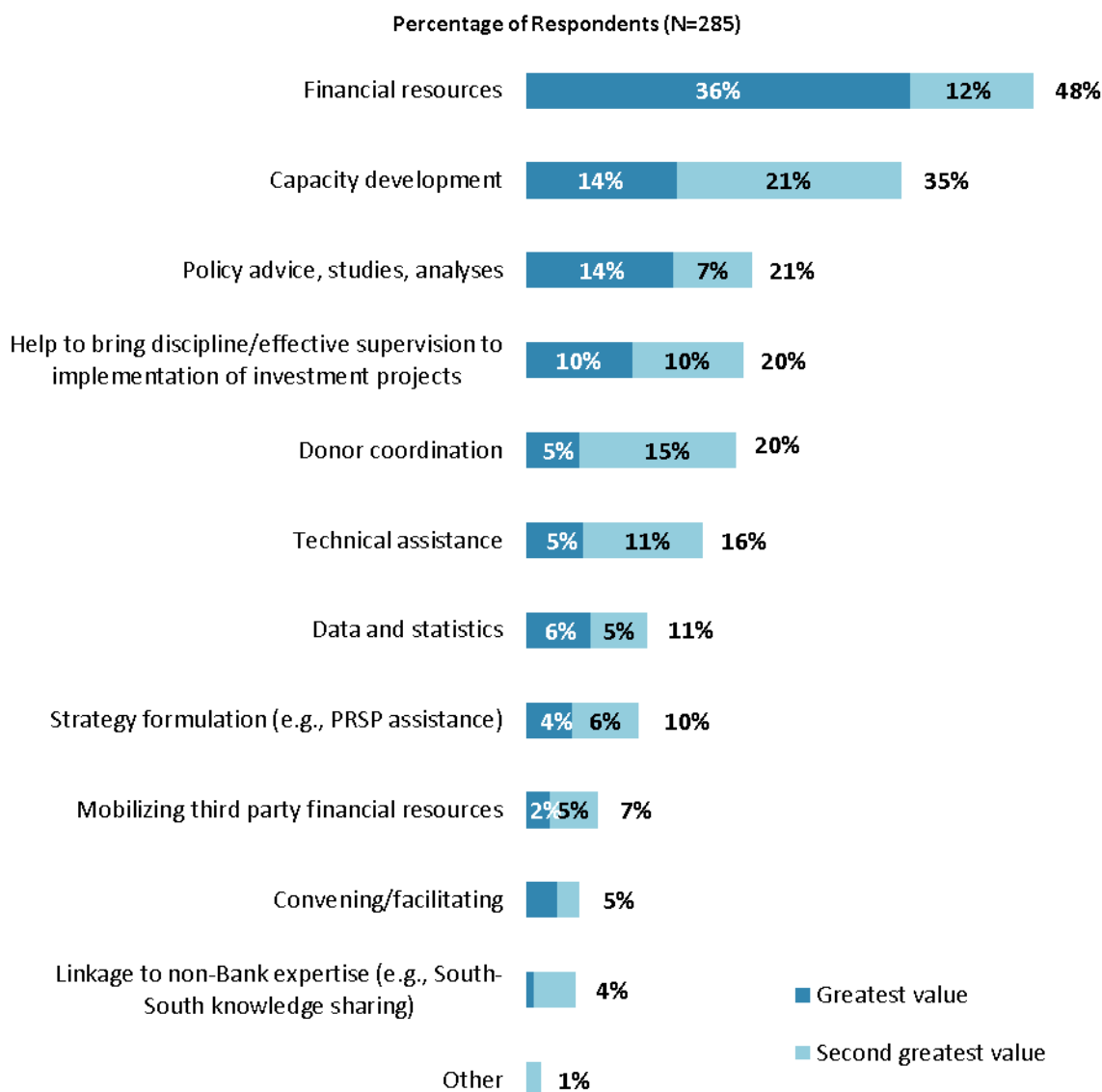
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank's greatest value to Sierra Leone was its "*financial resources: policy based lending/budget support to the Government*" (50%).



"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Sierra Leone?"

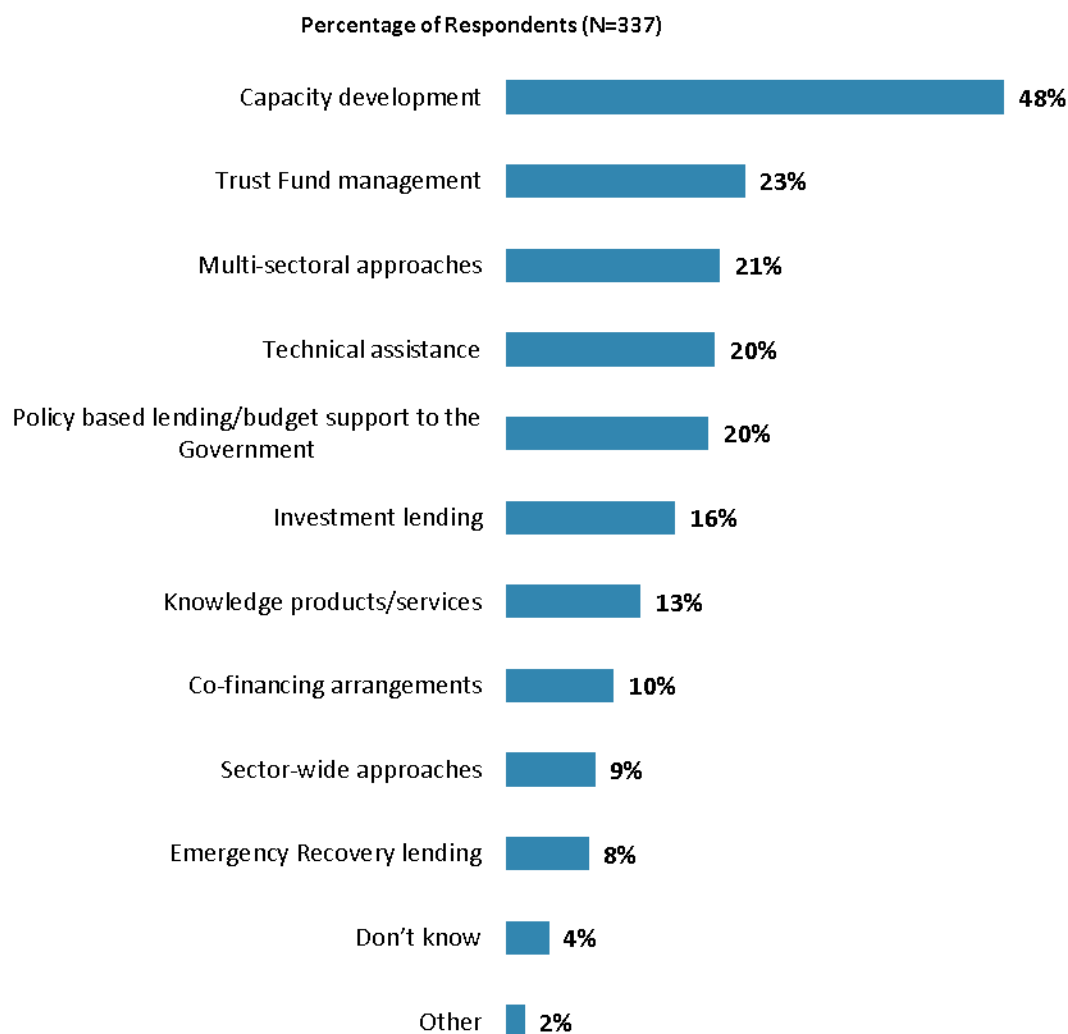
(Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Most Effective Instruments in Reducing Poverty

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the most effective World Bank's instruments in reducing poverty in Sierra Leone were "*capacity development*" (54%) and "*policy based lending/budget support to the Government*" (33%).



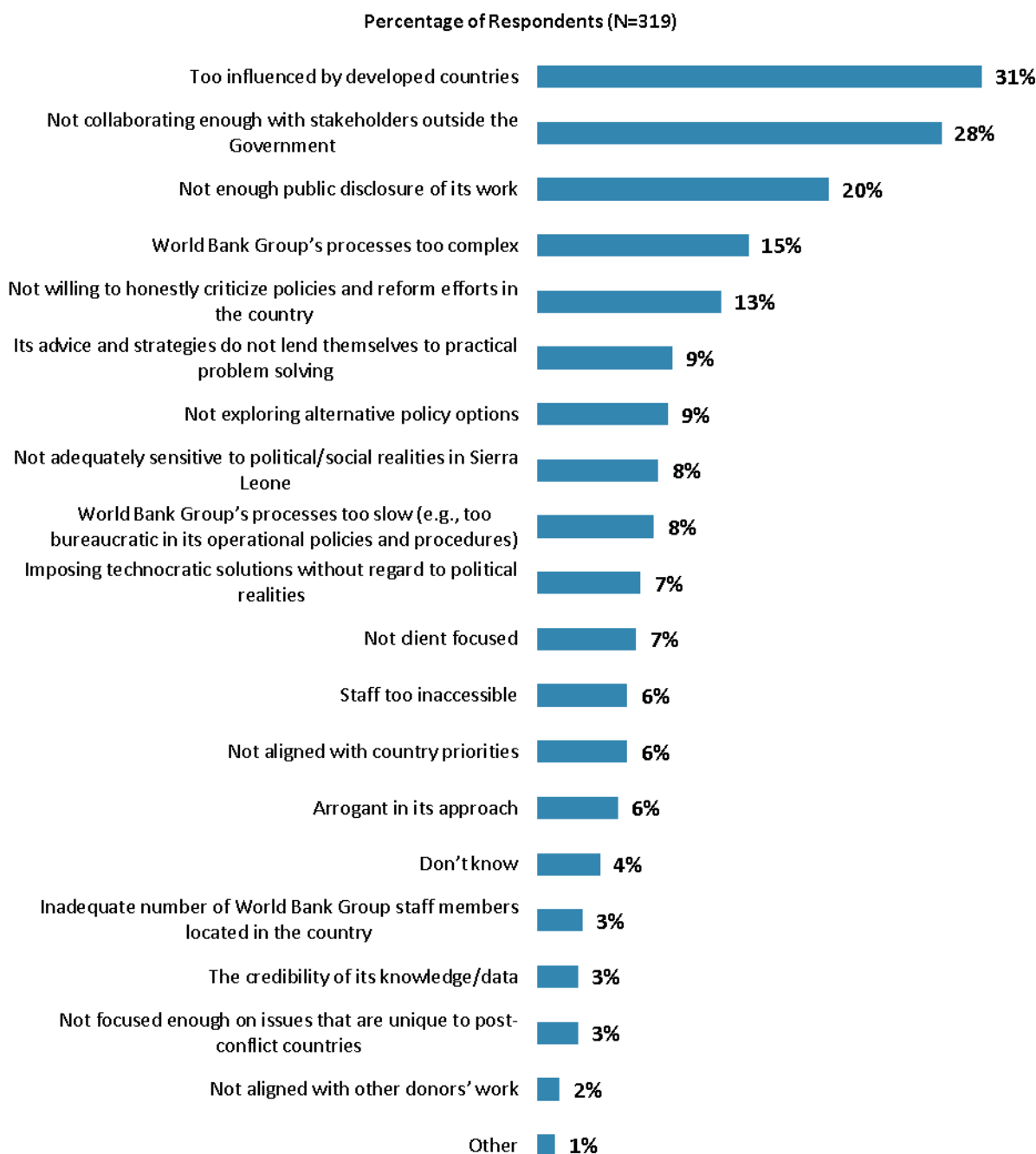
**"Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Sierra Leone? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank's greatest weakness in its work in the country was being "*too bureaucratic in its operational policies and procedures*" (35%).

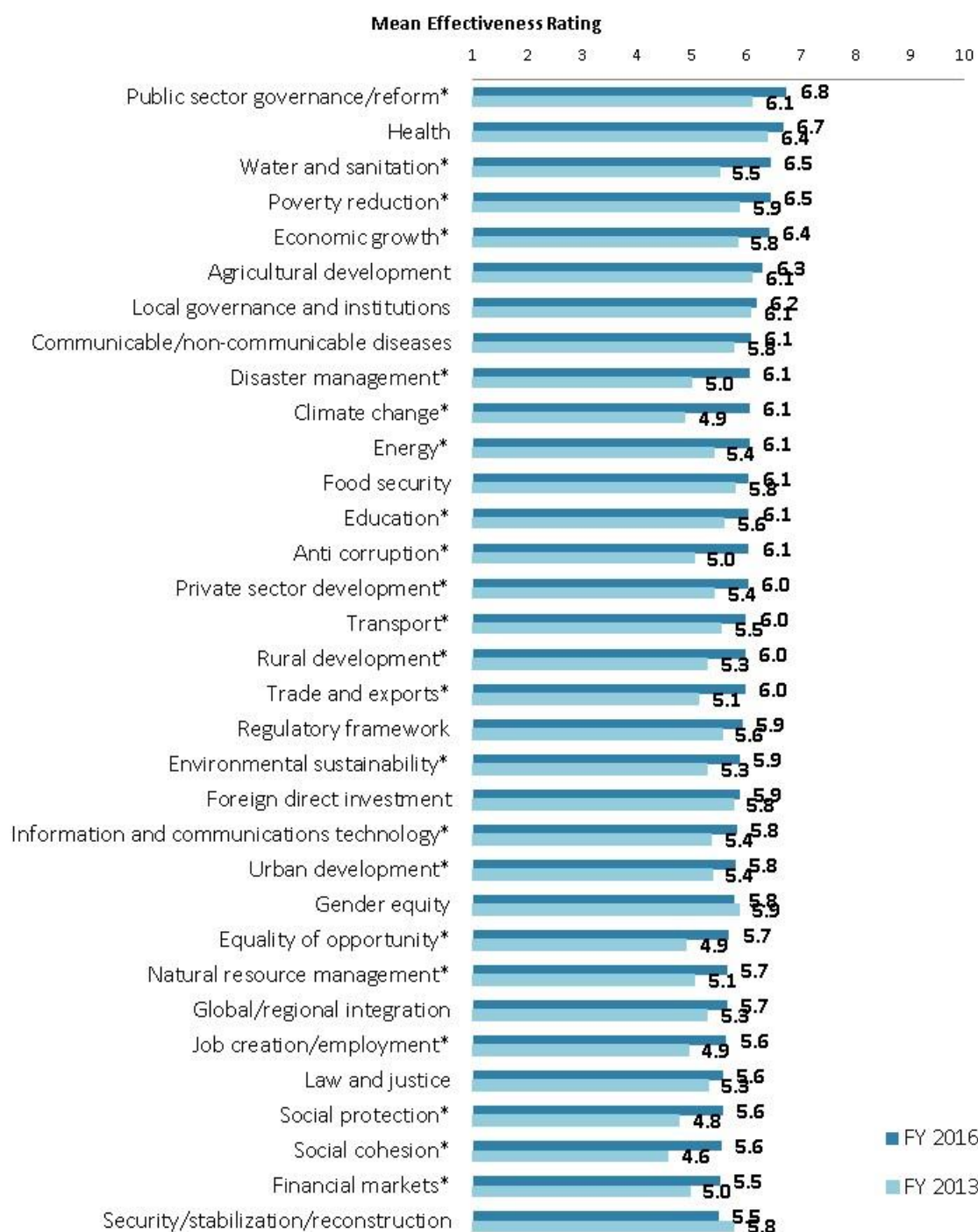


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Sierra Leone? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## VI. Sectoral Effectiveness

### Effectiveness of WBG's Support in Sectoral Areas: Year Comparison<sup>5</sup>



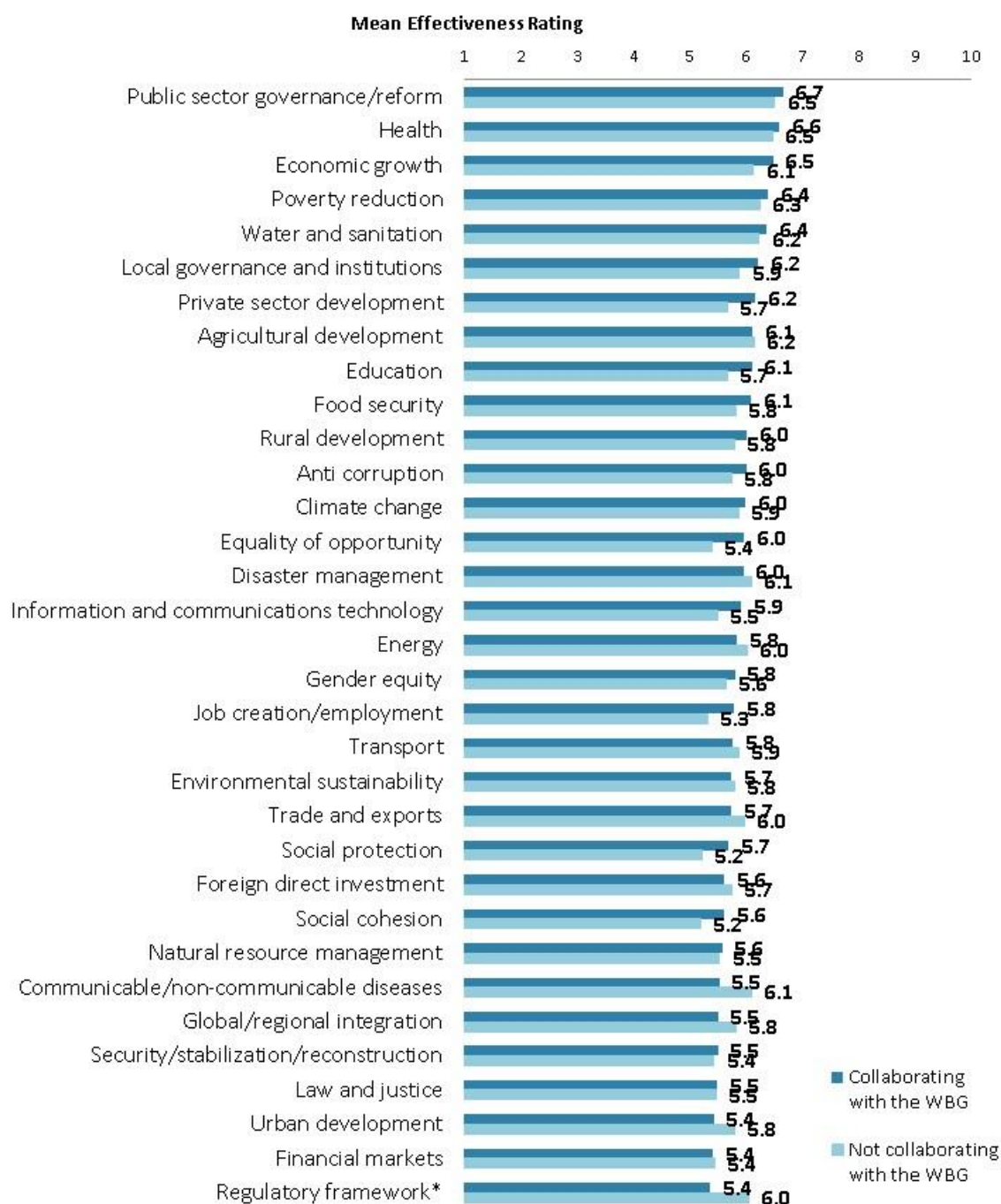
**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone?" (1- "Not effective at all", 10- "Very effective")**  
 (\*Significantly different between FY 2016 and FY 2013)

<sup>5</sup> All means presented in this chart were calculated based on weighted data. See Appendix E for details.



## VI. Sectoral Effectiveness (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration<sup>6</sup>



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone?" (1- "Not effective at all", 10- "Very effective")  
(\*Significantly different between collaborators and non-collaborators with the WBG)

<sup>6</sup> Note in the Appendix on the sectoral effectiveness (Appendix A, page 47) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



## VI. Sectoral Effectiveness (continued)

### Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Sierra Leone, bivariate correlational analyses were conducted using respondents' ratings of the thirty three specific areas of effectiveness.

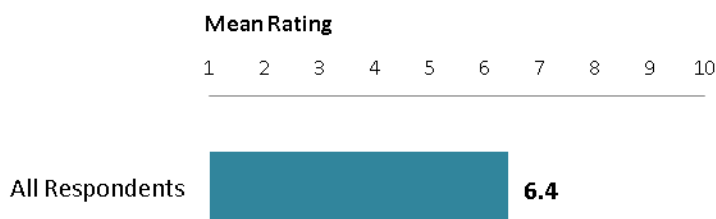
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank Group's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in Sierra Leone. The areas determined to be key drivers from these analyses were:
  - The WBG's effectiveness at environmental sustainability; and
  - The WBG's effectiveness at economic growth.
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Sierra Leone, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The area determined to be key driver from these analyses was:
  - The WBG's effectiveness at poverty reduction;
  - The WBG's effectiveness at public sector governance/reform;
  - The WBG's effectiveness at agricultural development; and
  - The WBG's effectiveness at anti-corruption.



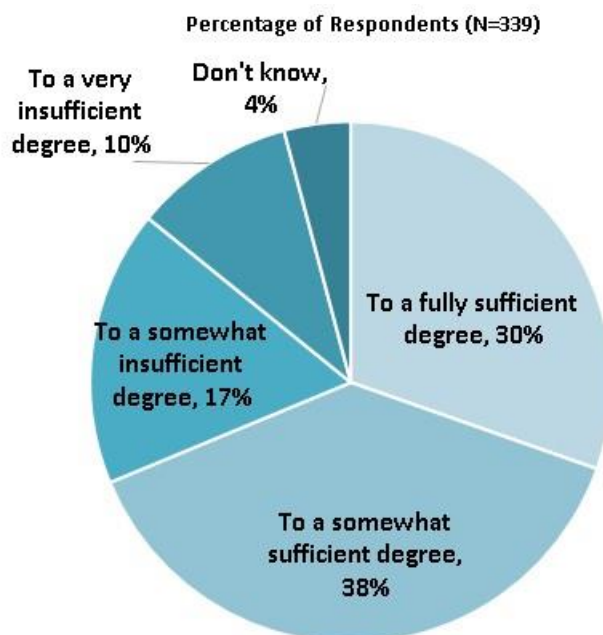
## VI. Sectoral Effectiveness (continued)

### The WBG Promoting Private Public Partnerships



**"To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Sierra Leone?"**  
(1 - "To no degree at all", 10 - "To a very significant degree")

### Helping the Poorest



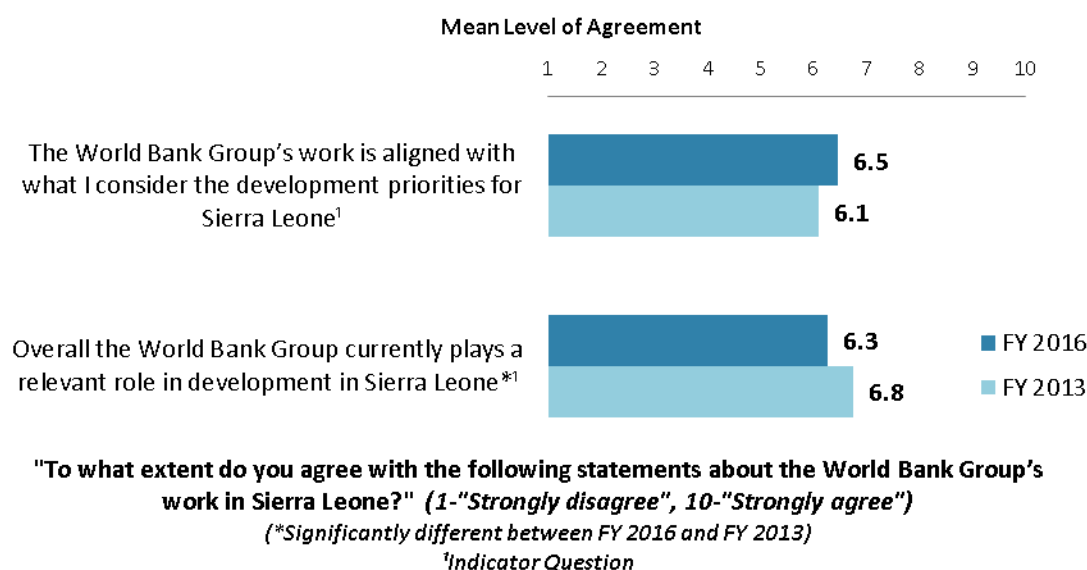
**"To what extent do you believe that the World Bank Group's work and support help the poorest in Sierra Leone?"** (Respondents chose from a list.)





## VII. How the World Bank Group Operates

### The World Bank Group's Work in Sierra Leone: Year Comparison<sup>7</sup>



### The World Bank Group's Work in Sierra Leone: Collaboration

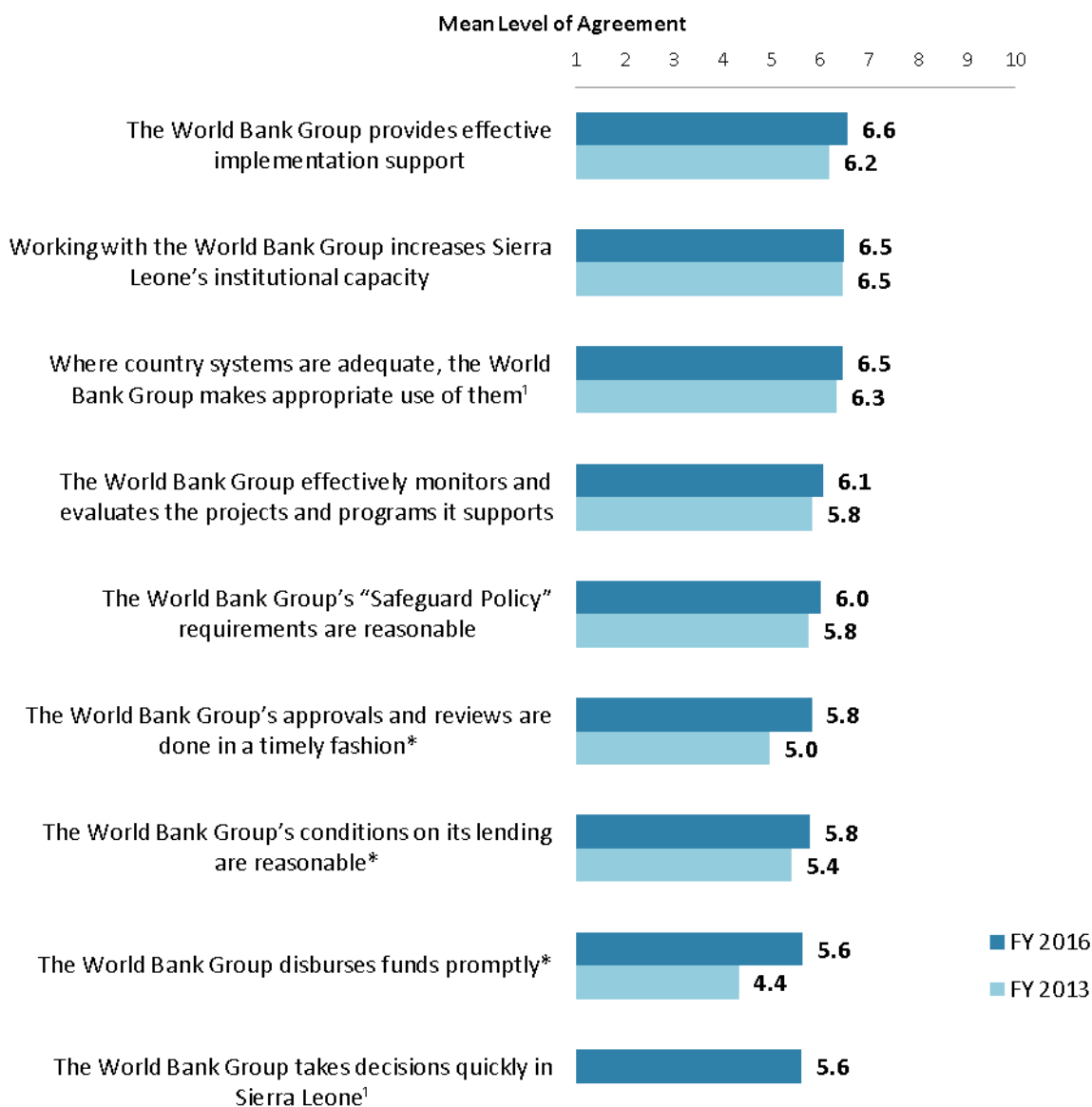


<sup>7</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Year Comparison<sup>8</sup>



**"To what extent do you agree/disagree with the following statements?"**

*(1-"Strongly disagree", 10-"Strongly agree")*

*(\*Significantly different between FY 2016 and FY 2013)*

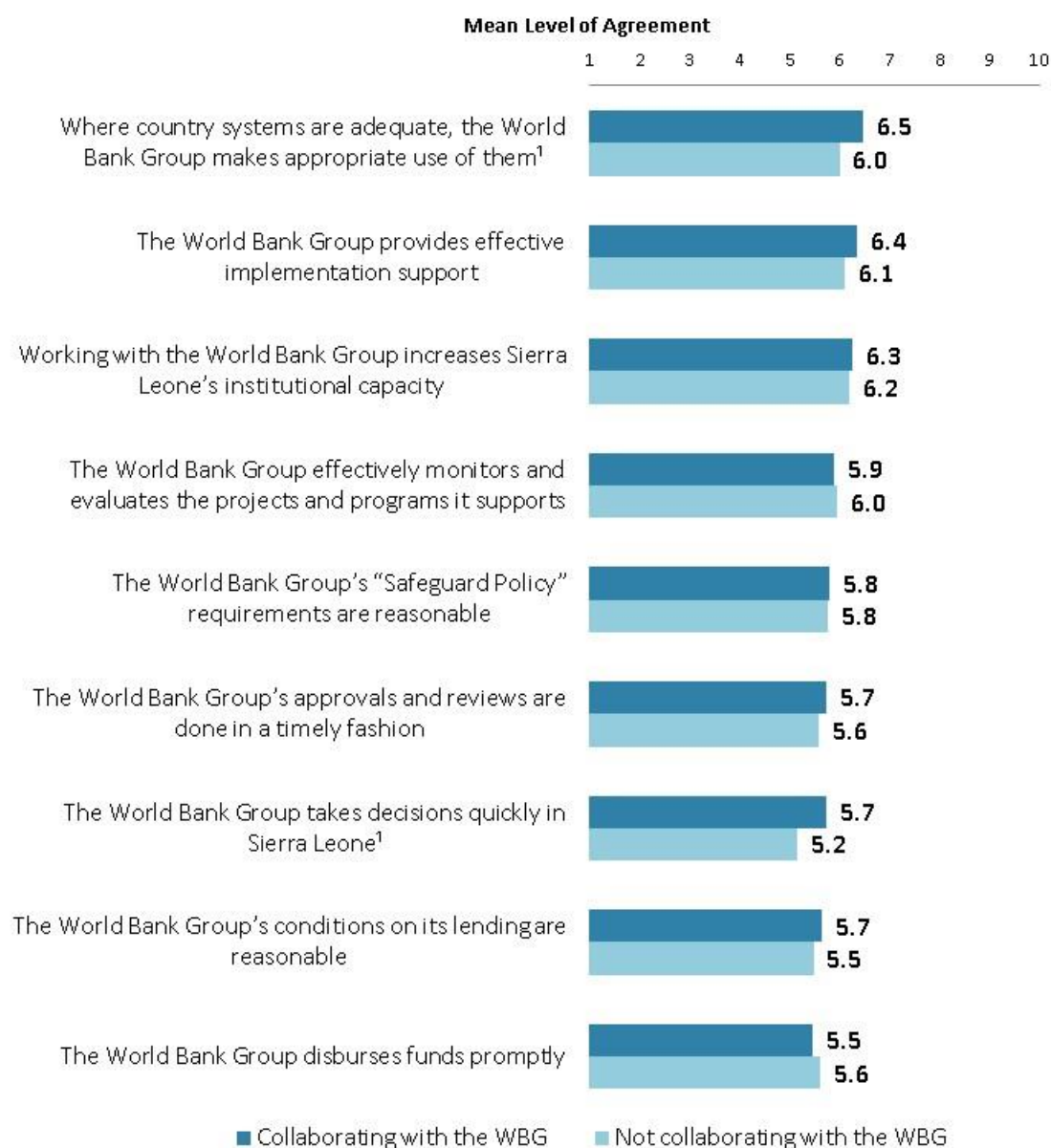
<sup>1</sup>Indicator Question

<sup>8</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Collaboration

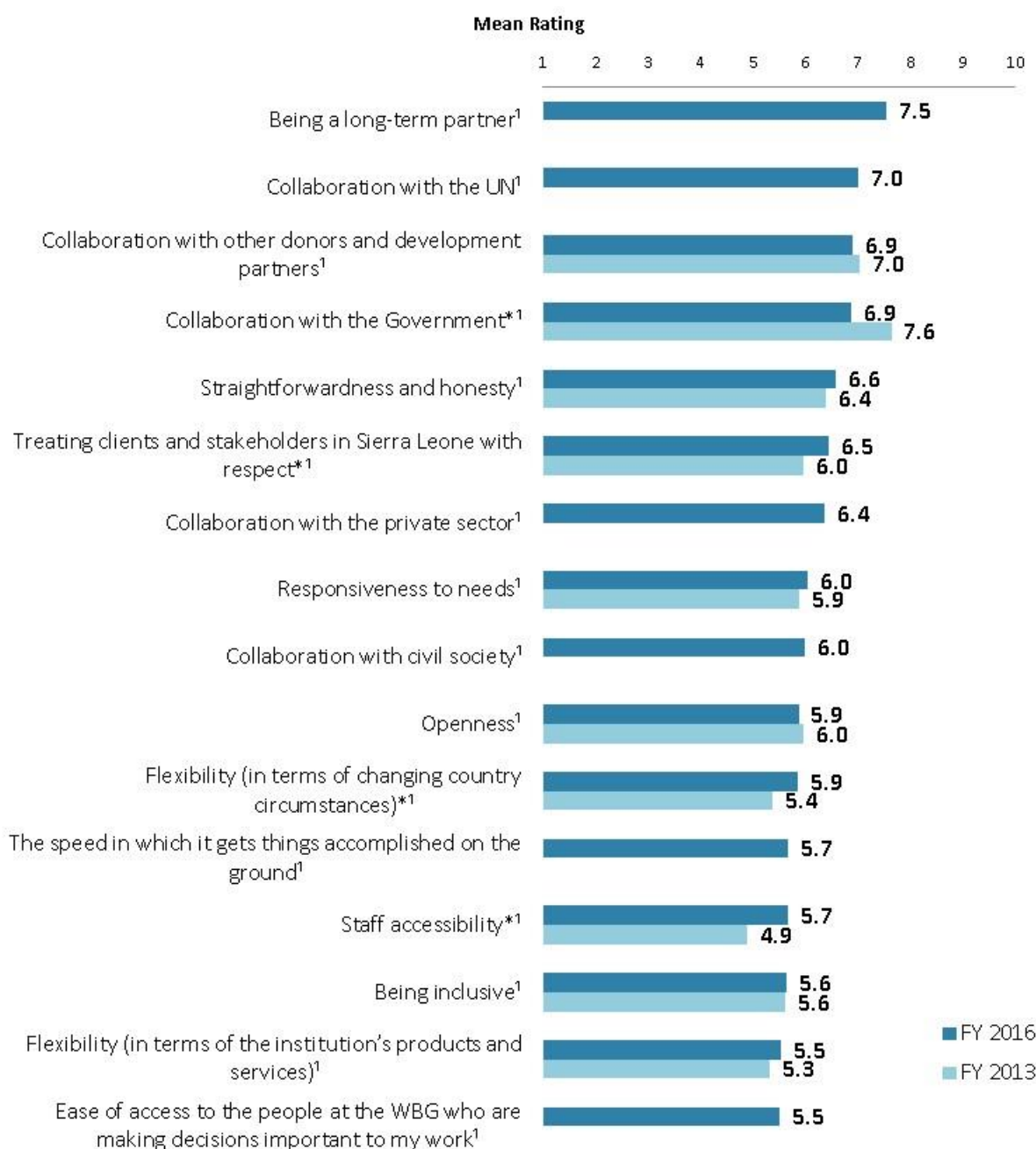


**"To what extent do you agree/disagree with the following statements?"**  
(1- "Strongly disagree", 10- "Strongly agree")  
*Indicator Question*



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Year Comparison<sup>9</sup>



**"To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?" (1- "To no degree at all", 10- "To a very significant degree")**

(\*Significantly different between FY 2016 and FY 2013)

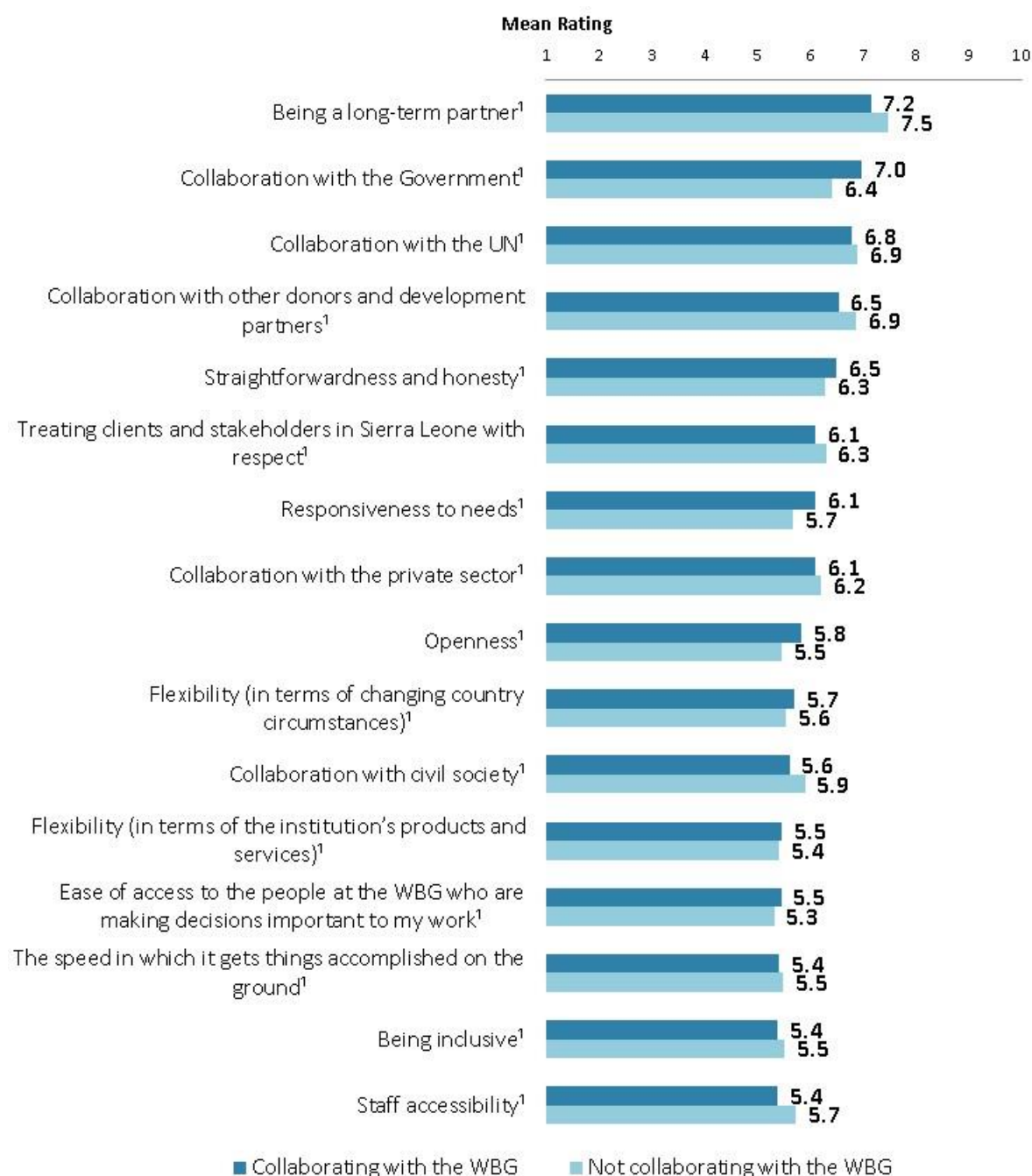
*Indicator Question*

<sup>9</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Collaboration



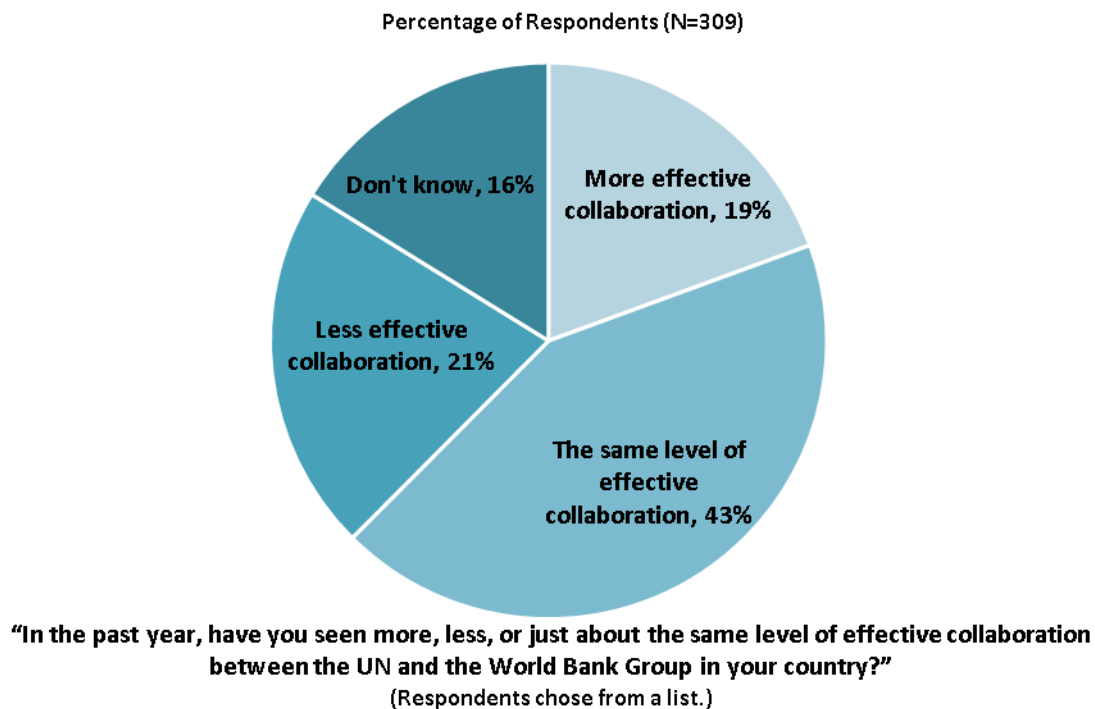
**"To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?" (1- "To no degree at all", 10- "To a very significant degree")**

*<sup>1</sup>Indicator Question*



## VII. How the World Bank Group Operates (continued)

### Collaboration between the UN and the WBG



### Internal Measuring and Monitoring



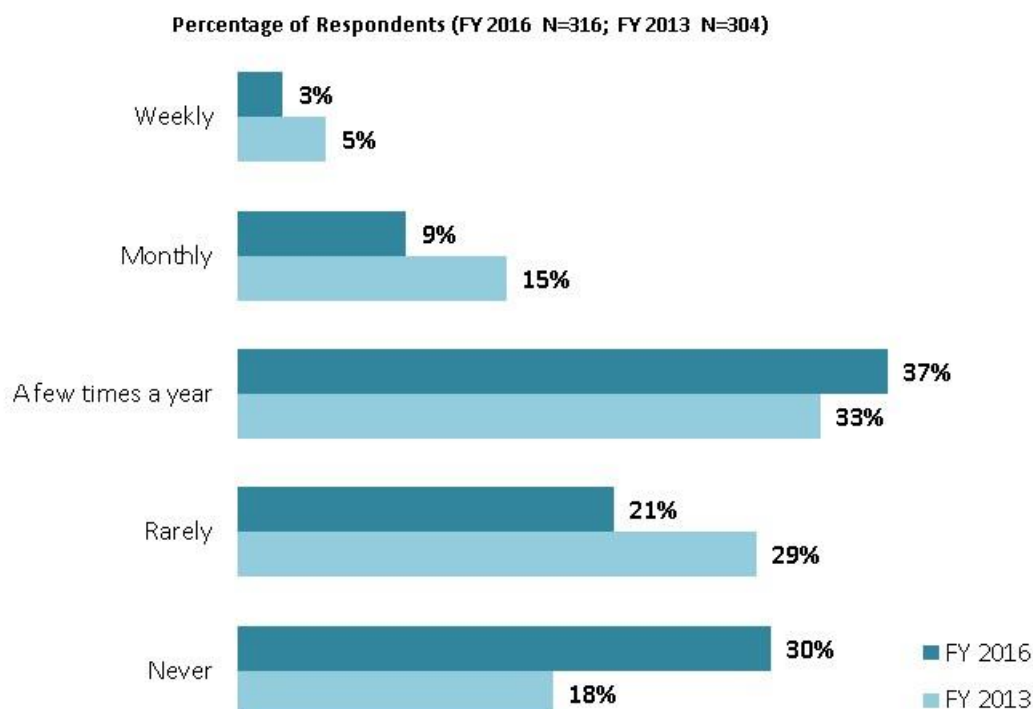
**"To what extent do you believe the World Bank Group measures and corrects its work in real time in Sierra Leone?"** (1- "To no degree at all", 10- "To a very significant degree")



## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities<sup>10</sup>

- **Year comparison:** This year's respondents were significantly less likely to consult the WBG's knowledge work and activities on a "*monthly*" basis and significantly more likely to indicate that they "*never*" consult the WBG's knowledge compared to respondents in the previous FY'13 Country Survey.



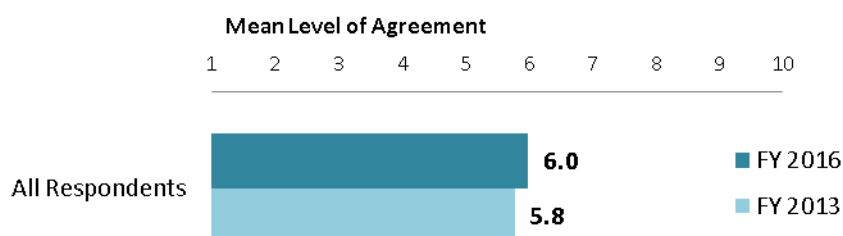
"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"  
(Respondents chose from a list.)

<sup>10</sup> Percentages in the chart were calculated based on weighted data.



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Sierra Leone's Knowledge Needs<sup>11</sup> (Indicator Question)



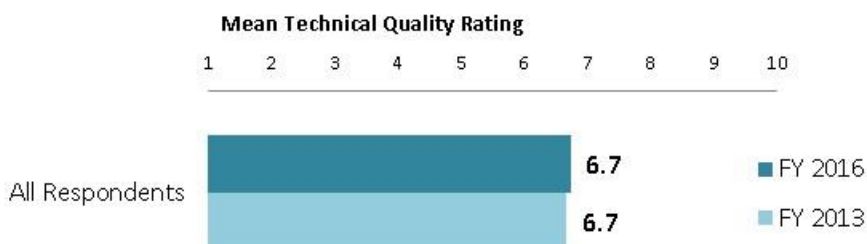
"The World Bank Group meets Sierra Leone's needs for knowledge services (e.g., research, analysis, data, technical assistance)." (1-"Strongly disagree", 10-"Strongly agree")

### Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

### Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

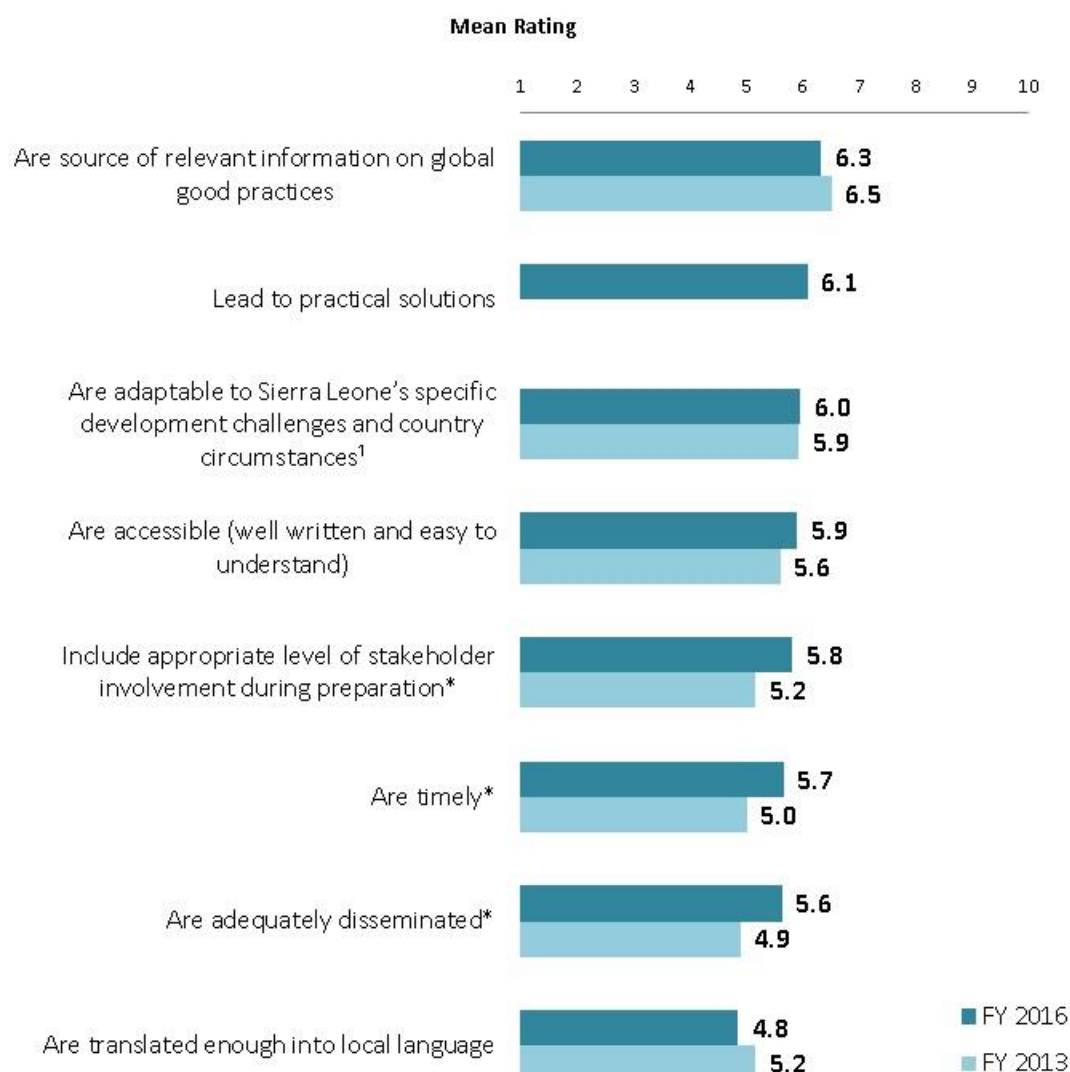
<sup>11</sup> Means in the charts on this page were calculated based on weighted data.





## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities<sup>12</sup>



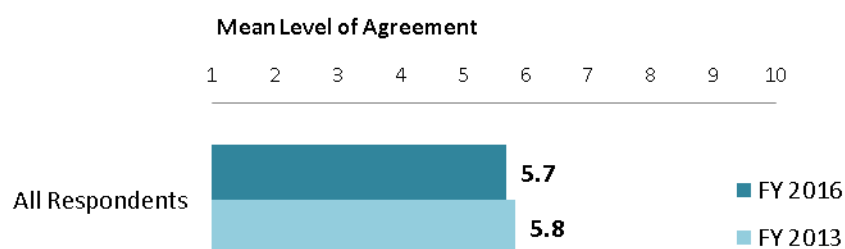
**"In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities: ... " (1- "To no degree at all", 10- "To a very significant degree")**  
(\*Significantly different between FY 2016 and FY 2013)  
*Indicator Question*

<sup>12</sup> Means in the chart were calculated based on weighted data.



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Sierra Leone's Needs for Financial Instruments<sup>13</sup> *(Indicator Question)*



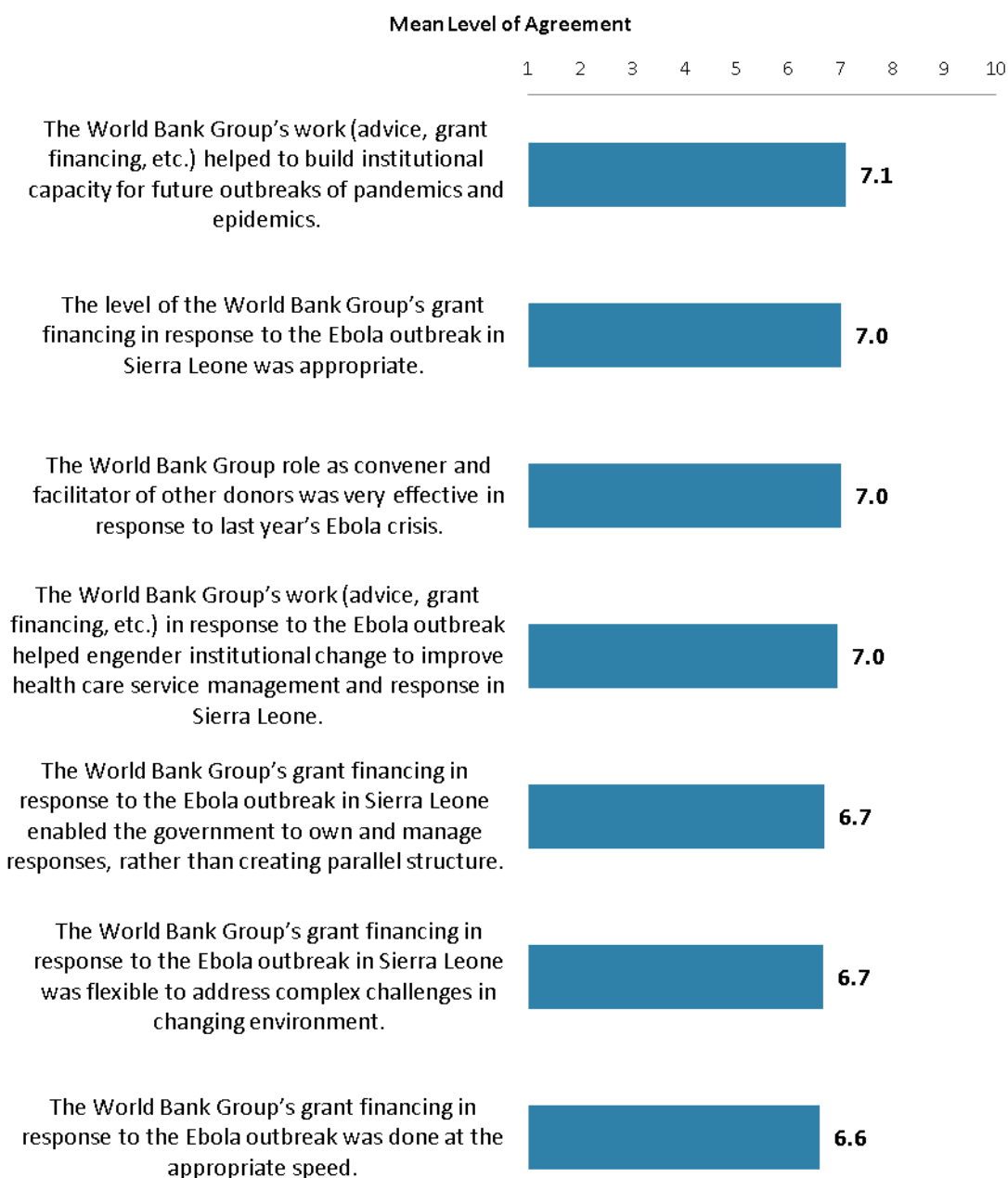
**"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Sierra Leone."**  
(1-"Strongly disagree", 10-"Strongly agree")

<sup>13</sup> Means in the chart were calculated based on weighted data.



## IX. World Bank Group's Response to Ebola

### The WBG's Work in Response to the Ebola Outbreak in Sierra Leone

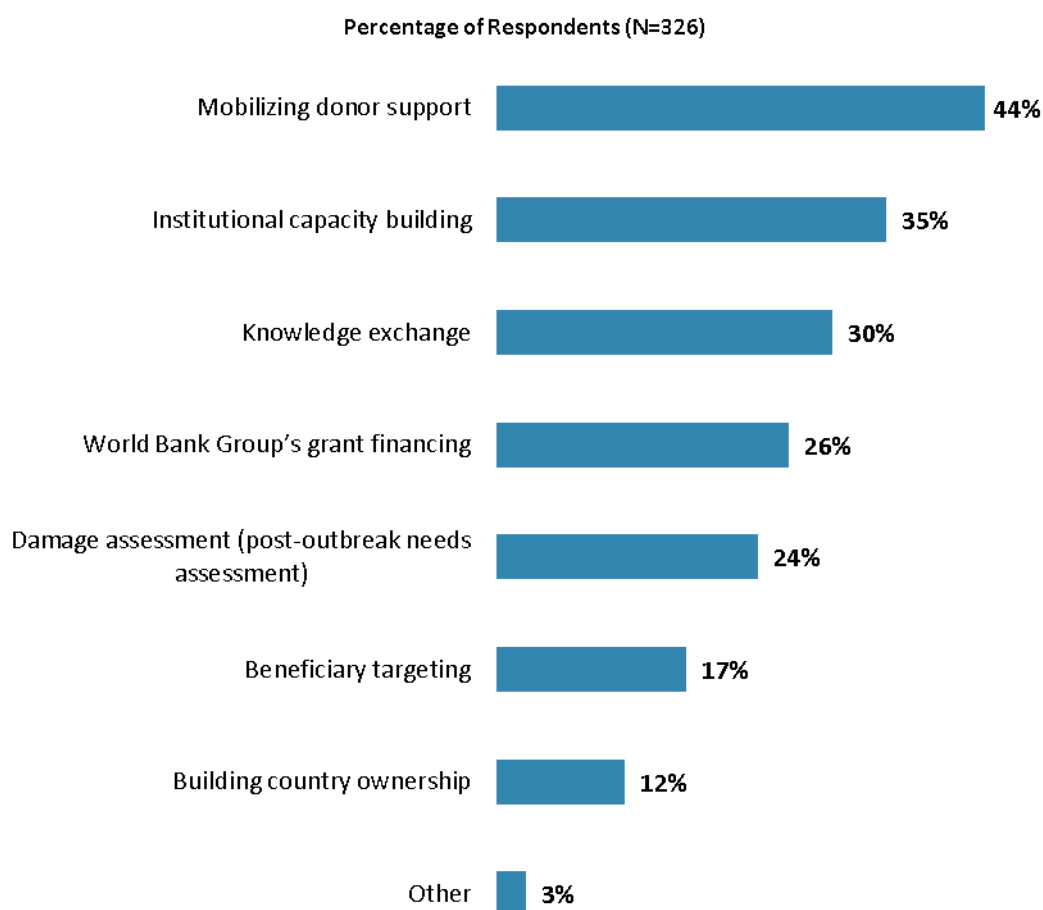


**"To what extent do you agree with the following statements related to the World Bank Group's work in response to the Ebola outbreak in Sierra Leone last year?"**  
**(1-"Strongly disagree", 10-"Strongly agree")**



## IX. World Bank Group's Response to Ebola (continued)

### The WBG's Activities Related to the Ebola Crisis

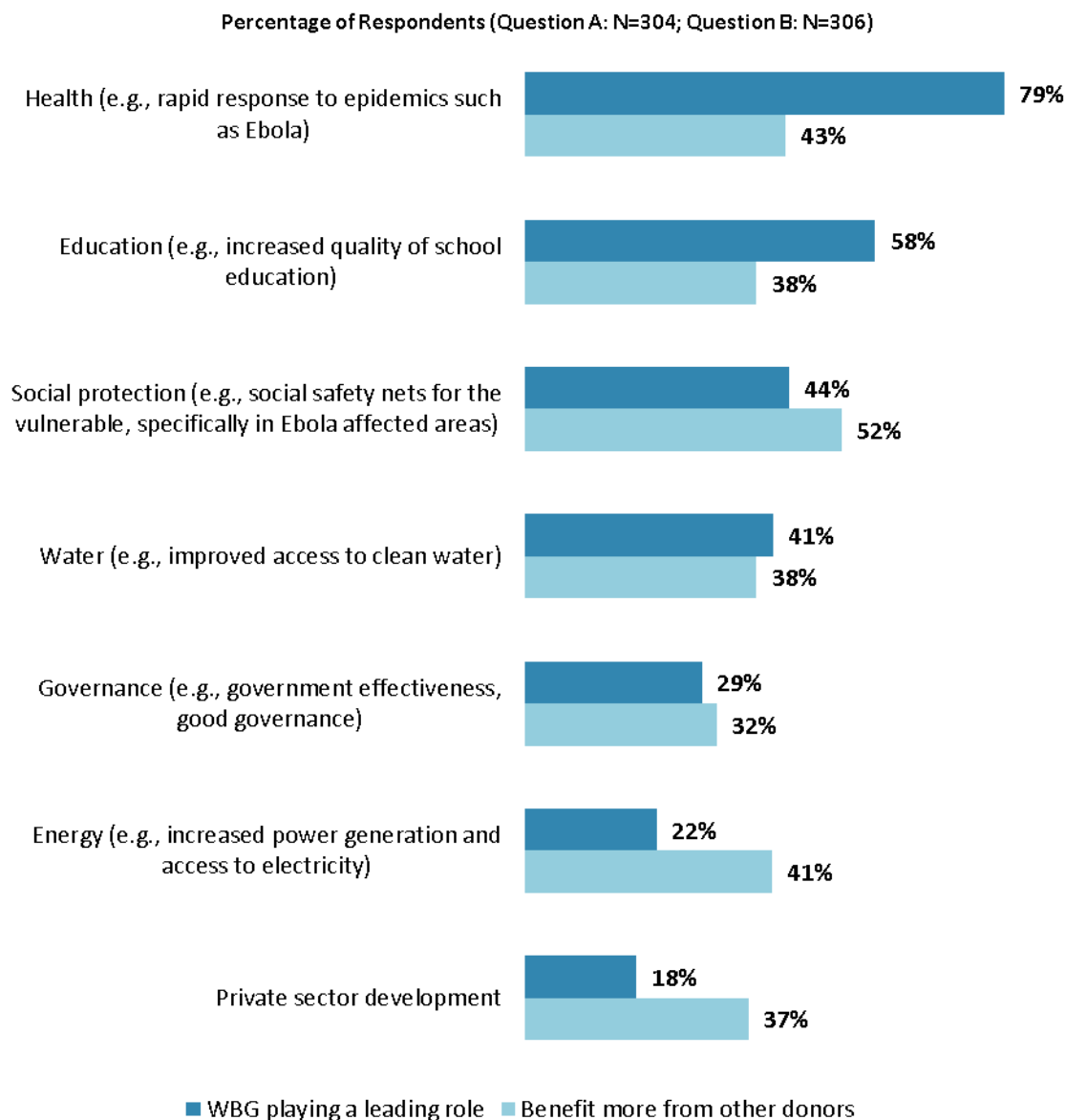


**"When considering the World Bank Group's Ebola crisis related work in Sierra Leone, which of the following activities were most useful? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IX. World Bank Group's Response to Ebola (continued)

### The WBG Playing a Leading Role in Post-Ebola Recovery vs. Other Donors



"Please answer the following questions:

**A. When considering post-Ebola recovery, which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Sierra Leone?**

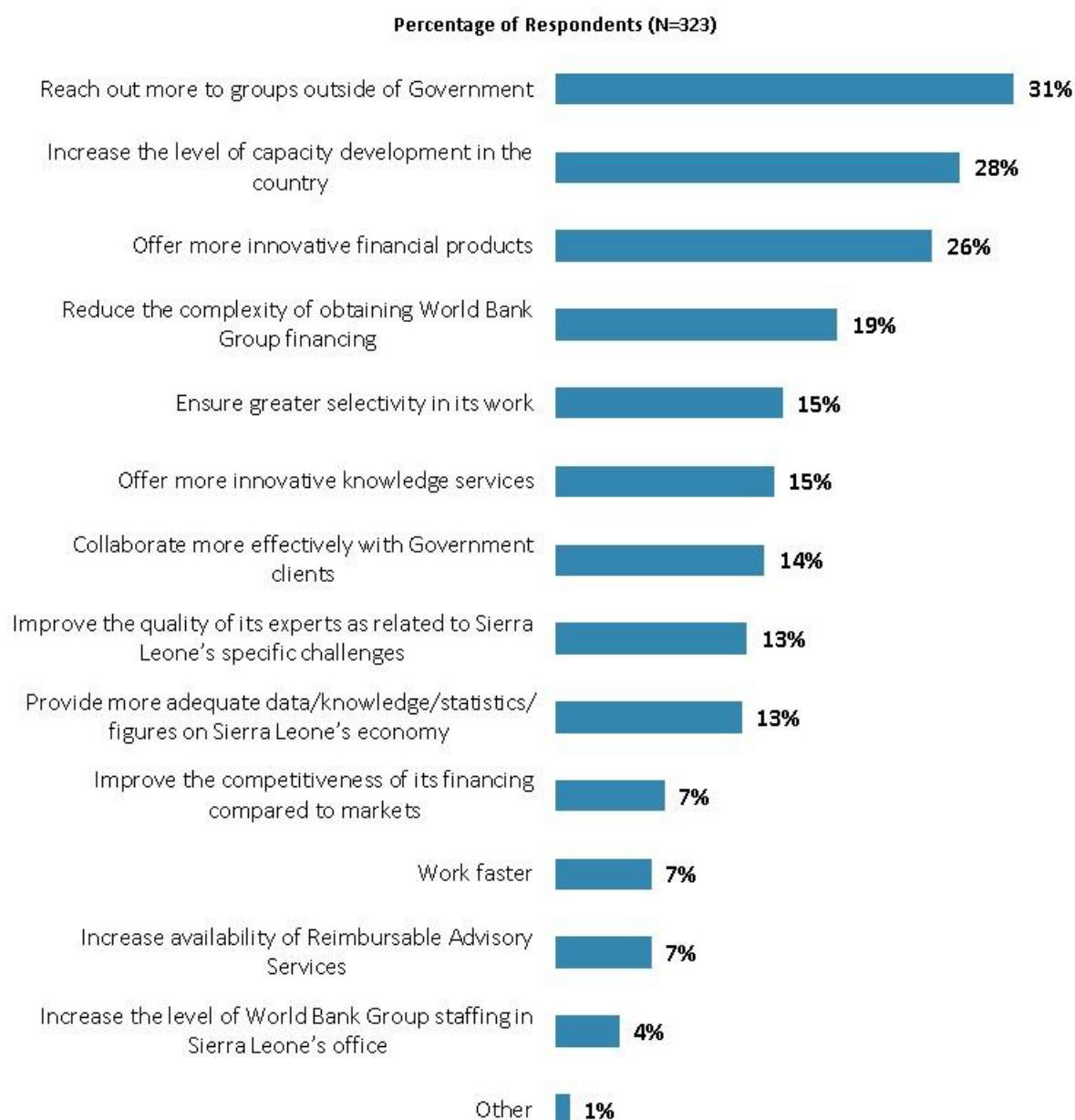
**B. Which THREE areas below would benefit most from other donors in Sierra Leone?"**  
(Respondents chose from a list. Responses combined.)



## X. The Future Role of the World Bank Group in Sierra Leone

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank should “*reduce the complexity of obtaining World Bank financing*” (49%) and “*reach out more to groups outside of government*” (44%) to make itself of greater value in Sierra Leone.



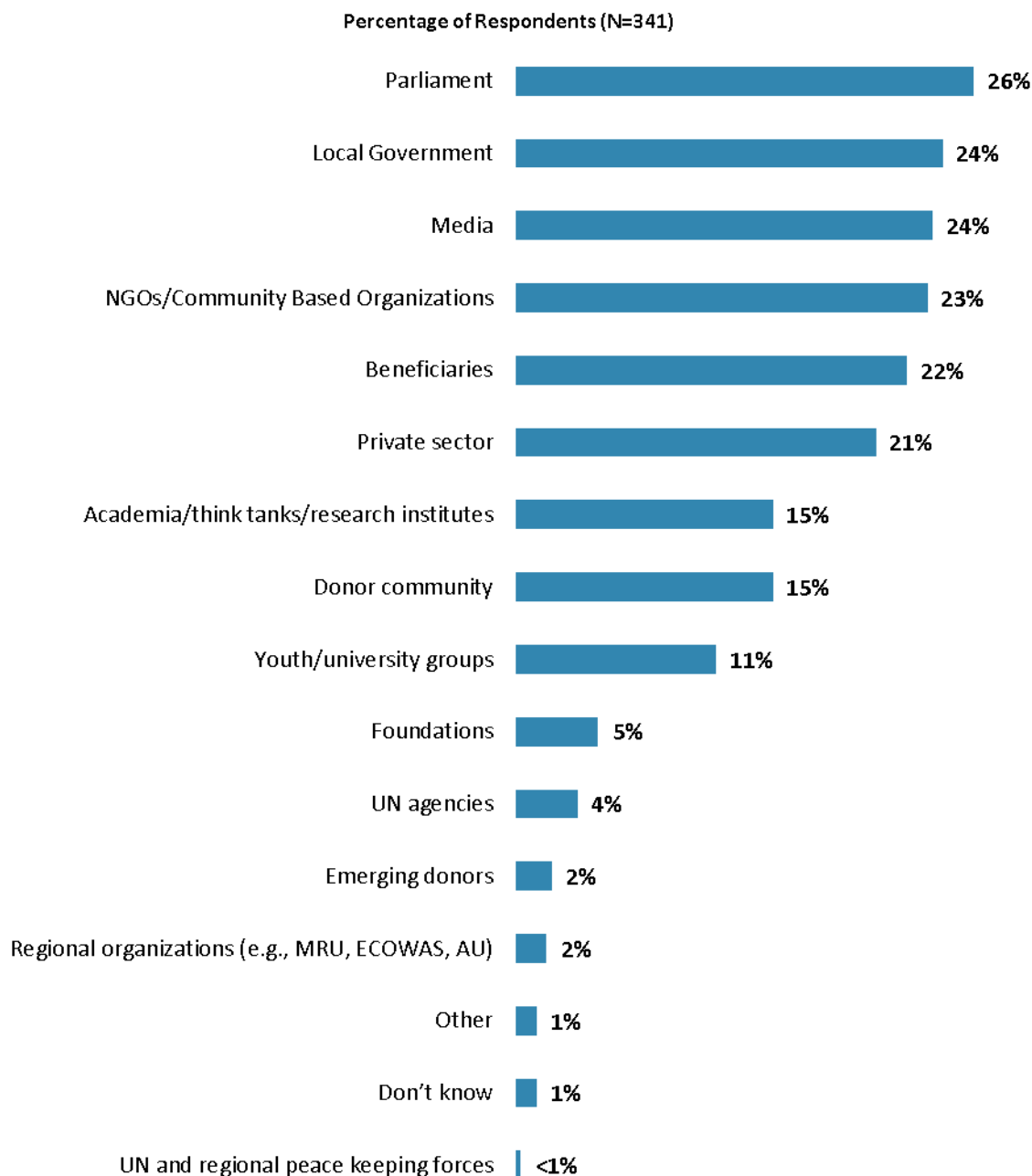
**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Sierra Leone? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## X. The Future Role of the WBG in Sierra Leone (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank should work more with "*local government*" (48%) to ensure better development results in Sierra Leone.



**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?"**

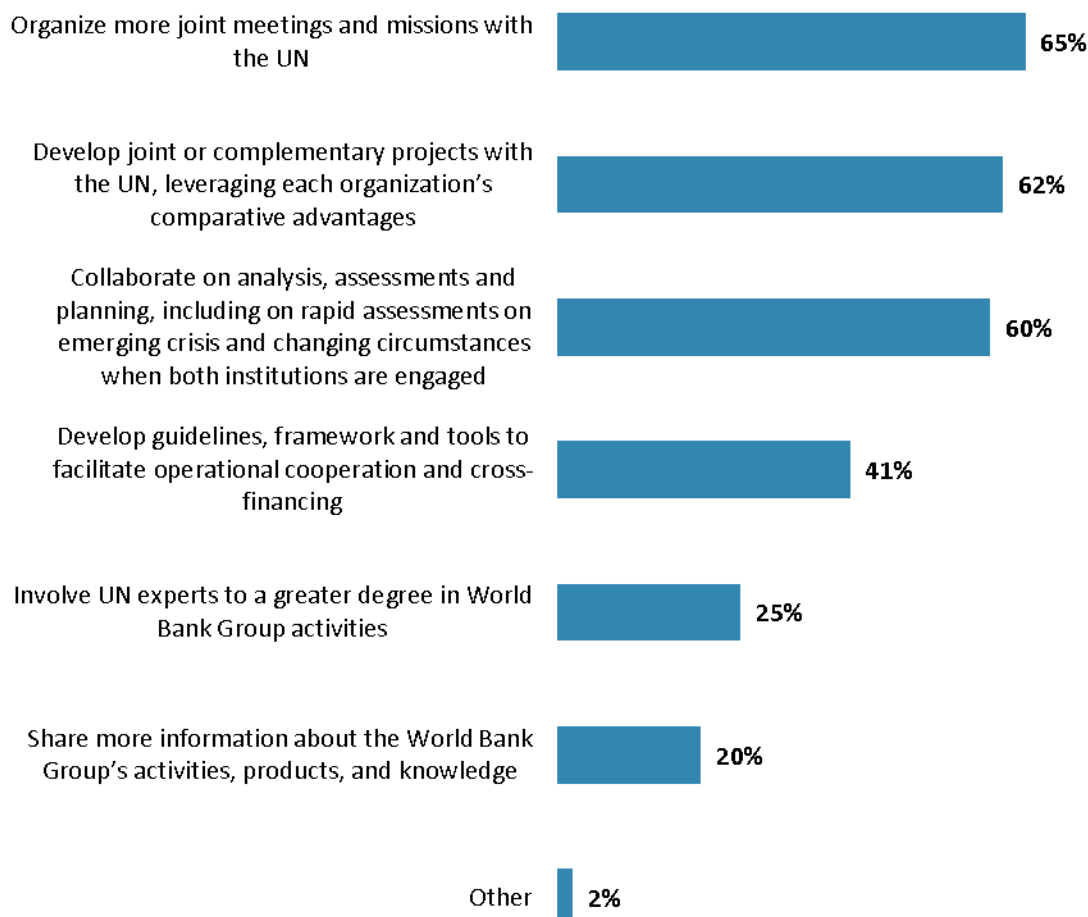
(Respondents chose from a list. Responses combined.)



## X. The Future Role of the WBG in Sierra Leone (continued)

### Future Collaboration between the UN and the WBG

Percentage of Respondents (N=327)



**"What should the World Bank Group do to improve collaboration with the UN in the field?"**  
(Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

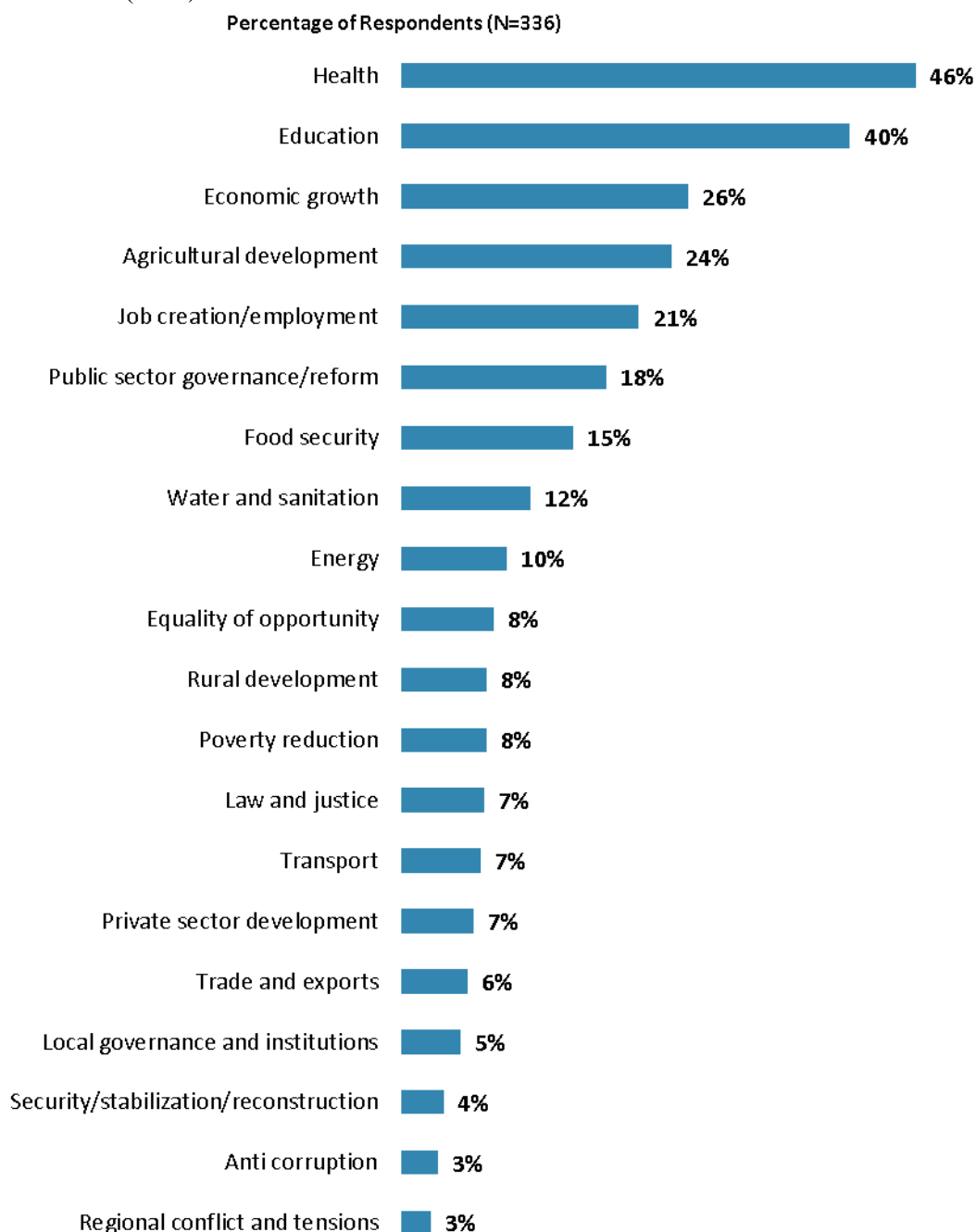




## X. The Future Role of the WBG in Sierra Leone (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that the World Bank should focus its resources in Sierra Leone on “*education*” (43%) and “*poverty reduction*” (27%).

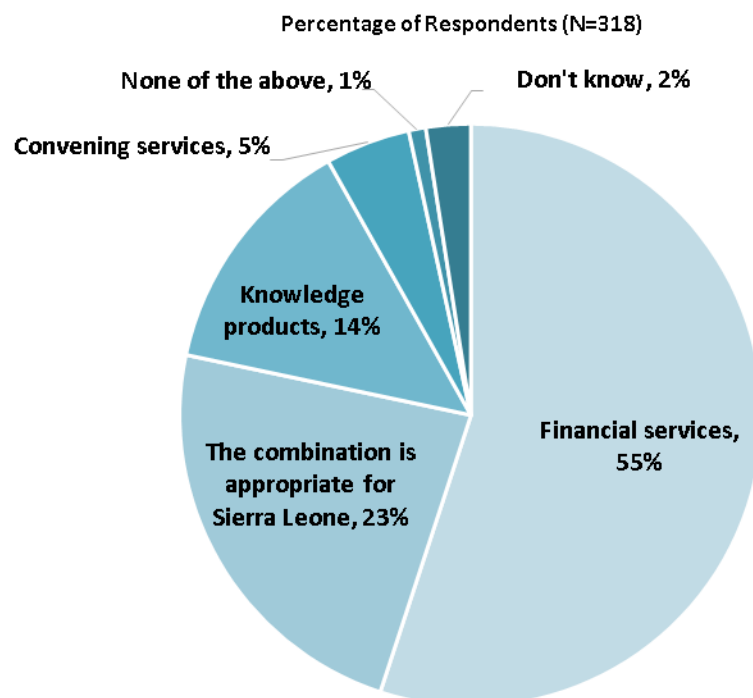


**“When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, in which sectoral areas do you believe the WBG should focus most of its resources in Sierra Leone? (Choose no more than THREE)”** (Respondents chose from a list. Responses combined. Top 20 of 35 response options shown.)



## X. The Future Role of the WBG in Sierra Leone (continued)

### Future Combination of the WBG Services



"When considering the combination of services that the World Bank Group offers in Sierra Leone, and taking into account its limited level of resources, which ONE of the following do you believe the WBG should offer more of in Sierra Leone?" (Respondents chose from a list.)

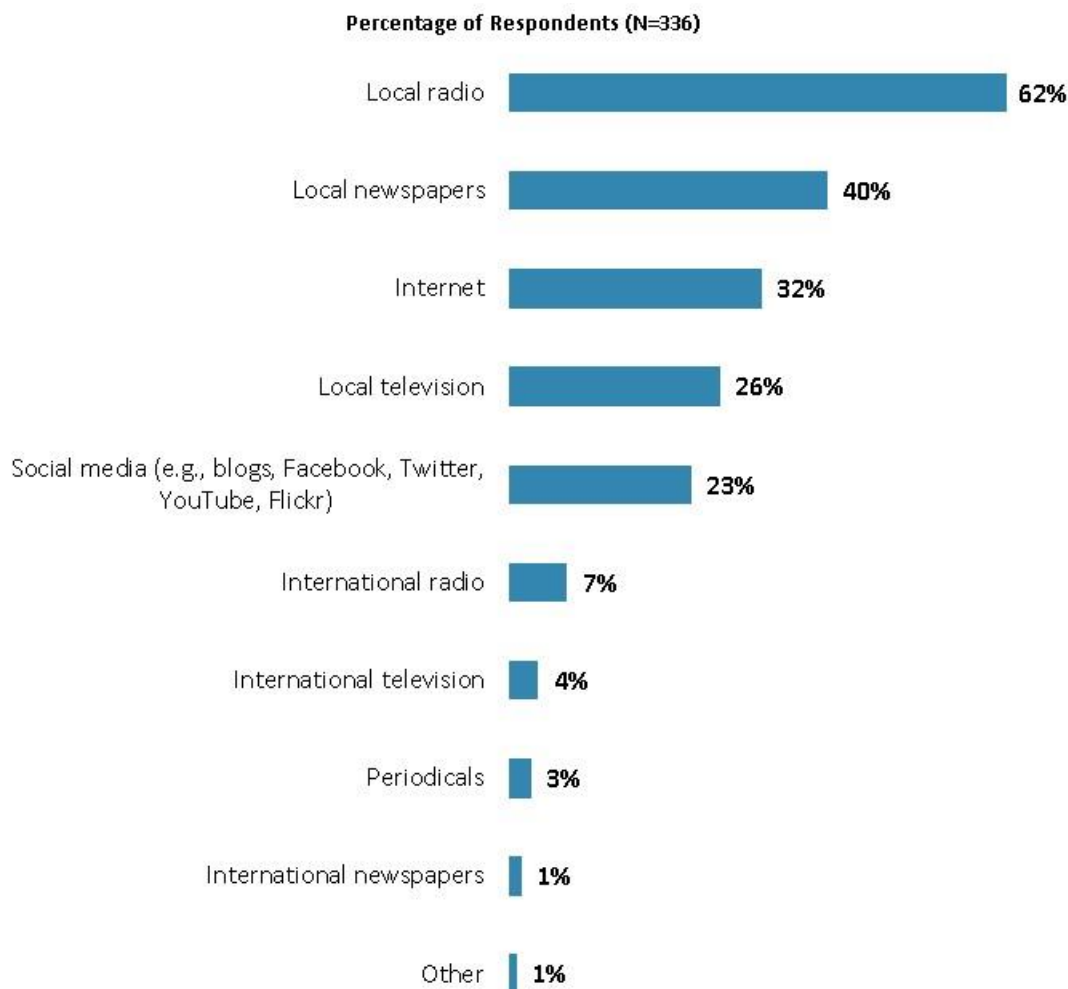


## XI. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 65) for all responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that they got most of their information about economic and social development issues in Sierra Leone from “*local newspapers*” (72%), “*local radio*” (48%), and “*Internet*” (30%).



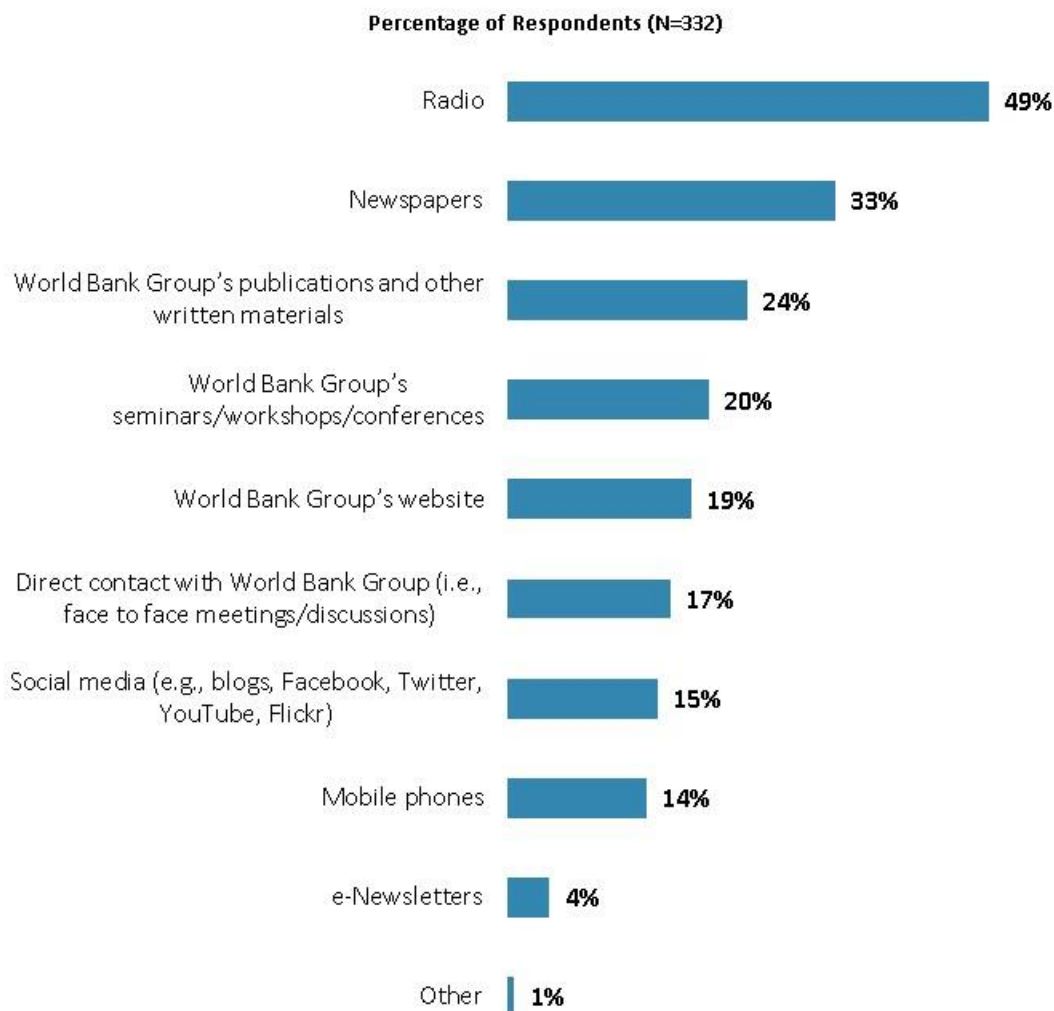
**"How do you get most of your information about economic and social development issues in Sierra Leone? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## XI. Communication and Outreach (continued)

### Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'13 Country Survey indicated that they would prefer to receive information from the World Bank through its “*website*” (49%) and “*World Bank seminars/workshops/conferences*” (41%).



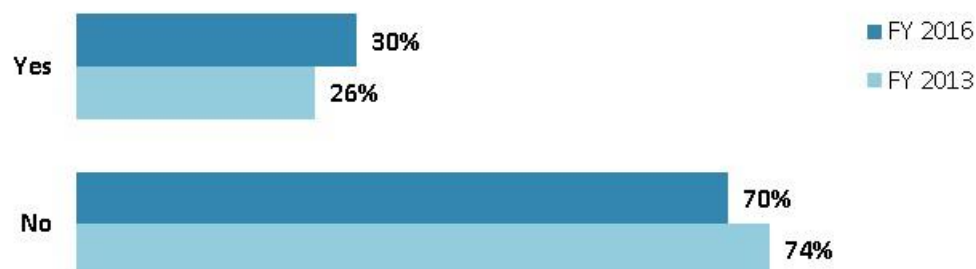
**"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## XI. Communication and Outreach (continued)

### Access to Information<sup>14</sup>

Percentage of Respondents (FY 2016 N=286; FY 2013 N=277)

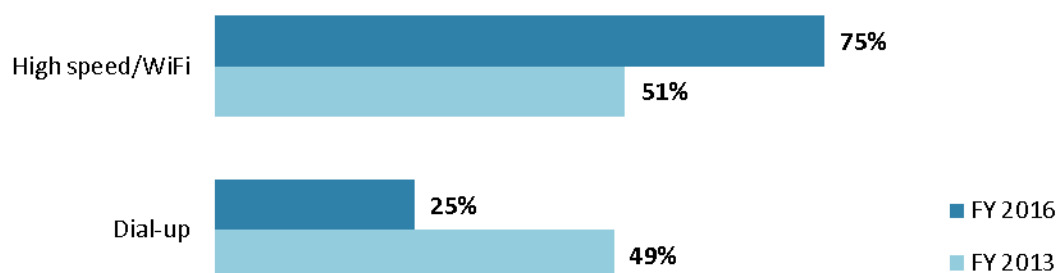


"Are you aware of the World Bank Group's Access to Information Policies under which the WBG discloses any information in its possession that is not on a list of exceptions?"

### Access to the Internet

- 85 percent of respondents in this year's Country Survey indicated that they had access to the Internet.

Percentage of Respondents (FY 2016 N=227; FY 2013 N=213)



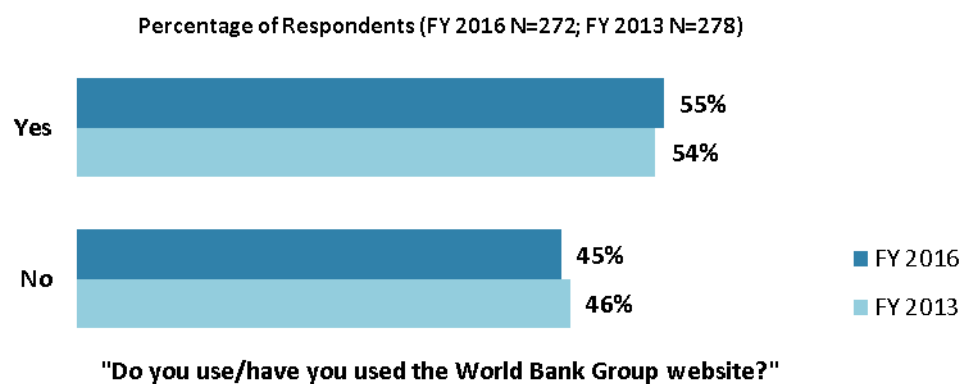
"Which Internet connection do you use primarily when visiting a World Bank Group website?"  
(Respondents chose from a list.)

<sup>14</sup> Percentages presented in the charts on this page were calculated based on weighted data.

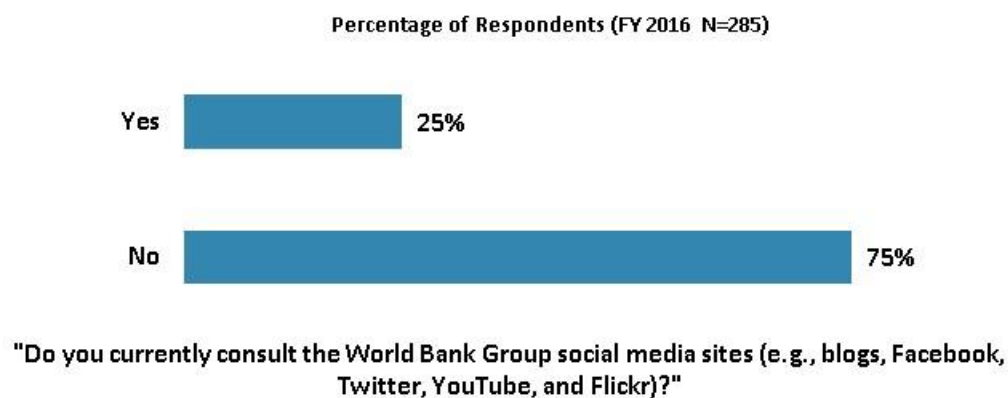


## XI. Communication and Outreach (continued)

### The WBG Website Usage<sup>15</sup>



### Use of the WBG's Social Media Channels



<sup>15</sup> Percentages presented in the chart were calculated based on weighted data.



## XI. Appendices

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**Sierra Leone**





## Appendix A: Responses to All Questions across All Respondents (N=343)

*All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).*

### A. General Issues Facing Sierra Leone

1. In general would you say that Sierra Leone is headed in ... ?	Percentage of Respondents (N=341)
The right direction	29.9%
The wrong direction	37.5%
Not sure	32.6%



**A. General Issues Facing Sierra Leone (continued)**

<b>2. Listed below are a number of development priorities in Sierra Leone. Please identify which of the following you consider the most important development priorities in Sierra Leone? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=332)</b>
Food security	51.5%
Education	51.2%
Energy	21.7%
Health	20.5%
Poverty reduction	18.1%
Job creation/employment	17.8%
Agricultural development	14.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	14.2%
Economic growth	13.0%
Water and sanitation	11.1%
Private sector development	7.2%
Law and justice (e.g., judicial system)	6.3%
Security/stabilization/reconstruction	4.8%
Anti corruption	4.5%
Social cohesion	4.2%
Rural development	4.2%
Equality of opportunity (i.e., equity)	3.3%
Gender equity	3.0%
Social protection (e.g., pensions, targeted social assistance)	3.0%
Global/regional integration	2.7%
Natural resource management (e.g., oil, gas, mining)	2.4%
Financial markets	2.4%
Transport (e.g., roads, bridges, transportation)	2.4%
Environmental sustainability	2.1%
Information and communications technology	1.8%
Foreign direct investment	1.5%
Local governance and institutions	1.5%
Regional conflict and tensions	1.5%
Climate change (e.g., mitigation, adaptation)	1.5%
Trade and exports	1.2%
Crime and violence	1.2%
Regulatory framework	0.9%
Urban development	0.9%
Disaster management	0.9%
Communicable/non-communicable diseases	0.3%

**A. General Issues Facing Sierra Leone (continued)**

<b>3. The World Bank Group has committed itself to twin goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Sierra Leone? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=342)</b>
Education	44.2%
Economic growth	37.7%
Agricultural development	27.2%
Water and sanitation	24.0%
Health	18.1%
Energy	16.7%
Job creation/employment	15.5%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15.2%
Rural development	14.9%
Anti corruption	13.5%
Equality of opportunity (i.e., equity)	12.3%
Law and justice (e.g., judicial system)	8.2%
Private sector development	7.0%
Food security	6.1%
Gender equity	4.1%
Natural resource management (e.g., oil, gas, mining)	3.8%
Security/stabilization/reconstruction	3.8%
Social protection (e.g., pensions, targeted social assistance)	3.8%
Local governance and institutions	3.2%
Transport (e.g., roads, bridges, transportation)	2.6%
Trade and exports	1.8%
Foreign direct investment	1.8%
Urban development	1.8%
Global/regional integration	1.5%
Financial markets	1.5%
Crime and violence	1.2%
Regional conflict and tensions	1.2%
Climate change (e.g., mitigation, adaptation)	1.2%
Regulatory framework	1.2%
Information and communications technology	1.2%
Environmental sustainability	1.2%
Social cohesion	0.9%
Disaster management	0.6%
Communicable/non-communicable diseases	0.0%

**A. General Issues Facing Sierra Leone (continued)**

<b>4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Sierra Leone? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=266)</b>
Education and training that better ensure job opportunity	32.3%
Consistent economic growth	29.7%
Greater voice and participation for citizens to help ensure greater accountability	18.4%
Better employment opportunities for young people	17.3%
Greater access to micro-finance for the poor	14.3%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	13.5%
Better opportunity for the poor who live in rural areas	12.8%
A growing middle class	11.7%
Greater access to health and nutrition for citizens	11.3%
More reliable social safety net	9.8%
Greater equity of fiscal policy	8.3%
Better quality public services	6.4%
Better opportunity for the poor who live in urban areas	6.0%
Better employment opportunities for women	4.5%
Other	0.8%

<b>5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Sierra Leone? (Select only ONE response)</b>	<b>Percentage of Respondents (N=287)</b>
A very big problem	78.7%
A moderately big problem	17.1%
A small problem	2.8%
Not a problem at all	0.0%
Don't know	1.4%

<b>6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)</b>	<b>Percentage of Respondents (N=287)</b>
A very serious problem	75.3%
A somewhat serious problem	19.5%
Not too serious problem	4.9%
Not a problem	0.0%
Don't know	0.3%

**B. Overall Attitudes toward the World Bank Group**

<b>Familiarity</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. How familiar are you with the work of the World Bank Group in Sierra Leone? (1-Not familiar at all, 10-Extremely familiar)	337	0	5.26	2.48

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>Effectiveness*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone. (1-Not effective at all, 10-Very effective)	317	18	6.10	2.64

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Sierra Leone solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	293	38	6.21	2.40

<b>4. When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Sierra Leone? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=336)</b>
Health	46.4%
Education	40.5%
Economic growth	25.9%
Agricultural development	24.4%
Job creation/employment	21.4%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18.5%
Food security	15.5%
Water and sanitation	11.6%
Energy	9.5%
Equality of opportunity (i.e., equity)	8.3%
Rural development	7.7%
Poverty reduction	7.7%
Law and justice (e.g., judicial system)	7.4%
Transport (e.g., roads, bridges, transportation)	7.1%
Private sector development	6.5%
Trade and exports	6.0%
Local governance and institutions	5.4%
Security/stabilization/reconstruction	3.9%
Anti corruption	3.3%
Regional conflict and tensions	2.7%
Gender equity	2.4%
Crime and violence	2.4%
Natural resource management (e.g., oil, gas, mining)	2.4%
Social protection (e.g., pensions, targeted social assistance)	2.1%
Global/regional integration	2.1%
Regulatory framework	1.8%
Foreign direct investment	1.8%
Information and communications technology	1.2%
Environmental sustainability	0.9%
Financial markets	0.6%
Climate change (e.g., mitigation, adaptation)	0.6%
Social cohesion	0.3%
Urban development	0.3%
Communicable/non-communicable diseases	0.3%
Disaster management	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Sierra Leone?	Percentage of Respondents (N=285)		
	Greatest Value	2 <sup>nd</sup> Greatest Value	Combined
Financial resources	36.0%	11.6%	47.6%
Capacity development	14.1%	21.1%	35.2%
Policy advice, studies, analyses	13.8%	7.4%	21.1%
Help to bring discipline/effective supervision to implementation of investment projects	9.9%	10.5%	20.4%
Donor coordination	4.9%	14.7%	19.7%
Technical assistance	5.3%	11.2%	16.5%
Data and statistics	6.0%	5.3%	11.3%
Strategy formulation (e.g., PRSP assistance)	4.2%	6.3%	10.6%
Mobilizing third party financial resources	2.1%	4.6%	6.7%
Convening/facilitating	2.8%	2.1%	4.9%
Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	0.7%	3.9%	4.6%
Other	0.0%	1.4%	1.4%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Sierra Leone? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=319)
Too influenced by developed countries	31.0%
Not collaborating enough with stakeholders outside the Government	28.2%
Not enough public disclosure of its work	20.4%
World Bank Group's processes too complex	14.7%
Not willing to honestly criticize policies and reform efforts in the country	12.9%
Its advice and strategies do not lend themselves to practical problem solving	9.4%
Not exploring alternative policy options	9.1%
Not adequately sensitive to political/social realities in Sierra Leone	8.5%
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	8.2%
Imposing technocratic solutions without regard to political realities	7.2%
Not client focused	6.9%
Staff too inaccessible	6.3%
Not aligned with country priorities	6.3%
Arrogant in its approach	5.6%
Don't know	4.4%
Inadequate number of World Bank Group staff members located in the country	3.1%
The credibility of its knowledge/data	2.8%
Not focused enough on issues that are unique to post-conflict countries	2.8%
Not aligned with other donors' work	1.6%
Other	1.3%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>7. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Sierra Leone? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=337)</b>
Capacity development	48.4%
Trust Fund management	23.1%
Multi-sectoral approaches	20.8%
Technical assistance (advice, best practice, international experience, etc.)	20.2%
Policy based lending/budget support to the Government	19.6%
Investment lending (financing specific projects)	16.3%
Knowledge products/services (analytical work, studies, surveys, etc.)	13.1%
Co-financing arrangements (i.e., with other donors)	10.4%
Sector-wide approaches	8.6%
Emergency Recovery lending	8.0%
Don't know	4.2%
Other	1.8%

<b>8. To what extent do you believe that the World Bank Group's work and support help the poorest in Sierra Leone? (Select only ONE response)</b>	<b>Percentage of Respondents (N=339)</b>
To a fully sufficient degree	30.4%
To a somewhat sufficient degree	38.3%
To a somewhat insufficient degree	17.1%
To a very insufficient degree	10.0%
Don't know	4.1%

<b>9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=341)</b>
Parliament	26.1%
Local Government	24.3%
Media	23.8%
NGOs/Community Based Organizations (CBOs)	23.5%
Beneficiaries	22.3%
Private sector	20.5%
Academia/think tanks/research institutes	14.7%
Donor community	14.7%
Youth/university groups	11.4%
Foundations	4.7%
UN agencies	3.5%
Emerging donors	2.1%
Regional organizations (e.g., MRU, ECOWAS, AU)	1.8%
Other	1.2%
Don't know	1.2%
UN and regional peace keeping forces	0.3%

<b>To what extent do you agree with the following statements about the World Bank Group's work in Sierra Leone? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
10. Overall the World Bank Group currently plays a relevant role in development in Sierra Leone*	315	9	6.10	2.47
11. The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone*	304	9	6.25	2.42

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	315	11	5.87	2.41
13. Flexibility (in terms of the institution's products and services)*	314	10	5.46	2.41
14. Flexibility (in terms of changing country circumstances)*	311	12	5.69	2.51
15. Being inclusive*	304	14	5.53	2.45
16. Openness (sharing data and other information)*	307	12	5.66	2.54
17. Collaboration with the Government*	308	10	6.59	2.48
18. The speed in which it gets things accomplished on the ground*	312	14	5.51	2.38
19. Ease of access to the people at the World Bank Group who are making decisions important to my work*	301	18	5.43	2.54
20. Collaboration with civil society*	311	13	5.89	2.62
21. Collaboration with the UN*	295	24	6.88	2.59
22. Staff accessibility*	297	22	5.64	2.52
23. Collaboration with other donors and development partners*	303	21	6.76	2.53
24. Collaboration with the private sector*	296	25	6.21	2.57
25. Straightforwardness and honesty*	292	29	6.43	2.66
26. Treating clients and stakeholders in Sierra Leone with respect*	302	23	6.32	2.61
27. Being a long-term partner*	313	13	7.38	2.61

28. In the past year, have you seen more, less, or just about the same level of effective collaboration between the UN and the World Bank Group in your country? (Select only ONE response)	Percentage of Respondents (N=309)
More effective collaboration	19.4%
The same level of effective collaboration	43.0%
Less effective collaboration	21.4%
Don't know	16.2%

29. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=336)
Poor donor coordination	43.5%
The Government works inefficiently	43.5%
There is not an adequate level of citizen/civil society participation	31.8%
The World Bank Group is not sensitive enough to political/social realities on the ground	26.5%
Political pressures and obstacles	26.2%
Lack of/inadequate levels of capacity in Government	25.3%
The World Bank Group works too slowly	25.3%
Reforms are not well thought out in light of country challenges	22.0%
The World Bank Group does not do adequate follow through/follow-up	17.6%
Inadequate funding	11.3%
Ongoing conflict and instability	3.3%
Other	0.3%

**C. World Bank Group's Effectiveness and Results**

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Sierra Leone? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
1. Crime and violence	305	16	6.41	2.76
2. Financial markets	305	13	7.30	2.47
3. Transport (e.g., roads, bridges, transportation)	313	5	7.70	2.19
4. Anti corruption	305	7	7.87	2.26
5. Regional conflict and tensions	301	13	7.01	2.36
6. Law and justice (e.g., judicial system)	309	11	7.49	2.38
7. Urban development	306	8	7.26	2.24
8. Environmental sustainability	309	8	7.45	2.19
9. Trade and exports	302	12	7.15	2.33
10. Information and communications technology	313	9	7.39	2.24
11. Poverty reduction	321	3	8.26	2.16
12. Gender equity	311	8	7.37	2.26
13. Private sector development	313	2	7.63	2.17
14. Foreign direct investment	302	13	7.57	2.18
15. Local governance and institutions	305	4	7.69	2.17
16. Water and sanitation	323	1	8.11	2.14
17. Regulatory framework	305	5	7.58	2.19
18. Economic growth	318	2	8.25	2.09
19. Energy	317	1	8.11	2.19
20. Disaster management	312	6	7.54	2.36
21. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	321	5	8.39	2.06
22. Job creation/employment	324	1	7.66	2.55
23. Social cohesion	302	8	6.92	2.52
24. Communicable/non-communicable diseases	304	7	7.24	2.49
25. Equality of opportunity (i.e., equity)	310	2	7.40	2.56
26. Social protection (e.g., pensions, targeted social assistance)	318	4	7.12	2.40
27. Rural development	321	2	7.51	2.32
28. Global/regional integration	306	8	7.17	2.36
29. Food security	324	1	7.94	2.39
30. Natural resource management (e.g., oil, gas, mining)	315	4	7.41	2.49
31. Security/stabilization/reconstruction	310	7	7.37	2.42
32. Health	323	1	8.25	2.24
33. Climate change (e.g., mitigation, adaptation)	308	6	7.75	2.28
34. Agricultural development	322	1	8.13	2.29
35. Education	324	2	8.40	2.32



**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Gender equity	270	57	5.75	2.60
2. Information and communications technology	264	54	5.74	2.43
3. Transport (e.g., roads, bridges, transportation)	286	28	5.91	2.34
4. Law and justice (e.g., judicial system)	268	52	5.59	2.50
5. Urban development	285	31	5.79	2.32
6. Environmental sustainability	279	36	5.85	2.37
7. Regulatory framework	276	39	5.83	2.30
8. Communicable/non-communicable diseases	281	35	5.98	2.51
9. Poverty reduction	303	17	6.38	2.64
10. Anti corruption	282	38	6.01	2.72
11. Private sector development	296	23	5.95	2.43
12. Foreign direct investment	286	36	5.82	2.47
13. Local governance and institutions	296	25	6.12	2.49
14. Water and sanitation	307	17	6.37	2.58
15. Trade and exports	284	33	5.95	2.59
16. Economic growth	297	20	6.33	2.76
17. Health	304	16	6.58	2.65
18. Disaster management	287	30	6.03	2.55
19. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	300	22	6.62	2.56
20. Job creation/employment	291	30	5.57	2.69
21. Social cohesion	272	43	5.43	2.57
22. Financial markets	282	31	5.48	2.51
23. Equality of opportunity (i.e., equity)	277	35	5.66	2.79
24. Energy	301	24	6.00	2.53
25. Rural development	298	25	5.88	2.47
26. Global/regional integration	280	40	5.66	2.31
27. Food security	299	19	5.94	2.58
28. Education	303	19	5.85	2.65
29. Security/stabilization/reconstruction	291	31	5.46	2.43
30. Social protection (e.g., pensions, targeted social assistance)	283	36	5.43	2.58
31. Climate change (e.g., mitigation, adaptation)	288	32	5.94	2.72
32. Agricultural development	302	20	6.17	2.61
33. Natural resource management (e.g., oil, gas, mining)	293	33	5.57	2.70
<b>Achieving Development Results*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent does the World Bank Group's work help to achieve development results in Sierra Leone? (1-To no degree at all, 10-To a very significant degree)	316	17	6.34	2.53
<b>Building and Strengthening Country Systems*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Sierra Leone? (1-To no degree at all, 10-To a very significant degree)	311	24	6.54	2.47

**C. World Bank Group's Effectiveness and Results (continued)**

<b>To what extent do you agree with the following statements about the World Bank Group in Sierra Leone? (1-Strongly disagree, 10-Strongly agree)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
5. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Sierra Leone*	319	16	5.54	2.43
6. The World Bank Group meets Sierra Leone's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	319	10	5.86	2.45

<b>Measuring and Correcting the World Bank Group's Work</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Sierra Leone? (1-To no degree at all, 10-To a very significant degree)	269	61	6.21	2.45

**D. The World Bank Group's Knowledge Work and Activities**

<b>1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	<b>Percentage of Respondents (N=329)</b>
Weekly	3.3%
Monthly	9.7%
A few times a year	34.7%
Rarely	21.9%
Never	30.4%

<b>In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Are timely	287	37	5.53	2.27
3. Include appropriate level of stakeholder involvement during preparation	282	34	5.66	2.39
4. Lead to practical solutions	289	29	5.93	2.51
5. Are accessible (well written and easy to understand)	288	26	5.71	2.35
6. Are source of relevant information on global good practices	290	30	6.15	2.53
7. Are adequately disseminated	282	36	5.54	2.28
8. Are translated enough into local language	282	39	4.86	2.39
9. Are adaptable to Sierra Leone's specific development challenges and country circumstances*	296	29	5.84	2.53

<b>Overall Evaluations</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	316	18	6.71	2.47
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	305	29	6.73	2.61

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	285	45	5.57	2.56
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	298	33	5.97	2.65
3. The World Bank Group's approvals and reviews are done in a timely fashion	286	40	5.68	2.26
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	278	43	5.85	2.30
5. The World Bank Group's conditions on its lending are reasonable	276	44	5.64	2.17
6. The World Bank Group takes decisions quickly in Sierra Leone*	284	35	5.46	2.38
7. Working with the World Bank Group increases Sierra Leone's institutional capacity	297	21	6.32	2.53
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	286	37	6.28	2.52
9. The World Bank Group provides effective implementation support (i.e., supervision of projects)	302	21	6.31	2.63

WBG Promoting PPP in Sierra Leone	N	DK	Mean	SD
10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Sierra Leone? (1-To no degree at all, 10-To a very significant degree)	285	42	6.44	2.42

11. Which of the following best describes the World Bank Group's support in Sierra Leone? (Select only ONE response)	Percentage of Respondents (N=313)
The World Bank Group is sufficiently selective and focuses on the most important development challenges in Sierra Leone	45.0%
The World Bank Group is not sufficiently selective in Sierra Leone, and it is involved in too many areas of development	43.1%
Don't know	11.8%

WBG Staffing in Sierra Leone	N	DK	Mean	SD
12. To what extent do you believe the World Bank Group is adequately staffed in Sierra Leone? (1-To no degree at all, 10-To a very significant degree)	240	90	5.96	2.38

**E. Working with the World Bank Group (continued)**

To what extent do you agree with the following statements related to the World Bank Group's work in response to the Ebola outbreak in Sierra Leone last year? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
13. The level of the World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was appropriate.	308	23	7.02	2.42
14. The World Bank Group's grant financing in response to the Ebola outbreak was done at the appropriate speed.	299	28	6.62	2.37
15. The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was flexible to address complex challenges in changing environment.	293	33	6.68	2.30
16. The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone enabled the government to own and manage responses, rather than creating parallel structure.	300	25	6.71	2.35
17. The World Bank Group's work (advice, grant financing, etc.) in response to the Ebola outbreak helped engender institutional change to improve health care service management and response in Sierra Leone.	294	30	6.95	2.24
18. The World Bank Group's work (advice, grant financing, etc.) helped to build institutional capacity for future outbreaks of pandemics and epidemics.	294	32	7.12	2.28
19. The World Bank Group role as convener and facilitator of other donors was very effective in response to last year's Ebola crisis.	301	25	7.02	2.26

20. When considering the World Bank Group's Ebola crisis related work in Sierra Leone, which of the following activities were most useful? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=326)
Mobilizing donor support	44.2%
Institutional capacity building	35.3%
Knowledge exchange	30.4%
World Bank Group's grant financing	26.4%
Damage assessment (post-outbreak needs assessment)	23.6%
Beneficiary targeting	17.2%
Building country ownership	11.7%
Other	2.8%

21A. When considering post-Ebola recovery, which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Sierra Leone? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=304)
Health (e.g., rapid response to epidemics such as Ebola)	79.3%
Education (e.g., increased quality of school education)	57.9%
Social protection (e.g., social safety nets for the vulnerable, specifically in Ebola affected areas)	43.8%
Water (e.g., improved access to clean water)	41.1%
Governance (e.g., government effectiveness, good governance)	29.3%
Energy (e.g., increased power generation and access to electricity)	21.7%
Private sector development	18.4%

**E. Working with the World Bank Group (continued)**

<b>21B. Which THREE areas below would benefit most from other donors in Sierra Leone? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=306)</b>
Social protection (e.g., social safety nets for the vulnerable, specifically in Ebola affected areas)	52.3%
Health (e.g., rapid response to epidemics such as Ebola)	43.1%
Energy (e.g., increased power generation and access to electricity)	40.8%
Water (e.g., improved access to clean water)	38.2%
Education (e.g., increased quality of school education)	38.2%
Private sector development	36.9%
Governance (e.g., government effectiveness, good governance)	31.7%

**F. The Future Role of the World Bank Group in Sierra Leone**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Sierra Leone? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=323)</b>
Reach out more to groups outside of Government	31.3%
Increase the level of capacity development in the country	27.6%
Offer more innovative financial products	25.7%
Reduce the complexity of obtaining World Bank Group financing	19.2%
Ensure greater selectivity in its work	15.5%
Offer more innovative knowledge services	14.9%
Collaborate more effectively with Government clients (e.g., national, state, local)	14.2%
Improve the quality of its experts as related to Sierra Leone's specific challenges	13.0%
Provide more adequate data/knowledge/statistics/figures on Sierra Leone's economy	12.7%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	7.4%
Work faster	6.5%
Increase availability of Reimbursable Advisory Services (RAS)	6.5%
Increase the level of World Bank Group staffing in Sierra Leone's office	4.3%
Other	0.9%

<b>2. When considering the combination of services that the World Bank Group offers in Sierra Leone, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Sierra Leone? (Select only ONE response)</b>	<b>Percentage of Respondents (N=318)</b>
Financial services	55.0%
The combination is appropriate for Sierra Leone	23.3%
Knowledge products	13.5%
Convening services	4.7%
Don't know	2.5%
None of the above	0.9%

**F. The Future Role of the World Bank Group in Sierra Leone (continued)**

<b>3. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=327)</b>
Organize more joint meetings and missions with the UN	64.8%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	61.8%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	59.9%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	40.7%
Involve UN experts to a greater degree in World Bank Group activities	25.4%
Share more information about the World Bank Group's activities, products, and knowledge	19.9%
Other	2.1%

**G. Communication and Information Sharing**

<b>1. How do you get most of your information about economic and social development issues in Sierra Leone? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=336)</b>
Local radio	61.9%
Local newspapers	39.6%
Internet	31.5%
Local television	26.2%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	22.6%
International radio	7.1%
International television	3.6%
Periodicals	2.7%
International newspapers	1.5%
Other	0.9%

<b>2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=332)</b>
Radio	49.1%
Newspapers	33.4%
World Bank Group's publications and other written materials	24.4%
World Bank Group's seminars/workshops/conferences	20.5%
World Bank Group's website	18.7%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	16.6%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	15.4%
Mobile phones	14.2%
e-Newsletters	4.2%
Other	0.6%

<b>3. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?</b>	<b>Percentage of Respondents (N=290)</b>
Yes	27.9%
No	72.1%

**G. Communication and Information Sharing (continued)**

<b>4. If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)</b>	<b>Percentage of Respondents (N=79)</b>
World Bank Group's website	38.0%
World Bank Group's seminars/workshops/conferences	26.6%
News/Media	17.7%
Colleagues/Friends/Peer organizations	13.9%
World Bank Group's e-Newsletters	2.5%
Other	1.3%

<b>5. Have you requested information from the World Bank Group on its activities in the past year?</b>	<b>Percentage of Respondents (N=274)</b>
Yes	37.2%
No	62.8%

<b>6. Were you able to obtain this information?</b>	<b>Percentage of Respondents (N=99)</b>
Yes	74.7%
No	25.3%

<b>7. Do you have access to the Internet?</b>	<b>Percentage of Respondents (N=301)</b>
Yes	84.7%
No	15.3%

<b>8. Do you use/have you used the World Bank Group website?</b>	<b>Percentage of Respondents (N=285)</b>
Yes	55.4%
No	44.6%

<b>9. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?</b>	<b>Percentage of Respondents (N=285)</b>
Yes	24.6%
No	75.4%

<b>10. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=234)</b>
High speed/WiFi	75.6%
Dial-up	24.4%

<b>Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
11. I find the World Bank Group's websites easy to navigate	224	79	6.43	2.44
12. I find the information on the World Bank Group's websites useful	218	73	6.89	2.52
13. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	190	107	6.67	2.36
14. When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	198	98	6.41	2.35
15. The World Bank Group is responsive to my information requests and inquiries	183	112	6.68	2.58

**H. Background Information**

<b>1. Which of the following best describes your current position? (Select only ONE response)</b>	<b>Percentage of Respondents (N=335)</b>
Office of Parliamentarian	24.2%
NGO/Community-Based Organization	14.9%
Employee of a Ministry, Ministerial Department or Implementation Agency	9.0%
Private Sector Organization	8.7%
Academia/Research Institute/Think Tank	8.4%
Youth Group	6.9%
Local Government Office or Staff	4.8%
Media (press, radio, TV, web, etc.)	4.5%
Trade Union	4.5%
Faith-Based Group	2.4%
Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	2.1%
Bilateral/ Multilateral Agency	1.8%
Office of Minister	1.5%
Financial Sector/Private Bank	1.5%
Other	1.5%
Private Foundation	1.2%
Office of the President, Prime Minister	0.9%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	0.9%
Judiciary Branch	0.6%

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=305)</b>
Education	18.0%
Governance	16.7%
Health, nutrition, and population	9.5%
Agriculture	6.9%
Urban, rural, and social development	4.9%
Generalist (specialized in multiple sectors)	4.9%
Water	4.3%
Environment and natural resources	4.3%
Other	4.3%
Trade and competitiveness	3.3%
Finance and markets	3.0%
Social protection and labor	2.6%
Fragility, conflict and violence	2.6%
Transport and ICT	2.6%
Macroeconomics and fiscal management	2.3%
Gender	2.3%
Poverty	2.3%
Jobs	2.0%
Public-private partnerships	1.6%
Energy and extractives	1.3%
Climate change	0.3%



**H. Background Information (continued)**

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country? (Select only ONE response)</b>	<b>Percentage of Respondents (N=314)</b>
Yes	35.7%
No	64.3%

<b>4. Which of the following agencies of the World Bank Group do you primarily engage with in Sierra Leone? (Select only ONE response)</b>	<b>Percentage of Respondents (N=210)</b>
The World Bank (IDA)	51.9%
The International Finance Corporation (IFC)	17.1%
The Multilateral Investment Guarantee Agency (MIGA)	3.8%
Other	27.1%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=278)</b>
Yes	30.2%
No	69.8%

<b>6. If yes, what was your view of how the two institutions work together in Sierra Leone? (Select only ONE response)</b>	<b>Percentage of Respondents (N=84)</b>
The two institutions work well together	52.4%
The way the two institutions work together needs improvement	40.5%
The two institutions do not work well together	2.4%
Don't know	4.8%

<b>7. Which of the following describes most of your exposure to the World Bank Group in Sierra Leone? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=267)</b>
Observer (i.e., follow in media, discuss in informal conversations, etc.)	47.2%
Use World Bank Group reports/data	40.8%
Use World Bank Group website for information, data, research, etc.	28.5%
Engage in World Bank Group related/sponsored events/activities	23.2%
Collaborate as part of my professional duties	20.6%

<b>8. What's your gender?</b>	<b>Percentage of Respondents (N=328)</b>
Female	28.7%
Male	71.3%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=327)</b>
Southern Region	16.5%
Northern Region	16.8%
Western Region	54.7%
Eastern Region	11.9%

## Appendix B: Responses to All Questions by Stakeholder Groups<sup>16</sup>

- Office of President/Prime Minister/Minister N=8    ● Office of Parliamentarian N=81    ● Employee of a Ministry/PMU/Consultant on WBG-supported Project N=37
- Local Government N=16    ● Private Sector/Financial Sector/Private Bank N=34    ● CSO N=100    ● Media N=15
- Academia/Research Institute/Think Tank N=28    ● Other N=16

### A. General Issues facing Sierra Leone

In general, would you say that Sierra Leone is headed in ... ?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant on WBG-supported Project	Local Government	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
The right direction	0.0%	35.8%	32.4%	50.0%	26.5%	33.0%	20.0%	11.1%	12.5%
The wrong direction	85.7%	29.6%	29.7%	31.3%	44.1%	38.0%	33.3%	44.4%	56.3%
Not sure	14.3%	34.6%	37.8%	18.8%	29.4%	29.0%	46.7%	44.4%	31.3%

<sup>16</sup> Only 335 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

## A. General Issues facing Sierra Leone (continued)

Listed below are a number of development priorities in Sierra Leone. Please identify which of the following you consider the most important development priorities in Sierra Leone? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Global/regional integration	0.0%	2.5%	2.8%	0.0%	2.9%	2.1%	0.0%	3.6%	6.3%
Food security	42.9%	67.1%	36.1%	33.3%	52.9%	49.0%	61.5%	46.4%	43.8%
Security/stabilization/reconstruction	0.0%	1.3%	13.9%	6.7%	5.9%	6.3%	0.0%	0.0%	6.3%
Public sector governance/reform	0.0%	10.1%	22.2%	13.3%	11.8%	16.7%	7.7%	10.7%	18.8%
Social protection	0.0%	3.8%	2.8%	0.0%	5.9%	2.1%	7.7%	3.6%	0.0%
Gender equity*	28.6%	1.3%	5.6%	0.0%	0.0%	3.1%	0.0%	0.0%	6.3%
Private sector development	0.0%	6.3%	19.4%	6.7%	5.9%	6.3%	0.0%	3.6%	6.3%
Foreign direct investment	0.0%	2.5%	2.8%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%
Urban development	0.0%	0.0%	0.0%	0.0%	2.9%	1.0%	0.0%	3.6%	0.0%
Energy*	57.1%	32.9%	13.9%	20.0%	17.6%	13.5%	46.2%	7.1%	37.5%
Regional conflict and tensions	0.0%	1.3%	5.6%	6.7%	0.0%	1.0%	0.0%	0.0%	0.0%
Job creation/employment	14.3%	12.7%	8.3%	20.0%	14.7%	28.1%	15.4%	7.1%	25.0%
Rural development	0.0%	2.5%	8.3%	13.3%	2.9%	4.2%	0.0%	3.6%	6.3%
Financial markets	0.0%	2.5%	8.3%	0.0%	0.0%	2.1%	0.0%	3.6%	0.0%
Water and sanitation	0.0%	12.7%	5.6%	26.7%	0.0%	13.5%	15.4%	7.1%	12.5%
Environmental sustainability	0.0%	0.0%	2.8%	6.7%	5.9%	3.1%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	2.5%	2.8%	13.3%	2.9%	4.2%	0.0%	3.6%	0.0%
Health*	0.0%	7.6%	8.3%	20.0%	26.5%	27.1%	23.1%	46.4%	12.5%
Climate change	0.0%	1.3%	0.0%	0.0%	2.9%	2.1%	0.0%	3.6%	0.0%
Poverty reduction*	28.6%	7.6%	19.4%	33.3%	23.5%	25.0%	23.1%	14.3%	0.0%
Transport	0.0%	2.5%	2.8%	6.7%	2.9%	3.1%	0.0%	0.0%	0.0%
Social cohesion	14.3%	3.8%	8.3%	6.7%	5.9%	3.1%	0.0%	3.6%	0.0%
Education*	57.1%	60.8%	55.6%	13.3%	50.0%	44.8%	30.8%	75.0%	43.8%
Agricultural development*	0.0%	31.6%	22.2%	20.0%	8.8%	4.2%	23.1%	0.0%	12.5%
Trade and exports	0.0%	0.0%	2.8%	0.0%	2.9%	1.0%	0.0%	0.0%	6.3%
Crime and violence	0.0%	0.0%	0.0%	6.7%	0.0%	1.0%	0.0%	3.6%	6.3%
Anti corruption	14.3%	2.5%	8.3%	0.0%	2.9%	3.1%	15.4%	3.6%	12.5%
Law and justice	14.3%	3.8%	2.8%	0.0%	11.8%	8.3%	15.4%	0.0%	12.5%
Regulatory framework*	14.3%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.6%	0.0%
Local governance and institutions*	0.0%	0.0%	0.0%	20.0%	0.0%	1.0%	0.0%	3.6%	0.0%
Natural resource management	14.3%	2.5%	0.0%	0.0%	0.0%	1.0%	7.7%	3.6%	12.5%
Economic growth*	0.0%	8.9%	5.6%	6.7%	20.6%	16.7%	7.7%	28.6%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	2.9%	2.1%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	3.8%	2.8%	0.0%	0.0%	1.0%	0.0%	0.0%	6.3%

\*Significantly different between stakeholder groups



## A. General Issues facing Sierra Leone (continued)

The World Bank Group has committed itself to twin goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Sierra Leone? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Water and sanitation*	0.0%	60.5%	10.8%	12.5%	17.6%	8.1%	13.3%	14.3%	31.3%
Equality of opportunity*	37.5%	3.7%	10.8%	12.5%	23.5%	18.2%	0.0%	3.6%	6.3%
Rural development*	0.0%	6.2%	10.8%	18.8%	23.5%	21.2%	0.0%	25.0%	18.8%
Climate change	0.0%	1.2%	0.0%	0.0%	2.9%	2.0%	0.0%	0.0%	0.0%
Regional conflict and tensions*	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	3.6%	12.5%
Global/regional integration	0.0%	1.2%	2.7%	0.0%	5.9%	1.0%	0.0%	0.0%	0.0%
Gender equity*	0.0%	0.0%	2.7%	6.3%	5.9%	6.1%	0.0%	0.0%	18.8%
Economic growth*	37.5%	24.7%	32.4%	31.3%	41.2%	49.5%	53.3%	42.9%	18.8%
Urban development*	0.0%	1.2%	10.8%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%
Regulatory framework	0.0%	1.2%	2.7%	0.0%	0.0%	1.0%	0.0%	0.0%	6.3%
Local governance and institutions*	0.0%	2.5%	5.4%	18.8%	2.9%	1.0%	0.0%	0.0%	12.5%
Social protection	12.5%	4.9%	0.0%	0.0%	2.9%	3.0%	13.3%	3.6%	6.3%
Law and justice*	0.0%	3.7%	10.8%	0.0%	0.0%	16.2%	6.7%	0.0%	18.8%
Transport	0.0%	2.5%	0.0%	6.3%	2.9%	3.0%	0.0%	3.6%	0.0%
Crime and violence	0.0%	0.0%	0.0%	6.3%	0.0%	1.0%	6.7%	0.0%	6.3%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	2.5%	0.0%	0.0%	2.9%	1.0%	0.0%	0.0%	0.0%
Security/stabilization/reconstruction	0.0%	4.9%	2.7%	0.0%	5.9%	5.1%	0.0%	3.6%	0.0%
Anti corruption*	37.5%	7.4%	27.0%	18.8%	8.8%	12.1%	26.7%	10.7%	12.5%
Education*	62.5%	56.8%	54.1%	25.0%	38.2%	29.3%	60.0%	42.9%	56.3%
Foreign direct investment	0.0%	3.7%	0.0%	6.3%	0.0%	1.0%	6.7%	0.0%	0.0%
Energy*	12.5%	23.5%	16.2%	25.0%	5.9%	9.1%	26.7%	14.3%	37.5%
Public sector governance/reform	0.0%	12.3%	18.9%	0.0%	23.5%	20.2%	13.3%	10.7%	0.0%
Social cohesion	0.0%	0.0%	2.7%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%
Private sector development	0.0%	4.9%	18.9%	6.3%	8.8%	6.1%	0.0%	7.1%	6.3%
Natural resource management*	25.0%	2.5%	5.4%	12.5%	0.0%	4.0%	0.0%	3.6%	0.0%
Environmental sustainability	0.0%	1.2%	0.0%	0.0%	2.9%	1.0%	0.0%	0.0%	6.3%
Health	25.0%	16.0%	10.8%	25.0%	20.6%	19.2%	6.7%	21.4%	18.8%
Agricultural development*	50.0%	35.8%	32.4%	31.3%	29.4%	15.2%	6.7%	53.6%	6.3%
Disaster management	0.0%	1.2%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%
Job creation/employment*	0.0%	8.6%	2.7%	25.0%	14.7%	23.2%	40.0%	21.4%	0.0%
Financial markets	0.0%	1.2%	0.0%	0.0%	2.9%	2.0%	6.7%	0.0%	0.0%
Trade and exports	0.0%	0.0%	5.4%	0.0%	0.0%	3.0%	0.0%	3.6%	0.0%
Food security	0.0%	1.2%	2.7%	6.3%	2.9%	12.1%	13.3%	10.7%	0.0%

\*Significantly different between stakeholder groups

## A. General Issues facing Sierra Leone (continued)

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Sierra Leone? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Consistent economic growth	50.0%	37.8%	14.3%	26.7%	29.2%	26.5%	46.2%	10.0%	26.7%
More reliable social safety net*	37.5%	14.9%	8.6%	20.0%	8.3%	5.9%	0.0%	0.0%	0.0%
Greater access to micro-finance for the poor	12.5%	21.6%	14.3%	0.0%	8.3%	13.2%	7.7%	10.0%	20.0%
Greater voice and participation for citizens to help ensure greater accountability	12.5%	17.6%	17.1%	40.0%	8.3%	17.6%	7.7%	30.0%	20.0%
Greater access to health and nutrition for citizens	12.5%	8.1%	8.6%	6.7%	4.2%	16.2%	7.7%	40.0%	6.7%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	25.0%	13.5%	11.4%	6.7%	25.0%	13.2%	7.7%	0.0%	20.0%
A growing middle class*	0.0%	1.4%	17.1%	20.0%	12.5%	22.1%	7.7%	0.0%	13.3%
Better opportunity for the poor who live in rural areas	12.5%	13.5%	20.0%	13.3%	12.5%	8.8%	15.4%	20.0%	0.0%
Better opportunity for the poor who live in urban areas	0.0%	6.8%	8.6%	0.0%	16.7%	1.5%	0.0%	0.0%	13.3%
Better employment opportunities for young people*	0.0%	17.6%	17.1%	13.3%	20.8%	16.2%	61.5%	10.0%	0.0%
Better employment opportunities for women	12.5%	2.7%	11.4%	6.7%	0.0%	2.9%	7.7%	0.0%	6.7%
Greater equity of fiscal policy	12.5%	8.1%	2.9%	0.0%	16.7%	10.3%	0.0%	20.0%	6.7%
Education and training that better ensure job opportunity	12.5%	28.4%	40.0%	26.7%	33.3%	32.4%	23.1%	50.0%	46.7%
Better quality public services	0.0%	4.1%	8.6%	20.0%	0.0%	5.9%	7.7%	10.0%	13.3%
Other	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%

\*Significantly different between stakeholder groups

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem, or not a problem at all in Sierra Leone? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
A very big problem	87.5%	64.1%	81.1%	81.3%	92.3%	88.0%	84.6%	83.3%	68.8%
A moderately big problem	12.5%	30.8%	18.9%	12.5%	7.7%	6.7%	7.7%	8.3%	25.0%
A small problem	0.0%	1.3%	0.0%	6.3%	0.0%	4.0%	7.7%	8.3%	6.3%
Not a problem at all	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	3.8%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%

## A. General Issues facing Sierra Leone (continued)

In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
A very serious problem	75.0%	68.4%	75.7%	81.3%	80.8%	78.7%	83.3%	83.3%	75.0%
A somewhat serious problem	25.0%	29.1%	16.2%	6.3%	15.4%	13.3%	16.7%	8.3%	25.0%
Not too serious problem	0.0%	2.5%	8.1%	12.5%	3.8%	6.7%	0.0%	8.3%	0.0%
Not a problem	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%

## B. Overall Attitudes toward the World Bank Group

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Sierra Leone?	8	6.63	2.83	81	5.04	2.47	37	5.00	2.42	14	5.86	3.01	34	5.68	2.32	98	4.99	2.40	15	5.87	2.03	27	5.63	2.72	15	5.67	2.66

(1-Not familiar at all, 10-Extremely familiar)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone.*	8	6.88	3.04	81	5.54	2.74	34	6.41	2.52	13	6.92	2.75	31	6.87	2.78	88	5.67	2.49	14	7.64	1.74	27	6.56	2.61	15	6.07	2.60

(1-Not effective at all, 10-Very effective) \*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Sierra Leone solve its most complicated development challenges?*	7	6.71	2.93	75	5.29	2.56	32	6.59	2.09	10	7.60	2.22	29	7.17	2.25	81	6.07	2.10	15	7.80	1.90	24	6.33	2.62	15	6.13	2.26

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups



## B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Sierra Leone? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Health	37.5%	53.8%	36.1%	25.0%	44.1%	44.8%	60.0%	57.1%	31.3%
Security/stabilization/reconstruction	0.0%	6.3%	0.0%	0.0%	2.9%	6.3%	0.0%	3.6%	0.0%
Crime and violence	0.0%	0.0%	0.0%	12.5%	0.0%	4.2%	6.7%	0.0%	6.3%
Transport*	0.0%	6.3%	11.1%	6.3%	2.9%	2.1%	33.3%	10.7%	18.8%
Agricultural development*	12.5%	40.0%	38.9%	25.0%	11.8%	6.3%	33.3%	28.6%	31.3%
Global/regional integration	0.0%	2.5%	2.8%	6.3%	2.9%	1.0%	0.0%	3.6%	0.0%
Job creation/employment*	25.0%	13.8%	16.7%	18.8%	11.8%	30.2%	53.3%	17.9%	18.8%
Public sector governance/reform	25.0%	16.3%	16.7%	18.8%	23.5%	19.8%	13.3%	10.7%	25.0%
Social protection	0.0%	1.3%	5.6%	0.0%	0.0%	3.1%	6.7%	0.0%	0.0%
Rural development*	12.5%	1.3%	2.8%	12.5%	11.8%	12.5%	0.0%	3.6%	25.0%
Foreign direct investment*	12.5%	0.0%	8.3%	6.3%	2.9%	0.0%	0.0%	0.0%	0.0%
Education*	62.5%	31.3%	36.1%	18.8%	52.9%	41.7%	20.0%	57.1%	50.0%
Energy	12.5%	7.5%	11.1%	18.8%	14.7%	8.3%	6.7%	7.1%	12.5%
Social cohesion	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender equity*	25.0%	1.3%	0.0%	0.0%	0.0%	5.2%	0.0%	0.0%	0.0%
Financial markets	0.0%	1.3%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%
Urban development*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%
Environmental sustainability*	0.0%	0.0%	2.8%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	12.5%	28.8%	19.4%	18.8%	35.3%	28.1%	13.3%	25.0%	12.5%
Regional conflict and tensions*	0.0%	0.0%	8.3%	0.0%	2.9%	1.0%	0.0%	7.1%	12.5%
Private sector development	0.0%	6.3%	13.9%	12.5%	2.9%	5.2%	6.7%	3.6%	12.5%
Water and sanitation*	25.0%	26.3%	5.6%	6.3%	8.8%	5.2%	6.7%	7.1%	12.5%
Food security	12.5%	15.0%	5.6%	6.3%	17.6%	24.0%	6.7%	17.9%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	2.9%	1.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	3.8%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	7.5%	5.6%	0.0%	8.8%	6.3%	6.7%	7.1%	0.0%
Equality of opportunity	0.0%	8.8%	8.3%	6.3%	17.6%	8.3%	0.0%	10.7%	0.0%
Law and justice	0.0%	7.5%	11.1%	6.3%	5.9%	9.4%	6.7%	3.6%	0.0%
Local governance and institutions*	0.0%	3.8%	11.1%	37.5%	2.9%	2.1%	6.7%	3.6%	0.0%
Regulatory framework	0.0%	1.3%	2.8%	0.0%	0.0%	3.1%	0.0%	0.0%	6.3%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	1.3%	8.3%	0.0%	0.0%	2.1%	0.0%	3.6%	6.3%
Poverty reduction	0.0%	3.8%	5.6%	18.8%	2.9%	12.5%	6.7%	7.1%	12.5%
Anti corruption	25.0%	2.5%	5.6%	0.0%	0.0%	3.1%	6.7%	3.6%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

## B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Sierra Leone?

Greatest Value Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Policy advice, studies, analyses	0.0%	15.2%	15.2%	0.0%	17.2%	13.3%	20.0%	18.5%	9.1%
Data and statistics*	0.0%	18.2%	0.0%	0.0%	6.9%	1.2%	10.0%	0.0%	0.0%
Convening/facilitating	0.0%	3.0%	6.1%	0.0%	3.4%	3.6%	0.0%	0.0%	0.0%
Financial resources	42.9%	25.8%	39.4%	54.5%	20.7%	39.8%	20.0%	55.6%	45.5%
Capacity development	0.0%	16.7%	9.1%	18.2%	10.3%	19.3%	10.0%	3.7%	18.2%
Technical assistance	14.3%	3.0%	9.1%	0.0%	6.9%	4.8%	20.0%	0.0%	0.0%
Help to bring discipline/effective supervision to implementation of investment projects	42.9%	6.1%	12.1%	9.1%	20.7%	7.2%	10.0%	11.1%	0.0%
Mobilizing third party financial resources	0.0%	4.5%	0.0%	0.0%	6.9%	0.0%	10.0%	0.0%	0.0%
Donor coordination	0.0%	4.5%	6.1%	0.0%	3.4%	6.0%	0.0%	7.4%	0.0%
Linkage to non-Bank expertise (e.g., South- South knowledge sharing)*	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	9.1%
Strategy formulation (e.g., PRSP assistance)	0.0%	3.0%	3.0%	9.1%	3.4%	4.8%	0.0%	3.7%	18.2%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

2nd Greatest Value Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Policy advice, studies, analyses*	0.0%	1.5%	3.1%	25.0%	0.0%	14.5%	0.0%	12.0%	9.1%
Data and statistics	0.0%	5.9%	3.1%	8.3%	3.3%	4.8%	20.0%	4.0%	0.0%
Convening/facilitating	0.0%	2.9%	6.3%	8.3%	0.0%	0.0%	0.0%	0.0%	9.1%
Financial resources	12.5%	10.3%	12.5%	8.3%	23.3%	8.4%	30.0%	12.0%	0.0%
Capacity development	12.5%	11.8%	18.8%	0.0%	26.7%	25.3%	40.0%	28.0%	27.3%
Technical assistance	25.0%	4.4%	18.8%	8.3%	10.0%	14.5%	10.0%	16.0%	0.0%
Help to bring discipline/effective supervision to implementation of investment projects	0.0%	11.8%	6.3%	16.7%	3.3%	10.8%	0.0%	20.0%	27.3%
Mobilizing third party financial resources	12.5%	1.5%	6.3%	16.7%	10.0%	4.8%	0.0%	0.0%	0.0%
Donor coordination*	37.5%	29.4%	18.8%	0.0%	13.3%	8.4%	0.0%	0.0%	9.1%
Linkage to non-Bank expertise (e.g., South- South knowledge sharing)	0.0%	8.8%	3.1%	0.0%	0.0%	2.4%	0.0%	4.0%	9.1%
Strategy formulation (e.g., PRSP assistance)	0.0%	8.8%	3.1%	8.3%	10.0%	6.0%	0.0%	0.0%	9.1%
Other	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%

\*Significantly different between stakeholder groups



## B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Sierra Leone? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Too influenced by developed countries*	50.0%	57.3%	17.6%	31.3%	34.4%	19.6%	20.0%	12.5%	12.5%
Not exploring alternative policy options	12.5%	5.3%	11.8%	12.5%	9.4%	10.9%	6.7%	16.7%	0.0%
Not collaborating enough with stakeholders outside the Government*	12.5%	14.7%	29.4%	12.5%	18.8%	35.9%	60.0%	33.3%	37.5%
Its advice and strategies do not lend themselves to practical problem solving	12.5%	6.7%	14.7%	12.5%	12.5%	6.5%	33.3%	4.2%	6.3%
Not enough public disclosure of its work	25.0%	20.0%	20.6%	25.0%	18.8%	25.0%	6.7%	20.8%	12.5%
Arrogant in its approach*	0.0%	14.7%	5.9%	0.0%	3.1%	1.1%	0.0%	4.2%	12.5%
Not client focused*	12.5%	12.0%	11.8%	0.0%	9.4%	0.0%	0.0%	12.5%	12.5%
The credibility of its knowledge/data	12.5%	2.7%	2.9%	0.0%	6.3%	1.1%	6.7%	0.0%	0.0%
World Bank Group's processes too complex	25.0%	17.3%	14.7%	18.8%	15.6%	12.0%	6.7%	25.0%	6.3%
Not willing to honestly criticize policies and reform efforts in the country	12.5%	12.0%	17.6%	12.5%	9.4%	14.1%	33.3%	4.2%	6.3%
Staff too inaccessible	0.0%	10.7%	5.9%	0.0%	9.4%	2.2%	6.7%	0.0%	18.8%
Imposing technocratic solutions without regard to political realities*	0.0%	5.3%	5.9%	31.3%	0.0%	8.7%	13.3%	4.2%	6.3%
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	0.0%	6.7%	11.8%	18.8%	6.3%	4.3%	6.7%	16.7%	12.5%
Not aligned with other donors' work	0.0%	1.3%	0.0%	0.0%	6.3%	1.1%	0.0%	4.2%	0.0%
Not aligned with country priorities	0.0%	5.3%	2.9%	0.0%	9.4%	7.6%	0.0%	16.7%	6.3%
Not adequately sensitive to political/social realities in Sierra Leone	0.0%	2.7%	14.7%	6.3%	6.3%	9.8%	0.0%	12.5%	18.8%
Not focused enough on issues that are unique to post-conflict countries	12.5%	0.0%	2.9%	0.0%	0.0%	5.4%	0.0%	4.2%	6.3%
Inadequate number of World Bank Group staff members located in the country*	0.0%	0.0%	2.9%	12.5%	3.1%	3.3%	0.0%	0.0%	18.8%
Other	0.0%	0.0%	0.0%	0.0%	3.1%	2.2%	0.0%	0.0%	6.3%
Don't know	0.0%	2.7%	0.0%	0.0%	6.3%	9.8%	0.0%	4.2%	0.0%

\*Significantly different between stakeholder groups

## B. Overall Attitudes toward the World Bank Group (continued)

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Sierra Leone? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Trust Fund management	12.5%	29.6%	21.6%	20.0%	14.7%	24.0%	20.0%	21.4%	18.8%
Knowledge products/services	12.5%	12.3%	5.4%	13.3%	23.5%	17.7%	6.7%	3.6%	12.5%
Capacity development	12.5%	51.9%	43.2%	20.0%	38.2%	57.3%	53.3%	50.0%	50.0%
Technical assistance	25.0%	17.3%	27.0%	26.7%	11.8%	21.9%	13.3%	17.9%	31.3%
Investment lending	50.0%	13.6%	24.3%	13.3%	23.5%	10.4%	13.3%	14.3%	12.5%
Policy based lending/budget support to the Government	50.0%	22.2%	24.3%	33.3%	17.6%	14.6%	13.3%	10.7%	25.0%
Multi-sectoral approaches*	12.5%	14.8%	13.5%	20.0%	23.5%	18.8%	46.7%	39.3%	18.8%
Co-financing arrangements	25.0%	12.3%	8.1%	20.0%	11.8%	5.2%	0.0%	21.4%	6.3%
Sector-wide approaches	0.0%	13.6%	5.4%	13.3%	11.8%	4.2%	0.0%	14.3%	6.3%
Emergency Recovery lending	0.0%	9.9%	5.4%	6.7%	8.8%	10.4%	6.7%	3.6%	6.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	10.8%	6.7%	5.9%	4.2%	13.3%	0.0%	6.3%

\*Significantly different between stakeholder groups

To what extent do you believe that the World Bank Group's work and support help the poorest in Sierra Leone? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
To a fully sufficient degree	62.5%	21.0%	35.1%	43.8%	38.2%	22.4%	40.0%	44.4%	25.0%
To a somewhat sufficient degree	12.5%	37.0%	37.8%	25.0%	38.2%	48.0%	26.7%	37.0%	37.5%
To a somewhat insufficient degree	12.5%	23.5%	8.1%	25.0%	17.6%	14.3%	33.3%	7.4%	25.0%
To a very insufficient degree	0.0%	13.6%	16.2%	6.3%	5.9%	9.2%	0.0%	11.1%	6.3%
Don't know	12.5%	4.9%	2.7%	0.0%	0.0%	6.1%	0.0%	0.0%	6.3%

## B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Parliament*	25.0%	70.4%	24.3%	12.5%	11.8%	8.1%	6.7%	10.7%	6.3%
Donor community	12.5%	18.5%	10.8%	12.5%	11.8%	18.2%	13.3%	3.6%	0.0%
Media*	50.0%	11.1%	10.8%	6.3%	26.5%	24.2%	73.3%	42.9%	25.0%
Local Government*	12.5%	12.3%	35.1%	81.3%	20.6%	24.2%	13.3%	28.6%	25.0%
Private sector	12.5%	17.3%	24.3%	18.8%	29.4%	17.2%	40.0%	10.7%	37.5%
Academia/think tanks/research institutes*	0.0%	16.0%	27.0%	0.0%	26.5%	7.1%	0.0%	28.6%	18.8%
NGOs/Community Based Organizations*	50.0%	8.6%	13.5%	31.3%	23.5%	39.4%	13.3%	21.4%	6.3%
Youth/university groups*	0.0%	1.2%	8.1%	6.3%	17.6%	15.2%	13.3%	25.0%	25.0%
Beneficiaries	0.0%	28.4%	29.7%	25.0%	11.8%	26.3%	13.3%	10.7%	12.5%
Foundations*	25.0%	8.6%	2.7%	0.0%	8.8%	1.0%	0.0%	3.6%	6.3%
UN and regional peace keeping forces	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%
Emerging donors	0.0%	3.7%	0.0%	6.3%	2.9%	0.0%	0.0%	3.6%	6.3%
UN agencies	0.0%	1.2%	0.0%	0.0%	2.9%	7.1%	6.7%	3.6%	6.3%
Regional organizations (e.g., MRU, ECOWAS, AU)	12.5%	1.2%	2.7%	0.0%	0.0%	2.0%	0.0%	3.6%	0.0%
Other*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	3.6%	12.5%
Don't know	0.0%	0.0%	5.4%	0.0%	0.0%	1.0%	0.0%	0.0%	6.3%

\*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Sierra Leone? (1-Strongly disagree, 10-Strongly agree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Sierra Leone*	8	7.63	2.83	80	5.30	2.37	35	6.26	2.27	15	7.67	2.19	30	7.27	2.30	86	5.93	2.49	14	5.64	2.10	25	6.88	2.45	16	5.94	2.26
The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone*	7	7.71	3.09	79	5.41	2.49	32	6.72	1.97	14	7.86	1.96	31	7.61	2.43	84	5.82	2.12	13	6.54	1.51	23	6.91	2.64	15	6.47	2.39

\*Significantly different between stakeholder groups



## B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	7	6.71	3.50	80	5.09	2.22	33	6.21	2.13	12	5.67	2.15	31	7.06	2.73	90	5.77	2.38	15	6.27	2.28	26	6.62	2.47	15	6.33	1.40
Flexibility (in terms of the institution's products and services)	8	4.50	3.59	80	5.16	2.31	35	5.51	2.08	13	4.62	2.36	31	6.29	2.72	87	5.36	2.48	14	5.21	1.25	26	6.54	2.49	15	5.93	2.02
Flexibility (in terms of changing country circumstances)*	8	3.75	3.20	80	5.10	2.37	36	6.44	2.45	13	5.46	2.54	32	6.91	2.72	82	5.63	2.52	15	5.93	1.67	26	6.38	2.58	14	5.07	1.27
Being inclusive*	8	5.13	3.52	79	5.03	2.16	32	6.34	2.12	13	5.08	2.50	32	6.28	2.65	83	5.46	2.71	14	5.00	1.41	24	6.83	2.10	14	4.57	1.87
Openness (sharing data and other information)*	7	7.29	3.09	80	5.04	2.25	34	6.15	2.45	13	6.23	2.55	32	6.69	2.84	82	5.17	2.50	14	5.29	1.82	27	6.96	2.30	13	5.46	2.85
Collaboration with the Government*	8	7.88	2.95	79	5.32	2.32	31	7.84	2.18	13	7.38	2.69	30	7.33	2.14	86	6.60	2.38	15	7.13	2.45	26	7.65	1.62	14	5.79	2.69
The speed in which it gets things accomplished on the ground*	8	6.88	2.90	80	4.91	2.20	34	6.00	2.30	13	5.85	2.61	30	6.37	2.57	86	5.22	2.22	14	4.71	2.67	27	6.70	2.28	15	5.33	2.29
Ease of access to the people at the World Bank Group who are making decisions important to my work*	8	4.50	3.74	79	5.28	2.49	33	6.06	2.42	12	5.00	2.34	27	6.37	2.75	85	4.87	2.47	15	4.67	1.68	23	6.78	2.41	15	6.00	2.56
Collaboration with civil society*	8	6.63	3.46	76	5.76	2.58	33	6.45	2.15	12	5.75	2.80	32	7.00	2.66	87	5.13	2.50	15	4.47	2.70	25	7.20	2.53	16	6.75	2.21
Collaboration with the UN	8	7.38	3.29	78	6.17	2.80	33	7.48	2.32	13	7.38	2.43	31	7.84	2.41	78	6.76	2.40	11	6.45	1.81	22	7.50	2.65	15	7.07	2.76
Staff accessibility	8	4.63	3.58	71	5.30	2.43	31	5.84	2.56	12	5.33	2.31	30	6.03	2.37	82	5.65	2.49	15	4.73	2.09	27	6.59	2.80	16	6.12	2.68
Collaboration with other donors and development partners	8	7.75	3.88	77	6.13	2.66	30	7.40	2.21	13	7.00	2.71	31	6.77	2.86	85	6.74	2.29	13	6.46	2.18	26	7.88	2.08	15	6.67	2.55
Collaboration with the private sector	8	7.50	3.46	75	5.87	2.67	28	6.79	2.47	13	5.92	2.99	32	6.94	2.59	81	5.88	2.26	14	5.86	2.11	26	7.31	2.46	15	5.53	2.85
Straightforwardness and honesty*	8	6.62	3.93	72	5.49	2.67	32	6.47	2.48	12	7.50	1.93	29	7.45	2.82	84	6.62	2.39	13	6.00	2.89	25	7.20	2.48	12	6.50	3.00
Treating clients and stakeholders in Sierra Leone with respect	8	7.88	3.14	76	5.78	2.75	32	6.84	2.34	13	6.85	2.79	30	6.73	2.42	84	6.30	2.33	14	5.36	2.76	26	7.15	2.65	14	5.50	3.13
Being a long-term partner	8	6.50	3.38	79	6.70	2.98	34	7.76	2.40	13	7.62	2.29	31	8.26	2.45	87	7.22	2.35	15	7.73	2.25	27	8.19	2.37	15	7.87	2.47

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

In the past year, have you seen more, less, or just about the same level of effective collaboration between the UN and the World Bank Group in your country?\* (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
More effective collaboration	42.9%	6.6%	20.6%	30.8%	30.0%	15.7%	14.3%	60.0%	0.0%
The same level of effective collaboration	42.9%	40.8%	47.1%	30.8%	46.7%	49.4%	35.7%	24.0%	57.1%
Less effective collaboration	14.3%	36.8%	11.8%	30.8%	10.0%	13.5%	35.7%	8.0%	28.6%
Don't know	0.0%	15.8%	20.6%	7.7%	13.3%	21.3%	14.3%	8.0%	14.3%

\*Significantly different between stakeholder groups

When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
The Government works inefficiently*	50.0%	21.0%	66.7%	40.0%	41.2%	49.0%	60.0%	42.9%	50.0%
Poor donor coordination*	50.0%	71.6%	22.2%	26.7%	47.1%	31.3%	26.7%	50.0%	25.0%
The World Bank Group is not sensitive enough to political/social realities on the ground	12.5%	24.7%	30.6%	33.3%	29.4%	26.0%	6.7%	25.0%	43.8%
Lack of/inadequate levels of capacity in Government	50.0%	24.7%	41.7%	20.0%	8.8%	28.1%	26.7%	17.9%	18.8%
There is not an adequate level of citizen/civil society participation*	0.0%	13.6%	30.6%	6.7%	47.1%	40.6%	60.0%	42.9%	31.3%
The World Bank Group works too slowly*	25.0%	48.1%	13.9%	26.7%	23.5%	18.8%	0.0%	14.3%	25.0%
The World Bank Group does not do adequate follow through/follow-up*	12.5%	29.6%	0.0%	13.3%	17.6%	17.7%	0.0%	21.4%	18.8%
Political pressures and obstacles*	25.0%	4.9%	36.1%	26.7%	23.5%	29.2%	66.7%	39.3%	37.5%
Reforms are not well thought out in light of country challenges	37.5%	27.2%	11.1%	26.7%	26.5%	21.9%	6.7%	25.0%	6.3%
Ongoing conflict and instability*	12.5%	1.2%	11.1%	13.3%	0.0%	2.1%	0.0%	0.0%	6.3%
Inadequate funding	0.0%	11.1%	5.6%	33.3%	14.7%	8.3%	13.3%	14.3%	12.5%
Other*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%

\*Significantly different between stakeholder groups

## C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Sierra Leone? (1-Not important at all, 10-Very important)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Crime and violence*	7	3.86	4.26	78	7.38	2.31	31	5.90	3.14	13	6.31	3.33	30	6.83	2.70	87	5.86	2.46	14	6.36	3.15	26	6.35	2.67	14	5.50	2.85
Financial markets	7	8.86	3.02	80	7.49	2.33	31	7.48	2.35	10	7.20	3.01	30	7.53	2.47	85	6.80	2.37	15	7.93	1.94	25	7.20	2.84	16	6.81	2.99
Transport	8	8.63	2.72	79	7.70	2.31	33	8.03	1.79	15	8.13	1.88	31	7.77	2.36	86	7.37	1.95	15	8.53	1.73	24	7.25	2.80	16	7.44	2.39
Anti corruption	7	7.57	3.60	80	7.96	2.25	28	8.61	1.64	13	7.92	1.98	30	8.47	2.05	86	7.48	2.26	15	8.60	1.68	25	7.60	2.53	15	6.73	2.79
Regional conflict and tensions*	7	5.00	4.04	79	7.68	2.16	29	6.38	2.24	13	7.38	1.76	28	7.50	2.12	84	6.68	2.27	15	6.60	2.92	25	7.48	2.20	16	5.94	2.62
Law and justice*	7	8.29	2.75	78	7.94	2.10	30	7.57	2.34	13	6.69	2.43	33	8.06	2.22	90	7.06	2.51	14	8.21	2.61	23	7.22	2.04	16	6.13	2.63
Urban development*	7	8.14	2.54	78	7.79	2.07	32	7.41	2.11	13	7.54	1.94	33	7.67	2.23	86	6.58	2.21	11	7.18	2.82	25	7.32	2.23	16	6.19	2.37
Environmental sustainability*	7	8.43	2.44	80	7.96	1.99	34	7.32	1.89	14	7.86	1.51	30	8.03	2.11	83	6.99	2.18	15	7.40	2.10	25	7.20	2.80	16	6.06	2.43
Trade and exports*	7	6.29	3.90	78	7.81	2.02	34	7.24	2.10	13	7.62	1.76	29	7.52	2.50	82	6.74	2.25	15	7.60	1.88	23	6.61	2.82	16	5.56	2.58
Information and communications technology	8	8.25	1.98	81	8.00	1.98	34	6.85	2.05	14	6.93	2.59	31	7.74	2.37	85	6.89	2.27	15	7.47	2.23	26	7.38	2.84	14	7.36	1.69
Poverty reduction	8	9.13	1.46	81	8.15	2.01	34	8.68	1.92	15	8.67	1.54	31	7.74	2.79	92	8.17	2.32	15	9.13	1.36	24	7.83	2.48	15	8.47	1.92
Gender equity*	7	7.57	3.15	81	7.88	2.02	33	7.12	1.90	14	7.64	1.39	31	7.45	2.46	85	7.52	2.30	14	6.71	1.82	26	6.04	2.60	15	6.40	2.64
Private sector development	8	8.88	2.23	80	8.12	1.89	35	7.91	1.85	14	7.79	1.85	28	7.36	2.61	86	7.40	2.13	15	7.27	2.37	26	7.35	2.46	15	6.33	2.66
Foreign direct investment*	8	9.38	1.41	79	8.19	1.91	30	8.00	1.78	13	7.46	2.18	29	7.24	2.43	83	6.99	2.26	12	7.08	2.19	26	7.42	2.25	16	7.00	2.39
Local governance and institutions*	7	7.86	3.67	80	8.11	1.94	34	7.76	2.12	15	8.40	1.76	29	7.86	2.25	79	7.30	2.03	15	5.93	2.40	25	7.92	2.00	15	7.40	2.82
Water and sanitation	8	9.38	1.41	79	8.18	2.09	34	8.24	1.84	15	8.07	2.09	33	8.21	2.18	92	8.05	2.17	15	7.60	2.69	25	8.04	2.24	16	7.63	2.47
Regulatory framework	8	9.25	1.49	78	7.77	2.20	34	7.32	1.97	14	7.43	2.47	30	7.97	2.47	81	7.30	2.20	14	7.71	2.33	25	7.52	1.94	15	7.47	2.29
Economic growth	8	8.75	2.82	80	8.17	2.07	35	8.03	1.98	15	8.47	2.00	32	8.69	1.89	86	8.24	2.20	15	8.87	1.30	25	8.00	2.24	16	7.75	2.35
Energy	8	9.00	2.45	81	8.06	2.04	35	8.26	1.72	13	7.38	2.84	32	8.50	2.17	89	7.99	2.28	12	8.08	2.50	25	7.96	2.44	16	8.25	2.35
Disaster management	7	8.29	2.98	80	7.94	2.02	33	7.09	2.70	14	6.93	2.81	33	7.58	2.61	88	7.26	2.40	12	7.42	1.88	24	7.75	2.25	15	7.47	2.50
Public sector governance/reform	6	9.33	1.63	81	8.44	1.84	36	8.42	1.83	13	7.46	2.99	32	8.50	2.00	90	8.47	2.06	15	7.07	2.58	26	8.35	2.35	16	8.75	2.11
Job creation/employment	8	8.75	1.75	81	7.89	2.26	36	7.97	1.98	14	7.14	2.71	33	6.94	2.99	90	7.50	2.76	15	8.53	1.88	26	7.15	3.13	15	8.07	2.40
Social cohesion*	8	8.75	1.75	79	7.70	2.18	35	7.29	2.26	12	6.17	2.55	31	5.97	2.73	81	6.53	2.56	12	5.92	2.02	24	6.71	3.11	14	6.71	2.09
Communicable/non-communicable diseases*	8	8.75	1.83	80	7.87	2.08	34	7.15	2.68	13	7.85	2.54	29	7.00	2.67	80	6.80	2.48	15	6.00	2.04	24	7.50	2.80	15	6.40	2.80
Equality of opportunity	8	8.88	1.81	79	7.92	2.08	31	7.52	2.50	14	7.29	2.49	33	6.70	3.22	86	7.36	2.67	15	6.07	1.75	23	7.26	3.12	15	7.07	1.75
Social protection	8	8.50	1.85	80	7.65	2.08	35	7.11	2.27	14	7.71	2.49	33	6.61	2.77	86	6.90	2.45	15	6.20	1.74	26	7.12	2.64	16	6.63	2.55
Rural development	8	8.63	2.00	80	7.54	2.08	35	7.86	2.18	14	7.36	2.62	33	7.70	2.38	89	7.42	2.36	15	6.87	2.00	25	7.88	2.74	16	6.81	2.81
Global/regional integration	7	8.29	2.63	79	7.62	2.13	31	7.06	2.31	14	7.43	2.31	31	7.48	2.34	85	6.84	2.52	15	6.67	2.13	24	7.46	2.26	15	5.80	2.70
Food security	8	8.88	3.18	80	7.71	2.33	36	7.78	1.97	14	8.50	1.56	30	8.67	2.02	95	7.88	2.65	14	7.79	2.69	25	8.24	2.09	16	6.94	3.07
Natural resource management	7	8.29	3.30	80	7.46	2.33	34	7.32	2.57	14	7.21	2.42	32	7.41	2.54	87	7.21	2.67	15	8.07	2.22	24	8.08	2.10	16	6.37	2.58
Security/stabilization/reconstruction	6	8.50	3.67	81	7.64	2.35	35	6.51	2.72	13	7.31	2.46	31	7.58	2.45	84	7.30	2.35	14	6.86	2.57	25	8.00	2.08	15	6.67	2.23
Health	8	8.88	3.18	80	8.11	2.23	35	8.54	1.82	13	8.69	1.55	33	8.06	2.55	93	8.17	2.38	15	8.40	1.80	25	8.64	1.82	15	7.67	2.74
Climate change	7	6.57	4.08	80	7.94	2.25	32	7.37	2.31	14	7.86	2.03	30	7.93	2.42	87	7.59	2.25	15	7.00	2.51	22	9.00	1.11	15	7.20	2.21
Agricultural development	8	8.88	3.18	81	7.84	2.37	35	8.54	1.87	14	8.86	1.92	32	8.37	2.20	90	7.92	2.43	15	7.13	2.88	25	8.80	1.68	16	8.19	2.20
Education	8	9.50	1.41	81	7.89	2.55	36	8.89	1.67	14	8.79	2.01	33	8.52	2.39	90	8.14	2.53	15	8.33	1.91	25	9.16	1.91	16	8.81	2.40

\*Significantly different between stakeholder groups



### C. World Bank Group's Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone? (1-Not effective at all, 10-Very effective)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Gender equity*	5	4.80	2.68	76	5.28	2.37	27	5.70	2.64	14	6.64	2.73	31	6.84	2.70	65	5.80	2.74	12	4.25	1.36	23	5.96	2.64	14	6.71	2.61
Information and communications technology	5	7.20	2.77	74	5.49	2.46	30	5.60	2.65	15	7.47	2.23	26	6.12	2.29	59	5.58	2.46	13	4.92	1.75	24	5.75	2.33	15	6.13	2.33
Transport	5	6.60	2.61	75	5.53	2.45	33	6.15	2.48	14	7.57	2.14	28	6.43	2.53	78	5.77	2.10	13	5.54	0.78	24	5.62	2.73	13	6.62	2.02
Law and justice	7	5.71	4.23	78	5.64	2.41	31	5.16	2.65	13	6.77	2.52	30	5.97	2.86	62	5.40	2.29	10	4.40	1.96	22	5.68	2.50	12	6.33	1.97
Urban development	7	6.29	4.39	80	5.65	2.41	33	6.09	2.81	11	6.18	1.78	30	6.20	2.19	72	5.83	1.89	12	5.25	1.36	25	5.28	2.56	12	6.25	2.14
Environmental sustainability	7	5.14	4.30	78	5.51	2.47	30	5.83	2.36	13	6.85	1.77	30	6.37	2.27	73	5.97	2.16	12	5.75	1.29	22	5.55	2.52	12	6.75	2.42
Regulatory framework	7	7.43	3.78	77	5.56	2.39	29	6.17	2.51	13	6.00	2.35	30	5.87	2.19	71	5.77	2.09	11	5.82	1.25	22	6.41	2.13	13	5.77	2.17
Communicable/non-communicable diseases	5	5.00	4.18	78	5.77	2.51	33	6.15	2.80	14	6.86	2.38	29	6.59	2.41	70	5.73	2.32	13	6.31	1.93	23	6.65	2.55	13	5.62	2.40
Poverty reduction	6	7.17	4.07	80	6.22	2.63	34	6.74	2.59	15	7.13	2.29	32	7.19	2.68	80	6.20	2.45	13	5.23	3.22	25	6.32	2.50	15	6.60	2.50
Anti corruption	8	7.63	3.34	79	5.96	2.56	31	6.16	2.99	15	6.20	2.86	31	6.84	2.60	67	5.60	2.60	12	4.92	3.50	25	6.16	2.48	11	6.36	2.77
Private sector development	8	7.63	2.92	79	5.89	2.51	33	6.52	2.43	14	6.43	2.82	33	6.24	2.33	75	5.44	2.26	12	5.42	2.27	24	6.21	2.13	15	5.93	2.63
Foreign direct investment	7	7.43	4.08	77	5.79	2.49	32	6.41	2.42	12	5.50	2.39	31	6.39	2.35	74	5.46	2.22	13	5.85	2.48	24	5.88	2.54	13	5.15	2.61
Local governance and institutions	8	7.25	3.69	80	6.05	2.45	34	6.59	2.26	14	7.07	2.13	30	6.73	2.60	74	5.74	2.33	12	5.08	2.97	26	6.12	2.37	15	5.80	2.73
Water and sanitation	8	7.75	3.62	80	6.19	2.57	35	7.14	2.37	15	7.53	2.33	33	6.73	2.96	79	6.03	2.25	14	5.57	2.41	26	6.00	2.50	14	6.36	3.00
Trade and exports	7	6.43	3.60	78	6.15	2.64	33	6.67	2.29	13	6.08	2.50	31	6.45	2.78	72	5.53	2.30	11	4.64	3.32	24	5.71	2.60	12	5.50	2.28
Economic growth	7	7.86	2.48	78	6.22	2.63	33	6.61	2.62	14	7.71	1.54	32	6.78	2.88	76	5.79	2.70	13	5.31	3.68	27	6.59	3.14	14	6.86	2.28
Health*	8	7.88	2.90	79	6.57	2.64	35	7.00	2.60	15	8.00	1.96	30	6.87	2.79	81	5.93	2.28	14	5.43	3.61	24	6.92	2.76	15	7.07	2.81
Disaster management	7	7.43	2.82	79	6.08	2.62	30	6.00	2.65	12	6.75	2.01	32	6.53	2.85	75	5.53	2.13	12	5.08	3.00	25	6.68	2.56	12	5.67	2.64
Public sector governance/reform	7	7.00	3.11	79	6.18	2.58	34	7.29	2.75	12	7.17	2.41	33	7.39	2.47	80	6.39	2.19	13	5.38	3.04	27	6.93	2.63	12	7.25	2.77
Job creation/employment*	8	6.50	3.59	80	5.80	2.62	33	6.21	2.83	14	6.21	1.89	30	5.90	2.88	73	4.68	2.46	12	3.92	2.87	24	5.92	2.70	14	6.21	2.36
Social cohesion*	8	6.00	3.38	76	5.57	2.61	30	6.40	2.79	11	5.55	0.93	31	6.03	2.76	67	4.31	2.26	10	4.90	1.73	24	5.71	2.60	12	6.25	2.26
Financial markets*	5	2.80	2.17	77	5.57	2.48	33	6.15	2.72	12	6.08	1.78	32	5.84	2.62	70	4.70	2.30	13	4.77	2.65	24	5.92	2.48	13	7.08	1.85
Equality of opportunity	7	4.71	3.55	76	5.79	2.56	31	6.45	2.88	13	6.15	3.02	29	6.00	3.23	70	5.29	2.86	12	4.08	2.78	23	5.48	2.59	13	6.62	1.50
Energy	7	6.57	3.74	80	5.91	2.42	34	6.79	2.63	12	6.08	2.47	33	6.52	2.61	78	5.60	2.42	14	5.36	3.18	26	5.73	2.46	14	6.86	1.75
Rural development	8	7.88	2.42	79	5.87	2.40	34	6.53	2.75	13	6.38	2.10	33	5.67	2.43	76	5.38	2.37	13	5.85	2.27	26	5.69	2.49	14	6.64	2.65
Global/regional integration	6	7.00	3.10	78	5.82	2.33	30	5.53	2.79	11	5.55	2.11	32	5.69	2.09	73	5.27	2.13	12	5.75	1.76	22	5.95	2.40	13	6.38	2.50
Food security	7	6.43	3.95	79	5.77	2.43	34	6.88	2.78	13	7.15	2.61	32	6.34	2.63	78	5.68	2.37	13	5.15	2.79	26	5.50	2.45	14	6.00	2.66
Education*	8	7.25	3.37	80	5.55	2.46	37	6.81	2.96	12	7.08	2.91	31	6.13	2.49	78	5.37	2.46	14	4.64	2.71	26	6.46	2.34	14	6.07	2.89
Security/stabilization/reconstruction	7	5.86	3.98	77	5.45	2.34	34	5.24	2.47	12	6.50	2.81	32	5.41	2.20	76	5.39	2.42	12	4.50	2.43	25	6.00	2.24	13	6.08	2.22
Social protection*	7	6.00	4.16	77	5.52	2.54	32	6.44	2.56	12	6.42	3.12	31	5.48	2.25	72	4.82	2.42	11	4.00	2.14	26	5.58	2.42	12	6.08	2.75
Climate change	6	6.00	4.43	78	5.69	2.69	31	6.65	2.55	13	6.69	3.01	32	6.66	2.85	74	5.47	2.51	13	4.62	2.57	26	6.50	2.34	12	6.92	2.94
Agricultural development*	8	7.75	3.41	77	5.79	2.63	36	7.31	2.62	13	6.62	2.87	33	6.48	2.54	78	5.79	2.32	14	5.14	3.03	26	6.23	2.18	14	6.50	2.74
Natural resource management	6	7.00	3.35	78	5.72	2.65	34	6.79	2.69	13	5.77	2.98	32	5.41	2.64	74	5.19	2.43	14	4.71	3.20	26	4.88	2.29	13	5.69	3.12

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?*	7	7.43	3.51	81	5.41	2.41	34	6.62	1.72	15	6.73	2.40	31	7.52	2.63	86	6.26	2.46	14	5.14	2.60	28	7.79	2.78	15	6.60	1.50

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Sierra Leone?*	8	7.38	3.70	80	5.91	2.53	35	6.89	1.97	15	6.27	2.15	28	7.79	2.48	83	6.39	2.49	14	6.07	1.44	27	7.44	2.71	15	6.93	1.53

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**To what extent do you agree with the following statements about the World Bank Group in Sierra Leone? (1-Strongly disagree, 10-Strongly agree)**

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Sierra Leone*	8	6.63	3.54	77	4.74	2.24	34	6.44	2.44	14	6.00	2.63	32	5.53	2.45	90	5.66	2.39	15	5.13	1.92	28	5.86	2.52	16	5.88	2.06
The World Bank Group meets Sierra Leone's needs for knowledge services*	8	7.75	2.92	81	4.99	2.38	34	5.88	2.61	14	7.36	1.98	32	6.50	2.51	90	5.89	2.21	14	4.64	2.02	25	6.36	2.41	16	6.87	2.22

\*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Sierra Leone?	8	7.00	3.07	69	5.77	2.60	32	6.50	2.29	12	7.25	1.66	24	7.08	2.76	75	6.05	2.08	13	5.08	2.75	19	6.21	2.95	13	7.23	1.54

(1-To no degree at all, 10-To a very significant degree)





## D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Weekly	0.0%	3.7%	0.0%	0.0%	0.0%	8.5%	0.0%	0.0%	0.0%
Monthly	25.0%	12.3%	5.6%	0.0%	18.8%	6.4%	6.7%	11.5%	13.3%
A few times a year	50.0%	29.6%	44.4%	43.8%	40.6%	31.9%	46.7%	30.8%	26.7%
Rarely	12.5%	32.1%	16.7%	25.0%	6.3%	20.2%	40.0%	23.1%	6.7%
Never	12.5%	22.2%	33.3%	31.3%	34.4%	33.0%	6.7%	34.6%	53.3%

In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely*	7	7.57	2.15	74	4.69	1.79	32	5.81	2.15	11	6.09	2.30	30	6.10	2.62	77	5.73	2.20	14	5.07	1.98	24	6.04	2.37	14	5.57	2.85
Include appropriate level of stakeholder involvement during preparation*	7	7.86	2.27	74	4.76	2.00	31	6.19	2.02	14	6.57	2.44	27	6.78	2.39	73	5.85	2.25	14	3.64	2.02	24	6.46	2.77	14	5.14	2.38
Lead to practical solutions*	8	8.25	2.19	72	5.06	2.24	31	6.45	2.22	14	6.79	2.12	29	6.28	2.88	78	6.13	2.41	14	4.79	2.33	24	6.37	2.87	15	6.13	2.39
Are accessible (well written and easy to understand)*	8	7.00	2.62	73	4.88	1.91	31	6.16	2.00	12	6.67	2.61	29	6.55	2.46	78	5.64	2.27	14	5.21	2.67	26	6.46	2.63	13	5.54	2.82
Are source of relevant information on global good practices*	7	8.14	2.91	73	5.10	2.15	32	6.38	2.30	12	7.42	2.39	27	7.00	2.60	82	6.40	2.41	15	5.67	2.82	24	6.96	2.90	13	5.54	2.30
Are adequately disseminated*	7	7.57	3.31	72	5.11	2.00	30	5.67	1.95	11	5.73	2.53	31	5.81	2.06	77	5.69	2.26	15	4.73	2.43	21	6.48	2.66	14	4.64	2.62
Are translated enough into local language*	8	4.13	3.52	72	5.07	1.96	29	4.66	2.35	12	5.25	2.77	30	5.47	2.37	76	4.64	2.31	15	3.13	2.59	22	5.95	2.46	14	4.29	2.61
Are adaptable to Sierra Leone's specific development challenges and country circumstances*	8	6.63	3.54	73	5.36	2.10	30	6.33	2.15	14	7.57	2.10	31	6.68	2.68	81	5.74	2.40	15	3.73	2.55	25	6.52	2.82	15	5.13	2.77

\*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	8	7.88	2.36	77	6.43	2.29	34	6.76	2.22	13	7.38	2.26	32	7.75	2.55	93	6.56	2.41	15	5.13	3.14	25	7.20	2.72	15	6.73	2.22
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	8	7.12	3.04	74	6.28	2.43	33	6.88	2.39	12	7.17	2.29	32	7.59	2.78	89	6.90	2.49	15	4.53	2.88	25	7.00	2.78	14	7.57	2.14

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) \*Significantly different between stakeholder groups

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	6	5.17	4.36	78	4.97	2.14	28	5.21	1.99	14	4.86	2.63	31	6.10	2.98	75	5.87	2.51	14	6.00	3.26	24	6.38	2.58	12	6.17	2.62
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	7	7.29	3.45	76	5.26	2.28	34	6.38	2.30	14	6.57	2.62	30	6.83	2.61	82	5.93	2.74	15	4.47	2.88	24	6.67	2.73	12	6.33	2.81
The World Bank Group's approvals and reviews are done in a timely fashion*	7	7.43	3.15	78	4.91	1.96	32	6.06	1.79	14	5.07	2.53	29	5.90	2.53	75	5.85	2.26	14	6.21	2.67	21	6.29	2.24	13	6.08	1.80
The World Bank Group's "Safeguard Policy" requirements are reasonable*	6	7.50	3.21	77	5.10	2.02	31	6.29	1.66	11	6.73	1.85	30	6.90	2.59	73	5.66	2.31	14	4.43	2.34	19	7.11	2.16	14	6.43	1.95
The World Bank Group's conditions on its lending are reasonable*	5	6.60	2.70	79	4.92	2.07	30	6.13	1.74	14	6.14	2.85	27	6.11	2.44	70	5.63	1.94	13	5.00	1.15	21	6.76	2.30	13	6.00	2.27
The World Bank Group takes decisions quickly in Sierra Leone	6	5.83	3.19	79	5.06	2.16	31	5.97	1.87	14	5.43	2.90	27	5.93	2.85	75	5.20	2.39	13	6.31	2.06	22	6.09	2.45	13	5.31	2.59
Working with the World Bank Group increases Sierra Leone's institutional capacity*	8	8.25	2.71	81	5.48	2.44	31	6.68	2.01	13	7.23	1.59	29	6.76	2.87	79	6.47	2.44	13	4.77	2.86	24	7.42	2.57	15	6.67	2.02
Where country systems are adequate, the World Bank Group makes appropriate use of them*	8	7.88	2.80	76	5.43	2.49	27	6.67	2.29	13	7.69	1.49	28	6.93	2.79	80	6.33	2.53	14	6.14	1.92	22	6.73	2.78	14	6.21	1.72
The World Bank Group provides effective implementation support*	8	7.75	3.33	79	5.22	2.26	34	6.94	2.21	13	8.31	1.60	29	7.17	2.67	82	6.23	2.61	13	4.69	2.39	25	7.84	2.62	15	6.40	2.44

\*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Sierra Leone?	8	7.25	3.65	75	6.19	2.50	30	6.53	1.96	12	7.42	2.07	27	7.07	2.42	82	6.38	2.36	14	5.50	1.99	20	6.55	3.00	13	6.46	2.03

(1-To no degree at all, 10-To a very significant degree)

### E. Working with the World Bank Group (continued)

Which of the following best describes the World Bank Group's support in Sierra Leone?\* (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
The World Bank Group is sufficiently selective and focuses on the most important development challenges in Sierra Leone	62.5%	24.3%	52.8%	64.3%	35.5%	59.3%	42.9%	40.0%	43.8%
The World Bank Group is not sufficiently selective in Sierra Leone, and it is involved in too many areas of development	37.5%	59.5%	36.1%	14.3%	58.1%	35.2%	50.0%	28.0%	43.8%
Don't know	0.0%	16.2%	11.1%	21.4%	6.5%	5.5%	7.1%	32.0%	12.5%

\*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Sierra Leone?*	8	7.75	2.82	61	5.59	2.38	28	6.89	1.73	10	5.40	2.59	27	6.89	2.83	63	5.60	2.24	14	5.29	1.27	17	6.24	3.09	10	5.40	0.84

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups



### E. Working with the World Bank Group (continued)

To what extent do you agree with the following statements related to the World Bank Group's work in response to the Ebola outbreak in Sierra Leone last year?

(1-Strongly disagree, 10-Strongly agree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The level of the World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was appropriate.	5	6.00	3.54	74	6.73	2.32	34	7.26	2.29	15	7.47	2.39	33	7.15	2.51	88	7.11	2.36	13	7.23	2.13	27	7.48	2.86	15	6.67	2.13
The World Bank Group's grant financing in response to the Ebola outbreak was done at the appropriate speed.	5	6.40	3.36	73	6.53	2.14	31	6.74	2.22	15	6.80	2.73	33	7.09	2.18	87	6.40	2.37	13	7.08	2.36	23	7.22	2.94	15	6.20	2.18
The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was flexible to address complex challenges in changing environment.	6	7.17	3.25	71	6.72	2.21	31	7.03	2.24	15	7.13	2.33	30	7.03	2.31	85	6.33	2.33	13	6.62	1.76	25	7.36	2.40	13	6.00	1.78
The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone enabled the government to own and manage responses, rather than creating parallel structure.	7	7.86	2.73	71	6.86	2.24	32	7.12	2.24	15	6.27	2.60	32	7.25	2.30	86	6.41	2.28	13	5.08	2.81	25	7.32	2.39	15	6.47	1.81
The World Bank Group's work (advice, grant financing, etc.) in response to the Ebola outbreak helped engender institutional change to improve health care service management and response in Sierra Leone.	5	7.00	2.45	71	6.80	2.14	30	7.70	1.90	15	7.47	2.36	30	7.60	1.99	87	6.85	2.20	12	5.75	1.71	26	7.00	2.83	14	6.21	2.42
The World Bank Group's work (advice, grant financing, etc.) helped to build institutional capacity for future outbreaks of pandemics and epidemics.	6	7.83	2.71	71	6.87	2.18	33	7.70	1.99	15	8.00	2.33	31	7.10	2.60	84	7.01	2.33	12	6.67	0.89	25	7.60	2.69	13	6.46	2.03
The World Bank Group role as convener and facilitator of other donors was very effective in response to last year's Ebola crisis.	6	8.00	2.76	74	6.74	2.16	32	7.63	2.03	15	7.53	1.88	31	7.39	2.54	88	6.66	2.27	13	6.31	1.70	25	7.84	2.51	14	7.36	1.98

When considering the World Bank Group's Ebola crisis related work in Sierra Leone, which of the following activities were most useful? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Damage assessment (post-outbreak needs assessment)*	14.3%	6.3%	29.7%	13.3%	38.7%	25.8%	33.3%	50.0%	12.5%
Knowledge exchange*	57.1%	48.8%	40.5%	6.7%	25.8%	16.1%	40.0%	17.9%	31.3%
Mobilizing donor support	28.6%	35.0%	40.5%	46.7%	51.6%	47.3%	40.0%	57.1%	43.8%
World Bank Group's grant financing	0.0%	25.0%	27.0%	33.3%	25.8%	29.0%	53.3%	14.3%	25.0%
Institutional capacity building	57.1%	25.0%	35.1%	46.7%	29.0%	45.2%	13.3%	39.3%	37.5%
Beneficiary targeting	0.0%	23.8%	16.2%	26.7%	6.5%	16.1%	0.0%	14.3%	31.3%
Building country ownership	28.6%	8.8%	10.8%	13.3%	19.4%	10.8%	20.0%	7.1%	6.3%
Other*	0.0%	8.8%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	6.3%

\*Significantly different between stakeholder groups

### E. Working with the World Bank Group (continued)

When considering post-Ebola recovery, which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Sierra Leone? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Health (e.g., rapid response to epidemics such as Ebola)	57.1%	82.7%	74.2%	84.6%	71.9%	83.7%	66.7%	85.7%	58.3%
Education (e.g., increased quality of school education)	42.9%	60.0%	71.0%	30.8%	65.6%	51.2%	40.0%	71.4%	66.7%
Social protection (e.g., social safety nets for the vulnerable, specifically in Ebola affected areas)*	42.9%	40.0%	41.9%	23.1%	46.9%	41.9%	60.0%	71.4%	16.7%
Private sector development	0.0%	20.0%	22.6%	15.4%	18.8%	18.6%	6.7%	7.1%	50.0%
Water (e.g., improved access to clean water)	28.6%	50.7%	22.6%	53.8%	46.9%	44.2%	20.0%	25.0%	41.7%
Energy (e.g., increased power generation and access to electricity)	28.6%	25.3%	12.9%	30.8%	12.5%	25.6%	26.7%	10.7%	33.3%
Governance (e.g., government effectiveness, good governance)	42.9%	21.3%	41.9%	46.2%	25.0%	26.7%	46.7%	28.6%	33.3%

\*Significantly different between stakeholder groups

Which THREE areas below would benefit most from other donors in Sierra Leone? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Health (e.g., rapid response to epidemics such as Ebola)*	16.7%	27.6%	54.3%	38.5%	54.8%	43.7%	50.0%	68.0%	40.0%
Education (e.g., increased quality of school education)	50.0%	40.8%	40.0%	38.5%	29.0%	41.4%	42.9%	20.0%	40.0%
Social protection (e.g., social safety nets for the vulnerable, specifically in Ebola affected areas)	33.3%	47.4%	54.3%	61.5%	54.8%	59.8%	42.9%	48.0%	46.7%
Private sector development	66.7%	32.9%	40.0%	46.2%	35.5%	39.1%	14.3%	32.0%	46.7%
Water (e.g., improved access to clean water)	50.0%	31.6%	40.0%	46.2%	41.9%	42.5%	7.1%	48.0%	46.7%
Energy (e.g., increased power generation and access to electricity)*	0.0%	64.5%	31.4%	38.5%	45.2%	32.2%	35.7%	24.0%	26.7%
Governance (e.g., government effectiveness, good governance)*	16.7%	42.1%	20.0%	23.1%	19.4%	25.3%	28.6%	56.0%	33.3%

\*Significantly different between stakeholder groups

## F. The Future Role of the World Bank Group in Sierra Leone

Which of the following SHOULD the World Bank Group do to make itself of greater value in Sierra Leone? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Offer more innovative financial products*	57.1%	42.1%	21.6%	6.7%	17.6%	20.2%	21.4%	18.5%	26.7%
Ensure greater selectivity in its work*	14.3%	23.7%	5.4%	20.0%	23.5%	6.4%	14.3%	25.9%	20.0%
Provide more adequate data/knowledge/statistics/figures on Sierra Leone's economy	14.3%	9.2%	16.2%	6.7%	5.9%	19.1%	0.0%	11.1%	13.3%
Improve the competitiveness of its financing compared to markets	0.0%	7.9%	13.5%	26.7%	5.9%	4.3%	0.0%	3.7%	6.7%
Reach out more to groups outside of Government*	28.6%	7.9%	37.8%	20.0%	26.5%	36.2%	78.6%	48.1%	40.0%
Increase the level of capacity development in the country	57.1%	26.3%	24.3%	13.3%	20.6%	31.9%	57.1%	14.8%	26.7%
Improve the quality of its experts as related to Sierra Leone's specific challenges	0.0%	14.5%	13.5%	6.7%	17.6%	12.8%	0.0%	18.5%	13.3%
Offer more innovative knowledge services	0.0%	7.9%	16.2%	13.3%	29.4%	14.9%	14.3%	22.2%	6.7%
Collaborate more effectively with Government clients*	0.0%	22.4%	10.8%	53.3%	5.9%	13.8%	0.0%	0.0%	13.3%
Work faster	0.0%	7.9%	8.1%	6.7%	14.7%	6.4%	0.0%	0.0%	0.0%
Reduce the complexity of obtaining World Bank Group financing	28.6%	22.4%	21.6%	20.0%	17.6%	19.1%	7.1%	18.5%	13.3%
Increase availability of Reimbursable Advisory Services	0.0%	5.3%	5.4%	0.0%	11.8%	7.4%	0.0%	3.7%	20.0%
Increase the level of World Bank Group staffing in Sierra Leone's office	14.3%	2.6%	5.4%	6.7%	0.0%	6.4%	0.0%	7.4%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Sierra Leone, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Sierra Leone?\* (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Financial services	87.5%	71.2%	24.3%	33.3%	56.3%	55.4%	60.0%	59.3%	40.0%
Knowledge products	0.0%	8.2%	24.3%	6.7%	12.5%	13.0%	13.3%	18.5%	26.7%
Convening services	0.0%	4.1%	5.4%	20.0%	3.1%	4.3%	0.0%	3.7%	6.7%
None of the above	0.0%	0.0%	2.7%	0.0%	3.1%	0.0%	0.0%	3.7%	0.0%
The combination is appropriate for Sierra Leone	0.0%	16.4%	37.8%	40.0%	25.0%	22.8%	20.0%	14.8%	26.7%
Don't know	12.5%	0.0%	5.4%	0.0%	0.0%	4.3%	6.7%	0.0%	0.0%

\*Significantly different between stakeholder groups

## F. The Future Role of the World Bank Group in Sierra Leone (continued)

What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Organize more joint meetings and missions with the UN	75.0%	66.7%	60.6%	64.3%	73.5%	62.1%	80.0%	59.3%	53.3%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	37.5%	51.9%	57.6%	78.6%	58.8%	61.1%	46.7%	85.2%	60.0%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	50.0%	61.7%	51.5%	50.0%	67.6%	62.1%	66.7%	66.7%	73.3%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	37.5%	42.0%	48.5%	50.0%	52.9%	33.7%	26.7%	33.3%	46.7%
Share more information about the World Bank Group's activities, products, and knowledge*	37.5%	33.3%	6.1%	0.0%	23.5%	17.9%	26.7%	7.4%	13.3%
Involve UN experts to a greater degree in World Bank Group activities	25.0%	21.0%	27.3%	21.4%	8.8%	32.6%	40.0%	25.9%	26.7%
Other	0.0%	0.0%	9.1%	0.0%	0.0%	3.2%	0.0%	0.0%	6.7%

\*Significantly different between stakeholder groups

## G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Sierra Leone? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	50.0%	14.8%	36.1%	12.5%	29.4%	22.7%	13.3%	21.4%	25.0%
International newspapers	0.0%	0.0%	2.8%	0.0%	2.9%	1.0%	6.7%	0.0%	6.3%
Local radio	62.5%	67.9%	55.6%	68.8%	64.7%	55.7%	46.7%	75.0%	50.0%
International radio	25.0%	1.2%	13.9%	18.8%	2.9%	7.2%	6.7%	7.1%	12.5%
Local television*	12.5%	30.9%	11.1%	18.8%	29.4%	36.1%	13.3%	25.0%	6.3%
International television	0.0%	3.7%	8.3%	6.3%	0.0%	2.1%	0.0%	10.7%	0.0%
Local newspapers	25.0%	35.8%	36.1%	56.3%	41.2%	37.1%	73.3%	25.0%	56.3%
Internet	12.5%	32.1%	33.3%	18.8%	26.5%	36.1%	40.0%	32.1%	31.3%
Periodicals*	0.0%	8.6%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	6.3%
Other*	12.5%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	6.3%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Direct contact with World Bank Group (i.e., face to face meetings/discussions)*	62.5%	7.4%	20.6%	18.8%	20.6%	18.9%	0.0%	7.1%	31.3%
Mobile phones	12.5%	9.9%	17.6%	12.5%	11.8%	12.6%	20.0%	14.3%	31.3%
World Bank Group's seminars/workshops/conferences*	50.0%	12.3%	20.6%	25.0%	17.6%	22.1%	6.7%	25.0%	43.8%
Radio	25.0%	61.7%	41.2%	62.5%	50.0%	44.2%	53.3%	46.4%	31.3%
World Bank Group's publications and other written materials	12.5%	19.8%	26.5%	25.0%	26.5%	25.3%	13.3%	28.6%	37.5%
World Bank Group's website	12.5%	13.6%	26.5%	12.5%	14.7%	28.4%	20.0%	10.7%	6.3%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	12.5%	8.6%	20.6%	12.5%	20.6%	15.8%	13.3%	32.1%	6.3%
e-Newsletters*	0.0%	16.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%
Newspapers*	12.5%	45.7%	20.6%	31.3%	38.2%	29.5%	73.3%	25.0%	12.5%
Other	0.0%	0.0%	2.9%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?\*

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	57.1%	15.7%	45.5%	33.3%	40.0%	28.0%	13.3%	12.0%	53.8%
No	42.9%	84.3%	54.5%	66.7%	60.0%	72.0%	86.7%	88.0%	46.2%

\*Significantly different between stakeholder groups

If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
World Bank Group's seminars/workshops/conferences	25.0%	36.4%	23.1%	40.0%	40.0%	17.4%	50.0%	0.0%	28.6%
World Bank Group's website	50.0%	54.5%	61.5%	20.0%	40.0%	30.4%	0.0%	33.3%	14.3%
World Bank Group's e-Newsletters	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%
News/Media	0.0%	0.0%	0.0%	0.0%	20.0%	34.8%	0.0%	0.0%	42.9%
Colleagues/Friends/Peer organizations	25.0%	0.0%	15.4%	40.0%	0.0%	13.0%	50.0%	33.3%	14.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%



**G. Communication and Information Sharing (continued)**

Have you requested information from the World Bank Group on its activities in the past year?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	42.9%	39.2%	39.4%	38.5%	37.0%	46.5%	37.5%	7.4%	40.0%
No	57.1%	60.8%	60.6%	61.5%	63.0%	53.5%	62.5%	92.6%	60.0%

Were you able to obtain this information?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	33.3%	67.9%	69.2%	80.0%	90.0%	77.4%	100.0%	50.0%	100.0%
No	66.7%	32.1%	30.8%	20.0%	10.0%	22.6%	0.0%	50.0%	0.0%

Do you have access to the Internet?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	71.4%	88.5%	82.8%	71.4%	89.7%	83.9%	92.9%	95.8%	62.5%
No	28.6%	11.5%	17.2%	28.6%	10.3%	16.1%	7.1%	4.2%	37.5%

Do you use/have you used the World Bank Group website?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	57.1%	62.8%	53.6%	46.2%	53.6%	53.1%	80.0%	40.0%	58.3%
No	42.9%	37.2%	46.4%	53.8%	46.4%	46.9%	20.0%	60.0%	41.7%

Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	14.3%	31.2%	28.6%	23.1%	27.6%	22.0%	20.0%	12.0%	18.2%
No	85.7%	68.8%	71.4%	76.9%	72.4%	78.0%	80.0%	88.0%	81.8%

Which Internet connection do you use primarily when visiting a World Bank Group website?\*

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
High speed/WiFi	100.0%	76.9%	69.2%	91.7%	95.2%	69.1%	58.3%	64.3%	100.0%
Dial-up	0.0%	23.1%	30.8%	8.3%	4.8%	30.9%	41.7%	35.7%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG-supported Project			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate*	5	8.00	3.39	64	6.84	2.03	23	6.48	2.59	8	4.88	3.00	20	6.90	2.65	64	5.89	2.33	14	6.36	1.95	12	7.50	3.09	12	5.42	2.78
I find the information on the World Bank Group's websites useful	5	8.40	3.05	62	7.27	2.09	22	7.00	2.65	7	5.57	2.88	20	7.40	2.93	64	6.52	2.42	14	6.64	2.31	11	7.64	3.35	11	5.64	2.73
The World Bank Group's social media channels are valuable sources of information about the institution	5	8.00	2.55	58	6.86	2.00	21	6.52	2.69	8	6.25	2.43	18	7.06	2.62	47	6.36	2.35	10	5.40	2.12	9	7.89	3.02	11	6.36	2.54
When I need information from the World Bank Group I know how to find it*	5	7.60	2.88	58	6.91	2.09	22	6.68	2.15	8	6.50	1.85	21	6.43	2.34	47	5.28	2.37	10	6.50	2.17	12	7.25	3.22	13	6.38	2.14
The World Bank Group is responsive to my information requests and inquiries*	5	8.60	1.67	51	7.12	2.13	22	7.18	2.54	7	6.71	1.60	20	6.80	2.73	44	5.61	2.64	10	5.30	3.43	9	6.22	3.19	13	7.85	2.30

\*Significantly different between stakeholder groups

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?\* (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	75.0%	39.7%	62.5%	87.5%	33.3%	16.7%	35.7%	3.8%	56.3%
No	25.0%	60.3%	37.5%	12.5%	66.7%	83.3%	64.3%	96.2%	43.8%

\*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Sierra Leone?\* (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
The World Bank (IDA)	57.1%	31.6%	70.0%	68.8%	66.7%	40.8%	80.0%	60.0%	64.3%
The International Finance Corporation	42.9%	33.3%	10.0%	6.3%	6.7%	12.2%	0.0%	10.0%	14.3%
The Multilateral Investment Guarantee Agency	0.0%	0.0%	3.3%	6.3%	13.3%	4.1%	0.0%	0.0%	14.3%
Other	0.0%	35.1%	16.7%	18.8%	13.3%	42.9%	20.0%	30.0%	7.1%

\*Significantly different between stakeholder groups

**H. Background Information (continued)****Do your projects involve both the World Bank and the IFC?\***

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	100.0%	42.2%	46.7%	53.3%	25.9%	15.0%	26.7%	4.8%	31.3%
No	0.0%	57.8%	53.3%	46.7%	74.1%	85.0%	73.3%	95.2%	68.8%

\*Significantly different between stakeholder groups

**If yes, what was your view of how the two institutions work together in Sierra Leone? (Select only ONE response)**

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
The two institutions work well together	66.7%	51.9%	57.1%	62.5%	42.9%	75.0%	0.0%	100.0%	0.0%
The way the two institutions work together needs improvement	33.3%	48.1%	21.4%	37.5%	28.6%	25.0%	100.0%	0.0%	80.0%
The two institutions do not work well together	0.0%	0.0%	7.1%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	14.3%	0.0%	14.3%	0.0%	0.0%	0.0%	20.0%

**Which of the following describes most of your exposure to the World Bank Group in Sierra Leone? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Observer	71.4%	37.1%	50.0%	37.5%	60.9%	53.8%	26.7%	47.1%	42.9%
Use World Bank Group reports/data*	57.1%	56.5%	31.3%	43.8%	26.1%	34.6%	73.3%	23.5%	35.7%
Engage in World Bank Group related/sponsored events/activities	28.6%	25.8%	25.0%	43.8%	13.0%	20.5%	0.0%	23.5%	42.9%
Collaborate as part of my professional duties	14.3%	25.8%	31.3%	37.5%	21.7%	11.5%	13.3%	11.8%	21.4%
Use World Bank Group website for information, data, research, etc.*	0.0%	37.1%	9.4%	6.3%	17.4%	37.2%	53.3%	17.6%	21.4%

\*Significantly different between stakeholder groups

**What's your gender?\***

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG-supported Project	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Female	0.0%	13.9%	24.2%	37.5%	33.3%	35.4%	13.3%	35.7%	62.5%
Male	100.0%	86.1%	75.8%	62.5%	66.7%	64.6%	86.7%	64.3%	37.5%

\*Significantly different between stakeholder groups



## Appendix C: Responses to Indicator Questions by Geographic Location<sup>17</sup>

● Southern Region N=54    ● Northern Region N=55    ● Western Region N=179    ● Eastern Region N=39

### B. Overall Attitudes toward the World Bank Group

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone.*	50	6.32	2.79	52	5.08	2.60	169	6.45	2.40	33	5.09	2.98

(1-Not effective at all, 10-Very effective) \*Significantly different between geographic locations

### To what extent do you agree with the following statements about the World Bank Group's work in Sierra Leone?

(1-Strongly disagree, 10-Strongly agree)

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Sierra Leone*	50	5.20	2.34	51	5.55	2.50	167	6.53	2.29	35	5.51	2.73
The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone*	48	6.25	2.21	51	5.53	2.39	165	6.65	2.28	30	5.27	2.78

\*Significantly different between geographic locations

### To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	51	5.39	2.37	53	4.79	2.11	169	6.43	2.23	31	4.65	2.27
Flexibility (in terms of the institution's products and services)*	52	4.87	2.21	53	4.42	2.12	167	6.07	2.28	32	4.56	2.29
Flexibility (in terms of changing country circumstances)*	50	4.92	2.26	53	4.60	1.98	167	6.32	2.46	31	4.94	2.39
Being inclusive*	51	4.73	2.22	49	4.41	1.90	164	6.18	2.37	30	4.67	2.34
Openness (sharing data and other information)*	48	5.19	2.59	55	5.00	2.17	163	6.06	2.45	31	4.77	2.67
Collaboration with the Government*	49	5.84	2.80	54	6.02	2.19	166	6.95	2.31	29	6.48	2.85
The speed in which it gets things accomplished on the ground*	50	4.92	2.64	52	4.69	1.71	168	5.99	2.28	32	4.66	2.38
Ease of access to the people at the World Bank Group who are making decisions important to my work*	50	5.60	2.74	50	4.38	1.82	163	5.87	2.54	29	4.10	2.09
Collaboration with civil society*	51	5.65	3.05	51	5.08	2.04	167	6.29	2.51	31	5.10	2.74
Collaboration with the UN*	50	6.32	2.80	51	6.08	2.41	155	7.34	2.35	29	6.59	3.21
Staff accessibility*	45	5.44	3.01	50	4.92	2.05	160	6.03	2.39	32	4.84	2.68
Collaboration with other donors and development partners*	50	6.46	2.68	50	6.12	2.19	166	7.05	2.46	27	6.07	2.99
Collaboration with the private sector*	46	6.04	2.75	49	5.22	2.31	164	6.62	2.45	27	5.30	2.67
Straightforwardness and honesty*	45	5.40	2.73	49	5.37	2.38	162	7.00	2.41	26	5.92	3.16
Treating clients and stakeholders in Sierra Leone with respect*	48	5.60	3.03	50	5.68	2.52	165	6.72	2.37	29	6.00	2.99
Being a long-term partner	50	7.72	2.82	53	6.83	2.45	169	7.51	2.45	31	6.68	3.24

\*Significantly different between geographic locations

<sup>17</sup> 327 respondents provided information about their geographic location. Only these respondents were included in the analysis presented in this appendix.

**C. World Bank Group's Effectiveness and Results**

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?*	52	5.38	2.48	51	5.25	2.21	172	6.98	2.39	32	5.81	2.83

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between geographic locations

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Sierra Leone?*	51	6.06	2.14	49	5.35	2.59	165	7.05	2.31	35	5.91	2.65

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between geographic locations

**To what extent do you agree with the following statements about the World Bank Group in Sierra Leone?**

(1-Strongly disagree, 10-Strongly agree)

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Sierra Leone*	51	5.43	2.26	50	4.52	2.20	172	5.93	2.38	33	4.91	2.53
The World Bank Group meets Sierra Leone's needs for knowledge services*	51	5.37	2.47	52	4.65	2.02	169	6.41	2.36	34	5.09	2.47

\*Significantly different between geographic locations

**D. The World Bank Group's Knowledge Work and Activities****In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities:**

(1-To no degree at all, 10-To a very significant degree)

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are adaptable to Sierra Leone's specific development challenges and country circumstances*	45	4.51	3.15	48	5.10	1.75	168	6.39	2.31	28	5.39	2.59

\*Significantly different between geographic locations

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	49	5.86	2.85	51	5.94	2.22	174	7.22	2.25	31	6.16	2.78
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	47	5.89	3.07	47	6.02	2.10	172	7.25	2.40	28	5.86	2.88

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between geographic locations

**E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Southern Region			Northern Region			Western Region			Eastern Region		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Sierra Leone*	48	5.60	2.46	50	4.76	1.93	152	5.84	2.32	29	4.17	2.39
Where country systems are adequate, the World Bank Group makes appropriate use of them*	48	5.81	2.30	48	5.40	2.33	153	6.78	2.44	28	5.39	2.90

\*Significantly different between geographic locations



## Appendix D: Responses to Selected Questions by Level of Collaboration with the World Bank Group<sup>18</sup>

*Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY16 Sierra Leone COS questionnaire: All 10-point scale questions and question B4 "When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Sierra Leone?"*

- Collaborating with the WBG N=112      ● Not collaborating with the WBG N=202

### B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Sierra Leone?	110	5.31	2.58	199	5.19	2.44

(1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone.	106	6.12	2.88	184	5.93	2.51

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Sierra Leone solve its most complicated development challenges?	103	5.99	2.56	168	6.25	2.27

(1-To no degree at all, 10-To a very significant degree)

<sup>18</sup> Only 314 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.



### B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Sierra Leone? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Health*	35.1%	51.3%
Security/stabilization/reconstruction	2.7%	4.6%
Crime and violence	2.7%	2.5%
Transport*	14.4%	3.6%
Agricultural development	24.3%	25.9%
Global/regional integration	1.8%	2.5%
Job creation/employment*	15.3%	25.4%
Public sector governance/reform	21.6%	17.8%
Social protection	1.8%	2.0%
Rural development	4.5%	10.2%
Foreign direct investment*	4.5%	0.0%
Education*	27.9%	47.2%
Energy	11.7%	8.1%
Social cohesion	0.9%	0.0%
Gender equity	2.7%	2.0%
Financial markets	0.9%	0.5%
Urban development	0.9%	0.0%
Environmental sustainability*	2.7%	0.0%
Economic growth	29.7%	21.8%
Regional conflict and tensions	3.6%	2.0%
Private sector development	9.9%	4.6%
Water and sanitation	14.4%	10.2%
Food security	9.9%	18.3%
Climate change	0.9%	0.5%
Information and communications technology	1.8%	1.0%
Trade and exports	7.2%	5.6%
Equality of opportunity	10.8%	7.1%
Law and justice	5.4%	8.1%
Local governance and institutions	7.2%	3.0%
Regulatory framework	2.7%	1.0%
Communicable/non-communicable diseases	0.9%	0.0%
Natural resource management	2.7%	2.5%
Poverty reduction	9.0%	7.1%
Anti corruption	6.3%	2.0%
Disaster management	0.0%	0.0%

\*Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group's work in Sierra Leone?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Sierra Leone	107	6.07	2.64	182	6.02	2.36
The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone	106	6.33	2.53	173	6.16	2.34

**B. Overall Attitudes toward the World Bank Group (continued)**

**To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?**  
*(1-To no degree at all, 10-To a very significant degree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	106	6.09	2.44	183	5.67	2.36
Flexibility (in terms of the institution's products and services)	105	5.47	2.44	183	5.40	2.35
Flexibility (in terms of changing country circumstances)	106	5.70	2.59	182	5.55	2.44
Being inclusive	104	5.39	2.61	176	5.52	2.34
Openness (sharing data and other information)	104	5.84	2.64	180	5.46	2.43
Collaboration with the Government	104	6.97	2.69	180	6.42	2.32
The speed in which it gets things accomplished on the ground	106	5.42	2.68	180	5.48	2.14
Ease of access to the people at the World Bank Group who are making decisions important to my work	104	5.45	2.59	171	5.32	2.48
Collaboration with civil society	104	5.61	2.70	181	5.90	2.57
Collaboration with the UN	100	6.80	2.76	169	6.90	2.54
Staff accessibility	103	5.39	2.49	169	5.73	2.47
Collaboration with other donors and development partners	102	6.54	2.67	176	6.86	2.44
Collaboration with the private sector	103	6.09	2.64	171	6.21	2.50
Straightforwardness and honesty	101	6.50	2.78	168	6.29	2.57
Treating clients and stakeholders in Sierra Leone with respect	103	6.10	2.83	175	6.30	2.48
Being a long-term partner	105	7.15	2.77	183	7.49	2.54





### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Sierra Leone? (1-Not important at all, 10-Very important)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Crime and violence	103	6.62	3.00	178	6.29	2.53
Financial markets	97	7.62	2.51	183	7.06	2.42
Transport*	109	8.07	1.93	180	7.43	2.32
Anti corruption*	103	8.41	2.14	179	7.55	2.26
Regional conflict and tensions	101	7.17	2.58	177	6.84	2.24
Law and justice	105	7.77	2.47	180	7.29	2.33
Urban development	101	7.56	2.15	181	7.13	2.23
Environmental sustainability	106	7.72	2.02	180	7.32	2.23
Trade and exports	105	7.24	2.33	174	7.09	2.29
Information and communications technology	106	7.54	2.11	182	7.28	2.28
Poverty reduction	109	8.49	2.11	187	8.12	2.17
Gender equity*	104	7.74	2.00	183	7.18	2.29
Private sector development	105	7.90	2.06	184	7.47	2.21
Foreign direct investment*	96	7.94	1.95	183	7.39	2.19
Local governance and institutions	105	7.74	2.34	176	7.60	2.07
Water and sanitation	108	8.26	2.05	189	8.00	2.20
Regulatory framework	104	7.79	2.15	177	7.39	2.18
Economic growth	109	8.46	2.14	182	8.12	2.07
Energy	106	8.27	2.27	186	7.98	2.16
Disaster management	105	7.62	2.59	183	7.54	2.18
Public sector governance/reform	107	8.41	2.29	188	8.37	1.96
Job creation/employment	108	7.88	2.31	190	7.47	2.72
Social cohesion*	101	7.23	2.31	177	6.60	2.59
Communicable/non-communicable diseases	106	7.49	2.46	177	7.11	2.50
Equality of opportunity*	106	7.79	2.36	181	7.15	2.60
Social protection*	108	7.48	2.29	185	6.89	2.41
Rural development	109	7.47	2.39	187	7.50	2.30
Global/regional integration	105	7.18	2.38	179	7.12	2.32
Food security	108	8.14	2.39	190	7.83	2.40
Natural resource management	107	7.32	2.54	184	7.47	2.43
Security/stabilization/reconstruction	104	7.21	2.69	182	7.36	2.28
Health	108	8.26	2.39	190	8.17	2.19
Climate change	104	7.78	2.48	183	7.67	2.17
Agricultural development	108	8.19	2.34	189	8.01	2.31
Education	109	8.65	2.32	189	8.24	2.31

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender equity	99	5.80	2.61	150	5.64	2.61
Information and communications technology	101	5.91	2.43	142	5.50	2.43
Transport	100	5.77	2.25	163	5.86	2.39
Law and justice	101	5.48	2.62	146	5.47	2.41
Urban development	99	5.42	2.37	163	5.79	2.23
Environmental sustainability	99	5.73	2.32	159	5.80	2.34
Regulatory framework*	100	5.36	2.13	156	6.04	2.31
Communicable/non-communicable diseases	101	5.52	2.38	157	6.09	2.51
Poverty reduction	109	6.39	2.87	171	6.25	2.48
Anti corruption	108	6.00	2.84	151	5.75	2.60
Private sector development	109	6.17	2.51	163	5.66	2.32
Foreign direct investment	99	5.61	2.42	163	5.74	2.40
Local governance and institutions	109	6.22	2.50	162	5.88	2.43
Water and sanitation	110	6.37	2.67	174	6.23	2.54
Trade and exports	100	5.73	2.49	161	5.96	2.58
Economic growth	104	6.48	2.77	171	6.13	2.74
Health	109	6.59	2.84	171	6.47	2.52
Disaster management	101	5.95	2.59	163	6.09	2.50
Public sector governance/reform	106	6.65	2.63	171	6.51	2.46
Job creation/employment	103	5.78	2.60	165	5.32	2.65
Social cohesion	98	5.61	2.46	154	5.19	2.53
Financial markets	97	5.41	2.38	163	5.44	2.53
Equality of opportunity	99	5.97	2.99	155	5.39	2.65
Energy	103	5.84	2.68	174	6.02	2.38
Rural development	104	6.01	2.44	171	5.80	2.38
Global/regional integration	98	5.50	2.28	164	5.82	2.30
Food security	103	6.09	2.80	172	5.81	2.42
Education	106	6.10	2.92	173	5.66	2.46
Security/stabilization/reconstruction	103	5.50	2.48	164	5.43	2.43
Social protection	102	5.69	2.63	159	5.22	2.52
Climate change	97	5.99	2.87	169	5.87	2.61
Agricultural development	106	6.11	3.00	172	6.15	2.32
Natural resource management	101	5.57	2.75	169	5.53	2.64

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?	110	6.05	2.66	182	6.48	2.50

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Sierra Leone?	111	6.42	2.53	175	6.57	2.46

**C. World Bank Group's Effectiveness and Results (continued)****To what extent do you agree with the following statements about the World Bank Group in Sierra Leone?***(1-Strongly disagree, 10-Strongly agree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Sierra Leone*	108	5.87	2.63	185	5.21	2.25
The World Bank Group meets Sierra Leone's needs for knowledge services	108	6.03	2.73	187	5.63	2.23

*\*Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group measures and corrects its work in real time in Sierra Leone?	95	6.23	2.61	152	6.12	2.42

*(1-To no degree at all, 10-To a very significant degree)***D. The World Bank Group's Knowledge Work and Activities****In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities:***(1-To no degree at all, 10-To a very significant degree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	101	5.64	2.50	164	5.31	2.10
Include appropriate level of stakeholder involvement during preparation	101	5.61	2.54	161	5.52	2.25
Lead to practical solutions	102	6.12	2.71	165	5.75	2.41
Are accessible (well written and easy to understand)	101	5.75	2.48	167	5.60	2.26
Are source of relevant information on global good practices	104	6.12	2.65	164	6.10	2.47
Are adequately disseminated	98	5.58	2.37	164	5.49	2.21
Are translated enough into local language	99	4.62	2.36	163	4.92	2.33
Are adaptable to Sierra Leone's specific development challenges and country circumstances	103	6.07	2.73	171	5.70	2.38

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	106	6.49	2.64	184	6.77	2.38
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	105	6.69	2.78	176	6.66	2.53

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)*

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	101	5.46	2.66	164	5.63	2.54
The World Bank Group effectively monitors and evaluates the projects and programs it supports	103	5.89	2.85	172	5.96	2.56
The World Bank Group's approvals and reviews are done in a timely fashion	104	5.74	2.31	162	5.60	2.22
The World Bank Group's "Safeguard Policy" requirements are reasonable	100	5.81	2.21	158	5.76	2.33
The World Bank Group's conditions on its lending are reasonable	100	5.66	2.02	154	5.48	2.24
The World Bank Group takes decisions quickly in Sierra Leone	99	5.74	2.34	164	5.15	2.34
Working with the World Bank Group increases Sierra Leone's institutional capacity	106	6.26	2.63	170	6.21	2.46
Where country systems are adequate, the World Bank Group makes appropriate use of them	104	6.47	2.46	164	6.00	2.51
The World Bank Group provides effective implementation support	105	6.35	2.71	174	6.11	2.57

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Sierra Leone?	101	6.36	2.42	165	6.38	2.41

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Sierra Leone?	92	6.02	2.34	131	5.79	2.38

(1-To no degree at all, 10-To a very significant degree)

**E. Working with the World Bank Group (continued)**

To what extent do you agree with the following statements related to the World Bank Group's work in response to the Ebola outbreak in Sierra Leone last year? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The level of the World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was appropriate.	106	6.91	2.38	178	6.96	2.45
The World Bank Group's grant financing in response to the Ebola outbreak was done at the appropriate speed.	104	6.44	2.12	173	6.58	2.49
The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was flexible to address complex challenges in changing environment.	102	6.68	2.09	167	6.53	2.41
The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone enabled the government to own and manage responses, rather than creating parallel structure.	104	6.37	2.34	171	6.83	2.34
The World Bank Group's work (advice, grant financing, etc.) in response to the Ebola outbreak helped engender institutional change to improve health care service management and response in Sierra Leone.	99	6.89	2.22	171	6.81	2.25
The World Bank Group's work (advice, grant financing, etc.) helped to build institutional capacity for future outbreaks of pandemics and epidemics.	103	7.17	2.35	166	6.95	2.28
The World Bank Group role as convener and facilitator of other donors was very effective in response to last year's Ebola crisis.	104	6.81	2.26	172	6.98	2.26

**G. Communication and Information Sharing**

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	92	6.29	2.61	120	6.62	2.31
I find the information on the World Bank Group's websites useful	90	6.68	2.74	117	7.02	2.39
The World Bank Group's social media channels are valuable sources of information about the institution*	88	6.27	2.38	93	7.03	2.32
When I need information from the World Bank Group I know how to find it	91	6.29	2.07	97	6.58	2.57
The World Bank Group is responsive to my information requests and inquiries	91	6.75	2.53	83	6.55	2.67

\*Significantly different between collaborators and non-collaborators



## Appendix E: Responses to Selected Questions by Year<sup>19</sup>

*All data presented in this appendix are weighted. As a result, means of the FY 2016 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2013 respondents and the total number of respondents indicated may differ from those reported in the FY 2013 COS report.*

- FY 2013 Number of comparable respondents = 314 • FY 2016 Number of comparable respondents = 330

*By weighting, the FY 2013 and FY 2016 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:*

Percentage of Respondents	FY 2013	FY 2016
Office of the President/Prime Minister/Minister	3.0%	3.0%
Office of Parliamentarian	15.0%	15.0%
Government institutions	20.0%	20.0%
Local Government	7.0%	7.0%
Bilateral/multilateral agencies	2.0%	2.0%
Civil society	25.0%	25.0%
Private sector	9.0%	9.0%
Academia	12.0%	12.0%
Media	7.0%	7.0%

### A. General Issues facing Sierra Leone

**In general, would you say that Sierra Leone is headed in...?\***

Percentage of Respondents	FY 2013	FY 2016
The right direction	58.7%	28.7%
The wrong direction	11.1%	37.8%
Not sure	30.2%	33.5%

*\*Significantly different between FY2016 and FY2013*

### B. Overall Attitudes toward the World Bank Group

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Sierra Leone?	307	5.52	2.40	322	5.32	2.51

*(1-Not familiar at all, 10-Extremely familiar)*

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone.	280	6.02	2.15	304	6.28	2.62

*(1-Not effective at all, 10-Very effective)*

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Sierra Leone solve its most complicated development challenges?	251	6.16	2.20	281	6.41	2.36

*(1-To no degree at all, 10-To a very significant degree)*

<sup>19</sup> Only those questions that were asked in the FY 2013 and FY 2016 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)****To what extent do you agree with the following statements about the World Bank Group's work in Sierra Leone?***(1-Strongly disagree, 10-Strongly agree)*

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Sierra Leone*	289	6.76	2.42	304	6.28	2.46
The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone	281	6.10	2.17	291	6.47	2.37

*\*Significantly different between FY2016 and FY2013***To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?***(1-To no degree at all, 10-To a very significant degree)*

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	266	5.88	2.31	301	6.04	2.37
Flexibility (in terms of the institution's products and services)	260	5.32	2.04	303	5.53	2.38
Flexibility (in terms of changing country circumstances)*	265	5.37	2.08	301	5.85	2.50
Being inclusive	269	5.62	2.18	292	5.65	2.43
Openness (sharing data and other information)	264	5.98	2.40	297	5.87	2.54
Collaboration with the Government*	274	7.64	2.11	296	6.89	2.43
The speed in which it gets things accomplished on the ground				301	5.68	2.41
Ease of access to the people at the World Bank Group who are making decisions important to my work				290	5.52	2.55
Collaboration with civil society				298	5.99	2.62
Collaboration with the UN				281	7.01	2.55
Staff accessibility*	257	4.90	2.20	289	5.67	2.54
Collaboration with other donors and development partners	259	7.05	2.10	290	6.90	2.49
Collaboration with the private sector				284	6.36	2.57
Straightforwardness and honesty	256	6.40	2.30	280	6.59	2.62
Treating clients and stakeholders in Sierra Leone with respect*	256	5.97	2.12	291	6.46	2.61
Being a long-term partner				303	7.54	2.51

*\*Significantly different between FY2016 and FY2013*

**C. World Bank Group's Effectiveness and Results**

**How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone?** (1-Not effective at all, 10-Very effective)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Gender equity	251	5.87	2.38	260	5.80	2.59
Information and communications technology*	251	5.37	2.21	260	5.84	2.42
Transport*	234	5.54	2.44	281	6.00	2.32
Law and justice	248	5.31	2.29	261	5.58	2.53
Urban development*	256	5.38	2.20	277	5.81	2.35
Environmental sustainability*	253	5.28	2.28	270	5.90	2.33
Regulatory framework	241	5.56	2.22	266	5.93	2.27
Communicable/non-communicable diseases	255	5.78	2.13	273	6.09	2.52
Poverty reduction*	266	5.89	2.35	295	6.46	2.64
Anti corruption*	256	5.05	2.41	275	6.05	2.78
Private sector development*	253	5.42	2.21	288	6.04	2.42
Foreign direct investment	247	5.77	2.22	278	5.90	2.47
Local governance and institutions	269	6.09	2.18	289	6.20	2.50
Water and sanitation*	260	5.51	2.32	301	6.46	2.57
Trade and exports*	243	5.14	2.16	276	5.98	2.58
Economic growth*	260	5.84	2.26	290	6.42	2.77
Health	253	6.39	2.11	298	6.68	2.68
Disaster management*	235	5.00	2.42	276	6.07	2.54
Public sector governance/reform*	264	6.11	2.19	294	6.75	2.58
Job creation/employment*	261	4.94	2.15	284	5.64	2.71
Social cohesion*	229	4.57	2.20	263	5.56	2.56
Financial markets*	234	4.97	2.18	273	5.53	2.52
Equality of opportunity*	242	4.91	2.31	270	5.69	2.83
Energy*	264	5.40	2.40	294	6.06	2.57
Rural development*	253	5.29	2.08	293	5.99	2.49
Global/regional integration	241	5.30	2.28	269	5.66	2.33
Food security	259	5.80	2.16	292	6.06	2.63
Education*	259	5.61	2.33	298	6.05	2.71
Security/stabilization/reconstruction	245	5.78	2.18	284	5.50	2.45
Social protection*	248	4.78	2.36	275	5.57	2.62
Climate change*	246	4.87	2.41	280	6.07	2.71
Agricultural development	260	6.11	2.22	298	6.31	2.63
Natural resource management*	242	5.07	2.39	286	5.67	2.72

\*Significantly different between FY2016 and FY2013

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?	299	6.60	2.10	305	6.49	2.50

(1-To no degree at all, 10-To a very significant degree)



**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Sierra Leone?

(1-Strongly disagree, 10-Strongly agree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Sierra Leone	290	5.83	2.21	310	5.70	2.44
The World Bank Group meets Sierra Leone's needs for knowledge services	284	5.78	2.17	307	5.98	2.46

**D. The World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\*

Percentage of Respondents	FY 2013	FY 2016
Weekly	4.9%	2.5%
Monthly	15.1%	9.5%
A few times a year	32.9%	36.7%
Rarely	29.3%	21.2%
Never	17.8%	30.1%

\*Significantly different between FY2016 and FY2013

In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Are timely*	267	5.01	2.18	277	5.66	2.24
Include appropriate level of stakeholder involvement during preparation*	270	5.16	2.10	273	5.82	2.42
Lead to practical solutions				281	6.08	2.50
Are accessible (well written and easy to understand)	271	5.60	2.16	278	5.89	2.38
Are source of relevant information on global good practices	280	6.51	2.17	281	6.33	2.56
Are adequately disseminated*	263	4.89	2.15	270	5.63	2.31
Are translated enough into local language	262	5.15	2.26	272	4.84	2.48
Are adaptable to Sierra Leone's specific development challenges and country circumstances	279	5.92	2.11	287	5.96	2.55

\*Significantly different between FY2016 and FY2013

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	293	6.73	1.92	305	6.75	2.48
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	289	6.68	2.12	295	6.74	2.63

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	266	4.35	2.19	275	5.63	2.60
The World Bank Group effectively monitors and evaluates the projects and programs it supports	273	5.84	2.41	293	6.06	2.67
The World Bank Group's approvals and reviews are done in a timely fashion*	266	4.96	2.08	278	5.83	2.26
The World Bank Group's "Safeguard Policy" requirements are reasonable	254	5.77	2.02	267	6.00	2.27
The World Bank Group's conditions on its lending are reasonable*	272	5.41	2.34	266	5.80	2.14
The World Bank Group takes decisions quickly in Sierra Leone				273	5.61	2.39
Working with the World Bank Group increases Sierra Leone's institutional capacity	272	6.47	2.09	286	6.49	2.49
Where country systems are adequate, the World Bank Group makes appropriate use of them	249	6.33	2.05	274	6.47	2.47
The World Bank Group provides effective implementation support	268	6.18	2.23	292	6.56	2.61

\*Significantly different between FY2016 and FY2013

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Sierra Leone?	232	5.80	2.08	236	6.09	2.35

(1-To no degree at all, 10-To a very significant degree)

**G. Communication and Information Sharing**

Are you aware of the World Bank Group's Access to Information Policies under which the WBG discloses any information in its possession that is not a list of exceptions?

Percentage of Respondents	FY 2013	FY 2016
Yes	25.6%	30.1%
No	74.4%	69.9%

Have you requested information from the World Bank Group on its activities in the past year?\*

Percentage of Respondents	FY 2013	FY 2016
Yes	20.9%	36.7%
No	79.1%	63.3%

\*Significantly different between FY2016 and FY2013

Were you able to obtain this information?

Percentage of Respondents	FY 2013	FY 2016
Yes	82.1%	75.0%
No	17.9%	25.0%

Do you have access to the Internet?

Percentage of Respondents	FY 2013	FY 2016
Yes	88.0%	84.4%
No	12.0%	15.6%

**G. Communication and Information Sharing (continued)**

Do you use/have used the World Bank Group website?

Percentage of Respondents	FY 2013	FY 2016
Yes	54.0%	54.8%
No	46.0%	45.2%

Which Internet connection do you use primarily when visiting a World Bank Group website?\*

Percentage of Respondents	FY 2013	FY 2016
High speed/WiFi	50.7%	75.3%
Dial-up	49.3%	24.7%

\*Significantly different between FY2016 and FY2013

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	FY 2013			FY 2016		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate*	192	5.87	2.38	213	6.41	2.52
I find the information on the World Bank Group's websites useful	192	6.72	2.39	206	6.86	2.59
When I need information from the World Bank Group I know how to find it*	228	5.59	2.77	189	6.45	2.36
The World Bank Group is responsive to my information requests and inquiries*	200	5.39	2.67	175	6.66	2.67

\*Significantly different between FY2016 and FY2013



## Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Sierra Leone? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone.	5.93	6.12	6.23	5.37	5.78	5.89	5.79	5.95	5.94	5.40	5.56	6.43
Overall the World Bank Group currently plays a relevant role in development in Sierra Leone	6.02	6.07	6.09	5.66	5.93	5.85	5.88	5.93	6.06	5.31	5.79	6.14
The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone	6.16	6.33	6.21	5.93	6.13	6.01	6.14	5.89	6.28	5.39	6.02	6.22
Responsiveness to needs	5.67	6.09	6.01	5.05	5.54	5.64	5.54	5.73	5.71	5.13	5.43	5.93
Flexibility (in terms of the institution's products and services)	5.40	5.47	5.46	4.79	5.13	5.18	5.08	5.40	5.33	4.48	5.11	5.24
Flexibility (in terms of changing country circumstances)	5.55	5.70	5.80	4.98	5.42	5.43	5.39	5.57	5.56	4.94	5.29	5.75
Being inclusive	5.52	5.39	5.70	4.86	5.33	5.31	5.20	5.74	5.43	4.92	5.28	5.41
Openness (sharing data and other information)	5.46	5.84	5.55	5.25	5.43	5.39	5.46	5.24	5.47	5.18	5.39	5.45
Collaboration with the Government	6.42	6.97	6.69	6.27	6.48	6.52	6.46	6.63	6.59	6.14	6.46	6.57
The speed in which it gets things accomplished on the ground	5.48	5.42	5.51	5.03	5.32	5.25	5.32	5.18	5.33	5.13	5.21	5.47
Ease of access to the people at the World Bank Group who are making decisions important to my work	5.32	5.45	5.67	4.61	5.18	5.18	5.12	5.38	5.29	4.74	4.95	5.69
Collaboration with civil society	5.90	5.61	5.89	5.34	5.63	5.62	5.70	5.36	5.77	5.08	5.54	5.84
Collaboration with the UN	6.90	6.80	7.07	6.38	6.66	6.87	6.84	6.42	6.87	6.29	6.51	7.32
Staff accessibility	5.73	5.39	5.70	4.92	5.33	5.36	5.26	5.60	5.42	5.06	5.23	5.59
Collaboration with other donors and development partners	6.86	6.54	6.68	6.27	6.50	6.47	6.49	6.46	6.67	5.77	6.43	6.61
Collaboration with the private sector	6.21	6.09	6.20	5.30	5.76	5.85	5.75	5.96	5.95	5.21	5.76	5.88
Straightforwardness and honesty	6.29	6.50	6.44	5.86	6.26	6.04	6.08	6.47	6.25	5.90	6.20	6.10
Treating clients and stakeholders in Sierra Leone with respect	6.30	6.10	6.20	5.80	6.09	5.91	5.94	6.29	6.13	5.61	6.06	5.92
Being a long-term partner	7.49	7.15	7.21	6.98	7.11	7.10	7.07	7.22	7.30	6.38	7.01	7.32
To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?	6.48	6.05	6.12	6.07	6.26	5.89	6.10	6.11	6.27	5.47	6.14	6.01
To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Sierra Leone?	6.57	6.42	6.41	6.19	6.47	6.11	6.22	6.64	6.47	5.74	6.31	6.32
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Sierra Leone	5.21	5.87	5.79	5.13	5.60	5.29	5.46	5.51	5.48	5.46	5.31	5.86
The World Bank Group meets Sierra Leone's needs for knowledge services (e.g., research, analysis, data, technical assistance)	5.63	6.03	5.97	5.36	5.80	5.54	5.60	5.98	5.77	5.38	5.59	5.92
The World Bank Group's knowledge work and activities are adaptable to Sierra Leone's specific development challenges and country circumstances	5.70	6.07	6.10	5.39	5.86	5.66	5.61	6.33	5.84	5.55	5.77	5.77
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.77	6.49	6.64	6.37	6.63	6.36	6.39	6.96	6.68	5.87	6.72	6.04
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.66	6.69	6.89	6.25	6.57	6.63	6.52	6.85	6.77	5.94	6.46	6.92
The World Bank Group takes decisions quickly in Sierra Leone	5.15	5.74	5.54	4.81	5.15	5.27	5.28	4.94	5.39	4.51	5.01	5.68
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	6.00	6.47	6.19	5.92	6.22	5.87	6.15	5.76	6.19	5.65	5.85	6.56

Yellow highlight indicates significant difference between Yes and No means.

## Appendix G: Sierra Leone FY 2016 Questionnaire



### **World Bank Group Country Survey FY16 – Sierra Leone**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Sierra Leone or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Sierra Leone, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Sierra Leone.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING SIERRA LEONE**

<b>A1. In general would you say that Sierra Leone is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

## SECTION A: GENERAL ISSUES

<b>A2. Listed below are a number of development priorities in Sierra Leone.</b>			
<b>Please identify which of the following you consider the most important development priorities in Sierra Leone? (Choose no more than THREE)</b>			
1	Global/regional integration	19	Climate change (e.g., mitigation, adaptation)
2	Food security	20	Poverty reduction
3	Security/stabilization/reconstruction	21	Transport (e.g., roads, bridges, transportation)
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Social cohesion
5	Social protection (e.g., pensions, targeted social assistance)	23	Education
6	Gender equity	24	Agricultural development
7	Private sector development	25	Trade and exports
8	Foreign direct investment	26	Crime and violence
9	Urban development	27	Anti corruption
10	Energy	28	Law and justice (e.g., judicial system)
11	Regional conflict and tensions	29	Regulatory framework
12	Job creation/employment	30	Communicable/non-communicable diseases
13	Rural development	31	Local governance and institutions
14	Financial markets	32	Natural resource management (e.g., oil, gas, mining)
15	Water and sanitation	33	Economic growth
16	Environmental sustainability	34	Disaster management
17	Equality of opportunity (i.e., equity)	35	Information and communications technology
18	Health		

## SECTION A: GENERAL ISSUES

**A3. The World Bank Group has committed itself to twin goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas.**

**Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Sierra Leone? (Choose no more than THREE)**

1	Water and sanitation	18	Security/stabilization/reconstruction
2	Equality of opportunity (i.e., equity)	19	Anti corruption
3	Rural development	20	Education
4	Climate change (e.g., mitigation, adaptation)	21	Foreign direct investment
5	Regional conflict and tensions	22	Energy
6	Global/regional integration	23	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Gender equity	24	Social cohesion
8	Economic growth	25	Private sector development
9	Urban development	26	Natural resource management (e.g., oil, gas, mining)
10	Regulatory framework	27	Environmental sustainability
11	Local governance and institutions	28	Health
12	Social protection (e.g., pensions, targeted social assistance)	29	Agricultural development
13	Law and justice (e.g., judicial system)	30	Disaster management
14	Transport (e.g., roads, bridges, transportation)	31	Job creation/employment
15	Crime and violence	32	Financial markets
16	Communicable/non-communicable diseases	33	Trade and exports
17	Information and communications technology	34	Food security

## SECTION A: GENERAL ISSUES

**A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Sierra Leone? (Choose no more than TWO)**

1	Consistent economic growth
2	More reliable social safety net
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Better employment opportunities for young people
11	Better employment opportunities for women
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Other (please specify): _____

**A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Sierra Leone? (Select only ONE response)**

1	A very big problem
2	A moderately big problem
3	A small problem
4	Not a problem at all
5	Don't know

**A6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)**

1	A very serious problem
2	A somewhat serious problem
3	Not too serious problem
4	Not a problem
5	Don't know



## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of the World Bank Group in Sierra Leone?</b>									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

<b>B2. Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone.</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all					Very effective					Don't know

<b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Sierra Leone solve its most complicated development challenges?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all					To a very significant degree					Don't know

<b>B4. When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Sierra Leone? (Choose no more than THREE)</b>			
1	Health	19	Economic growth
2	Security/stabilization/reconstruction	20	Regional conflict and tensions
3	Crime and violence	21	Private sector development
4	Transport (e.g., roads, bridges, transportation)	22	Water and sanitation
5	Agricultural development	23	Food security
6	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
7	Job creation/employment	25	Information and communications technology
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	26	Trade and exports
9	Social protection (e.g., pensions, targeted social assistance)	27	Equality of opportunity (i.e., equity)
10	Rural development	28	Law and justice (e.g., judicial system)
11	Foreign direct investment	29	Local governance and institutions
12	Education	30	Regulatory framework
13	Energy	31	Communicable/non-communicable diseases
14	Social cohesion	32	Natural resource management (e.g., oil, gas, mining)
15	Gender equity	33	Poverty reduction
16	Financial markets	34	Anti corruption
17	Urban development	35	Disaster management
18	Environmental sustainability		

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Sierra Leone?**

		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
2	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
3	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Capacity development	<input type="checkbox"/>	<input type="checkbox"/>
6	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
7	Help to bring discipline/effective supervision to implementation of investment projects	<input type="checkbox"/>	<input type="checkbox"/>
8	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
9	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
10	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
11	Strategy formulation (e.g., PRSP assistance)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

**B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Sierra Leone? (Choose no more than TWO)**

1	Too influenced by developed countries
2	Not exploring alternative policy options
3	Not collaborating enough with stakeholders outside the Government
4	Its advice and strategies do not lend themselves to practical problem solving
5	Not enough public disclosure of its work
6	Arrogant in its approach
7	Not client focused
8	The credibility of its knowledge/data
9	World Bank Group's processes too complex
10	Not willing to honestly criticize policies and reform efforts in the country
11	Staff too inaccessible
12	Imposing technocratic solutions without regard to political realities
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
14	Not aligned with other donors' work
15	Not aligned with country priorities
16	Not adequately sensitive to political/social realities in Sierra Leone
17	Not focused enough on issues that are unique to post-conflict countries
18	Inadequate number of World Bank Group staff members located in the country
19	Other (please specify): _____
20	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B7. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Sierra Leone? (Choose no more than TWO)**

1	Trust Fund management
2	Knowledge products/services (analytical work, studies, surveys, etc.)
3	Capacity development
4	Technical assistance (advice, best practice, international experience, etc.)
5	Investment lending (financing specific projects)
6	Policy based lending / budget support to the Government
7	Multi-sectoral approaches
8	Co-financing arrangements (i.e., with other donors)
9	Sector-wide approaches
10	Emergency Recovery lending
11	Other (please specify): _____
12	Don't know

**B8. To what extent do you believe that the World Bank Group's work and support help the poorest in Sierra Leone? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Parliament	9	Beneficiaries
2	Donor community	10	Foundations
3	Media	11	UN and regional peace keeping forces
4	Local Government	12	Emerging donors
5	Private sector	13	UN agencies
6	Academia/think tanks/research institutes	14	Regional organizations (e.g., MRU, ECOWAS, AU)
7	NGOs/Community Based Organizations (CBOs)	15	Other (please specify): _____
8	Youth/university groups	16	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Sierra Leone?**

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B10</b>	Overall the World Bank Group currently plays a relevant role in development in Sierra Leone												<input type="checkbox"/>
<b>B11</b>	The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone												<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B12</b>	Responsiveness to needs											<input type="checkbox"/>	
<b>B13</b>	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>	
<b>B14</b>	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>	
<b>B15</b>	Being inclusive											<input type="checkbox"/>	
<b>B16</b>	Openness (sharing data and other information)											<input type="checkbox"/>	
<b>B17</b>	Collaboration with the Government											<input type="checkbox"/>	
<b>B18</b>	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>	
<b>B19</b>	Ease of access to the people at the World Bank Group who are making decisions important to my work											<input type="checkbox"/>	
<b>B20</b>	Collaboration with civil society											<input type="checkbox"/>	
<b>B21</b>	Collaboration with the UN											<input type="checkbox"/>	
<b>B22</b>	Staff accessibility											<input type="checkbox"/>	
<b>B23</b>	Collaboration with other donors and development partners											<input type="checkbox"/>	
<b>B24</b>	Collaboration with the private sector											<input type="checkbox"/>	
<b>B25</b>	Straightforwardness and honesty											<input type="checkbox"/>	
<b>B26</b>	Treating clients and stakeholders in Sierra Leone with respect											<input type="checkbox"/>	
<b>B27</b>	Being a long-term partner											<input type="checkbox"/>	

<b>B28. In the past year, have you seen more, less, or just about the same level of effective collaboration between the UN and the World Bank Group in your country? (Select only ONE response)</b>			
<input type="checkbox"/> More effective collaboration	<input type="checkbox"/> The same level of effective collaboration	<input type="checkbox"/> Less effective collaboration	<input type="checkbox"/> Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B29. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)**

1	The Government works inefficiently
2	Poor donor coordination
3	The World Bank Group is not sensitive enough to political/social realities on the ground
4	Lack of/inadequate levels of capacity in Government
5	There is not an adequate level of citizen/civil society participation
6	The World Bank Group works too slowly
7	The World Bank Group does not do adequate follow through/follow-up
8	Political pressures and obstacles
9	Reforms are not well thought out in light of country challenges
10	Ongoing conflict and instability
11	Inadequate funding
12	Other (please specify): _____

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Sierra Leone?													
		Not important at all										Very important	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
31	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
32	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
33	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
34	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
35	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

**C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone?** *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Gender equity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Environmental sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Regulatory framework	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Anti corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Foreign direct investment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Local governance and institutions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Disaster management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Social cohesion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
28	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
29	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
30	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
31	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
32	Agricultural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
33	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

<b>C3. To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Sierra Leone?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank Group in Sierra Leone?</b>												
		Strongly disagree								Strongly agree		Don't know
<b>C5</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	The World Bank Group meets Sierra Leone's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C7. To what extent do you believe the World Bank Group measures and corrects its work in real time in Sierra Leone?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**



## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to Sierra Leone's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

## SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?												
		Strongly disagree									Strongly agree	Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	The World Bank Group takes decisions quickly in Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Working with the World Bank Group increases Sierra Leone's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E9	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Sierra Leone?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

E11. Which of the following best describes the World Bank Group's support in Sierra Leone? (Select only one response)												
1	The World Bank Group is sufficiently selective and focuses on the most important development challenges in Sierra Leone											
2	The World Bank Group is not sufficiently selective in Sierra Leone, and it is involved in too many areas of development											
3	Don't know											

E12. To what extent do you believe the World Bank Group is adequately staffed in Sierra Leone?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

## SECTION E: WORKING WITH THE WORLD BANK GROUP ON EBOLA RESPONSE

To what extent do you agree with the following statements related to the World Bank Group's work in response to the Ebola outbreak in Sierra Leone last year?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>E13</b>	The level of the World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was appropriate.											<input type="checkbox"/>
<b>E14</b>	The World Bank Group's grant financing in response to the Ebola outbreak was done at the appropriate speed.											<input type="checkbox"/>
<b>E15</b>	The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone was flexible to address complex challenges in changing environment.											<input type="checkbox"/>
<b>E16</b>	The World Bank Group's grant financing in response to the Ebola outbreak in Sierra Leone enabled the government to own and manage responses, rather than creating parallel structure.											<input type="checkbox"/>
<b>E17</b>	The World Bank Group's work (advice, grant financing, etc.) in response to the Ebola outbreak helped engender institutional change to improve health care service management and response in Sierra Leone.											<input type="checkbox"/>
<b>E18</b>	The World Bank Group's (advice, grant financing, etc.) helped to build institutional capacity for future outbreaks of pandemics and epidemics.											<input type="checkbox"/>
<b>E19</b>	The World Bank Group role as convener and facilitator of other donors was very effective in response to last year's Ebola crisis.											<input type="checkbox"/>

<b>E20. When considering the World Bank Group's Ebola crisis related work in Sierra Leone, which of the following activities were most useful? (Choose no more than TWO)</b>	
1	Damage assessment (post-outbreak needs assessment)
2	Knowledge exchange
3	Mobilizing donor support
4	World Bank Group's grant financing
5	Institutional capacity building
6	Beneficiary targeting
7	Building country ownership
8	Other (please specify): _____

## SECTION E: WORKING WITH THE WORLD BANK GROUP ON EBOLA RESPONSE

<b>E21. Please answer the following questions: (Choose no more than THREE for each column)</b>			
		<b>A. When considering post-Ebola recovery, which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Sierra Leone?</b>	<b>B. Which THREE areas below would benefit most from other donors in Sierra Leone?</b>
1	Health (e.g., rapid response to epidemics such as Ebola)	<input type="checkbox"/>	<input type="checkbox"/>
2	Education (e.g., increased quality of school education)	<input type="checkbox"/>	<input type="checkbox"/>
3	Social protection (e.g., social safety nets for the vulnerable, specifically in Ebola affected areas)	<input type="checkbox"/>	<input type="checkbox"/>
4	Private sector development	<input type="checkbox"/>	<input type="checkbox"/>
5	Water (e.g., improved access to clean water)	<input type="checkbox"/>	<input type="checkbox"/>
6	Energy (e.g., increased power generation and access to electricity)	<input type="checkbox"/>	<input type="checkbox"/>
7	Governance (e.g., government effectiveness, good governance)	<input type="checkbox"/>	<input type="checkbox"/>

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SIERRA LEONE

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Sierra Leone? (Choose no more than TWO)</b>	
1	Offer more innovative financial products
2	Ensure greater selectivity in its work
3	Provide more adequate data/knowledge/statistics/figures on Sierra Leone's economy
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
5	Reach out more to groups outside of Government
6	Increase the level of capacity development in the country
7	Improve the quality of its experts as related to Sierra Leone's specific challenges
8	Offer more innovative knowledge services
9	Collaborate more effectively with Government clients (e.g., national, state, local)
10	Work faster
11	Reduce the complexity of obtaining World Bank Group financing
12	Increase availability of Reimbursable Advisory Services (RAS)
13	Increase the level of World Bank Group staffing in Sierra Leone's office
14	Other (please specify): _____

<b>F2. When considering the combination of services that the World Bank Group offers in Sierra Leone, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Sierra Leone? (Select only ONE response)</b>	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Sierra Leone
6	Don't know

<b>F3. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)</b>	
1	Organize more joint meetings and missions with the UN
2	Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged
3	Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages
4	Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing
5	Share more information about the World Bank Group's activities, products, and knowledge
6	Involve UN experts to a greater degree in World Bank Group activities
7	Other (please specify): _____

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How do you get most of your information about economic and social development issues in Sierra Leone? (Choose no more than TWO)

1	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	6	International television
2	International newspapers	7	Local newspapers
3	Local radio	8	Internet
4	International radio	9	Periodicals
5	Local television	10	Other (please specify): _____

### G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	6	World Bank Group's website
2	Mobile phones	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	8	e-Newsletters
4	Radio	9	Newspapers
5	World Bank Group's publications and other written materials	10	Other (please specify): _____

<b>G3</b>	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions? (If YES please go to Question G4; if NO please go to G5)	<b>Yes</b>	<b>No</b>
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### G4. If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)

1	World Bank Group's seminars/workshops/conferences
2	World Bank Group's website
3	World Bank Group's e-Newsletters
4	News/Media
5	Colleagues/Friends/Peer organizations
6	Other (please specify): _____

<b>G5</b>	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G6; if NO please go to G7)	<b>Yes</b>	<b>No</b>
<b>G6</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>G8</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>
<b>G9</b>	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	<b>Yes</b>	<b>No</b>

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G10. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed/WiFi
2	Dial-up

Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
<b>G11</b>	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>G12</b>	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>G13</b>	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>G14</b>	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>G15</b>	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current position? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate Change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country? (Select only ONE response)</b>	
1	Yes
2	No

<b>H4. Which of the following agencies of the World Bank Group do you primarily engage with in Sierra Leone? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____



**SECTION H: BACKGROUND INFORMATION**

<b>H5. Do your projects involve both the World Bank and the IFC?</b> <i>(If YES please go to Question H6; If NO please go to H7)</i>	
1	Yes
2	No

<b>H6. If yes, what was your view of how the two institutions work together in Sierra Leone?</b> <b>(Select only ONE response)</b>	
1	The two institutions work well together
2	The way the two institutions work together needs improvement
3	The two institutions do not work well together
4	Don't know

<b>H7. Which of the following describes most of your exposure to the World Bank Group in Sierra Leone? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H8. What's your gender?</b>	
1	Female
2	Male

<b>H9. Which best represents your geographic location?</b>	
1	Southern Region
2	Northern Region
3	Western Region
4	Eastern Region

**Thank you for completing the survey!**