

Interviewer Note	Programming Note	Question #	Question	Code	Responses
			Supervisor		
			EA Number		
			GPS coordinates		Automatic capture Lat Long
			Interviewer full name and surname		Auto-complete
			Interview date		
			Interview start time		
			Could you get entry into the premises? First visit	1 Yes 0 No	
			What was the reason for not completing the Original interviewing point?  What was the reason for not completing the 2nd visit interviewing point?  What was the reason for not completing the 3rd visit interviewing point?	1 This is a vacant house, flat or stand or it is not a dwelling unit (Substitute) 2 The first contact person cannot communicate with the interviewer because of language issues (Substitute) 3 The person you first made contact with on the stand refuses access (Substitute) 4 The property is fenced and gated and the gate locked. No access possible (Substitute) 5 Access was refused by management, supervisor, security officials etc.(Substitute)	
Read out			<b>Introduction</b>		
Read out	Single mention If no ask S1.1	S1	Hello, my name is [-----]. I am from Ask Afrika, an independent market research company. We have been contracted by Wits University and the University of Johannesburg to interview people living in all parts of Gauteng to talk about their quality of life, and to get your opinions on a range of issues. We are not selling anything. Your address has been randomly selected to participate in this survey. I would like to ask you a few questions to help identify the correct person we need to interview.  When we start with the interview it should take about 45 minutes to complete. Please note that your answers will be completely confidential. They will be mixed in with thousands of other people, and all your personal details will be deleted so that no-one can trace you.  Can I show you a short pamphlet which would provide you with a better idea of what this study is about? We would really appreciate your participation in this survey.	1 Yes 0 No (Terminate)	
Do not ask participant	If no in S1 ask S1.1	S1.1	The respondent terminated please select the reason why this happened	1 There is no one at home (Go to next visit) 2 This is a vacant house, flat or stand or it is not a dwelling unit (Substitute) 3 The first contact person cannot communicate with the interviewer because of language issues (Substitute) 4 The person you first made contact with on the stand refuses access (Substitute) 5 The property is fenced and gated and the gate locked. No access possible (Substitute) 6 Access was refused by management, supervisor, security officials etc.(Substitute) 7 The first contact person asks for you to come back later the same day (Go to next visit) 8 Appointment was made but not kept (Go to next visit) 9 Other (Specify) (Go to next visit)	
Please select the number of eligible units. The qualifying unit will automatically be selected.	Single mention Automatically select qualifying unit	S2	Can you please tell me how many housing units, with members 18 years and older, are at this address? By housing unit, I refer to separate dwellings that are situated at this address e.g. granny flat and main house are 2 separate units.	1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10 or more	
The qualifying unit will automatically be selected.	Automatically select qualifying unit		Dooblo will automatically select the housing unit number		
	Single mention If yes ask S2.2, if no terminate survey and capture reason for termination	S2.1	Please select unit and re-introduce self and purpose of study. Continue with questions. Can I continue and ask you the questions?	1 Yes 0 No (Terminate)	
Please select the number of eligible units. The qualifying unit will automatically be selected.	Single mention Automatically select qualifying unit	S2.2	Please indicate how many households, with members 18 years and older, are living at this unit? By household, I refer to the people living in the same dwelling and usually eating together for at least 4 nights per week or more. Please note that people who live alone count as "one person" household as well. Please tick the number of eligible households living in the selected unit. This qualifying unit will automatically be selected.	1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10 or more	
	Automatically select qualifying unit		Dooblo will automatically select the housing unit number		
The qualifying respondent will automatically be selected.	Single mention Automatically select qualifying respondent.	S3.1	I now need to determine which member of the household I should recruit as the respondent for the survey. Including yourself how many males and how many females live in this household, who turned 18 years of age and older on their last birthday?		No of males
The qualifying respondent will automatically be selected.	Single mention Automatically select qualifying respondent.	S3.2	I now need to determine which member of the household I should recruit as the respondent for the survey. Including yourself how many males and how many females live in this household, who turned 18 years of age and older on their last birthday?		No of females
The qualifying respondent will automatically be selected.		S3.3	And then if you can please list all members from youngest to the oldest, indicating for each member their age. Please record the ages of all eligible members in the household from youngest to oldest.		Household member age
The qualifying respondent will automatically be selected.	Automatically select qualifying respondent.		Dooblo will automatically select the gender and household member that needs to be interviewed		

Reintroduce yourself and the study to the selected participant	Single mention If yes ask S2.2, if no terminate survey and capture reason for termination	S4	<p>Hello, my name is [-----]. I am from Ask Afrika, an independent market research company. We have been contracted by Wits University and the University of Johannesburg to interview people living in all parts of Gauteng to talk about their quality of life, and to get your opinions on a range of issues. We are not selling anything. Your address has been randomly selected to participate in this survey.</p> <p>When we start with the interview it should take about 45 minutes to complete. Please note that your answers will be completely confidential. They will be mixed in with thousands of other people, and all your personal details will be deleted so that no-one can trace you.</p> <p>Can I show you a short pamphlet which would provide you with a better idea of what this study is about? We would really appreciate your participation in this survey.</p>	1 Yes 0 No (Terminate)
Do not ask participant	If no in S4 ask S4.1	S4.1	The respondent terminated please select the reason why this happened	1 There is no one at home (Go to next visit) 2 This is a vacant house, flat or stand or it is not a dwelling unit (Substitute) 3 The first contact person cannot communicate with the interviewer because of language issues (Substitute) 4 The person you first made contact with on the stand refuses access (Substitute) 5 The property is fenced and gated and the gate locked. No access possible (Substitute) 6 Access was refused by management, supervisor, security officials etc.(Substitute) 7 The first contact person asks for you to come back later the same day (Go to next visit) 8 Appointment was made but not kept (Go to next visit) 9 Other (Specify) (Go to next visit)
Ask respondent's name	Ask All	S5	Respondent name	Open end
Ask respondent's address	Ask All	S6	Address (Street/City/Postal Code)	Open end
Capture response Do not read out	Single mention	S7	To which population group does the respondent belong?	1 African 2 Coloured 3 Indian/Asian 4 White 5 Other
Capture response Do not read out	Single mention Auto select from Kish grid	S8	What is the sex of the respondent?	1 Male 2 Female
		1	Let's talk about your dwelling	
Capture response Do not read out	Single mention Other, specify	1	Which type of dwelling does this household occupy?	1 House, brick or concrete structure on a separate stand 2 Traditional dwelling, hut or structure made of traditional materials 3 Flat or apartment in a block of flats 4 Cluster house in a complex 5 Townhouse 6 Semi-detached house not in a complex 7 House, flat or room separate from main dwelling in backyard 8 Informal dwelling or shack in backyard 9 Informal dwelling NOT in backyard, e.g. in informal squatter settlement or on a farm 10 Room or flat which is part of main dwelling or property 11 Caravan or tent 12 Unit in a retirement home or barracks etc. 13 Hostel 14 Other
Read out Note: A household is the people living in the same dwelling and usually eating together for at least 4 nights per week or more	Single mention Ask All Value cannot be less than 1 If value=1, continue to Q1.2 and then 1.3 If value >1, skip to Q1.3	1.1	How many rooms does your household occupy? Excluding bathroom, toilet or kitchen.	1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10+
Capture response	If 1 in Q1.1 ask Q1.2	1.2	If one room only, how many other households does this household share this room with?	0 0 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10+
Read out	Single mention Ask All Other, specify	1.3	Please tell me about this dwelling you live in. Is it:	1 Owned, but paying off a bond 2 Owned and fully paid off 3 Renting from private landlord 4 Renting from government 5 Free RDP house 6 Transfer of title deed of existing government house 7 Rent free 8 Occupation of vacant dwelling 9 Other
Read out			Now let's talk about the services you have access to	
Read out	Single mention Ask All If option 1-6 (piped) selected, skip to Q1.6 If option 7-14 selected continue to Q1.5 and then Q1.6 Other, specify	1.4	What is the main water source for this household?	1 Piped - in dwelling with no meter 2 Piped - in dwelling with prepaid meter 3 Piped - in dwelling with standard meter 4 Piped - yard tap with no meter 5 Piped - yard tap with prepaid meter 6 Piped - yard tap with meter 7 Street taps or stand pipes, free water 8 Street taps or stand pipes, paid for 9 Borehole or well 10 Rainwater tank 11 Flowing river or stream 12 Dam, pool or standing water 13 Water tanker or truck 14 Other

Spontaneous mention	Single mention Only ask if option 7-14 in Q1.4	1.5	Is the place where you collect water more than 200 meters from your house?	1 Yes 0 No
Read out scale Showcard	Ask All Single mention	1.6	Would you say the water you receive is always clean, usually, sometimes, hardly ever, never?	1 Always 2 Usually 3 Sometimes 4 Hardly ever 5 Never
Read out	Single mention Ask All  Other, specify	1.7	What type of toilet facility is available to this household?	1 Flush toilet connected to sewage system - full waterborne 2 Flush toilet with septic tank 3 Chemical toilet 4 Ventilated improved pit latrine 5 Basic Pit latrine - pit toilet without ventilation 6 Bucket toilet 7 Neighbour's toilet 8 Communal toilet 9 No access to toilet 10 Other
Spontaneous mention Do not read out the options	Single mention Ask All  Other, specify	1.8	How is the refuse or rubbish of this household disposed of?	1 Refuse removed from the house at least once a week 2 Refuse removed from the house less often 3 Placed on communal refuse dump 4 Placed on own refuse dump 5 Burnt in pit 6 Buried 7 Thrown in the street or veldt 8 No refuse removal service at all 9 Other
Read out	Multiple mention Ask All  If option 1 continue to Q1.10  If option 2, skip to Q1.11  If option 3-11 skip to Q1.12	1.9	Which types of electricity supply, if any, does this household have?	1 Electricity with prepaid card 2 Electricity with smart meter 3 Electricity with conventional meter 4 Other electricity supply: Solar or wind generators 5 Other electricity supply: petrol or diesel generators 6 Connection from neighbour's house 7 Car battery 8 Connection from elsewhere 9 Do not know 10 None 11 Electricity from owner of property
Read out scale	Single mention  If option 1 in Q1.9, continue with Q1.10 and skip to Q1.12	1.10	How satisfied are you with using prepaid cards for your electricity.	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out scale Showcard	Single mention  If option 2 in Q1.9, continue with Q1.11	1.11	How satisfied are you with using a smart meter for your electricity.	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out Please select an answer	Single mention Ask All  Other, specify	1.12	What energy source (e.g. candles, electricity) is MOST used for lighting in your household?	1 Electricity 2 Gas or LPG 3 Paraffin 4 Wood 5 Candles 6 Solar Energy 7 Other 8 None
Do not read out	Single mention Ask All	1.13	Does your household have any arrears (unpaid accounts that have built up over time) for payment of municipal services like water and electricity?	1 Yes 0 No 2 Don't know/it's included in my rent
Do not read out	Single mention Ask All	1.14	Have you ever had the water cut off for non-payment?	1 Yes 0 No
Do not read out	Single mention Ask All	1.15	Have you ever had the electricity cut off for non-payment?	1 Yes 0 No
Do not read out	Single mention Ask All	1.16	Have you ever been evicted from your dwelling?	1 Yes 0 No
Read out			<b>Let's talk about how satisfied or dissatisfied you are with your dwelling and government services</b>	
Read out scale	Single mention Ask All	1.17	How satisfied are you with the dwelling in which you are currently living?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.18	The water you currently have access to?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.19	The sanitation or sewerage service you currently have access to?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.20	The waste removal service you currently have access to?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.21	The energy sources you currently have access to?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.22	How satisfied are you with how much you/your household have to pay for municipal services?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.23	The way you/your household are billed for municipal services?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.24	The roads you use every day?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied

Read out scale	Single mention Ask All	1.25	The street lights where you live?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none
Do not read out scale Showcard	Single mention Ask All	1.26	The educational services where you live?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out scale	Single mention Ask All	1.27	How satisfied are you with the storm water drains where you live?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none
Read out scale	Single mention Ask All	1.28	How satisfied are you with the libraries in your area?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 There are none
Do not read out scale Showcard	Single mention Ask All	1.29	The park and public spaces where you live?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.30	Emergency services (e.g. fire and ambulance) where you live?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.31	The metro/traffic police?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out scale Showcard	Single mention Ask All	1.32	Governments' initiatives to grow the economy and create jobs?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out	Single mention Ask All	1.33	Which of the following types of services matters the most to you?	1 Providing basic household services e.g. electricity, water 2 Maintaining basic household services 3 Providing social services e.g. schools, clinic 4 Maintaining social services 5 Providing safety and security services 6 Providing public infrastructure e.g. roads, storm water, pavements, street lights, transport 7 Maintaining public infrastructure 8 Providing of economic support and job creation 9 None
Read out		<b>2</b>	<b>Let's talk about when and how you came to live here</b>	
Do not read out	Single mention Ask All  If born in Gauteng, skip to Q2.5  If migrated into Gauteng from a province in South Africa continue to Q2.2  If migrated into Gauteng from another country, continue to 2.3	2.1	Were you born in Gauteng or did you move into Gauteng from another province or country?	1 Born in Gauteng 2 Migrated into Gauteng from a province in South Africa 3 Migrated into Gauteng from another country
Do not read out	Single mention  If option 2 in Q2.1 ask Q2.2  All options skip to Q2.4	2.2	From which province did you move into Gauteng?	1 Eastern Cape 2 Free State 3 Kwazulu Natal 4 Limpopo 5 Mpumalanga 6 Northern Cape 7 North West 8 Western Cape
Do not read out	Single mention  If option 3 in Q2.1 ask Q2.3	2.3	Which country did you move into Gauteng from?	Drop down list of countries
Capture response	Ask if 2 or 3 in Q2.1  Numeric response	2.4	When did you move into Gauteng?	*written year
Do not read out	Capture option from drop-down list Ask All	2.5	Where do you consider to be "home"	1 A country outside South Africa 2 Eastern Cape 3 Free State 4 Gauteng 5 Kwazulu Natal 6 Limpopo 7 Mpumalanga 8 North West 9 Northern Cape 10 Western Cape
Read out		<b>3</b>	<b>Now, let's turn our attention to your suburb or your community</b>	
Do not read out	Single mention Ask All	3.1	Have you seen an improvement or deterioration in this community or suburb in the <u>last 12 months</u> ?	1 Improvement 2 Deterioration 3 No Change

Do not read out If other, capture verbatim	Single mention Other, Specify Ask All  Other, specify	3.2	What is the biggest problem facing your community?	<ol style="list-style-type: none"> <li>1 Air pollution</li> <li>2 Alcohol abuse</li> <li>3 Child abuse</li> <li>4 Corrupt councillors</li> <li>5 Crime</li> <li>6 Disease</li> <li>7 Domestic violence</li> <li>8 Drought or flood or natural disaster</li> <li>9 Drugs</li> <li>10 Fire</li> <li>11 Electricity/load shedding</li> <li>12 Foreigners</li> <li>13 High cost of living</li> <li>14 HIV AIDS</li> <li>15 Housing</li> <li>16 Hunger</li> <li>17 Lack of basic services</li> <li>18 Lack of maintenance</li> <li>19 Litter or dirt</li> <li>20 Noise</li> <li>21 Political tensions or conflict</li> <li>22 Poverty</li> <li>23 Rape</li> <li>24 Teenage pregnancy</li> <li>25 Unemployment</li> <li>26 Vandalism</li> <li>27 Water pollution</li> <li>28 Other</li> <li>29 None/don't know</li> </ol>
Do not read out If other, capture verbatim	Single mention Other, specify Ask All  Other, specify	3.3	What is the most important reason why you live in your suburb?	<ol style="list-style-type: none"> <li>1 Affordability of property</li> <li>2 Easy to get to work</li> <li>3 My family lives nearby</li> <li>4 Neighbours are similar to me</li> <li>5 Quality of property</li> <li>6 Shopping</li> <li>7 Schooling / education</li> <li>8 Security</li> <li>9 Near to a place of worship</li> <li>10 interesting and diverse</li> <li>11 I can be myself</li> <li>12 independence</li> <li>13 investment</li> <li>14 Always lived here</li> <li>15 Trendy/cool</li> <li>16 Other</li> </ol>
Do not read out If other, capture verbatim	Single mention Ask All  Other, specify	3.4	If you could move in the next year, what type of dwelling would you want to move into?	<ol style="list-style-type: none"> <li>1 I want to stay where I am now</li> <li>2 House, brick or concrete structure on a separate stand</li> <li>3 Traditional dwelling, hut or structure made of traditional materials</li> <li>4 Flat or apartment in a block of flats</li> <li>5 Cluster house in a complex</li> <li>6 Townhouse</li> <li>7 Semi-detached house not in a complex</li> <li>8 House, flat or room separate from main dwelling in backyard</li> <li>9 informal dwelling or shack in backyard</li> <li>10 informal dwelling NOT in backyard, e.g. in informal squatter settlement or on a farm</li> <li>11 Room or flat which is part of main dwelling or property</li> <li>12 Caravan or tent</li> <li>13 Unit in a retirement home or barracks etc.</li> <li>14 Hostel</li> <li>15 Other</li> </ol>
Read out	Single mention Ask All	3.5	Imagine that there are three friends who are talking about where they would like to live in Gauteng. The first says: "A quiet rural area or small town". The Second says: "A trendy inner-city apartment" And the third says: "A classic house in a suburb with a garden". Which one person best describes how you feel?	<ol style="list-style-type: none"> <li>1 A quiet rural area or small town</li> <li>2 A trendy inner-city apartment</li> <li>3 A classic house in a suburb with a garden</li> </ol>
Do not read out	Single mention Ask All	3.6	Thinking about people living in your neighbourhood, do you think you are the same as them, worse off or better off than them.	<ol style="list-style-type: none"> <li>1 Worse off</li> <li>2 Same</li> <li>3 Better off</li> </ol>
Read out		4	Now, let's talk about transport	
Do not read out	Single mention Ask All  If option 1-7 skip to Q4.3  If option 8 continue to Q4.2	4.1	Think about the trip that you make most often that involves walking or cycling or other mode of transport such as a taxi, car or train. What is the purpose of this trip that you make most often?	<ol style="list-style-type: none"> <li>1 To go to work</li> <li>2 To look for work</li> <li>3 To go to the place where I study</li> <li>4 Shopping</li> <li>5 Taking children to school</li> <li>6 To go to a place of leisure or entertainment</li> <li>7 Other purpose</li> <li>8 I don't make any trips</li> </ol>
Do not read out	Single mention Only ask if option 8 in Q4.1. If yes skip to 4.10	4.2	Are you sure you never leave to go anywhere?	<ol style="list-style-type: none"> <li>1 Yes</li> <li>0 No</li> </ol>
Read out	Single mention Ask if option 1-7 in 4.1	4.3	How long after leaving home, does it take you to reach your destination?	<ol style="list-style-type: none"> <li>1 Up to 15 minutes</li> <li>2 From 16 minutes to 30 minutes</li> <li>3 From 31 minutes to 45 minutes</li> <li>4 From 46 minutes to 60 minutes</li> <li>5 From 61minutes to 90 minutes (1,5 hours)</li> <li>6 More</li> </ol>
Spontaneous mention  Note: Ask about walking if they use public transport	Multiple mention Ask if option 1-7 in 4.1  Other, specify	4.4	Think about the type of transport you used when you made the trip. What were all the different types of transport you used to make the trip?	<ol style="list-style-type: none"> <li>1 Walk</li> <li>2 Bicycle</li> <li>3 Motorbike</li> <li>4 Car as driver</li> <li>5 Car as passenger</li> <li>6 Car as passenger though a lift club</li> <li>7 Taxi</li> <li>8 Train</li> <li>9 Gautrain</li> <li>10 ReaVaya or A re yeng bus</li> <li>11 Other bus</li> <li>12 School bus</li> <li>13 Other type transport</li> </ol>
Spontaneous mention Do note read out	Single mention Only ask if more than one option selected in 4.4	4.5	Thinking about the LONGEST distance travelled as part of your trip, what type of transport did you use for this part of the trip?	<ol style="list-style-type: none"> <li>1 Walk</li> <li>2 Bicycle</li> <li>3 Motorbike</li> <li>4 Car as driver</li> <li>5 Car as passenger</li> <li>6 Car as passenger though a lift club</li> <li>7 Taxi</li> <li>8 Train</li> <li>9 Gautrain</li> <li>10 ReaVaya or A re yeng bus</li> <li>11 Other bus</li> <li>12 School bus</li> <li>13 Other type transport</li> </ol>

Read out scale	Single mention Ask if option 1-7 in 4.1	4.6	Still thinking about this type of transport, the one that you travelled the longest, how satisfied or dissatisfied were you with it?	1 Very satisfied 2 Satisfied 3 Neither satisfied or dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out scale	Single mention Ask if option 1-7 in 4.1  If option 1-3 in continue to Q4.8  If never, skip to Q4.9 Cannot say never if option 10 selected in Q4.4 and 4.5	4.7	How often, if ever, do you use Bus Rapid Transit Systems (e.g. Rea Vaya BRT, A re yeng TRT)	1 Daily 2 Weekly 3 Monthly 4 Never
Read out scale	Single mention Only ask if option 1-3 in Q4.7	4.8	How satisfied are you with Bus Rapid Transit Systems (e.g. Rea Vaya BRT, A re yeng TRT)	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out	Single mention Ask All	4.9	Would you consider using the new cycle paths that government has built?	1 Yes 0 No 2 There are none in my area
Do not read out	Single mention Ask All	4.10	In the last 12 months, have you been involved in a road accident?	1 Yes 0 No
Read out	Single mention Ask All	4.11	Imagine that there are three friends who are talking about behaviour of motorists and road rules: <b>The first person says "I don't break the rules of the road"</b> The second says <b>"I do break the rules, but only because others do"</b> The third person says: <b>"I break the rules because I won't get caught"</b> <b>Which one person best describes how you feel?</b>	1 I don't break the rules of the road 2 I do break the rules, but only because others do 3 I break the rules because I won't get caught
Do not read out	Single mention Ask All	4.12	Has the introduction of e-tolls changed the route that you travel?	1 Yes 0 No
Do not read out	Single mention Ask All	4.13	Has the introduction of e-tolls changed your mode of travel, for example from a car to a bus or train?	1 Yes 0 No
Read out			<b>Please indicate to which extent you agree with the following statements</b>	
Showcard	Single mention Ask All	4.14	E-tolls is a good way to manage congestion on our highways	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Read out scale	Single mention Ask All	4.15	I will never pay e-tolls	1 Strongly agree 2 Agree 3 Neither 4 Disagree 5 Strongly disagree 6 Not applicable/don't use freeways
Read out scale	Single mention Ask All	4.16	I would be more willing to pay my etolls if I knew the money was staying in South Africa and benefiting the country	1 Strongly agree 2 Agree 3 Neither 4 Disagree 5 Strongly disagree 6 Not applicable/don't use freeways
Showcard	Single mention Ask All	4.17	This is the new dispensation for e-tolls: heavy users take the biggest burden for paying for the roads, public transport doesn't have to pay, everyone gets 30 trips free, the tolls are cheaper and you never pay more than R225 per month. How satisfied are you with this deal?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out scale	Single mention Ask All	4.18	Please indicate to which extent you agree with the following statement: Public transport has improved for me and my household in the last year	1 Strongly agree 2 Agree 3 Neither 4 Disagree 5 Strongly disagree 6 Not applicable/don't use
Read out		5	<b>Let's talk about the internet</b>	
Read out	Single mention Ask All If no skip to Q5.6	5.1	Do you access the internet (e.g. a web site, e-mail, Facebook, WhatsApp, WeChat or other app)?	1 Yes, nearly every day 2 Yes, but not often 0 No
Read out	Multiple mention Only ask if yes in Q5.1  Other, specify	5.2	From where do you access the Internet?	1 Work 2 Home 3 University, college or school 4 Library or community centre 5 Internet Café 6 Anywhere on my cell phone/tablet 7 Anywhere on my laptop 8 Wi-Fi hotspot/free or public Wi-Fi 9 Taxi Wi-Fi 10 Other location
Read out			<b>In the last 3 months, have you used a web site or mobile app to get information about any of the following:</b>	
Do not read out	Single mention Only ask if yes in Q5.1	5.3	In the last 3 months, have you used a web site or mobile app to get information about any of the following: health services (finding a clinic or doctor, what health services are offered where etc.)?	1 Yes 0 No
Do not read out	Single mention Only ask if yes in Q5.1	5.4	In the last 3 months, have you used a web site or mobile app to get information about any of the following: work or business opportunities (find a job, learn about business, register a business, etc.)?	1 Yes 0 No
Do not read out	Single mention Only ask if yes in Q5.1	5.5	In the last 3 months, have you used a web site or mobile app to get information about any of the following: public transport (timetables, routes, fares for busses, taxis, trains etc.)?	1 Yes 0 No
Read out			<b>Now let's talk about your household for a while.</b>	
Do not read out	Single mention Ask All	5.6	Many people are in debt at the moment, either from credit cards or bonds or other types of debt. Do you owe money to anyone including a bank or a shop or a money lender?	1 Yes 0 No

Read out	Multiple mention Ask All	5.7	Does this household have any of the following that are in good working order that is not broken?	1 Telephone or landline 2 Cell phone 3 Television 4 Personal computer, laptop or tablet 5 Internet connection 6 Radio, cd player or music system 7 Satellite TV 8 Car 9 Bicycle 10 Fridge
Read out scale	Single mention Ask All	5.8	In the past 12 months, how often did any adult (18 years and above) in this household go hungry because there wasn't enough food?	1 Never 2 Seldom 3 Sometimes 4 Often 5 Always
Read out scale	Single mention Ask All If option 6 skip to Q5.11	5.9	In the past 12 months, how often did any child (17 years or younger) in this household go hungry because there wasn't enough food?	1 Never 2 Seldom 3 Sometimes 4 Often 5 Always 6 There are no children in this household
Read out scale	Single mention Only ask if option 1-5 selected in Q5.9	5.10	Are there any children in this household that benefit from a school feeding scheme	1 Yes 0 No
Do not read out	Single mention Ask All	5.11	Do you grow food or vegetables for your household to eat, or to sell, or not at all?	1 To eat 2 To sell 3 To eat and sell 4 Do not grow any
Read out scale	Single mention Ask All	5.12	How often, if ever, do you buy lotto tickets?	1 Every week 2 Couple of times a month 3 Couple of times a year 4 Never
Read out scale	Single mention Ask All	5.13	How easy or difficult do you find it to save money?	1 Very easy 2 Easy 3 Difficult 4 Impossible
Read out		<b>6</b>	<b>Let's talk about your participation in community processes</b>	
Do not read out (Note to fieldworker, if respondent has voted before, they are registered)	Single mention Ask All	6.1	Are you a registered voter?	1 Yes 0 No
Do not read out	Single mention Ask All If yes, skip to Q6.4	6.2	Do you plan to vote in the 2016 local elections? We are not interested in who you may vote for, just whether or not you plan to vote	1 Yes 0 No
Do not read out	Single mention Only if no in Q6.2  Other, specify	6.3	Why do you plan not to vote?	1 Not allowed to vote, for example not RSA citizen 2 Don't know who to vote for 3 Does not think his/her vote will make any difference 4 Don't care 5 No ID 6 Don't like politics, broken promises, waste of time 7 Local elections don't matter 8 Other
Read out	Multiple mention Ask All	6.4	In the last year, have you or any member of your household attended any of the following:	1 Ward meeting 2 Street committee or resident's association meeting 3 Community development forum meeting 4 Mayoral imbizo meeting 5 Integrated development plan (IDP) meeting 6 School governing body meeting 7 Community policing forum meeting 8 None
Spontaneous mention Read out if respondent hesitates	Single mention Ask All  Other, specify	6.5	If there is a problem in the area where you live, who do you talk to first to sort it out?	1 Ward committee 2 Ward councillor 3 Street committee/residents' association committee 4 Community leader 5 Traditional leader/nduna 6 A government official 7 A political party 8 The police 9 Private security 10 Faith based organisation 11 Sangoma 12 The media 13 Community based organisation 14 Other 15 None
Read out			<b>How satisfied are you with the performance of</b>	
Showcard	Single mention Ask All Randomise 6.6-6.8 in table	6.6	The National Government	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All Randomise 6.6-6.8 in table	6.7	The Gauteng Provincial Government	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All Randomise 6.6-6.8 in table	6.8	The Local Municipality where you live	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Capture verbatim	Open end Ask All	6.9	Why do you have this opinion of the Local Municipality?	Open
Read out	Single mention Ask All	6.10	Thinking about the different levels of government, which level of government, if any, do you think has done the most to improve your quality of life?	1 National Government 2 Provincial Government 3 Local Government 4 None of them
Showcard	Single mention Ask All If option 6, skip to 6.13	6.11	How satisfied are you with your local councillor	1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 Don't know who my councillor is
Capture verbatim	Open end Only ask if option 1-5 in 6.11	6.12	Why do you have this opinion of your local councillor?	Open

Read out			<b>In the next section, I would like to know whether Gauteng would be a better place if:</b>		
Do not read out	Single mention Ask All	6.13	The death penalty was brought back	1 Yes 0 No	
Do not read out	Single mention Ask All	6.14	We all still believed in the rainbow nation	1 Yes 0 No	
Do not read out	Single mention Ask All	6.15	There were more parks and green spaces	1 Yes 0 No	
Do not read out	Single mention Ask All	6.16	Corporal punishment (teachers hitting children at school) was brought back	1 Yes 0 No	
Do not read out	Single mention Ask All	6.17	Every single infringement (regardless how minor) was dealt with extremely severely	1 Yes 0 No	
Do not read out	Single mention Ask All If no skip to Q6.23	6.18	In the last 3months have you contacted or visited a government department? For example to visit a clinic, to enquire about something, report a fault, apply for a document etc.	1 Yes 0 No	
Capture verbatim	Open end Only ask if yes in Q6.18	6.19	Which department/service did you most recently interact with?		Open
Read out			<b>Thinking about that contact or visit, were you satisfied with the following:</b>		
Do not read out	Single mention Only ask if yes in Q6.18	6.20	I was assisted within a reasonable amount of time	1 Yes 0 No	
Do not read out	Single mention Only ask if yes in Q6.18	6.21	I was treated with respect and dignity	1 Yes 0 No	
Do not read out	Single mention Only ask if yes in Q6.18	6.22	They were able to meet my needs	1 Yes 0 No	
Do not read out If the respondent does not know what it means, say: Meaning 'People First'. Batho Pele is an initiative to get public servants to be service orientated and strive for excellence in service delivery.	Single mention Ask All	6.23	In general, do you think most government officials are doing their best to service the people according to the principles of Batho Pele?	1 Yes 0 No 2 Never interact with government officials	
Do not read out	Single mention Ask All	6.24	Have you ever been asked to pay a bribe to a government official, traffic cop, policeman or other public servant?	1 Yes 0 No	
Do not read out	Single mention Ask All If no skip to Q6.27	6.25	Your local municipality is meant to develop a plan for developing your area, called the Integrated Development Plan or IDP. Have you ever heard of IDPs before?	1 Yes 0 No	
Do not read out	Single mention Only ask if yes in Q6.25	6.26	Local people are meant to participate in writing the IDP. Have you - or an organisation you belong to - participated in the IDP process in your community?	1 Yes 0 No	
Do not read out	Single mention Ask All	6.27	How would you like to find out about what your municipality is doing? Select only 1 option	1 Newspaper or magazine 2 Website 3 SMS 4 Mobile phone application 5 Municipal call centre or municipal office 6 Multi-Purpose Community Centres 7 Pamphlets or leaflets 8 Radio 9 Television 10 At a ward meeting 11 In person from municipal officials or ward councillors 12 Through word of mouth from friends and neighbours 13 Email 14 None of the above 15 Don't care, do not want to hear from municipality	
Read out	Single mention Ask All Other, specify	6.28	When would you prefer your municipal public meetings to take place?	1 Weekdays during the day 2 Weekdays in the evening 3 Sunday afternoon 4 Other	
Fieldworker, read out statements & give cue card			<b>Now I'd like to ask some questions about your views on important issues. Please be as frank as you wish. Listen to the following statements, and please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree.</b>		
Showcard	Single mention Ask All	6.29	Politics is a waste of time	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree	
Showcard	Single mention Ask All	6.30	Indians do not deserve to benefit from affirmative action (e.g. BEE)	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree	
Showcard	Single mention Ask All	6.31	People like you cannot influence developments in your community	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree	
Showcard	Single mention Ask All	6.32	The country is going in the wrong direction	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree	
Showcard	Single mention Ask All	6.33	Gay and lesbian people deserve equal rights with all other South Africans	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree	



Showcard	Single mention Ask All	6.34	The 2016 local election will be free and fair	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.35	The judiciary (courts, judges, etc.) is free from government influence	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.36	It is important to look after the environment	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.37	Corruption is the main threat to our democracy	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.38	Coloured people are playing an important role in helping build the new South Africa	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.39	The press is free to say or write what it likes	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.40	Blacks and whites will never really trust each other	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.41	Nobody cares about people like me	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Read out	Single mention Ask All	6.42	Imagine that there are three friends who are talking about life in Gauteng. <b>The first one says: "Gauteng should be for South Africans only. They must send the foreigners back to their countries." The second one says: "A lot of foreigners came to work in South Africa for poor wages under apartheid. We all suffered under the same system. They should be allowed to stay." The third one says: "Foreigners living in Gauteng are alright, but only if they have legal permission from the government."</b> <b>Which one person best describes how you feel?</b>	1 Gauteng should be for South Africans only. They must send the foreigners back to their countries. 2 A lot of foreigners came to work in South Africa for poor wages under apartheid. We all suffered under the same system. They should be allowed to stay. 3 Foreigners living in Gauteng are alright, but only if they have legal permission from the government
Do not read out	Single mention Ask All	6.43	Generally speaking, do you think that most people in your community can be trusted or that you need to be very careful when dealing with people in your community?	1 Most people can be trusted 2 You need to be very careful 3 Don't know
Showcard	Single mention Ask All	6.44	Now I would like to ask you some more questions about your views on important issues. Please be as frank as you wish. Listen to the following statements, and please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree  Environmental factors such as air and water pollution have harmed me or my family	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.45	Affirmative action & BEE must be sped up	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.46	South Africa belongs more to black people than coloureds, Indians or whites.	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.47	I am worried that Gauteng is going to run out of water	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.48	Gauteng is the best province and I'd rather live here than anywhere else	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.49	My municipality doesn't care about delivering services to me	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.50	I am worried about climate change	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.51	Gauteng is a fast competitive place and sometimes you need to break the rules to get ahead	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.52	I would emigrate tomorrow if I could	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.53	There is no place for white people in South Africa today	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.54	It is acceptable to be violent to gay and lesbian people	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.55	The price of things like water and electricity must go up to encourage people to use less of these resources.	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.56	There are too many people coming to Gauteng, we should bring back influx control	1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree

Showcard	Single mention Ask All	6.57	South Africa is a failed state		1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Showcard	Single mention Ask All	6.58	I am not needed by the South African economy?		1 Strongly agree 2 Agree 3 Neither agree nor disagree 4 Disagree 5 Strongly disagree
Read out	Single mention Ask All  Other, specify	6.59	Which of the following do you most strongly identify with?		1 Race 2 Gender 3 Nationality 4 Class 5 Religious group 6 Clan 7 Neighbourhood 8 No one I'm an individual 9 Other
Read out			<b>7 I am now going to ask you a few questions about your life. Can you tell me how satisfied or dissatisfied you are with these parts of your life?</b>		
Showcard	Single mention Ask All	7.1	The amount of money you have available to you personally		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All	7.2	The amount of time you have to do the things you want to		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out scale	Single mention Ask All	7.3	Your marriage or relationship with your partner		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied 6 Not in a relationship
Showcard	Single mention Ask All	7.4	Family life - The time you spend with them and the things you do with them		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All	7.5	Friends		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All	7.6	Your standard of living		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All	7.7	The way you spend your leisure time - recreation, relaxation etc.?		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All	7.8	The area or neighbourhood where you live now?		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Showcard	Single mention Ask All	7.9	How satisfied are you with your life AS A WHOLE these days?		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out statements and scale	Single mention Ask All	7.10	Compared with 5 years ago, is it easier or harder for people like you to find jobs, or is there no change?		1 Easier 2 No Change 3 Harder 4 Don't Know
Do not read out	Single mention Ask All	7.11	Is it ever acceptable for a man to hit or beat his partner		1 Yes 0 No
Showcard	Single mention Ask All	7.12	Let us talk about one particular issue that many people have opinions about. Imagine that there are three friends who are talking about abortion. <b>The first one says: "Abortion is morally wrong and should never be allowed."</b> The second says: "Abortion should only be allowed if the mother's life is in danger or the pregnancy was the result of rape." Then the third one says: "Abortion on request should be the right of every woman." <b>Which one person best describes how you feel?</b>		1 Abortion is morally wrong and should never be allowed. 2 Abortion should only be allowed if the mother's life is in danger or the pregnancy was the result of rape. 3 Abortion on request should be the right of every woman.
Read out			<b>8 Let's talk about employment and work opportunities</b>		
Do not read out	Single mention Ask All If No skip to Q8.10	8.1	Are you currently the owner of a business, one that you were responsible for starting (even if you are not working in this business now?)		1 Yes 0 No
Capture from drop-down list	Program drop-down list Only ask if Yes in Q8.1	8.2	How old is this business?		*number of years
Do not read out Fieldworker: Informal sector means less than 5 employees and not registered for VAT or Tax.	Single mention Only ask if yes in Q8.1	8.3	Is this business in the formal or informal sector?		1 Formal sector 0 Informal sector
Capture verbatim	Open end Only ask if yes in Q8.1	8.4	What does your business do?		Open
Do not read out	Single mention Only ask if yes in Q8.1	8.5	How many people does your business employ?		1 Just me 2 1-5 3 6-10 4 11-20 5 21-50 6 51-100 7 101-200 8 more

Do not read out. Only read if respondent hesitates	Single mention Only ask if yes in Q8.1  Other, specify	8.6	What was the primary source of your start-up capital for your business:		1 Personal savings 2 Bank loan 3 Loan from informal financial institutions 4 Profit from other business 5 Loan from a micro-finance institution 6 Usurers/mashonisa 7 Loan from relatives 8 Loan from non-relatives 9 Business credit 10 Loan from government agency 11 Other source
Capture response	Single mention Only ask if yes in Q8.1	8.7	In which area is your main business located?		subplace list
Capture response	Single mention Only ask if yes in Q8.1	8.8	Thinking about the main thing you need for your business to operate (e.g. raw materials, goods in bulk, machines etc.). From which area do you get this thing?		subplace list
Do not read out	Single mention Only ask if yes in Q8.1  Other, specify	8.9	What is the main constraint experienced by your business?		1 Crime and theft 2 Cost of credit/borrowing 3 Lack of access to finance/credit 4 Labour regulations 5 Tax rates 6 Lack of skills 7 Rand/exchange rate 8 Infrastructure e.g. roads, electricity 9 Business regulations 10 Harassment by police 11 Not enough demand 12 Storing & moving goods 13 Lack of appropriate space to conduct business 14 Competition from foreign owned businesses 15 Violence 16 Rising costs 17 Other
Spontaneous mention	Single mention Ask All  If never tried to start a business skip to Q8.15  If any other option selected continue to Q8.11	8.10	If you have ever tried to start a business, did it fail or succeed?		1 Never tried to start a business 2 Too early to tell 3 Failed 4 My business is a success 5 My business was a success and I sold it or I stopped running it 6 My business brings in some money, but not enough, so I have to do other things to earn income
Do not read out	Single mention Only ask if option 2-6 selected in Q8.10  If No skip to Q8.15 If yes continue to Q8.12	8.11	Do you know of any government department or service that provides support for small businesses (also known as SMMEs).		1 Yes 0 No
Do not read out	Single mention Only ask if yes in Q8.11	8.12	Have you approached them for help with your business		1 Yes 0 No
Do not read out	Single mention Only ask if yes in Q8.11	8.13	Have any of them approached you to assist your business?		1 Yes 0 No
Showcard	Single mention Only ask if yes in Q8.11	8.14	How satisfied are you with the support that government provides for small business development		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Do not read out	Single mention Ask All  If yes skip to Q8.23	8.15	In the past 7 days, did you do any type of work, business, or activity for which you got paid? (even if just for one hour) or expected to be paid? This could include car washing or piece work or selling things and so on.		1 Yes 0 No
			<b>What is the main reason that you did not work in the past 7 days?</b>		
Do not read out	Single mention Only ask if No in Q8.15 If yes skip to Q8.23	8.16	Have you been appointed to a new job but have not started yet.		1 Yes 0 No
Do not read out	Single mention Only ask if No in Q8.15  If yes skip to Q8.19 If no continue to Q8.18	8.17	Unemployed and looking for work.		1 Yes 0 No
Spontaneous mention	Single mention Only ask if No in Q8.17  Option 1 skip to Q8.26 All other options skip to 8.27	8.18	Why are you not looking for work?		1 I have given up looking for a job 2 Do not need to work 3 Do not want to work 4 Disabled 5 Housewife or homemaker 6 Looking after family members for no pay 7 School pupil or full time student 8 Retired person or pensioner
Do not read out	Single mention Only ask if Yes in Q8.17	8.19	How long have you been unemployed for?		1 Less than 6 months 2 Six months to less than 1 year 3 One year to less than 2 years 4 Two years to less than 4 years 5 Four years or more 6 Never been employed
Do not read out	Single mention Only ask if Yes in Q8.17 If yes skip to Q8.22 If no continue to 8.21	8.20	During the past 7 days, have you taken any action to look for any kind of work?		1 Yes 0 No
Do not read out	Single mention Only ask if No in Q8.20	8.21	During the past 4 weeks, have you taken any action to look for any kind of work?		1 Yes 0 No
Read out	Single mention Only ask if Yes or no in Q8.20 Any option skip to Q8.26	8.22	Would you be able to take up work if offered?		1 Yes, immediately 2 Yes, within 2 weeks 3 Yes, but more than 2 weeks from now 4 No

Read out	Single mention Only ask if Yes in 8.15 and 8.16	8.23	What is your employment status?		1 Employed full time, formal sector 2 Employed part time, formal sector 3 Employed full time, informal sector 4 Employed part time, informal sector 5 Self-employed, own business, NOT working from home 6 Self-employed, own business, working from home
Do not read out	Single mention Only ask if Yes in Q8.23 Other, specify	8.24	Which sector are you employed in?		1 Agriculture, hunting, forestry, fishing 2 Mining and quarrying 3 Manufacturing 4 Electricity, gas and water supply 5 Construction 6 Wholesale and retail 7 Transport, storage and communication 8 Financial, insurance, real estate and business services 9 Community, social and personal services 10 Private household 11 Public sector or government 12 Other
Showcard	Single mention Only ask if Yes in 8.23	8.25	On the whole, how satisfied are you with the working conditions in your job?		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out	Single mention Only ask if directed from 8.18, 8.22 and 8.23, Other, specify	8.26	What factor is/was most important to you when you look/looked for a job?		1 Proximity 2 Pay 3 Status attached to job 4 Part time/Full time 5 Job security 6 Benefits 7 Skills development 8 Other
Capture verbatim	Open end Ask All	8.27	What can government do in your area to create jobs?		Open
Read out Ask Y/N for each	Multiple mention Ask All	8.28	What economic services are within easy walking distance from here?		1 Nursery 2 Bakery 3 Supermarkets 4 Clothing 5 Hardware/building suppliers 6 Furniture 7 Transport 8 Car repair 9 Hair salon 10 Banks 11 Internet café 12 Business services 13 Filling station 14 Restaurants 15 Bars and clubs 16 Liquor store 17 None of the above
Read out	Single mention Ask All	8.29	Which of the following approaches do you think would have the biggest impact on inequality?		1 Poor people need to work harder 2 Government needs to create more jobs 3 Private sector needs to create more jobs 4 The rich should be taxed more 5 Government should nationalise key sectors of the economy
Do not read out	Single mention Ask All If no skip to Section 9	8.30	During the past 12 months, did you work in any government job creation programme, such as Jozi@work, Expanded public works programme or Community Works Programme		1 Yes 0 No
Read out	Multiple mention Only ask if Yes in Q8.30	8.31	What, if any, benefits did you gain from this work?		1 Money 2 Jobs 3 Skills 4 Started own business 5 Business ideas/networks 6 No benefits
Read out		<b>9</b>	<b>We are nearing the end of our discussion, we only have a few more questions to go. Let's talk about issues related to crime and safety. Let's talk about issues related to crime and safety for a while</b>		
Do not read out	Single mention Ask All	9.1	During the past year, has the crime situation improved, stayed the same or got worse?		1 Improved 2 Stayed the same 3 Got worse
Do not read out	Single mention Ask All	9.2	Have you been a victim of crime in the past year?		1 Yes 0 No
Read out scale	Single mention Ask All	9.3	How safe do you feel walking in the area where you live during the day?		1 Very safe 2 Fairly safe 3 Neither safe or unsafe 4 Bit unsafe 5 Very unsafe
Read out scale	Single mention Ask All	9.4	How safe do you feel walking in the area where you live after dark?		1 Very safe 2 Fairly safe 3 Neither safe or unsafe 4 Bit unsafe 5 Very unsafe
Read out scale	Single mention Ask All	9.5	How safe do you feel at home?		1 Very safe 2 Fairly safe 3 Neither safe or unsafe 4 Bit unsafe 5 Very unsafe
Showcard	Single mention Ask All	9.6	How satisfied are you with safety and security services provided by government where you live?		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Read out		<b>10</b>	<b>Let's talk about you and your community again.</b>		
Read out	Single mention Ask All	10.1	In the past year, have you participated in the activities of any clubs or societies (e.g. religious organisation, sports club, burial societies, rate payers, choir etc.)		1 Yes, any club or society 0 No, none at all
Do not read out	Single mention Ask All If no skip to 10.4	10.2	Have you taken part in any service delivery protest in the past 12 months?		1 Yes 0 No

Do not read out	Multiple mention Only ask if Yes in 10.2  Other, specify	10.3	What was the protest about?		1 Housing 2 Basic services 3 Lack of jobs/economic opportunities 4 Jobs given to outsiders 5 Favouritism 6 Transport issues 7 Foreigners in my community 8 Crime or security issues 9 Poor performance of councillor 10 Corruption 11 Other
Do not read out	Single mention Ask All	10.4	Do you think it is OK to physically attack foreigners to make them leave?		1 Yes 0 No
Read out		11	Let's chat now about health issues		
Read out	Single mention Ask All If option 1-2 continue to Q11.2 If option 3-5 skip to Q11.4 If option 6 skip to Q11.6	11.1	Where do you usually go for health care?		1 Public health care facilities 2 Use public and private facilities 3 Private health care facilities 4 Traditional healer 5 Spiritual healer 6 Not applicable, don't usually need health care
Do not read out	Single mention Only ask if option 1-2 in Q11.1  If yes skip to Q11.5 If no continue to Q11.3	11.2	Think about the last time you went to a public health care facility. Did you start at a clinic?		1 Yes 0 No
Do not read out but probe if unclear	Single mention  Only ask if Yes in Q11.2  All options skip to Q11.5  Other, specify	11.3	What was the main reason you did not start at a clinic?		1 Hospital is nearer 2 Clinics can never help me 3 No doctor at clinic 4 No drugs at clinic 5 I felt too ill 6 Ambulance took me there 7 Facilities not clean 8 Long queues 9 Opening times not convenient 10 Too expensive 11 Staff rude or uncaring 12 Not satisfied with the quality of previous service 13 Fear of stigmatisation 14 Does not have the medicine I need 15 Didn't offer the appropriate services 16 Other
Do not read out	Single mention Only ask if option 3-6 in Q11.1  Other, specify	11.4	What is the MAIN reason that you don't use public health facilities?		1 Cost 2 Quality of care 3 No public health care facilities close by 4 The queues are usually too long 5 I have been before and they could not help me 6 The staff are too unfriendly 7 The staff are too unhelpful 8 The clinic often does not have the medicine I need 9 Have medical aid 10 Other
Read out scale	Single mention Only ask if option 1-5 in Q11.1	11.5	How satisfied are you with Health Services provided by the health care facility/service you usually use?		1 Very satisfied 2 Satisfied 3 Neither satisfied nor dissatisfied 4 Dissatisfied 5 Very dissatisfied
Spontaneous mention	Single mention Ask All If option 4-6 skip to Q11.9  Other, specify	11.6	Are you personally covered by any form of medical aid or other medical insurance?		1 Medical aid - All health care in private facilities 2 Medical aid - Private primary health care/government hospitalisation 3 Hospital plan 4 No medical insurance 5 Other 6 Don't know
Read out	Multiple mention Only ask if option 1-3 in Q11.6 If no skip to Q11.9	11.7	For people on a medical aid, have you gone to a state/government facility while on medical aid?		1 Yes, hospital 2 Yes, state clinic 0 No
Do not read out	Single mention Only ask if option 1-3 in Q11.6  Other, specify	11.8	If so, why?		1 Cost of private treatment too high 2 Medical aid co-payment too high 3 Used up all medical aid benefits 4 Medical aid didn't cover the treatment 5 Best treatment available 6 Other
Do not read out	Single mention Ask All If no skip to Q11.11	11.9	In the past 12 months did anybody in this household fail to look for healthcare when they needed it?		1 Yes 0 No
Spontaneous mention	Single mention  Only ask if Yes in Q11.9  Other, specify	11.10	What was the main reason that they didn't get the healthcare?		1 No money 2 Not enough money for transport 3 No time to seek medical care 4 Illness not serious enough 5 Medical facility is too far 6 Nobody could accompany the patient 7 Nobody to look after the children 8 Too sick to travel to health care provider 9 No drugs available at health facility 10 Drugs ineffective 11 Health workers attitudes are not good 12 No ID document 13 Not enough privacy 14 Too little time with health care worker 15 Queue too long, wait too long 16 Healthcare facility could not do anything for patient 17 Patient turned away from health facility 18 Thought they would get better by themselves 19 Other
Spontaneous mention unless uncertain	Single mention Ask All	11.11	How much money would the household be able to borrow from someone in case of a health emergency?		1 None 2 less than R100 3 R101- R500 4 R501- R1 000 5 R1 001 - R5 000 6 R5 001 - R10 000 7 More 8 Don't know
Do not read out	Single mention Ask All	11.12	Have you been visited by a health care worker in your home in the past year?		1 Yes 0 No

Do not read out Prompt if uncertain	Single mention Ask All  Other, specify	11.13	Let us think about particular health problems that are facing your community. Which ONE health problem do you think is the biggest facing your community?	1 Alcohol abuse 2 Cancer 3 Cholera 4 Crime 5 Diabetes 6 Diarrhoea 7 Drug abuse 8 Heart disease 9 High blood pressure 10 HIV Aids 11 Malaria 12 Malnutrition 13 Measles 14 Obesity 15 Road accident 16 Teenage pregnancy 17 Tuberculosis 18 Other
Read out list one by one Ask Y/N for each option	Multiple mention Ask All	11.14	In the last year, have you or any other member of this household had any of the following conditions:	1 Hypertension 2 Heart disease/stroke 3 Diabetes 4 Tuberculosis 5 Cancer 6 Diarrhoea 7 Emphysema/bronchitis 8 Asthma 9 HIV/AIDS 10 Influenza/Pneumonia 11 Mental illness 12 None of the above
Read out scale	Single mention Ask All	11.15	Would you describe your own health status in the past 4 weeks as excellent, good, poor, or very poor?	1 Excellent 2 Good 3 Poor 4 Very Poor
Read out scale	Single mention Ask All	11.16	How often, if ever, does your health status prevent you from doing daily work?	1 Always 2 Some of the time 3 Hardly ever 4 Never
Read out scale	Single mention Ask All	11.17	How often, if ever, does your health status prevent you from taking part in your usual SOCIAL activities ?	1 Always 2 Some of the time 3 Hardly ever 4 Never
Read out scale	Single mention Ask All	11.18	How frequently do you exercise (e.g. walk, run, gym)?	1 Everyday 2 Few times a week 3 Few times a month 4 Hardly ever 5 Never
Read out & use cue card	Single mention Ask All	11.19	Overall, to what extent do you feel the things you do in your life are worthwhile on a scale from 0 to 10? Zero means you feel the things you do in your life are "not at all worthwhile", and 10 means "completely worthwhile".	0 0 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10
Read out & use cue card			<b>The following questions ask about how you felt yesterday on a scale from 0 to 10. Zero means you did not experience the feeling "at all" yesterday while 10 means you experienced the feeling "all of the time" yesterday.</b>	
Read out & use cue card	Single mention Ask All Randomise 11.20 - 11.22 in table	11.20	How about happy?	0 0 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10
Read out & use cue card	Single mention Ask All Randomise 11.20 - 11.22 in table	11.21	How about worried?	0 0 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10
Read out & use cue card	Single mention Ask All Randomise 11.20 - 11.22 in table	11.22	How about depressed	0 0 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10
Read out		<b>12</b>	<b>We are almost at the end now. I just have a few more questions about you.</b>	
Do not read out Note, the relevant education had to be completed.	Single mention Ask All If option 13 -18, ask 12.2	12.1	What is the highest level of school education you have completed?	0 No Education 1 Grade 0 or Grade R 2 Grade 1 or Sub A 3 Grade 2 or Sub B 4 Grade 3, Std 1 or L1 5 Grade 4, Std 2 or L2 6 Grade 5, Std 3 or L3 7 Grade 6, Std 4 or L4 8 Grade 7, Std 5 or L5 9 Grade 8, Std 6, L6 or Form I 10 Grade 9, Std 7, L7 or Form II 11 Grade 10, Std 8, L8, FIII, NTC 1, or RCE higher 12 Grade 11, Std 9 or FIV 13 Grade 12, Std 10, Matric 14 A certificate from a college, technikon or university 15 A diploma from a college, technikon or university 16 Technikon or university degree 17 Post graduate degree - e.g. Hons, MA, PhD 18 Unspecified

Do not read out	Single mention Only ask if option 13-18 in Q12.2	12.2	Where did you obtain your matric (Grade 12)?	1 Eastern Cape 2 Free State 3 Gauteng 4 Kwazulu Natal 5 Limpopo 6 Mpumalanga 7 Northern Cape 8 North West 9 Western Cape 10 Outside South Africa
Automatic completion from Kish Grid	Before 16 October, automatic completion from Kish Grid, thereafter, Single mention Ask All	12.3	What is your current age?	Automatic completion from Kish Grid / *numbers
Do not read out	Single mention Ask All	12.4	Do you have any kind of disability?	1 Not disabled 2 Sight disability 3 Hearing disability 4 Communication or speech disability 5 Physical disability 6 Intellectual disability 7 Emotional disability 8 Multiple disabilities
Capture response Includes people younger than 18	Single mention Ask All Drop-down list	12.5	How many people, including you, live in this household including under 18 year olds? <b>That is the people living in the same dwelling and usually eating together for at least 4 nights per week or more</b>	*numbers
Do not read out	Single mention Ask All	12.6	Who is the head of this household? Not the dwelling, but the household where you eat together 4 times per week or more	1 Respondent 2 Spouse or partner of respondent 3 Spouses, partners or parents together 4 Mother of respondent 5 Father of respondent 6 Grandmother of respondent 7 Grandfather of respondent 8 Other female 9 Other male
Automatic calculation from 12.5 and Kish Grid	Automatic calculation from 12.5 and Kish Grid	12.7	How many of the household members are under 18 years old?	Automatic calculation from 12.5 and Kish Grid
Do not read out	Single mention Ask All	12.8	Does anybody in this household receive a social grant of any type, such as an old age pension, child care or disability grant?	1 Yes 0 No
Do not read out	Single mention Ask All	12.9	Is your household registered with your municipality (e.g. on an indigency register) for rates rebates or for more free/subsidised services like water, electricity, waste etc.?	1 Yes 0 No
Showcard Fieldworker: If the respondent says "No income", ask: "Are you absolutely sure that no money comes into the household at all, whether from wages, social grants, help from friends and family or any other source?"			<b>Notes regarding 12.10 - You may show the respondent the options that can be selected on the queue card provided to you. The Total Household Monthly Income should be the sum of ALL money actually brought into the household by all household members from Salaries, Grants, Pensions and any other source of income.</b>	
Showcard Fieldworker: If the respondent says "No income", ask: "Are you absolutely sure that no money comes into the household at all, whether from wages, social grants, help from friends and family or any other source? Only if the answer is "yes" then enter as "No Income" otherwise get a value.	Single mention Ask All Drop-down	12.10	Can you tell me what is the total amount of money brought into the household <b>per month by all household members?</b> This is after deductions such as tax, medical aid and pension contributions	1 R1 - R400 2 R401 - R800 3 R801 - R1 600 4 R1 601 - R3 200 5 R3 201 - R6 400 6 R6 401 - R12 800 7 R12 801 - R19 200 8 R19 201 - R25 600 9 R25 601 - R38 400 10 R38 401 - R51 200 11 R51 201 - R76 800 12 R76 801 - R102 400 13 R102 401 - R153 600 14 R153 601 - R204 800 15 R204 801 - R500 000 16 More 17 No Income 18 Respondent refused 19 Don't know
Read out			<b>Thinking about everyone in this household please tell me which of the following activities, if any, bring any money into this household?</b>	
Do not read out	Single mention Ask All	12.11	Formal employment	1 Yes 0 No
Do not read out	Single mention Ask All	12.12	Informal employment	1 Yes 0 No
Do not read out	Single mention Ask All	12.13	Government grants including pensions	1 Yes 0 No
Do not read out	Single mention Ask All	12.14	Support from family or remittances	1 Yes 0 No
Do not read out	Single mention Ask All	12.15	Support from friends	1 Yes 0 No
Do not read out	Single mention Ask All	12.16	Renting out a dwelling, flat, room, garage etc.	1 Yes 0 No
Do not read out	Single mention Ask All	12.17	Savings or returns on investments	1 Yes 0 No
Do not read out	Single mention Ask All	12.18	Does this household give support or money to any other household, such as relatives living elsewhere?	1 Yes 0 No
		<b>13</b>	<b>Would you be willing to participate in a similar study in the future?</b>	1 Yes 0 No
Read out	Single mention Ask All	13.1	After conducting our surveys, we have a team who checks that the interviews actually took place. As part of the process they phone some of our participants and ask them up to 10 questions to validate our work. Can someone from our office contact you for this purpose?	1 Yes 0 No

Read out	Only ask if yes in 13	13.2	Can you please provide me with your contact details?		Cell phone Home phone Email address
Read out	Single mention	13.3	To whom does these contact details belong?		1 My own cell phone/telephone 2 Another person's cell phone/telephone (Other Specify)
Read out		C	I would like to thank you for your participation and sacrificing some of your valuable time. Without your participation this study is not possible. It is much appreciated.		