

# FY 2018 Afghanistan Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



July 2018



## Acknowledgements

The Afghanistan Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova and Jessica Cameron oversaw design, reporting, and analysis. Calita Woods, Antonina Redko, Dania Mendoza, and Noreen Wambui provided data support. PORG acknowledges the significant contribution from the Afghanistan country team and the local fielding agency Pajhwok Afghan News. In particular, PORG is grateful for the support from Raouf Zia (Senior Communications Officer) who coordinated the survey related activities from Kabul, Afghanistan.



Country Opinion Surveys  
THE WORLD BANK GROUP



# Table of Contents

I. Objectives .....	3
II. Methodology.....	3
III. Demographics of the Sample.....	4
IV. General Issues Facing Afghanistan .....	8
V. Overall Attitudes toward the World Bank Group.....	13
VI. Sectoral Effectiveness.....	21
VII. How the World Bank Group Operates .....	24
VIII. World Bank Group’s Knowledge and Instruments .....	31
IX. World Bank Group’s Response to the Refugee Crisis.....	38
X. The Afghanistan Reconstruction Trust Fund (ARTF).....	40
XI. The Future Role of the World Bank Group in Afghanistan .....	43
XII. Communication and Outreach .....	50
XIII. Appendices.....	56

## AFGHANISTAN





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Afghanistan perceive the WBG. The survey explored:

- *General Issues Facing Afghanistan*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The Afghanistan Reconstruction Trust Fund*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Afghanistan*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From March to May 2018, 660 stakeholders of the WBG in Afghanistan were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President; office of the Chief Executive; office of a Minister; office of a Parliamentarian; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of a project or consultants/contractors working on WBG-supported projects/programs; local government offices or staff; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs and community-based organizations (CBOs); the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; and the judiciary branch.

A total of 502 stakeholders participated in the survey (76% response rate). Respondents either received the questionnaire via email and completed it online or they completed the questionnaire with an independent fielding consultant.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

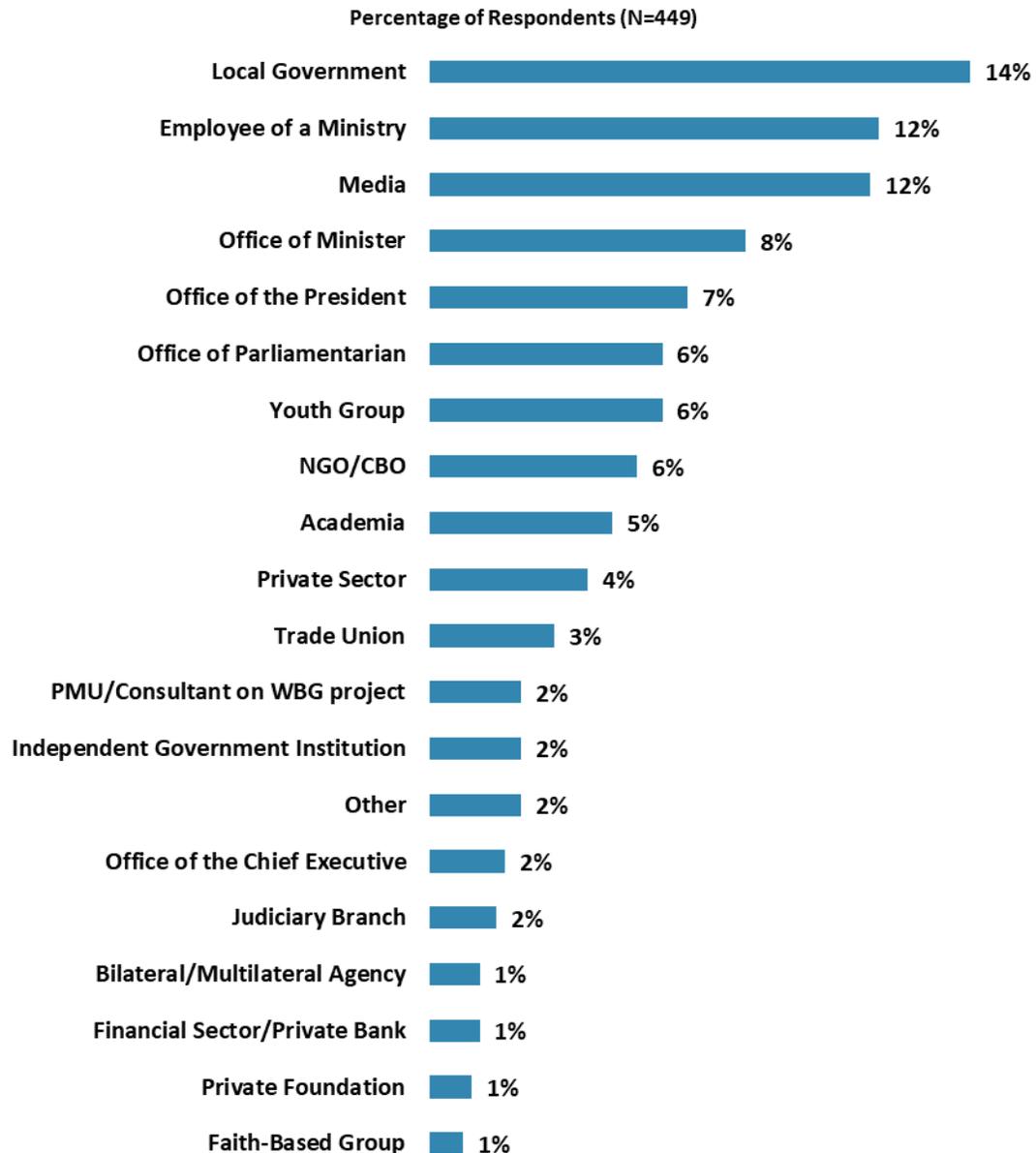
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'15 (response rate was 91%, N=407). The data were weighted to reach similar stakeholder compositions across both survey years, allowing for more statistically reliable comparisons. Note, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY '15 COS report and the non-weighted data presented in this report. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (see page 117).



### III. Demographics of the Sample

#### Current Position

- For all further analyses, the few respondents from the office of the Chief Executive were combined with those from the office of the President; the few respondents from PMUs/Consultants on WBG-supported projects were combined with employees of ministries; the few respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/CBOs, private foundations, trade unions, faith-based groups, and youth groups were combined into one “CSO” category; and the small number of respondents from bilateral/multilateral agencies, independent government institutions, the judiciary branch, and other organizations were included in the “Other” category.

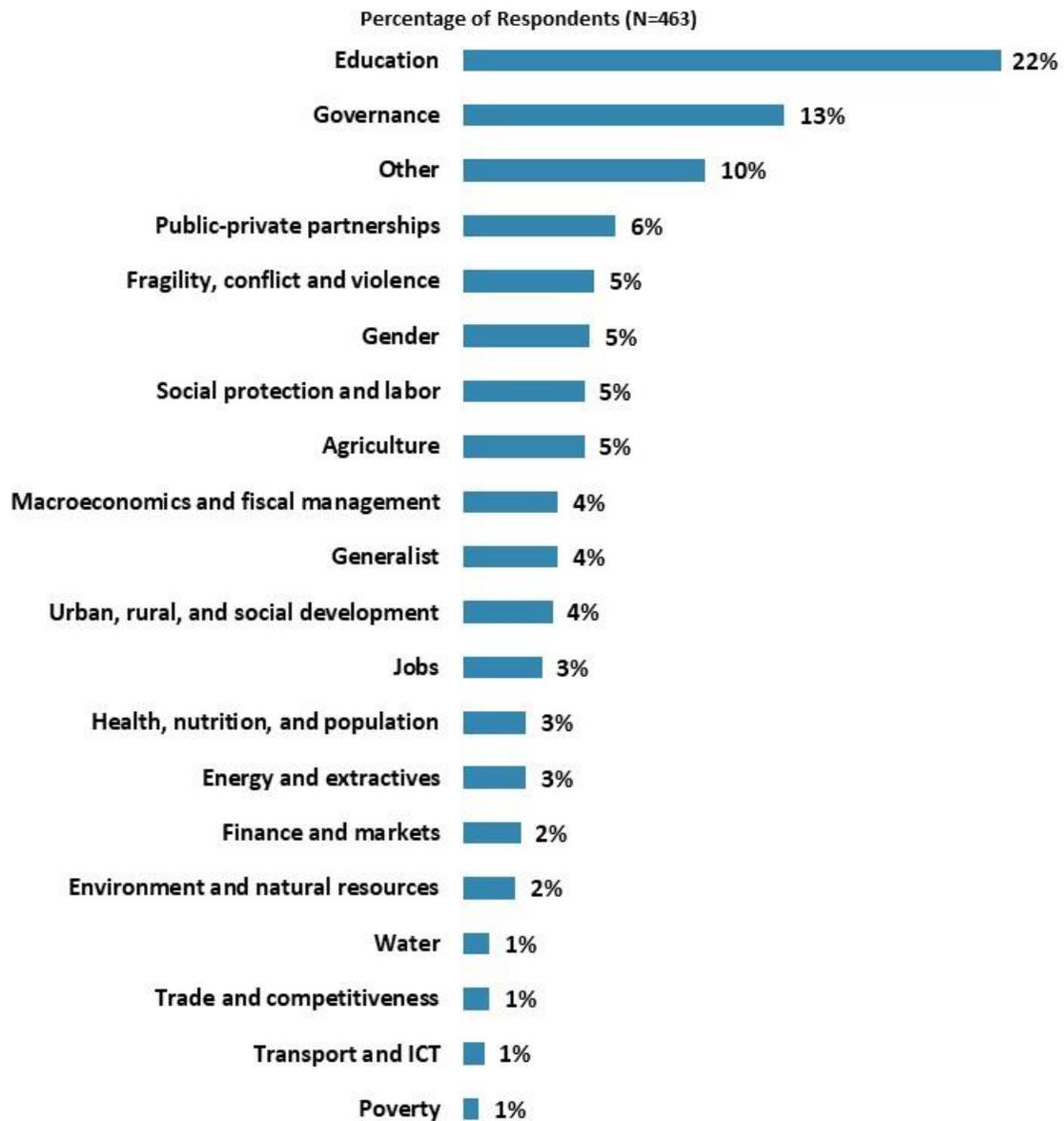


“Which of the following best describes your current position? (Select only ONE response)”  
(Respondents chose from a list.)



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

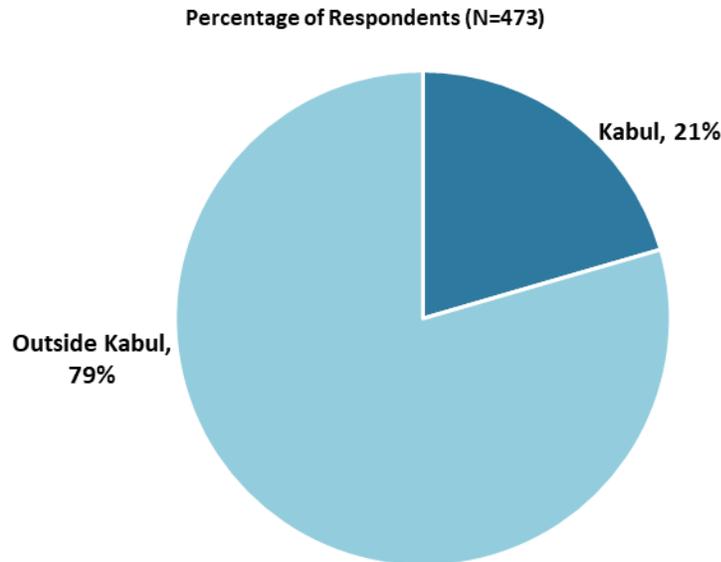


“Please identify the primary specialization of your work. (Select only ONE response)”  
(Respondents chose from a list.)



### III. Demographics of the Sample (continued)

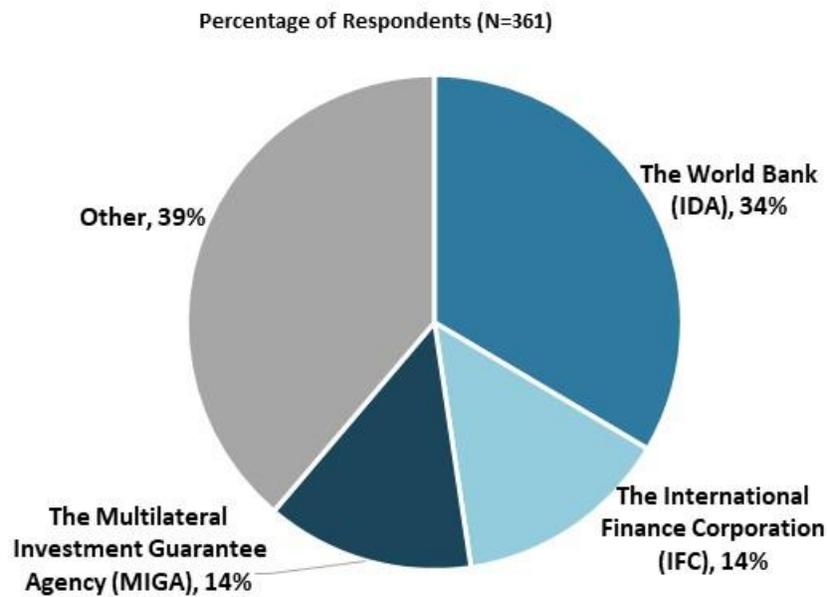
#### Geographic Locations



"Which best represents your geographic location?" (Respondents chose from a list.)

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#### Exposure to Agencies within the World Bank Group



"Which of the following agencies of the World Bank Group do you primarily engage with in Afghanistan? (Select only ONE response)" (Respondents chose from a list.)



### III. Demographics of the Sample (continued)

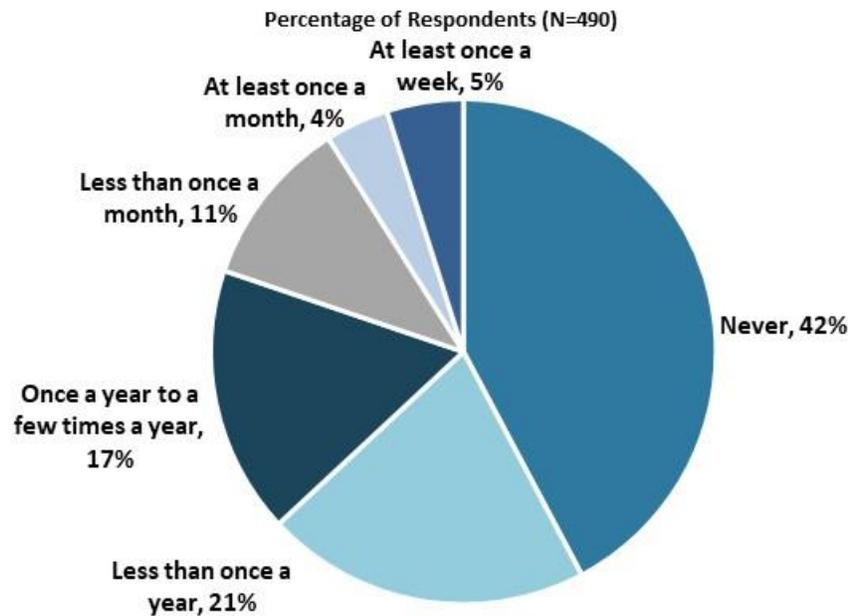
#### Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year’s Country Survey indicated significantly lower levels of familiarity with the WBG (weighted mean rating = 5.2) compared to respondents from the FY ‘15 Country Survey (weighted mean rating = 6.0).
- **Stakeholders:** Respondents from the office of a Minister indicated the highest levels of familiarity with the WBG whereas respondents from the office of a Parliamentarian and the media indicated significantly lower levels of familiarity.
- **Collaboration:** Respondents who collaborate with the WBG indicated significantly higher levels of familiarity with the WBG (mean rating = 6.4) compared to respondents who do not collaborate with the WBG (mean rating = 5.0).
- **Impact of Familiarity:** Respondents’ ratings of familiarity with the WBG were moderately, significantly correlated with their ratings of the WBG’s overall effectiveness in Afghanistan and with their ratings of the extent to which the WBG’s work helps to achieve development results in Afghanistan.



"How familiar are you with the work of the World Bank Group in Afghanistan?"  
 (1 - "Not familiar at all", 10 - "Extremely familiar")

#### Interaction with the World Bank Group

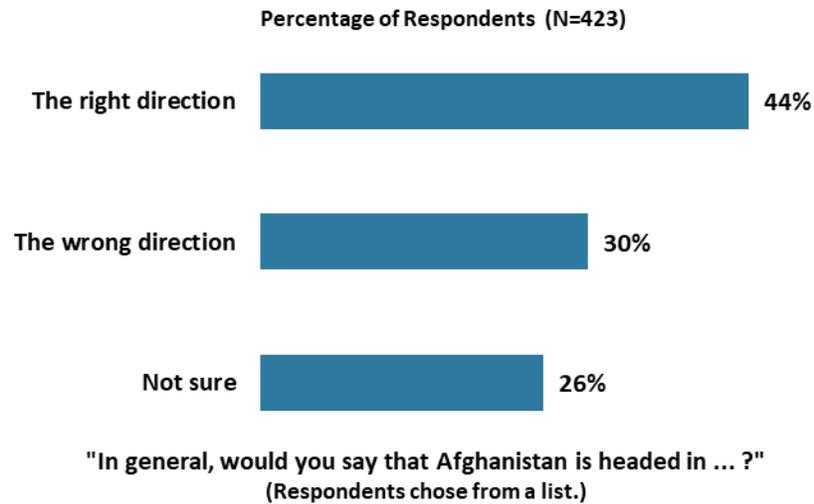


"How frequently do you interact with the World Bank Group now in Afghanistan?"  
 (Respondents chose from a list.)

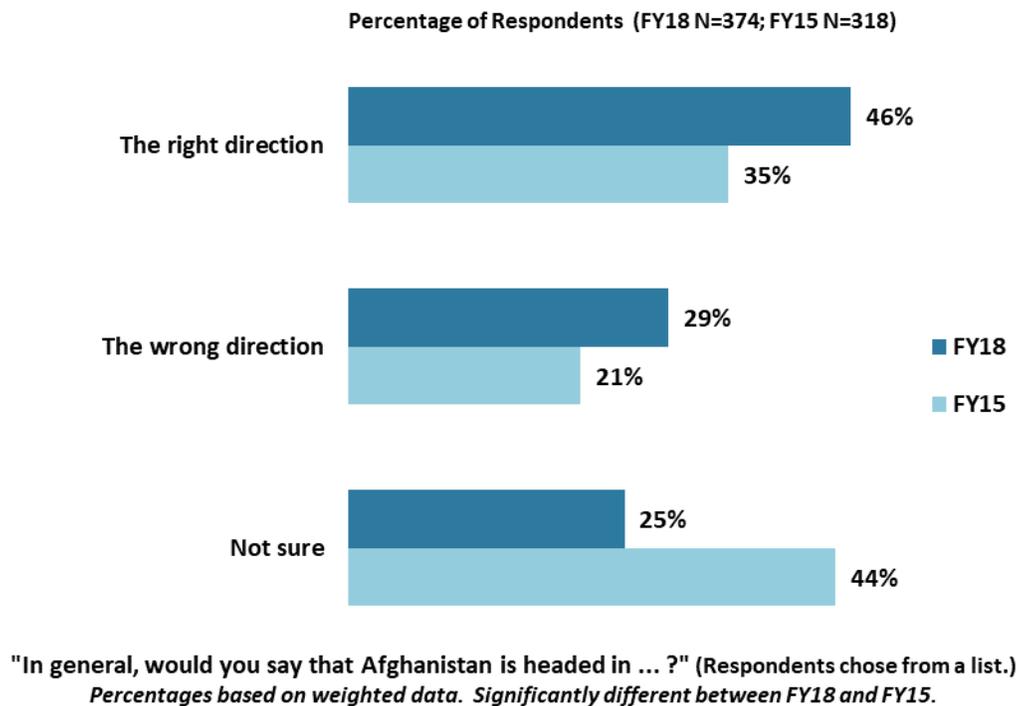


## IV. General Issues Facing Afghanistan

### Headed in the Right Direction



### Headed in the Right Direction: Year Comparison

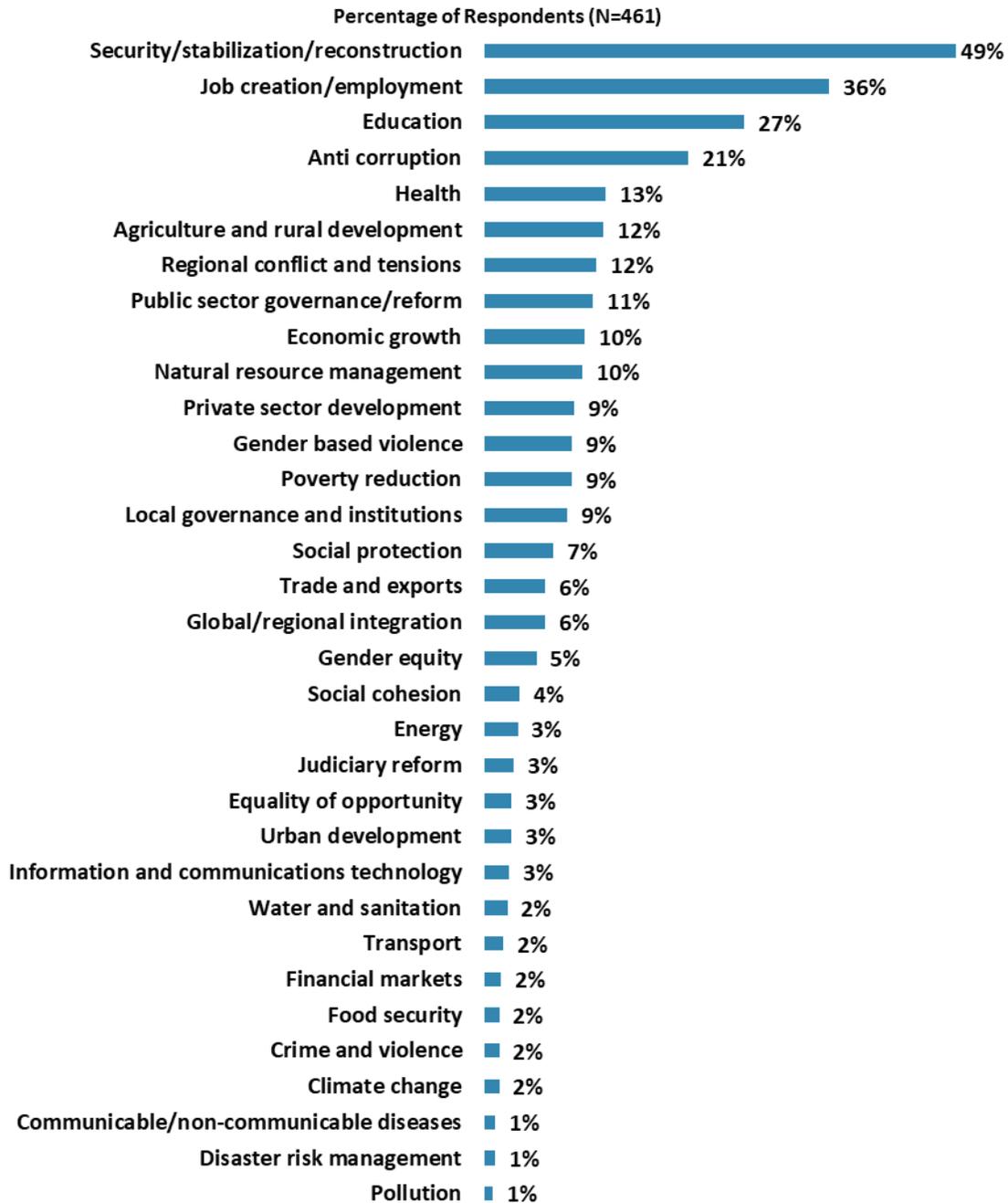




## IV. General Issues Facing Afghanistan (continued)

### Development Priority

- **Year comparison:** Respondents in the FY'15 Country Survey indicated that the most important development priority in Afghanistan was security/stabilization/reconstruction (74%), followed by education (30%) and anti-corruption (24%).
- Respondents who identified their primary specialization of work as Education (22% of the sample) were significantly *more* likely to indicate education (41%) and *less* likely to indicate security/stabilization/reconstruction (38%) as among the most important development priorities compared to respondents in other areas of work (23% and 52%, respectively).



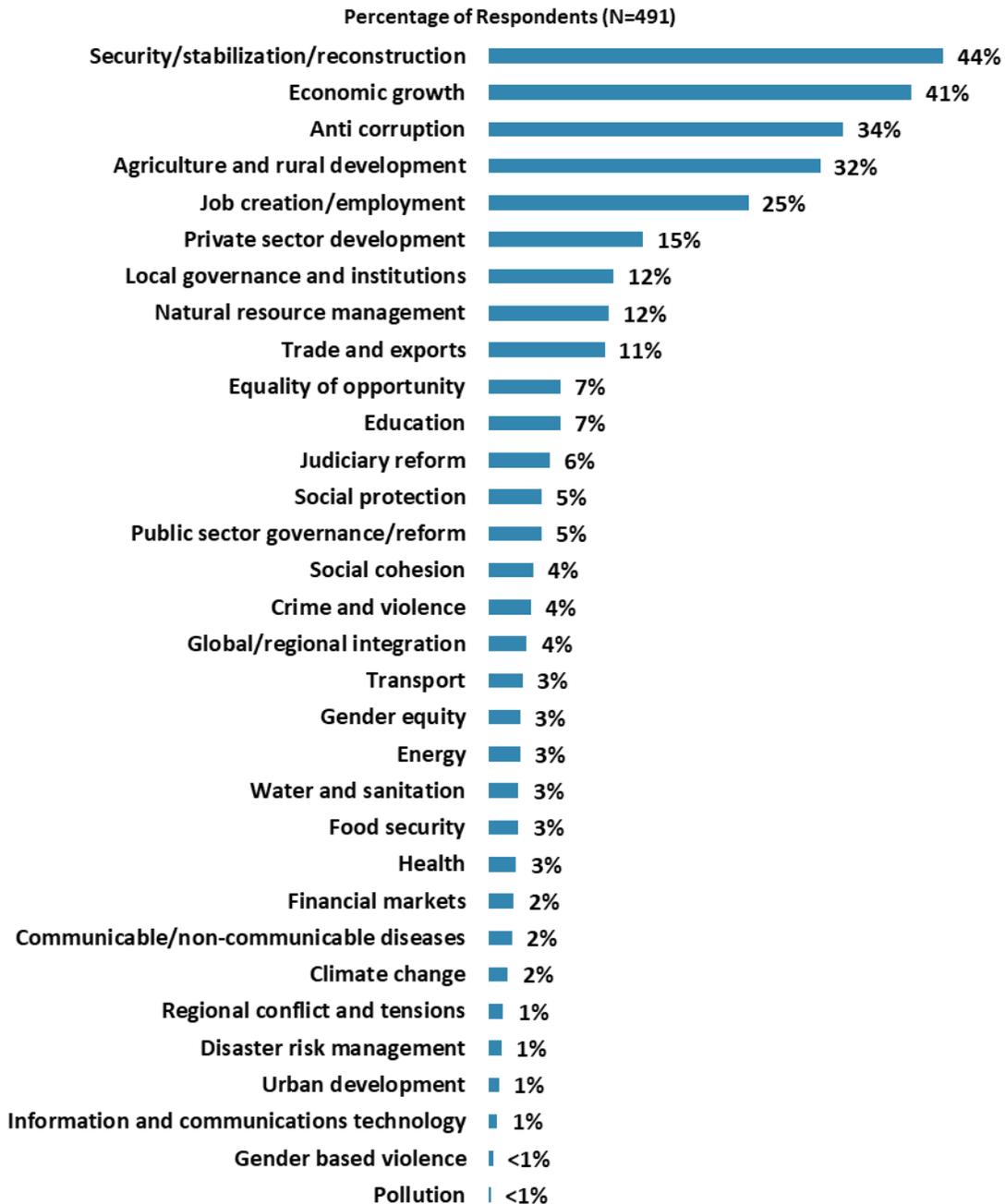
"Listed below are a number of development priorities in Afghanistan. Please identify which of the following you consider the most important development priorities in Afghanistan. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Afghanistan (continued)

### Factors Contributing Most to Reducing Poverty

- **Year comparison:** Respondents in the FY'15 Survey indicated that the largest contributors to poverty reduction were security/stabilization/reconstruction (45%), economic growth (34%), job creation/employment (24%), anti-corruption (15%), and agricultural development (15%).
- Respondents who identified their primary specialization of work as Education were significantly *more* likely to indicate education, public sector governance, and (non)communicable diseases (13%, 12%, and 9%, respectively) compared to respondents in other areas of work (5%, 3%, and 1%, respectively), and *less* likely to indicate economic growth and agriculture and rural development (31% and 22%, respectively) as among the most important development priorities compared to respondents in other areas of work (44% and 36%, respectively).



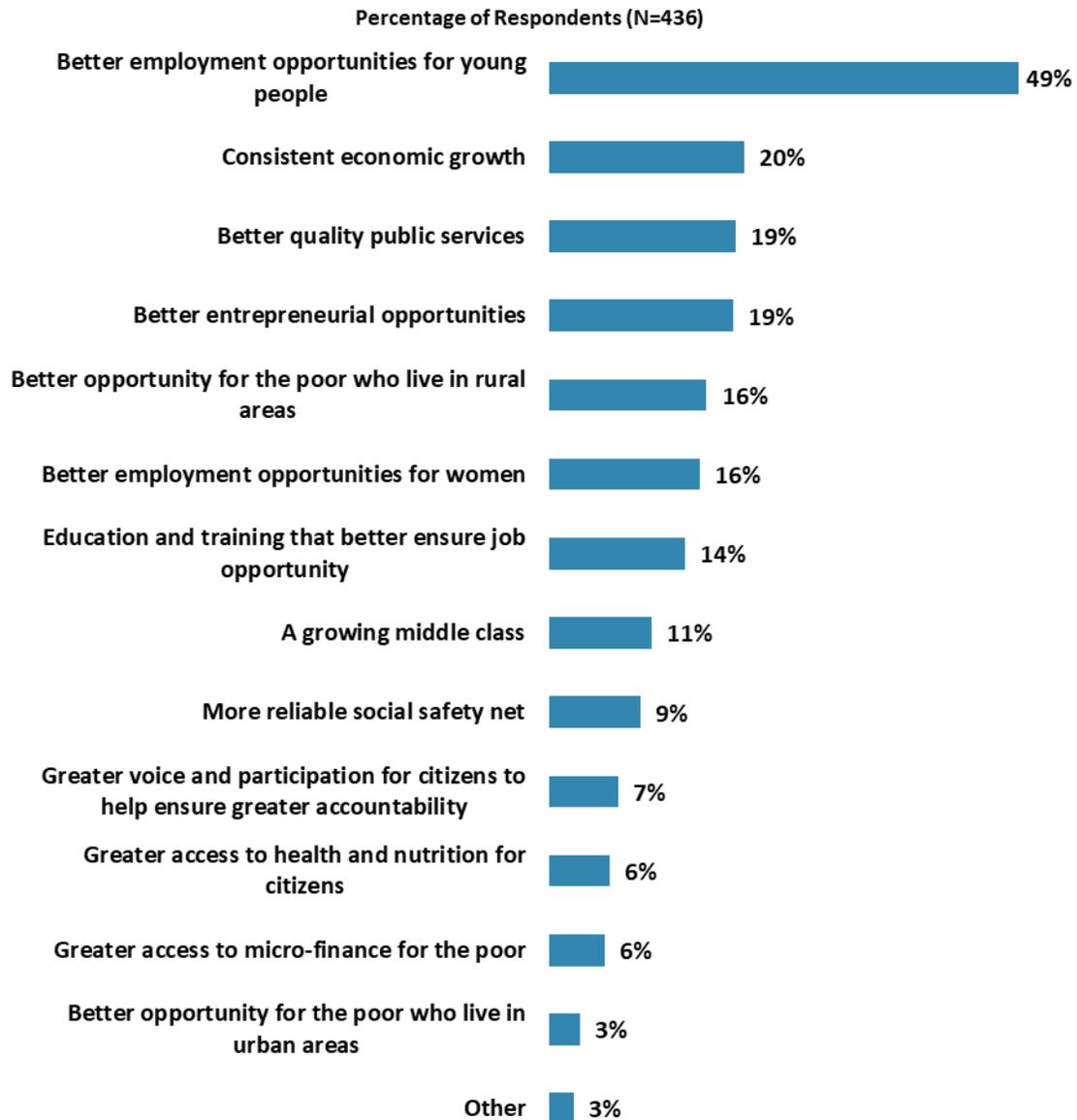
"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Afghanistan?" (Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Afghanistan (continued)

### Factors Contributing to “Shared Prosperity”

- **Year comparison:** In the FY’15 Country Survey, respondents indicated that shared prosperity would be best achieved through better employment opportunities for all Afghans (57%), consistent economic growth (44%), and education and vocational training that better ensure job opportunity (24%).
- Respondents who identified their primary specialization of work as Education (22% of the sample) were significantly *more* likely to indicate a growing middle class and greater voice for citizens (18% and 14%, respectively) and *less* likely to indicate better employment opportunities for young people (38%) as indicators of shared prosperities compared to respondents in other areas of work (9%, 5%, and 51%, respectively).

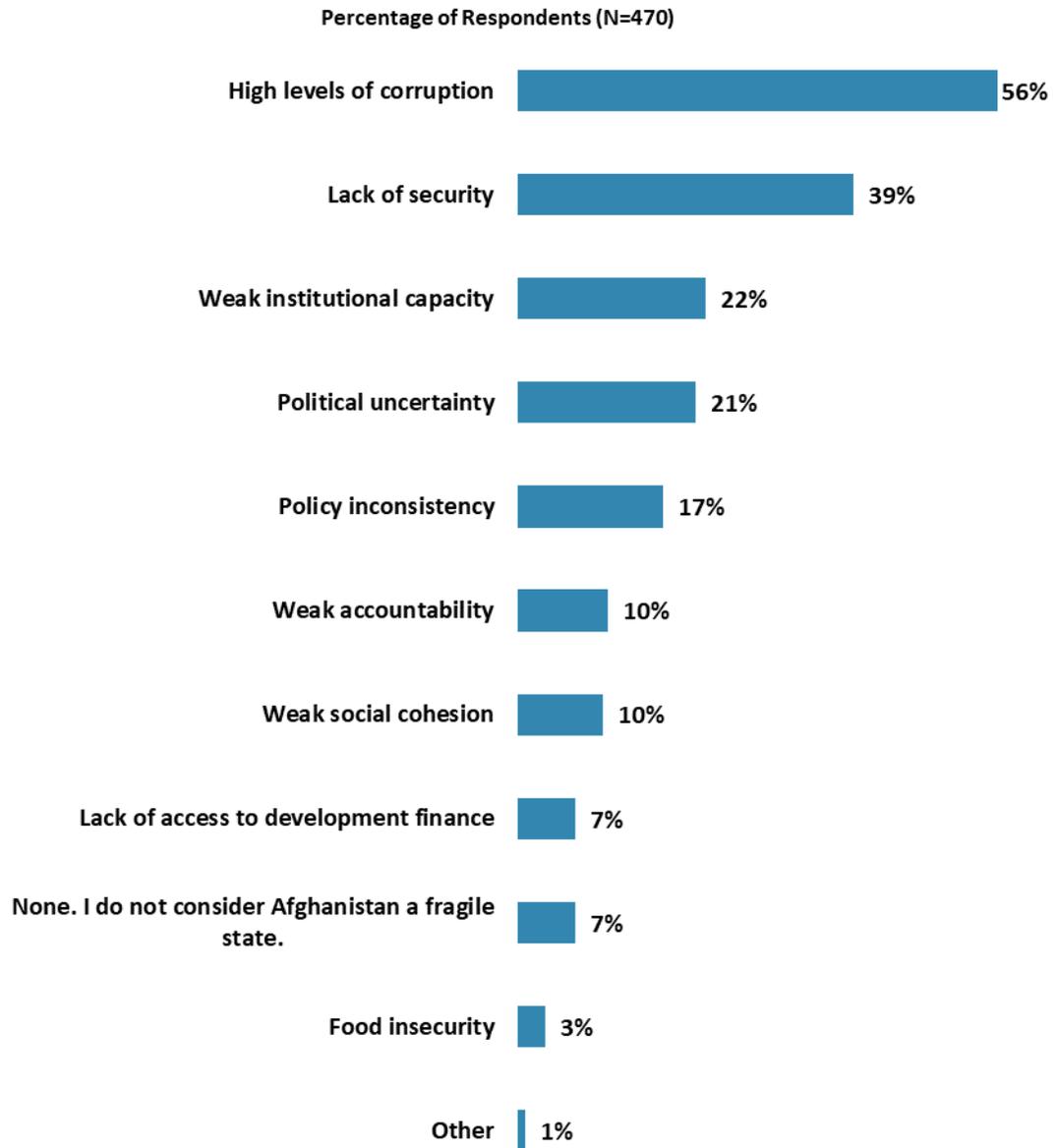


"When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Afghanistan? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Afghanistan (continued)

### Fragility in Afghanistan



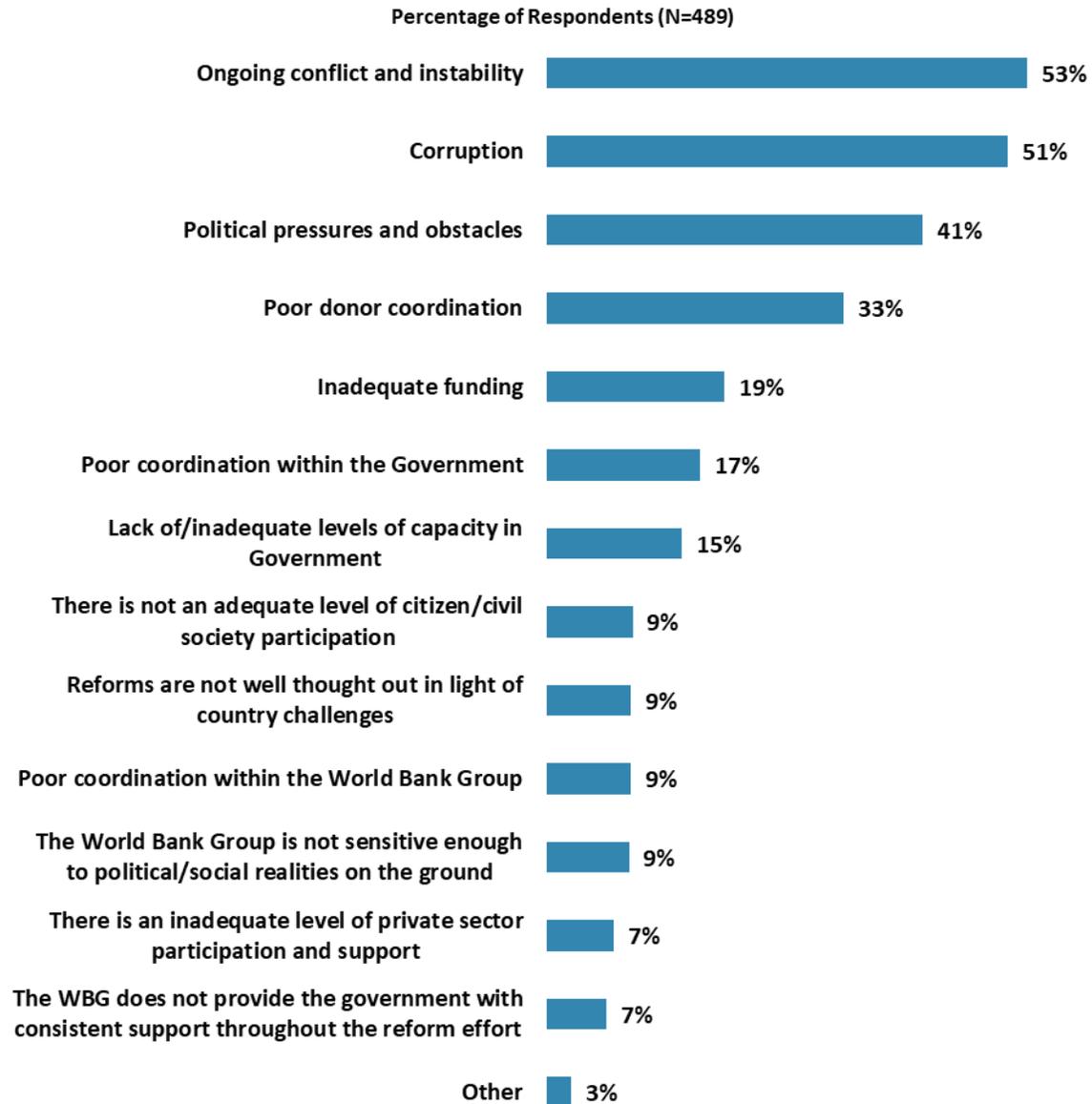
**"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Afghanistan? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group

### Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that they attributed slow or failed WBG-assisted reform efforts to ongoing conflict and instability (48%), inadequate levels of capacity in Government (47%), the WBG not being sensitive enough to political/social realities on the ground (36%), poor donor coordination (31%), political pressures and obstacles (18%), and the Government working inefficiently (26%).



"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group (continued)

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

### The World Bank Group’s Overall Effectiveness (Indicator Question)

- **Year comparison:** Respondents in this year’s Country Survey gave significantly lower ratings for the WBG’s effectiveness in Afghanistan (weighted mean rating = 7.0) compared to respondents from the FY ‘15 Country Survey (weighted mean rating = 7.6).
- **Collaboration:** Respondents who collaborate with the WBG gave significantly higher ratings for the WBG’s effectiveness (mean rating = 8.0) compared to respondents who do not collaborate with the WBG (mean rating = 6.8).



"Overall, please rate your impression of the World Bank Group’s effectiveness in Afghanistan." (1 - "Not effective at all", 10 - "Very effective")

### Achieving Development Results (Indicator Question)

- **Year comparison:** Respondents in this year’s Country Survey gave significantly lower ratings for the extent to which the WBG achieves development results (weighted mean = 7.0) compared to respondents from the FY ‘15 Country Survey (weighted mean = 7.4).
- **Stakeholders:** Respondents from the office of a Minister gave the highest ratings for the extent to which the WBG achieves development results in Afghanistan whereas respondents from the office of the President/Chief Executive gave significantly lower ratings.



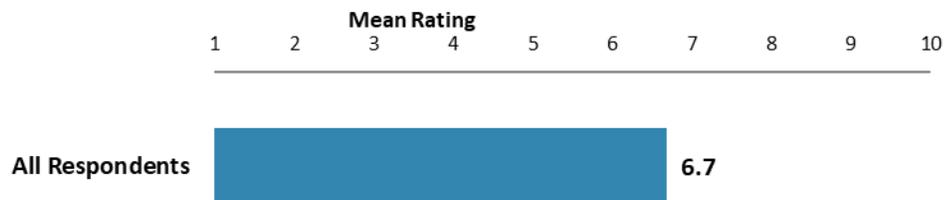
"To what extent does the World Bank Group’s work help to achieve development results in Afghanistan?" (1 - "To no degree at all", 10 - "To a very significant degree")



## V. Overall Attitudes toward the World Bank Group (continued)

### WBG Staff Preparedness

- **Year comparison:** Respondents in this year's Country Survey gave significantly lower ratings for the WBG's staff being well prepared (weighted mean = 6.6) compared to respondents from the FY '15 Country Survey (weighted mean = 7.6).
- **Stakeholders:** Respondents from CSOs and employees of ministries/PMUs/Consultants on WBG-supported projects gave the highest ratings for the WBG's staff being well prepared whereas respondents from the private sector/financial sector/private banks gave significantly lower ratings.
- **Collaboration:** Respondents who collaborate with the WBG gave significantly higher ratings for the WBG's staff being well prepared (mean rating = 7.8) compared to respondents who do not collaborate with the WBG (mean rating = 6.4).



**"To what extent do you believe the World Bank Group's staff is well prepared to help Afghanistan solve its most complicated development challenges?"**  
(1-"To no degree at all", 10-"To a very significant degree")

### Building/Strengthening Existing Country Systems (Indicator Question)

- **Year comparison:** Respondents in this year's Country Survey gave statistically similar ratings for the WBG helping to build/strengthen existing country systems (weighted mean = 6.6) compared to respondents from the FY '15 Survey (weighted mean = 6.5).
- **Stakeholders:** Respondents from the office of a Minister and employees of ministries/PMUs/Consultants on WBG-supported projects gave the highest ratings for the WBG helping to build/strengthen existing country systems whereas respondents from the office of a Parliamentarian, CSOs, and the media gave significantly lower ratings.
- **Collaboration:** Respondents who collaborate with the WBG gave significantly higher ratings for the WBG helping to build/strengthen existing country systems (mean rating = 7.1) compared to respondents who do not collaborate with the WBG (mean rating = 6.5).



**"To what extent does the World Bank Group help to build/strengthen existing country systems in Afghanistan?"** (1-"To no degree at all", 10-"To a very significant degree")



## V. Overall Attitudes toward the World Bank Group (continued)

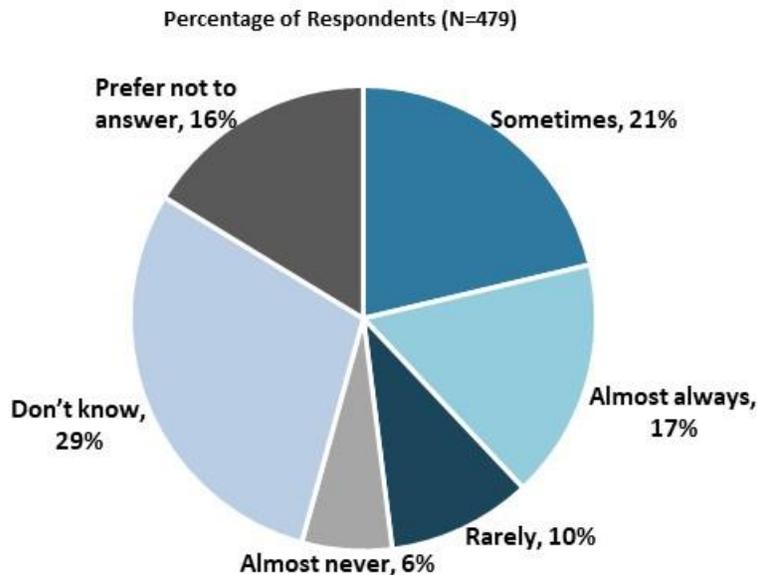
### WBG Staffing in Afghanistan

- **Stakeholders:** Respondents from the office of a Minister gave the highest ratings for the WBG being adequately staffed in Afghanistan whereas respondents from the private sector/financial sector/private banks, academia, and other organizations gave significantly lower ratings.
- **Collaboration:** Respondents who collaborate with the WBG gave significantly higher ratings for the WBG being adequately staffed (mean rating = 8.0) compared to respondents who do not collaborate with the WBG (mean rating = 5.9).



"To what extent do you believe the World Bank Group is adequately staffed in Afghanistan?"  
 (1-"To no degree at all", 10-"To a very significant degree")

### WBG Staff Skills to Tackle Fragility

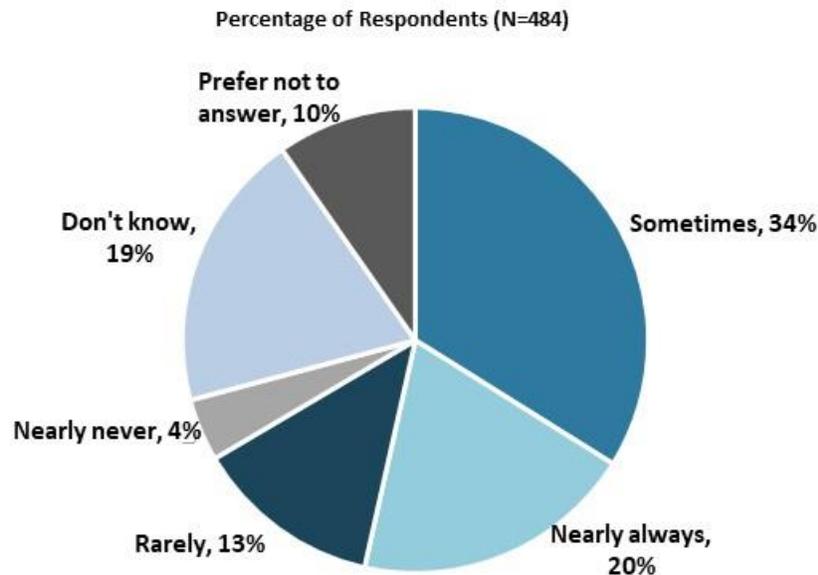


"When working with the World Bank Group on programs, projects and other activities, do you believe that the team \_\_\_ has the right skills mix to tackle the challenges of fragility? (Select only ONE response)" (Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

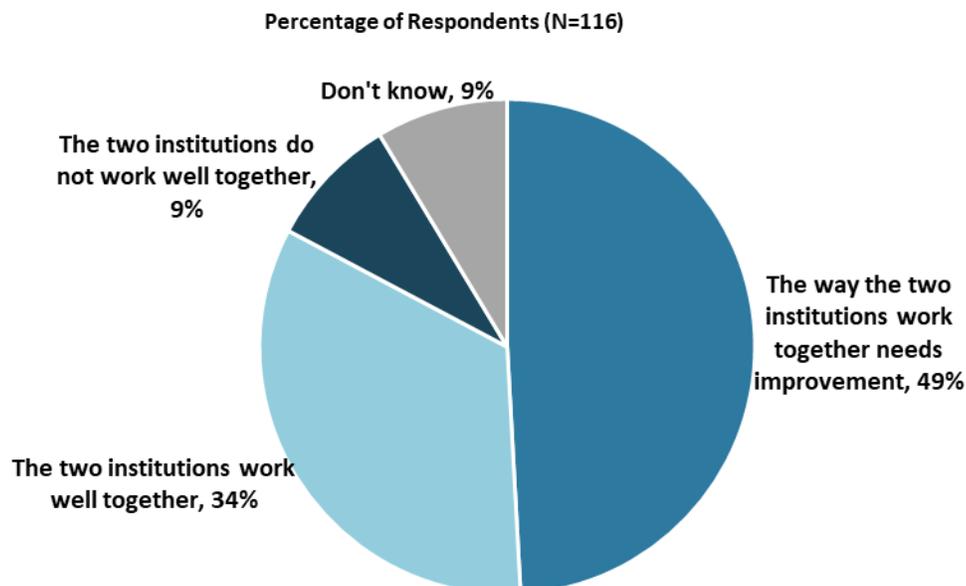
### WBG Partnering on the Ground



"To what extent does the World Bank Group partner with the right people to support work on the ground in Afghanistan? (Select only ONE response)" (Respondents chose from a list.)

### The World Bank and the IFC Working Together

- Only those stakeholders who responded "Yes" to the question "Do your projects involve both the World Bank and the IFC?" provided their views on the working relationship between the World Bank and the IFC.



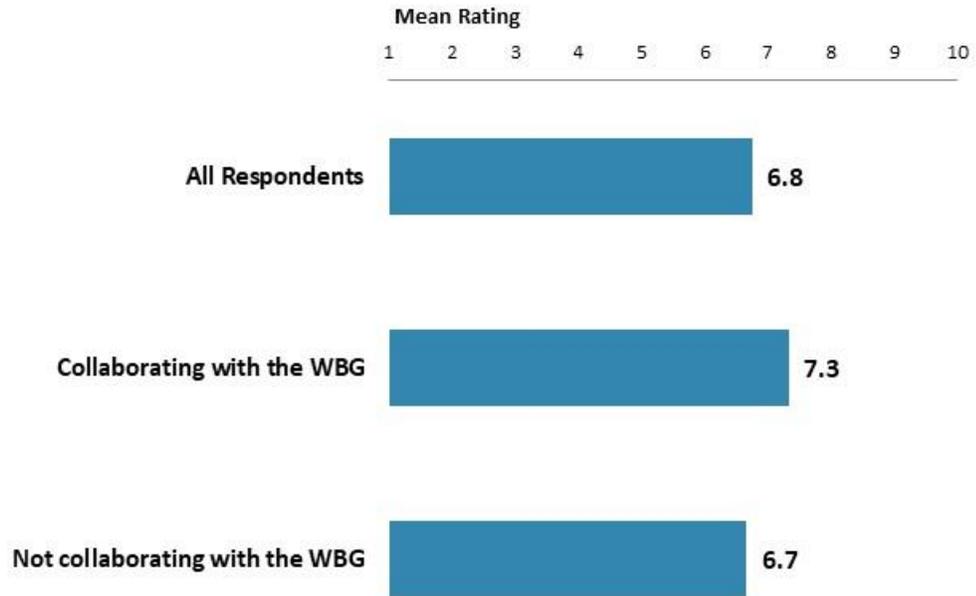
"If yes, what was your view of how the two institutions work together in Afghanistan? (Select only ONE response)" (Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions

- **Stakeholders:** Respondents across all stakeholder groups gave statistically similar mean ratings for the aggregated responses to the twenty-six COS indicator questions.



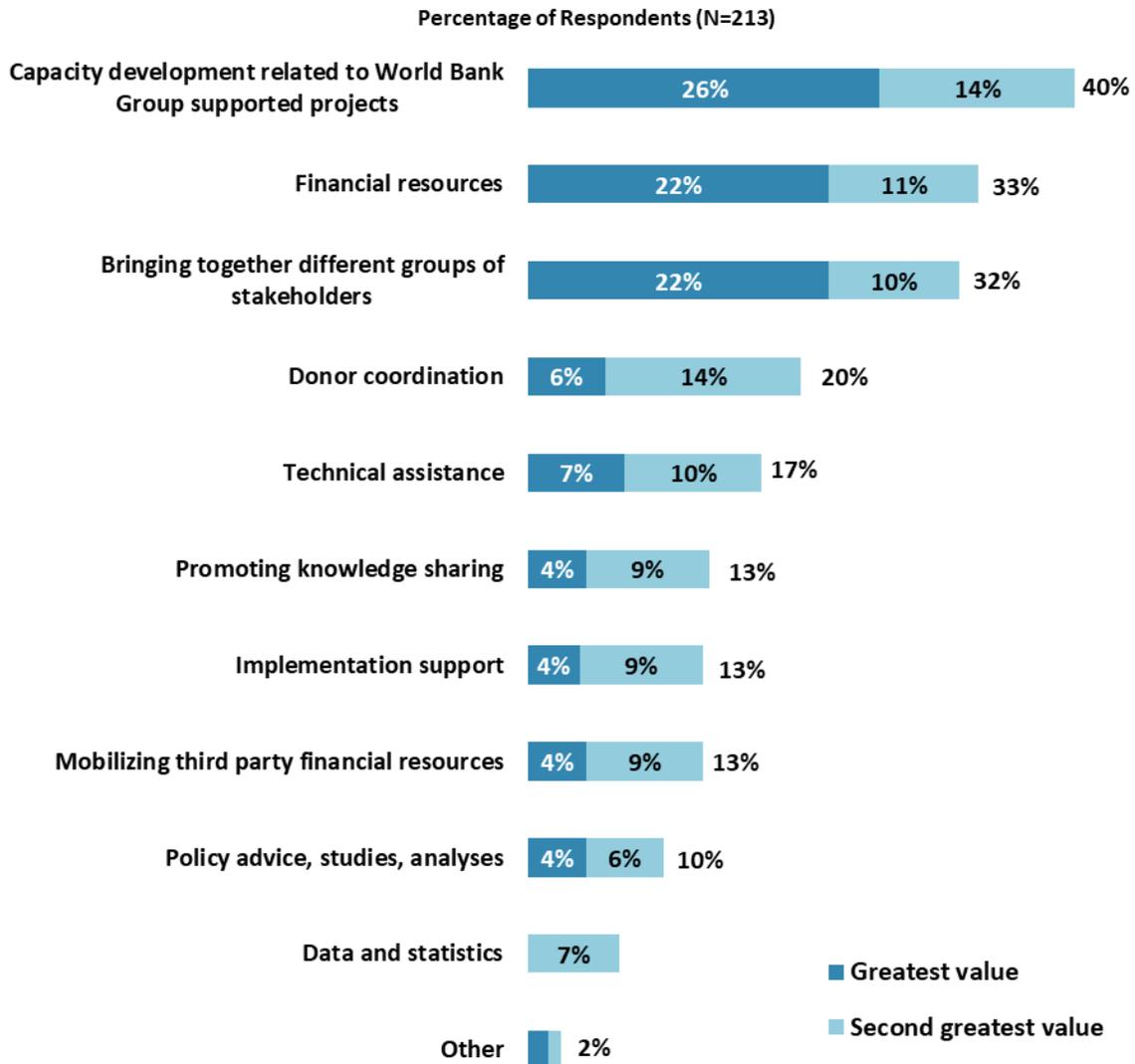
Mean Ratings for All Indicator Questions on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that the WBG's greatest values were its financial resources (47%), capacity development (37%), and mobilizing third party financial resources (33%).



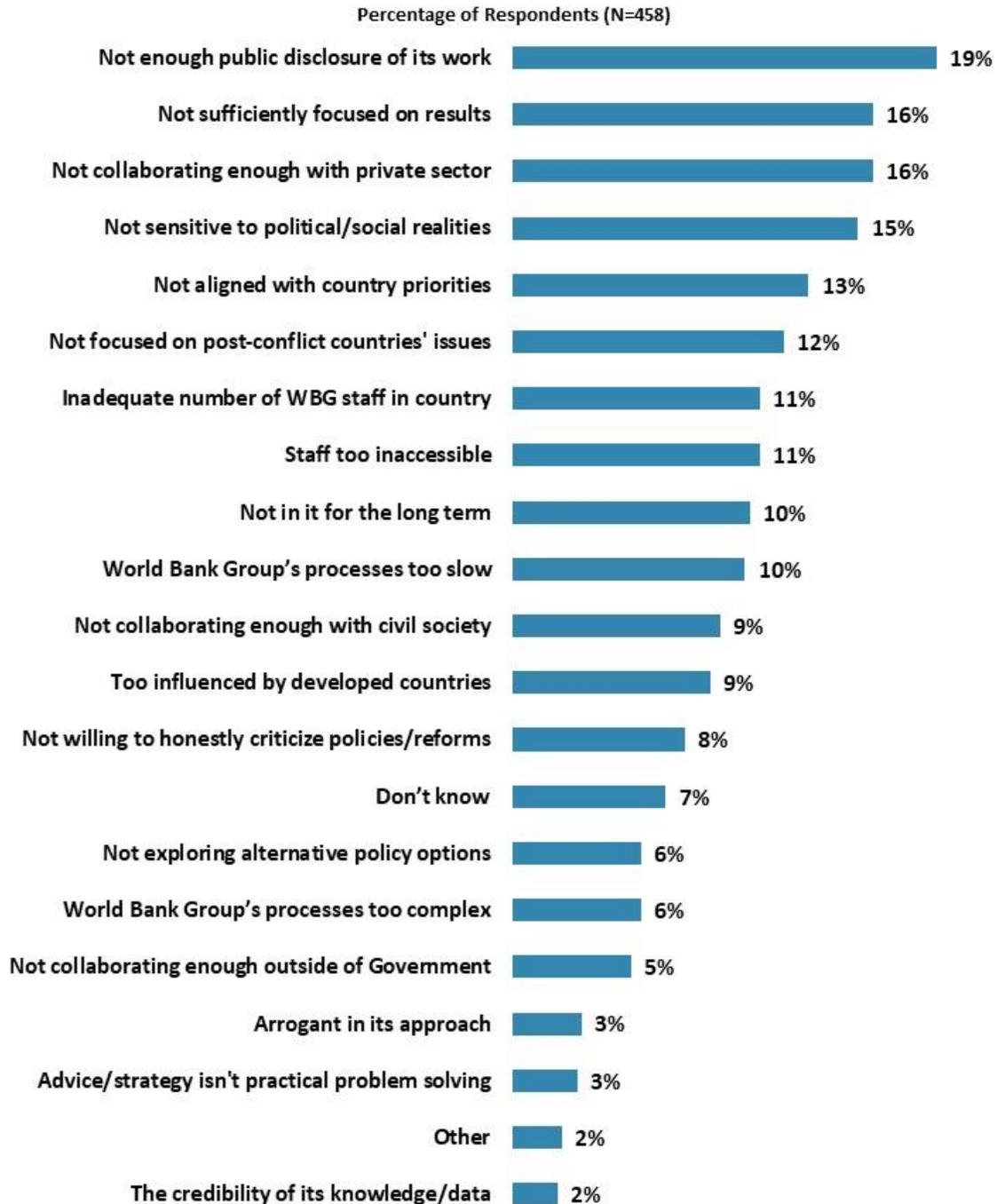
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Afghanistan?" (Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that the WBG's greatest weaknesses were not being adequately sensitive to political/social realities (18%), staff being too inaccessible (18%), not enough public disclosure of its work (17%), the WBG's processes being too complex (15%), and not being client-focused (15%).

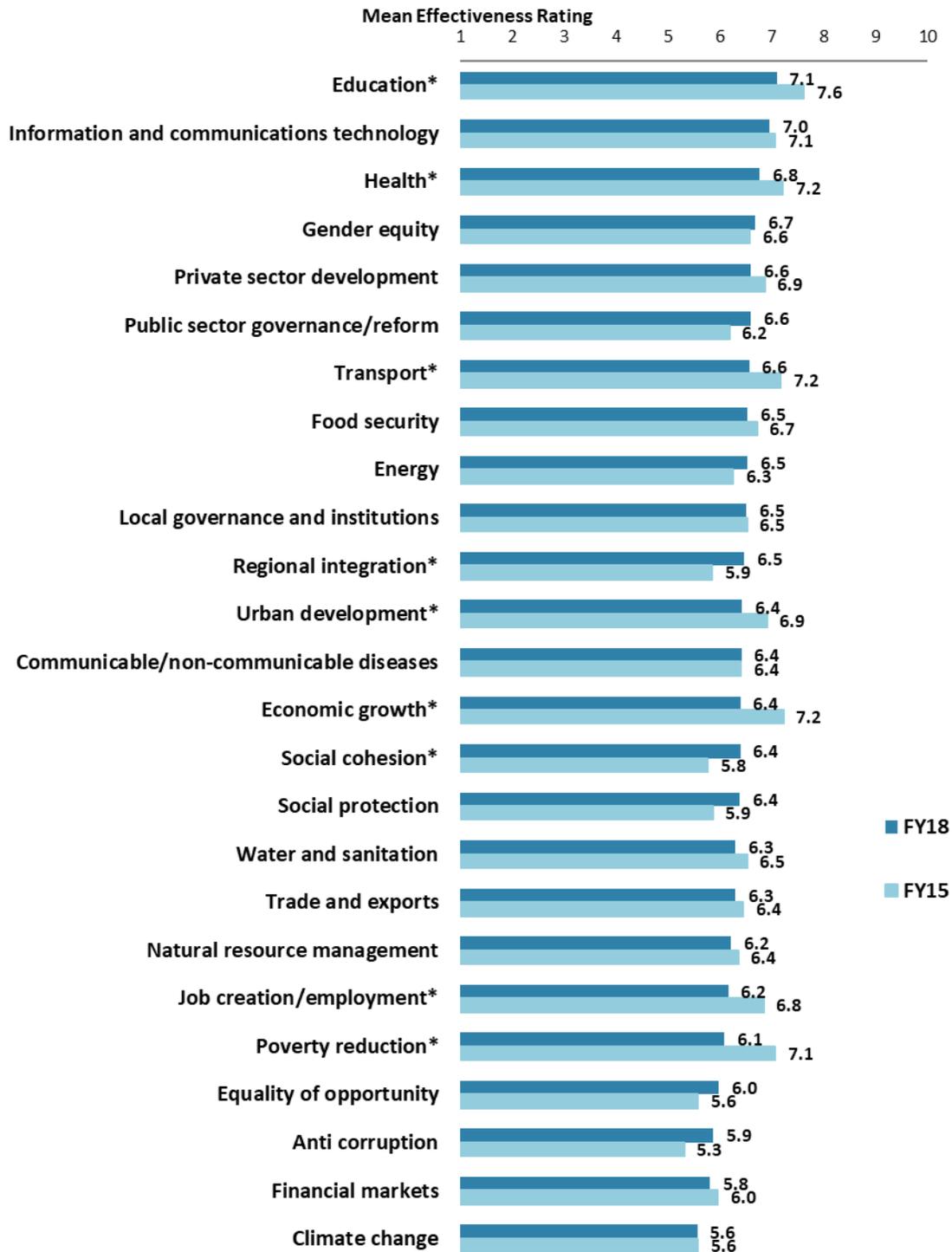


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Afghanistan? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## VI. Sectoral Effectiveness

### Effectiveness of WBG’s Support in Sectoral Areas: Year Comparison

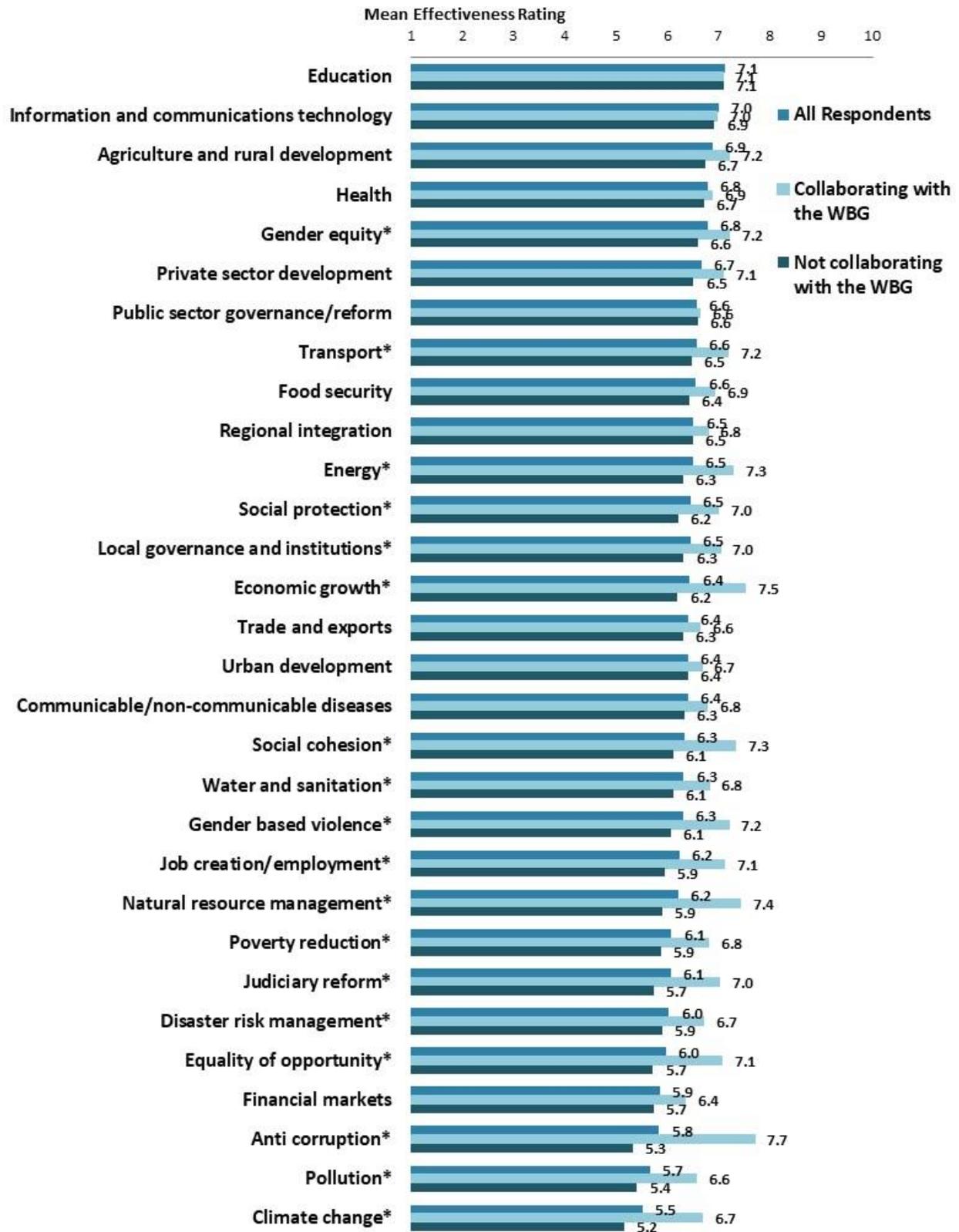


"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan?" (1-"Not effective at all", 10-"Very effective")  
 Mean ratings based on weighted data. \*Significantly different between FY18 and FY15



## VI. Sectoral Effectiveness (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration



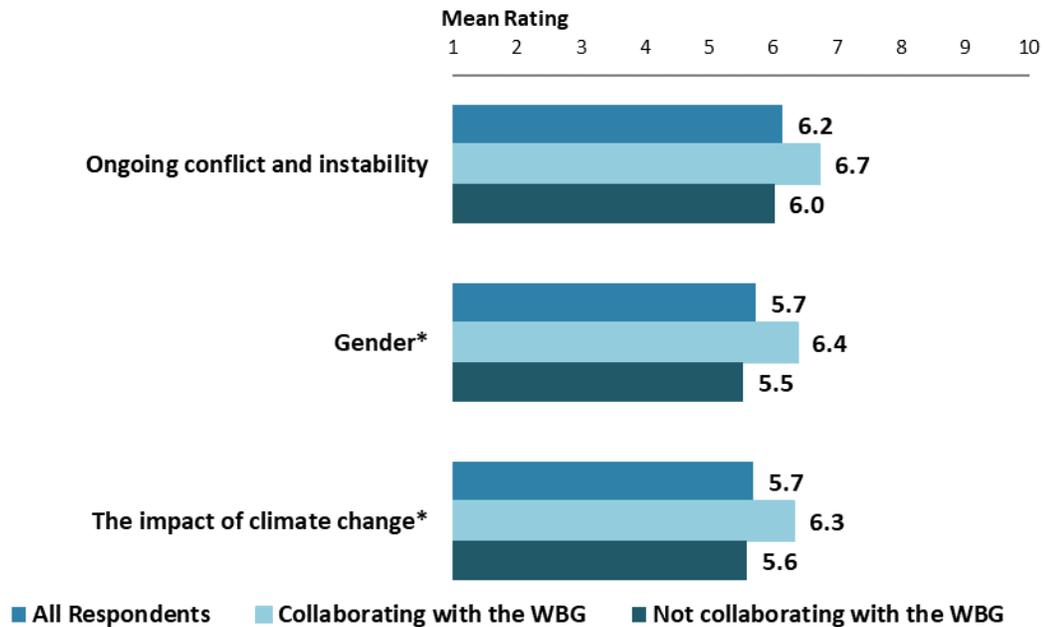
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan?" (1-"Not effective at all", 10-"Very effective")

\*Significantly different between collaborators and non-collaborators



## VI. Sectoral Effectiveness (continued)

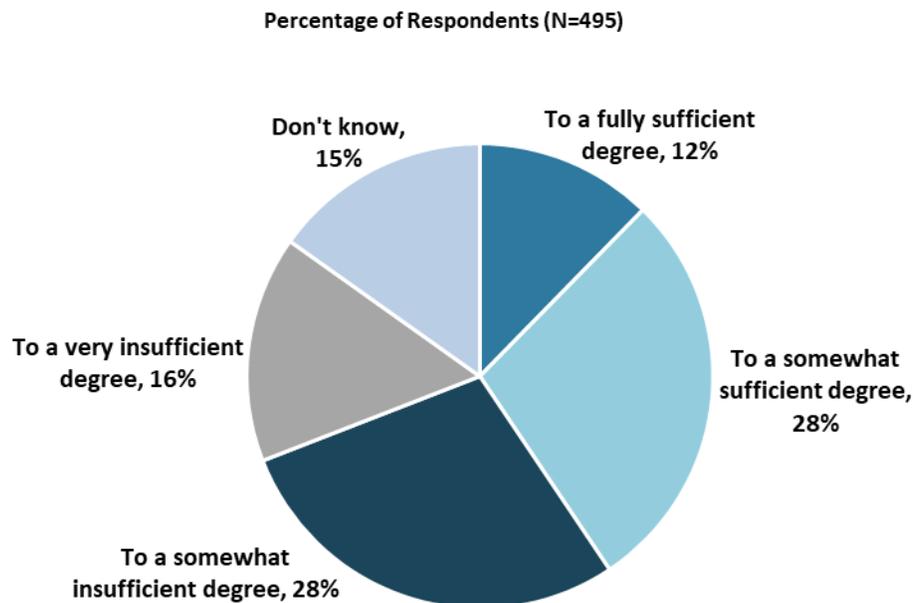
### WBG's Influence on Gender, Climate Change, and Conflict Policy



"In Afghanistan, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to...?" (1-"To no degree at all", 10-"To a very significant degree")

*\*Significantly different between collaborators and non-collaborators*

### Helping the Poorest



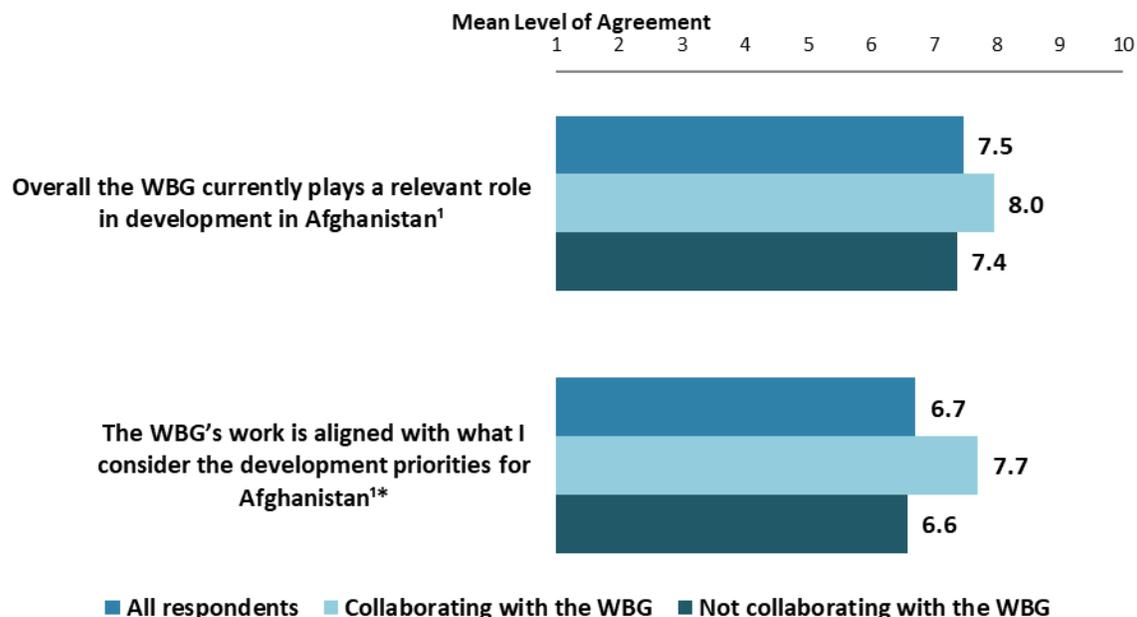
"To what extent do you believe that the World Bank Group's work and support help the poorest in Afghanistan? (Select only ONE response)" (Respondents chose from a list.)



## VII. How the World Bank Group Operates

### The World Bank Group’s Work in Afghanistan

- **Year comparison:** Respondents in this year’s Country Survey had statistically similar levels of agreement that the WBG’s work is aligned with their development priorities and that the WBG currently plays a relevant role (weighted means = 6.8 and 7.5, respectively) compared to respondents from the FY ‘15 Country Survey (weighted means = 6.8 and 7.4, respectively).
- **Stakeholders:** Respondents from the office of a Minister, the office of a Parliamentarian, employees of ministries/ PMUs/Consultants on WBG-supported projects, and other organizations had the highest levels of agreement that the WBG currently plays a relevant role whereas respondents from the office of the President/Chief Executive and the media had significantly lower levels of agreement. Respondents across all stakeholder groups had statistically similar levels of agreement that the WBG’s work is aligned with their development priorities.
- **Locations:** Respondents from outside Kabul had significantly higher levels of agreement that the WBG currently plays a relevant role (mean rating = 7.6) compared to respondents from Kabul (mean rating = 6.7). Respondents across both locations had statistically similar levels of agreement that the WBG’s work is aligned with their development priorities.



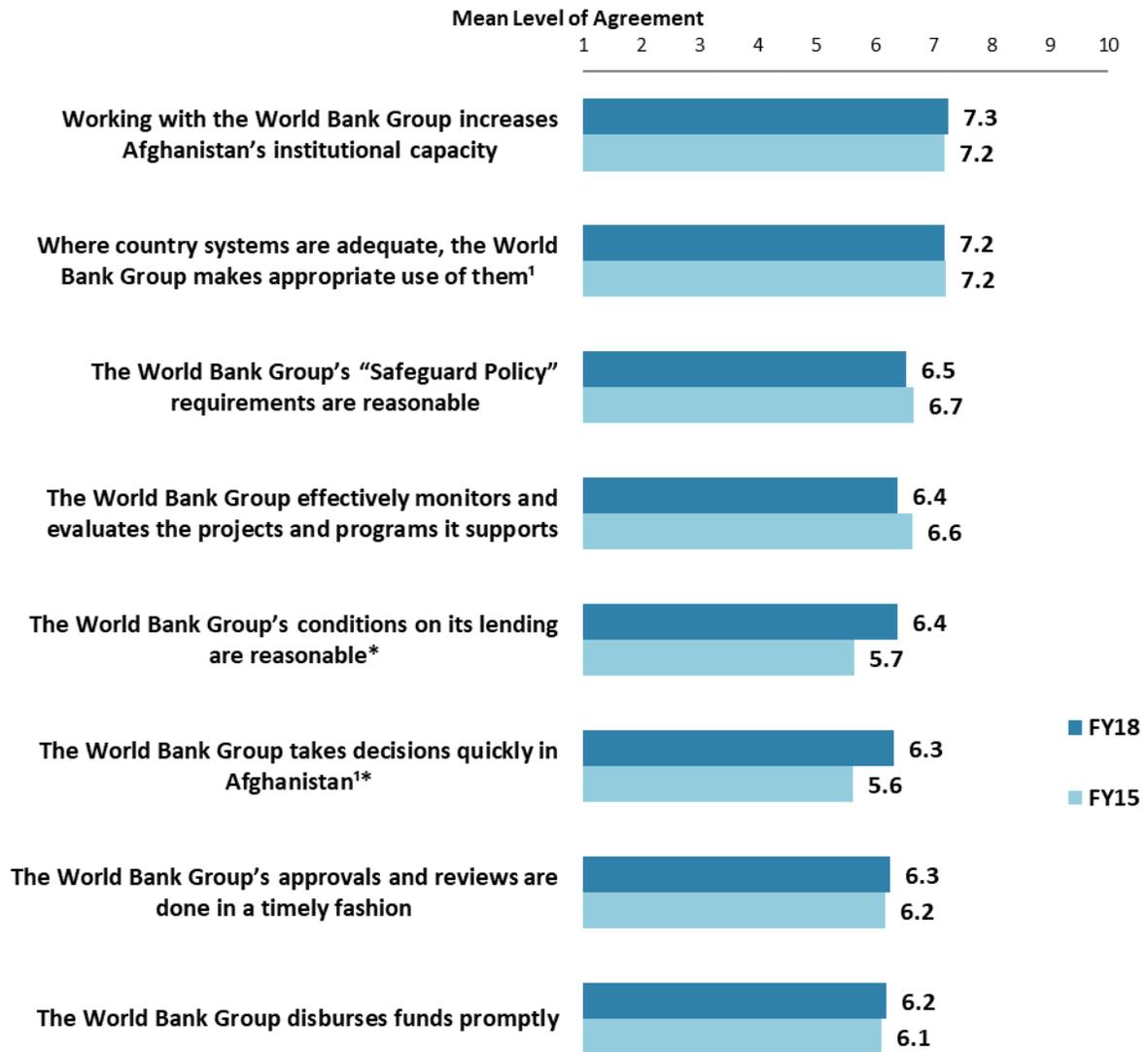
"To what extent do you agree with the following statements about the World Bank Group’s work in Afghanistan?" (1-"Strongly disagree", 10-"Strongly agree")

(\*Significantly different between collaborators and non-collaborators) <sup>1</sup>Indicator Question



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Year Comparison



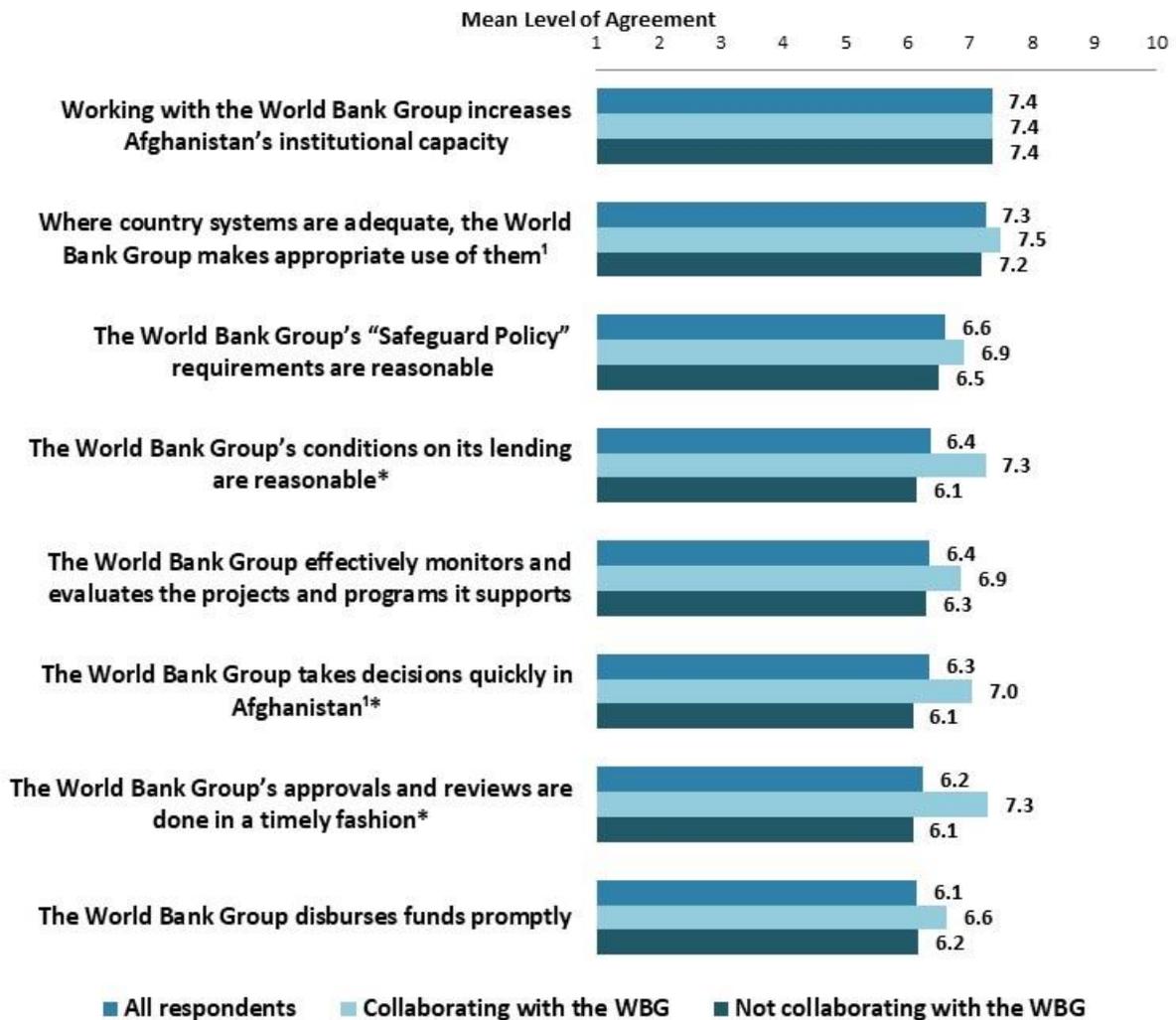
"To what extent do you agree/disagree with the following statements?"  
 (1-"Strongly disagree", 10-"Strongly agree") <sup>1</sup>Indicator question  
 Mean ratings based on weighted data. \*Significantly different between FY18 and FY15



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Collaboration

- **Locations:** Respondents from outside Kabul had significantly higher levels of agreement that the WBG takes decisions quickly (mean rating = 6.4) compared to respondents from Kabul (mean rating = 5.7). For a complete breakdown of all responding by location please see Appendix C (page 107).



"To what extent do you agree/disagree with the following statements?"

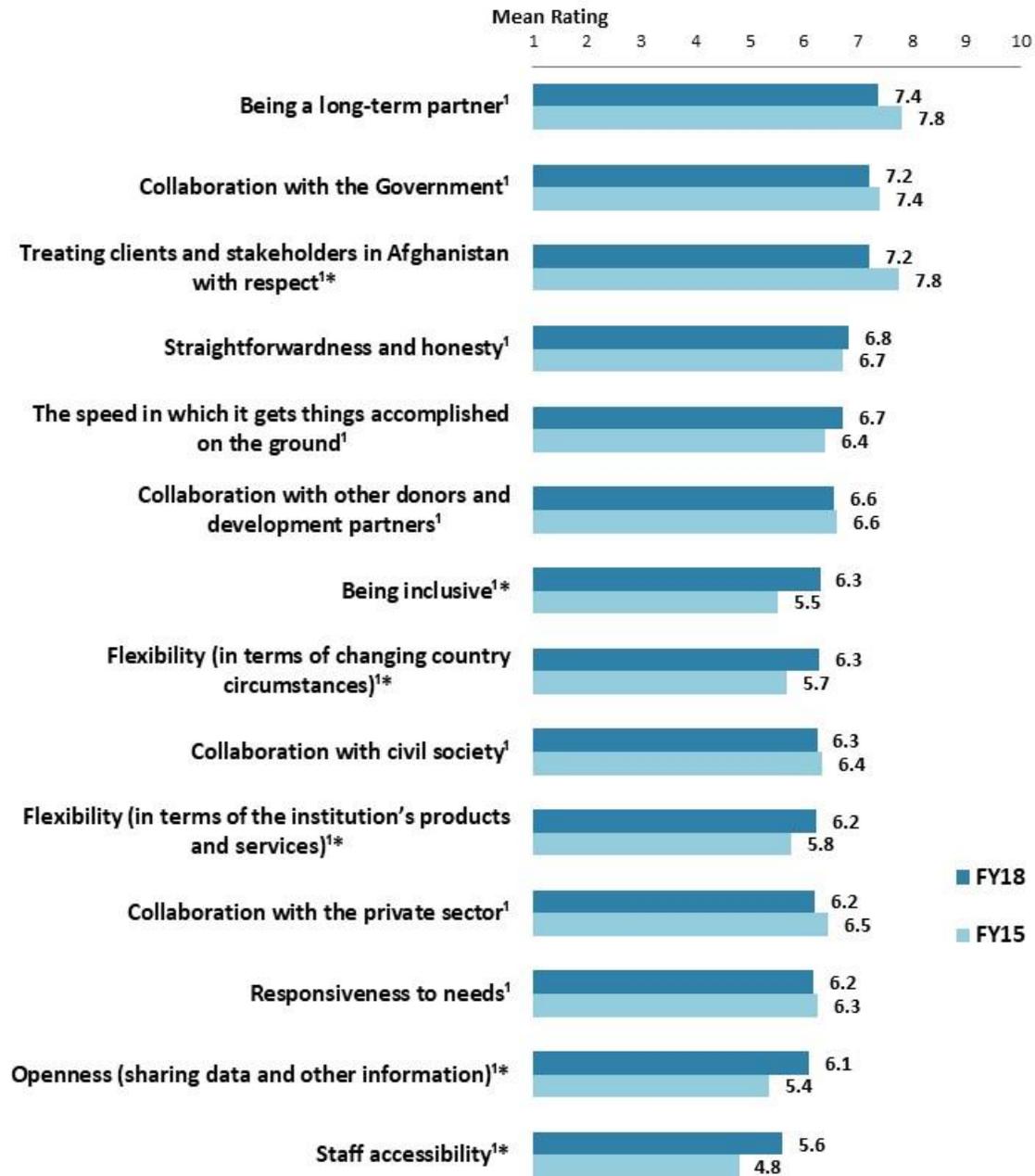
(1-"Strongly disagree", 10-"Strongly agree") <sup>1</sup>Indicator question

\*Significantly different between collaborators and non-collaborators



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Year Comparison



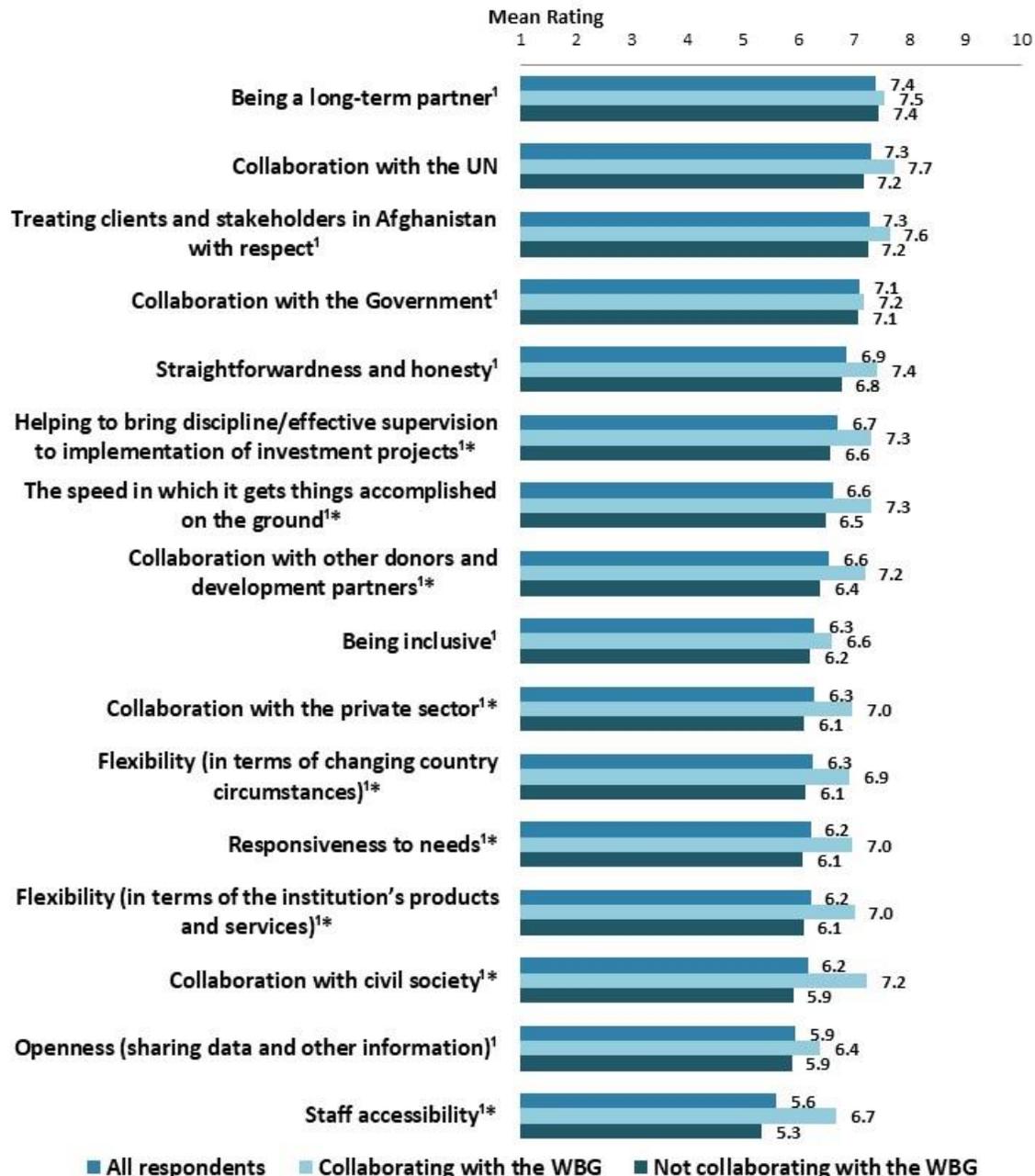
"To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") <sup>1</sup>Indicator Question Mean ratings based on weighted data. <sup>\*</sup>Significantly different between FY18 and FY15



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Collaboration

- **Stakeholders:** There were significant differences between stakeholder groups in their ratings of nine aspects. For the most part, respondents from local government gave the highest ratings whereas respondents from the office of President/Chief Executive and private sector/financial sector/private banks tended to give significantly lower ratings. For a complete breakdown of all responding by stakeholder groups please see Appendix B (page 77).
- **Locations:** Respondents from outside Kabul gave significantly higher ratings for the WBG's flexibility in terms of changing country circumstances and collaboration with the UN (mean ratings = 6.4 and 7.4, respectively) compared to respondents from Kabul (mean ratings = 5.8 and 6.7, respectively). For a breakdown of responding by location see Appendix C (page 107).



"To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") <sup>1</sup>Indicator Question

<sup>\*</sup>Significantly different between collaborators and non-collaborators



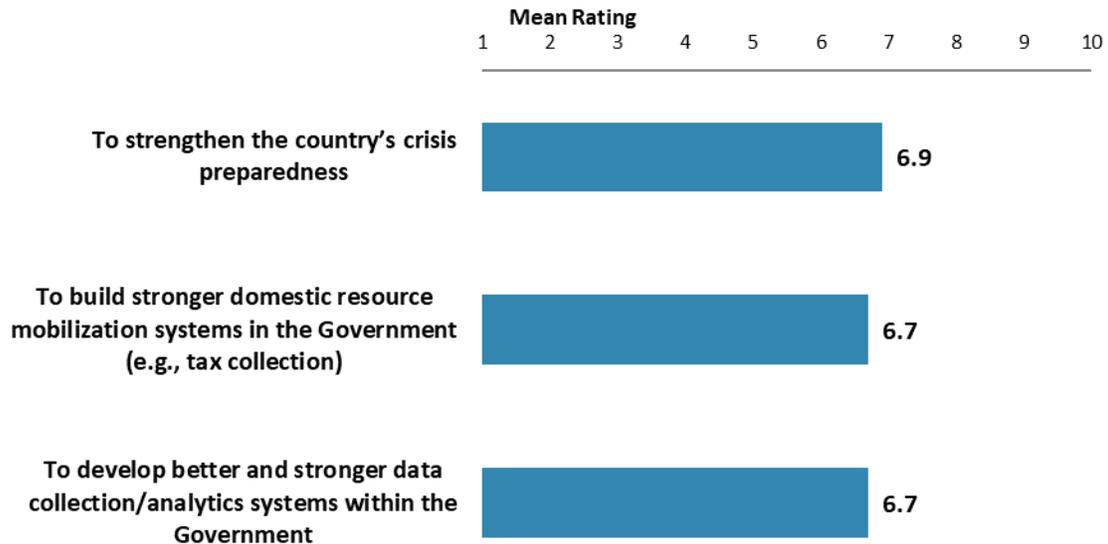
## VII. How the World Bank Group Operates (continued)

### Mobilizing Finance for Development from Private Sector Sources



"How effectively does the World Bank Group help Afghanistan to mobilize finance for development from private sector sources?" (1-"Not effectively at all", 10-"Very effectively")

### The World Bank Group's Support to Afghanistan

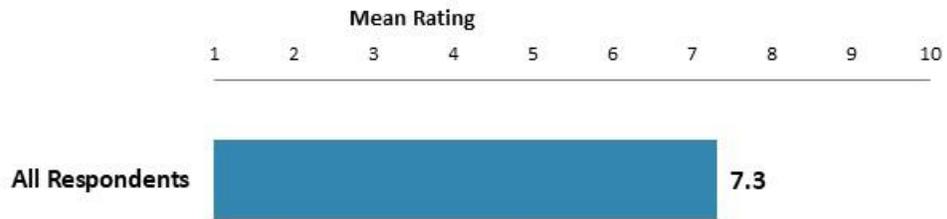


"How effectively does the World Bank Group support Afghanistan's efforts to ...?" (1-"Not effectively at all", 10-"Very effectively")



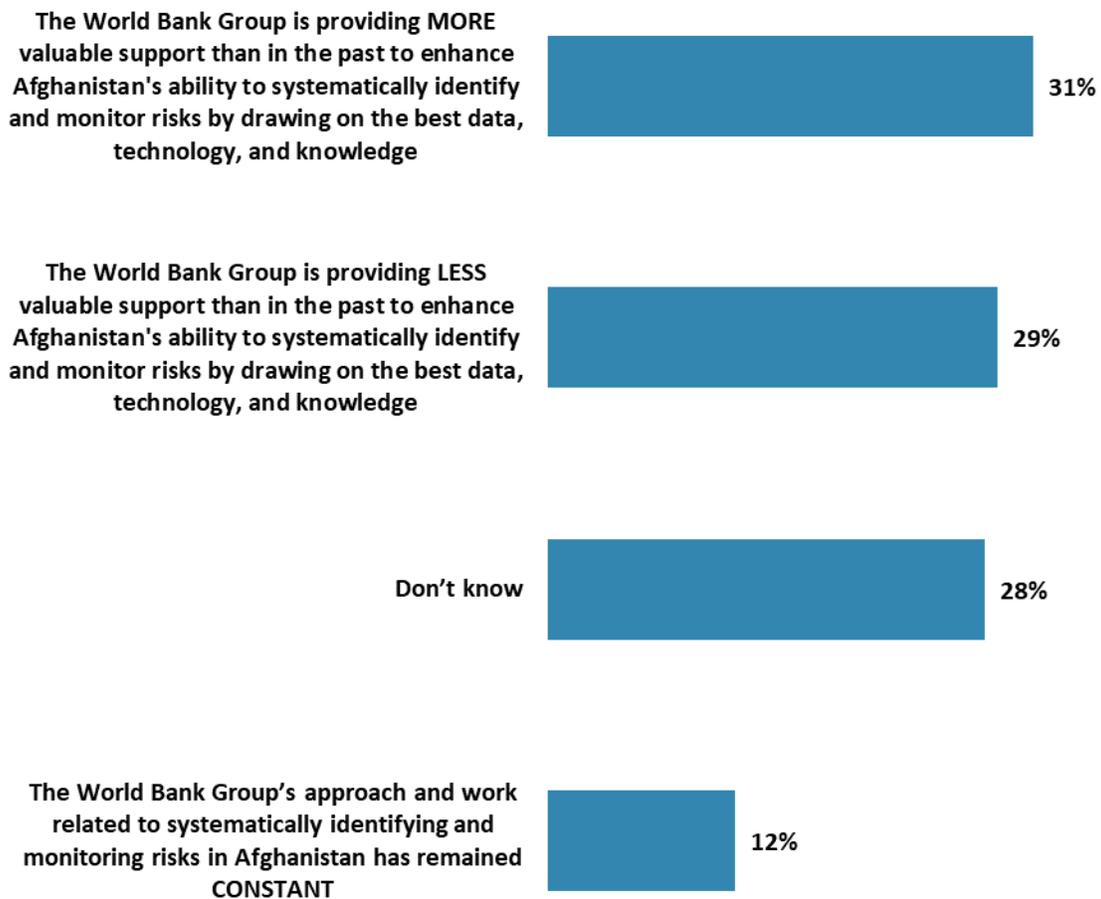
## VII. How the World Bank Group Operates (continued)

### Work in FCV Contexts



"How effectively does the World Bank Group's SCD and CPF activities support Afghanistan's efforts to manage crisis related risks?" (1-"Not effectively at all", 10-"Very effectively")

Percentage of Respondents (N=482)



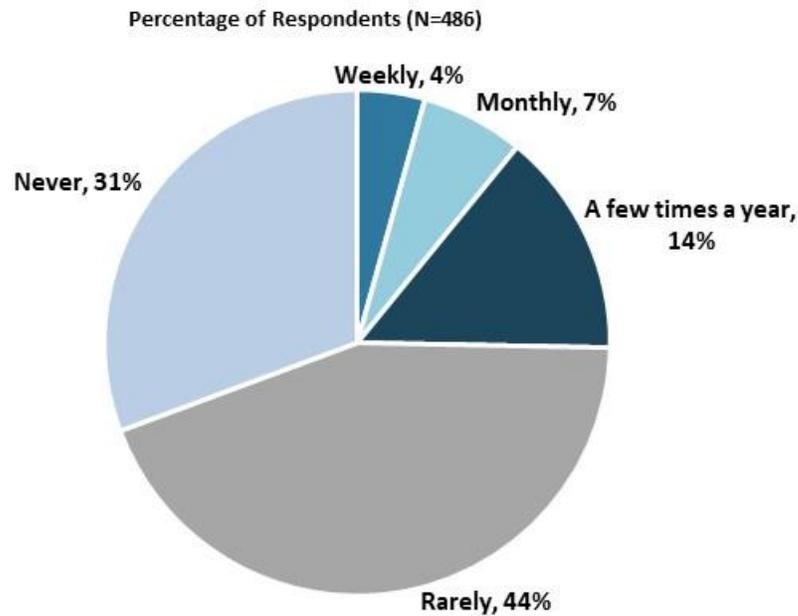
"When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)"  
(Respondents chose from a list.)



## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities

- **Year comparison:** This year's respondents consulted the World Bank Group's knowledge work and activities at rates statistically similar to respondents in the FY'15 Country Survey.



"How frequently do you consult World Bank Group knowledge work and activities in the work you do?" (Respondents chose from a list.)



## VIII. World Bank Group's Knowledge and Instruments (continued)

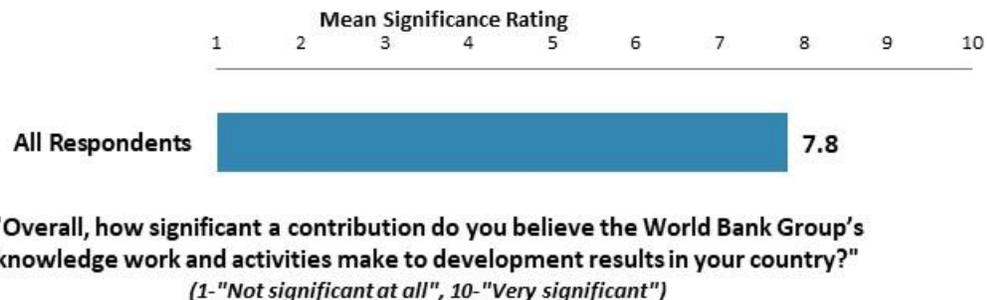
### Meeting Afghanistan's Knowledge Needs (*Indicator Question*)

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of agreement that the WBG's knowledge services meets Afghanistan's needs (weighted mean rating = 6.9) compared to respondents from the FY '15 Country Survey (weighted mean rating = 7.0).
- **Locations:** Respondents from outside Kabul had significantly higher levels of agreement that the WBG's knowledge services meets their needs (mean rating = 6.9) compared to respondents from Kabul (mean rating = 5.8).
- **Collaboration:** Respondents who collaborate with the WBG had significantly higher levels of agreement that the WBG's knowledge services meets their needs (mean rating = 8.0) compared to respondents who do not collaborate with the WBG (mean rating = 6.5).



### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)

- **Year comparison:** Respondents in this year's Country Survey gave statistically similar ratings for the contribution of the WBG's knowledge work and activities (weighted mean rating = 7.8) compared to respondents from the FY '15 Country Survey (weighted mean rating = 7.9).
- **Stakeholders:** Respondents from the office of a Minister, office of a Parliamentarian, and employee of a ministry/PMU/Consultant on WBG-supported projects gave the highest ratings for the contribution of the WBG's knowledge work and activities whereas respondents from academia gave significantly lower ratings.
- **Collaboration:** Respondents who collaborate with the WBG gave significantly higher ratings for the contribution of the WBG's knowledge work and activities (mean rating = 8.5) compared to respondents who do not collaborate with the WBG (mean rating = 7.7).

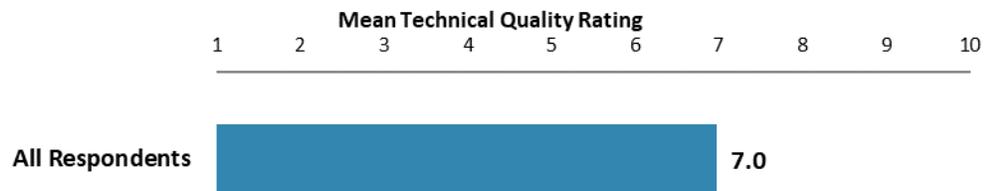




## VIII. World Bank Group’s Knowledge and Instruments (continued)

### Technical Quality of the WBG’s Knowledge Work and Activities (*Indicator Question*)

- **Year comparison:** Respondents in this year’s Country Survey gave significantly higher ratings for the technical quality of the WBG’s knowledge work and activities (weighted mean rating = 7.0) compared to respondents from the FY ‘15 Country Survey (weighted mean rating = 6.4).
- **Collaboration:** Respondents who collaborate with the WBG gave significantly higher ratings for the technical quality of the WBG’s knowledge work and activities (mean rating = 8.2) compared to respondents who do not collaborate with the WBG (mean rating = 6.7).

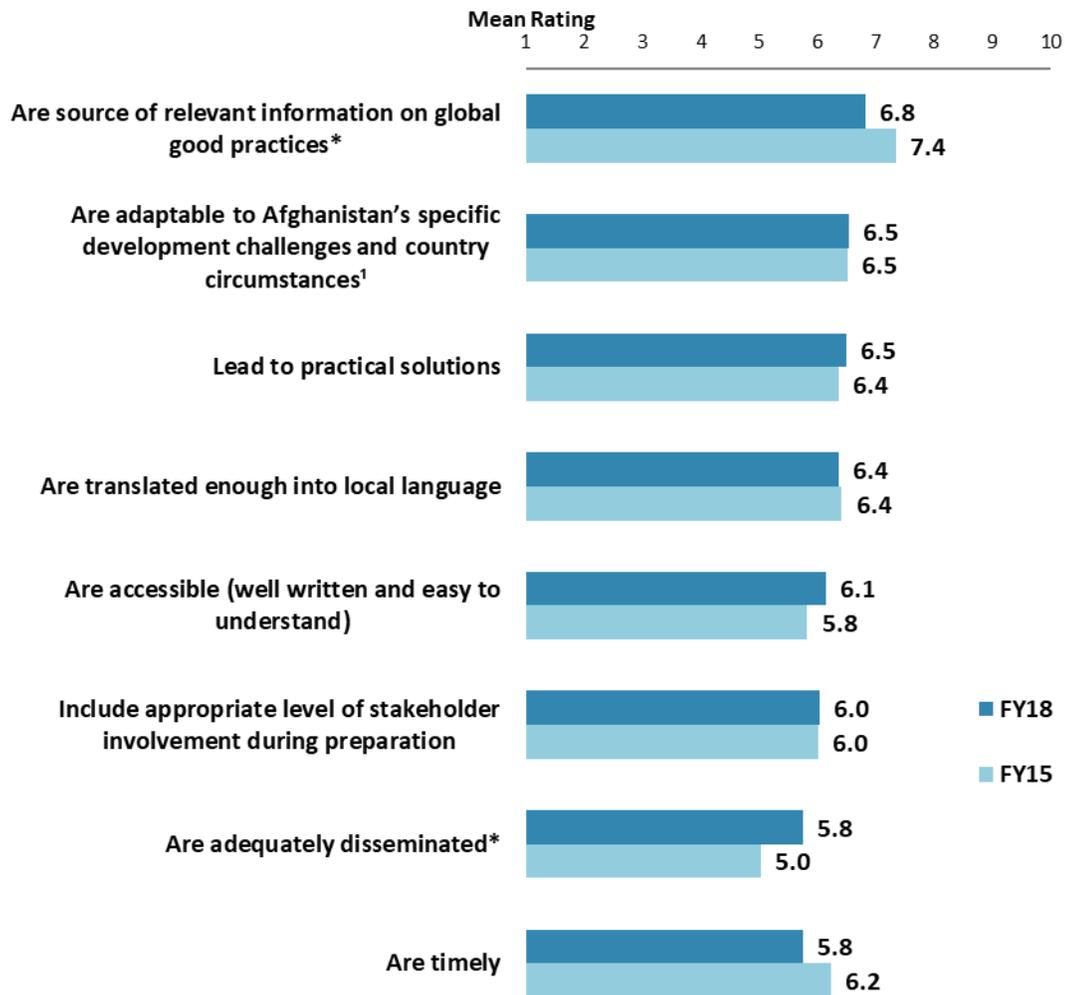


"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities: Year Comparison

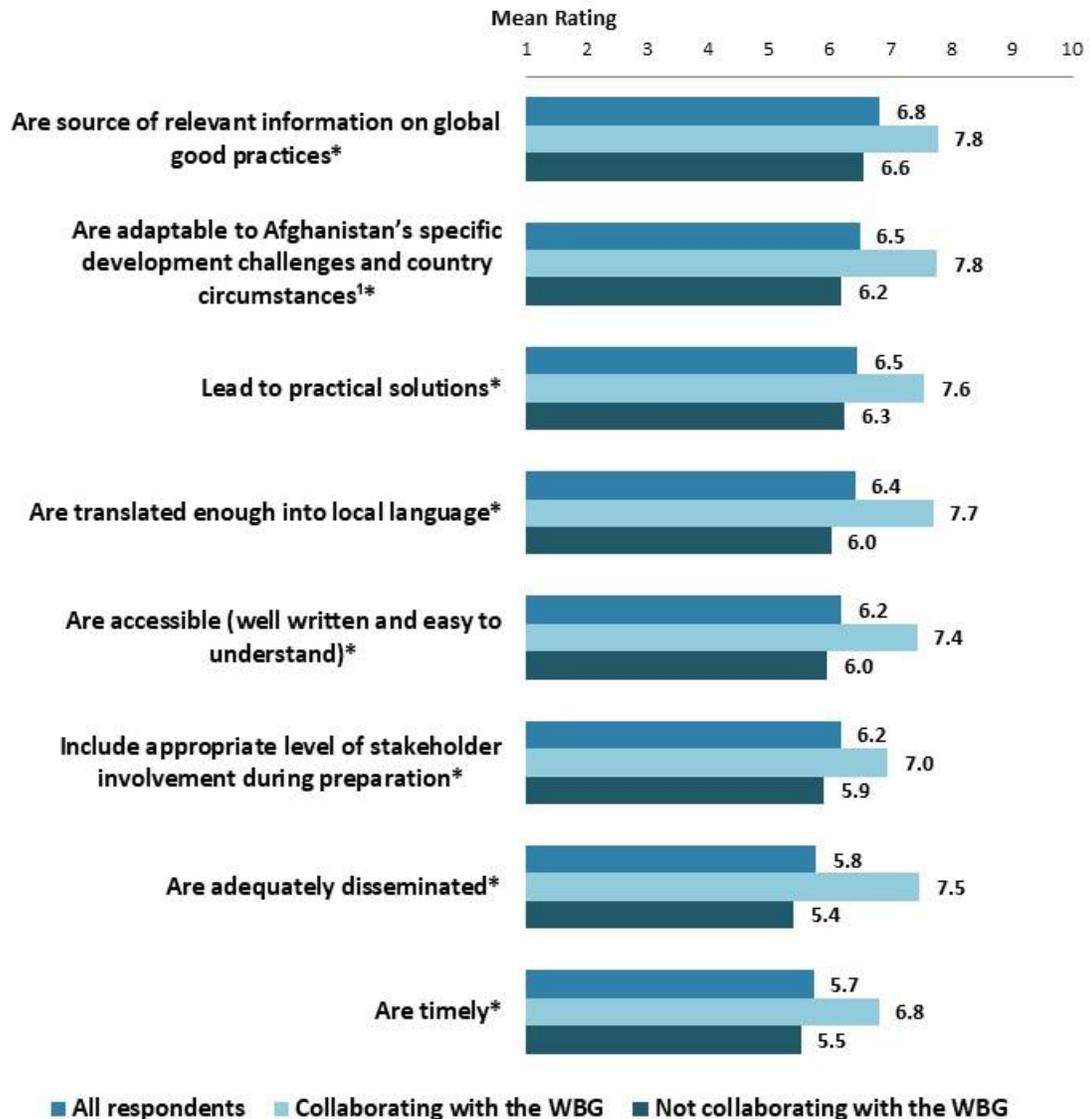


"In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree") 'Indicator Question Means based on weighted data. \*Significantly different between FY18 and FY15



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities: Collaboration



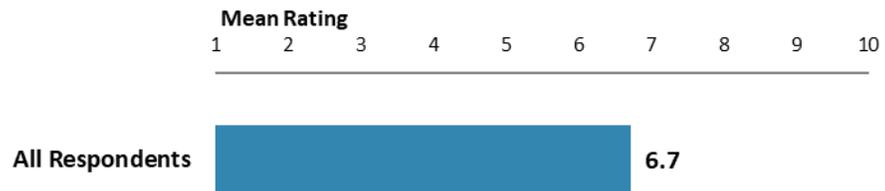
"In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities...?" (1-"To no degree at all", 10-"To a very significant degree") *Indicator Question*  
*\*Significantly different between collaborators and non-collaborators*



## VIII. World Bank Group's Knowledge and Instruments (continued)

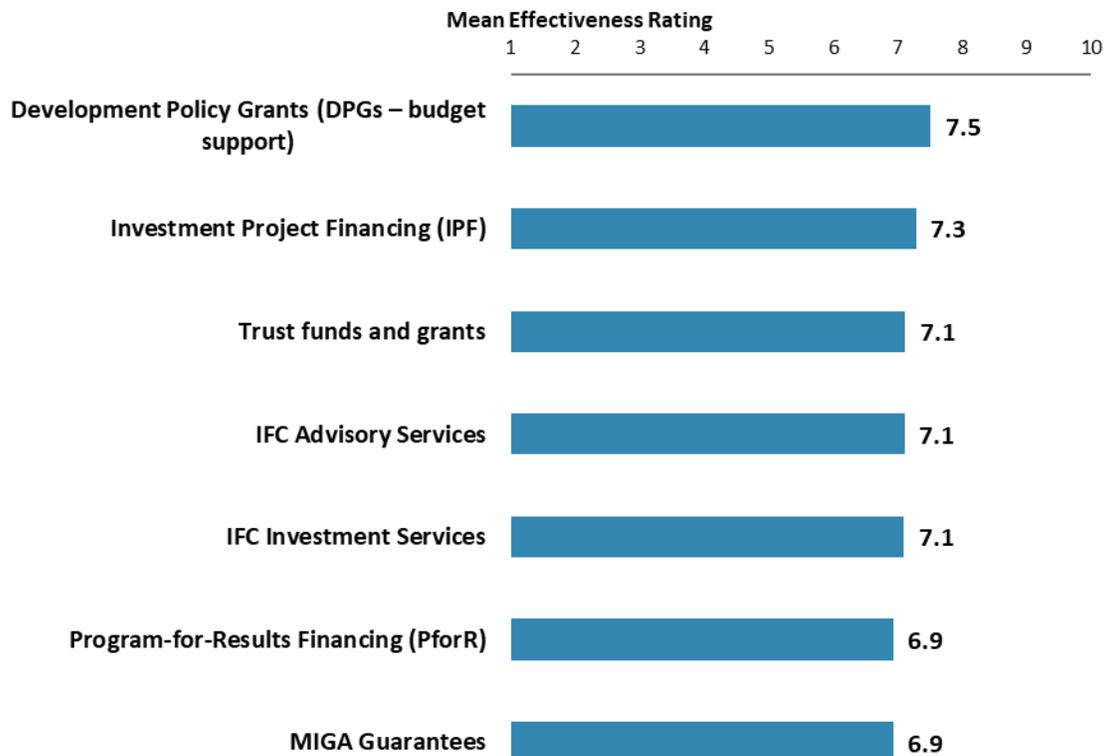
### Meeting Afghanistan's Needs for Financial Instruments (*Indicator Question*)

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of agreement that the WBG's financial instruments meet Afghanistan's needs (weighted mean rating = 6.7) compared to respondents from the FY '15 Country Survey (weighted mean rating = 7.1).
- **Locations:** Respondents from outside Kabul had significantly higher levels of agreement that the WBG's financial instruments meet Afghanistan's needs (mean rating = 6.8) compared to respondents from Kabul (mean rating = 6.2).



**"The World Bank Groups's financial instruments meet the needs of Afghanistan."**  
*(1-"Strongly disagree", 10-"Strongly agree")*

### Effectiveness of WBG's Instruments

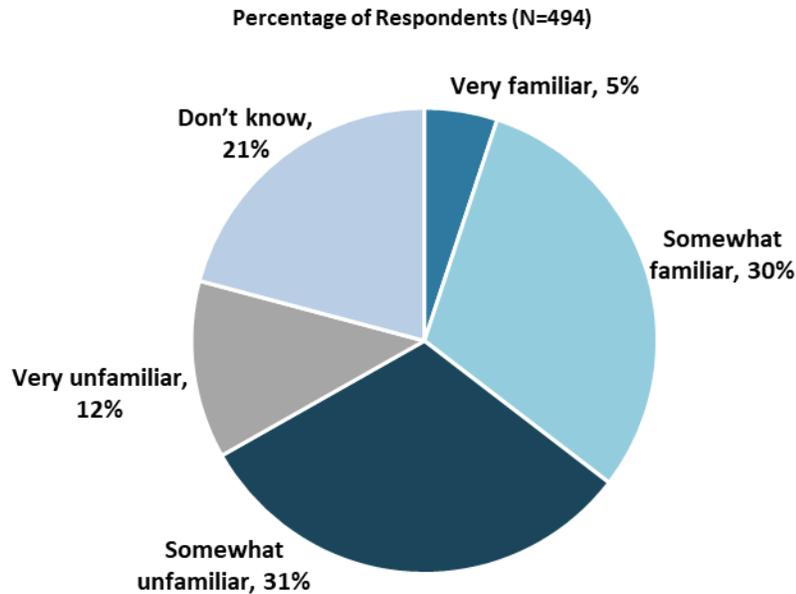


**"How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Afghanistan Government's efforts to reduce poverty?"** *(1-"Not effective at all", 10-"Very effective")*



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Familiarity with WBG's New/Expanded Financial Instruments

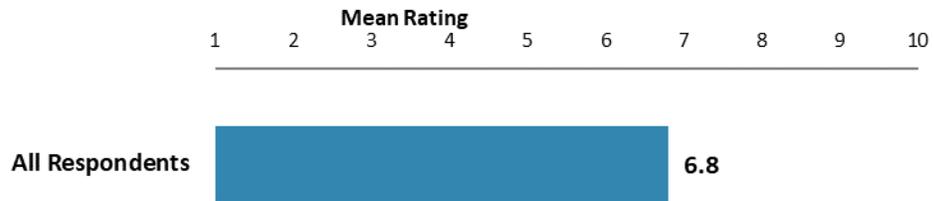


"As part of IDA18, the WBG has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the CRW, PEF, CAT-DDO, and the PSW. In general, how familiar are you with these new or expanded financial instruments in Afghanistan? (Select only ONE response)" (Respondents chose from a list.)



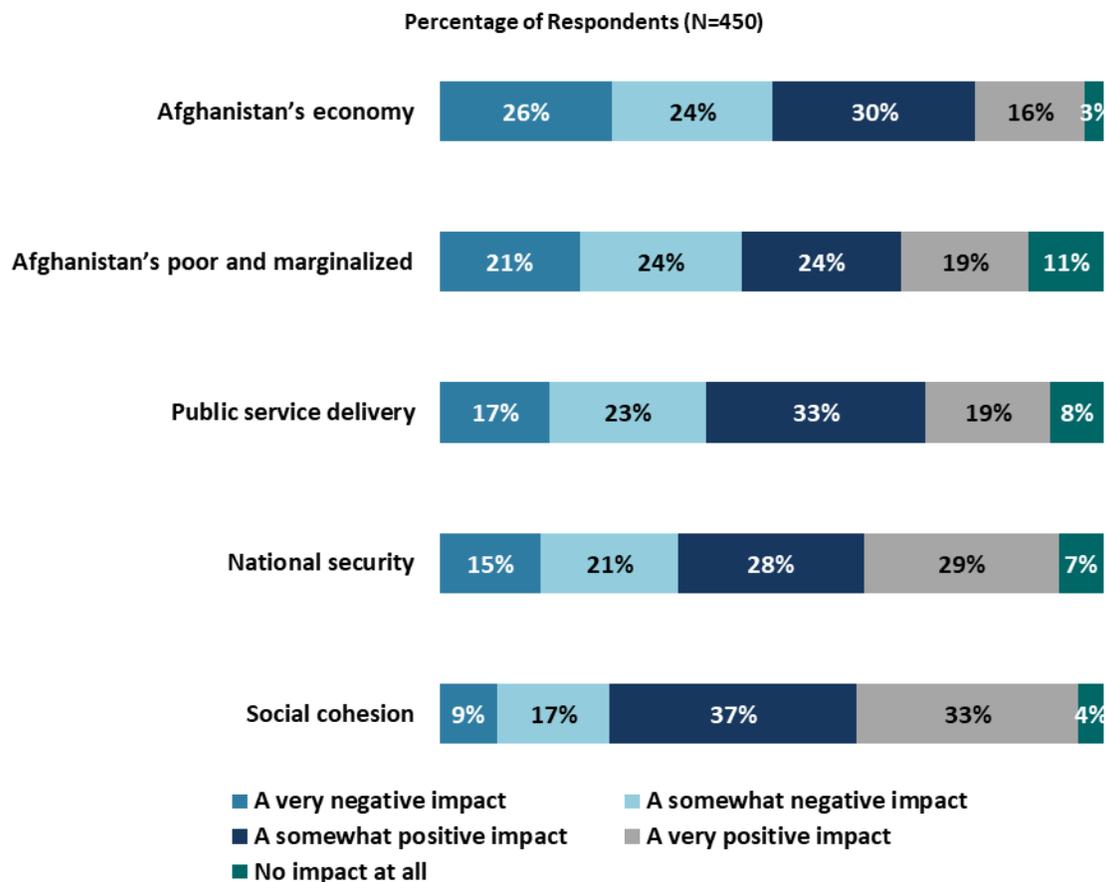
# IX. World Bank Group’s Response to the Refugee Crisis

## Response to the Refugee Crisis in Afghanistan



**"To what extent do you believe that the donor community is doing enough to support the government’s efforts related to returning refugees and IDPs in Afghanistan?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

## Impact of the Refugee Crisis

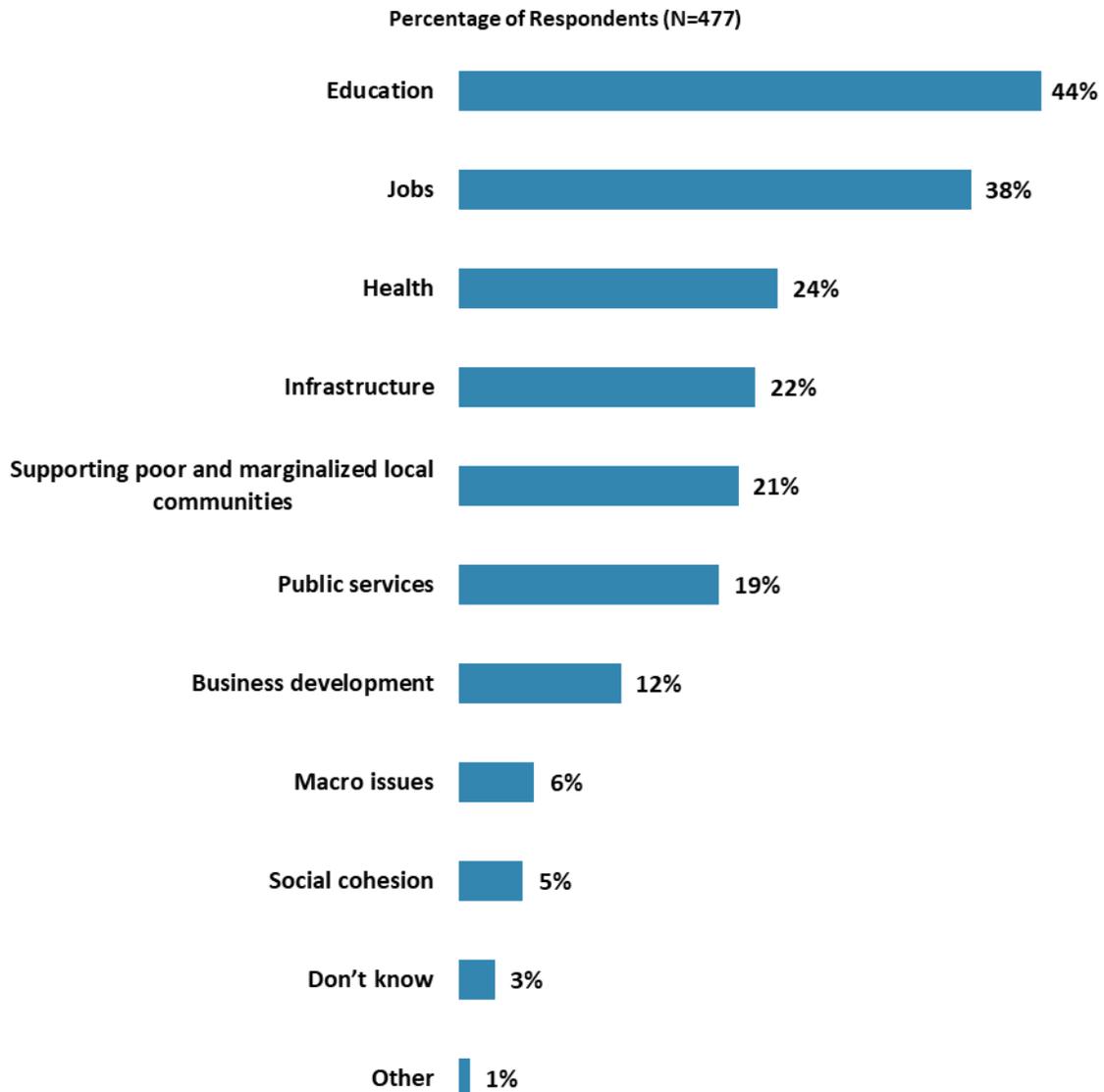


**"Please rate how you feel when you think about the impact of returning refugees and IDPs in regards to...?"** (Respondents chose from a list.)



## IX. WBG's Response to the Refugee Crisis (continued)

### The WBG's Support to the Refugee Crisis in Afghanistan



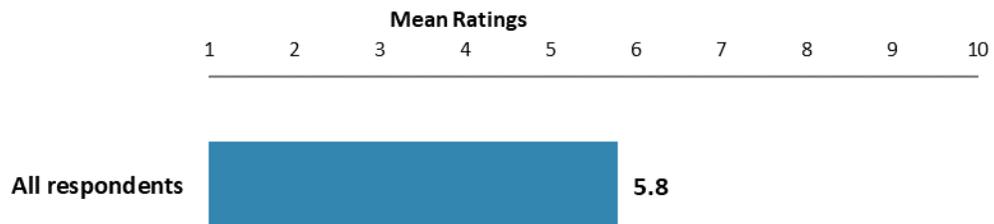
"In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to returning refugees and IDPs in Afghanistan? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## X. The Afghanistan Reconstruction Trust Fund (ARTF)

### Familiarity with ARTF

- **Year comparison:** Respondents in this year's Country Survey indicated statistically similar levels of familiarity with the work of the ARTF in Afghanistan (weighted mean rating = 5.7) compared to respondents from the FY '15 Country Survey (weighted mean rating = 6.0).
- **Collaboration:** Respondents who collaborate with the WBG indicated significantly higher levels of familiarity with the work of the ARTF (mean rating = 7.3) compared to respondents who do not collaborate with the WBG (mean rating = 5.4).

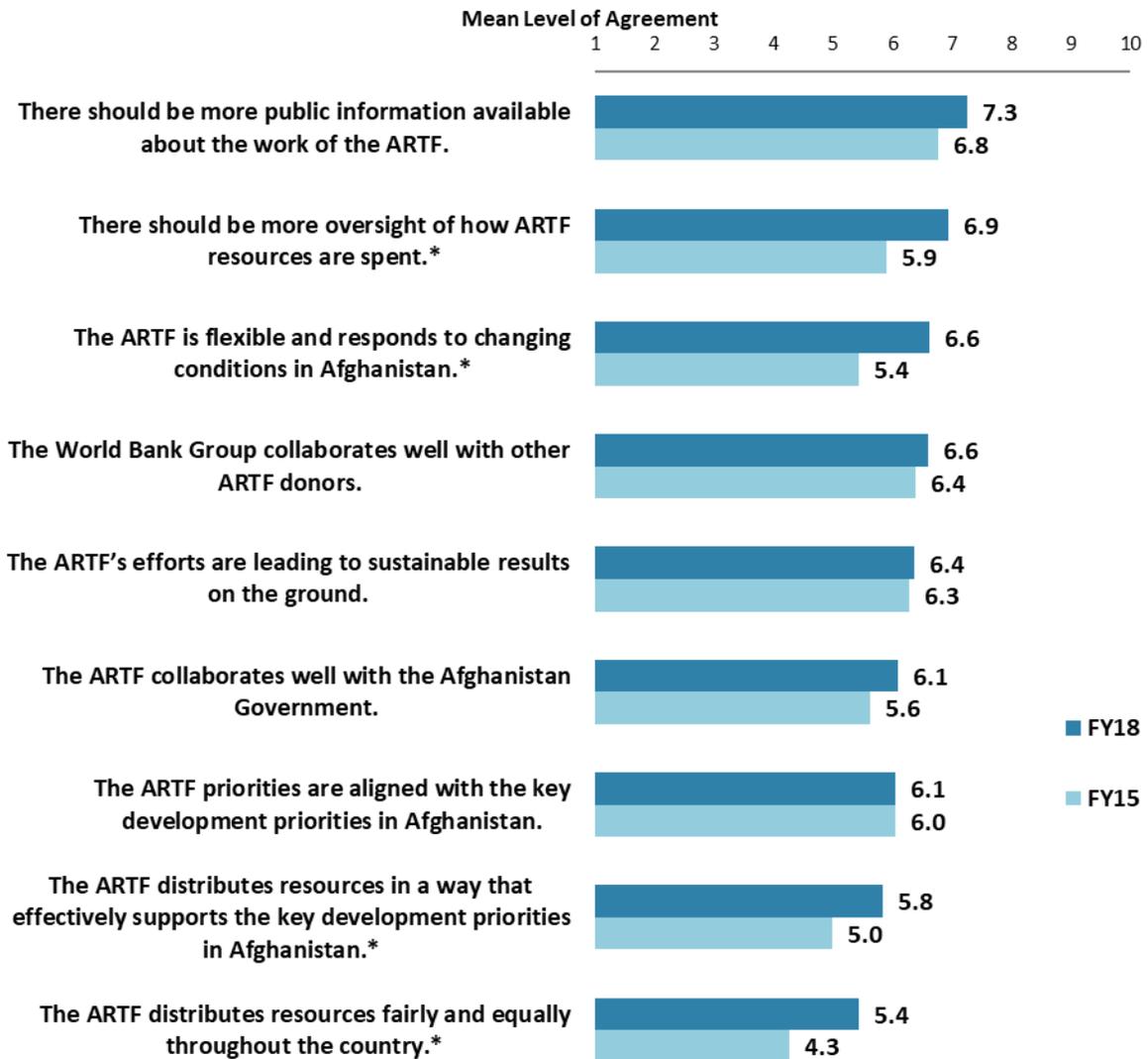


"How familiar are you with the work of the ARTF in Afghanistan?"  
(1-"Not familiar at all", 10-"Very familiar")



## X. The Afghanistan Reconstruction Trust Fund (ARTF) (continued)

### Qualities of ARTF's Work: Year Comparison

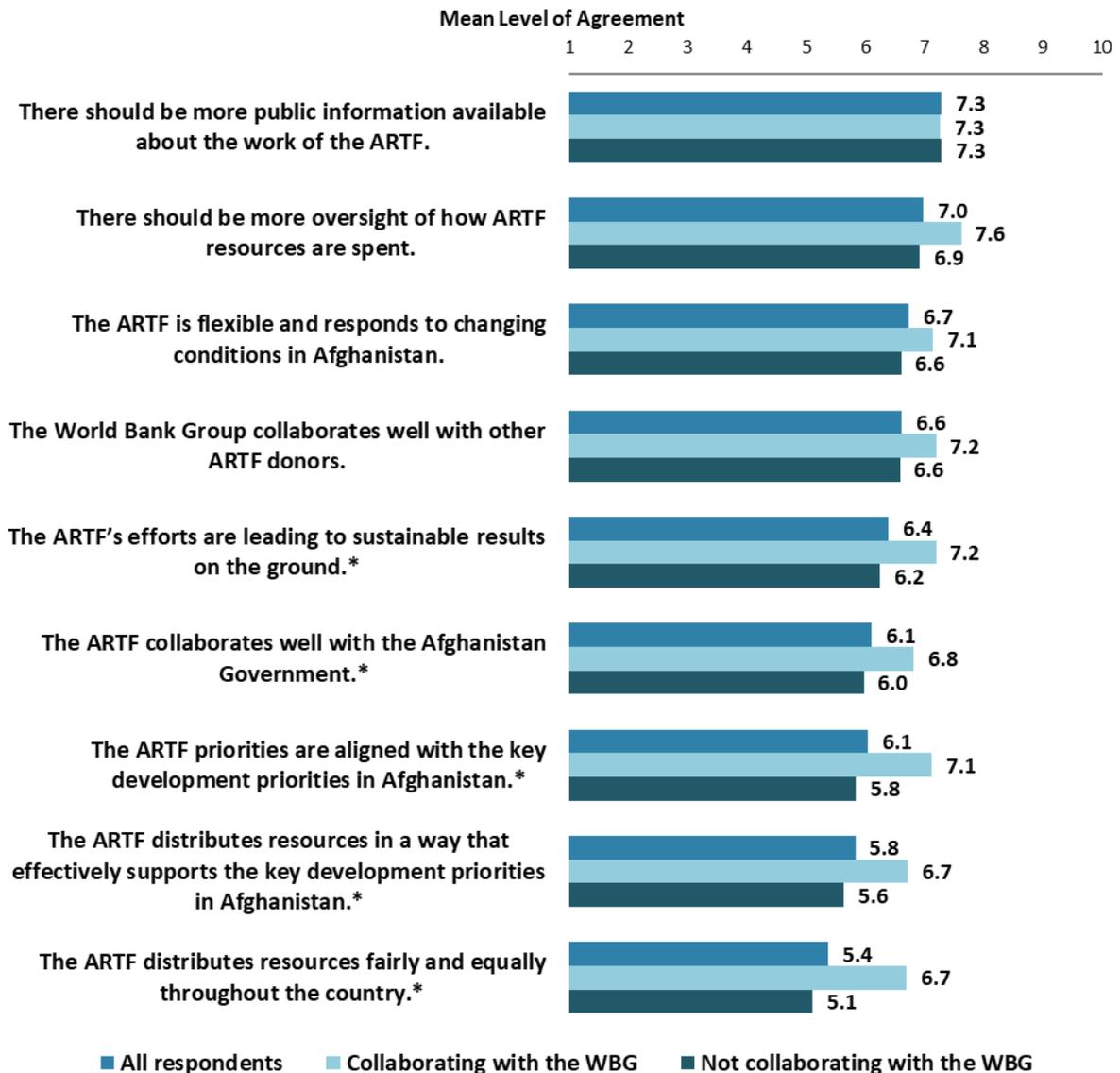


"To what extent do you agree/disagree with the following statements?"  
(1-"Strongly disagree", 10-"Strongly agree")  
Mean ratings based on weighted data. \*Significantly different between FY18 and FY15



## X. The Afghanistan Reconstruction Trust Fund (ARTF) (continued)

### Qualities of ARTF's Work: Collaboration



"To what extent do you agree/disagree with the following statements?"  
 (1-"Strongly disagree", 10-"Strongly agree")

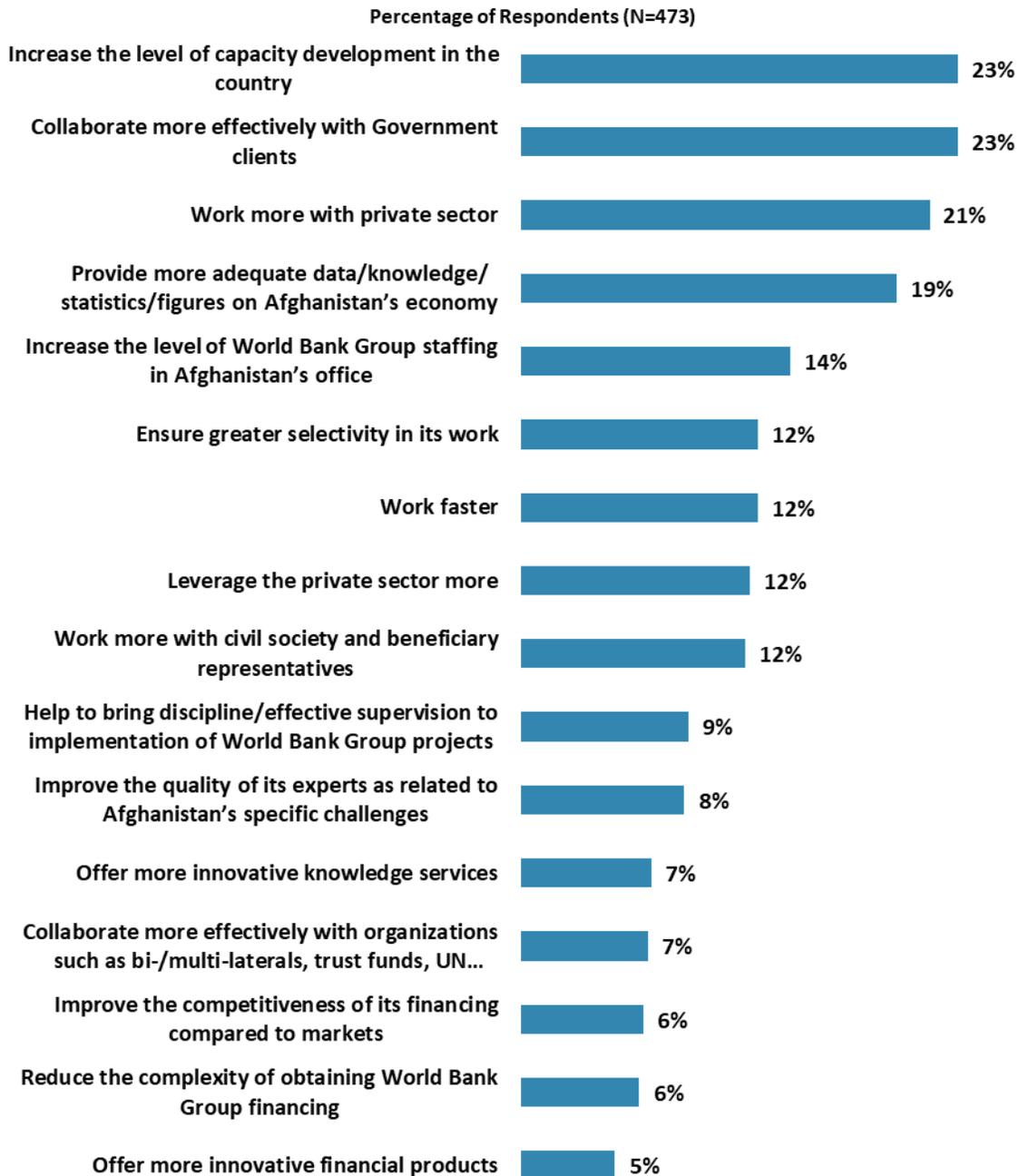
\*Significantly different between collaborators and non-collaborators



## XI. The Future Role of the World Bank Group in Afghanistan

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that, to make itself of greater value, the WBG should collaborate more effectively with Government clients (26%), offer more innovative financial products (25%), provide more adequate data/knowledge/statistics/figures on Afghanistan's economy (25%), and increase the level of capacity development in the country (23%).



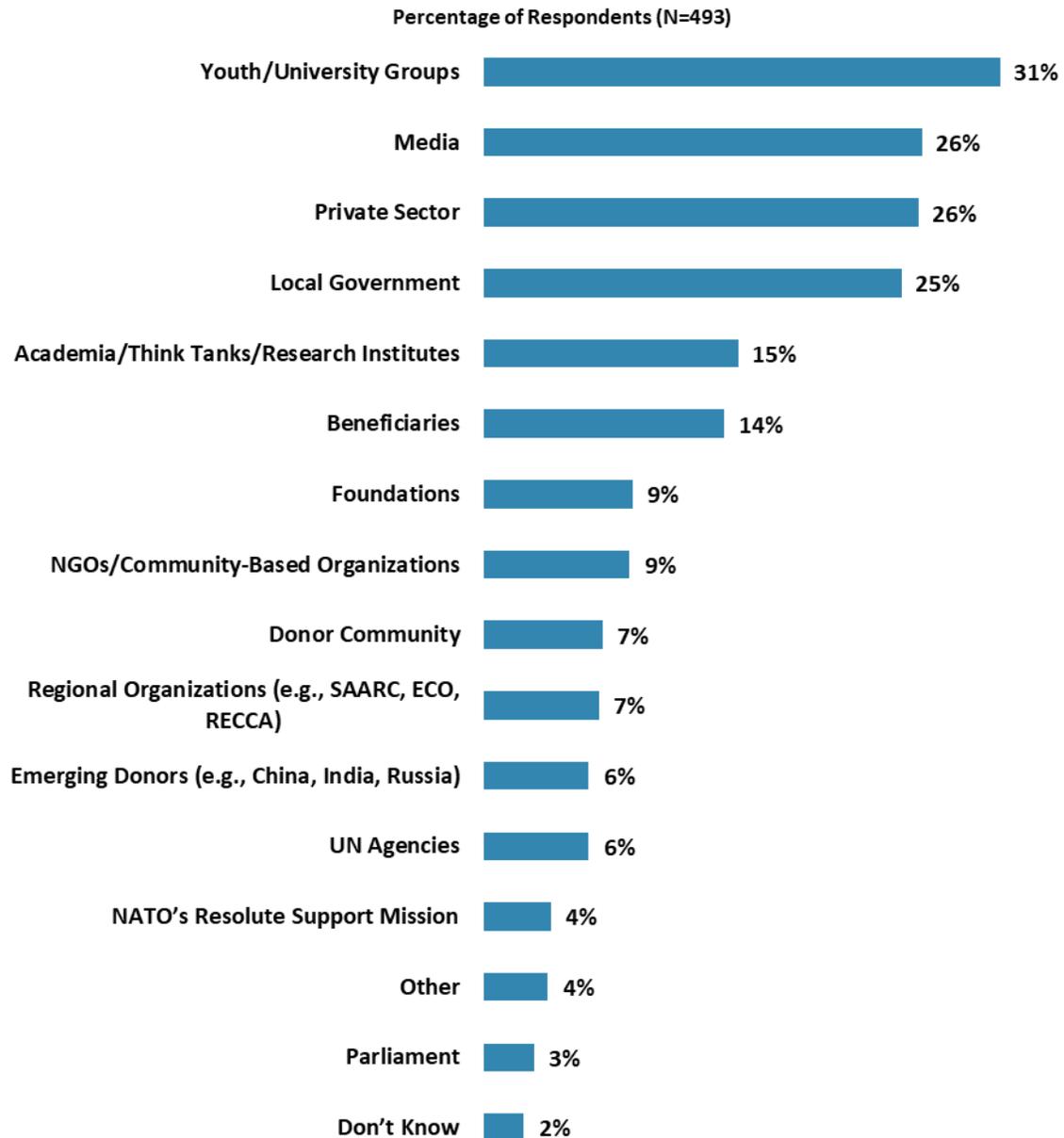
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Afghanistan? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## XI. The Future Role of the WBG in Afghanistan (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that the World Bank Group should collaborate more with youth/university groups (39%), local government (35%), and the media (27%), followed by academia/think tanks/research institutes (19%), the private sector (16%) and the donor community (13%).



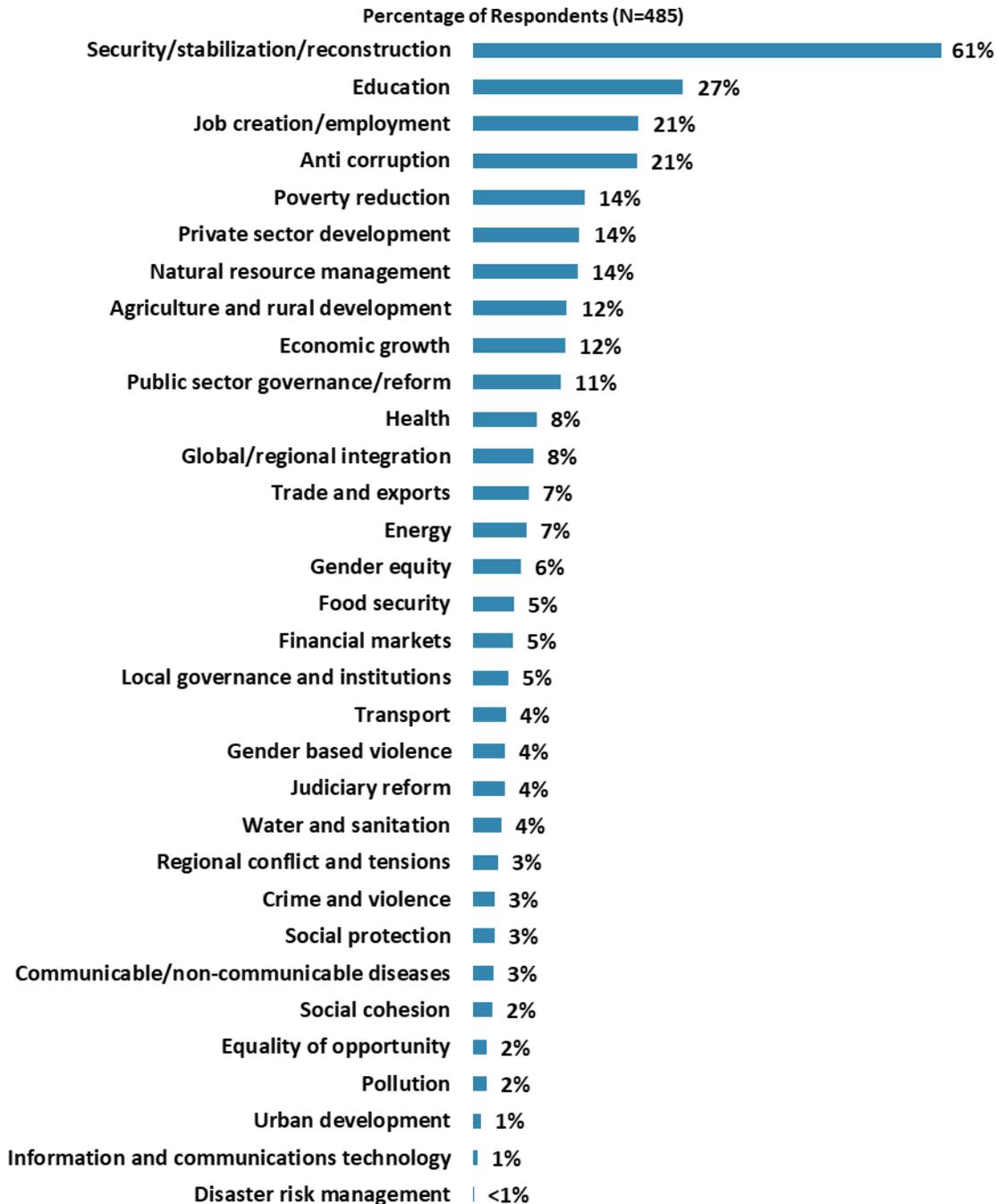
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## XI. The Future Role of the WBG in Afghanistan (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY '15 Survey indicated that the WBG should focus its resources on security/stabilization/reconstruction (63%), followed by agricultural development (27%), economic growth (26%), education (23%), and energy (21%).
- Education respondents were significantly *more* likely to indicate education and health (36% and 15%, respectively) and *less* likely to indicate security/stabilization/reconstruction and private sector development (44% and 1%, respectively) as areas for the WBG's focus compared to respondents in other areas of work (23%, 6%, 65%, and 19%, respectively).

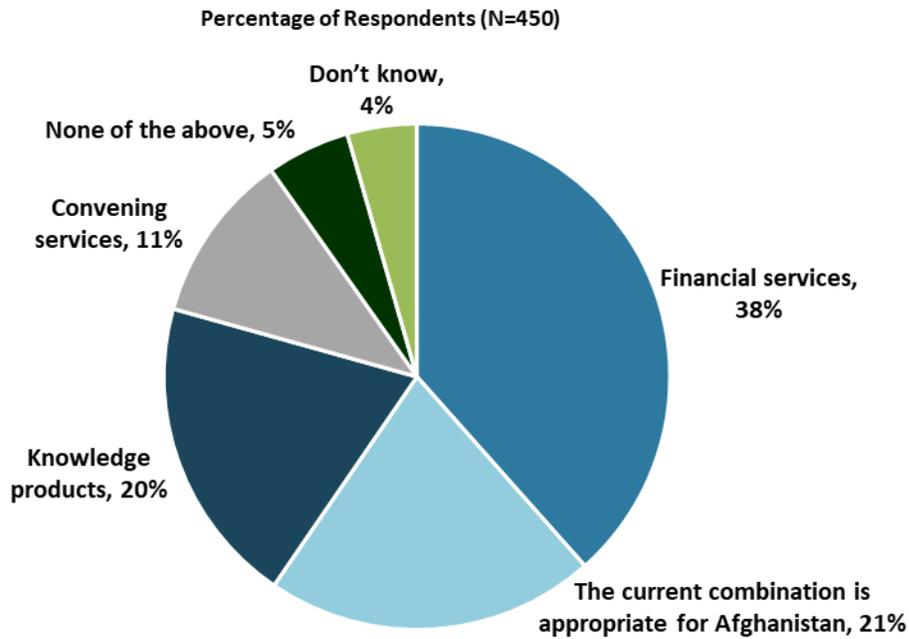


“When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Afghanistan? (Choose no more than THREE)”  
(Respondents chose from a list. Responses combined.)



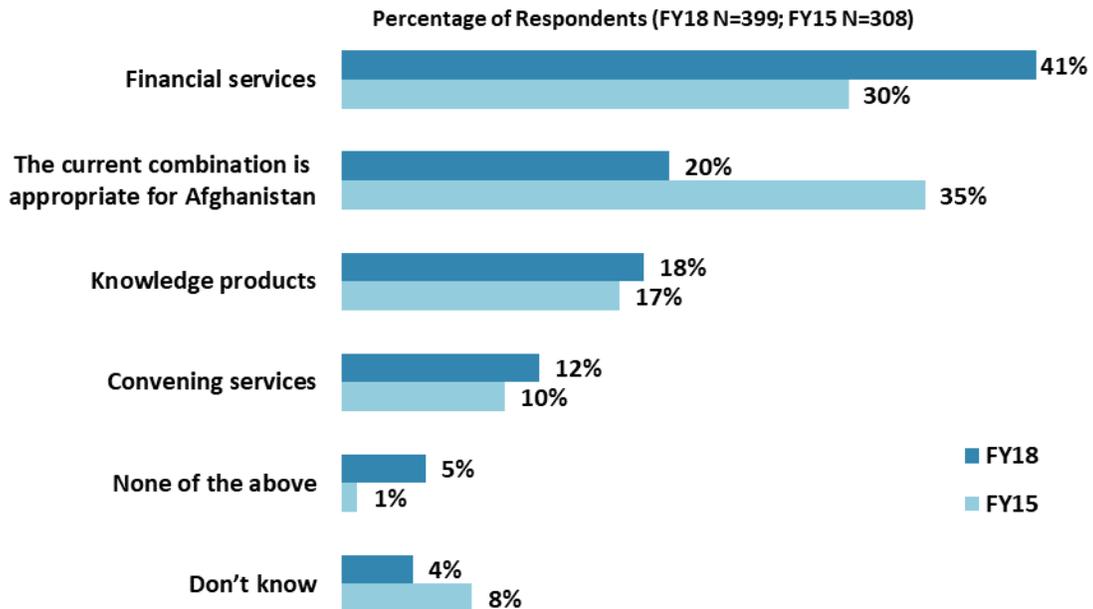
## XI. The Future Role of the WBG in Afghanistan (continued)

### Future Combination of WBG Services



"When considering the combination of services that the World Bank Group offers in Afghanistan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Afghanistan?" (Respondents chose from a list.)

### Future Combination of WBG Services: Year Comparison



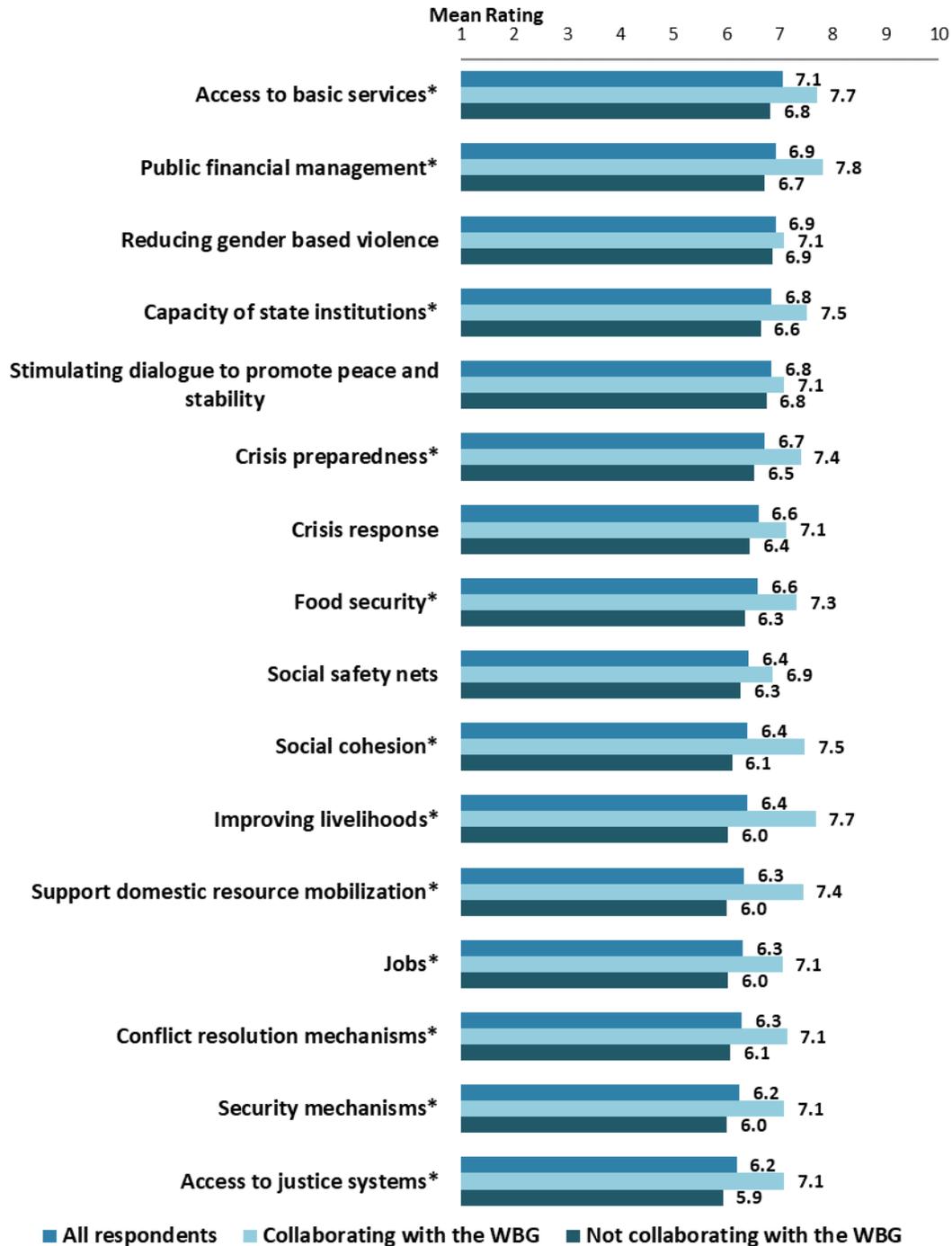
"When considering the combination of services that the World Bank Group offers in Afghanistan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Afghanistan?" (Respondents chose from a list.)

*Percentages based on weighted data. Significantly different between FY18 and FY15*



# XI. The Future Role of the WBG in Afghanistan (continued)

## World Bank Group Support



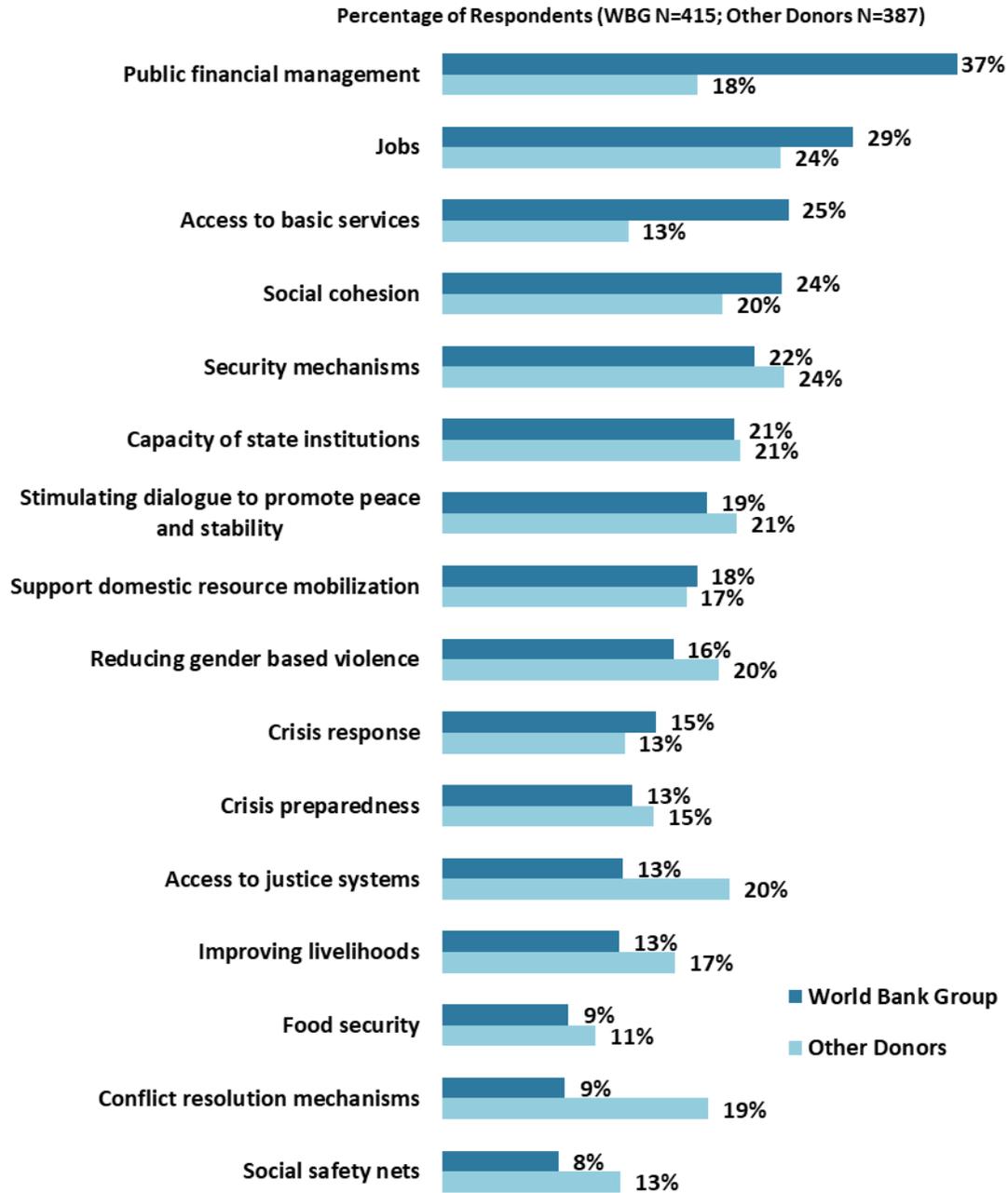
"To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?" (1-"To no degree at all", 10-"To a very significant degree")

*\*Significantly different between collaborators and non-collaborators*



## XI. The Future Role of the WBG in Afghanistan (continued)

### The WBG Playing a Leading Role vs. Other Donors

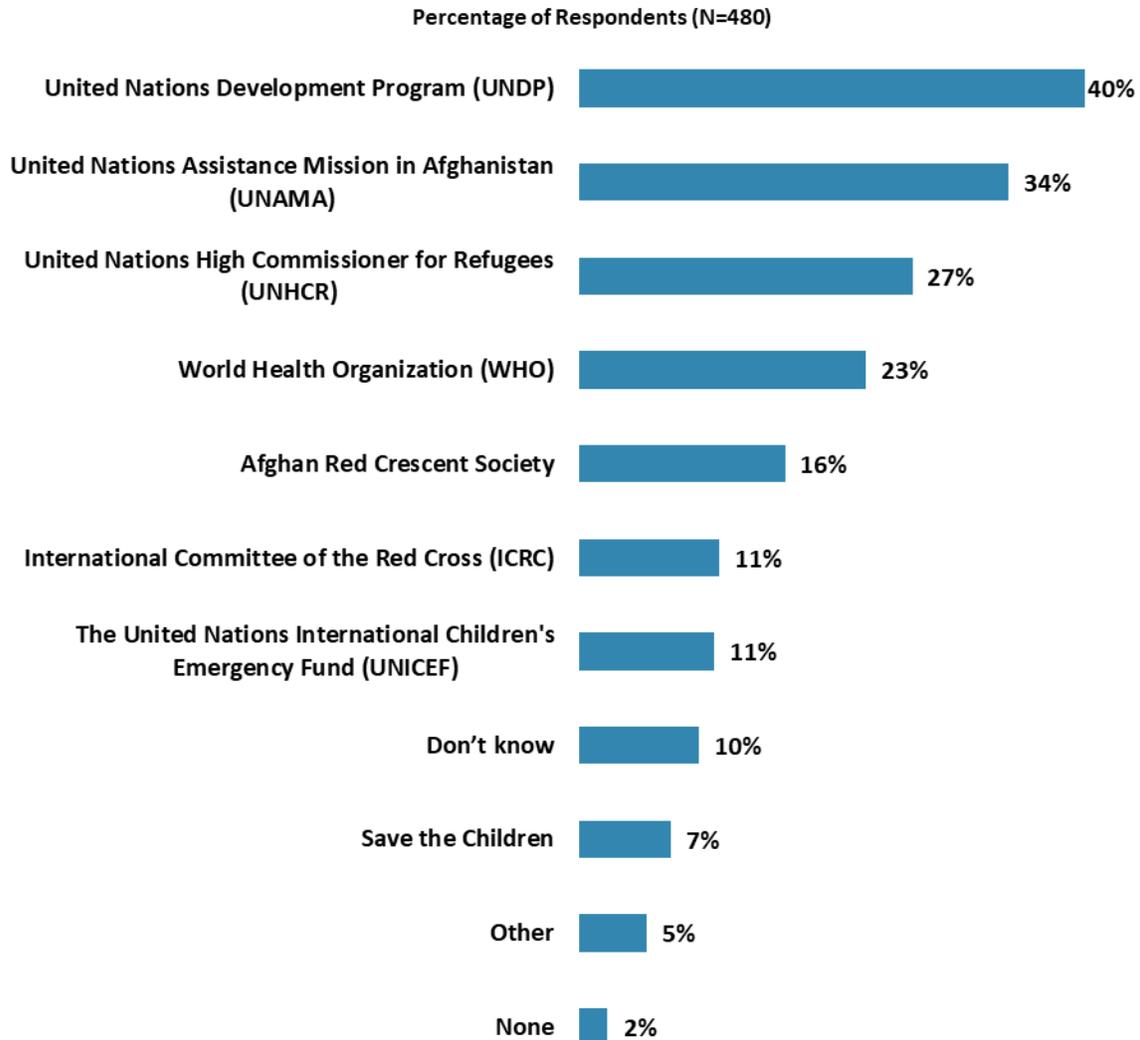


"Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Afghanistan? Which THREE areas below would benefit most from other donors in Afghanistan?" (Respondents chose from a list. Responses combined.)



## XI. The Future Role of the WBG in Afghanistan (continued)

### WBG Partnering to Tackle Fragility in Afghanistan



"Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Afghanistan? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

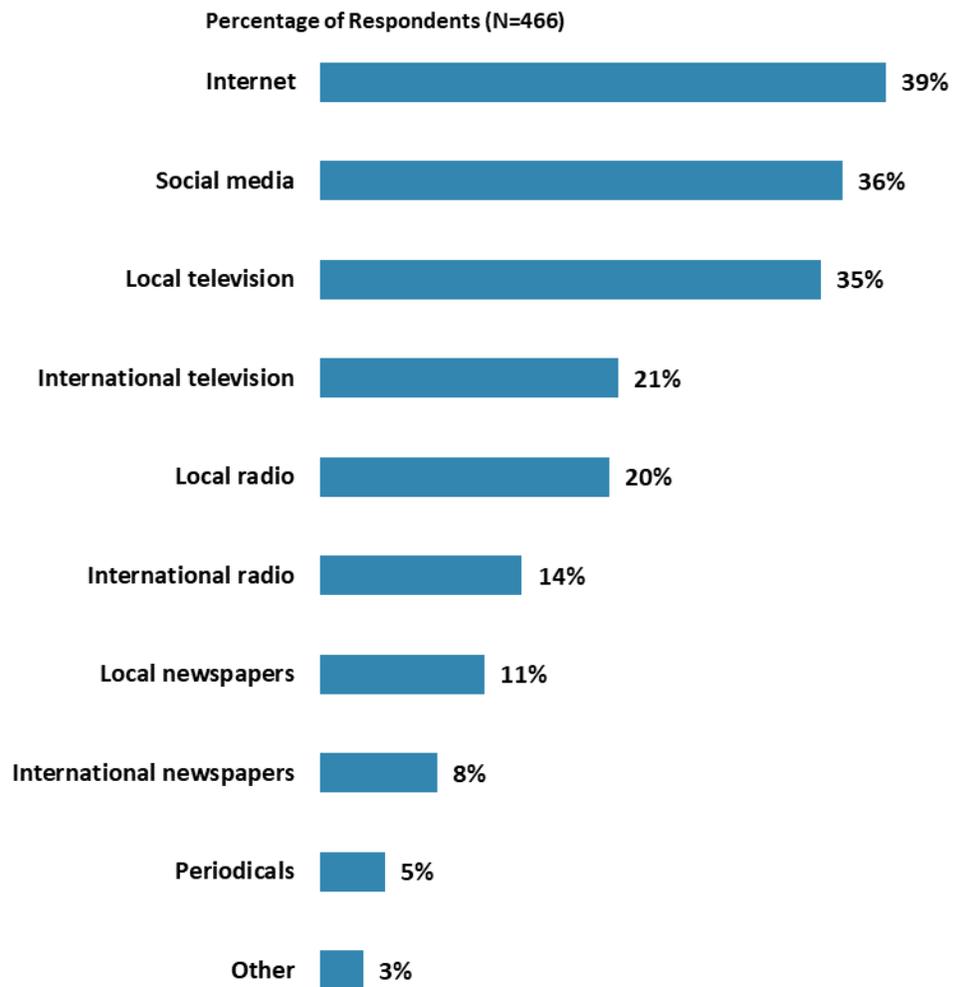


## XII. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 77) for all responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that they got most of their information from the Internet (49%), followed by international radio (30%), local television (26%), social media (21%), and international television (20%).



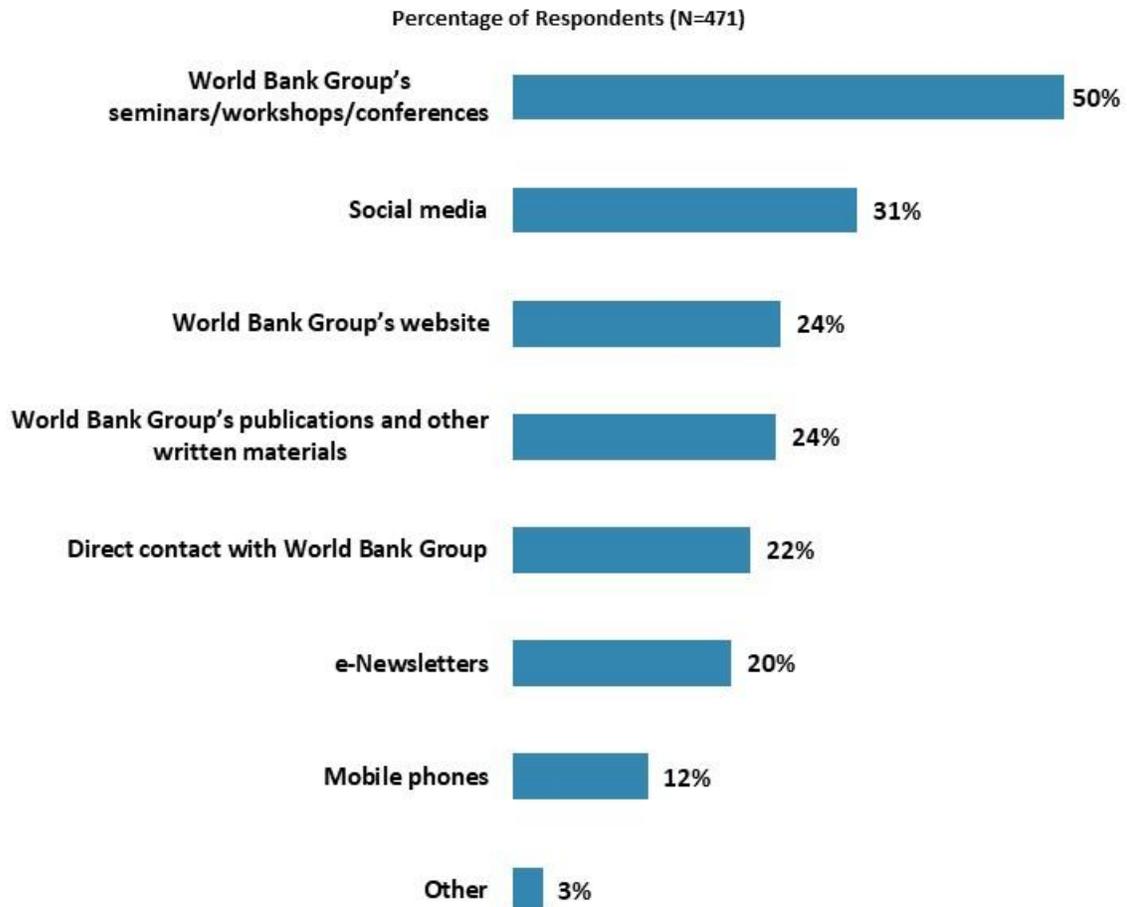
"How do you get most of your information about economic and social development issues in Afghanistan? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## XII. Communication and Outreach (continued)

### Preferred Information Sources

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that they preferred to get their information from WBG seminars/workshops/conferences (44%), the WBG website (36%), social media (29%), e-Newsletters (24%), and WBG publications and other written materials (23%).



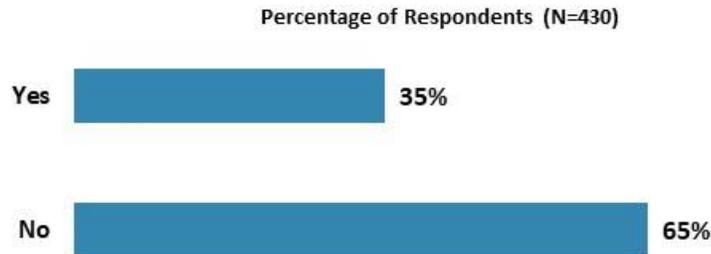
"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## XII. Communication and Outreach (continued)

### Access to Information

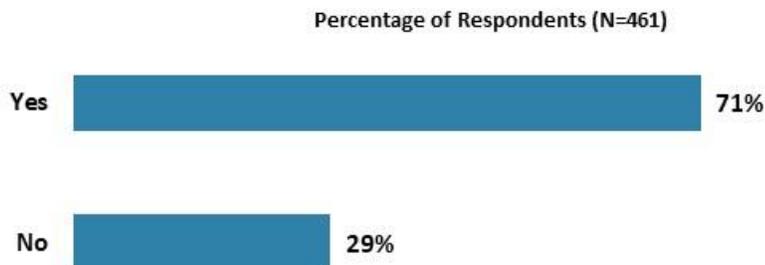
- **Year comparison:** Respondents in this year’s Country Survey indicated statistically similar rates of awareness for the WBG’s Access to Information Policies (weighted percentage of respondents, “Yes” = 35%) as respondents in the FY ‘15 Country Survey (weighted percentage of respondents, “Yes” = 40%).



"Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?"

### Access to the Internet

- **Year comparison:** Respondents in this year’s Country Survey indicated significantly lower rates of reliable internet access (weighted percentage of respondents, “Yes” = 71%) compared to respondents in the FY ‘15 Country Survey (weighted percentage of respondents, “Yes” = 82%).



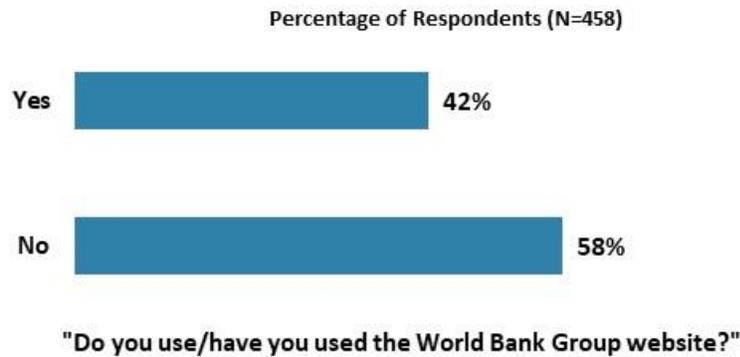
"Do you have reliable access to the Internet?"



## XII. Communication and Outreach (continued)

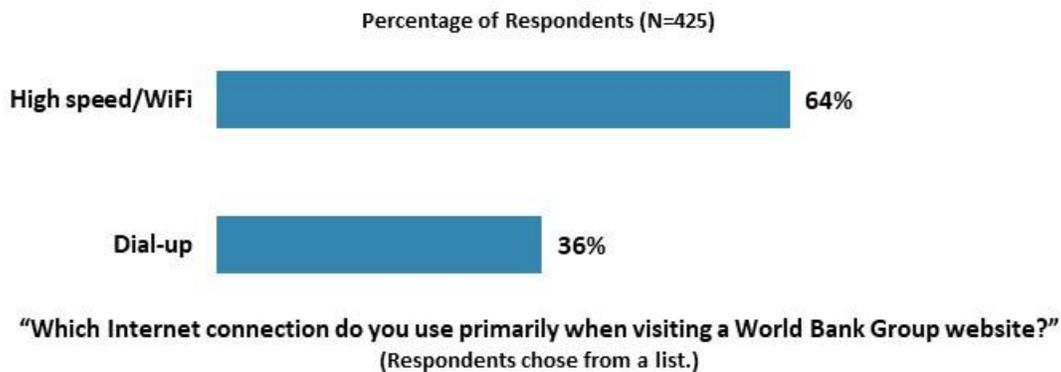
### WBG Website Usage

- **Year comparison:** Respondents in this year’s Country Survey indicated statistically similar rates of usage of the WBG’s website (weighted percentage of respondents, “Yes” = 43%) as respondents in the FY ‘15 Country Survey (weighted percentage of respondents, “Yes” = 45%).



### Internet Connection

- **Year comparison:** Respondents in this year’s Country Survey indicated statistically similar rates of high speed/WiFi internet connections when visiting a WBG website (weighted percentage of respondents, “High speed/WiFi” = 65%) as respondents in the FY ‘15 Country Survey (weighted percentage of respondents, “High speed/WiFi” = 68%).

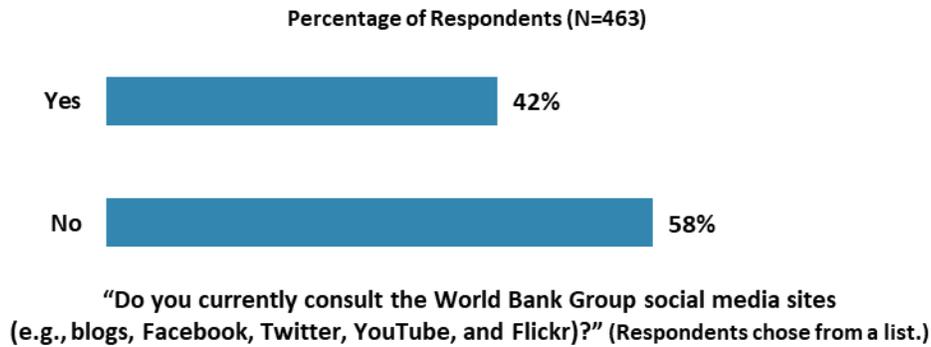




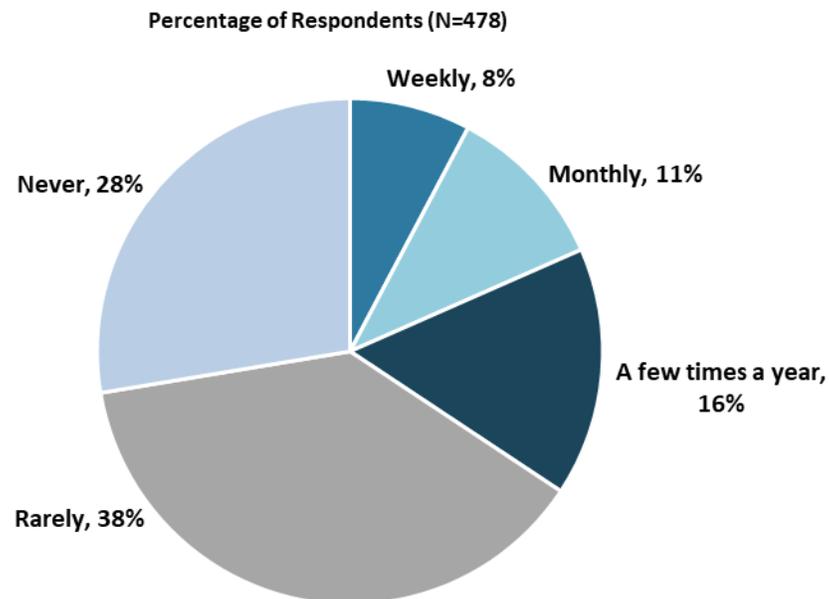
## XII. Communication and Outreach (continued)

### Use of the WBG's Social Media Channels

- **Year comparison:** Respondents in this year's Country Survey indicated statistically similar rates of usage of the WBG's social media sites (weighted percentage of respondents, "Yes" = 41%) as respondents in the FY '15 Country Survey (weighted percentage of respondents, "Yes" = 39%).



### Frequency of Consulting WBG Website/Social Media Channels

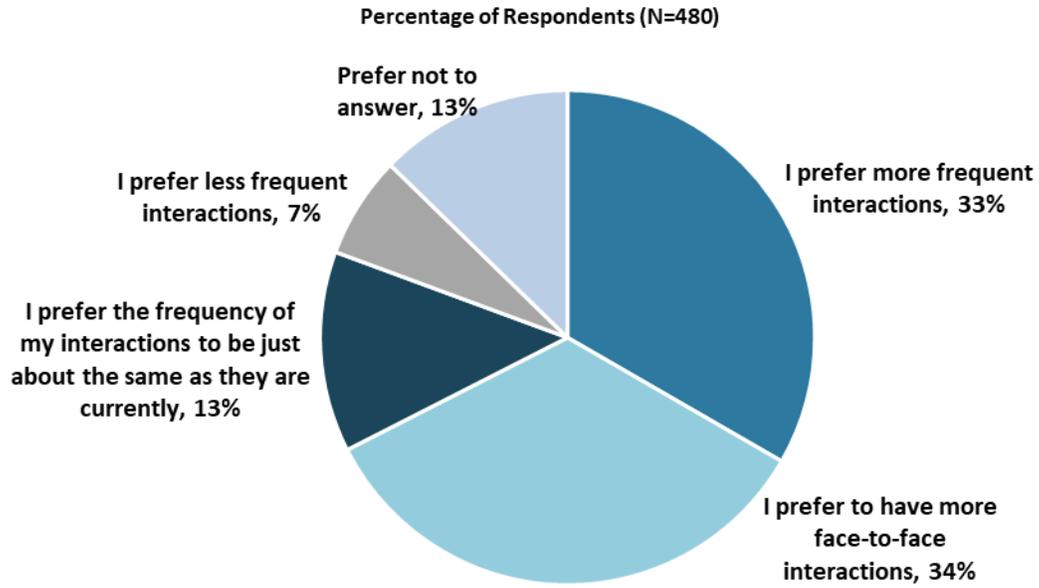


"How frequently do you consult the World Bank Group's website and/or social media channels for information/knowledge that you can use in your work?" (Respondents chose from a list.)



## XII. Communication and Outreach (continued)

### Frequency of Preferred WBG Interaction



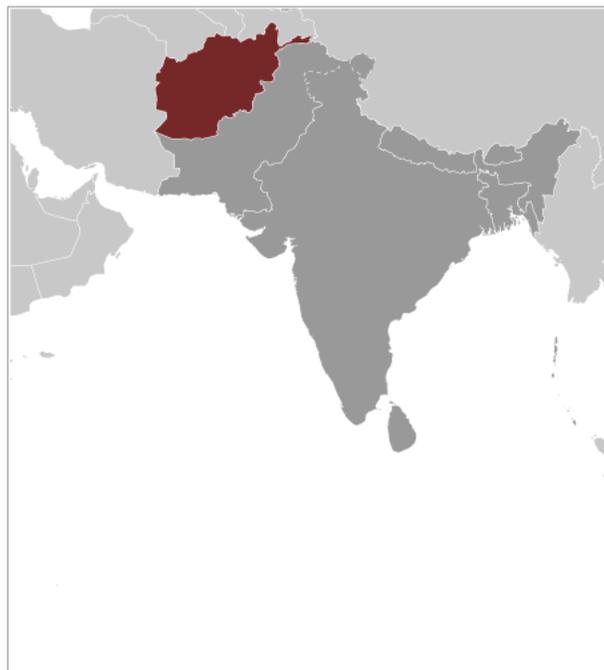
"How much face-to-face access would you like to have with the World Bank Group in Afghanistan?"  
(Respondents chose from a list.)



### XIII. Appendices

A. Responses to All Questions across All Respondents.....	57
B. Responses to All Questions by Stakeholder Groups.....	77
C. Responses to Indicator Questions by Geographic Location.....	107
D. Responses to Select Questions by Collaboration with WBG .....	109
E. Responses to Select Questions by Year.....	117
F. Indicator Questions as a Function of Exposure to the WBG .....	123
G. WBG Country Opinion Survey FY18 – Afghanistan.....	124

#### AFGHANISTAN





## Appendix A: Responses to All Questions across All Respondents (N=502)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Afghanistan

1. In general, would you say that Afghanistan is headed in ... ?	Percentage of Respondents (N=423)
The right direction	44.4%
The wrong direction	29.8%
Not sure	25.8%

**A. General Issues Facing Afghanistan (continued)**

<b>2. Listed below are a number of development priorities in Afghanistan. Please identify which of the following you consider the most important development priorities in Afghanistan? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=461)</b>
Security/stabilization/reconstruction	49.2%
Job creation/employment	36.0%
Education	27.1%
Anti corruption	21.3%
Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	12.6%
Agriculture and rural development	12.4%
Regional conflict and tensions	11.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	11.3%
Economic growth	10.4%
Natural resource management (e.g., mining, clean energy and water)	10.2%
Private sector development	9.3%
Gender based violence	9.1%
Poverty reduction	9.1%
Local governance and institutions	8.7%
Social protection (e.g., pensions, targeted social assistance)	7.2%
Trade and exports	6.3%
Global/regional integration	6.3%
Gender equity (closing the gap between women and men, and boys and girls)	5.4%
Social cohesion	3.7%
Energy	3.5%
Judiciary reform	3.0%
Equality of opportunity (i.e., social inclusion)	2.8%
Urban development	2.8%
Information and communications technology	2.6%
Water and sanitation	2.4%
Transport (e.g., roads, bridges, transportation)	2.0%
Financial markets	1.7%
Food security	1.5%
Crime and violence	1.5%
Climate change (e.g., mitigation, adaptation)	1.5%
Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	1.1%
Disaster risk management	1.1%
Pollution	0.9%

**A. General Issues Facing Afghanistan (continued)**

<b>3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Afghanistan? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=491)</b>
Security/stabilization/reconstruction	43.8%
Economic growth	40.7%
Anti corruption	34.2%
Agriculture and rural development	32.0%
Job creation/employment	25.1%
Private sector development	14.9%
Local governance and institutions	12.0%
Natural resource management (e.g., mining, clean energy and water)	11.6%
Trade and exports	11.2%
Equality of opportunity (i.e., social inclusion)	6.9%
Education	6.9%
Judiciary reform	5.9%
Social protection (e.g., pensions, targeted social assistance)	5.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	5.1%
Social cohesion	4.3%
Crime and violence	4.1%
Global/regional integration	3.7%
Transport (e.g., roads, bridges, transportation)	3.3%
Gender equity (closing the gap between women and men, and boys and girls)	3.1%
Energy	3.1%
Water and sanitation	2.9%
Food security	2.9%
Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	2.6%
Financial markets	2.4%
Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	2.2%
Climate change (e.g., mitigation, adaptation)	1.8%
Regional conflict and tensions	1.4%
Disaster risk management	1.2%
Urban development	1.0%
Information and communications technology	0.8%
Gender based violence	0.4%
Pollution	0.2%

**A. General Issues Facing Afghanistan (continued)**

<b>4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Afghanistan? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=436)</b>
Better employment opportunities for young people	48.6%
Consistent economic growth	20.2%
Better quality public services	19.3%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	19.0%
Better opportunity for the poor who live in rural areas	16.3%
Better employment opportunities for women	15.6%
Education and training that better ensure job opportunity	14.0%
A growing middle class	10.6%
More reliable social safety net	9.4%
Greater voice and participation for citizens to help ensure greater accountability	7.1%
Greater access to health and nutrition for citizens	6.2%
Greater access to micro-finance for the poor	5.7%
Better opportunity for the poor who live in urban areas	3.2%
Other	2.5%

<b>5. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Afghanistan. (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=470)</b>
High levels of corruption	55.7%
Lack of security (i.e., conflict and violence)	38.9%
Weak institutional capacity	21.7%
Political uncertainty	20.6%
Policy inconsistency	16.8%
Weak accountability	10.4%
Weak social cohesion	9.8%
Lack of access to development finance	6.6%
None. I do not consider Afghanistan a fragile state.	6.6%
Food insecurity	3.2%
Other	0.9%

**B. Overall Attitudes toward the World Bank Group**

<b>Familiarity</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. How familiar are you with the work of the World Bank Group in Afghanistan? (1-Not familiar at all, 10-Extremely familiar)	487	0	5.38	2.69
<b>Effectiveness*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Overall, please rate your impression of the World Bank Group’s effectiveness in Afghanistan. (1-Not effective at all, 10-Very effective)	430	61	7.02	2.65



**B. Overall Attitudes toward the World Bank Group (continued)**

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help Afghanistan solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	388	102	6.68	2.64

<b>4. When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Afghanistan? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=485)</b>
Security/stabilization/reconstruction	60.6%
Education	27.2%
Job creation/employment	21.4%
Anti corruption	21.2%
Poverty reduction	14.4%
Private sector development	13.8%
Natural resource management (e.g., mining, clean energy and water)	13.6%
Agriculture and rural development	12.2%
Economic growth	12.0%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	11.3%
Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	8.2%
Global/regional integration	7.8%
Trade and exports	7.2%
Energy	7.0%
Gender equity (closing the gap between women and men, and boys and girls)	6.2%
Food security	5.4%
Financial markets	5.2%
Local governance and institutions	4.5%
Transport (e.g., roads, bridges, transportation)	4.3%
Gender based violence	4.1%
Judiciary reform	4.1%
Water and sanitation	3.7%
Regional conflict and tensions	3.3%
Crime and violence	2.9%
Social protection (e.g., pensions, targeted social assistance)	2.9%
Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	2.7%
Social cohesion	2.5%
Equality of opportunity (i.e., social inclusion)	1.9%
Pollution	1.9%
Urban development	1.0%
Information and communications technology	0.6%
Disaster risk management	0.2%
Climate change (e.g., mitigation, adaptation)	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Afghanistan?	Percentage of Respondents (N=213)		
	Greatest Value	2 <sup>nd</sup> Greatest Value	Combined
Capacity development related to World Bank Group supported projects	25.8%	14.4%	40.2%
Financial resources	22.1%	11.0%	33.1%
Bringing together different groups of stakeholders	22.1%	9.6%	31.6%
Donor coordination	5.6%	14.4%	20.0%
Technical assistance	7.0%	10.0%	17.1%
Promoting knowledge sharing	4.2%	9.1%	13.3%
Implementation support	3.8%	9.1%	12.8%
Mobilizing third party financial resources	4.2%	8.6%	12.8%
Policy advice, studies, analyses	4.2%	5.7%	10.0%
Data and statistics	0.0%	6.7%	6.7%
Other	1.4%	1.0%	2.4%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Afghanistan? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=458)
Not enough public disclosure of its work	18.8%
Not sufficiently focused on results	15.9%
Not collaborating enough with private sector	15.9%
Not adequately sensitive to political/social realities in Afghanistan	15.3%
Not aligned with country priorities	13.1%
Not focused enough on issues that are unique to post-conflict countries	12.0%
Inadequate number of World Bank Group staff members located in the country	10.9%
Staff too inaccessible	10.9%
Not in it for the long term	10.5%
World Bank Group's processes too slow	10.3%
Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)	9.2%
Too influenced by developed countries	8.7%
Not willing to honestly criticize policies and reform efforts in the country	7.6%
Don't know	6.8%
Not exploring alternative policy options	5.7%
World Bank Group's processes too complex	5.7%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies	5.2%
Arrogant in its approach	3.1%
Its advice and strategies do not lend themselves to practical problem solving	2.8%
Other	2.2%
The credibility of its knowledge/data	2.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Afghanistan? (Select only ONE response)	Percentage of Respondents (N=495)
To a fully sufficient degree	12.3%
To a somewhat sufficient degree	28.3%
To a somewhat insufficient degree	28.5%
To a very insufficient degree	15.8%
Don't know	15.2%

8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Afghanistan Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	N/A	Mean	SD
1. Investment Project Financing (IPF)	281	124	7.29	2.30
2. Development Policy Grants (DPGs – budget support)	333	56	7.51	2.15
3. Program-for-Results Financing (PforR)	292	87	6.93	2.36
4. Trust funds and grants	285	87	7.12	2.51
5. MIGA Guarantees	238	133	6.93	2.56
6. IFC Investment Services	262	114	7.10	2.39
7. IFC Advisory Services	248	128	7.11	2.44

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=493)
Youth/university groups	30.8%
Media	26.2%
Private sector	26.0%
Local government	24.9%
Academia/think tanks/research institutes	15.2%
Beneficiaries	14.4%
Foundations	8.9%
NGOs/Community Based Organizations	8.7%
Donor community	7.1%
Regional organizations (e.g., SAARC, ECO, RECCA)	6.9%
Emerging donors (e.g., China, India, Russia)	6.3%
UN agencies	6.3%
NATO's Resolute Support Mission	4.1%
Other	3.9%
Parliament	3.0%
Don't know	2.4%

To what extent do you agree with the following statements about the World Bank Group's work in Afghanistan? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Afghanistan*	440	32	7.46	2.53
11. The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan*	393	61	6.71	2.56

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	386	40	6.22	2.46
13. Flexibility (in terms of the institution's products and services)*	333	63	6.21	2.29
14. Flexibility (in terms of changing country circumstances)*	353	44	6.26	2.29
15. Being inclusive*	355	34	6.28	2.52
16. Openness (sharing data and other information)*	353	42	5.94	2.70
17. Collaboration with the Government*	381	29	7.09	2.26
18. The speed in which it gets things accomplished on the ground*	352	43	6.61	2.27
19. Helping to bring discipline/effective supervision to implementation of investment projects*	346	53	6.70	2.47
20. Collaboration with civil society*	338	56	6.16	2.54
21. Staff accessibility*	326	63	5.60	2.71
22. Collaboration with other donors and development partners*	326	68	6.55	2.28
23. Collaboration with the private sector*	341	60	6.28	2.44
24. Collaboration with the UN*	318	73	7.29	2.14
25. Straightforwardness and honesty*	326	67	6.86	2.47
26. Treating clients and stakeholders in Afghanistan with respect*	318	74	7.26	2.32
27. Being a long-term partner*	339	74	7.39	2.55

28. To what extent does the World Bank Group partner with the right people to support work on the ground in Afghanistan? (Select only ONE response)	Percentage of Respondents (N=484)
Nearly never	4.3%
Rarely	13.0%
Sometimes	33.9%
Nearly always	19.6%
Don't know	19.4%
Prefer not to answer	9.7%

29. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Afghanistan? (Select no more than TWO)	Percentage of Respondents (Responses Combined; N=480)
United Nations Development Program (UNDP)	40.4%
United Nations Assistance Mission in Afghanistan (UNAMA)	34.4%
United Nations High Commissioner for Refugees (UNHCR)	26.7%
World Health Organization (WHO)	22.9%
Afghan Red Crescent Society	16.5%
International Committee of the Red Cross (ICRC)	11.3%
The United Nations International Children's Emergency Fund (UNICEF)	10.8%
Don't know	9.6%
Save the Children	7.3%
Other	5.4%
None	2.3%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>30. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=489)</b>
Ongoing conflict and instability	52.6%
Corruption	50.5%
Political pressures and obstacles	41.1%
Poor donor coordination	32.5%
Inadequate funding	19.4%
Poor coordination within the Government	16.8%
Lack of/inadequate levels of capacity in Government	14.7%
There is not an adequate level of citizen/civil society participation	9.4%
Reforms are not well thought out in light of country challenges	9.2%
Poor coordination within the World Bank Group	9.2%
The World Bank Group is not sensitive enough to political/social realities on the ground	9.0%
There is an inadequate level of private sector participation and support	7.4%
The World Bank Group does not provide the government with consistent support throughout the reform effort	6.5%
Other	2.7%

**C. World Bank Group's Effectiveness and Results**

<b>1. In Afghanistan, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. Gender (i.e., closing the gap between women and men, and boys and girls)	391	51	5.74	2.80
2. The impact of climate change	326	82	5.70	2.42
3. Ongoing conflict and instability	380	67	6.15	3.17

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	278	169	6.45	2.49
2. Gender equity (closing the gap between women and men, and boys and girls)	339	93	6.78	2.23
3. Private sector development	329	96	6.66	2.45
4. Education	340	82	7.13	2.23
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	318	104	6.58	2.25
6. Regional integration	268	145	6.51	2.41
7. Food security	301	111	6.56	2.37
8. Urban development	323	90	6.40	2.32
9. Energy	320	97	6.50	2.56
10. Water and sanitation	318	97	6.32	2.44
11. Pollution	300	110	5.67	2.81
12. Job creation/employment	338	78	6.24	2.58
13. Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	342	76	6.79	2.21
14. Financial markets	294	115	5.86	2.56
15. Transport (e.g., roads, bridges, transportation)	324	84	6.58	2.41
16. Agriculture and rural development	329	90	6.89	2.36
17. Trade and exports	306	103	6.41	2.47
18. Natural resource management (e.g., mining, clean energy and water)	306	103	6.22	2.72
19. Climate change (e.g., mitigation, adaptation)	279	134	5.51	2.73
20. Poverty reduction	344	70	6.08	2.68
21. Anti corruption	327	91	5.84	2.91
22. Judiciary reform	291	124	6.07	2.74
23. Economic growth	340	77	6.44	2.45
24. Disaster risk management	286	122	6.03	2.42
25. Equality of opportunity (i.e., social inclusion)	289	120	5.97	2.56
26. Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	286	123	6.40	2.44
27. Information and communications technology	292	118	7.01	2.23
28. Gender based violence	309	102	6.31	2.36
29. Local governance and institutions	335	85	6.45	2.38
30. Social cohesion	316	111	6.34	2.70
<b>Achieving Development Results*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent does the World Bank Group's work help to achieve development results in Afghanistan? (1-To no degree at all, 10-To a very significant degree)	419	68	6.98	2.37
<b>Building and Strengthening Country Systems*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Afghanistan? (1-To no degree at all, 10-To a very significant degree)	396	95	6.62	2.52



**C. World Bank Group’s Effectiveness and Results (continued)**

<b>To what extent do you agree with the following statements about the World Bank Group in Afghanistan? (1-Strongly disagree, 10-Strongly agree)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
5. The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Grant, Trust Funds, Program-for-Results, etc.) meet the needs of Afghanistan*	432	46	6.72	2.59
6. The World Bank Group meets Afghanistan’s needs for knowledge services (e.g., research, analysis, data, technical assistance)*	384	56	6.70	2.55

<b>Mobilizing Finance for Development</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
7. How effectively does the World Bank Group help Afghanistan to mobilize finance for development from private sector sources? (1-Not effectively at all, 10-Very effectively)	397	88	7.22	2.37

<b>8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Afghanistan? (Select only ONE response)</b>	<b>Percentage of Respondents (N=494)</b>
Very familiar	5.1%
Somewhat familiar	30.4%
Somewhat unfamiliar	31.4%
Very unfamiliar	12.3%
Don’t know	20.9%

<b>How effectively does the World Bank Group support Afghanistan’s efforts ... ? (1-Not effectively at all, 10-Very effectively)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
9. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	390	83	6.70	2.56
10. To develop better and stronger data collection/analytics systems within the Government	369	78	6.70	2.29
11. To strengthen the country’s crisis preparedness	363	95	6.91	2.53

<b>Systematic Country Diagnosis and Country Partnership Framework Activities</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
12. How effectively does the World Bank Group’s SCD and CPF activities support Afghanistan’s efforts to manage crisis related risks? (1-Not effectively at all, 10-Very effectively)	297	183	7.31	2.27

<b>13. When considering the World Bank Group’s emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG’s activities? (Select only ONE response)</b>	<b>Percentage of Respondents (N=482)</b>
The World Bank Group is providing less valuable support than in the past, to enhance the Afghanistan’s ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	28.8%
The World Bank Group is providing more valuable support than in the past, to enhance the Afghanistan’s ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	31.1%
The World Bank Group’s approach and work related to systematically identifying and monitoring risks in Afghanistan has remained constant	12.0%
Don’t know	28.0%

**D. The Afghanistan Reconstruction Trust Fund (ARTF)**

<b>Familiarity with the Work of the ARTF</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. How familiar are you with the work of the ARTF in Afghanistan? (1- Not familiar at all, 10-Very familiar)	388	96	5.79	2.90

<b>To what extent do you agree/disagree with the following statements?</b> (1-Strongly disagree, 10-Strongly agree)	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. The ARTF priorities are aligned with the key development priorities in Afghanistan.	364	106	6.05	2.62
3. The ARTF distributes resources fairly and equally throughout the country.	359	97	5.37	2.56
4. The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.	368	91	5.83	2.39
5. The ARTF's efforts are leading to sustainable results on the ground.	358	90	6.39	2.61
6. The ARTF collaborates well with the Afghanistan Government.	354	96	6.10	2.52
7. The World Bank Group collaborates well with other ARTF donors.	333	118	6.61	2.47
8. There should be more oversight of how ARTF resources are spent.	359	91	6.98	2.68
9. There should be more public information available about the work of the ARTF.	371	79	7.28	2.70
10. The ARTF is flexible and responds to changing conditions in Afghanistan.	349	103	6.73	2.57

**E. The World Bank Group's Knowledge Work and Activities**

<b>1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	<b>Percentage of Respondents (N=486)</b>
Weekly	4.3%
Monthly	6.6%
A few times a year	14.4%
Rarely	44.0%
Never	30.7%

<b>In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Are timely	317	131	5.74	2.61
3. Include appropriate level of stakeholder involvement during preparation	302	113	6.18	2.43
4. Lead to practical solutions	319	100	6.46	2.43
5. Are accessible (well written and easy to understand)	326	102	6.20	2.59
6. Are source of relevant information on global good practices	332	88	6.83	2.45
7. Are adequately disseminated	321	108	5.78	2.83
8. Are translated enough into local language	321	110	6.42	2.83
9. Are adaptable to Afghanistan's specific development challenges and country circumstances*	333	106	6.50	2.67

<b>Overall Evaluations</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	436	61	7.81	2.18
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	396	99	6.97	2.36

**F. Working with the World Bank Group**

<b>1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)</b>	<b>Percentage of Respondents (N=479)</b>
Almost never has the right skills mix to tackle the challenges of fragility	6.3%
Rarely has the right skills mix to tackle the challenges of fragility	10.0%
Sometimes has the right skills mix to tackle the challenges of fragility	21.3%
Almost always has the right skills mix to tackle the challenges of fragility	16.7%
Don't know	29.4%
Prefer not to answer	16.3%

<b>To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. The World Bank Group disburses funds promptly	346	125	6.14	2.75
3. The World Bank Group effectively monitors and evaluates the projects and programs it supports	370	89	6.35	2.49
4. The World Bank Group's approvals and reviews are done in a timely fashion	349	106	6.24	2.47
5. The World Bank Group's "Safeguard Policy" requirements are reasonable	330	115	6.60	2.25
6. The World Bank Group's conditions on its lending are reasonable	353	96	6.36	2.49
7. The World Bank Group takes decisions quickly in Afghanistan*	346	100	6.34	2.46
8. Working with the World Bank Group increases Afghanistan's institutional capacity	395	56	7.35	2.32
9. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	367	90	7.25	2.21

<b>WBG Staffing in Afghanistan</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
10. To what extent do you believe the World Bank Group is adequately staffed in Afghanistan? (1-To no degree at all, 10-To a very significant degree)	316	161	6.35	2.57

<b>Donors Supporting Government Efforts</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
11. To what extent do you believe that the donor community is doing enough to support the government's efforts related to returning refugees and IDPs in Afghanistan? (1-To no degree at all, 10-To a very significant degree)	431	58	6.81	2.75

<b>12. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to returning refugees and IDPs in Afghanistan? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=477)</b>
Education	43.6%
Jobs	38.4%
Health	23.9%
Infrastructure	22.2%
Supporting poor and marginalized local communities	21.0%
Public services	19.5%
Business development	12.2%
Macro issues (fiscal accounts, balance of payments, etc.)	5.7%
Social cohesion	4.8%
Don't know	2.7%
Other	0.8%



**F. Working with the World Bank Group (continued)**

<b>13. Please rate how you feel when you think about the impact of returning refugees and IDPs in regards to ...</b>					
	<b>Percentage of Respondents (N=450)</b>				
	<b>A very negative impact</b>	<b>A somewhat negative impact</b>	<b>A somewhat positive impact</b>	<b>A very positive impact</b>	<b>No impact at all</b>
Afghanistan's economy	26.0%	24.2%	30.4%	16.4%	2.9%
Social cohesion	8.7%	16.8%	37.4%	33.3%	3.8%
National security	15.3%	20.7%	27.9%	29.3%	6.8%
Public service delivery	16.7%	23.5%	33.1%	18.8%	8.0%
Afghanistan's poor and marginalized	21.1%	24.4%	23.9%	19.3%	11.3%

**G. The Future Role of the World Bank Group in Afghanistan**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Afghanistan? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=473)</b>
Increase the level of capacity development in the country	22.6%
Collaborate more effectively with Government clients (e.g., national, state, local)	22.6%
Work more with private sector	21.1%
Provide more adequate data/knowledge/statistics/figures on Afghanistan's economy	19.5%
Increase the level of World Bank Group staffing in Afghanistan's office	14.0%
Ensure greater selectivity in its work	12.3%
Work faster	12.3%
Leverage the private sector more (i.e., mobilize private sector development)	11.8%
Work more with civil society and beneficiary representatives	11.6%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	8.7%
Improve the quality of its experts as related to Afghanistan's specific challenges	8.5%
Offer more innovative knowledge services	6.8%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies	6.6%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	6.3%
Reduce the complexity of obtaining World Bank Group financing	6.1%
Offer more innovative financial products	4.9%
Other	1.9%

<b>2. When considering the combination of services that the World Bank Group offers in Afghanistan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Afghanistan? (Select only ONE response)</b>	<b>Percentage of Respondents (N=450)</b>
Financial services	38.4%
The current combination is appropriate for Afghanistan	21.1%
Knowledge products	19.8%
Convening services	10.9%
None of the above	5.3%
Don't know	4.4%

**G. The Future Role of the World Bank Group in Afghanistan (continued)**

<b>3A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Afghanistan? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=415)</b>
Public financial management	36.6%
Jobs	29.2%
Access to basic services (e.g., education, health, water)	24.6%
Social cohesion	24.1%
Security mechanisms	22.2%
Capacity of state institutions	20.7%
Stimulating dialogue to promote peace and stability	18.8%
Support domestic resource mobilization	18.1%
Reducing gender based violence	16.4%
Crisis response	15.2%
Crisis preparedness	13.5%
Access to justice systems	12.8%
Improving livelihoods	12.5%
Food security	8.9%
Conflict resolution mechanisms	8.7%
Social safety nets	8.2%

<b>3B. Which THREE areas below would benefit most from other donors in Afghanistan? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=387)</b>
Security mechanisms	24.3%
Jobs	24.0%
Capacity of state institutions	21.2%
Stimulating dialogue to promote peace and stability	20.9%
Access to justice systems	20.4%
Social cohesion	19.9%
Reducing gender based violence	19.6%
Conflict resolution mechanisms	18.9%
Public financial management	18.1%
Support domestic resource mobilization	17.3%
Improving livelihoods	16.5%
Crisis preparedness	15.0%
Access to basic services (e.g., education, health, water)	13.2%
Crisis response	12.9%
Social safety nets	12.7%
Food security	10.9%

**G. The Future Role of the World Bank Group in Afghanistan (continued)**

4. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. Social cohesion	293	91	6.40	2.53
2. Public financial management	303	79	6.92	2.01
3. Reducing gender based violence	315	70	6.92	2.28
4. Crisis preparedness	291	77	6.72	2.31
5. Crisis response	302	77	6.60	2.40
6. Access to justice systems	278	82	6.19	2.54
7. Security mechanisms	285	98	6.24	2.61
8. Conflict resolution mechanisms	274	91	6.29	2.29
9. Support domestic resource mobilization	296	75	6.33	2.38
10. Access to basic services (e.g., education, health, water)	315	58	7.05	2.12
11. Capacity of state institutions	314	58	6.84	2.26
12. Jobs	334	58	6.31	2.56
13. Improving livelihoods	325	57	6.40	2.57
14. Food security	306	60	6.59	2.49
15. Social safety nets	295	78	6.41	2.37
16. Stimulating dialogue to promote peace and stability	301	86	6.84	2.64

**H. Communication and Information Sharing**

1. How frequently do you interact with the World Bank Group now in Afghanistan?	Percentage of Respondents (N=490)
Never	42.2%
Less than once a year	20.8%
Once a year to a few times a year	17.1%
Less than once a month	10.8%
At least once a month	4.1%
At least once a week	4.9%

2. How much face-to-face access would you like to have with the World Bank Group in Afghanistan (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	Percentage of Respondents (N=480)
I prefer more frequent interactions with the World Bank Group	33.3%
I prefer to have more face to face interactions with the World Bank Group	34.2%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	13.1%
I prefer less frequent interactions with the World Bank Group	6.7%
Prefer not to answer	12.7%

**H. Communication and Information Sharing (continued)**

<b>3. How do you get most of your information about economic and social development issues in Afghanistan? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=466)</b>
Internet	39.1%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	36.1%
Local television	34.5%
International television	20.6%
Local radio	20.0%
International radio	13.9%
Local newspapers	11.4%
International newspapers	8.2%
Periodicals	4.5%
Other	3.0%

<b>4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=471)</b>
World Bank Group's seminars/workshops/conferences	50.3%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	31.4%
World Bank Group's website	24.4%
World Bank Group's publications and other written materials	24.0%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	21.7%
e-Newsletters	20.0%
Mobile phones	12.3%
Other	2.8%

<b>5. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?</b>	<b>Percentage of Respondents (N=430)</b>
Yes	35.1%
No	64.9%

<b>6. Do you have reliable access to the Internet?</b>	<b>Percentage of Respondents (N=461)</b>
Yes	70.9%
No	29.1%

<b>7. Do you use/have you used the World Bank Group website?</b>	<b>Percentage of Respondents (N=458)</b>
Yes	42.1%
No	57.9%

<b>8. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?</b>	<b>Percentage of Respondents (N=463)</b>
Yes	41.7%
No	58.3%

<b>9. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=425)</b>
High speed/WiFi	63.8%
Dial-up	36.2%

**H. Communication and Information Sharing (continued)**

<b>10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?</b>	<b>Percentage of Respondents (N=478)</b>
Weekly	7.7%
Monthly	10.7%
A few times a year	15.9%
Rarely	38.1%
Never	27.6%

<b>Please rate how much you agree with the following statements.</b> <i>(1-Strongly disagree, 10-Strongly agree)</i>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
11. I find the World Bank Group's websites easy to navigate	171	30	6.62	2.69
12. I find the information on the World Bank Group's websites useful	171	29	7.15	2.15
13. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	277	176	6.77	2.46

**I. Background Information**

<b>1. Which of the following best describes your current position? (Select only ONE response)</b>	<b>Percentage of Respondents (N=449)</b>
Local Government Office or Staff	14.5%
Employee of a Ministry, Ministerial Department or Implementation Agency	12.0%
Media (press, radio, TV, web, etc.)	11.8%
Office of Minister	8.5%
Office of the President	6.9%
Office of Parliamentarian	6.2%
Youth Group	6.2%
NGO/Community Based Organization	5.6%
Academia/Research Institute/Think Tank	4.9%
Private Sector Organization	4.2%
Trade Union	3.3%
Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	2.4%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	2.4%
Other	2.4%
Office of the Chief Executive	2.0%
Judiciary Branch	1.8%
Bilateral/Multilateral Agency	1.3%
Financial Sector/Private Bank	1.3%
Private Foundation	1.1%
Faith-Based Group	0.9%

**I. Background Information (continued)**

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=463)</b>
Education	22.0%
Governance	13.2%
Other	9.9%
Public-private partnerships	6.3%
Fragility, conflict and violence	5.4%
Gender	5.2%
Social protection and labor	5.0%
Agriculture	5.0%
Macroeconomics and fiscal management	3.9%
Generalist (specialized in multiple sectors)	3.9%
Urban, rural, and social development	3.7%
Jobs	3.2%
Health, nutrition, and population	2.6%
Energy and extractives	2.6%
Finance and markets	2.4%
Environment and natural resources	2.2%
Water	1.1%
Trade and competitiveness	1.1%
Transport and ICT	0.9%
Poverty	0.6%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?</b>	<b>Percentage of Respondents (N=462)</b>
Yes	18.6%
No	81.4%

<b>4. Which of the following agencies of the World Bank Group do you primarily engage with in Afghanistan? (Select only ONE response)</b>	<b>Percentage of Respondents (N=361)</b>
The World Bank (IDA)	33.5%
The International Finance Corporation (IFC)	14.1%
The Multilateral Investment Guarantee Agency (MIGA)	13.6%
Other	38.8%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=437)</b>
Yes	27.9%
No	72.1%

<b>6. If yes, what was your view of how the two institutions work together in Afghanistan? (Select only ONE response)</b>	<b>Percentage of Respondents (N=116)</b>
The two institutions work well together	33.6%
The way the two institutions work together needs improvement	49.1%
The two institutions do not work well together	8.6%
Don't know	8.6%

**I. Background Information (continued)**

<b>7. Which of the following describes most of your exposure to the World Bank Group in Afghanistan? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=414)</b>
Observer (i.e., follow in media, discuss in informal conversations, etc.)	38.6%
Use World Bank Group website for information, data, research, etc.	37.2%
Collaborate as part of my professional duties	27.1%
Use World Bank Group reports/data	25.8%
Engage in World Bank Group related/sponsored events/activities	22.2%

<b>8. What's your gender?</b>	<b>Percentage of Respondents (N=469)</b>
Female	27.7%
Male	72.3%

<b>9. What's your age?</b>	<b>Percentage of Respondents (N=479)</b>
25 and under	12.5%
26-35	35.9%
36-45	28.0%
46-55	17.1%
56 and above	6.5%

<b>10. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=473)</b>
Kabul	20.5%
Outside Kabul	79.5%



## Appendix B: Responses to All Questions by Stakeholder Groups<sup>1</sup>

- Office of the President/Chief Executive N=40   ● Office of Minister N=38   ● Office of Parliamentarian N=28   ● Employee of a Ministry/PMU/Consultant N=65
- Local Government N=65   ● Private Sector/Financial Sector/Private Bank N=25   ● CSO N=77   ● Media N=53
- Academia/Research Institute/Think Tank N=22   ● Other N=36

### A. General Issues facing Afghanistan

In general, would you say that Afghanistan is headed in ... ?

Percentage of Respondents	Office of the President/Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant	Local Government	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia/Research Institute/Think Tank	Other
The right direction	45.7%	27.3%	36.4%	63.3%	48.0%	54.2%	35.4%	37.8%	55.6%	45.2%
The wrong direction	25.7%	45.5%	40.9%	18.3%	26.0%	25.0%	32.3%	35.6%	16.7%	25.8%
Not sure	28.6%	27.3%	22.7%	18.3%	26.0%	20.8%	32.3%	26.7%	27.8%	29.0%

<sup>1</sup> Only 449 respondents provided information about their current positions. Therefore, only these respondents were included in the analysis presented in this Appendix.

**A. General Issues facing Afghanistan (continued)**

Listed below are a number of development priorities in Afghanistan. Please identify which of the following you consider the most important development priorities in Afghanistan? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Gender based violence*	16.7%	14.3%	11.1%	21.3%	5.2%	8.3%	7.0%	4.0%	5.0%	2.9%
Regional conflict and tensions	5.6%	8.6%	14.8%	6.6%	17.2%	16.7%	12.7%	12.0%	10.0%	14.3%
Job creation/employment	25.0%	28.6%	22.2%	31.1%	53.4%	41.7%	36.6%	42.0%	25.0%	31.4%
Health*	8.3%	5.7%	25.9%	36.1%	10.3%	8.3%	8.5%	14.0%	5.0%	2.9%
Social protection*	2.8%	5.7%	3.7%	21.3%	1.7%	4.2%	2.8%	10.0%	10.0%	14.3%
Gender equity	2.8%	5.7%	11.1%	1.6%	10.3%	0.0%	7.0%	6.0%	5.0%	2.9%
Private sector development	5.6%	11.4%	14.8%	11.5%	6.9%	29.2%	8.5%	6.0%	5.0%	5.7%
Education	30.6%	28.6%	33.3%	21.3%	13.8%	25.0%	29.6%	28.0%	35.0%	25.7%
Security/stabilization/reconstruction*	52.8%	31.4%	44.4%	27.9%	51.7%	50.0%	54.9%	50.0%	55.0%	71.4%
Public sector governance/reform*	5.6%	22.9%	0.0%	14.8%	0.0%	8.3%	12.7%	14.0%	45.0%	11.4%
Global/regional integration	5.6%	8.6%	11.1%	3.3%	10.3%	0.0%	1.4%	6.0%	5.0%	5.7%
Food security*	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	4.0%	0.0%	0.0%
Urban development	2.8%	5.7%	11.1%	4.9%	0.0%	0.0%	4.2%	2.0%	0.0%	0.0%
Energy	5.6%	5.7%	7.4%	0.0%	6.9%	0.0%	1.4%	4.0%	0.0%	0.0%
Water and sanitation	2.8%	5.7%	0.0%	1.6%	3.4%	0.0%	2.8%	4.0%	5.0%	0.0%
Financial markets	0.0%	0.0%	7.4%	1.6%	0.0%	0.0%	2.8%	2.0%	0.0%	2.9%
Pollution	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	6.0%	0.0%	0.0%
Local governance and institutions	13.9%	11.4%	7.4%	9.8%	10.3%	4.2%	7.0%	10.0%	10.0%	8.6%
Disaster risk management*	0.0%	5.7%	0.0%	4.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	2.8%	2.9%	0.0%	3.3%	0.0%	4.2%	8.5%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	5.7%	0.0%	0.0%	0.0%	0.0%	1.4%	2.0%	0.0%	0.0%
Transport*	0.0%	0.0%	14.8%	1.6%	1.7%	0.0%	1.4%	2.0%	5.0%	0.0%
Agriculture and rural development	16.7%	5.7%	7.4%	16.4%	19.0%	12.5%	14.1%	10.0%	10.0%	5.7%
Trade and exports	13.9%	11.4%	7.4%	8.2%	6.9%	4.2%	4.2%	2.0%	5.0%	5.7%
Crime and violence	2.8%	5.7%	0.0%	0.0%	0.0%	0.0%	2.8%	0.0%	0.0%	2.9%
Social cohesion	5.6%	2.9%	7.4%	1.6%	5.2%	8.3%	1.4%	4.0%	10.0%	0.0%
Natural resource management*	2.8%	25.7%	0.0%	6.6%	15.5%	8.3%	9.9%	12.0%	5.0%	0.0%
Climate change*	0.0%	14.3%	0.0%	0.0%	3.4%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction*	16.7%	2.9%	25.9%	4.9%	12.1%	8.3%	7.0%	6.0%	5.0%	14.3%
Anti corruption	19.4%	11.4%	7.4%	14.8%	25.9%	20.8%	23.9%	22.0%	30.0%	22.9%
Judiciary reform	2.8%	0.0%	0.0%	3.3%	3.4%	12.5%	2.8%	4.0%	0.0%	0.0%
Economic growth*	8.3%	2.9%	7.4%	8.2%	5.2%	20.8%	12.7%	6.0%	10.0%	25.7%
Information and communications technology	5.6%	0.0%	0.0%	6.6%	0.0%	0.0%	2.8%	4.0%	0.0%	5.7%

\*Significantly different between stakeholder groups

**A. General Issues facing Afghanistan (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Afghanistan? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Local governance and institutions*	12.8%	18.9%	25.9%	6.2%	6.5%	28.0%	11.8%	17.0%	9.1%	5.6%
Information and communications technology	2.6%	0.0%	0.0%	1.5%	0.0%	4.0%	1.3%	0.0%	0.0%	0.0%
Anti corruption*	46.2%	5.4%	25.9%	38.5%	33.9%	36.0%	36.8%	35.8%	45.5%	25.0%
Judiciary reform	10.3%	2.7%	3.7%	4.6%	8.1%	8.0%	5.3%	3.8%	13.6%	0.0%
Economic growth*	30.8%	16.2%	37.0%	53.8%	38.7%	40.0%	38.2%	50.9%	27.3%	44.4%
Disaster risk management*	0.0%	5.4%	7.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%
Equality of opportunity	2.6%	8.1%	7.4%	1.5%	8.1%	8.0%	10.5%	7.5%	0.0%	8.3%
Communicable/non-communicable diseases	0.0%	5.4%	11.1%	0.0%	3.2%	0.0%	2.6%	0.0%	0.0%	5.6%
Social protection	0.0%	8.1%	7.4%	0.0%	0.0%	8.0%	7.9%	9.4%	13.6%	8.3%
Agriculture and rural development*	20.5%	35.1%	18.5%	24.6%	51.6%	32.0%	30.3%	35.8%	22.7%	38.0%
Trade and exports	17.9%	10.8%	11.1%	9.2%	9.7%	4.0%	13.2%	17.0%	13.6%	2.8%
Crime and violence	10.3%	0.0%	0.0%	9.2%	6.5%	0.0%	2.6%	3.8%	0.0%	0.0%
Climate change*	10.3%	0.0%	7.4%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	2.6%	13.5%	7.4%	4.6%	1.6%	0.0%	3.9%	1.9%	0.0%	0.0%
Social cohesion	7.7%	2.7%	11.1%	3.1%	0.0%	0.0%	5.3%	0.0%	9.1%	5.6%
Energy	0.0%	5.4%	0.0%	6.2%	1.6%	8.0%	2.6%	0.0%	0.0%	11.1%
Security/stabilization/reconstruction*	43.6%	54.1%	22.2%	55.4%	46.8%	16.0%	38.2%	41.5%	54.5%	52.8%
Financial markets	2.6%	2.7%	3.7%	0.0%	3.2%	0.0%	2.6%	0.0%	4.5%	5.6%
Natural resource management*	12.8%	10.8%	3.7%	6.2%	11.3%	24.0%	3.9%	15.1%	13.6%	25.0%
Gender based violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%
Water and sanitation	5.1%	0.0%	3.7%	1.5%	1.6%	0.0%	5.3%	3.8%	9.1%	2.8%
Pollution	0.0%	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	25.6%	18.9%	22.2%	32.3%	32.3%	36.0%	27.6%	18.9%	13.6%	13.9%
Health*	2.6%	13.5%	11.1%	3.1%	0.0%	0.0%	1.3%	1.9%	0.0%	0.0%
Public sector governance/reform	5.1%	10.8%	14.8%	4.6%	0.0%	0.0%	5.3%	3.8%	13.6%	2.8%
Gender equity	0.0%	0.0%	7.4%	1.5%	1.6%	0.0%	7.9%	3.8%	0.0%	8.3%
Private sector development	7.7%	27.0%	18.5%	10.8%	17.7%	28.0%	18.4%	13.2%	4.5%	11.1%
Education	15.4%	2.7%	7.4%	4.6%	6.5%	0.0%	3.9%	5.7%	9.1%	8.3%
Global/regional integration	2.6%	2.7%	0.0%	1.5%	0.0%	12.0%	6.6%	3.8%	9.1%	5.6%
Food security*	2.6%	8.1%	0.0%	1.5%	1.6%	0.0%	5.3%	0.0%	13.6%	0.0%
Regional conflict and tensions	0.0%	5.4%	0.0%	4.6%	0.0%	0.0%	1.3%	1.9%	0.0%	0.0%
Urban development	0.0%	5.4%	0.0%	1.5%	1.6%	4.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



**A. General Issues facing Afghanistan (continued)**

The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Afghanistan? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
A growing middle class	15.4%	20.0%	16.0%	10.2%	1.9%	9.1%	11.8%	9.1%	5.6%	18.8%
Better employment opportunities for young people	35.9%	40.0%	40.0%	57.6%	55.6%	50.0%	41.2%	45.5%	72.2%	40.6%
Better employment opportunities for women	23.1%	14.3%	24.0%	6.8%	16.7%	18.2%	10.3%	25.0%	11.1%	15.6%
Consistent economic growth	20.5%	8.6%	16.0%	23.7%	13.0%	22.7%	30.9%	13.6%	11.1%	25.0%
More reliable social safety net*	15.4%	17.1%	4.0%	0.0%	9.3%	13.6%	8.8%	18.2%	0.0%	12.5%
Greater access to micro-finance for the poor	7.7%	5.7%	16.0%	1.7%	1.9%	9.1%	4.4%	9.1%	11.1%	3.1%
Greater voice and participation for citizens to help ensure greater accountability	5.1%	0.0%	0.0%	8.5%	14.8%	4.5%	5.9%	4.5%	11.1%	9.4%
Education and training that better ensure job opportunity*	10.3%	17.1%	8.0%	28.8%	5.6%	22.7%	4.4%	13.6%	38.9%	12.5%
Better quality public services	25.6%	20.0%	12.0%	18.6%	25.9%	18.2%	23.5%	20.5%	5.6%	18.8%
Greater access to health and nutrition for citizens	5.1%	17.1%	16.0%	3.4%	5.6%	0.0%	2.9%	6.8%	0.0%	9.4%
Better entrepreneurial opportunities	10.3%	17.1%	4.0%	18.6%	25.9%	22.7%	17.6%	27.3%	22.2%	12.5%
Better opportunity for the poor who live in rural areas	15.4%	17.1%	24.0%	16.9%	18.5%	0.0%	26.5%	6.8%	11.1%	6.3%
Better opportunity for the poor who live in urban areas*	5.1%	0.0%	12.0%	1.7%	0.0%	0.0%	8.8%	0.0%	0.0%	6.3%
Other	5.1%	0.0%	8.0%	0.0%	5.6%	0.0%	1.5%	0.0%	0.0%	6.3%

\*Significantly different between stakeholder groups

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Afghanistan. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
None. I do not consider Afghanistan a fragile state.	5.7%	5.4%	7.7%	16.7%	3.2%	0.0%	7.5%	6.0%	4.5%	5.6%
Policy inconsistency	11.4%	18.9%	19.2%	11.7%	27.4%	12.5%	26.9%	10.0%	9.1%	16.7%
Weak social cohesion	8.6%	10.8%	19.2%	13.3%	4.8%	20.8%	6.0%	6.0%	4.5%	8.3%
Weak institutional capacity	20.0%	29.7%	30.8%	28.3%	19.4%	25.0%	9.0%	20.0%	31.8%	11.1%
Food insecurity	5.7%	8.1%	3.8%	1.7%	3.2%	0.0%	4.5%	0.0%	0.0%	8.3%
High levels of corruption*	71.4%	35.1%	30.8%	56.7%	51.6%	66.7%	61.2%	66.0%	68.2%	47.2%
Weak accountability	5.7%	8.1%	7.7%	8.3%	8.1%	16.7%	11.9%	14.0%	4.5%	19.4%
Lack of security*	25.7%	32.4%	23.1%	30.0%	43.5%	29.2%	32.8%	60.0%	45.5%	52.8%
Political uncertainty	22.9%	29.7%	23.1%	15.0%	19.4%	25.0%	22.4%	12.0%	31.8%	16.7%
Lack of access to development finance*	8.6%	13.5%	23.1%	1.7%	11.3%	0.0%	10.4%	0.0%	0.0%	5.6%
Other*	5.7%	5.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



**B. Overall Attitudes toward the World Bank Group**

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Afghanistan?*	38	5.24	2.26	38	7.11	2.25	26	4.50	2.66	64	5.06	2.98	60	5.43	2.48	25	5.16	2.70	77	4.97	2.67	52	4.42	2.33	20	5.80	1.32	36	6.25	2.70

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between stakeholder groups

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Afghanistan.	34	6.65	2.66	34	7.41	2.48	24	7.58	2.64	48	7.48	2.19	58	6.90	2.73	25	6.16	2.49	66	6.85	2.58	46	6.74	2.70	21	7.33	2.20	33	6.39	2.95

(1-Not effective at all, 10-Very effective)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Afghanistan solve its most complicated development challenges?*	32	6.88	2.60	30	6.27	3.05	24	7.08	2.45	42	7.26	1.90	56	5.96	2.87	20	5.10	2.38	64	7.34	2.42	37	6.84	2.30	19	6.16	2.48	32	6.09	2.75

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups



**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, in which sectors do you believe the World Bank Group should focus most of its resources in Afghanistan? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Security/stabilization/reconstruction	66.7%	55.3%	42.9%	68.3%	65.1%	37.5%	55.8%	67.3%	68.2%	70.6%
Global/regional integration*	8.3%	0.0%	10.7%	12.7%	9.5%	20.8%	10.4%	3.8%	0.0%	0.0%
Food security	8.3%	0.0%	3.6%	1.6%	4.8%	8.3%	7.8%	7.7%	4.5%	11.8%
Health	8.3%	15.8%	14.3%	1.6%	11.1%	4.2%	10.4%	7.7%	4.5%	2.9%
Regional conflict and tensions*	2.8%	5.3%	14.3%	0.0%	4.8%	8.3%	0.0%	5.8%	0.0%	0.0%
Financial markets	5.6%	0.0%	14.3%	7.9%	7.9%	12.5%	7.8%	0.0%	0.0%	0.0%
Gender based violence	5.6%	13.2%	3.6%	1.6%	3.2%	0.0%	7.8%	0.0%	4.5%	2.9%
Gender equity*	19.4%	0.0%	3.6%	1.6%	4.8%	0.0%	10.4%	7.7%	4.5%	11.8%
Private sector development*	0.0%	18.4%	0.0%	28.6%	15.9%	8.3%	18.2%	13.5%	18.2%	5.9%
Education*	36.1%	26.3%	39.3%	14.3%	14.3%	16.7%	22.1%	32.7%	50.0%	29.4%
Public sector governance/reform*	2.8%	5.3%	3.6%	23.8%	14.3%	12.5%	11.7%	5.8%	13.6%	14.7%
Energy	8.3%	7.9%	10.7%	6.3%	7.9%	8.3%	5.2%	5.8%	0.0%	0.0%
Water and sanitation*	13.9%	0.0%	7.1%	1.6%	4.8%	4.2%	6.5%	0.0%	0.0%	0.0%
Pollution*	11.1%	2.6%	0.0%	0.0%	1.6%	4.2%	0.0%	1.9%	4.5%	0.0%
Job creation/employment*	5.6%	15.8%	21.4%	17.5%	22.2%	37.5%	15.6%	36.5%	40.9%	23.5%
Urban development	0.0%	5.3%	0.0%	1.6%	0.0%	4.2%	1.3%	0.0%	0.0%	0.0%
Social protection*	0.0%	0.0%	7.1%	3.2%	0.0%	0.0%	13.0%	0.0%	0.0%	0.0%
Social cohesion	0.0%	2.6%	0.0%	6.3%	0.0%	0.0%	2.6%	5.8%	4.5%	0.0%
Anti corruption	16.7%	15.8%	7.1%	14.3%	23.8%	8.3%	28.6%	21.2%	27.3%	20.6%
Poverty reduction	13.9%	7.9%	21.4%	15.9%	23.8%	12.5%	11.7%	11.5%	13.6%	8.8%
Communicable/non-communicable diseases	0.0%	7.9%	7.1%	1.6%	1.6%	0.0%	3.9%	0.0%	0.0%	8.8%
Local governance and institutions*	8.3%	7.9%	3.6%	1.6%	3.2%	0.0%	3.9%	15.4%	4.5%	0.0%
Information and communications technology	2.8%	0.0%	0.0%	1.6%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	2.8%	2.6%	3.6%	3.2%	4.8%	4.2%	3.9%	1.9%	18.2%	0.0%
Agriculture and rural development*	11.1%	15.8%	3.6%	12.7%	19.0%	37.5%	7.8%	7.7%	9.1%	8.8%
Trade and exports*	22.2%	0.0%	3.6%	6.3%	7.9%	4.2%	9.1%	1.9%	0.0%	17.6%
Crime and violence*	2.8%	2.6%	14.3%	1.6%	0.0%	0.0%	3.9%	1.9%	0.0%	5.9%
Natural resource management*	5.6%	26.3%	17.9%	30.2%	7.9%	25.0%	5.2%	7.7%	0.0%	20.6%
Judiciary reform	0.0%	13.2%	3.6%	1.6%	1.6%	4.2%	5.2%	3.8%	0.0%	5.9%
Economic growth	11.1%	13.2%	7.1%	11.1%	11.1%	16.7%	6.5%	25.0%	0.0%	20.6%
Disaster risk management*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%
Equality of opportunity	0.0%	2.6%	3.6%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	5.9%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Afghanistan?

Greatest Value Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders	16.0%	46.2%	36.4%	9.1%	15.6%	11.1%	23.1%	28.6%	10.0%	42.9%
Capacity development related to World Bank Group supported projects*	24.0%	0.0%	0.0%	36.4%	40.6%	22.2%	15.4%	35.7%	50.0%	28.6%
Technical assistance	12.0%	15.4%	0.0%	0.0%	12.5%	11.1%	7.7%	3.6%	0.0%	0.0%
Policy advice, studies, analyses	12.0%	0.0%	0.0%	0.0%	0.0%	11.1%	7.7%	0.0%	10.0%	0.0%
Financial resources	20.0%	38.5%	27.3%	22.7%	15.6%	33.3%	26.9%	25.0%	0.0%	14.3%
Data and statistics	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Promoting knowledge sharing	0.0%	0.0%	9.1%	4.5%	3.1%	0.0%	11.5%	0.0%	10.0%	0.0%
Implementation support	8.0%	0.0%	0.0%	9.1%	3.1%	0.0%	3.8%	3.6%	0.0%	7.1%
Mobilizing third party financial resources	0.0%	0.0%	0.0%	4.5%	6.3%	0.0%	7.7%	3.6%	0.0%	0.0%
Donor coordination*	0.0%	0.0%	27.3%	13.6%	3.1%	11.1%	0.0%	0.0%	20.0%	7.1%
Other	8.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

2nd Greatest Value Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders*	11.1%	0.0%	0.0%	13.0%	12.9%	0.0%	0.0%	16.7%	40.0%	0.0%
Capacity development related to World Bank Group supported projects	11.1%	20.0%	33.3%	8.7%	3.2%	33.3%	16.7%	16.7%	0.0%	28.6%
Technical assistance	3.7%	0.0%	33.3%	17.4%	6.5%	11.1%	8.3%	10.0%	20.0%	7.1%
Policy advice, studies, analyses	3.7%	0.0%	11.1%	13.0%	12.9%	0.0%	4.2%	0.0%	0.0%	14.3%
Financial resources	25.9%	0.0%	11.1%	8.7%	9.7%	11.1%	12.5%	6.7%	10.0%	14.3%
Data and statistics*	3.7%	0.0%	0.0%	0.0%	3.2%	0.0%	8.3%	16.7%	0.0%	28.6%
Promoting knowledge sharing	14.8%	20.0%	0.0%	8.7%	6.5%	11.1%	20.8%	3.3%	20.0%	0.0%
Implementation support*	3.7%	40.0%	0.0%	8.7%	9.7%	22.2%	16.7%	10.0%	0.0%	0.0%
Mobilizing third party financial resources	11.1%	0.0%	0.0%	8.7%	6.5%	0.0%	8.3%	16.7%	10.0%	0.0%
Donor coordination*	3.7%	20.0%	11.1%	13.0%	29.0%	11.1%	4.2%	3.3%	0.0%	7.1%
Other	7.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Afghanistan? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Not sufficiently focused on results*	2.6%	20.0%	8.3%	32.1%	11.3%	18.2%	22.2%	14.9%	10.5%	6.3%
Not enough public disclosure of its work	13.2%	11.4%	20.8%	19.6%	17.7%	31.8%	13.9%	25.5%	26.3%	25.0%
Inadequate number of World Bank Group staff members located in the country	18.4%	2.9%	16.7%	5.4%	11.3%	13.6%	11.1%	19.1%	21.1%	12.5%
Not adequately sensitive to political/social realities in Afghanistan	5.3%	20.0%	12.5%	16.1%	22.6%	13.6%	9.7%	10.6%	15.8%	6.3%
Not focused enough on issues that are unique to post-conflict countries*	23.7%	11.4%	29.2%	8.9%	12.9%	9.1%	4.2%	8.5%	5.3%	25.0%
Not willing to honestly criticize policies and reform efforts in the country	10.5%	17.1%	20.8%	7.1%	3.2%	0.0%	4.2%	6.4%	5.3%	9.4%
Staff too inaccessible	18.4%	14.3%	8.3%	10.7%	4.8%	9.1%	18.1%	8.5%	10.5%	12.5%
Not collaborating enough with private sector*	10.5%	8.6%	4.2%	30.4%	14.5%	13.6%	9.7%	25.5%	15.8%	12.5%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	0.0%	5.7%	8.3%	0.0%	19.4%	0.0%	5.6%	0.0%	0.0%	0.0%
Not aligned with country priorities*	28.9%	11.4%	4.2%	8.9%	16.1%	13.6%	15.3%	2.1%	5.3%	6.3%
Too influenced by developed countries*	2.6%	8.6%	0.0%	8.9%	9.7%	22.7%	6.9%	21.3%	5.3%	6.3%
World Bank Group's processes too slow	5.3%	17.1%	16.7%	8.9%	9.7%	13.6%	6.9%	4.3%	10.5%	18.8%
World Bank Group's processes too complex	7.9%	8.6%	16.7%	5.4%	3.2%	0.0%	4.2%	0.0%	0.0%	9.4%
Not exploring alternative policy options	0.0%	8.6%	12.5%	5.4%	1.6%	13.6%	9.7%	4.3%	0.0%	9.4%
Not in it for the long term*	10.5%	2.9%	8.3%	5.4%	9.7%	4.5%	6.9%	17.0%	31.6%	12.5%
Its advice and strategies do not lend themselves to practical problem solving	10.5%	0.0%	4.2%	1.8%	0.0%	0.0%	5.6%	2.1%	10.5%	0.0%
Not collaborating enough with civil society*	7.9%	11.4%	8.3%	8.9%	0.0%	0.0%	16.7%	2.1%	21.1%	9.4%
Arrogant in its approach	7.9%	5.7%	0.0%	5.4%	1.6%	0.0%	1.4%	6.4%	5.3%	0.0%
The credibility of its knowledge/data	0.0%	2.9%	0.0%	0.0%	3.2%	0.0%	5.6%	0.0%	0.0%	6.3%
Other	5.3%	0.0%	0.0%	3.6%	1.6%	0.0%	0.0%	6.4%	0.0%	6.3%
Don't know	7.9%	5.7%	0.0%	3.6%	12.9%	9.1%	11.1%	8.5%	0.0%	0.0%

\*Significantly different between stakeholder groups

To what extent do you believe that the World Bank Group's work and support help the poorest in Afghanistan?\* (Select only ONE response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
To a fully sufficient degree	5.0%	0.0%	10.7%	22.6%	24.6%	0.0%	14.7%	7.5%	9.1%	11.1%
To a somewhat sufficient degree	32.5%	37.8%	28.6%	30.6%	32.3%	16.0%	28.0%	24.5%	27.3%	25.0%
To a somewhat insufficient degree	35.0%	16.2%	50.0%	12.9%	24.6%	44.0%	28.0%	37.7%	36.4%	33.3%
To a very insufficient degree	15.0%	21.6%	3.6%	8.1%	12.3%	28.0%	12.0%	15.1%	18.2%	13.9%
Don't know	12.5%	24.3%	7.1%	25.8%	6.2%	12.0%	17.3%	15.1%	9.1%	16.7%

\*Significantly different between stakeholder groups



**B. Overall Attitudes toward the World Bank Group (continued)**

**How EFFECTIVE do you believe the following World Bank Group’s instruments are in supporting the Afghanistan Government’s efforts to reduce poverty?**

*(1-Not effective at all, 10-Very effective)*

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Investment Project Financing*	24	6.46	2.36	28	8.39	1.55	18	6.33	1.88	31	7.74	2.19	40	7.60	2.39	13	7.08	2.14	42	6.83	2.09	22	6.32	2.61	11	7.09	2.02	22	7.36	2.72
Development Policy Grants*	25	6.44	1.98	35	7.77	1.78	22	6.68	2.10	33	7.18	2.05	46	8.63	1.66	15	7.13	2.20	53	7.49	2.06	29	7.10	2.38	17	8.00	1.54	27	7.44	2.26
Program-for-Results Financing	24	6.42	2.08	28	6.79	2.33	18	6.78	1.63	38	6.71	2.07	41	7.20	2.65	10	7.50	1.84	44	6.82	2.64	27	5.78	2.64	14	7.14	1.29	21	8.14	2.39
Trust funds and grants*	25	6.00	2.43	27	6.93	1.73	20	8.30	1.53	31	7.10	1.85	40	8.20	2.15	15	6.47	2.47	41	7.78	2.25	27	6.63	2.82	14	7.50	2.21	21	7.43	2.98
MIGA Guarantees*	24	6.54	2.55	21	7.19	1.33	19	6.74	1.76	27	7.15	2.58	33	7.76	2.77	12	6.17	2.12	36	6.69	2.82	19	5.11	2.45	6	8.00	1.67	16	7.69	2.70
IFC Investment Services	22	6.23	1.90	25	7.32	1.70	19	7.58	1.95	30	6.93	2.65	32	7.75	3.01	11	6.36	2.73	45	6.93	2.14	24	6.25	2.15	10	7.90	1.37	21	7.71	2.65
IFC Advisory Services	22	6.45	2.42	25	7.32	1.41	19	6.53	1.54	27	7.41	2.41	22	8.05	2.84	13	6.92	2.56	43	7.33	2.38	24	5.83	2.71	12	7.42	1.56	19	7.74	2.77

\*Significantly different between stakeholder groups

**In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?**

**(Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Beneficiaries*	5.0%	23.7%	3.6%	20.6%	28.6%	12.5%	5.3%	15.1%	9.1%	19.4%
Youth/university groups*	35.0%	13.2%	53.6%	34.9%	23.8%	25.0%	38.7%	13.2%	36.4%	33.3%
Private sector	30.0%	42.1%	10.7%	17.5%	27.0%	37.5%	29.3%	26.4%	13.6%	19.4%
Local government*	35.0%	31.6%	21.4%	22.2%	39.7%	29.2%	12.0%	18.9%	18.2%	19.4%
Donor community	0.0%	0.0%	10.7%	6.3%	4.8%	4.2%	13.3%	11.3%	13.6%	2.8%
NGOs/Community Based Organizations	7.5%	0.0%	3.6%	6.3%	7.9%	16.7%	13.3%	13.2%	9.1%	8.3%
Academia/think tanks/research institutes*	12.5%	0.0%	3.6%	20.6%	20.6%	4.2%	17.3%	11.3%	59.1%	13.9%
Parliament*	2.5%	2.6%	17.9%	3.2%	1.6%	0.0%	0.0%	3.8%	0.0%	5.6%
Foundations	17.5%	5.3%	7.1%	4.8%	7.9%	4.2%	16.0%	9.4%	13.6%	8.3%
Media*	25.0%	21.1%	25.0%	34.9%	6.3%	33.3%	26.7%	49.1%	9.1%	25.0%
NATO’s Resolute Support Mission*	0.0%	13.2%	0.0%	0.0%	12.7%	0.0%	1.3%	3.8%	0.0%	5.6%
Emerging donors	0.0%	0.0%	0.0%	12.7%	7.9%	8.3%	2.7%	7.5%	9.1%	11.1%
UN agencies*	10.0%	18.4%	3.6%	3.2%	3.2%	0.0%	5.3%	9.4%	0.0%	8.3%
Regional organizations	7.5%	13.2%	14.3%	6.3%	6.3%	0.0%	6.7%	7.5%	9.1%	0.0%
Other*	10.0%	10.5%	10.7%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	8.3%
Don’t know	0.0%	5.3%	3.6%	1.6%	1.6%	8.3%	5.3%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Afghanistan? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Afghanistan*	34	6.47	2.83	38	8.13	2.02	27	8.00	2.20	56	8.04	2.29	56	7.77	2.49	24	7.42	2.57	67	7.10	2.47	43	6.72	2.91	18	7.17	1.54	33	8.09	2.28
The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan	34	6.03	2.61	32	7.34	1.81	24	6.58	1.67	41	7.02	2.34	55	6.84	3.11	22	6.59	2.46	55	7.00	2.39	46	6.24	2.73	17	7.35	2.15	31	7.06	2.43

\*Significantly different between stakeholder groups

To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	28	5.86	2.52	31	7.65	1.54	24	6.67	3.17	59	6.17	1.73	55	6.56	2.85	19	5.42	2.34	54	5.78	1.88	36	5.61	2.57	19	6.21	2.57	29	6.24	2.52
Flexibility (in terms of the institution's products and services)	27	6.85	1.99	27	7.07	2.09	15	5.53	2.26	54	6.26	2.11	41	6.37	2.84	15	4.80	2.60	48	6.10	1.86	33	6.27	2.07	15	5.60	1.96	28	6.50	1.91
Flexibility (in terms of changing country circumstances)*	32	6.06	2.20	30	6.87	2.03	23	5.39	2.44	54	6.63	1.92	40	7.00	2.67	15	5.00	2.48	54	6.00	2.03	33	5.94	2.41	17	6.12	2.12	28	6.50	1.69
Being inclusive	27	5.89	2.64	29	6.90	2.04	22	6.68	2.40	53	6.62	2.27	46	6.91	3.09	13	6.31	2.56	56	5.91	2.43	34	5.91	2.21	16	4.75	2.57	30	5.83	2.18
Openness (sharing data and other information)*	27	4.48	2.59	27	6.63	1.88	24	6.04	2.99	56	6.96	2.66	41	6.46	2.79	17	4.41	2.72	47	6.15	2.35	34	5.91	2.55	18	4.78	2.16	31	6.00	2.29
Collaboration with the Government*	23	6.17	1.99	27	7.30	1.71	21	6.10	2.10	59	7.90	1.97	51	7.96	2.35	20	6.80	2.55	55	6.87	2.38	40	6.68	1.99	19	7.00	1.91	31	7.03	1.80
The speed in which it gets things accomplished on the ground*	27	5.56	1.91	30	7.00	1.53	21	6.57	2.44	53	6.91	2.07	49	7.69	2.19	16	5.63	3.10	45	6.53	1.78	36	6.25	2.09	18	6.61	2.15	26	6.62	2.10
Helping to bring discipline/effective supervision to implementation of investment projects*	28	7.04	2.62	28	7.29	1.58	22	5.36	2.22	43	6.72	2.53	46	7.65	2.62	17	6.53	3.10	50	6.20	2.50	34	6.18	2.24	19	6.68	2.33	26	6.46	2.06
Collaboration with civil society	24	5.88	1.94	28	6.50	2.40	19	6.74	2.35	43	5.63	2.48	47	7.04	2.55	17	6.00	3.48	51	6.02	2.18	39	6.21	2.13	13	5.00	2.58	26	6.35	2.43
Staff accessibility	26	6.19	2.30	27	6.59	1.72	21	5.67	2.29	39	5.05	2.34	41	6.02	3.20	17	5.76	3.33	47	4.96	2.77	35	5.60	2.75	13	4.46	1.90	28	5.75	2.50
Collaboration with other donors and development partners*	27	5.19	2.63	27	7.22	1.65	22	6.36	2.61	40	6.40	2.30	49	7.49	2.35	16	5.75	2.62	49	6.84	1.64	29	6.14	2.01	17	6.53	2.10	22	6.14	2.08
Collaboration with the private sector	27	5.81	2.09	29	6.76	2.43	21	6.33	2.42	43	5.77	2.23	40	7.15	2.70	19	6.05	2.84	51	6.24	2.16	34	5.82	2.14	14	6.86	2.71	27	5.85	2.16
Collaboration with the UN*	27	7.15	2.38	28	7.64	2.04	21	6.81	2.36	39	6.62	2.31	42	8.21	1.97	17	6.76	1.89	44	7.00	1.96	34	6.79	2.07	9	7.56	1.67	28	7.18	2.14
Straightforwardness and honesty*	25	5.92	2.33	27	7.04	2.05	21	6.24	2.55	40	7.48	2.06	46	8.00	2.64	18	6.33	3.33	46	6.26	2.00	32	6.34	2.70	15	7.07	2.09	27	6.33	2.47
Treating clients and stakeholders in Afghanistan with respect	27	6.93	2.20	27	7.63	2.13	20	7.40	1.57	41	6.59	2.37	40	8.08	2.57	15	6.87	2.67	46	7.46	1.95	33	6.91	2.60	17	7.53	1.97	26	7.19	2.40
Being a long-term partner	25	6.36	2.83	32	7.87	1.98	22	6.36	2.85	41	7.49	2.25	44	8.14	2.81	16	7.88	2.42	54	7.54	2.42	33	6.88	2.51	16	7.37	2.13	29	7.00	2.95

\*Significantly different between stakeholder groups



**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent does the World Bank Group partner with the right people to support work on the ground in Afghanistan?\* (Select only ONE response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Nearly never	7.5%	0.0%	3.6%	9.5%	3.1%	8.3%	1.4%	0.0%	0.0%	0.0%
Rarely	17.5%	5.3%	7.1%	4.8%	12.5%	20.8%	16.4%	16.3%	19.0%	11.1%
Sometimes	35.0%	55.3%	42.9%	22.2%	31.3%	20.8%	38.4%	40.8%	38.1%	27.8%
Nearly always	20.0%	10.5%	28.6%	20.6%	21.9%	4.2%	13.7%	30.6%	28.6%	27.8%
Don't know	7.5%	23.7%	17.9%	27.0%	20.3%	29.2%	19.2%	12.2%	0.0%	25.0%
Prefer not to answer	12.5%	5.3%	0.0%	15.9%	10.9%	16.7%	11.0%	0.0%	14.3%	8.3%

\*Significantly different between stakeholder groups

Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Afghanistan? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
United Nations Assistance Mission in Afghanistan (UNAMA)	25.0%	37.1%	40.0%	28.6%	46.2%	31.8%	24.0%	38.0%	36.4%	26.5%
United Nations High Commissioner for Refugees (UNHCR)*	32.5%	37.1%	12.0%	41.3%	30.8%	18.2%	18.7%	18.0%	27.3%	35.3%
United Nations Development Program (UNDP)*	30.0%	54.3%	52.0%	27.0%	49.2%	13.6%	40.0%	58.0%	54.5%	26.5%
World Health Organization (WHO)*	30.0%	17.1%	36.0%	34.9%	9.2%	18.2%	21.3%	28.0%	18.2%	20.6%
The United Nations International Children's Emergency Fund (UNICEF)*	22.5%	2.9%	8.0%	9.5%	18.5%	22.7%	10.7%	4.0%	4.5%	8.8%
Save the Children	7.5%	11.4%	8.0%	3.2%	4.6%	0.0%	9.3%	14.0%	9.1%	5.9%
International Committee of the Red Cross (ICRC)	12.5%	14.3%	20.0%	7.9%	3.1%	18.2%	13.3%	10.0%	4.5%	8.8%
Afghan Red Crescent Society	22.5%	20.0%	16.0%	19.0%	4.6%	9.1%	13.3%	20.0%	22.7%	26.5%
Other	10.0%	0.0%	4.0%	6.3%	6.2%	4.5%	10.7%	2.0%	4.5%	2.9%
None*	2.5%	0.0%	0.0%	0.0%	0.0%	18.2%	4.0%	0.0%	4.5%	5.9%
Don't know*	0.0%	5.7%	0.0%	4.8%	10.8%	22.7%	17.3%	6.0%	9.1%	14.7%

\*Significantly different between stakeholder groups



**B. Overall Attitudes toward the World Bank Group (continued)**

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Poor donor coordination*	22.5%			15.8%			26.9%			47.7%			26.2%			57.1%			33.3%			26.9%			30.0%			36.1%		
Inadequate funding	15.0%			15.8%			34.6%			16.9%			24.6%			28.6%			22.7%			23.1%			10.0%			19.4%		
Political pressures and obstacles	50.0%			44.7%			23.1%			26.2%			32.3%			47.6%			46.7%			44.2%			50.0%			47.2%		
Ongoing conflict and instability*	65.0%			47.4%			30.8%			44.6%			69.2%			42.9%			45.3%			63.5%			60.0%			55.6%		
Corruption	42.5%			26.3%			57.7%			60.0%			50.8%			47.6%			50.7%			46.2%			50.0%			55.6%		
The World Bank Group does not provide the government with consistent support throughout the reform effort	10.0%			5.3%			15.4%			6.2%			7.7%			9.5%			2.7%			11.5%			5.0%			2.8%		
Reforms are not well thought out in light of country challenges*	10.0%			26.3%			3.8%			0.0%			15.4%			9.5%			5.3%			11.5%			25.0%			5.6%		
Poor coordination within the Government*	25.0%			31.6%			7.7%			9.2%			10.8%			4.8%			21.3%			17.3%			5.0%			16.7%		
There is an inadequate level of private sector participation and support	5.0%			15.8%			3.8%			7.7%			9.2%			9.5%			6.7%			9.6%			0.0%			0.0%		
The World Bank Group is not sensitive enough to political/social realities on the ground	5.0%			5.3%			3.8%			16.9%			13.8%			4.8%			5.3%			7.7%			5.0%			16.7%		
Lack of/inadequate levels of capacity in Government	10.0%			13.2%			3.8%			16.9%			12.3%			9.5%			18.7%			19.2%			20.0%			19.4%		
There is not an adequate level of citizen/civil society participation*	7.5%			21.1%			15.4%			9.2%			6.2%			23.8%			5.3%			1.9%			15.0%			2.8%		
Poor coordination within the World Bank Group*	5.0%			0.0%			30.8%			21.5%			7.7%			0.0%			9.3%			5.8%			10.0%			8.3%		
Other*	5.0%			15.8%			7.7%			1.5%			0.0%			0.0%			0.0%			0.0%			0.0%			0.0%		

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results**

In Afghanistan, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Gender	29	6.45	1.97	36	6.00	2.77	23	5.39	2.64	60	4.97	3.19	52	6.23	3.10	18	6.11	2.19	58	6.19	2.46	32	5.56	2.60	19	4.42	2.63	31	6.10	2.41
The impact of climate change*	25	6.32	1.63	34	6.41	2.05	24	6.21	2.41	40	5.90	2.19	40	5.63	2.60	14	6.50	1.99	49	6.00	2.11	32	4.81	2.64	17	4.35	2.42	27	5.11	2.59
Ongoing conflict and instability*	33	6.85	2.45	36	6.06	2.71	26	7.69	2.85	44	6.89	2.88	50	5.62	3.70	18	7.17	2.77	53	6.72	3.13	37	5.43	2.83	19	4.21	3.14	31	5.16	3.11

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan? (1-Not effective at all, 10-Very effective)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social protection	25	6.68	2.41	29	7.07	2.09	22	6.32	2.32	35	6.09	2.58	36	6.28	2.77	13	6.85	2.61	38	6.32	2.43	26	6.04	1.59	14	6.64	2.41	21	6.38	2.87
Gender equity	31	7.32	1.49	31	7.16	1.90	20	6.70	2.13	37	6.16	2.20	51	6.80	2.43	15	6.67	2.35	52	6.85	1.95	28	6.64	2.04	19	6.37	2.45	28	6.32	2.64
Private sector development	24	7.42	2.32	29	6.62	2.27	20	6.15	2.08	34	6.26	2.44	48	6.75	2.54	20	5.95	2.56	54	6.85	2.27	30	6.10	2.14	15	6.53	2.23	25	7.28	2.61
Education	31	6.65	2.79	29	7.72	1.31	24	6.92	1.86	32	7.38	1.98	47	7.53	2.06	17	6.29	2.52	51	7.08	2.12	31	6.81	2.04	19	6.47	2.57	30	7.00	2.39
Public sector governance/reform	25	6.56	2.02	29	6.69	1.42	20	6.45	1.99	41	7.07	1.84	38	7.05	2.46	15	6.67	2.44	49	6.41	2.09	28	6.71	1.80	20	5.40	2.41	29	6.10	2.66
Regional integration*	22	7.68	1.86	23	6.52	1.86	19	6.26	1.85	34	6.94	2.16	29	6.69	2.38	16	5.06	3.15	47	6.32	2.27	18	5.50	1.47	12	5.08	2.71	27	7.26	2.14
Food security*	29	7.21	2.19	31	7.13	1.41	22	5.95	2.10	34	6.59	2.45	38	7.08	2.76	15	6.27	2.66	48	6.81	2.69	23	5.09	1.73	16	5.50	1.75	23	6.39	2.46
Urban development*	27	7.67	1.80	29	6.45	1.74	22	6.09	2.39	34	6.47	2.22	44	7.18	2.37	17	5.06	1.95	52	6.37	2.37	28	5.68	2.00	19	5.74	1.97	27	6.56	2.03
Energy*	29	7.45	2.34	31	7.19	1.85	21	6.95	1.72	35	6.60	1.79	46	7.11	2.78	17	5.41	2.79	48	6.35	2.67	23	5.48	2.54	17	5.53	1.77	31	5.94	3.04
Water and sanitation*	27	6.63	2.75	31	7.23	1.45	22	6.45	2.26	36	6.42	2.44	47	6.47	2.65	14	4.36	2.62	49	6.39	2.28	25	5.68	2.01	19	5.53	1.93	27	6.19	2.77
Pollution	30	6.20	2.96	29	6.28	2.14	24	6.08	2.62	36	5.50	2.84	41	5.22	3.13	13	5.15	3.26	48	6.08	2.55	19	4.84	2.36	18	4.17	2.26	21	6.00	2.63
Job creation/employment*	27	6.81	2.17	31	6.81	2.52	22	5.68	2.87	41	6.80	2.47	46	6.83	2.74	16	4.44	1.97	47	5.81	2.63	33	5.52	2.28	19	4.47	2.27	28	6.36	2.31
Health*	33	5.97	2.38	29	7.38	1.92	19	6.42	2.39	37	6.81	2.12	48	7.44	2.08	15	6.33	2.19	53	7.00	2.04	29	6.14	1.81	19	6.21	1.78	32	6.00	2.58
Financial markets*	28	6.46	2.59	26	6.50	1.90	20	5.30	2.27	35	5.46	2.55	35	6.46	2.78	17	4.59	2.90	50	6.08	2.45	24	4.96	1.90	15	4.87	2.07	22	6.36	2.40
Transport	29	7.45	2.15	29	6.86	1.85	21	6.29	2.51	35	6.74	2.56	45	7.04	2.52	18	6.00	2.35	51	6.35	2.32	29	6.03	2.21	16	5.94	2.32	28	5.93	2.36
Agriculture and rural development*	29	7.38	2.32	29	7.41	1.09	22	6.59	2.61	36	7.28	2.39	44	7.16	2.40	19	5.42	2.76	52	6.50	2.26	28	6.43	2.30	18	5.89	2.27	27	6.78	2.42
Trade and exports	28	6.57	2.71	27	6.33	1.94	19	5.74	2.62	31	5.90	2.70	39	7.05	2.28	17	6.00	2.24	48	6.29	2.41	32	5.59	2.21	15	5.87	2.67	27	6.63	2.71
Natural resource management*	26	7.69	2.28	29	6.24	2.44	22	6.05	2.55	34	6.56	2.69	45	6.71	2.76	15	4.73	2.74	51	6.41	2.66	23	4.39	1.99	16	4.75	2.08	25	6.72	2.41
Climate change*	25	6.12	2.70	27	5.81	2.45	22	7.05	2.73	32	5.25	2.57	39	5.51	2.76	9	6.00	3.28	43	5.51	2.91	21	4.81	2.18	17	4.00	1.97	25	5.20	2.16
Poverty reduction*	30	6.23	2.82	33	7.15	2.24	24	6.71	2.66	36	6.47	2.16	49	5.78	2.76	16	6.25	2.54	52	6.23	2.75	31	4.87	2.09	19	4.58	2.55	29	5.45	2.60
Anti corruption*	27	6.67	2.95	29	6.14	2.66	24	6.42	2.72	36	6.25	2.68	46	6.33	3.04	14	4.00	2.51	52	5.90	2.89	30	4.87	2.40	18	4.33	2.57	27	5.30	2.66
Judiciary reform*	25	7.20	2.12	27	6.63	2.20	19	5.79	2.32	33	6.12	2.46	38	6.42	2.99	14	5.07	3.08	49	5.94	3.01	21	4.81	1.89	16	4.81	1.87	25	5.20	2.78
Economic growth	29	6.86	2.40	31	7.45	2.00	24	6.08	2.59	35	6.63	2.02	47	6.53	2.28	20	5.35	2.03	51	6.37	2.64	29	5.69	2.33	19	6.11	2.11	30	6.23	2.62
Disaster risk management*	28	7.18	2.26	27	5.78	2.01	22	6.23	2.27	31	5.81	2.36	40	5.85	2.60	12	4.58	2.43	45	6.49	2.39	22	5.41	1.84	16	6.31	1.92	24	5.33	2.08
Equality of opportunity	19	6.16	1.98	31	5.39	2.42	20	6.65	2.83	33	5.97	2.08	36	6.06	2.89	14	4.21	2.61	46	6.33	2.57	31	5.84	2.13	14	5.07	1.94	22	6.50	2.35
Communicable/non-communicable diseases	25	7.44	2.04	29	6.00	2.55	21	6.48	2.32	32	6.38	2.54	39	6.54	2.59	9	6.67	2.35	47	6.81	2.14	28	5.32	1.59	14	6.79	1.37	24	5.67	2.81
Information and communications technology	27	7.74	2.09	25	6.60	2.74	21	6.57	2.69	34	6.76	2.40	43	7.70	1.85	13	6.54	1.85	48	6.71	2.09	23	6.70	2.29	13	6.77	1.83	26	6.85	1.95
Gender based violence	29	6.90	2.35	29	6.03	2.35	21	6.38	2.46	34	6.32	2.21	45	6.91	2.36	13	5.46	2.37	49	6.41	2.07	23	5.43	2.09	17	5.94	1.64	27	6.11	2.26
Local governance and institutions*	30	7.03	2.36	31	5.74	2.34	21	6.48	2.66	35	7.31	1.59	44	7.36	2.21	19	6.11	2.38	53	6.38	2.24	31	5.74	2.00	16	5.81	1.22	30	5.40	2.55
Social cohesion*	27	7.37	1.76	27	6.63	2.37	21	5.71	2.90	33	6.67	2.48	43	6.88	2.82	17	4.88	3.12	47	6.49	2.64	31	6.03	2.26	16	5.06	2.14	27	5.67	2.76

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Afghanistan?*	36	6.11	2.48	38	8.05	1.71	25	7.00	2.31	49	7.57	2.04	59	7.00	2.59	21	7.43	1.86	65	6.55	2.59	39	6.90	2.47	20	6.50	1.47	28	6.89	1.75

*(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups*

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Afghanistan?*	35	6.86	2.43	36	7.44	2.21	23	5.70	2.55	44	7.50	1.80	51	6.94	2.49	18	6.72	1.99	59	5.90	2.71	43	5.95	2.79	20	7.00	1.84	30	6.50	2.21

*(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups***To what extent do you agree with the following statements about the World Bank Group in Afghanistan? (1-Strongly disagree, 10-Strongly agree)**

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Afghanistan	36	6.08	2.48	34	7.29	2.15	27	6.41	2.99	59	6.44	2.04	55	7.07	3.00	24	6.92	2.00	62	6.69	2.40	42	6.69	2.62	21	6.71	2.45	32	6.66	2.68
The World Bank Group meets Afghanistan's needs for knowledge services	34	6.74	2.18	33	7.61	2.25	25	6.40	2.61	55	6.84	2.28	43	7.40	2.52	22	6.36	2.94	54	6.85	2.35	38	6.47	2.41	20	6.30	2.18	26	6.96	2.51

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group help Afghanistan to mobilize finance for development from private sector sources?	33	7.73	2.02	37	7.32	2.66	25	7.52	2.63	44	6.93	2.57	50	6.86	2.12	23	6.96	2.23	61	7.33	2.14	43	6.93	2.48	19	7.05	1.81	27	7.41	2.24

*(1-Not effectively at all, 10-Very effectively)*



**C. World Bank Group's Effectiveness and Results (continued)**

As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window, Pandemic Emergency Finance Facility, Catastrophe Deferred Draw Down Option, and the Private Sector Window. In general, how familiar are you with these new or expanded financial instruments in Afghanistan?\* (Select only ONE response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Very familiar	5.0%	2.6%	0.0%	10.8%	4.6%	4.0%	1.4%	1.9%	0.0%	5.6%
Somewhat familiar	50.0%	26.3%	17.9%	40.0%	38.5%	24.0%	17.6%	34.0%	25.0%	16.7%
Somewhat unfamiliar	37.5%	47.4%	46.4%	21.5%	15.4%	32.0%	44.6%	30.2%	30.0%	38.9%
Very unfamiliar	5.0%	5.3%	21.4%	4.6%	20.0%	20.0%	16.2%	9.4%	10.0%	5.6%
Don't know	2.5%	18.4%	14.3%	23.1%	21.5%	20.0%	20.3%	24.5%	35.0%	33.3%

\*Significantly different between stakeholder groups

**How effectively does the World Bank Group support Afghanistan's efforts ... ? (1-Not effectively at all, 10-Very effectively)**

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	33	6.58	2.24	35	6.91	2.21	26	7.19	2.02	43	6.58	2.73	49	7.12	2.56	21	6.76	2.45	54	6.85	2.29	44	6.50	2.72	19	5.58	2.52	27	6.70	2.43
To develop better and stronger data collection/analytics systems within the Government	35	6.97	1.90	35	7.14	2.17	26	7.19	2.43	41	6.76	1.96	45	7.16	1.97	21	6.67	2.63	47	6.87	2.28	39	6.33	2.16	20	5.40	1.90	30	6.43	2.19
To strengthen the country's crisis preparedness*	29	6.24	1.92	35	6.63	2.43	26	6.85	2.63	41	6.95	2.43	49	7.65	2.43	18	6.78	2.65	51	7.71	2.13	41	6.41	2.63	18	5.61	2.66	25	7.24	2.77

\*Significantly different between stakeholder groups

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group's SCD and CPF activities support Afghanistan's efforts to manage crisis related risks?	27	6.85	2.23	29	8.21	1.70	22	6.86	2.53	33	7.33	2.30	39	6.92	2.38	16	7.19	1.80	40	8.00	1.97	28	6.96	2.35	12	6.33	1.30	22	7.05	2.50

(1-Not effectively at all, 10-Very effectively)



**C. World Bank Group's Effectiveness and Results (continued)**

When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities?\* (Select only one response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
The World Bank Group is providing less valuable support than in the past, to enhance the Afghanistan's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	37.5%	28.9%	39.3%	32.8%	21.5%	31.8%	27.0%	30.2%	27.3%	18.8%
The World Bank Group is providing more valuable support than in the past, to enhance the Afghanistan's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	45.0%	34.2%	25.0%	25.0%	35.4%	13.6%	28.4%	43.4%	36.4%	18.8%
The World Bank Group's approach and work related to systematically identifying and monitoring risks in Afghanistan has remained constant	7.5%	18.4%	14.3%	6.3%	7.7%	22.7%	9.5%	11.3%	9.1%	25.0%
Don't know	10.0%	18.4%	21.4%	35.9%	35.4%	31.8%	35.1%	15.1%	27.3%	37.5%

\*Significantly different between stakeholder groups

**D. The Afghanistan Reconstruction Trust Fund (ARTF)**

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the ARTF in Afghanistan?	35	6.46	2.68	28	7.11	3.27	22	6.23	2.29	52	5.42	3.16	49	6.02	2.78	21	5.05	2.82	57	5.16	3.00	38	5.71	2.39	21	5.05	2.44	29	6.07	2.81

(1-Not familiar at all, 10-Very familiar)



**D. The Afghanistan Reconstruction Trust Fund (ARTF) (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The ARTF priorities are aligned with the key development priorities in Afghanistan.*	32	6.00	2.68	32	7.28	1.95	25	6.48	2.71	40	6.13	2.23	50	6.46	2.89	17	4.53	1.81	56	5.80	2.69	38	5.11	2.24	17	5.94	2.93	24	7.04	2.35
The ARTF distributes resources fairly and equally throughout the country.*	31	6.00	1.95	30	6.77	2.13	22	5.91	2.49	41	5.34	2.51	52	5.75	2.50	21	4.24	2.62	53	5.51	2.74	38	4.53	2.44	19	4.63	1.71	22	5.91	2.60
The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.	32	5.69	2.51	32	6.88	1.83	24	5.88	2.69	43	5.93	2.36	52	6.10	2.56	19	4.74	1.88	58	5.84	2.35	38	5.45	2.37	19	5.63	1.42	21	5.71	2.17
The ARTF's efforts are leading to sustainable results on the ground.	32	5.97	2.65	31	7.10	2.02	21	5.95	2.96	40	6.25	2.59	53	7.13	1.99	20	5.55	2.87	55	6.53	2.52	35	5.89	3.05	17	6.12	2.57	20	6.30	2.47
The ARTF collaborates well with the Afghanistan Government.	32	5.38	2.60	32	6.97	1.99	23	6.17	2.95	38	6.05	2.47	51	6.31	2.49	19	5.05	2.12	52	6.50	2.45	34	5.68	2.58	18	5.78	2.71	22	6.41	2.09
The World Bank Group collaborates well with other ARTF donors.	30	5.60	2.72	32	6.13	2.15	21	6.90	2.96	39	6.62	2.21	41	7.07	2.46	19	5.63	1.89	50	6.86	2.05	34	6.88	2.21	17	7.29	2.82	21	6.81	2.73
There should be more oversight of how ARTF resources are spent.	30	6.40	2.36	30	7.60	1.94	21	6.14	2.90	39	6.79	2.73	50	7.26	2.78	20	6.75	2.59	57	6.67	2.84	34	7.09	2.70	19	8.26	2.54	26	6.96	2.37
There should be more public information available about the work of the ARTF.	28	7.00	2.05	32	7.00	2.51	21	6.81	2.73	42	7.12	2.52	49	7.57	2.92	21	7.43	2.64	57	7.21	2.80	39	7.36	2.65	19	7.68	2.93	27	7.67	2.50
The ARTF is flexible and responds to changing conditions in Afghanistan.*	32	5.47	2.48	32	7.13	2.15	22	7.18	3.13	37	6.78	2.68	48	7.54	2.05	19	6.05	2.55	56	6.11	2.70	30	6.50	2.66	17	6.71	2.26	25	6.68	2.10

\*Significantly different between stakeholder groups

**E. The World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Weekly	0.0%	5.3%	3.6%	9.2%	0.0%	4.3%	4.1%	5.8%	4.5%	5.9%
Monthly	7.5%	5.3%	3.6%	7.7%	6.3%	13.0%	5.4%	11.5%	18.2%	0.0%
A few times a year	15.0%	10.5%	25.0%	18.5%	14.3%	13.0%	10.8%	5.8%	13.6%	11.8%
Rarely	52.5%	60.5%	39.3%	41.5%	38.1%	34.8%	45.9%	34.6%	54.5%	47.1%
Never	25.0%	18.4%	28.6%	23.1%	41.3%	34.8%	33.8%	42.3%	9.1%	35.3%



**E. The World Bank Group's Knowledge Work and Activities (continued)**

**In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)**

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely*	27	5.74	2.43	31	6.87	2.06	24	6.58	2.62	38	5.42	2.82	37	5.68	2.86	17	4.24	2.17	47	5.79	2.53	30	5.70	2.48	19	5.42	2.39	19	6.58	2.43
Include appropriate level of stakeholder involvement during preparation*	26	5.58	2.25	31	6.87	1.89	19	7.16	2.71	37	5.65	2.53	35	5.74	2.42	15	4.93	1.98	49	6.29	2.37	28	5.86	2.69	18	5.78	2.16	20	7.05	2.26
Lead to practical solutions	32	6.78	2.39	26	7.15	2.13	19	6.68	2.73	37	5.78	2.74	40	6.30	2.44	17	6.41	1.87	49	6.61	2.09	29	6.83	2.52	20	5.85	2.54	23	6.52	2.17
Are accessible (well written and easy to understand)*	29	6.69	2.45	31	6.87	2.11	23	6.74	2.61	35	5.34	2.65	37	5.57	2.54	23	5.48	2.68	51	6.43	2.33	27	7.15	1.99	18	5.06	2.26	23	6.35	2.69
Are source of relevant information on global good practices	32	6.75	2.17	31	7.48	2.01	21	7.38	2.44	38	6.45	2.75	42	7.29	2.42	20	7.30	2.11	49	6.80	2.12	29	6.17	2.82	17	6.76	1.68	25	5.84	2.73
Are adequately disseminated	31	6.42	2.67	29	6.17	2.28	20	6.55	3.20	34	5.21	2.93	36	5.75	2.69	18	5.22	3.08	52	5.90	2.46	31	5.74	3.13	20	5.55	2.93	21	5.48	2.66
Are translated enough into local language	32	6.72	2.40	31	6.71	2.51	20	6.70	3.08	31	5.23	3.04	38	6.18	2.84	21	5.38	3.35	52	6.81	2.67	32	6.91	2.80	17	5.94	2.66	19	7.16	2.36
Are adaptable to Afghanistan's specific development challenges and country circumstances	30	6.93	1.96	30	6.80	2.70	23	6.22	3.00	39	6.13	2.77	40	6.75	2.62	19	6.11	2.75	50	7.02	2.40	28	6.25	2.73	20	5.75	2.24	23	6.52	2.29

\*Significantly different between stakeholder groups

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	35	7.46	1.63	36	8.56	2.08	24	8.33	1.93	59	8.42	1.68	59	7.81	2.19	24	7.21	1.61	64	7.53	2.17	48	7.88	2.05	20	6.75	1.80	29	7.38	2.73
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	38	7.82	2.08	36	7.28	2.54	20	6.40	2.80	43	7.26	1.71	53	6.89	2.12	23	6.43	1.78	54	7.20	2.20	42	6.67	2.50	19	6.84	2.29	29	7.28	1.73

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between stakeholder groups





**F. Working with the World Bank Group (continued)**

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Afghanistan?*	33	7.18	2.64	30	7.73	2.07	21	6.67	3.18	39	6.64	2.06	41	6.02	1.94	16	4.94	2.41	43	5.84	2.30	30	6.17	2.34	18	5.11	2.45	17	5.00	3.00

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to returning refugees and IDPs in Afghanistan?*	37	7.46	2.41	37	7.73	2.21	25	6.68	2.81	57	7.77	2.77	54	6.56	2.63	23	6.13	2.20	63	7.02	2.79	49	5.92	2.66	19	6.42	2.65	31	6.26	3.03

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to returning refugees and IDPs in Afghanistan? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Education*	42.5%	42.9%	60.7%	50.8%	26.6%	63.6%	33.8%	48.0%	33.3%	48.6%
Health*	37.5%	14.3%	17.9%	35.4%	31.3%	31.8%	15.5%	26.0%	23.8%	0.0%
Supporting poor and marginalized local communities	27.5%	20.0%	21.4%	18.5%	26.6%	18.2%	19.7%	12.0%	19.0%	22.9%
Jobs*	25.0%	22.9%	21.4%	24.6%	50.0%	18.2%	54.9%	46.0%	71.4%	51.4%
Business development	12.5%	14.3%	0.0%	10.8%	4.7%	13.6%	15.5%	18.0%	28.6%	8.6%
Infrastructure*	27.5%	42.9%	17.9%	13.8%	14.1%	45.5%	25.4%	18.0%	14.3%	20.0%
Social cohesion*	2.5%	2.9%	21.4%	1.5%	9.4%	4.5%	2.8%	2.0%	0.0%	11.4%
Public services	17.5%	25.7%	21.4%	24.6%	23.4%	0.0%	18.3%	14.0%	9.5%	25.7%
Macro issues	0.0%	11.4%	10.7%	3.1%	7.8%	4.5%	7.0%	4.0%	0.0%	5.7%
Don't know	0.0%	0.0%	7.1%	6.2%	3.1%	0.0%	4.2%	2.0%	0.0%	2.9%
Other	5.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**F. Working with the World Bank Group (continued)**

Please rate how you feel when you think about the impact of returning refugees and IDPs in regards to ...

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
<b>Afghanistan's economy</b>										
A very negative impact	15.8%	30.3%	42.9%	32.3%	25.9%	30.0%	22.5%	30.8%	9.1%	24.2%
A somewhat negative impact	13.2%	18.2%	23.8%	27.4%	29.3%	25.0%	28.2%	21.2%	36.4%	27.3%
A somewhat positive impact	36.8%	30.3%	19.0%	24.2%	22.4%	35.0%	32.4%	28.8%	27.3%	42.4%
A very positive impact	34.2%	21.2%	14.3%	12.9%	17.2%	10.0%	11.3%	15.4%	22.7%	6.1%
No impact at all	0.0%	0.0%	0.0%	3.2%	5.2%	0.0%	5.6%	3.8%	4.5%	0.0%

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
<b>Social cohesion</b>										
A very negative impact	8.6%	9.7%	18.2%	3.6%	3.4%	10.5%	10.0%	20.9%	4.8%	8.6%
A somewhat negative impact	17.1%	19.4%	27.3%	10.9%	20.7%	15.8%	15.7%	23.3%	9.5%	11.4%
A somewhat positive impact	45.7%	29.0%	18.2%	29.1%	43.1%	31.6%	44.3%	23.3%	57.1%	42.9%
A very positive impact	25.7%	41.9%	31.8%	49.1%	31.0%	36.8%	30.0%	25.6%	23.8%	31.4%
No impact at all	2.9%	0.0%	4.5%	7.3%	1.7%	5.3%	0.0%	7.0%	4.8%	5.7%

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
<b>National security*</b>										
A very negative impact	3.0%	8.8%	36.4%	3.6%	16.7%	20.0%	10.3%	32.6%	14.3%	17.6%
A somewhat negative impact	15.2%	38.2%	22.7%	8.9%	14.8%	35.0%	29.4%	17.4%	14.3%	11.8%
A somewhat positive impact	42.4%	32.4%	22.7%	55.4%	14.8%	5.0%	26.5%	21.7%	19.0%	35.3%
A very positive impact	36.4%	20.6%	13.6%	26.8%	38.9%	40.0%	26.5%	21.7%	42.9%	26.5%
No impact at all	3.0%	0.0%	4.5%	5.4%	14.8%	0.0%	7.4%	6.5%	9.5%	8.8%

\*Significantly different between stakeholder groups

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
<b>Public service delivery*</b>										
A very negative impact	8.8%	0.0%	18.2%	12.3%	12.3%	20.0%	24.3%	29.5%	23.8%	11.8%
A somewhat negative impact	32.4%	17.6%	13.6%	19.3%	21.1%	45.0%	21.4%	27.3%	23.8%	32.4%
A somewhat positive impact	35.3%	73.5%	36.4%	24.6%	45.6%	15.0%	27.1%	13.6%	33.3%	29.4%
A very positive impact	23.5%	8.8%	31.8%	14.0%	15.8%	20.0%	20.0%	25.0%	14.3%	14.7%
No impact at all	0.0%	0.0%	0.0%	29.8%	5.3%	0.0%	7.1%	4.5%	4.8%	11.8%

\*Significantly different between stakeholder groups

**F. Working with the World Bank Group (continued)**

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
<b>Afghanistan's poor and marginalized*</b>										
A very negative impact	20.6%	20.0%	18.2%	13.8%	28.1%	19.0%	18.6%	32.6%	18.2%	20.6%
A somewhat negative impact	17.6%	28.6%	13.6%	17.2%	21.1%	28.6%	31.4%	23.9%	36.4%	32.4%
A somewhat positive impact	32.4%	22.9%	27.3%	24.1%	22.8%	28.6%	24.3%	17.4%	9.1%	32.4%
A very positive impact	29.4%	17.1%	40.9%	13.8%	17.5%	14.3%	17.1%	21.7%	31.8%	2.9%
No impact at all	0.0%	11.4%	0.0%	31.0%	10.5%	9.5%	8.6%	4.3%	4.5%	11.8%

\*Significantly different between stakeholder groups

**G. The Future Role of the World Bank Group in Afghanistan**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Afghanistan? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Provide more adequate data/knowledge/ statistics/figures on Afghanistan's economy	21.1%	11.1%	32.1%	10.9%	21.9%	19.0%	23.6%	15.7%	13.6%	17.6%
Increase the level of World Bank Group staffing in Afghanistan's office*	15.8%	5.6%	3.6%	25.0%	10.9%	14.3%	9.7%	29.4%	22.7%	5.9%
Work more with private sector	26.3%	22.2%	10.7%	18.8%	23.4%	42.9%	23.6%	23.5%	18.2%	8.8%
Collaborate more effectively with Government clients*	15.8%	22.2%	10.7%	29.7%	32.8%	14.3%	16.7%	11.8%	18.2%	35.3%
Increase the level of capacity development in the country	15.8%	16.7%	21.4%	31.3%	21.9%	19.0%	31.9%	9.8%	22.7%	29.4%
Work faster	18.4%	25.0%	14.3%	4.7%	12.5%	9.5%	9.7%	5.9%	18.2%	17.6%
Reduce the complexity of obtaining World Bank Group financing	5.3%	5.6%	10.7%	6.3%	9.4%	0.0%	6.9%	9.8%	4.5%	0.0%
Offer more innovative knowledge services	7.9%	5.6%	14.3%	3.1%	3.1%	14.3%	8.3%	5.9%	13.6%	0.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	10.5%	8.3%	10.7%	12.5%	3.1%	9.5%	5.6%	13.7%	9.1%	14.7%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	5.3%	13.9%	3.6%	7.8%	3.1%	0.0%	4.2%	17.6%	0.0%	2.9%
Offer more innovative financial products*	7.9%	11.1%	17.9%	1.6%	1.6%	0.0%	1.4%	2.0%	4.5%	11.8%
Ensure greater selectivity in its work	10.5%	5.6%	10.7%	14.1%	7.8%	14.3%	15.3%	15.7%	13.6%	17.6%
Improve the competitiveness of its financing compared to markets	13.2%	5.6%	3.6%	9.4%	4.7%	4.8%	5.6%	7.8%	4.5%	2.9%
Work more with civil society and beneficiary representatives	18.4%	13.9%	10.7%	6.3%	4.7%	0.0%	18.1%	15.7%	4.5%	20.6%
Leverage the private sector more	2.6%	13.9%	17.9%	12.5%	20.3%	19.0%	6.9%	3.9%	13.6%	14.7%
Improve the quality of its experts as related to Afghanistan's specific challenges	5.3%	8.3%	7.1%	6.3%	14.1%	9.5%	8.3%	7.8%	18.2%	0.0%
Other	0.0%	5.6%	0.0%	0.0%	3.1%	4.8%	0.0%	2.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. The Future Role of the World Bank Group in Afghanistan (continued)**

When considering the combination of services that the World Bank Group offers in Afghanistan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Afghanistan?\* (Select only ONE response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Financial services	30.6%	21.1%	30.8%	58.1%	50.0%	58.8%	33.8%	37.5%	36.4%	20.6%
Knowledge products	33.3%	21.1%	7.7%	11.3%	17.7%	23.5%	19.1%	14.6%	27.3%	17.6%
Convening services	13.9%	10.5%	11.5%	3.2%	3.2%	5.9%	23.5%	16.7%	4.5%	20.6%
None of the above	2.8%	13.2%	3.8%	1.6%	11.3%	0.0%	5.9%	0.0%	0.0%	5.9%
The current combination is appropriate for Afghanistan	13.9%	26.3%	42.3%	21.0%	17.7%	11.8%	10.3%	29.2%	18.2%	29.4%
Don't know	5.6%	7.9%	3.8%	4.8%	0.0%	0.0%	7.4%	2.1%	13.6%	5.9%

\*Significantly different between stakeholder groups

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Afghanistan? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Social cohesion*	26.5%	30.6%	19.0%	41.0%	17.3%	38.1%	25.8%	13.3%	21.1%	8.8%
Public financial management*	29.4%	33.3%	23.8%	55.7%	36.5%	47.6%	27.4%	46.7%	26.3%	17.6%
Reducing gender based violence*	26.5%	2.8%	42.9%	1.6%	17.3%	14.3%	14.5%	15.6%	26.3%	32.4%
Crisis preparedness	23.5%	8.3%	14.3%	14.8%	9.6%	14.3%	21.0%	11.1%	10.5%	5.9%
Crisis response	14.7%	13.9%	14.3%	9.8%	9.6%	33.3%	22.6%	17.8%	10.5%	17.6%
Access to justice systems	17.6%	22.2%	4.8%	6.6%	9.6%	4.8%	12.9%	20.0%	5.3%	23.5%
Security mechanisms	20.6%	19.4%	19.0%	16.4%	26.9%	14.3%	30.6%	24.4%	5.3%	23.5%
Conflict resolution mechanisms*	5.9%	22.2%	28.6%	4.9%	1.9%	9.5%	3.2%	2.2%	26.3%	5.9%
Support domestic resource mobilization	23.5%	22.2%	19.0%	29.5%	17.3%	9.5%	9.7%	13.3%	5.3%	23.5%
Access to basic services*	8.8%	33.3%	23.8%	23.0%	40.4%	33.3%	25.8%	11.1%	36.8%	14.7%
Capacity of state institutions*	5.9%	22.2%	9.5%	26.2%	32.7%	14.3%	14.5%	24.4%	36.8%	11.8%
Jobs*	17.6%	8.3%	14.3%	19.7%	34.6%	38.1%	27.4%	44.4%	31.6%	47.1%
Improving livelihoods	17.6%	13.9%	4.8%	13.1%	3.8%	28.6%	12.9%	17.8%	10.5%	8.8%
Food security	0.0%	19.4%	4.8%	9.8%	11.5%	0.0%	8.1%	11.1%	10.5%	14.7%
Social safety nets*	29.4%	8.3%	4.8%	8.2%	3.8%	0.0%	8.1%	2.2%	10.5%	5.9%
Stimulating dialogue to promote peace and stability*	11.8%	16.7%	33.3%	13.1%	23.1%	0.0%	22.6%	13.3%	21.1%	38.2%

\*Significantly different between stakeholder groups



**G. The Future Role of the World Bank Group in Afghanistan (continued)**

Which THREE areas below would benefit most from other donors in Afghanistan? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Social cohesion	20.0%	21.9%	35.0%	8.5%	16.0%	20.0%	17.2%	31.8%	6.3%	16.1%
Public financial management	20.0%	12.5%	5.0%	18.6%	26.0%	15.0%	17.2%	6.8%	43.8%	19.4%
Reducing gender based violence*	30.0%	28.1%	40.0%	22.0%	8.0%	50.0%	19.0%	4.5%	12.5%	12.9%
Crisis preparedness*	13.3%	34.4%	0.0%	8.5%	14.0%	10.0%	29.3%	11.4%	12.5%	9.7%
Crisis response	10.0%	15.6%	30.0%	13.6%	8.0%	0.0%	12.1%	9.1%	25.0%	16.1%
Access to justice systems*	13.3%	6.3%	30.0%	16.9%	24.0%	40.0%	13.8%	20.5%	25.0%	35.5%
Security mechanisms*	13.3%	18.8%	5.0%	44.1%	30.0%	15.0%	20.7%	15.9%	31.3%	32.3%
Conflict resolution mechanisms	13.3%	28.1%	10.0%	33.9%	12.0%	15.0%	17.2%	15.9%	25.0%	16.1%
Support domestic resource mobilization	20.0%	9.4%	0.0%	11.9%	14.0%	30.0%	15.5%	22.7%	18.8%	29.0%
Access to basic services*	13.3%	6.3%	35.0%	16.9%	20.0%	15.0%	5.2%	11.4%	0.0%	16.1%
Capacity of state institutions*	23.3%	6.3%	15.0%	33.9%	16.0%	5.0%	17.2%	34.1%	6.3%	25.8%
Jobs	33.3%	21.9%	5.0%	22.0%	26.0%	30.0%	32.8%	18.2%	37.5%	16.1%
Improving livelihoods	20.0%	18.8%	20.0%	18.6%	22.0%	10.0%	20.7%	15.9%	0.0%	3.2%
Food security	13.3%	9.4%	20.0%	8.5%	2.0%	15.0%	12.1%	13.6%	12.5%	16.1%
Social safety nets	6.7%	25.0%	10.0%	5.1%	22.0%	25.0%	13.8%	6.8%	12.5%	12.9%
Stimulating dialogue to promote peace and stability*	16.7%	21.9%	25.0%	10.2%	28.0%	5.0%	15.5%	43.2%	25.0%	19.4%

\*Significantly different between stakeholder groups



### G. The Future Role of the World Bank Group in Afghanistan (continued)

To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social cohesion	31	7.03	1.97	30	6.60	2.19	17	6.94	2.49	36	6.28	2.21	36	6.06	3.11	16	4.81	3.21	42	6.26	2.31	35	6.40	2.19	16	6.44	2.53	18	6.61	2.28
Public financial management*	30	7.10	1.94	30	7.70	1.42	19	7.37	2.06	36	6.81	1.69	41	7.41	2.06	16	5.44	1.90	45	6.73	2.24	40	6.30	2.13	16	6.87	1.75	15	6.67	1.76
Reducing gender based violence	24	6.79	1.77	29	6.90	2.47	17	6.47	1.91	35	7.26	1.79	39	7.15	2.58	16	6.81	2.26	52	6.48	2.54	38	6.61	1.94	21	7.38	1.75	23	7.61	2.31
Crisis preparedness	26	6.73	2.24	29	6.41	2.06	15	6.33	2.85	34	7.03	2.19	35	7.17	1.92	13	6.23	1.42	47	6.57	2.29	33	6.48	2.43	18	6.00	2.45	19	7.32	2.14
Crisis response	28	6.29	2.05	31	6.77	2.42	14	7.43	2.14	37	6.62	2.42	35	7.06	2.13	16	6.63	2.19	51	6.14	2.53	32	6.50	2.23	19	5.53	2.57	19	7.74	1.85
Access to justice systems*	25	6.60	2.31	29	6.41	2.24	17	7.71	2.31	34	6.65	2.39	28	5.75	2.99	14	4.57	2.10	47	6.06	2.58	30	5.80	2.40	18	5.56	2.71	17	6.06	1.39
Security mechanisms	26	6.50	2.12	30	6.57	2.28	17	6.94	2.75	35	5.91	2.63	32	5.72	2.83	12	5.00	2.95	46	6.07	2.82	33	6.12	2.29	18	5.67	2.81	19	7.68	2.19
Conflict resolution mechanisms*	22	6.91	1.82	28	6.64	1.87	15	7.47	1.85	37	6.14	2.64	34	6.29	2.47	12	4.50	2.43	42	6.10	2.20	33	6.06	1.84	17	5.59	1.97	17	6.35	1.77
Support domestic resource mobilization*	27	7.52	1.85	33	6.36	1.80	17	7.18	1.38	37	6.51	2.32	38	5.53	3.01	12	4.67	2.23	43	6.35	2.30	29	6.79	2.21	17	5.41	1.97	20	6.60	2.35
Access to basic services	26	7.42	2.08	31	7.74	1.71	15	7.47	1.36	43	6.95	2.19	40	7.33	2.22	17	5.71	1.61	47	6.94	1.89	35	6.66	2.31	20	7.45	1.57	19	7.16	2.14
Capacity of state institutions	30	7.13	2.18	28	7.57	1.45	13	7.31	1.84	38	6.76	2.10	43	7.21	2.14	17	5.47	2.07	48	6.54	2.40	36	6.97	2.62	21	6.29	1.71	20	6.75	2.07
Jobs*	28	6.43	2.13	31	7.61	2.11	15	6.67	2.41	40	6.20	2.45	42	5.60	3.25	17	4.88	2.29	52	6.31	2.39	37	6.14	2.45	21	6.33	2.13	26	6.77	2.42
Improving livelihoods*	27	6.85	2.48	32	7.31	2.09	18	7.39	1.85	35	7.11	2.40	45	5.87	2.87	15	5.33	1.40	49	6.14	2.47	40	6.03	2.87	20	5.90	2.13	20	6.10	2.25
Food security*	27	7.85	1.99	31	6.87	2.09	15	7.47	1.64	34	7.06	2.40	38	5.76	2.69	15	4.93	2.43	46	6.28	2.61	37	6.49	2.46	21	6.43	2.54	20	6.85	1.66
Social safety nets	25	7.00	2.10	33	6.91	1.91	14	6.86	1.79	37	6.65	2.39	34	6.12	2.71	16	5.19	2.51	46	6.41	2.15	34	6.32	2.67	17	6.47	2.27	20	6.35	1.93
Stimulating dialogue to promote peace and stability	28	7.32	2.31	35	7.46	2.09	15	6.93	1.75	38	6.61	2.80	31	6.68	3.02	14	5.79	2.12	46	6.70	2.73	35	6.89	3.02	16	6.38	2.31	21	6.14	2.52

\*Significantly different between stakeholder groups

### H. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Afghanistan?\*

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Never	40.0%	31.6%	17.9%	27.7%	49.2%	40.0%	51.3%	57.7%	28.6%	47.2%
Less than once a year	17.5%	18.4%	21.4%	15.4%	27.7%	28.0%	28.9%	11.5%	23.8%	16.7%
Once a year to a few times a year	22.5%	15.8%	17.9%	18.5%	13.8%	24.0%	10.5%	17.3%	33.3%	16.7%
Less than once a month	17.5%	2.6%	32.1%	30.8%	4.6%	8.0%	5.3%	0.0%	4.8%	11.1%
At least once a month	0.0%	7.9%	3.6%	4.6%	3.1%	0.0%	1.3%	13.5%	9.5%	0.0%
At least once a week	2.5%	23.7%	7.1%	3.1%	1.5%	0.0%	2.6%	0.0%	0.0%	8.3%

\*Significantly different between stakeholder groups

**H. Communication and Information Sharing (continued)****How much face to face access would you like to have with the World Bank Group in Afghanistan?\*** (Select only ONE response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
I prefer more frequent interactions with the World Bank Group	38.5%	28.9%	14.3%	21.9%	24.6%	45.5%	32.9%	47.1%	50.0%	44.4%
I prefer to have more face to face interactions with the World Bank Group	30.8%	21.1%	32.1%	59.4%	50.8%	22.7%	26.3%	27.5%	30.0%	22.2%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	17.9%	31.6%	14.3%	12.5%	15.4%	4.5%	10.5%	9.8%	0.0%	8.3%
I prefer less frequent interactions with the World Bank Group	5.1%	7.9%	0.0%	0.0%	4.6%	9.1%	9.2%	11.8%	5.0%	5.6%
Prefer not to answer	7.7%	10.5%	39.3%	6.3%	4.6%	18.2%	21.1%	3.9%	15.0%	19.4%

\*Significantly different between stakeholder groups

**How do you get most of your information about economic and social development issues in Afghanistan?** (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Local radio*	32.5%	8.1%	42.9%	25.4%	8.5%	20.8%	23.9%	20.0%	13.6%	2.9%
International radio	17.5%	16.2%	10.7%	7.9%	15.3%	16.7%	16.9%	6.0%	4.5%	17.1%
Social media	47.5%	35.1%	39.3%	42.9%	35.6%	37.5%	29.6%	38.0%	18.2%	37.1%
International newspapers	12.5%	16.2%	14.3%	14.3%	3.4%	4.2%	4.2%	4.0%	4.5%	5.7%
Local television*	17.5%	27.0%	46.4%	34.9%	45.8%	25.0%	36.6%	28.0%	54.5%	17.1%
Internet*	40.0%	27.0%	14.3%	34.9%	40.7%	54.2%	36.6%	44.0%	63.6%	65.7%
Periodicals*	0.0%	18.9%	0.0%	6.3%	0.0%	0.0%	2.8%	6.0%	4.5%	11.4%
International television*	22.5%	27.0%	14.3%	7.9%	23.7%	25.0%	21.1%	28.0%	36.4%	5.7%
Local newspapers*	2.5%	18.9%	7.1%	14.3%	11.9%	0.0%	15.5%	10.0%	0.0%	22.9%
Other*	0.0%	0.0%	7.1%	0.0%	3.4%	16.7%	5.6%	0.0%	0.0%	5.7%

\*Significantly different between stakeholder groups

**H. Communication and Information Sharing (continued)**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
World Bank Group's publications and other written materials	24.3%	28.9%	28.0%	23.8%	13.3%	8.3%	25.7%	28.0%	31.8%	30.6%
e-Newsletters	32.4%	13.2%	28.0%	15.9%	18.3%	37.5%	17.6%	24.0%	13.6%	16.7%
World Bank Group's seminars/workshops/conferences*	40.5%	55.3%	20.0%	65.1%	61.7%	37.5%	48.6%	58.0%	68.2%	41.7%
Mobile phones*	18.9%	2.6%	36.0%	4.8%	10.0%	8.3%	20.3%	6.0%	13.6%	2.8%
Direct contact with World Bank Group*	8.1%	15.8%	16.0%	30.2%	35.0%	8.3%	20.3%	14.0%	22.7%	25.0%
World Bank Group's website*	18.9%	42.1%	20.0%	12.7%	21.7%	16.7%	27.0%	24.0%	18.2%	44.4%
Social media	37.8%	34.2%	48.0%	22.2%	26.7%	25.0%	31.1%	30.0%	22.7%	30.6%
Other*	5.4%	0.0%	0.0%	7.9%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	43.8%	44.4%	34.6%	28.3%	38.6%	31.8%	34.3%	35.6%	35.3%	30.3%
No	56.3%	55.6%	65.4%	71.7%	61.4%	68.2%	65.7%	64.4%	64.7%	69.7%

Do you have reliable access to the Internet?\*

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	61.1%	83.8%	50.0%	83.9%	72.6%	60.9%	65.8%	71.4%	61.9%	78.1%
No	38.9%	16.2%	50.0%	16.1%	27.4%	39.1%	34.2%	28.6%	38.1%	21.9%

\*Significantly different between stakeholder groups

Do you use/have you used the World Bank Group website?\*

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	52.8%	30.6%	50.0%	31.1%	37.1%	50.0%	35.6%	60.4%	47.6%	48.5%
No	47.2%	69.4%	50.0%	68.9%	62.9%	50.0%	64.4%	39.6%	52.4%	51.5%

\*Significantly different between stakeholder groups

Do you currently consult the World Bank Group social media sites?\*

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	59.5%	47.2%	50.0%	37.1%	24.6%	29.2%	37.8%	55.1%	45.0%	42.4%
No	40.5%	52.8%	50.0%	62.9%	75.4%	70.8%	62.2%	44.9%	55.0%	57.6%

\*Significantly different between stakeholder groups



### H. Communication and Information Sharing (continued)

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
High speed/WiFi	63.6%	71.4%	64.0%	80.4%	51.9%	56.0%	60.9%	65.1%	52.6%	80.0%
Dial-up	36.4%	28.6%	36.0%	19.6%	48.1%	44.0%	39.1%	34.9%	47.4%	20.0%

How frequently do you consult the World Bank Group's website and/or social media channels for information/knowledge that you can use in your work?\*

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Weekly	10.5%	13.2%	7.1%	14.3%	0.0%	0.0%	1.3%	10.9%	18.2%	2.9%
Monthly	23.7%	7.9%	10.7%	14.3%	7.7%	12.0%	11.8%	2.2%	0.0%	8.8%
A few times a year	23.7%	2.6%	28.6%	7.9%	13.8%	8.0%	18.4%	23.9%	18.2%	20.6%
Rarely	21.1%	52.6%	39.3%	38.1%	38.5%	56.0%	30.3%	52.2%	27.3%	29.4%
Never	21.1%	23.7%	14.3%	25.4%	40.0%	24.0%	38.2%	10.9%	36.4%	38.2%

\*Significantly different between stakeholder groups

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Office of the President/ Chief Executive			Office of Minister			Office of Parliamentarian			Employee of a Ministry/PMU/ Consultant			Local Government			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	14	6.50	1.65	12	6.75	3.49	9	7.56	1.67	17	6.94	3.13	25	5.84	3.50	12	6.50	2.11	28	6.64	2.21	24	6.13	3.03	9	6.67	1.41	12	7.83	1.85
I find the information on the World Bank Group's websites useful	17	6.47	1.84	12	7.75	1.14	8	7.00	1.07	16	7.69	1.49	25	7.04	2.75	12	6.67	2.15	26	7.46	1.82	21	7.05	2.48	9	7.56	1.67	14	7.86	1.99
The World Bank Group's social media channels are valuable sources of information about the institution	30	7.17	1.95	25	7.00	2.24	21	6.81	1.75	30	7.37	2.17	30	5.97	3.18	16	6.19	2.76	38	6.76	2.29	31	6.45	2.59	11	7.55	2.16	17	6.59	2.81

### I. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?\*

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	39.5%	23.7%	46.4%	14.5%	12.9%	16.7%	15.8%	8.5%	4.5%	15.6%
No	60.5%	76.3%	53.6%	85.5%	87.1%	83.3%	84.2%	91.5%	95.5%	84.4%

\*Significantly different between stakeholder groups

**I. Background Information (continued)**

Which of the following agencies of the World Bank Group do you primarily engage with in Afghanistan?\* (Select only ONE response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
The World Bank (IDA)	33.3%	40.0%	30.4%	50.0%	28.0%	26.3%	24.1%	21.2%	40.0%	28.6%
The International Finance Corporation	13.3%	28.6%	13.0%	6.9%	10.0%	10.5%	19.0%	15.2%	10.0%	14.3%
The Multilateral Investment Guarantee Agency	23.3%	14.3%	39.1%	5.2%	6.0%	21.1%	17.2%	9.1%	10.0%	10.7%
Other	30.0%	17.1%	17.4%	37.9%	56.0%	42.1%	39.7%	54.5%	40.0%	46.4%

\*Significantly different between stakeholder groups

Do your projects involve both the World Bank and the IFC?

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Yes	46.2%	18.4%	36.0%	26.7%	35.0%	16.7%	26.2%	22.0%	30.0%	19.4%
No	53.8%	81.6%	64.0%	73.3%	65.0%	83.3%	73.8%	78.0%	70.0%	80.6%

If yes, what was your view of how the two institutions work together in Afghanistan?\* (Select only ONE response)

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
The two institutions work well together	50.0%	14.3%	25.0%	43.8%	27.8%	0.0%	41.2%	22.2%	16.7%	33.3%
The way the two institutions work together needs improvement	50.0%	42.9%	25.0%	50.0%	61.1%	75.0%	35.3%	55.6%	66.7%	50.0%
The two institutions do not work well together	0.0%	0.0%	25.0%	0.0%	11.1%	25.0%	23.5%	0.0%	0.0%	16.7%
Don't know	0.0%	42.9%	25.0%	6.3%	0.0%	0.0%	0.0%	22.2%	16.7%	0.0%

\*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Afghanistan? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Observer*	31.0%	25.7%	40.0%	24.6%	26.4%	54.5%	51.6%	57.8%	40.0%	40.6%
Use World Bank Group reports/data	34.5%	20.0%	24.0%	24.6%	22.6%	18.2%	28.1%	24.4%	15.0%	40.6%
Engage in World Bank Group related/ sponsored events/activities*	44.8%	22.9%	24.0%	26.3%	24.5%	13.6%	31.3%	4.4%	20.0%	15.6%
Collaborate as part of my professional duties*	13.8%	37.1%	28.0%	49.1%	41.5%	4.5%	17.2%	13.3%	25.0%	21.9%
Use World Bank Group website for information, data, research, etc.	34.5%	54.3%	32.0%	42.1%	26.4%	45.5%	28.1%	44.4%	45.0%	31.3%

\*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Office of the President/ Chief Executive	Office of Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research Institute/ Think Tank	Other
Female	27.8%	26.3%	18.5%	32.8%	26.6%	16.7%	43.4%	24.0%	9.1%	28.6%
Male	72.2%	73.7%	81.5%	67.2%	73.4%	83.3%	56.6%	76.0%	90.9%	71.4%



## Appendix C: Responses to Indicator Questions by Geographic Location<sup>2</sup>

- Kabul N=97
- Outside Kabul N=376

### B. Overall Attitudes toward the World Bank Group

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Afghanistan.	85	6.94	2.50	323	7.07	2.66

(1-Not effective at all, 10-Very effective)

### To what extent do you agree with the following statements about the World Bank Group's work in Afghanistan?

(1-Strongly disagree, 10-Strongly agree)

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Afghanistan*	82	6.74	2.39	334	7.60	2.52
The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan	82	6.84	2.40	290	6.70	2.56

\*Significantly different between geographic locations

### To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	68	5.88	2.33	304	6.29	2.49
Flexibility (in terms of the institution's products and services)	61	5.69	2.33	261	6.33	2.29
Flexibility (in terms of changing country circumstances)*	65	5.75	2.26	277	6.40	2.31
Being inclusive	61	5.92	2.14	283	6.38	2.61
Openness (sharing data and other information)	65	5.83	2.42	277	5.98	2.78
Collaboration with the Government	68	6.84	1.92	296	7.13	2.34
The speed in which it gets things accomplished on the ground	68	6.51	2.04	272	6.64	2.32
Helping to bring discipline/effective supervision to implementation of investment projects	64	6.59	2.59	270	6.70	2.47
Collaboration with civil society	59	5.64	2.23	267	6.24	2.61
Staff accessibility	55	5.25	2.49	258	5.63	2.75
Collaboration with other donors and development partners	60	6.70	2.23	256	6.49	2.31
Collaboration with the private sector	61	6.18	2.10	266	6.26	2.54
Collaboration with the UN*	56	6.70	1.94	249	7.40	2.18
Straightforwardness and honesty	65	7.11	1.98	249	6.80	2.61
Treating clients and stakeholders in Afghanistan with respect	60	7.37	2.07	246	7.27	2.38
Being a long-term partner	69	6.97	2.51	258	7.48	2.59

\*Significantly different between geographic locations

<sup>2</sup> 473 respondents provided information about their geographic location. Only these respondents were included in the analysis presented in this Appendix.

**C. World Bank Group's Effectiveness and Results**

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Afghanistan?	83	6.58	2.21	314	7.07	2.40

*(1-To no degree at all, 10-To a very significant degree)*

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Afghanistan?	80	6.65	2.34	296	6.63	2.50

*(1-To no degree at all, 10-To a very significant degree)***To what extent do you agree with the following statements about the World Bank Group in Afghanistan?***(1-Strongly disagree, 10-Strongly agree)*

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Afghanistan*	84	6.15	2.61	324	6.83	2.54
The World Bank Group meets Afghanistan's needs for knowledge services*	62	5.81	2.48	300	6.93	2.53

*\*Significantly different between geographic locations***E. The World Bank Group's Knowledge Work and Activities****In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities:**

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
Are adaptable to Afghanistan's specific development challenges and country circumstances	58	6.17	2.66	258	6.63	2.63

*(1-To no degree at all, 10-To a very significant degree)*

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	86	7.84	1.70	330	7.88	2.20
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	84	7.21	2.12	294	6.96	2.35

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)***F. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Kabul			Outside Kabul		
	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Afghanistan*	67	5.67	2.52	262	6.41	2.43
Where country systems are adequate, the World Bank Group makes appropriate use of them	70	6.86	2.34	281	7.30	2.16

*\*Significantly different between geographic locations*



## Appendix D: Responses to Selected Questions by Collaboration with the WBG<sup>3</sup>

**Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY18 Afghanistan COS questionnaire: All 10-point scale questions and question B4 “When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, in which sectors do you believe the World Bank Group should focus most of its resources in Afghanistan?”**

- Collaborating with the WBG N=86      ● Not collaborating with the WBG N=376

### B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Afghanistan?*	84	6.39	2.63	366	5.04	2.63

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Afghanistan.*	76	8.04	2.52	321	6.83	2.61

(1-Not effective at all, 10-Very effective) \*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Afghanistan solve its most complicated development challenges?*	72	7.79	2.28	287	6.38	2.68

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

<sup>3</sup> Only 462 respondents provided information about their level of collaboration with the World Bank Group (question I3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this Appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, in which sectors do you believe the World Bank Group should focus most of its resources in Afghanistan? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Security/stabilization/reconstruction	57.7%	61.0%
Global/regional integration	6.4%	8.6%
Food security	6.4%	5.6%
Health	10.3%	8.3%
Regional conflict and tensions*	9.0%	1.9%
Financial markets	5.1%	5.1%
Gender based violence	5.1%	4.0%
Gender equity*	14.1%	4.8%
Private sector development*	3.8%	16.7%
Education	20.5%	28.0%
Public sector governance/reform	9.0%	10.2%
Energy*	17.9%	4.0%
Water and sanitation*	7.7%	3.0%
Pollution	1.3%	1.9%
Job creation/employment	16.7%	22.8%
Urban development	1.3%	1.1%
Social protection	5.1%	2.7%
Social cohesion	1.3%	3.0%
Anti corruption	15.4%	23.1%
Poverty reduction*	23.1%	12.4%
Communicable/non-communicable diseases	5.1%	2.4%
Local governance and institutions	3.8%	4.6%
Information and communications technology	0.0%	0.5%
Transport	1.3%	4.6%
Agriculture and rural development	10.3%	12.9%
Trade and exports*	1.3%	9.1%
Crime and violence*	6.4%	1.9%
Natural resource management	16.7%	13.4%
Judiciary reform*	0.0%	5.1%
Economic growth	15.4%	11.0%
Disaster risk management	0.0%	0.3%
Equality of opportunity	0.0%	2.4%
Climate change	0.0%	0.0%

\*Significantly different between collaborators and non-collaborators

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Afghanistan Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Investment Project Financing	54	7.44	2.02	205	7.23	2.37
Development Policy Grants	64	7.69	1.83	246	7.45	2.22
Program-for-Results Financing	57	7.00	2.33	216	6.87	2.38
Trust funds and grants	51	6.92	2.11	214	7.24	2.52
MIGA Guarantees	50	7.26	2.29	171	6.85	2.61
IFC Investment Services	50	7.04	2.08	198	7.14	2.48
IFC Advisory Services	50	7.02	2.22	182	7.13	2.51

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Afghanistan?  
(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Afghanistan	77	7.95	2.22	330	7.37	2.53
The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan*	76	7.70	2.08	287	6.57	2.56

\*Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?  
(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	72	6.96	2.29	294	6.07	2.48
Flexibility (in terms of the institution's products and services)*	69	7.00	1.86	245	6.09	2.33
Flexibility (in terms of changing country circumstances)*	68	6.91	2.06	266	6.13	2.34
Being inclusive	72	6.60	2.40	262	6.20	2.60
Openness (sharing data and other information)	70	6.39	2.45	263	5.87	2.78
Collaboration with the Government	65	7.17	2.23	290	7.07	2.28
The speed in which it gets things accomplished on the ground*	68	7.31	1.85	266	6.48	2.35
Helping to bring discipline/effective supervision to implementation of investment projects*	69	7.30	2.24	259	6.57	2.55
Collaboration with civil society*	65	7.23	1.84	257	5.90	2.67
Staff accessibility*	66	6.68	2.35	244	5.34	2.75
Collaboration with other donors and development partners*	67	7.19	2.13	242	6.39	2.32
Collaboration with the private sector*	67	6.96	2.18	253	6.10	2.49
Collaboration with the UN	68	7.71	1.89	230	7.16	2.22
Straightforwardness and honesty	64	7.41	2.17	243	6.77	2.57
Treating clients and stakeholders in Afghanistan with respect	67	7.63	2.22	233	7.24	2.36
Being a long-term partner	67	7.54	2.25	252	7.44	2.59

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results**

In Afghanistan, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender*	71	6.38	2.23	299	5.54	2.92
The impact of climate change*	67	6.33	2.16	241	5.60	2.45
Ongoing conflict and instability	73	6.73	3.03	284	6.02	3.20

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection*	58	7.00	1.95	207	6.21	2.59
Gender equity*	64	7.22	2.05	255	6.60	2.25
Private sector development	64	7.09	2.01	246	6.51	2.51
Education	62	7.08	2.21	257	7.09	2.26
Public sector governance/reform	64	6.63	2.19	234	6.60	2.20
Regional integration	58	6.79	2.11	193	6.49	2.41
Food security	61	6.92	2.28	220	6.42	2.41
Urban development	66	6.67	2.20	237	6.41	2.29
Energy*	65	7.29	2.07	236	6.30	2.58
Water and sanitation*	60	6.82	2.24	239	6.11	2.46
Pollution*	63	6.57	2.45	220	5.41	2.82
Job creation/employment*	64	7.11	2.28	252	5.94	2.63
Health	65	6.88	2.39	257	6.72	2.19
Financial markets	63	6.35	2.19	215	5.73	2.60
Transport*	62	7.18	2.39	244	6.48	2.37
Agriculture and rural development	66	7.21	2.23	241	6.73	2.40
Trade and exports	56	6.64	2.51	230	6.30	2.45
Natural resource management*	65	7.43	2.08	224	5.90	2.75
Climate change*	58	6.69	2.46	204	5.16	2.66
Poverty reduction*	69	6.81	2.71	254	5.88	2.61
Anti corruption*	64	7.70	1.98	243	5.33	2.90
Judiciary reform*	59	7.02	2.45	215	5.73	2.74
Economic growth*	66	7.53	2.07	255	6.20	2.39
Disaster risk management*	58	6.71	1.95	210	5.91	2.44
Equality of opportunity*	54	7.07	2.04	219	5.72	2.58
Communicable/non-communicable diseases	58	6.78	2.06	213	6.33	2.44
Information and communications technology	62	6.98	2.14	213	6.92	2.26
Gender based violence*	59	7.20	2.12	234	6.06	2.30
Local governance and institutions*	65	7.03	2.04	251	6.32	2.37
Social cohesion*	61	7.33	2.18	236	6.11	2.72

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Afghanistan?	79	6.96	2.63	305	6.97	2.29

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Afghanistan?*	77	7.12	2.36	287	6.47	2.52

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Afghanistan?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Afghanistan	79	7.11	2.46	318	6.64	2.56
The World Bank Group meets Afghanistan's needs for knowledge services*	63	7.97	1.93	293	6.49	2.63

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group help Afghanistan to mobilize finance for development from private sector sources?*	73	7.73	2.05	294	7.04	2.43

(1-Not effectively at all, 10-Very effectively) \*Significantly different between collaborators and non-collaborators

How effectively does the World Bank Group support Afghanistan's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government*	75	7.33	2.26	284	6.48	2.56
To develop better and stronger data collection/analytics systems within the Government*	68	7.75	1.70	274	6.44	2.30
To strengthen the country's crisis preparedness	63	7.19	2.32	273	6.88	2.53

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group's SCD and CPF activities support Afghanistan's efforts to manage crisis related risks?*	61	8.23	1.82	213	7.01	2.34

(1-Not effectively at all, 10-Very effectively) \*Significantly different between collaborators and non-collaborators

**D. The Afghanistan Reconstruction Trust Fund (ARTF)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the ARTF in Afghanistan?*	67	7.34	2.45	293	5.40	2.86

(1-Not familiar at all, 10-Very familiar) \*Significantly different between collaborators and non-collaborators

**D. The Afghanistan Reconstruction Trust Fund (ARTF) (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The ARTF priorities are aligned with the key development priorities in Afghanistan.*	74	7.12	2.43	263	5.84	2.59
The ARTF distributes resources fairly and equally throughout the country.*	63	6.70	2.02	272	5.11	2.61
The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.*	69	6.72	2.21	272	5.64	2.41
The ARTF's efforts are leading to sustainable results on the ground.*	68	7.19	2.32	265	6.24	2.66
The ARTF collaborates well with the Afghanistan Government.*	68	6.82	2.46	260	5.97	2.53
The World Bank Group collaborates well with other ARTF donors.	69	7.19	2.46	238	6.58	2.40
There should be more oversight of how ARTF resources are spent.	63	7.62	2.04	269	6.91	2.74
There should be more public information available about the work of the ARTF.	62	7.26	2.58	286	7.29	2.76
The ARTF is flexible and responds to changing conditions in Afghanistan.	66	7.14	2.62	262	6.60	2.58

\*Significantly different between stakeholder groups

**E. The World Bank Group's Knowledge Work and Activities**

In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely*	62	6.81	2.07	232	5.52	2.69
Include appropriate level of stakeholder involvement during preparation*	60	6.95	2.00	224	5.91	2.50
Lead to practical solutions*	62	7.56	1.98	236	6.25	2.45
Are accessible (well written and easy to understand)*	61	7.44	1.96	242	5.96	2.60
Are source of relevant information on global good practices*	67	7.79	2.01	244	6.56	2.52
Are adequately disseminated*	63	7.48	1.98	237	5.41	2.86
Are translated enough into local language*	69	7.71	2.10	233	6.02	2.91
Are adaptable to Afghanistan's specific development challenges and country circumstances*	61	7.77	2.31	249	6.19	2.62

\*Significantly different between collaborators and non-collaborators

**E. The World Bank Group's Knowledge Work and Activities (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	82	8.45	1.53	326	7.68	2.21
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	73	8.18	1.70	291	6.71	2.35

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between collaborators and non-collaborators

**F. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	73	6.62	2.61	248	6.17	2.66
The World Bank Group effectively monitors and evaluates the projects and programs it supports	71	6.86	2.22	273	6.29	2.52
The World Bank Group's approvals and reviews are done in a timely fashion*	76	7.29	2.21	251	6.08	2.42
The World Bank Group's "Safeguard Policy" requirements are reasonable	65	6.91	1.66	244	6.50	2.38
The World Bank Group's conditions on its lending are reasonable*	67	7.25	2.00	259	6.14	2.52
The World Bank Group takes decisions quickly in Afghanistan*	72	7.03	2.13	249	6.08	2.52
Working with the World Bank Group increases Afghanistan's institutional capacity	71	7.37	2.24	299	7.36	2.32
Where country systems are adequate, the World Bank Group makes appropriate use of them	68	7.49	1.72	274	7.19	2.26

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Afghanistan?*	58	8.00	1.92	235	5.89	2.53

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to returning refugees and IDPs in Afghanistan?*	74	8.28	1.98	327	6.44	2.81

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators



### G. The Future Role of the World Bank Group in Afghanistan

To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social cohesion*	60	7.48	1.98	222	6.10	2.59
Public financial management*	59	7.81	1.41	229	6.72	2.08
Reducing gender based violence	51	7.08	1.87	244	6.86	2.33
Crisis preparedness*	50	7.40	2.01	225	6.52	2.33
Crisis response	56	7.13	2.08	232	6.44	2.46
Access to justice systems*	46	7.09	2.29	222	5.93	2.56
Security mechanisms*	52	7.08	2.34	219	6.00	2.66
Conflict resolution mechanisms*	51	7.14	1.92	211	6.07	2.37
Support domestic resource mobilization*	59	7.44	1.64	223	6.01	2.41
Access to basic services*	61	7.70	1.86	238	6.82	2.13
Capacity of state institutions*	52	7.52	2.16	244	6.64	2.25
Jobs*	61	7.05	2.38	253	6.02	2.56
Improving livelihoods*	56	7.68	2.06	253	6.03	2.57
Food security*	53	7.32	2.08	236	6.34	2.55
Social safety nets	55	6.87	2.01	227	6.27	2.45
Stimulating dialogue to promote peace and stability	55	7.09	2.44	231	6.75	2.68

\*Significantly different between collaborators and non-collaborators

### H. Communication and Information Sharing

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate*	39	7.59	1.96	122	6.47	2.74
I find the information on the World Bank Group's websites useful	41	7.78	1.47	120	7.04	2.27
The World Bank Group's social media channels are valuable sources of information about the institution	58	7.16	2.20	198	6.75	2.53

\*Significantly different between collaborators and non-collaborators



## Appendix E: Responses to Selected Questions by Year<sup>4</sup>

All data presented in this appendix are weighted. As a result, means of the FY 2018 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2015 respondents and the total number of respondents indicated may differ from those reported in the FY 2015 COS report.

- FY 2015 Number of comparable respondents = 338
- FY 2018 Number of comparable respondents = 438

By weighting, the FY 2015 and FY 2018 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2015	FY 2018
Office of the President/Chief Executive/Minister	12.0%	12.0%
Office of Parliamentarian	5.0%	5.0%
Government Institutions	23.0%	23.0%
Local Government	15.0%	15.0%
Bilateral/Multilateral Agencies	1.5%	1.5%
Civil Society	20.0%	20.0%
Private Sector	7.0%	7.0%
Academia	3.5%	3.5%
Media	13.0%	13.0%

### A. General Issues facing Afghanistan

In general would you say that Afghanistan is headed in...?\*

Percentage of Respondents	FY 2015	FY 2018
The right direction	34.6%	45.7%
The wrong direction	21.1%	29.1%
Not sure	44.3%	25.1%

\*Significantly different between FY2015 and FY2018

### B. Overall Attitudes toward the World Bank Group

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Afghanistan?*	315	5.96	2.93	426	5.24	2.66

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between FY2015 and FY2018

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Afghanistan.*	274	7.62	2.55	376	6.96	2.56

(1-Not effective at all, 10-Very effective) \*Significantly different between FY2015 and FY2018

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Afghanistan solve its most complicated development challenges?*	269	7.57	2.63	345	6.64	2.56

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between FY2015 and FY2018

<sup>4</sup> Only those questions that were asked in the FY 2015 and FY 2018 country opinion surveys, with similar response scales/options, are presented in this Appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Afghanistan?  
(Select only ONE response)

Percentage of Respondents	FY 2015	FY 2018
To a fully sufficient degree	14.1%	13.7%
To a somewhat sufficient degree	34.4%	28.5%
To a somewhat insufficient degree	19.9%	29.0%
To a very insufficient degree	17.0%	13.5%
Don't know	14.5%	15.3%

To what extent do you agree with the following statements about the World Bank Group's work in Afghanistan?  
(1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Afghanistan	263	7.36	2.66	386	7.50	2.48
The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan	232	6.84	2.82	346	6.80	2.53

To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?  
(1-To no degree at all, 10-To a very significant degree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	239	6.26	2.78	348	6.17	2.35
Flexibility (in terms of the institution's products and services)*	185	5.77	2.56	300	6.24	2.22
Flexibility (in terms of changing country circumstances)*	192	5.68	2.55	317	6.28	2.22
Being inclusive*	214	5.53	2.75	317	6.30	2.47
Openness (sharing data and other information)*	200	5.37	2.83	314	6.10	2.61
Collaboration with the Government	222	7.40	2.52	343	7.21	2.20
The speed in which it gets things accomplished on the ground	182	6.39	2.77	315	6.72	2.17
Helping to bring discipline/effective supervision to implementation of investment projects				304	6.64	2.48
Collaboration with civil society	210	6.35	2.88	302	6.25	2.43
Staff accessibility*	208	4.80	2.76	287	5.60	2.64
Collaboration with other donors and development partners	193	6.61	2.71	287	6.56	2.24
Collaboration with the private sector	161	6.45	2.87	295	6.21	2.37
Collaboration with the UN				281	7.15	2.14
Straightforwardness and honesty	209	6.72	2.57	286	6.83	2.48
Treating clients and stakeholders in Afghanistan with respect*	220	7.76	2.33	282	7.21	2.32
Being a long-term partner	221	7.82	2.62	301	7.37	2.54

\*Significantly different between FY2015 and FY2018



### C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan? (1-Not effective at all, 10-Very effective)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Social protection	167	5.86	3.02	246	6.38	2.40
Gender equity	193	6.57	2.76	298	6.68	2.14
Private sector development	178	6.86	2.71	290	6.60	2.36
Education*	224	7.61	2.59	295	7.09	2.13
Public sector governance/reform	167	6.18	2.81	282	6.59	2.13
Regional integration*	148	5.85	2.72	238	6.47	2.28
Food security	179	6.71	2.71	264	6.53	2.40
Urban development*	204	6.90	2.76	287	6.42	2.22
Energy	194	6.25	3.05	283	6.53	2.47
Water and sanitation	198	6.52	2.84	281	6.29	2.39
Job creation/employment*	206	6.84	2.96	298	6.16	2.56
Health*	210	7.21	2.62	300	6.77	2.13
Financial markets	165	5.95	3.17	264	5.81	2.49
Transport*	214	7.17	2.51	288	6.56	2.36
Trade and exports	186	6.44	2.91	270	6.29	2.47
Natural resource management	173	6.35	3.42	274	6.21	2.67
Climate change	165	5.57	3.02	243	5.56	2.65
Poverty reduction*	214	7.06	2.89	303	6.08	2.56
Anti corruption	177	5.31	3.41	288	5.87	2.78
Economic growth*	219	7.22	2.74	303	6.39	2.36
Equality of opportunity	170	5.57	2.86	259	5.98	2.45
Communicable/non-communicable diseases	167	6.40	2.80	256	6.41	2.34
Information and communications technology	164	7.06	2.68	263	6.96	2.15
Local governance and institutions	202	6.52	3.01	298	6.51	2.24
Social cohesion*	167	5.77	2.99	277	6.39	2.57

\*Significantly different between FY2015 and FY2018

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Afghanistan?*	274	7.40	2.49	369	7.02	2.31

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between FY2015 and FY2018

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Afghanistan?	264	6.51	2.80	345	6.61	2.46

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Afghanistan?

(1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Afghanistan	270	7.09	2.83	382	6.73	2.45
The World Bank Group meets Afghanistan's needs for knowledge services	223	6.95	2.85	340	6.87	2.42

**D. The Afghanistan Reconstruction Trust Fund (ARTF)**

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the ARTF in Afghanistan?	251	6.02	3.30	341	5.71	2.87

(1-Not familiar at all, 10-Very familiar)

**To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
The ARTF priorities are aligned with the key development priorities in Afghanistan.	220	6.04	3.05	319	6.05	2.57
The ARTF distributes resources fairly and equally throughout the country.*	238	4.27	2.98	318	5.44	2.52
The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.*	239	4.99	3.04	327	5.84	2.34
The ARTF's efforts are leading to sustainable results on the ground.	244	6.29	3.18	312	6.37	2.56
The ARTF collaborates well with the Afghanistan Government.	222	5.62	3.09	308	6.10	2.47
The World Bank Group collaborates well with other ARTF donors.	183	6.38	3.07	290	6.59	2.34
There should be more oversight of how ARTF resources are spent.*	223	5.89	3.47	313	6.93	2.65
There should be more public information available about the work of the ARTF.	254	6.77	3.56	323	7.25	2.65
The ARTF is flexible and responds to changing conditions in Afghanistan.*	209	5.44	3.27	305	6.63	2.56

\*Significantly different between stakeholder groups

**E. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

Percentage of Respondents	FY 2015	FY 2018
Weekly	3.9%	4.7%
Monthly	7.6%	7.5%
A few times a year	9.7%	13.3%
Rarely	48.5%	42.4%
Never	30.3%	32.1%

**In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities:**

(1-To no degree at all, 10-To a very significant degree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Are timely	195	6.23	3.17	278	5.75	2.59
Include appropriate level of stakeholder involvement during preparation	166	6.01	2.92	271	6.03	2.40
Lead to practical solutions	180	6.36	3.01	281	6.49	2.36
Are accessible (well written and easy to understand)	190	5.83	2.95	287	6.14	2.51
Are source of relevant information on global good practices*	203	7.35	2.68	294	6.82	2.41
Are adequately disseminated*	175	5.03	2.97	283	5.76	2.76
Are translated enough into local language	179	6.42	2.92	283	6.36	2.82
Are adaptable to Afghanistan's specific development challenges and country circumstances	193	6.52	2.96	291	6.54	2.58

\*Significantly different between FY2015 and FY2018

**E. The World Bank Group's Knowledge Work and Activities (continued)**

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	274	7.85	2.47	391	7.80	2.05
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	263	6.38	2.90	342	7.04	2.17

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between FY2015 and FY2018

**F. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	196	6.11	2.83	303	6.19	2.67
The World Bank Group effectively monitors and evaluates the projects and programs it supports	239	6.64	2.77	330	6.39	2.46
The World Bank Group's approvals and reviews are done in a timely fashion	207	6.18	2.65	314	6.26	2.38
The World Bank Group's "Safeguard Policy" requirements are reasonable	192	6.66	2.77	298	6.54	2.22
The World Bank Group's conditions on its lending are reasonable*	223	5.65	2.91	316	6.39	2.43
The World Bank Group takes decisions quickly in Afghanistan*	225	5.63	2.98	309	6.32	2.35
Working with the World Bank Group increases Afghanistan's institutional capacity	242	7.20	2.65	351	7.25	2.34
Where country systems are adequate, the World Bank Group makes appropriate use of them	220	7.22	2.71	322	7.19	2.12

\*Significantly different between FY2015 and FY2018

**G. The Future Role of the World Bank Group in Afghanistan**

When considering the combination of services that the World Bank Group offers in Afghanistan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Afghanistan?\* (Select only ONE response)

Percentage of Respondents	FY 2015	FY 2018
Financial services	30.2%	41.4%
Knowledge products	16.6%	18.0%
Convening services	9.7%	11.8%
None of the above	1.0%	5.0%
The current combination is appropriate for Afghanistan	34.7%	19.5%
Don't know	7.8%	4.3%

\*Significantly different between FY2015 and FY2018

**H. Communication and Information Sharing**

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

Percentage of Respondents	FY 2015	FY 2018
Yes	39.9%	35.4%
No	60.1%	64.6%

**H. Communication and Information Sharing (continued)****Do you have reliable access to the Internet?\***

Percentage of Respondents	FY 2015	FY 2018
Yes	82.0%	70.7%
No	18.0%	29.3%

\*Significantly different between FY2015 and FY2018

**Do you use/have you used the World Bank Group website?**

Percentage of Respondents	FY 2015	FY 2018
Yes	44.8%	42.6%
No	55.2%	57.4%

**Do you currently consult the World Bank Group social media sites?**

Percentage of Respondents	FY 2015	FY 2018
Yes	39.1%	41.3%
No	60.9%	58.7%

**Which Internet connection do you use primarily when visiting a World Bank Group website?**

Percentage of Respondents	FY 2015	FY 2018
High speed/WiFi	68.1%	65.0%
Dial-up	31.9%	35.0%

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	177	6.52	3.21	161	6.61	2.69
I find the information on the World Bank Group's websites useful	173	7.20	2.69	158	7.28	2.00
The World Bank Group's social media channels are valuable sources of information about the institution	157	6.21	3.12	242	6.74	2.47



## Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Afghanistan? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Afghanistan.	6.83	8.04	6.88	7.11	7.10	6.60	6.89	7.21	6.88	7.25	7.09	6.76
Overall the World Bank Group currently plays a relevant role in development in Afghanistan	7.37	7.95	7.59	7.23	7.34	7.81	7.53	7.19	7.37	7.68	7.17	7.90
The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan	6.57	7.70	6.76	6.75	6.68	6.97	6.77	6.71	6.71	6.89	6.83	6.63
Responsiveness to needs	6.07	6.96	6.46	5.79	6.03	6.68	6.15	6.37	6.24	6.09	6.15	6.29
Flexibility (in terms of the institution's products and services)	6.09	7.00	6.26	5.98	6.12	6.28	6.04	6.56	6.20	6.07	6.12	6.22
Flexibility (in terms of changing country circumstances)	6.13	6.91	6.38	5.90	6.19	6.21	6.10	6.52	6.13	6.34	5.83	6.76
Being inclusive	6.20	6.60	6.75	5.37	6.25	6.23	6.12	6.66	5.93	6.96	5.99	6.64
Openness (sharing data and other information)	5.87	6.39	6.42	4.94	5.81	6.05	5.76	6.28	5.45	6.96	5.60	6.29
Collaboration with the Government	7.07	7.17	7.07	6.86	7.09	6.70	7.05	6.79	6.90	7.22	6.79	7.30
The speed in which it gets things accomplished on the ground	6.48	7.31	6.75	6.26	6.58	6.55	6.50	6.81	6.43	6.92	6.47	6.73
Helping to bring discipline/effective supervision to implementation of investment projects	6.57	7.30	6.72	6.48	6.57	6.74	6.60	6.68	6.53	6.86	6.57	6.70
Collaboration with civil society	5.90	7.23	6.34	5.73	6.07	6.16	6.03	6.33	5.89	6.66	6.05	6.17
Staff accessibility	5.34	6.68	6.02	4.66	5.47	5.57	5.34	6.00	5.33	5.96	5.22	5.98
Collaboration with other donors and development partners	6.39	7.19	6.55	6.32	6.38	6.70	6.49	6.40	6.22	7.16	6.54	6.35
Collaboration with the private sector	6.10	6.96	6.59	5.60	6.21	6.14	5.98	6.87	6.19	6.19	6.01	6.49
Collaboration with the UN	7.16	7.71	7.33	6.95	7.09	7.41	7.35	6.65	7.06	7.52	6.95	7.57
Straightforwardness and honesty	6.77	7.41	7.20	6.07	6.73	6.84	6.74	6.84	6.49	7.50	6.58	7.09
Treating clients and stakeholders in Afghanistan with respect	7.24	7.63	7.23	7.11	7.21	7.13	7.20	7.14	7.07	7.49	7.06	7.38
Being a long-term partner	7.44	7.54	7.39	7.19	7.16	7.73	7.38	7.10	7.31	7.33	7.26	7.40
To what extent does the World Bank Group's work help to achieve development results in Afghanistan?	6.97	6.96	7.23	6.67	7.13	6.69	6.97	7.14	6.98	7.10	6.96	7.10
To what extent does the World Bank Group help to build/strengthen existing country systems in Afghanistan?	6.47	7.12	6.89	6.24	6.59	6.80	6.55	6.99	6.53	7.00	6.77	6.45
The World Bank Group's financial instruments meet the needs of Afghanistan	6.64	7.11	6.69	6.68	6.61	6.92	6.73	6.55	6.58	6.99	6.72	6.65
The World Bank Group meets Afghanistan's needs for knowledge services	6.49	7.97	6.97	6.38	6.70	6.87	6.74	6.80	6.57	7.24	6.73	6.77
The World Bank Group's knowledge work and activities are adaptable to Afghanistan's specific development challenges and country circumstances	6.19	7.77	6.53	6.54	6.50	6.65	6.47	6.75	6.49	6.65	6.62	6.40
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7.68	8.45	8.00	7.74	7.80	8.18	7.97	7.65	7.74	8.31	7.76	8.11
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.71	8.18	7.05	6.88	6.90	7.20	6.83	7.60	6.96	7.06	6.91	7.09
The World Bank Group takes decisions quickly in Afghanistan	6.08	7.03	6.15	6.42	6.20	6.38	6.23	6.31	6.35	5.99	6.32	6.14
Where country systems are adequate, the World Bank Group makes appropriate use of them	7.19	7.49	7.08	7.48	7.28	7.13	7.33	6.88	7.28	7.12	7.27	7.19

Yellow highlight indicates significant difference between Yes and No means.



## Appendix G: Afghanistan FY 2018 Questionnaire



### **World Bank Group Country Survey FY 2018 – Afghanistan**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Afghanistan or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Afghanistan, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Afghanistan.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: GENERAL ISSUES FACING AFGHANISTAN**

<b>A1. In general, would you say that Afghanistan is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Listed below are a number of development priorities in Afghanistan.</b>			
<b>Please identify which of the following you consider the most important development priorities in Afghanistan. (Choose no more than THREE)</b>			
1	Gender based violence	18	Local governance and institutions
2	Regional conflict and tensions	19	Disaster risk management
3	Job creation/employment	20	Equality of opportunity (i.e., social inclusion)
4	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	21	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)
5	Social protection (e.g., pensions, targeted social assistance)	22	Transport (e.g., roads, bridges, transportation)
6	Gender equity (closing the gap between women and men, and boys and girls)	23	Agriculture and rural development
7	Private sector development	24	Trade and exports
8	Education	25	Crime and violence
9	Security/stabilization/reconstruction	26	Social cohesion
10	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	27	Natural resource management (e.g., mining, clean energy and water)
11	Global/regional integration	28	Climate change (e.g., mitigation, adaptation)
12	Food security	29	Poverty reduction
13	Urban development	30	Anti corruption
14	Energy	31	Judiciary reform
15	Water and sanitation	32	Economic growth
16	Financial markets	33	Information and communications technology
17	Pollution		

**SECTION A: GENERAL ISSUES**

**A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Afghanistan? (Choose no more than THREE)**

1	Local governance and institutions	17	Security/stabilization/reconstruction
2	Information and communications technology	18	Financial markets
3	Anti corruption	19	Natural resource management (e.g., mining, clean energy and water)
4	Judiciary reform	20	Gender based violence
5	Economic growth	21	Water and sanitation
6	Disaster risk management	22	Pollution
7	Equality of opportunity (i.e., social inclusion)	23	Job creation/employment
8	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	24	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)
9	Social protection (e.g., pensions, targeted social assistance)	25	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
10	Agriculture and rural development	26	Gender equity (closing the gap between women and men, and boys and girls)
11	Trade and exports	27	Private sector development
12	Crime and violence	28	Education
13	Climate change (e.g., mitigation, adaptation)	29	Global/regional integration
14	Transport (e.g., roads, bridges, transportation)	30	Food security
15	Social cohesion	31	Regional conflict and tensions
16	Energy	32	Urban development

**A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Afghanistan? (Choose no more than TWO)**

1	A growing middle class
2	Better employment opportunities for young people
3	Better employment opportunities for women
4	Consistent economic growth
5	More reliable social safety net
6	Greater access to micro-finance for the poor
7	Greater voice and participation for citizens to help ensure greater accountability
8	Education and training that better ensure job opportunity
9	Better quality public services
10	Greater access to health and nutrition for citizens
11	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
12	Better opportunity for the poor who live in rural areas
13	Better opportunity for the poor who live in urban areas
14	Other (please specify): _____

**SECTION A: GENERAL ISSUES**

**A5. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Afghanistan. (Choose no more than TWO)**

1	None. I do not consider Afghanistan a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty
10	Lack of access to development finance
11	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of the World Bank Group in Afghanistan?</b>									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

<b>B2. Overall, please rate your impression of the World Bank Group's effectiveness in Afghanistan.</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

<b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Afghanistan solve its most complicated development challenges?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

<b>B4. When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Afghanistan? (Choose no more than THREE)</b>			
1	Security/stabilization/reconstruction	18	Social cohesion
2	Global/regional integration	19	Anti corruption
3	Food security	20	Poverty reduction
4	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	21	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)
5	Regional conflict and tensions	22	Local governance and institutions
6	Financial markets	23	Information and communications technology
7	Gender based violence	24	Transport (e.g., roads, bridges, transportation)
8	Gender equity (closing the gap between women and men, and boys and girls)	25	Agriculture and rural development
9	Private sector development	26	Trade and exports
10	Education	27	Crime and violence
11	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	28	Natural resource management (e.g., mining, clean energy and water)
12	Energy	29	Judiciary reform
13	Water and sanitation	30	Economic growth
14	Pollution	31	Disaster risk management
15	Job creation/employment	32	Equality of opportunity (i.e., social inclusion)
16	Urban development	33	Climate change (e.g., mitigation, adaptation)
17	Social protection (e.g., pensions, targeted social assistance)		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Afghanistan?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Afghanistan? (Choose no more than TWO)</b>	
1	Not sufficiently focused on results
2	Not enough public disclosure of its work
3	Inadequate number of World Bank Group staff members located in the country
4	Not adequately sensitive to political/social realities in Afghanistan
5	Not focused enough on issues that are unique to post-conflict countries
6	Not willing to honestly criticize policies and reform efforts in the country
7	Staff too inaccessible
8	Not collaborating enough with private sector
9	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
10	Not aligned with country priorities
11	Too influenced by developed countries
12	World Bank Group's processes too slow
13	World Bank Group's processes too complex
14	Not exploring alternative policy options
15	Not in it for the long term
16	Its advice and strategies do not lend themselves to practical problem solving
17	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
18	Arrogant in its approach
19	The credibility of its knowledge/data
20	Other (please specify): _____
21	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Afghanistan? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Afghanistan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")**

		Not effective at all										Very effective		N/A								
		1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Development Policy Grants (DPGs – budget support)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Program-for-Results Financing (PforR)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Trust funds and grants	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	MIGA Guarantees	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	IFC Investment Services	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Beneficiaries	9	Foundations
2	Youth/university groups	10	Media
3	Private sector	11	NATO's Resolute Support Mission
4	Local government	12	Emerging donors (e.g., China, India, Russia)
5	Donor community	13	UN agencies
6	NGOs/Community Based Organizations	14	Regional organizations (e.g., SAARC, ECO, RECCA)
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Afghanistan?**

		Strongly disagree										Strongly agree		Don't know								
		1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	
<b>B10</b>	Overall the World Bank Group currently plays a relevant role in development in Afghanistan	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B11</b>	The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?</b>		<b>To no degree at all</b>					<b>To a very significant degree</b>					<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B12</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B13</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B14</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B15</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B16</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B17</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B18</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B19</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B20</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B21</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B22</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B23</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B24</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B25</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B26</b>	Treating clients and stakeholders in Afghanistan with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B27</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**B28. To what extent does the World Bank Group partner with the right people to support work on the ground in Afghanistan? (Select only ONE response)**

1	Nearly never
2	Rarely
3	Sometimes
4	Nearly always
5	Don't know
6	Prefer not to answer

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B29. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Afghanistan? (Select no more than TWO)</b>	
1	United Nations Assistance Mission in Afghanistan (UNAMA)
2	United Nations High Commissioner for Refugees (UNHCR)
3	United Nations Development Program (UNDP)
4	World Health Organization (WHO)
5	The United Nations International Children's Emergency Fund (UNICEF)
6	Save the Children
7	International Committee of the Red Cross (ICRC)
8	Afghan Red Crescent Society
9	Other (please specify): _____
10	None
11	Don't know

<b>B30. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)</b>	
1	Poor donor coordination
2	Inadequate funding
3	Political pressures and obstacles
4	Ongoing conflict and instability
5	Corruption
6	The World Bank Group does not provide the government with consistent support throughout the reform effort
7	Reforms are not well thought out in light of country challenges
8	Poor coordination within the Government
9	There is an inadequate level of private sector participation and support
10	The World Bank Group is not sensitive enough to political/social realities on the ground
11	Lack of/inadequate levels of capacity in Government
12	There is not an adequate level of citizen/civil society participation
13	Poor coordination within the World Bank Group
14	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C1. In Afghanistan, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The impact of climate change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Ongoing conflict and instability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</b>													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Natural resource management (e.g., mining, clean energy and water)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	



**SECTION C: WORLD BANK GROUP’S EFFECTIVENESS AND RESULTS**

<b>C3. To what extent does the World Bank Group’s work help to achieve development results in Afghanistan?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree			Don't know

<b>C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Afghanistan?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree			Don't know

<b>To what extent do you agree with the following statements about the World Bank Group in Afghanistan?</b>																					
										<b>Strongly disagree</b>		<b>Strongly agree</b>		Don't know							
<b>C5</b>	The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Grant, Trust Funds, Program-for-Results, etc.) meet the needs of Afghanistan										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
	<b>C6</b>	The World Bank Group meets Afghanistan’s needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10

<b>C7. How effectively does the World Bank Group help Afghanistan to mobilize finance for development from private sector sources?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not effectively at all									Very effectively			Don't know



**SECTION C: WORLD BANK GROUP’S EFFECTIVENESS AND RESULTS**

**C8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Afghanistan? (Select only ONE response)**

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

**How effectively does the World Bank Group support Afghanistan’s efforts ... ?**

		Not effectively at all										Very effectively		Don't know
		1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>C9</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>C10</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>C11</b>	To strengthen the country’s crisis preparedness	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

**C12. How effectively does the World Bank Group’s SCD and CPF activities support Afghanistan’s efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG’s Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>Not effectively at all</b>										<b>Very effectively</b>	<b>Don't know</b>

**C13. When considering the World Bank Group’s emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG’s activities? (Select only one response)**

1	The World Bank Group is providing less valuable support than in the past, to enhance the Afghanistan’s ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
2	The World Bank Group is providing more valuable support than in the past, to enhance the Afghanistan’s ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
3	The World Bank Group’s approach and work related to systematically identifying and monitoring risks in Afghanistan has remained constant
4	Don't know

**SECTION D: THE AFGHANISTAN RECONSTRUCTION TRUST FUND (ARTF)**

The Afghanistan Reconstruction Trust Fund (ARTF) is the main vehicle for donors to channel funds to the Government of Afghanistan in support of development in Afghanistan. All funds are on-budget and projects are 100 % implemented by government ministries and agencies. Since 2002 the ARTF has received a total of US\$10 billion from 34 donors and has disbursed a total of US\$9 billion.

D1. How familiar are you with the work of the ARTF in Afghanistan?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not familiar at all									Very familiar		Don't know

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
<b>D2</b>	The ARTF priorities are aligned with the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D3</b>	The ARTF distributes resources fairly and equally throughout the country.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D4</b>	The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D5</b>	The ARTF's efforts are leading to sustainable results on the ground.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D6</b>	The ARTF collaborates well with the Afghanistan Government.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D7</b>	The World Bank Group collaborates well with other ARTF donors.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D8</b>	There should be more oversight of how ARTF resources are spent.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D9</b>	There should be more public information available about the work of the ARTF.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D10</b>	The ARTF is flexible and responds to changing conditions in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



**SECTION E: THE WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)**

**E1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In Afghanistan, to what extent do you believe that the World Bank Group’s knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E8</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E9</b>	Are adaptable to Afghanistan’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**E10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**E11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know



**SECTION F: WORKING WITH THE WORLD BANK GROUP**

<b>F1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)</b>	
1	Almost never has the right skills mix to tackle the challenges of fragility
2	Rarely has the right skills mix to tackle the challenges of fragility
3	Sometimes has the right skills mix to tackle the challenges of fragility
4	Almost always has the right skills mix to tackle the challenges of fragility
5	Don't know
6	Prefer not to answer

<b>To what extent do you agree/disagree with the following statements?</b>													
		<b>Strongly disagree</b>										<b>Strongly agree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
<b>F2</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>F3</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>F4</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>F5</b>	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>F6</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>F7</b>	The World Bank Group takes decisions quickly in Afghanistan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>F8</b>	Working with the World Bank Group increases Afghanistan's institutional capacity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>F9</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

<b>F10. To what extent do you believe the World Bank Group is adequately staffed in Afghanistan?</b>													
		1	2	3	4	5	6	7	8	9	10		
<b>To no degree at all</b>											<b>To a very significant degree</b>	<input type="checkbox"/>	
												<b>Don't know</b>	

**SECTION F: WORKING WITH THE WORLD BANK GROUP**

<b>F11. To what extent do you believe that the donor community is doing enough to support the government's efforts related to returning refugees and IDPs in Afghanistan?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

<b>F12. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to returning refugees and IDPs in Afghanistan? (Choose no more than TWO)</b>	
1	Education
2	Health
3	Supporting poor and marginalized local communities
4	Jobs
5	Business development
6	Infrastructure
7	Social cohesion
8	Public services
9	Macro issues (fiscal accounts, balance of payments, etc.)
10	Don't know
11	Other (please specify): _____

<b>F13. Please rate how you feel when you think about the impact of returning refugees and IDPs in regards to....</b>						
		A very negative impact	A somewhat negative impact	A somewhat positive impact	A very positive impact	No impact at all
1	Afghanistan's economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	National security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Public service delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Afghanistan's poor and marginalized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION G: THE FUTURE ROLE OF THE WORLD BANK GROUP IN AFGHANISTAN****G1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Afghanistan? (Choose no more than TWO)**

1	Provide more adequate data/knowledge/statistics/figures on Afghanistan's economy
2	Increase the level of World Bank Group staffing in Afghanistan's office
3	Work more with private sector
4	Collaborate more effectively with Government clients (e.g., national, state, local)
5	Increase the level of capacity development in the country
6	Work faster
7	Reduce the complexity of obtaining World Bank Group financing
8	Offer more innovative knowledge services
9	Help to bring discipline/effective supervision to implementation of World Bank Group projects
10	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
11	Offer more innovative financial products
12	Ensure greater selectivity in its work
13	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
14	Work more with civil society and beneficiary representatives
15	Leverage the private sector more (i.e., mobilize private sector development)
16	Improve the quality of its experts as related to Afghanistan's specific challenges
17	Other (please specify): _____

**G2. When considering the combination of services that the World Bank Group offers in Afghanistan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Afghanistan? (Select only ONE response)**

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The current combination is appropriate for Afghanistan
6	Don't know



**SECTION G: THE FUTURE ROLE OF THE WORLD BANK GROUP IN AFGHANISTAN**

<b>G3. Please answer the following questions:</b>		<b>(Choose no more than THREE for each column)</b>	
		<b>A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Afghanistan?</b>	<b>B. Which THREE areas below would benefit most from other donors in Afghanistan?</b>
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services (e.g., education, health, water)	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

<b>G4. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?</b>													
		<b>To no degree at all</b>					<b>To a very significant degree</b>					<b>Don't know</b>	<b>Prefer not to answer</b>
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
1	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services (e.g., education, health, water)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: COMMUNICATION AND INFORMATION SHARING**

<b>H1. How frequently do you interact with the World Bank Group now in Afghanistan?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>H2. How much face-to-face access would you like to have with the World Bank Group in Afghanistan (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)</b>	
1	I prefer more frequent interactions with the World Bank Group
2	I prefer to have more face to face interactions with the World Bank Group
3	I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently
4	I prefer less frequent interactions with the World Bank Group
5	Prefer not to answer

<b>H3. How do you get most of your information about economic and social development issues in Afghanistan? (Choose no more than TWO)</b>			
1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

<b>H4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

<b>H5</b>	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>H6</b>	Do you have reliable access to the Internet?	<b>Yes</b>	<b>No</b>
<b>H7</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>
<b>H8</b>	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	<b>Yes</b>	<b>No</b>

**SECTION H: COMMUNICATION AND INFORMATION SHARING**

<b>H9. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	
1	High speed/WiFi
2	Dial-up

<b>H10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>Please rate how much you agree with the following statements.</b>													
		<b>Strongly disagree</b>										<b>Strongly agree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
<b>H11</b>	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>H12</b>	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>H13</b>	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION I: BACKGROUND INFORMATION**

<b>11. Which of the following best describes your current position? (Select only ONE response)</b>			
1	Office of the President	11	Financial Sector/Private Bank
2	Office of the Chief Executive	12	NGO/Community Based Organization
3	Office of Minister	13	Media (press, radio, TV, web, etc.)
4	Office of Parliamentarian	14	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Employee of a Ministry, Ministerial Department or Implementation Agency	15	Trade Union
6	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	16	Faith-Based Group
7	Local Government Office or Staff	17	Youth Group
8	Bilateral/Multilateral Agency	18	Academia/Research Institute/Think Tank
9	Private Sector Organization	19	Judiciary Branch
10	Private Foundation	20	Other (please specify): _____

<b>12. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

<b>13. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?</b>	
1	Yes
2	No

<b>14. Which of the following agencies of the World Bank Group do you primarily engage with in Afghanistan? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION I: BACKGROUND INFORMATION****15. Do your projects involve both the World Bank and the IFC?***(If YES please go to Question 16; If NO please go to Question 17)*

- |   |     |
|---|-----|
| 1 | Yes |
| 2 | No  |

**16. If yes, what was your view of how the two institutions work together in Afghanistan?  
(Select only ONE response)**

- |   |  |
|---|--|
| 1 | The two institutions work well together                      |
| 2 | The way the two institutions work together needs improvement |
| 3 | The two institutions do not work well together               |
| 4 | Don't know   |

**17. Which of the following describes most of your exposure to the World Bank Group in Afghanistan?  
(Choose no more than TWO)**

- |   |   |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data   |
| 3 | Engage in World Bank Group related/sponsored events/activities            |
| 4 | Collaborate as part of my professional duties                             |
| 5 | Use World Bank Group website for information, data, research, etc.        |

**18. What's your gender?**

- |   |        |
|---|--------|
| 1 | Female |
| 2 | Male   |

**19. What's your age?**

- |   |              |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35        |
| 3 | 36-45        |
| 4 | 46-55        |
| 5 | 56 and above |

**110. Which best represents your geographic location?**

- |   |               |
|---|---------------|
| 1 | Kabul         |
| 2 | Outside Kabul |

**Thank you for completing the survey!**