



ETUDE ECONOMIQUE CONSEIL

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

Residual Questionnaire

| | | | | |
|------------------------|-------------|---------|----|--|
| Country: | Uganda (13) | | | |
| Questionnaire ID: | 3 | idquest | | |
| Establishment ID Code: | estid | | | |
| Supervisor Call Back | Yes | | No | |
| | callback | | | |

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

A - CONTROL INFORMATION

| | | | | | |
|--|------|--|--------------------------|----|--------------------------------|
| Establishment | est | | | | |
| Address | addr | | Phone | | tel |
| City | city | | Region (see table below) | | reg |
| Respondant | resp | | Interviewer | | Code: intcode |
| | | | Sample Frame | | Reality |
| Industry code (see table below) | | | | | industry |
| Size (see table below) | | | sampsize | | screenize |
| Stratum (see table below) | | | sampstrat | | screenstrat |
| | | | Yes | No | No, but some shared activities |
| Is the actual stratum the same as the sample stratum? | | | stratmatch | | |
| | | | | | Yes No |
| Is the establishment part of a larger firm? | | | | | multiest |
| If yes , does your establishment maintain financial information specific to this establishment? | | | | | fins |
| Supervisor | | | | | Code: super |

| Region | |
|---------|---|
| Kampala | 1 |
| Mbarara | 2 |
| Jinja | 3 |
| Mbale | 4 |
| Lira | 5 |

| Industry code | | |
|----------------------|-----------------------------------|----|
| Manufacturing | Food | 1 |
| | Garments | 2 |
| | Textiles | 3 |
| | Machinery & Equipment | 4 |
| | Chemicals | 5 |
| | Electronics | 6 |
| | Non-metallic minerals | 7 |
| | Wood, wood products and furniture | 8 |
| | Metal and Metal products | 9 |
| | Other Manufacturing | 10 |
| Retail | Retail | 11 |
| Rest of the Universe | Information Technology | 12 |
| | Construction & Transport | 13 |
| | Hotels and restaurants | 14 |
| | Other | 15 |

| Stratum | | |
|---------------|----------------------|---|
| Manufacturing | Food | 1 |
| | Garment | 2 |
| | Other Mfg | 3 |
| | Retail | 4 |
| | Rest of the universe | 5 |

| Size | |
|--------------------------------|---|
| Small (5-19 employees) | 1 |
| Medium (20-99 employees) | 2 |
| Large (100 employees and more) | 3 |

| Month(MM) | Day(DD) | Hour | Minutes | AM/PM |
|------------|----------|-----------|----------|-----------|
| startmonth | startday | starthour | startmin | startampm |

Note: Questions 1 through 3 apply to your entire firm, including all its establishments

B1)

| | |
|---|----|
| What is the current legal status of your firm? (see table below) | b1 |
|---|----|

| Legal status | |
|-------------------------------|---|
| Publicly listed company | 1 |
| Private held, limited company | 2 |
| Sole proprietorship | 3 |
| Partnership | 4 |
| Other (specify): | 5 |
| | |

B2) What percentage of your firm is owned by:

| | | |
|--|------|---|
| Private domestic individuals, companies or organizations | b2a | % |
| Private foreign individuals, companies or organizations | b2b | % |
| Government/State | b2c | % |
| Other | b2d | % |
| Total | 100% | |

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

B - GENERAL INFORMATION

B3)

| | | |
|---|-------|----|
| What percentage of this firm does the largest shareholder(s) own? | b3a % | |
| Are any of the principal owners: | Yes | No |
| - Female? | b3b1 | |
| - Of African origin? | b3b2 | |
| - Of Indian origin? | b3b3 | |
| - Of Lebanese or Middle Eastern origin? | b3b4 | |
| - Of other Asian origin? | b3b5 | |
| - Of European origin? | b3b6 | |
| - Of other origin? | b3b7 | |

Note: The following questions only apply to this establishment.

B4)

| | |
|---|-----------|
| What is the highest level of education of the top manager? (see table below) | b4a |
| How many years of managerial experience working in this sector does the top manager have? | b4b years |
| In what year did this establishment begin operations in this country? | b4c |

| Level of education | |
|---|----|
| No education | 1 |
| Started but did not complete primary school | 2 |
| Primary school | 3 |
| Started but did not complete secondary school | 4 |
| Secondary School | 5 |
| Vocational Training | 6 |
| Some university training | 7 |
| Graduate degree (BA, BSc etc.) | 8 |
| Masters of Business Administration (MBA) from university in this country | 9 |
| Masters of Business Administration (MBA) from university in another country | 10 |
| Other post graduate degree (Ph.D, Masters) from university in this country | 11 |
| Other post graduate degree (Ph.D, Masters) from university in another country | 12 |

C1) RESERVED FOR MANUFACTURING QUESTIONNAIRE

C2)

| | |
|--|-------------|
| In 2005 : | |
| What percentage of your establishment's sales were: | |
| - Paid for before delivery | c2a1 % |
| - Paid for on delivery | c2a2 % |
| - Paid for after delivery | c2a3 % |
| Total | 100% |
| What percentage of the total payments you received were in the form of non-cash payments through the formal financial sector (checks, direct deposits, or credit cards)? | c2c % |
| Who was the principal buyer for this establishment's output? (see table below) | c2e |

| Principal buyer | |
|---|---|
| Your parent company or affiliated establishments | 1 |
| Large private firms (more than 100 workers) | 2 |
| Medium private firms (20-100 workers) | 3 |
| Small private firms (less than 20 workers) | 4 |
| Individuals | 5 |
| Government or government agencies (including state-owned enterprises) | 6 |
| Others | 7 |

C3) RESERVED FOR MANUFACTURING QUESTIONNAIRE

C4)

| | | |
|--|------------|-----------|
| In its communications with clients and suppliers, does your establishment currently use: | Yes | No |
| - E-mail? | c4a | |
| - Its own website? | c4b | |

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

C - SALES & EXPORTS

C5)

| | |
|--|--------------|
| For 2005 , considering this establishment's main sales item : | |
| What was its local market share? | c5b % |
| What was its national market share? | c5c % |

C6) In **2005**, what percentage of your establishment's sales were:

| | | | | |
|-----------------------------------|--------------|--|-------------|--|
| National sales | c6a % | | | |
| Direct exports | c6b % | In what year did you begin exporting directly? | c6b1 | |
| Indirect exports (see definition) | c6c % | In what year did you begin exporting indirectly? | c6c1 | |
| Total | 100% | | | If Direct exports = 0%, go to D1 |

| |
|--|
| Indirect exports |
| Goods sold domestically to another firm who then exports them. |

C7) If you **exported directly** in **2005**,

| | |
|---|------------------|
| What percentage of the consignment value of the products shipped was lost while in transit because of breakage or spoilage? | c7c % |
| What percentage of the consignment value of the products shipped was lost while in transit because of theft? | c7d % |
| For the main point of exit in 2005: | |
| - What was the average number of days it took you to clear customs? (see definition below) | c7g1 Days |
| - What was the longest number of days it took you to clear customs? | c7g2 Days |

| |
|---|
| Days to clear customs |
| From the time your goods arrived at their point of exit (e.g. port, airport) until the time they cleared customs. |

D1) RESERVED FOR MANUFACTURING QUESTIONNAIRE

D2) RESERVED FOR MANUFACTURING QUESTIONNAIRE

D3)

| | |
|--|-------------|
| In 2005 , what percentage of total annual purchases of material inputs or services, were: | |
| - Paid for before delivery? | d3a % |
| - Paid for on delivery? | d3b % |
| - Paid for after delivery? | d3c % |
| Total | 100% |

D4)

| | |
|--|-----------|
| Just prior to receiving a delivery of your main sales item, how many days of inventory (days of sales) does your establishment typically have on hand? | d4a Days |
| For how many years have you known the primary supplier of the main sales item used in 2005 ? | d4b Years |

E1)

E2)

| | Yes | No |
|---|-----|----|
| Does this establishment have an internationally-recognized quality certification (ISO 9000, 9002, 14000 and/or SEI CMM certificate for IT firms, etc.)? | e2b | |

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

F –INVESTMENT CLIMATE CONSTRAINTS

F1) a) Do you think that the following present any **obstacle** to the current operations of your establishment? (See table below and show card):

| | | |
|----|---|-------|
| 1 | Telecommunications | f1a1 |
| 2 | Electricity | f1a2 |
| 3 | Transportation | f1a3 |
| 4 | Access to land | f1a4 |
| 5 | Tax rates | f1a5 |
| 6 | Tax administration | f1a6 |
| 7 | Customs and Trade Regulations | f1a7 |
| 8 | Functioning of the courts | f1a8 |
| 9 | Labor Regulations | f1a9 |
| 10 | Inadequately educated workforce | f1a10 |
| 11 | Business licensing and Permits | f1a11 |
| 12 | Access to finance (availability and cost) | f1a12 |
| 13 | Political instability | f1a13 |
| 14 | Macroeconomic instability | f1a14 |
| 15 | Corruption | f1a15 |
| 16 | Crime, theft and disorder | f1a16 |
| 17 | Practices of competitors in the informal sector | f1a17 |

| Obstacle | |
|----------------------|---|
| No Obstacle | 1 |
| Minor Obstacle | 2 |
| Moderate Obstacle | 3 |
| Major Obstacle | 4 |
| Very Severe Obstacle | 5 |

b) Among all of the above issues, please indicate which one constitutes:

| | |
|----------------------------------|------|
| The most serious obstacle | f1b1 |
| The second most serious obstacle | f1b2 |
| The third most serious obstacle | f1b3 |

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

G - INFRASTRUCTURE & SERVICES

G1)

| In 2005 , did your establishment experience: | Yes | No | If yes, | | | |
|---|------|----|------------------------------------|---|---|----------------------|
| | | | How many times in a typical month? | How long did each occurrence last on average? | What were your total losses for the year as a result, | |
| | | | | | as a % of annual sales | or as a total amount |
| Power outages? | g1a1 | | g1a2 | g1a3 hrs | g1a4 % | g1a5 UGX |

G1U)

| | Yes | No |
|--|------|----|
| Last month , did your establishment experience power outages? | g1u1 | |
| - If yes , how many times? | g1u2 | |

G2)

G3)

G4)

G4U)

| | Yes | No |
|--|------|----|
| Last month , did your establishment own or share a generator? | g4u1 | |
| If yes | | |
| - What percentage of your electricity came from your owned or shared generator(s)? | g4u2 | % |
| - At current tariff rates and fuel prices, is it more or less expensive for you to generate power using your generator rather than to use power from the grid (when available) (see table below)? | g4u3 | |
| - If 1 or 3 , how much more or less expensive is it to use power from your generator than to use power from the grid? | g4u4 | % |

| Power | |
|---------------------------------------|---|
| More expensive to use generator | 1 |
| About the same cost | 2 |
| More expensive to use power from grid | 3 |

G5)

G6)

G7)

G8)

| | Yes | No |
|---|----------|--------|
| In 2005 , did this establishment pay for security (equipment, personnel, or professional security services)? | g8a | |
| - If yes , how much was spent? (calculated as total annual cost or as a percentage of annual sales) | g8b1 UGX | g8b2 % |

G9)

| | Yes | No |
|---|----------|--------|
| In 2005 , did this establishment experience losses as a result of theft, robbery, vandalism or arson? | g9a | |
| - If yes , what were the estimated losses? (calculated as the total annual value or as a percentage of annual sales) | g9b1 UGX | g9b2 % |

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

H - CONFLICT RESOLUTION/LEGAL ENVIRONMENT

H1)

| To what extent do you agree or disagree with the following characteristics of the court system when resolving business disputes (see definition below)? (See table below) | Rating |
|--|------------|
| - Fair, impartial and uncorrupted | h1a |
| - Quick | h1b |
| - Affordable | h1c |
| - Able to enforce its decision | h1d |

| Business disputes |
|---|
| Matters of payment for goods or services, liability and property right enforcement. Labor disputes are not included. |

| Agree or disagree | |
|-------------------|---|
| Strongly disagree | 1 |
| Tend to disagree | 2 |
| Tend to agree | 3 |
| Strongly agree | 4 |

H2)

| | Yes | No | | |
|--|------------|------------------|------------------|--|
| In the last 2 years, did your establishment have a payment dispute over payments owed to it in which a third party (such as arbiters, collecting agency or judicial system) was involved? | h2a | | | If no , go to I1 |
| If yes , was the court system used to resolve it? | h2b | | | If no , go to I1 |
| | Yes | No | Still in process | |
| If yes , was a court judgment made? | h2c | | | If no or still in process , go to I1 |
| - If yes , how many weeks did it take the courts to come to judgment on this dispute (from the day the establishment first took court action until the moment a judgment was made)? | | h2d weeks | | |
| | Yes | No | Still in process | |
| - Was the decision of the court enforced? | h2e | | | |
| If yes , how many weeks did the enforcement of the court judgment take? | | h2f weeks | | |

I1)

| | | |
|---|------------------|--------------------|
| Over the last 12 months , in a typical week, what percentage of total senior management's time was spent in dealing with requirements imposed by government regulations? (see definition below) | i1a % | |
| To what extent do you agree or disagree with the following statements? (see table below and show card) | | |
| - Government officials' interpretations of the laws and regulations affecting this establishment are consistent and predictable | i1b1 | |
| - It is common for establishments in this line of business to have to pay informal payments/gifts to get things done with regard to customs, taxes, licenses, regulations, etc. | i1b2 | |
| - Establishments in this line of business know in advance about how much this informal payment/gift is to get things done. | i1b3 | |
| | | |
| We've heard that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percentage of total annual sales, or estimated annual value, do establishments like this one pay in informal payments/gifts to public officials for this purpose? | i1c1 % | i1c2 UGX |
| When establishments like this one do business with the government, what percentage of the contract value would typically be paid in informal payments/gifts to secure the contract? | i1d % | |

| Agree or disagree | |
|-------------------|---|
| Strongly disagree | 1 |
| Tend to disagree | 2 |
| Tend to agree | 3 |
| Strongly Agree | 4 |

| Senior Management |
|---|
| Managers, directors, and officers above direct supervisors of production/sales workers. |

| Government regulations |
|---|
| For example : taxes, customs, labor regulations, licensing and registration, including dealings with officials and completing forms |

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

I - BUSINESS – GOVERNMENT RELATIONS

I2)

| In the last 2 years, did you request: | Yes | No | If yes, how many days did it take to obtain? If still in process, write "SIP" | If yes, was a gift or informal payment ever expected/requested? | |
|---------------------------------------|------|----|--|---|----|
| | | | | Yes | No |
| A mainline telephone connection | i2a1 | | i2a2 Days | i2a3 | |
| An electrical connection | i2b1 | | i2b2 Days | i2b3 | |
| A construction-related permit | i2d1 | | i2d2 Days | i2d3 | |
| An import license | i2e1 | | i2e2 Days | i2e3 | |
| An operating license | i2f1 | | i2f2 Days | i2f3 | |

I3)

| | Yes | No |
|---|-----|----|
| Over the last 12 months, was this establishment visited by, inspected by, or required to meet with tax officials? | i3a | |
| – If yes , how many times? | i3b | |
| | Yes | No |
| – In any of these visits, inspections or meetings, was a gift or informal payment expected/requested? | i3c | |

I4)

| | | |
|---|----|---|
| What percentage of total annual sales would you estimate a typical establishment in your sector of activity reports for tax purposes? | i4 | % |
|---|----|---|

Please refer to the following definitions for this section

| Definitions | |
|--------------------------------|--|
| Skilled production workers : | Persons involved directly in the production process or at a supervisor level and whom management considers to be skilled |
| Unskilled production workers : | Persons involved in production processes but whom management considers to be unskilled. |
| Non production workers : | Management, professional, support, administrative, sale employees and others |
| Temporary/seasonal workforce | All paid short-term (i.e. for less than a fiscal year) employees that work 8 or more hours per day with no guarantee of renewal of employment contract) |
| Permanent workforce | All paid employees that work 8 or more hours per day and that are contracted for a term of one or more fiscal years and/or have a guaranteed renewal of their employment contract. |
| Part-time workers | All paid workers that work less than 8 hours per day |

J1)

| | |
|--|----|
| How many full-time employees did this establishment employ when it started operations? | j1 |
|--|----|

J2)

| | |
|---|--------------|
| Please describe the full-time permanent workforce of your establishment: | Total |
| Total number of employees at the end of 2005 | j2a |
| Total number of employees at the end of 2002 | j2c |
| In 2005 , what percentage of the total payments that your establishment made to your employees was in the form of non-cash payments through the formal financial sector (ex. checks, direct deposits, or credit card)? | j2e % |

J3)

| | |
|--|------------|
| Please describe the full-time seasonal/temporary workforce of your establishment in 2005 | |
| Total number of seasonal/temporary employees : | j3a |
| – Percentage of which are female: | j3b % |
| Average length of employment (months) | j3c Months |

J4)

| | |
|---|-----|
| At the end of 2005 , how many part-time workers did you employ? | j4a |
|---|-----|

PRODUCTIVITY & INVESTMENT CLIMATE SURVEY

J – LABOR RELATIONS

J5)

| | |
|---|------|
| What percentage of the total workforce would you estimate the typical establishment in your line of business declares for tax purposes? | j5 % |
|---|------|

J6)

| | | | | | |
|---|--------------|--------------|--------------|----|----------------|
| How did this establishment find its most recent employee? (see table below and show card) | j6a | | | | |
| What percentage of your workforce is currently unionized? | j6b % | | | | |
| | Yes, to hire | Yes, to fire | Yes, to both | No | |
| In 2005, did labor regulations affect your decisions about hiring or firing permanent employees in a significant way? | j6c | | | | If no go to J7 |
| If yes , if you had not had to comply with labor regulations, would you have: | Yes | No | | | |
| – Hired workers? | j6d | | | | |
| If yes , how many? | j6e | | | | |
| – Fired workers? | j6f | | | | |
| If yes , how many? | j6g | | | | |

| New employees | | | |
|---------------|--------------------------|---|-----------------------------------|
| 1 | Through family/friends | 4 | Public announcement/advertisement |
| 2 | Public placement office | 5 | School-related network |
| 3 | Private placement office | 6 | Other (Specify) |
| | | | |

J7)

J8)

J9)

| In 2005 , did your establishment undertake any of the following activities to prevent HIV/AIDS among employees? | Yes | No |
|--|-----|----|
| - HIV prevention messages | j9a | |
| - Free condom distribution | j9b | |
| - Anonymous HIV testing | j9c | |

J10)

| In the past 24 months, has your workforce been affected in any of the following ways: | Yes | No |
|---|------|----|
| - High absenteeism among workers due to sickness | j10a | |
| - High absenteeism among workers who need to care for family members or friends due to sickness | j10b | |
| - High absenteeism among workers due to HIV/AIDS | j10c | |
| - High absenteeism among workers who need to care for family members or friends due to HIV/AIDS | j10d | |

K1)

| | Yes | No |
|--|------|----|
| In 2005 , did this establishment have its annual financial statements checked and certified by an external auditor? | k1a | |
| Does this establishment currently have a checking and/or saving account? | k1b | |
| Of the land occupied by this establishment, what percentage does it : | | |
| - Own | k1c1 | % |
| - Lease | k1c2 | % |
| - Other (specify): k1c3x | k1c3 | % |

K2)

| | Yes | No |
|---|-----|----|
| Does your establishment have an overdraft facility? | k2a | |
| - If yes , what is the average annual interest rate? | k2b | % |

K3)

| | | | | |
|--|---|---|---------------|--------------------------------|
| For 2005 , please estimate the proportion of financing from the sources below for : | Working capital (Current assets) | Did you purchase Fixed assets in 2005? | | If No , go to K4 |
| | | Yes | No | |
| | | k3a | | |
| | | Purchases of fixed assets | | |
| Internal funds/Retained earnings | k3a1 % | | k3a2 % | |
| Borrowed from private commercial banks | k3b1 % | | k3b2 % | |
| Borrowed from state-owned banks and/or government agency | k3c1 % | | k3c2 % | |
| Borrowed from non-bank financial institutions | k3d1 % | | k3d2 % | |
| Purchases on credit from suppliers and advances from customers | k3e1 % | | k3e2 % | |
| Borrowed from family/friends | k3f1 % | | k3f2 % | |
| Borrowed from informal sources (e.g., moneylenders) | k3g1 % | | k3g2 % | |
| Issued new equity (shares) | | | k3h2 % | |
| Issued new debt (including commercial paper and debentures) | | | k3i2 % | |
| Other (Specify): k3j1x k3j2x | k3j1 % | | k3j2 % | |
| Total | 100% | | 100% | |

| Current assets |
|--|
| Inventory, accounts receivable and cash accounts |

| Fixed assets |
|--|
| Machinery, vehicles, equipment, land, or buildings |

K4)

| | Yes | No | |
|--|----------------|--------|-------------------------|
| Does your establishment currently have a line of credit or loan from a financial institution? | k4a | | If No , go to K5 |
| If yes , for the most recent line of credit or loan which is still current: | Line of credit | Loan | |
| – Is it a line of credit or a loan? | k4b | | |
| – What year was it approved? | k4c | | |
| – What was the amount at the time of approval? | k4d | UGX | |
| – What is the average annual interest rate? | k4e | % | |
| – What is the total duration (term) in months? | k4f | Months | |
| – What is the name of the financial institution that granted the line of credit or the loan? | k4g | | |
| – What type of financial institution granted the line of credit or the loan? (see table below) | k4h | | |
| | Yes | No | |
| Did your financial institution require collateral? | k4i | | If No , go to K5 |
| If yes , which of the following assets were required as collateral: | Yes | No | |
| – Land, buildings | k4j1 | | |
| – Machinery and equipment including movables | k4j2 | | |
| – Accounts receivable and inventories | k4j3 | | |
| – Personal assets of owner (house, etc.) | k4j4 | | |
| – Other (Specify): k4j5x | k4j5 | | |
| – If yes , what was the approximate value of the collateral required as a percentage of the amount of the loan or line of credit? | k4k % | | Go to K5 |

| Type of financial institution | |
|---|---|
| Private commercial banks | 1 |
| State-owned banks and/or government agency | 2 |
| Non-bank financial institutions (microfinance institution, credit cooperative, credit union, finance company) | 3 |
| Other | 4 |

K5)

| | Yes | No | |
|--|-----|----|-------------------------|
| In 2005 , did this establishment apply for loans or lines of credit? | k5a | | If No , go to K6 |
| - If yes , how many applications were submitted? | k5b | | |
| - How many of those applications were rejected? | k5c | | If 0 , go to L1 |
| - What was the most common reason given by the lender for those rejections? (see table and show card) | k5d | | Go to L1 |

| Reason cited by lender | |
|---|---|
| Collateral or cosigners unacceptable | 1 |
| Insufficient profitability | 2 |
| Problems with credit history/report | 3 |
| Incompleteness of loan application | 4 |
| Concerns about level of debt already incurred | 5 |
| Other objections | 6 |

K6)

| | |
|---|----|
| If your establishment did not apply for a line of credit or a loan, what was the main reason ? (see table below and show card) | k6 |
|---|----|

| Main reason | |
|--|---|
| No need for a loan - establishment has sufficient capital | 1 |
| Application procedures for loans or line of credit are complex | 2 |
| Interest rates are not favorable | 3 |
| Collateral requirements for loans or line of credit are unattainable | 4 |
| Size of loan and maturity are insufficient | 5 |
| Did not think it would be approved | 6 |
| Other | 7 |

L1)

| | 2005 (UGX) | 2002 (UGX) |
|---|------------|------------|
| What were the total sales of your establishment in: | I1b | I1c |

L2)

| Please provide the following information on your establishment's costs: | 2005 (UGX) |
|--|------------|
| - Total cost of labor, including wages, salaries and bonuses and social payments | I2b |
| - Total cost of rental of land/buildings, equipment, furniture | I2d |

L3)

| Please provide the following information on your establishment's costs: | 2005 (UGX) |
|---|------------|
| - Electricity | I3a |
| - Communications services | I3e |

L4)

| In 2005 , how much did your establishment spend on purchases of: | 2005 (UGX) |
|---|------------|
| - Machinery, vehicles and equipment (new and/or used) | I4a |
| - Land and buildings | I4b |

M - FEEDBACK

| Month(MM) | Day(DD) | Hour | Minutes | AM/PM |
|-----------|---------|---------|---------|---------|
| endmonth | endday | endhour | endmin | endampm |

| | | | |
|--|------|---|----------|
| I perceive the answers to questions regarding opinions and perceptions to be (see table below): | m1 | | |
| The answers to questions regarding figures (productivity and employment numbers) (see table below): | m2 | | |
| This questionnaire was completed in (see table below): | m3a | | |
| – If 2 or 3 , estimate the duration of the whole interview | m3b1 | h | m3b2 min |

| Opinions and Perceptions | |
|----------------------------------|---|
| Truthful (reflect real opinions) | 1 |
| Somewhat truthful | 2 |
| Not truthful | 3 |

| Figures | |
|---|---|
| Are taken directly from establishments' records | 1 |
| Are estimates computed with some precision | 2 |
| Are arbitrary and unreliable numbers | 3 |

| Questionnaire | |
|---|---|
| One visit in face-to-face interview with one person | 1 |
| One visit in face-to-face interview with different managers/staff | 2 |
| Several visits | 3 |

comments

[illegible]