



World Bank Group Country Survey FY 2018 – Ethiopia

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Ethiopia or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Ethiopia, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Ethiopia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING ETHIOPIA

A1. In general, would you say that Ethiopia is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

A2. In general, Ethiopia is headed in the right direction in terms of...

		Strongly disagree			Strongly agree		Don't know
1	Sustaining economic recovery and promoting growth	1	2	3	4		<input type="checkbox"/>
2	Improving governance	1	2	3	4		<input type="checkbox"/>
3	Delivering better public services to the poor	1	2	3	4		<input type="checkbox"/>
4	Reducing corruption	1	2	3	4		<input type="checkbox"/>
5	Ensuring that all children have access to education	1	2	3	4		<input type="checkbox"/>
6	Ensuring adequate and productive infrastructure	1	2	3	4		<input type="checkbox"/>
7	Ensuring access to clean water	1	2	3	4		<input type="checkbox"/>
8	Reducing gender disparities	1	2	3	4		<input type="checkbox"/>
9	Increasing voice and participation of the citizens of Ethiopia	1	2	3	4		<input type="checkbox"/>
10	Responsive leadership	1	2	3	4		<input type="checkbox"/>

A3. In general, over the past five years would you say that your economic status/standard of living has ... ? (Select only ONE response)

1	Improved
2	Worsened
3	Stayed the same

A4. In general, over the next five years do you expect the standard of living in Ethiopia ... ? (Select only ONE response)

1	To improve
2	To worsen
3	Stay the same
4	Don't have an opinion
5	Don't know

A5. Over the next five years do you expect your own economic status/standard of living to ... ? (Select only ONE response)

1	Improve
2	Worsen
3	Stay the same

SECTION A: GENERAL ISSUES

A6. Listed below are a number of development priorities in Ethiopia.

Please identify which of the following you consider the most important development priorities in Ethiopia. (Choose no more than THREE)

1	Social protection (e.g., safety nets, targeted social assistance)	14	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	15	Agriculture and rural development
3	Private sector development	16	Trade and exports
4	Education	17	Nutrition
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Natural resource management (e.g., oil, gas, mining)
6	Regional integration	19	Climate change (e.g., mitigation, adaptation)
7	Food security	20	Poverty reduction
8	Urban development	21	Anti corruption
9	Energy	22	Economic growth
10	Water and sanitation	23	Disaster risk management
11	Pollution	24	Equality of opportunity (i.e., social inclusion)
12	Job creation/employment	25	Information and communications technology
13	Health		

A7. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Ethiopia? (Choose no more than THREE)

1	Economic growth	13	Water and sanitation
2	Disaster risk management	14	Pollution
3	Equality of opportunity (i.e., social inclusion)	15	Job creation/employment
4	Information and communications technology	16	Health
5	Social protection (e.g., safety nets, targeted social assistance)	17	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
6	Agriculture and rural development	18	Gender equity (closing the gap between women and men, and boys and girls)
7	Trade and exports	19	Private sector development
8	Nutrition	20	Education
9	Climate change (e.g., mitigation, adaptation)	21	Regional integration
10	Transport (e.g., roads, bridges, transportation)	22	Food security
11	Energy	23	Urban development
12	Anti corruption	24	Natural resource management (e.g., oil, gas, mining)

SECTION A: GENERAL ISSUES

A8. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Ethiopia? (Choose no more than TWO)

1	Better quality public services
2	Greater access to basic services such as education, health, water, agriculture, and nutrition for citizens
3	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
4	A growing middle class
5	Better employment opportunities for young people
6	Better employment opportunities for women
7	Greater voice and participation for citizens to help ensure greater accountability
8	Education and training that better ensure job opportunity
9	Better opportunity for the poor who live in rural areas
10	Better opportunity for the poor who live in urban areas
11	Consistent economic growth
12	More reliable social safety net
13	Greater access to micro-finance for the poor
14	Other (please specify): _____

A9. To what extent is greater gender equity necessary for sustainable economic development in Ethiopia? (Select only ONE response)

1	To a very high extent
2	To a somewhat high extent
3	To a somewhat low extent
4	To a very low extent
5	Prefer not to answer

A10. To what extent is there gender equity (little to no gap between women and men, and boys and girls) in Ethiopia? (Select only ONE response)

1	To a very high extent
2	To a somewhat high extent
3	To a somewhat low extent
4	To a very low extent
5	Prefer not to answer

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank Group in Ethiopia?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Ethiopia.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Ethiopia solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in Ethiopia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Ethiopia? (Choose no more than THREE)			
1	Energy	14	Economic growth
2	Water and sanitation	15	Disaster risk management
3	Pollution	16	Equality of opportunity (i.e., social inclusion)
4	Job creation/employment	17	Information and communications technology
5	Health	18	Transport (e.g., roads, bridges, transportation)
6	Social protection (e.g., safety nets, targeted social assistance)	19	Agriculture and rural development
7	Gender equity (closing the gap between women and men, and boys and girls)	20	Trade and exports
8	Private sector development	21	Nutrition
9	Education	22	Natural resource management (e.g., oil, gas, mining)
10	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Climate change (e.g., mitigation, adaptation)
11	Regional integration	24	Poverty reduction
12	Food security	25	Anti corruption
13	Urban development		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Ethiopia?

		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Stand-alone technical assistance (system oriented)	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Ethiopia? (Choose no more than TWO)

1	Lack of adequate criticism of controversial policies and reform efforts in the country
2	Staff not accessible enough
3	Not collaborating enough with private sector
4	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
5	Not aligned with country priorities
6	Not adequately sensitive to political/social realities in Ethiopia
7	Too influenced by developed countries
8	World Bank Group's processes too slow
9	World Bank Group's processes too complex
10	Not exploring alternative policy options
11	Not sufficiently focused on results
12	Not in it for the long term
13	Its advice and strategies do not lend themselves to practical problem solving
14	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
15	Not enough public disclosure of its work
16	Arrogant in its approach
17	Inadequate World Bank Group's staffing in Ethiopia
18	The credibility of its knowledge/data
19	Other (please specify): _____
20	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Ethiopia? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. To what extent do you believe that the World Bank Group's support helps ensure that men and women equally benefit from economic development in Ethiopia? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B9. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Ethiopia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

		Not effective at all										Very effective	N/A
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Program-for-Results Financing (PforR)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Trust funds and grants	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Capacity building	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Knowledge products/services (analytical work, studies, surveys, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	MIGA Guarantees	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	IFC Investment Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B10. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Beneficiaries	7	Academia/think tanks/research institutes
2	Youth/university groups	8	Foundations
3	Private sector	9	Media
4	Local government	10	Other (please specify): _____
5	Donor community		
6	NGOs/Community Based Organizations	11	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Ethiopia?												
		Strongly disagree								Strongly agree		Don't know
B11	Overall the World Bank Group currently plays a relevant role in development in Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B12	The World Bank Group's work is aligned with what I consider the development priorities for Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	The World Bank Group supports programs and strategies that are realistic for Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent is the World Bank Group an effective development partner in Ethiopia, in terms of each of the following?												
		To no degree at all						To a very significant degree				Don't know
B14	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B15	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B25	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B26	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B27	Treating clients and stakeholders in Ethiopia with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B28	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B29. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	The World Bank Group does not provide the government with consistent support throughout the reform effort
2	Political pressures and obstacles
3	Reforms are not well thought out in light of country challenges
4	Poor coordination within the Government
5	There is an inadequate level of private sector participation and support
6	Poor donor coordination
7	The World Bank Group is not sensitive enough to political/social realities on the ground
8	Lack of/inadequate levels of capacity in Government
9	There is not an adequate level of citizen/civil society participation
10	Corruption
11	Poor coordination within the World Bank Group
12	Other (please specify): _____

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In Ethiopia, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
2	The impact of climate change											<input type="checkbox"/>

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Ethiopia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., safety nets, targeted social assistance)												<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)												<input type="checkbox"/>
3	Private sector development												<input type="checkbox"/>
4	Education												<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)												<input type="checkbox"/>
6	Regional integration												<input type="checkbox"/>
7	Food security												<input type="checkbox"/>
8	Urban development												<input type="checkbox"/>
9	Energy												<input type="checkbox"/>
10	Water and sanitation												<input type="checkbox"/>
11	Pollution												<input type="checkbox"/>
12	Job creation/employment												<input type="checkbox"/>
13	Health												<input type="checkbox"/>
14	Transport (e.g., roads, bridges, transportation)												<input type="checkbox"/>
15	Agriculture and rural development												<input type="checkbox"/>
16	Trade and exports												<input type="checkbox"/>
17	Nutrition												<input type="checkbox"/>
18	Natural resource management (e.g., oil, gas, mining)												<input type="checkbox"/>
19	Climate change (e.g., mitigation, adaptation)												<input type="checkbox"/>
20	Poverty reduction												<input type="checkbox"/>
21	Anti corruption												<input type="checkbox"/>
22	Economic growth												<input type="checkbox"/>
23	Disaster risk management												<input type="checkbox"/>
24	Equality of opportunity (i.e., social inclusion)												<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C3. To what extent does the World Bank Group's work help to achieve development results in Ethiopia?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

To what extent do you agree with the following statements about the World Bank Group in Ethiopia?												
		Strongly disagree								Strongly agree		Don't know
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	The World Bank Group meets Ethiopia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C6. How effectively does the World Bank Group help Ethiopia to mobilize finance for development from private sector sources?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not effectively at all									Very effectively		Don't know	

C7. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Ethiopia? (Select only ONE response)	
1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

How effectively does the World Bank Group support Ethiopia's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
C8	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Ethiopia, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to Ethiopia's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant	Don't know	

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality									Very high technical quality	Don't know	

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
E1	The World Bank Group disburses funds promptly											<input type="checkbox"/>
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports											<input type="checkbox"/>
E3	The World Bank Group's approvals and reviews are done in a timely fashion											<input type="checkbox"/>
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable											<input type="checkbox"/>
E5	The World Bank Group's conditions on its lending are reasonable											<input type="checkbox"/>
E6	The World Bank Group takes decisions quickly in Ethiopia											<input type="checkbox"/>
E7	Working with the World Bank Group increases Ethiopia's institutional capacity											<input type="checkbox"/>
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them											<input type="checkbox"/>

E9. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Ethiopia?											
1	2	3	4	5	6	7	8	9	10		
To no degree at all									To a very significant degree	<input type="checkbox"/>	
										Don't know	

SECTION E: WORKING WITH THE WORLD BANK GROUP

E10. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Ethiopia?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

E11. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Ethiopia? (Choose no more than TWO)

1	Education
2	Health
3	Supporting poor and marginalized local communities
4	Jobs
5	Nutrition
6	Business development
7	Infrastructure
8	Social cohesion
9	Public services
10	Macro issues (fiscal accounts, balance of payments, etc.)
11	Don't know
12	Other (please specify): _____

E12. Please rate how you feel when you think about the impact of the refugees in regards to....

		A very negative impact	A somewhat negative impact	A somewhat positive impact	A very positive impact	No impact at all
1	Ethiopia's economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	National security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Public service delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Ethiopia's poor and marginalized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ETHIOPIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Ethiopia? (Choose no more than TWO)

1	Offer more innovative knowledge services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of World Bank Group projects
6	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
7	Offer more innovative financial products
8	Ensure greater selectivity in its work
9	Provide more adequate data/knowledge/statistics/figures on Ethiopia's economy
10	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
11	Work more with civil society and beneficiary representatives
12	Increase the level of capacity development in the country
13	Leverage the private sector more (i.e., mobilize private sector development)
14	Improve the quality of its experts as related to Ethiopia's specific challenges
15	Work more with private sector
16	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Ethiopia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Ethiopia? (Select only ONE response)

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Ethiopia
6	Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN ETHIOPIA

F3. Please answer the following questions: (Choose no more than THREE for each column)			
		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Ethiopia?	B. Which THREE areas below would benefit most from other donors in Ethiopia?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Promoting inclusion (gender, disability, vulnerable)	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
6	Disaster risk management	<input type="checkbox"/>	<input type="checkbox"/>
7	Quality education	<input type="checkbox"/>	<input type="checkbox"/>
8	Infrastructure	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services such as education, health, water, agriculture, and nutrition	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote citizen's engagement	<input type="checkbox"/>	<input type="checkbox"/>

F4. Please identify two areas related to sustainable development of women in Ethiopia, where greater support from the World Bank Group would be most valuable? (Choose no more than TWO)	
1	Provide support to the government to help develop/strengthen transparent and effective regulations for gender mainstreaming
2	Provide support to the government to help ensure access to equitable education and training opportunities for men and women
3	Provide support to the government to help ensure access to equitable job opportunities for men and women
4	Provide support to civil society groups to help them play an effective role in ensuring gender equity in the country
5	Other (please specify): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Ethiopia? (Choose no more than TWO)

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Yes	No
G4	Do you have reliable access to the Internet?	Yes	No
G5	Do you use/have you used the World Bank Group website?	Yes	No
G6	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Yes	No

G7. Which Internet connection do you use primarily when visiting a World Bank Group website?

1	WiFi
2	Dial-up

G8. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G9	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>											<input type="checkbox"/>	
G10	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>											<input type="checkbox"/>	
G11	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution											<input type="checkbox"/>	

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Ethiopia? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?

(If YES please go to Question H6; If NO please go to H7)

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

H6. If yes, what was your view of how the two institutions work together in Ethiopia?

(Select only ONE response)

- | | |
|---|--|
| 1 | The two institutions work well together |
| 2 | The way the two institutions work together needs improvement |
| 3 | The two institutions do not work well together |
| 4 | Don't know |

H7. Which of the following describes most of your exposure to the World Bank Group in Ethiopia?

(Choose no more than TWO)

- | | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

H8. What's your gender?

- | | |
|---|--------|
| 1 | Female |
| 2 | Male |

H9. What's your age?

- | | |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

H10. Which best represents your geographic location?

- | | |
|---|---------------------|
| 1 | Addis Ababa |
| 2 | Outside Addis Ababa |

Thank you for completing the survey!