



Malawi Government
National Statistical Office

MALAWI - HIGH FREQUENCY PHONE SURVEY

THIS SURVEY IS BEING CONDUCTED BY THE NATIONAL STATISTICAL OFFICE UNDER THE AUTHORITY OF THE 2013 STATISTICS ACT.
THIS INFORMATION IS STRICTLY CONFIDENTIAL AND IS TO BE USED FOR STATISTICAL PURPOSES ONLY.

HOUSEHOLD QUESTIONNAIRE

HOUSEHOLD IDENTIFICATION

WRITE CODES FOR TA, STA, OR TOWN; EA; AND HH ID. WRITE NAME OF DISTRICT; TA; VILLAGE; AND HOUSEHOLD HEAD.

A01. DISTRICT:

--	--	--

CODE NAME

A02. TA, STA, or TOWN:

--	--

A03. ENUMERATION AREA:

--	--	--

A04. PLACE / VILLAGE NAME:

A07. NAME OF HOUSEHOLD HEAD:

A08. IHPS 2019 Y4-HHID:

--	--	--	--

 -

--	--	--

A10. LOCATION OF HOUSEHOLD:

A14. LANGUAGE PREVIOUS INTERVIEW WAS MAINLY CONDUCTED (**PREFILLED**)

SURVEY STAFF DETAILS

A16.1. PREVIOUS ROUND ENUMERATOR CODE:

--	--

 A16. ENUMERATOR CODE:

--	--	--

A17.1. PREVIOUS ROUND SUPERVISOR CODE:

--	--

 A17. SUPERVISOR CODE:

--	--	--

A18.1. PREVIOUS ROUND DATE OF INTERVIEW:

--	--	--

DD MM YYYY A18. DATE OF INTERVIEW:

--	--	--

DD MM YYYY

6	7	8	9	10	11a.	11b.
<p>INTERVIEWER READ OUT: Could you give me their number or visit them so I can call them using your phone? It is really important for me to be able to speak to them.</p> <p>RECORD RESPONSE NO, DON'T KNOW THE HOUSEHOLD.....1 >> NEXT ATTEMPT NO, CAN'T/WON'T CONNECT TO HOUSEHOLD.....2 >> NEXT ATTEMPT YES, PHONE NUMBER.....3 >> RECORD IN PHONE NUMBER ROSTER YES, VISIT HOUSEHOLD...4 >> Q1a</p>	<p>INTERVIEWER READ TO THE RESPONDENT: As you may recall, we recently talked through a phone interview regarding a survey on the corona virus pandemic.</p> <p>As I indicated last time, we will be following up with you to have more information regarding the impact of the Corona virus on your well-being.</p> <p>This interview will take around 25 minutes. Any information you share with me will be kept strictly confidential and only be used for statistical purposes and will not be used to determine if your household is eligible to receive any assistance from the government. If at any point there are any questions you do not feel comfortable answering, you can choose not to answer them. You can also choose to stop the interview at any point.</p> <p>This call will not cost you any airtime. To thank you for your participation, we will also transfer airtime to your phone. Are you willing to participate?</p>	<p>INTERVIEWER: DOES THE RESPONDENT AGREE TO BE INTERVIEWED?</p> <p>YES.....1 NO, NOT NOW...2 >> Q10 NO, REFUSED...3 >> INTERVIEW RESULT</p>	<p>INTERVIEWER: RECORD THE NAME OF THE RESPONDENT</p> <p>IF THE PERSON IS A NEW MEMBER, ADD TO THE ROSTER FIRST</p> <p>>> NEXT SECTION</p>	<p>Can I call you back later at a time that works better for you? It is really important for us to speak to you or anyone else in your household.</p> <p>YES, SAME RESPONDENT.....1 NO, DIFFERENT RESPONDENT.....2 YES.....1 NO.....2 >> INTERVIEW RESULT</p>	<p>On what day?</p>	<p>What time?</p>

Section 2A. Household Roster Update

Section 2A. Household Roster Update

INTERVIEWER READ OUT: Let's begin. First, I would like to check with you if the people we recorded during our last visit are still members of your household. By household I mean people who normally sleep in the same dwelling and share their meals together.

		1.	2.	3.	4.
I N D I V I D U A L I D	<p>INTERVIEWER: ALL HOUSEHOLD MEMBERS RECORDED DURING THE [LAST INTERVIEW] ARE PRE-FILLED IN Q1.</p> <p>FOR ALL PRE-FILLED MEMBERS, ASK QUESTIONS Q3 AND Q4.</p> <p>AFTER YOU HAVE ASKED ABOUT ALL PRE-FILLED MEMBERS, THEN ASK: "Is there anyone who is a member of your household that i haven't mentioned?"</p> <p>IF YES, THEN ASK, RECORD THEIR NAMES AND ASK Q5 - Q7.</p>	<p>NAME</p> <p>CAPI: PRE-FILLED NAMES FROM LAST INTERVIEW</p> <p>INTERVIEWER: ADD NEW MEMBERS HERE</p>	<p>CAPI/INTERVIEWER: IS [NAME] A NEW MEMBER ADDED IN THIS INTERVIEW?</p> <p>YES..1 >> Q5 NO..2</p>	<p>Is [NAME] still a member of the household?</p> <p>YES..1 >>NEXT PERSON NO..2</p>	<p>Why did [NAME] leave the household?</p> <p>DIVORCE/SEPARATION.....1 LEFT FOR STUDIES/EDUCATIONAL OPPORTUNITY.....2 LEFT FOR WORK.....3 LEFT TO FIND BETTER LAND.....4 HEALTH REASONS.....5 SECURITY REASONS.....6 FOR MARRIAGE/ COHABITATION.....7 TO JOIN THEIR FAMILY ALREADY LIVING IN ANOTHER LOCATION...8 MOVED WITH FAMILY.....9 LEFT TO SET UP OWN HOME.....10 UNABLE TO STAY DUE TO CONFLICT (MILITANCY/INSURGENCY)...11 DISPUTE WITH OTHER HOUSEHOLD MEMBERS/COMMUNITY.....12 ABDUCTED/KIDNAPPED.....13 DEAD.....14 OTHER, (SPECIFY).....15 REFUSED.....99</p> <p>>> NEXT PERSON</p>
1					
2					
3					
4					
5					
6					
7					
8					
10					

Section 5f. Access to Health Services

Instruction: read/don't read - 50/50

1.	2.	3.	4.
<p>Are you or any member of your household currently covered by any health insurance?</p> <p>YES..1 NO..2 >> Q3</p>	<p>Who pays for the health insurance (partially or fully) of the household members?</p> <p>READ OPTIONS</p> <p>SELECT ALL THAT APPLY</p> <p>Employer - Government.....1 Employer - Non-Government Organization..2 Employer - Private business/company....3 Community4 Private (individually acquired).....5 Other (Specify).....96</p>	<p>Have you or any member of your household needed any health services (treatment or consultation) in the past 4 weeks whether there was illness or not?</p> <p>YES1 NO2 >> NEXT SECTION</p>	<p>What type of service(s) or care did you or any member of your household need?</p> <p>READ ALL OPTIONS/DO NOT READ OPTIONS</p> <p>SELECT ALL THAT APPLY</p> <p>COVID-19 related service (screening/diagnostic test, vaccination, treatment).....1 Family planning services.....2 Vaccination services (non-COVID).....3 Maternal health/ pregnancy care.....4 Non-COVID Health Care for Household Members Less Than 5 Years Old.....5 Non-COVID Health Care for Household Members 5 Years and Older.....6 Emergency(non-COVID).....7 Pharmacy / Chemist services.....8 Other (SPECIFY).....96</p>

Section 5f. Access to Health Services

4b.			5.	6.	7.
Who in the household needed the service? [LIST HOUSEHOLD MEMBER IDs FROM THE ROSTER FOR EACH SERVICE]			Were you or the member of your household able to get [SERVICE] in the past 4 weeks? ASK THE QUESTION FOR EACH DIFFERENT SERVICE MARKED "YES" IN Q4 YES ...1 >> Q7 NO2	What was the main reason you or the member of your household were not able to get [SERVICE] in the past 4 weeks? ASK THE QUESTION FOR EACH SERVICE MARKED "YES" IN Q4 DO NOT READ OUT OPTIONS LACK OF MONEY1 NO MEDICAL PERSONNEL AVAILABLE.....2 TURNED AWAY BECAUSE FACILITY WAS FULL3 TURNED AWAY BECAUSE FACILITY WAS CLOSED.....4 HOSPITAL/CLINIC NOT HAVING ENOUGH SUPPLIES OR TESTS...5 HEALTH FACILITY IS TOO FAR.....6 FEAR OF CONTRACTING CORONAVIRUS.....7 LOCKDOWN/TRAVEL RESTRICTIONS.....8 LACK OF TRANSPORTATION.....9 OTHER (SPECIFY)96 >> NEXT SECTION	Where was [SERVICE] received? ASK THE QUESTION FOR EACH SERVICE MARKED "YES" IN Q4 HOSPITAL.....1 CLINIC/HEALTH POST.....2 PHARMACY.....3 CHEMIST SHOP (DRUG SHOP).....4 MATERNITY HOME/ MATERNAL AND CHILD HEALTH POST.....5 CONSULTANT'S HOME.....6 PATIENT'S HOME...7 TRADITIONAL HEALER'S HOME....8 FAITH BASED HOME9 OTHER (SPECIFY)...96
Member ID	Member ID	Member ID			

Section 5f. Access to Health Services

<p>8.</p> <p>Did you, or any member of your household, have to pay out of your own pocket fees to use this [SERVICE] in the past 4 weeks?</p> <p>ASK THE QUESTION FOR EACH SERVICE MARKED "YES" IN Q4</p> <p>YES..1 NO..2 >> Q10</p>	<p>9.</p> <p>How much did your household pay out-of-pocket for [ITEM] for the [SERVICE] received in the past 4 weeks?</p> <p>ASK THE QUESTION FOR EACH SERVICE MARKED "YES" IN Q4</p> <p>RECORD -9999 IF DON'T KNOW</p>				<p>10.</p> <p>How satisfied were you with this [SERVICE] received?</p> <p>ASK THE QUESTION FOR EACH SERVICE MARKED "YES" IN Q5</p> <p>Very satisfied.....1 Satisfied.....2 Unsatisfied.....3 Very unsatisfied.....4 DON'T KNOW.....5</p>	
	Examination /Medical visits	Drugs	Transportation	Other expenses (Specify)		

Section 6. Employment

		STATUS IN EMPLOYMENT			WHY NOT CURRENTLY WORKING
0.	CASE	1.	1a.	1b.	1c.
WHO IS THE CURRENT RESPONDENT?	<p>THREE CASES BASED ON RESPONSE IN LAST INTERVIEW:</p> <p>CASE 0: RESPONDENT WAS NOT A RESPONDENT IN LAST INTERVIEW</p> <p>CASE 1: RESPONDENT WAS WORKING ON [LAST INTERVIEW DATE]</p> <p>CASE 2: RESPONDENT WAS NOT WORKING ON [LAST INTERVIEW DATE]</p>	<p>Last week, that is from Monday [DATE] up to Sunday [DATE], did you do any work for pay, do any kind of business, farming or other activity to generate income, even if only for one hour?</p> <p>YES...1 IF CASE 0 >> Q5a IF CASE 1 >> Q4a IF CASE 2 >> Q5a NO...2</p>	<p>Even though you did not work last week, do you have a job, business or family farm from which you were absent last week to which you expect to return?</p> <p>YES...1 NO...2 >> Q3a</p>	<p>When do you expect to return to this work/job?</p> <p>WITHIN ONE WEEK.....1 WITHIN ONE MONTH.....2 WITHIN THREE MONTHS.....3 IN MORE THAN THREE MONTHS...4 ONCE RESTRICTIONS ARE LIFTED..5 DON'T KNOW.....98</p>	<p>Why did you not work last week?</p> <p>DO NOT READ OPTIONS</p> <p>BUSINESS / OFFICE CLOSED DUE TO CORONAVIRUS RECOMMENDATIONS.....1 BUSINESS / OFFICE CLOSED DUE TO ENDSARS PROTESTS.....15 BUSINESS / OFFICE CLOSED FOR ANOTHER REASON2 LAID OFF WHILE BUSINESS CONTINUES.....3 LAID OFF BY EMPLOYER TEMPORARILY/LEAVE OF ABSENCE (FURLOUGHED).....4 VACATION5 ILL / QUARANTINED6 MATERNITY LEAVE.....18 NEED TO CARE FOR ILL RELATIVE7 SEASONAL WORKER.....8 RETIRED.....9 NOT ABLE TO GO TO FARM DUE TO MOVEMENT RESTRICTIONS10 NOT ABLE TO FARM DUE TO LACK OF INPUTS ..11 NOT ABLE TO OPERATE BUSINESS DUE TO LACK OF BUSINESS INPUTS.....17 NOT FARMING SEASON/WAITING FOR HARVEST ..12 ROTATION OF PERSONEL DUE TO CORONAVIRUS (MY TURN IS NEXT WEEK)13 CONFLICT/INSURGENCY.....14 OTHER (SPECIFY)96</p> <p>>> Q5a</p>
ID CODE					

Section 6. Employment

ACTUAL JOB				
5a.	5.	6.	6a.	8b1.
<p>Please provide a description of the primary activity/tasks you performed in your main work/job last week. The main work/job is the one where you work the highest number of hours.</p> <p>(IF Q1A=1) Please provide a description of the primary activity/tasks you perform in the main work/job which you were absent from last week but are planning to go back to. The main work/job is the one where you work the highest number of hours.</p> <p>PLEASE WRITE A SHORT DESCRIPTION OF THE PRIMARY ACTIVITY</p>	<p>INTERVIEWER: WHICH OF THE FOLLOWING BEST DESCRIBES THE SECTOR OF THE BUSINESS OR ORGANIZATION FOR WHICH [NAME] WORKED LAST WEEK?</p> <p>DO NOT READ OPTIONS</p> <p>AGRICULTURE, HUNTING, FISHING1 MINING, MANUFACTURING2 ELECTRICITY, GAS, WATER SUPPLY3 CONSTRUCTION4 BUYING & SELLING GOODS, REPAIR OF GOODS, HOTELS & RESTAURANTS5 TRANSPORT, DRIVING, POST, TRAVEL AGENCIES6 PROFESSIONAL ACTIVITIES: FINANCE, LEGAL, ANALYSIS, COMPUTER, REAL ESTATE7 PUBLIC ADMINISTRATION8 PERSONAL SERVICES, EDUCATION, HEALTH, CULTURE, SPORT, DOMESTIC WORK, OTHER..9</p>	<p>In the work/job you did <u>last week</u>, did you work....</p> <p>(IF Q1A=1) In the work/job that you were absent from last week but is planning to return to, do you work....</p> <p>READ OPTIONS</p> <p>In own business1 >> Q8b1 In a business operated by a household or family member2 >> Q8b1 In a family farm growing crops, raising livestock, or fishing.....3 As an employee for a private company or another individual (not household member).....4 >> Q8b1 As an employee for the government.....5 >> Q8b1 As an apprentice, trainee, intern6 >> Q8b1</p>	<p>Thinking about all the family [farming products/animals/fish] you worked on, are they intended...</p> <p>READ OPTIONS</p> <p>Only for sale.....1 Only for family consumption2 Some will be sold, some will be consumed by the family3</p> <p>IF Q1A=1 >> FILTER</p>	<p>How many hours did you work last week doing [PRIMARY ACTIVITY]?</p> <p>>> FILTER</p>
				HOURS

Section 6D. Credit in the Last 12 Months

ACCESS TO CREDIT

0	1	2
<p>In the last 12 months did you or others in your household have attempted to borrow money or applied for a loan from sources such as banks, cooperative societies, savings associations, micro-finance institutions, money lenders, family, friends, etc?</p> <p>YES...1 >>2 NO....2</p>	<p>Why you or others in your household have not attempted to borrow money?</p> <p>NO NEED FOR A LOAN.....1 BELIEVE IT WOULD BE REFUSED.....2 TOO EXPENSIVE.....3 TOO MUCH TROUBLE FOR WHAT IS WORTH.....4 INADEQUATE/NO COLLATERAL.....5 DO NOT LIKE TO BE IN DEBT.....6 DO NOT KNOW ANY LENDER.....7 BAD CREDIT.....8 STILL REPAYING OTHER LOAN.....9 OTHER (SPECIFY).....10</p>	<p>Do you or others in your household has outstanding loans you have to repay?</p> <p>YES...1 NO...2 >></p> <p>If Q0==1>>Q3 If Q0==2>>MODULE 8</p>

Section 6D. Credit in the Last 12 Months

ACCESS TO CREDIT AND LOAN CHARACTERISTICS

3		4
<p>LOAN</p> <p>LIST FIRST ALL THE LOANS YOU HAVE APPLIED FOR IN THE LAST 12 MONTHS INCLUDING BOTH THOSE THAT YOU OBTAINED AND THOSE THAT WERE REFUSED/DENIED, THEN LIST ALL OTHER LOANS YOU OBTAINED MORE THAN 12 MONTHS AGO, BUT YOU STILL HAVE TO REPAY, STARTING FROM THE MOST RECENT. COMPLETE THE LIST BEFORE MOVING TO THE NEXT QUESTION</p>		<p>From whom did you or others in your household borrow or attempted to borrow money?</p> <p>SOURCE CODES COMMERCIAL BANK.....1 SAVINGS CLUB/GROUP.....2 CREDIT INSTITUTION3 WELFARE FUND4 SACCOS.....5 INVESTMENT CLUB.....6 NGOs.....7 NEIGHBOUR/FRIEND/NON HH INDIVIDUAL....8 Others (specify).....96</p>
NUMBER	DESCRIPTION	
1		
2		
3		
4		
5		
6		

Section 6D. Credit in the Last 12 Months

INDEBTEDNESS

9	10	11
<p>Approximately when is the final payment of the [LOAN] due?</p> <p>LOAN ALREADY PAID.....1>>Q12 LOAN ALREADY DUE.....2 WITHIN ONE MONTH.....3 WITHIN THE NEXT 2 TO 3 MONTHS...4 WITHIN THE NEXT 4 TO 6 MONTHS...5 WITHIN THE NEXT 7 TO 12 MONTHS...6 MORE THAN 12 MONTHS.....7</p>	<p>How worried are you that your household will not be able to repay the [LOAN]?</p> <p>Very worried1 Somewhat worried2 Not too worried3 Not worried at all ..4</p>	<p>In the last 12 months, have you or any member of your household missed a payment or stopped paying the [LOAN]?</p> <p>YES..1 NO...2 >> NEXT LOAN</p>

Section 8. Economic Sentiments

<p>5.</p> <p>Now turning to prices in general: During the last 12 months, do you think prices in general have gone up a lot, gone up somewhat, stayed the same, or gone down?</p> <p>Gone up a lot1 Gone up somewhat.....2 Stayed the same.....3 Gone down.....4 Dont know97</p>	<p>6.</p> <p>(If not 'STAY THE SAME' in Q5) By about what percent do you think prices in general went (UP – if they specified GONE UP in the previous question) or (DOWN – if they specified GONE DOWN in the previous question) during the last 12 months?</p>	<p>7.</p> <p>By comparison with the past 12 months, how do you expect that prices in general will develop during the next 12 months?</p> <p>Go up more than in the last 12 month.....1 Go up at the same rate as in the last 12 months.....2 GO up less than in the last 12 months.....3 Stay about the same.....4 Go down.....5 Dont know.....97</p>

Section 8. Economic Sentiments

8.	9.	10.
<p>We now would like to ask you about the big things people buy for their households--such as furniture, a stove, a lamp, a radio, and things like that. Generally speaking, do you think now is a good or a bad time for people to buy major household items?</p> <p>Good time1 Neither good nor bad....2 Bad time3 Dont know.....97</p>	<p>We would now like to ask you about extreme weather events, such as drought conditions, delayed rains, floods, and heatwaves, how likely is it that extreme weather events will negatively affect you and your household financially during the next 12 months?</p> <p>Extremely likely.....1 Likely2 Neither likely nor unlikely.....3 Unlikely.....4 Extremely unlikely.....5 Dont know6</p>	<p>(If EXTREMELY LIKELY or LIKELY) Which events, do you expect will negatively affect you and your household financially during the next 12 months? [MULTISELECT]</p> <p>Drought conditions.....1 Delayed rains.....2 Floods3 Heatwaves.....4 Wild Fires.....4</p>

Section 12. Interview Result

	1	2	3	4
<p>INTERVIEWER READ OUT: Thank you very much for your participation in this survey! I will be transferring 1000 Malawi Kwacha Airtime to your phone shortly as a thank you for your time today.</p> <p>I may try to contact you in future for another short interview. Before you go, I have a couple of questions to help in case I need to contact you in future.</p>	<p>Is this number the best one to reach you or your household in the future or would it be better to use another number?</p> <p>THIS NUMBER....1 >> Q3 ANOTHER NUMBER..2</p>	<p>Which number would be best?</p>	<p>What day of the week will be best to reach you?</p> <p>SELECT ALL THAT APPLY</p> <p>MONDAY.....1 TUESDAY....2 WEDNESDAY..3 THURSDAY...4 FRIDAY.....5 SATURDAY...6 SUNDAY.....7</p>	<p>What time of the day would be best to call you?</p> <p>SELECT ALL THAT APPLY</p> <p>ANYTIME OF THE DAY.....0 MORNING.....1 AFTERNOON....2 EVENING.....3</p>
		PHONE NUMBER		

