

FY 2019 Paraguay Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



August 2019



Acknowledgements

The Paraguay Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Antonina Redko, and Yulia Danilina oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Paraguay country team and the independent fielding agency De Broca. In particular, PORG is grateful for the support from Ruth Gonzalez Llamas (Communications Officer) who coordinated the survey related activities from Asuncion, Paraguay.





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PARAGUAY





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Paraguay perceive the WBG. The survey explored:

- *General Issues Facing Paraguay*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Paraguay*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From March to May 2019, 563 stakeholders of the WBG in Paraguay were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community-based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; judiciary branch; and other organizations.

A total of 260 stakeholders participated in the survey (46% response rate). Respondents received the questionnaires via courier or the online survey platform Qualtrics.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'16 (response rate was 61%, N=184). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'16 COS report and the non-weighted data presented in appendices A, B, C, and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 77).

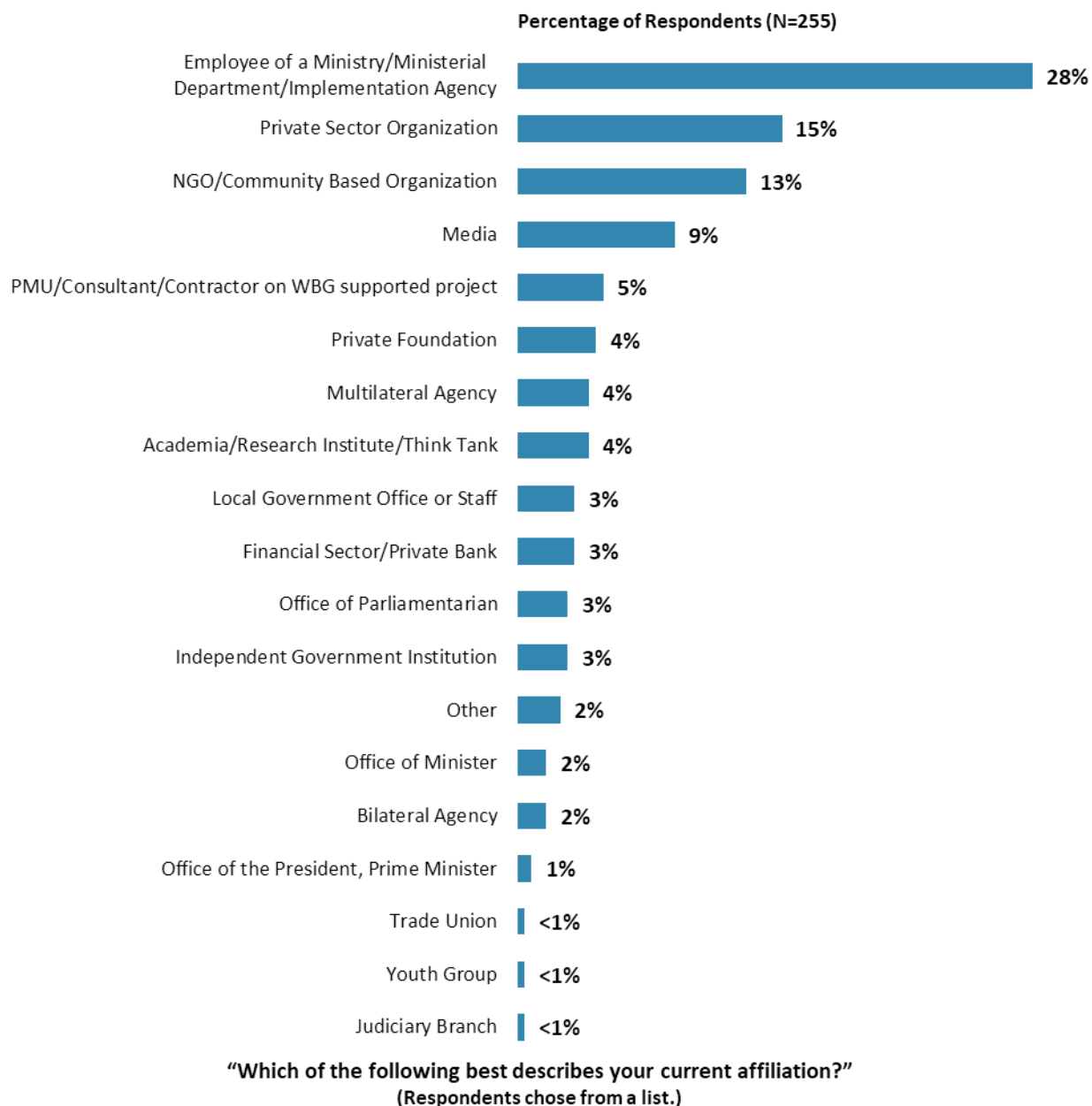
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D and E present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- For further analyses, some respondent groups were combined¹.

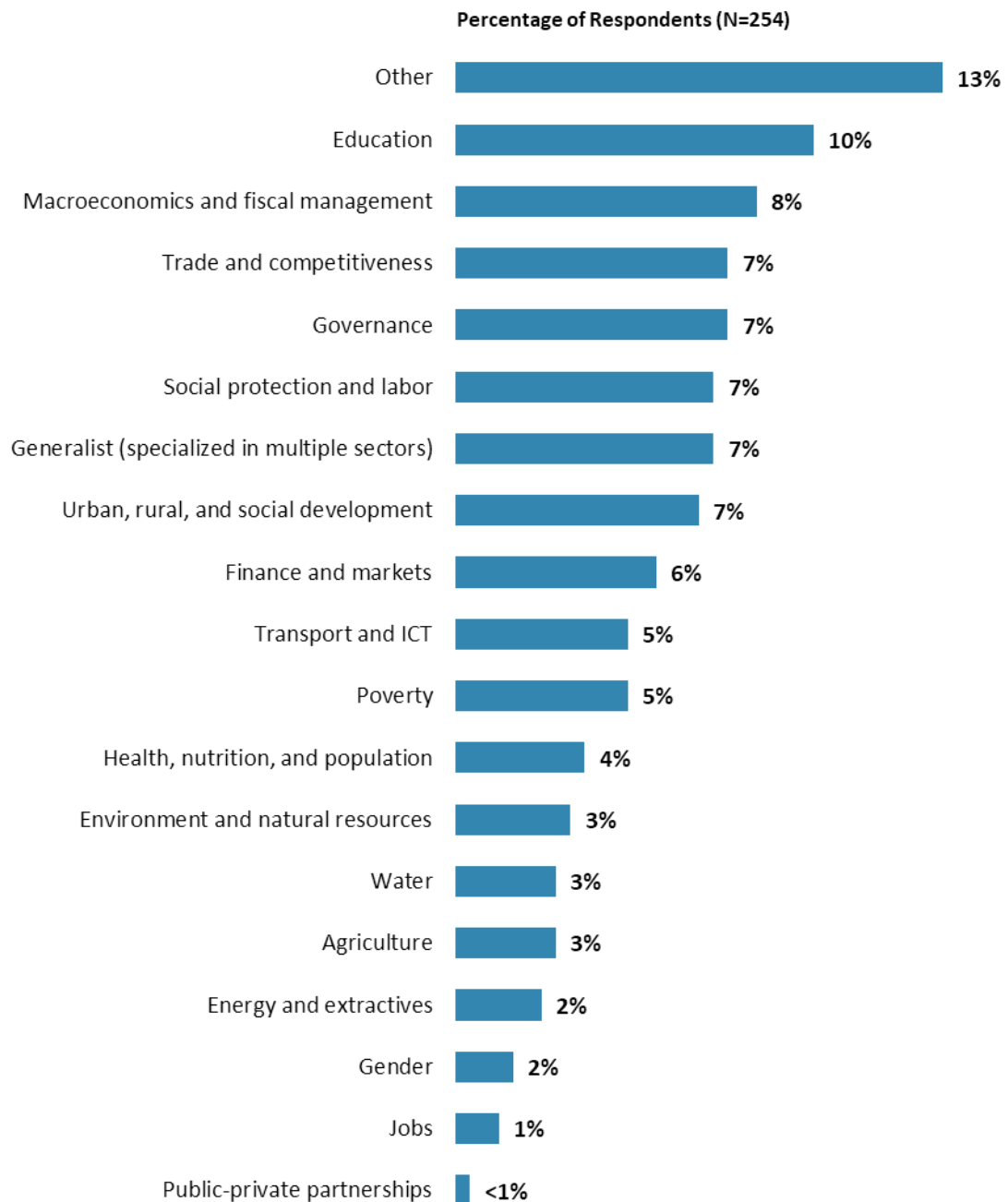


¹ Respondents from bilateral agencies were combined with respondents from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community-based organizations, private foundations, trade unions, and youth groups were combined in the “CSO” category; and the small number of respondents from the office of the President/Prime Minister, the office of a minister, the office of a parliamentarian, local government, independent government institutions, and the judiciary branch were included in the “Other” category. There were no respondents from faith-based groups.



III. Demographics of the Sample (continued)

Area of Primary Specialization



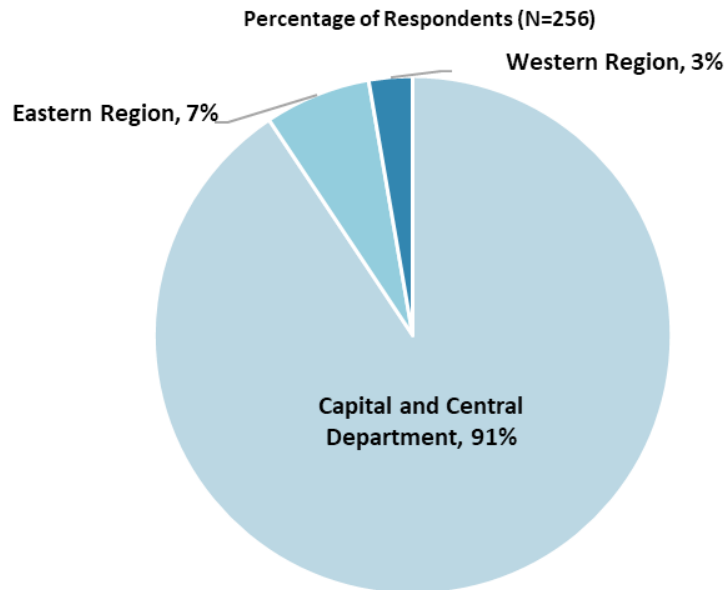
“Please identify the primary specialization of your work.”
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

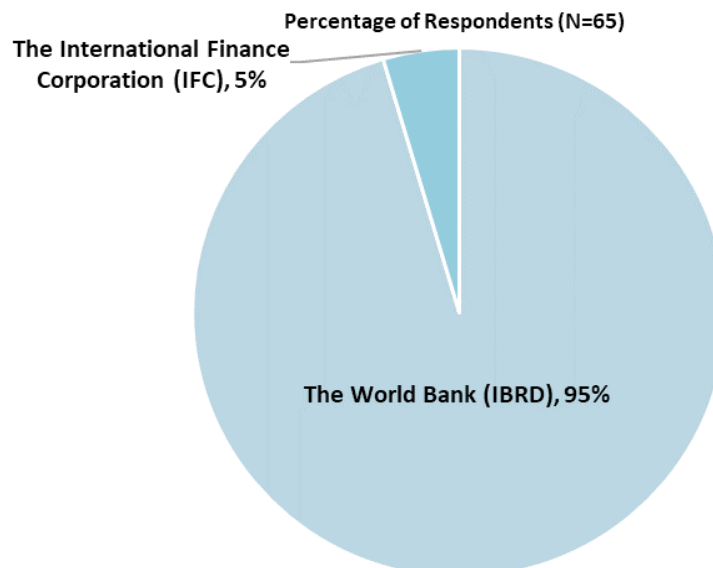
Geographic Locations

- Because of the small number of respondents from Eastern Region and Western Region, comparisons of geographic locations were not conducted.



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Paraguay?" (Respondents chose from a list.)

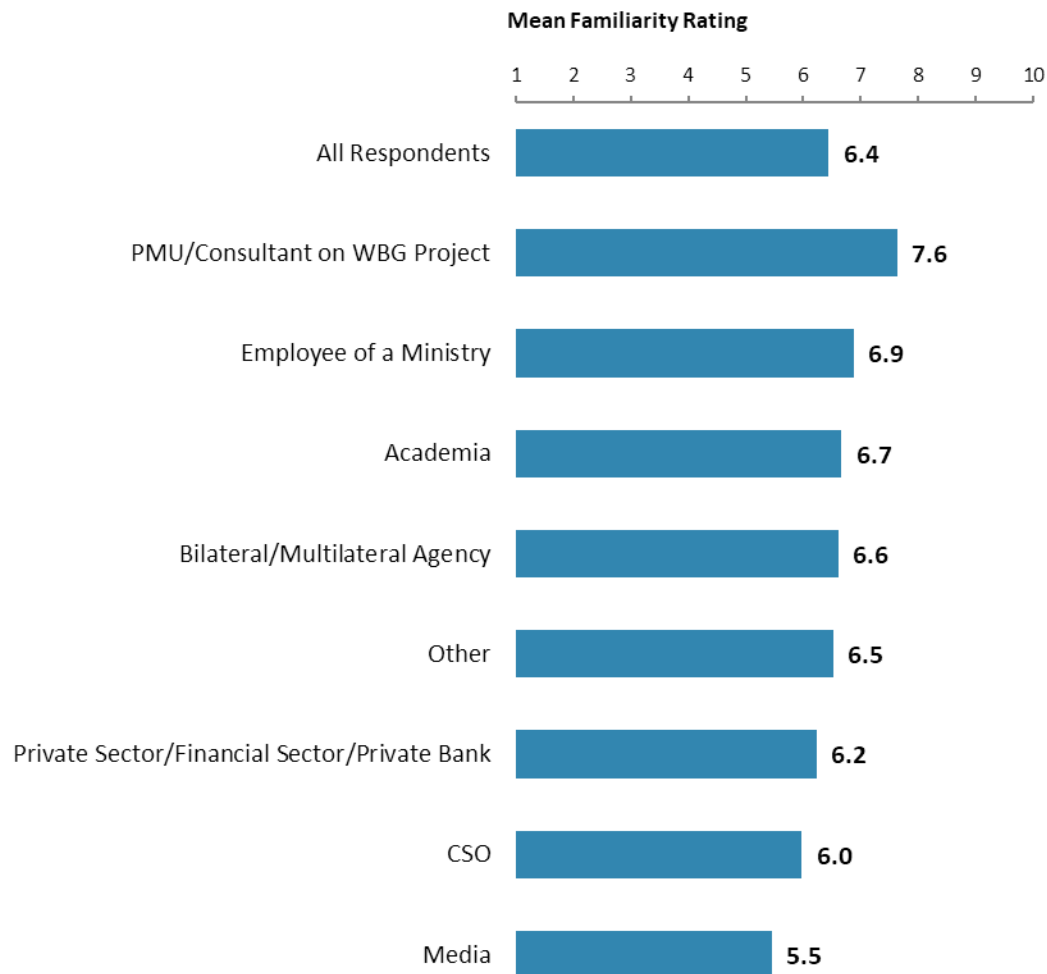
Note: No respondents selected "The Multilateral Investment Guarantee Agency (MIGA)" and "International Centre for Settlement of Investment Disputes (ICSID)" response options.



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Impact of familiarity:** Respondents' ratings of familiarity with the WBG were significantly, moderately correlated with their ratings of the WBG's overall effectiveness in Paraguay, with their ratings of the extent to which the WBG plays a relevant role in development in Paraguay, and the extent to which the WBG contributes to the country's development results.



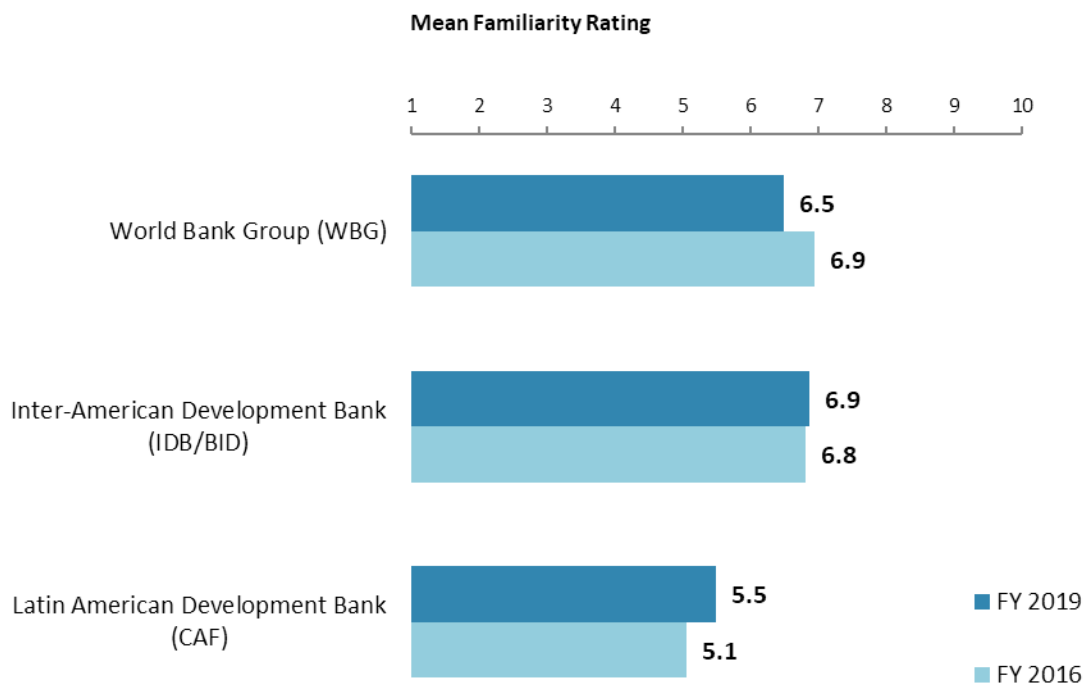
"How familiar are you with the work of the World Bank Group in Paraguay?"
(1-"Not familiar at all", 10-"Extremely familiar")



III. Demographics of the Sample (continued)

Familiarity with the WBG vs. Other Development Banks²

- **Year comparison:** Respondents in this year's Country Survey and respondents in the FY'16 Country Survey had statistically similar levels of familiarity with the World Bank Group (WBG), the Inter-American Development Bank (IDB/BID), and the Latin American Development Bank (CAF).



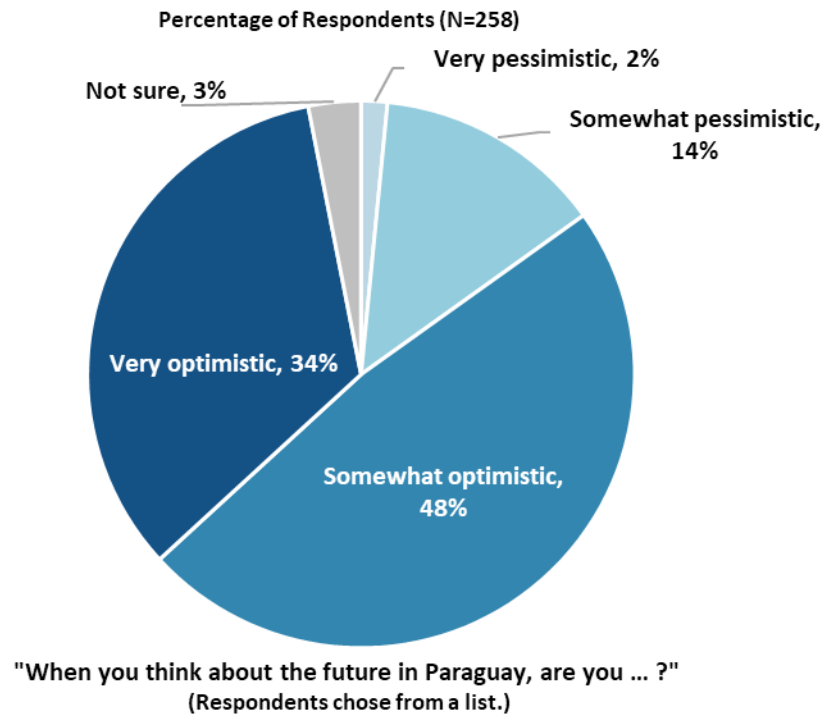
"How familiar are you with the work of these organizations in Paraguay?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

² Means presented in the chart were calculated based on weighted data. See Appendix D (page 79) for details.

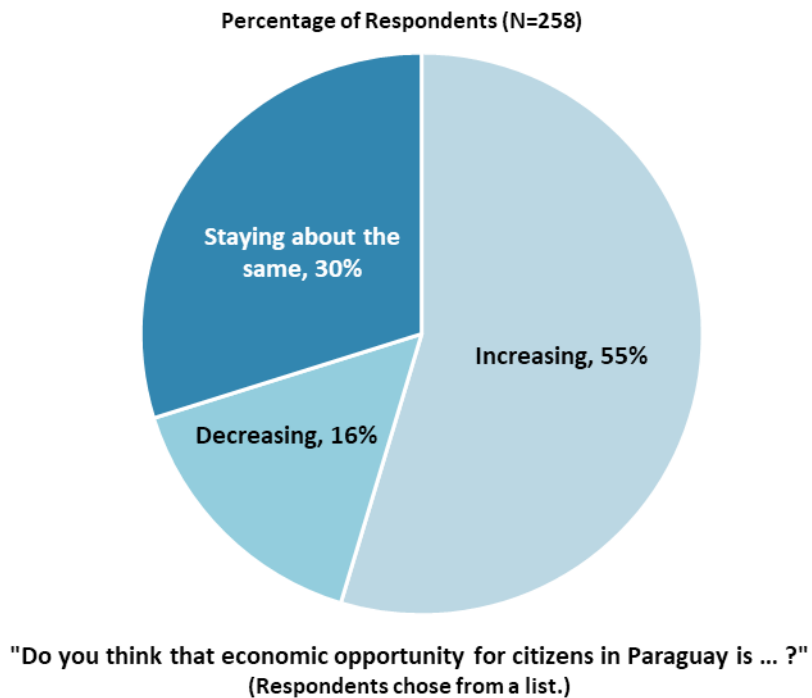


IV. General Issues Facing Paraguay

Optimism for the Future of Paraguay



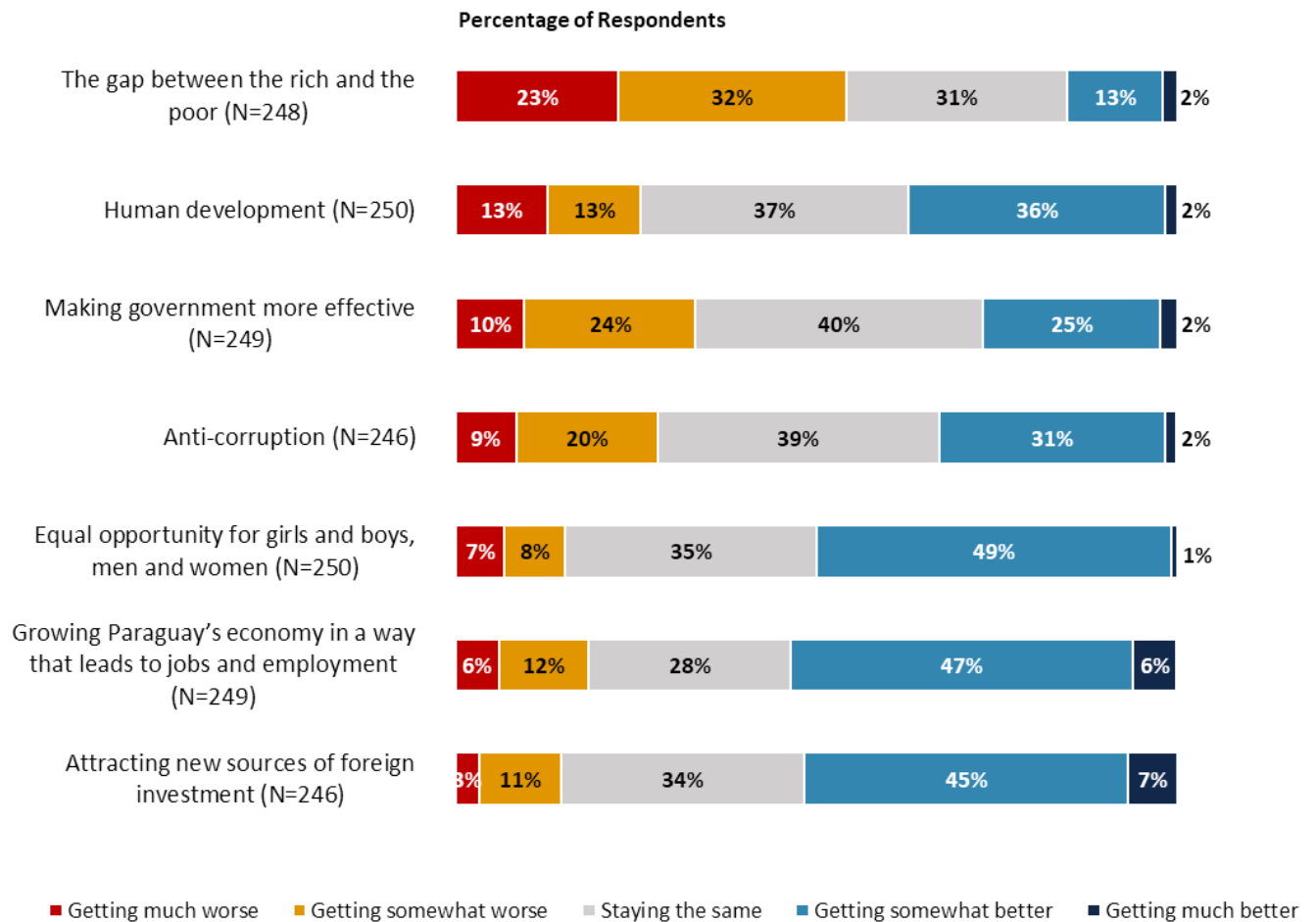
Perceptions of Economic Opportunity





IV. General Issues Facing Paraguay (continued)

Perceptions of Improvement and Decline in Specific Areas



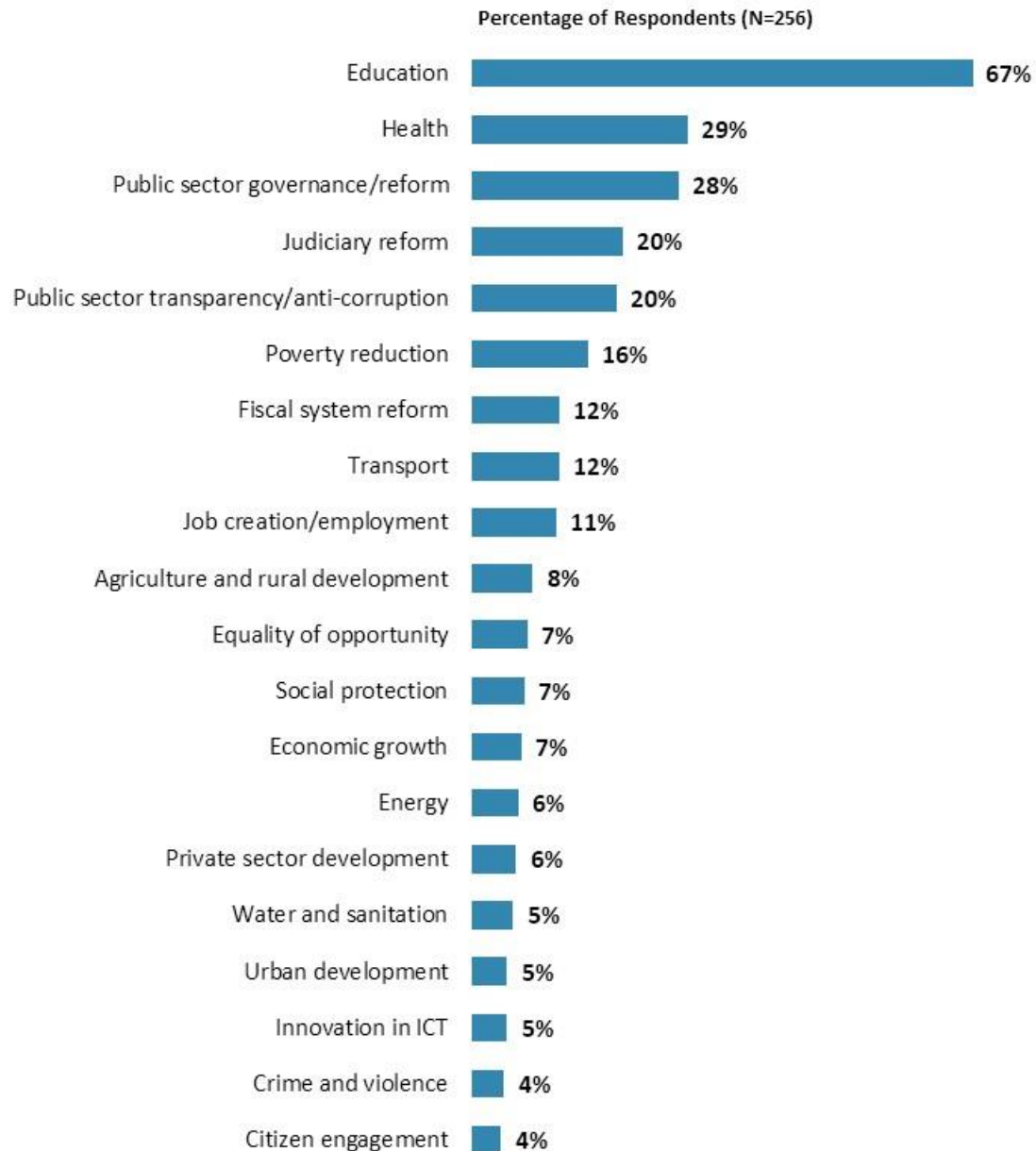
"Please describe the direction Paraguay is moving in, when considering ... ?"
(Respondents chose from a list.)



IV. General Issues Facing Paraguay (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the most important development priorities in Paraguay were “*public sector governance/reform*” (42%), “*poverty reduction*” (32%), and “*education*” (31%).



"Listed below are a number of development priorities in Paraguay. Please identify which of the following you consider the most important development priorities in Paraguay.

(Choose no more than THREE)"

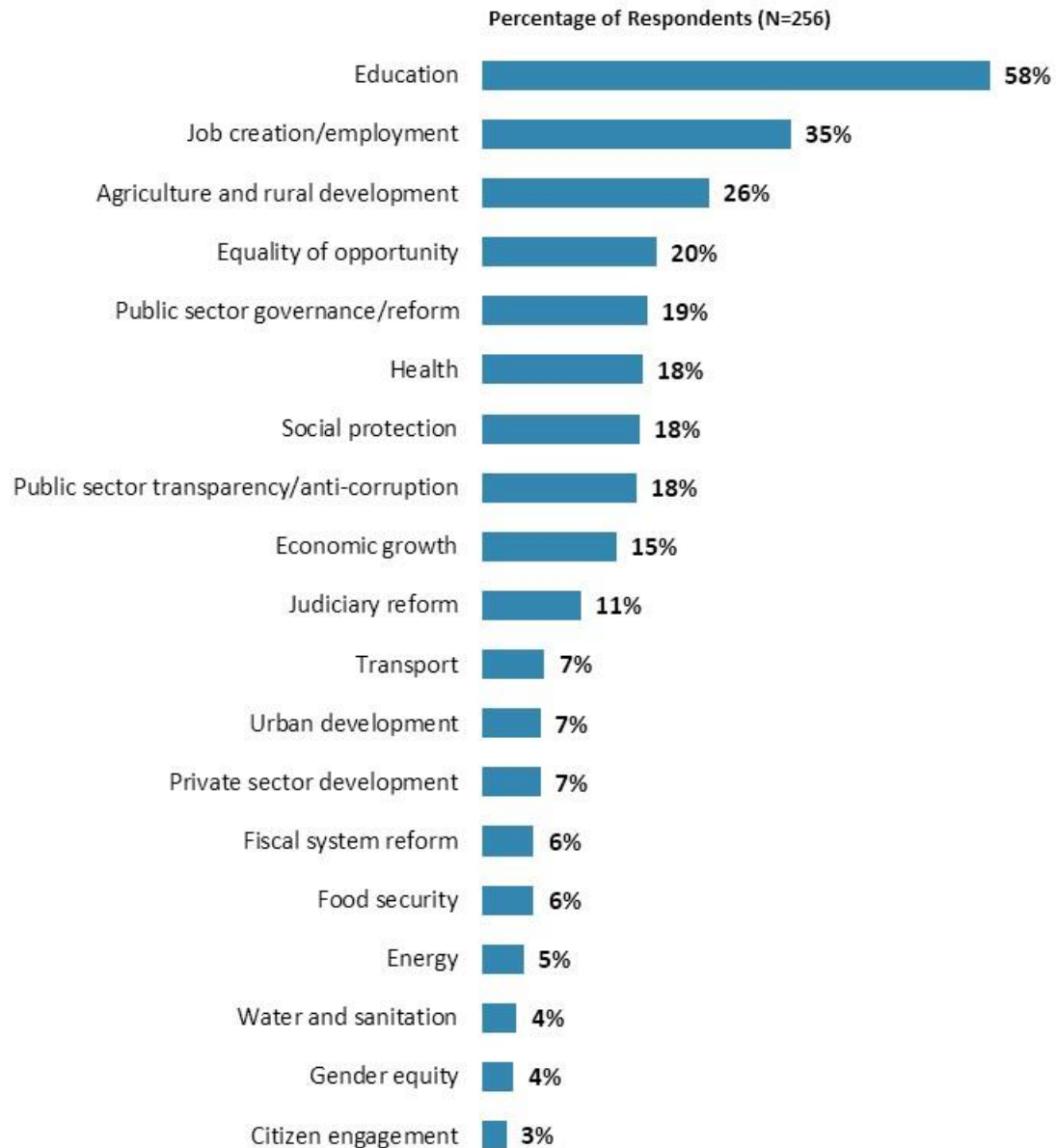
(Respondents chose from a list. Responses combined. Top 20 of 28 response options shown.)



IV. General Issues Facing Paraguay (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the biggest contributors to poverty reduction in Paraguay were “*education*” (46%) and “*anti-corruption*” (31%).



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Paraguay?"

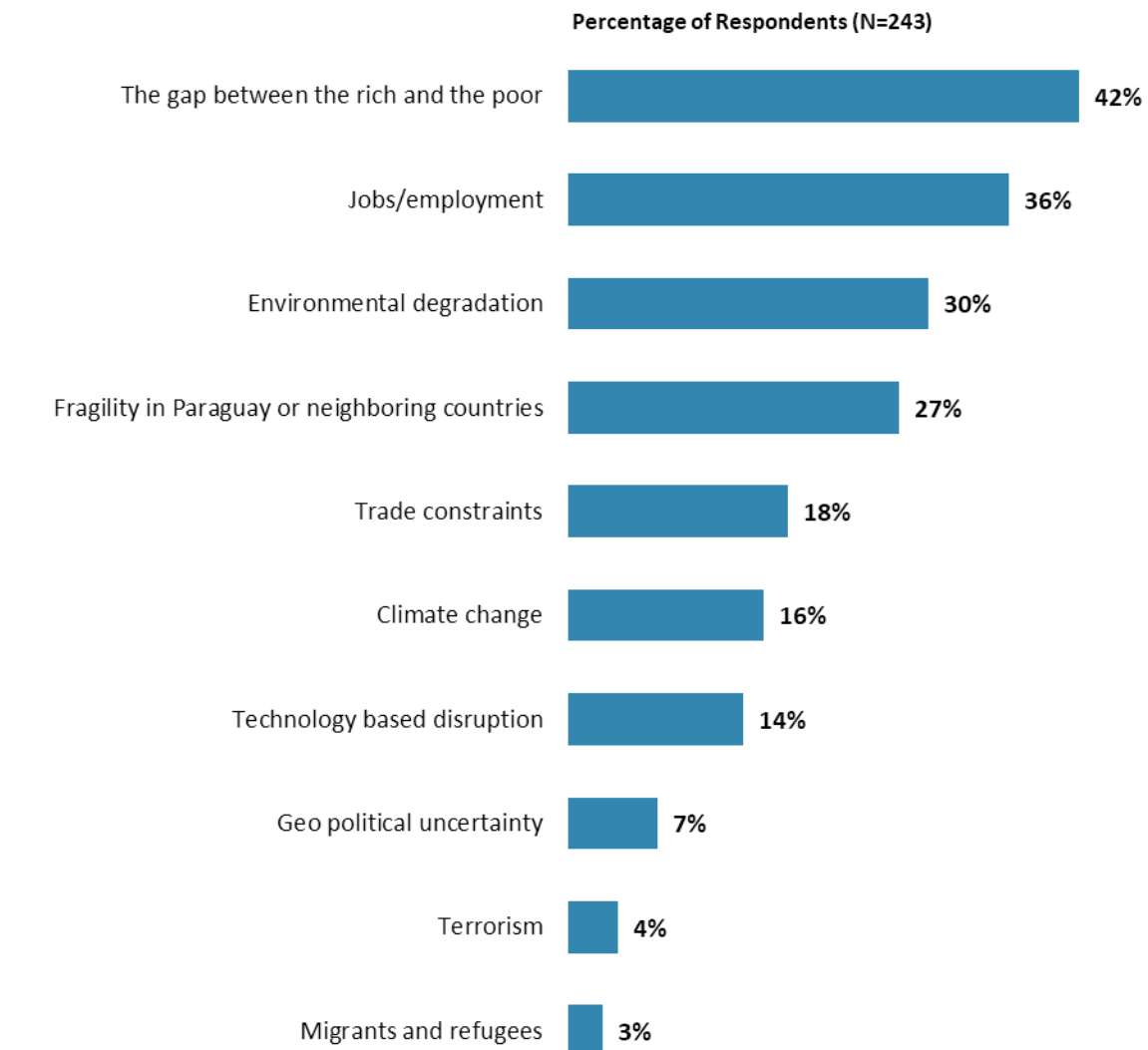
(Choose no more than THREE)"

(Respondents chose from a list. Responses combined. Top 19 of 27 response options shown.)



IV. General Issues Facing Paraguay (continued)

The Impact of Global Challenges on Paraguay

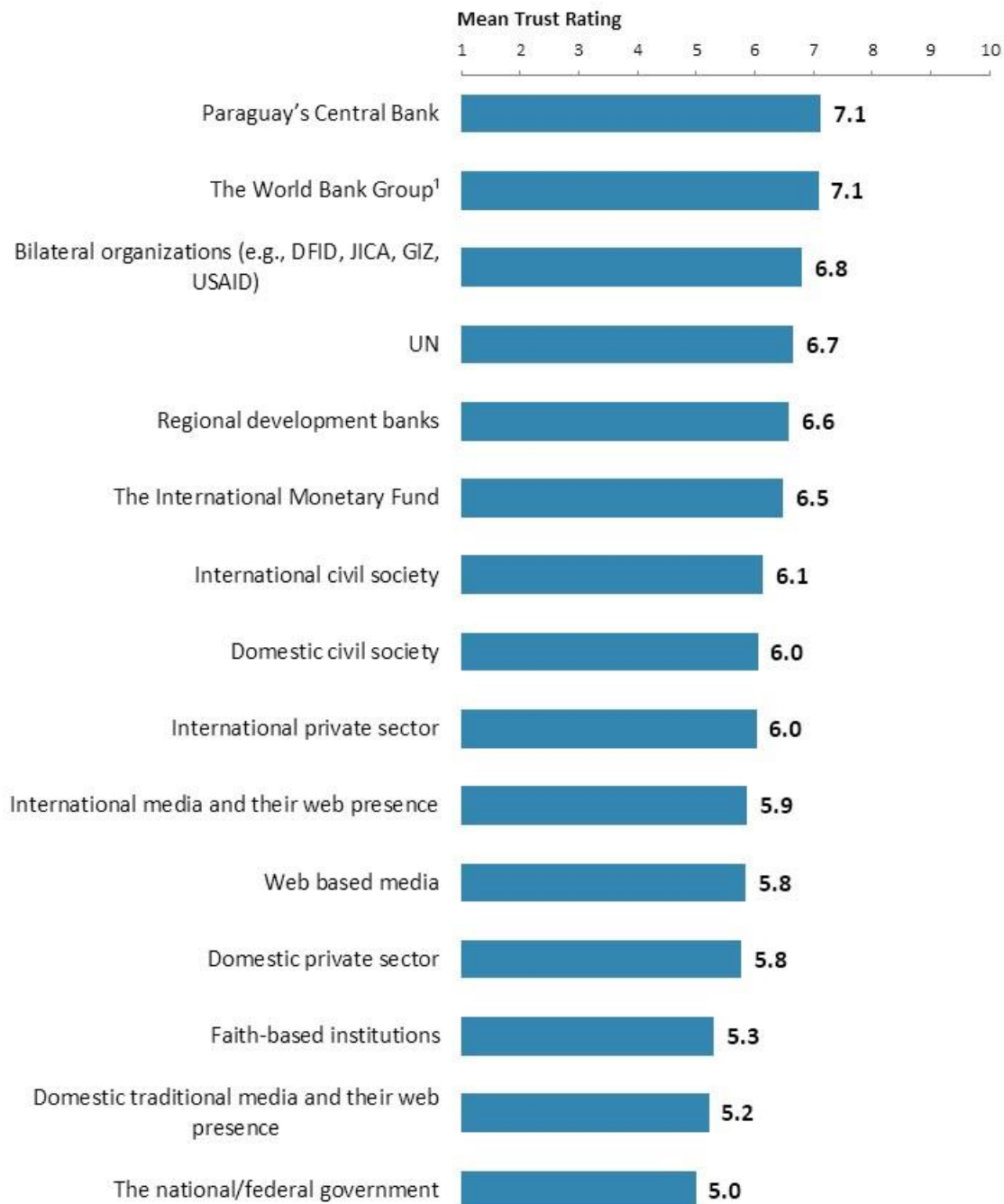


"Listed below are global challenges. Which do you think have the most serious impact on Paraguay?
(Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IV. General Issues Facing Paraguay (continued)

Trust in Institutions



"To what extent do you trust each of the following groups to do what is right?"

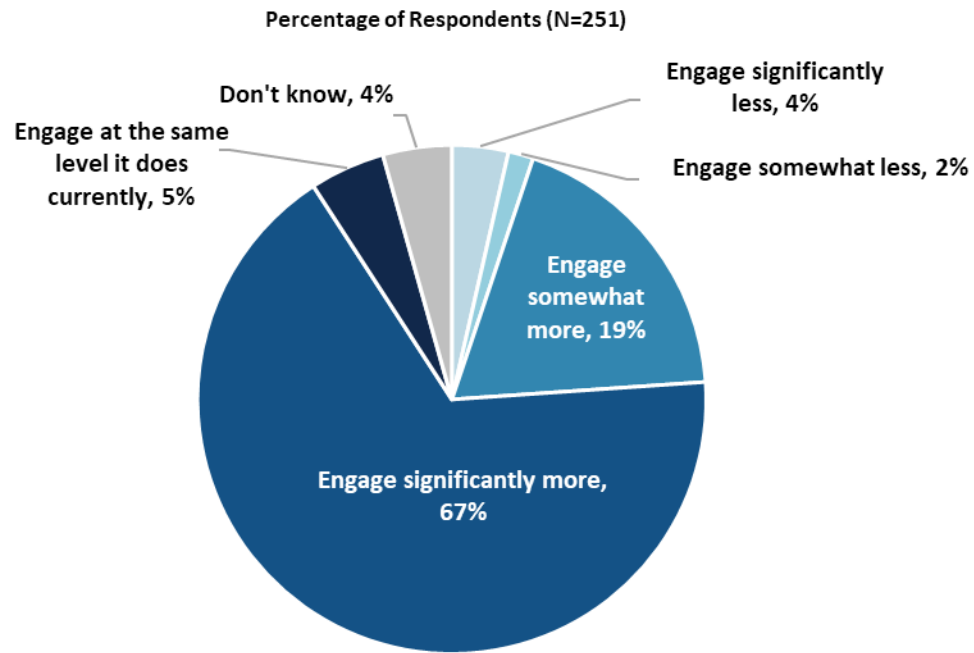
(1-"To no degree at all", 10-"To a very significant degree")

'Indicator Question



IV. General Issues Facing Paraguay (continued)

Civil Society Engagement

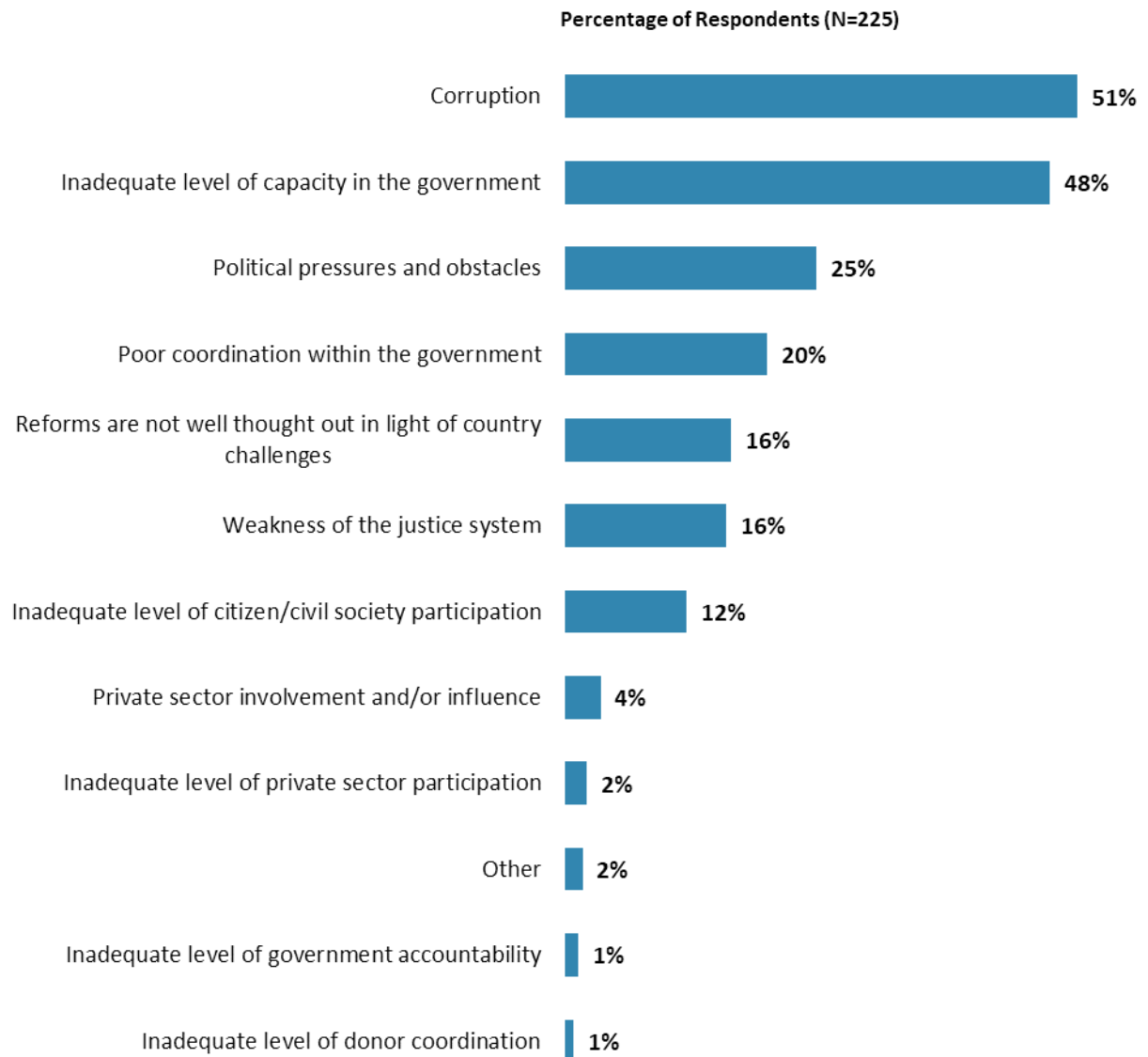


"When thinking about development efforts in Paraguay, do you think that civil society (e.g., NGOs, CBOs) should ... ?"
(Respondents chose from a list.)



IV. General Issues Facing Paraguay (continued)

Attributions for Slow/Failed Reform Efforts



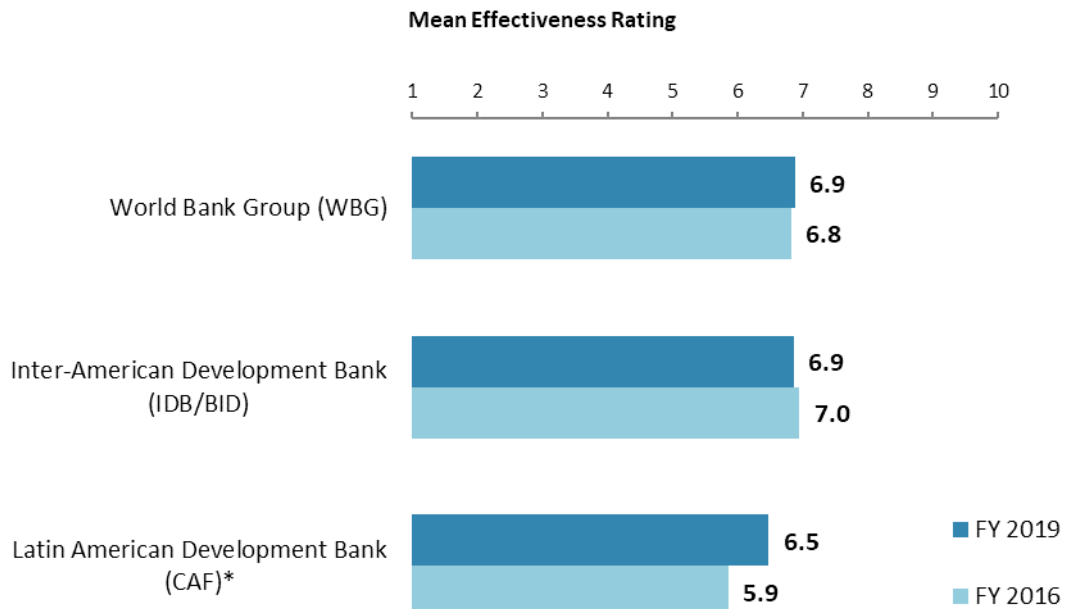
"When economic and/or social reform efforts fail or are slow to take place in Paraguay, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

Overall Effectiveness of the World Bank Group vs. Other Development Banks³

(Indicator Question)

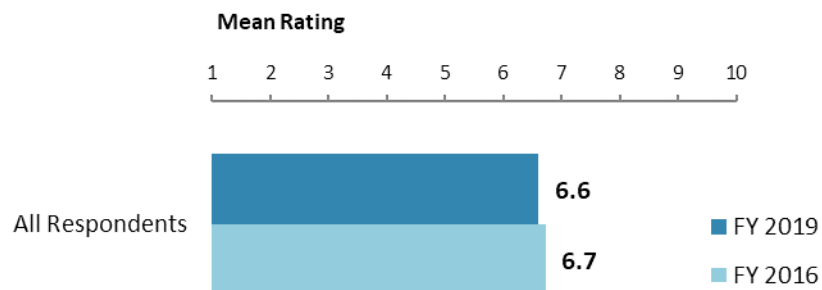


"Overall, please rate your impression of the effectiveness of these organizations in Paraguay."

(1-"Not effective at all", 10-"Very effective")

(*Significantly different between FY 2019 and FY 2016)

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Paraguay?" (1-"To no degree at all", 10-"To a very significant degree")

³ Means presented in the charts on this page were calculated based on weighted data.



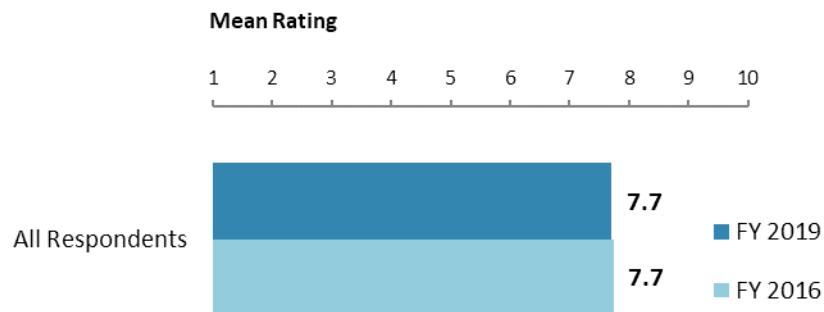
V. Overall Attitudes toward the World Bank Group (continued)

Influence on Paraguay's Development Agenda (*Indicator Question*)



"To what extent does the World Bank Group influence the development agenda in Paraguay?" (1-"To no degree at all", 10-"To a very significant degree")

WBG Staff Preparedness⁴



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Paraguay solve its most complicated development challenges?" (1-"To no degree at all", 10-"To a very significant degree")

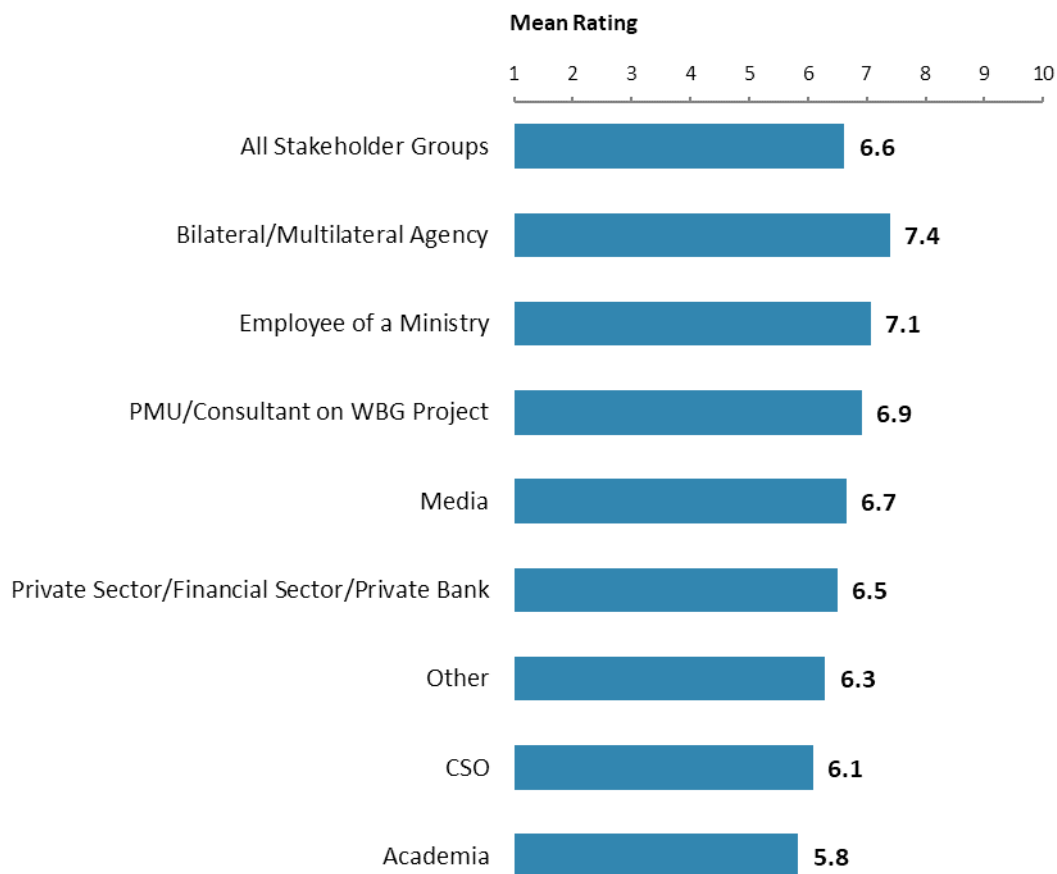
⁴ Means presented in the chart were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from bilateral/multilateral agencies had the highest mean ratings for the aggregated responses to the twenty-eight COS indicator questions, whereas respondents from academia had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 58).
- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-eight COS indicator questions (mean rating = 7.5) compared to respondents who do not collaborate with the WBG (mean rating = 6.3). Responses for individual indicator questions by exposure to the WBG can be found in Appendix E (page 82).



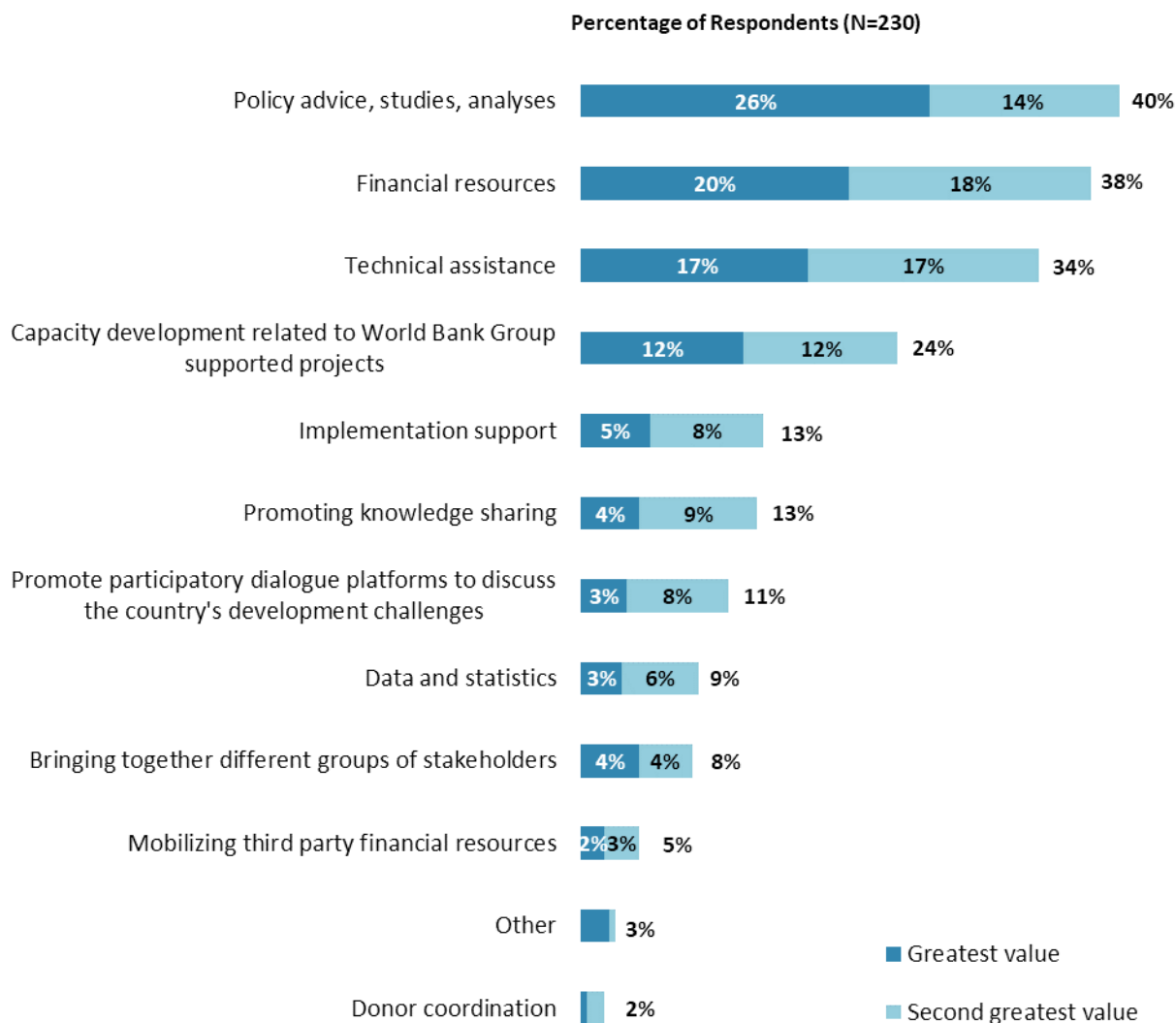
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest values to Paraguay were its "*financial resources*" (53%), "*policy advice, studies, analyses*" (44%), and "*technical assistance*" (36%).



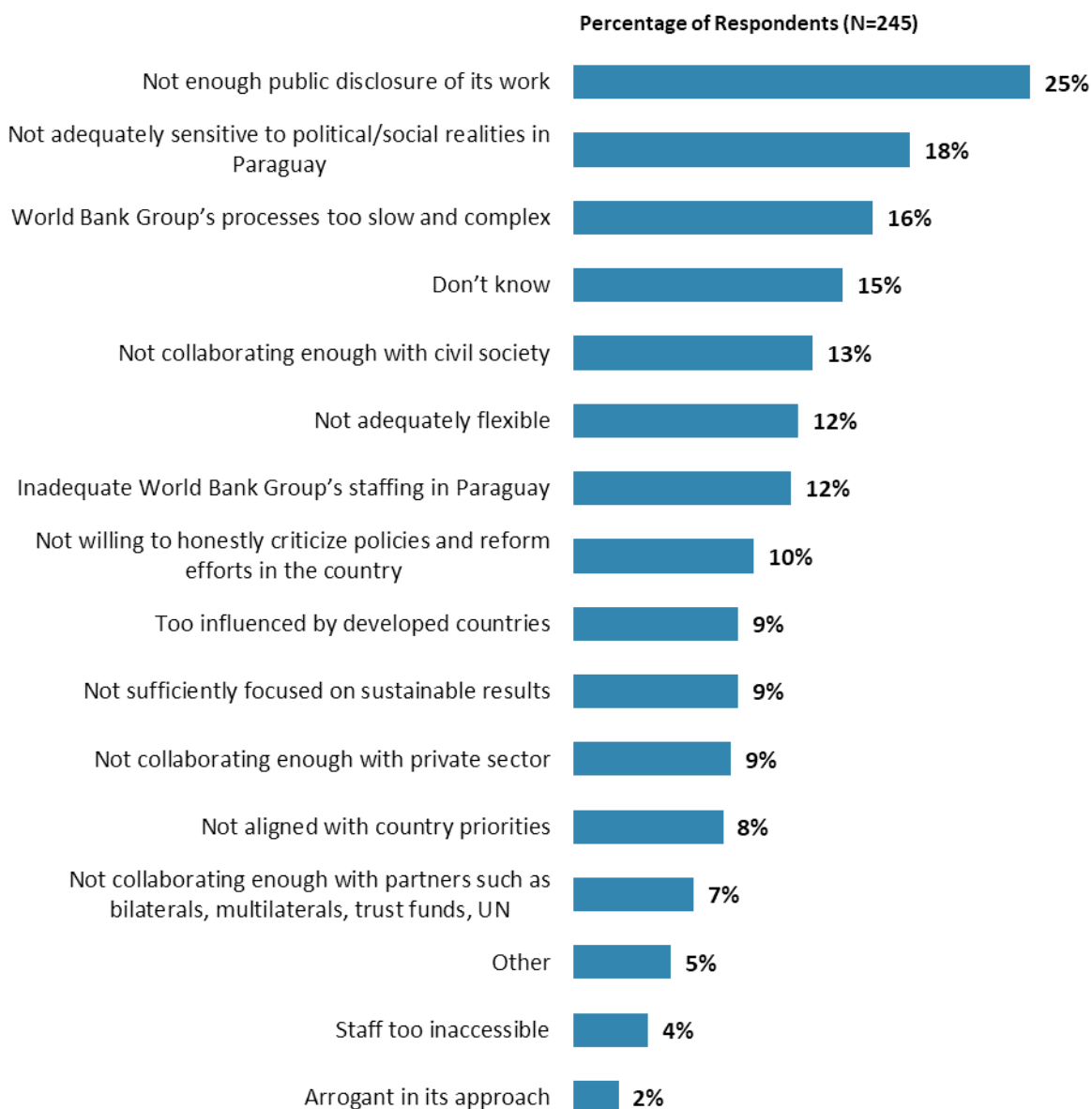
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Paraguay?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest weaknesses in its work in Paraguay were "*World Bank Group's processes too slow*" (26%) and "*not enough public disclosure of its work*" (22%).

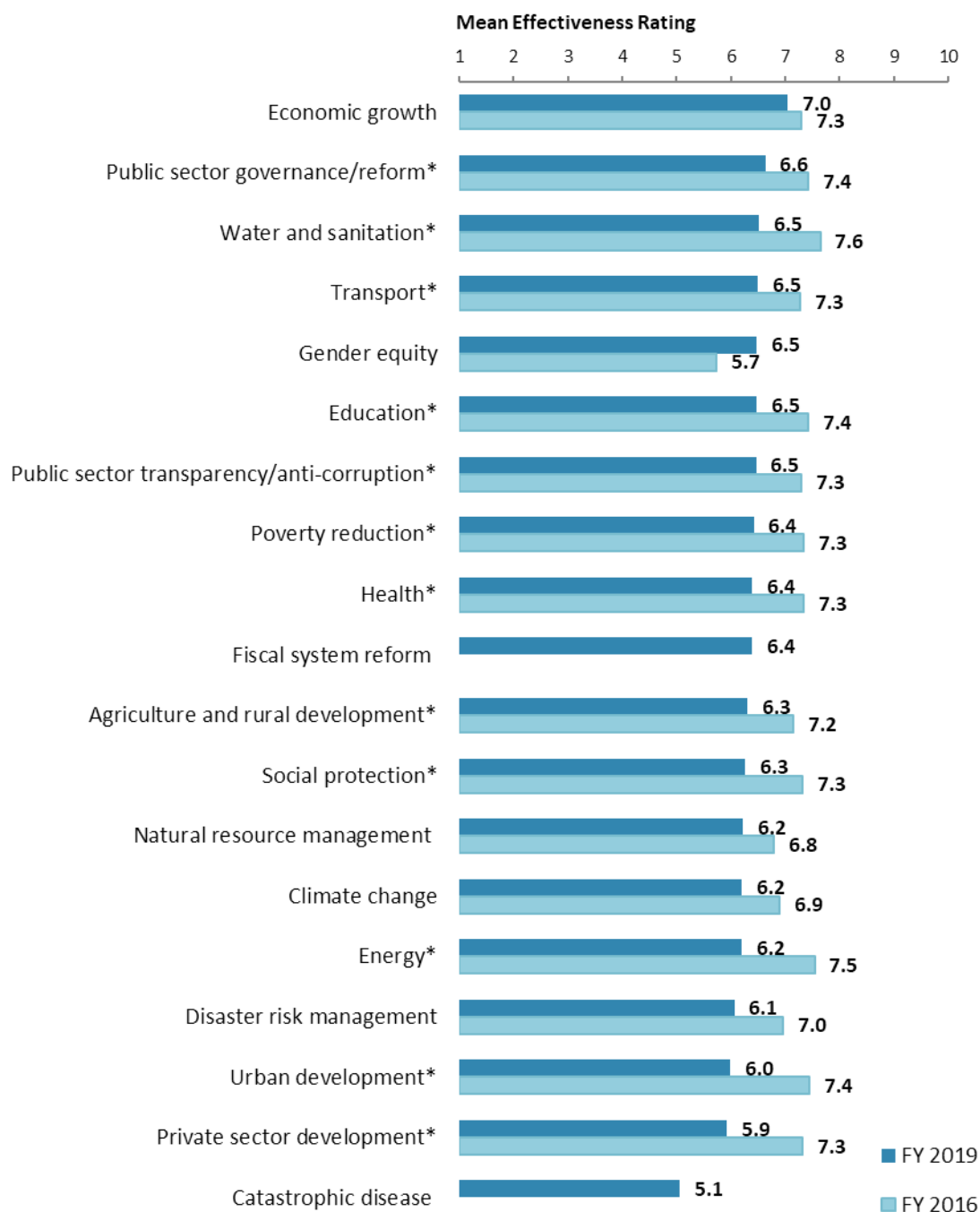


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Paraguay? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁵



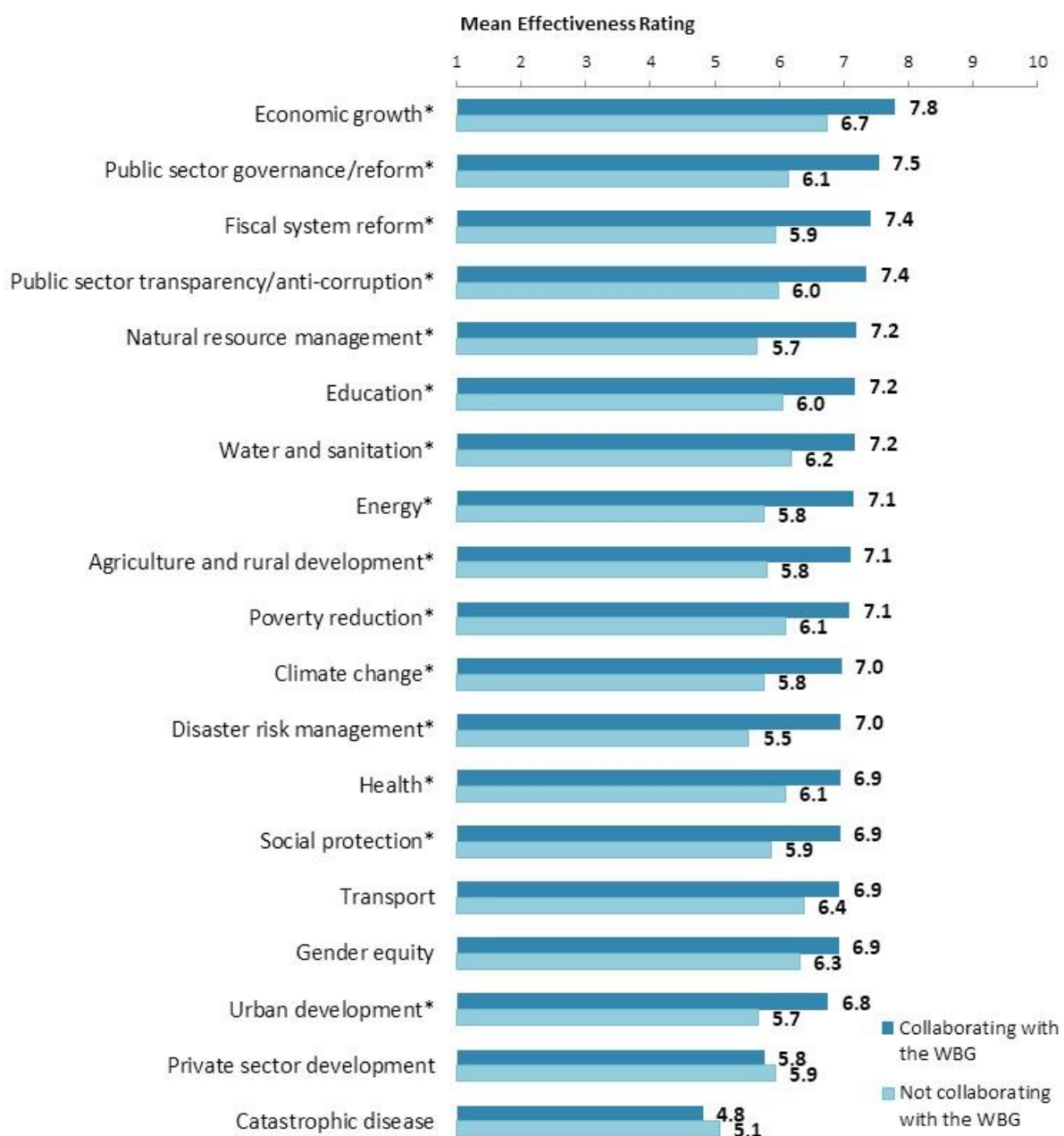
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay?"
(1-"Not effective at all", 10-"Very effective")
(*Significantly different between FY 2019 and FY 2016)

⁵ Means presented in this chart were calculated based on weighted data.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁶



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay?"

(1- "Not effective at all", 10- "Very effective")

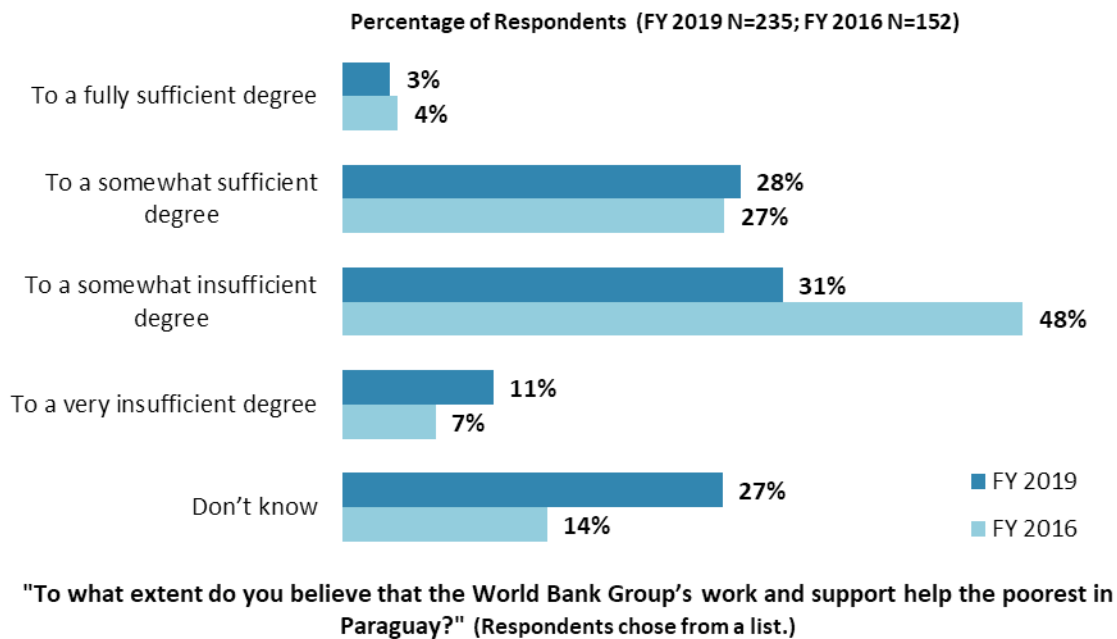
(*Significantly different between collaborators and non-collaborators)

⁶ Note in the Appendix on the sectoral effectiveness (Appendix A, page 43) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.

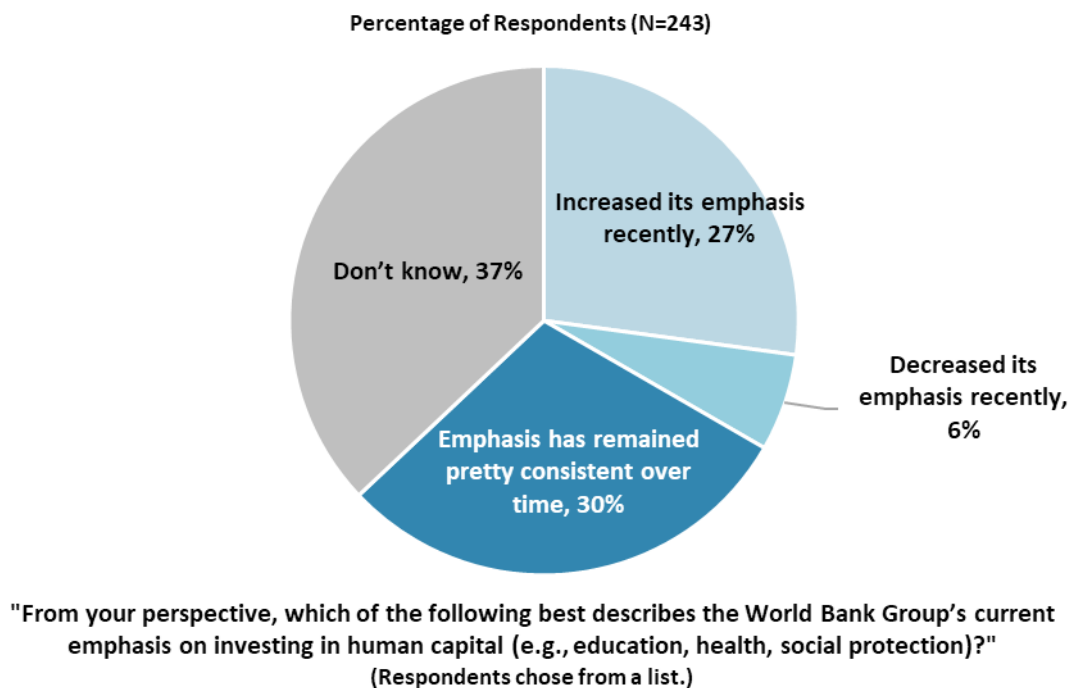


VI. Sectoral Effectiveness (continued)

Helping the Poorest⁷



The WBG's Human Capital Investment

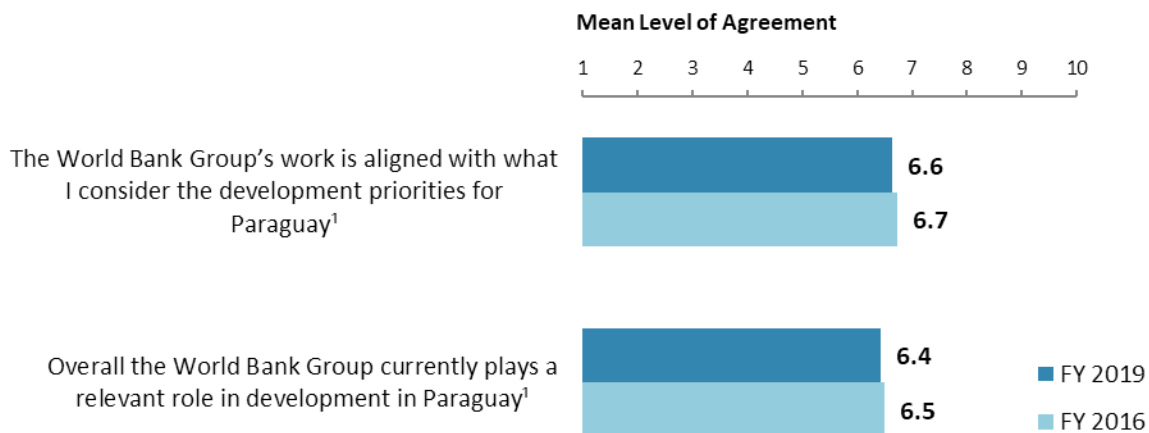


⁷ Percentages in the chart were calculated based on weighted data.



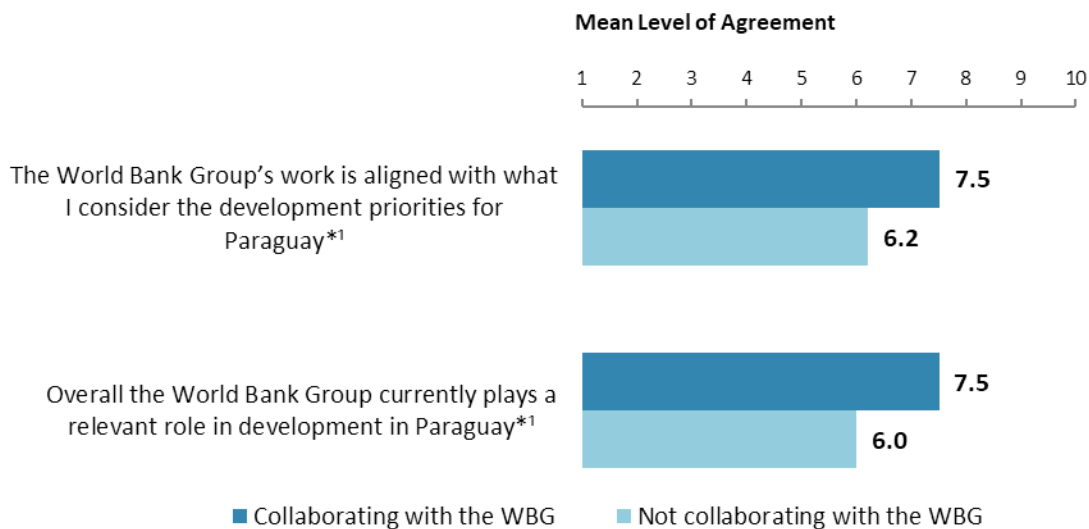
VII. How the World Bank Group Operates

The World Bank Group's Work in Paraguay: Year Comparison⁸



"To what extent do you agree with the following statements about the World Bank Group's work in Paraguay?" (1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question

The World Bank Group's Work in Paraguay: Collaboration



"To what extent do you agree with the following statements about the World Bank Group's work in Paraguay?" (1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between collaborators and non-collaborators)
¹Indicator Question

⁸ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁹



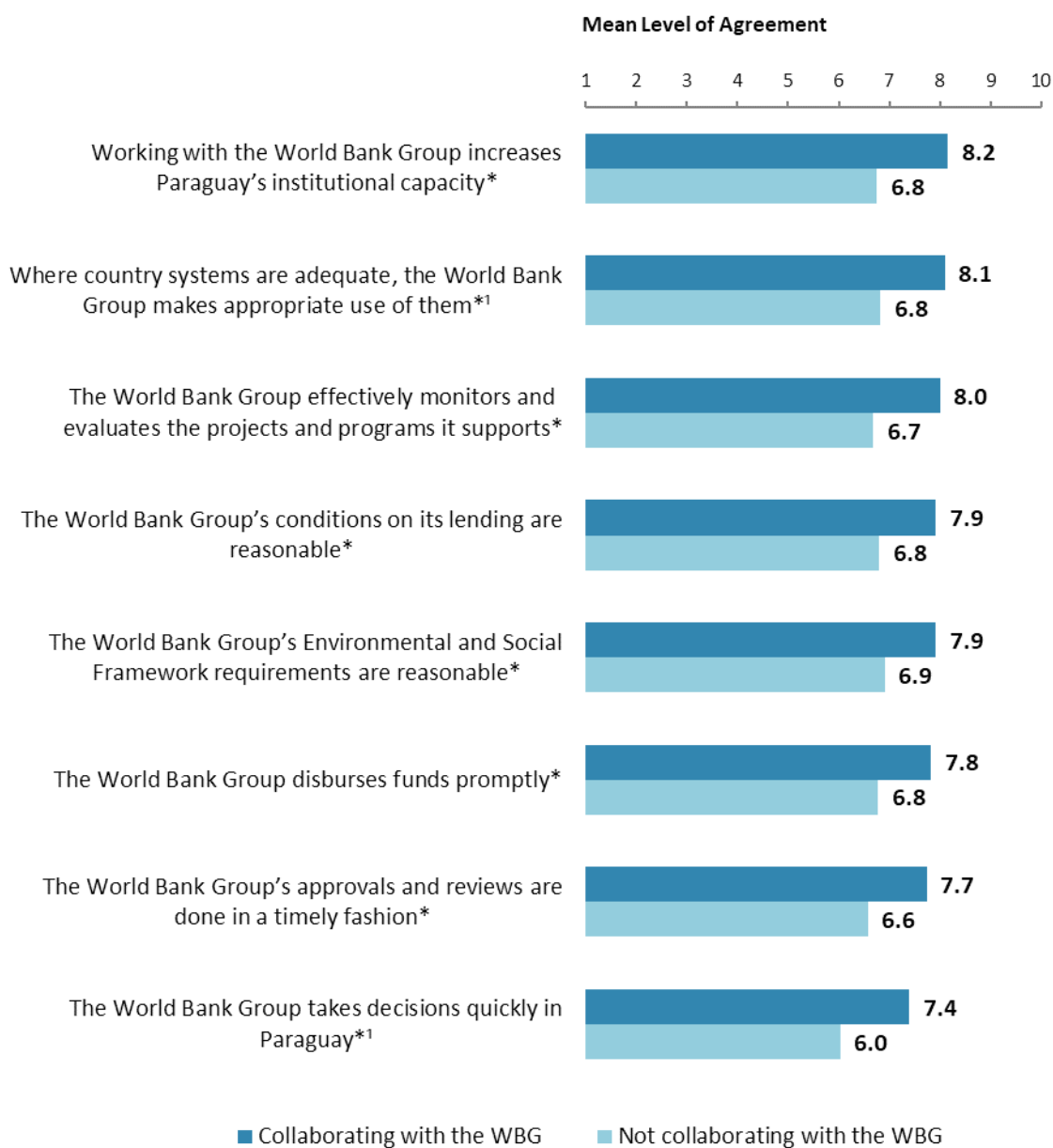
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

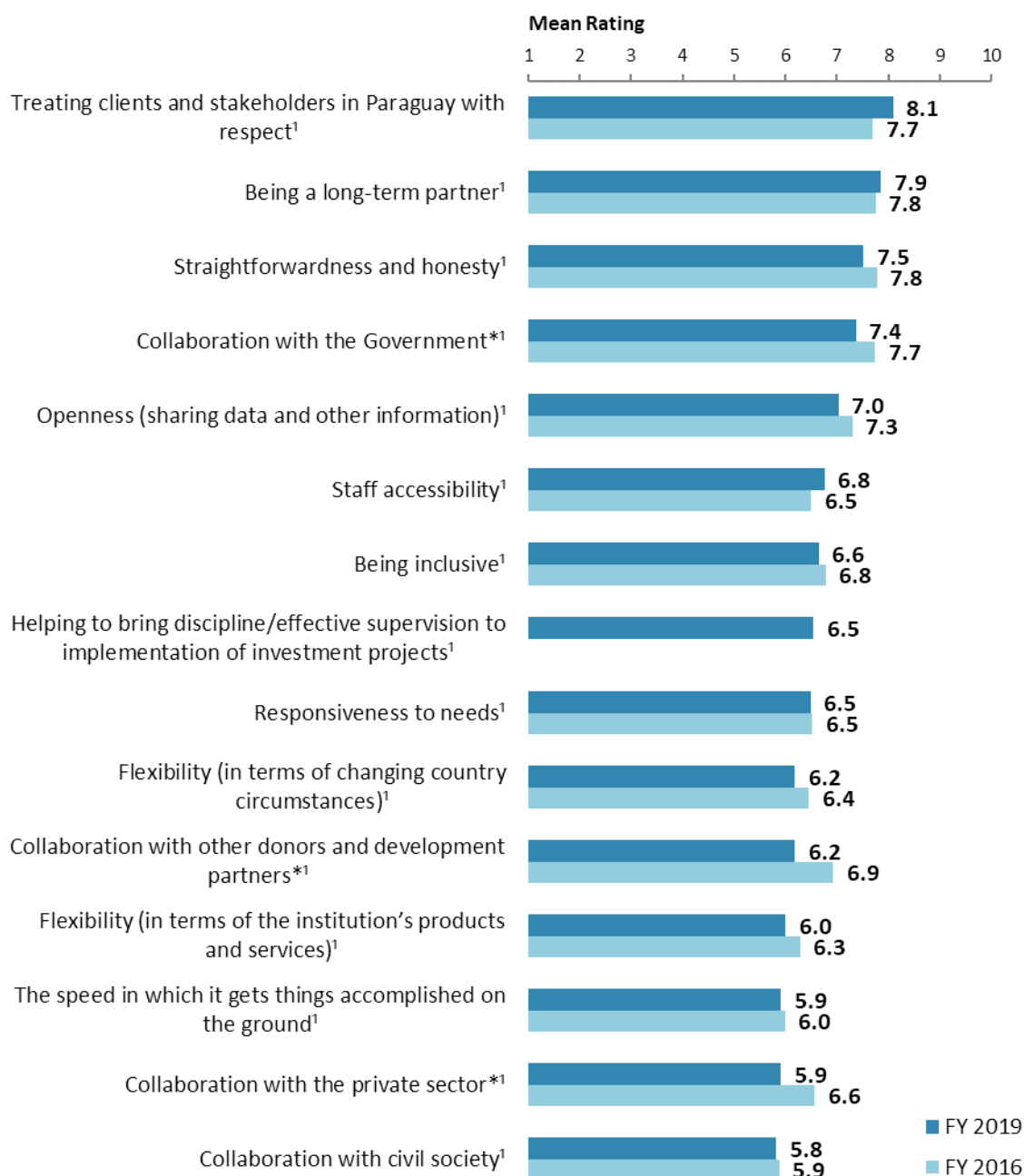
(*Significantly different between collaborators and non-collaborators)

¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison¹⁰



"To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2019 and FY 2016)

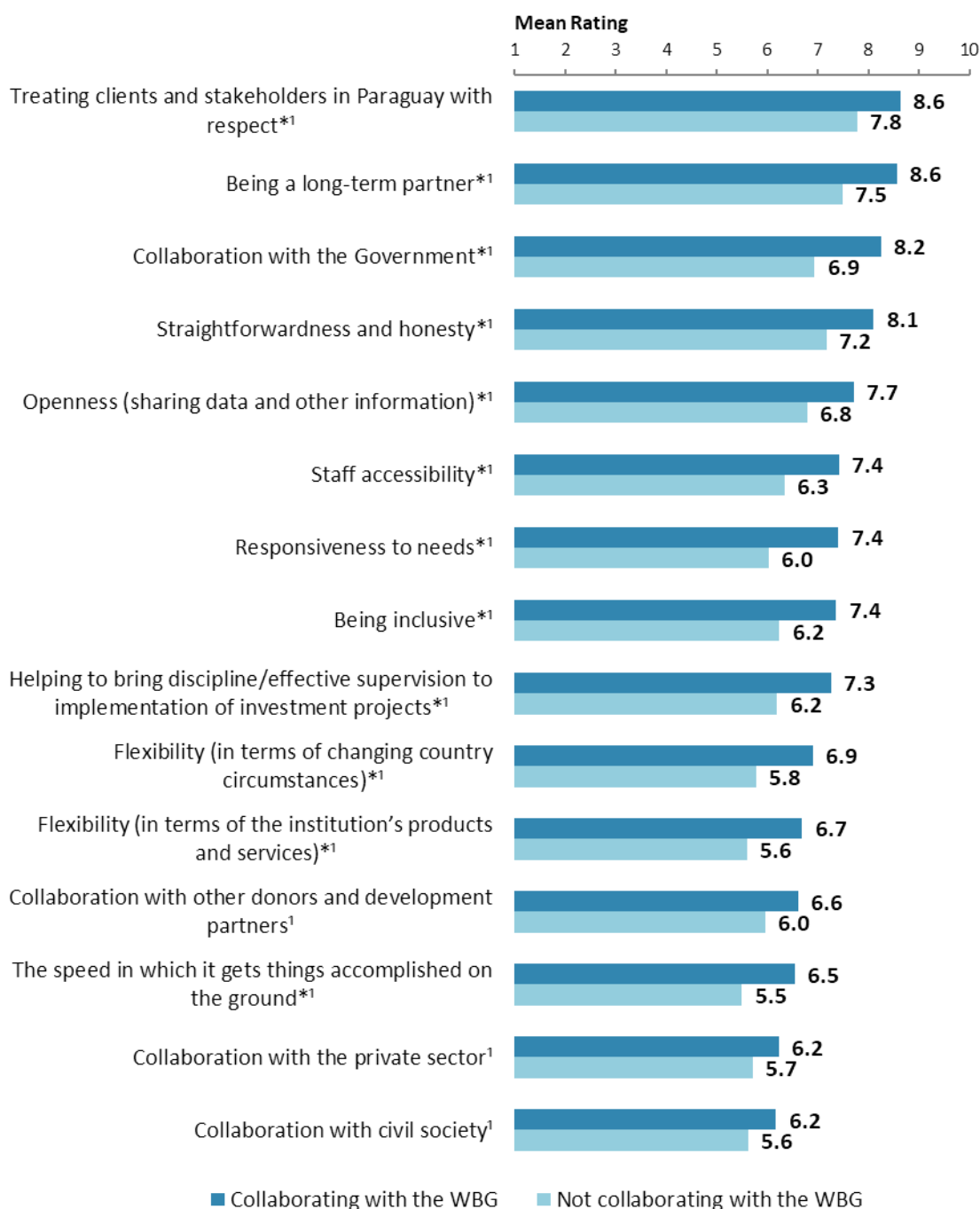
¹Indicator Question

¹⁰ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

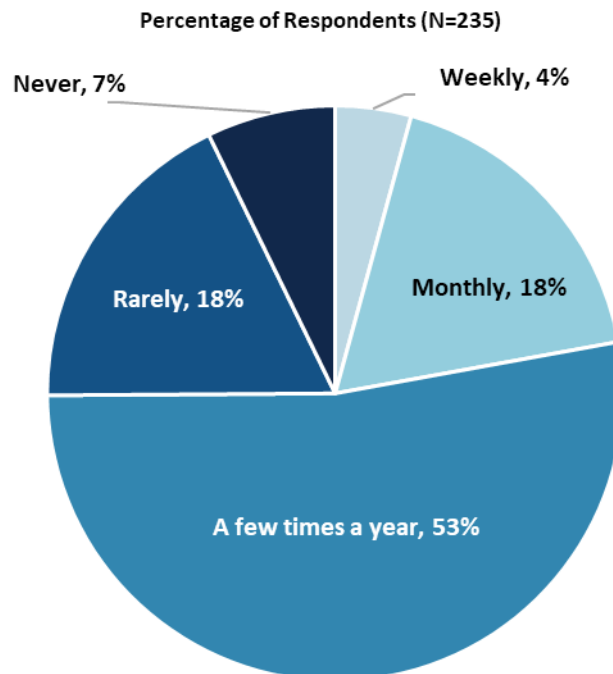
(*Significantly different between collaborators and non-collaborators)

¹Indicator Question



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

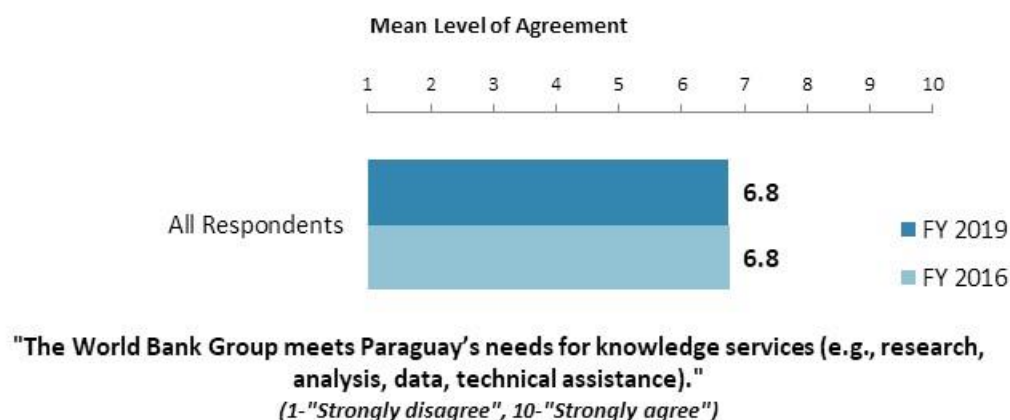


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)

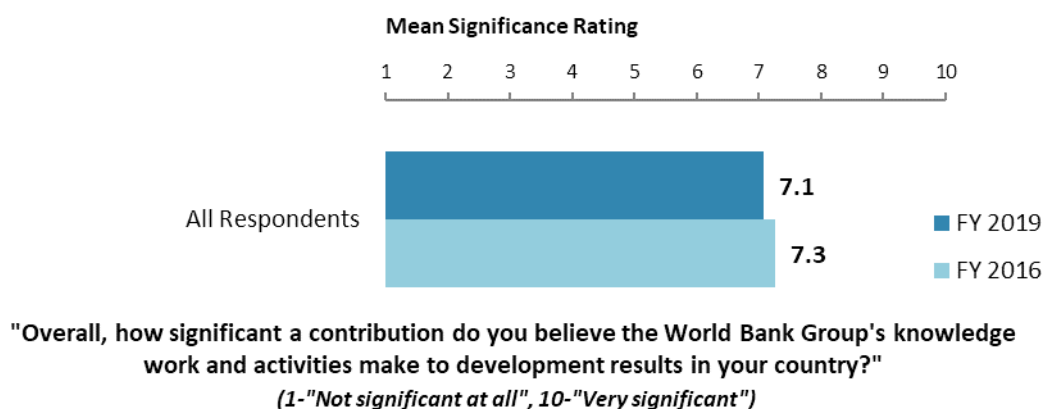


VIII. World Bank Group's Knowledge and Instruments (continued)

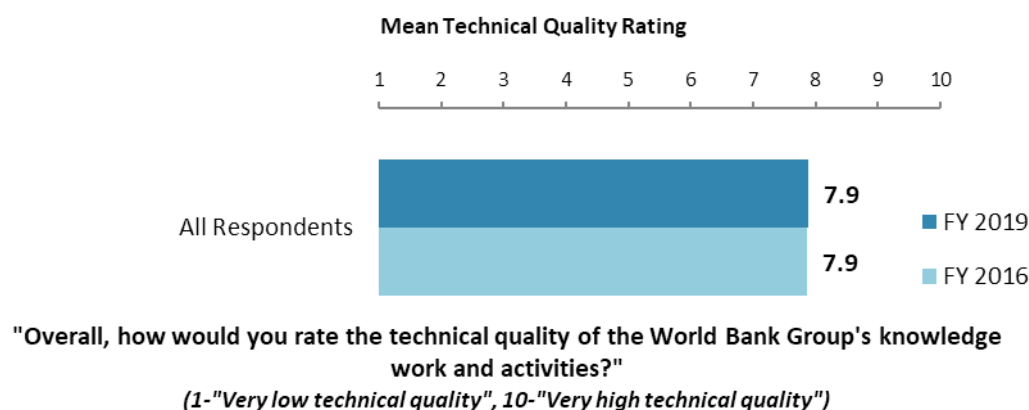
Meeting Paraguay's Knowledge Needs¹¹ (*Indicator Question*)



Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)

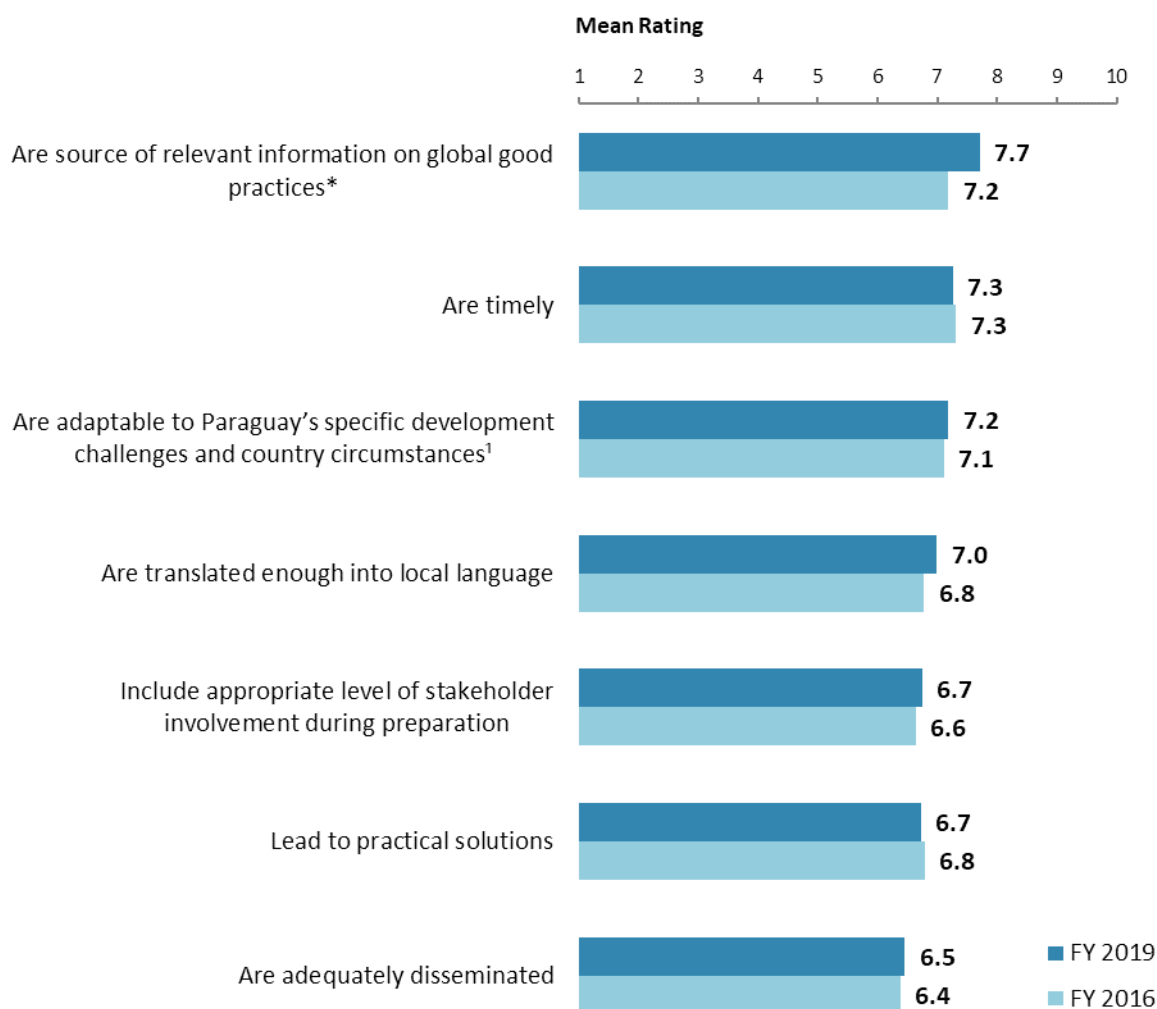


¹¹ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹²



"In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2019 and FY 2016)

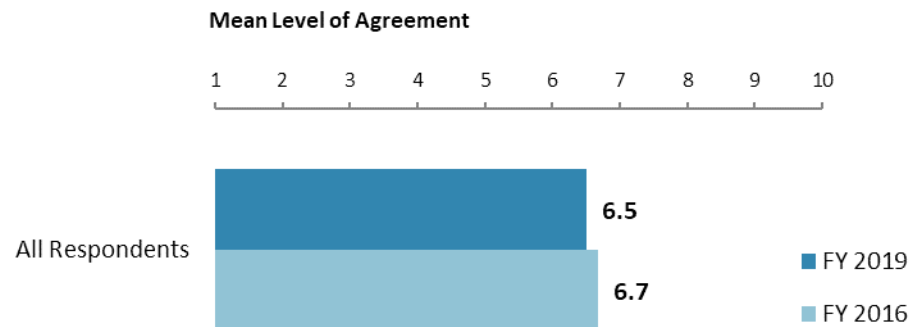
¹Indicator Question

¹² Means in the chart were calculated based on weighted data.



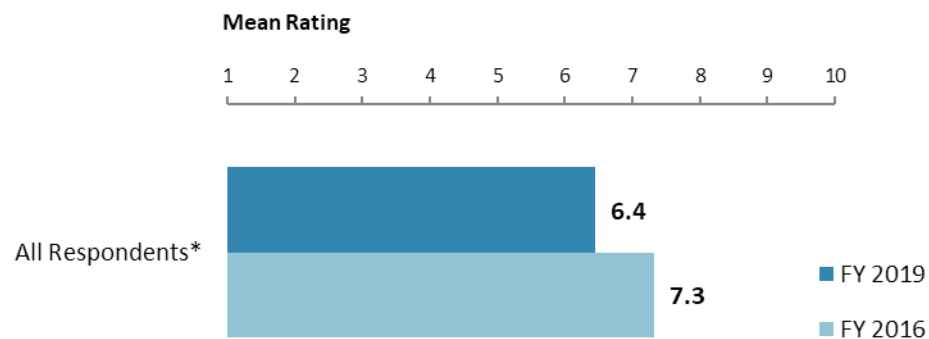
VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Paraguay's Needs for Financial Instruments¹³ *(Indicator Question)*



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Reimbursable Advisory Services) meet the needs of Paraguay."
(1-"Strongly disagree", 10-"Strongly agree")

WBG's Reimbursable Advisory Services



"To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?"
(1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2019 and FY 2016)

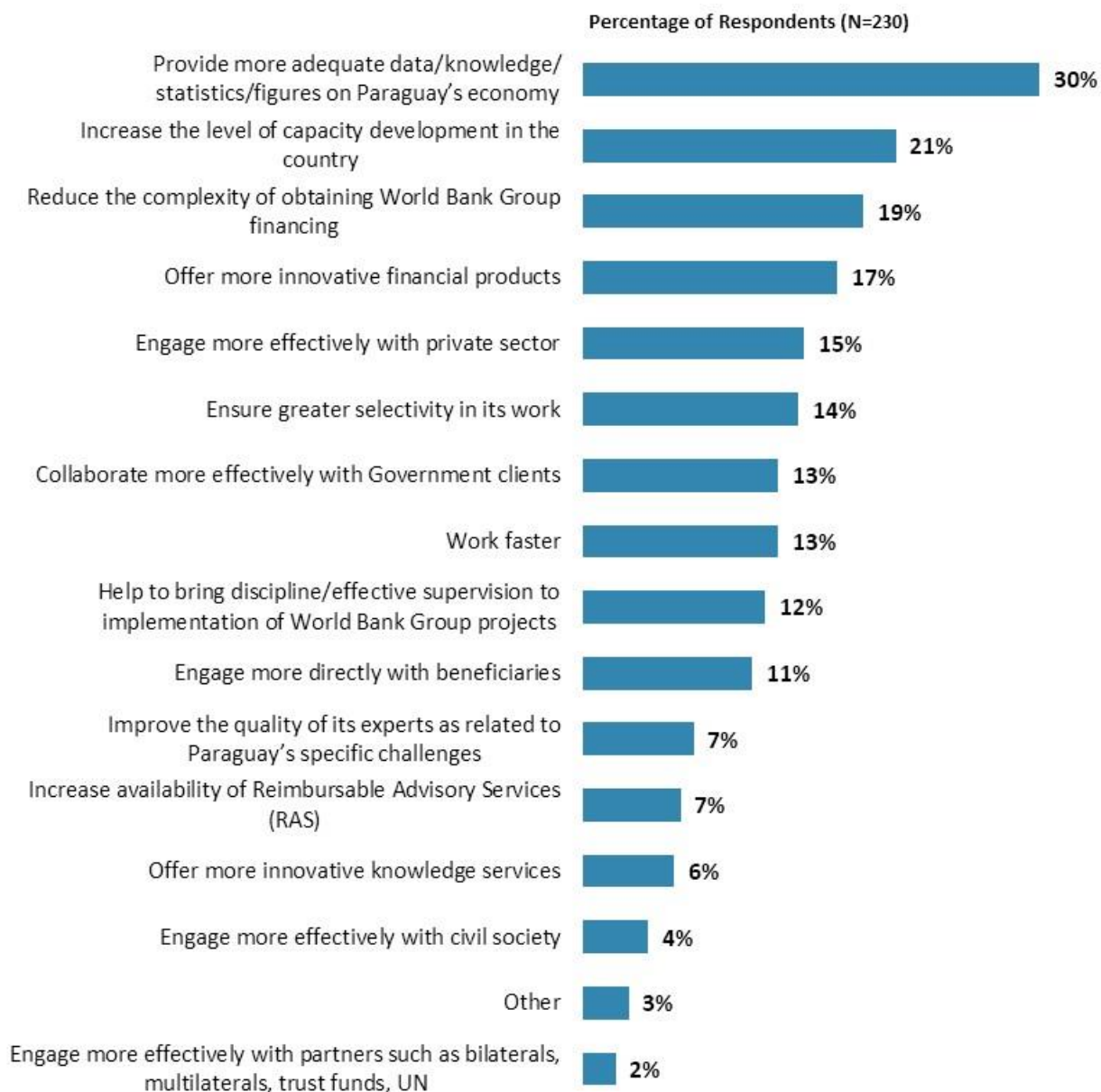
¹³ Means in the chart were calculated based on weighted data.



IX. The Future Role of the WBG in Paraguay

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (30%) and “*support the capacity building at the operational level of the Government*” (30%).



**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Paraguay?
(Choose no more than TWO)"**

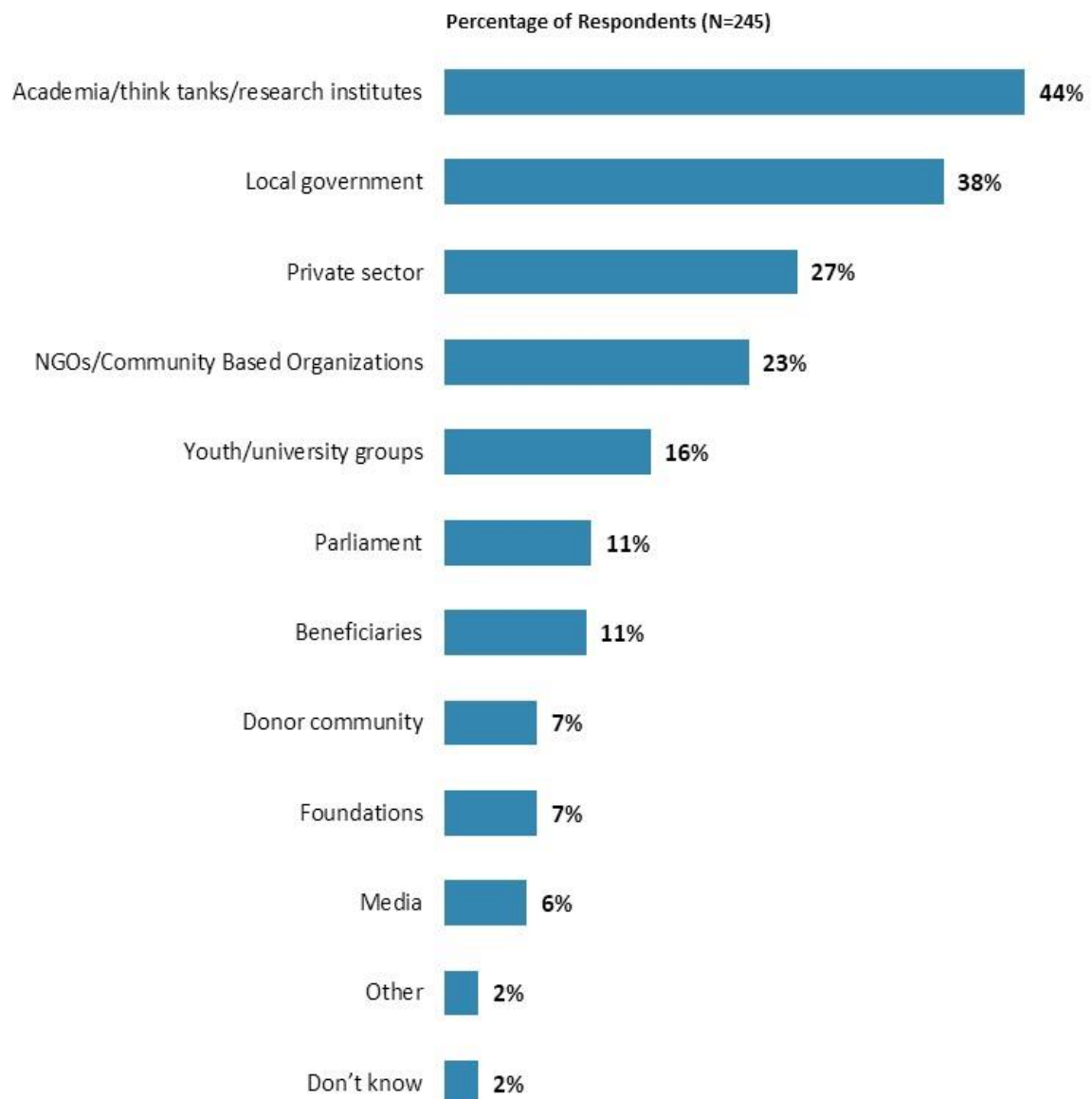
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Paraguay (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should collaborate more with “*local government*” (51%), “*academia/think tanks/research institutes*” (32%), and “*NGOs/Community Based Organizations*” (31%) to ensure better development results in Paraguay.



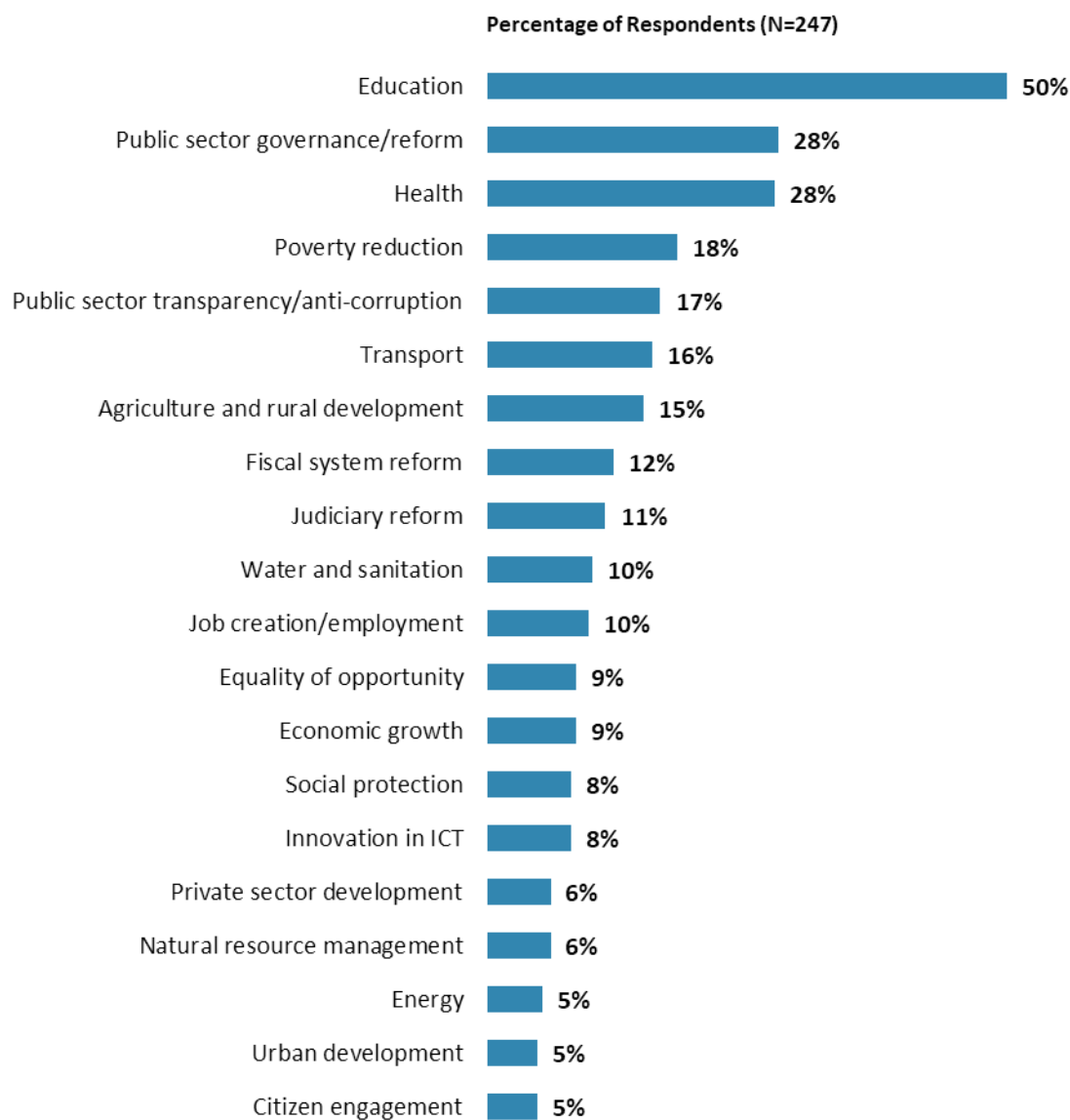
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?
(Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Paraguay (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should focus its resources on “*public sector governance/reform*” (35%), “*education*” (29%), and “*poverty reduction*” (25%).

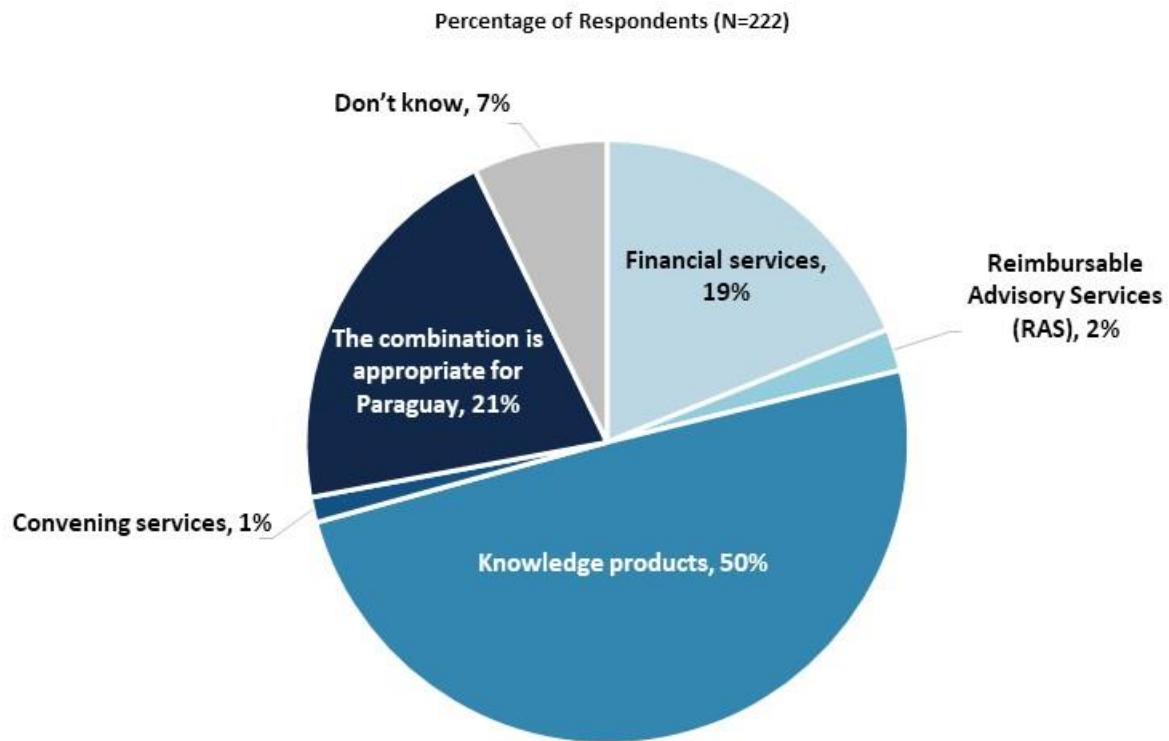


“When thinking about how the World Bank Group can have the most impact on development results in Paraguay, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Paraguay? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined. Top 20 of 28 response options shown.)



IX. The Future Role of the WBG in Paraguay (continued)

Future Combination of the WBG Services



"When considering the combination of services that the World Bank Group offers in Paraguay, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Paraguay?"

(Respondents chose from a list.)

Note: No respondents selected "None of the above" response option.

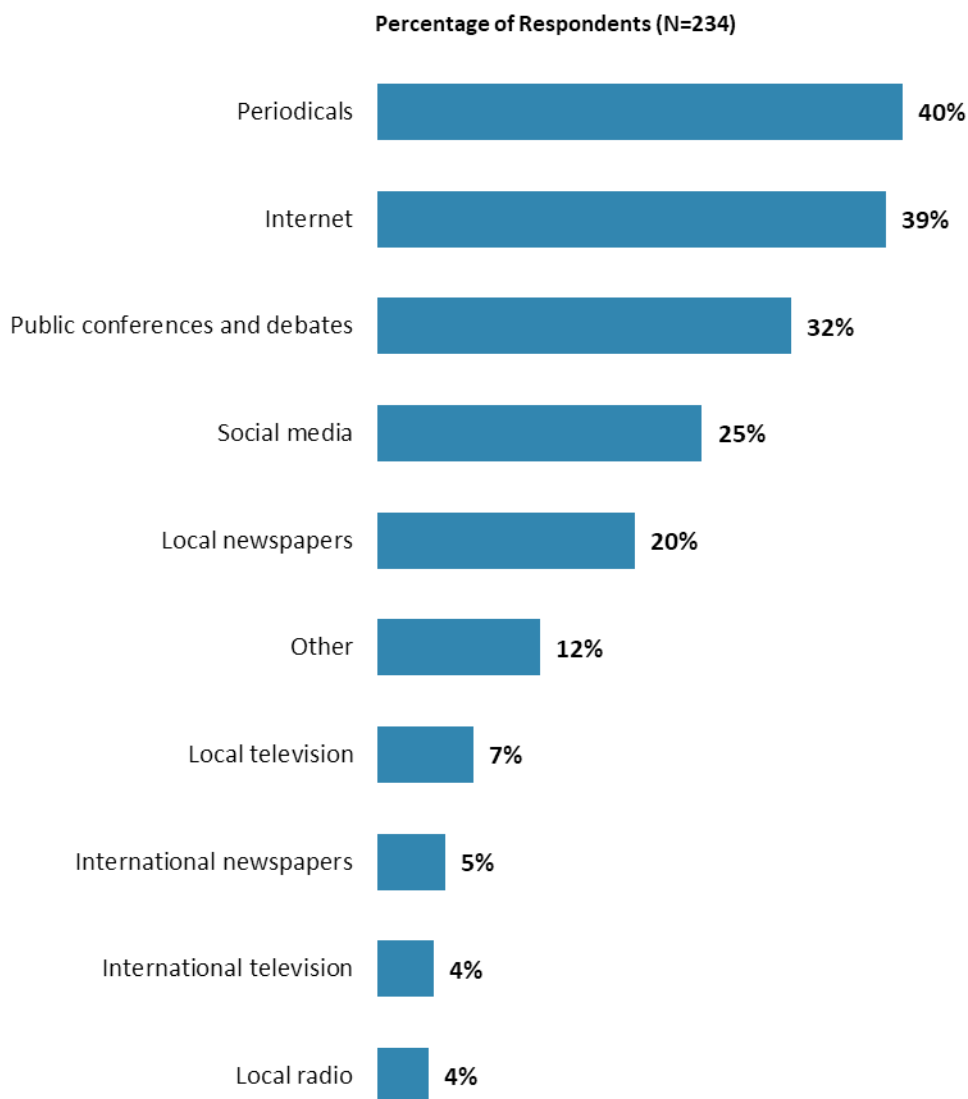


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 58) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they got most of their information about economic and social development issues in Paraguay from “Internet” (54%), “periodicals” (34%), and “local newspapers” (29%).



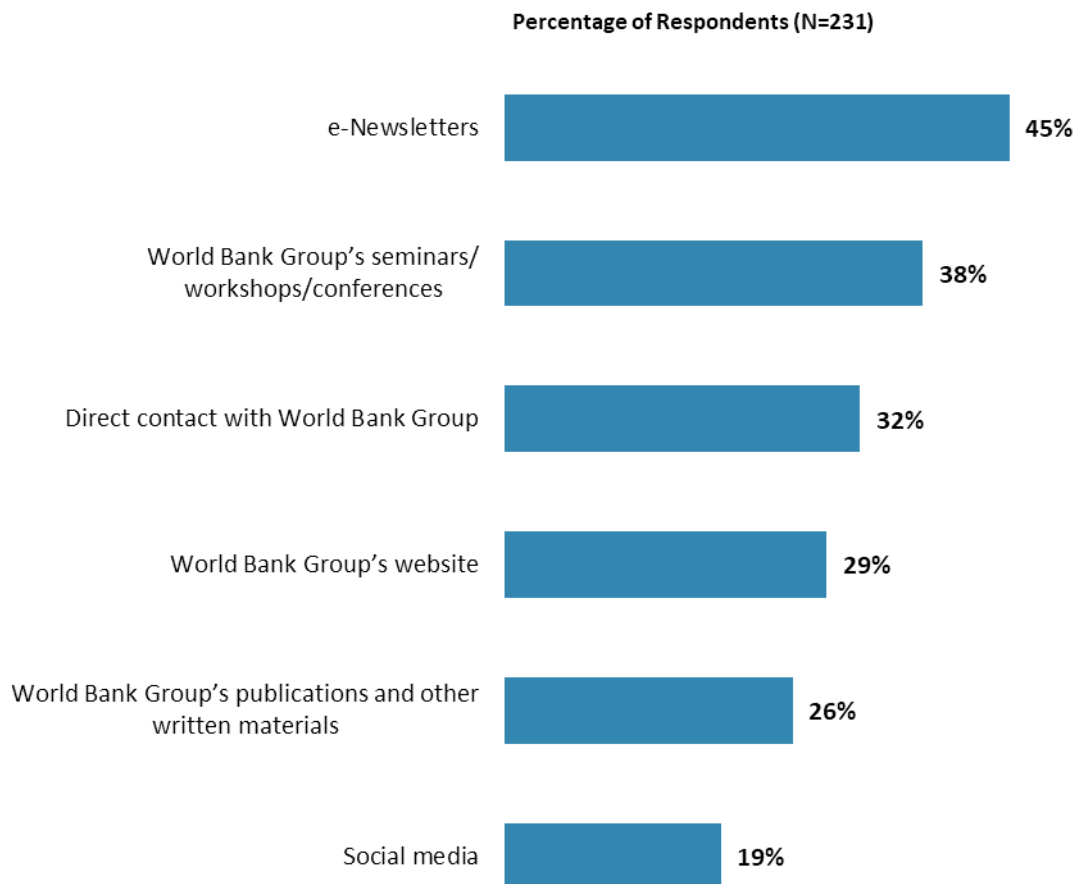
"How do you get most of your information about economic and social development issues in Paraguay?
(Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they would prefer to receive information from the WBG through the “*World Bank Group’s seminars/workshops/conferences/thematic round table discussions*” (53%), “*e-Newsletters*” (40%), and “*direct contact with World Bank Group*” (35%).

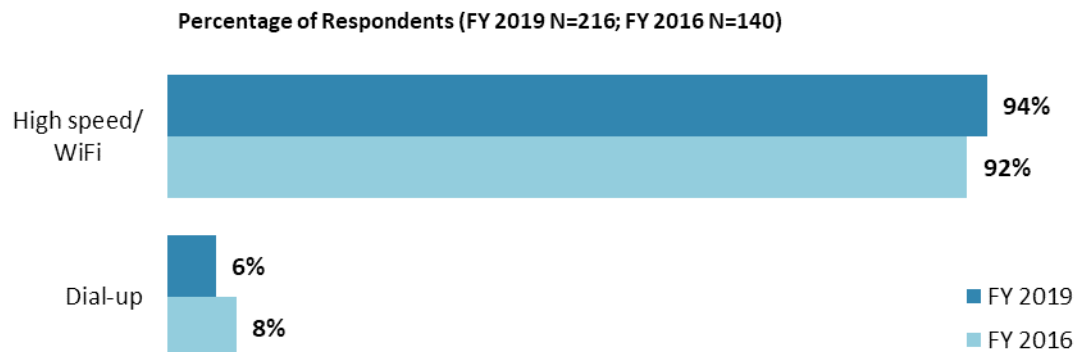


"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



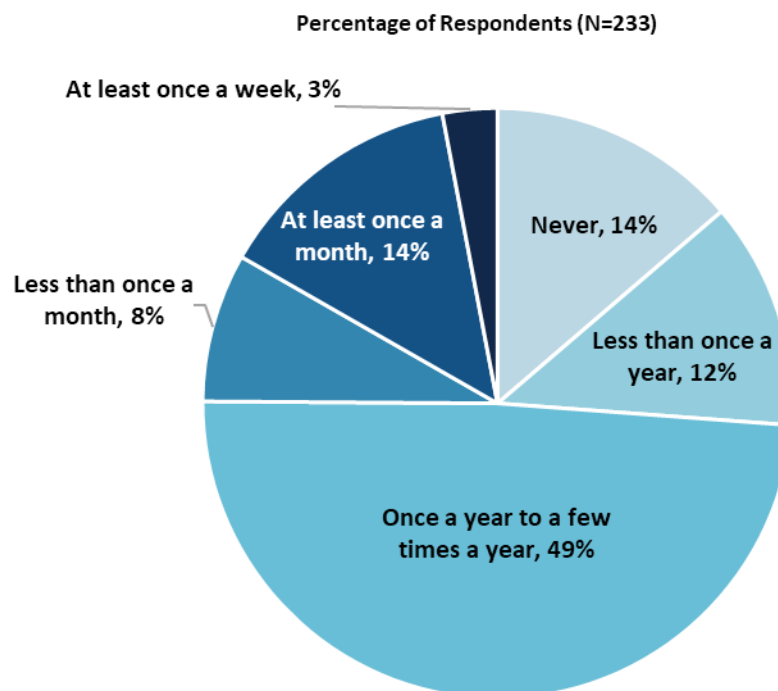
X. Communication and Outreach (continued)

Access to the Internet¹⁴



"Which Internet connection do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)

WBG Interaction Frequency



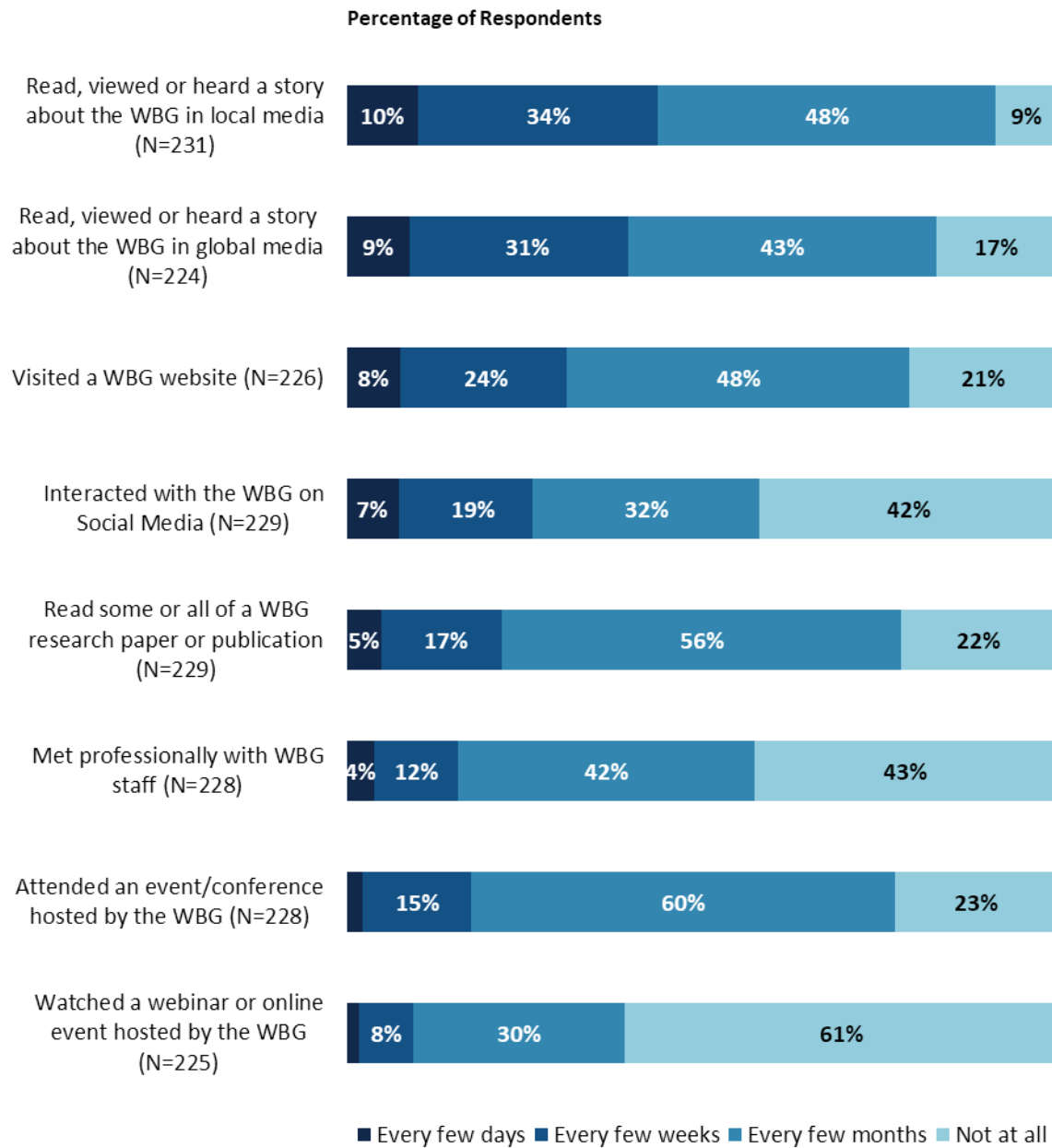
"How frequently do you interact with the World Bank Group now in Paraguay?"
(Respondents chose from a list.)

¹⁴ Percentages presented in the chart were calculated based on weighted data.



X. Communication and Outreach (continued)

Frequency of Specific WBG Interactions



"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)



XI. Appendices

A. Responses to All Questions across All Respondents.....	43
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PARAGUAY





Appendix A: Responses to All Questions across All Respondents (N=260)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Paraguay

1. When you think about the future in Paraguay, are you ... ?	Percentage of Respondents (N=258)
Very pessimistic	1.6%
Somewhat pessimistic	13.6%
Somewhat optimistic	48.1%
Very optimistic	33.7%
Not sure	3.1%

2. Do you think that economic opportunity for citizens in Paraguay is ... ?	Percentage of Respondents (N=258)
Increasing	54.7%
Decreasing	15.5%
Staying about the same	29.8%

**A. General Issues Facing Paraguay (continued)**

3. Listed below are a number of development priorities in Paraguay. Please identify which of the following you consider the most important development priorities in Paraguay. (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=256)
Education	67.2%
Health	28.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)	27.7%
Judiciary reform	20.3%
Public sector transparency/anti-corruption	19.5%
Poverty reduction	15.6%
Fiscal system reform	11.7%
Transport (e.g., roads, bridges, transportation)	11.7%
Job creation/employment	11.3%
Agriculture and rural development	8.2%
Equality of opportunity (i.e., social inclusion)	7.4%
Social protection	7.0%
Economic growth	6.6%
Energy	6.3%
Private sector development	5.9%
Water and sanitation	5.5%
Urban development	4.7%
Innovation in information and communications technology	4.7%
Crime and violence	4.3%
Citizen engagement	3.9%
Gender equity (closing the gap between women and men, and boys and girls)	3.5%
Natural resource management (renewable and non-renewable)	3.5%
Disaster risk management (e.g., floods)	2.3%
Trade and exports	2.0%
Climate change (e.g., mitigation, adaptation)	2.0%
Financial markets	1.2%
Food security	0.8%
Catastrophic disease (e.g., cancer, heart attack, stroke)	0.4%

**A. General Issues Facing Paraguay (continued)**

4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Paraguay? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=256)
Education	57.8%
Job creation/employment	35.2%
Agriculture and rural development	25.8%
Equality of opportunity (i.e., social inclusion)	19.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)	18.8%
Health	18.4%
Social protection	18.0%
Public sector transparency/anti-corruption	17.6%
Economic growth	15.2%
Judiciary reform	11.3%
Transport (e.g., roads, bridges, transportation)	7.0%
Urban development	6.6%
Private sector development	6.6%
Fiscal system reform	5.9%
Food security	5.9%
Energy	4.7%
Water and sanitation	3.9%
Gender equity (closing the gap between women and men, and boys and girls)	3.5%
Citizen engagement	2.7%
Innovation in information and communications technology	2.3%
Trade and exports	2.3%
Financial markets	1.6%
Natural resource management (renewable and non-renewable)	1.6%
Crime and violence	1.2%
Climate change (e.g., mitigation, adaptation)	1.2%
Disaster risk management (e.g., floods)	0.4%
Catastrophic disease (e.g., cancer, heart attack, stroke)	0.4%

5. When economic and/or social reform efforts fail or are slow to take place in Paraguay, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=225)
Corruption	50.7%
Inadequate level of capacity in the government (e.g., institutional weaknesses, limited capacity for project implementation)	48.0%
Political pressures and obstacles	24.9%
Poor coordination within the government	20.0%
Reforms are not well thought out in light of country challenges	16.4%
Weakness of the justice system (e.g., inadequate application of the Law)	16.0%
Inadequate level of citizen/civil society participation	12.0%
Private sector involvement and/or influence	3.6%
Inadequate level of private sector participation	2.2%
Other	1.8%
Inadequate level of government accountability	1.3%
Inadequate level of donor coordination	0.9%

**A. General Issues Facing Paraguay (continued)**

6. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national/federal government	229	1	5.00	1.96
2. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	212	24	6.80	1.70
3. The World Bank Group*	228	14	7.08	1.76
4. The International Monetary Fund	213	27	6.49	2.03
5. UN	215	23	6.66	1.99
6. Regional development banks	203	31	6.59	1.76
7. Paraguay's Central Bank	230	9	7.12	1.98
8. International private sector	186	47	6.02	1.92
9. Domestic private sector	230	8	5.77	1.92
10. International civil society (e.g., NGOs, CBOs)	229	13	6.14	1.90
11. Domestic civil society (e.g., NGOs, CBOs)	235	5	6.05	1.87
12. Faith-based institutions	227	14	5.30	2.23
13. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	240	3	5.21	2.00
14. International media and their web presence	223	21	5.86	1.96
15. Web based media (i.e., blogs, social media, other web-based news and information sources)	228	15	5.84	1.96

7. Please describe the direction Paraguay is moving in, when considering ... ?	Direction				
	Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1. Human development (e.g., health, education, and social protection) (N=250)	12.8%	12.8%	37.2%	35.6%	1.6%
2. Equal opportunity for girls and boys, men and women (N=250)	6.8%	8.4%	34.8%	49.2%	0.8%
3. Growing Paraguay's economy in a way that leads to jobs and employment (N=249)	6.0%	12.4%	28.1%	47.4%	6.0%
4. The gap between the rich and the poor (N=248)	22.6%	31.5%	30.6%	13.3%	2.0%
5. Making government more effective (N=249)	9.6%	23.7%	39.8%	24.5%	2.4%
6. Anti-corruption (N=246)	8.5%	19.5%	39.0%	31.3%	1.6%
7. Attracting new sources of foreign investment (N=246)	3.3%	11.4%	33.7%	44.7%	6.9%

8. Listed below are global challenges. Which do you think have the most serious impact on Paraguay? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=243)
The gap between the rich and the poor	42.0%
Jobs/employment	36.2%
Environmental degradation	29.6%
Fragility in Paraguay or neighboring countries	27.2%
Trade constraints	18.1%
Climate change	16.0%
Technology based disruption	14.4%
Geo political uncertainty	7.4%
Terrorism	4.1%
Migrants and refugees	2.9%

**A. General Issues Facing Paraguay (continued)**

9. When thinking about development efforts in Paraguay, do you think that civil society (e.g., NGOs, CBOs) should ... ?	Percentage of Respondents (N=251)
Engage significantly less	3.6%
Engage somewhat less	1.6%
Engage somewhat more	18.7%
Engage significantly more	66.9%
Engage at the same level it does currently	4.8%
Don't know	4.4%

B. Overall Attitudes toward the World Bank Group

1. How familiar are you with the work of these organizations in Paraguay? (1-Not familiar at all, 10-Extremely familiar)	Familiarity		
	N	Mean	SD
1. World Bank Group (WBG)	247	6.46	2.44
2. Inter-American Development Bank (IDB/BID)	248	6.83	2.38
3. Latin American Development Bank (CAF)	246	5.46	2.75

2. Overall, please rate your impression of the effectiveness of these organizations in Paraguay. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. World Bank Group (WBG)*	213	33	6.85	1.98
2. Inter-American Development Bank (IDB/BID)	222	26	6.84	2.01
3. Latin American Development Bank (CAF)	177	68	6.43	2.07

Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Paraguay solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	199	51	7.69	1.81

**B. Overall Attitudes toward the World Bank Group (continued)**

4. When thinking about how the World Bank Group can have the most impact on development results in Paraguay, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Paraguay? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=247)
Education	49.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)	27.9%
Health	27.5%
Poverty reduction	18.2%
Public sector transparency/anti-corruption	16.6%
Transport (e.g., roads, bridges, transportation)	15.8%
Agriculture and rural development	15.0%
Fiscal system reform	12.1%
Judiciary reform	11.3%
Water and sanitation	10.1%
Job creation/employment	9.7%
Equality of opportunity (i.e., social inclusion)	8.5%
Economic growth	8.5%
Social protection (e.g., pensions, targeted social assistance)	8.1%
Innovation in information and communications technology	8.1%
Private sector development	6.1%
Natural resource management (renewable and non-renewable)	6.1%
Energy	5.3%
Urban development	4.9%
Citizen engagement	4.9%
Climate change (e.g., mitigation, adaptation)	4.5%
Food security	3.6%
Gender equity (closing the gap between women and men, and boys and girls)	3.6%
Trade and exports	3.6%
Financial markets	2.4%
Crime and violence	1.6%
Catastrophic disease (e.g., cancer, heart attack, stroke)	1.6%
Disaster risk management	0.8%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Paraguay?	Percentage of Respondents (N=230)		
	Greatest Value	Second Greatest Value	Combined
Policy advice, studies, analyses	26.1%	14.2%	40.2%
Financial resources	20.0%	18.1%	38.1%
Technical assistance	17.0%	17.3%	34.2%
Capacity development related to World Bank Group supported projects	12.2%	11.5%	23.7%
Implementation support	5.2%	8.4%	13.6%
Promoting knowledge sharing	4.3%	8.8%	13.2%
Promote participatory dialogue platforms to discuss the country's development challenges (e.g., Ask the Economist series)	3.5%	7.5%	11.0%
Data and statistics	3.0%	5.8%	8.8%
Bringing together different groups of stakeholders	4.3%	4.0%	8.3%
Mobilizing third party financial resources	1.7%	2.7%	4.4%
Other	2.2%	0.4%	2.6%
Donor coordination	0.4%	1.3%	1.8%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Paraguay? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=245)
Not enough public disclosure of its work	24.9%
Not adequately sensitive to political/social realities in Paraguay	18.4%
World Bank Group's processes too slow and complex	16.3%
Don't know	14.7%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	13.1%
Not adequately flexible	12.2%
Inadequate World Bank Group's staffing in Paraguay	11.8%
Not willing to honestly criticize policies and reform efforts in the country	9.8%
Too influenced by developed countries	9.0%
Not sufficiently focused on sustainable results	9.0%
Not collaborating enough with private sector	8.6%
Not aligned with country priorities	8.2%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	6.5%
Other	5.3%
Staff too inaccessible	4.1%
Arrogant in its approach	2.4%

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Paraguay? (Select only ONE response)	Percentage of Respondents (N=245)
To a fully sufficient degree	4.1%
To a somewhat sufficient degree	28.2%
To a somewhat insufficient degree	30.6%
To a very insufficient degree	11.0%
Don't know	26.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?	Percentage of Respondents (N=243)
Increased its emphasis recently	27.2%
Decreased its emphasis recently	6.2%
Emphasis has remained pretty consistent over time	29.6%
Don't know	37.0%

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=245)
Academia/think tanks/research institutes	43.7%
Local government	37.6%
Private sector	26.5%
NGOs/Community Based Organizations	22.9%
Youth/university groups	15.5%
Parliament	11.0%
Beneficiaries	10.6%
Donor community	6.9%
Foundations	6.9%
Media	6.1%
Other	2.4%
Don't know	2.4%

To what extent do you agree with the following statements about the World Bank Group's work in Paraguay? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Paraguay*	220	23	6.44	1.95
11. The World Bank Group's work is aligned with what I consider the development priorities for Paraguay*	211	31	6.59	2.08

To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	201	32	6.41	1.82
13. Flexibility (in terms of the institution's products and services)*	187	46	5.93	1.82
14. Flexibility (in terms of changing country circumstances)*	186	47	6.11	1.68
15. Being inclusive*	179	51	6.57	1.88
16. Openness (sharing data and other information)*	199	32	7.07	1.79
17. Collaboration with the Government*	202	32	7.31	1.70
18. The speed in which it gets things accomplished on the ground*	181	52	5.80	1.85
19. Helping to bring discipline/effective supervision to implementation of investment projects*	179	54	6.51	1.75
20. Collaboration with civil society*	186	49	5.76	1.95
21. Staff accessibility*	185	47	6.67	2.09
22. Collaboration with other donors and development partners*	152	82	6.16	1.88
23. Collaboration with the private sector*	149	83	5.85	1.94
24. Straightforwardness and honesty*	191	41	7.46	1.92
25. Treating clients and stakeholders in Paraguay with respect*	183	49	8.04	1.80
26. Being a long-term partner*	188	46	7.81	1.95

**C. World Bank Group's Effectiveness and Results**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	108	124	6.19	1.96
2. Gender equity (closing the gap between women and men, and boys and girls)	106	124	6.46	1.96
3. Private sector development	104	125	5.89	1.94
4. Education	149	80	6.34	2.02
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)	162	68	6.56	1.89
6. Fiscal system reform	119	112	6.29	2.12
7. Public sector transparency/anti-corruption	145	87	6.39	2.08
8. Catastrophic disease (e.g., cancer, heart attack, stroke)	57	170	5.02	2.13
9. Urban development	102	128	5.97	1.99
10. Energy	93	136	6.17	2.05
11. Water and sanitation	125	102	6.50	1.80
12. Health	117	114	6.34	2.01
13. Transport (e.g., roads, bridges, transportation)	122	108	6.52	1.89
14. Agriculture and rural development	126	103	6.21	2.44
15. Natural resource management (renewable and non-renewable)	98	128	6.13	2.38
16. Climate change (e.g., mitigation, adaptation)	100	130	6.14	2.43
17. Poverty reduction	165	66	6.38	2.02
18. Economic growth	148	79	7.01	1.81
19. Disaster risk management (e.g., floods)	76	153	5.96	2.22

Achieving Development Results	N	DK	Mean	SD
2. To what extent does the World Bank Group's work help to achieve development results in Paraguay?* (1-To no degree at all, 10-To a very significant degree)	200	34	6.58	1.85

Influencing the Development Agenda	N	DK	Mean	SD
3. To what extent does the World Bank Group influence the development agenda in Paraguay?* (1-To no degree at all, 10-To a very significant degree)	203	31	6.67	1.77

To what extent do you agree with the following statements about the World Bank Group in Paraguay? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Reimbursable Advisory Services) meet the needs of Paraguay*	190	44	6.45	1.90
5. The World Bank Group meets Paraguay's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	195	37	6.70	2.07

Reimbursable Advisory Services (RAS)	N	DK	Mean	SD
6. To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)? (1-To no degree at all, 10-To a very significant degree)	140	94	6.38	1.96

**D. The World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=235)
Weekly	4.3%
Monthly	17.9%
A few times a year	52.8%
Rarely	17.9%
Never	7.2%

In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	190	41	7.17	1.89
3. Include appropriate level of stakeholder involvement during preparation	163	68	6.67	1.84
4. Lead to practical solutions	182	50	6.65	1.82
5. Are source of relevant information on global good practices	198	33	7.64	1.81
6. Are adequately disseminated	197	35	6.41	2.10
7. Are translated enough into local language	187	43	6.97	2.20
8. Are adaptable to Paraguay's specific development challenges and country circumstances*	188	45	7.18	1.81

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	202	32	7.03	1.73
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	206	29	7.84	1.62

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	130	103	7.08	1.94
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	164	69	7.09	2.00
3. The World Bank Group's approvals and reviews are done in a timely fashion	139	93	6.90	2.05
4. The World Bank Group's Environmental and Social Framework requirements are reasonable	136	95	7.21	1.95
5. The World Bank Group's conditions on its lending are reasonable	141	90	7.13	1.83
6. The World Bank Group takes decisions quickly in Paraguay*	129	99	6.39	1.91
7. Working with the World Bank Group increases Paraguay's institutional capacity	181	51	7.16	1.96
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	120	112	7.25	1.95

**F. The Future Role of the World Bank Group in Paraguay**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Paraguay? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=230)
Provide more adequate data/knowledge/statistics/figures on Paraguay's economy	30.4%
Increase the level of capacity development in the country	20.9%
Reduce the complexity of obtaining World Bank Group financing	18.7%
Offer more innovative financial products	17.0%
Engage more effectively with private sector	14.8%
Ensure greater selectivity in its work	14.3%
Collaborate more effectively with Government clients (e.g., national, state, local)	13.0%
Work faster	13.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	12.2%
Engage more directly with beneficiaries	11.3%
Improve the quality of its experts as related to Paraguay's specific challenges	7.4%
Increase availability of Reimbursable Advisory Services (RAS)	6.5%
Offer more innovative knowledge services	6.1%
Engage more effectively with civil society (e.g., NGOs, CBOs)	4.3%
Other	3.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	2.2%

2. When considering the combination of services that the World Bank Group offers in Paraguay, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Paraguay? (Select only ONE response)	Percentage of Respondents (N=222)
Financial services	18.9%
Reimbursable Advisory Services (RAS)	2.3%
Knowledge products	49.5%
Convening services	1.4%
None of the above	0.0%
The combination is appropriate for Paraguay	20.7%
Don't know	7.2%

**G. Communication and Information Sharing**

1. How frequently do you interact with the World Bank Group now in Paraguay?	Percentage of Respondents (N=233)
Never	13.7%
Less than once a year	12.4%
Once a year to a few times a year	48.9%
Less than once a month	8.2%
At least once a month	13.7%
At least once a week	3.0%

2. How do you get most of your information about economic and social development issues in Paraguay? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=234)
Periodicals	40.2%
Internet	38.9%
Public conferences and debates	31.6%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	24.8%
Local newspapers	19.7%
Other	12.4%
Local television	7.3%
International newspapers	5.1%
International television	4.3%
Local radio	3.8%
International radio	0.0%

3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=231)
e-Newsletters	45.5%
World Bank Group's seminars/workshops/conferences	37.7%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	32.0%
World Bank Group's website	29.0%
World Bank Group's publications and other written materials	26.0%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	19.5%

4. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=221)
High speed/WiFi	94.6%
Dial-up	5.4%

**G. Communication and Information Sharing (continued)**

5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	Percentage of Respondents			
	Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) (N=231)	10.0%	33.8%	47.6%	8.7%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) (N=224)	8.9%	30.8%	43.3%	17.0%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted) (N=229)	7.4%	18.8%	31.9%	41.9%
Visited a WBG website (e.g., read a blog, used data) (N=226)	7.5%	23.5%	48.2%	20.8%
Attended an event/conference hosted by the WBG (N=228)	2.2%	15.4%	59.6%	22.8%
Watched a webinar or online event hosted by the WBG (N=225)	1.8%	7.6%	29.8%	60.9%
Read some or all of a WBG research paper or publication (N=229)	4.8%	17.0%	56.3%	21.8%
Met professionally with WBG staff (N=228)	3.9%	11.8%	41.7%	42.5%

H. Background Information

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=255)
Employee of a Ministry, Ministerial Department or Implementation Agency	28.2%
Private Sector Organization	14.5%
NGO/Community Based Organization	12.5%
Media	8.6%
PMU overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	4.7%
Private Foundation	4.3%
Multilateral Agency	3.9%
Academia/Research Institute/Think Tank	3.9%
Local Government Office or Staff	3.1%
Financial Sector/Private Bank	3.1%
Office of Parliamentarian	2.7%
Independent Government Institution	2.7%
Other	2.4%
Office of Minister	1.6%
Bilateral Agency	1.6%
Office of the President, Prime Minister	0.8%
Trade Union	0.4%
Youth Group	0.4%
Judiciary Branch	0.4%
Faith-Based Group	0.0%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=254)
Other	13.4%
Education	9.8%
Macroeconomics and fiscal management	8.3%
Trade and competitiveness	7.5%
Governance	7.5%
Social protection and labor	7.1%
Generalist (specialized in multiple sectors)	7.1%
Urban, rural, and social development	6.7%
Finance and markets	5.5%
Transport and ICT	4.7%
Poverty	4.7%
Health, nutrition, and population	3.5%
Environment and natural resources	3.1%
Water	2.8%
Agriculture	2.8%
Energy and extractives	2.4%
Gender	1.6%
Jobs	1.2%
Public-private partnerships	0.4%
Fragility, conflict and violence	0.0%
Climate change	0.0%

3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?	Percentage of Respondents (N=257)
Yes	25.7%
No	74.3%

4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Paraguay? (Select only ONE response)	Percentage of Respondents (N=65)
The World Bank (IBRD)	95.4%
The International Finance Corporation (IFC)	4.6%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=138)
Yes	21.7%
No	78.3%

6. Which of the following describes most of your exposure to the World Bank Group in Paraguay? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=246)
Engage in World Bank Group related/sponsored events/activities	48.4%
Use World Bank Group reports/data	39.8%
Collaborate as part of my professional duties	28.5%
Use World Bank Group website for information, data, research, etc.	24.0%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	22.0%

**H. Background Information (continued)**

7. What's your gender?	Percentage of Respondents (N=257)
Female	40.9%
Male	59.1%

8. What's your age?	Percentage of Respondents (N=257)
25 and under	0.8%
26-35	15.6%
36-45	24.9%
46-55	31.1%
56 and above	27.6%

9. Which best represents your geographic location?	Percentage of Respondents (N=256)
Capital and Central Department	90.6%
Eastern Region	6.6%
Western Region	2.7%



Appendix B: Responses to Selected Questions by Stakeholder Groups¹⁵

- Employee of a Ministry N=72
- Private Sector/Financial Sector/Private Bank N=45
- Academia N=10
- PMU/Consultant on WBG Project N= 12
- CSO N=45
- Other¹⁶ N=35
- Bilateral/Multilateral Agency N=14
- Media N=22

A. General Issues facing Paraguay

When you think about the future in Paraguay, are you ... ?*

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Very pessimistic	0.0%	0.0%	0.0%	2.2%	2.2%	4.8%	0.0%	2.9%
Somewhat pessimistic	8.3%	0.0%	0.0%	11.1%	17.8%	38.1%	10.0%	20.6%
Somewhat optimistic	40.3%	58.3%	78.6%	42.2%	55.6%	47.6%	60.0%	41.2%
Very optimistic	47.2%	33.3%	14.3%	44.4%	22.2%	9.5%	20.0%	32.4%
Not sure	4.2%	8.3%	7.1%	0.0%	2.2%	0.0%	10.0%	2.9%

*Significantly different between stakeholder groups

¹⁵ Only 255 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

¹⁶ Includes the following categories: Office of the President, Prime Minister (N=2), Office of Minister (N=4), Office of Parliamentarian (N=7), Local Government Office or Staff (N=8), Independent Government Institution (N=7), Judiciary Branch (N=1), and Other (N=6).

**A. General Issues facing Paraguay (continued)**

Listed below are a number of development priorities in Paraguay. Please identify which of the following you consider the most important development priorities in Paraguay. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Private sector development	5.6%	8.3%	7.1%	8.9%	6.7%	4.8%	0.0%	3.1%
Education	68.1%	66.7%	78.6%	60.0%	68.9%	71.4%	60.0%	68.8%
Public sector governance/reform	30.6%	16.7%	35.7%	33.3%	31.1%	14.3%	30.0%	21.9%
Fiscal system reform*	18.1%	0.0%	0.0%	2.2%	13.3%	19.0%	30.0%	9.4%
Public sector transparency/anti-corruption	20.8%	16.7%	28.6%	11.1%	26.7%	14.3%	0.0%	25.0%
Citizen engagement*	0.0%	16.7%	0.0%	0.0%	11.1%	0.0%	10.0%	6.3%
Food security	1.4%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%
Urban development*	4.2%	0.0%	7.1%	0.0%	2.2%	28.6%	0.0%	3.1%
Health*	34.7%	8.3%	14.3%	35.6%	13.3%	42.9%	20.0%	34.4%
Social protection	13.9%	8.3%	14.3%	0.0%	6.7%	0.0%	0.0%	6.3%
Gender equity (closing the gap between women and men, and boys and girls)	1.4%	0.0%	7.1%	0.0%	6.7%	9.5%	0.0%	6.3%
Energy	4.2%	8.3%	0.0%	11.1%	4.4%	14.3%	0.0%	3.1%
Water and sanitation	5.6%	16.7%	7.1%	6.7%	0.0%	0.0%	0.0%	12.5%
Job creation/employment	8.3%	25.0%	0.0%	11.1%	8.9%	9.5%	20.0%	18.8%
Crime and violence	5.6%	8.3%	0.0%	8.9%	0.0%	4.8%	0.0%	3.1%
Trade and exports	1.4%	8.3%	7.1%	2.2%	2.2%	0.0%	0.0%	0.0%
Agriculture and rural development	4.2%	25.0%	7.1%	6.7%	4.4%	19.0%	10.0%	9.4%
Natural resource management (renewable and non-renewable)	2.8%	8.3%	7.1%	6.7%	2.2%	0.0%	0.0%	3.1%
Climate change*	0.0%	0.0%	0.0%	0.0%	8.9%	0.0%	0.0%	0.0%
Poverty reduction	15.3%	16.7%	35.7%	11.1%	17.8%	9.5%	20.0%	12.5%
Judiciary reform	19.4%	16.7%	21.4%	31.1%	17.8%	19.0%	40.0%	6.3%
Economic growth	5.6%	0.0%	0.0%	6.7%	13.3%	0.0%	10.0%	6.3%
Innovation in information and communications technology	6.9%	0.0%	7.1%	4.4%	4.4%	0.0%	0.0%	6.3%
Financial markets	1.4%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%
Transport	9.7%	16.7%	14.3%	17.8%	2.2%	9.5%	10.0%	18.8%
Disaster risk management	4.2%	8.3%	0.0%	2.2%	0.0%	0.0%	0.0%	3.1%
Equality of opportunity*	4.2%	0.0%	0.0%	11.1%	20.0%	0.0%	0.0%	3.1%
Catastrophic disease	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



A. General Issues facing Paraguay (continued)

When economic and/or social reform efforts fail or are slow to take place in Paraguay, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Poor coordination within the government	24.6%	41.7%	16.7%	15.0%	21.1%	5.9%	10.0%	19.4%
Inadequate level of donor coordination	1.6%	0.0%	0.0%	2.5%	0.0%	0.0%	0.0%	0.0%
Reforms are not well thought out in light of country challenges	19.7%	16.7%	0.0%	12.5%	15.8%	17.6%	40.0%	9.7%
Inadequate level of capacity in the government	44.3%	58.3%	75.0%	47.5%	50.0%	35.3%	60.0%	48.4%
Inadequate level of government accountability	1.6%	0.0%	8.3%	2.5%	0.0%	0.0%	0.0%	0.0%
Corruption	42.6%	50.0%	41.7%	47.5%	52.6%	88.2%	30.0%	54.8%
Private sector involvement and/or influence	8.2%	0.0%	8.3%	2.5%	0.0%	5.9%	0.0%	0.0%
Inadequate level of citizen/civil society participation	13.1%	16.7%	33.3%	10.0%	18.4%	0.0%	10.0%	3.2%
Weakness of the justice system	8.2%	0.0%	16.7%	17.5%	13.2%	11.8%	30.0%	32.3%
Political pressures and obstacles	26.2%	8.3%	0.0%	35.0%	18.4%	35.3%	20.0%	32.3%
Inadequate level of private sector participation	4.9%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%
Other	1.6%	0.0%	0.0%	2.5%	5.3%	0.0%	0.0%	0.0%

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you trust the World Bank Group to do what is right?	66	7.35	1.50	11	7.18	1.17	13	7.38	1.85	37	7.05	2.01	39	6.54	1.94	20	7.40	1.57	6	6.17	1.47	32	7.00	2.02

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Paraguay?

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	70	6.87	2.38	11	7.64	1.63	13	6.62	2.63	42	6.24	2.50	42	5.98	2.43	22	5.45	2.06	9	6.67	3.43	34	6.53	2.51
Inter-American Development Bank (IDB/BID)	71	7.15	2.36	11	6.09	2.34	13	7.15	2.15	41	6.80	2.66	43	6.91	2.17	22	6.05	1.94	9	7.11	2.98	34	6.76	2.51
Latin American Development Bank (CAF)	70	5.56	2.80	11	5.27	2.20	13	5.46	2.47	41	5.80	3.03	42	4.88	2.61	22	4.77	2.31	9	6.22	3.70	34	5.91	2.81

(1-Not familiar at all, 10-Extremely familiar)

**B. Overall Attitudes toward the World Bank Group (continued)**

Overall, please rate your impression of the effectiveness of these organizations in Paraguay.

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)*	60	7.37	1.94	11	7.36	1.50	10	6.80	1.87	35	6.71	1.89	36	6.00	2.12	19	6.68	2.19	7	5.71	1.80	31	7.06	1.95
Inter-American Development Bank (IDB/BID)	63	7.17	2.06	9	7.22	1.48	12	6.33	2.27	37	7.08	1.89	39	6.41	2.04	20	6.50	2.14	8	6.25	2.66	31	6.81	1.90
Latin American Development Bank (CAF)	50	6.56	2.20	8	6.63	1.77	10	6.20	1.93	30	6.83	2.10	25	5.76	2.09	15	6.13	1.88	7	6.00	2.24	29	6.62	2.13

(1-Not effective at all, 10-Very effective) *Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Paraguay, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Paraguay? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Health	39.4%	8.3%	7.7%	32.5%	20.9%	22.7%	22.2%	27.3%
Fiscal system reform	7.0%	8.3%	7.7%	7.5%	18.6%	22.7%	22.2%	15.2%
Food security	5.6%	0.0%	0.0%	0.0%	0.0%	13.6%	11.1%	3.0%
Gender equity (closing the gap between women and men, and boys and girls)	2.8%	0.0%	7.7%	2.5%	4.7%	9.1%	0.0%	3.0%
Private sector development	2.8%	0.0%	7.7%	12.5%	7.0%	4.5%	11.1%	3.0%
Social protection	11.3%	16.7%	23.1%	0.0%	7.0%	0.0%	11.1%	9.1%
Education	59.2%	16.7%	53.8%	55.0%	48.8%	36.4%	55.6%	45.5%
Public sector governance/reform	19.7%	16.7%	61.5%	30.0%	37.2%	22.7%	22.2%	24.2%
Financial markets	2.8%	0.0%	0.0%	5.0%	2.3%	0.0%	0.0%	3.0%
Urban development*	8.5%	0.0%	7.7%	0.0%	2.3%	18.2%	0.0%	0.0%
Job creation/employment*	8.5%	33.3%	0.0%	5.0%	7.0%	0.0%	11.1%	21.2%
Citizen engagement	0.0%	8.3%	0.0%	2.5%	11.6%	4.5%	0.0%	12.1%
Energy	4.2%	8.3%	0.0%	5.0%	9.3%	0.0%	11.1%	6.1%
Water and sanitation	11.3%	16.7%	0.0%	17.5%	2.3%	13.6%	0.0%	9.1%
Transport	14.1%	33.3%	15.4%	20.0%	9.3%	18.2%	22.2%	15.2%
Natural resource management (renewable and non-renewable)	8.5%	16.7%	0.0%	5.0%	7.0%	4.5%	11.1%	0.0%
Climate change	2.8%	0.0%	0.0%	7.5%	7.0%	4.5%	0.0%	3.0%
Equality of opportunity	8.5%	0.0%	0.0%	10.0%	14.0%	9.1%	0.0%	9.1%
Agriculture and rural development	14.1%	25.0%	15.4%	22.5%	4.7%	13.6%	22.2%	12.1%
Innovation in information and communications technology	8.5%	0.0%	0.0%	7.5%	9.3%	9.1%	11.1%	12.1%
Trade and exports	1.4%	0.0%	7.7%	0.0%	7.0%	9.1%	11.1%	3.0%
Crime and violence	1.4%	0.0%	0.0%	2.5%	0.0%	4.5%	0.0%	3.0%
Catastrophic disease	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%
Poverty reduction	23.9%	16.7%	23.1%	7.5%	20.9%	22.7%	33.3%	9.1%
Disaster risk management	1.4%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Public sector transparency/anti-corruption	5.6%	33.3%	30.8%	17.5%	18.6%	22.7%	11.1%	21.2%
Judiciary reform	8.5%	8.3%	15.4%	17.5%	11.6%	4.5%	0.0%	18.2%
Economic growth	14.1%	16.7%	7.7%	7.5%	4.7%	4.5%	0.0%	6.1%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Increased its emphasis recently	37.1%	50.0%	33.3%	19.5%	30.0%	13.6%	12.5%	14.7%
Decreased its emphasis recently	4.3%	0.0%	0.0%	7.3%	10.0%	0.0%	12.5%	8.8%
Emphasis has remained pretty consistent over time	20.0%	41.7%	25.0%	31.7%	32.5%	45.5%	50.0%	29.4%
Don't know	38.6%	8.3%	41.7%	41.5%	27.5%	40.9%	25.0%	47.1%

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Local government*	55.7%	50.0%	33.3%	22.0%	16.7%	27.3%	12.5%	52.9%
Donor community*	8.6%	0.0%	33.3%	4.9%	0.0%	9.1%	12.5%	5.9%
Youth/university groups	14.3%	16.7%	16.7%	17.1%	9.5%	36.4%	12.5%	8.8%
Private sector*	18.6%	33.3%	33.3%	51.2%	11.9%	13.6%	12.5%	38.2%
NGOs/Community Based Organizations*	7.1%	25.0%	8.3%	14.6%	71.4%	22.7%	25.0%	5.9%
Beneficiaries	14.3%	0.0%	33.3%	7.3%	7.1%	13.6%	12.5%	5.9%
Academia/think tanks/research institutes	41.4%	41.7%	25.0%	48.8%	38.1%	45.5%	100.0%	41.2%
Parliament	21.4%	0.0%	8.3%	4.9%	7.1%	4.5%	12.5%	11.8%
Foundations*	7.1%	8.3%	0.0%	0.0%	21.4%	4.5%	0.0%	2.9%
Media	7.1%	0.0%	0.0%	7.3%	11.9%	4.5%	0.0%	2.9%
Other	0.0%	0.0%	0.0%	7.3%	2.4%	0.0%	0.0%	5.9%
Don't know	0.0%	0.0%	0.0%	4.9%	2.4%	9.1%	0.0%	2.9%

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Paraguay? (1-Strongly disagree, 10-Strongly agree)

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Paraguay	66	6.74	1.96	12	6.92	1.56	11	7.73	2.00	35	6.31	2.17	36	6.00	1.53	18	6.00	2.20	7	5.29	2.06	31	6.13	1.89
The World Bank Group's work is aligned with what I consider the development priorities for Paraguay	62	6.90	1.90	12	7.33	1.83	11	7.64	2.25	32	6.59	2.17	38	6.05	2.12	17	6.59	1.84	6	5.50	2.07	29	5.93	2.31

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	61	6.97	1.77	12	7.00	1.41	11	6.73	1.74	31	5.71	2.15	31	5.97	1.68	20	6.40	1.57	6	5.67	1.97	27	6.22	1.78
Flexibility (in terms of the institution's products and services)*	60	6.60	1.63	12	6.00	1.54	9	6.00	1.73	27	5.33	1.96	31	5.13	1.77	16	6.44	2.03	4	5.00	1.41	26	5.69	1.85
Flexibility (in terms of changing country circumstances)*	60	6.60	1.49	12	6.33	1.56	10	6.00	2.00	25	5.72	1.65	31	5.32	1.78	16	6.50	1.79	4	5.75	2.22	27	6.07	1.59
Being inclusive*	54	7.11	1.67	11	7.09	1.22	10	6.50	2.27	26	5.58	2.28	30	6.30	1.99	15	7.07	1.75	5	6.00	1.22	25	6.24	1.67
Openness (sharing data and other information)	59	7.36	1.57	11	6.82	1.78	12	7.50	1.93	29	7.28	1.60	34	6.79	2.07	16	7.19	1.94	6	6.83	2.56	30	6.43	1.77
Collaboration with the Government	61	7.77	1.50	11	7.64	1.21	11	7.45	2.16	27	7.26	1.70	35	7.06	1.81	18	7.22	1.99	6	6.50	1.52	31	6.77	1.73
The speed in which it gets things accomplished on the ground*	56	6.59	1.79	12	5.67	1.50	9	5.00	0.71	24	5.13	1.90	29	5.24	2.01	17	6.12	1.65	3	4.00	0.00	28	5.64	1.87
Helping to bring discipline/effective supervision to implementation of investment projects	53	6.89	1.68	12	7.00	1.41	9	5.67	1.32	27	6.52	2.01	27	5.89	1.91	17	6.47	1.74	5	5.80	1.30	28	6.54	1.64
Collaboration with civil society	49	6.10	1.73	12	6.25	1.48	9	5.56	1.42	28	5.57	2.32	34	5.06	2.16	17	6.47	2.03	6	5.83	2.14	28	5.54	1.82
Staff accessibility	57	7.16	1.84	12	7.00	1.91	11	6.91	2.21	26	6.19	2.35	27	6.19	2.39	16	6.50	2.22	5	6.00	2.55	28	6.57	1.97
Collaboration with other donors and development partners	43	6.47	1.75	9	6.33	0.87	12	6.42	2.43	22	6.32	1.86	26	5.73	2.03	13	6.85	2.15	3	4.33	1.53	23	5.52	1.65
Collaboration with the private sector	38	6.26	1.81	9	6.00	1.32	7	5.43	1.27	28	5.29	2.42	24	5.79	1.91	14	6.64	2.27	5	4.80	1.48	23	5.61	1.59
Straightforwardness and honesty	59	7.64	1.74	11	7.45	1.51	12	8.00	2.30	26	7.50	1.70	30	6.90	2.48	17	7.65	2.23	6	7.50	0.84	27	7.19	1.88
Treating clients and stakeholders in Paraguay with respect	57	8.47	1.64	11	7.73	1.56	11	8.36	2.01	26	8.27	1.48	29	7.45	2.28	17	8.00	2.12	5	7.40	1.52	24	7.58	1.64
Being a long-term partner	57	8.16	1.86	11	7.91	1.22	12	8.00	2.17	26	8.35	1.32	31	7.35	2.32	15	7.93	2.46	6	7.17	1.17	27	6.96	2.07

*Significantly different between stakeholder groups

C. World Bank Group's Effectiveness and Results

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Paraguay?*	62	6.95	1.96	12	7.42	1.16	11	7.00	1.95	33	6.27	1.89	32	5.88	1.83	15	6.47	1.64	5	5.20	1.30	28	6.64	1.73

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Paraguay?	62	6.92	1.94	12	7.08	1.24	12	7.33	1.67	32	6.63	1.66	33	6.21	2.03	17	6.82	1.24	4	5.25	1.26	28	6.32	1.68

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Paraguay? (1- Strongly disagree, 10- Strongly agree)

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Paraguay*	61	6.80	1.82	10	6.30	1.70	9	6.44	2.19	30	6.47	1.66	33	5.52	1.92	15	7.60	1.68	3	5.67	1.15	26	6.27	2.18
The World Bank Group meets Paraguay's needs for knowledge services*	61	7.13	1.94	9	6.44	1.51	12	7.83	1.40	30	6.57	2.05	32	5.88	2.39	15	7.20	1.90	6	6.67	1.63	27	6.15	2.32

*Significantly different between stakeholder groups

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia	Other
Weekly	9.0%	8.3%	7.7%	0.0%	0.0%	9.1%	0.0%	0.0%
Monthly	17.9%	33.3%	15.4%	13.2%	20.0%	9.1%	28.6%	18.2%
A few times a year	52.2%	58.3%	53.8%	55.3%	55.0%	45.5%	57.1%	51.5%
Rarely	13.4%	0.0%	15.4%	23.7%	15.0%	22.7%	14.3%	27.3%
Never	7.5%	0.0%	7.7%	7.9%	10.0%	13.6%	0.0%	3.0%

In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are adaptable to Paraguay's specific development challenges and country circumstances	57	7.51	1.55	12	6.58	1.44	11	8.00	1.61	26	7.08	1.57	32	6.56	2.41	17	7.29	1.76	6	6.83	2.56	24	7.21	1.79

**D. The World Bank Group's Knowledge Work and Activities (continued)**

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	58	7.55	1.47	12	6.75	1.36	11	7.73	1.74	30	6.90	1.83	33	6.42	1.97	18	6.61	1.61	6	6.83	1.60	31	6.94	1.91
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	60	8.15	1.47	12	7.75	1.06	10	8.60	1.07	30	7.77	1.59	36	7.08	2.05	18	8.22	1.86	6	8.17	1.17	31	7.68	1.45

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1- Strongly disagree, 10- Strongly agree)

	Employee of a Ministry			PMU/Consultant on WBG Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Paraguay	40	7.10	1.95	11	6.18	1.40	5	6.20	1.10	18	6.28	1.96	19	5.42	2.04	12	6.42	2.19	3	6.00	2.00	19	6.21	1.72
Where country systems are adequate, the World Bank Group makes appropriate use of them	40	7.93	1.70	11	7.45	1.13	7	6.86	1.57	12	7.25	1.66	16	6.25	2.49	11	7.55	2.16	4	6.50	1.73	17	6.53	2.32

**F. The Future Role of the World Bank Group in Paraguay**Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Paraguay? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Offer more innovative financial products	23.1%	16.7%	15.4%	7.9%	7.9%	9.1%	16.7%	30.3%
Ensure greater selectivity in its work	23.1%	25.0%	15.4%	5.3%	5.3%	18.2%	0.0%	15.2%
Engage more effectively with civil society	3.1%	16.7%	0.0%	5.3%	2.6%	0.0%	0.0%	9.1%
Increase the level of capacity development in the country	15.4%	50.0%	15.4%	13.2%	26.3%	22.7%	0.0%	27.3%
Offer more innovative knowledge services	4.6%	0.0%	7.7%	13.2%	5.3%	4.5%	0.0%	6.1%
Collaborate more effectively with Government clients	9.2%	16.7%	7.7%	10.5%	23.7%	22.7%	33.3%	3.0%
Increase availability of Reimbursable Advisory Services (RAS)*	3.1%	0.0%	38.5%	2.6%	5.3%	9.1%	16.7%	6.1%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	15.4%	8.3%	7.7%	7.9%	5.3%	13.6%	0.0%	18.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	1.5%	0.0%	0.0%	0.0%	5.3%	0.0%	0.0%	6.1%
Work faster*	18.5%	0.0%	15.4%	0.0%	5.3%	27.3%	33.3%	18.2%
Reduce the complexity of obtaining World Bank Group financing*	6.2%	16.7%	0.0%	18.4%	55.3%	4.5%	66.7%	12.1%
Provide more adequate data/knowledge/statistics/figures on Paraguay's economy	41.5%	25.0%	38.5%	36.8%	18.4%	18.2%	33.3%	21.2%
Engage more directly with beneficiaries	15.4%	8.3%	15.4%	7.9%	7.9%	27.3%	0.0%	3.0%
Improve the quality of its experts as related to Paraguay's specific challenges	7.7%	8.3%	0.0%	13.2%	5.3%	9.1%	0.0%	6.1%
Engage more effectively with private sector*	7.7%	0.0%	15.4%	39.5%	13.2%	4.5%	0.0%	15.2%
Other*	0.0%	8.3%	0.0%	13.2%	2.6%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Paraguay?*

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Never	6.3%	0.0%	0.0%	25.6%	14.6%	23.8%	0.0%	20.6%
Less than once a year	15.6%	0.0%	7.7%	7.7%	12.2%	14.3%	16.7%	17.6%
Once a year to a few times a year	40.6%	41.7%	53.8%	53.8%	53.7%	52.4%	83.3%	44.1%
Less than once a month	10.9%	8.3%	15.4%	5.1%	9.8%	4.8%	0.0%	2.9%
At least once a month	25.0%	25.0%	15.4%	7.7%	9.8%	0.0%	0.0%	11.8%
At least once a week	1.6%	25.0%	7.7%	0.0%	0.0%	4.8%	0.0%	2.9%

*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Paraguay? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
International newspapers	3.1%	0.0%	7.7%	7.9%	2.4%	19.0%	14.3%	0.0%
Local television	7.7%	8.3%	0.0%	7.9%	7.3%	4.8%	0.0%	11.8%
International radio	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social media	29.2%	33.3%	15.4%	15.8%	26.8%	19.0%	0.0%	32.4%
Periodicals	40.0%	41.7%	30.8%	39.5%	36.6%	47.6%	85.7%	35.3%
International television	3.1%	0.0%	0.0%	0.0%	7.3%	9.5%	0.0%	8.8%
Local radio	1.5%	8.3%	0.0%	0.0%	7.3%	0.0%	0.0%	11.8%
Public conferences and debates	26.2%	33.3%	53.8%	47.4%	31.7%	19.0%	14.3%	26.5%
Internet	47.7%	33.3%	38.5%	34.2%	43.9%	19.0%	57.1%	32.4%
Local newspapers	15.4%	25.0%	38.5%	23.7%	19.5%	23.8%	0.0%	14.7%
Other	12.3%	8.3%	15.4%	10.5%	7.3%	23.8%	28.6%	11.8%

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Direct contact with World Bank Group	23.4%	33.3%	53.8%	45.9%	22.0%	20.0%	28.6%	38.2%
World Bank Group's website*	34.4%	16.7%	15.4%	8.1%	29.3%	45.0%	42.9%	41.2%
Social media	20.3%	16.7%	7.7%	10.8%	31.7%	30.0%	0.0%	17.6%
e-Newsletters	54.7%	41.7%	53.8%	54.1%	36.6%	40.0%	42.9%	32.4%
World Bank Group's seminars/workshops/ conferences	39.1%	75.0%	15.4%	37.8%	39.0%	35.0%	42.9%	29.4%
World Bank Group's publications and other written materials	21.9%	8.3%	46.2%	32.4%	24.4%	20.0%	42.9%	26.5%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
High speed/WiFi	93.8%	100.0%	100.0%	97.2%	92.5%	100.0%	100.0%	85.7%
Dial-up	6.3%	0.0%	0.0%	2.8%	7.5%	0.0%	0.0%	14.3%

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?*

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Yes	43.7%	83.3%	42.9%	8.9%	13.3%	4.5%	10.0%	20.0%
No	56.3%	16.7%	57.1%	91.1%	86.7%	95.5%	90.0%	80.0%

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Paraguay?* (Select only ONE response)

Percentage of Respondents	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
The World Bank (IBRD)	100.0%	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	85.7%
The International Finance Corporation (IFC)	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	14.3%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Paraguay? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry	PMU/Consultant on WBG Project	Bilateral/Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Observer	19.7%	0.0%	14.3%	23.8%	29.5%	21.1%	0.0%	28.1%
Use World Bank Group reports/data	32.4%	8.3%	42.9%	42.9%	47.7%	63.2%	44.4%	40.6%
Engage in World Bank Group related/sponsored events/activities*	50.7%	50.0%	28.6%	64.3%	59.1%	10.5%	66.7%	34.4%
Collaborate as part of my professional duties*	43.7%	75.0%	42.9%	19.0%	11.4%	0.0%	11.1%	28.1%
Use World Bank Group website for information, data, research, etc.*	19.7%	16.7%	21.4%	21.4%	20.5%	57.9%	55.6%	18.8%

*Significantly different between stakeholder groups



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁷

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY19 Paraguay COS questionnaire: All 10-point scale questions and questions B4, B6, B7 and F1 from the questionnaire.

- Collaborating with the WBG N=66 ● Not collaborating with the WBG N=191

A. General Issues Facing Paraguay

To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national/federal government*	57	5.79	1.85	169	4.70	1.93
Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	54	6.96	1.52	155	6.73	1.77
The World Bank Group*	61	7.52	1.43	164	6.90	1.85
The International Monetary Fund*	55	7.11	1.62	156	6.25	2.12
UN	56	6.84	1.58	157	6.59	2.12
Regional development banks	53	6.92	1.58	147	6.46	1.83
Paraguay's Central Bank	58	7.53	1.85	169	6.97	2.02
International private sector	49	6.02	1.87	134	6.00	1.96
Domestic private sector	62	5.73	1.80	165	5.78	1.97
International civil society	57	6.07	1.76	169	6.14	1.95
Domestic civil society	60	5.83	1.75	172	6.10	1.91
Faith-based institutions	59	5.66	2.17	166	5.18	2.25
Domestic traditional media and their web presence	61	4.95	2.19	176	5.32	1.93
International media and their web presence	56	5.91	1.94	164	5.83	1.98
Web based media	58	5.84	1.95	167	5.83	1.98

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Paraguay? (1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)*	63	7.67	2.06	181	6.03	2.44
Inter-American Development Bank (IDB/BID)	64	7.22	2.41	181	6.66	2.37
Latin American Development Bank (CAF)	63	5.95	2.73	180	5.26	2.76

*Significantly different between collaborators and non-collaborators

¹⁷ Only 257 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

Overall, please rate your impression of the effectiveness of these organizations in Paraguay.

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)*	59	7.69	1.62	151	6.50	2.03
Inter-American Development Bank (IDB/BID)*	56	7.41	1.90	163	6.63	2.04
Latin American Development Bank (CAF)*	44	6.95	1.76	130	6.24	2.16

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Paraguay solve its most complicated development challenges?*	58	8.40	1.62	139	7.37	1.80

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

When thinking about how the World Bank Group can have the most impact on development results in Paraguay, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Paraguay? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Health	27.0%	27.6%
Fiscal system reform*	3.2%	15.5%
Food security	4.8%	3.3%
Gender equity (closing the gap between women and men, and boys and girls)	0.0%	5.0%
Private sector development*	0.0%	8.3%
Social protection	11.1%	7.2%
Education	47.6%	50.3%
Public sector governance/reform	27.0%	27.6%
Financial markets	1.6%	2.8%
Urban development	6.3%	4.4%
Job creation/employment	12.7%	8.8%
Citizen engagement	4.8%	5.0%
Energy	1.6%	6.6%
Water and sanitation	11.1%	9.4%
Transport	20.6%	14.4%
Natural resource management (renewable and non-renewable)	9.5%	5.0%
Climate change	3.2%	4.4%
Equality of opportunity	6.3%	9.4%
Agriculture and rural development	12.7%	16.0%
Innovation in information and communications technology	7.9%	8.3%
Trade and exports	6.3%	2.8%
Crime and violence	1.6%	1.7%
Catastrophic disease	1.6%	1.7%
Poverty reduction	22.2%	17.1%
Disaster risk management	1.6%	0.6%
Public sector transparency/anti-corruption	15.9%	16.6%
Judiciary reform	14.3%	10.5%
Economic growth	12.7%	6.6%

*Significantly different between collaborators and non-collaborators



B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Paraguay?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Not adequately sensitive to political/social realities in Paraguay	17.7%	18.9%
Not aligned with country priorities	4.8%	9.4%
Too influenced by developed countries	6.5%	10.0%
Not adequately flexible*	19.4%	9.4%
Not sufficiently focused on sustainable results	8.1%	9.4%
Not collaborating enough with civil society	12.9%	12.8%
World Bank Group's processes too slow and complex	22.6%	13.9%
Not enough public disclosure of its work	25.8%	24.4%
Arrogant in its approach	3.2%	2.2%
Inadequate World Bank Group's staffing in Paraguay*	19.4%	9.4%
Not willing to honestly criticize policies and reform efforts in the country*	3.2%	12.2%
Staff too inaccessible	1.6%	5.0%
Not collaborating enough with private sector	4.8%	10.0%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN*	12.9%	4.4%
Other	6.5%	5.0%
Don't know	9.7%	16.1%

*Significantly different between collaborators and non-collaborators

To what extent do you believe that the World Bank Group's work and support help the poorest in Paraguay?
(Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	1.6%	5.0%
To a somewhat sufficient degree	39.7%	24.6%
To a somewhat insufficient degree	22.2%	33.0%
To a very insufficient degree	11.1%	11.2%
Don't know	25.4%	26.3%

To what extent do you agree with the following statements about the World Bank Group's work in Paraguay?
(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Paraguay*	61	7.51	1.69	156	6.00	1.89
The World Bank Group's work is aligned with what I consider the development priorities for Paraguay*	58	7.52	1.91	150	6.21	2.04

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	56	7.41	1.41	143	6.03	1.83
Flexibility (in terms of the institution's products and services)*	55	6.69	1.54	131	5.60	1.85
Flexibility (in terms of changing country circumstances)*	55	6.91	1.51	130	5.78	1.65
Being inclusive*	52	7.37	1.53	125	6.24	1.93
Openness (sharing data and other information)*	59	7.71	1.65	139	6.78	1.79
Collaboration with the Government*	57	8.25	1.14	143	6.94	1.76
The speed in which it gets things accomplished on the ground*	53	6.55	1.69	126	5.50	1.84
Helping to bring discipline/effective supervision to implementation of investment projects*	52	7.27	1.52	126	6.19	1.75
Collaboration with civil society	47	6.17	1.49	137	5.63	2.08
Staff accessibility*	57	7.42	1.69	126	6.34	2.18
Collaboration with other donors and development partners	44	6.61	1.74	106	5.95	1.92
Collaboration with the private sector	39	6.23	1.53	109	5.71	2.06
Straightforwardness and honesty*	56	8.11	1.40	133	7.17	2.05
Treating clients and stakeholders in Paraguay with respect*	53	8.64	1.37	128	7.78	1.91
Being a long-term partner*	53	8.57	1.49	133	7.49	2.04

*Significantly different between collaborators and non-collaborators



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection*	32	6.94	1.66	75	5.87	2.01
Gender equity (closing the gap between women and men, and boys and girls)	26	6.92	1.70	80	6.31	2.02
Private sector development	21	5.76	1.70	82	5.94	2.01
Education*	39	7.18	1.86	108	6.05	2.01
Public sector governance/reform*	48	7.54	1.65	112	6.13	1.86
Fiscal system reform*	29	7.41	1.68	89	5.94	2.13
Public sector transparency/anti-corruption*	40	7.35	1.64	103	5.99	2.12
Catastrophic disease	11	4.82	2.23	46	5.07	2.13
Urban development*	28	6.75	1.71	73	5.67	2.03
Energy*	27	7.15	1.54	65	5.75	2.12
Water and sanitation*	39	7.18	1.62	85	6.19	1.81
Health*	34	6.94	1.87	82	6.09	2.04
Transport	30	6.93	1.91	91	6.38	1.89
Agriculture and rural development*	40	7.10	2.27	85	5.80	2.43
Natural resource management (renewable and non-renewable)*	30	7.20	1.90	68	5.66	2.43
Climate change*	31	6.97	2.07	69	5.77	2.50
Poverty reduction*	47	7.09	1.89	116	6.10	2.02
Economic growth*	39	7.79	1.56	108	6.73	1.83
Disaster risk management*	23	6.96	1.89	53	5.53	2.23

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Paraguay?*	55	7.47	1.59	143	6.24	1.84

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Paraguay?*	58	7.24	1.60	143	6.44	1.79

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group in Paraguay?

(1- Strongly disagree, 10- Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Paraguay*	52	6.94	1.85	136	6.24	1.90
The World Bank Group meets Paraguay's needs for knowledge services*	51	7.45	1.92	142	6.41	2.06

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?*	39	7.44	1.27	99	5.98	2.05

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

D. The World Bank Group's Knowledge Work and Activities

In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1- To no degree at all, 10- To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely*	54	8.02	1.60	134	6.81	1.89
Include appropriate level of stakeholder involvement during preparation*	50	7.64	1.38	111	6.23	1.88
Lead to practical solutions*	54	7.41	1.52	126	6.33	1.86
Are source of relevant information on global good practices*	55	8.36	1.28	141	7.35	1.91
Are adequately disseminated	57	6.79	1.98	138	6.24	2.13
Are translated enough into local language*	54	7.54	1.95	132	6.71	2.26
Are adaptable to Paraguay's specific development challenges and country circumstances*	54	7.85	1.51	132	6.89	1.86

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	54	7.91	1.43	146	6.70	1.73

(1- Not significant at all, 10- Very significant) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	57	8.51	1.31	147	7.56	1.65

(1- Very low technical quality, 10- Very high technical quality) *Significantly different between collaborators and non-collaborators



F. The Future Role of the World Bank Group in Paraguay

Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Paraguay?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Offer more innovative financial products	15.3%	17.8%
Ensure greater selectivity in its work	13.6%	14.2%
Engage more effectively with civil society	5.1%	4.1%
Increase the level of capacity development in the country	22.0%	20.1%
Offer more innovative knowledge services	6.8%	5.9%
Collaborate more effectively with Government clients	11.9%	13.6%
Increase availability of Reimbursable Advisory Services (RAS)	6.8%	6.5%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	11.9%	11.8%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	0.0%	3.0%
Work faster	10.2%	14.2%
Reduce the complexity of obtaining World Bank Group financing	13.6%	20.7%
Provide more adequate data/knowledge/statistics/figures on Paraguay's economy*	44.1%	25.4%
Engage more directly with beneficiaries	8.5%	12.4%
Improve the quality of its experts as related to Paraguay's specific challenges	11.9%	5.9%
Engage more effectively with private sector	8.5%	17.2%
Other	3.4%	3.0%

*Significantly different between collaborators and non-collaborators

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	40	7.83	1.66	89	6.78	1.96
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	49	8.00	1.67	114	6.68	2.01
The World Bank Group's approvals and reviews are done in a timely fashion*	39	7.74	1.89	98	6.57	2.04
The World Bank Group's Environmental and Social Framework requirements are reasonable*	39	7.92	1.49	95	6.91	2.05
The World Bank Group's conditions on its lending are reasonable*	39	7.92	1.40	100	6.80	1.90
The World Bank Group takes decisions quickly in Paraguay*	35	7.40	1.70	93	6.03	1.85
Working with the World Bank Group increases Paraguay's institutional capacity*	51	8.16	1.64	128	6.76	1.96
Where country systems are adequate, the World Bank Group makes appropriate use of them*	39	8.10	1.65	80	6.83	1.97

*Significantly different between collaborators and non-collaborators



Appendix D: Responses to Selected Questions by Year¹⁸

All data presented in this appendix are weighted. As a result, means of the FY 2019 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2016 respondents and the total number of respondents indicated may differ from those reported in the FY 2016 COS report.

- FY 2016 Number of comparable respondents = 164
- FY 2019 Number of comparable respondents = 249

By weighting, the FY 2016 and FY 2019 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2016	FY 2019
Office of the President/Prime Minister/Minister	5.0%	5.0%
Office of Parliamentarian	1.5%	1.5%
Government Institutions	42.0%	42.0%
Local Government	3.0%	3.0%
Bilateral/Multilateral Agencies	6.0%	6.0%
Civil Society	16.0%	16.0%
Private Sector	14.0%	14.0%
Academia	4.0%	4.0%
Media	8.5%	8.5%

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Paraguay? (1-Not familiar at all, 10-Extremely familiar)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	155	6.94	2.01	238	6.49	2.45
Inter-American Development Bank (IDB/BID)	153	6.81	2.06	239	6.87	2.36
Latin American Development Bank (CAF)	150	5.05	2.65	237	5.49	2.77

Overall, please rate your impression of the effectiveness of these organizations in Paraguay.

(1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
World Bank Group (WBG)	142	6.82	1.74	205	6.88	2.00
Inter-American Development Bank (IDB/BID)	139	6.95	1.77	214	6.86	2.02
Latin American Development Bank (CAF)*	102	5.85	2.04	170	6.47	2.10

*Significantly different between FY 2016 and FY 2019

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Paraguay solve its most complicated development challenges?	136	7.74	1.75	195	7.71	1.80

(1-To no degree at all, 10-To a very significant degree)

¹⁸ Only those questions that were asked in the FY 2016 and FY 2019 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Paraguay?*

(Select only ONE response)

Percentage of Respondents	FY 2016	FY 2019
To a fully sufficient degree	3.9%	3.4%
To a somewhat sufficient degree	27.0%	28.1%
To a somewhat insufficient degree	48.0%	31.1%
To a very insufficient degree	6.6%	10.6%
Don't know	14.5%	26.8%

*Significantly different between FY 2016 and FY 2019

To what extent do you agree with the following statements about the World Bank Group's work in Paraguay?

(1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Paraguay	144	6.49	1.91	212	6.42	1.98
The World Bank Group's work is aligned with what I consider the development priorities for Paraguay	145	6.74	1.94	203	6.64	2.05

To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	119	6.53	1.93	195	6.49	1.82
Flexibility (in terms of the institution's products and services)	115	6.28	1.81	183	6.00	1.82
Flexibility (in terms of changing country circumstances)	114	6.44	1.80	184	6.18	1.68
Being inclusive	113	6.78	1.82	174	6.65	1.84
Openness (sharing data and other information)	122	7.30	2.08	194	7.03	1.81
Collaboration with the Government*	130	7.74	1.65	196	7.37	1.69
The speed in which it gets things accomplished on the ground	114	5.99	1.83	177	5.91	1.83
Helping to bring discipline/effective supervision to implementation of investment projects ¹				176	6.54	1.73
Collaboration with civil society	113	5.87	2.21	179	5.82	1.91
Staff accessibility	127	6.50	2.30	181	6.76	2.06
Collaboration with other donors and development partners*	94	6.92	1.96	148	6.18	1.87
Collaboration with the private sector*	88	6.57	1.87	144	5.90	1.91
Straightforwardness and honesty	111	7.78	1.95	187	7.52	1.90
Treating clients and stakeholders in Paraguay with respect	110	7.69	1.92	179	8.09	1.80
Being a long-term partner	109	7.75	2.16	183	7.86	1.89

*Significantly different between FY 2016 and FY 2019

¹ Only FY 2019 questionnaire had this response option



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay? (1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Social protection*	44	7.32	1.93	109	6.25	1.91
Gender equity (closing the gap between women and men, and boys and girls)	29	5.73	2.26	101	6.48	1.93
Private sector development*	31	7.32	1.89	101	5.93	1.92
Education*	53	7.42	1.87	150	6.47	1.98
Public sector governance/reform*	71	7.42	1.66	162	6.63	1.89
Fiscal system reform [']				116	6.39	2.10
Public sector transparency/anti-corruption* ^{''}	79	7.30	1.71	143	6.46	2.08
Catastrophic disease [']				56	5.06	2.13
Urban development*	40	7.45	1.70	104	5.98	1.93
Energy*	47	7.54	1.77	91	6.20	2.03
Water and sanitation*	77	7.65	1.67	121	6.51	1.80
Health*	42	7.34	1.73	117	6.39	2.02
Transport*	75	7.27	1.81	117	6.49	1.92
Agriculture and rural development* ^{'''}	62	7.15	1.88	123	6.30	2.40
Natural resource management (renewable and non-renewable)	29	6.79	2.41	96	6.22	2.31
Climate change	42	6.90	2.41	99	6.20	2.41
Poverty reduction*	85	7.34	1.91	162	6.42	1.99
Economic growth ^{''''}	49	7.30	1.79	143	7.05	1.81
Disaster risk management ^{'''''}	30	6.96	2.09	75	6.06	2.15

*Significantly different between FY 2016 and FY 2019

['] Only FY 2019 questionnaire had this response option.

^{''} In FY 2016, there were two categories related to public sector transparency and anti-corruption: "Public transparency (e.g., access to public information)" and "Anti corruption." A mean score of responses to these two categories was calculated and included in a separate variable that then was compared to FY 2019 "Public sector transparency/anti-corruption" category.

^{'''} In FY 2016, there were two categories related to agriculture and rural development: "Agricultural development/Agricultural risk management" and "Rural development." A mean score of responses to these two categories was calculated and included in a separate variable that then was compared to FY 2019 "Agriculture and rural development" category.

^{''''} In FY 2016, the category was "Economic and sustainable growth."

^{'''''} In FY 2016, the category was "Disaster management."

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Paraguay?	134	6.73	1.76	195	6.61	1.86

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)****To what extent do you agree with the following statements about the World Bank Group in Paraguay?***(1-Strongly disagree, 10-Strongly agree)*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Paraguay	129	6.68	1.87	185	6.50	1.88
The World Bank Group meets Paraguay's needs for knowledge services	130	6.76	1.89	190	6.76	2.03

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?*	91	7.33	1.61	138	6.44	1.95

*(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY 2016 and FY 2019***D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?***

Percentage of Respondents	FY 2016	FY 2019
Weekly	11.5%	4.8%
Monthly	20.9%	18.0%
A few times a year	41.9%	52.2%
Rarely	24.3%	17.1%
Never	1.4%	7.9%

Significantly different between FY 2016 and FY 2019*In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities:***(1-To no degree at all, 10-To a very significant degree)*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Are timely	113	7.32	1.68	182	7.26	1.84
Include appropriate level of stakeholder involvement during preparation	92	6.64	2.15	159	6.75	1.80
Lead to practical solutions	108	6.79	2.08	178	6.72	1.80
Are source of relevant information on global good practices*	116	7.19	2.20	192	7.72	1.79
Are adequately disseminated	110	6.39	2.37	190	6.46	2.06
Are translated enough into local language	118	6.78	2.35	182	6.99	2.18
Are adaptable to Paraguay's specific development challenges and country circumstances	114	7.11	2.15	182	7.19	1.80

**Significantly different between FY 2016 and FY 2019*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	126	7.26	1.83	195	7.08	1.71
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	126	7.86	1.51	200	7.89	1.60

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	88	6.98	2.09	126	7.15	1.92
The World Bank Group effectively monitors and evaluates the projects and programs it supports	111	7.13	2.10	159	7.12	2.01
The World Bank Group's approvals and reviews are done in a timely fashion	92	6.76	2.06	135	6.98	2.04
The World Bank Group's Environmental and Social Framework requirements are reasonable ¹	76	7.26	2.10	131	7.25	1.93
The World Bank Group's conditions on its lending are reasonable	92	7.20	1.72	137	7.19	1.80
The World Bank Group takes decisions quickly in Paraguay	95	6.49	2.23	126	6.47	1.92
Working with the World Bank Group increases Paraguay's institutional capacity	114	7.53	1.74	174	7.25	1.93
Where country systems are adequate, the World Bank Group makes appropriate use of them	76	7.66	1.67	121	7.27	1.99

¹ In FY 2016, the category was "The World Bank Group's "Safeguard Policy" requirements are reasonable."

G. Communication and Information Sharing

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	FY 2016	FY 2019
High speed/WiFi	92.1%	94.4%
Dial-up	7.9%	5.6%



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Paraguay? (Choose no more than TWO)									
			Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
	Not collaborating with the WBG	Collaborating with the WBG	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
To what extent do you trust the World Bank Group to do what is right?	6.90	7.52	7.12	7.05	7.14	7.05	7.06	7.14	7.00	7.34	7.13	7.02
Overall, please rate your impression of the World Bank Group's effectiveness in Paraguay.	6.50	7.69	6.93	6.51	6.88	6.80	6.69	7.01	6.62	7.37	6.84	6.86
Overall the World Bank Group currently plays a relevant role in development in Paraguay	6.00	7.51	6.54	5.90	6.59	6.16	6.22	6.61	6.09	7.17	6.48	6.20
The World Bank Group's work is aligned with what I consider the development priorities for Paraguay	6.21	7.52	6.77	5.88	6.76	6.35	6.51	6.68	6.24	7.39	6.67	6.36
Responsiveness to needs	6.03	7.41	6.48	6.08	6.53	6.23	6.25	6.58	6.13	7.05	6.47	6.23
Flexibility (in terms of the institution's products and services)	5.60	6.69	5.97	5.71	5.94	5.88	5.85	5.99	5.74	6.32	5.96	5.80
Flexibility (in terms of changing country circumstances)	5.78	6.91	6.18	5.61	6.21	5.87	6.05	6.10	5.82	6.63	6.10	6.00
Being inclusive	6.24	7.37	6.67	6.18	6.64	6.47	6.59	6.56	6.32	7.13	6.60	6.51
Openness (sharing data and other information)	6.78	7.71	7.13	6.71	6.97	7.17	6.92	7.18	6.89	7.40	7.05	7.04
Collaboration with the Government	6.94	8.25	7.38	7.03	7.30	7.32	7.18	7.45	7.11	7.75	7.34	7.20
The speed in which it gets things accomplished on the ground	5.50	6.55	5.89	5.35	5.88	5.67	5.62	6.01	5.58	6.22	5.91	5.47
Helping to bring discipline/effective supervision to implementation of investment projects	6.19	7.27	6.62	6.00	6.59	6.41	6.33	6.70	6.31	6.93	6.58	6.31
Collaboration with civil society	5.63	6.17	5.83	5.39	5.70	5.80	5.76	5.72	5.59	6.14	5.77	5.66
Staff accessibility	6.34	7.42	6.76	6.39	6.79	6.53	6.60	6.78	6.38	7.28	6.89	6.02
Collaboration with other donors and development partners	5.95	6.61	6.30	5.67	6.37	5.88	5.97	6.39	5.95	6.71	6.19	6.11
Collaboration with the private sector	5.71	6.23	5.87	5.78	5.91	5.76	5.91	5.78	5.77	6.05	5.75	6.13
Straightforwardness and honesty	7.17	8.11	7.48	7.39	7.44	7.48	7.20	7.74	7.40	7.59	7.55	7.18
Treating clients and stakeholders in Paraguay with respect	7.78	8.64	8.09	7.83	7.96	8.15	7.78	8.33	7.86	8.41	8.21	7.52
Being a long-term partner	7.49	8.57	7.93	7.49	7.86	7.82	7.62	8.08	7.64	8.29	7.93	7.59
To what extent does the World Bank Group's work help to achieve development results in Paraguay?	6.24	7.47	6.72	5.97	6.71	6.42	6.51	6.67	6.27	7.40	6.62	6.49
To what extent does the World Bank Group influence the development agenda in Paraguay?	6.44	7.24	6.81	6.11	6.60	6.82	6.49	6.90	6.53	7.05	6.77	6.46
The World Bank Group's financial instruments meet the needs of Paraguay	6.24	6.94	6.57	5.83	6.53	6.28	6.23	6.63	6.32	6.69	6.42	6.45
The World Bank Group meets Paraguay's needs for knowledge services	6.41	7.45	6.79	6.24	6.55	6.86	6.40	6.98	6.58	6.94	6.71	6.60
The World Bank Group's knowledge work and activities are adaptable to Paraguay's specific development challenges and country circumstances	6.89	7.85	7.26	6.92	7.19	7.19	7.09	7.30	7.05	7.55	7.27	6.96
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.70	7.91	7.12	6.70	7.05	7.02	6.91	7.17	6.87	7.46	7.09	6.88
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.56	8.51	8.01	7.32	7.86	7.87	7.72	8.02	7.74	8.16	7.89	7.78
The World Bank Group takes decisions quickly in Paraguay	6.03	7.40	6.58	5.64	6.60	6.10	6.30	6.51	6.02	7.36	6.37	6.46
Where country systems are adequate, the World Bank Group makes appropriate use of them	6.82	8.10	7.34	6.77	7.43	6.94	7.02	7.49	6.88	8.09	7.37	6.91

Yellow highlight indicates significant difference between Yes and No means.

Appendix F: Paraguay FY 2019 COS Questionnaire



World Bank Group Country Survey FY 2019 – Paraguay

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Paraguay or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Paraguay, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Paraguay.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING PARAGUAY

A1. When you think about the future in Paraguay, are you ... ?	
1	Very pessimistic
2	Somewhat pessimistic
3	Somewhat optimistic
4	Very optimistic
5	Not sure

A2. Do you think that economic opportunity for citizens in Paraguay is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Paraguay.			
Please identify which of the following you consider the most important development priorities in Paraguay. (Choose no more than THREE)			
1	Private sector development	15	Crime and violence
2	Education	16	Trade and exports
3	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)	17	Agriculture and rural development
4	Fiscal system reform	18	Natural resource management (renewable and non-renewable)
5	Public sector transparency/anti-corruption	19	Climate change (e.g., mitigation, adaptation)
6	Citizen engagement	20	Poverty reduction
7	Food security	21	Judiciary reform
8	Urban development	22	Economic growth
9	Health	23	Innovation in information and communications technology
10	Social protection (e.g., pensions, targeted social assistance)	24	Financial markets
11	Gender equity (closing the gap between women and men, and boys and girls)	25	Transport (e.g., roads, bridges, transportation)
12	Energy	26	Disaster risk management (e.g., floods)
13	Water and sanitation	27	Equality of opportunity (i.e., social inclusion)
14	Job creation/employment	28	Catastrophic disease (e.g., cancer, heart attack, stroke)

SECTION A: GENERAL ISSUES

A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Paraguay? (Choose no more than THREE)

1	Energy	15	Urban development
2	Social protection (e.g., pensions, targeted social assistance)	16	Public sector transparency/anti-corruption
3	Agriculture and rural development	17	Citizen engagement
4	Disaster risk management (e.g., floods)	18	Health
5	Equality of opportunity (i.e., social inclusion)	19	Financial markets
6	Catastrophic disease (e.g., cancer, heart attack, stroke)	20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)
7	Innovation in information and communications technology	21	Fiscal system reform
8	Trade and exports	22	Natural resource management (renewable and non-renewable)
9	Economic growth	23	Job creation/employment
10	Crime and violence	24	Private sector development
11	Climate change (e.g., mitigation, adaptation)	25	Education
12	Transport (e.g., roads, bridges, transportation)	26	Food security
13	Judiciary reform	27	Gender equity (closing the gap between women and men, and boys and girls)
14	Water and sanitation		

A5. When economic and/or social reform efforts fail or are slow to take place in Paraguay, which of the following would you attribute this to? (Choose no more than TWO)

1	Poor coordination within the government
2	Inadequate level of donor coordination
3	Reforms are not well thought out in light of country challenges
4	Inadequate level of capacity in the government (e.g., institutional weaknesses, limited capacity for project implementation)
5	Inadequate level of government accountability
6	Corruption
7	Private sector involvement and/or influence
8	Inadequate level of citizen/civil society participation
9	Weakness of the justice system (e.g., inadequate application of the Law)
10	Political pressures and obstacles
11	Inadequate level of private sector participation
12	Other (please specify): _____

SECTION A: GENERAL ISSUES

A6. To what extent do you trust each of the following groups to do what is right?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Paraguay's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A7. Please describe the direction Paraguay is moving in, when considering ... ?						
		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1	Human development (e.g., health, education, and social protection)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Equal opportunity for girls and boys, men and women	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Growing Paraguay's economy in a way that leads to jobs and employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The gap between the rich and the poor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Making government more effective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Attracting new sources of foreign investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION A: GENERAL ISSUES

A8. Listed below are global challenges. Which do you think have the most serious impact on Paraguay? (Choose no more than TWO)			
1	Trade constraints	6	Jobs/employment
2	The gap between the rich and the poor	7	Fragility in Paraguay or neighboring countries
3	Environmental degradation	8	Technology based disruption
4	Terrorism	9	Geo political uncertainty
5	Migrants and refugees	10	Climate change

A9. When thinking about development efforts in Paraguay, do you think that civil society (e.g., NGOs, CBOs) should ... ?	
1	Engage significantly less
2	Engage somewhat less
3	Engage somewhat more
4	Engage significantly more
5	Engage at the same level it does currently
6	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of these organizations in Paraguay?											
		Not familiar at all								Extremely familiar	
1	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10
2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10

B2. Overall, please rate your impression of the effectiveness of these organizations in Paraguay.												
		Not effective at all								Very effective		Don't know
1	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Paraguay solve its most complicated development challenges?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	

B4. When thinking about how the World Bank Group can have the most impact on development results in Paraguay, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Paraguay? (Choose no more than THREE)											
1	Health	15	Transport (e.g., roads, bridges, transportation)								
2	Fiscal system reform	16	Natural resource management (renewable and non-renewable)								
3	Food security	17	Climate change (e.g., mitigation, adaptation)								
4	Gender equity (closing the gap between women and men, and boys and girls)	18	Equality of opportunity (i.e., social inclusion)								
5	Private sector development	19	Agriculture and rural development								
6	Social protection (e.g., pensions, targeted social assistance)	20	Innovation in information and communications technology								
7	Education	21	Trade and exports								
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)	22	Crime and violence								
9	Financial markets	23	Catastrophic disease (e.g., cancer, heart attack, stroke)								
10	Urban development	24	Poverty reduction								
11	Job creation/employment	25	Disaster risk management (e.g., floods)								
12	Citizen engagement	26	Public sector transparency/anti-corruption								
13	Energy	27	Judiciary reform								
14	Water and sanitation	28	Economic growth								

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Paraguay?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Promote participatory dialogue platforms to discuss the country's development challenges (e.g., <i>Ask the Economist</i> series)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Paraguay? (Choose no more than TWO)	
1	Not adequately sensitive to political/social realities in Paraguay
2	Not aligned with country priorities
3	Too influenced by developed countries
4	Not adequately flexible
5	Not sufficiently focused on sustainable results
6	Not collaborating enough with civil society (e.g., NGOs, CBOs)
7	World Bank Group's processes too slow and complex
8	Not enough public disclosure of its work
9	Arrogant in its approach
10	Inadequate World Bank Group's staffing in Paraguay
11	Not willing to honestly criticize policies and reform efforts in the country
12	Staff too inaccessible
13	Not collaborating enough with private sector
14	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
15	Other (please specify): _____
16	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Paraguay? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

1	Increased its emphasis recently
2	Decreased its emphasis recently
3	Emphasis has remained pretty consistent over time
4	Don't know

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Local government	7	Academia/think tanks/research institutes
2	Donor community	8	Parliament
3	Youth/university groups	9	Foundations
4	Private sector	10	Media
5	NGOs/Community Based Organizations	11	Other (please specify): _____
6	Beneficiaries	12	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Paraguay?

		Strongly disagree										Strongly agree	Don't know
B10	Overall the World Bank Group currently plays a relevant role in development in Paraguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B11	The World Bank Group's work is aligned with what I consider the development priorities for Paraguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Paraguay, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
B12	Responsiveness to needs											<input type="checkbox"/>
B13	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
B14	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
B15	Being inclusive											<input type="checkbox"/>
B16	Openness (sharing data and other information)											<input type="checkbox"/>
B17	Collaboration with the Government											<input type="checkbox"/>
B18	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
B19	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
B20	Collaboration with civil society											<input type="checkbox"/>
B21	Staff accessibility											<input type="checkbox"/>
B22	Collaboration with other donors and development partners											<input type="checkbox"/>
B23	Collaboration with the private sector											<input type="checkbox"/>
B24	Straightforwardness and honesty											<input type="checkbox"/>
B25	Treating clients and stakeholders in Paraguay with respect											<input type="checkbox"/>
B26	Being a long-term partner											<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Paraguay? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Fiscal system reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Public sector transparency/anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Catastrophic disease (e.g., cancer, heart attack, stroke)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Natural resource management (renewable and non-renewable)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Disaster risk management (e.g., floods)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C2. To what extent does the World Bank Group's work help to achieve development results in Paraguay?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

C3. To what extent does the World Bank Group influence the development agenda in Paraguay?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Paraguay?													
		Strongly disagree										Strongly agree	Don't know
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Reimbursable Advisory Services) meet the needs of Paraguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	The World Bank Group meets Paraguay's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C6. To what extent do you believe that Paraguay received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Paraguay, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are adaptable to Paraguay's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E1	The World Bank Group disburses funds promptly											<input type="checkbox"/>	
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports											<input type="checkbox"/>	
E3	The World Bank Group's approvals and reviews are done in a timely fashion											<input type="checkbox"/>	
E4	The World Bank Group's Environmental and Social Framework requirements are reasonable											<input type="checkbox"/>	
E5	The World Bank Group's conditions on its lending are reasonable											<input type="checkbox"/>	
E6	The World Bank Group takes decisions quickly in Paraguay											<input type="checkbox"/>	
E7	Working with the World Bank Group increases Paraguay's institutional capacity											<input type="checkbox"/>	
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them											<input type="checkbox"/>	

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN PARAGUAY

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Paraguay? (Choose no more than TWO)	
1	Offer more innovative financial products
2	Ensure greater selectivity in its work
3	Engage more effectively with civil society (e.g., NGOs, CBOs)
4	Increase the level of capacity development in the country
5	Offer more innovative knowledge services
6	Collaborate more effectively with Government clients (e.g., national, state, local)
7	Increase availability of Reimbursable Advisory Services (RAS)
8	Help to bring discipline/effective supervision to implementation of World Bank Group projects
9	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
10	Work faster
11	Reduce the complexity of obtaining World Bank Group financing
12	Provide more adequate data/knowledge/statistics/figures on Paraguay's economy
13	Engage more directly with beneficiaries
14	Improve the quality of its experts as related to Paraguay's specific challenges
15	Engage more effectively with private sector
16	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Paraguay, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Paraguay? (Select only ONE response)	
1	Financial services
2	Reimbursable Advisory Services (RAS)
3	Knowledge products
4	Convening services
5	None of the above
6	The combination is appropriate for Paraguay
7	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Paraguay?	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Paraguay? (Choose no more than TWO)			
1	International newspapers	7	Local radio
2	Local television	8	Public conferences and debates
3	International radio	9	Internet
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	10	Local newspapers
5	Periodicals	11	Other (please specify): _____
6	International television		

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)			
1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	4	e-Newsletters
2	World Bank Group's website	5	World Bank Group's seminars/workshops/conferences
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	6	World Bank Group's publications and other written materials

G4. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed/WiFi
2	Dial-up

SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	11	Private Foundation
2	Office of Minister	12	NGO/Community Based Organization
3	Office of Parliamentarian	13	Media (press, radio, TV, web, etc.)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Project Management Unit (PMU) overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	15	Trade Union
6	Local Government Office or Staff	16	Faith-Based Group
7	Bilateral Agency	17	Youth Group
8	Multilateral Agency	18	Academia/Research Institute/Think Tank
9	Private Sector Organization	19	Judiciary Branch
10	Financial Sector/Private Bank	20	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Paraguay? (Select only ONE response)	
1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?	
1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Paraguay? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?	
1	Female
2	Male

H8. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H9. Which best represents your geographic location?	
1	Capital and Central Department
2	Western Region
3	Eastern Region

Thank you for completing the survey!