

# FY 2019 Niger Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



WORLD BANK GROUP

April 2020



## Acknowledgements

The Niger Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Yulia Danilina, and Vadim Abanin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from Niger country team and the independent fielding agency GIE GROUPE CIPEL. In particular, PORG is grateful for the support from Ibrahim Garba (Operations Officer) and Habibatou Gologo (External Affairs Officer) who coordinated the survey related activities from Niamey, Niger and Bamako, Mali.



Country Opinion Surveys  
THE WORLD BANK GROUP



# Table of Contents

I. Objectives .....	3
II. Methodology.....	3
III. Demographics of the Sample.....	4
IV. General Issues Facing Niger.....	8
V. Overall Attitudes toward the World Bank Group.....	15
VI. Sectoral Effectiveness.....	21
VII. How the World Bank Group Operates .....	24
VIII. World Bank Group's Knowledge and Instruments .....	30
IX. The Future Role of the World Bank Group in Niger .....	34
X. Communication and Outreach .....	38
XI. Appendices.....	42

## NIGER





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Niger perceive the WBG. The survey explored:

- *General Issues Facing Niger*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Niger*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From April to June 2019, 348 stakeholders of the WBG in Niger were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community-based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 260 stakeholders participated in the survey (75% response rate). Respondents received the questionnaire via courier and returned it accordingly,

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'16 (response rate was 85%, N=229). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'16 COS report and the non-weighted data presented in appendices A, B, C and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 79).

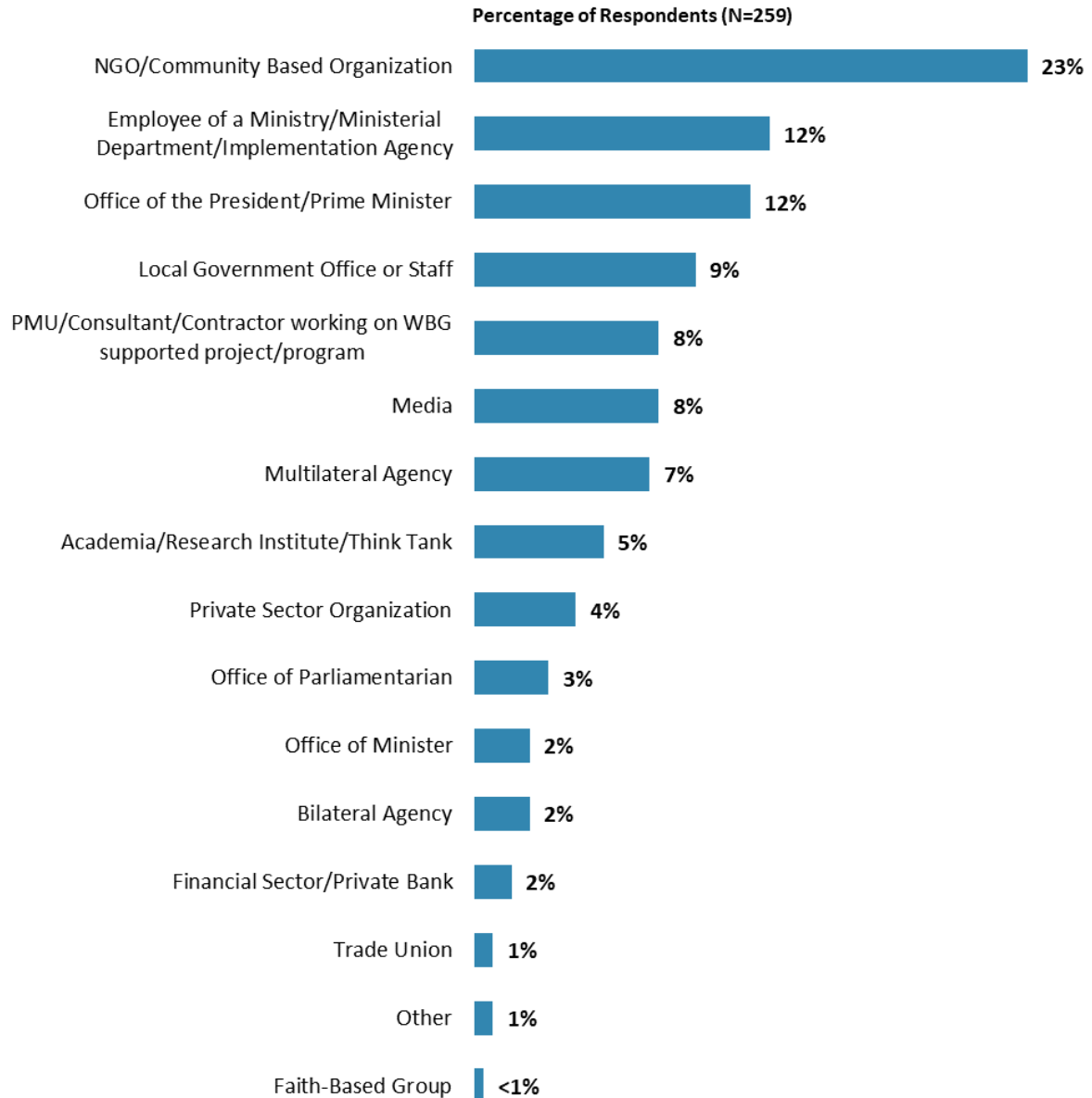
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



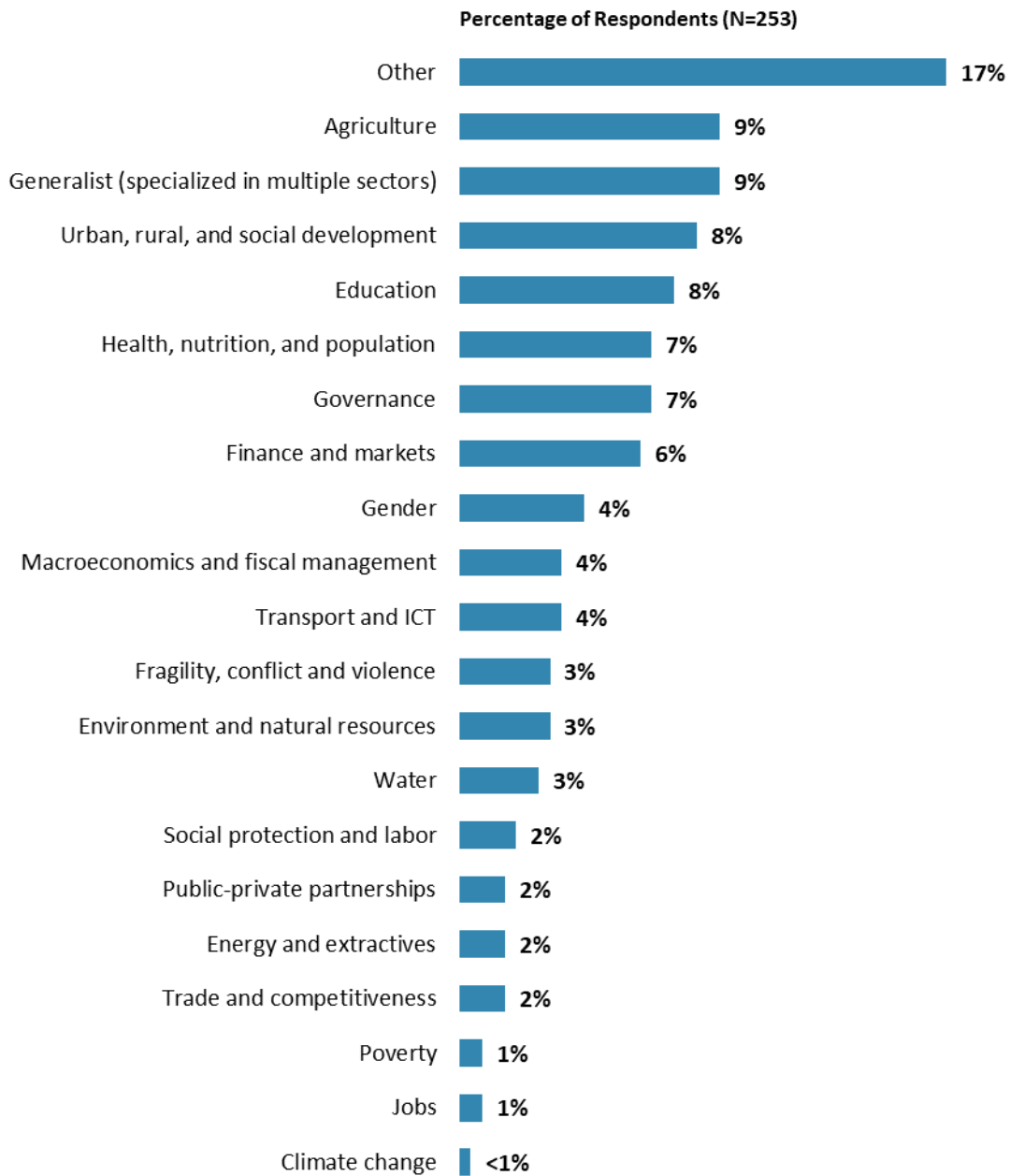
**“Which of the following best describes your current position?”**  
(Respondents chose from a list.)

<sup>1</sup> Respondents from the office of the President/Vice President were combined with respondents from the office of a minister; employees of ministries/ministerial departments/implementation agencies were combined with respondents from PMUs/consultants/contractors working on WBG projects; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community based organizations, trade unions, and faith-based groups were combined in the “CSO” category. There were no respondents from private foundations, independent government institutions, youth groups, and the judiciary branch.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

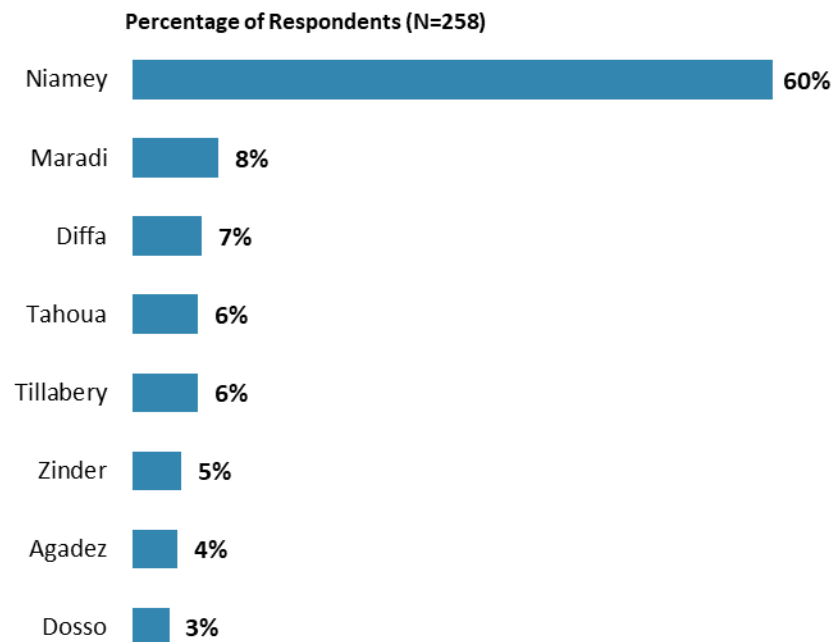


**"Please identify the primary specialization of your work."  
(Respondents chose from a list.)**



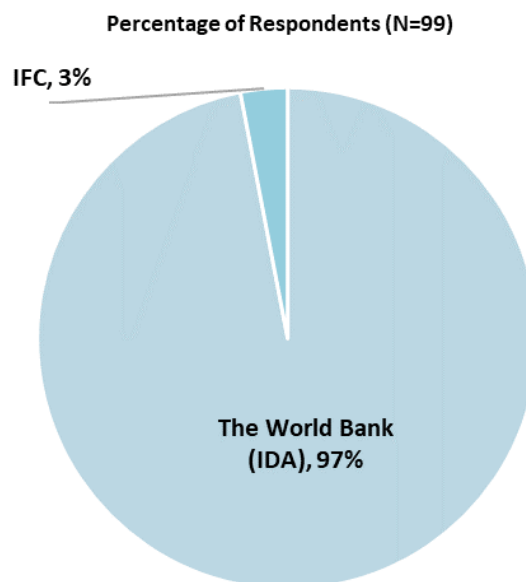
### III. Demographics of the Sample (continued)

#### Geographic Locations



"Which best represents your geographic location?"  
(Respondents chose from a list.)

#### Exposure to Agencies within the World Bank Group



"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Niger?" (Respondents chose from a list.)

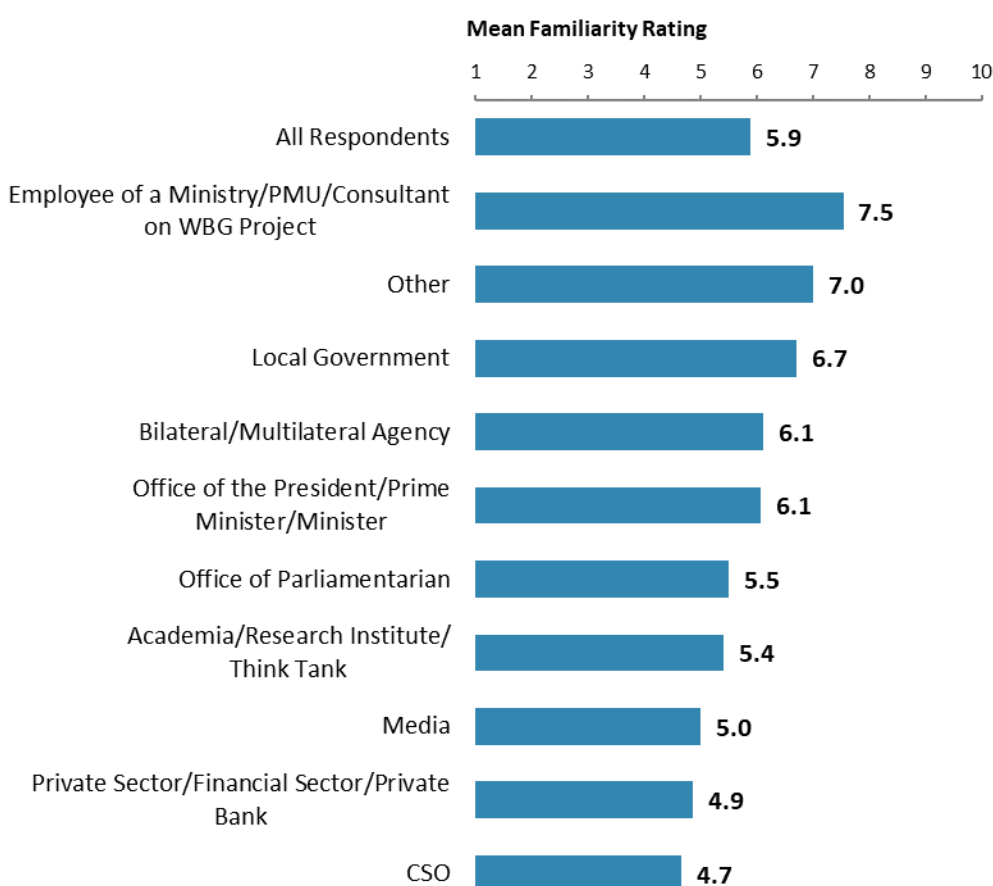
Note: No respondents selected MIGA or ICSID options



### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WBG compared to respondents in the FY'16 Country Survey (weighted mean in FY'19 = 5.9; weighted mean in FY'16 = 5.3)<sup>2</sup>.
- **Impact of Familiarity:** Respondents' ratings of familiarity with the WBG were strongly, significantly correlated with their ratings for the WBG's overall effectiveness in Niger and with their ratings of the extent to which the WBG's work helps to achieve development results in the country. Also, respondents' ratings of familiarity with the WBG were moderately, significantly correlated with their agreement that the WBG plays a relevant role in Niger's development.



"How familiar are you with the work of the World Bank Group in Niger?"  
(1-"Not familiar at all", 10-"Extremely familiar")

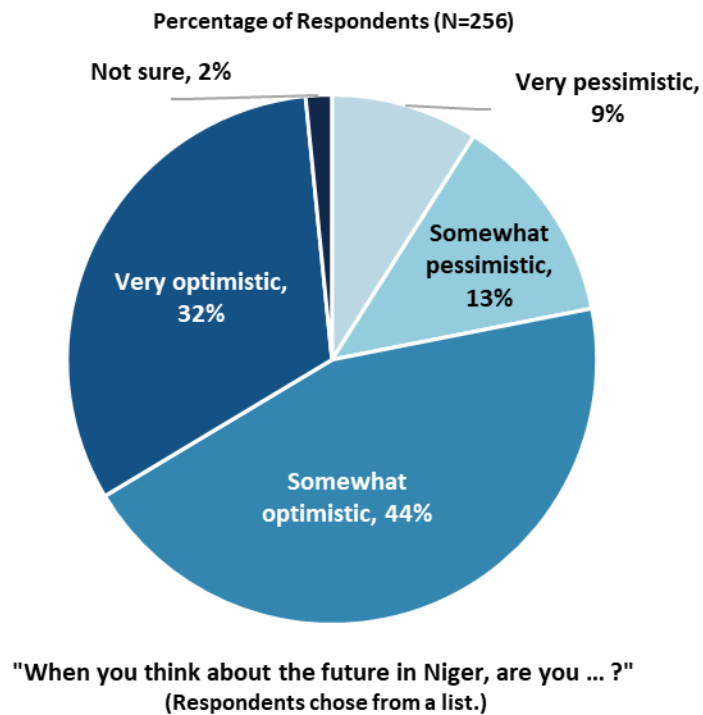
<sup>2</sup> The means in the chart were calculated based on un-weighted data. Please refer to Appendix D (page 79) for more details on weighting.



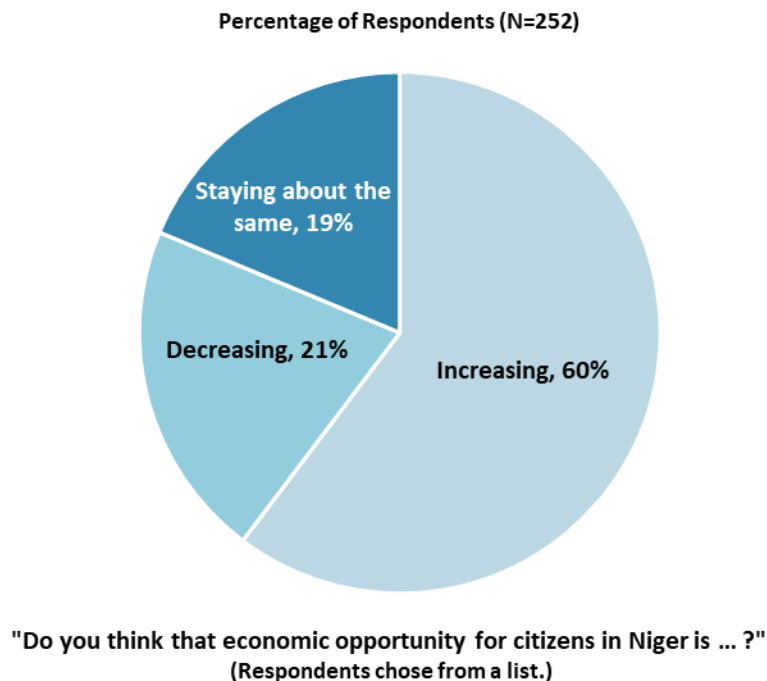


## IV. General Issues Facing Niger

### Optimism for the Future of Niger



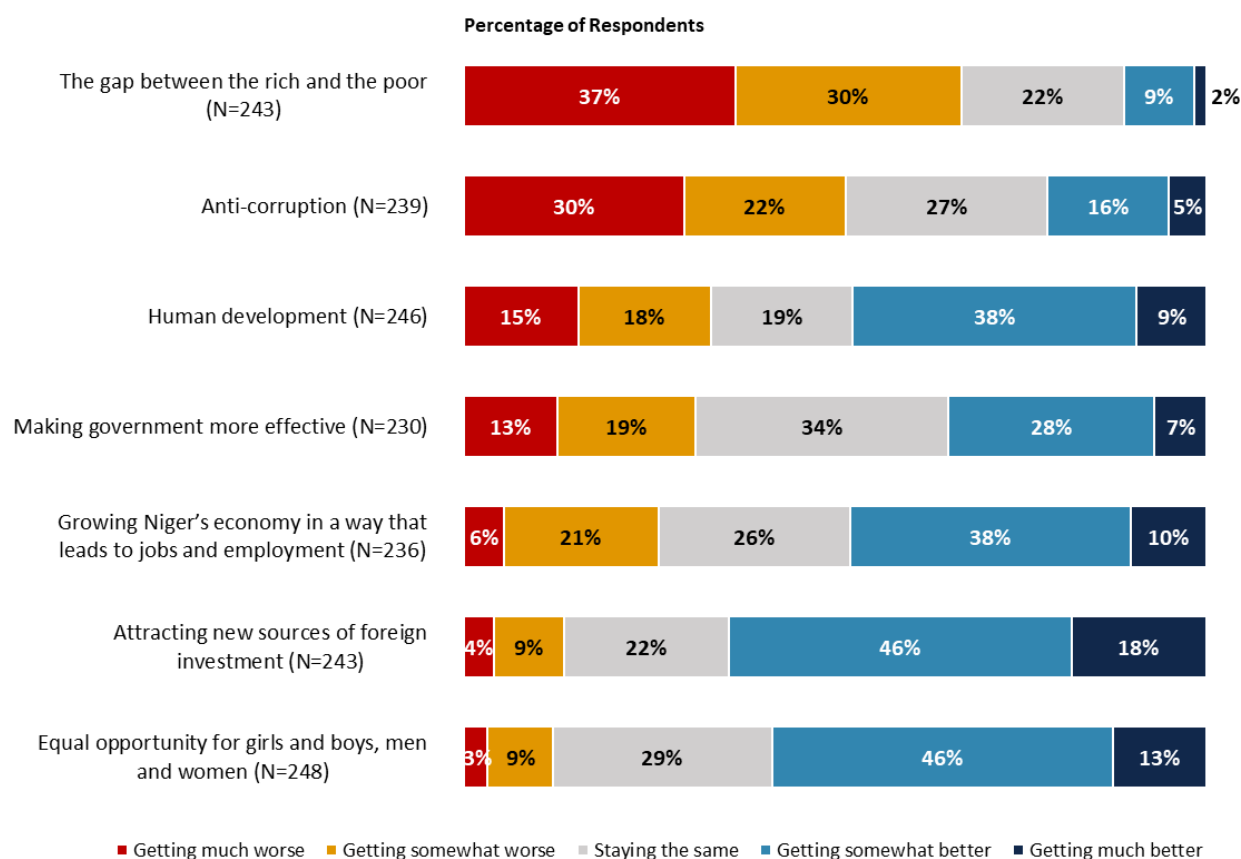
### Perceptions of Economic Opportunity





## IV. General Issues Facing Niger (continued)

### Perceptions of Improvement and Decline in Specific Areas



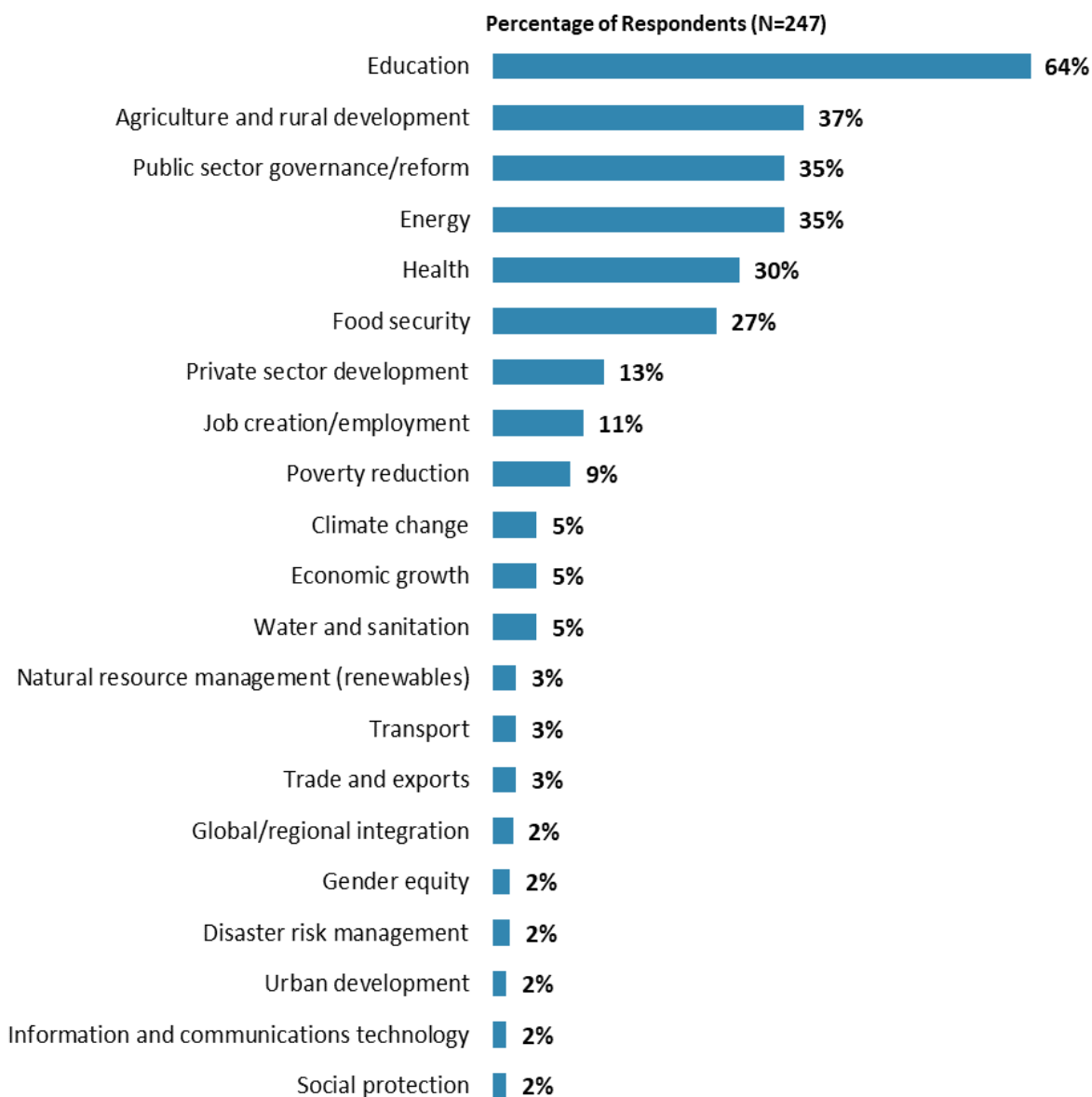
"Please describe the direction Niger is moving in, when considering ... ?"  
(Respondents chose from a list.)



## IV. General Issues Facing Niger (continued)

### Development Priority

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the most important development priorities in Niger were “*food security*” (61%) and “*education*” (53%).



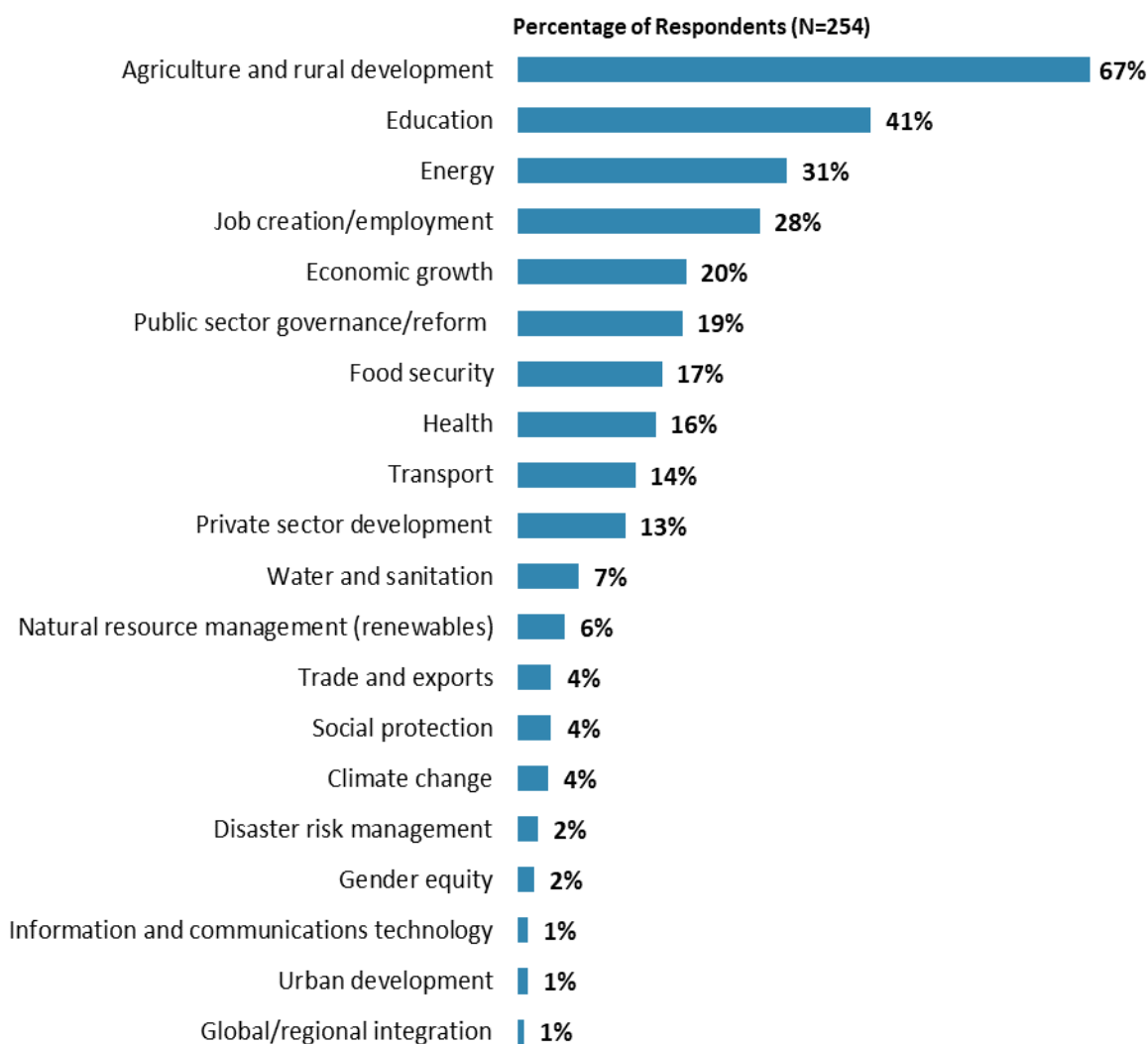
"Listed below are a number of development priorities in Niger. Please identify which of the following you consider the most important development priorities in Niger. (Choose no more than THREE)"  
(Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Niger (continued)

### What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the biggest contributors to poverty reduction in Niger were “*education*” (45%), “*rural development*” (40%), “*anti-corruption*” (31%), and “*agricultural development*” (31%).
- The percentage of respondents who selected “*energy*” (31%) and “*job creation/employment*” (28%) as biggest contributors to poverty reduction in Niger has increased from 9% and 12% respectively since the FY'16 Country Survey.



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Niger?"

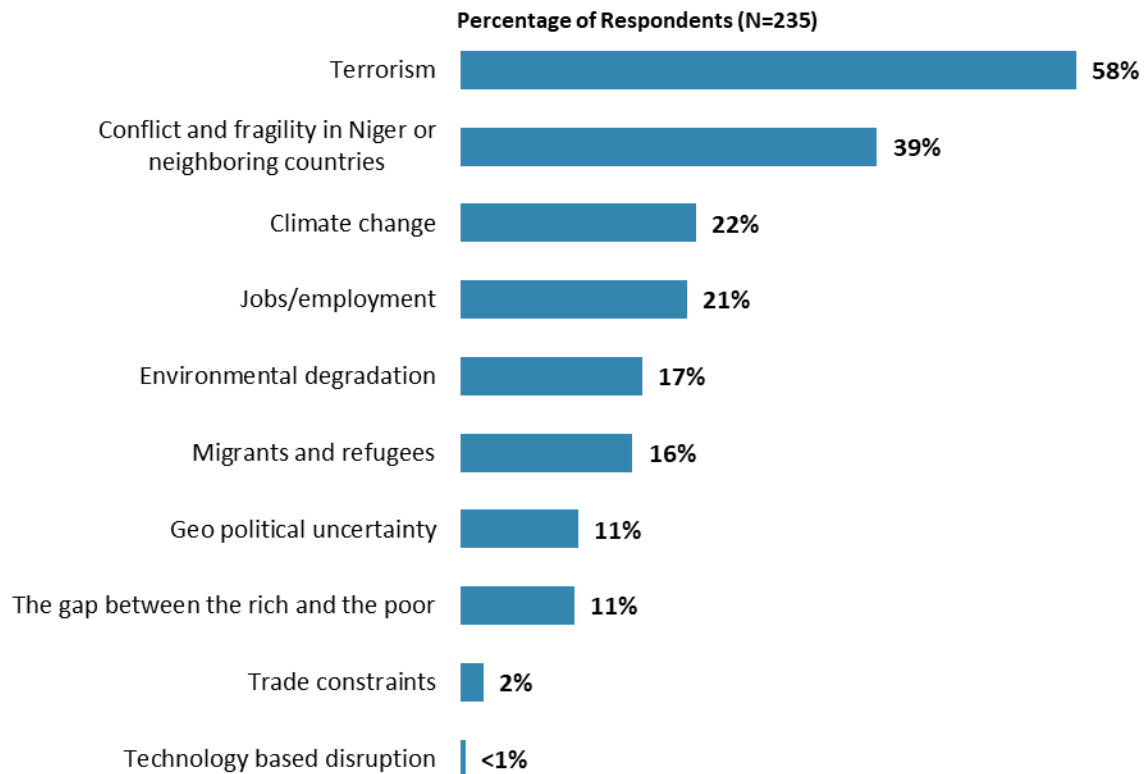
(Choose no more than THREE)"

(Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Niger (continued)

### The Impact of Global Challenges on Niger

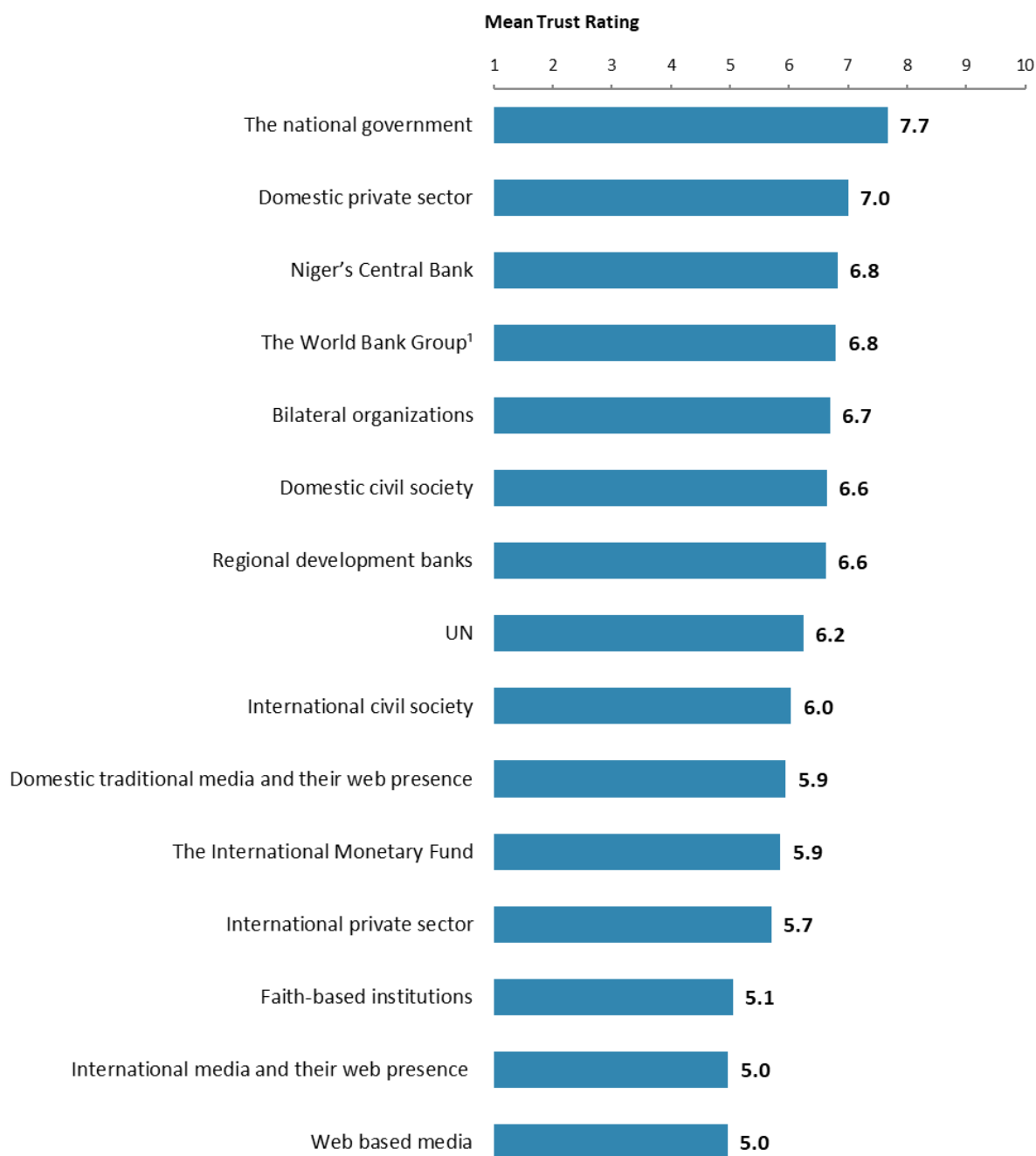


**"Listed below are global challenges. Which do you think have the most serious impact on Niger? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IV. General Issues Facing Niger (continued)

### Trust in Institutions

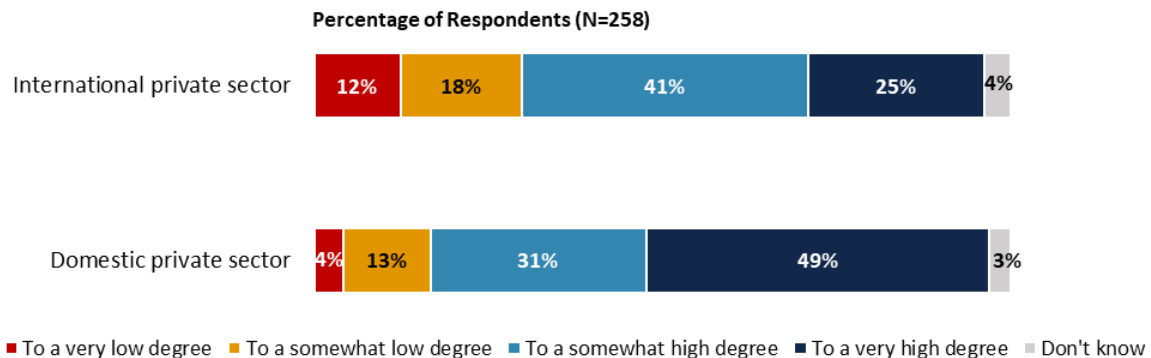


"To what extent do you trust each of the following groups to do what is right? "  
(1-"To no degree at all ", 10-"To a very significant degree")  
<sup>1</sup>Indicator Question



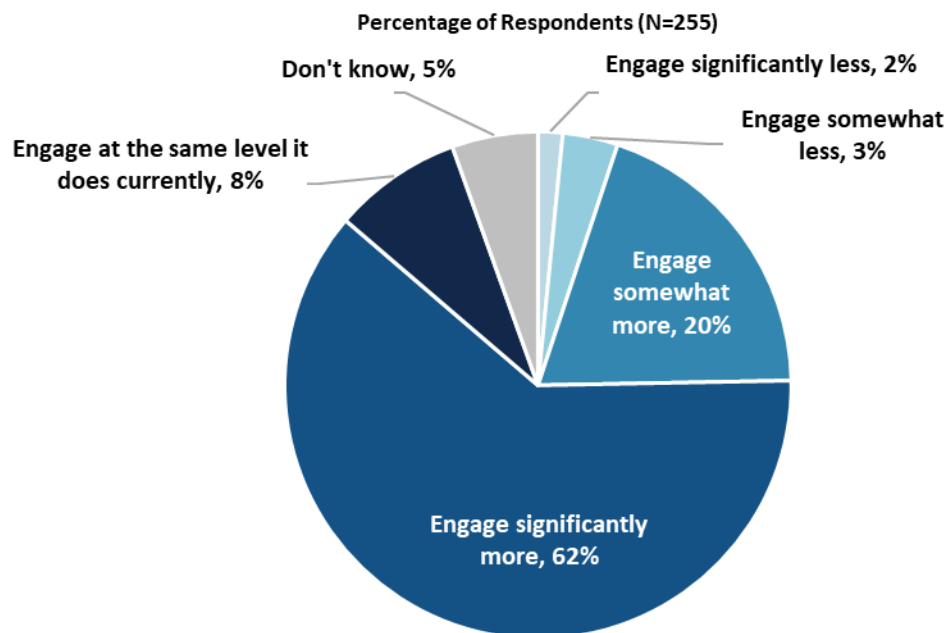
## IV. General Issues Facing Niger (continued)

### Trust in the Private Sector



"To what extent do you trust \_\_\_\_\_ to engage in public service delivery in Niger?"  
(Respondents chose from a list.)

### Civil Society Engagement

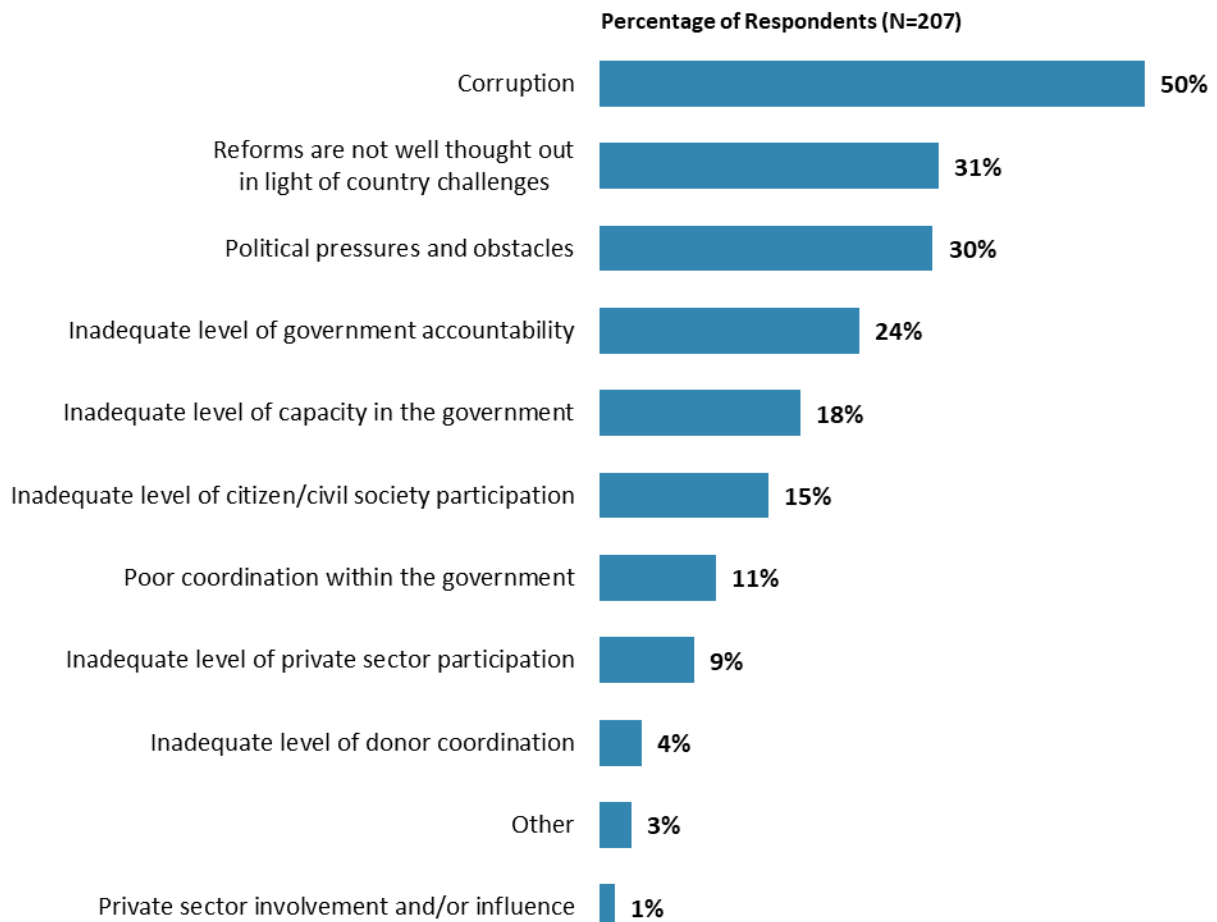


"When thinking about development efforts in Niger, do you think that civil society (e.g., NGOs, CBOs) should ... ?"  
(Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group

### Attributions for Slow/Failed Reform Efforts



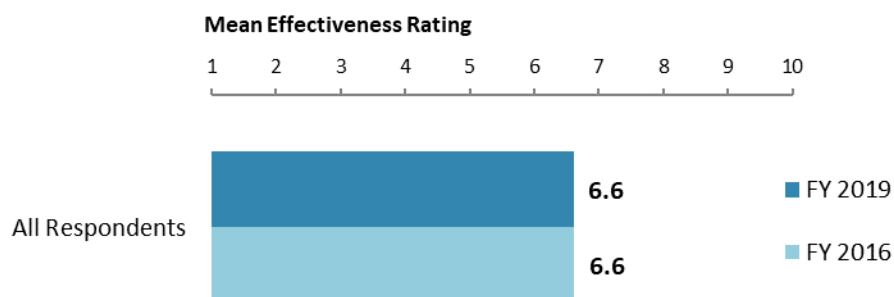
**"When economic and/or social reform efforts fail or are slow to take place in Niger, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)





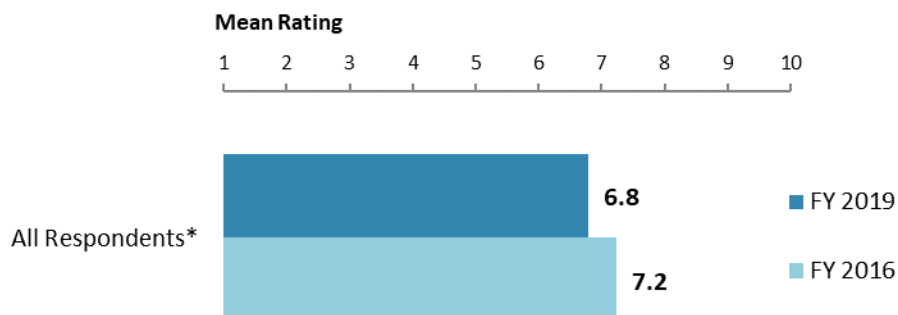
## V. Overall Attitudes toward the World Bank Group (continued)

### The World Bank Group's Overall Effectiveness<sup>3</sup> (*Indicator Question*)



"Overall, please rate your impression of the World Bank Group's effectiveness in Niger." (1-"Not effective at all", 10-"Very effective")

### Achieving Development Results (*Indicator Question*)



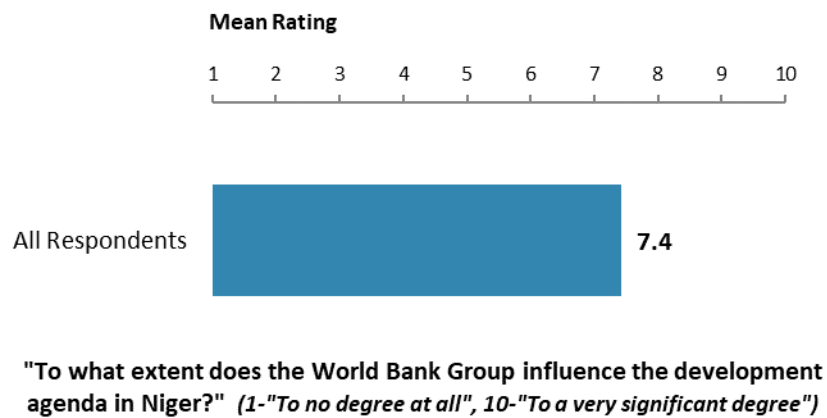
"To what extent does the World Bank Group's work help to achieve development results in Niger?" (1-"To no degree at all", 10-"To a very significant degree")  
(\*Significantly different between FY 2019 and FY 2016)

<sup>3</sup> Means presented in the charts on this page were calculated based on weighted data.

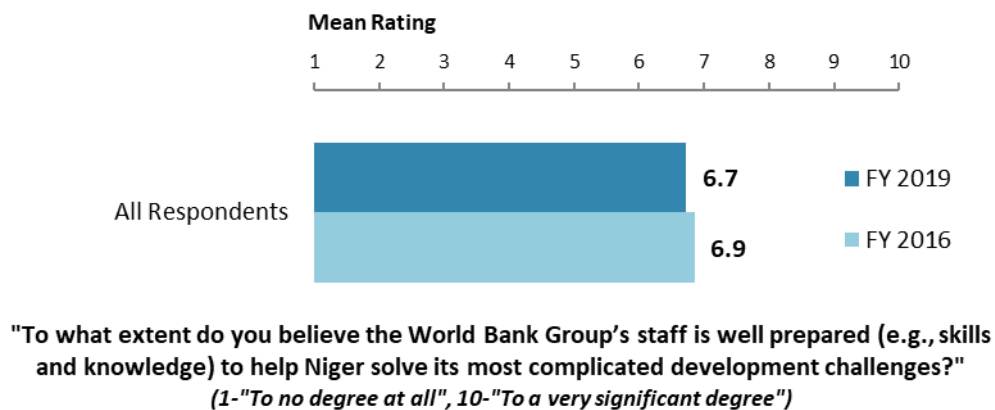


## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Niger's Development Agenda (*Indicator Question*)



### WBG Staff Preparedness<sup>4</sup>



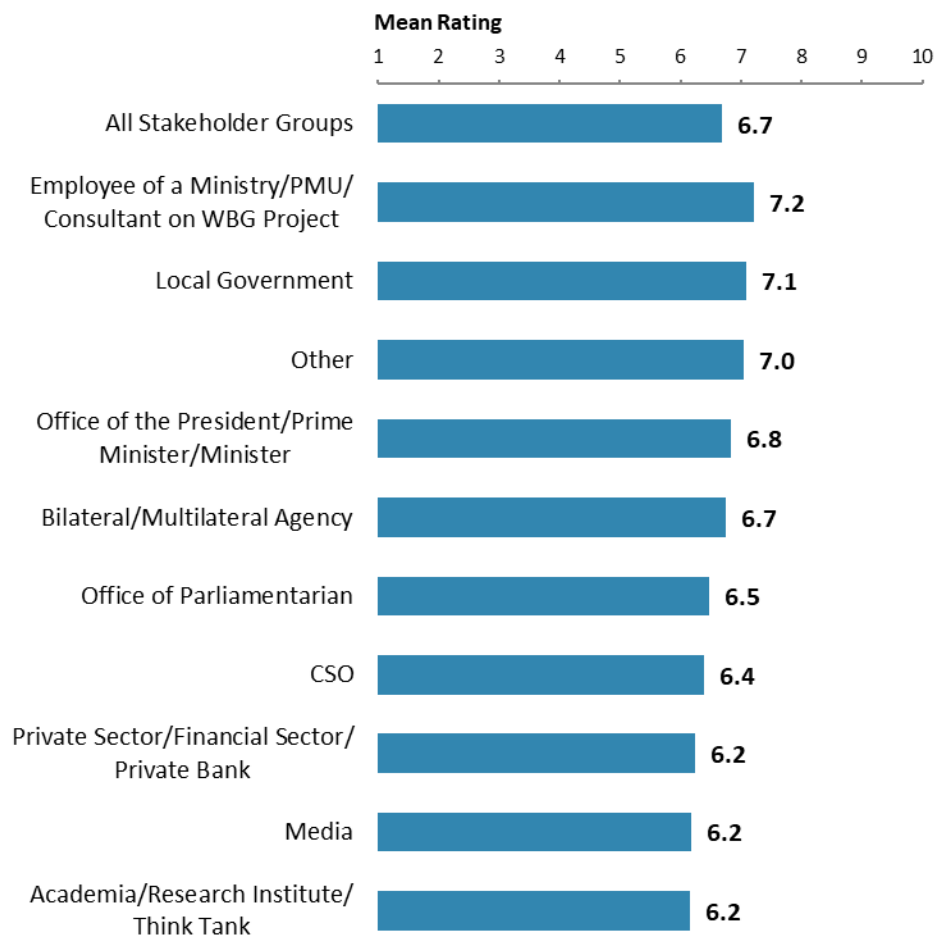
<sup>4</sup> Means presented in this chart were calculated based on weighted data.



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-eight COS indicator questions (mean rating = 7.0) compared to respondents who do not collaborate with the WBG (mean rating = 6.4). Responses for individual indicator questions by exposure to the WBG can be found in Appendix E (page 84).



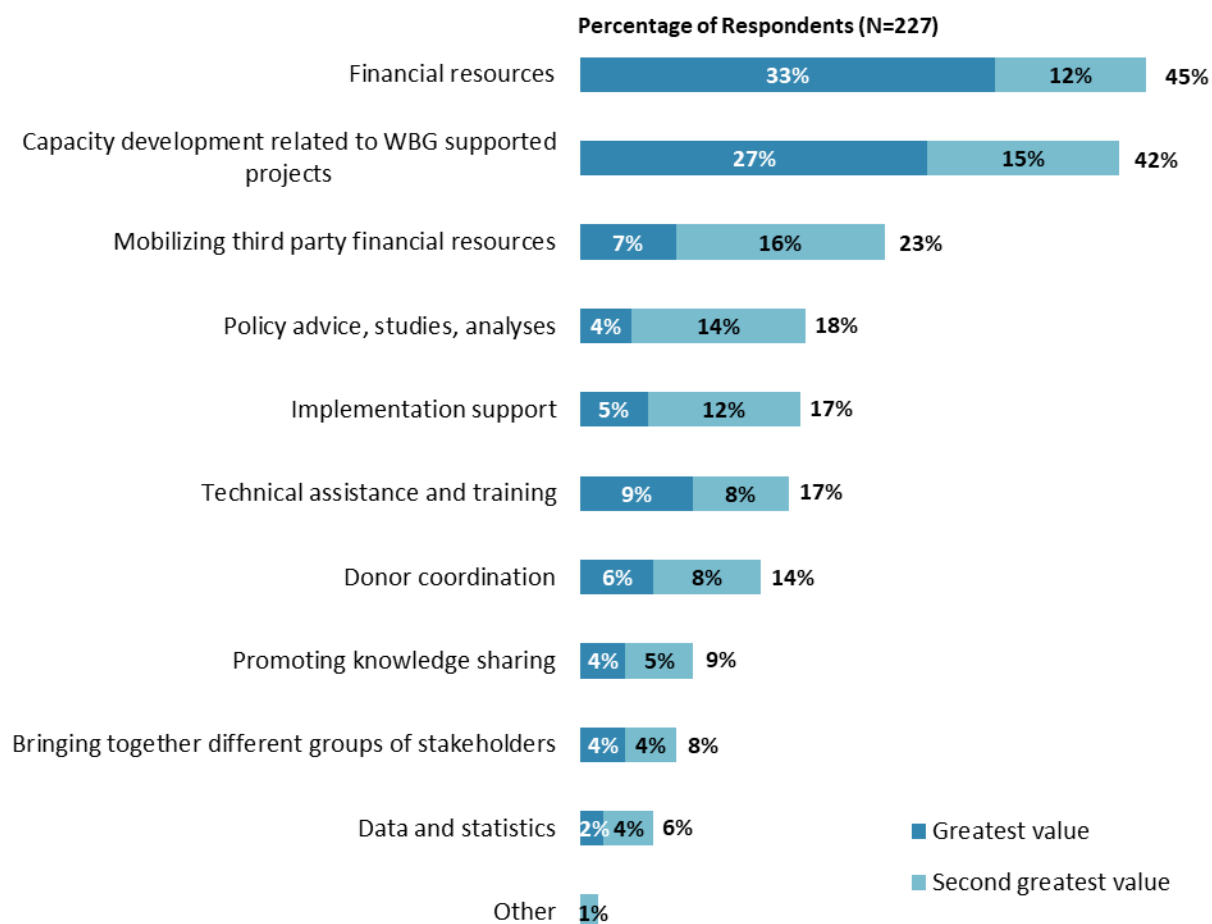
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest values to Niger were "*helping to bring discipline/effective supervision to implementation of investment projects*" (34%) and "*capacity development*" (31%).



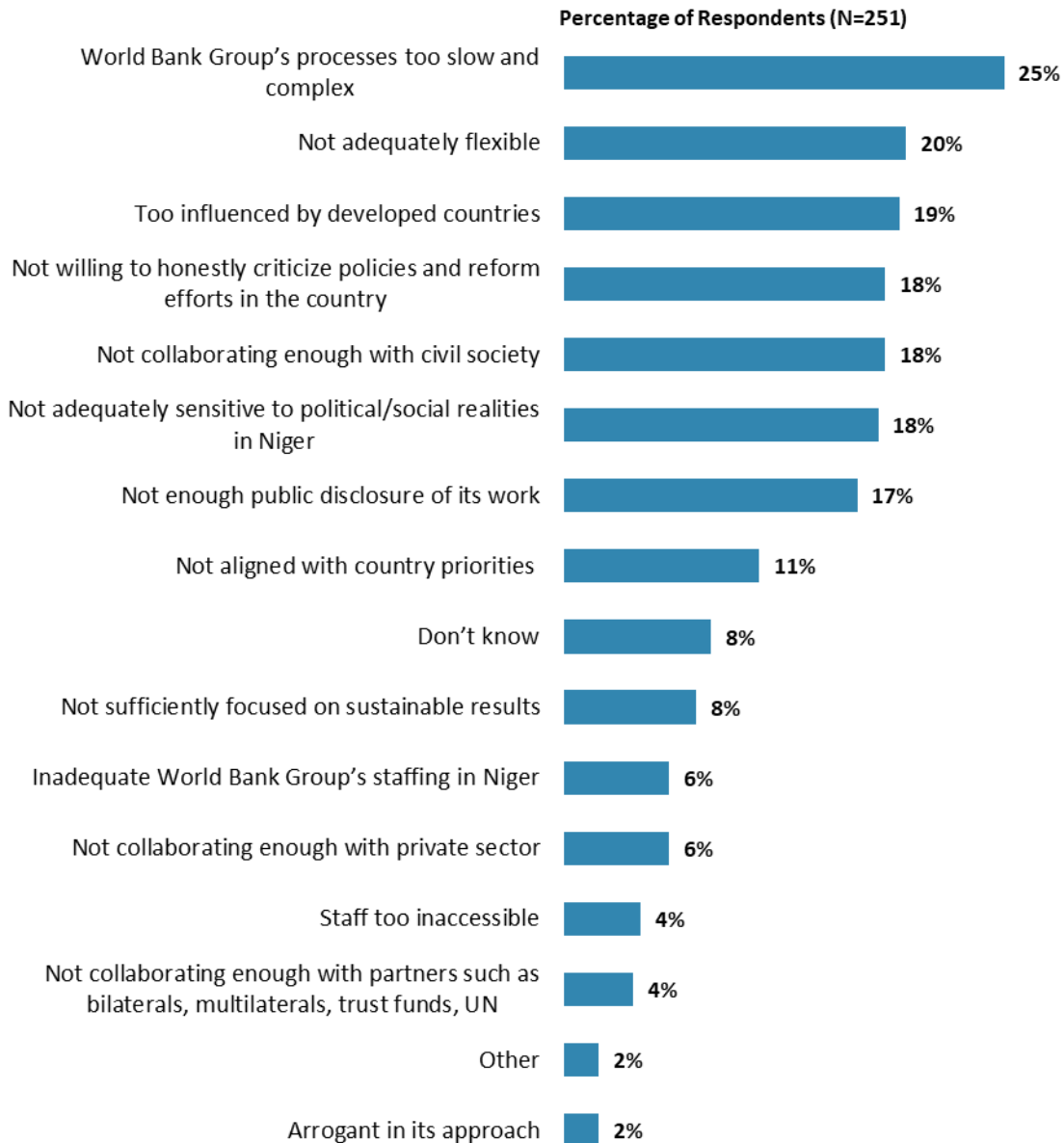
**"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Niger?"**  
(Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest weakness in its work in Niger was "*not exploring alternative policy options*" (28%).

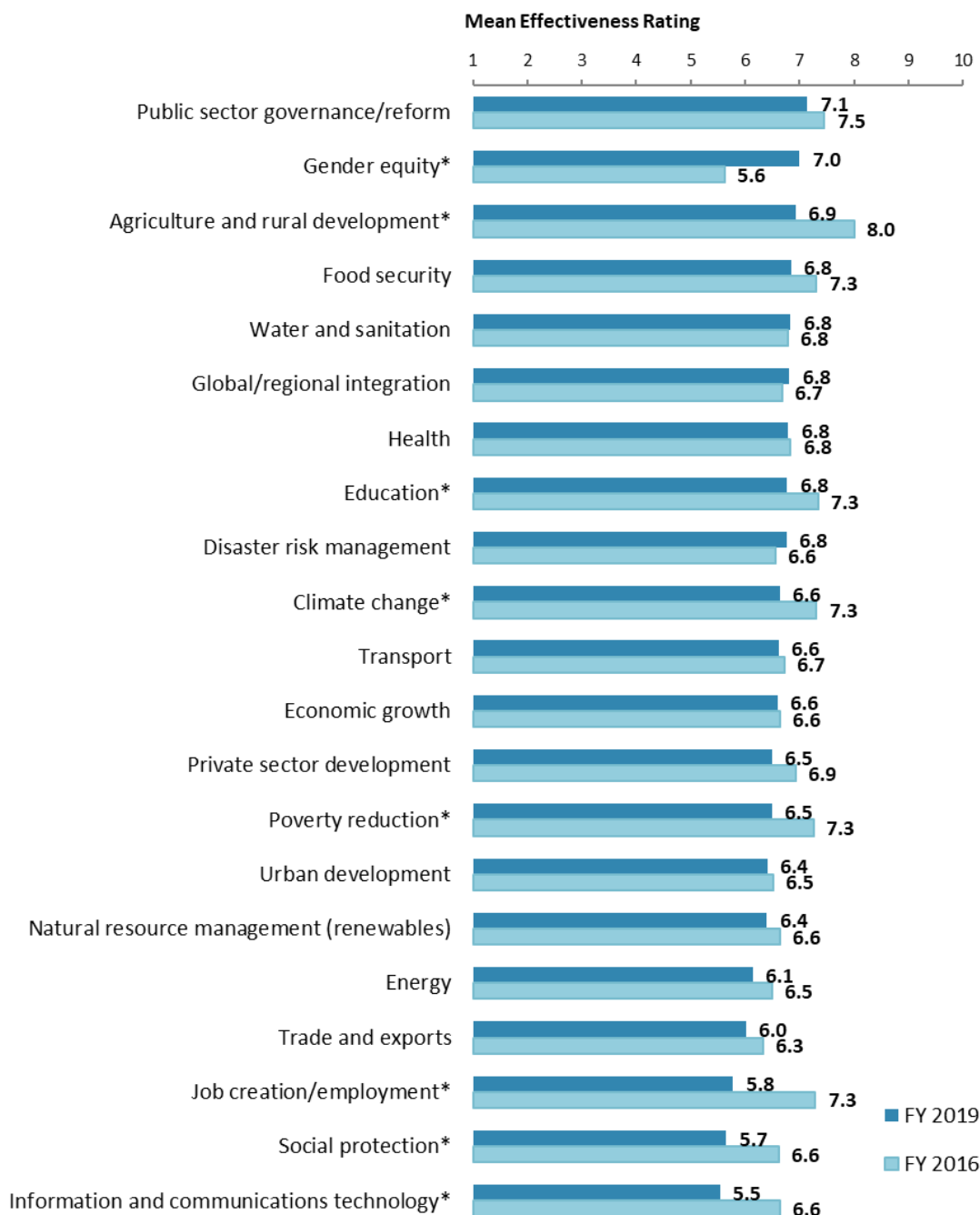


**"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Niger? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## VI. Sectoral Effectiveness

### Effectiveness of WBG's Support in Sectoral Areas: Year Comparison<sup>5</sup>



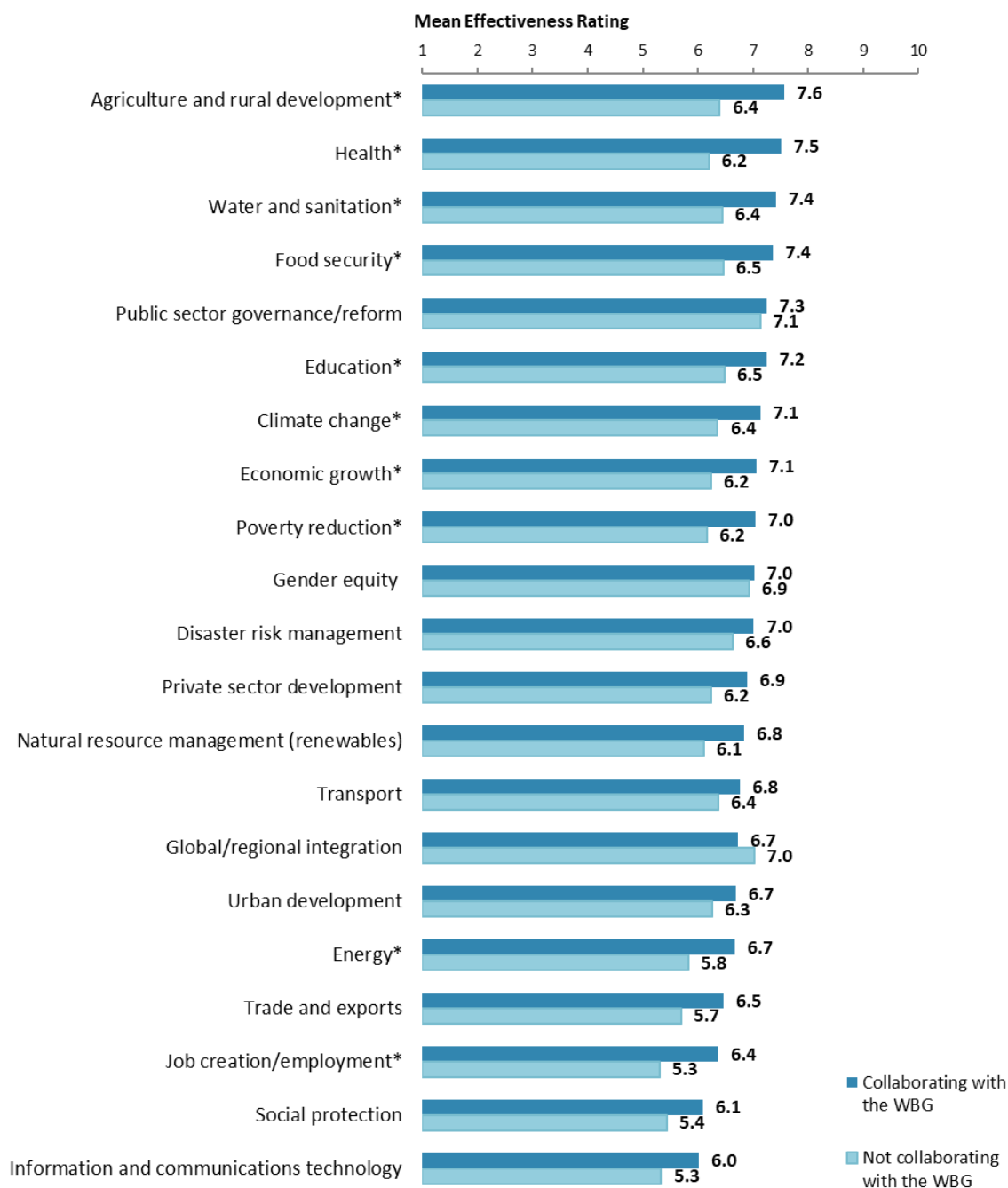
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Niger?" (1-"Not effective at all", 10-"Very effective")  
(\*Significantly different between FY 2019 and FY 2016)

<sup>5</sup> Means presented in this chart were calculated based on weighted data. See Appendix D for details.



## VI. Sectoral Effectiveness (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration<sup>6</sup>



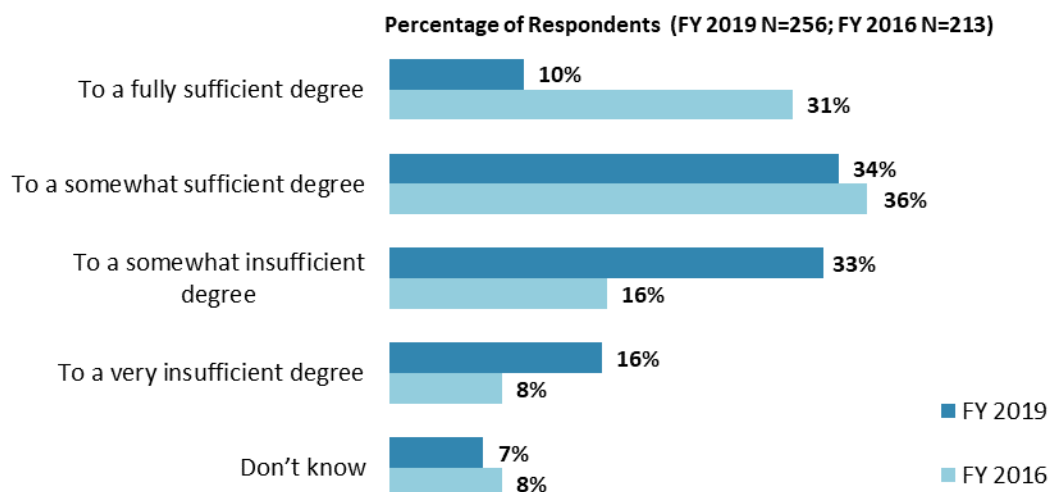
**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Niger" (1-"Not effective at all", 10-"Very effective")**  
*(\*Significantly different between collaborators and non-collaborators)*

<sup>6</sup> Note in the Appendix on the sectoral effectiveness (Appendix A, page 43) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



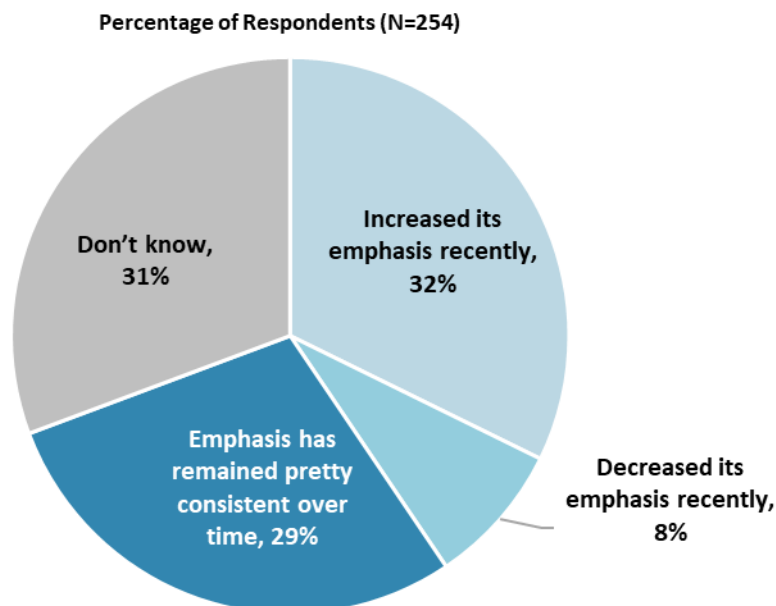
## VI. Sectoral Effectiveness (continued)

### Helping the Poorest<sup>7</sup>



"To what extent do you believe that the World Bank Group's work and support help the poorest in Niger?" (Respondents chose from a list.)

### The WBG's Human Capital Investment



"From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?" (Respondents chose from a list.)

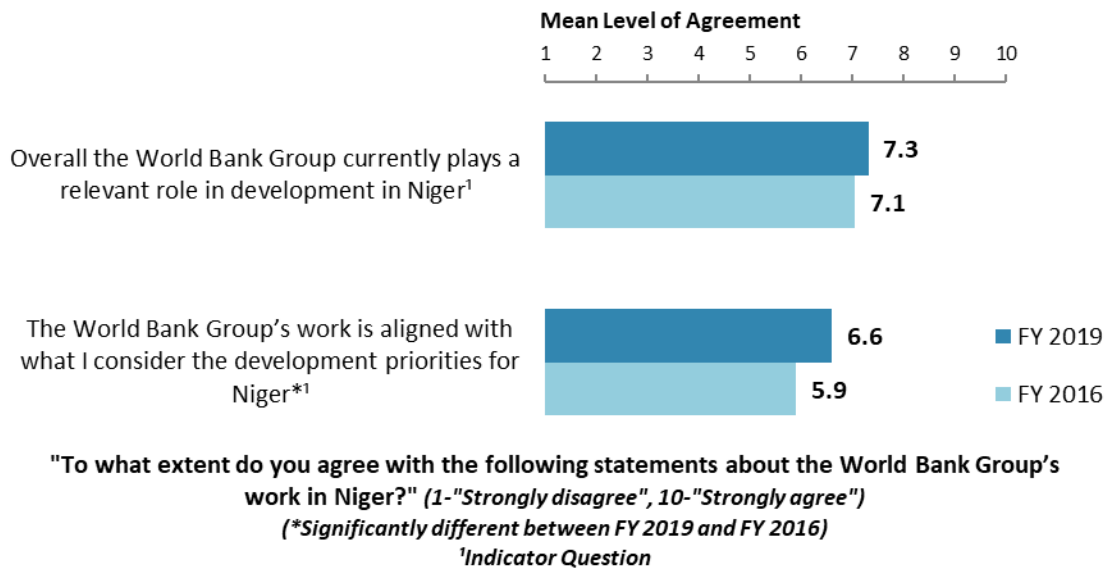
<sup>7</sup> Percentages presented in the chart were calculated based on weighted data.



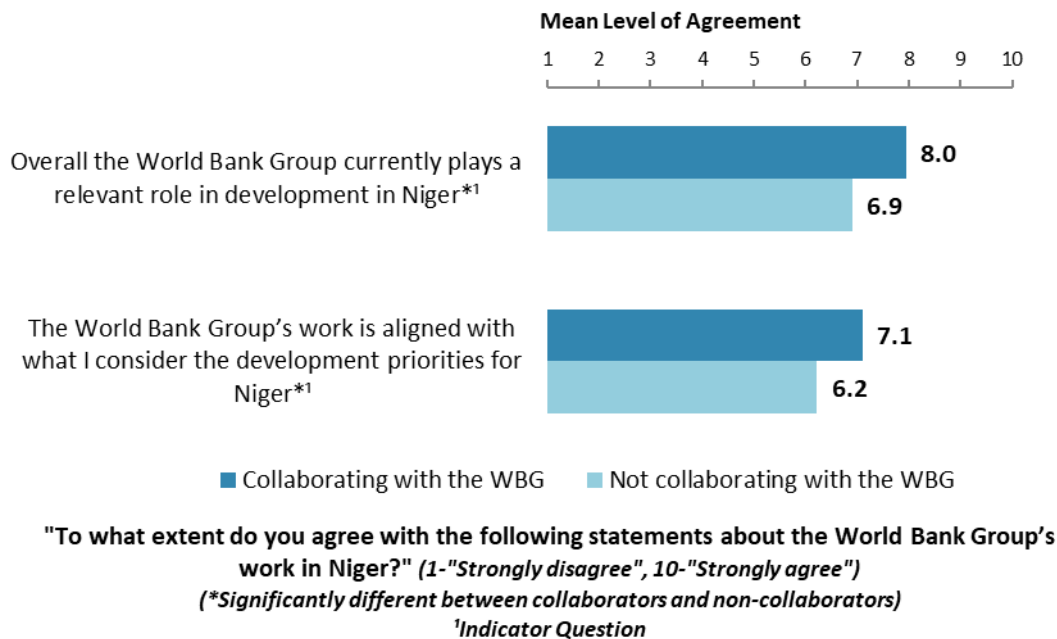


## VII. How the World Bank Group Operates

### The World Bank Group's Work in Niger: Year Comparison<sup>8</sup>



### The World Bank Group's Work in Niger: Collaboration

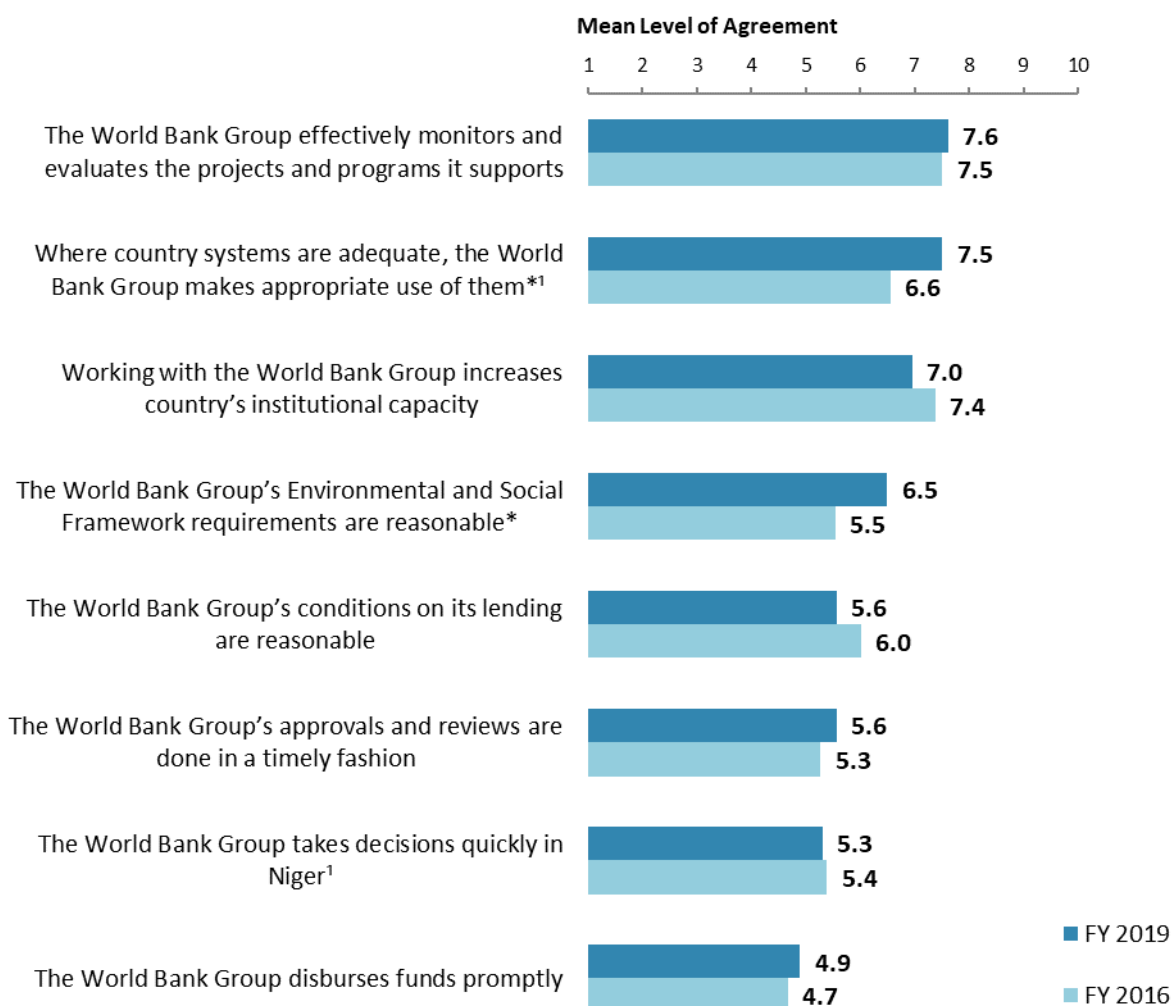


<sup>8</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Year Comparison<sup>9</sup>



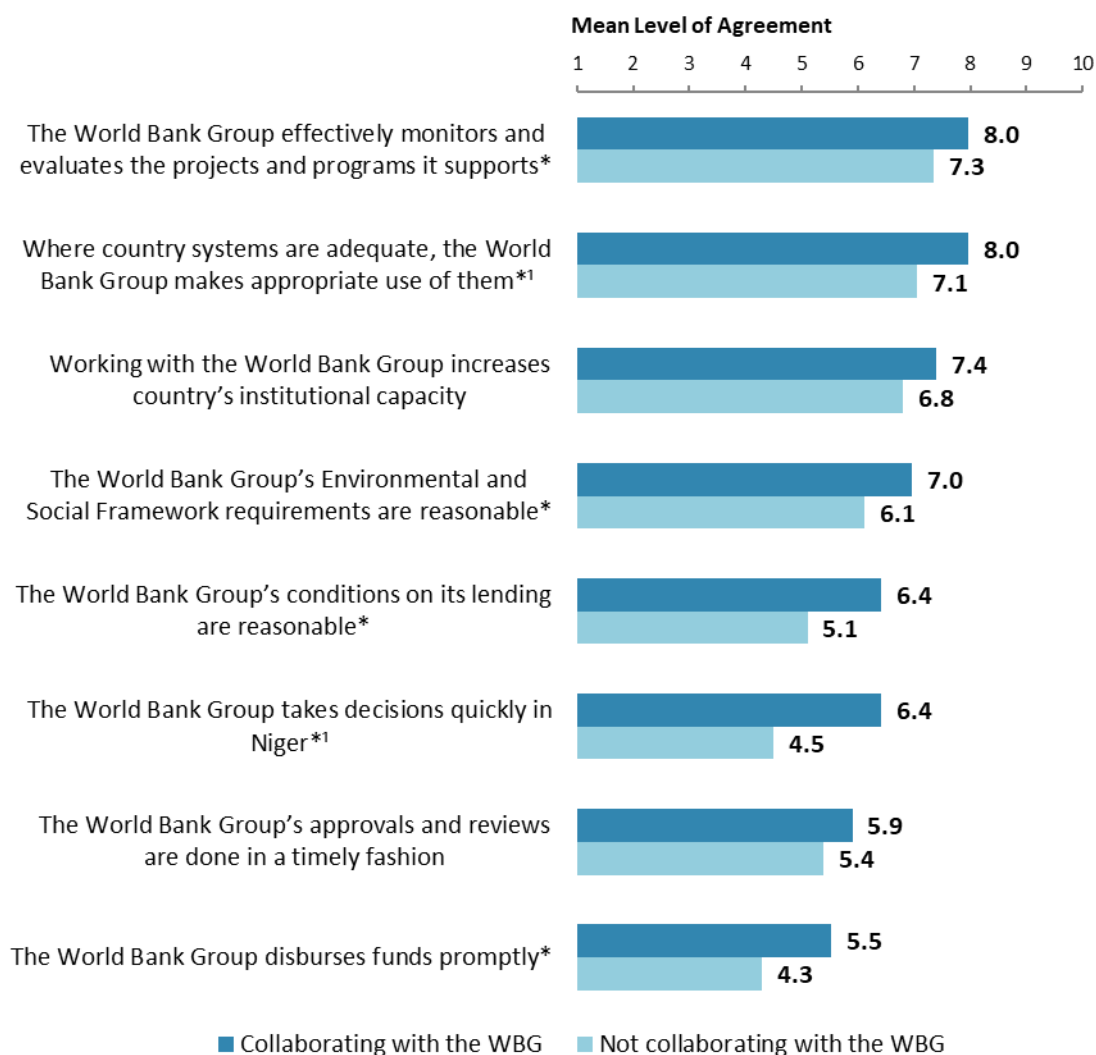
**"To what extent do you agree/disagree with the following statements?"**  
(1-"Strongly disagree", 10-"Strongly agree")  
(\*Significantly different between FY 2019 and FY 2016)  
<sup>1</sup>Indicator Question

<sup>9</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Collaboration

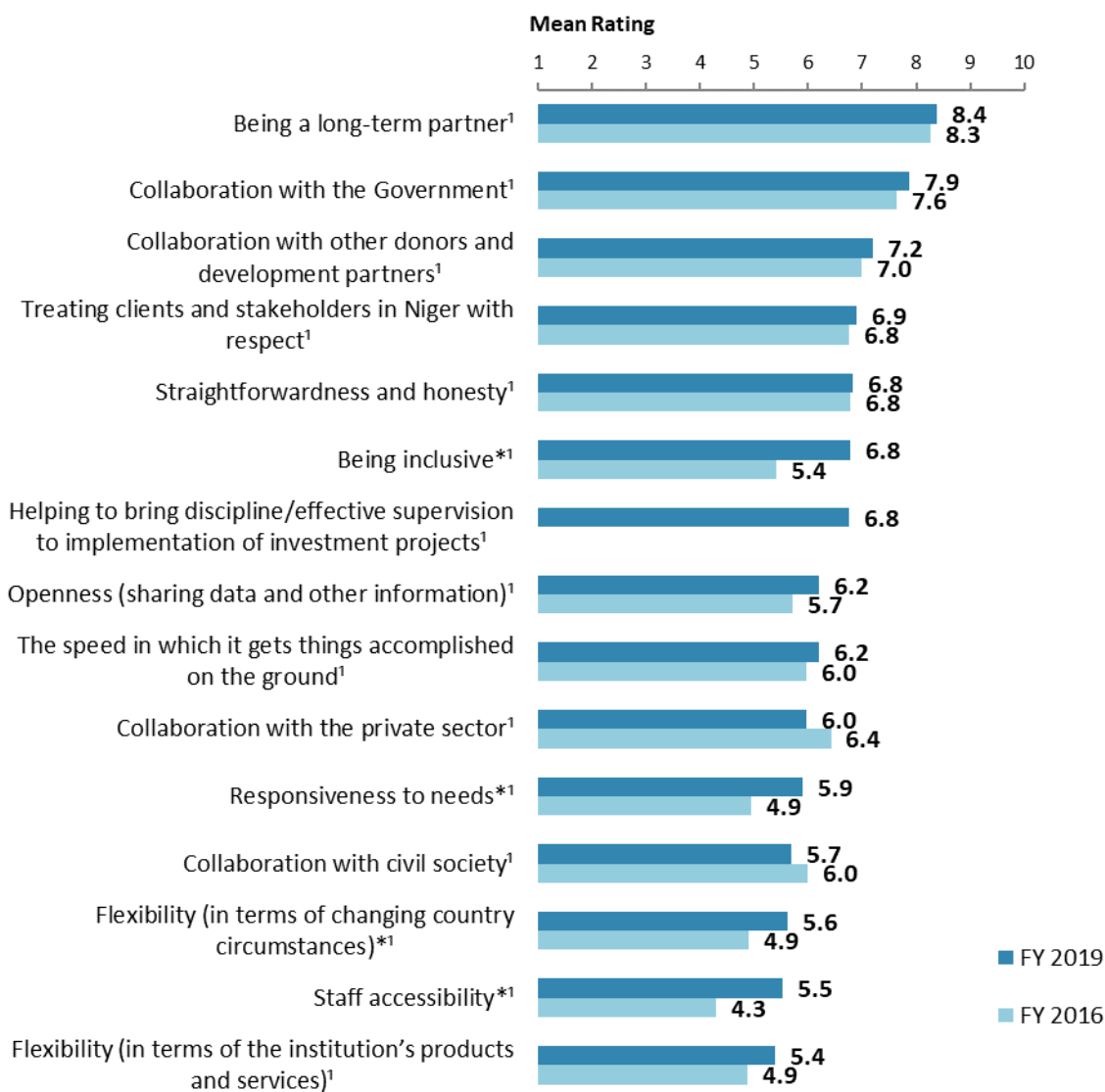


**"To what extent do you agree/disagree with the following statements?"**  
(1-"Strongly disagree", 10-"Strongly agree")  
*'Indicator Question*



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Year Comparison<sup>10</sup>



**"To what extent is the World Bank Group an effective development partner in Niger, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

**(\*Significantly different between FY 2019 and FY 2016)**

<sup>1</sup>Indicator Question

<sup>10</sup> Means in the chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Collaboration



**"To what extent is the World Bank Group an effective development partner in Niger, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

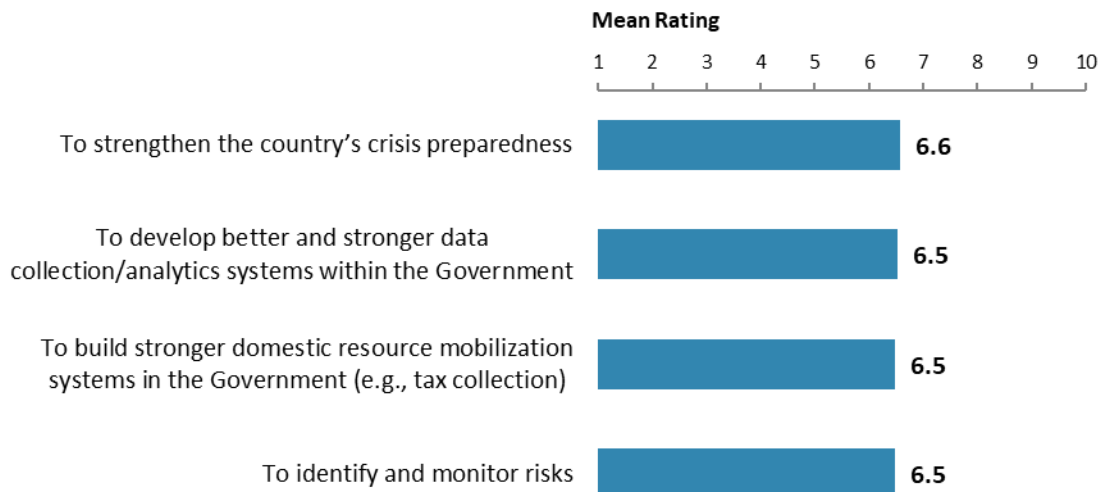
**(\*Significantly different between collaborators and non-collaborators)**

<sup>1</sup>Indicator Question



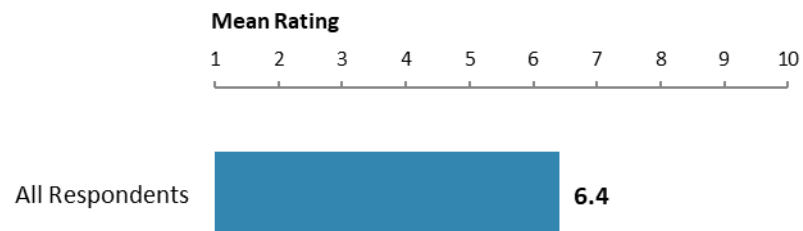
## VII. How the World Bank Group Operates (continued)

### Effectiveness of WBG's Support



**"How effectively does the World Bank Group support Niger's efforts ... ?"**  
(1 - "Not effectively at all", 10 - "Very effectively")

### Effectiveness of WBG's Support for Management of Crisis Related Risks

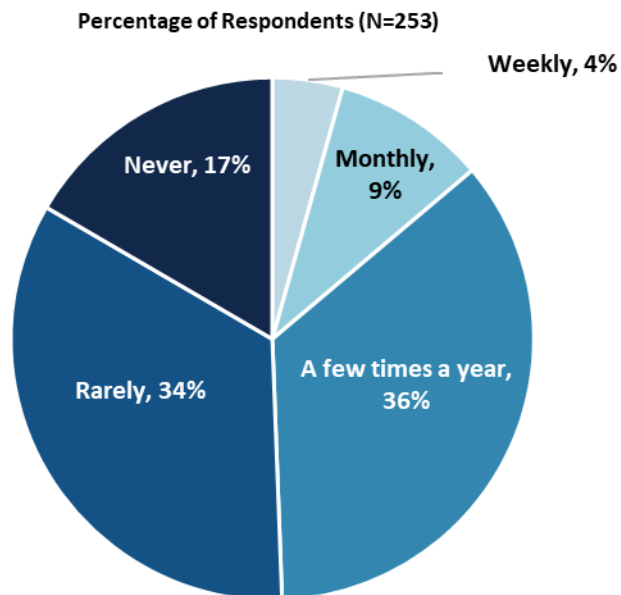


**"How effectively does the World Bank Group's SCD and CPF activities support Niger's efforts to manage crisis related risks?"**  
(1-"To no degree at all", 10-"To a very significant degree")



## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities

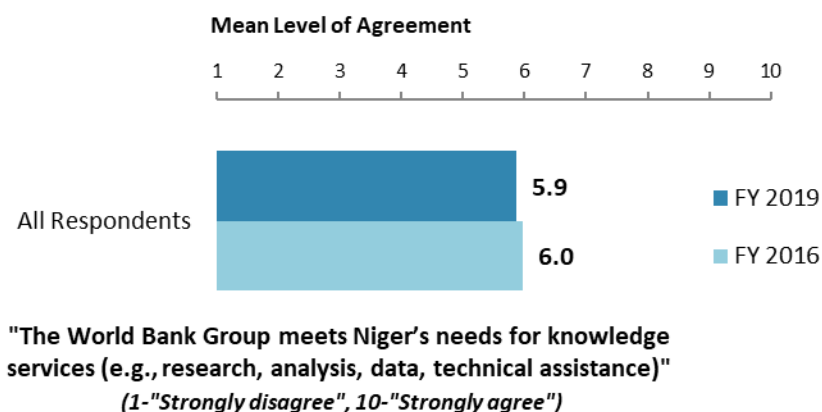


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)

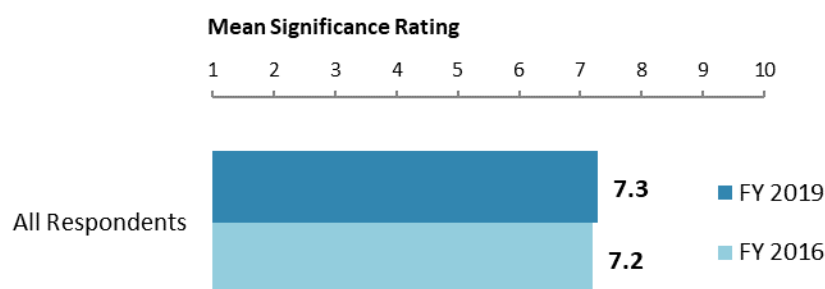


## VIII. World Bank Group's Knowledge and Instruments (continued)

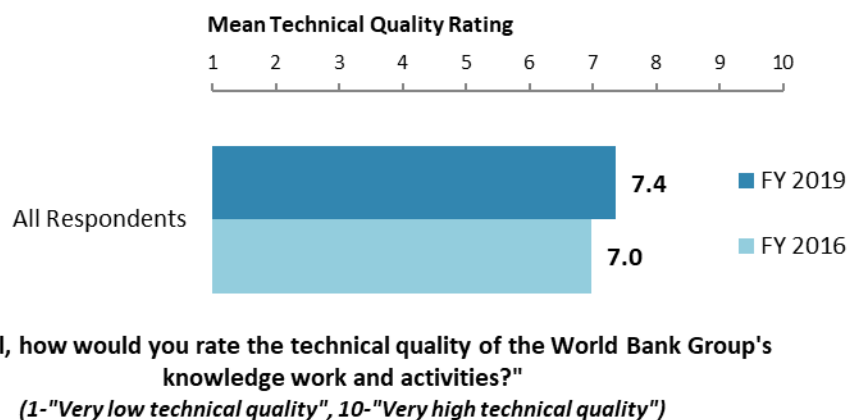
### Meeting Niger's Knowledge Needs<sup>11</sup> (*Indicator Question*)



### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



### Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)



<sup>11</sup> Means in the charts on this page were calculated based on weighted data.





## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities<sup>12</sup>



"In Niger, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(\*Significantly different between FY 2019 and FY 2016)

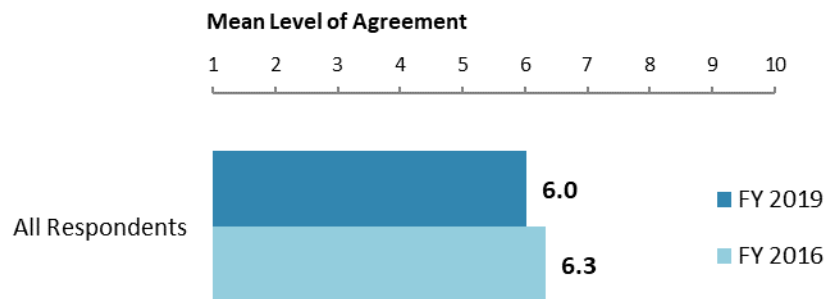
<sup>1</sup>Indicator Question

<sup>12</sup> Means in the chart were calculated based on weighted data.



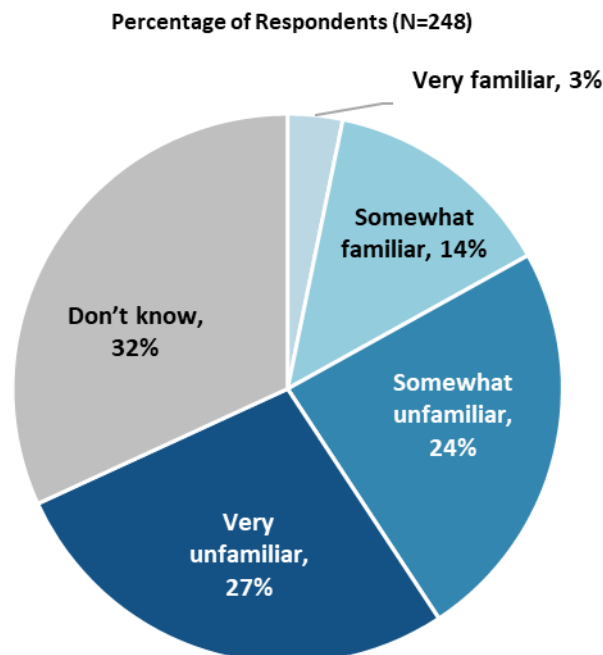
## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Niger's Needs for Financial Instruments<sup>13</sup> (Indicator Question)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Niger"  
(1-"Strongly disagree", 10-"Strongly agree")

### Familiarity with WBG's New Financial Instruments



"As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Performance-Based Allocation (PBA), the Special allocation under the Risk Mitigation Regime (RMR), the Regional Integration Window (RIW), the Refugees-Sub-Window, and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Niger?" (Respondents chose from a list.)

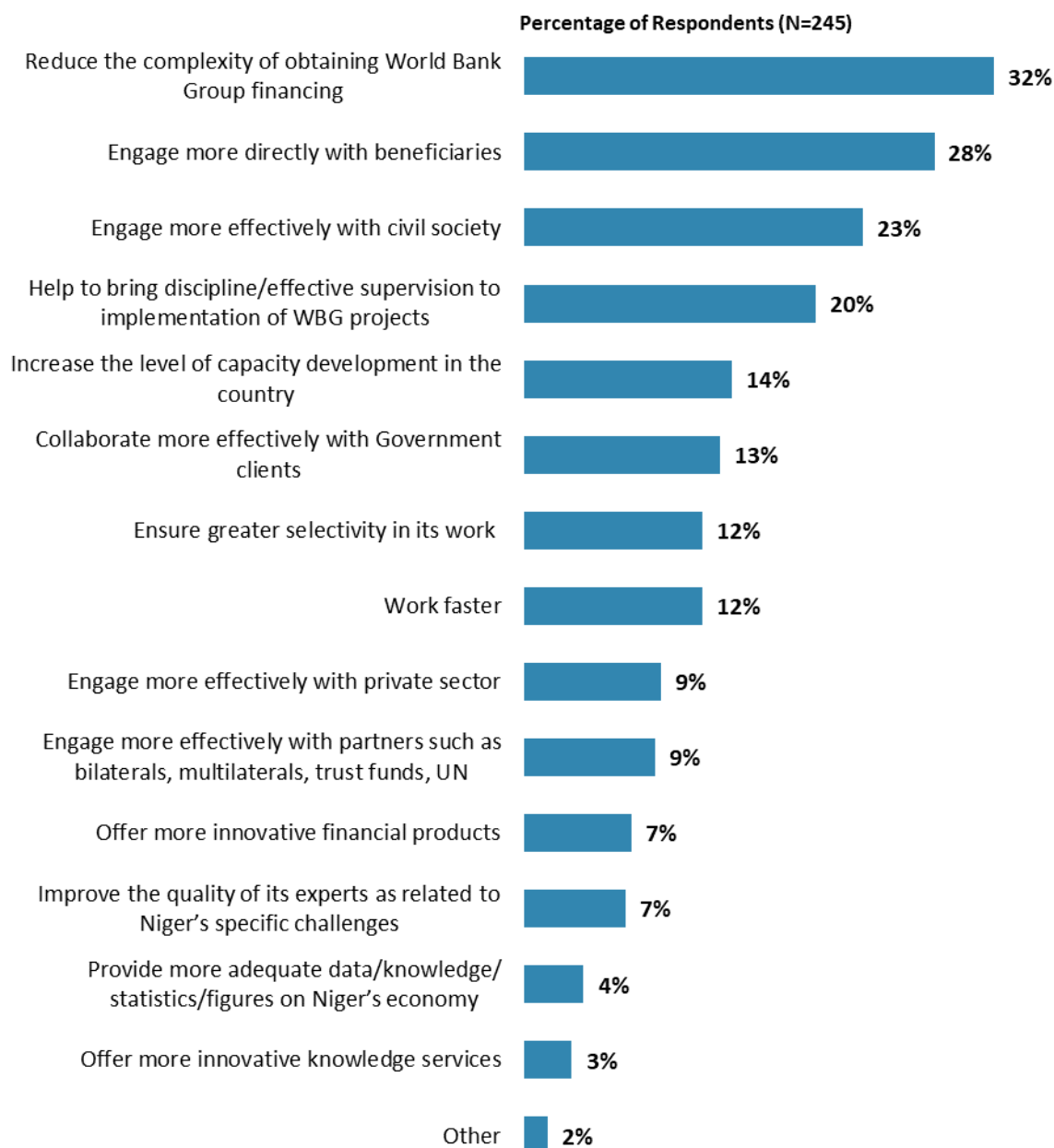
<sup>13</sup> Means in the chart were calculated based on weighted data.



## IX. The Future Role of the WBG in Niger

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should “*reach out more to groups outside of Government*” (32%) to make itself of greater value in Niger.



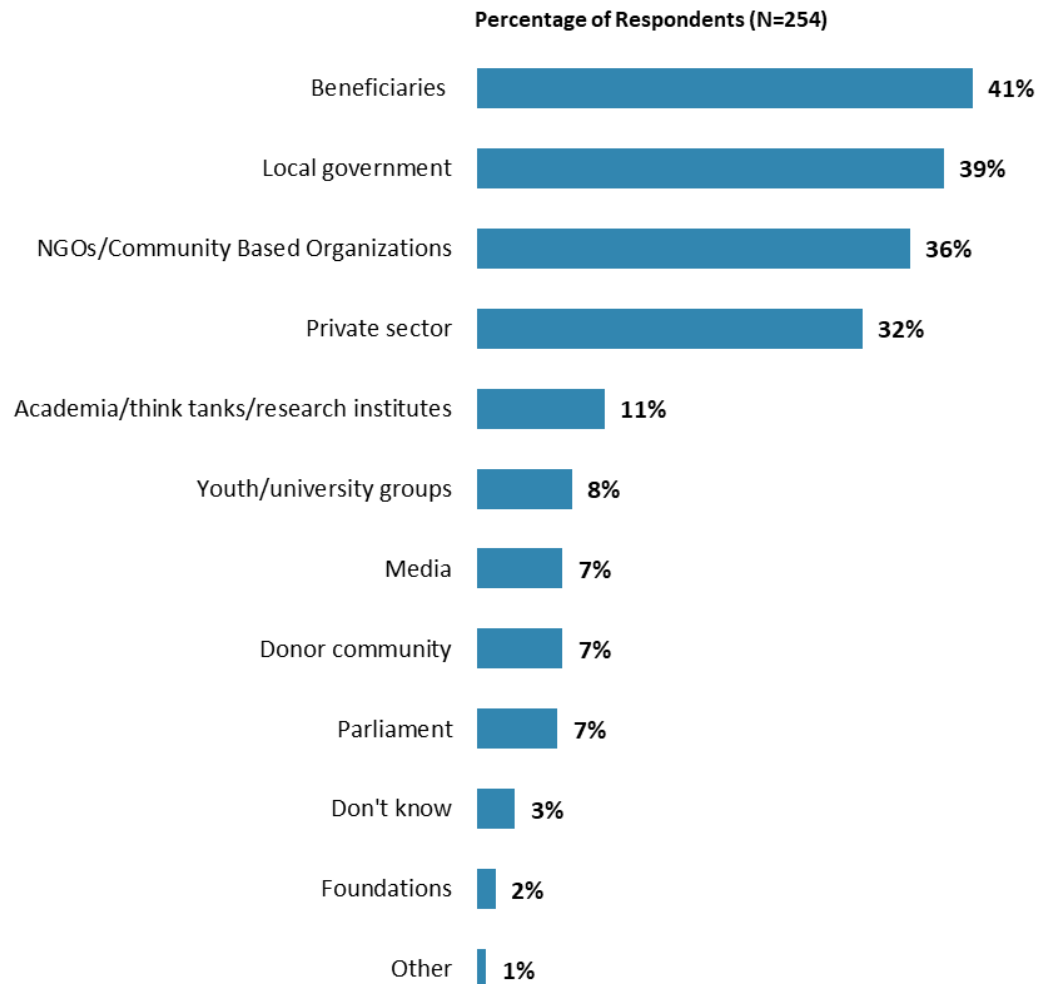
**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Niger? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## IX. The Future Role of the WBG in Niger (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should work more with “*NGOs/community-based organizations*” (39%), “*private sector*” (31%), “*local government*” (29%), and “*beneficiaries*” (28%) to ensure better development results in Niger.



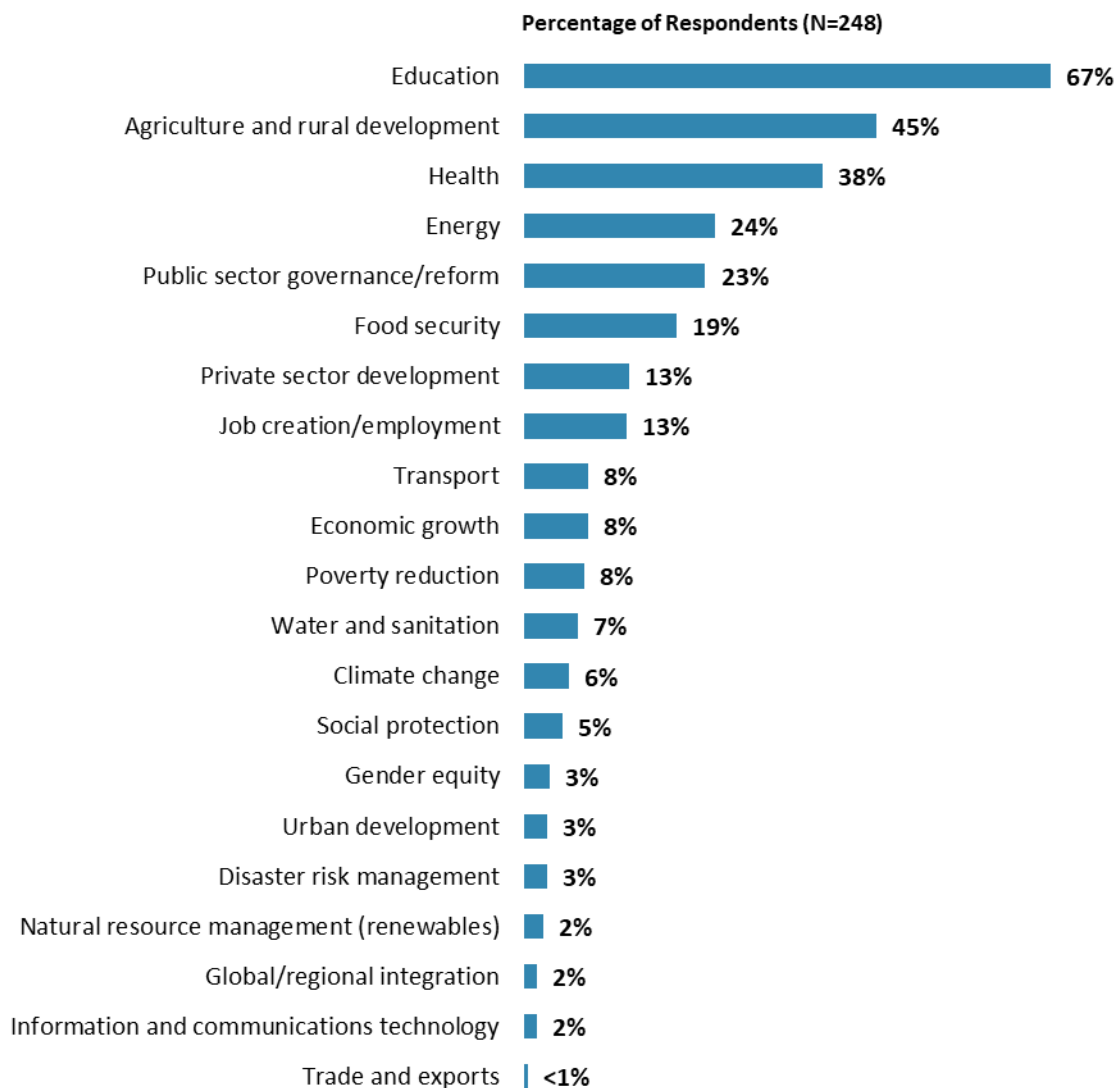
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Niger (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should focus its resources on “*health*” (53%) and “*education*” (47%).

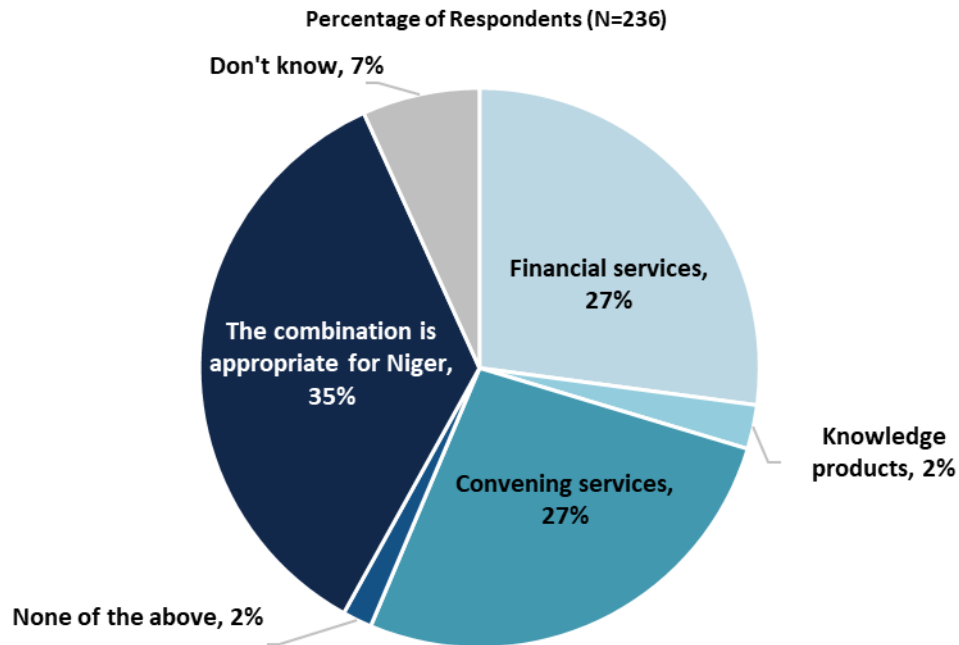


**“When thinking about how the World Bank Group can have the most impact on development results in Niger, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Niger? (Choose no more than THREE)”**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Niger (continued)

### Future Combination of the WBG Services



"When considering the combination of services that the World Bank Group offers in Niger, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Niger?" (Respondents chose from a list.)

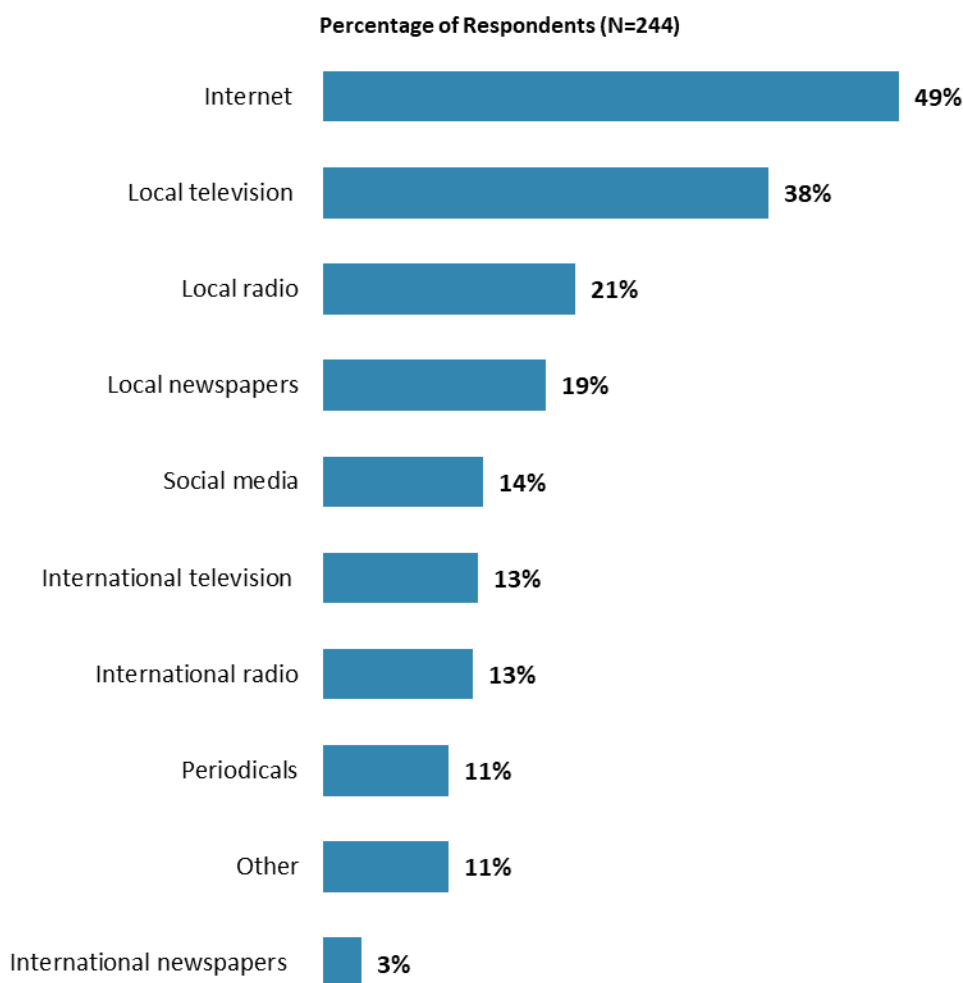


## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 58) for all responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they got most of their information about economic and social development issues in Niger from “*local radio*” (38%), the “*Internet and social media*” (32%), and from “*local newspapers*” (30%).



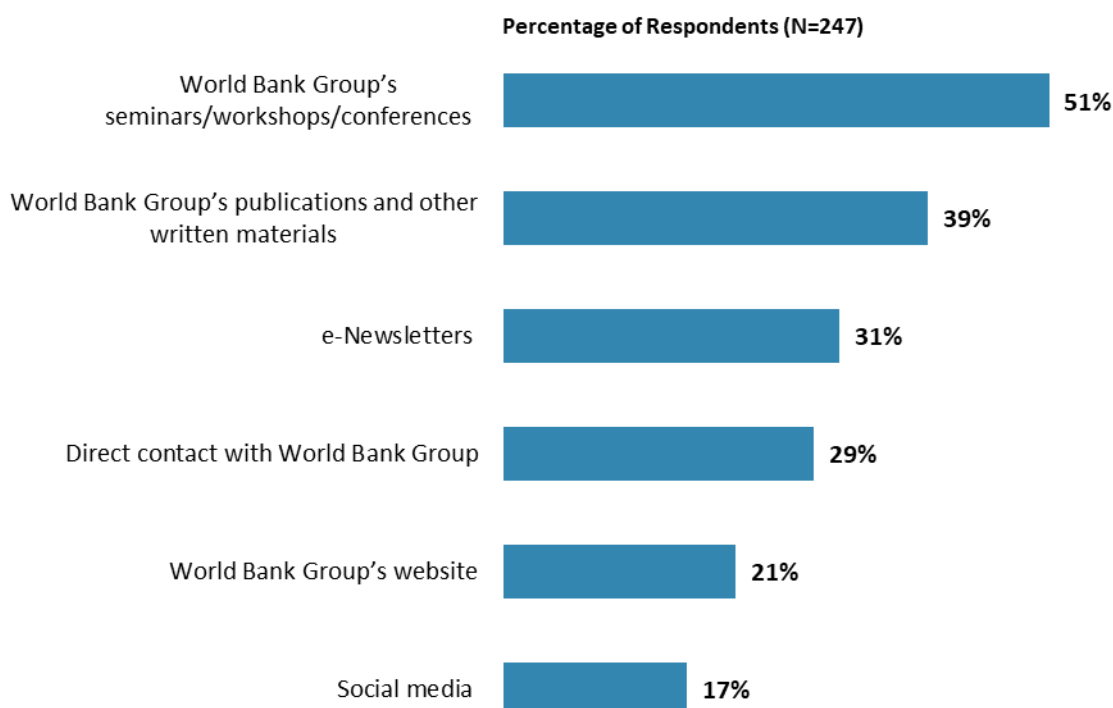
**"How do you get most of your information about economic and social development issues in Niger? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

### Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they would prefer to receive information from the WBG through “*WBG’s seminars/workshops/conferences*” (50%) and “*World Bank Group’s publications and other written materials*” (49%).



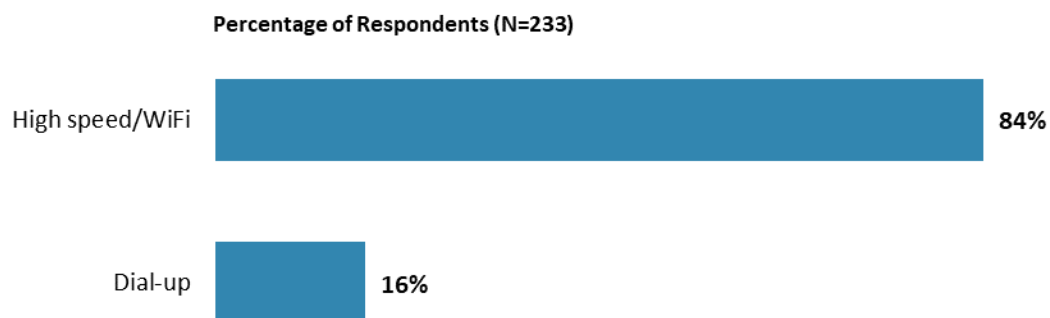
**"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)





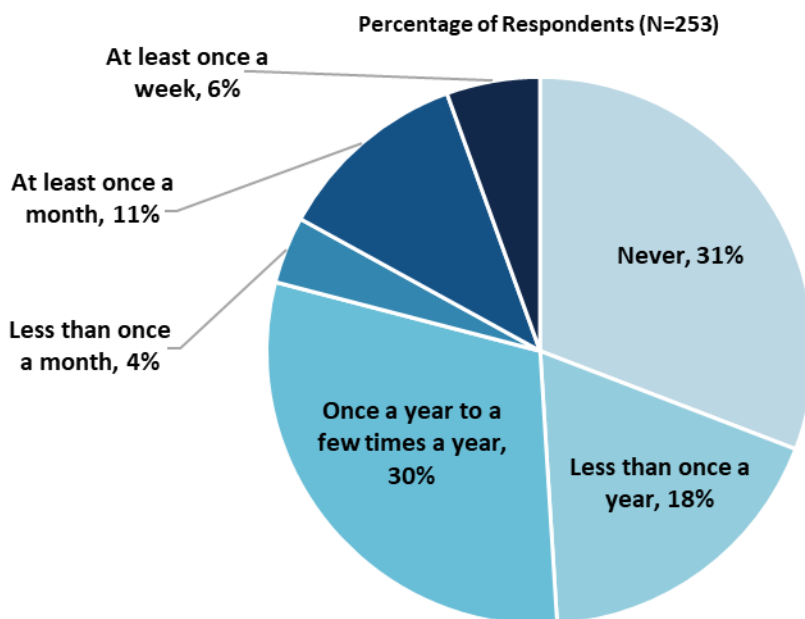
## X. Communication and Outreach (continued)

### Access to the Internet



"Which Internet connection do you use primarily when visiting a World Bank Group website?" (Respondents chose from a list.)

### WBG Interaction Frequency

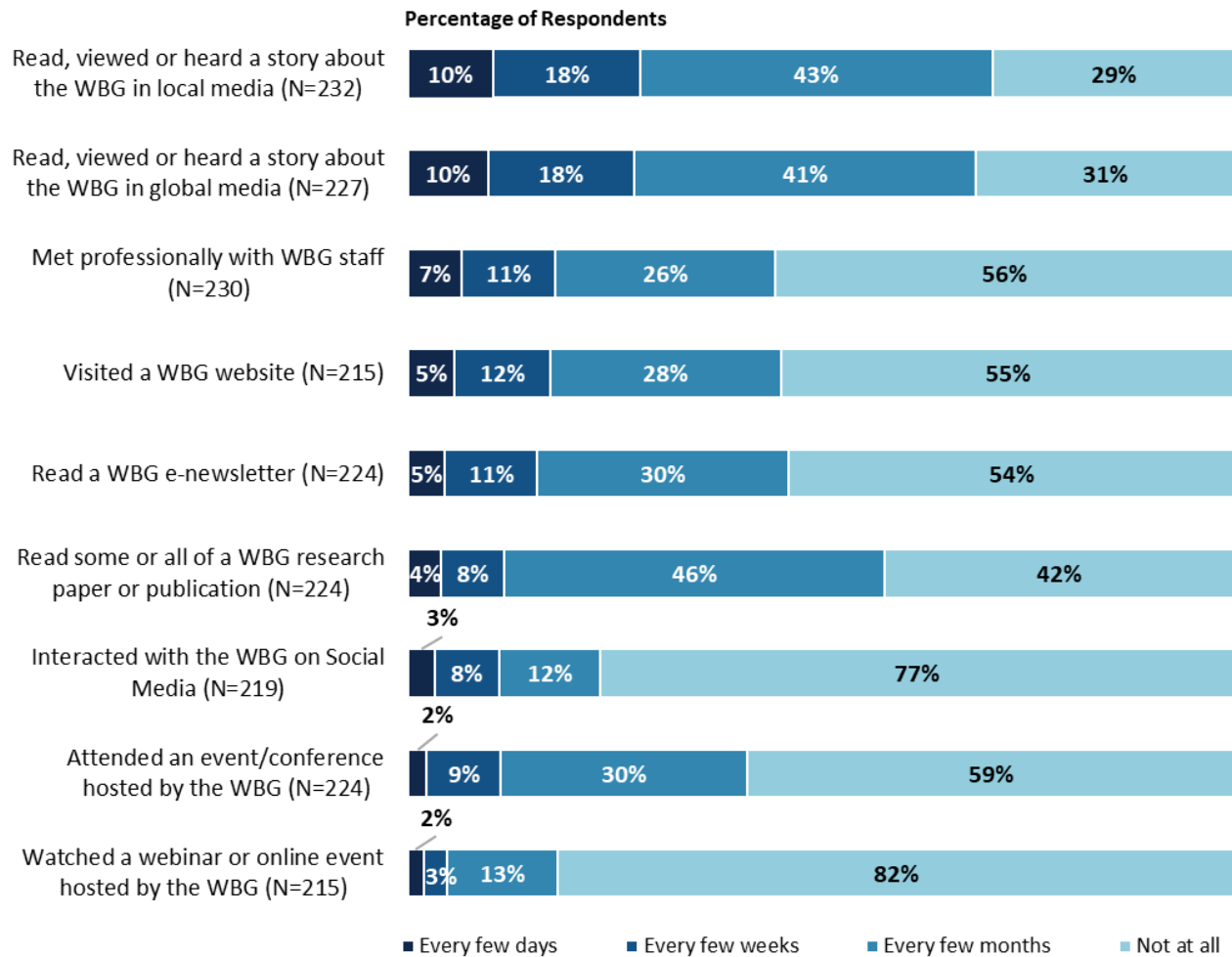


"How frequently do you interact with the World Bank Group now in Niger?" (Respondents chose from a list.)



## X. Communication and Outreach (continued)

### Frequency of Specific WBG Interactions



**"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)**



## XI. Appendices

A. Responses to All Questions across All Respondents.....	43
B. Responses to Selected Questions by Stakeholder Groups .....	58
C. Responses to Selected Questions by Level of Collaboration with the World Bank Group .....	71
D. Responses to Selected Questions by Year.....	79
E. Indicator Questions as a Function of Exposure to the WBG.....	84
F. Niger FY 2019 COS Questionnaire.....	85

### NIGER





## Appendix A: Responses to All Questions across All Respondents (N=260)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Niger

1. When you think about the future in Niger, are you ... ?	Percentage of Respondents (N=256)
Very pessimistic	9.0%
Somewhat pessimistic	12.9%
Somewhat optimistic	44.5%
Very optimistic	32.0%
Not sure	1.6%

2. Do you think that economic opportunity for citizens in Niger is ... ?	Percentage of Respondents (N=252)
Increasing	60.3%
Decreasing	21.0%
Staying about the same	18.7%

**A. General Issues Facing Niger (continued)**

<b>3. Listed below are a number of development priorities in Niger. Please identify which of the following you consider the most important development priorities in Niger. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=247)</b>
Education	64.4%
Agriculture and rural development	37.2%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	34.8%
Energy	34.8%
Health	29.6%
Food security	26.7%
Private sector development	13.4%
Job creation/employment	10.9%
Poverty reduction	9.3%
Climate change (e.g., mitigation, adaptation)	5.3%
Economic growth	5.3%
Water and sanitation	5.3%
Natural resource management (renewables)	2.8%
Transport (e.g., roads, bridges, transportation)	2.8%
Trade and exports	2.8%
Global/regional integration	2.4%
Gender equity (closing the gap between women and men, and boys and girls)	2.0%
Disaster risk management	2.0%
Urban development	1.6%
Information and communications technology	1.6%
Social protection (e.g., pensions, targeted social assistance)	1.6%

**A. General Issues Facing Niger (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Niger? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=254)</b>
Agriculture and rural development	66.9%
Education	41.3%
Energy	31.5%
Job creation/employment	28.3%
Economic growth	19.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19.3%
Food security	16.9%
Health	16.1%
Transport (e.g., roads, bridges, transportation)	13.8%
Private sector development	12.6%
Water and sanitation	7.1%
Natural resource management (renewables)	5.5%
Trade and exports	3.9%
Social protection (e.g., pensions, targeted social assistance)	3.9%
Climate change (e.g., mitigation, adaptation)	3.5%
Disaster risk management	2.4%
Gender equity (closing the gap between women and men, and boys and girls)	2.0%
Information and communications technology	1.2%
Urban development	1.2%
Global/regional integration	0.8%

<b>5. When economic and/or social reform efforts fail or are slow to take place in Niger, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=207)</b>
Corruption	49.8%
Reforms are not well thought out in light of country challenges	30.9%
Political pressures and obstacles	30.4%
Inadequate level of government accountability	23.7%
Inadequate level of capacity in the government	18.4%
Inadequate level of citizen/civil society participation	15.5%
Poor coordination within the government	10.6%
Inadequate level of private sector participation	8.7%
Inadequate level of donor coordination	3.9%
Other	2.9%
Private sector involvement and/or influence	1.4%

**A. General Issues Facing Niger (continued)**

6. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national government	203	21	7.67	2.70
2. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	184	27	6.69	2.45
3. The World Bank Group*	198	22	6.80	2.58
4. The International Monetary Fund	182	27	5.85	2.75
5. UN	178	26	6.24	2.51
6. Regional development banks	180	32	6.62	2.19
7. Niger's Central Bank	176	32	6.82	2.22
8. International private sector	177	30	5.70	2.55
9. Domestic private sector	189	25	7.00	2.21
10. International civil society (e.g., NGOs, CBOs)	181	26	6.03	2.68
11. Domestic civil society (e.g., NGOs, CBOs)	187	25	6.64	2.54
12. Faith-based institutions	157	47	5.05	2.63
13. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	187	27	5.95	2.58
14. International media and their web presence	175	36	4.97	2.43
15. Web based media (i.e., blogs, social media, other web-based news and information sources)	177	36	4.96	2.56

7. Please describe the direction Niger is moving in, when considering ... ?	N	Direction				
		Getting much worse	Getting somewhat at worse	Staying the same	Getting somewhat at better	Getting much better
1. Human development (e.g., health, education, and social protection)	246	15.4%	17.9%	19.1%	38.2%	9.3%
2. Equal opportunity for girls and boys, men and women	248	3.2%	8.9%	29.4%	46.0%	12.5%
3. Growing Niger's economy in a way that leads to jobs and employment	236	5.5%	20.8%	25.8%	37.7%	10.2%
4. The gap between the rich and the poor	243	36.6%	30.5%	21.8%	9.5%	1.6%
5. Making government more effective	230	12.6%	18.7%	33.9%	27.8%	7.0%
6. Anti-corruption	239	29.7%	21.8%	27.2%	16.3%	5.0%
7. Attracting new sources of foreign investment	243	4.1%	9.5%	22.2%	46.1%	18.1%

**A. General Issues Facing Niger (continued)**

8. Listed below are global challenges. Which do you think have the most serious impact on Niger? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=235)
Terrorism	57.9%
Conflict and fragility in Niger or neighboring countries	39.1%
Climate change	22.1%
Jobs/employment	21.3%
Environmental degradation	17.0%
Migrants and refugees	16.2%
Geo political uncertainty	11.1%
The gap between the rich and the poor	10.6%
Trade constraints	2.1%
Technology based disruption	0.4%

9. When thinking about development efforts in Niger, do you think that civil society (e.g., NGOs, CBOs) should ... ?	Percentage of Respondents (N=255)
Engage significantly less	1.6%
Engage somewhat less	3.5%
Engage somewhat more	19.6%
Engage significantly more	61.6%
Engage at the same level it does currently	8.2%
Don't know	5.5%

10. To what extent do you trust domestic private sector to engage in public service delivery in Niger?	Percentage of Respondents (N=258)
To a very low degree	4.3%
To a somewhat low degree	12.4%
To a somewhat high degree	31.0%
To a very high degree	49.2%
Don't know	3.1%

11. To what extent do you trust international private sector to engage in public service delivery in Niger?	Percentage of Respondents (N=258)
To a very low degree	12.4%
To a somewhat low degree	17.4%
To a somewhat high degree	41.1%
To a very high degree	25.2%
Don't know	3.9%

**B. Overall Attitudes toward the World Bank Group**

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Niger? (1-Not familiar at all, 10-Extremely familiar)	244	n/a	5.90	2.63

Effectiveness	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group's effectiveness in Niger.* (1-Not effective at all, 10-Very effective)	216	40	6.59	2.35



**B. Overall Attitudes toward the World Bank Group (continued)**

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Niger solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	218	36	6.75	2.28

<b>4. When thinking about how the World Bank Group can have the most impact on development results in Niger, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Niger? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=248)</b>
Education	66.9%
Agriculture and rural development	44.8%
Health	37.9%
Energy	24.2%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23.0%
Food security	19.4%
Private sector development	13.3%
Job creation/employment	12.9%
Transport (e.g., roads, bridges, transportation)	8.1%
Economic growth	8.1%
Poverty reduction	7.7%
Water and sanitation	6.9%
Climate change (e.g., mitigation, adaptation)	5.6%
Social protection (e.g., pensions, targeted social assistance)	4.8%
Gender equity (closing the gap between women and men, and boys and girls)	3.2%
Urban development	2.8%
Disaster risk management	2.8%
Natural resource management (renewables)	2.4%
Global/regional integration	1.6%
Information and communications technology	1.6%
Trade and exports	0.4%

<b>5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Niger?</b>	<b>Percentage of Respondents (N=227)</b>		
	<b>Greatest Value</b>	<b>Second Greatest Value</b>	<b>Combined</b>
Financial resources	32.6%	12.0%	44.6%
Capacity development related to World Bank Group supported projects	27.3%	15.1%	42.4%
Mobilizing third party financial resources	7.5%	16.4%	23.9%
Policy advice, studies, analyses	4.0%	13.8%	17.7%
Implementation support	5.3%	12.0%	17.3%
Technical assistance and training	8.8%	7.6%	16.4%
Donor coordination	5.7%	8.4%	14.2%
Promoting knowledge sharing	3.5%	5.3%	8.9%
Bringing together different groups of stakeholders	3.5%	4.0%	7.5%
Data and statistics	1.8%	4.0%	5.8%
Other	0.0%	1.3%	1.3%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Niger? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=251)</b>
World Bank Group's processes too slow and complex	25.1%
Not adequately flexible	19.5%
Too influenced by developed countries	19.1%
Not willing to honestly criticize policies and reform efforts in the country	18.3%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	18.3%
Not adequately sensitive to political/social realities in Niger	17.9%
Not enough public disclosure of its work	16.7%
Not aligned with country priorities	11.2%
Don't know	8.4%
Not sufficiently focused on sustainable results	7.6%
Inadequate World Bank Group's staffing in Niger	6.0%
Not collaborating enough with private sector	6.0%
Staff too inaccessible	4.4%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	4.0%
Other	2.0%
Arrogant in its approach	2.0%

<b>7. To what extent do you believe that the World Bank Group's work and support help the poorest in Niger? (Select only ONE response)</b>	<b>Percentage of Respondents (N=259)</b>
To a fully sufficient degree	8.9%
To a somewhat sufficient degree	35.5%
To a somewhat insufficient degree	32.8%
To a very insufficient degree	15.4%
Don't know	7.3%

<b>8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?</b>	<b>Percentage of Respondents (N=254)</b>
Increased its emphasis recently	32.3%
Decreased its emphasis recently	8.3%
Emphasis has remained pretty consistent over time	28.7%
Don't know	30.7%

**B. Overall Attitudes toward the World Bank Group (continued)**

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=254)
Beneficiaries	40.9%
Local government	38.6%
NGOs/Community Based Organizations	35.8%
Private sector	31.9%
Academia/think tanks/research institutes	10.6%
Youth/university groups	7.9%
Media	7.1%
Donor community	7.1%
Parliament	6.7%
Don't know	3.1%
Foundations	1.6%
Other	0.8%

To what extent do you agree with the following statements about the World Bank Group's work in Niger? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Niger*	234	16	7.35	2.38
11. The World Bank Group's work is aligned with what I consider the development priorities for Niger*	227	17	6.62	2.61

To what extent is the World Bank Group an effective development partner in Niger, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	182	58	5.98	2.38
13. Flexibility (in terms of the institution's products and services)*	167	64	5.45	2.43
14. Flexibility (in terms of changing country circumstances)*	170	64	5.68	2.41
15. Being inclusive*	139	83	6.81	2.45
16. Openness (sharing data and other information)*	168	58	6.30	2.34
17. Collaboration with the Government*	214	33	7.84	1.95
18. The speed in which it gets things accomplished on the ground*	194	44	6.21	2.24
19. Helping to bring discipline/effective supervision to implementation of investment projects*	187	52	6.87	2.34
20. Collaboration with civil society*	176	58	5.73	2.39
21. Staff accessibility*	176	52	5.53	2.85
22. Collaboration with other donors and development partners*	162	68	7.19	2.12
23. Collaboration with the private sector*	159	72	5.96	2.30
24. Straightforwardness and honesty*	161	72	6.82	2.60
25. Treating clients and stakeholders in Niger with respect*	155	77	6.96	2.33
26. Being a long-term partner*	201	43	8.40	1.91

**C. World Bank Group's Effectiveness and Results**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Niger? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	99	136	5.71	2.71
2. Gender equity (closing the gap between women and men, and boys and girls)	133	105	6.99	2.30
3. Private sector development	145	84	6.49	2.21
4. Education	174	60	6.79	2.19
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	168	69	7.16	2.17
6. Global/regional integration	129	109	6.89	1.95
7. Food security	178	57	6.85	2.06
8. Urban development	146	88	6.42	2.03
9. Energy	157	81	6.17	2.19
10. Water and sanitation	162	76	6.81	2.27
11. Job creation/employment	152	84	5.76	2.38
12. Health	172	67	6.77	2.17
13. Transport (e.g., roads, bridges, transportation)	136	93	6.56	2.40
14. Agriculture and rural development	177	61	6.93	2.19
15. Trade and exports	119	114	6.02	2.14
16. Natural resource management (renewables)	152	86	6.41	2.27
17. Climate change (e.g., mitigation, adaptation)	154	85	6.69	2.18
18. Poverty reduction	191	46	6.51	2.42
19. Economic growth	159	80	6.59	2.32
20. Disaster risk management	166	71	6.79	2.25
21. Information and communications technology	120	118	5.63	2.29

Achieving Development Results	N	DK	Mean	SD
2. To what extent does the World Bank Group's work help to achieve development results in Niger?* (1-To no degree at all, 10-To a very significant degree)	204	48	6.77	2.18

Influencing the Development Agenda	N	DK	Mean	SD
3. To what extent does the World Bank Group influence the development agenda in Niger?* (1-To no degree at all, 10-To a very significant degree)	204	48	7.43	2.07

To what extent do you agree with the following statements about the World Bank Group in Niger? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Niger*	205	48	6.01	2.48
5. The World Bank Group meets Niger's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	188	62	5.89	2.42

**C. World Bank Group's Effectiveness and Results (continued)**

6. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Niger? (Select only ONE response)	Percentage of Respondents (N=248)
Very familiar	3.2%
Somewhat familiar	13.7%
Somewhat unfamiliar	23.8%
Very unfamiliar	27.4%
Don't know	31.9%

How effectively does the World Bank Group support Niger's efforts ... ? (1-Not effectively at all, 10-Very effectively)	Effectiveness			
	N	DK	Mean	SD
7. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	165	81	6.48	2.32
8. To develop better and stronger data collection/analytics systems within the Government	167	74	6.52	2.20
9. To strengthen the country's crisis preparedness	177	63	6.57	2.26
10. To identify and monitor risks	162	80	6.48	2.39

Systematic Country Diagnosis and Country Partnership Framework Activities	N	DK	Mean	SD
11. How effectively does the World Bank Group's SCD and CPF activities support Niger's efforts to manage crisis related risks? (1-Not effectively at all, 10-Very effectively)	66	157	6.41	2.35

**D. The World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=253)
Weekly	4.3%
Monthly	9.5%
A few times a year	35.6%
Rarely	34.0%
Never	16.6%

In Niger, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	167	67	7.59	1.82
3. Include appropriate level of stakeholder involvement during preparation	151	85	6.61	2.27
4. Lead to practical solutions	160	75	6.51	2.33
5. Are source of relevant information on global good practices	171	61	7.36	2.07
6. Are adequately disseminated	163	73	5.71	2.39
7. Are translated enough into local language	151	86	3.66	2.22
8. Are adaptable to Niger's specific development challenges and country circumstances*	175	61	6.74	2.28

**D. The World Bank Group's Knowledge Work and Activities (continued)**

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	180	72	7.29	2.15
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	178	71	7.39	1.94

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	190	61	4.87	2.62
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	215	39	7.62	2.08
3. The World Bank Group's approvals and reviews are done in a timely fashion	189	61	5.61	2.42
4. The World Bank Group's Environmental and Social Framework requirements are reasonable	167	82	6.50	2.29
5. The World Bank Group's conditions on its lending are reasonable	163	83	5.66	2.58
6. The World Bank Group takes decisions quickly in Niger*	153	93	5.37	2.40
7. Working with the World Bank Group increases Niger's institutional capacity	203	46	7.06	2.19
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	164	85	7.48	2.04

Donor support for refugees	N	DK	Mean	SD
9. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Niger? (1-To no degree at all, 10-To a very significant degree)	185	63	6.90	2.34

10. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee integration in Niger? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=238)
Supporting poor and marginalized local communities	61.8%
Jobs	33.6%
Education	21.0%
Public services	16.0%
Business development	15.5%
Social cohesion	14.7%
Health	13.9%
Infrastructure	8.8%
Other	5.0%
Don't know	2.9%

**F. The Future Role of the World Bank Group in Niger**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Niger? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=245)</b>
Reduce the complexity of obtaining World Bank Group financing	32.2%
Engage more directly with beneficiaries	28.2%
Engage more effectively with civil society (e.g., NGOs, CBOs)	23.3%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	20.0%
Increase the level of capacity development in the country	14.3%
Collaborate more effectively with Government clients (e.g., national, state, local)	13.5%
Ensure greater selectivity in its work	12.2%
Work faster	12.2%
Engage more effectively with private sector	9.4%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	9.0%
Offer more innovative financial products	7.3%
Improve the quality of its experts as related to Niger's specific challenges	6.9%
Provide more adequate data/knowledge/statistics/figures on Niger's economy	4.1%
Offer more innovative knowledge services	3.3%
Other	1.6%

<b>2. When considering the combination of services that the World Bank Group offers in Niger, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Niger? (Select only ONE response)</b>	<b>Percentage of Respondents (N=236)</b>
Financial services	27.1%
Knowledge products	2.5%
Convening services	26.7%
None of the above	1.7%
The combination is appropriate for Niger	35.2%
Don't know	6.8%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Niger?</b>	<b>Percentage of Respondents (N=253)</b>
Never	30.8%
Less than once a year	18.2%
Once a year to a few times a year	30.0%
Less than once a month	4.0%
At least once a month	11.5%
At least once a week	5.5%

**G. Communication and Information Sharing (continued)**

<b>2. How do you get most of your information about economic and social development issues in Niger? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=244)</b>
Internet	48.8%
Local television	37.7%
Local radio	21.3%
Local newspapers	18.9%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	13.5%
International television	13.1%
International radio	12.7%
Periodicals	10.7%
Other	10.7%
International newspapers	3.3%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=247)</b>
World Bank Group's seminars/workshops/conferences	50.6%
World Bank Group's publications and other written materials	39.3%
e-Newsletters	31.2%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	28.7%
World Bank Group's website	21.5%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	17.0%

<b>4. What do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=233)</b>
High speed/WiFi	83.7%
Dial-up	16.3%

<b>5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>	<b>N</b>	<b>Percentage of Respondents</b>			
		<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
Read, viewed or heard a story about the WBG in local media (e.g., newspaper, magazine, TV, radio)	232	10.3%	17.7%	42.7%	29.3%
Read, viewed or heard a story about the WBG in global media (e.g., newspaper, magazine, TV, radio)	227	9.7%	17.6%	41.4%	31.3%
Interacted with the WBG on Social Media (e.g. read a post or tweet, liked, commented, shared, retweeted)	219	3.2%	7.8%	12.3%	76.7%
Visited a WBG website (e.g., read a blog, used data)	215	5.6%	11.6%	27.9%	54.9%
Attended an event/conference hosted by the WBG	224	2.2%	8.9%	29.9%	58.9%
Watched a webinar or online event hosted by the WBG	215	1.9%	2.8%	13.5%	81.9%
Read some or all of a WBG research paper or publication	224	4.0%	7.6%	46.0%	42.4%
Met professionally with WBG staff	230	6.5%	11.3%	26.5%	55.7%
Read a WBG e-newsletter	224	4.5%	11.2%	30.4%	54.0%



**H. Background Information**

<b>1. Which of the following best describes your current position? (Select only ONE response)</b>	<b>Percentage of Respondents (N=259)</b>
NGO/Community Based Organization	23.2%
Employee of a Ministry, Ministerial Department or Implementation Agency	12.4%
Office of the President, Prime Minister	11.6%
Local Government Office or Staff	9.3%
PMU overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	7.7%
Media	7.7%
Multilateral Agency	7.3%
Academia/Research Institute/Think Tank	5.4%
Private Sector Organization	4.2%
Office of Parliamentarian	3.1%
Office of Minister	2.3%
Bilateral Agency	2.3%
Financial Sector/Private Bank	1.5%
Trade Union	0.8%
Other	0.8%
Faith-Based Group	0.4%
Private Foundation	0.0%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	0.0%
Youth Group	0.0%
Judiciary Branch	0.0%

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=253)</b>
Other	17.0%
Agriculture	9.1%
Generalist (specialized in multiple sectors)	9.1%
Urban, rural, and social development	8.3%
Education	7.5%
Health, nutrition, and population	6.7%
Governance	6.7%
Finance and markets	6.3%
Gender	4.3%
Macroeconomics and fiscal management	3.6%
Transport and ICT	3.6%
Fragility, conflict and violence	3.2%
Environment and natural resources	3.2%
Water	2.8%
Social protection and labor	2.0%
Public-private partnerships	1.6%
Energy and extractives	1.6%
Trade and competitiveness	1.6%
Poverty	0.8%
Jobs	0.8%
Climate change	0.4%

**H. Background Information (continued)**

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	<b>Percentage of Respondents (N=255)</b>
Yes	40.4%
No	59.6%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Niger? (Select only ONE response)</b>	<b>Percentage of Respondents (N=99)</b>
The World Bank (IDA)	97.0%
The International Finance Corporation (IFC)	3.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=234)</b>
Yes	24.8%
No	75.2%

<b>6. Which of the following describes most of your exposure to the World Bank Group in Niger? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=247)</b>
Collaborate as part of my professional duties	45.7%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	36.8%
Engage in World Bank Group related/sponsored events/activities	29.6%
Use World Bank Group reports/data	22.7%
Use World Bank Group website for information, data, research, etc.	17.4%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=257)</b>
Female	16.0%
Male	84.0%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=258)</b>
25 and under	0.0%
26-35	5.4%
36-45	15.5%
46-55	40.7%
56 and above	38.4%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=258)</b>
Niamey	60.5%
Maradi	8.1%
Diffa	6.6%
Tahoua	6.2%
Tillabery	6.2%
Zinder	4.7%
Agadez	4.3%
Dosso	3.5%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>14</sup>

● Office of President/Prime Minister/Minister N=36    ● Office of Parliamentarian N=8    ● Employee of a Ministry/PMU/Consultant on WBG Project N=52    ● Local Government N=24  
 ● Bilateral/Multilateral Agency N=25    ● Private Sector/Financial Sector/Private Bank N=15    ● CSO N=63    ● Media N=20    ● Academia/Research Institute/Think Tank (Academia) N=14    ● Other N=2

### A. General Issues facing Niger

When you think about the future in Niger, are you ... ?\*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant on WBG Project	Local Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Academia	Other
Very pessimistic	8.3%	12.5%	1.9%	4.3%	16.7%	13.3%	6.6%	20.0%	21.4%	0.0%
Somewhat pessimistic	2.8%	12.5%	11.5%	0.0%	12.5%	6.7%	21.3%	20.0%	28.6%	0.0%
Somewhat optimistic	44.4%	37.5%	38.5%	39.1%	58.3%	53.3%	54.1%	25.0%	21.4%	100.0%
Very optimistic	41.7%	37.5%	46.2%	56.5%	12.5%	26.7%	14.8%	35.0%	28.6%	0.0%
Not sure	2.8%	0.0%	1.9%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

<sup>14</sup> Only 259 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.



### A. General Issues facing Niger (continued)

Listed below are a number of development priorities in Niger. Please identify which of the following you consider the most important development priorities in Niger. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Energy*	37.1%	12.5%	31.4%	30.4%	42.9%	57.1%	30.0%	63.2%	0.0%	50.0%
Private sector development*	14.3%	12.5%	5.9%	17.4%	0.0%	50.0%	13.3%	15.8%	15.4%	0.0%
Education*	48.6%	62.5%	66.7%	69.6%	71.4%	21.4%	66.7%	89.5%	84.6%	50.0%
Public sector governance/reform	34.3%	75.0%	31.4%	47.8%	38.1%	21.4%	33.3%	10.5%	46.2%	50.0%
Global/regional integration	2.9%	0.0%	2.0%	4.3%	0.0%	7.1%	1.7%	5.3%	0.0%	0.0%
Food security	28.6%	0.0%	27.5%	17.4%	28.6%	21.4%	26.7%	31.6%	38.5%	100.0%
Social protection	2.9%	0.0%	2.0%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%
Gender equity	2.9%	0.0%	2.0%	0.0%	9.5%	0.0%	1.7%	0.0%	0.0%	0.0%
Urban development	0.0%	0.0%	3.9%	0.0%	0.0%	0.0%	0.0%	5.3%	7.7%	0.0%
Water and sanitation	2.9%	0.0%	7.8%	4.3%	0.0%	0.0%	10.0%	0.0%	7.7%	0.0%
Job creation/employment	11.4%	12.5%	3.9%	17.4%	19.0%	14.3%	11.7%	5.3%	15.4%	0.0%
Disaster risk management	8.6%	0.0%	2.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%
Agriculture and rural development	34.3%	37.5%	35.3%	43.5%	38.1%	28.6%	43.3%	31.6%	30.8%	0.0%
Trade and exports*	0.0%	12.5%	2.0%	0.0%	0.0%	28.6%	0.0%	5.3%	0.0%	0.0%
Natural resource management	2.9%	0.0%	2.0%	0.0%	4.8%	0.0%	6.7%	0.0%	0.0%	0.0%
Climate change	8.6%	0.0%	11.8%	4.3%	0.0%	0.0%	3.3%	0.0%	7.7%	0.0%
Poverty reduction	20.0%	12.5%	11.8%	13.0%	9.5%	0.0%	6.7%	0.0%	0.0%	0.0%
Health	11.4%	37.5%	41.2%	17.4%	19.0%	42.9%	31.7%	31.6%	38.5%	50.0%
Transport	5.7%	0.0%	0.0%	8.7%	4.8%	0.0%	3.3%	0.0%	0.0%	0.0%
Economic growth	8.6%	25.0%	3.9%	4.3%	4.8%	7.1%	3.3%	0.0%	7.7%	0.0%
Information and communications technology	2.9%	0.0%	0.0%	0.0%	4.8%	0.0%	1.7%	5.3%	0.0%	0.0%

\*Significantly different between stakeholder groups

**A. General Issues facing Niger (continued)**

When economic and/or social reform efforts fail or are slow to take place in Niger, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Inadequate level of government accountability	16.7%	50.0%	18.4%	23.5%	25.0%	14.3%	37.5%	13.3%	23.1%	0.0%
Inadequate level of capacity in the government*	25.0%	0.0%	16.3%	29.4%	40.0%	14.3%	8.3%	26.7%	0.0%	50.0%
Corruption*	29.2%	75.0%	46.9%	11.8%	40.0%	71.4%	56.3%	66.7%	84.6%	50.0%
Private sector involvement and/or influence	0.0%	0.0%	0.0%	0.0%	5.0%	7.1%	2.1%	0.0%	0.0%	0.0%
Political pressures and obstacles	16.7%	0.0%	30.6%	23.5%	15.0%	35.7%	45.8%	20.0%	38.5%	50.0%
Inadequate level of private sector participation*	16.7%	0.0%	4.1%	17.6%	10.0%	28.6%	2.1%	13.3%	0.0%	0.0%
Inadequate level of citizen/civil society participation	16.7%	0.0%	18.4%	23.5%	10.0%	0.0%	20.8%	6.7%	15.4%	0.0%
Inadequate level of donor coordination	0.0%	0.0%	6.1%	11.8%	5.0%	7.1%	0.0%	6.7%	0.0%	0.0%
Reforms are not well thought out in light of country challenges	37.5%	50.0%	44.9%	35.3%	10.0%	21.4%	20.8%	46.7%	15.4%	50.0%
Poor coordination within the government*	29.2%	25.0%	10.2%	11.8%	30.0%	0.0%	2.1%	0.0%	0.0%	0.0%
Other	4.2%	0.0%	2.0%	5.9%	10.0%	0.0%	2.1%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you trust the World Bank Group to do what is right?*	25	7.04	2.21	7	6.86	2.55	41	7.59	2.52	18	6.56	2.18	20	6.95	2.46	13	7.23	2.09	45	7.02	2.63	15	4.73	2.63	11	4.82	3.09	2	6.00	2.83

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group**

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Niger?*	30	6.07	2.52	8	5.50	2.39	50	7.54	2.31	24	6.71	2.42	24	6.13	1.92	15	4.87	2.26	58	4.66	2.71	20	5.00	2.71	12	5.42	2.47	2	7.00	1.41

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between stakeholder groups

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Niger.*	27	6.67	2.08	8	6.12	1.89	48	7.60	2.36	21	7.14	2.15	22	6.32	2.06	14	6.07	2.09	47	5.94	2.38	18	6.06	2.94	8	5.63	2.62	2	7.00	0.00

(1-Not effective at all, 10-Very effective) \*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Niger, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Niger? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Health*	14.3%	28.6%	45.1%	26.1%	31.8%	33.3%	50.0%	60.0%	28.6%	50.0%
Social protection	5.7%	0.0%	13.7%	0.0%	0.0%	0.0%	5.2%	0.0%	0.0%	0.0%
Gender equity (closing the gap between women and men, and boys and girls)	2.9%	0.0%	3.9%	0.0%	9.1%	0.0%	3.4%	5.0%	0.0%	0.0%
Private sector development*	17.1%	42.9%	2.0%	17.4%	18.2%	46.7%	8.6%	5.0%	14.3%	0.0%
Education*	45.7%	42.9%	74.5%	82.6%	45.5%	46.7%	74.1%	80.0%	85.7%	50.0%
Public sector governance/reform	20.0%	57.1%	21.6%	26.1%	22.7%	33.3%	17.2%	20.0%	28.6%	0.0%
Energy*	42.9%	0.0%	19.6%	17.4%	40.9%	33.3%	12.1%	25.0%	28.6%	50.0%
Water and sanitation	2.9%	0.0%	5.9%	0.0%	13.6%	6.7%	13.8%	0.0%	7.1%	0.0%
Job creation/employment	8.6%	28.6%	9.8%	8.7%	18.2%	26.7%	17.2%	5.0%	7.1%	0.0%
Global/regional integration	5.7%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%
Food security	22.9%	0.0%	17.6%	8.7%	9.1%	6.7%	27.6%	30.0%	21.4%	50.0%
Information and communications technology	5.7%	0.0%	0.0%	0.0%	4.5%	0.0%	1.7%	0.0%	0.0%	0.0%
Transport*	8.6%	14.3%	13.7%	8.7%	18.2%	0.0%	0.0%	0.0%	7.1%	50.0%
Agriculture and rural development	42.9%	71.4%	47.1%	65.2%	36.4%	33.3%	44.8%	40.0%	35.7%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%
Natural resource management (renewables)	2.9%	0.0%	2.0%	4.3%	4.5%	0.0%	3.4%	0.0%	0.0%	0.0%
Climate change	8.6%	0.0%	5.9%	13.0%	0.0%	0.0%	5.2%	0.0%	14.3%	0.0%
Urban development*	0.0%	0.0%	2.0%	0.0%	4.5%	0.0%	1.7%	10.0%	7.1%	50.0%
Economic growth	5.7%	14.3%	3.9%	4.3%	9.1%	20.0%	8.6%	15.0%	7.1%	0.0%
Disaster risk management	8.6%	0.0%	2.0%	4.3%	4.5%	0.0%	0.0%	0.0%	7.1%	0.0%
Poverty reduction	17.1%	0.0%	7.8%	13.0%	9.1%	6.7%	5.2%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Increased its emphasis recently	40.0%	28.6%	36.0%	41.7%	40.0%	28.6%	19.0%	25.0%	46.2%	50.0%
Decreased its emphasis recently	0.0%	28.6%	2.0%	4.2%	4.0%	7.1%	19.0%	10.0%	7.7%	0.0%
Emphasis has remained pretty consistent over time	22.9%	28.6%	38.0%	29.2%	12.0%	35.7%	30.2%	40.0%	7.7%	0.0%
Don't know	37.1%	14.3%	24.0%	25.0%	44.0%	28.6%	31.7%	25.0%	38.5%	50.0%

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Private sector*	45.7%	25.0%	35.3%	20.8%	33.3%	80.0%	18.0%	36.8%	14.3%	0.0%
Local government*	37.1%	25.0%	45.1%	79.2%	45.8%	26.7%	29.5%	21.1%	14.3%	100.0%
Beneficiaries	28.6%	62.5%	52.9%	54.2%	20.8%	46.7%	32.8%	52.6%	35.7%	50.0%
Youth/university groups*	2.9%	0.0%	9.8%	4.2%	12.5%	0.0%	4.9%	5.3%	42.9%	0.0%
Donor community*	8.6%	0.0%	9.8%	4.2%	29.2%	0.0%	3.3%	0.0%	0.0%	0.0%
NGOs/Community Based Organizations*	31.4%	12.5%	15.7%	25.0%	25.0%	6.7%	78.7%	26.3%	28.6%	50.0%
Foundations	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%	1.6%	0.0%	7.1%	0.0%
Media*	5.7%	0.0%	2.0%	4.2%	0.0%	0.0%	9.8%	42.1%	0.0%	0.0%
Academia/think tanks/research institutes*	8.6%	0.0%	9.8%	4.2%	16.7%	6.7%	4.9%	10.5%	50.0%	0.0%
Parliament*	5.7%	75.0%	5.9%	4.2%	0.0%	6.7%	4.9%	5.3%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	1.6%	0.0%	0.0%	0.0%
Don't know	11.4%	0.0%	2.0%	0.0%	0.0%	13.3%	1.6%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Niger? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Niger*	31	7.77	1.96	8	6.88	1.81	46	8.09	2.23	23	8.17	2.04	23	7.30	2.10	12	7.17	2.33	55	6.84	2.63	20	6.40	2.93	13	6.00	2.27	2	8.50	0.71
The World Bank Group's work is aligned with what I consider the development priorities for Niger	30	6.67	2.51	7	7.00	2.08	47	7.11	2.52	22	7.23	2.62	22	7.36	1.94	12	5.83	2.59	54	6.19	2.89	18	6.33	2.99	13	5.31	2.29	2	6.00	2.83

\*Significantly different between stakeholder groups



## B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Niger, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	21	6.81	1.81	5	5.40	2.07	42	6.50	2.27	19	6.42	2.39	15	5.27	2.55	12	5.00	2.30	41	5.71	2.53	13	5.15	2.44	11	5.45	2.73	2	7.50	0.71
Flexibility (in terms of the institution's products and services)	17	6.00	1.73	7	5.29	1.50	37	5.78	2.35	17	6.41	2.40	16	5.31	2.24	10	4.90	2.56	38	4.84	2.54	13	4.54	3.38	10	5.60	2.55	1	7.00	.
Flexibility (in terms of changing country circumstances)*	21	6.10	1.67	7	5.00	2.58	38	6.58	2.30	17	6.35	2.47	15	5.40	2.38	10	4.10	2.03	38	5.37	2.42	13	4.31	2.81	9	5.22	2.73	1	8.00	.
Being inclusive	15	7.13	1.69	5	6.20	3.03	33	7.73	2.18	14	7.64	2.27	13	6.46	2.11	9	6.11	3.44	34	6.18	2.65	8	5.88	1.89	6	5.17	2.32	1	10.00	.
Openness (sharing data and other information)*	19	6.11	1.73	7	6.14	2.34	33	6.79	2.58	15	7.20	2.31	18	6.67	1.91	11	4.45	1.86	39	6.46	2.56	14	4.86	2.03	10	6.20	2.04	1	9.00	.
Collaboration with the Government	27	7.63	1.45	7	7.14	2.41	45	8.60	1.64	23	7.74	2.09	22	7.86	1.42	12	7.50	1.68	50	7.76	2.39	13	7.08	2.66	12	7.42	1.51	2	8.00	0.00
The speed in which it gets things accomplished on the ground	23	5.87	1.79	5	5.80	1.30	46	6.63	2.12	20	6.80	2.44	16	5.81	2.11	11	5.82	2.60	43	5.93	2.43	17	6.24	2.82	10	5.60	1.65	2	8.00	0.00
Helping to bring discipline/effective supervision to implementation of investment projects	23	7.61	1.53	7	6.71	1.89	43	7.16	2.32	19	7.74	2.51	12	6.42	2.07	11	5.82	3.09	45	6.24	2.33	15	6.60	2.92	10	6.70	1.64	1	10.00	.
Collaboration with civil society	20	6.15	2.03	6	6.83	2.40	36	6.22	2.44	18	6.44	2.98	11	5.73	2.20	12	5.33	2.10	46	5.09	2.40	15	5.13	2.48	9	5.22	1.99	2	6.50	2.12
Staff accessibility*	18	6.39	2.83	6	5.00	2.45	41	6.71	3.08	15	5.60	2.29	16	4.94	2.02	12	4.50	3.12	45	4.73	2.74	12	4.50	2.32	8	6.50	3.02	2	5.50	6.36
Collaboration with other donors and development partners	15	7.07	1.49	5	6.80	1.64	33	7.24	2.35	15	7.53	1.81	19	6.05	2.39	9	7.33	2.00	41	7.44	2.28	13	7.00	2.12	10	7.60	1.43	1	10.00	.
Collaboration with the private sector	17	5.71	1.72	6	5.50	1.38	34	6.03	2.58	15	7.27	1.98	12	5.58	2.15	11	6.00	2.76	40	5.75	2.74	13	5.23	1.24	9	6.67	1.73	1	6.00	.
Straightforwardness and honesty	19	7.05	1.68	5	7.00	1.58	39	7.62	2.65	17	6.88	2.98	13	5.85	2.30	12	6.17	2.76	34	6.38	2.74	13	6.85	3.02	6	6.00	2.90	2	7.00	2.83
Treating clients and stakeholders in Niger with respect	19	7.63	1.42	5	7.60	1.82	37	7.57	2.36	16	7.00	2.03	12	6.83	1.47	11	6.00	2.65	37	6.38	2.80	10	6.70	2.21	6	5.83	2.86	1	9.00	.
Being a long-term partner	26	8.42	1.88	7	8.29	2.29	46	8.87	1.49	21	8.71	1.71	16	8.50	1.03	12	7.67	2.71	44	8.02	2.25	14	8.14	2.48	12	8.25	1.55	2	8.50	2.12

\*Significantly different between stakeholder groups



### C. World Bank Group's Effectiveness and Results

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Niger?	27	6.70	1.75	6	7.50	1.64	45	7.18	2.19	20	7.70	1.92	21	6.52	1.57	12	6.92	2.11	46	6.46	2.35	17	5.59	3.08	7	6.43	1.99	2	6.00	1.41

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Niger?	28	7.50	1.77	6	7.83	1.72	45	7.53	2.05	19	7.37	2.27	19	7.47	1.58	12	7.67	2.02	47	7.36	2.14	17	6.47	2.98	9	8.22	1.39	1	5.00	.

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Niger? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Niger	26	6.50	1.70	8	6.13	1.96	44	6.68	2.64	20	6.70	2.30	17	6.24	1.82	11	6.45	2.51	46	5.00	2.72	19	5.74	3.02	11	4.91	1.92	2	6.50	0.71
The World Bank Group meets Niger's needs for knowledge services	25	5.88	1.76	6	7.33	2.16	41	6.20	2.28	19	6.32	2.47	17	6.65	2.12	11	5.64	2.54	39	5.31	2.75	16	5.63	2.90	11	5.00	2.68	2	4.50	0.71

### D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Weekly	5.7%	0.0%	10.4%	4.3%	4.0%	0.0%	0.0%	5.0%	7.1%	0.0%
Monthly	11.4%	12.5%	14.6%	4.3%	16.0%	0.0%	6.5%	10.0%	7.1%	0.0%
A few times a year	48.6%	25.0%	41.7%	26.1%	32.0%	40.0%	33.9%	35.0%	21.4%	0.0%
Rarely	22.9%	62.5%	27.1%	52.2%	28.0%	40.0%	33.9%	35.0%	28.6%	100.0%
Never	11.4%	0.0%	6.3%	13.0%	20.0%	20.0%	25.8%	15.0%	35.7%	0.0%

**D. The World Bank Group's Knowledge Work and Activities (continued)**

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
In Niger, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Niger's specific development challenges and country circumstances	24	6.96	1.78	7	5.86	2.12	36	7.31	1.85	16	6.81	2.69	19	6.32	2.45	9	6.44	2.13	40	6.83	2.29	14	5.86	3.72	7	6.14	1.07	2	7.50	0.71

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	25	7.72	1.65	6	6.50	1.38	39	7.59	2.06	15	7.80	2.15	20	6.80	1.80	11	7.73	1.90	40	7.02	2.61	14	6.50	2.71	8	7.00	2.00	1	9.00	.
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	24	7.71	1.33	6	7.00	1.55	39	7.95	1.89	16	7.81	1.91	19	7.53	1.58	11	7.09	2.63	39	6.95	2.29	14	6.64	2.06	7	6.29	0.76	2	7.00	0.00

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Niger	19	6.00	1.97	4	4.75	1.26	36	5.97	2.44	18	5.78	1.96	15	5.60	2.32	8	3.88	2.48	32	4.34	2.42	12	5.08	3.34	9	6.00	1.73	0	0.00	0.00
Where country systems are adequate, the World Bank Group makes appropriate use of them*	20	7.30	1.53	7	8.29	1.38	42	8.24	1.94	19	8.05	1.93	15	6.73	2.09	8	6.38	2.56	34	7.00	2.13	11	7.73	2.41	7	6.14	1.22	1	5.00	.

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Niger**Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Niger? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Ensure greater selectivity in its work	8.8%	0.0%	12.0%	19.0%	16.7%	14.3%	13.6%	10.5%	7.7%	0.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	17.6%	25.0%	30.0%	9.5%	20.8%	14.3%	15.3%	36.8%	7.7%	0.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN*	11.8%	12.5%	4.0%	4.8%	37.5%	7.1%	3.4%	5.3%	7.7%	0.0%
Offer more innovative financial products	11.8%	12.5%	8.0%	9.5%	4.2%	0.0%	8.5%	5.3%	0.0%	0.0%
Offer more innovative knowledge services	8.8%	0.0%	4.0%	0.0%	0.0%	0.0%	3.4%	5.3%	0.0%	0.0%
Collaborate more effectively with Government clients*	20.6%	12.5%	14.0%	42.9%	16.7%	7.1%	6.8%	0.0%	0.0%	0.0%
Work faster	17.6%	0.0%	16.0%	4.8%	12.5%	35.7%	6.8%	5.3%	15.4%	0.0%
Reduce the complexity of obtaining World Bank Group financing*	38.2%	62.5%	34.0%	42.9%	16.7%	21.4%	22.0%	26.3%	53.8%	100.0%
Provide more adequate data/knowledge/statistics/figures on Niger's economy	2.9%	0.0%	2.0%	0.0%	4.2%	7.1%	3.4%	10.5%	15.4%	0.0%
Engage more effectively with civil society*	5.9%	12.5%	10.0%	4.8%	0.0%	0.0%	69.5%	21.1%	15.4%	50.0%
Increase the level of capacity development in the country	14.7%	12.5%	16.0%	23.8%	20.8%	14.3%	8.5%	10.5%	7.7%	50.0%
Engage more directly with beneficiaries	20.6%	50.0%	28.0%	19.0%	20.8%	42.9%	28.8%	31.6%	38.5%	0.0%
Improve the quality of its experts as related to Niger's specific challenges	5.9%	0.0%	10.0%	4.8%	8.3%	0.0%	5.1%	5.3%	23.1%	0.0%
Engage more effectively with private sector	11.8%	0.0%	8.0%	9.5%	8.3%	35.7%	5.1%	15.8%	0.0%	0.0%
Other	2.9%	0.0%	0.0%	4.8%	4.2%	0.0%	0.0%	5.3%	0.0%	0.0%

\*Significantly different between stakeholder groups



## G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Niger?\*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Never	27.8%	37.5%	6.1%	22.7%	16.7%	53.3%	46.8%	35.0%	64.3%	0.0%
Less than once a year	11.1%	37.5%	12.2%	27.3%	16.7%	13.3%	22.6%	20.0%	14.3%	50.0%
Once a year to a few times a year	30.6%	25.0%	34.7%	40.9%	20.8%	33.3%	25.8%	35.0%	14.3%	50.0%
Less than once a month	11.1%	0.0%	4.1%	0.0%	8.3%	0.0%	1.6%	5.0%	0.0%	0.0%
At least once a month	11.1%	0.0%	22.4%	9.1%	33.3%	0.0%	3.2%	5.0%	7.1%	0.0%
At least once a week	8.3%	0.0%	20.4%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Niger? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Local radio*	6.1%	28.6%	14.6%	50.0%	20.8%	35.7%	13.3%	21.1%	57.1%	0.0%
International radio	6.1%	0.0%	18.8%	18.2%	8.3%	14.3%	16.7%	5.3%	7.1%	0.0%
Social media	15.2%	14.3%	12.5%	9.1%	8.3%	7.1%	18.3%	0.0%	35.7%	0.0%
International newspapers	0.0%	14.3%	4.2%	9.1%	0.0%	0.0%	3.3%	5.3%	0.0%	0.0%
Local television	33.3%	57.1%	37.5%	40.9%	29.2%	42.9%	40.0%	47.4%	7.1%	100.0%
Internet*	63.6%	42.9%	39.6%	31.8%	58.3%	85.7%	45.0%	52.6%	35.7%	50.0%
Periodicals	24.2%	0.0%	10.4%	4.5%	8.3%	0.0%	6.7%	10.5%	28.6%	0.0%
International television	9.1%	14.3%	22.9%	0.0%	8.3%	0.0%	16.7%	15.8%	7.1%	0.0%
Local newspapers	18.2%	14.3%	22.9%	18.2%	12.5%	0.0%	20.0%	26.3%	21.4%	50.0%
Other	9.1%	0.0%	10.4%	13.6%	29.2%	0.0%	11.7%	5.3%	0.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)****How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
World Bank Group's publications and other written materials	38.2%	50.0%	36.0%	43.5%	37.5%	57.1%	30.0%	42.1%	61.5%	50.0%
e-Newsletters	35.3%	37.5%	20.0%	17.4%	50.0%	28.6%	40.0%	21.1%	23.1%	50.0%
World Bank Group's seminars/workshops/conferences*	38.2%	50.0%	64.0%	78.3%	45.8%	35.7%	50.0%	42.1%	30.8%	0.0%
Direct contact with World Bank Group	29.4%	37.5%	38.0%	34.8%	33.3%	21.4%	25.0%	26.3%	0.0%	0.0%
World Bank Group's website	29.4%	0.0%	16.0%	17.4%	16.7%	35.7%	26.7%	21.1%	7.7%	50.0%
Social media*	8.8%	12.5%	14.0%	8.7%	8.3%	21.4%	16.7%	36.8%	46.2%	50.0%

\*Significantly different between stakeholder groups

**Which Internet connection do you use primarily when visiting a World Bank Group website?\***

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
High speed/WiFi	93.8%	87.5%	85.4%	95.2%	91.3%	93.3%	76.9%	83.3%	30.8%	100.0%
Dial-up	6.3%	12.5%	14.6%	4.8%	8.7%	6.7%	23.1%	16.7%	69.2%	0.0%

\*Significantly different between stakeholder groups

**H. Background Information****Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?\***

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Yes	51.4%	0.0%	85.7%	43.5%	56.0%	33.3%	12.7%	15.0%	21.4%	0.0%
No	48.6%	100.0%	14.3%	56.5%	44.0%	66.7%	87.3%	85.0%	78.6%	100.0%

\*Significantly different between stakeholder groups

**H. Background Information (continued)**

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Niger?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
The World Bank (IDA)	100.0%	97.6%	100.0%	100.0%	80.0%	87.5%	100.0%	100.0%	100.0%	97.6%
The International Finance Corporation (IFC)	0.0%	2.4%	0.0%	0.0%	20.0%	12.5%	0.0%	0.0%	0.0%	2.4%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Niger? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia	Other
Observer*	27.3%	71.4%	12.0%	26.1%	20.0%	57.1%	50.8%	50.0%	69.2%	100.0%
Use World Bank Group reports/data	24.2%	14.3%	24.0%	21.7%	20.0%	0.0%	28.8%	25.0%	23.1%	0.0%
Engage in World Bank Group related/sponsored events/activities	27.3%	14.3%	44.0%	30.4%	24.0%	28.6%	27.1%	30.0%	15.4%	0.0%
Collaborate as part of my professional duties*	60.6%	14.3%	76.0%	56.5%	64.0%	21.4%	23.7%	30.0%	7.7%	0.0%
Use World Bank Group website for information, data, research, etc.*	18.2%	28.6%	2.0%	21.7%	20.0%	14.3%	27.1%	5.0%	30.8%	50.0%

\*Significantly different between stakeholder groups



## Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group<sup>15</sup>

*Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY19 Niger COS questionnaire: All 10-point scale questions and questions B4, B6, B7, and F1.*

*For 10-point scale questions that were asked both in FY16 and FY19 Niger COS, the analysis for collaborators is presented for both years. However, ONLY FY19 responses are tested for statistical significance (collaborators vs. non-collaborators).*

- Collaborating with the WBG, FY16 N=42
- Collaborating with the WBG, FY19 N=103
- Not collaborating with the WBG, FY19 N=152

### A. General Issues Facing Niger

**To what extent do you trust each of the following groups to do what is right?** (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national government	80	8.04	2.34	119	7.38	2.93
Bilateral organizations	70	6.83	2.35	111	6.60	2.54
The World Bank Group*	81	7.30	2.36	114	6.44	2.69
The International Monetary Fund	70	6.24	2.68	109	5.61	2.82
UN	69	6.10	2.47	106	6.31	2.56
Regional development banks	71	6.82	1.96	106	6.51	2.35
Niger's Central Bank	67	6.91	1.99	106	6.77	2.39
International private sector	68	5.53	2.46	106	5.85	2.63
Domestic private sector	71	7.01	1.99	115	7.03	2.34
International civil society*	68	5.46	2.74	110	6.43	2.60
Domestic civil society*	73	6.10	2.69	111	7.05	2.37
Faith-based institutions	63	4.94	2.62	91	5.16	2.68
Domestic traditional media and their web presence	70	5.57	2.54	114	6.24	2.57
International media and their web presence	66	5.00	2.58	106	4.97	2.35
Web based media	69	4.77	2.64	105	5.14	2.52

\*Significantly different between collaborators and non-collaborators

### B. Overall Attitudes toward the World Bank Group

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Niger?*	42	6.33	2.27	99	7.11	2.33	141	5.04	2.51

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between collaborators and non-collaborators

<sup>15</sup> Only 255 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.





### B. Overall Attitudes toward the World Bank Group (continued)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Niger.*	32	7.06	1.88	94	7.24	2.20	118	6.04	2.35

(1-Not effective at all, 10-Very effective) \*Significantly different between collaborators and non-collaborators

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Niger solve its most complicated development challenges?*	35	7.14	2.09	96	7.10	2.21	118	6.46	2.30

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

When thinking about how the World Bank Group can have the most impact on development results in Niger, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Niger? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Health	31.0%	41.0%
Social protection*	9.0%	2.1%
Gender equity (closing the gap between women and men, and boys and girls)	4.0%	2.8%
Private sector development	10.0%	16.0%
Education	61.0%	70.1%
Public sector governance/reform	21.0%	24.3%
Energy*	33.0%	18.8%
Water and sanitation	5.0%	8.3%
Job creation/employment	10.0%	15.3%
Global/regional integration	1.0%	2.1%
Food security	18.0%	20.8%
Information and communications technology	3.0%	0.7%
Transport	10.0%	6.9%
Agriculture and rural development	49.0%	41.7%
Trade and exports	0.0%	0.7%
Natural resource management (renewables)*	5.0%	0.7%
Climate change	7.0%	4.9%
Urban development	2.0%	3.5%
Economic growth*	4.0%	11.1%
Disaster risk management	3.0%	2.8%
Poverty reduction	10.0%	5.6%

\*Significantly different between collaborators and non-collaborators



### B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Niger? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Not adequately flexible	22.0%	17.8%
Not sufficiently focused on sustainable results	6.0%	8.9%
Not collaborating enough with civil society*	8.0%	26.0%
Not enough public disclosure of its work	19.0%	15.8%
Not willing to honestly criticize policies and reform efforts in the country	22.0%	15.8%
Staff too inaccessible	4.0%	4.8%
Not collaborating enough with private sector	5.0%	6.8%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	7.0%	2.1%
Not aligned with country priorities	10.0%	12.3%
Not adequately sensitive to political/social realities in Niger	13.0%	21.9%
Too influenced by developed countries	21.0%	17.1%
World Bank Group's processes too slow and complex*	32.0%	19.9%
Arrogant in its approach	1.0%	2.7%
Inadequate World Bank Group's staffing in Niger*	10.0%	3.4%
Other	1.0%	2.7%
Don't know	5.0%	9.6%

\*Significantly different between collaborators and non-collaborators

To what extent do you believe that the World Bank Group's work and support help the poorest in Niger? (Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	13.0%	10.0%
To a somewhat sufficient degree	39.0%	51.0%
To a somewhat insufficient degree	31.0%	53.0%
To a very insufficient degree	16.0%	24.0%
Don't know	4.0%	13.0%

To what extent do you agree with the following statements about the World Bank Group's work in Niger?

(1-Strongly disagree, 10-Strongly agree)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Niger*	41	7.49	2.27	95	7.95	1.99	137	6.91	2.55
The World Bank Group's work is aligned with what I consider the development priorities for Niger*	35	6.43	2.00	96	7.11	2.41	129	6.22	2.70

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Niger, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	35	5.80	2.61	75	6.39	2.26	105	5.70	2.45
Flexibility (in terms of the institution's products and services)*	29	5.76	2.44	68	6.29	2.24	97	4.88	2.42
Flexibility (in terms of changing country circumstances)*	29	5.62	2.29	67	6.46	2.18	100	5.11	2.41
Being inclusive*	26	6.35	2.35	61	7.51	2.22	77	6.25	2.50
Openness (sharing data and other information)*	29	7.38	1.84	69	6.75	2.19	97	5.94	2.39
Collaboration with the Government*	34	8.12	1.92	90	8.24	1.66	121	7.54	2.10
The speed in which it gets things accomplished on the ground	29	6.07	2.73	84	6.27	2.20	108	6.18	2.30
Helping to bring discipline/effective supervision to implementation of investment projects <sup>i</sup>				81	7.07	2.28	104	6.71	2.40
Collaboration with civil society	36	6.56	2.40	73	6.00	2.30	102	5.50	2.44
Staff accessibility*	29	5.31	3.26	78	6.38	2.80	97	4.85	2.73
Collaboration with other donors and development partners	30	7.30	2.37	69	7.28	2.02	92	7.11	2.21
Collaboration with the private sector	28	6.79	2.22	65	6.28	2.30	93	5.71	2.29
Straightforwardness and honesty	26	7.23	2.36	71	7.24	2.49	89	6.51	2.66
Treating clients and stakeholders in Niger with respect	31	7.55	2.05	66	7.35	2.00	88	6.68	2.54
Being a long-term partner*	35	8.83	1.47	85	8.73	1.72	114	8.14	2.02

\*Significantly different between collaborators and non-collaborators

<sup>i</sup> Only FY 2019 questionnaire had this response option.



### C. World Bank Group's Effectiveness and Results

**How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Niger?** (1-Not effective at all, 10-Very effective)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social protection	25	6.36	2.45	41	6.10	2.87	58	5.43	2.58
Gender equity	21	6.57	2.01	57	7.02	2.22	74	6.93	2.38
Private sector development	33	7.24	2.15	56	6.89	2.20	88	6.24	2.19
Education*	32	8.16	1.76	71	7.24	1.98	101	6.49	2.23
Public sector governance/reform	28	7.57	1.93	67	7.25	2.03	100	7.13	2.25
Global/regional integration	15	6.67	2.58	53	6.72	2.04	75	7.03	1.90
Food security*	32	8.09	1.77	78	7.36	2.00	99	6.45	2.03
Urban development	25	7.28	2.25	56	6.68	1.94	89	6.26	2.09
Energy*	27	7.26	2.25	65	6.66	1.98	91	5.84	2.28
Water and sanitation*	29	7.59	1.99	63	7.41	1.95	98	6.45	2.40
Job creation/employment*	29	7.24	2.06	64	6.38	2.20	87	5.30	2.43
Health*	33	7.55	2.00	72	7.50	1.88	98	6.20	2.22
Transport	27	7.37	2.24	54	6.76	2.25	80	6.36	2.50
Agriculture and rural development* <sup>i</sup>	38	7.96	1.74	77	7.56	1.96	98	6.40	2.23
Trade and exports	25	6.84	2.29	50	6.46	2.14	68	5.69	2.11
Natural resource management (renewables)	27	6.85	1.96	61	6.84	2.01	90	6.11	2.41
Climate change*	33	7.97	1.59	64	7.14	1.99	89	6.36	2.27
Poverty reduction*	34	8.00	1.65	78	7.04	2.22	112	6.16	2.51
Economic growth*	29	6.97	2.18	63	7.06	2.12	94	6.23	2.39
Disaster risk management <sup>ii</sup>	26	7.27	2.03	69	7.01	1.94	96	6.63	2.46
Information and communications technology	27	7.30	2.20	50	6.02	2.15	69	5.33	2.37

\*Significantly different between collaborators and non-collaborators

<sup>i</sup> In FY 2016, there were two categories related to agriculture and rural development: "Rural development" and "Agricultural development." A mean score of responses to these two categories was calculated and included in a separate variable that then was compared to FY 2019

"Agriculture, irrigation, and rural development" category.

<sup>ii</sup> In FY 2016, the category was "Disaster management"

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Niger?*	38	7.66	1.86	90	7.10	2.10	112	6.49	2.22

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Niger?	88	7.59	1.87	114	7.27	2.22

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Niger?

(1- Strongly disagree, 10- Strongly agree)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Niger*	38	6.71	2.44	87	6.61	2.40	116	5.53	2.44
The World Bank Group meets Niger's needs for knowledge services	33	6.39	1.84	78	6.26	2.33	109	5.62	2.47

\*Significantly different between collaborators and non-collaborators

How effectively does the World Bank Group support Niger's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	68	6.38	2.21	95	6.53	2.41
To develop better and stronger data collection/analytics systems within the Government	72	6.50	2.04	94	6.53	2.34
To strengthen the country's crisis preparedness	74	6.82	2.15	102	6.38	2.34
To identify and monitor risks	66	6.62	2.22	95	6.38	2.52

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group's SCD and CPF activities support Niger's efforts to manage crisis related risks?	33	6.67	2.45	33	6.15	2.25

(1-Not effectively at all, 10-Very effectively)

**D. The World Bank Group's Knowledge Work and Activities**

In Niger, to what extent do you believe that the World Bank Group's knowledge work and activities: (1- To no degree at all, 10- To a very significant degree)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely*	34	7.71	1.84	76	7.91	1.46	89	7.31	2.04
Include appropriate level of stakeholder involvement during preparation	33	6.76	2.29	71	6.96	2.26	79	6.28	2.25
Lead to practical solutions	31	7.48	1.90	72	6.83	2.15	87	6.24	2.47
Are source of relevant information on global good practices	34	7.88	1.92	75	7.64	1.84	95	7.12	2.22
Are adequately disseminated*	35	6.29	2.50	72	6.17	2.11	90	5.33	2.55
Are translated enough into local language	25	4.60	3.06	66	3.79	2.13	84	3.57	2.30
Are adaptable to Niger's specific development challenges and country circumstances*	36	7.08	2.57	74	7.23	1.88	100	6.37	2.49

\*Significantly different between collaborators and non-collaborators

**D. The World Bank Group's Knowledge Work and Activities (continued)**

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	37	7.49	1.81	75	7.53	1.77	103	7.09	2.38

(1- Not significant at all, 10- Very significant)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	36	7.47	1.38	75	7.79	1.80	102	7.10	2.01

(1- Very low technical quality, 10- Very high technical quality) \*Significantly different between collaborators and non-collaborators

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	2016			2019					
	Collaborating with the WBG			Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	36	4.28	2.30	85	5.53	2.67	103	4.29	2.43
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	35	7.69	1.98	94	7.96	1.81	119	7.34	2.25
The World Bank Group's approvals and reviews are done in a timely fashion	30	5.47	2.43	84	5.90	2.30	104	5.38	2.52
The World Bank Group's Environmental and Social Framework requirements are reasonable <sup>i</sup>	28	6.07	2.00	73	6.96	2.32	93	6.12	2.23
The World Bank Group's conditions on its lending are reasonable*	28	5.93	2.61	70	6.41	2.49	92	5.10	2.52
The World Bank Group takes decisions quickly in Niger*	27	5.89	2.04	70	6.41	2.42	82	4.49	2.03
Working with the World Bank Group increases country's institutional capacity	36	7.64	1.90	88	7.39	2.08	114	6.81	2.25
Where country systems are adequate, the World Bank Group makes appropriate use of them*	24	7.63	2.18	76	7.96	1.79	87	7.05	2.18

\*Significantly different between collaborators and non-collaborators

<sup>i</sup> In FY 2016, the category was "The World Bank Group's 'Safeguard Policy' requirements are reasonable".

**F. The future role of the World Bank Group in Niger**

Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Niger?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Ensure greater selectivity in its work	10.2%	13.8%
Help to bring discipline/effective supervision to implementation of World Bank Group projects*	28.6%	14.5%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	13.3%	6.2%
Offer more innovative financial products	8.2%	6.2%
Offer more innovative knowledge services	5.1%	2.1%
Collaborate more effectively with Government clients	16.3%	10.3%
Work faster	15.3%	10.3%
Reduce the complexity of obtaining World Bank Group financing	25.5%	37.2%
Provide more adequate data/knowledge/statistics/figures on Niger's economy	4.1%	4.1%
Engage more effectively with civil society*	7.1%	34.5%
Increase the level of capacity development in the country	13.3%	14.5%
Engage more directly with beneficiaries	28.6%	28.3%
Improve the quality of its experts as related to Niger's specific challenges	6.1%	7.6%
Engage more effectively with private sector	12.2%	7.6%
Other	2.0%	1.4%

\*Significantly different between collaborators and non-collaborators



## Appendix D: Responses to Selected Questions by Year<sup>16</sup>

*All data presented in this appendix are weighted. As a result, means of the FY 2019 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2016 respondents and the total number of respondents indicated may differ from those reported in the FY 2016 COS report.*

- FY 2016 Number of comparable respondents = 216
- FY 2019 Number of comparable respondents = 257

*By weighting, the FY 2016 and FY 2019 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:*

Percentage of Respondents	FY 2016	FY 2019
Office of the President/Prime Minister/Minister	7.5%	7.5%
Office of Parliamentarian	2.5%	2.5%
Government Institutions	26.0%	26.0%
Local Government	7.5%	7.5%
Bilateral/Multilateral Agencies	8.0%	8.0%
Civil Society	25.0%	25.0%
Private Sector	9.5%	9.5%
Academia/Research Institute/Think Tank	6.0%	6.0%
Media	8.0%	8.0%

### B. Overall Attitudes toward the World Bank Group

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Niger?*	214	5.31	2.22	243	5.91	2.67

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between FY2016 and FY2019

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Niger.	185	6.62	2.04	216	6.61	2.40

(1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Niger solve its most complicated development challenges?	180	6.86	1.93	217	6.73	2.34

(1-To no degree at all, 10-To a very significant degree)

<sup>16</sup> Only those questions that were asked in the FY 2016 and FY 2019 country opinion surveys, with similar response scales/options, are presented in this appendix.



**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Niger?\*

(Select only ONE response)

Percentage of Respondents	FY 2016	FY 2019
To a fully sufficient degree	30.5%	10.2%
To a somewhat sufficient degree	36.2%	34.0%
To a somewhat insufficient degree	16.4%	32.8%
To a very insufficient degree	8.5%	16.0%
Don't know	8.5%	7.0%

\*Significantly different between FY2016 and FY2019

To what extent do you agree with the following statements about the World Bank Group's work in Niger?

(1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Niger	192	7.05	2.34	230	7.31	2.42
The World Bank Group's work is aligned with what I consider the development priorities for Niger*	172	5.89	2.13	225	6.59	2.63

\*Significantly different between FY2016 and FY2019

To what extent is the World Bank Group an effective development partner in Niger, in terms of each of the following? (1-

To no degree at all, 10-To a very significant degree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	134	4.94	2.17	184	5.90	2.40
Flexibility (in terms of the institution's products and services)	125	4.88	2.49	168	5.38	2.47
Flexibility (in terms of changing country circumstances)*	120	4.91	2.48	170	5.62	2.46
Being inclusive*	93	5.41	2.62	141	6.77	2.52
Openness (sharing data and other information)	120	5.71	2.66	168	6.21	2.40
Collaboration with the Government	176	7.63	2.27	212	7.88	1.98
The speed in which it gets things accomplished on the ground	144	5.96	2.38	195	6.20	2.27
Helping to bring discipline/effective supervision to implementation of investment projects <sup>i</sup>				189	6.76	2.39
Collaboration with civil society	160	6.00	2.16	177	5.68	2.40
Staff accessibility*	128	4.29	2.86	179	5.53	2.90
Collaboration with other donors and development partners	149	7.00	2.08	163	7.19	2.14
Collaboration with the private sector	144	6.42	2.23	161	5.96	2.38
Straightforwardness and honesty	110	6.78	2.54	163	6.82	2.67
Treating clients and stakeholders in Niger with respect	101	6.76	2.55	157	6.89	2.42
Being a long-term partner	160	8.26	1.87	201	8.39	1.95

\*Significantly different between FY2016 and FY2019

<sup>i</sup> Only FY 2019 questionnaire had this response option.



### C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Niger? (1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Social protection*	74	6.61	2.78	99	5.65	2.66
Gender equity (closing the gap between women and men, and boys and girls)*	75	5.62	2.53	135	7.00	2.31
Private sector development	154	6.92	2.16	148	6.49	2.24
Education*	144	7.34	2.08	175	6.77	2.19
Public sector governance/reform	157	7.45	1.94	168	7.14	2.21
Global/regional integration	60	6.68	2.61	127	6.81	1.94
Food security	129	7.31	2.16	177	6.84	2.07
Urban development	101	6.51	2.21	146	6.41	2.02
Energy	123	6.49	2.29	154	6.14	2.21
Water and sanitation	102	6.78	2.49	161	6.83	2.25
Job creation/employment*	156	7.29	1.99	152	5.78	2.39
Health	147	6.83	2.00	170	6.79	2.21
Transport	87	6.72	2.63	135	6.62	2.40
Agriculture and rural development* <sup>i</sup>	173	8.00	1.88	174	6.92	2.23
Trade and exports	70	6.32	2.66	122	6.02	2.15
Natural resource management (renewables)	136	6.64	2.03	151	6.40	2.29
Climate change*	131	7.31	2.02	152	6.63	2.18
Poverty reduction*	135	7.26	2.20	190	6.49	2.47
Economic growth	100	6.64	2.50	159	6.59	2.35
Disaster risk management <sup>ii</sup>	138	6.55	2.11	164	6.76	2.28
Information and communications technology*	81	6.64	2.44	121	5.54	2.28

\*Significantly different between FY2016 and FY2019

<sup>i</sup> In FY 2016, there were two categories related to agriculture and rural development: "Rural development" and "Agricultural development." A mean score of responses to these two categories was calculated and included in a separate variable that then was compared to FY 2019 "Agriculture, irrigation, and rural development" category.

<sup>ii</sup> In FY 2016, the category was "Disaster management"

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Niger?*	178	7.24	1.63	202	6.78	2.22

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between FY2016 and FY2019

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Niger?

(1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Niger	181	6.33	2.26	203	6.02	2.56
The World Bank Group meets Niger's needs for knowledge services	168	5.97	2.03	186	5.87	2.47

**D. The World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\*

Percentage of Respondents	FY 2016	FY 2019
Weekly	8.4%	4.4%
Monthly	18.2%	9.3%
A few times a year	43.8%	35.9%
Rarely	22.2%	33.5%
Never	7.4%	16.9%

\*Significantly different between FY2016 and FY2019

In Niger, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Are timely*	164	6.94	2.15	164	7.61	1.84
Include appropriate level of stakeholder involvement during preparation*	100	5.68	2.59	149	6.62	2.31
Lead to practical solutions	101	6.32	2.51	157	6.50	2.38
Are source of relevant information on global good practices*	119	6.72	2.58	169	7.34	2.12
Are adequately disseminated*	136	4.88	2.75	159	5.75	2.39
Are translated enough into local language	124	3.28	2.74	148	3.59	2.18
Are adaptable to Niger's specific development challenges and country circumstances*	150	5.76	2.72	171	6.74	2.29

\*Significantly different between FY2016 and FY2019

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	179	7.21	1.86	179	7.28	2.18
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	178	6.97	1.95	176	7.36	2.01

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	179	4.67	2.34	189	4.89	2.67
The World Bank Group effectively monitors and evaluates the projects and programs it supports	172	7.51	2.28	212	7.62	2.12
The World Bank Group's approvals and reviews are done in a timely fashion	110	5.27	2.45	188	5.56	2.46
The World Bank Group's Environmental and Social Framework requirements are reasonable <sup>*i</sup>	92	5.54	2.50	168	6.50	2.37
The World Bank Group's conditions on its lending are reasonable	135	6.01	2.46	162	5.57	2.62
The World Bank Group takes decisions quickly in Niger	138	5.39	2.37	154	5.31	2.46
Working with the World Bank Group increases country's institutional capacity	163	7.38	2.14	202	6.95	2.28
Where country systems are adequate, the World Bank Group makes appropriate use of them*	109	6.55	2.58	165	7.51	2.09

\*Significantly different between FY2016 and FY2019

<sup>i</sup> In FY 2016, the category was "The World Bank Group's 'Safeguard Policy' requirements are reasonable".



## Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Niger? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
To what extent do you trust The World Bank Group to do what is right?	6.44	7.30	7.12	6.25	6.92	6.41	6.53	7.46	6.48	7.20	7.05	5.78
Overall, please rate your impression of the World Bank Group's effectiveness in Niger.	6.04	7.24	6.85	6.01	6.63	6.40	6.34	7.07	6.00	7.20	6.76	5.77
Overall the World Bank Group currently plays a relevant role in development in Niger	6.91	7.95	7.70	6.73	7.38	7.29	7.20	7.70	6.93	7.86	7.51	6.66
The World Bank Group's work is aligned with what I consider the development priorities for Niger	6.22	7.11	7.18	5.61	6.52	7.04	6.60	6.73	5.91	7.46	6.74	6.22
Responsiveness to needs	5.70	6.39	6.21	5.61	6.09	5.73	5.75	6.61	5.56	6.51	6.16	5.37
Flexibility (in terms of the institution's products and services)	4.88	6.29	5.78	4.88	5.55	5.14	5.16	6.18	4.84	6.18	5.68	4.50
Flexibility (in terms of changing country circumstances)	5.11	6.46	6.04	5.12	5.75	5.54	5.40	6.39	5.16	6.36	5.95	4.74
Being inclusive	6.25	7.51	7.29	5.93	6.91	6.66	6.63	7.42	6.30	7.35	6.97	6.25
Openness (sharing data and other information)	5.94	6.75	6.78	5.58	6.18	6.83	6.27	6.57	6.01	6.78	6.43	6.09
Collaboration with the Government	7.54	8.24	8.03	7.39	7.72	8.09	7.65	8.18	7.46	8.18	7.95	7.22
The speed in which it gets things accomplished on the ground	6.18	6.27	6.23	6.13	6.38	5.62	5.95	6.80	5.91	6.52	6.30	5.76
Helping to bring discipline/effective supervision to implementation of investment projects	6.71	7.07	7.00	6.70	6.98	6.58	6.82	7.04	6.53	7.28	7.00	6.34
Collaboration with civil society	5.50	6.00	5.93	5.37	5.68	5.83	5.64	5.88	5.43	6.09	5.78	5.45
Staff accessibility	4.85	6.38	5.96	4.86	5.49	5.85	5.34	6.14	4.99	6.27	5.81	4.68
Collaboration with other donors and development partners	7.11	7.28	7.17	7.13	7.16	7.16	6.90	7.72	7.27	7.03	7.18	7.07
Collaboration with the private sector	5.71	6.28	6.01	5.89	5.95	6.03	5.77	6.44	5.92	6.03	6.08	5.48
Straightforwardness and honesty	6.51	7.24	7.07	6.34	6.97	6.41	6.60	7.36	6.21	7.46	6.96	6.21
Treating clients and stakeholders in Niger with respect	6.68	7.35	7.16	6.61	7.04	6.84	6.82	7.34	6.56	7.47	7.17	6.14
Being a long-term partner	8.14	8.73	8.50	8.15	8.36	8.44	8.38	8.37	8.09	8.72	8.44	8.11
To what extent does the World Bank Group's work help to achieve development results in Niger?	6.49	7.10	6.95	6.35	6.76	6.74	6.63	7.00	6.34	7.22	6.89	6.16
To what extent does the World Bank Group influence the development agenda in Niger?	7.27	7.59	7.34	7.58	7.36	7.60	7.41	7.46	7.34	7.52	7.55	6.86
The World Bank Group's financial instruments meet the needs of Niger	5.53	6.61	6.32	5.40	5.95	6.19	5.82	6.42	5.42	6.64	6.17	5.25
The World Bank Group meets Niger's needs for knowledge services	5.62	6.26	6.18	5.32	5.76	6.19	5.57	6.49	5.33	6.49	6.09	4.88
The World Bank Group's knowledge work and activities are adaptable to Niger's specific development challenges and country circumstances	6.37	7.23	6.85	6.43	6.67	6.78	6.53	7.04	6.33	7.14	6.86	6.09
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7.09	7.53	7.37	7.11	7.32	7.19	7.03	7.80	7.17	7.41	7.40	6.78
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.10	7.79	7.52	7.02	7.40	7.26	7.19	7.68	7.01	7.75	7.52	6.67
The World Bank Group takes decisions quickly in Niger	4.49	6.41	5.65	4.51	5.14	5.74	5.13	5.56	4.63	6.03	5.52	4.42
Where country systems are adequate, the World Bank Group makes appropriate use of them	7.05	7.96	7.61	7.16	7.47	7.45	7.28	7.79	7.15	7.77	7.61	6.83

Yellow highlight indicates significant difference between Yes and No means.

## Appendix F: Niger FY19 COS Questionnaire



### **World Bank Group Country Survey FY 2019 – Niger**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Niger or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Niger, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Niger.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: GENERAL ISSUES FACING NIGER

A1. When you think about the future in Niger, are you ... ?	
1	Very pessimistic
2	Somewhat pessimistic
3	Somewhat optimistic
4	Very optimistic
5	Not sure

A2. Do you think that economic opportunity for citizens in Niger is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Niger. Please identify which of the following you consider the most important development priorities in Niger. (Choose no more than THREE)			
1	Energy	12	Disaster risk management
2	Private sector development	13	Agriculture and rural development
3	Education	14	Trade and exports
4	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15	Natural resource management (renewables)
5	Global/regional integration	16	Climate change (e.g., mitigation, adaptation)
6	Food security	17	Poverty reduction
7	Social protection (e.g., pensions, targeted social assistance)	18	Health
8	Gender equity (closing the gap between women and men, and boys and girls)	19	Transport (e.g., roads, bridges, transportation)
9	Urban development	20	Economic growth
10	Water and sanitation	21	Information and communications technology
11	Job creation/employment		



## SECTION A: GENERAL ISSUES

<b>A4. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Niger? (Choose no more than THREE)</b>			
1	Transport (e.g., roads, bridges, transportation)	11	Food security
2	Energy	12	Urban development
3	Water and sanitation	13	Natural resource management (renewables)
4	Economic growth	14	Job creation/employment
5	Disaster risk management	15	Health
6	Information and communications technology	16	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Social protection (e.g., pensions, targeted social assistance)	17	Gender equity (closing the gap between women and men, and boys and girls)
8	Agriculture and rural development	18	Private sector development
9	Trade and exports	19	Education
10	Climate change (e.g., mitigation, adaptation)	20	Global/regional integration

<b>A5. When economic and/or social reform efforts fail or are slow to take place in Niger, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	Inadequate level of government accountability
2	Inadequate level of capacity in the government
3	Corruption
4	Private sector involvement and/or influence
5	Political pressures and obstacles
6	Inadequate level of private sector participation
7	Inadequate level of citizen/civil society participation
8	Inadequate level of donor coordination
9	Reforms are not well thought out in light of country challenges
10	Poor coordination within the government
11	Other (please specify): _____



## SECTION A: GENERAL ISSUES

A6. To what extent do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Niger's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

A7. Please describe the direction Niger is moving in, when considering ... ?						
		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1	Human development (e.g., health, education, and social protection)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Equal opportunity for girls and boys, men and women	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Growing Niger's economy in a way that leads to jobs and employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The gap between the rich and the poor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Making government more effective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Attracting new sources of foreign investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION A: GENERAL ISSUES

**A8. Listed below are global challenges. Which do you think have the most serious impact on Niger? (Choose no more than TWO)**

1	Migrants and refugees	6	Conflict and fragility in Niger or neighboring countries
2	Jobs/employment	7	Technology based disruption
3	Trade constraints	8	Geo political uncertainty
4	Climate change	9	The gap between the rich and the poor
5	Terrorism	10	Environmental degradation

**A9. When thinking about development efforts in Niger, do you think that civil society (e.g., NGOs, CBOs) should ... ?**

1	Engage significantly less
2	Engage somewhat less
3	Engage somewhat more
4	Engage significantly more
5	Engage at the same level it does currently
6	Don't know

**A10. To what extent do you trust domestic private sector to engage in public service delivery in Niger?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

**A11. To what extent do you trust international private sector to engage in public service delivery in Niger?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of the World Bank Group in Niger?</b>									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

<b>B2. Overall, please rate your impression of the World Bank Group's effectiveness in Niger.</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

<b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Niger solve its most complicated development challenges?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

<b>B4. When thinking about how the World Bank Group can have the most impact on development results in Niger, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Niger? (Choose no more than THREE)</b>			
1	Health	12	Information and communications technology
2	Social protection (e.g., pensions, targeted social assistance)	13	Transport (e.g., roads, bridges, transportation)
3	Gender equity (closing the gap between women and men, and boys and girls)	14	Agriculture and rural development
4	Private sector development	15	Trade and exports
5	Education	16	Natural resource management (renewables)
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Climate change (e.g., mitigation, adaptation)
7	Energy	18	Urban development
8	Water and sanitation	19	Economic growth
9	Job creation/employment	20	Disaster risk management
10	Global/regional integration	21	Poverty reduction
11	Food security		

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Niger?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Niger? (Choose no more than TWO)</b>	
1	Not adequately flexible
2	Not sufficiently focused on sustainable results
3	Not collaborating enough with civil society (e.g., NGOs, CBOs)
4	Not enough public disclosure of its work
5	Not willing to honestly criticize policies and reform efforts in the country
6	Staff too inaccessible
7	Not collaborating enough with private sector
8	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
9	Not aligned with country priorities
10	Not adequately sensitive to political/social realities in Niger
11	Too influenced by developed countries
12	World Bank Group's processes too slow and complex
13	Arrogant in its approach
14	Inadequate World Bank Group's staffing in Niger
15	Other (please specify): _____
16	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Niger? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?**

1	Increased its emphasis recently
2	Decreased its emphasis recently
3	Emphasis has remained pretty consistent over time
4	Don't know

**B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Private sector	7	Foundations
2	Local government	8	Media
3	Beneficiaries	9	Academia/think tanks/research institutes
4	Youth/university groups	10	Parliament
5	Donor community	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Niger?**

		Strongly disagree										Strongly agree	Don't know
<b>B10</b>	Overall the World Bank Group currently plays a relevant role in development in Niger	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>B11</b>	The World Bank Group's work is aligned with what I consider the development priorities for Niger	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**To what extent is the World Bank Group an effective development partner in Niger, in terms of each of the following?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B12</b>	Responsiveness to needs											<input type="checkbox"/>
<b>B13</b>	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
<b>B14</b>	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
<b>B15</b>	Being inclusive											<input type="checkbox"/>
<b>B16</b>	Openness (sharing data and other information)											<input type="checkbox"/>
<b>B17</b>	Collaboration with the Government											<input type="checkbox"/>
<b>B18</b>	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
<b>B19</b>	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
<b>B20</b>	Collaboration with civil society											<input type="checkbox"/>
<b>B21</b>	Staff accessibility											<input type="checkbox"/>
<b>B22</b>	Collaboration with other donors and development partners											<input type="checkbox"/>
<b>B23</b>	Collaboration with the private sector											<input type="checkbox"/>
<b>B24</b>	Straightforwardness and honesty											<input type="checkbox"/>
<b>B25</b>	Treating clients and stakeholders in Niger with respect											<input type="checkbox"/>
<b>B26</b>	Being a long-term partner											<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Niger? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Natural resource management (renewables)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C2. To what extent does the World Bank Group's work help to achieve development results in Niger?												
1	2	3	4	5	6	7	8	9	10			
To no degree at all										To a very significant degree		Don't know

C3. To what extent does the World Bank Group influence the development agenda in Niger?												
1	2	3	4	5	6	7	8	9	10			
To no degree at all										To a very significant degree		Don't know

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

To what extent do you agree with the following statements about the World Bank Group in Niger?												
		Strongly disagree									Strongly agree	Don't know
<b>C4</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Niger	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	The World Bank Group meets Niger's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**C6. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Performance-Based Allocation (PBA), the Special allocation under the Risk Mitigation Regime (RMR), the Regional Integration Window (RIW), the Refugees-Sub-Window, and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Niger? (Select only ONE response)**

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

**How effectively does the World Bank Group support Niger's efforts ... ?**

		Not effectively at all									Very effectively	Don't know
<b>C7</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	To identify and monitor risks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**C11. How effectively does the World Bank Group's SCD and CPF activities support Niger's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effectively at all									Very effectively	Don't know



## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Niger, to what extent do you believe that the World Bank Group's knowledge work and activities:													
		To no degree at all					To a very significant degree					Don't know	
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8	Are adaptable to Niger's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Not significant at all									Very significant		Don't know		

D10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Very low technical quality									Very high technical quality		Don't know		

## SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>E1</b>	The World Bank Group disburses funds promptly											<input type="checkbox"/>	
<b>E2</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports											<input type="checkbox"/>	
<b>E3</b>	The World Bank Group's approvals and reviews are done in a timely fashion											<input type="checkbox"/>	
<b>E4</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable											<input type="checkbox"/>	
<b>E5</b>	The World Bank Group's conditions on its lending are reasonable											<input type="checkbox"/>	
<b>E6</b>	The World Bank Group takes decisions quickly in Niger											<input type="checkbox"/>	
<b>E7</b>	Working with the World Bank Group increases Niger's institutional capacity											<input type="checkbox"/>	
<b>E8</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them											<input type="checkbox"/>	

E9. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Niger?											
1	2	3	4	5	6	7	8	9	10		
To no degree at all									To a very significant degree	<input type="checkbox"/>	
										Don't know	

E10. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Niger? (Choose no more than TWO)	
1	Jobs
2	Business development
3	Infrastructure
4	Social cohesion
5	Public services
6	Education
7	Health
8	Supporting poor and marginalized local communities
9	Other (please specify): _____
10	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN NIGER

**F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Niger? (Choose no more than TWO)**

1	Ensure greater selectivity in its work
2	Help to bring discipline/effective supervision to implementation of World Bank Group projects
3	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
4	Offer more innovative financial products
5	Offer more innovative knowledge services
6	Collaborate more effectively with Government clients (e.g., national, state, local)
7	Work faster
8	Reduce the complexity of obtaining World Bank Group financing
9	Provide more adequate data/knowledge/statistics/figures on Niger's economy
10	Engage more effectively with civil society (e.g., NGOs, CBOs)
11	Increase the level of capacity development in the country
12	Engage more directly with beneficiaries
13	Improve the quality of its experts as related to Niger's specific challenges
14	Engage more effectively with private sector
15	Other (please specify): _____

**F2. When considering the combination of services that the World Bank Group offers in Niger, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Niger? (Select only ONE response)**

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Niger
6	Don't know

## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G1. How frequently do you interact with the World Bank Group now in Niger?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Niger? (Choose no more than TWO)</b>			
1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>			
1	World Bank Group's publications and other written materials	4	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	5	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

<b>G4. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	
1	High speed/WiFi
2	Dial-up

<b>G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g. read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g. read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	11	Private Foundation
2	Office of Minister	12	NGO/Community Based Organization
3	Office of Parliamentarian	13	Media (press, radio, TV, web, etc.)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Trade Union
6	Local Government Office or Staff	16	Faith-Based Group
7	Bilateral Agency	17	Youth Group
8	Multilateral Agency	18	Academia/Research Institute/Think Tank
9	Private Sector Organization	19	Judiciary Branch
10	Financial Sector/Private Bank	20	Other (please specify): _____

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Niger? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION H: BACKGROUND INFORMATION

<b>H5. Do your projects involve both the World Bank and the IFC?</b>	
1	Yes
2	No

<b>H6. Which of the following describes most of your exposure to the World Bank Group in Niger? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H7. What's your gender?</b>	
1	Female
2	Male

<b>H8. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H9. Which best represents your geographic location?</b>	
1	Agadez
2	Diffa
3	Dosso
4	Tahoua
5	Tillabery
6	Maradi
7	Zinder
8	Niamey

**Thank you for completing the survey!**