



World Bank Group Country Survey FY 2019 – Colombia

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Colombia or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Colombia, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Colombia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING COLOMBIA

A1. When you think about the future in Colombia, are you ... ?

| | |
|---|----------------------|
| 1 | Very pessimistic |
| 2 | Somewhat pessimistic |
| 3 | Somewhat optimistic |
| 4 | Very optimistic |
| 5 | Not sure |

A2. Do you think that economic opportunity for citizens in Colombia is ... ?

| | |
|---|------------------------|
| 1 | Increasing |
| 2 | Decreasing |
| 3 | Staying about the same |

A3. Listed below are a number of development priorities in Colombia.

Please identify which of the following you consider the most important development priorities in Colombia. (Choose no more than THREE)

| | | | |
|----|---|----|--|
| 1 | Urban development | 13 | Anti-corruption |
| 2 | Energy | 14 | Judiciary reform |
| 3 | Water and sanitation | 15 | Economic growth |
| 4 | Balanced territorial development | 16 | Disaster risk management |
| 5 | Job creation/employment | 17 | Information and communications technology |
| 6 | Private sector development/entrepreneurship | 18 | Transport (e.g., roads, bridges, transportation) |
| 7 | Education | 19 | Agriculture and rural development |
| 8 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 20 | Trade and exports |
| 9 | Global/regional integration | 21 | Environmental sustainability |
| 10 | Peace and post-conflict agenda | 22 | Climate change (e.g., mitigation, adaptation) |
| 11 | Social protection (e.g., pensions, targeted social assistance) | 23 | Health |
| 12 | Gender equity (closing the gap between women and men, and boys and girls) | 24 | Financial markets |

SECTION A: GENERAL ISSUES

A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Colombia? (Choose no more than THREE)

| | | | |
|----|--|----|---|
| 1 | Balanced territorial development | 13 | Health |
| 2 | Information and communications technology | 14 | Financial markets |
| 3 | Social protection (e.g., pensions, targeted social assistance) | 15 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 4 | Agriculture and rural development | 16 | Gender equity (closing the gap between women and men, and boys and girls) |
| 5 | Trade and exports | 17 | Private sector development/entrepreneurship |
| 6 | Transport (e.g., roads, bridges, transportation) | 18 | Global/regional integration |
| 7 | Energy | 19 | Urban development |
| 8 | Anti-corruption | 20 | Environmental sustainability |
| 9 | Economic growth | 21 | Judiciary reform |
| 10 | Disaster risk management | 22 | Water and sanitation |
| 11 | Peace and post-conflict agenda | 23 | Job creation/employment |
| 12 | Climate change (e.g., mitigation, adaptation) | 24 | Education |

A5. When economic and/or social reform efforts fail or are slow to take place in Colombia, which of the following would you attribute this to? (Choose no more than TWO)

| | |
|---|---|
| 1 | Reforms are not well thought out in light of country challenges |
| 2 | Poor coordination within the government |
| 3 | Inadequate level of government accountability |
| 4 | Inadequate level of capacity in the government |
| 5 | Political pressures and obstacles |
| 6 | Inadequate level of private sector participation |
| 7 | Inadequate level of citizen/civil society participation |
| 8 | Corruption |
| 9 | Other (please specify): _____ |

SECTION A: GENERAL ISSUES

| A6. To what extent do you trust each of the following groups to do what is right? | | | | | | | | | | | | |
|---|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | The national/federal government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Bilateral organizations (e.g., DFID, JICA, GIZ, USAID) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | The World Bank Group | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | The International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | UN | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | The Inter-American Development Bank (IDB/BID) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | The Latin American Development Bank (CAF) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | Banco de la Republica | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | Private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | Civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | Faith-based institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | Media and their web presence (e.g., newspapers, TV stations, radio) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| A7. Please describe the direction Colombia is moving in, when considering ... ? | | | | | | |
|---|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | | Getting much worse | Getting somewhat worse | Staying the same | Getting somewhat better | Getting much better |
| 1 | Human development (e.g., health, education, and social protection) | <input type="checkbox"/> |
| 2 | Equal opportunity for girls and boys, men and women | <input type="checkbox"/> |
| 3 | Growing Colombia's economy in a way that leads to jobs and employment | <input type="checkbox"/> |
| 4 | The gap between the rich and the poor | <input type="checkbox"/> |
| 5 | Making government more effective | <input type="checkbox"/> |
| 6 | Anti-corruption | <input type="checkbox"/> |
| 7 | Developing the private sector/fostering entrepreneurship | <input type="checkbox"/> |

SECTION A: GENERAL ISSUES

A8. Listed below are global challenges. Which do you think have the most serious impact on Colombia? (Choose no more than TWO)

| | | | |
|---|--|---|---------------------------------------|
| 1 | Fragility in Colombia or neighboring countries | 5 | Jobs/employment |
| 2 | Technology based disruption | 6 | Trade constraints |
| 3 | Climate change | 7 | The gap between the rich and the poor |
| 4 | Migrants and refugees | 8 | Environmental degradation |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B1. How familiar are you with the work of these organizations in Colombia? | | | | | | | | | | | |
|---|---|---------------------|---|---|---|---|---|---|---|---|--------------------|
| | | Not familiar at all | | | | | | | | | Extremely familiar |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1 | World Bank Group (WBG) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 2 | Inter-American Development Bank (IDB/BID) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 3 | Latin American Development Bank (CAF) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 4 | International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

| B2. Overall, please rate your impression of the effectiveness of these organizations in Colombia. | | | | | | | | | | | | |
|--|---|----------------------|---|---|---|---|---|---|---|---|----------------|--------------------------|
| | | Not effective at all | | | | | | | | | Very effective | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | World Bank Group (WBG) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Inter-American Development Bank (IDB/BID) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | Latin American Development Bank (CAF) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| B3. When thinking about how the World Bank Group can have the most impact on development results in Colombia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Colombia? (Choose no more than THREE) | | | |
|--|---|----|--|
| 1 | Private sector development/entrepreneurship | 13 | Trade and exports |
| 2 | Education | 14 | Environmental sustainability |
| 3 | Peace and post-conflict agenda | 15 | Judiciary reform |
| 4 | Job creation/employment | 16 | Economic growth |
| 5 | Health | 17 | Disaster risk management |
| 6 | Financial markets | 18 | Information and communications technology |
| 7 | Social protection (e.g., pensions, targeted social assistance) | 19 | Transport (e.g., roads, bridges, transportation) |
| 8 | Gender equity (closing the gap between women and men, and boys and girls) | 20 | Agriculture and rural development |
| 9 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 21 | Climate change (e.g., mitigation, adaptation) |
| 10 | Global/regional integration | 22 | Anti-corruption |
| 11 | Energy | 23 | Balanced territorial development |
| 12 | Water and sanitation | 24 | Urban development |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Colombia?

| | | Greatest Value (Choose only ONE) | Second Greatest Value (Choose only ONE) |
|----|---|---|--|
| 1 | Bringing together different groups of stakeholders | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Capacity development related to World Bank Group supported projects | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Technical assistance | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Policy advice, studies, analyses | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Data and statistics | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Promoting knowledge sharing | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Implementation support | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Mobilizing third party financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Other (please specify): _____ | <input type="checkbox"/> | <input type="checkbox"/> |

B5. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Colombia? (Choose no more than TWO)

| | |
|----|---|
| 1 | Not adequately sensitive to political/social realities in Colombia |
| 2 | World Bank Group's processes too complex |
| 3 | World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures) |
| 4 | Not collaborating enough with private sector |
| 5 | Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN |
| 6 | Not adequately flexible |
| 7 | Not willing to honestly criticize policies and reform efforts in the country |
| 8 | Not collaborating enough with civil society (e.g., NGOs, CBOs) |
| 9 | Arrogant in its approach |
| 10 | Other (please specify): _____ |
| 11 | Don't know |

B6. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

| | |
|---|---|
| 1 | Increased its emphasis recently |
| 2 | Decreased its emphasis recently |
| 3 | Emphasis has remained pretty consistent over time |
| 4 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| To what extent do you agree with the following statements about the World Bank Group's work in Colombia? | | | | | | | | | | | | |
|--|---|-------------------|---|---|---|---|---|---|---|----------------|----|--------------------------|
| | | Strongly disagree | | | | | | | | Strongly agree | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| B7 | Overall the World Bank Group currently plays a relevant role in development in Colombia | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B8 | The World Bank Group's work is aligned with what I consider the development priorities for Colombia | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| To what extent is the World Bank Group an effective development partner in Colombia, in terms of each of the following? | | | | | | | | | | | | |
|---|--|---------------------|---|---|---|---|---|------------------------------|---|---|----|--------------------------|
| | | To no degree at all | | | | | | To a very significant degree | | | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| B9 | Responsiveness to needs | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B10 | Flexibility (in terms of the institution's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B11 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B12 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B13 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B14 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B15 | The speed in which it gets things accomplished on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B16 | Helping to bring discipline/effective supervision to implementation of investment projects | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B17 | Collaboration with civil society | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B18 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B19 | Collaboration with other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B20 | Collaboration with the private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B21 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B22 | Treating clients and stakeholders in Colombia with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B23 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Colombia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") | | | | | | | | | | | | |
|---|---|----------------------|---|---|---|---|---|---|---|---|----------------|--------------------------|
| | | Not effective at all | | | | | | | | | Very effective | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Gender equity (closing the gap between women and men, and boys and girls) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | Private sector development/entrepreneurship | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | Peace and post-conflict agenda | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | Balanced territorial development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 13 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 14 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 15 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 16 | Agriculture and rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 17 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 18 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 19 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 20 | Anti-corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 21 | Judiciary reform | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 22 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 23 | Disaster risk management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 24 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--|--------------------------|
| C2. To what extent does the World Bank Group's work help to achieve development results in Colombia? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--|--------------------------|
| C3. To what extent does the World Bank Group influence the development agenda in Colombia? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

| | | | | | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|
| To what extent do you agree with the following statements about the World Bank Group in Colombia? | | | | | | | | | | | | | |
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| C4 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Colombia | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| | C5 | The World Bank Group meets Colombia's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--|--------------------------|
| C6. To what extent do you believe that Colombia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

| | |
|---|--------------------|
| D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| | | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|--|
| In Colombia, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | |
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know | |
| D2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D4 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D5 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D6 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D7 | Are adaptable to Colombia's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------|--------------------------|------------|--|
| D8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| Not significant at all | | | | | | | | | Very significant | | Don't know | |

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|-----------------------------|--------------------------|------------|--|
| D9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| Very low technical quality | | | | | | | | | Very high technical quality | | Don't know | |

SECTION E: WORKING WITH THE WORLD BANK GROUP

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----------------|--------------------------|
| | | Strongly disagree | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| E1 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E2 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E3 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E4 | The World Bank Group's Environmental and Social Framework requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E5 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E6 | The World Bank Group takes decisions quickly in Colombia | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E7 | Working with the World Bank Group increases Colombia's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| E8 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

SECTION E: WORKING WITH THE WORLD BANK GROUP

E9. To what extent do you believe that the donor community is doing enough to support the government's efforts related to migrants in Colombia?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

E10. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the migrant crisis in Colombia? (Choose no more than TWO)

| | |
|---|---|
| 1 | Jobs |
| 2 | Social protection |
| 3 | Strengthening of policy and institutional frameworks |
| 4 | Macro issues (fiscal accounts, balance of payments, etc.) |
| 5 | Education |
| 6 | Health |
| 7 | Housing |
| 8 | Other (please specify): _____ |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN COLOMBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Colombia? (Choose no more than TWO)

| | |
|---|---|
| 1 | Offer more innovative financial products |
| 2 | Provide more adequate data/knowledge/statistics/figures on Colombia's economy |
| 3 | Engage more directly with beneficiaries |
| 4 | Offer more innovative knowledge services |
| 5 | Reduce the complexity of obtaining World Bank Group financing |
| 6 | Increase availability of Reimbursable Advisory Services (RAS) |
| 7 | Engage more effectively with the private sector |
| 8 | Other (please specify): _____ |

F2. When considering the combination of services that the World Bank Group offers in Colombia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Colombia? (Select only ONE response)

| | |
|---|---|
| 1 | Financial services |
| 2 | Knowledge products |
| 3 | Convening services |
| 4 | Technical assistance |
| 5 | None of the above |
| 6 | The combination is appropriate for Colombia |
| 7 | Don't know |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| G1. How frequently do you interact with the World Bank Group now in Colombia? | |
|--|-----------------------------------|
| 1 | Never |
| 2 | Less than once a year |
| 3 | Once a year to a few times a year |
| 4 | Less than once a month |
| 5 | At least once a month |
| 6 | At least once a week |

| G2. How do you get most of your information about economic and social development issues in Colombia? (Choose no more than TWO) | | | |
|--|------------------|---|--|
| 1 | Internet | 5 | Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) |
| 2 | Periodicals | 6 | Local television |
| 3 | Local newspapers | 7 | Other (please specify): _____ |
| 4 | Local radio | | |

| G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) | | | |
|---|--|---|---|
| 1 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) | 3 | World Bank Group's publications and other written materials |
| 2 | Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) | 4 | World Bank Group's seminars/workshops/conferences |

| G4. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? | | | | | |
|--|---|--------------------------|--------------------------|--------------------------|--------------------------|
| | | Every few days | Every few weeks | Every few months | Not at all |
| 1 | Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Visited a WBG website (e.g., read a blog, used data) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Attended an event/conference hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Watched a webinar or online event hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Read some or all of a WBG research paper or publication | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Met professionally with WBG staff | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current affiliation? (Select only ONE response) | | | |
|---|---|----|--|
| 1 | Office of the President | 11 | Private Foundation |
| 2 | Office of Minister | 12 | NGO/Community Based Organization |
| 3 | Office of Parliamentarian | 13 | Media (press, radio, TV, web, etc.) |
| 4 | Employee of a Ministry, Ministerial Department or Implementation Agency | 14 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 5 | Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program | 15 | Trade Union |
| 6 | Local Government Office or Staff | 16 | Faith-Based Group |
| 7 | Bilateral Agency | 17 | Youth Group |
| 8 | Multilateral Agency | 18 | Academia/Research Institute/Think Tank |
| 9 | Private Sector Organization | 19 | Judiciary Branch |
| 10 | Financial Sector/Private Bank | 20 | Other (please specify): _____ |

| H2. Please identify the primary specialization of your work. (Select only ONE response) | | | |
|--|--------------------------------------|----|--|
| 1 | Water | 12 | Gender |
| 2 | Social protection and labor | 13 | Transport and ICT |
| 3 | Fragility, conflict and violence | 14 | Urban, rural, and social development |
| 4 | Environment and natural resources | 15 | Governance |
| 5 | Public-private partnerships | 16 | Poverty |
| 6 | Education | 17 | Jobs |
| 7 | Health, nutrition, and population | 18 | Agriculture |
| 8 | Energy and extractives | 19 | Climate change |
| 9 | Macroeconomics and fiscal management | 20 | Generalist (specialized in multiple sectors) |
| 10 | Trade and competitiveness | 21 | Other (please specify): _____ |
| 11 | Finance and markets | | |

| H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country? | |
|--|-----|
| 1 | Yes |
| 2 | No |

SECTION H: BACKGROUND INFORMATION

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Colombia? (Select only ONE response)

- | | |
|---|--|
| 1 | The World Bank (IBRD) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | International Centre for Settlement of Investment Disputes (ICSID) |

H5. Do your projects involve both the World Bank and the IFC?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

H6. Which of the following describes most of your exposure to the World Bank Group in Colombia? (Choose no more than TWO)

- | | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

H7. What's your gender?

- | | |
|---|--------|
| 1 | Female |
| 2 | Male |

H8. What's your age?

- | | |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

H9. Which best represents your geographic location?

- | | |
|---|-------------------|
| 1 | Bogotá |
| 2 | Outside of Bogotá |

Thank you for completing the survey!