

**Questionnaire**  
**Vulnerability of families/households to the socio-economic impact of COVID-19**  
**Second wave**

Good day, my name is \_\_\_\_\_ (Name, Surname). I'm representing "R-Insights" independent research company. During our survey on the impact of COVID-19 on families/households your family agreed to participate in the second wave of the survey, which is undertaken with the request of UNICEF and refers to children.

The member in your family who is more aware on questions related to children should answer the questions. The respondent who participates in this survey and answers all relevant questions will have a small appreciation incentive – a recharge of his/her mobile number.

Our call will be recorded for quality control purposes. Could you provide 15 minutes to answer our questions?

**FOR INTERVIEWER: ONLY IF THE RESPONDENT ASKS WHAT ORGANIZATION IS UNICEF, CLARIFY: "IT IS THE UN'S CHILDREN'S FOUND".**

**IF THE RESPONDENT ASKS "WHAT ORGANIZATION YOU REPRESENT? WHO ARE YOU?", SAY THAT IN CASE OF QUESTIONS HE/SHE CAN CONTACT WITH SURVEY RESPONSIBLE PEOPLE. IF THE RESPONDENTS WANTS TO CONTACT WITH THE RESPONDIBLES, CHOOSE THE ANSWER OPTION 9 IN Q0 (9. BEFORE PARTICIPATING I WOULD LIKE TO KNOW WHO YOU ARE AND WHAT ORGANIZATION YOU REPRESENT) AND READ THE TEXT ON THE SCREEN:**

Please, write to UNICEF or UN Armenia office Facebook pages, email UNICEF (yerevan@unicef.org) or call "R-Insights" research company with the following number: 010 322 522. You can learn more about the company from our website: [www.r-insights.am](http://www.r-insights.am).

**Q0. How many children under 18 are there in your family?**

**IF THERE IS MORE THAN ONE CHILD, ASK THE BIRTHDATE OF EACH CHILD AND CHOOSE THE CHILD WHOSE BIRTHDATE IS THE CLOSEST TO THE DATE OF THE INTERVIEW. IF THE CHILDREN ARE TWINS, ASK WHOM THE RESPONDENT CONSIDERS THE ELDEST. ASKS THE RESPONDENT TO ANSWER THE QUESTIONS ONLY REGARDING THE CHOSEN CHILD.**

Child 1. Day \_\_\_ month \_\_\_ year

Child 2. Day \_\_\_ month \_\_\_ year

Child 3. Day \_\_\_ month \_\_\_ year

Child 4. Day \_\_\_ month \_\_\_ year

Child 5. Day \_\_\_ month \_\_\_ year

Child 6. Day \_\_\_ month \_\_\_ year

Child 7. Day \_\_\_ month \_\_\_ year

Child 8. Day \_\_\_ month \_\_\_ year

Child 9. Day \_\_\_ month \_\_\_ year

## Module 1. DEMOGRAPHY

### Q1. Age of the child \_\_\_\_ (DON'T READ ANSWER OPTIONS)

1. 0-2 years old (2 years not completed)
2. 2-6 years old (6 years not completed)
3. 6-18 years old (18 years not completed)

### Q2. Sex of the child

1. Girl
2. Boy

### Q3. Does your child have disability or special education needs? (READ ANSWER OPTIONS. ACCEPT ONE ANSWER)

1. No, child doesn't have either
2. Yes, child has disability
3. Yes, child has special education needs
4. Yes, child has both

### Q4. What is your relationship to the child? (READ ANSWER OPTIONS. ACCEPT ONE ANSWER)

1. Father or step/foster father
2. Mother or step/foster mother
3. Aunt or uncle
4. Grandmother or grandfather
5. Other relative
6. Unrelated guardian/caregiver

### Q5. Did you personally respond to the previous set of the interview?

1. Yes => GO to Q11
2. No

### Q6. Are you the head of the household?

1. Yes => GO to Q11
2. No
3. Me and other HH member are the head of the household at the same time

### Q7. What is your sex?

1. Male
2. Female

### Q8. What is your age? \_\_\_\_ (FILL THE EXACT NUMBER OF COMPLETED YEARS)

**Q9. What is your education level? (READ ANSWER OPTIONS. ACCEPT ONE ANSWER)**

1. Does not have primary education and not literate
2. Does not have primary education but literate
3. Primary
4. Basic
5. Secondary
6. Primary vocational
7. Secondary vocational (technical school, college)
8. Incomplete higher education
9. Higher education (bachelor, masters)
10. Academic (postgraduate)

**Q10. Do you have any paid job/business on the territory of Armenia? (ANY KIND OF PAID JOB)**

1. Yes
2. No

**Module 2. CHILDREN of ALL AGES: CHILD'S HEALTH**

**Q11. During the state of emergency did your child require medical attention or needed to use healthcare services for any reason?**

1. Yes
2. No => GO to Q13

**Q12. Did your child receive the necessary health service?**

1. Yes => GO to Q14
2. No

**Q13. Please, indicate the reason, why he/she did not receive:** *(Don't read answer options first. Read only if the respondent finds it difficult to answer. Choose one option which matches the respondent's answer the most)*

1. Child didn't get health service because health facility didn't provide the service due to Coronavirus emergency
2. Child didn't get health service because health professional wasn't available due to Coronavirus emergency
3. Child didn't get health service because of lack of transportation due to Coronavirus emergency
4. Child didn't get health service because we had concerns about getting infected with Coronavirus in the health facility
5. Child didn't get health service for any other reason not related to Coronavirus emergency

Use the code 99 for "Refuse to answer" cases

**Q14. Did your child have vaccination due during the state of emergency?**

1. Yes
2. No

**Q15. Did you receive a call from healthcare facility or provider to bring your child for vaccination during the state of emergency?**

1. Yes
2. No

**Q16. Was your child taken to get the vaccination during the state of emergency?**

1. Yes => GO to Q18
2. No

**Q17. Please, indicate the reason why the child was not taken to get the vaccination: (DON'T READ ANSWER OPTIONS. CHOOSE THE ONE WHICH MATCHES THE RESPONDENT'S ANSWER THE MOST)**

1. No vaccination due was planned
2. We refuse vaccination/never take the child for
3. Child wasn't taken to get vaccination because health facility didn't provide the service due to Coronavirus emergency
4. Child wasn't taken to get vaccination because health professional wasn't available due to Coronavirus emergency
5. Child wasn't taken to get vaccination because of lack of transportation due to Coronavirus emergency
6. Child wasn't taken to get vaccination because we had concerns about getting infected by Coronavirus in the health facility
7. Child wasn't taken to get vaccination for any other reason not related to Coronavirus emergency

**Q18. Please let me know what method of teaching children the right behavior or addressing a behavior problem did you or any other adult in your household use with the child in the past month**

1. Yes, I or another adult in HH used the methods in past month
2. No, nobody in the HH used the method in the past month

Took away privileges, forbade something your child(ren) liked.	<b>1</b>	<b>2</b>
Explained why your child(ren)'s behaviour was wrong or gave (him/her) something else to do.	<b>1</b>	<b>2</b>
Shouted, yelled at or screamed at (him/her), called "dumb", "lazy" or other name like that	<b>1</b>	<b>2</b>
Spanked, hit or slapped his/her ass or other body part with bare hand or other hard object.	<b>1</b>	<b>2</b>
Beat (him/her) up, that is hit him/her over and over as hard as one could.	<b>1</b>	<b>2</b>

GO TO THE MODULE CORRESPONDING THE CHILD'S AGE

Module 3. CHILDREN UNDER TWO YEARS OLD (2 YEARS NOT COMPLETED)

**Q19. Please, indicate your child's age by months.**

Use the code 99 for "Refuse to answer" cases

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**Q20. Was your child breastfed before emergency?**

1. Yes
2. No

**Q21. Is your child breastfed now?**

1. Yes
2. No

**Q22. What did your child eat during last 24 hours? (READ ANSWER OPTIONS. ACCEPT ALL APPLICABLE OPTIONS. IF THE RESPONDENT CHOOSES THE 1<sup>ST</sup> OPTION, EXCLUDE OTHER OPTIONS)**

1. Only breast milk
2. Cow milk with bottle or cup or mixed milk
3. Other food

GO to MODULE 7

#### **Module 4. CHILDREN FROM TWO TO SIX YEARS OLD (6 YEARS NOT COMPLETED)**

**Q23. Did your child attend any pre-school prior to the state of emergency?**

1. Yes
2. No =>GO TO Q26

**Q24. Is it a public or private preschool?**

1. Public
2. Private

**Q25. Was the child involved in distance/home-based learning with support from a pre-school during the state of emergency?**

1. Yes
2. No

**Q26. Is your child attending a pre-school now?**

1. Yes => GO TO Q28
2. No

**Q27. Please, indicate the reason of not attending? (READ ANSWER OPTIONS. ACCEPT THE ONE MOST APPLICABLE TO THE RESPONDENT'S ANSWER)**

1. Concerns for coronavirus for child
2. Concerns for coronavirus for other family members
3. The pre-school is closed due to Coronavirus
4. Any other reason related to Coronavirus

Use the code 99 for "Refuse to answer" cases

5. Any other reason not related to Coronavirus

**Q28. In your opinion, should the pre-schools reopen in September? (READ ANSWER OPTIONS. ACCEPT ONE OPTION)**

1. Definitely yes
2. Probably yes
3. Probably no
4. Definitely no

**Q29. In what cases will you take your child to pre-school in September? (DON'T READ ANSWER OPTIONS. ACCEPT ONE OPTION)**

1. Will not take in any case
2. Will take only if the Coronavirus threat disappears or lowers in our country => GO TO Q31
3. Will take only if the pre-school ensures means to prevent the spread of Coronavirus, which I consider sufficient => GO TO Q31
4. Will take in any case => GO TO Q31
5. Other (*Specify*) \_\_\_\_\_ => GO TO Q30

**Q30. Is your decision caused by Coronavirus?**

1. Yes
2. No

**Q31. During last month how often did you or any household member engage in any of the mentioned activities with your child: (READ ANSWER OPTIONS. ACCEPT ONE OPTION FOR EACH ACTIVITY)**

1. Several times a day	2. Once a day	3. Few times a week	4. Randomly	5. Didn't engage in activity
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1. Read books or looked at picture books	1	2	3	4	5
2. Sang songs to or with the child, including lullabies	1	2	3	4	5
3. Played with the child	1	2	3	4	5
4. Told stories, fairy tales	1	2	3	4	5
5. Took the child for a walk outside the home	1	2	3	4	5
6. Named, counted, or drew things for or with the child	1	2	3	4	5

GO to MODULE 7

## Module 5. CHILDREN FROM SIX TO EIGHTEEN YEARS OLD (18 NOT COMPLETED)

**Q32. Did the child attend school or equivalent educational institution prior to the state of emergency?**

1. Yes => GO TO Q34
2. No

**Q33. Please, indicate the reason, why the child did not attend: (DON'T READ ANSWER OPTIONS. ACCEPT ALL APPLICABLE OPTIONS)**

Use the code 99 for "Refuse to answer" cases

1. Child has just turns six
2. The school did not accept the child because of small age
3. We didn't want to take the child to school because of small age
4. Child has disability
5. Child has health problems
6. Because of the family's social condition
7. Other (SPECIFY)\_\_\_\_\_ GO TO Q43

**Q34. Was the child involved in distance/home-based learning?**

1. Yes => GO to Q36
2. No

**Q35. If no, why was your child not involved in distance/home-based learning? (DON'T READ ANSWER OPTIONS. READ ONLY IF THE RESPONDENT FINDS IT DIFFICULT TO ANSWER. ACCEPT ALL APPLICABLE OPTIONS)**

1. School/teachers don't provide the service
2. We don't have the necessary devices
3. We do not have enough number of devices for all children in our family
4. We don't have access to internet
5. We don't know how/ don't have skills to use the devices
6. We don't want to/ are against distance learning
7. Child has disability and/or special learning needs
8. Other (*Please indicate*)
98. Don't know
99. Refuse to respond

**Q36. What delivery channels was your school-aged child mostly using for distance/home-based learning? (PROMPT ONLY IF THE RESPONDENT CANNOT RECALL, MARK ALL THAT APPLY)**

	Yes	No
1. Distance/online learning platforms (ArmEdu, Eschool)	1	2
2. Video conferencing platforms (Skype, Zoom, etc)	1	2
3. Messaging platforms (WhatsApp, Telegram, Viber, etc)	1	2
4. Phone applications	1	2
5. Printed resources (books, magazines)	1	2
6. TV lessons by the Ministry of Education	1	2
7. YouTube channel of the Ministry of Education	1	2
8. Other (SPECIFY)_____	1	2

**Q36.1. Has your child used any online resource during distance learning? (READ ANSWER OPTIONS. ACCEPT ALL APPLICABLE OPTIONS)**

1. e-school.am (formerly heravar.armedu.am)
2. Armenian page of Khan Academy (khanacademy.org/)
3. Dasaran.am website
4. Other (SPECIFY)\_\_\_\_\_

Use the code 99 for "Refuse to answer" cases

**Q37. Which of the following platforms were more often used by your child's teachers for distance learning? (READ ANSWER OPTIONS. SELECT UP TO 2 OPTIONS).**

1. Zoom
2. Moodle
3. Office 365
4. Viber
5. Microsoft Teams
6. FB messenger
7. Skype
8. Google meat
9. Other (SPECIFY)\_\_\_\_\_

**Q38. Did your child receive support from schoolteachers for the learning (checking child's progress, giving new assignment)? (READ ANSWER OPTIONS. ACCEPT ONE OPTION)**

1. All teachers supported in some way
2. Most teachers supported in some way
3. Very few teachers supported in some way
4. No teachers support

**Q39. How satisfied were you with the way your school organized distance/home-based learning to respond to current unprecedented situation? (READ ANSWER OPTIONS. CHOOSE ONE OPTION)**

1. Very satisfied
2. Somewhat satisfied
3. We don't care
4. Somewhat dissatisfied
5. Very dissatisfied

**Q40. How involved were you in supporting your child's education before Coronavirus emergency? (READ ANSWER OPTIONS. CHOOSE ONE OPTION)**

1. Very involved
2. Somewhat involved
3. Almost not involved
4. Absolutely not involved

**Q41. How involved were you in supporting your child's education through distance learning?**

1. Very involved
2. Somewhat involved
3. Almost not involved
4. Absolutely not involved

**Q42. How did your involvement in child's education change?**

Use the code 99 for "Refuse to answer" cases



1. It increased dramatically
2. It somewhat increased
3. It didn't change
4. It decreased some
5. It decreased a lot

**Q43. Did your child watch TV lessons by the Ministry of Education on TV or YouTube channel in regular way?**

1. Yes, watched in regular way
2. Yes, did not watch in regular way
3. Never watched => GO TO Q45
98. Don't know (**DON'T READ**)

**Q44. How satisfied was your child with content of those programs?**

1. Very satisfied
2. Somewhat satisfied
3. We don't care
4. Somewhat dissatisfied
5. Very dissatisfied

**Q45. Do you think those programs should be available after the emergency?**

1. Yes
2. No
98. Don't know (**DON'T READ**)

**Q46. Have you heard about distance consultancy and lessons organized in August for those pupils who have missed distance learning or want to repeat?**

1. Yes
2. No => GO TO Q48

**Q47. Is your child engaged in distance consultancy and lessons organized in August for those pupils who have missed distance learning or want to repeat?**

1. Yes
2. No

**Q48. Do you think children should go to school in September? (**READ ANSWER OPTIONS. CHOOSE ONE OPTION**)**

1. Definitely yes
2. Rather yes
3. Rather no
4. Definitely no
98. Don't know (**DON'T READ**)

**Q49. In what case will you take your child to school in September? (**DON'T READ ANSWER OPTIONS. ACCEPT ONE OPTION**)**

Use the code 99 for "Refuse to answer" cases

1. Will not take in any case
2. Will take only if the Coronavirus threat disappears or lowers in our country =>GO TO Q51
3. Will take only if the school ensures means to prevent the spread of Coronavirus, which I consider sufficient  
=> GO TO Q51
4. Will take in any case => GO TO Q51
5. Other (*Specify*)\_\_\_\_\_

**Q50. Is your decision caused by Coronavirus?**

1. Yes
2. No

**Q51. During last month how often did you or any household member engage in any of the mentioned activities with your child: (*Read answer options. Accept one option for each activity*)**

1. Several times a day	2.Once a day	3.Few times a week	4.Randomly	5.Didn't engage in activity
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Had long talks, shared stories	1	2	3	4	5
Did household work together	1	2	3	4	5
Played a game	1	2	3	4	5
Watched a TV film/program	1	2	3	4	5
Went for a walk	1	2	3	4	5
Went for shopping	1	2	3	4	5

**Q52. Have you talked to your child on the measures of Coronavirus/Covid-19 prevention?**

1. Yes
2. No =>GO TO Q52

**Q53. On what measures of Coronavirus/Covid-19 prevention have you talked to your child?**

1. Wearing a face mask
2. Wash hands with soap and warm water.
3. Use hand sanitizers.
4. Covering the mouth and nose when coughing or sneezing.
5. Avoid touching the mouth, nose, eyes, face with unwashed hands.
6. Wash hands frequently throughout the day
7. Avoid touching surfaces.
8. Using physical distancing (keeping minimum 2 meters).
9. Eating garlic, lemon.
10. Drinking water.
11. Other (**SPECIFY**) \_\_\_\_\_

**Module 6. INTERNET SKILLS AND SAFETY**

**Q54. Do you use mobile or fixed internet yourself?**

Use the code 99 for "Refuse to answer" cases

1. Yes
2. No => GO TO Q56

**Q55. How long have you been using mobile or fixed internet? (READ ANSWER OPTIONS IF NECESSARY. ACCEPT ONE OPTION)**

1. A few months
2. Less than a year
3. More than a year

**Q56. Does your child own or has access to a personal devise that can be used to connect to internet? (READ ANSWER OPTIONS. ACCEPT ONE OPTION FOR EACH DEVICE)**

1. Yes, s/he has a personal one that only s/he uses
2. Yes, s/he shares one with another child in the HH
3. Yes, s/he has access to one owned by an adult in the HH
4. No

1. Smartphone	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
2. Tablet	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
3. Computer	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>

**IF THE CHILD DOES NOT USE ANY DEVICE, GO TO MODULE 7**

**Q57. Did your child use computer/tablets/smartphone on regular basis BEFORE the emergency?**

1. Yes
2. No

**Q58. Did your child use computer/tablets/smartphone DURING the state of emergency longer than usually?**

1. Yes
2. No

**Q59.1 How much time did your child usually spend on-line (on internet) BEFORE the emergency?**

1. Did/does not use Internet => GO to Module 7
2. Less than 1 hour
3. 1-2 hours
4. 2-4 hours
5. 4 hours and more
98. I don't know (DON'T READ)

**Q59.2 How much time did your child usually spend on-line (on internet) SINCE the start of emergency?**

1. Did/does not use Internet => GO to Module 7
2. Less than 1 hour
3. 1-2 hours

Use the code 99 for "Refuse to answer" cases

4. 2-4 hours
5. 4 hours and more
98. I don't know (DON'T READ)

**Q60. Did your child spend more time online (on internet) than usual DURING the state of emergency?**

1. Yes
2. No
98. I don't know (DON'T READ)

**Q61. When your child goes online or uses a phone, how often do you do these things? (READ ANSWER OPTIONS. ACCEPT ONE OPTIONS FOR EACH ACTIVITY)**

1. Never	2. Rarely	3. Sometimes	4. Often	5. Very often
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1. Encourage your child to explore and learn things on the internet	1	2	3	4	5
2. Suggest ways to use the internet safely	1	2	3	4	5

**Q62. How often, if ever, has your child done any of these things during previous year? (Read answer options. Accept one options for each activity)**

1. Never	2. Rarely	3. Sometimes	4. Often	5. Very often
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1. Told you about things that bother or upset her/him on the internet	1	2	3	4	5
2. Helped you to do something you found difficult on the internet	1	2	3	4	5

**Q63. In what cases do you allow your child to make the following activities on internet or phone? (READ ANSWER OPTIONS. ACCEPT ONE OPTIONS FOR EACH ACTIVITY)**

1. Allowed to do this anytime
2. Allowed to do this with special permission only
3. Allowed to do this with supervision only
4. Allowed to do this for distance learning only
5. Not allowed to do this

1. Use a web or phone camera (e.g., for Skype or video chat)	1	2	3	4	5
2. Download music or films	1	2	3	4	5
3. Visit a social networking site (e.g., Facebook, Odnoklassniki, TikTok, other)	1	2	3	4	5

**Q64. Do you (or other parent/career) make use of any of the following? (READ ANSWER OPTIONS. ACCEPT ONE OPTION FOR EACH)**

1. Yes
2. No

1. Parental controls or other means of blocking or filtering some types of website or keeping track of the websites or apps your child visits	1	2
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Use the code 99 for "Refuse to answer" cases

2. Rules about how long or when your child is allowed to go online	1	2
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**Q65. As far as you are aware, in the past year, how often, if ever, has anything happened to your child online or on a phone that bothered or upset her/him in some way (e.g., made them feel uncomfortable, scared or feel that they shouldn't have seen it?) (READ ANSWER OPTIONS. ACCEPT ONE OPTION)**

1. Never
2. Just once or twice
3. At least every month
4. At least every week
5. Daily or almost daily
6. Prefer not to say

**Q66. As far as you are aware, in the past month as well as the year before that, have any of these things happened to your child online or on a phone? (READ ANSWER OPTIONS. ACCEPT ONE OPTIONS FOR EACH ACTIVITY)**

1. No
2. Yes
98. Difficult to answer (*Don't read*)

	Last answer		
1. Had contact on the internet with someone that my child had not met face-to-face before	1	2	99
2. Been treated in a hurtful or nasty way on the internet by someone	1	2	99
3. Met anyone face-to-face that my child first got to know on the internet	1	2	99
4. Treated someone else in a hurtful or nasty way on the internet	1	2	99
5. You or another parent/carer published information (such as text, pictures or movies) about your child on the internet without asking first if they are OK with it	1	2	99
6. Your child received negative or hurtful comments from someone because of something you or another parent/carer published online	1	2	99
7. Your child was upset because of information you or another parent/carer published online and asked to remove it	1	2	99
8. Your child's teacher(s) published information about your child on the internet without asking first if s/he and/or you were OK with it	1	2	99
9. Your child's friend(s) published information about her/him on the internet without asking first if s/he was OK with it	1	2	99

## Module 7. CONCERNS

**Q67. What is your main concern about your child regarding current circumstances related to Coronavirus? (DON'T READ ANSWER OPTIONS. IN CASE OF MORE THAN TWO ANSWERS SUGGEST TO CHOOSE THE TWO MOST IMPORTANT CONCERNS)**

1. The child may be infected by Coronavirus
2. Keeping safety measures against Coronavirus by the child
3. The child does not attend pre-school/school
4. The child does not attend interest/hobby groups
5. The child does not attend entertaining places
6. The child uses computer/smartphone/tablet longer or spends more time online at home

Use the code 99 for "Refuse to answer" cases

7. The child does not have access to recreation and developing services (in case of children with disability or special need)
8. Other (Specify) \_\_\_\_\_

**Q68. Would you agree to be contacted for additional questions or other surveys?**

1. Yes **(REGISTER PHONE NUMBER)**
2. No

THANK YOU!!!!