



World Bank Group Country Survey FY 2020 – Cabo Verde

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Cabo Verde or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Cabo Verde, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Cabo Verde.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: OVERALL CONTEXT

| A1. In general, would you say that Cabo Verde is headed in ... ? | |
|---|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

| A2. Do you think that economic opportunity for citizens in Cabo Verde is ... ? | |
|---|------------------------|
| 1 | Increasing |
| 2 | Decreasing |
| 3 | Staying about the same |

| A3. Listed below are a number of development priorities in Cabo Verde. | | | |
|---|---|----|--|
| Please identify which of the following you consider the most important development priorities in Cabo Verde. (Choose no more than THREE) | | | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | 15 | Transport (e.g., roads, bridges, sea and air transportation) |
| 2 | Gender equity (closing the gap between women and men, and boys and girls; absent fathers) | 16 | Agriculture and rural development |
| 3 | Private sector development | 17 | Trade and exports |
| 4 | Education (e.g., vocational training, skills for better employability) | 18 | Crime and violence (including gender-based violence) |
| 5 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform, reform of State-Owned Enterprises, better statistics) | 19 | Natural resource management (renewable/non-renewable, coastal protection and protection of nature/marine life/fish stocks) |
| 6 | Global/regional integration | 20 | Climate change (e.g., mitigation, adaptation) |
| 7 | Tourism (i.e., better integration of the tourism sector in the local economy) | 21 | Poverty reduction |
| 8 | Urban development | 22 | Anti-corruption |
| 9 | Energy | 23 | Judiciary reform |
| 10 | Water and sanitation | 24 | Economic growth |
| 11 | Pollution (e.g., solid waste management, water pollution) | 25 | Disaster risk management |
| 12 | Job creation/employment | 26 | Equality of opportunity (i.e., social inclusion) |
| 13 | Health | 27 | National debt |
| 14 | Financial markets | 28 | Information and communications technology |

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Cabo Verde? (Choose no more than THREE)

| | | | |
|----|--|----|---|
| 1 | Economic growth | 15 | Water and sanitation |
| 2 | Disaster risk management | 16 | Pollution (e.g., solid waste management, water pollution) |
| 3 | Equality of opportunity (i.e., social inclusion) | 17 | Job creation/employment |
| 4 | National debt | 18 | Health |
| 5 | Information and communications technology | 19 | Financial markets |
| 6 | Social protection (e.g., pensions, targeted social assistance) | 20 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform, reform of State-Owned Enterprises, better statistics) |
| 7 | Agriculture and rural development | 21 | Gender equity (closing the gap between women and men, and boys and girls; absent fathers) |
| 8 | Trade and exports | 22 | Private sector development |
| 9 | Crime and violence (including gender-based violence) | 23 | Education (e.g., vocational training, skills for better employability) |
| 10 | Climate change (e.g., mitigation, adaptation) | 24 | Global/regional integration |
| 11 | Transport (e.g., roads, bridges, sea and air transportation) | 25 | Tourism (i.e., better integration of the tourism sector in the local economy) |
| 12 | Energy | 26 | Urban development |
| 13 | Anti-corruption | 27 | Natural resource management (renewable/non-renewable, coastal protection and protection of nature/marine life/fish stocks) |
| 14 | Judiciary reform | | |

A5. Please describe the direction Cabo Verde is moving in, when considering ... ?

| | | Getting much worse | Getting somewhat worse | Staying the same | Getting somewhat better | Getting much better |
|---|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1 | Human development (e.g., health, education, and social protection) | <input type="checkbox"/> |
| 2 | Equal opportunity for girls and boys, men and women | <input type="checkbox"/> |
| 3 | Growing Cabo Verde's economy in a way that leads to jobs and employment | <input type="checkbox"/> |
| 4 | The gap between the rich and the poor | <input type="checkbox"/> |
| 5 | Making government more effective | <input type="checkbox"/> |
| 6 | Anti-corruption | <input type="checkbox"/> |
| 7 | Attracting new sources of foreign investment | <input type="checkbox"/> |

A6. Listed below are global challenges. Which do you think have the most serious impact on Cabo Verde? (Choose no more than TWO)

| | | | |
|---|-----------------------|----|---------------------------------------|
| 1 | Climate change | 6 | The gap between the rich and the poor |
| 2 | Terrorism | 7 | Environmental degradation |
| 3 | Migrants and refugees | 8 | National debt |
| 4 | Jobs/employment | 9 | Technology based disruption |
| 5 | Trade constraints | 10 | Geo political uncertainty |

SECTION A: OVERALL CONTEXT

A7. When economic and/or social reform efforts fail or are slow to take place in Cabo Verde, which of the following would you attribute this to? (Choose no more than TWO)

| | |
|----|--|
| 1 | Political pressures and obstacles |
| 2 | Inadequate level of private sector participation |
| 3 | Inadequate level of citizen/civil society participation (e.g., bipartisanship of civil society undermining independent debate) |
| 4 | Inadequate level of donor coordination |
| 5 | Reforms are not well thought out in light of country challenges |
| 6 | Poor coordination within the government |
| 7 | Inadequate level of government accountability |
| 8 | Inadequate level of capacity in the government |
| 9 | Corruption |
| 10 | Private sector involvement and/or influence |
| 11 | Other (please specify): _____ |

A8. To what extent do you trust each of the following groups to do what is right?

| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
|----|--|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | The national government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Bilateral and international organizations (e.g., EU, JICA, Luxembourg, Portuguese Cooperation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | The World Bank Group | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | The International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | The United Nations (UN) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | Regional development banks | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | Cabo Verde's Central Bank | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | International private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | Domestic private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | International civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | Domestic civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | Faith-based institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 13 | Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 14 | International media and their web presence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 15 | Web based media (i.e., blogs, social media, other web-based news and information sources) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

A9. To what extent do you trust private sector to engage in public service delivery in Cabo Verde?

| | |
|---|---------------------------|
| 1 | To a very low degree |
| 2 | To a somewhat low degree |
| 3 | To a somewhat high degree |
| 4 | To a very high degree |
| 5 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B1. How familiar are you with the work of the World Bank Group in Cabo Verde? | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|--------------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| Not familiar at all | | | | | | | | | Extremely familiar | |

| To what extent do you agree/disagree with the following statements about the World Bank Group's work in Cabo Verde? | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|--|--|--|--|--|--|--|--|--|-------------------|---|----------------|---|------------|---|---|---|---|----|--------------------------|
| | | | | | | | | | | | | Strongly disagree | | Strongly agree | | Don't know | | | | | | |
| B2 | Overall the World Bank Group currently plays a relevant role in development in Cabo Verde | | | | | | | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B3 | The World Bank Group's work is aligned with what I consider the development priorities for Cabo Verde | | | | | | | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| B4. Overall, please rate your impression of the World Bank Group's effectiveness in Cabo Verde. | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----------------|--|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| Not effective at all | | | | | | | | | Very effective | | Don't know |

| B5. To what extent does the World Bank Group's work help to achieve development results in Cabo Verde? | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

| B6. To what extent does the World Bank Group influence the development agenda in Cabo Verde? | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

| B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Cabo Verde? (Select only ONE response) | |
|---|-----------------------------------|
| 1 | To a fully sufficient degree |
| 2 | To a somewhat sufficient degree |
| 3 | To a somewhat insufficient degree |
| 4 | To a very insufficient degree |
| 5 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Cabo Verde, which activity do you VALUE the most? (Choose no more than TWO)

| | |
|----|---|
| 1 | Bringing together different groups of stakeholders |
| 2 | Capacity development related to World Bank Group supported projects |
| 3 | Technical assistance |
| 4 | Policy advice, studies, analyses |
| 5 | Financial resources (including budget support and investment lending) |
| 6 | Data and statistics |
| 7 | Promoting knowledge sharing |
| 8 | Implementation support |
| 9 | Mobilizing third party financial resources |
| 10 | Donor coordination |
| 11 | Other (please specify): _____ |

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Cabo Verde? (Choose no more than TWO)

| | |
|----|---|
| 1 | Not willing to honestly criticize policies and reform efforts in the country |
| 2 | Staff too inaccessible |
| 3 | Not collaborating enough with private sector |
| 4 | Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN |
| 5 | Not aligned with country priorities |
| 6 | Not adequately sensitive to political/social realities in Cabo Verde |
| 7 | Too influenced by developed countries |
| 8 | World Bank Group's processes too slow and complex |
| 9 | Not adequately flexible |
| 10 | Not sufficiently focused on sustainable results |
| 11 | Not collaborating enough with civil society (e.g., NGOs, CBOs) |
| 12 | Not enough public disclosure of its work |
| 13 | Arrogant in its approach |
| 14 | Inadequate World Bank Group's staffing in Cabo Verde |
| 15 | Other (please specify): _____ |
| 16 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Cabo Verde, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Cabo Verde? (Choose no more than THREE)

| | | | |
|----|---|----|--|
| 1 | Energy | 15 | Judiciary reform |
| 2 | Water and sanitation | 16 | Economic growth |
| 3 | Pollution (e.g., solid waste management, water pollution) | 17 | Disaster risk management |
| 4 | Job creation/employment | 18 | Equality of opportunity (i.e., social inclusion) |
| 5 | Health | 19 | National debt |
| 6 | Financial markets | 20 | Information and communications technology |
| 7 | Social protection (e.g., pensions, targeted social assistance) | 21 | Transport (e.g., roads, bridges, sea and air transportation) |
| 8 | Gender equity (closing the gap between women and men, and boys and girls; absent fathers) | 22 | Agriculture and rural development |
| 9 | Private sector development | 23 | Trade and exports |
| 10 | Education (e.g., vocational training, skills for better employability) | 24 | Crime and violence (including gender-based violence) |
| 11 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform, reform of State-Owned Enterprises, better statistics) | 25 | Natural resource management (renewable/non-renewable, coastal protection and protection of nature/marine life/fish stocks) |
| 12 | Global/regional integration | 26 | Climate change (e.g., mitigation, adaptation) |
| 13 | Tourism (i.e., better integration of the tourism sector in the local economy) | 27 | Poverty reduction |
| 14 | Urban development | 28 | Anti-corruption |

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Cabo Verde solve its most complicated development challenges?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

To what extent is the World Bank Group an effective development partner in Cabo Verde, in terms of each of the following?

| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
|------------|--|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C2 | Responsiveness to needs | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C3 | Flexibility (in terms of the institution's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C4 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C5 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C6 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C7 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C8 | The speed in which it gets things accomplished on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C9 | Helping to bring discipline/effective supervision to implementation of investment projects | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C10 | Collaboration with civil society | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C11 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C12 | Collaboration with other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C13 | Collaboration with the private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C14 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C15 | Treating clients and stakeholders in Cabo Verde with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C16 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C17 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C18 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C19 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C20 | The World Bank Group's Environmental and Social Framework requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C21 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C22 | The World Bank Group takes decisions quickly in Cabo Verde | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C23 | Working with the World Bank Group increases Cabo Verde's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C24 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| To what extent do you agree/disagree with the following statements about the World Bank Group in Cabo Verde? | | | | | | | | | | | | | |
|--|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C25 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Cabo Verde | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C26 | The World Bank Group meets Cabo Verde's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C27. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. In general, how familiar are you with the new financial instrument Catastrophe Deferred Draw Down Option (CAT-DDO) in Cabo Verde? (Select only ONE response)

| | |
|---|---------------------|
| 1 | Very familiar |
| 2 | Somewhat familiar |
| 3 | Somewhat unfamiliar |
| 4 | Very unfamiliar |
| 5 | Don't know |

How effectively does the World Bank Group support Cabo Verde's efforts ... ?

| | | Not effectively at all | | | | | | | | | | Very effectively | Don't know |
|------------|---|------------------------|---|---|---|---|---|---|---|---|----|------------------|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C28 | To build stronger domestic resource mobilization systems in the Government (e.g., tax collection) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C29 | To develop better and stronger data collection/analytics systems within the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C30 | To strengthen the country's crisis preparedness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C31 | To identify and monitor risks | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

C32. How effectively does the World Bank Group's SCD and CPF activities support Cabo Verde's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnostic (SCD) and Country Partnership Framework (CPF)]

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
|------------------------|---|---|---|---|---|---|---|---|----|------------------|--------------------------|--|
| Not effectively at all | | | | | | | | | | Very effectively | Don't know | |
| | | | | | | | | | | | <input type="checkbox"/> | |

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cabo Verde? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|----|---|----------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 2 | Gender equity (closing the gap between women and men, and boys and girls; absent fathers) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 3 | Private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 4 | Education (e.g., vocational training, skills for better employability) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 5 | Public sector governance/reform (i.e., reduction of public debt, government effectiveness, public financial management, public expenditure, fiscal system reform, reform of State-Owned Enterprises, better statistics) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 6 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 7 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 8 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 9 | Pollution (e.g., solid waste management, water pollution) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 10 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 11 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 12 | Transport (e.g., roads, bridges, sea and air transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 13 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 14 | Crime and violence (including gender-based violence) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 15 | Natural resource management (renewable/non-renewable, coastal protection and protection of nature/marine life/fish stocks) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 16 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 17 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 18 | Anti-corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 19 | Judiciary reform | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 20 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 21 | Disaster risk management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 22 | Equality of opportunity (i.e., social inclusion) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 23 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

D2. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

| | |
|---|---|
| 1 | Increased its emphasis recently |
| 2 | Decreased its emphasis recently |
| 3 | Emphasis has remained pretty consistent over time |
| 4 | Don't know |

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

| | |
|---|--------------------|
| E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| | | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|--|
| In Cabo Verde, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | |
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know | |
| E2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E5 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | Are adaptable to Cabo Verde's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------|--------------------------|------------|
| E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| Not significant at all | | | | | | | | | Very significant | | Don't know |

| | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|-----------------------------|--------------------------|------------|
| E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| Very low technical quality | | | | | | | | | Very high technical quality | | Don't know |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CABO VERDE

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Cabo Verde? (Choose no more than TWO)

| | |
|----|---|
| 1 | Offer more innovative knowledge products and services |
| 2 | Collaborate more effectively with Government clients (e.g., national, state, local) |
| 3 | Work faster |
| 4 | Reduce the complexity of obtaining World Bank Group financing |
| 5 | Help to bring discipline/effective supervision to implementation of World Bank Group projects |
| 6 | Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN |
| 7 | Offer more innovative financial products and services |
| 8 | Ensure greater selectivity in its work |
| 9 | Provide more adequate data/knowledge/statistics/figures on Cabo Verde's economy |
| 10 | Engage more effectively with civil society (e.g., NGOs, CBOs) |
| 11 | Increase the level of capacity development in the country |
| 12 | Engage more directly with beneficiaries |
| 13 | Improve the quality of its experts as related to Cabo Verde's specific challenges |
| 14 | Engage more effectively with private sector |
| 15 | Other (please specify): _____ |

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

| | | | |
|---|------------------------------------|----|--|
| 1 | Beneficiaries | 7 | Academia/think tanks/research institutes |
| 2 | Youth/university groups | 8 | Parliament |
| 3 | Private sector | 9 | Foundations |
| 4 | Local government | 10 | Media |
| 5 | Donor community | 11 | Other (please specify): _____ |
| 6 | NGOs/Community Based Organizations | 12 | Don't know |

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Cabo Verde?

| | |
|---|-----------------------------------|
| 1 | Never |
| 2 | Less than once a year |
| 3 | Once a year to a few times a year |
| 4 | Less than once a month |
| 5 | At least once a month |
| 6 | At least once a week |

G2. How do you get most of your information about economic and social development issues in Cabo Verde? (Choose no more than TWO)

| | | | |
|---|--|----|-------------------------------|
| 1 | Local radio | 6 | Internet |
| 2 | International radio | 7 | Periodicals |
| 3 | Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) | 8 | International television |
| 4 | International newspapers | 9 | Local newspapers |
| 5 | Local television | 10 | Other (please specify): _____ |

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| | | | |
|---|---|---|--|
| 1 | World Bank Group's publications and other written materials | 4 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 2 | e-Newsletters | 5 | World Bank Group's website |
| 3 | World Bank Group's seminars/workshops/conferences | 6 | Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) |

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

| | |
|---|-----------------|
| 1 | High speed/WiFi |
| 2 | Dial-up |

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

| | |
|---|--------------------------------|
| 1 | Phone |
| 2 | Tablet |
| 3 | Computer/laptop |
| 4 | I never visit the WBG websites |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? | | | | | |
|--|---|--------------------------|--------------------------|--------------------------|--------------------------|
| | | Every few days | Every few weeks | Every few months | Not at all |
| 1 | Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Visited a WBG website (e.g., read a blog, used data) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Attended an event/conference hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Watched a webinar or online event hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Read some or all of a WBG research paper or publication | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Met professionally with WBG staff | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Read a WBG e-newsletter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current affiliation? (Select only ONE response) | | | |
|---|---|----|--|
| 1 | Office of the President, Prime Minister | 12 | Private Sector Organization |
| 2 | Office of Minister | 13 | Financial Sector/Private Bank |
| 3 | Office of Parliamentarian | 14 | Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation) |
| 4 | Employee of Ministry, Ministerial Department, Implementation Agency | 15 | NGO/Community Based Organization |
| 5 | Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program | 16 | Trade Union |
| 6 | Local Government Office or Staff | 17 | Faith-Based Group |
| 7 | Independent Government Institution (i.e., regulatory agency, central bank/oversight institution) | 18 | Youth Group |
| 8 | Judicial System (e.g., courts) | 19 | Academia/Research Institute/Think Tank |
| 9 | State-Owned Enterprise | 20 | Media (press, radio, TV, web, etc.) |
| 10 | Bilateral Agency (e.g., embassy, diplomatic, military) | 21 | Other (please specify): _____ |
| 11 | Multilateral Agency (UN, regional development bank) | | |

| H2. Please identify the primary specialization of your work. (Select only ONE response) | | | |
|--|-----------------------------------|----|--|
| 1 | Poverty | 13 | Agriculture, rural development |
| 2 | Macroeconomics, fiscal management | 14 | Urban development |
| 3 | Governance, anti-corruption | 15 | Transport |
| 4 | Education | 16 | Digital development and technology (ICT) |
| 5 | Health, nutrition | 17 | Tourism |
| 6 | Social protection | 18 | Fragility, conflict, violence, refugees |
| 7 | Jobs | 19 | Demographics, migration |
| 8 | Energy | 20 | Trade and competitiveness |
| 9 | Environment, natural resources | 21 | Finance and markets |
| 10 | Climate change | 22 | Communications, public affairs |
| 11 | Water, sanitation | 23 | Generalist (specialized in multiple sectors) |
| 12 | Gender | 24 | Other (please specify): _____ |

| H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country? | |
|--|-----|
| 1 | Yes |
| 2 | No |

| H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Cabo Verde? (Select only ONE response) | |
|---|--|
| 1 | The World Bank (IBRD/IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | International Centre for Settlement of Investment Disputes (ICSID) |

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

H6. Which of the following describes most of your exposure to the World Bank Group in Cabo Verde? (Choose no more than TWO)

- | | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

H7. What's your gender?

- | | |
|---|--------|
| 1 | Female |
| 2 | Male |

H8. What's your age?

- | | |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

H9. Which best represents your geographic location?

- | | |
|----|-------------------------------|
| 1 | Maio |
| 2 | Fogo |
| 3 | Santiago |
| 4 | San Vicente |
| 5 | Santo Antao |
| 6 | Sal |
| 7 | Boa Vista |
| 8 | Sao Nicolau |
| 9 | Brava |
| 10 | Other (please specify): _____ |

Thank you for completing the survey!