

FY 2021 Maldives Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



May 2021



Acknowledgements

The Maldives Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, and Yulia Danilina oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Maldives country team and independent fielding agency FJS Consulting Pvt Ltd. In particular, PORG is grateful for the support from Jamile Ramadan (Senior Country Officer) and Shadiya Adam (Operations Officer) who coordinated the survey related activities from Washington, DC, and Male, Maldives.



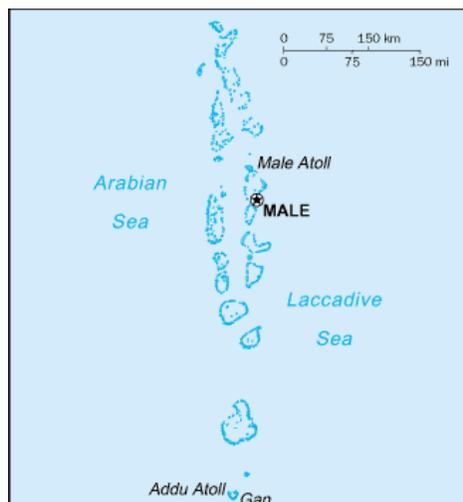
Country Opinion Surveys
THE WORLD BANK GROUP



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MALDIVES





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Maldives perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Maldives*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From February 2021 to March 2021, 378 stakeholders of the WBG in Maldives were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the office of the President; the parliament; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; religious groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 86 stakeholders participated in the survey (23% response rate). Respondents filled out the questionnaires online, or they received it via a courier or email and returned it accordingly.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 35%, N=106). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'18 COS report and the non-weighted data presented in appendices A, B, C and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 75).

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- Note that for further analyses, some respondent groups were combined.¹



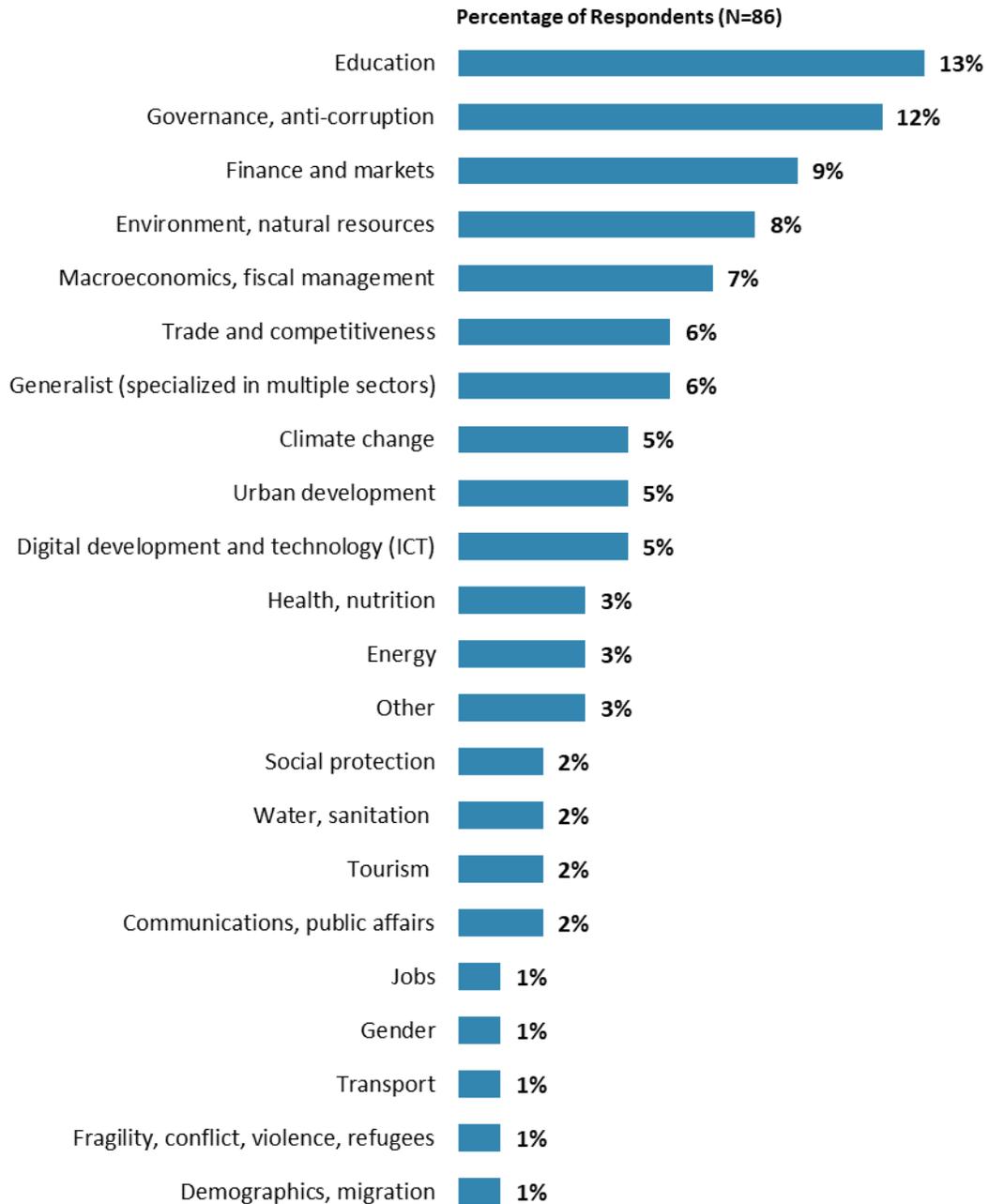
“Which of the following best describes your current position?”
(Respondents chose from a list.)

¹ Respondents from ministries/ministerial departments/implementation agencies were combined with respondents from PMUs/consultants/ contractors working on WBG projects; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations. The small number of respondents from the office of the President, from state-owned enterprises, and from the media were included in the “Other” category. There were no respondents from the parliament, from the judicial system, from private foundations, trade unions, religious groups, and youth groups.



III. Demographics of the Sample (continued)

Area of Primary Specialization



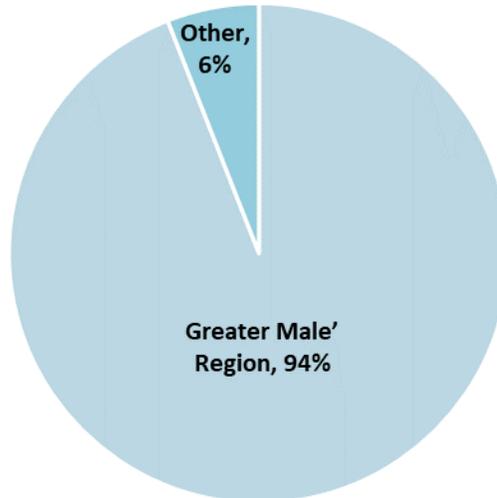
“Please identify the primary specialization of your work.”
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Geographic Locations

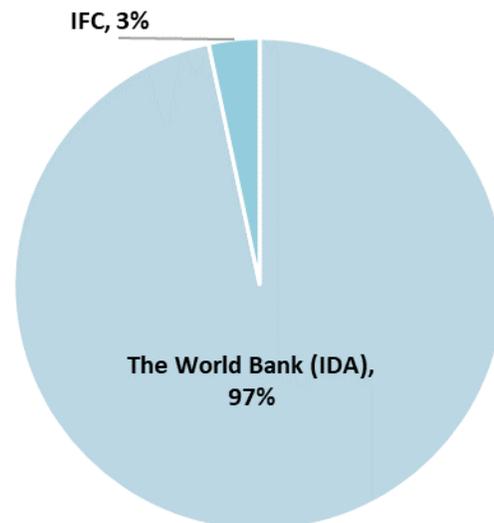
Percentage of Respondents (N=84)



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group

Percentage of Respondents (N=30)



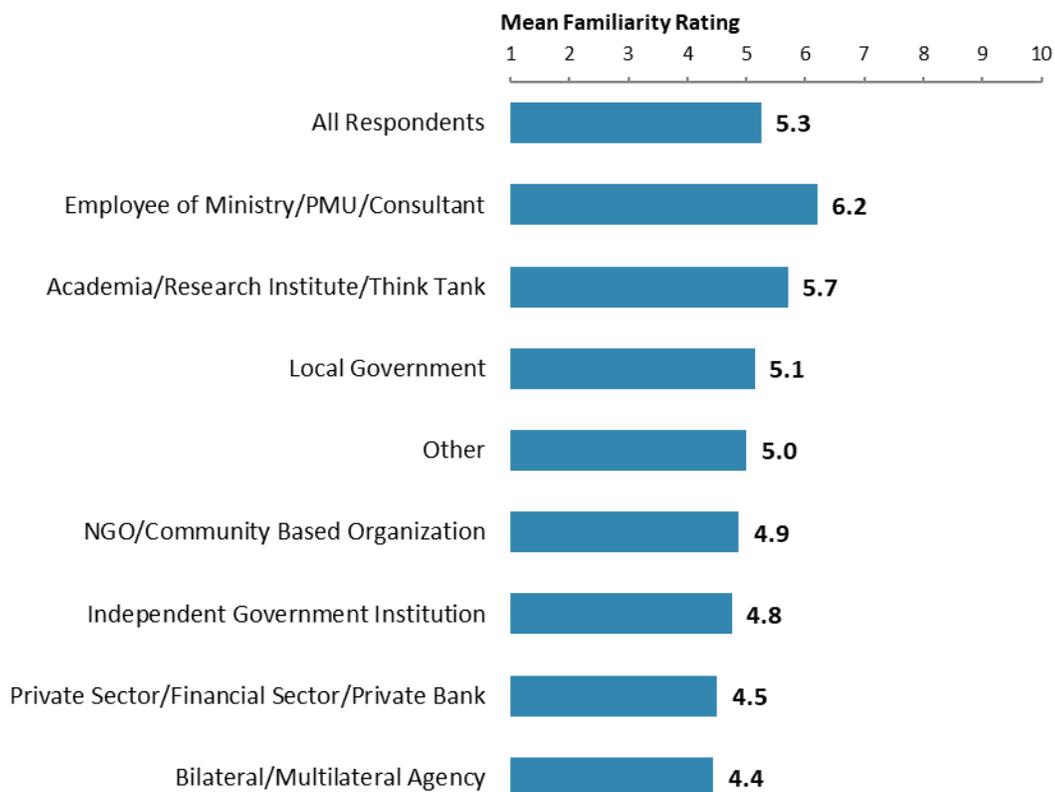
"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Maldives?"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of familiarity with the WBG compared to respondents in the FY'18 Country Survey (weighted mean in FY'21 = 5.2; weighted mean in FY'18 = 5.3)².
- **Impact of familiarity:** Respondents' ratings of familiarity³ with the WBG were significantly, moderately correlated with their ratings for the WBG's overall effectiveness⁴ in Maldives, with their agreement that the WBG plays a relevant role in Maldives's development. and with their ratings of the extent to which the WBG's work helps achieve development results in Maldives.



"How familiar are you with the work of these organizations (IDA, IFC) in Maldives?"
(1-"Not familiar at all", 10-"Extremely familiar")

² The means in the chart on this page were calculated based on un-weighted data. Please refer to Appendix D (page 75) for more details on weighting.

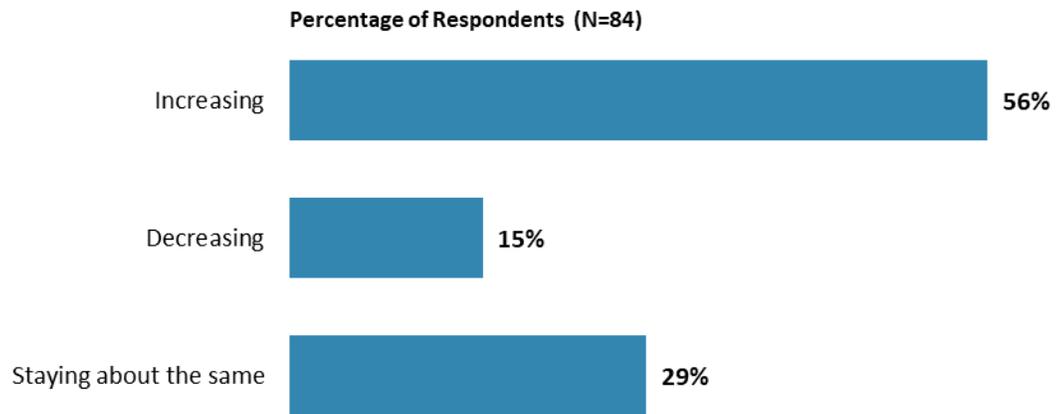
³ In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1_1 and B1_2). A mean score of responses provided to these two questions was used in this calculation.

⁴ In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4_1 and B4_2). A mean score of responses provided to these two questions was used in this calculation.



IV. Overall Context

Perceptions of Economic Opportunity



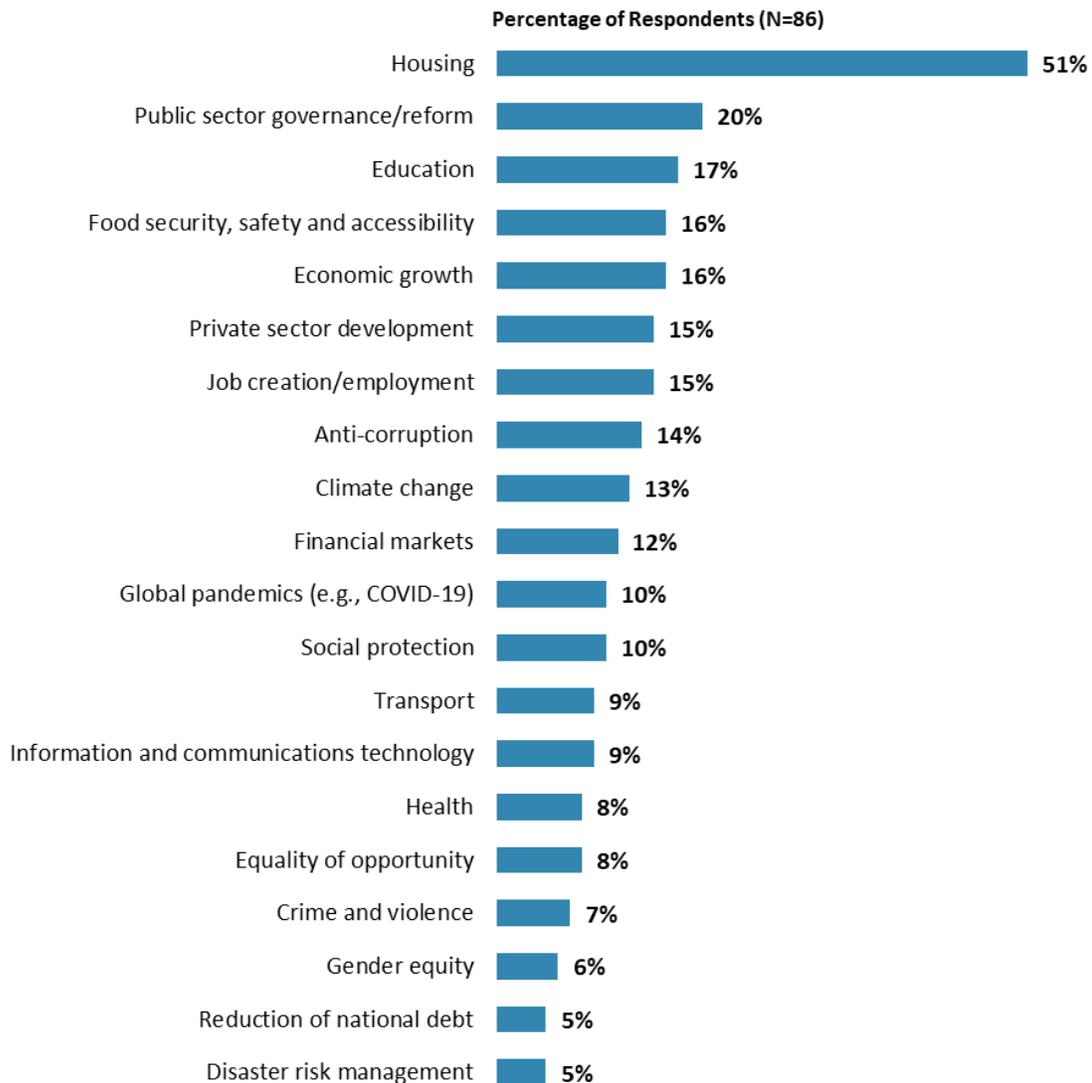
"Do you think that economic opportunity for citizens in Maldives is ... ?"
(Respondents chose from a list.)



IV. Overall Context (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the most important development priorities in Maldives were “*job creation/employment*” (26%), “*anticorruption*” (25%), “*judiciary reform*” (23%), “*education*” (19%), and “*health*” (19%).



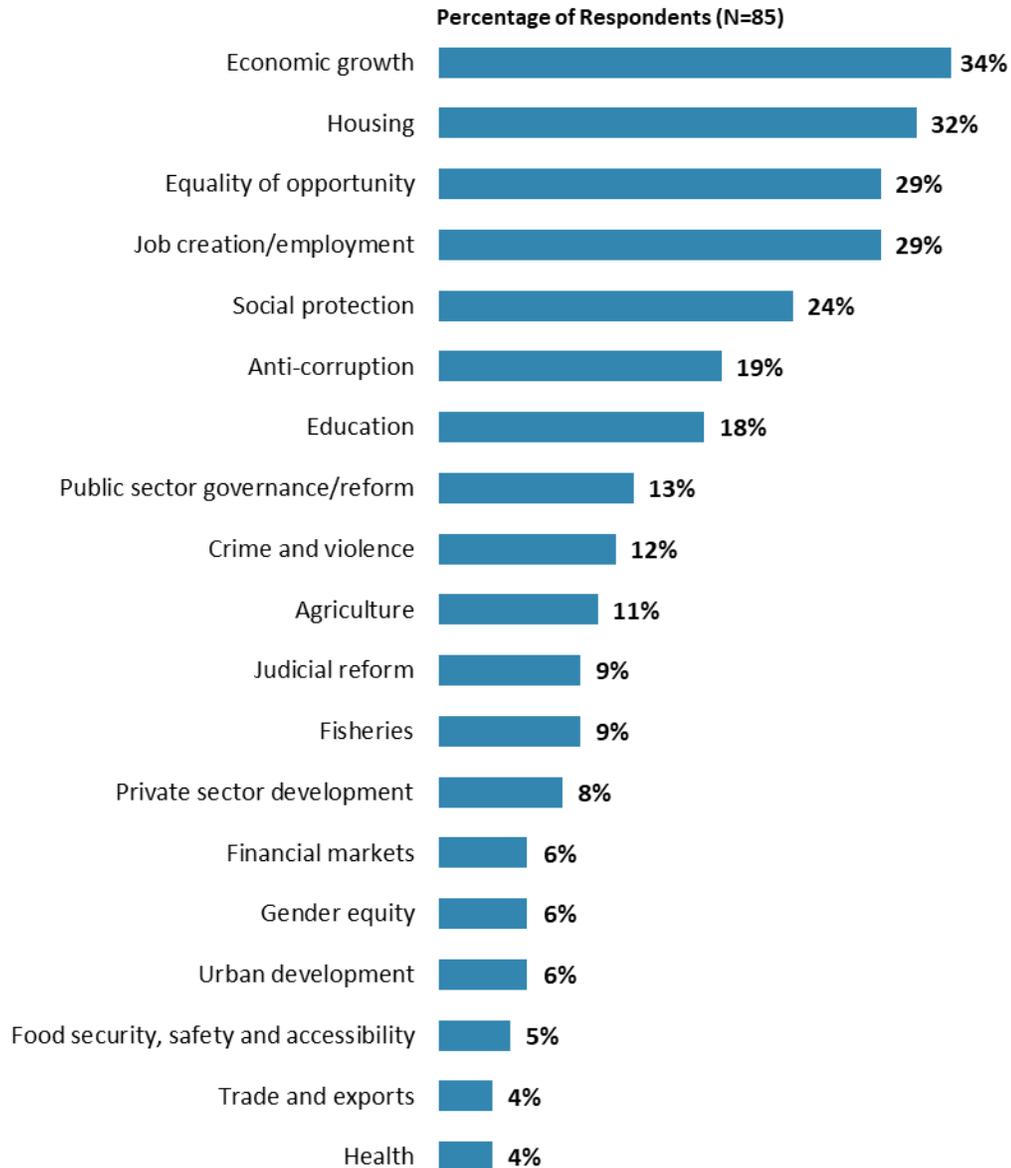
"Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 32 response options shown)



IV. Overall Context (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the biggest contributors to poverty reduction in Maldives were “*job creation/employment*” (43%), “*social protection*” (31%), “*anticorruption*” (24%), “*public sector governance/reform*” (24%), and “*equality of opportunity*” (22%).

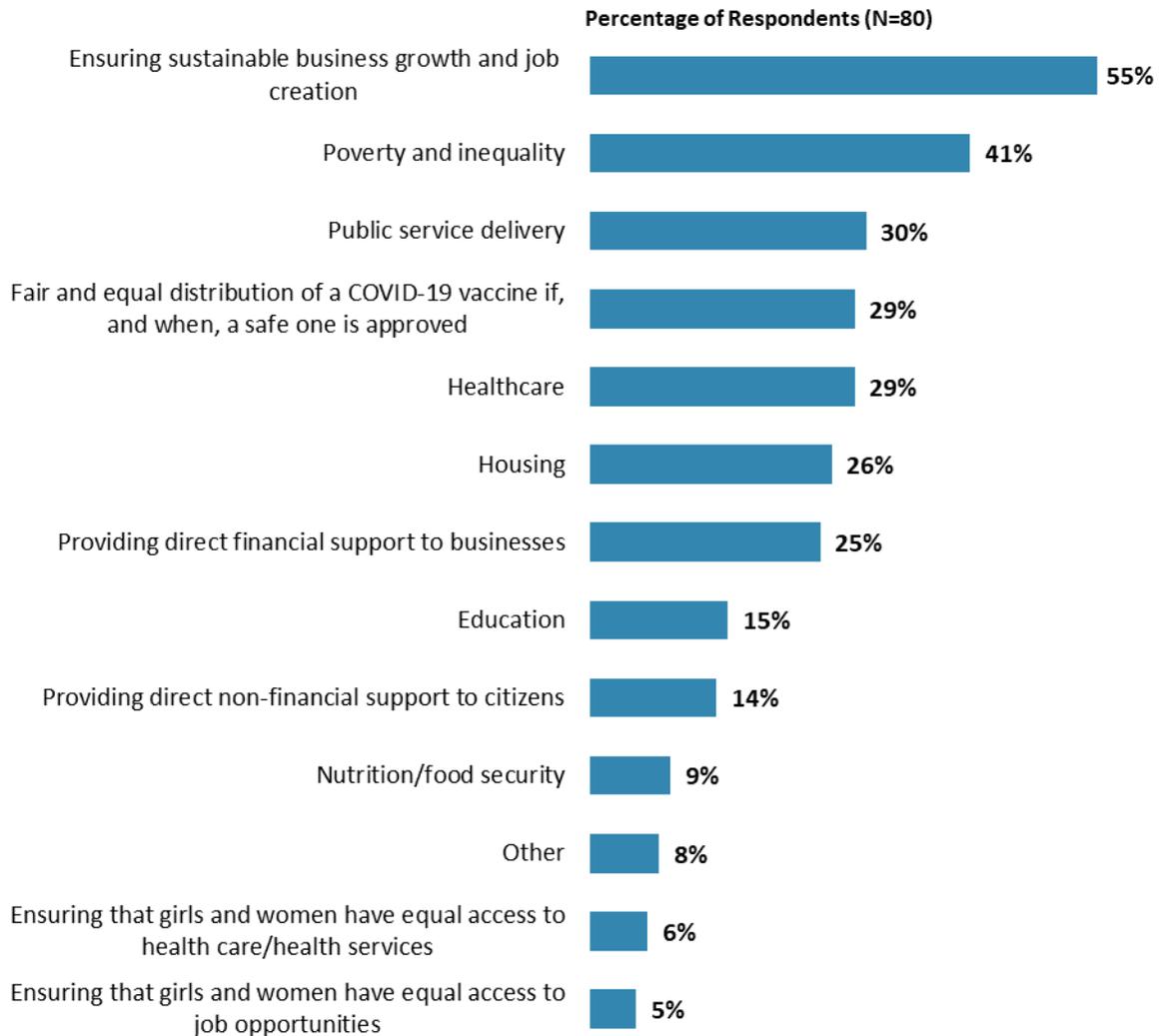


"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 19 of 30 response options shown)



IV. Overall Context (continued)

COVID-19 Pandemic: Where the Government of Maldives Should Focus



"The COVID-19 pandemic has stressed many aspects of Maldives' growth and development. In which areas would you like to see the Maldivian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions



"To what extent do you trust each of the following groups to do what is right?"

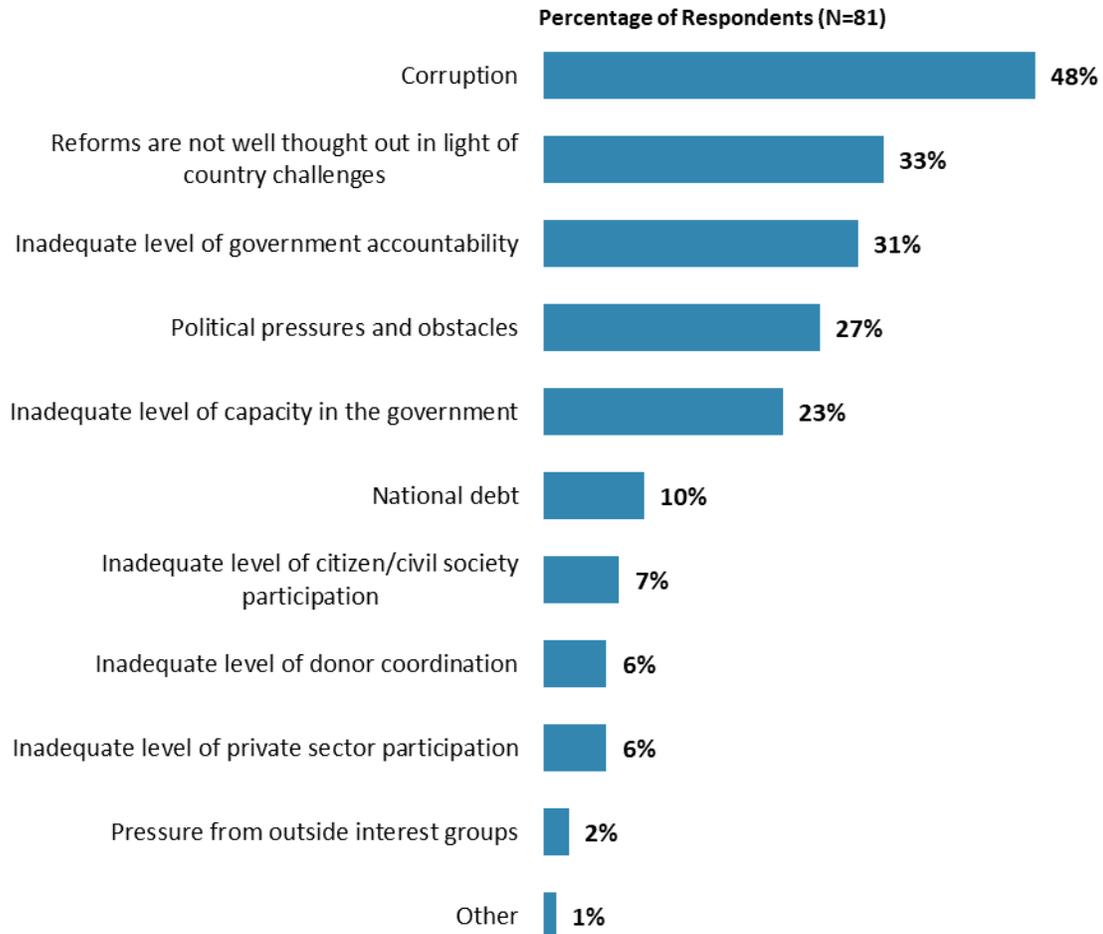
(1-"To no degree at all ", 10-"To a very significant degree")

'Indicator Question



IV. Overall Context (continued)

Attributions for Slow/Failed Reform Efforts

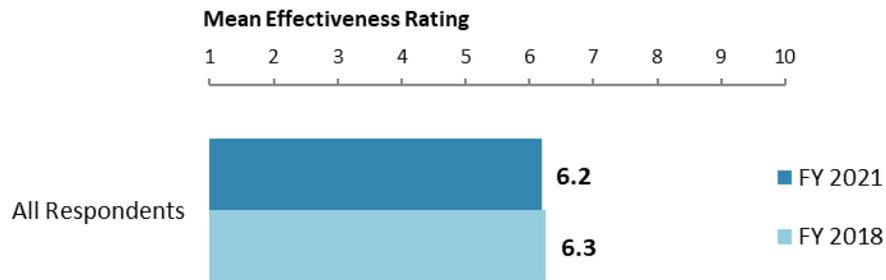


"When economic and/or social reform efforts fail or are slow to take place in Maldives, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



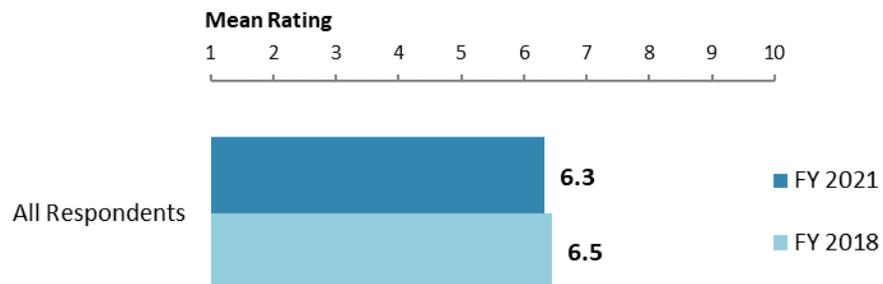
V. Overall Attitudes toward the World Bank Group

The World Bank Group's Overall Effectiveness⁵ (Indicator Question)



"Overall, please rate your impression of the World Bank Group's effectiveness in Maldives." (1-"Not effective at all", 10-"Very effective")

Achieving Development Results (Indicator Question)



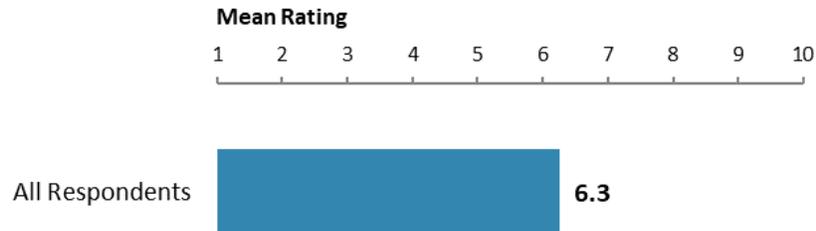
"To what extent does the World Bank Group's work help to achieve development results in Maldives?" (1-"To no degree at all", 10-"To a very significant degree")

⁵ Means in the first two charts on this page were calculated based on weighted data.



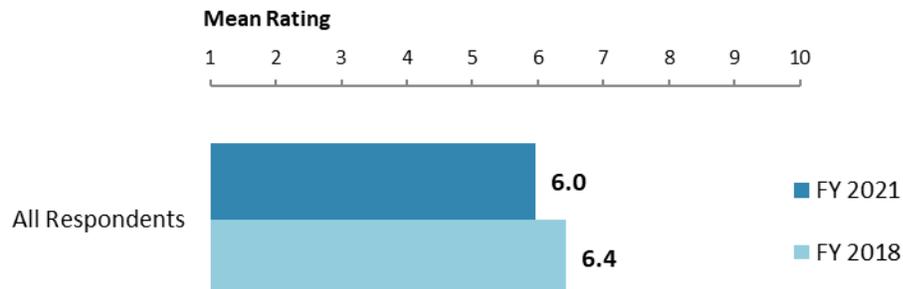
V. Overall Attitudes toward the World Bank Group (continued)

Influence on Maldives's Development Agenda (*Indicator Question*)



"To what extent does the World Bank Group influence the development agenda in Maldives?"
(1-"To no degree at all", 10-"To a very significant degree")

WBG Staff Preparedness⁶



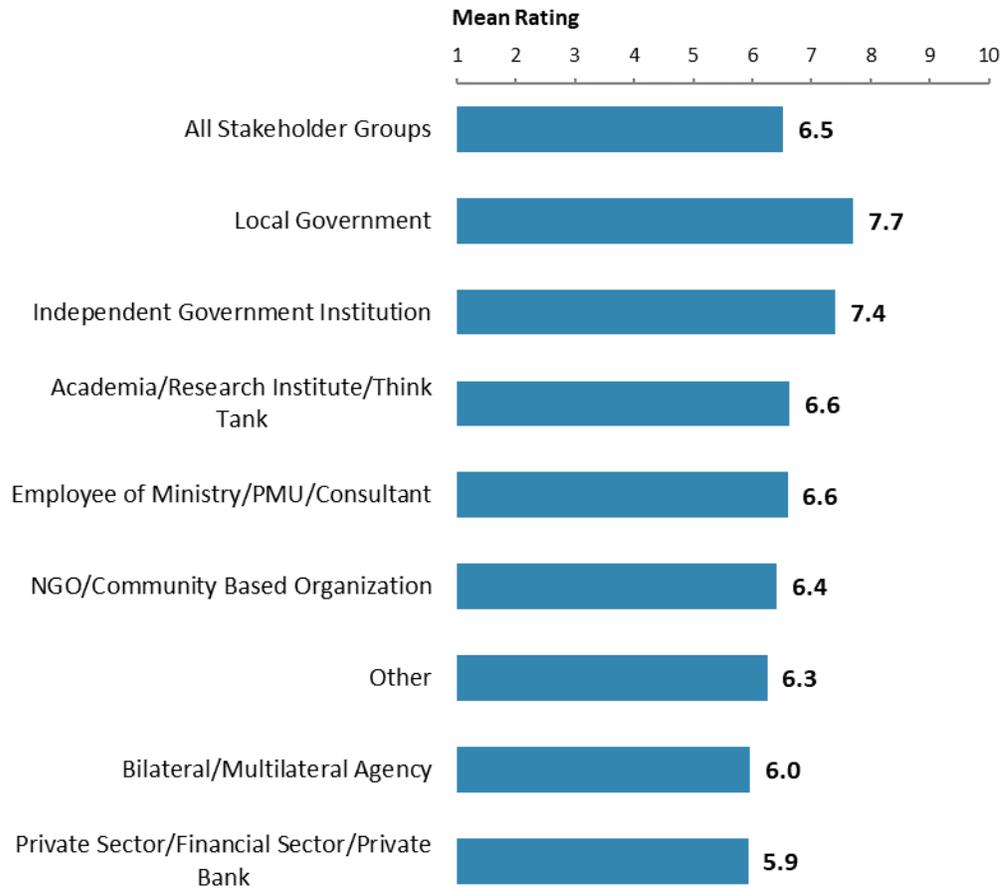
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Maldives solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")

⁶ Means in the charts on this page were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups



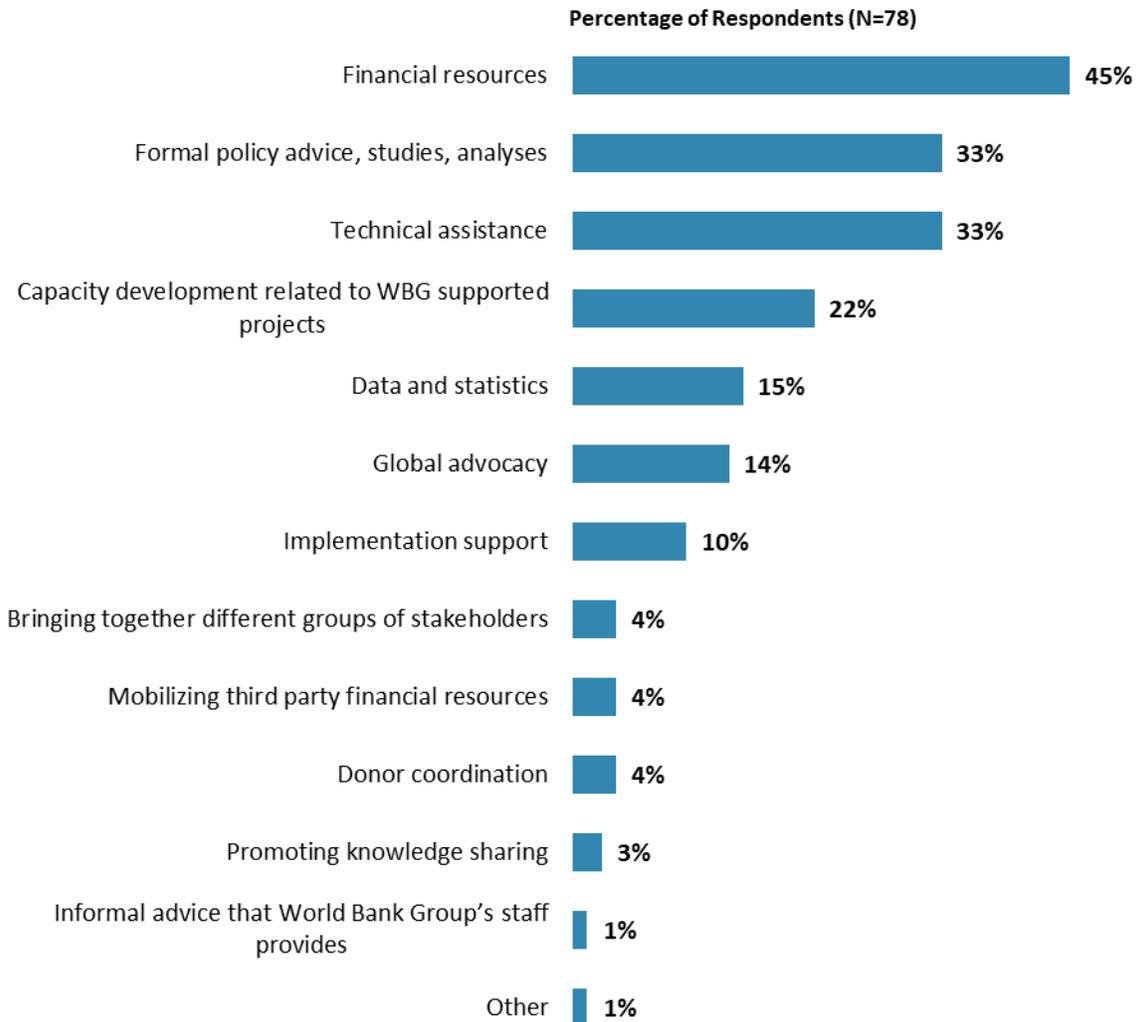
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest values to Maldives were “*financial resources*” (40%), “*technical assistance*” (38%), and “*capacity development related to World Bank Group supported projects*” (33%).



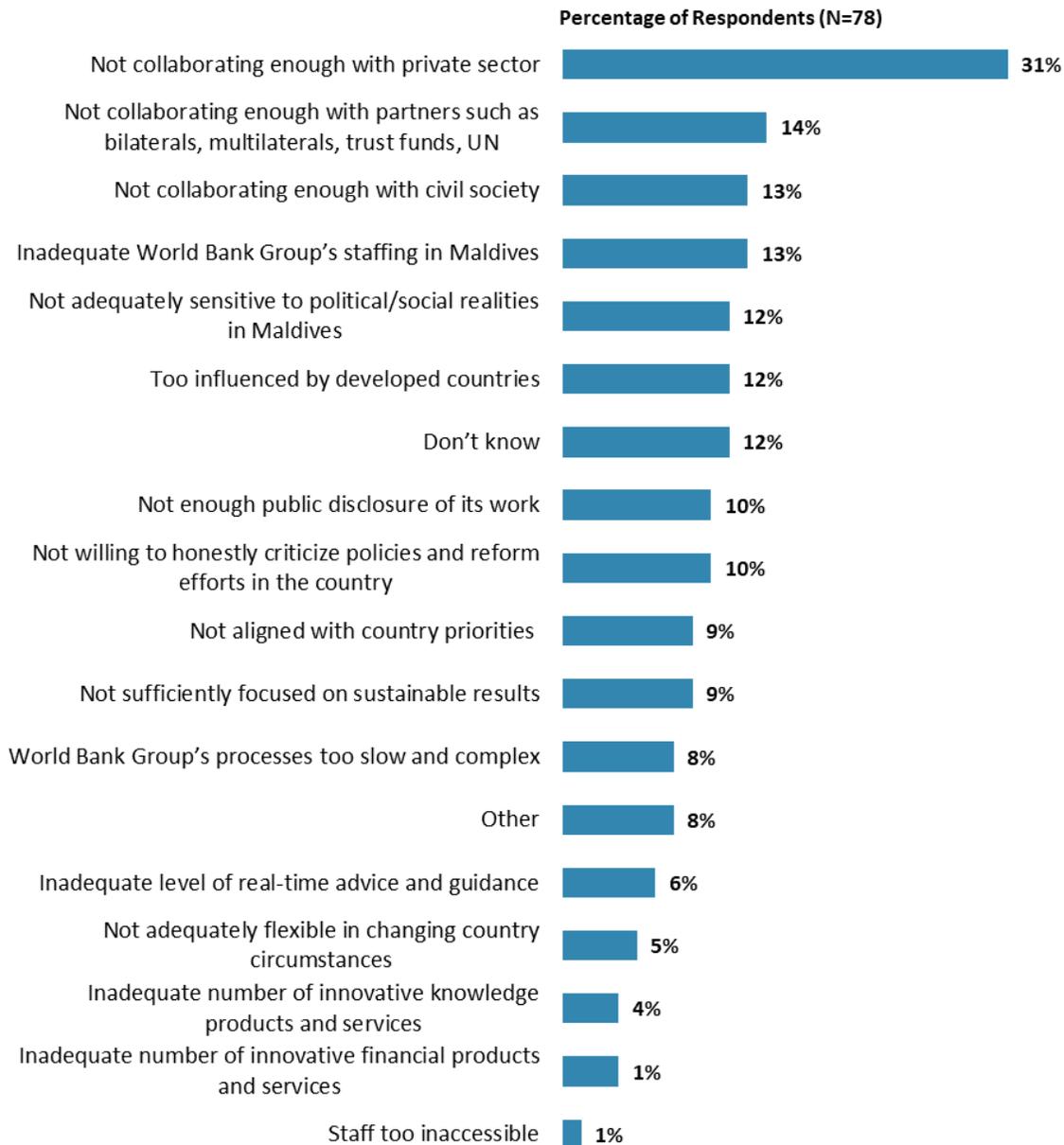
“When thinking about the World Bank Group’s role in Maldives, which activity do you VALUE the most? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest weaknesses in its work in Maldives were “*not collaborating enough with civil society*” (21%) and “*not adequately sensitive to political/social realities in Maldives*” (20%).

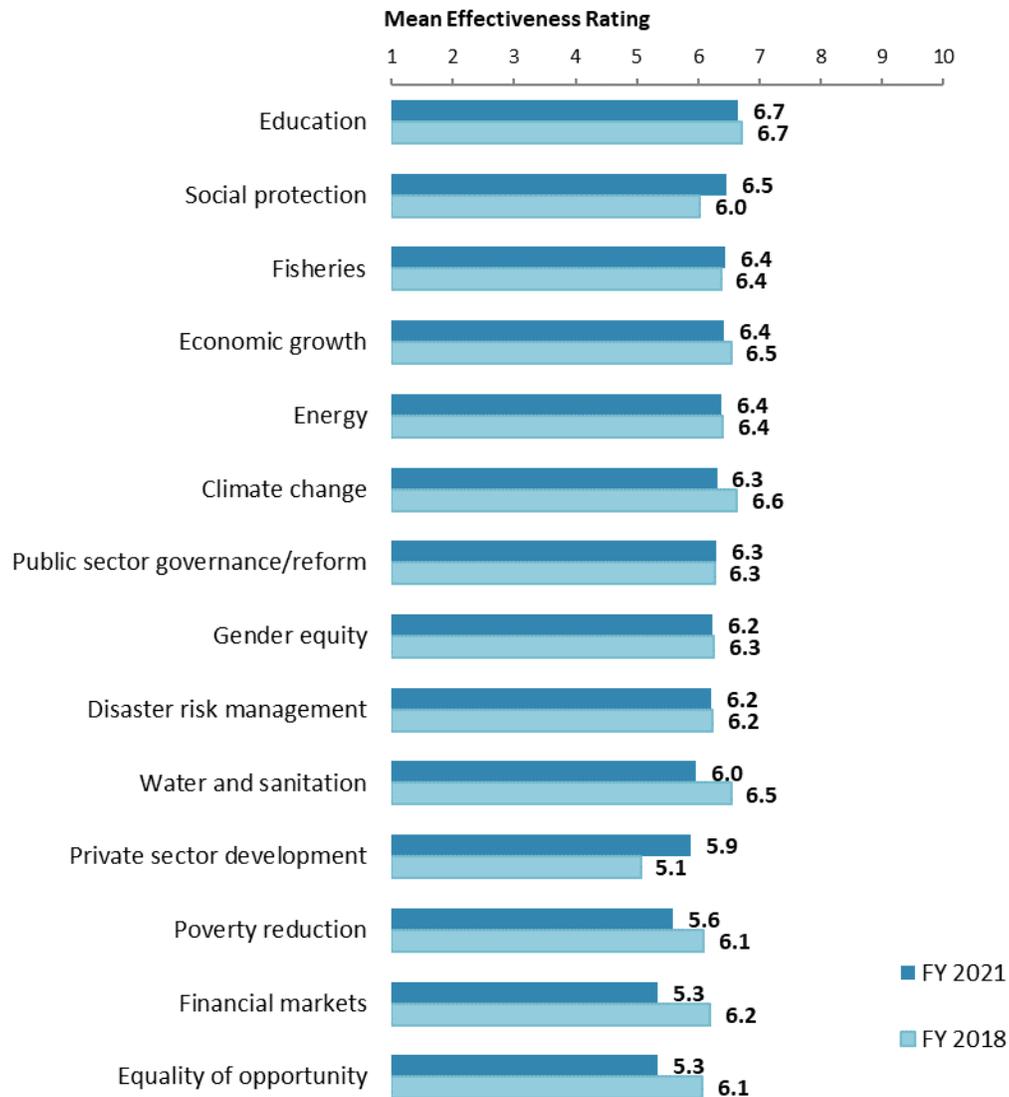


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



VI. World Bank Group's Support in Development Areas

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁷



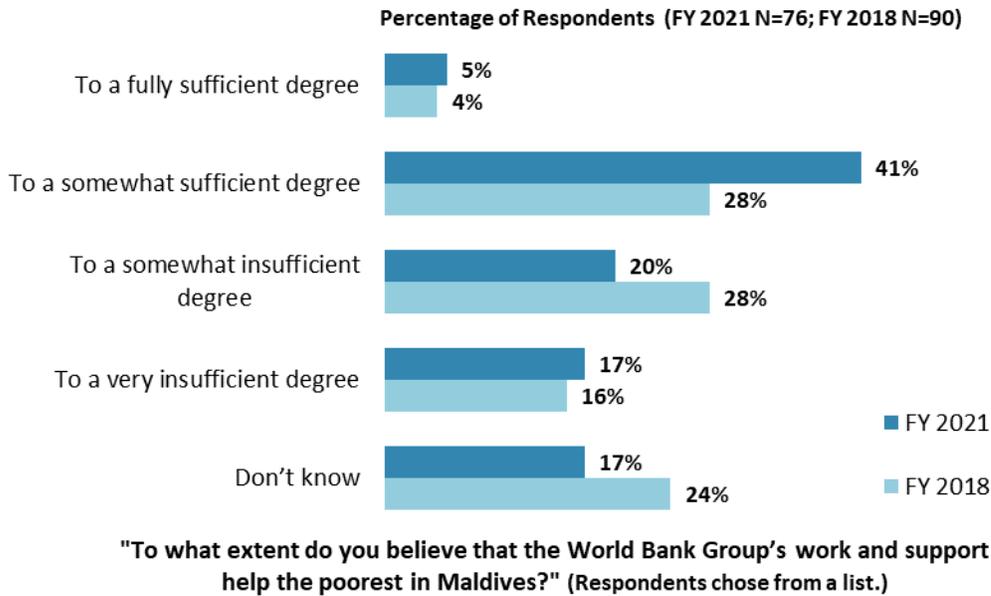
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?"
(1-"Not effective at all", 10-"Very effective")

⁷ Means presented in this chart were calculated based on weighted data. See Appendix D for details. Note that only those options that were included in both FY18 and FY21 questionnaires are presented in this chart.

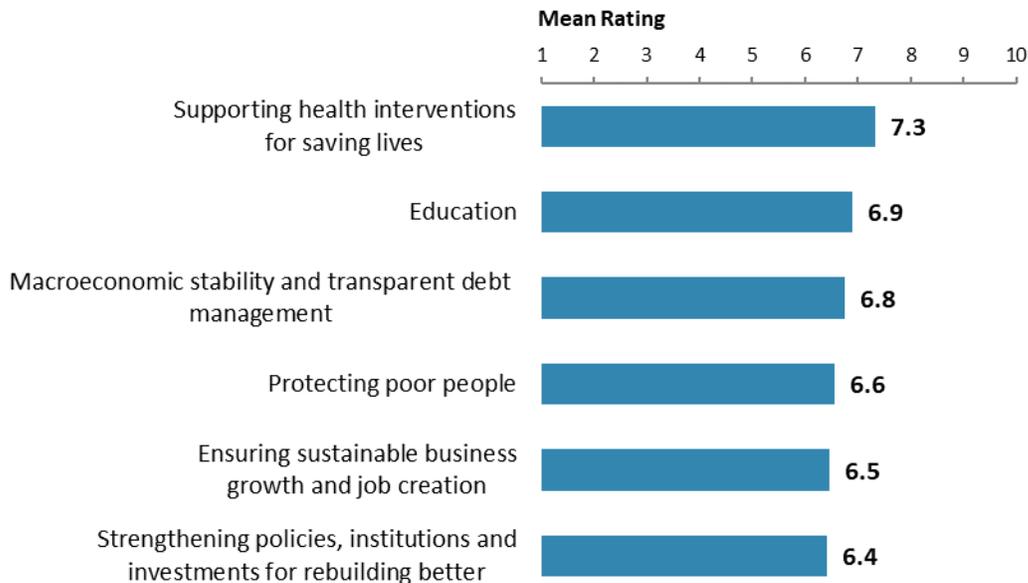


VI. WBG’s Support in Development Areas (continued)

Helping the Poorest⁸



Support Related to COVID-19 Outbreak



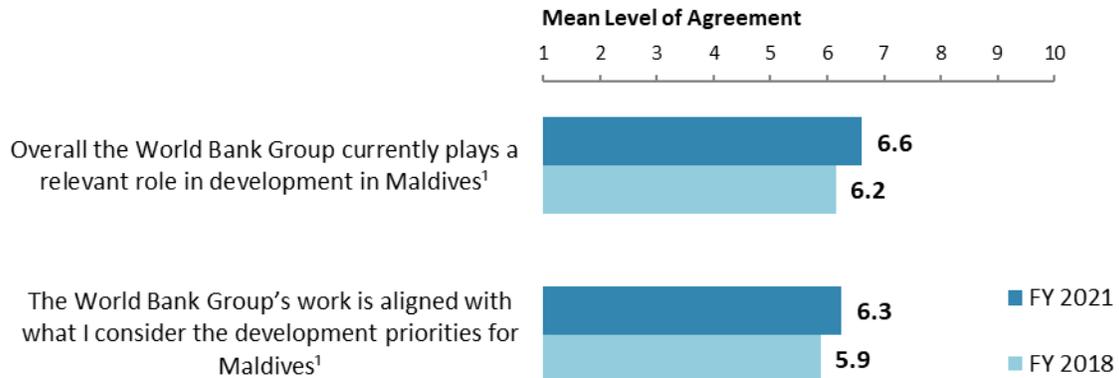
"The World Bank Group has provided fast track support to Maldives related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group’s effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:"
(1 - "Not effective at all", 10 - "Very effective")

⁸ Percentages presented in this chart were calculated based on weighted data.



VII. World Bank Group's Work and Engagement on the Ground

The World Bank Group's Work in Maldives: Year Comparison⁹



"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Maldives?" (1-"Strongly disagree", 10-"Strongly agree")

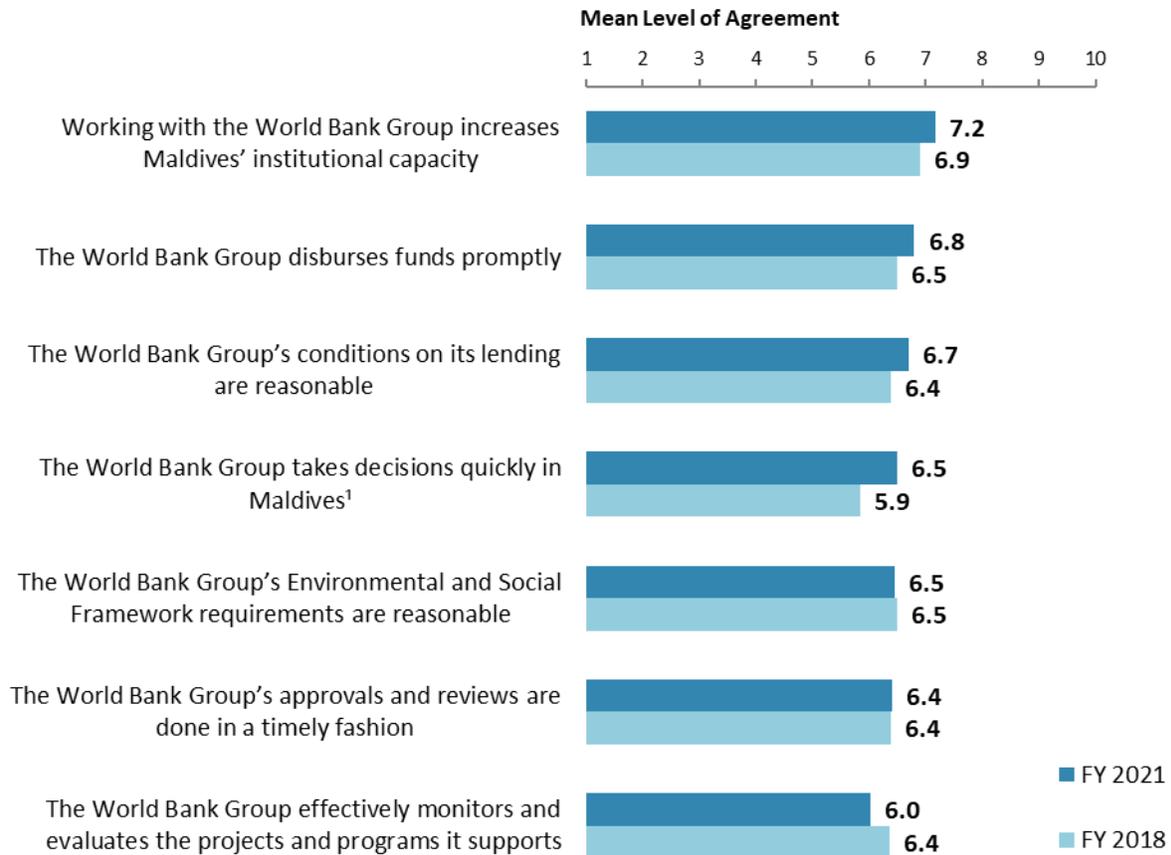
¹Indicator Question

⁹ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions: Year Comparison¹⁰



"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
'Indicator Question

¹⁰ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner: Year Comparison¹¹



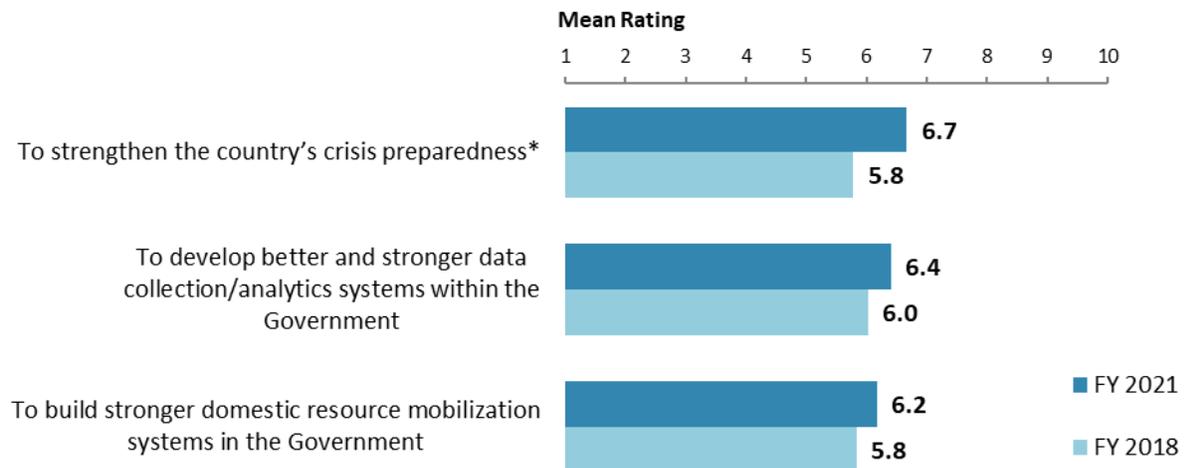
"To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")
Indicator Question

¹¹ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

Effectiveness of WBG's Support¹²



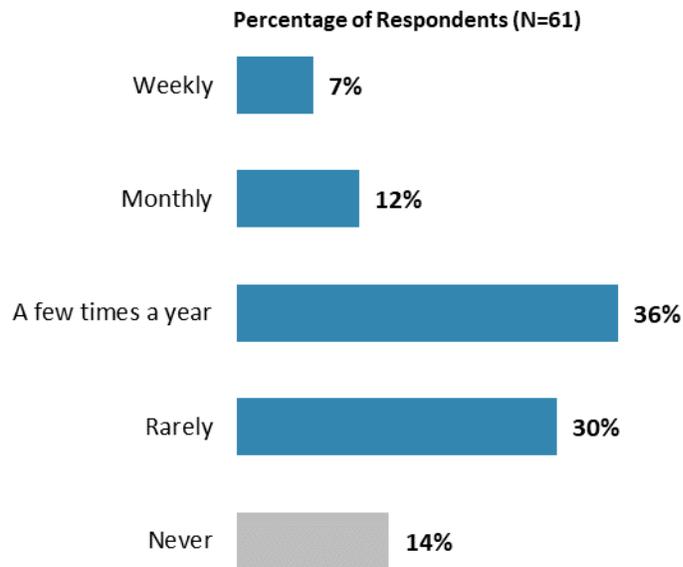
"How effectively does the World Bank Group support Maldives' efforts ... ?"
(1 - "Not effectively at all", 10 - "Very effectively")
(*Significantly different between FY 2021 and FY 2018)

¹² Means in this chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

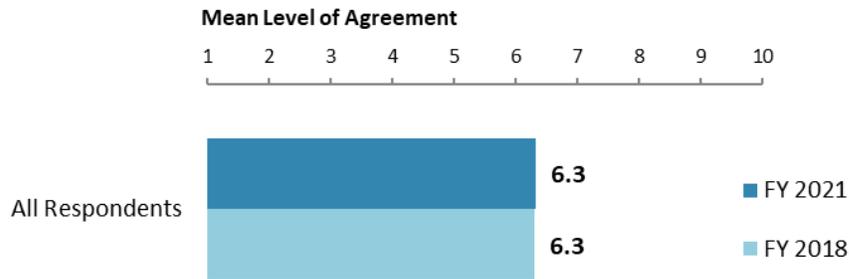


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"



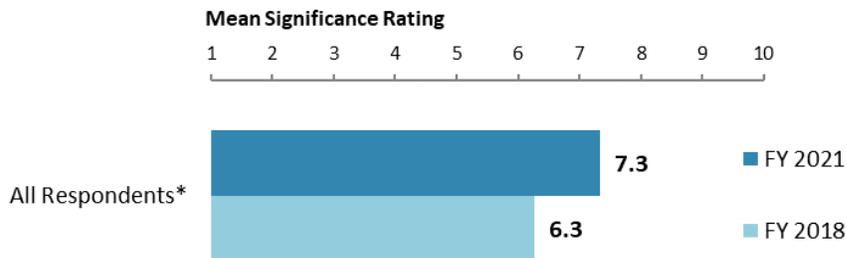
VIII. World Bank Group’s Knowledge and Instruments (continued)

Meeting Maldives’s Knowledge Needs¹³ (Indicator Question)



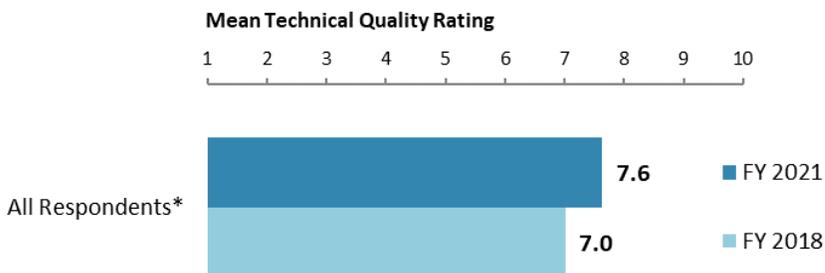
"The World Bank Group meets Maldives’ needs for knowledge services (e.g., research, analysis, data, technical assistance)"
 (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG’s Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group’s knowledge work and activities make to development results in your country?"
 (*Significantly different between FY 2021 and FY 2018)
 (1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG’s Knowledge Work and Activities (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group’s knowledge work and activities?"
 (*Significantly different between FY 2021 and FY 2018)
 (1-"Very low technical quality", 10-"Very high technical quality")

¹³ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹⁴



"In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")
*(*Significantly different between FY 2021 and FY 2018)*
¹Indicator Question

¹⁴ Means in this chart were calculated based on weighted data.



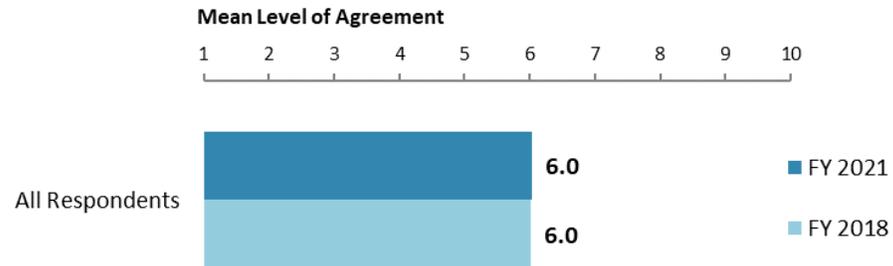
VIII. World Bank Group’s Knowledge and Instruments (continued)

Usefulness of the COVID-19 “Approach Paper”



"The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 “Approach Paper” published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Maldives government’s efforts to support citizens throughout this crisis?"
(1-“Not usefull at all”, 10-“Very useful”)

Meeting Maldives’s Needs for Financial Instruments¹⁵ (Indicator Question)



"The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Maldives"
(1-“Strongly disagree”, 10-“Strongly agree”)

WBG’s Global Advocacy Role (Indicator Question)



"How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt? "
(1-“Not important at all”, 10-“Very important”)

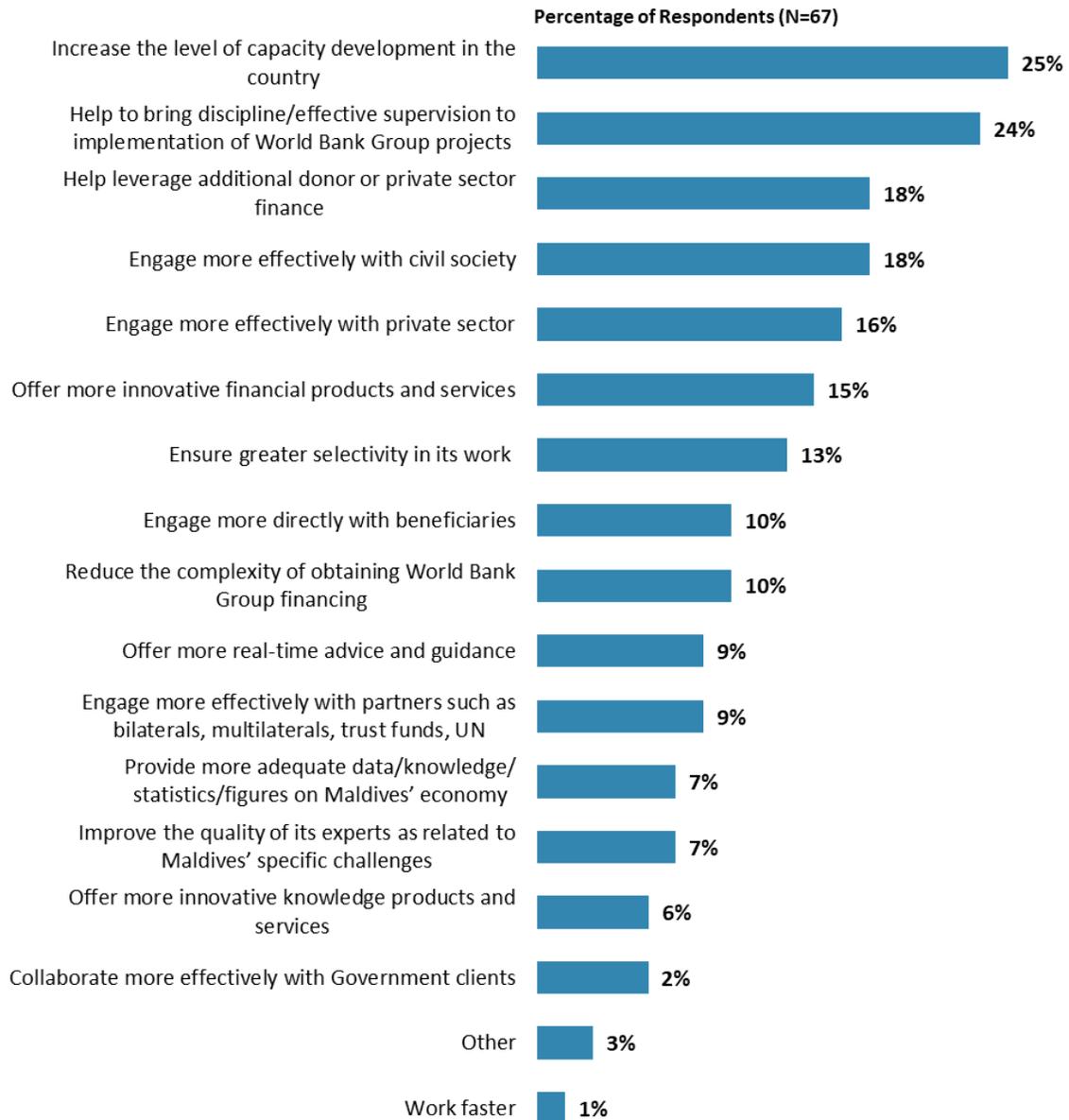
¹⁵ Means in this chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in Maldives

Making the World Bank Group of Greater Value

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (38%), “*provide more adequate data/knowledge/statistics/figures on Maldives’s economy*” (23%), “*work more with the private sector*” (23%), and “*work more with civil society and beneficiary representatives*” (22%) to make itself of greater value in Maldives.



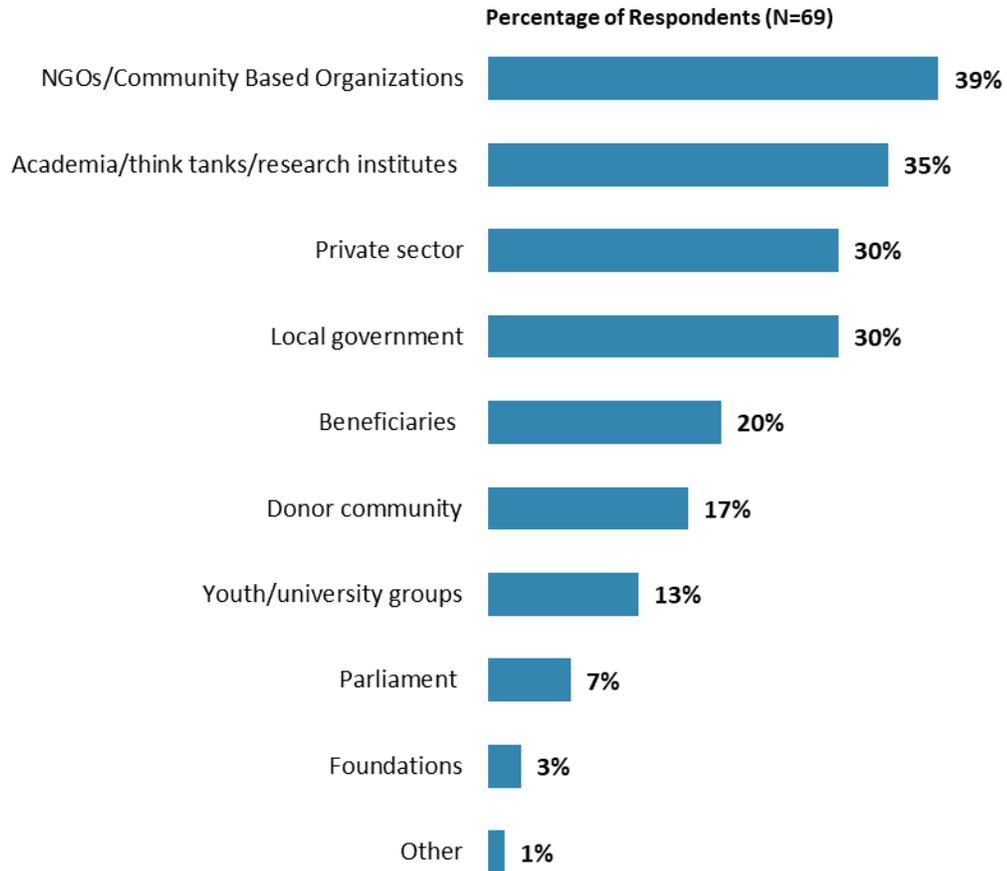
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)"
 (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Maldives (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'18 Country Survey indicated that the WBG should collaborate more with “NGOs/community-based organizations” (33%) and “private sector” (31%) to ensure better development results in Maldives.



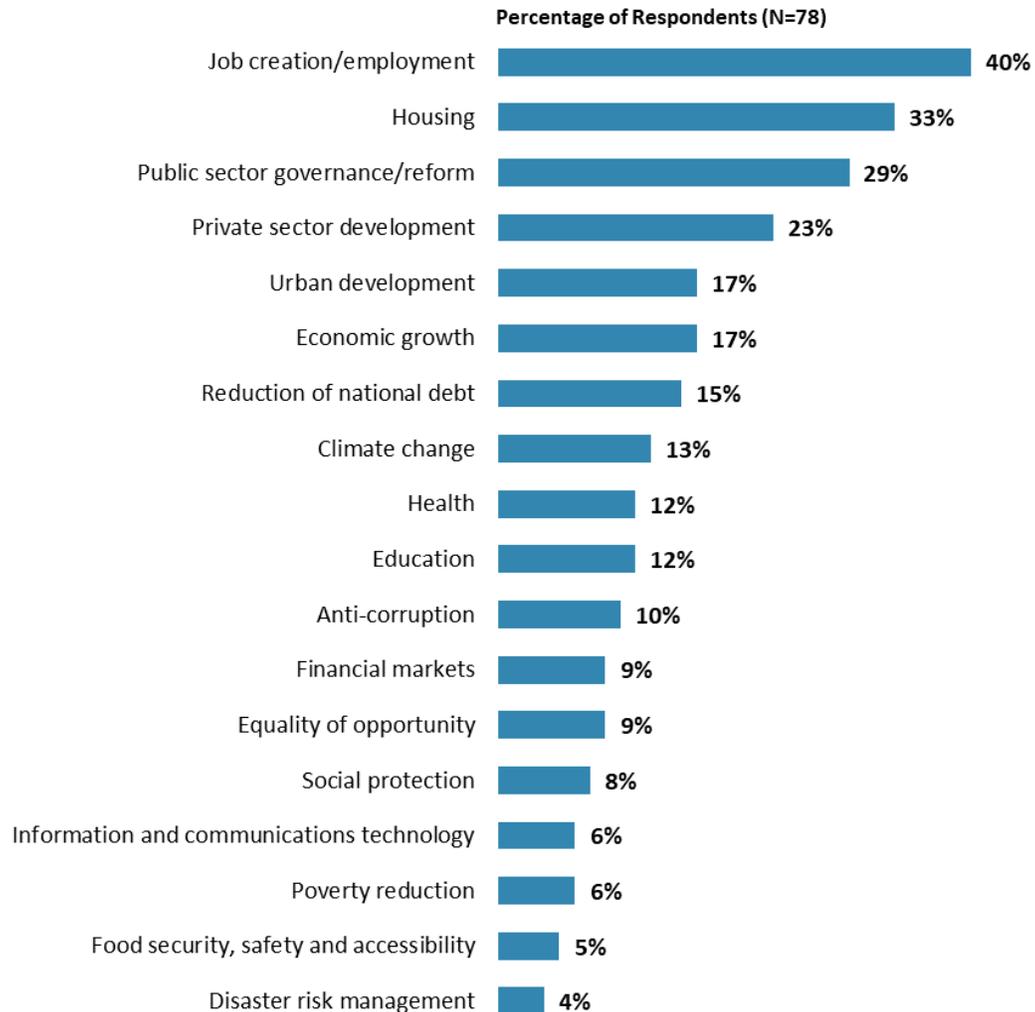
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Maldives (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should focus its resources on “*public sector governance/reform*” (26%), “*private sector development*” (22%), “*anticorruption*” (21%), “*judiciary reform*” (20%), and “*health*” (19%).



“When thinking about how the World Bank Group can have the most impact on development results in Maldives, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined. Top 18 of 32 response options shown)

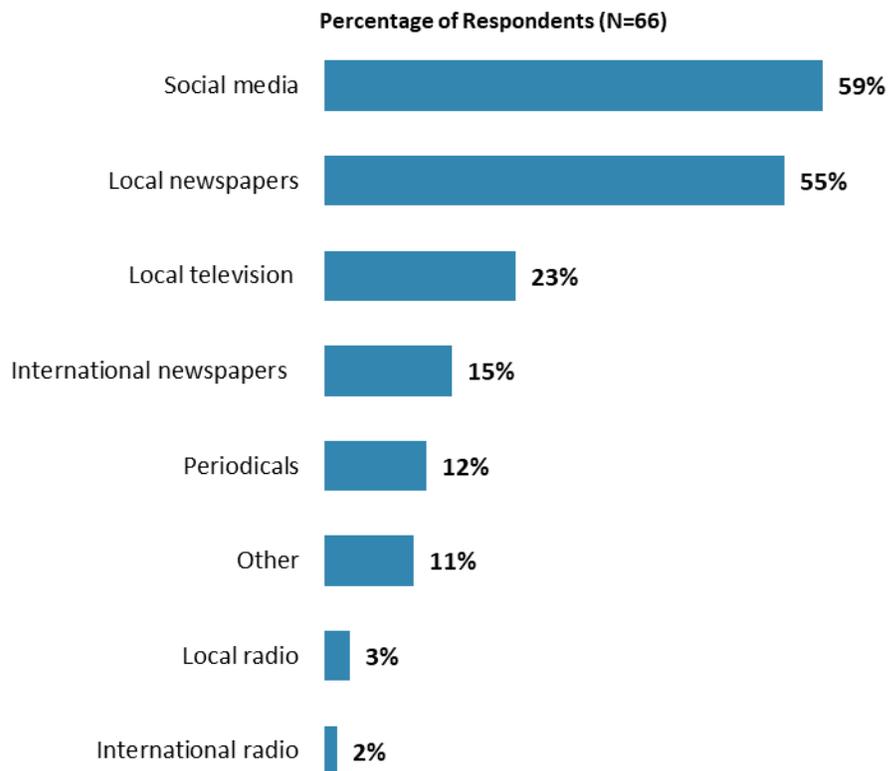


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 53) for selected responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY’18 Country Survey indicated that they got most of their information about economic and social development issues in Maldives from “*social media*” (54%) and the “*Internet*” (54%).



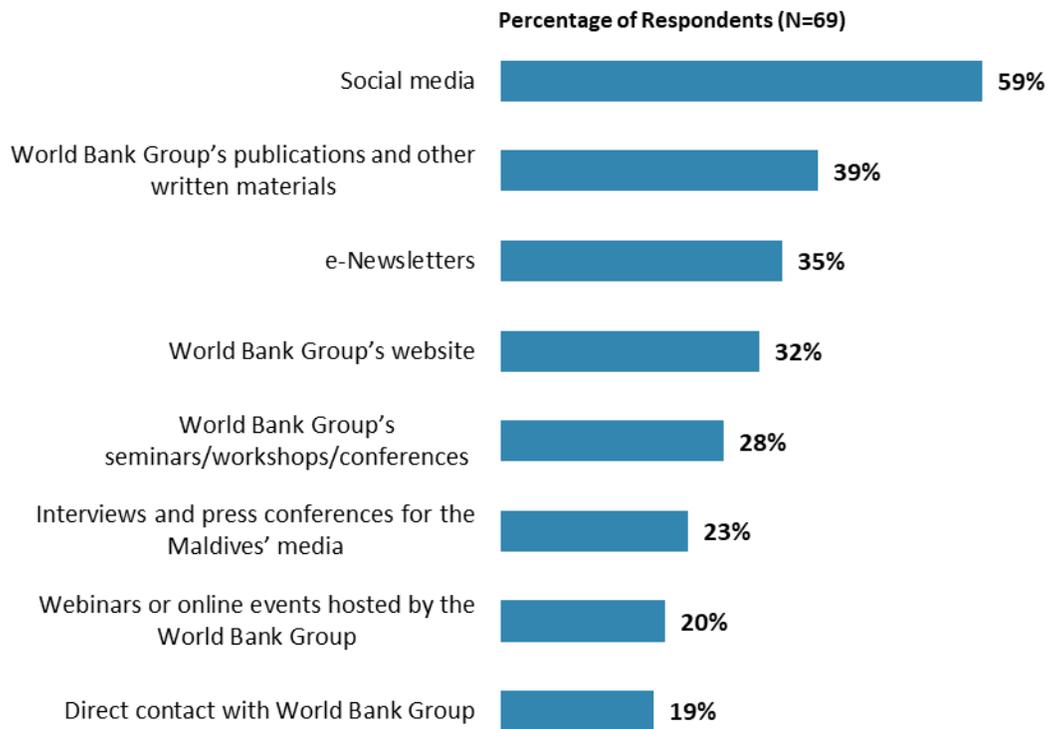
"How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that they would prefer to receive information from the WBG through “*social media*” (41%) and “*WBG’s publications and other written materials*” (37%).

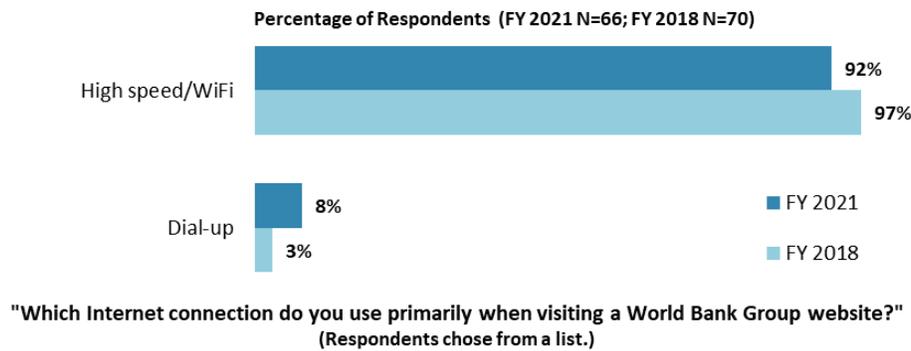


**"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)"**
(Respondents chose from a list. Responses combined.)

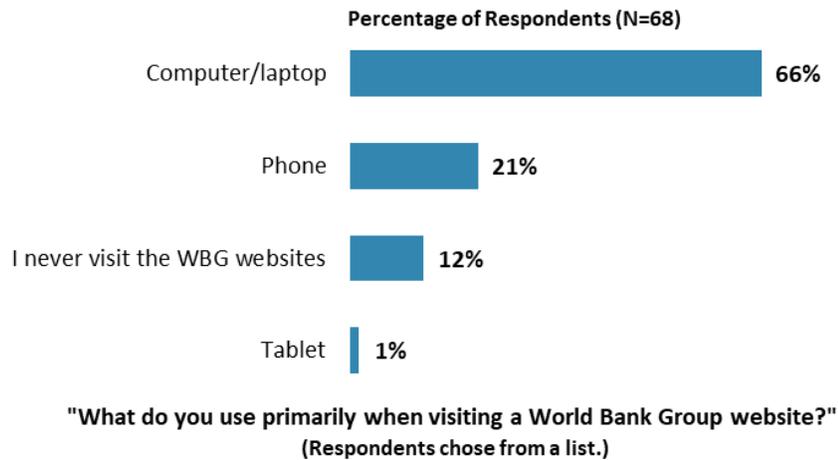


X. Communication and Outreach (continued)

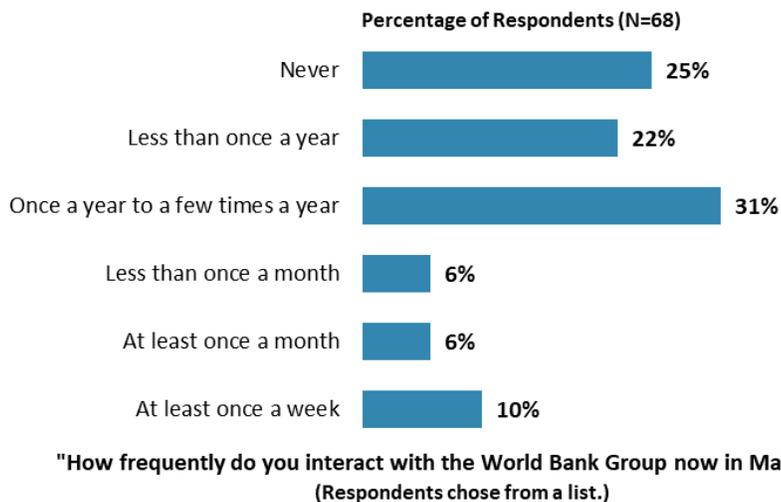
Internet connection¹⁶



Devices used to access WBG website



WBG Interaction Frequency

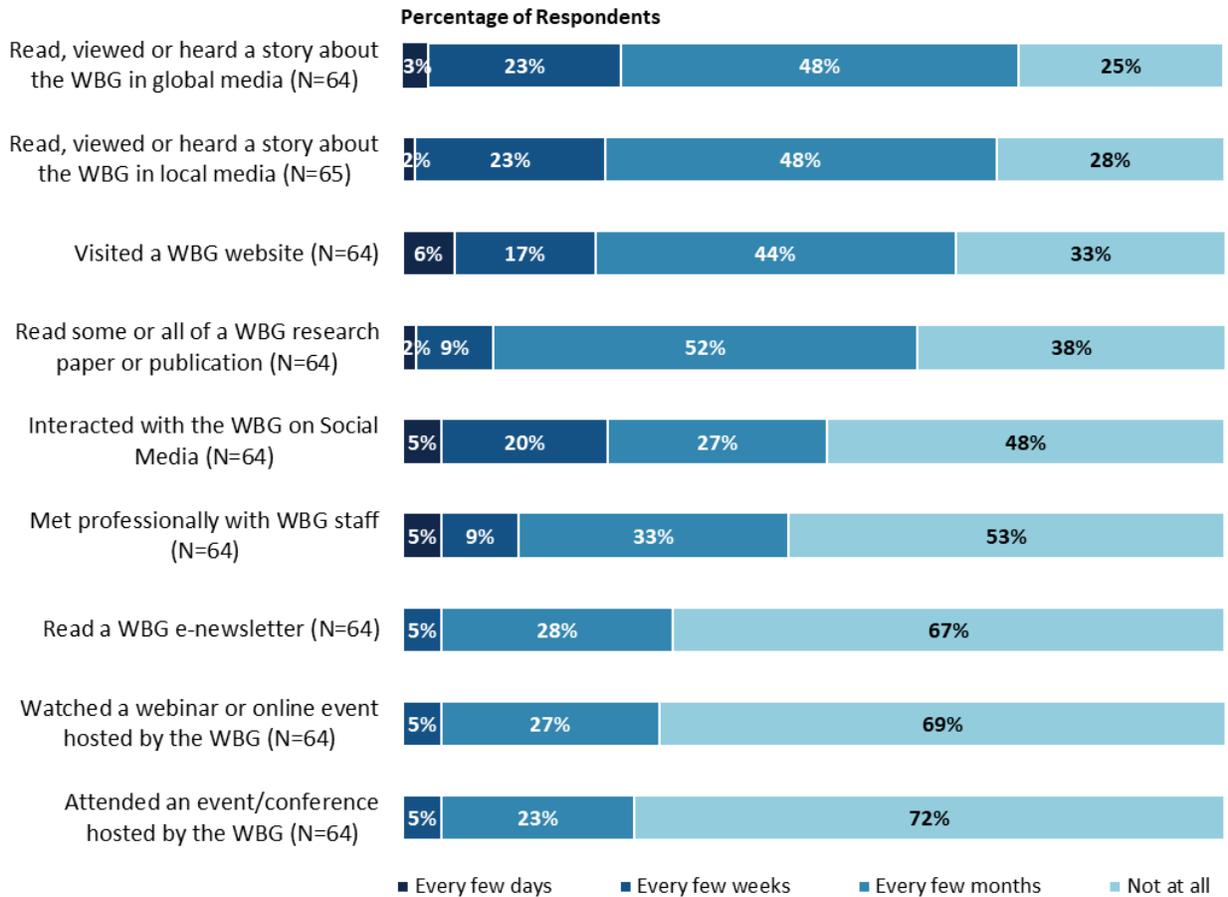


¹⁶ Percentages in this chart were calculated based on weighted data.



X. Communication and Outreach (continued)

Frequency of Specific WBG Interactions



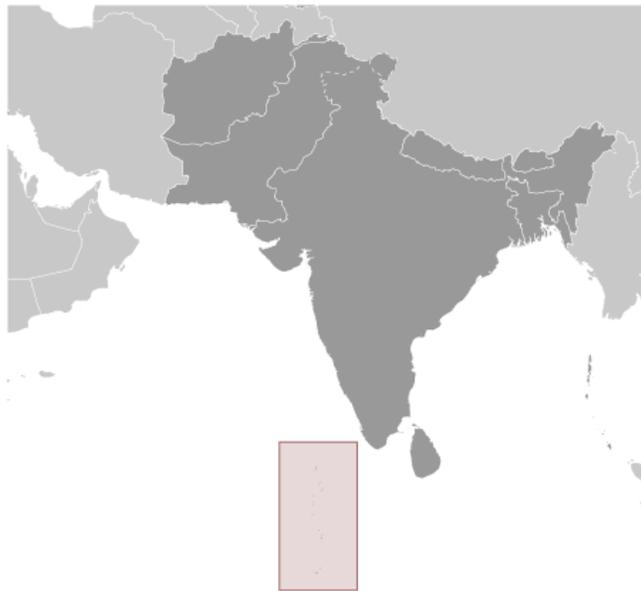
"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)



XI. Appendices

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MALDIVES





Appendix A: Responses to All Questions across All Respondents (N=86)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. Overall Context

1. Do you think that economic opportunity for citizens in Maldives is... ?	Percentage of Respondents (N=84)
Increasing	56.0%
Decreasing	15.5%
Staying about the same	28.6%

2. Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=86)
Housing	51.2%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19.8%
Education	17.4%
Food security, safety and accessibility	16.3%
Economic growth	16.3%
Private sector development (including public-private partnerships)	15.1%
Job creation/employment	15.1%
Anti-corruption	14.0%
Climate change (e.g., mitigation, adaptation)	12.8%
Financial markets	11.6%
Global pandemics (e.g., COVID-19)	10.5%
Social protection (e.g., pensions, targeted social assistance)	10.5%
Transport (e.g., roads, bridges, transportation)	9.3%
Information and communications technology (including digital transformation)	9.3%
Health	8.1%
Equality of opportunity (i.e., social inclusion)	8.1%
Crime and violence	7.0%
Gender equity (closing the gap between women and men, and boys and girls)	5.8%
Reduction of national debt	4.7%
Disaster risk management	4.7%
Energy	3.5%
Water and sanitation	3.5%
Natural resource management (renewables)	3.5%
Judicial reform	3.5%
Global/regional integration	2.3%
Urban development	2.3%
Pollution	1.2%
Trade and exports	1.2%
Poverty reduction	0.0%
Fisheries	0.0%
Agriculture	0.0%
Non-communicable diseases (e.g., diabetes, cancer, etc.)	0.0%

**A. Overall Context (continued)**

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=85)
Economic growth	34.1%
Housing	31.8%
Equality of opportunity (i.e., social inclusion)	29.4%
Job creation/employment	29.4%
Social protection (e.g., pensions, targeted social assistance)	23.5%
Anti-corruption	18.8%
Education	17.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	12.9%
Crime and violence	11.8%
Agriculture	10.6%
Judicial reform	9.4%
Fisheries	9.4%
Private sector development (including public-private partnerships)	8.2%
Financial markets	5.9%
Gender equity (closing the gap between women and men, and boys and girls)	5.9%
Urban development	5.9%
Food security, safety and accessibility	4.7%
Trade and exports	3.5%
Health	3.5%
Disaster risk management	2.4%
Information and communications technology (including digital transformation)	2.4%
Climate change (e.g., mitigation, adaptation)	2.4%
Reduction of national debt	2.4%
Natural resource management (renewables)	2.4%
Non-communicable diseases (e.g., diabetes, cancer, etc.)	1.2%
Transport (e.g., roads, bridges, transportation)	1.2%
Energy	1.2%
Water and sanitation	1.2%
Pollution	0.0%
Global/regional integration	0.0%

**A. Overall Context (continued)**

4. The COVID-19 pandemic has stressed many aspects of Maldives' growth and development. In which areas would you like to see the Maldivian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=80)
Ensuring sustainable business growth and job creation	55.0%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	41.3%
Public service delivery (e.g., strengthening policies, institutions)	30.0%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	28.8%
Healthcare	28.8%
Housing	26.3%
Providing direct financial support to businesses (business support packages)	25.0%
Education	15.0%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	13.8%
Nutrition/food security	8.8%
Other	7.5%
Ensuring that girls and women have equal access to health care/health services	6.3%
Ensuring that girls and women have equal access to job opportunities	5.0%

5. When economic and/or social reform efforts fail or are slow to take place in Maldives, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=81)
Corruption	48.1%
Reforms are not well thought out in light of country challenges	33.3%
Inadequate level of government accountability	30.9%
Political pressures and obstacles	27.2%
Inadequate level of capacity in the government	23.5%
National debt	9.9%
Inadequate level of citizen/civil society participation	7.4%
Inadequate level of donor coordination	6.2%
Inadequate level of private sector participation	6.2%
Pressure from outside interest groups (e.g., private sector, unions)	2.5%
Other	1.2%

**A. Overall Context (continued)**

6. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The national government	78	2	5.50	2.36
2. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	67	12	6.55	1.97
3. The World Bank Group*	74	5	6.97	2.18
4. The International Monetary Fund	71	6	6.79	2.20
5. The United Nations (UN)	74	3	6.97	1.98
6. The World Health Organization (WHO)	74	4	7.24	1.94
7. Regional development banks	68	9	6.43	2.13
8. The Maldives Monetary Authority	73	5	5.86	2.33
9. International private sector	64	13	5.84	1.87
10. Domestic private sector	68	9	5.31	2.04
11. International civil society (e.g., Red Crescent, Commonwealth Foundation, etc.)	73	4	7.29	1.74
12. Domestic civil society (e.g., Transparency Maldives, NGO Journey, etc.)	72	6	6.47	1.92
13. Youth organizations (e.g., Scout Association, Huvadhoo Aid, etc.)	67	10	6.27	2.07
14. Religious institutions	67	9	4.87	2.42
15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	75	3	4.55	2.23
16. International media and their web presence	73	4	5.34	1.93
17. Web based media (i.e., blogs, social media, other web-based news and information sources)	73	4	4.78	2.09

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Maldives? <i>(1-Not familiar at all, 10-Extremely familiar)</i>	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	80	n/a	5.84	2.70
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	79	n/a	4.61	2.67

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Maldives? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
2. Overall, the World Bank Group currently plays a relevant role in development in Maldives*	77	3	6.70	2.20
3. The World Bank Group's work is aligned with what I consider the development priorities for Maldives*	73	6	6.41	2.40

4. Overall, please rate your impression of the effectiveness of these organizations in Maldives. <i>(1-Not effective at all, 10-Very effective)</i>	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IDA)*	69	10	6.48	2.15
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	56	22	6.18	2.28

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Maldives?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	72	6	6.47	2.10

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Maldives?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	63	12	6.25	2.12

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Maldives? (Select only ONE response)	Percentage of Respondents (N=77)
To a fully sufficient degree	6.5%
To a somewhat sufficient degree	42.9%
To a somewhat insufficient degree	18.2%
To a very insufficient degree	15.6%
Don't know	16.9%

**B. Overall Attitudes toward the World Bank Group (continued)**

8. When thinking about the World Bank Group's role in Maldives, which activity do you VALUE the most? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=78)
Financial resources	44.9%
Formal policy advice, studies, analyses	33.3%
Technical assistance	33.3%
Capacity development related to World Bank Group supported projects	21.8%
Data and statistics	15.4%
Global advocacy	14.1%
Implementation support	10.3%
Bringing together different groups of stakeholders	3.8%
Mobilizing third party financial resources	3.8%
Donor coordination	3.8%
Promoting knowledge sharing	2.6%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	1.3%
Other	1.3%

9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=78)
Not collaborating enough with private sector	30.8%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	14.1%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	12.8%
Inadequate World Bank Group's staffing in Maldives	12.8%
Not adequately sensitive to political/social realities in Maldives	11.5%
Too influenced by developed countries	11.5%
Don't know	11.5%
Not enough public disclosure of its work	10.3%
Not willing to honestly criticize policies and reform efforts in the country	10.3%
Not aligned with country priorities	9.0%
Not sufficiently focused on sustainable results	9.0%
World Bank Group's processes too slow and complex	7.7%
Other	7.7%
Inadequate level of real-time advice and guidance	6.4%
Not adequately flexible in changing country circumstances	5.1%
Inadequate number of innovative knowledge products and services	3.8%
Inadequate number of innovative financial products and services	3.8%
Staff too inaccessible	1.3%
Arrogant in its approach	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

10. When thinking about how the World Bank Group can have the most impact on development results in Maldives, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=78)
Job creation/employment	39.7%
Housing	33.3%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	29.5%
Private sector development (including public-private partnerships)	23.1%
Urban development	16.7%
Economic growth	16.7%
Reduction of national debt	15.4%
Climate change (e.g., mitigation, adaptation)	12.8%
Health	11.5%
Education	11.5%
Anti-corruption	10.3%
Financial markets	9.0%
Equality of opportunity (i.e., social inclusion)	9.0%
Social protection (e.g., pensions, targeted social assistance)	7.7%
Information and communications technology (including digital transformation)	6.4%
Poverty reduction	6.4%
Food security, safety and accessibility	5.1%
Disaster risk management	3.8%
Transport (e.g., roads, bridges, transportation)	2.6%
Global/regional integration	2.6%
Energy	2.6%
Natural resource management (renewables)	2.6%
Fisheries	2.6%
Pollution	1.3%
Global pandemics (e.g., COVID-19)	1.3%
Agriculture	1.3%
Crime and violence	1.3%
Judicial reform	1.3%
Water and sanitation	0.0%
Non-communicable diseases (e.g., diabetes, cancer, etc.)	0.0%
Gender equity (closing the gap between women and men, and boys and girls)	0.0%
Trade and exports	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. The COVID-19 pandemic has stressed many aspects of Maldives' growth and development. Which areas do you identify as most important for the World Bank Group to focus its efforts and support related to the impact of COVID-19 in Maldives over the next six months to a year? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=79)
Ensuring sustainable business growth and job creation	41.8%
Providing direct financial support to businesses (business support packages)	40.5%
Economic growth	29.1%
Housing	27.8%
Public service delivery (e.g., strengthening policies, institutions)	24.1%
Poverty and inequality (e.g., strengthening the social safety net, social assistance)	22.8%
Digital transformation	21.5%
Healthcare	19.0%
Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved	11.4%
Supporting efforts that can help counter misinformation about vaccines	10.1%
Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens	8.9%
Ensuring that girls and women have equal access to health care/health services	7.6%
Education	7.6%
Nutrition/food security	7.6%
Other	5.1%
Ensuring that girls and women have equal access to job opportunities	2.5%

12. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=78)
Development institution	38.5%
Multi-lateral financial institution	32.1%
World Bank	30.8%
Investment Bank	29.5%
Financial Advisory Solutions	20.5%
Private Sector Solutions	16.7%
Public-private partnerships	7.7%
Do not have enough information to say	7.7%
Asset Manager	3.8%
Venture Capital	2.6%
Innovation and Entrepreneurship	2.6%
None of these	1.3%
Impact Investor	0.0%

C. World Bank Group's Work and Engagement on the Ground

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Maldives solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	60	19	6.13	2.08

Staffing adequacy	N	DK	Mean	SD
2. To what extent do you believe the World Bank Group is adequately staffed in Maldives? (1-To no degree at all, 10-To a very significant degree)	55	23	4.64	2.25

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Responsiveness to needs*	63	12	6.27	2.14
4. Flexibility (in terms of the institution's products and services) *	55	19	6.07	2.04
5. Flexibility (in terms of changing country circumstances) *	54	18	6.07	2.22
6. Being inclusive*	60	13	6.58	2.09
7. Openness (sharing data and other information) *	62	12	6.77	2.13
8. Collaboration with the Government*	63	11	7.38	1.72
9. The speed in which it gets things accomplished on the ground*	56	17	5.59	2.10
10. Helping to bring discipline/effective supervision to implementation of investment projects*	61	12	5.92	2.43
11. Collaboration with civil society*	56	17	5.39	2.15
12. Staff accessibility*	51	22	5.86	2.51
13. Collaboration with other donors and development partners*	59	14	6.24	2.13
14. Collaboration with the private sector*	56	17	5.23	2.27
15. Straightforwardness and honesty*	56	17	6.59	2.16
16. Treating clients and stakeholders in Maldives with respect*	60	13	7.40	2.09
17. Being a long-term partner*	67	6	7.67	2.13

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
18. The World Bank Group disburses funds promptly	52	23	6.92	2.16
19. The World Bank Group effectively monitors and evaluates the projects and programs it supports	62	12	6.27	2.46
20. The World Bank Group's approvals and reviews are done in a timely fashion	54	20	6.41	2.11
21. The World Bank Group's Environmental and Social Framework requirements are reasonable	53	21	6.53	1.88
22. The World Bank Group's conditions on its lending are reasonable	51	23	6.75	1.93
23. The World Bank Group takes decisions quickly in Maldives*	50	24	6.56	2.11
24. Working with the World Bank Group increases Maldives' institutional capacity	60	13	7.25	2.21

To what extent do you agree/disagree with the following statements about the World Bank Group in Maldives? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
26. The World Bank Group meets Maldives' needs for knowledge services (e.g., research, analysis, data, technical assistance) *	63	10	6.43	2.17

COVID-19 "Approach Paper"	N	DK	Mean	SD
27. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Maldives government's efforts to support citizens throughout this crisis? (1-Not useful at all, 10-Very useful)	46	29	7.26	1.91

**C. World Bank Group's Work and Engagement on the Ground (continued)**

Global role of advocacy	N	DK	Mean	SD
28. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?* (1-Not important at all, 10-Very important)	68	6	8.46	1.84

How effectively does the World Bank Group support Maldives' efforts ... ? (1-Not effectively at all, 10-Very effectively)	Effectiveness			
	N	DK	Mean	SD
29. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	52	22	6.25	1.87
30. To develop better and stronger data collection/analytics systems within the Government	55	18	6.45	1.92
31. To strengthen the country's crisis preparedness	58	15	6.71	2.07

D. World Bank Group's Support in Development Areas

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	32	37	6.50	2.21
2. Gender equity (closing the gap between women and men, and boys and girls)	30	36	6.23	2.21
3. Private sector development (including public-private partnerships)	35	32	5.89	2.34
4. Education	34	31	6.79	2.20
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	45	23	6.53	2.14
6. Food security, safety and accessibility	27	40	6.19	2.27
7. Housing	27	40	4.56	2.38
8. Energy	33	34	6.30	2.72
9. Water and sanitation	28	39	5.93	2.57
10. Job creation/employment	33	34	5.61	2.59
11. Health	30	37	6.00	2.46
12. Financial markets	27	40	5.33	2.50
13. Transport (e.g., roads, bridges, transportation)	22	45	4.95	2.90
14. Agriculture	25	41	5.72	2.48
15. Fisheries	29	38	6.38	2.34
16. Natural resource management (renewables)	29	37	5.66	2.92
17. Climate change (e.g., mitigation, adaptation)	33	34	6.39	2.50
18. Poverty reduction	34	33	5.88	2.59
19. Economic growth	37	28	6.51	1.89
20. Disaster risk management	29	35	6.24	2.23
21. Equality of opportunity (i.e., social inclusion)	30	35	5.40	2.55
22. Non-communicable diseases (e.g., diabetes, cancer, etc.)	22	43	5.32	2.66
23. Information and communications technology (including digital transformation)	28	38	5.61	2.47
24. Global pandemics (e.g., COVID-19)	42	24	7.69	1.88

**D. World Bank Group's Support in Development Areas (continued)**

2. The World Bank Group has provided fast track support to Maldives related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. Supporting health interventions for saving lives	38	2	28	7.34	1.91
2. Education (e.g., transitioning to remote learning, ensuring access, etc.)	36	1	30	6.89	2.24
3. Protecting poor people (social assistance/ social safety nets)	34	0	34	6.56	2.32
4. Ensuring sustainable business growth and job creation	38	1	29	6.47	2.17
5. Strengthening policies, institutions and investments for rebuilding better	37	0	31	6.41	2.25
6. Macroeconomic stability and transparent debt management	38	0	29	6.76	2.11

E. World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=69)
Weekly	7.2%
Monthly	11.6%
A few times a year	36.2%
Rarely	30.4%
Never	14.5%

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	51	14	7.06	1.87
3. Include appropriate level of stakeholder involvement during preparation	52	13	6.42	2.03
4. Lead to practical solutions	52	13	6.65	2.01
5. Are source of relevant information on global good practices	53	11	7.42	1.93
6. Are adequately disseminated	52	13	6.44	1.96
7. Are translated enough into local language	48	17	5.02	2.44
8. Are adaptable to Maldives' specific development challenges and country circumstances*	52	13	6.37	2.02

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	57	8	7.30	1.86
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	59	6	7.59	1.95

**F. The Future Role of the World Bank Group in Maldives**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=67)
Increase the level of capacity development in the country	25.4%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	23.9%
Help leverage additional donor or private sector finance	17.9%
Engage more effectively with civil society (e.g., NGOs, CBOs)	17.9%
Engage more effectively with private sector	16.4%
Offer more innovative financial products and services	14.9%
Ensure greater selectivity in its work	13.4%
Engage more directly with beneficiaries	10.4%
Reduce the complexity of obtaining World Bank Group financing	10.4%
Offer more real-time advice and guidance	9.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	9.0%
Provide more adequate data/knowledge/statistics/figures on Maldives' economy	7.5%
Improve the quality of its experts as related to Maldives' specific challenges	7.5%
Offer more innovative knowledge products and services	6.0%
Collaborate more effectively with Government clients (e.g., national, state, local)	6.0%
Other	3.0%
Work faster	1.5%

2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=69)
NGOs/Community Based Organizations	39.1%
Academia/think tanks/research institutes	34.8%
Private sector	30.4%
Local government	30.4%
Beneficiaries	20.3%
Donor community	17.4%
Youth/university groups	13.0%
Parliament	7.2%
Foundations	2.9%
Other	1.4%
Media	0.0%
Don't know	0.0%

**G. Communication and Information Sharing**

1. How frequently do you interact with the World Bank Group now in Maldives? (Select only ONE response)	Percentage of Respondents (N=68)
Never	25.0%
Less than once a year	22.1%
Once a year to a few times a year	30.9%
Less than once a month	5.9%
At least once a month	5.9%
At least once a week	10.3%

2. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=66)
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	59.1%
Local newspapers	54.5%
Local television	22.7%
International newspapers	15.2%
Periodicals	12.1%
Other	10.6%
Local radio	3.0%
International radio	1.5%
International television	0.0%

3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=69)
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	59.4%
World Bank Group's publications and other written materials	39.1%
e-Newsletters	34.8%
World Bank Group's website	31.9%
World Bank Group's seminars/workshops/conferences	27.5%
Interviews and press conferences for the Maldives' media	23.2%
Webinars or online events hosted by the World Bank Group	20.3%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	18.8%

4. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=66)
High speed/WiFi	93.9%
Dial-up	6.1%

5. What do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=68)
Computer/laptop	66.2%
Phone	20.6%
I never visit the WBG websites	11.8%
Tablet	1.5%

**G. Communication and Information Sharing (continued)**

6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	65	1.5%	23.1%	47.7%	27.7%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	64	3.1%	23.4%	48.4%	25.0%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	64	4.7%	20.3%	26.6%	48.4%
Visited a WBG website (e.g., read a blog, used data)	64	6.3%	17.2%	43.8%	32.8%
Attended an event/conference hosted by the WBG	64	0.0%	4.7%	23.4%	71.9%
Watched a webinar or online event hosted by the WBG	64	0.0%	4.7%	26.6%	68.8%
Read some or all of a WBG research paper or publication	64	1.6%	9.4%	51.6%	37.5%
Met professionally with WBG staff	64	4.7%	9.4%	32.8%	53.1%
Read a WBG e-newsletter	64	0.0%	4.7%	28.1%	67.2%

H. Background Information

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=86)
Employee of Ministry, Ministerial Department, Implementation Agency	26.7%
Private Sector Organization	15.1%
Local Government Authority or Staff	9.3%
Multilateral Agency (UN, regional development bank)	9.3%
NGO/Community Based Organization	9.3%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	8.1%
Academia/Research Institute/Think Tank	7.0%
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	4.7%
State-Owned Enterprise	4.7%
Financial Sector/Private Bank	2.3%
Office of the President	1.2%
Media (press, radio, TV, web, etc.)	1.2%
Other	1.2%
Parliament	0.0%
Judicial System (e.g., courts)	0.0%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%
Trade Union	0.0%
Religious Group	0.0%
Youth Group	0.0%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=86)
Education	12.8%
Governance, anti-corruption	11.6%
Finance and markets	9.3%
Environment, natural resources	8.1%
Macroeconomics, fiscal management	7.0%
Trade and competitiveness	5.8%
Generalist (specialized in multiple sectors)	5.8%
Climate change	4.7%
Urban development	4.7%
Digital development and technology (ICT)	4.7%
Health, nutrition	3.5%
Energy	3.5%
Other	3.5%
Social protection	2.3%
Water, sanitation	2.3%
Tourism	2.3%
Communications, public affairs	2.3%
Jobs	1.2%
Gender	1.2%
Transport	1.2%
Fragility, conflict, violence, refugees	1.2%
Demographics, migration	1.2%
Poverty	0.0%
Agriculture, rural development	0.0%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?	Percentage of Respondents (N=85)
Yes	35.3%
No	64.7%

4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Maldives? (Select only ONE response)	Percentage of Respondents (N=30)
The World Bank (IDA)	96.7%
The International Finance Corporation (IFC)	3.3%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=30)
Yes	33.3%
No	66.7%

**H. Background Information (continued)**

6. Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=81)
Collaborate as part of my professional duties	48.1%
Use World Bank Group reports/data	33.3%
Use World Bank Group website for information, data, research, etc.	32.1%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	27.2%
Engage in World Bank Group related/sponsored events/activities	13.6%

7. What's your gender?	Percentage of Respondents (N=84)
Female	52.4%
Male	47.6%

8. What's your age?	Percentage of Respondents (N=86)
25 and under	4.7%
26-35	46.5%
36-45	29.1%
46-55	18.6%
56 and above	1.2%

9. Which best represents your geographic location?	Percentage of Respondents (N=84)
Greater Male' Region (Male' Hulhumale' Villingili)	94.0%
Other	6.0%
Addu City	0.0%
Fuvahmulah City	0.0%
Kulhudhuffushi City	0.0%



Appendix B: Responses to Selected Questions by Stakeholder Groups

- Employee of a Ministry/PMU/Consultant on WBG Project N=27
- Local Government N=8
- Independent Government Institution N=7
- Bilateral/Multilateral Agency N=8
- Private Sector/Financial Sector/Private Bank N=15
- NGO/Community Based Organization (NGO) N=8
- Academia/Research Institute/Think Tank (Academia) N=6
- Other¹⁷ N=7

A. Overall Context

Do you think that economic opportunity for citizens in Maldives is ... ?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
The right direction	66.7%	71.4%	33.3%	37.5%	53.3%	50.0%	50.0%	57.1%
The wrong direction	7.4%	14.3%	0.0%	37.5%	40.0%	12.5%	0.0%	0.0%
Not sure	25.9%	14.3%	66.7%	25.0%	6.7%	37.5%	50.0%	42.9%

¹⁷ Includes the following categories: office of the President (N=1), State-Owned Enterprise (N=4), media (N=1), and Other (N=1).

**A. Overall Context (continued)**

Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Global/regional integration	0.0%	0.0%	0.0%	12.5%	6.7%	0.0%	0.0%	0.0%
Food security, safety and accessibility	11.1%	25.0%	28.6%	25.0%	20.0%	12.5%	16.7%	0.0%
Financial markets	11.1%	0.0%	28.6%	12.5%	6.7%	0.0%	33.3%	14.3%
Global pandemics	22.2%	25.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%
Housing	48.1%	50.0%	42.9%	12.5%	80.0%	50.0%	33.3%	71.4%
Social protection	7.4%	25.0%	14.3%	0.0%	20.0%	12.5%	0.0%	0.0%
Transport	7.4%	12.5%	0.0%	12.5%	13.3%	0.0%	16.7%	14.3%
Private sector development	11.1%	12.5%	14.3%	37.5%	20.0%	12.5%	16.7%	0.0%
Education	22.2%	25.0%	14.3%	12.5%	26.7%	0.0%	16.7%	0.0%
Public sector governance/ reform	18.5%	0.0%	28.6%	25.0%	6.7%	62.5%	16.7%	14.3%
Urban development	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	14.3%
Energy	3.7%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	14.3%
Water and sanitation	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	16.7%	14.3%
Pollution	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment*	18.5%	12.5%	0.0%	12.5%	0.0%	0.0%	50.0%	42.9%
Health	11.1%	12.5%	28.6%	0.0%	0.0%	12.5%	0.0%	0.0%
Climate change	11.1%	12.5%	28.6%	37.5%	6.7%	12.5%	0.0%	0.0%
Poverty reduction	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Reduction of national debt	11.1%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	3.7%	0.0%	0.0%	0.0%	13.3%	0.0%	0.0%	0.0%
Fisheries	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender equity	3.7%	12.5%	0.0%	25.0%	0.0%	12.5%	0.0%	0.0%
Agriculture	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Crime and violence	3.7%	0.0%	14.3%	12.5%	6.7%	0.0%	16.7%	14.3%
Information and communications technology*	0.0%	0.0%	0.0%	0.0%	13.3%	50.0%	16.7%	14.3%
Anti-corruption	22.2%	12.5%	14.3%	0.0%	6.7%	25.0%	16.7%	0.0%
Judicial reform	3.7%	0.0%	0.0%	12.5%	0.0%	0.0%	16.7%	0.0%
Economic growth	18.5%	37.5%	0.0%	0.0%	26.7%	0.0%	16.7%	14.3%
Disaster risk management	3.7%	0.0%	14.3%	12.5%	0.0%	12.5%	0.0%	0.0%
Equality of opportunity	7.4%	12.5%	0.0%	25.0%	0.0%	12.5%	0.0%	14.3%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%

*Significantly different between stakeholder groups



A. Overall Context (continued)

When economic and/or social reform efforts fail or are slow to take place in Maldives, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Inadequate level of donor coordination	7.7%	14.3%	0.0%	12.5%	6.7%	0.0%	0.0%	0.0%
Reforms are not well thought out in light of country challenges	53.8%	28.6%	33.3%	12.5%	13.3%	25.0%	20.0%	50.0%
National debt	7.7%	14.3%	16.7%	12.5%	6.7%	0.0%	40.0%	0.0%
Inadequate level of government accountability	38.5%	14.3%	16.7%	25.0%	33.3%	50.0%	40.0%	0.0%
Inadequate level of capacity in the government	26.9%	28.6%	33.3%	50.0%	20.0%	0.0%	0.0%	16.7%
Corruption	26.9%	42.9%	50.0%	50.0%	53.3%	75.0%	80.0%	66.7%
Pressure from outside interest groups (e.g., private sector, unions)	3.8%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%
Political pressures and obstacles	15.4%	57.1%	50.0%	25.0%	33.3%	25.0%	0.0%	33.3%
Inadequate level of private sector participation	7.7%	0.0%	0.0%	0.0%	13.3%	12.5%	0.0%	0.0%
Inadequate level of citizen/civil society participation	3.8%	0.0%	0.0%	0.0%	13.3%	12.5%	0.0%	33.3%
Other	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/ Multilateral Agency		Private Sector/ Financial Sector/ Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	23	7.22	6	9.00	6	8.17	8	5.88	14	6.00	6	7.00	5	6.40	6	7.00

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group****How familiar are you with the work of these organizations in Maldives?**

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)	25	7.20	7	5.29	6	5.33	8	5.25	15	4.53	8	5.50	5	5.80	6	5.83
IFC, the World Bank Group's private sector arm	25	5.20	6	4.33	6	4.17	8	3.63	15	4.47	8	4.25	5	5.60	6	4.17

*(1-Not familiar at all, 10-Extremely familiar)***To what extent do you agree/disagree with the following statements about the World Bank Group's work in Maldives? (1-Strongly disagree, 10-Strongly agree)**

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall the World Bank Group currently plays a relevant role in development in Maldives	24	6.96	6	8.00	6	7.00	8	6.00	15	6.13	7	6.00	5	6.40	6	7.50
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	24	6.79	5	7.20	5	6.80	8	6.38	14	5.29	6	5.83	5	6.80	6	6.83

Overall, please rate your impression of the effectiveness of these organizations in Maldives.

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)	22	6.91	6	7.33	5	8.20	6	5.67	13	5.31	6	6.50	5	6.60	6	5.83
IFC, the World Bank Group's private sector arm	18	6.17	5	7.00	3	8.67	3	6.00	13	5.31	3	7.33	5	6.60	6	5.33

(1-Not effective at all, 10-Very effective)

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Maldives?	24	6.75	5	7.60	5	7.40	6	5.50	15	5.53	6	6.67	5	6.80	6	6.50

(1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Maldives?	22	7.09	4	7.25	4	6.75	7	5.14	9	5.33	7	6.14	4	6.25	6	5.00

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Maldives, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on	Local	Independent	Bilateral/	Private Sector/ Financial Sector/	NGO	Academia	Other
	WBG Project	Government	Government Institution	Multilateral Agency	Private Bank			
Pollution	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment*	45.8%	85.7%	40.0%	0.0%	20.0%	37.5%	40.0%	66.7%
Health	8.3%	42.9%	20.0%	0.0%	6.7%	0.0%	20.0%	16.7%
Urban development	12.5%	28.6%	20.0%	0.0%	26.7%	12.5%	0.0%	33.3%
Private sector development	16.7%	14.3%	20.0%	25.0%	33.3%	37.5%	20.0%	16.7%
Public sector governance/reform	37.5%	14.3%	20.0%	25.0%	20.0%	25.0%	40.0%	50.0%
Global pandemics (e.g., COVID-19)	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Housing	37.5%	28.6%	40.0%	0.0%	46.7%	37.5%	20.0%	33.3%
Social protection	4.2%	14.3%	0.0%	25.0%	13.3%	0.0%	0.0%	0.0%
Transport	4.2%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial markets	8.3%	0.0%	20.0%	12.5%	6.7%	12.5%	0.0%	16.7%
Education	16.7%	14.3%	0.0%	0.0%	20.0%	0.0%	20.0%	0.0%
Global/regional integration	4.2%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%
Food security, safety and accessibility	4.2%	0.0%	20.0%	12.5%	0.0%	12.5%	0.0%	0.0%
Energy	0.0%	0.0%	0.0%	12.5%	6.7%	0.0%	0.0%	0.0%
Water and sanitation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster risk management	4.2%	0.0%	20.0%	12.5%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	4.2%	14.3%	0.0%	12.5%	13.3%	12.5%	20.0%	0.0%
Natural resource management	4.2%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%
Reduction of national debt	12.5%	0.0%	20.0%	50.0%	13.3%	12.5%	20.0%	0.0%
Information and communications technology	0.0%	0.0%	20.0%	0.0%	13.3%	25.0%	0.0%	0.0%
Non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti-corruption	16.7%	0.0%	0.0%	0.0%	6.7%	12.5%	20.0%	16.7%
Fisheries	4.2%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%
Gender equity	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agriculture	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Crime and violence*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%
Climate change*	0.0%	0.0%	20.0%	62.5%	13.3%	25.0%	0.0%	0.0%
Poverty reduction	8.3%	0.0%	0.0%	0.0%	6.7%	0.0%	20.0%	16.7%
Judicial reform	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%
Economic growth	25.0%	0.0%	20.0%	0.0%	13.3%	12.5%	20.0%	33.3%

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground**

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs	22	6.41	5	8.00	5	7.40	7	5.86	7	5.00	6	5.67	3	7.00	6	5.83
Flexibility (in terms of the institution's products and services)	22	6.09	4	8.00	5	7.20	3	5.33	8	5.00	5	5.40	2	6.50	6	6.00
Flexibility (in terms of changing country circumstances)	22	6.00	4	8.25	5	7.60	2	5.00	9	4.89	5	5.80	2	6.50	5	5.80
Being inclusive	21	6.90	5	8.20	5	7.60	5	6.20	10	5.30	5	5.80	3	7.33	6	6.00
Openness (sharing data and other information)	22	6.86	4	8.00	5	8.20	6	5.50	11	6.27	5	6.20	3	7.67	6	6.67
Collaboration with the Government	22	7.45	5	8.40	5	8.40	6	7.50	11	6.36	5	7.00	3	8.00	6	7.17
The speed in which it gets things accomplished on the ground	21	5.95	4	7.00	4	7.25	5	4.80	9	5.00	5	4.60	2	7.00	6	4.17
Helping to bring discipline/effective supervision to implementation of investment projects	22	6.41	4	6.00	5	7.60	4	4.00	12	5.67	5	5.40	3	7.33	6	4.17
Collaboration with civil society	21	5.95	4	6.25	3	5.67	4	4.25	9	5.78	6	3.50	3	6.00	6	4.50
Staff accessibility	20	6.15	4	6.00	4	7.00	3	4.67	8	6.00	4	5.25	2	6.50	6	4.67
Collaboration with other donors and development partners	22	6.45	4	6.75	5	7.00	7	5.43	10	5.70	3	7.33	3	7.00	5	5.20
Collaboration with the private sector	20	5.30	4	6.50	5	6.80	3	4.00	13	4.62	4	4.50	2	7.00	5	4.60
Straightforwardness and honesty	22	6.73	4	7.50	5	7.60	4	5.00	10	6.10	2	6.50	3	7.33	6	6.17
Treating clients and stakeholders in Maldives with respect	22	7.55	5	8.40	5	8.80	5	6.00	11	6.73	3	7.67	3	8.33	6	6.67
Being a long-term partner	22	7.73	5	8.40	5	8.40	7	6.29	13	7.08	6	8.00	3	9.00	6	8.17

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Maldives	21	6.67	5	8.00	3	8.00	3	4.33	7	5.43	3	6.33	2	7.50	6	6.50

To what extent do you agree/disagree with the following statements about the World Bank Group in Maldives? (1- Strongly disagree, 10- Strongly agree)

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Maldives*	22	6.18	5	7.20	5	8.00	5	5.20	10	4.70	5	4.80	3	7.00	5	7.60
The World Bank Group meets Maldives's needs for knowledge services	23	6.30	5	7.60	5	8.20	6	5.50	10	5.30	6	5.67	3	8.00	5	7.40

*Significantly different between stakeholder groups

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/Multilateral Agency		Private Sector/Financial Sector/Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?	22	8.00	5	8.80	5	8.80	8	8.63	12	8.08	7	9.29	3	9.00	6	8.83

(1- Not important at all, 10- Very important)



E. World Bank Group’s Knowledge Work and Activities

How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?*

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Weekly	17.4%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Monthly	21.7%	0.0%	25.0%	12.5%	0.0%	0.0%	0.0%	16.7%
A few times a year	30.4%	33.3%	25.0%	87.5%	18.2%	0.0%	60.0%	50.0%
Rarely	30.4%	33.3%	25.0%	0.0%	63.6%	33.3%	0.0%	33.3%
Never	0.0%	33.3%	25.0%	0.0%	18.2%	50.0%	40.0%	0.0%

*Significantly different between stakeholder groups

In Maldives, to what extent do you believe that the World Bank Group’s knowledge work and activities:

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/ Multilateral Agency		Private Sector/ Financial Sector/ Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
are adaptable to Maldives’s specific development challenges and country circumstances	20	6.60	4	6.50	2	7.50	6	6.33	7	5.43	4	6.00	3	7.33	6	6.00

(1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry/PMU/Consultant on WBG Project		Local Government		Independent Government Institution		Bilateral/ Multilateral Agency		Private Sector/ Financial Sector/ Private Bank		NGO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group’s knowledge work and activities make to development results in your country?	21	7.33	6	7.83	3	7.33	7	7.57	7	5.71	5	7.40	3	8.33	5	7.60
Overall, how would you rate the technical quality of the World Bank Group’s knowledge work and activities?	21	7.33	5	8.20	3	7.67	7	7.71	9	7.00	6	8.50	3	8.00	5	7.60

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**F. The Future Role of The World Bank Group in Maldives**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Offer more real-time advice and guidance*	4.5%	16.7%	25.0%	0.0%	0.0%	0.0%	60.0%	0.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	13.6%	50.0%	25.0%	37.5%	10.0%	33.3%	20.0%	33.3%
Help leverage additional donor or private sector finance	9.1%	0.0%	25.0%	37.5%	30.0%	16.7%	20.0%	16.7%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	13.6%	16.7%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%
Offer more innovative financial products and services	13.6%	16.7%	0.0%	12.5%	20.0%	16.7%	20.0%	16.7%
Ensure greater selectivity in its work	22.7%	33.3%	0.0%	0.0%	10.0%	16.7%	0.0%	0.0%
Provide more adequate data/knowledge/statistics/figures on Maldives' economy	4.5%	0.0%	0.0%	0.0%	10.0%	16.7%	0.0%	33.3%
Engage more effectively with civil society (e.g., NGOs, CBOs)	22.7%	0.0%	0.0%	25.0%	10.0%	50.0%	20.0%	0.0%
Increase the level of capacity development in the country	31.8%	16.7%	75.0%	0.0%	30.0%	16.7%	20.0%	16.7%
Engage more directly with beneficiaries	4.5%	16.7%	0.0%	25.0%	10.0%	16.7%	0.0%	16.7%
Improve the quality of its experts as related to Maldives' specific challenges*	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	20.0%	33.3%
Engage more effectively with private sector*	22.7%	0.0%	0.0%	0.0%	50.0%	16.7%	0.0%	0.0%
Offer more innovative knowledge products and services	0.0%	0.0%	25.0%	12.5%	10.0%	0.0%	20.0%	0.0%
Collaborate more effectively with Government clients	9.1%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%
Work faster	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Reduce the complexity of obtaining World Bank Group financing	18.2%	16.7%	0.0%	0.0%	10.0%	0.0%	0.0%	16.7%
Other	4.5%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Maldives (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Academia/think tanks/research institutes	43.5%	16.7%	60.0%	37.5%	20.0%	0.0%	60.0%	33.3%
Parliament	13.0%	16.7%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Foundations*	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Media	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Donor community	17.4%	16.7%	20.0%	37.5%	30.0%	0.0%	0.0%	0.0%
NGOs/Community Based Organizations	34.8%	50.0%	0.0%	37.5%	20.0%	83.3%	60.0%	50.0%
Beneficiaries	17.4%	0.0%	20.0%	50.0%	10.0%	50.0%	0.0%	16.7%
Youth/university groups	17.4%	0.0%	0.0%	0.0%	20.0%	16.7%	40.0%	0.0%
Private sector	30.4%	0.0%	20.0%	12.5%	70.0%	16.7%	20.0%	50.0%
Local government	26.1%	66.7%	60.0%	25.0%	20.0%	16.7%	20.0%	33.3%
Other	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Maldives?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Never	4.5%	50.0%	60.0%	0.0%	40.0%	33.3%	60.0%	16.7%
Less than once a year	18.2%	50.0%	0.0%	25.0%	20.0%	33.3%	40.0%	0.0%
Once a year to a few times a year	36.4%	0.0%	20.0%	62.5%	30.0%	0.0%	0.0%	66.7%
Less than once a month	4.5%	0.0%	0.0%	12.5%	0.0%	16.7%	0.0%	16.7%
At least once a month	13.6%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%
At least once a week	22.7%	0.0%	0.0%	0.0%	10.0%	16.7%	0.0%	0.0%


G. Communication and Information Sharing (continued)
How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Local radio	0.0%	20.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
International radio	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local newspapers	50.0%	40.0%	75.0%	25.0%	60.0%	66.7%	80.0%	66.7%
International newspapers	27.3%	0.0%	0.0%	12.5%	20.0%	0.0%	0.0%	16.7%
Local television	27.3%	20.0%	25.0%	25.0%	20.0%	16.7%	20.0%	16.7%
International television	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Periodicals	18.2%	0.0%	0.0%	37.5%	0.0%	0.0%	0.0%	16.7%
Social media	45.5%	40.0%	75.0%	87.5%	70.0%	83.3%	40.0%	50.0%
Other*	4.5%	20.0%	25.0%	0.0%	0.0%	16.7%	60.0%	0.0%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
World Bank Group's publications and other written materials	43.5%	50.0%	20.0%	37.5%	20.0%	33.3%	80.0%	33.3%
e-Newsletters	43.5%	50.0%	0.0%	12.5%	50.0%	16.7%	20.0%	50.0%
World Bank Group's seminars/workshops/con ferences	30.4%	50.0%	20.0%	12.5%	50.0%	16.7%	0.0%	16.7%
Social media	52.2%	50.0%	80.0%	75.0%	60.0%	83.3%	40.0%	50.0%
Direct contact with World Bank Group	26.1%	16.7%	60.0%	12.5%	10.0%	16.7%	0.0%	0.0%
World Bank Group's website	21.7%	33.3%	60.0%	62.5%	20.0%	16.7%	60.0%	16.7%
Webinars or online events hosted by the World Bank Group	21.7%	33.3%	0.0%	0.0%	20.0%	33.3%	20.0%	33.3%
Interviews and press conferences for the Maldives' media	13.0%	16.7%	40.0%	12.5%	30.0%	50.0%	40.0%	16.7%

**G. Communication and Information Sharing (continued)**

Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
High speed/WiFi	95.2%	100.0%	100.0%	100.0%	90.0%	66.7%	100.0%	100.0%
Dial-up	4.8%	0.0%	0.0%	0.0%	10.0%	33.3%	0.0%	0.0%

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?*

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Yes	63.0%	12.5%	42.9%	50.0%	6.7%	12.5%	16.7%	33.3%
No	37.0%	87.5%	57.1%	50.0%	93.3%	87.5%	83.3%	66.7%

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Maldives? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
IDA	100.0%	100.0%	66.7%	100.0%	100.0%	100.0%	100.0%	100.0%
IFC	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Independent Government Institution	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	NGO	Academia	Other
Observer*	0.0%	33.3%	16.7%	25.0%	64.3%	62.5%	50.0%	0.0%
Use World Bank Group reports/data	23.1%	0.0%	50.0%	62.5%	21.4%	37.5%	50.0%	57.1%
Engage in World Bank Group related/sponsored events/activities	7.7%	16.7%	16.7%	0.0%	21.4%	37.5%	0.0%	14.3%
Collaborate as part of my professional duties*	69.2%	50.0%	83.3%	62.5%	14.3%	25.0%	16.7%	42.9%
Use World Bank Group website for information, data, research, etc.	30.8%	16.7%	16.7%	12.5%	42.9%	37.5%	33.3%	57.1%

*Significantly different between stakeholder groups



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁸

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY21 Maldives COS questionnaire: All 10-point scale questions and questions B7, B9, B10, and F1.

- Collaborating with the WBG, FY21 N=30
- Not collaborating with the WBG, FY21 N=55

A. Overall Context

To what extent do you trust each of the following groups to do what is right?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national government	28	5.75	2.15	49	5.39	2.50
Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	26	6.65	1.70	40	6.53	2.16
The World Bank Group	27	6.89	1.97	46	7.04	2.33
The International Monetary Fund	24	6.67	1.71	46	6.87	2.46
The United Nations (UN)	26	6.81	1.88	47	7.15	1.98
The World Health Organization (WHO)	25	6.72	2.03	48	7.54	1.87
Regional development banks	23	6.13	1.87	45	6.58	2.25
The Maldives Monetary Authority	24	5.67	2.30	48	6.02	2.35
International private sector	22	5.68	2.01	42	5.93	1.81
Domestic private sector	24	4.83	2.12	43	5.63	1.95
International civil society	26	6.88	1.90	46	7.52	1.64
Domestic civil society	27	6.37	1.94	50	7.04	2.34
Youth organizations*	23	5.57	2.04	43	6.63	2.04
Religious institutions	23	4.52	2.27	43	5.07	2.52
Domestic traditional media and their web presence	27	4.19	2.08	47	4.72	2.33
International media and their web presence	26	4.96	2.09	46	5.52	1.83
Web based media	26	4.27	1.91	46	5.00	2.13

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Maldives? (1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)*	28	7.18	1.94	51	5.12	2.82
The International Finance Corporation (IFC), the World Bank Group's private sector arm	28	4.82	2.52	50	4.50	2.79

*Significantly different between collaborators and non-collaborators

¹⁸ Only 85 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes Toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Maldives?
(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, the World Bank Group currently plays a relevant role in development in Maldives	28	6.71	2.24	48	6.65	2.20
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	28	6.89	2.36	44	6.18	2.37

Overall, please rate your impression of the effectiveness of these organizations in Maldives.

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank (IDA)	27	6.67	2.11	41	6.46	2.10
The International Finance Corporation (IFC), the World Bank Group's private sector arm	19	6.11	2.13	36	6.33	2.31

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Maldives?	28	6.61	2.02	43	6.47	2.12

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Maldives?	25	6.72	2.23	37	6.00	2.03

(1-To no degree at all, 10-To a very significant degree)

To what extent do you believe that the World Bank Group's work and support help the poorest in Maldives?

(Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	3.6%	8.3%
To a somewhat sufficient degree	42.9%	43.8%
To a somewhat insufficient degree	17.9%	18.8%
To a very insufficient degree	21.4%	10.4%
Don't know	14.3%	18.8%

**B. Overall Attitudes Toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	17.9%	12.2%
Not aligned with country priorities	3.6%	10.2%
Not adequately sensitive to political/social realities in Maldives	14.3%	8.2%
Not collaborating enough with private sector	17.9%	38.8%
Inadequate level of real-time advice and guidance	3.6%	8.2%
Inadequate number of innovative knowledge products and services	7.1%	2.0%
Inadequate number of innovative financial products and services*	10.7%	0.0%
Too influenced by developed countries	7.1%	14.3%
World Bank Group's processes too slow and complex	7.1%	8.2%
Not adequately flexible in changing country circumstances	7.1%	4.1%
Not sufficiently focused on sustainable results	14.3%	6.1%
Not collaborating enough with civil society	3.6%	18.4%
Not enough public disclosure of its work	3.6%	14.3%
Not willing to honestly criticize policies and reform efforts in the country	10.7%	10.2%
Staff too inaccessible	0.0%	2.0%
Arrogant in its approach	0.0%	0.0%
Inadequate World Bank Group's staffing in Maldives	21.4%	8.2%
Other	14.3%	4.1%
Don't know	10.7%	12.2%

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Pollution	0.0%	2.0%
Job creation/employment	35.7%	40.8%
Health	3.6%	16.3%
Urban development	25.0%	12.2%
Private sector development	25.0%	22.4%
Public sector governance/reform	42.9%	22.4%
Global pandemics (e.g., COVID-19)	3.6%	0.0%
Housing	35.7%	30.6%
Social protection	7.1%	8.2%
Transport (e.g., roads, bridges, transportation)	3.6%	2.0%
Financial markets	10.7%	8.2%
Education	7.1%	14.3%
Global/regional integration	3.6%	2.0%
Food security, safety and accessibility	0.0%	8.2%
Energy	7.1%	0.0%
Water and sanitation	0.0%	0.0%
Disaster risk management	3.6%	4.1%
Equality of opportunity (i.e., social inclusion)*	0.0%	14.3%
Natural resource management (renewables)	0.0%	4.1%
Reduction of national debt	17.9%	14.3%
Information and communications technology	3.6%	8.2%
Non-communicable diseases (e.g., diabetes, cancer, etc.)	0.0%	0.0%
Anti-corruption*	21.4%	2.0%
Fisheries	0.0%	4.1%
Gender equity	0.0%	0.0%
Agriculture	3.6%	0.0%
Trade and exports	0.0%	0.0%
Crime and violence	0.0%	2.0%
Climate change (e.g., mitigation, adaptation)	14.3%	12.2%
Poverty reduction	3.6%	8.2%
Judicial reform	0.0%	2.0%
Economic growth	10.7%	20.4%

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Work and Engagement on the Ground

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	25	6.04	2.52	34	6.26	1.71

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Maldives?	23	4.39	2.61	31	4.84	2.00

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	25	6.40	2.06	37	6.22	2.24
Flexibility (in terms of the institution's products and services)	23	6.00	2.13	31	6.13	2.03
Flexibility (in terms of changing country circumstances)	21	5.81	2.23	33	6.24	2.24
Being inclusive	24	6.46	2.11	35	6.71	2.11
Openness (sharing data and other information)	24	6.88	2.29	37	6.73	2.08
Collaboration with the Government	25	7.44	2.00	37	7.35	1.55
The speed in which it gets things accomplished on the ground	23	5.74	2.47	32	5.59	1.76
Helping to bring discipline/effective supervision to implementation of investment projects	24	6.17	2.50	36	5.86	2.36
Collaboration with civil society	22	5.77	2.35	33	5.15	2.03
Staff accessibility	22	6.50	2.89	28	5.43	2.12
Collaboration with other donors and development partners	23	6.22	2.19	35	6.23	2.14
Collaboration with the private sector	19	5.47	2.41	36	5.11	2.25
Straightforwardness and honesty	23	6.57	2.43	32	6.59	2.03
Treating clients and stakeholders in Maldives with respect	25	7.48	2.14	34	7.35	2.12
Being a long-term partner	25	8.00	2.10	41	7.41	2.13

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	20	7.65	1.90	31	6.39	2.20
The World Bank Group effectively monitors and evaluates the projects and programs it supports	26	6.81	2.25	35	6.00	2.51
The World Bank Group's approvals and reviews are done in a timely fashion	24	6.67	2.24	29	6.10	1.99
The World Bank Group's Environmental and Social Framework requirements are reasonable	22	6.73	1.96	30	6.33	1.84
The World Bank Group's conditions on its lending are reasonable	21	6.86	2.20	29	6.59	1.72
The World Bank Group takes decisions quickly in Maldives	20	6.70	2.30	29	6.38	1.99
Working with the World Bank Group increases Maldives' institutional capacity	24	6.92	2.39	35	7.43	2.09

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Maldives? (1- Strongly disagree, 10- Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Maldives	25	6.28	2.23	34	5.94	2.28
The World Bank Group meets Maldives' needs for knowledge services	26	6.73	2.20	36	6.19	2.18

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance to the Maldives government's efforts to support citizens throughout this crisis?	17	7.47	2.21	28	7.04	1.69

(1- Not useful at all, 10- Very useful)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?	25	8.24	1.88	42	8.55	1.84

(1- Not important at all, 10- Very important)

How effectively does the World Bank Group support Maldives's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	20	6.35	2.01	32	6.19	1.80
To develop better and stronger data collection/analytics systems within the Government	22	6.18	2.04	33	6.64	1.85
To strengthen the country's crisis preparedness	22	6.55	2.15	35	6.71	1.99

**D. World Bank Group's Support in Development Areas**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	8	7.13	2.53	24	6.29	2.12
Gender equity	11	6.00	2.57	18	6.33	2.09
Private sector development	12	6.17	2.29	22	5.59	2.34
Education	12	6.92	2.50	21	6.71	2.12
Public sector governance/reform	19	7.05	1.93	25	6.32	2.12
Food security, safety and accessibility	9	5.22	2.64	17	6.53	1.94
Housing	9	3.78	1.99	18	4.94	2.51
Energy	13	6.85	2.03	19	5.79	3.08
Water and sanitation	7	5.29	2.21	20	6.10	2.75
Job creation/employment	11	6.09	2.47	21	5.52	2.62
Health	10	5.20	2.39	19	6.37	2.52
Financial markets	9	4.11	1.96	18	5.94	2.55
Transport (e.g., roads, bridges, transportation)	7	3.29	2.21	14	5.64	3.00
Agriculture	7	4.14	1.77	17	6.24	2.51
Fisheries	11	6.00	2.37	17	6.53	2.40
Natural resource management (renewables)	12	5.83	2.62	16	5.31	3.16
Climate change (e.g., mitigation, adaptation)	15	6.60	2.20	17	6.12	2.83
Poverty reduction	11	5.36	2.54	22	6.36	2.44
Economic growth	12	6.58	2.11	24	6.50	1.87
Disaster risk management	9	6.00	2.24	19	6.26	2.31
Equality of opportunity (i.e., social inclusion)	9	4.89	2.37	21	5.62	2.65
Non-communicable diseases	7	4.86	2.34	14	5.79	2.78
Information and communications technology	7	5.14	2.34	20	5.95	2.46
Global pandemics (e.g., COVID-19)	16	7.63	1.93	25	7.64	1.87

The World Bank Group has provided fast track support to Maldives related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Supporting health interventions for saving lives	14	7.43	1.91	23	7.17	1.90
Education	14	7.00	2.29	21	6.86	2.31
Protecting poor people	11	7.09	2.39	22	6.50	2.15
Ensuring sustainable business growth and job creation	12	7.17	1.99	25	6.20	2.24
Strengthening policies, institutions and investments for rebuilding better	11	7.00	1.84	25	6.04	2.37
Macroeconomic stability and transparent debt management	14	7.07	1.90	23	6.48	2.23

**E. World Bank Group's Knowledge Work and Activities**

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1- To no degree at all, 10- To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	23	7.39	1.80	27	6.70	1.90
Include appropriate level of stakeholder involvement during preparation	22	6.77	2.22	29	6.17	1.91
Lead to practical solutions	23	7.00	2.02	28	6.50	1.91
Are source of relevant information on global good practices	22	7.36	1.97	30	7.40	1.94
Are adequately disseminated	23	6.74	1.98	28	6.18	1.98
Are translated enough into local language	20	5.05	2.35	27	5.07	2.56
Are adaptable to Maldives' specific development challenges and country circumstances	22	6.55	1.90	29	6.34	2.07

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	24	7.58	1.74	32	7.00	1.90

(1- Not significant at all, 10- Very significant)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	24	7.67	2.18	34	7.53	1.83

(1- Very low technical quality, 10- Very high technical quality)

**F. The future role of the World Bank Group in Maldives**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Offer more real-time advice and guidance	4.0%	12.2%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	32.0%	19.5%
Help leverage additional donor or private sector finance	20.0%	17.1%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	12.0%	7.3%
Offer more innovative financial products and services	12.0%	17.1%
Ensure greater selectivity in its work	12.0%	14.6%
Provide more adequate data/knowledge/statistics/figures on Maldives' economy	0.0%	9.8%
Engage more effectively with civil society (e.g., NGOs, CBOs)	16.0%	19.5%
Increase the level of capacity development in the country	32.0%	19.5%
Engage more directly with beneficiaries	12.0%	9.8%
Improve the quality of its experts as related to Maldives' specific challenges	0.0%	12.2%
Engage more effectively with private sector	12.0%	19.5%
Offer more innovative knowledge products and services	0.0%	9.8%
Collaborate more effectively with Government clients (e.g., national, state, local)	8.0%	4.9%
Work faster	4.0%	0.0%
Reduce the complexity of obtaining World Bank Group financing*	20.0%	4.9%
Other	4.0%	2.4%

*Significantly different between collaborators and non-collaborators



Appendix D: Responses to Selected Questions by Year¹⁹

All data presented in this appendix are weighted. As a result, means of the FY 2021 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2018 respondents and the total number of respondents indicated may differ from those reported in the FY 2018 COS report.

- FY 2018 Number of comparable respondents = 98
- FY 2021 Number of comparable respondents = 85

By weighting, the FY 2018 and FY 2021 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2018	FY 2021
Office of the President	2.5%	2.5%
Government Institutions	40.5%	40.5%
Local Government	6.5%	6.5%
Bilateral/Multilateral Agency	11.5%	11.5%
Civil Society	13.5%	13.5%
Private Sector	17.5%	17.5%
Academia/Research Institute/Think Tank	7.0%	7.0%
Media	1.0%	1.0%

B. Overall Attitudes toward the World Bank Group

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Maldives? ⁱ	95	5.32	2.36	80	5.16	2.54

(1-Not familiar at all, 10-Extremely familiar)

ⁱ In FY 2021, this question was asked separately about the World Bank and the IFC (B1_1 and B1_2). A mean score of responses provided to these two questions was calculated, and the resulting variable was then weighted and compared to question B1 from FY 2018 – “How familiar are you with the work of the World Bank Group in Maldives”.

¹⁹ Only those questions that were asked both in FY 2018 and FY 2021 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Maldives?
(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Maldives	75	6.15	2.03	77	6.61	2.17
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	74	5.89	1.89	73	6.25	2.38

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives. ⁱ	82	6.26	2.03	68	6.19	2.15

(1-Not effective at all, 10-Very effective)

ⁱ In FY 2021, this question was asked separately about the World Bank and the IFC (B4_1 and B4_2). A mean score of responses provided to these two questions was calculated, and the resulting variable was then weighted and compared to question B2 from FY 2018 – "Overall, please rate your impression of the World Bank Group's effectiveness in Maldives."

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Maldives?	64	6.45	1.52	71	6.33	2.07

(1-To no degree at all, 10-To a very significant degree)

To what extent do you believe that the World Bank Group's work and support help the poorest in Maldives?
(Select only ONE response)

Percentage of Respondents	FY 2018	FY 2021
To a fully sufficient degree	4.4%	5.3%
To a somewhat sufficient degree	27.8%	40.8%
To a somewhat insufficient degree	27.8%	19.7%
To a very insufficient degree	15.6%	17.1%
Don't know	24.4%	17.1%

C. World Bank Group's Work and Engagement on the Ground

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	73	6.43	2.14	58	5.97	2.10

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	62	6.26	1.93	62	6.12	2.08
Flexibility (in terms of the institution's products and services)	60	6.11	1.69	54	5.95	1.98
Flexibility (in terms of changing country circumstances)	57	5.91	1.91	51	5.96	2.19
Being inclusive	65	5.77	1.97	59	6.44	2.06
Openness (sharing data and other information)	67	6.36	2.22	61	6.66	2.13
Collaboration with the Government	67	7.35	1.80	62	7.32	1.66
The speed in which it gets things accomplished on the ground	61	5.73	2.14	55	5.38	2.11
Helping to bring discipline/effective supervision to implementation of investment projects	61	5.73	2.00	60	5.75	2.47
Collaboration with civil society	62	4.81	2.04	56	5.21	2.15
Staff accessibility	61	5.35	2.09	50	5.73	2.53
Collaboration with other donors and development partners	53	5.65	1.99	58	6.23	2.12
Collaboration with the private sector	56	5.06	1.95	54	5.12	2.25
Straightforwardness and honesty	61	6.76	1.95	54	6.52	2.14
Treating clients and stakeholders in Maldives with respect	62	7.66	1.93	58	7.31	2.04
Being a long-term partner	70	7.80	1.73	67	7.64	2.12

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	38	6.50	2.38	49	6.80	2.18
The World Bank Group effectively monitors and evaluates the projects and programs it supports	54	6.37	2.31	62	6.03	2.51
The World Bank Group's approvals and reviews are done in a timely fashion	48	6.39	1.92	52	6.40	2.12
The World Bank Group's Environmental and Social Framework requirements are reasonable ⁱ	37	6.49	1.91	51	6.45	1.92
The World Bank Group's conditions on its lending are reasonable	38	6.39	1.92	49	6.70	1.92
The World Bank Group takes decisions quickly in Maldives	48	5.85	1.94	48	6.50	2.11
Working with the World Bank Group increases Maldives' institutional capacity	59	6.90	1.77	60	7.18	2.22

ⁱ In FY 2018, the category was "The World Bank Group's 'Safeguard Policy' requirements are reasonable".

To what extent do you agree/disagree with the following statements about the World Bank Group in Maldives?
(1-Strongly disagree, 10-Strongly agree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Maldives	58	6.02	1.87	59	6.04	2.26
The World Bank Group meets Maldives's needs for knowledge services	62	6.30	1.70	62	6.32	2.14

**C. World Bank Group's Work and Engagement on the Ground (continued)**

How effectively does the World Bank Group support Maldives's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	46	5.83	1.75	49	6.17	1.86
To develop better and stronger data collection/analytics systems within the Government	60	6.02	1.65	52	6.40	1.96
To strengthen the country's crisis preparedness*	47	5.78	1.66	56	6.67	2.13

* Significantly different between FY2018 and FY2021

D. World Bank Group's Support in Development Areas

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Social protection	44	6.03	1.93	31	6.47	2.19
Gender equity	46	6.25	1.90	30	6.23	2.13
Private sector development	46	5.06	1.92	34	5.88	2.40
Education	54	6.72	2.09	34	6.65	2.16
Public sector governance/reform ⁱ	50	6.27	1.78	45	6.30	2.25
Food security, safety and accessibility ⁱⁱ				27	6.22	2.25
Housing ⁱⁱ				26	4.49	2.39
Energy	37	6.40	1.72	33	6.38	2.76
Water and sanitation	37	6.54	1.54	28	5.96	2.57
Job creation/employment ⁱⁱ				34	5.30	2.63
Health ⁱⁱ				31	5.92	2.39
Financial markets	37	6.19	1.68	26	5.34	2.46
Transport (e.g., roads, bridges, transportation) ⁱⁱ				22	5.06	2.90
Agriculture ⁱⁱ				25	5.81	2.49
Fisheries	39	6.37	1.98	28	6.44	2.31
Natural resource management (renewables) ⁱⁱ				29	5.75	2.93
Climate change (e.g., mitigation, adaptation)	45	6.63	1.98	34	6.31	2.51
Poverty reduction ⁱⁱⁱ	41	6.09	2.09	35	5.59	2.68
Economic growth	50	6.54	1.73	38	6.42	1.84
Disaster risk management	44	6.23	1.98	29	6.22	2.26
Equality of opportunity (i.e., social inclusion)	40	6.07	1.93	30	5.34	2.57
Non-communicable diseases ⁱⁱ				22	5.00	2.70
Information and communications technology ⁱⁱ				28	5.35	2.58
Global pandemics (e.g., COVID-19) ⁱⁱ				42	7.67	1.94

ⁱ In FY18, the option was "Public sector"ⁱⁱ Only FY21 questionnaire had this response optionⁱⁱⁱ In FY18, the option was "Poverty or inequality reduction"



E. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	FY 2018	FY 2021
Weekly	2.5%	7.2%
Monthly	13.9%	11.6%
A few times a year	39.2%	34.8%
Rarely	22.8%	30.4%
Never	21.5%	15.9%

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Are timely*	55	5.93	2.04	51	6.96	1.92
Include appropriate level of stakeholder involvement during preparation	59	5.71	1.99	52	6.25	2.03
Lead to practical solutions	59	5.90	1.97	52	6.52	2.04
Are source of relevant information on global good practices*	61	6.09	1.97	53	7.50	1.86
Are adequately disseminated	58	6.70	1.88	53	6.41	1.96
Are translated enough into local language*	57	5.73	2.05	49	4.84	2.43
Are adaptable to Maldives' specific development challenges and country circumstances*	48	4.48	2.18	51	6.22	2.01

*Significantly different between FY2018 and FY2021

	FY 2018			FY 2021		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	64	6.27	1.71	56	7.34	1.85
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	61	7.01	1.63	59	7.63	1.90

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between FY2018 and FY2021

G. Communication and Information Sharing

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	FY 2018	FY 2021
High speed/WiFi	97.1%	92.4%
Dial-up	2.9%	7.6%

**Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group**

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	7.04	6.89
Overall the World Bank Group currently plays a relevant role in development in Maldives	6.65	6.71
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	6.18	6.89
Overall, please rate your impression of the World Bank's effectiveness in Maldives.	6.46	6.67
Overall, please rate your impression of the IFC's effectiveness in Maldives.	6.33	6.11
To what extent does the World Bank Group's work help to achieve development results in Maldives?	6.47	6.61
To what extent does the World Bank Group influence the development agenda in Maldives?	6.00	6.72
Responsiveness to needs	6.22	6.40
Flexibility (in terms of the institution's products and services)	6.13	6.00
Flexibility (in terms of changing country circumstances)	6.24	5.81
Being inclusive	6.71	6.46
Openness (sharing data and other information)	6.73	6.88
Collaboration with the Government	7.35	7.44
The speed in which it gets things accomplished on the ground	5.59	5.74
Helping to bring discipline/effective supervision to implementation of investment projects	5.86	6.17
Collaboration with civil society	5.15	5.77
Staff accessibility	5.43	6.50
Collaboration with other donors and development partners	6.23	6.22
Collaboration with the private sector	5.11	5.47
Straightforwardness and honesty	6.59	6.57
Treating clients and stakeholders in Maldives with respect	7.35	7.48
Being a long-term partner	7.41	8.00
The World Bank Group takes decisions quickly in Maldives	6.38	6.70
The World Bank Group's financial instruments meet the needs of Maldives	5.94	6.28
The World Bank Group meets Maldives's needs for knowledge services	6.19	6.73
How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?	8.55	8.24
In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Maldives's specific development challenges and country circumstances	6.34	6.55
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7.00	7.58
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.53	7.67



Appendix F: Maldives FY21 COS Questionnaire



World Bank Group Country Survey FY 2021 – Maldives

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Maldives or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Maldives, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Maldives.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: OVERALL CONTEXT**

A1. Do you think that economic opportunity for citizens in Maldives is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A2. Listed below are a number of development priorities in Maldives.			
Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)			
1	Global/regional integration	17	Climate change (e.g., mitigation, adaptation)
2	Food security, safety and accessibility	18	Poverty reduction
3	Financial markets	19	Reduction of national debt
4	Global pandemics (e.g., COVID-19)	20	Natural resource management (renewables)
5	Housing	21	Fisheries
6	Social protection (e.g., pensions, targeted social assistance)	22	Gender equity (closing the gap between women and men, and boys and girls)
7	Transport (e.g., roads, bridges, transportation)	23	Agriculture
8	Private sector development (including public-private partnerships)	24	Non-communicable diseases (e.g., diabetes, cancer, etc.)
9	Education	25	Crime and violence
10	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	26	Information and communications technology (including digital transformation)
11	Urban development	27	Anti-corruption
12	Energy	28	Judicial reform
13	Water and sanitation	29	Economic growth
14	Pollution	30	Disaster risk management
15	Job creation/employment	31	Equality of opportunity (i.e., social inclusion)
16	Health	32	Trade and exports

**SECTION A: OVERALL CONTEXT**

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)			
1	Crime and violence	16	Education
2	Agriculture	17	Financial markets
3	Judicial reform	18	Reduction of national debt
4	Fisheries	19	Housing
5	Social protection (e.g., pensions, targeted social assistance)	20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
6	Economic growth	21	Water and sanitation
7	Disaster risk management	22	Pollution
8	Equality of opportunity (i.e., social inclusion)	23	Job creation/employment
9	Trade and exports	24	Health
10	Information and communications technology (including digital transformation)	25	Gender equity (closing the gap between women and men, and boys and girls)
11	Non-communicable diseases (e.g., diabetes, cancer, etc.)	26	Private sector development (including public-private partnerships)
12	Climate change (e.g., mitigation, adaptation)	27	Global/regional integration
13	Transport (e.g., roads, bridges, transportation)	28	Food security, safety and accessibility
14	Energy	29	Urban development
15	Anti-corruption	30	Natural resource management (renewables)

A4. The COVID-19 pandemic has stressed many aspects of Maldives' growth and development. In which areas would you like to see the Maldivian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)	
1	Ensuring that girls and women have equal access to health care/health services
2	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
3	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
4	Education
5	Healthcare
6	Housing
7	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
8	Nutrition/food security
9	Public service delivery (e.g., strengthening policies, institutions)
10	Ensuring sustainable business growth and job creation
11	Ensuring that girls and women have equal access to job opportunities
12	Providing direct financial support to businesses (business support packages)
13	Other (please specify): _____

**SECTION A: OVERALL CONTEXT**

A5. When economic and/or social reform efforts fail or are slow to take place in Maldives, which of the following would you attribute this to? (Choose no more than TWO)	
1	Inadequate level of donor coordination
2	Reforms are not well thought out in light of country challenges
3	National debt
4	Inadequate level of government accountability
5	Inadequate level of capacity in the government
6	Corruption
7	Pressure from outside interest groups (e.g., private sector, unions)
8	Political pressures and obstacles
9	Inadequate level of private sector participation
10	Inadequate level of citizen/civil society participation
11	Other (please specify): _____

A6. To what extent do you trust each of the following groups to do what is right?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	The Maldives Monetary Authority	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	International civil society (e.g., Red Crescent, Commonwealth Foundation, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Domestic civil society (e.g., Transparency Maldives, NGO Journey, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Youth organizations (e.g., Scout Association, Huvadho Aid, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Religious institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of these organizations in Maldives?											
		Not familiar at all								Extremely familiar	
1		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IDA)										
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm										

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Maldives?												
		Strongly disagree								Strongly agree		Don't know
B2		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Overall, the World Bank Group currently plays a relevant role in development in Maldives											<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Maldives											<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Maldives.												
		Not effective at all								Very effective		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	The World Bank (IDA)											<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm											<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Maldives?												
		To no degree at all								To a very significant degree		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
												<input type="checkbox"/>

B6. To what extent does the World Bank Group influence the development agenda in Maldives?												
		To no degree at all								To a very significant degree		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
												<input type="checkbox"/>

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Maldives? (Select only ONE response)	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B8. When thinking about the World Bank Group’s role in Maldives, which activity do you VALUE the most? (Choose no more than TWO)	
1	Formal policy advice, studies, analyses
2	Informal advice that World Bank Group’s staff provides (e.g., memos, short evidence notes, informal discussions and emails)
3	Global advocacy
4	Financial resources
5	Bringing together different groups of stakeholders
6	Capacity development related to World Bank Group supported projects
7	Technical assistance
8	Data and statistics
9	Promoting knowledge sharing
10	Implementation support
11	Mobilizing third party financial resources
12	Donor coordination
13	Other (please specify): _____

B9. Which of the following do you identify as the World Bank Group’s greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)	
1	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
2	Not aligned with country priorities
3	Not adequately sensitive to political/social realities in Maldives
4	Not collaborating enough with private sector
5	Inadequate level of real-time advice and guidance
6	Inadequate number of innovative knowledge products and services
7	Inadequate number of innovative financial products and services
8	Too influenced by developed countries
9	World Bank Group’s processes too slow and complex
10	Not adequately flexible in changing country circumstances
11	Not sufficiently focused on sustainable results
12	Not collaborating enough with civil society (e.g., NGOs, CBOs)
13	Not enough public disclosure of its work
14	Not willing to honestly criticize policies and reform efforts in the country
15	Staff too inaccessible
16	Arrogant in its approach
17	Inadequate World Bank Group’s staffing in Maldives
18	Other (please specify): _____
19	Don’t know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B10. When thinking about how the World Bank Group can have the most impact on development results in Maldives, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)			
1	Pollution	17	Disaster risk management
2	Job creation/employment	18	Equality of opportunity (i.e., social inclusion)
3	Health	19	Natural resource management (renewables)
4	Urban development	20	Reduction of national debt
5	Private sector development (including public-private partnerships)	21	Information and communications technology (including digital transformation)
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Non-communicable diseases (e.g., diabetes, cancer, etc.)
7	Global pandemics (e.g., COVID-19)	23	Anti-corruption
8	Housing	24	Fisheries
9	Social protection (e.g., pensions, targeted social assistance)	25	Gender equity (closing the gap between women and men, and boys and girls)
10	Transport (e.g., roads, bridges, transportation)	26	Agriculture
11	Financial markets	27	Trade and exports
12	Education	28	Crime and violence
13	Global/regional integration	29	Climate change (e.g., mitigation, adaptation)
14	Food security, safety and accessibility	30	Poverty reduction
15	Energy	31	Judicial reform
16	Water and sanitation	32	Economic growth

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B11. The COVID-19 pandemic has stressed many aspects of Maldives' growth and development. Which areas do you identify as most important for the World Bank Group to focus its efforts and support related to the impact of COVID-19 in Maldives over the next six months to a year? (Choose no more than THREE)

1	Supporting efforts that can help counter misinformation about vaccines
2	Providing direct financial support to businesses (business support packages)
3	Ensuring that girls and women have equal access to health care/health services
4	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
5	Housing
6	Digital transformation
7	Education
8	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
9	Healthcare
10	Economic growth
11	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
12	Nutrition/food security
13	Public service delivery (e.g., strengthening policies, institutions)
14	Ensuring sustainable business growth and job creation
15	Ensuring that girls and women have equal access to job opportunities
16	Other (please specify): _____

B12. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)

1	Development institution	8	Impact Investor
2	Investment Bank	9	Venture Capital
3	Asset Manager	10	Innovation and Entrepreneurship
4	Multi-lateral financial institution	11	Public-private partnerships
5	Private Sector Solutions	12	None of these
6	World Bank	13	Do not have enough information to say
7	Financial Advisory Solutions		

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Maldives solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

C2. To what extent do you believe the World Bank Group is adequately staffed in Maldives?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
C3	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Treating clients and stakeholders in Maldives with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?		Strongly disagree										Strongly agree		Don't know
C18	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C19	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C20	The World Bank Group’s approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C21	The World Bank Group’s Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C22	The World Bank Group’s conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C23	The World Bank Group takes decisions quickly in Maldives	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C24	Working with the World Bank Group increases Maldives’ institutional capacity	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Maldives?		Strongly disagree										Strongly agree		Don't know
C25	The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Maldives	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C26	The World Bank Group meets Maldives’ needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

C27. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 “Approach Paper” published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Maldives government’s efforts to support citizens throughout this crisis?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not useful at all								Very useful		Don't know

C28. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not important at all								Very important		Don't know

How effectively does the World Bank Group support Maldives’ efforts ... ?

		Not effectively at all										Very effectively		Don't know
C29	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C30	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
C31	To strengthen the country’s crisis preparedness	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												
		Not effective at all									Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Private sector development (including public-private partnerships)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Food security, safety and accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Housing	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Agriculture	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Fisheries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Natural resource management (renewables)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Non-communicable diseases (e.g., diabetes, cancer, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Information and communications technology (including digital transformation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Global pandemics (e.g., COVID-19)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D2. The World Bank Group has provided fast track support to Maldives related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:														
		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	



SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Are adaptable to Maldives' specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant		Don't know

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality									Very high technical quality		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MALDIVES**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)	
1	Offer more real-time advice and guidance
2	Help to bring discipline/effective supervision to implementation of World Bank Group projects
3	Help leverage additional donor or private sector finance
4	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
5	Offer more innovative financial products and services
6	Ensure greater selectivity in its work
7	Provide more adequate data/knowledge/statistics/figures on Maldives' economy
8	Engage more effectively with civil society (e.g., NGOs, CBOs)
9	Increase the level of capacity development in the country
10	Engage more directly with beneficiaries
11	Improve the quality of its experts as related to Maldives' specific challenges
12	Engage more effectively with private sector
13	Offer more innovative knowledge products and services
14	Collaborate more effectively with Government clients (e.g., national, state, local)
15	Work faster
16	Reduce the complexity of obtaining World Bank Group financing
17	Other (please specify): _____

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)			
1	Academia/think tanks/research institutes	7	Beneficiaries
2	Parliament	8	Youth/university groups
3	Foundations	9	Private sector
4	Media	10	Local government
5	Donor community	11	Other (please specify): _____
6	NGOs/Community Based Organizations	12	Don't know

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How frequently do you interact with the World Bank Group now in Maldives? (Select only ONE response)**

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)

1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Maldives' media

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	High speed/WiFi
2	Dial-up

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President	11	Private Sector Organization
2	Parliament	12	Financial Sector/Private Bank
3	Employee of Ministry, Ministerial Department, Implementation Agency	13	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	14	NGO/Community Based Organization
5	Local Government Authority or Staff	15	Trade Union
6	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	16	Religious Group
7	Judicial System (e.g., courts)	17	Youth Group
8	State-Owned Enterprise	18	Academia/Research Institute/Think Tank
9	Bilateral Agency (e.g., embassy, diplomatic, military)	19	Media (press, radio, TV, web, etc.)
10	Multilateral Agency (UN, regional development bank)	20	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC) in your country?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Maldives? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)

**SECTION H: BACKGROUND INFORMATION**

H5. Do your projects involve both the World Bank and the IFC?	
1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?	
1	Female
2	Male

H8. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H9. Which best represents your geographic location?	
1	Greater Male' Region (Male' Hulhumale' Villingili)
2	Addu City
3	Fuvahmulah City
4	Kulhudhuffushi City
5	Other (please specify): _____

Thank you for completing the survey!