



World Bank Group Country Survey FY 2021 – Chad

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Chad or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Chad, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Chad.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Chad is headed in ... ?

| | |
|---|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

A2. Do you think that economic opportunity for citizens in Chad is ... ?

| | |
|---|------------------------|
| 1 | Increasing |
| 2 | Decreasing |
| 3 | Staying about the same |

A3. Listed below are a number of development priorities in Chad.

Please identify which of the following you consider the most important development priorities in Chad.
(Choose no more than THREE)

| | | | |
|----|---|----|--|
| 1 | Natural resource management (e.g., oil, gas, gold, mining) | 19 | Communicable/non-communicable diseases) |
| 2 | Global/regional integration | 20 | Support to refugees and host communities |
| 3 | Global pandemics (e.g., COVID-19) | 21 | National debt |
| 4 | Education | 22 | Agriculture and rural development |
| 5 | Security/stabilization/reconstruction | 23 | Social cohesion |
| 6 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 24 | Social protection (e.g., pensions, targeted social assistance) |
| 7 | Gender equity (closing the gap between women and men, and boys and girls) | 25 | Climate change (e.g., mitigation, adaptation) |
| 8 | Private sector development | 26 | Poverty reduction |
| 9 | Urban development | 27 | Anti-corruption |
| 10 | Energy | 28 | Crime and violence |
| 11 | Water and sanitation | 29 | Economic growth |
| 12 | Regional conflict and tensions | 30 | Local governance and institutions |
| 13 | Pollution | 31 | Disaster risk management |
| 14 | Job creation/employment | 32 | Equality of opportunity (i.e., social inclusion) |
| 15 | Health | 33 | Transport (e.g., roads, bridges, transportation) |
| 16 | Financial markets | 34 | Trade and exports |
| 17 | Gender based violence | 35 | Information and communications technology |
| 18 | Food security | | |

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Chad? (Choose no more than THREE)

| | | | |
|----|--|----|---|
| 1 | Information and communications technology | 18 | Water and sanitation |
| 2 | Disaster risk management | 19 | Gender based violence |
| 3 | Equality of opportunity (i.e., social inclusion) | 20 | Job creation/employment |
| 4 | Support to refugees and host communities | 21 | Health |
| 5 | Local governance and institutions | 22 | Security/stabilization/reconstruction |
| 6 | Economic growth | 23 | Food security |
| 7 | Social protection (e.g., pensions, targeted social assistance) | 24 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 8 | Agriculture and rural development | 25 | Gender equity (closing the gap between women and men, and boys and girls) |
| 9 | Trade and exports | 26 | Private sector development |
| 10 | Crime and violence | 27 | Education |
| 11 | Climate change (e.g., mitigation, adaptation) | 28 | Global/regional integration |
| 12 | Transport (e.g., roads, bridges, transportation) | 29 | Financial markets |
| 13 | Social cohesion | 30 | Regional conflict and tensions |
| 14 | Energy | 31 | Urban development |
| 15 | Anti-corruption | 32 | Natural resource management (e.g., oil, gas, gold, mining) |
| 16 | Communicable/non-communicable diseases | 33 | Pollution |
| 17 | National debt | | |

A5. The COVID-19 pandemic has stressed many aspects of Chad's growth and development. In which areas would you like to see the Chad's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

| | |
|----|--|
| 1 | Nutrition/food security |
| 2 | Public service delivery (e.g., strengthening policies, institutions) |
| 3 | Ensuring sustainable business growth and job creation |
| 4 | Ensuring that girls and women have equal access to job opportunities |
| 5 | Providing direct financial support to businesses (business support packages) |
| 6 | Ensuring that girls and women have equal access to health care/health services |
| 7 | Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens |
| 8 | Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved |
| 9 | Education |
| 10 | Healthcare |
| 11 | Economic growth |
| 12 | Poverty and inequality (e.g., strengthening the social safety net, social assistance) |
| 13 | Other (please specify): _____ |

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Chad, which of the following would you attribute this to? (Choose no more than TWO)

| | |
|----|--|
| 1 | Inadequate funding |
| 2 | Ongoing conflict and instability |
| 3 | Inadequate level of private sector participation |
| 4 | Inadequate level of citizen/civil society participation |
| 5 | Inadequate level of donor coordination |
| 6 | Political pressures and obstacles |
| 7 | Reforms are not well thought out in light of country challenges |
| 8 | Inadequate level of government accountability |
| 9 | Inadequate level of capacity in the government |
| 10 | Corruption |
| 11 | Pressure from outside interest groups (e.g., private sector, unions) |
| 12 | Other (please specify): _____ |

A7. To what extent do you trust each of the following groups to do what is right?

| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
|----|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | The national government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Bilateral organizations (e.g., DFID, JICA, GIZ, USAID) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | The World Bank Group | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | The International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | The United Nations (UN) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | The World Health Organization (WHO) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | Regional development banks (e.g., the Development Bank of Central African States (BDEAC), the African Development Bank) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | The Bank of Central African States (BEAC) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | International private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | Domestic private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | International civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | Domestic civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 13 | Youth organizations | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 14 | Faith-based institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 15 | Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 16 | International media and their web presence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 17 | Web based media (i.e., blogs, social media, other web-based news and information sources) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

SECTION A: OVERALL CONTEXT

A8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Chad. (Choose no more than TWO)

| | |
|----|--|
| 1 | None. I do not consider Chad a fragile state. |
| 2 | Low levels of political and economic inclusion |
| 3 | Crime and violence |
| 4 | High influx of refugees/migrants |
| 5 | Lack of access to development finance |
| 6 | Policy inconsistency |
| 7 | Weak social cohesion |
| 8 | Weak institutional capacity |
| 9 | Food insecurity |
| 10 | High levels of corruption |
| 11 | Weak accountability |
| 12 | Lack of security (i.e., conflict and violence) |
| 13 | Political uncertainty |
| 14 | Other (please specify): _____ |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B1. How familiar are you with the work of these organizations in Chad? | | | | | | | | | | | |
|---|--|------------------------|---|---|---|---|---|---|---|-----------------------|----|
| | | Not familiar at all | | | | | | | | Extremely familiar | |
| 1 | The World Bank (IDA) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 2 | The International Finance Corporation (IFC), the World Bank Group's private sector arm | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

| To what extent do you agree/disagree with the following statements about the World Bank Group's work in Chad? | | | | | | | | | | | | |
|--|---|----------------------|---|---|---|---|---|---|---|-------------------|----|--------------------------|
| | | Strongly disagree | | | | | | | | Strongly agree | | Don't know |
| B2 | Overall the World Bank Group currently plays a relevant role in development in Chad | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B3 | The World Bank Group's work is aligned with what I consider the development priorities for Chad | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| B4. Overall, please rate your impression of the effectiveness of these organizations in Chad. | | | | | | | | | | | | |
|--|--|-------------------------|---|---|---|---|---|---|---|-------------------|----|--------------------------|
| | | Not effective at all | | | | | | | | Very effective | | Don't know |
| 1 | The World Bank (IDA) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | The International Finance Corporation (IFC), the World Bank Group's private sector arm | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| B5. To what extent does the World Bank Group's work help to achieve development results in Chad? | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|------------------------------|----|--------------------------|------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | To a very significant degree | | | Don't know | |

| B6. To what extent does the World Bank Group influence the development agenda in Chad? | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|------------------------------|----|--------------------------|------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | To a very significant degree | | | Don't know | |

| B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Chad? (Select only ONE response) | | | | | | | | | | | |
|--|-----------------------------------|--|--|--|--|--|--|--|--|--|--|
| 1 | To a fully sufficient degree | | | | | | | | | | |
| 2 | To a somewhat sufficient degree | | | | | | | | | | |
| 3 | To a somewhat insufficient degree | | | | | | | | | | |
| 4 | To a very insufficient degree | | | | | | | | | | |
| 5 | Don't know | | | | | | | | | | |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Chad, which activity do you VALUE the most? (Choose no more than TWO)

| | |
|----|---|
| 1 | Strategy formulation (e.g., Country Partnership Framework, Prevention and Resilience Allocation, etc.) |
| 2 | Promoting knowledge sharing |
| 3 | Implementation support |
| 4 | Bringing together different groups of stakeholders |
| 5 | Capacity development related to World Bank Group supported projects |
| 6 | Technical assistance |
| 7 | Formal policy advice, studies, analyses |
| 8 | Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails) |
| 9 | Global advocacy |
| 10 | Financial resources |
| 11 | Data and statistics |
| 12 | Mobilizing third party financial resources |
| 13 | Donor coordination |
| 14 | Reimbursable Advisory Services (RAS) |
| 15 | Other (please specify): _____ |

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Chad? (Choose no more than TWO)

| | |
|----|---|
| 1 | Inadequate number of innovative knowledge products and services |
| 2 | Inadequate number of innovative financial products and services |
| 3 | Not focused enough on issues that are unique to post-conflict countries |
| 4 | Not collaborating enough with private sector |
| 5 | Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN |
| 6 | Not aligned with country priorities |
| 7 | Not adequately sensitive to political/social realities in Chad |
| 8 | Too influenced by developed countries |
| 9 | World Bank Group's processes too slow and complex |
| 10 | Not adequately flexible in changing country circumstances |
| 11 | Not sufficiently focused on sustainable results |
| 12 | Not collaborating enough with civil society (e.g., NGOs, CBOs) |
| 13 | Not enough public disclosure of its work |
| 14 | Arrogant in its approach |
| 15 | Inadequate World Bank Group's staffing in Chad |
| 16 | Inadequate level of real-time advice and guidance |
| 17 | Not willing to honestly criticize policies and reform efforts in the country |
| 18 | Staff too inaccessible |
| 19 | Other (please specify): _____ |
| 20 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Chad, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Chad? (Choose no more than THREE)

| | | | |
|----|---|----|---|
| 1 | Gender based violence | 19 | Pollution |
| 2 | Regional conflict and tensions | 20 | Disaster risk management |
| 3 | Support to refugees and host communities | 21 | Economic growth |
| 4 | Job creation/employment | 22 | Equality of opportunity (i.e., social inclusion) |
| 5 | Health | 23 | Communicable/non-communicable diseases |
| 6 | Water and sanitation | 24 | Local governance and institutions |
| 7 | Global pandemics (e.g., COVID-19) | 25 | Information and communications technology |
| 8 | Social protection (e.g., pensions, targeted social assistance) | 26 | Transport (e.g., roads, bridges, transportation) |
| 9 | Natural resource management (e.g., oil, gas, gold, mining) | 27 | Agriculture and rural development |
| 10 | Private sector development | 28 | Trade and exports |
| 11 | Education | 29 | Crime and violence |
| 12 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 30 | Gender equity (closing the gap between women and men, and boys and girls) |
| 13 | Security/stabilization/reconstruction | 31 | Social cohesion |
| 14 | Global/regional integration | 32 | Climate change (e.g., mitigation, adaptation) |
| 15 | Food security | 33 | Poverty reduction |
| 16 | Urban development | 34 | National debt |
| 17 | Energy | 35 | Anti-corruption |
| 18 | Financial markets | | |

B11. The COVID-19 pandemic has stressed many aspects of Chad's growth and development. Which areas do you identify as most important for the World Bank Group to focus its efforts and support related to the impact of COVID-19 in Chad over the next six months to a year? (Choose no more than THREE)

| | |
|----|--|
| 1 | Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens |
| 2 | Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved |
| 3 | Supporting efforts that can help counter misinformation about vaccines |
| 4 | Education |
| 5 | Healthcare |
| 6 | Economic growth |
| 7 | Poverty and inequality (e.g., strengthening the social safety net, social assistance) |
| 8 | Nutrition/food security |
| 9 | Public service delivery (e.g., strengthening policies, institutions) |
| 10 | Ensuring sustainable business growth and job creation |
| 11 | Ensuring that girls and women have equal access to job opportunities |
| 12 | Providing direct financial support to businesses (business support packages) |
| 13 | Ensuring that girls and women have equal access to health care/health services |
| 14 | Other (please specify): _____ |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B12. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)

| | | | |
|---|-------------------------------------|----|---------------------------------------|
| 1 | Development institution | 9 | Impact Investor |
| 2 | Investment Bank | 10 | Venture Capital |
| 3 | Asset Manager | 11 | Innovation and Entrepreneurship |
| 4 | Multi-lateral financial institution | 12 | Public-private partnerships |
| 5 | Private Sector Solutions | 13 | None of these |
| 6 | World Bank | 14 | Other (please specify): _____ |
| 7 | Financial Advisory Solutions | 15 | Do not have enough information to say |
| 8 | Thought leader | | |

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Chad solve its most complicated development challenges?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

C2. To what extent do you believe the World Bank Group is adequately staffed in Chad?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

To what extent is the World Bank Group an effective development partner in Chad, in terms of each of the following?

| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
|------------|--|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| C3 | Responsiveness to needs | | | | | | | | | | | <input type="checkbox"/> |
| C4 | Flexibility (in terms of the institution's products and services) | | | | | | | | | | | <input type="checkbox"/> |
| C5 | Flexibility (in terms of changing country circumstances) | | | | | | | | | | | <input type="checkbox"/> |
| C6 | Being inclusive | | | | | | | | | | | <input type="checkbox"/> |
| C7 | Openness (sharing data and other information) | | | | | | | | | | | <input type="checkbox"/> |
| C8 | Collaboration with the Government | | | | | | | | | | | <input type="checkbox"/> |
| C9 | The speed in which it gets things accomplished on the ground | | | | | | | | | | | <input type="checkbox"/> |
| C10 | Helping to bring discipline/effective supervision to implementation of investment projects | | | | | | | | | | | <input type="checkbox"/> |
| C11 | Collaboration with civil society | | | | | | | | | | | <input type="checkbox"/> |
| C12 | Staff accessibility | | | | | | | | | | | <input type="checkbox"/> |
| C13 | Collaboration with other donors and development partners | | | | | | | | | | | <input type="checkbox"/> |
| C14 | Collaboration with the private sector | | | | | | | | | | | <input type="checkbox"/> |
| C15 | Collaboration with the UN | | | | | | | | | | | <input type="checkbox"/> |
| C16 | Straightforwardness and honesty | | | | | | | | | | | <input type="checkbox"/> |
| C17 | Treating clients and stakeholders in Chad with respect | | | | | | | | | | | <input type="checkbox"/> |
| C18 | Being a long-term partner | | | | | | | | | | | <input type="checkbox"/> |

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | | |
|---|---|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| C19 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C20 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C21 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C22 | The World Bank Group's Environmental and Social Framework requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C23 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C24 | The World Bank Group takes decisions quickly in Chad | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C25 | Working with the World Bank Group increases Chad's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

| To what extent do you agree/disagree with the following statements about the World Bank Group in Chad? | | | | | | | | | | | | | |
|--|---|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| C26 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Chad | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C27 | The World Bank Group meets Chad's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

| | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|-------------|--|------------|--|--------------------------|
| C28. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Chad government's efforts to support citizens throughout this crisis? | | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | | <input type="checkbox"/> |
| Not useful at all | | | | | | | | | Very useful | | Don't know | | |

| | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----------------|--|------------|--|--------------------------|
| C29. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt? | | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | | <input type="checkbox"/> |
| Not important at all | | | | | | | | | Very important | | Don't know | | |

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

| How effectively does the World Bank Group support Chad's efforts ... ? | | | | | | | | | | | | | |
|--|---|------------------------|---|---|---|---|---|---|---|------------------|----|--------------------------|--|
| | | Not effectively at all | | | | | | | | Very effectively | | Don't know | |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C30 | To build stronger domestic resource mobilization systems in the Government (e.g., tax collection) | | | | | | | | | | | <input type="checkbox"/> | |
| C31 | To develop better and stronger data collection/analytics systems within the Government | | | | | | | | | | | <input type="checkbox"/> | |
| C32 | To strengthen the country's crisis preparedness | | | | | | | | | | | <input type="checkbox"/> | |

| C33. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Chad? | | | | | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|------------------------------|--------------------------|--|--|
| 1 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | | | To a very significant degree | Don't know | | |

| C34. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Chad? (Choose no more than TWO) | |
|---|---|
| 1 | Social cohesion |
| 2 | Public services |
| 3 | Macro issues (fiscal accounts, balance of payments, etc.) |
| 4 | Supporting poor and marginalized local communities |
| 5 | Jobs |
| 6 | Education |
| 7 | Business development |
| 8 | Infrastructure |
| 9 | Health |
| 10 | Other (please specify): _____ |
| 11 | Don't know |

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Chad? *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|----|---|-------------------------|---|---|---|---|---|---|---|---|----|-------------------|--------------------------|
| 1 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 2 | Gender equity (closing the gap between women and men, and boys and girls) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 3 | Private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 4 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 5 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 6 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 7 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 8 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 9 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 10 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 11 | Pollution | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 12 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 13 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 14 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 15 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 16 | Agriculture and rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 17 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 18 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 19 | Natural resource management (e.g., oil, gas, gold, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 20 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 21 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 22 | Anti-corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 23 | Support to refugees and host communities | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 24 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 25 | Disaster risk management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 26 | Equality of opportunity (i.e., social inclusion) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 27 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 28 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 29 | Gender based violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 30 | Security/stabilization/reconstruction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 31 | Regional conflict and tensions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 32 | Local governance and institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 33 | Social cohesion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Chad related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

| | | Not effective at all | | | | | | | | | | Very effective | | N/A | Don't know |
|---|--|-------------------------|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|-----|---------------|
| 1 | Supporting health interventions for saving lives | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| 2 | Education (e.g., transitioning to remote learning, ensuring access, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| 3 | Protecting poor people (social assistance/ social safety nets) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| 4 | Ensuring sustainable business growth and job creation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| 5 | Strengthening policies, institutions and investments for rebuilding better | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| 6 | Macroeconomic stability and transparent debt management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

| | |
|---|--------------------|
| E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| In Chad, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|--|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know | |
| E2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E5 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | Are adaptable to Chad's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------|--------------------------|------------|
| E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| Not significant at all | | | | | | | | | Very significant | | Don't know |

| | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|-----------------------------|--------------------------|------------|
| E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| Very low technical quality | | | | | | | | | Very high technical quality | | Don't know |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHAD

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Chad? (Choose no more than TWO)

| | |
|----|---|
| 1 | Increase the level of World Bank Group staffing in Chad's office |
| 2 | Offer more real-time advice and guidance |
| 3 | Increase availability of Reimbursable Advisory Services (RAS) |
| 4 | Help to bring discipline/effective supervision to implementation of World Bank Group projects |
| 5 | Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN |
| 6 | Offer more innovative financial products and services |
| 7 | Ensure greater selectivity in its work |
| 8 | Provide more adequate data/knowledge/statistics/figures on Chad's economy |
| 9 | Engage more effectively with civil society (e.g., NGOs, CBOs) |
| 10 | Increase the level of capacity development in the country |
| 11 | Engage more directly with beneficiaries |
| 12 | Improve the quality of its experts as related to Chad's specific challenges |
| 13 | Engage more effectively with private sector |
| 14 | Offer more innovative knowledge products and services |
| 15 | Collaborate more effectively with Government clients (e.g., national, state, local) |
| 16 | Work faster |
| 17 | Reduce the complexity of obtaining World Bank Group financing |
| 18 | Other (please specify): _____ |

F2. Please answer the following questions: (Choose no more than THREE for each column)

| | | A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Chad? | B. Which THREE areas below would benefit most from other donors in Chad? |
|----|--|--|--|
| 1 | Social cohesion | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Public financial management | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Reducing gender-based violence | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Human capital (education, health, social protection) | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Crisis preparedness | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Crisis response | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Support domestic resource mobilization | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Access to basic services | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Capacity of state institutions | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Jobs | <input type="checkbox"/> | <input type="checkbox"/> |
| 11 | Improving livelihoods | <input type="checkbox"/> | <input type="checkbox"/> |
| 12 | Food security | <input type="checkbox"/> | <input type="checkbox"/> |
| 13 | Social safety nets | <input type="checkbox"/> | <input type="checkbox"/> |
| 14 | Stimulating dialogue to promote peace and stability | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHAD

F3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

| | | | |
|---|--|----|--|
| 1 | Academia/think tanks/research institutes | 9 | Regional organizations (e.g., Communauté Economique et Monétaire de l'Afrique Centrale (CEMAC), Commission du Bassin du Lac Tchad (CBLT), Communauté Economique des Etats de l'Afrique Centrale (CEEAC), Union Africaine (UA)) |
| 2 | Media | 10 | Youth/university groups |
| 3 | Peace keeping forces | 11 | Private sector |
| 4 | UN agencies | 12 | NGOs/Community Based Organizations |
| 5 | Donor community | 13 | Local government |
| 6 | Emerging donors | 14 | Foundations |
| 7 | Beneficiaries | 15 | Other (please specify): _____ |
| 8 | Parliament | 16 | Don't know |

F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Chad? (Select no more than TWO)

| | |
|----|---|
| 1 | World Food Program (WFP) |
| 2 | World Health Organization (WHO) |
| 3 | United Nations Development Program (UNDP) |
| 4 | United Nations High Commissioner for Refugees (UNHCR) |
| 5 | International Organization for Migration (IOM) |
| 6 | The Red Cross |
| 7 | The United Nations International Children's Emergency Fund (UNICEF) |
| 8 | The International Committee of the Red Cross (ICRC) |
| 9 | French Cooperation Agency (AFD) |
| 10 | European Union (EU) |
| 11 | None. I don't believe the World Bank Group needs to partner with other development organizations. |
| 12 | Don't know |

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Chad?

| | |
|---|-----------------------------------|
| 1 | Never |
| 2 | Less than once a year |
| 3 | Once a year to a few times a year |
| 4 | Less than once a month |
| 5 | At least once a month |
| 6 | At least once a week |

G2. How do you get most of your information about economic and social development issues in Chad? (Choose no more than TWO)

| | | | |
|---|--------------------------|---|--|
| 1 | Local radio | 6 | International television |
| 2 | International radio | 7 | Periodicals |
| 3 | Local newspapers | 8 | Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) |
| 4 | International newspapers | | |
| 5 | Local television | 9 | Other (please specify): _____ |

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

| | | | |
|---|--|---|--|
| 1 | World Bank Group's publications and other written materials | 5 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 2 | e-Newsletters | 6 | World Bank Group's website |
| 3 | World Bank Group's seminars/workshops/conferences | 7 | Webinars or online events hosted by the World Bank Group |
| 4 | Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) | 8 | Interviews and press conferences for the Chad's media |

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

| | |
|---|-----------------|
| 1 | High speed/WiFi |
| 2 | Dial-up |
| 3 | Phone/hotspot |

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

| | |
|---|--------------------------------|
| 1 | Phone |
| 2 | Tablet |
| 3 | Computer/laptop |
| 4 | I never visit the WBG websites |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? | | | | | |
|--|---|--------------------------|--------------------------|--------------------------|--------------------------|
| | | Every few days | Every few weeks | Every few months | Not at all |
| 1 | Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Visited a WBG website (e.g., read a blog, used data) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Attended an event/conference hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Watched a webinar or online event hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Read some or all of a WBG research paper or publication | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Met professionally with WBG staff | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Read a WBG e-newsletter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current affiliation? (Select only ONE response) | | | |
|---|--|----|--|
| 1 | Office of the President, Prime Minister | 12 | Private Sector Organization |
| 2 | Office of Minister | 13 | Financial Sector/Private Bank |
| 3 | Office of Parliamentarian | 14 | Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation) |
| 4 | Employee of Ministry, Ministerial Department, Implementation Agency | 15 | NGO/Community Based Organization |
| 5 | Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program | 16 | Trade Union |
| 6 | Local Government Office or Staff | 17 | Faith-Based Group |
| 7 | Independent Government Institution (i.e., regulatory agency, central bank/oversight institution) | 18 | Youth Group |
| 8 | Judicial System (e.g., courts) | 19 | Academia/Research Institute/Think Tank |
| 9 | State-Owned Enterprise | 20 | Media (press, radio, TV, web, etc.) |
| 10 | Bilateral Agency (e.g., embassy, diplomatic, military) | 21 | Other (please specify): _____ |
| 11 | Multilateral Agency (UN, regional development bank) | | |

| H2. Please identify the primary specialization of your work. (Select only ONE response) | | | |
|--|-----------------------------------|----|--|
| 1 | Poverty | 13 | Agriculture, rural development |
| 2 | Macroeconomics, fiscal management | 14 | Urban development |
| 3 | Governance, anti-corruption | 15 | Transport |
| 4 | Education | 16 | Digital development and technology (ICT) |
| 5 | Health, nutrition | 17 | Tourism |
| 6 | Social protection | 18 | Fragility, conflict, violence, refugees |
| 7 | Jobs | 19 | Demographics, migration |
| 8 | Energy | 20 | Trade and competitiveness |
| 9 | Environment, natural resources | 21 | Finance and markets |
| 10 | Climate change | 22 | Communications, public affairs |
| 11 | Water, sanitation | 23 | Generalist (specialized in multiple sectors) |
| 12 | Gender | 24 | Other (please specify): _____ |

| H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Chad? | |
|---|-----|
| 1 | Yes |
| 2 | No |

| H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Chad? (Select only ONE response) | |
|---|--|
| 1 | The World Bank (IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | International Centre for Settlement of Investment Disputes (ICSID) |

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?

| | |
|---|-----|
| 1 | Yes |
| 2 | No |

H6. Which of the following describes most of your exposure to the World Bank Group in Chad? (Choose no more than TWO)

| | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

H7. What's your gender?

| | |
|---|--------|
| 1 | Female |
| 2 | Male |

H8. What's your age?

| | |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

H9. Which best represents your geographic location?

| | |
|----|-------------------------|
| 1 | Chari Baguirmi |
| 2 | Mayo-Kebbi Est ou Ouest |
| 3 | Mandoul |
| 4 | Hadjar Lamis |
| 5 | Logone Oriental |
| 6 | Logone Occidental |
| 7 | Ouaddai |
| 8 | Tandjilé |
| 9 | Moyen Chari |
| 10 | Salamat |
| 11 | N'Djamena |

Thank you for completing the survey!