

# Post Distribution Monitoring: Winter Preparedness 2021-2022

**UN Refugee Agency (UNHCR)**

report\_generated\_on: July 10, 2023

visit\_data\_catalog\_at: <http://catalog.ihsn.org/>

## Identification

### SURVEY ID NUMBER

JOR\_2022\_PDM-WINTER\_v01\_M

### TITLE

Post Distribution Monitoring: Winter Preparedness 2021-2022

### COUNTRY

Name	Country code
Jordan	JOR

### ABSTRACT

The purpose of winter cash assistance is to reduce the harsh winter weather burden on refugees and allow them to get through the cold season without having to resort to negative coping strategies like borrowing money to make ends meet. The one-off cash transfers allow refugees to purchase essential winter items, such as heaters, gas tanks/refills, blankets, etc. A lifeline for many, during the 2021-2022 winter season, this program supported over 85,500 families with a total investment of more than USD 31 million.

Post Distribution Monitoring is a tool that UNHCR uses to keep track of how winter cash assistance is used and its impact on recipient well-being and gathers key feedback from recipients on the appropriateness of cash distribution mechanisms.

### KIND OF DATA

Sample survey data [ssd]

### UNIT OF ANALYSIS

Household

## Version

### VERSION DESCRIPTION

Version 2.1: Edited, cleaned and anonymised data.

## Scope

### NOTES

The scope includes:

- household and member demographics
- expenditures
- issues
- communication

### TOPICS

Topic
Cash Assistance
Basic Needs

### KEYWORDS

Keyword
PDM
CBI

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
UN Refugee Agency (UNHCR)	UN

## Sampling

### SAMPLING PROCEDURE

Simple random sample of households receiving cash assistance: 50% Syrian households and 50% non-Syrian households - all in host communities (outside camps).

## data\_collection

### DATES OF DATA COLLECTION

Start	End
2022-04-24	2022-05-12

### DATA COLLECTION MODE

Computer Assisted Telephone Interview [cati]

### DATA COLLECTORS

Name	Abbreviation	Affiliation
UN Refugee Agency	UNHCR	UN
Mindset		

## questionnaires

### QUESTIONNAIRES

The questionnaire contained the following sections: demographics, receiving and spending the cash assistance, risks and problems, expenditure, outcomes.

## Access policy

### CONTACTS

Name	Affiliation	Email
Curation team	UNHCR	microdata@unhcr.org

### CITATION REQUIREMENTS

UNHCR (2022). Jordan: Post Distribution Monitoring: Winter Preparedness, 2021-2022. Accessed from: <https://microdata.unhcr.org>

## Metadata production

### DDI DOCUMENT ID

DDI\_JOR\_2022\_PDM-WINTER\_v01\_M

## PRODUCERS

<b>Name</b>	<b>Abbreviation</b>	<b>Affiliation</b>	<b>Role</b>
UN Refugee Agency	UNHCR	UN	Metadata producer
Development Economics Data Group	DECDG	The World Bank	Metadata adapted for World Bank Microdata Library

## DATE OF METADATA PRODUCTION

2023-07-10

## DDI DOCUMENT VERSION

Version 01 (July 2023): This metadata was downloaded from the UNHCR catalog (<https://microdata.unhcr.org/index.php/home>) and it is identical to UNHCR version (UNHCR\_JOR\_2022\_PDM\_WINTER\_v2.1). The following two metadata fields were edited - Document ID and Survey ID.

**data\_dictionary**

Data file	Cases	variables
<p><b>Household</b> This file contains the household data collected during the survey.</p>	667	223



**Data file: Household**

This file contains the household data collected during the survey.

Cases:	667
variables:	223

**variables**

ID	Name	Label	Question
file_id_1_V1	id	Household ID	
file_id_1_V2	today	today	
file_id_1_V3	Date	A1. Date	
file_id_1_V4	Province_District	A4. Governorate::	
file_id_1_V5	nationality	A5. Nationality:	
file_id_1_V6	person_registered	A7. Is the person registered to receive the cash from UNHCR, or another member of their household over the age of 18, available for this survey?	
file_id_1_V7	Thank_you_for_your_t	Thank you for your time. We need to speak to the person registered to receive the cash from UNHCR or another member of their household.	
file_id_1_V8	hello	We would like to ask you a few questions about the work of UNHCR. The answers to these questions will help to understand if there is anything UNHCR can do to improve how we work and what we do.	
file_id_1_V9	Your_participation	Your participation is voluntary and you can choose not to answer any or of the questions.	
file_id_1_V10	The_survey_will_take	The survey will take about 30 minutes, and I will be recording your responses using this tablet.	
file_id_1_V11	informed_consent	B1. Do you agree to continue with this survey?	
file_id_1_V12	Thank_you_for_your_time	Thank you for your time.	
file_id_1_V13	sex	B4. What is your sex?	
file_id_1_V14	age	B5. What is your age?	
file_id_1_V15	person_reg_cash	B6. Are you the person registered to receive the cash assistance from UNHCR?	
file_id_1_V16	sex_person_reg	B6a. What is the sex of the person registered to receive the cash assistance from UNHCR?	
file_id_1_V17	relation_person_reg	B6b. What is your relation to the person registered to receive the cash assistance from UNHCR?	
file_id_1_V18	cal_Total	cal_Total	
file_id_1_V19	Number_Repro_females	B8. How many girls and women between 15-45 years old live in your household at present?	
file_id_1_V20	Method_delivery	C1. Method of delivery (Type of assistance Cash)	
file_id_1_V21	unhcr_received	C2. How much cash did your household receive from UNHCR, at the last distribution?	
file_id_1_V22	Type_Assistance	C2.a Do you know the assistance type you received?	
file_id_1_V23	amount_expecting	C3. Was this the amount you were expecting to receive?	
file_id_1_V24	day_expecting	C4. Did you receive the cash from UNHCR on the day you were expecting it?	
file_id_1_V25	need_help_recieve	C5. Did the person registered to receive the cash need help to withdraw or spend the cash assistance?	
file_id_1_V26	Why_need_help	C5a. Why did they need help?	

ID	Name	Label	Question
file_id_1_V27	who_gave_help	C5b. Who gave help?	
file_id_1_V28	pay_for_help	C5c. Did they need to pay any money for this help?	
file_id_1_V29	spend_the_cash_1	C6.Where did you go to spend the cash?/Local market	
file_id_1_V30	spend_the_cash_2	C6.Where did you go to spend the cash?/Local shop	
file_id_1_V31	spend_the_cash_3	C6.Where did you go to spend the cash?/Supermarket	
file_id_1_V32	spend_the_cash_4	C6.Where did you go to spend the cash?/Wholesalers	
file_id_1_V33	spend_the_cash_5	C6.Where did you go to spend the cash?/Landlord	
file_id_1_V34	spend_the_cash_6	C6.Where did you go to spend the cash?/Debts repayments	
file_id_1_V35	spend_the_cash_7	C6.Where did you go to spend the cash?/Other	
file_id_1_V36	Going_to_Withdraw	C6. How did you reach the ATM/Mobile Wallet agent?	
file_id_1_V37	travel_time	C7. How long did it take you to reach ATM/mobile money agent to withdraw the assistance?	
file_id_1_V38	travel_cost	C8. How much did it cost you to go and come back to the ATM/mobile money agent?	
file_id_1_V39	Waiting_near_atm	C9. How long did you wait at the ATM//mobile money agent before receiving your assistance?	
file_id_1_V40	possession_atm	C11.Who is in possession of your ATM card / SIM card at present?	
file_id_1_V41	Who_did_you_spent	C10. Who in your household decided how the cash assistance should be spent?	
file_id_1_V42	Disagreement	C11. Was there any disagreement on use of the cash assistance?	
file_id_1_V43	tension	C12. Did the assistance you received impact your relationship with other community members?	
file_id_1_V44	other_sources_income_1	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Formal income generating activities e.g. any business or activities generating money, or salary	
file_id_1_V45	other_sources_income_2	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Informal income generating activities e.g. casual /seasonal labour	
file_id_1_V46	other_sources_income_3	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Savings	
file_id_1_V47	other_sources_income_4	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Remittances	
file_id_1_V48	other_sources_income_5	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Support from friends / family (locally)	
file_id_1_V49	other_sources_income_6	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Loans (debt or credit)	
file_id_1_V50	other_sources_income_7	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving cash support	
file_id_1_V51	other_sources_income_8	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving material support	
file_id_1_V52	other_sources_income_9	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving other support	
file_id_1_V53	other_sources_income_10	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/No income	
file_id_1_V54	other_sources_income_11	C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Other	

ID	Name	Label	Question
file_id_1_V55	type_of_support	C14. In addition to winterization grant of UNHCR, starting from 1st Oct 2021, have you or your household have benefited from other type of support?	
file_id_1_V56	feel_unsafe_or_risk	D1. Did you feel physically unsafe or at risk of harm during the last distribution :	
file_id_1_V57	Going_withor_get_money	D1a. Going to withdraw or get the money?	
file_id_1_V58	Keeping_money_home	D1b. Keeping the money at home?	
file_id_1_V59	Going_spenmoney	D1c. Going to spend the money?	
file_id_1_V60	Any_other_risk	D1d. Did anything else make you feel physically unsafe or at risk of harm related to the cash assistance?	
file_id_1_V61	problems_cash	D2. Did you experience any of these problems receiving/withdrawing or spending the cash from UNHCR?	
file_id_1_V62	registereperson_not	D2a. The registered person is not available to withdraw or access the money?	
file_id_1_V63	Wrong_forgotten_pincode	D2b. Wrong pin code or forgotten pin code or could not enter PIN code yourself?	
file_id_1_V64	Poor_service_withdrawing	D2c. Poor service at the bank / post-office / etc when withdrawing the money?	
file_id_1_V65	Poor_service_type_Iris_1	D2ca1. What type of poor service did you experience/ Iris?/Many attempts to scan the eye	
file_id_1_V66	Poor_service_type_Iris_2	D2ca1. What type of poor service did you experience/ Iris?/Couldn't scan the eye at all	
file_id_1_V67	Poor_service_type_Iris_3	D2ca1. What type of poor service did you experience/ Iris?/Didn't know how to use the iris camera	
file_id_1_V68	Poor_service_type_Iris_4	D2ca1. What type of poor service did you experience/ Iris?/Have to go the bank more than once to withdraw the money because of the crowds	
file_id_1_V69	Poor_service_type_Iris_5	D2ca1. What type of poor service did you experience/ Iris?/Didn't feel safe scanning my eyes	
file_id_1_V70	Poor_service_type_Iris_6	D2ca1. What type of poor service did you experience/ Iris?/The machine is out of service	
file_id_1_V71	Poor_service_type_Iris_7	D2ca1. What type of poor service did you experience/ Iris?/Cash machine said not authorised	
file_id_1_V72	Poor_service_type_Iris_8	D2ca1. What type of poor service did you experience/ Iris?/Wrong balance (zero or less balance)	
file_id_1_V73	Poor_service_type_Iris_9	D2ca1. What type of poor service did you experience/ Iris?/Other	
file_id_1_V74	attempts_to_scan	please specify number of attempts to scan your eyes before successfully withdrawing assistance?	
file_id_1_V75	Poor_service_type_Card_1	D2ca2. What type of poor service did you experience/ ATM card?/Had to go the bank more than once to withdraw the money because of the crowds	
file_id_1_V76	Poor_service_type_Card_2	D2ca2. What type of poor service did you experience/ ATM card?/Didn't feel safe using the ATM card	
file_id_1_V77	Poor_service_type_Card_3	D2ca2. What type of poor service did you experience/ ATM card?/Don't know how to use the ATM	
file_id_1_V78	Poor_service_type_Card_4	D2ca2. What type of poor service did you experience/ ATM card?/The machine is out of service	
file_id_1_V79	Poor_service_type_Card_5	D2ca2. What type of poor service did you experience/ ATM card?/Wrong pin code	
file_id_1_V80	Poor_service_type_Card_6	D2ca2. What type of poor service did you experience/ ATM card?/Wrong balance (zero or less balance)	
file_id_1_V81	Poor_service_type_Card_7	D2ca2. What type of poor service did you experience/ ATM card?/Lost My Atm card	

ID	Name	Label	Question
file_id_1_V82	Poor_service_type_Card_8	D2ca2. What type of poor service did you experience/ ATM card?/Other	
file_id_1_V83	Poor_service_type_wallet_1	D2ca3. What type of poor service did you experience/ mobile wallet?/Could not use the mobile application	
file_id_1_V84	Poor_service_type_wallet_2	D2ca3. What type of poor service did you experience/ mobile wallet?/Not enough cash at agent	
file_id_1_V85	Poor_service_type_wallet_3	D2ca3. What type of poor service did you experience/ mobile wallet?/Paying fees for the cash out	
file_id_1_V86	Poor_service_type_wallet_4	D2ca3. What type of poor service did you experience/ mobile wallet?/ATM technical error during cash out	
file_id_1_V87	Poor_service_type_wallet_5	D2ca3. What type of poor service did you experience/ mobile wallet?/My SIM was disconnected, and wallet was inactive	
file_id_1_V88	Poor_service_type_wallet_6	D2ca3. What type of poor service did you experience/ mobile wallet?/I lost my phone/SIM	
file_id_1_V89	Poor_service_type_wallet_7	D2ca3. What type of poor service did you experience/ mobile wallet?/I could not reach the provider's call centre	
file_id_1_V90	Poor_service_type_wallet_8	D2ca3. What type of poor service did you experience/ mobile wallet?/I forgot password/PIN	
file_id_1_V91	Poor_service_type_wallet_9	D2ca3. What type of poor service did you experience/ mobile wallet?/Timeline of assistance delivery	
file_id_1_V92	Poor_service_type_wallet_10	D2ca3. What type of poor service did you experience/ mobile wallet?/Other	
file_id_1_V93	withdraw_same_day	D2d. How often did you travel to the ATM until you were able to withdraw the money in the same day?	
file_id_1_V94	withdraw_different_day	D2e. How often did you travel to the ATM until you were able to withdraw the money in different days?	
file_id_1_V95	Trarefuse_serve	D2f. Market/shop trader/wholesaler refused to serve you?	
file_id_1_V96	Pay_money_favour	D2g. Needed to pay additional money or do favours in order to withdraw or spend cash?	
file_id_1_V97	Who_give_money_favours_1	D2ga. Who did you need to give money or favours to?/Another household member	
file_id_1_V98	Who_give_money_favours_2	D2ga. Who did you need to give money or favours to?/Another family member (outside the household)	
file_id_1_V99	Who_give_money_favours_3	D2ga. Who did you need to give money or favours to?/Friend	
file_id_1_V100	Who_give_money_favours_4	D2ga. Who did you need to give money or favours to?/Community leader	
file_id_1_V101	Who_give_money_favours_5	D2ga. Who did you need to give money or favours to?/Stranger	
file_id_1_V102	Who_give_money_favours_6	D2ga. Who did you need to give money or favours to?/Bank/mobile money/FSP agent	
file_id_1_V103	Who_give_money_favours_7	D2ga. Who did you need to give money or favours to?/Shopkeeper	
file_id_1_V104	Who_give_money_favours_8	D2ga. Who did you need to give money or favours to?/Other	
file_id_1_V105	anyother_problems	D2i. Did you experience any other problems withdrawing or spending the cash from UNHCR?	
file_id_1_V106	overcome_problem	D2j. Did you overcome the problems you faced?	
file_id_1_V107	items_available	E1. Were you able to find the items/services you needed in the markets/shops?	
file_id_1_V108	items_quality	E2. Were you able to find the right quality of items/services in the market?	
file_id_1_V109	price_increase	E3. Has there been any increase in the price of any items/services in the last 4 weeks?	
file_id_1_V110	cash_spent_already	F1. Of the cash you have received from UNHCR, how much have you spent already?	
file_id_1_V111	spent_cash_on_1	F2. What did you spend the UNHCR cash on?/Food	

ID	Name	Label	Question
file_id_1_V112	spent_cash_on_2	F2. What did you spend the UNHCR cash on?/Water	
file_id_1_V113	spent_cash_on_3	F2. What did you spend the UNHCR cash on?/Hygiene items	
file_id_1_V114	spent_cash_on_4	F2. What did you spend the UNHCR cash on?/Health costs (including medicines)	
file_id_1_V115	spent_cash_on_5	F2. What did you spend the UNHCR cash on?/Rent	
file_id_1_V116	spent_cash_on_6	F2. What did you spend the UNHCR cash on?/Shelter repair (e.g. rehabilitation, materials)	
file_id_1_V117	spent_cash_on_7	F2. What did you spend the UNHCR cash on?/Household items (e.g. mattress, blankets, jerry can)	
file_id_1_V118	spent_cash_on_8	F2. What did you spend the UNHCR cash on?/Firewood / Fuel for cooking or heating	
file_id_1_V119	spent_cash_on_9	F2. What did you spend the UNHCR cash on?/Clothes / shoes	
file_id_1_V120	spent_cash_on_10	F2. What did you spend the UNHCR cash on?/Utilities and bills (e.g. electricity, water bills, phone calling credit)	
file_id_1_V121	spent_cash_on_11	F2. What did you spend the UNHCR cash on?/Assets for a livelihood activity (e.g seeds, tools, farming, fishing, petty trade etc)	
file_id_1_V122	spent_cash_on_12	F2. What did you spend the UNHCR cash on?/Education (e.g. school fees, uniform, books)	
file_id_1_V123	spent_cash_on_13	F2. What did you spend the UNHCR cash on?/Entertainment (including alcohol, cigarettes)	
file_id_1_V124	spent_cash_on_14	F2. What did you spend the UNHCR cash on?/Transport	
file_id_1_V125	spent_cash_on_15	F2. What did you spend the UNHCR cash on?/Debt repayment	
file_id_1_V126	spent_cash_on_16	F2. What did you spend the UNHCR cash on?/Gave some to other family members / relatives / friends	
file_id_1_V127	spent_cash_on_17	F2. What did you spend the UNHCR cash on?/Legal assistance / documents	
file_id_1_V128	spent_cash_on_18	F2. What did you spend the UNHCR cash on?/Other (please specify)	
file_id_1_V129	top5_rank	Please rank in order of importance	
file_id_1_V130	spent_1st	1st choice	
file_id_1_V131	spent_2nd	2nd choice	
file_id_1_V132	spent_3rd	3rd choice	
file_id_1_V133	spent_4th	4th choice	
file_id_1_V134	spent_5th	5th choice	
file_id_1_V135	The_amount_the_respo_cash	Amount received (from UNHCR at the last distribution)	
file_id_1_V136	The_level_of_cash_re	Amount spent	
file_id_1_V137	save_money	F4. Did you save any of the money?	
file_id_1_V138	save_money_account	F4a. Did you save any of the money on your account?	
file_id_1_V139	preparing_for_winter	F5. In the last six months did you spend money preparing for cold weather?	
file_id_1_V140	Items_for_winter_1	F5.a If yes: on what:/Blanket(s)	
file_id_1_V141	Items_for_winter_2	F5.a If yes: on what:/Heater(s)	
file_id_1_V142	Items_for_winter_3	F5.a If yes: on what:/Gas cylinder(s)	
file_id_1_V143	Items_for_winter_4	F5.a If yes: on what:/Kerosene /Gas refills	
file_id_1_V144	Items_for_winter_5	F5.a If yes: on what:/Winter clothes/shoes	
file_id_1_V145	Items_for_winter_6	F5.a If yes: on what:/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)	
file_id_1_V146	Items_for_winter_7	F5.a If yes: on what:/Other, specify	
file_id_1_V147	overall_cash_benefits	G1. To what extent has the cash assistance from UNHCR:	

ID	Name	Label	Question
file_id_1_V148	Improved_livincondition	G1a. Improved your living conditions?	
file_id_1_V149	Reduced_stress	G1b. Reduced feelings of stress?	
file_id_1_V150	Reduced_financial_burden	G1c. Reduced the financial burden of your household?	
file_id_1_V151	meet_basic_needs	G2. Overall, to what extent are you currently able to meet the basic needs of your household?	
file_id_1_V152	items_not_afford_1	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Blanket(s)	
file_id_1_V153	items_not_afford_2	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Heater(s)	
file_id_1_V154	items_not_afford_3	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Gas cylinder(s)	
file_id_1_V155	items_not_afford_4	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Kerosene /Gas refills	
file_id_1_V156	items_not_afford_5	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Winter clothes/shoes	
file_id_1_V157	items_not_afford_6	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)	
file_id_1_V158	items_not_afford_7	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Other, specify	
file_id_1_V159	number_of_months	G2b If more than half (but not all), half, a little or not at all, for how many months during winter?	
file_id_1_V160	resource	G3. Do you feel that you had all the resources to face winter in 2021-2022?	
file_id_1_V161	items_1	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Blanket(s)	
file_id_1_V162	items_2	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Heater(s)	
file_id_1_V163	items_3	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas cylinder(s)	
file_id_1_V164	items_4	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas refills	
file_id_1_V165	items_5	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Kerosene refills	
file_id_1_V166	items_6	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Winter clothes/shoes	
file_id_1_V167	items_7	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)	
file_id_1_V168	items_8	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Other	
file_id_1_V169	copinstrategies	G3. In the past 4 weeks has your household needed to:	
file_id_1_V170	Stop_child_attendinschoo	a. Stop a child from attending school?	
file_id_1_V171	Sell_livelihood_assets	b. Sell livelihood/productive assets in order to buy food or basic goods?	
file_id_1_V172	Ask_money_from_stranger	c. Ask for money from strangers (begging)?	
file_id_1_V173	Move_poorer_shelter	d. Move to a poorer quality shelter?	
file_id_1_V174	Send_under16_work	e. Send household members under the age of 16 to work?	
file_id_1_V175	Send_work_far_away	f. Send a member of the household to work far away?	

ID	Name	Label	Question
file_id_1_V176	Enrisky_activities	g. Engage in activities for money or items that you feel puts you or other members of your household at risk of harm?	
file_id_1_V177	Skip_rent_debt_repayments	h. Skip paying rent / debt repayments to meet other needs?	
file_id_1_V178	Take_out_new_loans	i. Take out new loans or borrowed money?	
file_id_1_V179	Reduce_expenditure_HH_item	j. Reduce expenditure hygiene items, water, baby items, health, or education in order to meet household food needs?	
file_id_1_V180	Spent_savings	k. Spent savings	
file_id_1_V181	Bought_food	l. Bought food on credit or borrowed money to purchase food from non-relatives	
file_id_1_V182	Bought_goods_credit	m. Bought household goods on credit	
file_id_1_V183	Sell_household_assets	n. Sell household assets/goods (jewellery, phone, furniture, electro domestics, etc.)	
file_id_1_V184	younger_married	o. Has anyone in your family aged younger than 15 married?	
file_id_1_V185	sustainable_solutions	H1. (as a result of the cash assistance), do you, or another member of your household:	
file_id_1_V186	Have_bank_account	a. Have a bank account or mobile money account or other official account?	
file_id_1_V187	Have_livelihoods_assets	b. Have the items (productive/livelihood assets) you need in order to earn a living?	
file_id_1_V188	Have_access_micro_credit	c. Have access to micro-credit?	
file_id_1_V189	notified_of_assistance	11. Were you notified of the purpose of the cash assistance you received?	
file_id_1_V190	hear_unhcr_cash_assistance	12. How did you hear about UNHCR cash assistance?	
file_id_1_V191	sms	13. Did you receive an SMS informing to withdraw the winter assistance?	
file_id_1_V192	info_sufficient	13. If 13 yes, Was the information you received clear and sufficient?	
file_id_1_V193	time_to_collect	14. After receiving the SMS/info receiving the assistance, when did you go you collect the assistance?	
file_id_1_V194	info_want_cash_ass_1	15. Is there any other information you would like to know about the cash assistance?/Eligibility for cash assistance	
file_id_1_V195	info_want_cash_ass_2	15. Is there any other information you would like to know about the cash assistance?/Distribution date, time and location	
file_id_1_V196	info_want_cash_ass_3	15. Is there any other information you would like to know about the cash assistance?/How to spend the cash assistance	
file_id_1_V197	info_want_cash_ass_4	15. Is there any other information you would like to know about the cash assistance?/How to give complaints and feedback to agencies	
file_id_1_V198	info_want_cash_ass_5	15. Is there any other information you would like to know about the cash assistance?/What assistance is coming next	
file_id_1_V199	info_want_cash_ass_6	15. Is there any other information you would like to know about the cash assistance?/Other (please specify)	
file_id_1_V200	info_want_cash_ass_7	15. Is there any other information you would like to know about the cash assistance?/None (Don't want any additional information)	
file_id_1_V201	know_report_complaints	16. Do you know how you can report complaints and feedback on the cash assistance from UNHCR?	
file_id_1_V202	how_report_complaints_1	16a. How could you report complaints and feedback?/Via local leaders	
file_id_1_V203	how_report_complaints_2	16a. How could you report complaints and feedback?/Via community mobilisers	
file_id_1_V204	how_report_complaints_3	16a. How could you report complaints and feedback?/Hotline	
file_id_1_V205	how_report_complaints_4	16a. How could you report complaints and feedback?/Complaints / reception desk	

ID	Name	Label	Question
file_id_1_V206	how_report_complaints_5	I6a. How could you report complaints and feedback?/Complaints and suggestion box	
file_id_1_V207	how_report_complaints_6	I6a. How could you report complaints and feedback?/Other (please specify)	
file_id_1_V208	contact_helpline	I7. Did you contact the UNHCR helpline	
file_id_1_V209	contact_helpline_yes_1	I7a. If yes why?/Check status	
file_id_1_V210	contact_helpline_yes_2	I7a. If yes why?/Enquire amount	
file_id_1_V211	contact_helpline_yes_3	I7a. If yes why?/Enquire delivery date	
file_id_1_V212	contact_helpline_yes_4	I7a. If yes why?/Complain	
file_id_1_V213	contact_helpline_yes_5	I7a. If yes why?/Appeal for assistance	
file_id_1_V214	response_who	I7b. If I7 yes, how did you get the response you needed?	
file_id_1_V215	clear_answer	I7c. If I7 yes If you contacted the UNHCR helpline, was the messaging clear?	
file_id_1_V216	UNHCR_staff	I8. Do you feel that UNHCR staff treats you respectfully?	
file_id_1_V217	CAB_staff	I9. Do you feel that CAB staff treats you respectfully?	
file_id_1_V218	MM_agent_staff	I10. Do you feel that Mobile agent staff treats you respectfully?	
file_id_1_V219	Mindset_staff	I11. Do you feel that Mindset staff have treated you respectfully during the home visit assessment?	
file_id_1_V220	preference_modality	I12. If the assistance could be started again would you prefer:	
file_id_1_V221	cash_Modality	I12a. If cash, how would you prefer to receive it?	
file_id_1_V222	satisfaction_winter_assistance	I13. Generally, how satisfied were you with the winter assistance you received?	
file_id_1_V223	thanks	Thank you for your time in answering these questions.	

total: 223



**ID: Household ID****Data file: Household****Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**THE\_SURVEY\_WILL\_TAKE: The survey will take about 30 minutes, and I will be recording your responses using this tablet.****Data file: Household****Overview**

Valid: Invalid: 667  
 Type: Discrete Range: - Format: Logical

**Questions and instructions**

## CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**TODAY: today****Data file: Household****Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	2022-04-24
2	2022-04-25
3	2022-04-26
4	2022-04-27
5	2022-04-28
6	2022-05-09
7	2022-05-11
8	2022-05-12

**DATE: A1. Date****Data file: Household****Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	2022-04-24
2	2022-04-25
3	2022-04-26
4	2022-04-27
5	2022-04-28
6	2022-05-09
7	2022-05-11
8	2022-05-12

**PROVINCE\_DISTRICT: A4. Governorate::****Data file: Household****Overview**

Valid: 660 Invalid: 7  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Central
2	North
3	South
Missing value	

**NATIONALITY: A5. Nationality:****Data file: Household**

## Overview

Valid: 623 Invalid: 44  
Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	Iraqi
2	Other
3	Somali
4	Sudanese
5	Syrian
6	Yemeni
Missing value	

**PERSON\_REGISTERED: A7. Is the person registered to receive the cash from UNHCR, or another member of their household over the age of 18, available for this survey?**

Data file: Household

## Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	Yes

**THANK\_YOU\_FOR\_YOUR\_T: Thank you for your time. We need to speak to the person registered to receive the cash from UNHCR or another member of their household.**

Data file: Household

## Overview

Valid: Invalid: 667  
Type: Discrete Range: - Format: Logical

## Questions and instructions

### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**HELLO:** We would like to ask you a few questions about the work of UNHCR. The answers to these questions will help to understand if there is anything UNHCR can do to improve how we work and what we do.

**Data file:** Household

### Overview

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

### Questions and instructions

#### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**YOUR\_PARTICIPATION:** Your participation is voluntary and you can choose not to answer any or of the questions.

**Data file:** Household

### Overview

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

### Questions and instructions

#### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**INFORMED\_CONSENT: B1.** Do you agree to continue with this survey?

**Data file:** Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Yes

**THANK\_YOU\_FOR\_YOUR\_TIME: Thank you for your time.**

**Data file: Household**

**Overview**

Valid: Invalid: 667  
 Type: Discrete Range: - Format: Logical

**Questions and instructions**

## CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**SEX: B4. What is your sex?**

**Data file: Household**

**Overview**

Valid: 575 Invalid: 92  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Female
2	Male
3	Other
Missing value	

**AGE: B5. What is your age?****Data file: Household****Overview**

Valid: 590 Invalid: 77

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	17 or younger
2	18-35 yrs
3	36-59yrs
4	60 yrs +
Missing value	

**PERSON\_REG\_CASH: B6. Are you the person registered to receive the cash assistance from UNHCR?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**SEX\_PERSON\_REG: B6a. What is the sex of the person registered to receive the cash assistance from UNHCR?****Data file: Household****Overview**

Valid: 80 Invalid: 587

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	Female
2	Male
Missing value	

### **RELATION\_PERSON\_REG: B6b. What is your relation to the person registered to receive the cash assistance from UNHCR?**

Data file: Household

#### Overview

Valid: 79 Invalid: 588

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	Daughter/Son
2	Mother/Father
3	Other family relation
4	Spouse
Missing value	

### **CAL\_TOTAL: cal\_Total**

Data file: Household

#### Overview

Valid: 666 Invalid: 1

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	1
2	2
3	3

4	4
5	5
6	6
7	7
8	8
9	9+
Missing value	

### NUMBER\_REPRO\_FEMALES: B8. How many girls and women between 15-45 years old live in your household at present?

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
2	
3	
4	
5	

### METHOD\_DELIVERY: C1. Method of delivery (Type of assistance Cash)

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	ATM card
2	IRIS scan
3	Mobile wallet

## UNHCR\_RECEIVED: C2. How much cash did your household receive from UNHCR, at the last distribution?

Data file: Household

### Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

### Questions and instructions

#### CATEGORIES

Value	Category
1	JOD 152
2	JOD 190
3	JOD 195
4	JOD 201
5	JOD 233
6	JOD 239
7	JOD 244
8	JOD 278
9	JOD 282
10	JOD 321
11	Other

## TYPE\_ASSISTANCE: C2.a Do you know the assistance type you received?

Data file: Household

### Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

### Questions and instructions

#### CATEGORIES

Value	Category
1	I don't Know
2	Winter and basic needs
3	Winter and covid-19 emergency assistance
4	Winter assistance

**AMOUNT\_EXPECTING: C3. Was this the amount you were expecting to receive?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

**DAY\_EXPECTING: C4. Did you receive the cash from UNHCR on the day you were expecting it?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

**NEED\_HELP\_RECIEVE: C5. Did the person registered to receive the cash need help to withdraw or spend the cash assistance?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**WHY\_NEED\_HELP: C5a. Why did they need help?**

Data file: Household

**Overview**

Valid: 143 Invalid: 524

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	can't_read_instructions_to_withdraw_money
2	Did not know how to use the card
3	instructions_to_withdraw_are_in_a_language_i_don't_understand__
4	Limited mobility
5	No money to pay transport to withdraw/spend the cash
6	Other
Missing value	

**WHO\_GAVE\_HELP: C5b. Who gave help?**

Data file: Household

**Overview**

Valid: 143 Invalid: 524

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Acquaintance (friend, neighbour etc.)
2	Bank agent / trader
3	Distant relative
4	Family Member
5	Member of agency staff

6	Other
7	Stranger (e.g. person passing by on the street)
Missing value	

### **PAY\_FOR\_HELP: C5c. Did they need to pay any money for this help?**

**Data file:** Household

#### **Overview**

Valid: 143 Invalid: 524

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	No
2	Yes
Missing value	

### **SPEND\_THE\_CASH\_1: C6.Where did you go to spend the cash?/Local market**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	

### **SPEND\_THE\_CASH\_2: C6.Where did you go to spend the cash?/Local shop**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

### **SPEND\_THE\_CASH\_3: C6.Where did you go to spend the cash?/Supermarket**

**Data file: Household**

#### Overview

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

### **SPEND\_THE\_CASH\_4: C6.Where did you go to spend the cash?/Wholesalers**

**Data file: Household**

#### Overview

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

### **SPEND\_THE\_CASH\_5: C6.Where did you go to spend the cash?/Landlord**

**Data file: Household**

#### Overview

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

### SPEND\_THE\_CASH\_6: C6.Where did you go to spend the cash?/Debts repayments

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

### SPEND\_THE\_CASH\_7: C6.Where did you go to spend the cash?/Other

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

### GOING\_TO\_WITHDRAW: C6. How did you reach the ATM/Mobile Wallet agent?

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	Bus
2	By foot
3	Other, specify
4	Private car
5	Taxi

---

**TRAVEL\_TIME: C7. How long did it take you to reach ATM/mobile money agent to withdraw the assistance?**

**Data file:** Household

### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	15-30 minutes
2	30-45 minutes
3	45-60 minutes
4	Don't know
5	Less than 15 minutes
6	more than one hour.

---

**TRAVEL\_COST: C8. How much did it cost you to go and come back to the ATM/mobile money agent?**

**Data file:** Household

### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	Don't know
2	JD 0 - 0.99
3	JD 1 - 1.99
4	JD 2 - 4.99
5	JD 5 +

### **WATING\_NEAR\_ATM: C9. How long did you wait at the ATM//mobile money agent before receiving your assistance?**

**Data file: Household**

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	< 30 minutes
2	1-2 hours
3	2-3 hours
4	3+
5	30 minutes - 1 hour
6	I don't Know

### **POSSESSION\_ATM: C11. Who is in possession of your ATM card / SIM card at present?**

**Data file: Household**

#### **Overview**

Valid: 130 Invalid: 537

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	A friend
2	Another household member
3	Named person (on UNHCR distribution list)

Missing value

**WHO\_DEHOW\_SPENT: C10. Who in your household decided how the cash assistance should be spent?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Both (husband and wife together)
2	Female head of household
3	Male head of household
4	The whole household together
5	Your Father or Father-in-law
6	Your Mother or Mother-in-law

**DISAGREEMENT: C11. Was there any disagreement on use of the cash assistance?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No - there was no disagreement
2	Some - we discussed but came to an agreement
3	Yes - we disagreed a lot

**TENSION: C12. Did the assistance you received impact your relationship with other community members?****Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No, no change
2	Yes, decreased tension
3	Yes, increased tension

**OTHER\_SOURCES\_INCOME\_1: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Formal income generating activities e.g. any business or activities generating money, or salary**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_2: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Informal income generating activities e.g. casual /seasonal labour**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_3: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Savings**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_4: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Remittances**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_5: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Support from friends / family (locally)**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category

1

**OTHER\_SOURCES\_INCOME\_6: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Loans (debt or credit)**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_7: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving cash support**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_8: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving material support**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_9: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving other support**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category

**OTHER\_SOURCES\_INCOME\_10: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/No income**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**OTHER\_SOURCES\_INCOME\_11: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Other**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	

**TYPE\_OF\_SUPPORT: C14. In addition to winterization grant of UNHCR, starting from 1st Oct 2021, have you or your household have benefited from other type of support?**

**Data file: Household**

### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	In-kind support
2	Monthly regular cash transfer
3	Other
4	Winterization support

**FEEL\_UNSAFE\_OR\_RISK: D1. Did you feel phisically unsafe or at risk of harm during the last distribution :**

**Data file: Household**

### Overview

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

## Questions and instructions

### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**GOING\_WITHOR\_GET\_MONEY: D1a. Going to withdraw or get the money?****Data file:** Household**Overview**Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor**Questions and instructions**

---

## CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

---

**KEEPING\_MONEY\_HOME: D1b. Keeping the money at home?****Data file:** Household**Overview**Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor**Questions and instructions**

---

## CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

---

**GOING\_SPENMONEY: D1c. Going to spend the money?****Data file:** Household**Overview**Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor**Questions and instructions**

---

## CATEGORIES

Value	Category
1	Don't know

2	No
3	Yes

### **ANY\_OTHER\_RISK: D1d. Did anything else make you feel physically unsafe or at risk of harm related to the cash assistance?**

Data file: Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

### **PROBLEMS\_CASH: D2. Did you experience any of these problems receiving/withdrawing or spending the cash from UNHCR?**

Data file: Household

#### **Overview**

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

#### **Questions and instructions**

##### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

### **REGISTERPERSON\_NOT: D2a. The registered person is not available to withdraw or access the money?**

Data file: Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

**WRONG\_FORGOTTEN\_PINCODE: D2b. Wrong pin code or forgotten pin code or could not enter PIN code yourself?**

Data file: Household

**Overview**

Valid: 130 Invalid: 537

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes
Missing value	

**POOR\_SERVICE\_WITHDRAWING: D2c. Poor service at the bank / post-office / etc when withdrawing the money?**

Data file: Household

**Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Don't know
2	No

3	Yes
---	-----

### **POOR\_SERVICE\_TYPE\_IRIS\_1: D2ca1. What type of poor service did you experience/ Iris?/Many attempts to scan the eye**

**Data file: Household**

#### **Overview**

Valid: 102 Invalid: 565

Type: Discrete Range: - Format: Integer

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	
Missing value	

### **POOR\_SERVICE\_TYPE\_IRIS\_2: D2ca1. What type of poor service did you experience/ Iris?/Couldn't scan the eye at all**

**Data file: Household**

#### **Overview**

Valid: 102 Invalid: 565

Type: Discrete Range: - Format: Integer

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	
Missing value	

### **POOR\_SERVICE\_TYPE\_IRIS\_3: D2ca1. What type of poor service did you experience/ Iris?/Didn't know how to use the iris camera**

**Data file: Household**

#### **Overview**

Valid: 102 Invalid: 565

Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_IRIS\_4: D2ca1. What type of poor service did you experience/ Iris?/Have to go the bank more than once to withdraw the money because of the crowds**

Data file: Household

### Overview

Valid: 102 Invalid: 565

Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_IRIS\_5: D2ca1. What type of poor service did you experience/ Iris?/Didn't feel safe scanning my eyes**

Data file: Household

### Overview

Valid: 102 Invalid: 565

Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_IRIS\_6: D2ca1. What type of poor service did you experience/ Iris?/The machine is out of service**

Data file: Household

**Overview**

Valid: 102 Invalid: 565  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_IRIS\_7: D2ca1. What type of poor service did you experience/ Iris?/Cash machine said not authorised**

Data file: Household

**Overview**

Valid: 102 Invalid: 565  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_IRIS\_8: D2ca1. What type of poor service did you experience/ Iris?/Wrong balance (zero or less balance)**

Data file: Household

**Overview**

Valid: 102 Invalid: 565  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_IRIS\_9: D2ca1. What type of poor service did you experience/ Iris?/Other****Data file:** Household**Overview**Valid: 102 Invalid: 565  
Type: Discrete Range: - Format: Integer**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**ATTEMPTS\_TO\_SCAN: please specify number of attempts to scan your eyes before successfully withdrawing assistance?****Data file:** Household**Overview**Valid: 61 Invalid: 606  
Type: Discrete Range: - Format: Factor**Questions and instructions**

## CATEGORIES

Value	Category
1	1-3 times
2	4-7 times
3	8 & above
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_1: D2ca2. What type of poor service did you experience/ ATM card?/Had to go the bank more than once to withdraw the money because of the crowds****Data file:** Household**Overview**Valid: 5 Invalid: 662  
Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_2: D2ca2. What type of poor service did you experience/ ATM card?/Didn't feel safe using the ATM card**

Data file: Household

### Overview

Valid: 5 Invalid: 662

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_3: D2ca2. What type of poor service did you experience/ ATM card?/Don't know how to use the ATM**

Data file: Household

### Overview

Valid: 5 Invalid: 662

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_4: D2ca2. What type of poor service did you experience/ ATM card?/The machine is out of service**

Data file: Household

## Overview

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_5: D2ca2. What type of poor service did you experience/ ATM card?/Wrong pin code**

Data file: Household

## Overview

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_6: D2ca2. What type of poor service did you experience/ ATM card?/Wrong balance (zero or less balance)**

Data file: Household

## Overview

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_7: D2ca2. What type of poor service did you experience/ ATM card?/Lost My Atm card**

Data file: Household

**Overview**

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_CARD\_8: D2ca2. What type of poor service did you experience/ ATM card?/Other**

Data file: Household

**Overview**

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_1: D2ca3. What type of poor service did you experience/ mobile wallet?/Could not use the mobile application**

Data file: Household

**Overview**

Valid: 2 Invalid: 665  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_2: D2ca3. What type of poor service did you experience/  
mobile wallet?/Not enough cash at agent**

Data file: Household

**Overview**

Valid: 2 Invalid: 665  
Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_3: D2ca3. What type of poor service did you experience/  
mobile wallet?/Paying fees for the cash out**

Data file: Household

**Overview**

Valid: 2 Invalid: 665  
Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_4: D2ca3. What type of poor service did you experience/  
mobile wallet?/ATM technical error during cash out**

Data file: Household

**Overview**

Valid: 2 Invalid: 665  
Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_5: D2ca3. What type of poor service did you experience/  
mobile wallet?/My SIM was disconnected, and wallet was inactive**

**Data file: Household**

### Overview

Valid: 2 Invalid: 665

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_6: D2ca3. What type of poor service did you experience/  
mobile wallet?/I lost my phone/SIM**

**Data file: Household**

### Overview

Valid: 2 Invalid: 665

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_7: D2ca3. What type of poor service did you experience/  
mobile wallet?/I could not reach the provider's call centre**

**Data file: Household**

**Overview**

Valid: 2 Invalid: 665  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_8: D2ca3. What type of poor service did you experience/  
 mobile wallet?/I forgot password/PIN**

**Data file: Household**

**Overview**

Valid: 2 Invalid: 665  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
Missing value	

**WHO\_GIVE\_MONEY\_FAVOURS\_4: D2ga. Who did you need to give money or favours  
 to?/Community leader**

**Data file: Household**

**Overview**

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_9: D2ca3. What type of poor service did you experience/  
mobile wallet?/Timeline of assistance delivery****Data file: Household****Overview**

Valid: 2 Invalid: 665

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
Missing value	

**POOR\_SERVICE\_TYPE\_WALLET\_10: D2ca3. What type of poor service did you experience/  
mobile wallet?/Other****Data file: Household****Overview**

Valid: 2 Invalid: 665

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**WITHDRAW\_SAME\_DAY: D2d. How often did you travel to the ATM until you were able to  
withdraw the money in the same day?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	2-3 times

2	4+ times
3	One time only

### **WITHDRAW\_DIFFERENT\_DAY: D2e. How often did you travel to the ATM until you were able to withdraw the money in different days?**

Data file: Household

#### **Overview**

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	2-3 times
2	4+ times
3	One time only

### **TRAREFUSE\_SERVE: D2f. Market/shop trader/wholesaler refused to serve you?**

Data file: Household

#### **Overview**

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

### **PAY\_MONEY\_FAVOUR: D2g. Needed to pay additional money or do favours in order to withdraw or spend cash?**

Data file: Household

#### **Overview**

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

### **WHO\_GIVE\_MONEY\_FAVOURS\_1: D2ga. Who did you need to give money or favours to?/Another household member**

Data file: Household

#### Overview

Valid: 5 Invalid: 662

Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
Missing value	

### **WHO\_GIVE\_MONEY\_FAVOURS\_2: D2ga. Who did you need to give money or favours to?/Another family member (outside the household)**

Data file: Household

#### Overview

Valid: 5 Invalid: 662

Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

### **WHO\_GIVE\_MONEY\_FAVOURS\_3: D2ga. Who did you need to give money or favours to?/Friend**

Data file: Household

**Overview**

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**WHO\_GIVE\_MONEY\_FAVOURS\_5: D2ga. Who did you need to give money or favours to?/Stranger**

Data file: Household

**Overview**

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
Missing value	

**WHO\_GIVE\_MONEY\_FAVOURS\_6: D2ga. Who did you need to give money or favours to?/Bank/mobile money/FSP agent**

Data file: Household

**Overview**

Valid: 5 Invalid: 662  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**WHO\_GIVE\_MONEY\_FAVOURS\_7: D2ga. Who did you need to give money or favours to?/Shopkeeper****Data file:** Household**Overview**

Valid: 5 Invalid: 662

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
Missing value	

**WHO\_GIVE\_MONEY\_FAVOURS\_8: D2ga. Who did you need to give money or favours to?/Other****Data file:** Household**Overview**

Valid: 5 Invalid: 662

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**ANYOTHER\_PROBLEMS: D2i. Did you experience any other problems withdrawing or spending the cash from UNHCR?****Data file:** Household**Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
-------	----------

1	Don't know
2	No
3	Yes

### OVERCOME\_PROBLEM: D2j. Did you overcome the problems you faced?

Data file: Household

#### Overview

Valid: 163 Invalid: 504

Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes
Missing value	

### ITEMS\_AVAILABLE: E1. Were you able to find the items/services you needed in the markets/shops?

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	Don't know
2	Mostly
3	No
4	Yes

### ITEMS\_QUALITY: E2. Were you able to find the right quality of items/services in the market?

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Don't know
2	Mostly
3	No
4	Yes

**PRICE\_INCREASE: E3. Has there been any increase in the price of any items/services in the last 4 weeks?**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

**CASH\_SPENT\_ALREADY: F1. Of the cash you have received from UNHCR, how much have you spent already?**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
-------	----------

1	All
2	Half
3	Less than half
4	More than half

### SPENT\_CASH\_ON\_1: F2. What did you spend the UNHCR cash on?/Food

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	

### SPENT\_CASH\_ON\_2: F2. What did you spend the UNHCR cash on?/Water

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	

### SPENT\_CASH\_ON\_3: F2. What did you spend the UNHCR cash on?/Hygiene items

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_4: F2. What did you spend the UNHCR cash on?/Health costs (including medicines)**

**Data file: Household**

### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_5: F2. What did you spend the UNHCR cash on?/Rent**

**Data file: Household**

### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_6: F2. What did you spend the UNHCR cash on?/Shelter repair (e.g. rehabilitation, materials)**

**Data file: Household**

### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_7: F2. What did you spend the UNHCR cash on?/Household items (e.g. mattress, blankets, jerry can)**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_8: F2. What did you spend the UNHCR cash on?/Firewood / Fuel for cooking or heating**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_9: F2. What did you spend the UNHCR cash on?/Clothes / shoes**

**Data file: Household**

**Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_10: F2. What did you spend the UNHCR cash on?/Utilities and bills (e.g. electricity, water bills, phone calling credit)**

**Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_11: F2. What did you spend the UNHCR cash on?/Assets for a livelihood activity (e.g seeds, tools, farming, fishing, petty trade etc)**

**Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category

**SPENT\_CASH\_ON\_12: F2. What did you spend the UNHCR cash on?/Education (e.g. school**

**fees, uniform, books)****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_13: F2. What did you spend the UNHCR cash on?/Entertainment (including alcohol, cigarettes)****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_14: F2. What did you spend the UNHCR cash on?/Transport****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_15: F2. What did you spend the UNHCR cash on?/Debt repayment****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_16: F2. What did you spend the UNHCR cash on?/Gave some to other family members / relatives / friends****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_17: F2. What did you spend the UNHCR cash on?/Legal assistance / documents****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**SPENT\_CASH\_ON\_18: F2. What did you spend the UNHCR cash on?/Other (please specify)****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**TOP5\_RANK: Please rank in order of importance****Data file: Household****Overview**

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

**Questions and instructions**

## CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**SPENT\_1ST: 1st choice****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Clothes / shoes

2	Debt repayment
3	Education (e.g. school fees, uniform, books)
4	Firewood / Fuel for cooking or heating
5	Food
6	Gave some to other family members / relatives / friends
7	Health costs (including medicines)
8	Household items (e.g. mattress, blankets, jerry can)
9	Hygiene items
10	Other (please specify)
11	Rent
12	Shelter repair (e.g. rehabilitation, materials)
13	Transport
14	Utilities and bills (e.g. electricity, water bills, phone calling credit)

## SPENT\_2ND: 2nd choice

Data file: Household

### Overview

Valid: 625 Invalid: 42

Type: Discrete Range: - Format: Factor

### Questions and instructions

#### CATEGORIES

Value	Category
1	Clothes / shoes
2	Debt repayment
3	Education (e.g. school fees, uniform, books)
4	Entertainment (including alcohol, cigarettes)
5	Firewood / Fuel for cooking or heating
6	Food
7	Gave some to other family members / relatives / friends
8	Health costs (including medicines)
9	Household items (e.g. mattress, blankets, jerry can)
10	Hygiene items
11	Other (please specify)
12	Rent
13	Shelter repair (e.g. rehabilitation, materials)
14	Transport

15	Utilities and bills (e.g. electricity, water bills, phone calling credit)
16	Water
Missing value	

### SPENT\_3RD: 3rd choice

Data file: Household

#### Overview

Valid: 538 Invalid: 129

Type: Discrete Range: - Format: Factor

#### Questions and instructions

#### CATEGORIES

Value	Category
1	Clothes / shoes
2	Debt repayment
3	Education (e.g. school fees, uniform, books)
4	Entertainment (including alcohol, cigarettes)
5	Firewood / Fuel for cooking or heating
6	Food
7	Health costs (including medicines)
8	Household items (e.g. mattress, blankets, jerry can)
9	Hygiene items
10	Legal assistance / documents
11	Other (please specify)
12	Rent
13	Shelter repair (e.g. rehabilitation, materials)
14	Transport
15	Utilities and bills (e.g. electricity, water bills, phone calling credit)
16	Water
Missing value	

### SPENT\_4TH: 4th choice

Data file: Household

#### Overview

Valid: 259 Invalid: 408

Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	Clothes / shoes
2	Debt repayment
3	Education (e.g. school fees, uniform, books)
4	Firewood / Fuel for cooking or heating
5	Food
6	Health costs (including medicines)
7	Household items (e.g. mattress, blankets, jerry can)
8	Hygiene items
9	Rent
10	Shelter repair (e.g. rehabilitation, materials)
11	Transport
12	Utilities and bills (e.g. electricity, water bills, phone calling credit)
13	Water
Missing value	

### SPENT\_5TH: 5th choice

Data file: Household

#### Overview

Valid: 201 Invalid: 466

Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	Clothes / shoes
2	Debt repayment
3	Education (e.g. school fees, uniform, books)
4	Entertainment (including alcohol, cigarettes)
5	Firewood / Fuel for cooking or heating
6	Food
7	Gave some to other family members / relatives / friends
8	Health costs (including medicines)
9	Household items (e.g. mattress, blankets, jerry can)

10	Hygiene items
11	Rent
12	Shelter repair (e.g. rehabilitation, materials)
13	Transport
14	Utilities and bills (e.g. electricity, water bills, phone calling credit)
15	Water
Missing value	

## THE\_AMOUNT\_THE\_RESPO\_CASH: Amount received (from UNHCR at the last distribution)

Data file: Household

### Overview

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

### Questions and instructions

#### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

## THE\_LEVEL\_OF\_CASH\_RE: Amount spent

Data file: Household

### Overview

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

### Questions and instructions

#### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**SAVE\_MONEY: F4. Did you save any of the money?****Data file: Household****Overview**Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**SAVE\_MONEY\_ACCOUNT: F4a. Did you save any of the money on your account?****Data file: Household****Overview**Valid: 6 Invalid: 661  
Type: Discrete Range: - Format: Factor**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes
Missing value	

**PREPARING\_FOR\_WINTER: F5. In the last six months did you spend money preparing for cold weather?****Data file: Household****Overview**Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor**Questions and instructions**

## CATEGORIES

Value	Category
1	No

2	Yes
---	-----

### ITEMS\_FOR\_WINTER\_1: F5.a If yes: on what:/Blanket(s)

Data file: Household

#### Overview

Valid: 448 Invalid: 219

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
Missing value	

### ITEMS\_FOR\_WINTER\_2: F5.a If yes: on what:/Heater(s)

Data file: Household

#### Overview

Valid: 448 Invalid: 219

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
Missing value	

### ITEMS\_FOR\_WINTER\_3: F5.a If yes: on what:/Gas cylinder(s)

Data file: Household

#### Overview

Valid: 448 Invalid: 219

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
Missing value	

#### ITEMS\_FOR\_WINTER\_4: F5.a If yes: on what:/Kerosene /Gas refills

Data file: Household

##### Overview

Valid: 448 Invalid: 219  
Type: Discrete Range: - Format: Integer

##### Questions and instructions

###### CATEGORIES

Value	Category
1	
Missing value	

#### ITEMS\_FOR\_WINTER\_5: F5.a If yes: on what:/Winter clothes/shoes

Data file: Household

##### Overview

Valid: 448 Invalid: 219  
Type: Discrete Range: - Format: Integer

##### Questions and instructions

###### CATEGORIES

Value	Category
1	
Missing value	

#### ITEMS\_FOR\_WINTER\_6: F5.a If yes: on what:/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)

Data file: Household

##### Overview

Valid: 448 Invalid: 219  
Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

### ITEMS\_FOR\_WINTER\_7: F5.a If yes: on what:/Other, specify

Data file: Household

#### Overview

Valid: 448 Invalid: 219

Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

### OVERALL\_CASH\_BENEFITS: G1. To what extent has the cash assistance from UNHCR:

Data file: Household

#### Overview

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

## Questions and instructions

### CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

### IMPROVED\_LIVINCONDITION: G1a. Improved your living conditions?

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Moderately
2	Not at all
3	Significantly
4	Slightly

**REDUCED\_STRESS: G1b. Reduced feelings of stress?**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Moderately
2	Not at all
3	Significantly
4	Slightly

**REDUCED\_FINANCIAL\_BURDEN: G1c. Reduced the financial burden of your household?**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Moderately

2	Not at all
3	Significantly
4	Slightly

### **MEET\_BASIC\_NEEDS: G2. Overall, to what extent are you currently able to meet the basic needs of your household?**

**Data file: Household**

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

<b>Value</b>	<b>Category</b>
1	All
2	Don't know
3	Half
4	Less than half
5	More half (but not all)
6	Not at all

### **ITEMS\_NOT\_AFFORD\_1: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Blanket(s)**

**Data file: Household**

#### **Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: - Format: Integer

#### **Questions and instructions**

##### CATEGORIES

<b>Value</b>	<b>Category</b>
1	
Missing value	

**ITEMS\_NOT\_AFFORD\_2: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Heater(s)****Data file:** Household**Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_NOT\_AFFORD\_3: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Gas cylinder(s)****Data file:** Household**Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_NOT\_AFFORD\_4: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Kerosene /Gas refills****Data file:** Household**Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
-------	----------

1	
Missing value	

**ITEMS\_NOT\_AFFORD\_5: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Winter clothes/shoes**

Data file: Household

**Overview**

Valid: 628 Invalid: 39  
Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_NOT\_AFFORD\_6: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)**

Data file: Household

**Overview**

Valid: 628 Invalid: 39  
Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_NOT\_AFFORD\_7: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Other, specify**

Data file: Household

**Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**NUMBER\_OF\_MONTHS: G2b If more than half (but not all), half, a little or not at all, for how many months during winter?**

Data file: Household

**Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
2	
3	
Missing value	

**RESOURCE: G3. Do you feel that you had all the resources to face winter in 2021-2022?**

Data file: Household

**Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**ITEMS\_1: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Blanket(s)****Data file: Household****Overview**

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_2: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Heater(s)****Data file: Household****Overview**

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_3: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas cylinder(s)****Data file: Household****Overview**

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
-------	----------

1	
Missing value	

### ITEMS\_4: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas refills

Data file: Household

#### Overview

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
Missing value	

### ITEMS\_5: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Kerosene refills

Data file: Household

#### Overview

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
Missing value	

### ITEMS\_6: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Winter clothes/shoes

Data file: Household

#### Overview

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_7: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)**

**Data file: Household**

### Overview

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	
Missing value	

**ITEMS\_8: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Other**

**Data file: Household**

### Overview

Valid: 548 Invalid: 119

Type: Discrete Range: - Format: Integer

## Questions and instructions

---

### CATEGORIES

Value	Category
1	
Missing value	

**COPINSTRATEGIES: G3. In the past 4 weeks has your household needed to:****Data file: Household****Overview**

Valid: Invalid: 667

Type: Discrete Range: - Format: Logical

**Questions and instructions**

## CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

**STOP\_CHILD\_ATTENDINSCHOO: a. Stop a child from attending school?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**SELL\_LIVELIHOOD\_ASSETS: b. Sell livelihood/productive assets in order to buy food or basic goods?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No

2	Yes
---	-----

### ASK\_MONEY\_FROM\_STRANGER: c. Ask for money from strangers (begging)?

Data file: Household

#### Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	No
2	Yes

### MOVE\_POORER\_SHELTER: d. Move to a poorer quality shelter?

Data file: Household

#### Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	No
2	Yes

### SEND\_UNDER16\_WORK: e. Send household members under the age of 16 to work?

Data file: Household

#### Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
-------	----------

1	No
2	Yes

### **SEND\_WORK\_FAR\_AWAY: f. Send a member of the household to work far away?**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

<b>Value</b>	<b>Category</b>
1	No
2	Yes

### **ENRISKY\_ACTIVITIES: g. Engage in activities for money or items that you feel puts you or other members of your household at risk of harm?**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

<b>Value</b>	<b>Category</b>
1	No
2	Yes

### **SKIP\_RENT\_DEBT\_REPAYMENTS: h. Skip paying rent / debt repayments to meet other needs?**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	No
2	Yes

---

## TAKE\_OUT\_NEW\_LOANS: i. Take out new loans or borrowed money?

Data file: Household

### Overview

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

### Questions and instructions

---

### CATEGORIES

Value	Category
1	No
2	Yes

---

## REDUCE\_EXPENDITURE\_HH\_ITEM: j. Reduce expenditure hygiene items, water, baby items, health, or education in order to meet household food needs?

Data file: Household

### Overview

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

### Questions and instructions

---

### CATEGORIES

Value	Category
1	No
2	Yes

---

## SPENT\_SAVINGS: k. Spent savings

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**BOUGHT\_FOOD: I.Bought food on credit or borrowed money to purchase food from non-relatives**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**BOUGHT\_GOODS\_CREDIT: m.Bought household goods on credit**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**SELL\_HOUSEHOLD\_ASSETS: n.Sell household assets/goods (jewellery, phone, furniture, electro domestics, etc.)****Data file: Household****Overview**Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**YOUNGER\_MARRIED: o.Has anyone in your family aged younger than 15 married?****Data file: Household****Overview**Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**SUSTAINABLE\_SOLUTIONS: H1. (as a result of the cash assistance), do you, or another member of your household:****Data file: Household****Overview**Valid: Invalid: 667  
Type: Discrete Range: - Format: Logical**Questions and instructions**

## CATEGORIES

Value	Category
	FALSE

1	TRUE
Missing value	

### **HAVE\_BANK\_ACCOUNT: a. Have a bank account or mobile money account or other official account?**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

### **HAVE\_LIVELIHOODS\_ASSETS: b. Have the items (productive/livelihood assets) you need in order to earn a living?**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

### **HAVE\_ACCESS\_MICRO\_CREDIT: c. Have access to micro-credit?**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	Don't know
2	No
3	Yes

### **NOTIFIED\_OF\_ASSISTANCE: I1. Were you notified of the purpose of the cash assistance you received?**

**Data file:** Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	No
2	Yes

### **HEAR\_UNHCR\_CASH\_ASSISTANCE: I2. How did you hear about UNHCR cash assistance?**

**Data file:** Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

## Questions and instructions

---

### CATEGORIES

Value	Category
1	Checked at the ATM
2	Leaflets or other written material
3	Mass meeting
4	Social media (Facebook, twitter, WhatsApp)
5	Text (SMS) message
6	UNHCR/NGOs staff

7	Via relatives, neighbors, friends
8	When visiting Help desk, reception

### SMS: I3. Did you receive an SMS informing to withdraw the winter assistance?

Data file: Household

#### Overview

Valid: 666 Invalid: 1  
Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	No
2	Yes
Missing value	

### INFO\_SUFFICIENT: I3. If I3 yes, Was the information you received clear and sufficient?

Data file: Household

#### Overview

Valid: 632 Invalid: 35  
Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	No
2	Yes
Missing value	

### TIME\_TO\_COLLECT: I4. After receiving the SMS/info receiving the assistance, when did you go you collect the assistance?

Data file: Household

#### Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

**Questions and instructions**

CATEGORIES

Value	Category
1	2-7days of receiving the Info
2	After a week or more of receiving the information.
3	Same day

**INFO\_WANT\_CASH\_ASS\_1: I5. Is there any other information you would like to know about the cash assistance?/Eligibility for cash assistance**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**INFO\_WANT\_CASH\_ASS\_2: I5. Is there any other information you would like to know about the cash assistance?/Distribution date, time and location**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**INFO\_WANT\_CASH\_ASS\_3: I5. Is there any other information you would like to know about the cash assistance?/How to spend the cash assistance**

Data file: Household

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**INFO\_WANT\_CASH\_ASS\_4: I5. Is there any other information you would like to know about the cash assistance?/How to give complaints and feedback to agencies**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**INFO\_WANT\_CASH\_ASS\_5: I5. Is there any other information you would like to know about the cash assistance?/What assistance is coming next**

**Data file: Household**

**Overview**

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Integer

**Questions and instructions**

CATEGORIES

Value	Category
1	

**INFO\_WANT\_CASH\_ASS\_6: I5. Is there any other information you would like to know about the cash assistance?/Other (please specify)****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**INFO\_WANT\_CASH\_ASS\_7: I5. Is there any other information you would like to know about the cash assistance?/None (Don't want any additional information)****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	

**KNOW\_REPORT\_COMPLAINTS: I6. Do you know how you can report complaints and feedback on the cash assistance from UNHCR?****Data file: Household****Overview**

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No
2	Yes

**HOW\_REPORT\_COMPLAINTS\_1: I6a. How could you report complaints and feedback?/Via local leaders****Data file:** Household**Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
Missing value	

**HOW\_REPORT\_COMPLAINTS\_2: I6a. How could you report complaints and feedback?/Via community mobilisers****Data file:** Household**Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**HOW\_REPORT\_COMPLAINTS\_3: I6a. How could you report complaints and feedback?/Hotline****Data file:** Household**Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
-------	----------

1	
Missing value	

### HOW\_REPORT\_COMPLAINTS\_4: I6a. How could you report complaints and feedback?/Complaints / reception desk

Data file: Household

#### Overview

Valid: 492 Invalid: 175

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
Missing value	

### HOW\_REPORT\_COMPLAINTS\_5: I6a. How could you report complaints and feedback?/Complaints and suggestion box

Data file: Household

#### Overview

Valid: 492 Invalid: 175

Type: Discrete Range: - Format: Integer

#### Questions and instructions

##### CATEGORIES

Value	Category
1	
Missing value	

### HOW\_REPORT\_COMPLAINTS\_6: I6a. How could you report complaints and feedback?/Other (please specify)

Data file: Household

#### Overview

Valid: 492 Invalid: 175

Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

## CONTACT\_HELPLINE: I7. Did you contact the UNHCR helpline

Data file: Household

### Overview

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	No
2	Yes

## CONTACT\_HELPLINE\_YES\_1: I7a. If yes why?/Check status

Data file: Household

### Overview

Valid: 377 Invalid: 290  
Type: Discrete Range: - Format: Integer

## Questions and instructions

### CATEGORIES

Value	Category
1	
Missing value	

## CONTACT\_HELPLINE\_YES\_2: I7a. If yes why?/Enquire amount

Data file: Household

**Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**CONTACT\_HELPLINE\_YES\_3: I7a. If yes why?/Enquire delivery date****Data file: Household****Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**CONTACT\_HELPLINE\_YES\_4: I7a. If yes why?/Complain****Data file: Household****Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**CONTACT\_HELPLINE\_YES\_5: I7a. If yes why?/Appeal for assistance****Data file:** Household**Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: - Format: Integer

**Questions and instructions**

## CATEGORIES

Value	Category
1	
Missing value	

**RESPONSE\_WHO: I7b. If I7 yes, how did you get the response you needed?****Data file:** Household**Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	Automated answering service provided the required information
2	Spoke to call centre operator
Missing value	

**CLEAR\_ANSWER: I7c. If I7 yes If you contacted the UNHCR helpline, was the messaging clear?****Data file:** Household**Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: - Format: Factor

**Questions and instructions**

## CATEGORIES

Value	Category
1	No

2	Yes
Missing value	

### UNHCR\_STAFF: I8. Do you feel that UNHCR staff treats you respectfully?

Data file: Household

#### Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	No
2	Yes

### CAB\_STAFF: I9. Do you feel that CAB staff treats you respectfully?

Data file: Household

#### Overview

Valid: 77 Invalid: 590

Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	Yes
Missing value	

### MM\_AGENT\_STAFF: I10. Do you feel that Mobile agent staff treats you respectfully?

Data file: Household

#### Overview

Valid: 53 Invalid: 614

Type: Discrete Range: - Format: Factor

#### Questions and instructions

##### CATEGORIES

Value	Category
1	No
2	Yes
Missing value	

### **MINDSET\_STAFF: I11. Do you feel that Mindset staff have treated you respectfully during the home visit assessment?**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	No
2	Yes

### **PREFERENCE\_MODALITY: I12. If the assistance could be started again would you prefer:**

**Data file:** Household

#### **Overview**

Valid: 667 Invalid:  
Type: Discrete Range: - Format: Factor

#### **Questions and instructions**

##### CATEGORIES

Value	Category
1	Cash
2	Combination of cash and in-kind
3	Items/in-kind (food or non-food items)
4	Other (please specify)

### **CASH\_MODALITY: I12a. If cash, how would you prefer to receive it?**

**Data file:** Household

## Overview

Valid: 558 Invalid: 109  
 Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	ATM card
2	IRIS scan
3	Mobile wallet
4	No preference
Missing value	

**SATISFACTION\_WINTER\_ASSISTANCE: I13. Generally, how satisfied were you with the winter assistance you received?**

Data file: Household

## Overview

Valid: 667 Invalid:  
 Type: Discrete Range: - Format: Factor

## Questions and instructions

### CATEGORIES

Value	Category
1	Dissatisfied
2	No opinion
3	Satisfied
4	Very dissatisfied
5	Very satisfied

**THANKS: Thank you for your time in answering these questions.**

Data file: Household

## Overview

Valid: Invalid: 667  
 Type: Discrete Range: - Format: Logical

## Questions and instructions

CATEGORIES

Value	Category
	FALSE
1	TRUE
Missing value	

# study\_resources

## reports

### Cash Assistance to Refugees for Winter Preparedness in Jordan 2021-2022, Post-Distribution Monitoring Report

---

title Cash Assistance to Refugees for Winter Preparedness in Jordan 2021-2022, Post-Distribution Monitoring Report  
authors UN Refugee Agency (UNHCR)  
country Jordan  
language English  
filename Jordan\_2021-2022\_Winter\_cash\_assisatance\_Post-distribution\_monitoring\_report\_5September\_2022.pdf

---

## technical\_documents

### Jordan 2022 PDM-WINTER codebook

---

title Jordan 2022 PDM-WINTER codebook  
country Jordan  
language English  
description This file contains the original KOBO questionnaire used to collect the original raw dataset. Please note that the dataset here provided went through significant processing, for this reason variables may be missing, modified or have a different name.  
filename kobo.xlsx

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