



World Bank Group Country Survey FY 2018 – Afghanistan

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Afghanistan or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Afghanistan, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Afghanistan.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING AFGHANISTAN

A1. In general, would you say that Afghanistan is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Listed below are a number of development priorities in Afghanistan.			
Please identify which of the following you consider the most important development priorities in Afghanistan. (Choose no more than THREE)			
1	Gender based violence	18	Local governance and institutions
2	Regional conflict and tensions	19	Disaster risk management
3	Job creation/employment	20	Equality of opportunity (i.e., social inclusion)
4	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	21	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)
5	Social protection (e.g., pensions, targeted social assistance)	22	Transport (e.g., roads, bridges, transportation)
6	Gender equity (closing the gap between women and men, and boys and girls)	23	Agriculture and rural development
7	Private sector development	24	Trade and exports
8	Education	25	Crime and violence
9	Security/stabilization/reconstruction	26	Social cohesion
10	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	27	Natural resource management (e.g., mining, clean energy and water)
11	Global/regional integration	28	Climate change (e.g., mitigation, adaptation)
12	Food security	29	Poverty reduction
13	Urban development	30	Anti corruption
14	Energy	31	Judiciary reform
15	Water and sanitation	32	Economic growth
16	Financial markets	33	Information and communications technology
17	Pollution		

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Afghanistan? (Choose no more than THREE)

1	Local governance and institutions	17	Security/stabilization/reconstruction
2	Information and communications technology	18	Financial markets
3	Anti corruption	19	Natural resource management (e.g., mining, clean energy and water)
4	Judiciary reform	20	Gender based violence
5	Economic growth	21	Water and sanitation
6	Disaster risk management	22	Pollution
7	Equality of opportunity (i.e., social inclusion)	23	Job creation/employment
8	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	24	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)
9	Social protection (e.g., pensions, targeted social assistance)	25	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
10	Agriculture and rural development	26	Gender equity (closing the gap between women and men, and boys and girls)
11	Trade and exports	27	Private sector development
12	Crime and violence	28	Education
13	Climate change (e.g., mitigation, adaptation)	29	Global/regional integration
14	Transport (e.g., roads, bridges, transportation)	30	Food security
15	Social cohesion	31	Regional conflict and tensions
16	Energy	32	Urban development

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Afghanistan? (Choose no more than TWO)

1	A growing middle class
2	Better employment opportunities for young people
3	Better employment opportunities for women
4	Consistent economic growth
5	More reliable social safety net
6	Greater access to micro-finance for the poor
7	Greater voice and participation for citizens to help ensure greater accountability
8	Education and training that better ensure job opportunity
9	Better quality public services
10	Greater access to health and nutrition for citizens
11	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
12	Better opportunity for the poor who live in rural areas
13	Better opportunity for the poor who live in urban areas
14	Other (please specify): _____

SECTION A: GENERAL ISSUES

A5. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Afghanistan. (Choose no more than TWO)

1	None. I do not consider Afghanistan a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty
10	Lack of access to development finance
11	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank Group in Afghanistan?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Afghanistan.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Afghanistan solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Afghanistan? (Choose no more than THREE)			
1	Security/stabilization/reconstruction	18	Social cohesion
2	Global/regional integration	19	Anti corruption
3	Food security	20	Poverty reduction
4	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	21	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)
5	Regional conflict and tensions	22	Local governance and institutions
6	Financial markets	23	Information and communications technology
7	Gender based violence	24	Transport (e.g., roads, bridges, transportation)
8	Gender equity (closing the gap between women and men, and boys and girls)	25	Agriculture and rural development
9	Private sector development	26	Trade and exports
10	Education	27	Crime and violence
11	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	28	Natural resource management (e.g., mining, clean energy and water)
12	Energy	29	Judiciary reform
13	Water and sanitation	30	Economic growth
14	Pollution	31	Disaster risk management
15	Job creation/employment	32	Equality of opportunity (i.e., social inclusion)
16	Urban development	33	Climate change (e.g., mitigation, adaptation)
17	Social protection (e.g., pensions, targeted social assistance)		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Afghanistan?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Afghanistan? (Choose no more than TWO)	
1	Not sufficiently focused on results
2	Not enough public disclosure of its work
3	Inadequate number of World Bank Group staff members located in the country
4	Not adequately sensitive to political/social realities in Afghanistan
5	Not focused enough on issues that are unique to post-conflict countries
6	Not willing to honestly criticize policies and reform efforts in the country
7	Staff too inaccessible
8	Not collaborating enough with private sector
9	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
10	Not aligned with country priorities
11	Too influenced by developed countries
12	World Bank Group's processes too slow
13	World Bank Group's processes too complex
14	Not exploring alternative policy options
15	Not in it for the long term
16	Its advice and strategies do not lend themselves to practical problem solving
17	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
18	Arrogant in its approach
19	The credibility of its knowledge/data
20	Other (please specify): _____
21	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group’s work and support help the poorest in Afghanistan? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don’t know

B8. How EFFECTIVE do you believe the following World Bank Group’s instruments are in supporting the Afghanistan Government’s efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select “N/A”)

		Not effective at all										Very effective	N/A
		1	2	3	4	5	6	7	8	9	10		
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Development Policy Grants (DPGs – budget support)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Program-for-Results Financing (PforR)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Trust funds and grants	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	MIGA Guarantees	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	IFC Investment Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Beneficiaries	9	Foundations
2	Youth/university groups	10	Media
3	Private sector	11	NATO’s Resolute Support Mission
4	Local government	12	Emerging donors (e.g., China, India, Russia)
5	Donor community	13	UN agencies
6	NGOs/Community Based Organizations	14	Regional organizations (e.g., SAARC, ECO, RECCA)
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don’t know

To what extent do you agree with the following statements about the World Bank Group’s work in Afghanistan?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B10	Overall the World Bank Group currently plays a relevant role in development in Afghanistan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B11	The World Bank Group’s work is aligned with what I consider the development priorities for Afghanistan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
B12	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B14	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B15	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B25	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B26	Treating clients and stakeholders in Afghanistan with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B27	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B28. To what extent does the World Bank Group partner with the right people to support work on the ground in Afghanistan? (Select only ONE response)	
1	Nearly never
2	Rarely
3	Sometimes
4	Nearly always
5	Don't know
6	Prefer not to answer

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B29. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Afghanistan? (Select no more than TWO)

1	United Nations Assistance Mission in Afghanistan (UNAMA)
2	United Nations High Commissioner for Refugees (UNHCR)
3	United Nations Development Program (UNDP)
4	World Health Organization (WHO)
5	The United Nations International Children's Emergency Fund (UNICEF)
6	Save the Children
7	International Committee of the Red Cross (ICRC)
8	Afghan Red Crescent Society
9	Other (please specify): _____
10	None
11	Don't know

B30. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

1	Poor donor coordination
2	Inadequate funding
3	Political pressures and obstacles
4	Ongoing conflict and instability
5	Corruption
6	The World Bank Group does not provide the government with consistent support throughout the reform effort
7	Reforms are not well thought out in light of country challenges
8	Poor coordination within the Government
9	There is an inadequate level of private sector participation and support
10	The World Bank Group is not sensitive enough to political/social realities on the ground
11	Lack of/inadequate levels of capacity in Government
12	There is not an adequate level of citizen/civil society participation
13	Poor coordination within the World Bank Group
14	Other (please specify): _____

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In Afghanistan, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
2	The impact of climate change											<input type="checkbox"/>
3	Ongoing conflict and instability											<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Health (e.g., high maternal mortality, child mortality, fertility rate, and malnutrition)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Natural resource management (e.g., mining, clean energy and water)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Communicable/non-communicable diseases (e.g., ARI, diarrhea, diabetes, cardiovascular)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C3. To what extent does the World Bank Group's work help to achieve development results in Afghanistan?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Afghanistan?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Afghanistan?																					
										Strongly disagree		Strongly agree		Don't know							
C5	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Grant, Trust Funds, Program-for-Results, etc.) meet the needs of Afghanistan										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	The World Bank Group meets Afghanistan's needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C7. How effectively does the World Bank Group help Afghanistan to mobilize finance for development from private sector sources?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not effectively at all									Very effectively		Don't know

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Afghanistan? (Select only ONE response)

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

How effectively does the World Bank Group support Afghanistan's efforts ... ?

		Not effectively at all										Very effectively	Don't know
C9	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C12. How effectively does the World Bank Group's SCD and CPF activities support Afghanistan's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all										Very effectively	Don't know

C13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)

1	The World Bank Group is providing less valuable support than in the past, to enhance the Afghanistan's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
2	The World Bank Group is providing more valuable support than in the past, to enhance the Afghanistan's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
3	The World Bank Group's approach and work related to systematically identifying and monitoring risks in Afghanistan has remained constant
4	Don't know

SECTION D: THE AFGHANISTAN RECONSTRUCTION TRUST FUND (ARTF)

The Afghanistan Reconstruction Trust Fund (ARTF) is the main vehicle for donors to channel funds to the Government of Afghanistan in support of development in Afghanistan. All funds are on-budget and projects are 100 % implemented by government ministries and agencies. Since 2002 the ARTF has received a total of US\$10 billion from 34 donors and has disbursed a total of US\$9 billion.

D1. How familiar are you with the work of the ARTF in Afghanistan?												
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
Not familiar at all									Very familiar		Don't know	

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
D2	The ARTF priorities are aligned with the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D3	The ARTF distributes resources fairly and equally throughout the country.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	The ARTF's efforts are leading to sustainable results on the ground.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6	The ARTF collaborates well with the Afghanistan Government.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	The World Bank Group collaborates well with other ARTF donors.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8	There should be more oversight of how ARTF resources are spent.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	There should be more public information available about the work of the ARTF.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D10	The ARTF is flexible and responds to changing conditions in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION E: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities:													
		To no degree at all					To a very significant degree					Don't know	
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	Are adaptable to Afghanistan's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

E11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

SECTION F: WORKING WITH THE WORLD BANK GROUP

F1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)

1	Almost never has the right skills mix to tackle the challenges of fragility
2	Rarely has the right skills mix to tackle the challenges of fragility
3	Sometimes has the right skills mix to tackle the challenges of fragility
4	Almost always has the right skills mix to tackle the challenges of fragility
5	Don't know
6	Prefer not to answer

To what extent do you agree/disagree with the following statements?

		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F2	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F3	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F4	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F5	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F6	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F7	The World Bank Group takes decisions quickly in Afghanistan	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F8	Working with the World Bank Group increases Afghanistan's institutional capacity	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
F9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

F10. To what extent do you believe the World Bank Group is adequately staffed in Afghanistan?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

SECTION F: WORKING WITH THE WORLD BANK GROUP

F11. To what extent do you believe that the donor community is doing enough to support the government's efforts related to returning refugees and IDPs in Afghanistan?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

F12. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to returning refugees and IDPs in Afghanistan? (Choose no more than TWO)

1	Education
2	Health
3	Supporting poor and marginalized local communities
4	Jobs
5	Business development
6	Infrastructure
7	Social cohesion
8	Public services
9	Macro issues (fiscal accounts, balance of payments, etc.)
10	Don't know
11	Other (please specify): _____

F13. Please rate how you feel when you think about the impact of returning refugees and IDPs in regards to....

		A very negative impact	A somewhat negative impact	A somewhat positive impact	A very positive impact	No impact at all
1	Afghanistan's economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	National security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Public service delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Afghanistan's poor and marginalized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION G: THE FUTURE ROLE OF THE WORLD BANK GROUP IN AFGHANISTAN

G1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Afghanistan? (Choose no more than TWO)

1	Provide more adequate data/knowledge/statistics/figures on Afghanistan's economy
2	Increase the level of World Bank Group staffing in Afghanistan's office
3	Work more with private sector
4	Collaborate more effectively with Government clients (e.g., national, state, local)
5	Increase the level of capacity development in the country
6	Work faster
7	Reduce the complexity of obtaining World Bank Group financing
8	Offer more innovative knowledge services
9	Help to bring discipline/effective supervision to implementation of World Bank Group projects
10	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
11	Offer more innovative financial products
12	Ensure greater selectivity in its work
13	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
14	Work more with civil society and beneficiary representatives
15	Leverage the private sector more (i.e., mobilize private sector development)
16	Improve the quality of its experts as related to Afghanistan's specific challenges
17	Other (please specify): _____

G2. When considering the combination of services that the World Bank Group offers in Afghanistan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Afghanistan? (Select only ONE response)

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The current combination is appropriate for Afghanistan
6	Don't know

SECTION G: THE FUTURE ROLE OF THE WORLD BANK GROUP IN AFGHANISTAN

G3. Please answer the following questions:		(Choose no more than THREE for each column)	
		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Afghanistan?	B. Which THREE areas below would benefit most from other donors in Afghanistan?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services (e.g., education, health, water)	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

G4. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?														
		To no degree at all					To a very significant degree					Don't know	Prefer not to answer	
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
1	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
2	Public financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
3	Reducing gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
4	Crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
5	Crisis response	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
6	Access to justice systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
7	Security mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
8	Conflict resolution mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
9	Support domestic resource mobilization	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
10	Access to basic services (e.g., education, health, water)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
11	Capacity of state institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
12	Jobs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
13	Improving livelihoods	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
14	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
15	Social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
16	Stimulating dialogue to promote peace and stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

SECTION H: COMMUNICATION AND INFORMATION SHARING

H1. How frequently do you interact with the World Bank Group now in Afghanistan?	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

H2. How much face-to-face access would you like to have with the World Bank Group in Afghanistan (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	
1	I prefer more frequent interactions with the World Bank Group
2	I prefer to have more face to face interactions with the World Bank Group
3	I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently
4	I prefer less frequent interactions with the World Bank Group
5	Prefer not to answer

H3. How do you get most of your information about economic and social development issues in Afghanistan? (Choose no more than TWO)			
1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

H4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

H5	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Yes	No
H6	Do you have reliable access to the Internet?	Yes	No
H7	Do you use/have you used the World Bank Group website?	Yes	No
H8	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Yes	No

SECTION H: COMMUNICATION AND INFORMATION SHARING

H9. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed/WiFi
2	Dial-up

H10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
H11	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
H12	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
H13	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION I: BACKGROUND INFORMATION

11. Which of the following best describes your current position? (Select only ONE response)

1	Office of the President	11	Financial Sector/Private Bank
2	Office of the Chief Executive	12	NGO/Community Based Organization
3	Office of Minister	13	Media (press, radio, TV, web, etc.)
4	Office of Parliamentarian	14	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Employee of a Ministry, Ministerial Department or Implementation Agency	15	Trade Union
6	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	16	Faith-Based Group
7	Local Government Office or Staff	17	Youth Group
8	Bilateral/Multilateral Agency	18	Academia/Research Institute/Think Tank
9	Private Sector Organization	19	Judiciary Branch
10	Private Foundation	20	Other (please specify): _____

12. Please identify the primary specialization of your work. (Select only ONE response)

1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

13. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?

1	Yes
2	No

14. Which of the following agencies of the World Bank Group do you primarily engage with in Afghanistan? (Select only ONE response)

1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

SECTION I: BACKGROUND INFORMATION

15. Do your projects involve both the World Bank and the IFC?

(If YES please go to Question 16; If NO please go to Question 17)

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

16. If yes, what was your view of how the two institutions work together in Afghanistan?

(Select only ONE response)

- | | |
|---|--|
| 1 | The two institutions work well together |
| 2 | The way the two institutions work together needs improvement |
| 3 | The two institutions do not work well together |
| 4 | Don't know |

17. Which of the following describes most of your exposure to the World Bank Group in Afghanistan?

(Choose no more than TWO)

- | | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

18. What's your gender?

- | | |
|---|--------|
| 1 | Female |
| 2 | Male |

19. What's your age?

- | | |
|---|--------------|
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

110. Which best represents your geographic location?

- | | |
|---|---------------|
| 1 | Kabul |
| 2 | Outside Kabul |

Thank you for completing the survey!