

COVID 19 Impact ES Follow-up Survey – Wave 2

Guatemala 2020

The World Bank

November 2020

INSTRUCTIONS (NOT SHOWN): READ ALL QUESTIONS AS WRITTEN. ITEMS MARKED (SPONTANEOUS) SHOULD NOT BE READ AND ARE ADMINISTERED ONLY BY PHONE.

A. CONTROL INFORMATION & INTRODUCTION (to be filled out from the existing information)

Unique ID (not known to respondent)

idstd

Follow-up Survey ID

idCOV

A.1 Country Code

a1

Country Name

countryx

A.1a Language of the interview

a1a

MODE **MODE OF INTERVIEW**

Phone (CATI)	1
Online	2

mode

a0 Questionnaire

Manufacturing	1
Retail	2
Other Services	3

a0

R.1 Participated in Round 1 of the COVID-19 impact survey

Yes	1
No	2

COV2R1

INTERVIEW ALL THE ESTABLISHMENTS EXCEPT THOSE CONFIRMED PERMANENTLY CLOSED THAT HAVE ANSWERED H-SECTION IN WAVE-1. ALL OTHERS, INCLUDING PREVIOUSLY UNOBTAINABLE OR REFUSED, SHOULD BE CONTACTED AND INTERVIEWED.

**READ THE FOLLOWING TO THE TARGET RESPONDENT, IF COVR1 IS YES AND BY PHONE
(mode=1)**

Good [morning/afternoon/evening], I'm calling you from [Insert name of the contractor] to thank you for your recent participation in the World Bank's Enterprise Survey. I hope you received the brief report of the results. We would like to take this opportunity to ask you a few questions to follow up on the effect of the COVID-19 virus on your establishment.

The information and opinions you provide will be anonymized. Neither your name nor the name of your business will be used in any document based on this survey.

SHOW THE FOLLOWING TO THE RESPONDENT, IF COVR1 IS YES AND ONLINE (mode=2)

Hello from [Insert name of the contractor]. We would like to thank you for your recent participation in the World Bank's Enterprise Survey. By now, you should have received a brief report of the results. We would like to take this opportunity to ask you a few questions to follow up on the effect of the COVID-19 virus on your establishment.

The information and opinions you provide will be anonymized. Neither your name nor the name of your business will be used in any document based on this survey.

	Date of the interview
--	-----------------------

Year	Month	Day
COVa20y	COVa20m	COVa20d



Last completed month
COVa20m_1

B. SALES

B.0	Currently is this establishment open, temporarily closed (suspended services or production), or permanently closed?
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Permanently closed	1	<i>GO TO SECTION H</i>
Temporarily closed	2	<i>GO TO B.1b</i>
Open	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO B.2</i>
		COVb0

B.1a	Did this establishment close temporarily (suspended services or production) due to the COVID-19 outbreak?
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Yes	1	<i>GO TO B.1b</i>
No	2	<i>GO TO B.2</i>
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO B.2</i>
		COV2b1aR2

B.1b	For how many weeks has this establishment been closed (or was closed) due to the COVID-19 outbreak?
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Weeks the establishment was closed	COV2b1bR2
DON'T KNOW (SPONTANEOUS)	-9

B.2	Comparing this establishment's sales for [insert last completed month] with the same month in 2019, did sales increase, remain the same, or decrease?
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Increase	1	<i>GO TO QUESTION B.2a2</i>
Remain the same	2	
Decrease	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO QUESTION B.2a2</i>
		COVb2a

	Percent
By what percentage did the sales increase?	COVb2b %
DON'T KNOW (SPONTANEOUS)	-9

	Percent
By what percentage did the sales decrease?	COVb2c %
DON'T KNOW (SPONTANEOUS)	-9

B.2a2	Comparing this establishment's sales for July with the same month in 2019, did sales increase, remain the same, or decrease?
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Increase	1	<i>GO TO QUESTION B.3</i>
Remain the same	2	
Decrease	3	
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO QUESTION B.3</i>
		COV2b2a2a

	Percent
By what percentage did the sales increase?	COV2b2a2b %
DON'T KNOW (SPONTANEOUS)	-9

	Percent
By what percentage did the sales decrease?	COV2b2a2c %
DON'T KNOW (SPONTANEOUS)	-9

B.3	In the last completed month, that is in [insert last completed month] , what percentage of this establishment's sales were:
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	Percent	DON'T KNOW (SPON.)
National sales	COVb3a %	-9
Indirect exports (sold domestically to third party that exports products)	COVb3b %	-9
Direct exports	COVb3c %	-9
	100%	

BPSCO V6a	In fiscal year 2019, what were this establishment's total annual sales for all products and services?
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	Number	DON'T KNOW (SPON.)
Total sales in 2019	BPSCOV6a	-9

C. PRODUCTION

ASK ONLY IF A0 = 1 (MANUFACTURING)

C.1	In the last completed month, that is in [insert last completed month] , what was this establishment's output produced as a percentage of the maximum output possible if using all the physical capital available (capacity utilization)?
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	Percent
Capacity utilization	COVc1%
DON'T KNOW (SPONTANEOUS)	-9

C.2	Comparing [insert option] for [insert last completed month] with the same month in 2019, did it (they) increase, remain the same, or decrease? INTERVIEWER: READ OUT
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	Increase	Remain the same	Decrease	DON'T KNOW (SPONTANEOUS)
This establishment's total hours of operation per week COVc2a	1	2	3	-9
The demand for this establishment's products and services COVc2b	1	2	3	-9
This establishment's supply of inputs, raw materials, or finished goods and materials purchased to resell COVc2c	1	2	3	-9

C.3	Since the outbreak of Covid-19, did this establishment experience any of the following changes in response to the COVID-19 outbreak? INTERVIEWER: READ OUT
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	Yes	No	DON'T KNOW (SPON.)
Introduced new or improved products or services? COV2c3aR2	1	2	-9
Discontinued the production of some goods or the offering of any services? COV2c3bR2	1	2	-9

BPSCO V5d	Since the outbreak of Covid-19, has this establishment invested in any new equipment, software or digital solution in response to COVID-19?
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Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5d

C.4	Since the outbreak of Covid-19, did this establishment experience any of the following changes in response to the COVID-19 outbreak? INTERVIEWER: READ OUT
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	Yes	No	DON'T KNOW (SPON.)
Started or increased business activity online? COV2c4aR2	1	2	-9
Started or increased delivery or carry-out of goods or services? COV2c4bR2	1	2	-9
Started or increased remote work arrangement for its workforce? COV2c4cR2	1	2	-9

C.5	Currently what is the share of this establishment's online sales out of total sales?
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	Percent
Share of online sales COVc5 %	
DON'T KNOW (SPONTANEOUS)	-9

C.6	Currently what is the share of this establishment's workforce working remotely?
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	Percent
Share of workforce working remotely COVc6 %	
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V7a	In the last completed month, that is in [insert last completed month] , did this establishment have to cancel any sale orders because there were no inputs for production (they were delayed or interrupted)?
------------------	--

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV7a

ASK IF BPSCOV7a = 1

BPSCO V7b	What is the percentage of monthly sales that those cancelled transactions represent?
------------------	--

	Percent
Share of monthly sales cancelled BPSCOV7b %	
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V7c	Since the outbreak of Covid-19, what has been the main adjustment by this establishment when essential inputs have been delayed or interrupted? INTERVIEWER: READ OUT
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No change, waiting until the situation improves	1
Expand the number of local suppliers	2
Expand the number of foreign suppliers	3
Increased in-house production of inputs	4
Keep larger inventories	5
Other (specify BPSCOV7cx)	6
DON'T KNOW (SPONTANEOUS)	-9
DOES NOT APPLY (ESSENTIAL INPUTS HAVE NOT BEEN DELAYED OR INTERRUPTED)	-7

BPSCOV7c

BPSCO V5k	In the last completed month, that is in [insert last completed month] , has the competition in this establishment sector of activity increased, remained the same, or decreased?
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Increased	1
Remained the same	2
Decreased	3
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5k

ASK IF BPSCOV5K = 1

BPSCO V5k_1	Which option best describes the reason why competition increased in this establishment's sector? INTERVIEWER: READ OUT
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There are more competitors	1
There is less demand	2
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5k_1

ASK IF BPSCOV5K = 3

BPSCO V5k_2	Which option best describes the reason why competition decreased in this establishment's sector? INTERVIEWER: READ OUT
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There are fewer competitors	1
There is more demand	2
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5k_2

BPSCO V5i	Since the outbreak of Covid-19, which option best describes what happened to the price of this establishment's main product or service, which is the product or service that accounts for the largest share of the revenue of this establishment at the time of the interview? INTERVIEWER: READ OUT
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The price of the product or service has increased	1
The price of the product or service has not changed	2
The price of the product or service has decreased	3
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5i

ASK IF BPSCOV5i = 1

BPSCO V5i1a	By what percentage did the price of the main product or service increase?
--------------------	---

	Percent
Price increase	BPSCOV5i1a %
DON'T KNOW (SPONTANEOUS)	-9

ASK IF BPSCOV5i = 3

BPSCO V5i1b	By what percentage did the price of the main product or service decrease?
--------------------	---

	Percent
Price decrease	BPSCOV5i1b %
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V5j	Think about the cost of one more unit of the product or service that accounts for the largest share of revenue of this establishment at the time of the interview. Since the outbreak of Covid-19, which option best describes what happened to the cost of this product or service? INTERVIEWER: READ OUT
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The cost of the product or service has increased	1
The cost of the product or service has not changed	2
The cost of the product or service has decreased	3
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5j

ASK IF BPSCOV5j = 1

BPSCO V5j1a	By what percentage did the cost of the main product or service increase?
------------------------	--

	Percent
Cost increase	BPSCOV5j1a %
DON'T KNOW (SPONTANEOUS)	-9

ASK IF BPSCOV5j = 3

BPSCO V5j1b	By what percentage did the cost of the main product or service decrease?
------------------------	--

	Percent
Cost decrease	BPSCOV5j1b %
DON'T KNOW (SPONTANEOUS)	-9

D. LABOR

PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

And now I would like to ask some questions about this establishment workforce

ASK ONLY IF COVR1= 2

D.0a	At the end of December 2019, how many permanent, full-time employees did this establishment employ? Please include all employees and managers Permanent, full-time workers are defined as all workers that work for a term of one or more fiscal years and/or have a guaranteed renewal of their employment and that work a full shift. (INTERVIEWER: INCLUDE RESPONDENT IF APPLICABLE).
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	Number
Permanent, full-time workers end of December 2019	COV2d0a
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF COVR1 = 2

D.0b	At the end of December 2019, in this establishment how many permanent, full-time workers were <u>female</u> ?
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	Number	DON'T KNOW (SPON.)
Female permanent full-time workers end of December 2019	COV2d0b	-9

D.1	At the end of the last completed month, that is in [insert last completed month] , how many permanent, full-time employees did this establishment employ? Please include all employees and managers
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	Number
Permanent, full-time employees end of last month	COVd1
DON'T KNOW (SPONTANEOUS)	-9

D.2	At the end of the last completed month, that is the end of [insert last completed month] , in this establishment how many permanent, full-time workers were <u>female</u> ?
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	Number	DON'T KNOW (SPON.)
Female permanent full-time workers end of last month	COVd2	-9

D.1a	Thinking back at the end of July , how many permanent, full-time employees did this establishment employ? Please include all employees and managers
-------------	--

	Number
Permanent, full-time employees end of last month	COV2d1a
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V1d1	Since the outbreak of COVID-19, how many permanent, full-time workers were newly hired?
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Number of newly hired workers	BPSCOV1d1R2
DON'T KNOW (SPONTANEOUS)	-9

D.3	Since the outbreak of COVID-19, has the total number of this establishment's temporary workers increased, remained the same, or decreased?
------------	--

	Increased	Remained the same	Decreased	DON'T KNOW (SPON.)
Temporary workers COV2d3bR2	1	2	3	-9

D.4	Since the outbreak of COVID-19, how many workers have taken leave for more than 5 days or quit due to illness, childcare interruption, or mobility restrictions linked to the COVID-19 outbreak?
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Number workers that quit or took leave	COV2d4R2
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF D4 IS GREATER THAN 0, OR DON'T KNOW

D.5	How many of these were female ?
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Number female workers that quit or took leaves	COV2d5R2
DON'T KNOW (SPONTANEOUS)	-9

D.6	Since the outbreak of COVID-19, how many workers have been laid off due to the COVID-19 outbreak?
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Number workers laid off	COV2d6R2
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF D6 IS GREATER THAN 0, OR DON'T KNOW

D.7	How many of these were female ?
------------	--

Number female workers laid off	COV2d7R2
DON'T KNOW (SPONTANEOUS)	-9

D.8	Since the outbreak of COVID-19, how many workers have been furloughed? [insert equivalent local term for furlough]
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Number workers put on furlough [insert equivalent local term for furlough]	COV2d8R2
DOES NOT APPLY (SPONTANEOUS)	-7
DON'T KNOW (SPONTANEOUS)	-9

GO TO D.10

ASK ONLY IF D.8 IS GREATER THAN 0 OR DON'T KNOW

D.9	How many of these were female ?
------------	--

Number female workers put on furlough [insert equivalent local term for furlough]	COV2d9R2
DON'T KNOW (SPONTANEOUS)	-9

D.10	Since the outbreak of COVID-19, how many permanent full time employees had their salary, wages, or benefits reduced due to the COVID-19 outbreak?
-------------	---

Number employees whose salary, wage and benefits reduced	COV2d10
DON'T KNOW (SPONTANEOUS)	-9

ASK ONLY IF D.10 IS GREATER THAN 0

D.11	What was the average percentage reduction in the salary, wage or benefit of this establishments current workers since the outbreak of COVID-19?
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Average reduction in salary and benefits	COV2d11
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V1d5	Since the outbreak of COVID-19, how many workers had their hours reduced?
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Number workers with hours reduced	BPSCOV1d5R2
DON'T KNOW (SPONTANEOUS)	-9

E. FINANCE

PLEASE READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

And now I would like to ask a few questions about the effect of the COVID-19 outbreak on this establishment's access to finance

E.1 Since the outbreak of COVID-19, has/have this establishment's liquidity or cash flow increased, remained the same, or decreased?

	Increased	Remained the same	Decreased	DON'T KNOW (SPON.)
Liquidity or cash flow COV2e1aR2	1	2	3	-9

ASK ONLY IF COV2E1A = 3

E.2 Since the outbreak of COVID-19, what has been the main source this establishment has used to deal with cash flow shortages?

Loans from commercial banks	1
Loans from non-banking financial institutions (microfinance institutions, credit cooperatives, credit unions, or finance companies)	2
Equity finance (increase contributions or capital from existing owners/shareholders or issuing new shares)	3
Delaying payments to suppliers or workers	4
Government grants	5
None of the above	6
DON'T KNOW (SPONTANEOUS)	-9

COV2e2R2

E.3 Since the outbreak of COVID-19, has this establishment delayed payments due to the COVID-19 outbreak for more than one week (excluding payments postponed following current regulation) to:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPON.)	DOES NOT APPLY (SPON.)
Its suppliers COV2e3aR2	1	2	-9	-
Its landlords COV2e3bR2	1	2	-9	-7
The tax authorities COV2e3cR2	1	2	-9	-

E.4	Since the outbreak of COVID-19, has this establishment been overdue on its obligations to any financial institution?
------------	--

Yes	1
No	2
DOES NOT APPLY (SPONTANEOUS)	-7
DON'T KNOW (SPONTANEOUS)	-9

COV2e4R2

E.5	Since the outbreak of COVID-19, has this establishment filed for insolvency or bankruptcy?
------------	--

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

COV2e5R2

BPSCOV2g2	Since the outbreak of COVID-19, has this establishment restructured any of its outstanding liabilities (for example changes in terms and/or schedule of credits or loans)?
------------------	--

Yes	1
No	2
DOES NOT APPLY (NO OUTSTANDING LIABILITIES)	-7
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV2g2

E.6	Since the outbreak of COVID-19, has this establishment applied for any lines of credit or loans or overdraft facility?
------------	--

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

GO TO E.8

GO TO BPSCOV6e1

COV2k16

E.7	What was the main reason why this establishment did not apply for any line of credit or loan?
------------	--

No need for a loan - establishment had sufficient capital	1
Application procedures were complex	2
Interest rates were not favorable	3
Collateral requirements were too high	4
Size of loan and maturity were insufficient	5
Did not think it would be approved	6
Other	7
DON'T KNOW (SPONTANEOUS)	-9

COV2k17 *GO TO BPSCOV6e1*

E.8	Referring only to this most recent application for a line of credit or loan, what was the outcome of that application? INTERVIEWER: READ OUT
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Application was approved in full	1
Application was approved in part	2
Application was rejected	3
Application was withdrawn	4
APPLICATION STILL IN PROCESS	-6
DON'T KNOW (SPONTANEOUS)	-9

COV2k20a1

BPSCO V6e1	What was the total amount of this establishment's debts on January 1 2020?
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	Number	DON'T KNOW (SPON.)
Total debts on January 1 2020	BPSCOV6e1	-9

BPSCO V6e2	What was the total amount of this establishment's debts on September 1 2020?
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	Number	DON'T KNOW (SPON.)
Total debts on September 1 2020	BPSCOV6e2	-9

POLICIES

F.1	Since the outbreak of COVID-19, has this establishment received any national or local government support in response to the crisis?
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Yes	1	GO TO F.2
No, but expect to receive it in the next 3 months	2	GO TO F.2
No	3	GO TO BPSCOV4d
DON'T KNOW (SPONTANEOUS)	-9	GO TO F.3
		COV2f1R2

BPSCO V4d	Which of the following options best describe the reason why this establishment did not receive any national or local government measures issued in response to the crisis?
------------------	--

Not aware	1
Too cumbersome or costly to apply	2
Not eligible	3
Do not expect to get it because of lacking right connections	4
Applied but not received it	5
No need of support	6
Other (specify BPSCOV4dx)	7
DON'T KNOW (SPONTANEOUS)	-9
	BPSCOV4d

ASK ONLY IF COV2F1R2 = 1 OR COV2F1R2 = 2

F.2	Did any of these measures involve any of the following:
------------	---

	Yes	No	DON'T KNOW (SPON)
Cash transfers for businesses COV2f2aR2	1	2	-9
Deferral of credit payments, utility bills, rent or mortgage, suspension of interest payments, or rollover of debt COV2f2bR2	1	2	-9
Access to new credit COV2f2cR2	1	2	-9
Tax reductions or tax deferrals COV2f2dR2	1	2	-9
Wage Subsidies COV2f2eR2	1	2	-9
Support (technical assistance or subsidies) for adoption of digital technologies COV2f2gR2	1	2	-9
Other (specify COV2f2fR2x) COV2f2fR2	1	2	

F.3	What would be the most needed government measures to support this business over the COVID-19 crisis? INTERVIEWER: READ OUT
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Cash transfers for businesses	1
Deferral of credit payments, utility bills, rent or mortgage, suspension of interest payments, or rollover of debt	2
Access to new credit	3
Tax reductions or tax deferrals	4
Wage Subsidies	5
Support (technical assistance or subsidies) for adoption of digital technologies	6
Other (specify COV2f3x) COV2f3	7
DON'T KNOW (SPONTANEOUS)	-9

COV2f3

F.4	Since the outbreak of COVID-19, did the percentage of total senior management's time spent on dealing with requirements imposed by government regulations increase, remain the same, or decrease? (By senior management I mean managers, directors, and officers above direct supervisors of production or sales workers.)
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Increase	1
Remain the same	2
Decrease	3
DON'T KNOW (SPONTANEOUS)	-9

COV2f4

F.2 HEALTH PROTOCOLS

BPSCO V5k1	Is this establishment aware of any the protocols and preventive measures to minimize the risk of contagion for COVID-19 in the workplace?
-------------------	---

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5k1

BPSCO V5k2	Is this establishment implementing any protocols and preventive measures for COVID-19?
-------------------	--

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV5k2

ASK ONLY IF BPSCOV5K2 = 1

BPSC OV5k3	Which of the following measures has this establishment taken to minimize the risk of contagion for COVID-19? INSTRUCTION: CHOOSE ALL THAT APPLY
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	Yes	No	DON'T KNOW (SPON)
Health protocols for workers (e.g. temperature measurement and protective equipment such as mask and training on new protocols) BPSCOV5k3a	1	2	-9
Modification in workers' shift and flexibilization of working arrangement BPSCOV5k3b	1	2	-9
Health protocols for customers (e.g. temperature measurement and protective equipment such as mask) BPSCOV5k3c	1	2	-9
Change the layout of the establishment to adjust with social distance (e.g. installation of signaling material, spacing of furniture or equipment, or protection barriers) BPSCOV5k3d	1	2	-9
Adoption of alternative payment methods (contactless) BPSCOV5k3e	1	2	-9
Other (specify BPSCOV5k3fx) BPSCOV5k3f	1	2	

ASK ONLY IF BPSCOV5K2 = 1

BPSCO V5k4	Since the outbreak of Covid-19, how much did this establishment invest to implement these COVID-19 prevention measures?
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Investment (local currency unit)	BPSCOV5k4
No Investment	0
DON'T KNOW (SPONTANEOUS)	-9

G. EXPECTATIONS

G.1	Is it expected that this establishment will fall in arrears in any of its outstanding liabilities in the next 6 months?
------------	---

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

COVG1

G.2	Keeping the cost structure as it is now, how many weeks would this establishment be able to remain open if its sales stopped as of today?
------------	---

Weeks the establishment would remain open	COVG2
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V2g1	And for how many additional weeks this establishment could continue paying all costs and payments (such as payroll, suppliers, taxes or loan repayment) relying on external sources of finance that this establishment has access to?
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Weeks the establishment would remain open relying on external sources	BPSCOV2g1
DON'T KNOW (SPONTANEOUS)	-9

INTERVIEWER: IN THE FOLLOWING QUESTIONS, IF THE FIRST ANSWER IS DON'T KNOW, TRY TO ELICIT AN ANSWER ACCORDING TO THE PROVIDED CATEGORIES

BPSCO V3a_1	Looking ahead to the next 6 months, do you expect that the sales of this establishment will increase, decrease, or remain the same, compared to the same period last year?
--------------------	--

Increase	1
Remain the same	2
Decrease	3
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV3a_1

ASK IF BPSCOV3a_1 = 1

BPSCO V3a_1a	Increase by how much?
---------------------	-----------------------

	Percent
% increase	BPSCOV3a_1a %
DON'T KNOW (SPONTANEOUS)	-9

ASK IF BPSCOV3a_1 = 3

BPSCO V3a_1b	Decrease by how much?
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	Percent
% decrease	BPSCOV3a_1b %
DON'T KNOW (SPONTANEOUS)	-9

INSTRUCTION: As you know, sometimes businesses don't go as we expect, given that businesses can go better or worse, let us talk about these possible alternative situations:

BPSCO V3a_2	Thinking to a more optimistic (better) scenario, looking ahead to the next 6 months, do you expect that the sales of this establishment will increase, decrease, or remain the same, compared to the same period last year?
------------------------	---

Increase	1
Remain the same	2
Decrease	3
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV3a_2

ASK IF BPSCOV3a_2 = 1

BPSCO V3a_2a	Increase by how much?
-------------------------	-----------------------

	Percent
% increase	BPSCOV3a_2a %
DON'T KNOW (SPONTANEOUS)	-9

ASK IF BPSCOV3a_1 = 3

BPSCO V3a_2b	Decrease by how much?
-------------------------	-----------------------

	Percent
% decrease	BPSCOV3a_2b %
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V3a_3	Thinking to a more pessimistic (worse) scenario, looking ahead to the next 6 months, do you expect that the sales of this establishment will increase, decrease, or remain the same, compared to the same period last year?
--------------------	---

Increase	1
Remain the same	2
Decrease	3
DON'T KNOW (SPONTANEOUS)	-9

BPSCOV3a_3

ASK IF BPSCOV3a_3 = 1

BPSCO V3a_3a	Increase by how much?
---------------------	-----------------------

	Percent
% increase	BPSCOV3a_3a %
DON'T KNOW (SPONTANEOUS)	-9

ASK IF BPSCOV3a_3 = 3

BPSCO V3a_3b	Decrease by how much?
---------------------	-----------------------

	Percent
% decrease	BPSCOV3a_3b %
DON'T KNOW (SPONTANEOUS)	-9

BPSCO V3a_L	Thinking about these three scenarios (neutral, more optimistic, and more pessimistic) and considering a total probability of 100%, what is the chance (probability) that each of these 3 scenarios will happen?
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	Percent	DON'T KNOW (SPON.)
Neutral scenario	BPSCOV3a_La %	-9
More optimistic (better) scenario	BPSCOV3a_Lb %	-9
More pessimistic (worse) scenario	BPSCOV3a_Lc %	-9
	100%	

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

THE SURVEY ENDS HERE

THANK YOU VERY MUCH FOR YOUR COOPERATION.

H. INFORMATION ON PERMANENTLY CLOSED ESTABLISHMENTS

H.1a When did this establishment close?

Year	Month	DON'T KNOW (SPONTANEOUS)
COVh1ay	COVh1am	-9

H.1b What was the main reason to close the business?

Insufficient demand	1
Not enough cash to pay for costs	2
No access to external finance to pay for costs	3
Problem in accessing inputs	4
Health concerns among staff and customers	5
Other (specify COV2h1bx)	7
DON'T KNOW (SPONTANEOUS)	-9

COV2h1b

H.2 Did this establishment implement any of the following measures before permanently closing:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPON)
Laid off some of the workforce COVh2a	1	2	-9
Reduced salary for some or all the workforce COVh2b	1	2	-9
Sold some of the establishment's assets COVh2c	1	2	-9
Increased the level of debt (more credit from banks or other institutions) COVh2d	1	2	-9
Converted the production line or services offered COVh2e	1	2	-9
Received government (national or local) support COVh2f	1	2	-9

H.3 Is it expected that this establishment will re-open in the future?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

COVh3

THE SURVEY ENDS HERE
THANK YOU VERY MUCH FOR YOUR COOPERATION.

ASK ONLY IF MODE = 1 (PHONE - CATI)

INTERVIEWER COMMENTS: (Problems occurred or extraordinary circumstances which could influence results)

a17x

INTERVIEW PROTOCOL

Name of the main respondent

a20x

Position of the respondent

a21x

ASK ONLY IF MODE = 1 (PHONE - CATI)

A.22 Interviewee was the same person as in baseline survey?

Yes	1
No	2

a22

ASK ONLY IF MODE = 2 (ONLINE)

A.22Online Were you the same respondent as in the recent Enterprise Survey conducted by the World Bank?

Yes	1
No	2

a22online

A.23 Gender of the respondent

Male	1
Female	2
Refusal (SPONTANEOUS)	-8

a23

A.24 Number of minutes the interview lasted

Minutes

a24

ASK ONLY IF MODE = 1 (PHONE - CATI)

A.25 Respondent cooperation

Excellent	1
Fair	2
Average	3
Bad	4

a25

A.26 Interviewer number

a26

A.27	Full Firm Contact information	
	Full address	a27ax
	Phone number(s)	a27b
	Email	a27dx