



World Bank Group Country Survey FY 2021 – Guyana

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Guyana or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Guyana, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Guyana.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Guyana is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Guyana is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Guyana.

Please identify which of the following you consider the most important development priorities in Guyana. (Choose no more than THREE)

1	Agriculture and rural development	16	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	17	Global pandemics and health emergencies (e.g., COVID-19)
3	Urban development	18	Anti-corruption
4	Social protection (e.g., pensions, targeted social assistance)	19	Natural resource management (e.g., forest management, oil and gas, hydro)
5	Private sector development	20	Trade and exports
6	Education	21	Crime and violence
7	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)
8	Global/regional integration	23	Climate change (e.g., mitigation, adaptation)
9	Food security, safety, and nutrition	24	Poverty reduction
10	Energy	25	Judiciary reform
11	Water and sanitation	26	Economic growth
12	Pollution	27	Disaster risk management
13	Job creation/employment	28	Equality of opportunity (i.e., social inclusion)
14	Health and healthcare system	29	Information and communications technology
15	Financial markets	30	National debt

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Guyana? (Choose no more than THREE)

1	Anti-corruption	15	Health and healthcare system
2	Judiciary reform	16	National debt
3	Transport (e.g., roads, bridges, transportation)	17	Food security, safety, and nutrition
4	Energy	18	Urban development
5	Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)	19	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
6	Crime and violence	20	Education
7	Economic growth	21	Water and sanitation
8	Disaster risk management	22	Pollution
9	Equality of opportunity (i.e., social inclusion)	23	Job creation/employment
10	Natural resource management (e.g., forest management, oil and gas, hydro)	24	Social protection (e.g., pensions, targeted social assistance)
11	Information and communications technology	25	Financial markets
12	Climate change (e.g., mitigation, adaptation)	26	Gender equity (closing the gap between women and men, and boys and girls)
13	Trade and exports	27	Private sector development
14	Agriculture and rural development	28	Global/regional integration

A5. The COVID-19 pandemic has stressed many aspects of Guyana's growth and development. In which areas would you like to see the Guyana government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

1	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
2	Nutrition/food security
3	Supporting equal access to public services for indigenous peoples (e.g., education, health care/health services)
4	Supporting access to health and other public services for migrant populations
5	Education
6	Public service delivery (e.g., strengthening policies, institutions)
7	Ensuring sustainable business growth and job creation
8	Healthcare
9	Ensuring that girls and women have equal access to job opportunities
10	Providing direct financial support to businesses (business support packages)
11	Ensuring that girls and women have equal access to health care/health services
12	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
13	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
14	Economic growth
15	Other (please specify): _____

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Guyana, which of the following would you attribute this to? (Choose no more than TWO)

1	Inadequate level of capacity in the government
2	Inadequate level of donor coordination
3	Inadequate level of government accountability
4	Political pressures and obstacles
5	Pressure from outside interest groups (e.g., private sector, unions)
6	Inadequate level of private sector participation
7	Corruption
8	Inadequate level of citizen/civil society participation
9	Reforms are not well thought out in light of country challenges
10	Other (please specify): _____

A7. To what extent do you trust each of the following groups to do what is right?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The central government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks (e.g., IADB, IsDB, CDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Guyana's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Indigenous peoples groups	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

A8. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.

		Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
1	The COVID-19 vaccine will be safe	1	2	3	4	5	<input type="checkbox"/>
2	The COVID-19 vaccine will be effective	1	2	3	4	5	<input type="checkbox"/>
3	I will get the COVID-19 vaccine if I can	1	2	3	4	5	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Guyana?

		Not familiar at all										Extremely familiar
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	
4	IDB Invest, the IDB's private sector arm	1	2	3	4	5	6	7	8	9	10	
5	The Caribbean Development Bank	1	2	3	4	5	6	7	8	9	10	
6	The Islamic Development Bank	1	2	3	4	5	6	7	8	9	10	
7	The United Nations	1	2	3	4	5	6	7	8	9	10	

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Guyana?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B2	Overall, the World Bank Group currently plays a relevant role in development in Guyana	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Guyana	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Guyana.

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	IDB Invest, the IDB's private sector arm	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	The Caribbean Development Bank	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	The Islamic Development Bank	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	The United Nations	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Guyana?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B6. To what extent does the World Bank Group influence the development agenda in Guyana?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Guyana? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. When thinking about the World Bank Group's role in Guyana, which activity do you VALUE the most? (Choose no more than TWO)

1	Global advocacy
2	Promoting knowledge sharing, including through peer to peer learning
3	Implementation support
4	Financial resources
5	Mobilizing third party financial resources
6	Capacity development related to World Bank Group supported projects
7	Technical assistance
8	Formal policy advice, studies, analyses
9	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
10	Data and statistics
11	Donor coordination
12	Bringing together different groups of stakeholders
13	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Guyana? (Choose no more than TWO)

1	Inadequate level of real-time advice and guidance
2	Inadequate number of innovative knowledge products and services
3	Inadequate number of innovative financial products and services
4	Inadequate World Bank Group's staffing in Guyana
5	Not willing to honestly criticize policies and reform efforts in the country
6	Staff too inaccessible
7	Not collaborating enough with private sector
8	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
9	Not aligned with country priorities
10	Not adequately sensitive to political/social realities in Guyana
11	Too influenced by developed countries
12	World Bank Group's processes too slow and complex
13	Not adequately flexible in changing country circumstances
14	Not sufficiently focused on sustainable results
15	Not collaborating enough with civil society (e.g., NGOs, CBOs)
16	Not enough public disclosure of its work
17	Arrogant in its approach
18	Other (please specify): _____
19	Don't know

B10. When thinking about how the World Bank Group can have the most impact on development results in Guyana, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Guyana? (Choose no more than THREE)

1	Health and healthcare system	16	Anti-corruption
2	Food security, safety, and nutrition	17	Poverty reduction
3	Energy	18	Judiciary reform
4	Water and sanitation	19	Economic growth
5	Pollution	20	Disaster risk management
6	Job creation/employment	21	Equality of opportunity (i.e., social inclusion)
7	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Non-communicable and infectious diseases (e.g., cardiovascular diseases, cancer, malaria, HIV/AIDS, Tuberculosis)
8	Private sector development	23	Trade and exports
9	Education	24	Crime and violence
10	Social protection (e.g., pensions, targeted social assistance)	25	Gender equity (closing the gap between women and men, and boys and girls)
11	Financial markets	26	Information and communications technology
12	Transport (e.g., roads, bridges, transportation)	27	Agriculture and rural development
13	Global pandemics and health emergencies (e.g., COVID-19)	28	Natural resource management (e.g., forest management, oil and gas, hydro)
14	Global/regional integration	29	Climate change (e.g., mitigation, adaptation)
15	Urban development	30	National debt

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)

1	Development institution	9	Impact investor
2	Investment bank	10	Venture capital
3	Asset manager	11	Innovation and entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private sector solutions	13	None of the above
6	World Bank	14	Don't know
7	Financial advisory solutions	15	Other (please specify): _____
8	Thought leader		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Guyana solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

C2. To what extent do you believe the World Bank Group is adequately staffed in Guyana?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

To what extent is the World Bank Group an effective development partner in Guyana, in terms of each of the following?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
C3	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Treating clients and stakeholders in Guyana with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Acting with compassion and empathy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Measuring results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
C21	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C22	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C23	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C24	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C25	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C26	The World Bank Group takes decisions quickly in Guyana	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C27	Working with the World Bank Group increases Guyana's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Guyana?												
		Strongly disagree								Strongly agree		Don't know
C28	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Guyana	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C29	The World Bank Group meets Guyana's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C30. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Guyana government's efforts to support citizens throughout this crisis?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not useful at all									Very useful		Don't know	

C31. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all									Very important		Don't know	

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

How effectively does the World Bank Group support Guyana's efforts ... ?													
		Not effectively at all								Very effectively		Don't know	
		1	2	3	4	5	6	7	8	9	10		
C32	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C33	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C34	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C35. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Guyana?													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
To no degree at all									To a very significant degree		Don't know		

C36. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Guyana? (Choose no more than TWO)	
1	Supporting poor and marginalized local communities
2	Jobs
3	Education
4	Business development
5	Infrastructure
6	Health
7	Social cohesion
8	Public services
9	Macro issues (fiscal accounts, balance of payments, etc.)
10	Other (please specify): _____
11	Don't know

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Guyana? *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Natural resource management (support to oil and gas sector governance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

D2. The World Bank Group has provided fast track support to Guyana related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track assistance in supporting health interventions for saving lives.

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Guyana, to what extent do you believe that the World Bank Group's knowledge work and activities:													
		To no degree at all					To a very significant degree					Don't know	
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Are adaptable to Guyana's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN GUYANA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Guyana? (Choose no more than TWO)

1	Help to bring discipline/effective supervision to implementation of World Bank Group projects
2	Improve the quality of its experts as related to Guyana's specific challenges
3	Increase the number of World Bank Group staff resident in Guyana
4	Engage more effectively with private sector
5	Offer more innovative knowledge products and services
6	Engage more effectively with civil society (e.g., NGOs, CBOs)
7	Increase the level of capacity development in the country
8	Collaborate more effectively with Government clients (e.g., national, state, local)
9	Work faster
10	Reduce the complexity of obtaining World Bank Group financing
11	Offer more real-time advice and guidance
12	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
13	Offer more innovative financial products and services
14	Ensure greater selectivity in its work
15	Provide more adequate data/knowledge/statistics/figures on Guyana's economy
16	Engage more directly with beneficiaries
17	Other (please specify): _____

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	NGOs/Community Based Organizations/Indigenous peoples groups	7	Academia/think tanks/research institutes
2	Local government	8	Media
3	Private sector	9	Foundations
4	Youth/university groups	10	Parliament
5	Donor community	11	Other (please specify): _____
6	Beneficiaries	12	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Guyana?

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Guyana? (Choose no more than TWO)

1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers	9	News websites or webpages other than social media
5	Local television	10	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for Guyana's media

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	High speed/WiFi
2	Mobile phone data
3	I never visit WBG websites

G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit WBG websites

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Indigenous Peoples Group
9	State-Owned Enterprise	20	Academia/Research Institute/Think Tank
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Media (press, radio, TV, web, etc.)
11	Multilateral Agency (UN, regional development bank)	22	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group in your country?	
1	Yes
2	No

SECTION H: BACKGROUND INFORMATION

H4. Which of the following describes most of your exposure to the World Bank Group in Guyana? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H5. What's your gender?

1	Female
2	Male

H6. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H7. Which best represents your geographic location?

1	Region 1
2	Region 2
3	Region 3
4	Region 4 (other than Georgetown)
5	Georgetown
6	Region 5
7	Region 6
8	Region 7
9	Region 8
10	Region 9
11	Region 10

Thank you for completing the survey!