

# FY 2021 Somalia Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



February 2022



## Acknowledgements

The Somalia Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, Nan Lin, and Aditi Routh oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Somalia country team and the local fielding agency Abyrint AS. In particular, SI is grateful for the support from Matthias Mayr (Senior Operations Officer), who coordinated the survey related activities from Nairobi, Kenya.





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## SOMALIA





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Somalia perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Somalia*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From October 2020 to February 2021, 200 stakeholders of the WBG in Somalia were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; project management units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; indigenous peoples' groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 164 stakeholders participated in the survey (82% response rate). Respondents completed the questionnaire online via the Qualtrics platform.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

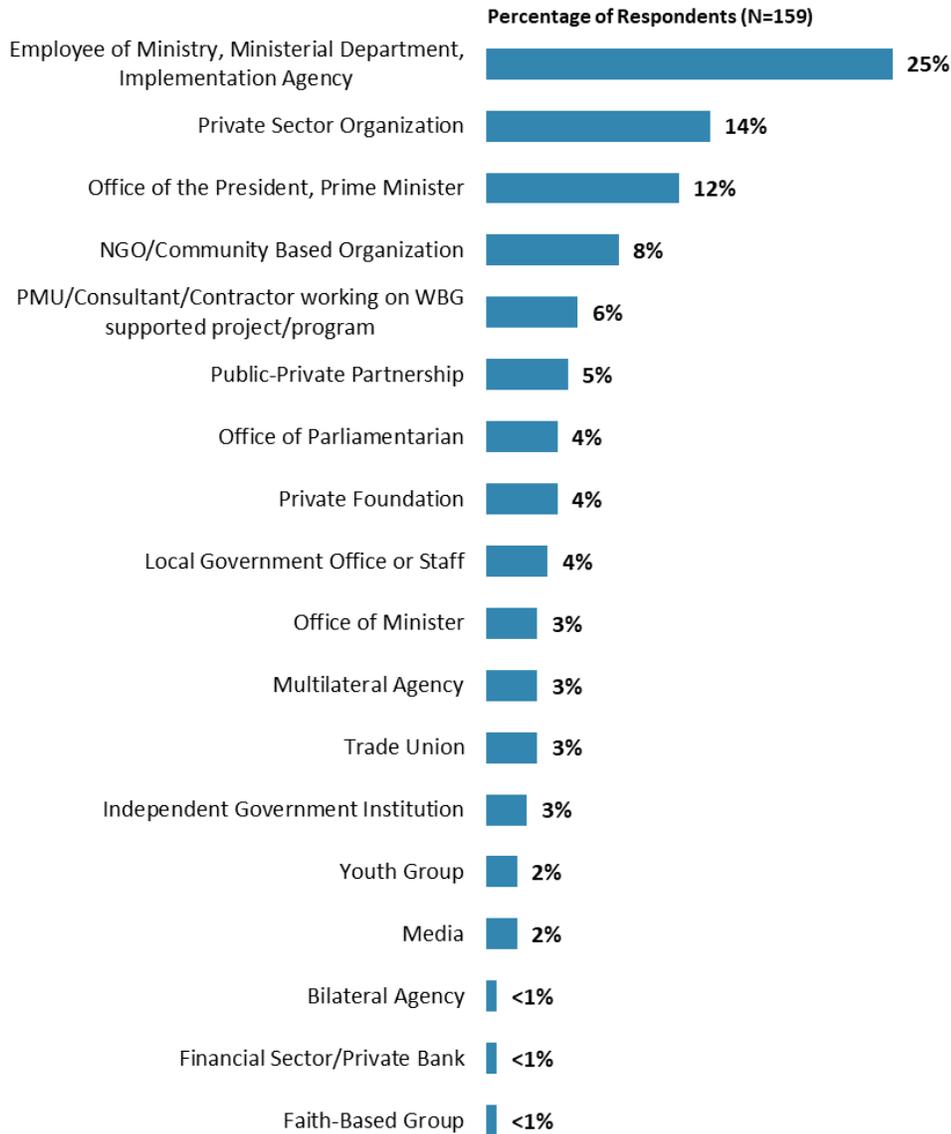
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



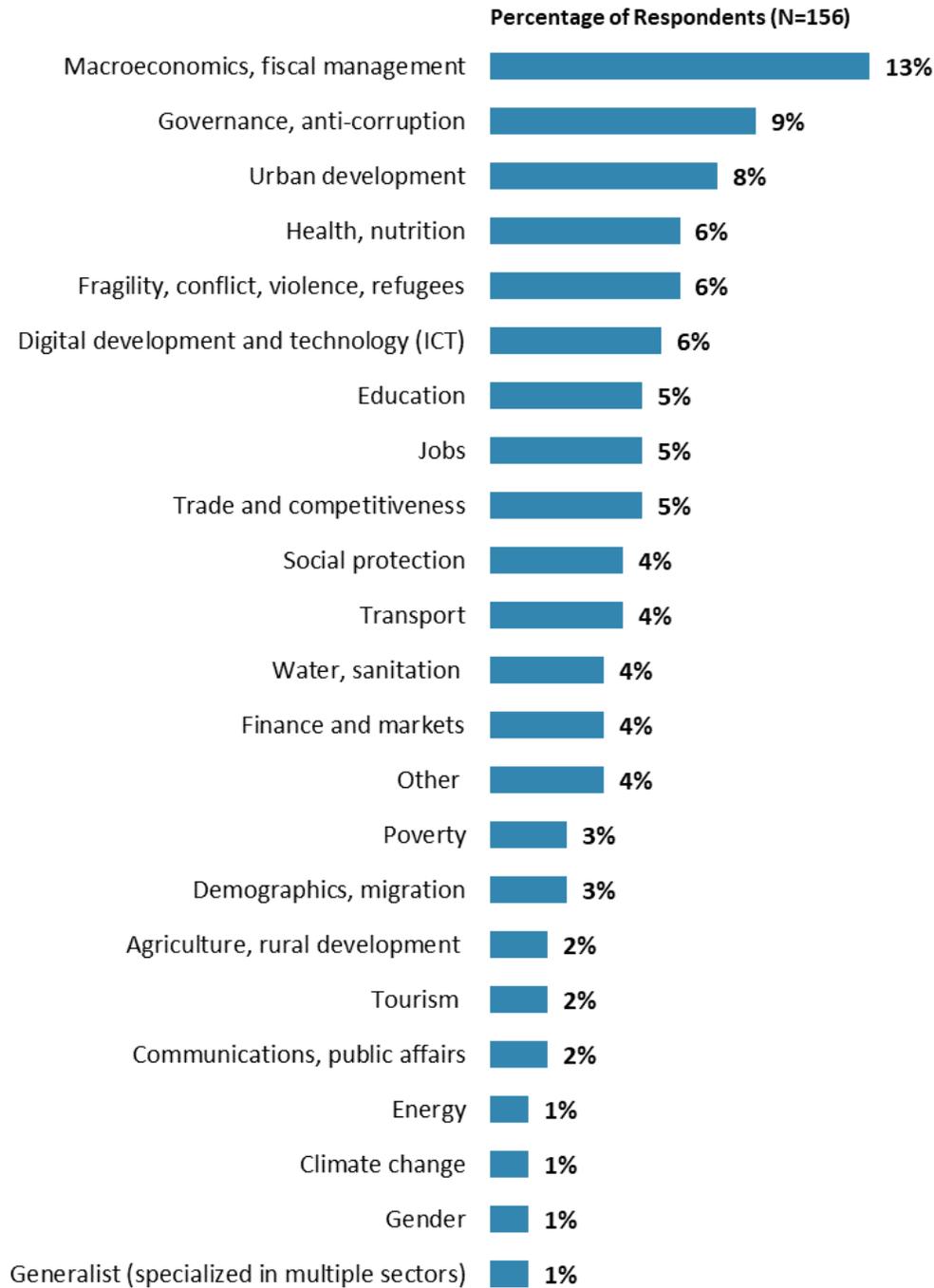
**“Which of the following best describes your current position?”**  
(Respondents chose from a list.)

<sup>1</sup> Respondents from the office of the President, Prime Minister were combined with respondents from office of a Minister; respondents from PMUs/Consultants/Contractors, the office of a Parliamentarian, local government, and independent government institutions were combined in “Other Government Organizations” category; respondents from public-private partnerships and the financial sector/private banks were combined with respondents from the private sector; and respondents from private foundations, NGO/community based organizations, trade unions, faith-based groups, and youth groups were combined into a “Civil Society” category (CSO). The small number of respondents from bilateral and multilateral agencies were included in the “Other” category. There were no respondents from the judicial system, state-owned enterprises, or academia.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

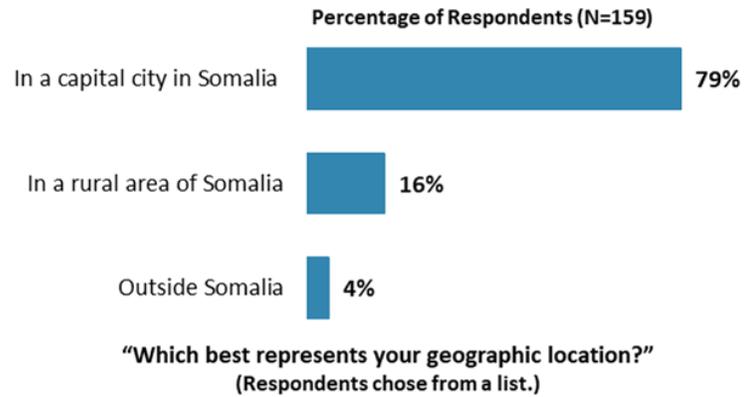


**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)



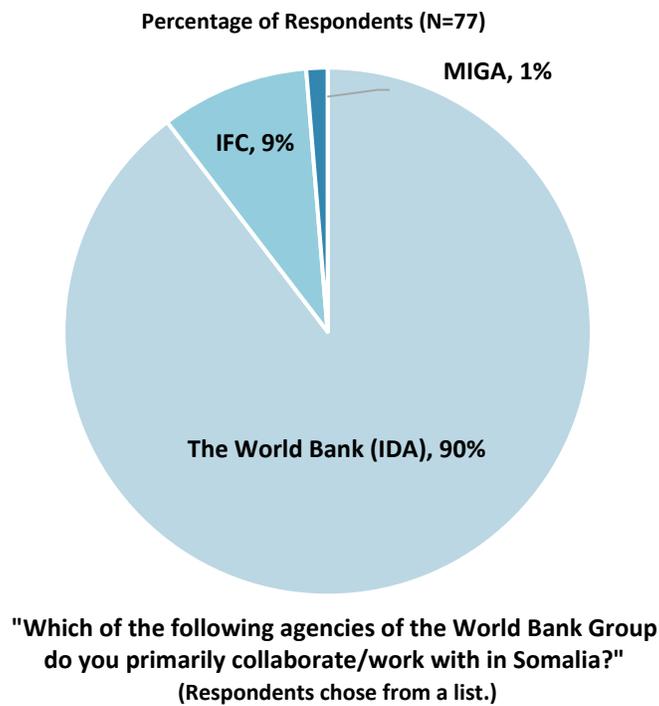
### III. Demographics of the Sample (continued)

#### Geographic Locations



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#### Exposure to Agencies within the World Bank Group

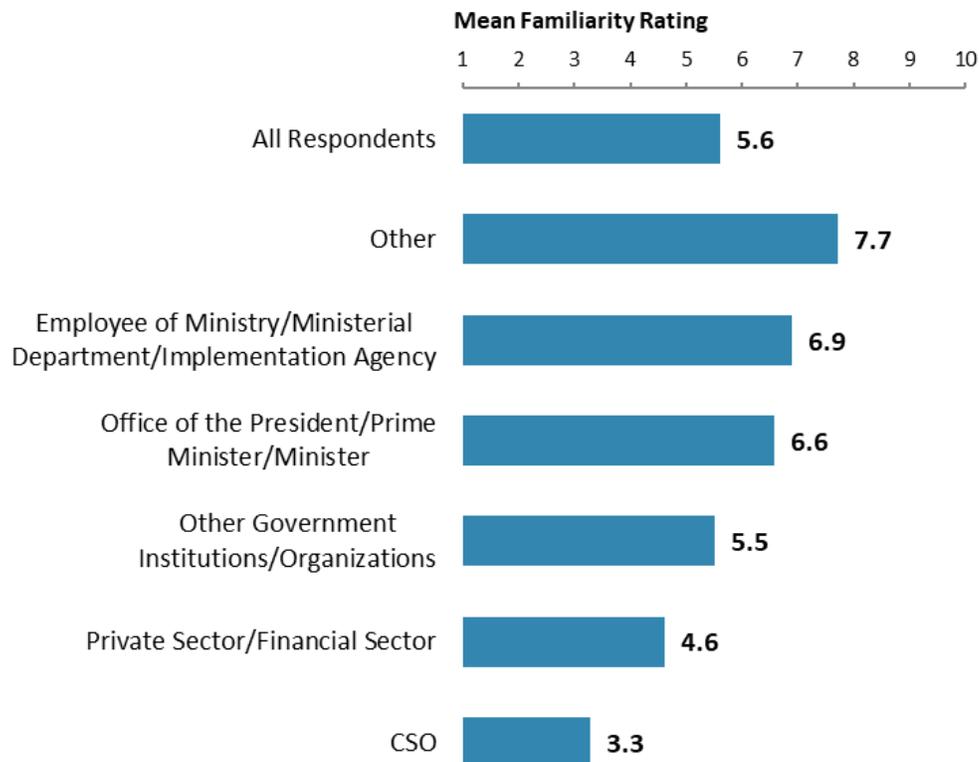




### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Stakeholders:** Respondents from 'other' organizations reported the highest levels of familiarity with the work of the World Bank whereas respondents from CSOs reported significantly lower levels of familiarity.
- **Collaboration:** Respondents who collaborate with the WBG reported significantly higher levels of familiarity with the work of the World Bank (mean familiarity rating of collaborators = 6.5, non-collaborators = 4.9).
- **Impact of familiarity:** Respondents' ratings of familiarity with the WBG were significantly, strongly correlated with their ratings for the WBG's overall effectiveness in Somalia, with their ratings of the extent to which the WBG's work helps to achieve development results, and the extent to which the WBG plays a relevant role in development in Somalia.

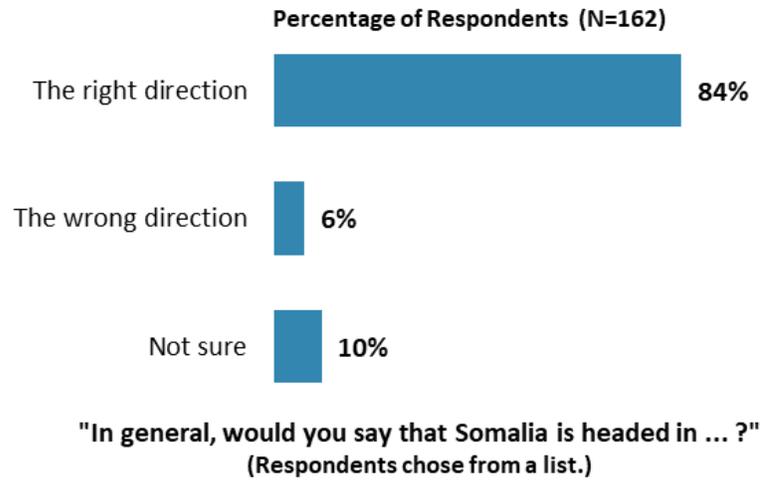


**"How familiar are you with the work of the World Bank Group (IDA) in Somalia?"**  
*(1-"Not familiar at all", 10-"Extremely familiar")*

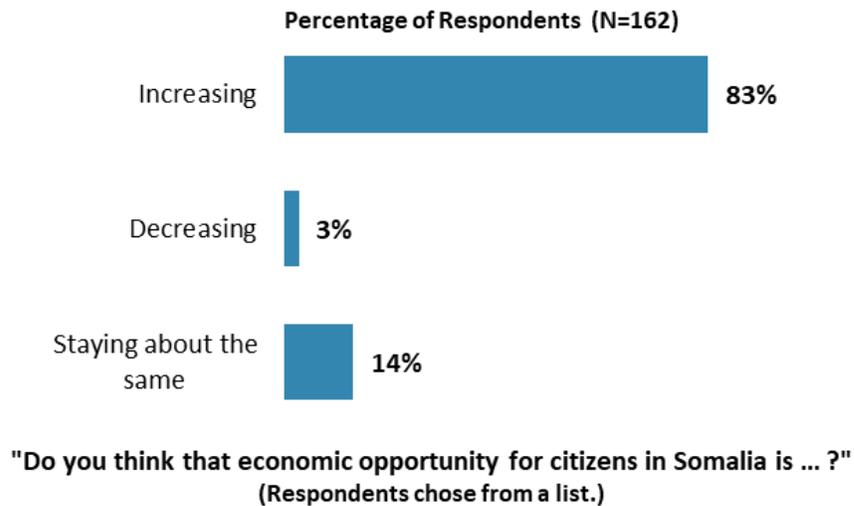


## IV. Overall Context

### Headed in the Right Direction



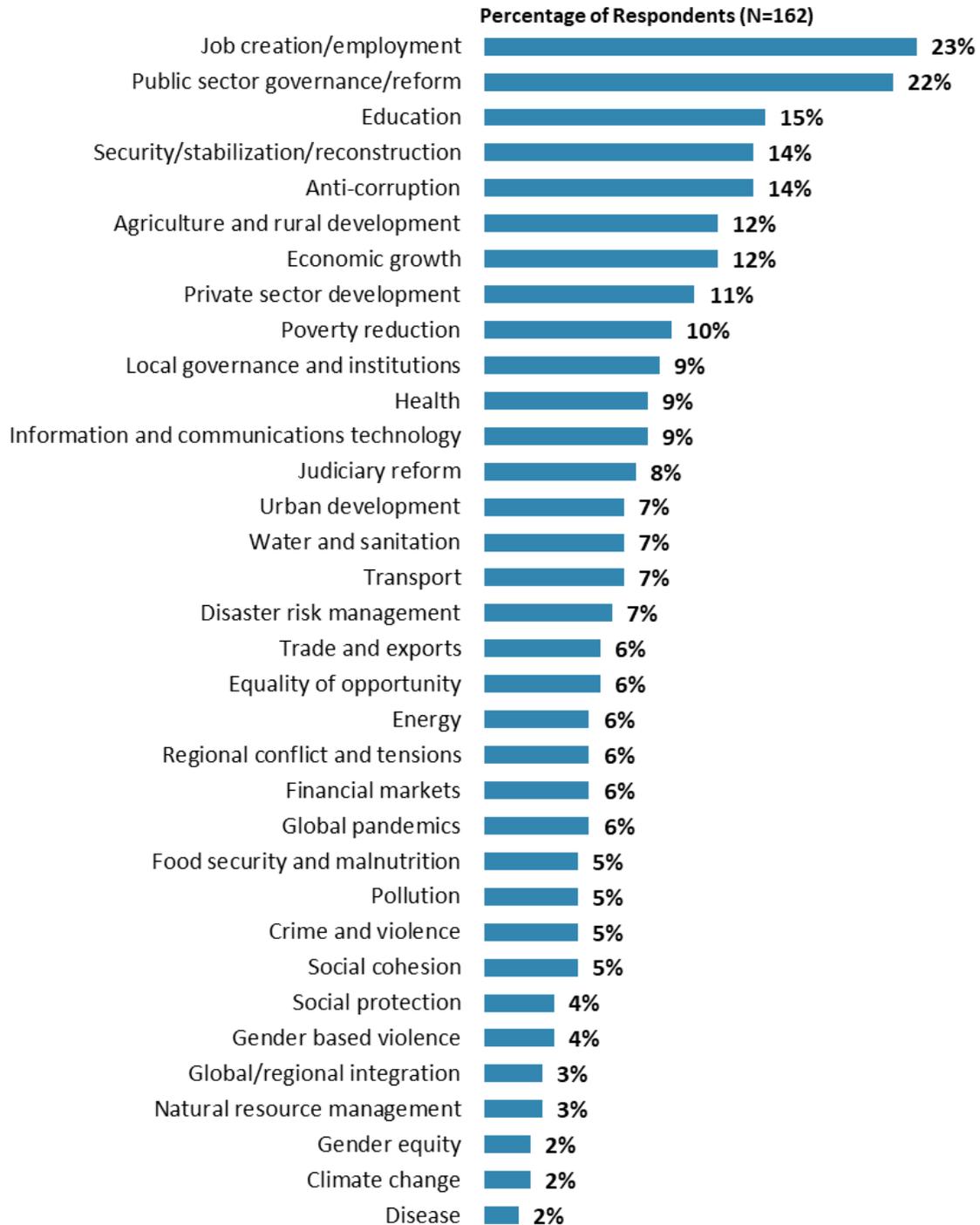
### Perceptions of Economic Opportunity





## IV. Overall Context (continued)

### Development Priority

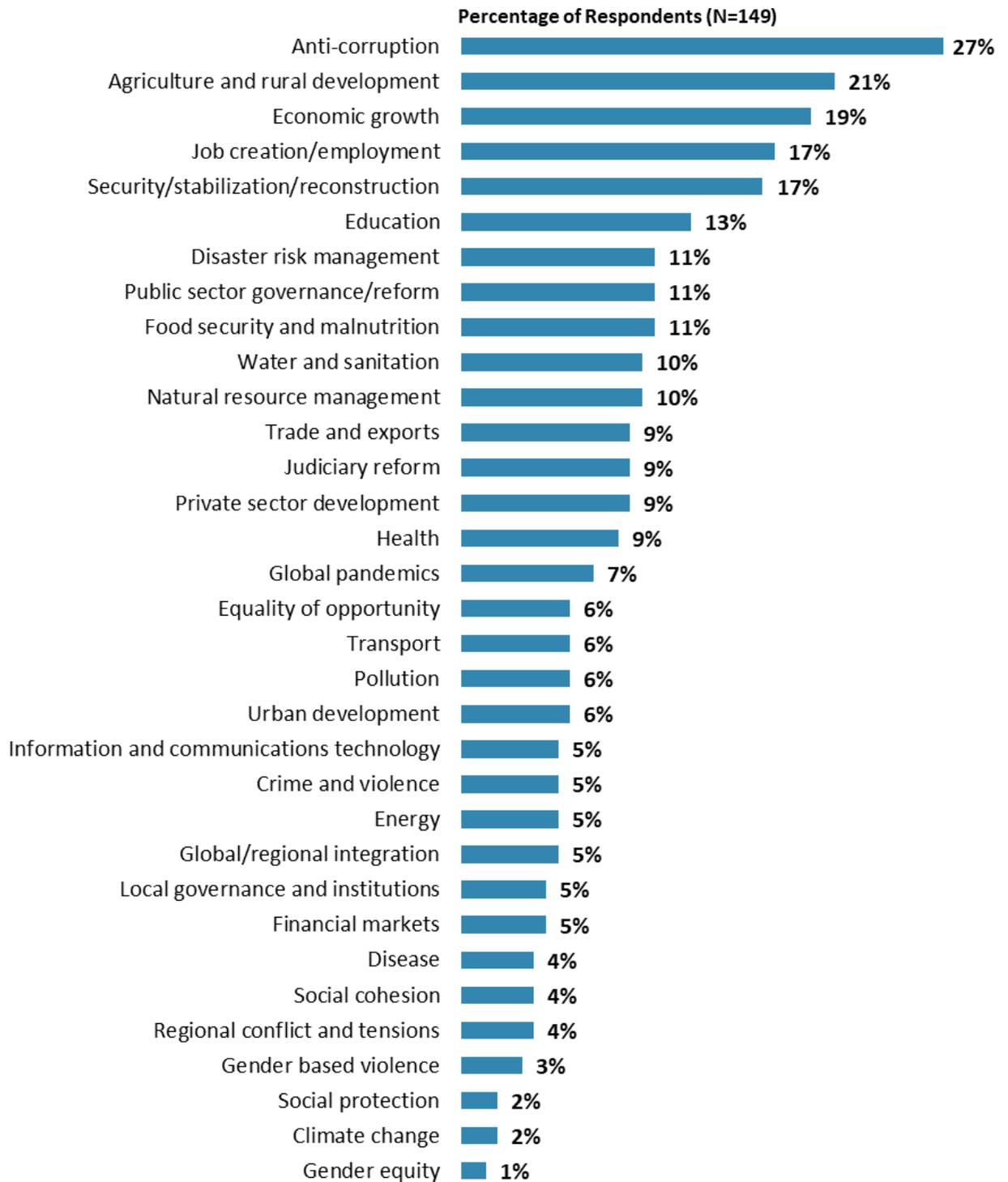


**"Listed below are a number of development priorities in Somalia. Please identify which of the following you consider the most important development priorities in Somalia. (Choose no more than THREE)"**  
(Respondents chose from a list. Responses combined.)



## IV. Overall Context (continued)

### What Would Contribute Most to Reducing Poverty

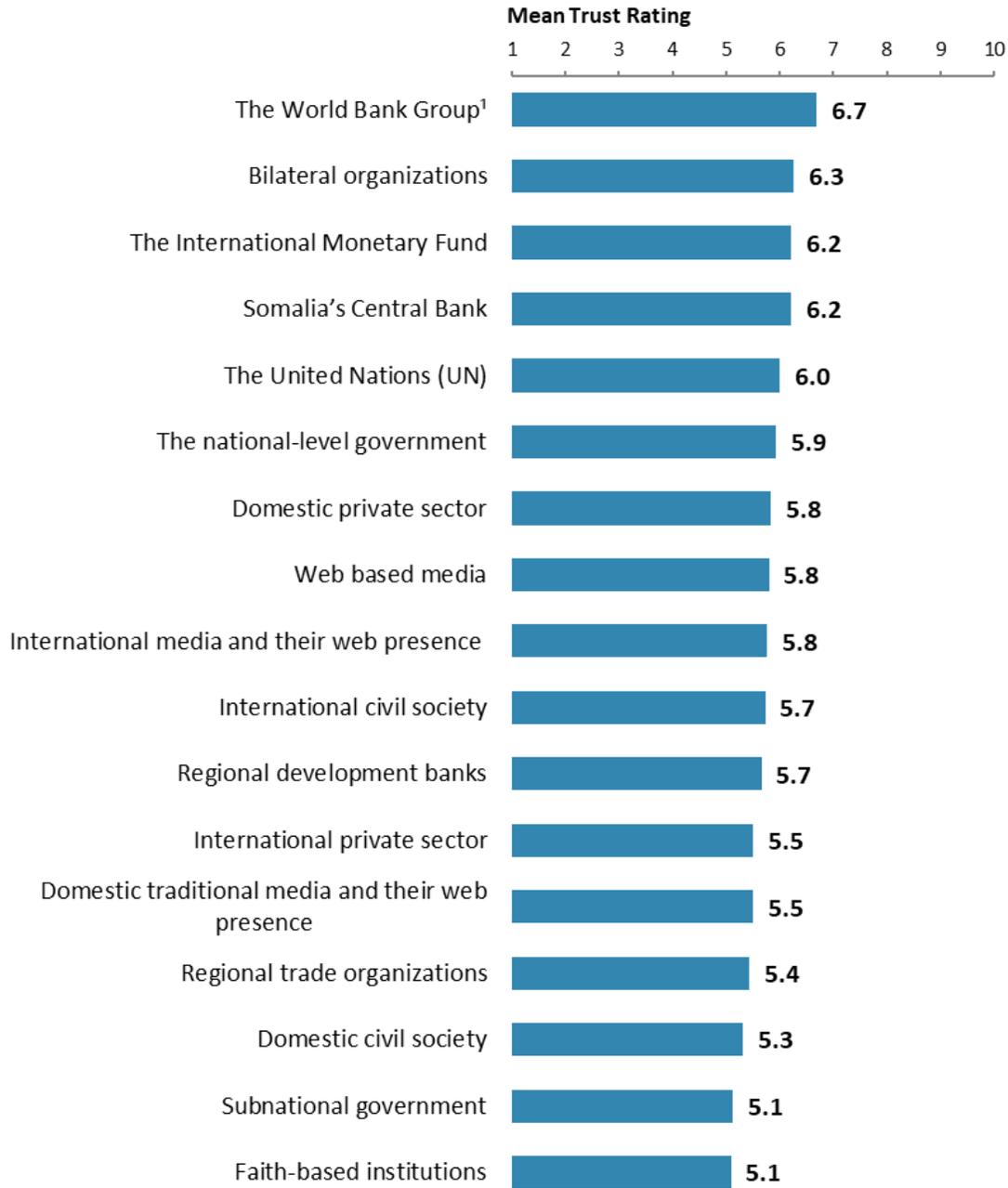


**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Somalia? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)**



## IV. Overall Context (continued)

### Trust in Institutions



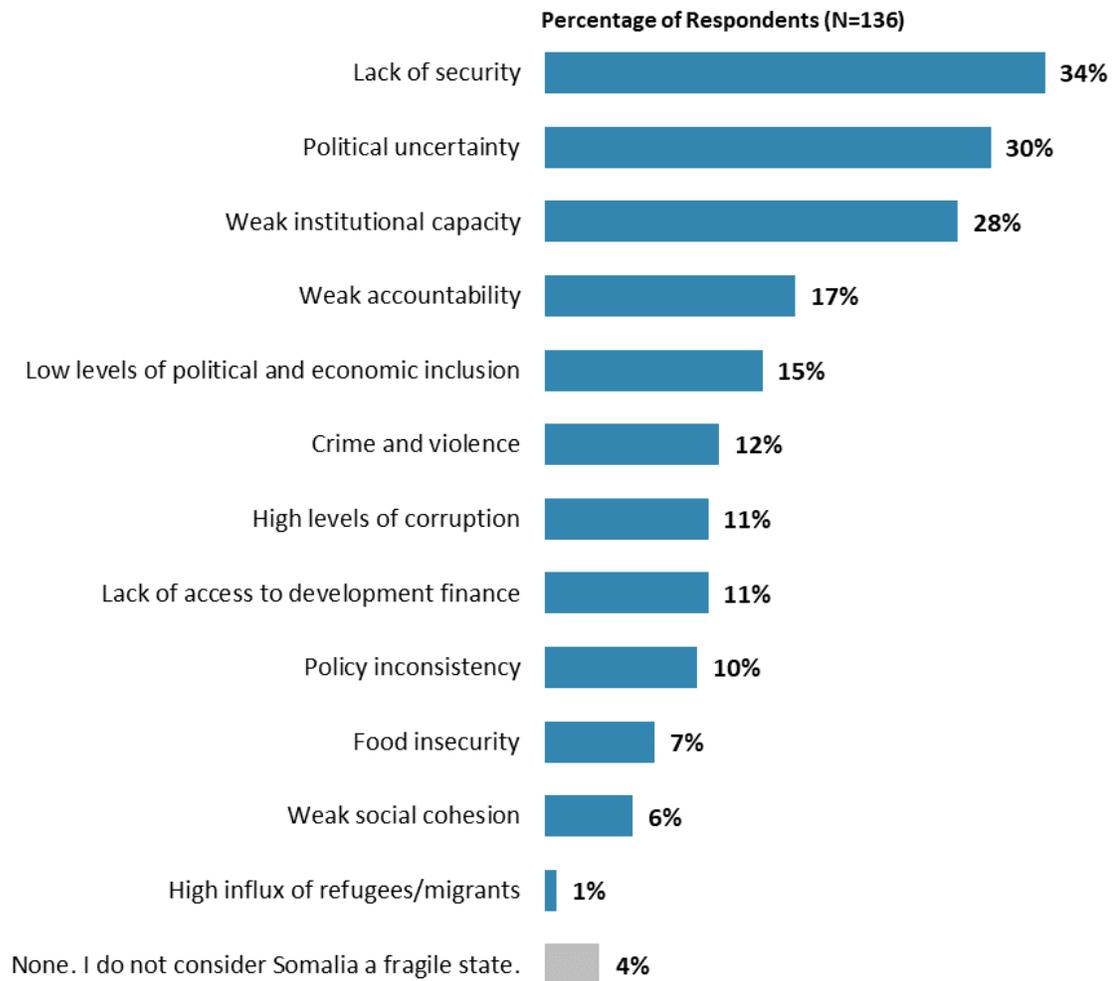
**"To what extent do you trust each of the following groups to do what is right?"**  
(1-"To no degree at all", 10-"To a very significant degree")

<sup>1</sup>Indicator Question



## IV. Overall Context (continued)

### Somalia as a Fragile State

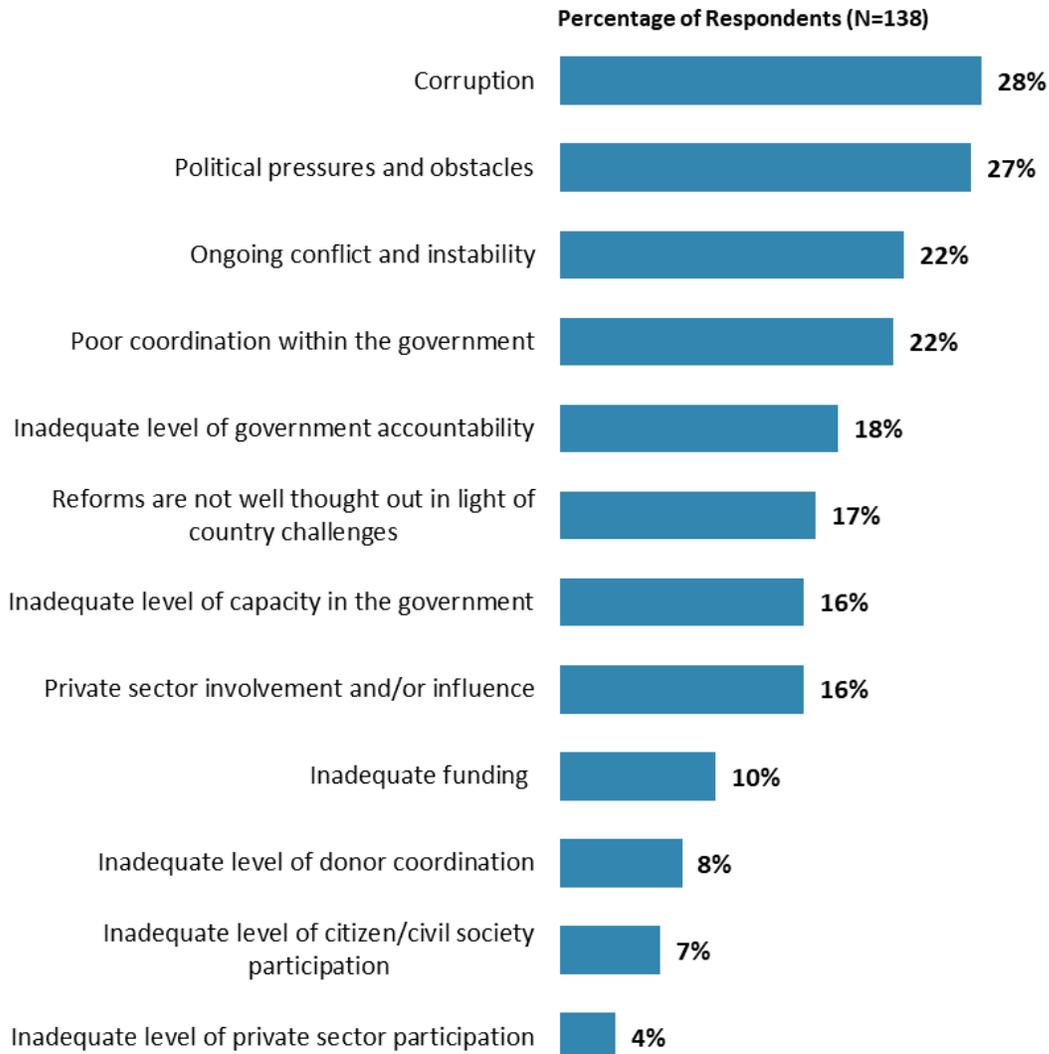


**"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Somalia. (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## IV. Overall Context (continued)

### Attributions for Slow/Failed Reform Efforts



**"When economic and/or social reform efforts fail or are slow to take place in Somalia, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group

### The World Bank Group's Overall Effectiveness



"Overall, please rate your impression of the World Bank Group's effectiveness in Somalia."  
(1-"Not effective at all", 10-"Very effective")

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### Achieving Development Results (*Indicator Question*)



"To what extent does the World Bank Group's work help to achieve development results in Somalia?"  
(1-"To no degree at all", 10-"To a very significant degree")



## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Somalia's Development Agenda (*Indicator Question*)

Mean Rating



All Respondents



6.1

**"To what extent does the World Bank Group influence the development agenda in Somalia?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

---

### WBG Staffing in Somalia

Mean Rating



All Respondents



5.3

**"To what extent do you believe the World Bank Group is adequately staffed in Somalia?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

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### WBG Staff Preparedness

Mean Rating



All Respondents



5.8

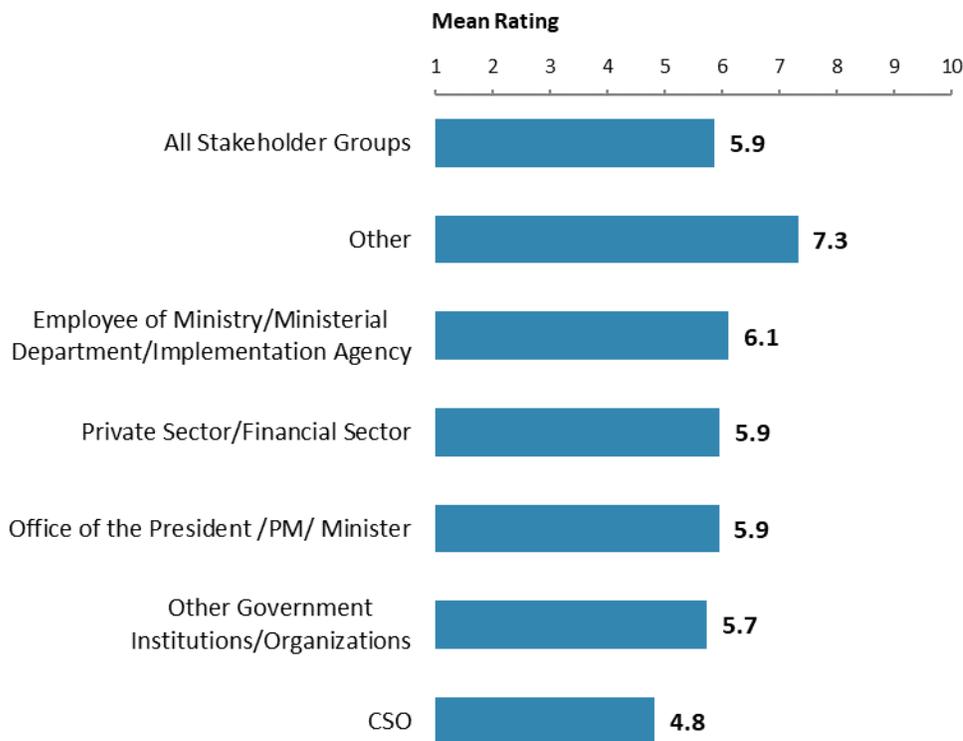
**"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Somalia solve its most complicated development challenges?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholders:** Although it did not reach statistical significance, there was a clear pattern in overall stakeholder group responding such that respondents from other organizations had the highest aggregate ratings for the 29 indicator questions and those from CSOs had the lowest.
- **Collaboration:** There was a trend for respondents who collaborate with the WBG to have higher aggregate ratings for the 29 indicator questions whereas respondents who do not collaborate with the WBG to be lower, but it did not reach statistical significance. Ratings for individual indicator questions can be found in Appendix C (page 71).

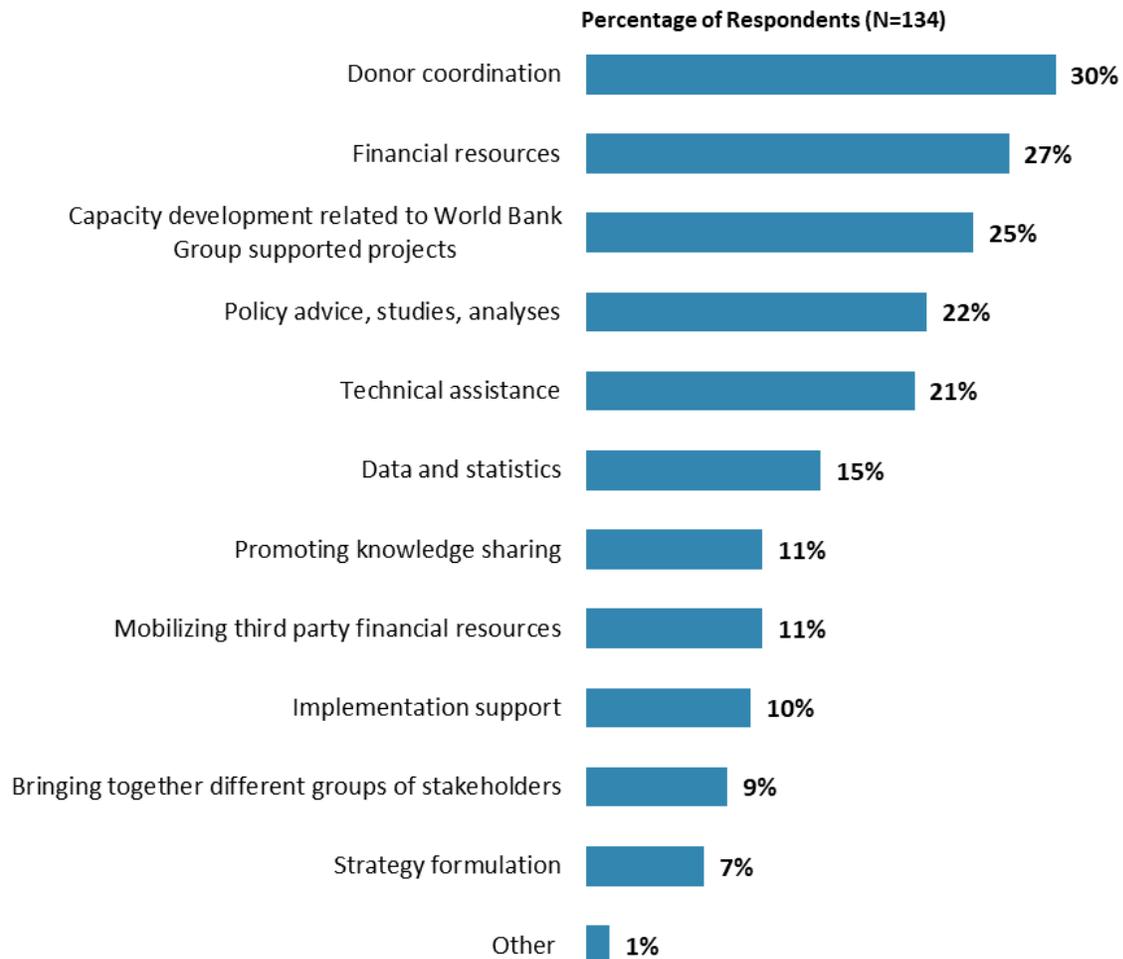


Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

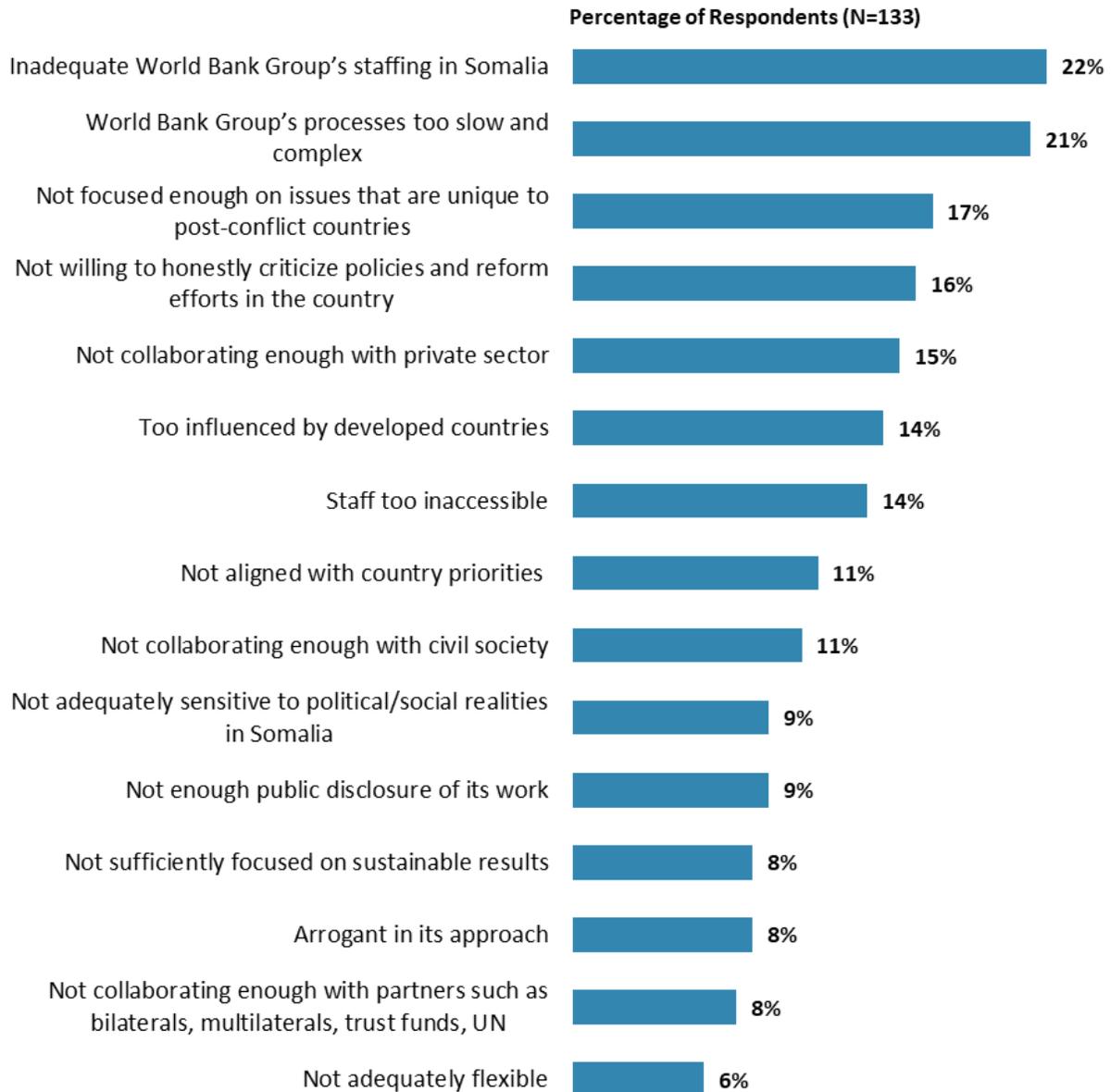


**“When thinking about the World Bank Group’s role in Somalia, which activity do you VALUE the most? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)**



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

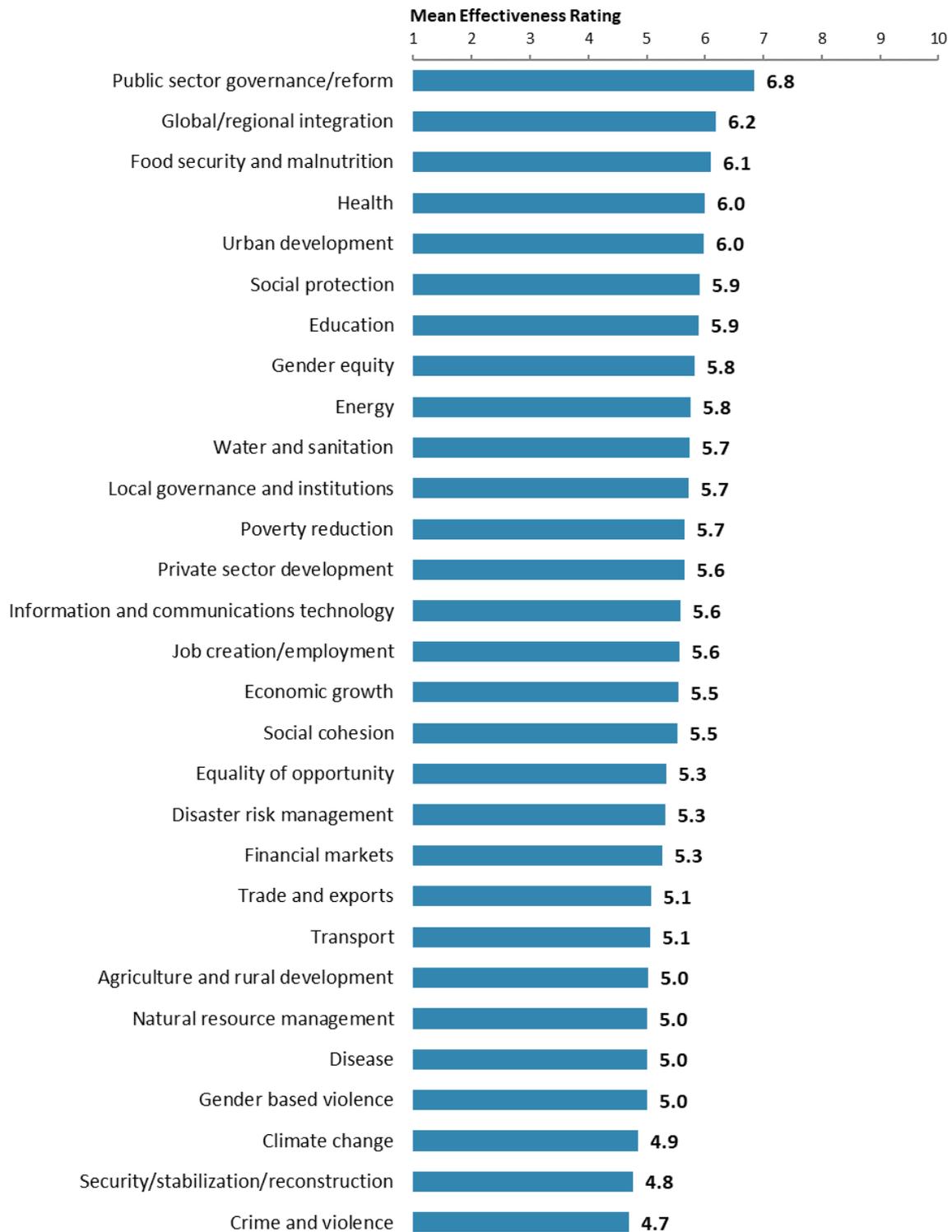


**"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Somalia? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## VI. World Bank Group's Support in Development Areas

### Effectiveness of WBG's Support in Sectoral Areas

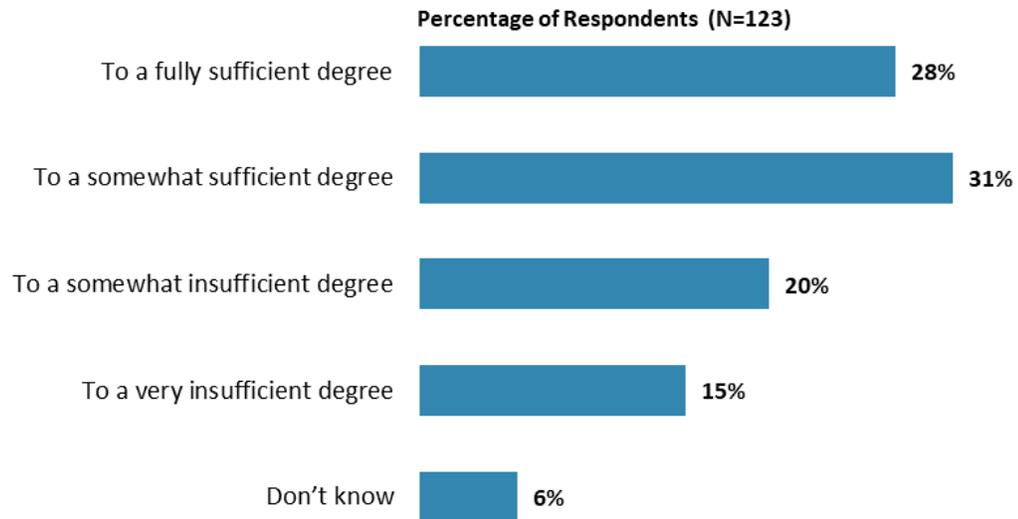


"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Somalia?" (1-"Not effective at all", 10-"Very effective")



## VI. WBG's Support in Development Areas (continued)

### Helping the Poorest

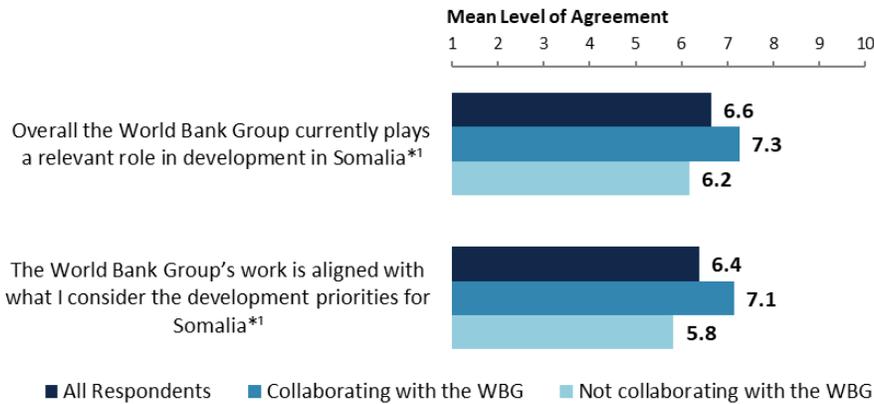


**"To what extent do you believe that the World Bank Group's work and support help the poorest in Somalia?" (Respondents chose from a list.)**



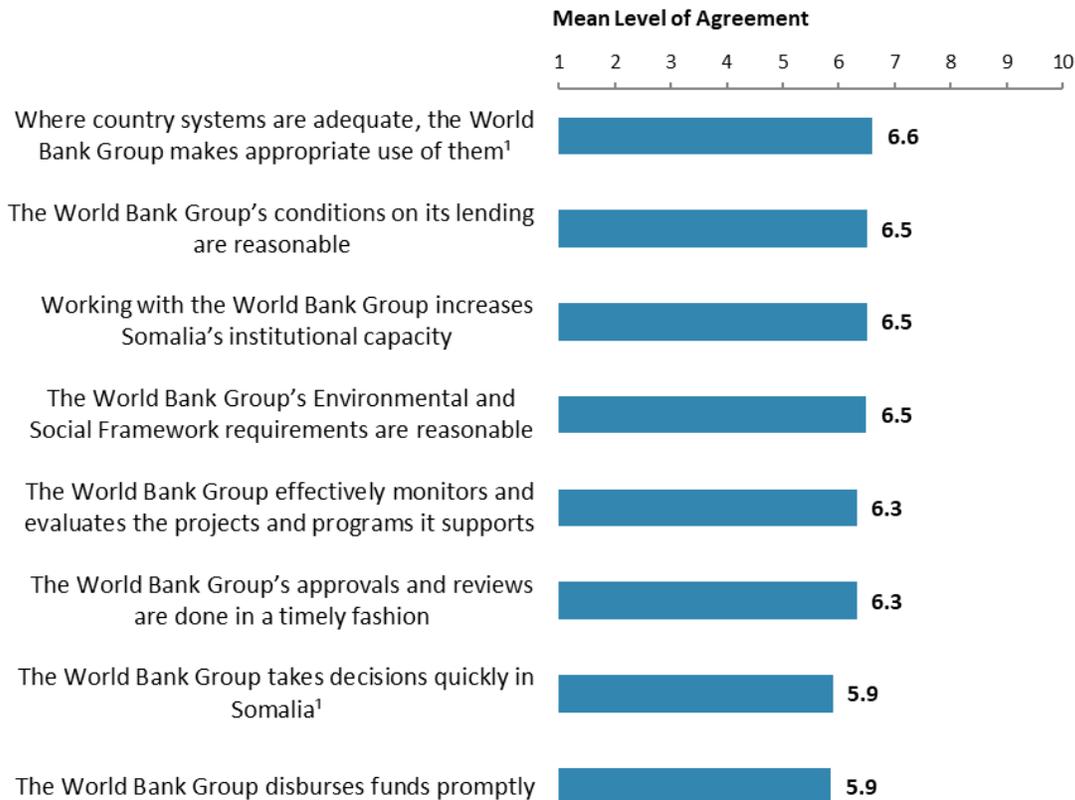
## VII. World Bank Group’s Work and Engagement on the Ground

### The World Bank Group’s Work in Somalia: Collaboration



**"To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Somalia?" (1-"Strongly disagree", 10-"Strongly agree")**  
*(\*Significantly different between collaborators and non-collaborators)*  
<sup>1</sup>Indicator Question

### Overall Perceptions



**"To what extent do you agree/disagree with the following statements?"**  
*(1-"Strongly disagree", 10-"Strongly agree")*  
<sup>1</sup>Indicator Question



## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner



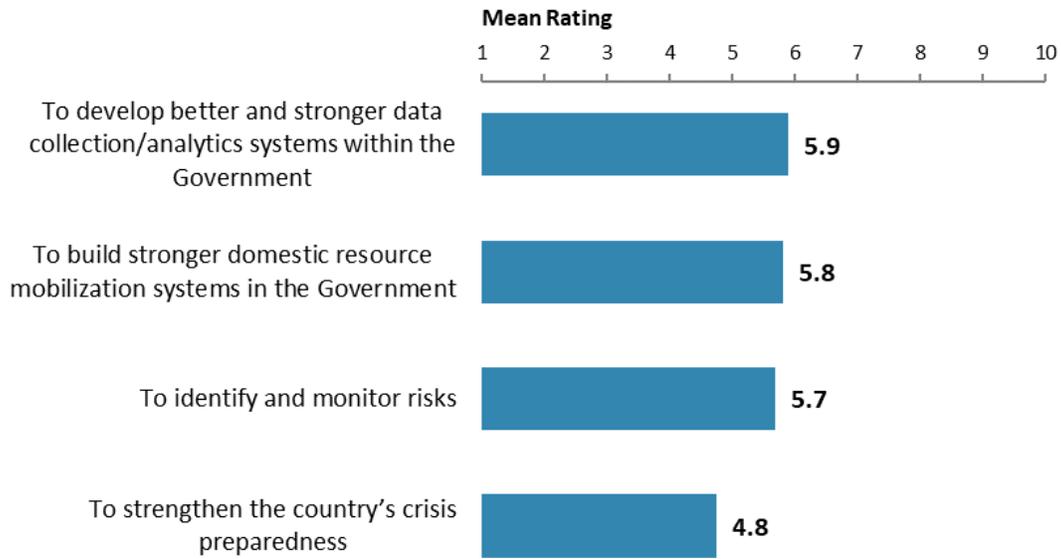
**"To what extent is the World Bank Group an effective development partner in Somalia, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

*<sup>1</sup>Indicator Question*



## VII. WBG's Work and Engagement on the Ground (continued)

### Effectiveness of WBG's Support

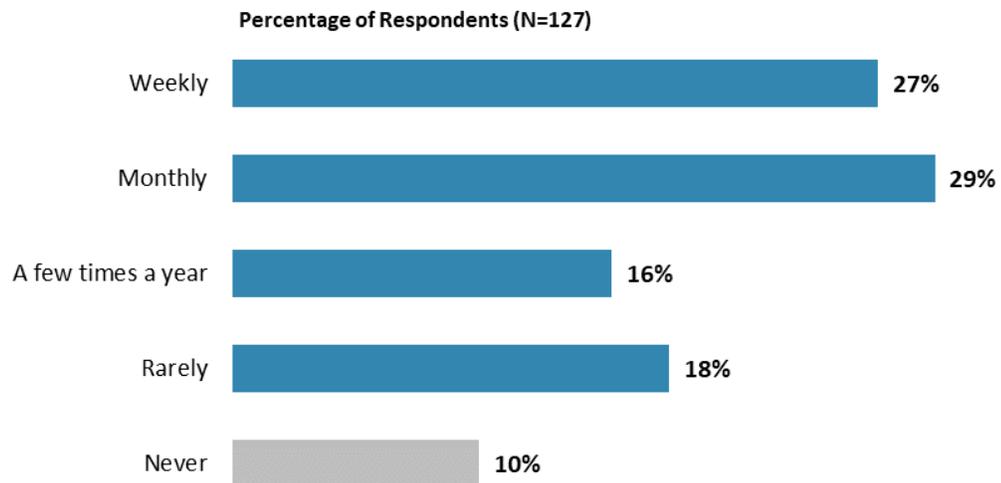


**"How effectively does the World Bank Group support Somalia's efforts ... ?"**  
(1 - "Not effectively at all", 10 - "Very effectively")



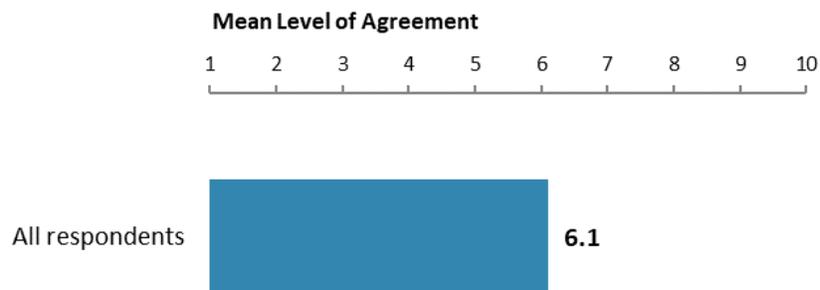
## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)

### Meeting Somalia's Knowledge Needs (*Indicator Question*)



"The World Bank Group meets Somalia's needs for knowledge services (e.g., research, analysis, data, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")



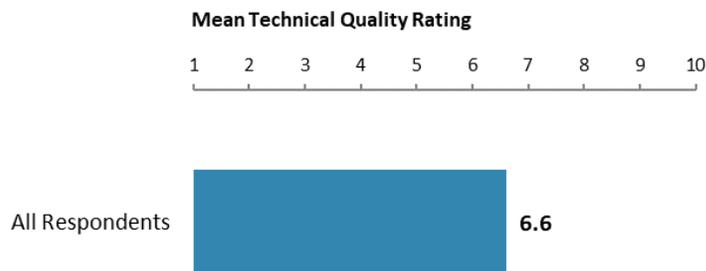
## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities *(Indicator Question)*



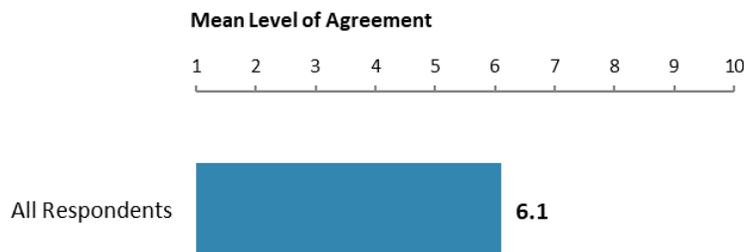
"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"  
*(1-"Not significant at all", 10-"Very significant")*

### Technical Quality of the WBG's Knowledge Work and Activities *(Indicator Question)*



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" *(1-"Very low technical quality", 10-"Very high technical quality")*

### Meeting Somalia's Needs for Financial Instruments *(Indicator Question)*

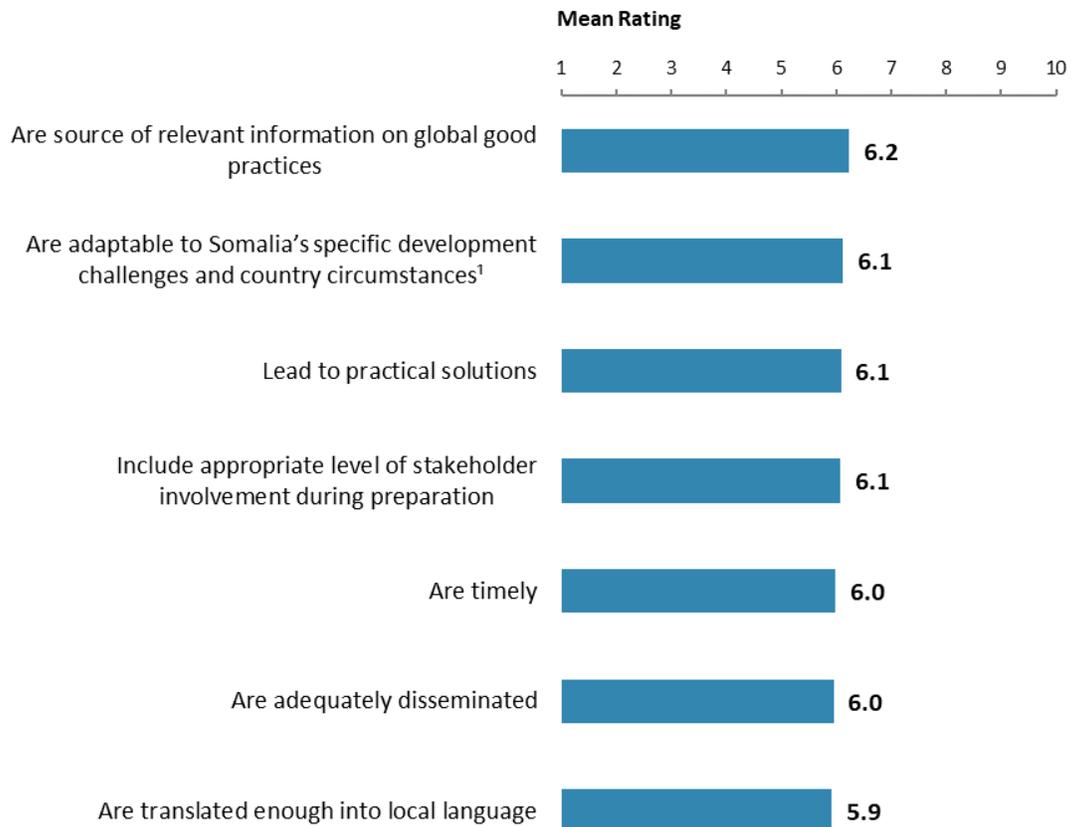


"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Somalia"  
*(1-"Strongly disagree", 10-"Strongly agree")*



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities



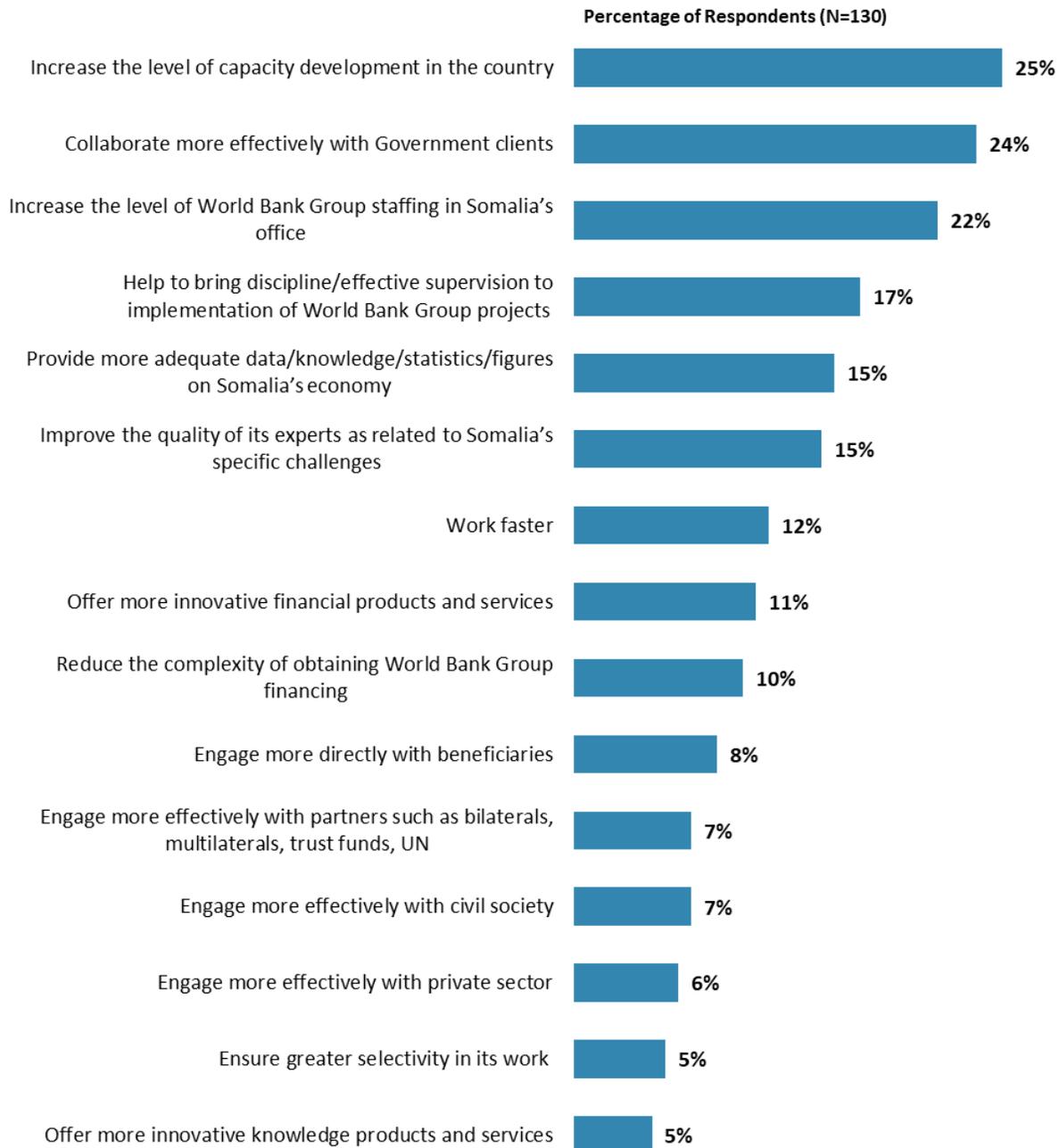
**"In Somalia, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")**

<sup>1</sup>Indicator Question



## IX. The Future Role of the World Bank Group in Somalia

### Making the World Bank Group of Greater Value

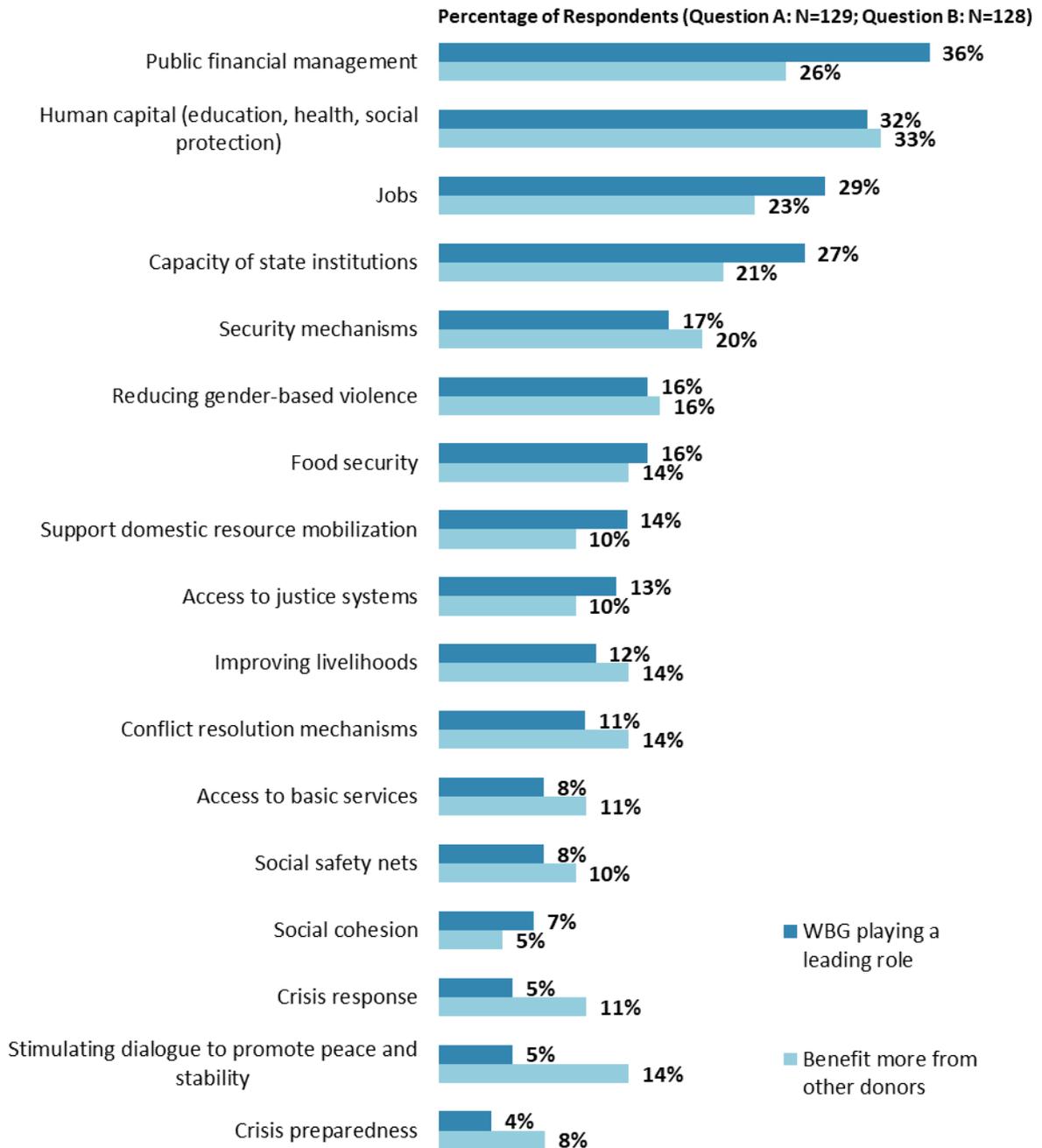


**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Somalia? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## IX. The Future Role of the WBG in Somalia (continued)

### The World Bank Group Playing a Leading Role vs. Other Donors



"Please answer the following questions:

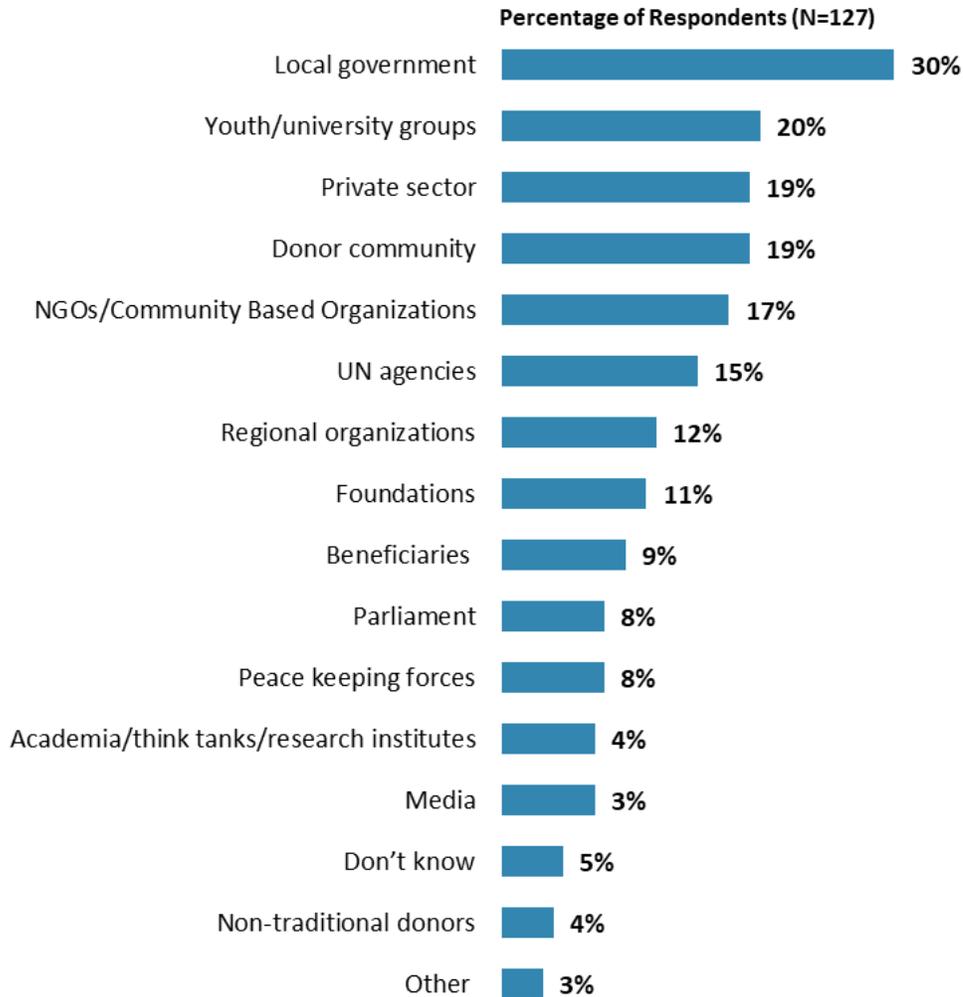
A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Somalia?

B. Which THREE areas below would benefit most from other donors in Somalia?"  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Somalia (continued)

### The World Bank Group Should Collaborate More with ...

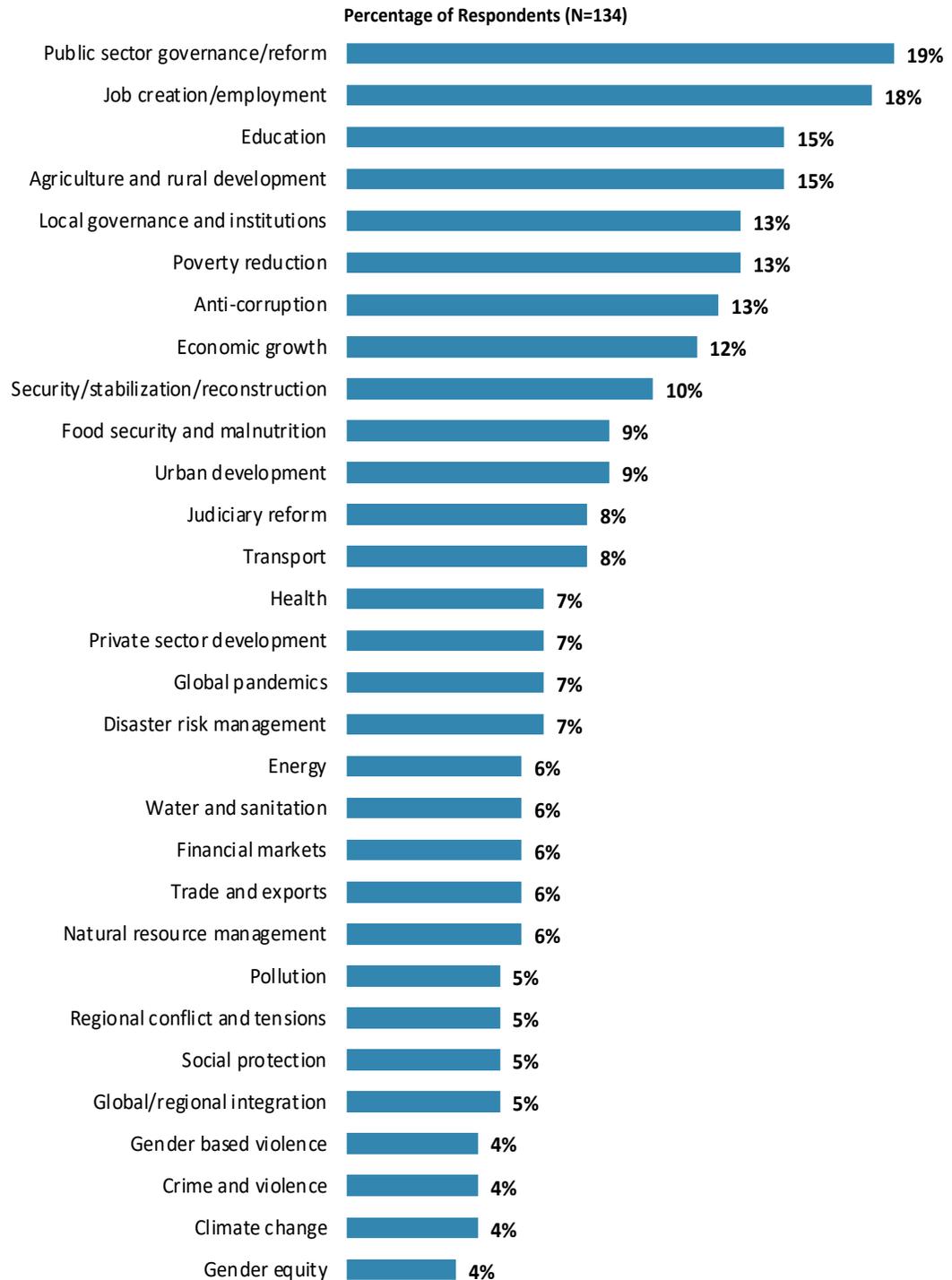


**"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## IX. The Future Role of the WBG in Somalia (continued)

### Where the World Bank Group Should Focus its Resources



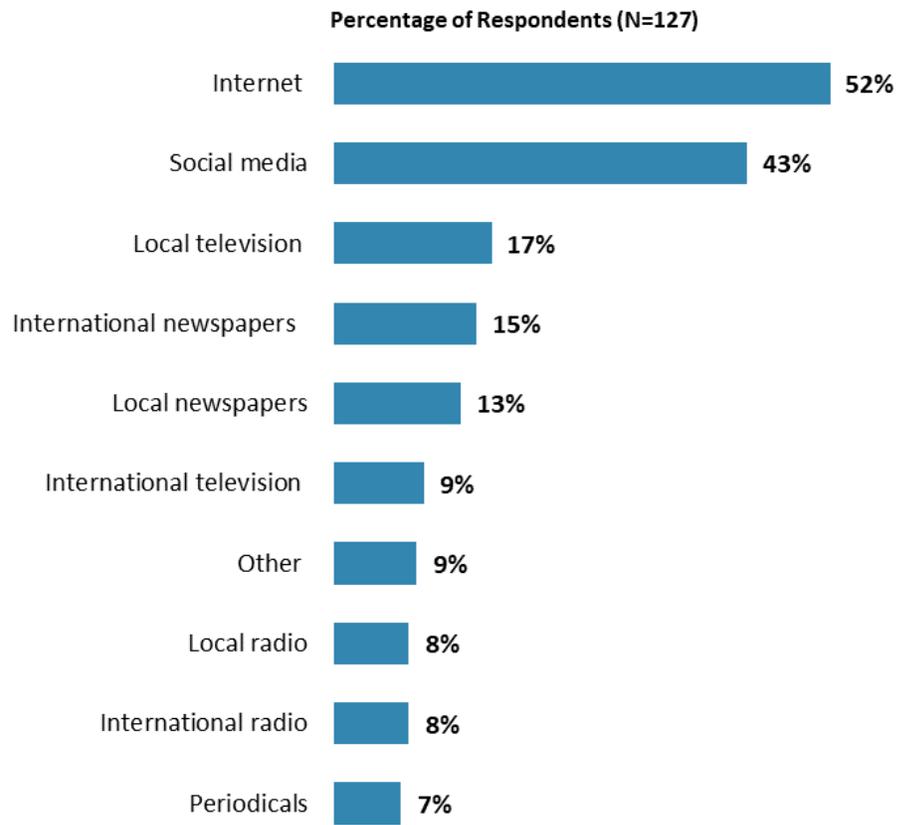
**“When thinking about how the World Bank Group can have the most impact on development results in Somalia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Somalia? (Choose no more than THREE)” (Respondents chose from a list. Responses combined. Top 30 of 34 response options shown)**



## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 55) for selected responses by stakeholder groups.*

### General Information Sources



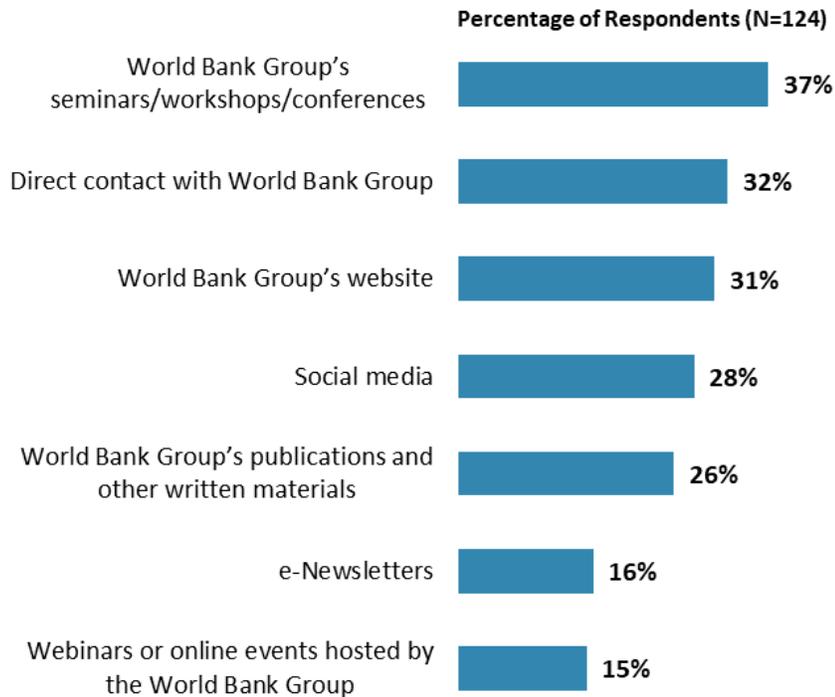
**"How do you get most of your information about economic and social development issues in Somalia? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



## X. Communication and Outreach (continued)

**Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 35) for reported frequency of interactions with key forms of World Bank Group communications.**

### Preferred Information Sources

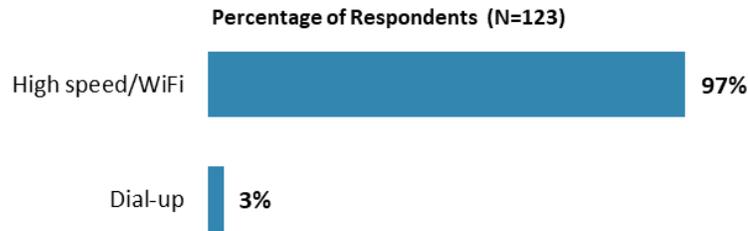


**"How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



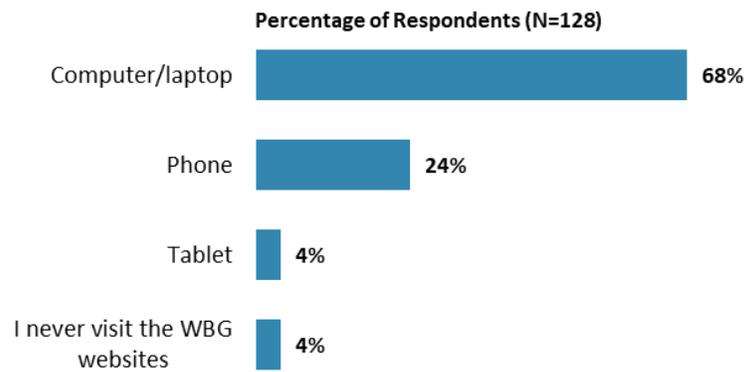
## X. Communication and Outreach (continued)

### Internet connection



"Which Internet connection do you use primarily when visiting a World Bank Group website?" (Respondents chose from a list.)

### Devices used to access WBG website



"What do you use primarily when visiting a World Bank Group website?" (Respondents chose from a list.)

### WBG Interaction Frequency



"How frequently do you interact with the World Bank Group now in Somalia?" (Respondents chose from a list.)



## XI. Appendices

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B. Responses to Selected Questions by Stakeholder Groups .....	55
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### SOMALIA





## Appendix A: Responses to All Questions across All Respondents (N=164)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. Overall Context

<b>1. In general, would you say that Somalia is headed in ... ?</b>	<b>Percentage of Respondents (N=162)</b>
The right direction	84.0%
The wrong direction	6.2%
Not sure	9.9%

<b>2. Do you think that economic opportunity for citizens in Somalia is ... ?</b>	<b>Percentage of Respondents (N=162)</b>
Increasing	83.3%
Decreasing	3.1%
Staying about the same	13.6%

**A. Overall Context (continued)**

<b>3. Listed below are a number of development priorities in Somalia. Please identify which of the following you consider the most important development priorities in Somalia. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=162)</b>
Job creation/employment	22.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21.6%
Education	14.8%
Security/stabilization/reconstruction	14.2%
Anti-corruption	14.2%
Agriculture and rural development	12.3%
Economic growth	12.3%
Private sector development	11.1%
Poverty reduction	9.9%
Local governance and institutions	9.3%
Health	8.6%
Information and communications technology	8.6%
Judiciary reform	8.0%
Urban development	7.4%
Water and sanitation	7.4%
Transport (e.g., roads, bridges, transportation)	7.4%
Disaster risk management (e.g., drought, floods)	6.8%
Trade and exports	6.2%
Equality of opportunity (i.e., social inclusion)	6.2%
Energy	5.6%
Regional conflict and tensions	5.6%
Financial markets	5.6%
Global pandemics (e.g., COVID-19)	5.6%
Food security and malnutrition	4.9%
Pollution	4.9%
Crime and violence	4.9%
Social cohesion	4.9%
Social protection (e.g., pensions, targeted social assistance)	3.7%
Gender based violence	3.7%
Global/regional integration	3.1%
Natural resource management	3.1%
Gender equity (closing the gap between women and men, and boys and girls)	2.5%
Climate change (e.g., mitigation, adaptation)	2.5%
Disease (e.g., cholera)	1.9%

**A. Overall Context (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Somalia? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=149)</b>
Anti-corruption	26.8%
Agriculture and rural development	20.8%
Economic growth	19.5%
Job creation/employment	17.4%
Security/stabilization/reconstruction	16.8%
Education	12.8%
Disaster risk management (e.g., drought, floods)	10.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	10.7%
Food security and malnutrition	10.7%
Water and sanitation	10.1%
Natural resource management	10.1%
Trade and exports	9.4%
Judiciary reform	9.4%
Private sector development	9.4%
Health	8.7%
Global pandemics (e.g., COVID-19)	7.4%
Equality of opportunity (i.e., social inclusion)	6.0%
Transport (e.g., roads, bridges, transportation)	6.0%
Pollution	6.0%
Urban development	6.0%
Information and communications technology	5.4%
Crime and violence	5.4%
Energy	5.4%
Global/regional integration	5.4%
Local governance and institutions	4.7%
Financial markets	4.7%
Disease (e.g., cholera)	4.0%
Social cohesion	4.0%
Regional conflict and tensions	4.0%
Gender based violence	3.4%
Social protection (e.g., pensions, targeted social assistance)	2.0%
Climate change (e.g., mitigation, adaptation)	2.0%
Gender equity (closing the gap between women and men, and boys and girls)	1.3%

**A. Overall Context (continued)**

5. Please describe the direction Somalia is moving in, when considering...?	N	Direction				
		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1. Human development (e.g., health, education, and social protection)	137	19.7%	8.0%	29.2%	30.7%	12.4%
2. Equal opportunity for girls and boys, men and women	118	11.9%	19.5%	34.7%	27.1%	6.8%
3. Growing Somalia's economy in a way that leads to jobs and employment	124	13.7%	12.9%	28.2%	35.5%	9.7%
4. The gap between the rich and the poor	119	13.4%	23.5%	34.5%	21.8%	6.7%
5. Making government more effective	108	8.3%	15.7%	17.6%	41.7%	16.7%
6. Anti-corruption	109	18.3%	21.1%	23.9%	30.3%	6.4%
7. Attracting new sources of foreign investment	116	12.1%	16.4%	26.7%	33.6%	11.2%

6. Listed below are global challenges. Which do you think have the most serious impact on Somalia? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=144)
Terrorism	43.8%
Jobs/employment	29.2%
Fragility in Somalia or neighboring countries	23.6%
Geopolitical uncertainty	20.1%
Environmental degradation	15.3%
The gap between the rich and the poor	14.6%
Climate change	12.5%
Technology based disruption	11.1%
Trade constraints	10.4%
Migrants and refugees	9.7%

**A. Overall Context (continued)**

<b>7. When economic and/or social reform efforts fail or are slow to take place in Somalia, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=138)</b>
Corruption	27.5%
Political pressures and obstacles	26.8%
Ongoing conflict and instability	22.5%
Poor coordination within the government	21.7%
Inadequate level of government accountability	18.1%
Reforms are not well thought out in light of country challenges	16.7%
Inadequate level of capacity in the government	15.9%
Private sector involvement and/or influence	15.9%
Inadequate funding	10.1%
Inadequate level of donor coordination	8.0%
Inadequate level of citizen/civil society participation	6.5%
Inadequate level of private sector participation	3.6%
Other	0.0%

<b>8. To what extent do you trust each of the following groups to do what is right?*</b> (1-To no degree at all, 10-To a very significant degree)	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. The national-level government	121	7	5.93	3.10
2. Subnational government	98	3	5.13	2.70
3. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	93	13	6.26	2.82
4. The World Bank Group*	101	5	6.69	2.79
5. The International Monetary Fund	101	3	6.22	2.82
6. The United Nations (UN)	99	5	6.00	2.90
7. Regional development banks	101	3	5.66	2.74
8. Regional trade organizations (e.g., the Intergovernmental Authority on Development)	101	7	5.43	2.63
9. Somalia's Central Bank	93	8	6.22	2.85
10. International private sector	89	8	5.51	2.66
11. Domestic private sector	90	6	5.84	2.58
12. International civil society (e.g., NGOs, CBOs)	89	9	5.73	2.60
13. Domestic civil society (e.g., NGOs, CBOs)	94	6	5.32	2.36
14. Faith-based institutions	93	4	5.09	2.64
15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	96	6	5.50	2.61
16. International media and their web presence	96	6	5.77	2.67
17. Web based media (i.e., blogs, social media, other web-based news and information sources)	97	7	5.80	2.71

<b>9. When thinking about development efforts in Somalia, do you think that civil society (e.g., NGOs, CBOs) should ... ?</b>	<b>Percentage of Respondents (N=126)</b>
Engage significantly less	19.0%
Engage somewhat less	23.8%
Engage somewhat more	19.0%
Engage significantly more	29.4%
Engage at the same level it does currently	8.7%
Don't know	0.0%

**A. Overall Context (continued)**

10. To what extent do you trust domestic private sector to engage in equitable, quality public service delivery in Somalia?	Percentage of Respondents (N=132)
To a very low degree	25.0%
To a somewhat low degree	28.0%
To a somewhat high degree	30.3%
To a very high degree	10.6%
Don't know	6.1%

11. To what extent do you trust international private sector to engage in equitable, quality public service delivery in Somalia?	Percentage of Respondents (N=133)
To a very low degree	28.6%
To a somewhat low degree	24.8%
To a somewhat high degree	27.1%
To a very high degree	17.3%
Don't know	2.3%

12. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Somalia. (Choose no more than TWO)	Percentage of Respondents (N=136)
Lack of security (i.e., conflict and violence)	33.8%
Political uncertainty	30.1%
Weak institutional capacity	27.9%
Weak accountability	16.9%
Low levels of political and economic inclusion	14.7%
Crime and violence	11.8%
High levels of corruption	11.0%
Lack of access to development finance	11.0%
Policy inconsistency	10.3%
Food insecurity	7.4%
Weak social cohesion	5.9%
None. I do not consider Somalia a fragile state.	3.7%
High influx of refugees/migrants	0.7%
Other	0.0%

**B. Overall Attitudes toward the World Bank Group**

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Somalia? (1-Not familiar at all, 10-Extremely familiar)	133	n/a	5.67	2.97

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Somalia? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Somalia*	129	2	6.65	2.86
3. The World Bank Group's work is aligned with what I consider the development priorities for Somalia*	105	3	6.44	2.88

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>Effectiveness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
4. Overall, please rate your impression of the World Bank Group's effectiveness in Somalia.* (1-Not effective at all, 10-Very effective)	126	4	6.52	2.76

<b>Achieving Development Results</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
5. To what extent does the World Bank Group's work help to achieve development results in Somalia?* (1-To no degree at all, 10-To a very significant degree)	120	5	6.51	2.72

<b>Influencing the Development Agenda</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
6. To what extent does the World Bank Group influence the development agenda in Somalia?* (1-To no degree at all, 10-To a very significant degree)	125	3	6.14	2.66

<b>7. To what extent do you believe that the World Bank Group's work and support help the poorest in Somalia? (Select only ONE response)</b>	<b>Percentage of Respondents (N=123)</b>
To a fully sufficient degree	27.6%
To a somewhat sufficient degree	30.9%
To a somewhat insufficient degree	20.3%
To a very insufficient degree	15.4%
Don't know	5.7%

<b>8. When thinking about the World Bank Group's role in Somalia, which activity do you VALUE the most? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=134)</b>
Donor coordination	29.9%
Financial resources	26.9%
Capacity development related to World Bank Group supported projects	24.6%
Policy advice, studies, analyses	21.6%
Technical assistance	20.9%
Data and statistics	14.9%
Promoting knowledge sharing	11.2%
Mobilizing third party financial resources	11.2%
Implementation support	10.4%
Bringing together different groups of stakeholders	9.0%
Strategy formulation (e.g., PRSP assistance)	7.5%
Other	1.5%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Somalia? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=133)</b>
Inadequate World Bank Group's staffing in Somalia	21.8%
World Bank Group's processes too slow and complex	21.1%
Not focused enough on issues that are unique to post-conflict countries	16.5%
Not willing to honestly criticize policies and reform efforts in the country	15.8%
Not collaborating enough with private sector	15.0%
Too influenced by developed countries	14.3%
Staff too inaccessible	13.5%
Not aligned with country priorities	11.3%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	10.5%
Not adequately sensitive to political/social realities in Somalia	9.0%
Not enough public disclosure of its work	9.0%
Not sufficiently focused on sustainable results	8.3%
Arrogant in its approach	8.3%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	7.5%
Not adequately flexible	6.0%
Other	0.0%
Don't know	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. When thinking about how the World Bank Group can have the most impact on development results in Somalia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Somalia? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=134)</b>
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18.7%
Job creation/employment	17.9%
Education	14.9%
Agriculture and rural development	14.9%
Local governance and institutions	13.4%
Poverty reduction	13.4%
Anti-corruption	12.7%
Economic growth	11.9%
Security/stabilization/reconstruction	10.4%
Food security and malnutrition	9.0%
Urban development	9.0%
Judiciary reform	8.2%
Transport (e.g., roads, bridges, transportation)	8.2%
Health	6.7%
Private sector development	6.7%
Global pandemics (e.g., COVID-19)	6.7%
Disaster risk management (e.g., drought, floods)	6.7%
Energy	6.0%
Water and sanitation	6.0%
Financial markets	6.0%
Trade and exports	6.0%
Natural resource management	6.0%
Pollution	5.2%
Regional conflict and tensions	5.2%
Social protection (e.g., pensions, targeted social assistance)	5.2%
Global/regional integration	5.2%
Gender based violence	4.5%
Crime and violence	4.5%
Climate change (e.g., mitigation, adaptation)	4.5%
Gender equity (closing the gap between women and men, and boys and girls)	3.7%
Equality of opportunity (i.e., social inclusion)	3.0%
Social cohesion	3.0%
Disease (e.g., cholera)	2.2%
Information and communications technology	2.2%

**C. World Bank Group's Work and Engagement on the Ground**

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Somalia solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	123	8	5.80	2.91

**C. World Bank Group's Work and Engagement on the Ground (continued)**

<b>Staffing adequacy</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. To what extent do you believe the World Bank Group is adequately staffed in Somalia? (1-To no degree at all, 10-To a very significant degree)	115	11	5.33	2.85

<b>To what extent is the World Bank Group an effective development partner in Somalia, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. Responsiveness to needs*	113	7	5.79	2.94
4. Flexibility (in terms of the institution's products and services)*	103	2	5.86	2.58
5. Flexibility (in terms of changing country circumstances)*	102	3	5.73	2.68
6. Being inclusive*	95	4	5.94	2.76
7. Openness (sharing data and other information)*	95	4	6.14	2.76
8. Collaboration with the Government*	92	6	6.73	2.74
9. The speed in which it gets things accomplished on the ground*	99	5	5.82	2.51
10. Helping to bring discipline/effective supervision to implementation of investment projects*	95	5	6.46	2.58
11. Collaboration with civil society*	91	5	5.67	2.74
12. Staff accessibility*	87	2	5.61	2.70
13. Collaboration with other donors and development partners*	89	5	6.65	2.34
14. Collaboration with the private sector*	93	6	5.62	2.51
15. Collaboration with the UN*	83	9	6.83	2.47
16. Straightforwardness and honesty*	85	5	6.40	2.45
17. Treating clients and stakeholders in Somalia with respect*	89	7	6.67	2.62
18. Being a long-term partner*	93	7	6.88	2.59

<b>To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
19. The World Bank Group disburses funds promptly	117	11	5.95	3.21
20. The World Bank Group effectively monitors and evaluates the projects and programs it supports	105	6	6.33	2.89
21. The World Bank Group's approvals and reviews are done in a timely fashion	104	7	6.30	2.64
22. The World Bank Group's Environmental and Social Framework requirements are reasonable	101	8	6.50	2.53
23. The World Bank Group's conditions on its lending are reasonable	98	10	6.56	2.65
24. The World Bank Group takes decisions quickly in Somalia*	97	5	6.04	2.77
25. Working with the World Bank Group increases Somalia's institutional capacity	104	1	6.59	2.65
26. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	100	5	6.67	2.71

	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
27. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Somalia? (1-To no degree at all, 10-To a very significant degree)	115	10	6.21	2.78

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Somalia? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
28. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, Externally Financed Outputs, etc.) meet the needs of Somalia*	110	11	6.12	2.73
29. The World Bank Group meets Somalia's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	104	7	6.11	2.50

30. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Somalia? (Select only ONE response)	Percentage of Respondents (N=124)
Very familiar	25.0%
Somewhat familiar	41.1%
Somewhat unfamiliar	12.1%
Very unfamiliar	12.9%
Don't know	8.9%

How effectively does the World Bank Group support Somalia's efforts ... ? (1-Not effectively at all, 10-Very effectively)	Effectiveness			
	N	DK	Mean	SD
31. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	122	6	5.84	3.19
32. To develop better and stronger data collection/analytics systems within the Government	107	5	5.98	2.74
33. To strengthen the country's crisis preparedness	104	4	5.91	2.96
34. To identify and monitor risks	104	7	5.75	2.76

Systematic Country Diagnostic and Country Partnership Framework	N	DK	Mean	SD
35. How effectively does the World Bank Group's SCD and CPF activities support Somalia's efforts to manage crisis related risks? (1- Not effectively at all, 10- Very effectively)	90	28	6.18	2.83

Support for Refugees	N	DK	Mean	SD
36. To what extent do you believe that the donor community is doing enough to support the government's efforts related to Internally Displaced Persons in Somalia? (1-To no degree at all, 10-To a very significant degree)	112	8	5.58	2.78

**C. World Bank Group's Work and Engagement on the Ground (continued)**

<b>37. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the displacement crisis in Somalia? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=124)</b>
Public services	33.1%
Jobs	32.3%
Education	27.4%
Health	23.4%
Infrastructure	22.6%
Supporting poor and marginalized local communities	19.4%
Business development	15.3%
Macro issues (fiscal accounts, balance of payments, etc.)	10.5%
Social cohesion	5.6%
Other	1.6%
Don't know	1.6%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Somalia? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance, income support to the most vulnerable)	94	33	5.93	3.13
2. Gender equity (closing the gap between women and men, and boys and girls)	88	19	5.88	2.92
3. Private sector development	81	18	5.75	3.03
4. Education	86	15	5.99	2.83
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	96	10	6.77	2.79
6. Global/regional integration	78	25	6.26	2.82
7. Food security	71	24	6.10	2.96
8. Urban development	76	18	6.07	2.98
9. Energy	81	15	5.86	2.96
10. Water and sanitation	77	17	5.79	2.98
11. Pollution	85	11	5.59	3.06
12. Job creation/employment	72	18	6.07	2.87
13. Health	76	15	5.25	2.86
14. Financial markets	75	19	5.15	3.01
15. Transport (e.g., roads, bridges, transportation)	72	17	5.07	3.02
16. Agriculture and rural development	70	22	5.16	3.14
17. Trade and exports	69	20	4.70	3.20
18. Crime and violence	74	16	5.00	3.11
19. Natural resource management	68	21	4.93	3.20
20. Climate change (e.g., mitigation, adaptation)	78	11	5.79	2.99
21. Poverty reduction	82	8	5.73	2.93
22. Anti-corruption	77	16	5.35	2.96
23. Judiciary reform	76	19	5.32	3.05
24. Economic growth	65	23	5.05	3.28
25. Disaster risk management	78	18	5.59	3.04
26. Equality of opportunity (i.e., social inclusion)	68	18	5.04	2.96
27. Communicable/non-communicable diseases	74	15	4.88	3.02
28. Information and communications technology	84	8	5.79	2.92
29. Gender based violence	77	20	5.65	3.09

2. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?	Percentage of Respondents (N=117)
Increased its emphasis recently	57.3%
Decreased its emphasis recently	13.7%
Emphasis has remained pretty consistent over time	14.5%
Don't know	14.5%

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=127)
Weekly	26.8%
Monthly	29.1%
A few times a year	15.7%
Rarely	18.1%
Never	10.2%

In Somalia, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	106	10	6.01	3.10
3. Include appropriate level of stakeholder involvement during preparation	94	16	6.12	2.98
4. Lead to practical solutions	94	10	6.13	2.90
5. Are source of relevant information on global good practices	94	10	6.30	2.65
6. Are adequately disseminated	82	15	5.94	2.71
7. Are translated enough into local language	83	14	5.94	2.92
8. Are adaptable to Somalia's specific development challenges and country circumstances*	94	10	6.16	2.55

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	110	11	6.25	2.75
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	112	7	6.60	2.62

**F. The Future Role of the World Bank Group in Somalia**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Somalia? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=130)
Increase the level of capacity development in the country	25.4%
Collaborate more effectively with Government clients (e.g., national, state, local)	23.8%
Increase the level of World Bank Group staffing in Somalia's office	21.5%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	16.9%
Provide more adequate data/knowledge/statistics/figures on Somalia's economy	15.4%
Improve the quality of its experts as related to Somalia's specific challenges	14.6%
Work faster	11.5%
Offer more innovative financial products and services	10.8%
Reduce the complexity of obtaining World Bank Group financing	10.0%
Engage more directly with beneficiaries	8.5%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	6.9%
Engage more effectively with civil society (e.g., NGOs, CBOs)	6.9%
Engage more effectively with private sector	6.2%
Ensure greater selectivity in its work	5.4%
Offer more innovative knowledge products and services	4.6%
Other	0.8%

**F. The Future Role of the World Bank Group in Somalia (continued)**

<b>2A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Somalia? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=129)</b>
Public financial management	36.4%
Human capital (education, health, social protection)	31.8%
Jobs	28.7%
Capacity of state institutions	27.1%
Security mechanisms	17.1%
Reducing gender-based violence	15.5%
Food security	15.5%
Support domestic resource mobilization	14.0%
Access to justice systems	13.2%
Improving livelihoods	11.6%
Conflict resolution mechanisms	10.9%
Access to basic services	7.8%
Social safety nets	7.8%
Social cohesion	7.0%
Crisis response	5.4%
Stimulating dialogue to promote peace and stability	5.4%
Crisis preparedness	3.9%

<b>2B. Which THREE areas below would benefit most from other donors in Somalia? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=128)</b>
Human capital (education, health, social protection)	32.8%
Public financial management	25.8%
Jobs	23.4%
Capacity of state institutions	21.1%
Security mechanisms	19.5%
Reducing gender-based violence	16.4%
Conflict resolution mechanisms	14.1%
Improving livelihoods	14.1%
Food security	14.1%
Stimulating dialogue to promote peace and stability	14.1%
Crisis response	10.9%
Access to basic services	10.9%
Access to justice systems	10.2%
Support domestic resource mobilization	10.2%
Social safety nets	10.2%
Crisis preparedness	7.8%
Social cohesion	4.7%

**F. The Future Role of the World Bank Group in Somalia (continued)**

<b>3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=127)</b>
Local government	29.9%
Youth/university groups	19.7%
Private sector	18.9%
Donor community	18.9%
NGOs/Community Based Organizations	17.3%
UN agencies	15.0%
Regional organizations (e.g., the Intergovernmental Authority on Development)	11.8%
Foundations	11.0%
Beneficiaries	9.4%
Parliament	7.9%
Peace keeping forces	7.9%
Academia/think tanks/research institutes	7.1%
Media	7.1%
Don't know	4.7%
Non-traditional donors	3.9%
Other	3.1%

<b>4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Somalia? (Select no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=128)</b>
United Nations Development Program (UNDP)	38.3%
The United Nations International Children's Emergency Fund (UNICEF)	26.6%
World Health Organization (WHO)	25.0%
World Food Program (WFP)	19.5%
United Nations Peacekeeping	18.8%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	11.7%
The International Committee of the Red Cross (ICRC)	10.9%
Save the Children	10.2%
Don't know	6.3%
The Red Cross	5.5%

<b>5. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=125)</b>
Organize more joint meetings and missions with the UN	44.8%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	38.4%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	30.4%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	28.8%
Share more information about the World Bank Group's activities, products, and knowledge	20.0%
Involve UN experts to a greater degree in World Bank Group activities	20.0%
Other	1.6%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Somalia?</b>	<b>Percentage of Respondents (N=129)</b>
Never	17.1%
Less than once a year	30.2%
Once a year to a few times a year	20.9%
Less than once a month	10.9%
At least once a month	14.7%
At least once a week	6.2%

<b>2. How do you get most of your information about economic and social development issues in Somalia? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=127)</b>
Internet	52.0%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	43.3%
Local television	16.5%
International newspapers	15.0%
Local newspapers	13.4%
International television	9.4%
Other	8.7%
Local radio	7.9%
International radio	7.9%
Periodicals	7.1%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=124)</b>
World Bank Group's seminars/workshops/conferences	37.1%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	32.3%
World Bank Group's website	30.6%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	28.2%
World Bank Group's publications and other written materials	25.8%
e-Newsletters	16.1%
Webinars or online events hosted by the World Bank Group	15.3%

<b>4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)</b>	<b>Percentage of Respondents (N=123)</b>
High speed/WiFi	96.7%
Dial-up	3.3%

<b>5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)</b>	<b>Percentage of Respondents (N=128)</b>
Computer/laptop	68.0%
Phone	24.2%
Tablet	3.9%
I never visit the WBG websites	3.9%

**G. Communication and Information Sharing (continued)**

6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	127	16.5%	19.7%	43.3%	20.5%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	104	13.5%	37.5%	30.8%	18.3%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	115	18.3%	28.7%	29.6%	23.5%
Visited a WBG website (e.g., read a blog, used data)	105	16.2%	22.9%	45.7%	15.2%
Attended an event/conference hosted by the WBG	104	5.8%	20.2%	41.3%	32.7%
Watched a webinar or online event hosted by the WBG	103	7.8%	34.0%	34.0%	24.3%
Read some or all of a WBG research paper or publication	101	12.9%	24.8%	47.5%	14.9%
Met professionally with WBG staff	104	13.5%	26.0%	34.6%	26.0%
Read a WBG e-newsletter	109	13.8%	23.9%	40.4%	22.0%

**H. Background Information**

1. Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=159)
Employee of Ministry, Ministerial Department, Implementation Agency	25.2%
Private Sector Organization	13.8%
Office of the President, Prime Minister	11.9%
NGO/Community Based Organization	8.2%
Project Management Unit (PMU) overseeing implementation of WBG project/	5.7%
Public-Private Partnership	5.0%
Office of Parliamentarian	4.4%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	4.4%
Local Government Office or Staff	3.8%
Office of Minister	3.1%
Multilateral Agency (e.g., UN, regional development bank)	3.1%
Trade Union	3.1%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	2.5%
Youth Group	1.9%
Media (press, radio, TV, web, etc.)	1.9%
Bilateral Agency (e.g., embassy, diplomatic, military)	0.6%
Financial Sector/Private Bank	0.6%
Faith-Based Group	0.6%
Judicial System (e.g., courts)	0.0%
State-Owned Enterprise	0.0%
Academia/Research Institute/Think Tank	0.0%
Other	0.0%

**H. Background Information (continued)**

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=156)</b>
Macroeconomics, fiscal management	12.8%
Governance, anti-corruption	9.0%
Urban development	7.7%
Health, nutrition	6.4%
Fragility, conflict, violence, refugees	6.4%
Digital development and technology (ICT)	5.8%
Education	5.1%
Jobs	5.1%
Trade and competitiveness	5.1%
Social protection	4.5%
Transport	4.5%
Water, sanitation	3.8%
Finance and markets	3.8%
Other	3.8%
Poverty	2.6%
Demographics, migration	2.6%
Agriculture, rural development	1.9%
Tourism	1.9%
Communications, public affairs	1.9%
Energy	1.3%
Climate change	1.3%
Gender	1.3%
Generalist (specialized in multiple sectors)	1.3%
Environment, natural resources	0.0%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Somalia?</b>	<b>Percentage of Respondents (N=151)</b>
Yes	45.0%
No	55.0%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Somalia? (Select only ONE response)</b>	<b>Percentage of Respondents (N=77)</b>
The World Bank (IDA)	89.6%
The International Finance Corporation (IFC)	9.1%
The Multilateral Investment Guarantee Agency (MIGA)	1.3%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=75)</b>
Yes	60.0%
No	40.0%

**H. Background Information (continued)**

<b>6. Which of the following describes most of your exposure to the World Bank Group in Somalia? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=154)</b>
Use World Bank Group reports/data	35.1%
Collaborate as part of my professional duties	31.2%
Engage in World Bank Group related/sponsored events/activities	29.2%
Use World Bank Group website for information, data, research, etc.	26.6%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	25.3%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=159)</b>
Female	22.0%
Male	78.0%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=163)</b>
25 and under	3.7%
26-35	46.0%
36-45	27.6%
46-55	18.4%
56 and above	4.3%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=159)</b>
In a capital city in Somalia	79.2%
In a rural area of Somalia	16.4%
Outside Somalia	4.4%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>2</sup>

- Office of the President/ Prime Minister/ Office of Minister N= 24    ● Employee of Ministry, Ministerial Department, Implementation Agency N=40
- Local Government Office or Staff/ Independent Govt Institution/ Office of Parliamentarian/ Project Management Units (PMU)/ Consultant on WBG project N=26 (Other Gov-t Institutions/ Organization)    ● Private Sector Organization/ Financial Sector/ Private Bank/ Public-Private Partnership N=31 (Private Sector)
- NGO/Community Based Organization/ Private Foundation/ Trade union/ Youth Group N=23 (CSO)    ● Other<sup>3</sup> N=9

### A. Overall Context

In general, would you say that Somalia is headed in ... ?

Percentage of Respondents	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
The right direction*	91.7%	90.0%	92.3%	83.9%	65.5%	66.7%
The wrong direction	8.3%	2.5%	0.0%	6.5%	10.3%	22.2%
Not sure	0.0%	7.5%	7.7%	9.7%	24.1%	11.1%

\*Significantly different between stakeholder groups

<sup>2</sup> Only 159 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>3</sup> Includes the following categories: Bilateral Agency (N=1), Multilateral Agency (N=5) and Media (N=3). There were no respondents from the judicial system, from state-owned enterprises, from academia/research Institute/think tank and from other.

**A. Overall Context (continued)**

Listed below are a number of development priorities in Somalia. Please identify which of the following you consider the most important development priorities in Somalia. (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Social protection	4.2%	0.0%	0.0%	6.5%	10.3%	0.0%
Gender equity	0.0%	2.6%	0.0%	3.2%	6.9%	0.0%
Private sector development*	12.5%	7.7%	11.5%	25.8%	0.0%	0.0%
Education	25.0%	15.4%	19.2%	3.2%	17.2%	11.1%
Security/stabilization/reconstruction	16.7%	17.9%	3.8%	3.2%	24.1%	33.3%
Public sector governance/reform	25.0%	33.3%	15.4%	12.9%	13.8%	33.3%
Global/regional integration	8.3%	0.0%	0.0%	3.2%	6.9%	0.0%
Food security and malnutrition*	0.0%	5.1%	11.5%	0.0%	3.4%	22.2%
Urban development	0.0%	5.1%	15.4%	3.2%	17.2%	0.0%
Energy	8.3%	7.7%	0.0%	6.5%	6.9%	0.0%
Water and sanitation	4.2%	12.8%	11.5%	6.5%	3.4%	0.0%
Regional conflict and tensions	16.7%	5.1%	3.8%	0.0%	3.4%	11.1%
Pollution	4.2%	2.6%	3.8%	12.9%	3.4%	0.0%
Job creation/employment	37.5%	25.6%	7.7%	29.0%	20.7%	0.0%
Health	12.5%	10.3%	11.5%	3.2%	0.0%	22.2%
Financial markets	8.3%	5.1%	3.8%	3.2%	10.3%	0.0%
Gender based violence*	0.0%	0.0%	0.0%	6.5%	13.8%	0.0%
Transport	0.0%	7.7%	15.4%	9.7%	0.0%	22.2%
Agriculture and rural development	8.3%	17.9%	23.1%	12.9%	3.4%	0.0%
Trade and exports	4.2%	2.6%	7.7%	9.7%	10.3%	0.0%
Crime and violence	0.0%	2.6%	15.4%	0.0%	6.9%	11.1%
Social cohesion	8.3%	0.0%	3.8%	3.2%	6.9%	22.2%
Natural resource management	0.0%	0.0%	3.8%	9.7%	0.0%	11.1%
Climate change	4.2%	0.0%	3.8%	0.0%	3.4%	11.1%
Poverty reduction	8.3%	15.4%	11.5%	12.9%	3.4%	0.0%
Anti-corruption	16.7%	12.8%	11.5%	12.9%	13.8%	22.2%
Judiciary reform	4.2%	12.8%	7.7%	6.5%	6.9%	11.1%
Economic growth	8.3%	15.4%	11.5%	3.2%	13.8%	11.1%
Local governance and institutions	16.7%	7.7%	11.5%	6.5%	6.9%	11.1%
Disaster risk management	0.0%	7.7%	11.5%	12.9%	3.4%	0.0%
Equality of opportunity	4.2%	2.6%	3.8%	9.7%	13.8%	0.0%
Disease (e.g., cholera)	0.0%	0.0%	3.8%	3.2%	3.4%	0.0%
Global pandemics (e.g., COVID-19)	4.2%	5.1%	7.7%	6.5%	3.4%	11.1%
Information and communications technology	4.2%	2.6%	19.2%	16.1%	6.9%	0.0%

\*Significantly different between stakeholder groups



**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in Somalia, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organization		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Political pressures and obstacles*	52.6%		21.2%		20.0%		33.3%		21.1%		0.0%	
Inadequate level of private sector participation	0.0%		3.0%		0.0%		10.0%		5.3%		0.0%	
Inadequate level of citizen/civil society participation	0.0%		3.0%		4.0%		16.7%		0.0%		12.5%	
Inadequate level of donor coordination	15.8%		3.0%		8.0%		3.3%		10.5%		12.5%	
Reforms are not well thought out in light of country challenges	0.0%		24.2%		24.0%		16.7%		15.8%		0.0%	
Poor coordination within the government	31.6%		24.2%		16.0%		26.7%		15.8%		0.0%	
Inadequate level of government accountability	15.8%		18.2%		24.0%		10.0%		31.6%		12.5%	
Inadequate level of capacity in the government*	10.5%		12.1%		16.0%		3.3%		26.3%		50.0%	
Corruption	26.3%		27.3%		36.0%		20.0%		26.3%		50.0%	
Private sector involvement and/or influence	31.6%		18.2%		16.0%		13.3%		5.3%		12.5%	
Ongoing conflict and instability	5.3%		27.3%		24.0%		16.7%		36.8%		37.5%	
Inadequate funding	5.3%		12.1%		12.0%		20.0%		0.0%		0.0%	
Other	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	

\*Significantly different between stakeholder groups

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	17	6.94	28	7.00	17	7.53	19	5.79	12	5.92	6	7.00

(1-To no degree at all, 10-To a very significant degree)



**A. Overall Context (continued)**

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Somalia. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organization		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
None. I do not consider Somalia a fragile state.	5.3%		3.1%		0.0%		10.3%		0.0%		0.0%	
Policy inconsistency*	31.6%		0.0%		3.8%		20.7%		5.6%		0.0%	
Weak social cohesion	5.3%		6.3%		3.8%		3.4%		11.1%		14.3%	
Weak institutional capacity	15.8%		34.4%		26.9%		31.0%		22.2%		57.1%	
Food insecurity	10.5%		6.3%		7.7%		3.4%		16.7%		0.0%	
High levels of corruption	15.8%		12.5%		19.2%		6.9%		5.6%		0.0%	
Weak accountability	31.6%		15.6%		7.7%		20.7%		22.2%		0.0%	
Lack of security*	26.3%		34.4%		53.8%		10.3%		38.9%		28.6%	
Political uncertainty	36.8%		40.6%		23.1%		24.1%		22.2%		42.9%	
Low levels of political and economic inclusion*	0.0%		6.3%		30.8%		20.7%		11.1%		28.6%	
Crime and violence	5.3%		12.5%		11.5%		10.3%		22.2%		14.3%	
High influx of refugees/migrants	0.0%		0.0%		0.0%		0.0%		5.6%		0.0%	
Lack of access to development finance	10.5%		9.4%		11.5%		10.3%		11.1%		0.0%	
Other	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group**

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How familiar are you with the work of the World Bank Group in Somalia?*	18	6.61	30	6.90	25	5.52	29	4.62	18	3.28	7	7.71

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Somalia? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall the World Bank Group currently plays a relevant role in development in Somalia	18	6.28	31	7.52	24	7.13	27	6.37	18	5.11	7	7.71
The World Bank Group's work is aligned with what I consider the development priorities for Somalia*	16	7.50	23	7.43	18	6.44	23	5.91	17	4.35	6	7.83

\*Significantly different between stakeholder groups

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Somalia.	17	6.35	29	7.31	26	6.31	27	6.56	15	4.73	7	7.29

(1- Not effective at all, 10- Very effective)

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Somalia?	16	7.00	29	6.93	23	6.57	26	6.35	16	5.06	7	7.14

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Somalia?	16	6.31	30	6.73	24	6.08	27	5.70	17	5.00	7	7.29

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Somalia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Somalia? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Energy	11.1%	12.9%	3.8%	3.4%	0.0%	0.0%
Water and sanitation	16.7%	6.5%	3.8%	6.9%	0.0%	0.0%
Pollution	16.7%	0.0%	3.8%	6.9%	0.0%	0.0%
Job creation/employment	11.1%	25.8%	11.5%	24.1%	11.1%	14.3%
Health	5.6%	6.5%	0.0%	6.9%	11.1%	0.0%
Regional conflict and tensions	5.6%	6.5%	3.8%	3.4%	5.6%	0.0%
Financial markets	5.6%	3.2%	3.8%	6.9%	16.7%	0.0%
Social protection	5.6%	0.0%	7.7%	6.9%	11.1%	0.0%
Gender equity*	5.6%	3.2%	0.0%	0.0%	0.0%	28.6%
Private sector development*	11.1%	0.0%	3.8%	20.7%	0.0%	0.0%
Education	16.7%	12.9%	15.4%	6.9%	27.8%	28.6%
Public sector governance/reform	22.2%	16.1%	19.2%	10.3%	11.1%	57.1%
Security/stabilization/reconstruction	16.7%	9.7%	11.5%	3.4%	16.7%	14.3%
Global/regional integration	5.6%	0.0%	7.7%	10.3%	5.6%	0.0%
Food security and malnutrition	5.6%	9.7%	11.5%	10.3%	11.1%	0.0%
Global pandemics (e.g., COVID-19)*	22.2%	6.5%	11.5%	0.0%	0.0%	0.0%
Gender based violence	0.0%	3.2%	3.8%	10.3%	5.6%	0.0%
Judiciary reform	0.0%	12.9%	11.5%	0.0%	16.7%	0.0%
Economic growth	11.1%	16.1%	23.1%	3.4%	5.6%	0.0%
Disaster risk management	11.1%	9.7%	3.8%	6.9%	5.6%	0.0%
Equality of opportunity	0.0%	6.5%	0.0%	3.4%	5.6%	0.0%
Disease (e.g., cholera)	0.0%	6.5%	3.8%	0.0%	0.0%	0.0%
Local governance and institutions	5.6%	16.1%	15.4%	10.3%	11.1%	28.6%
Information and communications technology	0.0%	0.0%	3.8%	6.9%	0.0%	0.0%
Transport	11.1%	9.7%	11.5%	6.9%	0.0%	14.3%
Agriculture and rural development	5.6%	16.1%	11.5%	20.7%	22.2%	14.3%
Trade and exports	11.1%	3.2%	11.5%	0.0%	11.1%	0.0%
Crime and violence	0.0%	3.2%	3.8%	10.3%	5.6%	0.0%
Natural resource management	5.6%	6.5%	7.7%	3.4%	5.6%	14.3%
Social cohesion	0.0%	6.5%	0.0%	3.4%	5.6%	0.0%
Climate change*	0.0%	0.0%	3.8%	10.3%	0.0%	28.6%
Poverty reduction	22.2%	19.4%	11.5%	3.4%	11.1%	14.3%
Anti-corruption	11.1%	9.7%	7.7%	17.2%	16.7%	28.6%
Urban development*	5.6%	6.5%	26.9%	6.9%	0.0%	0.0%

\*Significantly different between stakeholder groups



**C. World Bank Group's Work and Engagement on the Ground**

To what extent is the World Bank Group an effective development partner in Somalia, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Responsiveness to needs*	12	8.08	18	5.33	19	4.84	14	6.21	11	5.55	6	6.67
Flexibility (in terms of the institution's products and services)	14	7.29	25	5.20	24	5.50	20	6.55	12	5.08	6	6.33
Flexibility (in terms of changing country circumstances)*	14	7.79	25	5.08	24	5.08	19	6.21	12	5.08	6	6.00
Being inclusive	13	7.92	24	5.50	20	5.70	19	6.16	12	4.75	5	6.60
Openness*	12	7.58	25	5.60	21	6.38	16	7.00	13	4.31	6	6.67
Collaboration with the Government*	13	7.00	23	7.83	21	7.14	15	6.00	11	4.09	6	7.67
The speed in which it gets things accomplished on the ground	12	6.33	28	5.93	20	5.50	18	5.94	13	5.15	6	5.83
Helping to bring discipline/effective supervision to implementation of investment projects	13	6.92	21	6.67	21	6.29	20	5.95	13	5.77	5	7.80
Collaboration with civil society	13	6.08	24	5.21	18	5.06	15	6.47	13	5.31	6	6.00
Staff accessibility	12	6.92	22	4.41	17	5.82	17	5.71	11	5.18	6	6.50
Collaboration with other donors and development partners	12	7.58	21	6.90	19	6.47	17	6.59	13	5.38	6	7.00
Collaboration with the private sector	12	6.42	24	5.29	18	4.67	18	5.94	13	5.54	6	6.50
Collaboration with the UN	12	7.67	19	6.26	17	7.76	13	6.69	14	5.36	7	7.57
Straightforwardness and honesty	12	6.75	21	6.24	18	6.83	14	6.43	12	5.08	6	6.67
Treating clients and stakeholders in Somalia with respect	12	7.00	21	6.62	17	7.53	17	6.12	14	5.29	6	7.67
Being a long-term partner*	12	6.67	25	7.60	18	7.61	18	5.78	13	5.31	6	8.50

\*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Somalia	14	7.21	23	6.78	19	5.42	20	5.80	11	4.18	7	6.57



**C. World Bank Group’s Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Somalia? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group’s financial instruments meet the needs of Somalia	16	6.69	26	6.65	22	5.36	25	5.96	13	4.92	6	7.17
The World Bank Group meets Somalia’s needs for knowledge services	14	7.14	25	6.32	21	5.33	24	6.33	12	5.08	6	7.00

	Office of the President/PM/ Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you believe that the donor community is doing enough to support the government’s efforts related to Internally Displaced Persons in Somalia?*	16	6.75	24	5.17	22	4.23	27	6.33	12	5.17	7	6.71

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the displacement crisis in Somalia? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Supporting poor and marginalized local communities	25.0%	17.2%	24.0%	11.5%	25.0%	14.3%
Jobs*	50.0%	24.1%	28.0%	53.8%	12.5%	14.3%
Education *	12.5%	41.4%	24.0%	11.5%	50.0%	42.9%
Business development*	6.3%	17.2%	12.0%	38.5%	0.0%	0.0%
Infrastructure	31.3%	34.5%	24.0%	7.7%	18.8%	14.3%
Health	12.5%	20.7%	24.0%	26.9%	37.5%	0.0%
Social cohesion	0.0%	6.9%	0.0%	7.7%	12.5%	14.3%
Public services	50.0%	27.6%	44.0%	30.8%	12.5%	57.1%
Macro issues*	6.3%	3.4%	20.0%	0.0%	12.5%	42.9%
Other	0.0%	3.4%	0.0%	0.0%	6.3%	0.0%
Don’t know	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%

\*Significantly different between stakeholder groups



**E. World Bank Group’s Knowledge Work and Activities**

How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/PM/Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Weekly*	68.8%	3.7%	23.1%	37.9%	0.0%	42.9%
Monthly	18.8%	44.4%	26.9%	31.0%	11.1%	42.9%
A few times a year*	6.3%	37.0%	11.5%	3.4%	27.8%	0.0%
Rarely	0.0%	11.1%	19.2%	20.7%	38.9%	14.3%
Never	6.3%	3.7%	19.2%	6.9%	22.2%	0.0%

\*Significantly different between stakeholder groups

In Somalia, to what extent do you believe that the World Bank Group’s knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Somalia’s specific development challenges and country circumstances	14	6.71	23	5.83	20	6.00	20	6.35	10	5.10	5	7.20

	Office of the President/PM/Minister		Employee of Ministry		Other Gov-t Institutions/ Organizations		Private Sector		CSO		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	15	6.93	24	6.71	22	6.05	25	5.88	12	4.92	7	7.43
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	13	7.46	26	6.88	24	5.88	26	7.12	12	4.92	7	7.86

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) \*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Somalia**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Somalia? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Offer more innovative knowledge products and services	17.6%	6.9%	3.8%	0.0%	0.0%	0.0%
Collaborate more effectively with Government clients (e.g., national, state, local)	29.4%	27.6%	26.9%	17.2%	29.4%	0.0%
Work faster	17.6%	13.8%	7.7%	17.2%	5.9%	0.0%
Reduce the complexity of obtaining World Bank Group financing	0.0%	6.9%	11.5%	17.2%	11.8%	14.3%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	17.6%	24.1%	7.7%	27.6%	11.8%	0.0%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	5.9%	3.4%	7.7%	3.4%	11.8%	14.3%
Offer more innovative financial products and services	17.6%	10.3%	11.5%	10.3%	11.8%	0.0%
Ensure greater selectivity in its work	0.0%	10.3%	3.8%	10.3%	0.0%	0.0%
Provide more adequate data/knowledge/statistics/figures on Somalia's economy	29.4%	6.9%	7.7%	13.8%	17.6%	28.6%
Engage more effectively with civil society (e.g., NGOs, CBOs)	0.0%	3.4%	7.7%	10.3%	5.9%	14.3%
Increase the level of capacity development in the country	11.8%	31.0%	38.5%	10.3%	17.6%	42.9%
Engage more directly with beneficiaries	5.9%	6.9%	19.2%	6.9%	5.9%	0.0%
Improve the quality of its experts as related to Somalia's specific challenges	5.9%	24.1%	7.7%	13.8%	17.6%	14.3%
Engage more effectively with private sector	11.8%	3.4%	7.7%	0.0%	11.8%	14.3%
Increase the level of World Bank Group staffing in Somalia's office	23.5%	13.8%	26.9%	20.7%	29.4%	28.6%
Other	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%

**F. The Future Role of The World Bank Group in Somalia (continued)**

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Somalia? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Social cohesion	23.5%	0.0%	7.7%	3.6%	11.8%	0.0%
Public financial management	29.4%	44.8%	46.2%	28.6%	17.6%	57.1%
Reducing gender-based violence	11.8%	10.3%	15.4%	17.9%	23.5%	14.3%
Human capital (education, health, social protection)	23.5%	44.8%	23.1%	25.0%	29.4%	71.4%
Crisis preparedness	11.8%	6.9%	0.0%	0.0%	5.9%	0.0%
Crisis response	0.0%	10.3%	7.7%	3.6%	5.9%	0.0%
Access to justice systems	11.8%	17.2%	11.5%	10.7%	23.5%	0.0%
Security mechanisms	17.6%	13.8%	23.1%	21.4%	17.6%	0.0%
Conflict resolution mechanisms	17.6%	6.9%	11.5%	7.1%	23.5%	0.0%
Support domestic resource mobilization	17.6%	6.9%	15.4%	14.3%	11.8%	28.6%
Access to basic services	11.8%	6.9%	7.7%	10.7%	5.9%	0.0%
Capacity of state institutions*	5.9%	41.4%	38.5%	10.7%	23.5%	42.9%
Jobs*	58.8%	27.6%	26.9%	28.6%	17.6%	0.0%
Improving livelihoods	5.9%	10.3%	3.8%	14.3%	17.6%	28.6%
Food security	11.8%	3.4%	19.2%	21.4%	23.5%	28.6%
Social safety nets	5.9%	20.7%	7.7%	3.6%	0.0%	0.0%
Stimulating dialogue to promote peace and stability	0.0%	0.0%	7.7%	10.7%	0.0%	14.3%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Somalia (continued)**Which **THREE** areas below would benefit most from other donors in Somalia? (Choose no more than **THREE**)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Social cohesion	0.0%	3.6%	15.4%	0.0%	5.9%	0.0%
Public financial management	41.2%	17.9%	30.8%	25.0%	17.6%	14.3%
Reducing gender-based violence	11.8%	7.1%	11.5%	28.6%	23.5%	14.3%
Human capital (education, health, social protection)	47.1%	25.0%	38.5%	28.6%	35.3%	28.6%
Crisis preparedness	5.9%	7.1%	7.7%	10.7%	11.8%	0.0%
Crisis response	11.8%	14.3%	7.7%	7.1%	17.6%	14.3%
Access to justice systems*	5.9%	14.3%	11.5%	7.1%	0.0%	42.9%
Security mechanisms	35.3%	21.4%	15.4%	7.1%	17.6%	42.9%
Conflict resolution mechanisms*	11.8%	35.7%	7.7%	10.7%	0.0%	14.3%
Support domestic resource mobilization	0.0%	7.1%	11.5%	17.9%	11.8%	14.3%
Access to basic services	5.9%	7.1%	15.4%	7.1%	23.5%	0.0%
Capacity of state institutions*	5.9%	42.9%	26.9%	0.0%	29.4%	14.3%
Jobs*	41.2%	17.9%	23.1%	35.7%	0.0%	0.0%
Improving livelihoods	11.8%	17.9%	15.4%	17.9%	11.8%	0.0%
Food security	23.5%	3.6%	15.4%	7.1%	23.5%	42.9%
Social safety nets	5.9%	17.9%	7.7%	10.7%	5.9%	14.3%
Stimulating dialogue to promote peace and stability	11.8%	7.1%	15.4%	14.3%	17.6%	28.6%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Somalia (continued)**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Beneficiaries *	0.0%	24.1%	8.0%	0.0%	17.6%	0.0%
Youth/university groups*	6.3%	27.6%	40.0%	10.3%	17.6%	0.0%
Private sector	25.0%	17.2%	16.0%	31.0%	5.9%	14.3%
Local government	6.3%	37.9%	44.0%	20.7%	23.5%	42.9%
Donor community*	43.8%	10.3%	8.0%	20.7%	11.8%	42.9%
NGOs/Community Based Organizations	18.8%	10.3%	8.0%	24.1%	17.6%	42.9%
Academia/think tanks/research institutes	0.0%	13.8%	8.0%	0.0%	11.8%	14.3%
Parliament	6.3%	6.9%	16.0%	6.9%	5.9%	0.0%
Foundations	0.0%	6.9%	16.0%	13.8%	23.5%	0.0%
Media	12.5%	10.3%	0.0%	10.3%	0.0%	14.3%
Peace keeping forces	25.0%	3.4%	4.0%	10.3%	5.9%	0.0%
Non-traditional donors	12.5%	0.0%	0.0%	6.9%	0.0%	14.3%
UN agencies	25.0%	13.8%	4.0%	13.8%	29.4%	0.0%
Regional organizations	6.3%	6.9%	16.0%	10.3%	17.6%	14.3%
Other	6.3%	3.4%	0.0%	3.4%	5.9%	0.0%
Don't know	0.0%	3.4%	8.0%	3.4%	5.9%	0.0%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Somalia (continued)**

Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Somalia? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
World Food Program (WFP)	6.3%	39.3%	11.5%	17.9%	17.6%	25.0%
World Health Organization (WHO)	12.5%	28.6%	26.9%	39.3%	5.9%	12.5%
United Nations Development Program (UNDP)	56.3%	39.3%	30.8%	21.4%	58.8%	50.0%
United Nations Peacekeeping*	37.5%	7.1%	7.7%	14.3%	23.5%	50.0%
Save the Children	0.0%	7.1%	19.2%	14.3%	11.8%	0.0%
The Red Cross	6.3%	0.0%	7.7%	14.3%	0.0%	0.0%
The United Nations International Children's Emergency Fund (UNICEF)	18.8%	32.1%	19.2%	32.1%	41.2%	12.5%
The International Committee of the Red Cross (ICRC)	18.8%	3.6%	11.5%	10.7%	23.5%	0.0%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	18.8%	10.7%	26.9%	7.1%	0.0%	0.0%
Don't know	0.0%	7.1%	3.8%	3.6%	5.9%	12.5%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

How frequently do you interact with the World Bank Group now in Somalia?

Percentage of Respondents	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Never*	11.8%	0.0%	23.1%	17.2%	41.2%	14.3%
Less than once a year*	58.8%	25.0%	11.5%	37.9%	35.3%	14.3%
Once a year to a few times a year*	0.0%	39.3%	19.2%	31.0%	5.9%	0.0%
Less than once a month	5.9%	14.3%	15.4%	10.3%	5.9%	14.3%
At least once a month	17.6%	17.9%	19.2%	3.4%	11.8%	42.9%
At least once a week	5.9%	3.6%	11.5%	0.0%	0.0%	14.3%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How do you get most of your information about economic and social development issues in Somalia? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
Local radio	5.9%	7.1%	3.8%	10.7%	11.8%	0.0%
International radio	17.6%	0.0%	3.8%	14.3%	11.8%	0.0%
Social media*	23.5%	67.9%	53.8%	28.6%	41.2%	14.3%
International newspapers	29.4%	7.1%	19.2%	25.0%	0.0%	0.0%
Local television	11.8%	21.4%	19.2%	14.3%	23.5%	0.0%
Internet	52.9%	57.1%	57.7%	42.9%	35.3%	85.7%
Periodicals	0.0%	3.6%	3.8%	7.1%	11.8%	28.6%
International television	23.5%	7.1%	7.7%	3.6%	5.9%	28.6%
Local newspapers	17.6%	3.6%	15.4%	25.0%	5.9%	0.0%
Other*	11.8%	3.6%	3.8%	3.6%	29.4%	14.3%

\*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
World Bank Group's publications and other written materials	47.1%	29.6%	11.5%	17.9%	31.3%	42.9%
e-Newsletters	0.0%	14.8%	23.1%	21.4%	12.5%	28.6%
World Bank Group's seminars/workshops/conferences	41.2%	37.0%	42.3%	25.0%	50.0%	0.0%
World Bank Group's website*	41.2%	33.3%	11.5%	32.1%	25.0%	71.4%
Direct contact with World Bank Group	35.3%	25.9%	38.5%	39.3%	12.5%	28.6%
Social media	23.5%	18.5%	42.3%	35.7%	31.3%	0.0%
Webinars or online events hosted by the World Bank Group	11.8%	25.9%	19.2%	3.6%	12.5%	28.6%

\*Significantly different between stakeholder groups

Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

Percentage of Respondents	Office of the President/PM/ Minister	Employee of Ministry	Other Gov-t Institutions/ Organization	Private Sector	CSO	Other
High speed/WiFi	100.0%	100.0%	96.0%	92.6%	94.1%	100.0%
Dial-up	0.0%	0.0%	4.0%	7.4%	5.9%	0.0%

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?\*

Percentage of Respondents	Office of the President/PM/Minister	Employee of Ministry	Other Gov-t Institutions/Organization	Private Sector	CSO	Other
Yes	23.8%	71.4%	45.8%	24.1%	41.4%	55.6%
No	76.2%	28.6%	54.2%	75.9%	58.6%	44.4%

\*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Somalia? (Select only ONE response)

Percentage of Respondents	Office of the President/PM/Minister	Employee of Ministry	Other Gov-t Institutions/Organization	Private Sector	CSO	Other
The World Bank (IDA)	87.5%	92.9%	100.0%	100.0%	83.3%	80.0%
The International Finance Corporation (IFC)	12.5%	7.1%	0.0%	0.0%	8.3%	20.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Somalia? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/PM/Minister	Employee of Ministry	Other Gov-t Institutions/Organization	Private Sector	CSO	Other
Observer*	31.8%	2.6%	40.0%	45.2%	19.2%	22.2%
Use World Bank Group reports/data	40.9%	38.5%	24.0%	29.0%	46.2%	22.2%
Engage in World Bank Group related/sponsored events/activities	40.9%	43.6%	32.0%	16.1%	19.2%	11.1%
Collaborate as part of my professional duties*	22.7%	35.9%	40.0%	29.0%	11.5%	66.7%
Use World Bank Group website for information, data, research, etc. *	22.7%	20.5%	12.0%	32.3%	50.0%	11.1%

\*Significantly different between stakeholder groups



## Appendix C: Indicator Questions as a Function of Exposure to the WBG

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.16	7.39
Overall the World Bank Group currently plays a relevant role in development in Somalia	6.18	7.26
The World Bank Group's work is aligned with what I consider the development priorities for Somalia	5.83	7.14
Overall, please rate your impression of the World Bank's effectiveness in Somalia	5.89	7.12
To what extent does the World Bank Group's work help to achieve development results in Somalia?	6.02	7.02
To what extent does the World Bank Group influence the development agenda in Somalia?	5.30	7.20
Responsiveness to needs	5.81	5.80
Flexibility (in terms of the institution's products and services)	5.67	5.95
Flexibility (in terms of changing country circumstances)	5.74	5.68
Being inclusive	5.84	6.14
Openness (sharing data and other information)	5.90	6.56
Collaboration with the Government	6.16	7.10
The speed in which it gets things accomplished on the ground	5.72	5.95
Helping to bring discipline/effective supervision to implementation of investment projects	6.00	7.14
Collaboration with civil society	5.68	5.62
Staff accessibility	5.66	5.65
Collaboration with other donors and development partners	6.16	7.14
Collaboration with the private sector	5.50	5.64
Collaboration with the UN	6.52	7.03
Straightforwardness and honesty	6.19	6.66
Treating clients and stakeholders in Somalia with respect	6.28	6.97
Being a long-term partner	6.04	7.71
The World Bank Group takes decisions quickly in Somalia	5.80	6.00
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	6.30	7.00
The World Bank Group's financial instruments meet the needs of Somalia	5.98	6.27
The World Bank Group meets Somalia's needs for knowledge services	5.96	6.31
In Somalia, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Somalia's specific development challenges and country circumstances	6.16	6.08
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.12	6.52
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.23	7.23

Yellow highlight indicates significant difference between Yes and No means.



## Appendix D: Somalia FY21 COS Questionnaire



### **World Bank Group Country Survey FY 2021 – Somalia**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Somalia or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Somalia, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Somalia.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: OVERALL CONTEXT**

<b>A1. In general, would you say that Somalia is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Do you think that economic opportunity for citizens in Somalia is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Listed below are a number of development priorities in Somalia.</b>			
<b>Please identify which of the following you consider the most important development priorities in Somalia. (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	18	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	19	Agriculture and rural development
3	Private sector development	20	Trade and exports
4	Education	21	Crime and violence
5	Security/stabilization/reconstruction	22	Social cohesion
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Natural resource management
7	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
8	Food security and malnutrition	25	Poverty reduction
9	Urban development	26	Anti-corruption
10	Energy	27	Judiciary reform
11	Water and sanitation	28	Economic growth
12	Regional conflict and tensions	29	Local governance and institutions
13	Pollution	30	Disaster risk management (e.g., drought, floods)
14	Job creation/employment	31	Equality of opportunity (i.e., social inclusion)
15	Health	32	Disease (e.g., cholera)
16	Financial markets	33	Global pandemics (e.g., COVID-19)
17	Gender based violence	34	Information and communications technology

**SECTION A: OVERALL CONTEXT**

**A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Somalia? (Choose no more than THREE)**

1	Economic growth	18	Water and sanitation
2	Disaster risk management (e.g., drought, floods)	19	Pollution
3	Equality of opportunity (i.e., social inclusion)	20	Job creation/employment
4	Disease (e.g., cholera)	21	Health
5	Local governance and institutions	22	Security/stabilization/reconstruction
6	Information and communications technology	23	Financial markets
7	Social protection (e.g., pensions, targeted social assistance)	24	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Agriculture and rural development	25	Gender based violence
9	Trade and exports	26	Private sector development
10	Crime and violence	27	Education
11	Climate change (e.g., mitigation, adaptation)	28	Global/regional integration
12	Transport (e.g., roads, bridges, transportation)	29	Food security and malnutrition
13	Social cohesion	30	Regional conflict and tensions
14	Energy	31	Urban development
15	Anti-corruption	32	Natural resource management
16	Judiciary reform	33	Gender equity (closing the gap between women and men, and boys and girls)
17	Global pandemics (e.g., COVID-19)		

**A5. Please describe the direction Somalia is moving in, when considering ... ?**

		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1	Human development (e.g., health, education, and social protection)	<input type="checkbox"/>				
2	Equal opportunity for girls and boys, men and women	<input type="checkbox"/>				
3	Growing Somalia's economy in a way that leads to jobs and employment	<input type="checkbox"/>				
4	The gap between the rich and the poor	<input type="checkbox"/>				
5	Making government more effective	<input type="checkbox"/>				
6	Anti-corruption	<input type="checkbox"/>				
7	Attracting new sources of foreign investment	<input type="checkbox"/>				

**A6. Listed below are global challenges. Which do you think have the most serious impact on Somalia? (Choose no more than TWO)**

1	Climate change	6	The gap between the rich and the poor
2	Terrorism	7	Environmental degradation
3	Migrants and refugees	8	Fragility in Somalia or neighboring countries
4	Jobs/employment	9	Technology based disruption
5	Trade constraints	10	Geopolitical uncertainty

**SECTION A: OVERALL CONTEXT****A7. When economic and/or social reform efforts fail or are slow to take place in Somalia, which of the following would you attribute this to? (Choose no more than TWO)**

1	Political pressures and obstacles
2	Inadequate level of private sector participation
3	Inadequate level of citizen/civil society participation
4	Inadequate level of donor coordination
5	Reforms are not well thought out in light of country challenges
6	Poor coordination within the government
7	Inadequate level of government accountability
8	Inadequate level of capacity in the government
9	Corruption
10	Private sector involvement and/or influence
11	Ongoing conflict and instability
12	Inadequate funding
13	Other (please specify): _____

**A8. To what extent do you trust each of the following groups to do what is right?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national-level government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Subnational government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional trade organizations (e.g., the Intergovernmental Authority on Development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Somalia's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION A: OVERALL CONTEXT****A9. When thinking about development efforts in Somalia, do you think that civil society (e.g., NGOs, CBOs) should ... ?**

1	Engage significantly less
2	Engage somewhat less
3	Engage somewhat more
4	Engage significantly more
5	Engage at the same level it does currently
6	Don't know

**A10. To what extent do you trust domestic private sector to engage in equitable, quality public service delivery in Somalia?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

**A11. To what extent do you trust international private sector to engage in equitable, quality public service delivery in Somalia?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

**A12. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Somalia. (Choose no more than TWO)**

1	None. I do not consider Somalia a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty
10	Low levels of political and economic inclusion
11	Crime and violence
12	High influx of refugees/migrants
13	Lack of access to development finance
14	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of the World Bank Group in Somalia?</b>										
1	2	3	4	5	6	7	8	9	10	
Not familiar at all									Extremely familiar	

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Somalia?</b>																						
												Strongly disagree		Strongly agree		Don't know						
<b>B2</b>	Overall the World Bank Group currently plays a relevant role in development in Somalia											1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B3</b>	The World Bank Group's work is aligned with what I consider the development priorities for Somalia											1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the World Bank Group's effectiveness in Somalia.</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not effective at all									Very effective		Don't know

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Somalia?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

<b>B6. To what extent does the World Bank Group influence the development agenda in Somalia?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

<b>B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Somalia? (Select only ONE response)</b>	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B8. When thinking about the World Bank Group's role in Somalia, which activity do you VALUE the most? (Choose no more than TWO)</b>	
1	Bringing together different groups of stakeholders
2	Capacity development related to World Bank Group supported projects
3	Technical assistance
4	Policy advice, studies, analyses
5	Financial resources
6	Data and statistics
7	Promoting knowledge sharing
8	Implementation support
9	Mobilizing third party financial resources
10	Donor coordination
11	Strategy formulation (e.g., PRSP assistance)
12	Other (please specify): _____

<b>B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Somalia? (Choose no more than TWO)</b>	
1	Not willing to honestly criticize policies and reform efforts in the country
2	Staff too inaccessible
3	Not collaborating enough with private sector
4	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
5	Not aligned with country priorities
6	Not adequately sensitive to political/social realities in Somalia
7	Too influenced by developed countries
8	World Bank Group's processes too slow and complex
9	Not adequately flexible
10	Not sufficiently focused on sustainable results
11	Not collaborating enough with civil society (e.g., NGOs, CBOs)
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Inadequate World Bank Group's staffing in Somalia
15	Not focused enough on issues that are unique to post-conflict countries
16	Other (please specify): _____
17	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B10. When thinking about how the World Bank Group can have the most impact on development results in Somalia, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Somalia? (Choose no more than THREE)</b>			
1	Energy	18	Judiciary reform
2	Water and sanitation	19	Economic growth
3	Pollution	20	Disaster risk management (e.g., drought, floods)
4	Job creation/employment	21	Equality of opportunity (i.e., social inclusion)
5	Health	22	Disease (e.g., cholera)
6	Regional conflict and tensions	23	Local governance and institutions
7	Financial markets	24	Information and communications technology
8	Social protection (e.g., pensions, targeted social assistance)	25	Transport (e.g., roads, bridges, transportation)
9	Gender equity (closing the gap between women and men, and boys and girls)	26	Agriculture and rural development
10	Private sector development	27	Trade and exports
11	Education	28	Crime and violence
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	29	Natural resource management
13	Security/stabilization/reconstruction	30	Social cohesion
14	Global/regional integration	31	Climate change (e.g., mitigation, adaptation)
15	Food security and malnutrition	32	Poverty reduction
16	Global pandemics (e.g., COVID-19)	33	Anti-corruption
17	Gender based violence	34	Urban development

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Somalia solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Somalia?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

<b>To what extent is the World Bank Group an effective development partner in Somalia, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
<b>C3</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	Treating clients and stakeholders in Somalia with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



**SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
<b>C19</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C20</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C21</b>	The World Bank Group’s approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C22</b>	The World Bank Group’s Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C23</b>	The World Bank Group’s conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C24</b>	The World Bank Group takes decisions quickly in Somalia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C25</b>	Working with the World Bank Group increases Somalia’s institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C26</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>C27. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Somalia?</b>												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all		To a very significant degree										Don't know

To what extent do you agree/disagree with the following statements about the World Bank Group in Somalia?													
		Strongly disagree										Strongly agree	Don't know
<b>C28</b>	The World Bank Group’s financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, Externally Financed Outputs, etc.) meet the needs of Somalia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C29</b>	The World Bank Group meets Somalia’s needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>C30. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Somalia? (Select only ONE response)</b>	
1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don’t know

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

How effectively does the World Bank Group support Somalia's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C31</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)											<input type="checkbox"/>
<b>C32</b>	To develop better and stronger data collection/analytics systems within the Government											<input type="checkbox"/>
<b>C33</b>	To strengthen the country's crisis preparedness											<input type="checkbox"/>
<b>C34</b>	To identify and monitor risks											<input type="checkbox"/>

<b>C35. How effectively does the World Bank Group's SCD and CPF activities support Somalia's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnostic (SCD) and Country Partnership Framework (CPF)]</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not effectively at all									Very effectively		Don't know	

<b>C36. To what extent do you believe that the donor community is doing enough to support the government's efforts related to Internally Displaced Persons in Somalia?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>C37. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the displacement crisis in Somalia? (Choose no more than TWO)</b>	
1	Supporting poor and marginalized local communities
2	Jobs
3	Education
4	Business development
5	Infrastructure
6	Health
7	Social cohesion
8	Public services
9	Macro issues (fiscal accounts, balance of payments, etc.)
10	Other (please specify): _____
11	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

<b>D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Somalia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</b>		<b>Not effective at all</b>										<b>Very effective</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10	10	
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
7	Food security and malnutrition	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
9	Energy	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
11	Job creation/employment	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
12	Health	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
13	Financial markets	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
14	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
15	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
16	Trade and exports	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
17	Crime and violence	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
18	Natural resource management	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
19	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
20	Poverty reduction	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
21	Economic growth	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
22	Disaster risk management (e.g., drought, floods)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
23	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
24	Disease (e.g., cholera)	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
25	Information and communications technology	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
26	Gender based violence	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
27	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
28	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>
29	Social cohesion	1	2	3	4	5	6	7	8	9	10	10	<input type="checkbox"/>

<b>D2. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?</b>	
1	Increased its emphasis recently
2	Decreased its emphasis recently
3	Emphasis has remained pretty consistent over time
4	Don't know



**SECTION E: WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>E1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Somalia, to what extent do you believe that the World Bank Group’s knowledge work and activities:</b>													
		To no degree at all					To a very significant degree					Don't know	
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	Are adaptable to Somalia’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all									Very significant		Don't know

<b>E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Very low technical quality									Very high technical quality		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SOMALIA**

<b>F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Somalia? (Choose no more than TWO)</b>	
1	Offer more innovative knowledge products and services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of World Bank Group projects
6	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
7	Offer more innovative financial products and services
8	Ensure greater selectivity in its work
9	Provide more adequate data/knowledge/statistics/figures on Somalia's economy
10	Engage more effectively with civil society (e.g., NGOs, CBOs)
11	Increase the level of capacity development in the country
12	Engage more directly with beneficiaries
13	Improve the quality of its experts as related to Somalia's specific challenges
14	Engage more effectively with private sector
15	Increase the level of World Bank Group staffing in Somalia's office
16	Other (please specify): _____

<b>F2. Please answer the following questions: (Choose no more than THREE for each column)</b>		<b>A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Somalia?</b>	<b>B. Which THREE areas below would benefit most from other donors in Somalia?</b>
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender-based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Human capital (education, health, social protection)	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
6	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
8	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
10	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
11	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
12	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
13	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
14	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
15	Food security	<input type="checkbox"/>	<input type="checkbox"/>
16	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
17	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SOMALIA**

**F3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Beneficiaries	9	Foundations
2	Youth/university groups	10	Media
3	Private sector	11	Peace keeping forces
4	Local government	12	Non-traditional donors
5	Donor community	13	UN agencies
6	NGOs/Community Based Organizations	14	Regional organizations (e.g., the Intergovernmental Authority on Development)
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

**F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Somalia? (Select no more than TWO)**

1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Peacekeeping
5	Save the Children
6	The Red Cross
7	The United Nations International Children's Emergency Fund (UNICEF)
8	The International Committee of the Red Cross (ICRC)
9	None. I don't believe the World Bank Group needs to partner with the UN organizations
10	Don't know

**F5. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than TWO)**

1	Organize more joint meetings and missions with the UN
2	Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged
3	Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages
4	Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing
5	Share more information about the World Bank Group's activities, products, and knowledge
6	Involve UN experts to a greater degree in World Bank Group activities
7	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How frequently do you interact with the World Bank Group now in Somalia?**

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

**G2. How do you get most of your information about economic and social development issues in Somalia? (Choose no more than TWO)**

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

**G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	World Bank Group's website		

**G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)**

1	High speed/WiFi
2	Dial-up

**G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)**

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>		Every few <b>days</b>	Every few <b>weeks</b>	Every few <b>months</b>	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	12	Public-Private Partnership
2	Office of Minister	13	Private Sector Organization
3	Office of Parliamentarian	14	Financial Sector/Private Bank
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	NGO/Community Based Organization
6	Local Government Office or Staff	17	Trade Union
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Faith-Based Group
8	Judicial System (e.g., courts)	19	Youth Group
9	State-Owned Enterprise	20	Academia/Research Institute/Think Tank
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Media (press, radio, TV, web, etc.)
11	Multilateral Agency (e.g., UN, regional development bank)	22	Other (please specify): _____

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Somalia?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Somalia? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

<b>H5. Do your projects involve both the World Bank and the IFC?</b>	
1	Yes
2	No

<b>H6. Which of the following describes most of your exposure to the World Bank Group in Somalia? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H7. What's your gender?</b>	
1	Female
2	Male

<b>H8. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H9. Which best represents your geographic location?</b>	
1	In a capital city in Somalia
2	In a rural area of Somalia
3	Outside Somalia

**Thank you for completing the survey!**