

# FY 2022 Cameroon Country Opinion Survey Report

**THE WORLD BANK GROUP**

Strategic Insights Group



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## Acknowledgements

The Cameroon Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, and Nan Lin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Cameroon country team and independent consultants Aboubakar Hassana, Tongou Albertine, Curtis Kack, and Amanda Esmeralda Bissek. In particular, SI is grateful for the support from Odilia Hebga (External Affairs Officer) who coordinated the survey related activities from Yaoundé, Cameroon.



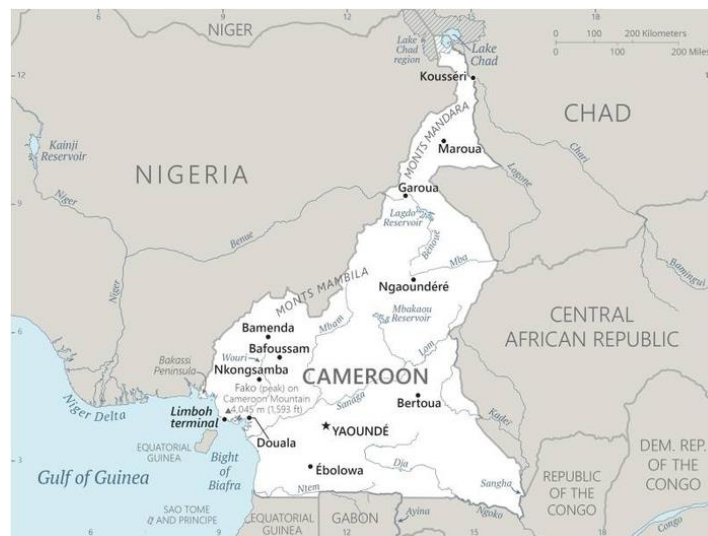
CountryOpinionSurveys  
THE WORLD BANK GROUP



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## CAMEROON





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Cameroon perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Cameroon*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From December 2021 to January 2022, 867 stakeholders of the WBG in Cameroon were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the office of the President, Prime Minister; office of a minister; office of a parliament/legislative body; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; professional/trade association; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 483 stakeholders participated in the survey (56% response rate). Respondents received the questionnaire via a courier from local independent consultants, and then returned it accordingly.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



## II. Methodology (continued)

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'19 (response rate was 52%, N=368). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY'19 and FY'22 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'19 COS report and the non-weighted data presented in this report.

Percentage of Respondents	Original Distribution	
	FY 2019	FY 2022
Office of the President; Office of the Prime Minister; Office of Minister	2.1%	5.0%
Office of Parliamentarian	1.2%	3.3%
Government Institutions (includes employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, the judiciary, and embassy/diplomatic office)	38.6%	35.2%
Local Government Office or Staff	4.5%	5.2%
Bilateral/Multilateral Agency	1.8%	4.3%
Civil Society (includes NGOs/CBOs, private foundations, youth groups, trade unions, and faith-based groups)	19.5%	14.1%
Private Sector (includes private sector organization and financial sector/private banks)	14.7%	17.0%
Academia/Research Institute/Think Tank	9.0%	11.3%
Media	8.7%	4.6%
<b>Total Number of Respondents (Un-Weighted)</b>	<b>334</b>	<b>460</b>

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons.)

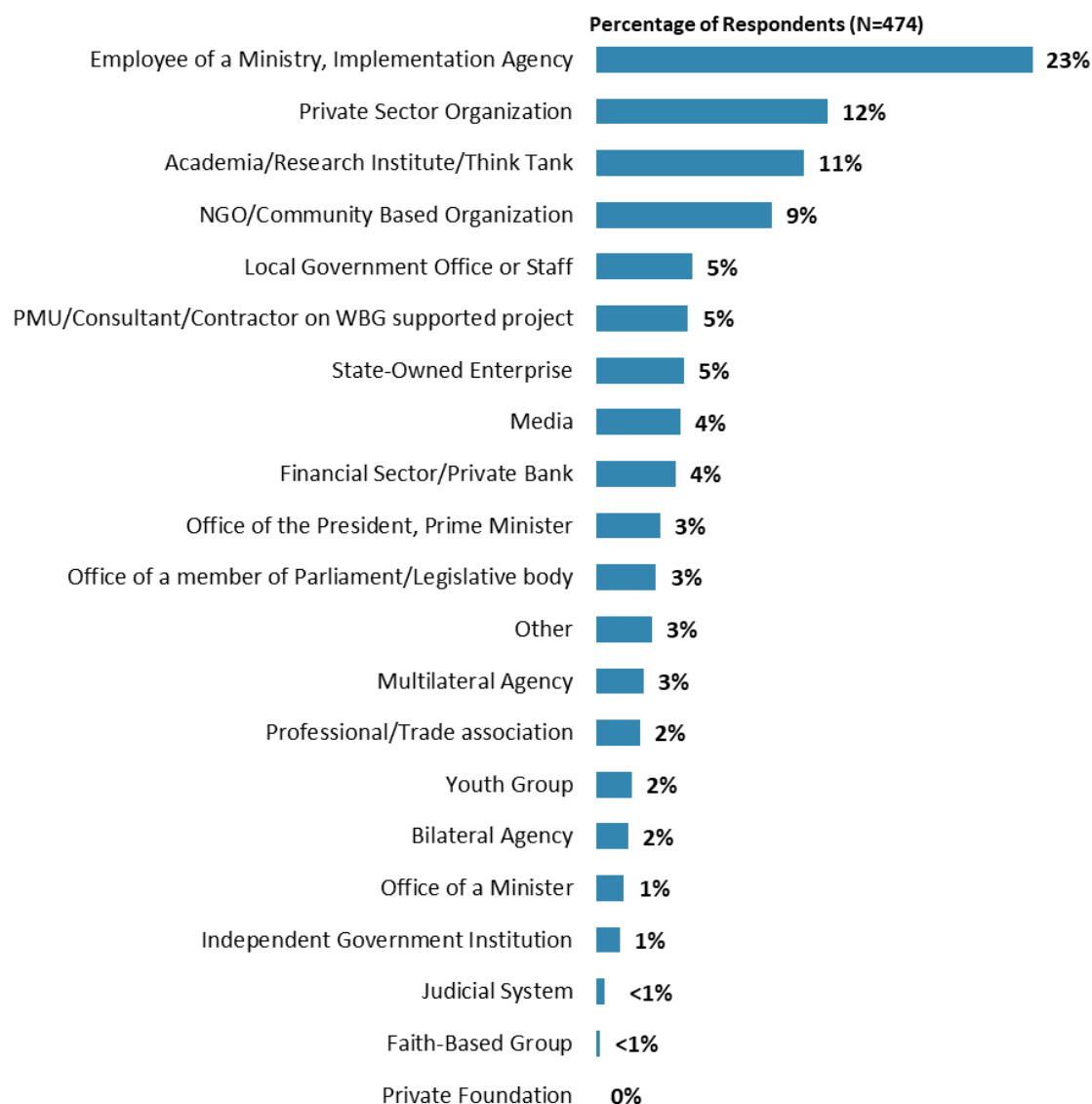
Percentage of Respondents	Weighted Distribution		Weights	
	FY 2019	FY 2022	FY 2019	FY 2022
Office of the President; Office of the Prime Minister; Office of Minister	3.5%	3.5%	1.670	0.700
Office of Parliamentarian	2.3%	2.3%	1.921	0.705
Government Institutions	36.9%	36.9%	0.955	1.048
Local Government Office or Staff	4.9%	4.9%	1.091	0.939
Bilateral/Multilateral Agency	3.1%	3.1%	1.726	0.713
Civil Society	16.8%	16.8%	0.863	1.189
Private Sector	15.8%	15.8%	1.077	0.932
Academia/Research Institute/Think Tank	10.1%	10.1%	1.124	0.893
Media	6.6%	6.6%	0.760	1.446
<b>Total Number of Respondents (Weighted)</b>	<b>334</b>	<b>460</b>		



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>



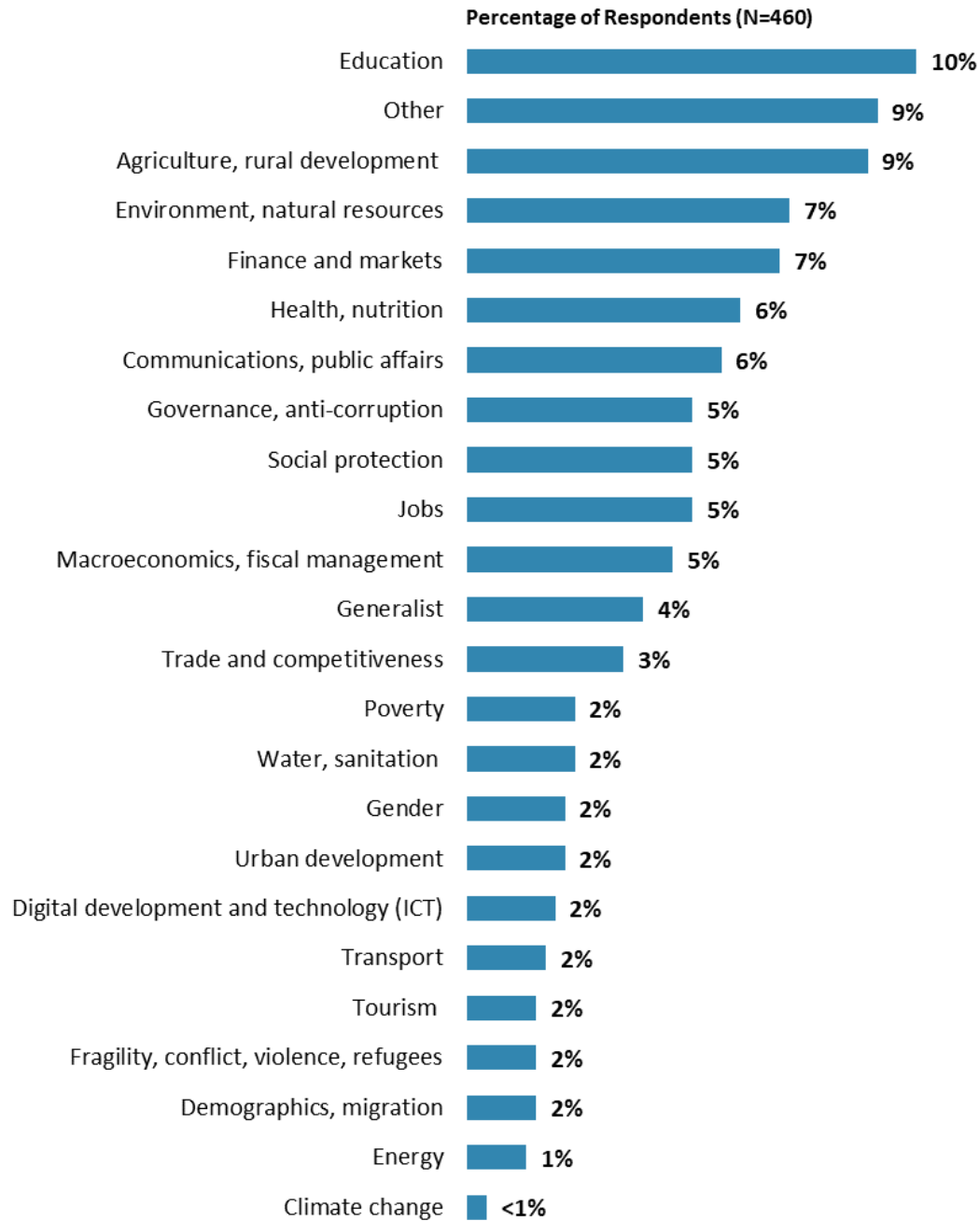
**“Which of the following best describes your current affiliation?”**  
(Respondents chose from a list.)

<sup>1</sup> Respondents from the office of the President, Prime Minister were combined with the respondents from the office of a Minister; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; and respondents from NGO/community-based organizations, professional/trade associations, faith-based group, and youth groups were combined into a “CSO” category. The small number of respondents from independent government institutions and the judicial system were included in the “Other” category. There were no respondents from private foundations.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

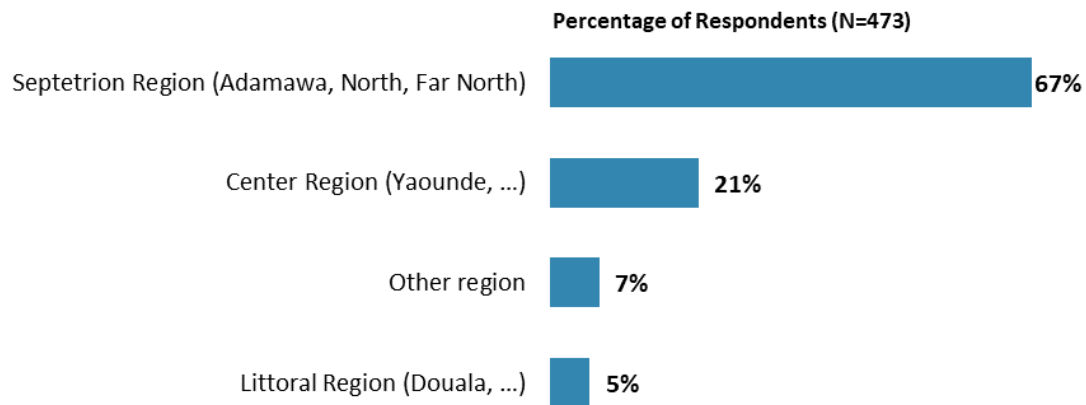


**"Please identify the primary specialization of your work."**  
(Respondents chose from a list.)



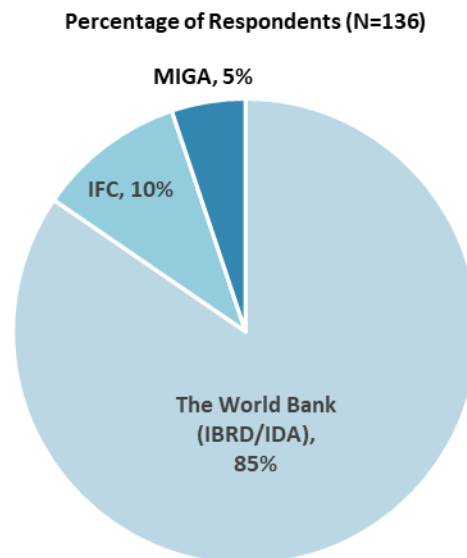
### III. Demographics of the Sample (continued)

#### Geographic Locations



**"Which best represents your geographic location?"**  
(Respondents chose from a list.)

#### Exposure to Agencies within the World Bank Group



**"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Cameroon?"**

(Respondents chose from a list.)

Note: No respondents selected ICSID.

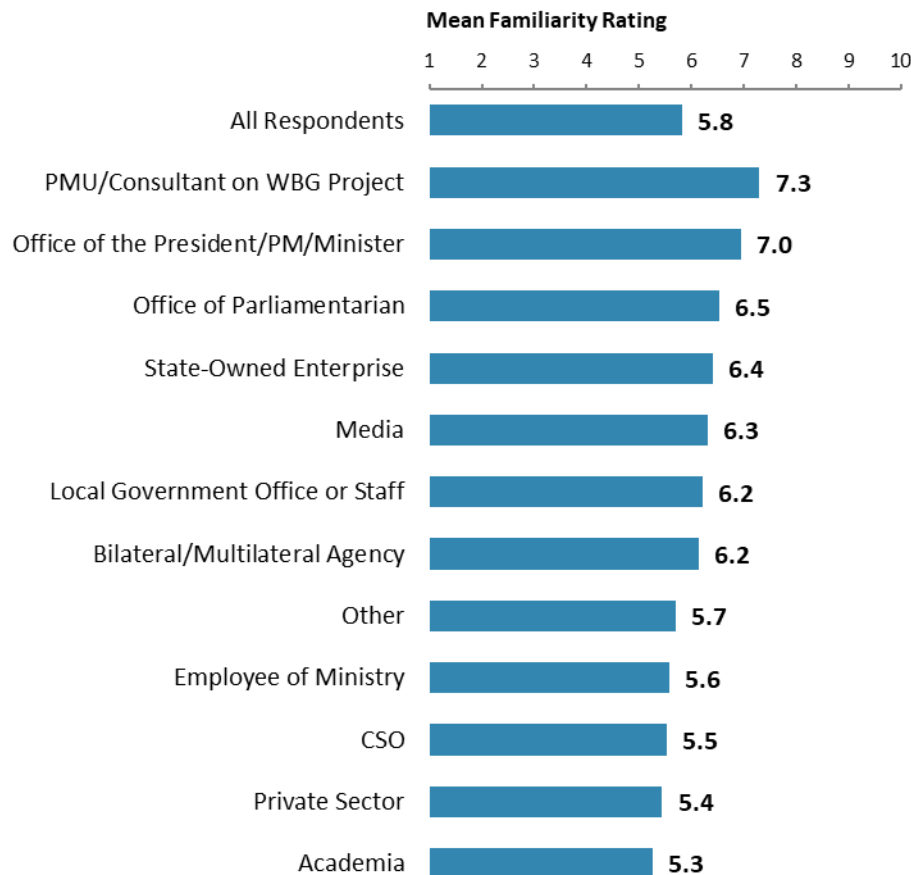




### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of familiarity with the WB compared to respondents in the FY'19 Country Survey (weighted mean in FY'22 = 5.8; weighted mean in FY'19 = 5.7).
- **Collaboration:** Respondents who collaborate with the WBG reported significantly higher levels of familiarity with the work of the WB compared to respondents who do not collaborate (mean familiarity of collaborators = 7.1; mean familiarity of non-collaborators = 5.2)
- **Impact of familiarity:** Respondents' ratings of familiarity<sup>2</sup> with the WB were significantly, strongly correlated with their ratings for the WB's overall effectiveness in Cameroon, and significantly, moderately correlates with their agreement that WBG plays a relevant role in Cameroon's development and with their ratings of the extent to which the WBG's work helps to achieve development results in Cameroon.



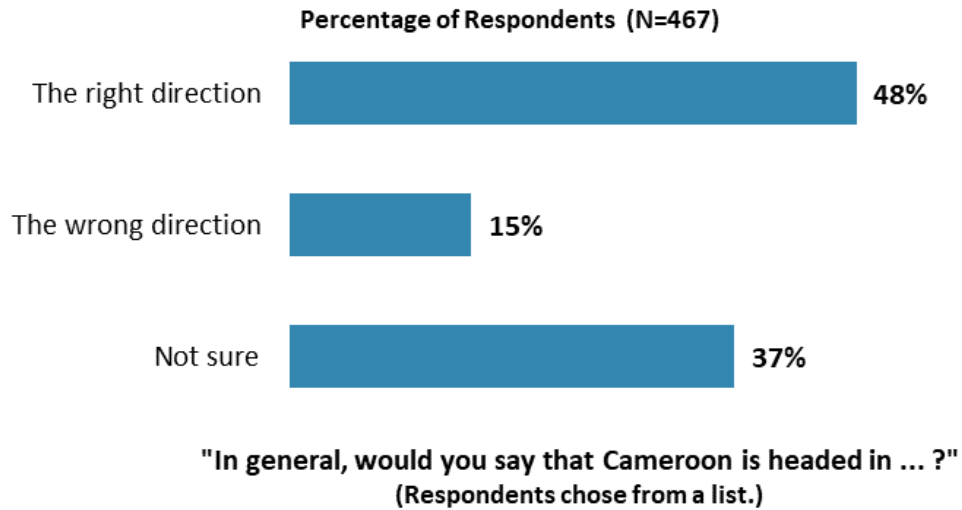
"How familiar are you with the work of the World Bank (IBRD/IDA) in Cameroon?"  
(1-"Not familiar at all", 10-"Extremely familiar")

<sup>2</sup> In FY 2022, the questions about familiarity and effectiveness were asked separately about the World Bank (IBRD/IDA) and the IFC. Only the questions about the World Bank (IBRD/IDA) were used in these calculations.

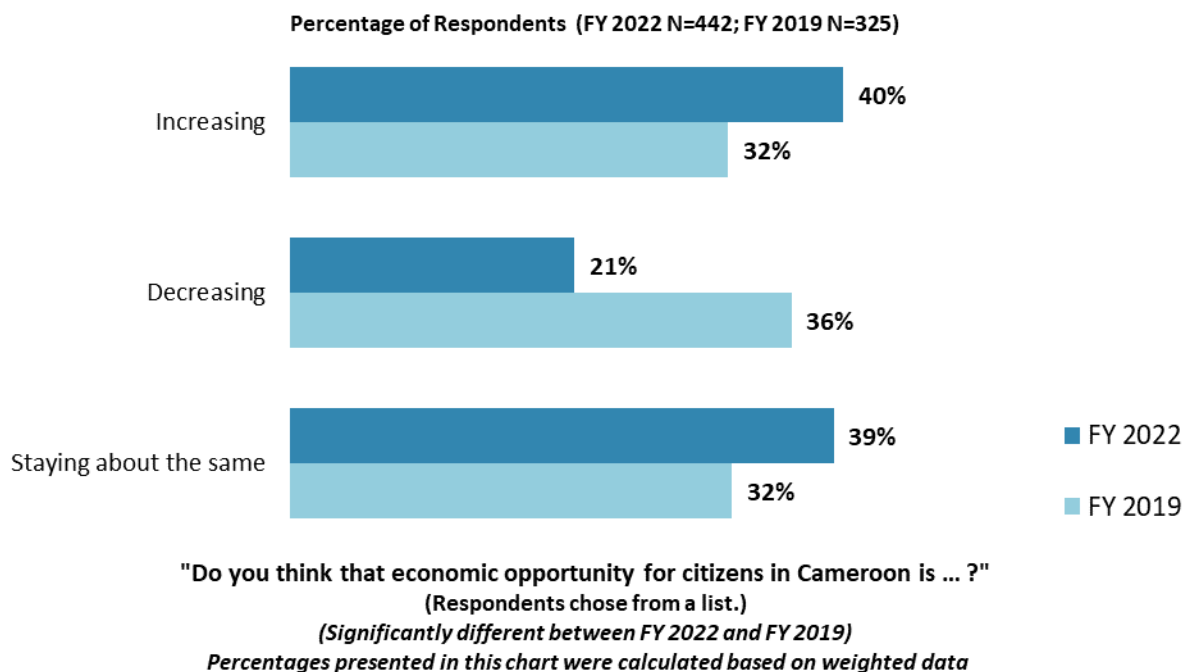


## IV. Overall Context

### Headed in the Right Direction



### Perceptions of Economic Opportunity

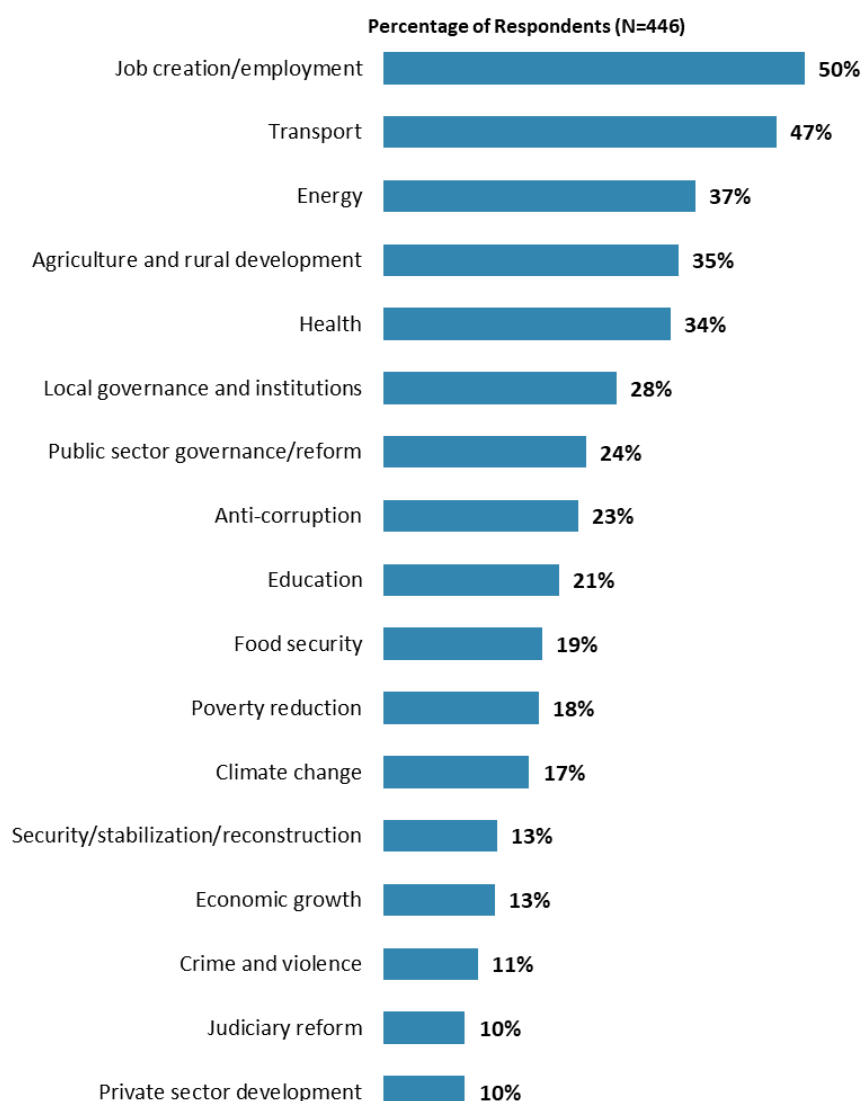




## IV. Overall Context (continued)

### Development Priority

- **Year Comparison:** Respondents in the FY'19 Country Survey indicated that the most important development priorities in Cameroon were “*health*” (53%), “*job creation/employment*” (42%), “*public sector governance/reform*” (37%), and “*education*” (30%). “*Transport*” emerged as a prominent priority this year, with 47% of respondents selecting it compared to 11% of respondents in FY'19. “*Energy*” also increased significantly from FY'19 to FY'22 (8% and 37%, respectively).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (10% of the sample) were significantly *more* likely to indicate that “*education*” was a top development priority in Cameroon (37%) compared to other respondents (19%).<sup>3</sup>



"Please identify which of the following development priorities you consider the most important in Cameroon.  
(Choose no more than 5)"

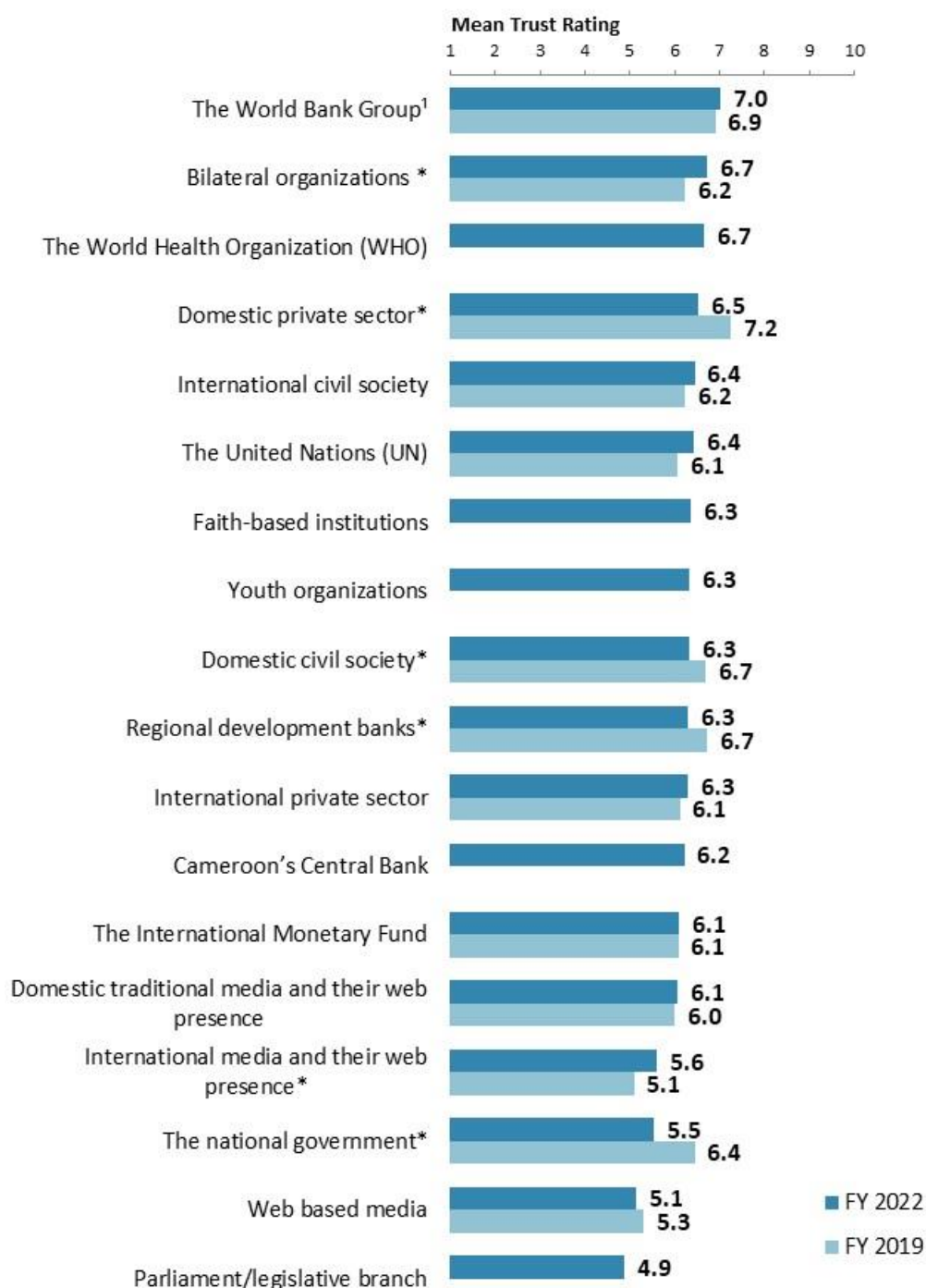
(Respondents chose from a list. Responses combined. Top 17 of 33 response options shown)

<sup>3</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix D), analyses are done to see these respondents' views about the development priorities in the country.



## IV. Overall Context (continued)

### Trust in Institutions



**"To what extent do you trust each of the following groups to do what is right?"**

(1-"To no degree at all ", 10-"To a very significant degree")

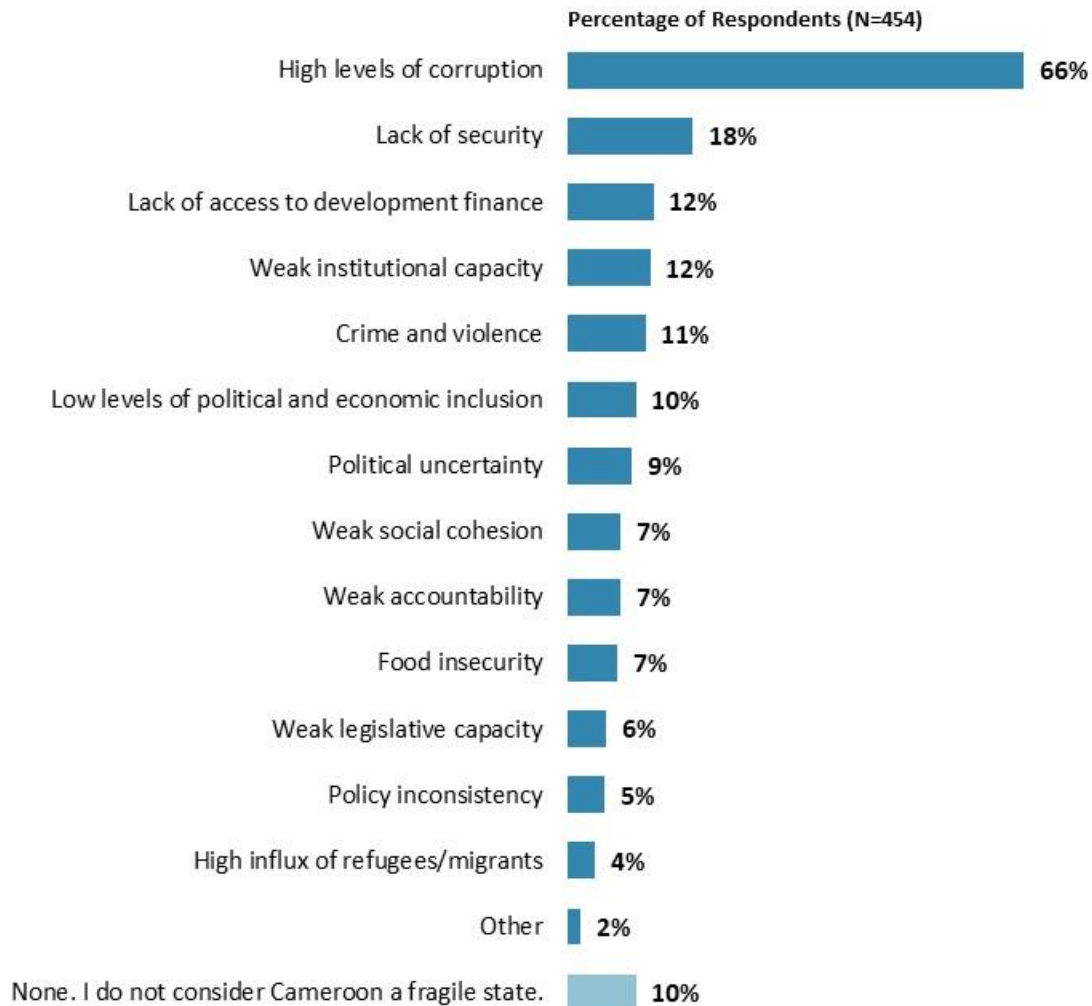
(\*Significantly different between FY 2022 and FY 2019)

<sup>1</sup>Indicator Question Means in this chart were calculated based on weighted data



## IV. Overall Context (continued)

### Cameroon as a Fragile State



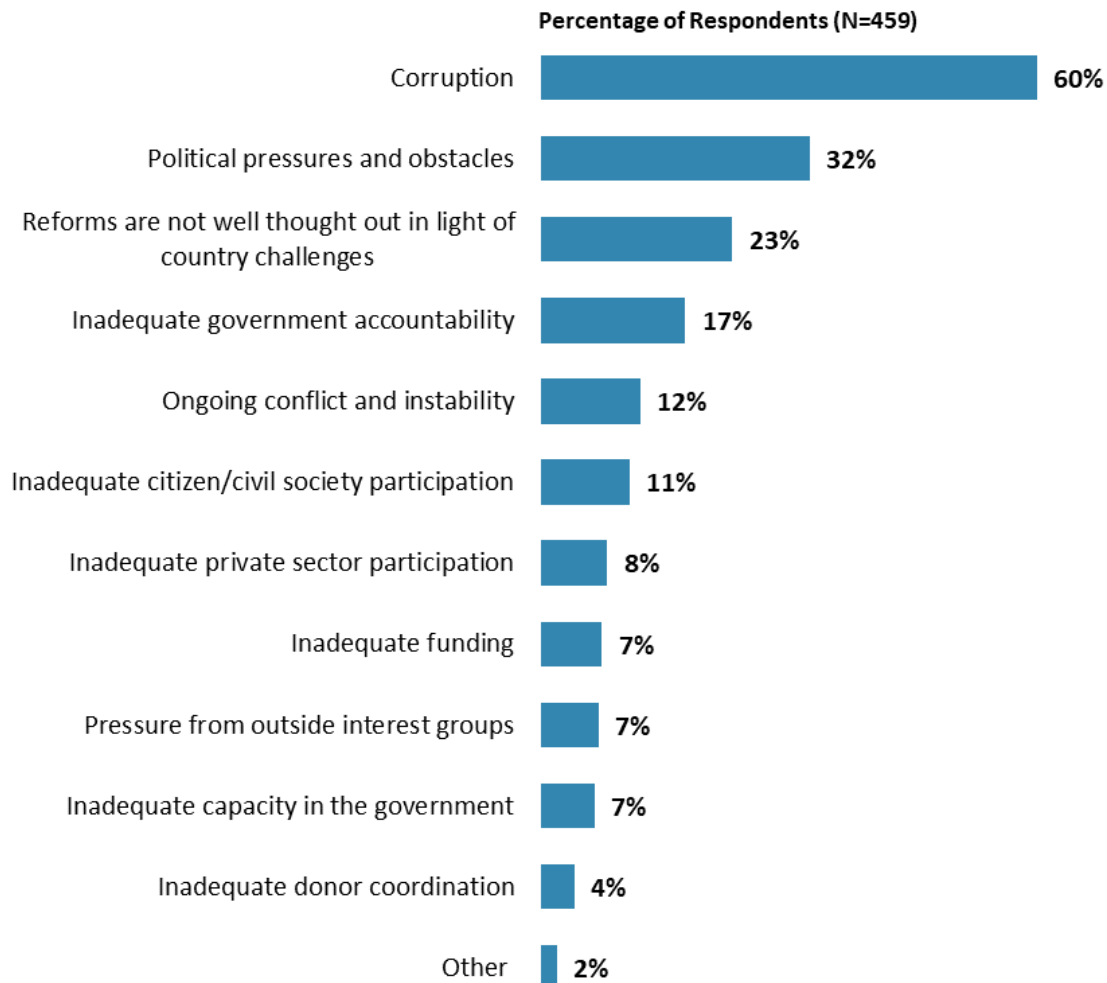
**"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Cameroon. (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)



## IV. Overall Context (continued)

### Attributions for Slow/Failed Reform Efforts

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the primary reason for slow/failed reform efforts in Cameroon was “*corruption*” (68%), followed by “*reforms are not well thought out in light of country challenges*” (31%), “*political pressures and obstacles*” (23%), “*poor coordination within the government*” (20%), and “*inadequate level of citizen/civil society participation*” (20%).

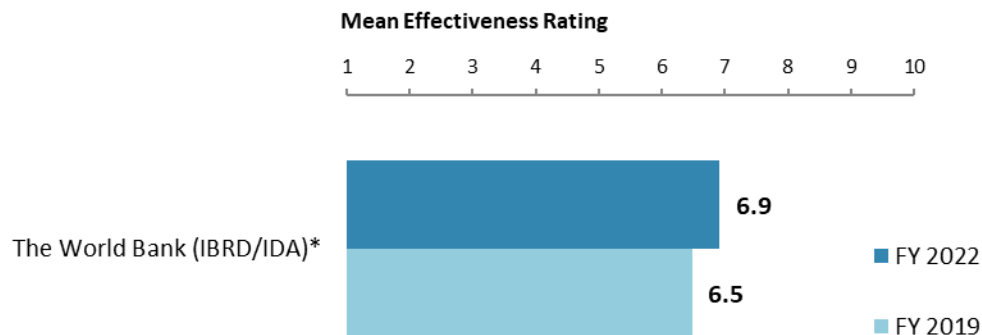


**"When economic and/or social reform efforts fail or are slow to take place in Cameroon, which of the following would you attribute this to? (Choose no more than 2)"**  
(Respondents chose from a list. Responses combined.)



## V. Overall Attitudes toward the World Bank Group

### The World Bank Group's Overall Effectiveness<sup>4</sup> (*Indicator Question*)

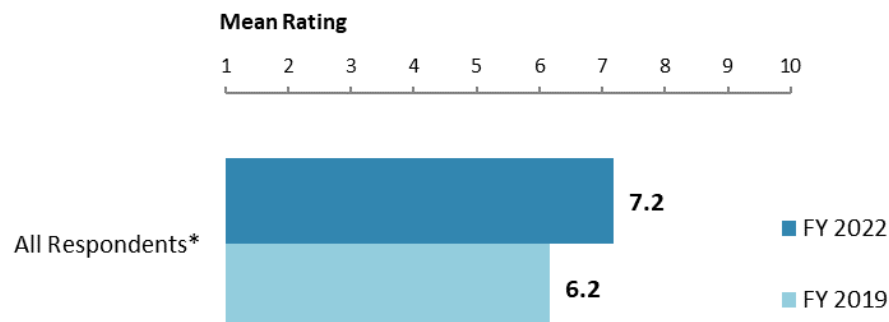


"Overall, please rate your impression of the World Bank Group's effectiveness in Cameroon." (1-"Not effective at all", 10-"Very effective")

(\*Significantly different between FY 2022 and FY 2019)

Means presented in this chart were calculated based on weighted data

### Achieving Development Results (*Indicator Question*)



"To what extent does the World Bank Group's work help to achieve development results in Cameroon?" (1-"To no degree at all", 10-"To a very significant degree")

(\*Significantly different between FY 2022 and FY 2019)

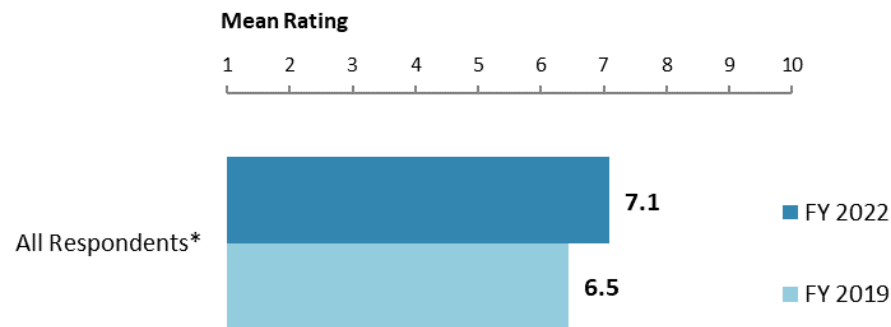
Means in this chart were calculated based on weighted data

<sup>4</sup> In FY 2022, this question was asked separately about the World Bank (IBRD/IDA) and IFC. For this comparison, effectiveness for the World Bank (IBRD/IDA) was compared to the FY 2019 question, "Overall, please rate your impression of the World Bank Group's effectiveness in Cameroon."



## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Cameroon's Development Agenda (*Indicator Question*)

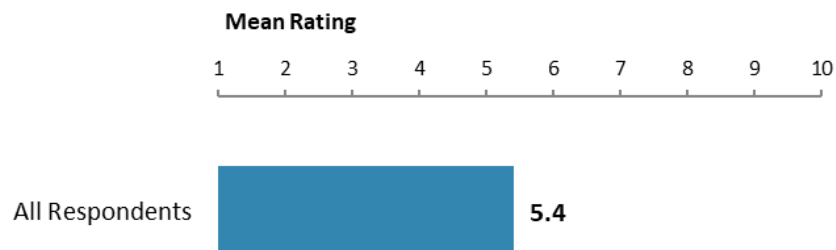


"To what extent does the World Bank Group influence the development agenda in Cameroon?" (1-"To no degree at all", 10-"To a very significant degree")

(\*Significantly different between FY 2022 and FY 2019)

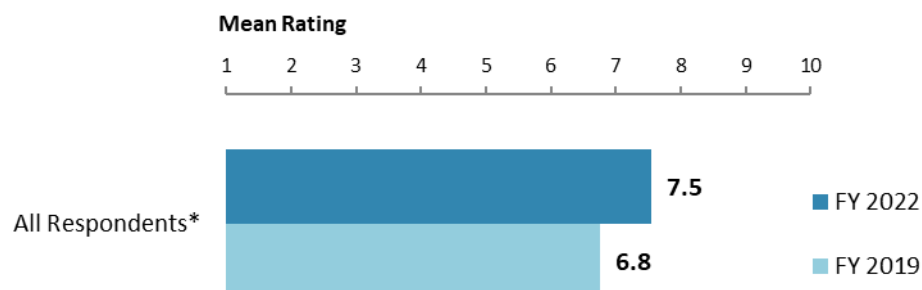
Means in this chart were calculated based on weighted data

### WBG Staffing in Cameroon



"To what extent do you believe the World Bank Group is adequately staffed in Cameroon?" (1-"To no degree at all", 10-"Cameroon very significant degree")

### WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Cameroon solve its most complicated development challenges?"

(1-"To no degree at all", 10-"To a very significant degree")

(\*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data

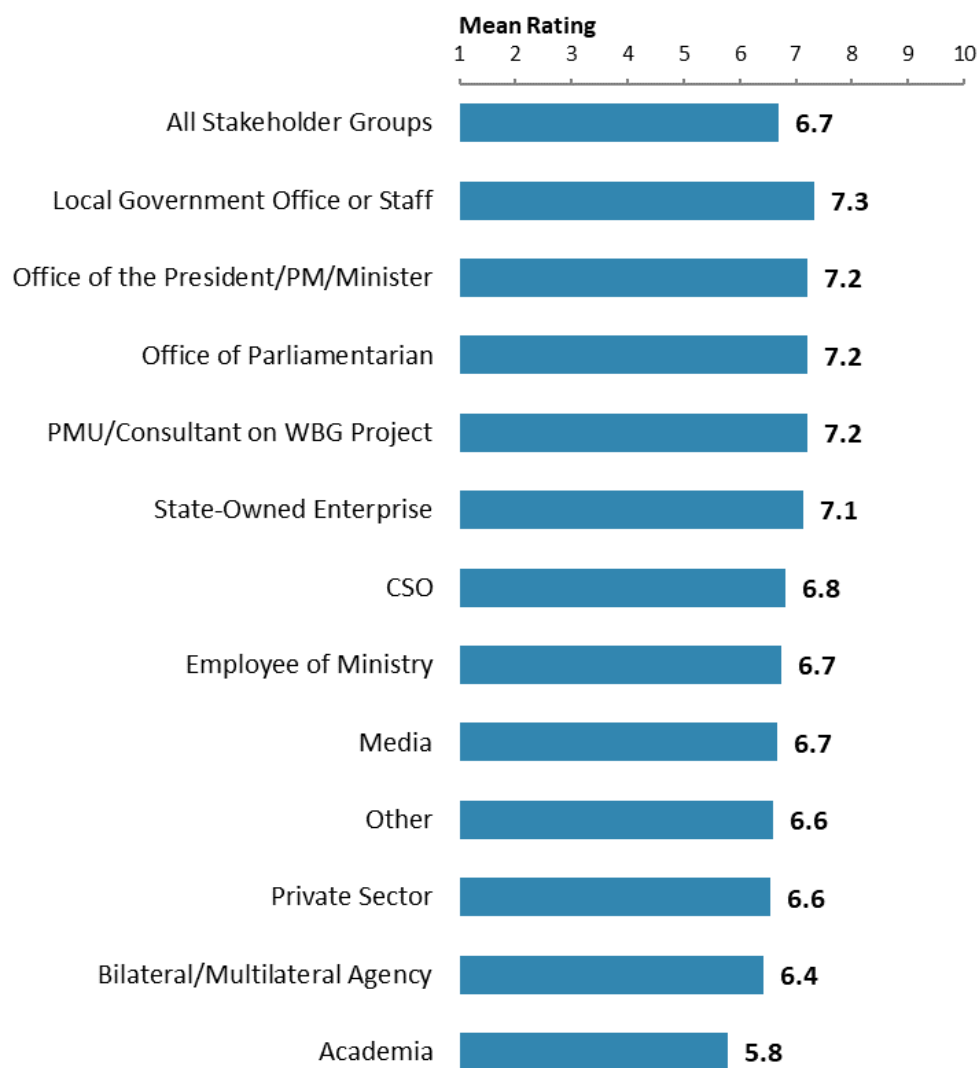




## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significant higher mean ratings for the aggregated responses to the twenty-six COS indicator questions (mean rating = 7.2) compared to respondents who do not collaborate with the WBG (mean rating = 6.4). Responses for individual indicator questions by collaboration with the WBG can be found in Appendix C (page 64).
- **Stakeholder groups:** Respondents from the local government had the highest mean ratings for the aggregated responses to the twenty-six COS indicator questions, whereas respondents from the academia had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 51).



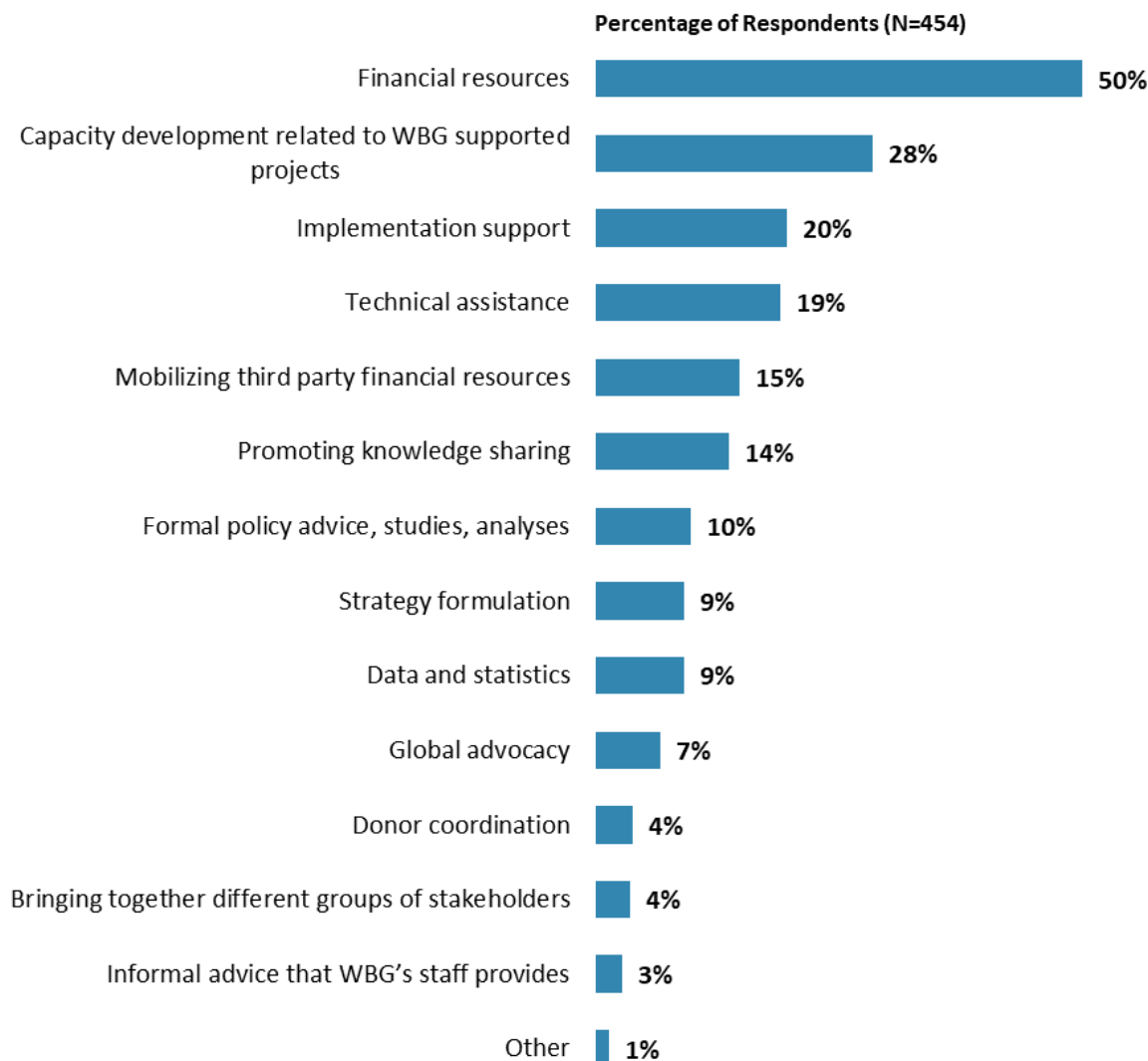
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG's greatest values to Cameroon were "*financial resources*" (39%), "*capacity development related to WBG supported projects*" (38%), "*technical assistance*" (23%), "*implementation support*" (22%), "*mobilizing third party financial resources*" (21%), and "*policy advice, studies, analyses*" (20%).

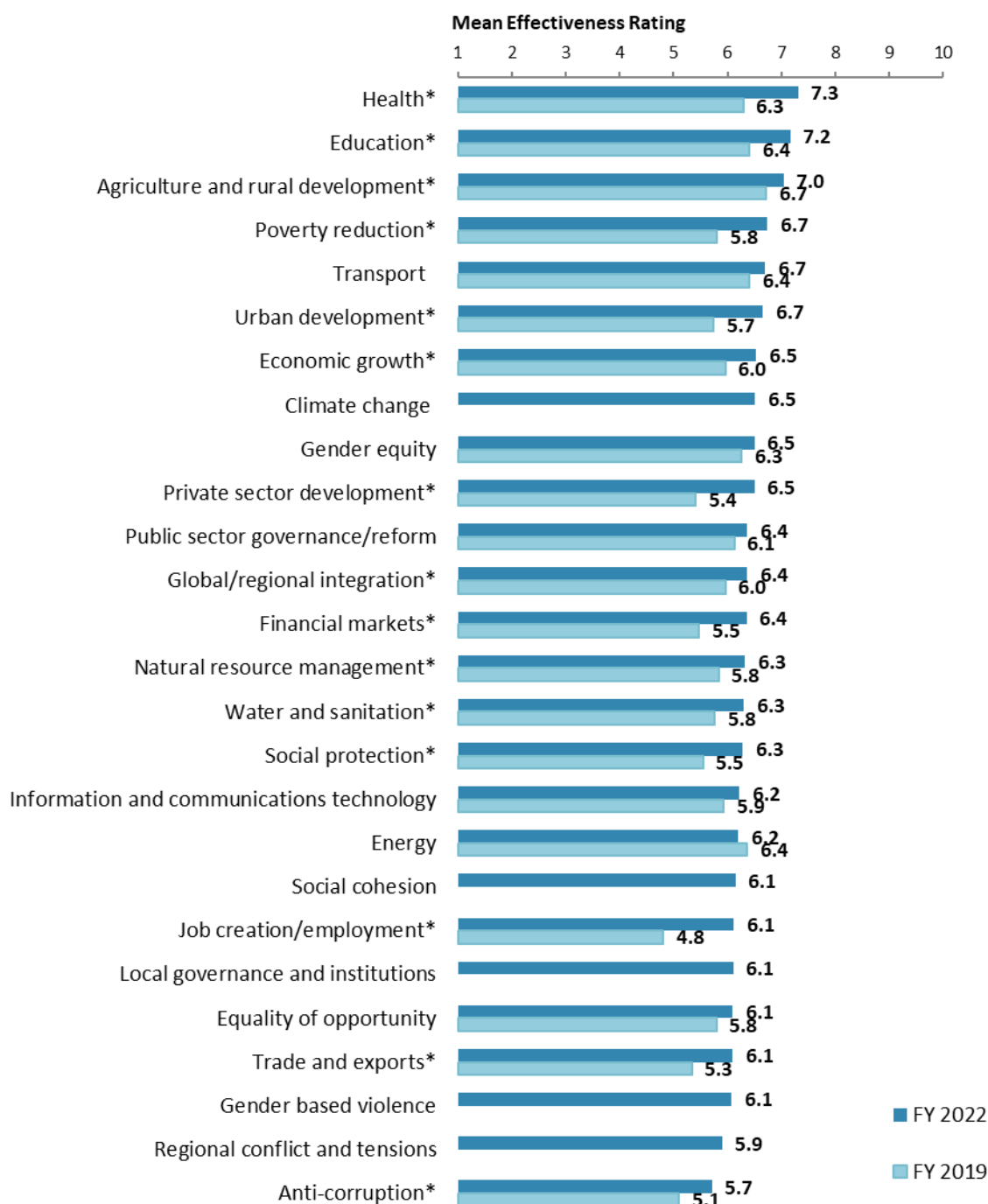


**"When thinking about the World Bank Group's role in Cameroon, which activity do you VALUE the most? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## VI. World Bank Group's Support in Development Areas

### Effectiveness of WBG's Support in Sectoral Areas:



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cameroon?"

(1-"Not effective at all", 10-"Very effective")

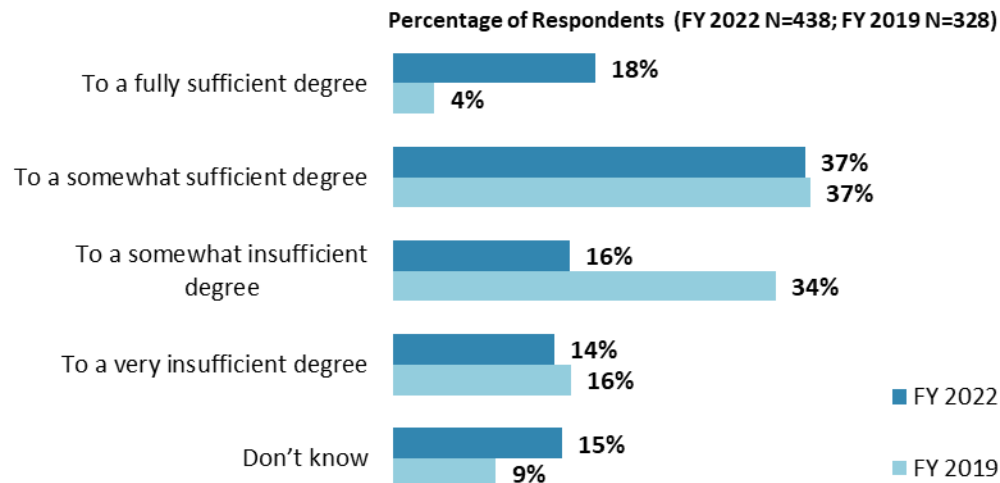
(\*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



## VI. WBG's Support in Development Areas (continued)

### Helping the Poorest



**"To what extent do you believe that the World Bank Group's work and support help the poorest in Cameroon?" (Respondents chose from a list.)**

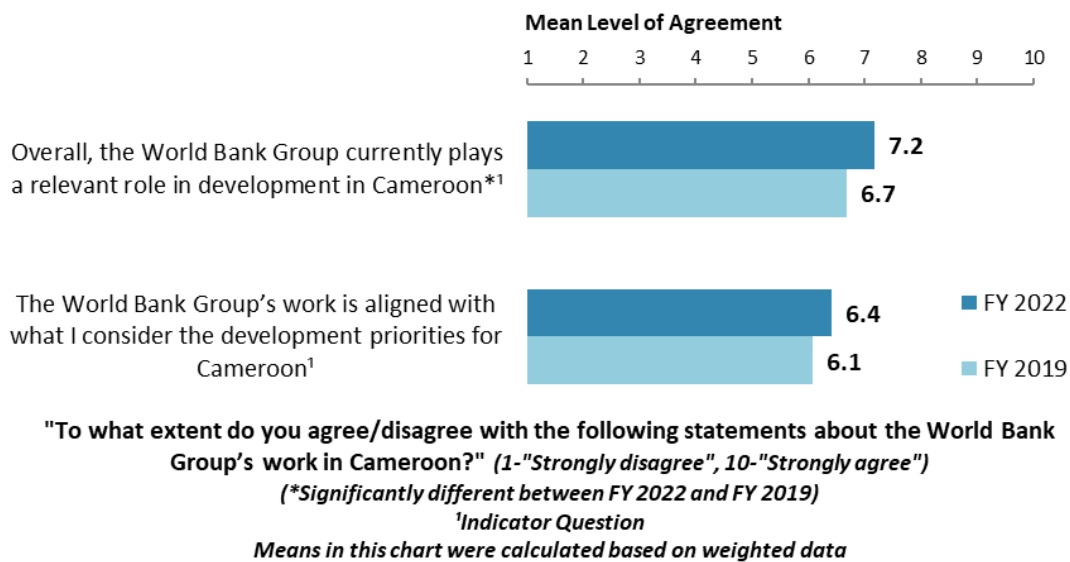
*(Significantly different between FY 2022 and FY 2019)*

*Percentages in this chart were calculated based on weighted data*

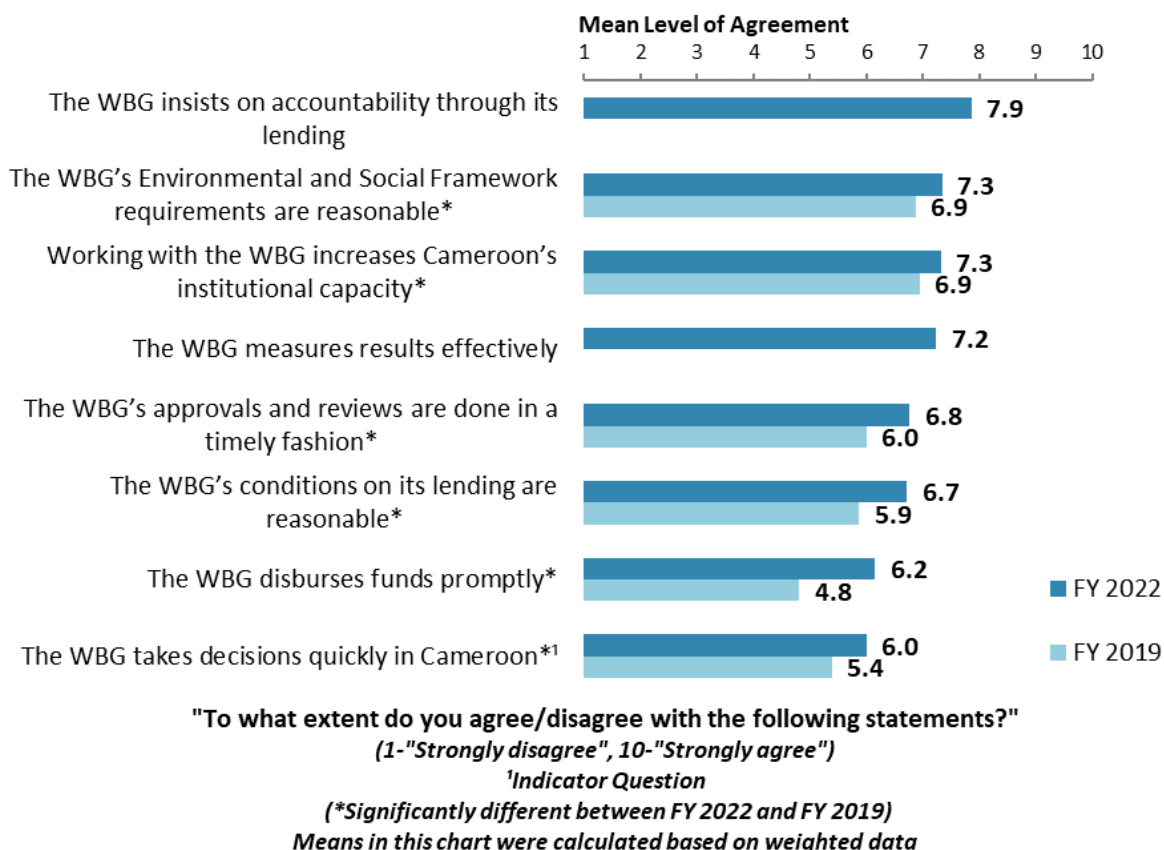


## VII. World Bank Group's Work and Engagement on the Ground

### The World Bank Group's Work in Cameroon



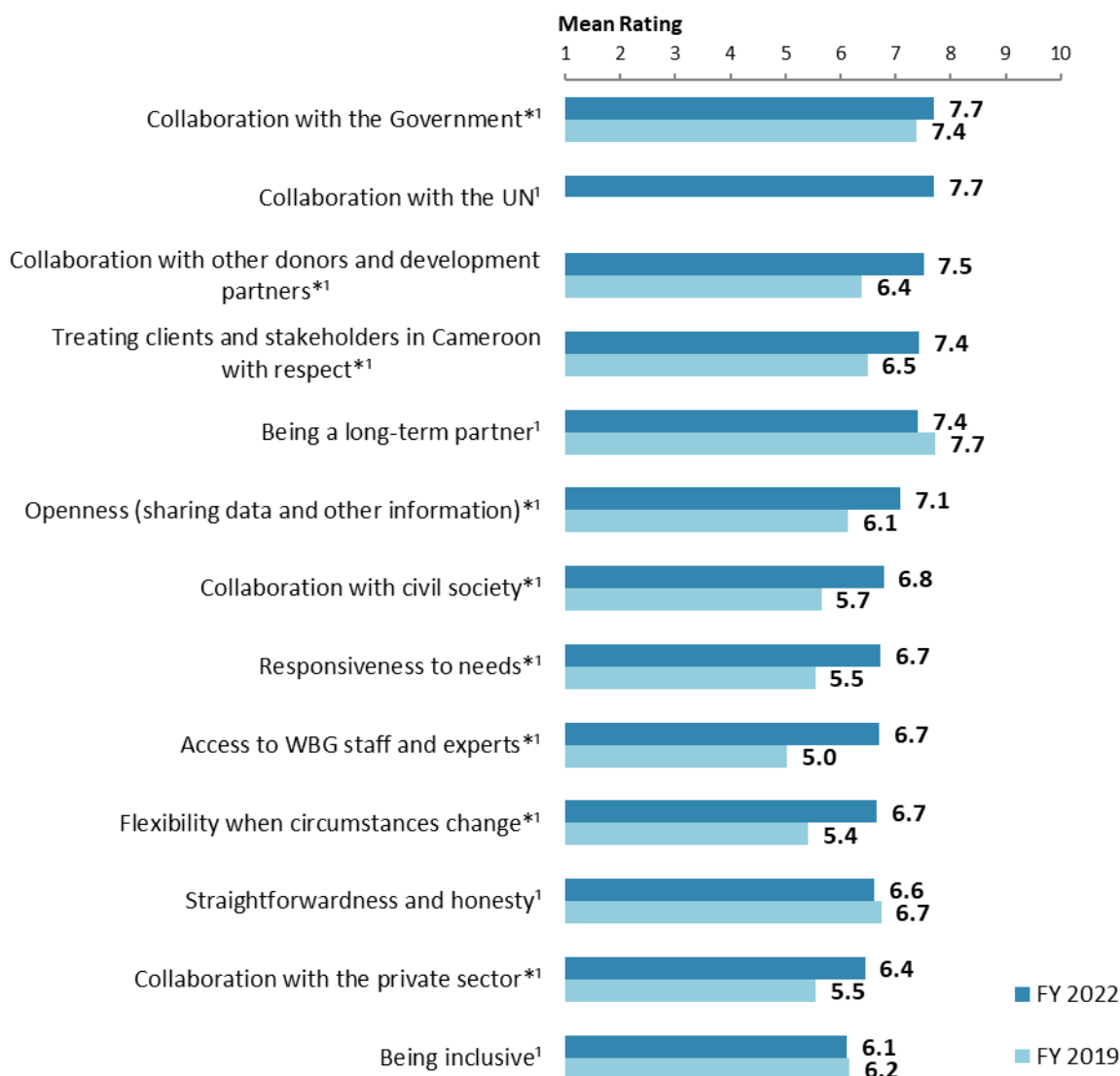
### Overall Perceptions:





## VII. WBG's Work and Engagement on the Ground (continued)

### The WBG as an Effective Development Partner:



**"To what extent is the World Bank Group an effective development partner in Cameroon, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

(\*Significantly different between FY 2022 and FY 2019)

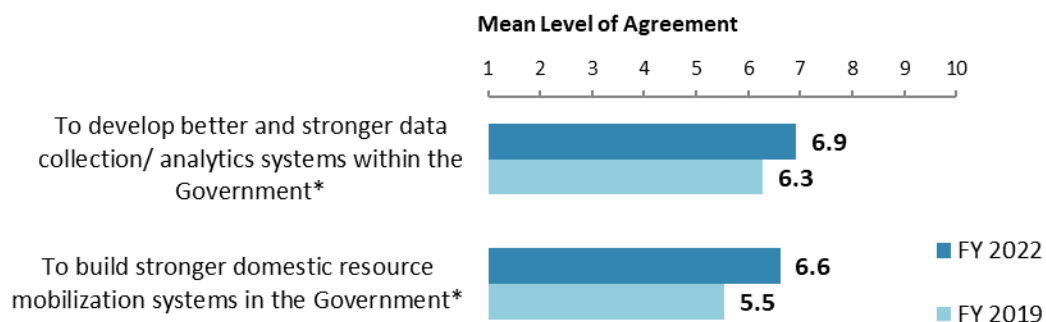
<sup>1</sup>Indicator Question

Means in this chart were calculated based on weighted data



## VII. WBG's Work and Engagement on the Ground (continued)

### Effectiveness of WBG's Support



"How effectively does the World Bank Group support Cameroon's efforts ... ? "

(1-"Not effective at all", 10-"Very effective")

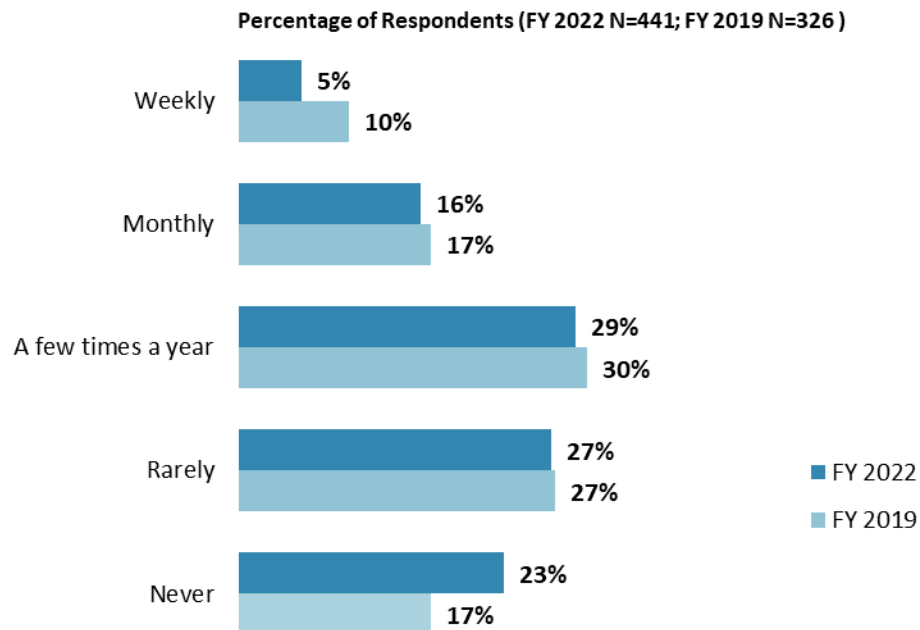
(\*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments

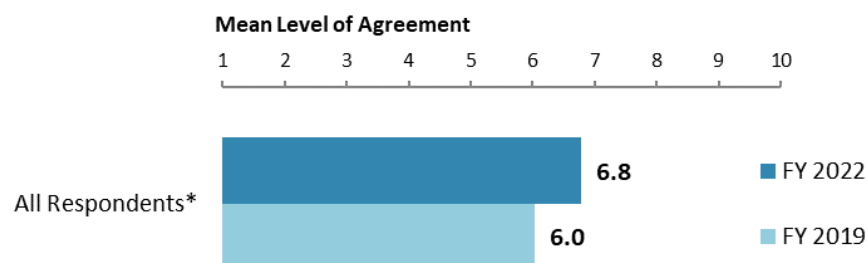
### Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"  
(Respondents chose from a list.)

*Percentages in this chart were calculated based on weighted data*

### Meeting Cameroon's Knowledge Needs (Indicator Question)



"The World Bank Group meets Cameroon's needs for knowledge services  
(e.g., research, analysis, data, technical assistance)"  
(1-"Strongly disagree", 10-"Strongly agree")

(\*Significantly different between FY 2022 and FY 2019)

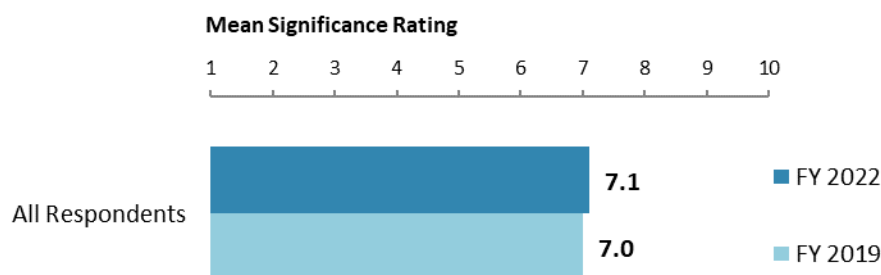
*Means in this chart were calculated based on weighted data*





## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)

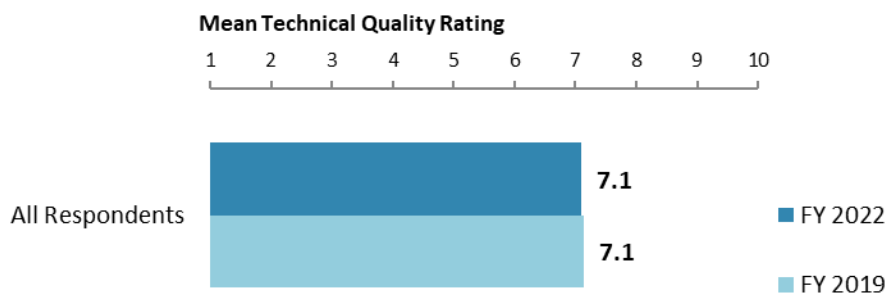


"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"

(1-"Not significant at all", 10-"Very significant")

Means in this chart were calculated based on weighted data

### Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"

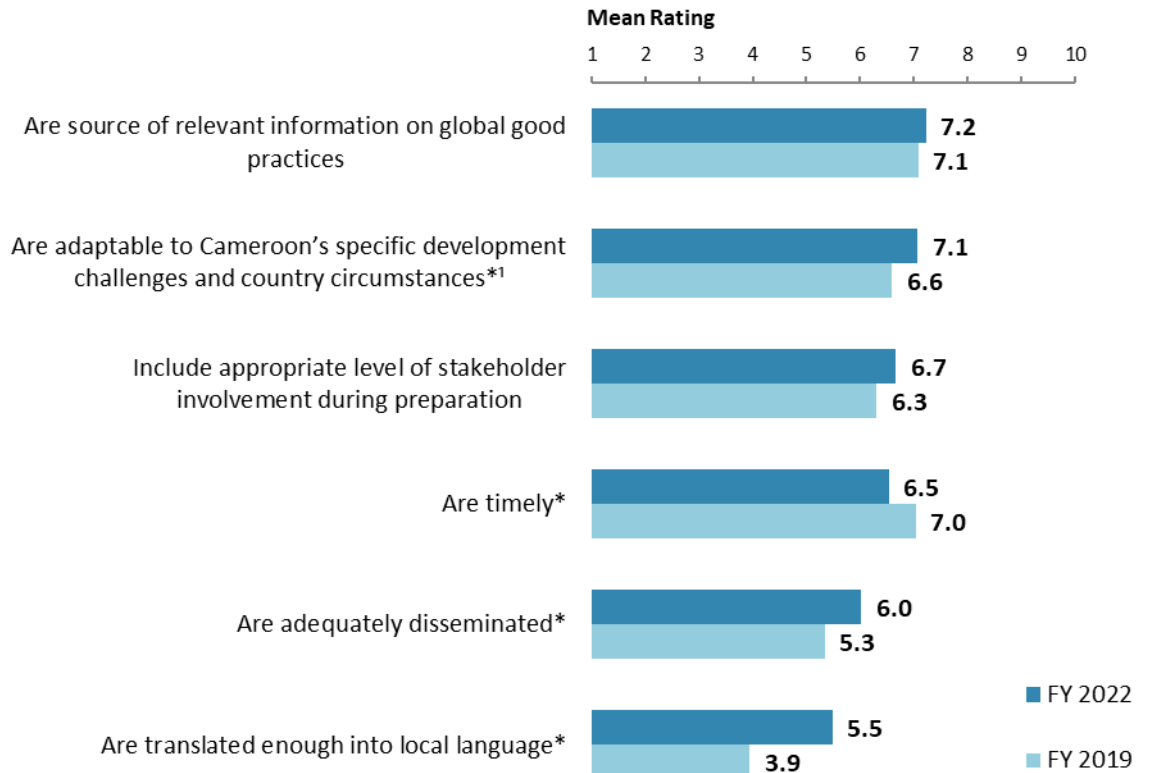
(1-"Very low technical quality", 10-"Very high technical quality")

Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities



"In Cameroon, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(\*Significantly different between FY 2022 and FY 2019)

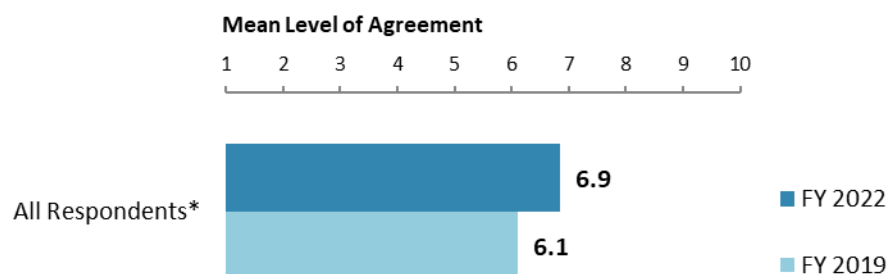
<sup>1</sup>Indicator Question

Means in this chart were calculated based on weighted data



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Cameroon's Needs for Financial Instruments (*Indicator Question*)



**"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results) meet the needs of Cameroon"**

*(1-"Strongly disagree", 10-"Strongly agree")*

*(\*Significantly different between FY 2021 and FY 2017)*

*Means in this chart were calculated based on weighted data*

### WBG's Global Advocacy Role (*Indicator Question*)



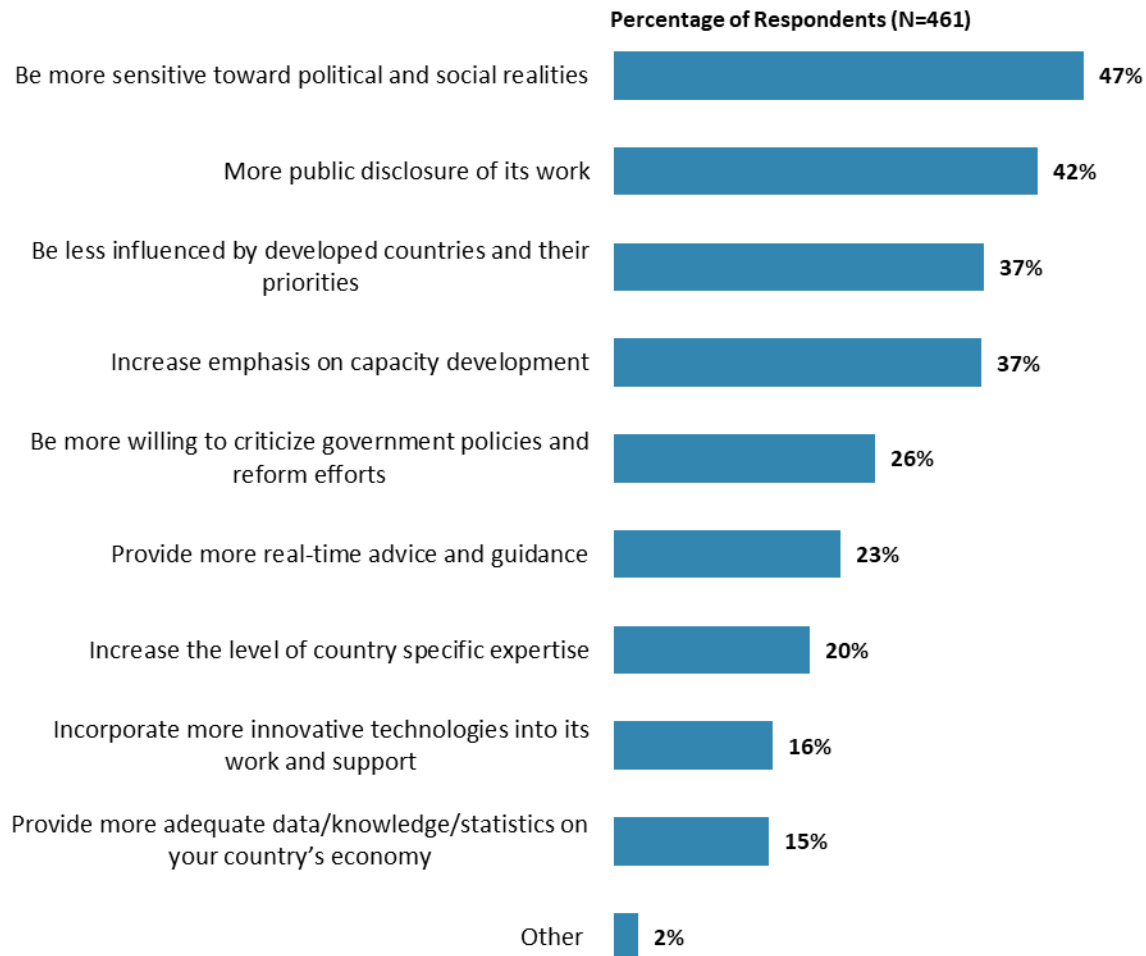
**"How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?"**

*(1-"Not important at all", 10-"Very important")*



## IX. The Future Role of the World Bank Group in Cameroon

### Making the World Bank Group of Greater Value



**"Which of the following SHOULD the WBG do to improve its advice and guidance in Cameroon?  
(Choose no more than 3)"**

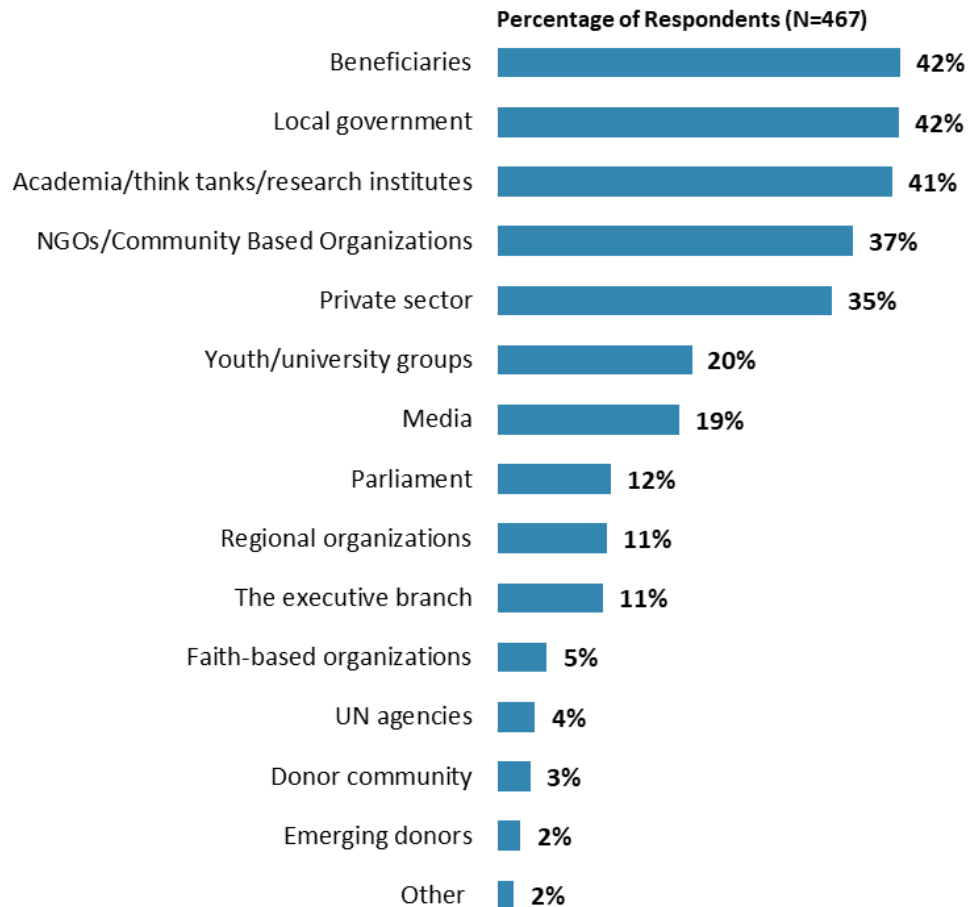
**(Respondents chose from a list. Responses combined.)**



## IX. The Future Role of the WBG in Cameroon (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should collaborate more with “*beneficiaries*” (40%), “*local government*” (37%), “*private sector*” (36%), “*NGOs/community-based organizations*” (26%), and “*academia/think tanks/research institutes*” (19%) to ensure better development results in Cameroon.



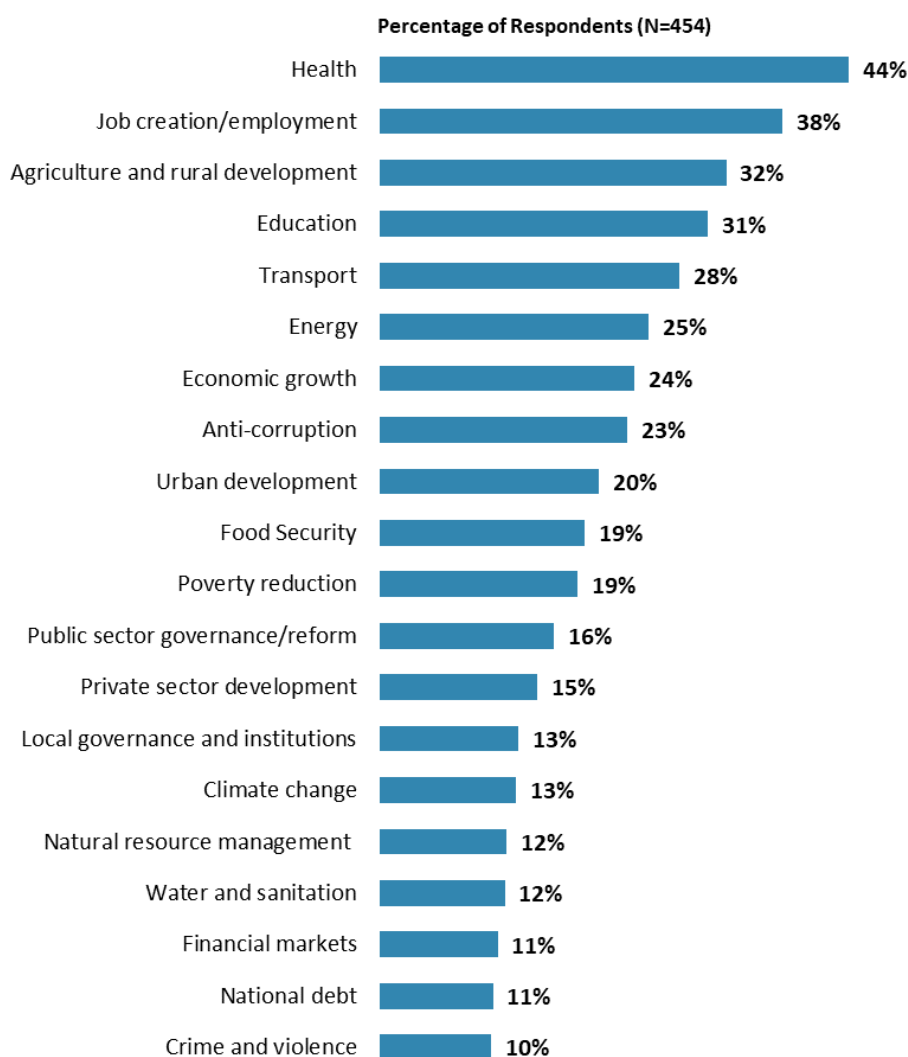
**"In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Cameroon? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Cameroon (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should focus its resources on “*public sector governance/reform*” (38%), “*agriculture and rural development*” (35%), “*health*” (30%), “*job creation/ employment*” (29%), “*education*” (25%), and “*anti-corruption*” (23%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (10% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*” (64%) compared to other respondents (27%).<sup>5</sup>



**“When thinking about how the World Bank Group can have the most impact on development results in Cameroon, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Cameroon?  
(Choose no more than 5)”**

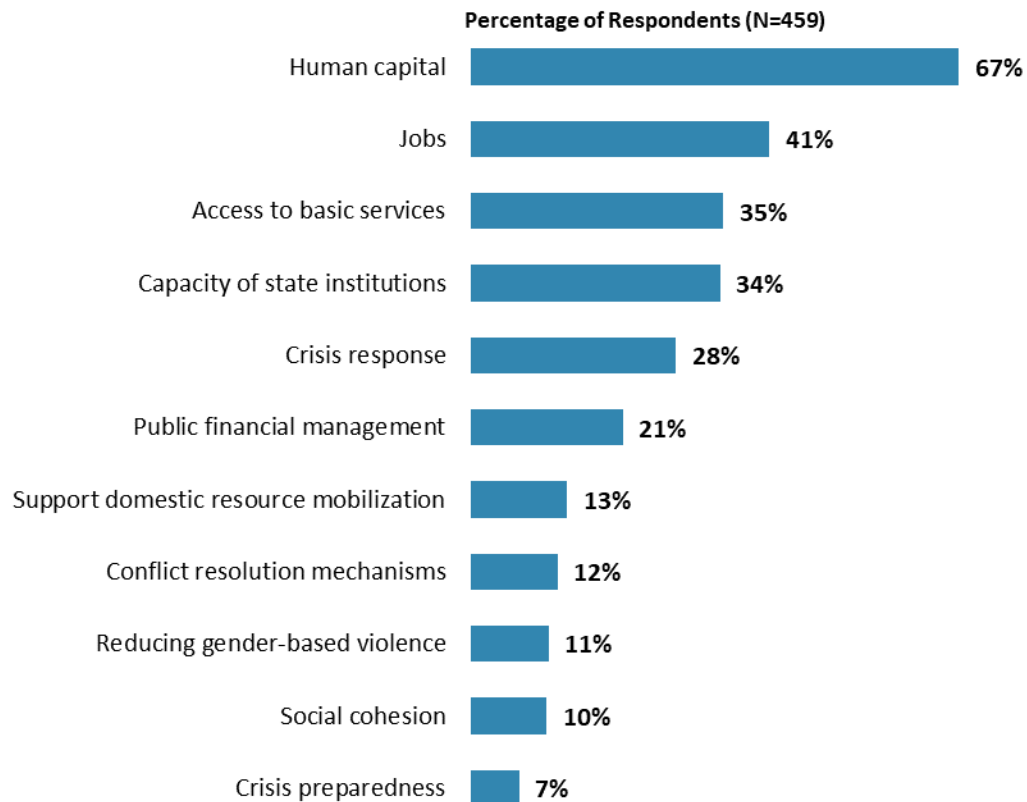
**(Respondents chose from a list. Responses combined. Top 20 of 33 response options shown)**

<sup>5</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix D), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.



## IX. The Future Role of the WBG in Cameroon (continued)

### The WBG Playing a Leading Role

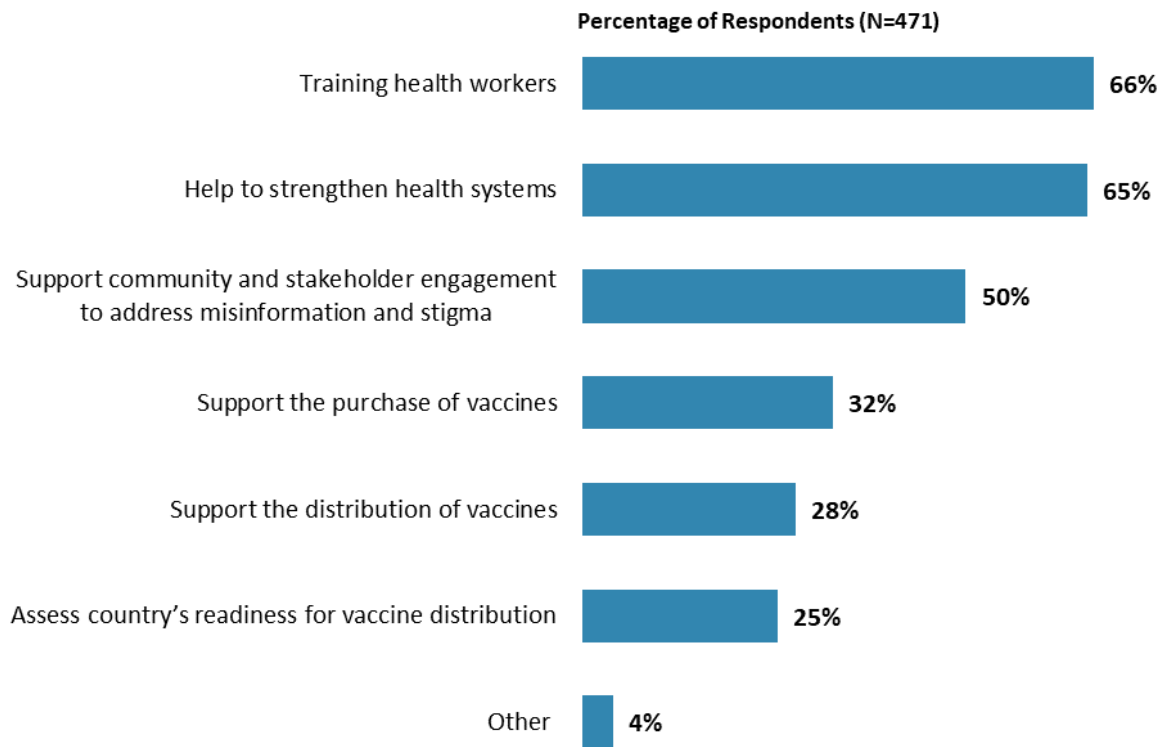


**"Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Cameroon? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Cameroon (continued)

### Support related to COVID-19 outbreak



**"Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Cameroon has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)"**

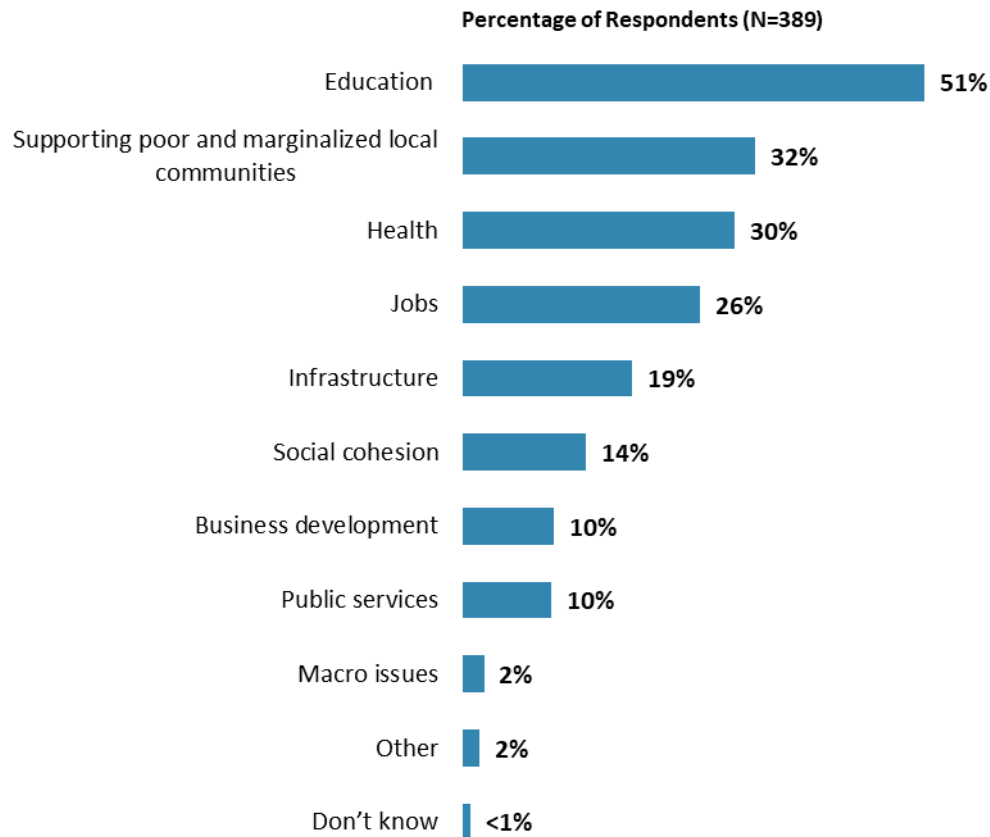




## IX. The Future Role of the WBG in Cameroon (continued)

### WBG Support to the Refugee Crisis

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should provide most of its resources to “*health*” (42%), “*education*” (37%), “*supporting poor and marginalized local communities*” (36%), and “*jobs*” (26%).



**“In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Cameroon? (Choose no more than 2)”**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see appendix B (page 51) for selected responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that they got most of their information about economic and social development issues in Cameroon from the “Internet” (51%), “local television” (34%), “local newspaper” (29%), “social media” (19%), and “local radio” (15%)



**"Which would you say are your MAIN sources of news about economic and social development issues in Cameroon? (Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)

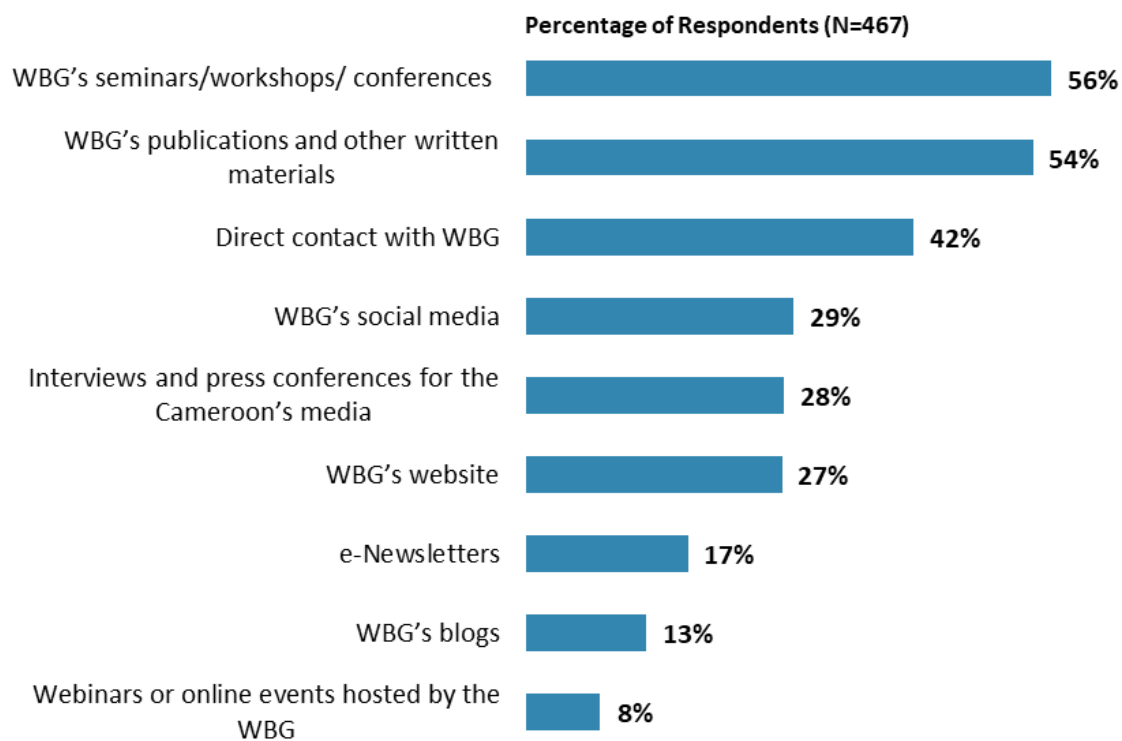


## X. Communication and Outreach (continued)

*Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 37) for reported frequency of interactions with key forms of World Bank Group communication.*

### Preferred Information Sources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that they would prefer to receive information from the WBG through “WBG’s seminars/workshops/conferences” (44%), “WBG’s publications and other written materials” (39%), “e-Newsletters” (37%), and “direct contact with WBG” (35%)

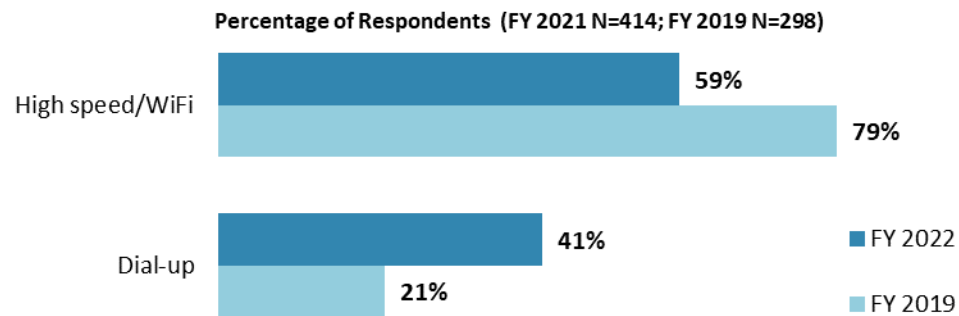


**"How would you prefer to obtain information about the World Bank Group and its work?  
(Choose no more than 3)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

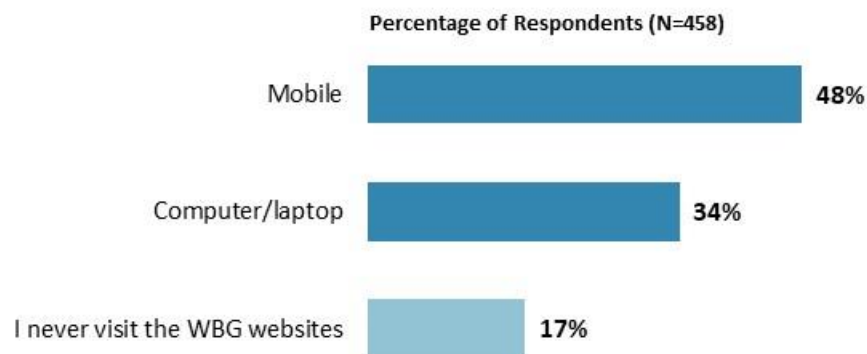
### Internet connection



**"Which Internet connection do you use primarily when visiting a World Bank Group website?" (Respondents chose from a list.)**  
*(Significantly different between FY 2022 and FY 2019)*  
Means in this chart were calculated based on weighted data

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### Devices used to access WBG website



**"What do you use primarily when visiting a World Bank Group website?"**  
(Respondents chose from a list.)



## XI. Appendices

A. Responses to All Questions Across All Respondents .....	37
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D. Cameroon FY 2022 COS Questionnaire .....	65





## Appendix A: Responses to All Questions across All Respondents (N=483)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### Background Information

1. Which of the following best describes your current affiliation? (Select only 1 response)	Percentage of Respondents (N=474)
Employee of Ministry, Ministerial Department, Implementation Agency	23.0%
Private Sector Organization	12.2%
Academia/Research Institute/Think Tank	11.0%
NGO/Community Based Organization	9.3%
Local Government Office or Staff	5.1%
Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	4.9%
State-Owned Enterprise	4.6%
Media (press, radio, TV, web, etc.)	4.4%
Financial Sector/Private Bank	4.2%
Office of the President, Prime Minister	3.4%
Office of a member of Parliament/Legislative body	3.2%
Other	3.0%
Multilateral Agency (UN, regional development bank)	2.5%
Professional/Trade association	2.3%
Youth Group	1.9%
Bilateral Agency (e.g., embassy, diplomatic, military)	1.7%
Office of a Minister	1.5%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	1.3%
Judicial System (e.g., courts)	0.4%
Faith-Based Group	0.2%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%

2. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Cameroon?	Percentage of Respondents (N=465)
Yes	34.6%
No	65.4%

3. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Cameroon? (Select only 1 response)	Percentage of Respondents (N=136)
The World Bank (IBRD/IDA)	84.6%
The International Finance Corporation (IFC)	10.3%
The Multilateral Investment Guarantee Agency (MIGA)	5.1%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

**A. Overall Context**

<b>1. In general, would you say that Cameroon is headed in ... ?</b>	<b>Percentage of Respondents (N=467)</b>
The right direction	47.5%
The wrong direction	15.2%
Not sure	37.3%

<b>2. Do you think that economic opportunity for citizens in Cameroon is ... ?</b>	<b>Percentage of Respondents (N=465)</b>
Increasing	41.3%
Decreasing	19.8%
Staying about the same	38.9%

<b>3. Please identify which of the following development priorities you consider the most important in Cameroon. (Choose no more than 5)</b>	<b>Percentage of Respondents (Responses Combined; N=446)</b>
Job creation/employment	50.0%
Transport (e.g., roads, bridges, transportation)	46.6%
Energy	37.0%
Agriculture and rural development	35.0%
Health	34.1%
Local governance and institutions	27.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	24.0%
Anti-corruption	23.1%
Education	20.9%
Food security	18.8%
Poverty reduction	18.4%
Climate change (e.g., mitigation, adaptation)	17.3%
Security/stabilization/reconstruction	13.5%
Economic growth	13.2%
Crime and violence	11.2%
Judiciary reform	9.6%
Private sector development	9.6%
Urban development	8.7%
Global/regional integration	7.4%
National debt	6.7%
Natural resource management	6.5%
Water and sanitation	5.6%
Regional conflict and tensions	5.4%
Social cohesion	4.5%
Gender equity (closing the gap between women and men, and boys and girls)	4.3%
Social protection (e.g., pensions, targeted social assistance)	3.8%
Equality of opportunity (i.e., social inclusion)	3.8%
Gender based violence	3.6%
Information and communications technology	3.4%
Trade and exports	2.5%
Global pandemics (e.g., COVID-19)	2.2%
Financial markets	2.2%
Pollution	1.3%

**A. Overall Context (continued)**

<b>4. When economic and/or social reform efforts fail or are slow to take place in Cameroon, which of the following would you attribute this to? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=459)</b>
Corruption	59.9%
Political pressures and obstacles	32.5%
Reforms are not well thought out in light of country challenges	23.1%
Inadequate government accountability	17.4%
Ongoing conflict and instability	12.0%
Inadequate citizen/civil society participation	10.7%
Inadequate private sector participation	8.1%
Inadequate funding	7.4%
Pressure from outside interest groups (e.g., private sector, unions)	7.0%
Inadequate capacity in the government	6.5%
Inadequate donor coordination	4.1%
Other	2.0%

<b>5. To what extent, do you trust each of the following groups to do what is right?</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. The national government	399	41	5.64	2.44
2. Parliament/legislative branch	386	42	5.00	2.42
3. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	353	68	6.68	2.16
4. The World Bank Group*	374	60	6.97	2.12
5. The International Monetary Fund	374	54	6.14	2.37
6. The United Nations (UN)	386	47	6.39	2.30
7. The World Health Organization (WHO)	402	34	6.64	2.35
8. Regional development banks	350	75	6.35	2.09
9. Cameroon's Central Bank	359	67	6.28	2.24
10. International private sector	347	73	6.29	2.14
11. Domestic private sector	381	44	6.59	2.05
12. International civil society (e.g., NGOs, CBOs)	386	43	6.40	1.98
13. Domestic civil society (e.g., NGOs, CBOs)	395	34	6.33	1.98
14. Youth organizations	381	44	6.35	2.17
15. Faith-based institutions	358	60	6.35	2.36
16. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	388	46	6.05	2.19
17. International media and their web presence	381	53	5.58	2.38
18. Web based media (i.e., blogs, social media, other web-based news, and information sources)	386	50	5.12	2.44



**A. Overall Context (continued)**

6. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Cameroon. (Choose no more than 2)	Percentage of Respondents (N=454)
High levels of corruption	65.86%
Lack of security (i.e., conflict and violence)	18.06%
Lack of access to development finance	12.33%
Weak institutional capacity	11.89%
Crime and violence	11.23%
None. I do not consider Cameroon a fragile state.	9.91%
Low levels of political and economic inclusion	9.91%
Political uncertainty	9.25%
Weak social cohesion	7.49%
Weak accountability	7.49%
Food insecurity	7.05%
Weak legislative capacity	5.51%
Policy inconsistency	5.29%
High influx of refugees/migrants	3.96%
Other	1.76%

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Cameroon? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	461	n/a	5.84	2.72
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	443	n/a	4.23	2.74

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Cameroon? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Cameroon*	406	56	7.11	2.2
3. The World Bank Group's work is aligned with what I consider the development priorities for Cameroon*	366	84	6.36	2.41

4. Overall, please rate your impression of the effectiveness of these organizations in Cameroon. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IBRD/IDA)*	394	69	6.91	2.28
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	315	135	5.97	2.4

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Cameroon?* (1-To no degree at all, 10-To a very significant degree)	399	74	7.18	2.28

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Cameroon?* (1-To no degree at all, 10-To a very significant degree)	388	83	7.13	2.27

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>7. To what extent do you believe that the World Bank Group's work and support help the poorest in Cameroon? (Select only 1 response)</b>	<b>Percentage of Respondents (N=459)</b>
To a fully sufficient degree	18.3%
To a somewhat sufficient degree	36.4%
To a somewhat insufficient degree	15.7%
To a very insufficient degree	14.2%
Don't know	15.5%

<b>8. When thinking about the World Bank Group's role in Cameroon, which activity do you VALUE the most? (Choose no more than 2)</b>	<b>Percentage of Respondents (Responses Combined; N=454)</b>
Financial resources	50.0%
Capacity development related to World Bank Group supported projects	28.4%
Implementation support	19.6%
Technical assistance	18.9%
Mobilizing third party financial resources	14.8%
Promoting knowledge sharing	13.7%
Formal policy advice, studies, analyses	9.7%
Strategy formulation (e.g., PRSP assistance)	9.0%
Data and statistics	9.0%
Global advocacy	6.6%
Donor coordination	3.7%
Bringing together different groups of stakeholders	3.5%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	2.6%
Other	1.3%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>9. When thinking about how the World Bank Group can have the most impact on development results in Cameroon, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Cameroon? (Choose no more than 5)</b>	<b>Percentage of Respondents (Responses Combined; N=454)</b>
Health	43.8%
Job creation/employment	37.7%
Agriculture and rural development	32.4%
Education	30.6%
Transport (e.g., roads, bridges, transportation)	28.0%
Energy	25.1%
Economic growth	23.8%
Anti-corruption	23.1%
Urban development	20.5%
Food Security	19.2%
Poverty reduction	18.5%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	16.3%
Private sector development	14.8%
Local governance and institutions	13.0%
Climate change (e.g., mitigation, adaptation)	12.8%
Natural resource management	11.9%
Water and sanitation	11.7%
Financial markets	11.0%
National debt	10.6%
Crime and violence	10.4%
Security/stabilization/reconstruction	9.3%
Social cohesion	7.3%
Global/regional integration	6.6%
Regional conflict and tensions	5.7%
Judiciary reform	5.5%
Equality of opportunity (i.e., social inclusion)	5.3%
Information and communications technology	5.1%
Trade and exports	4.8%
Global pandemics (e.g., COVID-19)	4.6%
Social protection (e.g., pensions, targeted social assistance)	3.3%
Gender equity (closing the gap between women and men, and boys and girls)	2.9%
Gender based violence	1.8%
Pollution	1.5%

**B. Overall Attitudes toward the World Bank Group (continued)**

10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=463)
Development institution	39.1%
World Bank	36.7%
Multi-lateral financial institution	35.4%
Investment bank	33.0%
Don't know	16.2%
Private sector solutions	15.6%
Public-private partnerships	12.1%
Impact investor	11.2%
Financial advisory solutions	10.8%
Innovation and entrepreneurship	6.3%
Asset manager	5.6%
Venture capital	2.6%
None of the above	1.9%
Other	1.3%
Thought leader	0.6%

**C. World Bank Group's Work and Engagement on the Ground**

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Cameroon solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	336	71	7.50	2.01

Staffing adequacy	N	DK	Mean	SD
2. To what extent do you believe the World Bank Group is adequately staffed in Cameroon? (1-To no degree at all, 10-To a very significant degree)	277	126	5.42	2.62

To what extent is the World Bank Group an effective development partner in Cameroon, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
3. Collaboration with the private sector *	310	73	6.39	2.28
4. Being inclusive*	285	88	6.18	2.42
5. Straightforwardness and honesty*	301	72	6.62	2.38
6. Access to WBG staff and experts	318	56	6.71	2.13
7. Being a long-term partner*	335	46	7.38	1.94
8. Responsiveness to needs*	314	55	6.73	2.10
9. Collaboration with the Government*	348	30	7.69	1.86
10. Flexibility when circumstances change*	303	73	6.62	2.19
11. Collaboration with civil society*	315	58	6.82	2.09
12. Collaboration with the UN*	292	87	7.68	1.88
13. Treating clients and stakeholders in Cameroon with respect*	300	74	7.43	1.88
14. Openness (sharing data and other information) *	306	68	7.07	2.10
15. Collaboration with other donors and development partners*	295	83	7.49	1.85

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
16. The World Bank Group takes decisions quickly in Cameroon*	282	109	6.06	2.63
17. The World Bank Group's approvals and reviews are done in a timely fashion	311	78	6.80	2.44
18. The World Bank Group's conditions on its lending are reasonable	275	110	6.70	2.50
19. The World Bank Group disburses funds promptly	278	112	6.20	2.38
20. The World Bank Group's Environmental and Social Framework requirements are reasonable	290	100	7.27	2.11
21. The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	311	73	7.86	2.00
22. The World Bank Group measures results effectively	318	69	7.21	2.30
23. Working with the World Bank Group increases Cameroon's institutional capacity	335	52	7.31	2.20

To what extent do you agree/disagree with the following statements about the World Bank Group in Cameroon? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
24. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results) meet the needs of Cameroon*	340	56	6.82	2.28
25. The World Bank Group meets Cameroon's needs for knowledge services (e.g., research, analysis, data, technical assistance) *	328	61	6.73	2.39

Global role of advocacy	Level of Agreement			
	N	DK	Mean	SD
26. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?* (1-Not important at all, 10-Very important)	348	51	7.95	2.00

27. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Cameroon? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=389)			
Education	51.2%			
Supporting poor and marginalized local communities	32.4%			
Health	30.1%			
Jobs	26.2%			
Infrastructure	18.8%			
Social cohesion	13.6%			
Business development	10.0%			
Public services	9.8%			
Macro issues (fiscal accounts, balance of payments, etc.)	2.3%			
Other	1.8%			
Don't know	0.8%			

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cameroon? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	232	141	6.22	2.40
2. Agriculture and rural development	292	79	7.04	1.76
3. Gender equity (closing the gap between women and men, and boys and girls)	257	115	6.51	1.94
4. Poverty reduction	318	54	6.75	1.96
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	285	93	6.34	2.12
6. Equality of opportunity (i.e., social inclusion)	258	109	6.09	2.06
7. Education	308	64	7.16	1.84
8. Health	322	52	7.30	1.70
9. Private sector development	257	112	6.47	1.88
10. Climate change (e.g., mitigation, adaptation)	262	104	6.50	2.07
11. Anti-corruption	282	91	5.75	2.31
12. Energy	279	89	6.18	2.16
13. Job creation/employment	282	90	6.13	2.05
14. Information and communications technology	239	124	6.21	2.01
15. Water and sanitation	276	91	6.28	2.12
16. Local governance and institutions	269	102	6.08	2.08
17. Economic growth	291	79	6.53	2.03
18. Regional conflict and tensions	235	135	5.88	2.08
19. Natural resource management	251	119	6.31	2.00
20. Gender based violence	244	124	6.09	2.09
21. Social cohesion	244	130	6.14	2.02
22. Urban development	288	81	6.64	2.02
23. Transport (e.g., roads, bridges, transportation)	300	71	6.71	2.11
24. Global/regional integration	243	129	6.35	1.92
25. Trade and exports	219	154	6.07	2.01
26. Financial markets	227	144	6.36	2.02

2. How effectively does the World Bank Group support Cameroon's efforts ... ? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
2. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	289	106	6.62	2.14
3. To develop better and stronger data collection/ analytics systems within the Government	300	92	6.94	2.15

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=464)
Weekly	5.4%
Monthly	15.3%
A few times a year	28.7%
Rarely	27.2%
Never	23.5%

In Cameroon, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	241	105	6.61	2.26
3. Include appropriate level of stakeholder involvement during preparation	264	79	6.72	2.15
4. Are source of relevant information on global good practices	285	56	7.24	1.92
5. Are adequately disseminated	277	65	6.09	2.33
6. Are translated enough into local language	267	72	5.56	2.81
7. Are adaptable to Cameroon's specific development challenges and country circumstances*	300	45	7.12	1.98

Overall Evaluations	N	DK	Mean	SD
8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	327	31	7.13	2.03
9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	312	42	7.11	1.97

**F. The Future Role of the World Bank Group in Cameroon**

1. Which of the following SHOULD the WBG do to improve its advice and guidance in Cameroon? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=461)
Be more sensitive toward political and social realities	46.9%
More public disclosure of its work	42.3%
Be less influenced by developed countries and their priorities	36.9%
Increase emphasis on capacity development	36.7%
Be more willing to criticize government policies and reform efforts	26.0%
Provide more real-time advice and guidance	22.6%
Increase the level of country specific expertise	19.5%
Incorporate more innovative technologies into its work and support	15.8%
Provide more adequate data/knowledge/statistics on your country's economy	15.4%
Other	2.4%

**F. The Future Role of the World Bank Group in Cameroon (continued)**

<b>2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Cameroon? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=467)</b>
Beneficiaries	41.8%
Local government	41.5%
Academia/think tanks/research institutes	40.9%
NGOs/Community Based Organizations	36.8%
Private sector	34.7%
Youth/university groups	20.1%
Media	18.8%
Parliament	11.8%
Regional organizations (e.g., African Development Bank, African Union, etc.)	11.3%
The executive branch	10.9%
Faith-based organizations	5.1%
UN agencies	3.9%
Donor community	3.4%
Emerging donors	2.4%
Other	1.7%
Don't know	1.7%

<b>3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Cameroon has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=471)</b>
Training health workers	66.2%
Help to strengthen health systems	65.4%
Support community and stakeholder engagement to address misinformation and stigma	49.7%
Support the purchase of vaccines	32.5%
Support the distribution of vaccines	27.6%
Assess country's readiness for vaccine distribution	25.3%
Other	4.0%

<b>4. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Cameroon? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=459)</b>
Human capital (education, health, social protection)	67.3%
Jobs	41.2%
Access to basic services	34.9%
Capacity of state institutions	34.4%
Crisis response	28.3%
Public financial management	20.9%
Support domestic resource mobilization	13.3%
Conflict resolution mechanisms	12.0%
Reducing gender-based violence	10.7%
Social cohesion	10.5%
Crisis preparedness	6.8%



**G. Communication and Information Sharing**

<b>1. Which would you say are your MAIN sources of news about economic and social development issues in Cameroon? (Choose no more than 3)</b>	<b>Percentage of Respondents (N=469)</b>
Local television	62.7%
Printed local newspapers	44.6%
International television	33.9%
Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)	32.2%
International radio news programs or bulletins	19.6%
Local radio news programs or bulletins	16.0%
Websites/apps of international newspapers/ magazines	11.3%
Websites/apps of local newspapers/magazines	10.7%
Websites/apps of international TV	9.8%
Printed international newspapers	9.6%
Websites/apps of local TV	8.1%
Blogs	4.7%
Printed local periodicals	4.3%
Websites/apps of local radio companies	3.8%
Printed international periodicals	3.6%
Websites/apps of international radio companies	3.4%
Other	2.1%

<b>2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)</b>	<b>Percentage of Respondents (Responses Combined; N=467)</b>
World Bank Group's seminars/workshops/ conferences	56.3%
World Bank Group's publications and other written materials	54.4%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	41.5%
World Bank Group's social media	28.7%
Interviews and press conferences for the Cameroon's media	27.6%
World Bank Group's website	27.4%
e-Newsletters	17.3%
World Bank Group's blogs	12.8%
Webinars or online events hosted by the World Bank Group	7.9%

<b>3. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=436)</b>
High speed/WiFi	60.6%
Dial-up	39.4%

<b>4. What do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=458)</b>
Mobile	48.0%
Computer/laptop	34.5%
I never visit the WBG websites	17.5%

**G. Communication and Information Sharing (continued)**

5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	462	5.4%	14.7%	47.8%	32.0%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	455	8.8%	16.7%	44.2%	30.3%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	443	5.4%	10.8%	14.2%	69.5%
Visited a WBG website (e.g., read a blog, used data)	451	8.0%	14.4%	38.6%	39.0%
Attended an event/conference hosted by the WBG	447	2.5%	4.5%	21.7%	71.4%
Attended/participated in a webinar or online event hosted by the WBG	444	2.7%	5.4%	16.2%	75.7%
Read some or all of a WBG research paper or publication	445	5.8%	13.0%	42.2%	38.9%
Met professionally with WBG staff	448	3.1%	4.9%	22.1%	69.9%
Read a WBG e-newsletter	451	5.1%	9.3%	31.3%	54.3%

**H. Background Information (continued)**

1. Please identify the primary specialization of your work. (Select only 1 response)	Percentage of Respondents (N=460)
Education	10.0%
Other	9.1%
Agriculture, rural development	8.9%
Environment, natural resources	7.2%
Finance and markets	7.0%
Health, nutrition	6.1%
Communications, public affairs	5.7%
Governance, anti-corruption	5.0%
Social protection	5.0%
Jobs	5.0%
Macroeconomics, fiscal management	4.6%
Generalist (specialized in multiple sectors)	3.9%
Trade and competitiveness	3.5%
Poverty	2.4%
Water, sanitation	2.4%
Gender	2.2%
Urban development	2.2%
Digital development and technology (ICT)	2.0%
Transport	1.7%
Tourism	1.5%
Fragility, conflict, violence, refugees	1.5%
Demographics, migration	1.5%
Energy	1.3%
Climate change	0.4%

**H. Background Information (continued)**

<b>2. What's your gender?</b>	<b>Percentage of Respondents (N=472)</b>
Female	34.1%
Male	65.9%

<b>3. Within your organization, would you describe yourself as ....</b>	<b>Percentage of Respondents (N=461)</b>
Mid-level decision-maker / manager	35.1%
Senior level	32.3%
Mid-level staff	27.3%
Junior level	5.2%

<b>4. What's your age?</b>	<b>Percentage of Respondents (N=476)</b>
36-45	31.3%
46-55	26.5%
26-35	23.7%
56 and above	13.7%
25 and under	4.8%

<b>5. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=473)</b>
Septentrion Region (Adamawa, North, Far North)	67.0%
Center Region (Yaounde, ...)	20.7%
Other region	6.8%
Littoral Region (Douala, ...)	5.5%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>6</sup>

- Office of the President/Prime Minister/Minister N=23 ● Office of Parliamentarian N=15 ● Employee of a Ministry N=109 ● PMU/Consultant on WBG Project N=23  
 ● Local Government Office or Staff N=24 ● State-Owned Enterprise N=22 ● Bilateral/Multilateral Agency N=20 ● Private Sector N=78 ● CSO N=65  
 ● Academia/Research Institute/Think Tank (Academia) N=52 ● Media N=21 ● Other<sup>7</sup> N=22

### Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?\*

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/Consultant	Local Government	State-Owned Enterprise	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Yes	86.4%	46.7%	34.3%	91.3%	30.4%	14.3%	63.2%	24.7%	27.7%	12.0%	33.3%	25.0%
No	13.6%	53.3%	65.7%	8.7%	69.6%	85.7%	36.8%	75.3%	72.3%	88.0%	66.7%	75.0%

\*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Cameroon?\* (Select only ONE response)

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/Consultant	Local Government	State-Owned Enterprise	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
The World Bank (IBRD/IDA)	60.0%	83.3%	96.9%	84.2%	100.0%	66.7%	90.9%	53.3%	94.1%	83.3%	100.0%	66.7%
The International Finance Corporation (IFC)	10.0%	0.0%	3.1%	10.5%	0.0%	33.3%	0.0%	46.7%	5.9%	16.7%	0.0%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	30.0%	16.7%	0.0%	5.3%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	33.3%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

### A. Overall Context

In general, would you say that Cameroon is headed in ... ?

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/Consultant	Local Government	State-Owned Enterprise	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
The right direction*	78.3%	66.7%	53.8%	47.6%	50.0%	50.0%	50.0%	40.5%	35.5%	34.6%	33.3%	54.5%
The wrong direction*	4.3%	6.7%	13.5%	0.0%	4.2%	25.0%	25.0%	13.5%	25.8%	23.1%	19.0%	9.1%
Not sure	17.4%	26.7%	32.7%	52.4%	45.8%	25.0%	25.0%	45.9%	38.7%	42.3%	47.6%	36.4%

\*Significantly different between stakeholder groups

<sup>6</sup> Only 474 respondents provided information about their current affiliations. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>7</sup> Includes the following categories: Independent Government Institution (N=6), Judicial System (N=2) and Other (N=14). There were no respondents from private foundation

**A. Overall Context (continued)**

Please identify which of the following development priorities you consider the most important in Cameroon. (Choose no more than 5)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Climate change	4.5%	15.4%	15.2%	17.4%	21.7%	22.2%	26.3%	9.0%	25.4%	22.4%	5.0%	14.3%
Transport*	40.9%	38.5%	56.6%	30.4%	39.1%	38.9%	21.1%	52.2%	34.9%	53.1%	45.0%	66.7%
Judiciary reform	9.1%	7.7%	11.1%	8.7%	0.0%	16.7%	5.3%	7.5%	11.1%	8.2%	20.0%	14.3%
Local governance and institutions*	59.1%	30.8%	29.3%	21.7%	47.8%	44.4%	36.8%	25.4%	7.9%	16.3%	40.0%	38.1%
Energy	45.5%	46.2%	46.5%	21.7%	43.5%	33.3%	15.8%	34.3%	31.7%	30.6%	35.0%	52.4%
Job creation/employment*	18.2%	15.4%	40.4%	65.2%	52.2%	44.4%	47.4%	52.2%	74.6%	63.3%	45.0%	38.1%
Crime and violence	18.2%	7.7%	12.1%	13.0%	8.7%	22.2%	26.3%	17.9%	4.8%	4.1%	0.0%	9.5%
Natural resource management	9.1%	15.4%	7.1%	17.4%	0.0%	5.6%	10.5%	1.5%	3.2%	6.1%	15.0%	4.8%
Global/regional integration*	4.5%	0.0%	3.0%	17.4%	13.0%	16.7%	21.1%	17.9%	0.0%	2.0%	0.0%	9.5%
Agriculture and rural development*	40.9%	23.1%	36.4%	56.5%	56.5%	22.2%	21.1%	37.3%	20.6%	34.7%	20.0%	52.4%
Poverty reduction	9.1%	38.5%	17.2%	26.1%	8.7%	33.3%	15.8%	19.4%	11.1%	20.4%	30.0%	19.0%
National debt*	36.4%	0.0%	8.1%	0.0%	8.7%	0.0%	36.8%	4.5%	0.0%	4.1%	0.0%	0.0%
Global pandemics	0.0%	0.0%	0.0%	4.3%	0.0%	5.6%	5.3%	3.0%	4.8%	0.0%	5.0%	4.8%
Urban development	0.0%	15.4%	6.1%	17.4%	17.4%	11.1%	5.3%	11.9%	1.6%	6.1%	10.0%	14.3%
Health*	13.6%	38.5%	31.3%	34.8%	30.4%	27.8%	21.1%	29.9%	57.1%	38.8%	40.0%	23.8%
Pollution	0.0%	0.0%	2.0%	0.0%	4.3%	0.0%	0.0%	1.5%	3.2%	0.0%	0.0%	0.0%
Information and communications technology	4.5%	7.7%	2.0%	0.0%	4.3%	0.0%	5.3%	6.0%	0.0%	2.0%	15.0%	4.8%
Food security*	45.5%	38.5%	24.2%	21.7%	0.0%	16.7%	21.1%	13.4%	22.2%	10.2%	0.0%	9.5%
Gender based violence	4.5%	0.0%	4.0%	0.0%	8.7%	0.0%	5.3%	1.5%	9.5%	2.0%	0.0%	0.0%
Private sector development	13.6%	7.7%	8.1%	8.7%	13.0%	5.6%	10.5%	19.4%	3.2%	6.1%	10.0%	4.8%
Financial markets	4.5%	0.0%	3.0%	0.0%	4.3%	5.6%	0.0%	6.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	18.2%	15.4%	15.2%	8.7%	13.0%	5.6%	21.1%	11.9%	14.3%	8.2%	10.0%	14.3%
Public sector governance/reform	18.2%	15.4%	28.3%	30.4%	4.3%	27.8%	31.6%	20.9%	22.2%	24.5%	25.0%	28.6%
Social protection	0.0%	15.4%	5.1%	0.0%	4.3%	0.0%	15.8%	3.0%	3.2%	2.0%	5.0%	0.0%
Trade and exports	4.5%	0.0%	3.0%	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	4.1%	0.0%	4.8%
Regional conflict and tensions	9.1%	15.4%	5.1%	0.0%	4.3%	5.6%	5.3%	6.0%	1.6%	8.2%	5.0%	4.8%

\*Significantly different between stakeholder groups

**A. Overall Context (continued)**

(Continued from previous page)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Education	18.2%	15.4%	21.2%	13.0%	17.4%	16.7%	15.8%	23.9%	33.3%	20.4%	20.0%	4.8%
Anti-corruption	31.8%	15.4%	22.2%	17.4%	17.4%	16.7%	5.3%	28.4%	33.3%	22.4%	10.0%	19.0%
Equality of opportunity	0.0%	7.7%	4.0%	8.7%	0.0%	0.0%	5.3%	1.5%	4.8%	6.1%	10.0%	0.0%
Water and sanitation*	9.1%	0.0%	3.0%	4.3%	4.3%	16.7%	10.5%	4.5%	15.9%	0.0%	0.0%	0.0%
Social cohesion	0.0%	7.7%	5.1%	0.0%	13.0%	5.6%	5.3%	3.0%	6.3%	2.0%	10.0%	0.0%
Gender equity*	0.0%	0.0%	3.0%	0.0%	0.0%	0.0%	21.1%	1.5%	14.3%	4.1%	0.0%	0.0%
Security/stabilization/rec onstruction*	4.5%	23.1%	19.2%	17.4%	13.0%	27.8%	5.3%	7.5%	3.2%	16.3%	5.0%	23.8%

\*Significantly different between stakeholder groups

When economic and/or social reform efforts fail or are slow to take place in Cameroon, which of the following would you attribute this to? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Political pressures and obstacles*	56.5%	20.0%	32.3%	30.4%	29.2%	31.6%	55.0%	38.9%	14.3%	24.5%	42.9%	36.4%
Inadequate private sector participation	4.3%	13.3%	10.1%	4.3%	8.3%	5.3%	5.0%	8.3%	11.1%	6.1%	9.5%	0.0%
Reforms are not well thought out in light of country challenges	13.0%	20.0%	31.3%	30.4%	20.8%	42.1%	10.0%	13.9%	22.2%	26.5%	23.8%	18.2%
Corruption*	56.5%	40.0%	47.5%	73.9%	45.8%	57.9%	45.0%	72.2%	69.8%	61.2%	71.4%	68.2%
Ongoing conflict and instability	13.0%	26.7%	13.1%	8.7%	16.7%	10.5%	5.0%	15.3%	9.5%	8.2%	4.8%	4.5%
Inadequate capacity in the government	8.7%	13.3%	6.1%	8.7%	16.7%	5.3%	15.0%	2.8%	3.2%	4.1%	4.8%	13.6%
Inadequate citizen/civil society participation	4.3%	6.7%	8.1%	17.4%	20.8%	0.0%	0.0%	8.3%	19.0%	12.2%	4.8%	18.2%
Pressure from outside interest groups*	17.4%	13.3%	9.1%	4.3%	8.3%	5.3%	35.0%	4.2%	3.2%	2.0%	0.0%	0.0%
Inadequate funding*	8.7%	6.7%	5.1%	0.0%	8.3%	5.3%	15.0%	2.8%	6.3%	20.4%	4.8%	9.1%
Inadequate government accountability*	8.7%	26.7%	21.2%	4.3%	8.3%	26.3%	5.0%	22.2%	28.6%	14.3%	4.8%	9.1%
Inadequate donor coordination	4.3%	6.7%	7.1%	0.0%	4.2%	0.0%	5.0%	5.6%	3.2%	2.0%	4.8%	0.0%
Other	0.0%	6.7%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.1%	0.0%	9.1%

\*Significantly different between stakeholder groups

**A. Overall Context (continued)**

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	20	7.10	13	7.00	82	7.01	20	7.55	21	7.43	17	7.53	21	7.43	54	6.81	52	7.38	38	5.76	14	7.14	16	6.56

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group****How familiar are you with the work of these organizations in Cameroon? (1-Not familiar at all, 10-Extremely familiar)**

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD/IDA)	21	6.95	15	6.53	105	5.58	23	7.30	23	6.22	22	6.41	20	6.15	74	5.45	62	5.53	49	5.27	19	6.32	20	5.70
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	21	6.52	14	4.93	100	3.89	23	4.65	22	3.27	20	5.15	19	4.68	72	4.46	61	3.82	45	3.33	18	4.78	20	4.35

\*Significantly different between stakeholder groups

**To what extent do you agree/disagree with the following statements about the World Bank Group's work in Cameroon? (1-Strongly disagree, 10-Strongly agree)**

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the World Bank Group currently plays a relevant role in development in Cameroon	22	7.23	14	7.07	97	7.18	21	7.95	18	7.78	20	7.35	19	6.32	64	6.73	56	7.45	38	6.47	13	7.85	18	6.44
The World Bank Group's work is aligned with what I consider the development priorities for Cameroon*	21	7.05	14	7.00	85	5.82	21	6.86	17	7.18	16	7.56	18	5.89	55	5.84	51	6.94	33	5.82	13	7.08	16	6.19

\*Significantly different between stakeholder groups

**Overall, please rate your impression of the effectiveness of these organizations in Cameroon. (1-Not effective at all, 10-Very effective)**

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD/IDA)	22	7.14	14	6.93	94	6.78	21	7.86	19	7.89	20	7.50	18	6.89	58	6.66	54	7.00	36	5.89	17	7.18	15	6.47
The International Finance Corporation (IFC), the World Bank Group's private sector arm	22	6.95	10	6.30	70	5.76	14	6.71	13	5.69	16	7.00	16	6.38	50	6.04	46	5.80	30	4.90	11	6.09	12	5.83

**B. Overall Attitudes Toward the World Bank Group (continued)**

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Cameroon?	22	7.09	14	7.29	94	6.80	21	8.05	20	8.05	20	7.15	18	6.67	57	7.02	56	7.66	38	6.82	17	6.88	15	7.60

*(1-To no degree at all, 10-To a very significant degree)*

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Cameroon?	22	7.45	14	7.43	87	6.99	22	7.32	18	8.00	20	7.35	18	6.56	58	6.90	55	7.33	37	6.76	16	6.31	14	7.57

*(1-To no degree at all, 10-To a very significant degree)*





## B. Overall Attitudes Toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Cameroon, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Cameroon? (Choose no more than 5)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Financial markets	13.0%	21.4%	10.8%	0.0%	8.3%	5.3%	20.0%	15.3%	9.7%	10.6%	10.0%	5.3%
Health	26.1%	35.7%	40.2%	39.1%	45.8%	47.4%	50.0%	43.1%	58.1%	48.9%	30.0%	47.4%
Climate change	8.7%	14.3%	9.8%	8.7%	20.8%	10.5%	15.0%	5.6%	21.0%	21.3%	5.0%	15.8%
Crime and violence	17.4%	7.1%	9.8%	17.4%	8.3%	15.8%	15.0%	18.1%	3.2%	4.3%	5.0%	10.5%
Food Security	30.4%	28.6%	26.5%	17.4%	0.0%	26.3%	20.0%	12.5%	24.2%	8.5%	20.0%	15.8%
Information and communications technology	4.3%	21.4%	2.9%	4.3%	8.3%	0.0%	5.0%	5.6%	4.8%	4.3%	15.0%	0.0%
Equality of opportunity*	0.0%	7.1%	7.8%	8.7%	0.0%	0.0%	0.0%	4.2%	6.5%	0.0%	5.0%	21.1%
Natural resource management	17.4%	14.3%	17.6%	8.7%	8.3%	15.8%	10.0%	8.3%	12.9%	4.3%	15.0%	5.3%
Regional conflict and tensions	8.7%	7.1%	3.9%	13.0%	4.2%	0.0%	5.0%	8.3%	1.6%	8.5%	5.0%	5.3%
Global pandemics	0.0%	0.0%	2.9%	0.0%	8.3%	5.3%	5.0%	2.8%	8.1%	2.1%	15.0%	15.8%
Urban development	17.4%	14.3%	26.5%	21.7%	41.7%	26.3%	10.0%	18.1%	12.9%	23.4%	5.0%	26.3%
Judiciary reform	8.7%	0.0%	2.9%	13.0%	0.0%	10.5%	5.0%	2.8%	4.8%	8.5%	15.0%	10.5%
Social cohesion	0.0%	0.0%	9.8%	8.7%	4.2%	0.0%	20.0%	2.8%	6.5%	14.9%	5.0%	10.5%
National debt*	26.1%	0.0%	11.8%	0.0%	8.3%	10.5%	30.0%	9.7%	1.6%	8.5%	20.0%	10.5%
Security/stabilization/rec onstruction*	21.7%	28.6%	10.8%	0.0%	16.7%	5.3%	10.0%	2.8%	6.5%	8.5%	5.0%	5.3%
Private sector development	8.7%	21.4%	11.8%	17.4%	8.3%	10.5%	10.0%	26.4%	14.5%	8.5%	15.0%	21.1%
Water and sanitation	4.3%	0.0%	14.7%	8.7%	25.0%	10.5%	0.0%	11.1%	12.9%	10.6%	10.0%	5.3%
Economic growth	26.1%	28.6%	20.6%	21.7%	37.5%	21.1%	35.0%	23.6%	19.4%	36.2%	10.0%	10.5%
Job creation/employment*	21.7%	21.4%	26.5%	43.5%	33.3%	42.1%	25.0%	36.1%	56.5%	51.1%	55.0%	36.8%
Social protection	8.7%	14.3%	2.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	6.4%	5.0%	0.0%
Trade and exports	0.0%	0.0%	2.9%	17.4%	0.0%	5.3%	0.0%	6.9%	8.1%	2.1%	5.0%	10.5%
Education	13.0%	28.6%	33.3%	17.4%	33.3%	52.6%	25.0%	33.3%	35.5%	29.8%	30.0%	10.5%
Pollution	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	2.8%	4.8%	0.0%	0.0%	0.0%
Transport	26.1%	28.6%	40.2%	34.8%	29.2%	26.3%	5.0%	23.6%	17.7%	23.4%	25.0%	31.6%
Energy	34.8%	42.9%	33.3%	30.4%	20.8%	21.1%	20.0%	22.2%	16.1%	17.0%	20.0%	21.1%
Agriculture and rural development*	34.8%	28.6%	29.4%	65.2%	37.5%	26.3%	25.0%	34.7%	30.6%	31.9%	5.0%	42.1%
Gender equity	4.3%	0.0%	2.0%	0.0%	4.2%	0.0%	5.0%	1.4%	8.1%	4.3%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

(Continued from previous page)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Local governance and institutions*	21.7%	7.1%	11.8%	13.0%	29.2%	15.8%	35.0%	18.1%	1.6%	6.4%	5.0%	15.8%
Global/regional integration	4.3%	0.0%	2.0%	13.0%	12.5%	15.8%	5.0%	12.5%	3.2%	6.4%	5.0%	10.5%
Public sector governance/reform	21.7%	35.7%	18.6%	8.7%	4.2%	10.5%	15.0%	13.9%	22.6%	8.5%	20.0%	15.8%
Anti-corruption	26.1%	21.4%	25.5%	17.4%	8.3%	15.8%	10.0%	30.6%	21.0%	27.7%	15.0%	26.3%
Gender based violence	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	1.4%	3.2%	6.4%	0.0%	0.0%
Poverty reduction	8.7%	14.3%	15.7%	8.7%	12.5%	21.1%	35.0%	19.4%	27.4%	19.1%	25.0%	5.3%

\*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground**

To what extent is the World Bank Group an effective development partner in Cameroon, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Collaboration with the private sector	17	7.41	10	6.00	59	6.49	16	6.44	18	6.11	17	7.00	15	5.87	54	6.52	48	6.83	28	5.18	14	6.14	10	6.10
Being inclusive*	20	7.55	12	6.75	54	6.50	17	6.88	17	6.82	15	6.53	15	5.13	48	6.23	36	5.81	27	4.33	9	4.56	12	6.33
Straightforwardness and honesty*	19	7.79	13	7.69	61	7.16	19	6.79	13	6.46	15	6.60	18	5.78	49	6.43	37	6.38	27	5.00	12	7.08	12	6.17
Access to WBG staff and experts*	20	7.75	12	6.58	62	7.02	19	7.74	17	7.24	15	6.40	18	6.56	52	6.50	44	6.14	29	5.93	12	6.75	12	6.58
Being a long-term partner	20	8.05	12	7.25	68	7.38	19	6.95	18	7.83	16	7.44	17	7.53	54	7.13	49	7.53	29	6.83	13	8.23	14	7.14
Responsiveness to needs	17	8.00	13	7.00	64	6.78	20	6.85	17	7.18	13	6.69	17	6.94	48	6.42	45	6.49	28	6.29	12	6.67	14	6.36
Collaboration with the Government	20	7.30	12	7.42	75	7.59	20	7.70	18	8.33	17	8.12	17	7.94	54	7.76	50	7.70	32	7.09	13	8.31	14	7.93
Flexibility when circumstances change*	16	7.75	12	6.50	63	6.62	19	6.95	16	6.50	15	7.40	18	6.61	47	6.28	46	6.96	25	5.28	10	7.10	12	7.17
Collaboration with civil society	16	7.19	12	6.92	63	7.05	19	7.21	16	6.75	15	6.93	18	6.89	53	6.75	46	6.43	27	5.70	12	7.25	12	7.42
Collaboration with the UN	15	7.87	12	7.67	60	8.10	12	8.00	16	7.69	16	7.88	19	6.95	49	7.31	45	7.80	26	7.04	8	8.13	11	8.45
Treating clients and stakeholders in Cameroon with respect	21	8.29	13	7.46	60	7.37	14	7.43	15	8.07	16	7.69	19	7.79	49	7.20	44	7.50	26	6.58	10	7.70	9	6.67
Openness (sharing data and other information)*	18	7.94	13	7.23	62	7.13	19	8.11	15	6.87	15	6.93	19	5.89	50	6.94	45	7.31	26	5.85	10	7.30	9	7.89
Collaboration with other donors and development partners	16	7.88	11	7.27	58	7.81	19	8.16	18	7.83	15	7.47	19	7.26	47	7.28	46	7.67	24	6.29	9	6.78	9	7.33

\*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Cameroon	18	7.78	10	6.70	54	5.7037	16	6.13	13	5.85	15	6.27	17	6.82	50	5.88	38	5.9474	26	5.0769	9	5.56	10	7.00

To what extent do you agree/disagree with the following statements about the World Bank Group in Cameroon? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Cameroon	21	6.76	14	7.00	71	7.01	19	7.58	17	7.94	16	6.75	18	6.44	52	6.83	47	6.72	30	5.43	14	7.00	15	6.73
The World Bank Group meets Cameroon's needs for knowledge services*	19	6.79	13	7.23	68	6.93	20	7.15	17	7.76	17	6.24	17	5.82	52	6.75	46	6.98	30	5.23	11	7.18	13	7.15

\*Significantly different between stakeholder groups

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	20	7.45	13	7.00	73	7.71	18	7.83	19	8.79	19	7.47	19	8.16	19	8.16	46	8.48	31	7.71	14	8.14	13	8.08

(1- Not important at all, 10- Very important)

**E. World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Weekly*	18.2%	20.0%	3.8%	9.1%	0.0%	0.0%	10.5%	3.9%	4.8%	4.0%	10.0%	0.0%
Monthly*	13.6%	6.7%	9.5%	45.5%	17.4%	15.0%	21.1%	14.5%	14.5%	10.0%	20.0%	23.8%
A few times a year	18.2%	40.0%	24.8%	36.4%	26.1%	35.0%	42.1%	22.4%	43.5%	28.0%	20.0%	14.3%
Rarely	31.8%	6.7%	35.2%	4.5%	30.4%	35.0%	26.3%	28.9%	24.2%	20.0%	25.0%	28.6%
Never*	18.2%	26.7%	26.7%	4.5%	26.1%	15.0%	0.0%	30.3%	12.9%	38.0%	25.0%	33.3%

\*Significantly different between stakeholder groups

**E. World Bank Group's Knowledge Work and Activities (continued)****In Cameroon, to what extent do you believe that the World Bank Group's knowledge work and activities:**

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Cameroon's specific development challenges and country circumstances	17	7.41	10	7.40	63	6.94	20	7.90	13	7.46	14	6.71	18	7.50	18	7.50	49	7.10	26	6.12	9	7.56	11	7.91

*(1-To no degree at all, 10-To a very significant degree)*

	Office of the President/ PM/Minister		Office of Parliam.		Employee of a Ministry		PMU/ Consultant		Local Government		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	17	7.29	11	6.82	71	7.03	20	6.95	17	7.41	16	7.69	18	6.83	48	7.23	52	7.19	27	6.48	11	6.91	12	7.67
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	17	7.59	11	7.09	68	6.94	18	7.89	14	7.07	15	7.47	18	7.39	47	7.02	52	6.79	24	6.75	11	7.55	10	7.20

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)*

**F. The Future Role of The World Bank Group in Cameroon****Which of the following SHOULD the WBG do to improve its advice and guidance in Cameroon? (Choose no more than 3)**

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Be more sensitive toward political and social realities	45.5%	46.7%	53.3%	47.8%	62.5%	50.0%	25.0%	50.7%	39.3%	46.9%	25.0%	40.9%
More public disclosure of its work	50.0%	33.3%	40.0%	30.4%	45.8%	30.0%	55.0%	40.8%	45.9%	38.8%	50.0%	54.5%
Incorporate more innovative technologies into its work and support	18.2%	33.3%	9.5%	21.7%	20.8%	25.0%	15.0%	14.1%	18.0%	20.4%	20.0%	0.0%
Be more willing to criticize government policies and reform efforts	13.6%	13.3%	26.7%	13.0%	20.8%	30.0%	35.0%	26.8%	41.0%	26.5%	20.0%	18.2%
Provide more real-time advice and guidance	9.1%	20.0%	22.9%	30.4%	20.8%	15.0%	15.0%	22.5%	26.2%	26.5%	20.0%	27.3%
Provide more adequate data/knowledge/statistics on your country's economy	9.1%	6.7%	19.0%	13.0%	20.8%	10.0%	5.0%	18.3%	14.8%	14.3%	15.0%	13.6%
Be less influenced by developed countries and their priorities*	18.2%	46.7%	43.8%	39.1%	16.7%	35.0%	35.0%	50.7%	23.0%	28.6%	45.0%	50.0%
Increase emphasis on capacity development	40.9%	46.7%	28.6%	39.1%	37.5%	60.0%	60.0%	28.2%	41.0%	38.8%	30.0%	27.3%
Increase the level of country specific expertise*	31.8%	13.3%	20.0%	13.0%	8.3%	20.0%	10.0%	16.9%	11.5%	32.7%	20.0%	40.9%
Other	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	10.0%	0.0%	4.9%	2.0%	5.0%	9.1%

\*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Cameroon (continued)**

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Cameroon? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Parliament*	36.4%	60.0%	11.3%	8.7%	4.2%	9.5%	15.0%	4.1%	9.5%	4.0%	10.5%	18.2%
NGOs/Community Based Organizations*	22.7%	20.0%	24.5%	43.5%	41.7%	47.6%	40.0%	26.0%	76.2%	36.0%	26.3%	36.4%
Private sector*	22.7%	33.3%	36.8%	34.8%	20.8%	28.6%	45.0%	52.1%	36.5%	24.0%	15.8%	36.4%
Media*	13.6%	26.7%	13.2%	34.8%	20.8%	19.0%	20.0%	20.5%	14.3%	8.0%	84.2%	9.1%
Emerging donors	0.0%	0.0%	3.8%	0.0%	0.0%	4.8%	10.0%	1.4%	1.6%	4.0%	0.0%	0.0%
Local government*	27.3%	46.7%	50.9%	47.8%	79.2%	19.0%	25.0%	35.6%	27.0%	38.0%	31.6%	72.7%
Faith-based organizations	13.6%	6.7%	9.4%	4.3%	4.2%	4.8%	0.0%	5.5%	0.0%	4.0%	0.0%	0.0%
Donor community	4.5%	0.0%	4.7%	4.3%	8.3%	4.8%	5.0%	2.7%	0.0%	4.0%	5.3%	0.0%
Academia/think tanks/research institutes*	54.5%	46.7%	34.9%	26.1%	29.2%	52.4%	40.0%	42.5%	28.6%	72.0%	36.8%	40.9%
Regional organizations*	0.0%	0.0%	13.2%	8.7%	8.3%	19.0%	40.0%	12.3%	6.3%	10.0%	15.8%	9.1%
The executive branch	13.6%	20.0%	15.1%	8.7%	12.5%	9.5%	5.0%	9.6%	9.5%	8.0%	0.0%	9.1%
UN agencies	0.0%	0.0%	2.8%	4.3%	0.0%	4.8%	10.0%	4.1%	7.9%	4.0%	0.0%	0.0%
Beneficiaries	54.5%	26.7%	45.3%	43.5%	37.5%	42.9%	35.0%	42.5%	54.0%	30.0%	31.6%	31.8%
Youth/university groups*	31.8%	13.3%	17.9%	13.0%	16.7%	19.0%	5.0%	21.9%	17.5%	40.0%	5.3%	18.2%
Other*	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%	13.6%
Don't know	0.0%	0.0%	2.8%	0.0%	0.0%	4.8%	0.0%	1.4%	0.0%	0.0%	5.3%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing****Which would you say are your MAIN sources of news about economic and social development issues in Cameroon? (Choose no more than 3)**

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Local television*	56.5%	53.3%	71.3%	56.5%	70.8%	60.0%	22.2%	59.7%	57.8%	66.7%	65.0%	86.4%
International television	52.2%	26.7%	37.0%	21.7%	29.2%	40.0%	27.8%	33.3%	32.8%	35.3%	20.0%	40.9%
Local radio news programs or bulletins*	8.7%	13.3%	25.9%	17.4%	29.2%	15.0%	5.6%	8.3%	12.5%	11.8%	25.0%	4.5%
International radio news programs or bulletins	8.7%	40.0%	25.0%	17.4%	16.7%	15.0%	33.3%	25.0%	12.5%	15.7%	10.0%	13.6%
Printed local newspapers	52.2%	33.3%	47.2%	52.2%	41.7%	55.0%	77.8%	44.4%	31.3%	39.2%	60.0%	40.9%
Printed international newspapers	17.4%	13.3%	11.1%	8.7%	8.3%	10.0%	27.8%	12.5%	6.3%	5.9%	0.0%	0.0%
Printed local periodicals	13.0%	0.0%	5.6%	4.3%	4.2%	5.0%	16.7%	2.8%	0.0%	0.0%	5.0%	4.5%
Printed international periodicals	8.7%	6.7%	3.7%	4.3%	0.0%	10.0%	16.7%	1.4%	1.6%	2.0%	0.0%	0.0%
Websites/apps of local TV	4.3%	20.0%	8.3%	4.3%	0.0%	15.0%	0.0%	8.3%	10.9%	9.8%	10.0%	0.0%
Websites/apps of international TV	4.3%	20.0%	3.7%	17.4%	0.0%	10.0%	16.7%	12.5%	14.1%	15.7%	10.0%	4.5%
Websites/apps of local radio companies	4.3%	6.7%	0.9%	4.3%	8.3%	5.0%	0.0%	1.4%	9.4%	5.9%	0.0%	0.0%
Websites/apps of international radio companies	4.3%	6.7%	0.9%	13.0%	4.2%	0.0%	0.0%	2.8%	6.3%	3.9%	0.0%	4.5%
Websites/apps of local newspapers/magazines	0.0%	20.0%	7.4%	13.0%	8.3%	10.0%	11.1%	12.5%	14.1%	7.8%	15.0%	13.6%
Websites/apps of international newspapers/ magazines	17.4%	0.0%	6.5%	17.4%	4.2%	15.0%	27.8%	11.1%	7.8%	13.7%	15.0%	13.6%
Social media	34.8%	40.0%	27.8%	30.4%	33.3%	25.0%	11.1%	26.4%	39.1%	45.1%	40.0%	22.7%
Blogs	0.0%	6.7%	1.9%	0.0%	4.2%	0.0%	0.0%	5.6%	10.9%	7.8%	0.0%	9.1%
Other	4.3%	0.0%	2.8%	0.0%	0.0%	0.0%	5.6%	1.4%	0.0%	0.0%	10.0%	9.1%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)****How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)**

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
World Bank Group's publications and other written materials	40.9%	60.0%	60.4%	52.2%	50.0%	63.6%	70.0%	50.7%	53.2%	52.9%	36.8%	47.6%
e-Newsletters	18.2%	26.7%	14.2%	13.0%	8.3%	22.7%	0.0%	15.1%	25.8%	19.6%	26.3%	19.0%
World Bank Group's seminars/workshops/conferences	18.2%	26.7%	14.2%	13.0%	8.3%	22.7%	0.0%	15.1%	25.8%	19.6%	26.3%	19.0%
World Bank Group's blogs	9.1%	13.3%	11.3%	17.4%	16.7%	13.6%	5.0%	16.4%	12.9%	15.7%	5.3%	9.5%
World Bank Group's social media	18.2%	20.0%	32.1%	13.0%	25.0%	50.0%	20.0%	28.8%	33.9%	31.4%	21.1%	28.6%
Direct contact with World Bank Group	54.5%	40.0%	42.5%	56.5%	54.2%	36.4%	60.0%	39.7%	25.8%	35.3%	31.6%	47.6%
World Bank Group's website*	36.4%	20.0%	17.9%	26.1%	25.0%	22.7%	20.0%	31.5%	51.6%	25.5%	21.1%	19.0%
Webinars or online events hosted by the World Bank Group	0.0%	6.7%	5.7%	8.7%	8.3%	0.0%	20.0%	8.2%	11.3%	9.8%	10.5%	4.8%
Interviews and press conferences for the Cameroon's media	18.2%	40.0%	29.2%	34.8%	37.5%	18.2%	20.0%	27.4%	17.7%	27.5%	52.6%	23.8%

\*Significantly different between stakeholder groups

**Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)**

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parliam.	Employee of a Ministry	PMU/ Consultant	Local Government	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
High speed/WiFi	76.2%	50.0%	51.5%	63.6%	63.6%	55.0%	85.0%	67.6%	56.5%	56.5%	38.5%	77.8%
Dial-up	23.8%	50.0%	48.5%	36.4%	36.4%	45.0%	15.0%	32.4%	43.5%	43.5%	61.5%	22.2%





## Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.53	7.58
Overall, the World Bank Group currently plays a relevant role in development in Cameroon	6.75	7.65
The World Bank Group's work is aligned with what I consider the development priorities for Cameroon	5.97	6.97
Overall, please rate your impression of the effectiveness of the World Bank (IBRD/IDA) in Cameroon.	6.50	7.48
Overall, please rate your impression of the effectiveness of the IFC in Cameroon.	5.52	6.63
To what extent does the World Bank Group's work help to achieve development results in Cameroon?	6.88	7.67
To what extent does the World Bank Group influence the development agenda in Cameroon?	7.02	7.29
Collaboration with the private sector	6.12	6.89
Being inclusive	5.75	6.74
Straightforwardness and honesty	6.31	6.98
Access to WBG staff and experts	6.27	7.28
Being a long-term partner	7.15	7.75
Responsiveness to needs	6.36	7.19
Collaboration with the Government	7.63	7.72
Flexibility when circumstances change	6.23	7.09
Collaboration with civil society	6.55	7.13
Collaboration with the UN	7.51	7.89
Treating clients and stakeholders in Cameroon with respect	7.15	7.85
Openness (sharing data and other information)	6.73	7.55
Collaboration with other donors and development partners	7.24	7.79
The World Bank Group takes decisions quickly in Cameroon	5.52	6.73
The World Bank Group's financial instruments meet the needs of Cameroon	6.56	7.25
The World Bank Group meets Cameroon's needs for knowledge services	6.45	7.08
Are adaptable to Cameroon's specific development challenges and country circumstances	6.88	7.37
Overall, how significant a contribution do you believe the World Bank Groups knowledge work and activities make to development results in your country?	6.96	7.35
Overall, how would you rate the technical quality of the World Bank Groups knowledge work and activities?	6.91	7.31

Yellow highlight indicates significant difference between Yes and No means.

## Appendix D: Cameroon FY21 COS Questionnaire



### **World Bank Group Country Survey FY 2022 – Cameroon**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Cameroon or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Cameroon, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Cameroon.

Independent consultants have been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## BACKGROUND INFORMATION

Which of the following best describes your current affiliation? (Select only 1 response)			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of a Minister	13	Financial Sector/Private Bank
3	Office of a member of Parliament/Legislative body	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)	
1	Yes
2	No

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Cameroon? (Select only 1 response)	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION A: OVERALL CONTEXT

A1. In general, would you say that Cameroon is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Cameroon is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Please identify which of the following development priorities you consider the most important in Cameroon. (Choose no more than 5)			
1	Climate change (e.g., mitigation, adaptation)	18	Food security
2	Transport (e.g., roads, bridges, transportation)	19	Gender based violence
3	Judiciary reform	20	Private sector development
4	Local governance and institutions	21	Financial markets
5	Energy	22	Economic growth
6	Job creation/employment	23	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Crime and violence	24	Social protection (e.g., pensions, targeted social assistance)
8	Natural resource management	25	Trade and exports
9	Global/regional integration	26	Regional conflict and tensions
10	Agriculture and rural development	27	Education
11	Poverty reduction	28	Anti-corruption
12	National debt	29	Equality of opportunity (i.e., social inclusion)
13	Global pandemics (e.g., COVID-19)	30	Water and sanitation
14	Urban development	31	Social cohesion
15	Health	32	Gender equity (closing the gap between women and men, and boys and girls)
16	Pollution	33	Security/stabilization/reconstruction
17	Information and communications technology		

## SECTION A: OVERALL CONTEXT

**A4. When economic and/or social reform efforts fail or are slow to take place in Cameroon, which of the following would you attribute this to? (Choose no more than 2)**

1	Political pressures and obstacles
2	Inadequate private sector participation
3	Reforms are not well thought out in light of country challenges
4	Corruption
5	Ongoing conflict and instability
6	Inadequate capacity in the government
7	Inadequate citizen/civil society participation
8	Pressure from outside interest groups (e.g., private sector, unions)
9	Inadequate funding
10	Inadequate government accountability
11	Inadequate donor coordination
12	Other (please specify): _____

**A5. To what extent, do you trust each of the following groups to do what is right?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Cameroon's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION A: OVERALL CONTEXT

**A6. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Cameroon. (Choose no more than 2)**

1	High levels of corruption
2	Lack of access to development finance
3	Food insecurity
4	High influx of refugees/migrants
5	Lack of security (i.e., conflict and violence)
6	None. I do not consider Cameroon a fragile state.
7	Weak institutional capacity
8	Crime and violence
9	Low levels of political and economic inclusion
10	Weak social cohesion
11	Weak accountability
12	Political uncertainty
13	Policy inconsistency
14	Weak legislative capacity
15	Other (please specify): _____

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Cameroon?											
		Not familiar at all								Extremely familiar	
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Cameroon?												
		Strongly disagree								Strongly agree		Don't know
B2	Overall, the World Bank Group currently plays a relevant role in development in Cameroon	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Cameroon	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Cameroon.												
		Not effective at all								Very effective		Don't know
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Cameroon?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all								To a very significant degree			Don't know	

B6. To what extent does the World Bank Group influence the development agenda in Cameroon?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all								To a very significant degree			Don't know	

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Cameroon? (Select only 1 response)											
1	To a fully sufficient degree										
2	To a somewhat sufficient degree										
3	To a somewhat insufficient degree										
4	To a very insufficient degree										
5	Don't know										

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B8. When thinking about the World Bank Group's role in Cameroon, which activity do you VALUE the most? (Choose no more than 2)**

1	Promoting knowledge sharing
2	Implementation support
3	Financial resources
4	Mobilizing third party financial resources
5	Strategy formulation (e.g., PRSP assistance)
6	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
7	Global advocacy
8	Formal policy advice, studies, analyses
9	Donor coordination
10	Data and statistics
11	Capacity development related to World Bank Group supported projects
12	Bringing together different groups of stakeholders
13	Technical assistance
14	Other (please specify): _____

**B9. When thinking about how the World Bank Group can have the most impact on development results in Cameroon, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Cameroon? (Choose no more than 5)**

1	Financial markets	18	Economic growth
2	Health	19	Job creation/employment
3	Climate change (e.g., mitigation, adaptation)	20	Social protection (e.g., pensions, targeted social assistance)
4	Crime and violence	21	Trade and exports
5	Food Security	22	Education
6	Information and communications technology	23	Pollution
7	Equality of opportunity (i.e., social inclusion)	24	Transport (e.g., roads, bridges, transportation)
8	Natural resource management	25	Energy
9	Regional conflict and tensions	26	Agriculture and rural development
10	Global pandemics (e.g., COVID-19)	27	Gender equity (closing the gap between women and men, and boys and girls)
11	Urban development	28	Local governance and institutions
12	Judiciary reform	29	Global/regional integration
13	Social cohesion	30	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
14	National debt	31	Anti-corruption
15	Security/stabilization/reconstruction	32	Gender based violence
16	Private sector development	33	Poverty reduction
17	Water and sanitation		



## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)			
1	Development institution	9	Asset manager
2	Private sector solutions	10	Venture capital
3	Impact investor	11	Multi-lateral financial institution
4	World Bank	12	Financial advisory solutions
5	Public-private partnerships	13	None of the above
6	Investment bank	14	Don't know
7	Thought leader	15	Other (please specify): _____
8	Innovation and entrepreneurship		

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Cameroon solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Cameroon?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>To what extent is the World Bank Group an effective development partner in Cameroon, in terms of each of the following?</b>														
		To no degree at all						To a very significant degree						Don't know
		1	2	3	4	5	6	7	8	9	10			
<b>C3</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C4</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C5</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C6</b>	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C7</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C8</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C9</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C10</b>	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C12</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C13</b>	Treating clients and stakeholders in Cameroon with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C14</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>C15</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
<b>C16</b>	The World Bank Group takes decisions quickly in Cameroon	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C19</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C21</b>	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C22</b>	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C23</b>	Working with the World Bank Group increases Cameroon's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Cameroon?												
		Strongly disagree								Strongly agree		Don't know
<b>C24</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results) meet the needs of Cameroon	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C25</b>	The World Bank Group meets Cameroon's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C26. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not important at all									Very important		Don't know	

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

**C27. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Cameroon? (Choose no more than 2)**

1	Education
2	Macro issues (fiscal accounts, balance of payments, etc.)
3	Social cohesion
4	Jobs
5	Infrastructure
6	Supporting poor and marginalized local communities
7	Business development
8	Public services
9	Health
10	Other (please specify): _____
11	Don't know

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Cameroon?** *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Local governance and institutions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Gender based violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Social cohesion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. How effectively does the World Bank Group support Cameroon's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
		1	2	3	4	5	6	7	8	9	10	
1	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)											<input type="checkbox"/>
2	To develop better and stronger data collection/ analytics systems within the Government											<input type="checkbox"/>

## SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

**E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In Cameroon, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are adaptable to Cameroon's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CAMEROON

### F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Cameroon? (Choose no more than 3)

1	Be more sensitive toward political and social realities
2	More public disclosure of its work
3	Incorporate more innovative technologies into its work and support
4	Be more willing to criticize government policies and reform efforts
5	Provide more real-time advice and guidance
6	Provide more adequate data/knowledge/statistics on your country's economy
7	Be less influenced by developed countries and their priorities
8	Increase emphasis on capacity development
9	Increase the level of country specific expertise
10	Other (please specify): _____

### F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Cameroon? (Choose no more than 3)

1	Parliament	9	Academia/think tanks/research institutes
2	NGOs/Community Based Organizations	10	Regional organizations (e.g., African Development Bank, African Union, etc.)
3	Private sector	11	The executive branch
4	Media	12	UN agencies
5	Emerging donors	13	Beneficiaries
6	Local government	14	Youth/university groups
7	Faith-based organizations	15	Other (please specify): _____
8	Donor community	16	Don't know



## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CAMEROON

**F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Cameroon has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)**

1	Support the purchase of vaccines
2	Help to strengthen health systems
3	Support the distribution of vaccines
4	Assess country's readiness for vaccine distribution
5	Training health workers
6	Support community and stakeholder engagement to address misinformation and stigma
7	Other (please specify): _____

**F4. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Cameroon? (Choose no more than 3)**

1	Capacity of state institutions
2	Human capital (education, health, social protection)
3	Crisis response
4	Reducing gender-based violence
5	Access to basic services
6	Support domestic resource mobilization
7	Jobs
8	Public financial management
9	Social cohesion
10	Crisis preparedness
11	Conflict resolution mechanisms

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. Which would you say are your MAIN sources of news about economic and social development issues in Cameroon? (Choose no more than 3)

1	Local television	10	Websites/apps of international TV
2	International television	11	Websites/apps of local radio companies
3	Local radio news programs or bulletins	12	Websites/apps of international radio companies
4	International radio news programs or bulletins	13	Websites/apps of local newspapers/magazines
5	Printed local newspapers	14	Websites/apps of international newspapers/magazines
6	Printed international newspapers	15	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)
7	Printed local periodicals	16	Blogs
8	Printed international periodicals	17	Other (please specify): _____
9	Websites/apps of local TV		

### G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	8	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	9	Interviews and press conferences for the Cameroon's media
5	World Bank Group's social media		

### G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	High speed/WiFi
2	Dial-up

### G4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

## SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Please identify the primary specialization of your work. (Select only 1 response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H2. What's your gender?</b>	
1	Female
2	Male

<b>H3. Within your organization, would you describe yourself as ....</b>	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

<b>H4. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H5. Which best represents your geographic location?</b>	
1	Center Region (Yaounde, ...)
2	Littoral Region (Douala, ...)
3	Septentrion Region (Adamawa, North, Far North)
4	Other region

**Thank you for completing the survey!**