



World Bank Group Country Survey FY 2021 – Lao PDR

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Lao PDR or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Lao PDR, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Lao PDR.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Lao PDR is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Lao PDR is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Listed below are a number of development priorities in Lao PDR.			
Please identify which of the following you consider the most important development priorities in Lao PDR. (Choose no more than THREE)			
1	Job creation/employment	16	Disease: TB, HIV, dengue
2	Food security	17	Anti-corruption
3	National debt	18	Health
4	Private sector development	19	Trade and exports
5	Education	20	Natural resource management
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21	Climate change (e.g. mitigation, adaptation)
7	Global/regional integration	22	Poverty reduction
8	Social protection (e.g. pensions, targeted social assistance)	23	Transport (e.g. roads, bridges, railway)
9	Urban development	24	Law and justice
10	Information and communications technology	25	Economic growth
11	Gender equity (closing the gap between women and men, and boys and girls)	26	Agriculture and rural development
12	Pollution	27	Equal opportunity (i.e., social inclusion)
13	Water and sanitation	28	Disaster risk management
14	Financial markets	29	Energy
15	Global pandemics (e.g. COVID-19)		

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Lao PDR? (Choose no more than THREE)

1	Economic growth	15	Pollution
2	Water and sanitation	16	Global pandemics (e.g. COVID-19)
3	Disaster risk management	17	Job creation/employment
4	Disease: TB, HIV, dengue	18	Financial markets
5	Equality of opportunity (i.e., social inclusion)	19	Health
6	Social protection (e.g. pensions, targeted social assistance)	20	Gender equity (closing the gap between women and men, and boys and girls)
7	Agriculture and rural development	21	Private sector development
8	Information and communications technology	22	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
9	Climate change (e.g. mitigation, adaptation)	23	Global/regional integration
10	Transport (e.g. roads, bridges, railway)	24	Food security
11	Energy	25	Urban development
12	Trade and exports	26	Education
13	Law and justice	27	National debt
14	Anti-corruption	28	Natural resource management

A5. The COVID-19 pandemic has stressed many aspects of Lao PDR's growth and development. In which areas would you like to see the Lao PDR's government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)

1	Providing direct non-financial (e.g. food, healthcare supplies, etc.) support to citizens
2	Healthcare
3	Economic growth
4	Poverty and inequality (e.g. strengthening the social safety net, social assistance)
5	Nutrition/food security
6	Providing direct financial support to businesses (business support packages)
7	Ensuring sustainable business growth and job creation
8	Ensuring that girls and women have equal access to job opportunities
9	Education
10	Ensuring that girls and women have equal access to health care/health services
11	Public service delivery (e.g. strengthening policies, institutions)
12	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
13	Other (please specify): _____

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Lao PDR, which of the following would you attribute this to? (Choose no more than TWO)	
1	Political pressures and obstacles
2	Corruption
3	Inadequate level of private sector participation
4	Inadequate level of donor coordination
5	Inadequate level of citizen/civil society participation
6	Inadequate level of government accountability
7	Inadequate level of capacity in the government
8	Reforms do not match country requirements
9	Pressure from outside interest groups (e.g. neighboring countries)
10	Other (please specify): _____

A7. To what extent do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
1	The national/central government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g. JICA, GIZ, USAID, AusAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Asian Development Bank (ADB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Bank of the Lao PDR	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Lao non-profit associations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Religious institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Lao media and their web presence: newspapers, TV, radio	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Lao PDR?												
		Not familiar at all								Extremely familiar		
1		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Lao PDR?													
		Strongly disagree								Strongly agree			Don't know
B2		1	2	3	4	5	6	7	8	9	10		
B2	Overall the World Bank Group currently plays a relevant role in development in Lao PDR	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B3	The World Bank Group's work is aligned with what I consider the development priorities for Lao PDR	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B4. Overall, please rate your impression of the effectiveness of these organizations in Lao PDR.													
		Not effective at all								Very effective			Don't know
1		1	2	3	4	5	6	7	8	9	10		
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B5. To what extent does the World Bank Group's work help to achieve development results in Lao PDR?													
1	2	3	4	5	6	7	8	9	10				
										<input type="checkbox"/>			
To no degree at all									To a very significant degree		Don't know		

B6. To what extent does the World Bank Group influence the development agenda in Lao PDR?													
1	2	3	4	5	6	7	8	9	10				
										<input type="checkbox"/>			
To no degree at all									To a very significant degree		Don't know		

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Lao PDR? (Select only ONE response)	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Lao PDR, which activity do you VALUE the most? (Choose no more than TWO)	
1	Bringing together different groups of stakeholders
2	Data and statistics
3	Capacity development related to World Bank Group supported projects
4	Technical assistance
5	Donor coordination
6	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
7	Financial resources
8	Formal policy advice, studies, analyses
9	Promoting knowledge sharing
10	Implementation support
11	Mobilizing third party financial resources
12	Other (please specify): _____

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Lao PDR? (Choose no more than TWO)	
1	Too influenced by developed countries
2	World Bank Group's processes too slow and complex
3	Staff too inaccessible
4	Not collaborating enough with private sector
5	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
6	Inadequate number of innovative knowledge products and services
7	Not adequately sensitive to political/social realities in Lao PDR
8	Not aligned with country priorities
9	Not willing to honestly criticize policies and reform efforts in the country
10	Not adequately flexible in changing country circumstances
11	Not collaborating enough with civil society (e.g., NGOs)
12	Inadequate World Bank Group's staffing in Lao PDR
13	Arrogant in its approach
14	Not sufficiently focused on sustainable results
15	Inadequate level of real-time advice and guidance
16	Not enough public disclosure of its work
17	Inadequate number of innovative financial products and services
18	Other (please specify): _____
19	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Lao PDR, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Lao PDR? (Choose no more than THREE)

1	Gender equity (closing the gap between women and men, and boys and girls)	16	Agriculture and rural development
2	Private sector development	17	Trade and exports
3	Water and sanitation	18	Economic growth
4	Pollution	19	Disaster risk management
5	Job creation/employment	20	Equality of opportunity (i.e., social inclusion)
6	Health	21	Disease: TB, HIV, dengue
7	Financial markets	22	Information and communications technology
8	Anti-corruption	23	Transport (e.g. roads, bridges, railway)
9	Food security	24	National debt
10	Energy	25	Law and justice
11	Education	26	Natural resource management
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	27	Climate change (e.g., mitigation, adaptation)
13	Global/regional integration	28	Poverty reduction
14	Urban development	29	Social protection (e.g., pensions, targeted social assistance)
15	Global pandemics (e.g., COVID-19)		

B11. What do you immediately think of when you hear about the IFC? (Choose no more than THREE)

1	Multi-lateral financial institution	9	Public-private partnerships
2	Investment Bank	10	Venture Capital
3	Asset Manager	11	Innovation and Entrepreneurship
4	Development institution	12	Impact Investor
5	Private Sector Solutions	13	None of these
6	World Bank	14	Other (please specify): _____
7	Financial Advisory Solutions	15	Do not have enough information to say
8	Thought leader		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Lao PDR, in terms of each of the following?		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C1	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C2	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Treating clients and stakeholders in Lao PDR with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
C16	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	The World Bank Group takes decisions quickly in Lao PDR	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Working with the World Bank Group increases Lao PDR's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent do you agree/disagree with the following statements about the World Bank Group in Lao PDR?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
C23	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, guarantee, etc.) meet the needs of Lao PDR	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	The World Bank Group meets Lao PDR's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C25. The World Bank Group has provided real time advice and guidance to the government and policy makers, since the COVID-19 outbreak occurred. Please rate the usefulness of this informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Lao government's efforts to support citizens throughout this crisis?													
		1	2	3	4	5	6	7	8	9	10		
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not useful at all											Very useful	Don't know	

C26. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in areas including climate, health, gender, and debt?													
		1	2	3	4	5	6	7	8	9	10		
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not important at all											Very important	Don't know	

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Lao PDR? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Pollution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Transport (e.g., roads, bridges, railway)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Law and justice	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Disease (TB, HIV)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. The World Bank Group has provided fast track support to Lao PDR related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Supporting health interventions for saving lives											<input type="checkbox"/>	<input type="checkbox"/>	
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)											<input type="checkbox"/>	<input type="checkbox"/>	
3	Protecting poor people (social assistance/ social safety nets)											<input type="checkbox"/>	<input type="checkbox"/>	
4	Ensuring sustainable business growth and job creation											<input type="checkbox"/>	<input type="checkbox"/>	
5	Strengthening policies, institutions and investments for rebuilding better											<input type="checkbox"/>	<input type="checkbox"/>	
6	Macroeconomic stability and transparent debt management											<input type="checkbox"/>	<input type="checkbox"/>	

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Lao PDR, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E8	Are adaptable to Lao PDR's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all								Very significant		Don't know

E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality						Very high technical quality				Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN LAO PDR

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Lao PDR? (Choose no more than TWO)

1	Improve the relevance of its experts as related to Lao PDR's specific challenges
2	Offer more innovative financial products and services
3	Collaborate more effectively with Government clients (e.g., national, state, local)
4	Work faster
5	Reduce the complexity of obtaining World Bank Group financing
6	Offer more real-time advice and guidance
7	Help to bring discipline/effective supervision to implementation of World Bank Group projects
8	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
9	Offer more innovative knowledge products and services
10	Provide more adequate data/knowledge/statistics/figures on Lao PDR's economy
11	Engage more effectively with civil society (e.g. NGOs, Non-Profit Associations)
12	Engage more directly with beneficiaries
13	Increase the level of capacity development in the country
14	Engage more effectively with private sector
15	Other (please specify): _____

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Local government	7	Mass organizations
2	Private sector	8	Academia/think tanks/research institutes
3	Beneficiaries	9	Media
4	Donor community	10	Other (please specify): _____
5	NGOs/Non-Profit Associations	11	Don't know
6	National Assembly		

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Lao PDR?

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How do you get most of your information about economic and social development issues in Lao PDR? (Choose no more than TWO)

1	Local radio	6	International television
2	International radio	7	Magazines
3	Local newspapers	8	Social media (e.g., blogs, Facebook, YouTube, Instagram)
4	International newspapers		
5	Local television	9	Other (please specify): _____

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, YouTube)	8	Interviews and press conferences for the Lao media

G4. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (Website, newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (Website, newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation? (Select only ONE response)			
1	Office of the President, Prime Minister	10	Multilateral Agency (UN, ADB, etc.)
2	National Assembly	11	Private Sector Organization
3	Employee of Ministry, ministerial implementation agency	12	Financial Sector/Private Bank
4	Project Management Unit for WBG project/Consultant/Contractor on WBG project/program	13	Not-for-Profit Association / NGO
5	Local Government Office or Staff	14	Mass Organizations (Lao Youth Union, Lao Women Union, Lao Front, Trades Union)
6	Independent Government Institution (i.e., regulatory agency, central bank/supervising agency)	15	Academia/Research Institute/Think Tank
7	Judicial System (e.g., courts)	16	Media (press, radio, TV, web, etc.)
8	State-Owned Enterprise	17	Other (please specify): _____
9	Bilateral Agency (e.g., embassy, military)		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Poverty	12	Agriculture, rural development
2	Macroeconomics, fiscal management	13	Urban development
3	Governance, anti-corruption	14	Transport
4	Education	15	Digital development and technology (ICT)
5	Health, nutrition	16	Tourism
6	Social protection	17	Demographics, migration
7	Gender	18	Trade and competitiveness
8	Energy	19	Finance and markets
9	Environment, natural resources	20	Communications, public affairs
10	Climate change	21	Generalist (specialized in multiple sectors)
11	Water, sanitation	22	Other (please specify): _____

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Lao PDR? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION H: BACKGROUND INFORMATION

H5. Do your projects involve both the World Bank and the IFC?	
1	Yes
2	No

H6. Which of the following describes most of your exposure to the World Bank Group in Lao PDR? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H7. What's your gender?	
1	Female
2	Male

H8. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H9. Which best represents your geographic location?	
1	Vientiane Capital
2	Central Provinces
3	Northern Provinces
4	Southern Provinces

Thank you for completing the survey!