

FY 2022 Bangladesh Country Opinion Survey Report

THE WORLD BANK GROUP

Strategic Insights Group



May 2022



Acknowledgements

The Bangladesh Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, and Nan Lin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Bangladesh country team and independent fielding agency Org-Quest Research Limited. In particular, SI is grateful for the support from Mehrin Mahbub (Senior External Affairs Officer) and Mohammad Shahedal Kaium (Program Assistant), who coordinated the survey related activities from Dhaka, Bangladesh.



CountryOpinionSurveys
THE WORLD BANK GROUP



Table of Contents

I. Objectives	3
II. Methodology.....	3
III. Demographics of the Sample.....	5
IV. Overall Context	9
V. Overall Attitudes Toward the World Bank Group	13
VI. World Bank Group's Support in Development Areas.....	17
VII. World Bank Group's Work and Engagement on the Ground	19
VIII. World Bank Group's Knowledge and Instruments	22
IX. The Future Role of the WBG in Bangladesh	25
X. Communication and Outreach	28
XI. Appendices.....	31

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I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Bangladesh perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Bangladesh*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From January to March 2022, 827 stakeholders of the WBG in Bangladesh were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the office of the President, Prime Minister; office of a minister; office of a member of parliament/legislative body; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 351 stakeholders participated in the survey (42% response rate). Respondents completed the questionnaire with a representative from the local fielding agency, received the questionnaire via a courier or hand delivery and returned it accordingly, or they completed the questionnaire online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



II. Methodology (continued)

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'19 (response rate was 47%, N=366). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY '19 and FY '22 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'19 COS report and the non-weighted data presented in this report.

Percentage of Respondents	Original Distribution	
	FY 2019	FY 2022
Office of the President; Office of the Prime Minister; Office of Minister	2.7%	6.9%
Office of Parliamentarian	3.3%	3.4%
Government Institutions (includes employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, the judiciary, and embassy/diplomatic office)	22.7%	18.4%
Local Government Office or Staff	6.0%	9.2%
Bilateral/Multilateral Agency	7.4%	6.3%
Civil Society (includes NGOs/CBOs, private foundations, youth groups, trade unions, and faith-based groups)	14.5%	17.5%
Private Sector (includes private sector organization and financial sector/private banks)	14.8%	12.6%
Academia/Research Institute/Think Tank	14.8%	12.9%
Media	13.7%	12.6%
Total Number of Respondents (Un-Weighted)	365	348

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons.)

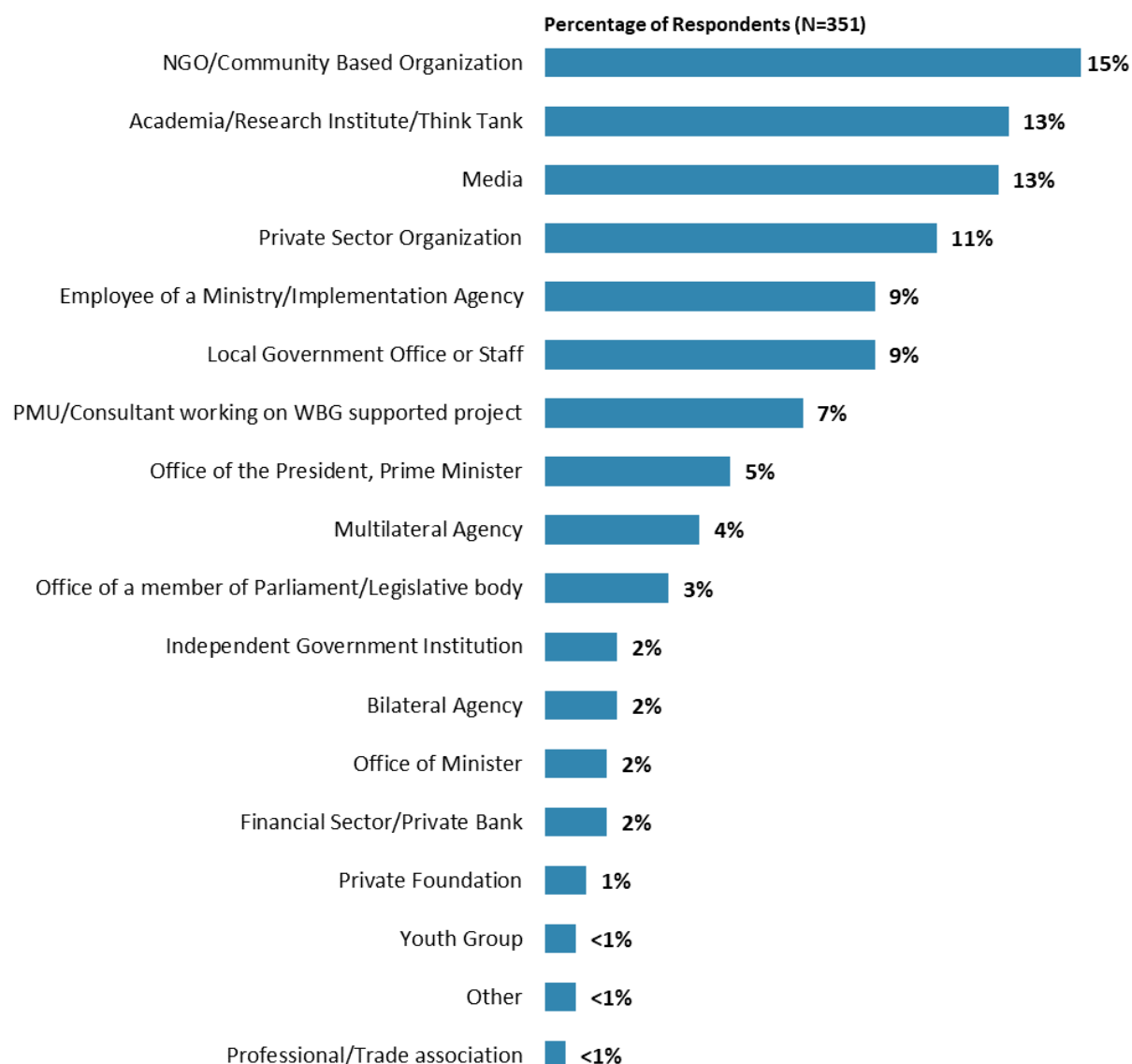
Percentage of Respondents	Weighted Distribution		Weights	
	FY 2019	FY 2022	FY 2019	FY 2022
Office of the President; Office of the Prime Minister; Office of Minister	5.0%	5.0%	1.825	0.725
Office of Parliamentarian	3.4%	3.4%	1.034	0.986
Government Institutions	20.5%	20.5%	0.902	1.115
Local Government Office or Staff	7.6%	7.6%	1.261	0.827
Bilateral/Multilateral Agency	6.9%	6.9%	0.933	1.091
Civil Society	16.0%	16.0%	1.102	0.913
Private Sector	13.7%	13.7%	0.926	1.084
Academia/Research Institute/Think Tank	13.9%	13.9%	0.940	1.075
Media	13.0%	13.0%	0.949	1.028
Total Number of Respondents (Weighted)	365	348		



III. Demographics of the Sample

Current Affiliation

- Note that for further analyses, some respondent groups were combined.¹



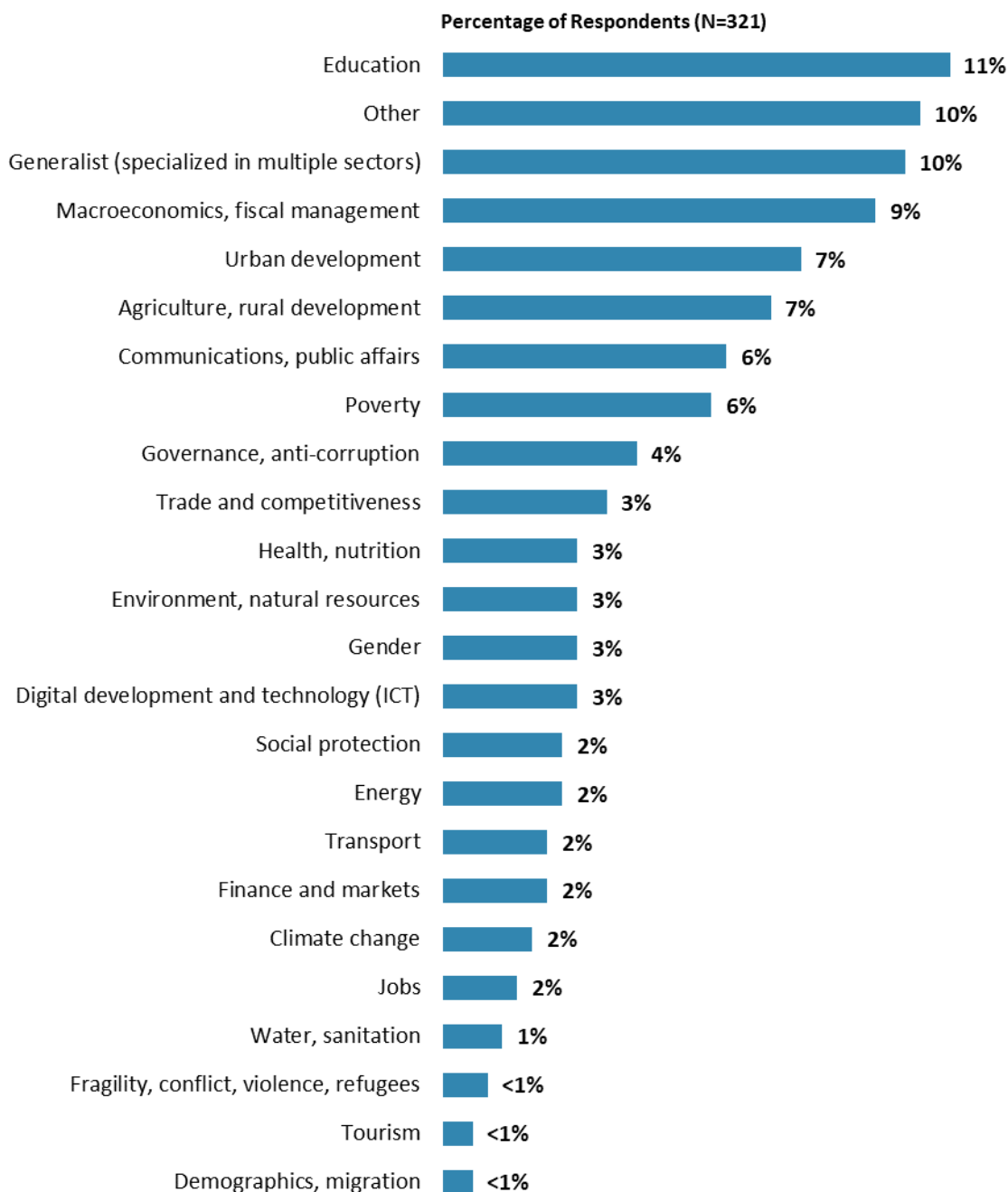
“Which of the following best describes your current affiliation?”
(Respondents chose from a list.)

¹ Respondents from the office of the President/Prime Minister were combined with the respondents from the office of a minister; respondents from ministries/ministerial departments/implantation agencies were combined with the respondents from PMU/consultants/contractors working on WBG supported projects; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from private foundations, NGO/community based organization, professional/trade unions, and youth groups were included in the “CSO” category. The small number of the respondents from independent government institutions were included in the “Other” category. There were no respondents from the judicial system, state-owned enterprise, and faith-based group.



III. Demographics of the Sample (continued)

Area of Primary Specialization

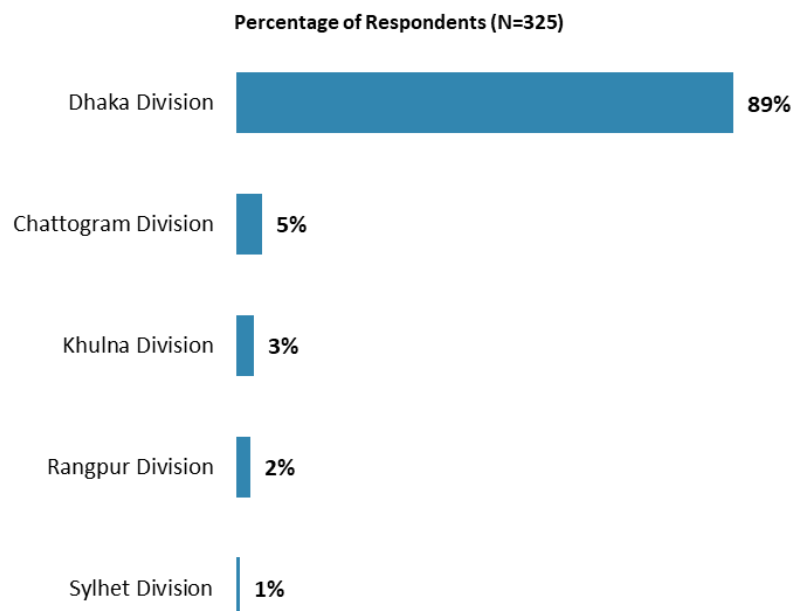


**"Please identify the primary specialization of your work."
(Respondents chose from a list.)**



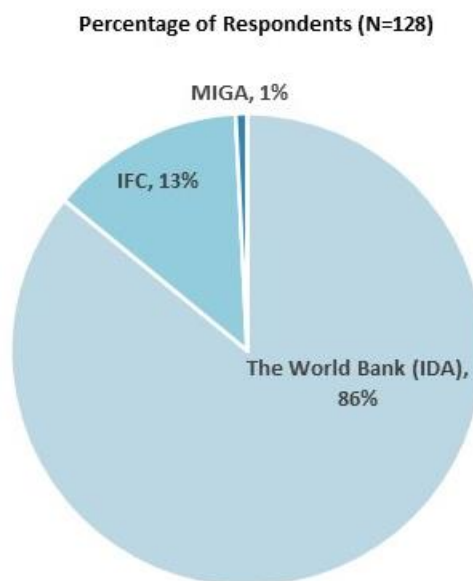
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Bangladesh?"
(Respondents chose from a list.)

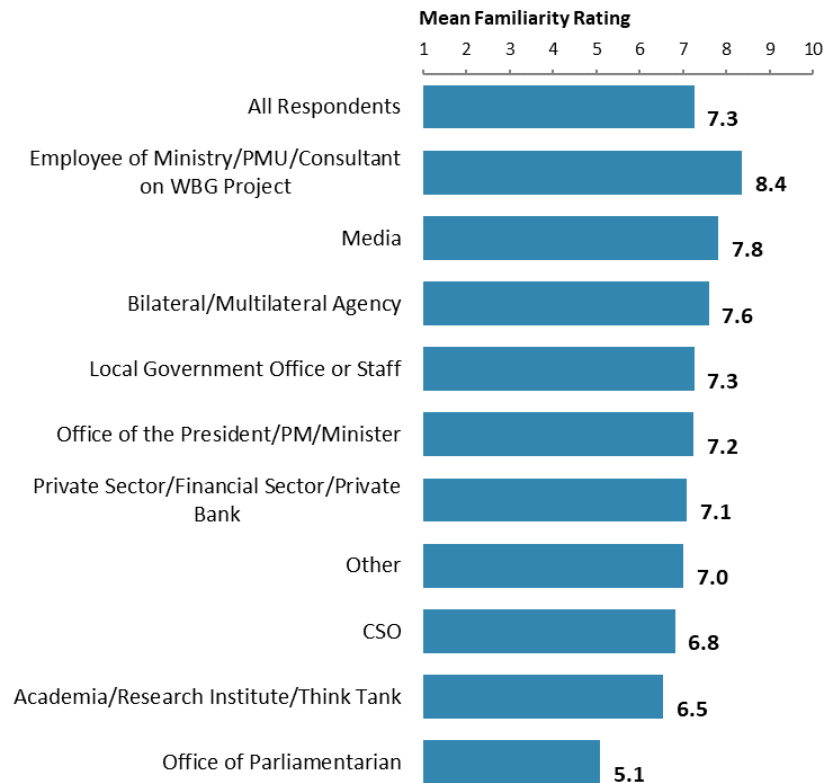
Note: no respondents selected ICSID option.



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WB compared to respondents in the FY'19 Country Survey (weighted mean in FY'22 = 7.3; weighted mean in FY'19 = 6.7)².
- **Collaboration:** Respondents who collaborate with the WBG also reported significantly higher levels of familiarity with the work of the WB compared to respondents who do not collaborate (mean familiarity of collaborators = 8.2; mean familiarity of non-collaborators = 6.7).
- **Impact of familiarity:** Respondents' ratings of familiarity³ with the WB were significantly, strongly correlated with their agreement that the WBG plays a relevant role in Bangladesh's development, and significantly, moderately correlated with their ratings for the WB's overall effectiveness⁴ in Bangladesh and with their ratings of the extent to which the WBG's work helps to achieve development results in Bangladesh.



"How familiar are you with the work of the World Bank (IDA) in Bangladesh?"
(1-"Not familiar at all", 10-"Extremely familiar")

² The means in the chart were calculated based on un-weighted data. Please refer to the Methodology section (Page 4) for more details on weighting.

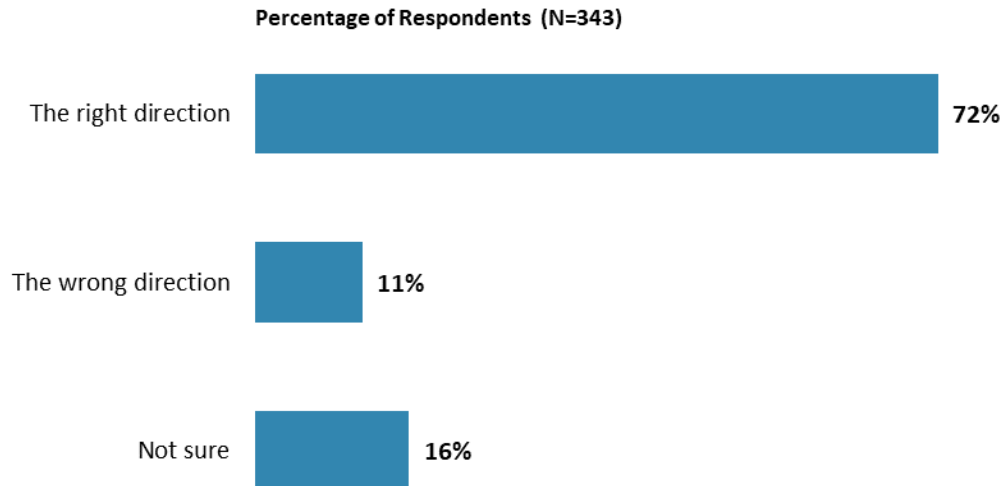
³ In FY 2022, the question about familiarity was asked separately about the World Bank and the IFC (B1_1 and B1_2). Only variable B1_1 (the World Bank) was used in this calculation

⁴ In FY 2022, the question about effectiveness was asked separately about the World Bank and the IFC (B4_1 and B4_2). Only variable B4_1 (the World Bank) was used in this calculation.



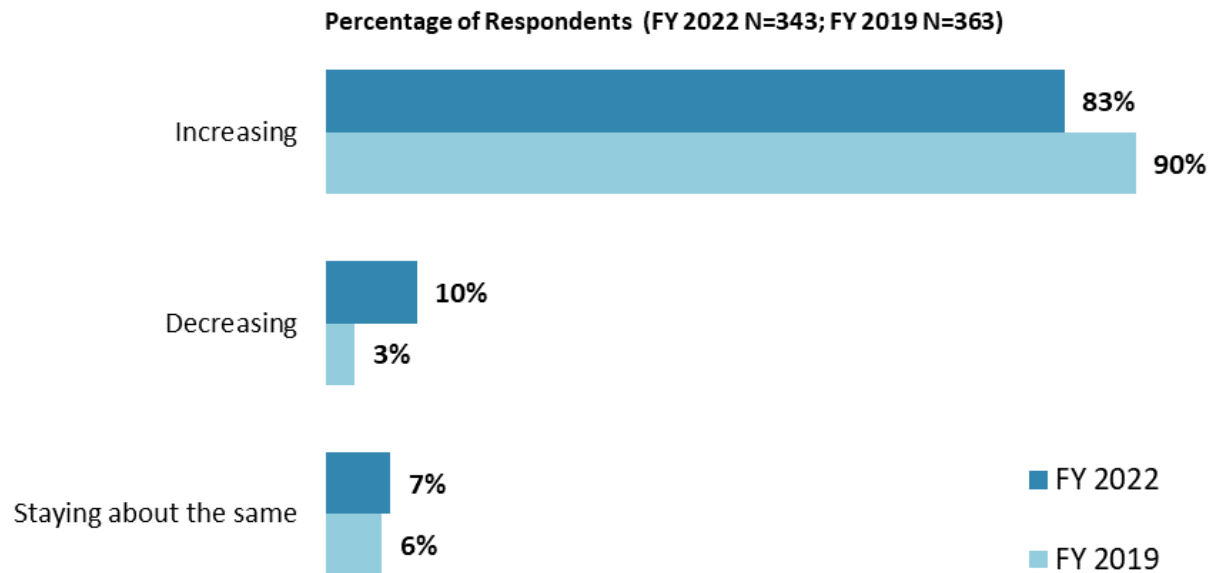
IV. Overall Context

Headed in the Right Direction



"In general, would you say that Bangladesh is headed in ... ?"
(Respondents chose from a list.)

Perceptions of Economic Opportunity



"Do you think that economic opportunity for citizens in Bangladesh is ... ?"
(Respondents chose from a list.)

(Significantly different between FY 2022 and FY 2019)

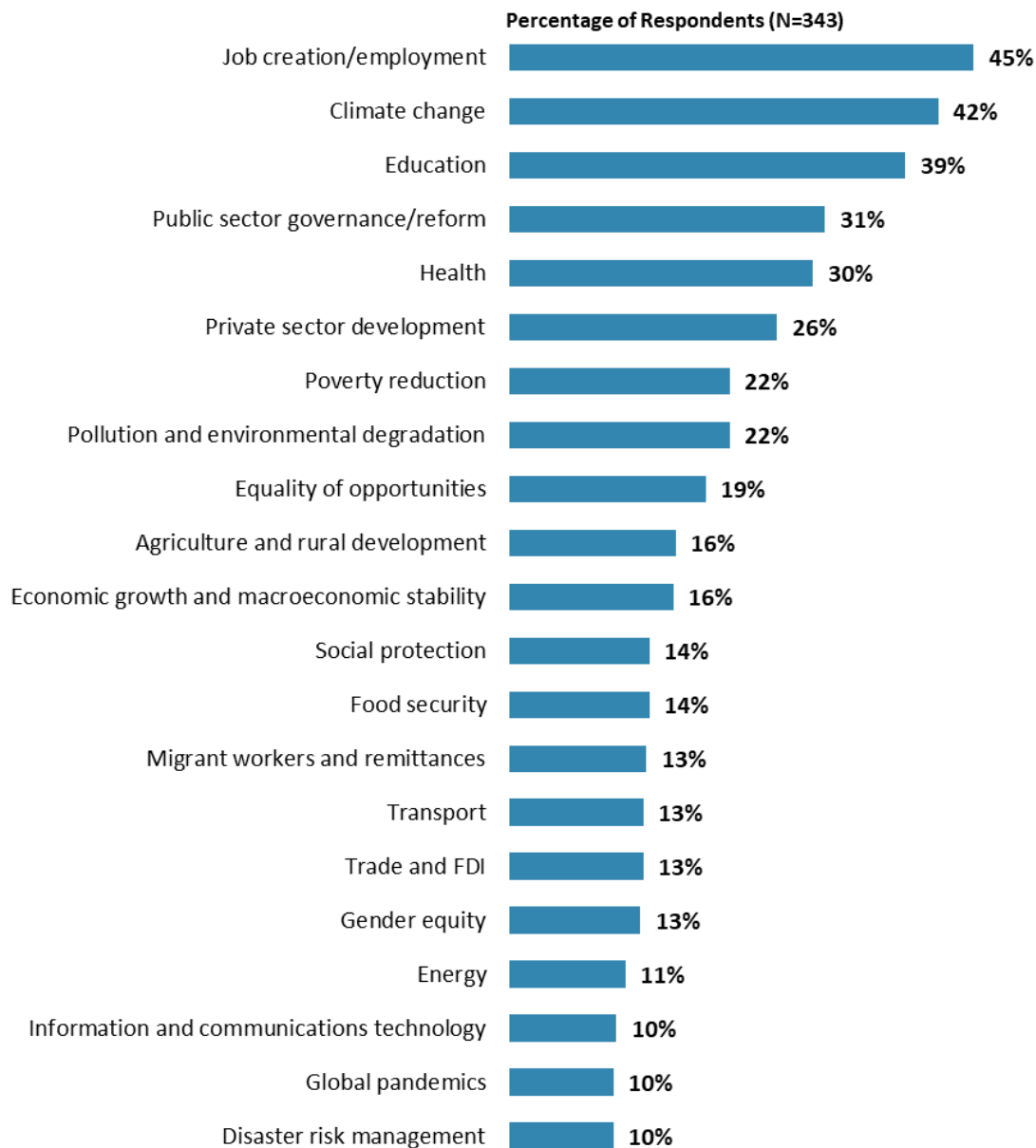
Percentages presented in this chart were calculated based on weighted data



IV. Overall Context (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the most important development priorities in Bangladesh were “*public sector governance/reform*” (41%), “*anti-corruption*” (39%), “*job creation/employment*” (36%), and “*education*” (33%). “*Climate change*” and “*health*” emerged among the top priorities in FY'22. “*Climate change*” increased significantly from 7% in FY'19 to 42% in FY'22, and “*health*” increased from 8% in FY'19 to 30% in FY'22.



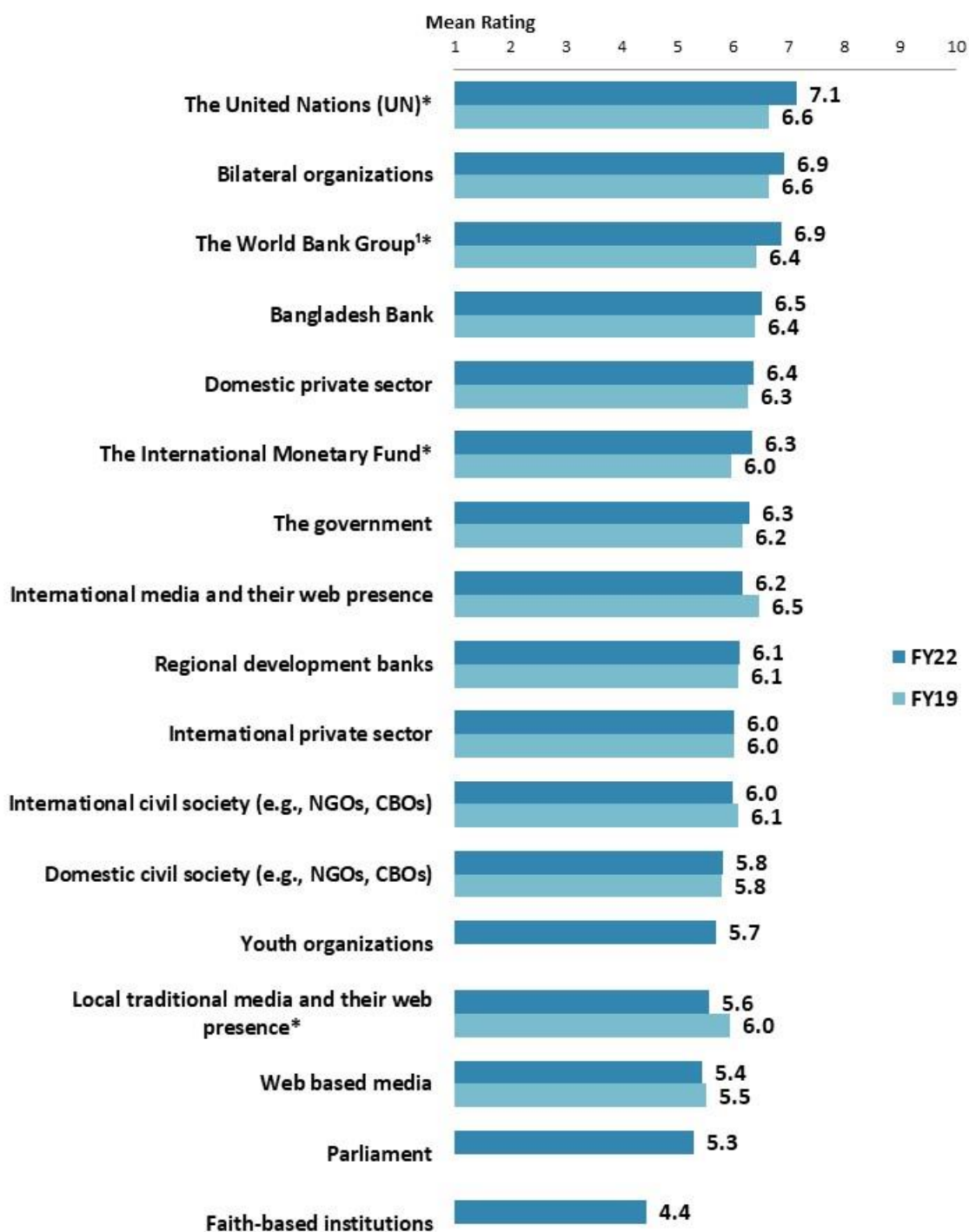
"Please identify which of the following development priorities you consider the most important in Bangladesh. (Choose no more than 5)"

(Respondents chose from a list. Responses combined. Top 21 of 29 response options shown)



IV. Overall Context (continued)

Trust in Institutions



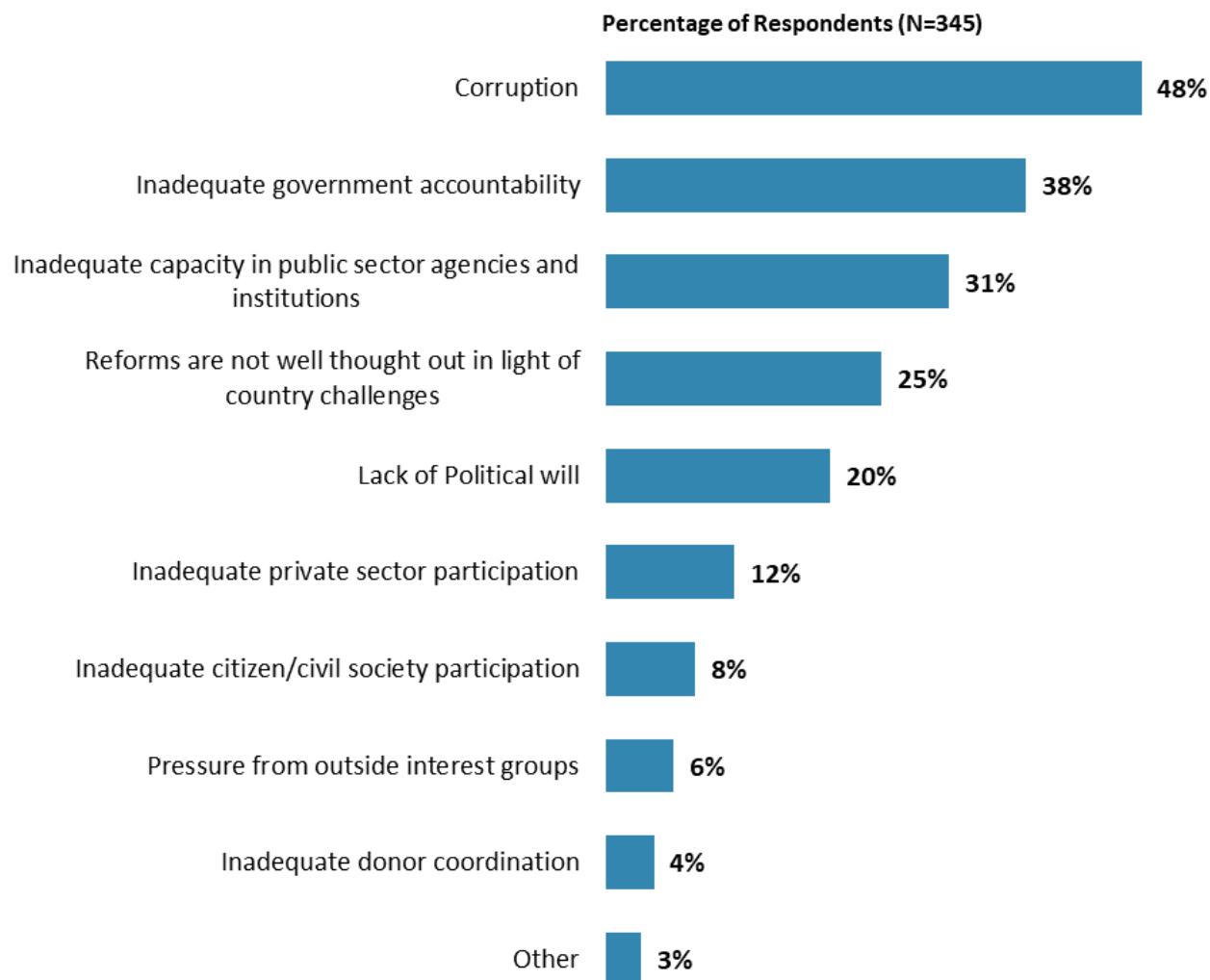
"To what extent do you trust each of the following groups to do what is right?"
(1-"To no degree at all", 10-"To a very significant degree") ¹Indicator Question
Means based on weighted data. *Significantly different between FY22 and FY19



IV. Overall Context (continued)

Attributions for Slow/Failed Reform Efforts

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the primary reasons for slow/failed reform efforts in Bangladesh were “*corruption*” (57%), “*political pressures and obstacles*” (36%), “*inadequate level of government accountability*” (24%), “*reforms are not well thought out in light of country challenges*” (23%), and “*poor coordination within the government*” (20%).

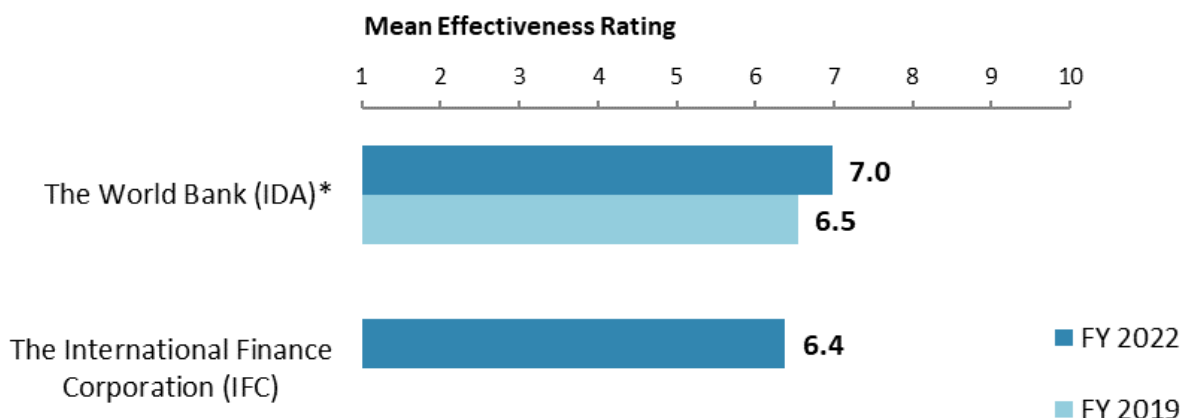


"When economic and/or social reform efforts fail or are slow to take place in Bangladesh, which of the following would you attribute this to? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

The World Bank Group's Overall Effectiveness (*Indicator Question*)

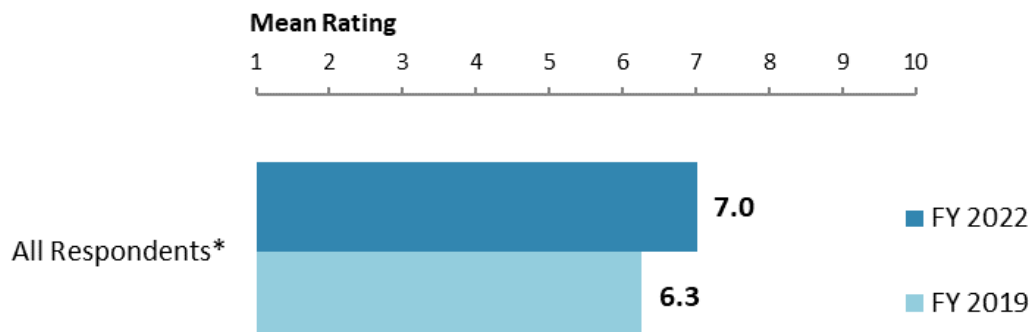


"Overall, please rate your impression of the effectiveness of these organizations in Bangladesh." (1-"Not effective at all", 10-"Very effective")

(*Significantly different between FY 2022 and FY 2019)

Means presented for the World Bank (IDA) were calculated based on weighted data

Achieving Development Results (*Indicator Question*)



"To what extent does the World Bank Group's work help to achieve development results in Bangladesh?" (1-"To no degree at all", 10-"To a very significant degree")

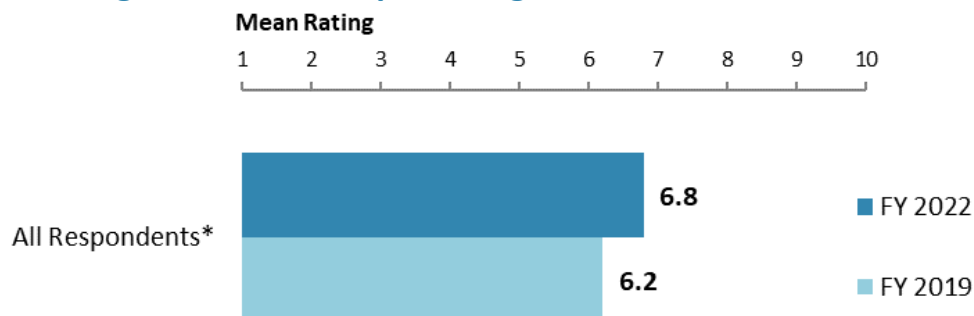
(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



V. Overall Attitudes toward the World Bank Group (continued)

Influence on Bangladesh's Development Agenda (*Indicator Question*)



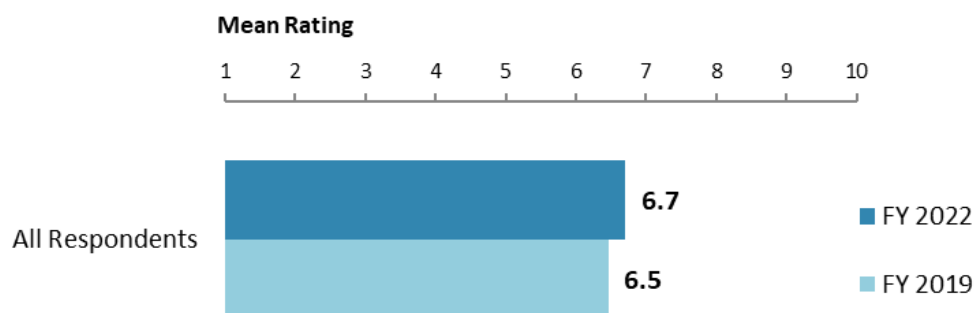
"To what extent does the World Bank Group influence the development agenda in Bangladesh?"

*(*Significantly different between FY 2022 and FY 2019)*

(1-"To no degree at all", 10-"To a very significant degree")

Means in this chart were calculated based on weighted data

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Bangladesh solve its most complicated development challenges?"

(1-"To no degree at all", 10-"To a very significant degree")

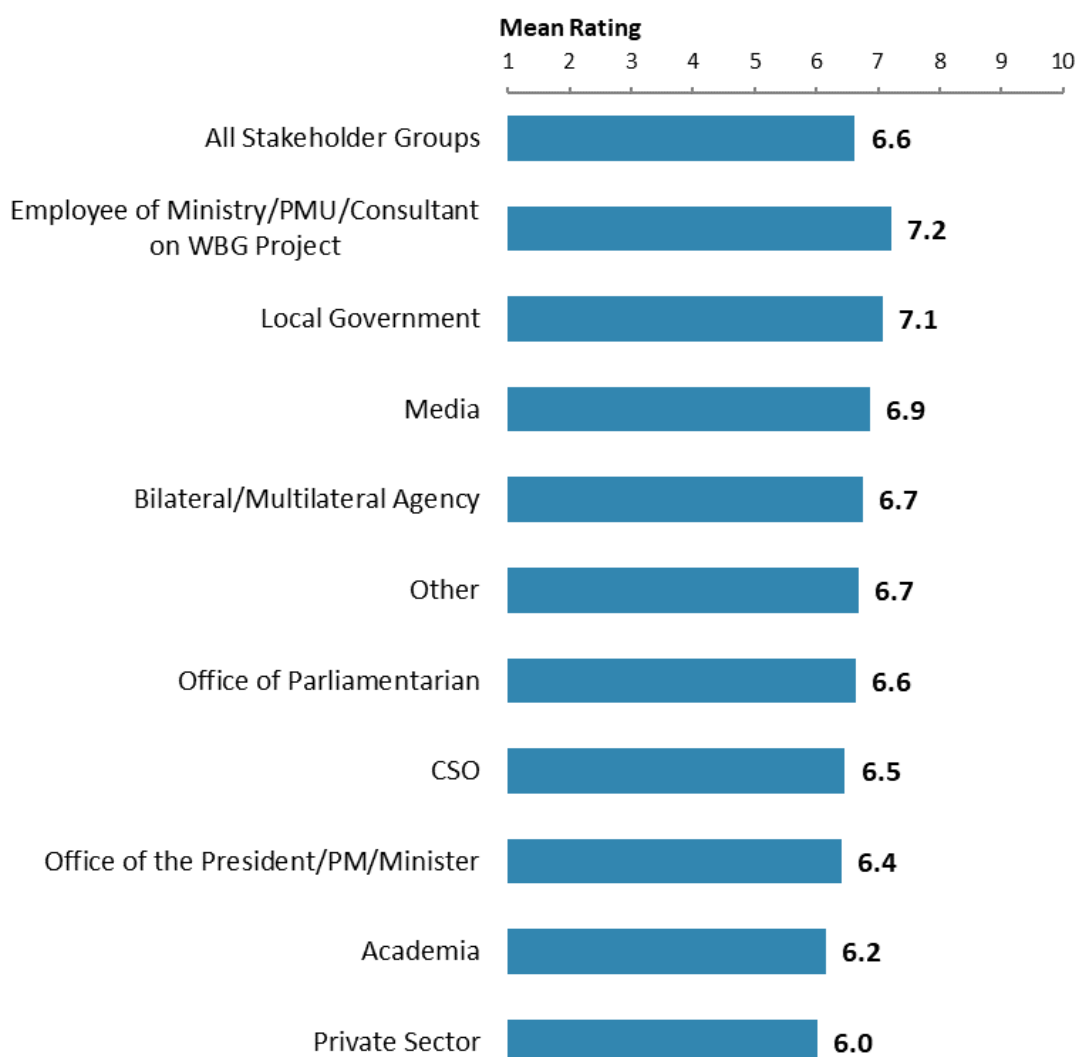
Means in this chart were calculated based on weighted data



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-five COS indicator questions (mean rating = 6.9) compared to respondents who do not collaborate with the WBG (mean rating = 6.5).
- **Stakeholder groups:** Respondents from the employee of Ministry/PMU/Consultant on WBG Project had the highest mean ratings for the aggregated responses to the twenty-five COS indicator questions, whereas respondents from academia and the private sector had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 46).



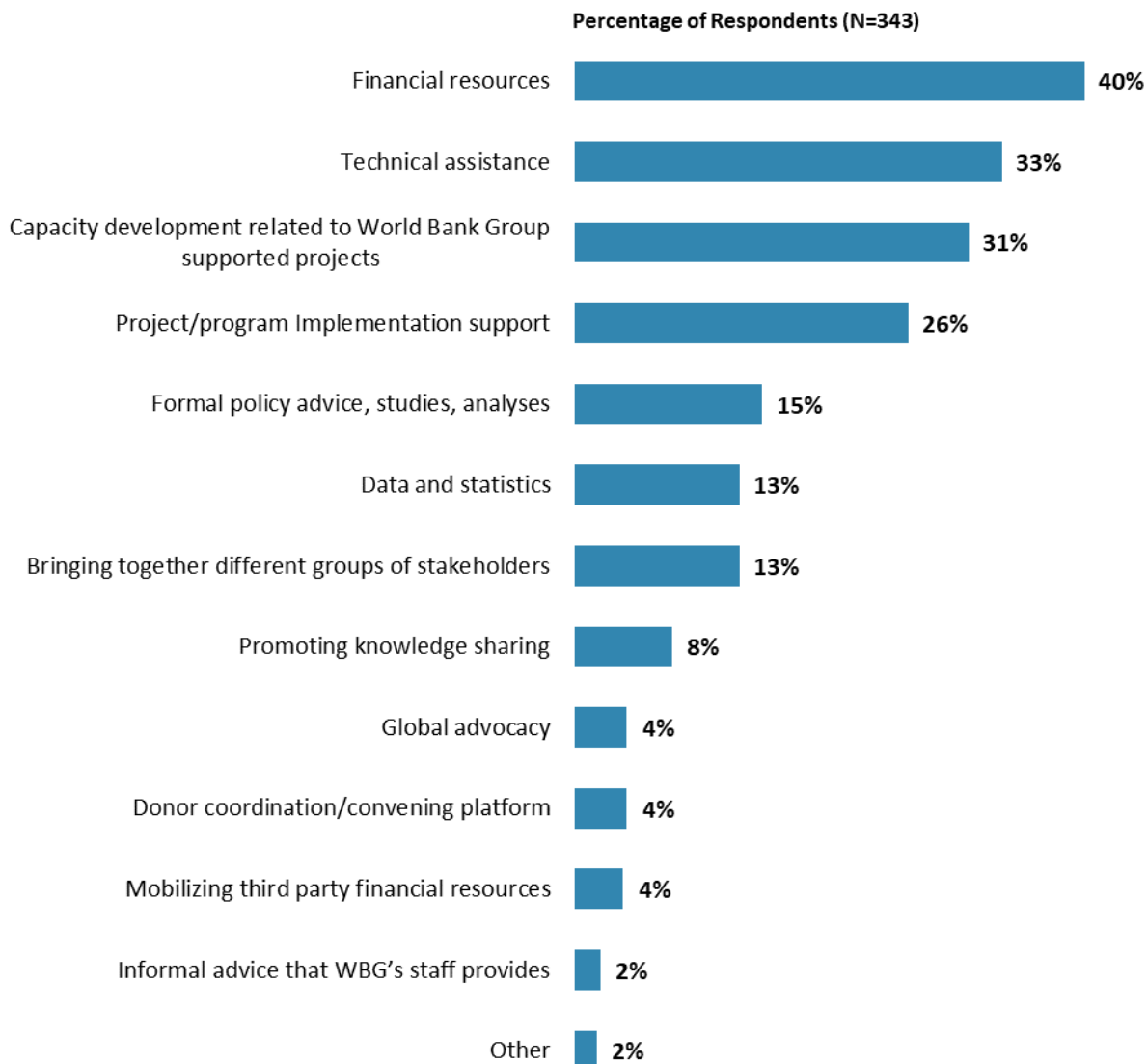
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the WBG's greatest values to Bangladesh were "*financial resources*" (36%), "*technical assistance*" (35%), "*capacity development related to World Bank Group supported projects*" (29%), "*policy advice, studies, analyses*" (23%), and "*bring together different groups of stakeholders*" (21%). "*Project/program implementation support*" increased from 19% in FY'19 to 26% in FY'22.

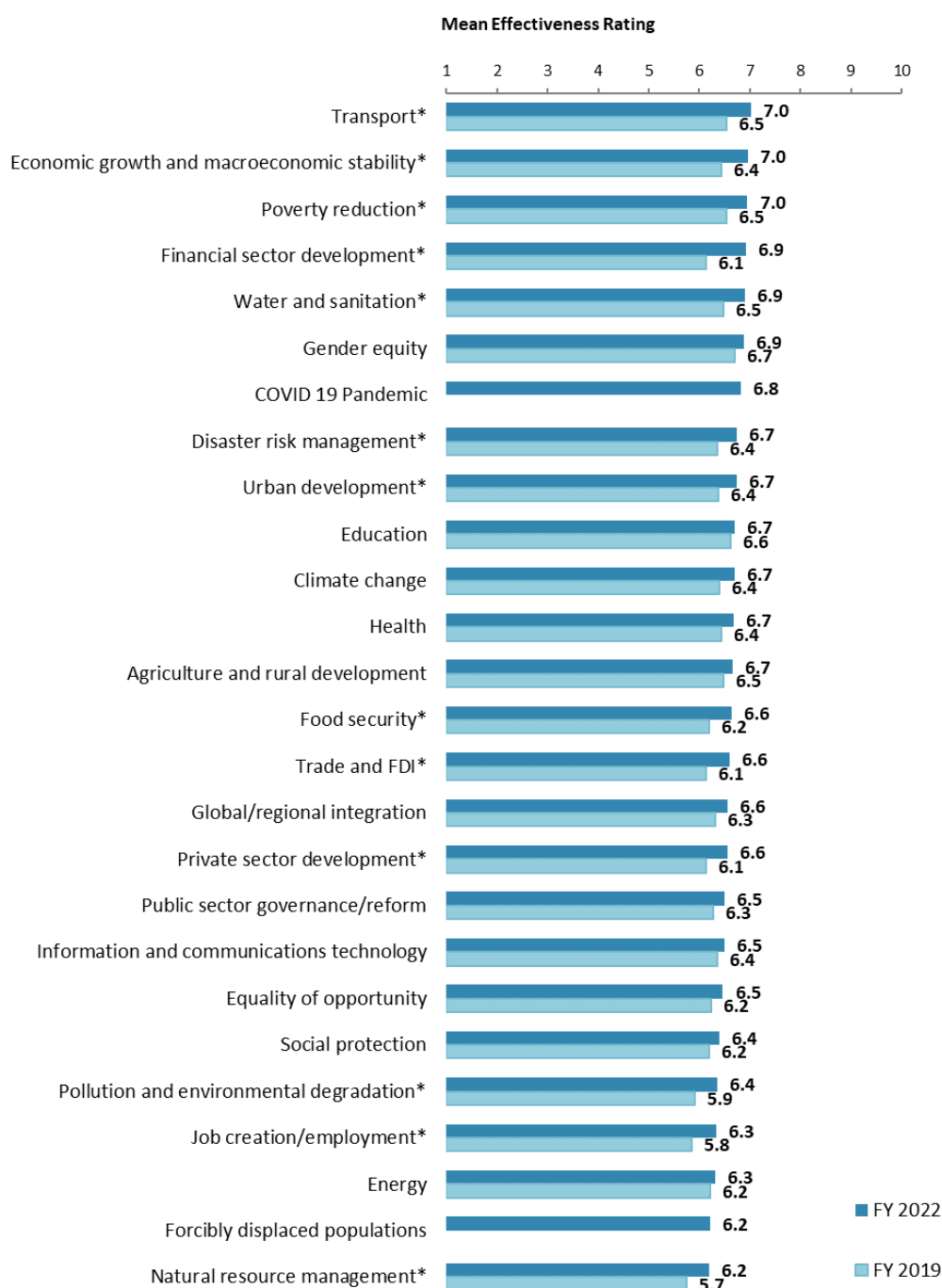


"When thinking about the World Bank Group's role in Bangladesh, which activity do you VALUE the most? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



VI. World Bank Group's Support in Development Areas

Effectiveness of WBG's Support in Sectoral Areas



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Bangladesh?"

(1-"Not effective at all", 10-"Very effective")

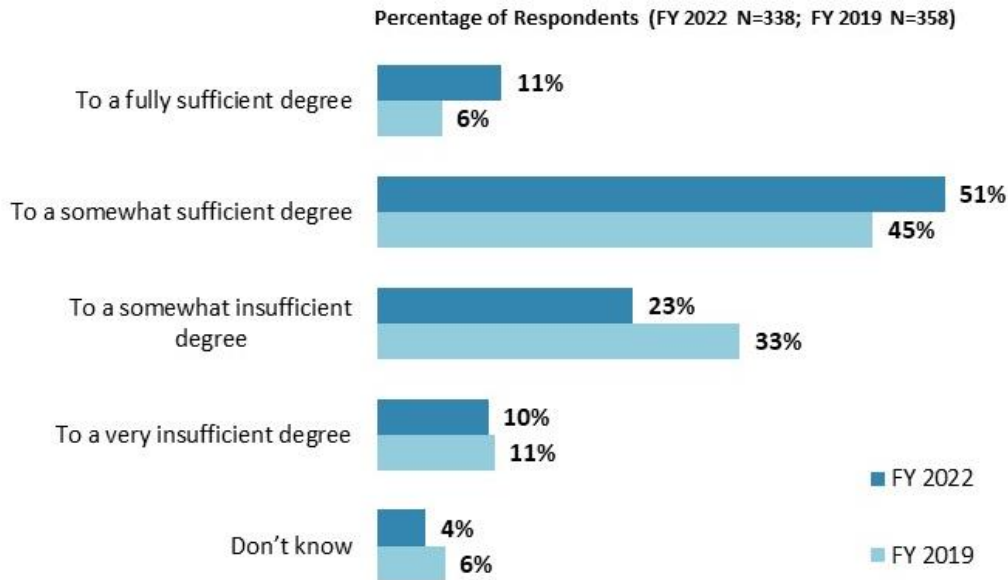
(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



VI. WBG's Support in Development Areas (continued)

Helping the Poorest



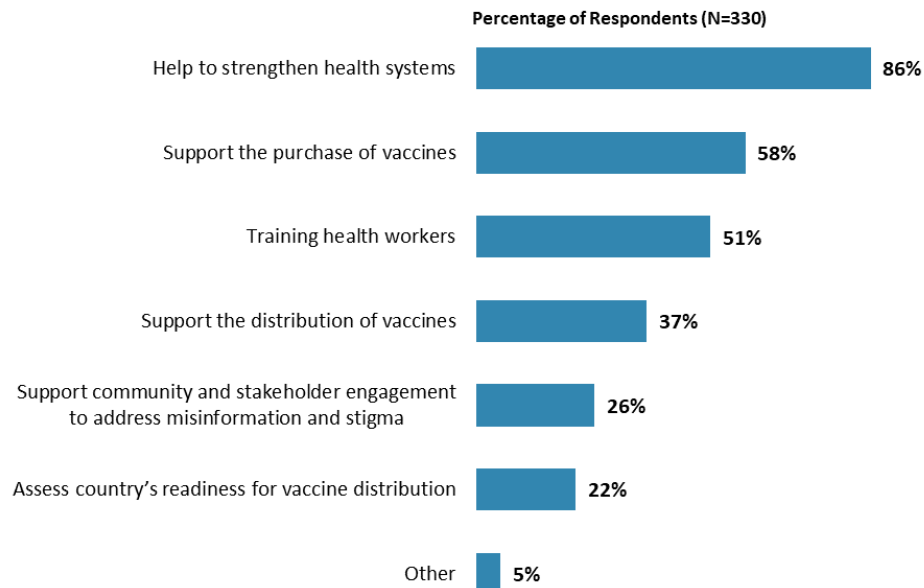
"To what extent do you believe that the World Bank Group's work and support help the poorest in Bangladesh?"

(Significantly different between FY 2022 and FY 2019)

(Respondents chose from a list.)

Percentages in this chart were calculated based on weighted data

Support related to COVID-19 outbreak



"Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Bangladesh has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic?"

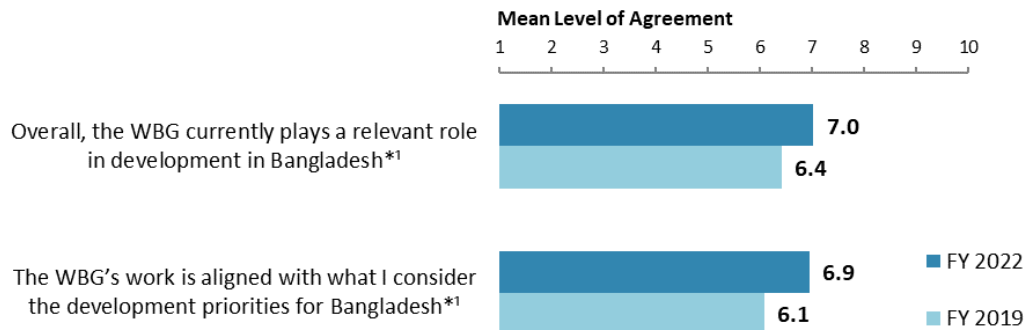
(Choose no more than 3)"

(Respondents chose from a list. Responses combined.)



VII. World Bank Group's Work and Engagement on the Ground

The World Bank Group's Work in Bangladesh



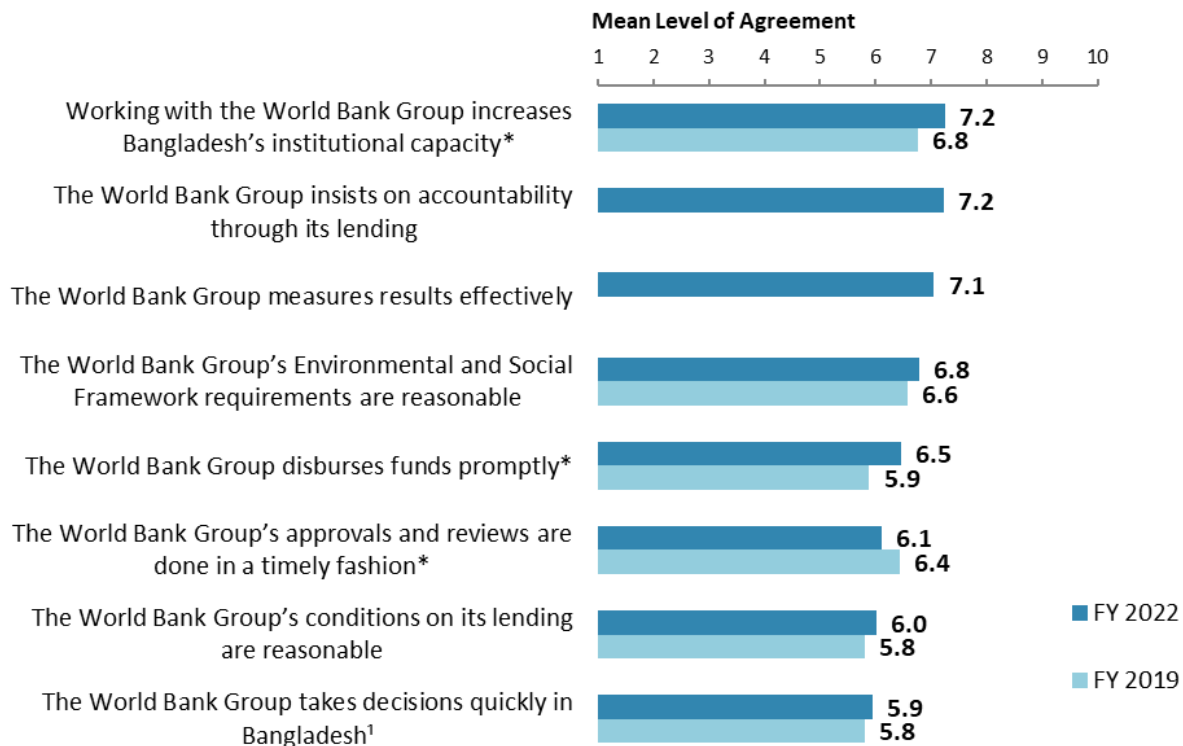
"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Bangladesh?" (1-"Strongly disagree", 10-"Strongly agree")

(*Significantly different between FY 2022 and FY 2019)

¹Indicator Question

Means in this chart were calculated based on weighted data

Overall Perceptions



"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")

(*Significantly different between FY 2022 and FY 2019)

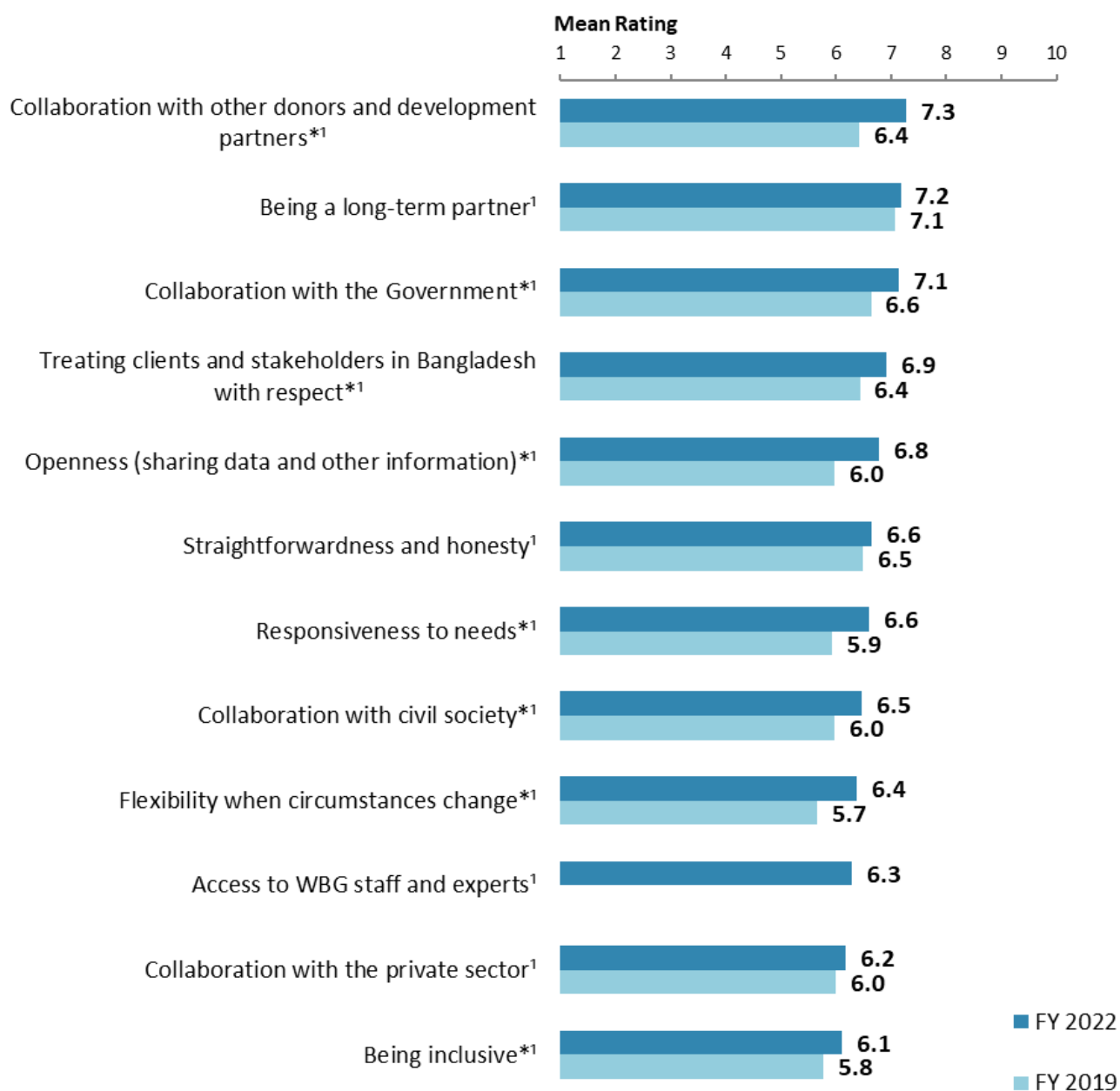
¹Indicator Question

Means in this chart were calculated based on weighted data



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner



"To what extent is the World Bank Group an effective development partner in Bangladesh, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2022 and FY 2019)

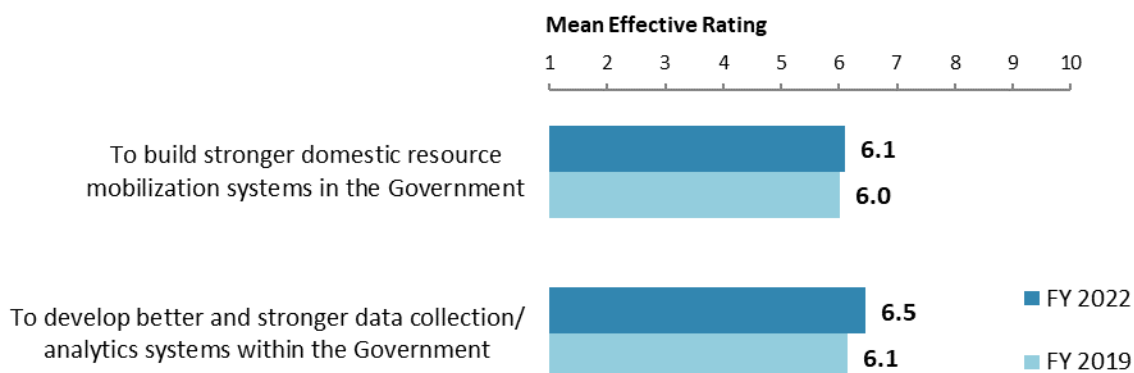
¹Indicator Question

Means in this chart were calculated based on weighted data



VII. WBG's Work and Engagement on the Ground (continued)

Effectiveness of WBG's Support



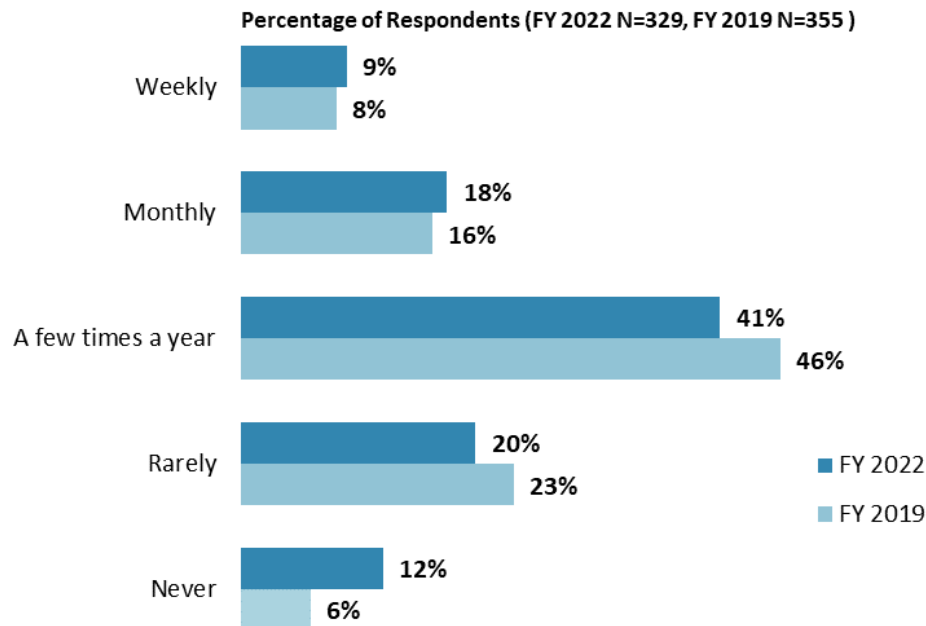
"How effectively does the World Bank Group support Bangladesh's efforts ... ?"
(1-"Not effective at all", 10-"Very effective")

Means in this chart were calculated based on weighted data



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

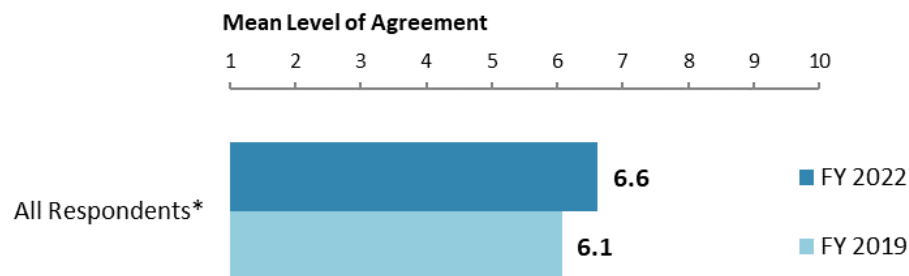


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"
(Respondents chose from a list.)

(Significantly different between FY 2022 and FY 2019)

Percentages in this chart were calculated based on weighted data

Meeting Bangladesh's Knowledge Needs (Indicator Question)



"The World Bank Group meets Bangladesh's needs for knowledge services (e.g., research, analysis, data, technical assistance, advisory services)"

(1-"Strongly disagree", 10-"Strongly agree")

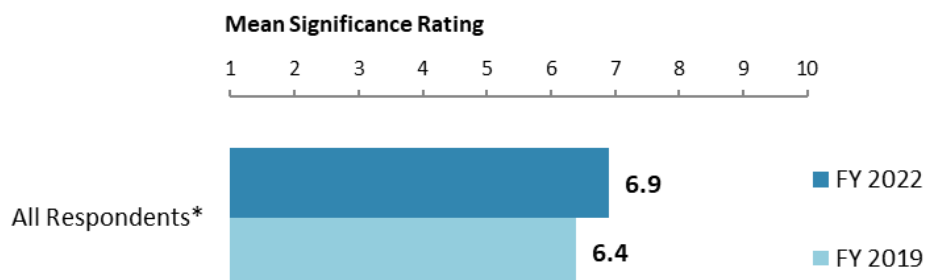
(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



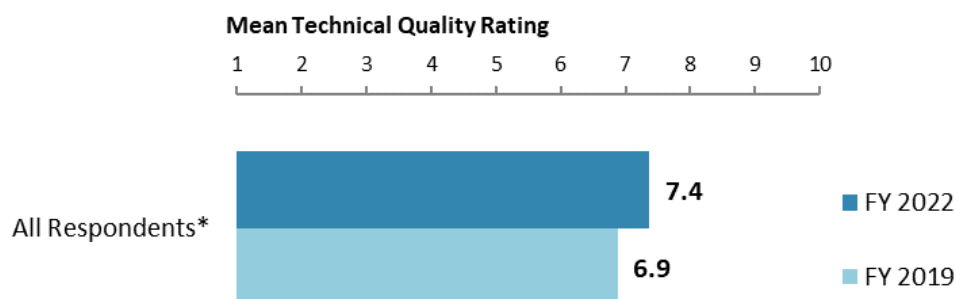
"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"

(1-"Not significant at all", 10-"Very significant")

(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data

Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"

(1-"Very low technical quality", 10-"Very high technical quality")

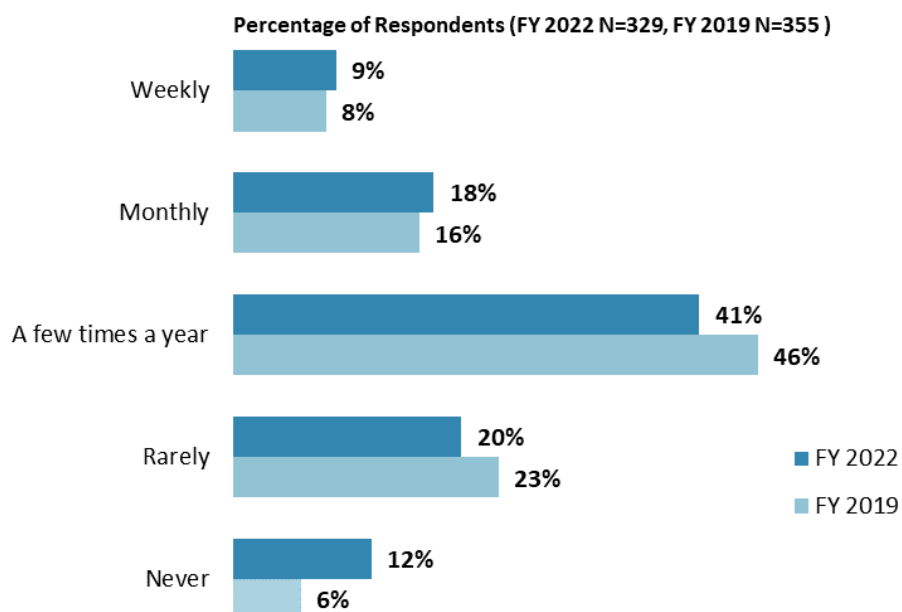
(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



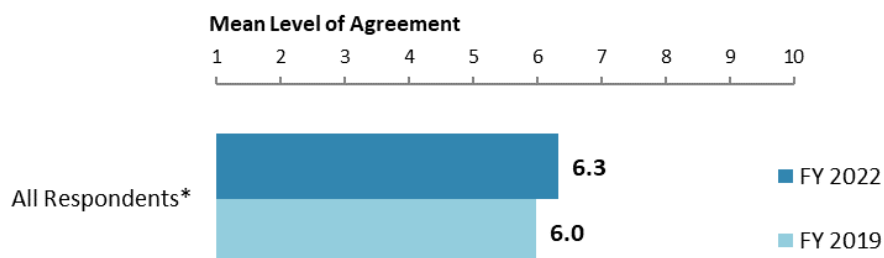
VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"
(Respondents chose from a list.)
(Significantly different between FY 2022 and FY 2019)
Percentages in this chart were calculated based on weighted data

Meeting Bangladesh's Needs for Financial Instruments (Indicator Question)

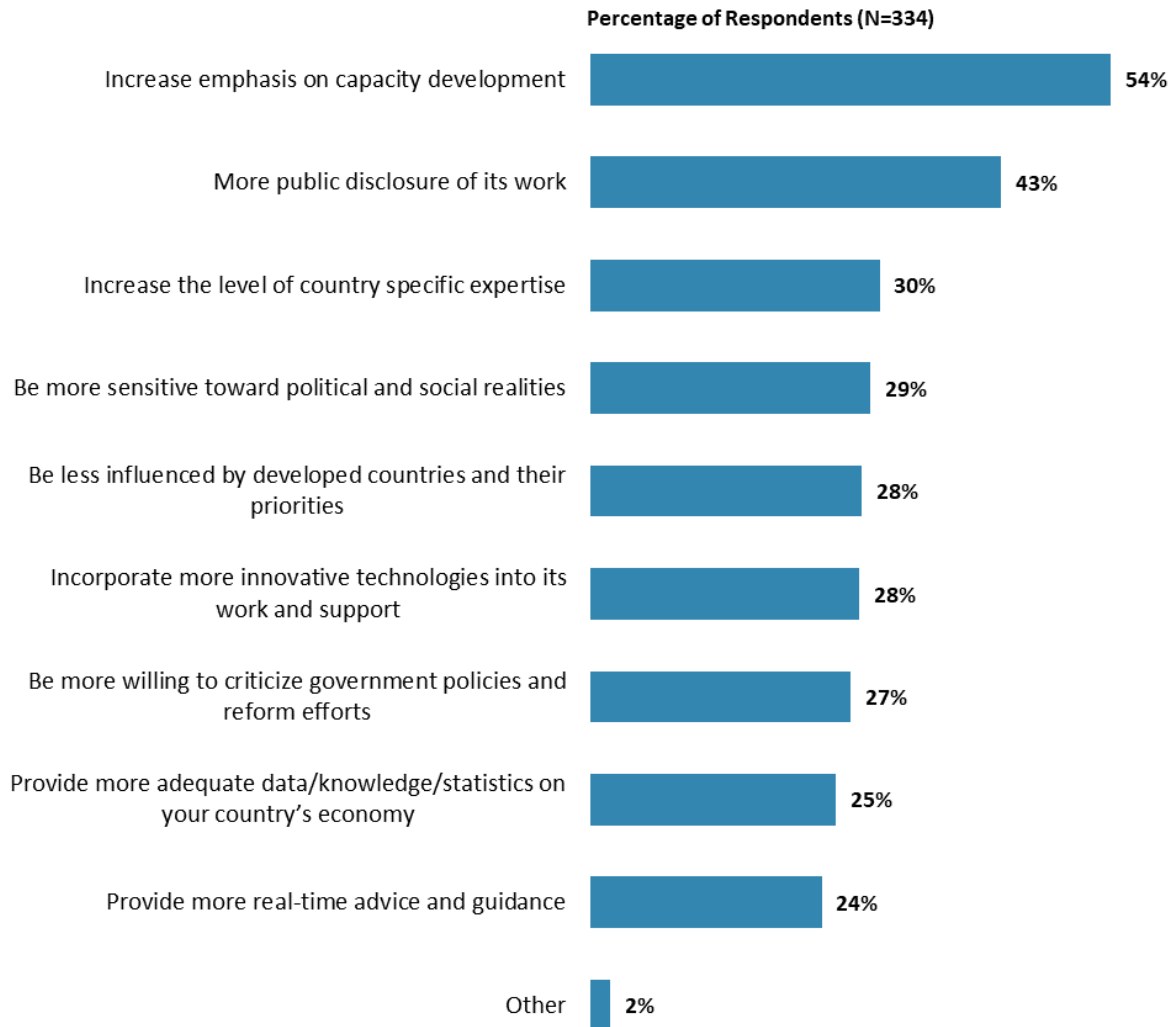


"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Credit, Trust Funds, Program-for-Results) meet the needs of Bangladesh"
(1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2022 and FY 2019)
Means in this chart were calculated based on weighted data



IX. The Future Role of the World Bank Group in Bangladesh

Making the World Bank Group of Greater Value



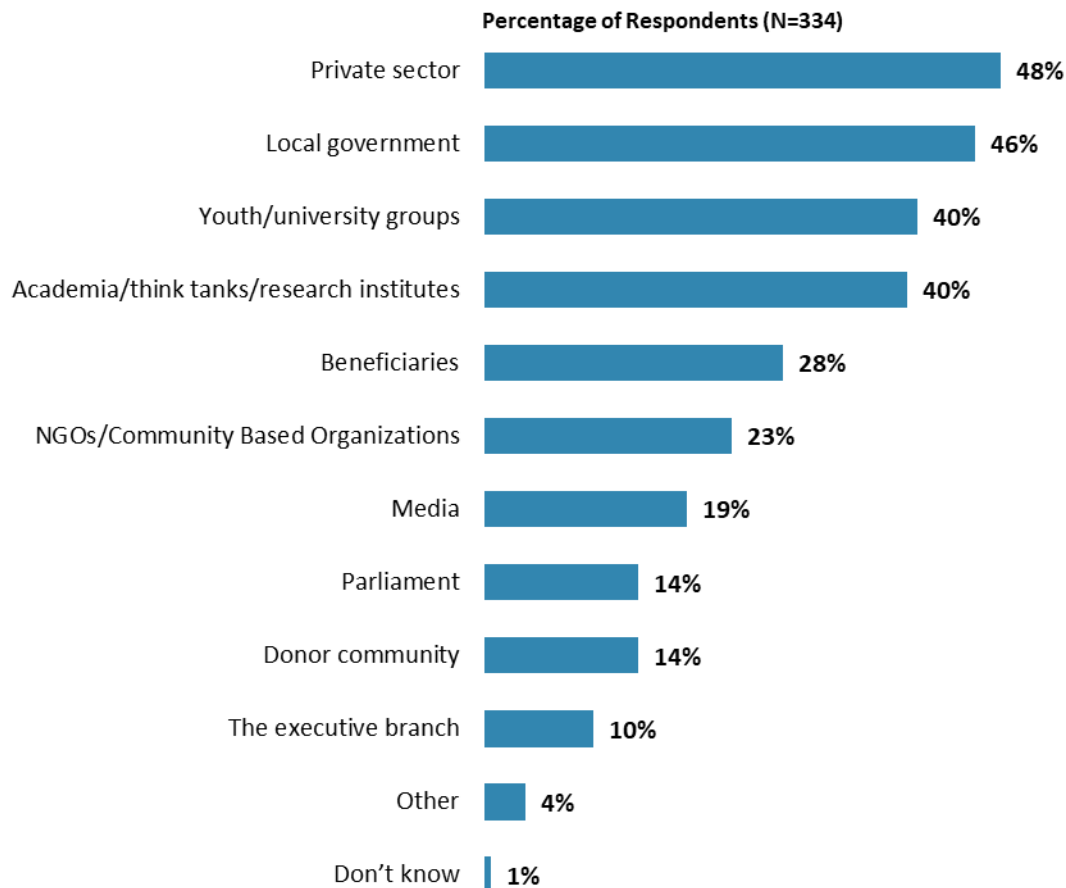
**"Which of the following SHOULD the WBG do to improve its advice and guidance in Bangladesh?
(Choose no more than 3) "**
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Bangladesh (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should collaborate more with “*local government*” (46%), “*private sector*” (35%), “*beneficiaries*” (24%), “*academia/think tanks/research institutes*” (20%), “*NGOs/community-based organizations*” (19%), and “*youth/university groups*” (19%) to ensure better development results in Bangladesh.



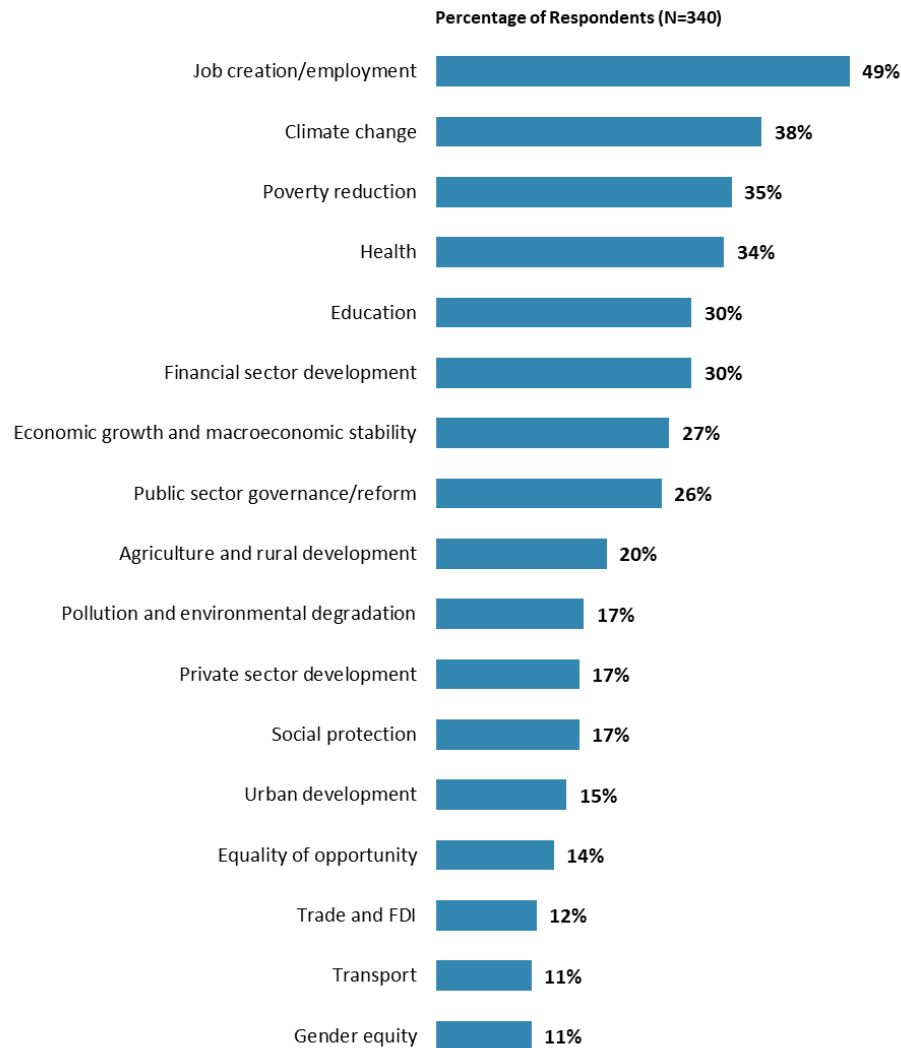
"In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Bangladesh? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Bangladesh (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the WBG should focus its resources on “*education*” (29%), “*public sector governance/reform*” (27%), “*poverty reduction*” (27%), “*job creation/employment*” (24%), and “*private sector development*” (18%). “*Climate change*” emerged as one of the top priorities, with significant increase from 15% in FY'19 to 38% in FY'22.
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (11% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*”, compared to the rest of respondents (education specialists = 56%; others = 27%).⁵



“When thinking about how the World Bank Group can have the most impact on development results in Bangladesh, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Bangladesh? (Choose no more than 5)”
(Respondents chose from a list. Responses combined. Top 17 of 29 response options shown)

⁵ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H1 in Appendix D), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.

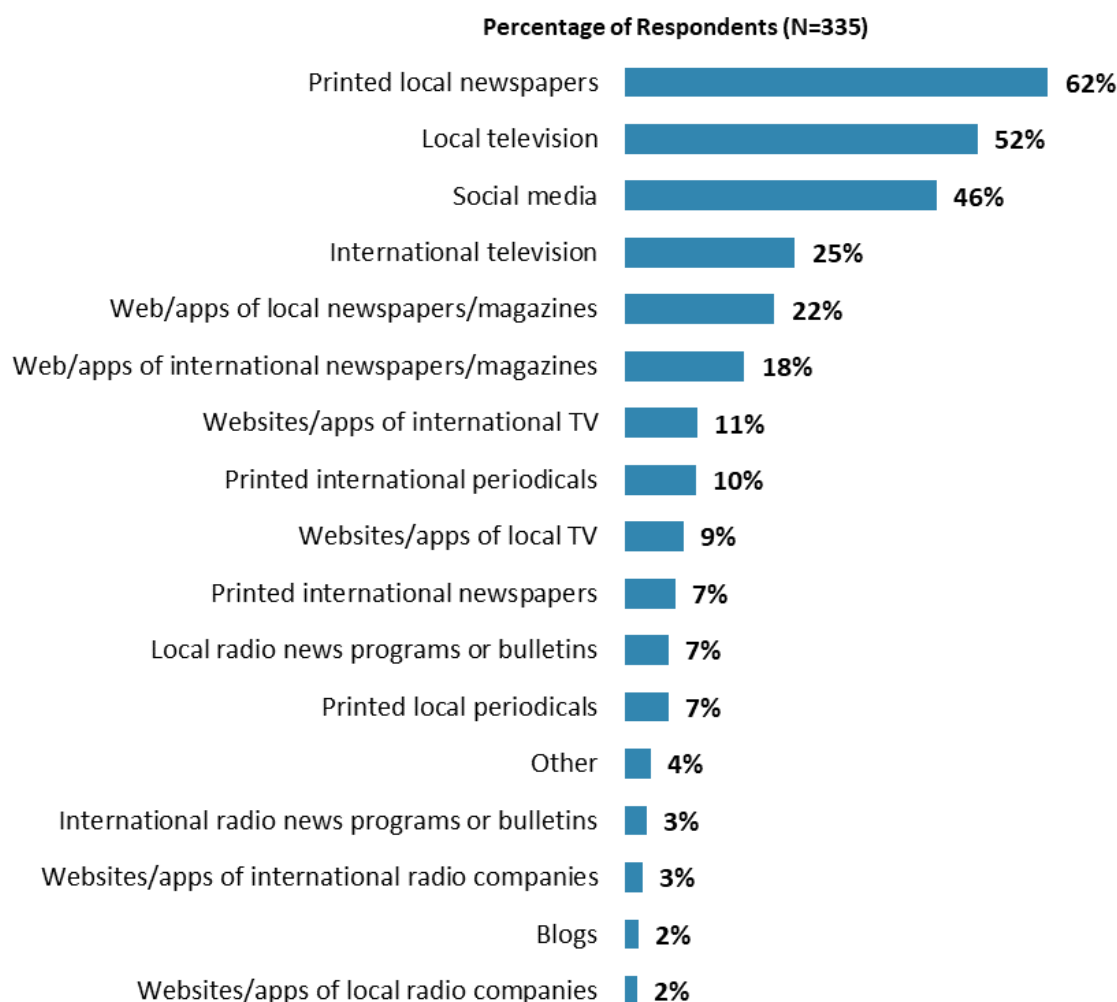


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see appendix B (page 46) for selected responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that they got most of their information about economic and social development issues in Bangladesh from the “local newspaper” (65%), “internet” (49%), and from “local television” (25%). “Social media” emerged as one of the main sources in FY'22, with a significant increase from 20% in FY'19 to 46% in FY'22.



"Which would you say are your MAIN sources of news about economic and social development issues in Bangladesh? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)

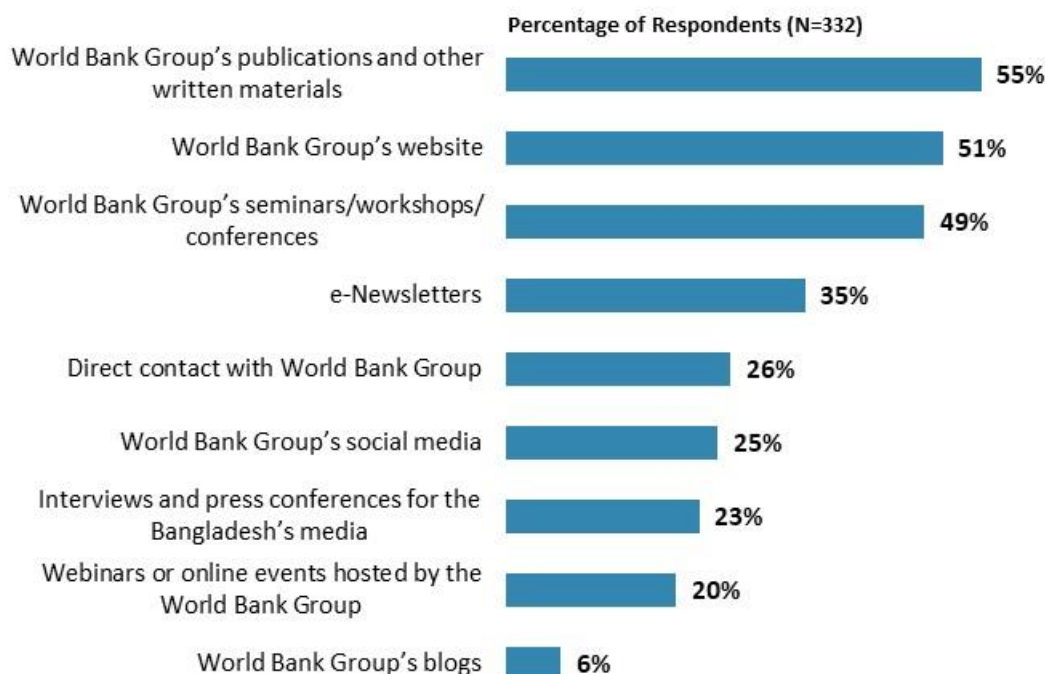


X. Communication and Outreach (continued)

Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 32) for reported frequency of interactions with key forms of World Bank Group communications.

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that they would prefer to receive information from the WBG through “WBG’s publications and other written materials” (45%), “WBG’s website” (39%), and through “WBG’s seminars/workshops/conferences” (35%).



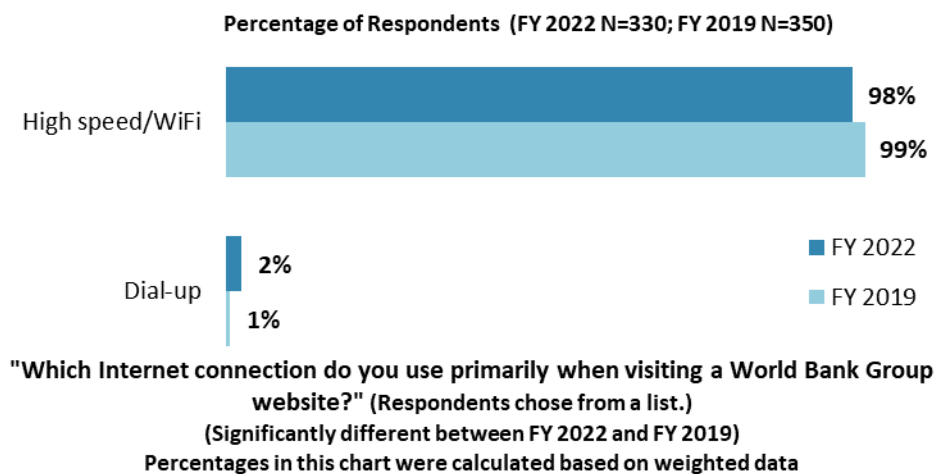
**"How would you prefer to obtain information about the World Bank Group and its work?
(Choose no more than 3)"**

(Respondents chose from a list. Responses combined.)

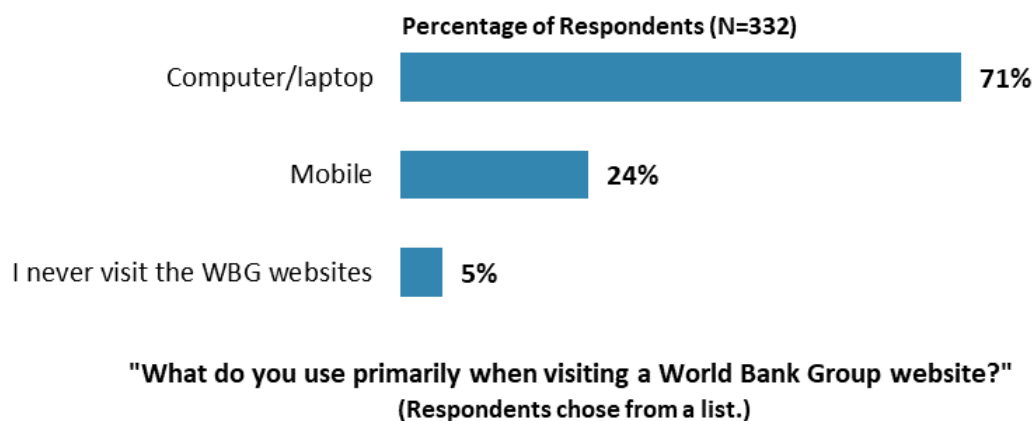


X. Communication and Outreach (continued)

Internet connection



Devices used to access WBG website





XI. Appendices

A. Responses to All Questions Across All Respondents	32
B. Responses to Selected Questions by Stakeholder Groups	46
C. Indicator Questions as a Function of Exposure to the WBG	59
D. Bangladesh FY 2022 COS Questionnaire	60

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Appendix A: Responses to All Questions across All Respondents (N=351)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

Background Information

1. Which of the following best describes your current affiliation? (Select only 1 response)	Percentage of Respondents (Responses Combined; N=351)
NGO/Community Based Organization	14.8%
Academia/Research Institute/Think Tank	12.8%
Media (press, radio, TV, web, etc.)	12.5%
Private Sector Organization	10.8%
Employee of Ministry, Ministerial Department, Implementation Agency	9.1%
Local Government Office or Staff	9.1%
Project Management Unit overseeing implementation of WBG project/Consultant working on WBG supported project/program	7.1%
Office of the President, Prime Minister	5.1%
Multilateral Agency (UN, regional development bank)	4.3%
Office of a member of Parliament/Legislative body	3.4%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	2.0%
Bilateral Agency (e.g., embassy, diplomatic, military)	2.0%
Office of Minister	1.7%
Financial Sector/Private Bank	1.7%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	1.1%
Youth Group	0.9%
Other	0.9%
Professional/Trade association	0.6%
Judicial System (e.g., courts)	0.0%
State-Owned Enterprise	0.0%
Faith-Based Group	0.0%

2. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your Bangladesh?	Percentage of Respondents (N=348)
Yes	38.2%
No	61.8%

3. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Bangladesh? (Select only ONE response)	Percentage of Respondents (N=128)
The World Bank (IBRD/IDA)	85.9%
The International Finance Corporation (IFC)	13.3%
The Multilateral Investment Guarantee Agency (MIGA)	0.8%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

**A. Overall Context**

1. In general, would you say that Bangladesh is headed in ... ?	Percentage of Respondents (N=343)
The right direction	72.3%
The wrong direction	11.4%
Not sure	16.3%

2. Do you think that economic opportunity for citizens in Bangladesh is ... ?	Percentage of Respondents (N=345)
Increasing	82.6%
Decreasing	9.9%
Staying about the same	7.5%

3. Please identify which of the following development priorities you consider the most important in Bangladesh. (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=343)
Job creation/employment	45.5%
Climate change (e.g., mitigation, adaptation)	42.0%
Education	38.8%
Public sector governance/reform (i.e., government effectiveness, transparency and accountability, public financial management, public expenditure, domestic resource mobilization, fiscal system reform)	30.9%
Health	29.7%
Private sector development	26.2%
Poverty reduction	21.6%
Pollution and environmental degradation	21.6%
Equality of opportunities (i.e., social inclusion)	19.2%
Agriculture and rural development	16.3%
Economic growth and macroeconomic stability	16.0%
Social protection	13.7%
Food security	13.7%
Migrant workers and remittances	13.4%
Transport (e.g., roads, bridges, transportation)	13.1%
Trade and FDI	13.1%
Gender equity (closing the gap between women and men, and boys and girls)	12.8%
Energy	11.4%
Information and communications technology	10.5%
Global pandemics (e.g., COVID-19)	10.2%
Disaster risk management	10.2%
Financial sector development	9.0%
Urban development	9.0%
Road Safety	7.0%
Natural resource management	5.8%
Global/regional integration	5.5%
Water and sanitation	5.2%
Informal sector	4.7%
Forcibly displaced population	4.1%

**A. Overall Context (continued)**

4. When economic and/or social reform efforts fail or are slow to take place in Bangladesh, which of the following would you attribute this to? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=345)
Corruption	48.4%
Inadequate government accountability	38.0%
Inadequate capacity in public sector agencies and institutions	31.0%
Reforms are not well thought out in light of country challenges	24.9%
Lack of Political will	20.3%
Inadequate private sector participation	11.6%
Inadequate citizen/civil society participation	8.1%
Pressure from outside interest groups (e.g., private sector, unions)	6.1%
Inadequate donor coordination	4.3%
Other	3.2%

5. To what extent do you trust each of the following groups to do what is right? <i>* (1-To no degree at all, 10-To a very significant degree)</i>	Degree			
	N	DK	Mean	SD
1. The government	332	5	6.30	2.60
2. Parliament	320	8	5.31	2.75
3. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	324	9	6.90	1.97
4. The World Bank Group*	323	10	6.85	2.05
5. The International Monetary Fund	294	34	6.31	2.08
6. The United Nations (UN) (e.g., WHO, UNDP, UNICEF, WFP, ILO etc.)	326	9	7.13	1.99
7. Regional development banks	302	24	6.13	2.06
8. Bangladesh Bank	321	7	6.54	2.23
9. International private sector	300	24	6.02	1.95
10. Domestic private sector	324	9	6.37	1.98
11. International civil society (e.g., NGOs, CBOs)	320	9	5.99	2.12
12. Domestic civil society (e.g., NGOs, CBOs)	324	6	5.81	2.12
13. Youth organizations	314	16	5.70	2.31
14. Faith-based institutions	296	23	4.44	2.43
15. Local traditional media and their web presence (e.g., newspapers, TV stations, radio)	323	7	5.56	2.25
16. International media and their web presence	319	11	6.14	2.16
17. Web based media (i.e., blogs, social media, other web-based news, and information sources)	322	12	5.43	2.37

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Bangladesh? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IBRD/IDA)	344	n/a	7.25	2.32
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	339	n/a	6.08	2.57

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Bangladesh? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall, the World Bank Group currently plays a relevant role in development in Bangladesh*	332	13	6.98	2.09
3. The World Bank Group's work is aligned with what I consider the development priorities for Bangladesh*	326	11	6.93	2.16

4. Overall, please rate your impression of the effectiveness of these organizations in Bangladesh. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IBRD/IDA)*	328	12	6.95	2.02
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	303	30	6.38	2.00

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Bangladesh? * (1-To no degree at all, 10-To a very significant degree)	329	13	6.98	1.95

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Bangladesh?* (1-To no degree at all, 10-To a very significant degree)	328	13	6.80	1.90

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Bangladesh? (Select only 1 response)	Percentage of Respondents (N=339)			
To a fully sufficient degree	11.2%			
To a somewhat sufficient degree	51.3%			
To a somewhat insufficient degree	23.0%			
To a very insufficient degree	10.3%			
Don't know	4.1%			

**B. Overall Attitudes toward the World Bank Group (continued)**

8. When thinking about the World Bank Group's role in Bangladesh, which activity do you VALUE the most? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=343)
Financial resources	39.7%
Technical assistance	33.2%
Capacity development related to World Bank Group supported projects	30.6%
Project/program Implementation support	25.9%
Formal policy advice, studies, analyses	14.6%
Data and statistics	12.8%
Bringing together different groups of stakeholders	12.8%
Promoting knowledge sharing	7.6%
Global advocacy	4.1%
Donor coordination/convening platform	4.1%
Mobilizing third party financial resources	3.8%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	2.0%
Other	1.7%

**B. Overall Attitudes toward the World Bank Group (continued)**

9. When thinking about how the World Bank Group can have the most impact on development results in Bangladesh, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Bangladesh? (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=340)
Job creation/employment	48.5%
Climate change (e.g., mitigation, adaptation)	38.2%
Poverty reduction	34.7%
Health	33.8%
Education	30.0%
Financial sector development	30.0%
Economic growth and macroeconomic stability	27.4%
Public sector governance/reform (i.e., government effectiveness, transparency and accountability, public financial management, public expenditure, domestic resource mobilization, fiscal system reform)	26.5%
Agriculture and rural development	20.0%
Pollution and environmental degradation	17.4%
Private sector development	16.8%
Social protection	16.8%
Urban development	15.3%
Equality of opportunity (i.e., social inclusion)	13.8%
Trade and FDI	11.8%
Transport (e.g., roads, bridges, transportation)	11.2%
Gender equity (closing the gap between women and men, and boys and girls)	11.2%
Road safety	7.6%
Energy	7.4%
Information and communications technology	7.1%
Food security	6.8%
Water and sanitation	6.8%
Global pandemics (e.g., COVID-19)	6.5%
Disaster risk management	6.2%
Migrant workers and remittances	5.6%
Natural resource management	4.7%
Informal sector	4.1%
Global/regional integration	3.8%
Forcibly displaced populations	3.2%

**B. Overall Attitudes toward the World Bank Group (continued)**

10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=339)
Financial advisory solutions	39.5%
World Bank	35.1%
Multi-lateral financial institution	33.9%
Investment bank	32.4%
Private sector solutions	26.0%
Public-private partnerships	23.3%
Impact investor	16.8%
Development institution	15.9%
Innovation and entrepreneurship	14.2%
Venture capital	9.4%
Don't know	4.1%
Asset manager	2.7%
Thought leader	1.5%
Other	1.2%
None of the above	0.9%

C. World Bank Group's Work and Engagement on the Ground

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Bangladesh solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	298	15	6.68	2.00

To what extent is the World Bank Group an effective development partner in Bangladesh, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Collaboration with the private sector*	301	23	6.19	2.01
3. Being inclusive*	298	17	6.09	2.01
4. Straightforwardness and honesty*	294	21	6.63	2.06
5. Access to WBG staff and experts*	299	16	6.27	2.21
6. Being a long-term partner*	312	9	7.15	1.94
7. Responsiveness to needs*	300	13	6.58	1.99
8. Collaboration with the Government*	308	12	7.14	1.86
9. Flexibility when circumstances change*	297	20	6.38	1.97
10. Collaboration with civil society*	298	17	6.46	2.21
11. Treating clients and stakeholders in Bangladesh with respect*	299	16	6.92	2.20
12. Openness (sharing data and other information) *	298	19	6.76	2.17
13. Collaboration with other donors and development partners*	299	19	7.25	1.99

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
14. The World Bank Group takes decisions quickly in Bangladesh*	300	24	5.92	2.14
15. The World Bank Group's approvals and reviews are done in a timely fashion	292	28	6.09	2.17
16. The World Bank Group's conditions on its lending are reasonable	291	28	5.99	2.19
17. The World Bank Group disburses funds promptly	285	33	6.45	2.13
18. The World Bank Group's Environmental and Social Framework requirements are reasonable	290	23	6.79	2.16
19. The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	298	17	7.20	2.00
20. The World Bank Group measures results effectively	295	20	7.04	1.96
21. Working with the World Bank Group increases Bangladesh's institutional capacity	305	11	7.23	1.98

To what extent do you agree/disagree with the following statements about the World Bank Group in Bangladesh? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
22. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan/Budget Support, Trust Funds, Program-for-Results) meet the needs of Bangladesh*	299	26	6.30	2.01
23. The World Bank Group meets Bangladesh's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	306	15	6.61	2.11

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Bangladesh? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection	257	62	6.38	2.13
2. Agriculture and rural development	258	56	6.64	1.95
3. Gender equity (closing the gap between women and men, and boys and girls)	262	45	6.89	2.06
4. Poverty reduction	276	33	6.94	2.04
5. Public sector governance/reform (i.e., government effectiveness, transparency and accountability, public financial management, public expenditure, domestic resource mobilization, fiscal system reform)	262	45	6.48	2.20
6. Equality of opportunity (i.e., social inclusion)	246	61	6.46	2.11
7. Education	268	42	6.71	2.04
8. Health	264	42	6.67	2.05
9. Private sector development	256	47	6.57	2.05
10. Climate change (e.g., mitigation, adaptation)	261	45	6.70	2.06
11. Forcibly displaced populations	226	85	6.21	2.23
12. Energy	235	75	6.30	2.02
13. Job creation/employment	253	59	6.32	2.06
14. Information and communications technology	232	75	6.50	2.07
15. Disaster risk management	256	51	6.75	1.92
16. Water and sanitation	253	48	6.90	1.90
17. Economic growth and macroeconomic stability	264	47	6.94	1.93
18. COVID 19 Pandemic	258	53	6.82	2.10
19. Natural resource management	215	93	6.20	1.96
20. Pollution and environmental degradation	254	54	6.36	2.02
21. Urban development	262	46	6.74	1.99
22. Food security	245	59	6.62	2.01
23. Transport (e.g., roads, bridges, transportation)	270	34	7.03	2.04
24. Global/regional integration	234	76	6.57	2.03
25. Trade and FDI	221	86	6.60	2.07
26. Financial sector development	262	49	6.92	1.96

2. How effectively does the World Bank Group support Bangladesh's efforts ...? (1-Not effective at all, 10-Very effective)	Effectiveness				
	N	NA	DK	Mean	SD
1. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	270	49	6.11	2.09	270
2. To develop better and stronger data collection/ analytics systems within the Government	273	41	6.46	2.08	273

**E. World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=333)
Weekly	8.7%
Monthly	17.1%
A few times a year	40.8%
Rarely	20.1%
Never	13.2%

In Bangladesh, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	262	21	6.65	1.89
3. Include appropriate level of stakeholder involvement during preparation	264	18	6.59	1.93
4. Are source of relevant information on global good practices	264	20	7.13	1.91
5. Are adequately disseminated	263	18	6.57	2.04
6. Are translated enough into local language	254	29	5.76	2.07
7. Are adaptable to Bangladesh's specific development challenges and country circumstances*	273	12	6.49	2.03

Overall Evaluations	N	DK	Mean	SD
8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? * (1-Not significant at all, 10-Very significant)	279	11	6.90	1.95
9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? * (1-Very low technical quality, 10-Very high technical quality)	275	13	7.37	1.86

F. The Future Role of the World Bank Group in Bangladesh

1. Which of the following SHOULD the WBG do to improve its advice and guidance in Bangladesh? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=334)
Increase emphasis on capacity development	53.9%
More public disclosure of its work	42.5%
Increase the level of country specific expertise	29.9%
Be more sensitive toward political and social realities	29.0%
Be less influenced by developed countries and their priorities	28.1%
Incorporate more innovative technologies into its work and support	27.8%
Be more willing to criticize government policies and reform efforts	26.9%
Provide more adequate data/knowledge/statistics on your country's economy	25.4%
Provide more real-time advice and guidance	24.0%
Other	2.1%

**F. The Future Role of the World Bank Group in Bangladesh (continued)**

2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Bangladesh? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=334)
Private sector	48.2%
Local government	45.8%
Youth/university groups	40.4%
Academia/think tanks/research institutes	39.5%
Beneficiaries	27.8%
NGOs/Community Based Organizations	23.1%
Media	18.9%
Parliament	14.4%
Donor community	14.4%
The executive branch	10.2%
Other	3.9%
Don't know	0.6%

3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Bangladesh has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=330)
Help to strengthen health systems	85.8%
Support the purchase of vaccines	58.5%
Training health workers	50.9%
Support the distribution of vaccines	37.0%
Support community and stakeholder engagement to address misinformation and stigma	25.8%
Assess country's readiness for vaccine distribution	21.5%
Other	5.2%

G. Communication and Information Sharing

1. Which would you say are your MAIN sources of news about economic and social development issues in Bangladesh? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=335)
Printed local newspapers	62.4%
Local television	51.9%
Social media (e.g., Facebook, Twitter, YouTube)	46.0%
International television	25.1%
Websites/apps of local newspapers/magazines	22.1%
Websites/apps of international newspapers/ magazines	17.6%
Websites/apps of international TV	10.7%
Printed international periodicals	10.4%
Websites/apps of local TV	8.7%
Printed international newspapers	7.5%
Local radio news programs or bulletins	6.6%
Printed local periodicals	6.6%
Other	3.9%
International radio news programs or bulletins	3.3%
Websites/apps of international radio companies	2.7%
Blogs	2.1%
Websites/apps of local radio companies	1.8%

**G. Communication and Information Sharing (continued)**

2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=332)
World Bank Group's publications and other written materials	55.4%
World Bank Group's website	50.9%
World Bank Group's seminars/workshops/ conferences	48.8%
e-Newsletters	34.9%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	26.2%
World Bank Group's social media	24.7%
Interviews and press conferences for the Bangladesh's media	22.6%
Webinars or online events hosted by the World Bank Group	19.9%
World Bank Group's blogs	6.3%

3. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=332)
High speed/WiFi	97.3%
Dial-up	2.7%

4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)	Percentage of Respondents (N=332)
Mobile	23.8%
Computer/laptop	70.8%
I never visit the WBG websites	5.4%

5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	320	7.8%	20.9%	52.8%	18.4%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	314	4.5%	23.2%	49.0%	23.2%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	307	2.9%	8.8%	28.3%	59.9%
Visited a WBG website (e.g., read a blog, used data)	306	5.9%	14.7%	50.3%	29.1%
Attended an event/conference hosted by the WBG	298	1.3%	4.7%	39.3%	54.7%
Watched a webinar or online event hosted by the WBG	305	1.3%	5.2%	43.9%	49.5%
Read some or all of a WBG research paper or publication	302	1.7%	14.2%	55.0%	29.1%
Met professionally with WBG staff	299	2.7%	9.7%	39.8%	47.8%
Read a WBG e-newsletter	302	0.0%	7.3%	39.1%	53.6%

**H. Background Information**

1. Please identify the primary specialization of your work. (Select only 1 response)	Percentage of Respondents (N=321)
Education	10.6%
Other	10.0%
Generalist (specialized in multiple sectors)	9.7%
Macroeconomics, fiscal management	9.0%
Urban development	7.5%
Agriculture, rural development	6.9%
Communications, public affairs	5.9%
Poverty	5.6%
Governance, anti-corruption	4.0%
Trade and competitiveness	3.4%
Health, nutrition	2.8%
Environment, natural resources	2.8%
Gender	2.8%
Digital development and technology (ICT)	2.8%
Social protection	2.5%
Energy	2.5%
Transport	2.2%
Finance and markets	2.2%
Climate change	1.9%
Jobs	1.6%
Water, sanitation	1.2%
Fragility, conflict, violence, refugees	0.9%
Tourism	0.6%
Demographics, migration	0.6%

2. What's your gender?	Percentage of Respondents (N=325)
Female	14.5%
Male	85.5%

3. Within your organization, would you describe yourself as	Percentage of Respondents (N=327)
Junior level	0.3%
Mid-level staff	6.4%
Mid-level decision-maker / manager	18.7%
Senior level	74.6%

4. What's your age?	Percentage of Respondents (N=328)
25 and under	0.3%
26-35	4.9%
36-45	18.9%
46-55	33.8%
56 and above	42.1%

**H. Background Information (continued)**

5. Which best represents your geographic location?	Percentage of Respondents (N=325)
Dhaka Division	89.2%
Chattogram Division	4.6%
Khulna Division	3.1%
Rangpur Division	2.5%
Sylhet Division	0.6%



Appendix B: Responses to Selected Questions by Stakeholder Groups⁶

- Office of President/PM/Minister N=24 ● Office of Parliamentarian N=12 ● Employee of a Ministry/ PMU/Consultant on WBG Project N=57
- Local Government N=32 ● Bilateral/Multilateral Agency N=22 ● Private Sector/Financial Sector/Private Bank (Private Sector) N=44
- NGO/Community Based Organization (CSO) N=61 ● Academia/Research Institute/Think Tank (Academia) N=45 ● Media N=44 ● Other⁷ N=10

Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country? *(If you answered NO to this question, please proceed to the next page)

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant	Local Government	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Yes	37.5%	0.0%	63.2%	62.5%	45.5%	45.5%	17.2%	15.6%	36.4%	50.0%
No	62.5%	100.0%	36.8%	37.5%	54.5%	54.5%	82.8%	84.4%	63.6%	50.0%

* Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work within Bangladesh? (Select only 1 response)

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant	Local Government	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
The World Bank (IDA)	75.0%	0.0%	97.1%	90.0%	80.0%	70.0%	80.0%	85.7%	84.6%	100.0%
The International Finance Corporation (IFC)	25.0%	0.0%	2.9%	10.0%	20.0%	25.0%	20.0%	14.3%	15.4%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

A. Overall Context

In general, would you say that Bangladesh is headed in ... ?

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant	Local Government	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
The right direction*	90.9%	75.0%	92.9%	90.6%	63.6%	81.8%	59.3%	54.5%	60.5%	33.3%
The wrong direction*	0.0%	16.7%	1.8%	0.0%	22.7%	4.5%	15.3%	22.7%	20.9%	11.1%
Not sure*	9.1%	8.3%	5.4%	9.4%	13.6%	13.6%	25.4%	22.7%	18.6%	55.6%

* Significantly different between stakeholder groups

⁶ Only 351 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

⁷ Includes the following categories: Independent Government Institution (N=7) and Other (N=10). There is no response from the categories Judicial System and State-Owned Enterprise.

**A. Overall Context (continued)**

Please identify which of the following development priorities you consider the most important in Bangladesh. (Choose no more than 5)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Forcibly displaced population	0.0%	8.3%	3.6%	3.2%	4.5%	7.0%	6.7%	2.2%	2.4%	0.0%
Climate change	40.9%	50.0%	48.2%	41.9%	40.9%	55.8%	45.0%	28.9%	31.0%	30.0%
Private sector development	36.4%	8.3%	23.2%	25.8%	22.7%	37.2%	15.0%	24.4%	40.5%	20.0%
Energy*	4.5%	16.7%	14.3%	19.4%	0.0%	20.9%	15.0%	4.4%	4.8%	0.0%
Migrant workers and remittances	22.7%	8.3%	8.9%	12.9%	4.5%	4.7%	20.0%	11.1%	21.4%	20.0%
Job creation/employment	59.1%	58.3%	48.2%	41.9%	36.4%	37.2%	36.7%	46.7%	57.1%	50.0%
Global/regional integration	4.5%	8.3%	7.1%	0.0%	0.0%	7.0%	3.3%	11.1%	7.1%	0.0%
Financial sector development	4.5%	0.0%	5.4%	9.7%	18.2%	14.0%	6.7%	4.4%	16.7%	10.0%
Poverty reduction	18.2%	33.3%	21.4%	19.4%	22.7%	20.9%	28.3%	13.3%	21.4%	20.0%
Global pandemics (e.g., COVID-19)	9.1%	16.7%	10.7%	22.6%	4.5%	4.7%	10.0%	13.3%	7.1%	0.0%
Disaster risk management*	9.1%	16.7%	12.5%	22.6%	4.5%	7.0%	18.3%	4.4%	0.0%	0.0%
Health*	13.6%	25.0%	44.6%	16.1%	18.2%	30.2%	26.7%	26.7%	38.1%	50.0%
Transport*	9.1%	16.7%	26.8%	22.6%	9.1%	7.0%	5.0%	8.9%	14.3%	10.0%
Agriculture and rural development	22.7%	33.3%	21.4%	12.9%	13.6%	20.9%	18.3%	11.1%	4.8%	10.0%
Equality of opportunities*	22.7%	25.0%	10.7%	12.9%	18.2%	7.0%	30.0%	28.9%	23.8%	0.0%
Trade and FDI	27.3%	8.3%	14.3%	6.5%	4.5%	18.6%	8.3%	8.9%	19.0%	20.0%
Pollution and environmental degradation*	22.7%	8.3%	8.9%	41.9%	31.8%	11.6%	21.7%	28.9%	21.4%	30.0%
Water and sanitation	4.5%	16.7%	8.9%	6.5%	4.5%	9.3%	1.7%	4.4%	0.0%	0.0%
Economic growth and macroeconomic stability	27.3%	0.0%	21.4%	6.5%	9.1%	14.0%	16.7%	20.0%	14.3%	20.0%
Informal sector	0.0%	0.0%	1.8%	3.2%	9.1%	4.7%	5.0%	6.7%	7.1%	10.0%
Information and communications technology	13.6%	16.7%	12.5%	6.5%	9.1%	18.6%	11.7%	0.0%	9.5%	10.0%
Public sector governance/reform	36.4%	25.0%	23.2%	22.6%	31.8%	37.2%	35.0%	35.6%	31.0%	20.0%
Education	36.4%	50.0%	42.9%	22.6%	45.5%	37.2%	33.3%	51.1%	38.1%	30.0%
Social protection	9.1%	16.7%	8.9%	3.2%	27.3%	9.3%	23.3%	13.3%	14.3%	10.0%
Road Safety	4.5%	0.0%	7.1%	12.9%	4.5%	4.7%	8.3%	11.1%	2.4%	10.0%
Natural resource management	4.5%	0.0%	5.4%	3.2%	4.5%	4.7%	10.0%	8.9%	4.8%	0.0%
Gender equity	9.1%	16.7%	8.9%	9.7%	27.3%	9.3%	23.3%	13.3%	4.8%	0.0%
Food security	13.6%	8.3%	16.1%	16.1%	13.6%	7.0%	11.7%	20.0%	11.9%	20.0%
Urban development*	4.5%	0.0%	5.4%	38.7%	18.2%	2.3%	5.0%	11.1%	2.4%	10.0%

*Significantly different between stakeholder groups



A. Overall Context (continued)

When economic and/or social reform efforts fail or are slow to take place in Bangladesh, which of the following would you attribute this to? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Inadequate capacity in public sector agencies and institutions*	30.4%	33.3%	52.7%	45.2%	40.9%	38.1%	19.7%	24.4%	9.1%	10.0%
Inadequate government accountability*	26.1%	33.3%	18.2%	12.9%	36.4%	45.2%	49.2%	42.2%	63.6%	30.0%
Reforms are not well thought out in light of country challenges*	39.1%	25.0%	41.8%	12.9%	13.6%	23.8%	19.7%	28.9%	13.6%	30.0%
Inadequate private sector participation*	17.4%	25.0%	12.7%	22.6%	13.6%	19.0%	6.6%	0.0%	0.0%	40.0%
Pressure from outside interest groups*	8.7%	0.0%	5.5%	19.4%	0.0%	2.4%	11.5%	4.4%	0.0%	0.0%
Inadequate donor coordination	8.7%	16.7%	3.6%	9.7%	0.0%	4.8%	1.6%	4.4%	0.0%	10.0%
Lack of Political will	21.7%	16.7%	7.3%	19.4%	22.7%	11.9%	29.5%	22.2%	31.8%	10.0%
Inadequate citizen/civil society participation	8.7%	8.3%	12.7%	6.5%	13.6%	2.4%	11.5%	6.7%	2.3%	10.0%
Corruption*	34.8%	25.0%	30.9%	41.9%	59.1%	47.6%	52.5%	62.2%	65.9%	40.0%
Other	0.0%	8.3%	5.5%	3.2%	0.0%	2.4%	0.0%	4.4%	4.5%	10.0%

*Significantly different between stakeholder groups

To what extent, do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/ Minister		Office of Parliamentarian		Employee of Ministry/ PMU/Consultant on WBG Project		Local Government		Bilateral/ Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Groups to do what is right?	19	6.89	10	7.00	55	7.38	30	7.43	21	7.00	43	6.19	55	6.55	42	6.67	41	6.80	7	7.29

**B. Overall Attitudes Toward the World Bank Group**

How familiar are you with the work of these organizations in Bangladesh? (1-Not familiar at all, 10-Extremely familiar)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	21	7.24	12	5.08	57	8.35	32	7.25	22	7.59	44	7.09	59	6.81	45	6.53	42	7.81	10	7.00
The International Finance Corporation (IFC), the World Bank Group's private sector arm*	20	6.55	12	4.75	56	5.63	31	5.58	21	6.43	43	6.79	59	6.03	45	5.47	42	6.79	10	7.20

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Bangladesh? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the World Bank Group currently plays a relevant role in development in Bangladesh*	18	7.06	11	6.45	56	7.73	32	7.25	22	7.41	42	6.48	58	6.62	40	6.50	43	7.23	10	6.60
The World Bank Group's work is aligned with what I consider the development priorities for Bangladesh*	19	7.00	11	7.45	54	7.50	31	7.58	21	7.10	42	6.48	57	6.40	41	6.27	41	7.20	9	7.22

*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Bangladesh. (1-Not effective at all, 10-Very effective)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	19	6.58	11	6.00	56	7.86	32	7.81	22	6.86	42	6.33	56	6.41	38	6.63	42	7.10	10	7.10
The International Finance Corporation (IFC), the World Bank Group's private sector arm	17	6.35	9	5.89	47	6.28	30	6.70	18	7.17	42	6.33	54	6.19	38	6.11	40	6.50	8	7.00

*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

To what extent does the World Bank Group's work help to achieve development results in Bangladesh? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Bangladesh?*	20	6.80	11	7.00	56	7.77	30	7.50	22	7.05	41	6.44	54	6.57	42	6.48	43	7.23	10	6.70

*Significantly different between stakeholder groups

To what extent does the World Bank Group influence the development agenda in Bangladesh? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Bangladesh?	20	6.95	12	6.92	55	7.07	31	7.35	21	6.71	41	6.39	55	6.71	42	6.36	42	7.02	9	6.22

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Bangladesh, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Bangladesh? (Choose no more than 5)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Financial sector development	23.8%	33.3%	19.3%	41.9%	31.8%	40.5%	22.8%	20.0%	44.2%	40.0%
Health	28.6%	41.7%	38.6%	19.4%	22.7%	38.1%	33.3%	35.6%	41.9%	20.0%
Economic growth and macroeconomic stability	33.3%	25.0%	24.6%	19.4%	27.3%	31.0%	26.3%	26.7%	30.2%	40.0%
Job creation/employment	47.6%	58.3%	52.6%	29.0%	45.5%	40.5%	50.9%	42.2%	69.8%	40.0%
Climate change	33.3%	33.3%	49.1%	45.2%	36.4%	40.5%	47.4%	26.7%	23.3%	30.0%
Poverty reduction	28.6%	50.0%	28.1%	45.2%	31.8%	23.8%	33.3%	28.9%	51.2%	50.0%
Trade and FDI*	38.1%	8.3%	10.5%	3.2%	13.6%	9.5%	8.8%	13.3%	14.0%	0.0%
Urban development*	23.8%	0.0%	12.3%	51.6%	31.8%	14.3%	5.3%	8.9%	4.7%	20.0%
Global pandemics (e.g., COVID-19)	9.5%	0.0%	8.8%	9.7%	0.0%	0.0%	5.3%	13.3%	7.0%	0.0%
Equality of opportunity	9.5%	16.7%	8.8%	9.7%	22.7%	4.8%	21.1%	13.3%	23.3%	0.0%
Road safety	0.0%	8.3%	10.5%	6.5%	9.1%	7.1%	5.3%	8.9%	9.3%	10.0%
Energy	4.8%	0.0%	12.3%	3.2%	4.5%	16.7%	8.8%	4.4%	2.3%	0.0%
Pollution and environmental degradation	23.8%	25.0%	19.3%	19.4%	27.3%	16.7%	19.3%	13.3%	2.3%	30.0%
Migrant workers and remittances	14.3%	8.3%	5.3%	0.0%	0.0%	2.4%	8.8%	6.7%	4.7%	10.0%
Private sector development	14.3%	0.0%	19.3%	16.1%	22.7%	28.6%	14.0%	15.6%	14.0%	0.0%
Forcibly displaced populations	4.8%	0.0%	1.8%	3.2%	4.5%	2.4%	1.8%	8.9%	2.3%	0.0%
Informal sector	9.5%	8.3%	0.0%	0.0%	0.0%	0.0%	5.3%	6.7%	11.6%	0.0%
Agriculture and rural development	19.0%	8.3%	26.3%	22.6%	27.3%	31.0%	14.0%	17.8%	14.0%	0.0%
Public sector governance/reform	23.8%	33.3%	21.1%	12.9%	36.4%	21.4%	40.4%	26.7%	27.9%	10.0%
Social protection	4.8%	25.0%	15.8%	3.2%	18.2%	19.0%	26.3%	13.3%	23.3%	0.0%
Gender equity	9.5%	8.3%	8.8%	9.7%	18.2%	4.8%	19.3%	13.3%	7.0%	10.0%
Transport	14.3%	0.0%	17.5%	25.8%	4.5%	11.9%	7.0%	6.7%	7.0%	10.0%
Disaster risk management	4.8%	8.3%	7.0%	12.9%	9.1%	2.4%	5.3%	6.7%	2.3%	10.0%
Education*	33.3%	33.3%	33.3%	16.1%	22.7%	33.3%	19.3%	57.8%	20.9%	20.0%
Natural resource management	4.8%	0.0%	3.5%	3.2%	0.0%	2.4%	10.5%	8.9%	2.3%	0.0%
Global/regional integration	0.0%	0.0%	3.5%	0.0%	0.0%	11.9%	1.8%	2.2%	9.3%	0.0%
Food security*	0.0%	16.7%	10.5%	0.0%	4.5%	2.4%	8.8%	15.6%	0.0%	10.0%
Information and communications technology	4.8%	8.3%	5.3%	16.1%	0.0%	14.3%	3.5%	2.2%	9.3%	10.0%
Water and sanitation*	9.5%	0.0%	10.5%	25.8%	0.0%	2.4%	5.3%	2.2%	4.7%	0.0%

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground**

To what extent is the World Bank Group an effective development partner in Bangladesh, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Collaboration with the private sector	17	6.41	8	6.88	47	6.06	26	6.46	20	6.40	39	5.10	53	6.49	39	6.10	43	6.47	9	6.56
Being inclusive*	20	6.30	8	6.63	51	6.71	26	6.50	20	6.00	38	4.92	50	5.46	38	5.89	40	6.85	7	6.57
Straightforwardness and honesty*	17	6.47	7	7.29	50	7.40	27	7.37	21	6.00	37	5.70	52	6.44	39	6.49	38	6.68	6	6.67
Access to WBG staff and experts*	19	6.63	8	6.88	52	7.62	28	6.93	21	5.67	39	4.97	53	5.70	36	5.53	37	6.68	6	7.17
Being a long-term partner*	18	7.22	8	8.00	54	8.11	29	6.86	21	6.95	39	6.15	55	7.09	40	6.58	41	7.51	7	7.57
Responsiveness to needs*	18	6.22	7	6.86	52	7.71	29	7.03	21	6.19	39	5.85	51	6.25	37	5.78	39	6.82	7	7.43
Collaboration with the Government*	18	7.06	8	6.75	53	7.96	29	7.66	21	7.14	40	6.60	52	7.17	39	6.10	41	7.24	7	7.29
Flexibility when circumstances change*	17	6.88	8	6.38	52	6.88	28	7.00	20	6.35	38	5.71	51	6.18	39	5.51	37	6.86	7	6.43
Collaboration with civil society	18	6.89	8	6.63	48	7.06	29	7.10	18	5.94	39	5.95	52	6.23	40	5.88	40	6.60	6	7.00
Treating clients and stakeholders in Bangladesh with respect*	18	7.44	8	6.75	51	7.71	29	7.31	21	6.29	39	6.23	51	7.16	37	5.97	38	6.89	7	7.57
Openness (sharing data and other information)*	19	6.42	8	6.63	50	7.60	28	7.14	20	6.75	37	5.92	55	6.82	34	6.15	40	7.03	7	5.86
Collaboration with other donors and development partners	17	7.18	8	6.63	50	7.86	29	7.79	20	6.70	36	6.75	54	7.06	37	6.76	42	7.69	6	7.33

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Bangladesh*	18	5.17	8	6.00	53	6.55	27	7.33	18	5.78	38	4.71	51	5.92	38	5.66	39	5.92	10	6.00

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Bangladesh? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Bangladesh*	17	6.18	9	5.89	50	6.86	27	7.04	21	6.38	35	5.49	52	6.06	37	5.89	42	6.64	9	6.11
The World Bank Group meets Bangladesh's needs for knowledge services*	19	6.74	9	6.22	50	7.02	28	7.50	20	6.40	36	5.61	56	6.48	40	6.48	42	6.90	6	6.17

*Significantly different between stakeholder groups

E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant	Local Government	Bilateral/Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Weekly*	0.0%	10.0%	23.2%	6.3%	9.1%	0.0%	5.5%	2.3%	16.7%	0.0%
Monthly	4.3%	10.0%	23.2%	12.5%	18.2%	12.8%	16.4%	11.4%	31.0%	20.0%
A few times a year	56.5%	20.0%	32.1%	34.4%	54.5%	48.7%	47.3%	43.2%	31.0%	30.0%
Rarely	21.7%	30.0%	16.1%	28.1%	4.5%	17.9%	20.0%	29.5%	19.0%	10.0%
Never*	17.4%	30.0%	5.4%	18.8%	13.6%	20.5%	10.9%	13.6%	2.4%	40.0%

*Significantly different between stakeholder groups

In Bangladesh, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Bangladesh's specific development challenges and country circumstances	17	6.35	7	6.29	51	6.82	25	6.68	18	6.94	30	5.83	45	6.44	36	6.08	40	6.60	4	8.00

**E. World Bank Group's Knowledge Work and Activities (continued)**

	Office of the President/PM/Minister		Office of Parliamentarian		Employee of Ministry/PMU/Consultant on WBG Project		Local Government		Bilateral/Multilateral Agency		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Groups knowledge work and activities make to development results in your country?	17	6.41	7	7.29	51	7.04	24	7.04	18	7.33	31	6.52	49	6.86	37	6.24	39	7.44	6	7.83
Overall, how would you rate the technical quality of the World Bank Groups knowledge work and activities?	17	7.18	7	7.29	51	7.59	25	7.28	19	7.26	30	6.87	48	7.65	36	6.83	37	7.70	5	8.80

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**F. The Future Role of The World Bank Group in Bangladesh****Which of the following SHOULD the WBG do to improve its advice and guidance in Bangladesh? (Choose no more than 3)**

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
More public disclosure of its work	27.3%	27.3%	32.1%	41.9%	27.3%	46.2%	52.6%	45.5%	59.5%	30.0%
Be more willing to criticize government policies and reform efforts*	13.6%	27.3%	12.5%	16.1%	40.9%	20.5%	33.3%	38.6%	40.5%	20.0%
Increase emphasis on capacity development	63.6%	54.5%	69.6%	67.7%	36.4%	53.8%	50.9%	45.5%	40.5%	50.0%
Incorporate more innovative technologies into its work and support	31.8%	18.2%	37.5%	32.3%	36.4%	30.8%	14.0%	20.5%	26.2%	50.0%
Be more sensitive toward political and social realities	40.9%	45.5%	33.9%	19.4%	36.4%	15.4%	26.3%	29.5%	33.3%	20.0%
Provide more adequate data/knowledge/statistics on your country's economy	27.3%	0.0%	21.4%	19.4%	13.6%	25.6%	35.1%	25.0%	33.3%	30.0%
Be less influenced by developed countries and their priorities	31.8%	45.5%	19.6%	22.6%	27.3%	30.8%	29.8%	34.1%	28.6%	20.0%
Increase the level of country specific expertise	40.9%	27.3%	37.5%	22.6%	22.7%	41.0%	31.6%	27.3%	19.0%	10.0%
Provide more real-time advice and guidance	18.2%	27.3%	26.8%	41.9%	31.8%	28.2%	19.3%	11.4%	16.7%	40.0%
Other	0.0%	0.0%	1.8%	0.0%	4.5%	2.6%	1.8%	4.5%	0.0%	10.0%

*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Bangladesh (continued)**

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Bangladesh? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Youth/university groups	31.8%	45.5%	47.4%	32.3%	31.8%	35.0%	41.1%	47.7%	36.6%	60.0%
Media*	13.6%	18.2%	7.0%	19.4%	13.6%	22.5%	8.9%	6.8%	68.3%	0.0%
Beneficiaries	31.8%	18.2%	29.8%	38.7%	36.4%	25.0%	26.8%	29.5%	19.5%	10.0%
Private sector*	50.0%	45.5%	45.6%	29.0%	54.5%	82.5%	32.1%	38.6%	63.4%	40.0%
Donor community	18.2%	0.0%	14.0%	19.4%	31.8%	12.5%	10.7%	15.9%	9.8%	10.0%
Academia/think tanks/research institutes*	54.5%	36.4%	31.6%	22.6%	27.3%	30.0%	46.4%	70.5%	26.8%	50.0%
Parliament*	18.2%	54.5%	8.8%	29.0%	13.6%	10.0%	14.3%	4.5%	14.6%	10.0%
The executive branch*	13.6%	0.0%	22.8%	9.7%	4.5%	10.0%	3.6%	6.8%	7.3%	20.0%
NGOs/Community Based Organizations*	4.5%	9.1%	3.5%	9.7%	31.8%	15.0%	78.6%	20.5%	0.0%	40.0%
Local government*	59.1%	54.5%	59.6%	77.4%	27.3%	32.5%	32.1%	36.4%	48.8%	30.0%
Other	0.0%	0.0%	3.5%	3.2%	13.6%	5.0%	1.8%	6.8%	0.0%	10.0%
Don't know	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	2.3%	0.0%	0.0%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

Which would you say are your MAIN sources of news about economic and social development issues in Bangladesh? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
Local television*	54.5%	66.7%	64.9%	71.0%	27.3%	56.1%	49.1%	23.3%	57.1%	50.0%
International television	27.3%	16.7%	22.8%	29.0%	18.2%	22.0%	20.0%	44.2%	21.4%	20.0%
Local radio news programs or bulletins	13.6%	8.3%	10.5%	3.2%	0.0%	14.6%	5.5%	2.3%	2.4%	0.0%
International radio news programs or bulletins	0.0%	8.3%	3.5%	3.2%	0.0%	4.9%	3.6%	7.0%	0.0%	0.0%
Printed local newspapers	68.2%	91.7%	64.9%	67.7%	54.5%	51.2%	56.4%	55.8%	78.6%	40.0%
Printed international newspapers	4.5%	0.0%	8.8%	9.7%	4.5%	7.3%	3.6%	9.3%	9.5%	20.0%
Printed local periodicals	9.1%	8.3%	5.3%	3.2%	4.5%	7.3%	7.3%	11.6%	2.4%	10.0%
Printed international periodicals	9.1%	16.7%	12.3%	3.2%	4.5%	7.3%	18.2%	18.6%	0.0%	10.0%
Websites/apps of local TV*	9.1%	8.3%	5.3%	25.8%	22.7%	2.4%	3.6%	0.0%	14.3%	10.0%
Websites/apps of international TV	18.2%	0.0%	7.0%	3.2%	18.2%	17.1%	9.1%	11.6%	9.5%	20.0%
Websites/apps of local radio companies	0.0%	0.0%	1.8%	0.0%	4.5%	0.0%	3.6%	4.7%	0.0%	0.0%
Websites/apps of international radio companies*	0.0%	0.0%	0.0%	0.0%	13.6%	0.0%	3.6%	7.0%	2.4%	0.0%
Websites/apps of local newspapers/magazines	4.5%	8.3%	15.8%	19.4%	36.4%	24.4%	29.1%	30.2%	19.0%	20.0%
Websites/apps of international newspapers/ magazines*	9.1%	8.3%	10.5%	3.2%	40.9%	29.3%	20.0%	14.0%	21.4%	20.0%
Social media	50.0%	50.0%	47.4%	51.6%	31.8%	43.9%	54.5%	41.9%	40.5%	40.0%
Blogs	9.1%	0.0%	0.0%	0.0%	4.5%	2.4%	0.0%	4.7%	0.0%	10.0%
Other	4.5%	0.0%	1.8%	0.0%	4.5%	9.8%	1.8%	4.7%	4.8%	10.0%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
World Bank Group's publications and other written materials	61.9%	41.7%	57.9%	56.7%	59.1%	43.9%	63.6%	55.8%	51.2%	50.0%
e-Newsletters	38.1%	33.3%	31.6%	26.7%	45.5%	48.8%	32.7%	41.9%	22.0%	30.0%
World Bank Group's seminars/workshops/conferences*	57.1%	33.3%	49.1%	70.0%	9.1%	43.9%	50.9%	46.5%	58.5%	50.0%
World Bank Group's blogs	19.0%	8.3%	7.0%	3.3%	4.5%	2.4%	7.3%	4.7%	4.9%	10.0%
World Bank Group's social media*	14.3%	16.7%	10.5%	20.0%	45.5%	39.0%	23.6%	30.2%	22.0%	40.0%
Direct contact with World Bank Group	14.3%	33.3%	26.3%	26.7%	31.8%	19.5%	23.6%	25.6%	36.6%	30.0%
World Bank Group's website*	52.4%	50.0%	73.7%	53.3%	68.2%	41.5%	41.8%	41.9%	41.5%	40.0%
Webinars or online events hosted by the World Bank Group	19.0%	33.3%	15.8%	23.3%	13.6%	29.3%	23.6%	23.3%	4.9%	20.0%
Interviews and press conferences for the Bangladesh's media*	14.3%	33.3%	8.8%	13.3%	13.6%	24.4%	25.5%	18.6%	56.1%	10.0%

*Significantly different between stakeholder groups

Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response) *

Percentage of Respondents	Office of the President/ PM/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Local Government	Bilateral/ Multilateral Agency	Private Sector	CSO	Academia	Media	Other
High speed/WiFi*	100.0%	83.3%	100.0%	100.0%	100.0%	90.2%	100.0%	97.6%	97.6%	90.0%
Dial-up*	0.0%	16.7%	0.0%	0.0%	0.0%	9.8%	0.0%	2.4%	2.4%	10.0%

*Significantly different between stakeholder groups



Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	6.68	7.13
Overall, the World Bank Group currently plays a relevant role in development in Bangladesh	6.80	7.34
The World Bank Group's work is aligned with what I consider the development priorities for Bangladesh	6.81	7.17
Overall, please rate your impression of the effectiveness of the World Bank (IDA) Bangladesh.	6.70	7.35
Overall, please rate your impression of the effectiveness of the IFC in Bangladesh.	6.37	6.44
To what extent does the World Bank Group's work help to achieve development results in Bangladesh?	6.71	7.43
To what extent does the World Bank Group influence the development agenda in Bangladesh?	6.59	7.16
Collaboration with the private sector	6.30	6.05
Being inclusive	6.03	6.24
Straightforwardness and honesty	6.55	6.78
Access to WBG staff and experts	5.98	6.73
Being a long-term partner	7.05	7.35
Responsiveness to needs	6.31	7.02
Collaboration with the Government	6.87	7.52
Flexibility when circumstances change	6.19	6.65
Collaboration with civil society	6.33	6.70
Treating clients and stakeholders in Bangladesh with respect	6.76	7.17
Openness (sharing data and other information)	6.70	6.89
Collaboration with other donors and development partners	7.17	7.40
The World Bank Group takes decisions quickly in Bangladesh	5.82	6.13
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Credit, Trust Funds, Program-for-Results) meet the needs of Bangladesh	6.02	6.76
The World Bank Group meets Bangladesh's needs for knowledge services	6.48	6.87
Are adaptable to Bangladesh's specific development challenges and country circumstances	6.33	6.70
Overall, how significant a contribution do you believe the World Bank Groups knowledge work and activities make to development results in your country?	6.81	7.06
Overall, how would you rate the technical quality of the World Bank Groups knowledge work and activities?	7.32	7.48

Yellow highlight indicates significant difference between Yes and No means.

Appendix D: Bangladesh FY22 COS Questionnaire



World Bank Group Country Survey FY 2022 – Bangladesh

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Bangladesh or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Bangladesh, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Bangladesh.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

BACKGROUND INFORMATION

Which of the following best describes your current affiliation? (Select only 1 response)			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of a Minister	13	Financial Sector/Private Bank
3	Office of a member of Parliament/Legislative body	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)	
1	Yes
2	No

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Bangladesh? (Select only 1 response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Bangladesh is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Bangladesh is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Please identify which of the following development priorities you consider the most important in Bangladesh. (Choose no more than 5)			
1	Forcibly displaced population	16	Trade and FDI
2	Climate change (e.g., mitigation, adaptation)	17	Pollution and environmental degradation
3	Private sector development	18	Water and sanitation
4	Energy	19	Economic growth and macroeconomic stability
5	Migrant workers and remittances	20	Informal sector
6	Job creation/employment	21	Information and communications technology
7	Global/regional integration	22	Public sector governance/reform (i.e., government effectiveness, transparency and accountability, public financial management, public expenditure, domestic resource mobilization, fiscal system reform)
8	Financial sector development	23	Education
9	Poverty reduction	24	Social protection
10	Global pandemics (e.g., COVID-19)	25	Road Safety
11	Disaster risk management	26	Natural resource management
12	Health	27	Gender equity (closing the gap between women and men, and boys and girls)
13	Transport (e.g., roads, bridges, transportation)	28	Food security
14	Agriculture and rural development	29	Urban development
15	Equality of opportunities (i.e., social inclusion)		

SECTION A: OVERALL CONTEXT

A4. When economic and/or social reform efforts fail or are slow to take place in Bangladesh, which of the following would you attribute this to? (Choose no more than 2)

1	Inadequate capacity in public sector agencies and institutions
2	Inadequate government accountability
3	Reforms are not well thought out in light of country challenges
4	Inadequate private sector participation
5	Pressure from outside interest groups (e.g., private sector, unions)
6	Inadequate donor coordination
7	Lack of Political will
8	Inadequate citizen/civil society participation
9	Corruption
10	Other (please specify): _____

A5. To what extent, do you trust each of the following groups to do what is right?

		To no degree at all										To a very significant degree										Don't know
		1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	
1	The government	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)(e.g. WHO, UNDP, UNICEF, WFP, ILO etc)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Bangladesh Bank	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Local traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Bangladesh?											
		Not familiar at all								Extremely familiar	
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Bangladesh?												
		Strongly disagree								Strongly agree		Don't know
B2	Overall, the World Bank Group currently plays a relevant role in development in Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Bangladesh.												
		Not effective at all								Very effective		Don't know
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Bangladesh?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all								To a very significant degree			Don't know	

B6. To what extent does the World Bank Group influence the development agenda in Bangladesh?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all								To a very significant degree			Don't know	

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Bangladesh? (Select only 1 response)											
1	To a fully sufficient degree										
2	To a somewhat sufficient degree										
3	To a somewhat insufficient degree										
4	To a very insufficient degree										
5	Don't know										

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in Bangladesh, which activity do you VALUE the most? (Choose no more than 2)

1	Financial resources
2	Technical assistance
3	Bringing together different groups of stakeholders
4	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
5	Capacity development related to World Bank Group supported projects
6	Mobilizing third party financial resources
7	Project/program Implementation support
8	Global advocacy
9	Formal policy advice, studies, analyses
10	Donor coordination/convening platform
11	Promoting knowledge sharing
12	Data and statistics
13	Other (please specify): _____

B9. When thinking about how the World Bank Group can have the most impact on development results in Bangladesh, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Bangladesh? (Choose no more than 5)

1	Financial sector development	16	Forcibly displaced populations
2	Health	17	Informal sector
3	Economic growth and macroeconomic stability	18	Agriculture and rural development
4	Job creation/employment	19	Public sector governance/reform (i.e., government effectiveness, transparency and accountability, public financial management, public expenditure, domestic resource mobilization, fiscal system reform)
5	Climate change (e.g., mitigation, adaptation)	20	Social protection
6	Poverty reduction	21	Gender equity (closing the gap between women and men, and boys and girls)
7	Trade and FDI	22	Transport (e.g., roads, bridges, transportation)
8	Urban development	23	Disaster risk management
9	Global pandemics (e.g., COVID-19)	24	Education
10	Equality of opportunity (i.e., social inclusion)	25	Natural resource management
11	Road safety	26	Global/regional integration
12	Energy	27	Food security
13	Pollution and environmental degradation	28	Information and communications technology
14	Migrant workers and remittances	29	Water and sanitation
15	Private sector development		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)			
1	Financial advisory solutions	9	Thought leader
2	Impact investor	10	Multi-lateral financial institution
3	Investment bank	11	Asset manager
4	World Bank	12	Development institution
5	Innovation and entrepreneurship	13	None of the above
6	Private sector solutions	14	Don't know
7	Public-private partnerships	15	Other (please specify): _____
8	Venture capital		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Bangladesh solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

To what extent is the World Bank Group an effective development partner in Bangladesh, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C2	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Treating clients and stakeholders in Bangladesh with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements?												
		Strongly disagree					Strongly agree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C14	The World Bank Group takes decisions quickly in Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C21	Working with the World Bank Group increases Bangladesh's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Bangladesh?													
		Strongly disagree										Strongly agree	Don't know
C22	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Credit, Trust Funds, Program-for-Results) meet the needs of Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	The World Bank Group meets Bangladesh's needs for knowledge services (e.g., research, analysis, data, technical assistance, advisory services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Bangladesh? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, transparency and accountability, public financial management, public expenditure, domestic resource mobilization, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Forcibly displaced populations	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Economic growth and macroeconomic stability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	COVID 19 Pandemic	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Pollution and environmental degradation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Trade and FDI	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Financial sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. How effectively does the World Bank Group support Bangladesh's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
		1	2	3	4	5	6	7	8	9	10	
1	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)											<input type="checkbox"/>
2	To develop better and stronger data collection/ analytics systems within the Government											<input type="checkbox"/>

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Bangladesh, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are adaptable to Bangladesh's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN BANGLADESH

F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Bangladesh? (Choose no more than 3)

1	More public disclosure of its work
2	Be more willing to criticize government policies and reform efforts
3	Increase emphasis on capacity development
4	Incorporate more innovative technologies into its work and support
5	Be more sensitive toward political and social realities
6	Provide more adequate data/knowledge/statistics on your country's economy
7	Be less influenced by developed countries and their priorities
8	Increase the level of country specific expertise
9	Provide more real-time advice and guidance
10	Other (please specify): _____

F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Bangladesh? (Choose no more than 3)

1	Youth/university groups	7	Parliament
2	Media	8	The executive branch
3	Beneficiaries	9	NGOs/Community Based Organizations
4	Private sector	10	Local government
5	Donor community	11	Other (please specify): _____
6	Academia/think tanks/research institutes	12	Don't know

F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Bangladesh has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)

1	Assess country's readiness for vaccine distribution
2	Help to strengthen health systems
3	Support the purchase of vaccines
4	Support the distribution of vaccines
5	Support community and stakeholder engagement to address misinformation and stigma
6	Training health workers
7	Other (please specify): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. Which would you say are your MAIN sources of news about economic and social development issues in Bangladesh? (Choose no more than 3)

1	Local television	10	Websites/apps of international TV
2	International television	11	Websites/apps of local radio companies
3	Local radio news programs or bulletins	12	Websites/apps of international radio companies
4	International radio news programs or bulletins	13	Websites/apps of local newspapers/magazines
5	Printed local newspapers	14	Websites/apps of international newspapers/magazines
6	Printed international newspapers	15	Social media (e.g., Facebook, Twitter, YouTube)
7	Printed local periodicals	16	Blogs
8	Printed international periodicals	17	Other (please specify): _____
9	Websites/apps of local TV		

G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	8	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	9	Interviews and press conferences for the Bangladesh's media
5	World Bank Group's social media		

G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	High speed/WiFi
2	Dial-up

G4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Please identify the primary specialization of your work. (Select only 1 response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H2. What's your gender?	
1	Female
2	Male

H3. Within your organization, would you describe yourself as	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

H4. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H5. Which best represents your geographic location?	
1	Dhaka Division
2	Chattogram Division
3	Sylhet Division
4	Khulna Division
5	Rangpur Division

Thank you for completing the survey!