

FY 2022 China Country Opinion Survey Report

THE WORLD BANK GROUP

Strategic Insights Group



Acknowledgements

The China Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Jose De Buerba (Senior External Affairs Officer). Yulia Danilina, Jessica Cameron, and Nan Lin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the China country team and independent contractor Chenming Li. In particular, SI is grateful for the support from Tianshu Chen (Senior Interpreter/Translator) and Xiaoting Li (Program Assistant), who coordinated the survey related activities from Beijing, China.



CountryOpinionSurveys
THE WORLD BANK GROUP



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CHINA





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in China perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in China*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From March to April 2022, 652 stakeholders of the WBG in China were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; professional/trade associations; youth groups; academia/research institutes/think tanks; and the media.

A total of 389 stakeholders participated in the survey (60% response rate). Respondents received a link to the questionnaire via email and/or WeChat, and they completed it online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



II. Methodology (continued)

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'19 (response rate was 29%, N=157). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. In FY'22, the increased outreach and subsequent number of survey respondents from local government is to be commended but should be kept in mind when interpreting the results of the past year comparisons – some differences in the years comparisons analyses may be a result of differences in the stakeholder compositions, not just changes over time. The original respondent samples from the FY'19 and FY'22 Country Surveys are listed in the table below.

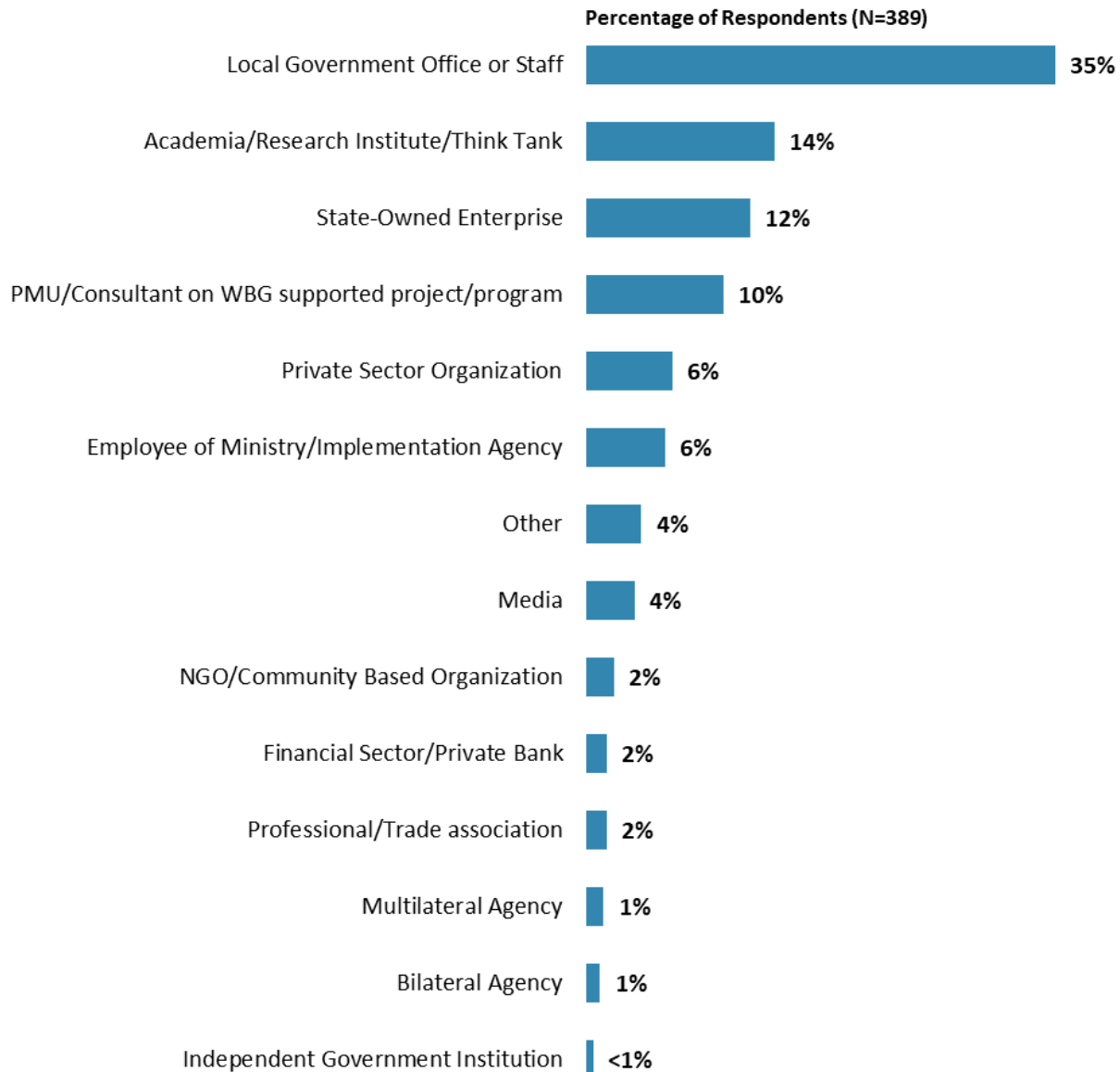
Percentage of Respondents	Original Distribution	
	FY 2019	FY 2022
Government Institutions (includes employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, the judiciary, and embassy/diplomatic office)	48.4%	29.0%
Local Government Office or Staff	13.4%	35.2%
Bilateral/Multilateral Agency	1.9%	2.3%
Civil Society (includes NGOs/CBOs, private foundations, youth groups, trade unions, and faith-based groups)	5.1%	3.6%
Private Sector (includes private sector organization and financial sector/private banks)	5.7%	8.0%
Academia/Research Institute/Think Tank	19.7%	14.1%
Media	4.5%	3.6%
Other	0.6%	4.1%
Did not answer to the stakeholder question	0.6%	0.0%
Total Number of Respondents	157	389



III. Demographics of the Sample

Current Affiliation

- Note that for further analyses, some respondent groups were combined.¹



“Which of the following best describes your current affiliation?”
(Respondents chose from a list.)

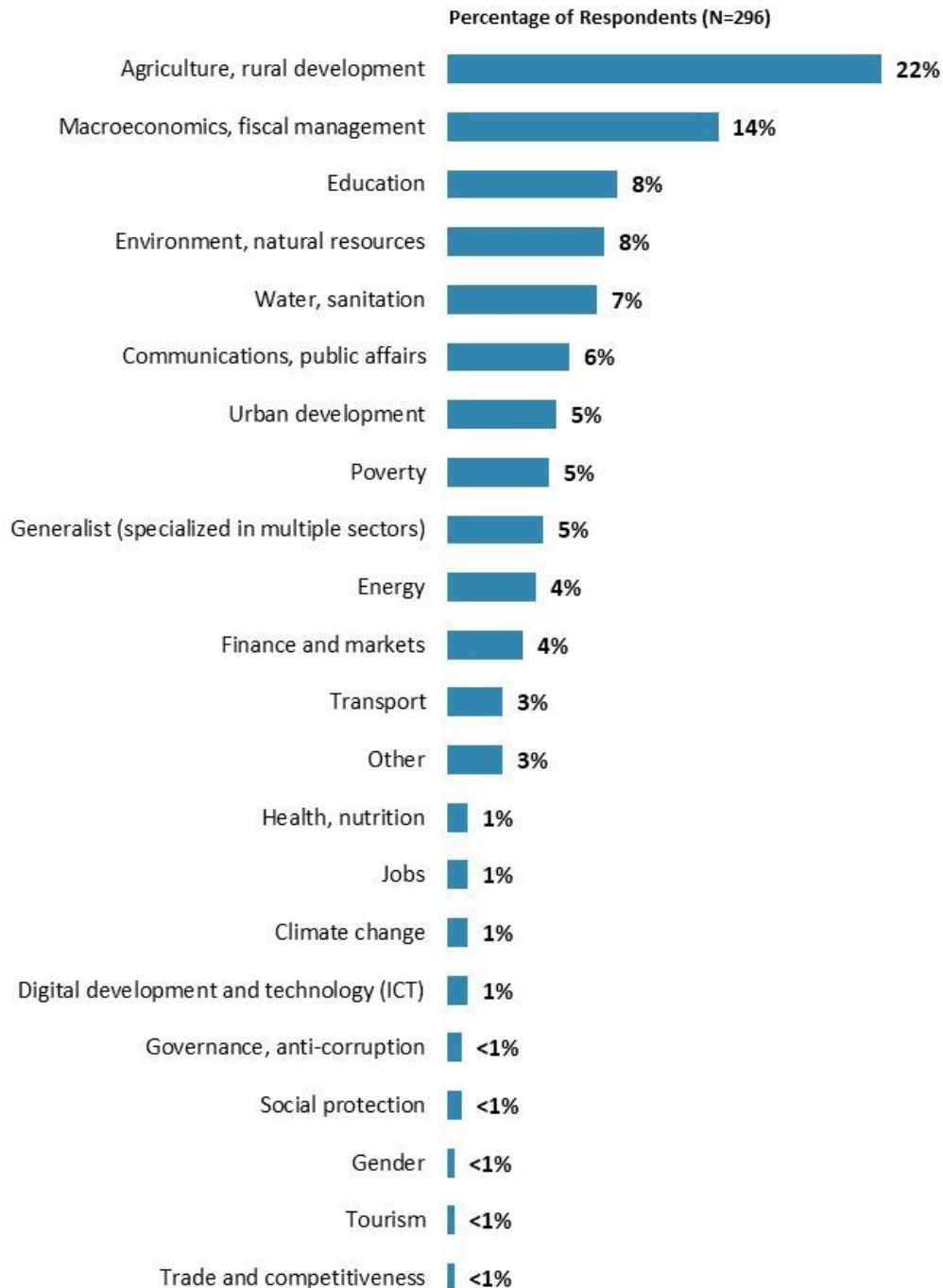
¹ Employees of ministries/ministerial departments/implantation agencies and respondents from independent government institutions, judicial system and state-owned enterprise were combined with respondents from PMU/consultants/contractors working on WBG-supported projects under “Government Institutions”; respondents from the private sector organizations, financial sector/private banks, private foundations, media, NGO/community based organization, professional/trade associations, and youth groups were included in a “CSO” category. The small number of the respondents from bilateral and multilateral agencies were included in the “Other” category. There were no respondents from the judicial system, private foundations, or youth groups.



III. Demographics of the Sample (continued)

Area of Primary Specialization

- Note, when more than 10% of the sample are respondents from a particular sector, these respondents' views about development priorities and areas in which the WBG should focus its resources are compared to the views of respondents from other sectors.

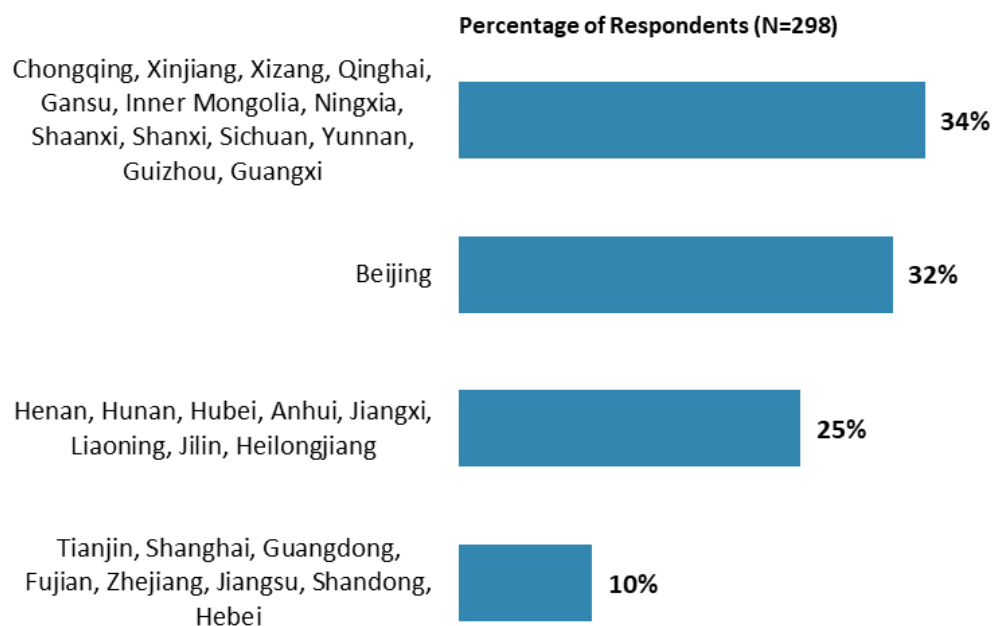


"Please identify the primary specialization of your work."
(Respondents chose from a list.)



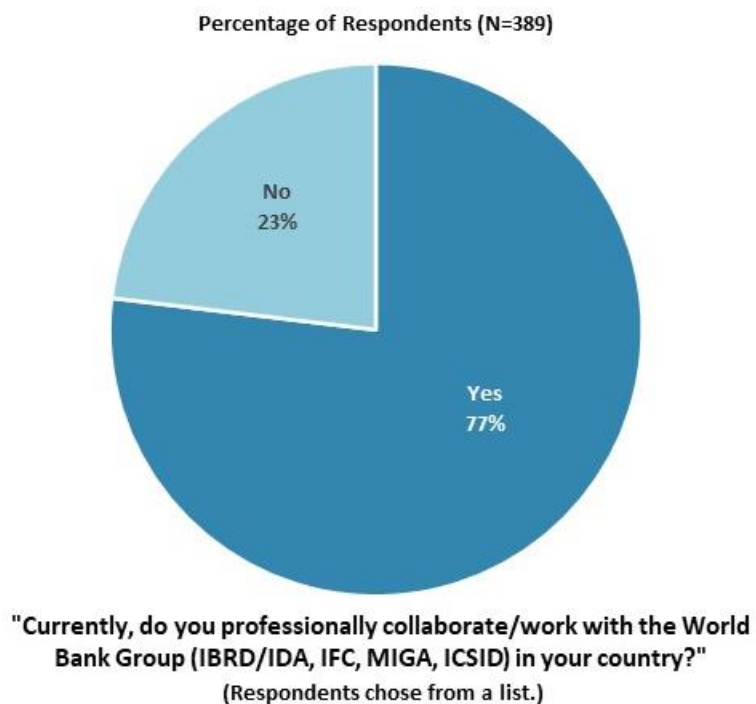
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?"

Collaboration with the World Bank Group

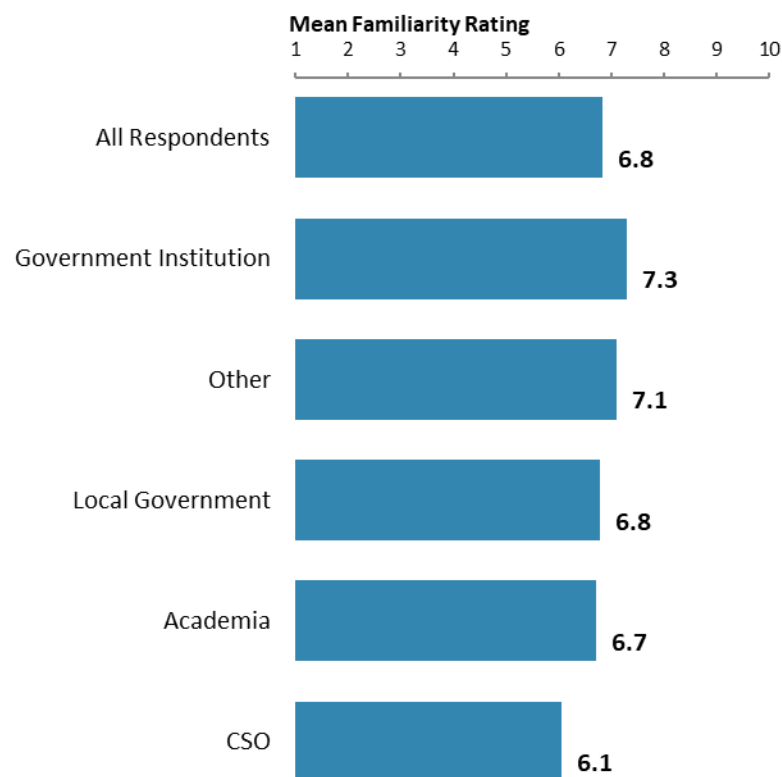




III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had similar levels of familiarity² with the WB compared to respondents in the FY'19 Country Survey (FY'22 mean rating = 6.8; FY'19 mean rating = 6.6).
- **Collaboration:** Respondents who collaborate with the WBG reported significantly higher levels of familiarity with the work of the WB compared to respondents who do not collaborate (mean familiarity of collaborators = 7.2; mean familiarity of non-collaborators = 5.6).
- **Impact of familiarity:** Respondents' ratings of familiarity with the WB were significantly, moderately correlated with their agreement that the WBG plays a relevant role in China's development, their ratings for the WB's overall effectiveness in China, and their ratings of the extent to which the WBG's work helps to achieve development results in China.



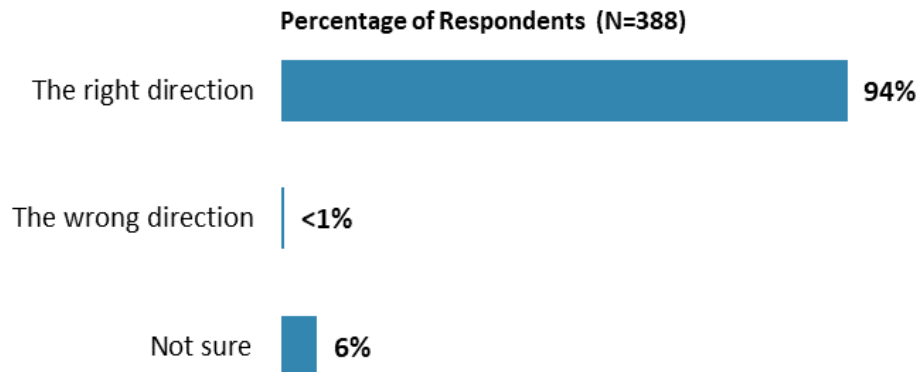
"How familiar are you with the work of the World Bank (IBRD/IDA) in China?"
(1-"Not familiar at all", 10-"Extremely familiar") Statistically similar between stakeholder groups

² In FY 2022, the question about familiarity and effectiveness were asked separately about the World Bank (IBRD/IDA) and the IFC. Only the questions about World Bank (IBRD/IDA) were used in this calculation



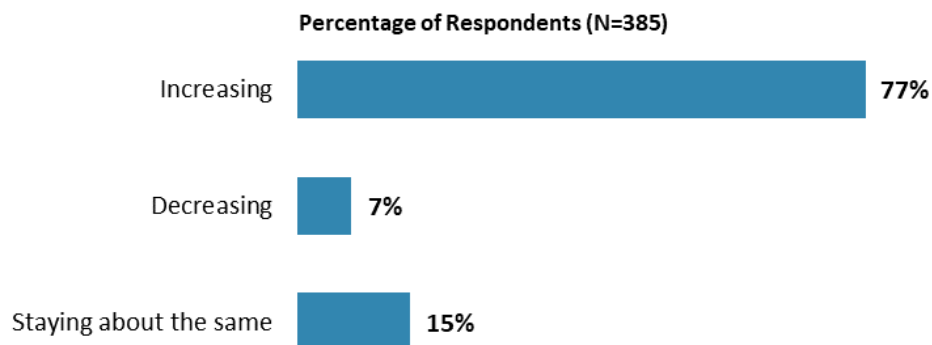
IV. Overall Context

Headed in the Right Direction



"In general, would you say that China is headed in ... ?"
(Respondents chose from a list.)

Perceptions of Economic Opportunity



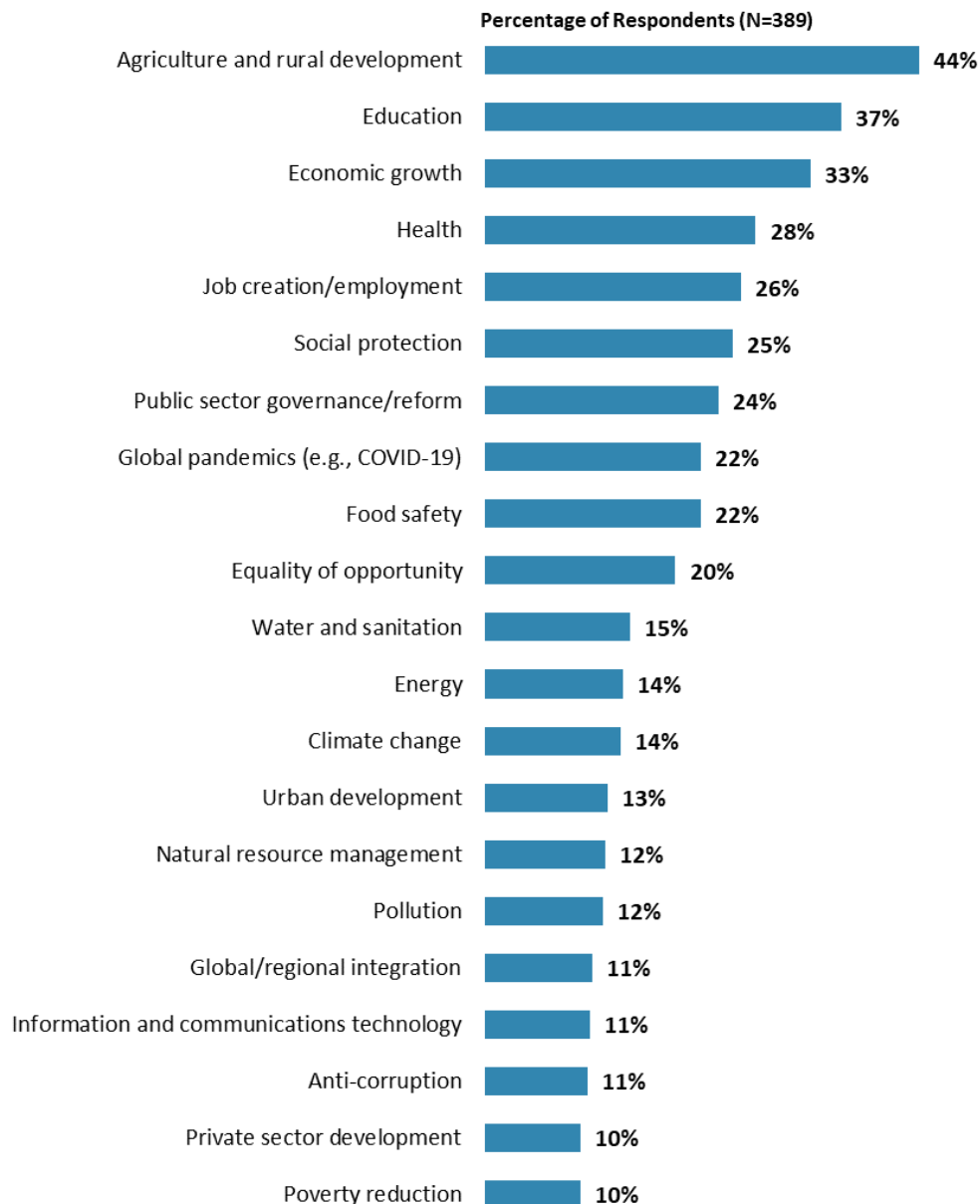
"Do you think that economic opportunity for citizens in China is ... ?"
(Respondents chose from a list.)



IV. Overall Context (continued)

Development Priority

- **Year comparison:** Respondents in the FY'19 Survey indicated that the most important development priority in China was “*government effectiveness*” (46%), followed by “*environmental improvement and sustainability*” (25%). “*Agriculture and rural development*” emerged as the top development priority this year, increased significantly from 8% in FY'19 to 44% in FY'22.
- **Specialization:** Respondents who identified their primary specialization of work as “*agriculture, rural development*” (22% of sample) were significantly *more* likely to indicate that “*agriculture and rural development*” was the most important development priority in China compared to other respondents (agriculture specialists = 77%; others = 38%).



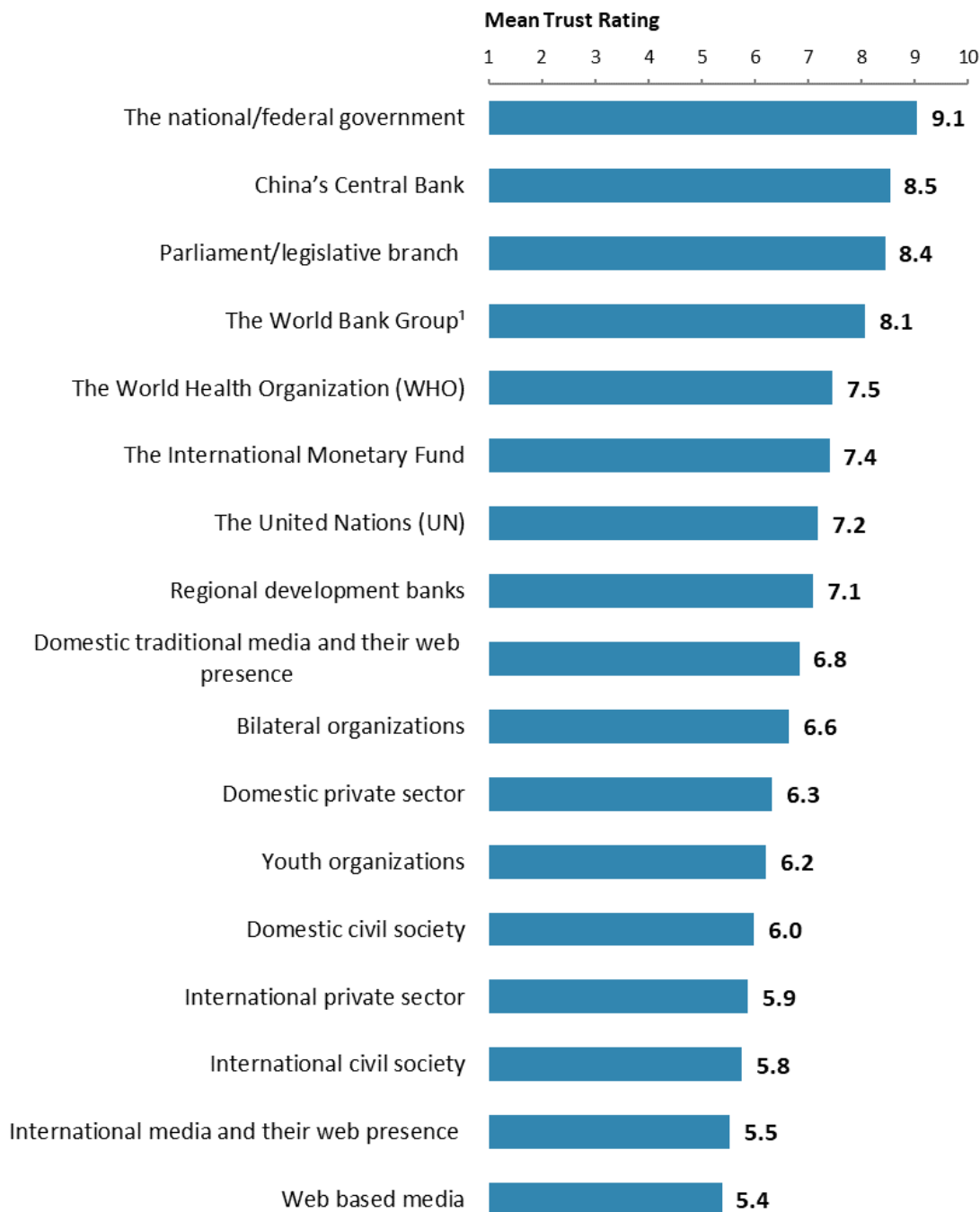
"Please identify which of the following development priorities you consider the most important in China. (Choose no more than 5)"

(Respondents chose from a list. Responses combined. Top 21 of 29 response options shown)



IV. Overall Context (continued)

Trust in Institutions



"To what extent do you trust each of the following groups to do what is right?"

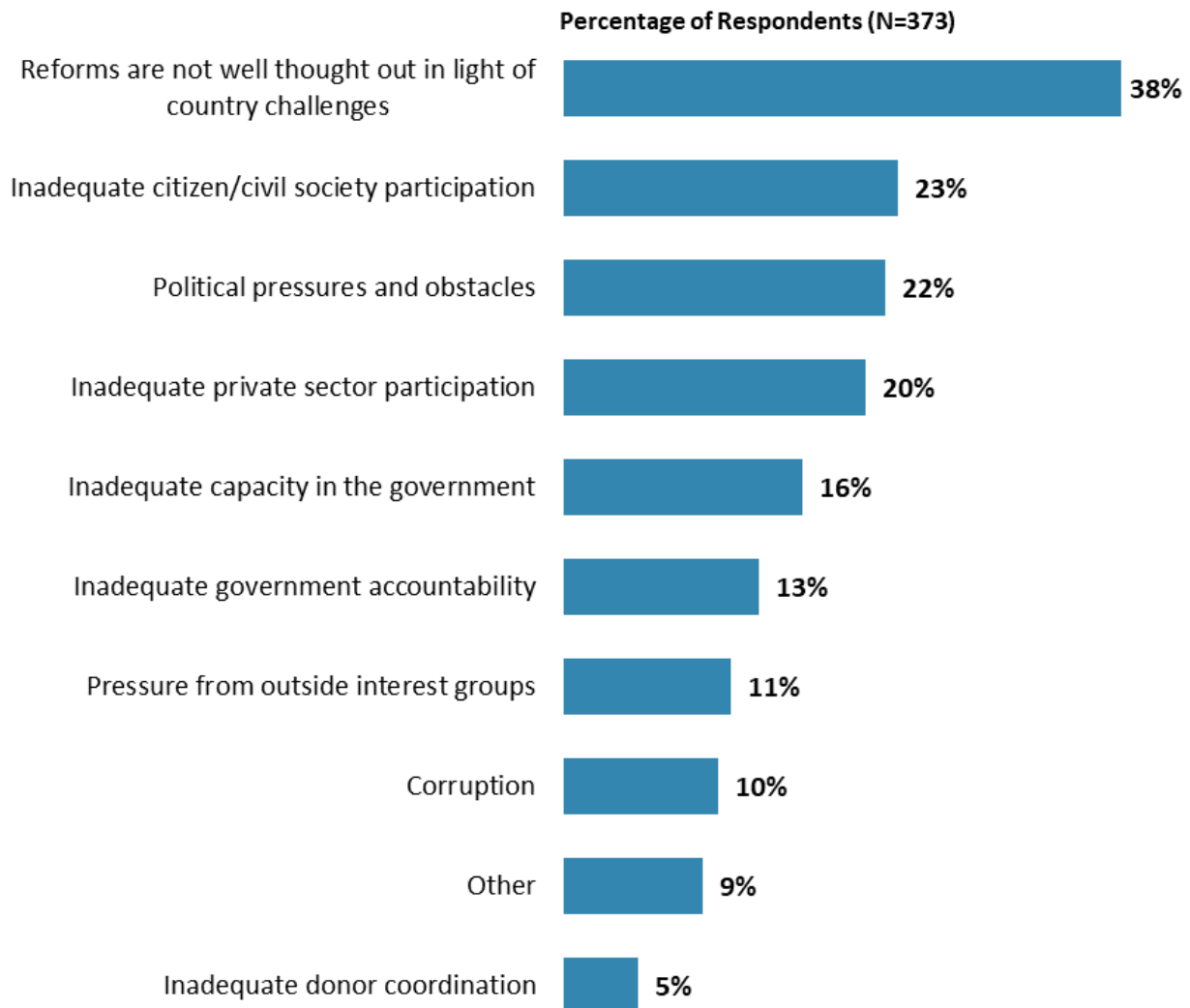
(1-"To no degree at all ", 10-"To a very significant degree")

¹Indicator Question



IV. Overall Context (continued)

Attributions for Slow/Failed Reform Efforts

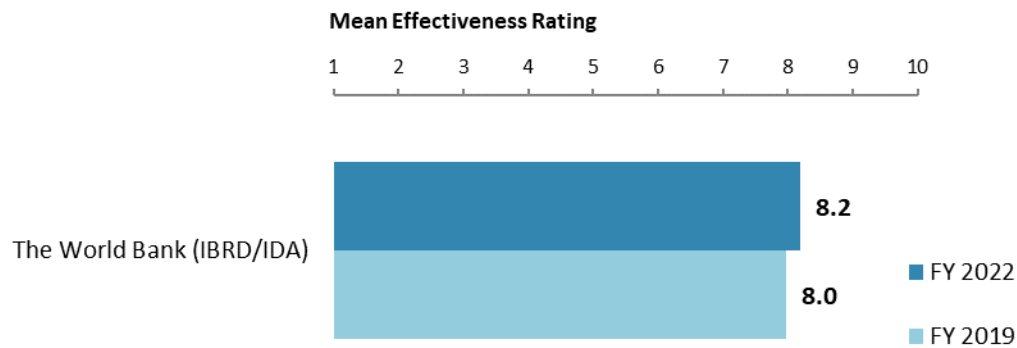


"When economic and/or social reform efforts fail or are slow to take place in China, which of the following would you attribute this to? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



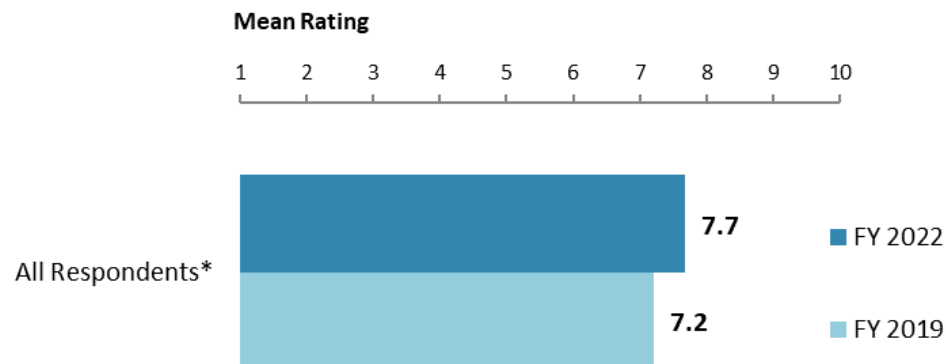
V. Overall Attitudes toward the World Bank Group

The World Bank Group's Overall Effectiveness (*Indicator Question*)



"Overall, please rate your impression of the effectiveness of the World Bank (IBRD/IDA) in China." (1-"Not effective at all", 10-"Very effective")

Achieving Development Results (*Indicator Question*)

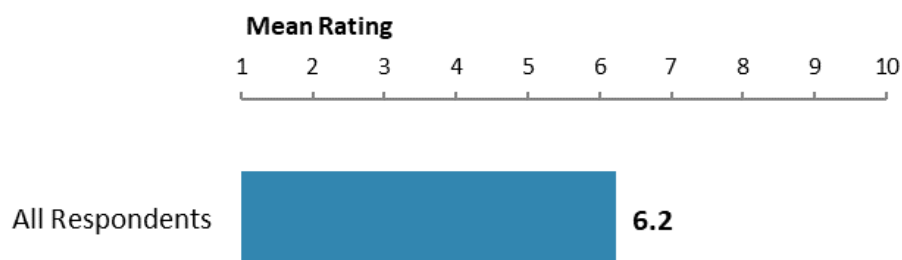


"To what extent does the World Bank Group's work help to achieve development results in China?" (1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2022 and FY 2019)



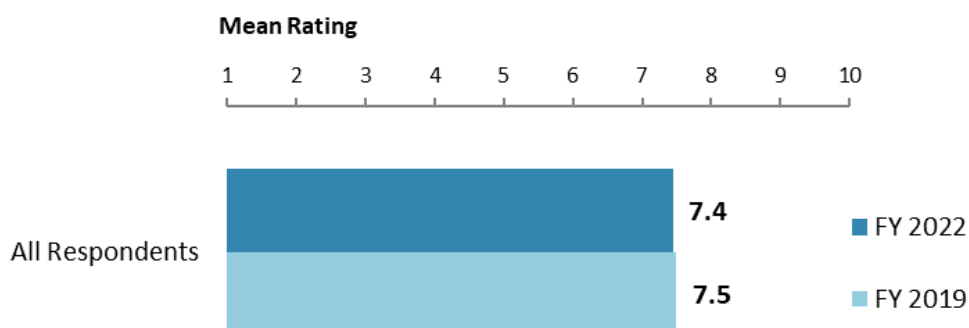
V. Overall Attitudes toward the World Bank Group (continued)

Influence on China's Development Agenda (*Indicator Question*)



"To what extent does the World Bank Group influence the development agenda in China?"
(1-"To no degree at all", 10-"To a very significant degree")

WBG Staff Preparedness



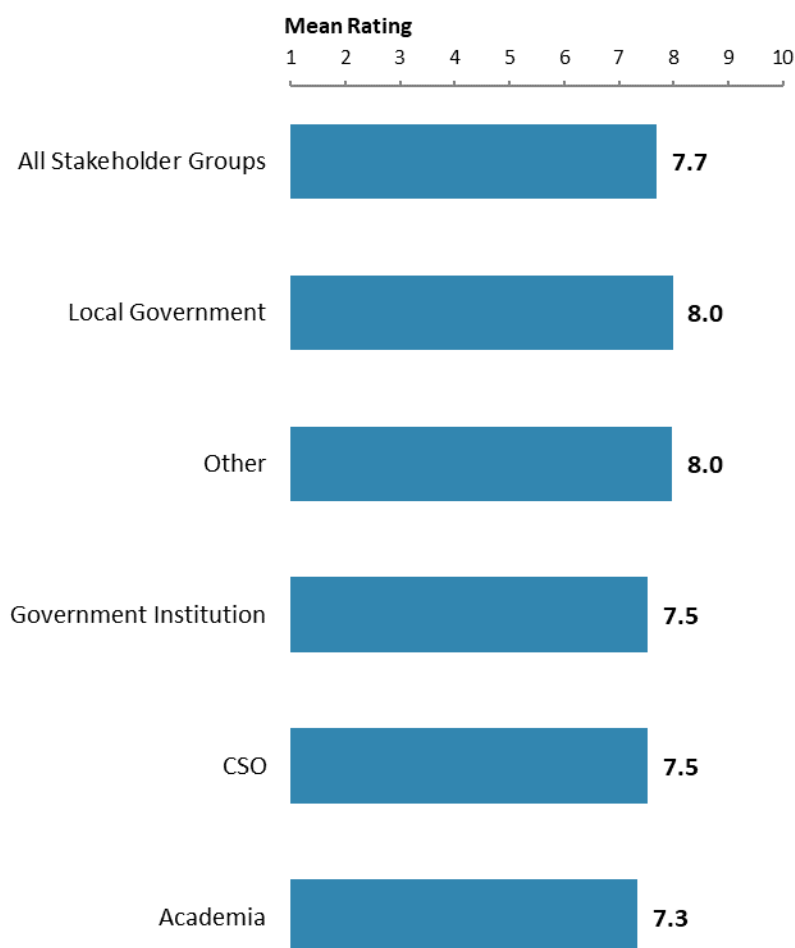
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help China solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-five COS indicator questions (mean rating = 7.8) compared to respondents who do not collaborate with the WBG (mean rating = 7.2). Responses for individual indicator questions by collaboration with the WBG can be found in Appendix C (page 52).
- **Stakeholder groups:** Respondents from local government had the highest mean ratings for the aggregated responses to the twenty-five COS indicator questions, whereas respondents from academia and the private sector had lower mean ratings, although this did not reach statistical significance. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 43).



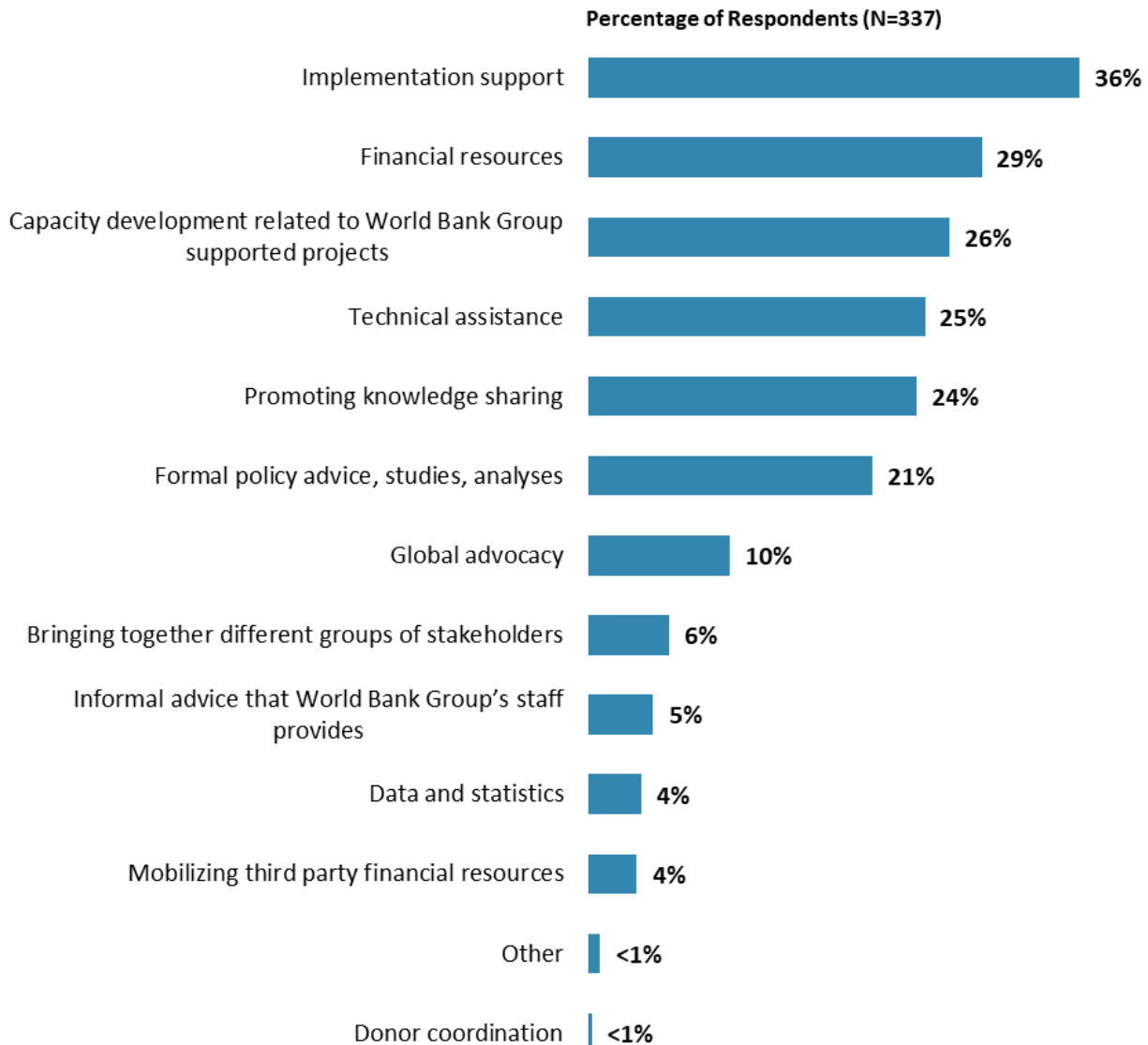
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG's greatest values to China were "*new concepts and innovation*" (50%), "*pilot innovations that can be scaled up if successful*" (41%), "*transfer of international best practices*" (39%), and "*ability to build institutional capacity*" (24%).

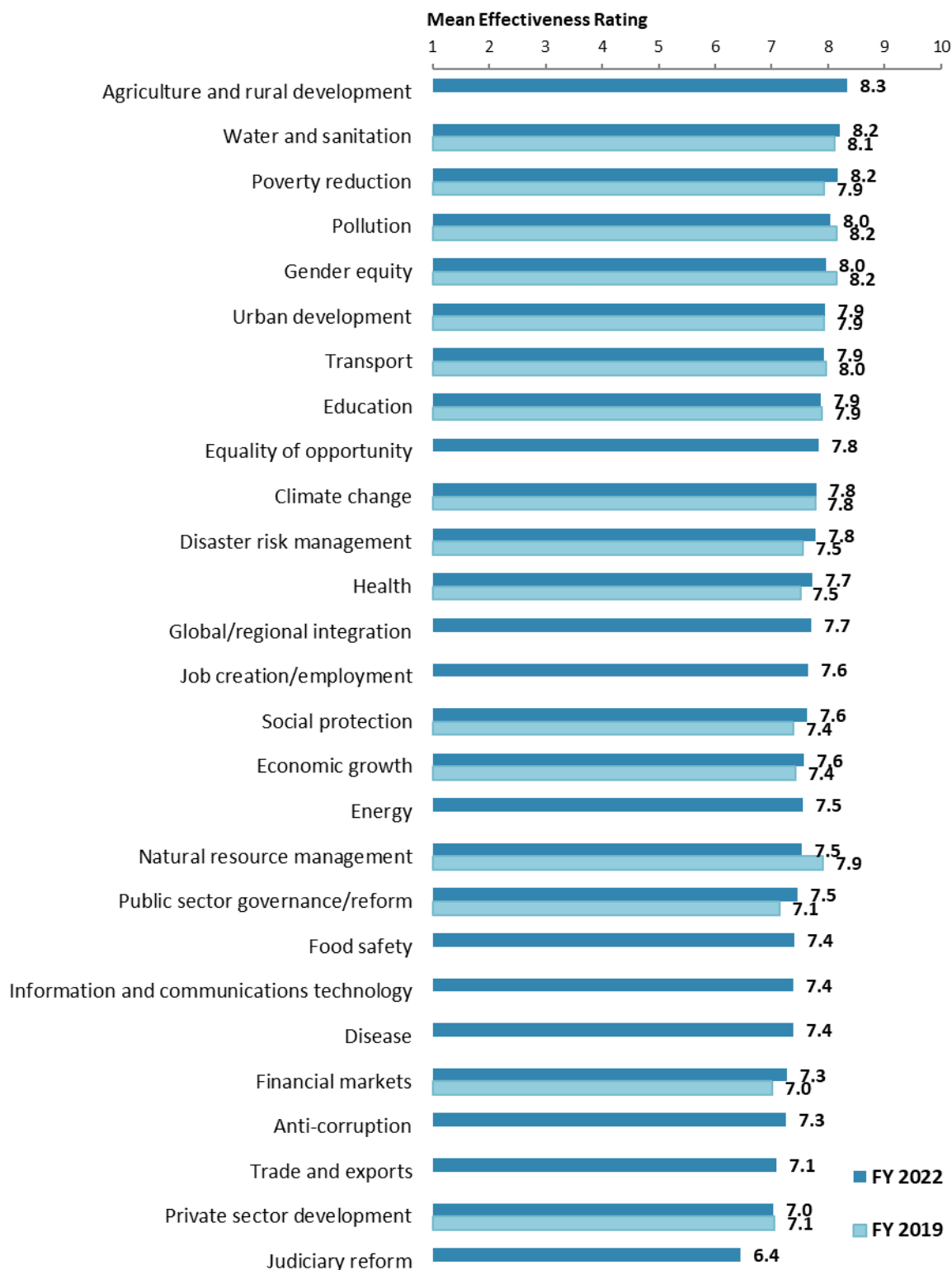


"When thinking about the World Bank Group's role in China, which activity do you VALUE the most? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



VI. World Bank Group's Support in Development Areas

Effectiveness of WBG's Support in Sectoral Areas

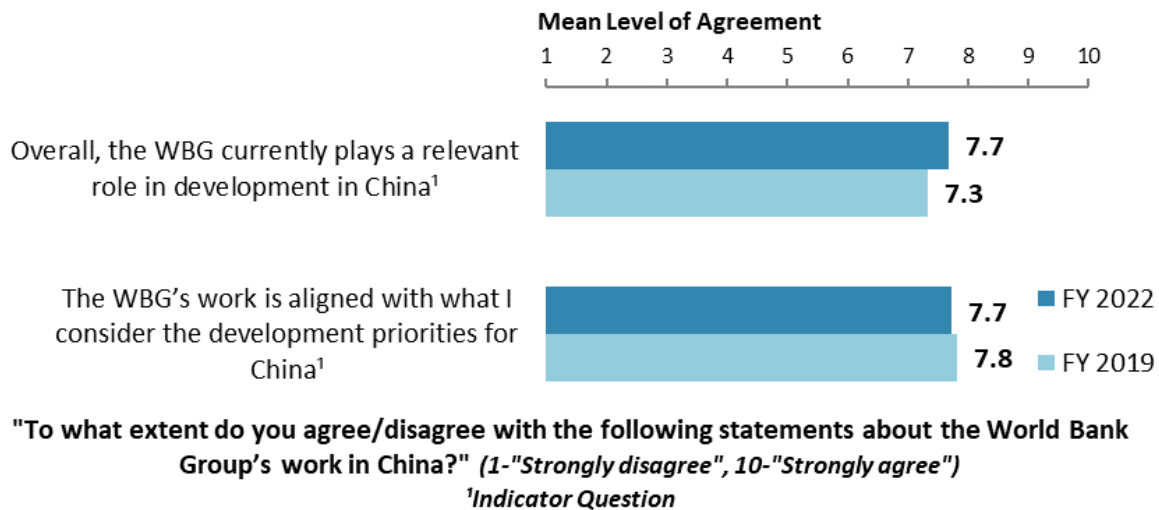


"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China?" (1-"Not effective at all", 10-"Very effective")

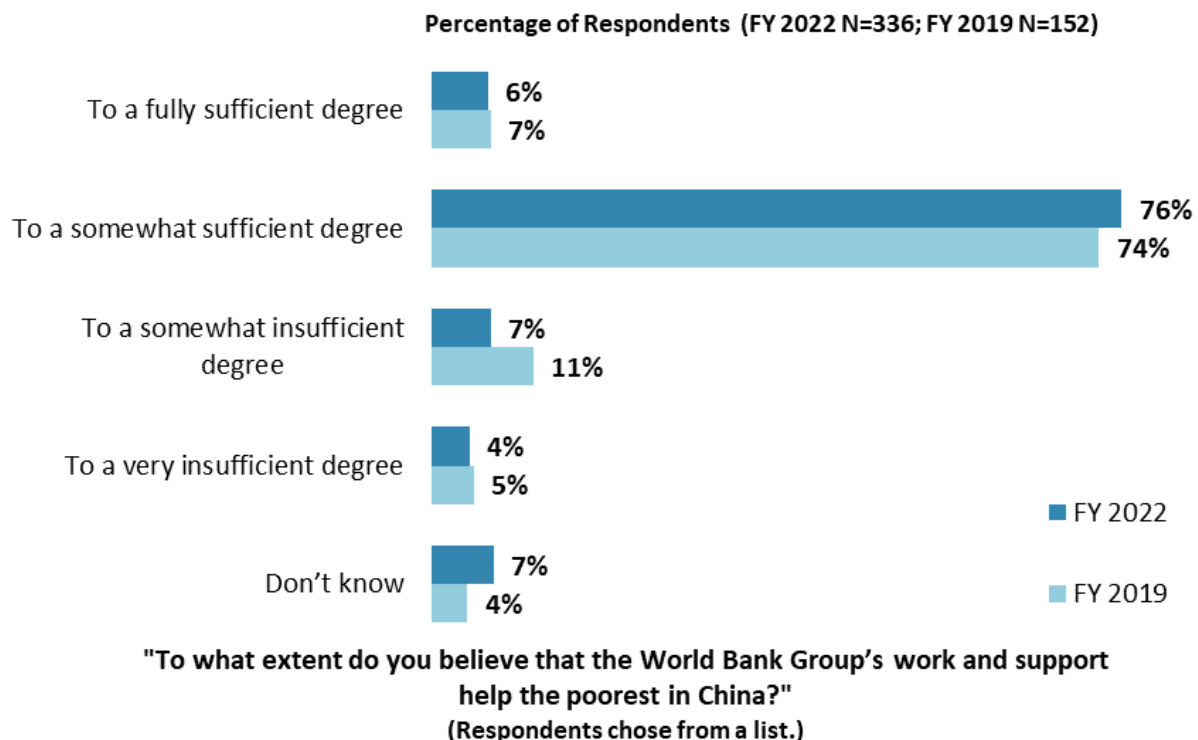


VII. World Bank Group's Work and Engagement on the Ground

The World Bank Group's Work in China



Helping the Poorest





VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

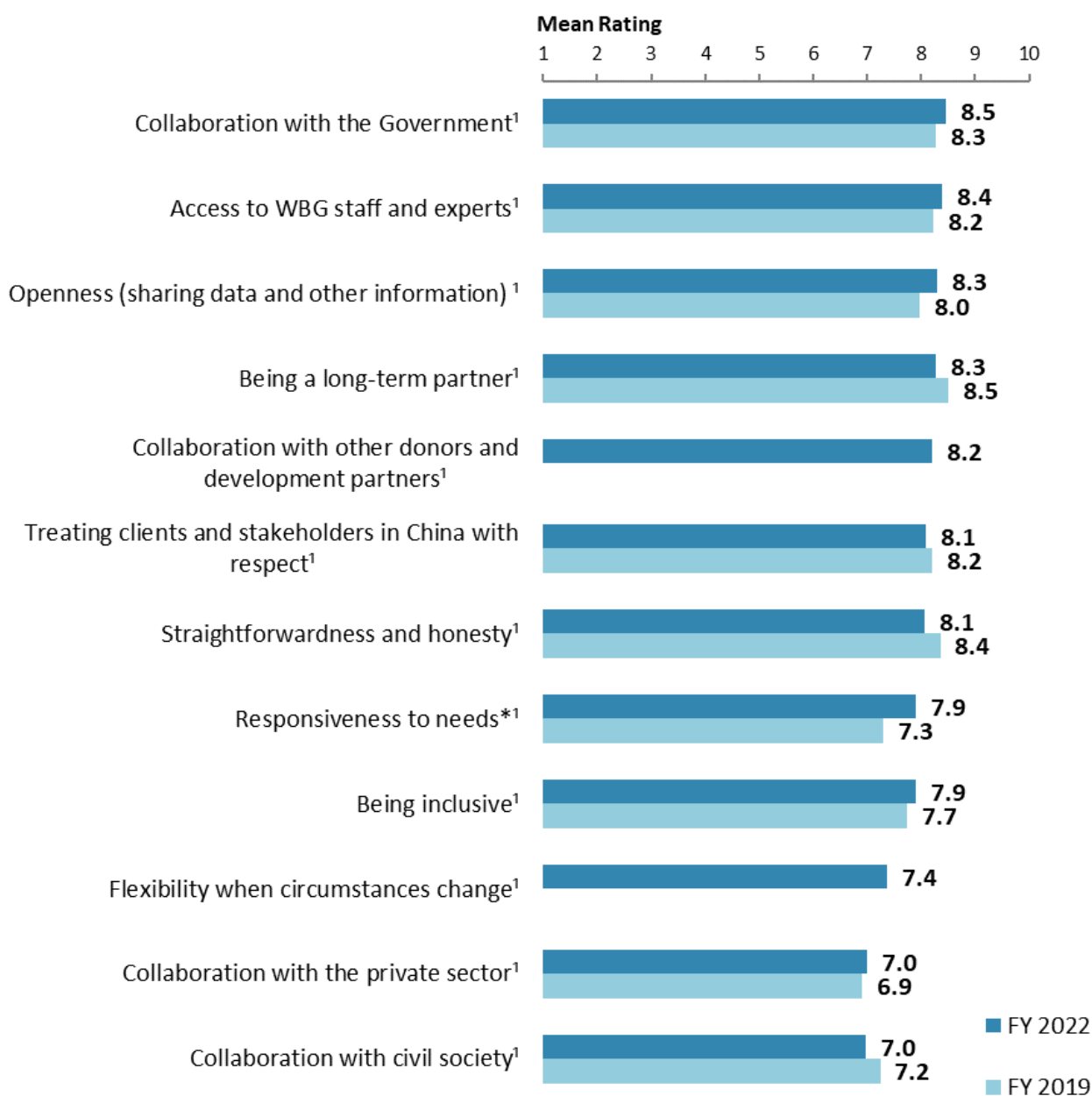
(*Significantly different between FY 2022 and FY 2019)

¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner



"To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

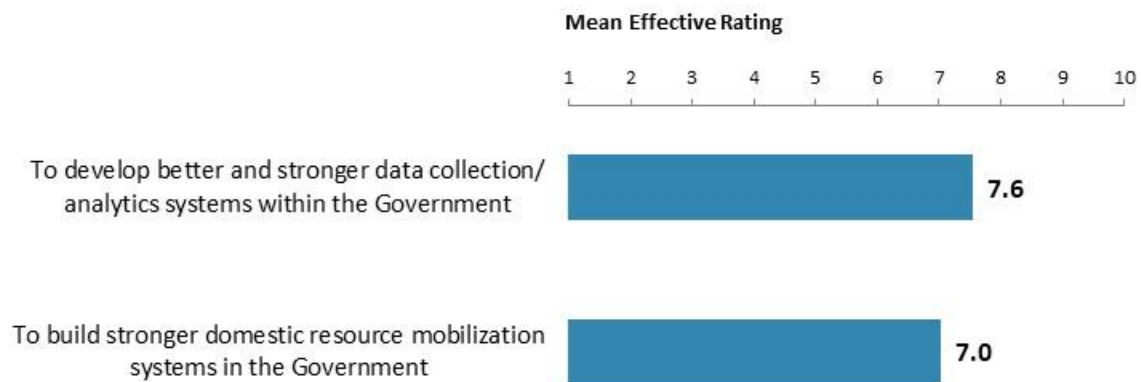
(*Significantly different between FY 2022 and FY 2019)

¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

Effectiveness of WBG's Support

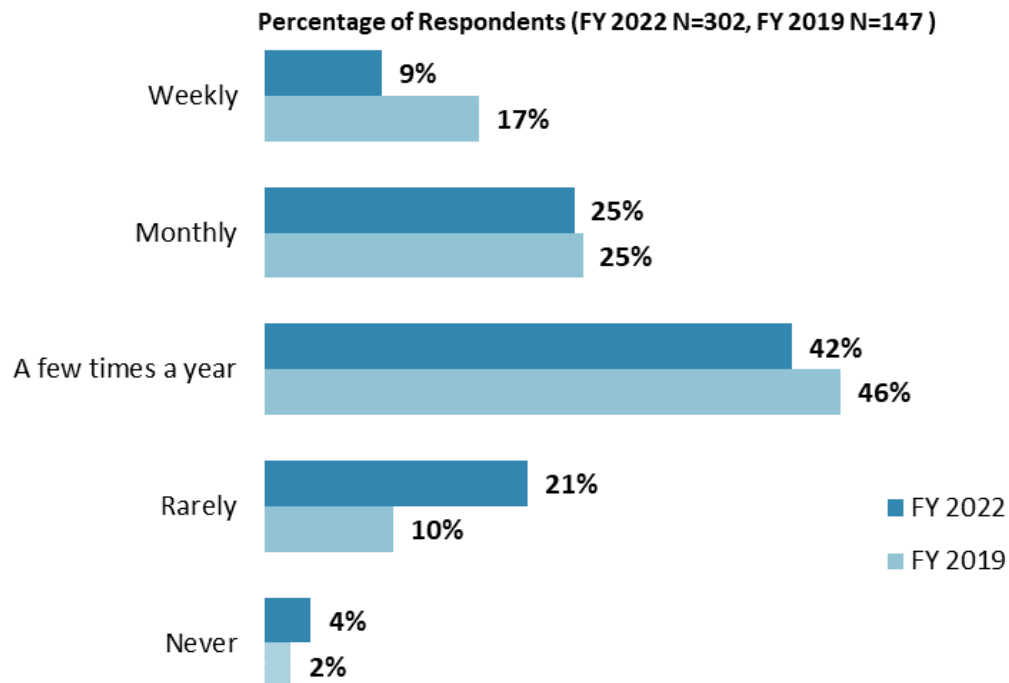


"How effectively does the World Bank Group support China's efforts ... ?"
(1- "Not effective at all", 10- "Very effective")



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



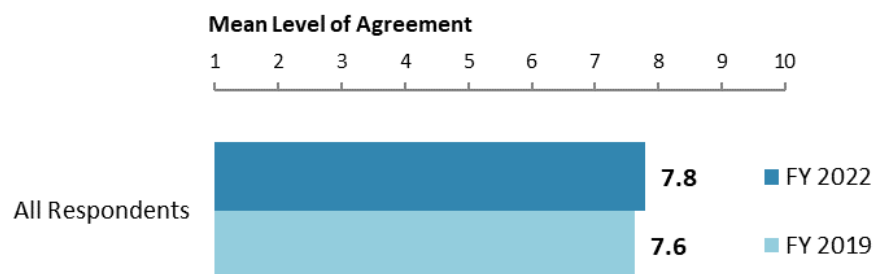
"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"

(Respondents chose from a list.)

(Significantly different between FY 2022 and FY 2019)

Percentages in this chart were calculated based on weighted data

Meeting China's Knowledge Needs (Indicator Question)



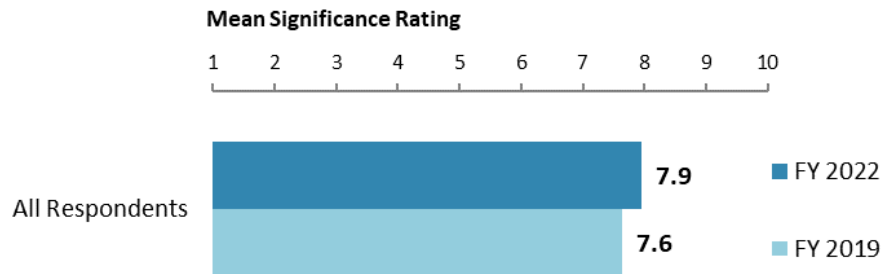
"The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance, advisory services)"

(1-"Strongly disagree", 10-"Strongly agree")



VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)



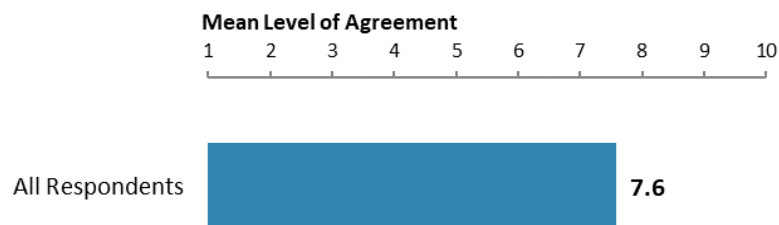
"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"
(1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"
(1-"Very low technical quality", 10-"Very high technical quality")

Reimbursable Advisory Services (RAS)

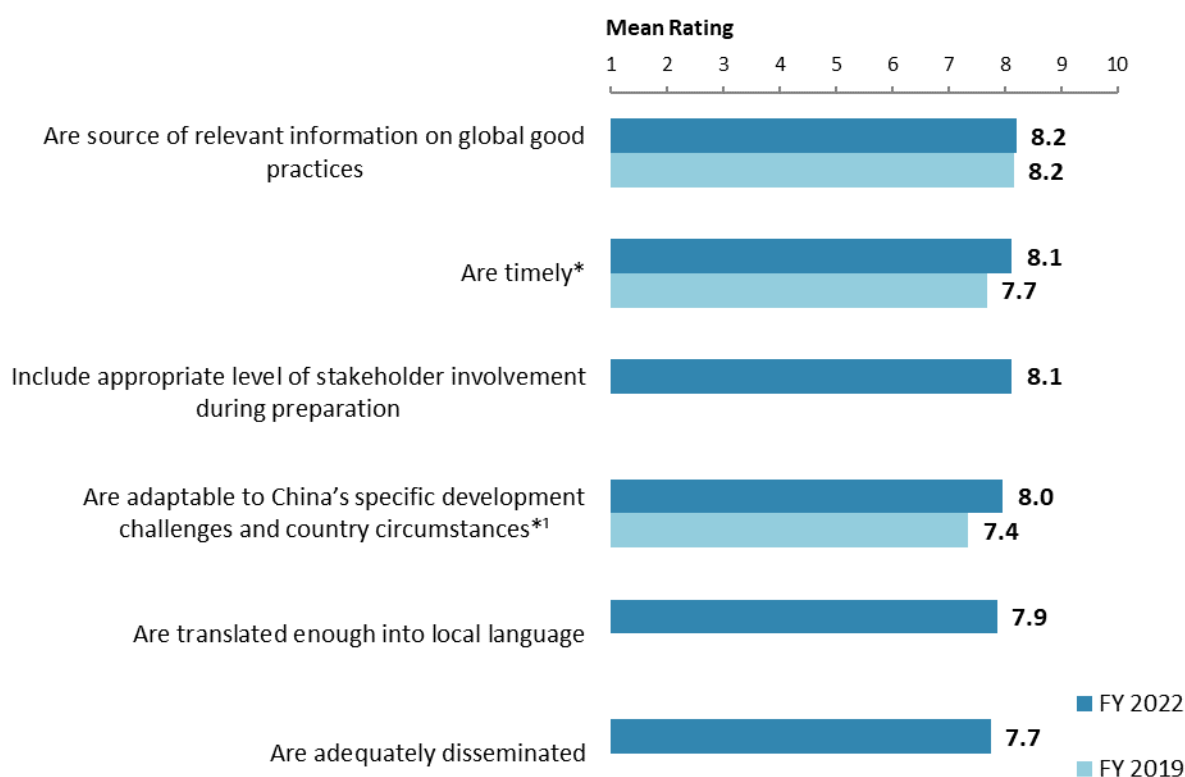


"To what extent do you believe that China received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?"
(1-"To no degree at all", 10-"To a very significant degree")



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities

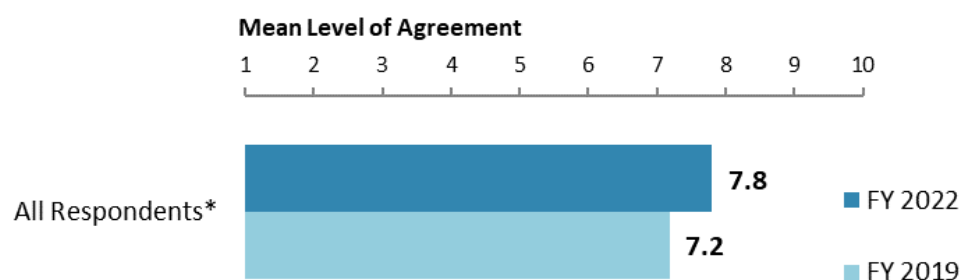


"In China, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2022 and FY 2019)

¹Indicator Question

Meeting China's Needs for Financial Instruments (Indicator Question)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Credit, Trust Funds, Program-for-Results) meet the needs of China"

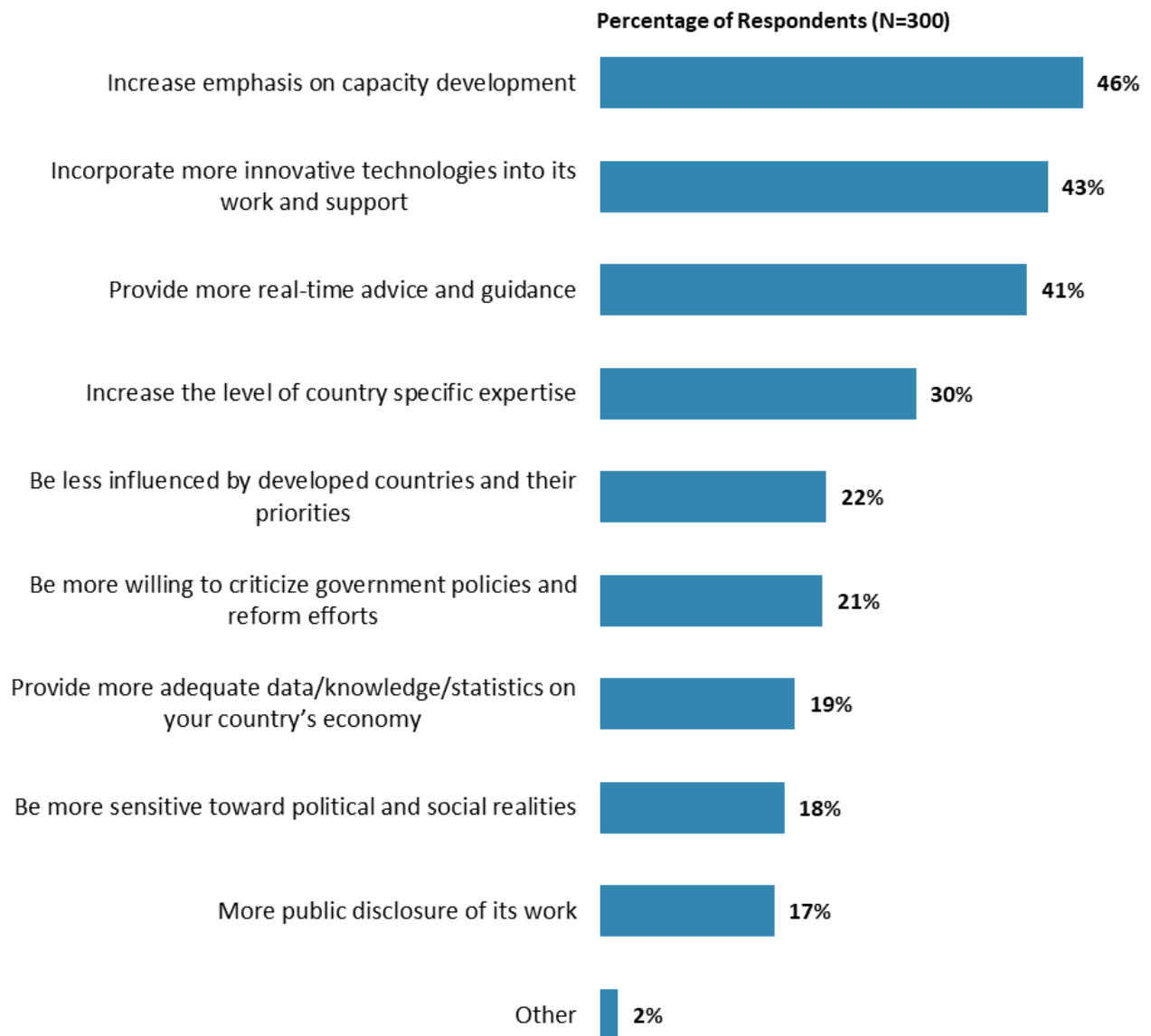
(1-"Strongly disagree", 10-"Strongly agree")

(*Significantly different between FY 2022 and FY 2019)



IX. The Future Role of the World Bank Group in China

Making the World Bank Group of Greater Value



**"Which of the following SHOULD the WBG do to improve its advice and guidance in China?
(Choose no more than 3) "**

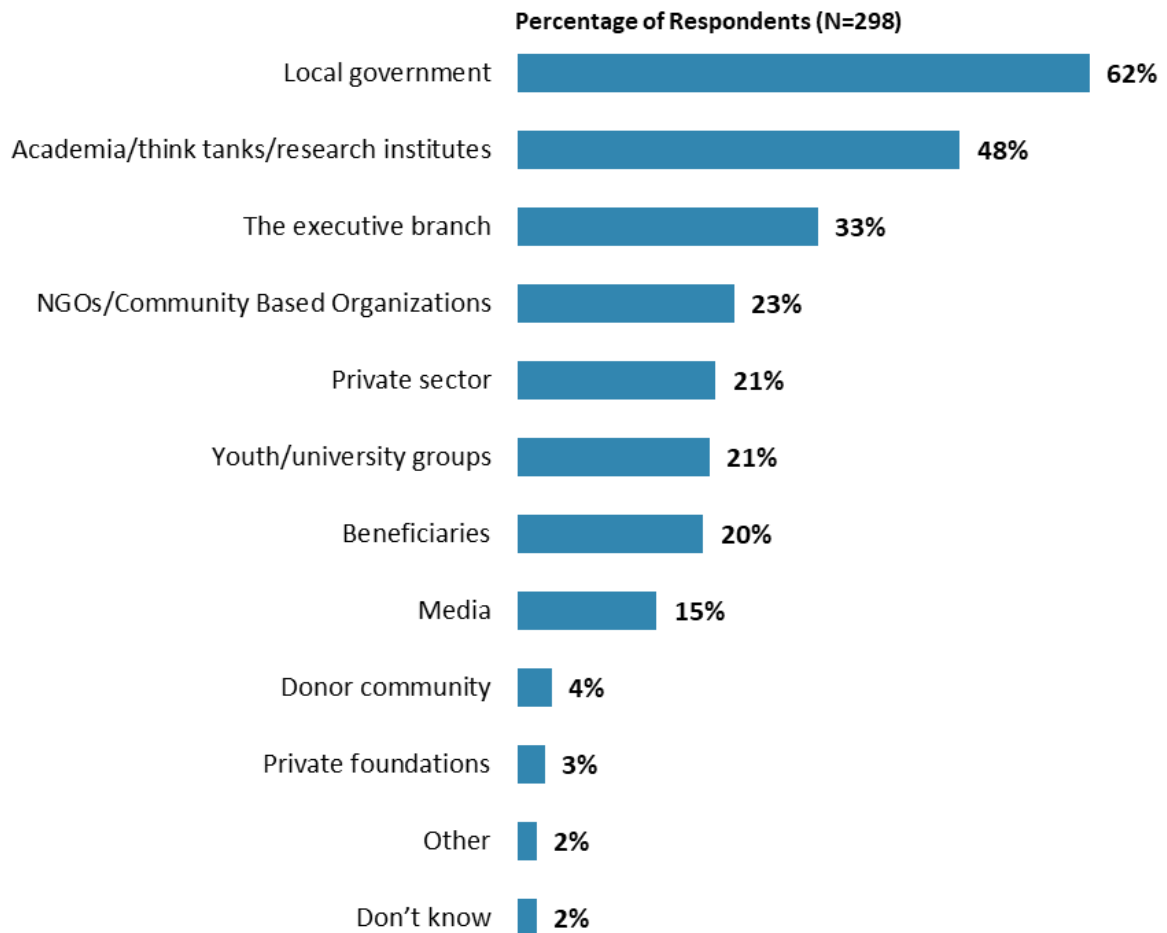
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in China (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should collaborate more with “*local government*” (53%), “*academia/think tanks/research institutes*” (50%), and “*private sector*” (30%) to ensure better development results in China.



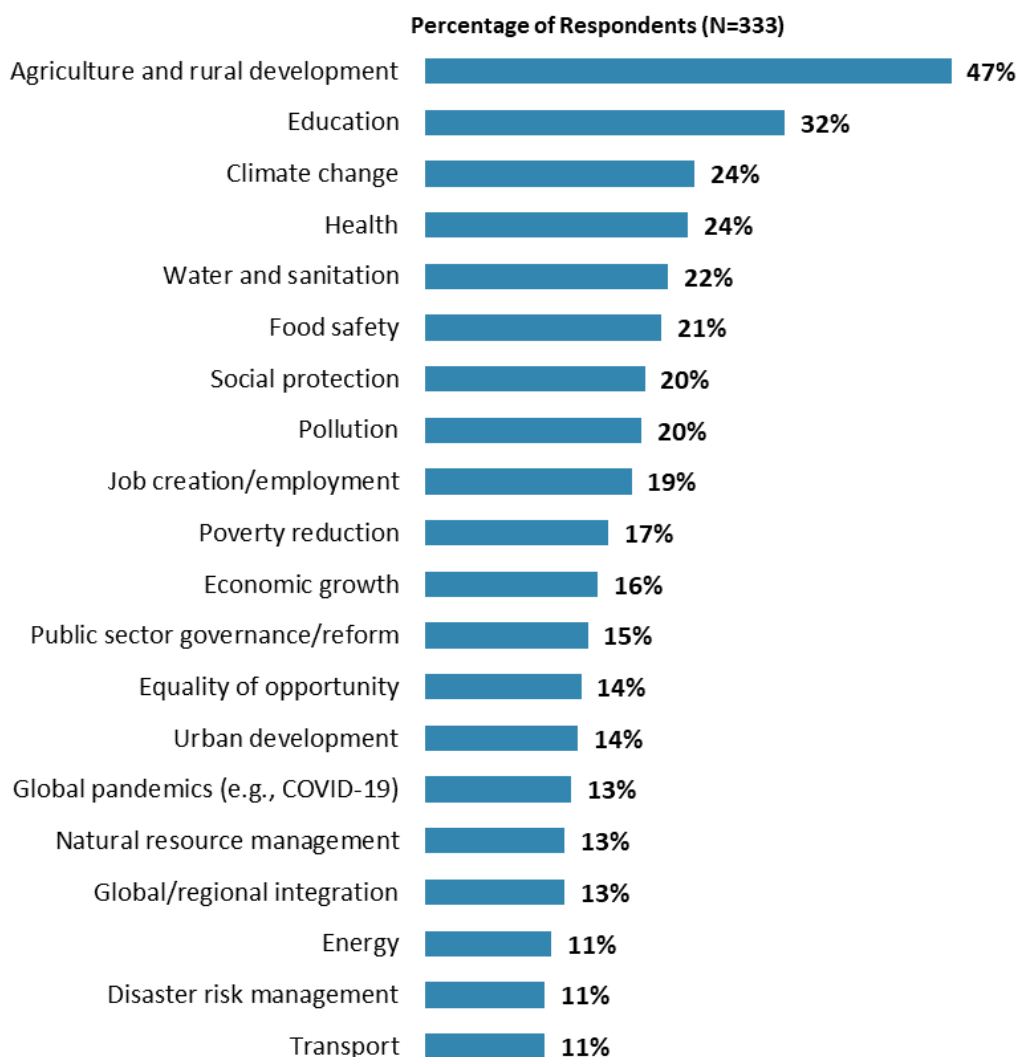
"In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in China? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in China (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the WBG should focus its resources on “*environmental improvement/natural resource*” (30%) and “*poverty reduction*” (29%). Corresponding to development priorities in China, “*Agriculture and rural development*” emerged as the top area where the WBG should focus its resources, increased significantly from 14% in FY'19 to 47% in FY'22. Although it did not emerge as a top development priority, “*Climate change*” as an area where the WBG should focus its resources, increased from 14% in FY'19 to 24% in FY'22.
- **Specialization:** Respondents who identified their primary specialization of work as “*agriculture, rural development*” (22% of sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*agriculture and rural development*”, compared to the rest of respondents (education specialists = 84%; others = 39%).



“When thinking about how the World Bank Group can have the most impact on development results in China, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in China?

(Choose no more than 5)”

(Respondents chose from a list. Top 20 of 29 response options shown)



X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see appendix B (page 43) for selected responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that they got most of their information about economic and social development issues in China from the “Internet” (94%), followed by “social media” (36%).



"Which would you say are your MAIN sources of news about economic and social development issues in China? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.) No responses on Other

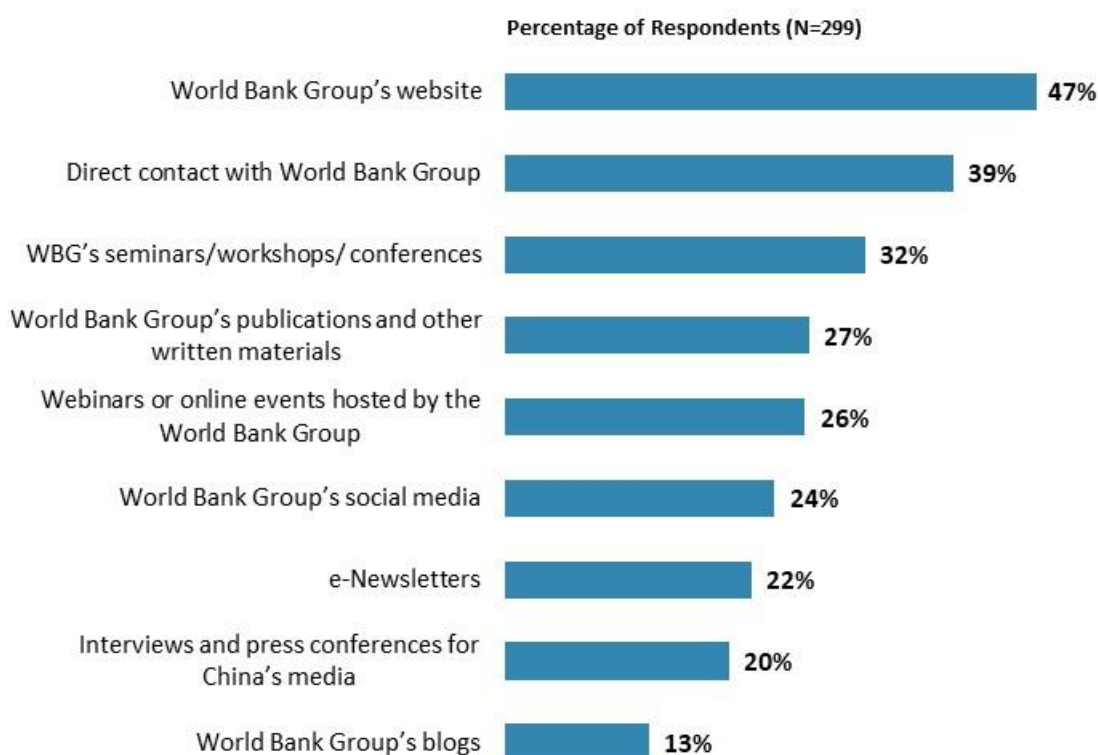


X. Communication and Outreach (continued)

Note: When considering communication methods for the World Bank Group's future outreach, please see Appendix A (page 32) for reported frequency of interactions with key forms of World Bank Group communications.

Preferred Information Sources

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that they would prefer to receive information from the WBG through “*direct contact with WBG*” (74%), “*WBG's website*” (41%), and through “*WBG's seminars/workshops/conferences*” (32%).



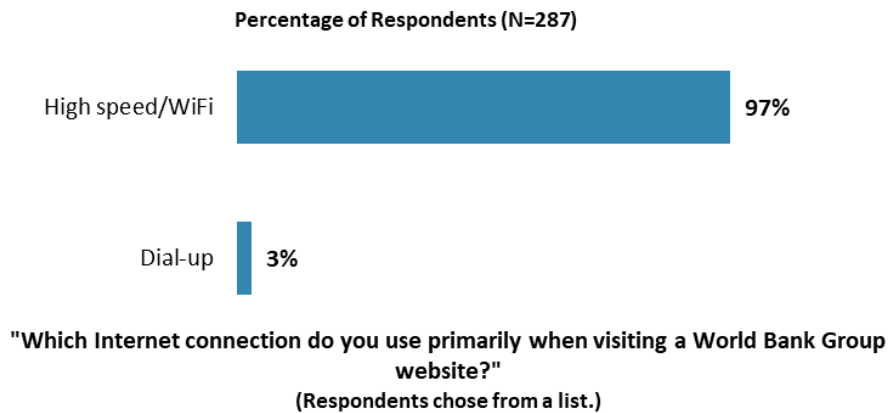
**"How would you prefer to obtain information about the World Bank Group and its work?
(Choose no more than 3)"**

(Respondents chose from a list. Responses combined.)

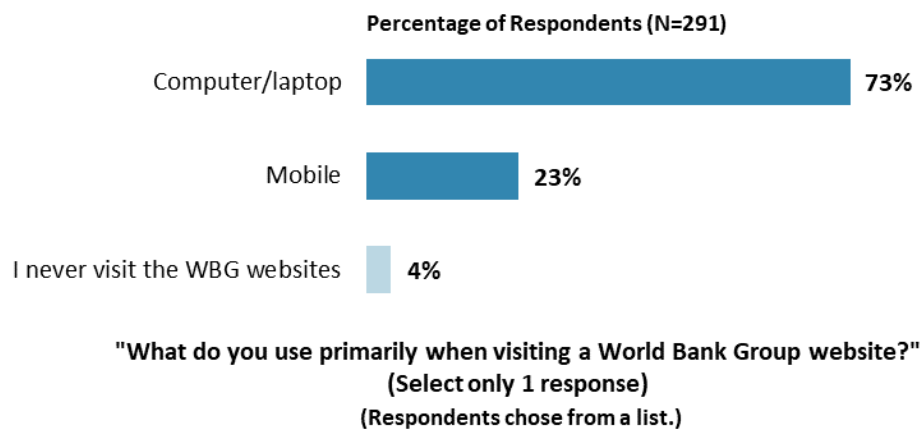


X. Communication and Outreach (continued)

Internet connection



Devices used to access WBG website





XI. Appendices

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CHINA





Appendix A: Responses to All Questions across All Respondents (N=389)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

Background Information

1. Which of the following best describes your current affiliation? (Select only 1 response)	Percentage of Respondents (Responses Combined; N=389)
Local Government Office or Staff	35.2%
Academia/Research Institute/Think Tank	14.1%
State-Owned Enterprise	12.3%
PMU overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	10.3%
Private Sector Organization	6.4%
Employee of Ministry, Ministerial Department, Implementation Agency	5.9%
Other	4.1%
Media (press, radio, TV, web, etc.)	3.6%
NGO/Community Based Organization	2.1%
Financial Sector/Private Bank	1.5%
Professional/Trade association	1.5%
Multilateral Agency (UN, regional development bank)	1.3%
Bilateral Agency (e.g., embassy, diplomatic, military)	1.0%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	0.5%
Judicial System (e.g., courts)	0.0%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%
Youth Group	0.0%

2. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your China?	Percentage of Respondents (N=389)
Yes	76.9%
No	23.1%

3. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in China? (Select only ONE response)	Percentage of Respondents (N=299)
The World Bank (IBRD/IDA)	99.3%
The International Finance Corporation (IFC)	0.3%
The Multilateral Investment Guarantee Agency (MIGA)	0.3%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%

A. Overall Context

1. In general, would you say that China is headed in ... ?	Percentage of Respondents (N=388)
The right direction	93.6%
The wrong direction	0.5%
Not sure	5.9%

**A. Overall Context(continued)**

2. Do you think that economic opportunity for citizens in China is ... ?	Percentage of Respondents (N=385)
Increasing	77.4%
Decreasing	7.3%
Staying about the same	15.3%

3. Please identify which of the following development priorities you consider the most important in China. (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=389)
Agriculture and rural development	44.5%
Education	36.5%
Economic growth	33.4%
Health	27.8%
Job creation/employment	26.2%
Social protection (e.g., pensions, targeted social assistance)	25.4%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23.9%
Global pandemics (e.g., COVID-19)	22.1%
Food safety	22.1%
Equality of opportunity (i.e., social inclusion)	19.5%
Water and sanitation	14.9%
Energy	14.1%
Climate change (e.g., mitigation, adaptation)	13.9%
Urban development	12.6%
Natural resource management	12.3%
Pollution	12.1%
Global/regional integration	11.1%
Information and communications technology	10.8%
Anti-corruption	10.5%
Private sector development	9.8%
Poverty reduction	9.8%
Transport (e.g., roads, bridges, transportation)	7.5%
Financial markets	6.9%
Trade and exports	5.4%
Gender equity (closing the gap between women and men, and boys and girls)	4.6%
Disaster risk management	4.4%
Judiciary reform	4.1%
Disease	2.3%
National debt	1.3%

**A. Overall Context (continued)**

4. When economic and/or social reform efforts fail or are slow to take place in China, which of the following would you attribute this to? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=373)
Reforms are not well thought out in light of country challenges	37.5%
Inadequate citizen/civil society participation	22.5%
Political pressures and obstacles	21.7%
Inadequate private sector participation	20.4%
Inadequate capacity in the government	16.1%
Inadequate government accountability	13.1%
Pressure from outside interest groups (e.g., private sector, unions)	11.3%
Corruption	10.5%
Other	9.4%
Inadequate donor coordination	5.1%

5. To what extent do you trust each of the following groups to do what is right? <i>* (1-To no degree at all, 10-To a very significant degree)</i>	Degree			
	N	DK	Mean	SD
1. The national/federal government	345	12	9.05	1.98
2. Parliament/legislative branch	296	24	8.44	2.35
3. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	222	67	6.64	2.86
4. The World Bank Group*	292	17	8.07	2.13
5. The International Monetary Fund	244	50	7.40	2.38
6. The United Nations (UN)	273	27	7.19	2.42
7. The World Health Organization (WHO)	273	25	7.45	2.36
8. Regional development banks	245	50	7.09	2.39
9. China's Central Bank	283	13	8.53	2.03
10. International private sector	220	70	5.87	2.41
11. Domestic private sector	248	43	6.32	2.28
12. International civil society (e.g., NGOs, CBOs)	227	62	5.75	2.62
13. Domestic civil society (e.g., NGOs, CBOs)	231	58	5.98	2.50
14. Youth organizations	234	56	6.20	2.62
15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	285	11	6.83	2.46
16. International media and their web presence	264	28	5.52	2.46
17. Web based media (i.e., blogs, social media, other web-based news, and information sources)	270	21	5.38	2.41

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in China? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IBRD/IDA)	350	n/a	6.84	2.69
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	309	n/a	4.12	2.89

To what extent do you agree/disagree with the following statements about the World Bank Group's work in China? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall, the World Bank Group currently plays a relevant role in development in China*	320	19	7.68	2.36
3. The World Bank Group's work is aligned with what I consider the development priorities for China*	300	23	7.72	2.24

4. Overall, please rate your impression of the effectiveness of these organizations in China. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IBRD/IDA)*	337	12	8.19	1.96
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	179	135	7.38	2.22

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in China? * (1-To no degree at all, 10-To a very significant degree)	319	21	7.68	2.29

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in China?* (1-To no degree at all, 10-To a very significant degree)	288	49	6.23	2.65

7. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only 1 response)	Percentage of Respondents (N=336)			
To a fully sufficient degree	6.3%			
To a somewhat sufficient degree	76.2%			
To a somewhat insufficient degree	6.5%			
To a very insufficient degree	4.2%			
Don't know	6.8%			

8. When thinking about the World Bank Group's role in China, which activity do you VALUE the most? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=337)			
Implementation support	35.9%			
Financial resources	28.8%			
Capacity development related to World Bank Group supported projects	26.4%			
Technical assistance	24.6%			
Promoting knowledge sharing	24.0%			
Formal policy advice, studies, analyses	20.8%			
Global advocacy	10.4%			
Bringing together different groups of stakeholders	5.9%			
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	4.7%			
Data and statistics	3.9%			
Mobilizing third party financial resources	3.6%			
Other	0.9%			
Donor coordination	0.3%			

**B. Overall Attitudes toward the World Bank Group (continued)**

9. When thinking about how the World Bank Group can have the most impact on development results in China, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in China? (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=333)
Agriculture and rural development	47.4%
Education	32.4%
Climate change (e.g., mitigation, adaptation)	24.3%
Health	23.7%
Water and sanitation	21.9%
Food safety	21.3%
Social protection (e.g., pensions, targeted social assistance)	19.8%
Pollution	19.5%
Job creation/employment	18.6%
Poverty reduction	16.5%
Economic growth	15.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	14.7%
Equality of opportunity (i.e., social inclusion)	14.1%
Urban development	13.8%
Global pandemics (e.g., COVID-19)	13.2%
Natural resource management	12.6%
Global/regional integration	12.6%
Energy	11.4%
Disaster risk management	10.8%
Transport (e.g., roads, bridges, transportation)	10.8%
Private sector development	9.3%
Gender equity (closing the gap between women and men, and boys and girls)	7.8%
Disease	6.9%
Trade and exports	4.5%
Financial markets	4.2%
Information and communications technology	3.6%
Anti-corruption	3.3%
Judiciary reform	3.0%
National debt	1.5%

10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=333)
World Bank	48.9%
Multi-lateral financial institution	40.8%
Investment bank	33.6%
Public-private partnerships	20.1%
Venture capital	18.0%
Private sector solutions	13.2%
Development institution	12.3%
Impact investor	11.7%
Innovation and entrepreneurship	9.6%
Asset manager	7.2%
Financial advisory solutions	6.9%
Don't know	4.5%
Thought leader	2.1%
None of the above	0.3%
Other	0.3%

**C. World Bank Group's Work and Engagement on the Ground**

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help China solve its most complicated development challenges? <i>(1-To no degree at all, 10-To a very significant degree)</i>	264	32	7.45	2.32

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? <i>(1-To no degree at all, 10-To a very significant degree)</i>	Degree			
	N	DK	Mean	SD
2. Collaboration with the private sector*	224	54	7.00	2.46
3. Being inclusive*	256	14	7.90	2.15
4. Straightforwardness and honesty*	253	10	8.06	2.03
5. Access to WBG staff and experts*	258	7	8.38	2.07
6. Being a long-term partner*	252	8	8.27	2.12
7. Responsiveness to needs*	249	8	7.90	2.17
8. Collaboration with the Government*	262	3	8.45	1.90
9. Flexibility when circumstances change*	246	8	7.37	2.49
10. Collaboration with civil society*	203	54	6.98	2.39
11. Treating clients and stakeholders in China with respect*	248	8	8.10	2.09
12. Openness (sharing data and other information) *	249	9	8.30	1.96
13. Collaboration with other donors and development partners*	224	29	8.20	2.07

To what extent do you agree/disagree with the following statements? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
14. The World Bank Group takes decisions quickly in China *	256	30	7.16	2.56
15. The World Bank Group's approvals and reviews are done in a timely fashion	249	20	7.51	2.46
16. The World Bank Group's conditions on its lending are reasonable	236	34	7.83	2.17
17. The World Bank Group disburses funds promptly	246	24	8.52	1.94
18. The World Bank Group's Environmental and Social Framework requirements are reasonable	243	22	7.88	2.19
19. The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	223	39	7.87	2.20
20. The World Bank Group measures results effectively	247	15	8.28	1.89
21. Working with the World Bank Group increases China's institutional capacity	252	9	8.54	1.87

To what extent do you agree/disagree with the following statements about the World Bank Group in China? <i>(1-Strongly disagree, 10-Strongly agree)</i>	N	DK	Mean	SD
22. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan/Budget Support, Trust Funds, Program-for-Results) meet the needs of China*	248	33	7.80	2.13
23. The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	250	19	7.79	2.14

Reimbursable Advisory Services (RAS)	N	DK	Mean	SD
24. To what extent do you believe that China received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)? <i>(1-To no degree at all, 10-To a very significant degree)</i>	191	84	7.58	2.29

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	139	129	7.63	2.45
2. Agriculture and rural development	204	61	8.34	1.81
3. Gender equity (closing the gap between women and men, and boys and girls)	173	86	7.97	2.09
4. Poverty reduction	213	47	8.16	1.94
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	165	89	7.46	2.24
6. Equality of opportunity (i.e., social inclusion)	174	82	7.84	2.23
7. Education	174	79	7.86	2.08
8. Health	153	98	7.71	2.08
9. Private sector development	144	109	7.03	2.56
10. Climate change (e.g., mitigation, adaptation)	179	73	7.80	2.00
11. Anti-corruption	136	114	7.26	2.66
12. Judiciary reform	113	137	6.44	2.94
13. Energy	157	96	7.55	2.23
14. Job creation/employment	174	77	7.64	2.22
15. Information and communications technology	128	121	7.39	2.27
16. Disaster risk management	144	106	7.78	2.12
17. Water and sanitation	189	62	8.21	1.95
18. Economic growth	181	68	7.57	2.17
19. Disease	136	110	7.39	2.19
20. Natural resource management	149	98	7.54	2.12
21. Pollution	180	68	8.04	1.97
22. Urban development	177	70	7.94	1.97
23. Food safety	137	110	7.41	2.25
24. Transport (e.g., roads, bridges, transportation)	169	80	7.92	2.06
25. Global/regional integration	159	89	7.70	2.11
26. Trade and exports	134	112	7.09	2.45
27. Financial markets	136	110	7.26	2.31

2. How effectively does the World Bank Group support China's efforts ...? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1.To build stronger domestic resource mobilization systems in the Government (e.g., tax reform)	155	118	7.04	2.59
2.To develop better and stronger national statistical system	188	75	7.56	2.18

E. World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=302)
Weekly	9.3%
Monthly	24.5%
A few times a year	41.7%
Rarely	20.9%
Never	3.6%

**E. World Bank Group's Knowledge Work and Activities(continued)**

In China, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	259	22	8.12	2.10
3. Include appropriate level of stakeholder involvement during preparation	220	49	8.12	2.18
4. Are source of relevant information on global good practices	242	24	8.20	2.02
5. Are adequately disseminated	235	28	7.74	2.14
6. Are translated enough into local language	237	26	7.86	2.14
7. Are adaptable to China's specific development challenges and country circumstances*	244	19	7.96	1.99

Overall Evaluations	N	DK	Mean	SD
8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? * (1-Not significant at all, 10-Very significant)	277	15	7.95	2.12
9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? * (1-Very low technical quality, 10-Very high technical quality)	277	10	8.47	1.79

F. The Future Role of the World Bank Group in China

1. Which of the following SHOULD the WBG do to improve its advice and guidance in China? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=300)
Increase emphasis on capacity development	46.3%
Incorporate more innovative technologies into its work and support	43.0%
Provide more real-time advice and guidance	41.0%
Increase the level of country specific expertise	30.3%
Be less influenced by developed countries and their priorities	21.7%
Be more willing to criticize government policies and reform efforts	21.3%
Provide more adequate data/knowledge/statistics on your country's economy	18.7%
Be more sensitive toward political and social realities	17.7%
More public disclosure of its work	16.7%
Other	1.7%

2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in China? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=298)
Local government	62.1%
Academia/think tanks/research institutes	48.0%
The executive branch	32.6%
NGOs/Community Based Organizations	23.5%
Private sector	21.5%
Youth/university groups	20.8%
Beneficiaries	20.1%
Media	15.1%
Donor community	3.7%
Private foundations	3.0%
Other	2.0%
Don't know	2.0%

**G. Communication and Information Sharing**

1. Which would you say are your MAIN sources of news about economic and social development issues in China? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=300)
Social media (e.g., Weibo, Wechat, Baidu)	70.3%
Local television	32.0%
Websites/apps of local newspapers/magazines	29.3%
Local radio news programs or bulletins	25.3%
Websites/apps of international newspapers/ magazines	21.0%
Websites/apps of local TV	15.0%
Websites/apps of local radio companies	13.0%
International radio news programs or bulletins	10.7%
Printed local newspapers	8.3%
Websites/apps of international TV	6.0%
International television	5.7%
Websites/apps of international radio companies	5.7%
Printed local periodicals	5.3%
Printed international periodicals	4.0%
Blogs	3.3%
Printed international newspapers	1.0%
Other	0.0%

2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=299)
World Bank Group's website	46.8%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	39.5%
World Bank Group's seminars/workshops/ conferences	31.8%
World Bank Group's publications and other written materials	26.8%
Webinars or online events hosted by the World Bank Group	26.4%
World Bank Group's social media	23.7%
e-Newsletters	21.7%
Interviews and press conferences for the China's media	19.7%
World Bank Group's blogs	12.7%

3. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=287)
High speed/WiFi	97.2%
Dial-up	2.8%

4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)	Percentage of Respondents (N=291)
Mobile	23.0%
Computer/laptop	73.2%
I never visit the WBG websites	3.8%

**G. Communication and Information Sharing (continued)**

5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	284	12.7%	29.6%	41.9%	15.8%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	268	6.0%	26.5%	41.4%	26.1%
Interacted with the WBG on social media (e.g., read a post or tweet, liked, commented, shared, retweeted)	268	10.8%	19.8%	35.1%	34.3%
Visited a WBG website (e.g., read a blog, used data)	268	9.7%	30.6%	42.2%	17.5%
Attended an event/conference hosted by the WBG	270	4.1%	12.6%	53.3%	30.0%
Attended/participated in a webinar or online event hosted by the WBG	263	3.0%	9.1%	46.4%	41.4%
Read some or all of a WBG research paper or publication	263	5.3%	14.8%	51.0%	28.9%
Met professionally with WBG staff	266	2.3%	11.7%	60.5%	25.6%
Read a WBG e-newsletter	259	4.2%	15.1%	39.8%	40.9%

H. Background Information

1. Please identify the primary specialization of your work. (Select only 1 response)	Percentage of Respondents (N=296)
Agriculture, rural development	21.6%
Macroeconomics, fiscal management	13.5%
Education	8.4%
Environment, natural resources	7.8%
Water, sanitation	7.4%
Communications, public affairs	6.1%
Urban development	5.4%
Poverty	5.1%
Generalist (specialized in multiple sectors)	4.7%
Energy	4.4%
Finance and markets	3.7%
Transport	2.7%
Other	2.7%
Health, nutrition	1.0%
Jobs	1.0%
Climate change	1.0%
Digital development and technology (ICT)	1.0%
Governance, anti-corruption	0.7%
Social protection	0.7%
Gender	0.3%
Tourism	0.3%
Trade and competitiveness	0.3%
Demographics, migration	0.0%

2. What's your gender?	Percentage of Respondents (N=296)
Male	56.8%
Female	43.2%

**H. Background Information (continued)**

3. Within your organization, would you describe yourself as	Percentage of Respondents (N=294)
Mid-level staff	37.1%
Mid-level decision-maker / manager	25.5%
Junior level	24.1%
Senior level	13.3%

4. What's your age?	Percentage of Respondents (N=298)
36-45	34.9%
46-55	26.5%
26-35	24.2%
56 and above	12.4%
25 and under	2.0%

5. Which best represents your geographic location?	Percentage of Respondents (N=298)
Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi	33.9%
Beijing	31.5%
Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang	24.8%
Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei	9.7%



Appendix B: Responses to Selected Questions by Stakeholder Groups³

- Employee of a Ministry/ PMU/Consultant on WBG Project/Independent Government Institution/ State-Owned Enterprise (Government Institution) N=113
- Local Government N=137
- CSO (Private Sector/Financial Sector/Private Bank/NGO/Community Based Organization/ Professional/Trade association/Media) N=59
- Academia/Research Institute/Think Tank (Academia) N=55
- Other⁴ N=25

Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?*

Percentage of Respondents	Government Institutions	Local Government	CSO	Academia	Other
Yes	81.4%	81.8%	64.4%	70.9%	72.0%
No	18.6%	18.2%	35.6%	29.1%	28.0%

* Significantly different between stakeholder groups

A. Overall Context

In general, would you say that China is headed in ... ?

Percentage of Respondents	Government Institutions	Local Government	CSO	Academia	Other
The right direction*	92.9%	100.0%	86.4%	89.1%	88.0%
The wrong direction*	0.0%	0.0%	3.4%	0.0%	0.0%
Not sure*	7.1%	0.0%	10.2%	10.9%	12.0%

* Significantly different between stakeholder groups

³ Only 389 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

⁴ Includes the following categories: Bilateral Agency (N=4), Multilateral Agency (N=5) and Other (N=16). There were no respondents from the Judicial System, Private Foundation, and Youth Group.

**A. Overall Context (continued)**

Please identify which of the following development priorities you consider the most important in China. (Choose no more than 5)

Percentage of Respondents (Responses combined)	Government Institutions	Local Government	CSO	Academia	Other
Agriculture and rural development*	38.9%	56.2%	30.5%	41.8%	44.0%
Global/regional integration	11.5%	10.9%	8.5%	10.9%	16.0%
Global pandemics	24.8%	19.7%	27.1%	14.5%	28.0%
Private sector development*	8.0%	5.8%	23.7%	10.9%	4.0%
Energy	17.7%	13.9%	13.6%	12.7%	4.0%
Anti-corruption*	9.7%	6.6%	6.8%	23.6%	16.0%
Climate change	15.9%	13.1%	10.2%	16.4%	12.0%
Job creation/employment	26.5%	24.1%	35.6%	27.3%	12.0%
Transport	8.8%	9.5%	5.1%	3.6%	4.0%
Disaster risk management	5.3%	3.6%	1.7%	5.5%	8.0%
Financial markets	5.3%	8.8%	10.2%	1.8%	8.0%
Poverty reduction	10.6%	10.9%	11.9%	5.5%	4.0%
Gender equity	3.5%	4.4%	10.2%	0.0%	8.0%
Urban development	15.0%	16.8%	5.1%	7.3%	8.0%
Health	35.4%	26.3%	25.4%	23.6%	16.0%
Judiciary reform*	0.9%	2.2%	11.9%	7.3%	4.0%
Trade and exports	4.4%	8.0%	3.4%	5.5%	0.0%
Food safety	22.1%	27.0%	22.0%	16.4%	8.0%
Education	36.3%	34.3%	37.3%	47.3%	24.0%
Information and communications technology	6.2%	12.4%	13.6%	16.4%	4.0%
Pollution	17.7%	11.7%	5.1%	7.3%	16.0%
Disease	3.5%	0.7%	3.4%	1.8%	4.0%
Economic growth	26.5%	38.7%	33.9%	40.0%	20.0%
Water and sanitation	19.5%	16.8%	8.5%	7.3%	16.0%
National debt	1.8%	1.5%	1.7%	0.0%	0.0%
Public sector governance/reform*	22.1%	16.1%	25.4%	40.0%	36.0%
Social protection	23.9%	22.6%	25.4%	30.9%	36.0%
Equality of opportunity*	14.2%	12.4%	32.2%	27.3%	36.0%
Natural resource management	10.6%	12.4%	11.9%	14.5%	16.0%

*Significantly different between stakeholder groups

**A. Overall Context (continued)**

When economic and/or social reform efforts fail or are slow to take place in China, which of the following would you attribute this to? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Government Institutions	Local Government	CSO	Academia	Other
Inadequate government accountability	13.9%	7.7%	17.5%	15.1%	24.0%
Political pressures and obstacles	21.3%	20.8%	31.6%	15.1%	20.0%
Reforms are not well thought out in light of country challenges*	42.6%	42.3%	21.1%	37.7%	28.0%
Pressure from outside interest groups	10.2%	11.5%	15.8%	9.4%	8.0%
Inadequate donor coordination	4.6%	5.4%	7.0%	1.9%	8.0%
Inadequate capacity in the government	13.0%	13.1%	17.5%	22.6%	28.0%
Inadequate private sector participation*	19.4%	16.2%	36.8%	17.0%	16.0%
Inadequate citizen/civil society participation	22.2%	26.9%	12.3%	24.5%	20.0%
Corruption	10.2%	9.2%	7.0%	17.0%	12.0%
Other	10.2%	8.5%	8.8%	9.4%	12.0%

*Significantly different between stakeholder groups

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?	84	8.24	95	8.39	50	7.80	47	7.47	16	7.88

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in China? (1-Not familiar at all, 10-Extremely familiar)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD/IDA)	105	7.30	124	6.79	55	6.05	46	6.72	20	7.10
The International Finance Corporation (IFC), the World Bank Group's private sector arm	93	3.87	107	3.92	50	4.40	42	4.21	17	5.76

To what extent do you agree/disagree with the following statements about the World Bank Group's work in China? (1-Strongly disagree, 10-Strongly agree)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the World Bank Group currently plays a relevant role in development in China	94	7.80	112	7.54	49	7.84	45	7.56	20	7.80
The World Bank Group's work is aligned with what I consider the development priorities for China	92	7.64	104	8.01	44	7.50	41	7.54	19	7.42

**B. Overall Attitudes Toward the World Bank Group (continued)**

Overall, please rate your impression of the effectiveness of these organizations in China. (1-Not effective at all, 10-Very effective)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IBRD/IDA)	102	8.03	118	8.47	51	8.04	47	7.98	19	8.32
The International Finance Corporation (IFC), the World Bank Group's private sector arm	43	7.56	64	7.47	32	7.19	27	6.89	13	7.85

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in China?	95	7.55	114	7.88	47	7.55	43	7.40	20	8.15

(1-To no degree at all, 10-To a very significant degree)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in China?	86	6.21	101	6.35	40	6.10	43	5.79	18	7.06

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in China, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in China?

(Choose no more than 5)

Percentage of Respondents (Responses combined)	Government Institutions	Local Government	CSO	Academia	Other
Health	24.0%	23.3%	17.3%	29.5%	28.6%
Climate change	31.3%	22.5%	11.5%	25.0%	33.3%
Poverty reduction	14.6%	15.8%	25.0%	13.6%	14.3%
Financial markets	3.1%	3.3%	7.7%	2.3%	9.5%
Global pandemics	16.7%	14.2%	7.7%	9.1%	14.3%
Information and communications technology	2.1%	3.3%	3.8%	9.1%	0.0%
Disaster risk management	11.5%	10.8%	7.7%	11.4%	14.3%
Water and sanitation	29.2%	22.5%	7.7%	20.5%	23.8%
Equality of opportunity*	17.7%	5.0%	21.2%	18.2%	23.8%
Disease	10.4%	3.3%	9.6%	9.1%	0.0%
Judiciary reform*	1.0%	1.7%	9.6%	4.5%	0.0%
Public sector governance/reform*	15.6%	8.3%	15.4%	27.3%	19.0%
National debt	1.0%	0.8%	3.8%	2.3%	0.0%
Food safety	15.6%	29.2%	15.4%	20.5%	19.0%
Energy	14.6%	9.2%	15.4%	11.4%	0.0%
Anti-corruption	2.1%	2.5%	3.8%	9.1%	0.0%
Social protection	17.7%	16.7%	19.2%	31.8%	23.8%
Trade and exports	3.1%	5.0%	7.7%	2.3%	4.8%
Economic growth	13.5%	15.8%	13.5%	25.0%	9.5%
Urban development*	19.8%	15.0%	1.9%	11.4%	14.3%
Pollution	27.1%	20.8%	13.5%	11.4%	9.5%
Education	31.3%	30.8%	30.8%	43.2%	28.6%
Private sector development*	7.3%	4.2%	19.2%	15.9%	9.5%
Natural resource management	12.5%	14.2%	13.5%	9.1%	9.5%
Transport	11.5%	15.0%	7.7%	4.5%	4.8%
Global/regional integration	10.4%	13.3%	13.5%	13.6%	14.3%
Job creation/employment	16.7%	20.8%	19.2%	15.9%	19.0%
Gender equity	8.3%	5.0%	13.5%	4.5%	14.3%
Agriculture and rural development*	36.5%	60.8%	34.6%	43.2%	61.9%

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground**

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Collaboration with the private sector	67	6.85	77	7.18	33	7.39	33	6.70	14	6.57
Being inclusive	74	7.86	91	8.12	35	7.60	40	7.60	16	8.25
Straightforwardness and honesty	72	7.99	88	8.15	37	8.14	40	7.75	16	8.50
Access to WBG staff and experts	74	8.24	89	8.61	37	8.16	41	8.12	17	8.94
Being a long-term partner	71	8.00	87	8.54	37	8.49	40	7.85	17	8.59
Responsiveness to needs	72	7.54	84	8.23	37	8.00	39	7.54	17	8.47
Collaboration with the Government	76	8.21	91	8.69	36	8.61	41	7.98	18	9.00
Flexibility when circumstances change	73	7.18	83	7.42	35	7.66	39	6.95	16	8.38
Collaboration with civil society	60	6.92	62	7.40	30	6.67	36	6.61	15	6.93
Treating clients and stakeholders in China with respect	72	7.68	86	8.45	34	8.12	39	7.97	17	8.29
Openness (sharing data and other information)	72	8.21	86	8.52	34	8.18	40	7.78	17	9.00
Collaboration with other donors and development partners	65	7.95	75	8.45	32	8.06	35	7.89	17	8.88

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in China	84	6.75	93	7.47	29	7.21	34	6.91	16	7.94

To what extent do you agree/disagree with the following statements about the World Bank Group in China? (1- Strongly disagree, 10- Strongly agree)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of China	77	7.60	91	7.95	31	8.10	34	7.71	15	7.60
The World Bank Group meets China's needs for knowledge services	79	7.86	87	7.85	32	7.78	37	7.70	15	7.27

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you believe that China received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?	57	7.58	79	7.41	21	8.14	24	7.96	10	6.80

(1-To no degree at all, 10-To a very significant degree)

**E. World Bank Group's Knowledge Work and Activities**

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Government Institutions	Local Government	CSO	Academia	Other
Weekly	9.9%	10.8%	6.7%	8.1%	5.6%
Monthly	24.2%	27.0%	11.1%	27.0%	38.9%
A few times a year	46.2%	36.0%	46.7%	48.6%	27.8%
Rarely	18.7%	20.7%	28.9%	13.5%	27.8%
Never	1.1%	5.4%	6.7%	2.7%	0.0%

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to China's specific development challenges and country circumstances	71	7.59	90	8.21	34	7.97	33	7.79	16	8.50

	Government Institutions		Local Government		CSO		Academia		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	79	7.71	103	8.17	40	7.75	37	8.05	18	7.94
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	79	7.97	104	8.72	39	8.51	37	8.65	18	8.67

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**F. The Future Role of The World Bank Group in China****Which of the following SHOULD the WBG do to improve its advice and guidance in China? (Choose no more than 3)**

Percentage of Respondents (Responses combined)	Government Institutions	Local Government	CSO	Academia	Other
Provide more adequate data/knowledge/statistics on your country's economy	18.2%	17.1%	24.4%	18.4%	16.7%
More public disclosure of its work	14.8%	14.4%	28.9%	13.2%	16.7%
Be less influenced by developed countries and their priorities	28.4%	18.0%	13.3%	28.9%	16.7%
Incorporate more innovative technologies into its work and support*	46.6%	52.3%	37.8%	26.3%	16.7%
Increase emphasis on capacity development*	45.5%	47.7%	28.9%	65.8%	44.4%
Be more willing to criticize government policies and reform efforts	14.8%	23.4%	26.7%	21.1%	27.8%
Be more sensitive toward political and social realities*	18.2%	11.7%	17.8%	21.1%	44.4%
Increase the level of country specific expertise	27.3%	30.6%	33.3%	31.6%	33.3%
Provide more real-time advice and guidance	39.8%	44.1%	40.0%	39.5%	33.3%
Other	3.4%	0.0%	2.2%	0.0%	5.6%

*Significantly different between stakeholder groups

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in China? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Government Institutions	Local Government	CSO	Academia	Other
NGOs/Community Based Organizations	18.2%	25.7%	28.9%	13.2%	44.4%
Donor community	3.4%	0.9%	8.9%	5.3%	5.6%
Media*	17.0%	7.3%	31.1%	13.2%	16.7%
Private sector	17.0%	18.3%	35.6%	23.7%	22.2%
Beneficiaries*	26.1%	23.9%	6.7%	15.8%	11.1%
Private foundations	2.3%	0.9%	6.7%	7.9%	0.0%
Youth/university groups	21.6%	18.3%	22.2%	23.7%	22.2%
Local government*	54.5%	78.9%	44.4%	47.4%	72.2%
Academia/think tanks/research institutes*	50.0%	39.4%	44.4%	78.9%	33.3%
The executive branch*	40.9%	37.6%	13.3%	26.3%	22.2%
Other*	2.3%	0.9%	0.0%	0.0%	16.7%
Don't know	2.3%	2.8%	2.2%	0.0%	0.0%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

Which would you say are your MAIN sources of news about economic and social development issues in China?
(Choose no more than 3)

Percentage of Respondents (Responses combined)	Government Institutions	Local Government	CSO	Academia	Other
Local television*	25.8%	39.1%	15.6%	42.1%	38.9%
International television	5.6%	7.3%	2.2%	2.6%	11.1%
Local radio news programs or bulletins*	27.0%	30.9%	11.1%	15.8%	38.9%
International radio news programs or bulletins	10.1%	8.2%	17.8%	10.5%	11.1%
Printed local newspapers	13.5%	9.1%	2.2%	5.3%	0.0%
Printed international newspapers	1.1%	0.9%	0.0%	2.6%	0.0%
Printed local periodicals	4.5%	4.5%	4.4%	10.5%	5.6%
Printed international periodicals	2.2%	2.7%	8.9%	7.9%	0.0%
Websites/apps of local TV	12.4%	16.4%	17.8%	13.2%	16.7%
Websites/apps of international TV	7.9%	3.6%	11.1%	5.3%	0.0%
Websites/apps of local radio companies	16.9%	12.7%	13.3%	10.5%	0.0%
Websites/apps of international radio companies*	5.6%	0.0%	17.8%	2.6%	16.7%
Websites/apps of local newspapers/magazines	29.2%	33.6%	15.6%	39.5%	16.7%
Websites/apps of international newspapers/ magazines	22.5%	12.7%	31.1%	28.9%	22.2%
Social media	71.9%	72.7%	66.7%	68.4%	61.1%
Blogs	2.2%	2.7%	4.4%	2.6%	11.1%
Other	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Government Institutions	Local Government	CSO	Academia	Other
World Bank Group's publications and other written materials	23.3%	25.5%	20.0%	44.7%	31.3%
e-Newsletters	16.7%	20.9%	26.7%	31.6%	18.8%
World Bank Group's seminars/workshops/ conferences	16.7%	20.9%	26.7%	31.6%	18.8%
World Bank Group's blogs	18.9%	8.2%	15.6%	7.9%	12.5%
World Bank Group's social media	20.0%	28.2%	33.3%	13.2%	12.5%
Direct contact with World Bank Group*	50.0%	40.9%	20.0%	31.6%	43.8%
World Bank Group's website*	45.6%	45.5%	40.0%	68.4%	31.3%
Webinars or online events hosted by the World Bank Group	21.1%	30.0%	26.7%	26.3%	31.3%
Interviews and press conferences for the China's media*	14.4%	20.0%	33.3%	7.9%	37.5%

*Significantly different between stakeholder groups

Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

Percentage of Respondents	Government Institutions	Local Government	CSO	Academia	Other
High speed/WiFi	94.3%	98.1%	100.0%	100.0%	94.1%
Dial-up	5.7%	1.9%	0.0%	0.0%	5.9%



Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	7.46	8.24
Overall, the World Bank Group currently plays a relevant role in development in China	7.31	7.77
The World Bank Group's work is aligned with what I consider the development priorities for China	7.32	7.83
Overall, please rate your impression of the effectiveness of the World Bank (IBRD/IDA) in China	7.66	8.33
Overall, please rate your impression of the effectiveness of the IFC in China	7.10	7.48
To what extent does the World Bank Group's work help to achieve development results in China?	7.21	7.81
To what extent does the World Bank Group influence the development agenda in China?	5.70	6.37
Collaboration with the private sector	6.98	7.01
Being inclusive	7.79	7.93
Straightforwardness and honesty	7.93	8.09
Access to WBG staff and experts	7.91	8.49
Being a long-term partner	8.21	8.29
Responsiveness to needs	7.75	7.94
Collaboration with the Government	8.22	8.50
Flexibility when circumstances change	7.06	7.44
Collaboration with civil society	7.16	6.92
Treating clients and stakeholders in China with respect	7.88	8.15
Openness (sharing data and other information)	8.32	8.29
Collaboration with other donors and development partners	8.11	8.22
The World Bank Group takes decisions quickly in China	7.13	7.17
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results) meet the needs of China	7.82	7.80
The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)	7.83	7.78
Are adaptable to China's specific development challenges and country circumstances	7.78	8.01
Overall, how significant a contribution do you believe the World Bank Groups knowledge work and activities make to development results in your country?	7.95	7.94
Overall, how would you rate the technical quality of the World Bank Groups knowledge work and activities?	8.33	8.50

Yellow highlight indicates significant difference between Yes and No means.

Appendix D: China FY22 COS Questionnaire



World Bank Group Country Survey FY 2022 – China

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in China or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in China, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in China.

A local independent consultant has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

BACKGROUND INFORMATION

Which of the following best describes your current affiliation? (Select only 1 response)			
1	Employee of Ministry, Ministerial Department, Implementation Agency	10	Financial Sector/Private Bank
2	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	11	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
3	Local Government Office or Staff	12	NGO/Community Based Organization
4	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	13	Professional/Trade association
5	Judicial System (e.g., courts)	14	Youth Group
6	State-Owned Enterprise	15	Academia/Research Institute/Think Tank
7	Bilateral Agency (e.g., embassy, diplomatic, military)	16	Media (press, radio, TV, web, etc.)
8	Multilateral Agency (UN, regional development bank)	17	Other (please specify): _____
9	Private Sector Organization		

Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)	
1	Yes
2	No

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in China? (Select only 1 response)	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL CONTEXT

A1. In general, would you say that China is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in China is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Please identify which of the following development priorities you consider the most important in China. (Choose no more than 5)			
1	Agriculture and rural development	16	Judiciary reform
2	Global/regional integration	17	Trade and exports
3	Global pandemics (e.g., COVID-19)	18	Food safety
4	Private sector development	19	Education
5	Energy	20	Information and communications technology
6	Anti-corruption	21	Pollution
7	Climate change (e.g., mitigation, adaptation)	22	Disease
8	Job creation/employment	23	Economic growth
9	Transport (e.g., roads, bridges, transportation)	24	Water and sanitation
10	Disaster risk management	25	National debt
11	Financial markets	26	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
12	Poverty reduction	27	Social protection (e.g., pensions, targeted social assistance)
13	Gender equity (closing the gap between women and men, and boys and girls)	28	Equality of opportunity (i.e., social inclusion)
14	Urban development	29	Natural resource management
15	Health		

SECTION A: OVERALL CONTEXT

A4. When economic and/or social reform efforts fail or are slow to take place in China, which of the following would you attribute this to? (Choose no more than 2)

1	Inadequate government accountability
2	Political pressures and obstacles
3	Reforms are not well thought out in light of country challenges
4	Pressure from outside interest groups (e.g., private sector, unions)
5	Inadequate donor coordination
6	Inadequate capacity in the government
7	Inadequate private sector participation
8	Inadequate citizen/civil society participation
9	Corruption
10	Other (please specify): _____

A5. To what extent, do you trust each of the following groups to do what is right?

		To no degree at all										To a very significant degree										Don't know
		1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	China's Central Bank	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Youth organizations	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in China?											
		Not familiar at all								Extremely familiar	
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group's work in China?												
		Strongly disagree								Strongly agree		Don't know
B2	Overall, the World Bank Group currently plays a relevant role in development in China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in China.												
		Not effective at all								Very effective		Don't know
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in China?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

B6. To what extent does the World Bank Group influence the development agenda in China?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only 1 response)											
1	To a fully sufficient degree										
2	To a somewhat sufficient degree										
3	To a somewhat insufficient degree										
4	To a very insufficient degree										
5	Don't know										

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. When thinking about the World Bank Group's role in China, which activity do you VALUE the most? (Choose no more than 2)

1	Donor coordination
2	Capacity development related to World Bank Group supported projects
3	Technical assistance
4	Mobilizing third party financial resources
5	Global advocacy
6	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
7	Implementation support
8	Formal policy advice, studies, analyses
9	Financial resources
10	Data and statistics
11	Bringing together different groups of stakeholders
12	Promoting knowledge sharing
13	Other (please specify): _____

B9. When thinking about how the World Bank Group can have the most impact on development results in China, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in China? (Choose no more than 5)

1	Health	16	Anti-corruption
2	Climate change (e.g., mitigation, adaptation)	17	Social protection (e.g., pensions, targeted social assistance)
3	Poverty reduction	18	Trade and exports
4	Financial markets	19	Economic growth
5	Global pandemics (e.g., COVID-19)	20	Urban development
6	Information and communications technology	21	Pollution
7	Disaster risk management	22	Education
8	Water and sanitation	23	Private sector development
9	Equality of opportunity (i.e., social inclusion)	24	Natural resource management
10	Disease	25	Transport (e.g., roads, bridges, transportation)
11	Judiciary reform	26	Global/regional integration
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	27	Job creation/employment
13	National debt	28	Gender equity (closing the gap between women and men, and boys and girls)
14	Food safety	29	Agriculture and rural development
15	Energy		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)			
1	Public-private partnerships	9	Financial advisory solutions
2	Investment bank	10	Asset manager
3	Innovation and entrepreneurship	11	Venture capital
4	World Bank	12	Multi-lateral financial institution
5	Development institution	13	None of the above
6	Private sector solutions	14	Don't know
7	Thought leader	15	Other (please specify): _____
8	Impact investor		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help China solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
C2	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Treating clients and stakeholders in China with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent do you agree/disagree with the following statements?													
		Strongly disagree					Strongly agree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
C14	The World Bank Group takes decisions quickly in China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Working with the World Bank Group increases China's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in China?												
		Strongly disagree								Strongly agree		Don't know
C22	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results) meet the needs of China	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C23	The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C24. To what extent do you believe that China received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												Don't know	
		Not effective at all										Very effective	
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Disease	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Natural resource management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Food safety	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. How effectively does the World Bank Group support China's efforts ... ?												
		Not effectively at all								Very effectively		Don't know
		1	2	3	4	5	6	7	8	9	10	
1	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)											<input type="checkbox"/>
2	To develop better and stronger data collection/ analytics systems within the Government											<input type="checkbox"/>

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are adaptable to China's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHINA

F1. Which of the following SHOULD the WBG do to improve its advice and guidance in China? (Choose no more than 3)

1	Provide more adequate data/knowledge/statistics on your country's economy
2	More public disclosure of its work
3	Be less influenced by developed countries and their priorities
4	Incorporate more innovative technologies into its work and support
5	Increase emphasis on capacity development
6	Be more willing to criticize government policies and reform efforts
7	Be more sensitive toward political and social realities
8	Increase the level of country specific expertise
9	Provide more real-time advice and guidance
10	Other (please specify): _____

F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in China? (Choose no more than 3)

1	NGOs/Community Based Organizations	7	Youth/university groups
2	Donor community	8	Local government
3	Media	9	Academia/think tanks/research institutes
4	Private sector	10	The executive branch
5	Beneficiaries	11	Other (please specify): _____
6	Private foundations	12	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. Which would you say are your MAIN sources of news about economic and social development issues in China? (Choose no more than 3)

1	Local television	10	Websites/apps of international TV
2	International television	11	Websites/apps of local radio companies
3	Local radio news programs or bulletins	12	Websites/apps of international radio companies
4	International radio news programs or bulletins	13	Websites/apps of local newspapers/magazines
5	Printed local newspapers	14	Websites/apps of international newspapers/magazines
6	Printed international newspapers	15	Social media (e.g., Weibo, Wechat, Baidu)
7	Printed local periodicals	16	Blogs
8	Printed international periodicals	17	Other (please specify): _____
9	Websites/apps of local TV		

G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	8	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	9	Interviews and press conferences for the China's media
5	World Bank Group's social media		

G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	High speed/WiFi
2	Dial-up

G4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Please identify the primary specialization of your work. (Select only 1 response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Demographics, migration
7	Jobs	19	Trade and competitiveness
8	Energy	20	Finance and markets
9	Environment, natural resources	21	Communications, public affairs
10	Climate change	22	Generalist (specialized in multiple sectors)
11	Water, sanitation	23	Other (please specify): _____
12	Gender		

H2. What's your gender?	
1	Female
2	Male

H3. Within your organization, would you describe yourself as	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

H4. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H5. Which best represents your geographic location?	
1	Beijing
2	Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei
3	Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang
4	Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi

Thank you for completing the survey!