



World Bank Group Jordan Opinion Survey FY 2022

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Jordan or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Jordan, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Jordan.

A local independent firm MMIS Management Consultants has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid in your responses to the survey.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES, THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

BACKGROUND INFORMATION

**Which of the following best describes your current affiliation?
(Select only 1 response)**

1	Royal Hashemite Court	12	Multilateral Agency (UN, regional development bank)
2	Office of the Prime Minister	13	Private Sector Organization
3	Office of a Minister	14	Financial Sector/Private Bank
4	Office of a member of Parliament/Legislative body	15	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
5	Employee of Ministry, Ministerial Department, Implementation Agency	16	NGO/Community Based Organization
6	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	17	Professional/Trade association
7	Local Government Office or Staff	18	Faith-Based Group
8	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	19	Youth Group
9	Judicial System (e.g., courts)	20	Academia/Research Institute/Think Tank
10	State-Owned Enterprise	21	Media (press, radio, TV, web, etc.)
11	Bilateral Agency (e.g., embassy, diplomatic, military)	22	Other (please specify): _____

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)

1	Yes
2	No

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work within Jordan? (Select relevant agency/agencies in response)

1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Jordan is headed in?

1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Jordan is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

A3. Please identify which of the following development priorities you consider the most important in Jordan. (Choose no more than 5)

1	Economic growth	15	COVID-19 emergency health response
2	Transport (e.g., roads, bridges, transportation)	16	Food security
3	Private sector development	17	Water and sanitation
4	Energy	18	Education
5	Job creation/employment	19	Information and communications technology
6	Environment and natural resource management	20	Finance and competitiveness
7	Global/regional cooperation	21	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Poverty reduction	22	Trade and exports
9	Gender equity	23	Social protection (e.g., pensions, targeted social assistance)
10	Debt management	24	Youth engagement
11	Municipal/local development	25	Equality of opportunity (i.e., social inclusion)
12	Health	26	Promoting economic opportunities for women
13	Agriculture and rural development	27	Streamlining Public-Private Partnerships in development projects
14	Climate change (e.g., mitigation, adaptation)	28	Refugee response

SECTION A: OVERALL CONTEXT

A4a. When economic and/or social reforms have been successful in Jordan, which of the following would you attribute this to? (Choose no more than 4)

1	Private sector participation in design
2	Design of reform fits country challenges
3	Coordination between international partners to support reforms
4	Capacity in the government/institutions for implementation
5	Sufficient citizen/civil society participation in the reform process
6	Continuous support to reform, across several governments
7	Adaptive project management approaches that allow for gradual improvement of decisions and practices by learning from intermediate results
8	Effective monitoring and oversight of progress/results
9	Other (please specify): _____

A4b. When economic and/or social reform efforts fail or are slow to show results in Jordan, which of the following would you attribute this to? (Choose no more than 4)

1	Inadequate private sector participation
2	Reforms are not well designed based on country challenges
3	Inadequate coordination between international partners to support reforms
4	Inadequate capacity in the government/institutions for implementation
5	Inadequate citizen/civil society participation in the reform process
6	Frequent changes of Government leadership and lack of continued commitment
7	Corruption
8	Lack of monitoring and oversight of progress/results
9	Other (please specify): _____

SECTION A: OVERALL CONTEXT

A5. To what extent, do you trust each of the following groups to do what is right?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Parliament	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	International private sector companies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Domestic/local private sector companies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Domestic/local civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Domestic/local traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Jordan?

		Not familiar at all										Extremely familiar
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10	
2	The International Finance Corporation (IFC)	1	2	3	4	5	6	7	8	9	10	
3	The Multilateral Investment Guarantee Agency (MIGA)	1	2	3	4	5	6	7	8	9	10	
4	International Centre for Settlement of Investment Disputes (ICSID)	1	2	3	4	5	6	7	8	9	10	

B2. What do you see as the primary mission/objective of the World Bank Group in Jordan (Choose no more than 2)

1	Provide financing support to Jordan to support development and growth
2	Poverty reduction
3	Support Government capacities
4	Support the Jordanian people
5	Promote private sector development
6	Provide analytics, knowledge, and technical assistance on development issues
7	Support and advocate economic reforms
8	Promote inclusive development and shared prosperity
9	Expand and improve service delivery
10	Build or rehabilitate infrastructure
11	Other (please specify): _____

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Jordan?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B3	Overall, the World Bank Group currently plays a relevant role in development in Jordan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B4	The World Bank Group's work is aligned with what I consider the development priorities for Jordan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B5. Overall, please rate your impression of the effectiveness of these organizations in Jordan.

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The International Finance Corporation (IFC)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	The Multilateral Investment Guarantee Agency (MIGA)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	International Centre for Settlement of Investment Disputes (ICSID)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. To what extent does the World Bank Group's work help to achieve development results in Jordan?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B7. To what extent does the World Bank Group influence the development agenda in Jordan?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B8. To what extent do you believe that the World Bank Group's work and support helps create economic growth in Jordan (directly or indirectly) and jobs that Jordanians would aspire to have? (Select only 1 response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B9. To what extent do you believe that the World Bank Group's work and support helps the poorest in Jordan? (Select only 1 response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about the World Bank Group's role in Jordan, which activity do you VALUE the most? (Choose no more than 2)

1	Support for implementation of projects
2	Bringing together different groups of stakeholders
3	Mobilizing financial resources
4	Helping on difficult global development issues such as climate change or gender equality
5	Formal policy advice, studies, analyses
6	Donor coordination
7	Financial resources
8	Data and statistics
9	Capacity building support
10	Technical assistance
11	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
12	Promoting knowledge sharing between Jordan and other countries
13	Supporting private sector investment
14	Other (please specify): _____

B11. When thinking about how the World Bank Group can have the most impact on development results in Jordan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Jordan? (Choose no more than 5)

1	Economic growth	15	COVID-19 emergency health response
2	Transport (e.g., roads, bridges, transportation)	16	Food security
3	Private sector development	17	Water and sanitation
4	Energy	18	Education
5	Job creation/employment	19	Information and communications technology
6	Environment and natural resource management	20	Finance and competitiveness
7	Global/regional cooperation	21	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Poverty reduction	22	Trade and exports
9	Gender equity	23	Social protection (e.g., pensions, targeted social assistance)
10	Debt management	24	Youth engagement
11	Municipal/local development	25	Equality of opportunity (i.e., social inclusion)
12	Health	26	Promoting economic opportunities for women
13	Agriculture and rural development	27	Streamlining Public-Private Partnerships in development projects
14	Climate change (e.g., mitigation, adaptation)	28	Refugee response

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B12. What do you immediately think of when you hear about the IFC? (Choose no more than 3)

1	Innovation and entrepreneurship	9	Asset manager
2	World Bank	10	Multi-lateral financial institution
3	Public-private partnerships	11	Financial advisory solutions
4	Development institution	12	Impact investor
5	Investment bank	13	None of the above
6	Private sector solutions	14	Don't know
7	Thought leader	15	Other (please specify): _____
8	Venture capital		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Jordan solve its most complicated development challenges?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

To what extent is the World Bank Group an effective development partner in Jordan, in terms of each of the following?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C2	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Treating clients and stakeholders in Jordan with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements?

		Strongly disagree					Strongly agree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	The World Bank Group takes decisions quickly in Jordan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C21	Working with the World Bank Group increases Jordan's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Jordan?

		Strongly disagree										Strongly agree	Don't know
C22	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loans, Trust Funds, Program-for-Results) meet the needs of Jordan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C23	The World Bank Group meets Jordan's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

C24. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to Jordan in mitigating the socio-economic impacts of refugees in the country? (Choose no more than 2)

1	Health sector infrastructure and services
2	Employment generation and economic opportunities
3	Education sector infrastructure and services
4	Water sector infrastructure and services
5	Business development
6	Access to finance
7	Electricity sector infrastructure and services
8	Debt management
9	Local/municipal development
10	Social inclusion/social cohesion
11	Other (please specify): _____
12	Don't know

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Jordan? *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Environment and natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Global/regional cooperation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Stability and security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Gender equity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Debt management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	COVID-19 emergency health response	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Finance and competitiveness	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Youth engagement	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Promoting economic opportunities for women	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Streamlining Public-Private Partnerships in development projects	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Refugee response	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you reference World Bank Group's analytic work and data in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Jordan, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are adaptable to Jordan's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN JORDAN

F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Jordan? (Choose no more than 3)

1	Provide more adequate data/knowledge/statistics on your country's economy
2	Increase emphasis on capacity development
3	Be more sensitive toward political and social realities
4	Increase the level of country specific expertise
5	More public disclosure of its work
6	Be more willing to criticize government policies and reform efforts
7	Provide more real-time advice and guidance
8	Consult more broadly with civil society and the public
9	Incorporate more innovative technologies into its work and support
10	Other (please specify): _____

F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Jordan? (Choose no more than 3)

1	Media	8	Academia/think tanks/research institutes
2	NGOs/Civil society	9	Youth/university groups
3	Private sector	10	International partners
4	WBG Project Beneficiaries	11	Private foundations
5	Local government	12	Other (please specify): _____
6	Parliament	13	Don't know
7	National government		

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. Which would you say are your MAIN sources of news about economic and social development issues in Jordan? (Choose no more than 3)

1	Local television	10	Websites/apps of international TV
2	International television	11	Websites/apps of local radio companies
3	Local radio news programs or bulletins	12	Websites/apps of international radio companies
4	International radio news programs or bulletins	13	Websites/apps of local newspapers/magazines
5	Printed local newspapers	14	Websites/apps of international newspapers/magazines
6	Printed international newspapers	15	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok, Instagram)
7	Printed local periodicals	16	Blogs
8	Printed international periodicals	17	Other (please specify): _____
9	Websites/apps of local TV		

G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	8	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	9	Interviews and press conferences for the Jordan's media
5	World Bank Group's social media		

G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	High speed/WiFi
2	Dial-up

G4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

SECTION G: COMMUNICATION AND INFORMATION SHARING

G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Please identify the primary specialization of your work. (Select only 1 response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H2. What's your gender?	
1	Female
2	Male

H3. Within your organization, would you describe yourself as	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

H4. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

SECTION H: BACKGROUND INFORMATION

H5. Which best represents your geographic location?	
1	Amman Governorate
2	Irbid Governorate
3	Zarqa Governorate
4	Mafraq Governorate
5	Ajloun Governorate
6	Jerash Governorate
7	Madaba Governorate
8	Balqa Governorate
9	Karak Governorate
10	Tafila Governorate
11	Ma'an Governorate
12	Aqaba Governorate

Thank you for completing the survey!