



## **World Bank Group Country Survey FY 2022 – Mozambique**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Mozambique or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Mozambique, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Mozambique.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## BACKGROUND INFORMATION

<b>Which of the following best describes your current affiliation? (Select only 1 response)</b>			
1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

**Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)**

1	Yes
2	No

**If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Mozambique? (Select only 1 response)**

1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION A: OVERALL CONTEXT

<b>A1. Do you think that economic opportunity for citizens in Mozambique is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A2. Listed below are a number of development priorities in Mozambique.</b>			
<b>Please identify which of the following you consider the most important development priorities in Mozambique. (Choose no more than 5)</b>			
1	Gender based violence	18	National debt
2	Global pandemics (e.g., COVID-19)	19	Information and communications technology
3	Ending conflicts (including stabilization and reconstruction)	20	Social cohesion
4	Social protection (e.g., pensions, targeted social assistance)	21	Transport (e.g., roads, bridges, transportation)
5	Gender equity (closing the gap between women and men, and boys and girls)	22	Agriculture and rural development (including agro-processing)
6	Private sector development	23	Trade and exports
7	Education	24	Crime and violence (including kidnaps)
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	25	Natural resource management (including non-renewables)
9	Global/regional integration	26	Climate change (e.g., mitigation, adaptation)
10	Food security	27	Poverty reduction
11	Urban development (including solid waste management)	28	Anti-corruption
12	Energy (i.e., access to reliable energy)	29	Judiciary reform
13	Water and sanitation (including access to water services)	30	Economic growth
14	Pollution	31	Effective local governance and institutions
15	Job creation/employment	32	Disaster risk management
16	Health (i.e., access to affordable health care)	33	Equality of opportunity (i.e., social inclusion)
17	Financial markets (i.e., access to financial services)	34	Disease (e.g., Malaria, Tuberculosis)

## SECTION A: OVERALL CONTEXT

**A3. The COVID-19 pandemic has stressed many aspects of Mozambique's growth and development. In which areas would you like to see the Mozambique government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3)**

1	Providing direct financial support to businesses (business support packages)
2	Ensuring that girls and women have equal access to health care/health services
3	Social safety nets, including providing direct financial and non-financial (e.g., food, healthcare supplies, etc.) support to citizens
4	Fair and equal distribution of a COVID-19 vaccine
5	Economic growth
6	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
7	Education
8	Nutrition/food security
9	Healthcare
10	Public service delivery (e.g., strengthening policies, institutions)
11	Ensuring sustainable business growth and job creation
12	Ensuring that girls and women have equal access to job opportunities
13	Other (please specify): _____

**A4. When economic and/or social reform efforts fail or are slow to take place in Mozambique, which of the following would you attribute this to? (Choose no more than 2)**

1	Pressure from outside interest groups (e.g., private sector, unions)
2	Ongoing conflict and instability
3	Inadequate funding
4	Corruption
5	Political pressures and obstacles
6	Inadequate level of private sector participation
7	Inadequate level of citizen/civil society participation
8	Inadequate level of donor coordination
9	Reforms are not well thought out in light of country challenges
10	Inadequate level of government accountability
11	Inadequate level of capacity in the government
12	Other (please specify): _____

## SECTION A: OVERALL CONTEXT

A5. To what extent do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Regional development banks (e.g., African Development Bank, China Exim Bank in Africa, BADEA, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Mozambique's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of these organizations in Mozambique?</b>											
		Not familiar at all									Extremely familiar
		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IDA)										
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm										

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Mozambique?</b>												
		Strongly disagree									Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B2</b>	Overall, the World Bank Group currently plays a relevant role in development in Mozambique											<input type="checkbox"/>
<b>B3</b>	The World Bank Group's work is aligned with what I consider the development priorities for Mozambique											<input type="checkbox"/>

<b>B4. Overall, please rate your impression of the effectiveness of these organizations in Mozambique.</b>												
		Not effective at all									Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IDA)											<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm											<input type="checkbox"/>

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Mozambique?</b>												
		1									10	<input type="checkbox"/>
		To no degree at all						To a very significant degree			Don't know	

<b>B6. To what extent does the World Bank Group influence the development agenda in Mozambique?</b>												
		1									10	<input type="checkbox"/>
		To no degree at all						To a very significant degree			Don't know	

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Mozambique? (Select only 1 response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. When thinking about the World Bank Group's role in Mozambique, which activity do you VALUE the most? (Choose no more than 2)**

1	Strategy formulation
2	Donor coordination
3	Global advocacy
4	Bringing together different groups of stakeholders
5	Capacity development related to World Bank Group supported projects
6	Technical assistance
7	Formal policy advice, studies, analyses
8	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
9	Financial resources
10	Data and statistics
11	Promoting knowledge sharing
12	Implementation support
13	Mobilizing third party financial resources
14	Other (please specify): _____

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B9. When thinking about how the World Bank Group can have the most impact on development results in Mozambique, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Mozambique? (Choose no more than 5)**

1	Gender equity (closing the gap between women and men, and boys and girls)	18	Transport (e.g., roads, bridges, transportation)
2	Security/stabilization/reconstruction	19	Natural resource management (including non-renewables)
3	Health (i.e., access to affordable health care)	20	Disease (e.g., Malaria, Tuberculosis)
4	Private sector development	21	Agriculture and rural development (including agro-processing)
5	Education	22	Trade and exports
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Crime and violence (including kidnaps)
7	Energy (i.e., access to reliable energy)	24	Judiciary reform
8	Water and sanitation (including access to water services)	25	Economic growth
9	Pollution	26	Disaster risk management
10	Job creation/employment	27	Equality of opportunity (i.e., social inclusion)
11	Financial markets (i.e., access to financial services)	28	Effective local governance and institutions
12	Social protection (e.g., pensions, targeted social assistance)	29	Information and communications technology
13	Global/regional integration	30	Social cohesion
14	Food security	31	Climate change (e.g., mitigation, adaptation)
15	Urban development (including solid waste management)	32	Poverty reduction
16	Gender based violence	33	National debt
17	Global pandemics (e.g., COVID-19)	34	Anti-corruption

**B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)**

1	Development institution	9	Impact Investor
2	Investment Bank	10	Venture Capital
3	Asset Manager	11	Innovation and Entrepreneurship
4	Multi-lateral financial institution	12	Public-private partnerships
5	Private Sector Solutions	13	None of these
6	World Bank	14	Other (please specify): _____
7	Financial Advisory Solutions	15	Do not have enough information to say
8	Thought leader		

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Mozambique solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
To no degree at all										To a very significant degree		Don't know

<b>To what extent is the World Bank Group an effective development partner in Mozambique, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
<b>C2</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C3</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Treating clients and stakeholders in Mozambique with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	Acting with compassion and empathy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C19</b>	Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	Measuring results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Mozambique?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>C21</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Mozambique												<input type="checkbox"/>
<b>C22</b>	The World Bank Group meets Mozambique's needs for knowledge services (e.g., research, analysis, data, technical assistance)												<input type="checkbox"/>

How effectively does the World Bank Group support Mozambique's efforts ... ?													
		Not effectively at all										Very effectively	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>C23</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection), including at the municipal level												<input type="checkbox"/>
<b>C24</b>	To develop better and stronger data collection/analytics systems within the Government, including at the national statistics institutions												<input type="checkbox"/>
<b>C25</b>	To strengthen the country's crisis preparedness												<input type="checkbox"/>

C26. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Cabo Delgado, Mozambique?													
		1	2	3	4	5	6	7	8	9	10		
		To no degree at all										To a very significant degree	Don't know
													<input type="checkbox"/>

C27. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Cabo Delgado, Mozambique? (Choose no more than 2)	
1	Social cohesion
2	Public services
3	Macro issues (fiscal accounts, balance of payments, etc.)
4	Health
5	Supporting poor and marginalized local communities
6	Jobs
7	Education
8	Business development
9	Infrastructure
10	Other (please specify): _____
11	Don't know

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

<b>D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Mozambique? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</b>													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development (including solid waste management)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy (i.e., access to reliable energy)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Water and sanitation (including access to water services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Health (i.e., access to affordable health care)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Financial markets (i.e., access to financial services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Agriculture and rural development (including agro-processing)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Crime and violence (including kidnaps)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Natural resource management (including non-renewables)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Disease (e.g., Malaria, Tuberculosis)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
31	Effective local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
32	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D2. The World Bank Group has provided fast track support to Mozambique related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:**

		Not effective at all										Very effective	N/A	Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Supporting health interventions for saving lives											<input type="checkbox"/>	<input type="checkbox"/>	
2	Education (e.g., transitioning to remote learning, ensuring access to water, hygiene, etc.)											<input type="checkbox"/>	<input type="checkbox"/>	
3	Protecting poor people (social assistance/social safety nets)											<input type="checkbox"/>	<input type="checkbox"/>	
4	Ensuring sustainable business growth and job creation											<input type="checkbox"/>	<input type="checkbox"/>	
5	Strengthening policies, institutions and investments for rebuilding better											<input type="checkbox"/>	<input type="checkbox"/>	
6	Macroeconomic stability and transparent debt management											<input type="checkbox"/>	<input type="checkbox"/>	

**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

<b>In Mozambique, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>												
		<b>To no degree at all</b>					<b>To a very significant degree</b>					<b>Don't know</b>
<b>E1</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E2</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are adaptable to Mozambique's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>E7. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>Not significant at all</b>									<b>Very significant</b>	<b>Don't know</b>	

<b>E8. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>Very low technical quality</b>									<b>Very high technical quality</b>	<b>Don't know</b>	

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MOZAMBIQUE

### F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Mozambique? (Choose no more than 3)

1	Offer more real-time advice and guidance
2	Help to bring discipline/effective supervision to implementation of World Bank Group projects
3	Increase the level of World Bank Group staffing in Mozambique's office
4	Offer more innovative knowledge products and services
5	Collaborate more effectively with Government clients (e.g., national, state, local)
6	Work faster
7	Reduce the complexity of obtaining World Bank Group financing
8	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
9	Offer more innovative financial products and services
10	Engage more effectively with private sector
11	Ensure greater selectivity in its work
12	Provide more adequate data/knowledge/statistics/figures on Mozambique's economy
13	Engage more effectively with civil society (e.g., NGOs, CBOs)
14	Increase the level of capacity development in the country
15	Engage more directly with beneficiaries
16	Improve the quality of its experts as related to Mozambique's specific challenges
17	Other (please specify): _____

### F2. In addition to the regular relations with the national government, which THREE of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 3)

1	Local government	9	Emerging donors
2	Donor community	10	UN agencies
3	NGOs/Community Based Organizations	11	Regional organizations (e.g., SADC, African Union, CPLP)
4	Beneficiaries	12	Foundations
5	Youth/university groups	13	Media
6	Private sector	14	Peace keeping forces
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MOZAMBIQUE

<b>F3. Please answer the following questions: (Choose no more than 3 for each column)</b>			
		<b>A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Mozambique?</b>	<b>B. Which THREE areas below would benefit most from other donors in Mozambique?</b>
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender-based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Human capital (education, health, social protection)	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
6	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
8	Ending conflicts/reconciliation/stability	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G1. How would you prefer to receive information from the World Bank Group? (Choose no more than 3)</b>			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Mozambique's media

## SECTION H: BACKGROUND INFORMATION

### H1. Please identify the primary specialization of your work. (Select only 1 response)

1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

### H2. What's your gender?

1	Female
2	Male

### H3. Within your organization, would you describe yourself as ....

1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

### H4. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

### H5. Which best represents your geographic location?

1	Maputo
2	Southern Mozambique
3	Center of Mozambique
4	Northern Mozambique

**Thank you for completing the survey!**