



World Bank Group Country Survey FY 2022 – Peru

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Peru or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Peru, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Peru.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

BACKGROUND INFORMATION

**Which of the following best describes your current affiliation?
(Select only 1 response)**

1	Office of the President or Presidency of the Council of Ministers	12	Private Sector Organization
2	Office of a Minister	13	Financial Sector/Private Bank
3	Office of a member of Parliament/Legislative body	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)

1	Yes
2	No

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Peru? (Select only 1 response)

1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Peru is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Peru is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

A3. Please identify which of the following development priorities you consider the most important in Peru. (Choose no more than 5)

1	Climate change (e.g., mitigation, adaptation)	14	Job creation/employment
2	Anti-corruption	15	Urban development
3	Transport (e.g., roads, bridges, transportation)	16	Education
4	Energy	17	Economic growth
5	Information and communications technology	18	Health
6	Natural resource management	19	Social protection (e.g., pensions, targeted social assistance)
7	Crime and violence	20	Water and sanitation
8	Poverty reduction	21	Equality of opportunity (i.e., social inclusion)
9	Global pandemics (e.g., COVID-19)	22	Gender equity (closing the gap between women and men, and boys and girls)
10	Financial markets	23	Disaster risk management
11	Agriculture and rural development	24	Judiciary reform
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	25	Private sector development
13	Food security		

A4. When economic and/or social reform efforts fail or are slow to take place in Peru, which of the following would you attribute this to? (Choose no more than 2)

1	Corruption
2	Political pressures and obstacles
3	Reforms are not well thought out in light of country challenges
4	Inadequate government accountability
5	Inadequate capacity in the government
6	Inadequate citizen/civil society participation
7	Inadequate private sector participation
8	Pressure from outside interest groups (e.g., private sector, unions)
9	Inadequate donor coordination
10	Other (please specify): _____

SECTION A: OVERALL CONTEXT

A5. To what extent, do you trust each of the following groups to do what is right?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Peru's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Peru?

		Not familiar at all								Extremely familiar	
		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IBRD)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
4	The Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10
5	The Central American Bank for Economic Integration (CABEI/BCiE)	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Peru?

		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B2	Overall, the World Bank Group currently plays a relevant role in development in Peru	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Peru	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Peru.

		Not effective at all								Very effective		Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IBRD)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The Central American Bank for Economic Integration (CABEI/BCiE)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Peru?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B6. To what extent does the World Bank Group influence the development agenda in Peru?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Peru? (Select only 1 response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. When thinking about the World Bank Group's role in Peru, which activity do you VALUE the most? (Choose no more than 2)

1	Promoting knowledge sharing
2	Financial resources
3	Bringing together different groups of stakeholders
4	Formal policy advice, studies, analyses
5	Implementation support
6	Data and statistics
7	Capacity development related to World Bank Group supported projects
8	Technical assistance
9	Global advocacy
10	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Peru, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Peru?

(Choose no more than 5)

1	Financial markets	14	Economic growth
2	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15	Health
3	Climate change (e.g., mitigation, adaptation)	16	Social protection (e.g., pensions, targeted social assistance)
4	Gender equity (closing the gap between women and men, and boys and girls)	17	Agriculture and rural development
5	Information and communications technology	18	Water and sanitation
6	Crime and violence	19	Natural resource management
7	Urban development	20	Transport (e.g., roads, bridges, transportation)
8	Equality of opportunity (i.e., social inclusion)	21	Food security
9	Judiciary reform	22	Poverty reduction
10	Energy	23	Anti-corruption
11	Global pandemics (e.g., COVID-19)	24	Job creation/employment
12	Private sector development	25	Disaster risk management
13	Education		

B10. What do you immediately think of when you hear about the IFC?

(Choose no more than 3)

1	Development institution	9	Asset manager
2	Private sector solutions	10	Innovation and entrepreneurship
3	World Bank	11	Multi-lateral financial institution
4	Public-private partnerships	12	Financial advisory solutions
5	Investment bank	13	None of the above
6	Impact investor	14	Don't know
7	Thought leader	15	Other (please specify): _____
8	Venture capital		

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Peru solve its most complicated development challenges?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

To what extent is the World Bank Group an effective development partner in Peru, in terms of each of the following?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C2	Collaboration with the private sector											<input type="checkbox"/>
C3	Being inclusive											<input type="checkbox"/>
C4	Straightforwardness and honesty											<input type="checkbox"/>
C5	Access to WBG staff and experts											<input type="checkbox"/>
C6	Being a long-term partner											<input type="checkbox"/>
C7	Responsiveness to needs											<input type="checkbox"/>
C8	Collaboration with the Government											<input type="checkbox"/>
C9	Flexibility when circumstances change											<input type="checkbox"/>
C10	Collaboration with civil society											<input type="checkbox"/>
C11	Treating clients and stakeholders in Peru with respect											<input type="checkbox"/>
C12	Openness (sharing data and other information)											<input type="checkbox"/>
C13	Collaboration with other donors and development partners											<input type="checkbox"/>

To what extent do you agree/disagree with the following statements?

		Strongly disagree					Strongly agree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C14	The World Bank Group takes decisions quickly in Peru											<input type="checkbox"/>
C15	The World Bank Group's approvals and reviews are done in a timely fashion											<input type="checkbox"/>
C16	The World Bank Group's conditions on its lending are reasonable											<input type="checkbox"/>
C17	The World Bank Group disburses funds promptly											<input type="checkbox"/>
C18	The World Bank Group's Environmental and Social Framework requirements are reasonable											<input type="checkbox"/>
C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)											<input type="checkbox"/>
C20	The World Bank Group measures results effectively											<input type="checkbox"/>
C21	Working with the World Bank Group increases Peru's institutional capacity											<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Peru?

		Strongly disagree										Strongly agree	Don't know
C22	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds) meet the needs of Peru	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C23	The World Bank Group meets Peru's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

C24. To what extent do you believe that Peru received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Peru? *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Judiciary reform	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Peru, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are adaptable to Peru's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN PERU

F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Peru? (Choose no more than 3)

1	Provide more adequate data/knowledge/statistics on your country's economy
2	Incorporate more innovative technologies into its work and support
3	Increase emphasis on capacity development
4	Provide more real-time advice and guidance
5	Increase the level of country specific expertise
6	More public disclosure of its work
7	Be more willing to criticize government policies and reform efforts
8	Be less influenced by developed countries and their priorities
9	Be more sensitive toward political and social realities
10	Other (please specify): _____

F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Peru? (Choose no more than 3)

1	Academia/think tanks/research institutes	8	The executive branch
2	Donor community	9	Faith-based organizations
3	NGOs/Community Based Organizations	10	Beneficiaries
4	Private sector	11	Youth/university groups
5	Local government	12	Private foundations
6	Media	13	Other (please specify): _____
7	Parliament	14	Don't know

F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Peru has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)

1	Training health workers
2	Support the distribution of vaccines
3	Support the purchase of vaccines
4	Support community and stakeholder engagement to address misinformation and stigma
5	Assess country's readiness for vaccine distribution
6	Help to strengthen health systems
7	Other (please specify): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. Which would you say are your MAIN sources of news about economic and social development issues in Peru? (Choose no more than 3)

1	Local television	5	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)
2	International radio news programs or bulletins	6	Blogs
3	Printed local newspapers	7	Other (please specify): _____
4	Websites/apps of local TV		

G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's Twitter account	8	World Bank Group's events (seminars/workshops/conferences/webinars/online events)
4	World Bank Group's blogs	9	Information about the WBG in Peru's media (interviews, press conferences, news, etc.)
5	World Bank Group's Facebook page		

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Please identify the primary specialization of your work. (Select only 1 response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H2. What's your gender?	
1	Female
2	Male
3	Non-binary
4	Prefer not to say

H3. Within your organization, would you describe yourself as	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

H4. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H5. Which best represents your geographic location?	
1	Lima
2	Other region

Thank you for completing the survey!

