



## **World Bank Group Country Survey FY 2022 – Rwanda**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Rwanda or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Rwanda, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Rwanda.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## BACKGROUND INFORMATION

**Which of the following best describes your current affiliation?  
(Select only 1 response)**

1	Office of the President, Prime Minister	12	Private Sector Organization
2	Office of a Minister	13	Financial Sector/Private Bank
3	Office of a member of Parliament/Legislative body	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Implementation Units (PIU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

**Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country? (If you answered NO to this question, please proceed to the next page)**

1	Yes
2	No

**If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Rwanda? (Select only 1 response)**

1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION A: OVERALL CONTEXT

### A1. In general, would you say that Rwanda is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

### A2. Do you think that economic opportunity for citizens in Rwanda is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

### A3. Please identify which of the following development priorities you consider the most important in Rwanda. (Choose no more than 5)

1	Job creation/employment	16	Disease
2	National debt	17	Anti-corruption
3	Transport (e.g., roads, bridges, transportation)	18	Food security
4	Climate change (e.g., mitigation, adaptation)	19	Financial markets
5	Information and communications technology	20	Global pandemics (e.g., COVID-19)
6	Private sector development	21	Water and sanitation
7	Global/regional integration	22	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Energy	23	Education
9	Pollution	24	Disaster risk management
10	Agriculture and rural development	25	Trade and exports
11	Poverty reduction	26	Social protection (e.g., pensions, targeted social assistance)
12	Natural resource management	27	Economic growth
13	Urban development	28	Equality of opportunity (i.e., social inclusion)
14	Health	29	Gender equity (closing the gap between women and men, and boys and girls)
15	Judiciary reform	30	Gender based violence

## SECTION A: OVERALL CONTEXT

### A4. When economic and/or social reform efforts fail or are slow to take place in Rwanda, which of the following would you attribute this to? (Choose no more than 2)

1	Inadequate citizen/civil society participation
2	Reforms are not well thought out in light of country challenges
3	Inadequate donor coordination
4	Corruption
5	Inadequate government accountability
6	Pressure from outside interest groups (e.g., private sector, trade unions)
7	Inadequate private sector participation
8	Inadequate capacity in the government
9	Political pressures and obstacles
10	Other (please specify): _____

### A5. To what extent, do you trust each of the following groups to do what is right?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national/local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Rwanda's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Local civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

### B1. How familiar are you with the work of these organizations in Rwanda?

		Not familiar at all										Extremely familiar
1		1	2	3	4	5	6	7	8	9	10	
1	The World Bank (IBRD/IDA)											
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm											

### To what extent do you agree/disagree with the following statements about the World Bank Group's work in Rwanda?

		Strongly disagree										Strongly agree	Don't know
B2	Overall, the World Bank Group currently plays a relevant role in development in Rwanda	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Rwanda	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

### B4. Overall, please rate your impression of the effectiveness of these organizations in Rwanda.

		Not effective at all										Very effective	Don't know
1	The World Bank (IBRD/IDA)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

### B5. To what extent does the World Bank Group's work help to achieve development results in Rwanda?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

### B6. To what extent does the World Bank Group influence the development agenda in Rwanda?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

### B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Rwanda? (Select only 1 response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B8. When thinking about the World Bank Group's role in Rwanda, which activity do you VALUE the most? (Choose no more than 2)**

1	Data and statistics
2	Global advocacy
3	Bringing together different groups of stakeholders
4	Mobilizing third party financial resources
5	Technical assistance
6	Formal policy advice, studies, analyses
7	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
8	Promoting knowledge sharing
9	Donor coordination
10	Financial resources
11	Implementation support
12	Capacity development related to World Bank Group supported projects
13	Other (please specify): _____

**B9. When thinking about how the World Bank Group can have the most impact on development results in Rwanda, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Rwanda? (Choose no more than 5)**

1	Water and sanitation	16	Gender based violence
2	Anti-corruption	17	Energy
3	Food security	18	Judiciary reform
4	Climate change (e.g., mitigation, adaptation)	19	Social protection (e.g., pensions, targeted social assistance)
5	Poverty reduction	20	Trade and exports
6	Disaster risk management	21	Education
7	Information and communications technology	22	Pollution
8	Global/regional integration	23	Agriculture and rural development
9	Financial markets	24	Economic growth
10	Transport (e.g., roads, bridges, transportation)	25	Global pandemics (e.g., COVID-19)
11	Urban development	26	Gender equity (closing the gap between women and men, and boys and girls)
12	Equality of opportunity (i.e., social inclusion)	27	Natural resource management
13	Disease	28	Health
14	Private sector development	29	Job creation/employment
15	National debt	30	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

### B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)

1	Financial advisory solutions	9	Investment bank
2	Innovation and entrepreneurship	10	Asset manager
3	Thought leader	11	Private sector solutions
4	Public-private partnerships	12	Multi-lateral financial institution
5	Impact investor	13	None of the above
6	Development institution	14	Don't know
7	Venture capital	15	Other (please specify): _____
8	World Bank		

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

**C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Rwanda solve its most complicated development challenges?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**To what extent is the World Bank Group an effective development partner in Rwanda, in terms of each of the following?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>C2</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C3</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Treating clients and stakeholders in Rwanda with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**To what extent do you agree/disagree with the following statements?**

		Strongly disagree					Strongly agree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>C14</b>	The World Bank Group takes decisions quickly in Rwanda	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C19</b>	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C20</b>	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C21</b>	Working with the World Bank Group increases Rwanda's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>



## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

**To what extent do you agree/disagree with the following statements about the World Bank Group in Rwanda?**

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>C22</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results) meet the needs of Rwanda												<input type="checkbox"/>
<b>C23</b>	The World Bank Group meets Rwanda's needs for knowledge services (e.g., research, analysis, data, technical assistance)												<input type="checkbox"/>

**C24. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Rwanda? (Choose no more than 2)**

1	Infrastructure
2	Supporting poor and marginalized local communities
3	Jobs
4	Health
5	Education
6	Macro issues (fiscal accounts, balance of payments, etc.)
7	Business development
8	Public services
9	Social cohesion
10	Other (please specify): _____
11	Don't know

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Rwanda?** *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Disease	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Natural resource management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Pollution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Gender based violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D2. How effectively does the World Bank Group support Rwanda's efforts ... ?													
		Not effectively at all										Very effectively	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)												<input type="checkbox"/>
2	To develop better and stronger data collection/ analytics systems within the Government												<input type="checkbox"/>

**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

**E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In Rwanda, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	Are adaptable to Rwanda's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN RWANDA

**F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Rwanda? (Choose no more than 3)**

1	Be more sensitive toward political and social realities
2	Increase the level of country specific expertise
3	Incorporate more innovative technologies into its work and support
4	Provide more adequate data/knowledge/statistics on your country's economy
5	Increase emphasis on capacity development
6	Provide more real-time advice and guidance
7	More public disclosure of its work
8	Be less influenced by developed countries and their priorities
9	Be more willing to criticize government policies and reform efforts
10	Other (please specify): _____

**F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Rwanda? (Choose no more than 3)**

1	NGOs/Civil Society Organizations (CSOs)	8	Youth/universities
2	Local government	9	Parliament
3	Faith-based organizations	10	Beneficiaries
4	Private sector	11	Donor community
5	Private foundations	12	Other (please specify): _____
6	Academia/think tanks/research institutes	13	Don't know
7	Media		

**F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Rwanda has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)**

1	Help to strengthen health systems
2	Support the purchase of vaccines
3	Assess country's readiness for vaccine distribution
4	Support the distribution of vaccines
5	Training health workers
6	Support community and stakeholder engagement to address misinformation and stigma
7	Other (please specify): _____

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. Which would you say are your MAIN sources of news about economic and social development issues in Rwanda? (Choose no more than 3)

1	Local television	10	Websites/apps of international TV
2	International television	11	Websites/apps of local radio stations
3	Local radio news programs or bulletins	12	Websites/apps of international radio stations
4	International radio news programs or bulletins	13	Websites/apps of local newspapers/magazines
5	Printed local newspapers	14	Websites/apps of international newspapers/magazines
6	Printed international newspapers	15	Social media (e.g., Facebook, Twitter, YouTube, WhatsApp, TikTok)
7	Printed local periodicals	16	Blogs
8	Printed international periodicals	17	Other (please specify): _____
9	Websites/apps of local TV		

### G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	8	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	9	Interviews and press conferences for the Rwanda's media
5	World Bank Group's social media		

### G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	High speed/WiFi
2	Dial-up

### G4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

## SECTION G: COMMUNICATION AND INFORMATION SHARING

**G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?**

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Please identify the primary specialization of your work. (Select only 1 response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H2. What's your gender?</b>	
1	Female
2	Male

<b>H3. Within your organization, would you describe yourself as ....</b>	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

<b>H4. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H5. Which best represents your geographic location?</b>	
1	Kigali City
2	Northern Province
3	Estern Province
4	Southern Province
5	Western Province

**Thank you for completing the survey!**