

QUESTIONNAIRE NUMBER **id**

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<p style="text-align: center;">THE WORLD BANK GROUP INDONESIA INFORMAL SECTOR ENTERPRISE SURVEY QUESTIONNAIRE 2023</p>

GPS Coordinates (recorded automatically)	
GPS	gps

Time (recorded automatically): **sc4my**

Day (dd)	Month (mm)	Year (yyyy)	Hour (00 to 23)	Minutes (00 to 59)

LISTING QUESTIONNAIRE

INTERVIEWER: APPROACH ALL POTENTIAL BUSINESSES AND STRUCTURES IN THE BLOCK, INCLUDING HOUSEHOLDS. YOU MUST LIST ALL BUSINESS OPERATIONS THAT ARE COVERED BY THE STUDY. THIS INCLUDES LISTING BY OBSERVATION REFUSALS AND UNAVAILABLE BUSINESSES.

C.1a INTERVIEWER: PLEASE INDICATE THE TYPE OF PREMISES WHERE BUSINESS TAKES PLACE

1	Household
2	Non-household with permanent structure
3	Non-household with temporary structure, including stalls or stands
4	Non-fixed premises, including hawkers

**c1
a**

**A.4 INTERVIEWER: WHAT IS THE MAIN OBSERVED BUSINESS ACTIVITY?
WHERE THE ACTIVITY IS NOT OBVIOUS BY OBSERVATION, PLEASE BRIEFLY TALK TO THE PERSON OPERATING THE BUSINESS TO LEARN MORE ABOUT THE TYPE OF ACTIVITY. IF THERE IS MORE THAN ONE BUSINESS OR ACTIVITY, SELECT THE BUSINESS OR ACTIVITY WITH THE HIGHEST VALUE OF SALES.**

		Main business	
Making of goods (Manufacturing) a41a==1	Manufacturing of clothes or shoes	1	a4m
	Baker (manufacturing of baked food)	2	
	Manufacturing of coffee, sugar, oil, dry fruits and other processed foods (exclude restaurants, street food-sellers)	3	
	Manufacturing of handicrafts	4	
	Manufacturing of furniture	5	
	Manufacturing of metal products	6	
	Manufacturing of household items	7	
	Manufacturing of tools and instruments	8	
	Other manufacturing (specify a4x)	14	
Selling of goods a41a==2	Selling of agricultural products	151	a4r
	Selling of animals or raw meat	152	
	Selling of food products for immediate consumption (street food seller, restaurants, catering)	153	
	Reselling of finished food products or groceries	154	
	Selling of clothes or household items	16	
	Selling of business/computer/phone services	17	
	Selling of other goods (specify a4x)	18	
Provide services of	Transport services	19	a4s
	Cleaning and washing services	20	
	Hairdressers and barber shops	21	

a41a==3	Professional services (including internet services)	22
	Repair of motor vehicles and motorcycles	231
	Repair of machinery and equipment	232
	Repair of computers, personal and household goods	233
	Construction	24
	Other services (specify a4x)	30

INTERVIEWER, IF NEEDED, READ THE FOLLOWING:

Good day: I'm conducting a study with IPSOS INDONESIA on behalf of the World Bank to measure how many businesses are located in this neighborhood.

Sc.0 INTERVIEWER: PLEASE INDICATE THE TYPE OF INTERVIEW.

Willing to participate in the listing	1	
Refusal to the listing	2	GO TO Sfr (at the end)
Respondent previously answered survey	3	Duplicate
The business is unavailable	4	GO TO Sfr (at the end)

Sc.2 In [insert last calendar month], how many people worked in this business?
INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF APPLICABLE.

	Number	DON'T KNOW (SPONTANEOUS)
Number of people working in this business	Sc2	-9

Sc.3a Is this business formally registered and in possession of firms registration number (TDP - tanda daftar perusahaan) or firms unique id (NIB -nomor induk berusaha)?

Yes	1	TERMINATE
No	2	
REFUSAL (SPONTANEOUS)	-8	GO TO Sfr (at the end)
sc3a		

Lf. QUESTIONNAIRE

INTERVIEWER: READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING.

You have been randomly selected to participate in a survey that will help to develop policies for businesses like yours in **Indonesia**. This survey consists of questions on several topics and will take 15-20 minutes to complete.

INTERVIEWER: IS THE RESPONDENT WILLING TO PARTICIPATE IN THE QUESTIONNAIRE?

- 1. YES
- 2. NO

B. GENERAL INFORMATION

B.0 Are you the main owner of this business or activity?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

b0

B.1 How many owners does this business or activity have?

Number of owners in this business	b1	<i>IF 1 GO TO B.2a</i>
DON'T KNOW (SPONTANEOUS)	-9	

B.2 How many owners are female?

Number of female owners	b2	<i>GO TO B.3</i>
DON'T KNOW (SPONTANEOUS)	-9	<i>GO TO B.3</i>

THE TOTAL NUMBER OF FEMALE OWNERS SHOULD BE LESS THAN OR EQUAL TO B.1

B.2a Is the owner a female?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

b2a

owner **VARIABLE: IF B0=1, owner TAKES THE VALUE OF "YOU", IF B0=2 owner TAKES THE VALUE OF "THE LARGEST OWNER"**

you
the largest owner

B.3 In which year did this business or activity originally start?
INTERVIEWER: ENTER YEAR IN FOUR DIGITS

Year business activity started	b3
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DON'T KNOW (SPONTANEOUS)	-9
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B.4 Did [owner] start this business or activity?

Yes	1	GO TO B.8
No	2	
DON'T KNOW (SPONTANEOUS)	-9	

b4

IDB.1 How many people, including the owner and family members, worked in this business or activity at startup?
INTERVIEWER: INCLUDE RESPONDENT WHEN APPLICABLE

	Number
Number of people working at start-up	IDb1
DON'T KNOW (SPONTANEOUS)	-9

B.6 Please indicate if any of the following were reasons why [owner] started this business or activity:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPONTANEOUS)
Convenience of location and/or working hours b6a	1	2	-9
The opportunity to start and develop a profitable business b6b	1	2	-9
To have a secondary source of income b6c	1	2	-9
Unable to find another source of income b6d	1	2	-9

B.8 What was the main source of money to [start] this business or activity?
INTERVIEWER: READ OUT

Own funds	1
Friends or relatives	2
Moneylenders	3
Microfinance institutions	4
Banks	5
Remittances	6
Other sources	7
DOES NOT APPLY (SPONTANEOUS)	-7
DON'T KNOW (SPONTANEOUS)	-9

b8

B.8a What was [owner]'s occupation prior to this business or activity?
INTERVIEWER: READ OUT

Worked for someone else in the same type of business or activity	1
Worked for someone else in a different type of business or activity	2

Self-employed in a different type of business or activity	3
Self-employed in the same type of business or activity	4
Unemployed	5
Other (e.g., housewife, student, etc.)	6
DON'T KNOW (SPONTANEOUS)	-9

b8a

B.9 What is the [owner]'s age?

	Years
Age of main [owner]	b9
DON'T KNOW (SPONTANEOUS)	-9

B.10 How many years of experience working in this activity does the [owner] have?
INTERVIEWER: IF LESS THAN ONE YEAR, RECORD 1

	Number of years
[owner]'s years of experience	b10
DON'T KNOW (SPONTANEOUS)	-9

B.11 What is [owner]'s highest level of completed education?
INTERVIEWER: READ OUT
[TO BE MODIFIED BY COUNTRY]

No schooling	1
Incomplete primary school	2
Complete primary school	3
Complete secondary school (secondary school certificate, vocational, or technical)	4
Complete tertiary (university bachelors or more)	5
DON'T KNOW (SPONTANEOUS)	-9

b11

B.12 For how many years [has] the [owner] lived in this city?
INTERVIEWER: IF LESS THAN ONE YEAR, RECORD 1

	Number of Years
Number of years	b12
ENTIRE LIFE	-5
DOES NOT LIVE IN THIS CITY	-7
DON'T KNOW (SPONTANEOUS)	-9

GO TO B.14

GO TO B.14

GO TO B.14

B.13a Name of city, town, province or country [owner] lived before moving to this city?

		Name of city, province or country
Name of city, town, province or country		b13ax
DON'T KNOW (SPONTANEOUS)		-9

B.14 How many people live in [owner]'s household other than [owner]?
INTERVIEWER: INCLUDE RESPONDENT IF APPLICABLE

		Number
Number of household members of the [owner]		b14
DON'T KNOW (SPONTANEOUS)		-9

B.15 How many of [owner]'s household members are less than 6 years old?

		Number
Household members who are less than 6 years old		b15
DON'T KNOW (SPONTANEOUS)		-9

B.16 [Is the]/ [Are] [owner] the primary income earner of the household?

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	
EQUAL INCOME EARNER	-5	

b16

B.17 Does the [owner] currently have a job with either a temporary or permanent contract?
INTERVIEWER: INCLUDE EMPLOYMENT IN EITHER THE PRIVATE OR PUBLIC SECTOR

Yes	1	GO TO B.22
No	2	
DON'T KNOW (SPONTANEOUS)	-9	

b17

B.18 [Has the] [owner] ever had a job with a temporary or permanent contract?

Yes	1	
No	2	GO TO B.20
DON'T KNOW (SPONTANEOUS)	-9	GO TO B.20

b18

B.19 When was the last year the [owner] had a job with a temporary or permanent contract?

	Year
Year main owner had job with temporary or permanent contract	b19
DON'T KNOW (SPONTANEOUS)	-9

INTERVIEWER: ENTER YEAR IN FOUR DIGITS

B.20 In the past two years, did the [owner] actively look for a job with a temporary or permanent contract?

Yes	1	
No	2	GO TO B.22
DON'T KNOW (SPONTANEOUS)	-9	GO TO B.22

b20

B.21 Did the [owner] get the job?

Yes	1	
No	2	
DON'T KNOW (SPONTANEOUS)	-9	

b21

B.22 How many of the [owner]'s household members, other than the [owner], have a job with a temporary or permanent contract?

	Number	
Main owner's household members with job with temporary or permanent contract	b22	GO TO IR.4
NONE	0	
DON'T KNOW (SPONTANEOUS)	-9	

B.23 Have any of the [owner]'s household members ever had a job with a temporary or permanent contract?

Yes	1	
No	2	GO TO IR.4
DON'T KNOW (SPONTANEOUS)	-9	GO TO IR.4

b23

B.24 When was the last year the [owner]'s household members had a job with a temporary or permanent contract?
INTERVIEWER: ENTER YEAR IN FOUR DIGITS

	Year
Year [owner]'s household members had job with temporary or permanent contract	b24

DON'T KNOW (SPONTANEOUS)	-9
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IR.4 Does this business or activity keep written business records?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

ir4

K.3 Are the accounts of the business or activity kept separately from the household expenses?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

k3

C. LOCATION AND INFRASTRUCTURE

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

We now turn to another topic

INTERVIEWER: GO TO C.31 IF c1a=4 (business with no fixed premises, including hawkers)

INTERVIEWER: ASK THE FOLLOWING ONLY IF c1a=1 (business within household premises) otherwise go to c3

C.1a Which of the following are reasons the business or activity is located within household premises:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPONTANEOUS)
It costs less to run a business from home. c1a1	1	2	-9
It is easier to manage family responsibilities along with work. c1a2	1	2	-9
There is no benefit to working outside the household premises. c1a3	1	2	-9
It is safer and more secure. c1a4	1	2	-9
It minimizes the chance of being identified by tax authorities c1a5	1	2	-9

C.3 What is the main reason for the choice of location for this business or activity?
INTERVIEWER: READ OUT

Access to customers	1
Access to food and toilets	2
Access to water and electricity	3
Safety	4
Freedom from harassment	5
Other	6
DON'T KNOW (SPONTANEOUS)	-9

C.4 [Does the] [owner] own the location or space occupied by the business or activity?

Yes	1	<i>GO TO C.31</i>
No	2	
DON'T KNOW (SPONTANEOUS)	-9	

c4

C.5 Does this business or activity pay any fee or rent for the location or space it occupies?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

c5

C.31 Does this business or activity require electricity to produce goods or provide services?

Yes	1	<i>GO TO C.38</i>
No	2	
DON'T KNOW (SPONTANEOUS)	-9	

c31

C.31a Is the business or activity connected to the electricity grid?

Yes	1	<i>GO TO C.32</i>
No	2	
DON'T KNOW (SPONTANEOUS)	-9	

c31a

C.31b2 How does this business or activity pay for electricity?
INTERVIEWER: READ OUT

Cash or check (include bank transfers)	1
Through an app using credit or debit card	2
No payment for electricity	3
Included in the rent	4
Mobile money	5
DON'T KNOW (SPONTANEOUS)	-9

c31b2

C.32 In [insert last calendar month], did this business or activity experience power outages?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

c32

C.38 Does this business or activity use water for its activity, aside from typical consumption and hygiene?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

GO TO C.42

c38

C.39 In **[insert last calendar month]**, did this business or activity experience insufficient water supply?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

c39

C.42 At the present time, does this business or activity use:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPONTANEOUS)
Computers (laptop or desktop) or tablet c42a	1	2	-9
Cellphone or smartphone c42c	1	2	-9

D. SALES AND SUPPLIES

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:
The next topic to be covered is about this business or activity's sales and purchases.

D.4 In [insert last calendar month], what were the **total sales** of this business or activity?

	LCU
Last month's total sales	d4
DON'T KNOW (SPONTANEOUS)	-9

D.6 In a **regular month** last year, what were total sales for this business or activity?

	LCU
Regular month's total sales	d6
DON'T KNOW (SPONTANEOUS)	-9

D.7 In the month with the **lowest** sales last year, what were total sales for this business or activity?

	LCU
Slowest month's total sales	d7
DON'T KNOW (SPONTANEOUS)	-9

D.8 In the month with the **highest** sales last year, what were total sales for this business or activity?

	LCU
The highest total sales in a month	d8
DON'T KNOW (SPONTANEOUS)	-9

D.9 How many **months per year** does this business or activity normally operate?

	Months
Months of operation per year	d9
DON'T KNOW (SPONTANEOUS)	-9

D.10 How many **hours per week** does this business or activity normally operate?

	Hours
Hours of normal operation	d10
DON'T KNOW (SPONTANEOUS)	-9

**INTERVIEWER: READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:
I would now like to ask about relations and interactions with suppliers and customers.**

D.11a Does this business or activity produce or provide services under a contractual or other agreement for another business or person?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

d11a

IDD.1 Who are the **main** customers of this business or activities? **INTERVIEWER: READ OUT**

Individuals/people	1
Businesses with less than 5 employees	2
Businesses with 5 or more employees	3
DON'T KNOW (SPONTANEOUS)	-9

IDd1

IDD.2 Out of 10 typical customers, how many of them are non-Indonesians?

	Number
Number of non-Indonesian customers out of 10	IDd2
DON'T KNOW (SPONTANEOUS)	-9

IDD.3 Does this business or activity use any form of social media to communicate with:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPONTANEOUS)
Customers	IDd3a	2	-9
Suppliers	IDd3b	2	-9

D.13a Does this business or activity purchase its inputs or supplies from suppliers under a contractual or other agreement?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

d13a

IDD.4 Where do you **mainly** get your inputs, goods or supplies for this business?
INTERVIEWER: READ OUT

Buy from individuals/people	1
Buy from businesses with less than 5 employees	2
Buy from businesses with 5 or more employees	3
DOES NOT APPLY (SPONTANEOUS)	-7
DON'T KNOW (SPONTANEOUS)	-9

IDd4

IR. BUSINESS PRACTICES

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:
Now let's talk about how this business or activity is run.

IR.1 In the last three months, has this business or activity done any of the following:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPONTANEOUS)
Visited one of its competitor businesses to see what products they have available for sale. ir1a	1	2	-9
Asked existing customers whether there are any other products this business or activity should sell or produce. ir1b	1	2	-9
Talked with former customers to find out why they have stopped buying from this business or activity. ir1c	1	2	-9
Used any special offer to attract customers. ir1d	1	2	-9
Asked suppliers which products are selling well. ir1e	1	2	-9

IR.2 In the last **three months**, has this business or activity attempted to negotiate with a supplier for a lower price?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

ir2

IR.3 How frequently does this business or activity run out of stock of inventories or raw materials?
INTERVIEWER: READ OUT

Never, it always has enough on hand	1
Rarely	2
Sometimes	3
Frequently, at least once every three months	4
DON'T KNOW (SPONTANEOUS)	-9

ir3

IR.6 Does this business or activity have a written budget for monthly costs, such as rent, electricity, maintenance, transport and other costs?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

ir6

IR.7 Does this business or activity have a target for sales over the next year?

Yes	1	
No	2	GO TO IR.9
DON'T KNOW (SPONTANEOUS)	-9	GO TO IR.9

ir7

IR.8 How frequently does this business or activity compare actual sales to target?
INTERVIEWER: READ OUT

Never or do not compare	1
Once a year or less frequent	2
Two or three times a year	3
Monthly or more often	4
DON'T KNOW (SPONTANEOUS)	-9

ir8

IR.9 Has this business or activity made a budget of the costs it is likely to face next year?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

ir9

IR.10 Does this business or activity prepare a profit and loss statement at least once a year?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

ir10

K. FINANCE

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:
I would like to ask you a few questions about how this business or activity finances its operations.

K.4 In the last year, did this business or activity finance its day-to-day operations by using:
INTERVIEWER: READ OUT

	Yes	No	DON'T KNOW (SPONTANEOUS)
Moneylenders k4b	1	2	-9
Microfinance institutions k4c	1	2	-9
Banks k4d	1	2	-9
Friends or relatives k4e	1	2	-9

K.3b In the last year, did this business or activity buy inputs, goods or supplies on credit?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

k3b

K.3c In the last year, did this business or activity receive advances from customers?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

k3c

K.5 In the last year, did this business or activity sell goods or services on credit?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

K5

K.6 **[Insert reference period]**, did this business or activity buy any new or used machinery or equipment, vehicles or other means of transport?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

GO TO K.10

GO TO K.10

k6

K.8 [Insert reference period], has this business or activity financed the purchases of machinery or equipment, vehicles or other means of transport using:
INTERVIEWER: READ OUT

		Yes	No	DON'T KNOW (SPONTANEOUS)
Moneylenders	k8b	1	2	-9
Microfinance institutions	k8c	1	2	-9
Banks	k8d	1	2	-9
Friends or relatives	k8e	1	2	-9

K.10 Does the [owner] have a bank account to run this business or activity?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

k10

K.11 Does the [owner] use a separate bank account for the household?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

k11

K.11a In its current operations, does this business or activity use [mobile money]?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

GO TO K.12
GO TO K.12

K.11 Does this business or activity use [mobile money] to do the following:
INTERVIEWER: READ OUT

		Yes	No	DON'T KNOW (SPONTANEOUS)
Pay suppliers	k11b	1	2	-9
Save	k11c	1	2	-9
Pay utility bills	k11d	1	2	-9
Receive payments from customers	k11e	1	2	-9
Pay loans	k11f	1	2	-9
Pay its workers, including family members	k11g	1	2	-9

K.12 At this time, does this business or activity or the [owner] have a loan for the business or activity?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

GO TO K.17

GO TO K.17

k12

K.13 Referring to the most recently obtained loan, where did this business or activity get the loan from?
INTERVIEWER: READ OUT

Banks	1
Money lenders	2
Microfinance institutions	3
Input suppliers or customers	4
Friends or relatives	5
Others	6
DON'T KNOW (SPONTANEOUS)	-9
	k13

K.16 Referring only to the most recent loan, did the financing require a guarantee?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

k16

K.17 In the last year, did this business or activity apply for any loans?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

k17

K.18 What was the **main** reason why this business or activity did not apply for any loan?
INTERVIEWER: READ OUT

No need for a loan	1
Application procedures are complex	2
Interest rates are too high	3
Did not have required guarantees	4
Did not think it would be obtained because I am not registered	5
Other (SPONTANEOUS)	6
DON'T KNOW (SPONTANEOUS)	-9

k18

L. LABOR

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

Now I would like to ask you a few questions about the individuals who work in this business or activity

L.1 In [insert last calendar month], how many of the people worked in this business were:
INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF APPLICABLE

	Number	DON'T KNOW (SPONTANEOUS)
Paid	11a	-9
Unpaid	11b	-9

L.2.2 In [insert last calendar month], how many of the people who worked in this business or activity, including paid and unpaid workers were [owner]'s family members?
INTERVIEWER: EXCLUDE INTERVIEWEE

	Number	DON'T KNOW (SPONTANEOUS)
Family members	122	-9

L.6 In [insert last calendar month], how many females worked in this business or activity, including paid and unpaid workers?
INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF APPLICABLE

	Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid female workers	16	-9

L.3 In a **regular month** last year, how many people worked in this business or activity, including paid and unpaid workers?
INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF APPLICABLE

	Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid workers	13	-9

(INTERVIEWER: CHECK THAT THE SUM IS AT LEAST ONE)

L.4 In the **month with the highest number of people working** last year, how many people worked in this business, including paid and unpaid workers?
INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF APPLICABLE

	Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid workers (highest)	14	-9

L.5 In the **month with the lowest number of people working** last year, how many people worked in this business or activity, including paid and unpaid workers?
INTERVIEWER: INCLUDE FAMILY MEMBERS, OWNER AND RESPONDENT IF APPLICABLE

	Number	DON'T KNOW (SPONTANEOUS)
Paid and unpaid workers (lowest)	15	-9

L.7 How many of the people working in this business or activity (including [owner]) have the following skills?
INTERVIEWER: READ OUT

	Number	DON'T KNOW (SPONTANEOUS)
Can read	17a	-9
Can write	17b	-9
Can use a computer	17c	-9
Can speak a language other than their native language	17d	-9

R. REGISTRATION

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

We now turn to another topic.

ASK IF owner="you"

R.13 Are you aware of firms registration number (TDP - tanda daftar perusahaan) or firms unique id (NIB -nomor induk berusaha)?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

r13

R.2 Please indicate if any of the following is a reason why this business or activity is **not** in possession of a firms registration number (TDP - tanda daftar perusahaan) or firms unique id (NIB -nomor induk berusaha)

INTERVIEWER: READ OUT

		Yes	No	DON'T KNOW (SPONTANEOUS)
Cost and time to register	r2a	1	2	-9
Lack information about where and how to register	r2f	1	2	-9
No benefit to being registered	r2e	1	2	-9
Taxes if registered	r2b	1	2	-9
Inspections and meetings with officials if registered	r2c	1	2	-9
Informal payments needed if registered	r2d	1	2	-9
Exposure to more competition if registered	r2g	1	2	-9

R.3 Of the following reasons for **not** having a firms registration number (TDP - tanda daftar perusahaan) or firms unique id (NIB -nomor induk berusaha), please tell me which one, if any, currently represents the main reason

INTERVIEWER: PLEASE READ OUT

Cost and time to register	1
Lack information about where and how to register	2
No benefit to being registered	3
Taxes if registered	4
Inspections and meetings with officials if registered	5
Informal payments needed if registered	6
Exposure to more competition if registered	7

Main reason why business is not registered	r3
DON'T KNOW (SPONTANEOUS)	-9

R.6

As I read several options, please indicate if each one represents a benefit for your business or activity has a firms registration number (TDP - tanda daftar perusahaan) or firms unique id (NIB -nomor induk berusaha)

INTERVIEWER: READ OUT

	Yes	No	(SPONTANEOUS)	
			DON'T KNOW	DOES NOT APPLY
Better access to financing or loans r6a	1	2	-9	-7
Better access to raw materials, infrastructure services, and government services r6b	1	2	-9	-7
Lesser informal payments to pay r6c	1	2	-9	-7
Better access to potential customers r6d	1	2	-9	-7

R.10

How do this business or activity's prices compare to the prices of similar products or services supplied by **registered** businesses?

INTERVIEWER: READ OUT

This business offers lower prices	1
This business offers similar prices	2
This business offers higher prices	3
DON'T KNOW (SPONTANEOUS)	-9

r10**R.5**

Does this business or activity have to give gifts, informal payments or bribes to continue operating?

Yes	1
No	2
REFUSAL (SPONTANEOUS)	-8
DON'T KNOW (SPONTANEOUS)	-9

r5**IDR.1**

I am going to read a series of statements regarding taxes. Do you agree with the following statements:

INTERVIEWER: READ OUT EACH OPTION	Yes	No	(SPONTANEOUS)	
			DON'T KNOW	REFUSAL
The government always have the right to make businesses pay taxes. IDr1a	1	2	-9	-8
Businesses should refuse to pay taxes until they get better services from the government. IDr1b	1	2	-9	-8
It is important for businesses to pay taxes. IDr1c	1	2	-9	-8

IDR.2

Please indicate whether a firm which has not paid the taxes it owes to the government is:

READ OUT LOUD

Not wrong at all	1
Wrong, but understandable	2
Wrong, and punishable	3
DON'T KNOW (SPONTANEOUS)	-9
REFUSAL (SPONTANEOUS)	-8

IDr2

N. ASSETS

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

Now, I would like to ask you a few questions about costs and related items. All information you provide will be anonymized, and neither your name nor the name of your establishment will be used in any document based on this survey.

N.2 For [insert last calendar month], please provide the following information about this business or activity:

	LCU	DON'T KNOW (SPONTANEOUS)	DOESN'T APPLY (SPONTANEOUS)
Total cost of workers including salaries and any other form of payment	n2a	-9	-7
Total costs of electricity	n2c	-9	-7
Total cost of raw materials and supplies (if a41a==1)	IDn2a	-9	-7
Purchase of goods and services for resale in the same condition as received (if a41a==2)	IDn2b	-9	-7

N.3 In its current operations, does this business or activity use any machinery or equipment, regardless of whether they are owned, borrowed, or shared?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

n3

N.3b Which of the following best describes the machinery or equipment used by this business or activity?

Fully owned by the business owner only for use by the business	1
Fully owned by the business owner with shared use with the household (including other businesses)	2
Partially owned by the business owner and someone else	3
Fully owned by someone else	4
DON'T KNOW (SPONTANEOUS)	-9

n3b

N.4 In its current operations does this business or activity use vehicles?

Yes	1
No	2
DON'T KNOW (SPONTANEOUS)	-9

n4

N.4b Which of the following best describes the vehicles used by this business or activity?

Fully owned by the business owner only for use by the business	1
Fully owned by the business owner with shared use with the household (including other businesses)	2
Partially owned by the business owner and someone else	3
Fully owned by someone else	4
DON'T KNOW (SPONTANEOUS)	-9

n4b

SHOW ONLY IF TREATMENT=1

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

Businesses sometimes use items from their households such as food, fuel, electricity, or equipment. Please also consider these costs when answering the following questions.

N.7 In **[insert last completed month]**, this business made:
INTERVIEWR: READ OUT

A profit	1
A loss	2
Zero profit	3
DON'T KNOW (SPONTANEOUS)	-9

n7

N.7a In **[insert last completed month]**, what was the net **[profit or loss]** of this business or activity in LCU?

	LCU
The net [profit or loss] of this establishment in the last completed month	n7a
DON'T KNOW (SPONTANEOUS)	-9

A.15a Please complete the following information about the interviewee
Position of main respondent

Largest owner	1
Employee related to largest owner	2
Employee NOT related to largest owner	3
Other	4

a15a1a

	Years with the business or activity	Gender	Phone
Main respondent	a15a2a	a15a3a	IDa1

THE SURVEY ENDS HERE

THANK YOU VERY MUCH FOR YOUR COOPERATION.

A.1 Interviewer code

a12

A.2 Supervisor code

a2

A.15b Name of City

a15b

A.15c Name of neighborhood

a15c

A.15 Time face-to-face interview ends:

Day (dd)	Month (mm)	Hour (00 to 23)	Minutes (00 to 59)
a15d	a15m	a15h	a15min

INTERVIEWER COMMENTS:

a17x

(Problems occurred/extraordinary circumstances which could influence results)

RF. INFORMATION ON REFUSALS TO SHORT FORM

INFORMATION CODED BY ENUMERATOR IN THE CASE OF REFUSAL (A0 = 2)

Rf.4	HOW MANY PEOPLE ARE OBSERVED WORKING IN THE BUSINESS ACTIVITY? INCLUDE ALL PEOPLE OBSERVED CURRENTLY WORKING (INCLUDING RESPONDENT)
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	Number
Number of people observed working in the business	rf4

Rf.5	DOES THE BUSINESS HAVE ANY VISIBLE SIGNAGE, INCLUDING DISPLAYED PERMITS?
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Yes	1
No	2

rf5