



World Bank Group Country Survey FY 2024 – Burundi

The World Bank Group seeks your insights regarding our engagement and activities in Burundi. Our goal is to refine our country program to achieve greater impact and tangible results. As an integral partner, leader, and decision-maker, your perspective is invaluable.

We deeply value your participation in this crucial consultation. Your honest feedback will not only shape the future of our work in Burundi but also foster better development outcomes for the country. We are committed to sharing the findings of this survey with you, ensuring that your voice drives our initiatives forward.

To maintain the integrity and confidentiality of this process, we have engaged a reputable local firm to manage the survey logistics. Your responses will remain anonymous, and no feedback will be linked to any specific individual.

PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If more responses are chosen, data cannot be included in the analysis.

BACKGROUND INFORMATION

1. What is your primary professional affiliation? (Select only 1 response)	
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (National Assembly, Legislative body)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

2. How familiar are you with the work of these organizations in Burundi?		Not familiar at all										Very familiar
		1	2	3	4	5	6	7	8	9	10	
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	
3	United Nations	1	2	3	4	5	6	7	8	9	10	
4	European Union	1	2	3	4	5	6	7	8	9	10	
5	African Union	1	2	3	4	5	6	7	8	9	10	
6	African Development Bank (AfDB)	1	2	3	4	5	6	7	8	9	10	

3. Do you collaborate/work with the World Bank Group (WBG) in Burundi?	
1	Yes
2	No (please skip to A1)

4. Which of the following WBG agencies do you collaborate/work with in Burundi? (Select ALL that apply)	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN BURUNDI

A1. How much do you trust each of the following institutions to do what is right for Burundi?		Not at all										Very much	Don't know
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Burundi's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Regional development banks (African Development Bank (AfDB))	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Bilateral Organization (Japan International Cooperation Agency; GIZ – German development agency; US Agency for International Development; TradeMark East Africa)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Youth Organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A2. How effective is the World Bank Group (WBG) in helping Burundi achieve development results?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effective at all									Very effective	Don't know	

A3. How significant a contribution do you believe the WBG's <u>knowledge work</u> makes to development results in Burundi?											
<i>Knowledge work includes data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.</i>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant	Don't know	

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN BURUNDI

To what extent do you agree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
A4	The WBG currently plays a relevant role in development in Burundi											<input type="checkbox"/>
A5	The WBG's work is aligned with what I consider the development priorities for Burundi											<input type="checkbox"/>
A6	The WBG has a positive influence on shaping development policy in Burundi											<input type="checkbox"/>
A7	The WBG's work helps end poverty in Burundi											<input type="checkbox"/>

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN BURUNDI

B1. Which WBG instruments do you VALUE the most in Burundi? (Select up to 2)	
1	Mobilizing third-party financial resources (incl. both public and private)
2	Capacity development and training
3	Technical assistance and implementation support (incl. project design and implementation)
4	Financial resources (e.g., grants, budget support)
5	Knowledge and analytical products (e.g., data, reports, policy notes)
6	Development partner coordination
7	Convening / bringing together different groups of stakeholders
8	Other (please specify): _____

B2. Which areas should the WBG prioritize to have the most impact on development results in Burundi? (Select up to 5)			
1	Tourism development	12	Digital infrastructure development
2	Health / pandemic preparedness	13	Environment / natural resource management
3	Macroeconomic stability	14	Private sector development
4	Trade	15	Youth development
5	Debt management	16	Public sector governance
6	Transport infrastructure	17	Urban development
7	Energy	18	Social protection
8	Gender equity	19	Jobs
9	Agriculture / food security	20	Water / sanitation
10	Education	21	Other (please specify): _____
11	Climate change		

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN BURUNDI

Listed below are development areas where the WBG is engaged in Burundi, organized by major thematic clusters.

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Burundi? <i>(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")</i>		Not effective at all										Very effective	Don't know
B3. Human Development:		1	2	3	4	5	6	7	8	9	10		
1	Education: more resilient and equitable education systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Social protection: social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Social inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Burundi? <i>(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</i>		Not effective at all										Very effective	Don't know
B4. Infrastructure:		1	2	3	4	5	6	7	8	9	10		
1	Transport: roads, sustainable transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Water supply and sanitation infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Digital development: digital infrastructure, digital services, digital skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Urban development: urban planning, services, and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Energy / extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN BURUNDI

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **finance / institutions / economic growth** in Burundi?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

B5. Finance / Institutions / Economic growth:		Not effective at all										Very effective	Don't know
1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Debt sustainability: management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Trade: access to markets, tariffs, customs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Private sector development: business regulation, access to finance, improved competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Job creation / employment: labor policies, skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Regional integration: promote common physical and institutional infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **environmental sustainability** in Burundi?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

B6. Environmental Sustainability:		Not effective at all										Very effective	Don't know
1	Environment / natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Climate change: transition to a low-carbon economy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN BURUNDI

C1. To what extent is the WBG an effective development partner in terms of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Responsiveness to needs in Burundi											<input type="checkbox"/>
2	Access to WBG staff and experts											<input type="checkbox"/>
3	Flexibility when circumstances change in Burundi											<input type="checkbox"/>
4	Openness (sharing data and other information)											<input type="checkbox"/>
5	Being a long-term partner to Burundi											<input type="checkbox"/>

C2. To what extent is the WBG an effective development partner in Burundi, in terms of collaborating with the following groups?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	National government											<input type="checkbox"/>
2	Local government											<input type="checkbox"/>
3	Parliament / legislative branch											<input type="checkbox"/>
4	Private sector											<input type="checkbox"/>
5	Civil society (e.g., NGOs, CBOs)											<input type="checkbox"/>
6	Other donors and development partners (e.g., UN agencies, EU, African Development Bank, etc.)											<input type="checkbox"/>
7	Youth organizations											<input type="checkbox"/>
8	Academia / research centers											<input type="checkbox"/>

C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have a greater impact in Burundi? (Select up to 2)	
1	Local government
2	Parliament / legislative branch
3	Private sector
4	Other donors and development partners (e.g., UN agencies, EU, African Development Bank, etc.)
5	Civil society (e.g., NGOs, CBOs)
6	Youth organizations
7	Academia / research centers
8	Other (please specify): _____

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN BURUNDI

The following questions ask about **the WBG's financial support to Burundi**.

C4. To what extent do you agree with the following statements?													
<i>(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")</i>													
		Strongly disagree										Strongly agree	Don't know
1	The WBG's financial instruments (i.e., grants, budget support) meet the needs of Burundi	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The conditions of the WBG's financing are competitive compared to markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The WBG's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	The WBG effectively monitors and evaluates the projects it supports in Burundi	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

The following questions ask about **the WBG's knowledge work in Burundi**.

Knowledge work is WBG's non-lending activities that include data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.

C5. Have you ever used the WBG's knowledge work, including participating in workshops or training programs?	
1	Yes
2	No

C6. To what extent do you agree with the following statements?													
<i>(If you have NO exposure to, or experience with the WBG's knowledge work, please respond "Don't know")</i>													
		Strongly disagree										Strongly agree	Don't know
1	I am satisfied with the quality of the WBG's knowledge work in Burundi	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Working with the WBG increases Burundi's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG brings global expertise to Burundi as part of its knowledge work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG's knowledge work is tailored to Burundi's context	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	When I need to consult the WBG's knowledge work, I know how to find it	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION D: THE WORLD BANK GROUP IN BURUNDI GOING FORWARD

D1. In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Burundi? (Please be specific)

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SECTION E: WORLD BANK GROUP'S COMMUNICATION AND INFORMATION SHARING

E1. How would you prefer to receive communication from the WBG? (Select up to 2)

1	e-Newsletters	4	Direct messaging (e.g., WhatsApp)
2	Direct contact with staff (e.g., in person, virtually, phone, email)	5	Event / conference / seminar / workshop (in person or online)
3	Social media (e.g., Facebook, Twitter)	6	Other (please specify): _____

E2. Do you recall seeing or hearing anything about the WBG recently?

1	Yes
2	No (please skip to E5)

E3. If you answered "Yes" for E2, where do you recall seeing or hearing this information? (Select ALL that apply)

1	Television (TV)	7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)
2	Radio	8	Blogs
3	Newspapers (print or online)	9	Podcasts
4	Event / conference / seminar (in person or online)	10	e-Newsletters
5	WBG websites	11	Direct messaging (e.g., WhatsApp)
6	Social media	12	Other (please specify): _____

SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

E4. If you answered "Yes" for E2, what topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

1	Climate change
2	Pandemic preparedness
3	Job creation / employment
4	Human capital
5	Food security
6	Digital economy
7	Women empowerment
8	Youth development
9	Ending poverty in developing countries
10	WBG economic forecasts
11	Portfolio mid-term evaluation
12	Other (please specify): _____

E5. How concerned are you about the following potential impacts of climate change in Burundi?

		Not concerned at all	A little concerned	Somewhat concerned	Very concerned	NA
1	More frequent and intense wildfires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Decreased crop yields / increased food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	More frequent and severe droughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	More frequent and severe heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Air pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Extinction of plant / animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Land and forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Increased erosion of shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Coastal flooding due to sea level rise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Decreased water availability / quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION F: ADDITIONAL BACKGROUND INFORMATION

F1. What is the primary specialization of your work? (Select only 1 response)			
1	Education	10	Macroeconomics, fiscal / debt management
2	Health / pandemic preparedness	11	Private sector development / trade
3	Social protection	12	Environment / natural resource management
4	Gender equity	13	Climate change
5	Transport	14	Agriculture and food security
6	Water / sanitation	15	Urban development
7	Digital development	16	Legal / human rights
8	Energy	17	Generalist (specialize in multiple sectors)
9	Public sector governance	18	Other (please specify): _____

F2. What is your gender?	
1	Female
2	Male
3	Other
4	Prefer not to specify

F3. What is your age?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

F4. Which best represents your geographic location?	
1	Bujumbura
2	Gitega
3	Other

Thank you for completing this survey!