



## World Bank Group Country Survey FY 2024 – Comoros

The World Bank Group seeks your insights regarding our engagement and activities in Comoros. Our goal is to refine our country program to achieve greater impact and tangible results. As an integral partner, leader, and decision-maker, your perspective is invaluable.

We deeply value your participation in this crucial consultation. Your honest feedback will not only shape the future of our work in Comoros but also foster better development outcomes for the country. We are committed to sharing the findings of this survey with you, ensuring that your voice drives our initiatives forward.

To maintain the integrity and confidentiality of this process, we have engaged a reputable local firm to manage the survey logistics. Your responses will remain anonymous and no feedback will be linked to any specific individual.

**PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If more responses are chosen, data cannot be included in analysis.**

## BACKGROUND INFORMATION

1. What is your primary professional affiliation? (Select only 1 response)	
1	<b>Office of the President, Prime Minister, Minister</b>
2	<b>Office of a Parliamentarian</b> (National Assembly, Legislative body)
3	<b>Government Institution:</b> Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	<b>Local Government</b> Office or Staff
5	<b>Bilateral or Multilateral Agency</b> (e.g., embassy, development organization, development bank, UN Agency)
6	<b>Civil Society Organization:</b> local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	<b>Private Sector:</b> Private Company / Financial Sector Organization / Private Bank
8	<b>Academia / Research Centers</b>
9	<b>Media</b>
10	<b>Other</b> (please specify): _____

2. How familiar are you with the work of these organizations in Comoros?											
		Not familiar at all								Very familiar	
		1	2	3	4	5	6	7	8	9	10
1	World Bank Group	1	2	3	4	5	6	7	8	9	10
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10
3	United Nations	1	2	3	4	5	6	7	8	9	10
4	European Union	1	2	3	4	5	6	7	8	9	10
5	African Union	1	2	3	4	5	6	7	8	9	10
6	African Development Bank (AfDB)	1	2	3	4	5	6	7	8	9	10

3. Do you collaborate/work with the World Bank Group (WBG) in Comoros?	
1	Yes
2	No ( <i>please skip to A1</i> )

4. Which of the following WBG agencies do you collaborate/work with in Comoros? (Select ALL that apply)	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN COMOROS

<b>A1. How much do you trust each of the following institutions to do what is right for Comoros?</b>												Don't know
		Not at all										Very much
		1	2	3	4	5	6	7	8	9	10	
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Central Bank of Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	United Nations (e.g., WHO, UNDP, UNICEF, FAO, UNFPA, International Organization for Migration)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks (e.g., Trade Development Bank, African Development Bank, Afreximbank)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Bilateral and multilateral organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Traditional leaders (Grand notable)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

### A2. How effective is the World Bank Group (WBG) in helping Comoros achieve development results?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

### A3. How significant a contribution do you believe the WBG's knowledge work makes to development results in Comoros?

*Knowledge work includes data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.*

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

## SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN COMOROS

To what extent do you agree with the following statements?														
		Strongly disagree										Strongly agree		Don't know
<b>A4</b>	The WBG currently plays a relevant role in development in Comoros	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>A5</b>	The WBG's work is aligned with what I consider the development priorities for Comoros	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>A6</b>	The WBG has a positive influence on shaping development policy in Comoros	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>A7</b>	The WBG's work helps end poverty in Comoros	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN COMOROS

<b>B1. Which WBG instruments do you VALUE the most in Comoros? (Select up to 2)</b>	
1	Convening / bringing together different groups of stakeholders
2	Capacity development and training
3	Technical assistance and implementation support (incl. project design and implementation)
4	Financial resources (e.g., budget support, investment lending, grants, trust funds)
5	Mobilizing third party financial resources (incl. both public and private)
6	Donor coordination
7	Knowledge and analytical products (e.g., data, reports, policy notes)
8	Other (please specify): _____

<b>B2. Which areas should the WBG prioritize to have the most impact on development results in Comoros? (Select up to 5)</b>			
1	Gender equity	11	Digital infrastructure development
2	Water / sanitation	12	Private sector development
3	Health / pandemic preparedness	13	Environment / natural resource management
4	Transport infrastructure	14	Urban development
5	Energy	15	Social protection
6	Public sector governance	16	Jobs
7	Tourism development	17	Regional integration
8	Agriculture / food security	18	Debt management
9	Education	19	Other (please specify): _____
10	Climate change		

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN COMOROS

Listed below are development areas where the WBG is engaged in Comoros, organized by major thematic clusters.

How <b>EFFECTIVE</b> has the WBG been at achieving development results in each of these areas of <b>human development</b> in Comoros? <i>(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")</i>												
<b>B3. Human Development:</b>		Not effective at all									Very effective	Don't know
1	<b>Education:</b> support the Ministry of Education in the preparation and delivery of the Partnership Compact (PC), the Education Sector Analysis (ESA), and the Education Sector Development Plan (ESDP)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	<b>Health:</b> primary health systems; pandemic preparedness; improving primary health care infrastructure; strengthening institutions and governance; strengthening of disease surveillance and Health Management Information System; improving energy supply for health structures; Strengthening of health emergency coordination and structures	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	<b>Social protection:</b> increasing poor communities' access to safety net, nutrition, and community services; providing emergency cash transfers; improving the resilience of vulnerable households	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	<b>Social inclusion:</b> increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	<b>Gender equity:</b> close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN COMOROS

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **infrastructure** in Comoros?  
*(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

<b>B4. Infrastructure:</b>		<b>Not effective at all</b>										<b>Very effective</b>	<b>Don't know</b>
1	<b>Transport:</b> roads, bridges, sustainable transportation; improving maritime connectivity among the islands, ameliorating maritime transport resilience, installing proper infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Water</b> supply infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Digital development:</b> digital infrastructure, digital services, digital skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Urban development:</b> urban planning, services, and institutions (support the Government in developing the national urban planning and housing policy; revision of the town planning code and the Urban Development Plan)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Energy / extractives:</b> access to energy; increasing renewable energy generation capacity; improving the operational performance of the electric utility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN COMOROS

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **finance / institutions / economic growth** in Comoros?

(If you have **NO** exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

<b>B5. Finance / Institutions / Economic growth:</b>		<b>Not effective at all</b>										<b>Very effective</b>	<b>Don't know</b>
1	<b>Public sector governance:</b> improve state-owned enterprises governance and performance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Debt sustainability:</b> enhance debt management and public expenditure efficiency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Trade:</b> support the Government in accession to the World Trade Organization; access to markets, tariffs, customs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Private sector development:</b> business regulation, access to finance, improved competitiveness; strengthening selected value chains	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Job creation / employment:</b> promoting the development of Micro, Small, and Medium Enterprises (MSMEs); fostering women entrepreneurship	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	<b>Macroeconomic stability:</b> sustainable fiscal policy, strengthen resilience to shocks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	<b>Regional integration:</b> strengthening the institutional capacity of the Southern African Development Community (SADC) and participating countries to produce, disseminate, and use quality statistics while increasing regional harmonization and collaboration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	<b>Financial inclusion:</b> increasing access to and usage of financial services for adults	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: WORLD BANK GROUP’S WORK AND EFFECTIVENESS IN COMOROS**

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **environmental sustainability** in Comoros?

*(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)*

<b>B6. Environmental Sustainability:</b>		<b>Not effective at all</b>										<b>Very effective</b>	<b>Don't know</b>
1	<b>Climate change / Disaster management:</b> improving the management of water-related climate impacts; supporting the recovery and increasing disaster and climate resilience of public and private infrastructure in the areas affected by Cyclone Kenneth.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Agriculture and food security:</b> accelerate the transformation of agriculture and fostering productivity, sustainability, transparency, and resilience	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN COMOROS

<b>C1. To what extent is the WBG an effective development partner in terms of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
1	Responsiveness to needs in Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Flexibility when circumstances change in Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Being a long-term partner to Comoros	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C2. To what extent is the WBG an effective development partner in Comoros, in terms of collaborating with the following groups?</b>												
		To no degree at all					To a very significant degree					Don't know
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN COMOROS

**C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Comoros? (Select up to 2)**

1	Local government
2	Parliament / legislative branch
3	Private sector
4	Civil society (e.g., NGOs, CBOs)
5	Other donors and development partners
6	Academia / research centers
7	Youth organizations
8	Faith-based institutions
9	Other (please specify): _____

The following questions ask about **the WBG's financial support to Comoros**.

**C4. To what extent do you agree with the following statements?**  
*(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")*

		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			
1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) <b>meet the needs</b> of Comoros	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
2	The conditions of the WBG's financing are <b>competitive</b> compared to markets	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
3	The WBG <b>insists on accountability</b> through its lending (e.g., performance-based financing, resources tied to results)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
4	The WBG's <b>Environmental and Social Framework</b> requirements are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
5	The WBG effectively <b>monitors and evaluates</b> the projects it supports in Comoros	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN COMOROS

The following questions ask about **the WBG's knowledge work in Comoros**.

**Knowledge work** is WBG's non-lending activities that include data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.

<b>C5. Have you ever used the WBG's knowledge work, including participating in workshops or training programs?</b>	
1	Yes
2	No

<b>C6. To what extent do you agree with the following statements?</b>														
<i>(If you have NO exposure to, or experience with the WBG's knowledge work, please respond "Don't know")</i>														
		Strongly disagree										Strongly agree		Don't know
1	I am satisfied with the <b>quality</b> of the WBG's knowledge work in Comoros	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
2	Working with the WBG <b>increases</b> Comoros's institutional <b>capacity</b>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
3	The WBG brings <b>global expertise</b> to Comoros as part of its knowledge work	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
4	The WBG's knowledge work is <b>tailored</b> to Comoros's context	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
5	When I need to consult the WBG's knowledge work, I <b>know how to find it</b>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

## SECTION D: THE WORLD BANK GROUP IN COMOROS GOING FORWARD

<b>D1. In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros? (Please be specific)</b>	

## SECTION E: WORLD BANK GROUP'S COMMUNICATION AND INFORMATION SHARING

<b>E1. How would you prefer to receive communication from the WBG? (Select up to 2)</b>			
1	e-Newsletters	4	Direct messaging (e.g., WhatsApp, Telegram, Viber)
2	Direct contact with staff (e.g., in person, virtually, phone, email)	5	Event / conference / seminar / workshop (in person or online)
3	Social media (e.g., Facebook, Twitter)	6	Other (please specify): _____

<b>E2. Do you recall seeing or hearing anything about the WBG recently?</b>	
1	Yes
2	No (please skip to E5)

<b>E3. If you answered "Yes" for E2, where do you recall seeing or hearing this information? (Select ALL that apply)</b>			
1	Television (TV)	7	Direct contact with WBG staff (e.g., in person, virtually, by phone, email)
2	Radio	8	Blogs
3	Newspapers (print or online)	9	Podcasts
4	Event / conference / seminar (in person or online)	10	e-Newsletters
5	WBG websites	11	Direct messaging (e.g., WhatsApp, Telegram, Viber)
6	Social media	12	Other (please specify): _____

## SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

**E4. If you answered "Yes" for E2, what topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)**

1	Climate change
2	Pandemic preparedness
3	Job creation / employment
4	Human capital
5	Food security
6	Digital economy
7	Women empowerment
8	Youth development
9	Debt relief for developing countries
10	Ending poverty in developing countries
11	WBG economic forecasts
12	Changes to the WBG financial and operational model
13	Other (please specify): _____

**E5. How concerned are you about the following potential impacts of climate change in Comoros?**

		Not concerned at all	A little concerned	Somewhat concerned	Very concerned	NA
1	More frequent and intense wildfires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Decreased crop yields / increased food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	More frequent and severe droughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	More frequent and severe heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Air pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Extinction of plant / animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Land and forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Increased erosion of shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Coastal flooding due to sea level rise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Decreased water availability / quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION F: ADDITIONAL BACKGROUND INFORMATION

<b>F1. What is the primary specialization of your work? (Select only 1 response)</b>			
1	Education	10	Macroeconomics, fiscal / debt management
2	Health / pandemic preparedness	11	Private sector development / trade
3	Social protection	12	Environment / natural resource management
4	Gender equity	13	Climate change
5	Transport	14	Agriculture and food security
6	Water / sanitation	15	Urban development
7	Digital development	16	Legal / human rights
8	Energy	17	Generalist (specialize in multiple sectors)
9	Public sector governance	18	Other (please specify): _____

<b>F2. What is your gender?</b>	
1	Female
2	Male
3	Other
4	Prefer not to specify

<b>F3. What is your age?</b>	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

<b>F4. Which best represents your geographic location?</b>	
1	Moroni
2	Ngazidja
3	Anjouan
4	Moheli

**Thank you for completing this survey!**